Verizon Communications Inc.

Section 272 Biennial Agreed-Upon Procedures Report
For the Period January 3, 2003 to January 2, 2005

Volume 3

Table of Contents

Connecticut ("CT") [1]
Average Time of PIC Change – 2003 and 2004.....1

Delaware ("DE")
Firm Order Confirmation Response Time - 2003 2
Firm Order Confirmation Response Time - 2004 4
Installation Measurements - 2003 6
Installation Measurements - 2004 14
Repair Measurements - 2003.....22
Repair Measurements - 2004.....27
Average Time of PIC Change – 2003 and 2004.....32

Maine ("ME")
Firm Order Confirmation Response Time - 2003 33
Firm Order Confirmation Response Time - 2004 35
Installation Measurements - 2003 37
Installation Measurements - 2004 45
Repair Measurements - 2003.....53
Repair Measurements - 2004.....58
Average Time of PIC Change – 2003 and 2004.....63

Maryland ("MD")
Firm Order Confirmation Response Time - 2003 64
Firm Order Confirmation Response Time - 2004 66
Installation Measurements - 2003 68
Installation Measurements - 2004 76
Repair Measurements - 2003.....84
Repair Measurements - 2004.....89
Average Time of PIC Change – 2003 and 2004.....94

Massachusetts ("MA")
Firm Order Confirmation Response Time - 2003 95
Firm Order Confirmation Response Time - 2004 97
Installation Measurements - 2003 99
Installation Measurements - 2004 107
Repair Measurements - 2003.....115
Repair Measurements - 2004.....120
Average Time of PIC Change – 2003 and 2004.....125

New Hampshire ("NH")
Firm Order Confirmation Response Time - 2003 126
Firm Order Confirmation Response Time - 2004 128
Installation Measurements - 2003 130
Installation Measurements - 2004 138
Repair Measurements - 2003.....146
Repair Measurements - 2004.....151
Average Time of PIC Change – 2003 and 2004.....156

[1] Other Connecticut performance measures are included with New York

Table of Contents - continued

New Jersey ("NJ")
Firm Order Confirmation Response Time - 2003 157
Firm Order Confirmation Response Time - 2004 159
Installation Measurements - 2003 161
Installation Measurements - 2004 169
Repair Measurements - 2003.....177
Repair Measurements - 2004.....182
Average Time of PIC Change – 2003 and 2004.....187

New York ("NY")
Firm Order Confirmation Response Time - 2003 188
Firm Order Confirmation Response Time - 2004 190
Installation Measurements - 2003 192
Installation Measurements - 2004 200
Repair Measurements - 2003.....208
Repair Measurements - 2004.....213
Average Time of PIC Change – 2003 and 2004.....218

Pennsylvania - former Bell Atlantic ("PA (fBA)")
Firm Order Confirmation Response Time - 2003 219
Firm Order Confirmation Response Time - 2004 221
Installation Measurements - 2003 223
Installation Measurements - 2004 231
Repair Measurements - 2003.....239
Repair Measurements - 2004.....244
Average Time of PIC Change – 2003 and 2004.....249

Pennsylvania - former GTE ("PA (fGTE)")
Firm Order Confirmation Response Time - 2003 250
Firm Order Confirmation Response Time - 2004 252
Installation Measurements - 2003 254
Installation Measurements - 2004 262
Repair Measurements - 2003.....270
Repair Measurements - 2004.....275
Average Time of PIC Change – 2003 and 2004.....280

Rhode Island ("RI")
Firm Order Confirmation Response Time - 2003 281
Firm Order Confirmation Response Time - 2004 283
Installation Measurements - 2003 285
Installation Measurements - 2004 293
Repair Measurements - 2003.....301
Repair Measurements - 2004.....306
Average Time of PIC Change – 2003 and 2004.....311

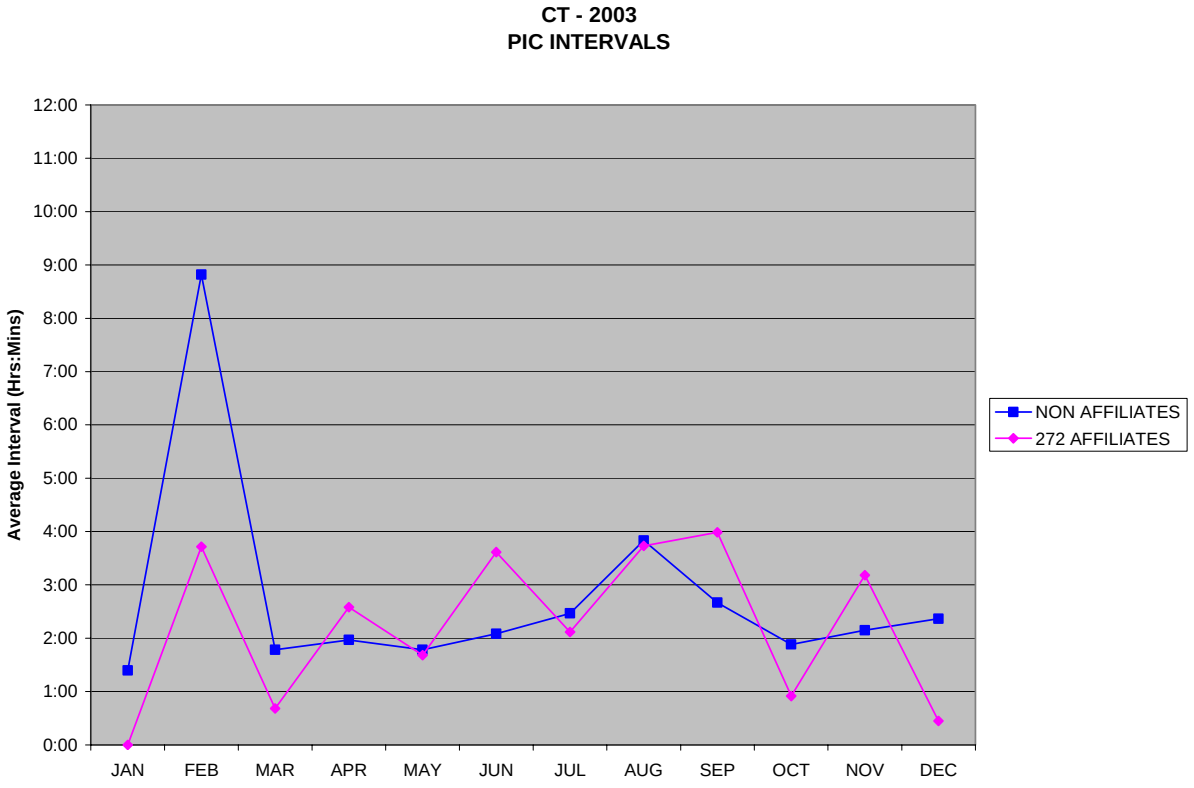
Table of Contents - continued

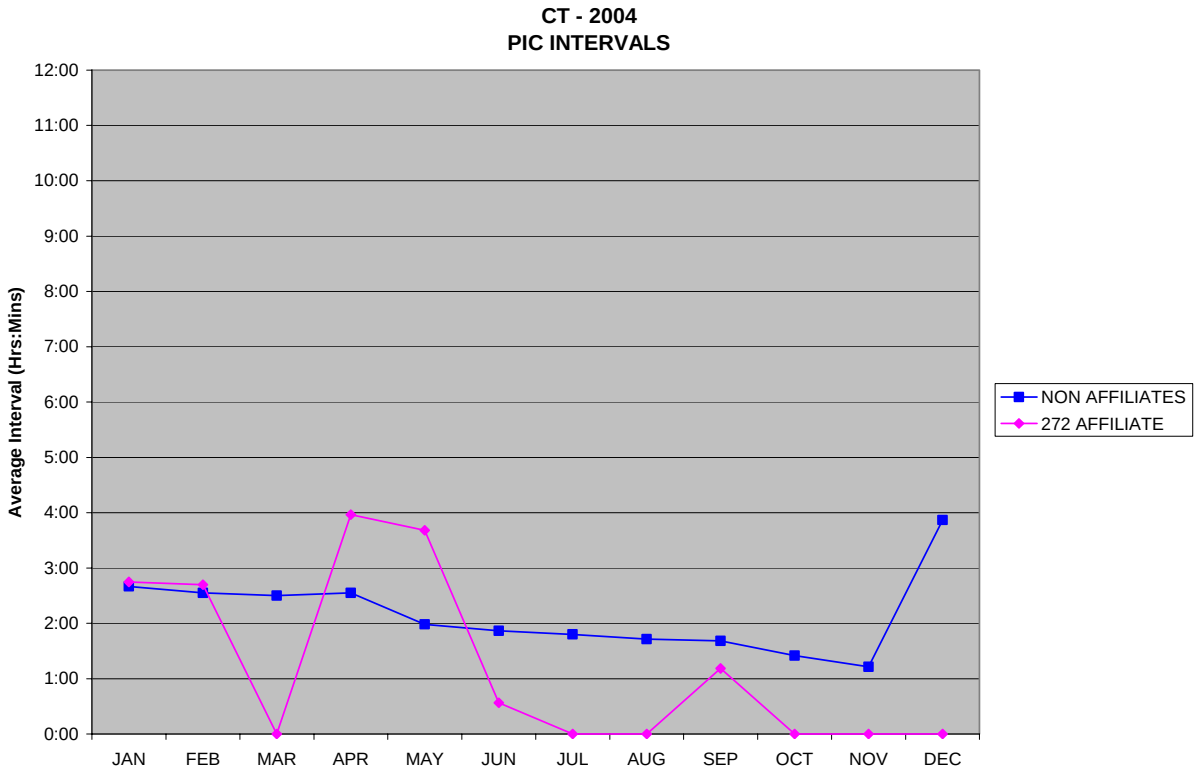
Vermont ("VT")
Firm Order Confirmation Response Time - 2003 312
Firm Order Confirmation Response Time - 2004 314
Installation Measurements - 2003 316
Installation Measurements - 2004 324
Repair Measurements - 2003.....332
Repair Measurements - 2004.....337
Average Time of PIC Change – 2003 and 2004.....342

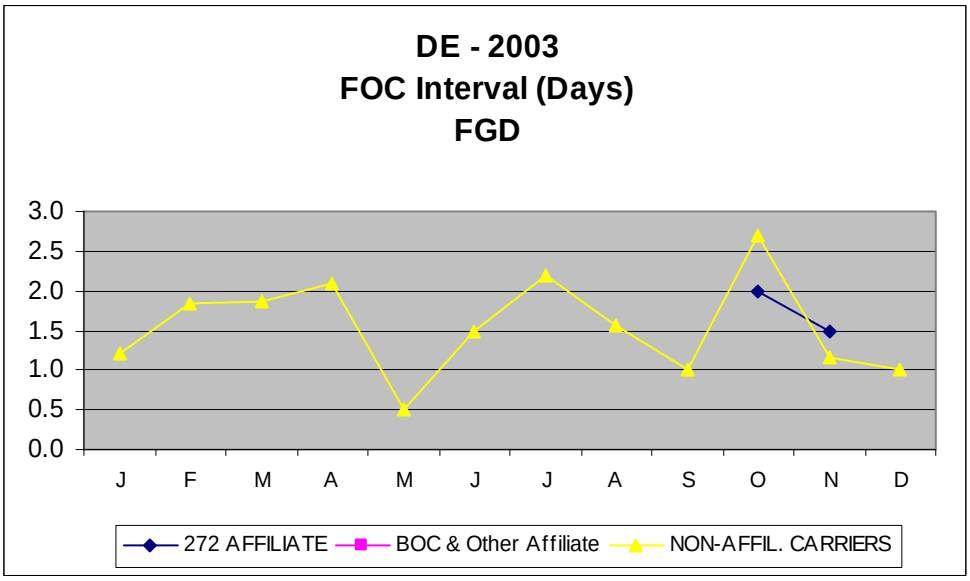
Virginia ("VA")
Firm Order Confirmation Response Time - 2003 343
Firm Order Confirmation Response Time - 2004 345
Installation Measurements - 2003 347
Installation Measurements - 2004 355
Repair Measurements - 2003.....363
Repair Measurements - 2004.....368
Average Time of PIC Change – 2003 and 2004.....373

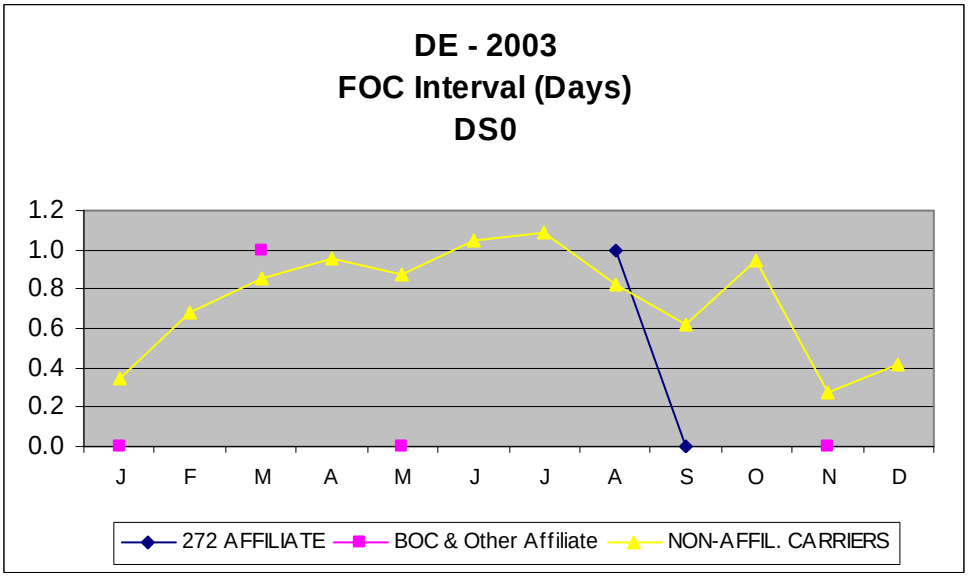
Washington, D.C. ("DC")
Firm Order Confirmation Response Time - 2003 374
Firm Order Confirmation Response Time - 2004 376
Installation Measurements - 2003 378
Installation Measurements - 2004 386
Repair Measurements - 2003.....394
Repair Measurements - 2004.....399
Average Time of PIC Change – 2003 and 2004.....404

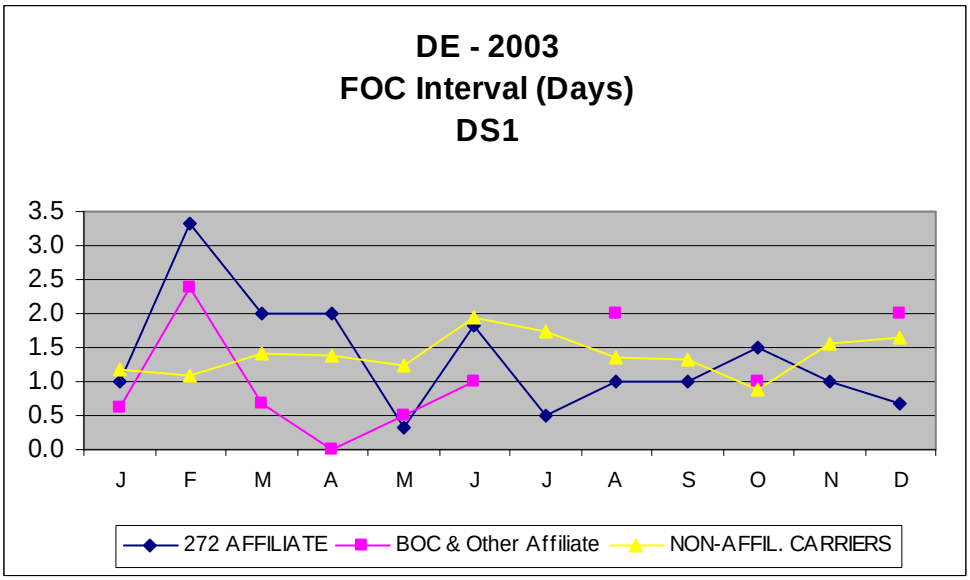
West Virginia ("WV")
Firm Order Confirmation Response Time - 2003 405
Firm Order Confirmation Response Time - 2004 407
Installation Measurements - 2003 409
Installation Measurements - 2004 417
Repair Measurements - 2003.....425
Repair Measurements - 2004.....430
Average Time of PIC Change – 2003 and 2004.....435

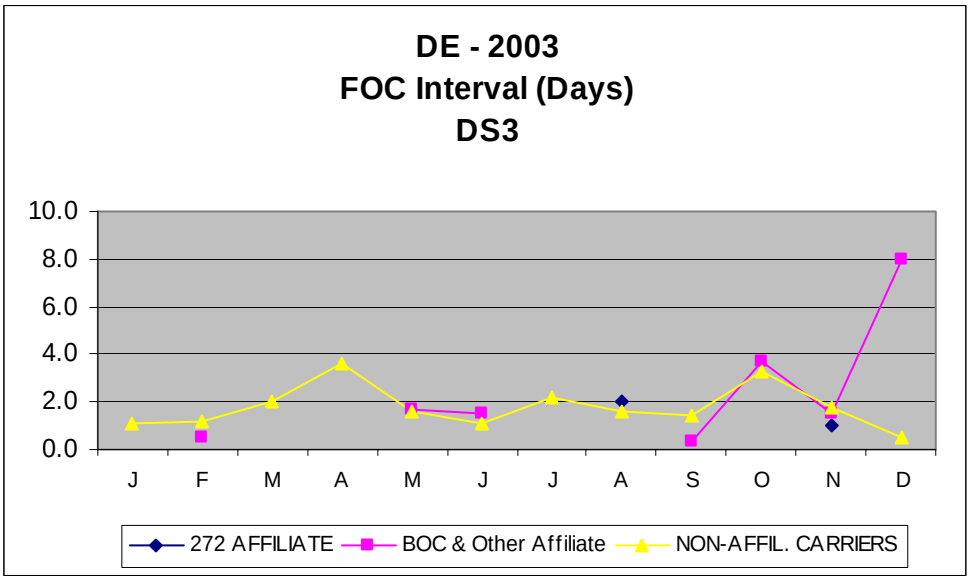

CT - 2003
PIC INTERVALS
Average Interval (Hrs:Mins)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC
NON AFFILIATES
272 AFFILIATES

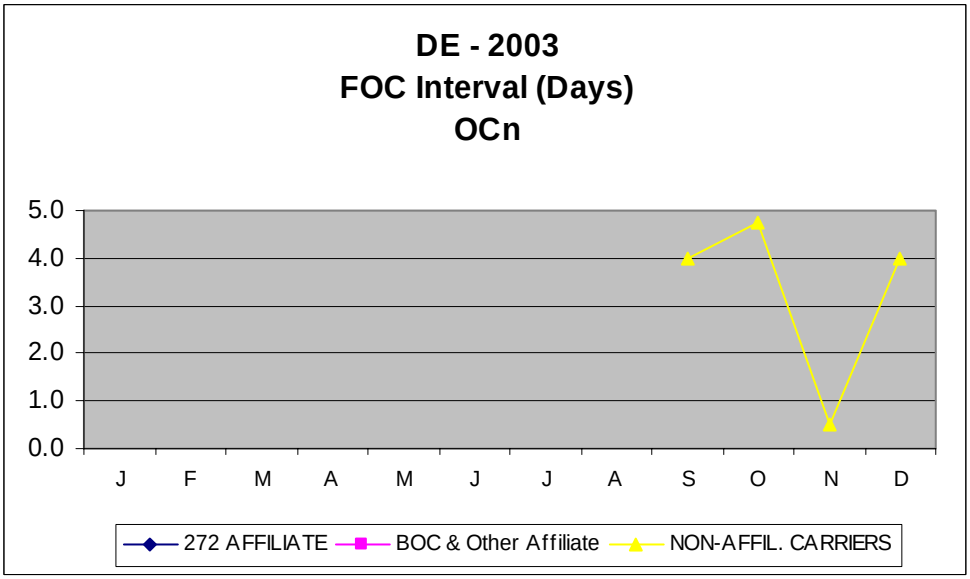

CT - 2004
PIC INTERVALS
Average Interval (Hrs:Mins)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC
NON AFFILIATES
272 AFFILIATE

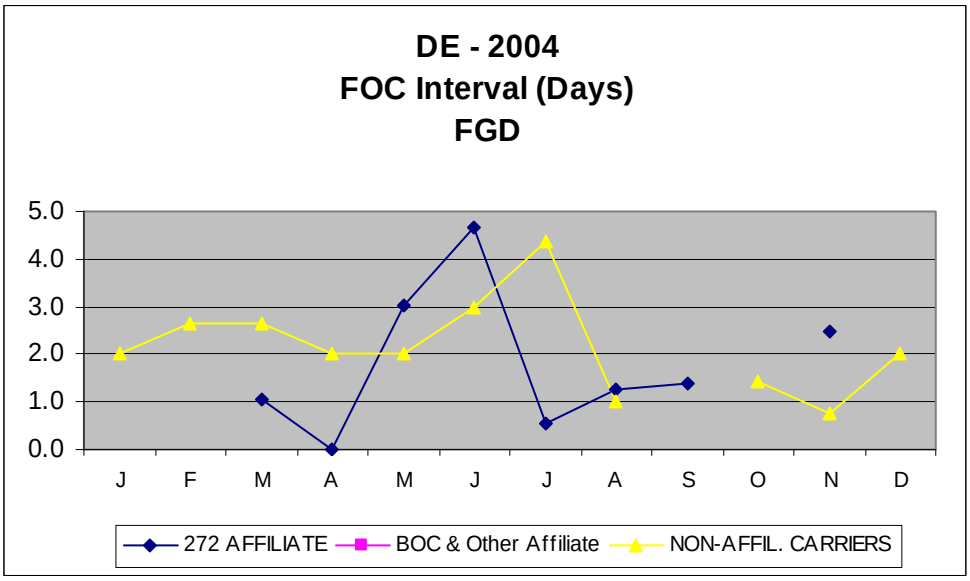

DE - 2003
FOC Interval (Days)
FGD
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

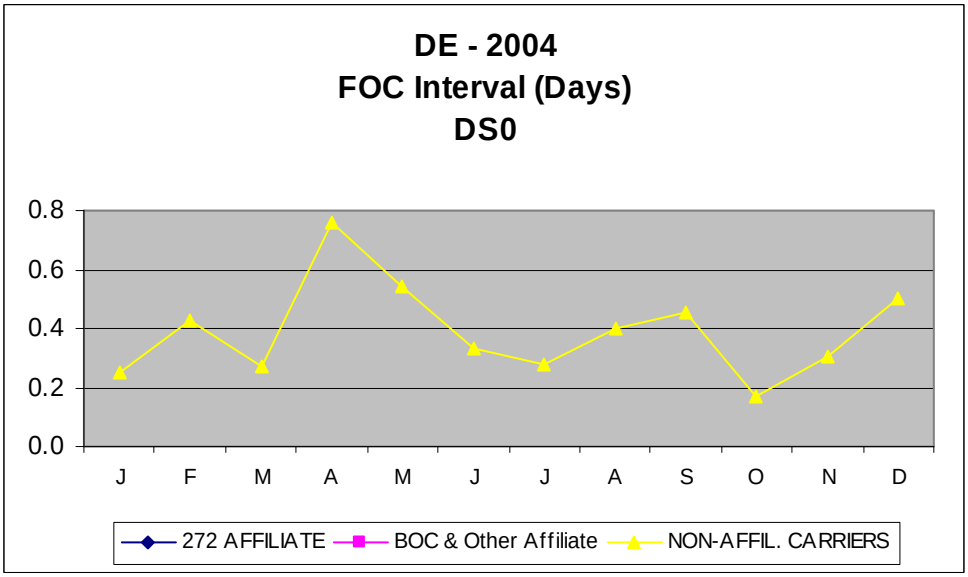

DE - 2003
FOC Interval (Days)
DS0
1.2
1.0
0.8
0.6
0.4
0.2
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

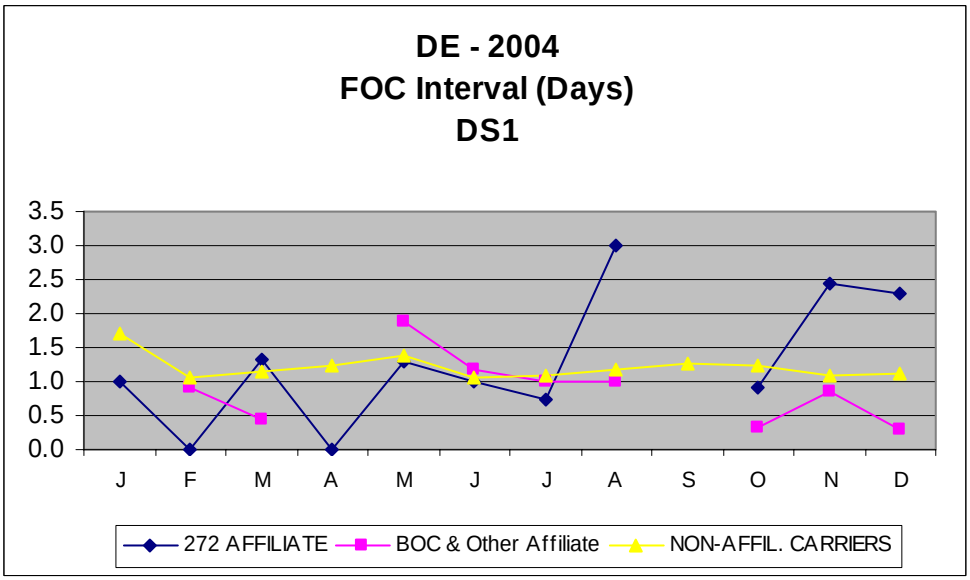

DE - 2003
FOC Interval (Days)
DS1
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

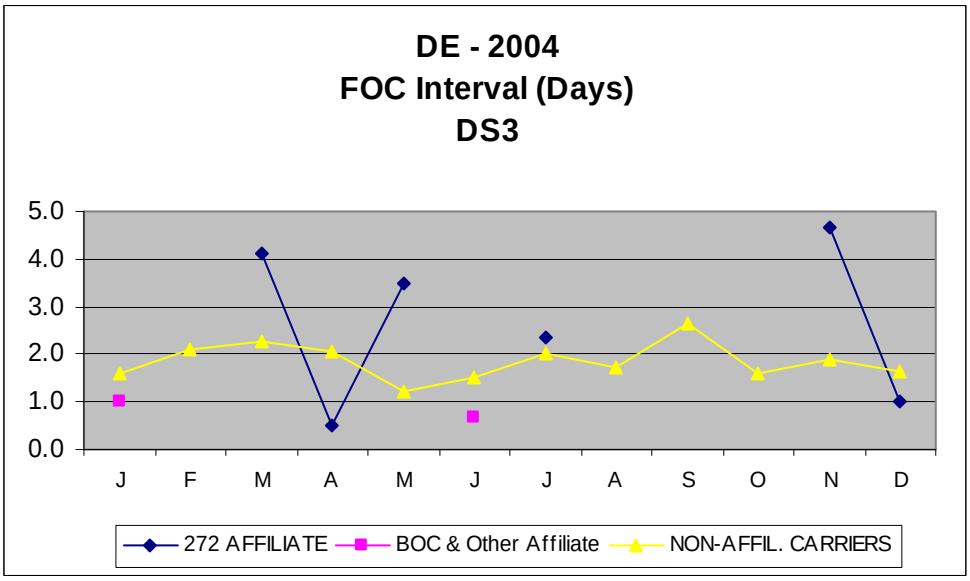

DE - 2003
FOC Interval (Days)
DS3
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

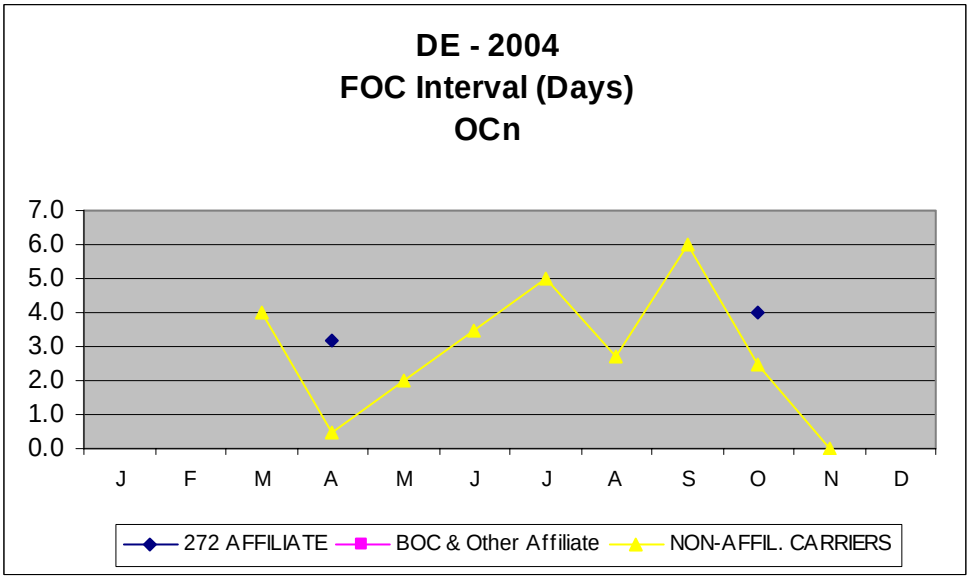

DE - 2003
FOC Interval (Days)
OCn
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


DE - 2004
FOC Interval (Days)
FGD
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

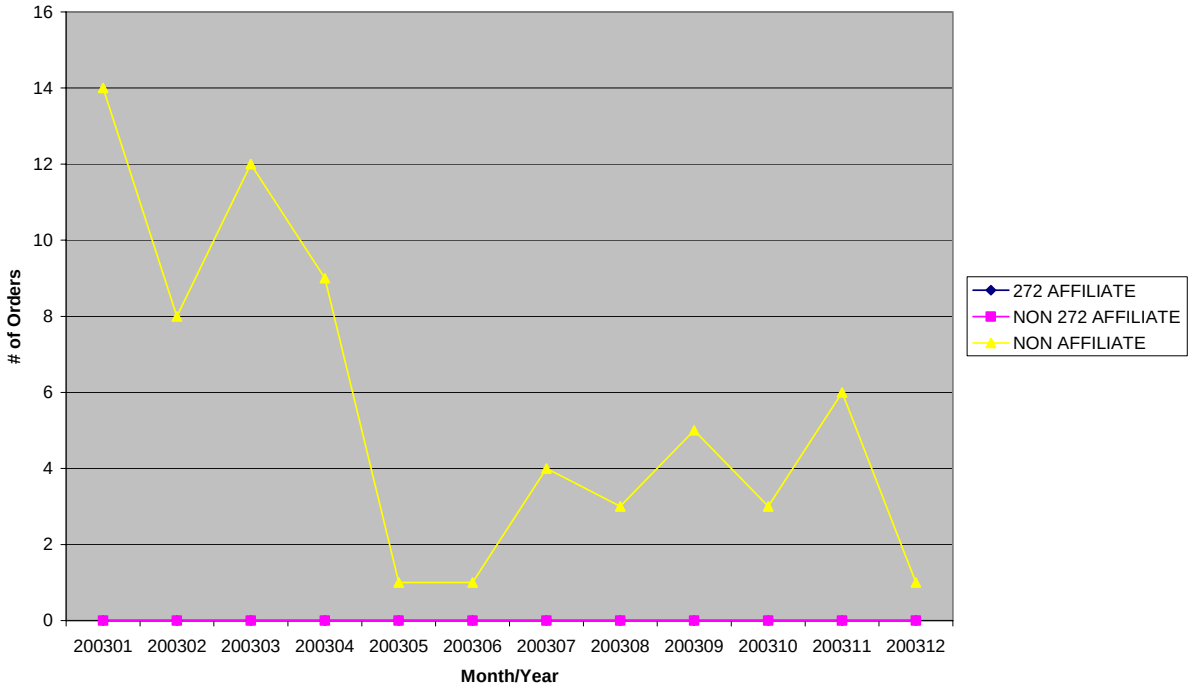

DE - 2004
FOC Interval (Days)
DS0
0.8
0.6
0.4
0.2
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


DE - 2004
FOC Interval (Days)
DS1
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

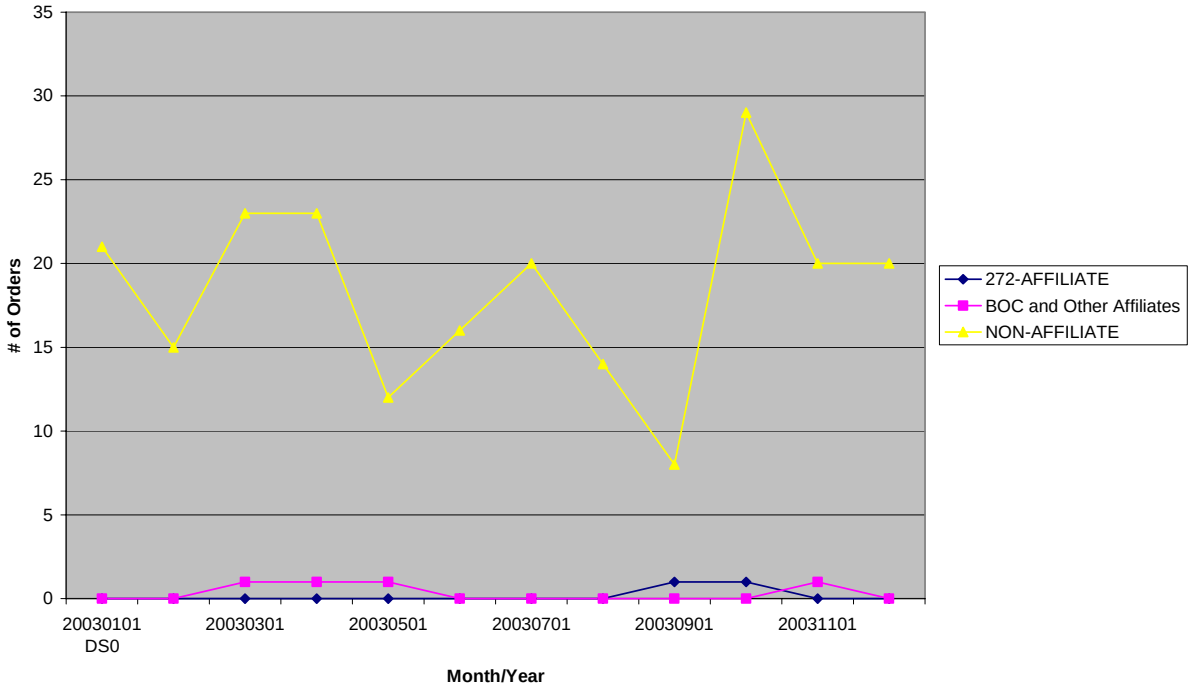

DE - 2004
FOC Interval (Days)
DS3
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


DE - 2004
FOC Interval (Days)
OCn
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

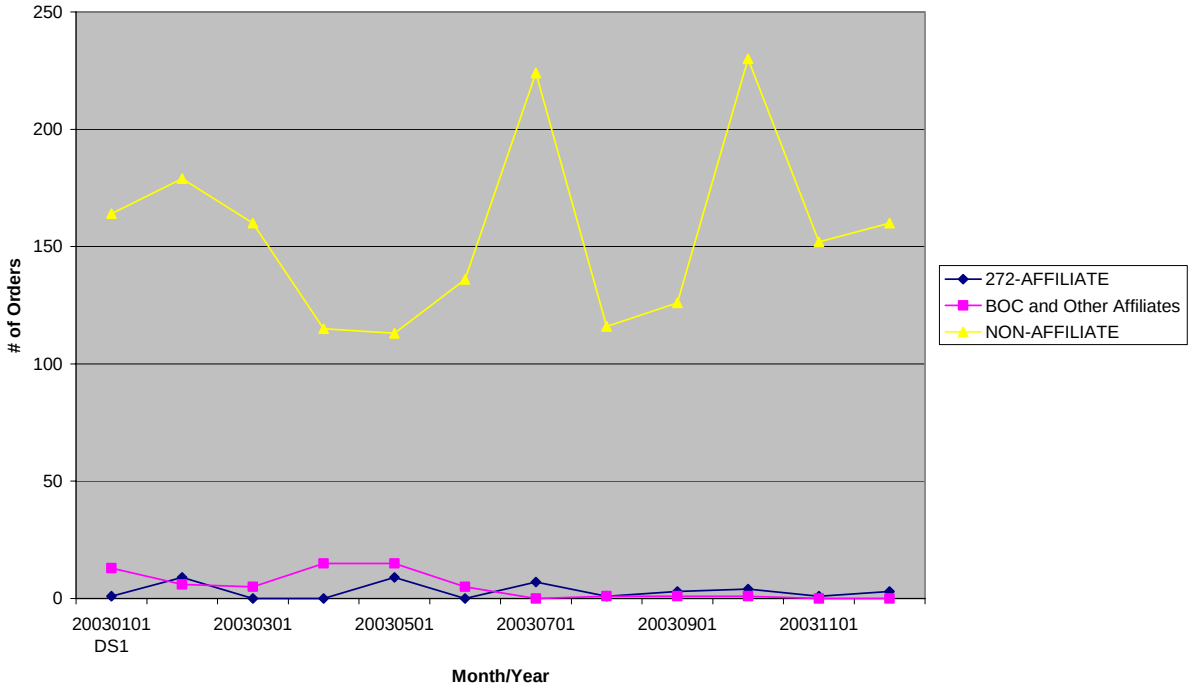
DE - 2003
Installation Order Volumes - FGD



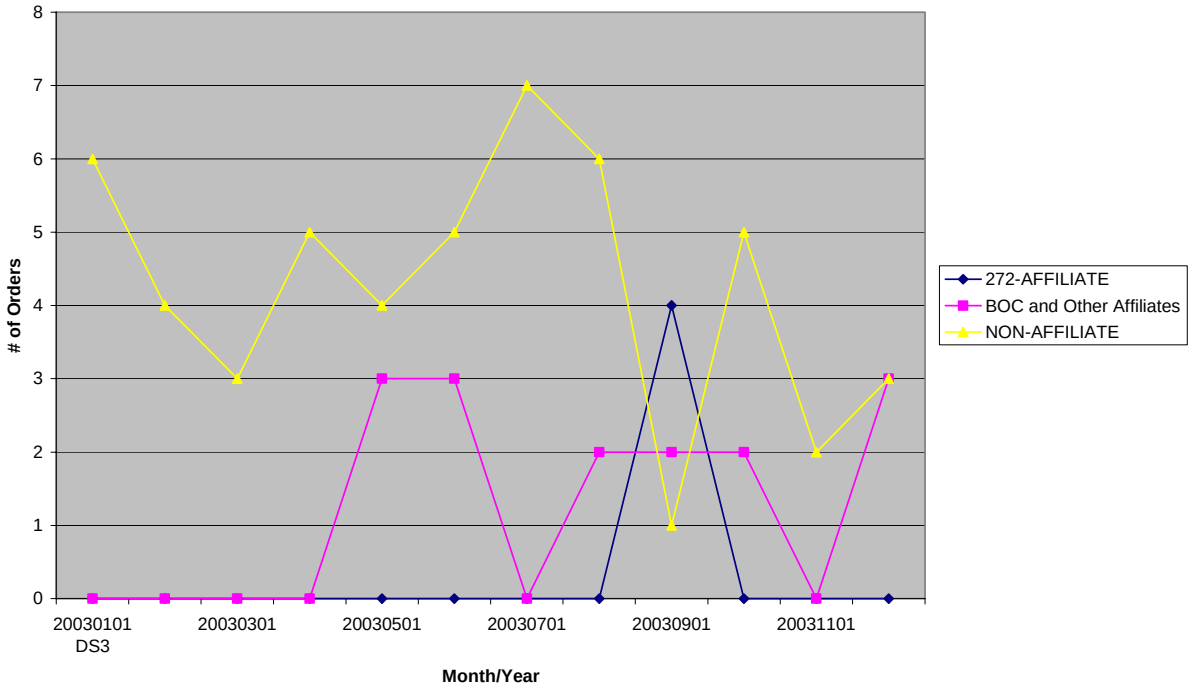
DE - 2003
Installation Order Volumes - DS0

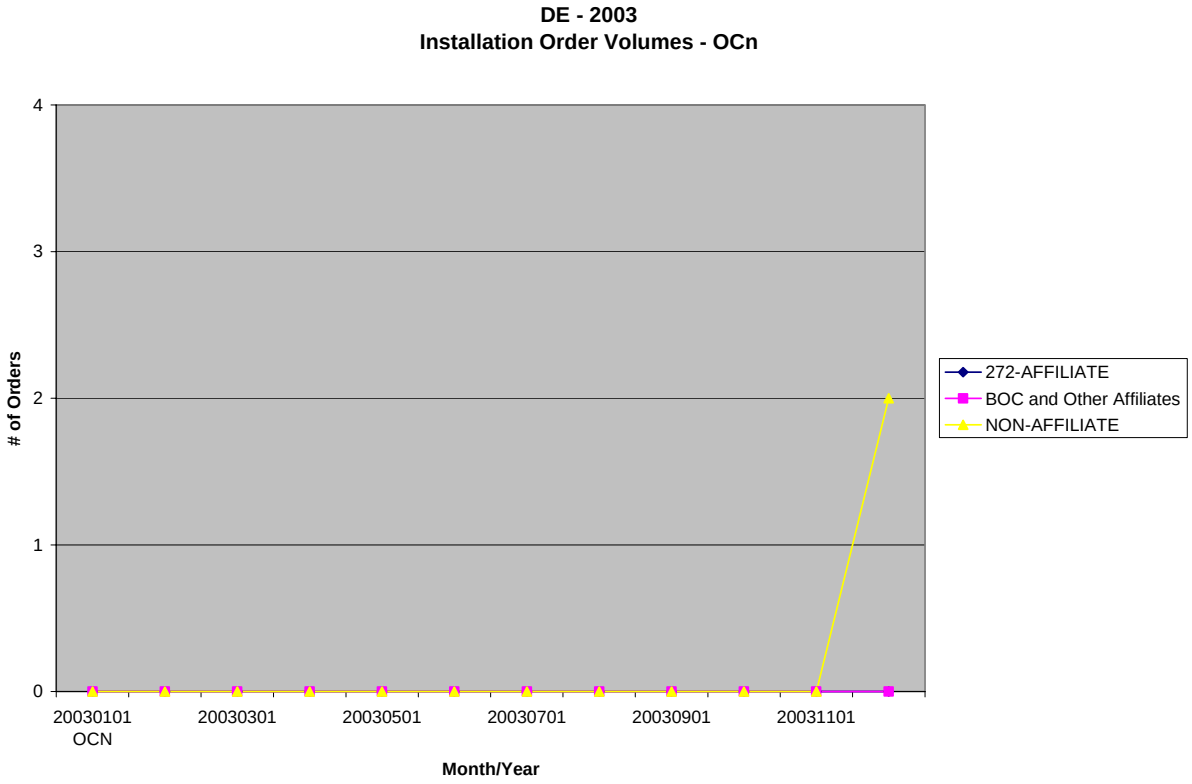


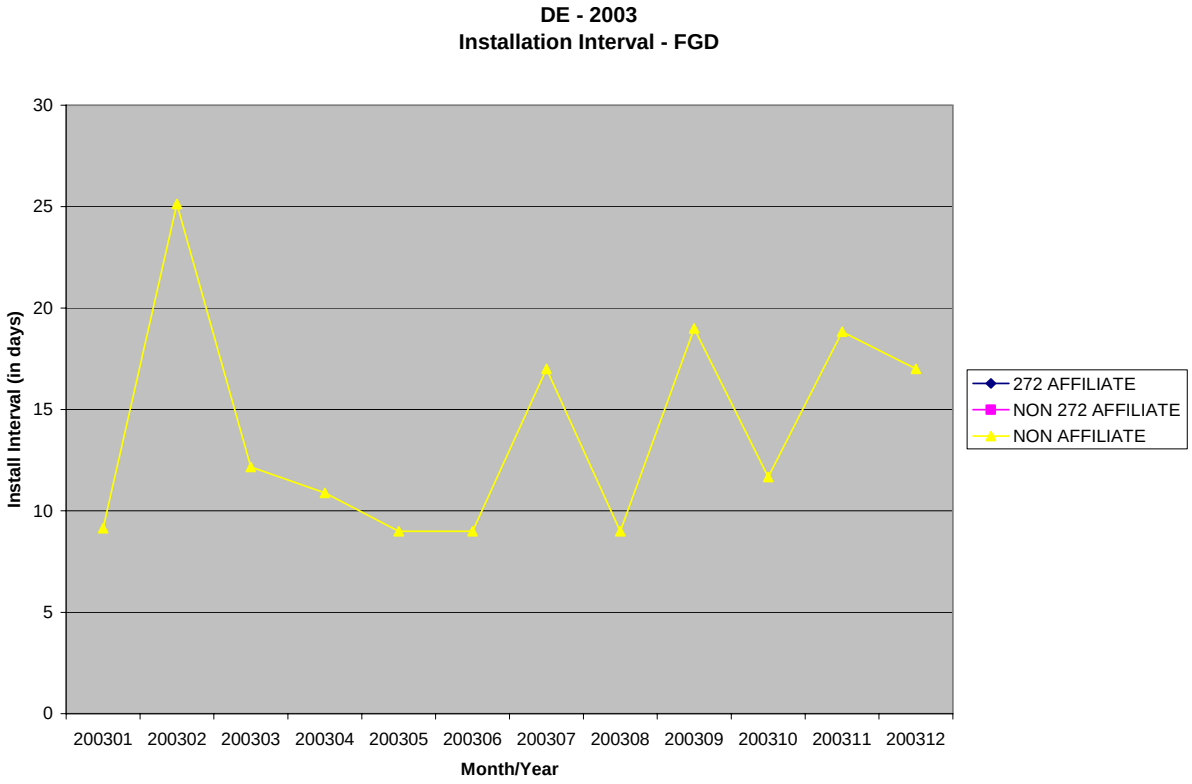
DE - 2003
Installation Order Volumes - DS1

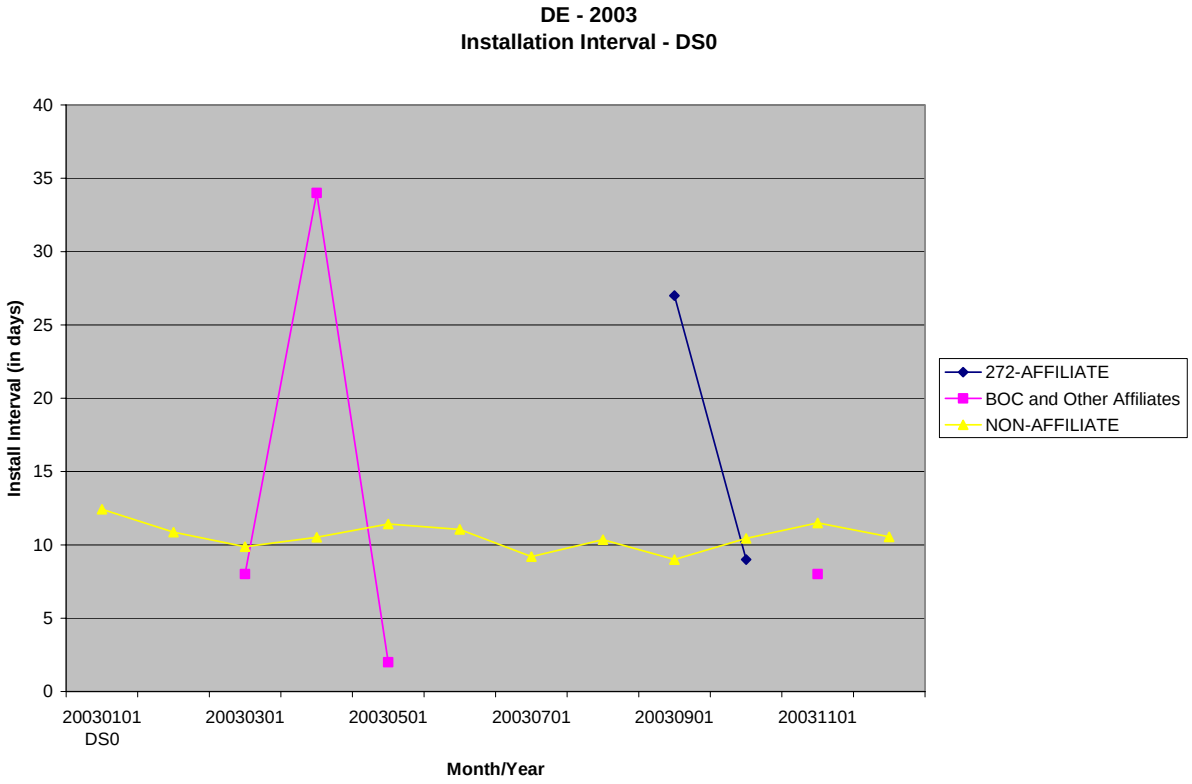


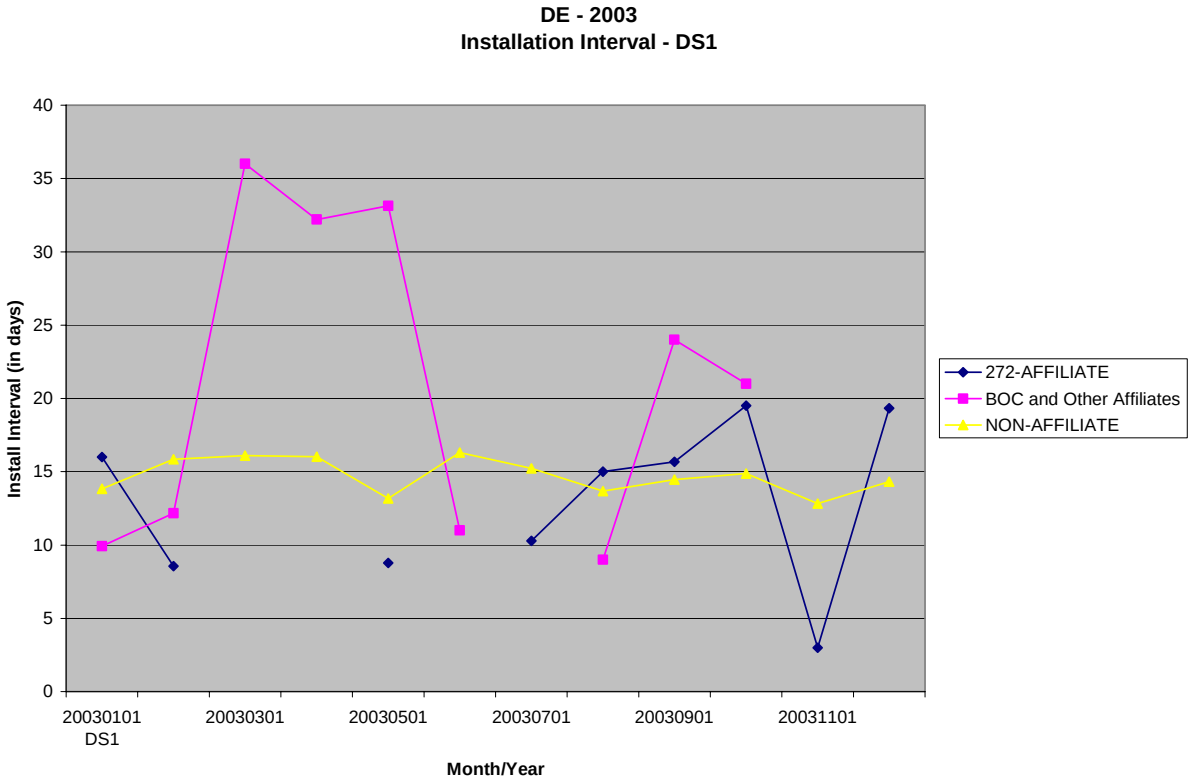
DE - 2003
Installation Order Volumes - DS3

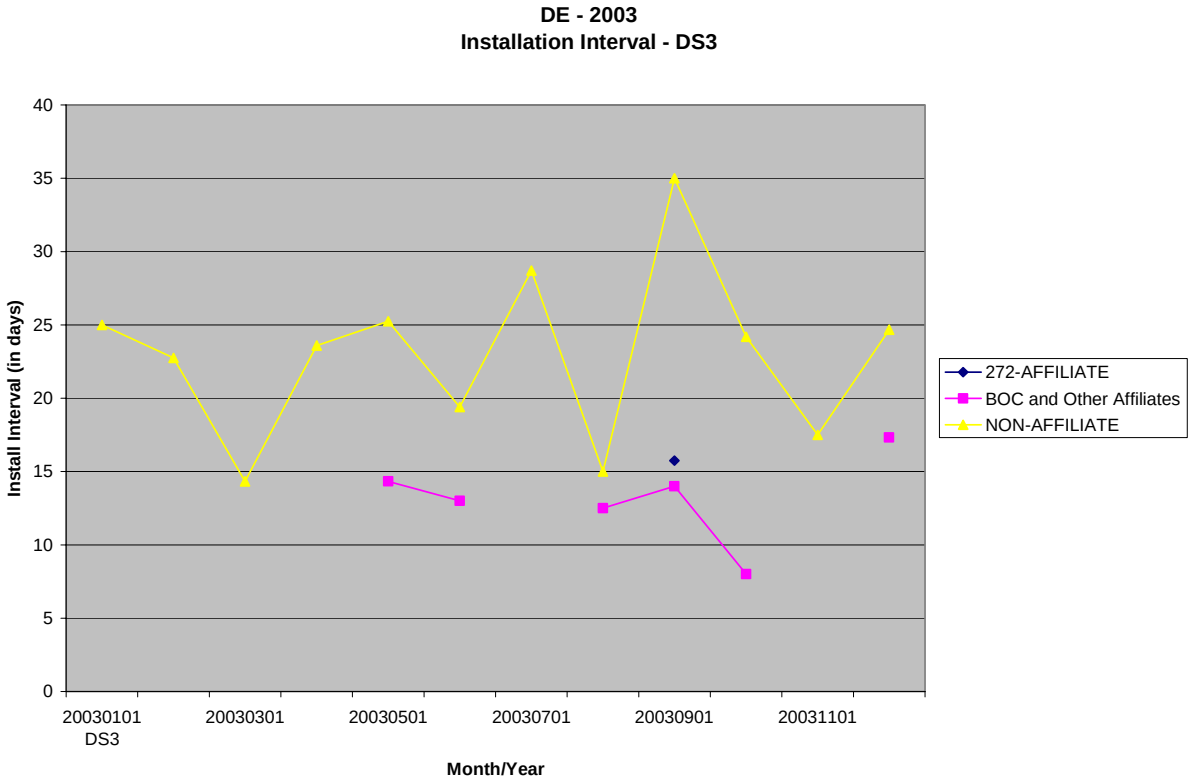


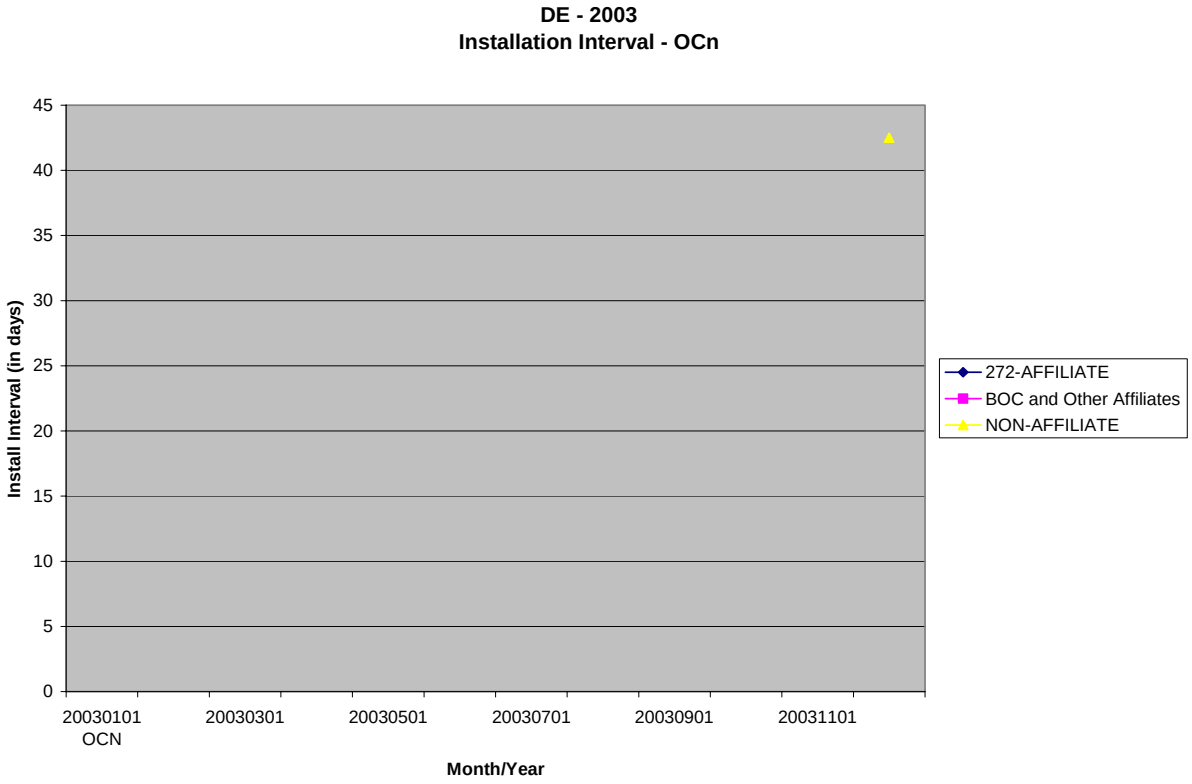

DE - 2003
Installation Order Volumes - OCn
# of Orders
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

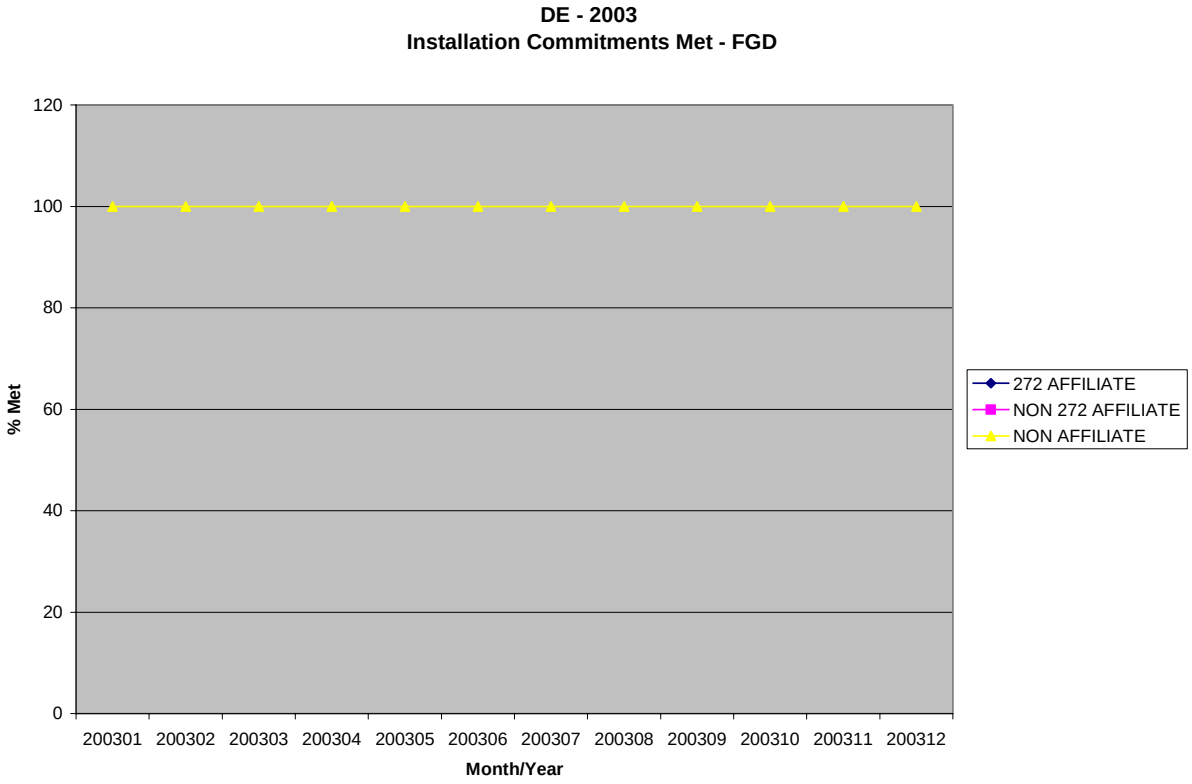

DE - 2003
Installation Interval - FGD
Install Interval (in days)
30
25
20
15
10
5
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

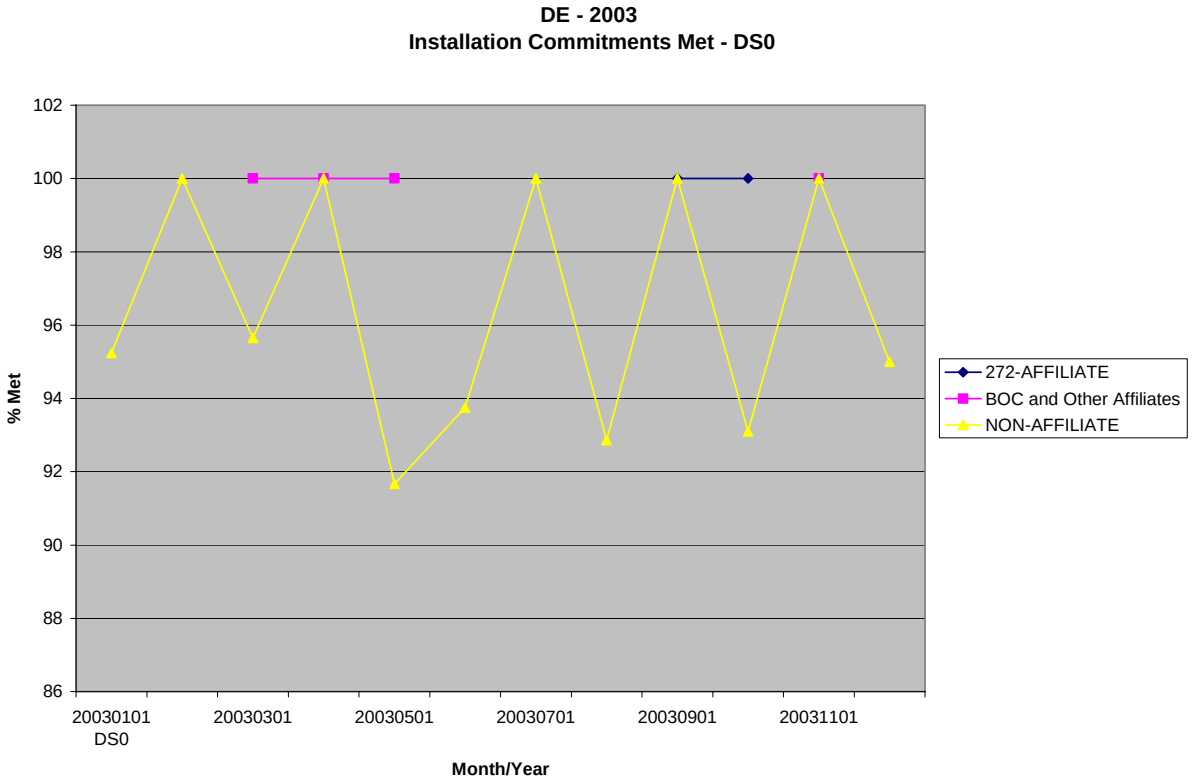

DE - 2003
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

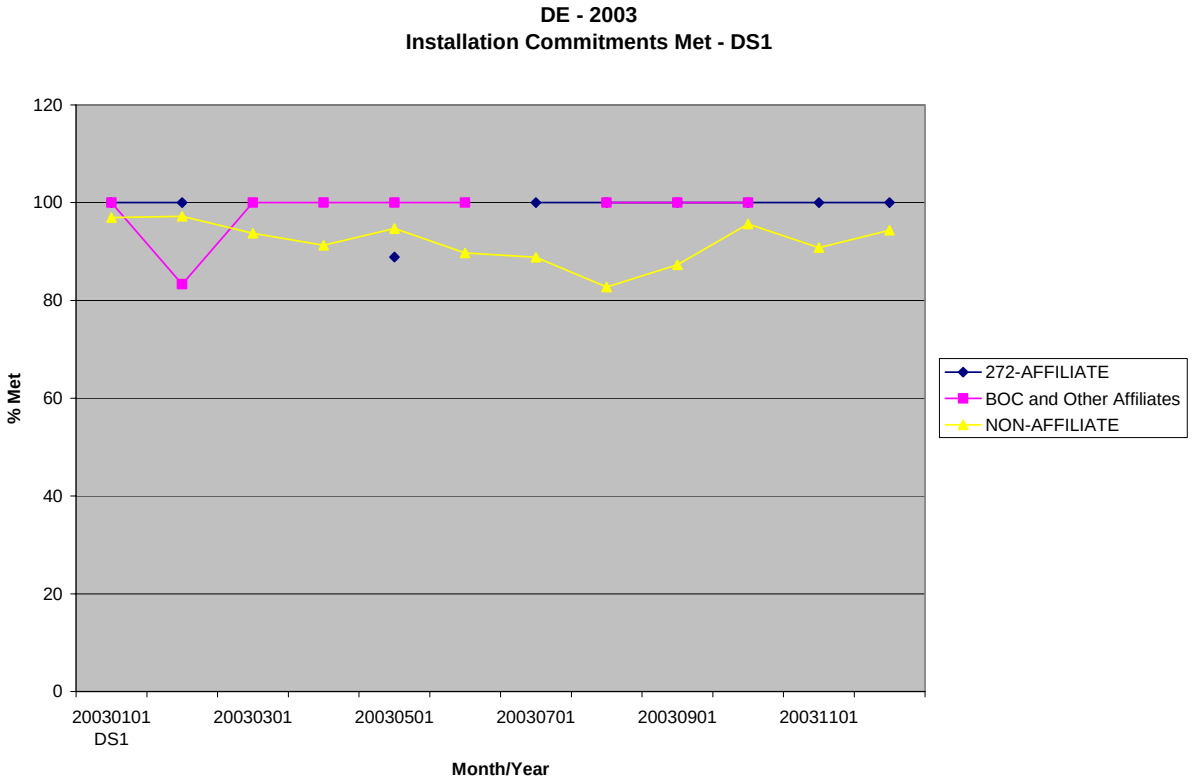

DE - 2003
Installation Interval - DS1
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

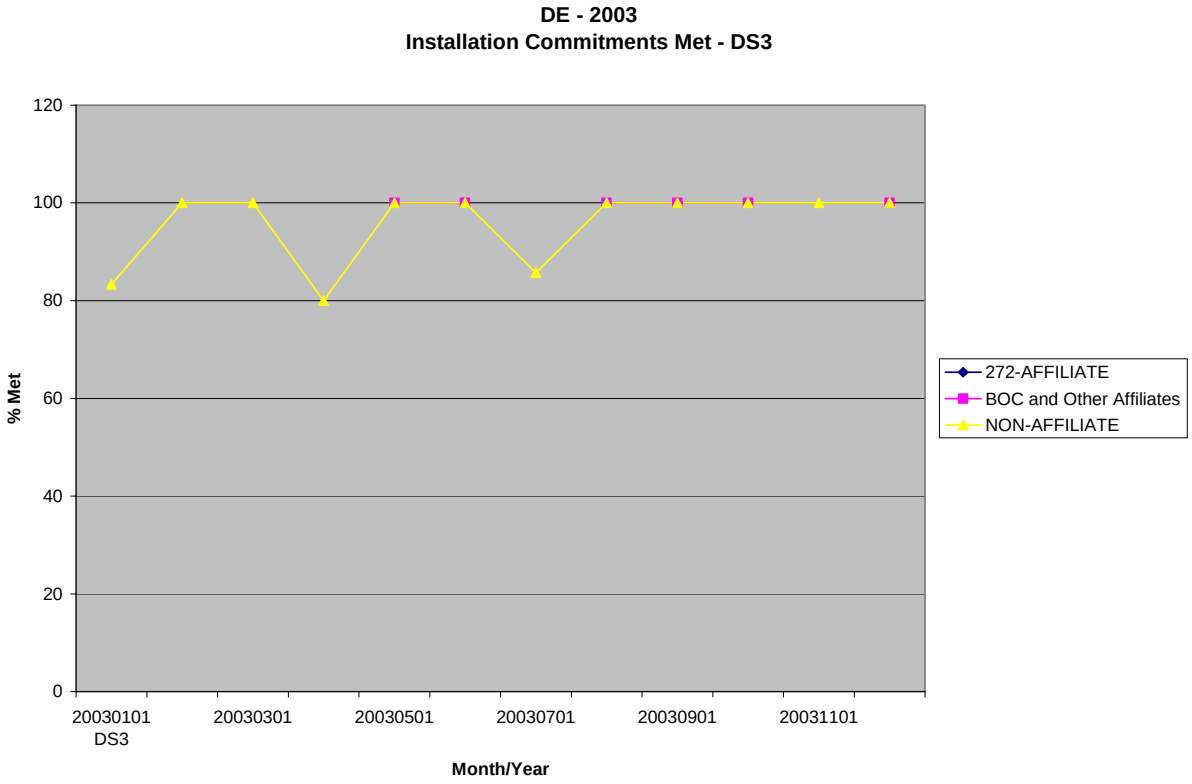

DE - 2003
Installation Interval - DS3
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

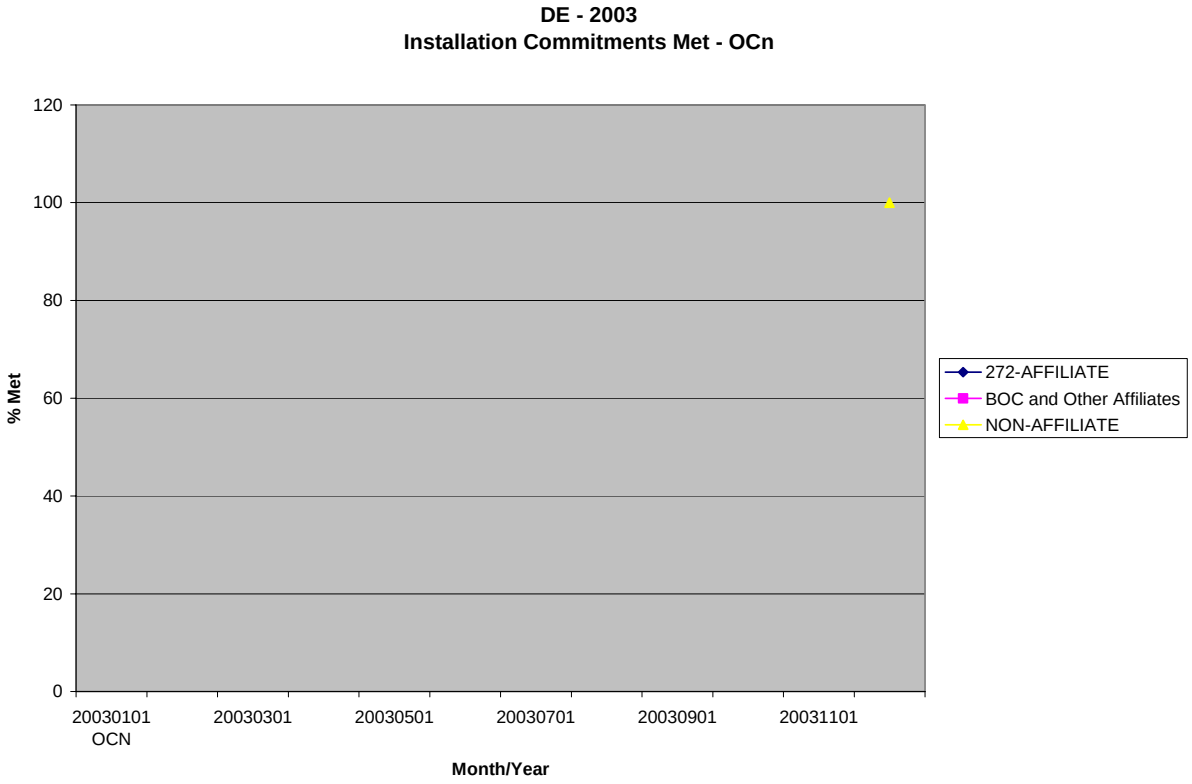

DE - 2003
Installation Interval - OCn
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


DE - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

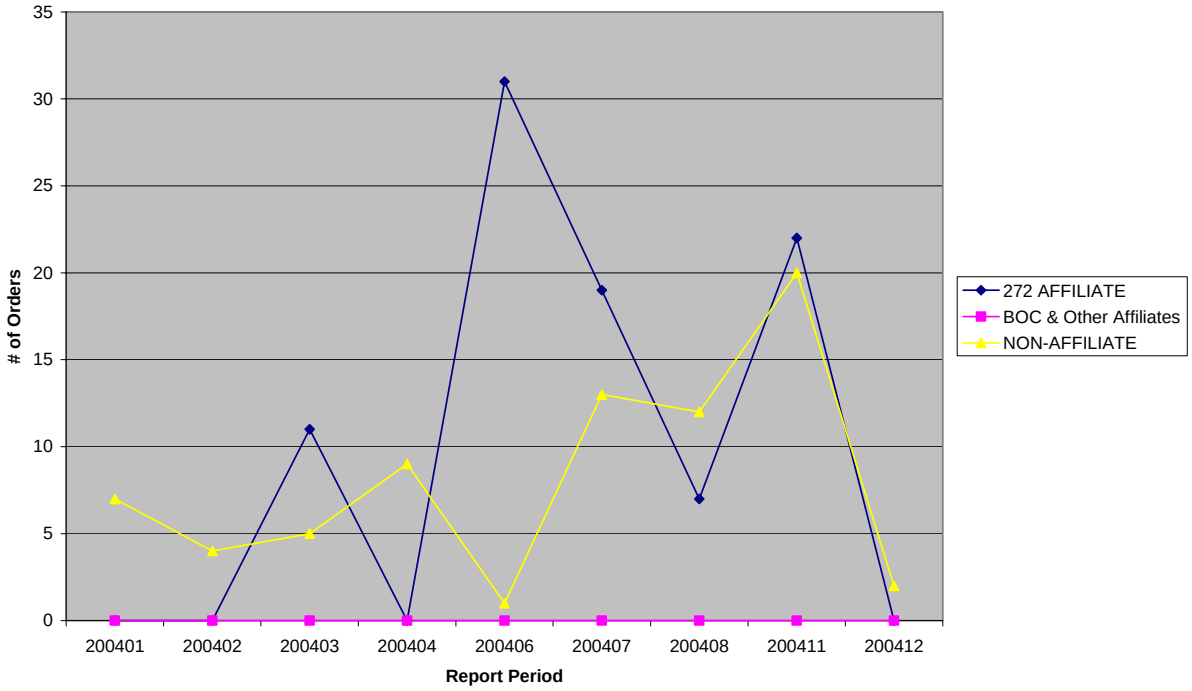

DE - 2003
Installation Commitments Met - DS0
102
100
98
96
94
92
90
88
86
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


DE - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

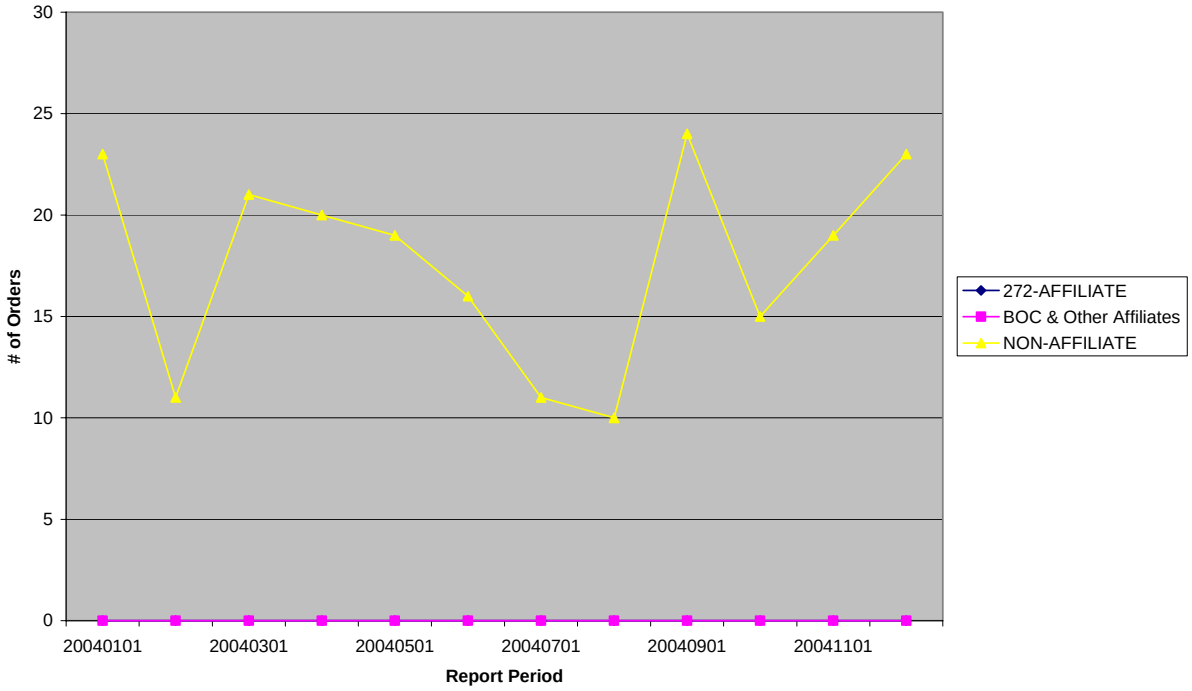

DE - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

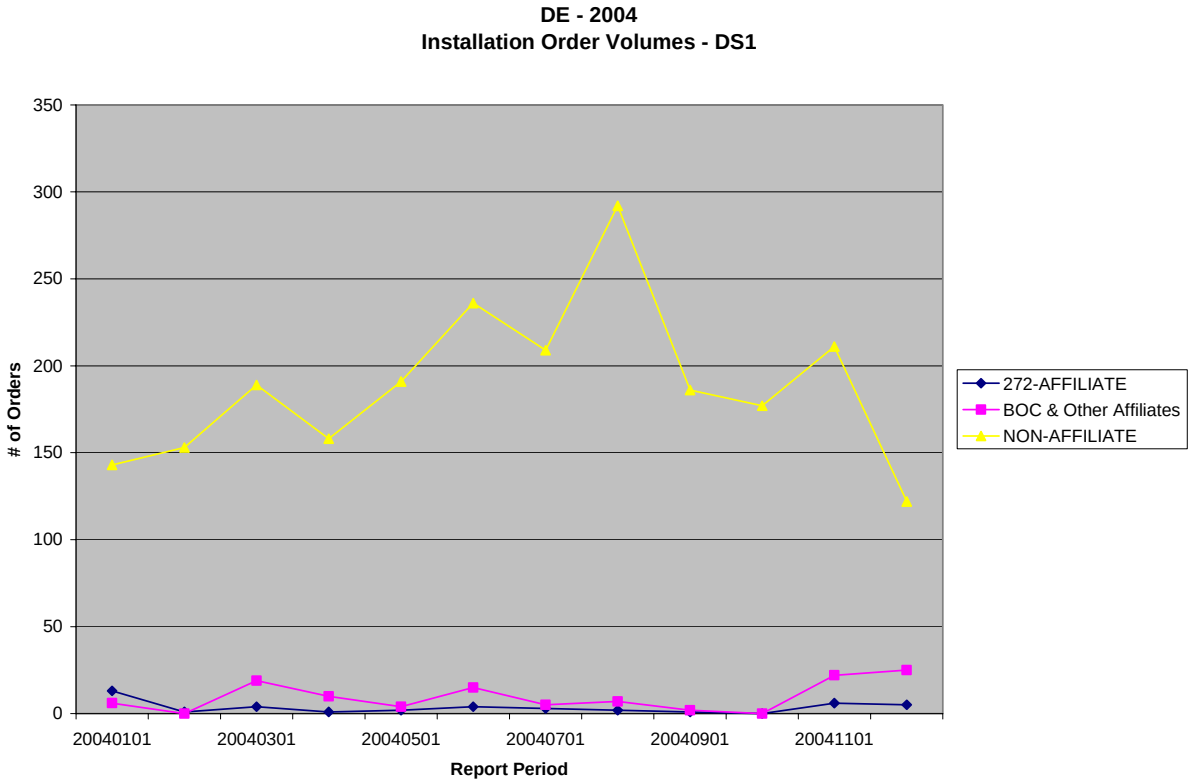

DE - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

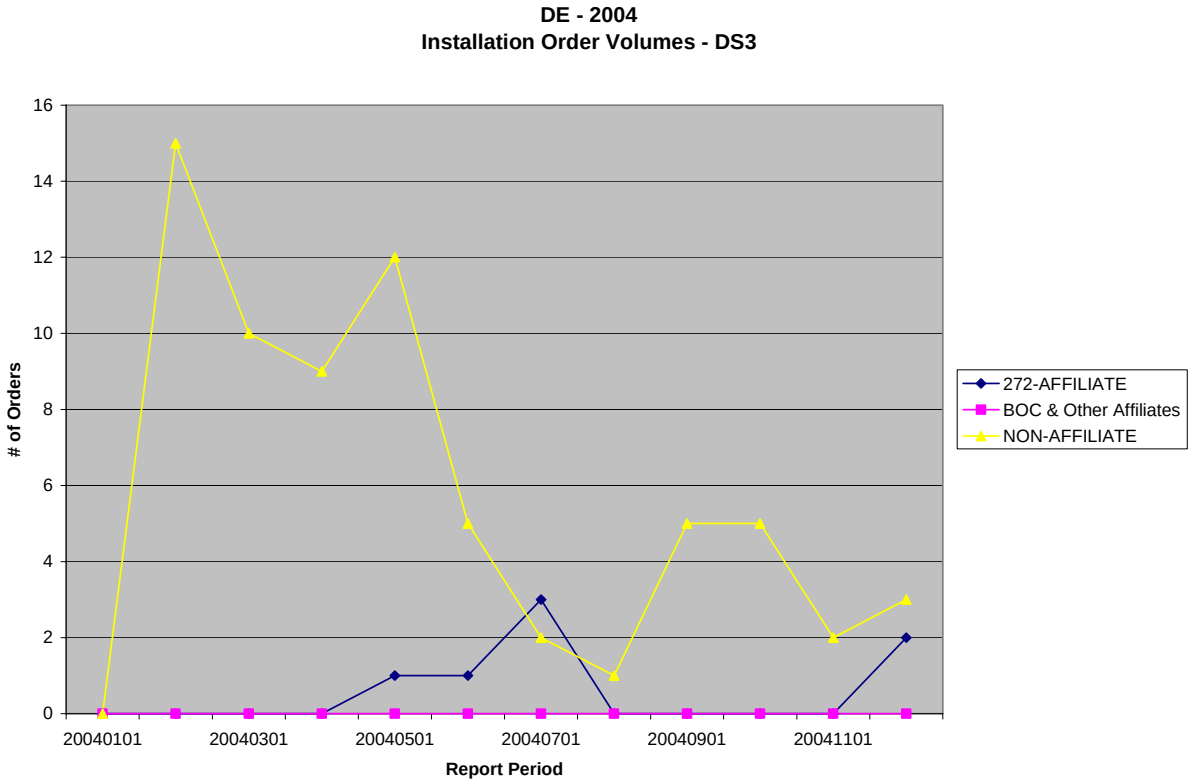
DE - 2004
Installation Order Volumes - FGD



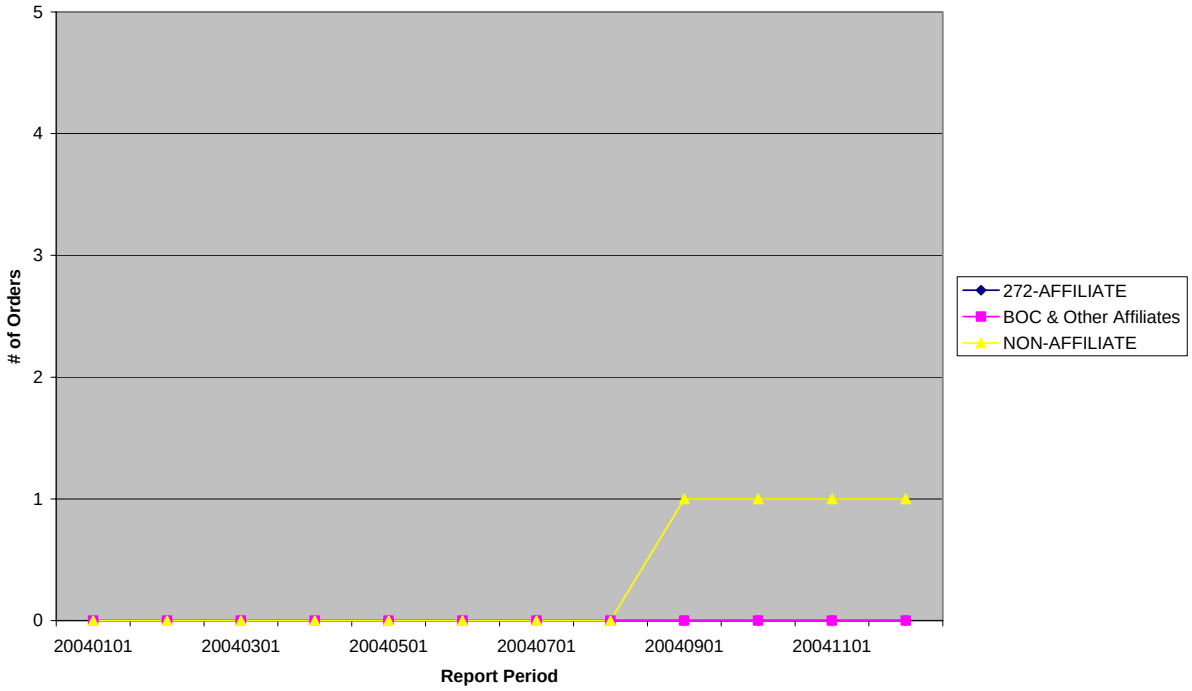
DE - 2004
Installation Order Volumes - DS0



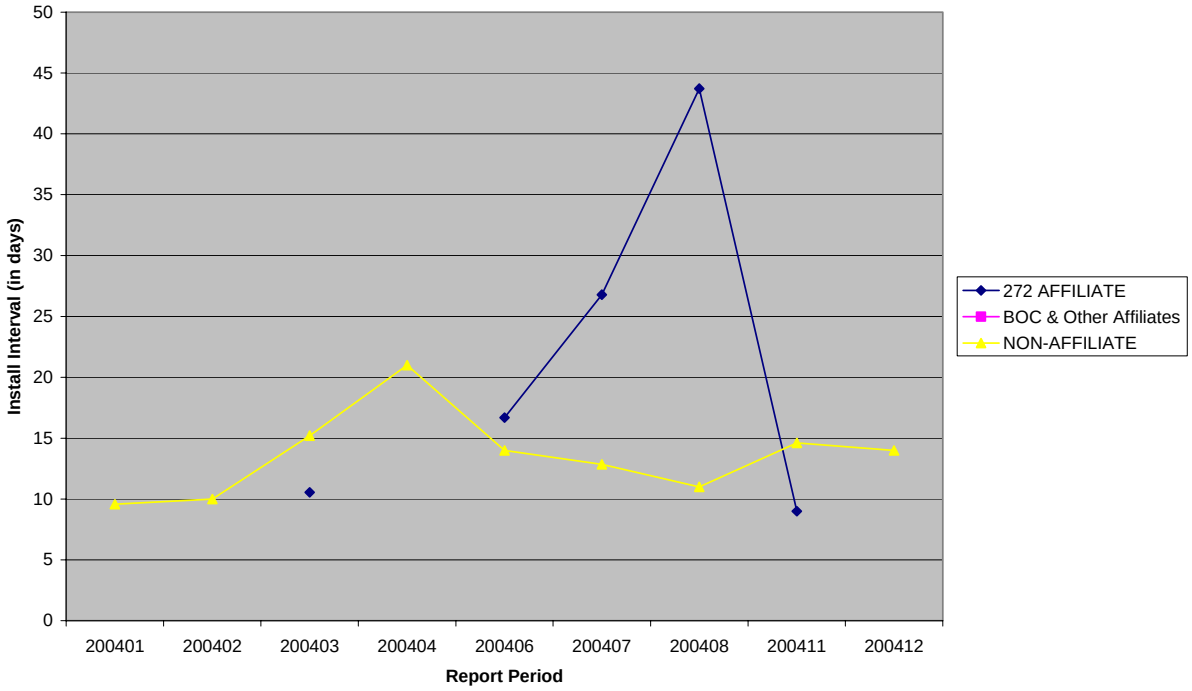

DE - 2004
Installation Order Volumes - DS1
350
300
250
200
150
100
50
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


DE - 2004
Installation Order Volumes - DS3
16
14
12
10
8
6
4
2
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

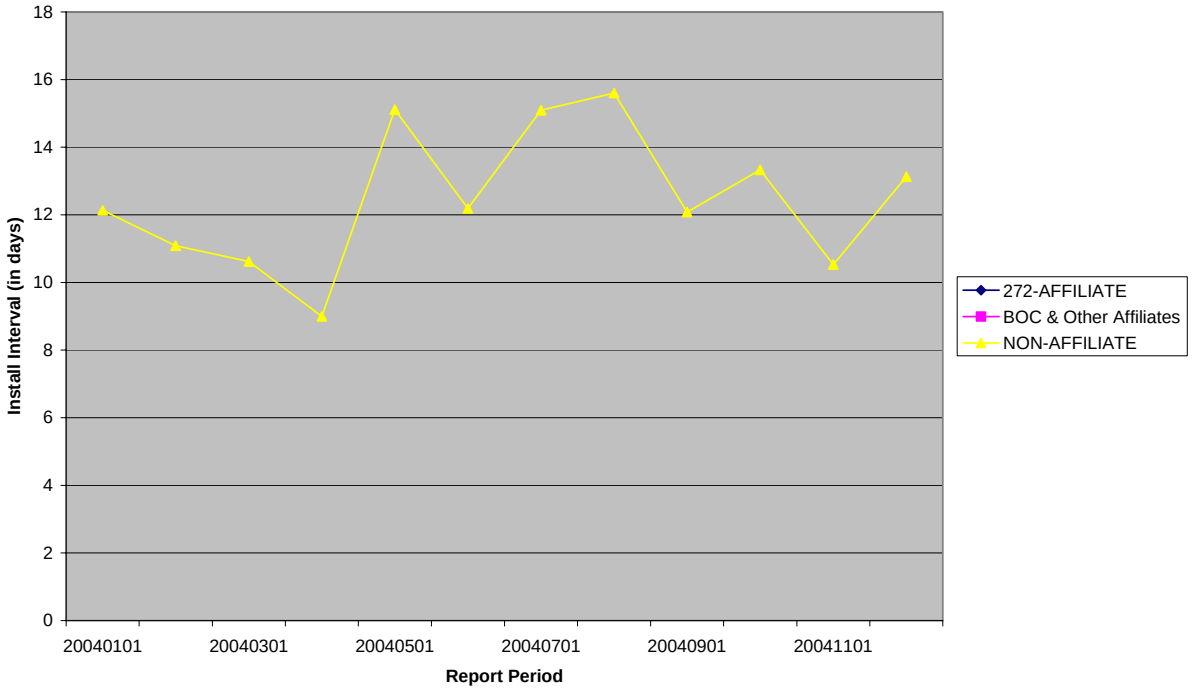
DE - 2004
Installation Order Volumes - OCn



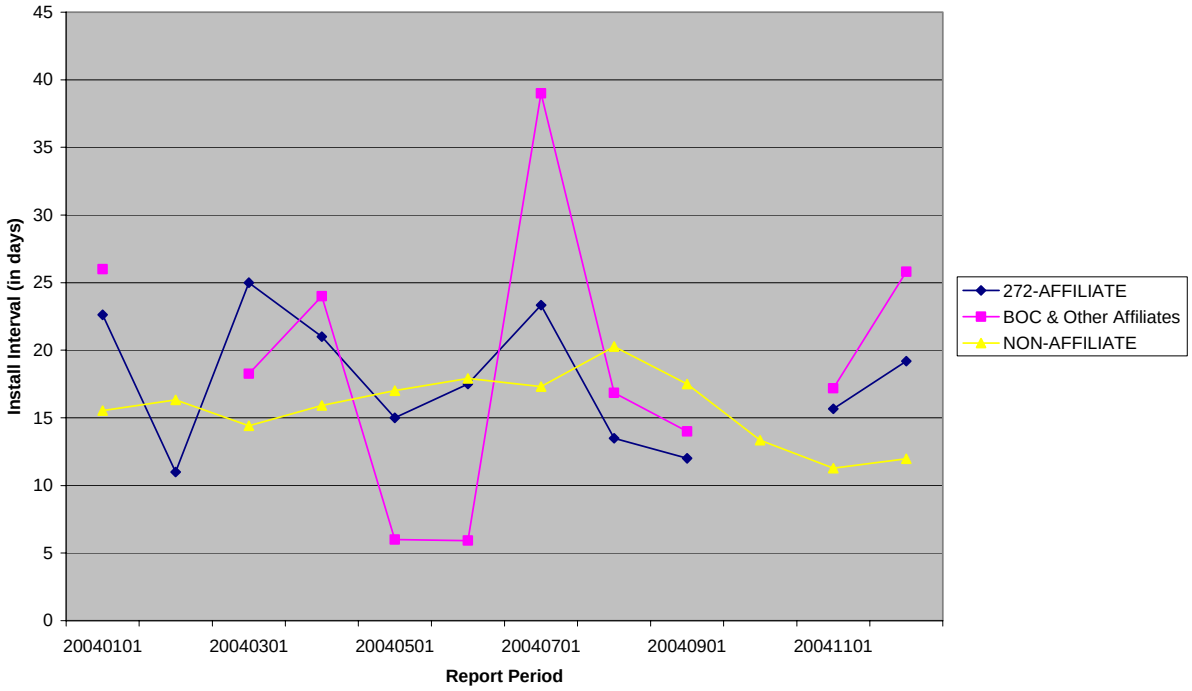
DE - 2004
Installation Interval - FGD

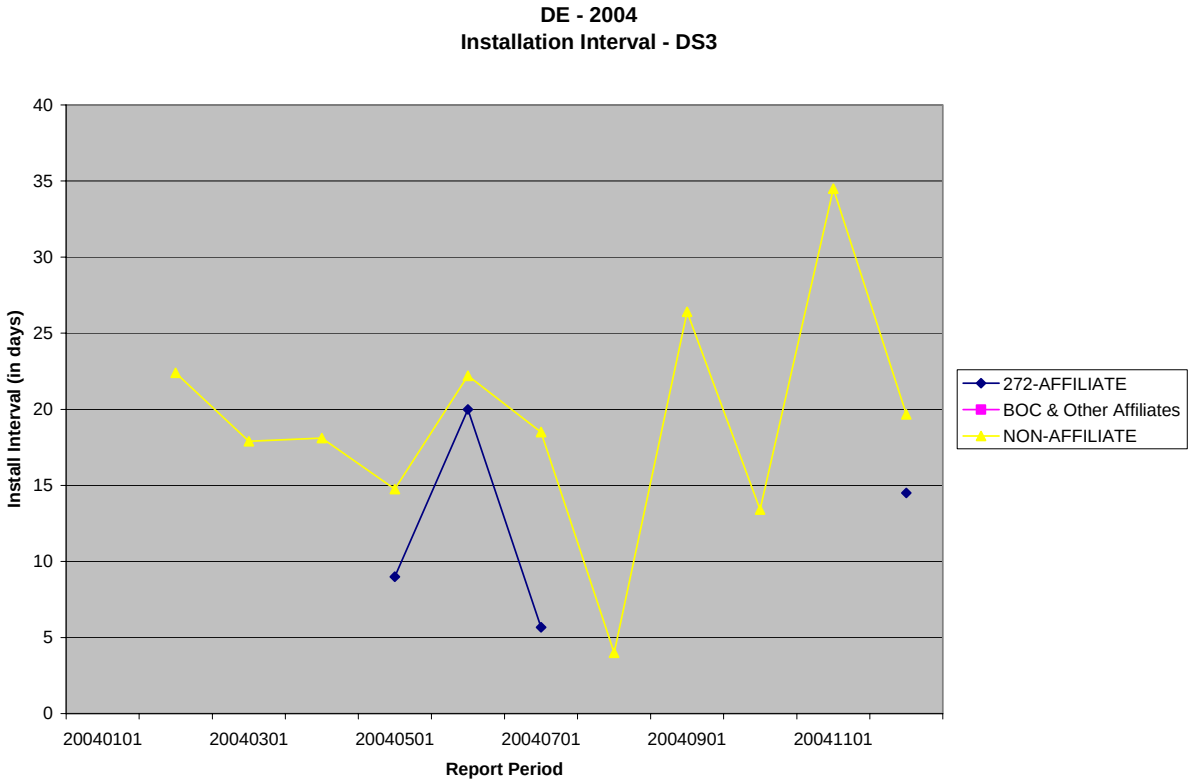


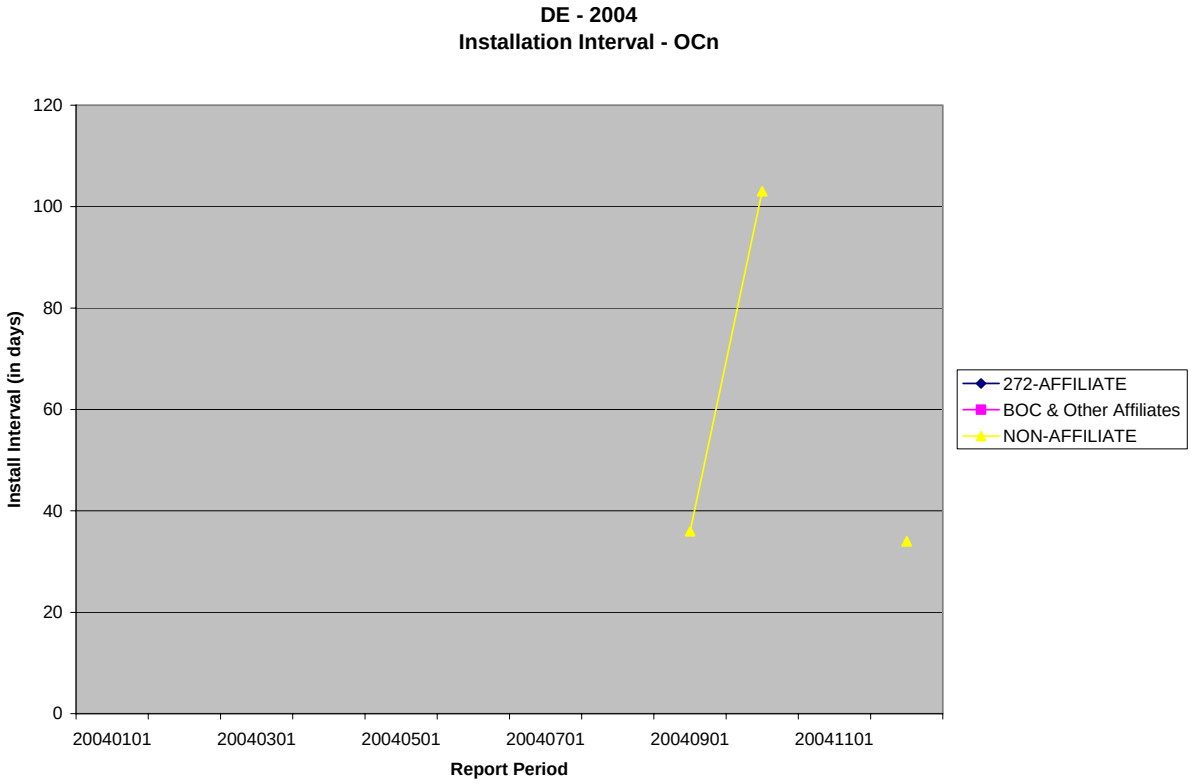
DE - 2004
Installation Interval - DS0

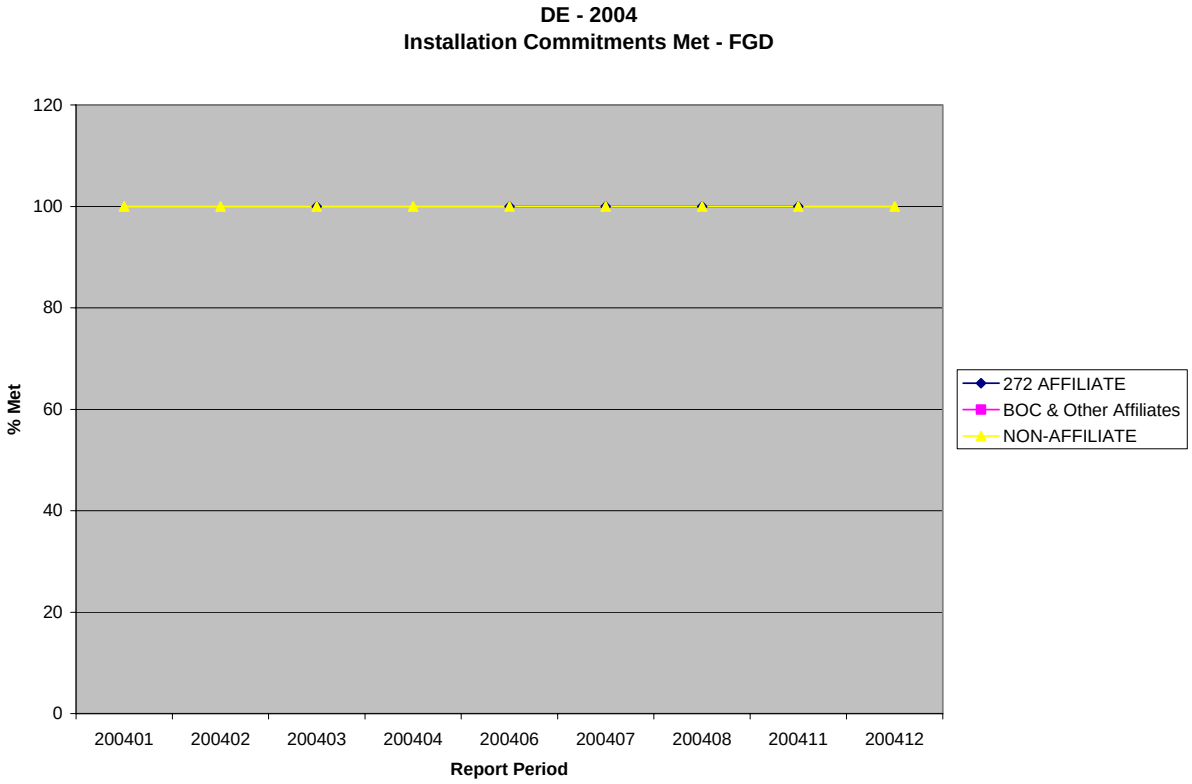


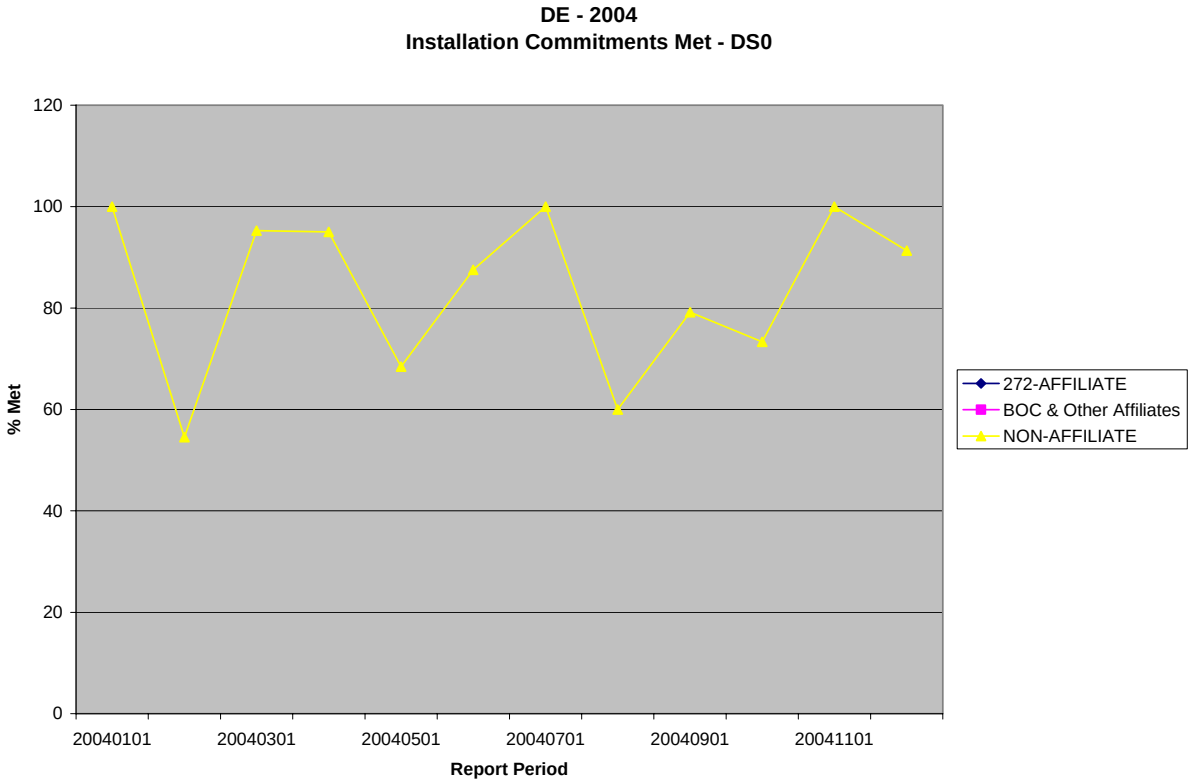
DE - 2004
Installation Interval - DS1

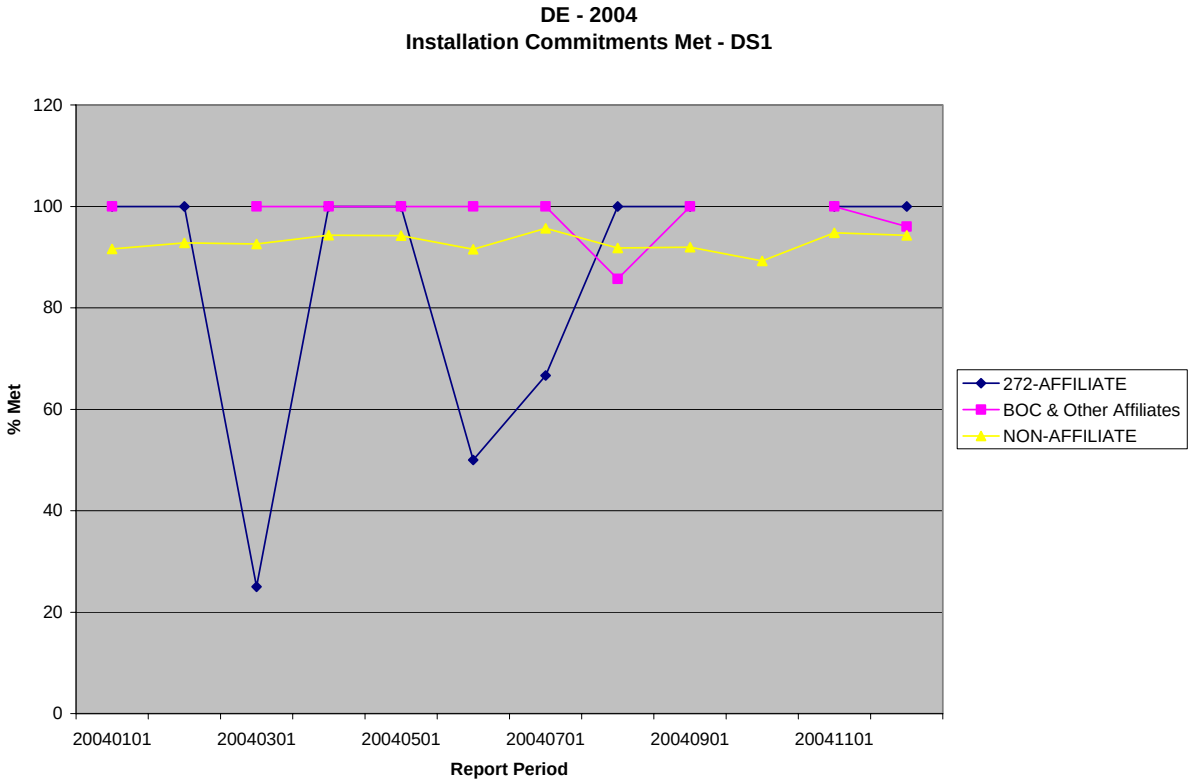


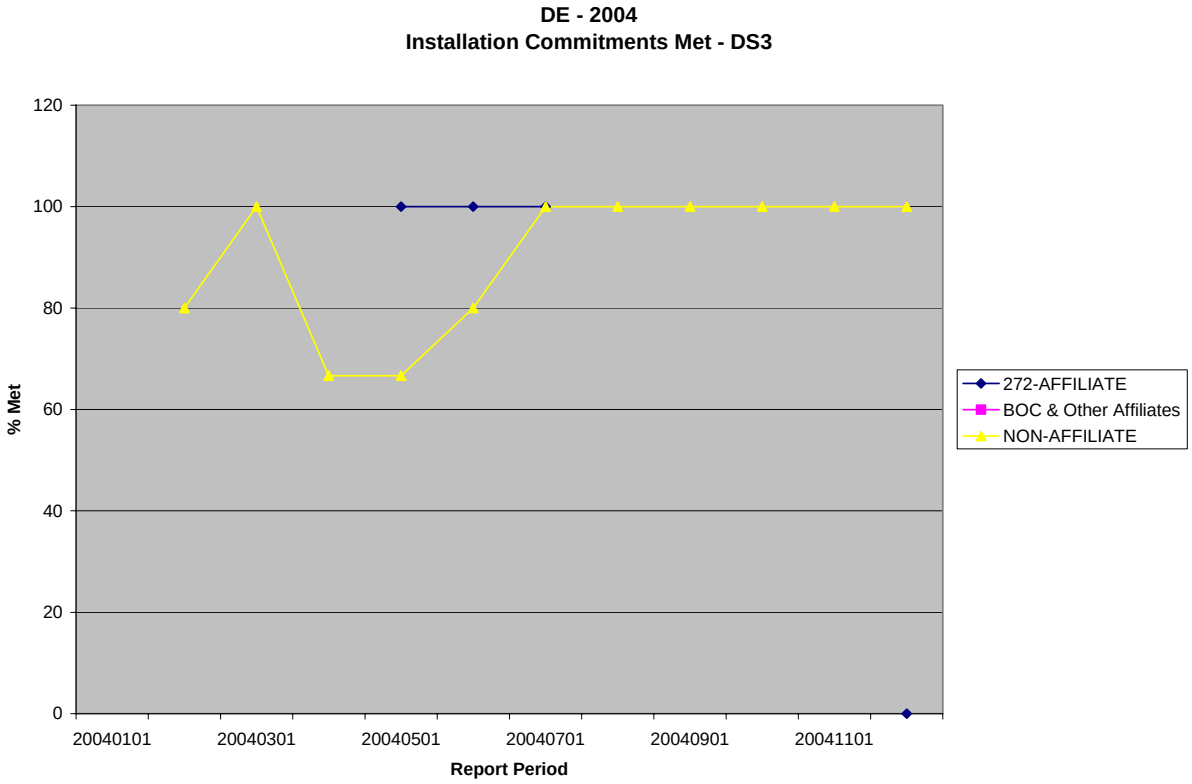

DE - 2004
Installation Interval - DS3
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

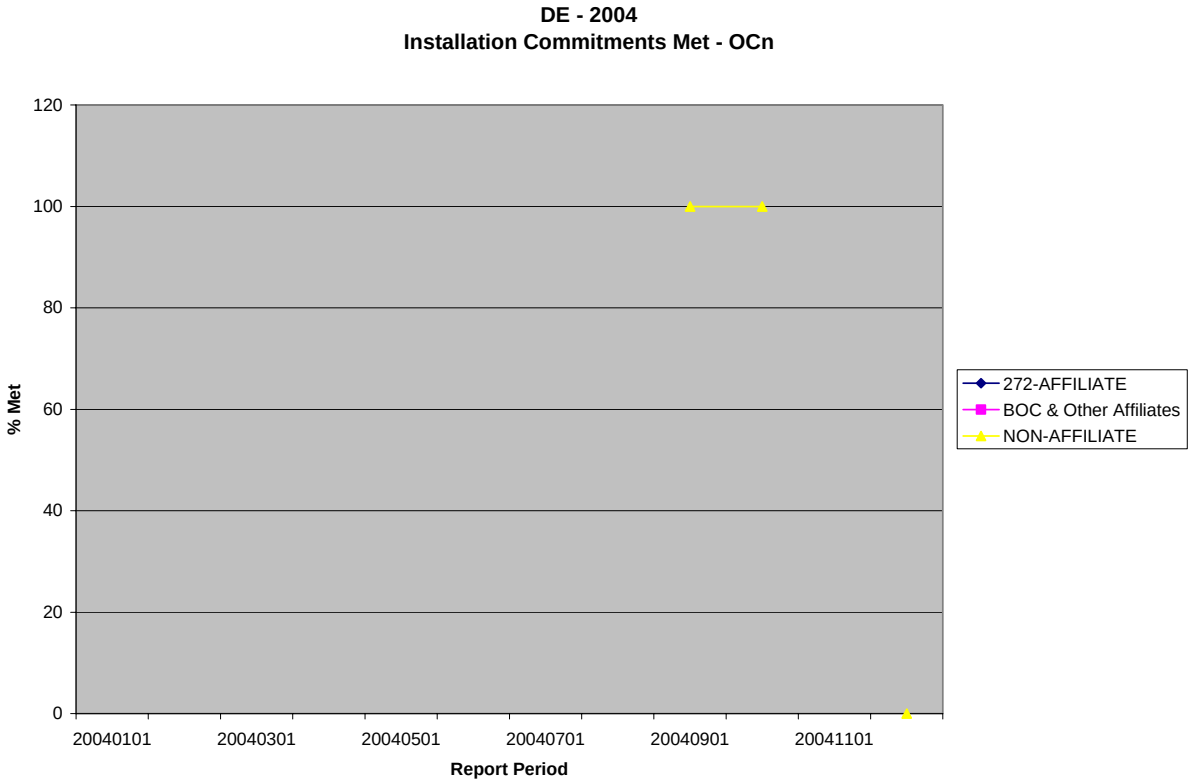

DE - 2004
Installation Interval - OCn
Install Interval (in days)
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


DE - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200401
200402
200403
200404
200406
200407
200408
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

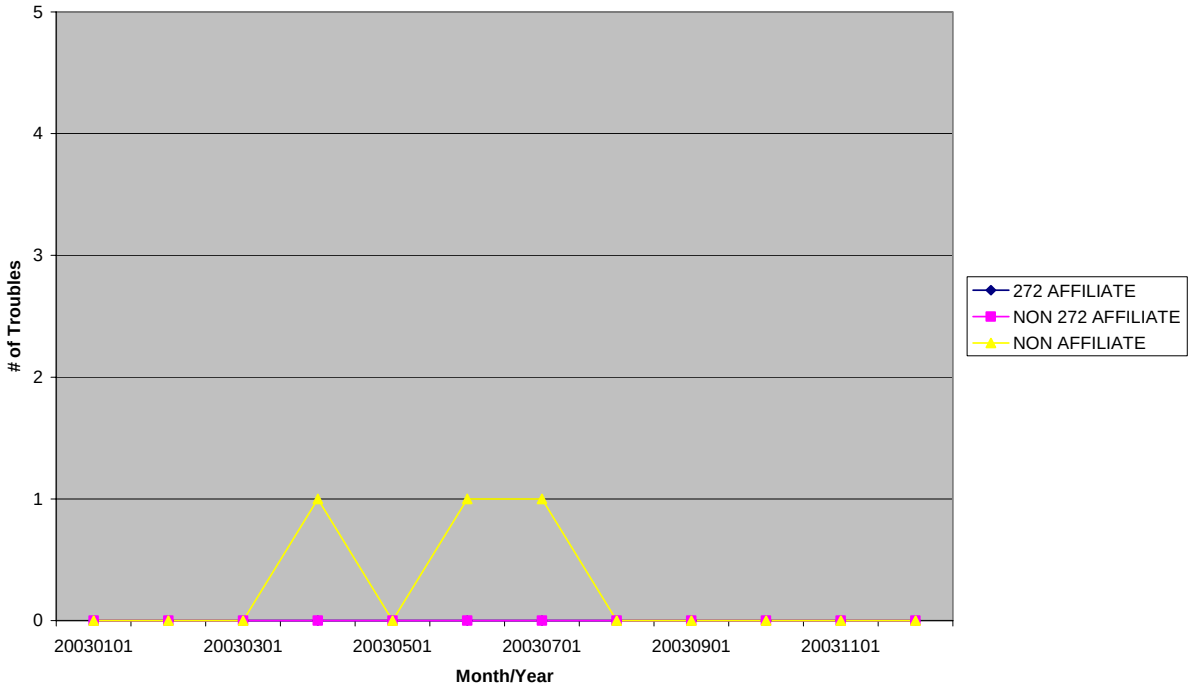

DE - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


DE - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

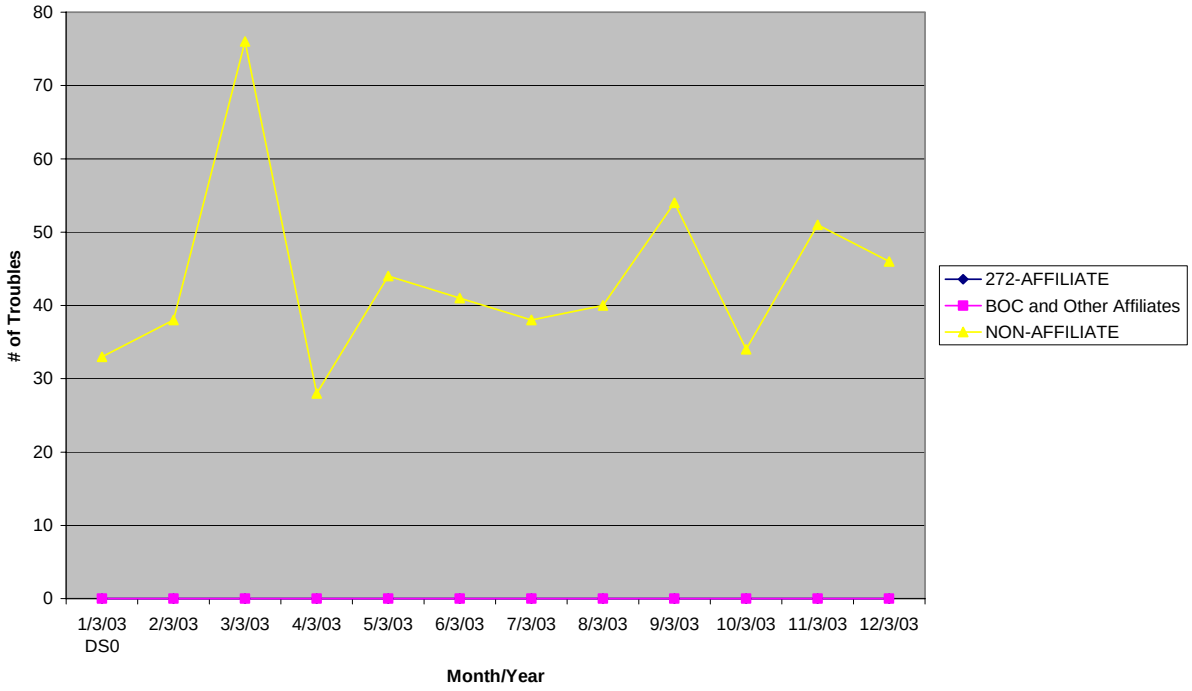

DE - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

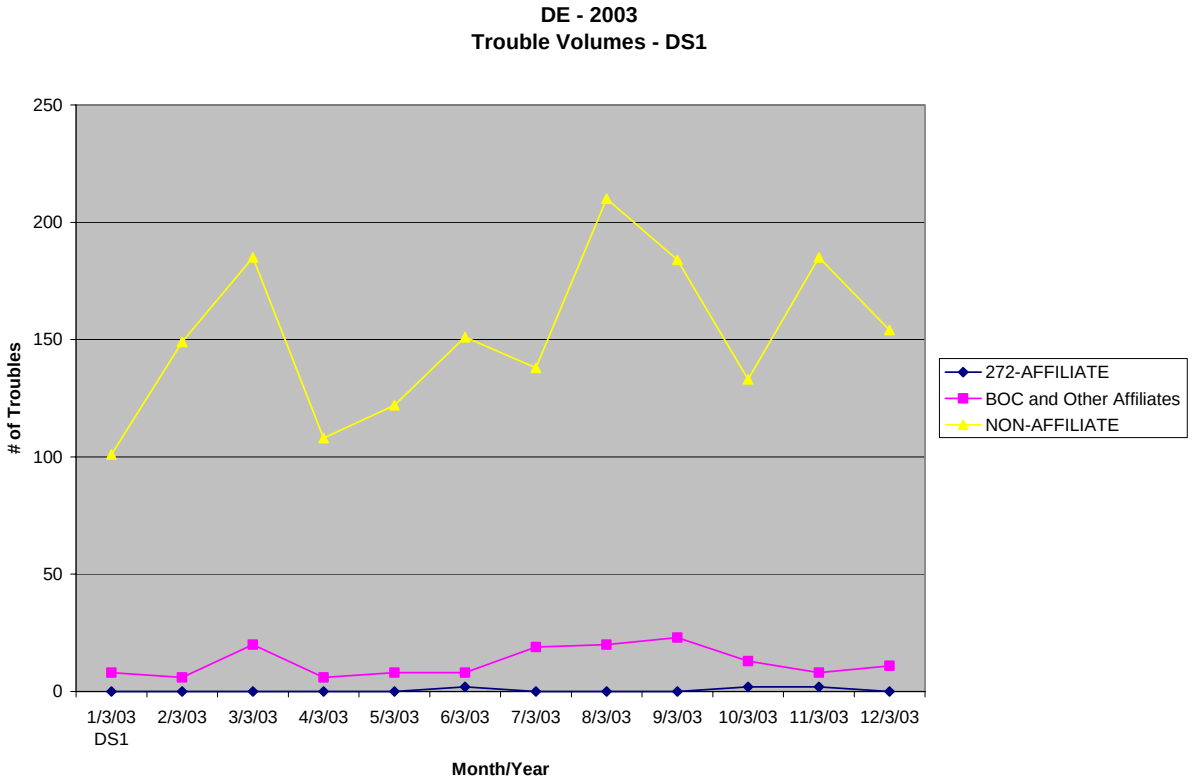

DE - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

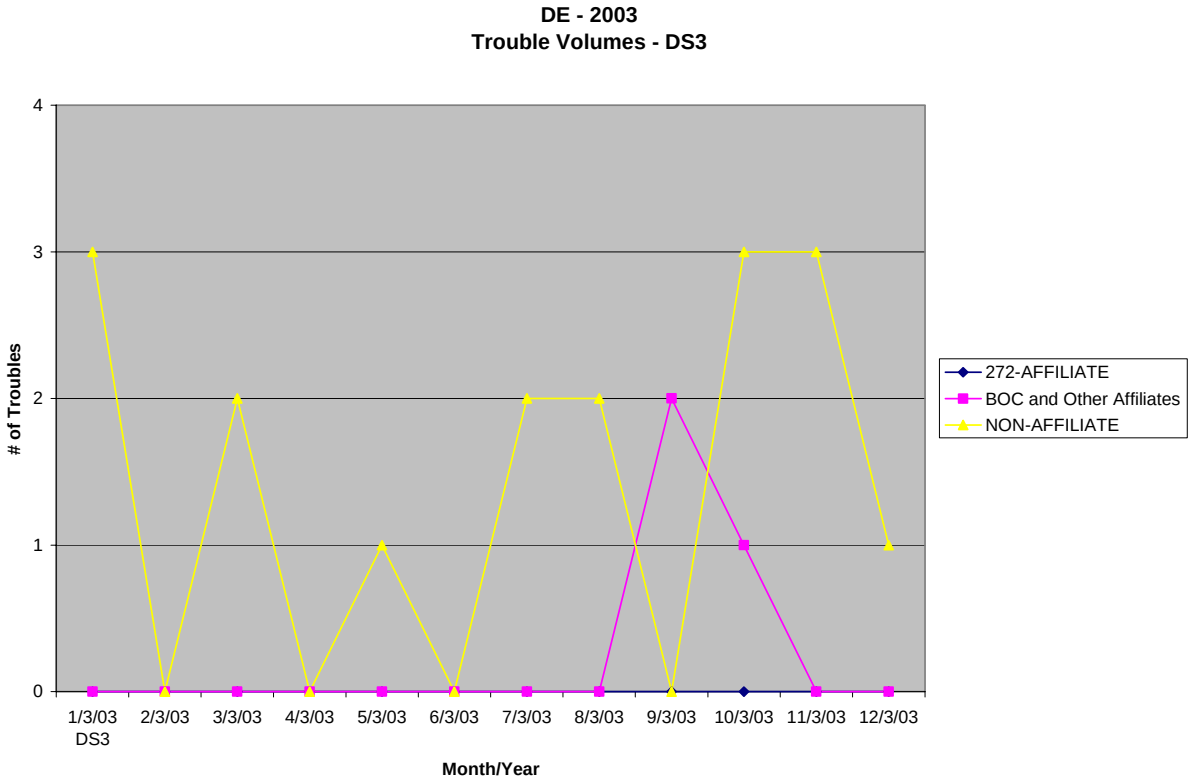
DE - 2003
Trouble Volumes - FGD



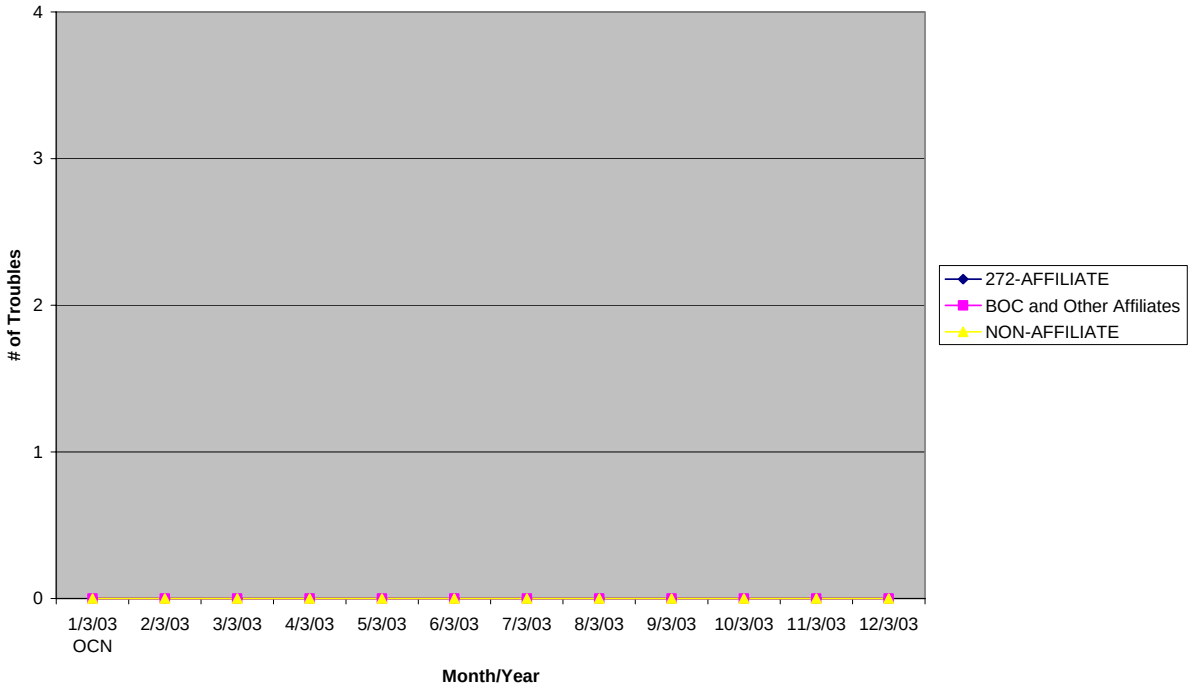
DE - 2003
Trouble Volumes - DS0



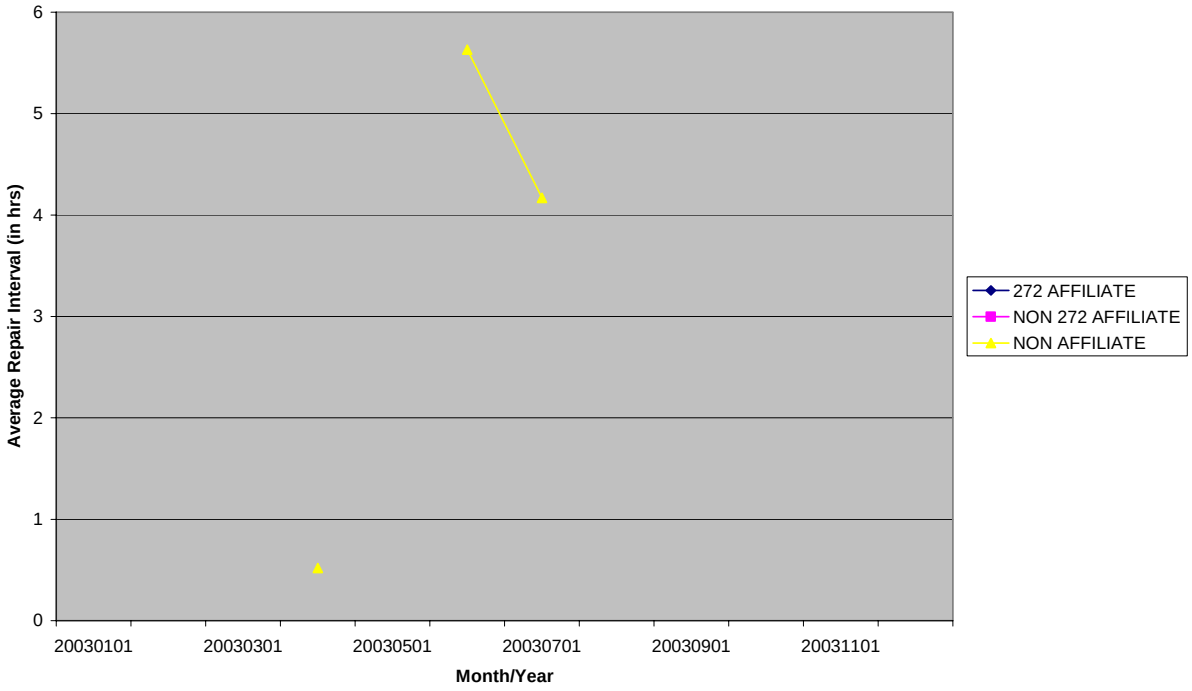

DE - 2003
Trouble Volumes - DS1
250
200
150
100
50
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

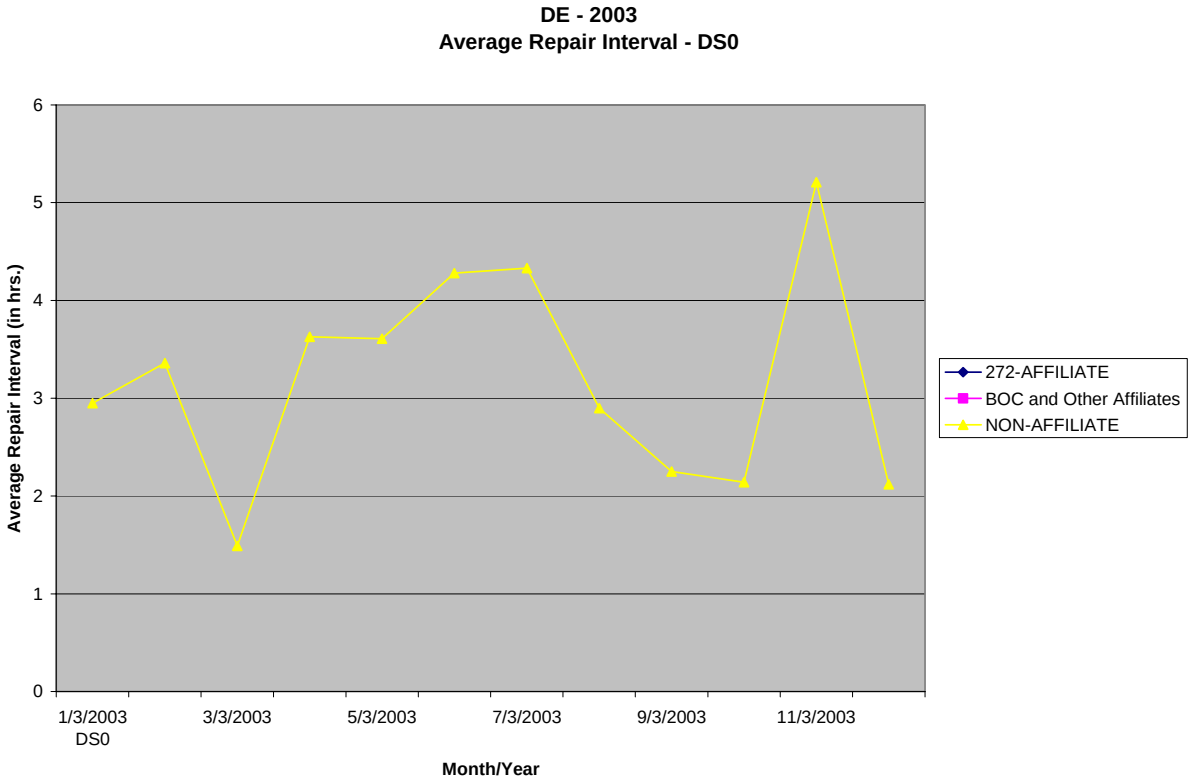

DE - 2003
Trouble Volumes - DS3
4
3
2
1
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

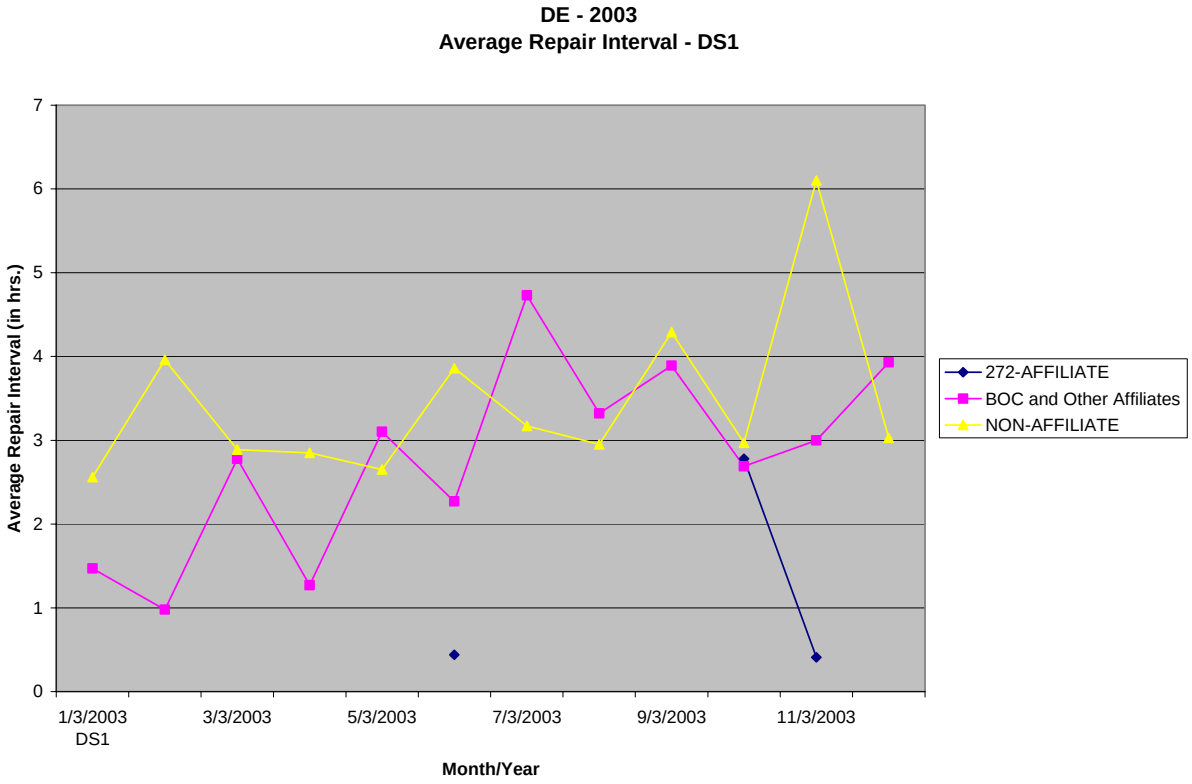
DE - 2003
Trouble Volumes - OCn



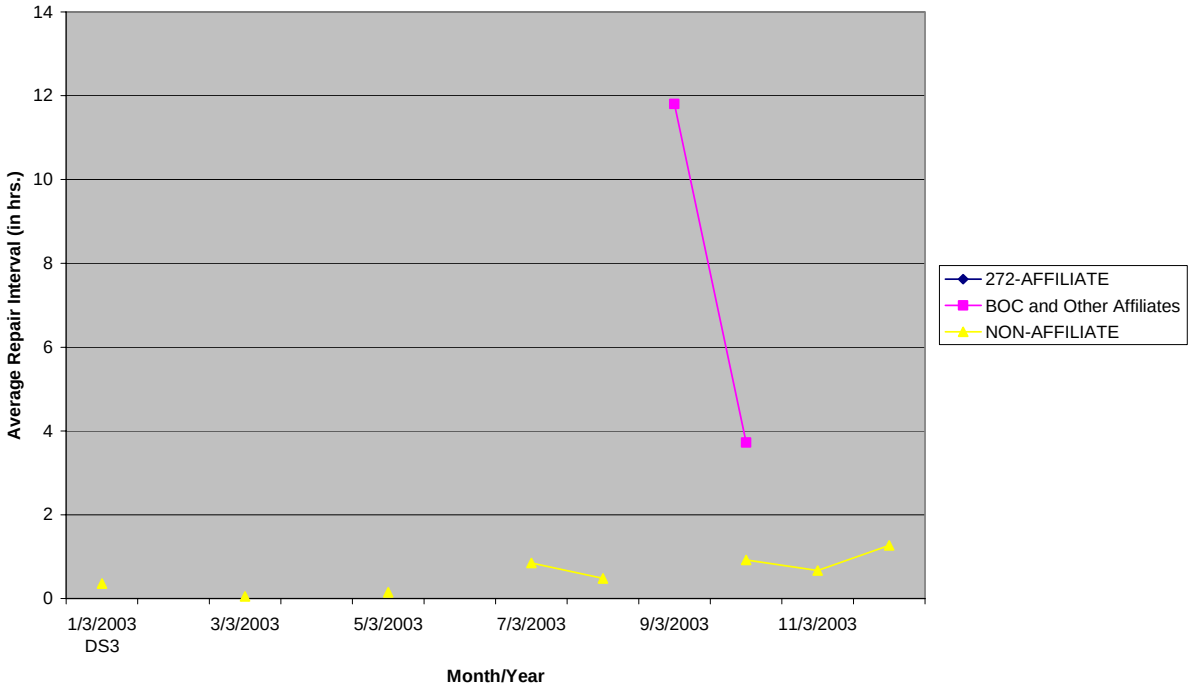
DE - 2003
Average Repair Interval - FGD



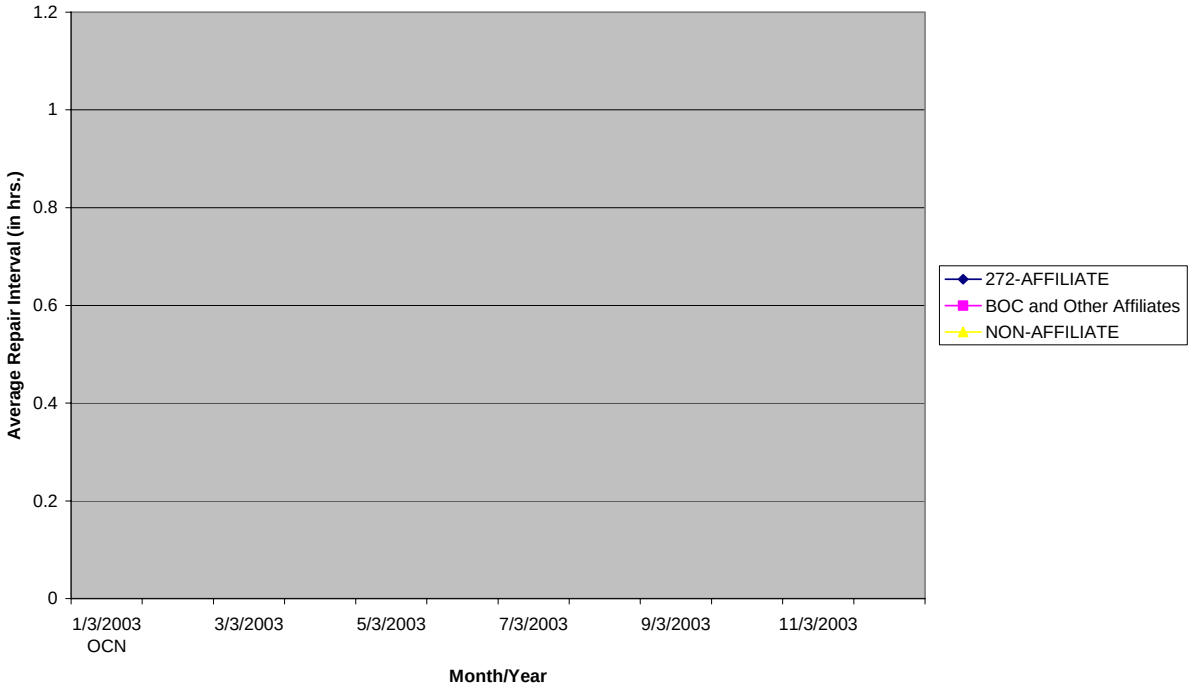

DE - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
0
1
2
3
4
5
6
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

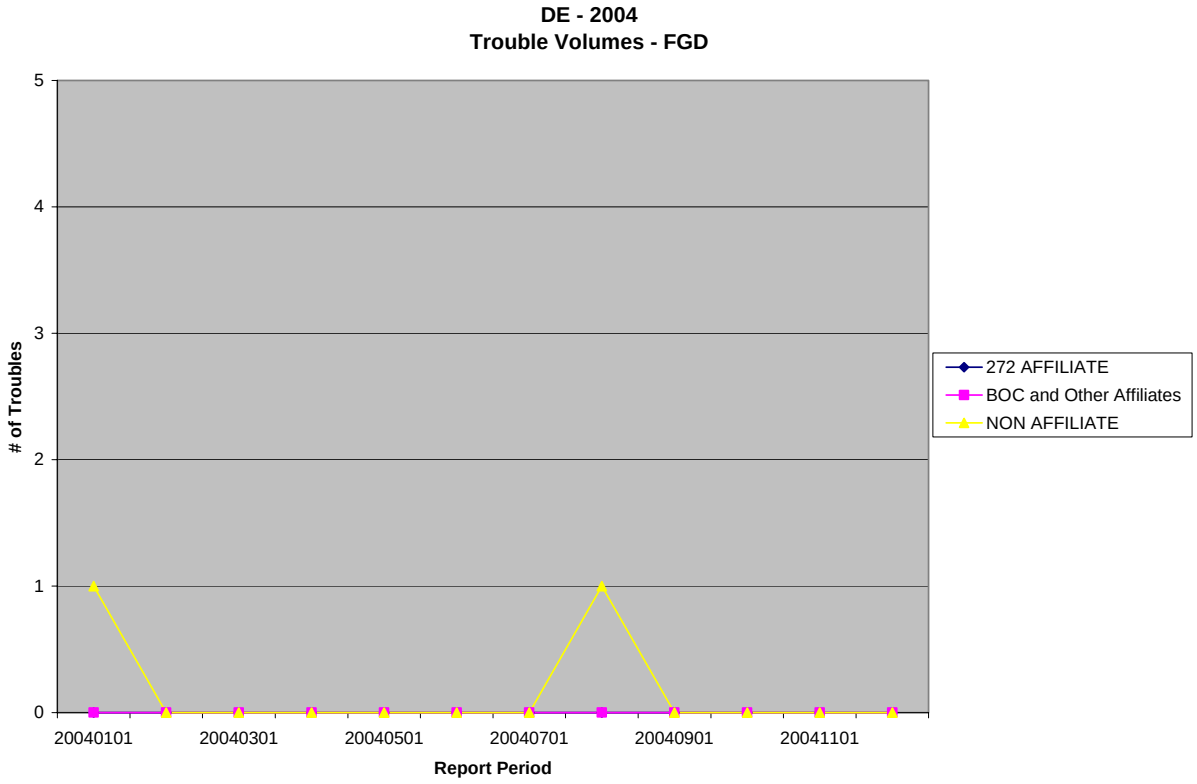

DE - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
0
1
2
3
4
5
6
7
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

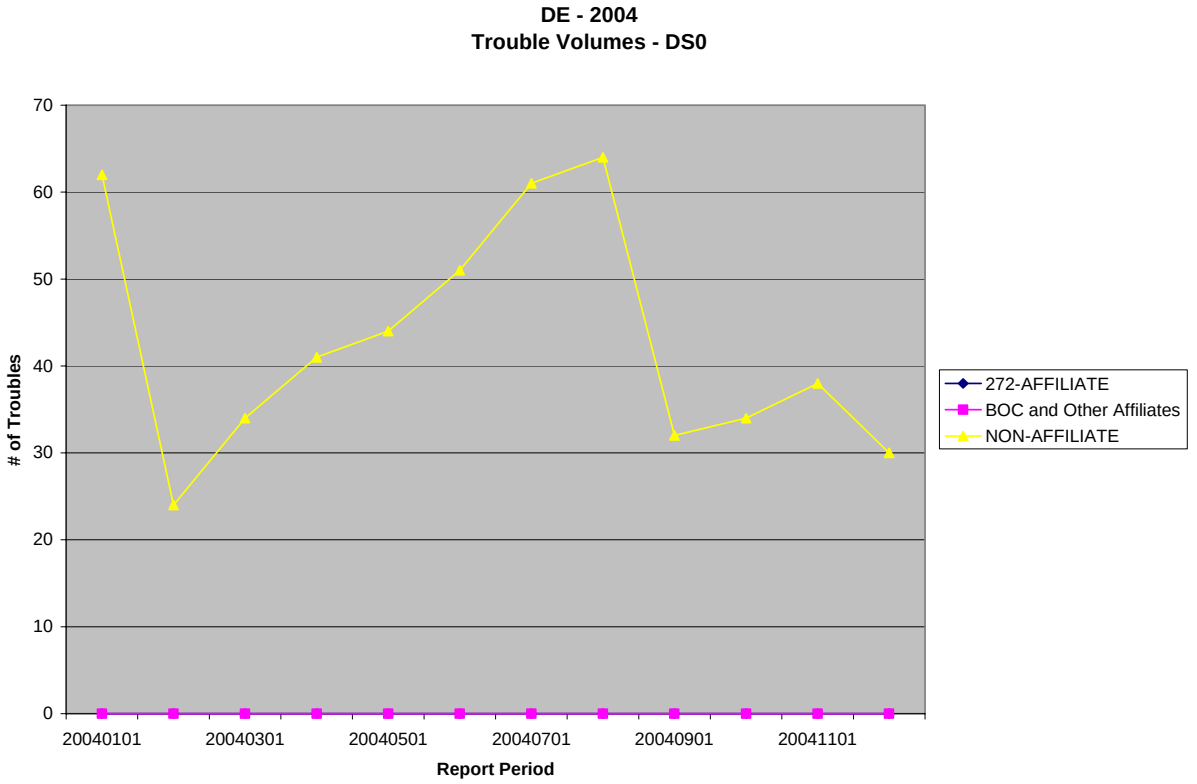
DE - 2003
Average Repair Interval - DS3



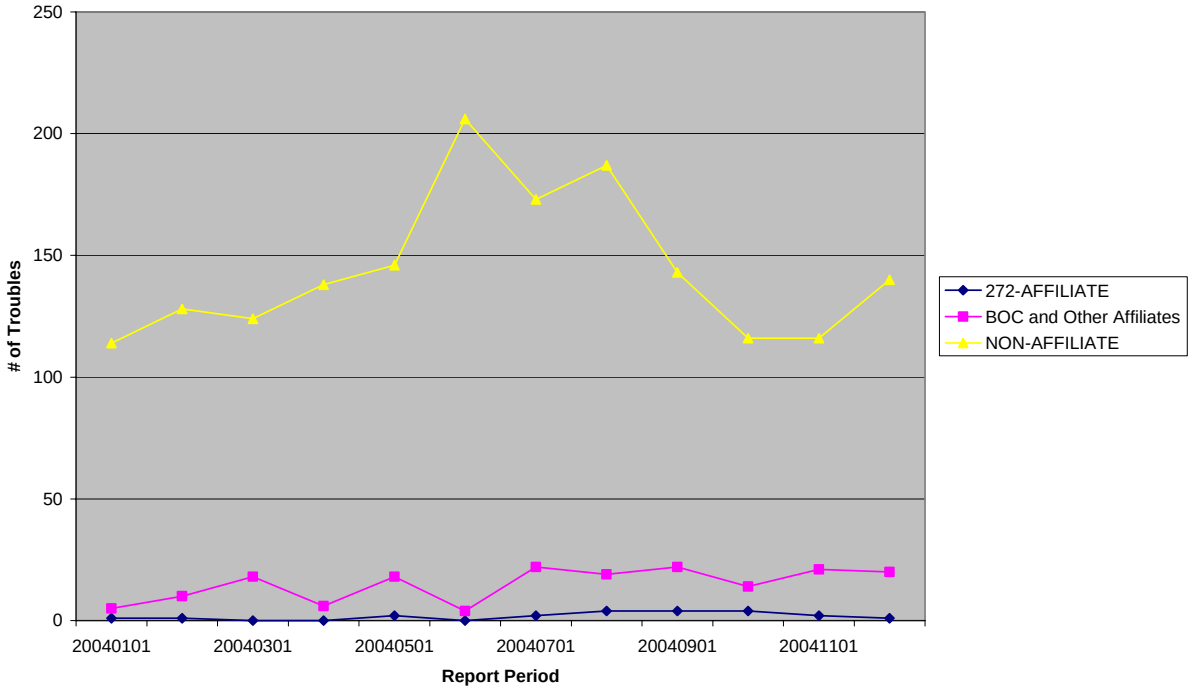
DE - 2003
Average Repair Interval - OCn



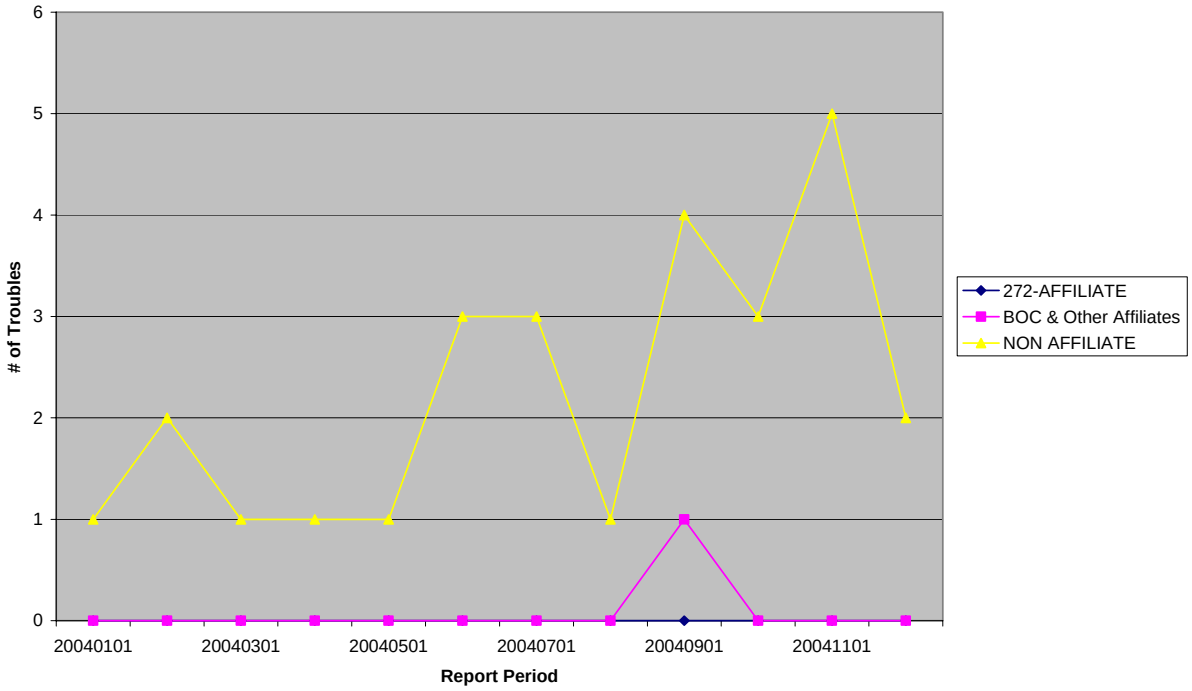

DE - 2004
Trouble Volumes - FGD
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE

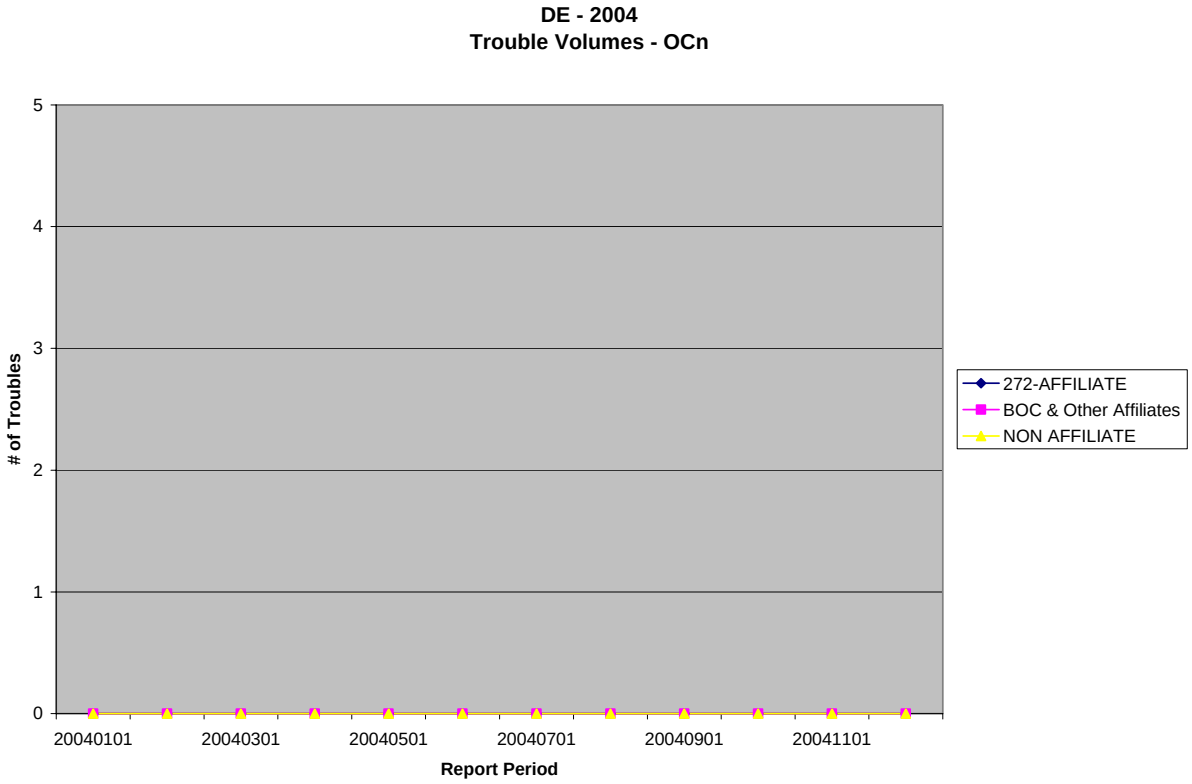

DE - 2004
Trouble Volumes - DS0
# of Troubles
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

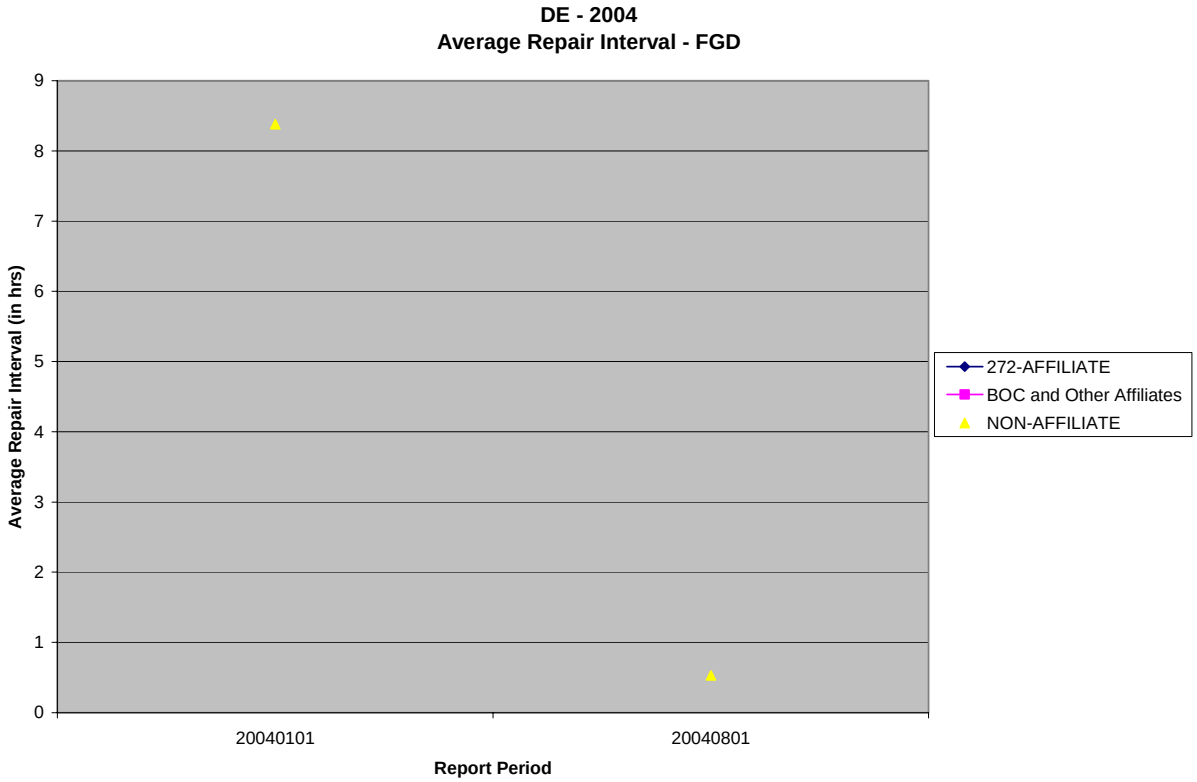
DE - 2004
Trouble Volumes - DS1



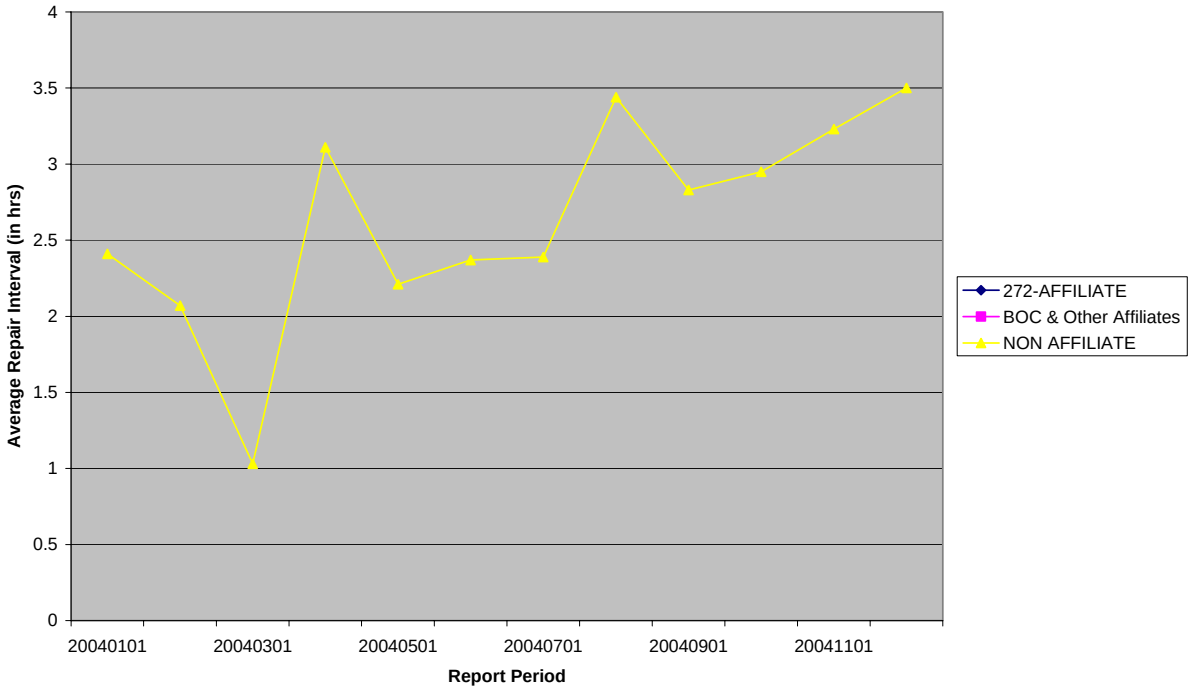
DE - 2004
Trouble Volumes - DS3



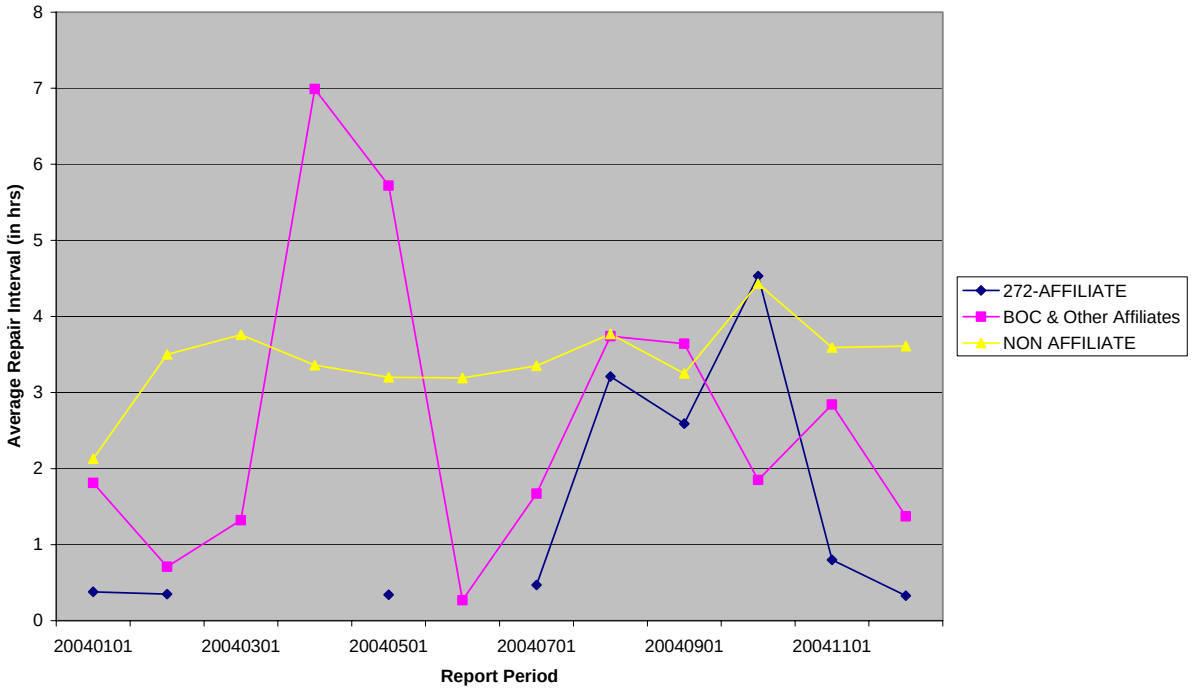

DE - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

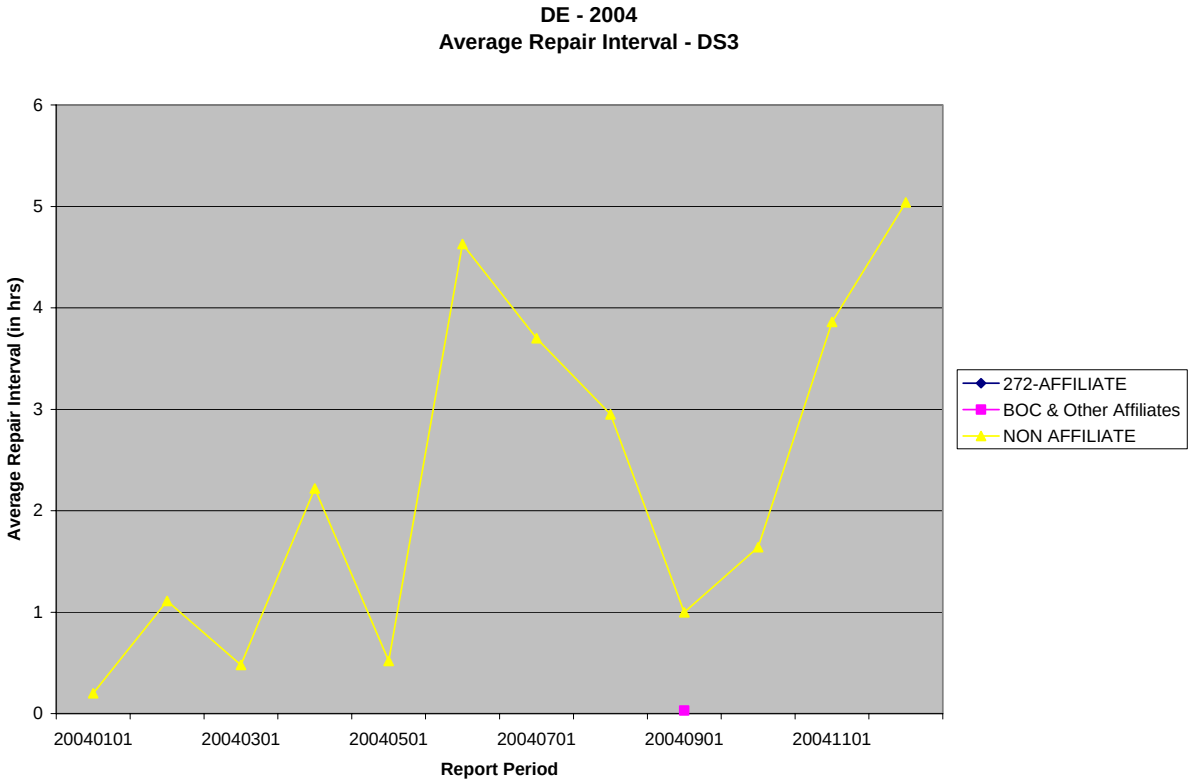

DE - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
9
8
7
6
5
4
3
2
1
0
20040101
20040801
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

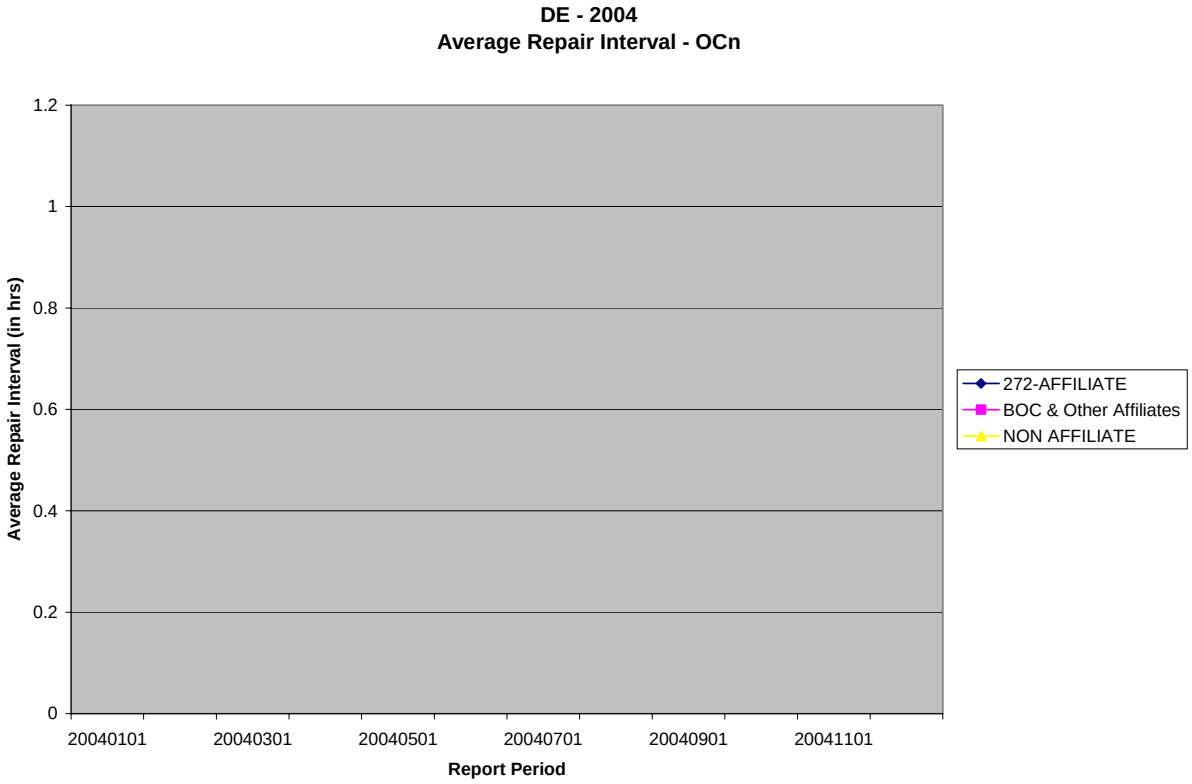
DE - 2004
Average Repair Interval - DS0



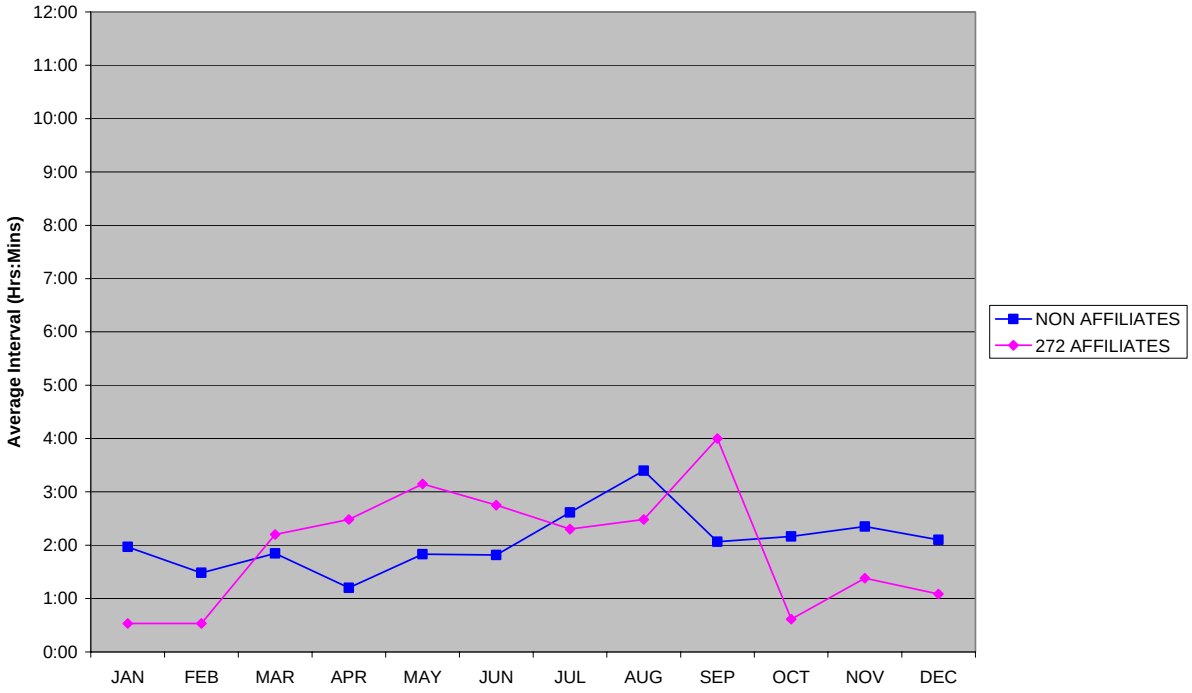
DE - 2004
Average Repair Interval - DS1



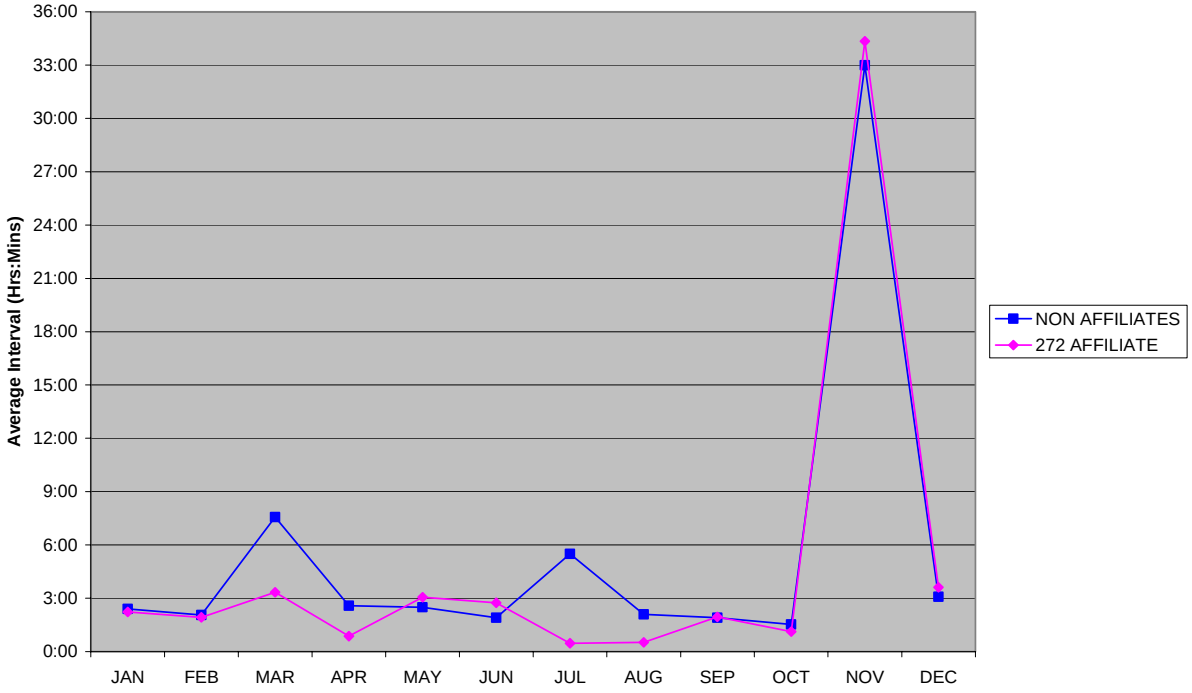

DE - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

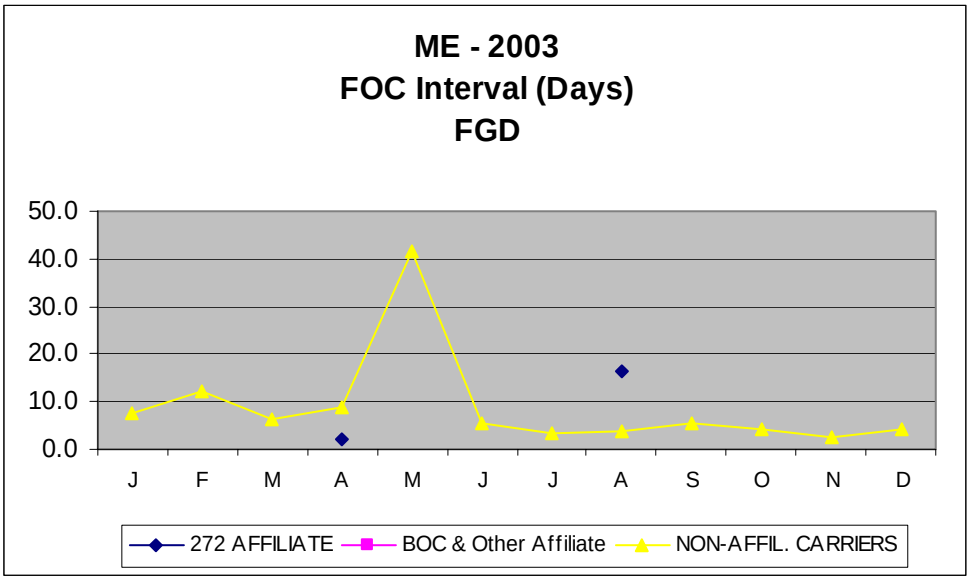

DE - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
1.2
1
0.8
0.6
0.4
0.2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

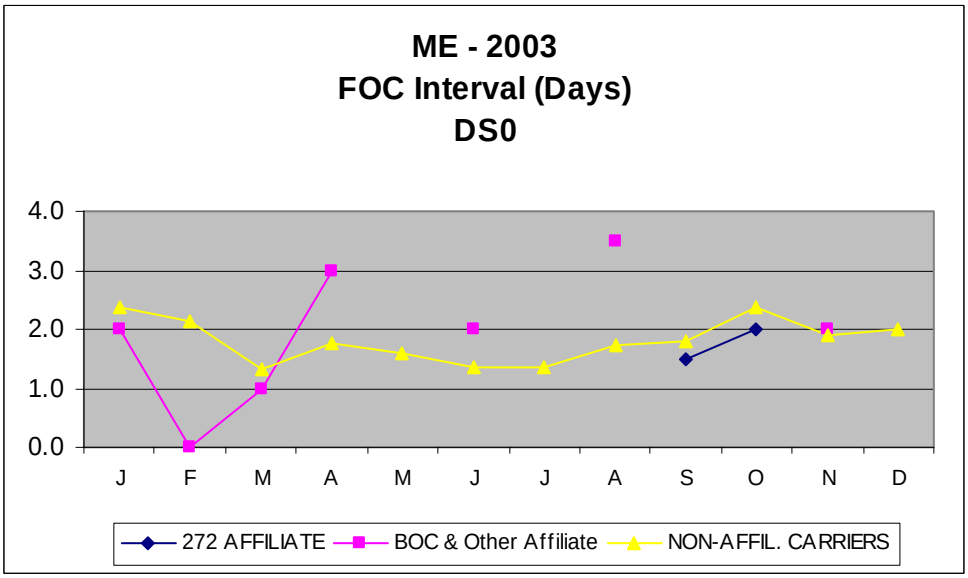
DE - 2003
PIC INTERVALS

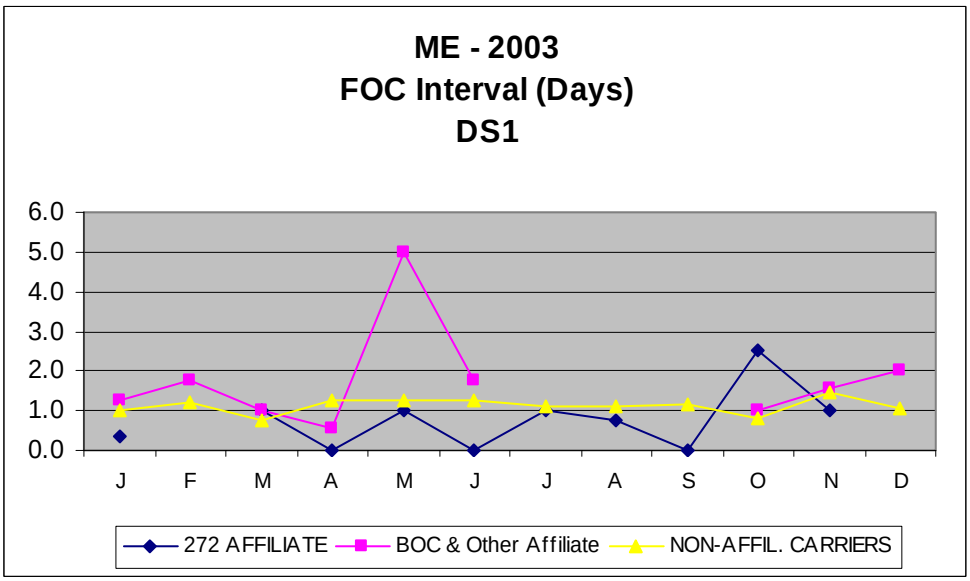


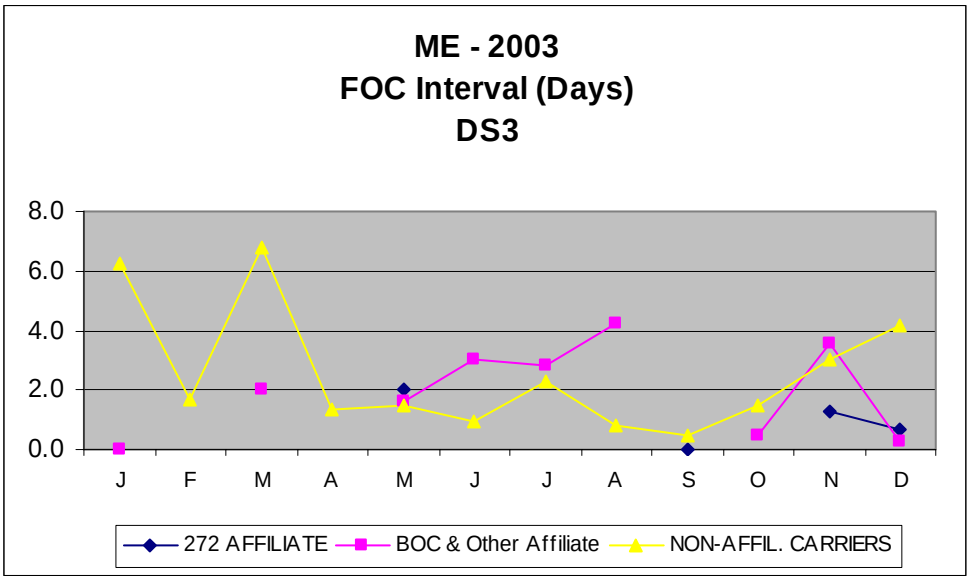
DE - 2004
PIC INTERVALS

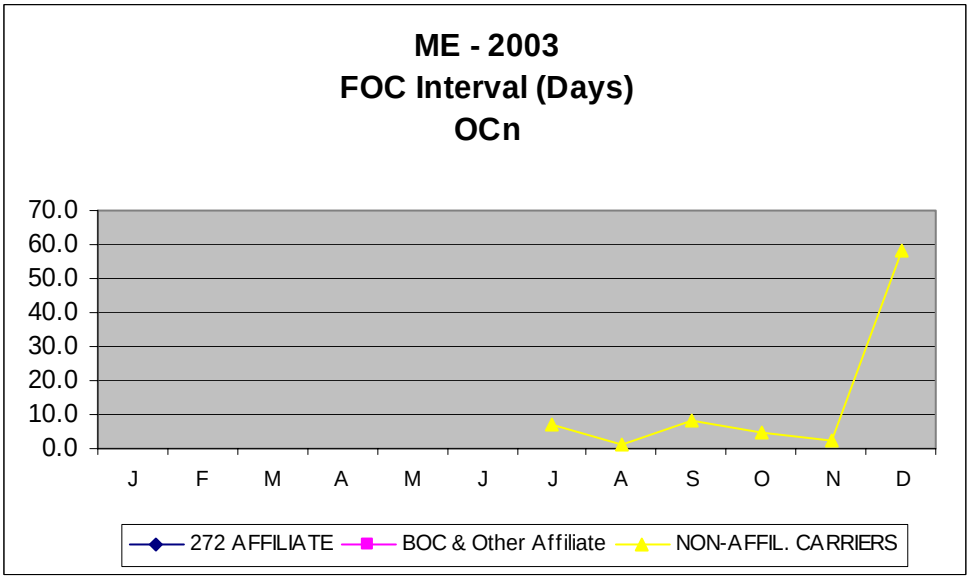


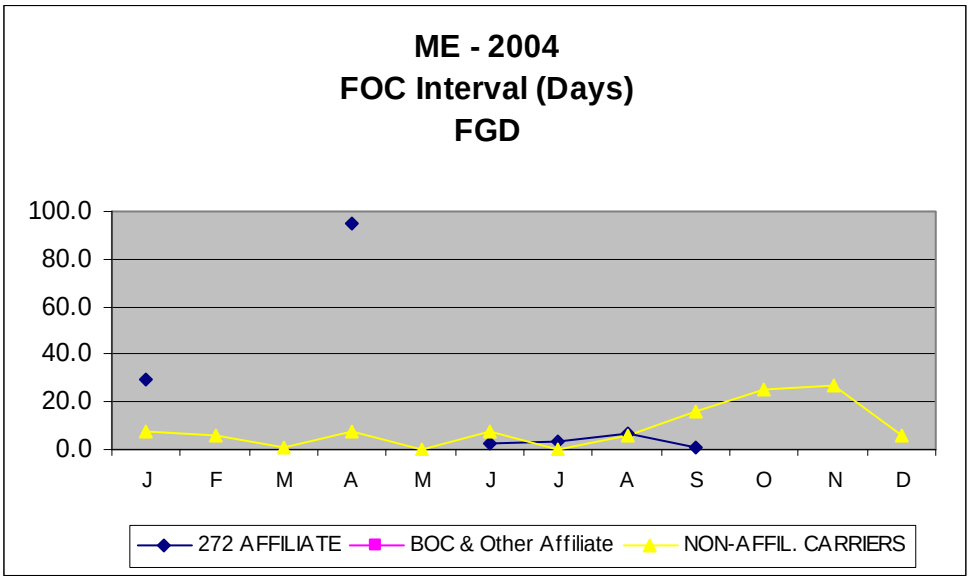

ME - 2003
FOC Interval (Days)
FGD
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

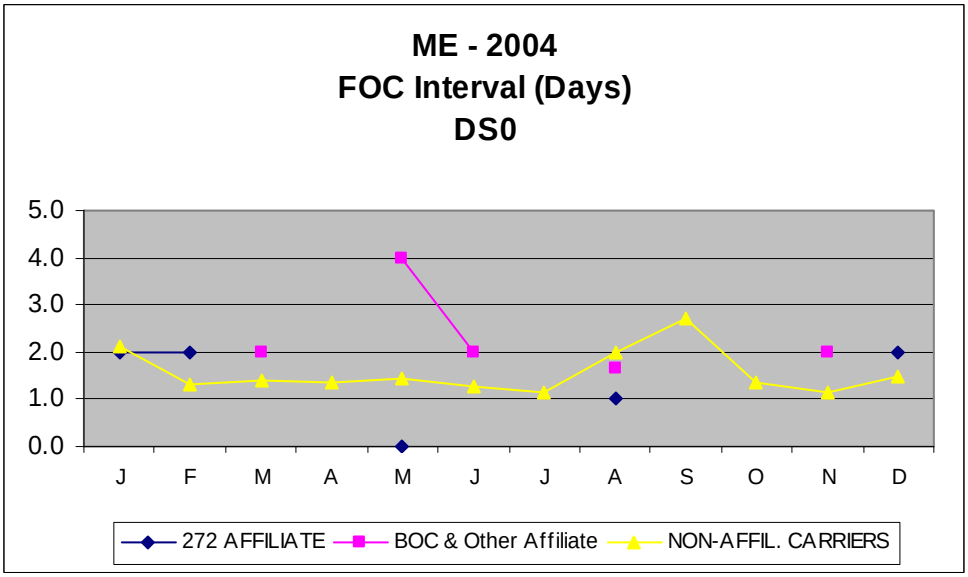

ME - 2003
FOC Interval (Days)
DS0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

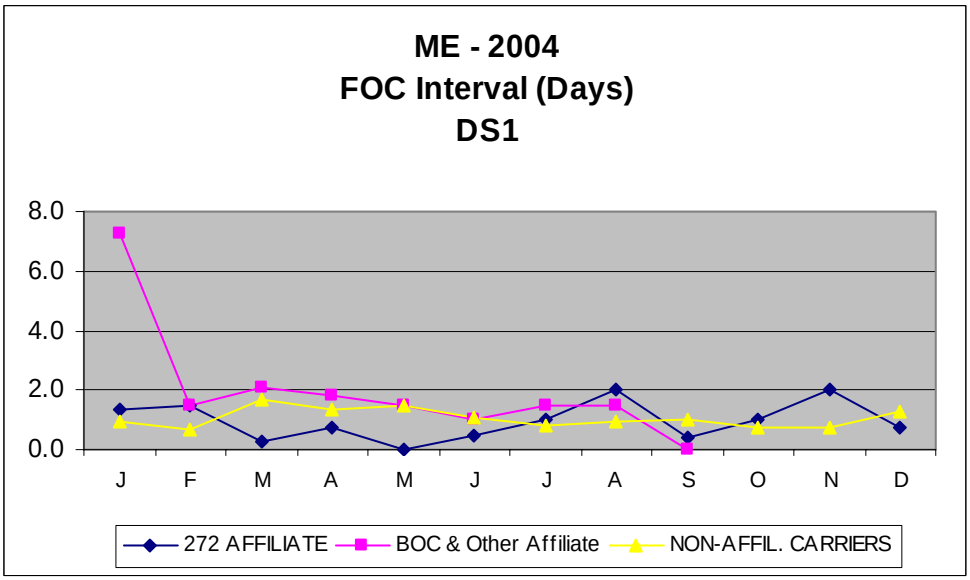

ME - 2003
FOC Interval (Days)
DS1
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

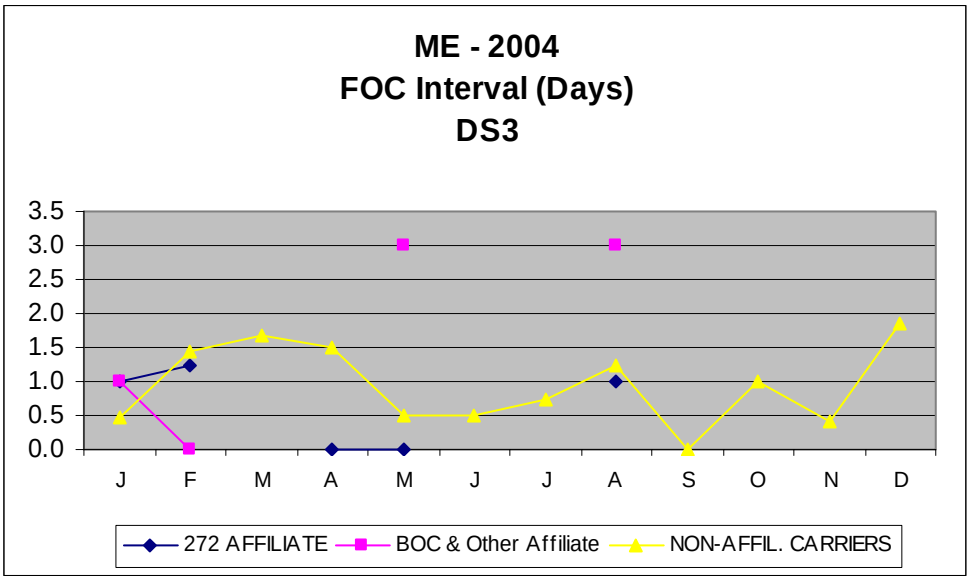

ME - 2003
FOC Interval (Days)
DS3
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

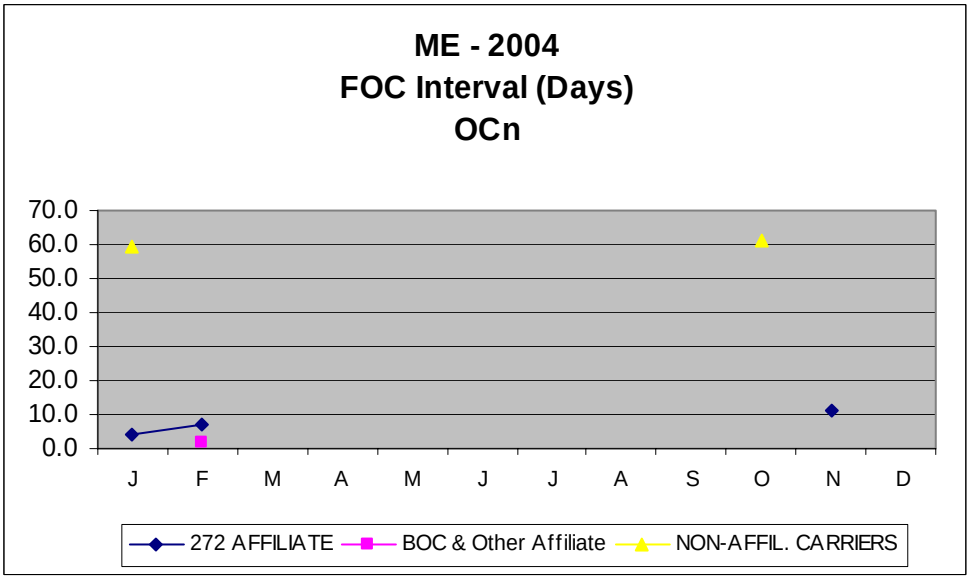

ME - 2003
FOC Interval (Days)
OCn
70.0
60.0
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


ME - 2004
FOC Interval (Days)
FGD
100.0
80.0
60.0
40.0
20.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

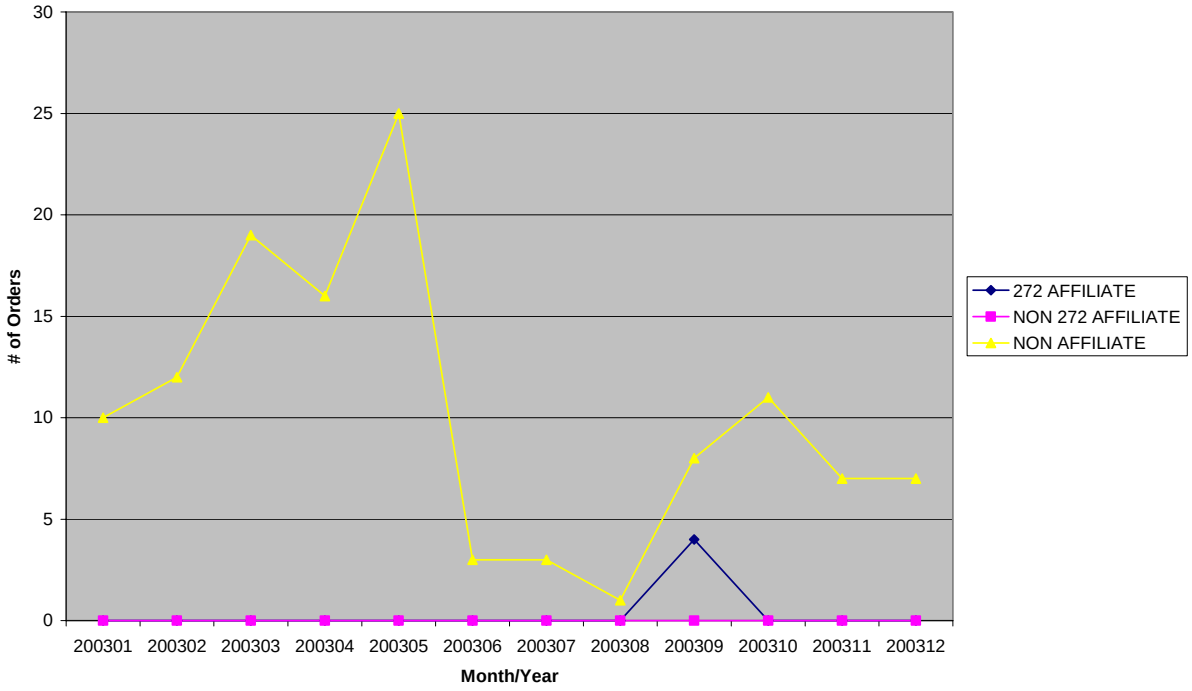

ME - 2004
FOC Interval (Days)
DS0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


ME - 2004
FOC Interval (Days)
DS1
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

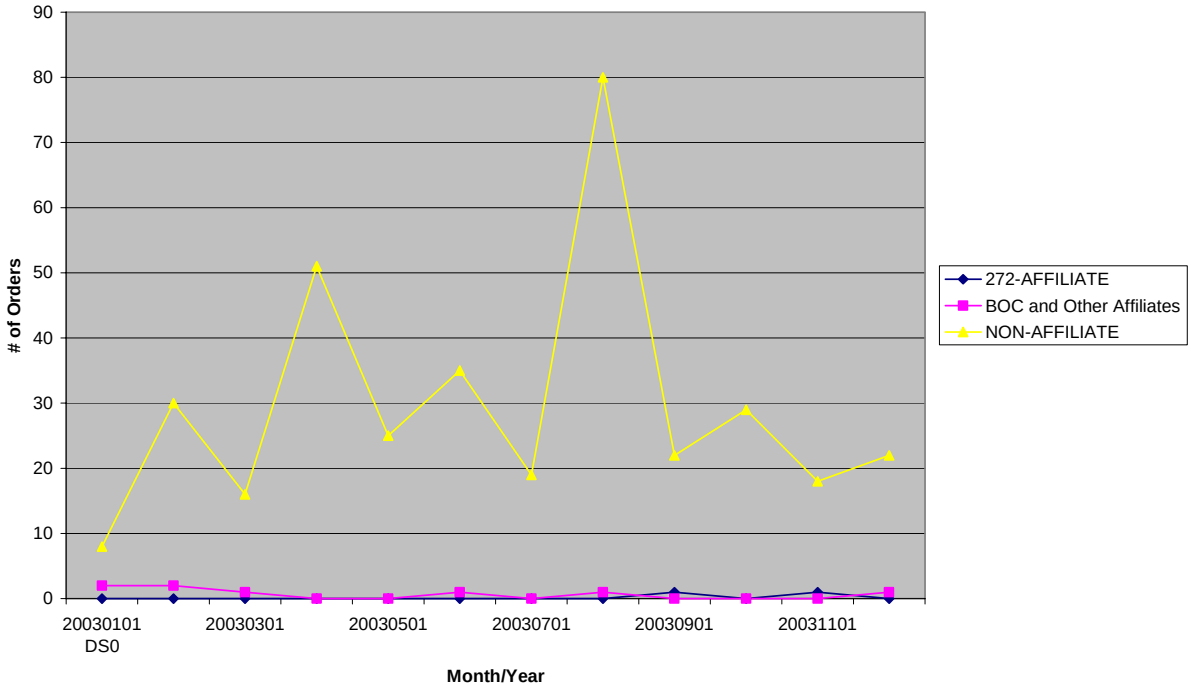

ME - 2004
FOC Interval (Days)
DS3
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

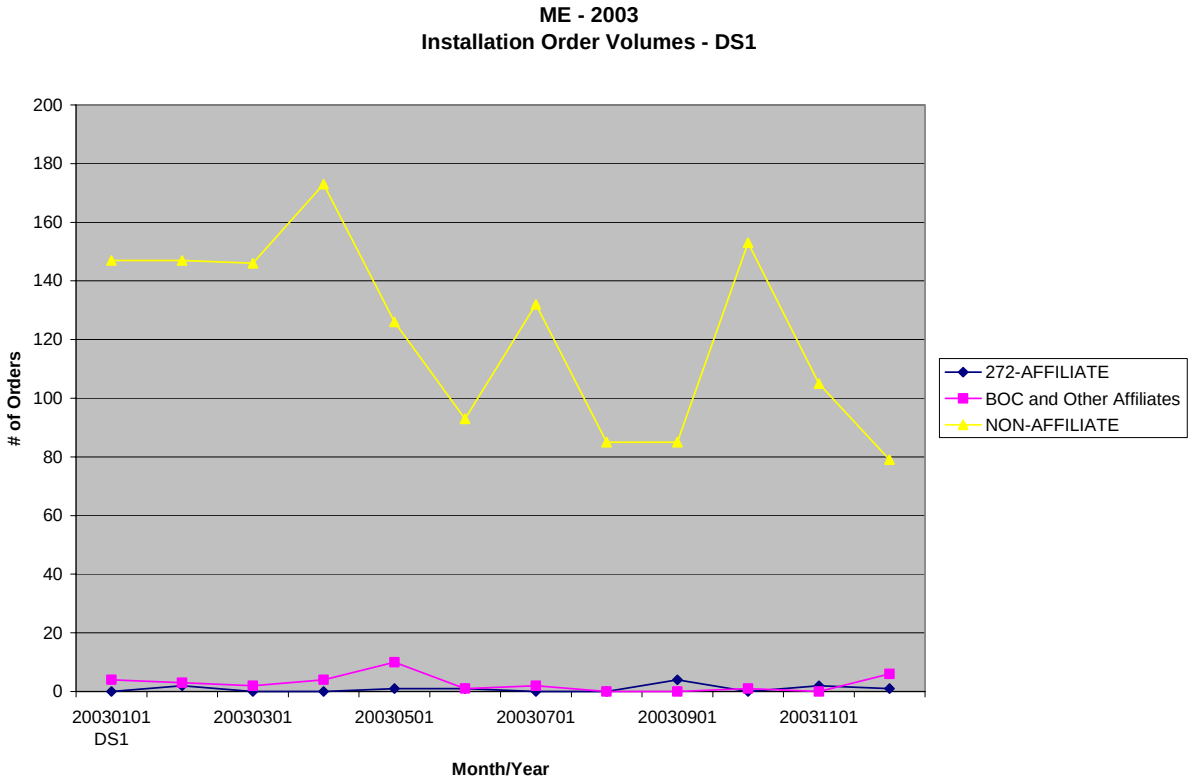

ME - 2004
FOC Interval (Days)
OCn
70.0
60.0
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

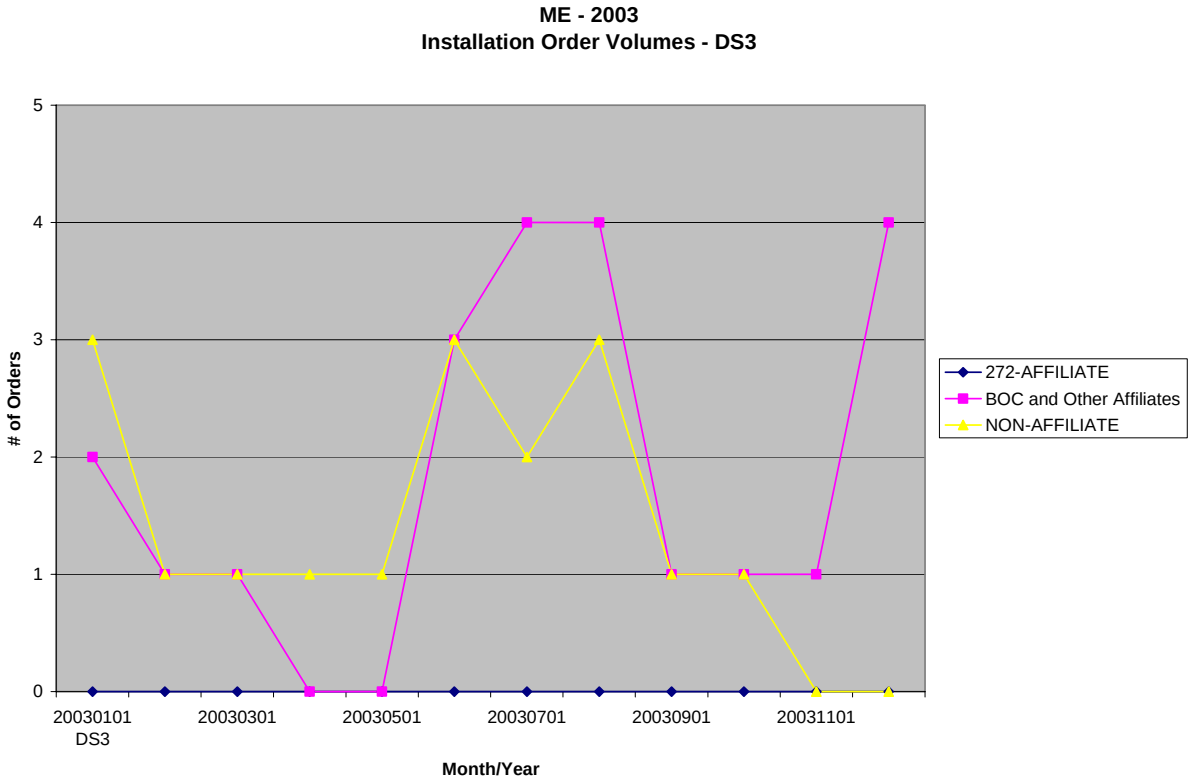
ME - 2003
Installation Order Volumes - FGD



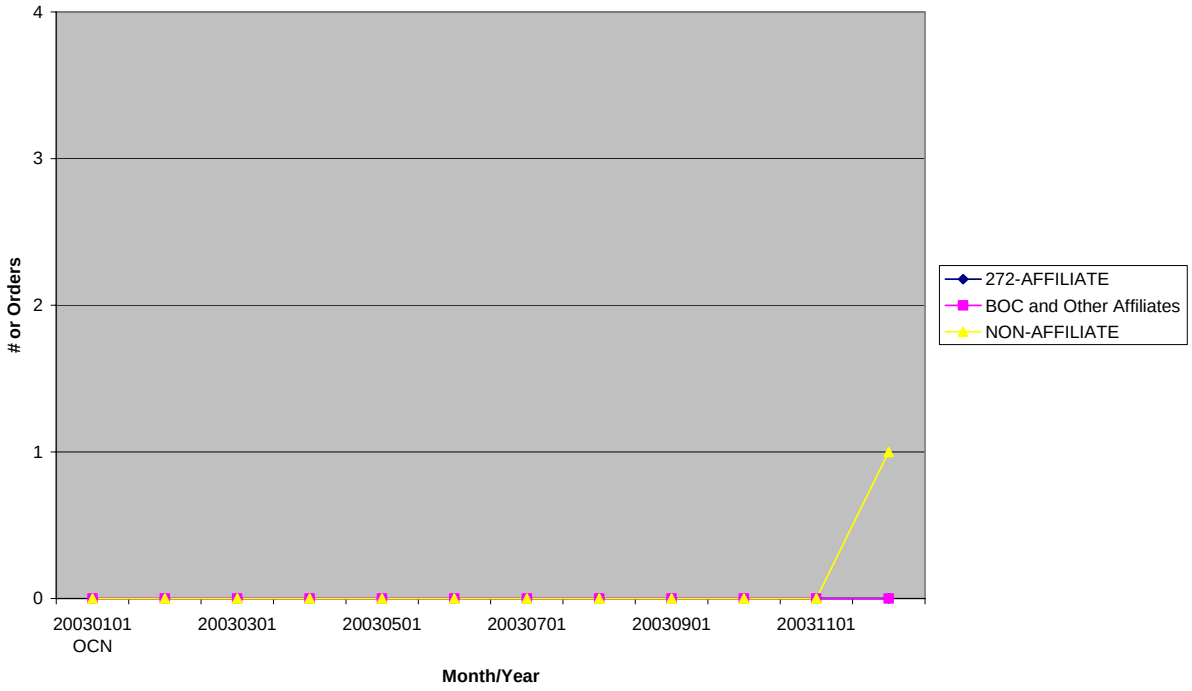
ME - 2003
Installation Order Volumes - DS0



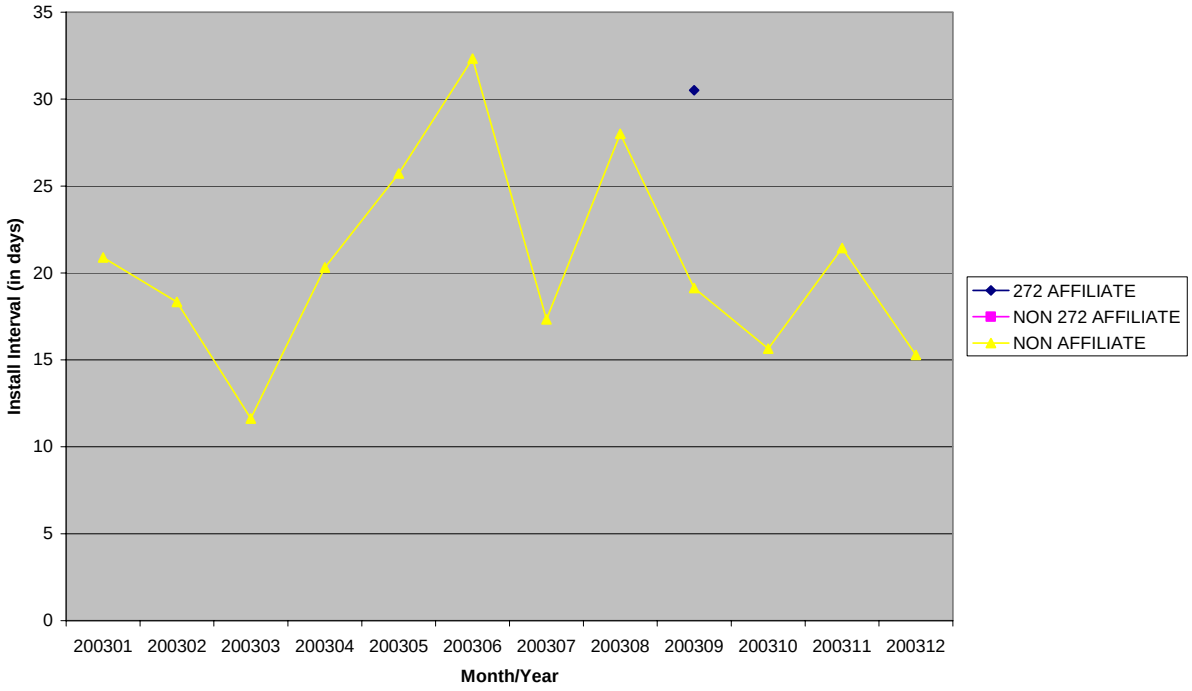

ME - 2003
Installation Order Volumes - DS1
# of Orders
200
180
160
140
120
100
80
60
40
20
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

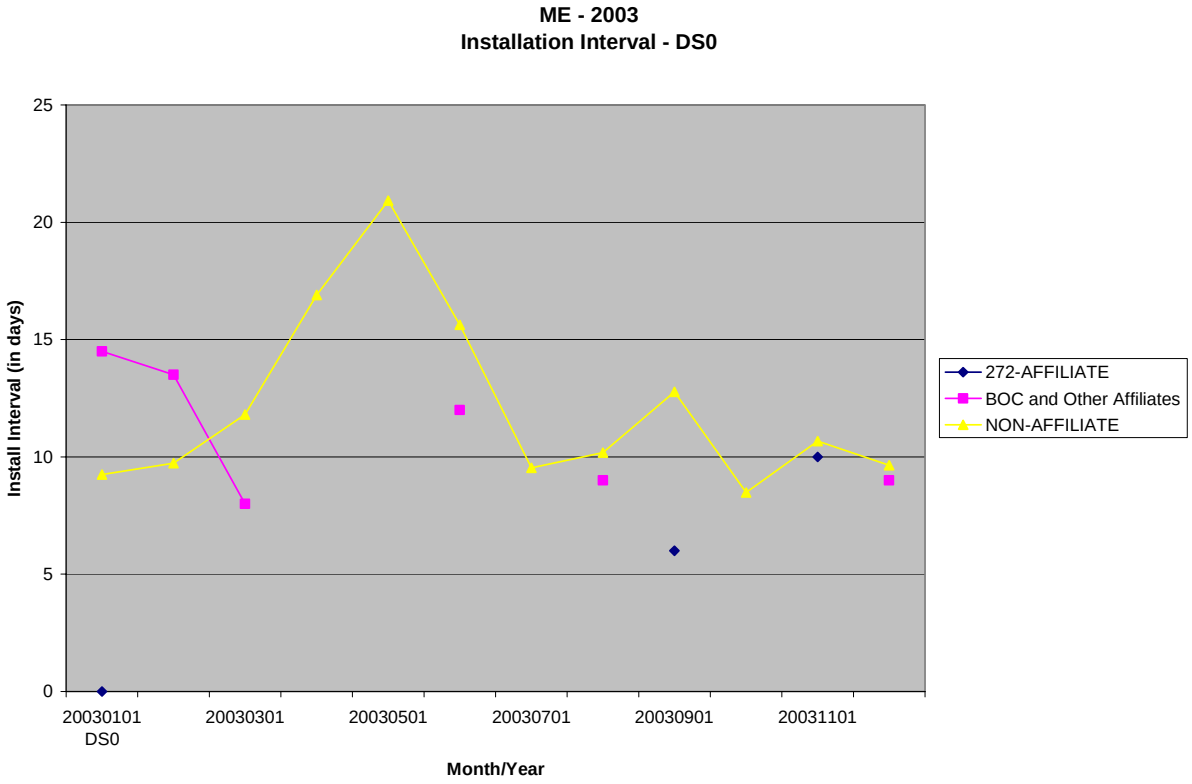

ME - 2003
Installation Order Volumes - DS3
# of Orders
5
4
3
2
1
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

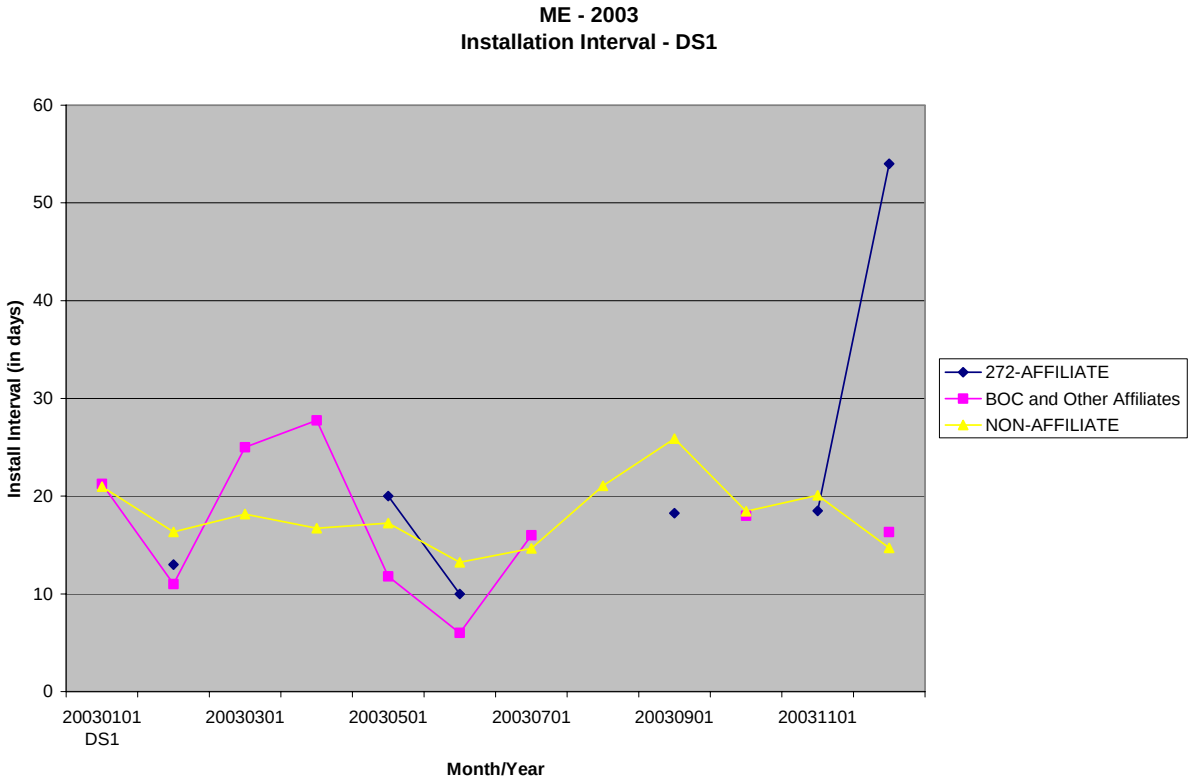
ME - 2003
Installation Order Volumes - OCn

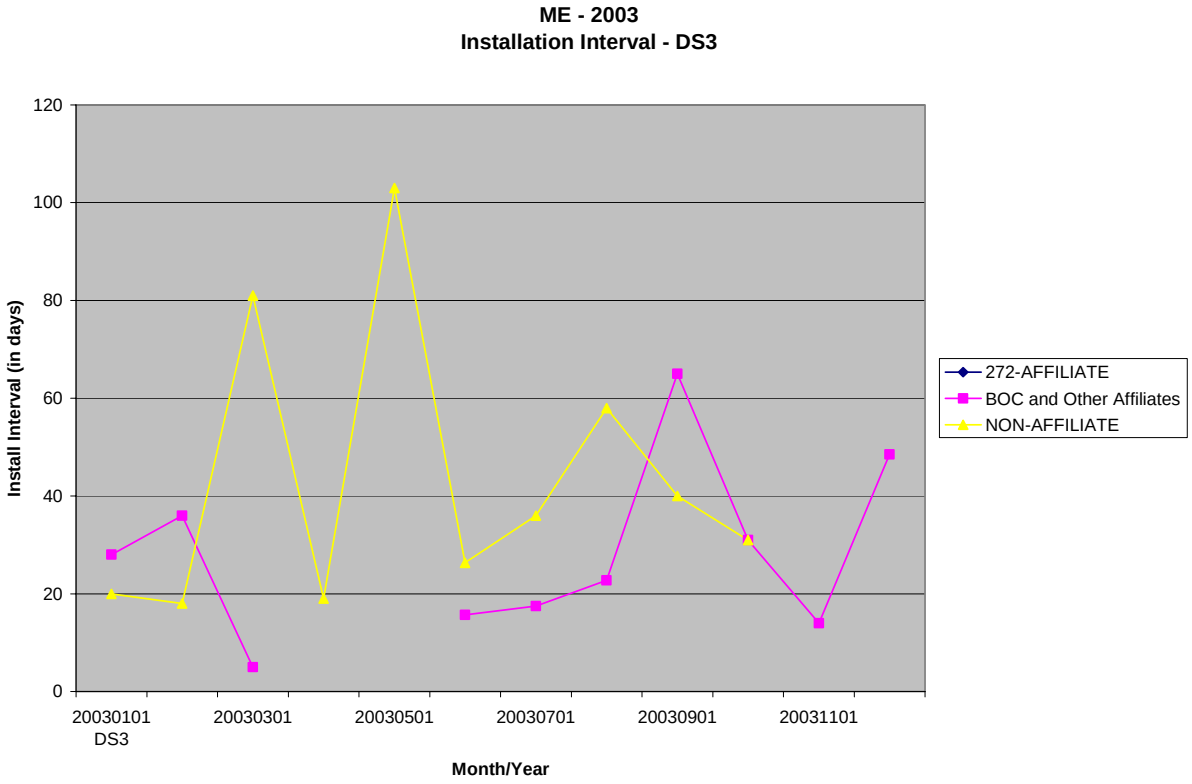


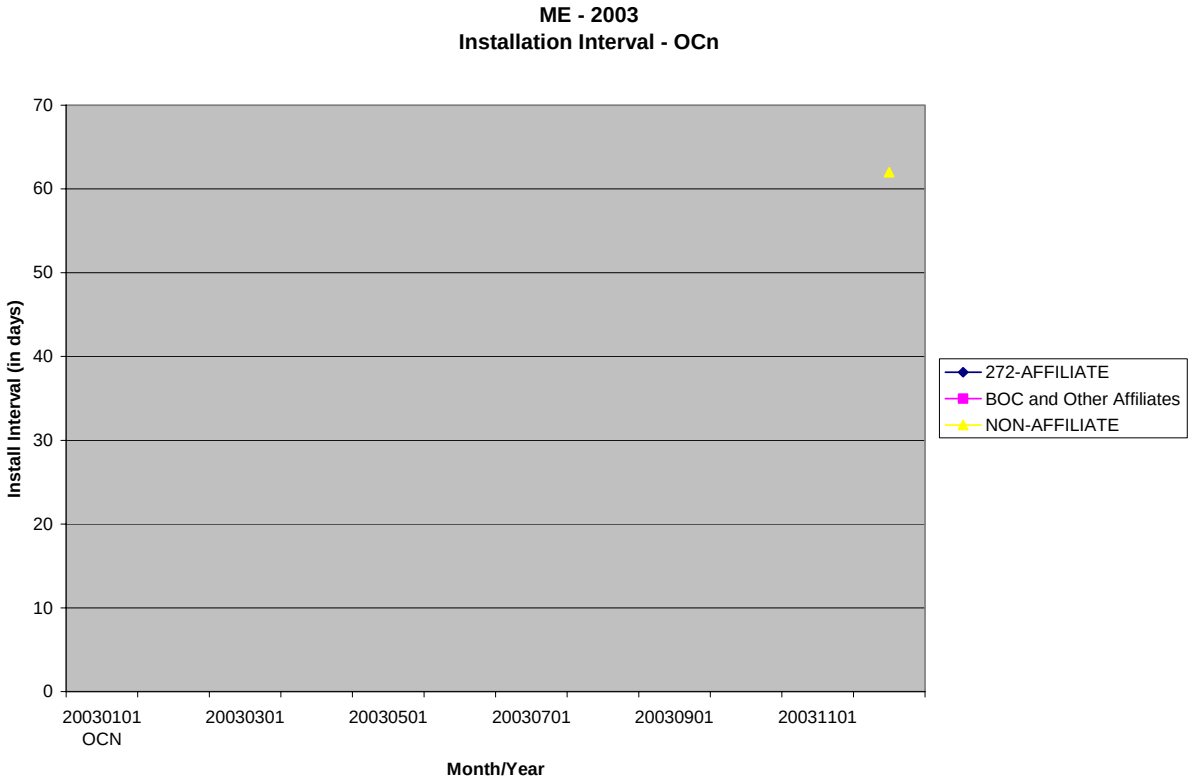
ME - 2003
Installation Interval - FGD

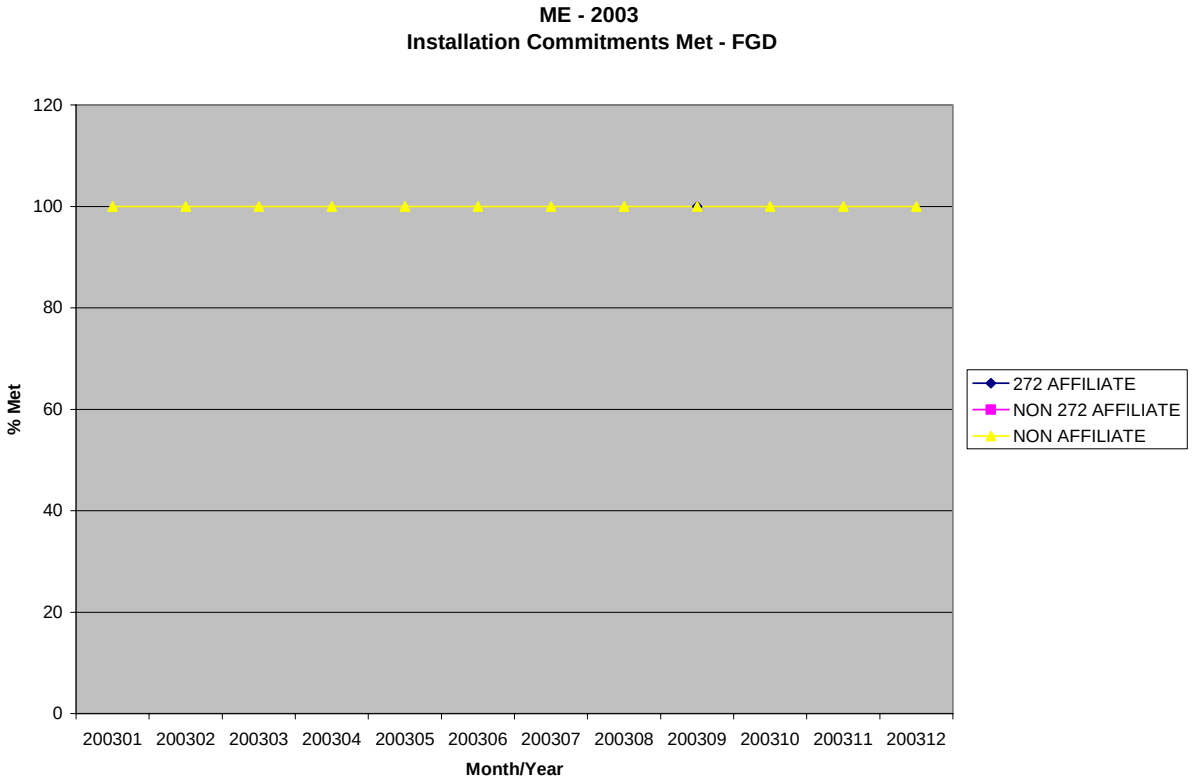


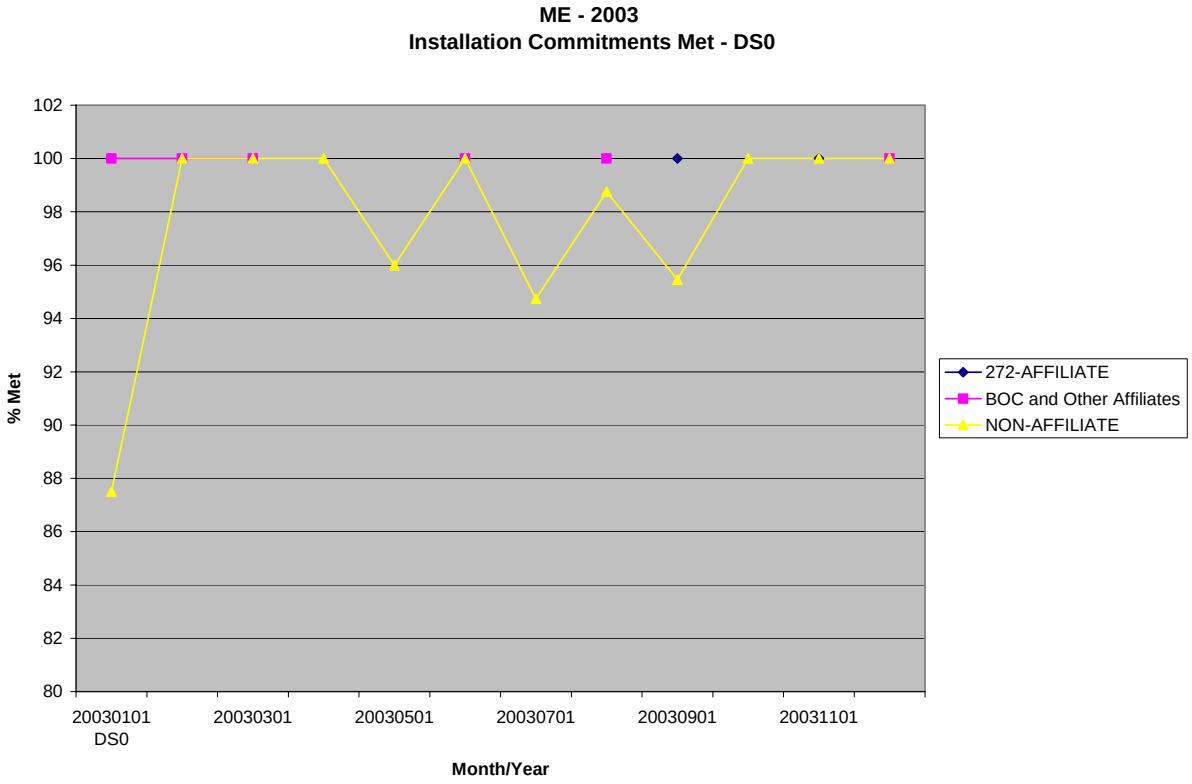

ME - 2003
Installation Interval - DS0
Install Interval (in days)
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

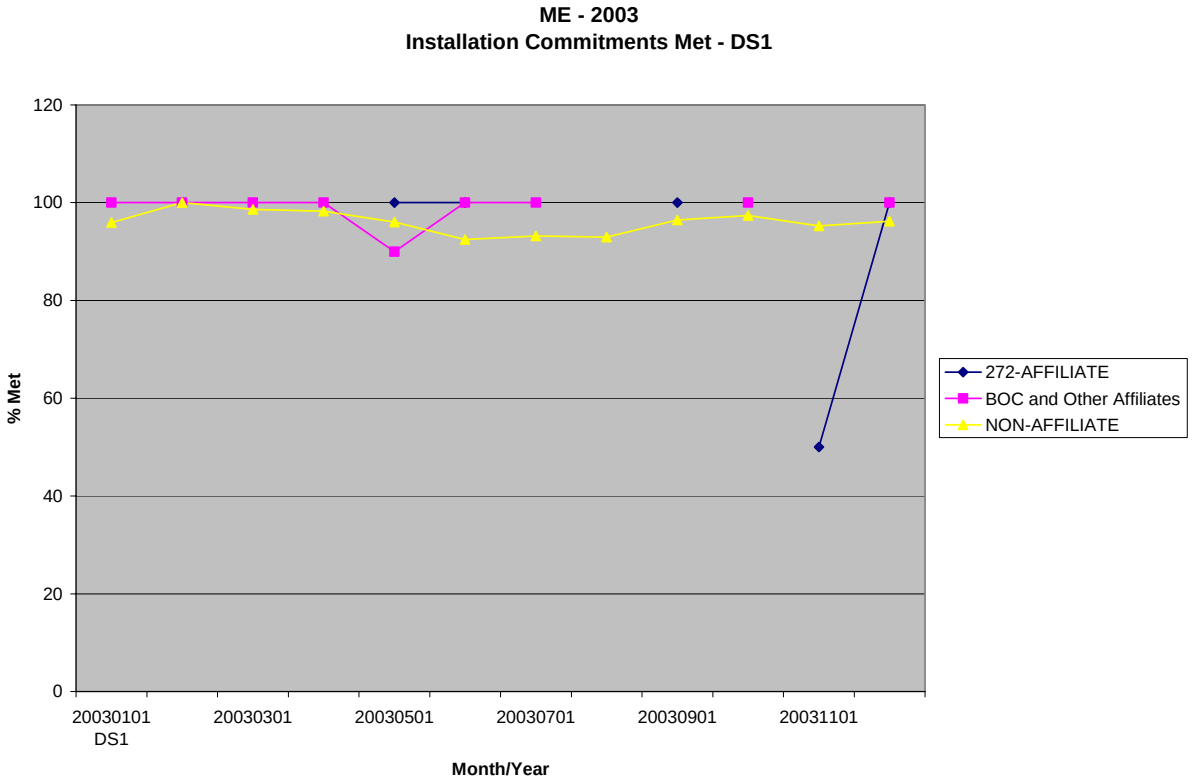

ME - 2003
Installation Interval - DS1
Install Interval (in days)
60
50
40
30
20
10
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

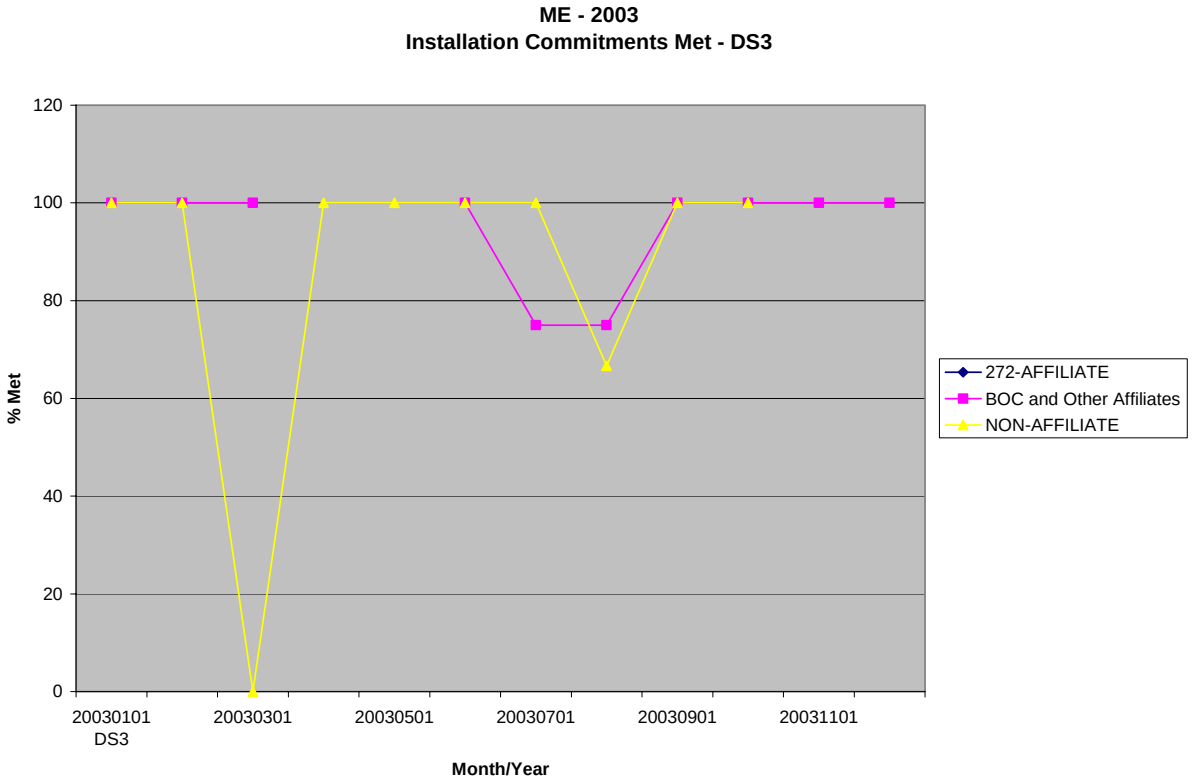

ME - 2003
Installation Interval - DS3
Install Interval (in days)
120
100
80
60
40
20
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

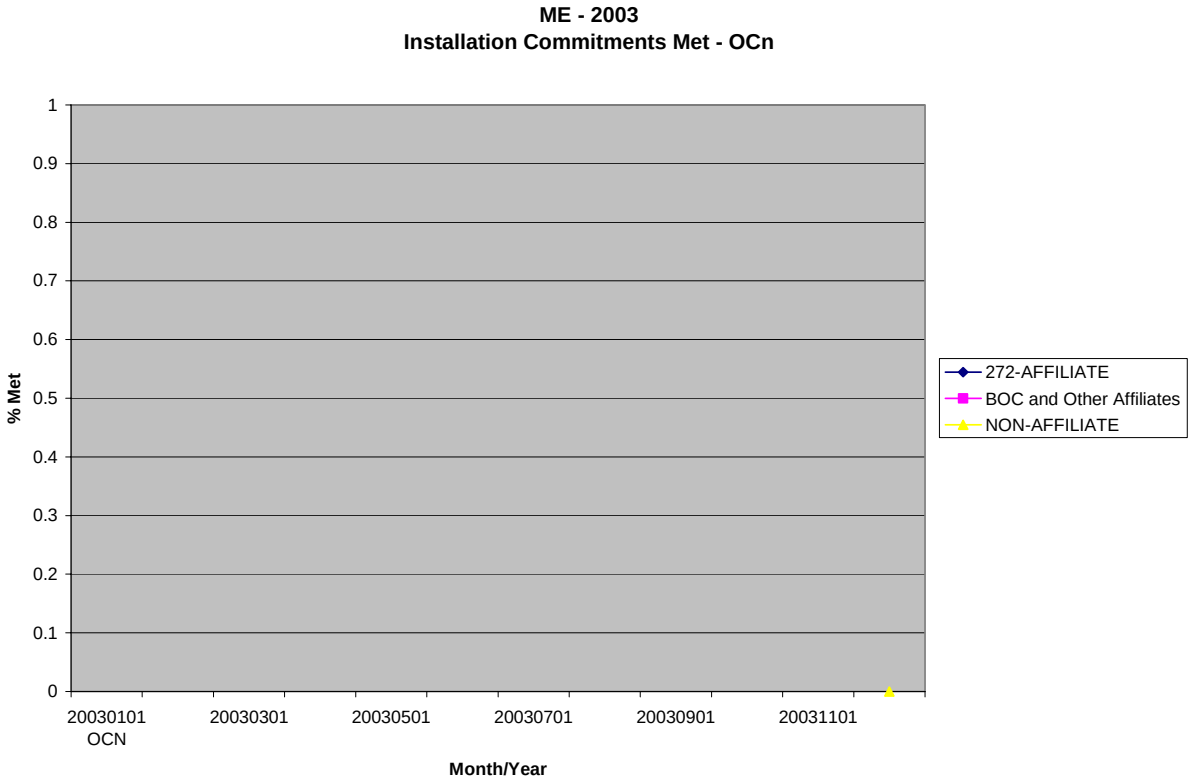

ME - 2003
Installation Interval - OCn
Install Interval (in days)
70
60
50
40
30
20
10
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


ME - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

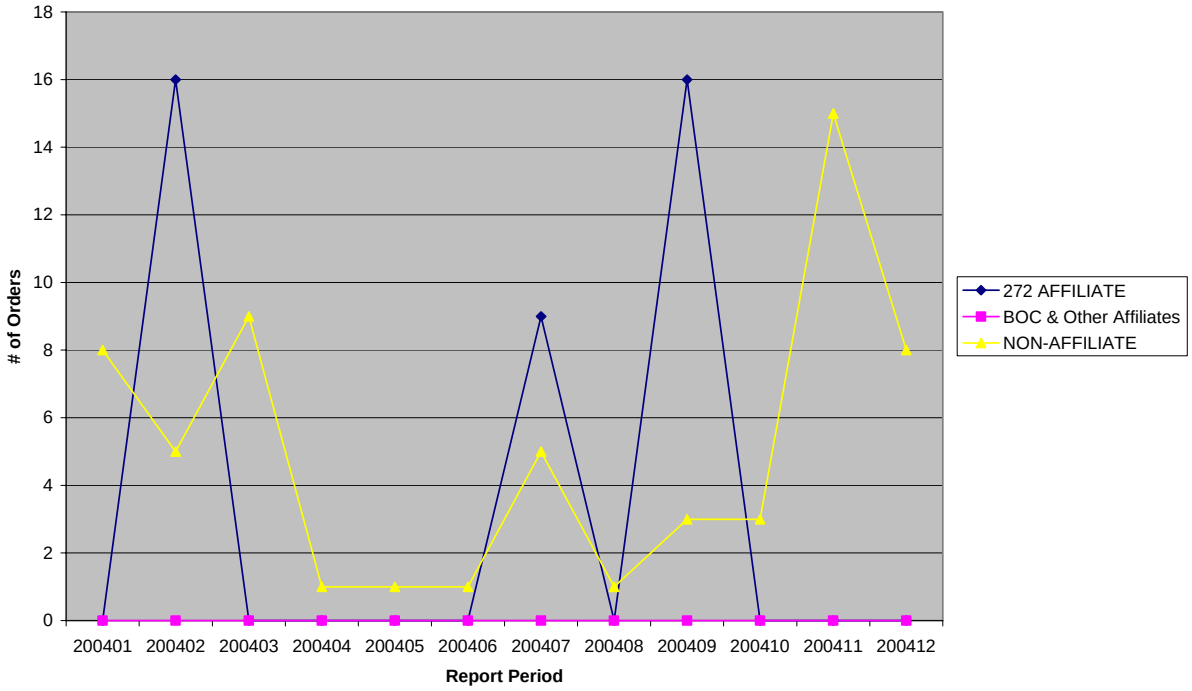

ME - 2003
Installation Commitments Met - DS0
102
100
98
96
94
92
90
88
86
84
82
80
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


ME - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

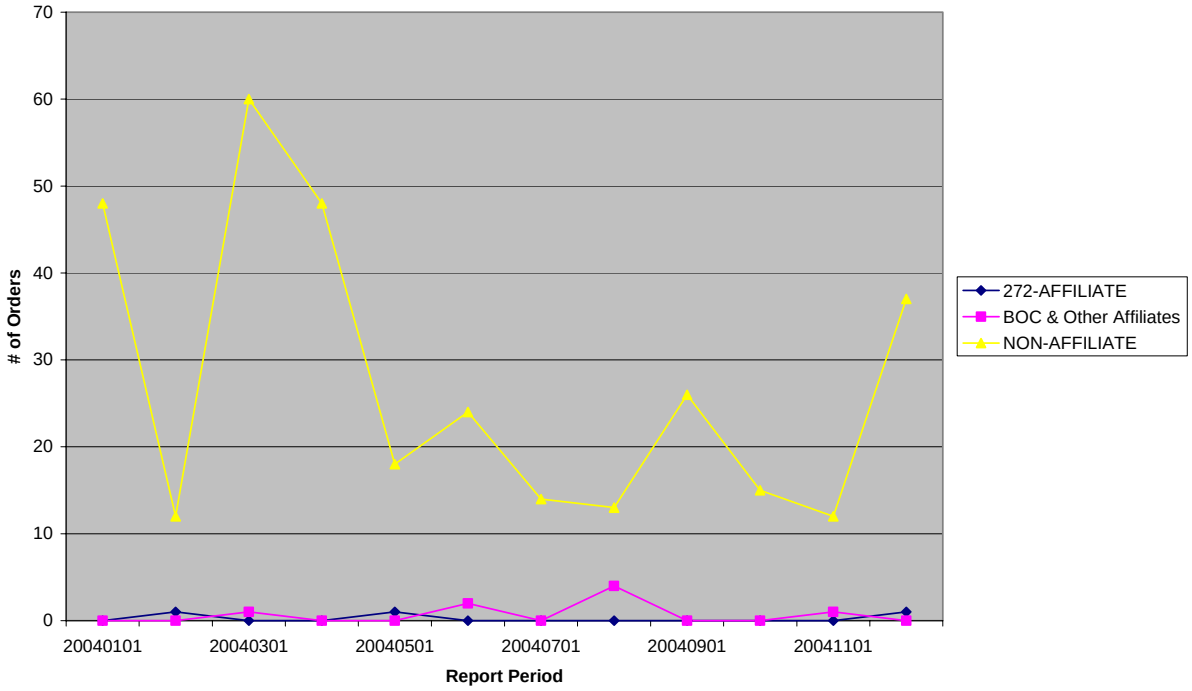

ME - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

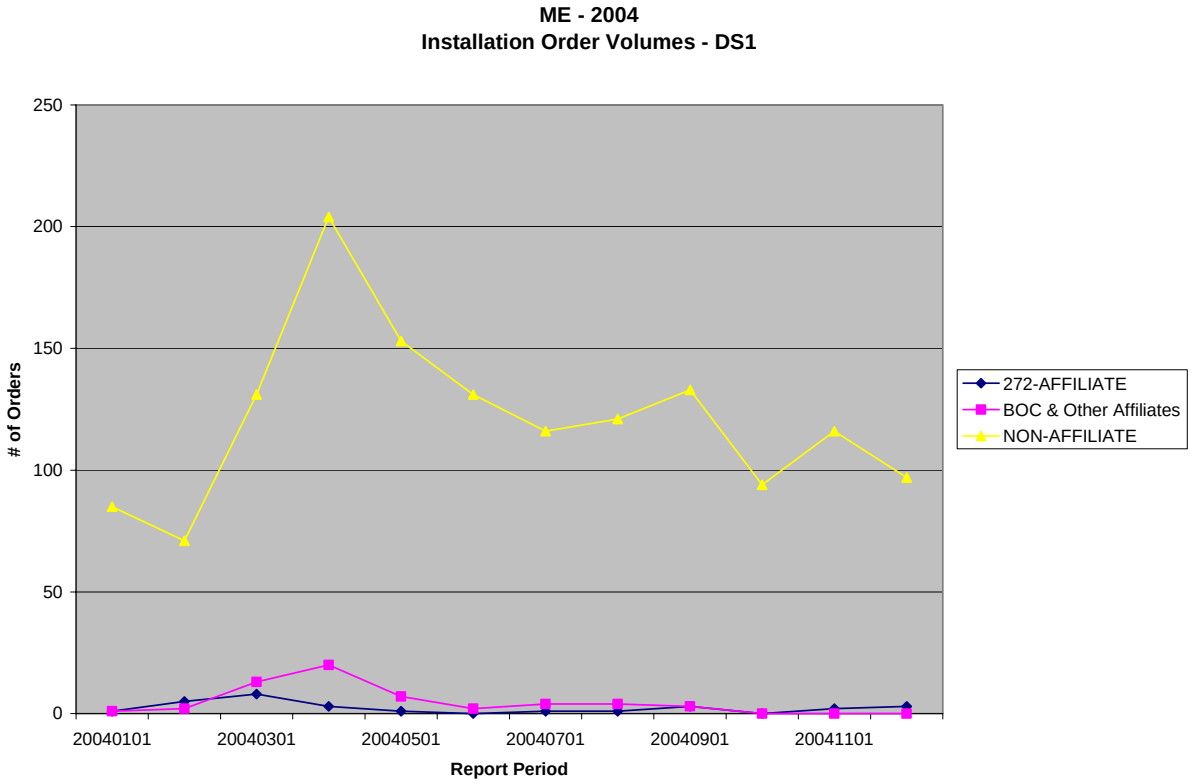

ME - 2003
Installation Commitments Met - OCn
% Met
1
0.9
0.8
0.7
0.6
0.5
0.4
0.3
0.2
0.1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

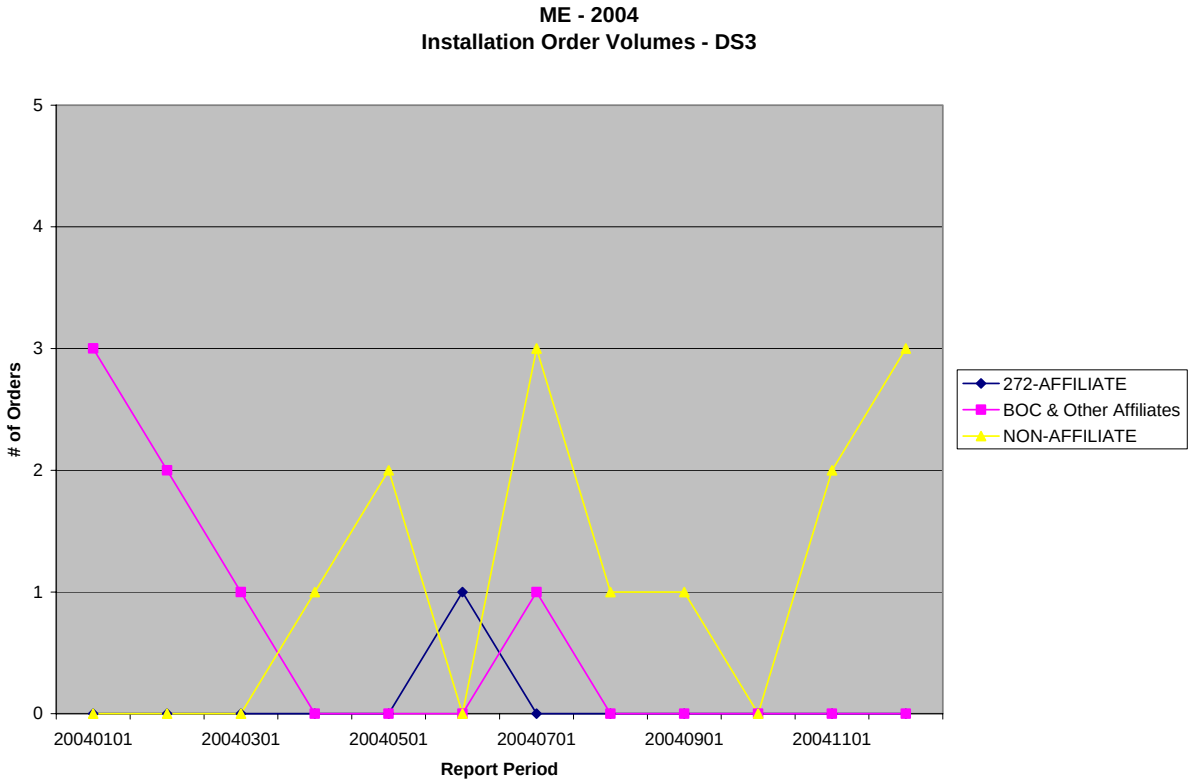
ME - 2004
Installation Order Volumes - FGD

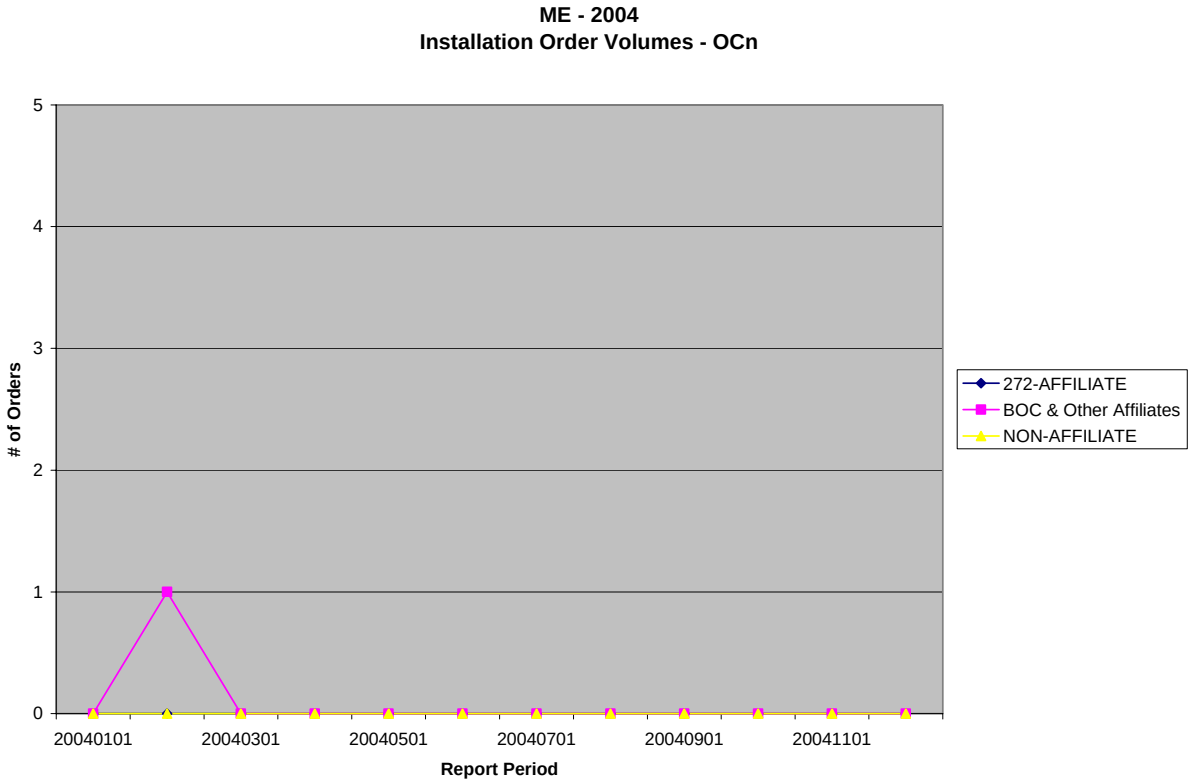


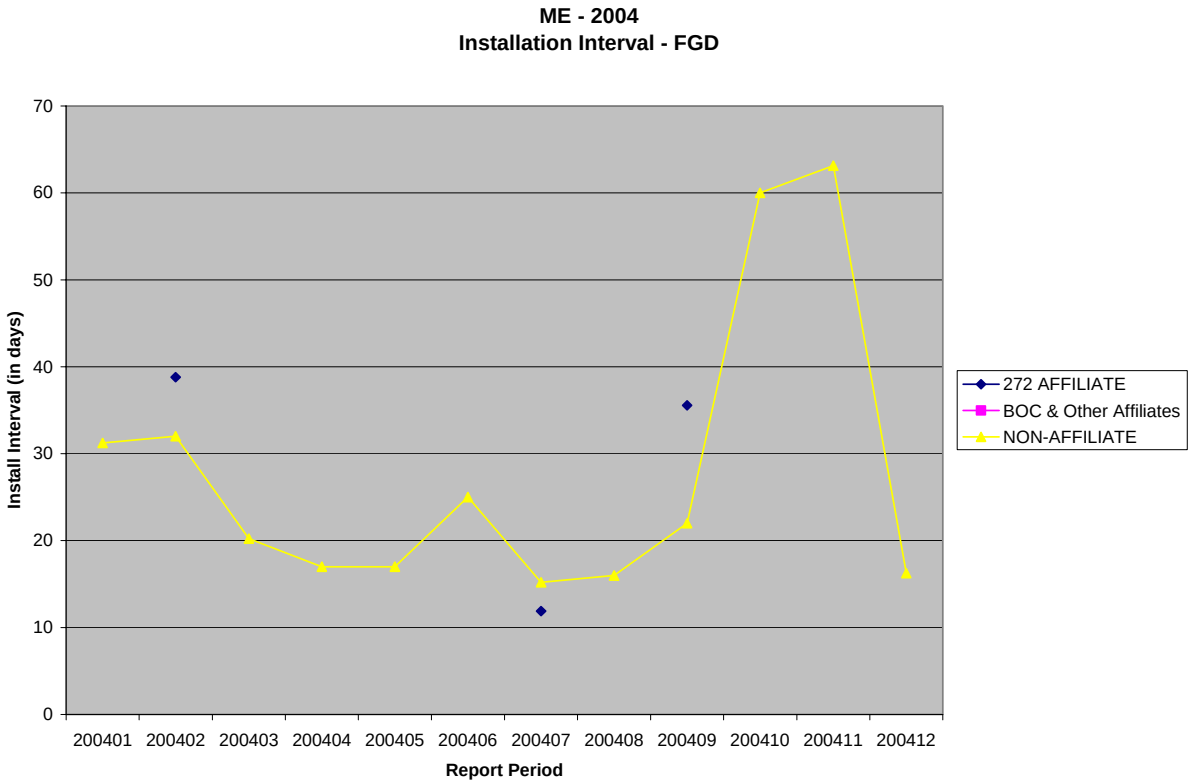
ME - 2004
Installation Order Volumes - DS0



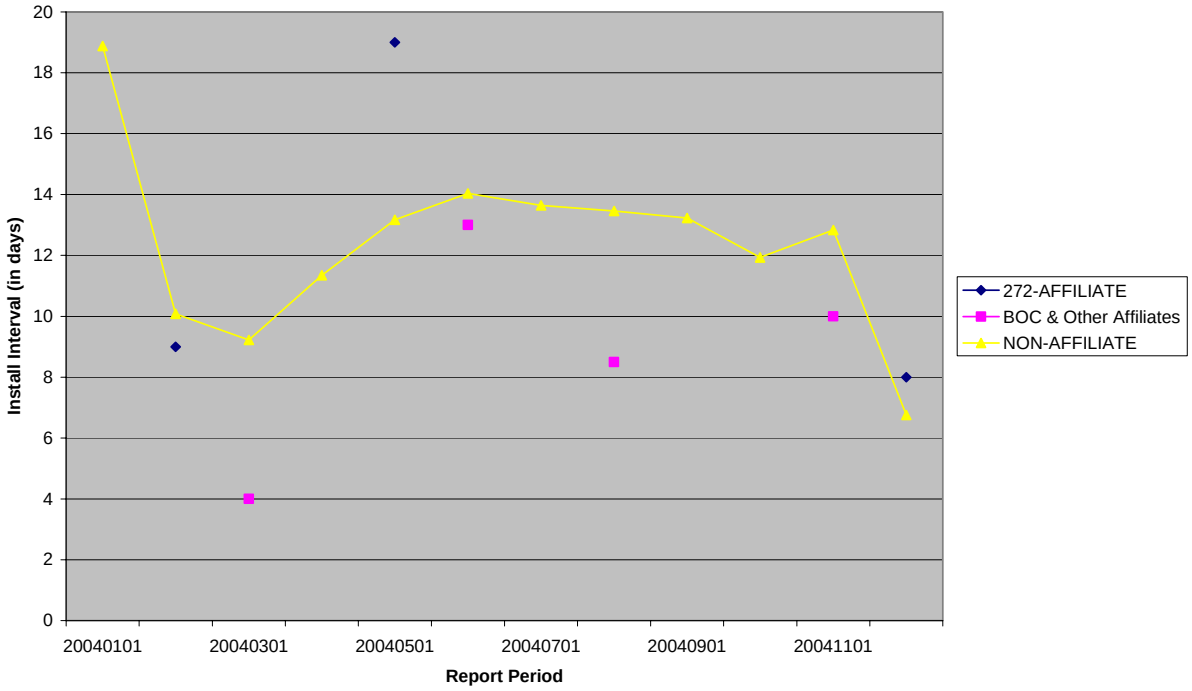

ME - 2004
Installation Order Volumes - DS1
250
200
150
100
50
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


ME - 2004
Installation Order Volumes - DS3
5
4
3
2
1
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

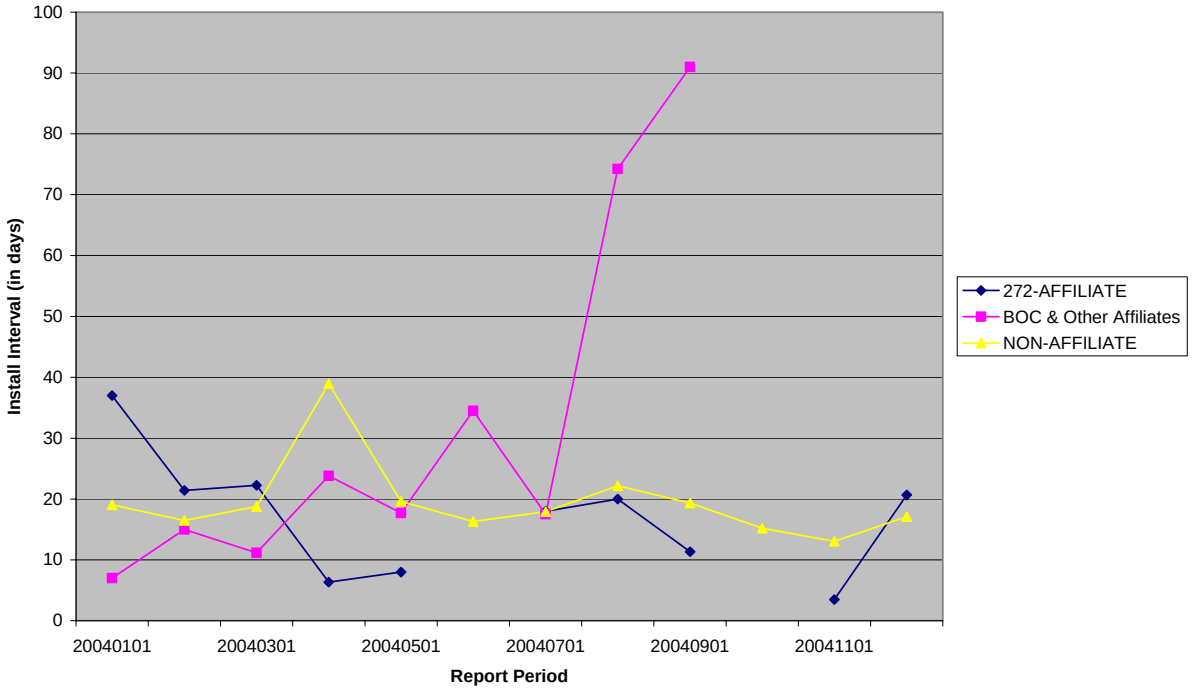

ME - 2004
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

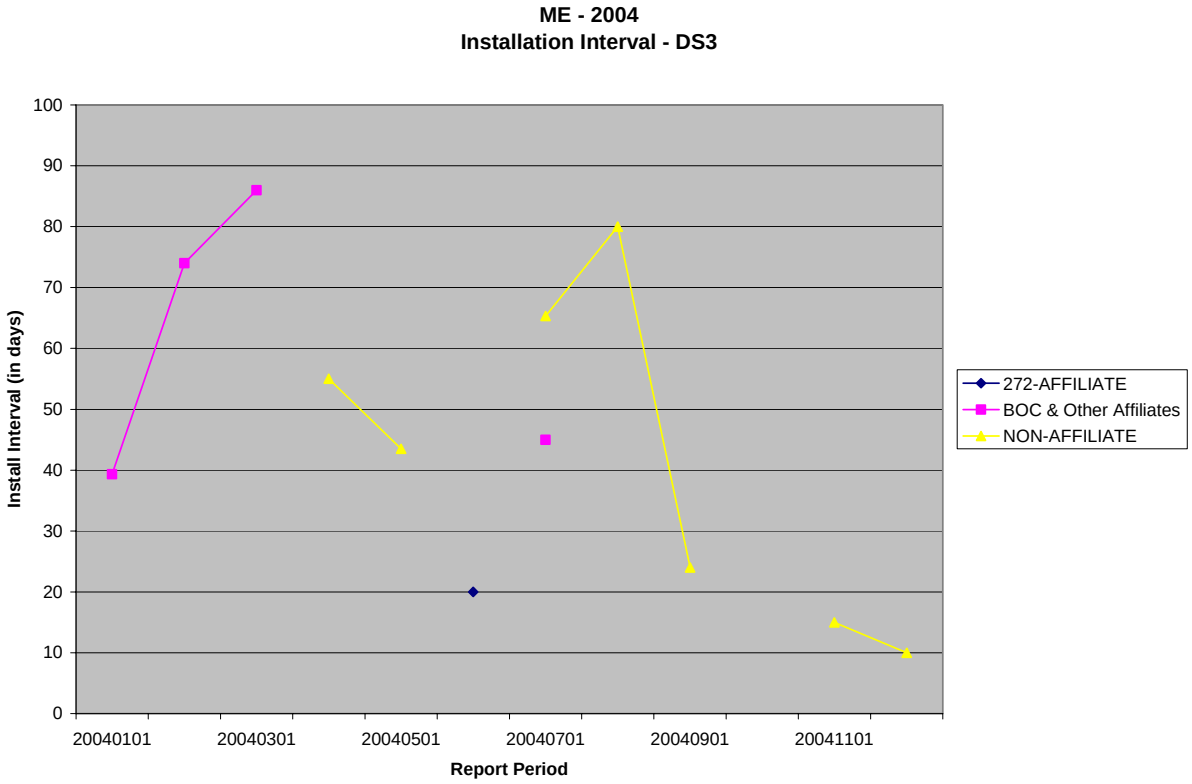

ME - 2004
Installation Interval - FGD
Install Interval (in days)
70
60
50
40
30
20
10
0
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

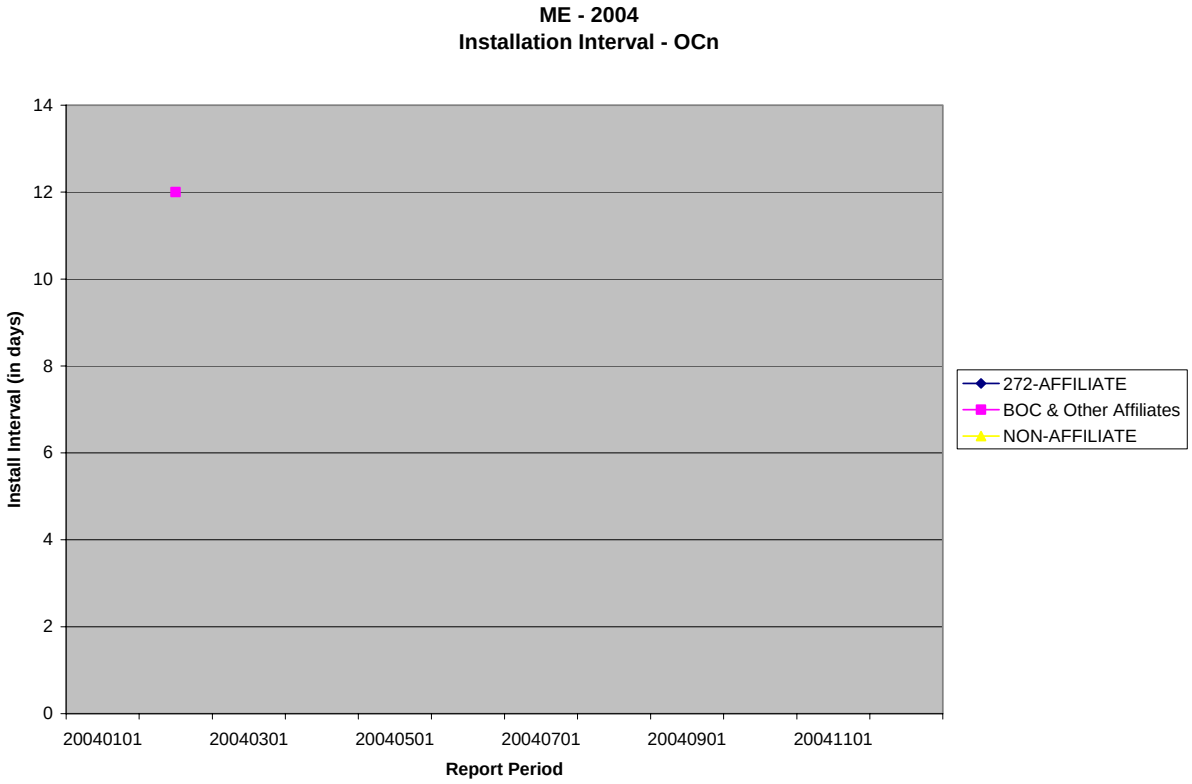
ME - 2004
Installation Interval - DS0

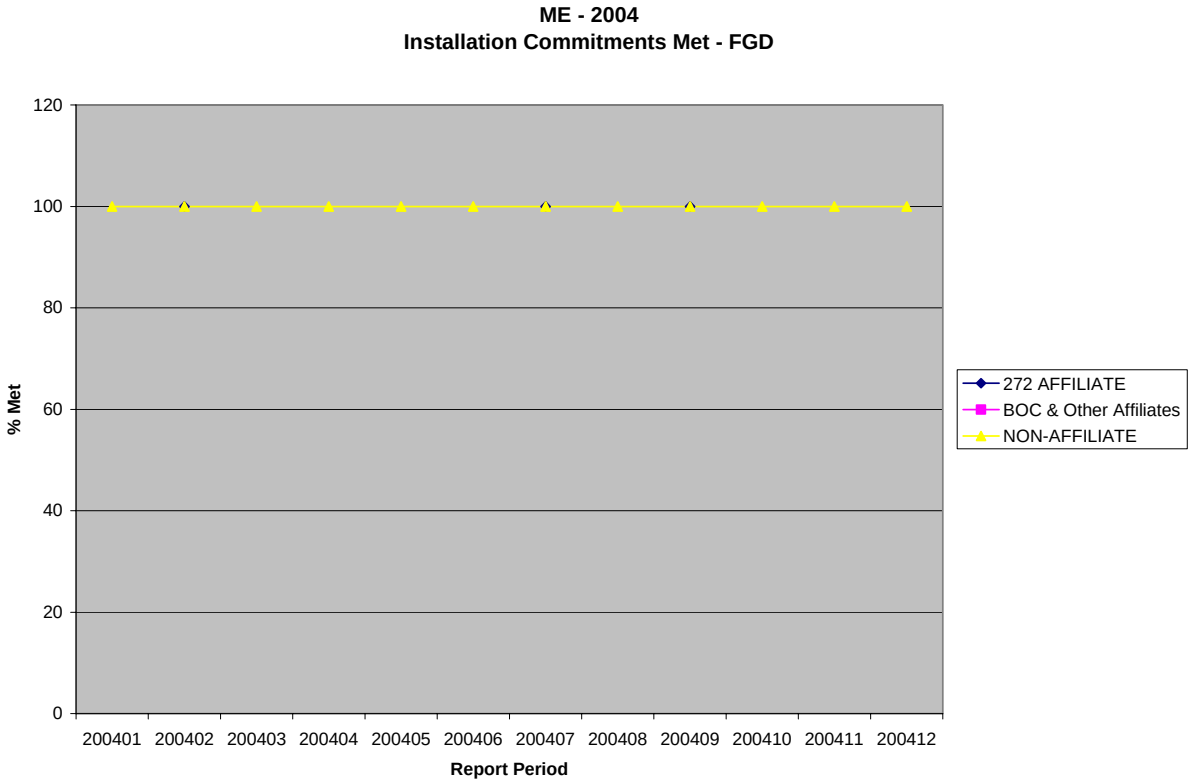


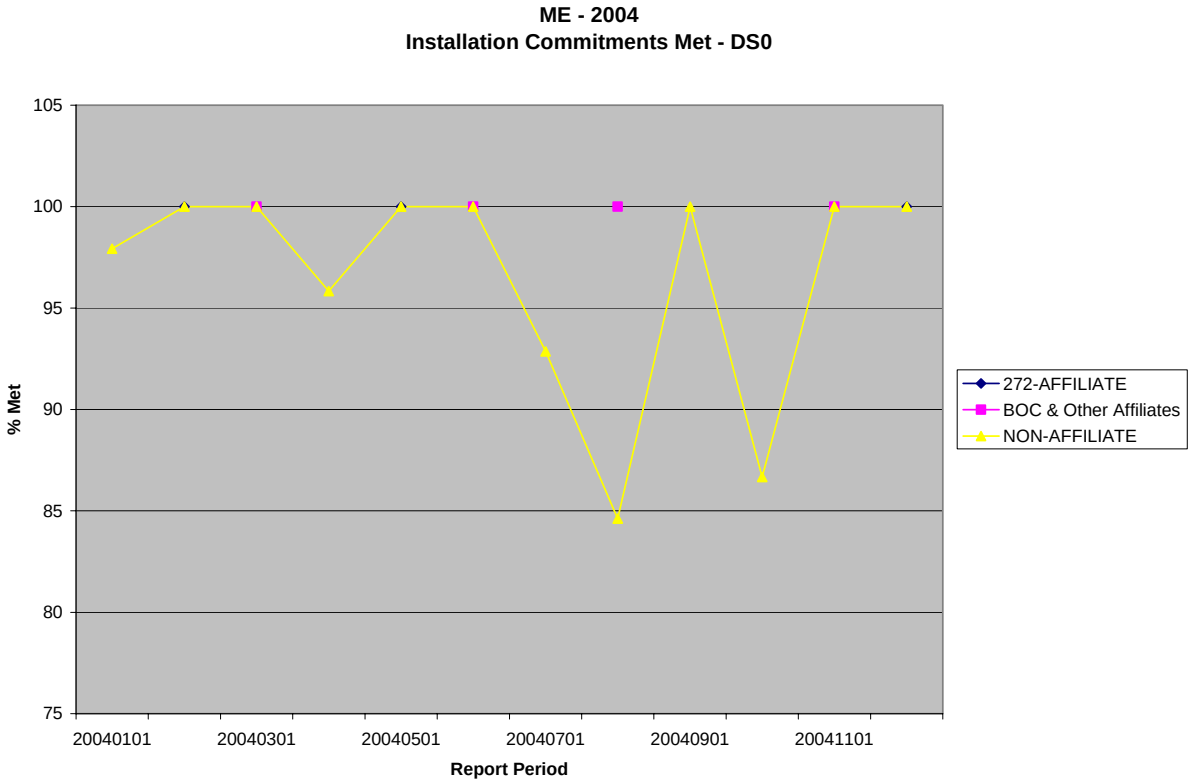
ME - 2004
Installation Interval - DS1

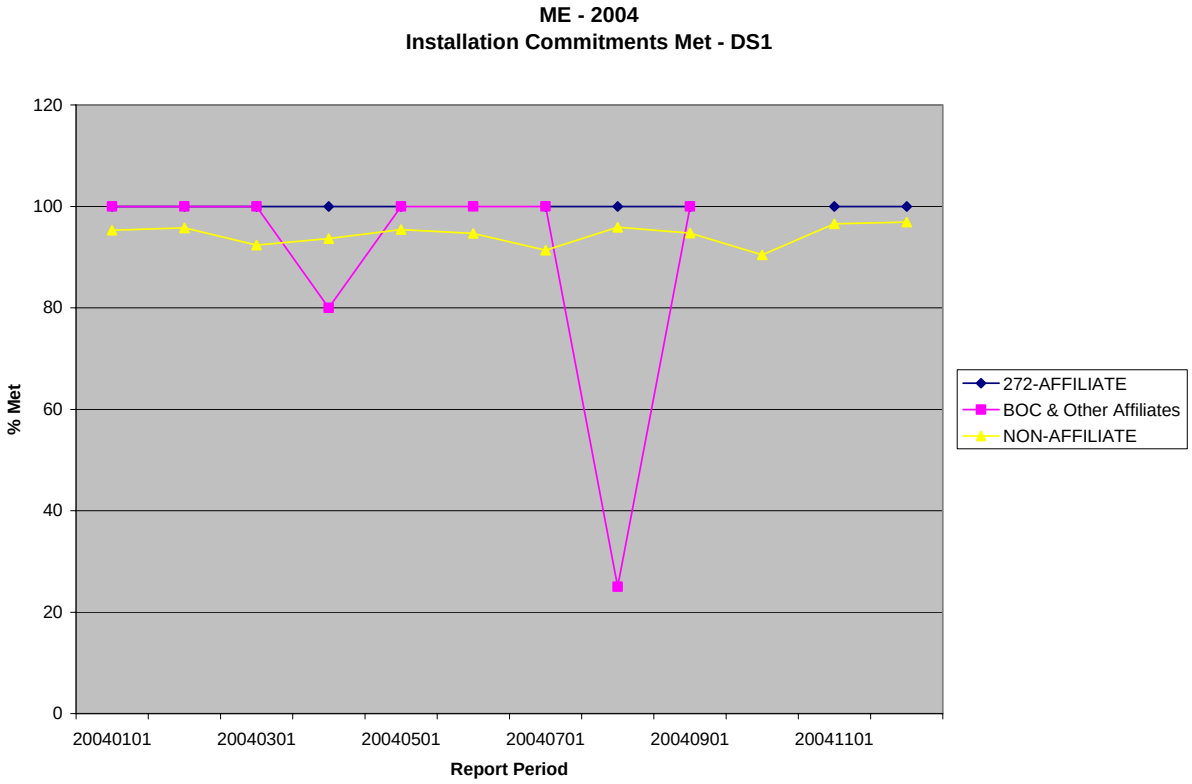


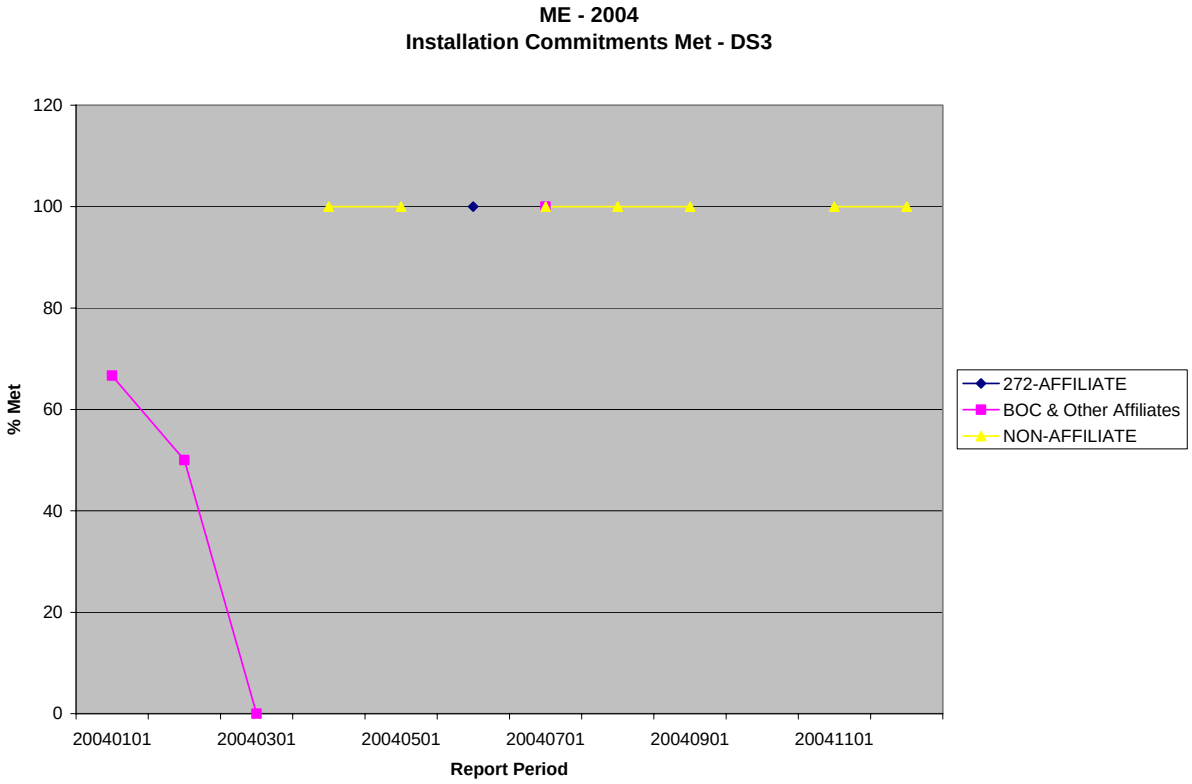

ME - 2004
Installation Interval - DS3
Install Interval (in days)
100
90
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

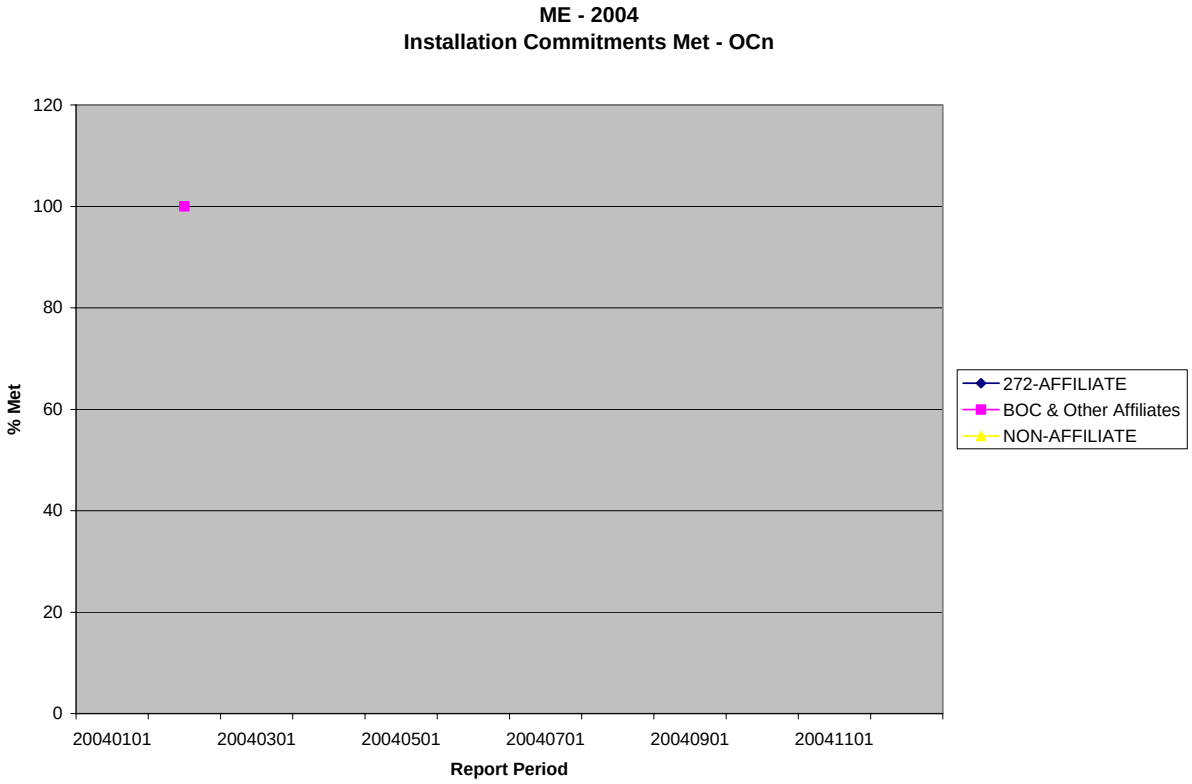

ME - 2004
Installation Interval - OCn
Install Interval (in days)
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


ME - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

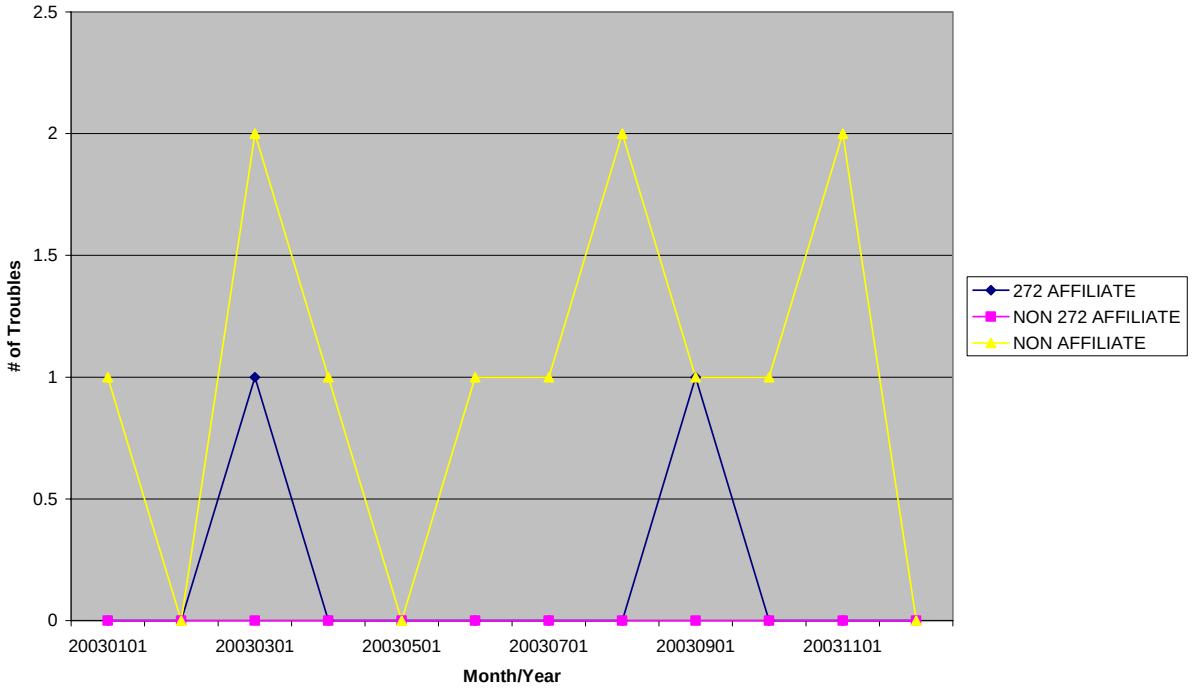

ME - 2004
Installation Commitments Met - DS0
105
100
95
90
85
80
75
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


ME - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

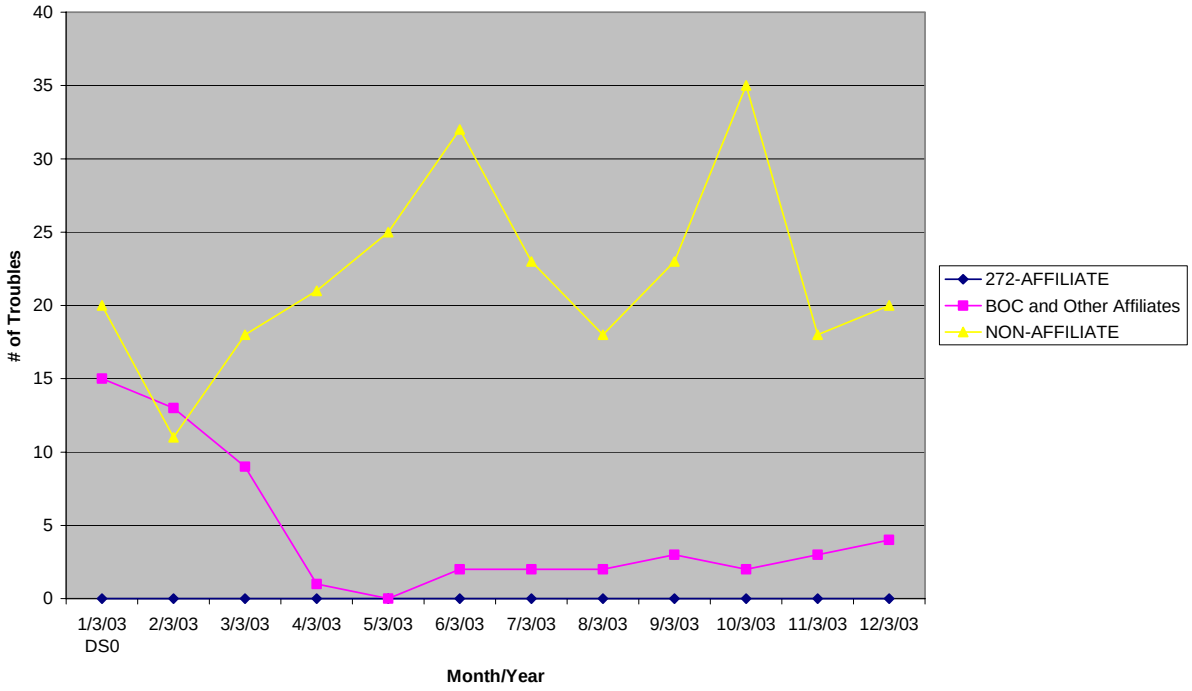

ME - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

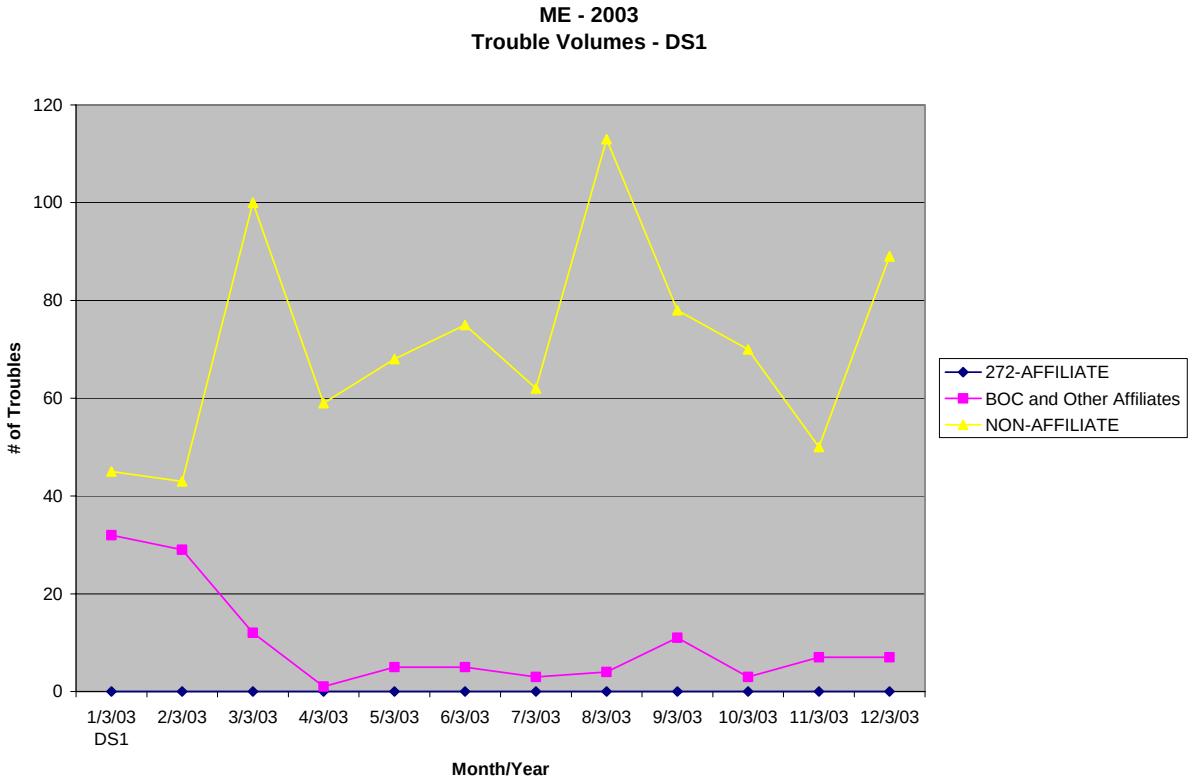

ME - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

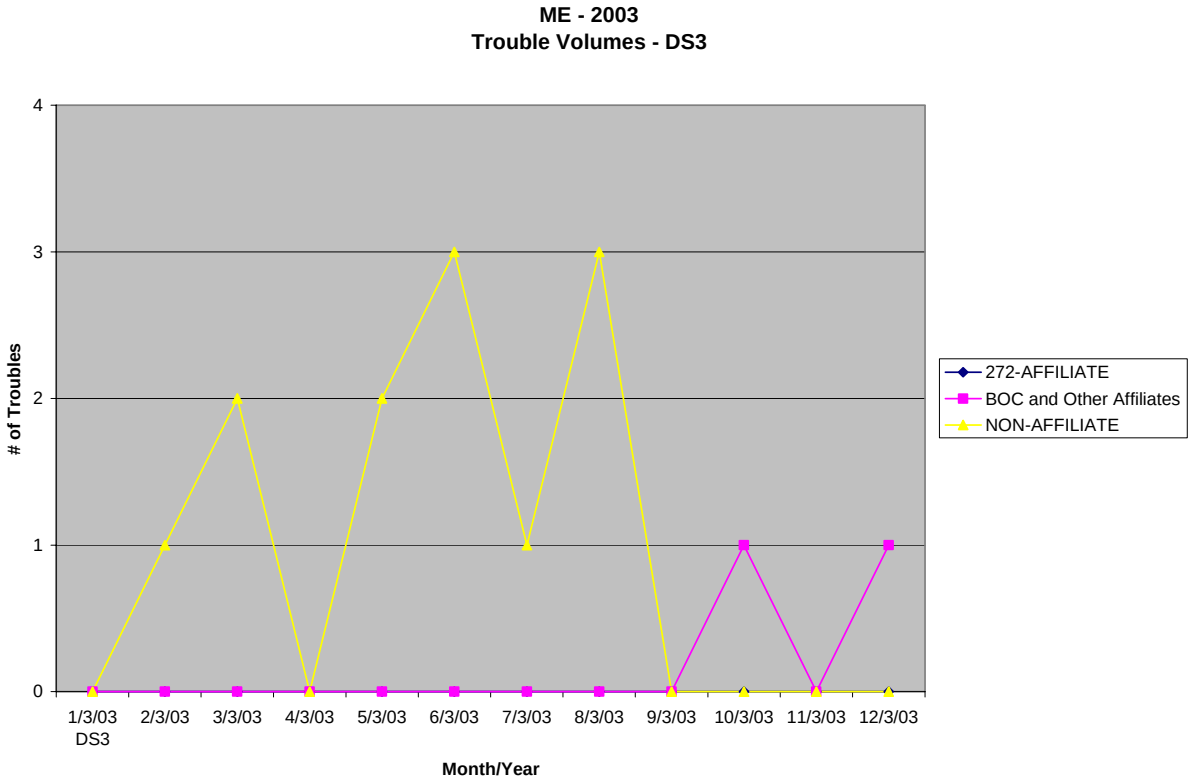
ME - 2003
Trouble Volumes - FGD

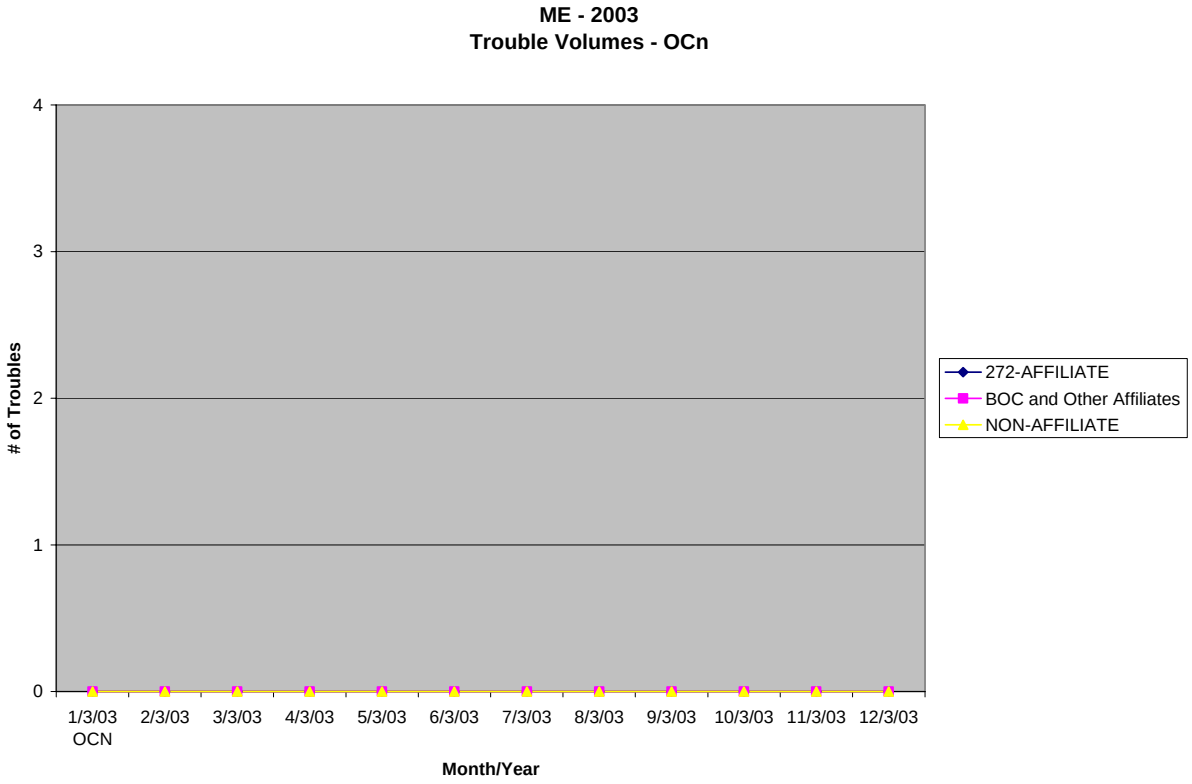


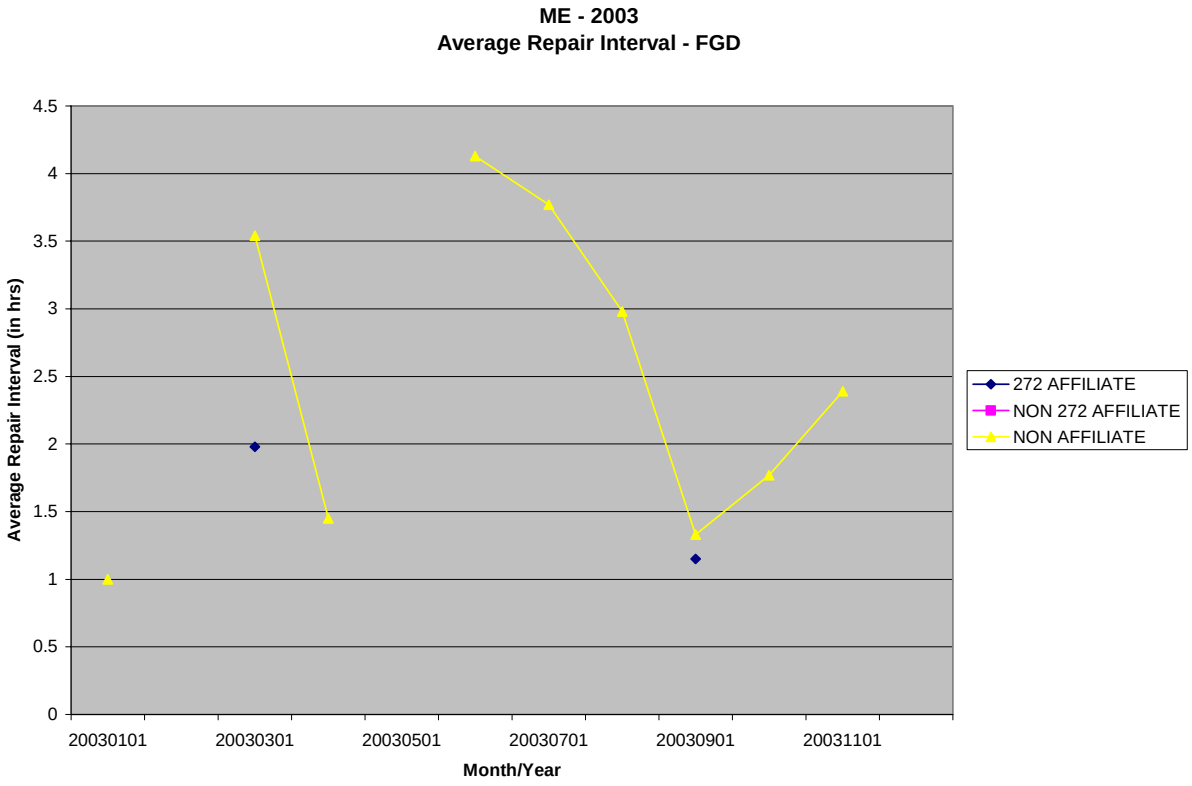
ME - 2003
Trouble Volumes - DS0

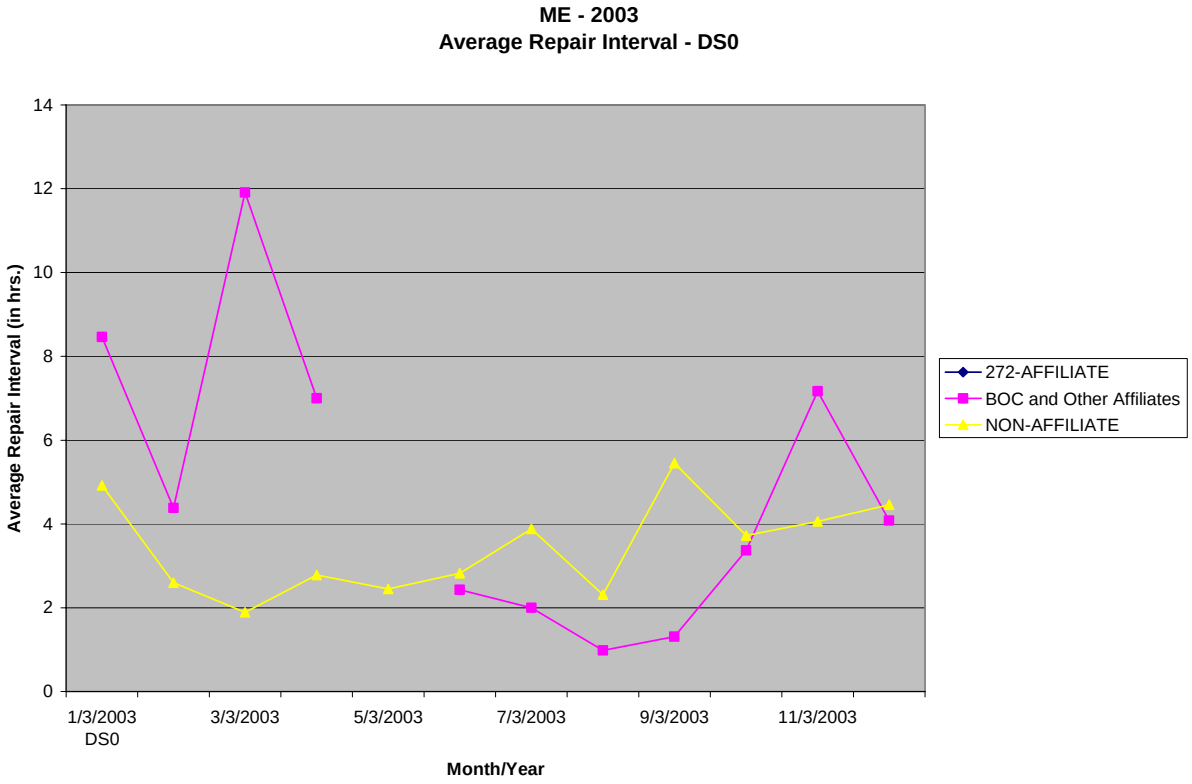


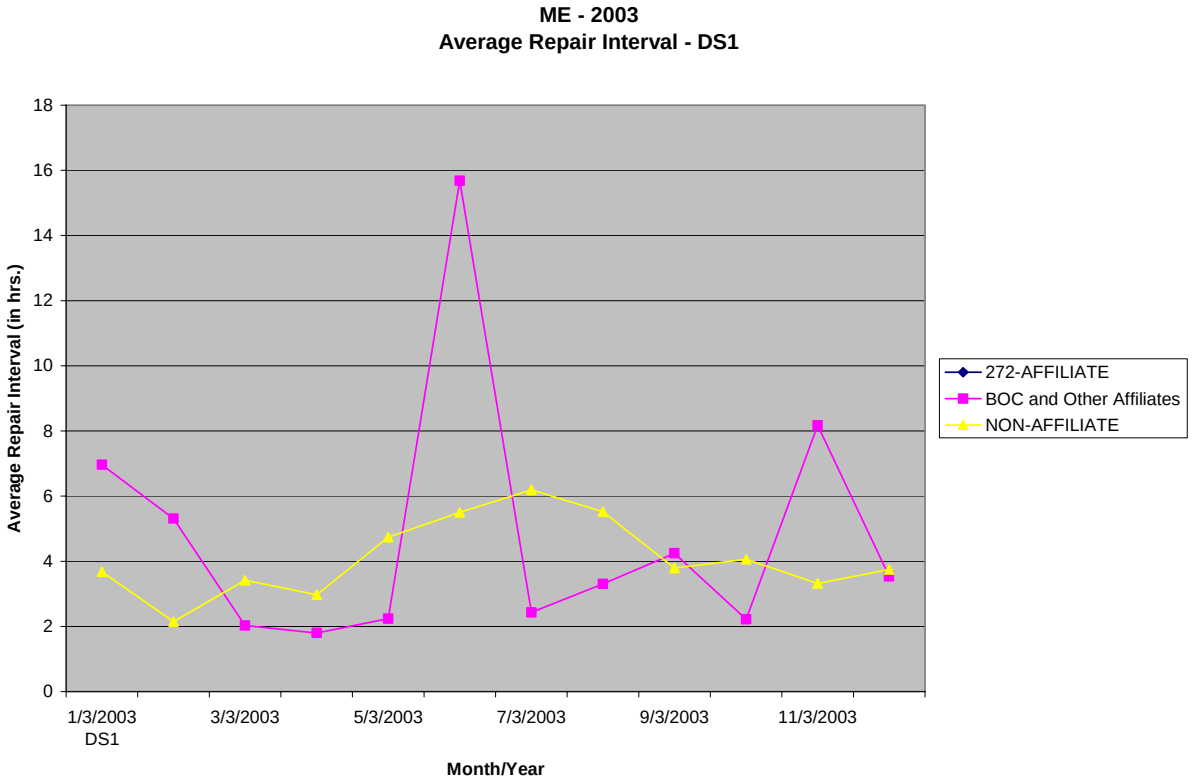

ME - 2003
Trouble Volumes - DS1
120
100
80
60
40
20
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

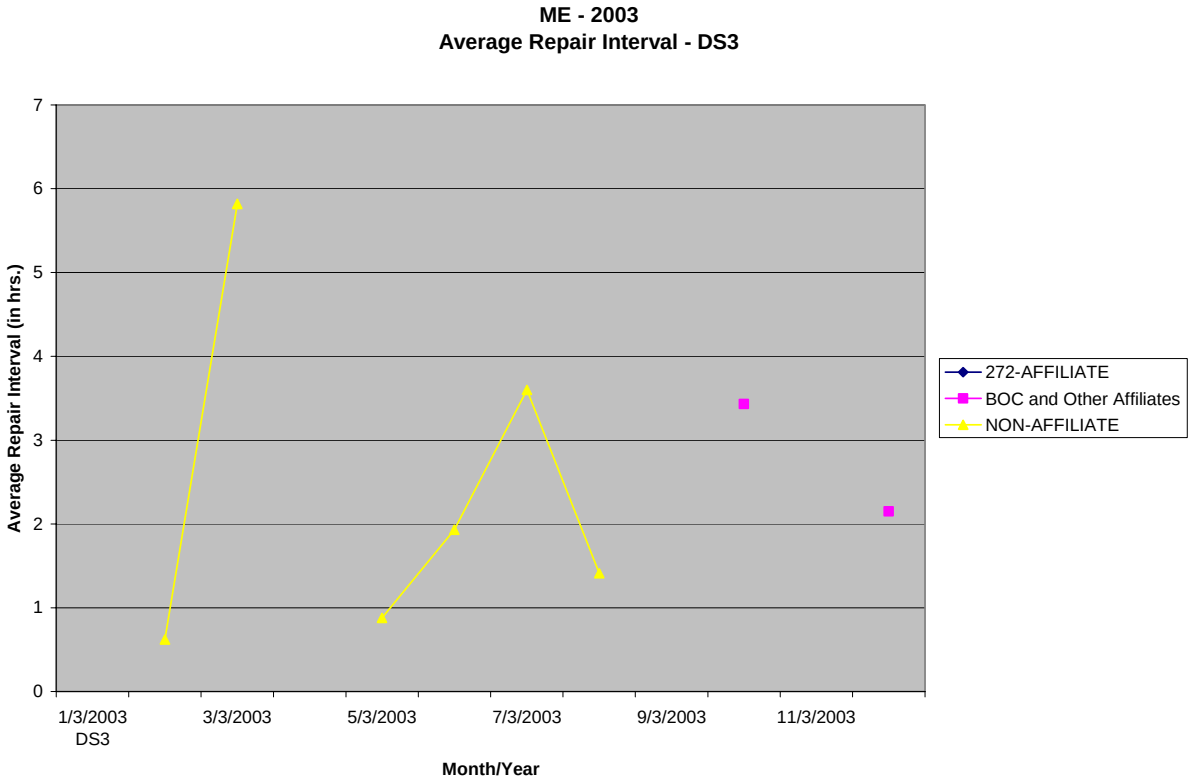

ME - 2003
Trouble Volumes - DS3
4
3
2
1
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

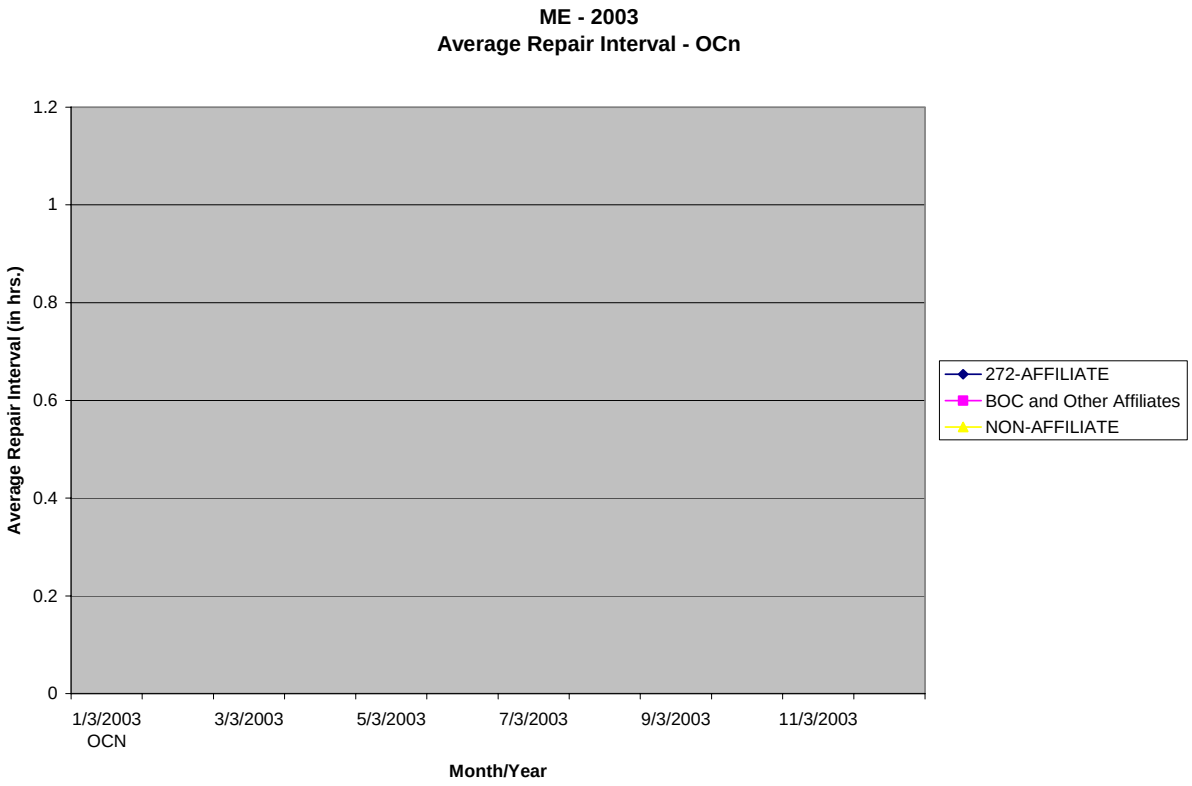

ME - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

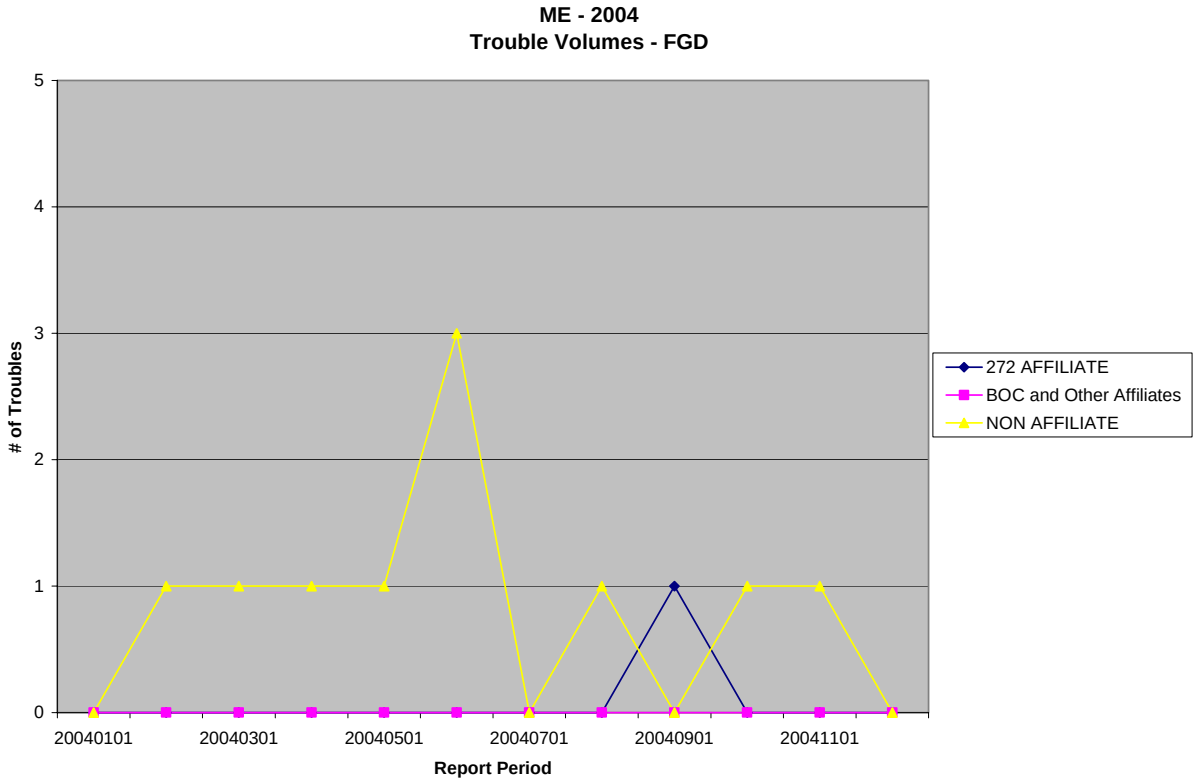

ME - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

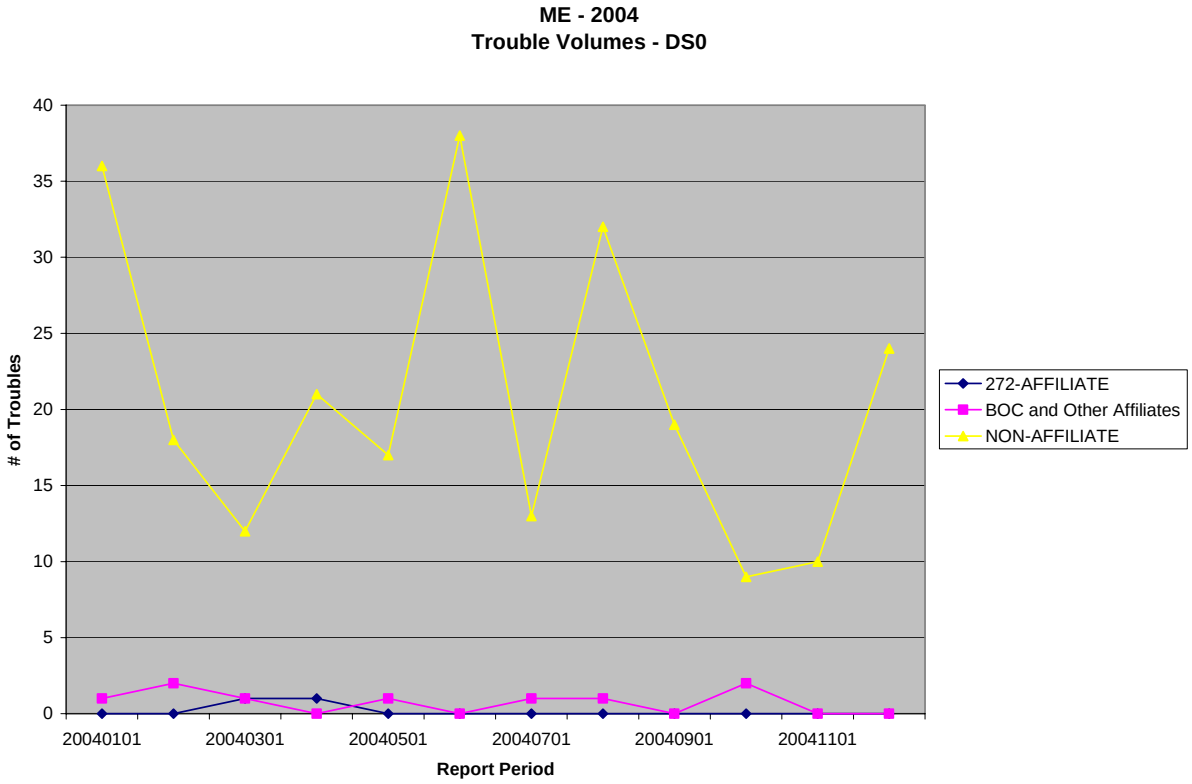

ME - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
14
12
10
8
6
4
2
0
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


ME - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
18
16
14
12
10
8
6
4
2
0
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

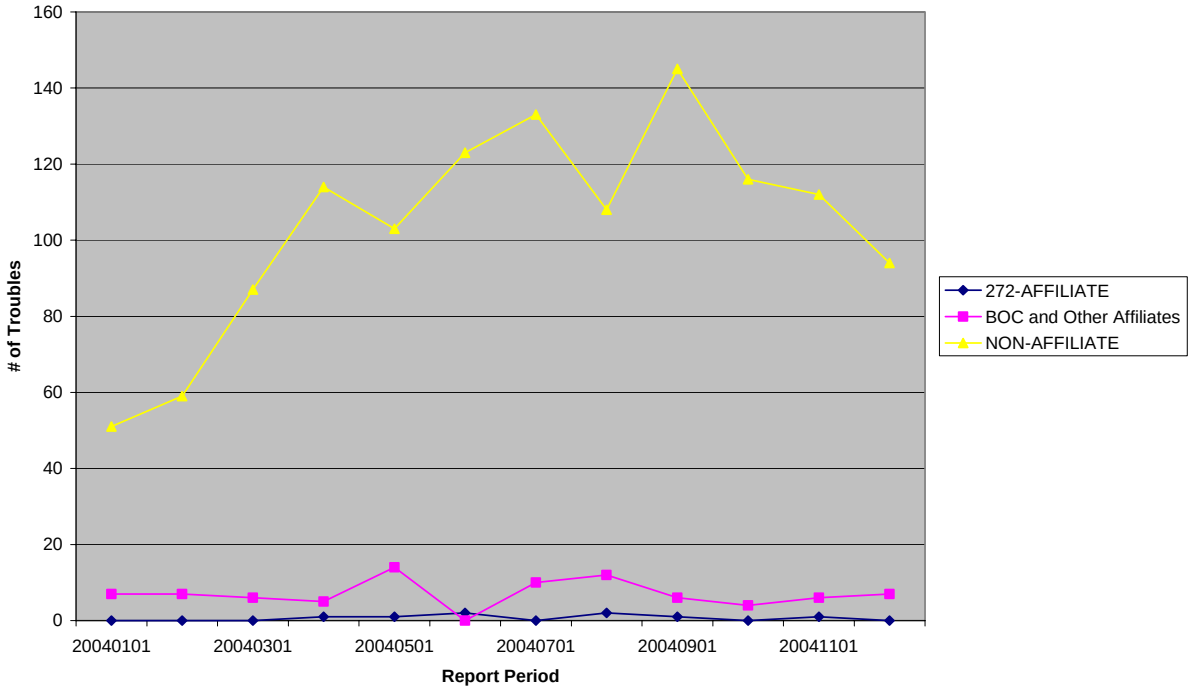

ME - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
7
6
5
4
3
2
1
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


ME - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
1.2
1
0.8
0.6
0.4
0.2
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

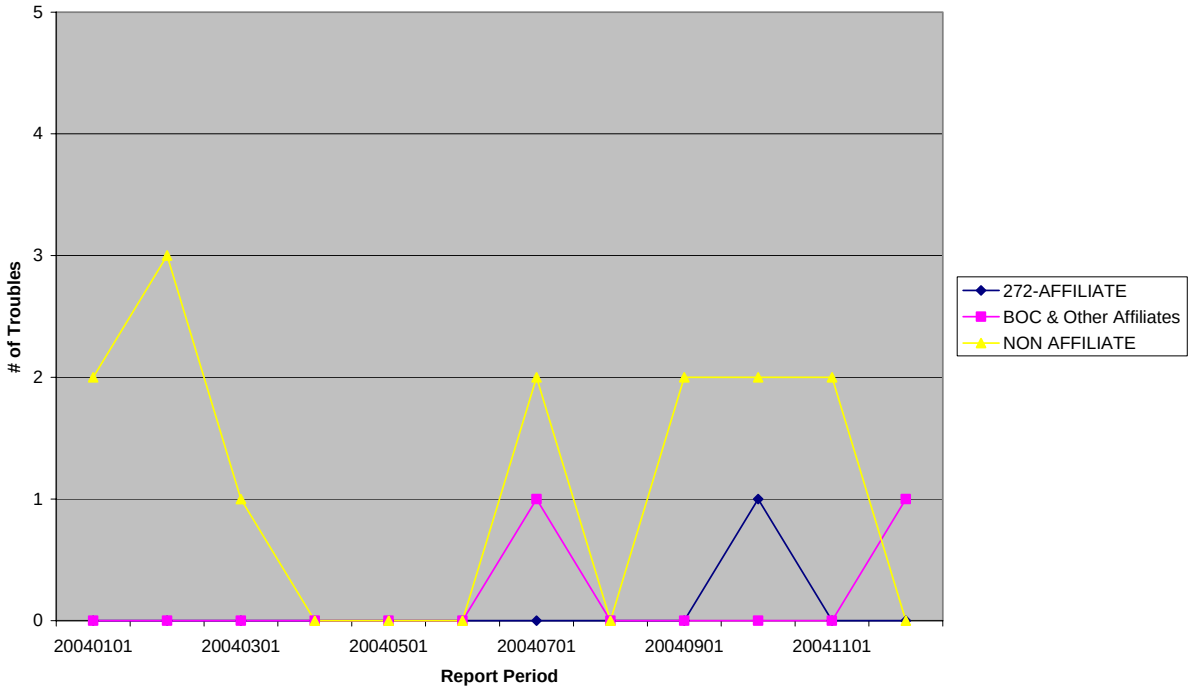

ME - 2004
Trouble Volumes - FGD
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE

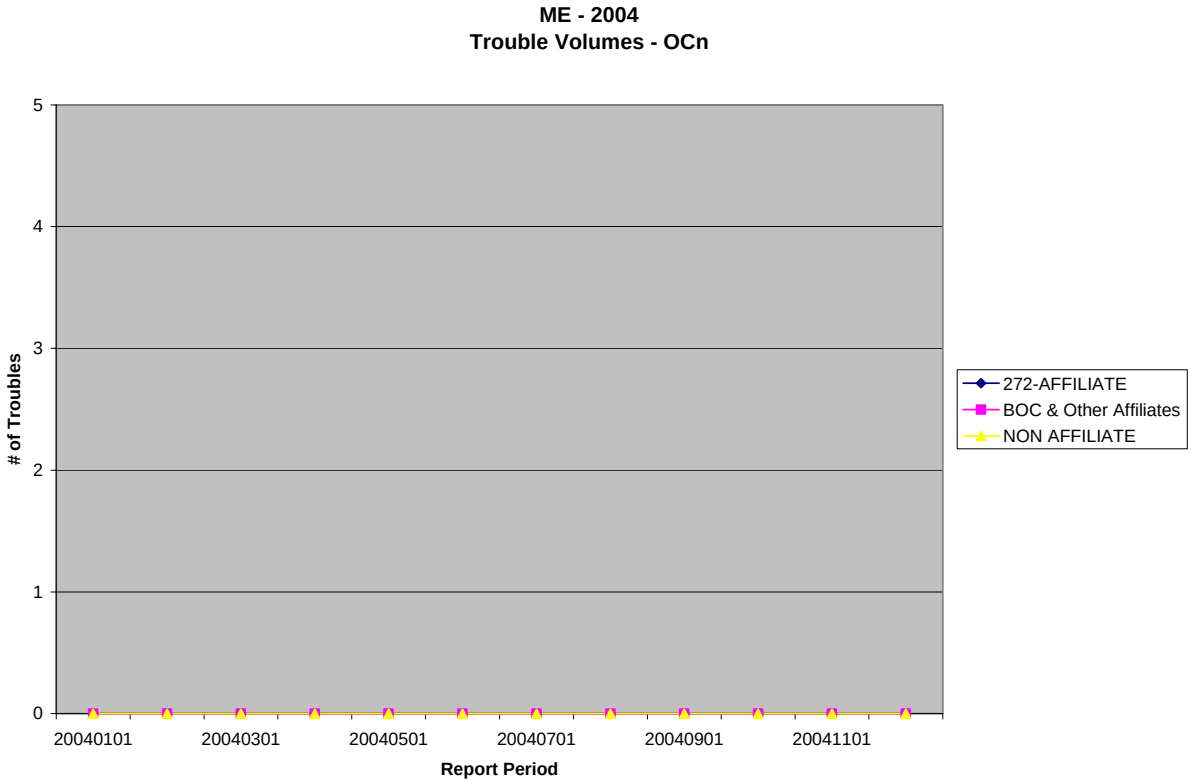

ME - 2004
Trouble Volumes - DS0
# of Troubles
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

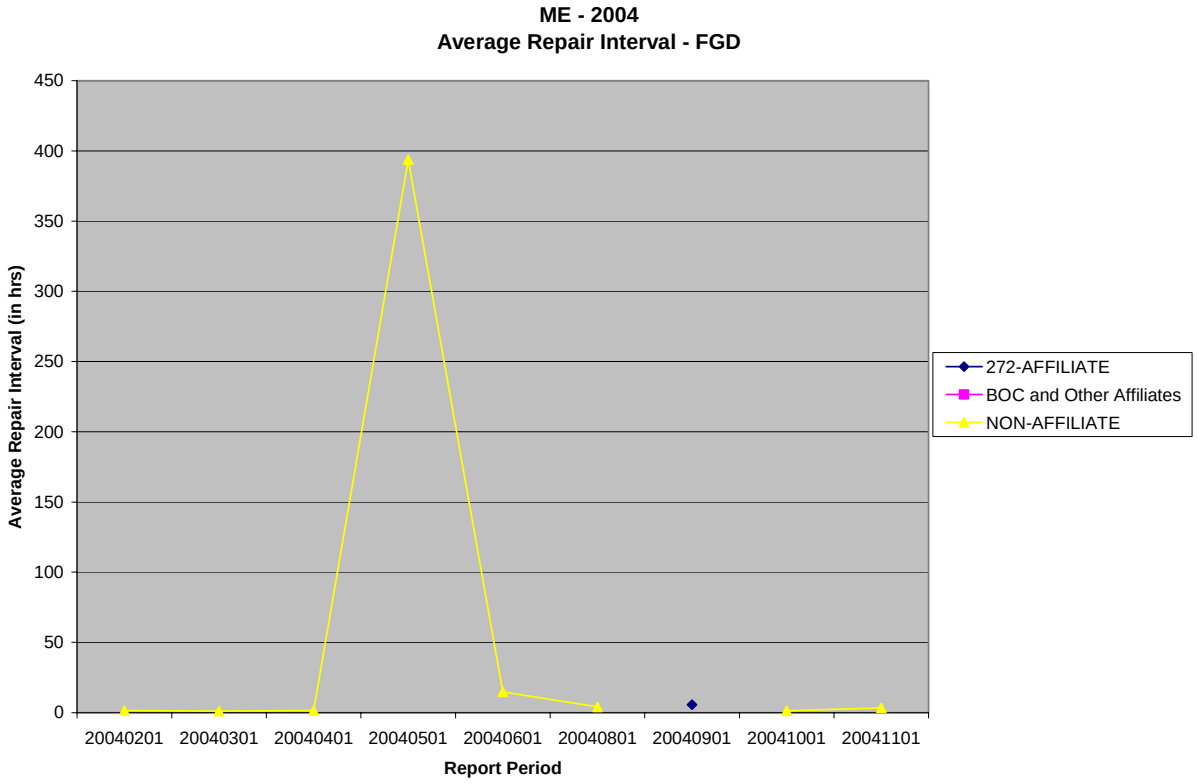
ME - 2004
Trouble Volumes - DS1



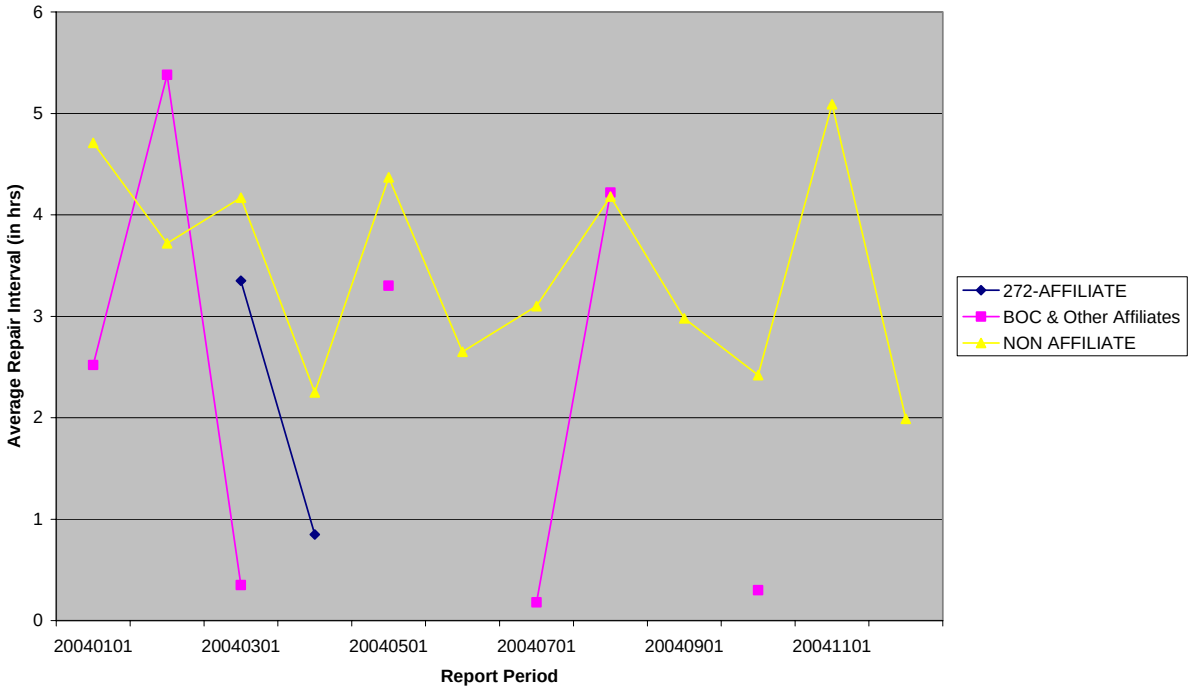
ME - 2004
Trouble Volumes - DS3



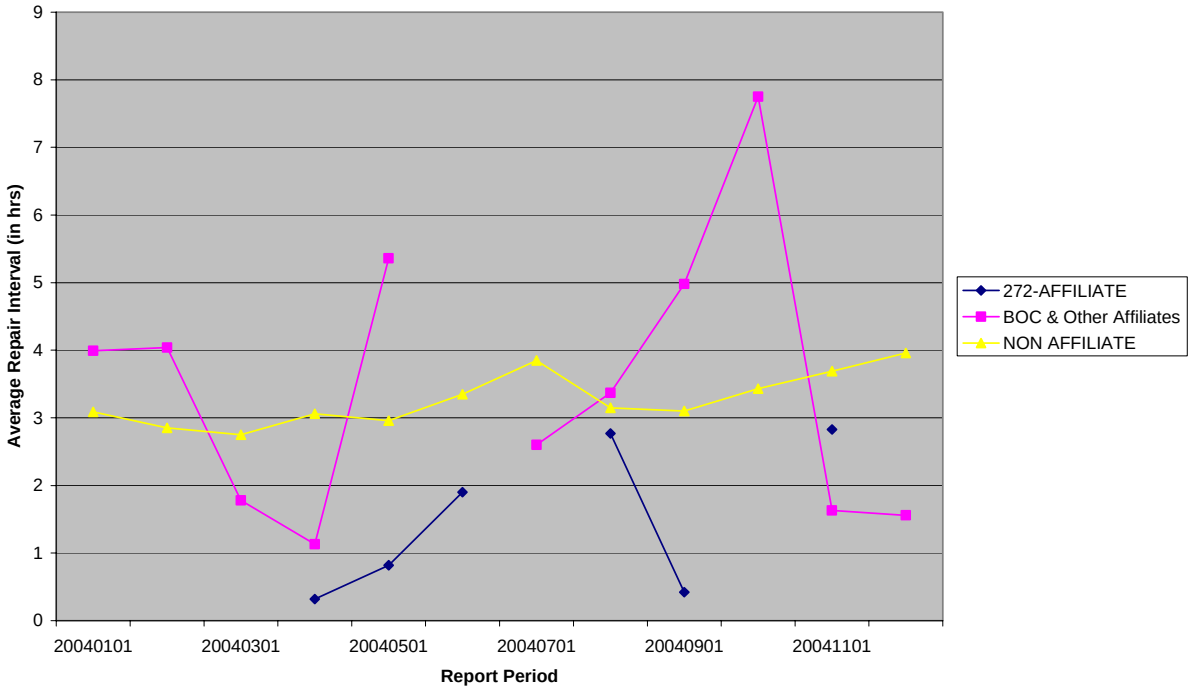

ME - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


ME - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
450
400
350
300
250
200
150
100
50
0
20040201
20040301
20040401
20040501
20040601
20040801
20040901
20041001
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

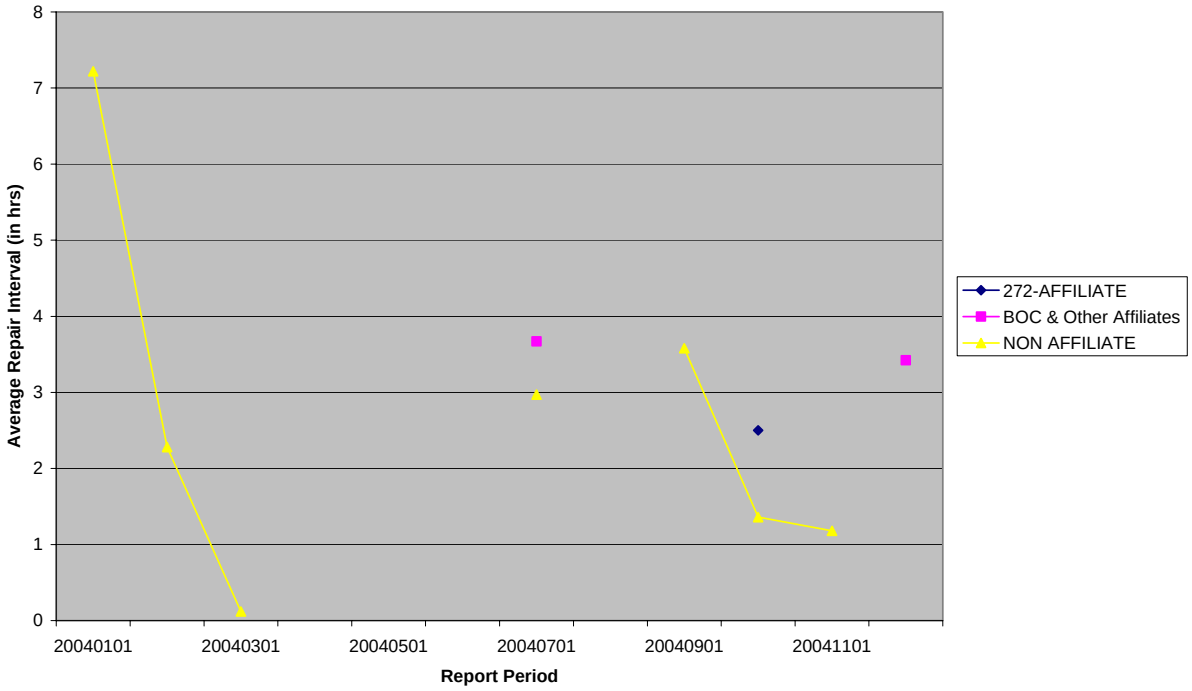
ME - 2004
Average Repair Interval - DS0



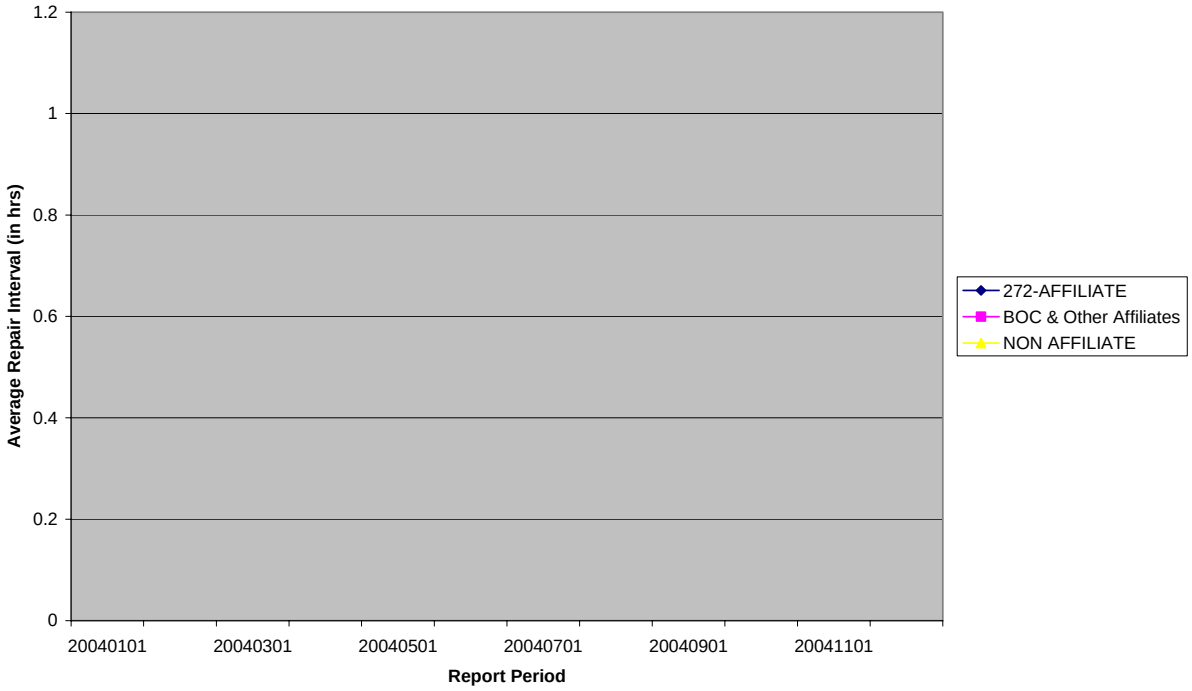
ME - 2004
Average Repair Interval - DS1



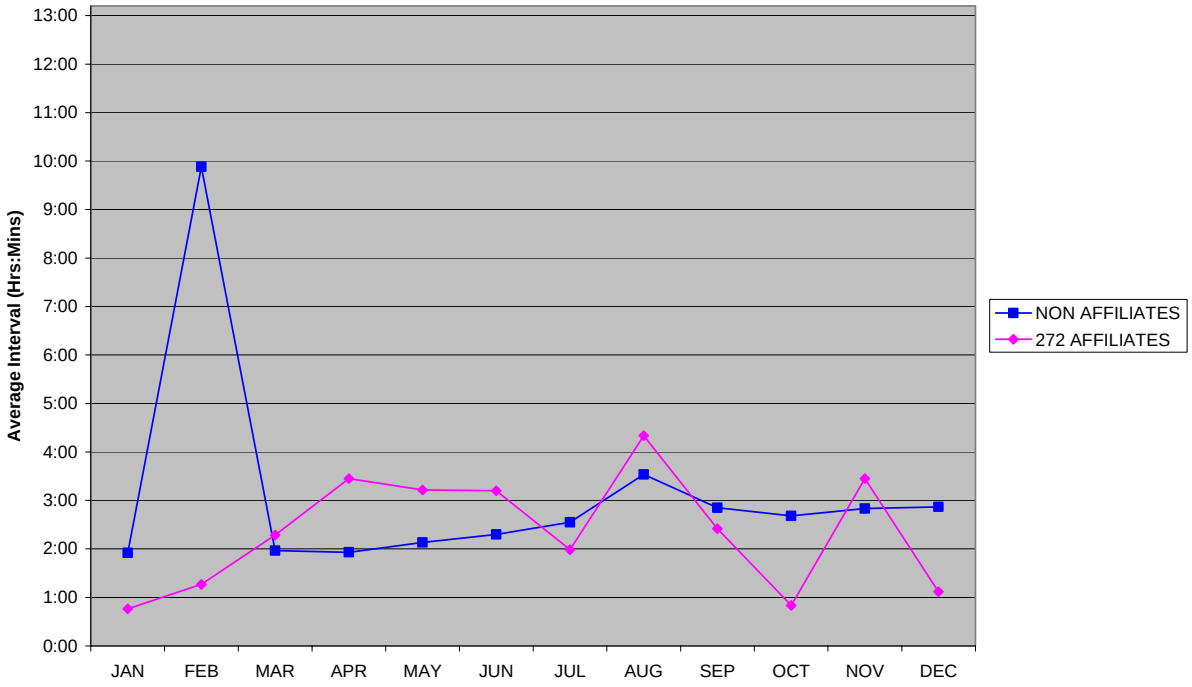
ME - 2004
Average Repair Interval - DS3



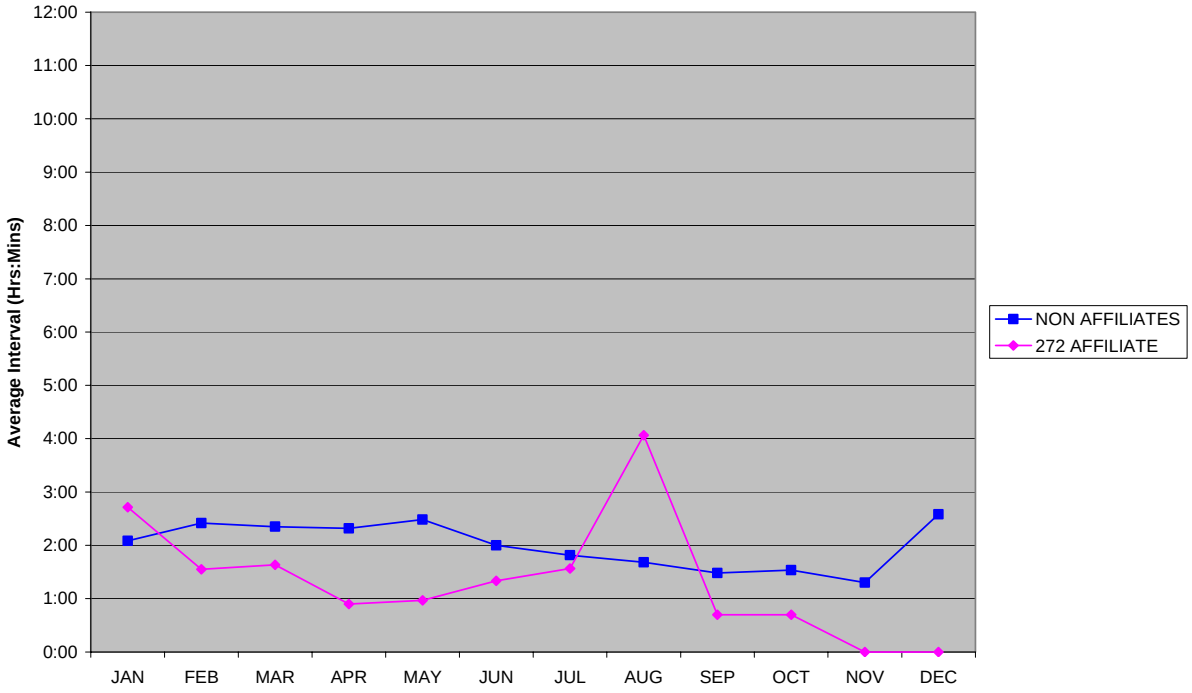
ME - 2004
Average Repair Interval - OCn

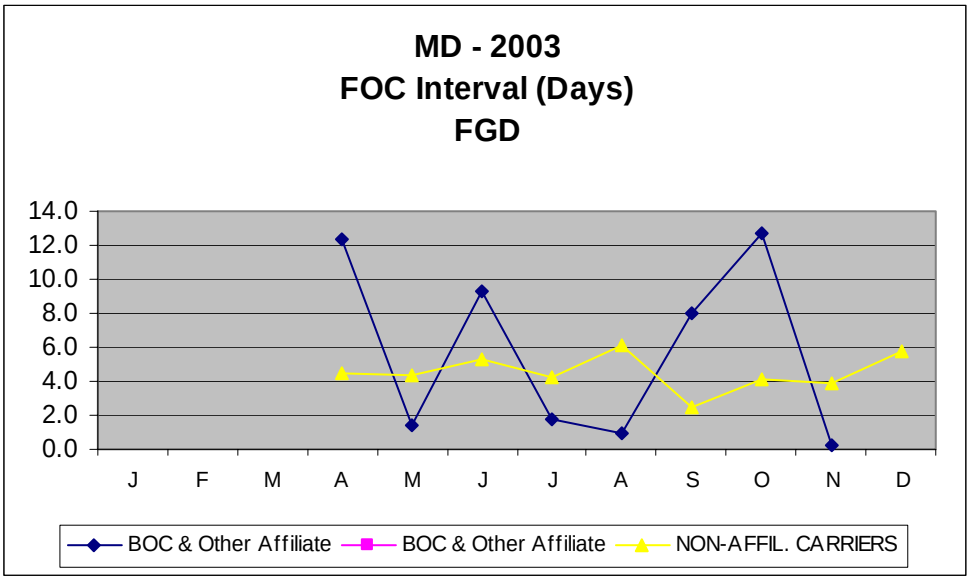


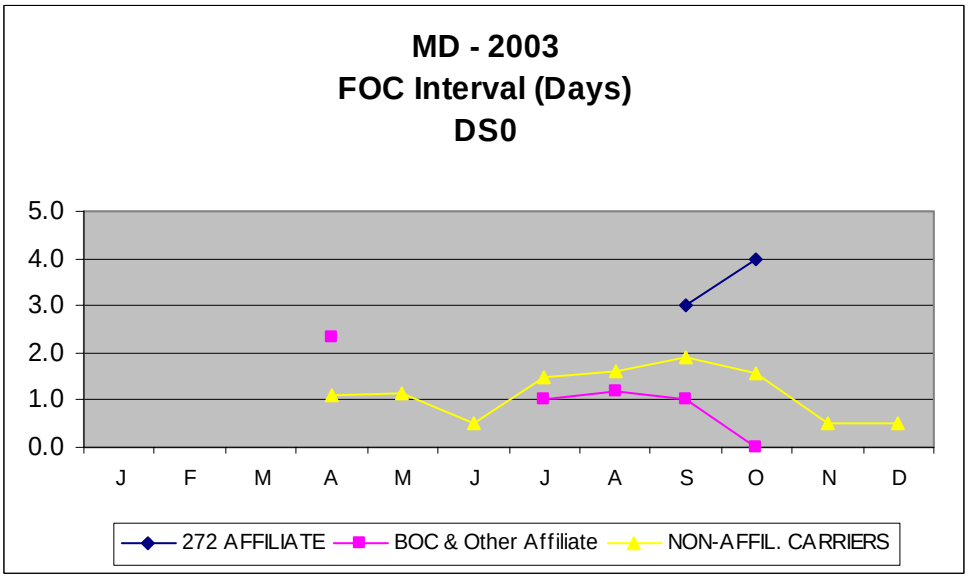
ME - 2003
PIC INTERVALS

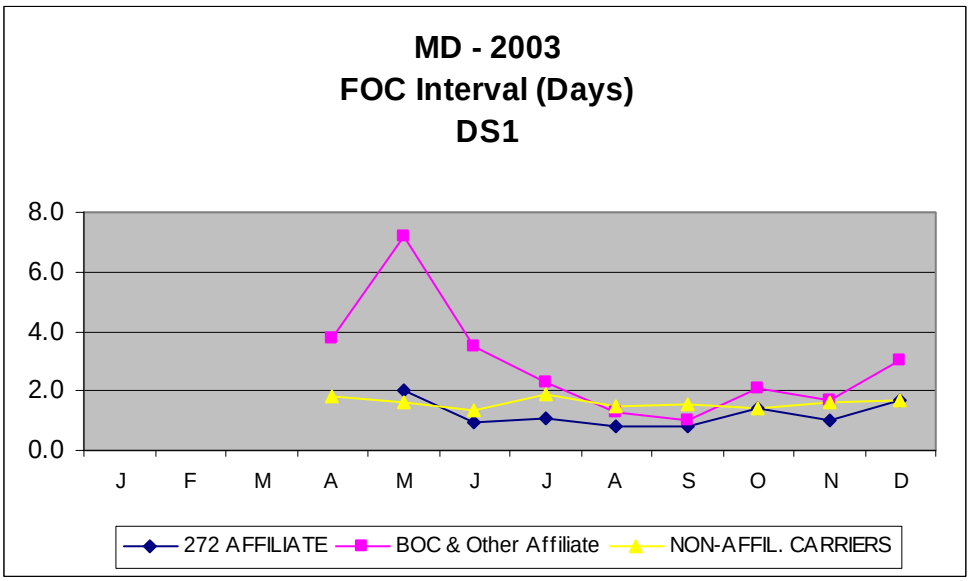


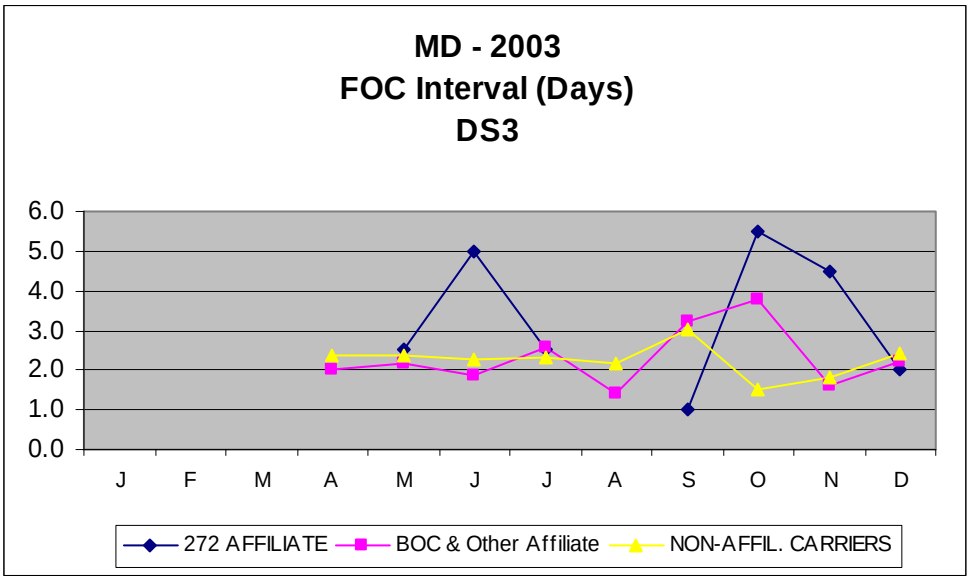
ME - 2004
PIC INTERVALS

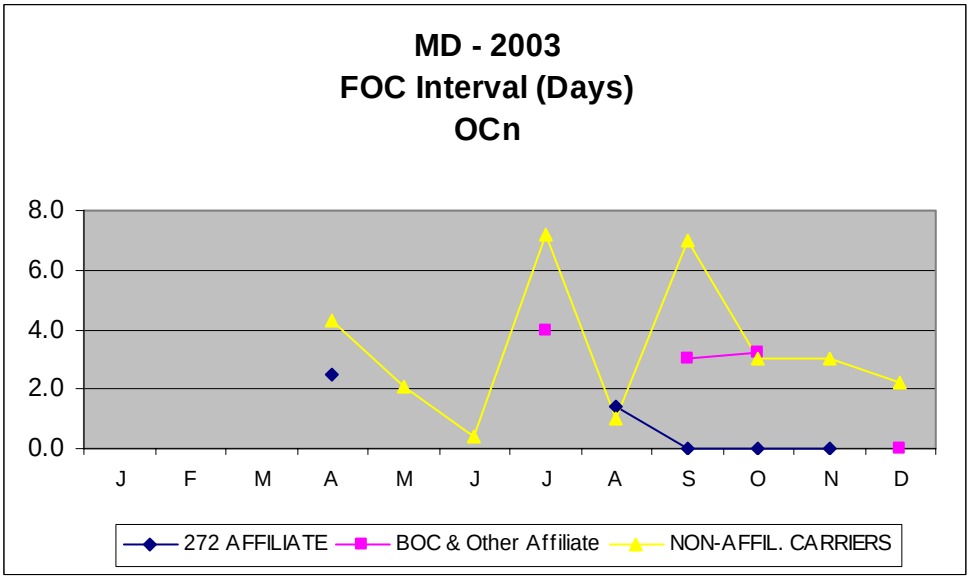


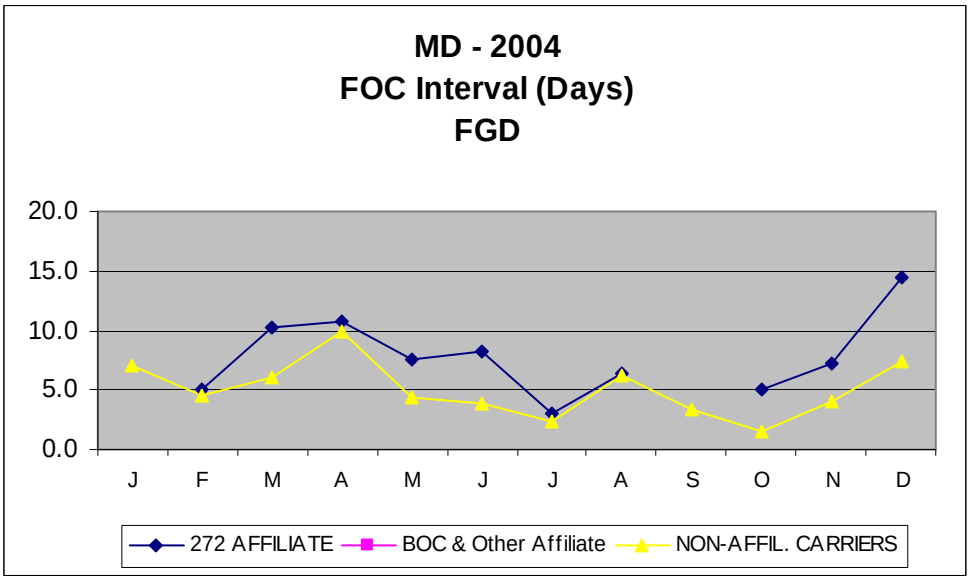

MD - 2003
FOC Interval (Days)
FGD
14.0
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
BOC & Other Affiliate
BOC & Other Affiliate
NON-AFFIL. CARRIERS

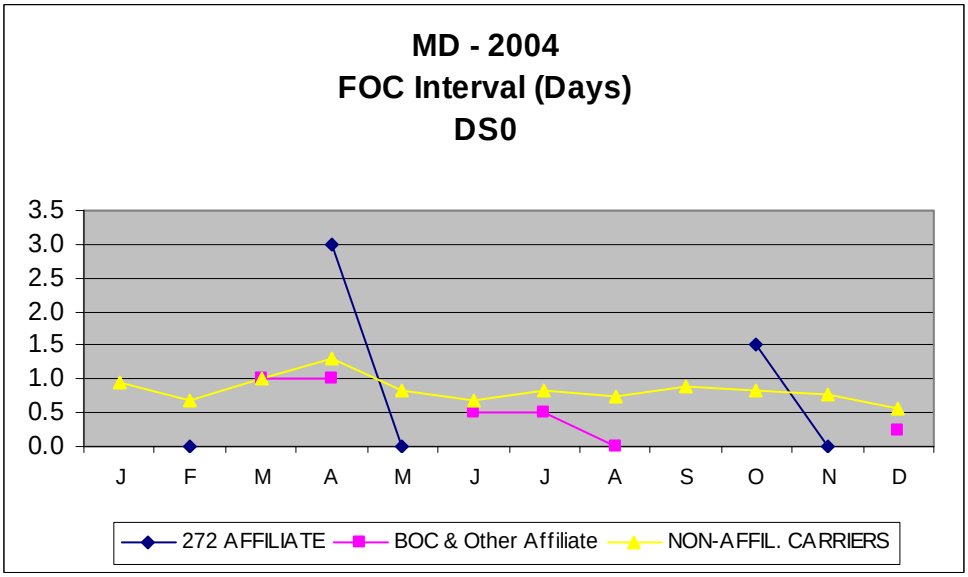

MD - 2003
FOC Interval (Days)
DS0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

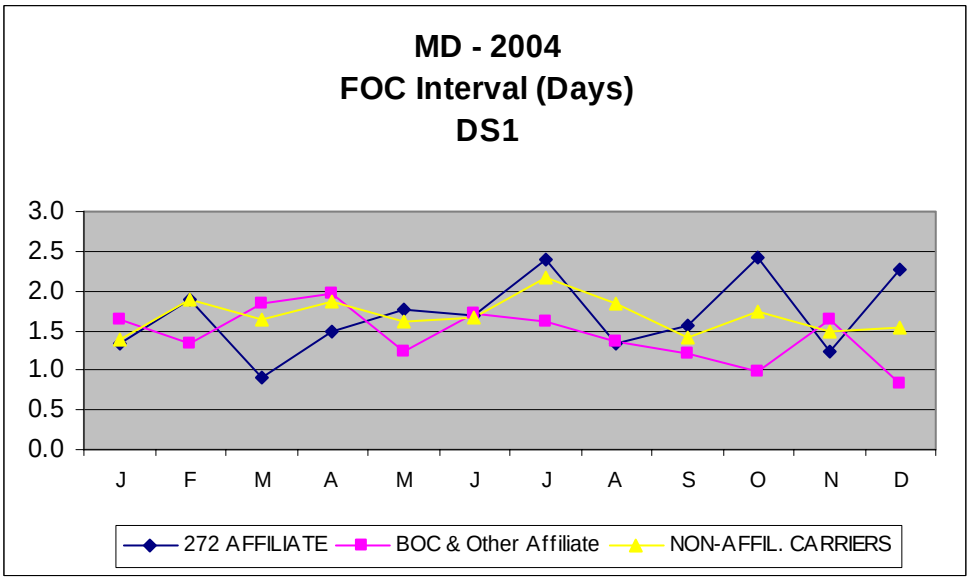

MD - 2003
FOC Interval (Days)
DS1
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

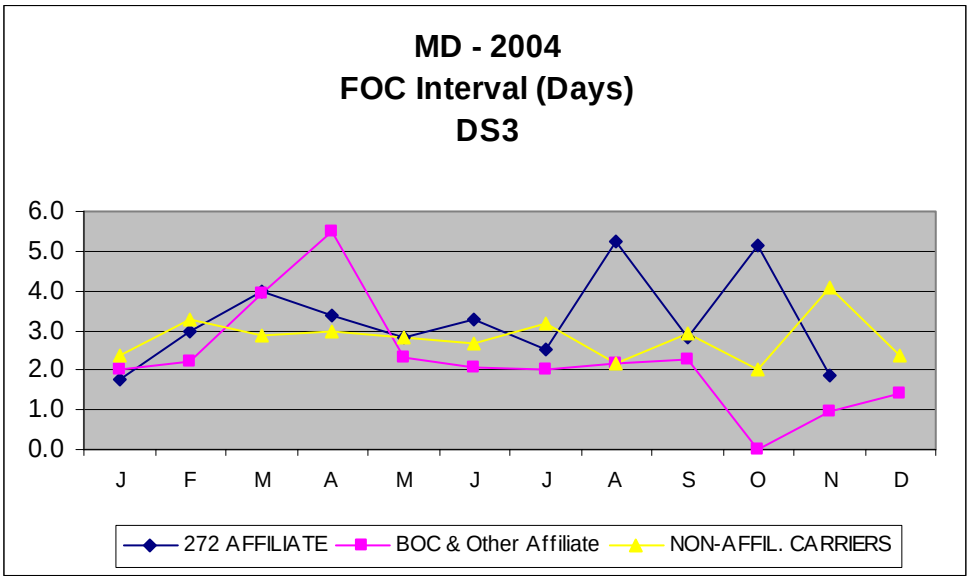

MD - 2003
FOC Interval (Days)
DS3
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

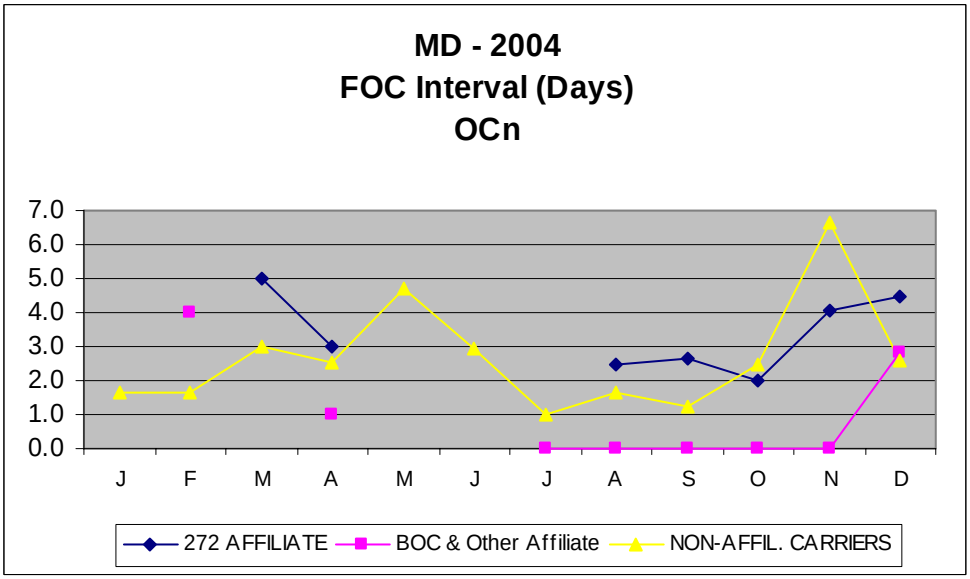

MD - 2003
FOC Interval (Days)
OCn
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


MD - 2004
FOC Interval (Days)
FGD
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

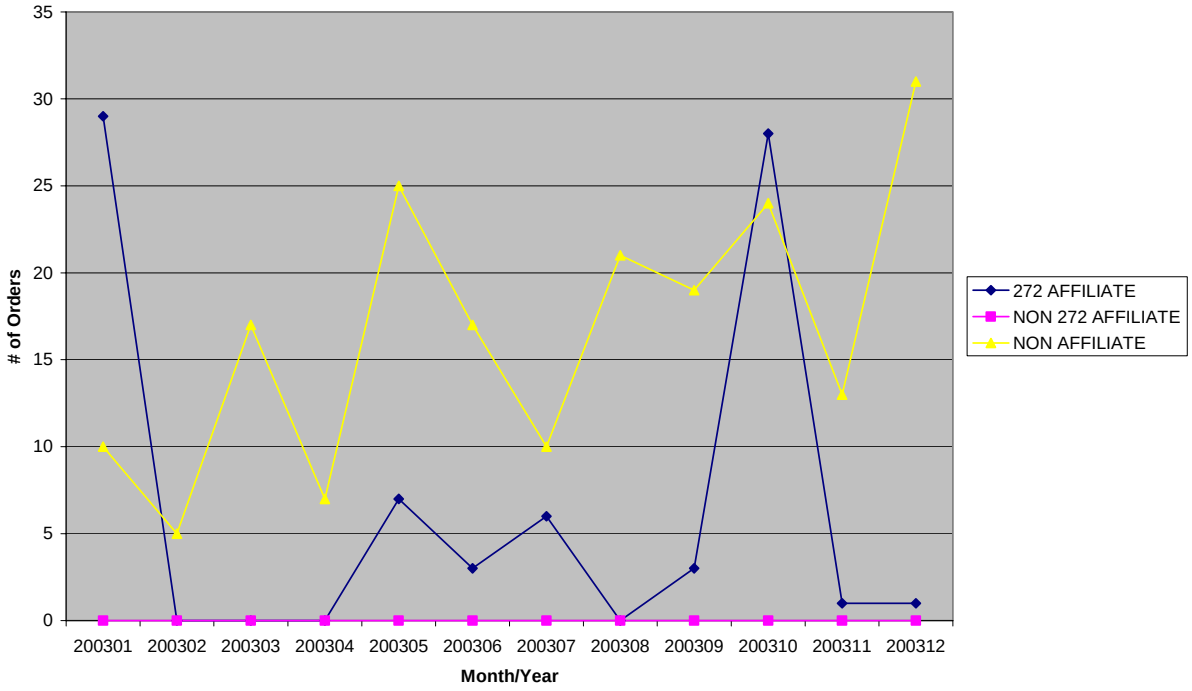

MD - 2004
FOC Interval (Days)
DS0
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


MD - 2004
FOC Interval (Days)
DS1
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

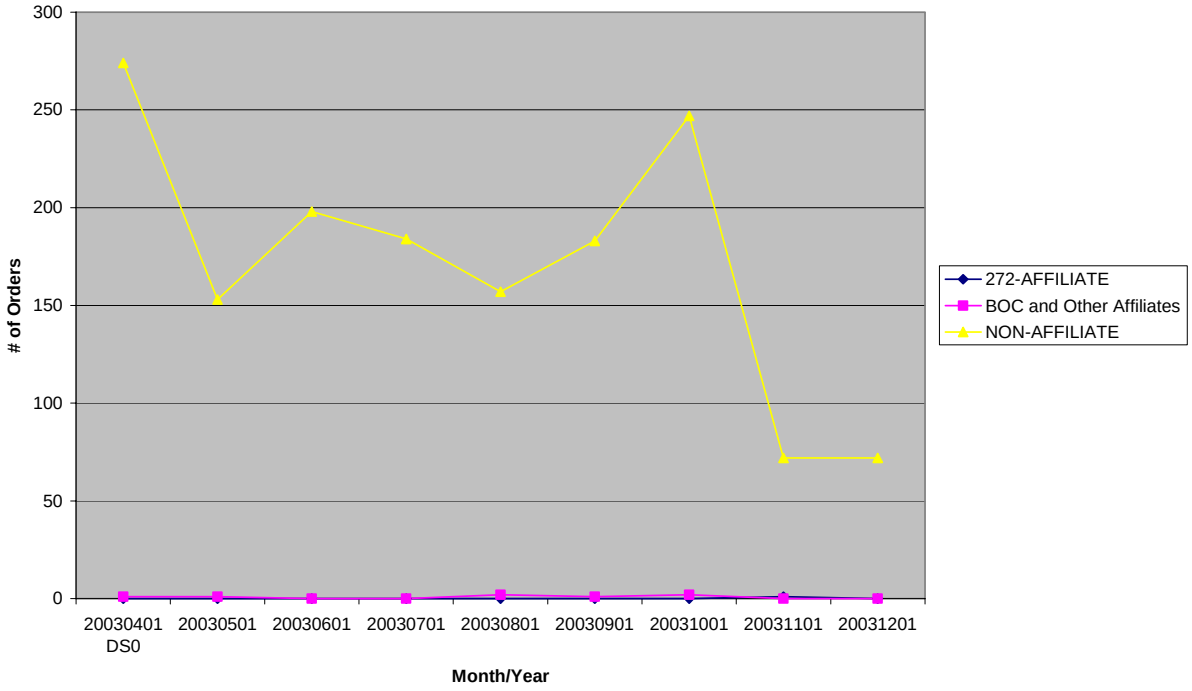

MD - 2004
FOC Interval (Days)
DS3
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


MD - 2004
FOC Interval (Days)
OCn
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

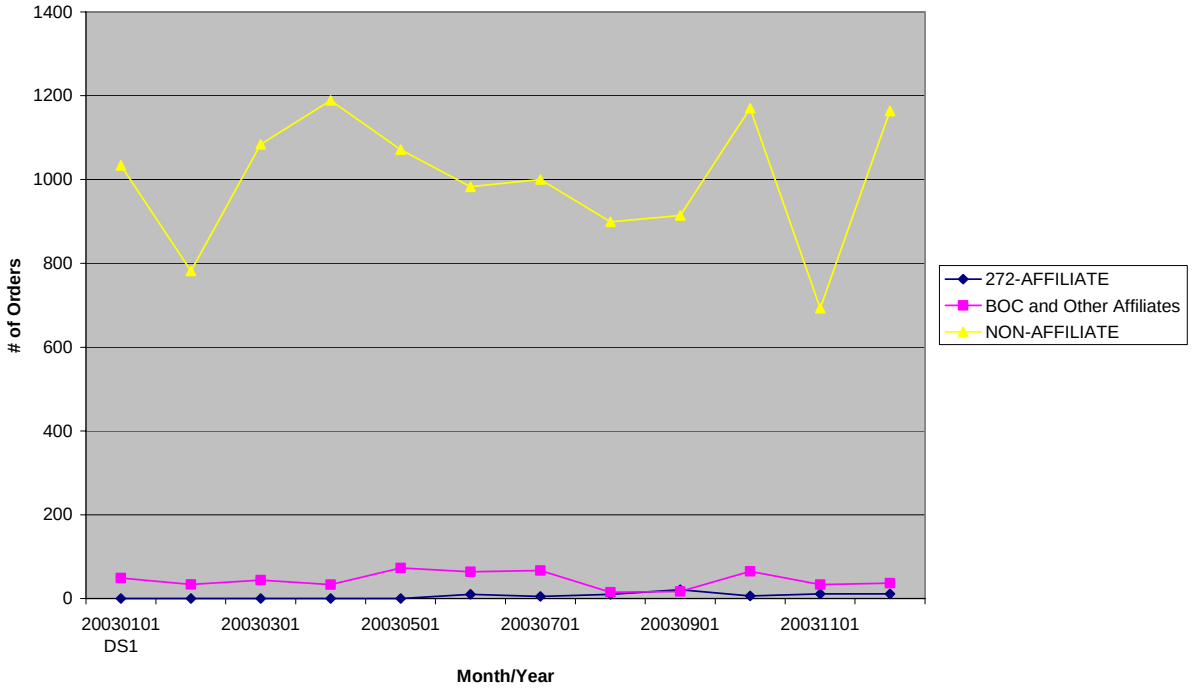
MD - 2003
Installation Order Volumes - FGD



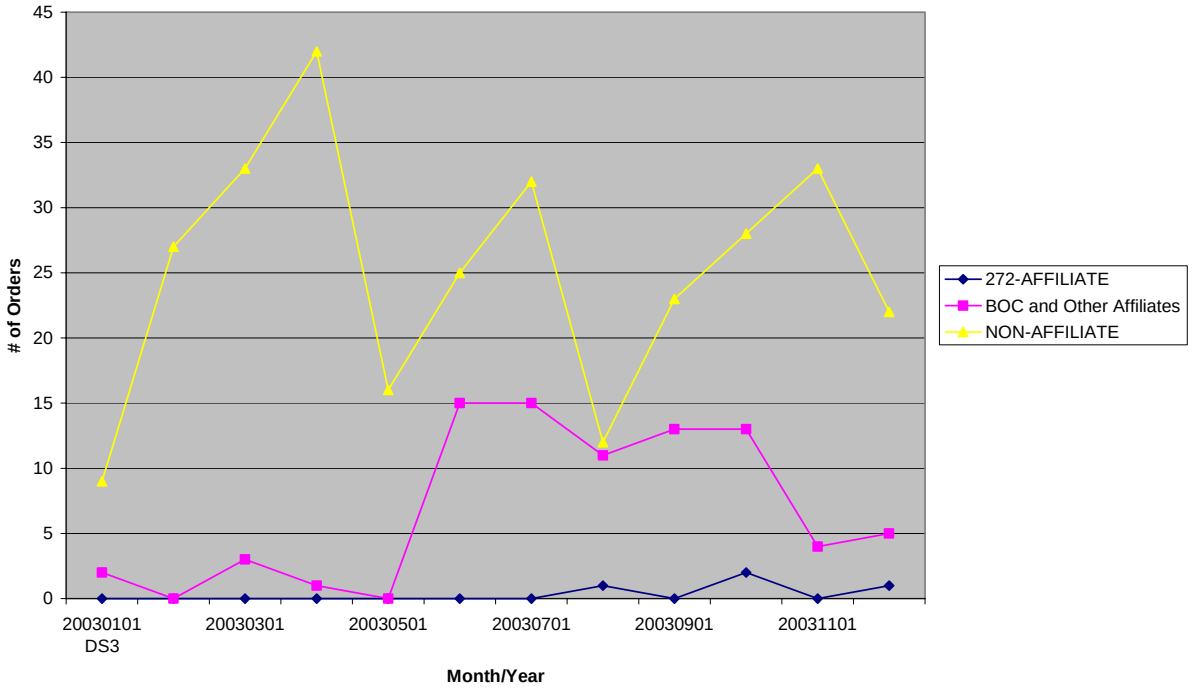
MD - 2003
Installation Order Volumes - DS0

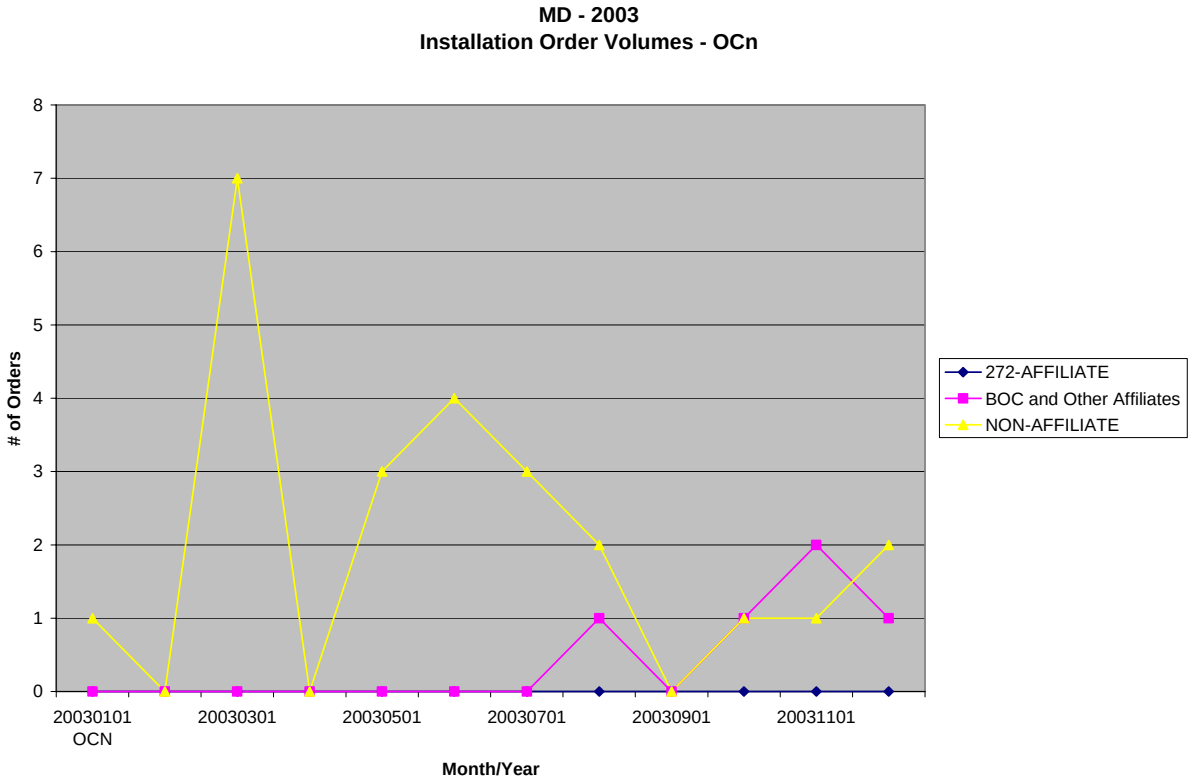


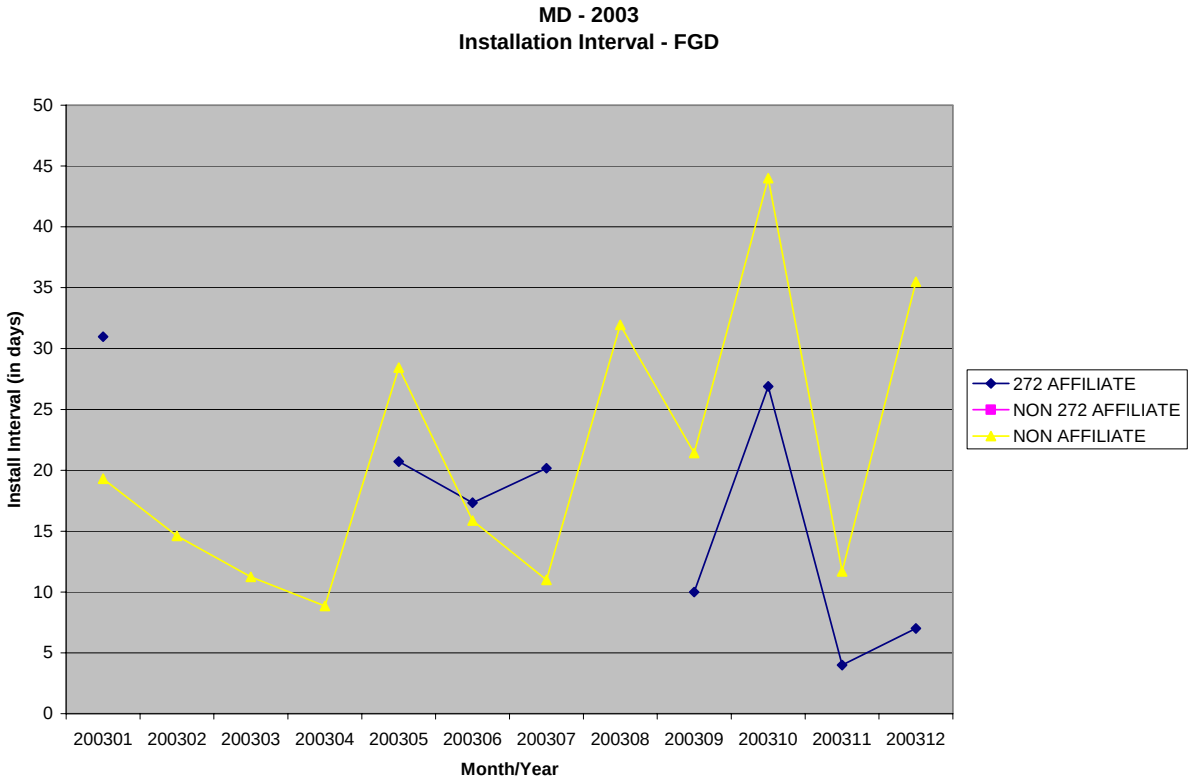
MD - 2003
Installation Order Volumes - DS1

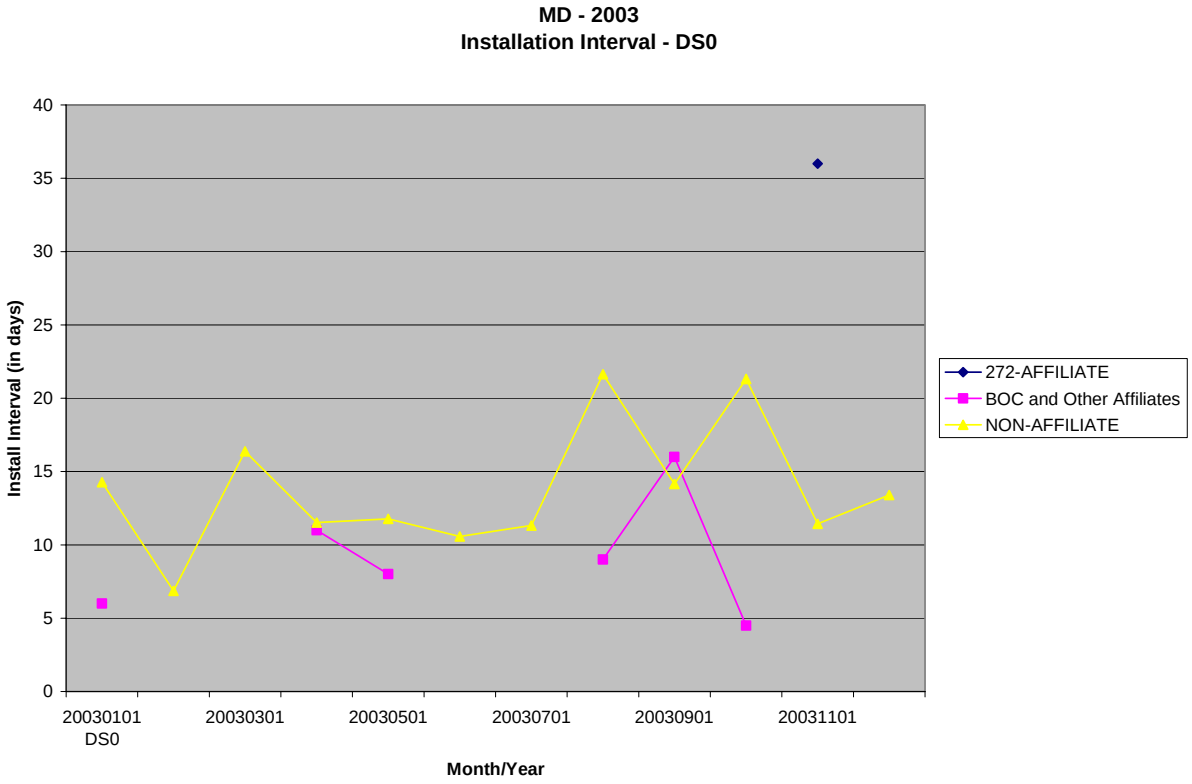


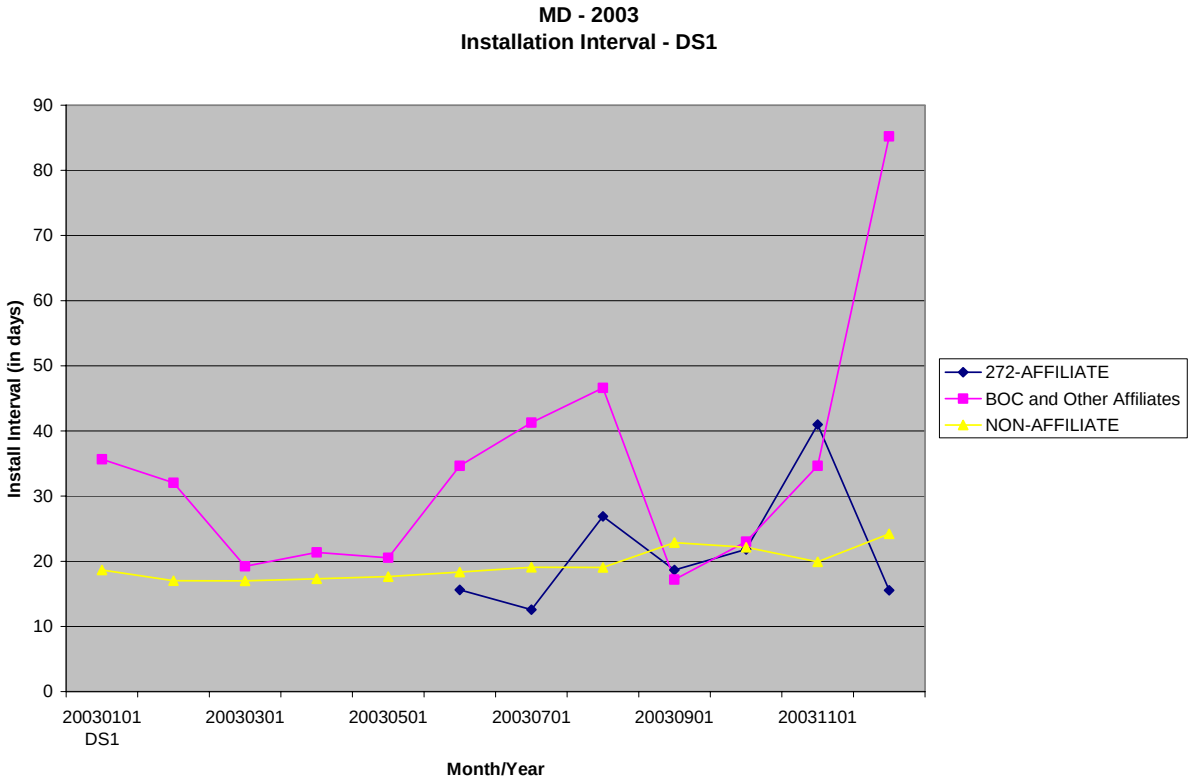
MD - 2003
Installation Order Volumes - DS3

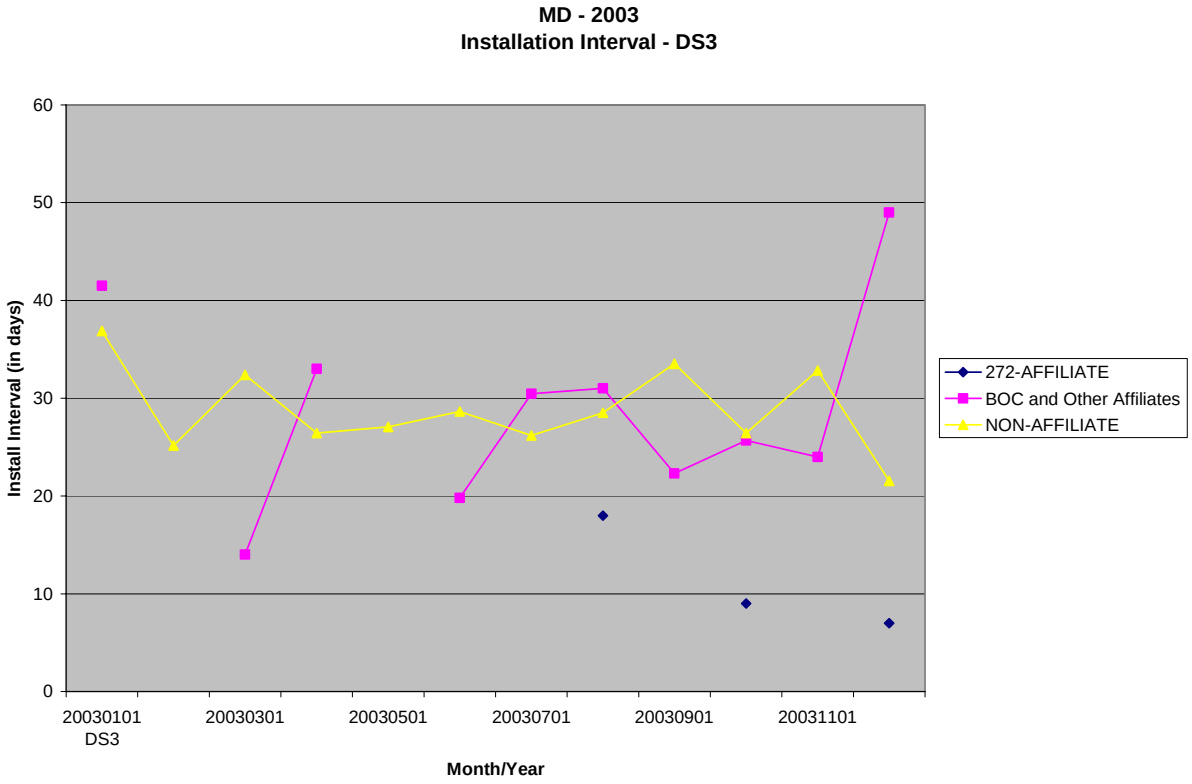


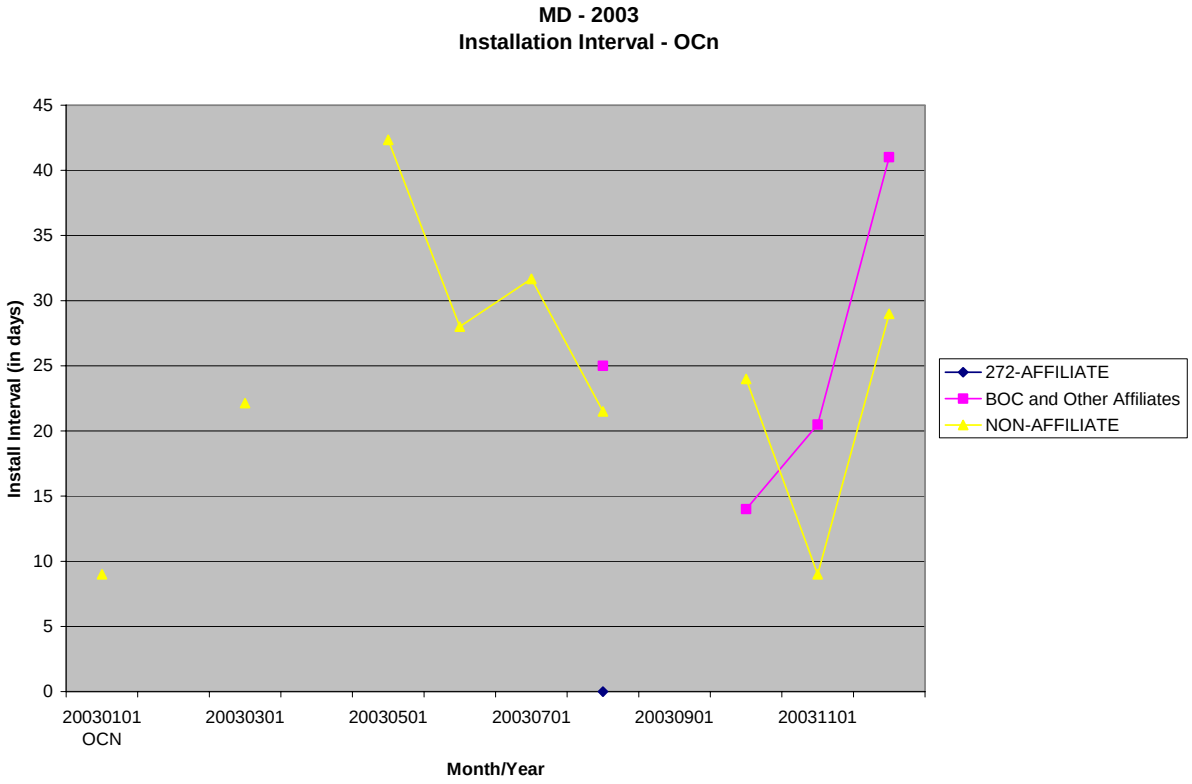

MD - 2003
Installation Order Volumes - OCn
# of Orders
8
7
6
5
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

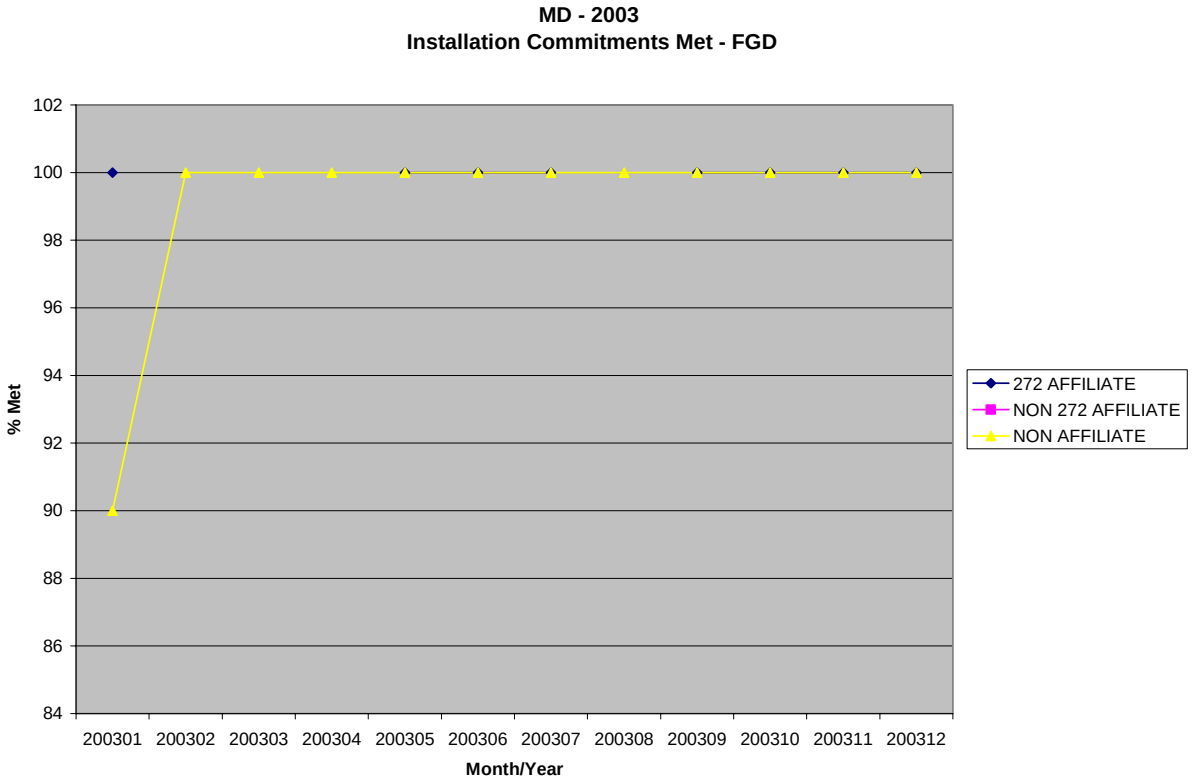

MD - 2003
Installation Interval - FGD
Install Interval (in days)
50
45
40
35
30
25
20
15
10
5
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

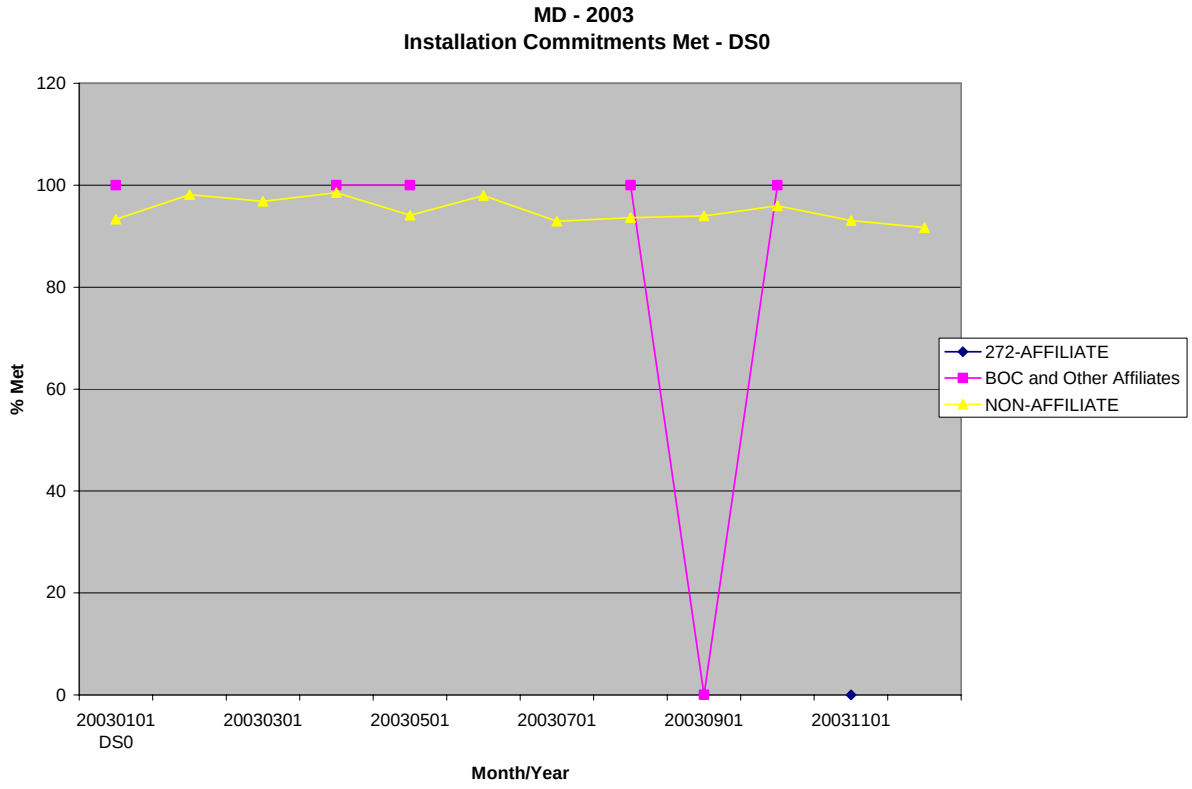

MD - 2003
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

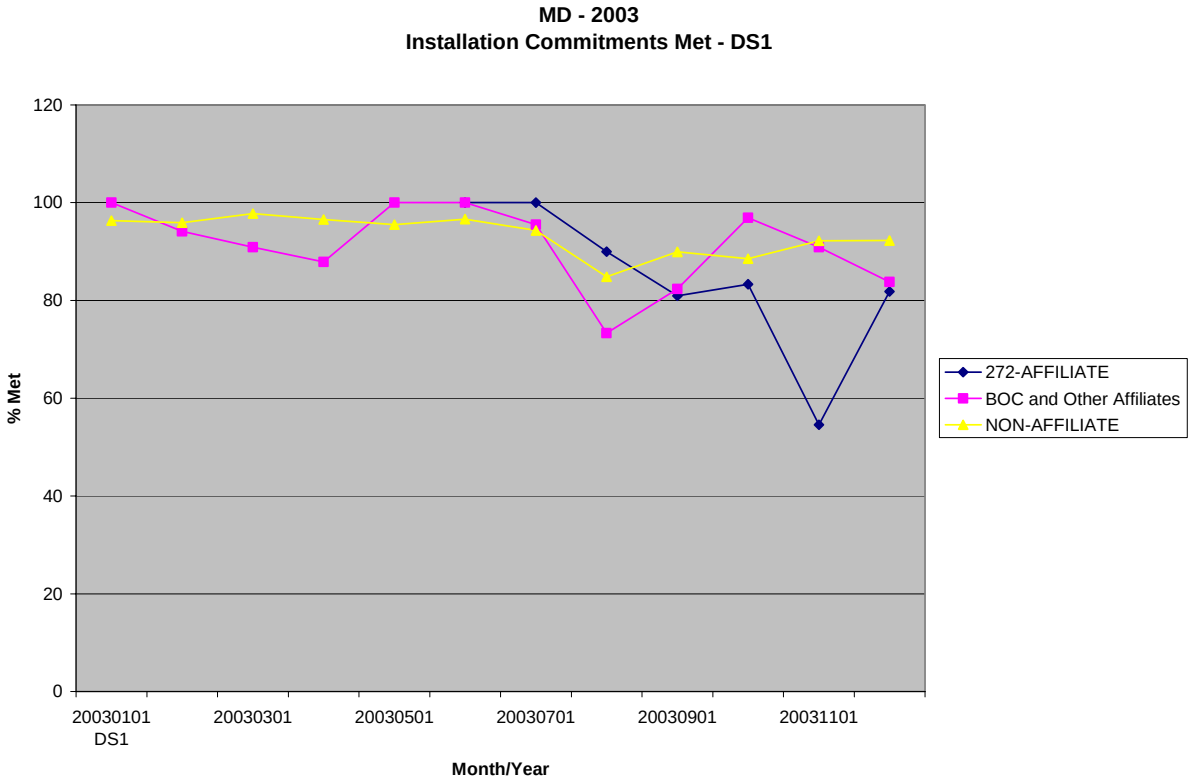

MD - 2003
Installation Interval - DS1
Install Interval (in days)
90
80
70
60
50
40
30
20
10
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

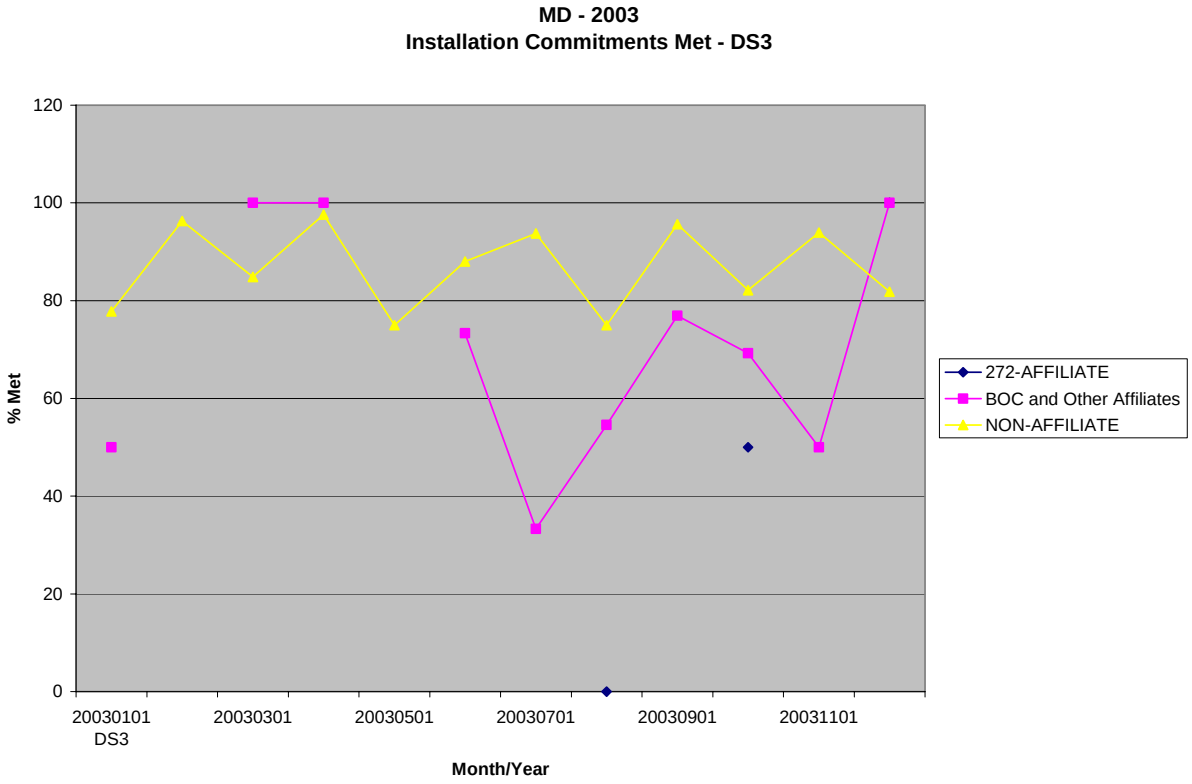

MD - 2003
Installation Interval - DS3
Install Interval (in days)
60
50
40
30
20
10
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

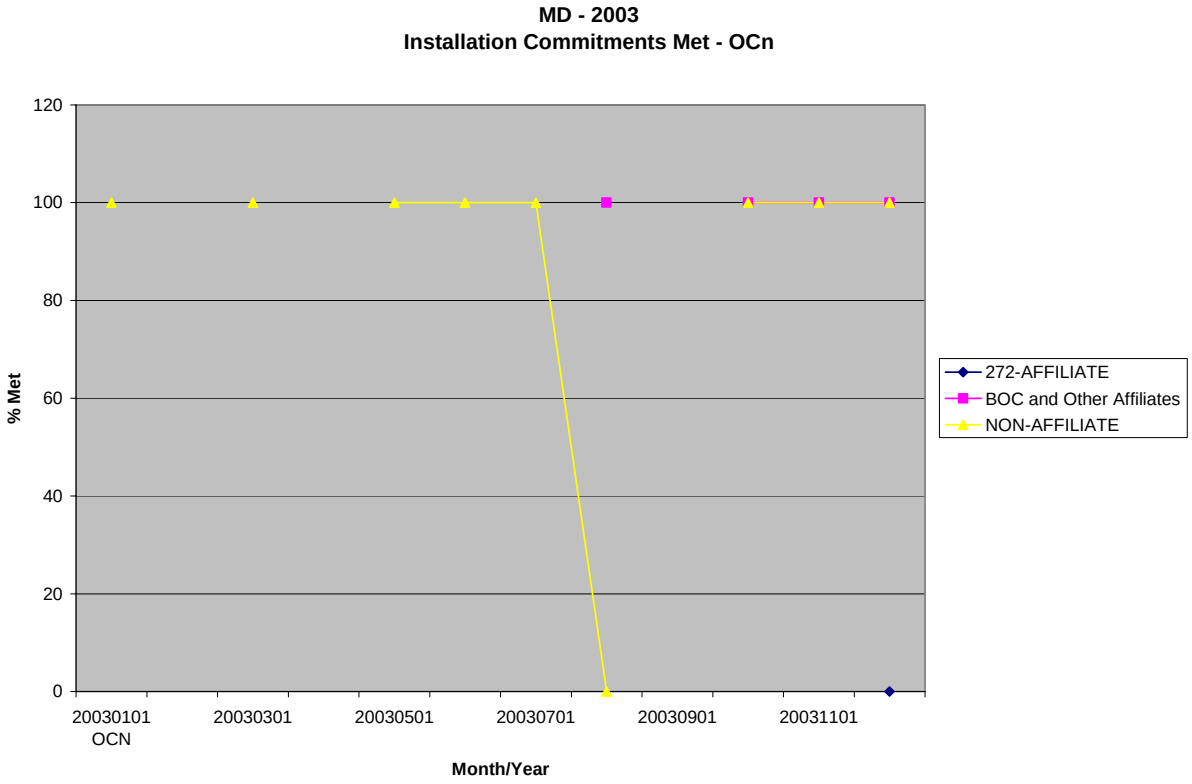

MD - 2003
Installation Interval - OCn
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


MD - 2003
Installation Commitments Met - FGD
% Met
102
100
98
96
94
92
90
88
86
84
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

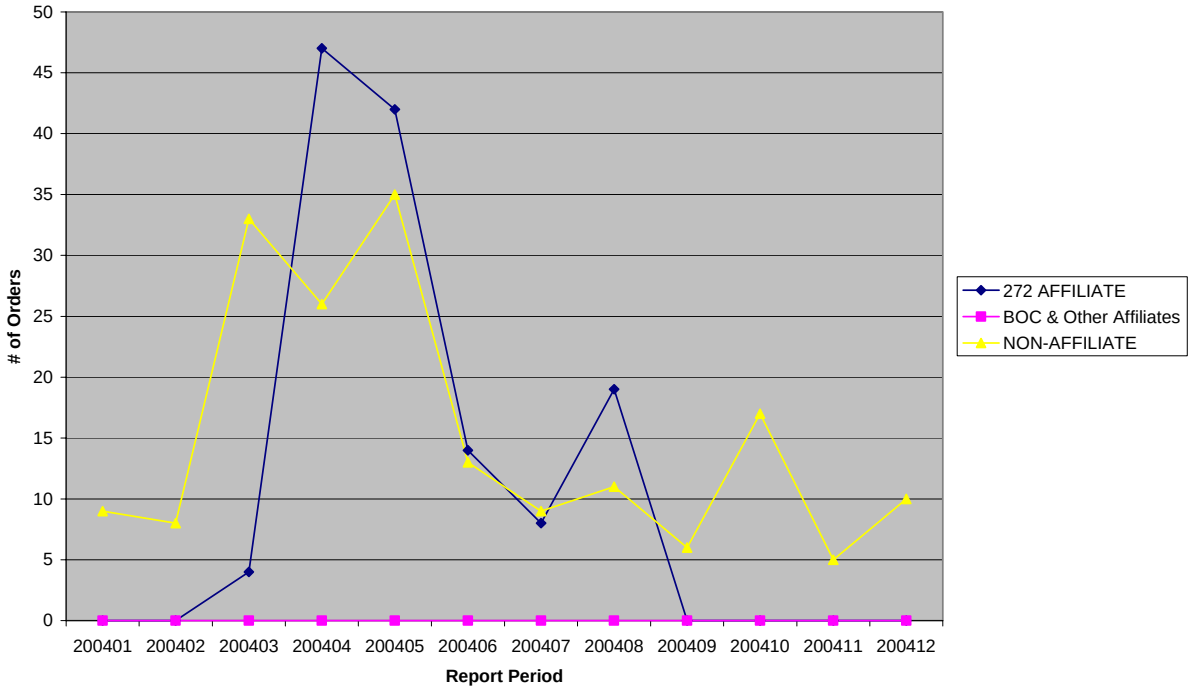

MD - 2003
Installation Commitments Met - DS0
% Met
120
100
80
60
40
20
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


MD - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

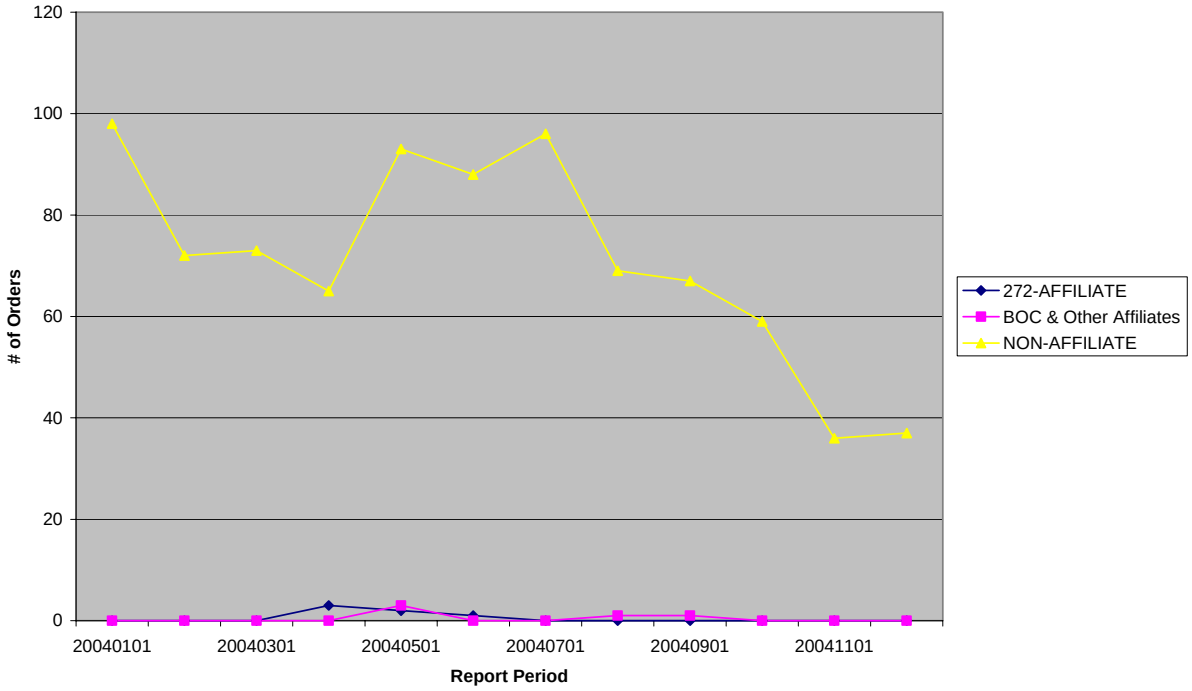

MD - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

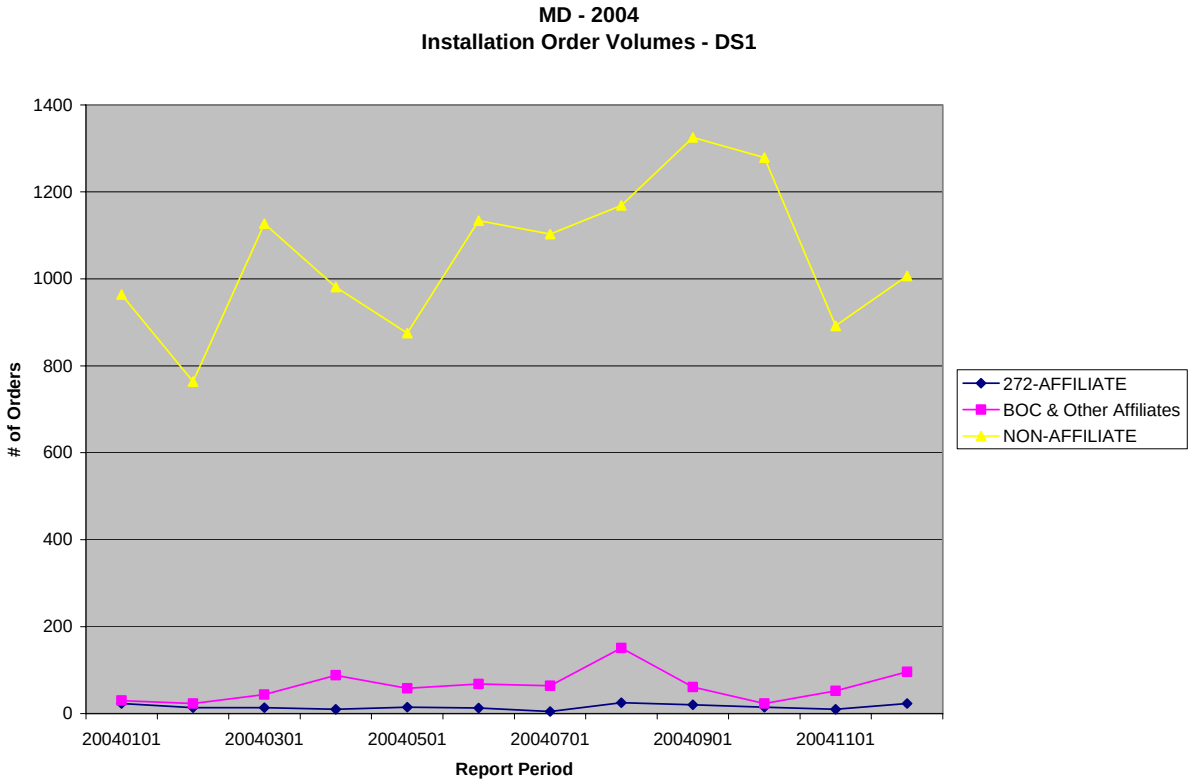

MD - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

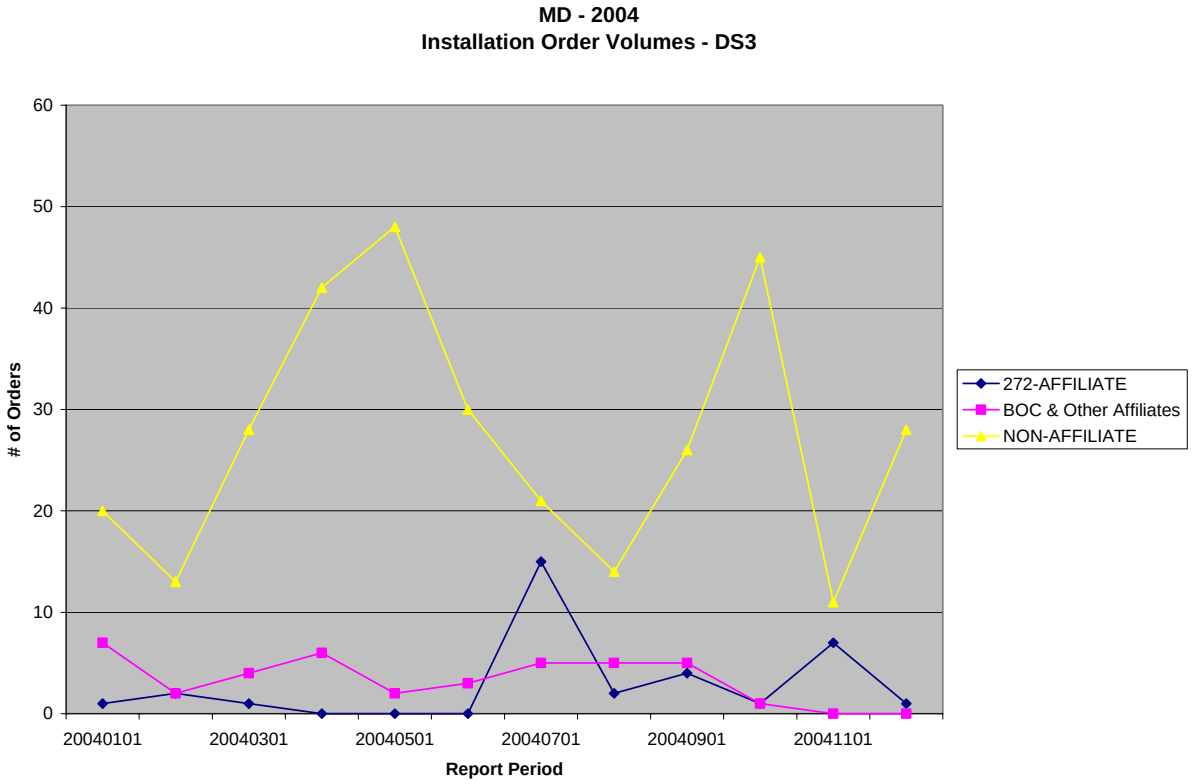
MD - 2004
Installation Order Volumes - FGD

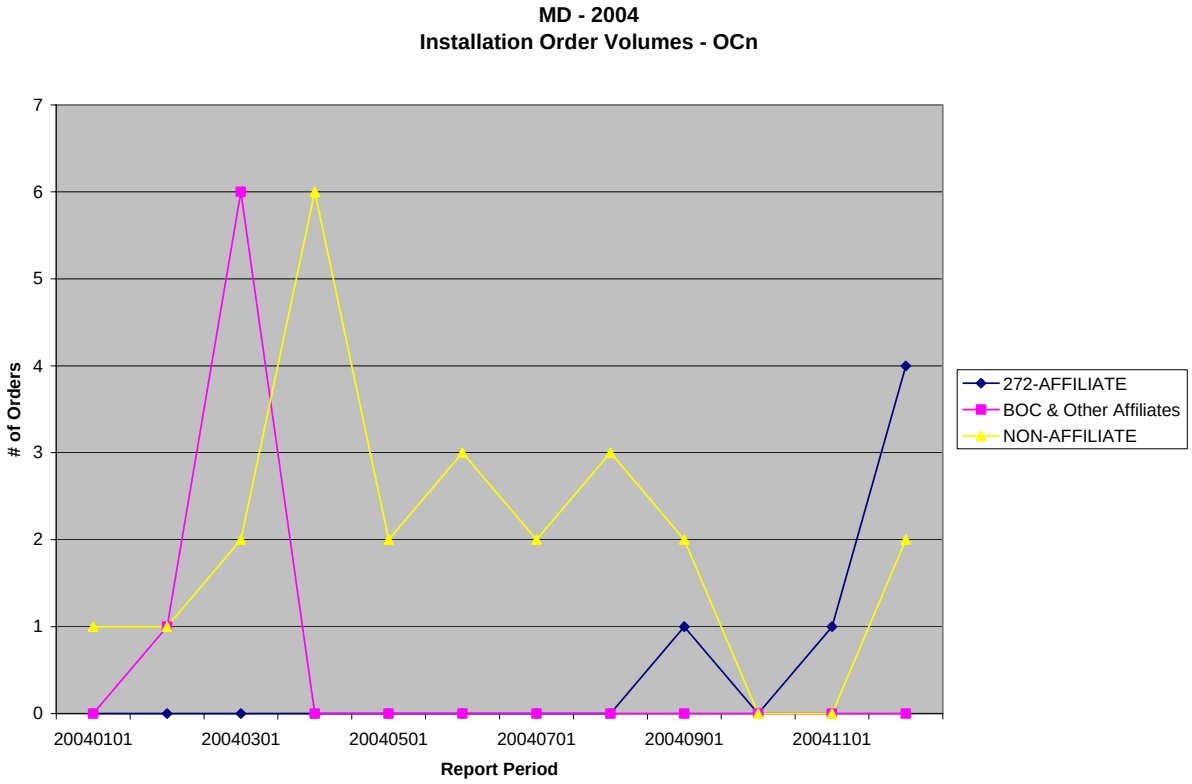


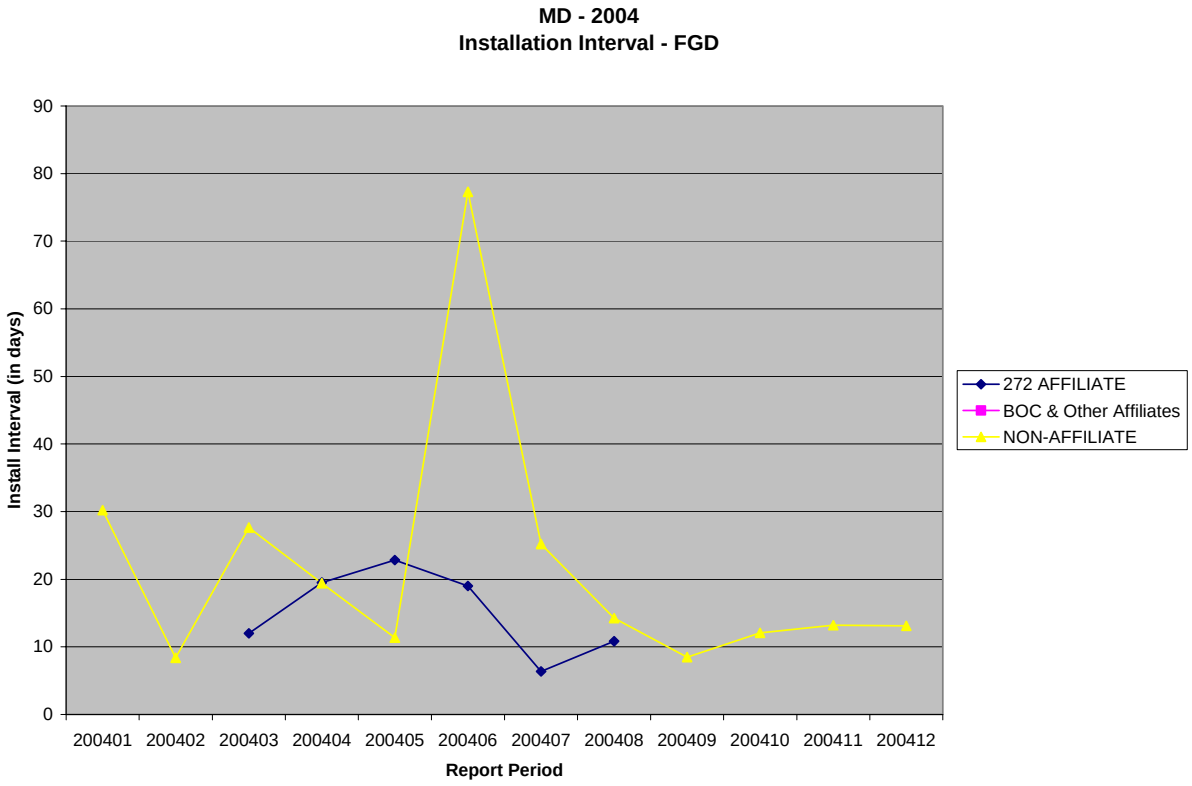
MD - 2004
Installation Order Volumes - DS0

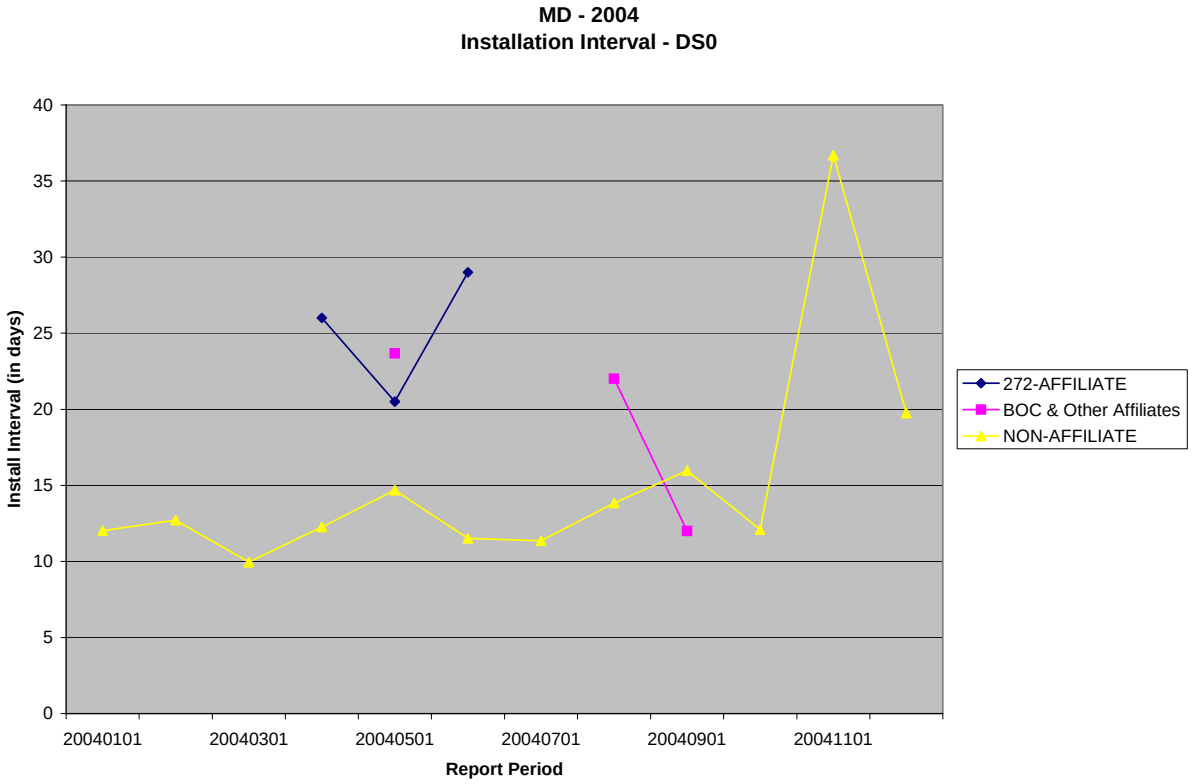


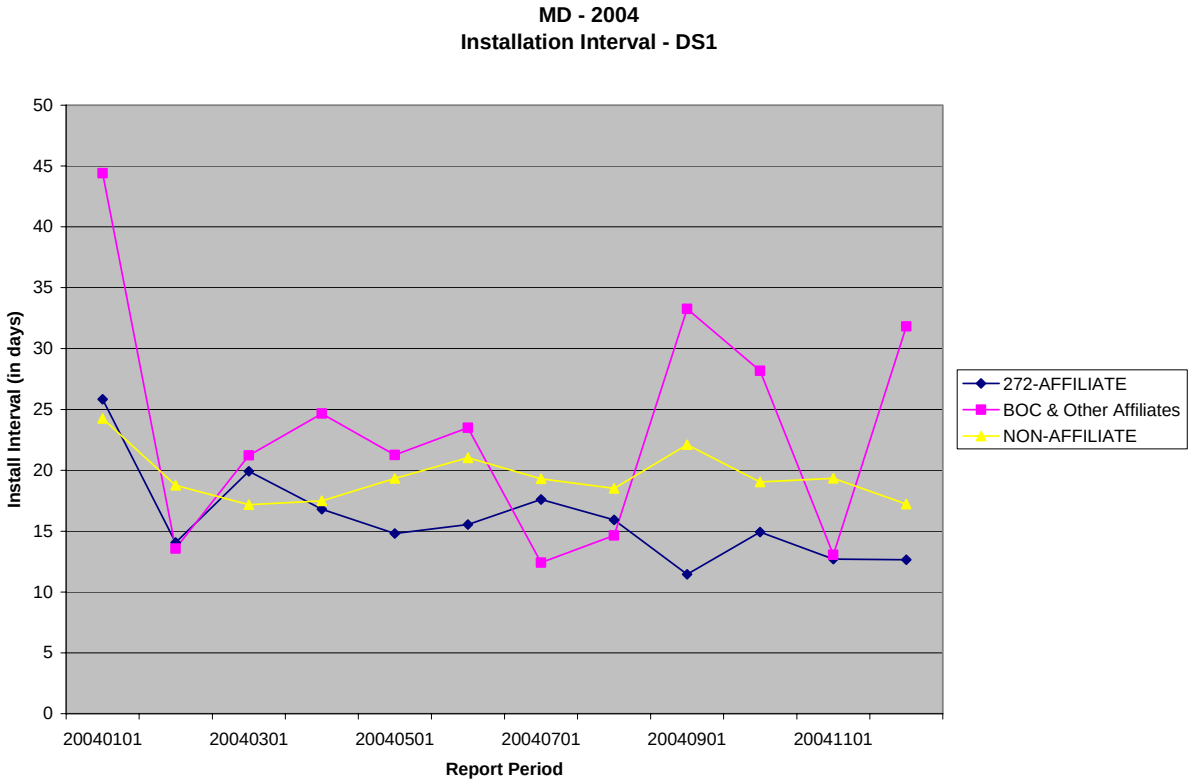

MD - 2004
Installation Order Volumes - DS1
1400
1200
1000
800
600
400
200
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

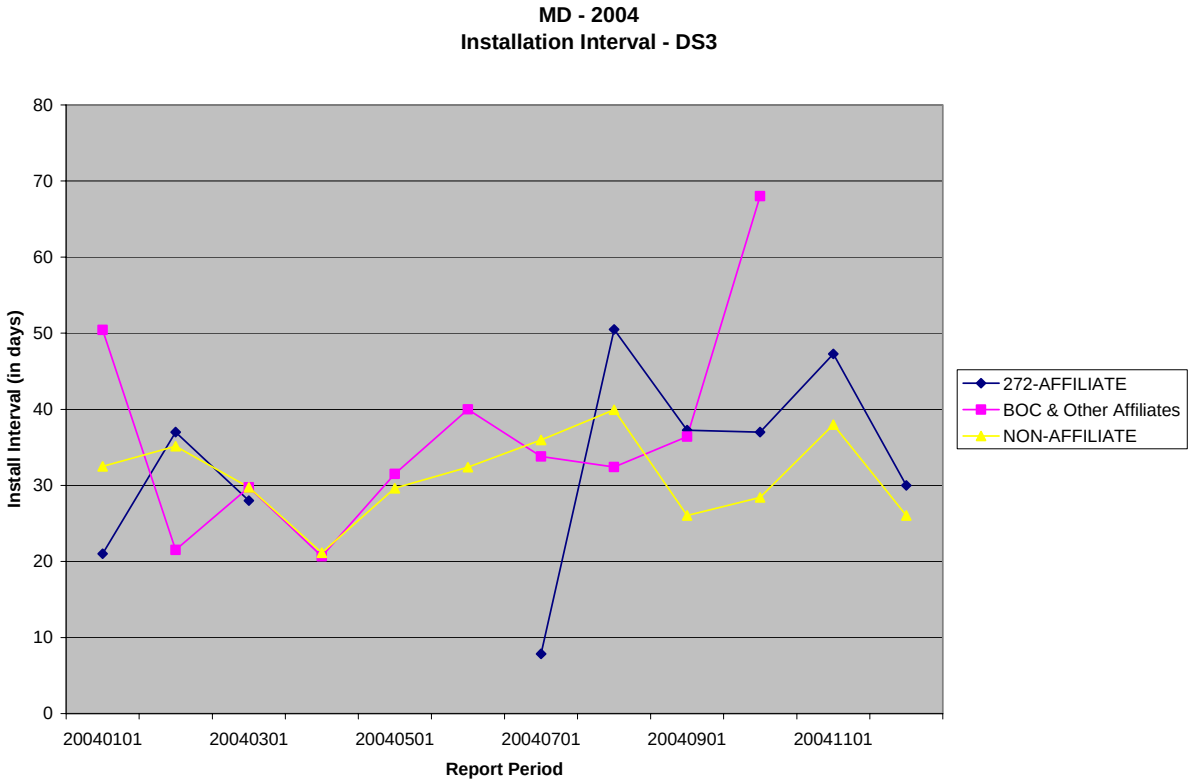

MD - 2004
Installation Order Volumes - DS3
60
50
40
30
20
10
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

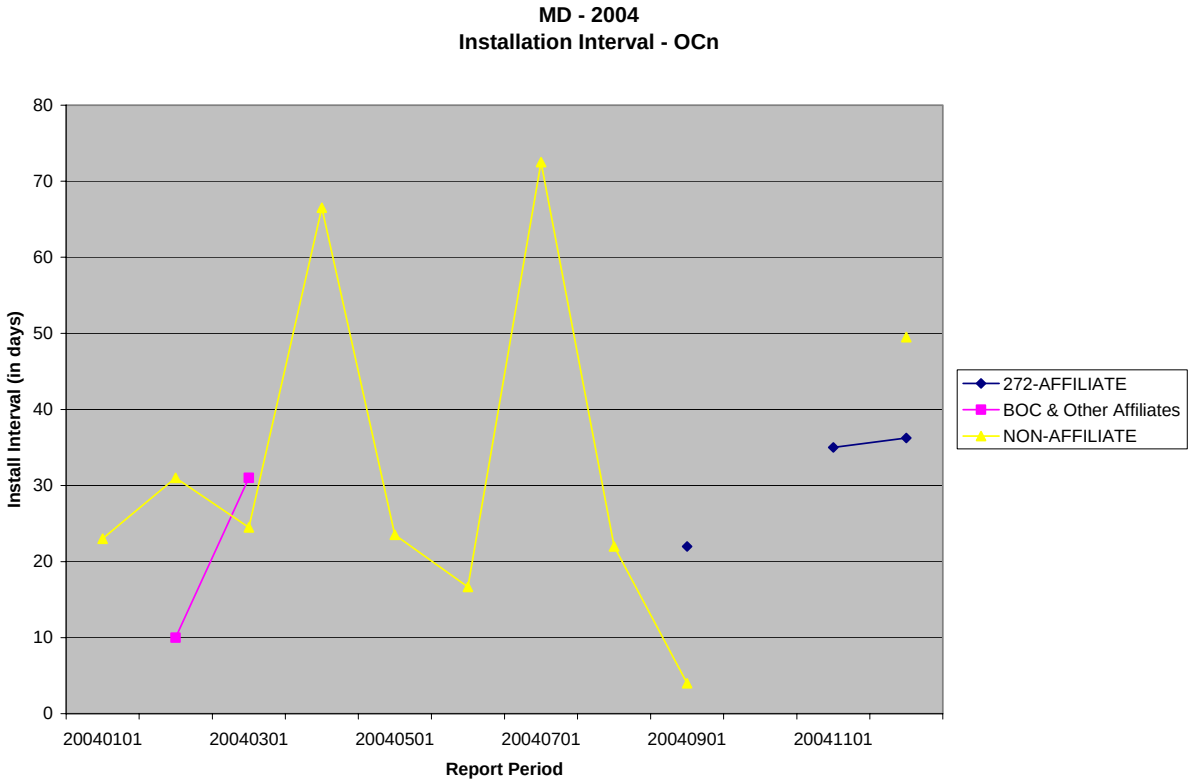

MD - 2004
Installation Order Volumes - OCn
# of Orders
0
1
2
3
4
5
6
7
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

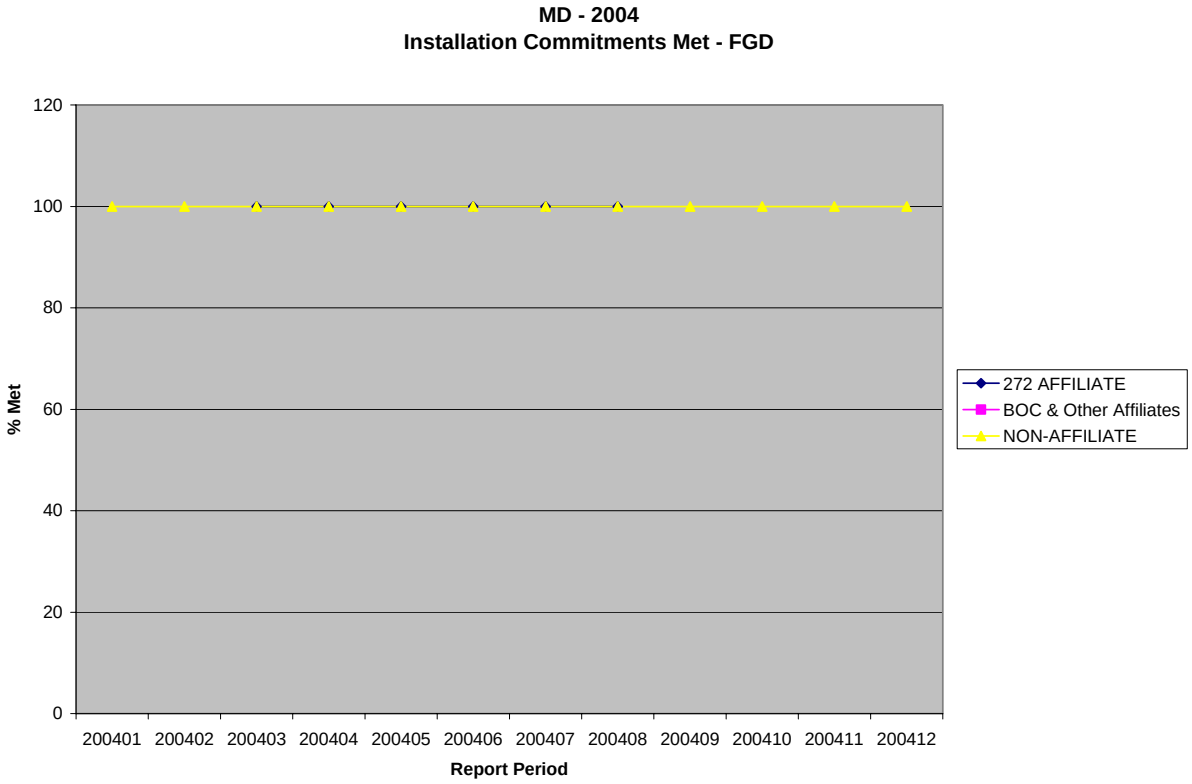

MD - 2004
Installation Interval - FGD
Install Interval (in days)
0
10
20
30
40
50
60
70
80
90
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

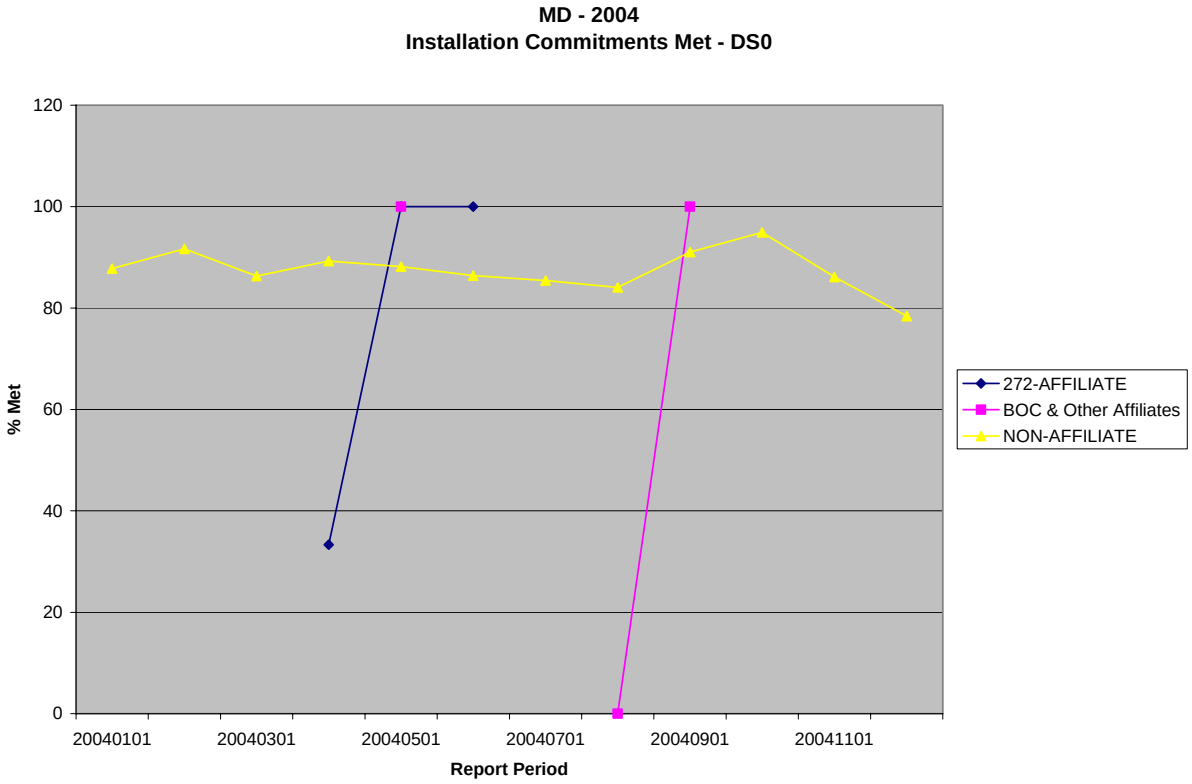

MD - 2004
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

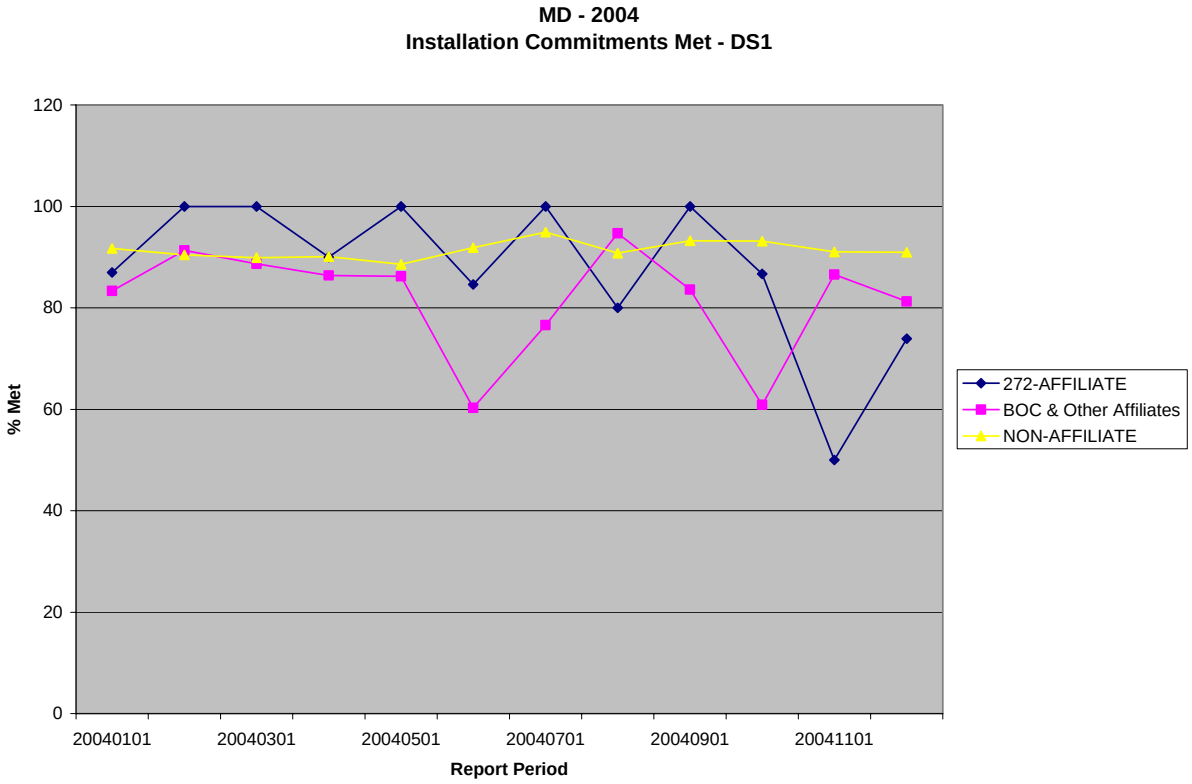

MD - 2004
Installation Interval - DS1
Install Interval (in days)
50
45
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

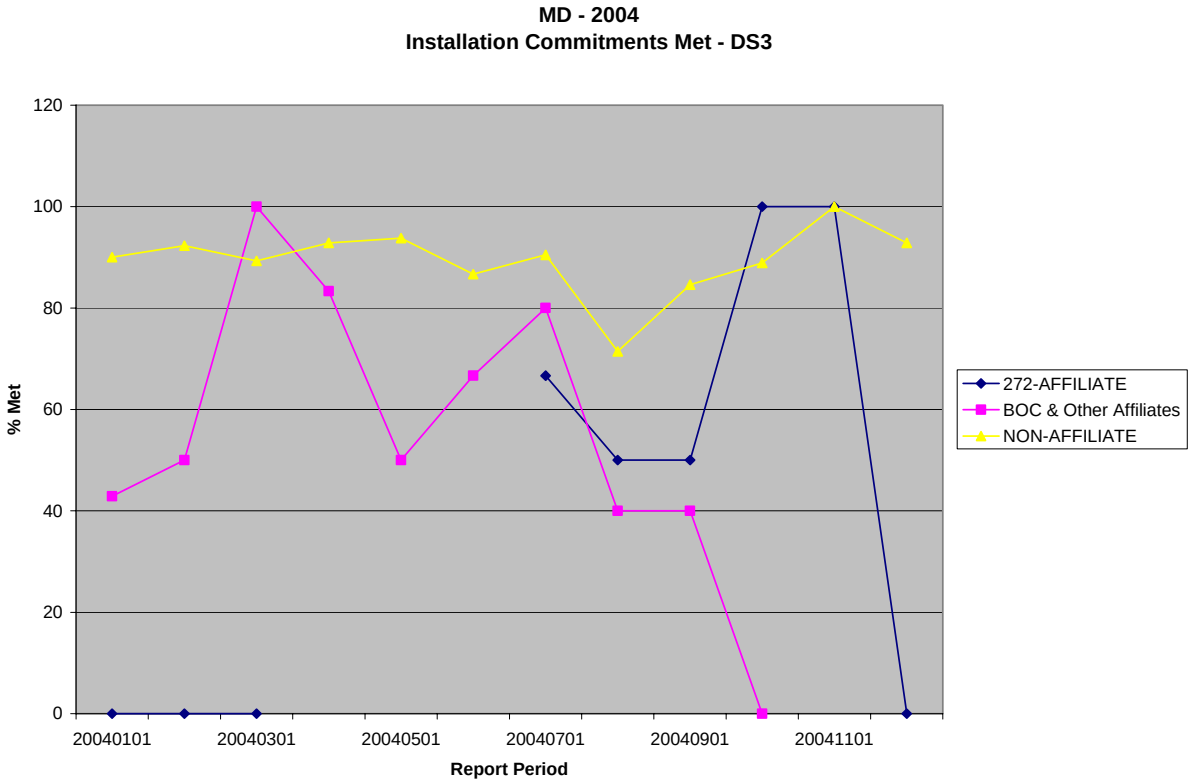

MD - 2004
Installation Interval - DS3
Install Interval (in days)
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

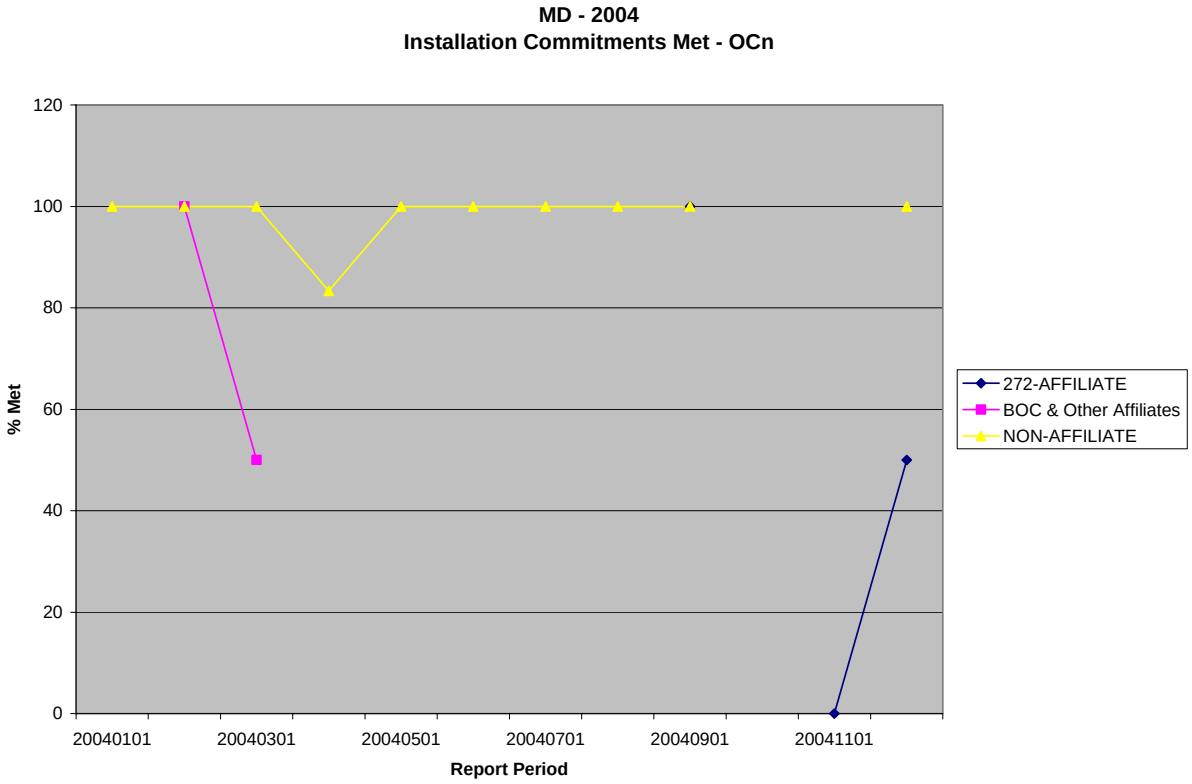

MD - 2004
Installation Interval - OCn
Install Interval (in days)
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

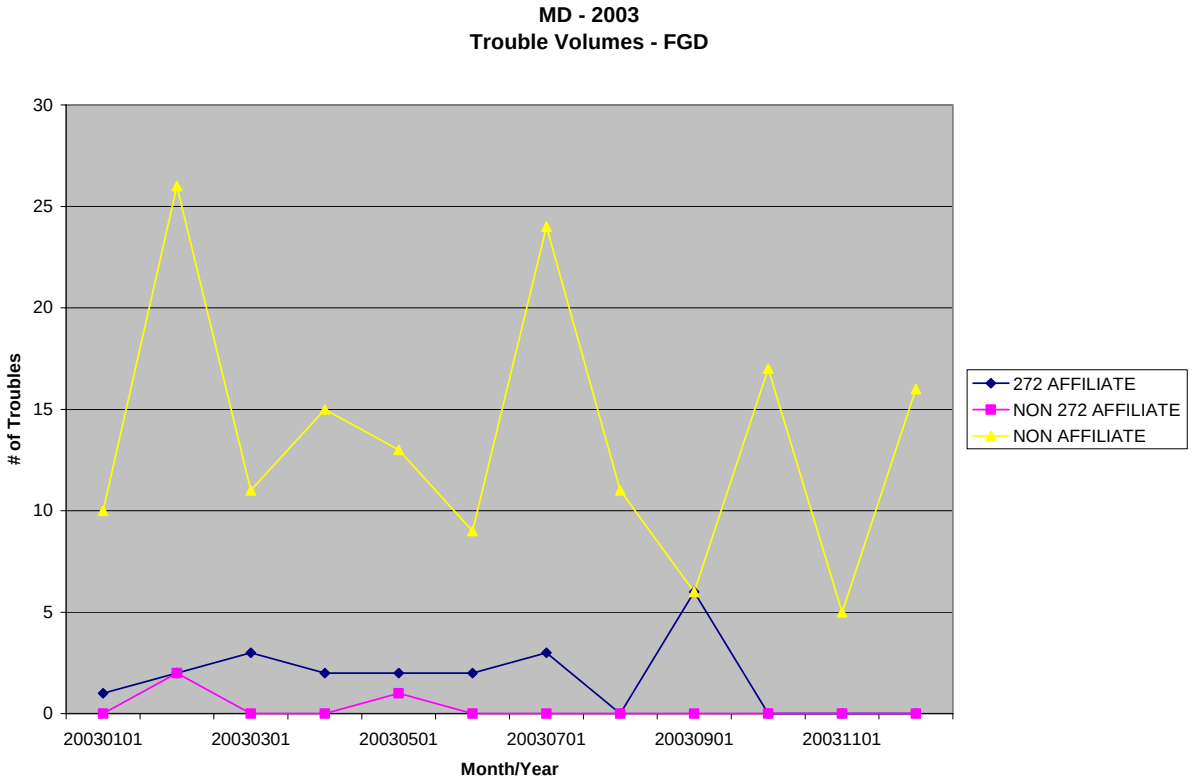

MD - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

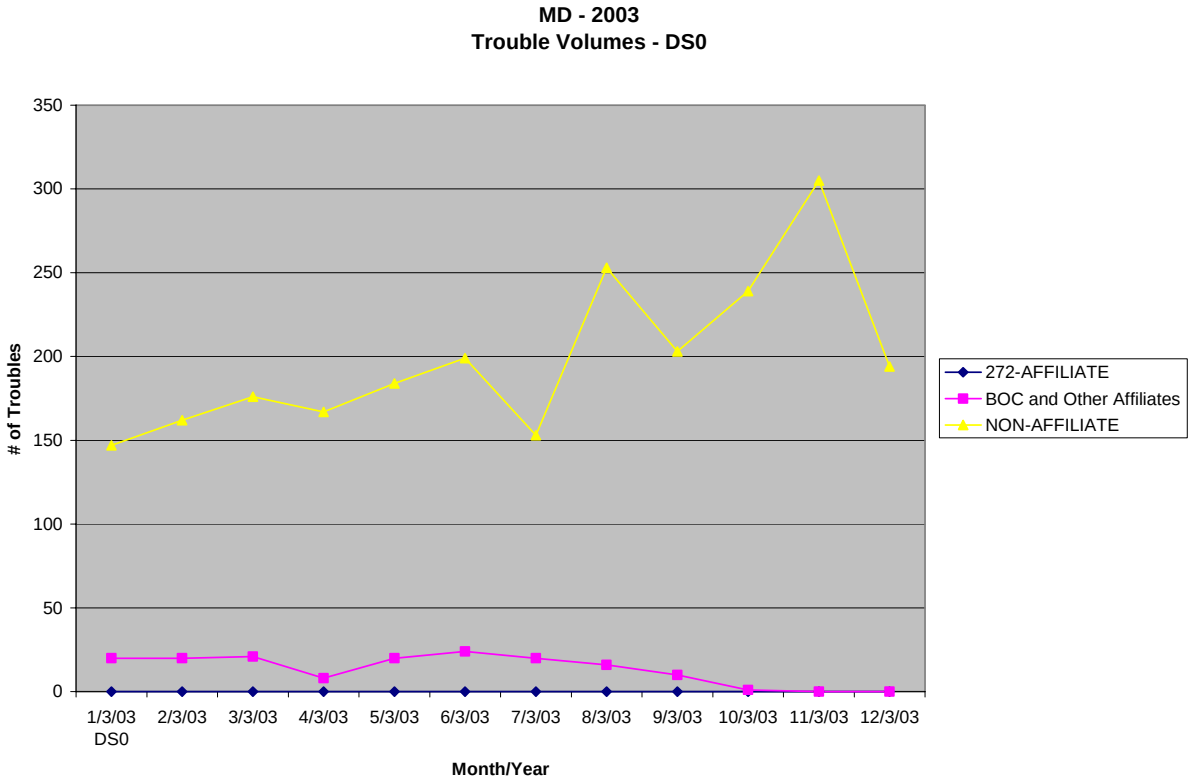

MD - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


MD - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

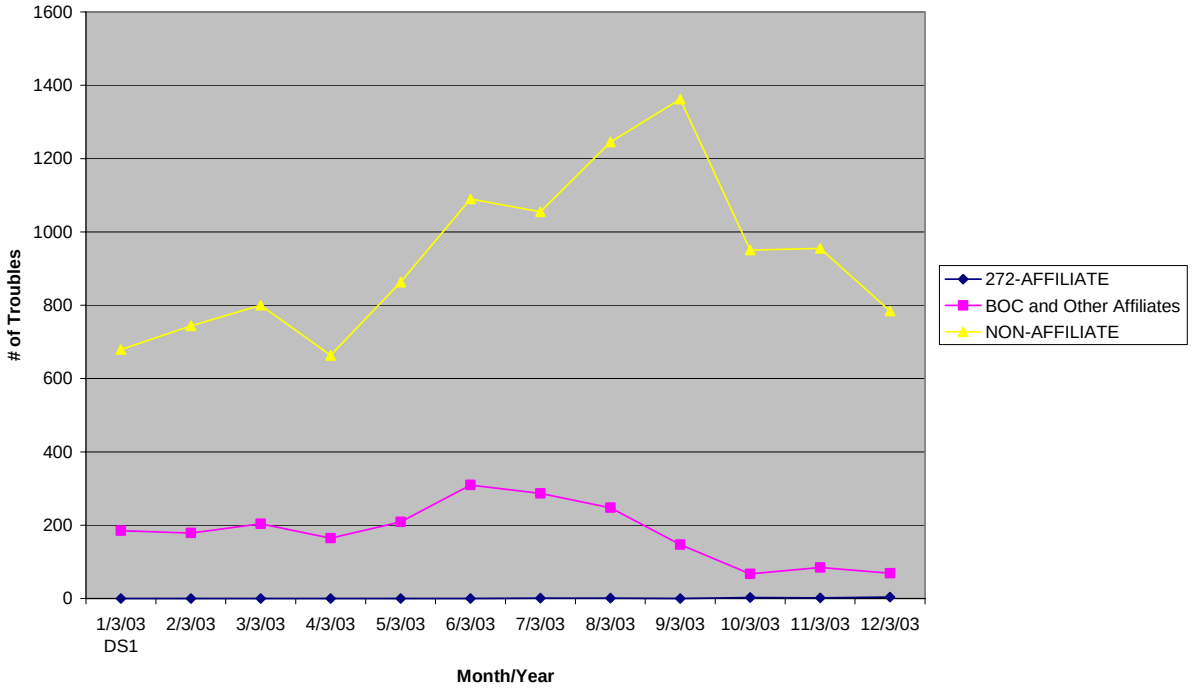

MD - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


MD - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

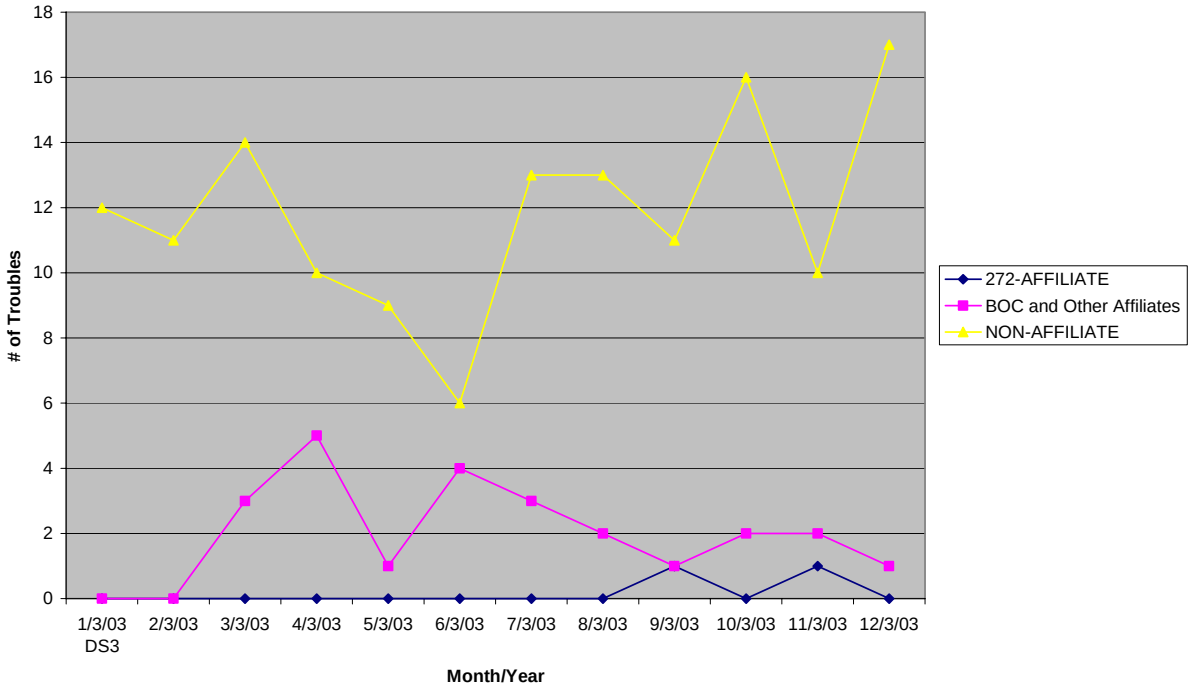

MD - 2003
Trouble Volumes - FGD
30
25
20
15
10
5
0
# of Troubles
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

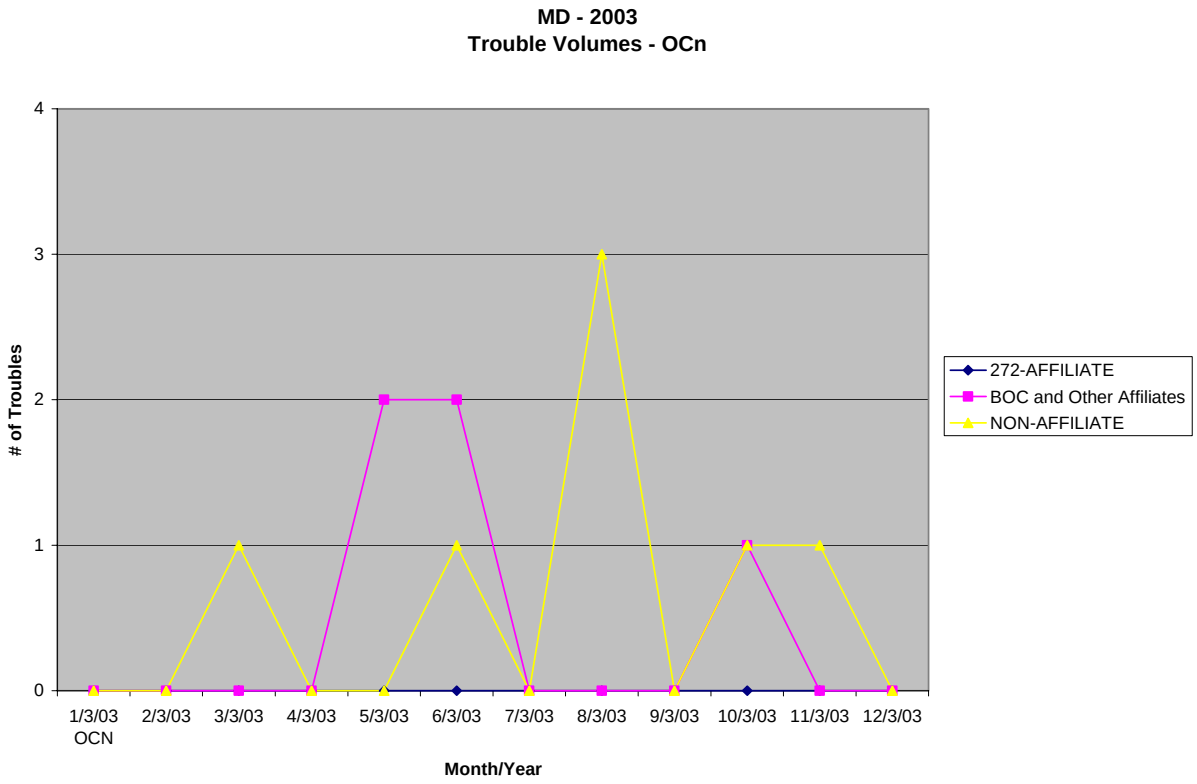

MD - 2003
Trouble Volumes - DS0
350
300
250
200
150
100
50
0
# of Troubles
1/3/03
DS0
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

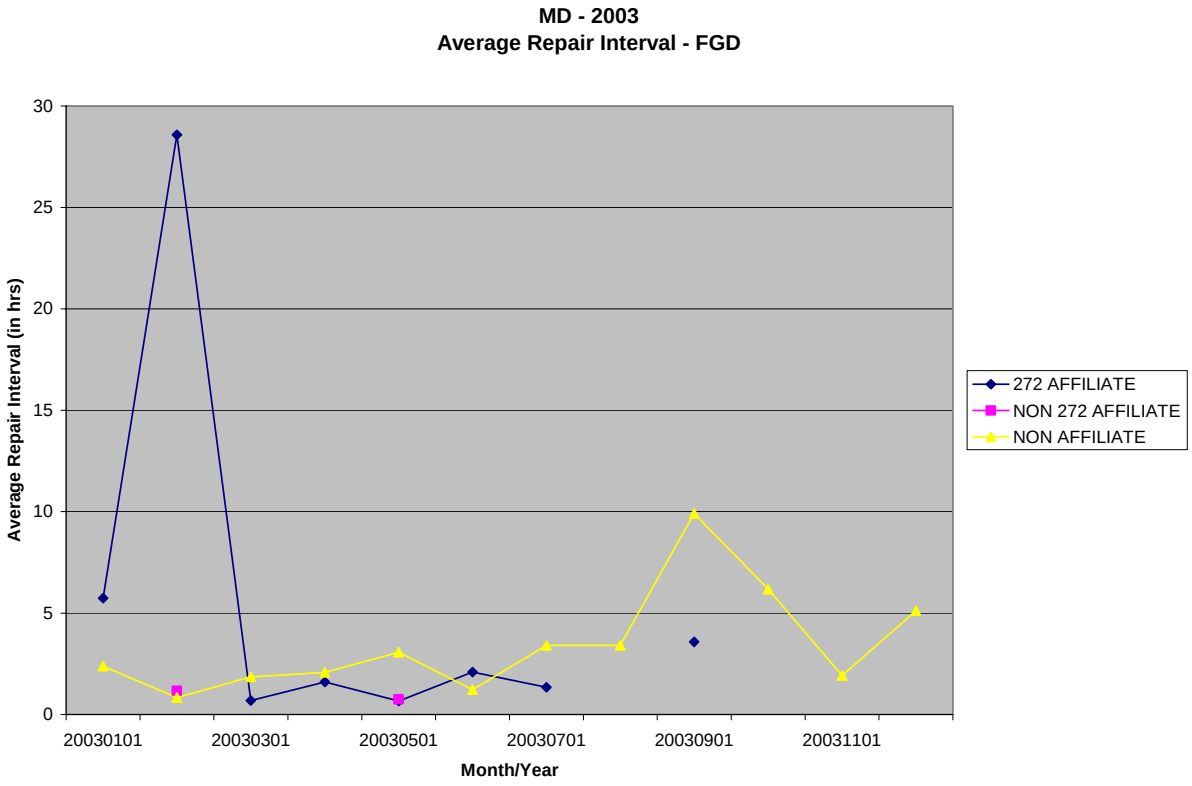
MD - 2003
Trouble Volumes - DS1



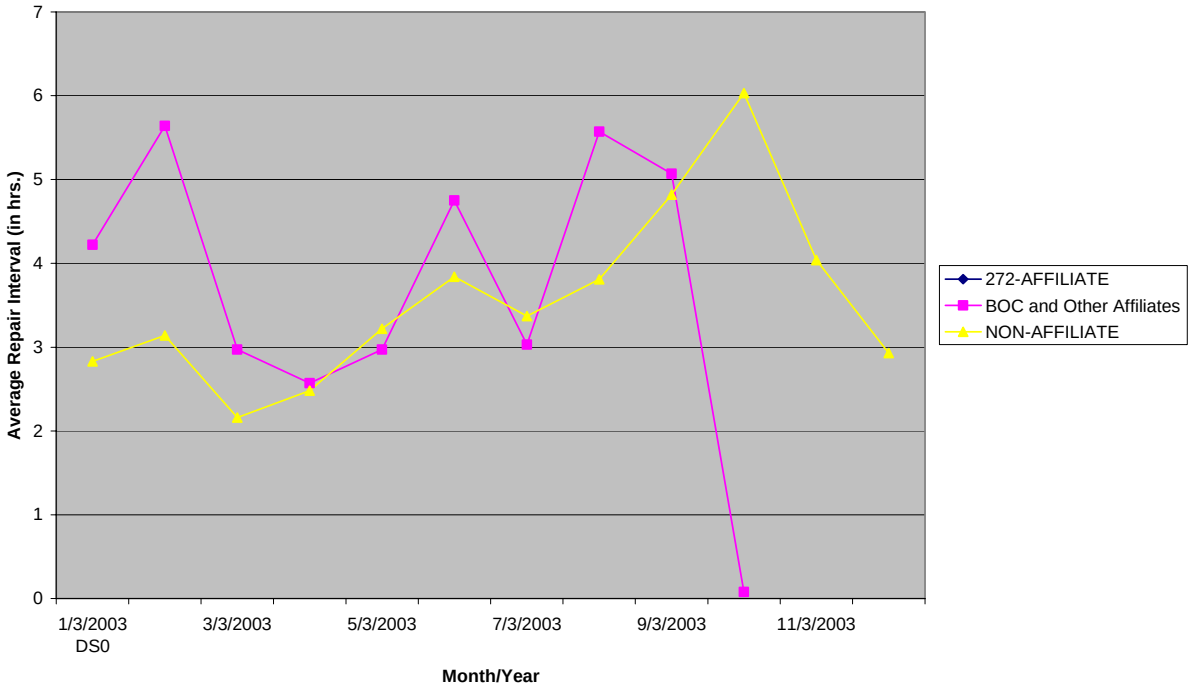
MD - 2003
Trouble Volumes - DS3



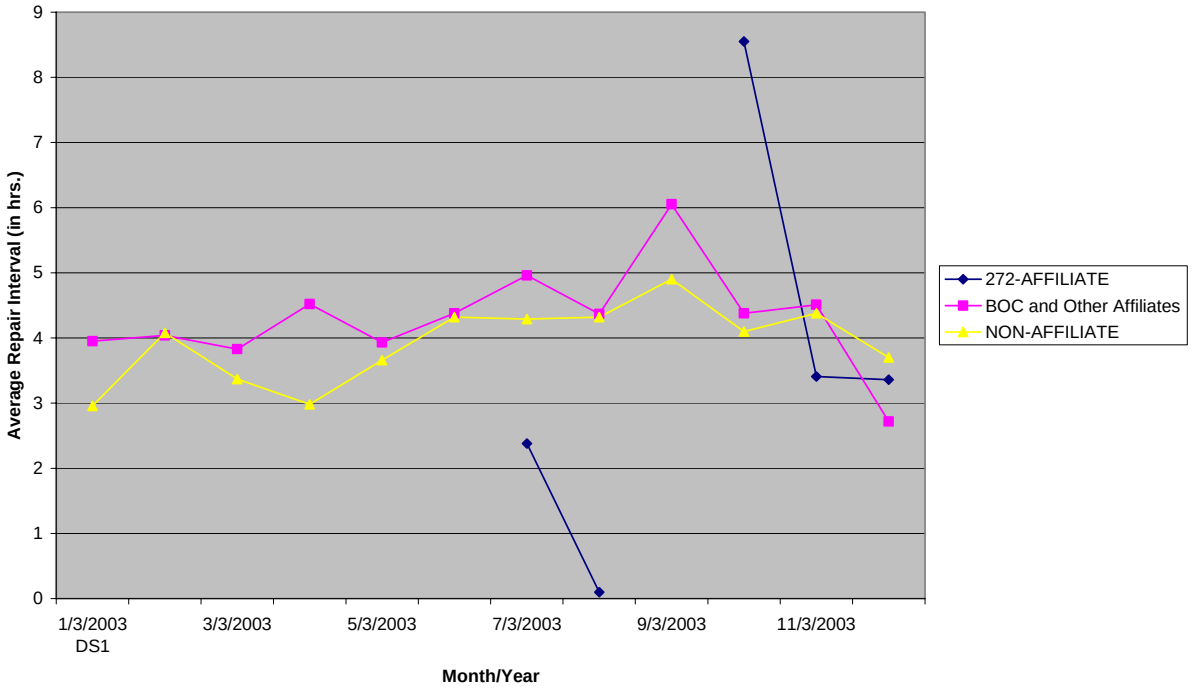

MD - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

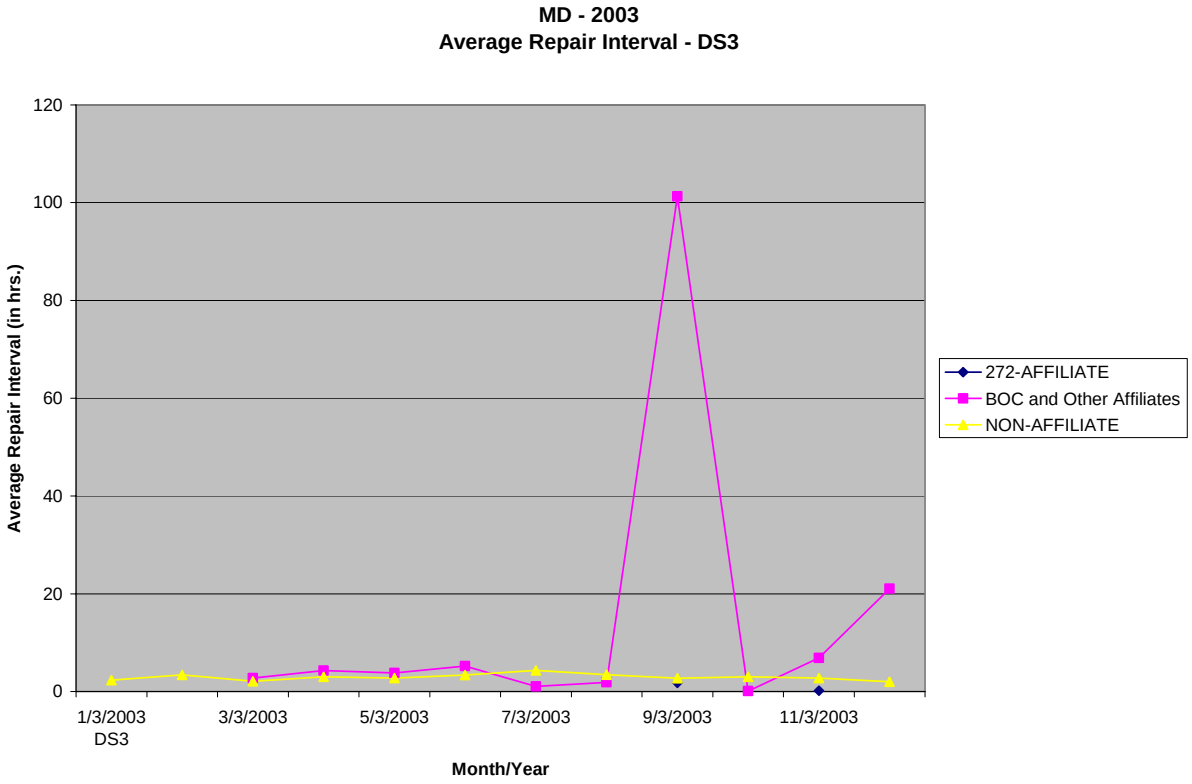

MD - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
30
25
20
15
10
5
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

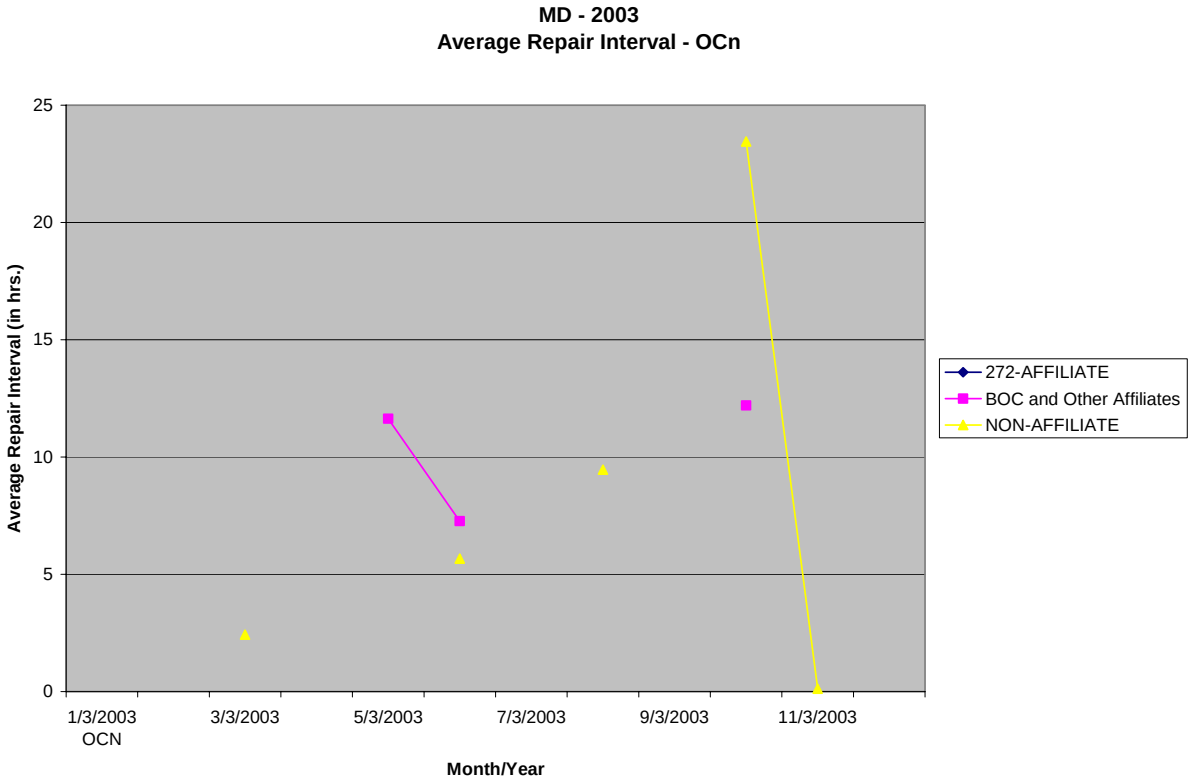
MD - 2003
Average Repair Interval - DS0

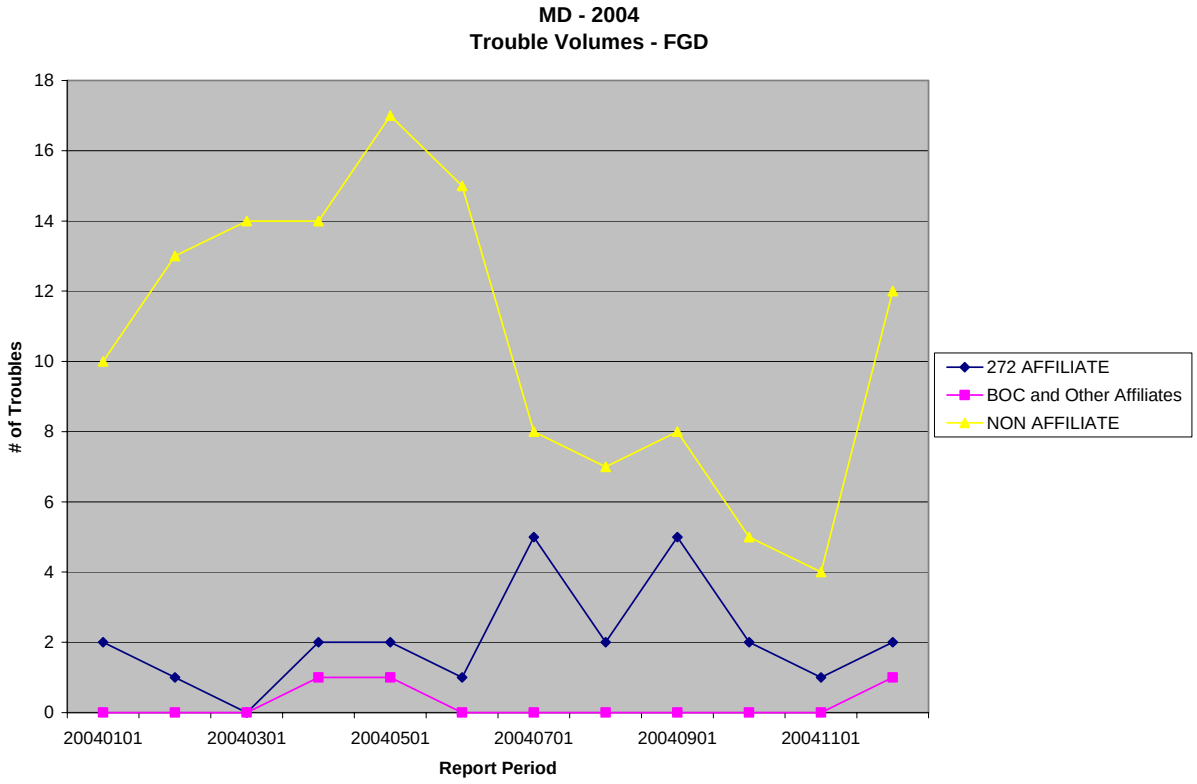


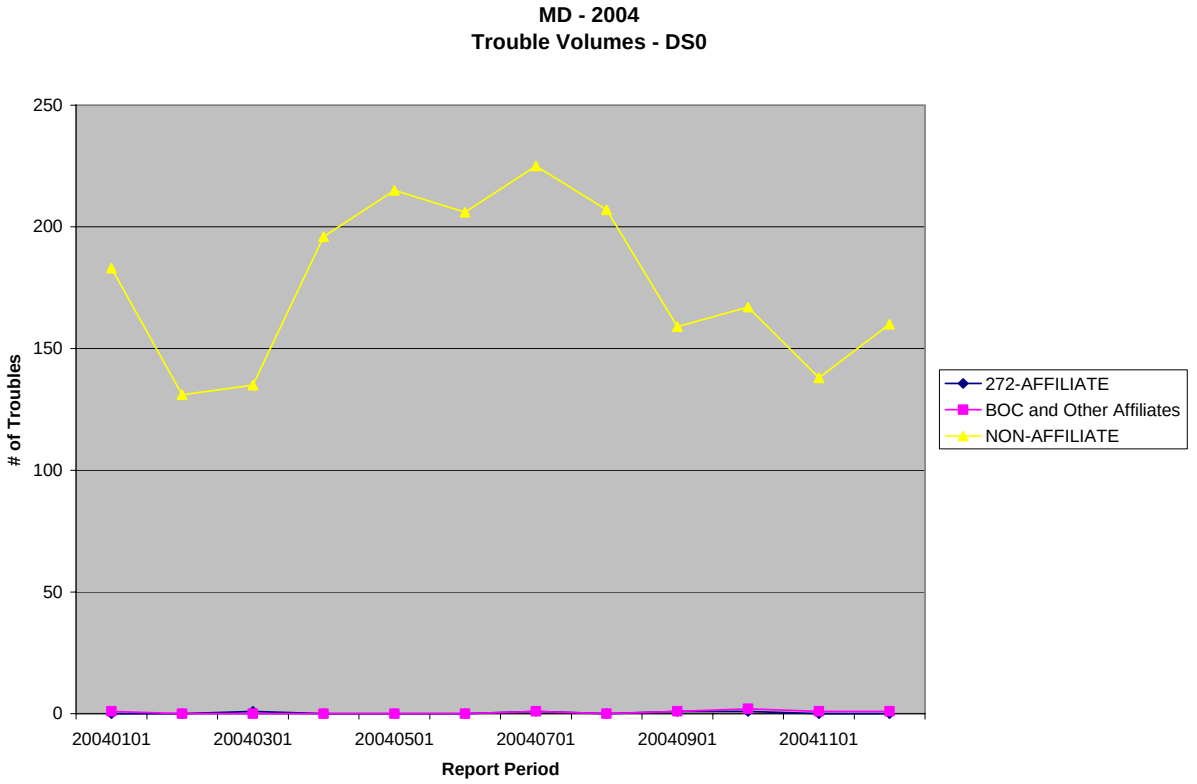
MD - 2003
Average Repair Interval - DS1

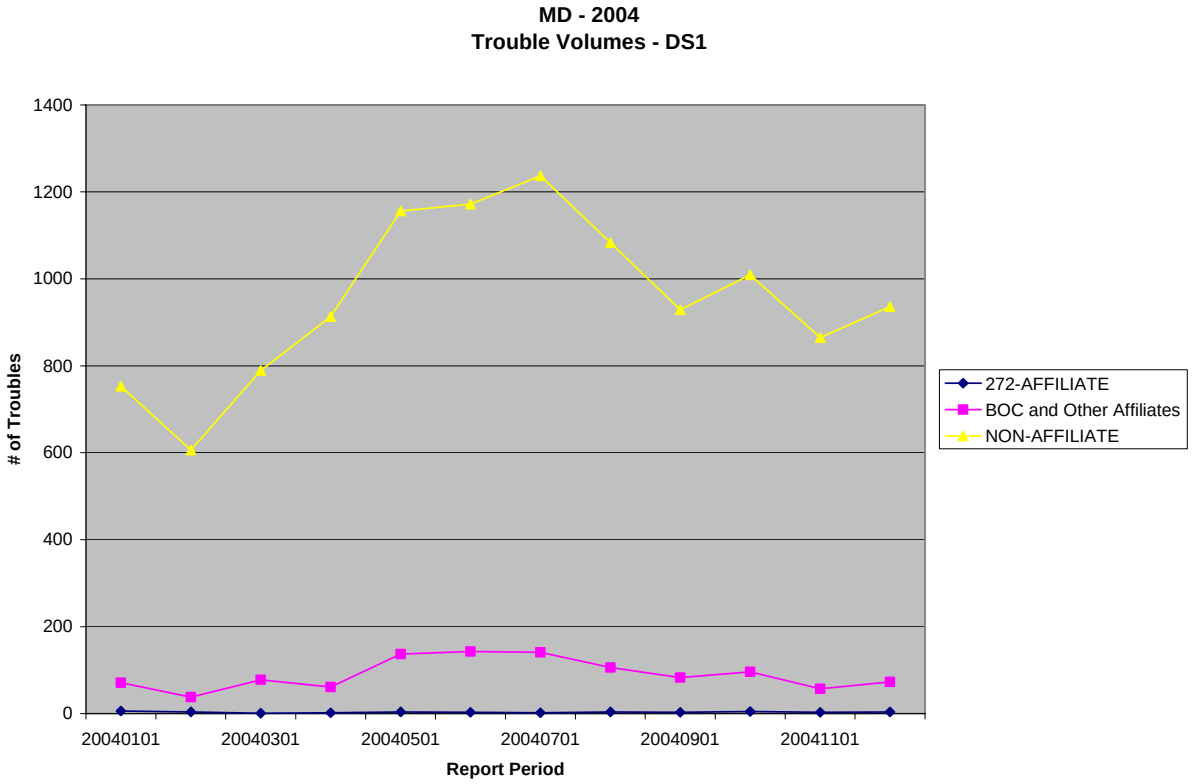


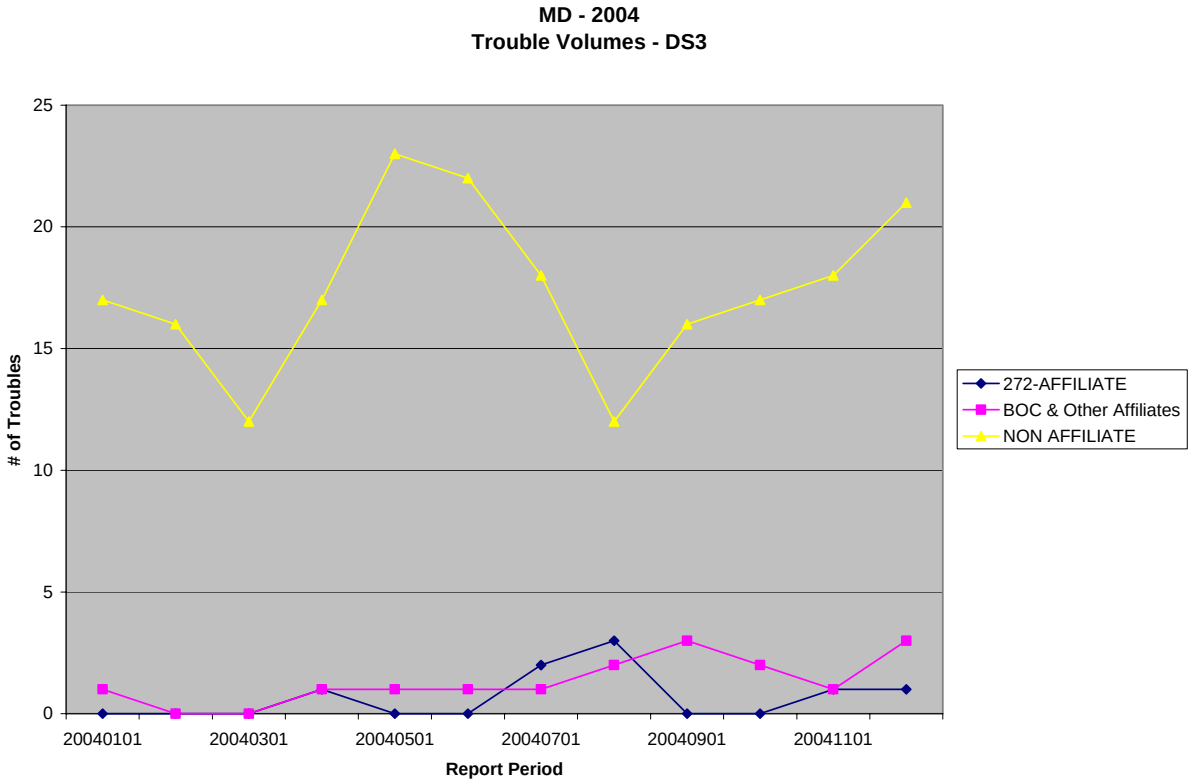

MD - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
120
100
80
60
40
20
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

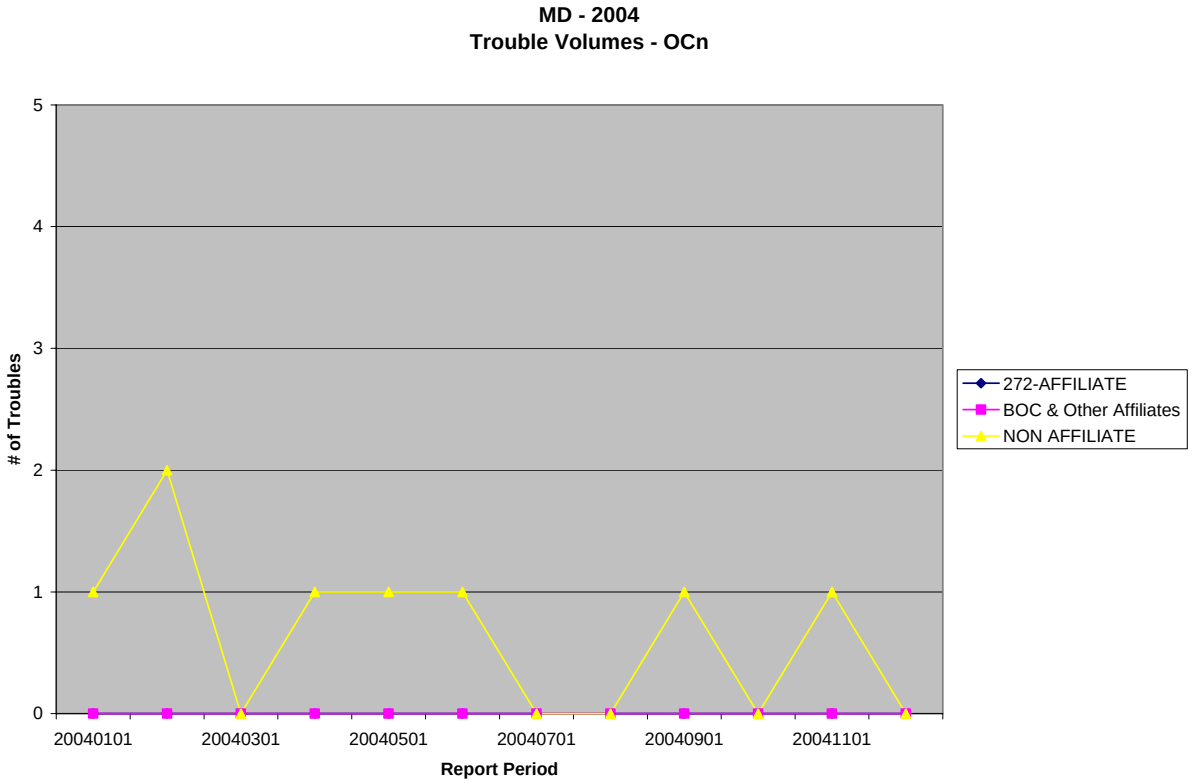

MD - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
25
20
15
10
5
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

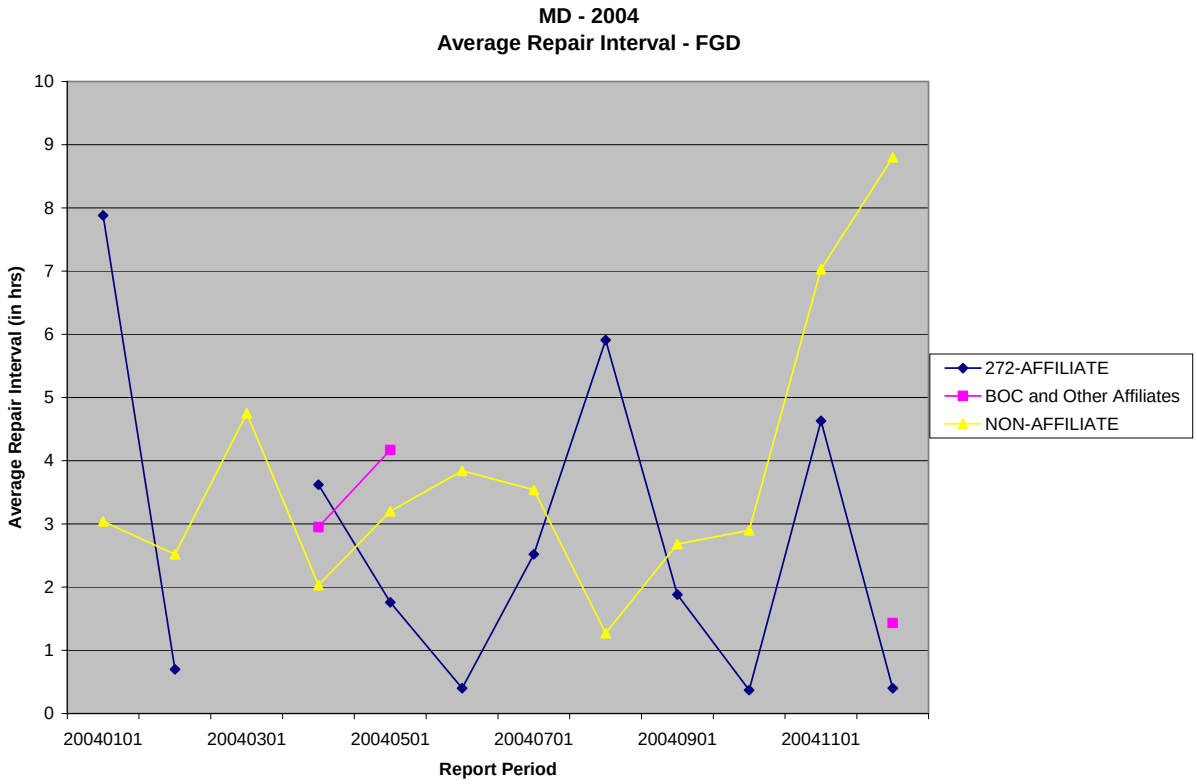

MD - 2004
Trouble Volumes - FGD
# of Troubles
18
16
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE

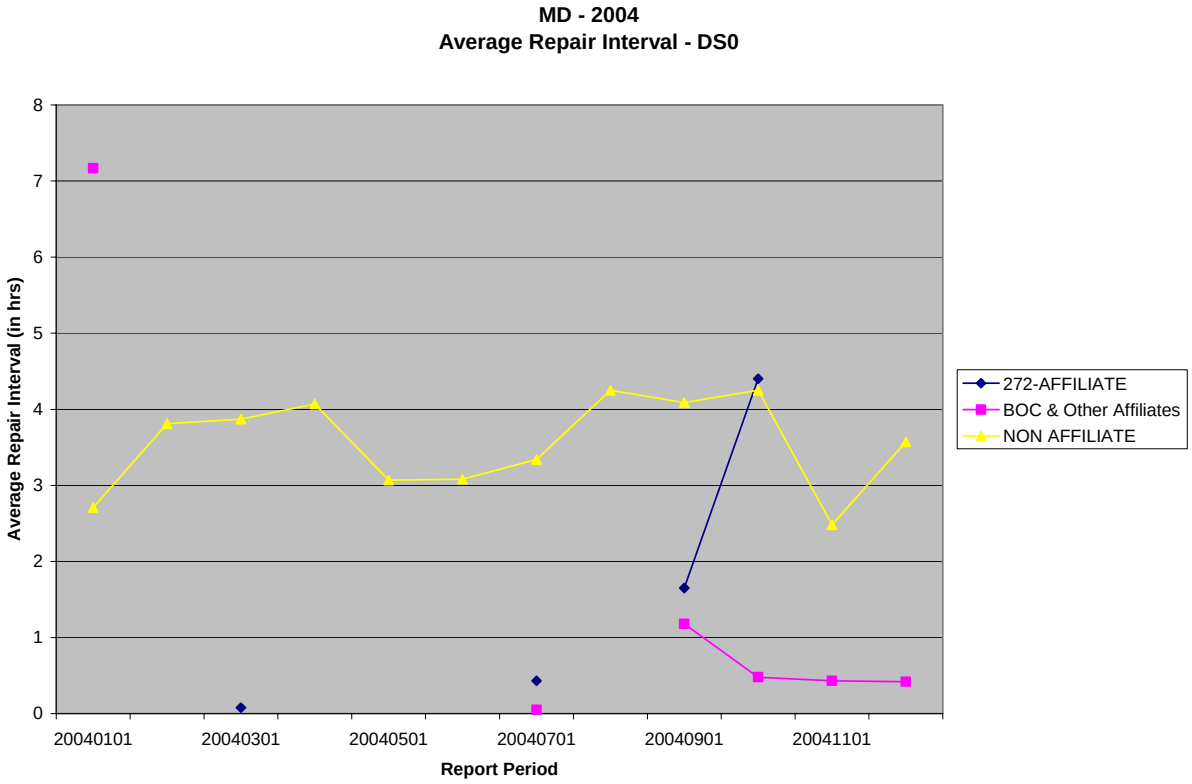

MD - 2004
Trouble Volumes - DS0
# of Troubles
250
200
150
100
50
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

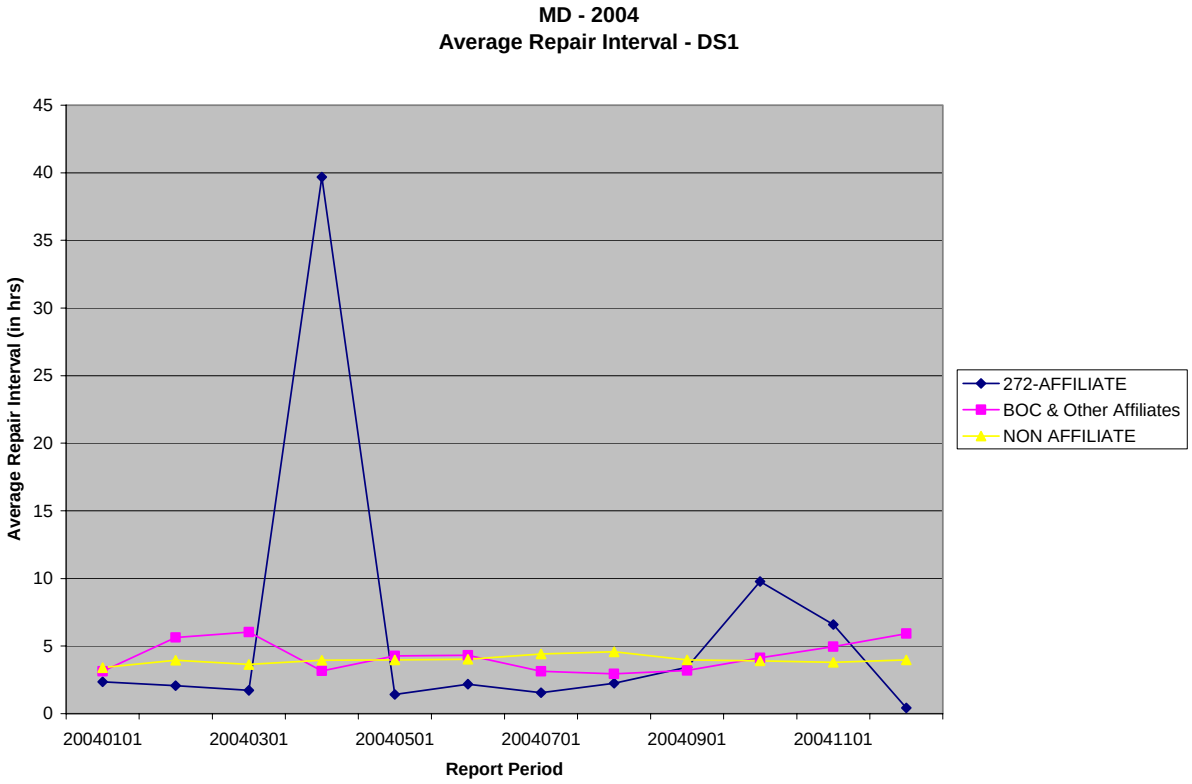

MD - 2004
Trouble Volumes - DS1
1400
1200
1000
800
600
400
200
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

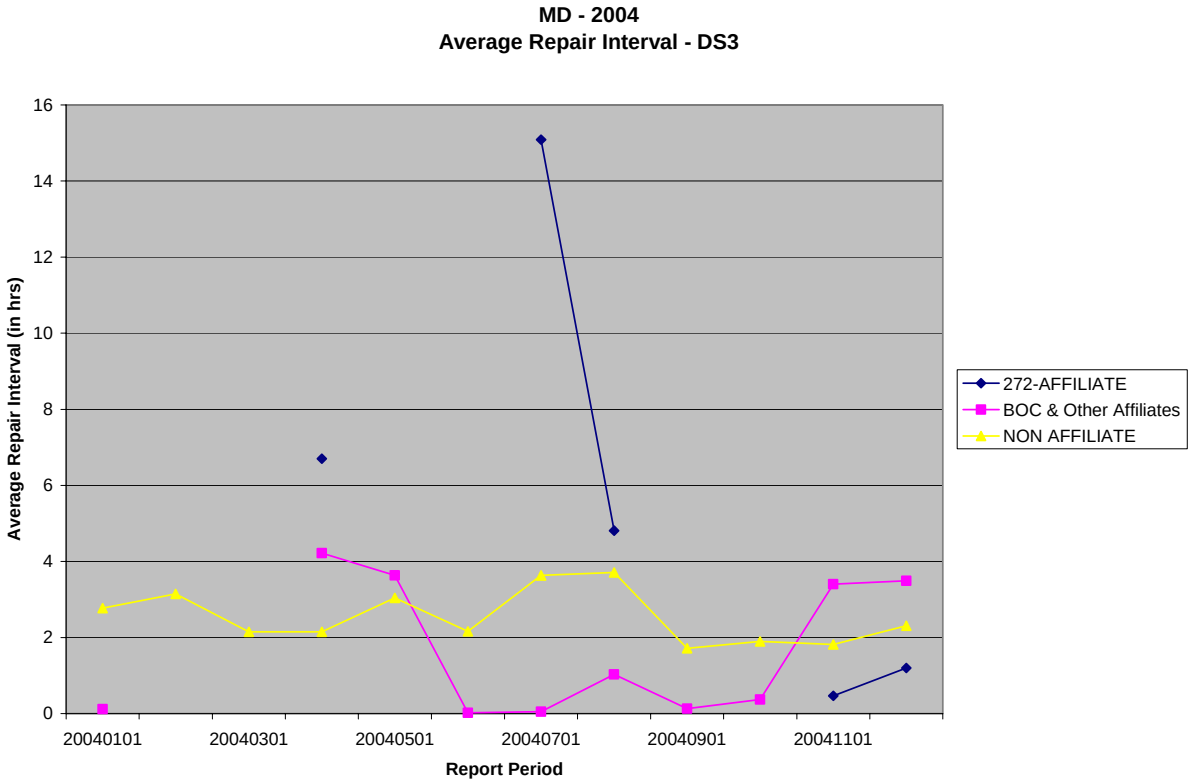

MD - 2004
Trouble Volumes - DS3
25
20
15
10
5
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

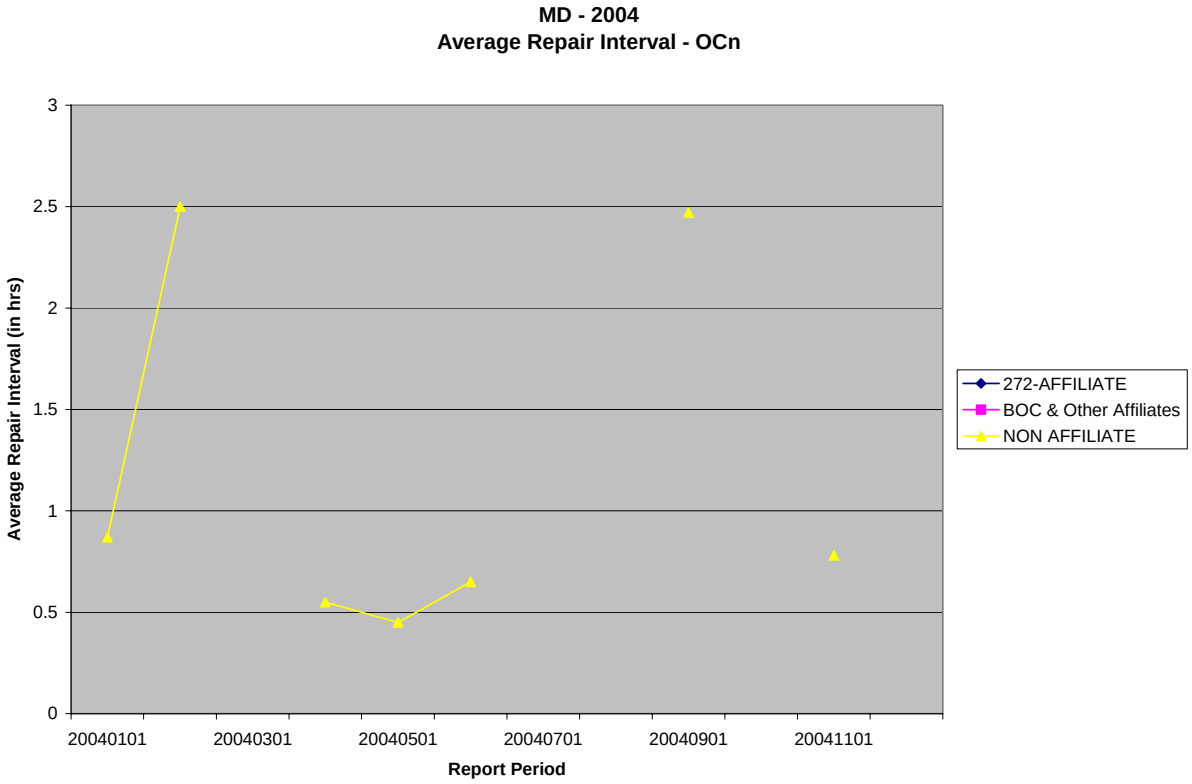

MD - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


MD - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
10
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

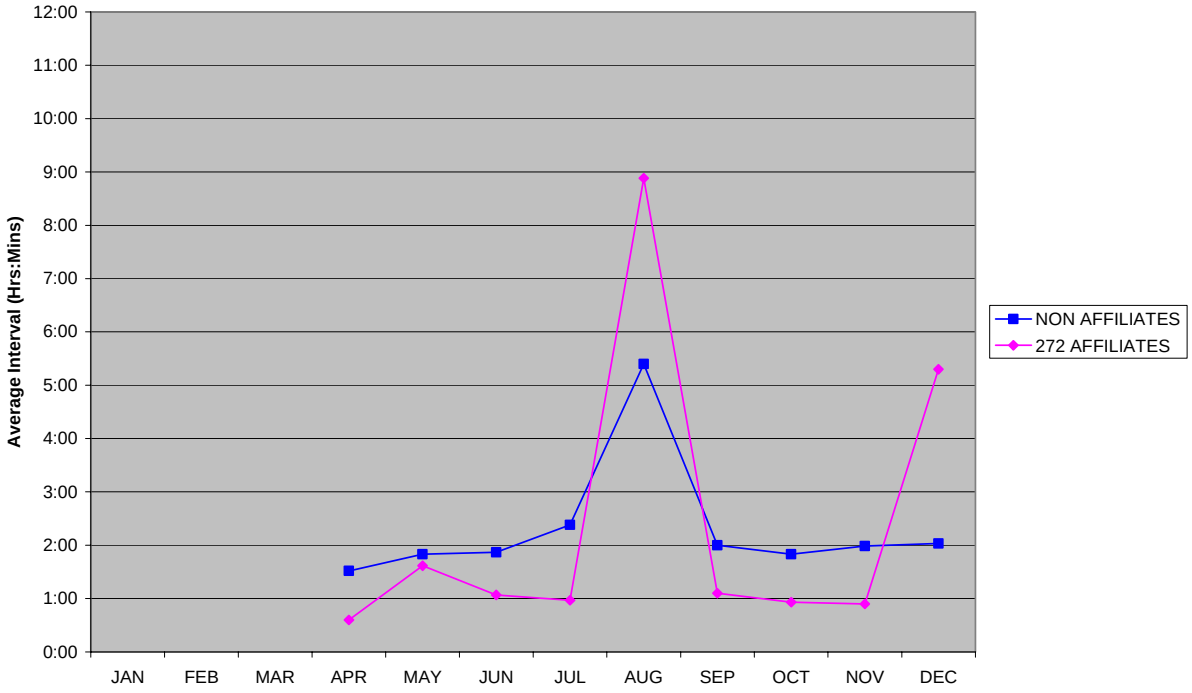

MD - 2004
Average Repair Interval - DS0
Average Repair Interval (in hrs)
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


MD - 2004
Average Repair Interval - DS1
Average Repair Interval (in hrs)
45
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

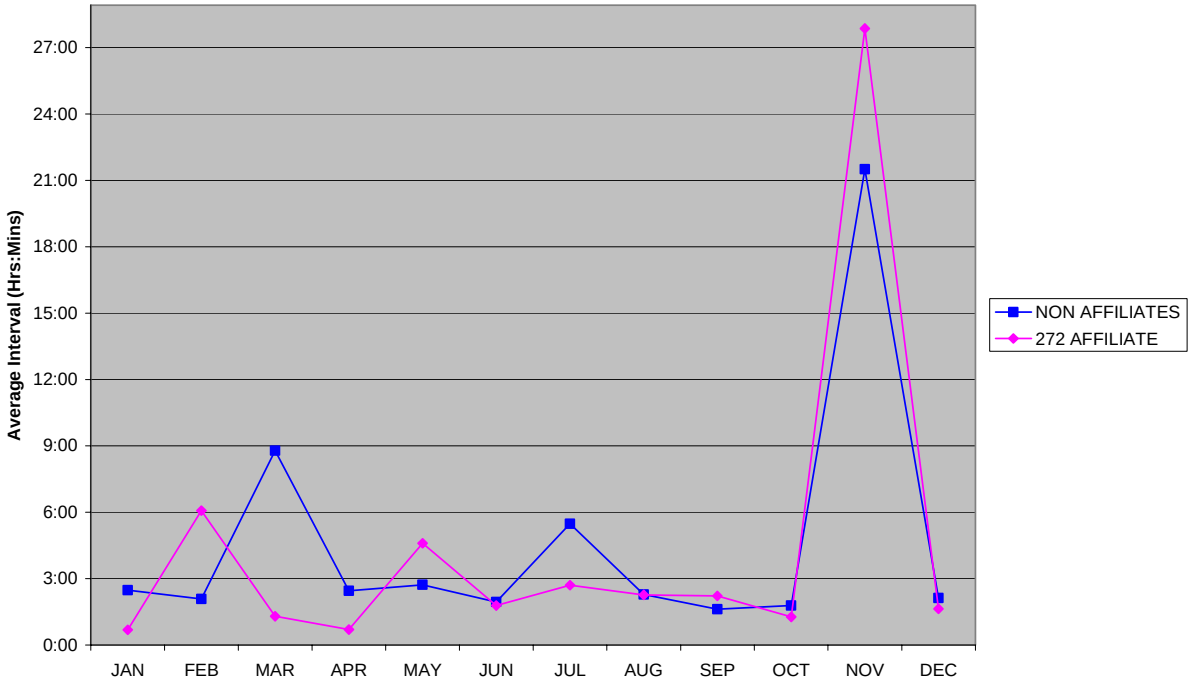

MD - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
16
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

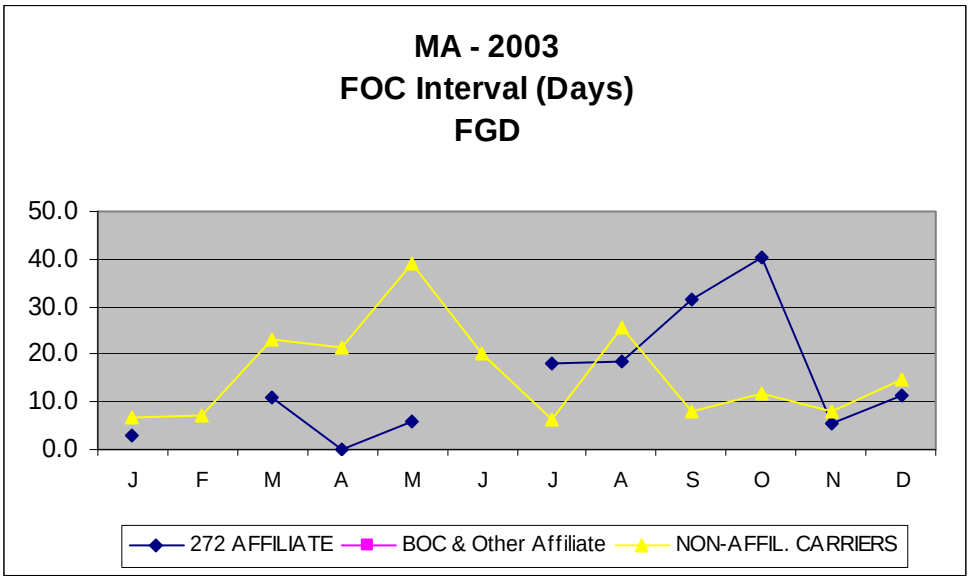

MD - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
3
2.5
2
1.5
1
0.5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

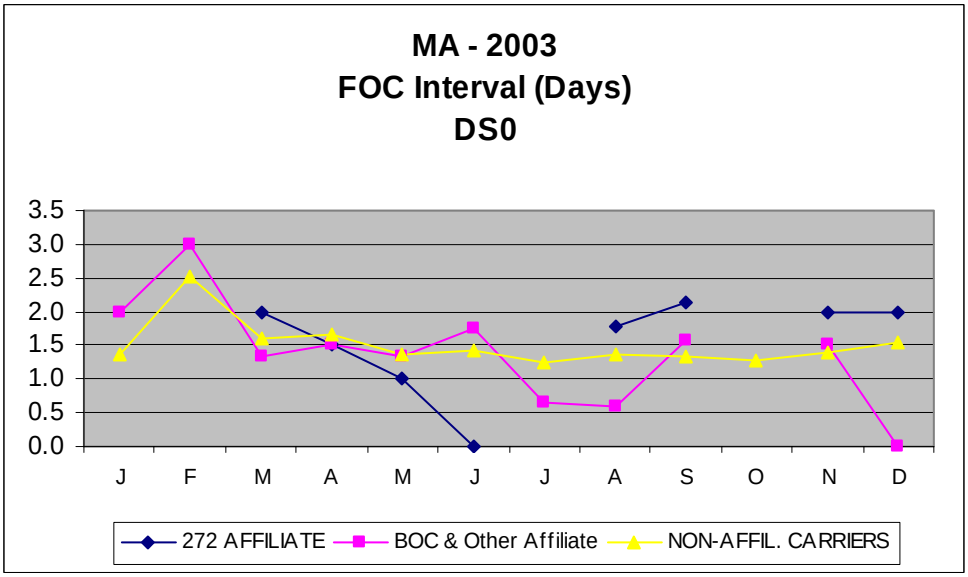
MD - 2003
PIC INTERVALS

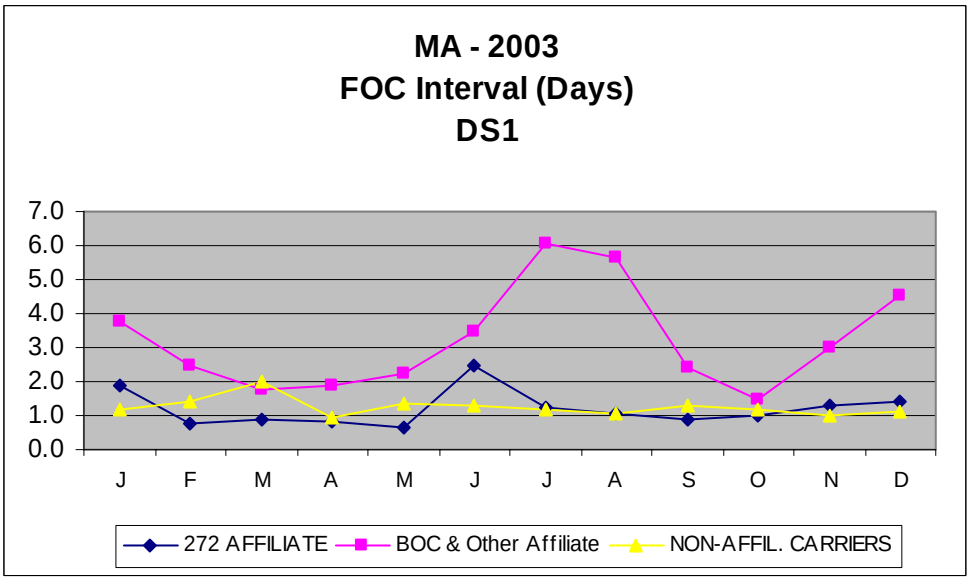


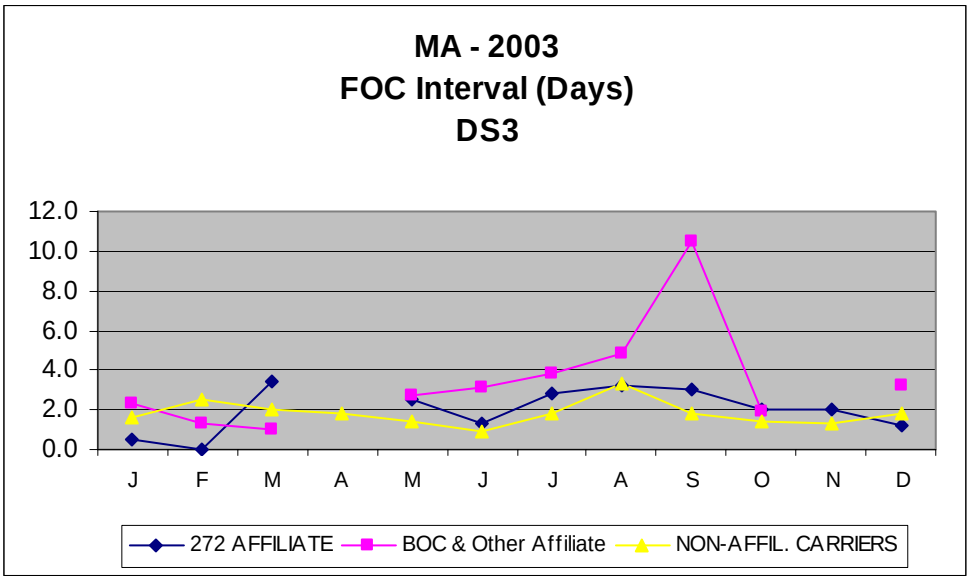
MD - 2004
PIC INTERVALS

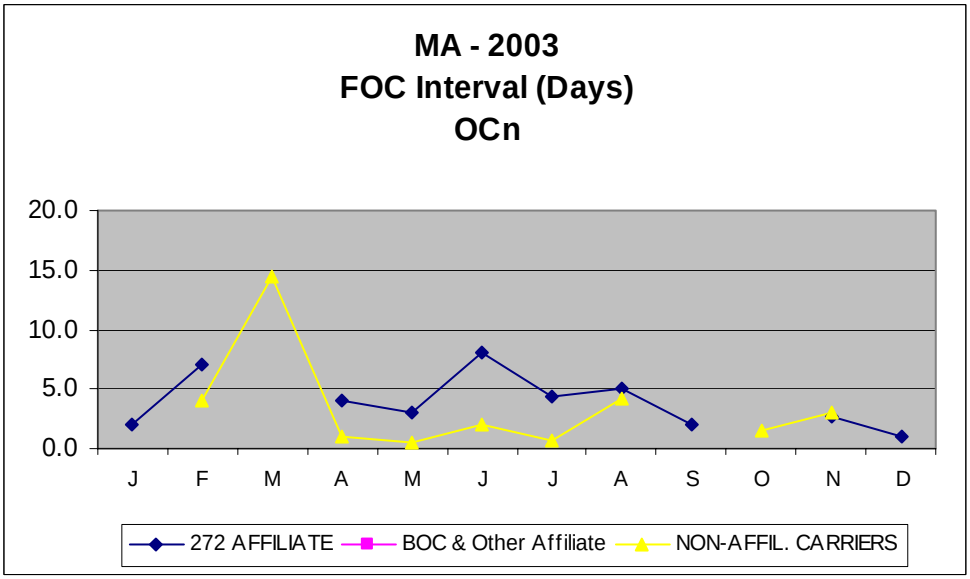


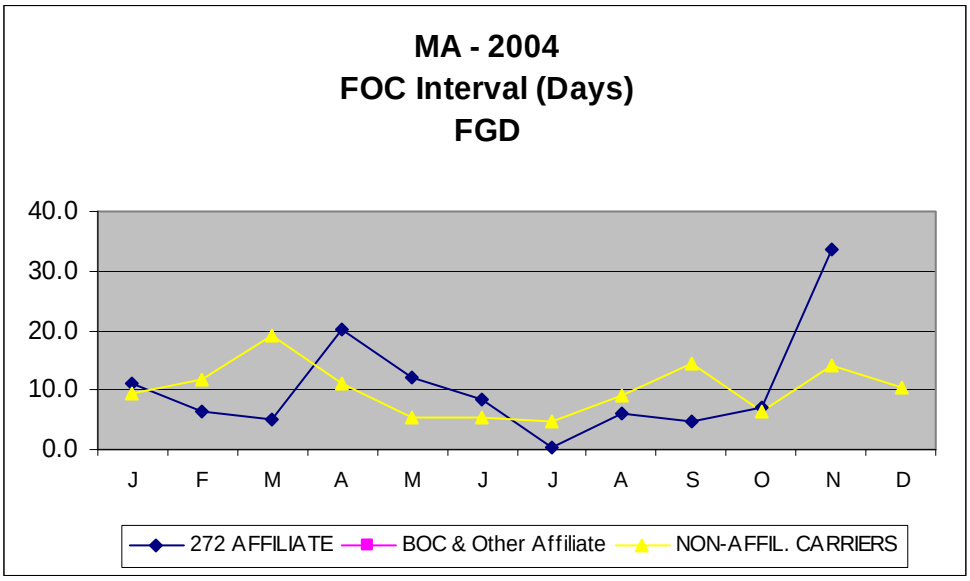

MA - 2003
FOC Interval (Days)
FGD
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

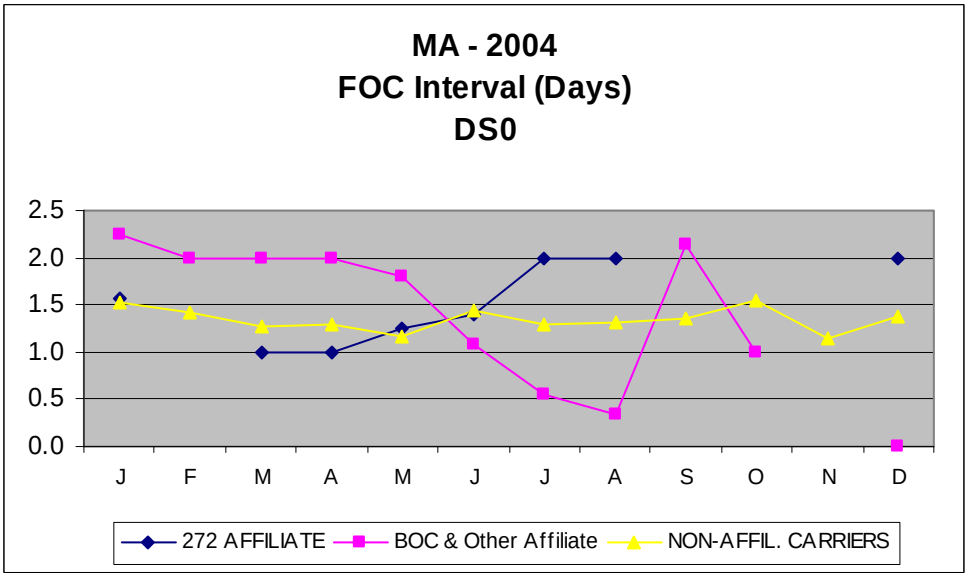

MA - 2003
FOC Interval (Days)
DS0
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

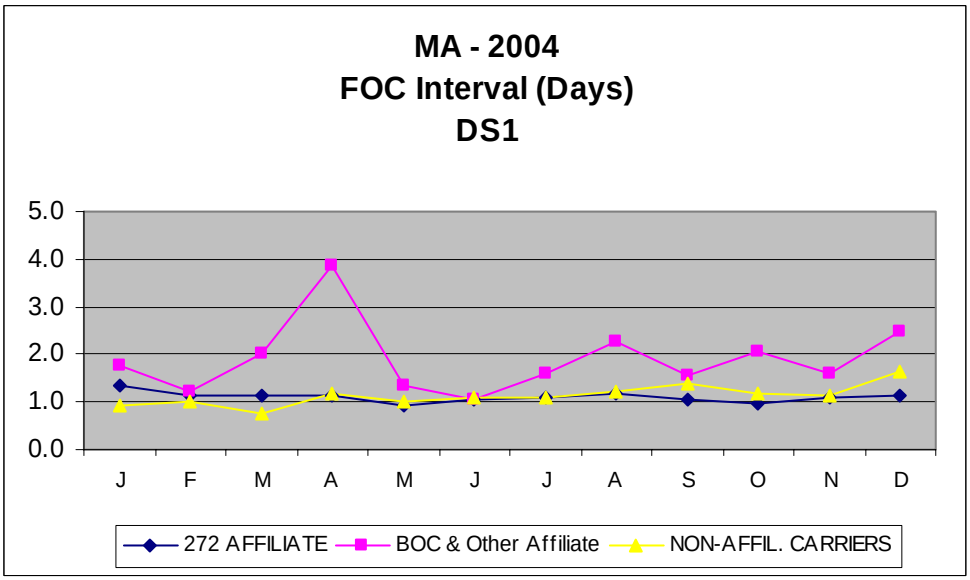

MA - 2003
FOC Interval (Days)
DS1
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

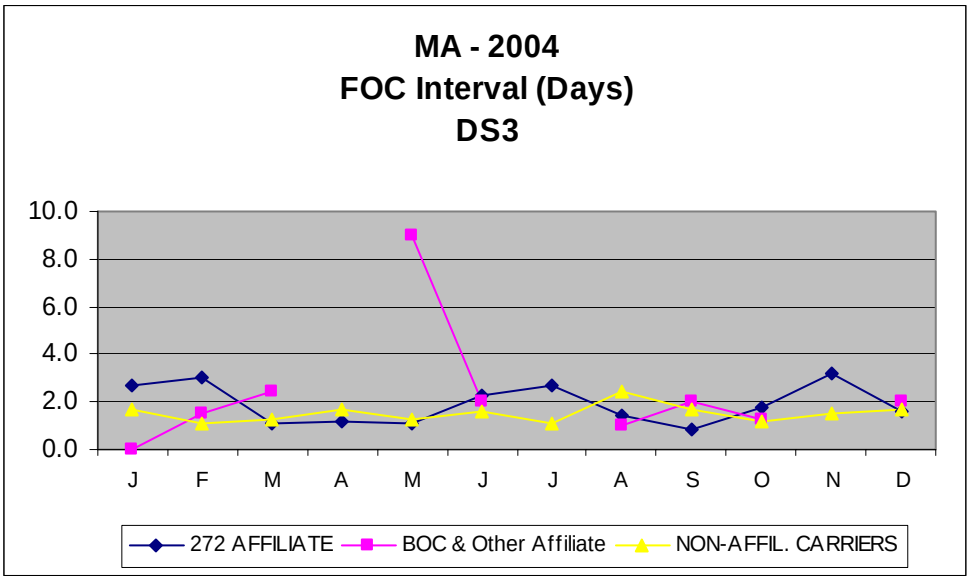

MA - 2003
FOC Interval (Days)
DS3
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

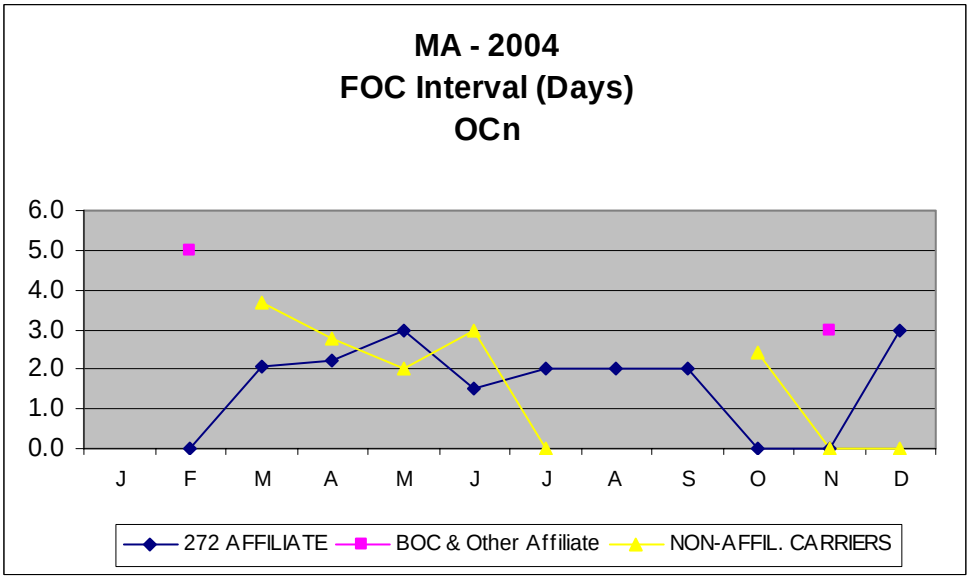

MA - 2003
FOC Interval (Days)
OCn
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

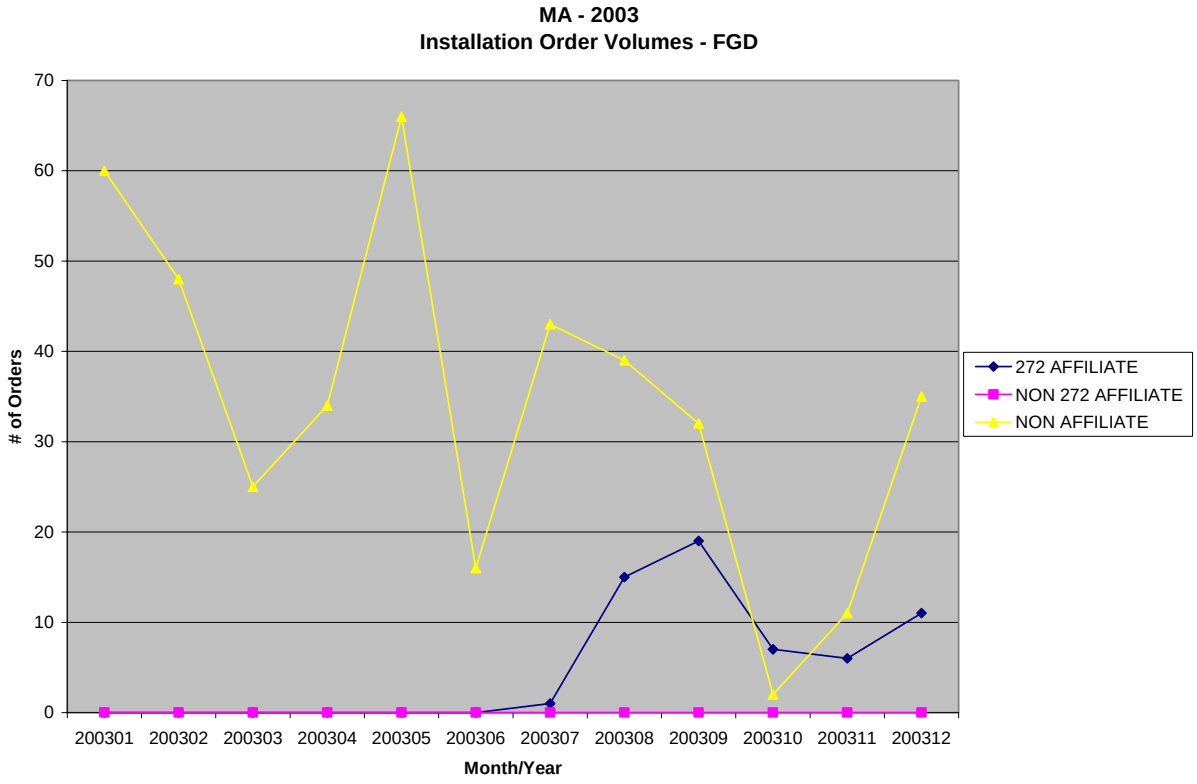

MA - 2004
FOC Interval (Days)
FGD
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

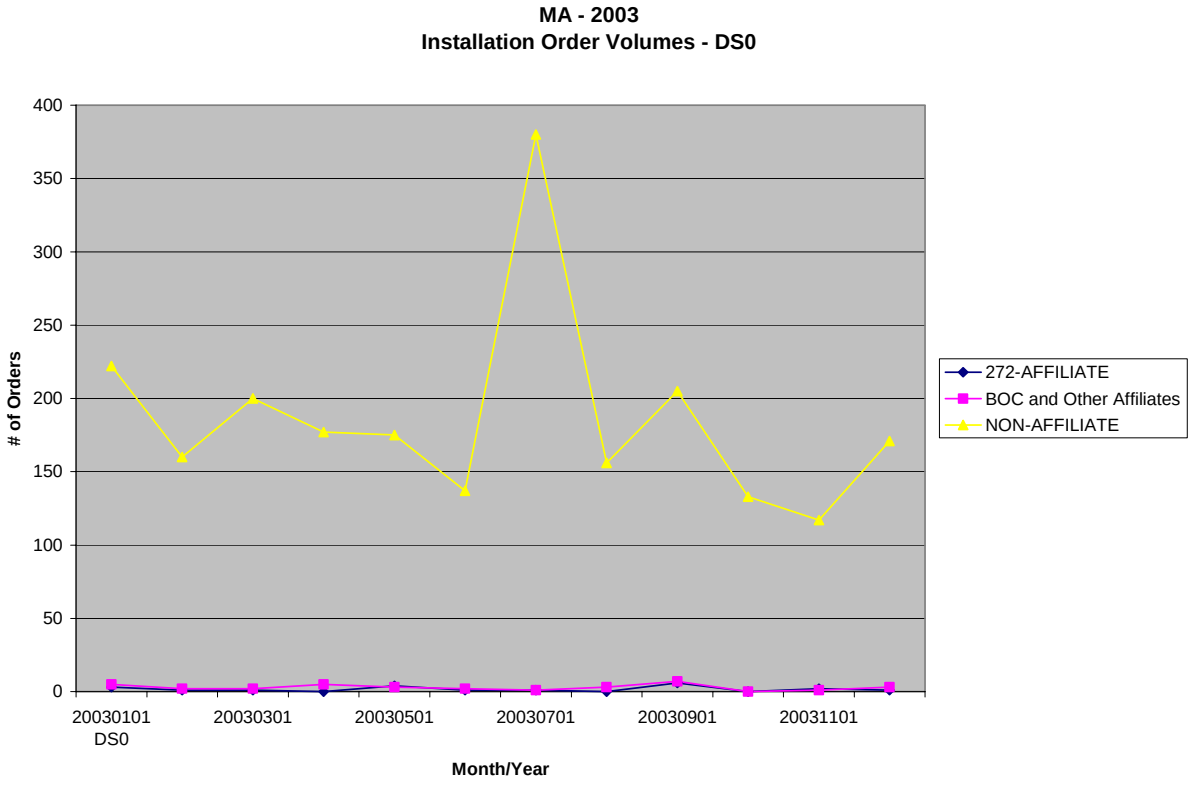

MA - 2004
FOC Interval (Days)
DS0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

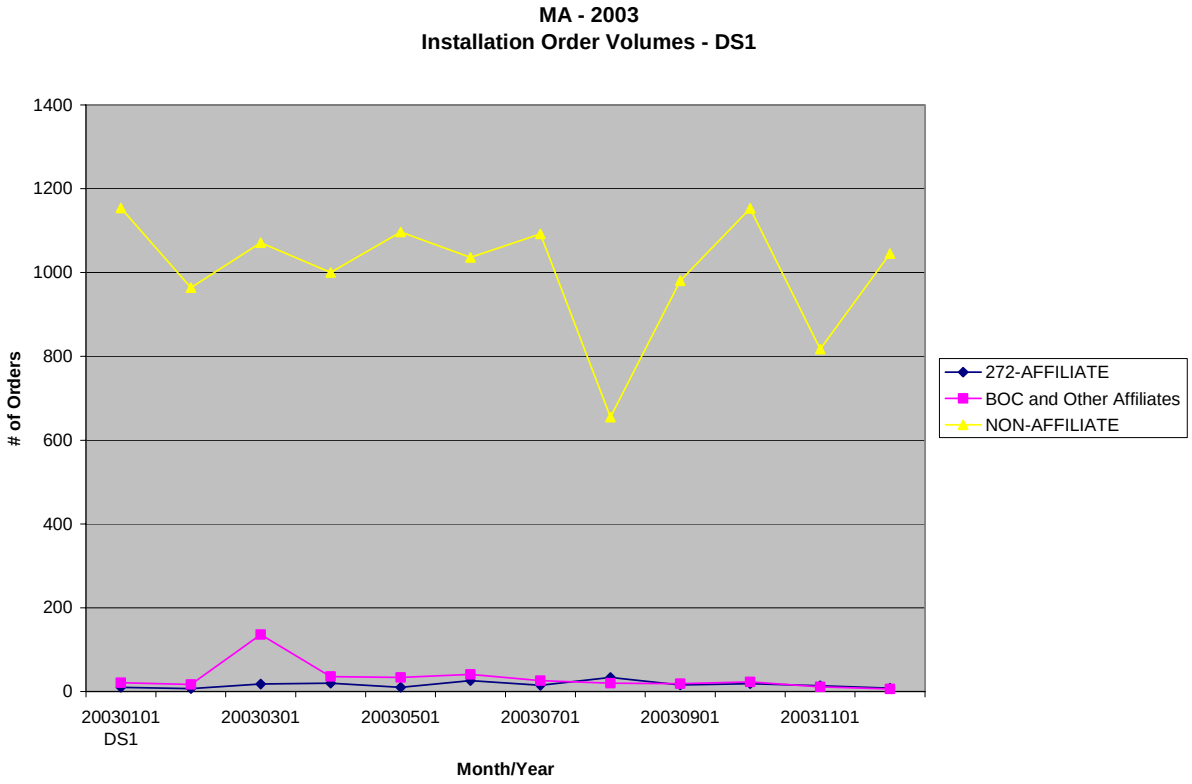

MA - 2004
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

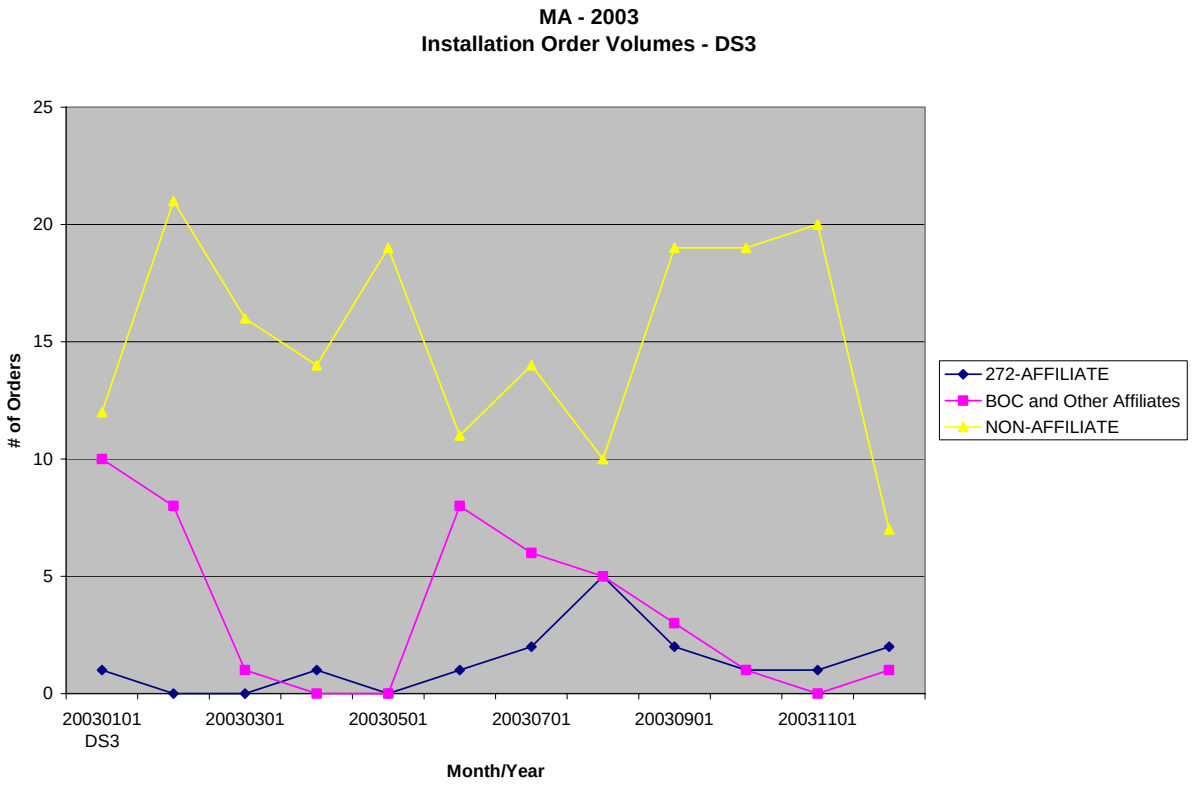

MA - 2004
FOC Interval (Days)
DS3
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


MA - 2004
FOC Interval (Days)
OCn
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

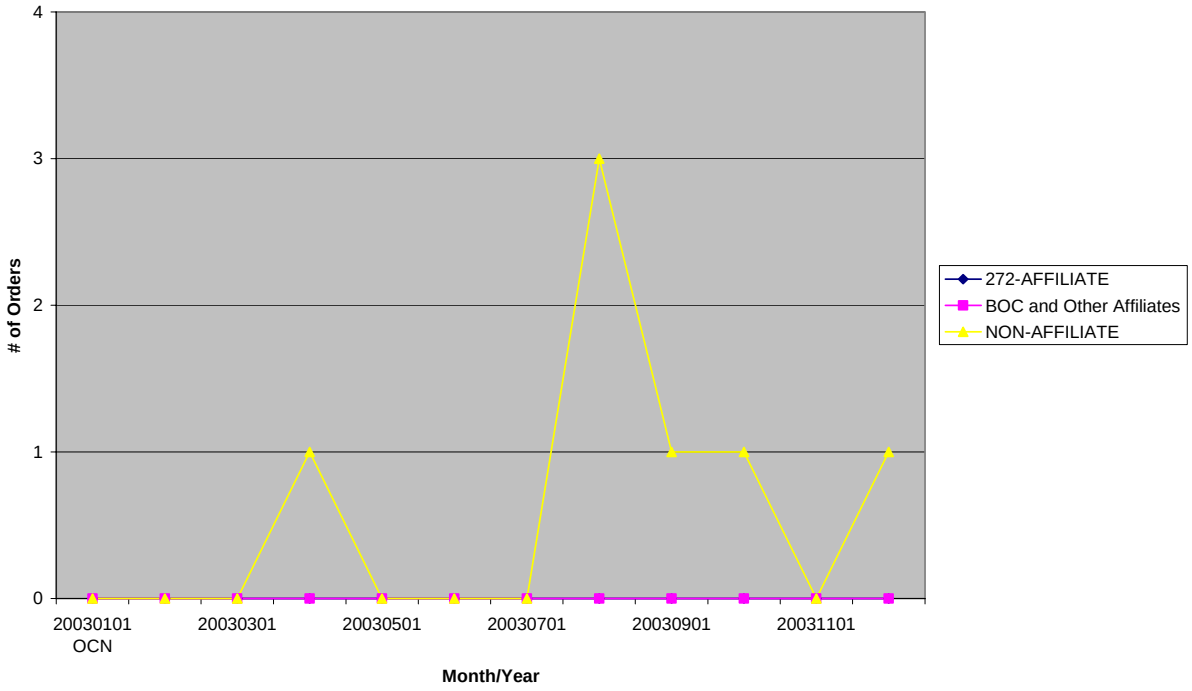

MA - 2003
Installation Order Volumes - FGD
# of Orders
70
60
50
40
30
20
10
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE


MA - 2003
Installation Order Volumes - DS0
# of Orders
400
350
300
250
200
150
100
50
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

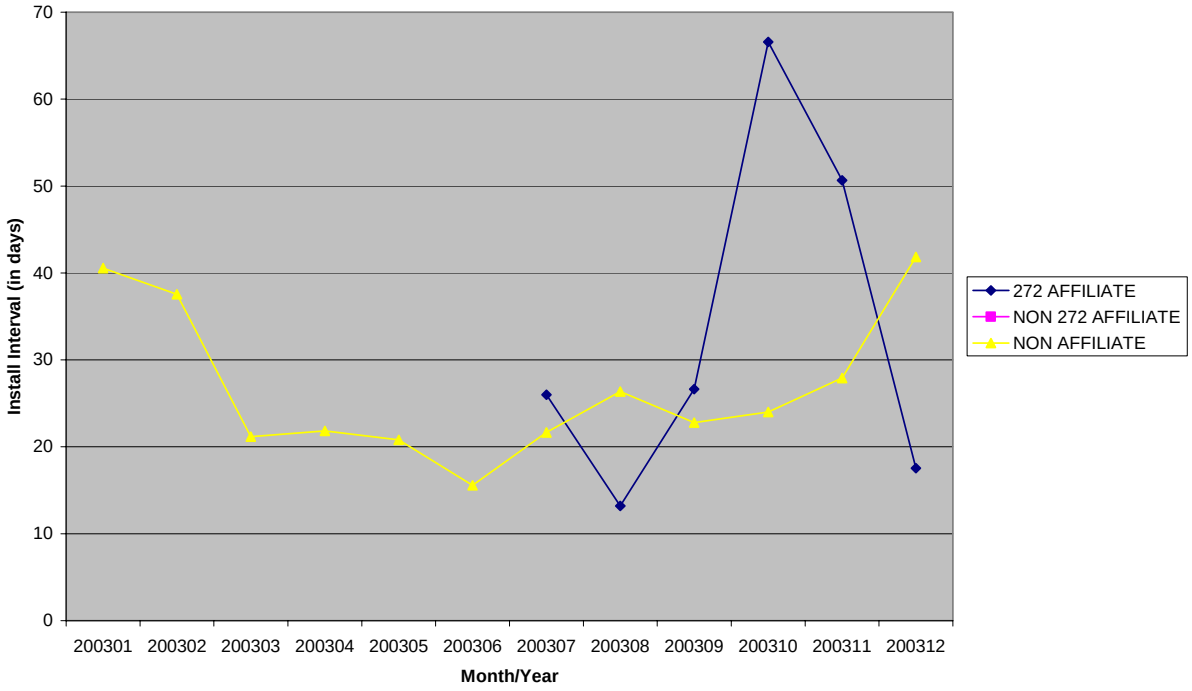

MA - 2003
Installation Order Volumes - DS1
1400
1200
1000
800
600
400
200
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

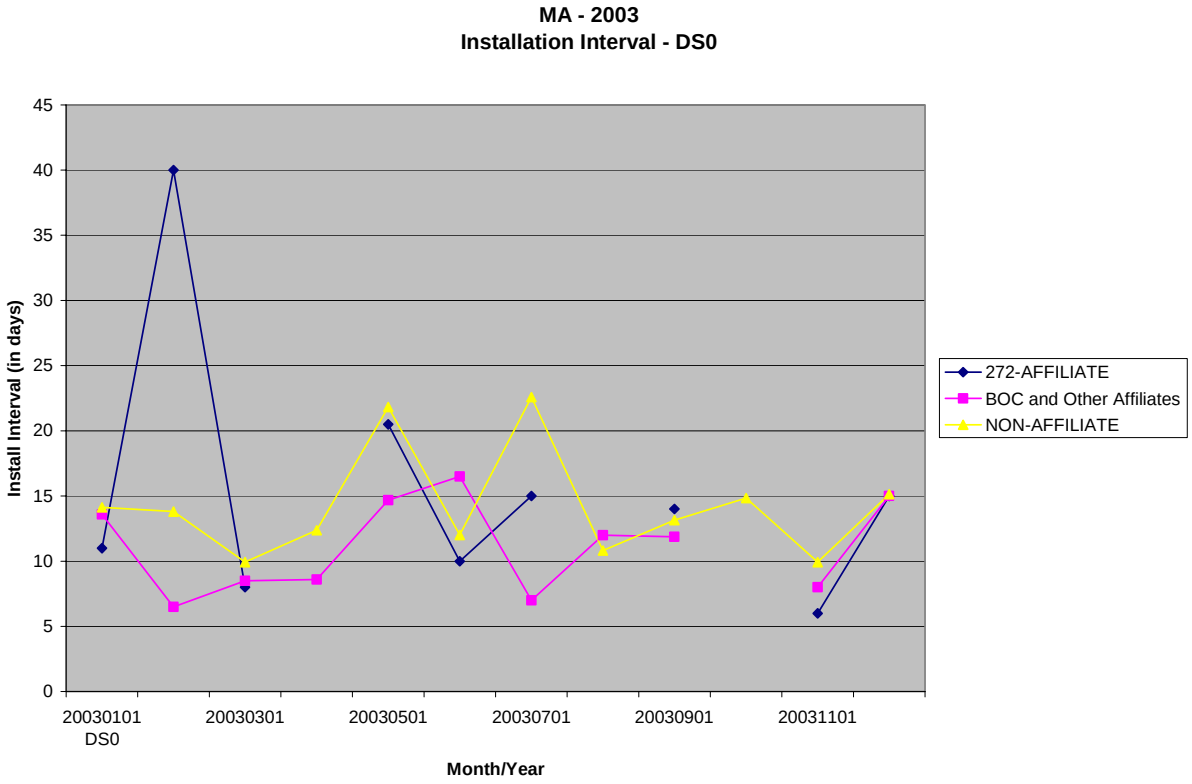

MA - 2003
Installation Order Volumes - DS3
25
20
15
10
5
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

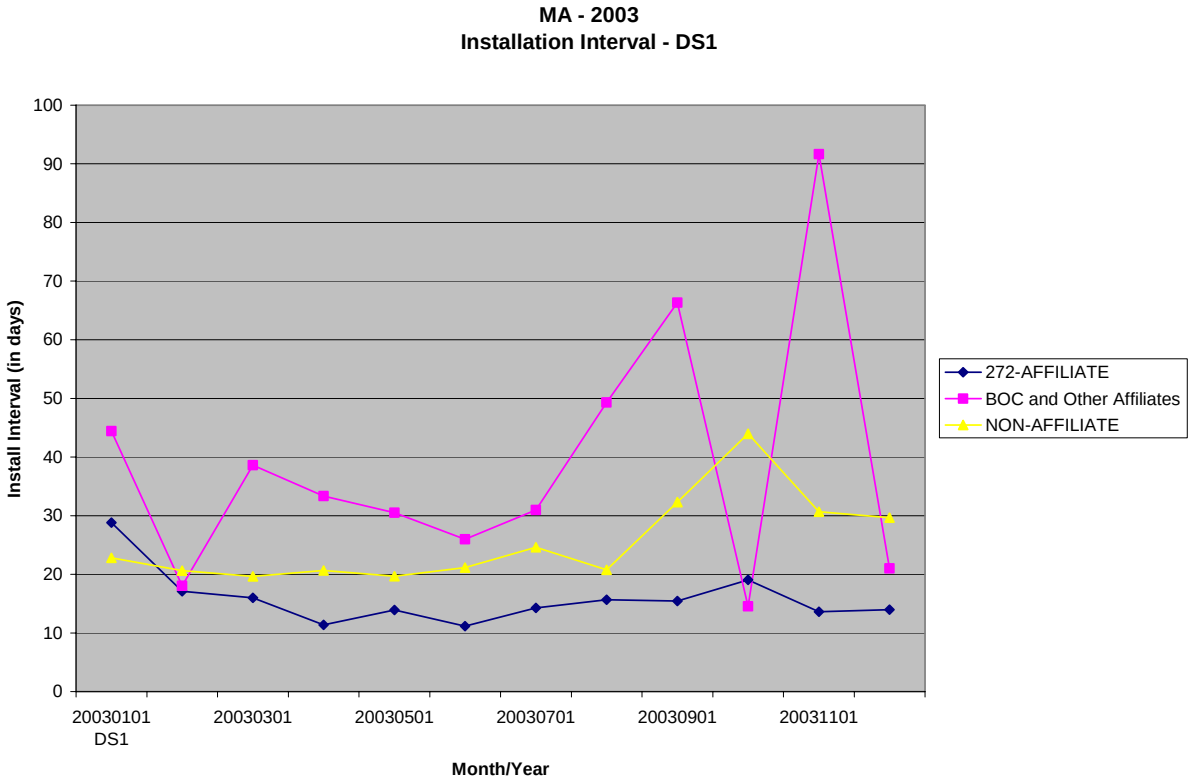
MA - 2003
Installation Order Volumes - OCn

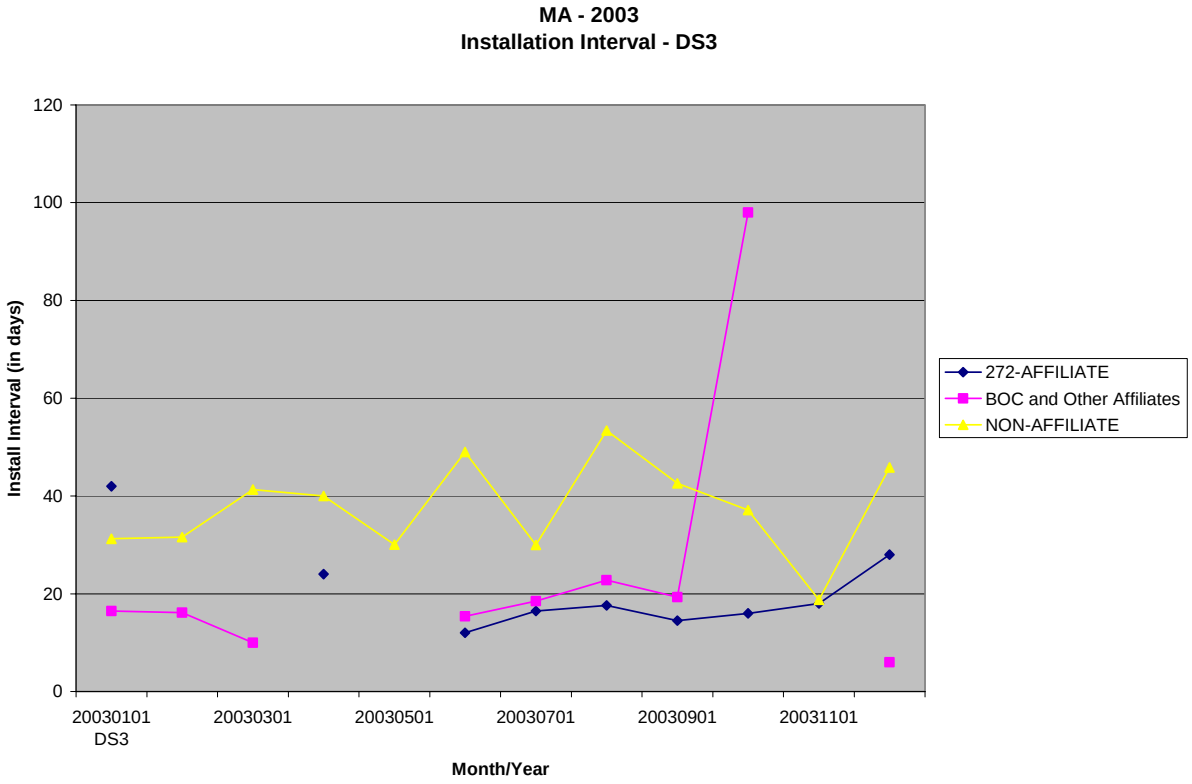


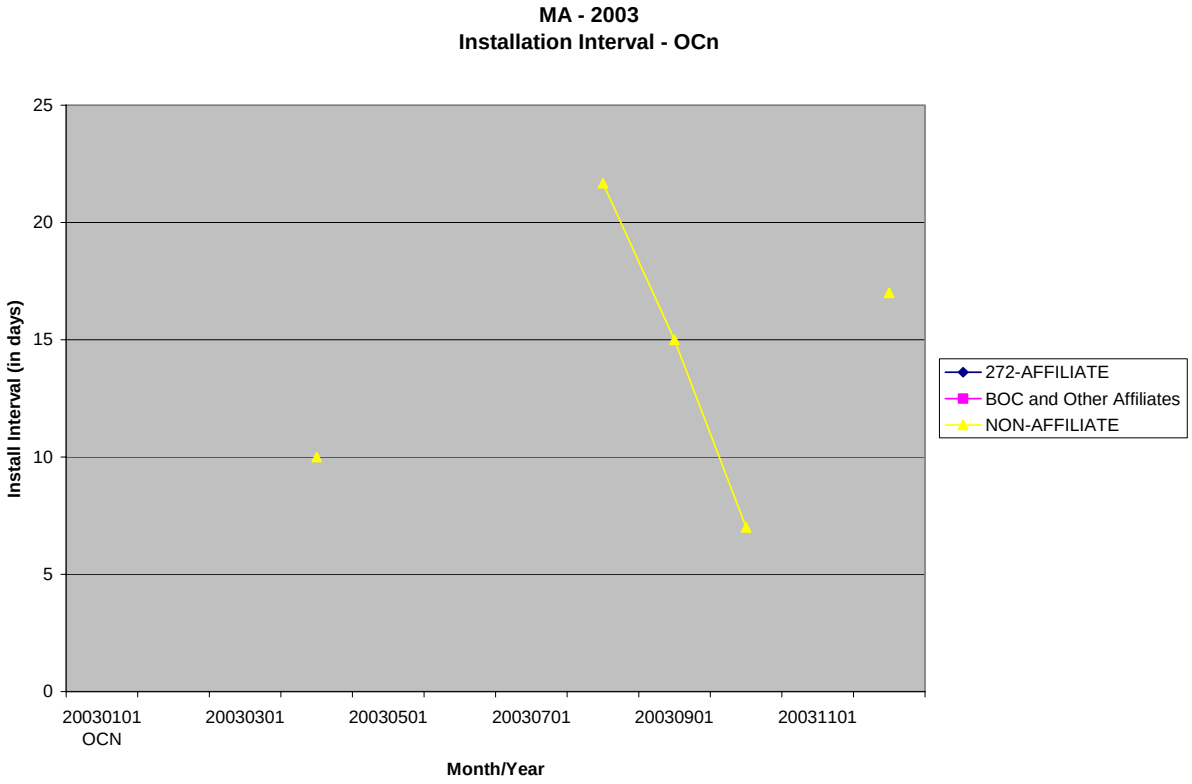
MA - 2003
Installation Interval - FGD

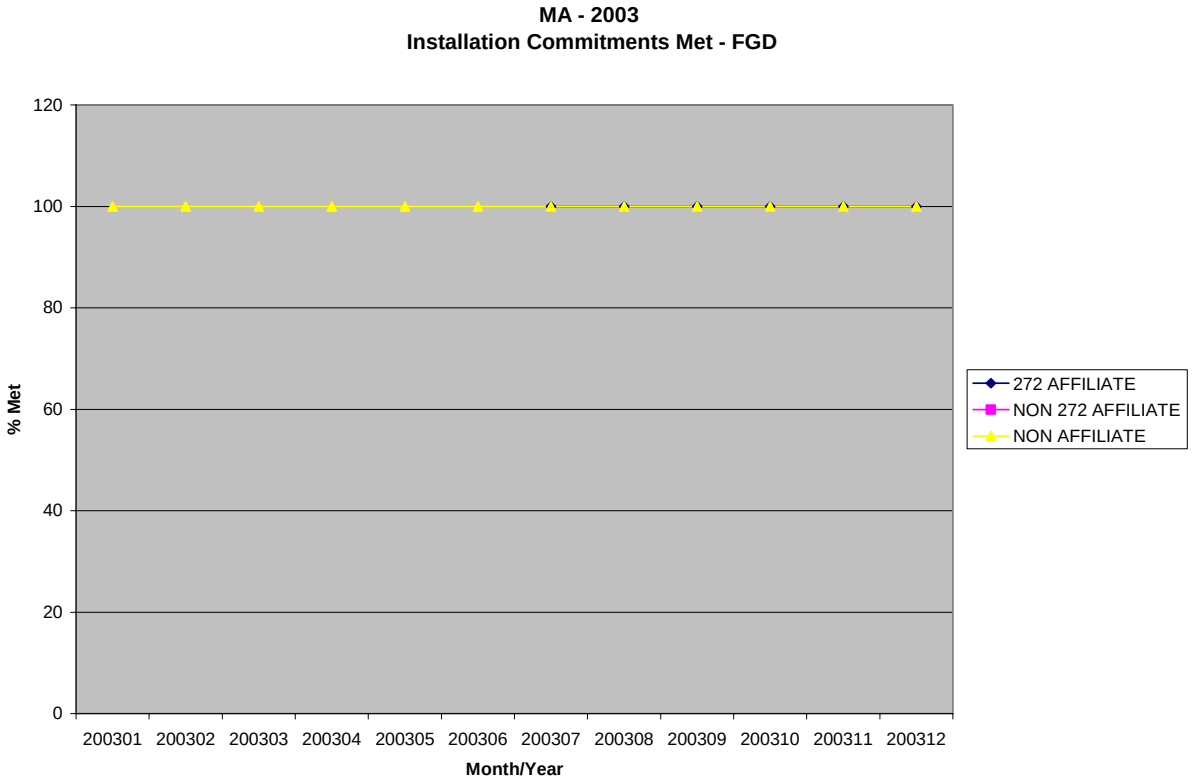


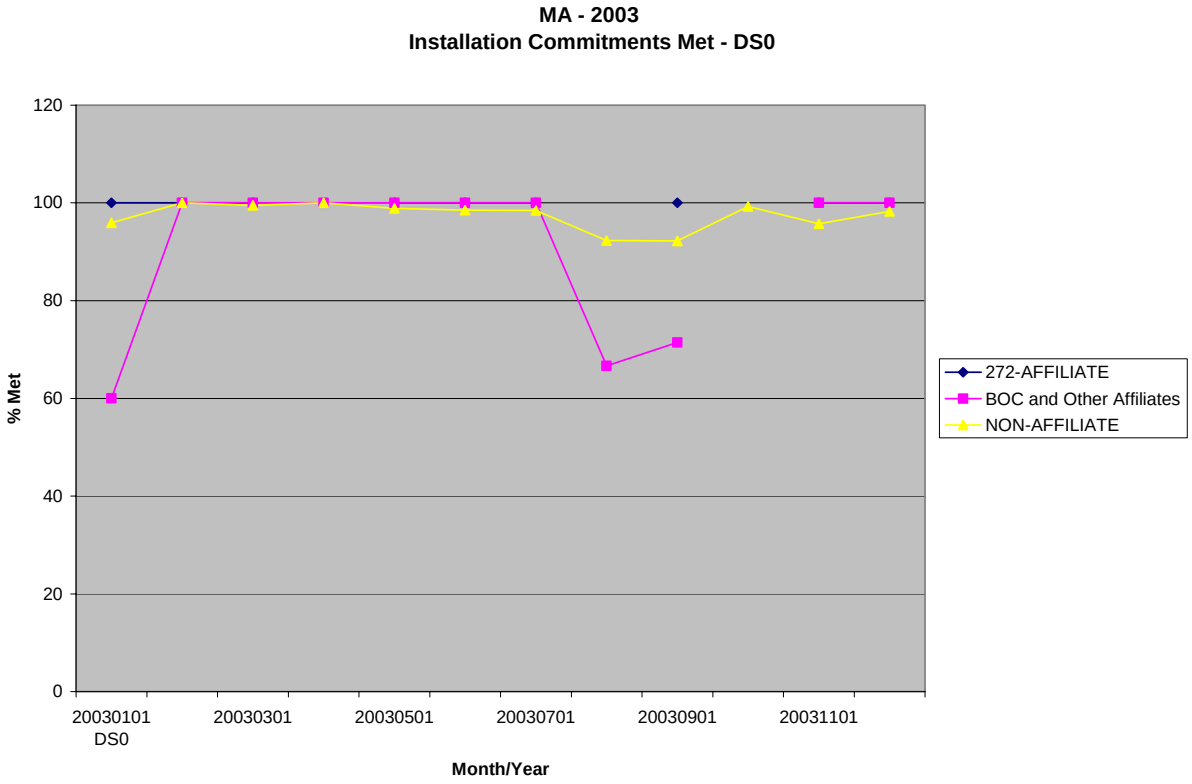

MA - 2003
Installation Interval - DS0
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

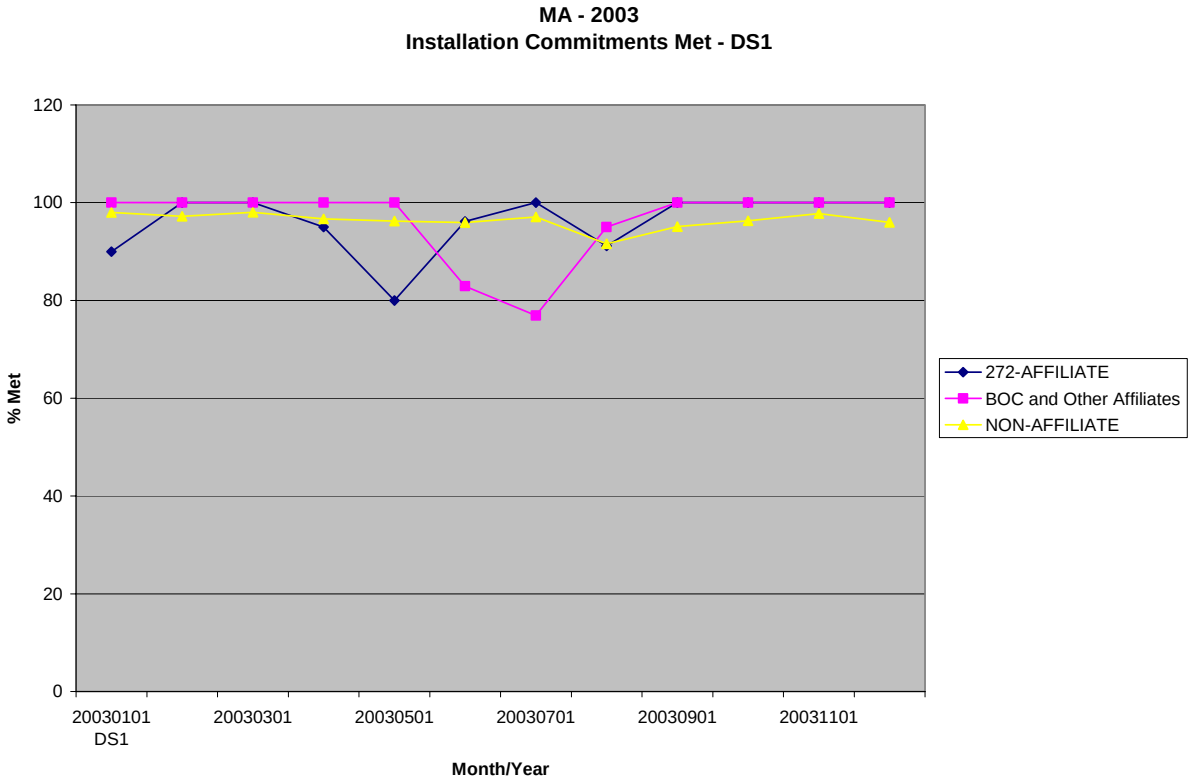

MA - 2003
Installation Interval - DS1
Install Interval (in days)
100
90
80
70
60
50
40
30
20
10
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

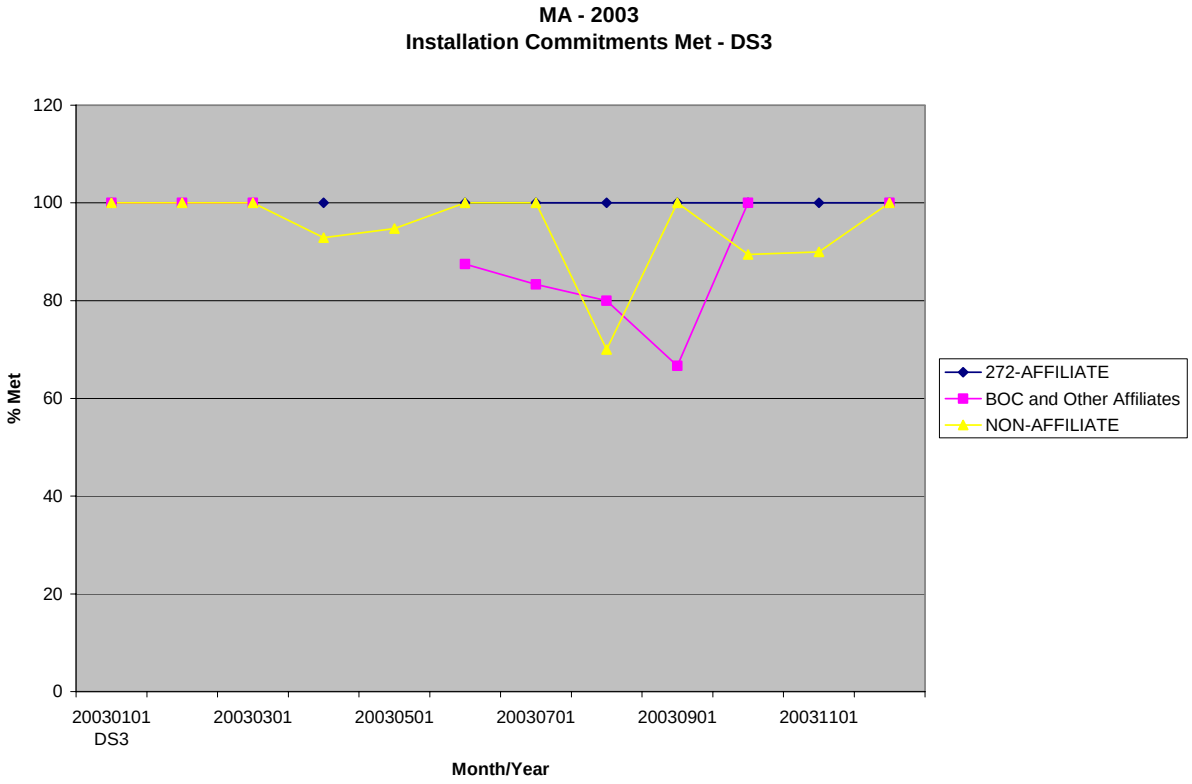

MA - 2003
Installation Interval - DS3
Install Interval (in days)
120
100
80
60
40
20
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

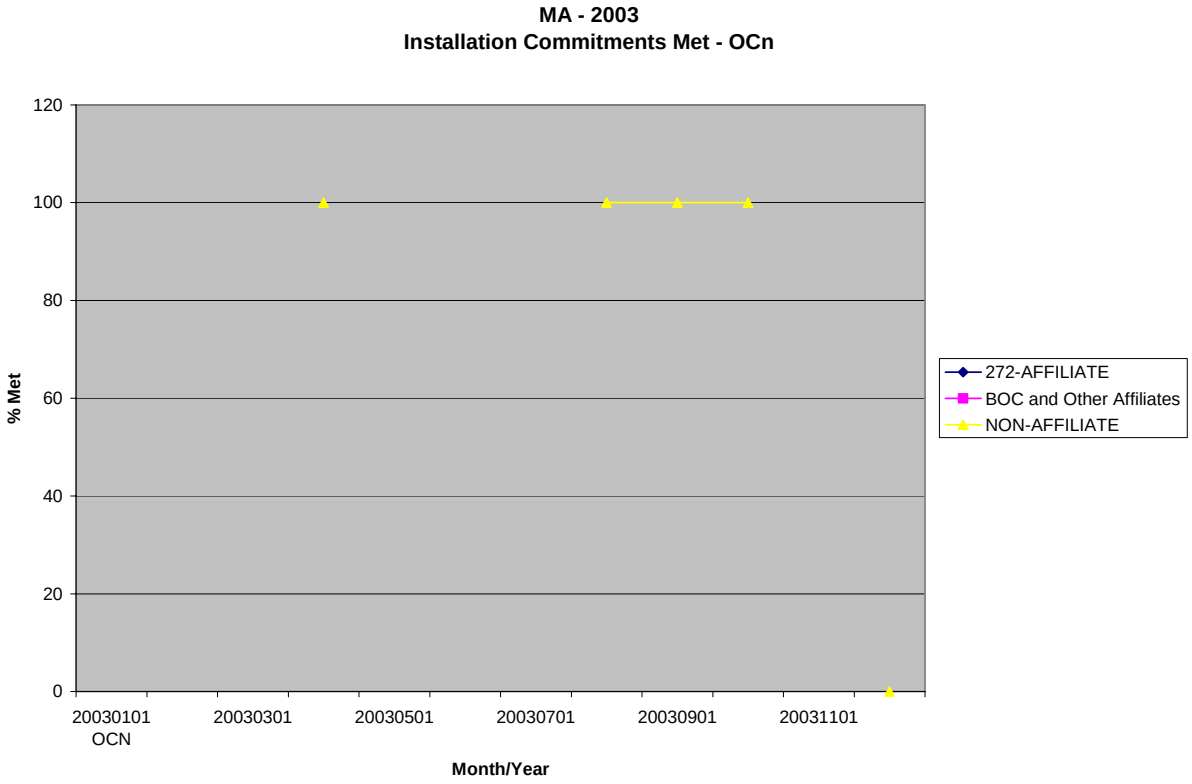

MA - 2003
Installation Interval - OCn
Install Interval (in days)
25
20
15
10
5
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


MA - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

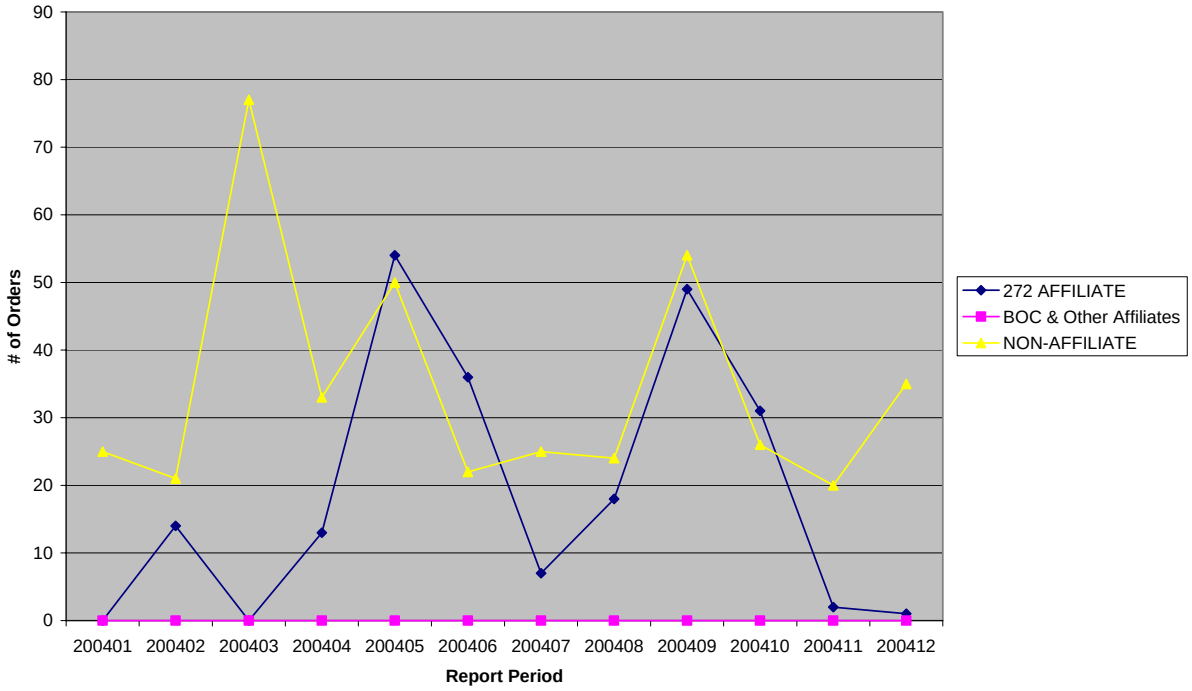

MA - 2003
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


MA - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

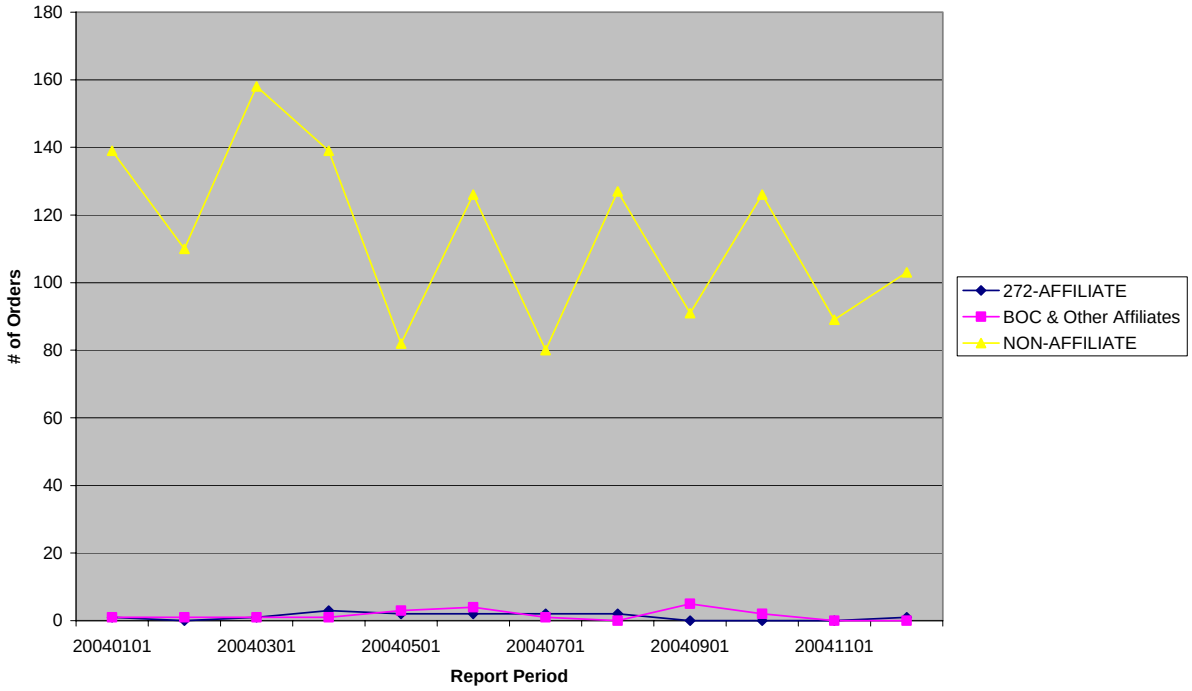

MA - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

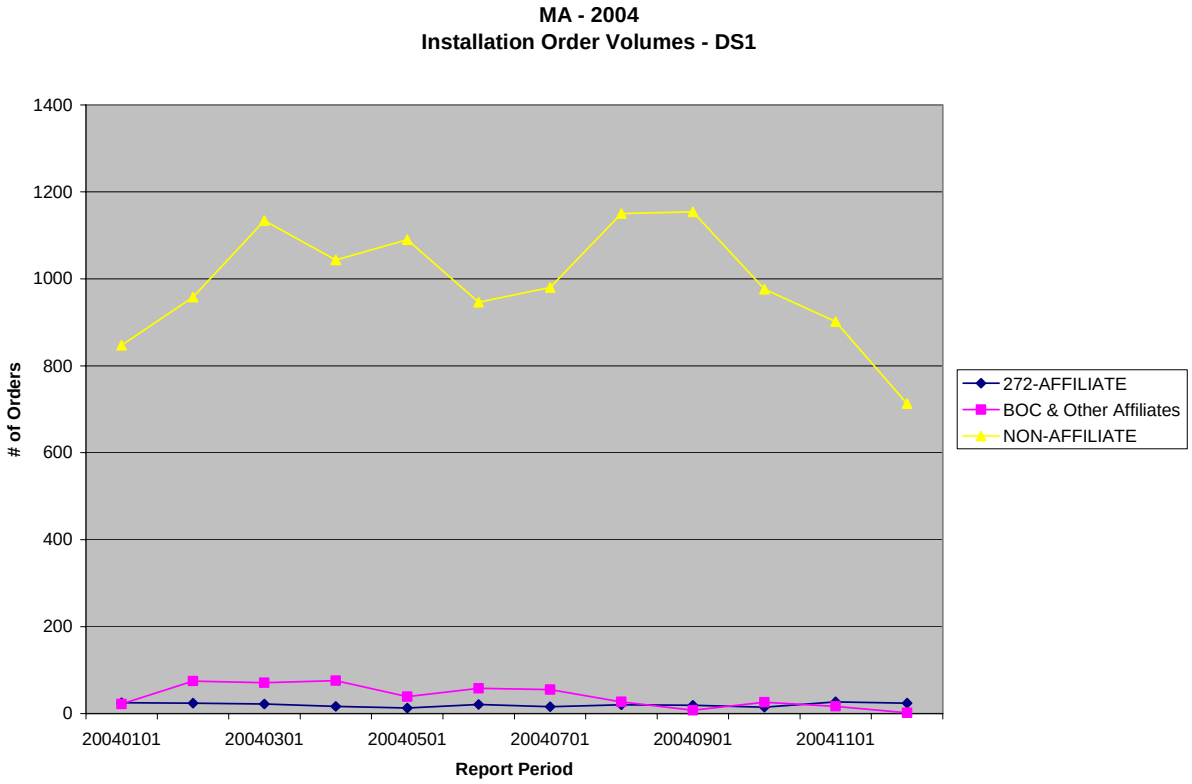

MA - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

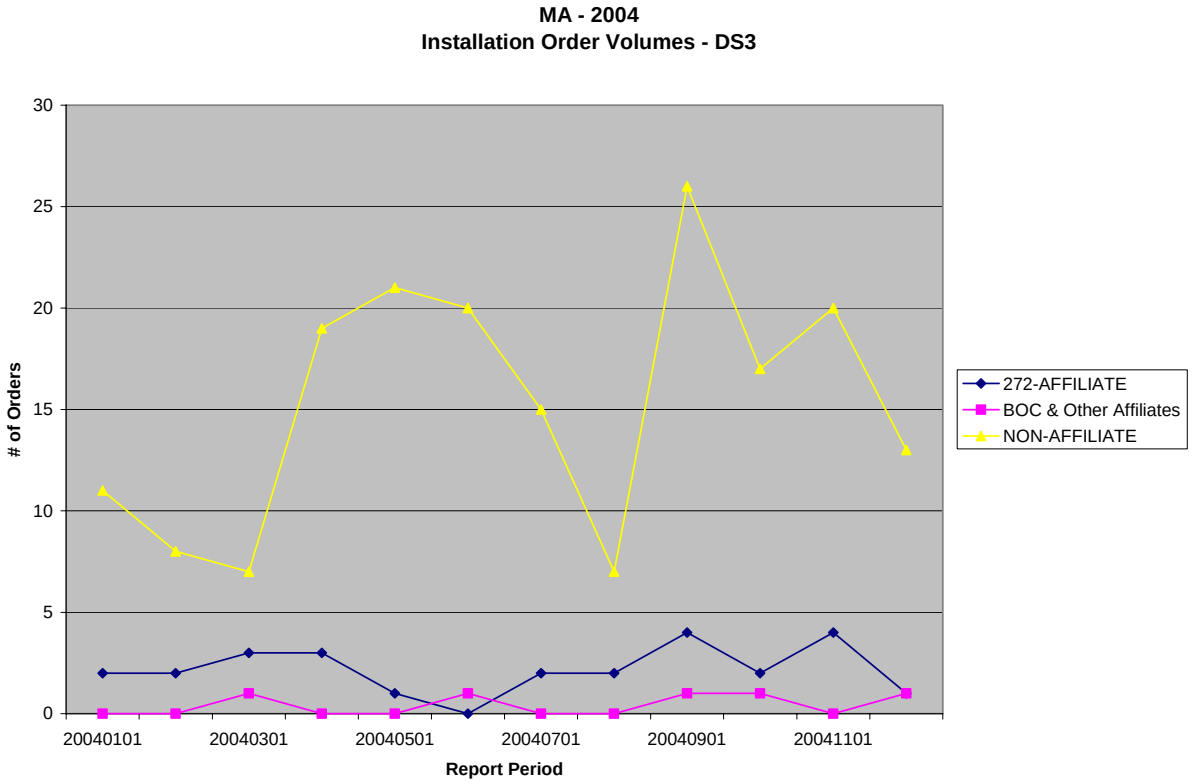
MA - 2004
Installation Order Volumes - FGD

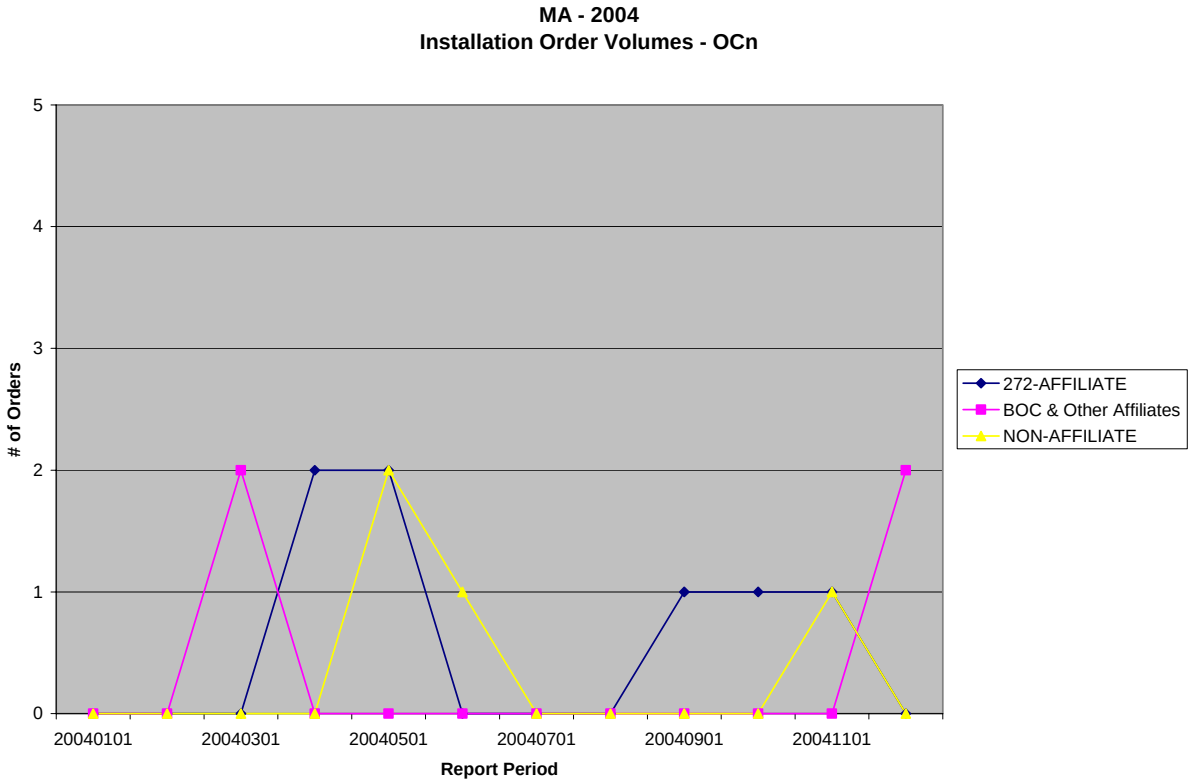


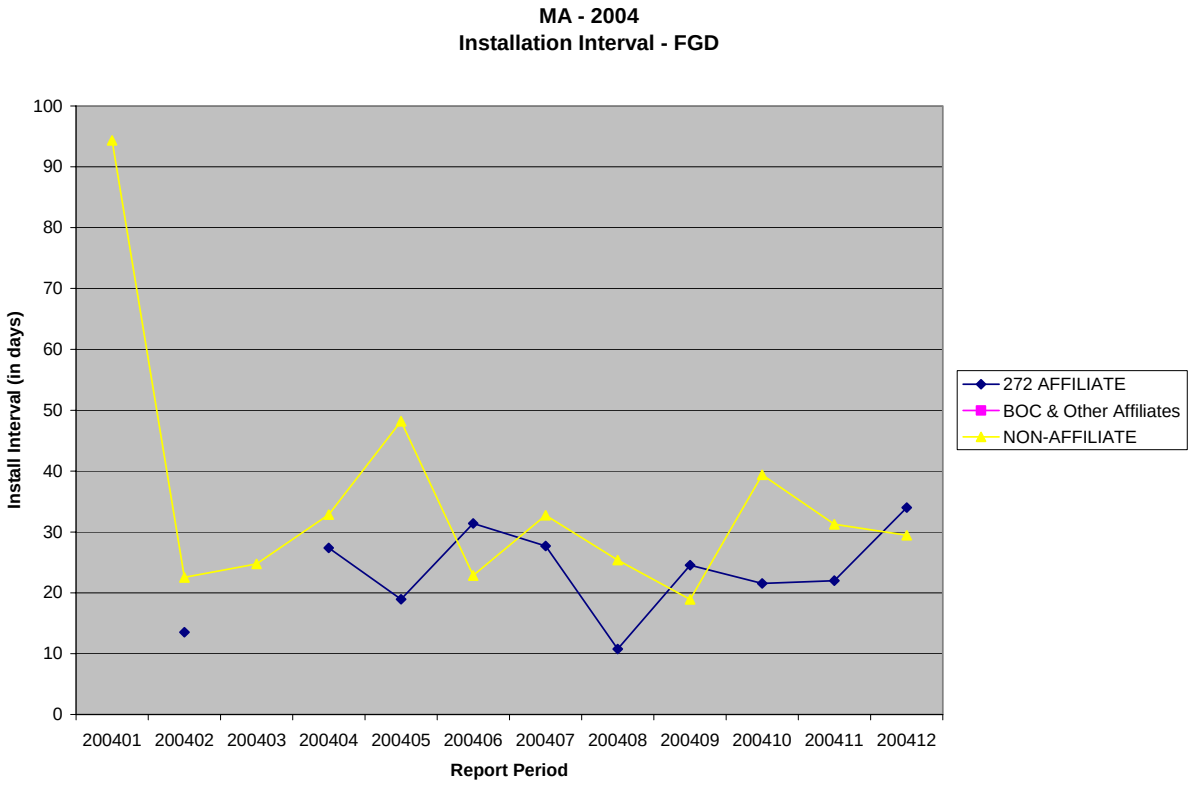
MA - 2004
Installation Order Volumes - DS0



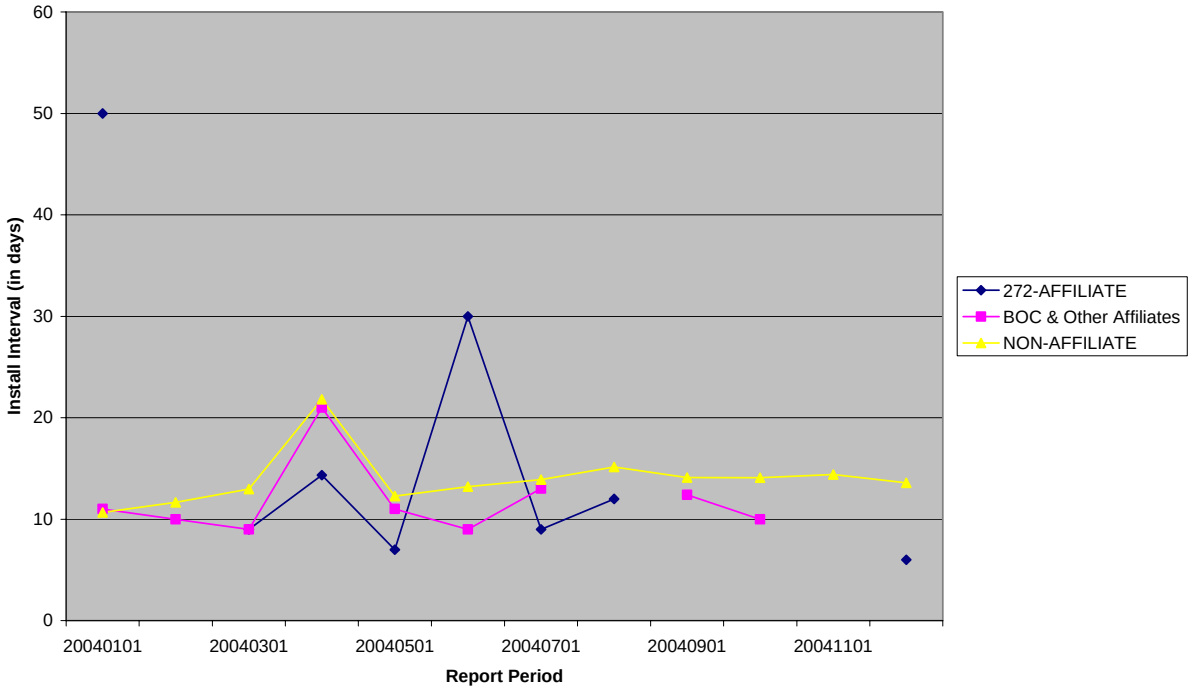

MA - 2004
Installation Order Volumes - DS1
1400
1200
1000
800
600
400
200
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


MA - 2004
Installation Order Volumes - DS3
30
25
20
15
10
5
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

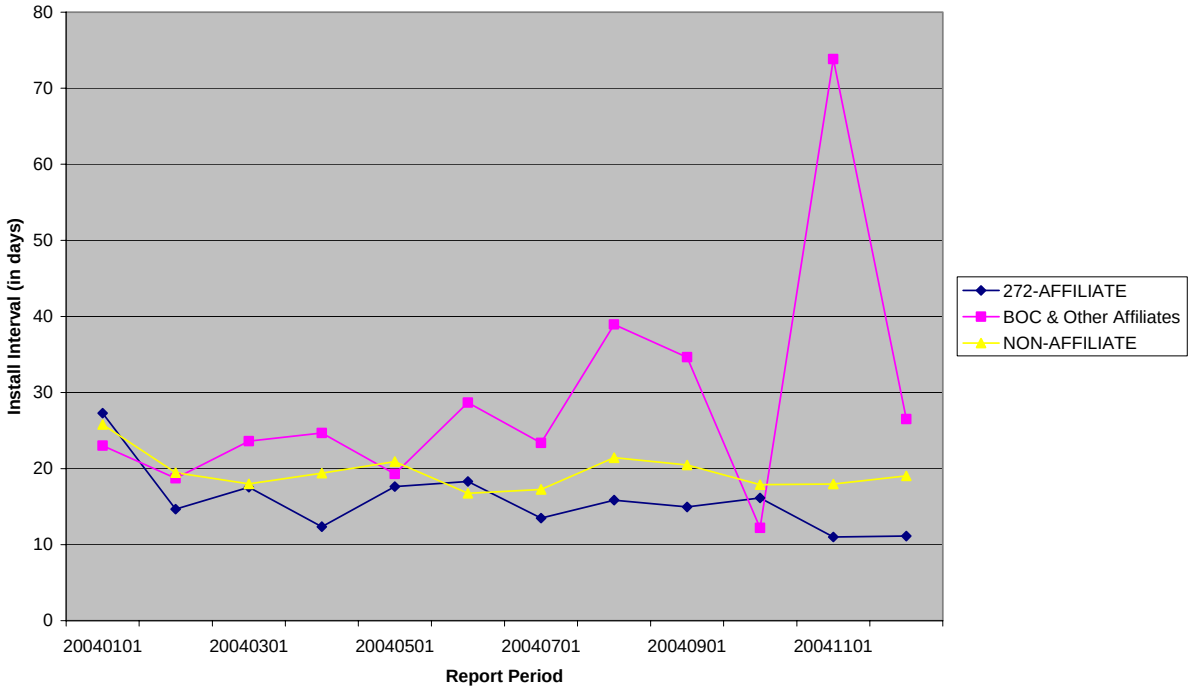

MA - 2004
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

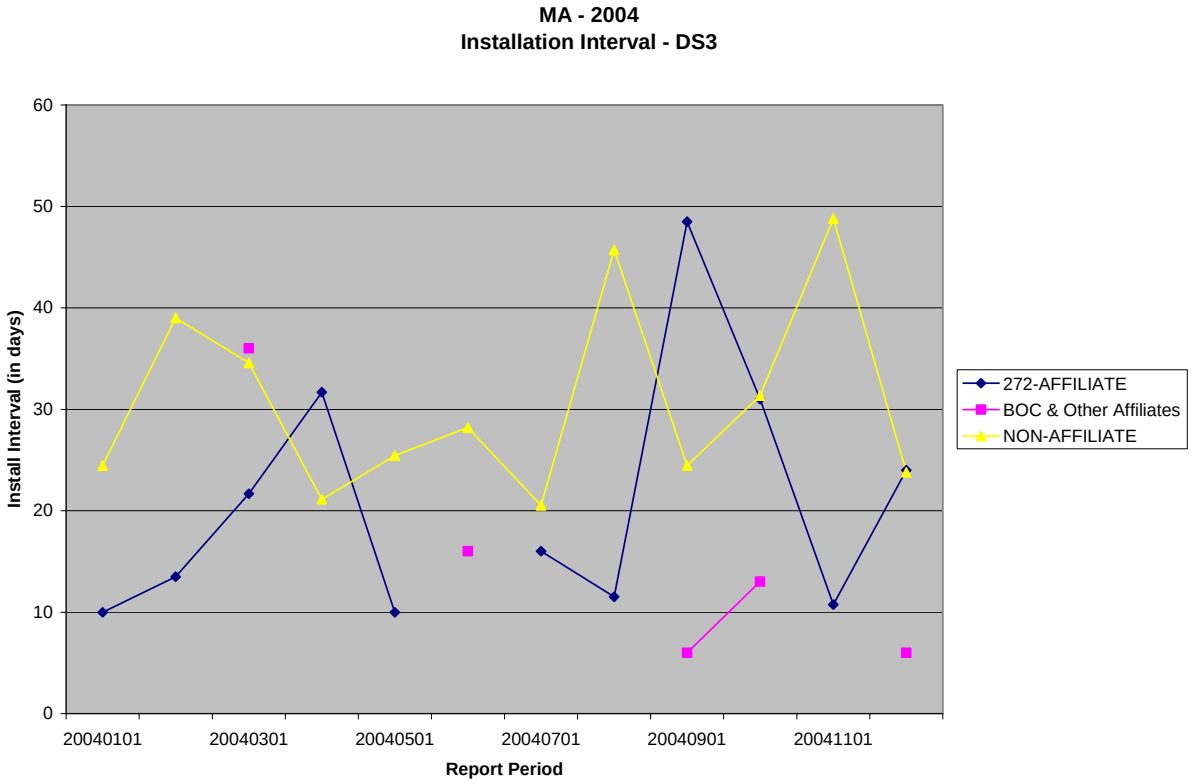

MA - 2004
Installation Interval - FGD
Install Interval (in days)
100
90
80
70
60
50
40
30
20
10
0
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

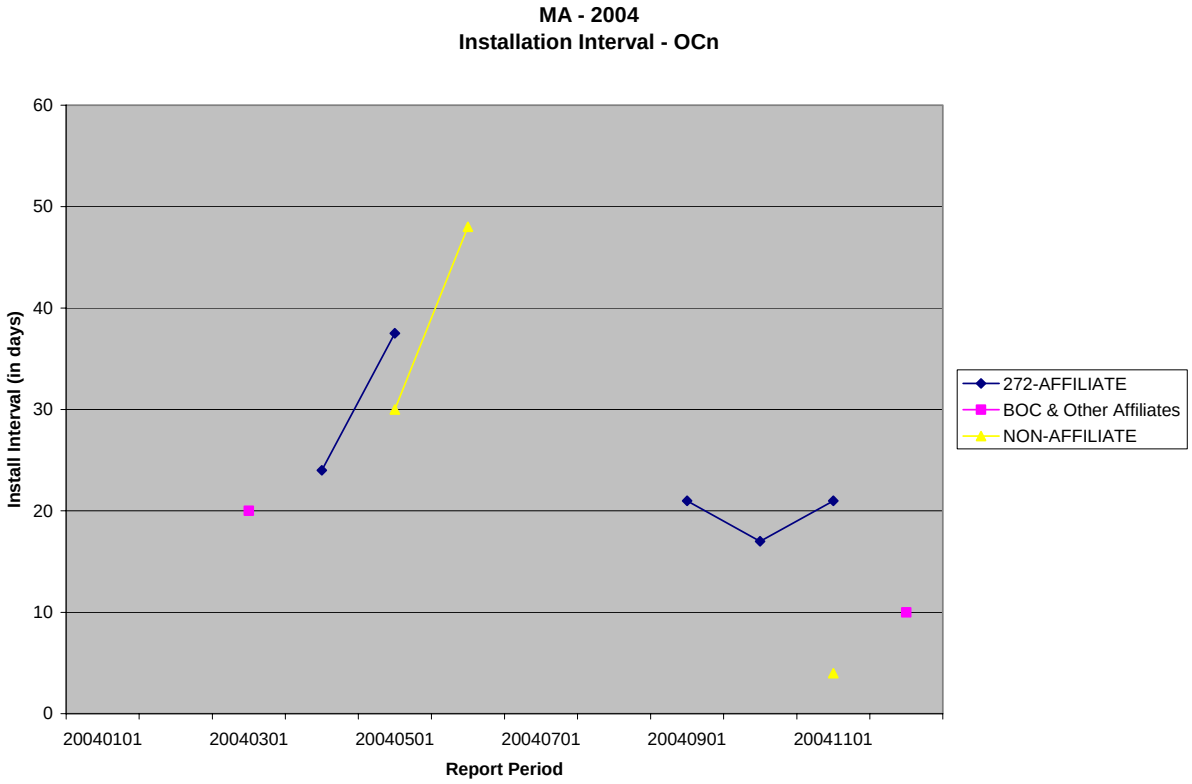
MA - 2004
Installation Interval - DS0

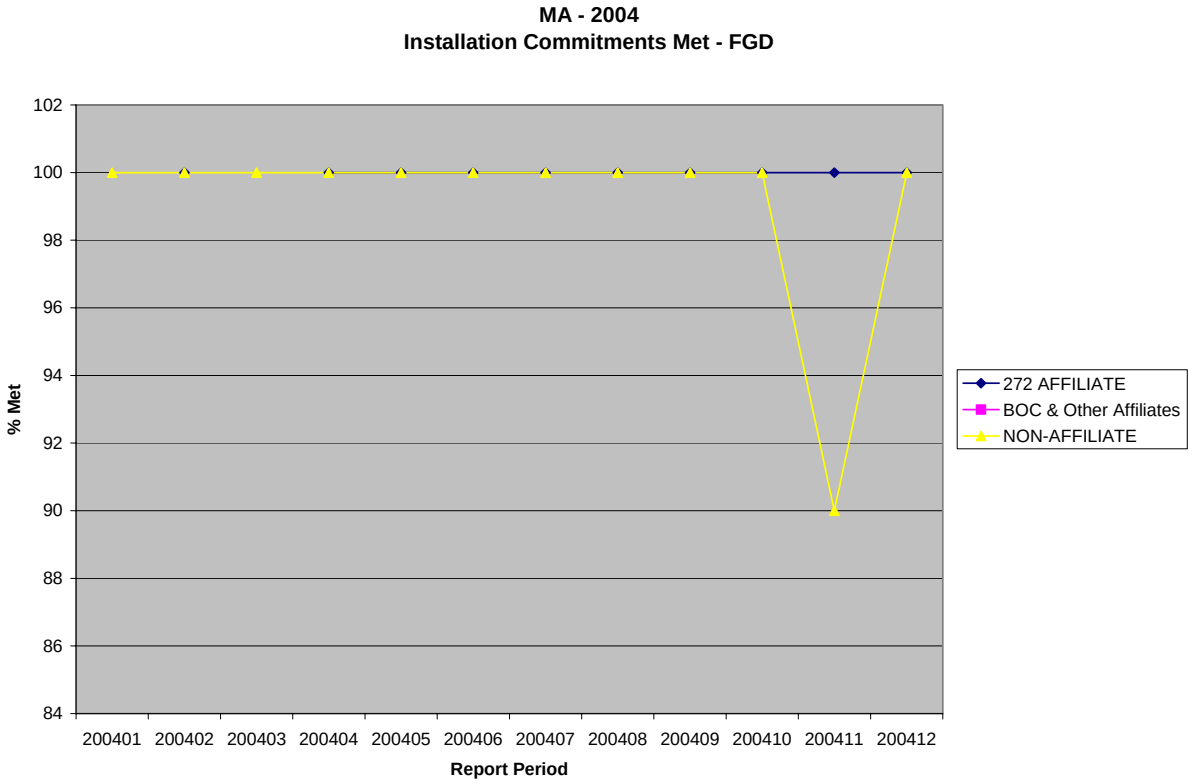


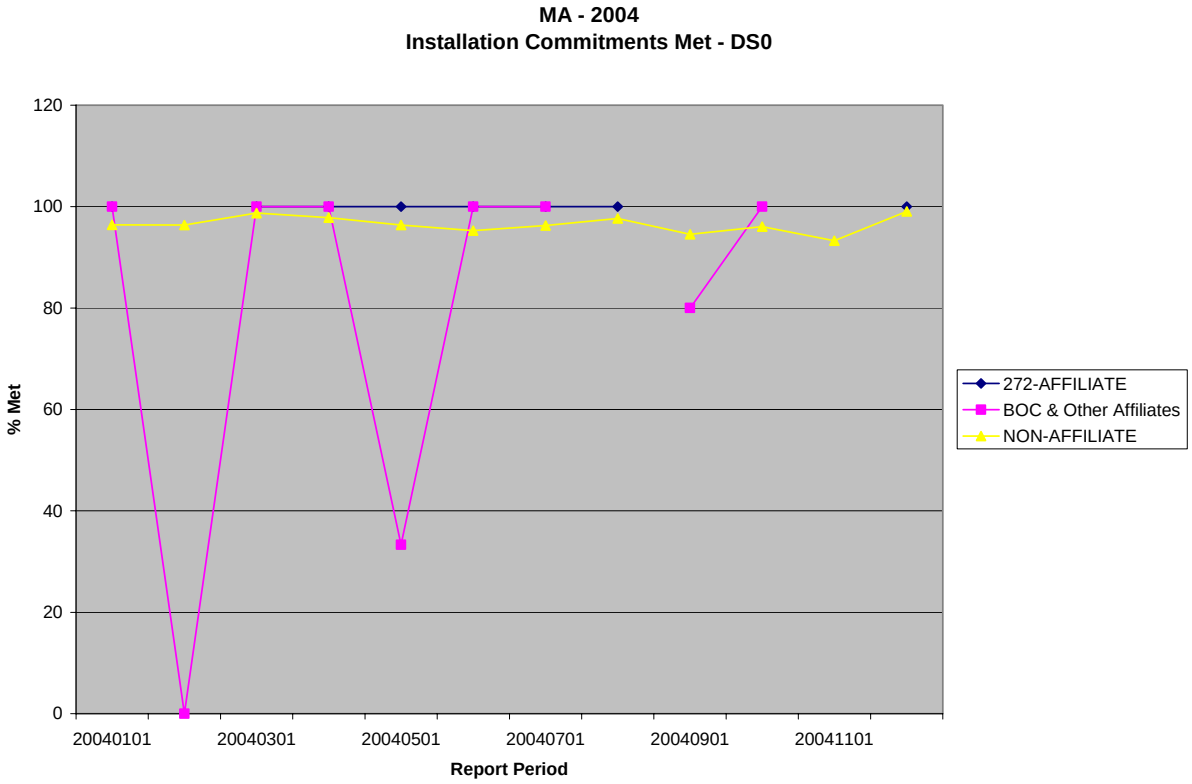
MA - 2004
Installation Interval - DS1

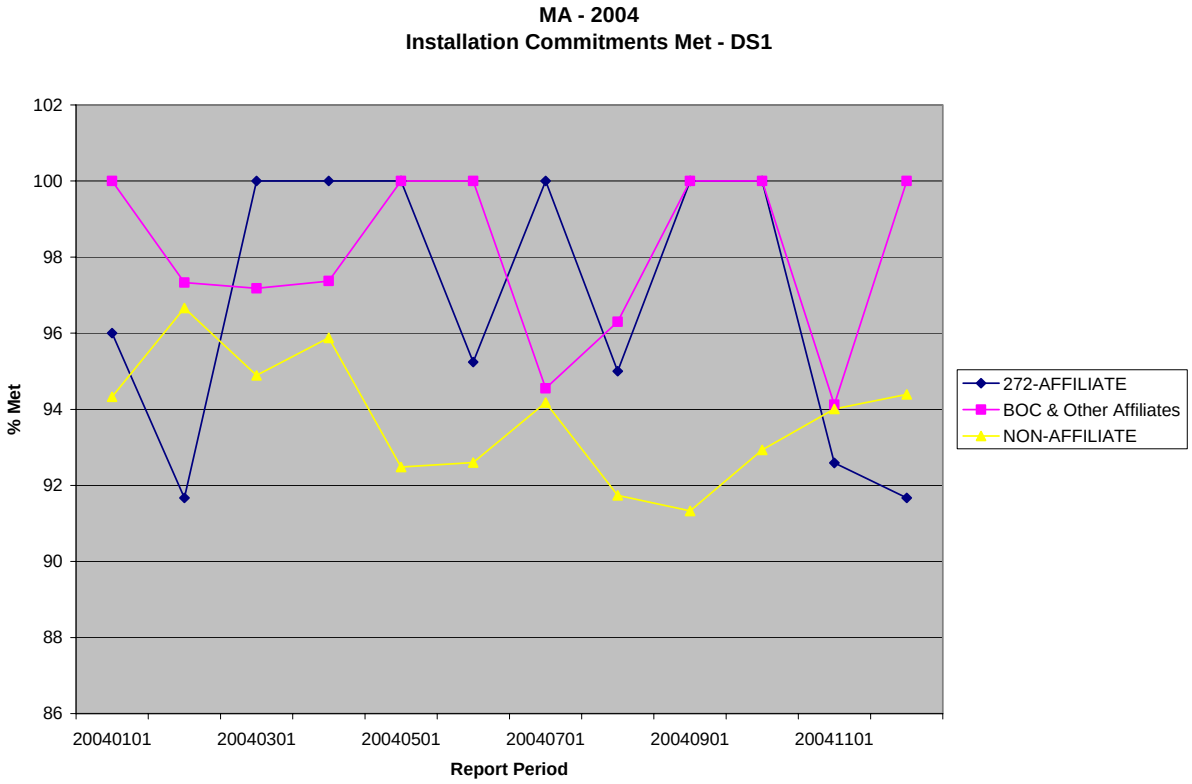


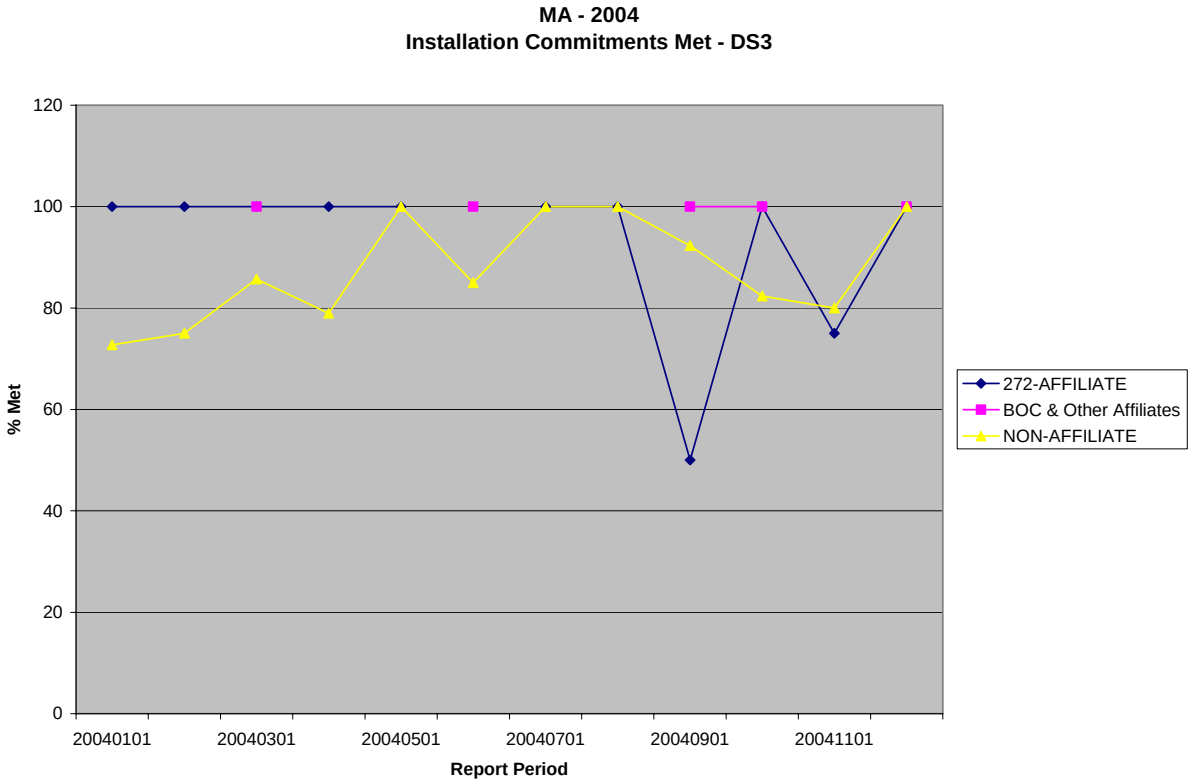

MA - 2004
Installation Interval - DS3
Install Interval (in days)
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

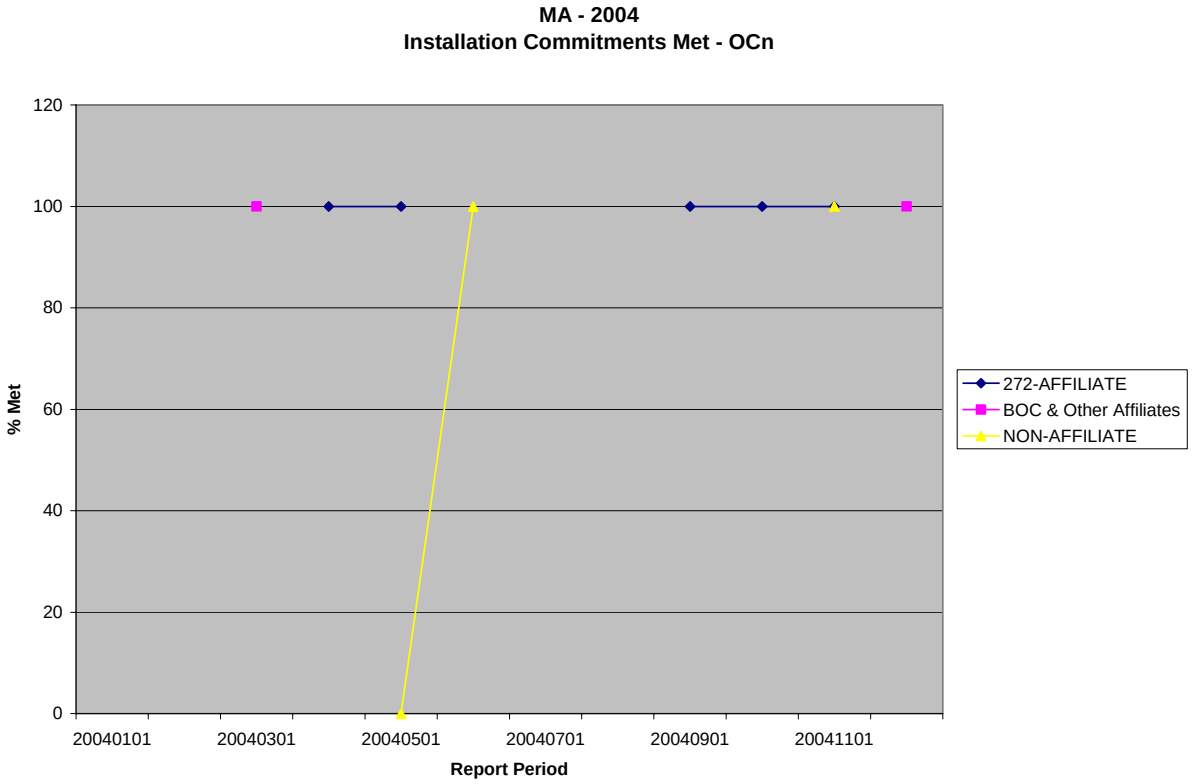

MA - 2004
Installation Interval - OCn
Install Interval (in days)
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


MA - 2004
Installation Commitments Met - FGD
% Met
102
100
98
96
94
92
90
88
86
84
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

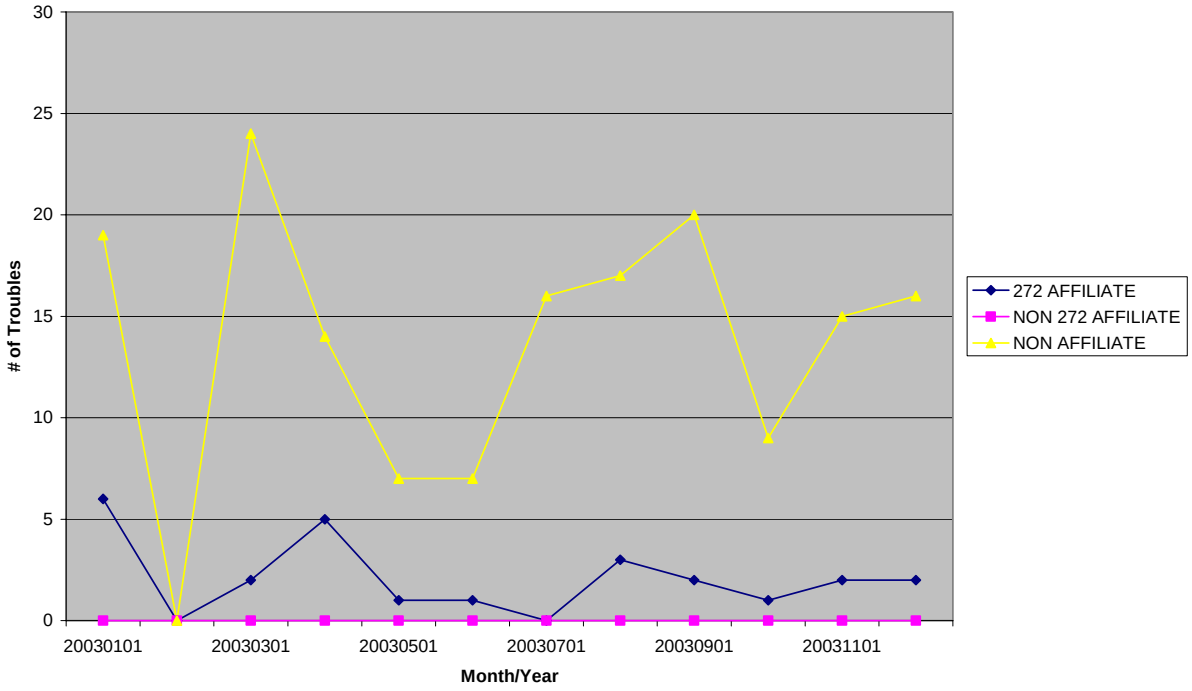

MA - 2004
Installation Commitments Met - DS0
% Met
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


MA - 2004
Installation Commitments Met - DS1
% Met
102
100
98
96
94
92
90
88
86
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

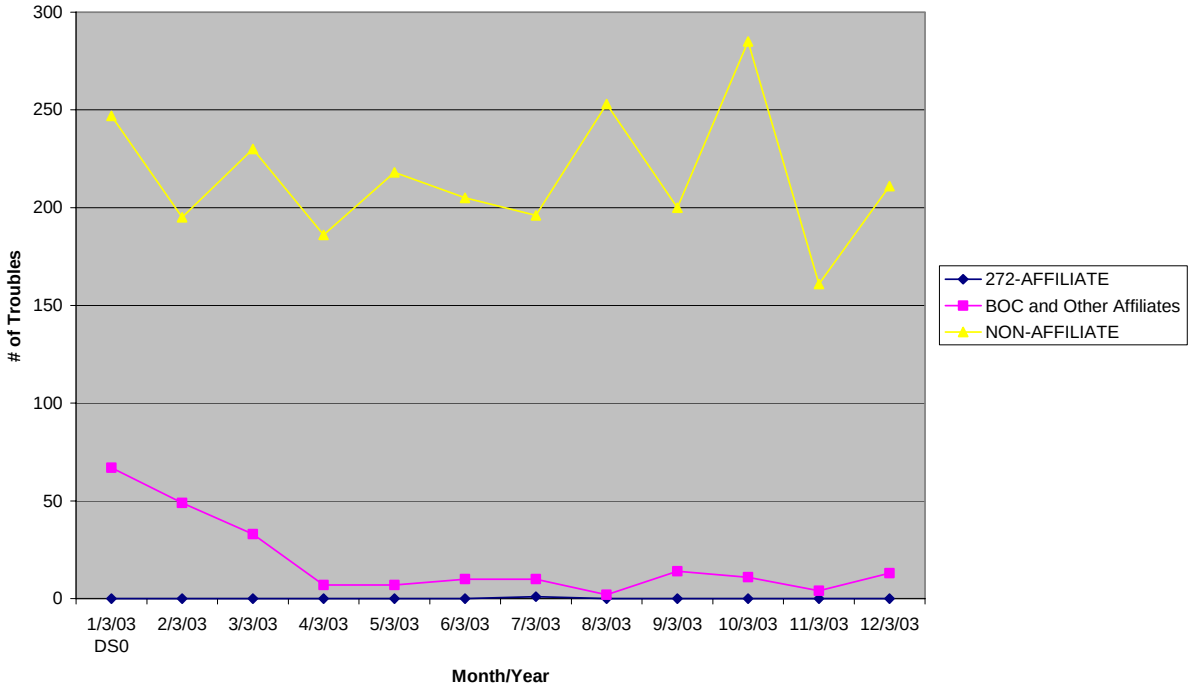

MA - 2004
Installation Commitments Met - DS3
% Met
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

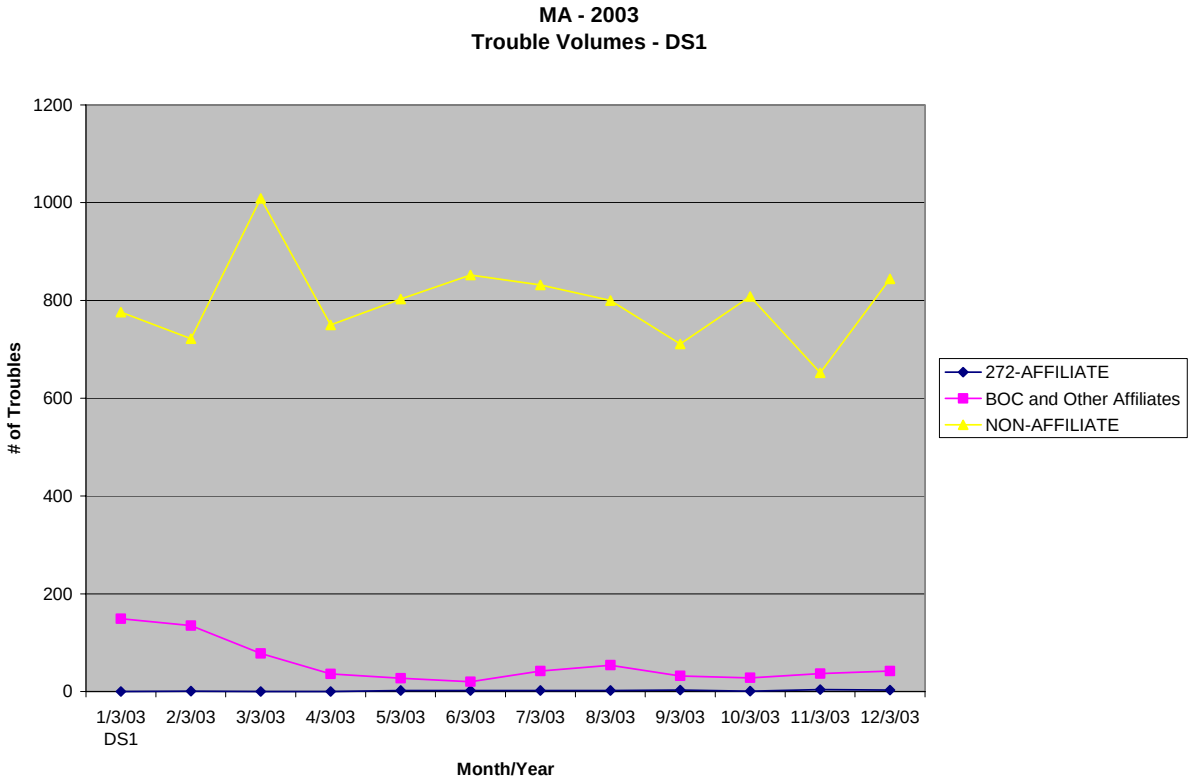

MA - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

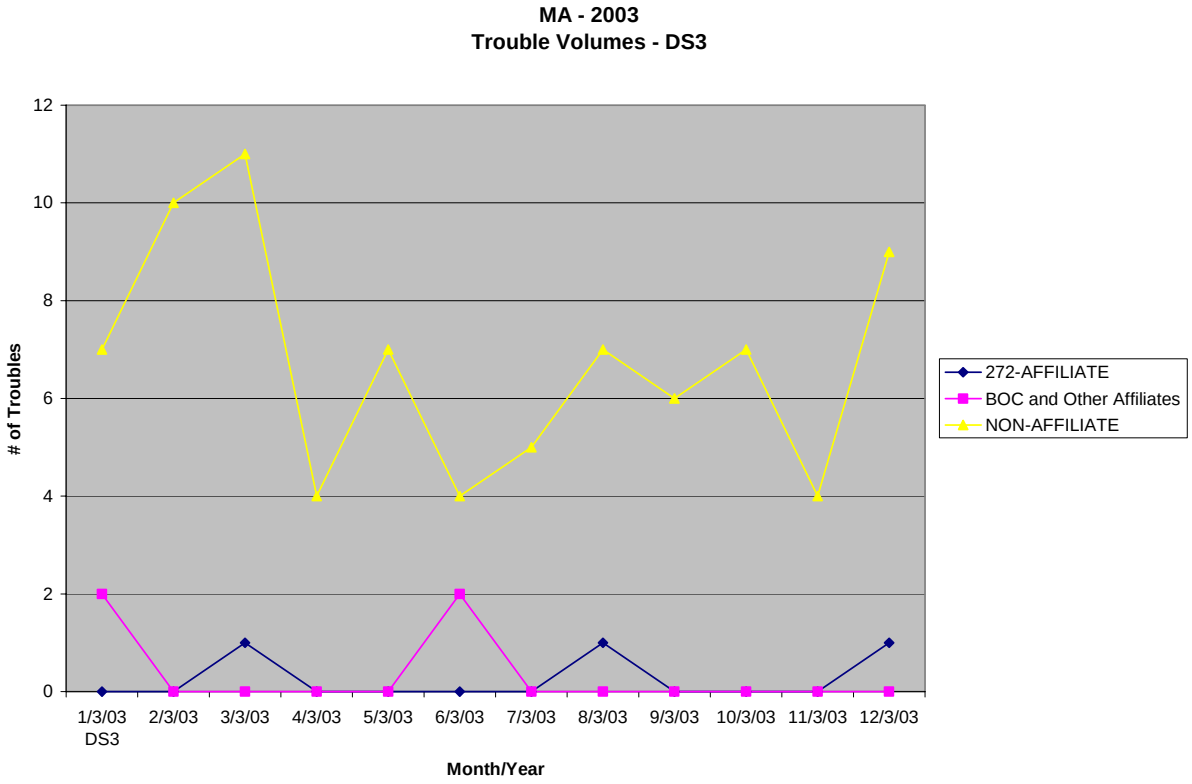
MA - 2003
Trouble Volumes - FGD

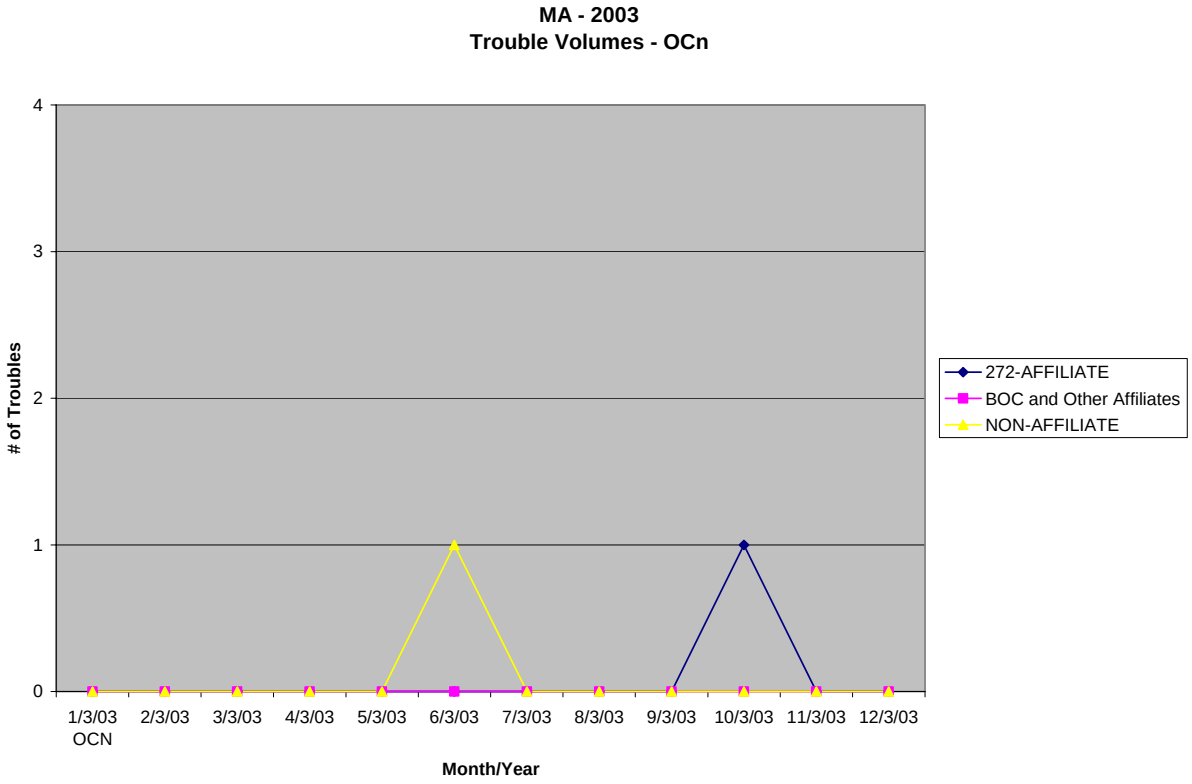


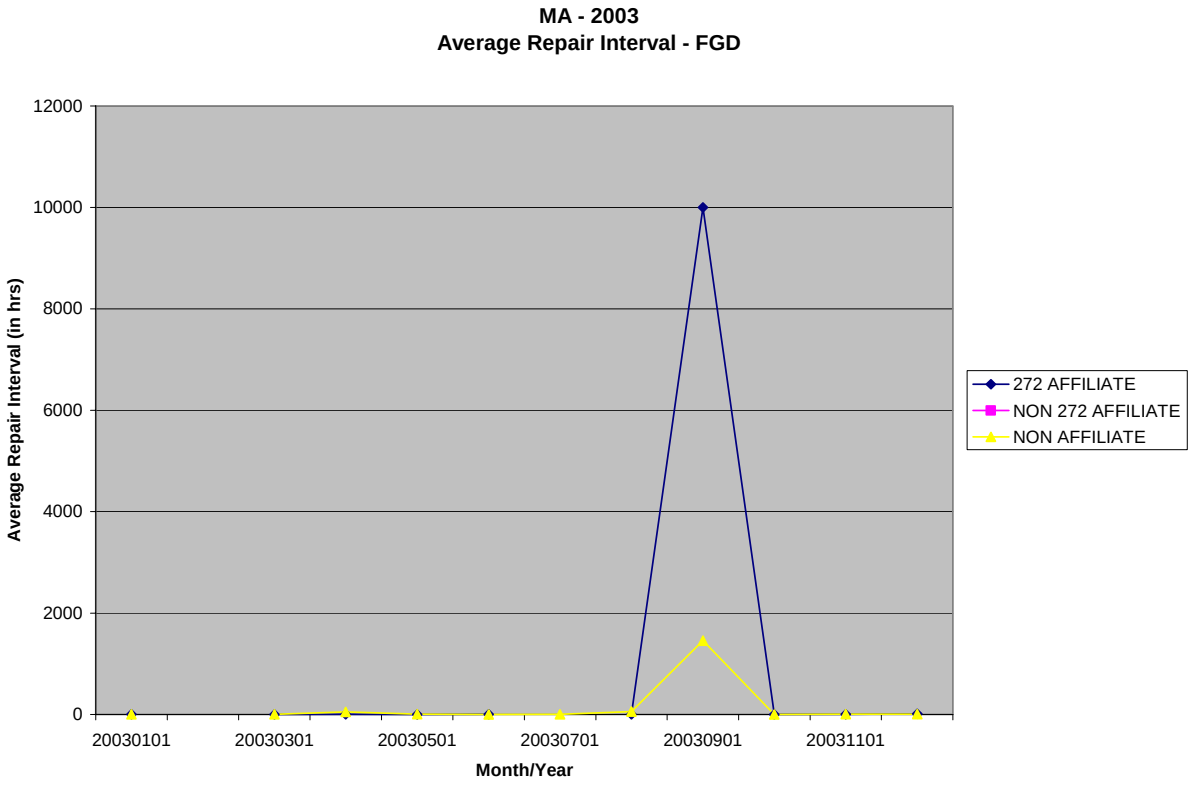
MA - 2003
Trouble Volumes - DS0

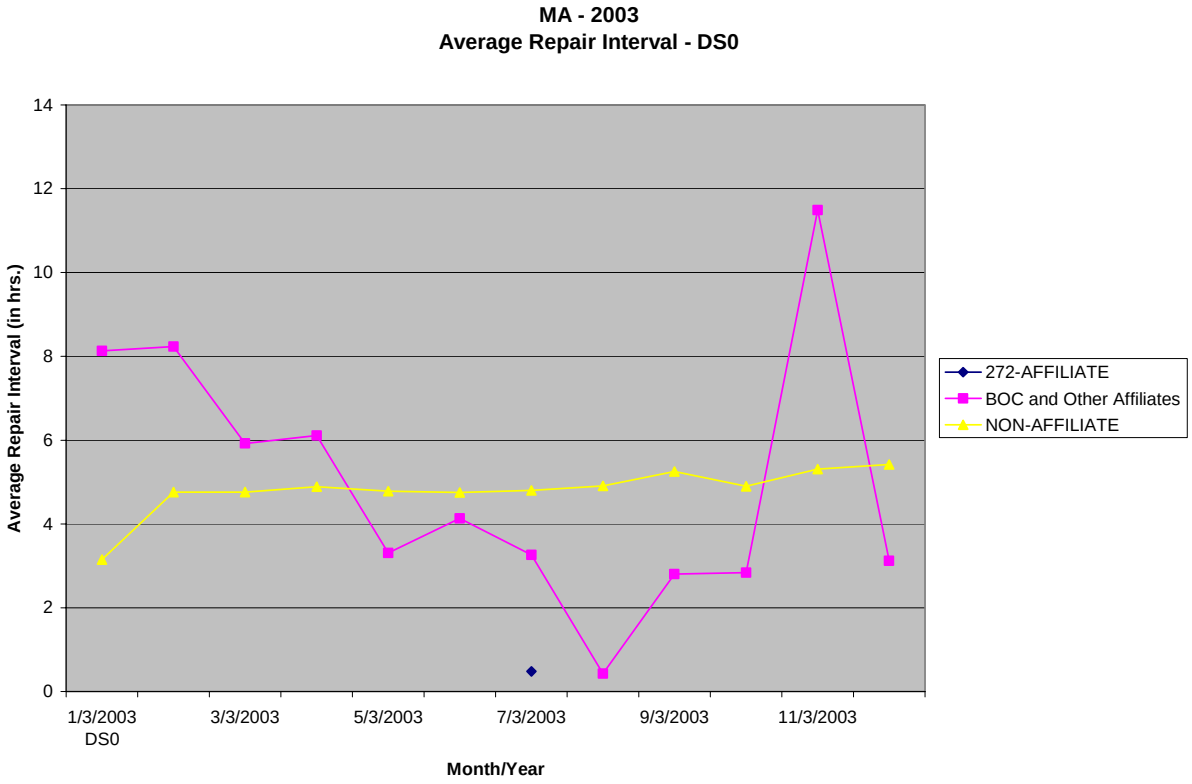


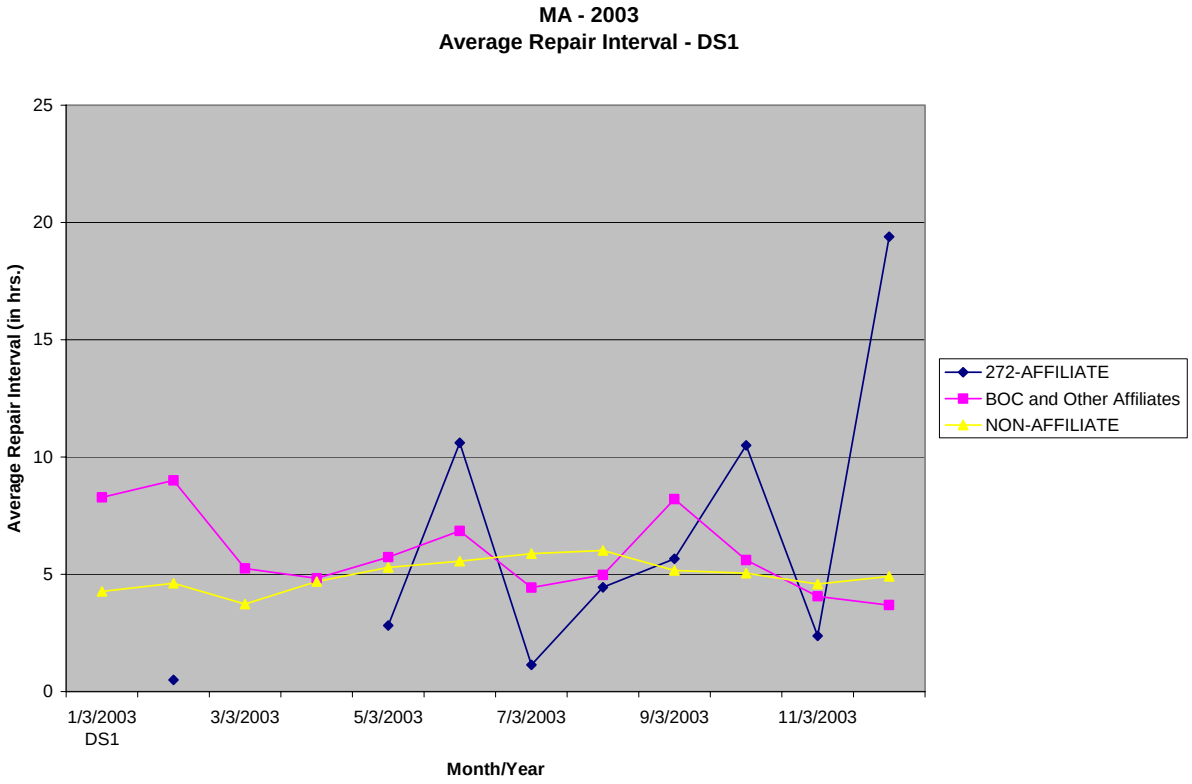

MA - 2003
Trouble Volumes - DS1
1200
1000
800
600
400
200
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

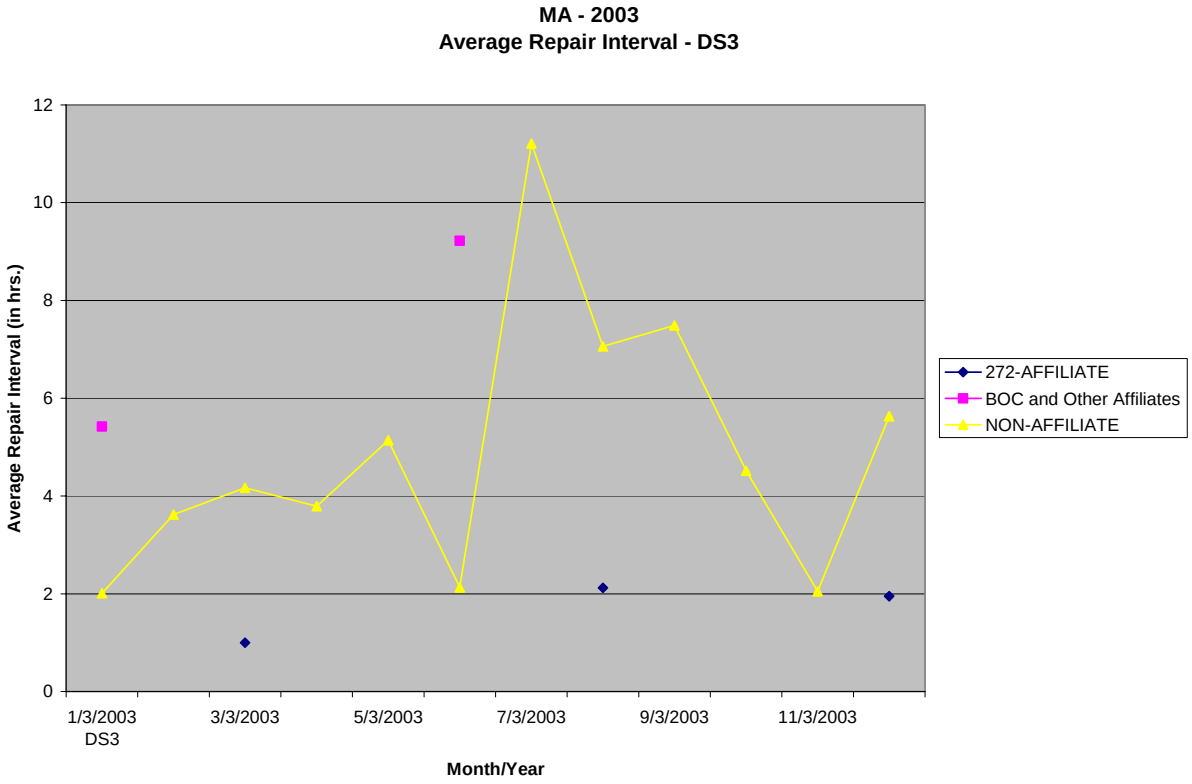

MA - 2003
Trouble Volumes - DS3
12
10
8
6
4
2
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

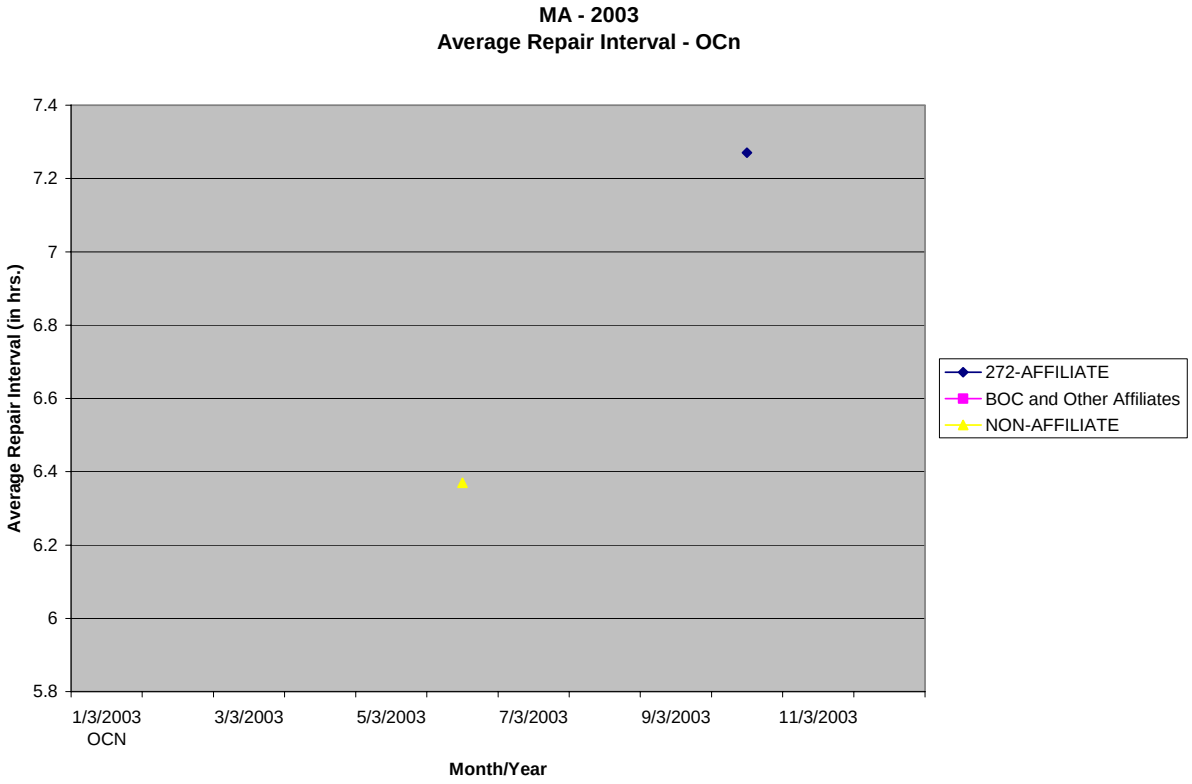

MA - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

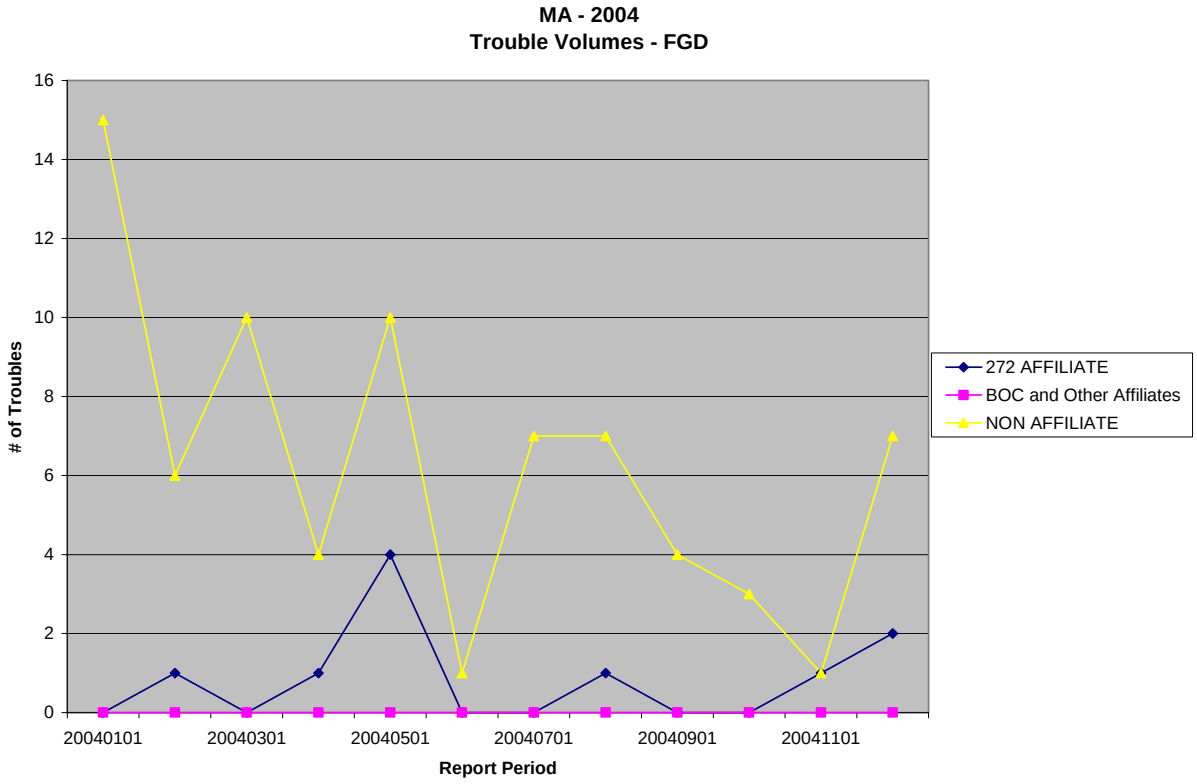

MA - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
12000
10000
8000
6000
4000
2000
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

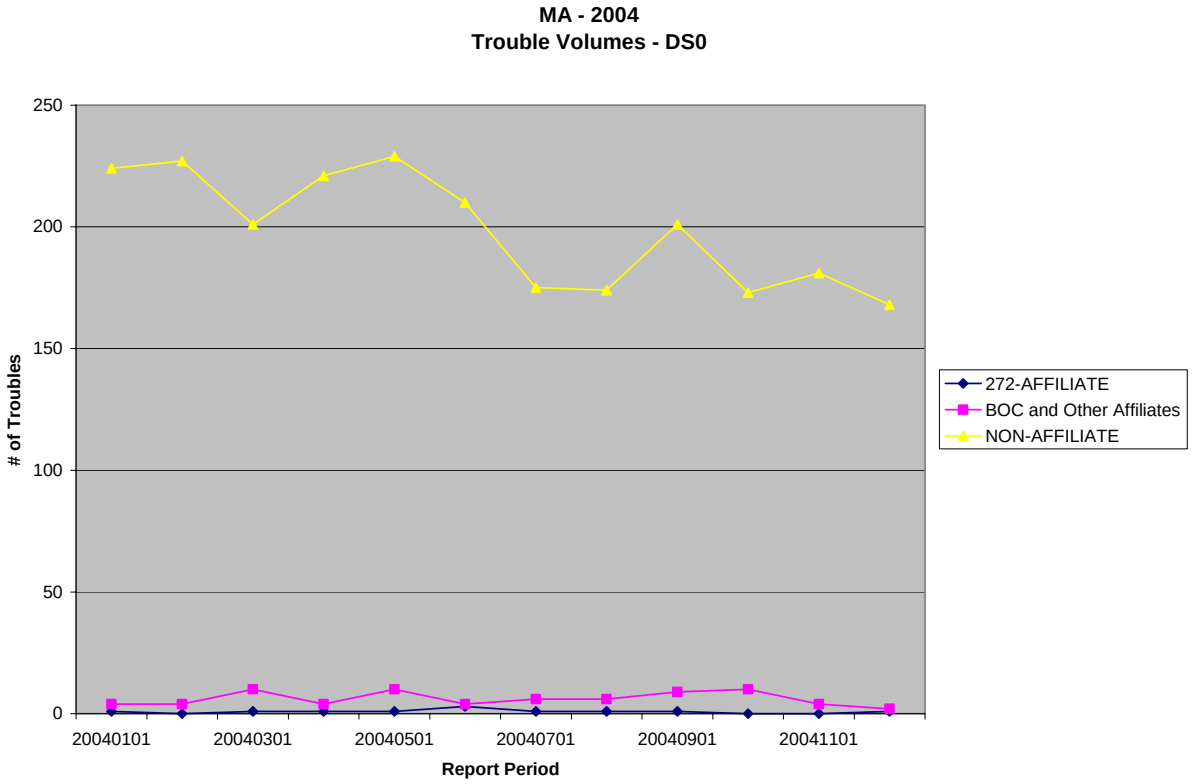

MA - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
14
12
10
8
6
4
2
0
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


MA - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
25
20
15
10
5
0
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

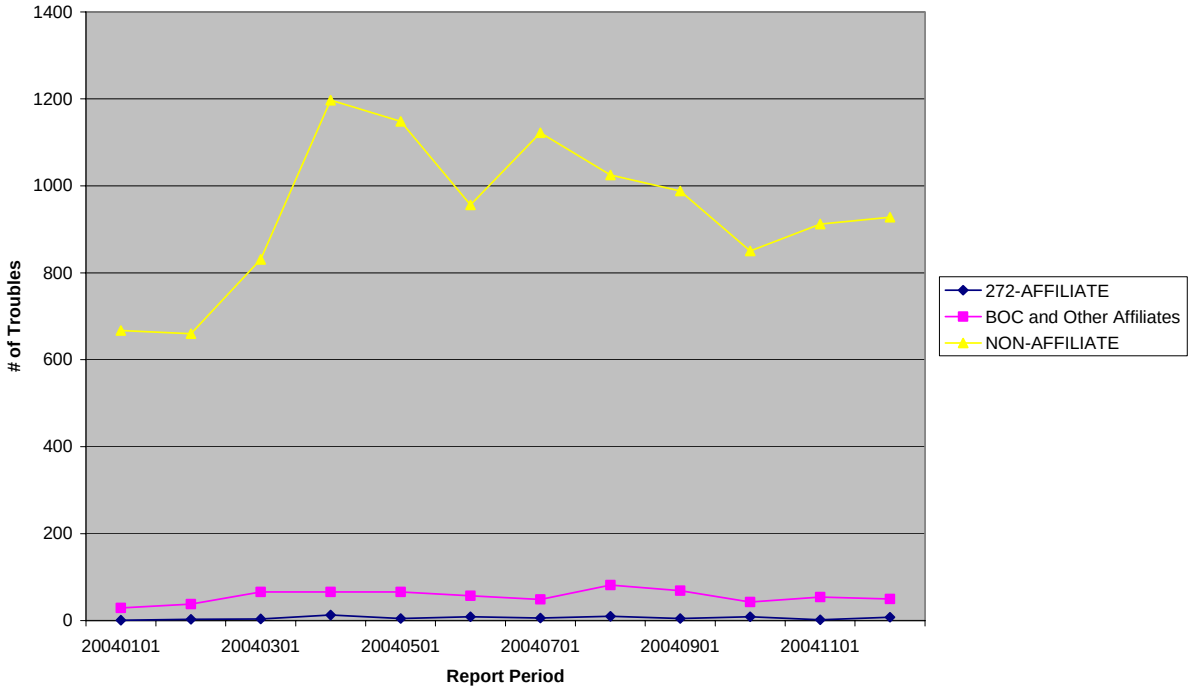

MA - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
12
10
8
6
4
2
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


MA - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
7.4
7.2
7
6.8
6.6
6.4
6.2
6
5.8
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

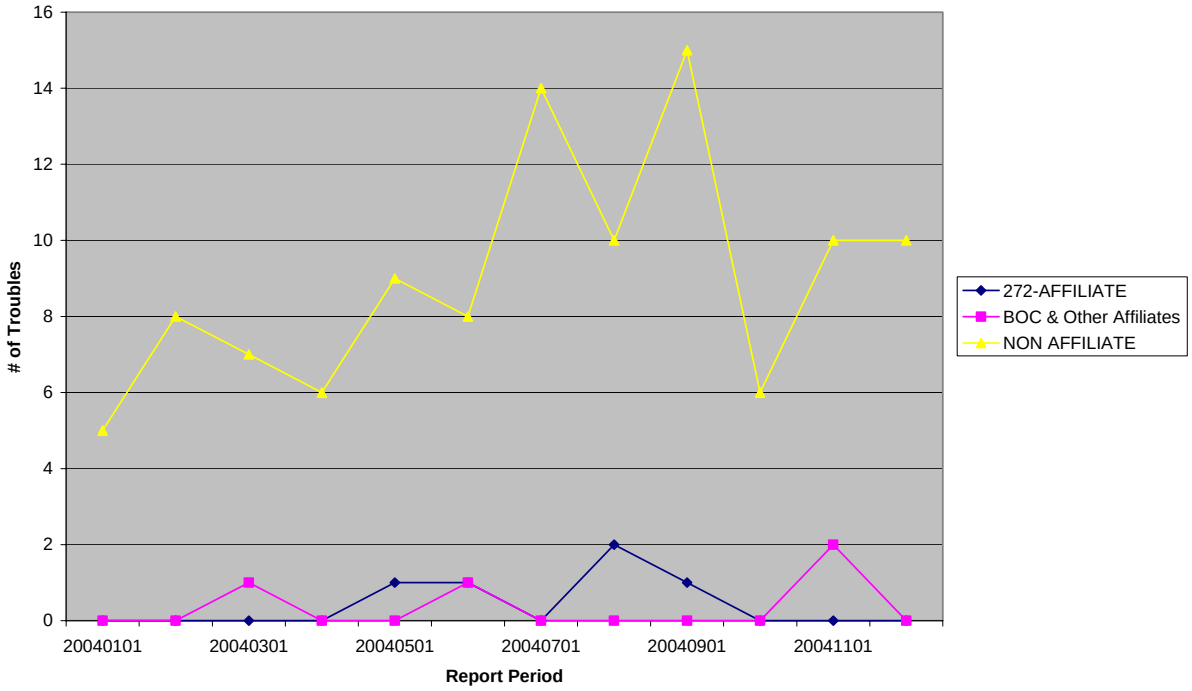

MA - 2004
Trouble Volumes - FGD
16
14
12
10
8
6
4
2
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE

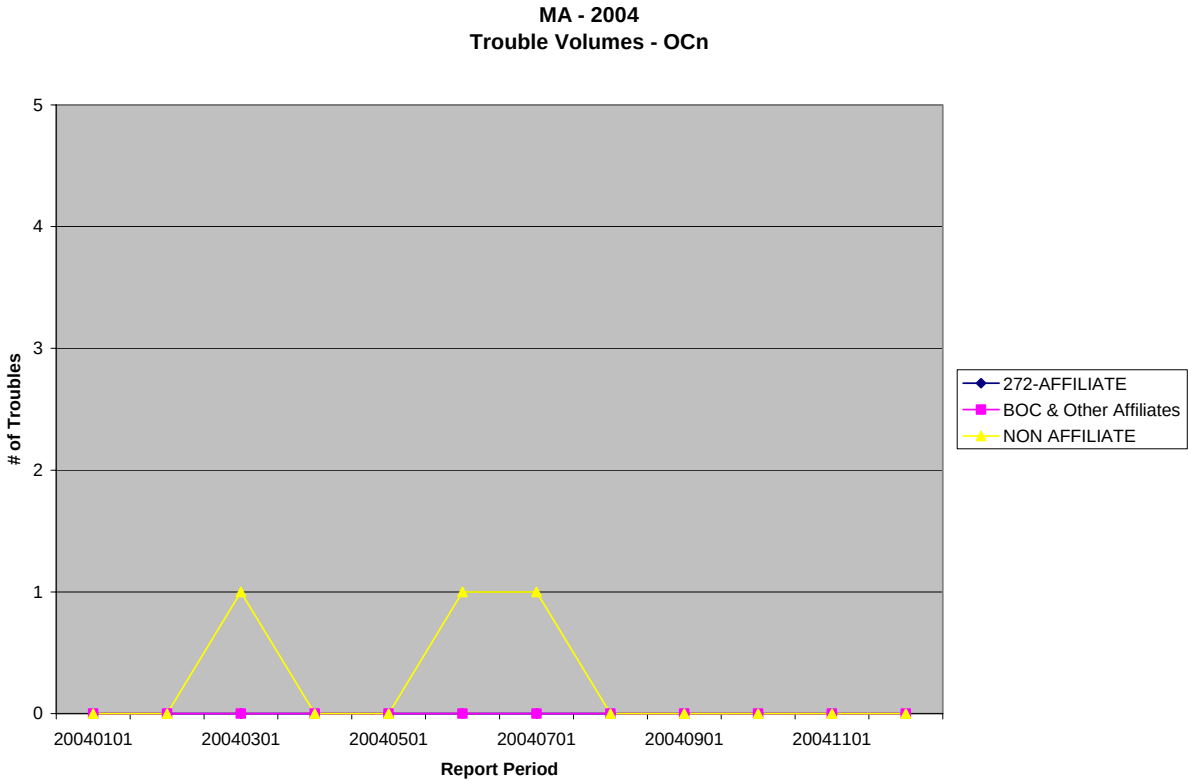

MA - 2004
Trouble Volumes - DS0
250
200
150
100
50
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

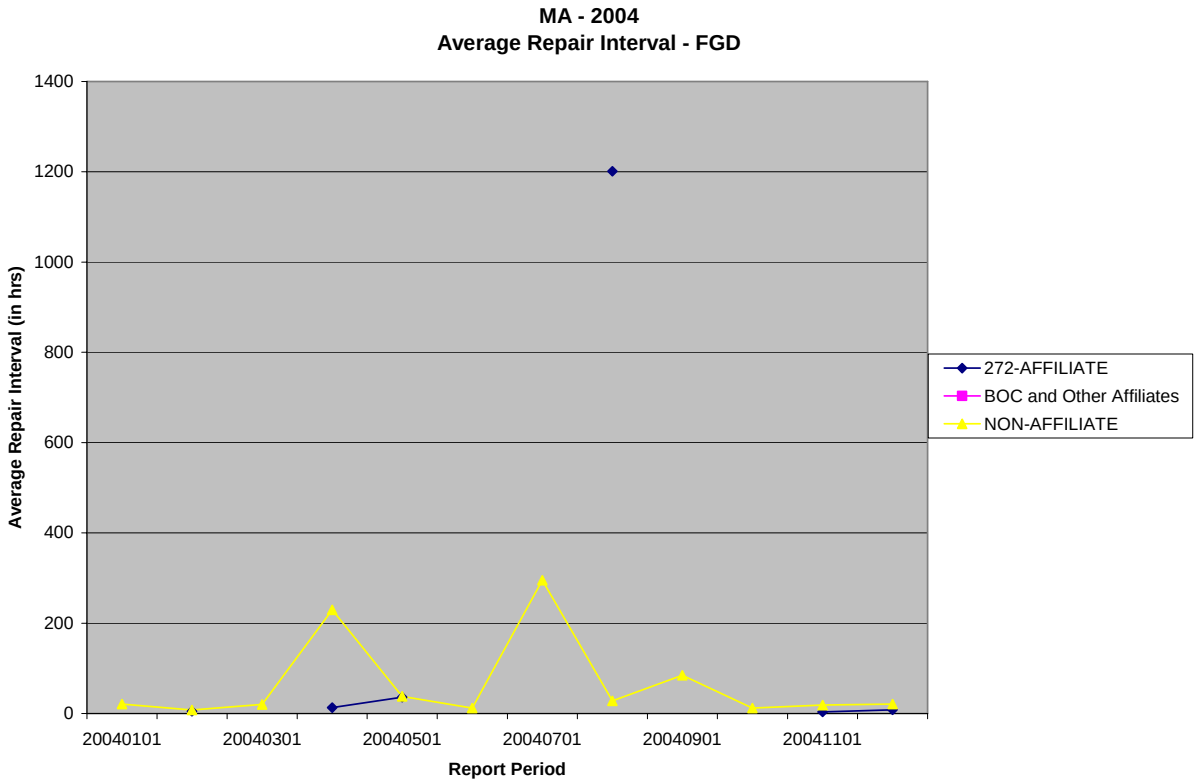
MA - 2004
Trouble Volumes - DS1



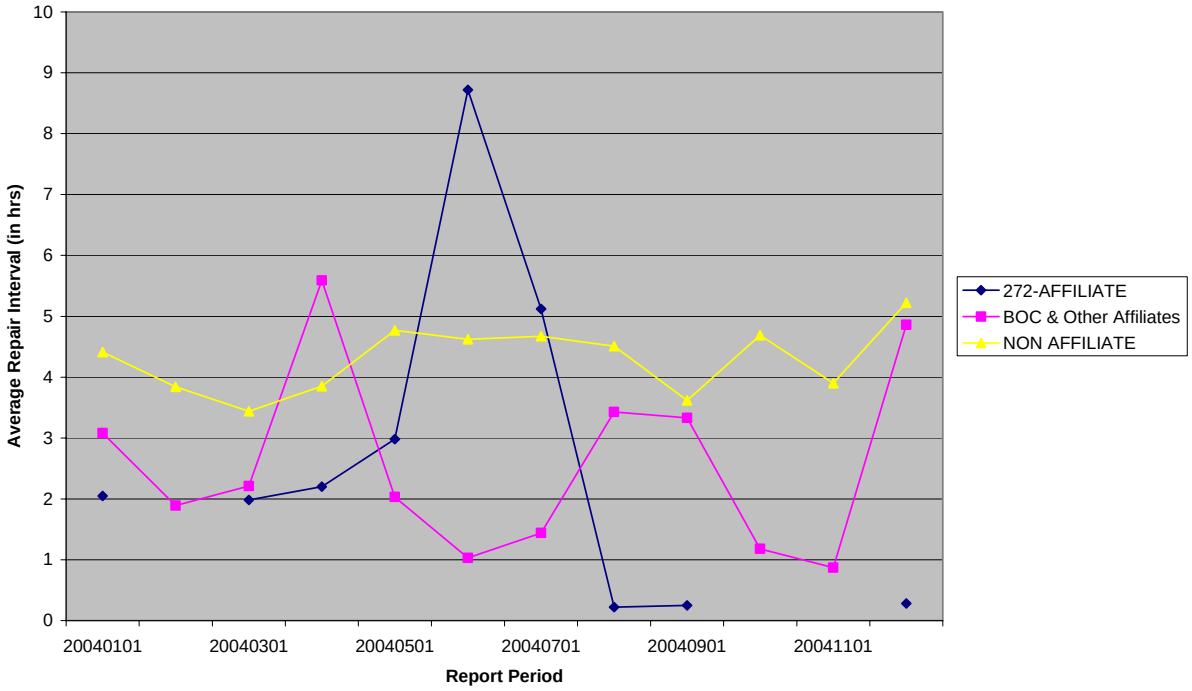
MA - 2004
Trouble Volumes - DS3



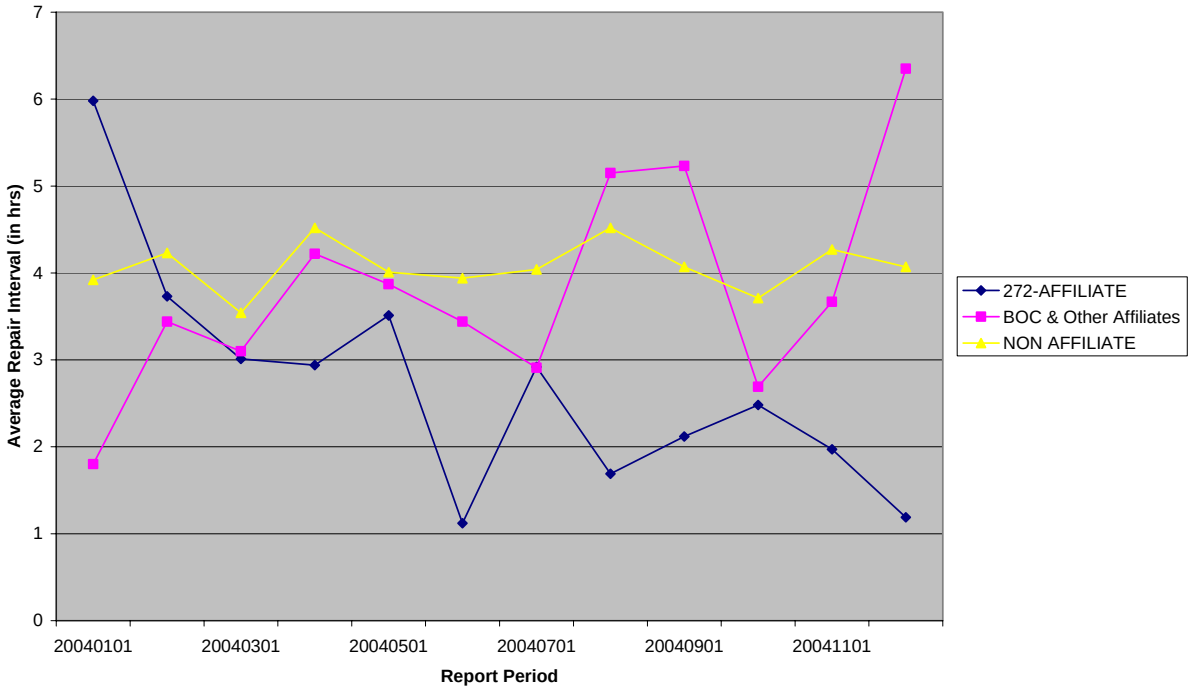

MA - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


MA - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
1400
1200
1000
800
600
400
200
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

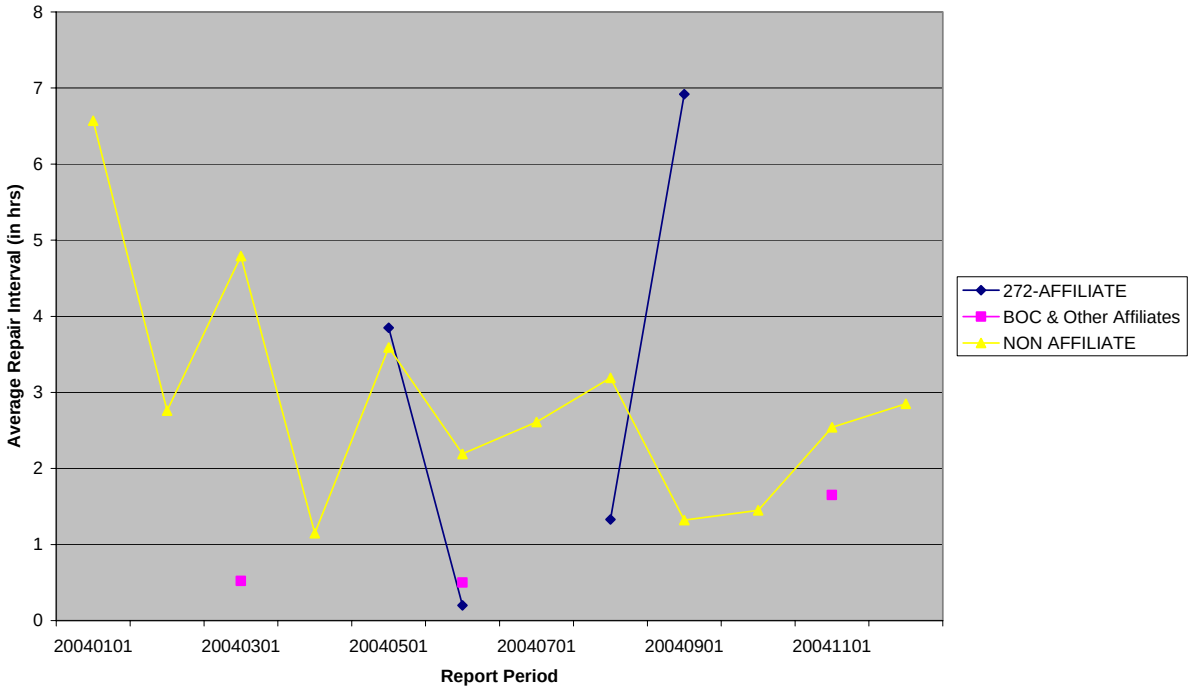
MA - 2004
Average Repair Interval - DS0



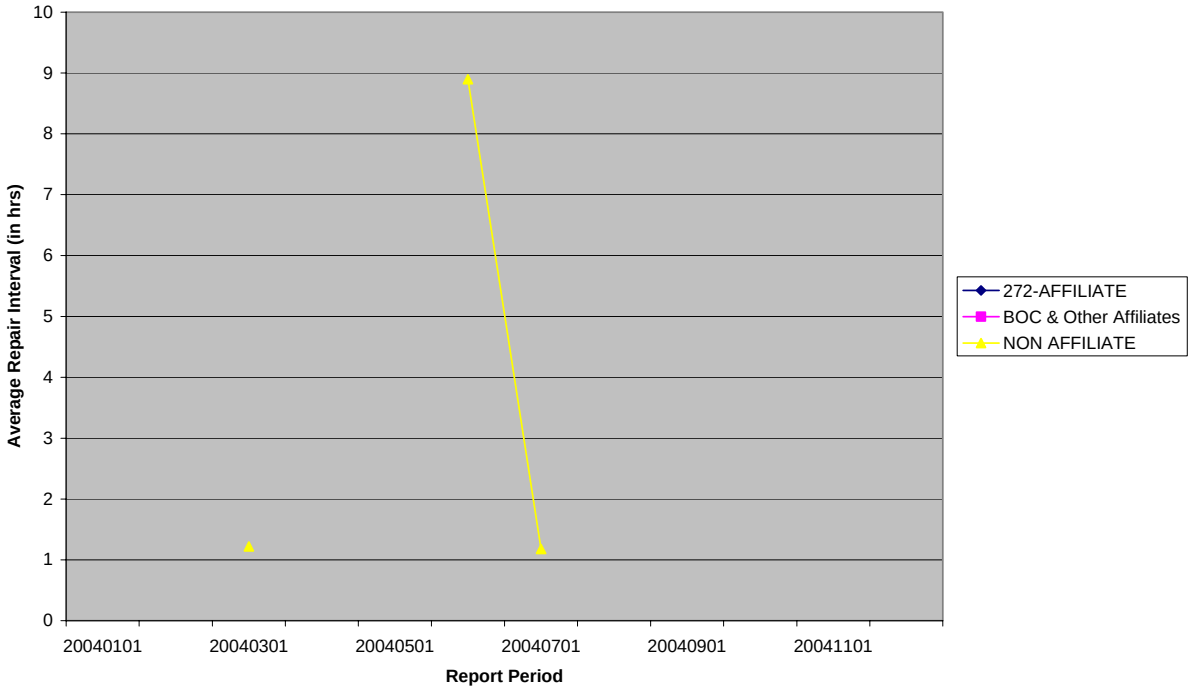
MA - 2004
Average Repair Interval - DS1



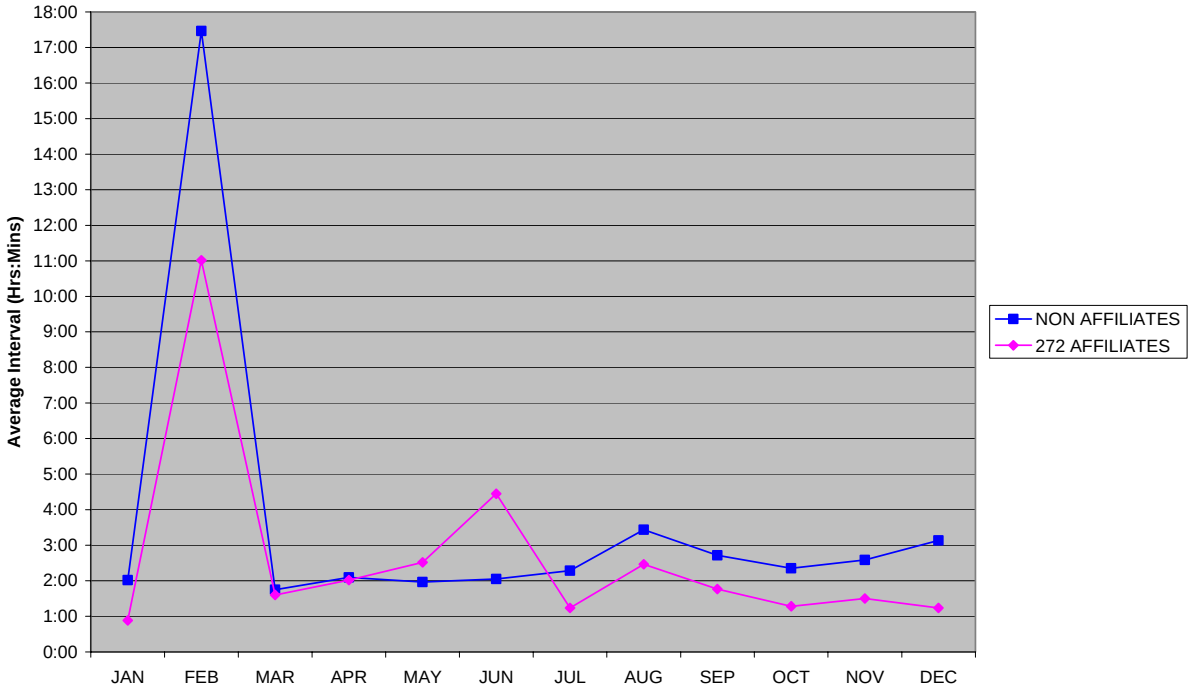
MA - 2004
Average Repair Interval - DS3



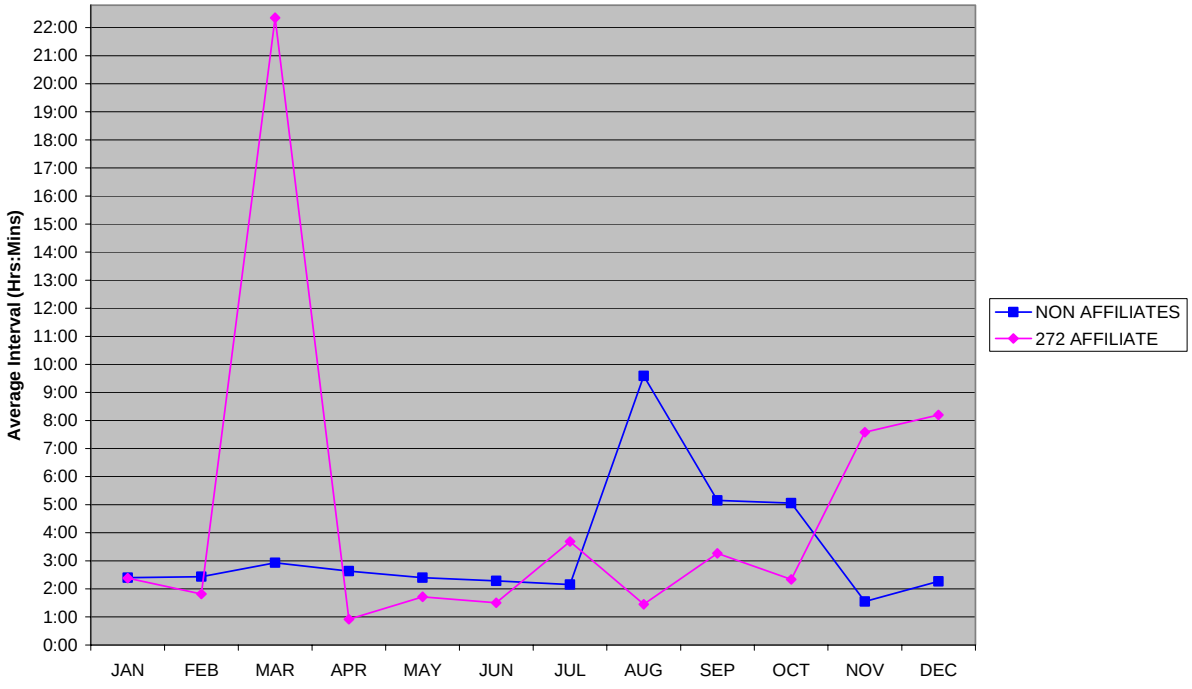
MA - 2004
Average Repair Interval - OCn

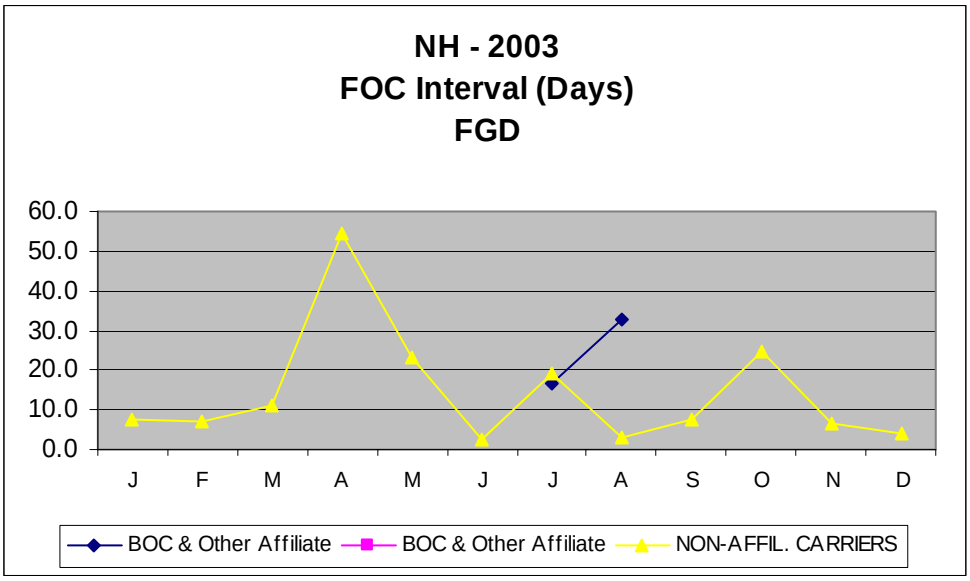


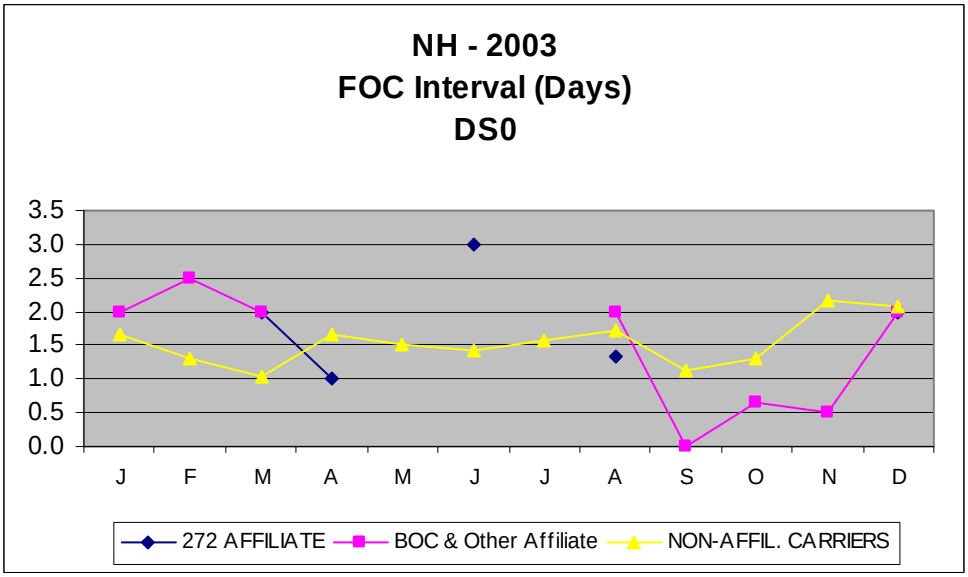
MA - 2003
PIC INTERVALS

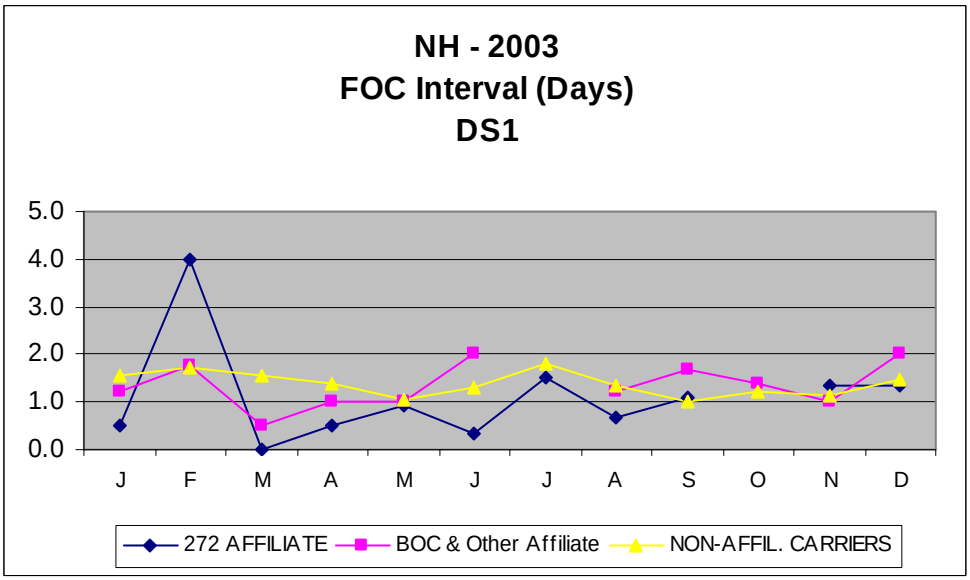


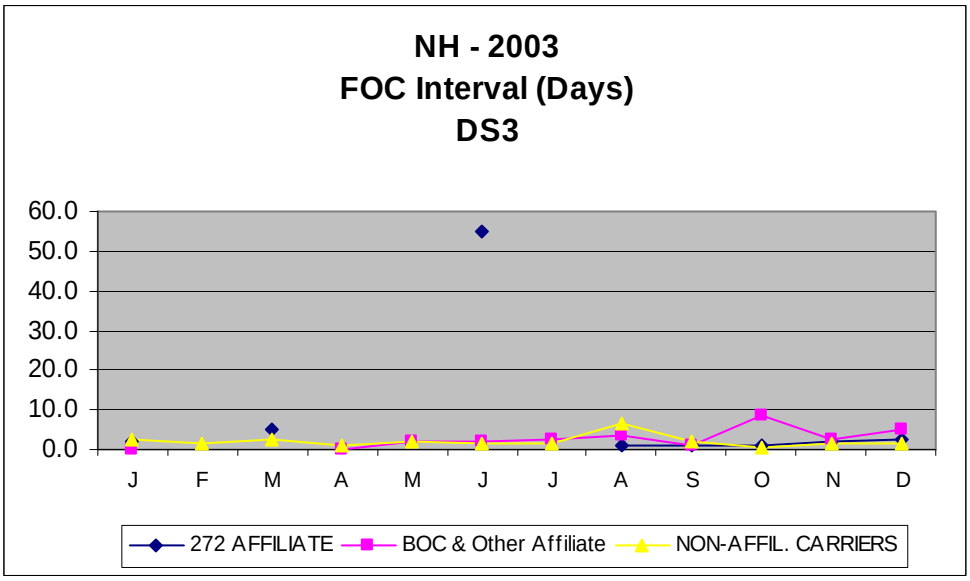
MA - 2004
PIC INTERVALS

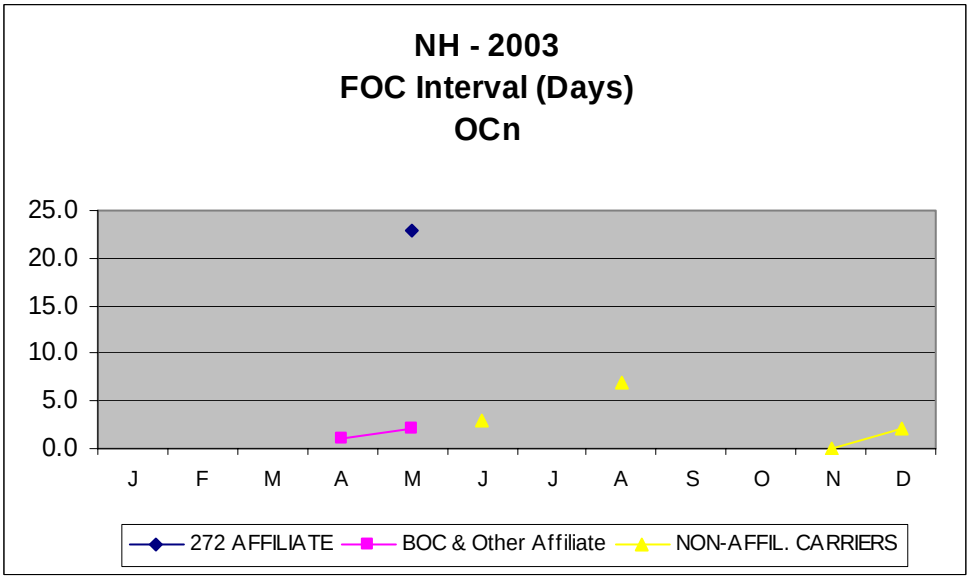


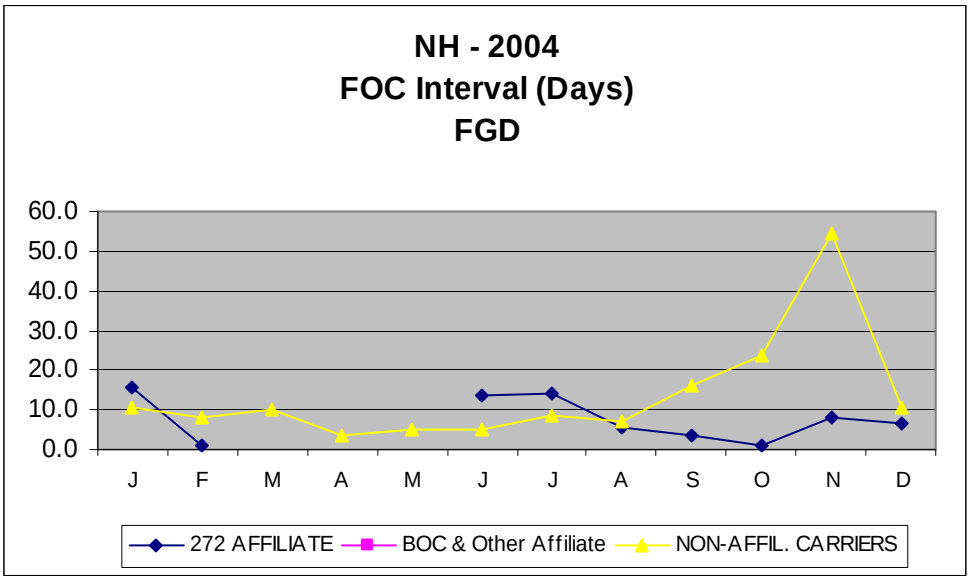

NH - 2003
FOC Interval (Days)
FGD
60.0
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
BOC & Other Affiliate
BOC & Other Affiliate
NON-AFFIL. CARRIERS

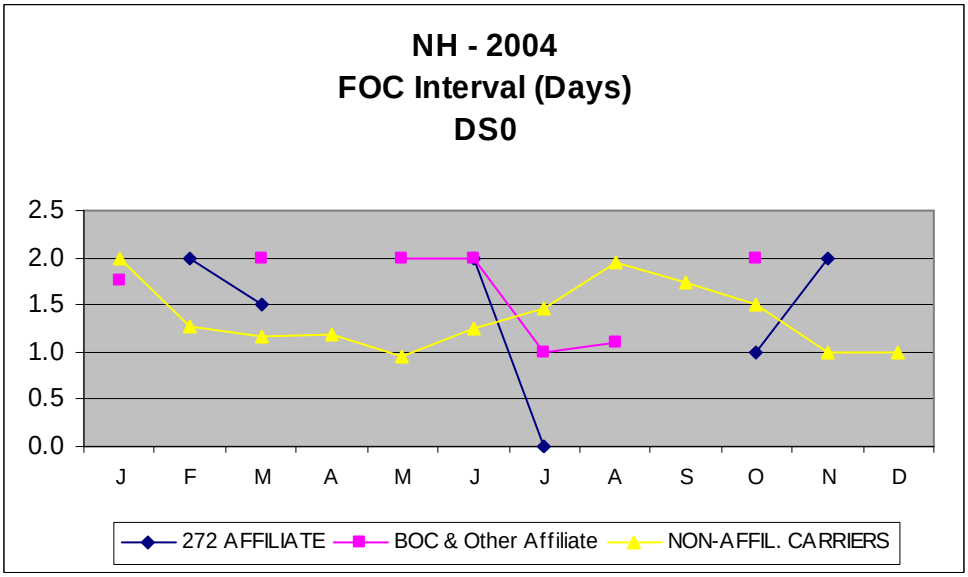

NH - 2003
FOC Interval (Days)
DS0
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

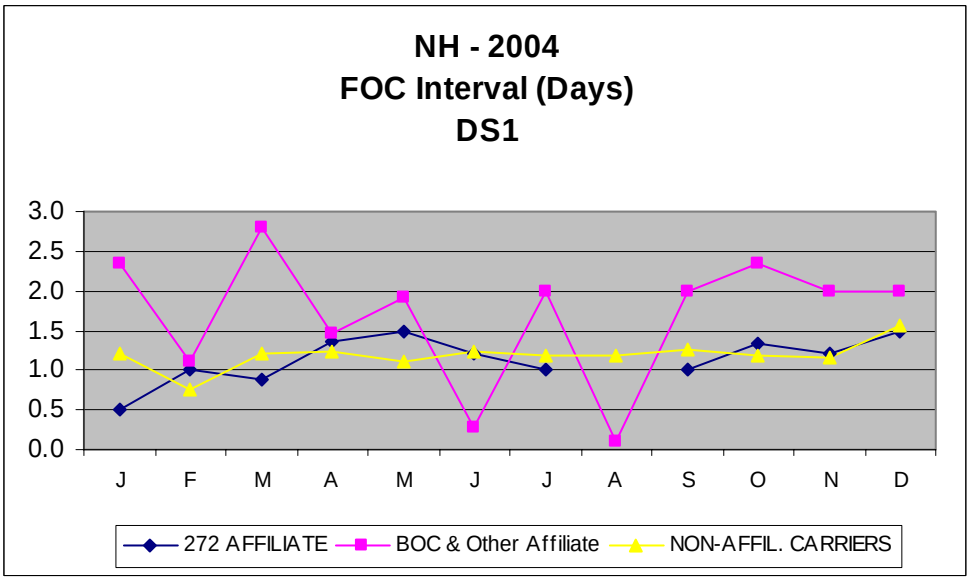

NH - 2003
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

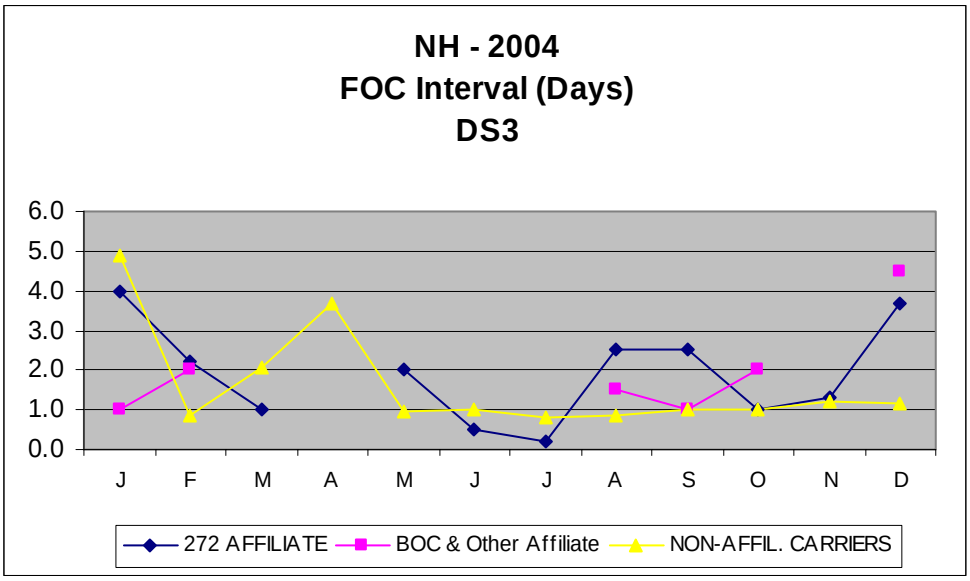

NH - 2003
FOC Interval (Days)
DS3
60.0
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

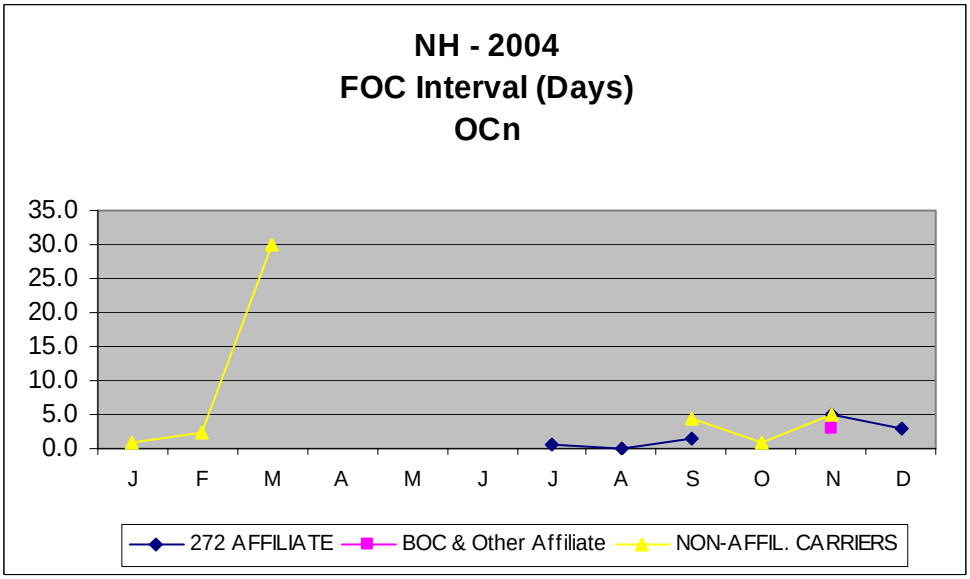

NH - 2003
FOC Interval (Days)
OCn
25.0
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

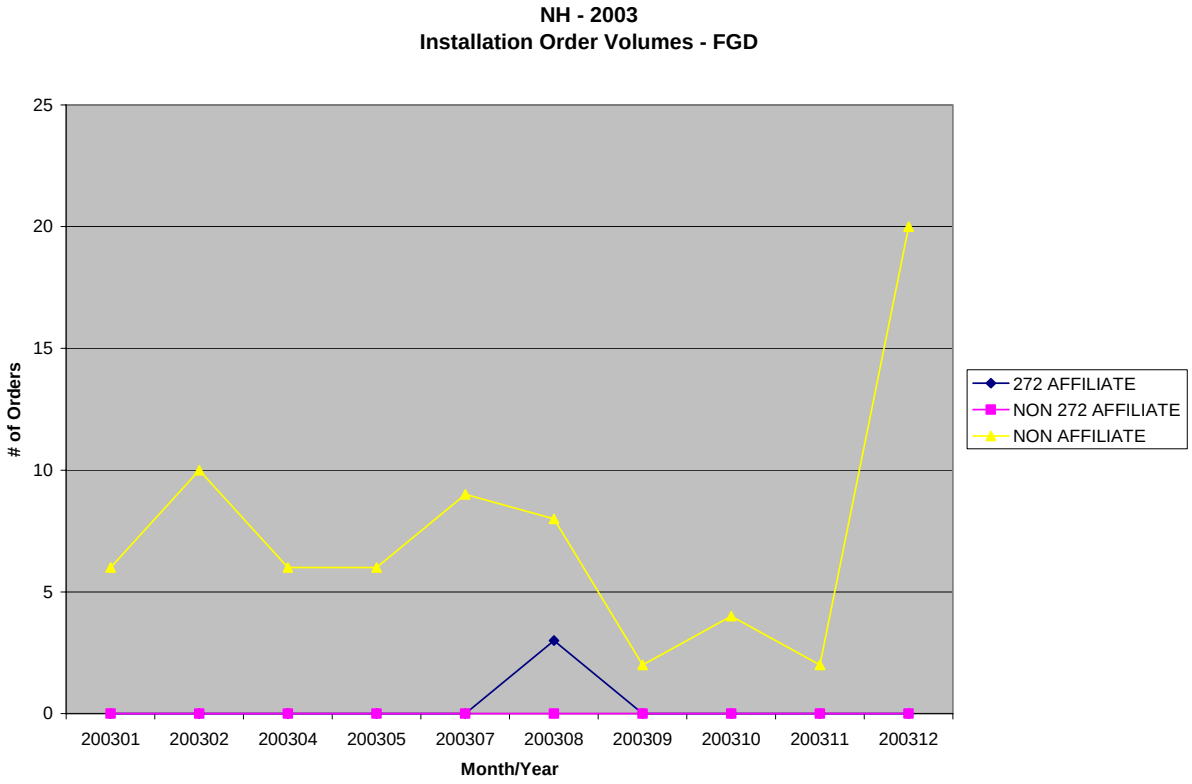

NH - 2004
FOC Interval (Days)
FGD
60.0
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

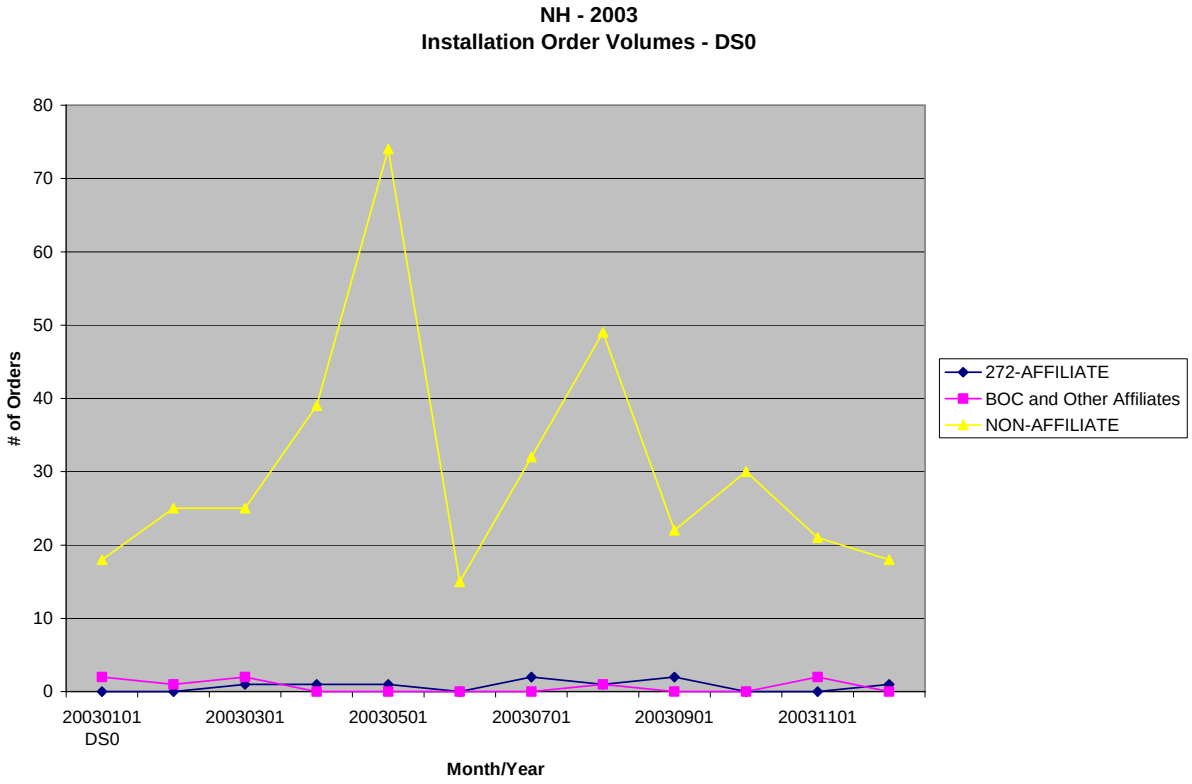

NH - 2004
FOC Interval (Days)
DS0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

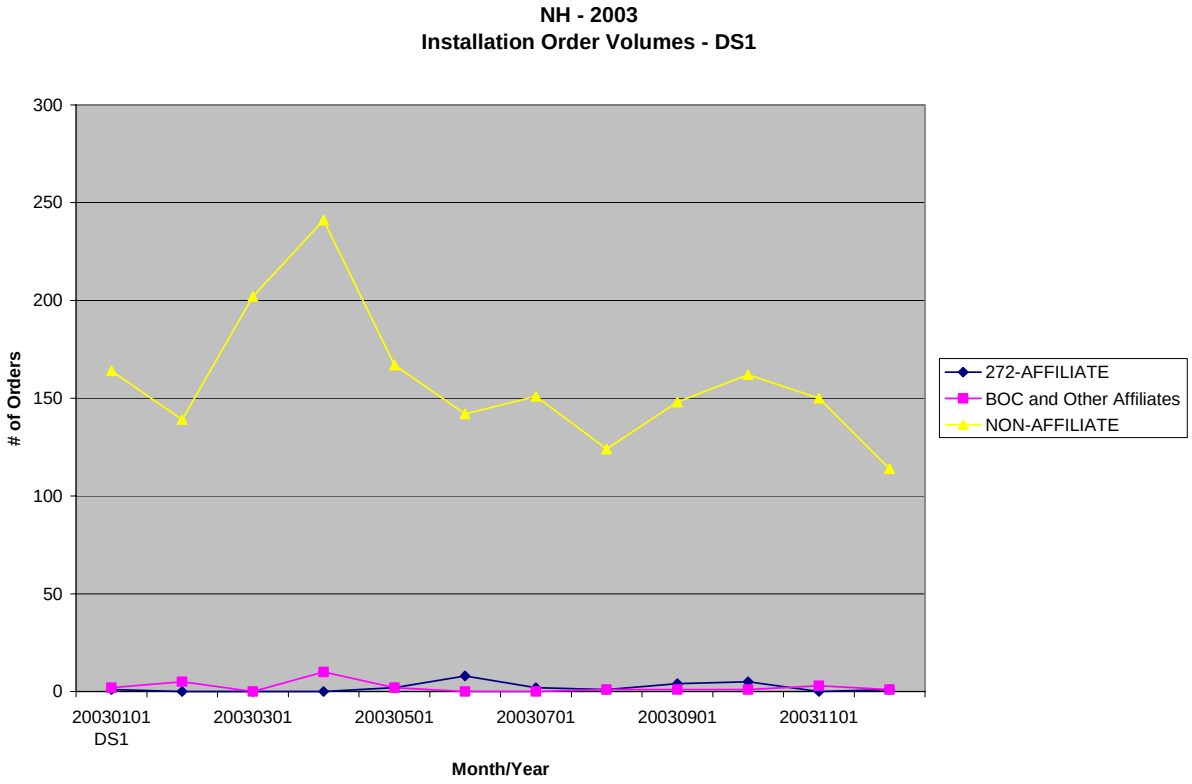

NH - 2004
FOC Interval (Days)
DS1
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

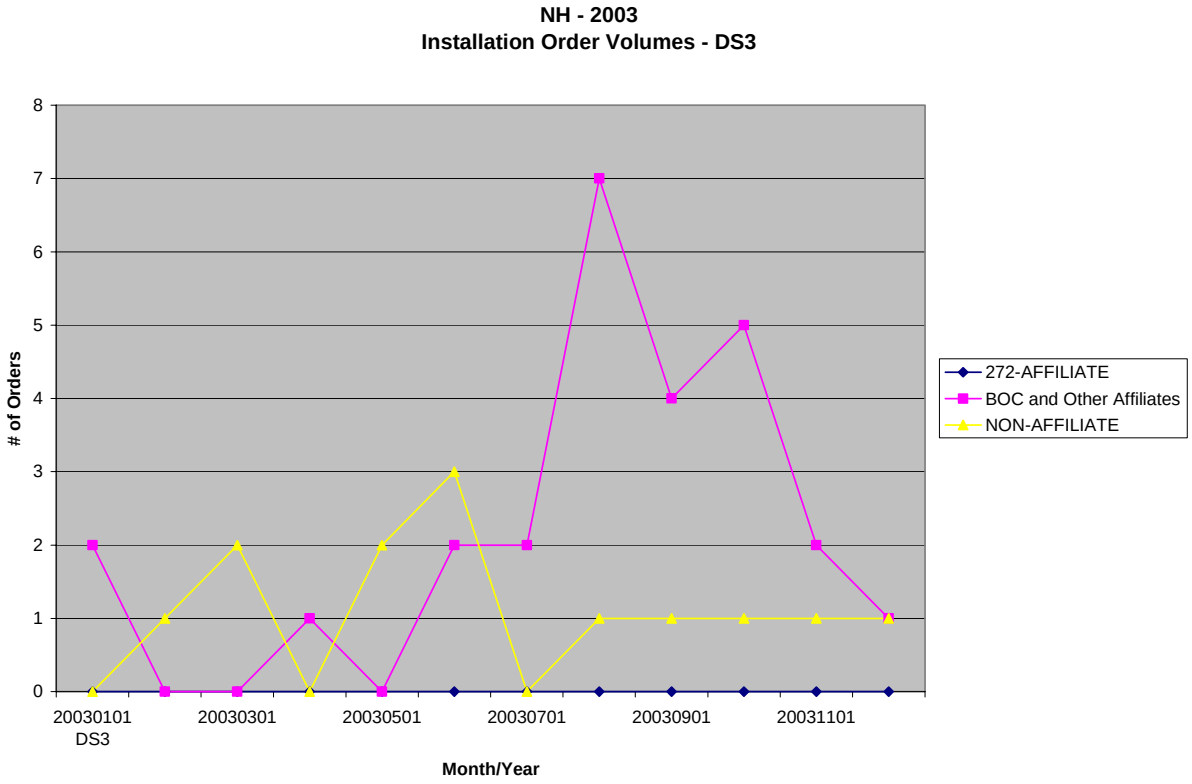

NH - 2004
FOC Interval (Days)
DS3
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

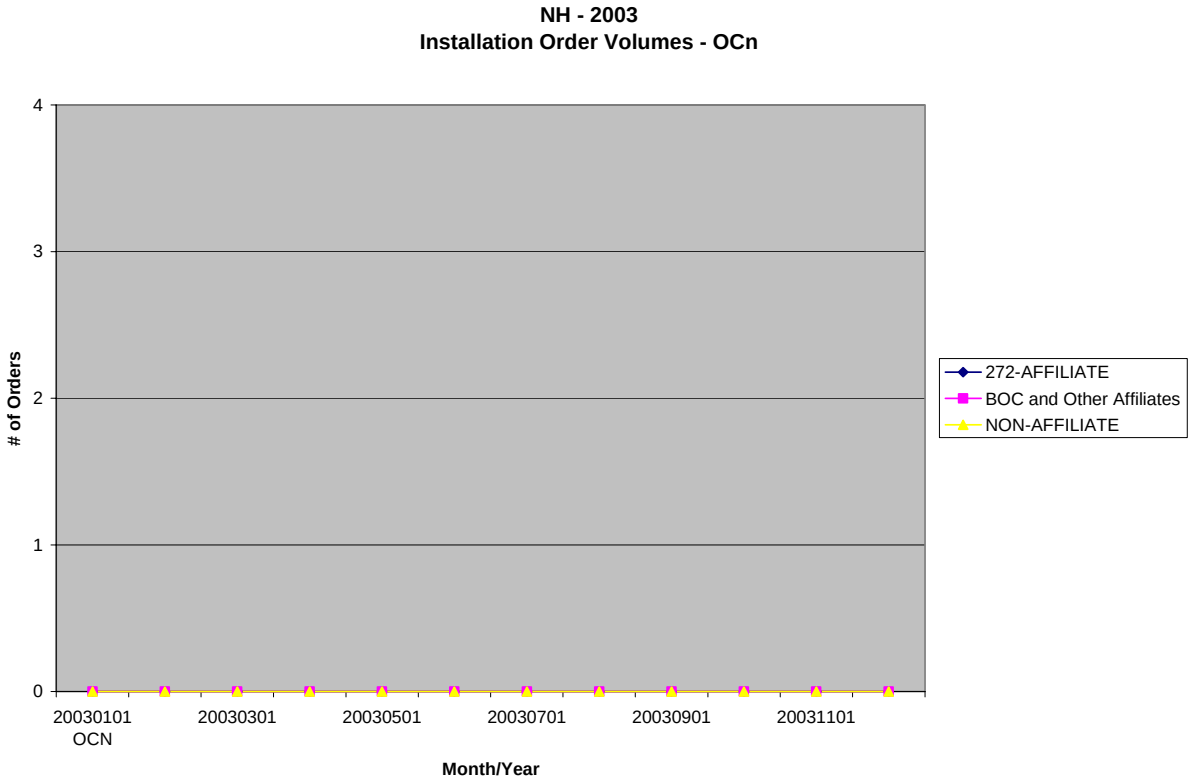

NH - 2004
FOC Interval (Days)
OCn
35.0
30.0
25.0
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

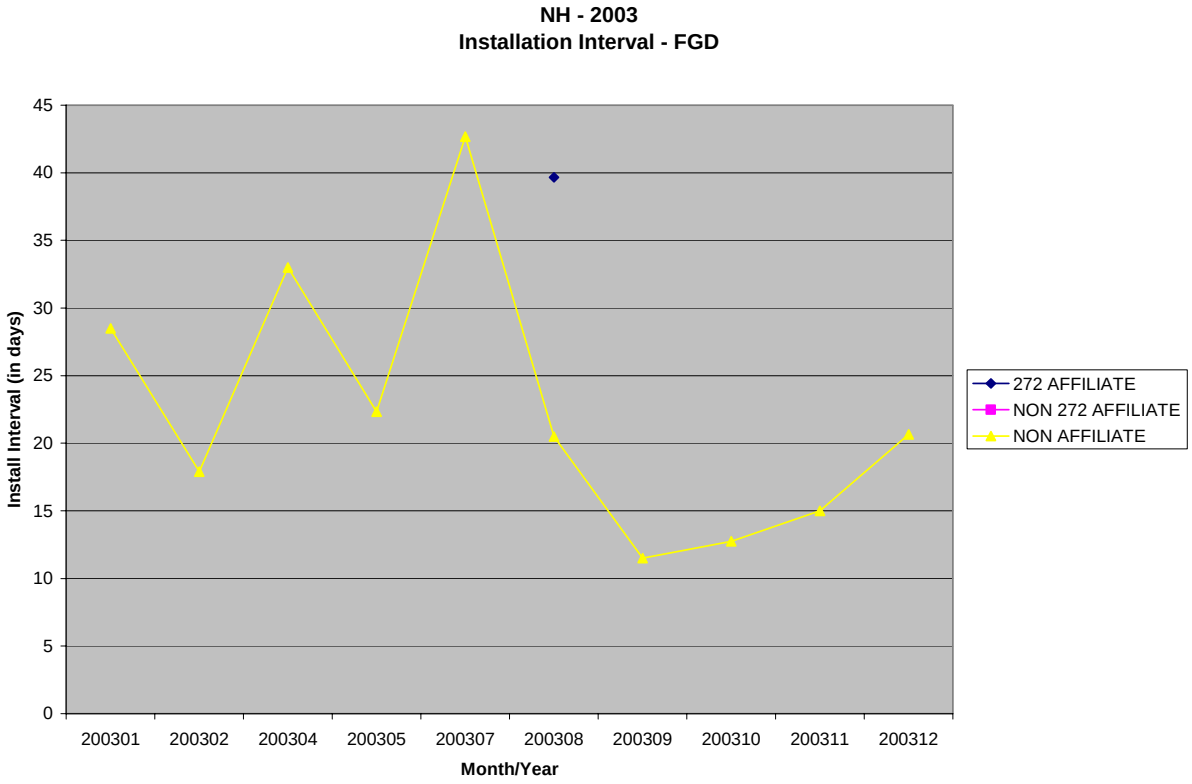

NH - 2003
Installation Order Volumes - FGD
# of Orders
25
20
15
10
5
0
200301
200302
200304
200305
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

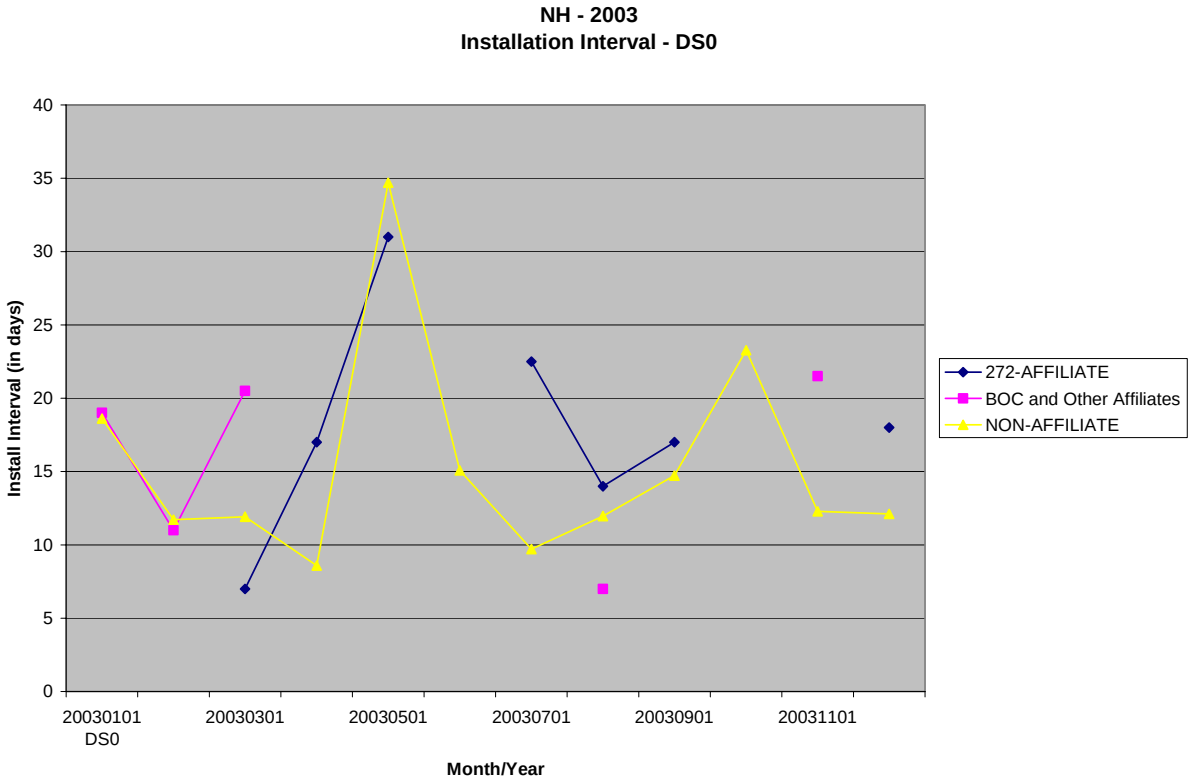

NH - 2003
Installation Order Volumes - DS0
# of Orders
80
70
60
50
40
30
20
10
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

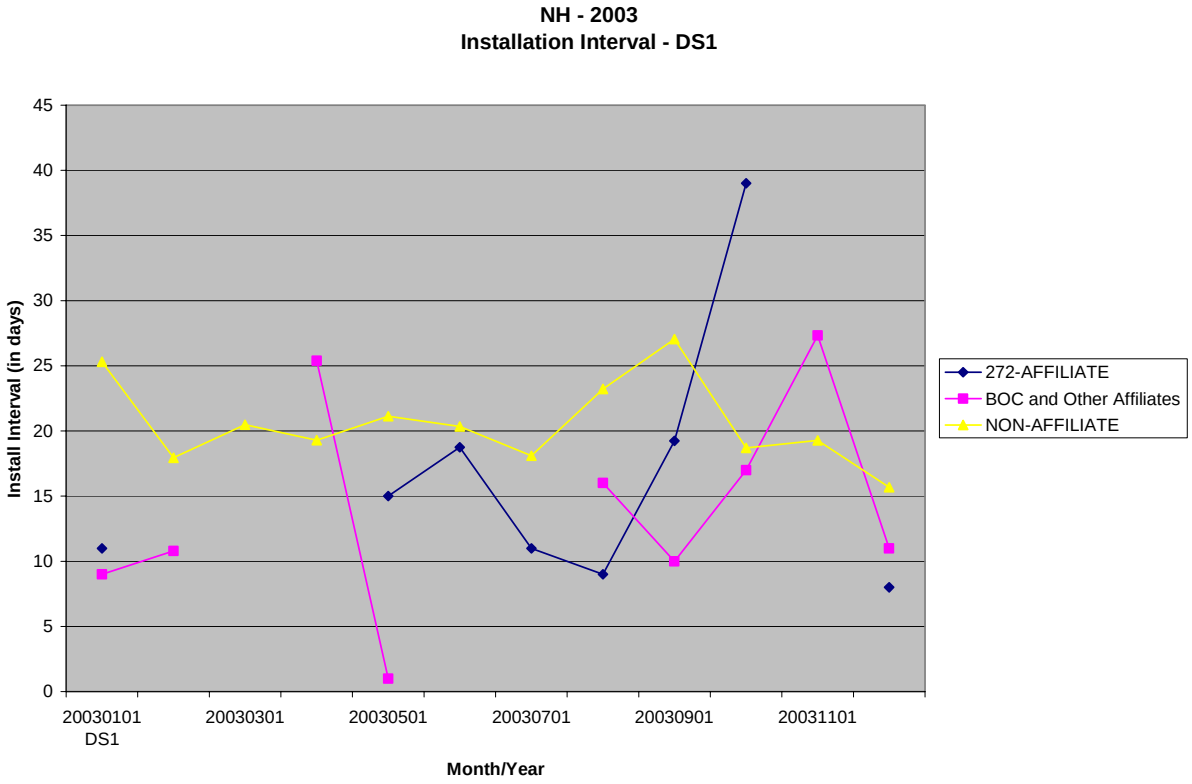

NH - 2003
Installation Order Volumes - DS1
300
250
200
150
100
50
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

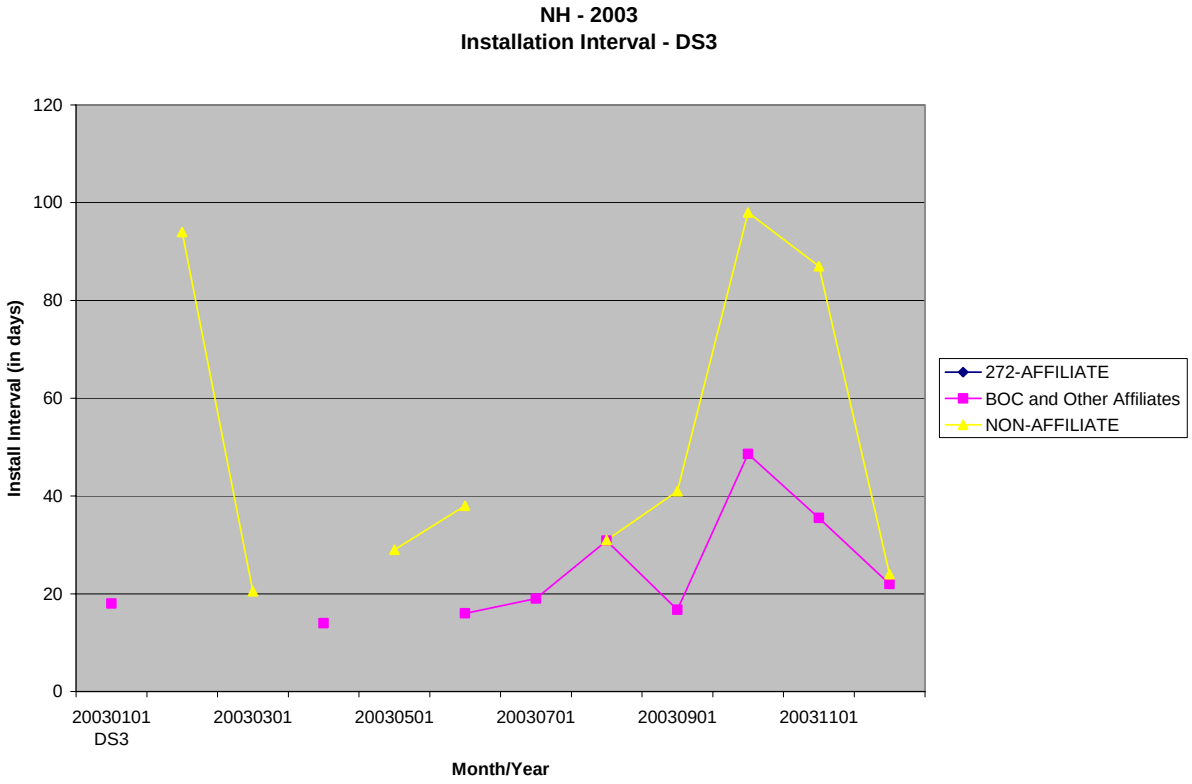

NH - 2003
Installation Order Volumes - DS3
8
7
6
5
4
3
2
1
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

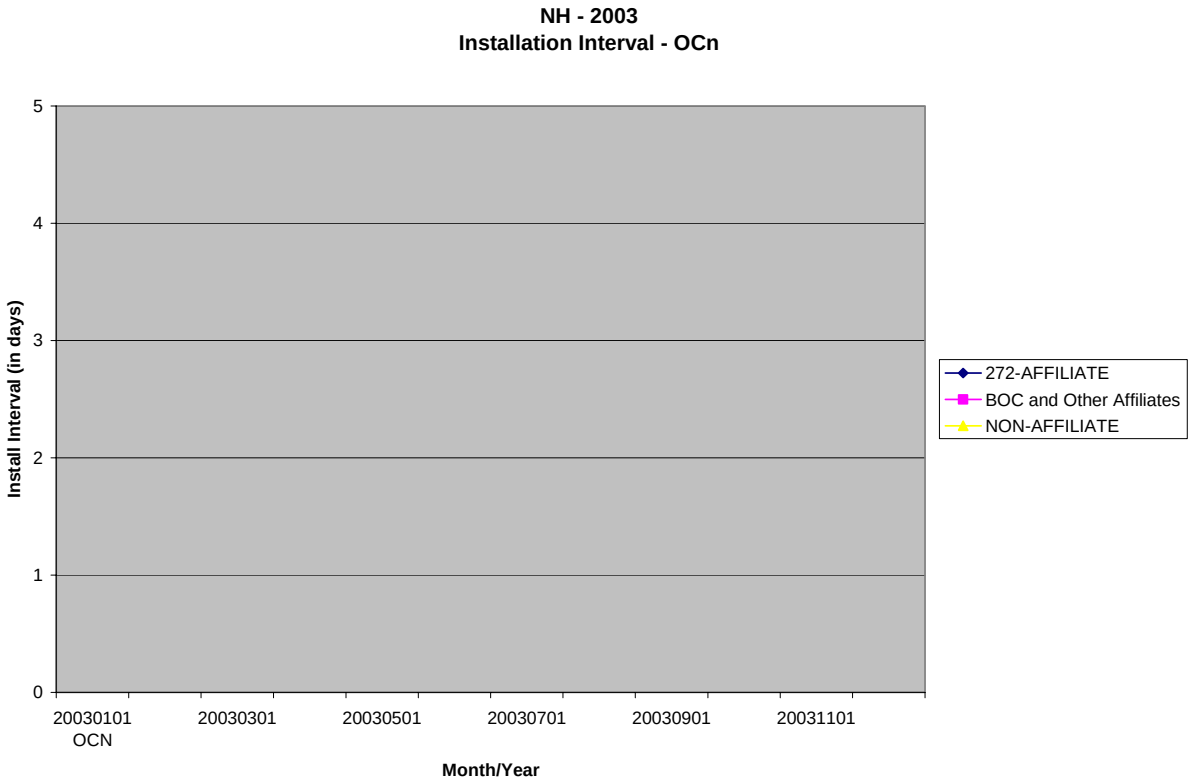

NH - 2003
Installation Order Volumes - OCn
# of Orders
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

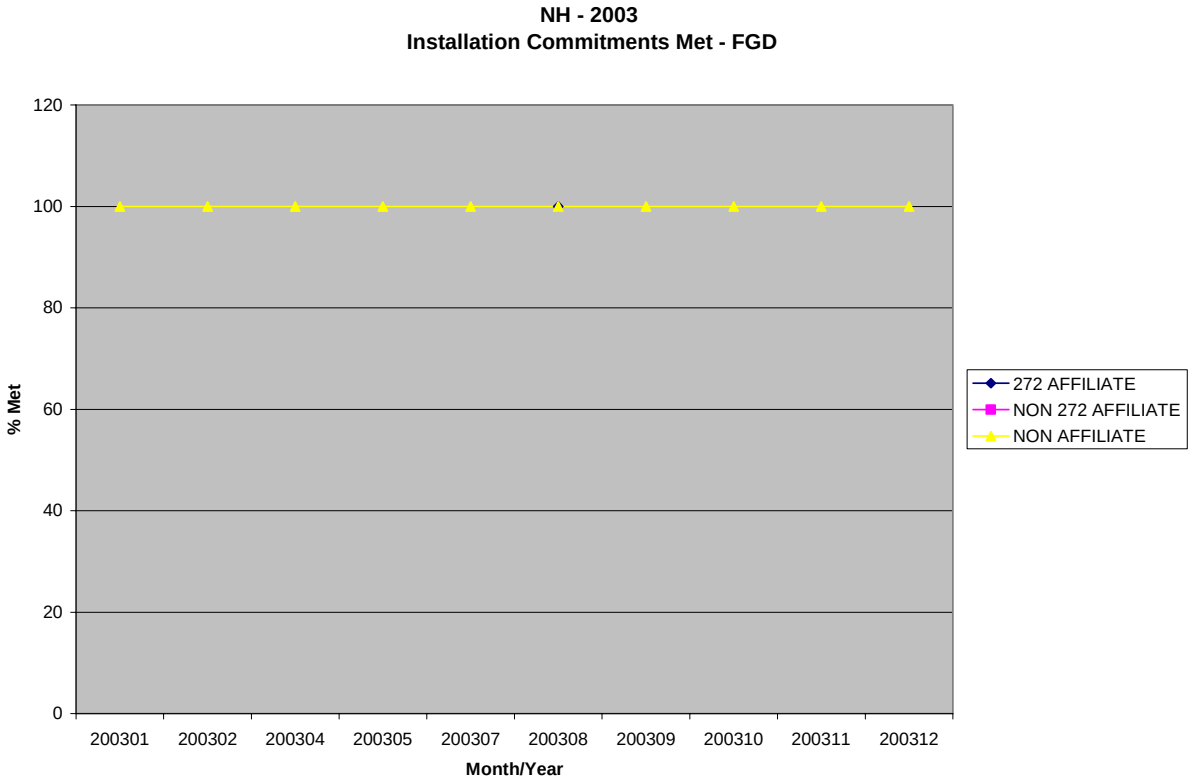

NH - 2003
Installation Interval - FGD
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
200301
200302
200304
200305
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

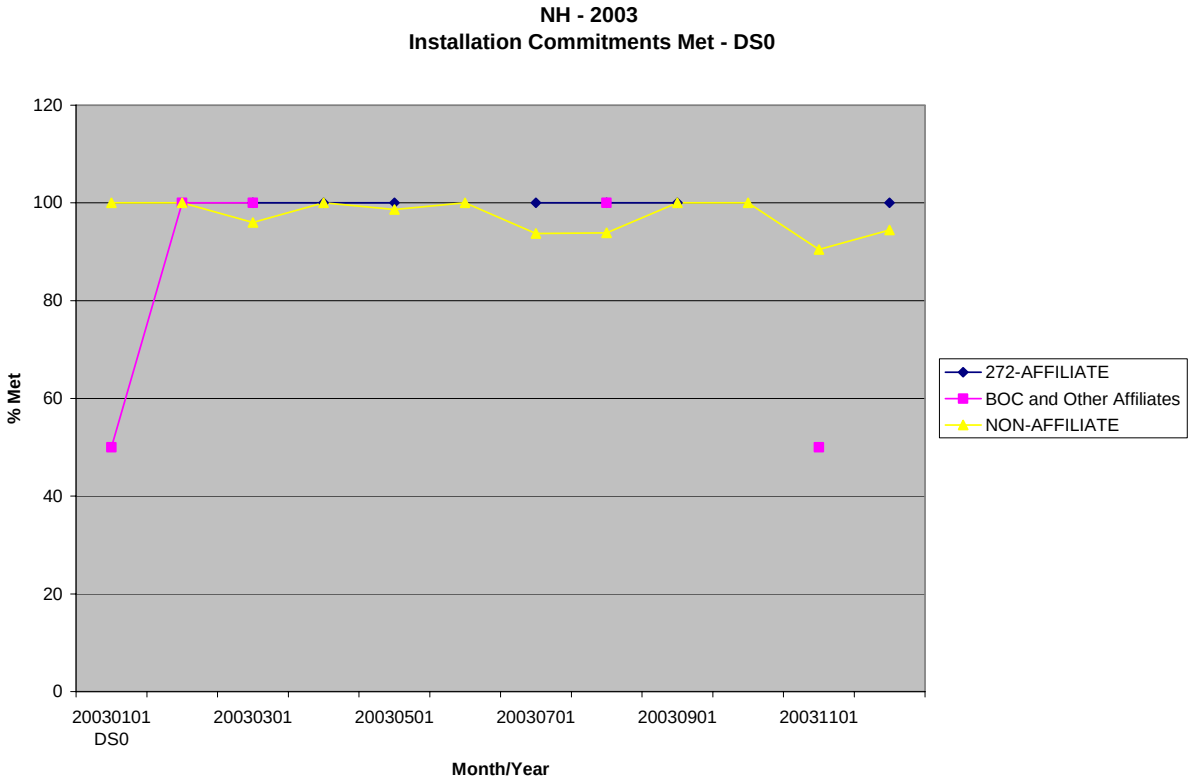

NH - 2003
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

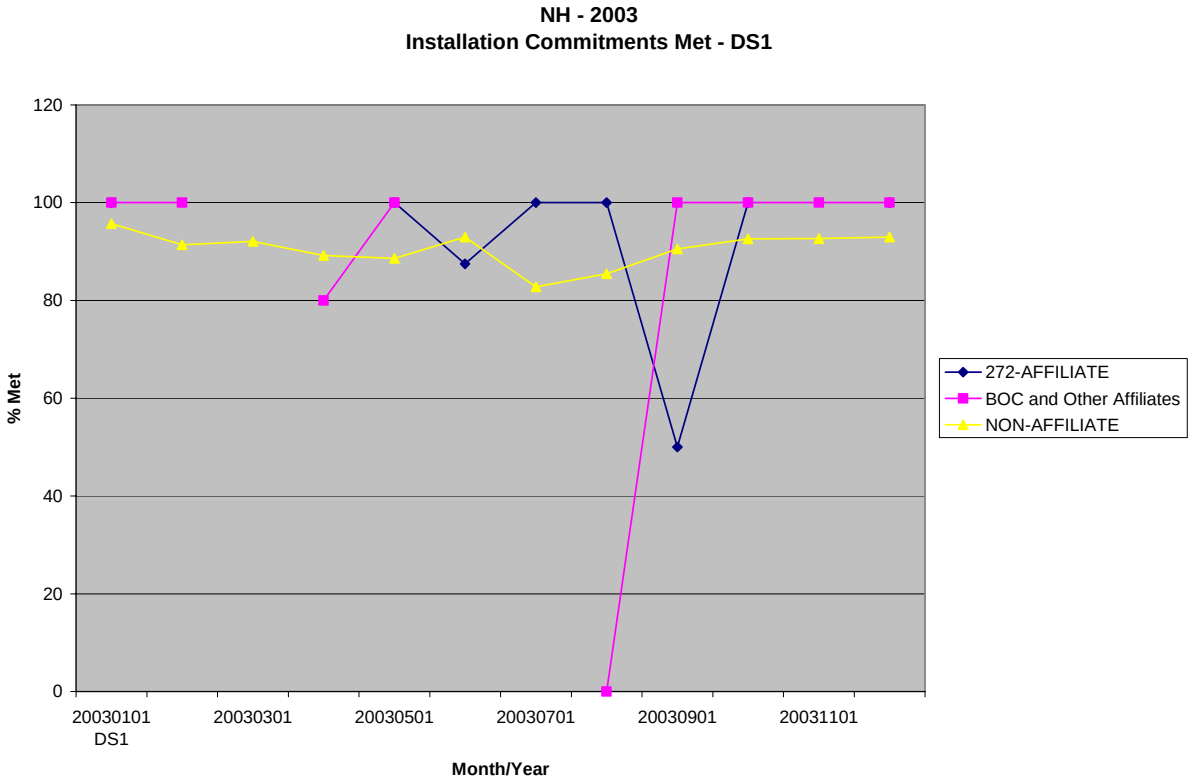

NH - 2003
Installation Interval - DS1
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

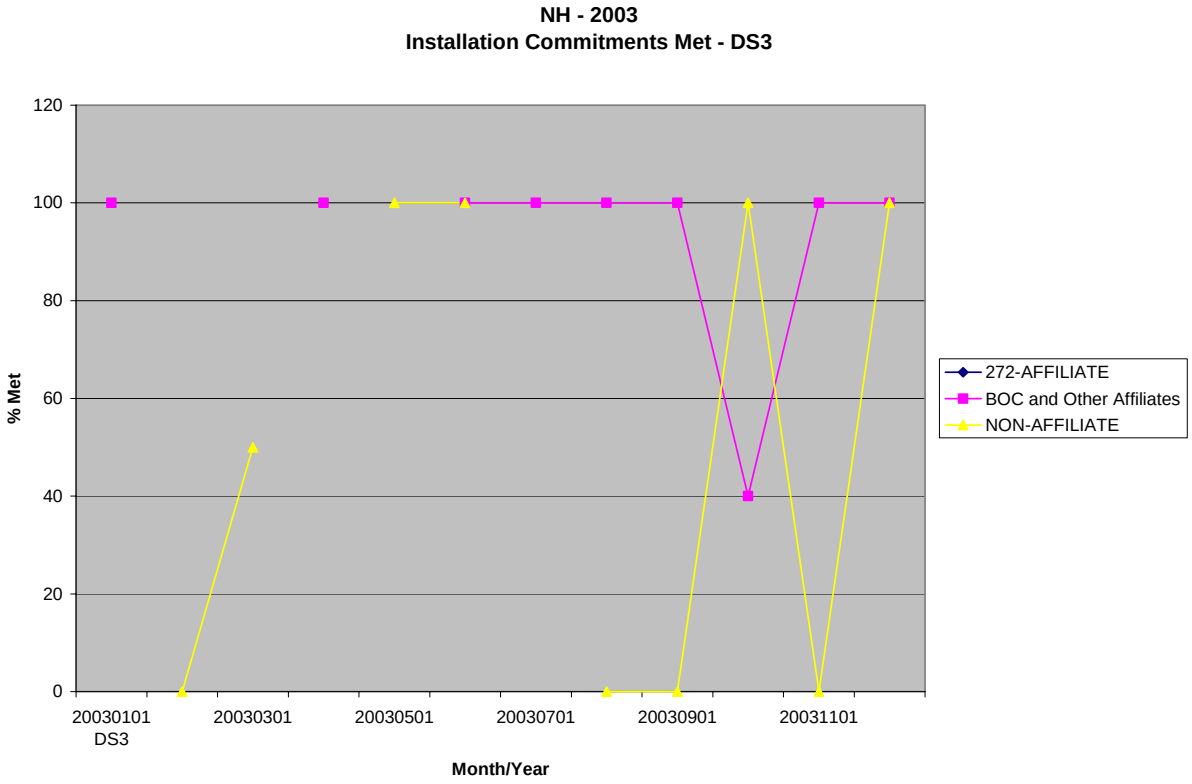

NH - 2003
Installation Interval - DS3
Install Interval (in days)
120
100
80
60
40
20
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

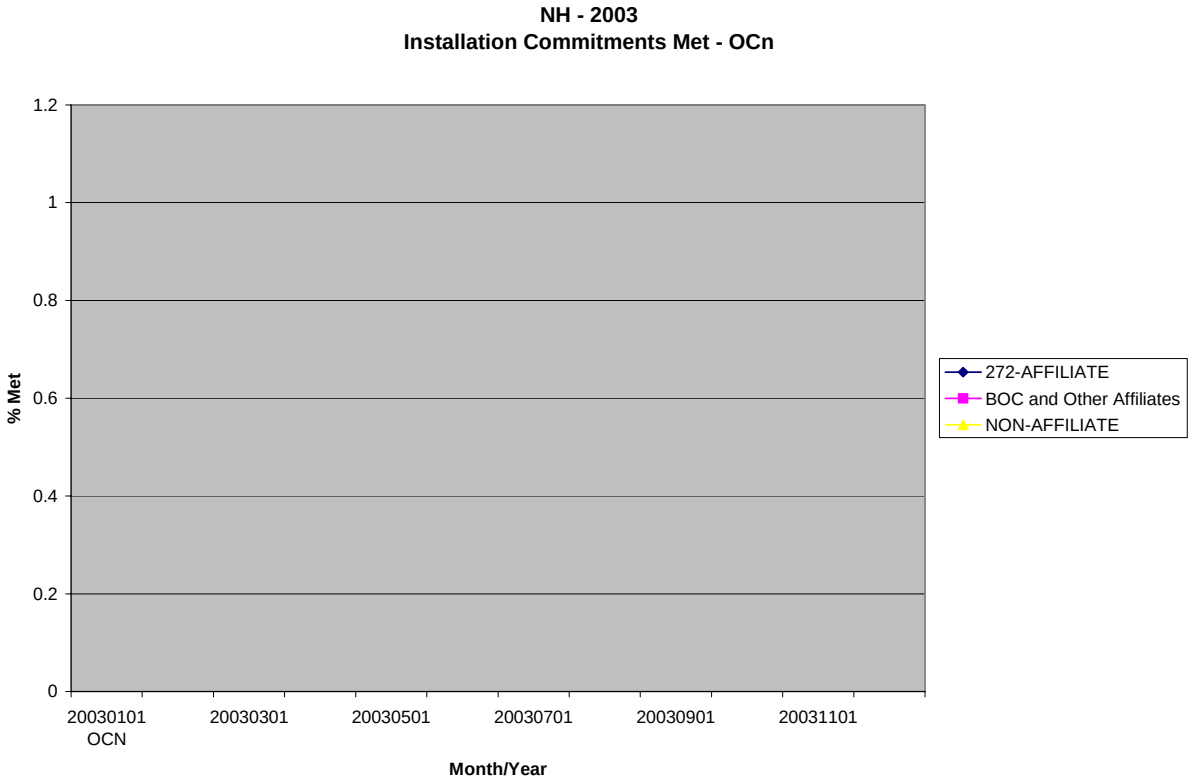

NH - 2003
Installation Interval - OCn
Install Interval (in days)
5
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


NH - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200304
200305
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

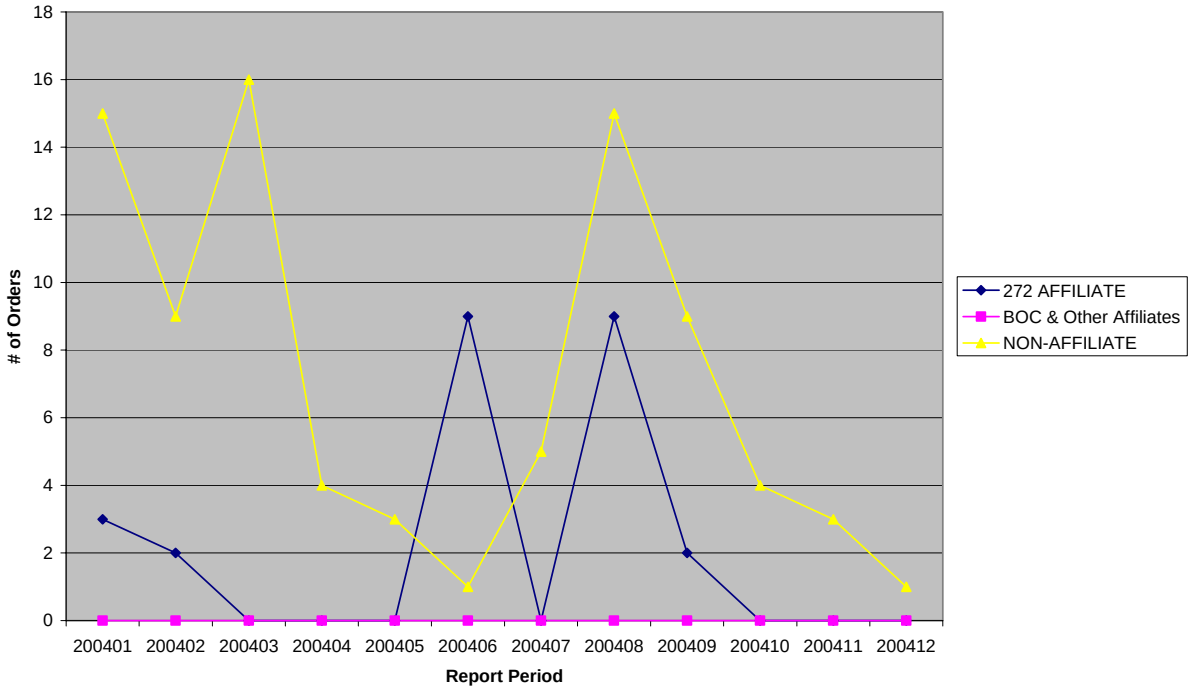

NH - 2003
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


NH - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

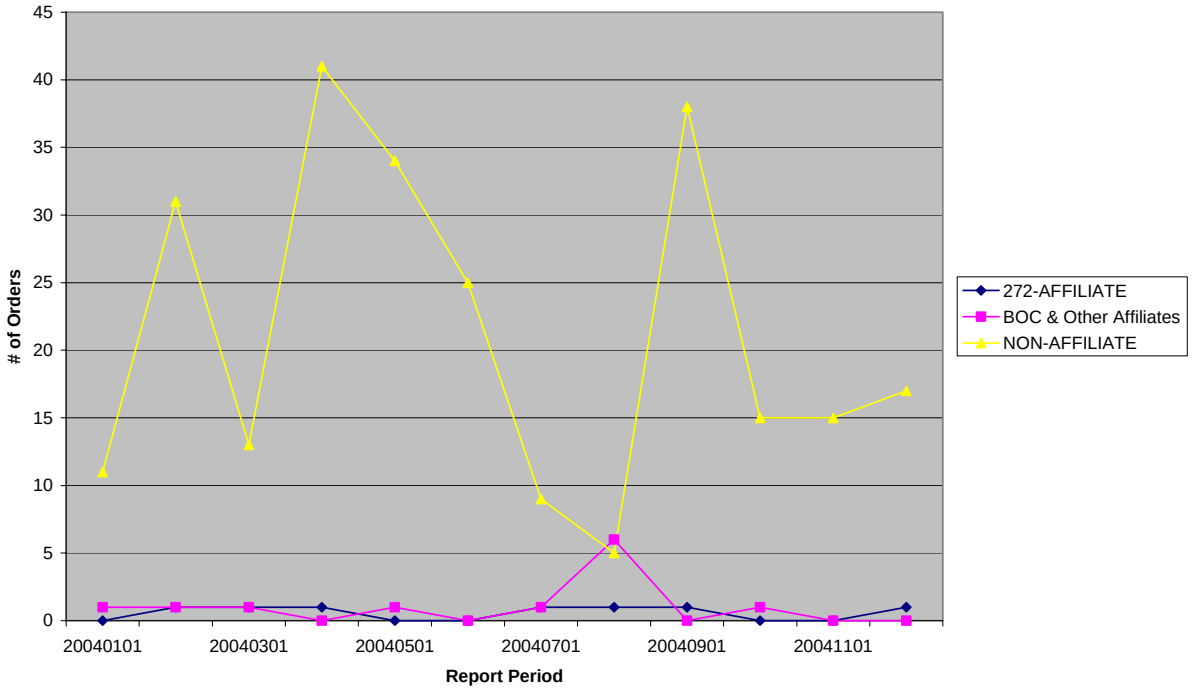

NH - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

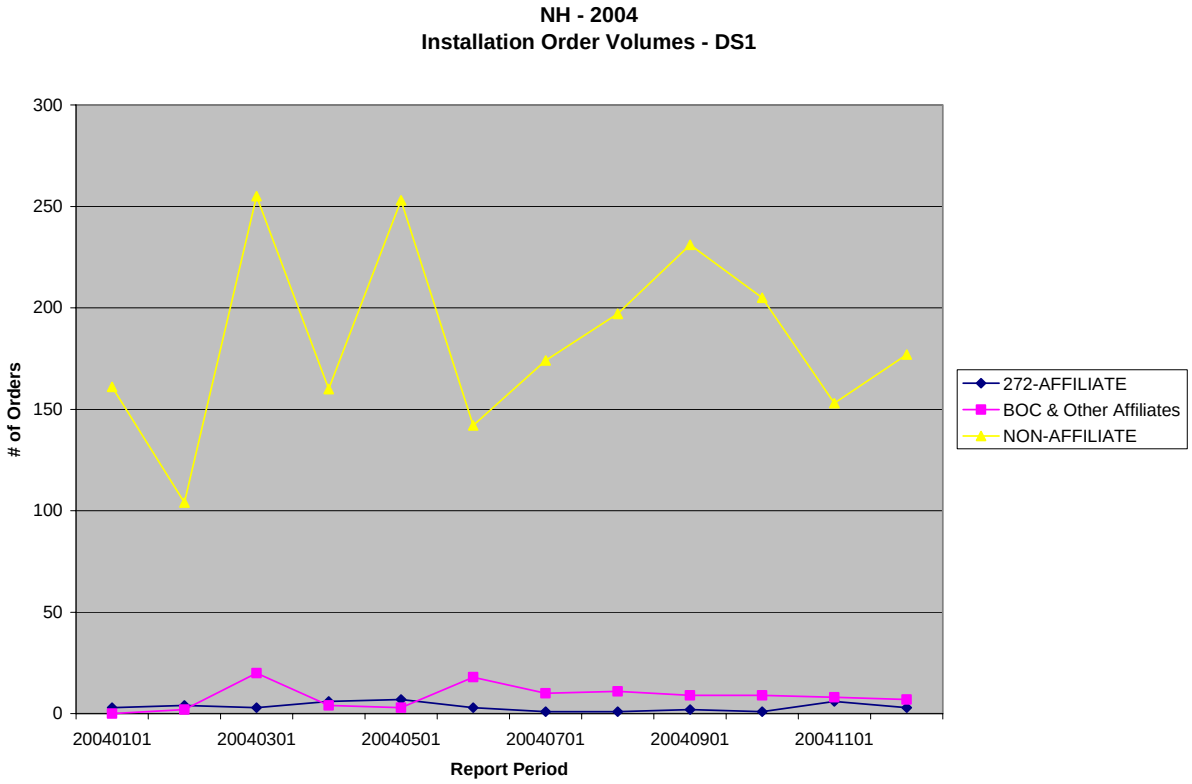

NH - 2003
Installation Commitments Met - OCn
1.2
1
0.8
0.6
0.4
0.2
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

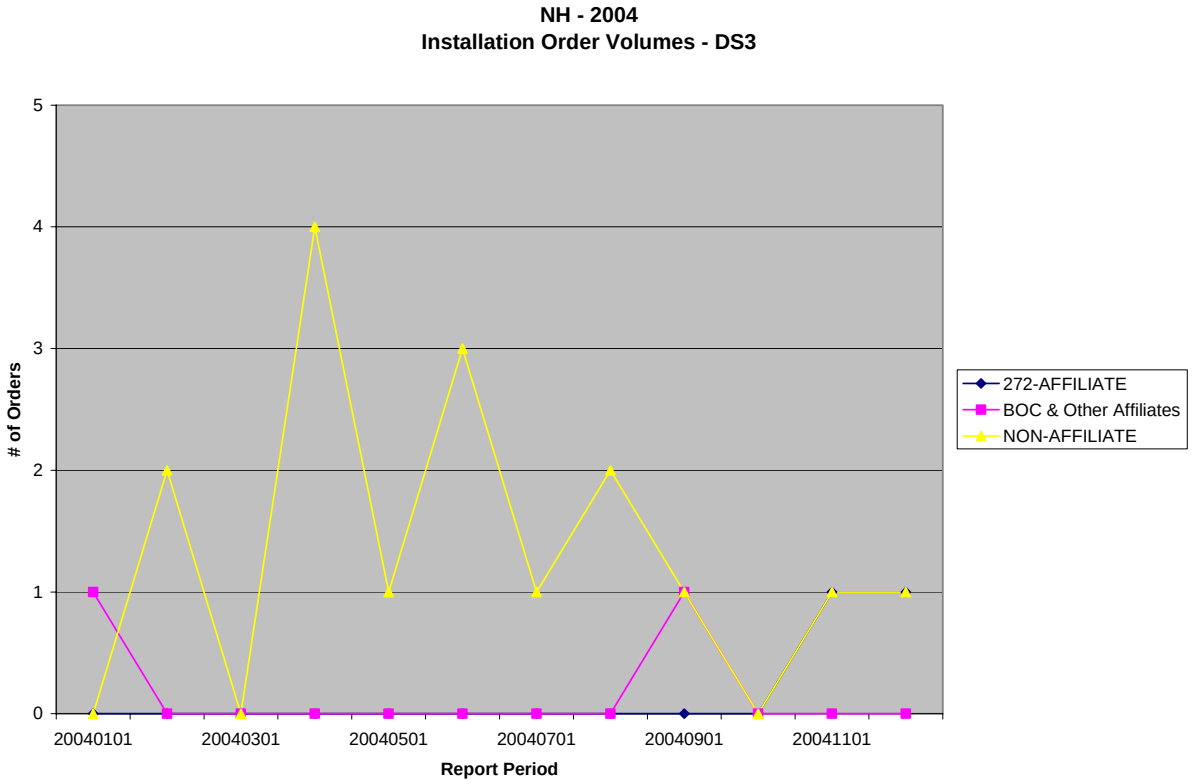
NH - 2004
Installation Order Volumes - FGD

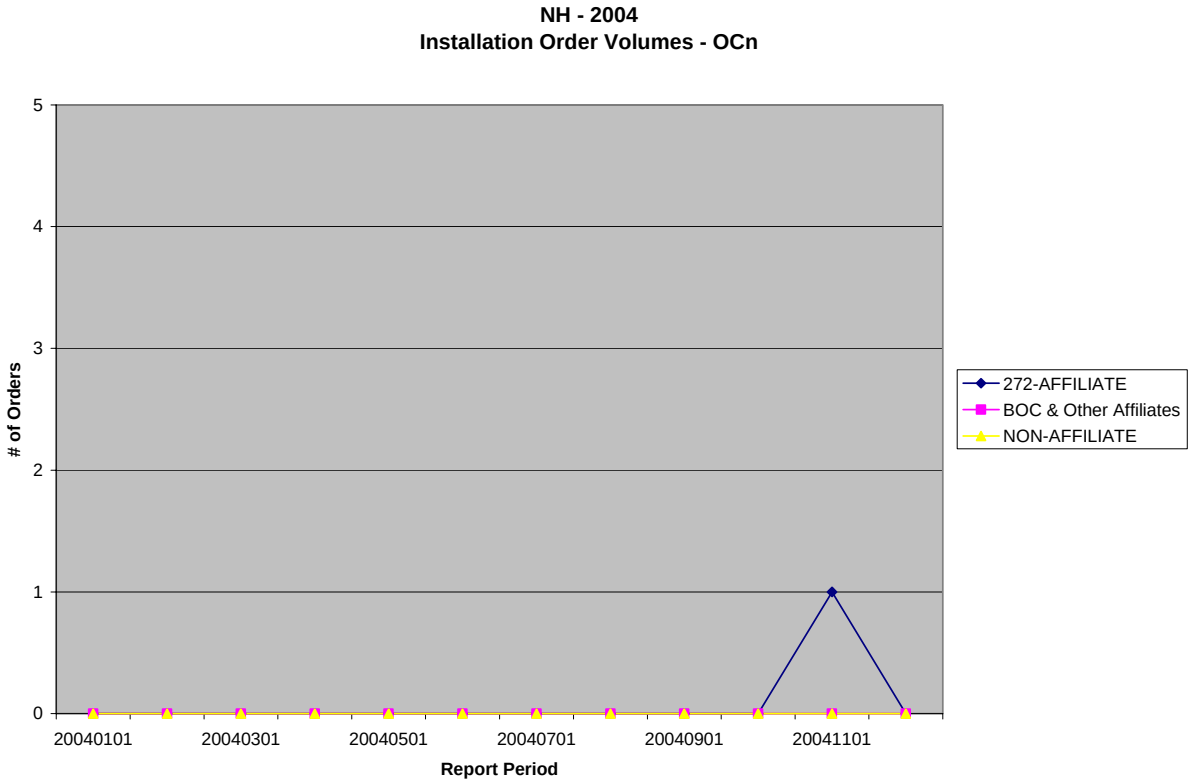


NH - 2004
Installation Order Volumes - DS0

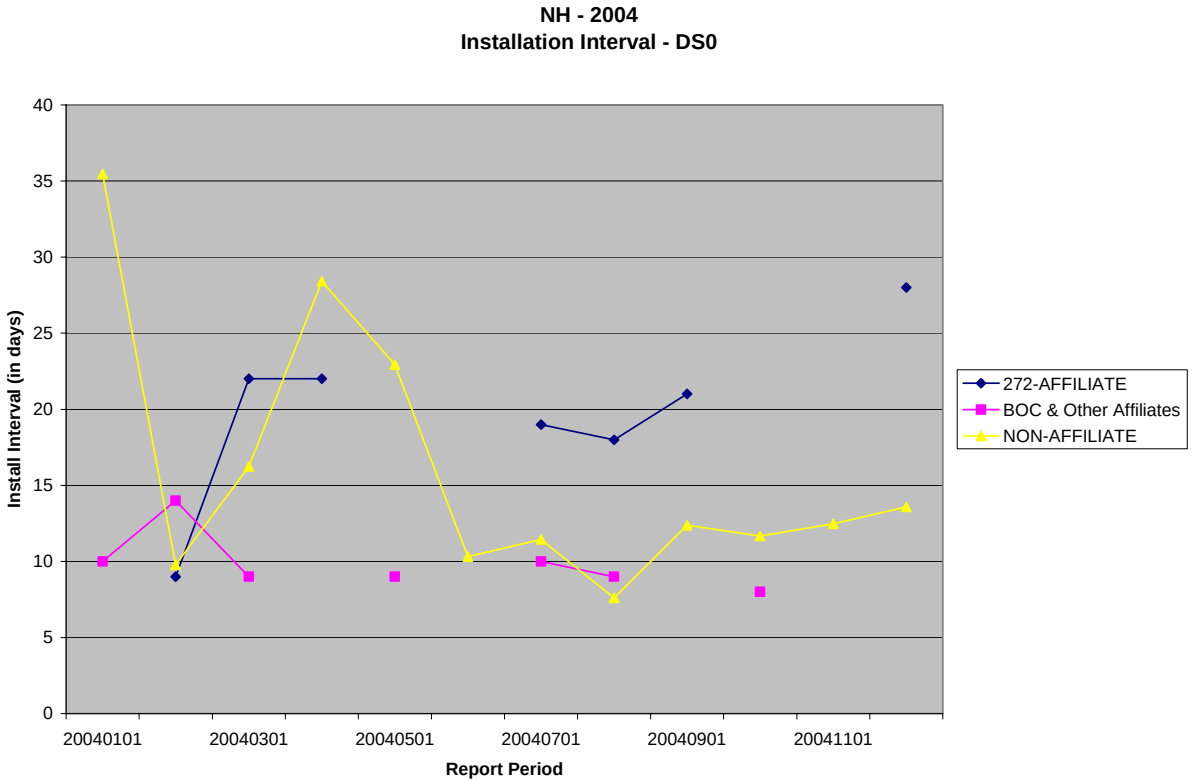


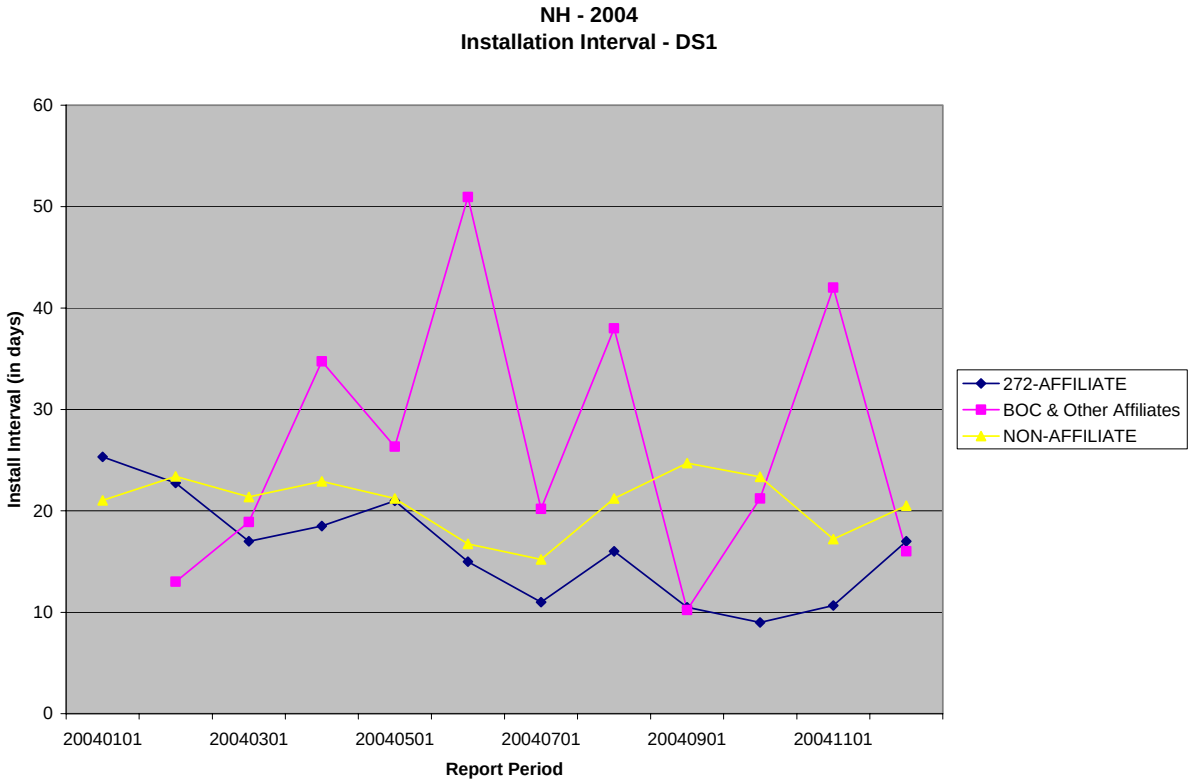

NH - 2004
Installation Order Volumes - DS1
300
250
200
150
100
50
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

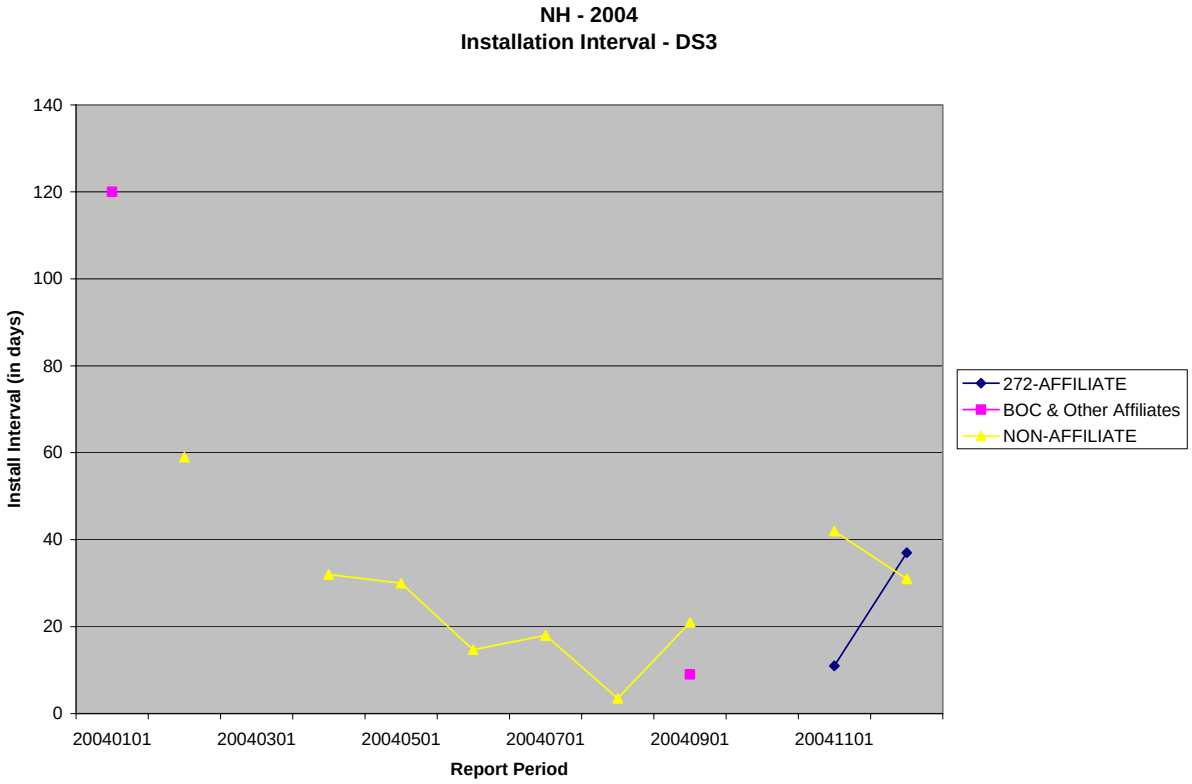

NH - 2004
Installation Order Volumes - DS3
5
4
3
2
1
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

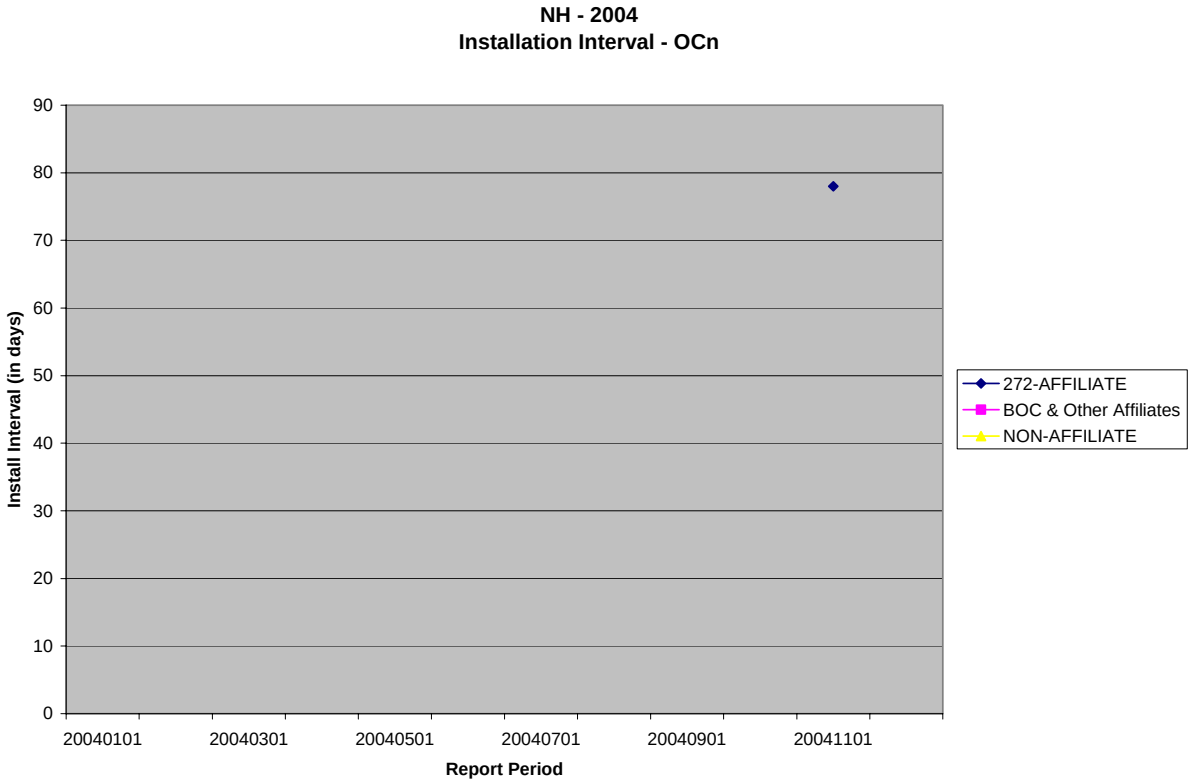

NH - 2004
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

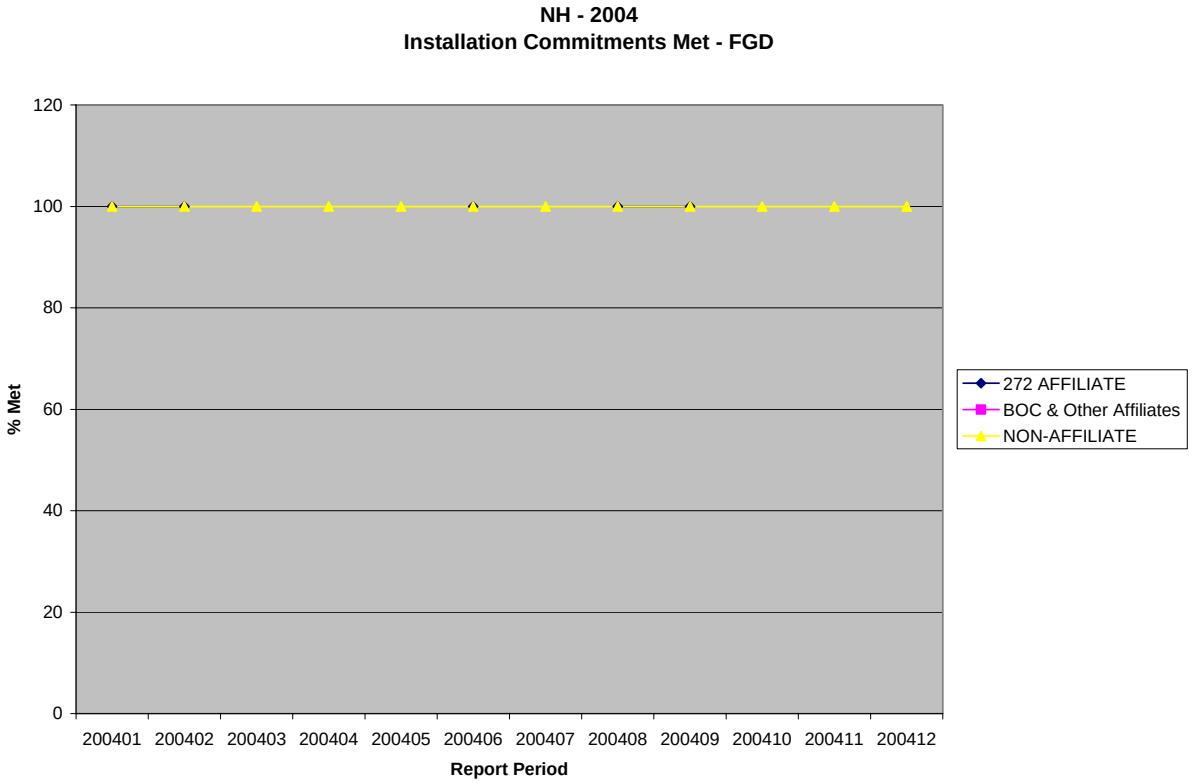
NH - 2004
Installation Interval - FGD
Install Interval (in days)
60
50
40
30
20
10
0
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

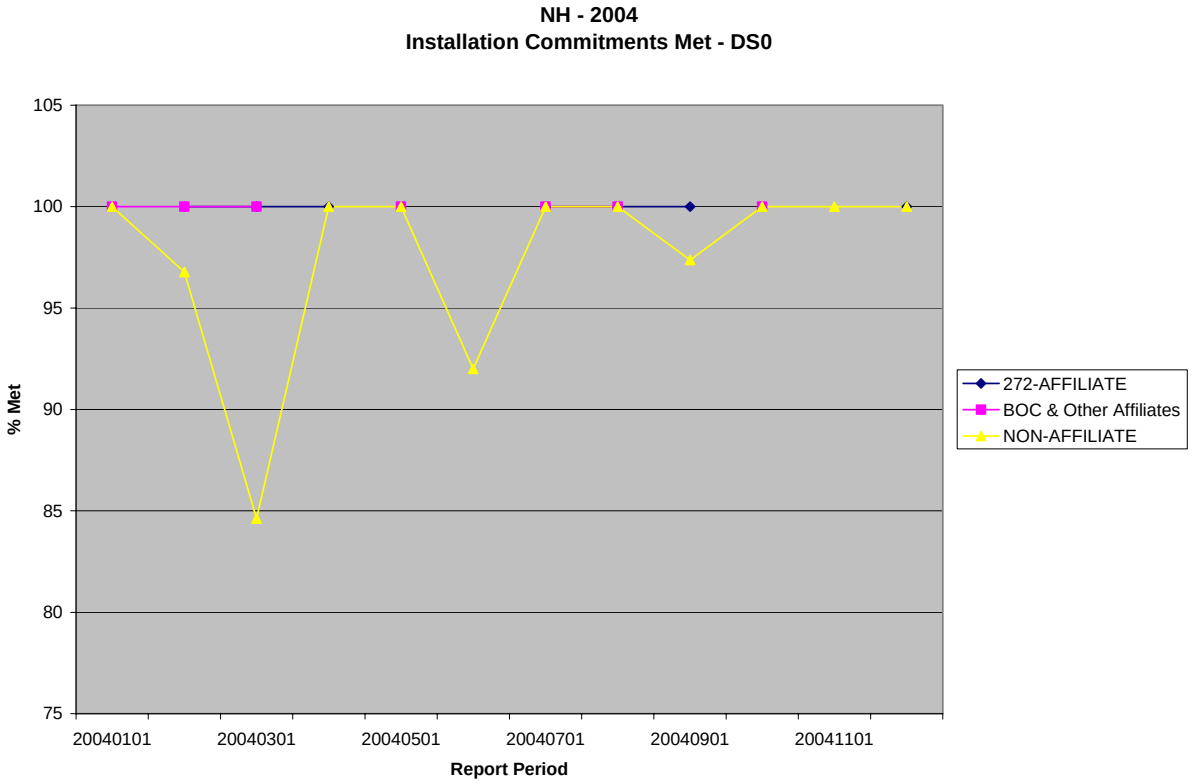

NH - 2004
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

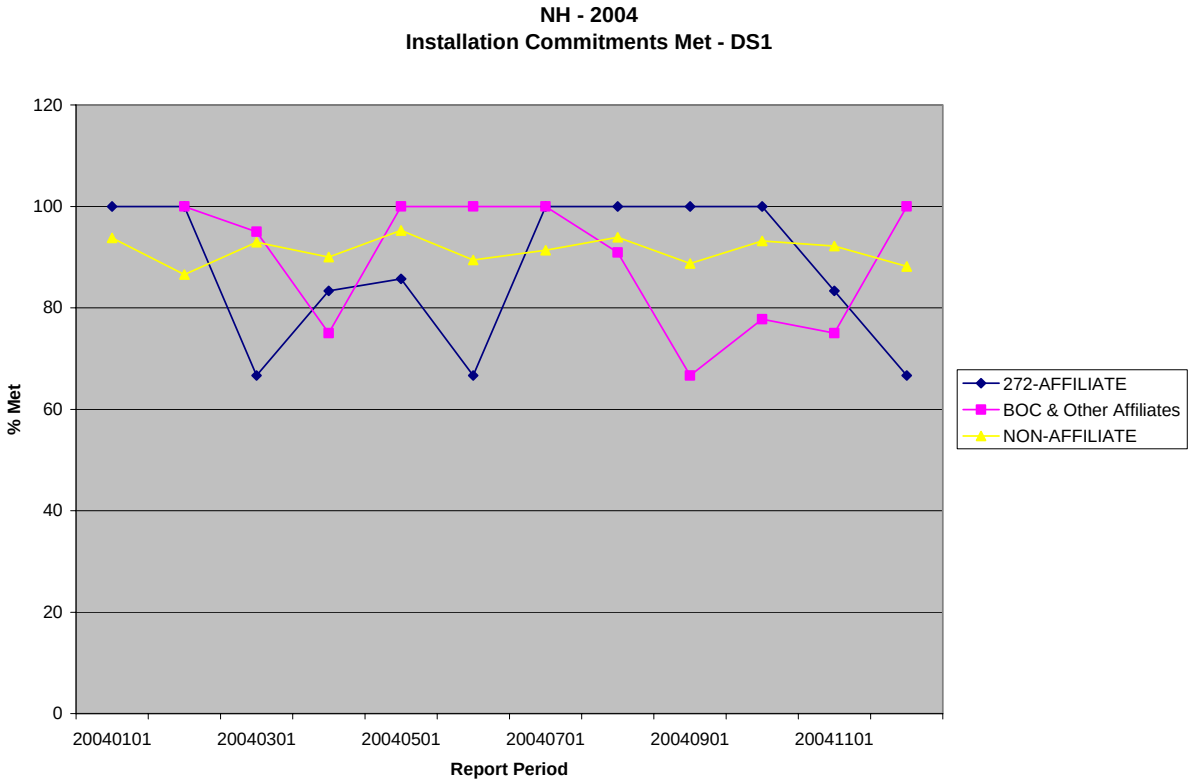

NH - 2004
Installation Interval - DS1
Install Interval (in days)
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

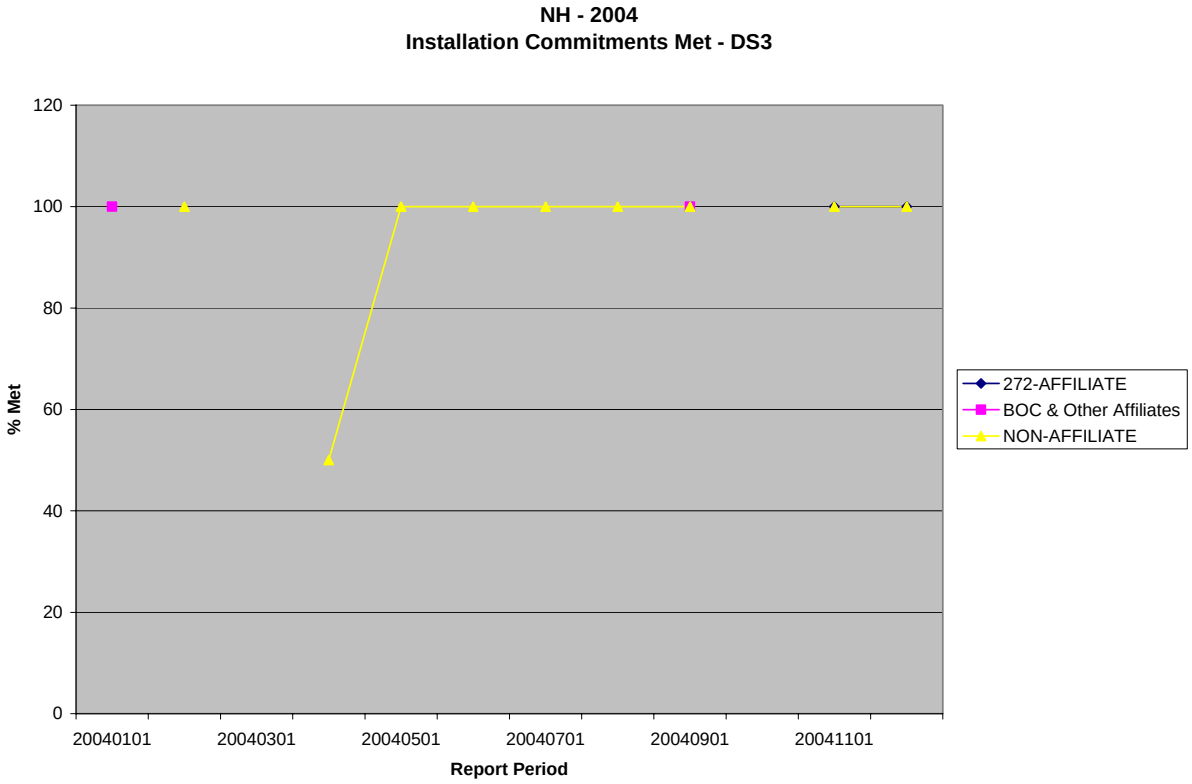

NH - 2004
Installation Interval - DS3
Install Interval (in days)
140
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

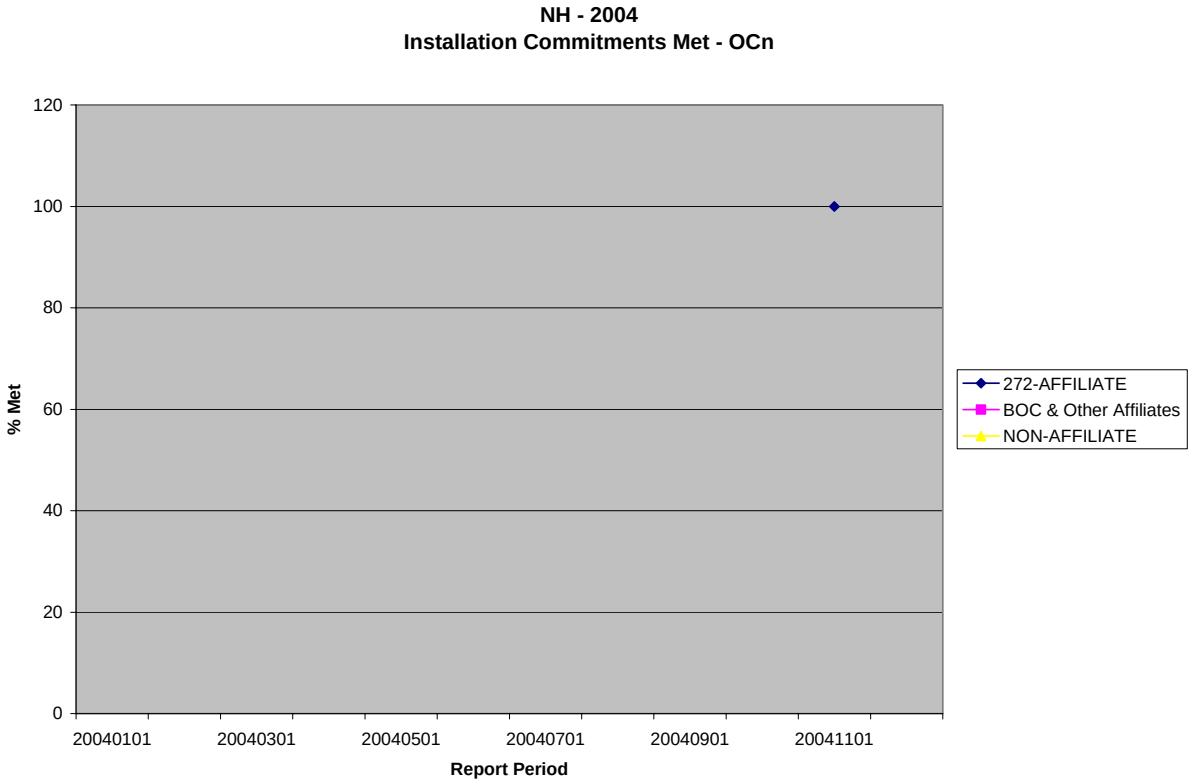

NH - 2004
Installation Interval - OCn
Install Interval (in days)
90
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

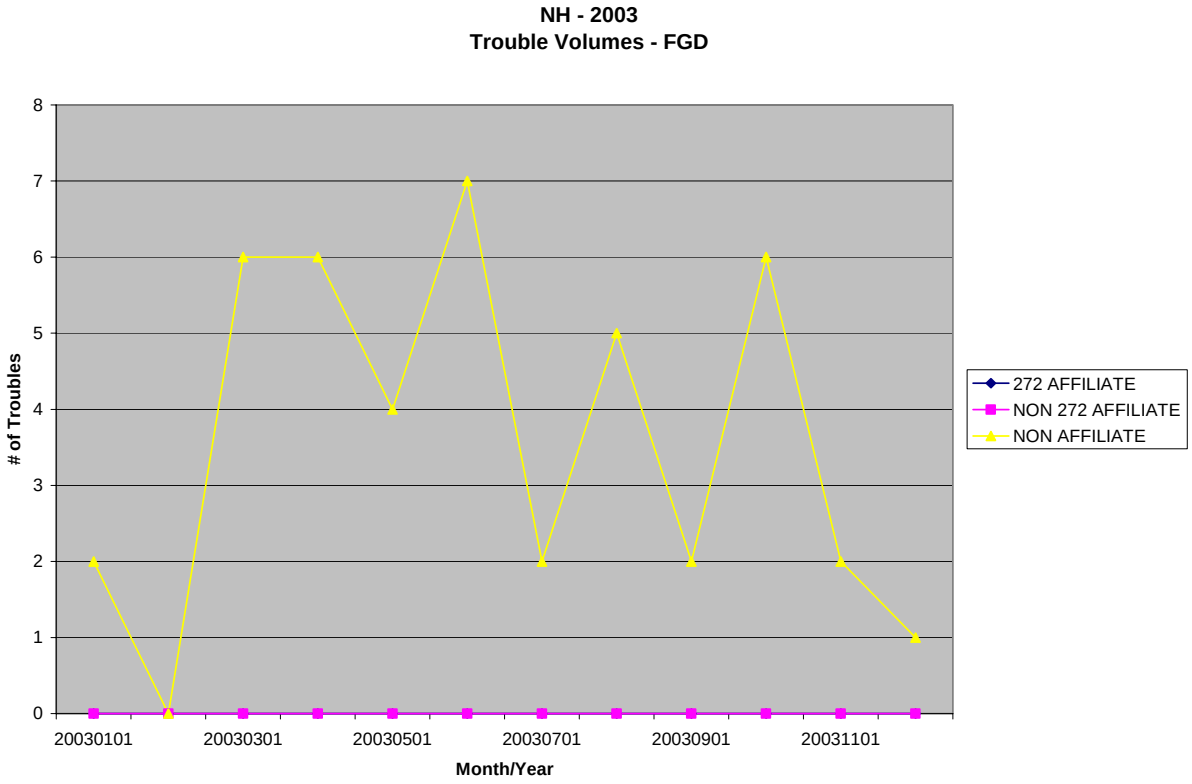

NH - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

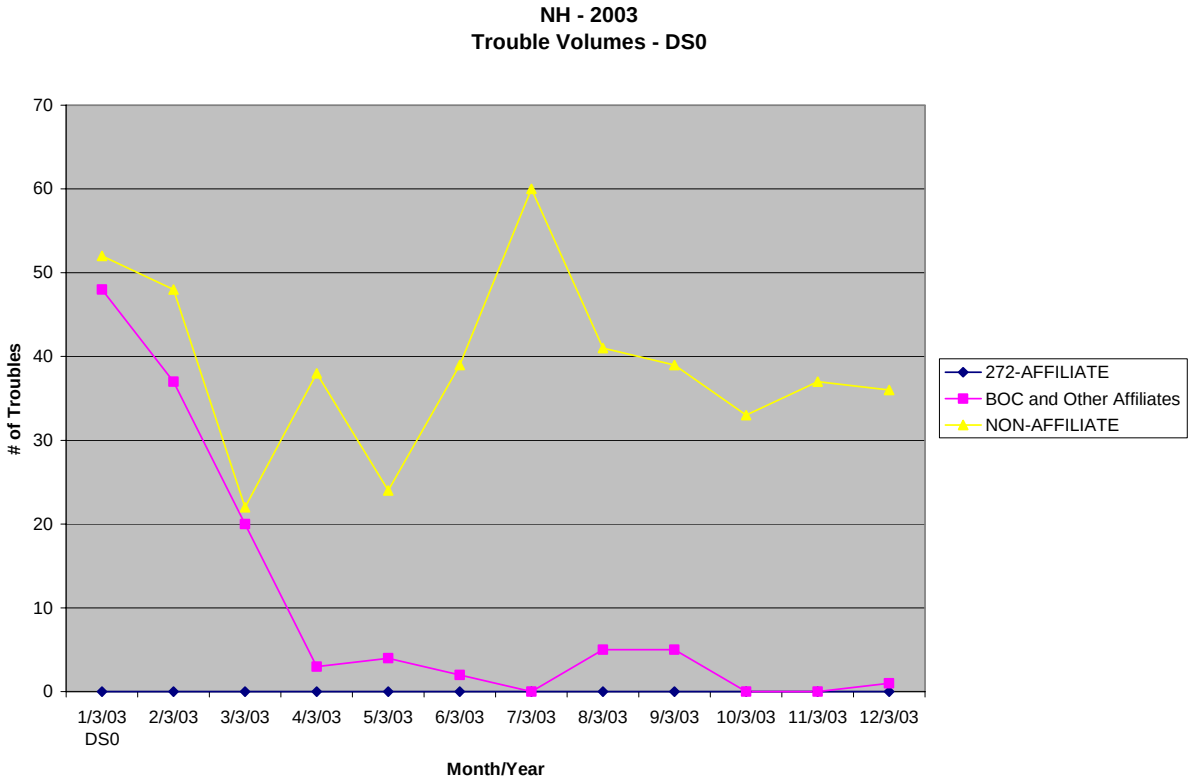

NH - 2004
Installation Commitments Met - DS0
105
100
95
90
85
80
75
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

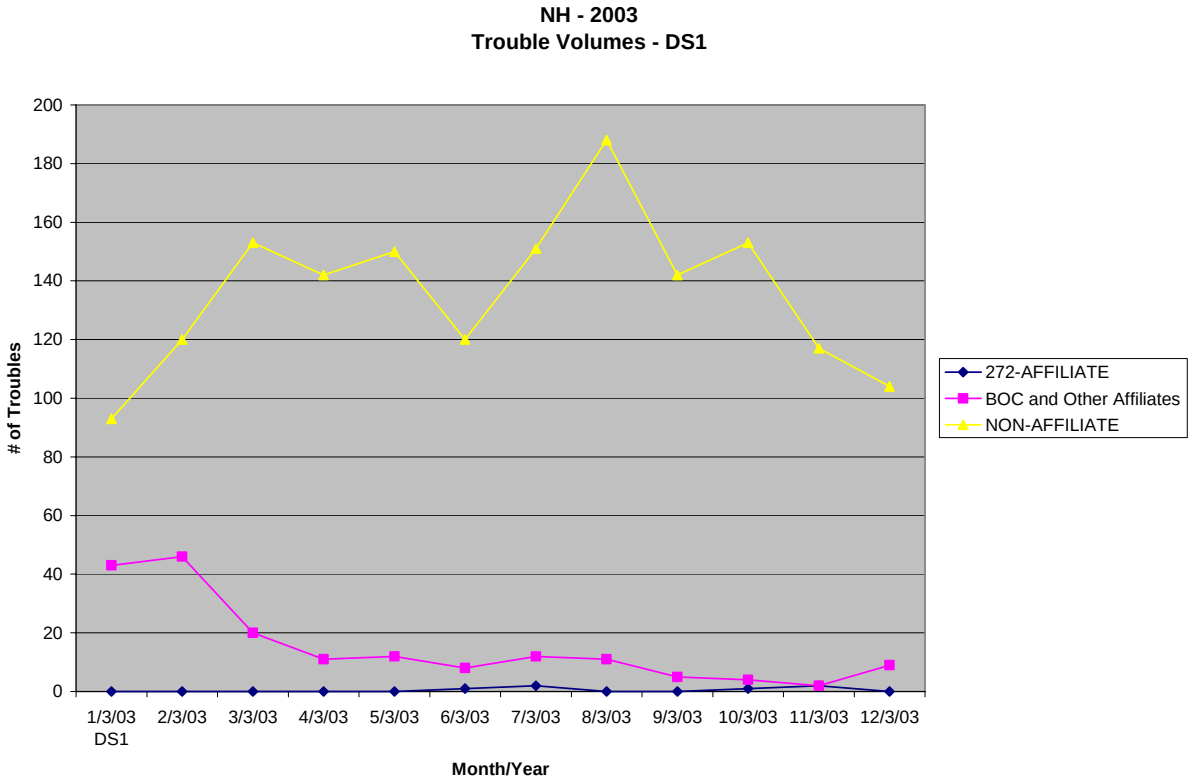

NH - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

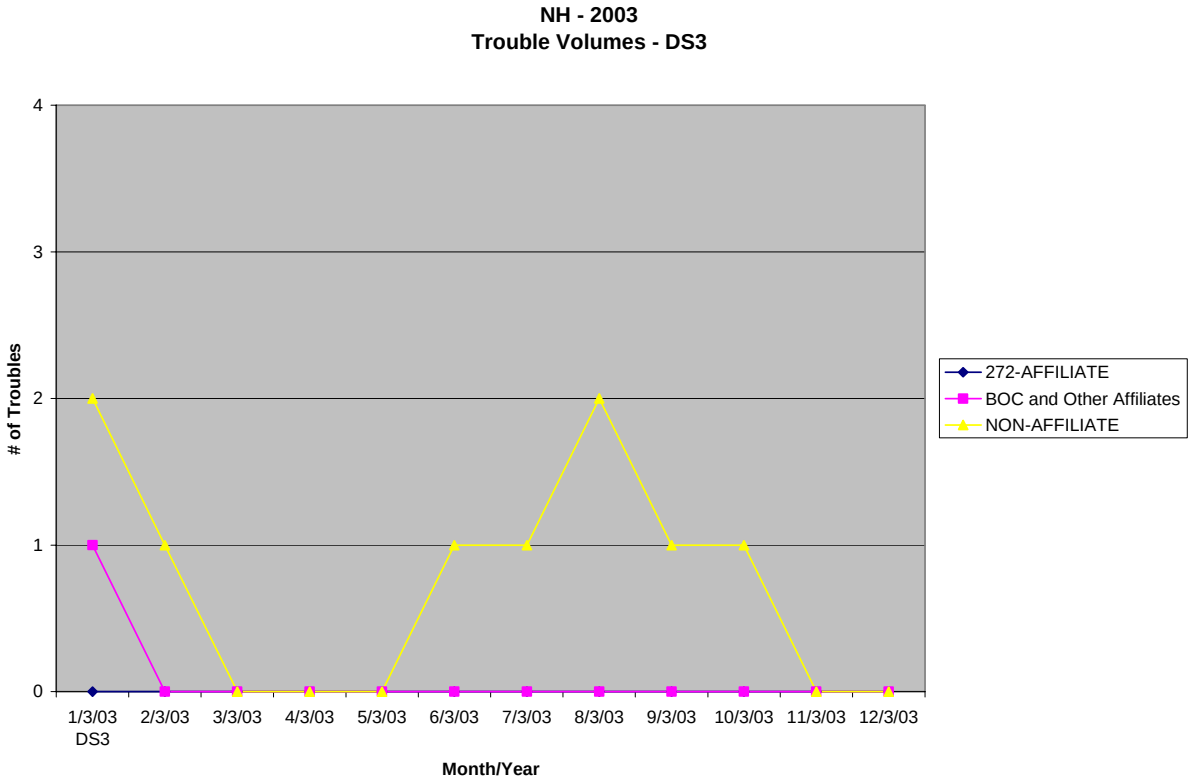

NH - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

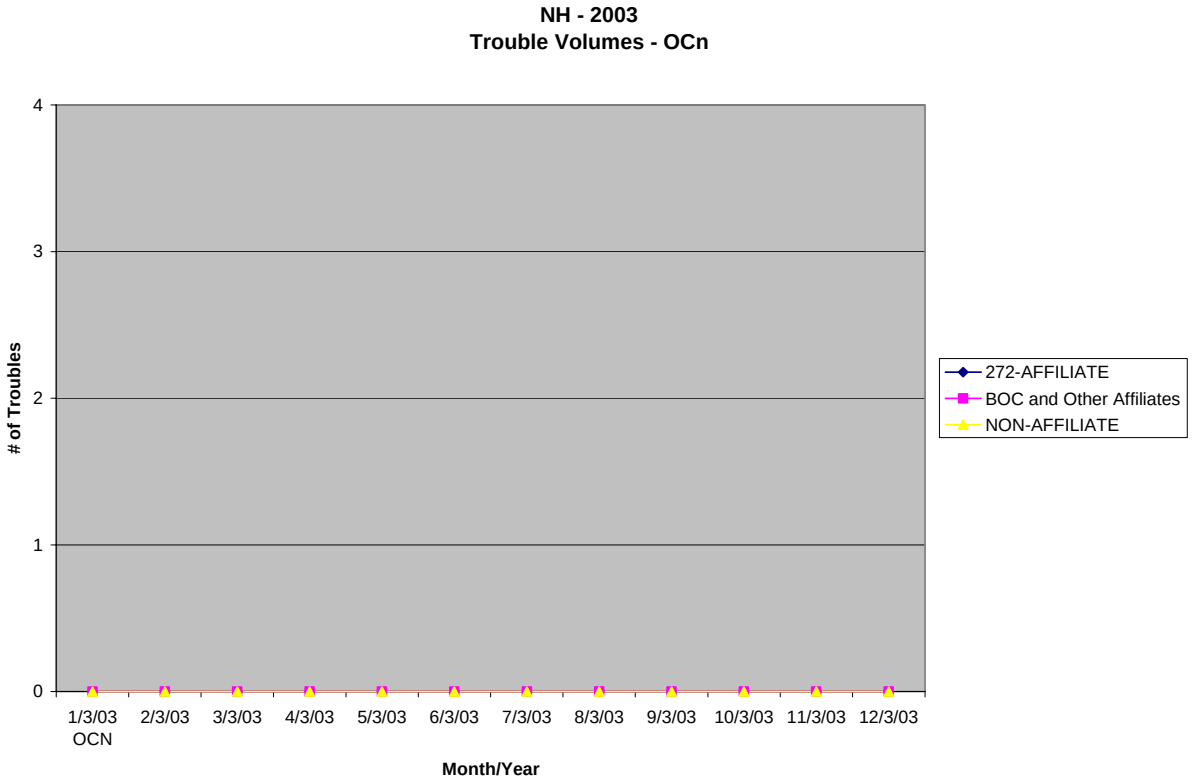

NH - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

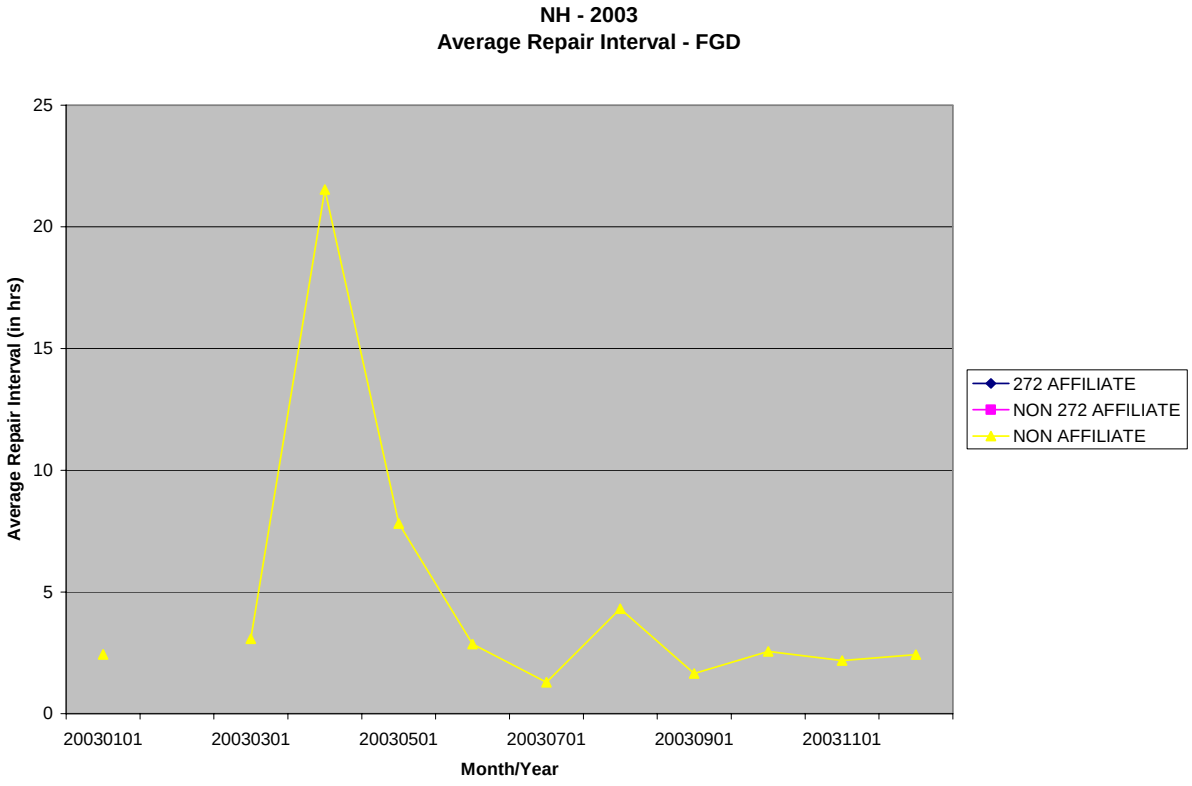

NH - 2003
Trouble Volumes - FGD
# of Troubles
0
1
2
3
4
5
6
7
8
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

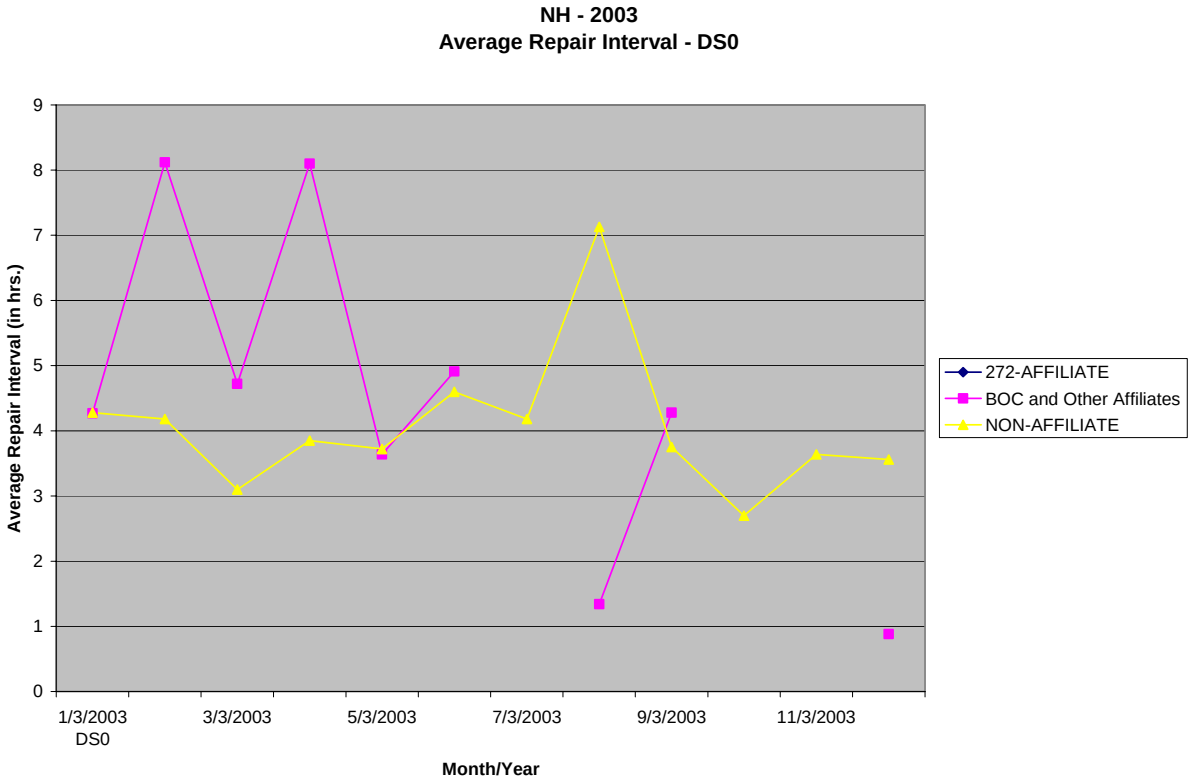

NH - 2003
Trouble Volumes - DS0
# of Troubles
0
10
20
30
40
50
60
70
1/3/03
DS0
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

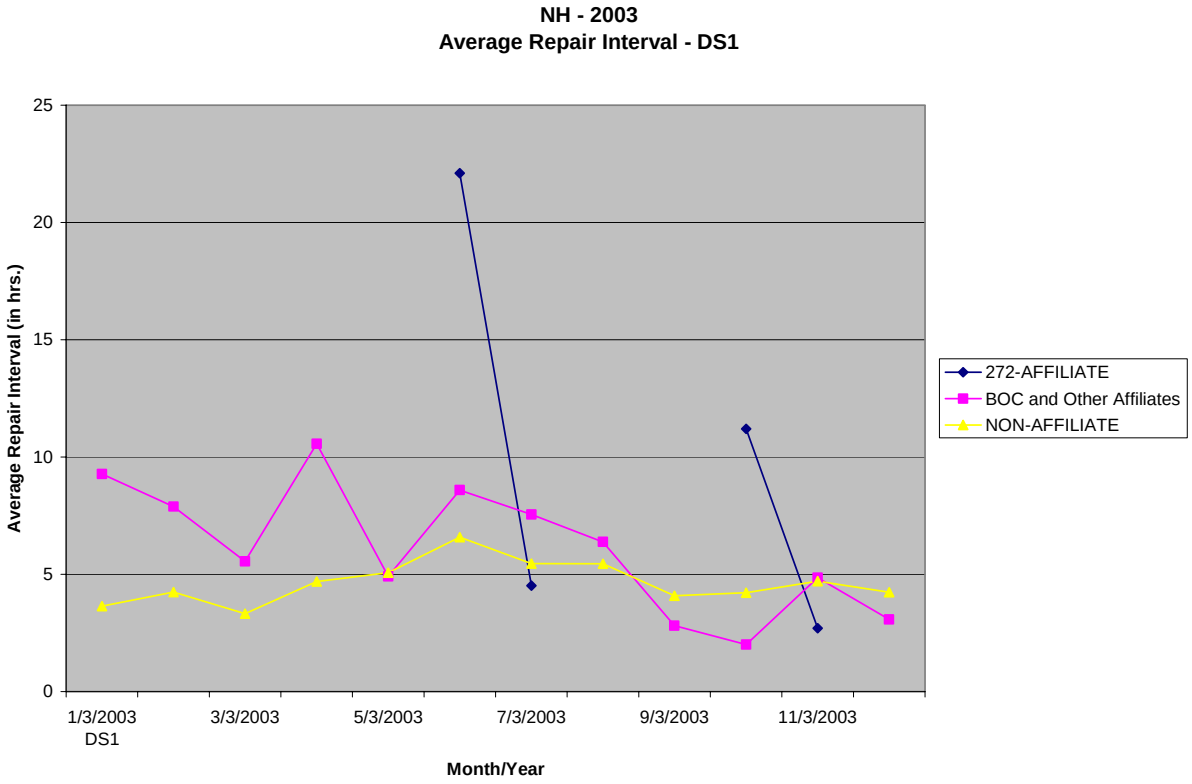

NH - 2003
Trouble Volumes - DS1
# of Troubles
200
180
160
140
120
100
80
60
40
20
0
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

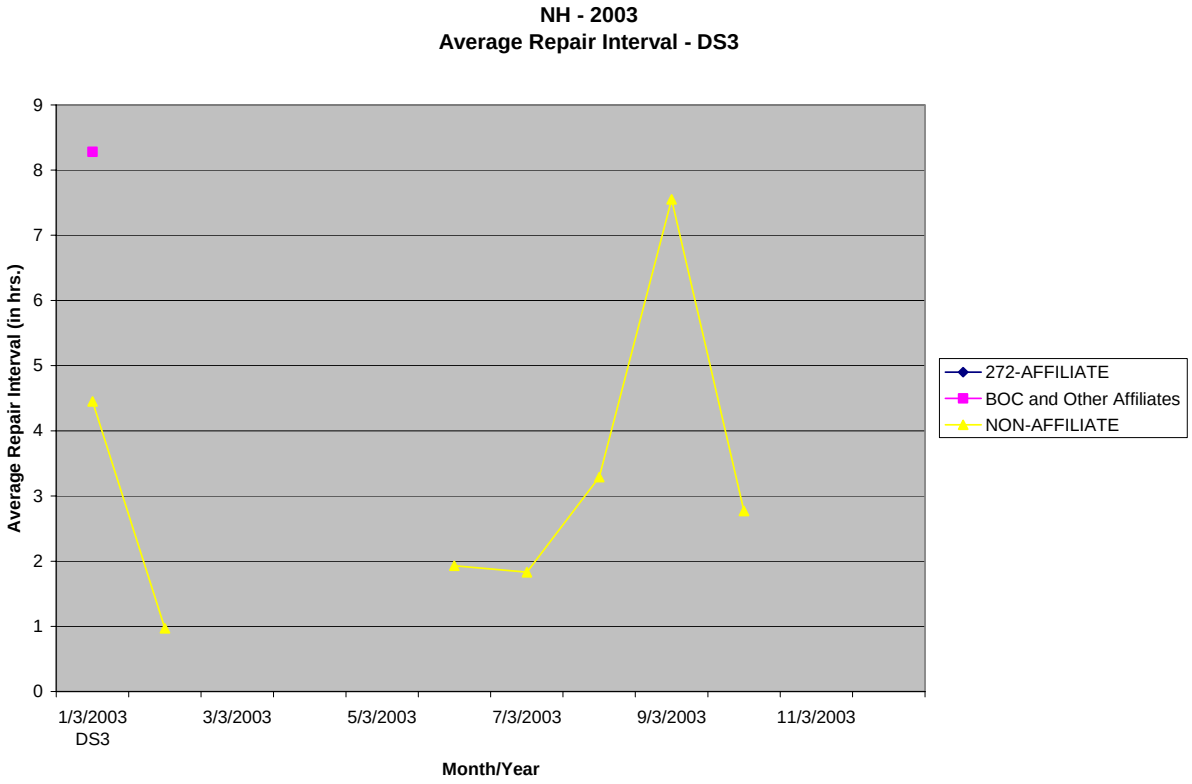

NH - 2003
Trouble Volumes - DS3
# of Troubles
4
3
2
1
0
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

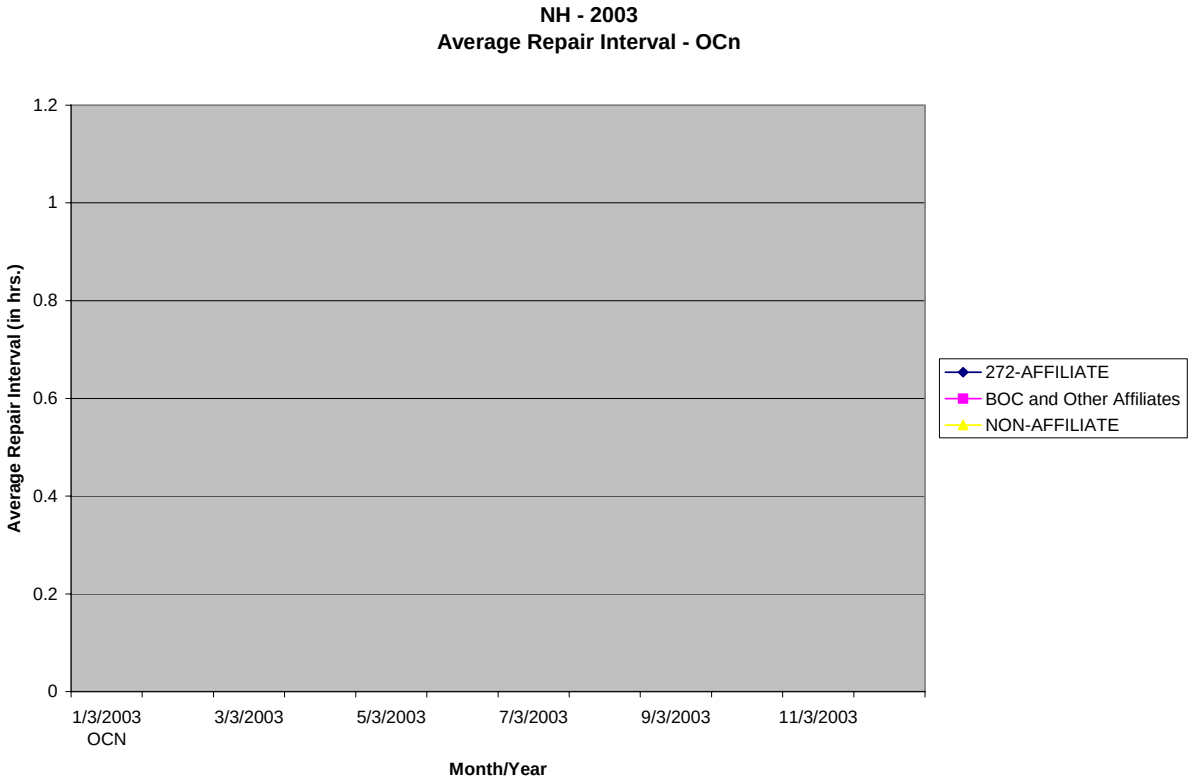

NH - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

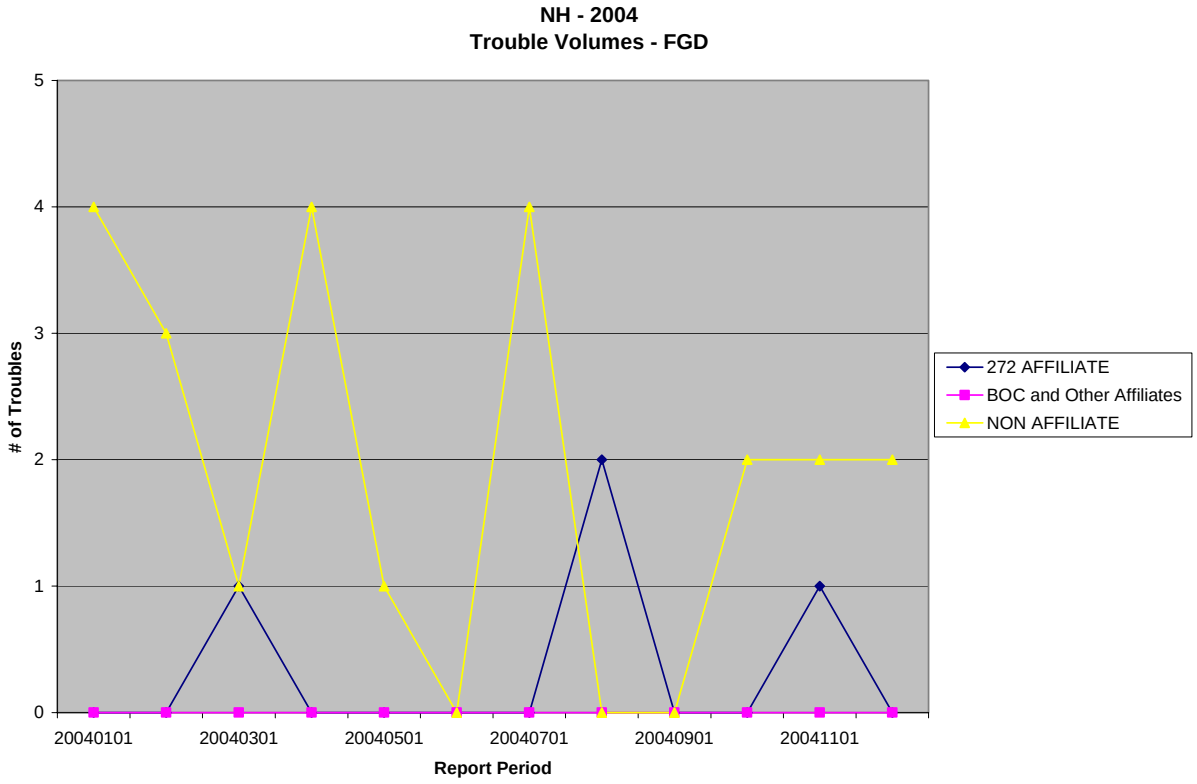

NH - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
25
20
15
10
5
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

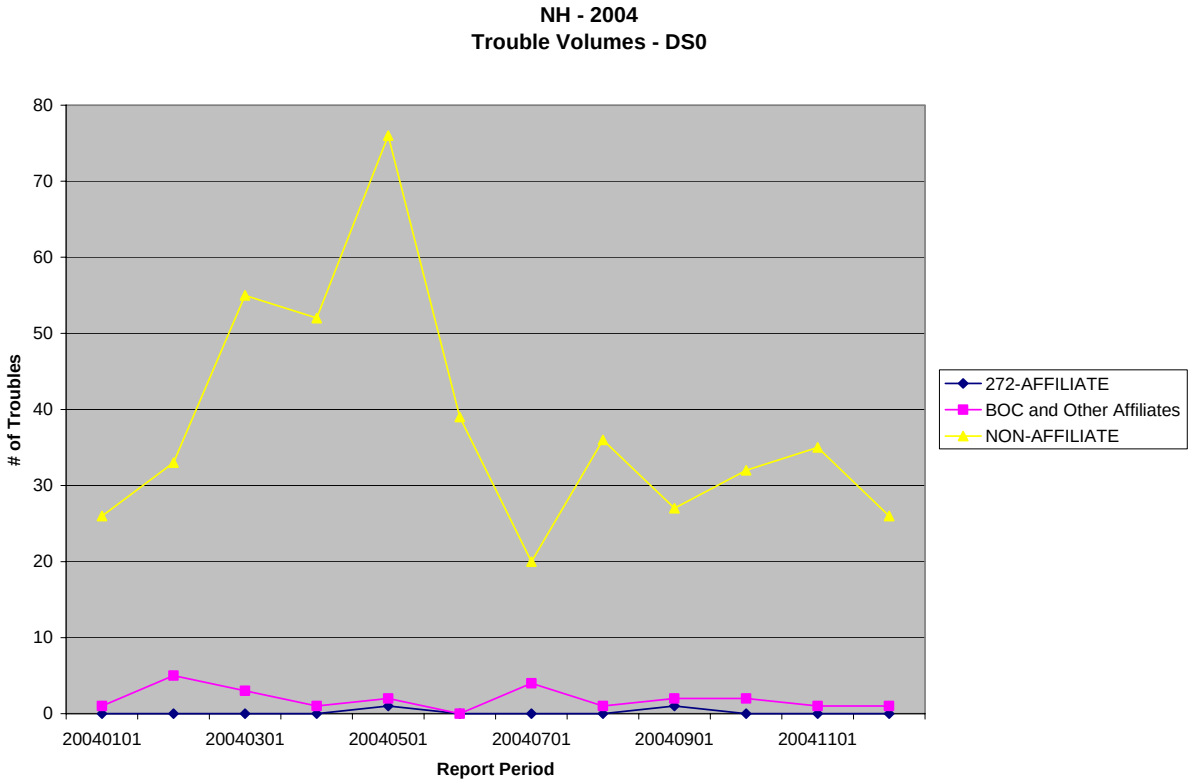

NH - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
9
8
7
6
5
4
3
2
1
0
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

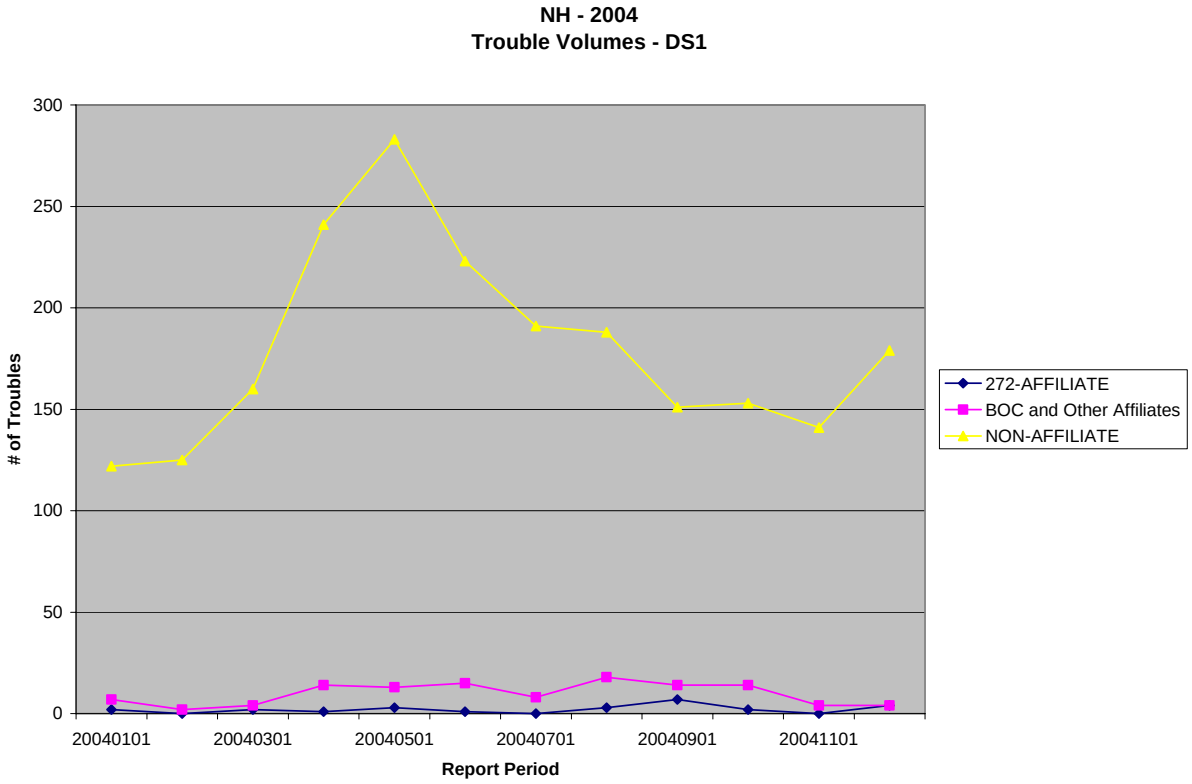

NH - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
25
20
15
10
5
0
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

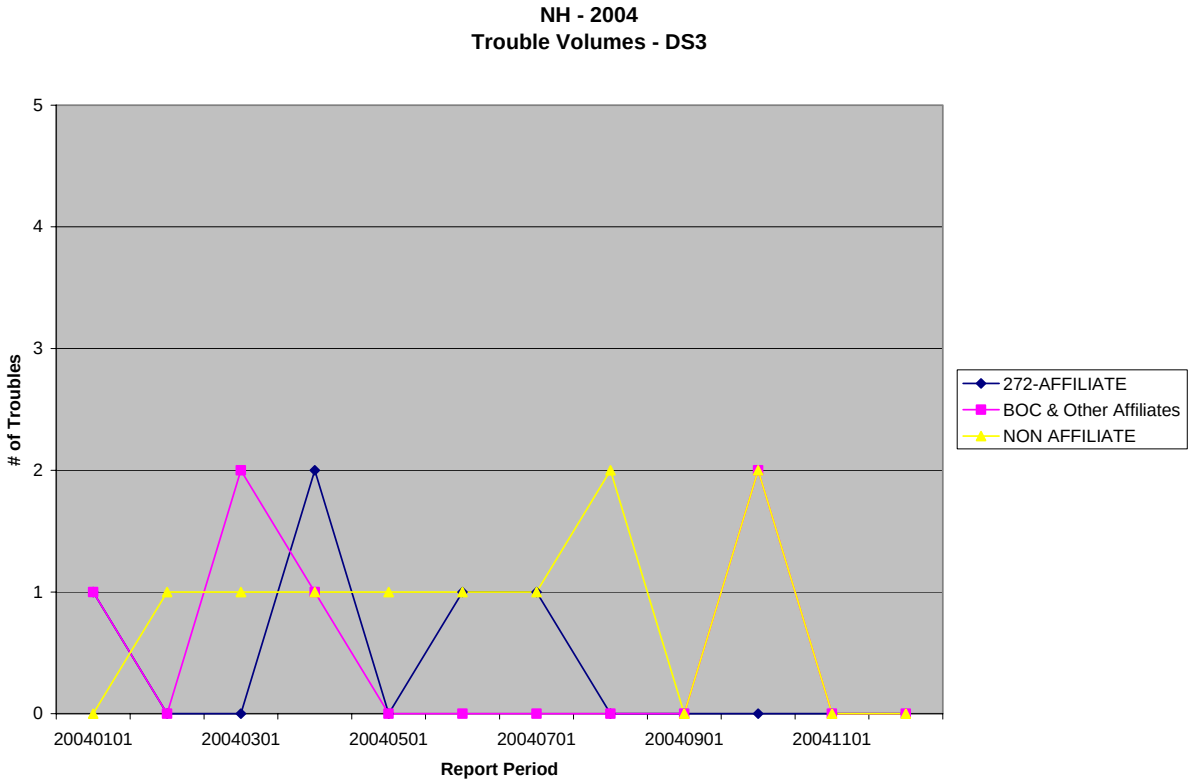

NH - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
9
8
7
6
5
4
3
2
1
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

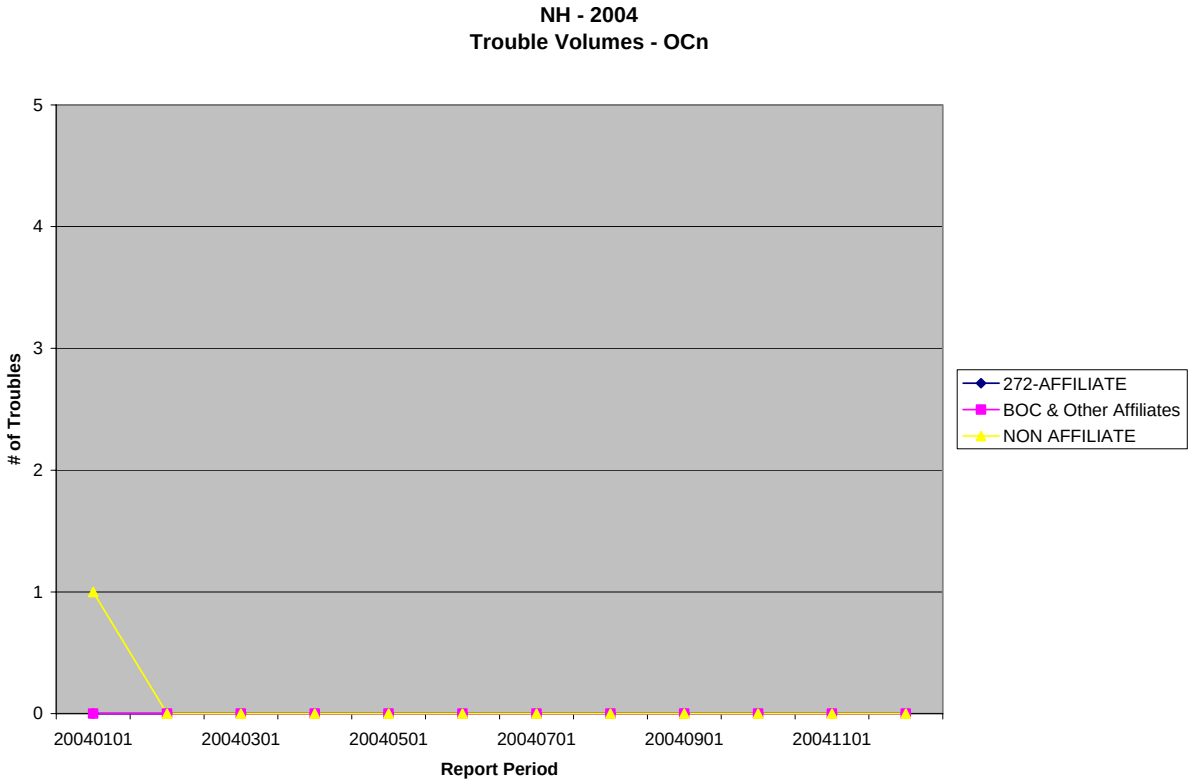

NH - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
1.2
1
0.8
0.6
0.4
0.2
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

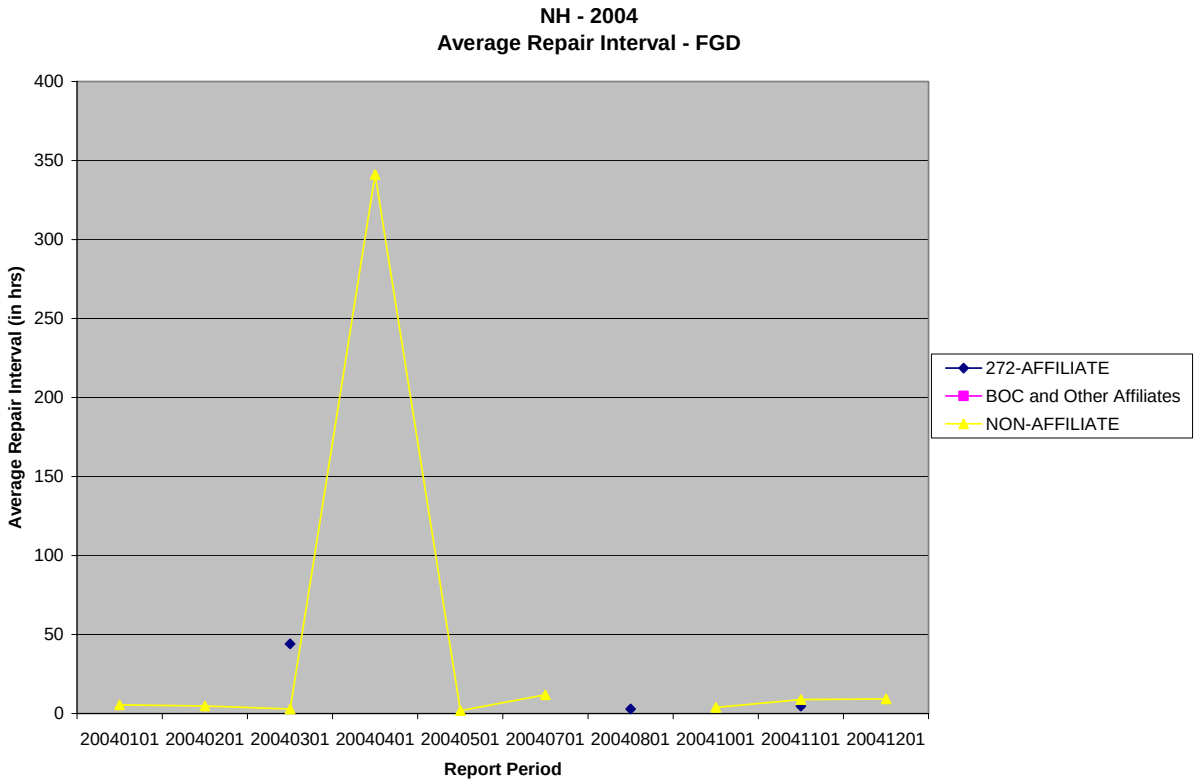

NH - 2004
Trouble Volumes - FGD
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE

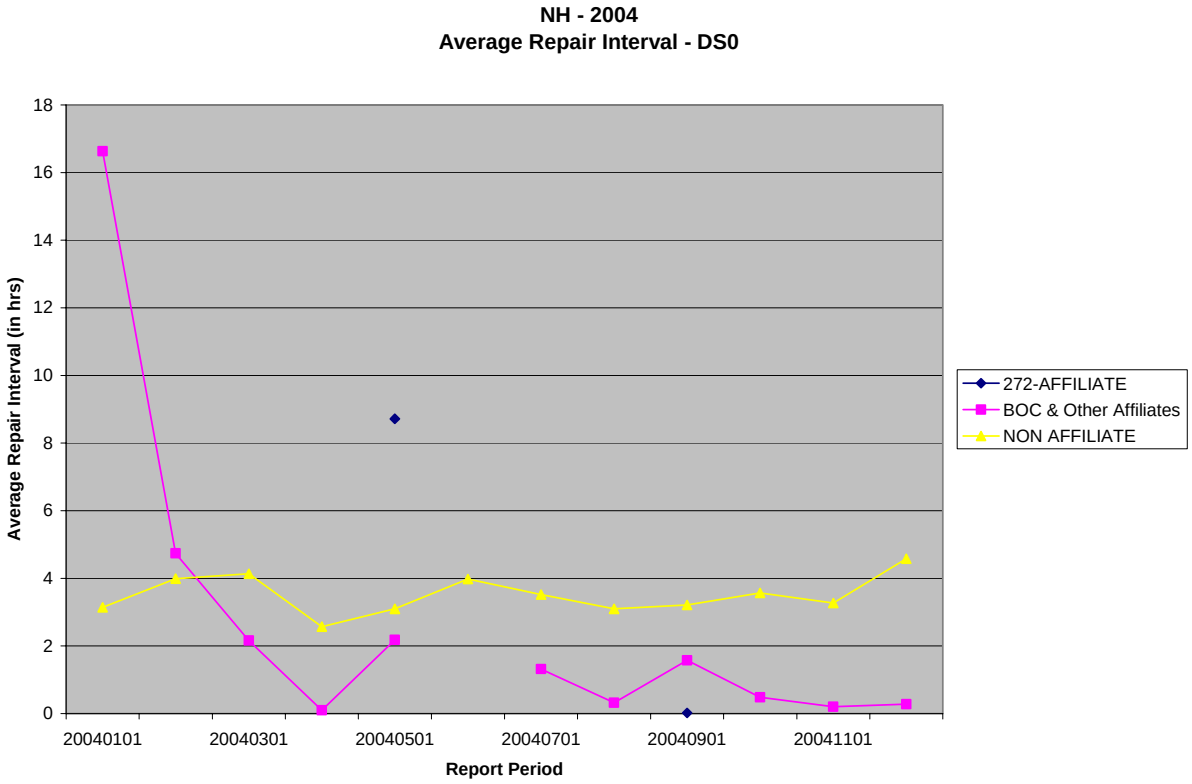

NH - 2004
Trouble Volumes - DS0
# of Troubles
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

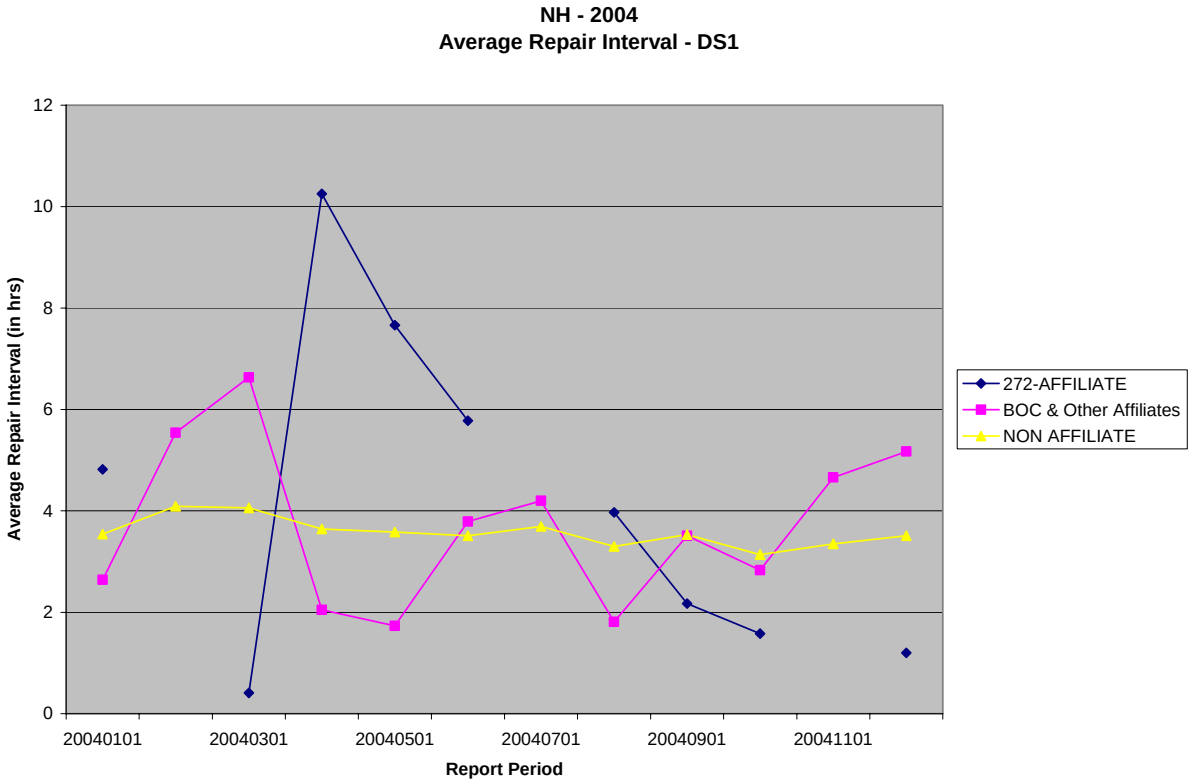

NH - 2004
Trouble Volumes - DS1
300
250
200
150
100
50
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

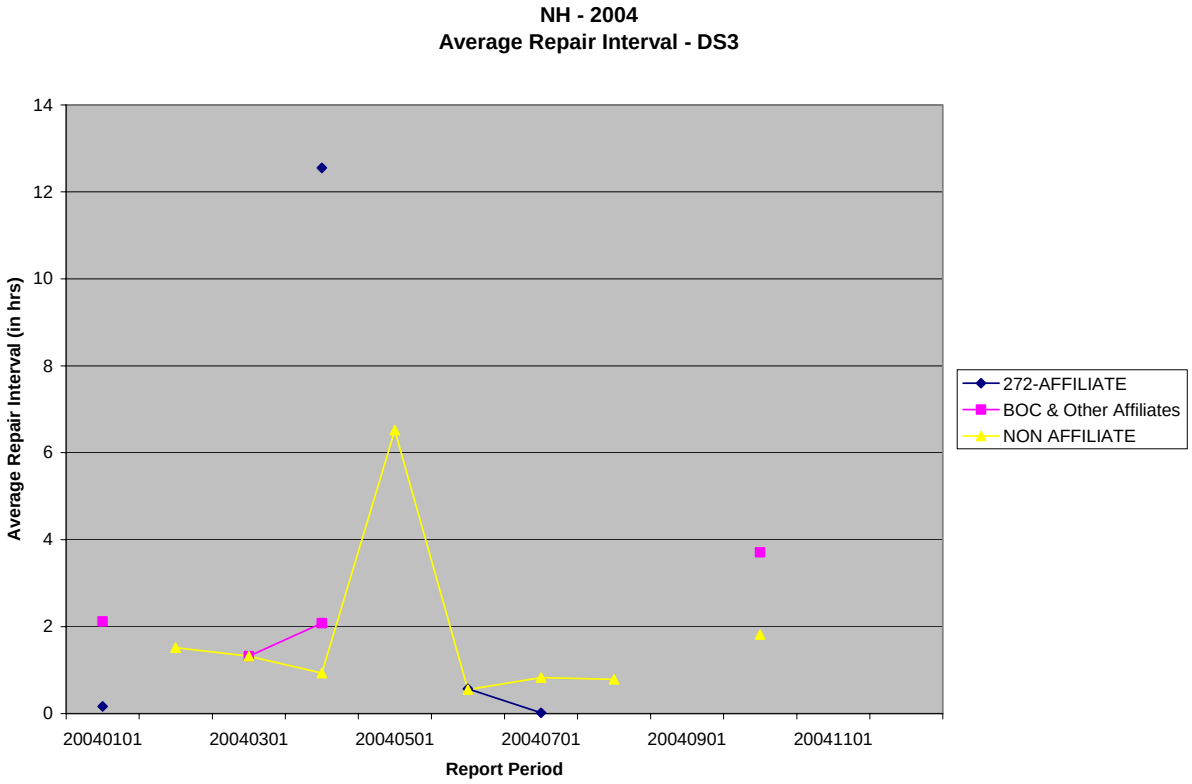

NH - 2004
Trouble Volumes - DS3
5
4
3
2
1
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

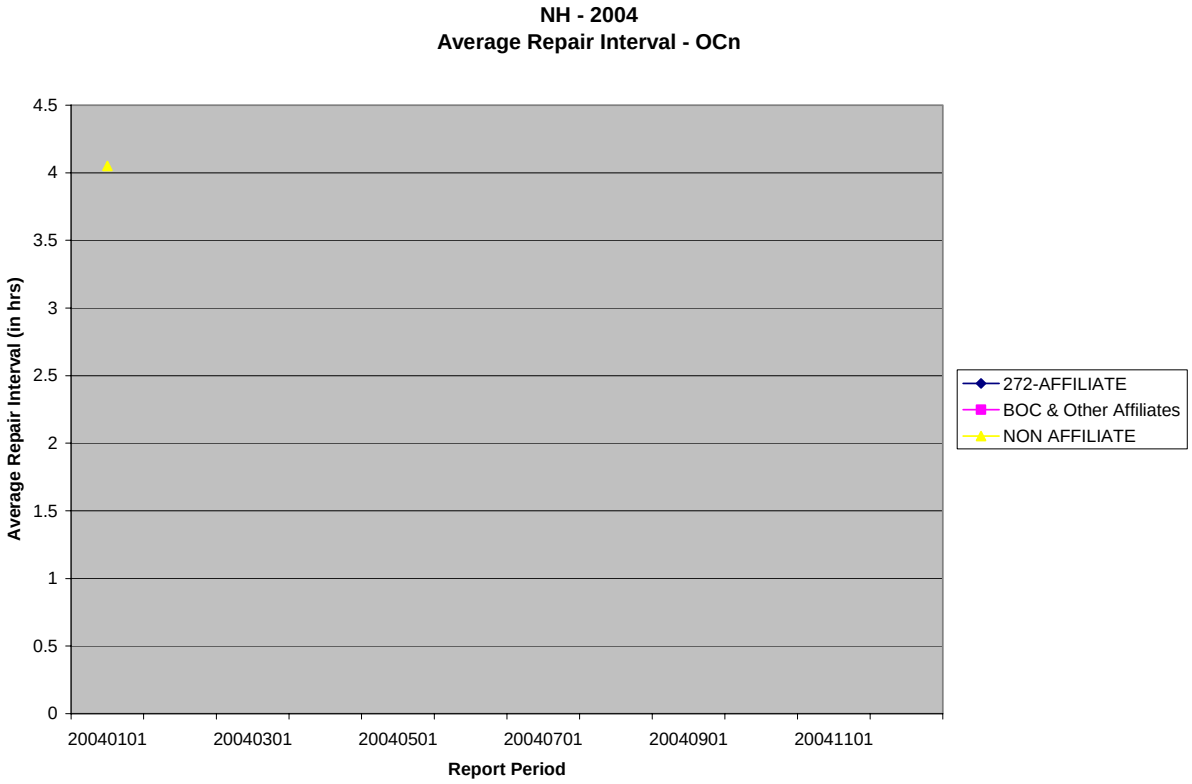

NH - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


NH - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
400
350
300
250
200
150
100
50
0
20040101
20040201
20040301
20040401
20040501
20040701
20040801
20041001
20041101
20041201
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

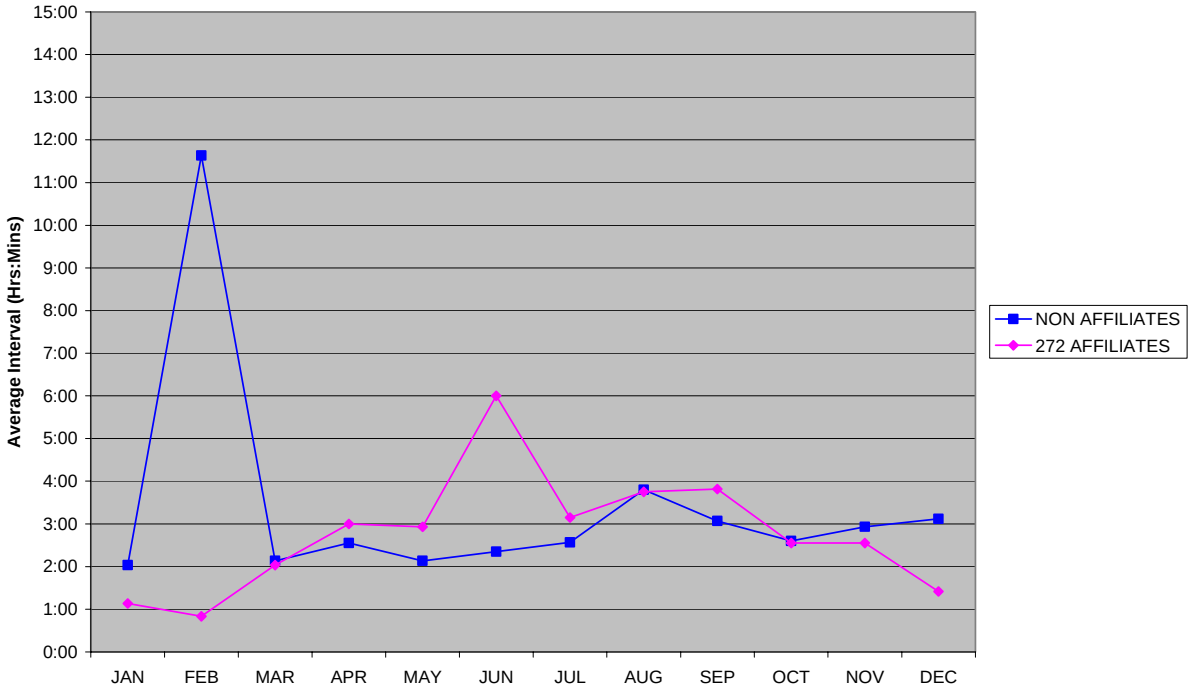

NH - 2004
Average Repair Interval - DS0
Average Repair Interval (in hrs)
18
16
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


NH - 2004
Average Repair Interval - DS1
Average Repair Interval (in hrs)
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

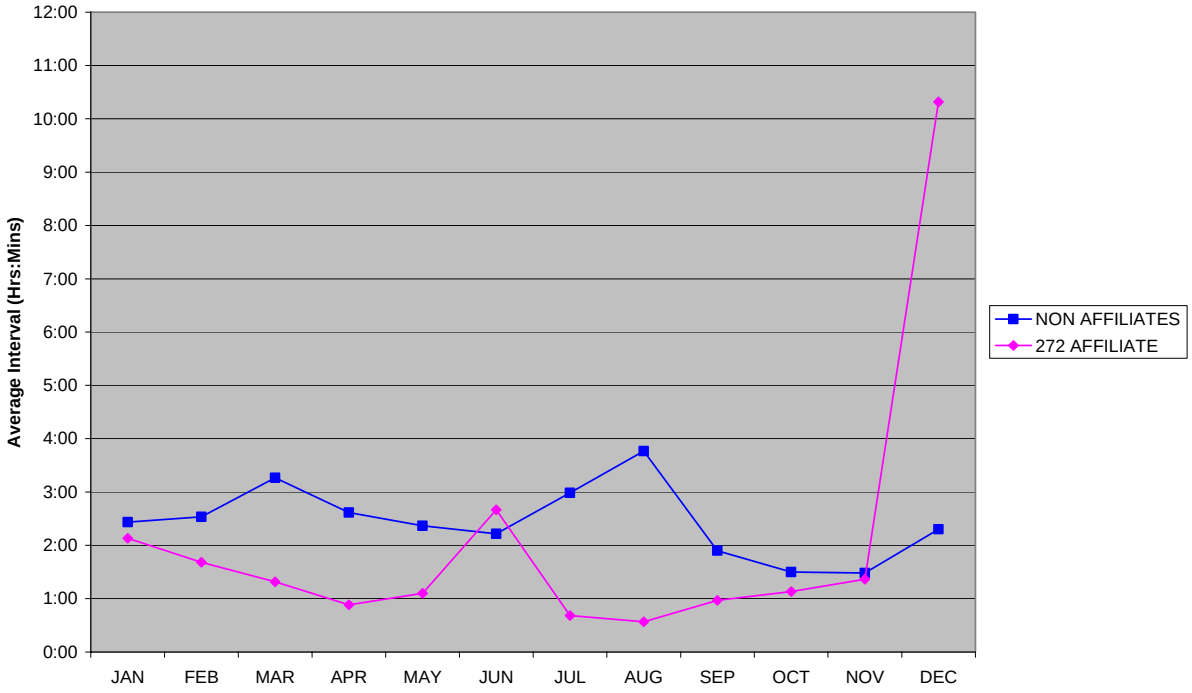

NH - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

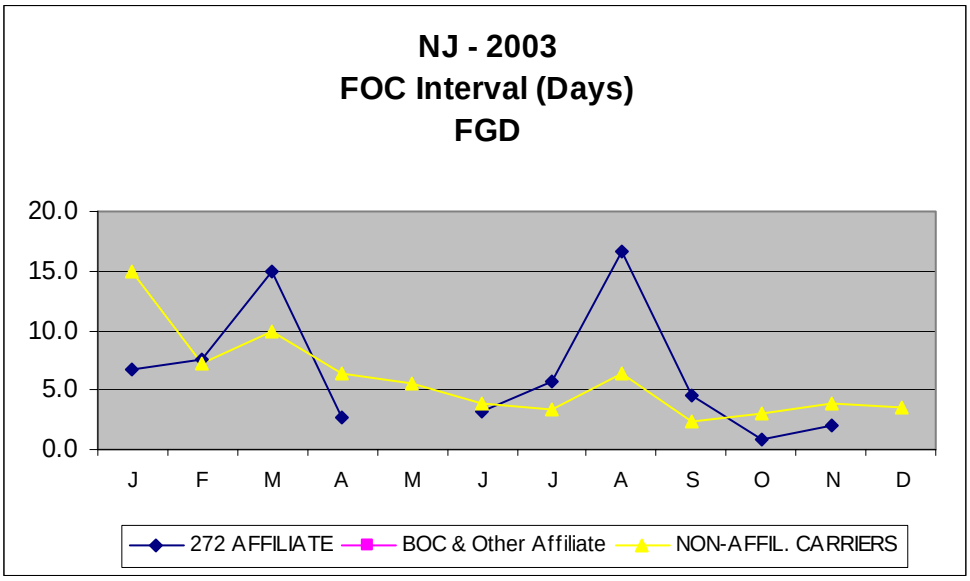

NH - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

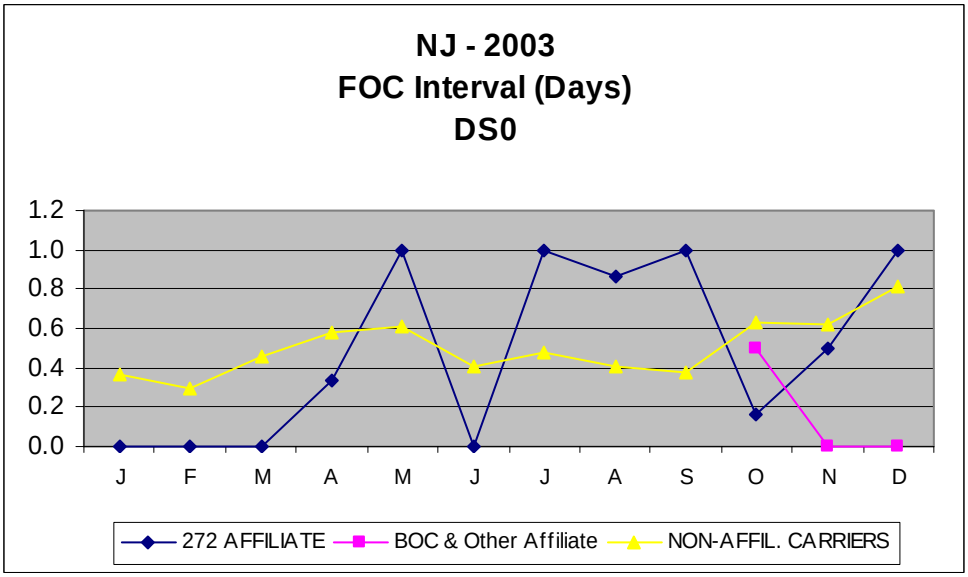
NH - 2003
PIC INTERVALS

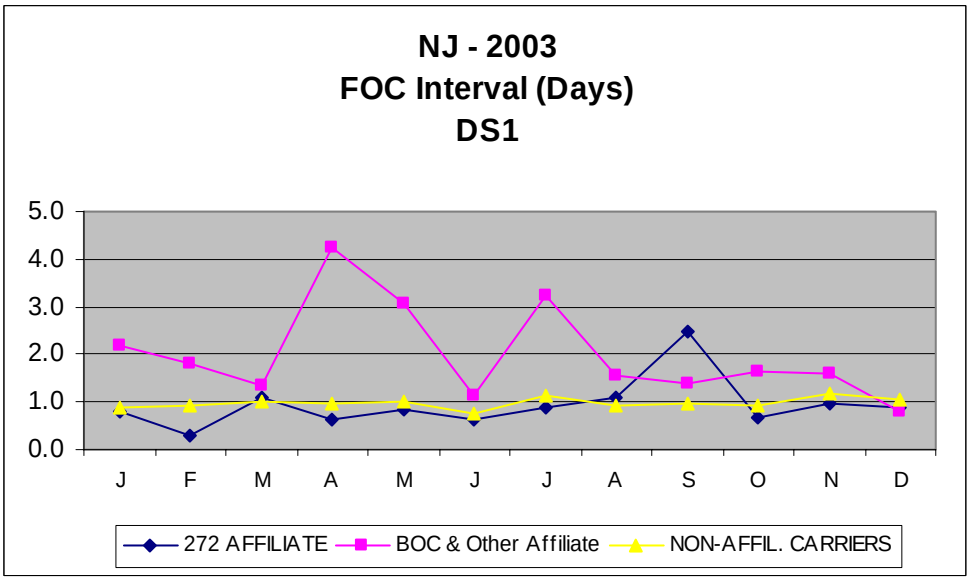


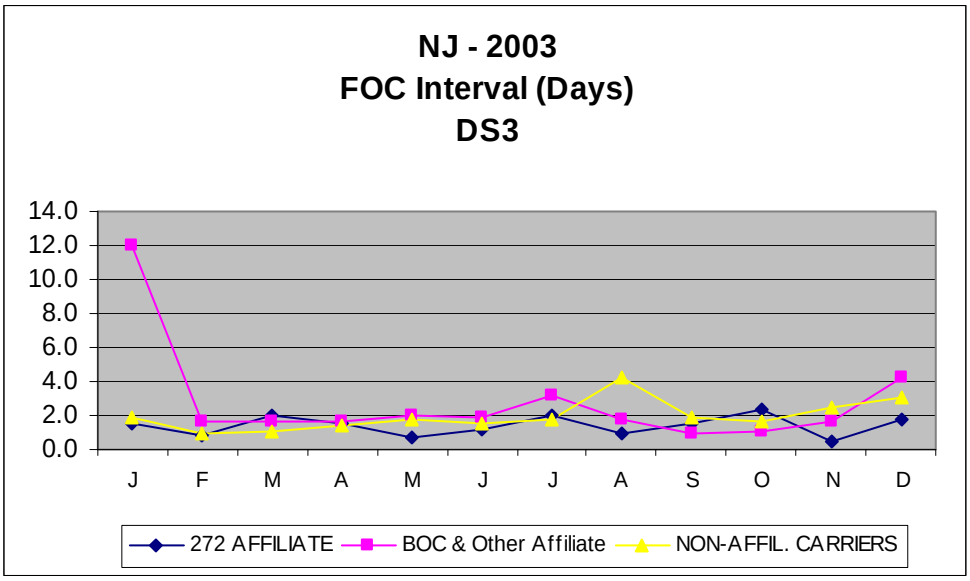
NH - 2004
PIC INTERVALS

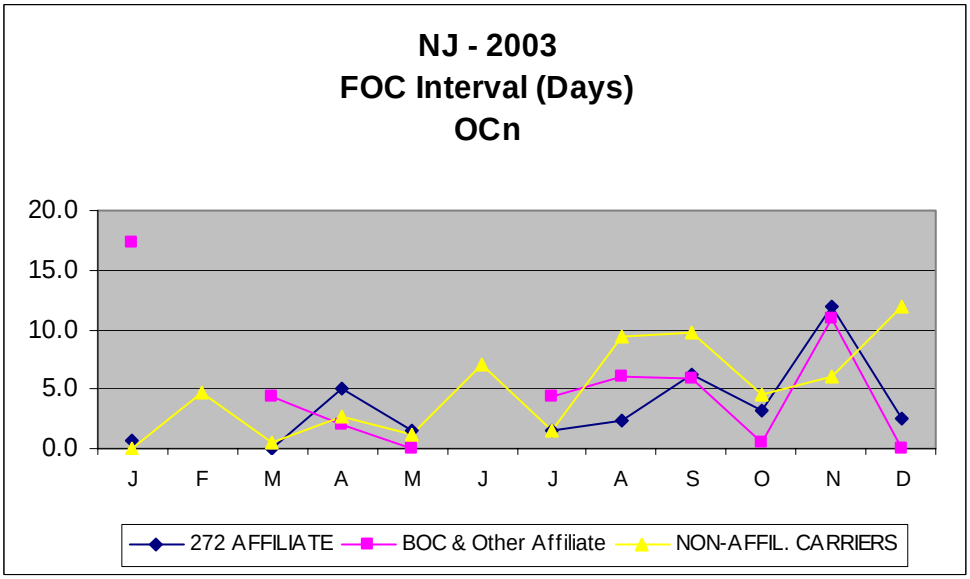


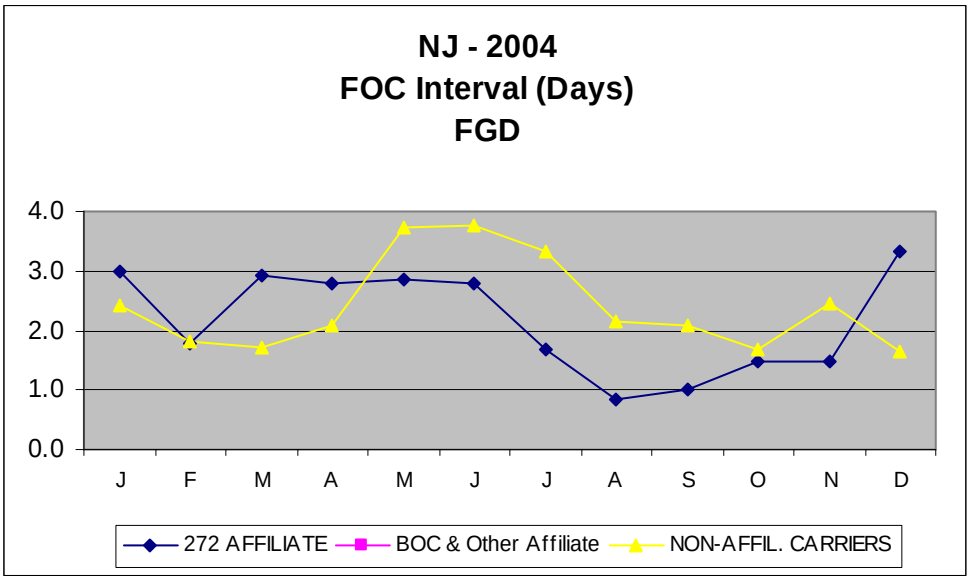

NJ - 2003
FOC Interval (Days)
FGD
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

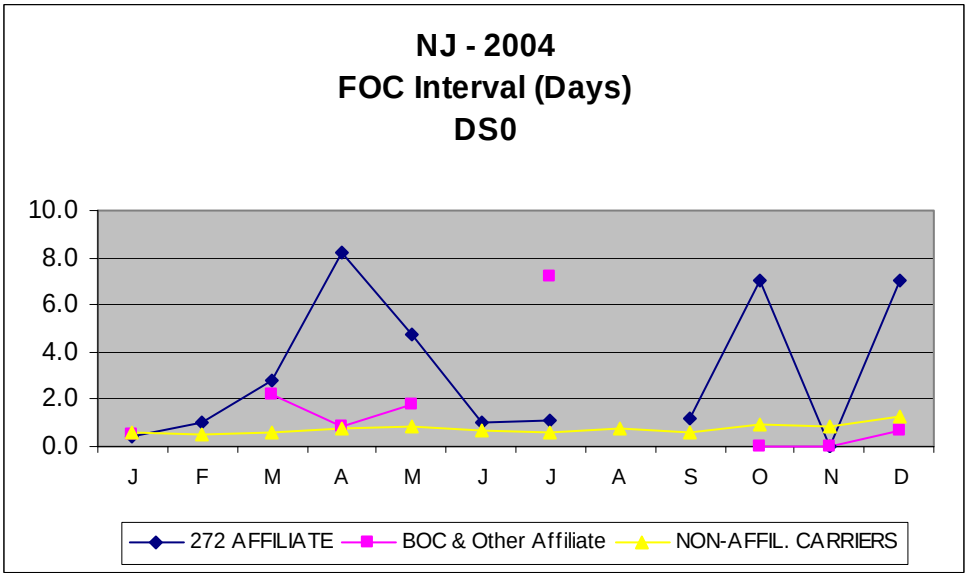

NJ - 2003
FOC Interval (Days)
DS0
1.2
1.0
0.8
0.6
0.4
0.2
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

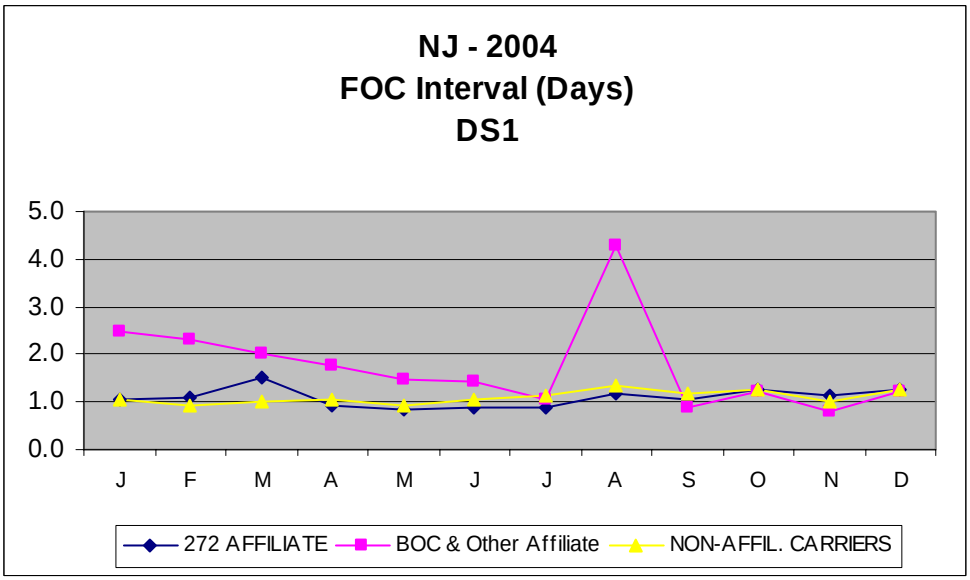

NJ - 2003
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

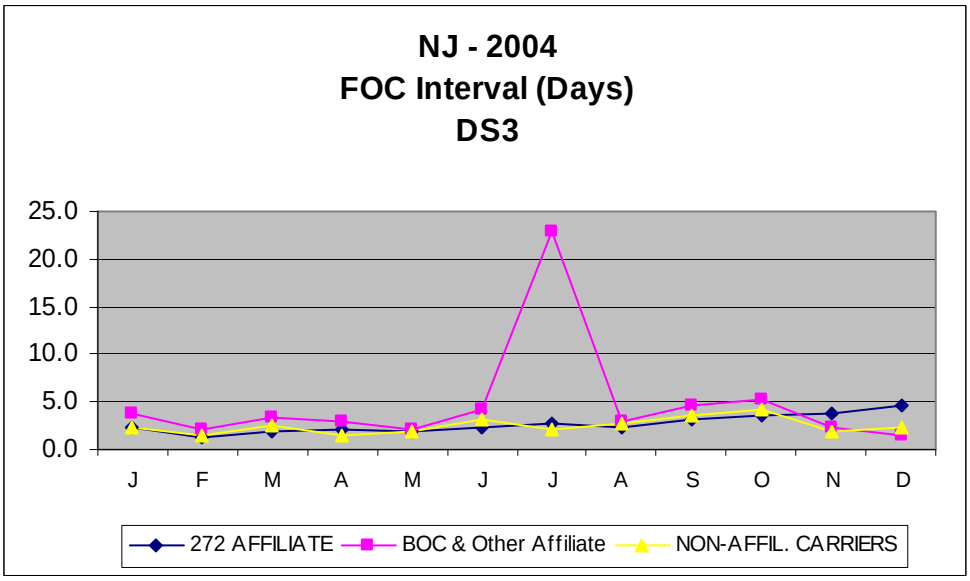

NJ - 2003
FOC Interval (Days)
DS3
14.0
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

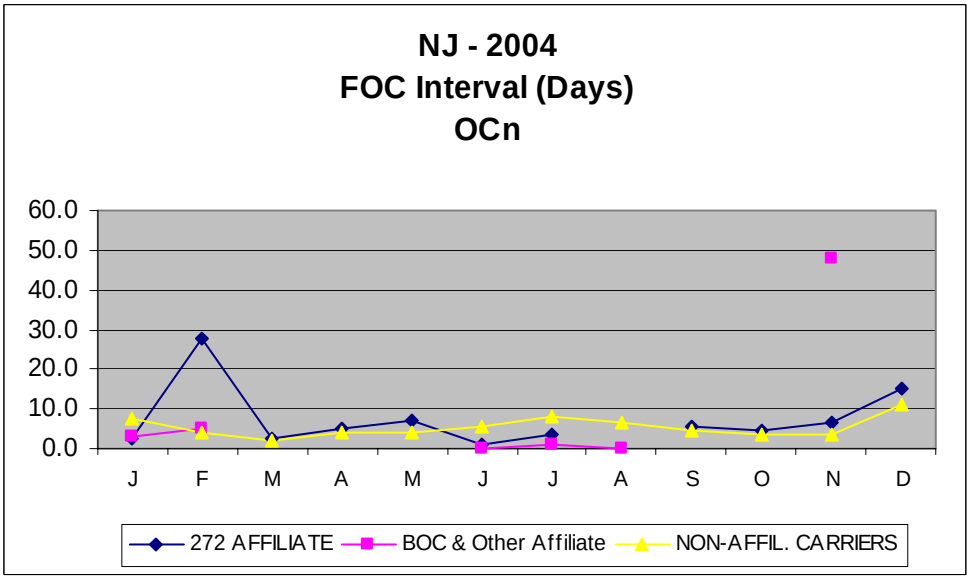

NJ - 2003
FOC Interval (Days)
OCn
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


NJ - 2004
FOC Interval (Days)
FGD
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

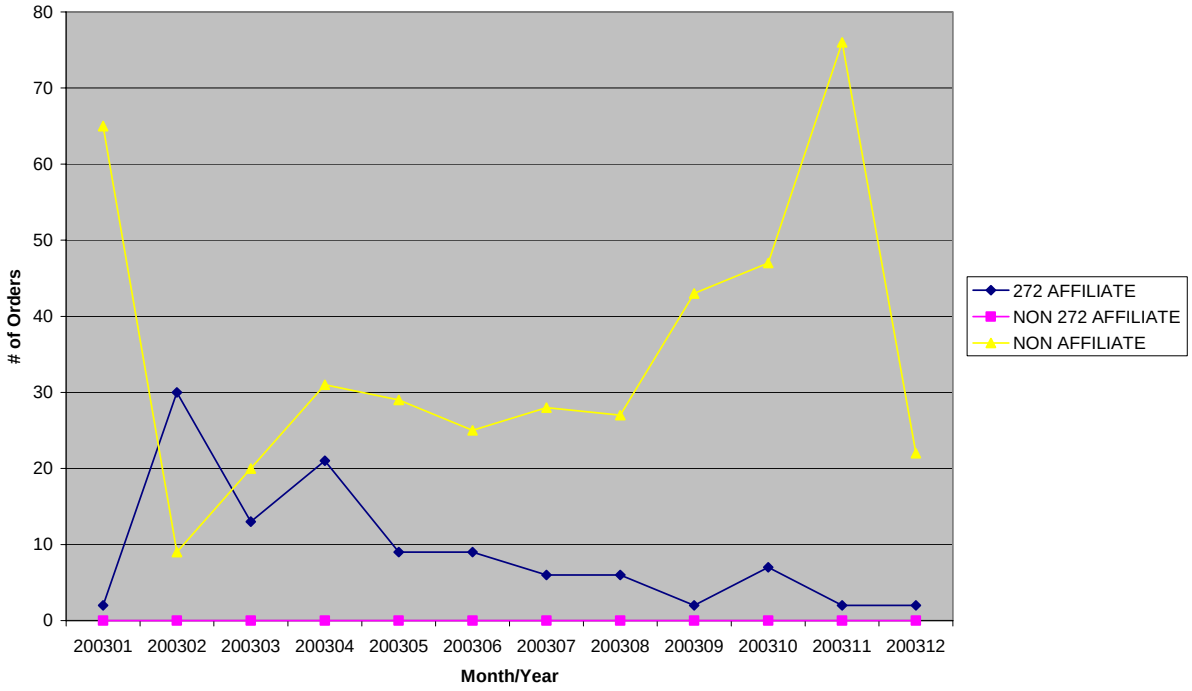

NJ - 2004
FOC Interval (Days)
DS0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


NJ - 2004
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

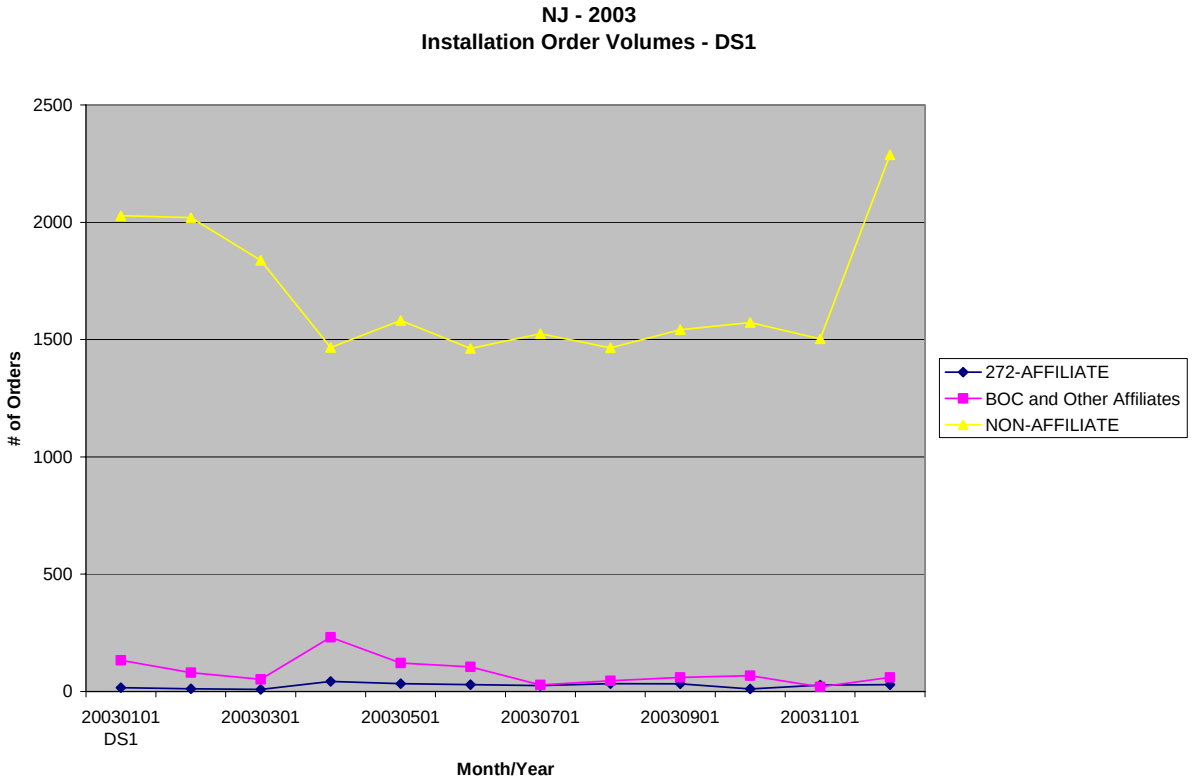

NJ - 2004
FOC Interval (Days)
DS3
25.0
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

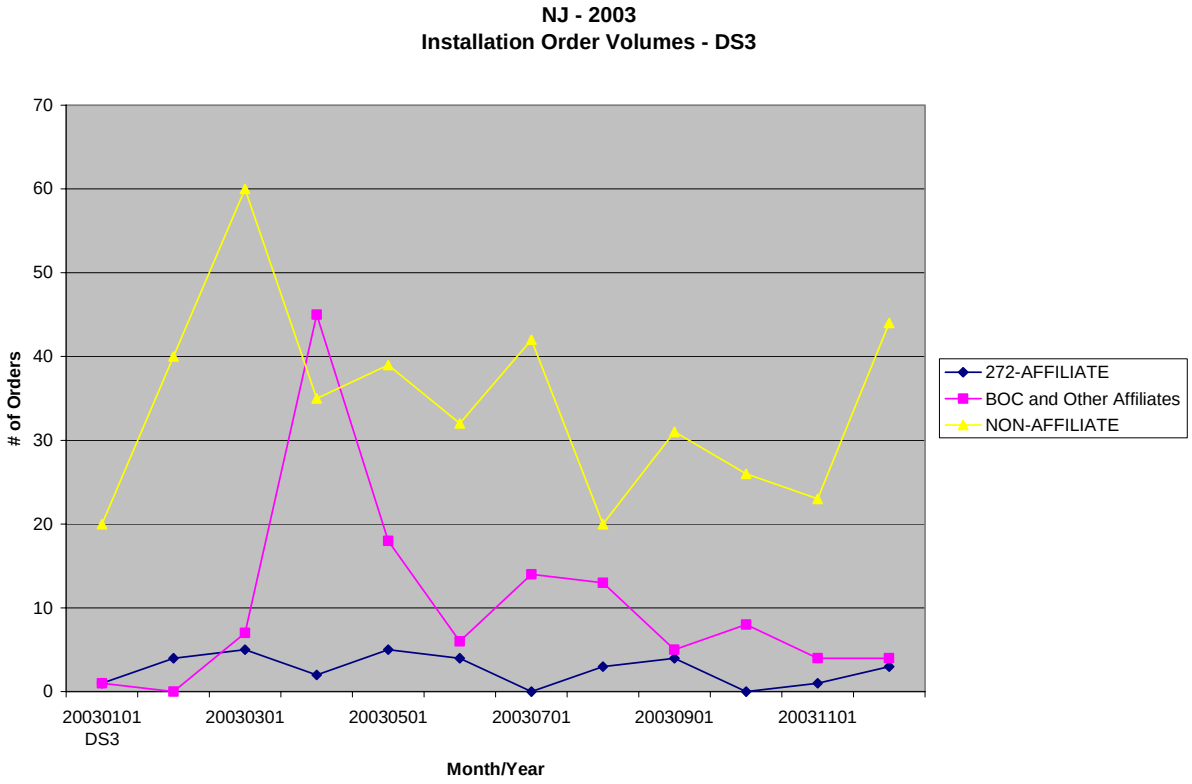

NJ - 2004
FOC Interval (Days)
OCn
60.0
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

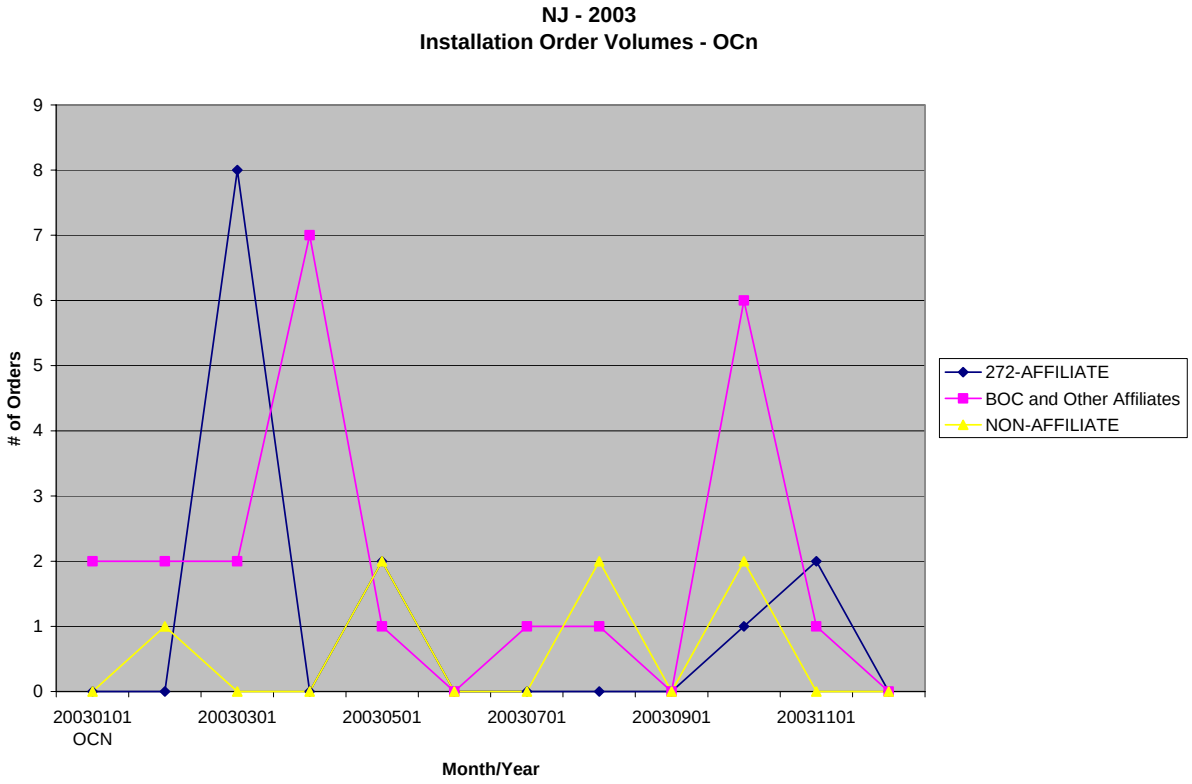
NJ - 2003
Installation Order Volumes - FGD

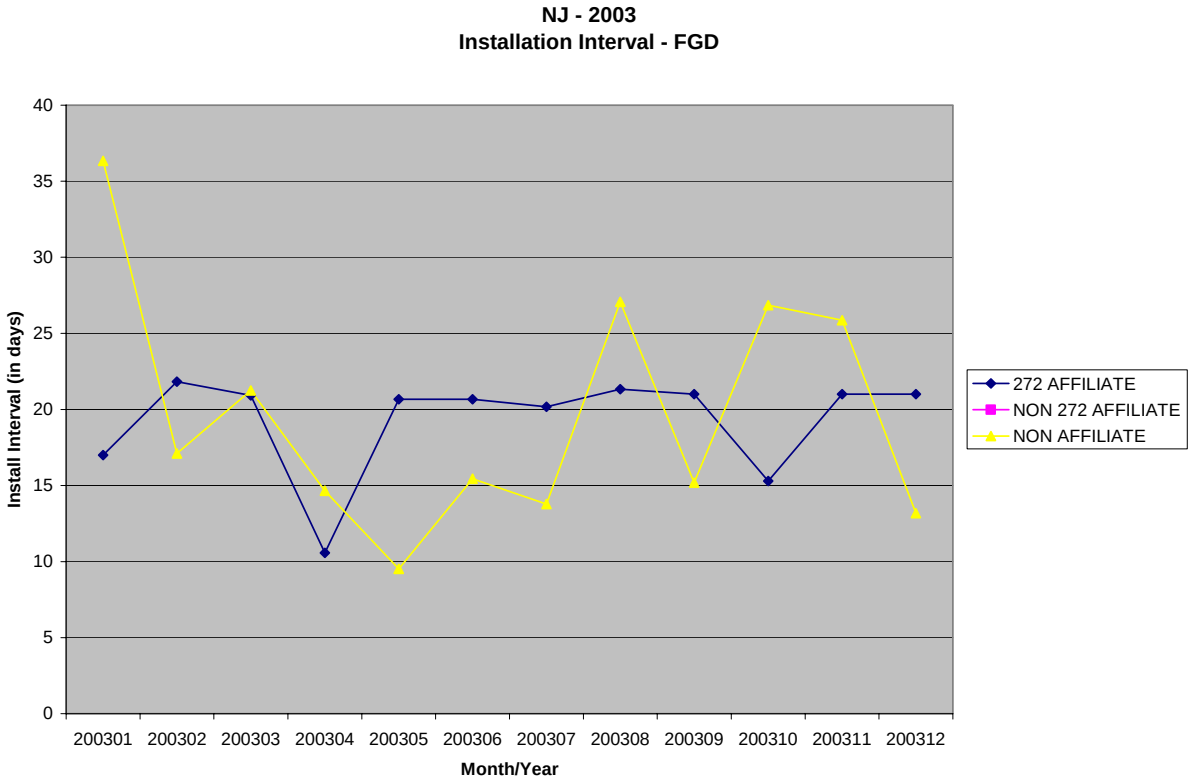


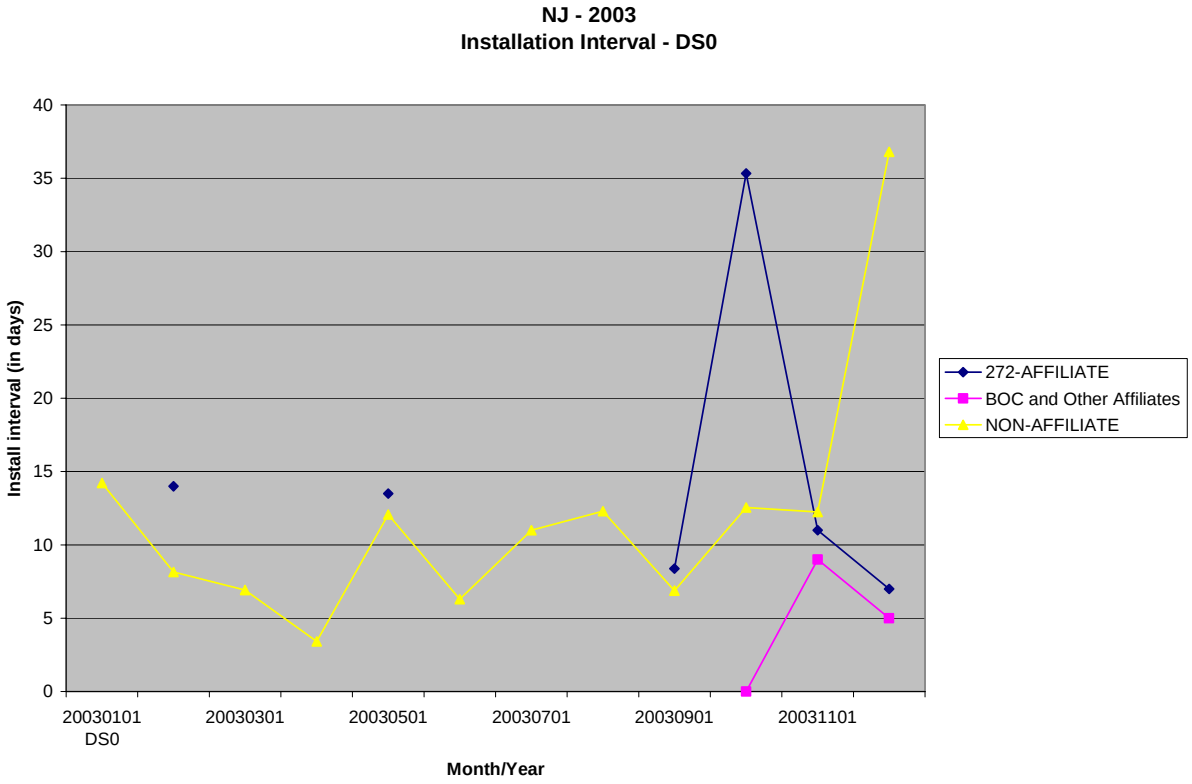
NJ - 2003
Installation Order Volumes - DS0

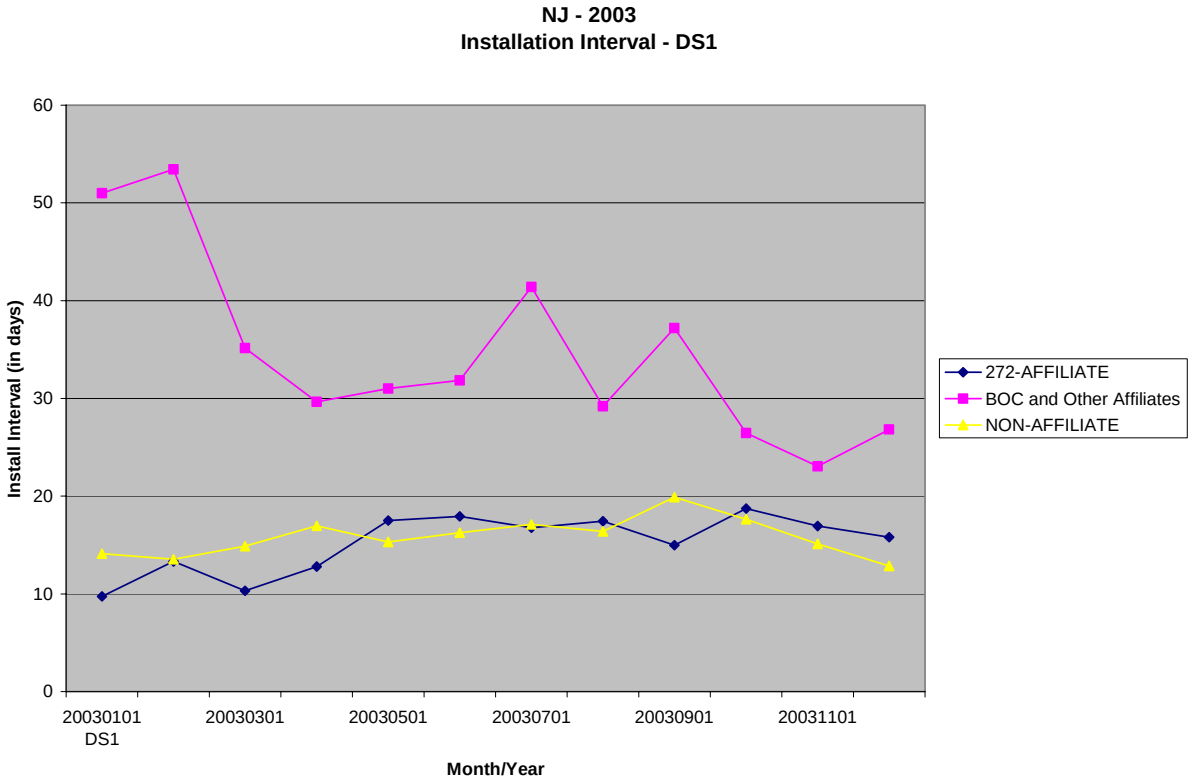

NJ - 2003
Installation Order Volumes - DS1
2500
2000
1500
1000
500
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

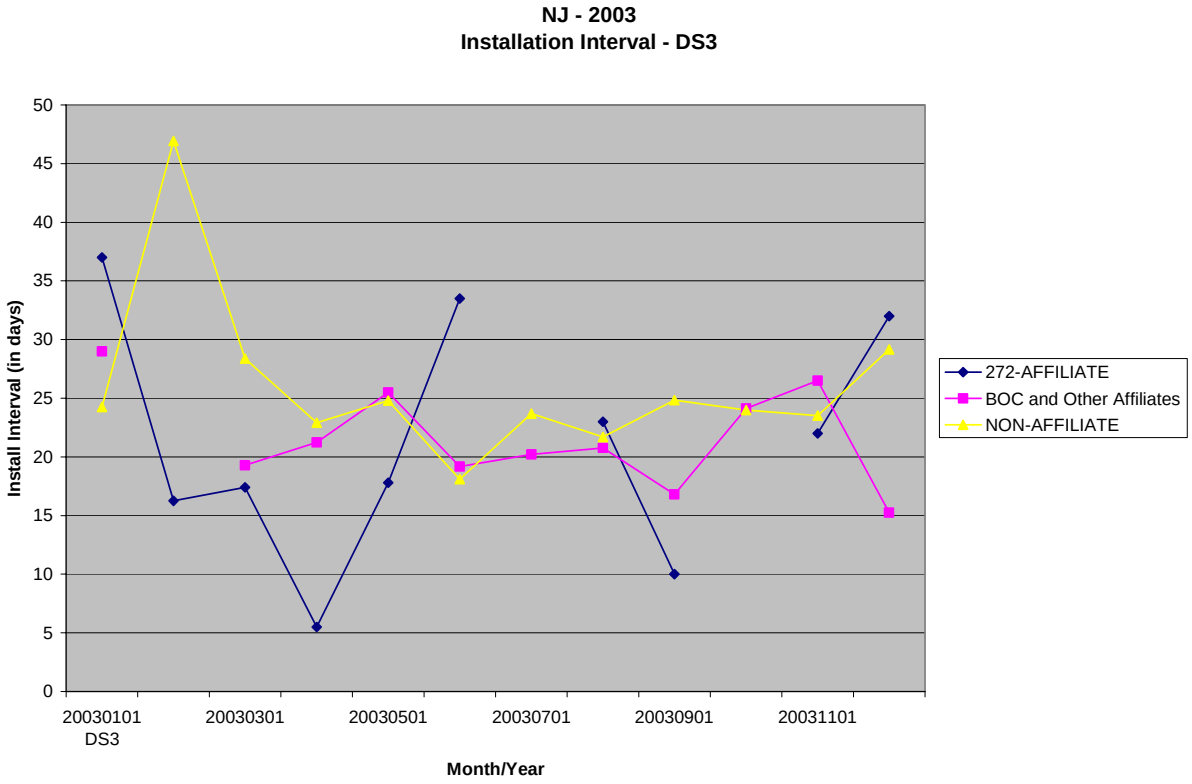

NJ - 2003
Installation Order Volumes - DS3
70
60
50
40
30
20
10
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

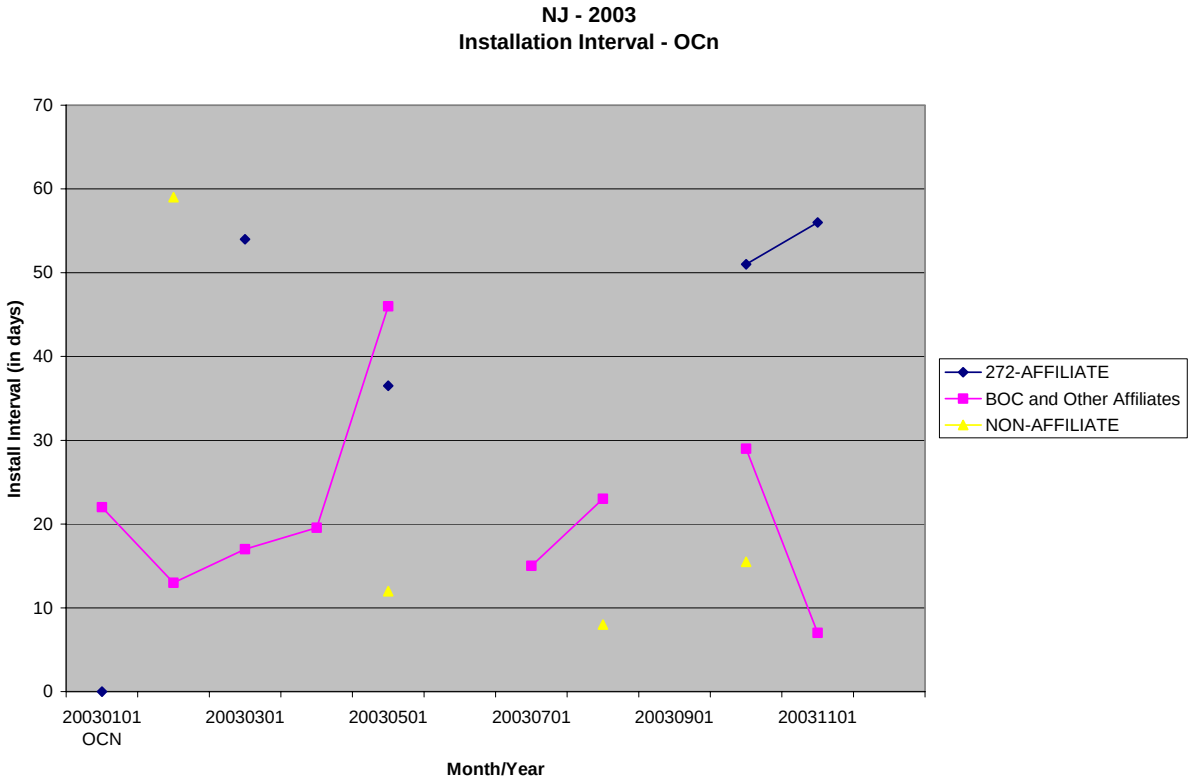

NJ - 2003
Installation Order Volumes - OCn
# of Orders
9
8
7
6
5
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

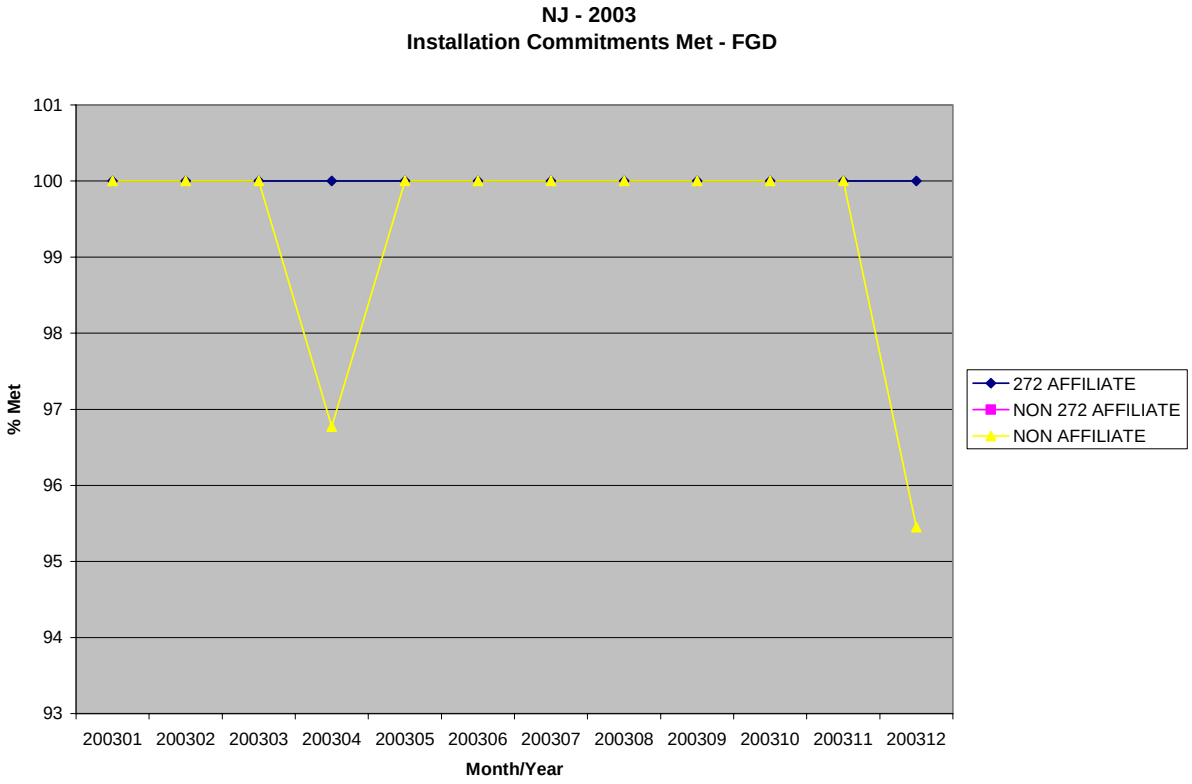

NJ - 2003
Installation Interval - FGD
Install Interval (in days)
40
35
30
25
20
15
10
5
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

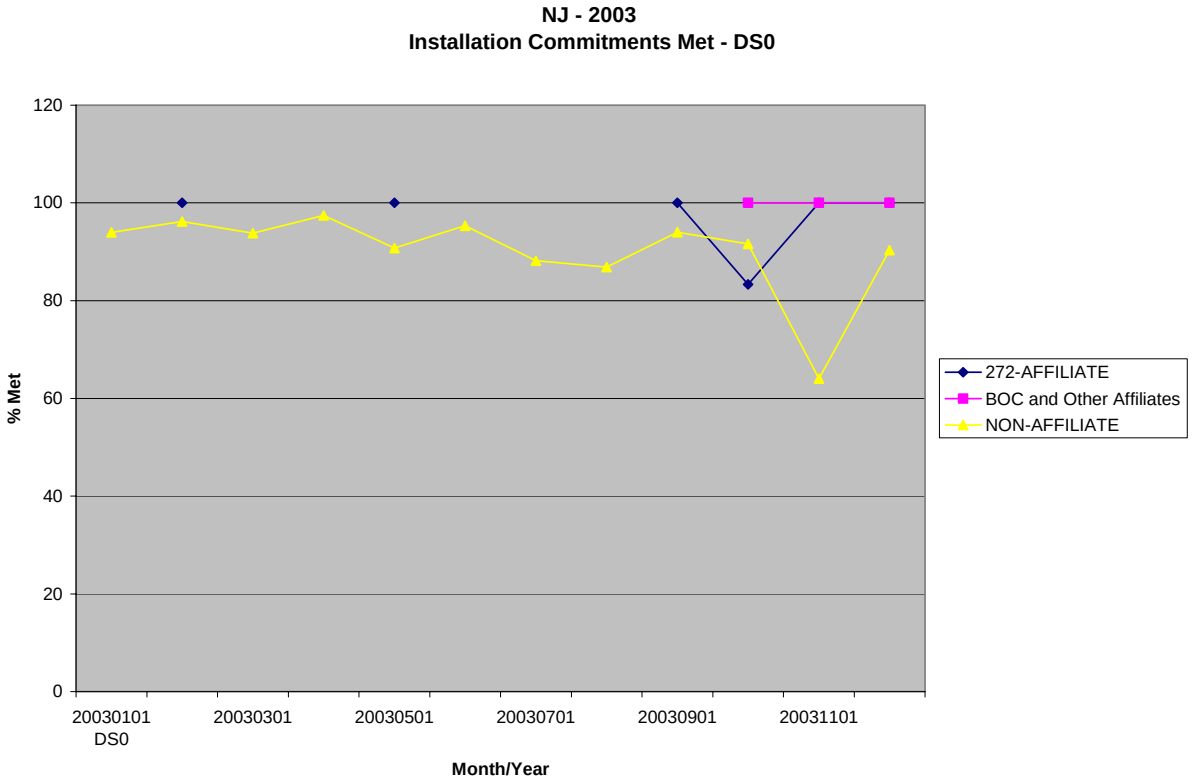

NJ - 2003
Installation Interval - DS0
Install interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

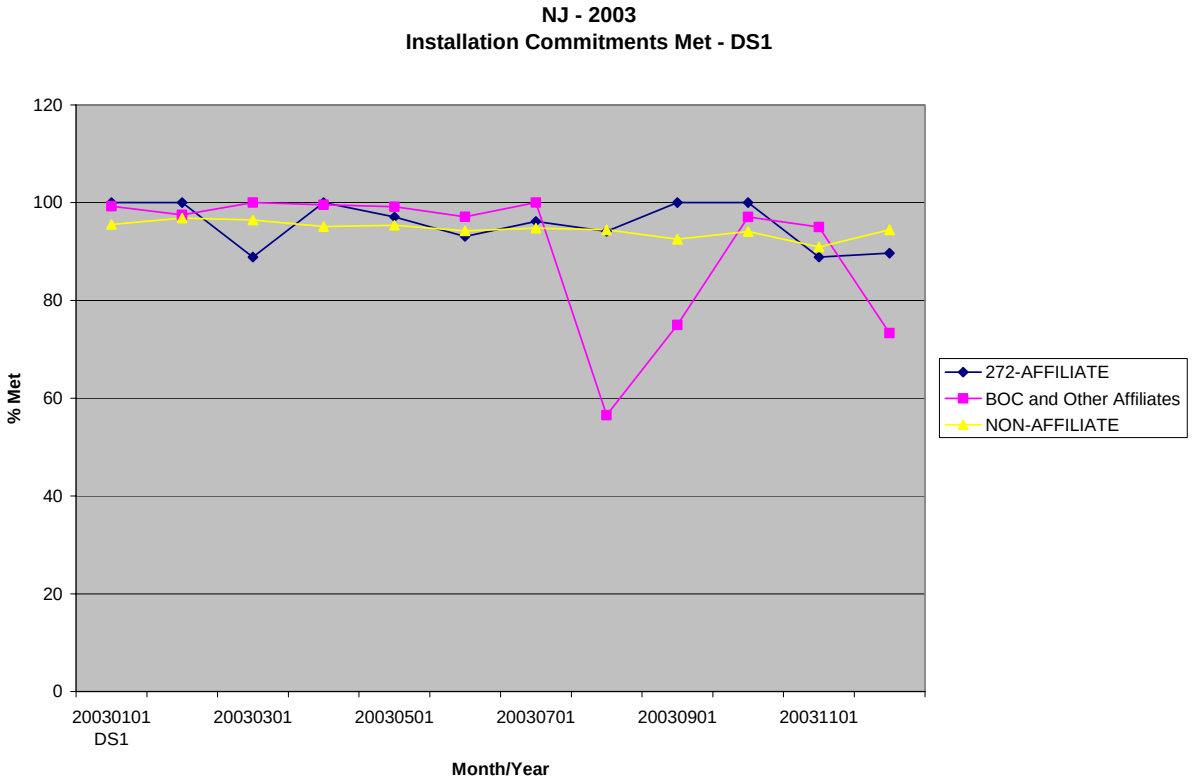

NJ - 2003
Installation Interval - DS1
Install Interval (in days)
60
50
40
30
20
10
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

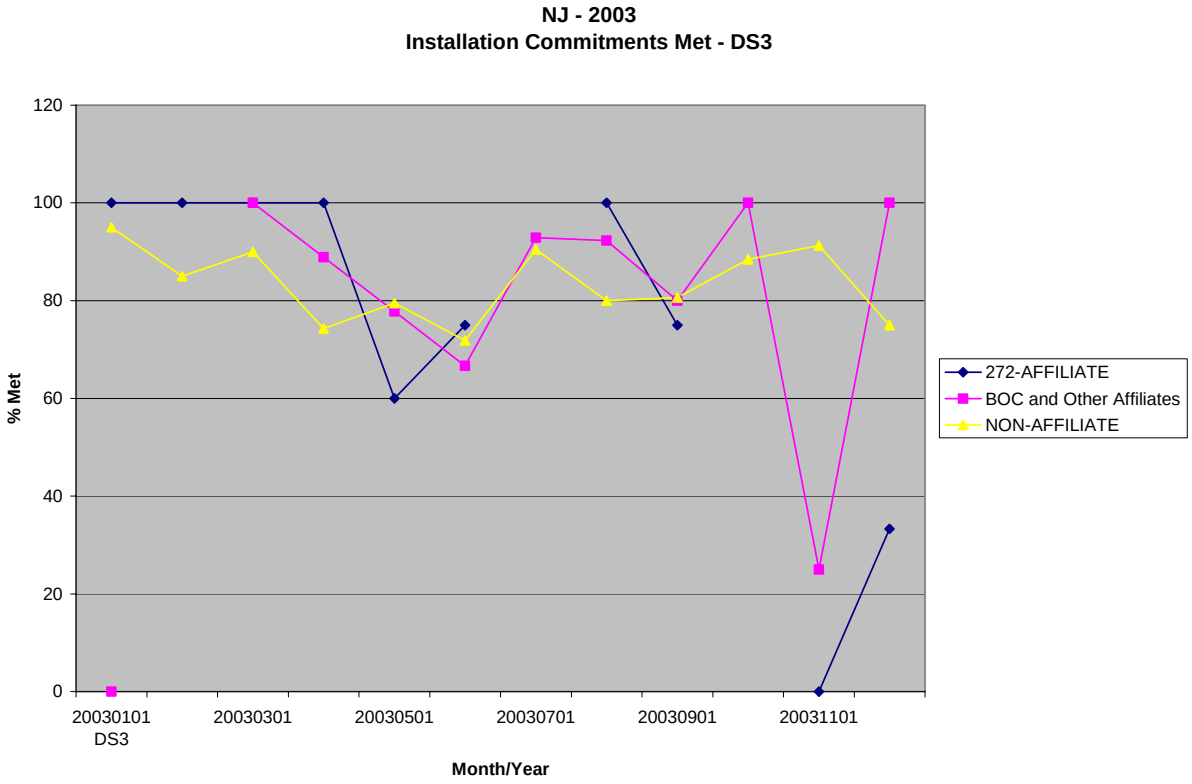

NJ - 2003
Installation Interval - DS3
Install Interval (in days)
50
45
40
35
30
25
20
15
10
5
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

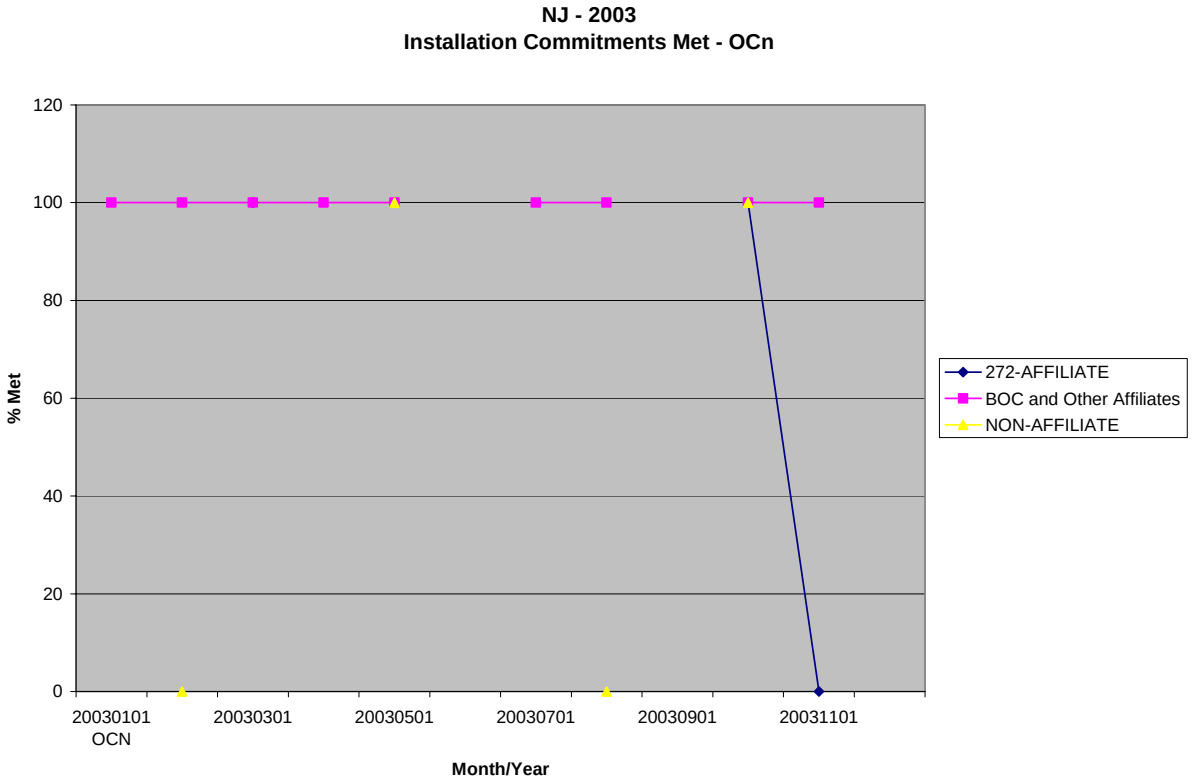

NJ - 2003
Installation Interval - OCn
Install Interval (in days)
70
60
50
40
30
20
10
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

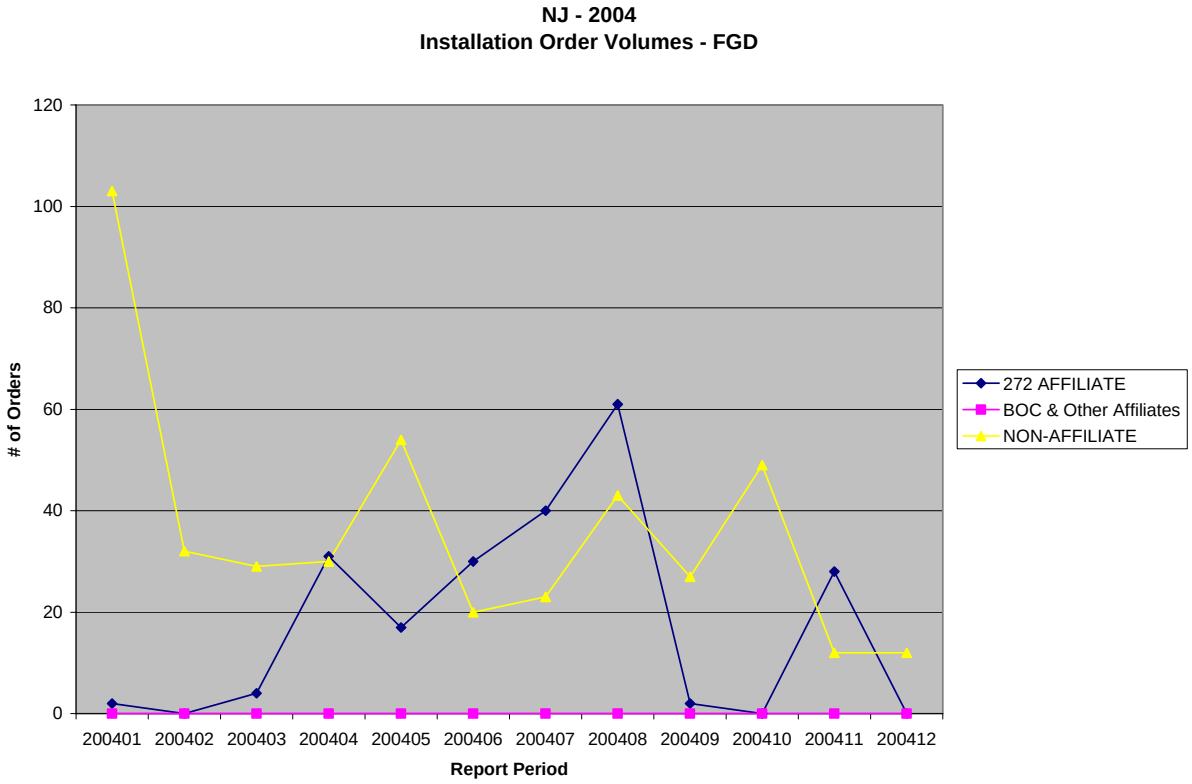

NJ - 2003
Installation Commitments Met - FGD
101
100
99
98
97
96
95
94
93
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

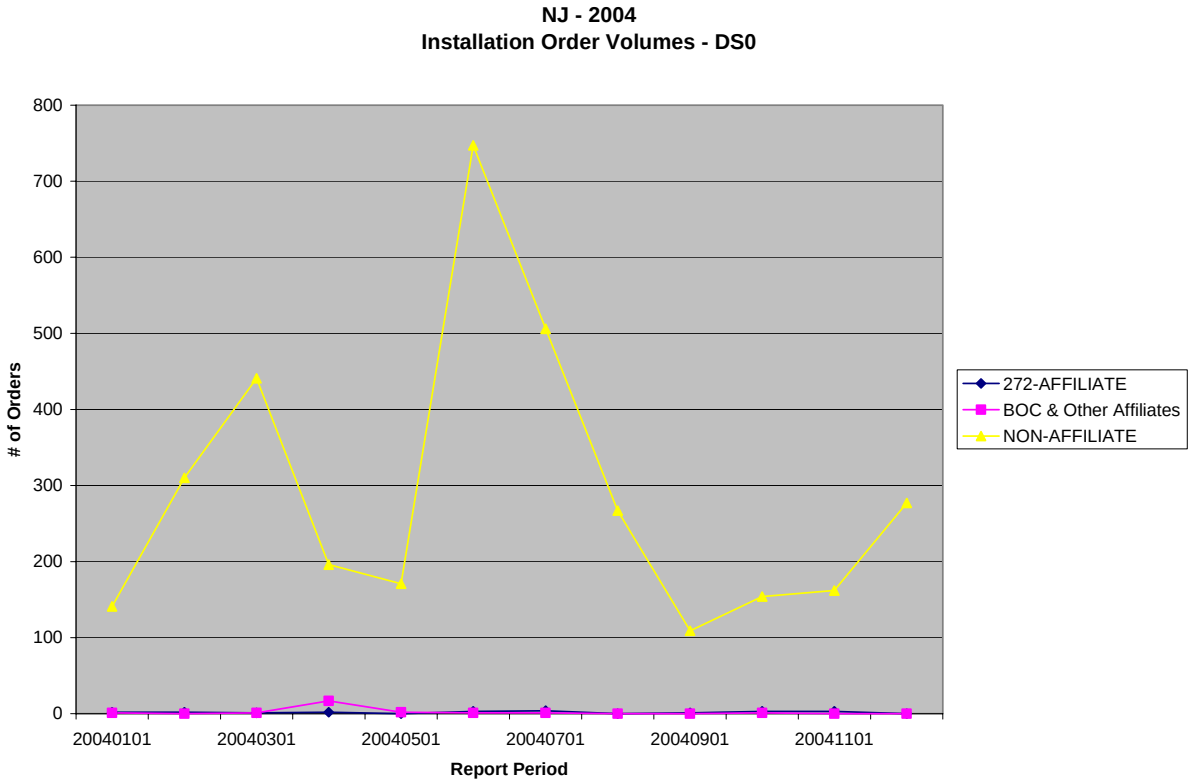

NJ - 2003
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

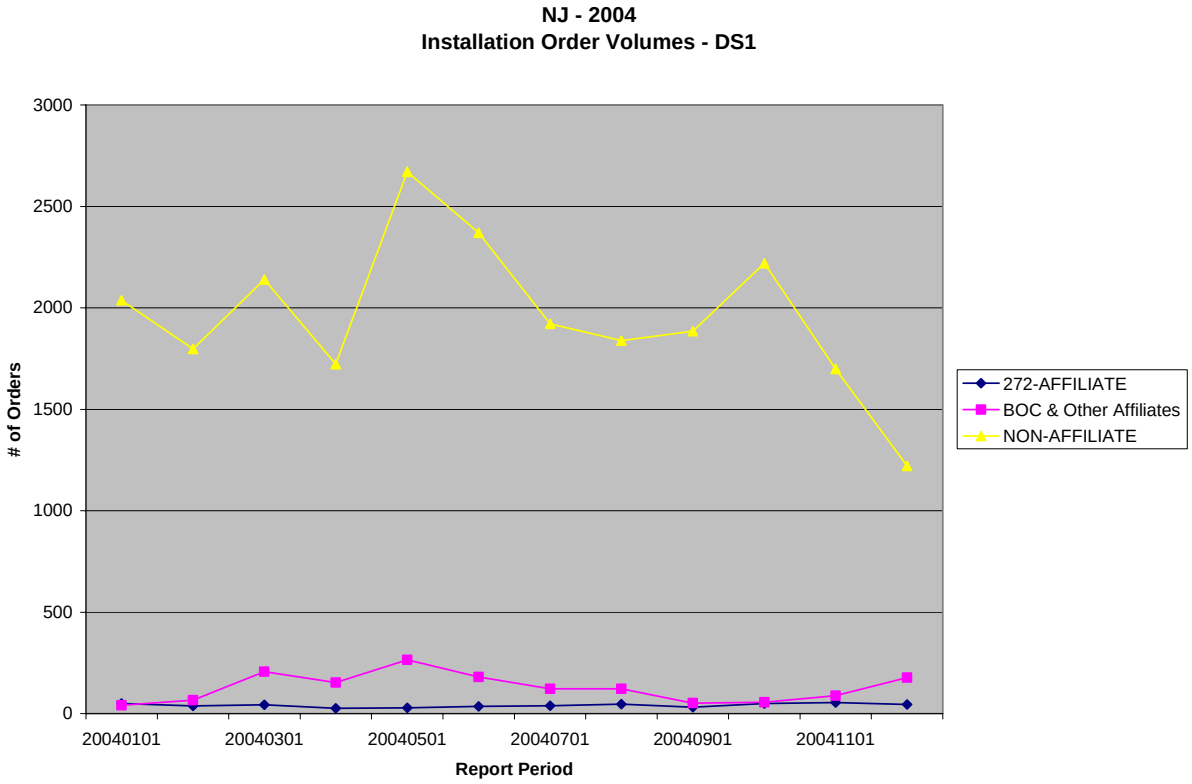

NJ - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

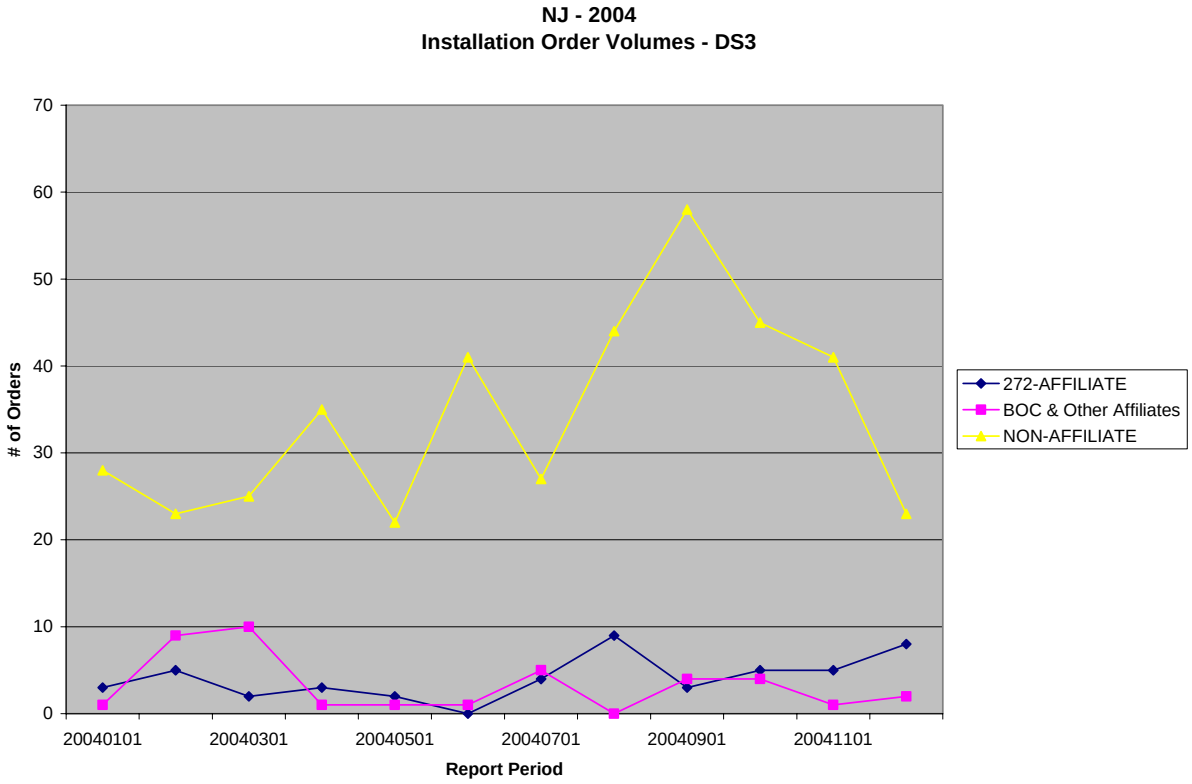

NJ - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


NJ - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

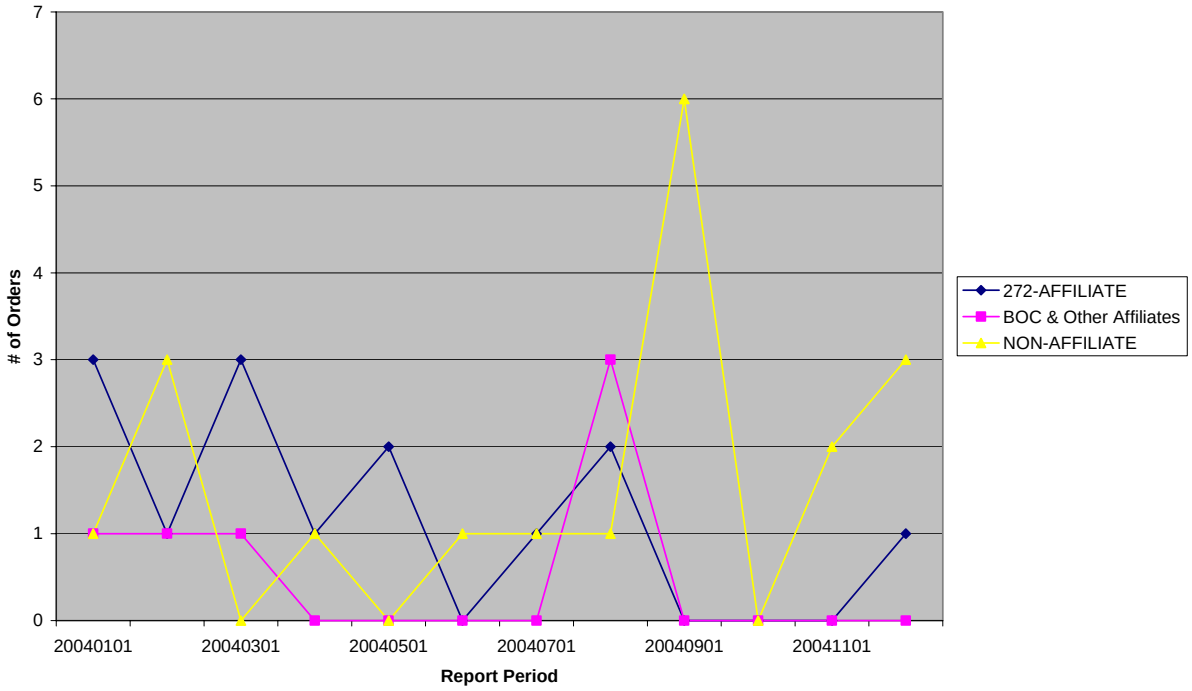

NJ - 2004
Installation Order Volumes - FGD
# of Orders
120
100
80
60
40
20
0
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


NJ - 2004
Installation Order Volumes - DS0
# of Orders
800
700
600
500
400
300
200
100
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

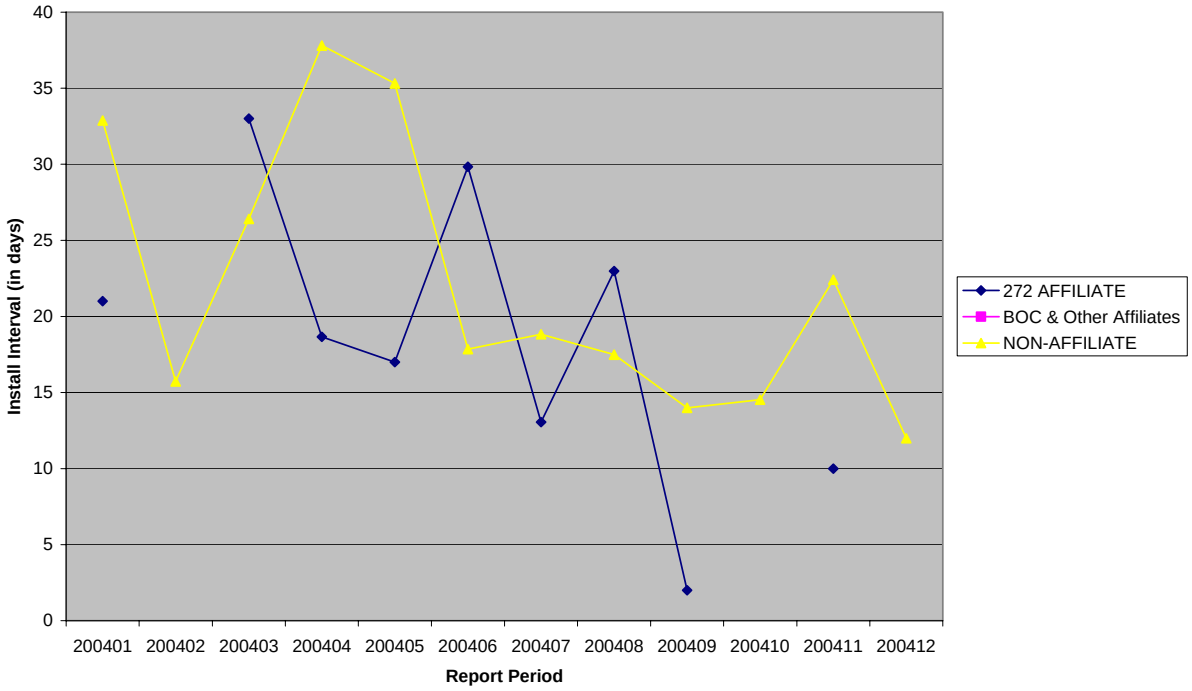

NJ - 2004
Installation Order Volumes - DS1
3000
2500
2000
1500
1000
500
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


NJ - 2004
Installation Order Volumes - DS3
70
60
50
40
30
20
10
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

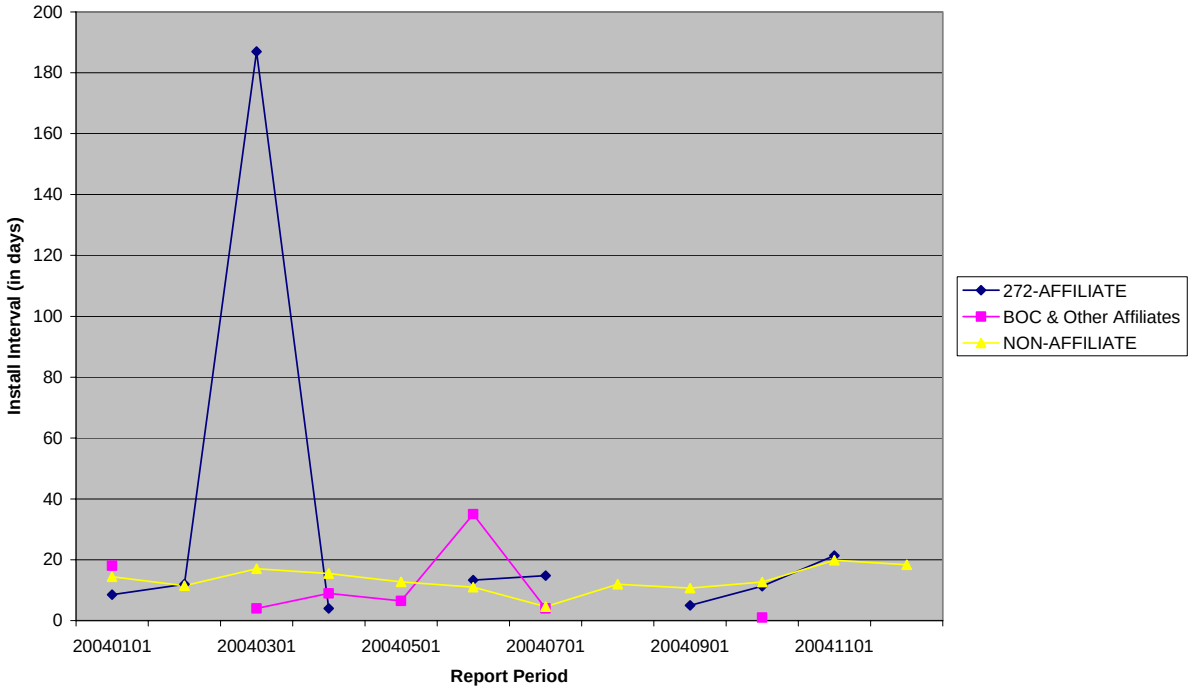
NJ - 2004
Installation Order Volumes - OCn



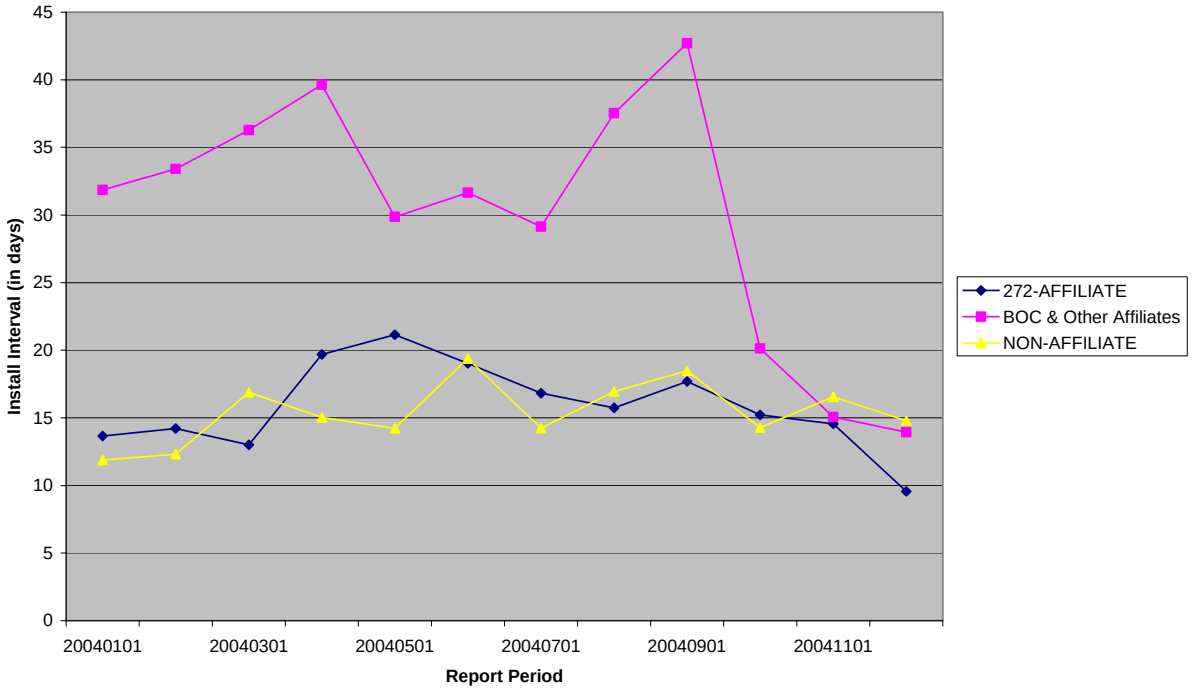
NJ - 2004
Installation Interval - FGD

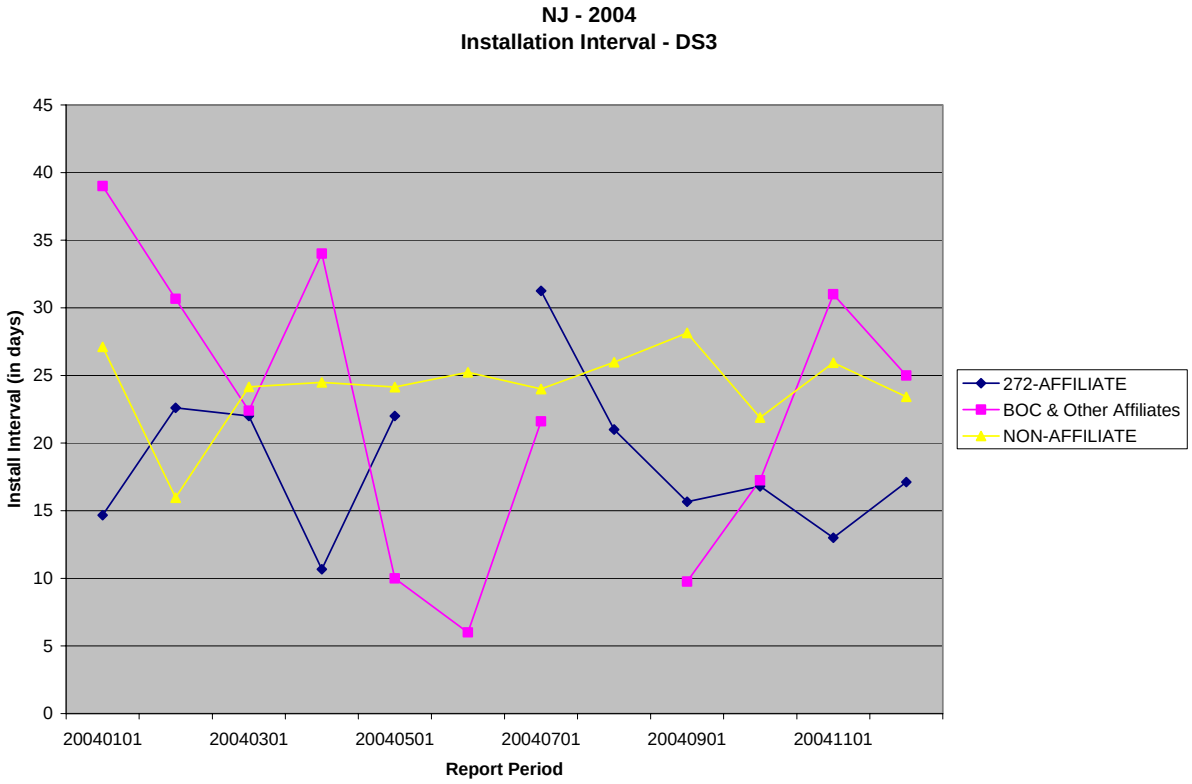


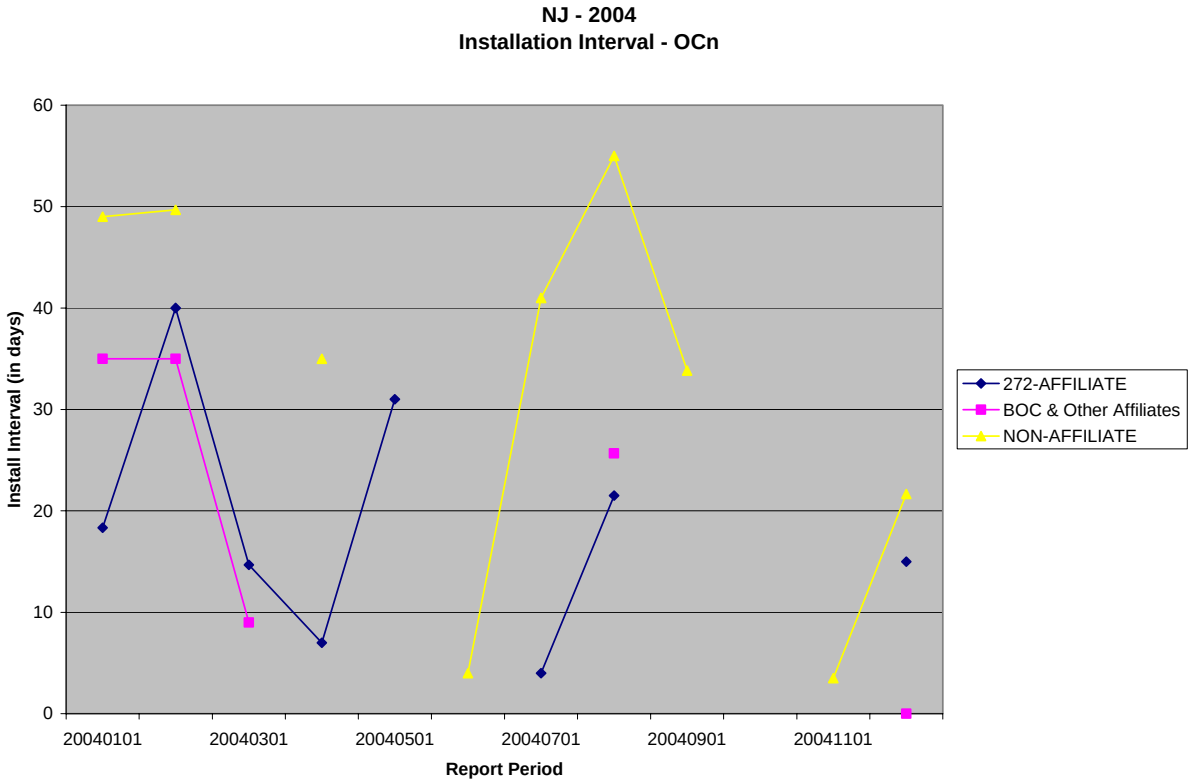
NJ - 2004
Installation Interval - DS0

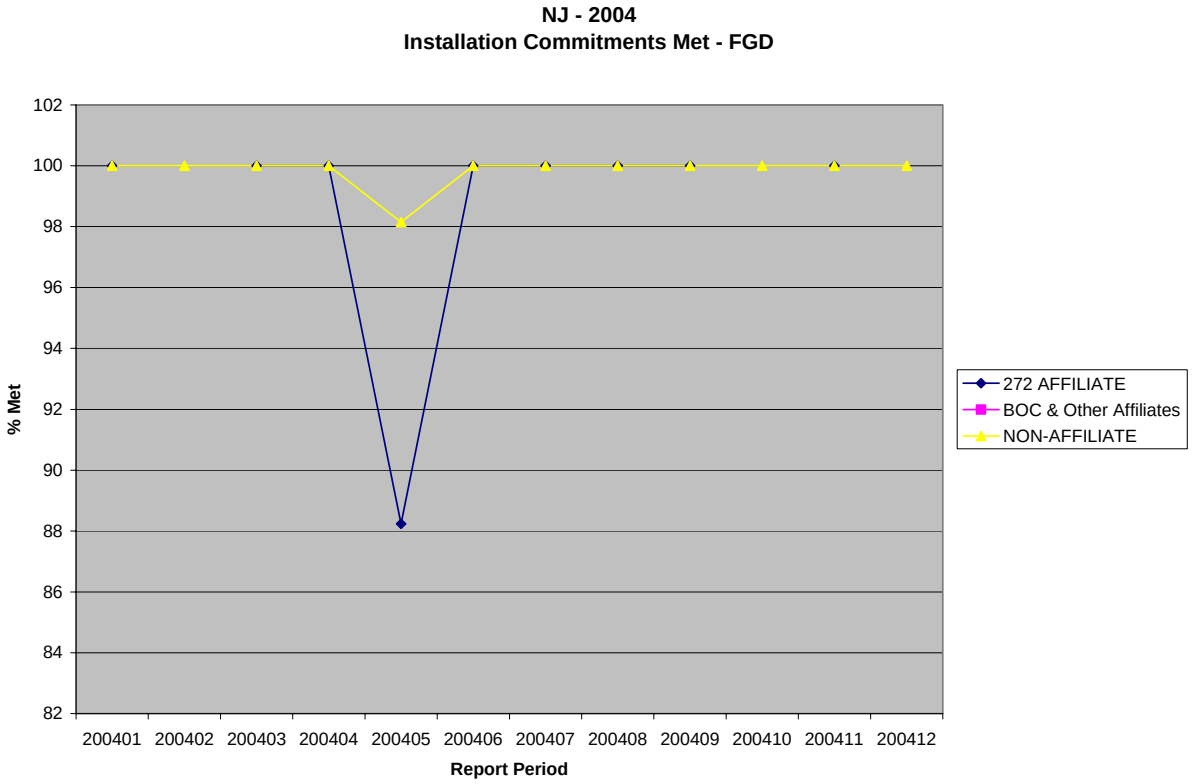


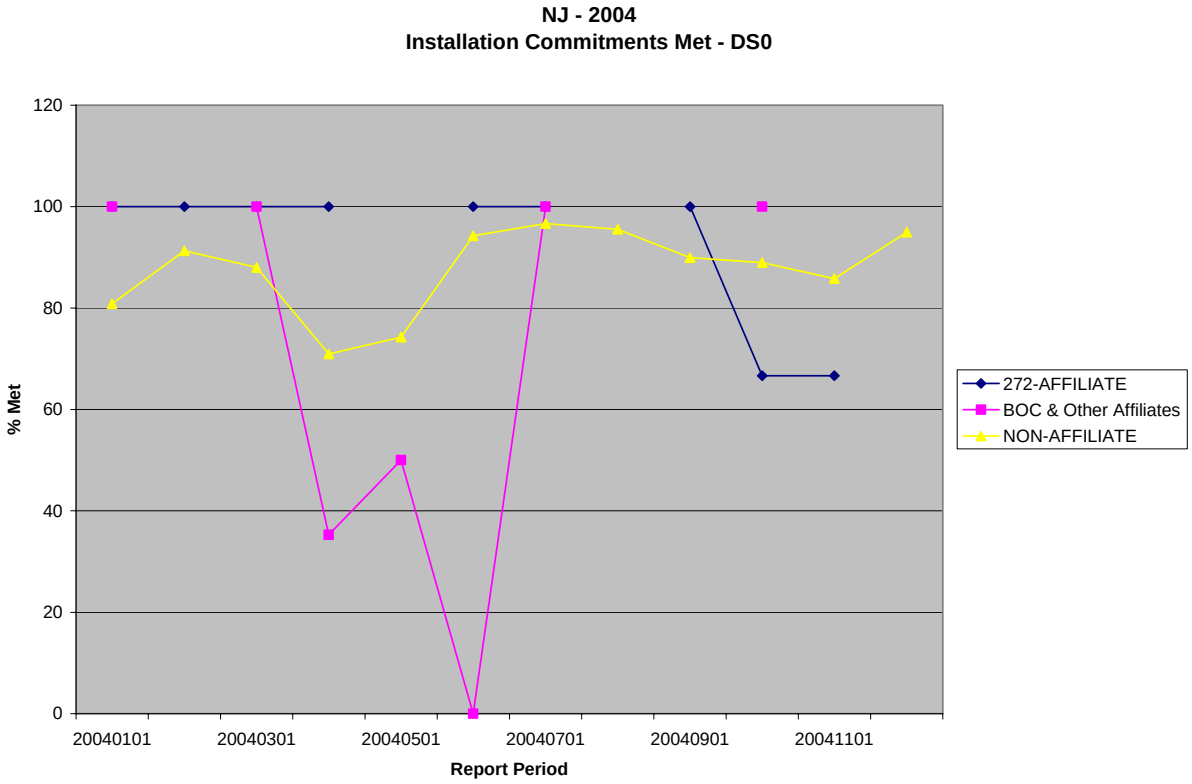
NJ - 2004
Installation Interval - DS1

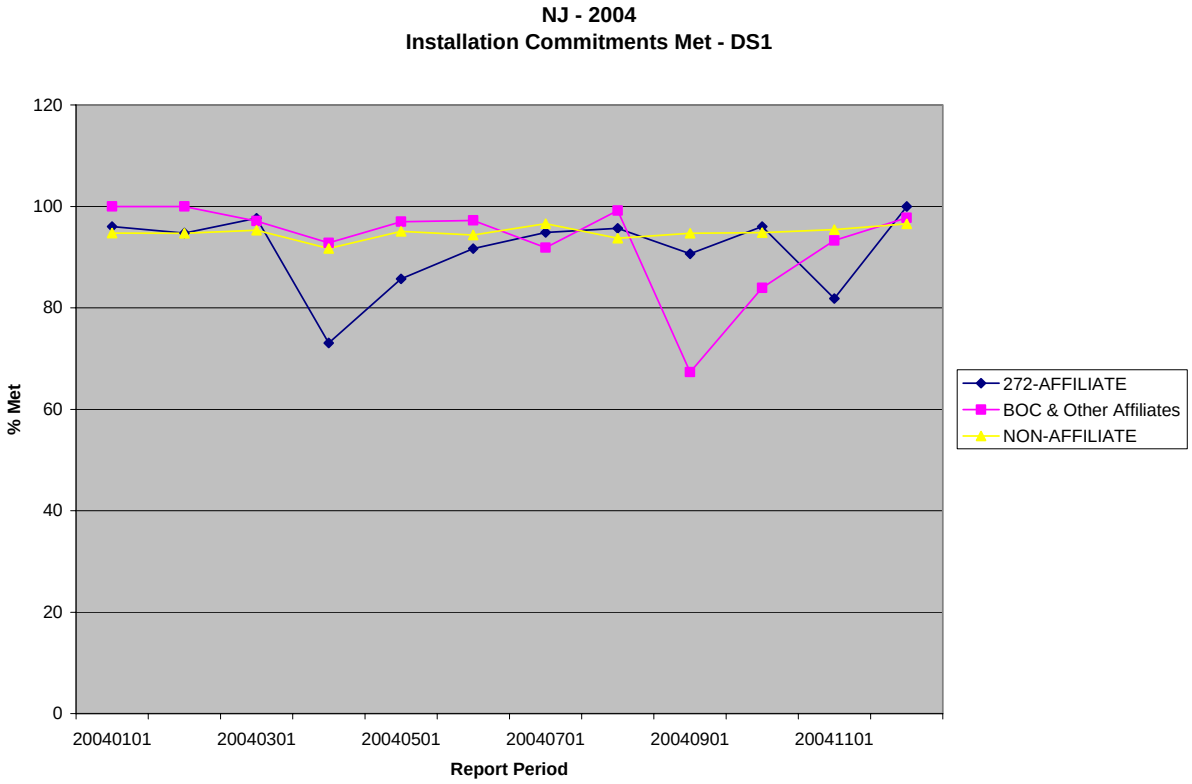


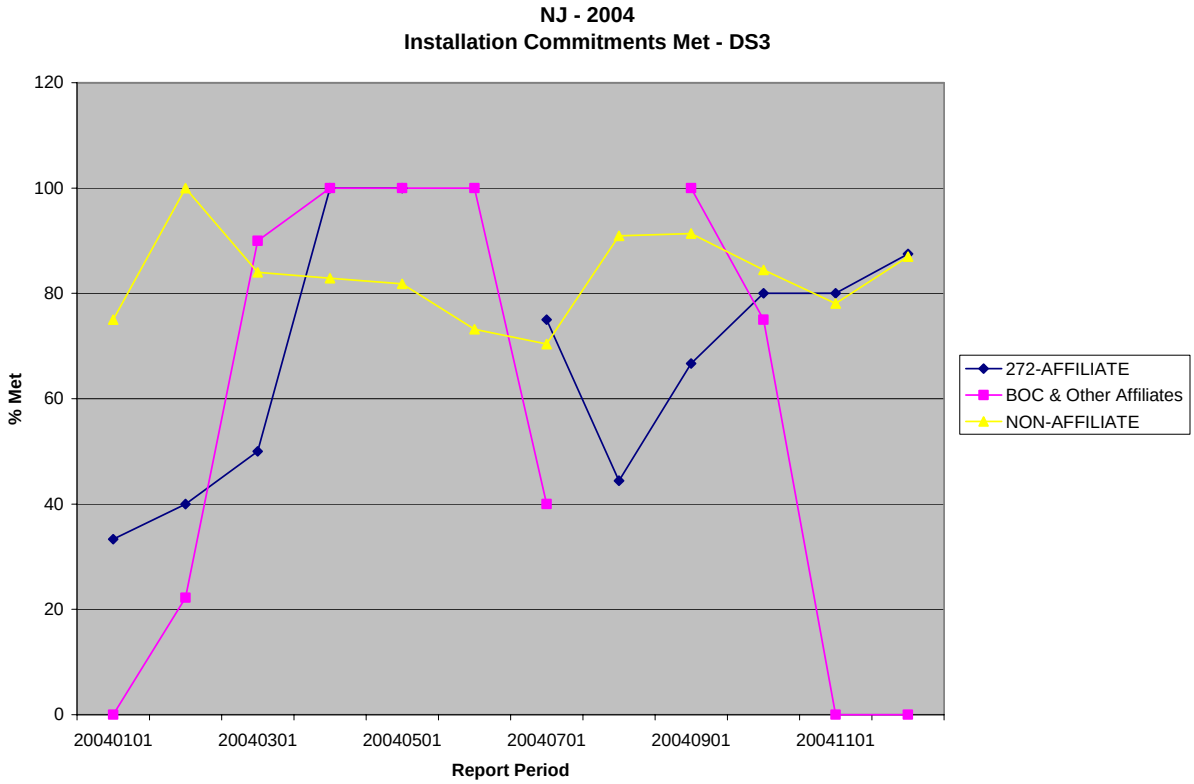

NJ - 2004
Installation Interval - DS3
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

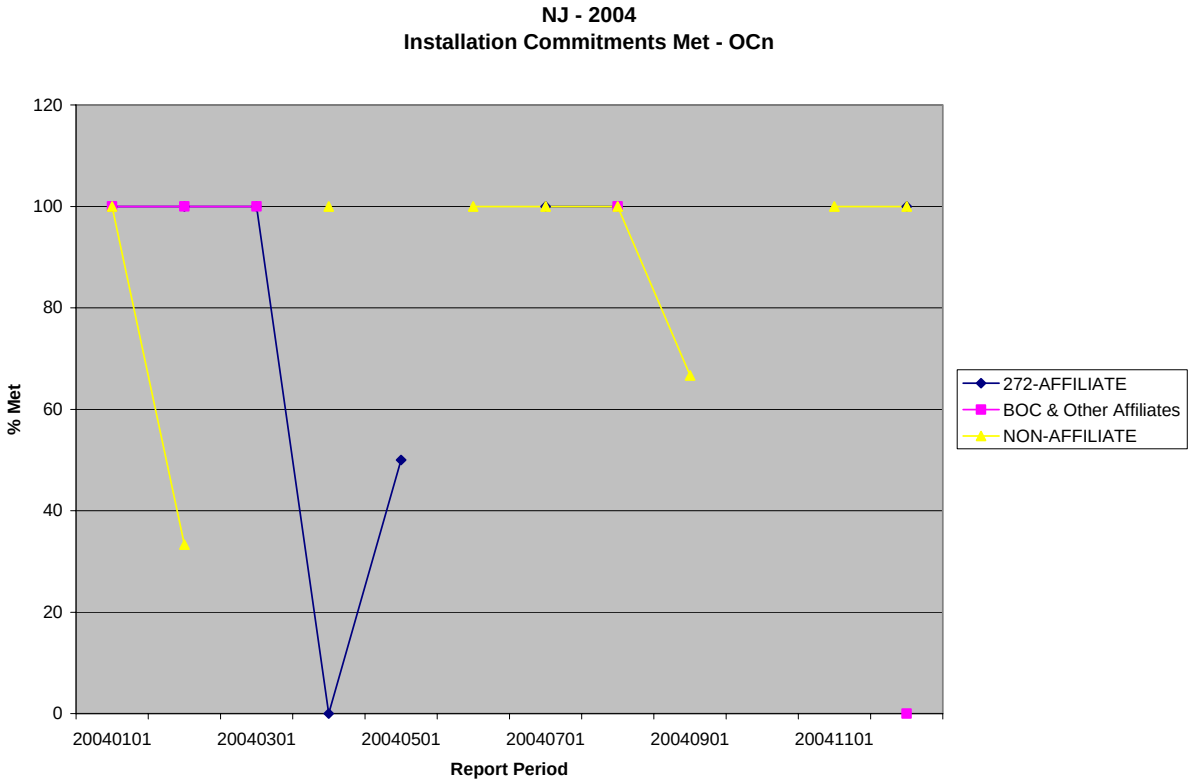

NJ - 2004
Installation Interval - OCn
Install Interval (in days)
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

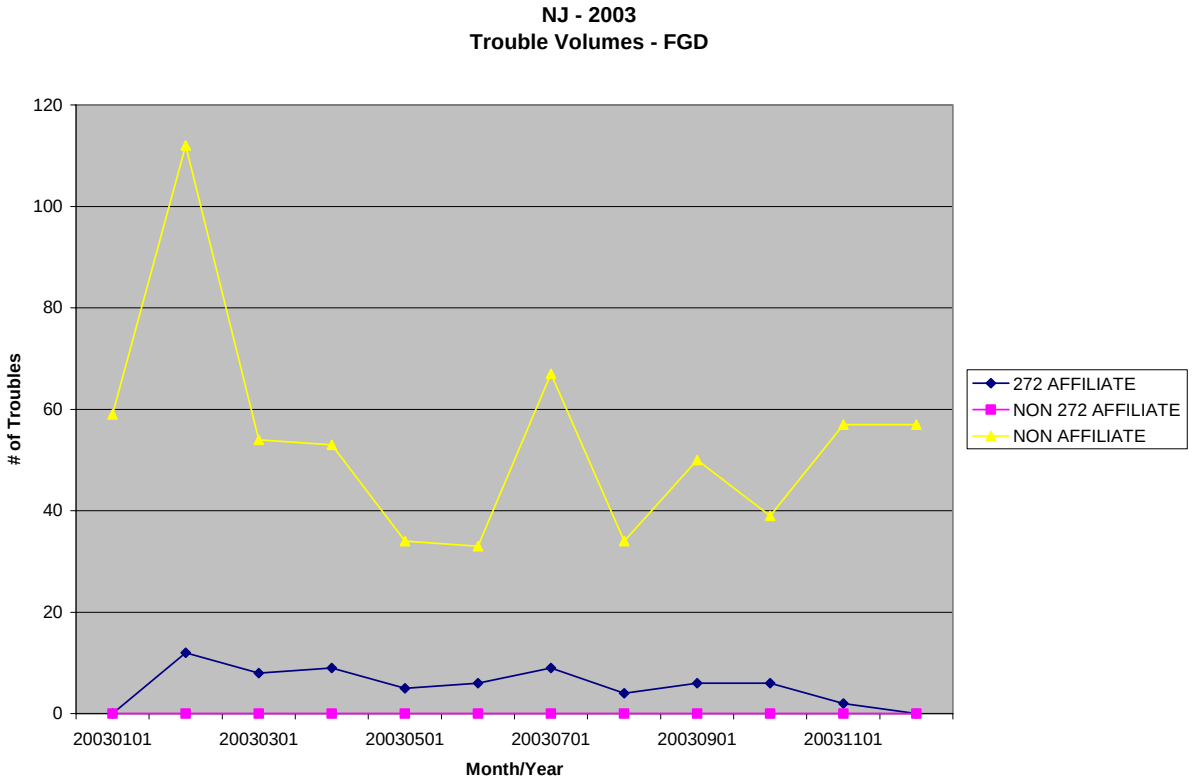

NJ - 2004
Installation Commitments Met - FGD
% Met
102
100
98
96
94
92
90
88
86
84
82
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

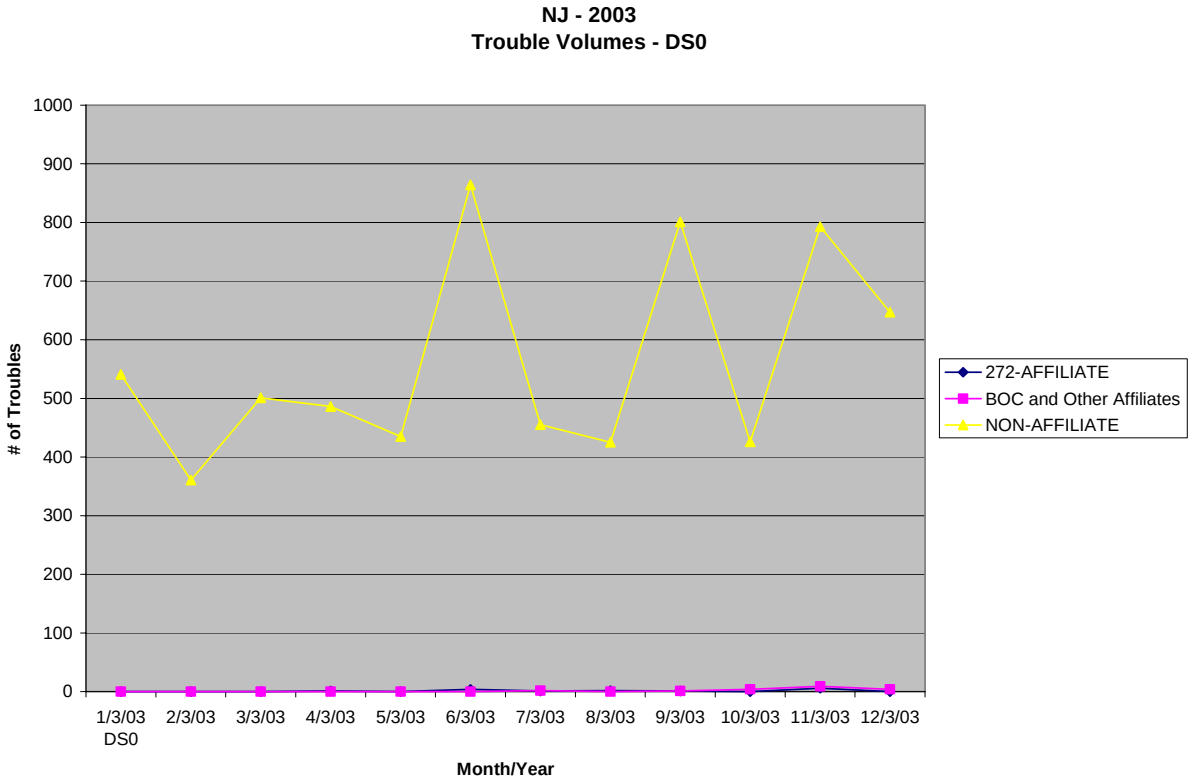

NJ - 2004
Installation Commitments Met - DS0
% Met
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

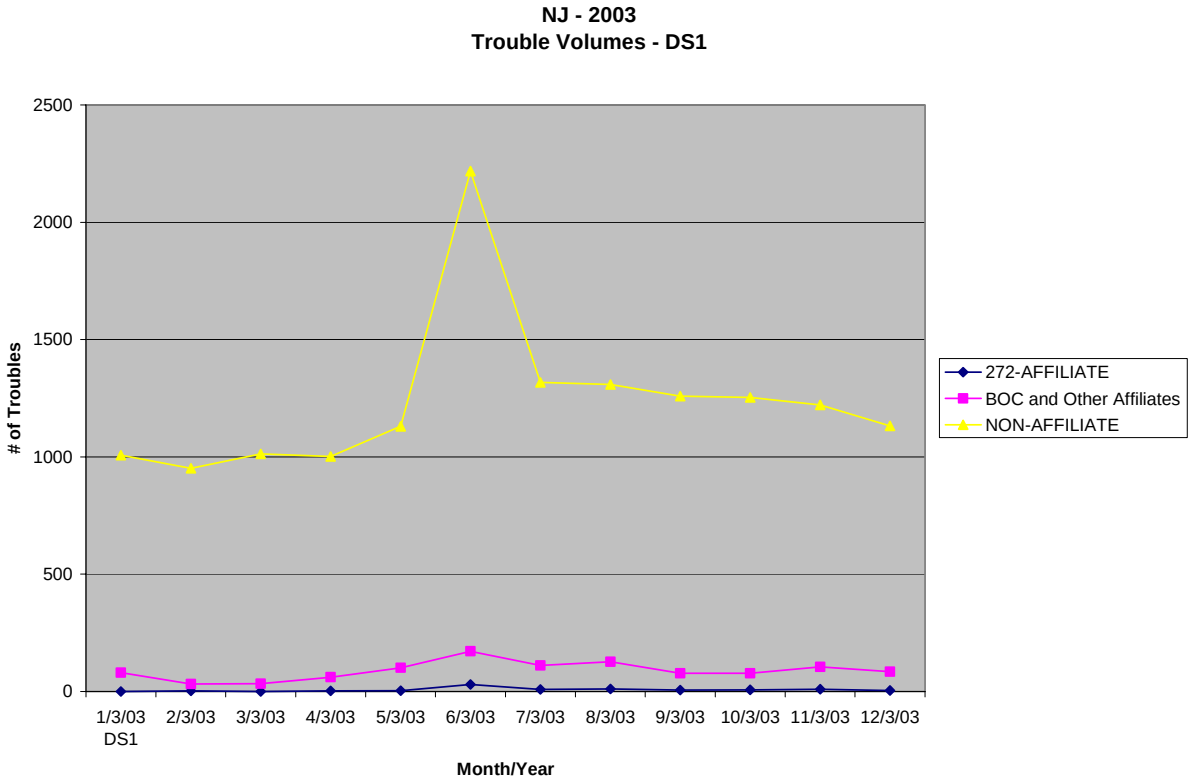

NJ - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

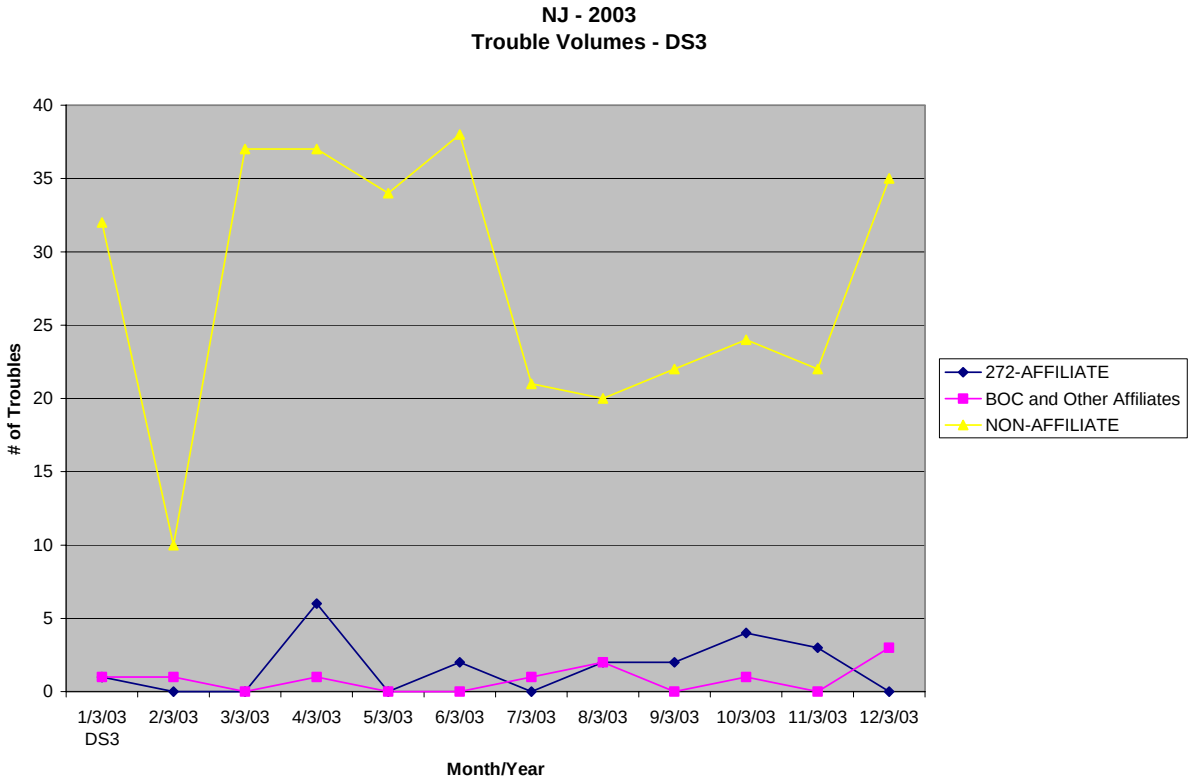

NJ - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

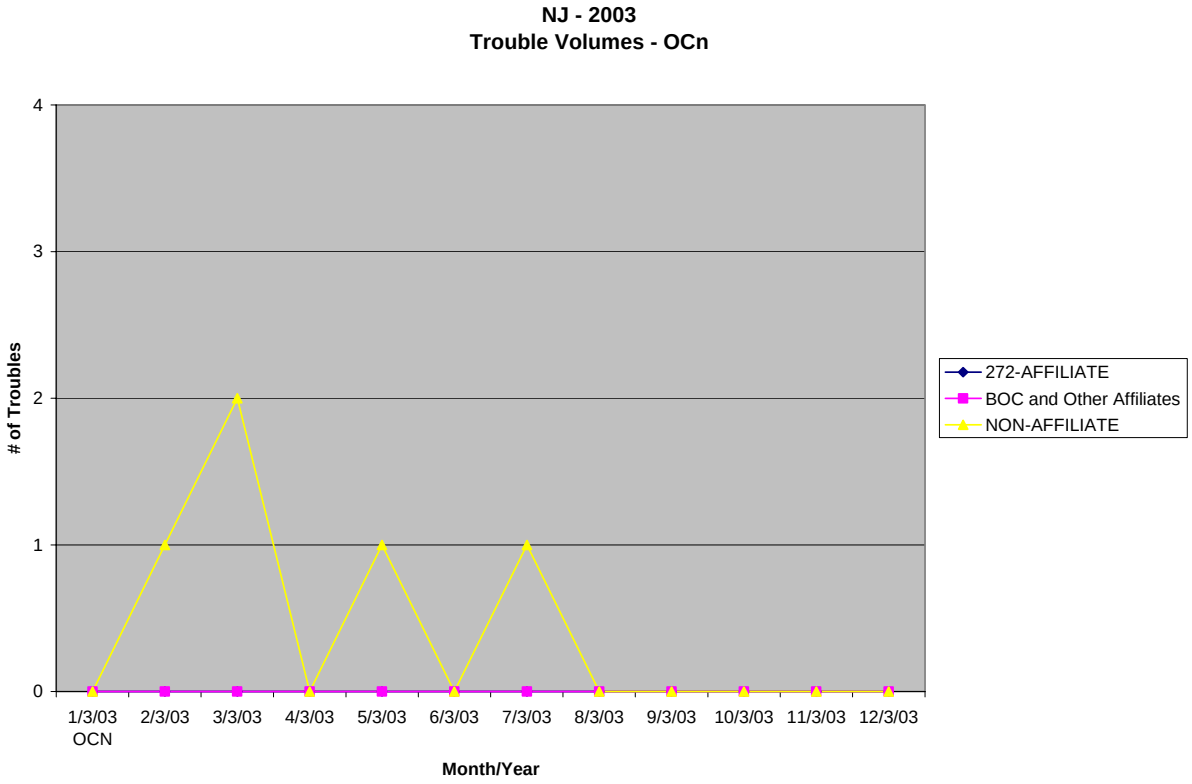

NJ - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

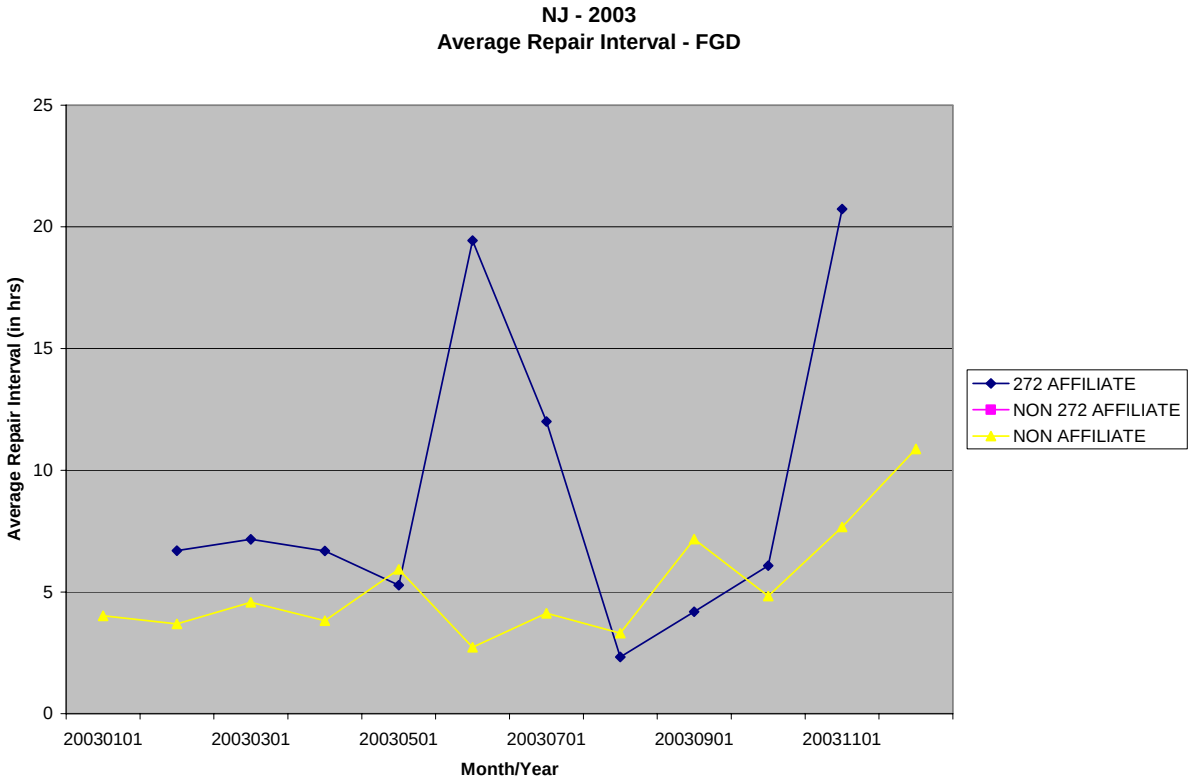

NJ - 2003
Trouble Volumes - FGD
120
100
80
60
40
20
0
# of Troubles
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

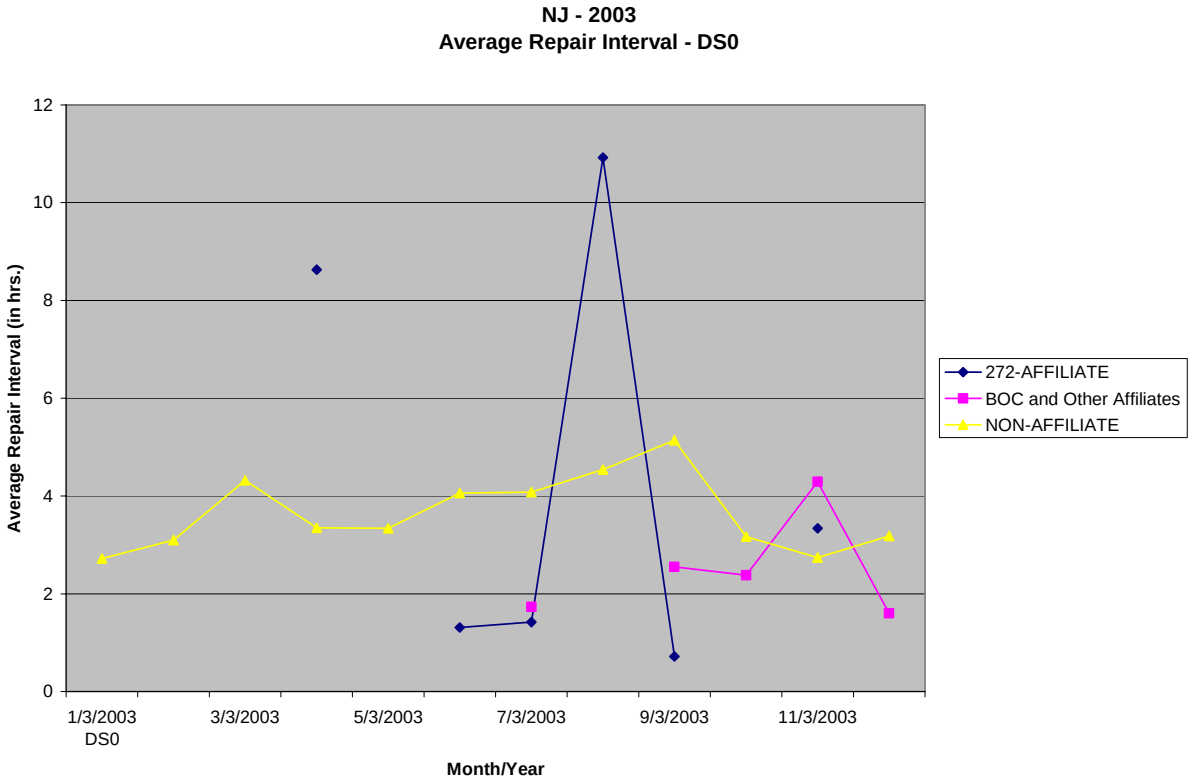

NJ - 2003
Trouble Volumes - DS0
1000
900
800
700
600
500
400
300
200
100
0
# of Troubles
1/3/03
DS0
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

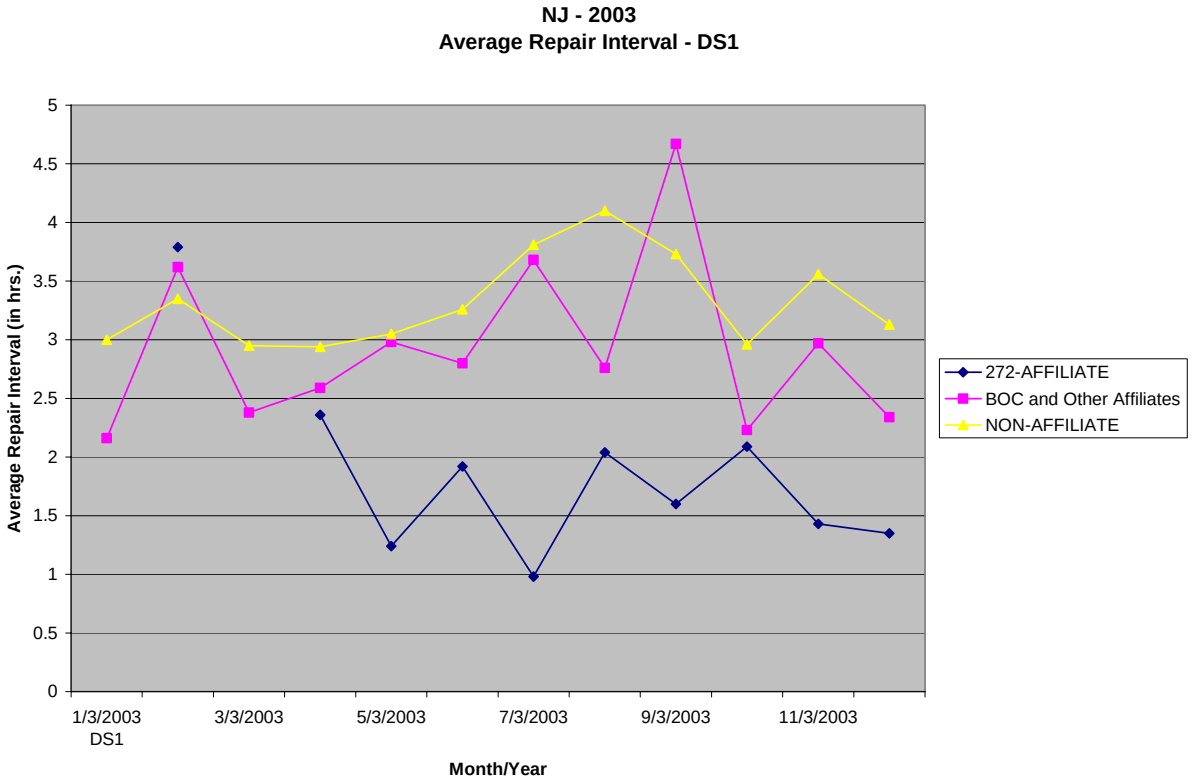

NJ - 2003
Trouble Volumes - DS1
2500
2000
1500
1000
500
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

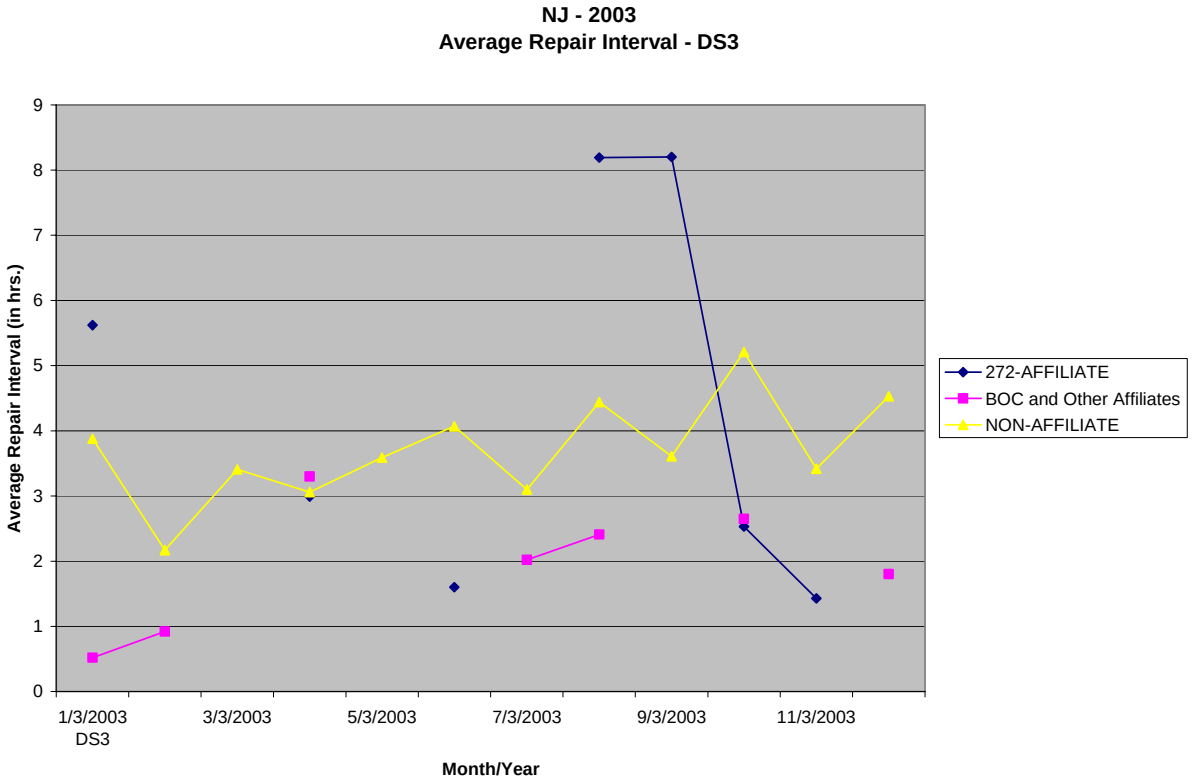

NJ - 2003
Trouble Volumes - DS3
40
35
30
25
20
15
10
5
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

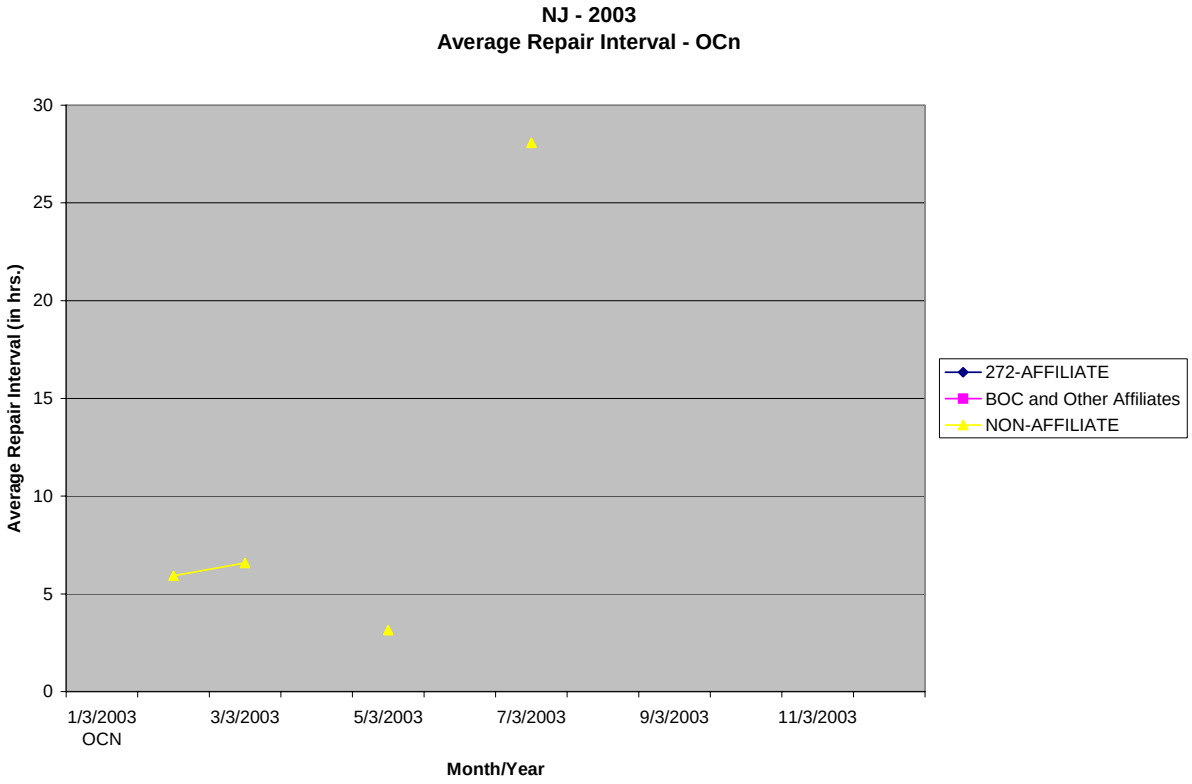

NJ - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

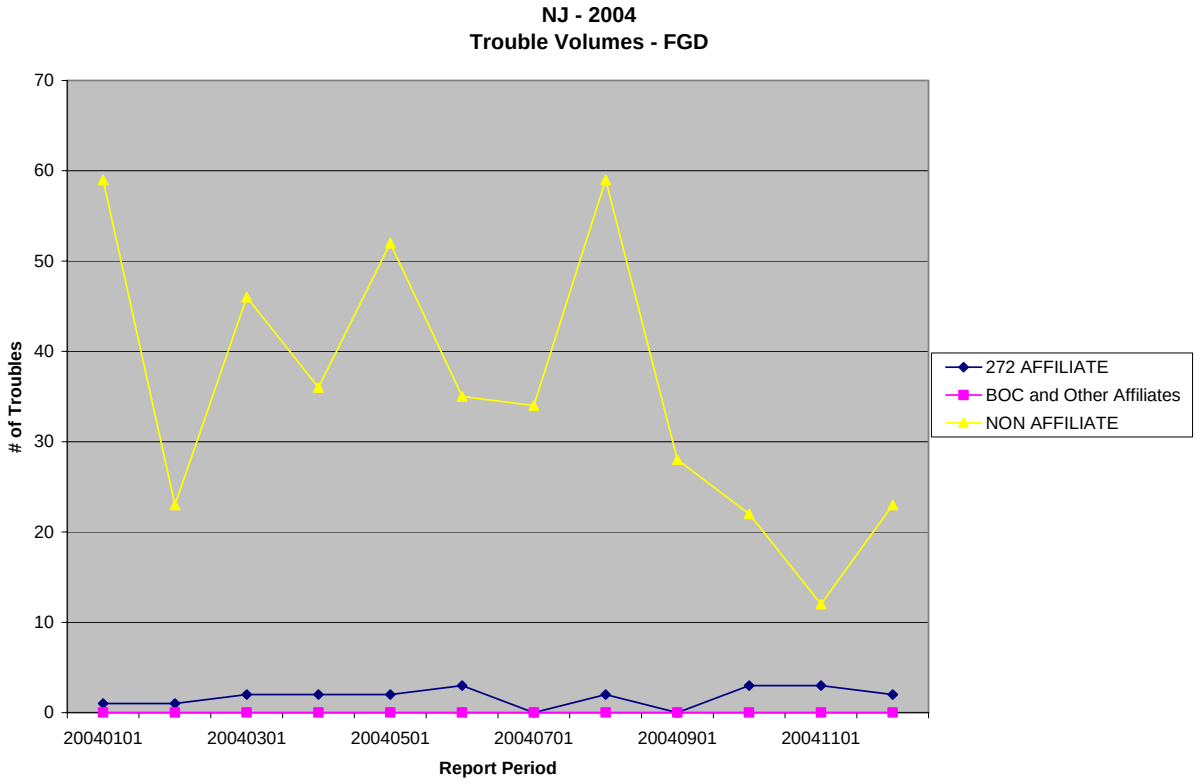

NJ - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
25
20
15
10
5
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

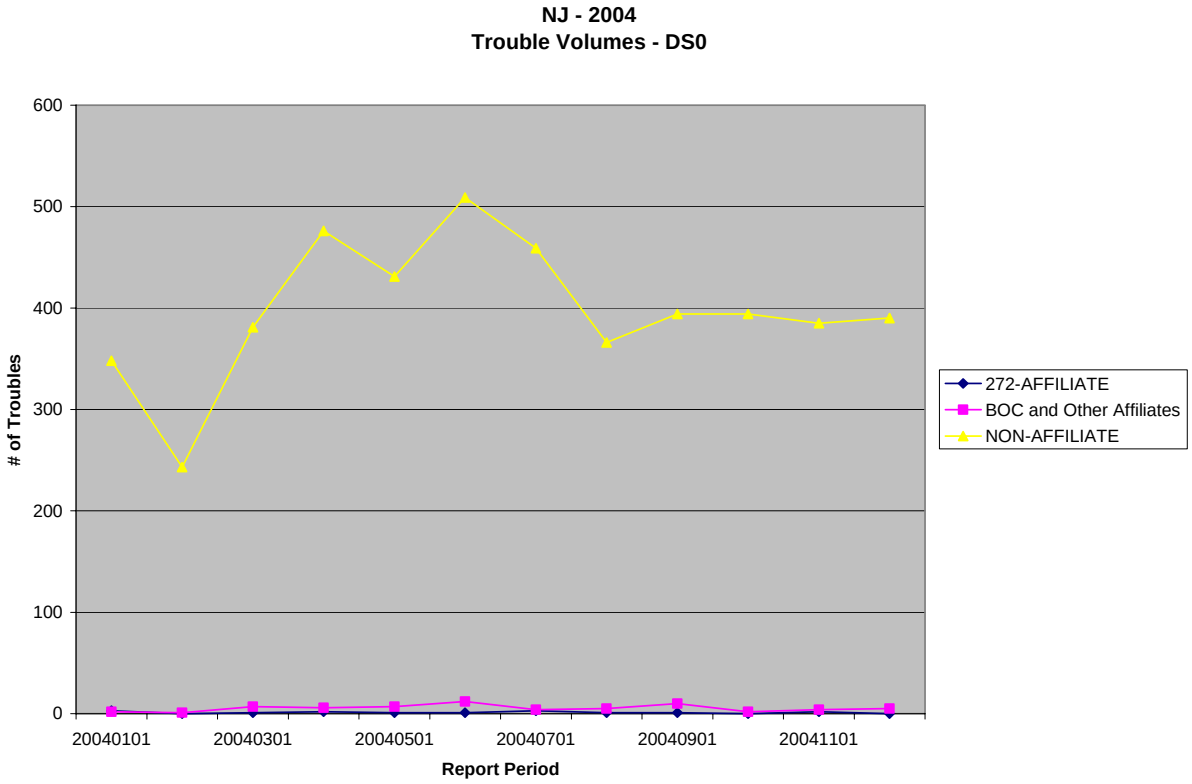

NJ - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
12
10
8
6
4
2
0
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

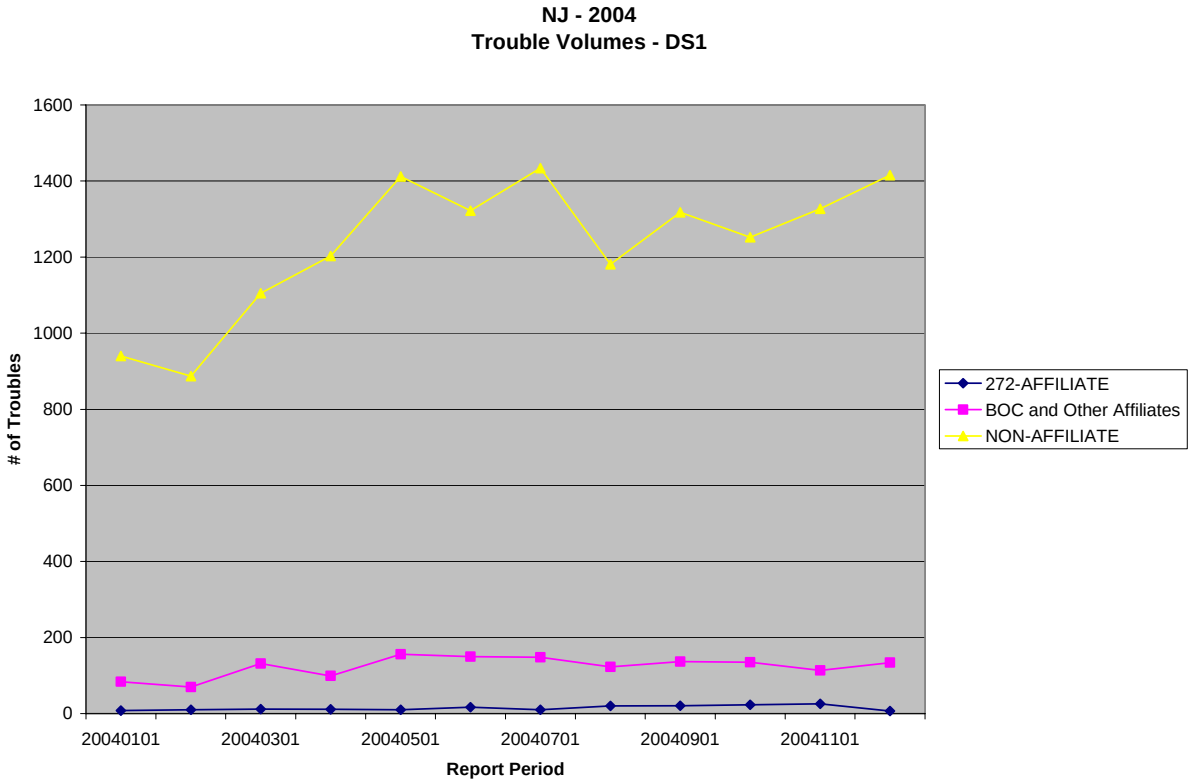

NJ - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
5
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

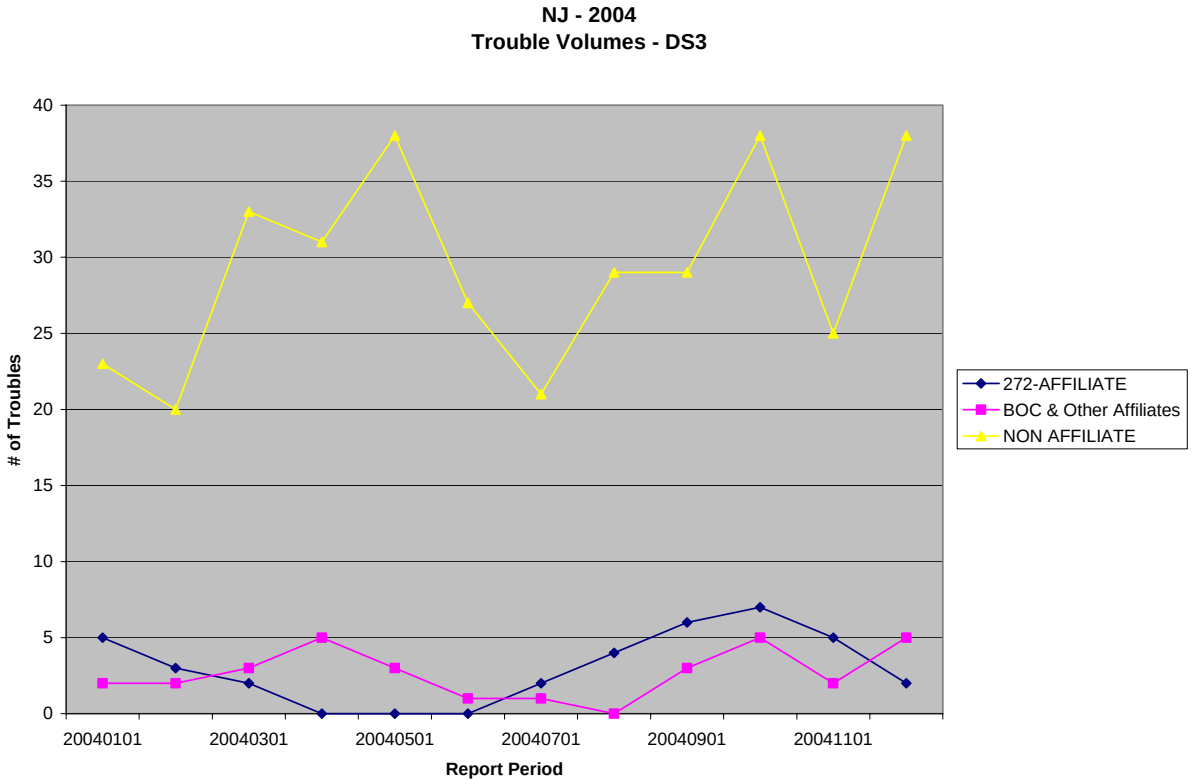

NJ - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
9
8
7
6
5
4
3
2
1
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

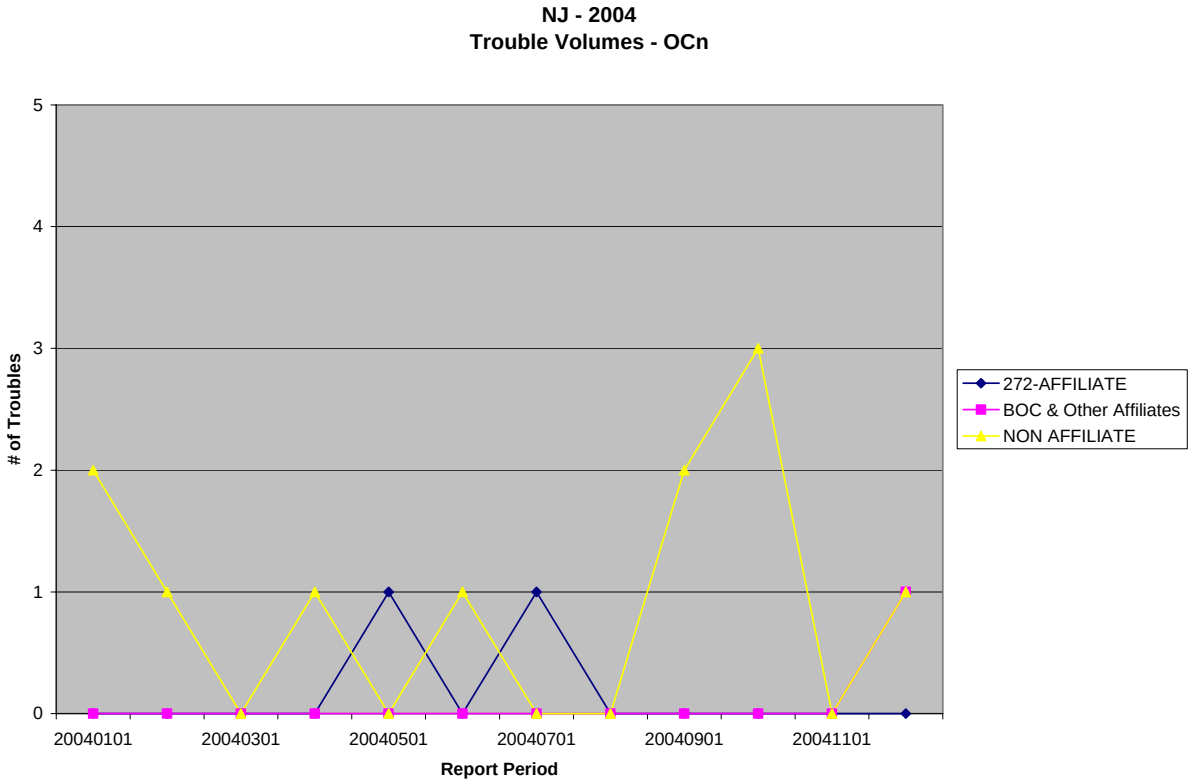

NJ - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
30
25
20
15
10
5
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

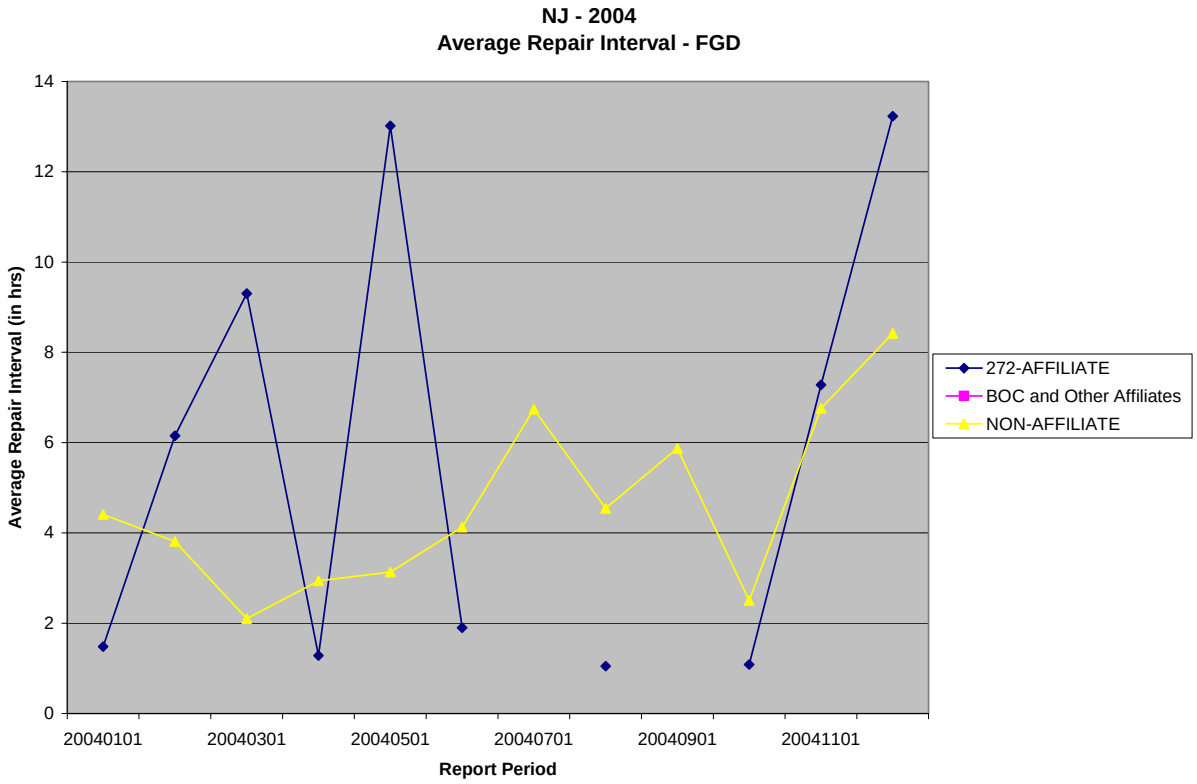

NJ - 2004
Trouble Volumes - FGD
# of Troubles
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE


NJ - 2004
Trouble Volumes - DS0
# of Troubles
600
500
400
300
200
100
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

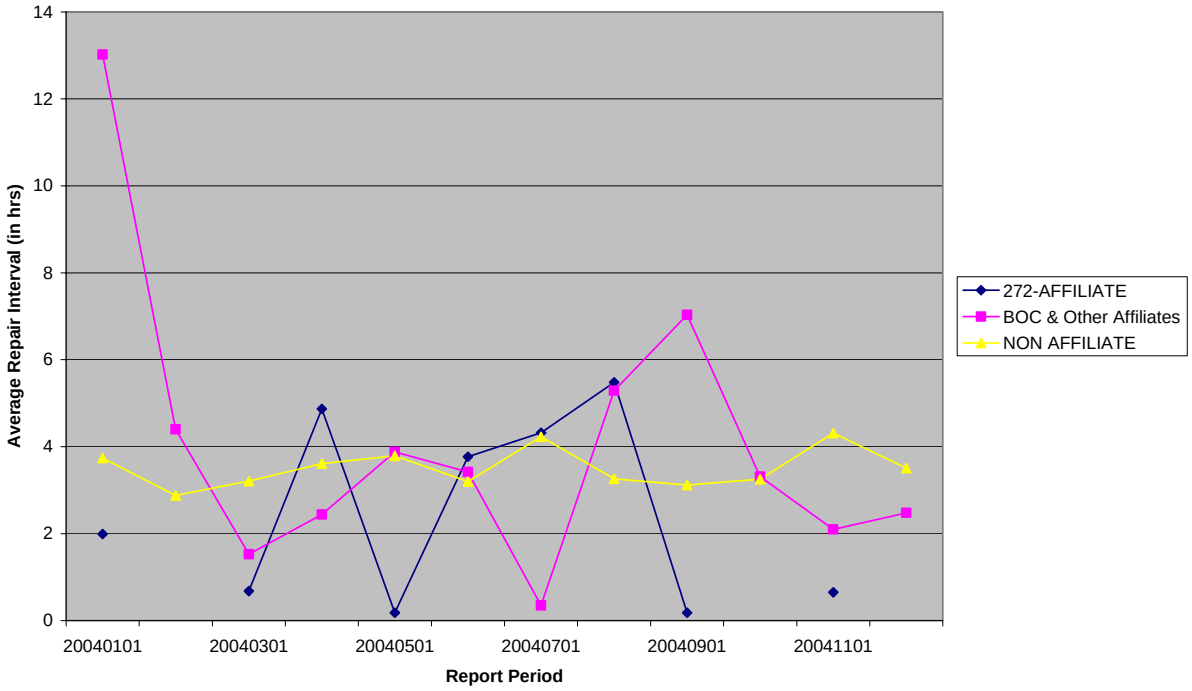

NJ - 2004
Trouble Volumes - DS1
1600
1400
1200
1000
800
600
400
200
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


NJ - 2004
Trouble Volumes - DS3
40
35
30
25
20
15
10
5
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

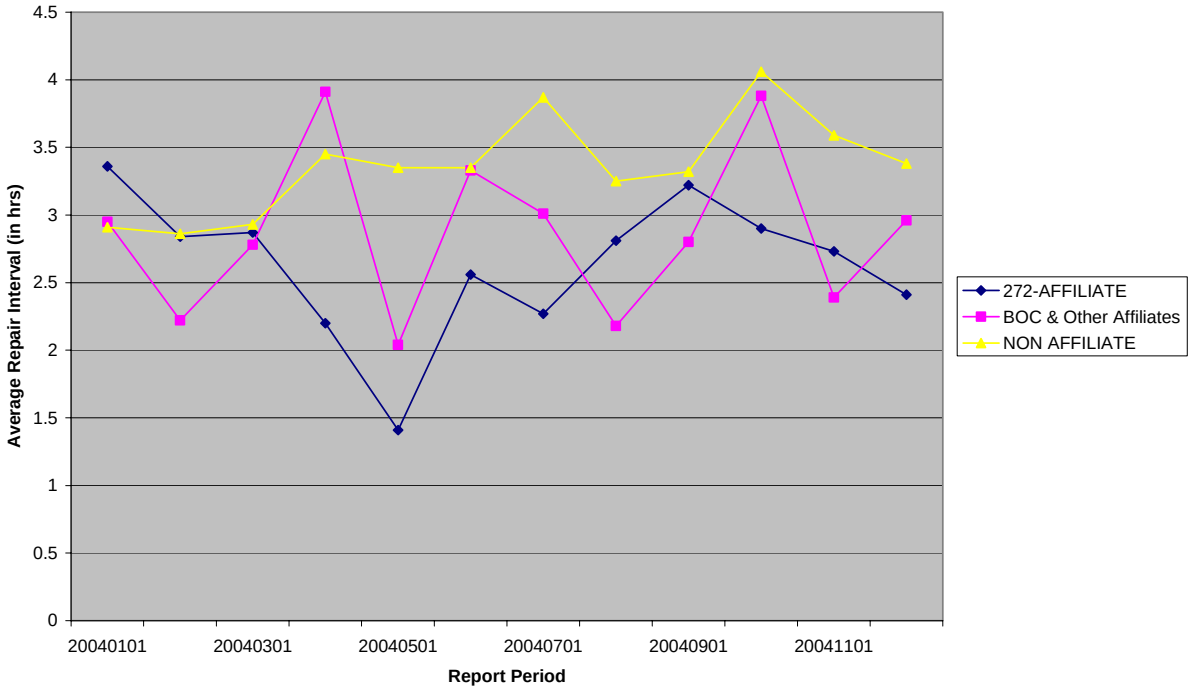

NJ - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

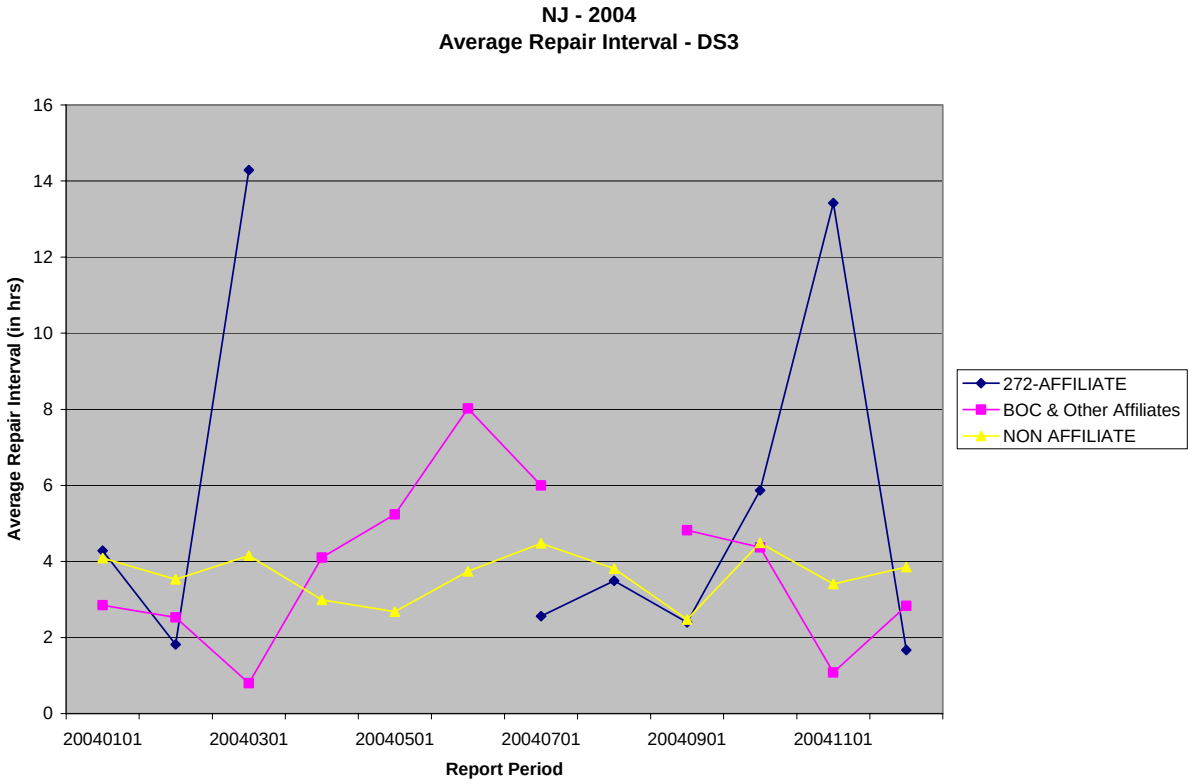

NJ - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

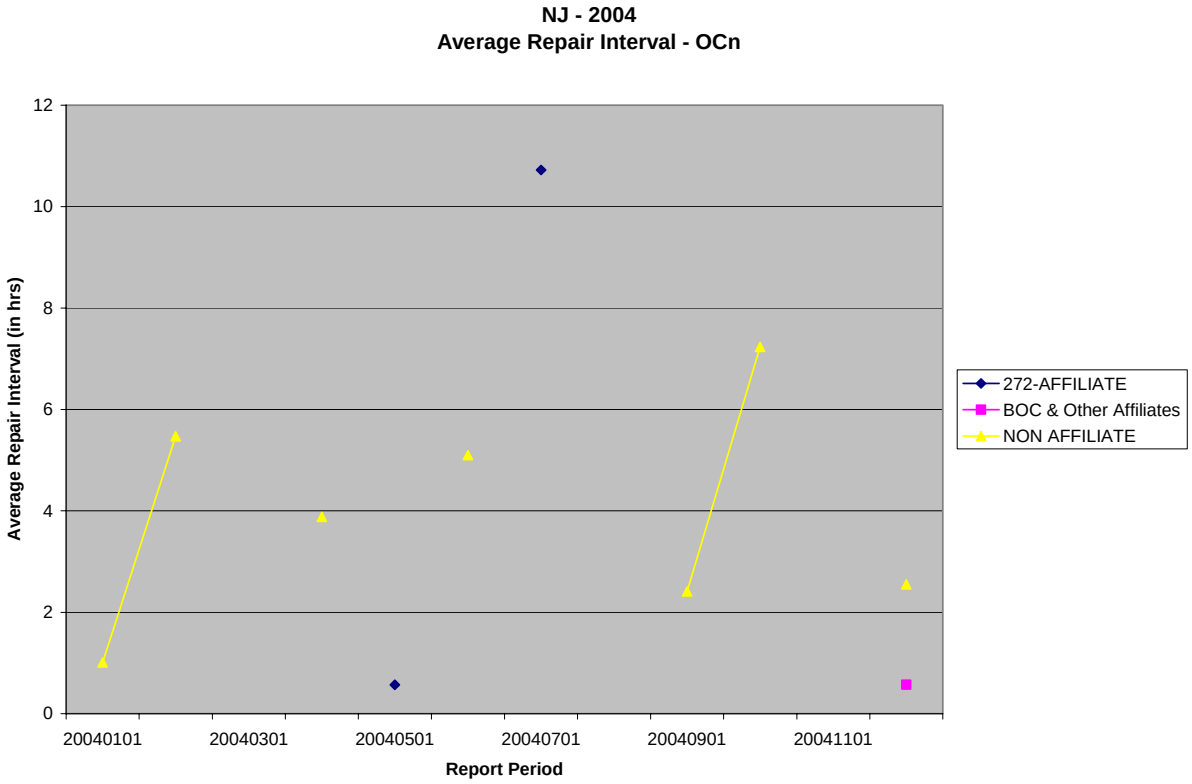
NJ - 2004
Average Repair Interval - DS0



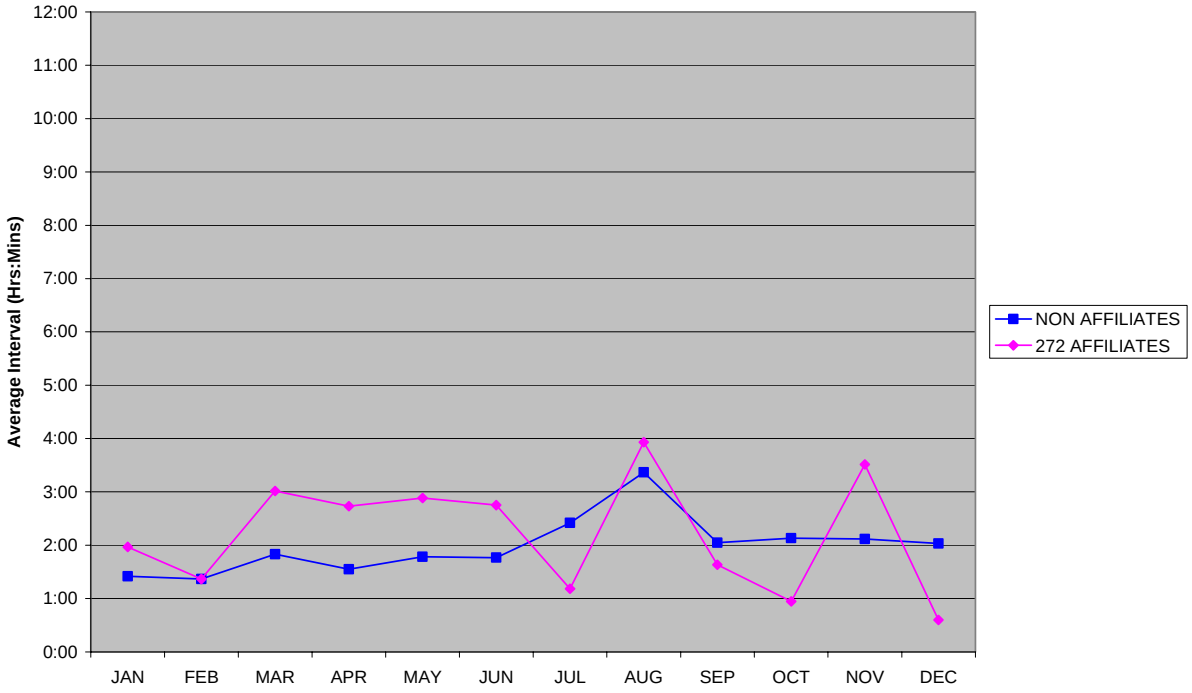
NJ - 2004
Average Repair Interval - DS1



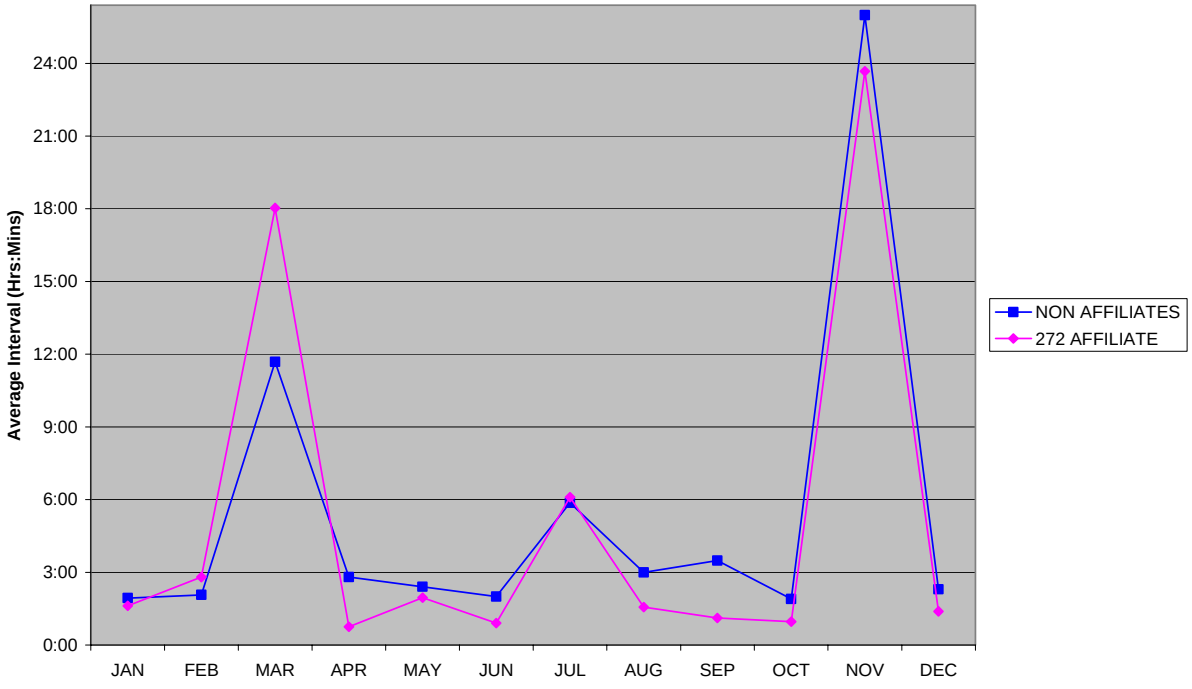

NJ - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
16
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

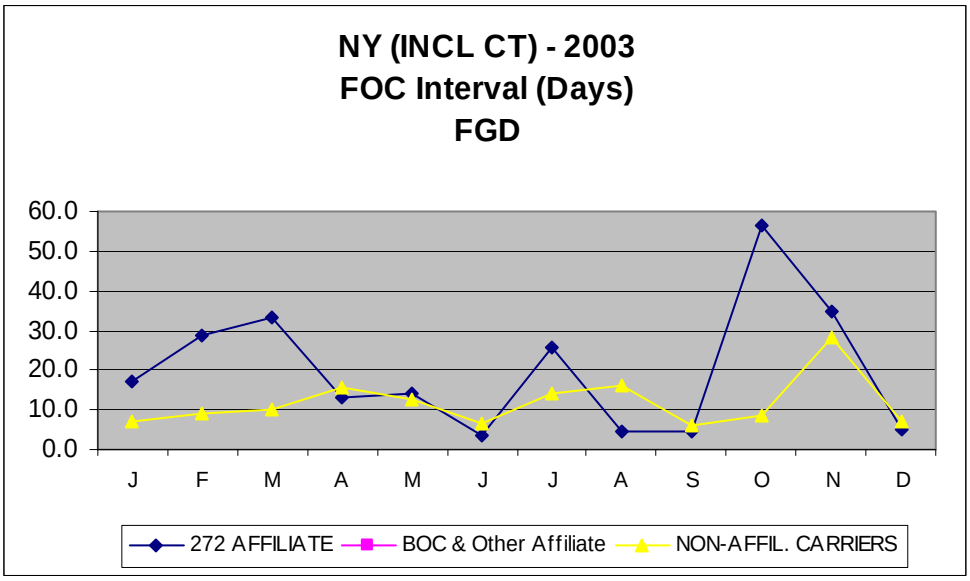

NJ - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

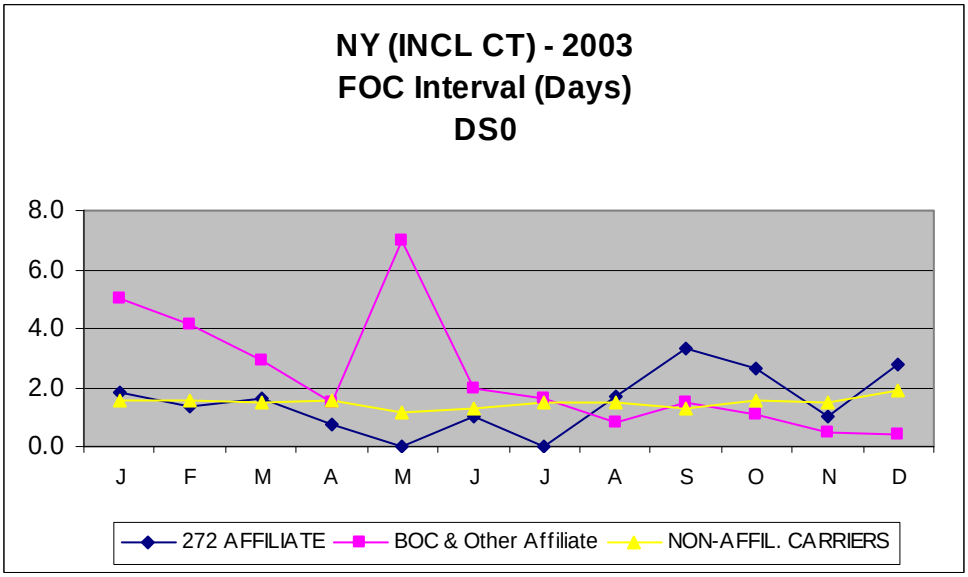
NJ - 2003
PIC INTERVALS

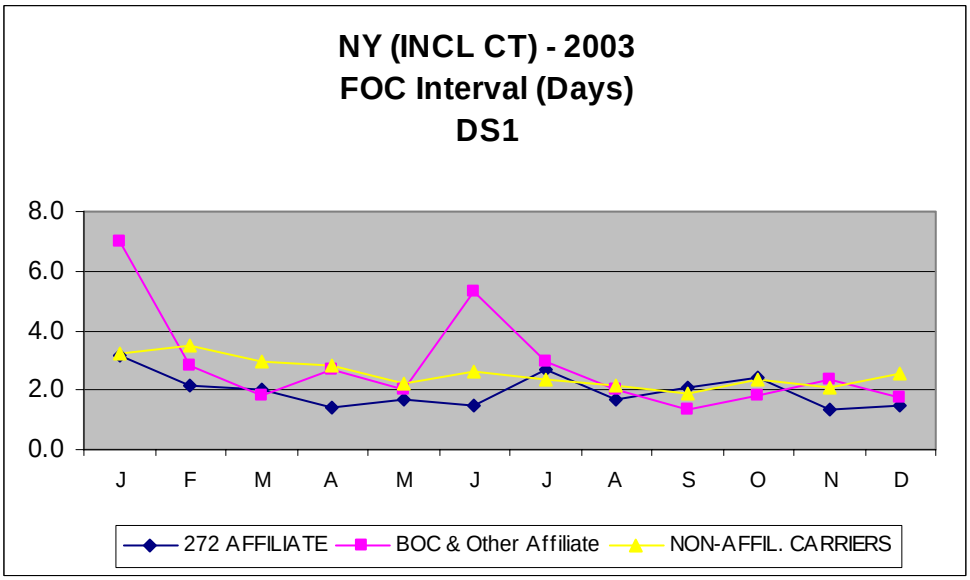


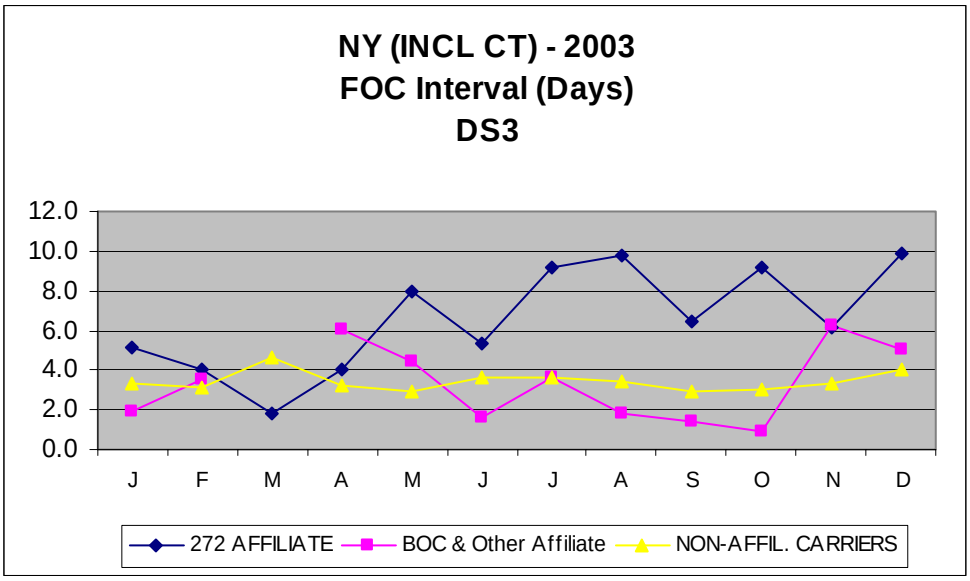
NJ - 2004
PIC INTERVALS

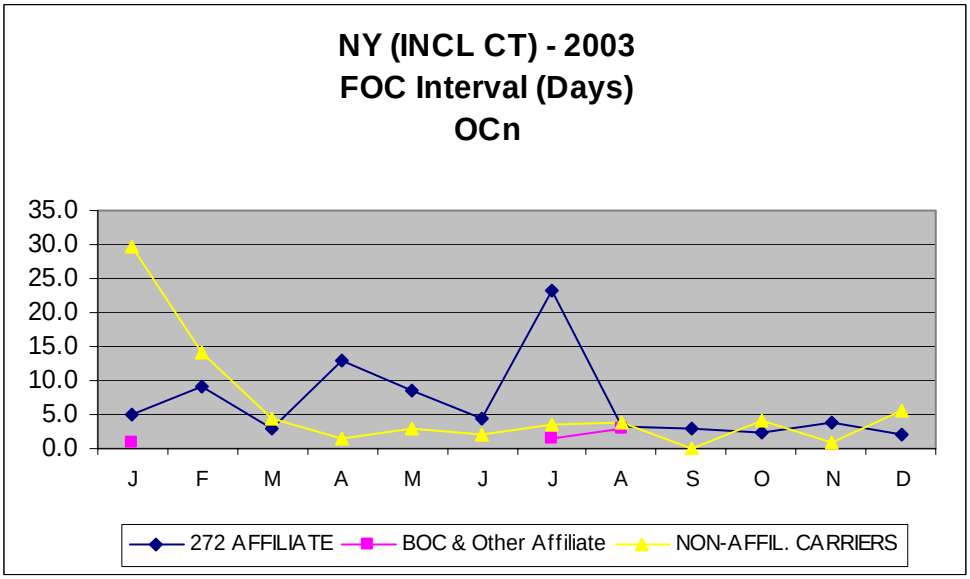


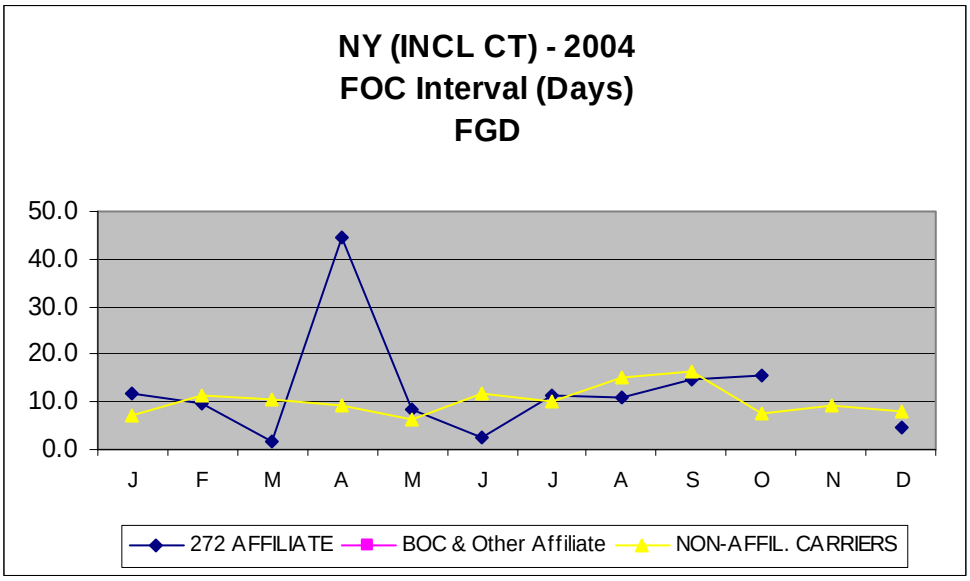

NY (INCL CT) - 2003
FOC Interval (Days)
FGD
60.0
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

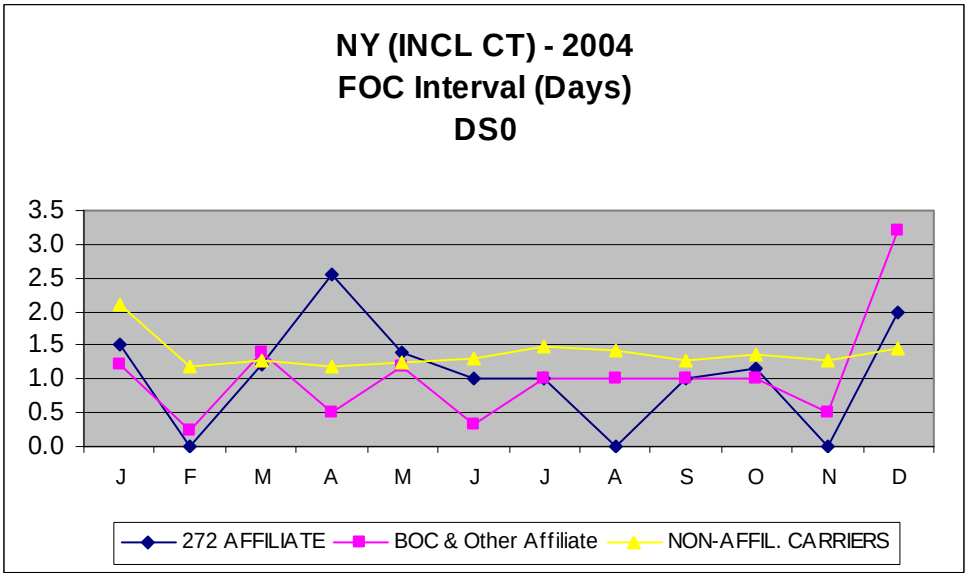

NY (INCL CT) - 2003
FOC Interval (Days)
DS0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

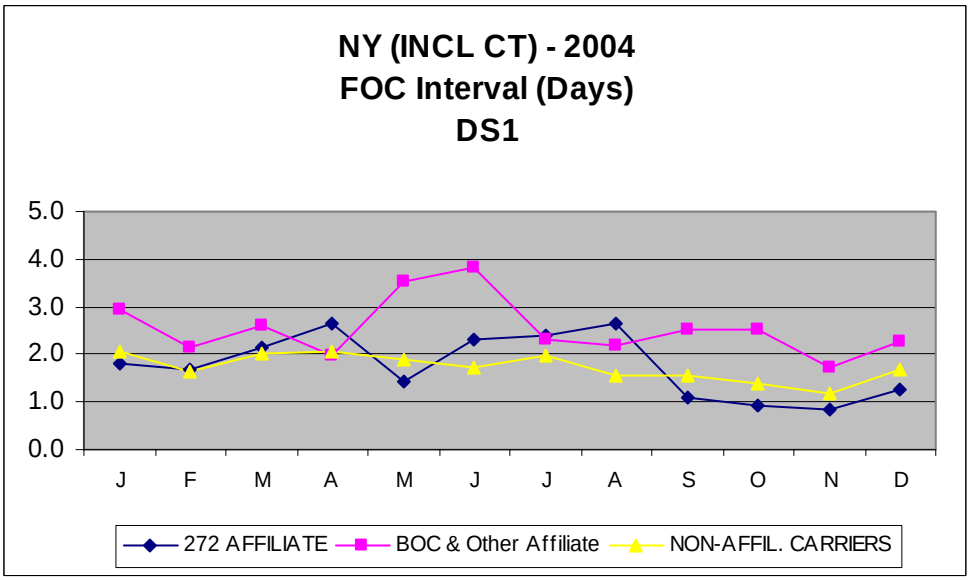

NY (INCL CT) - 2003
FOC Interval (Days)
DS1
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

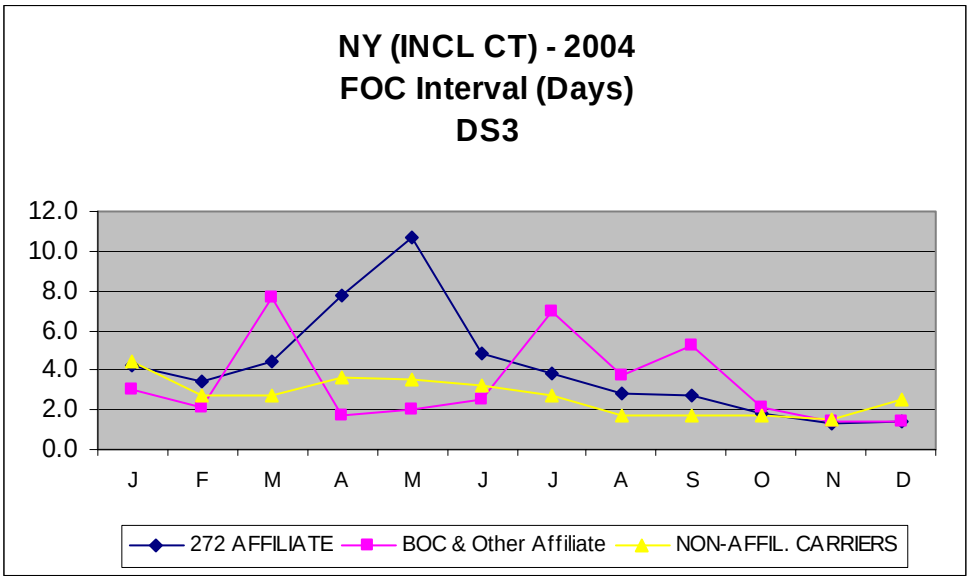

NY (INCL CT) - 2003
FOC Interval (Days)
DS3
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

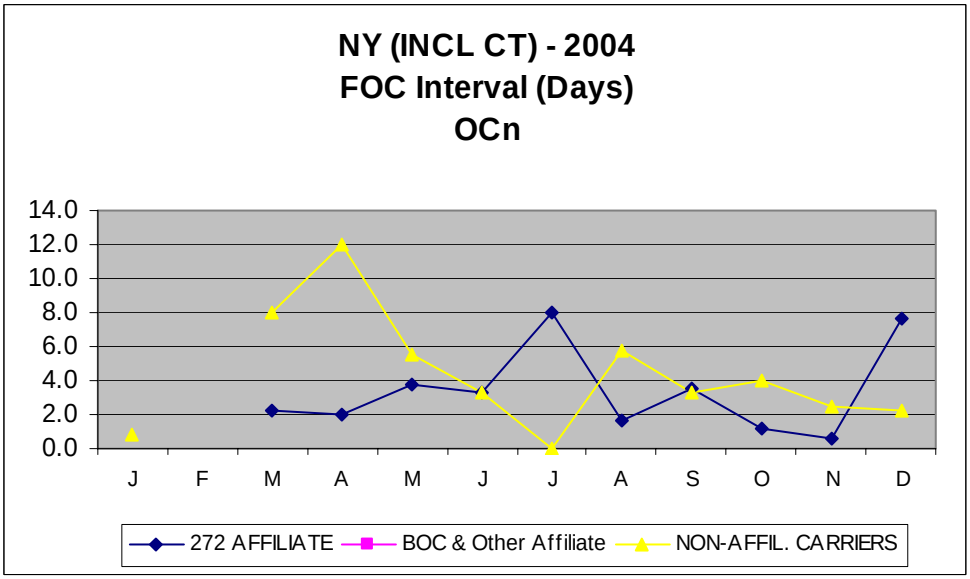

NY (INCL CT) - 2003
FOC Interval (Days)
OCn
35.0
30.0
25.0
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

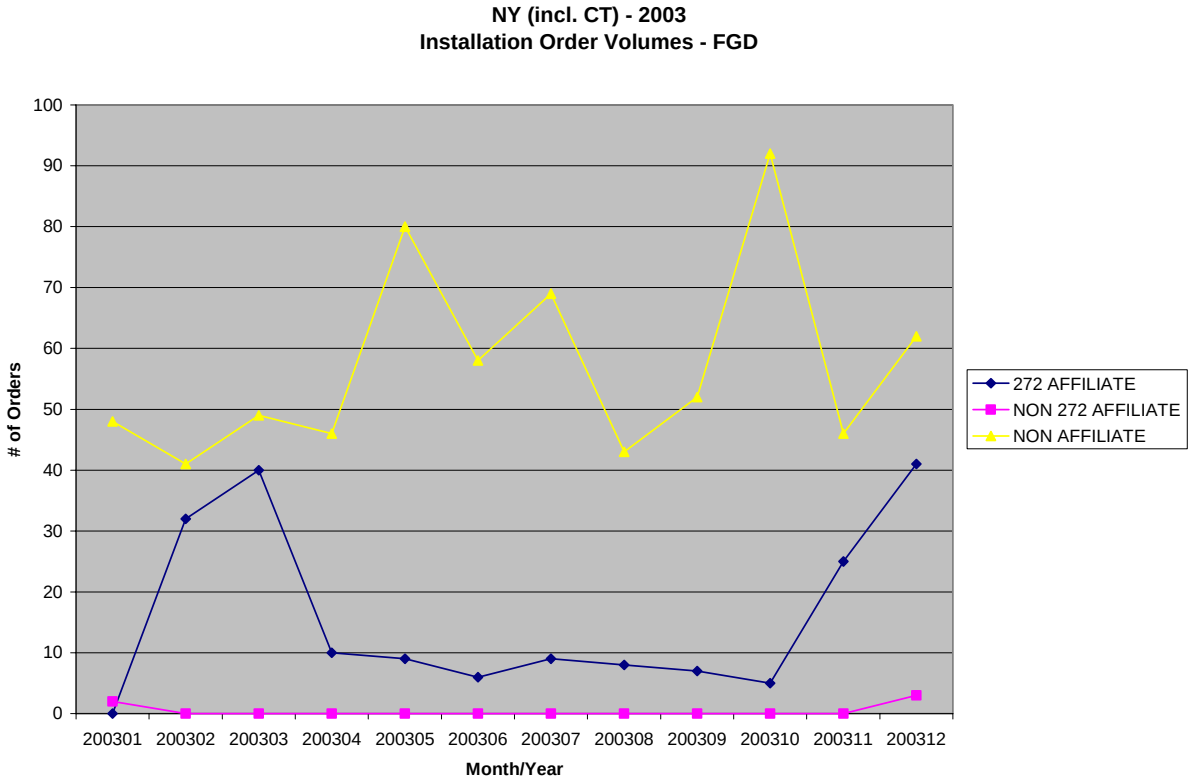

NY (INCL CT) - 2004
FOC Interval (Days)
FGD
50.0
40.0
30.0
20.0
10.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

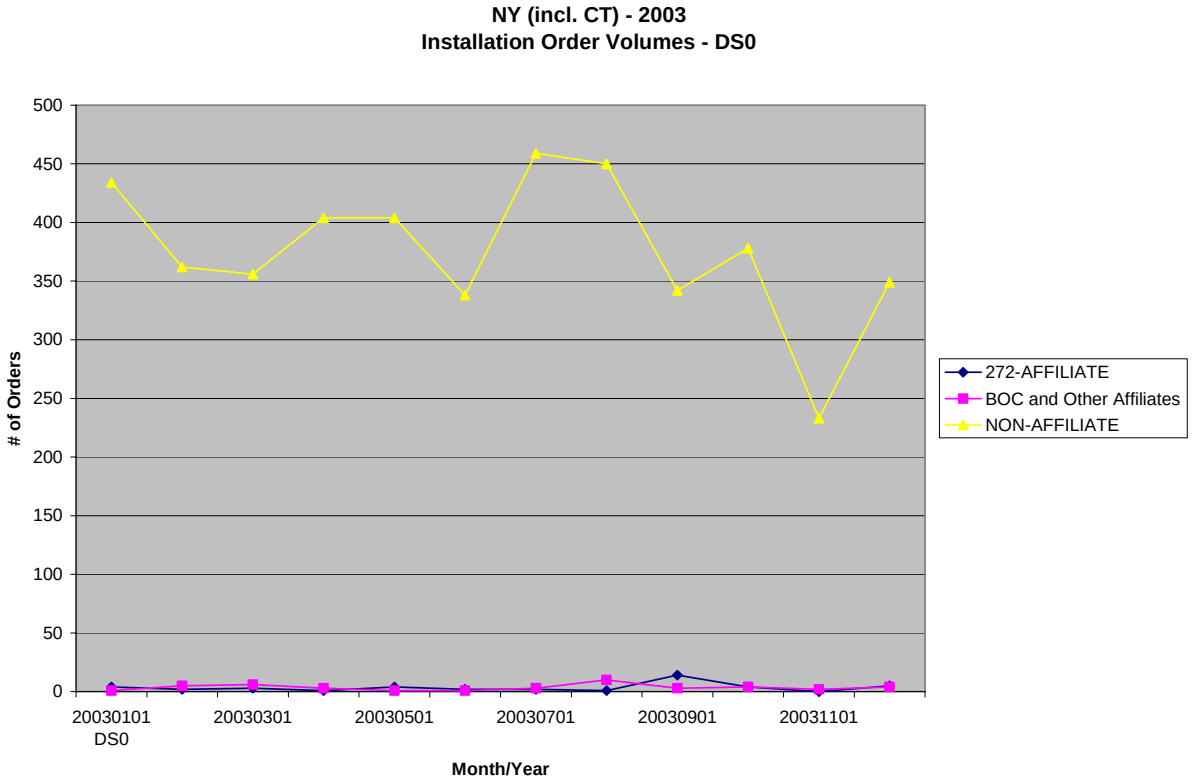

NY (INCL CT) - 2004
FOC Interval (Days)
DS0
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

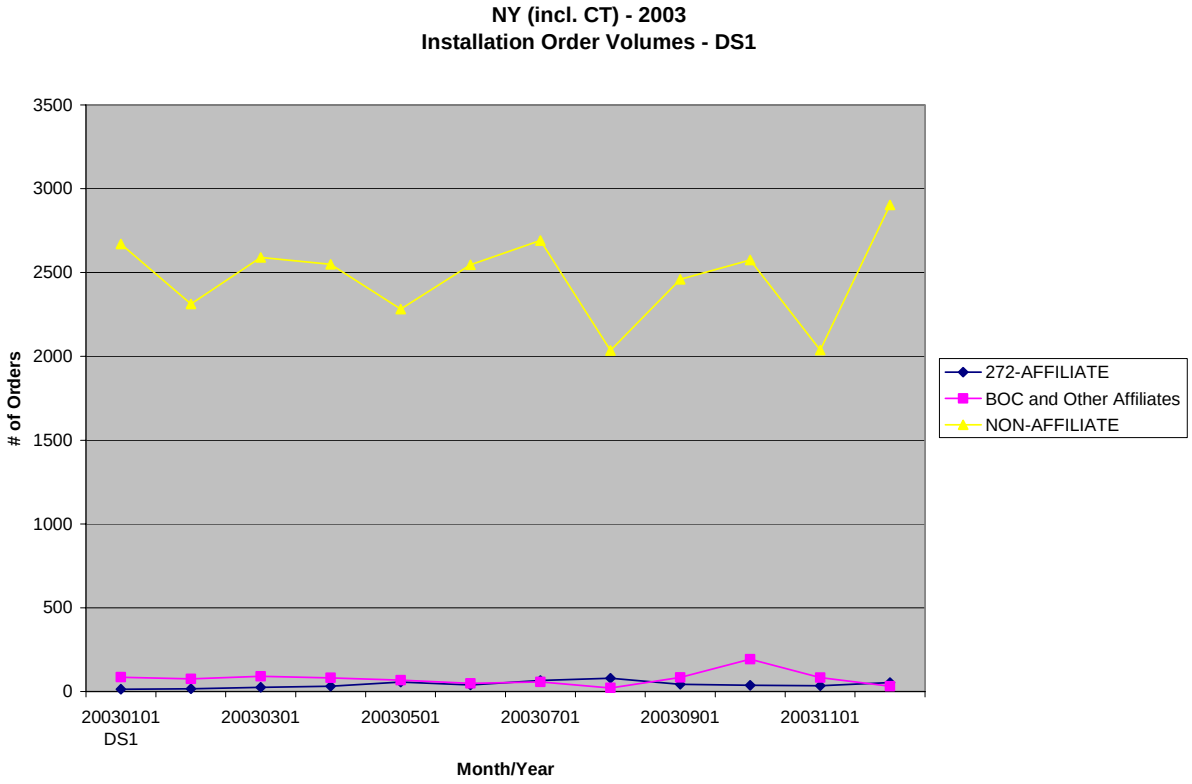

NY (INCL CT) - 2004
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

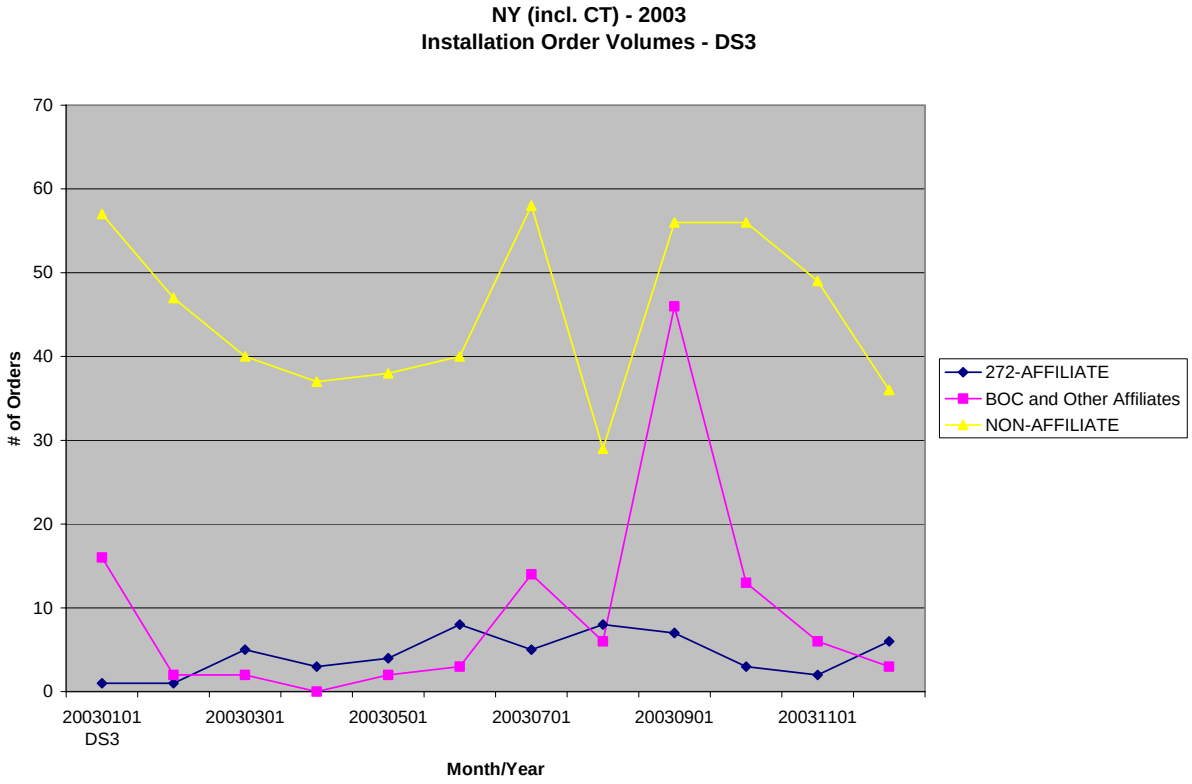

NY (INCL CT) - 2004
FOC Interval (Days)
DS3
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

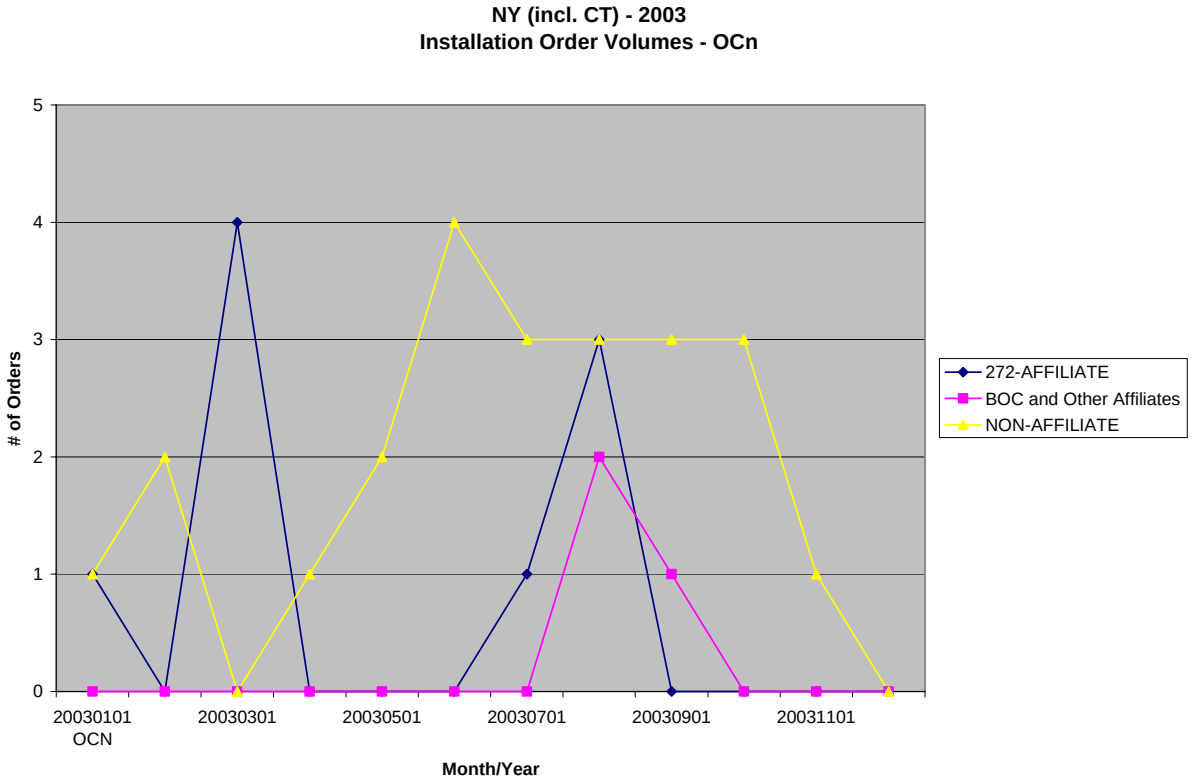

NY (INCL CT) - 2004
FOC Interval (Days)
OCn
14.0
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

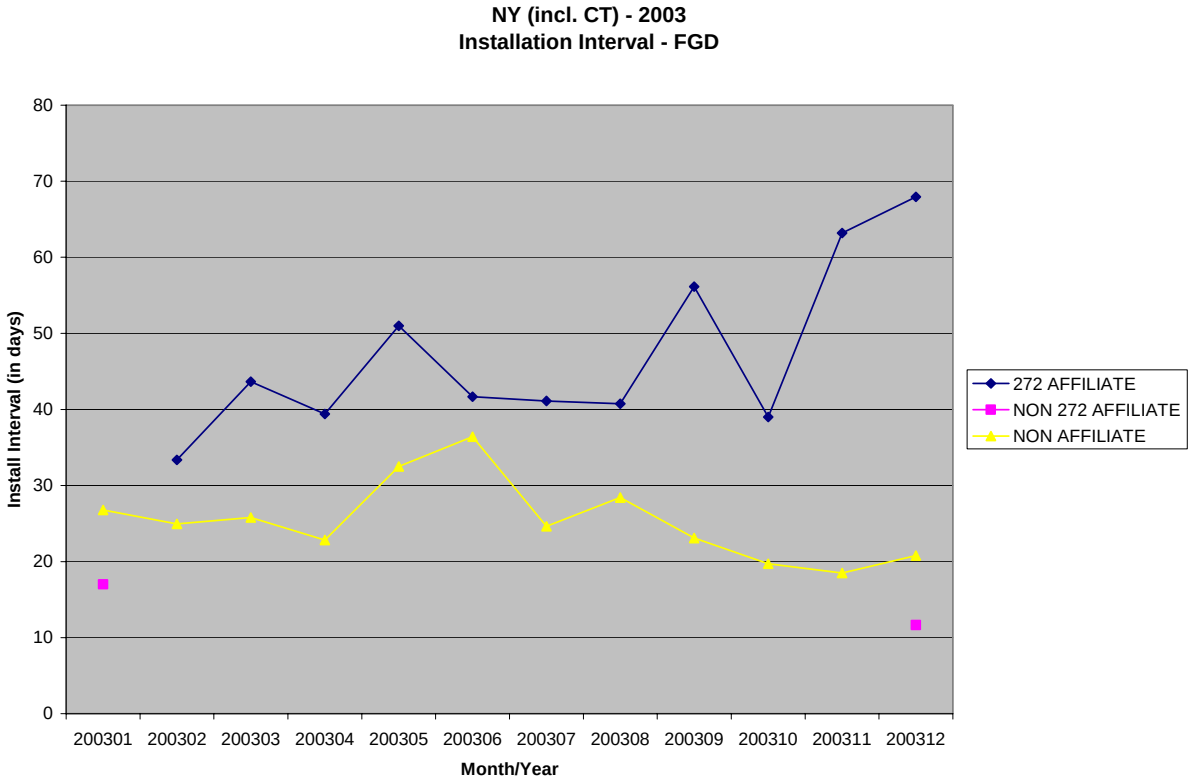

NY (incl. CT) - 2003
Installation Order Volumes - FGD
# of Orders
100
90
80
70
60
50
40
30
20
10
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

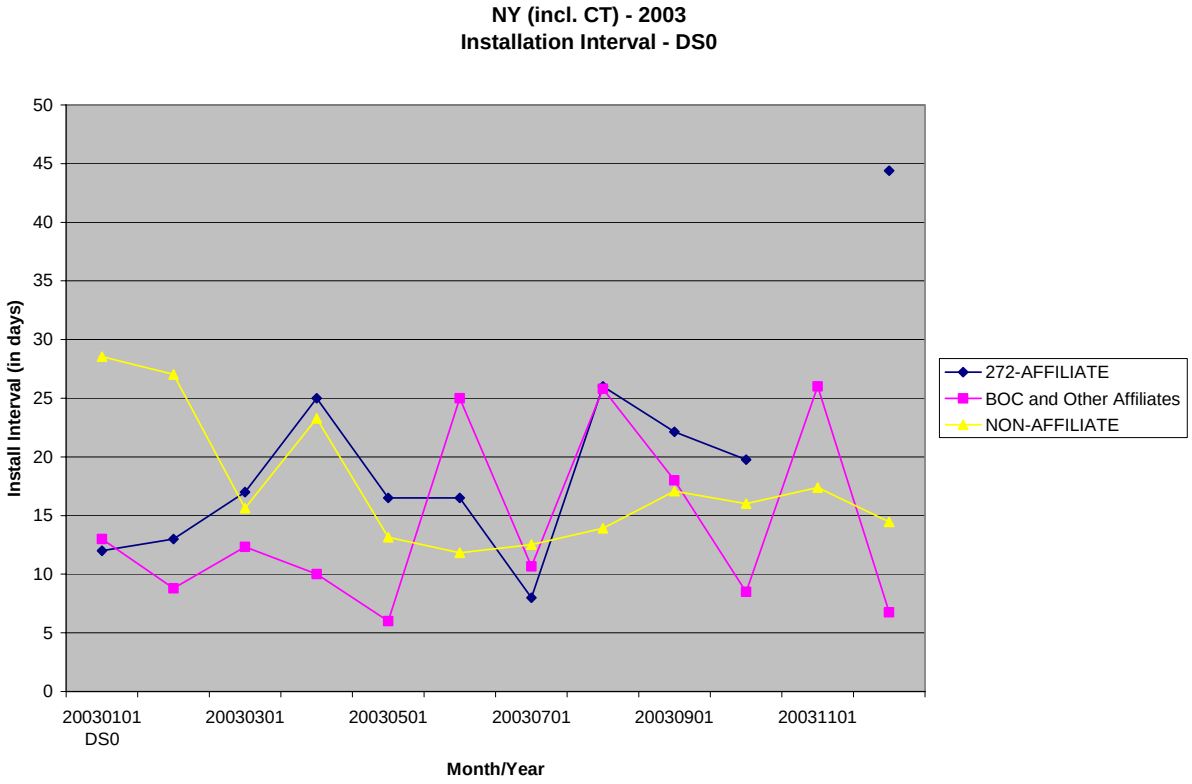

NY (incl. CT) - 2003
Installation Order Volumes - DS0
# of Orders
500
450
400
350
300
250
200
150
100
50
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

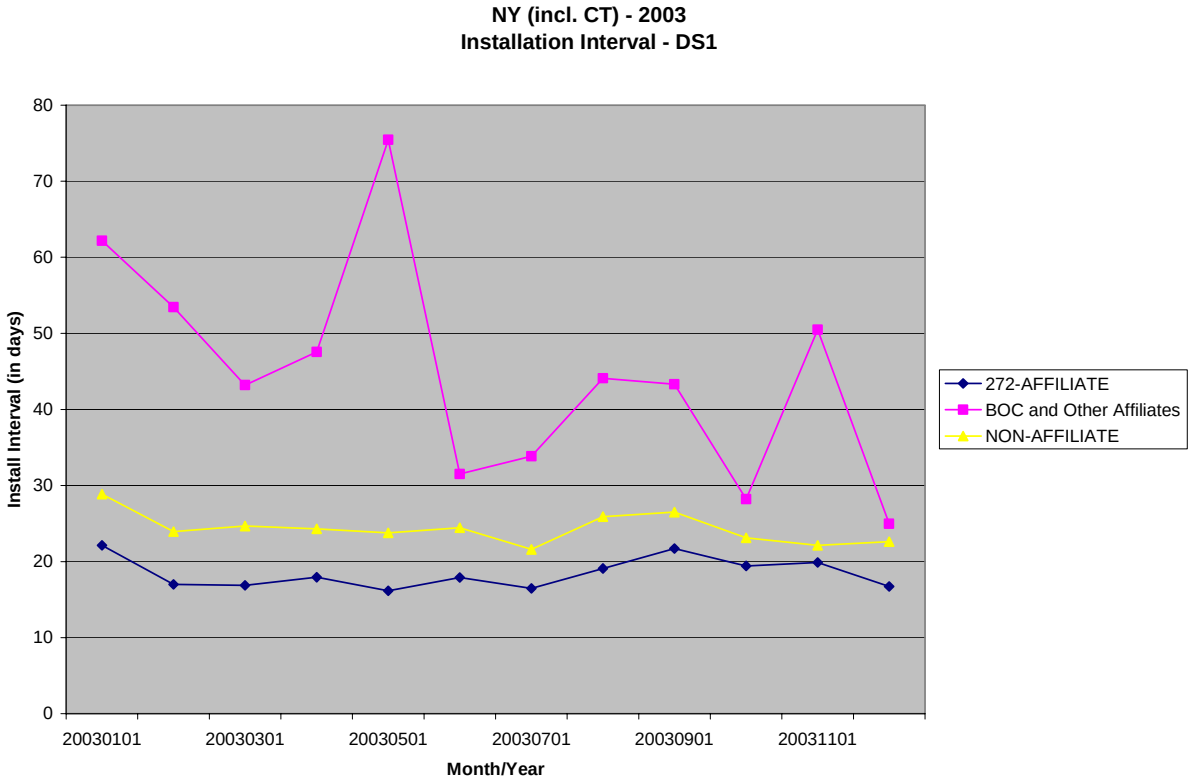

NY (incl. CT) - 2003
Installation Order Volumes - DS1
3500
3000
2500
2000
1500
1000
500
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

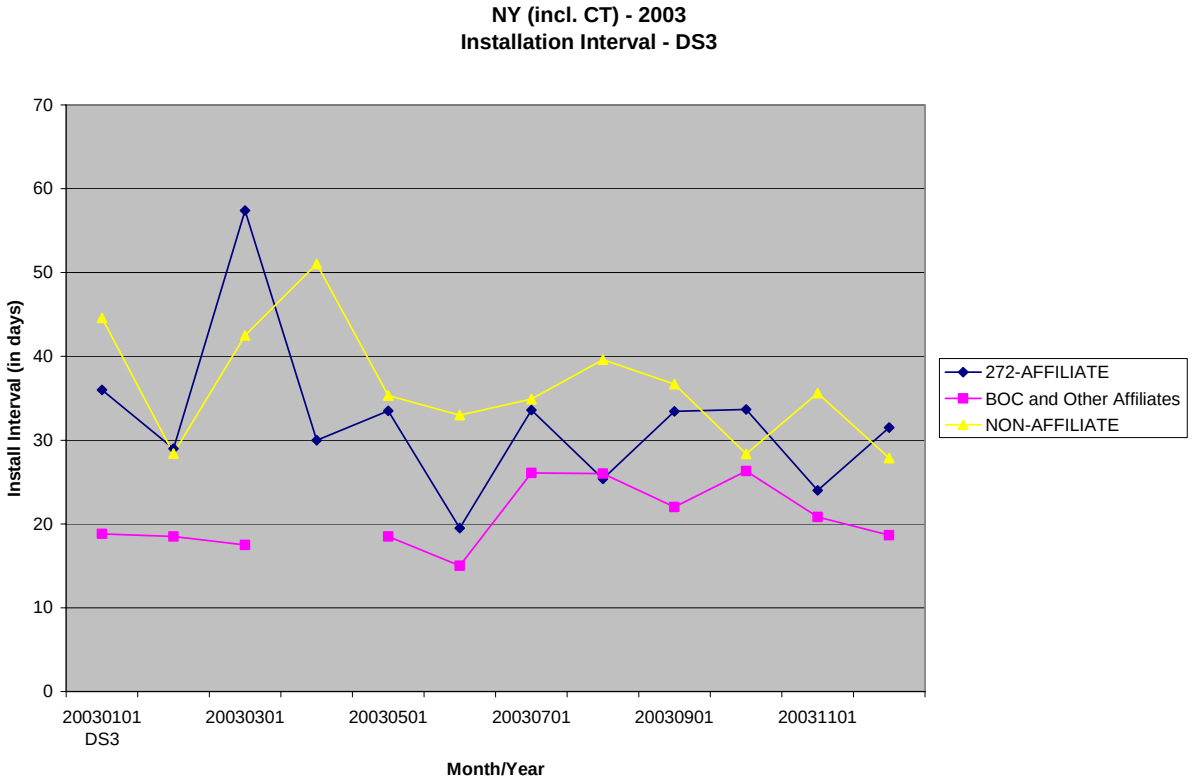

NY (incl. CT) - 2003
Installation Order Volumes - DS3
70
60
50
40
30
20
10
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

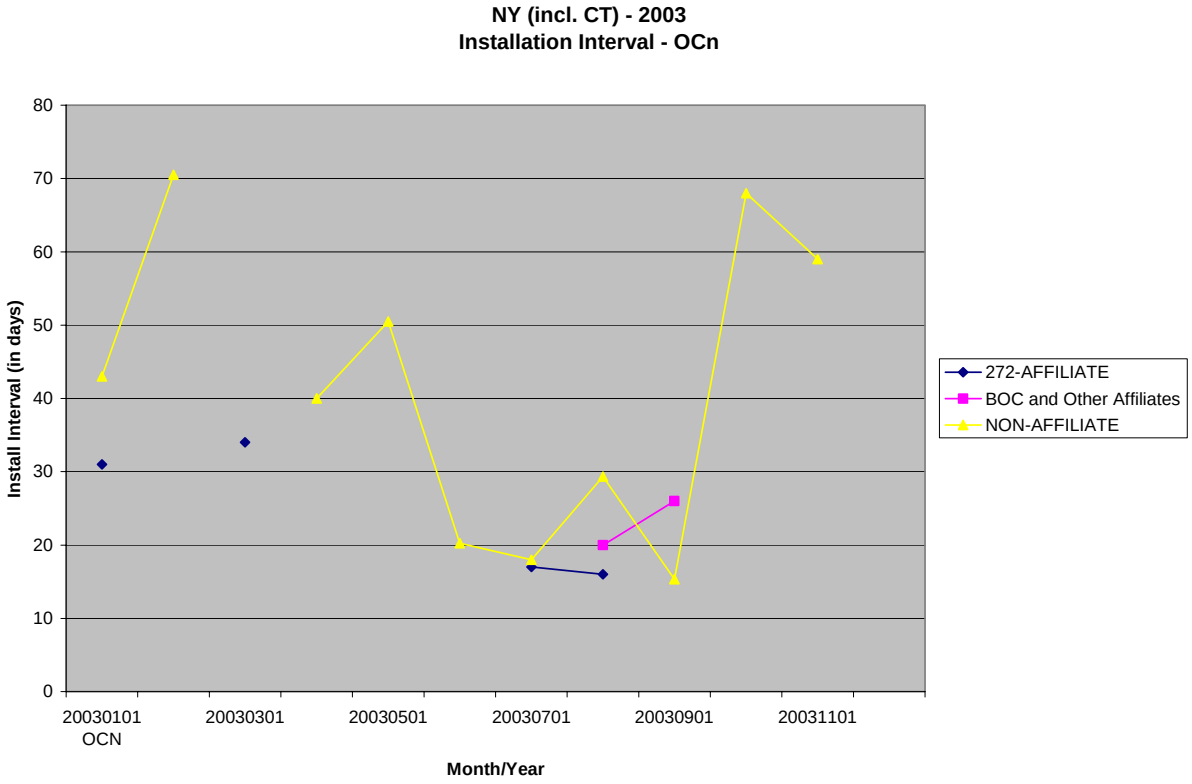

NY (incl. CT) - 2003
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

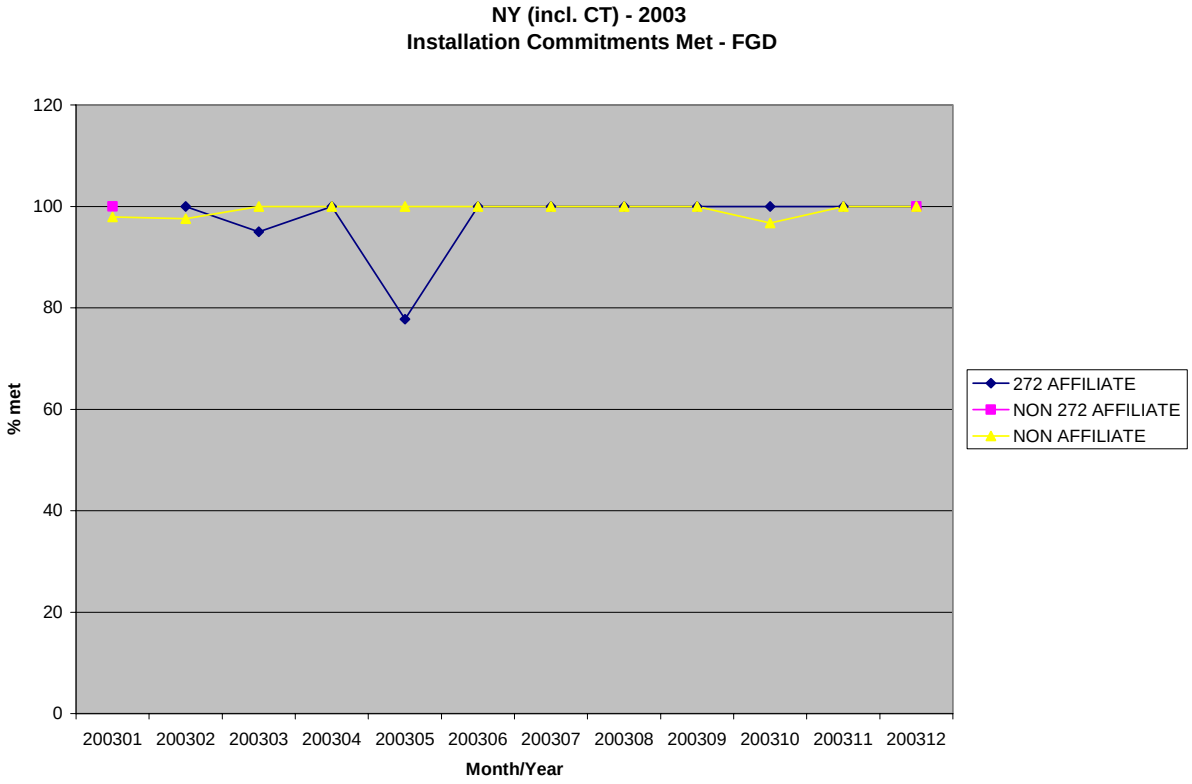

NY (incl. CT) - 2003
Installation Interval - FGD
Install Interval (in days)
80
70
60
50
40
30
20
10
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

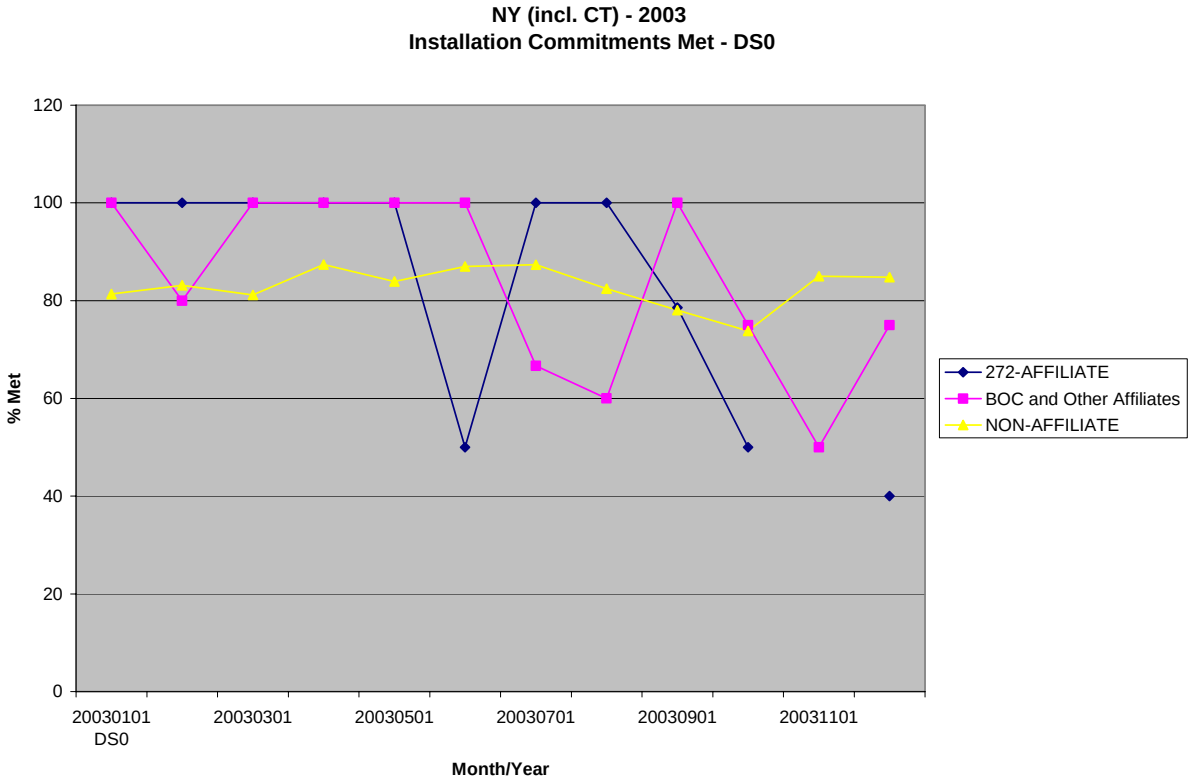

NY (incl. CT) - 2003
Installation Interval - DS0
Install Interval (in days)
50
45
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

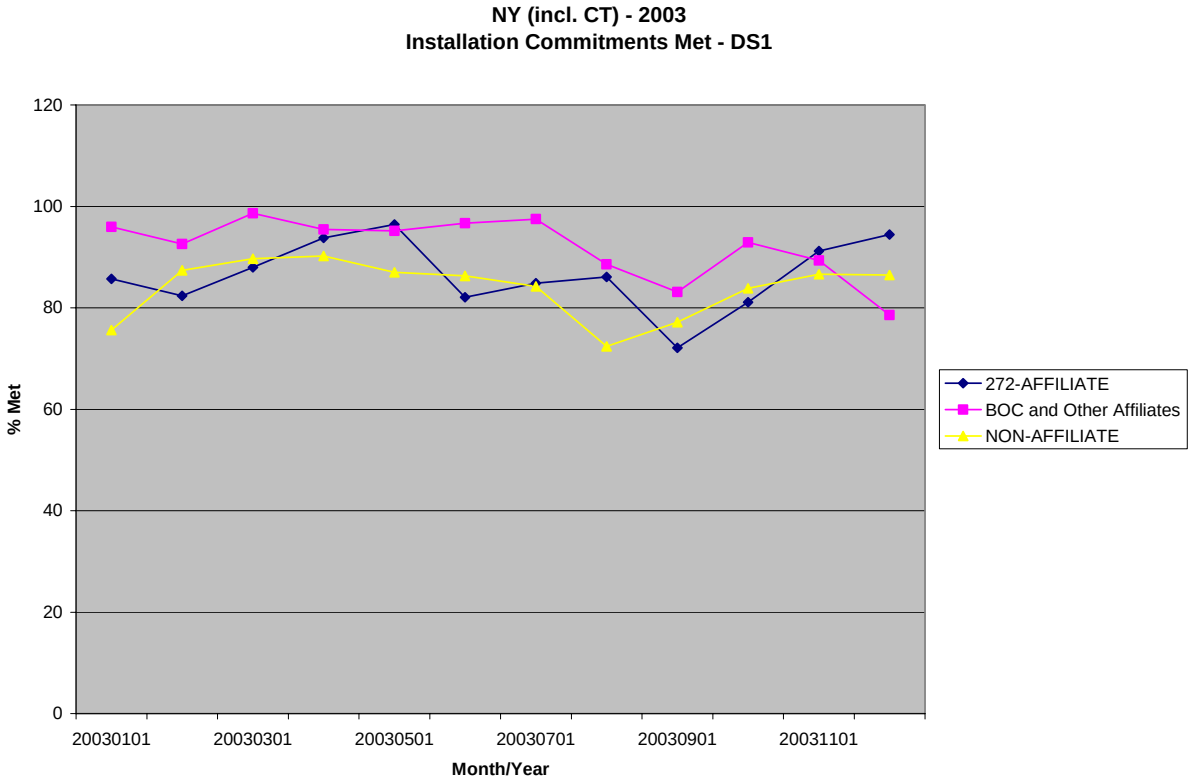

NY (incl. CT) - 2003
Installation Interval - DS1
Install Interval (in days)
80
70
60
50
40
30
20
10
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

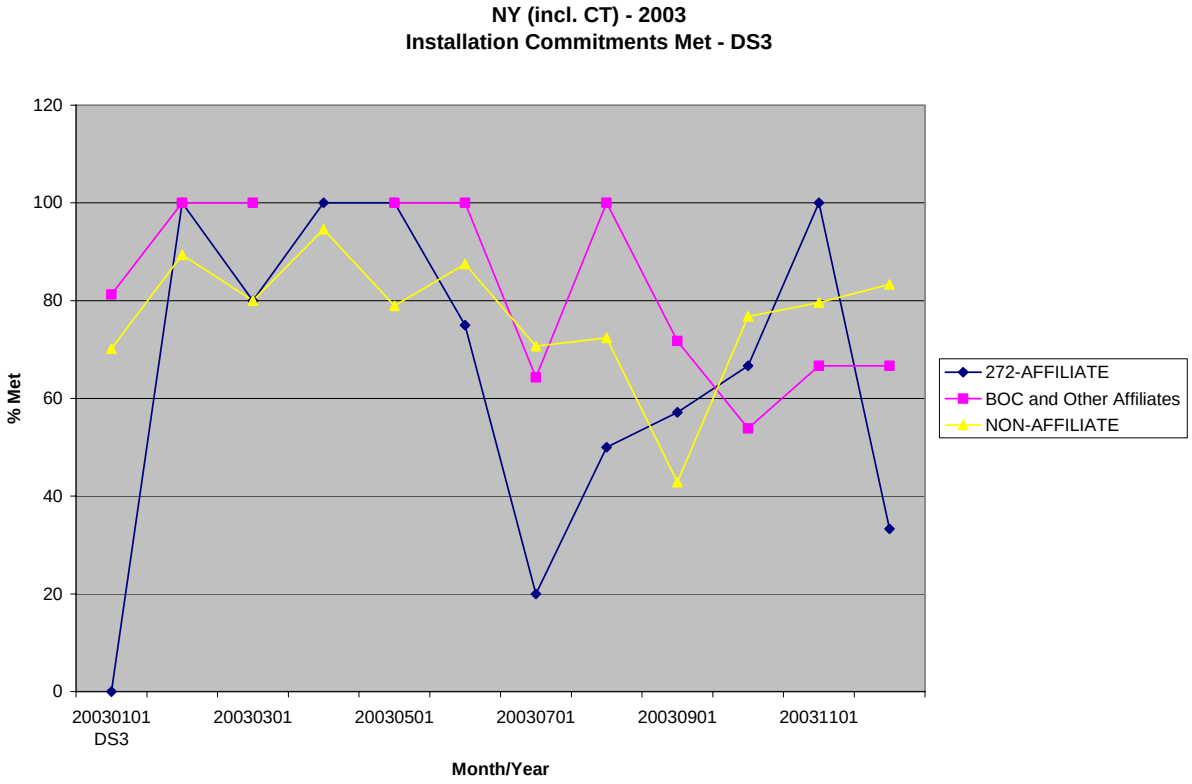

NY (incl. CT) - 2003
Installation Interval - DS3
Install Interval (in days)
70
60
50
40
30
20
10
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

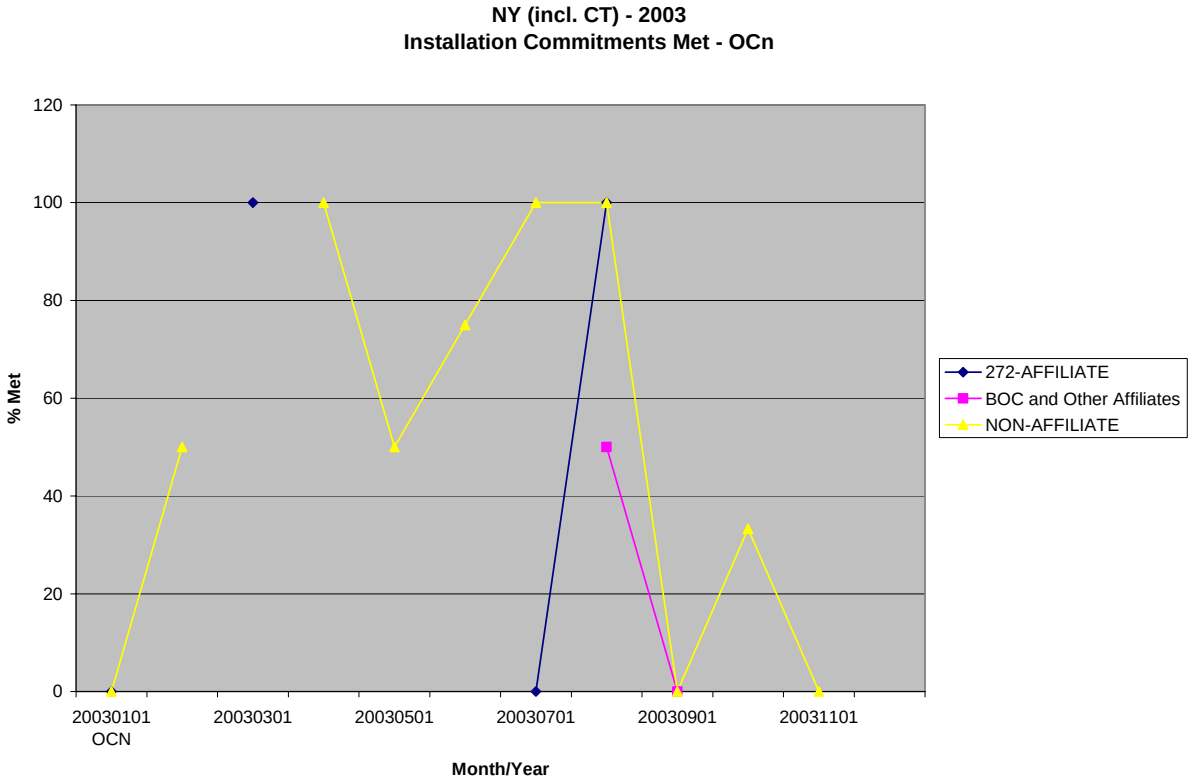

NY (incl. CT) - 2003
Installation Interval - OCn
Install Interval (in days)
80
70
60
50
40
30
20
10
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

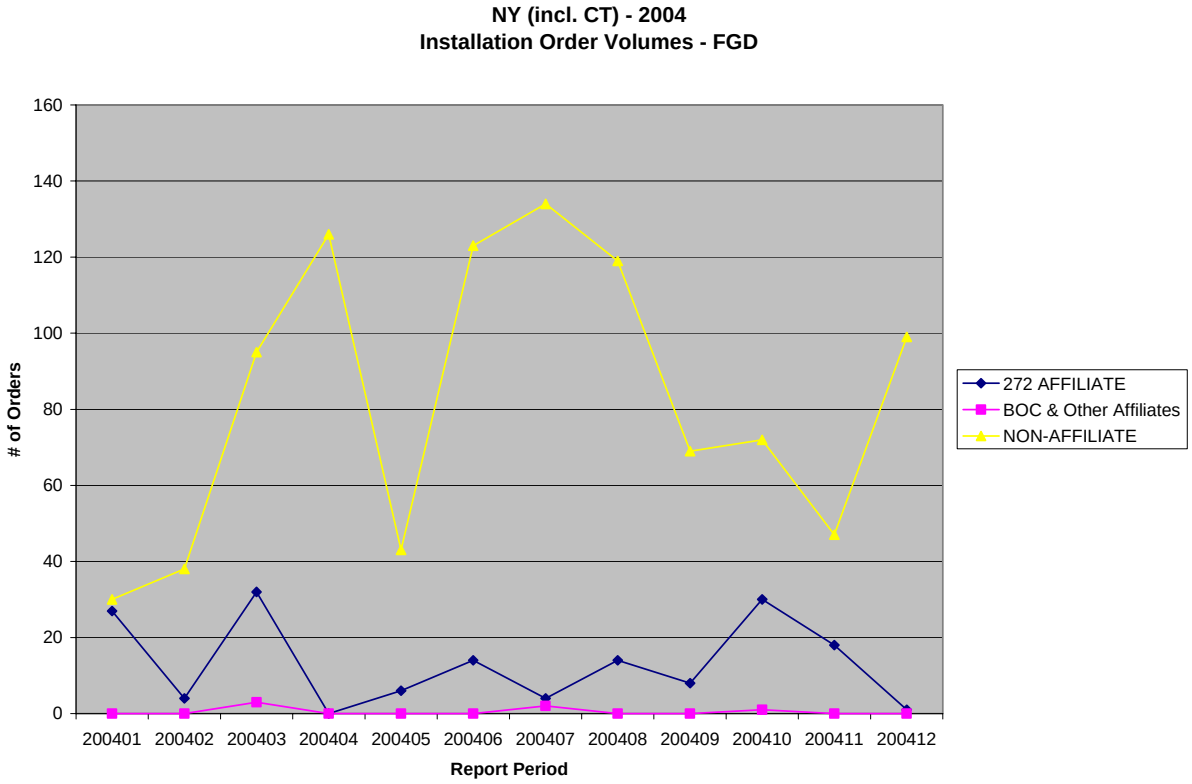

NY (incl. CT) - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

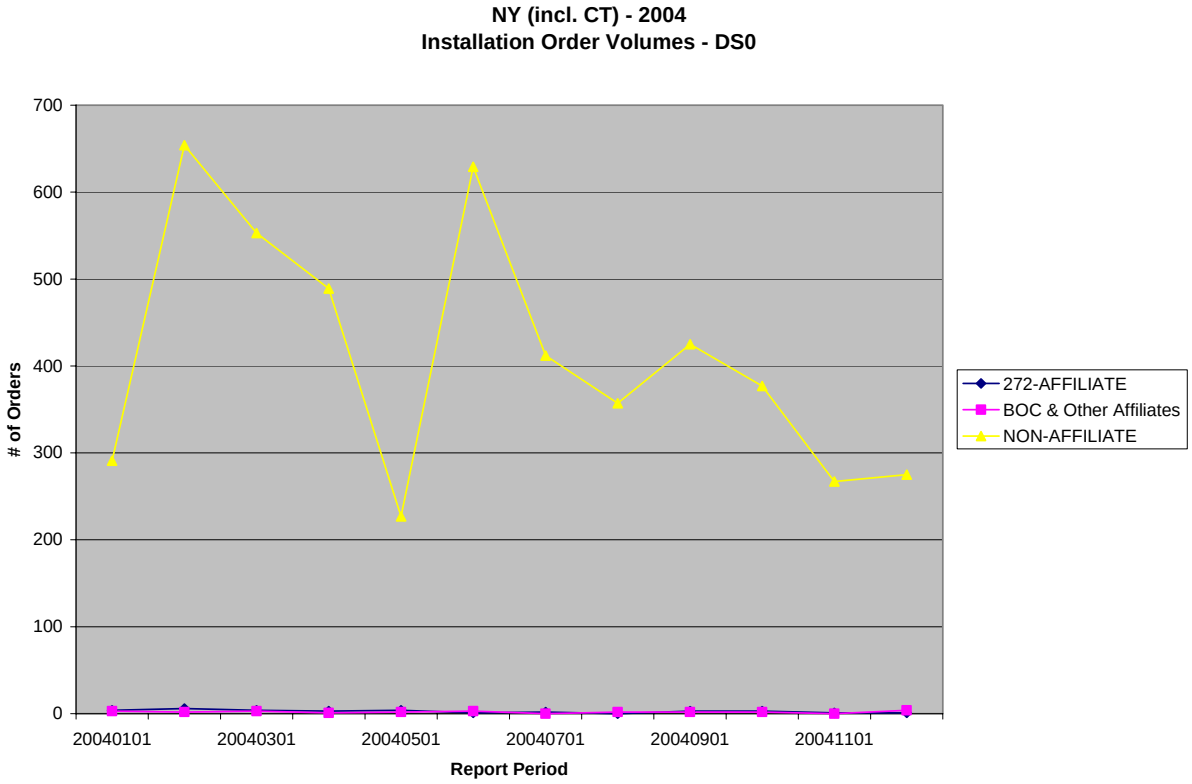

NY (incl. CT) - 2003
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

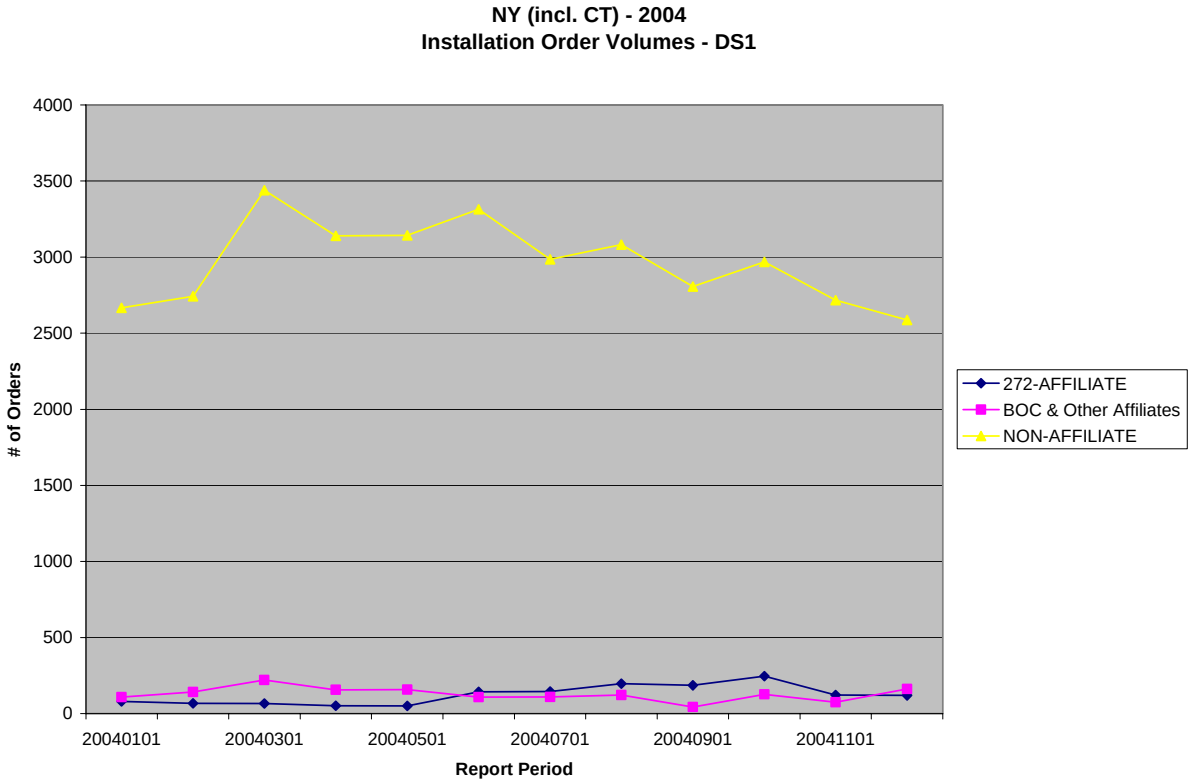

NY (incl. CT) - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

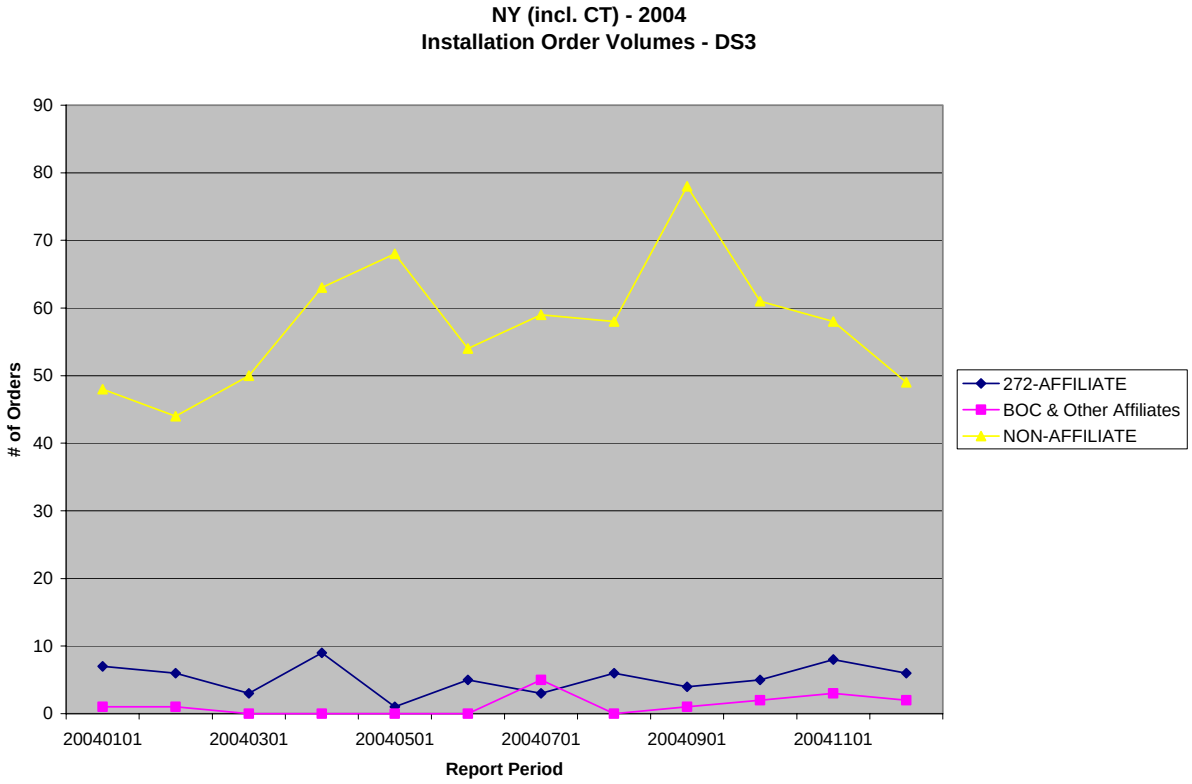

NY (incl. CT) - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

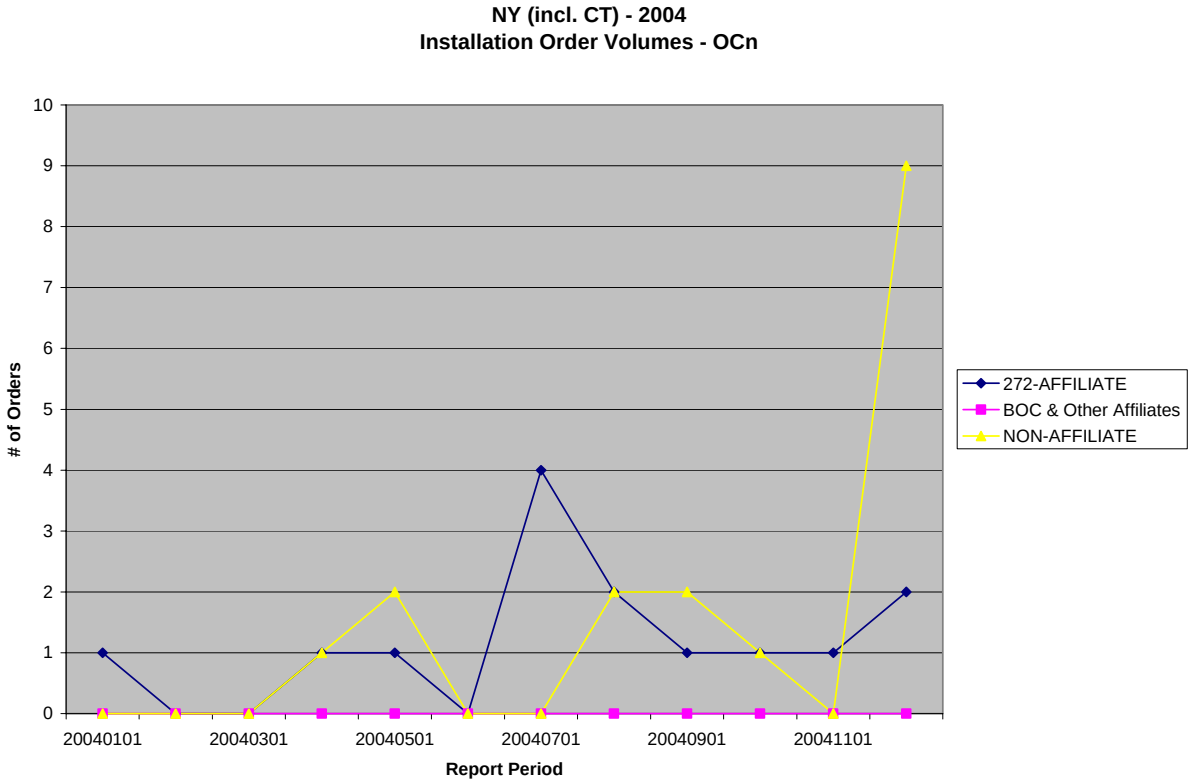

NY (incl. CT) - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

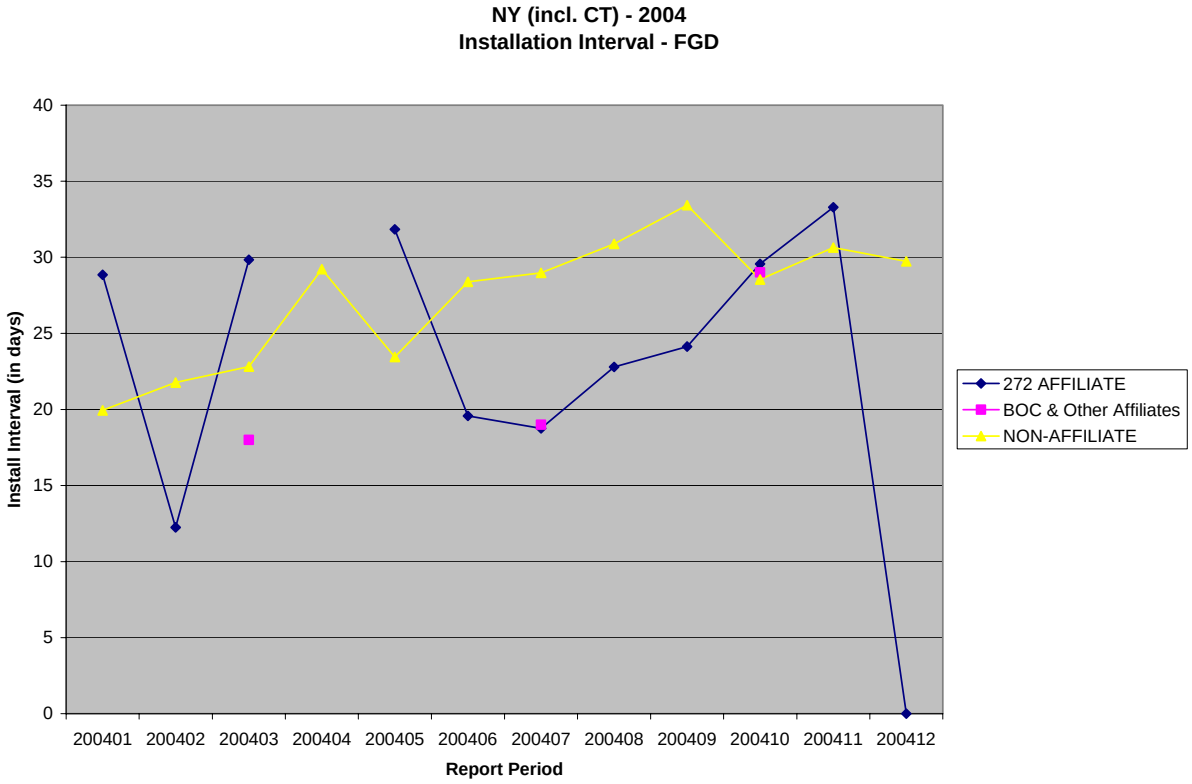

NY (incl. CT) - 2004
Installation Order Volumes - FGD
# of Orders
160
140
120
100
80
60
40
20
0
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

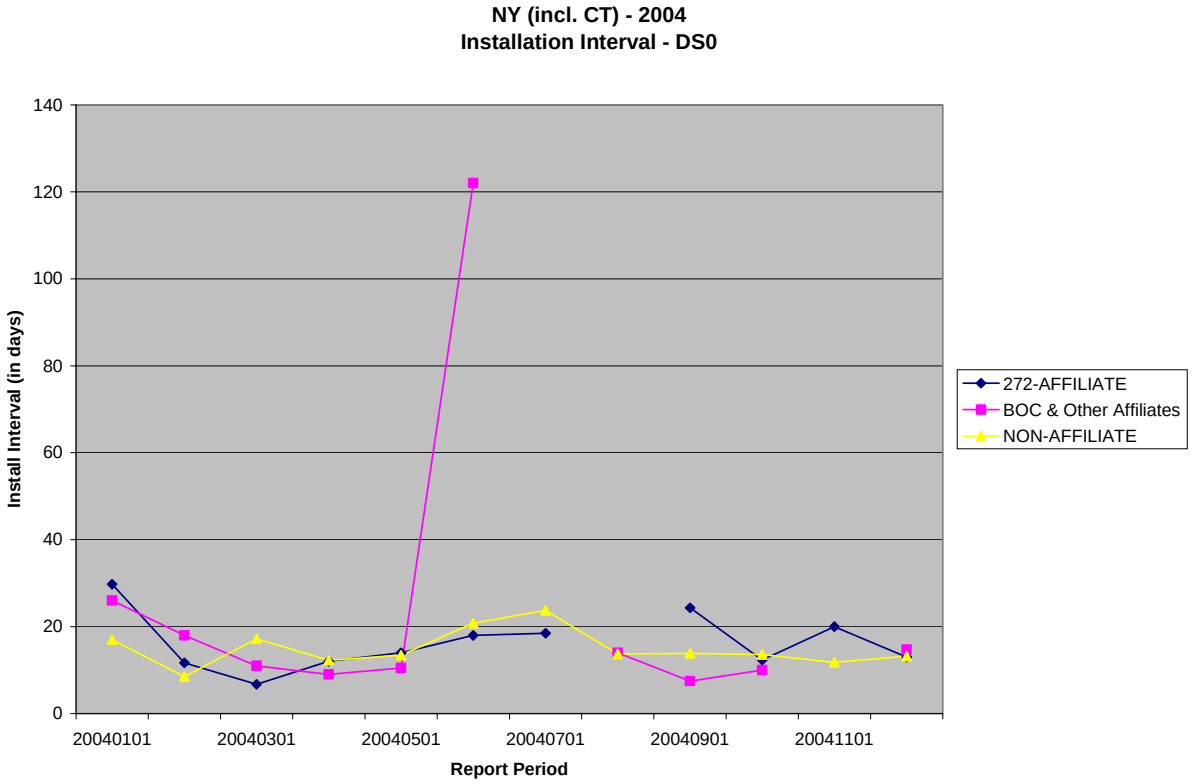

NY (incl. CT) - 2004
Installation Order Volumes - DS0
# of Orders
700
600
500
400
300
200
100
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

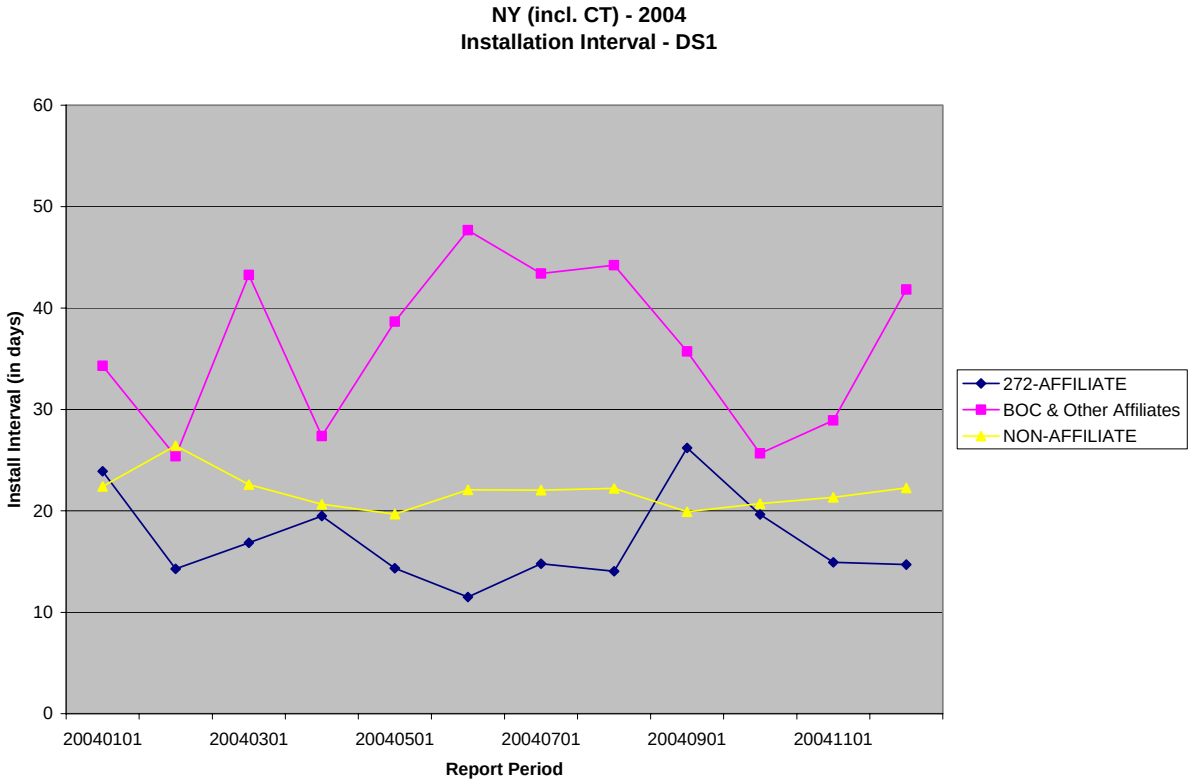

NY (incl. CT) - 2004
Installation Order Volumes - DS1
4000
3500
3000
2500
2000
1500
1000
500
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

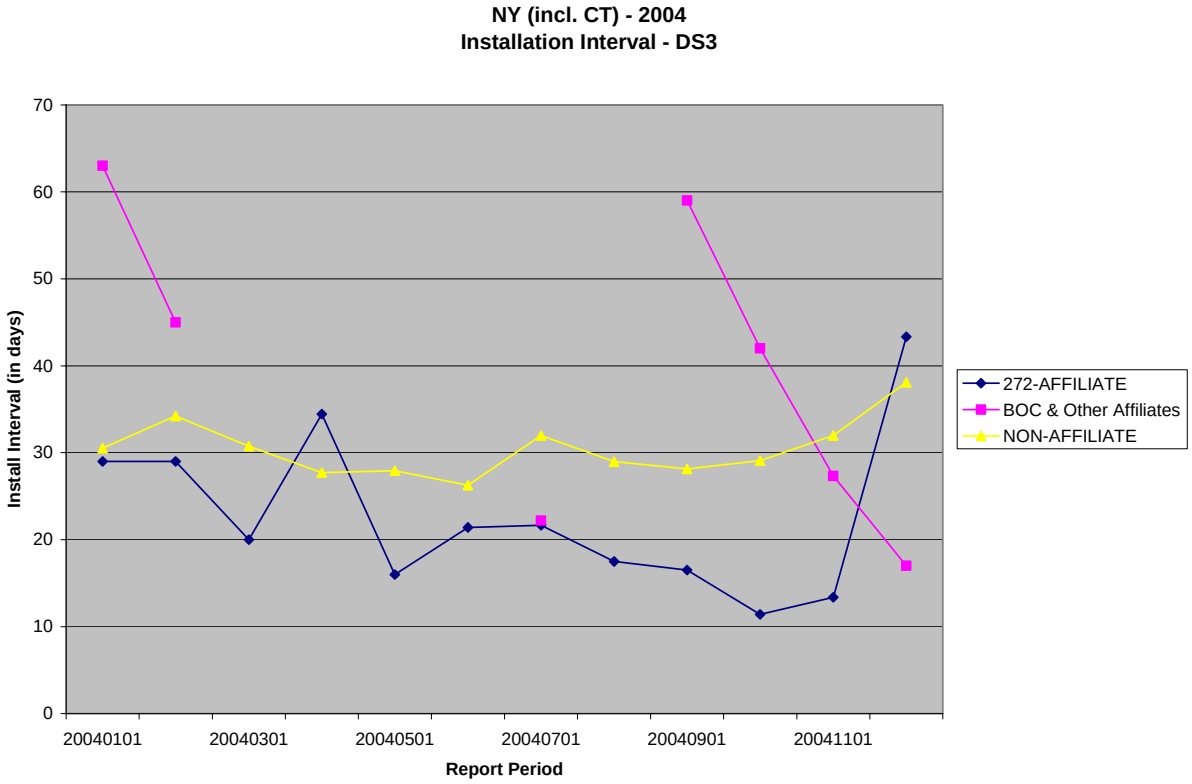

NY (incl. CT) - 2004
Installation Order Volumes - DS3
90
80
70
60
50
40
30
20
10
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

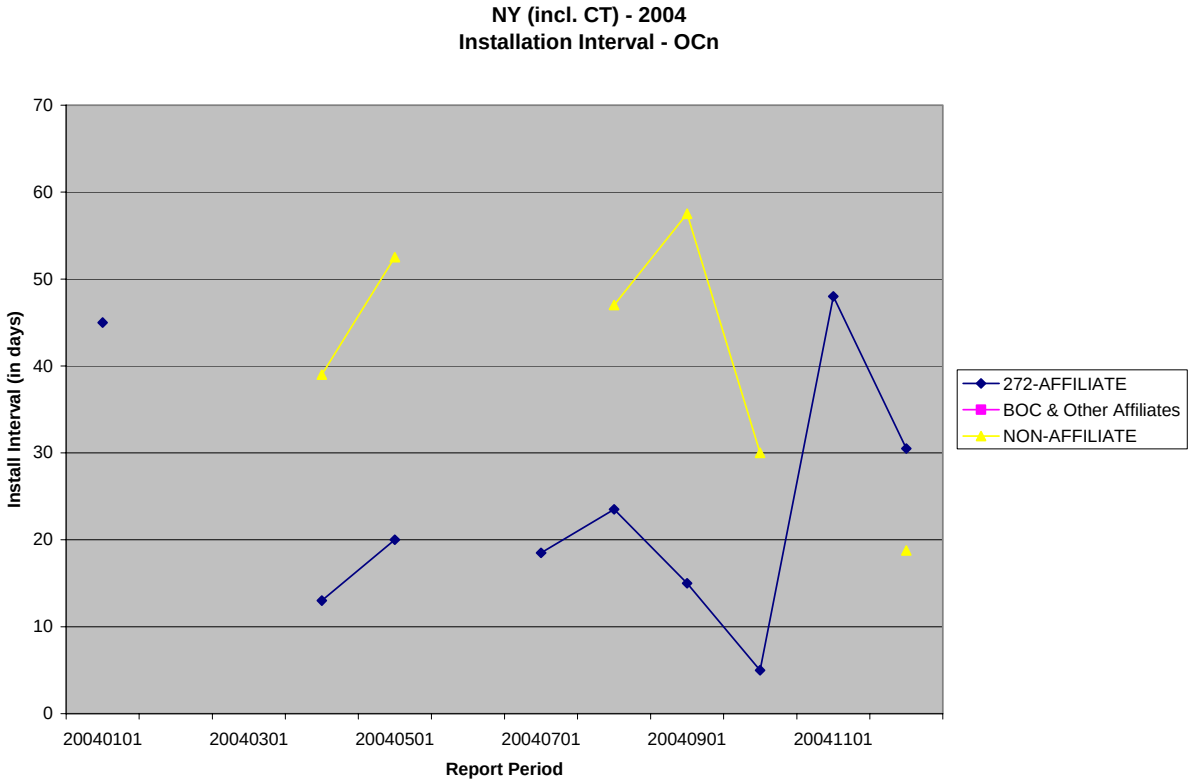

NY (incl. CT) - 2004
Installation Order Volumes - OCn
# of Orders
10
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

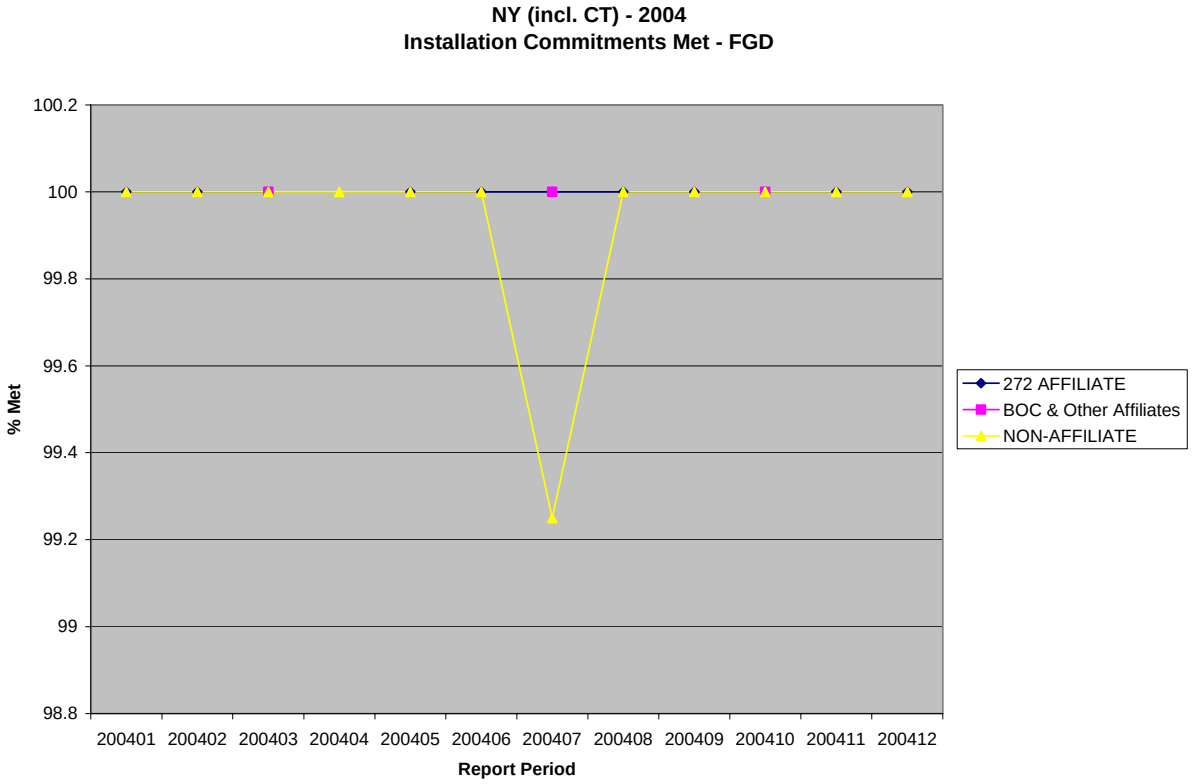

NY (incl. CT) - 2004
Installation Interval - FGD
Install Interval (in days)
40
35
30
25
20
15
10
5
0
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

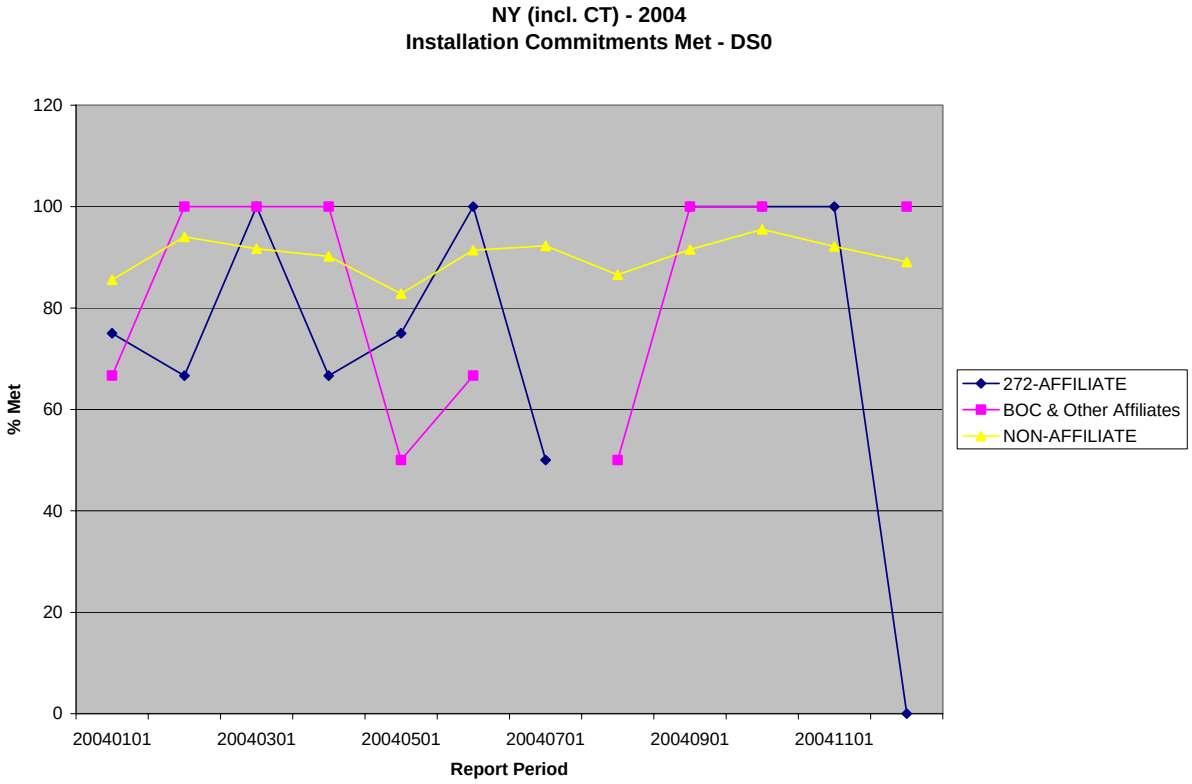

NY (incl. CT) - 2004
Installation Interval - DS0
Install Interval (in days)
140
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

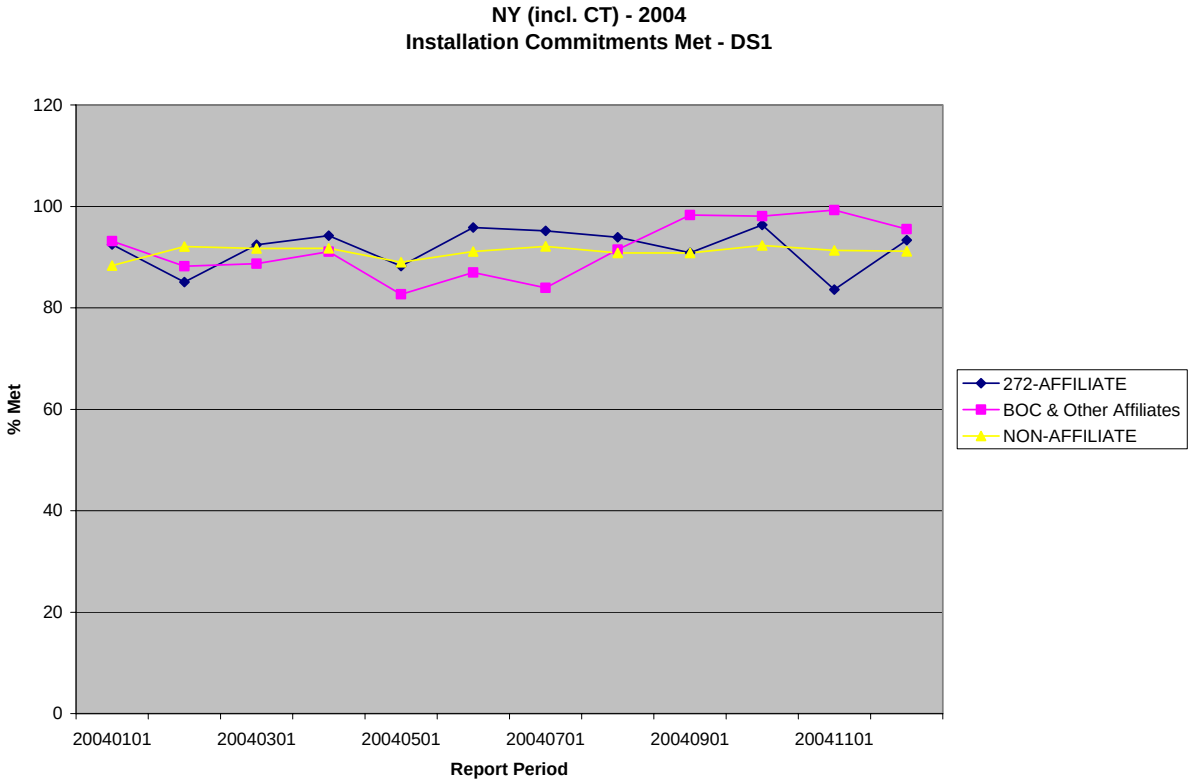

NY (incl. CT) - 2004
Installation Interval - DS1
Install Interval (in days)
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

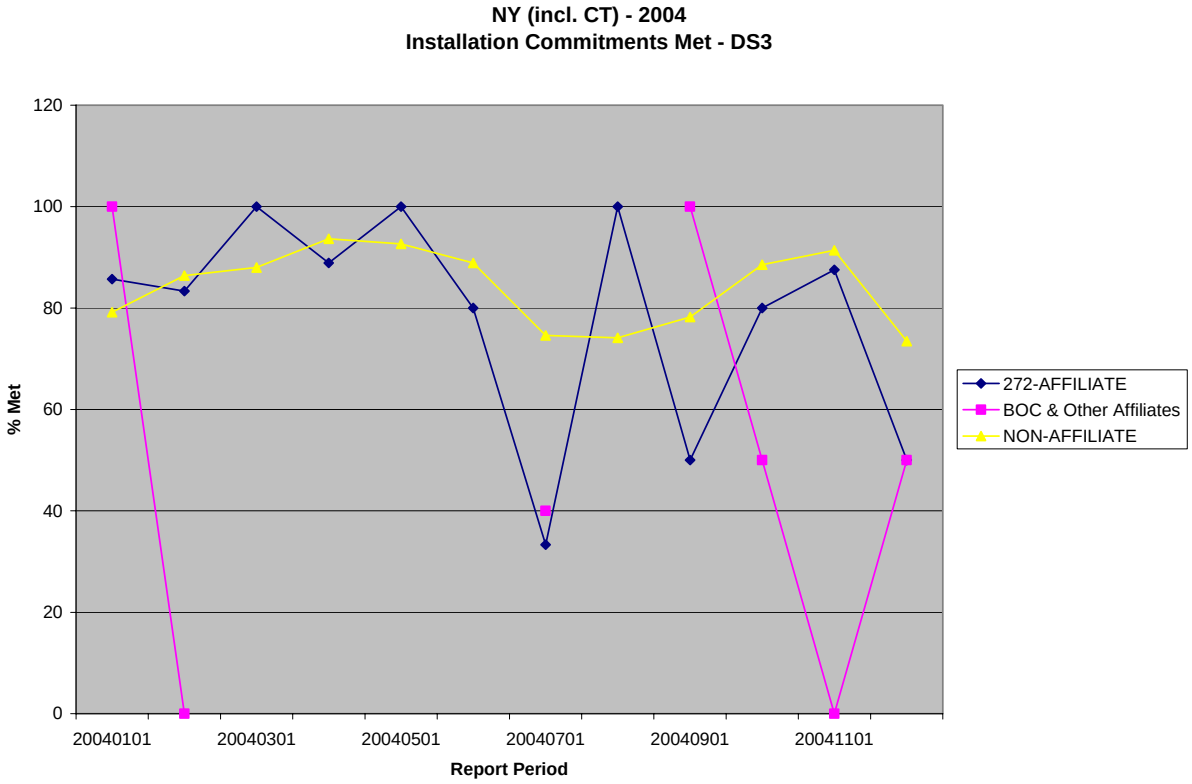

NY (incl. CT) - 2004
Installation Interval - DS3
Install Interval (in days)
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

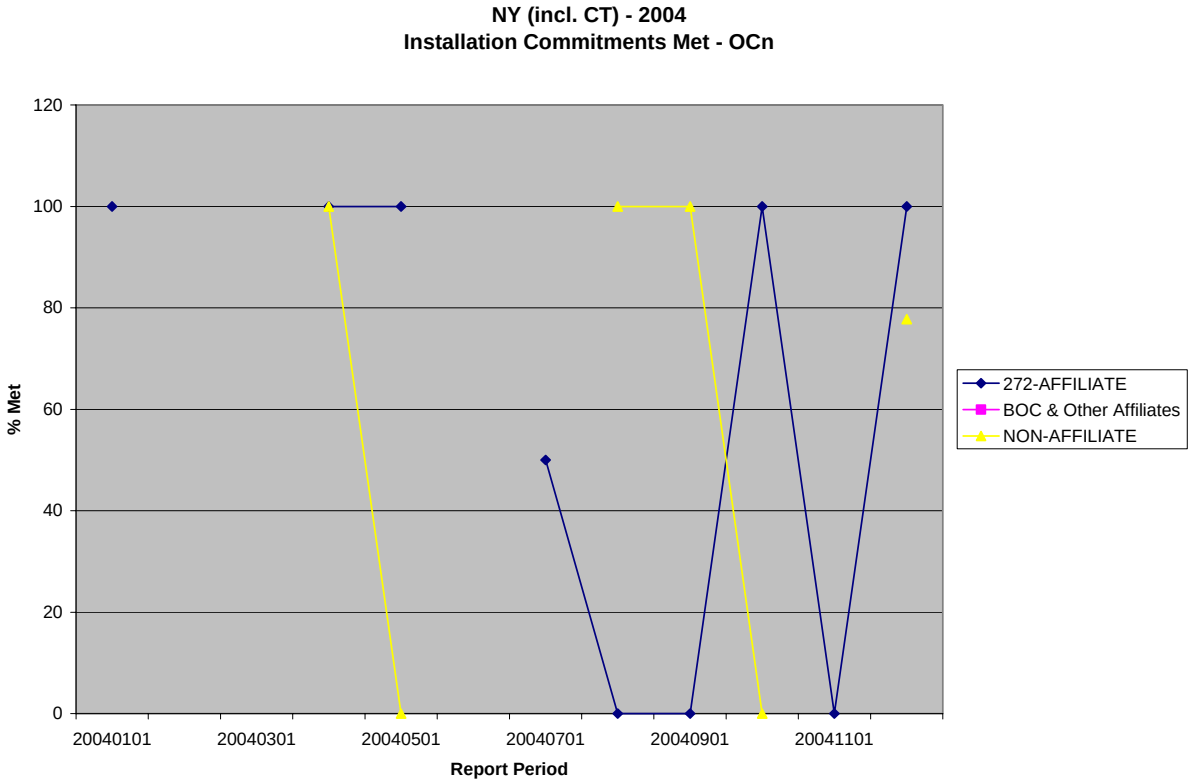

NY (incl. CT) - 2004
Installation Interval - OCn
Install Interval (in days)
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

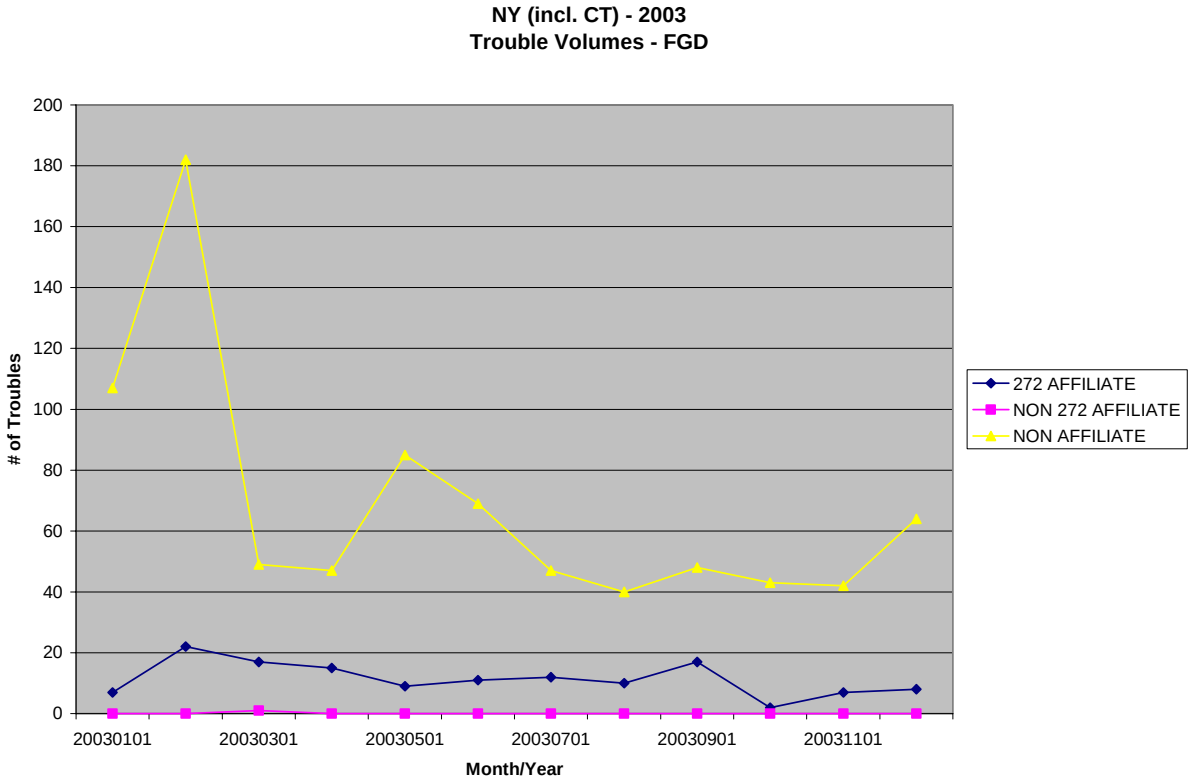

NY (incl. CT) - 2004
Installation Commitments Met - FGD
100.2
100
99.8
99.6
99.4
99.2
99
98.8
% Met
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

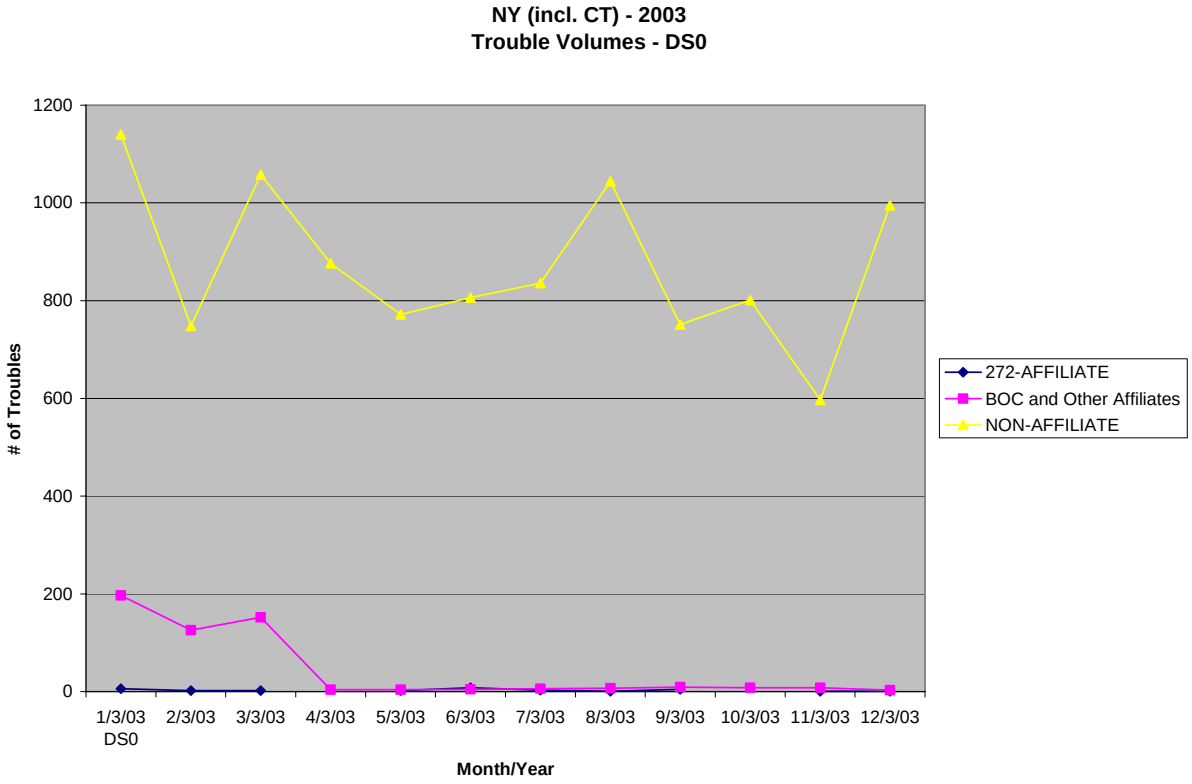

NY (incl. CT) - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

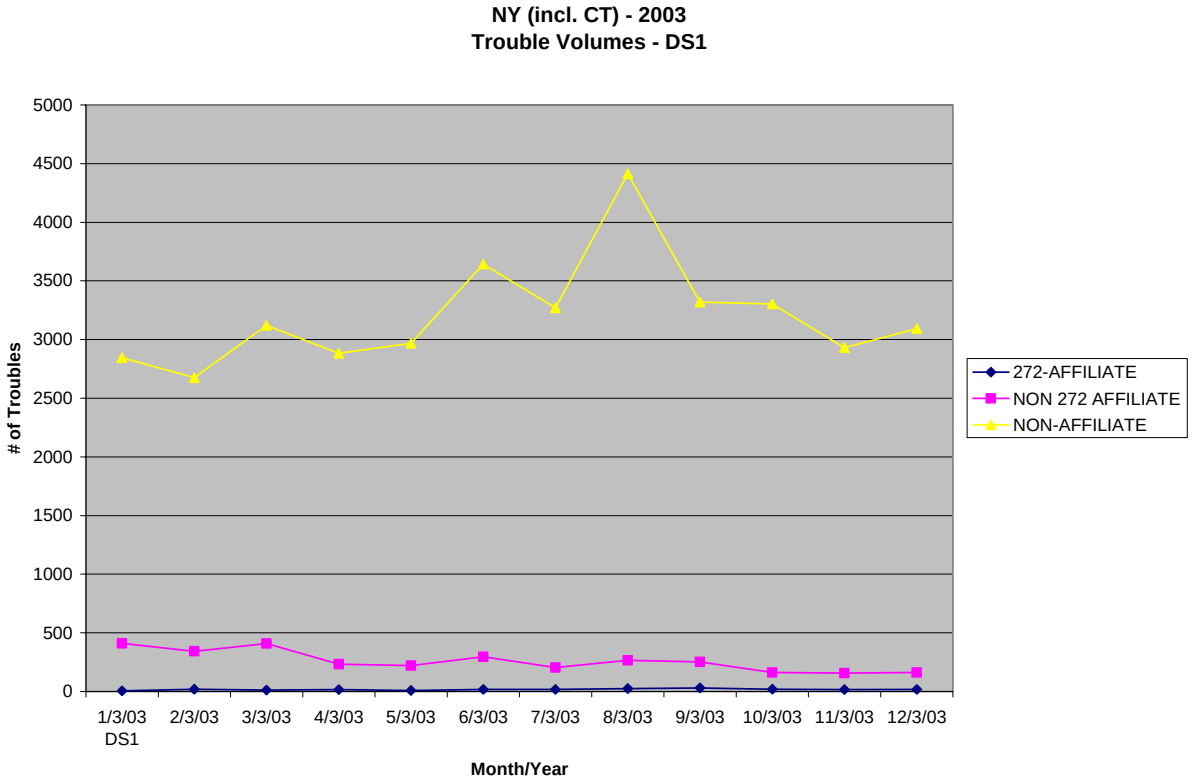

NY (incl. CT) - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

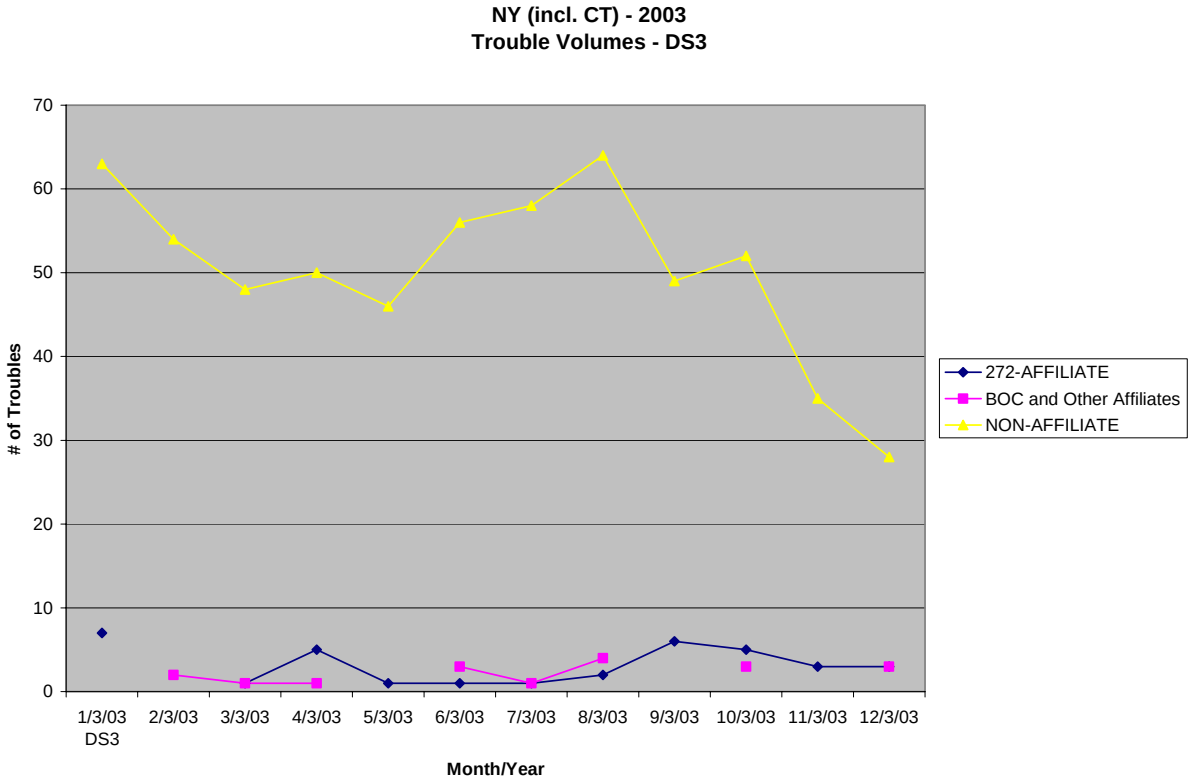

NY (incl. CT) - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

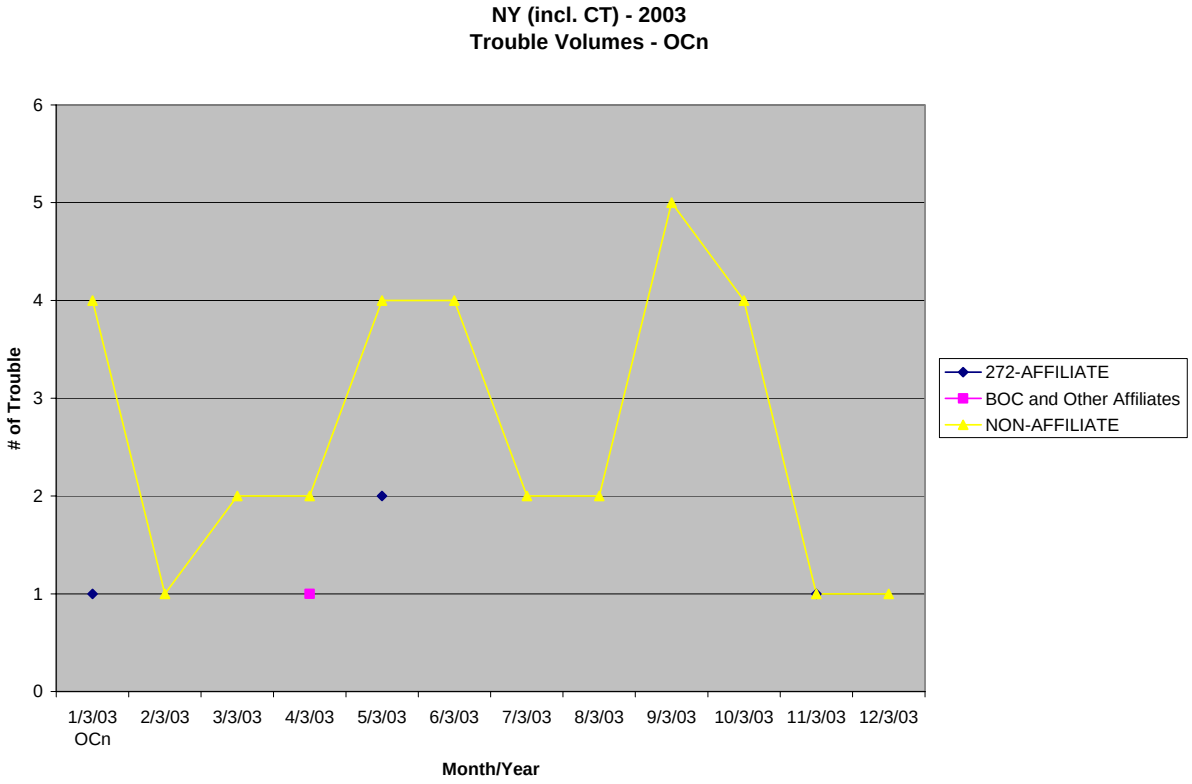

NY (incl. CT) - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

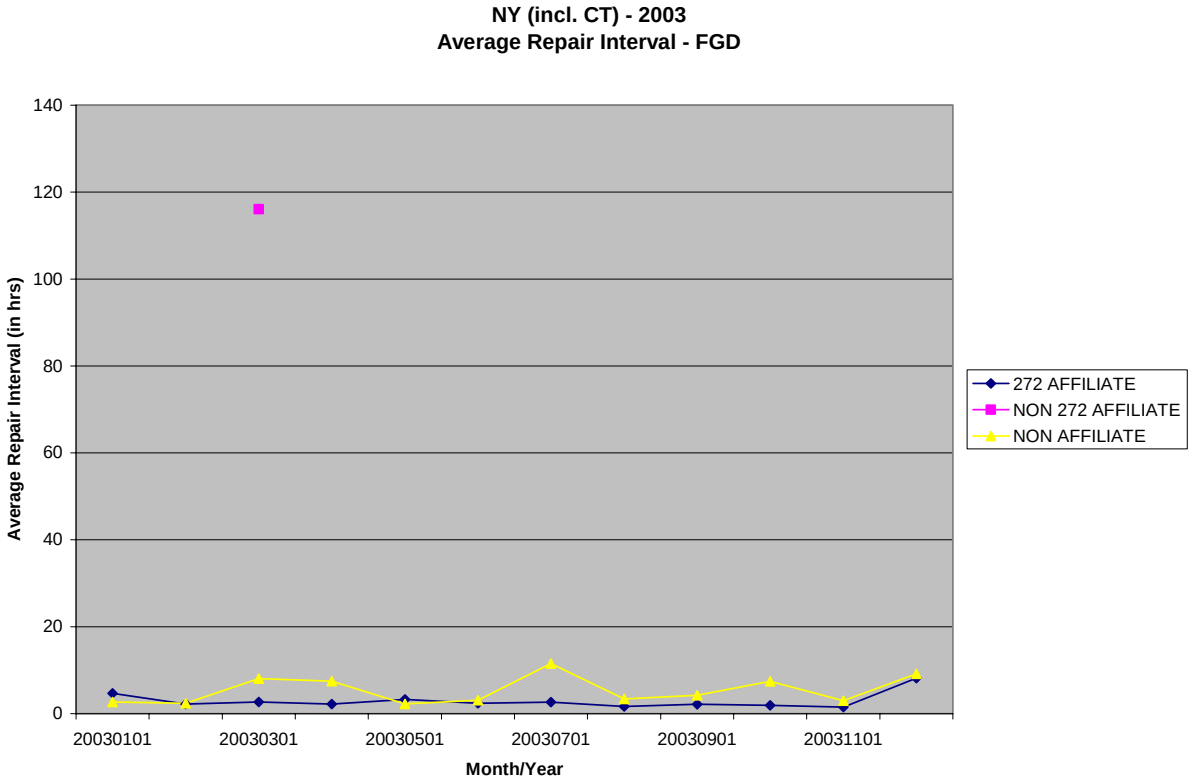

NY (incl. CT) - 2003
Trouble Volumes - FGD
# of Troubles
200
180
160
140
120
100
80
60
40
20
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

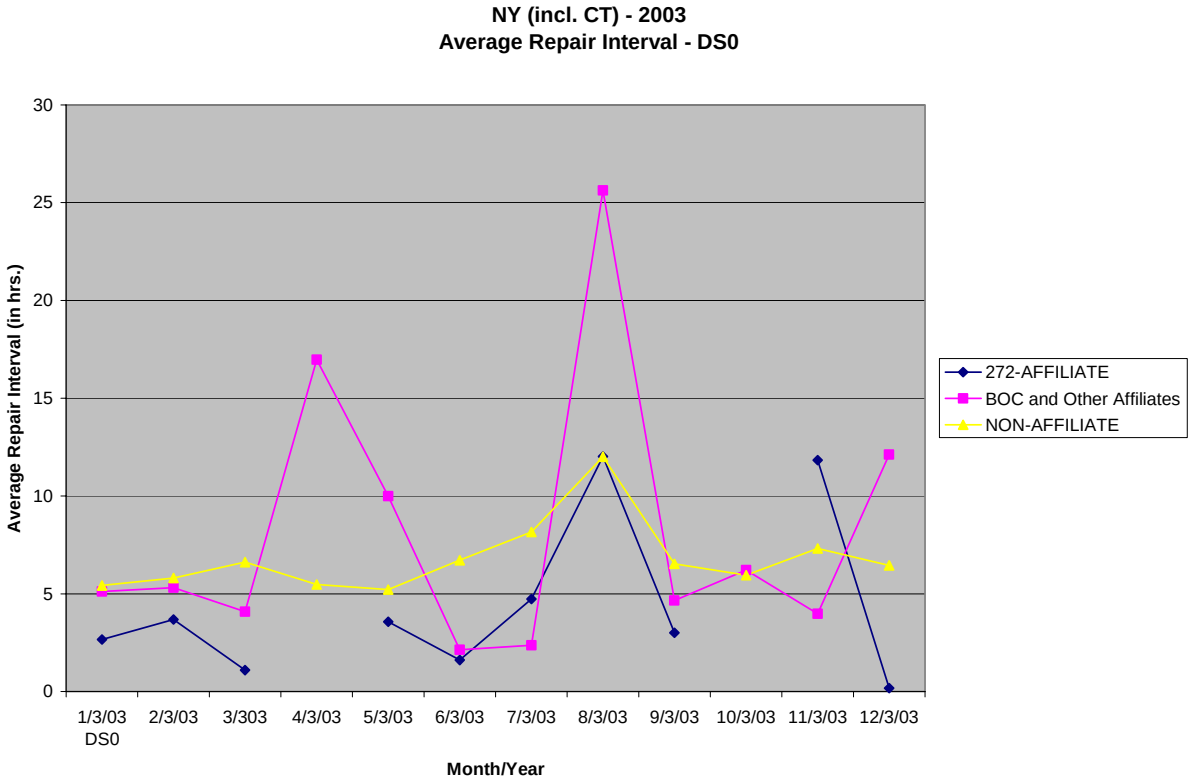

NY (incl. CT) - 2003
Trouble Volumes - DS0
# of Troubles
1200
1000
800
600
400
200
0
1/3/03
DS0
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

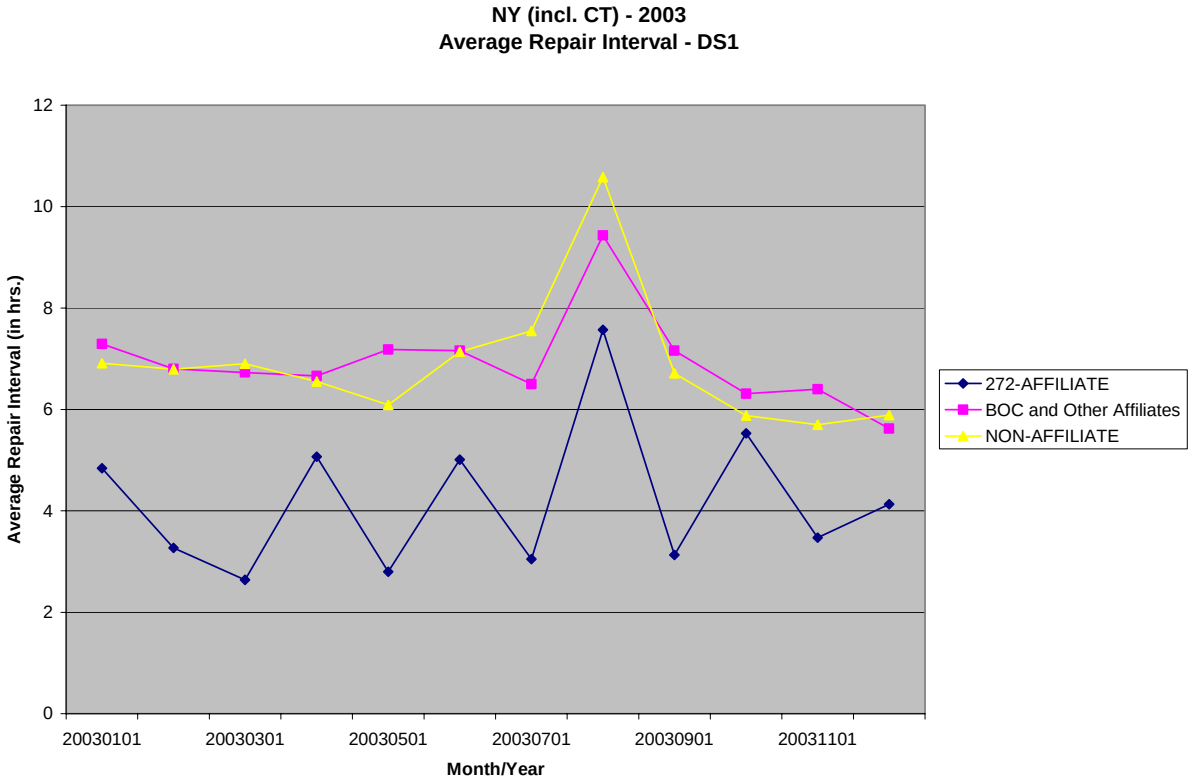

NY (incl. CT) - 2003
Trouble Volumes - DS1
5000
4500
4000
3500
3000
2500
2000
1500
1000
500
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

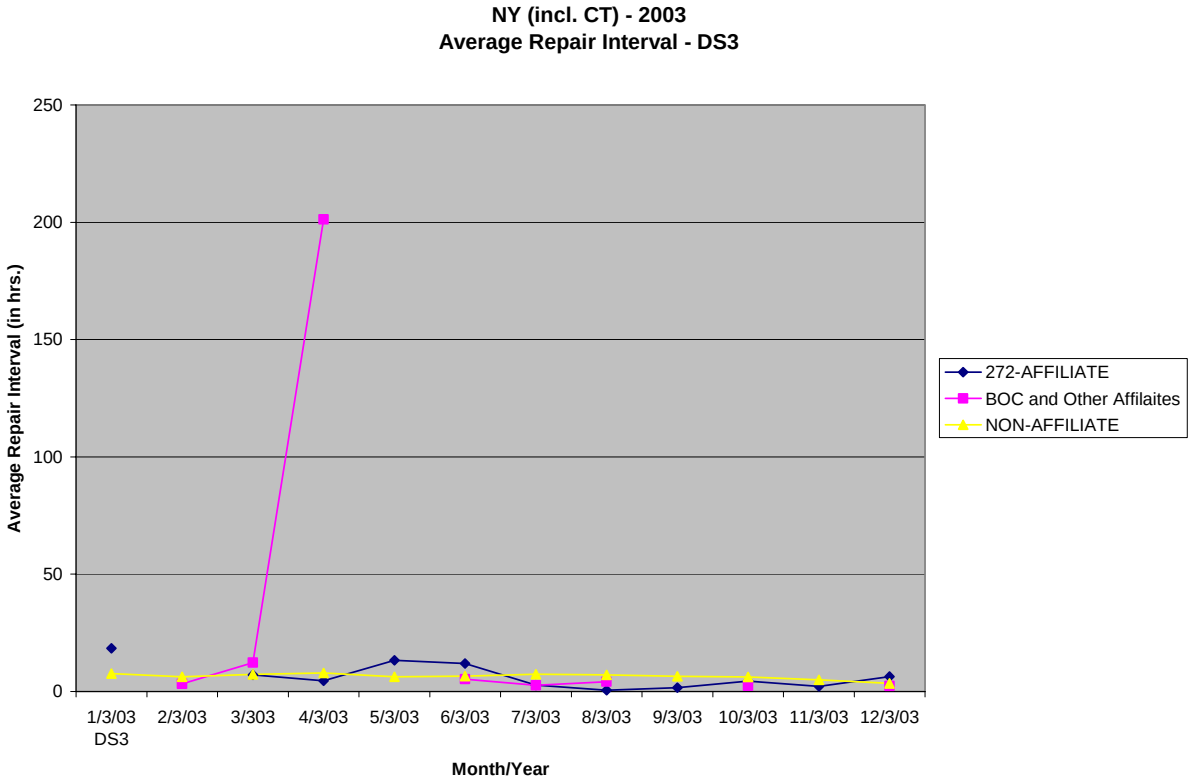

NY (incl. CT) - 2003
Trouble Volumes - DS3
70
60
50
40
30
20
10
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

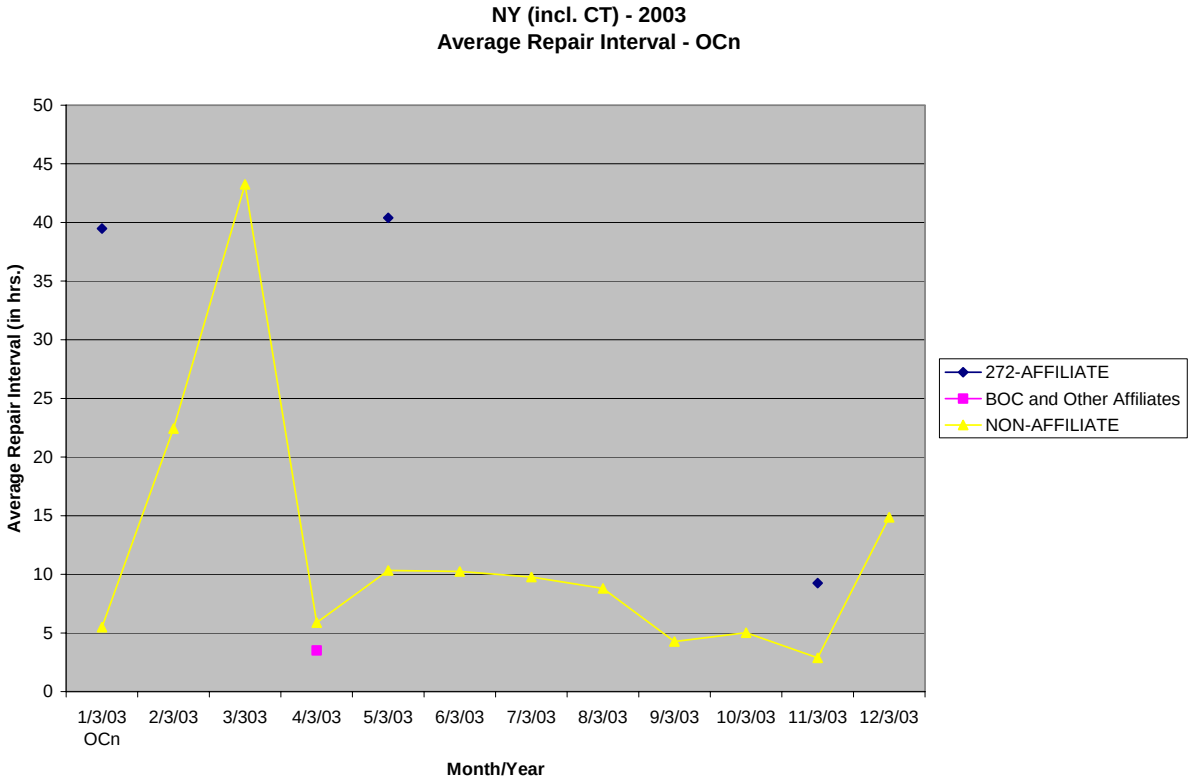

NY (incl. CT) - 2003
Trouble Volumes - OCn
# of Trouble
0
1
2
3
4
5
6
1/3/03
OCn
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

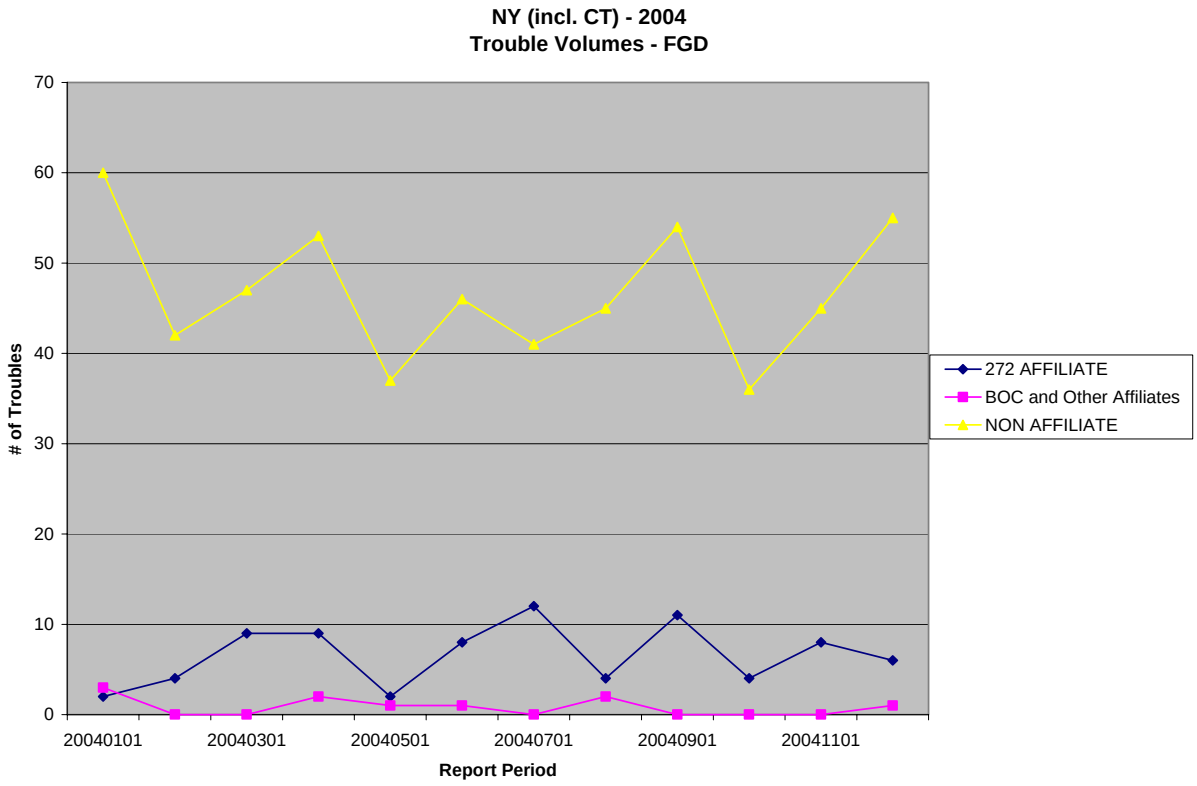

NY (incl. CT) - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
0
20
40
60
80
100
120
140
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

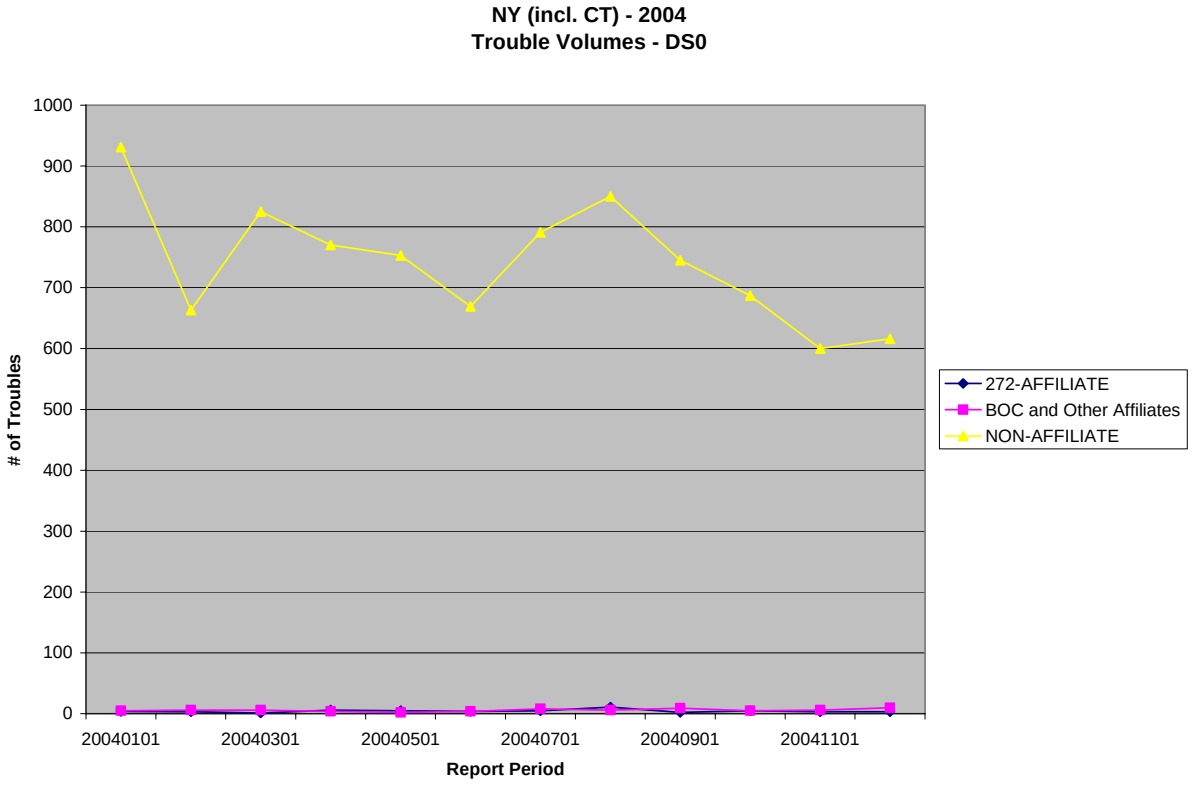

NY (incl. CT) - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
30
25
20
15
10
5
0
1/3/03
DS0
2/3/03
3/303
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


NY (incl. CT) - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
12
10
8
6
4
2
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

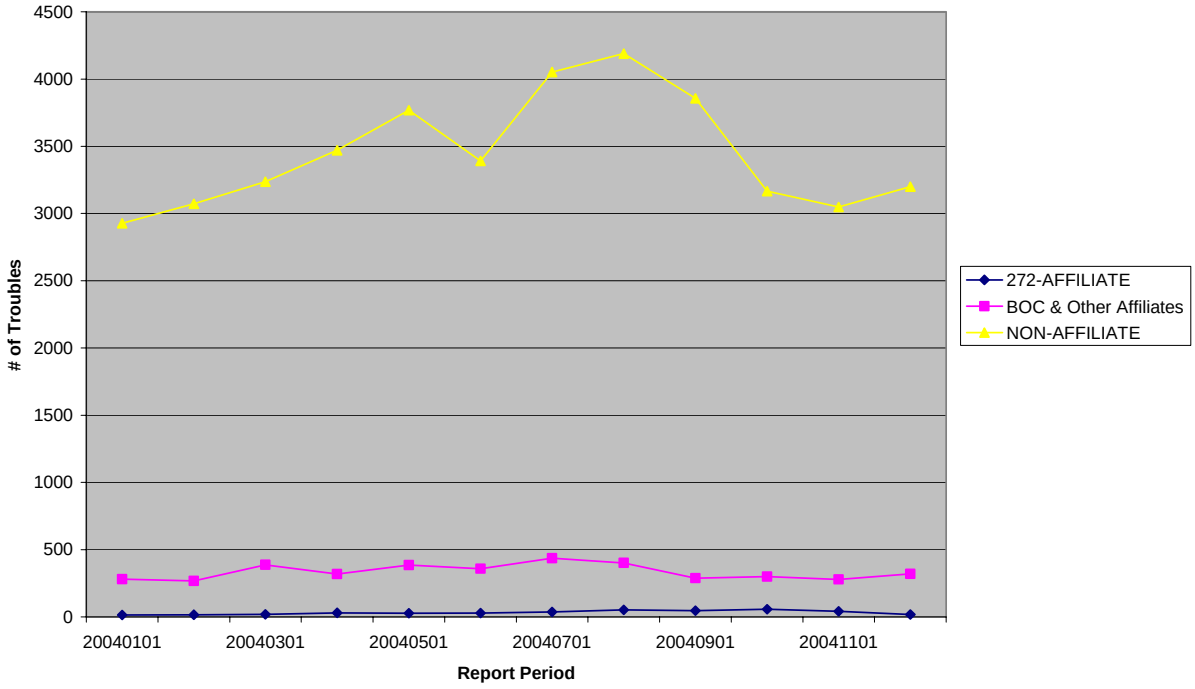

NY (incl. CT) - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
250
200
150
100
50
0
1/3/03
DS3
2/3/03
3/303
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affilaites
NON-AFFILIATE


NY (incl. CT) - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
50
45
40
35
30
25
20
15
10
5
0
1/3/03
OCn
2/3/03
3/303
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

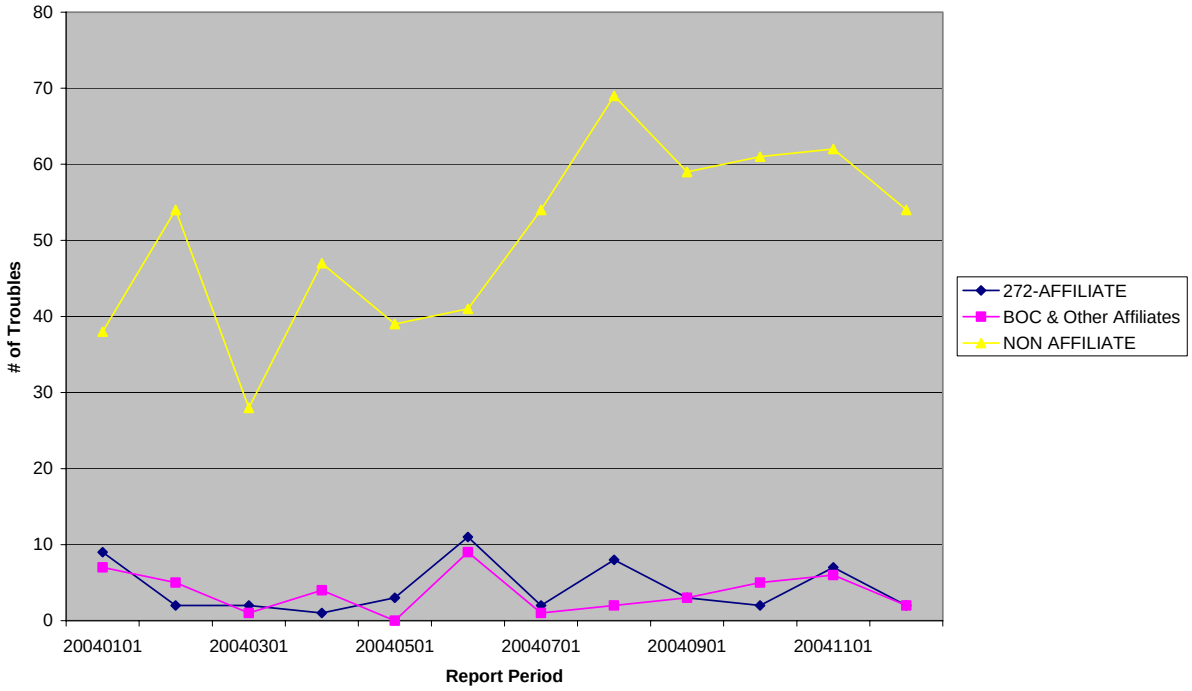

NY (incl. CT) - 2004
Trouble Volumes - FGD
# of Troubles
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE

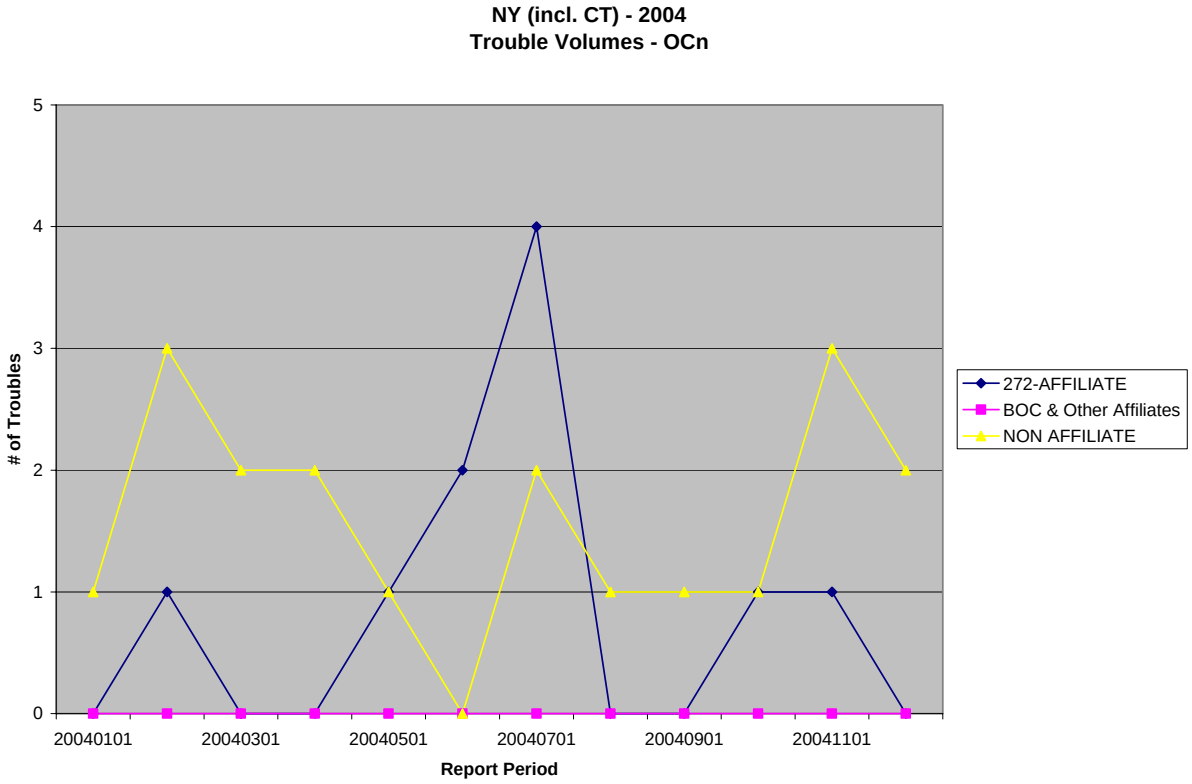

NY (incl. CT) - 2004
Trouble Volumes - DS0
# of Troubles
1000
900
800
700
600
500
400
300
200
100
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

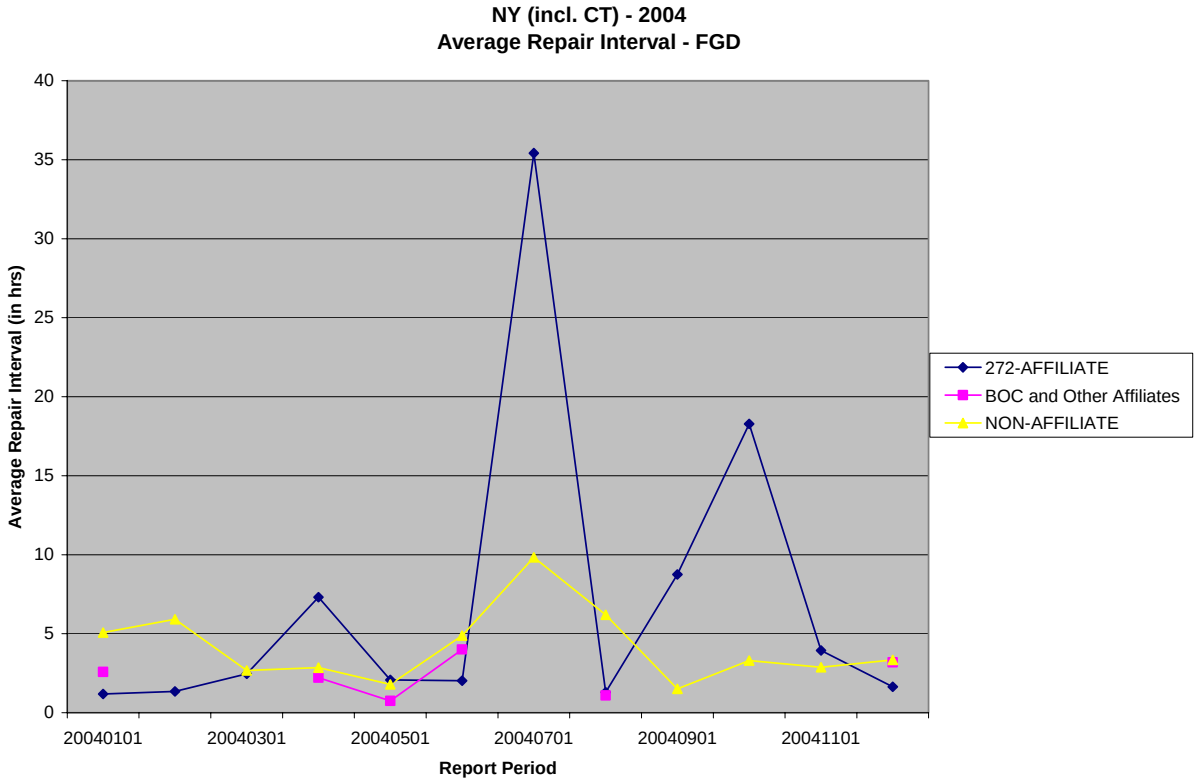
NY (incl. CT) - 2004
Trouble Volumes - DS1

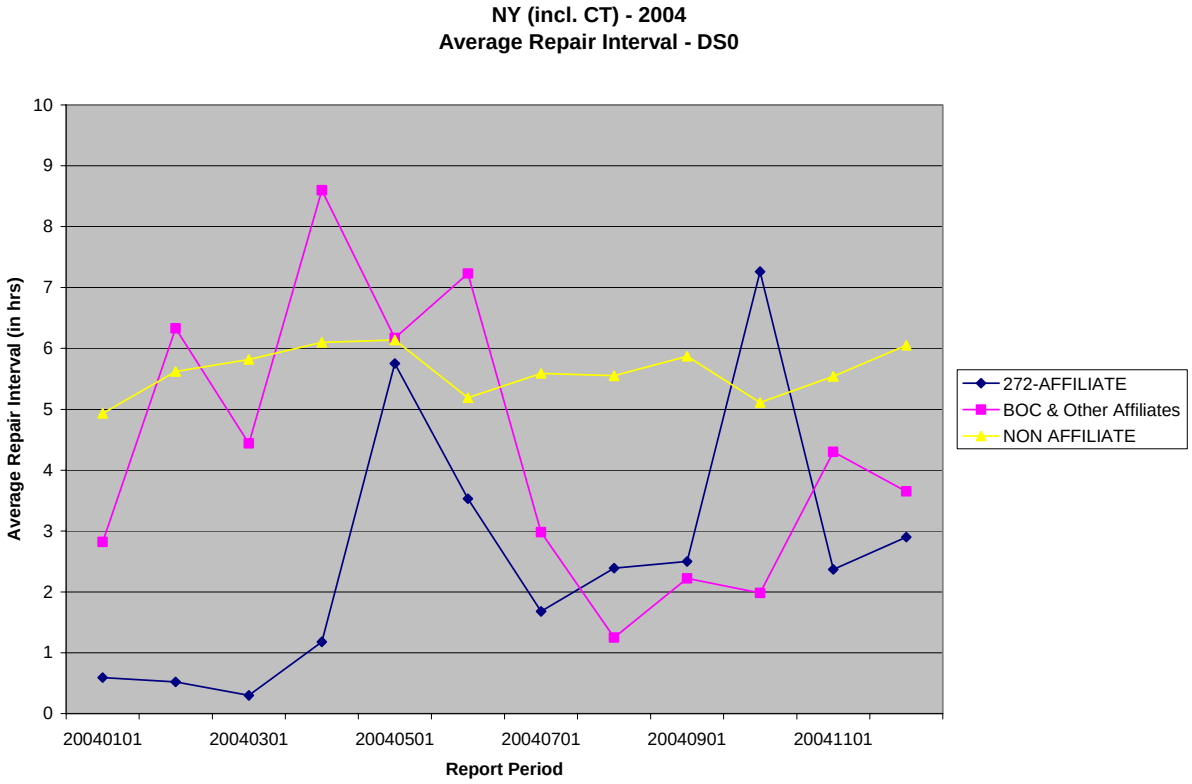


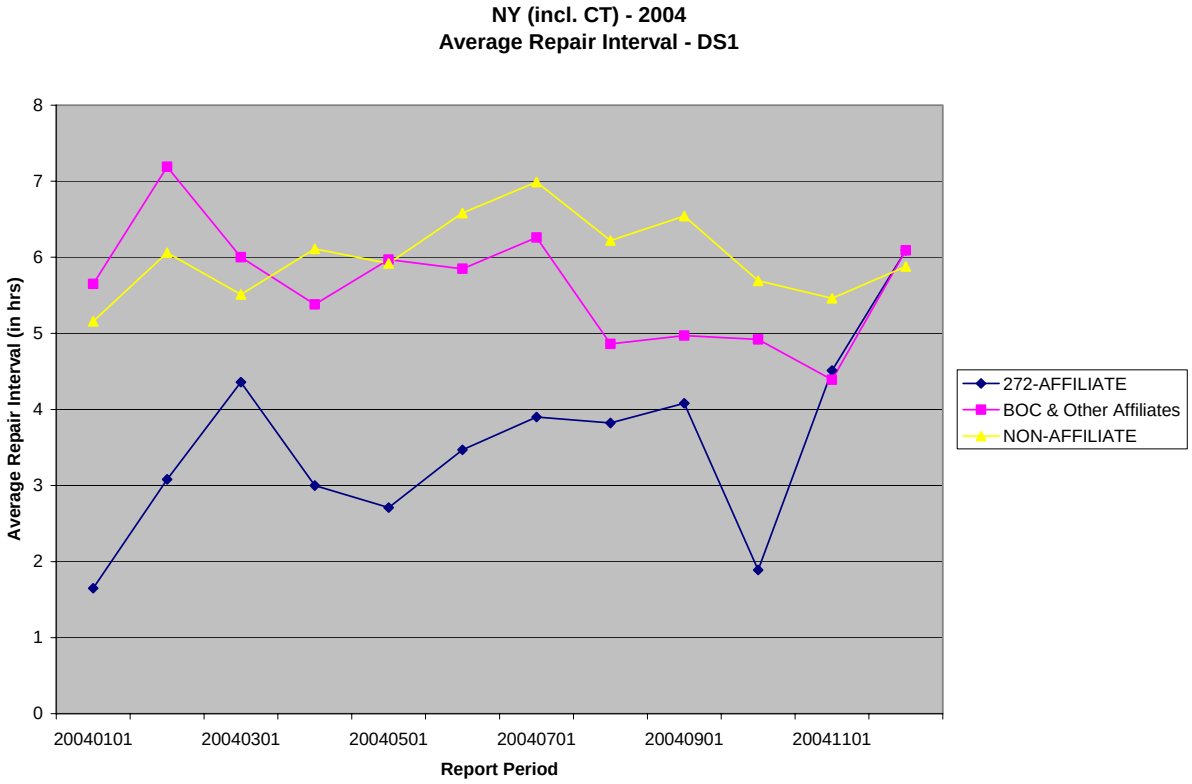
NY (incl. CT) - 2004
Trouble Volumes - DS3

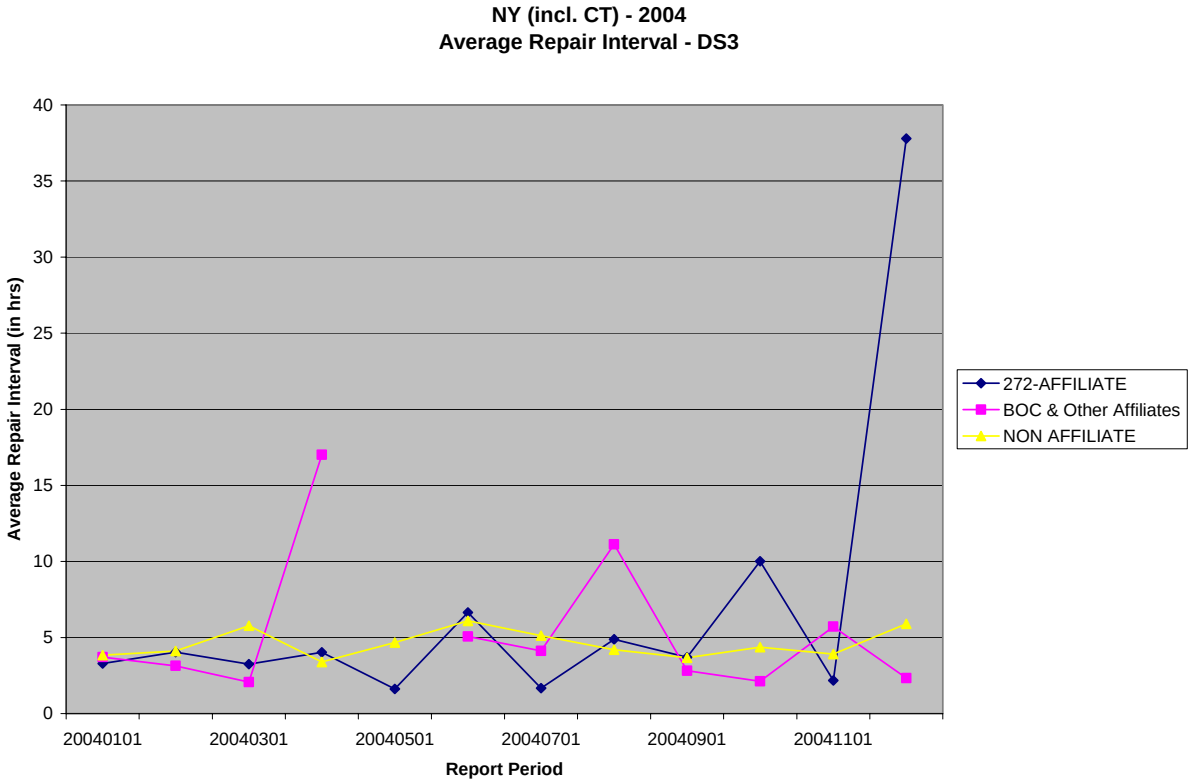


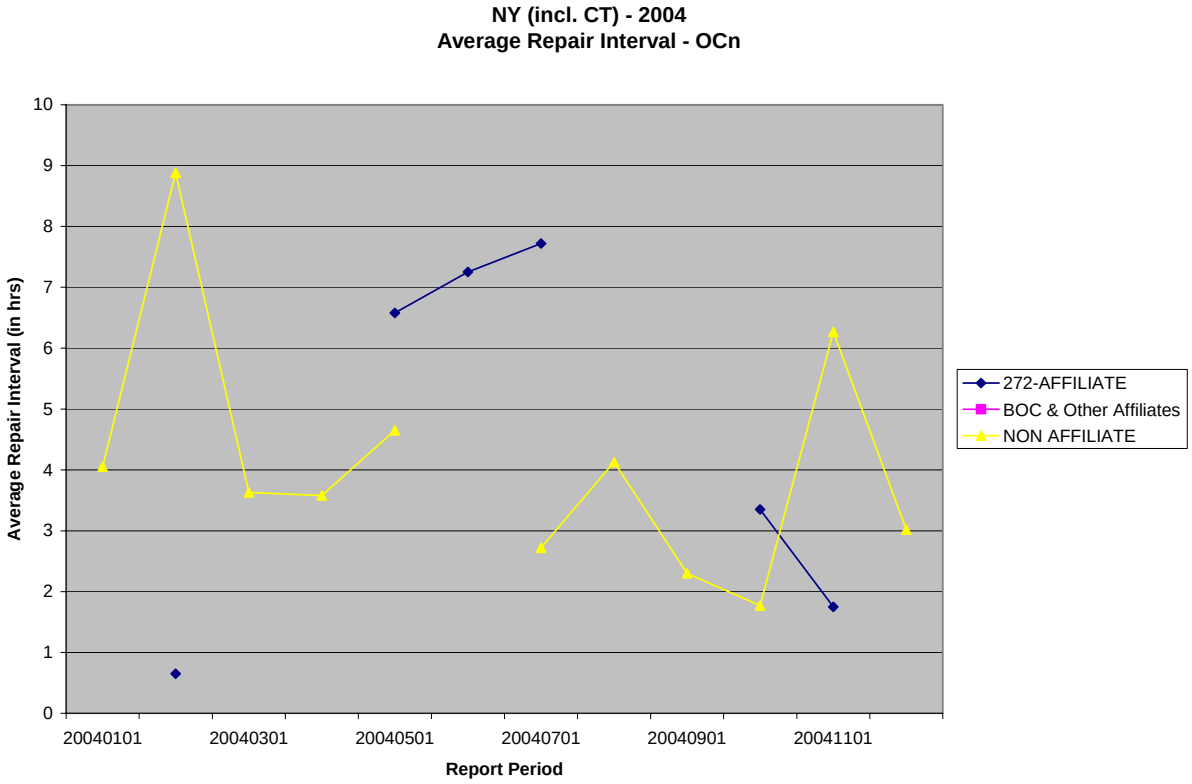

NY (incl. CT) - 2004
Trouble Volumes - OCn
# of Troubles
0
1
2
3
4
5
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


NY (incl. CT) - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
0
5
10
15
20
25
30
35
40
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

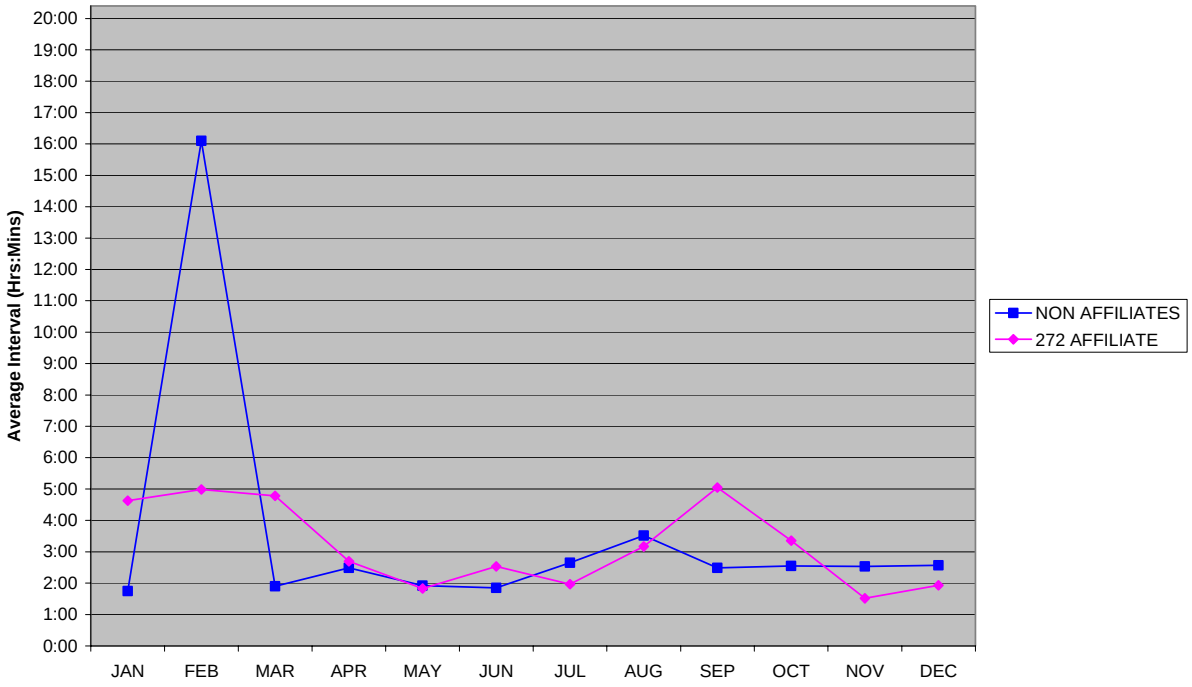

NY (incl. CT) - 2004
Average Repair Interval - DS0
Average Repair Interval (in hrs)
10
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


NY (incl. CT) - 2004
Average Repair Interval - DS1
Average Repair Interval (in hrs)
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

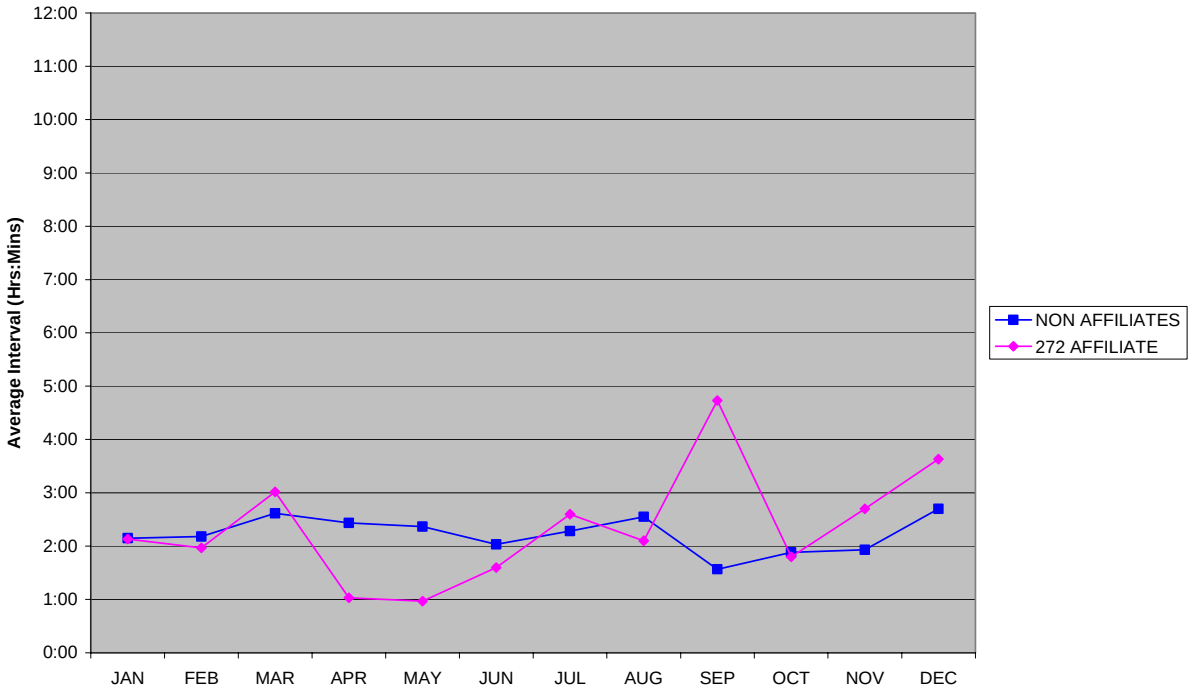

NY (incl. CT) - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

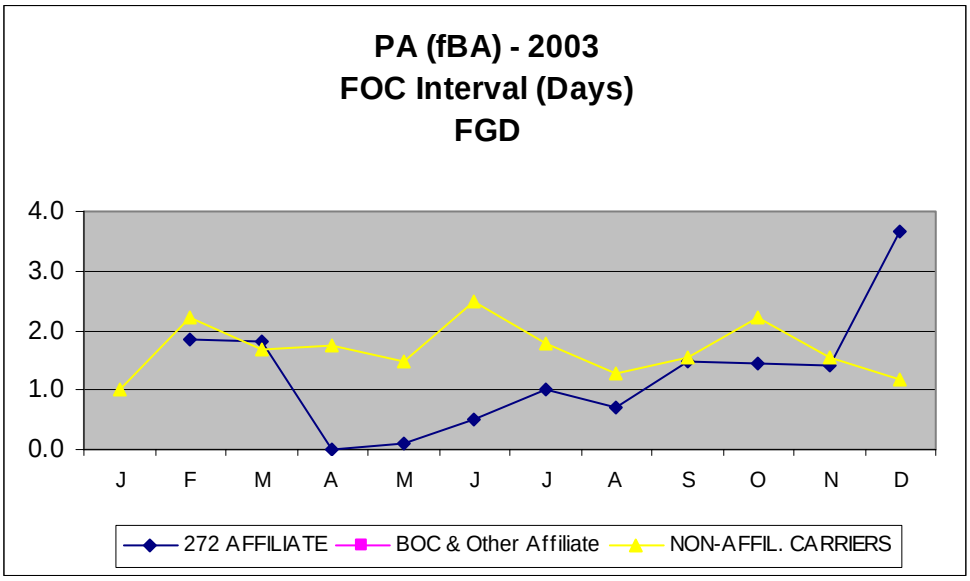

NY (incl. CT) - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
10
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

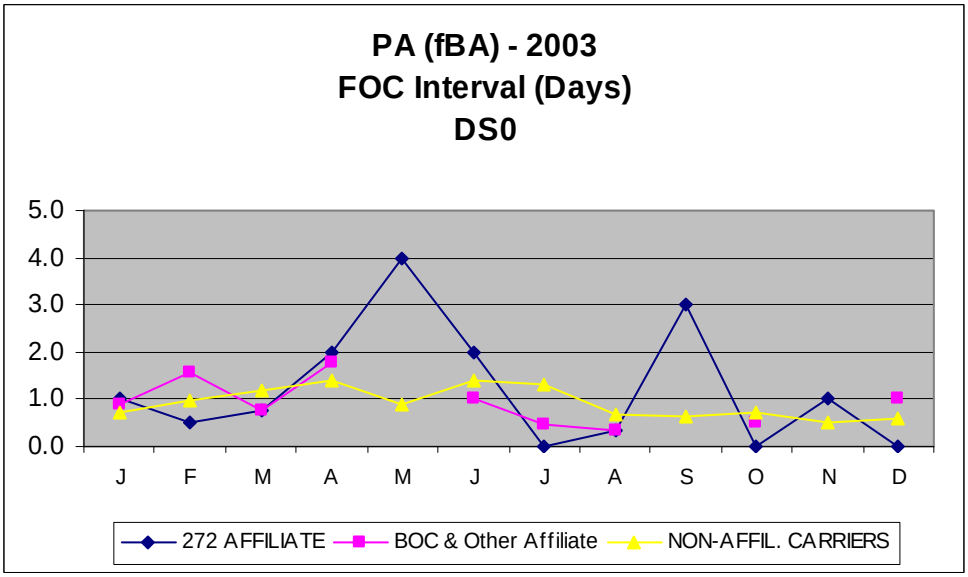
NY - 2003
PIC INTERVALS

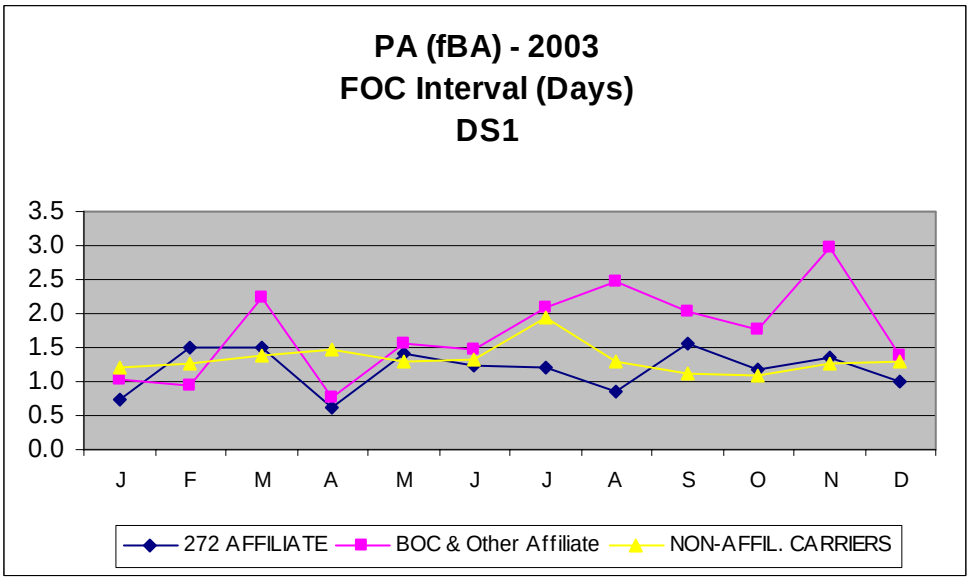


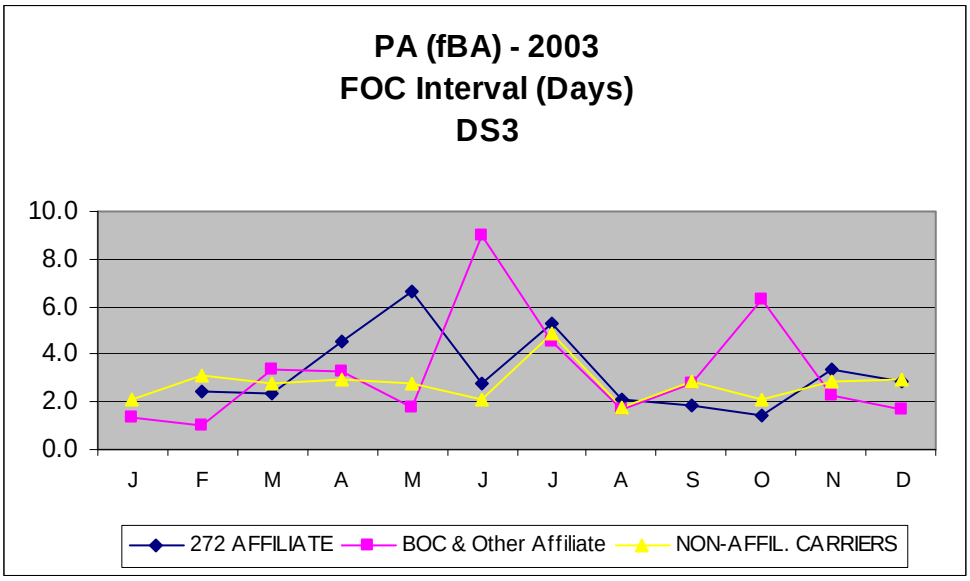
NY - 2004
PIC INTERVALS

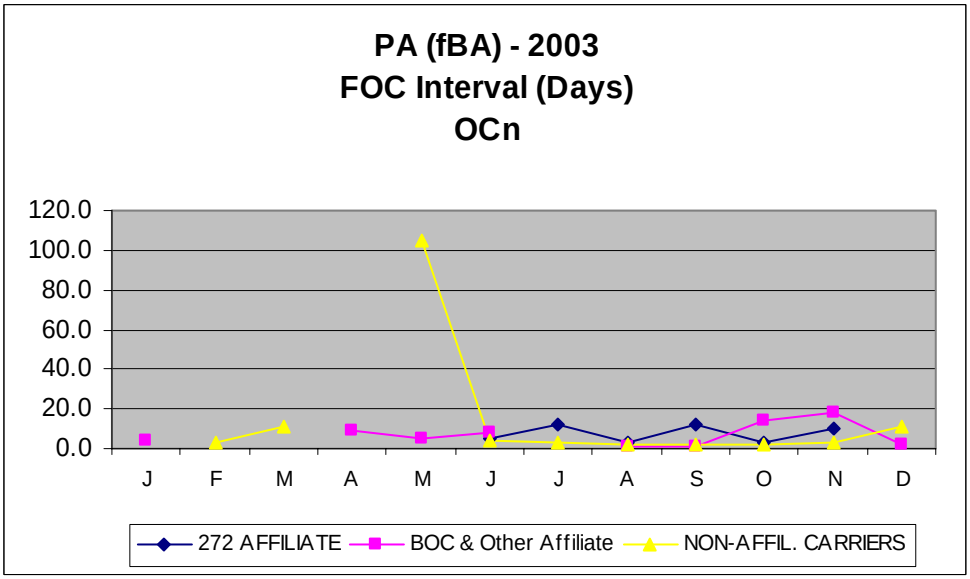


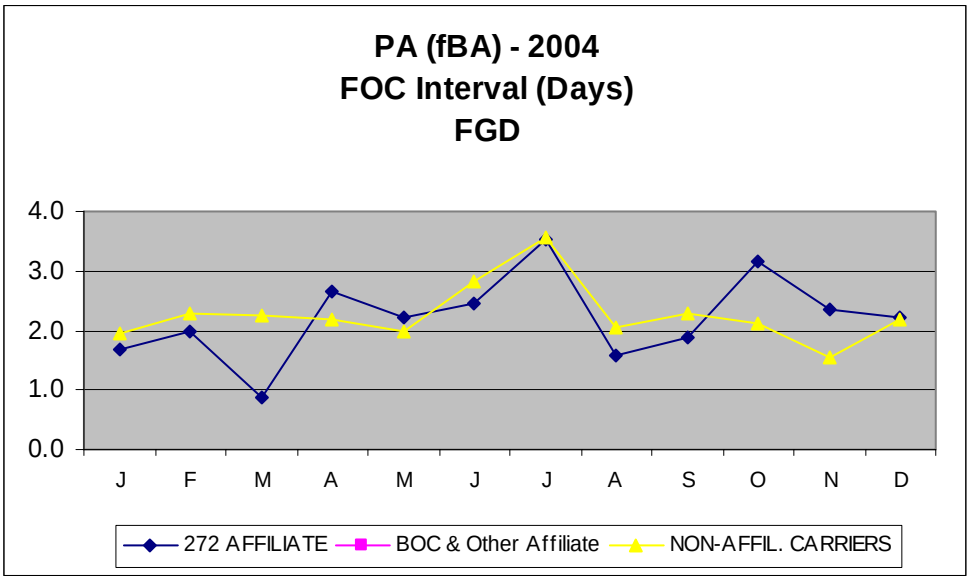

PA (fBA) - 2003
FOC Interval (Days)
FGD
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

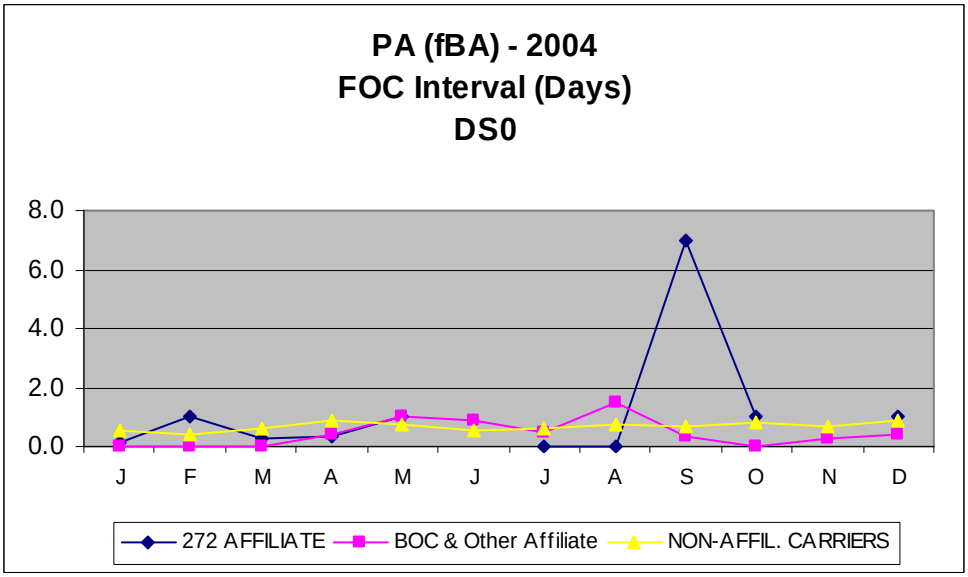

PA (fBA) - 2003
FOC Interval (Days)
DS0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

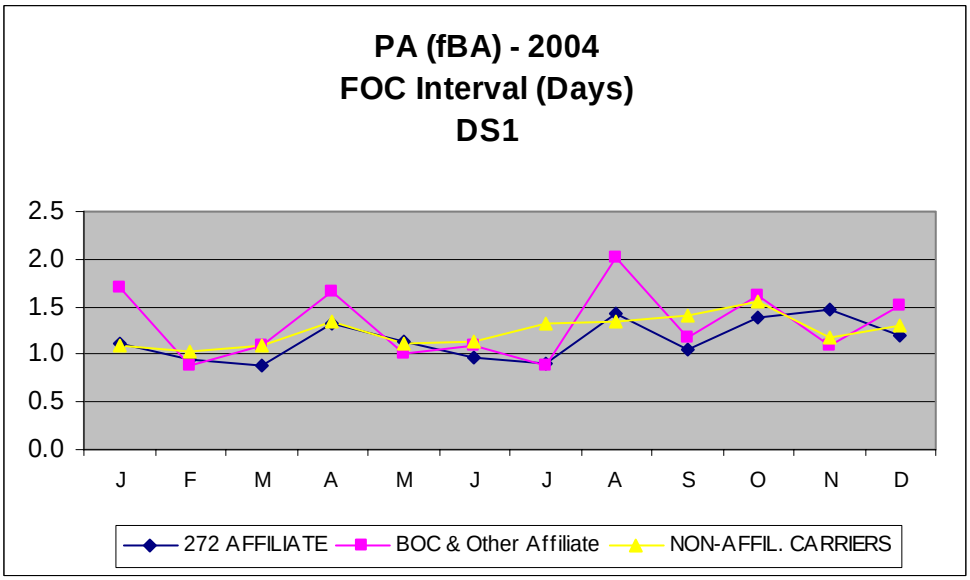

PA (fBA) - 2003
FOC Interval (Days)
DS1
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

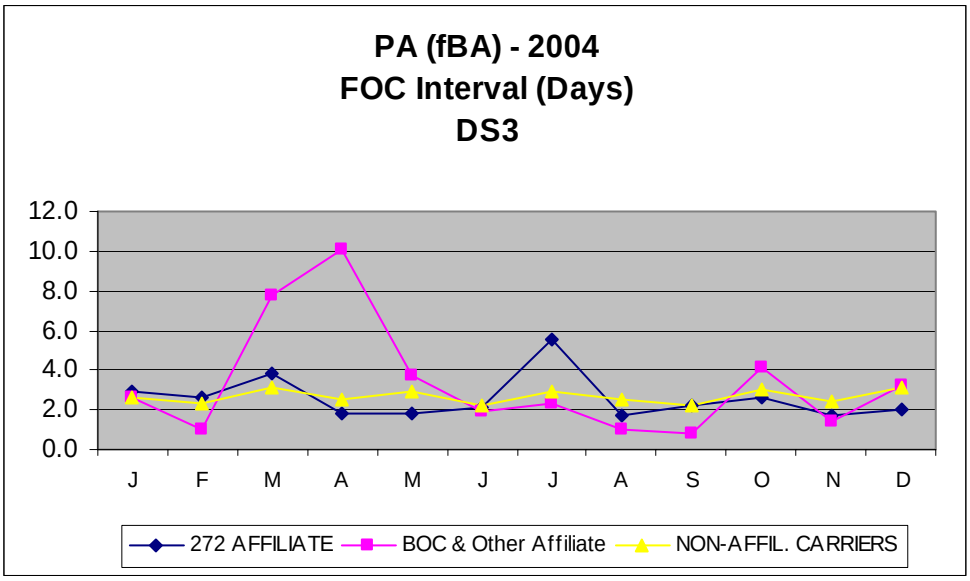

PA (fBA) - 2003
FOC Interval (Days)
DS3
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

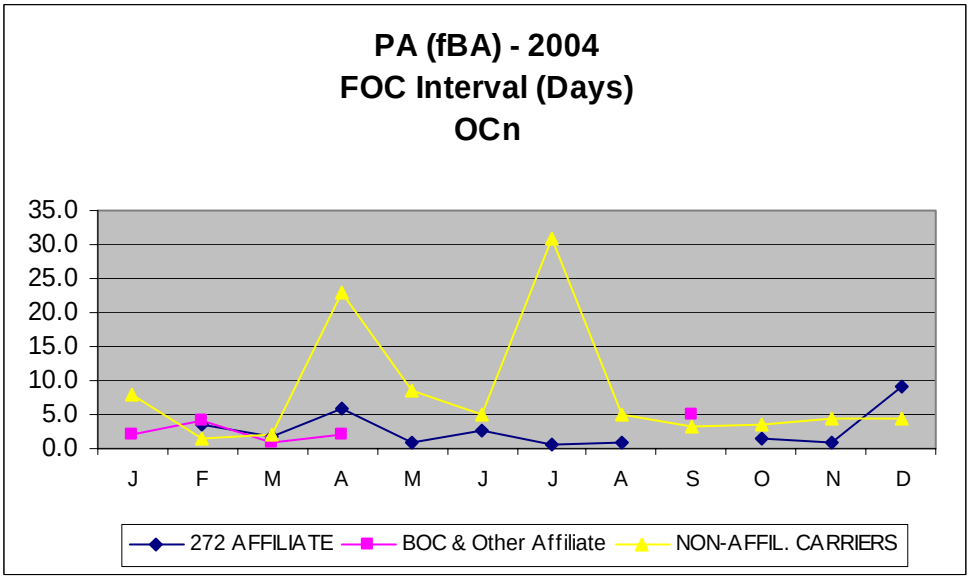

PA (fBA) - 2003
FOC Interval (Days)
OCn
120.0
100.0
80.0
60.0
40.0
20.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

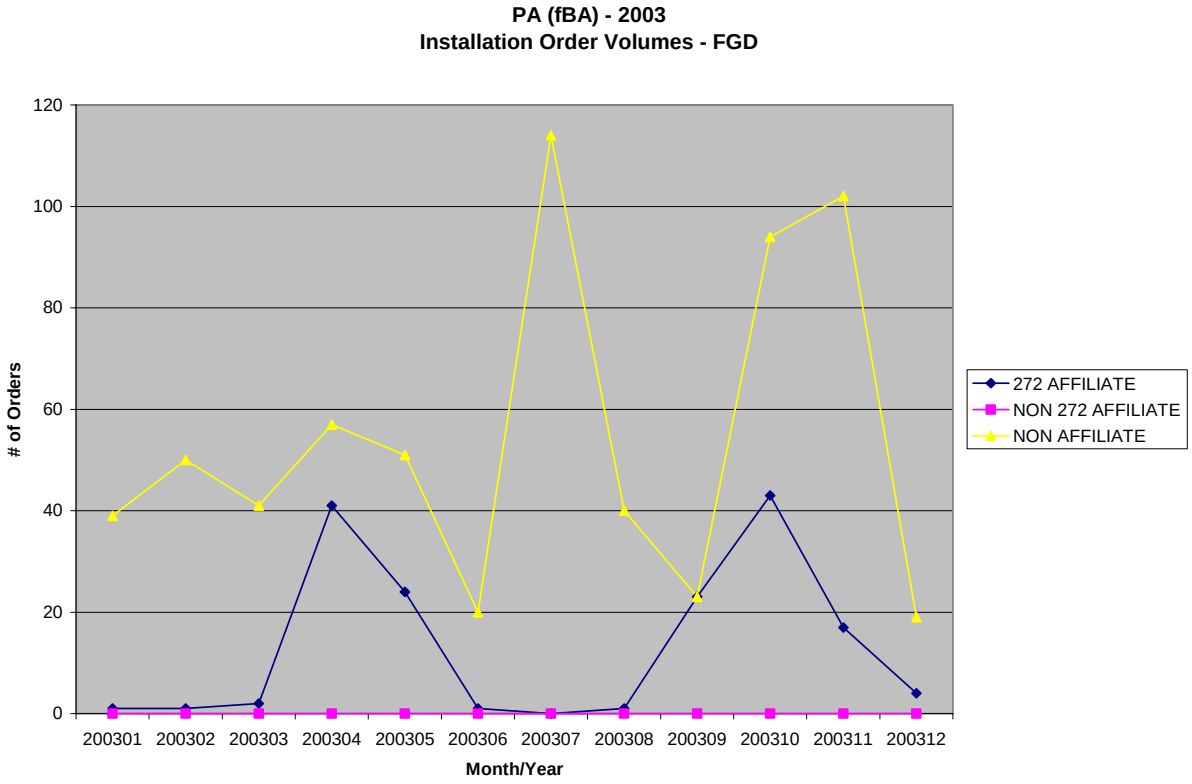

PA (fBA) - 2004
FOC Interval (Days)
FGD
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

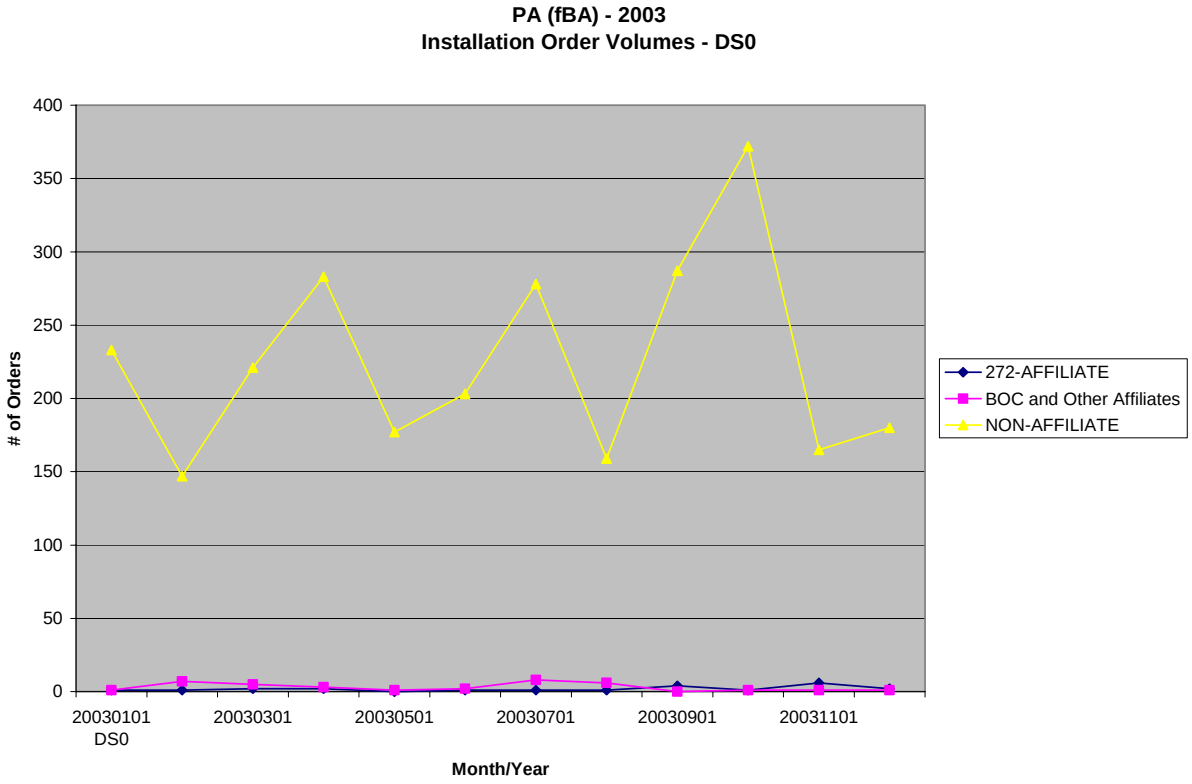

PA (fBA) - 2004
FOC Interval (Days)
DS0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

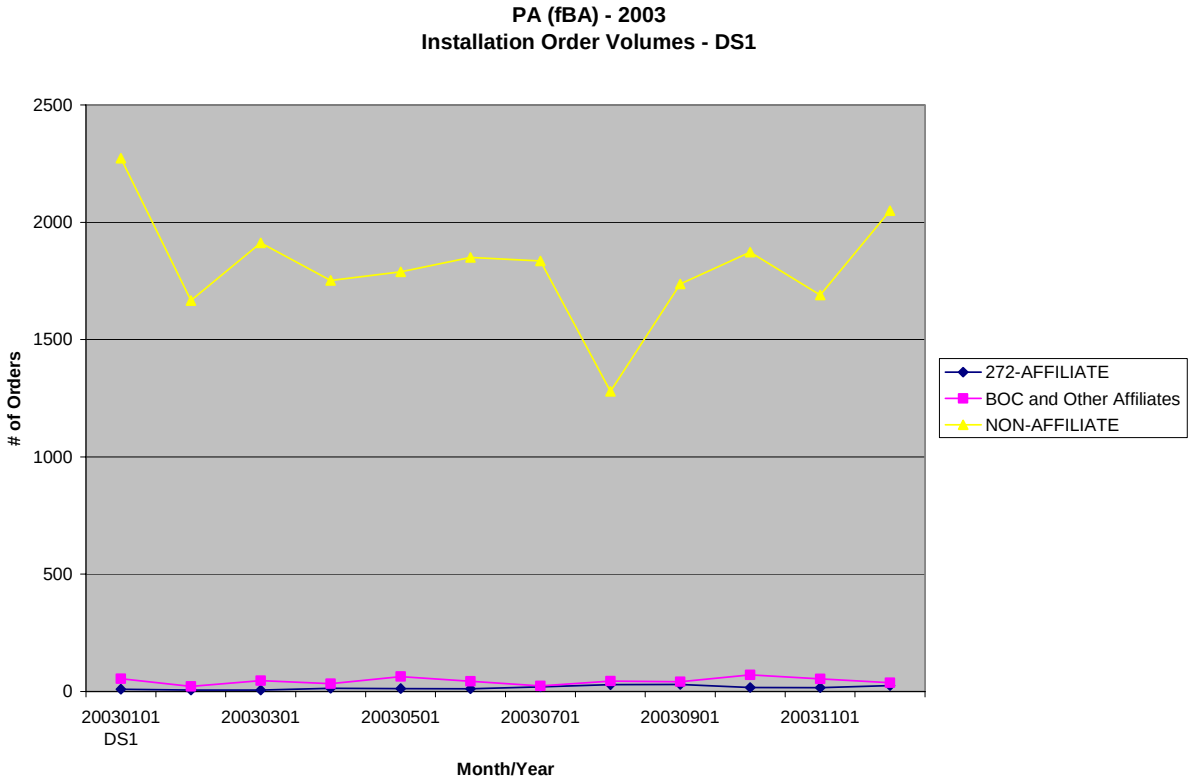

PA (fBA) - 2004
FOC Interval (Days)
DS1
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

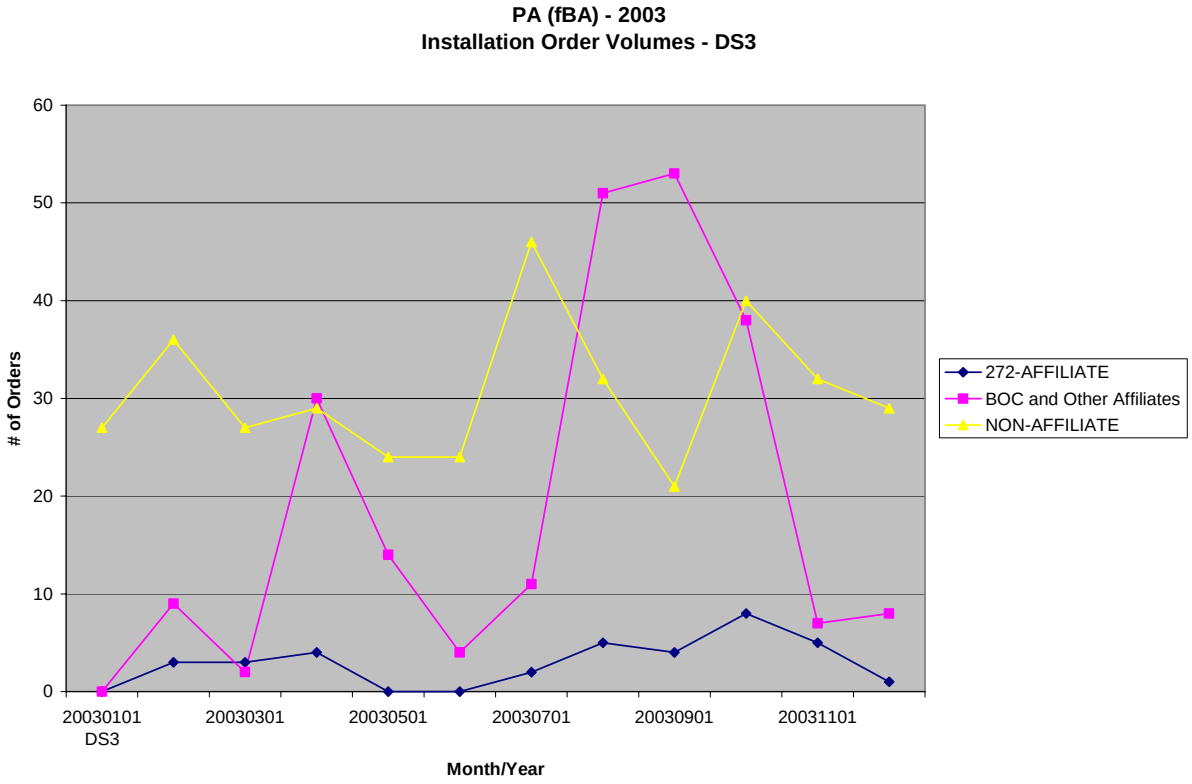

PA (fBA) - 2004
FOC Interval (Days)
DS3
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

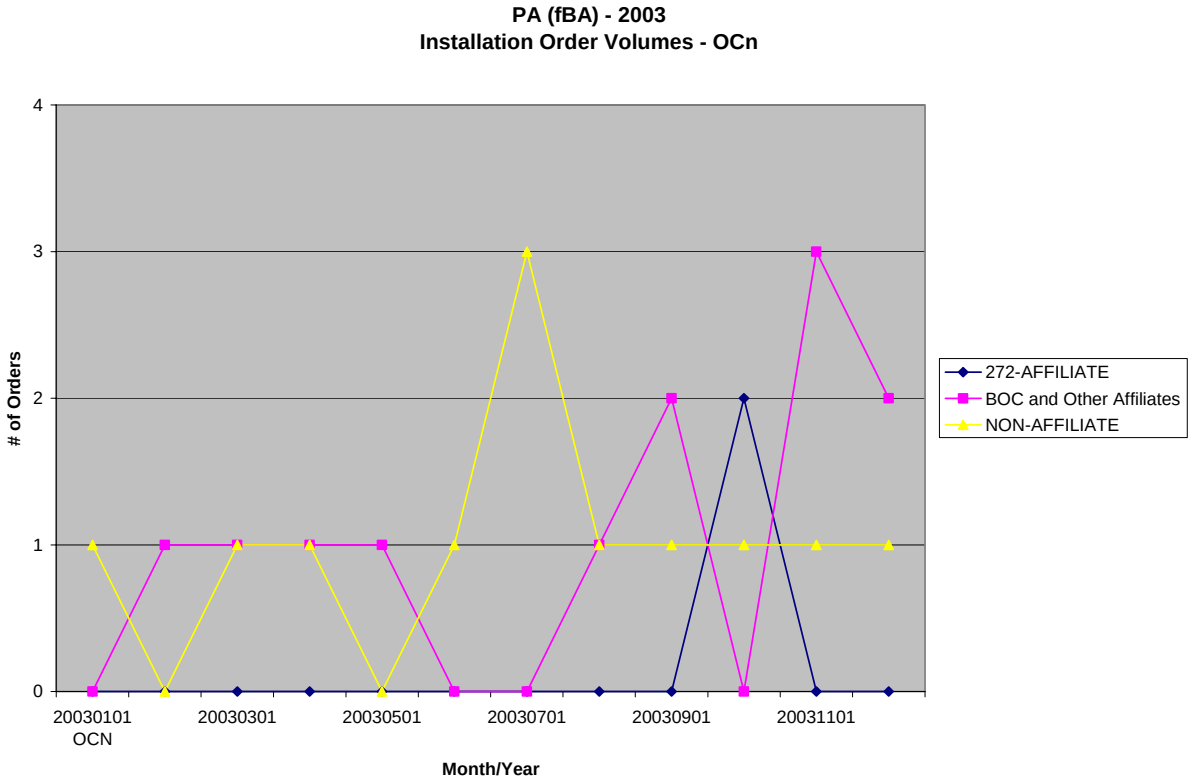

PA (fBA) - 2004
FOC Interval (Days)
OCn
35.0
30.0
25.0
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

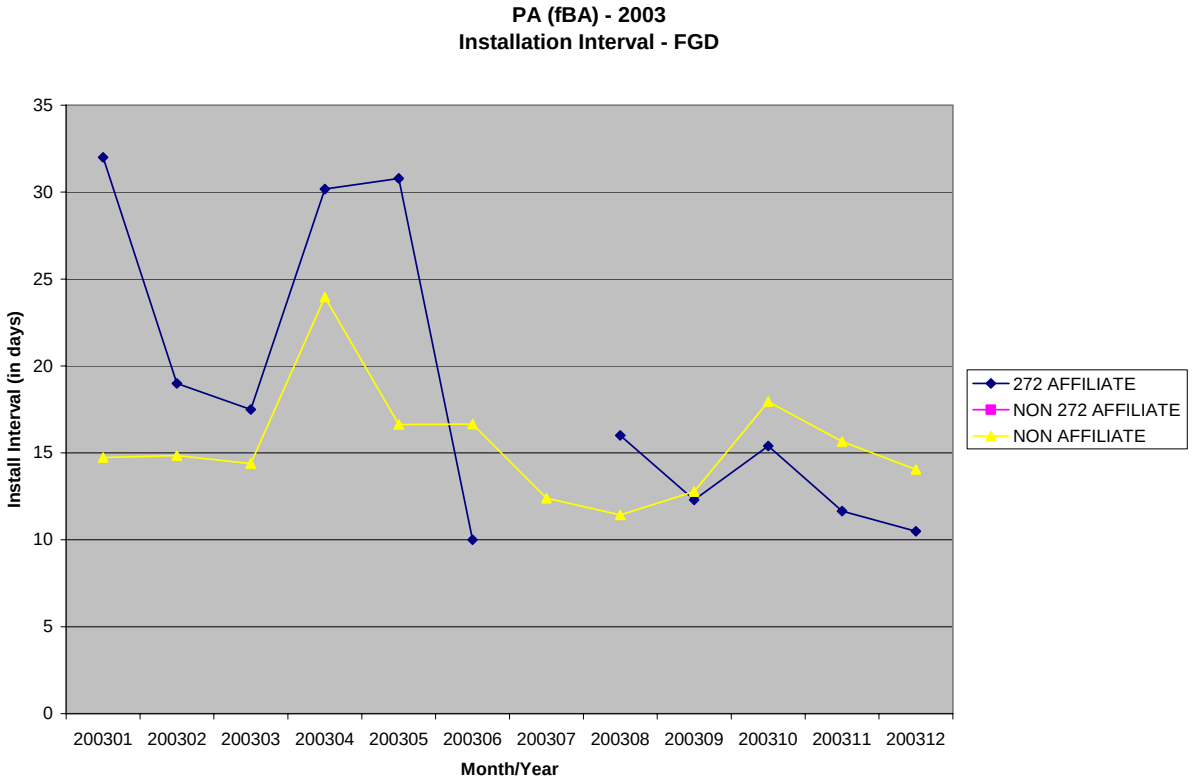

PA (fBA) - 2003
Installation Order Volumes - FGD
# of Orders
120
100
80
60
40
20
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

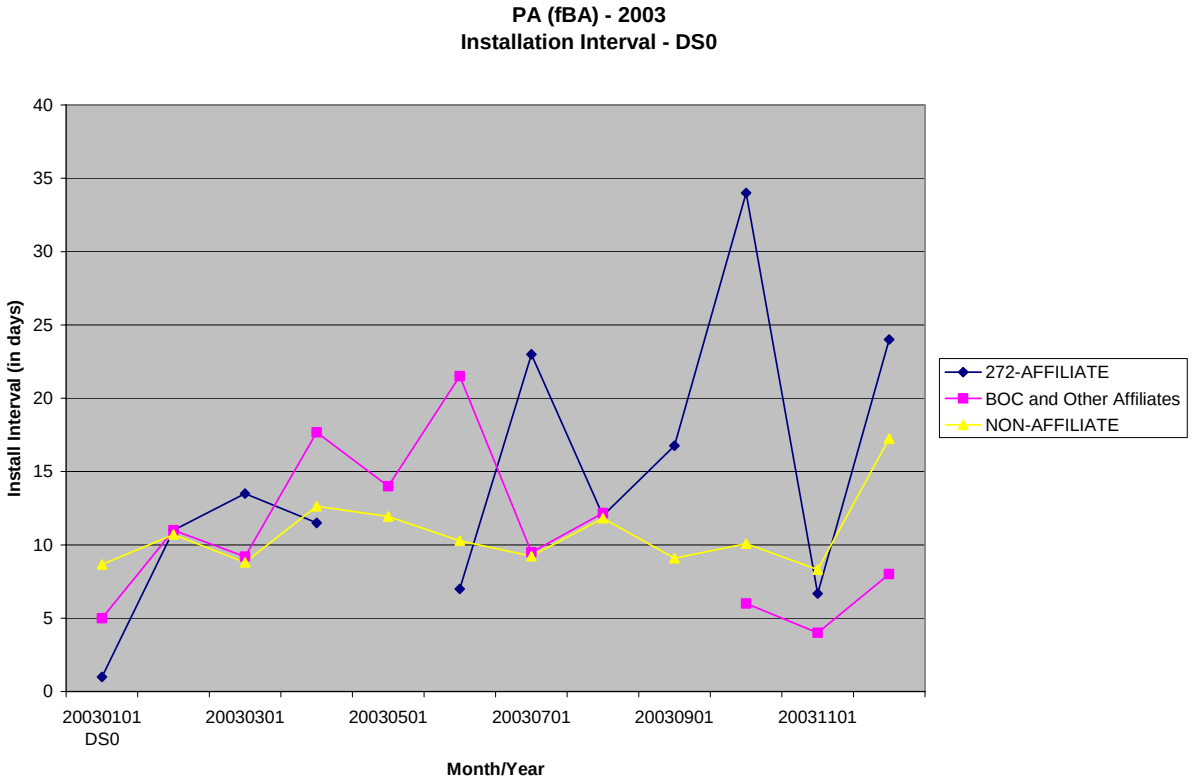

PA (fBA) - 2003
Installation Order Volumes - DS0
# of Orders
400
350
300
250
200
150
100
50
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

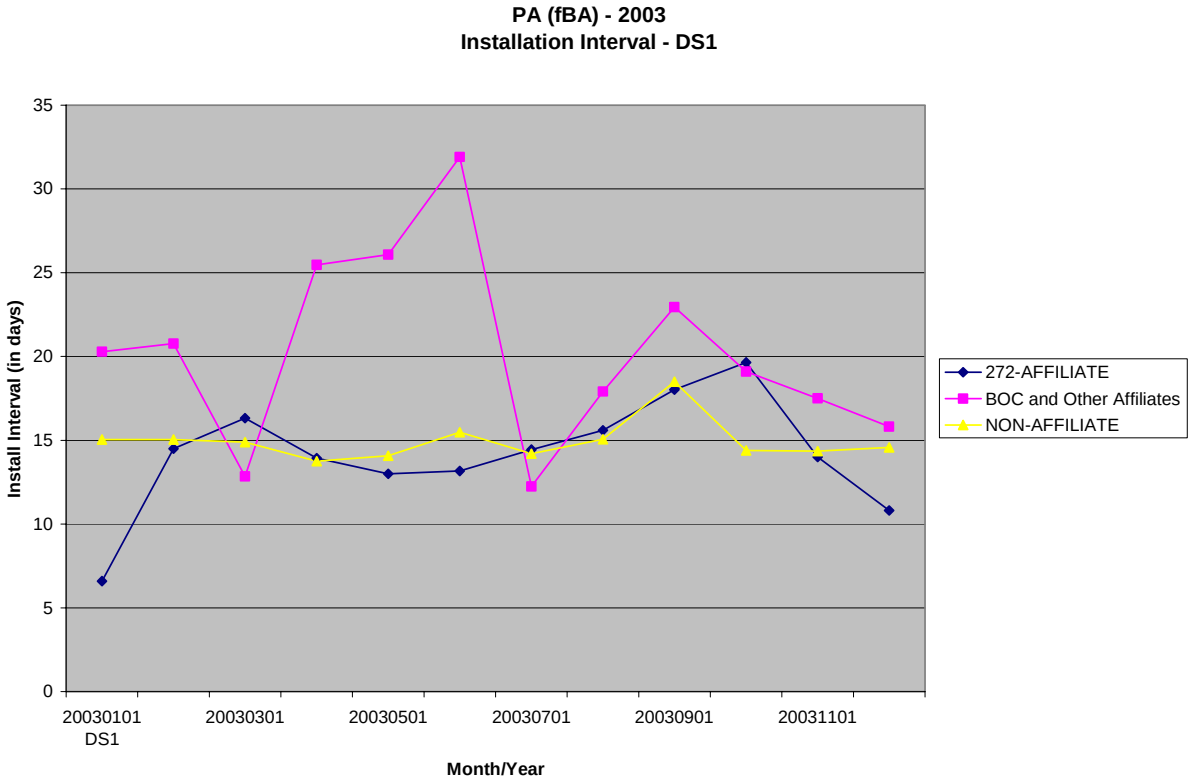

PA (fBA) - 2003
Installation Order Volumes - DS1
2500
2000
1500
1000
500
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

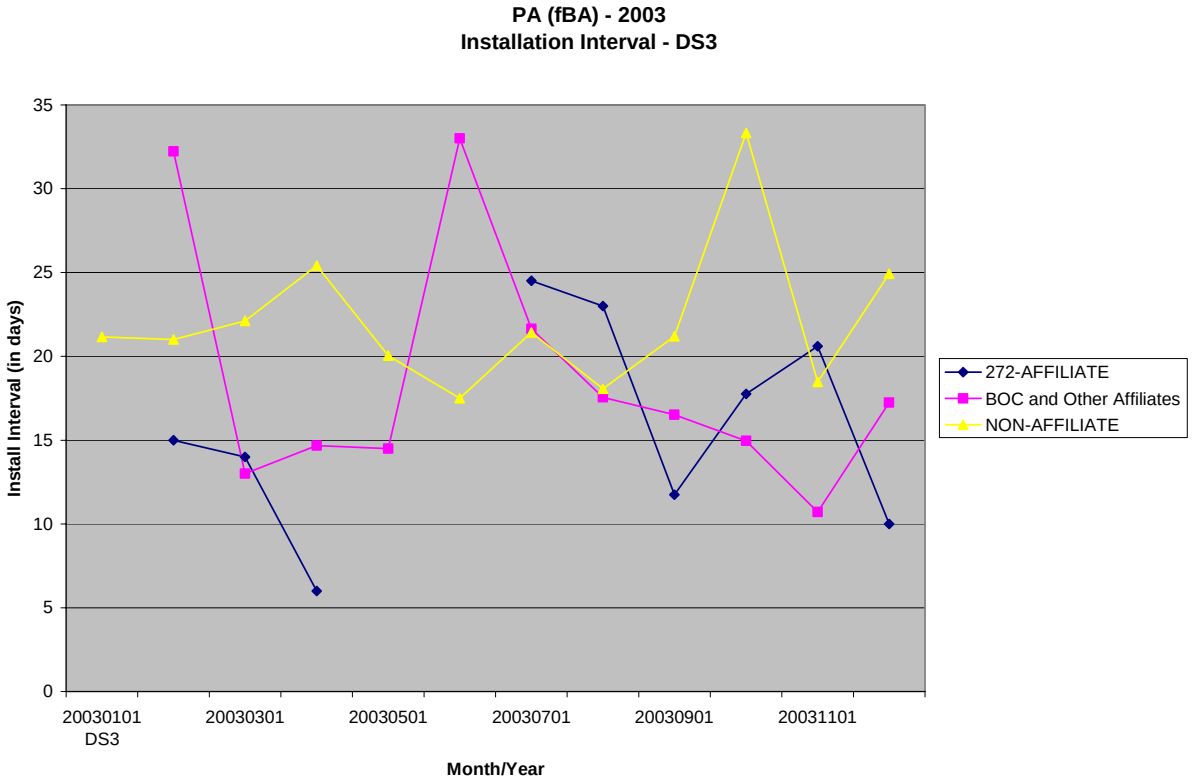

PA (fBA) - 2003
Installation Order Volumes - DS3
60
50
40
30
20
10
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

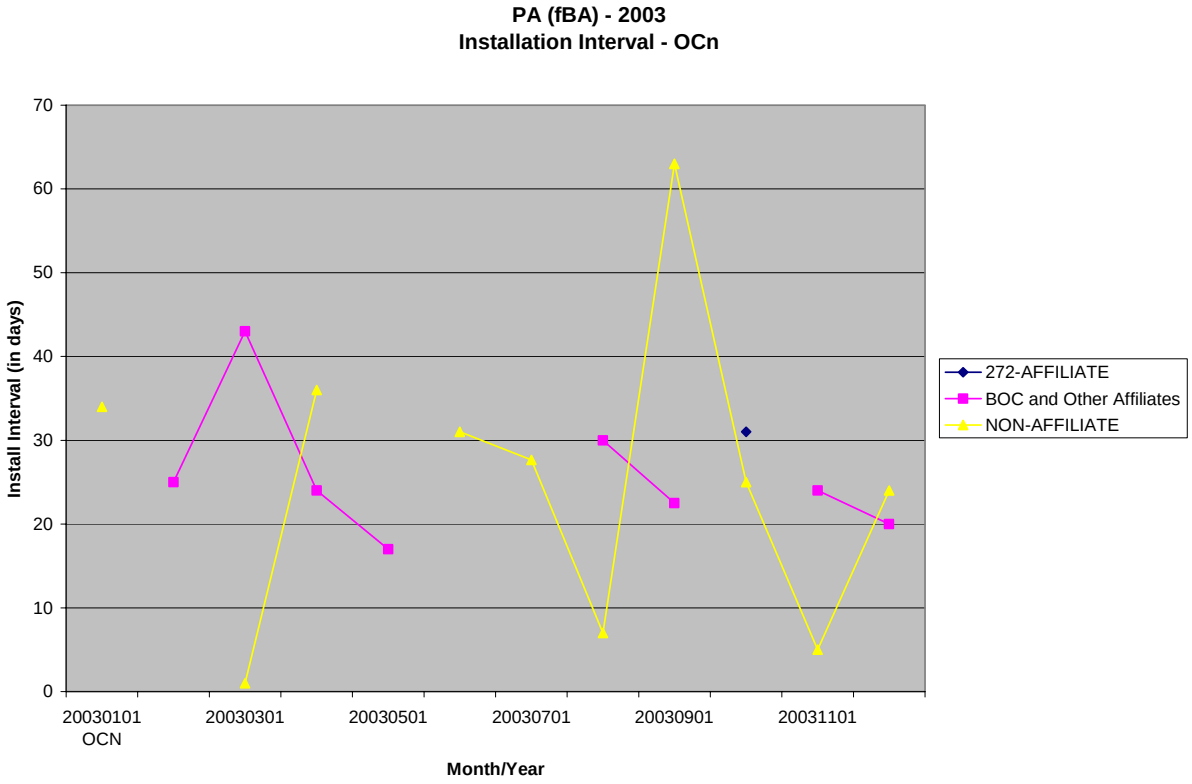

PA (fBA) - 2003
Installation Order Volumes - OCn
# of Orders
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

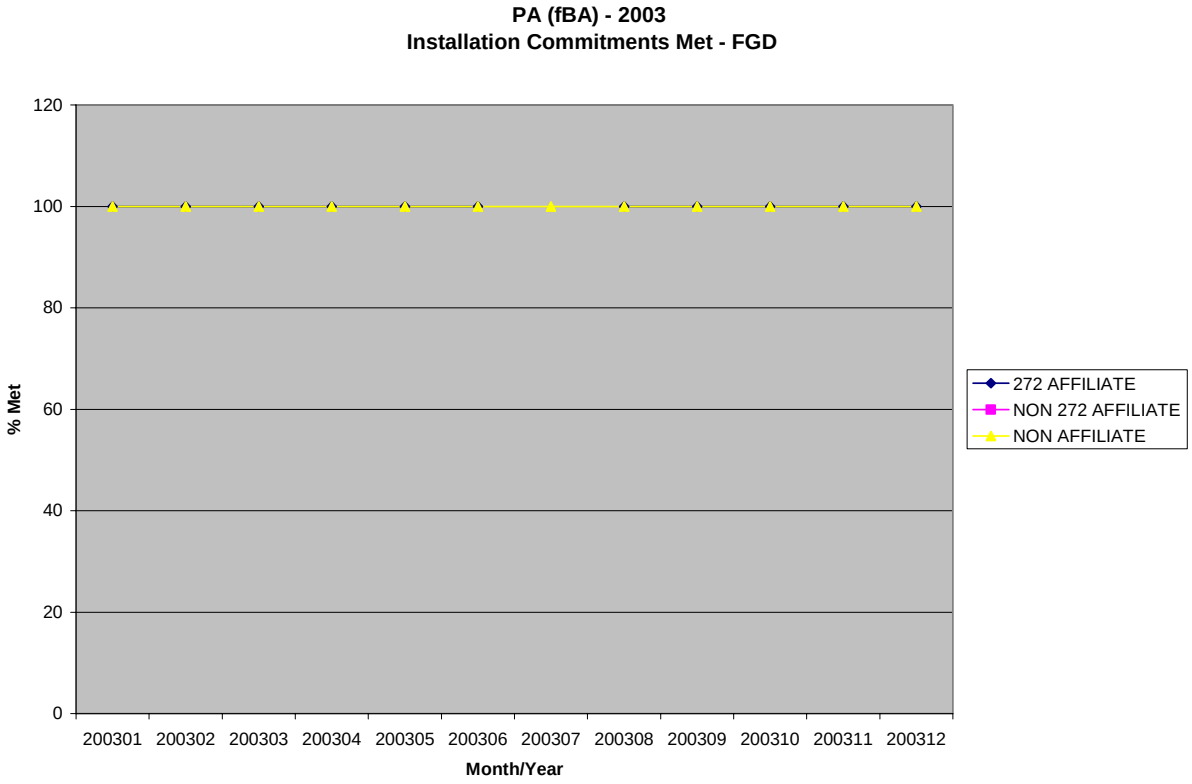

PA (fBA) - 2003
Installation Interval - FGD
Install Interval (in days)
35
30
25
20
15
10
5
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

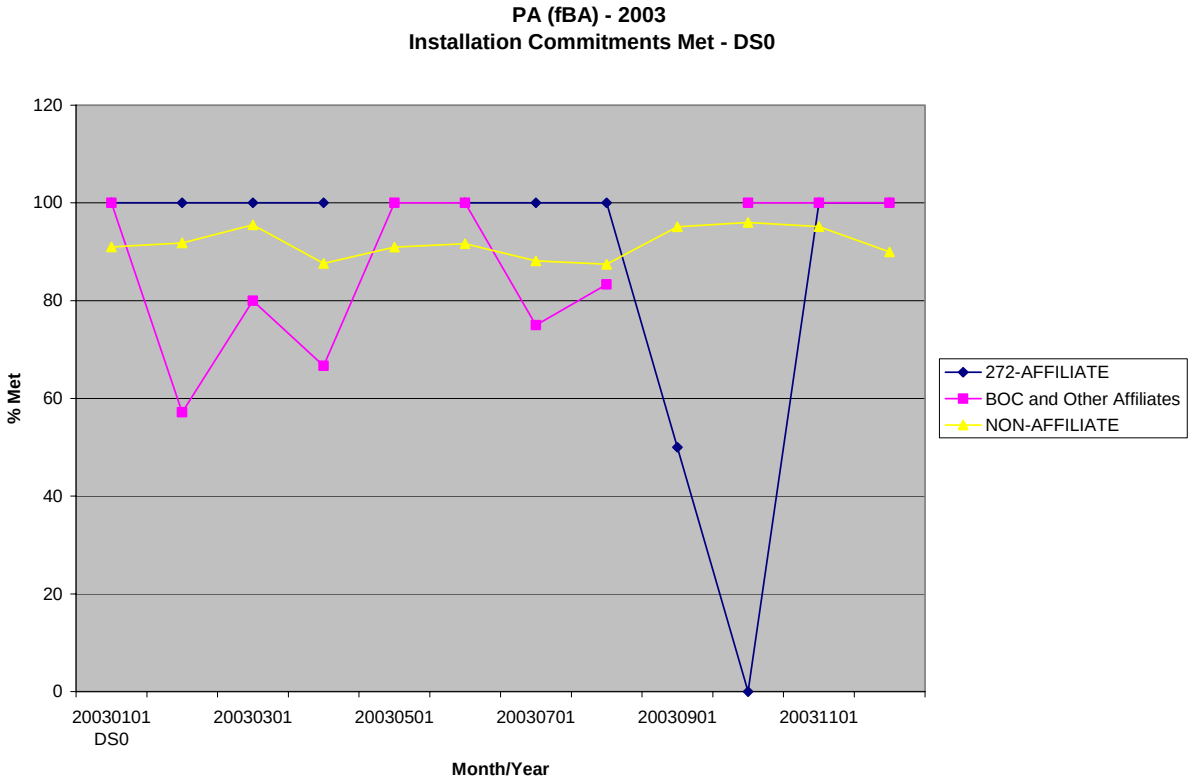

PA (fBA) - 2003
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

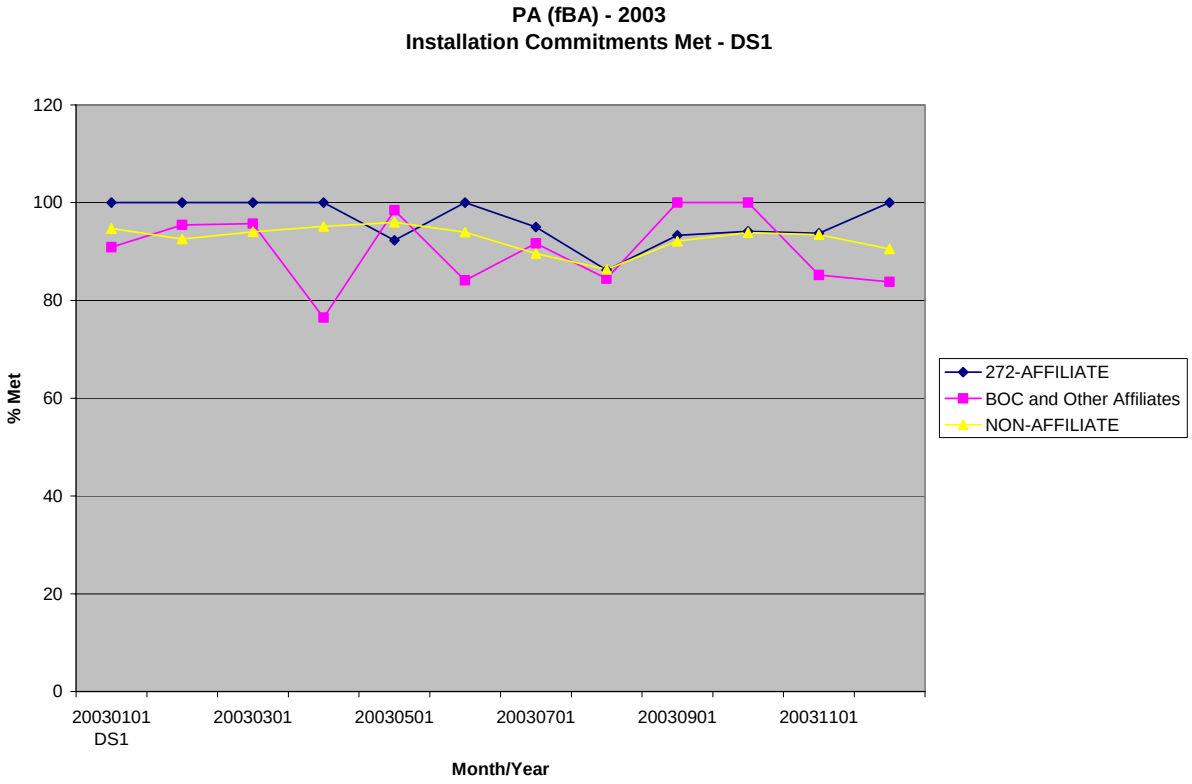

PA (fBA) - 2003
Installation Interval - DS1
Install Interval (in days)
35
30
25
20
15
10
5
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

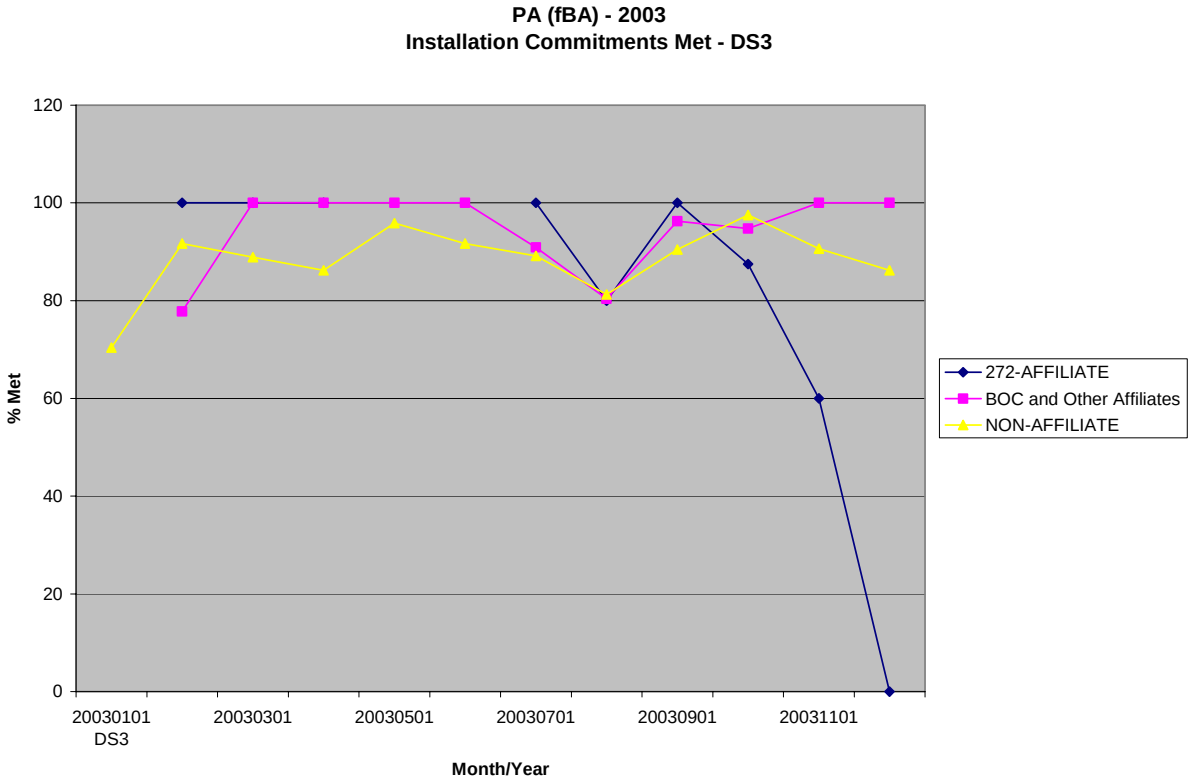

PA (fBA) - 2003
Installation Interval - DS3
Install Interval (in days)
35
30
25
20
15
10
5
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

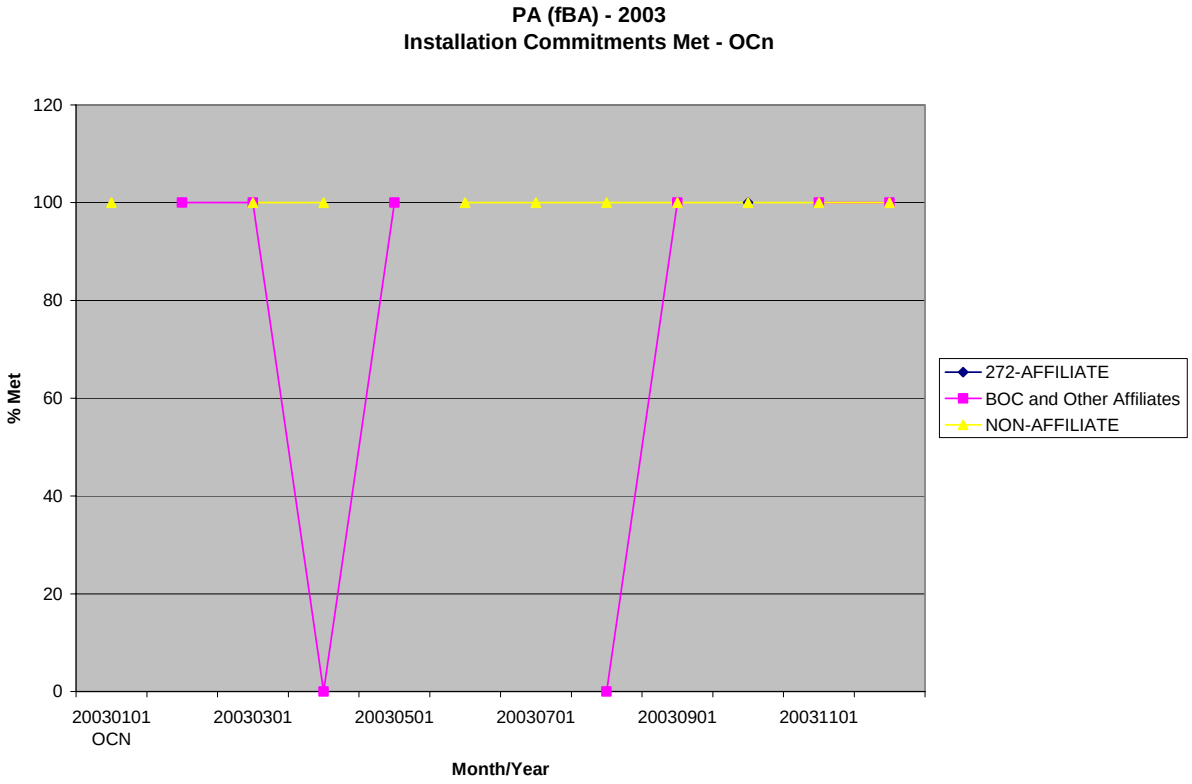

PA (fBA) - 2003
Installation Interval - OCn
Install Interval (in days)
70
60
50
40
30
20
10
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

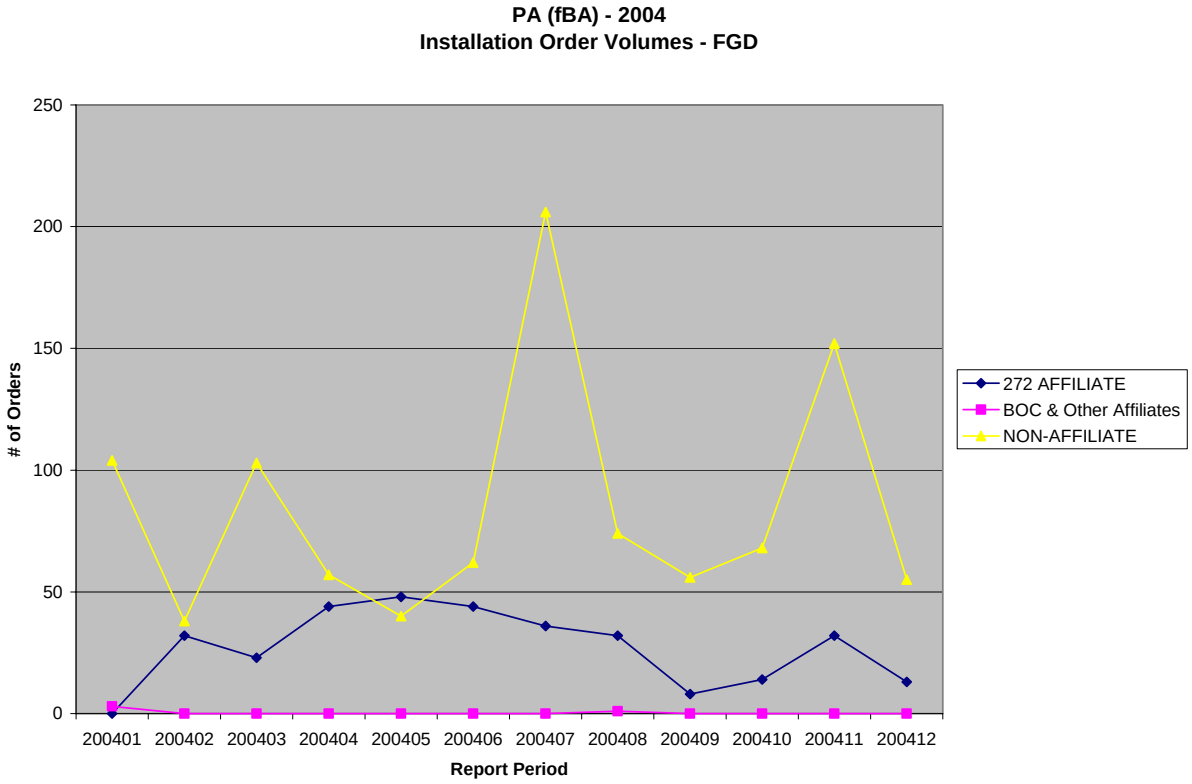

PA (fBA) - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

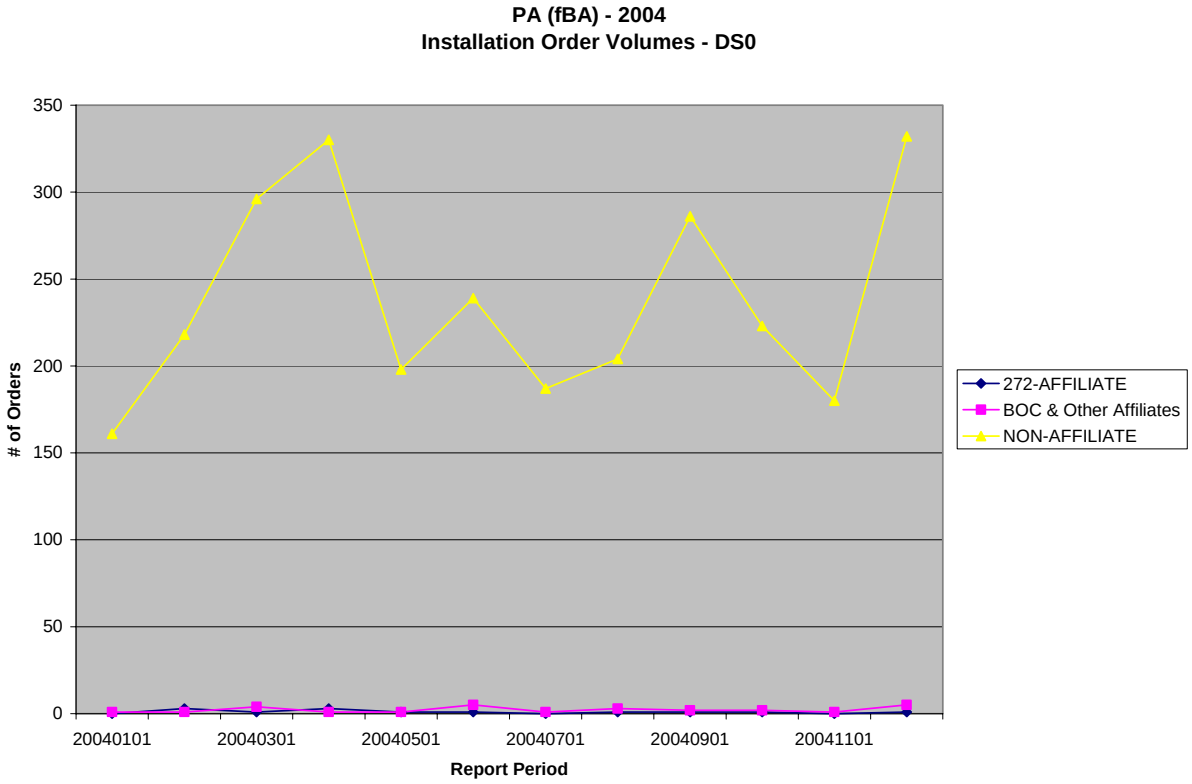

PA (fBA) - 2003
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


PA (fBA) - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

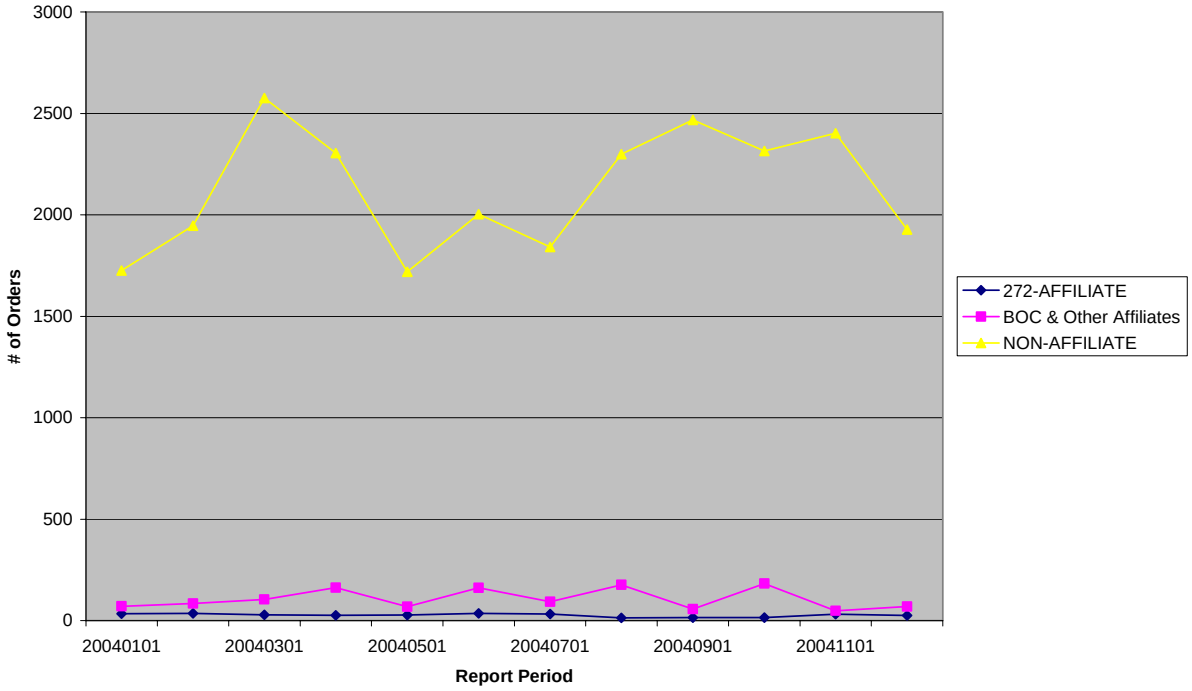

PA (fBA) - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


PA (fBA) - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

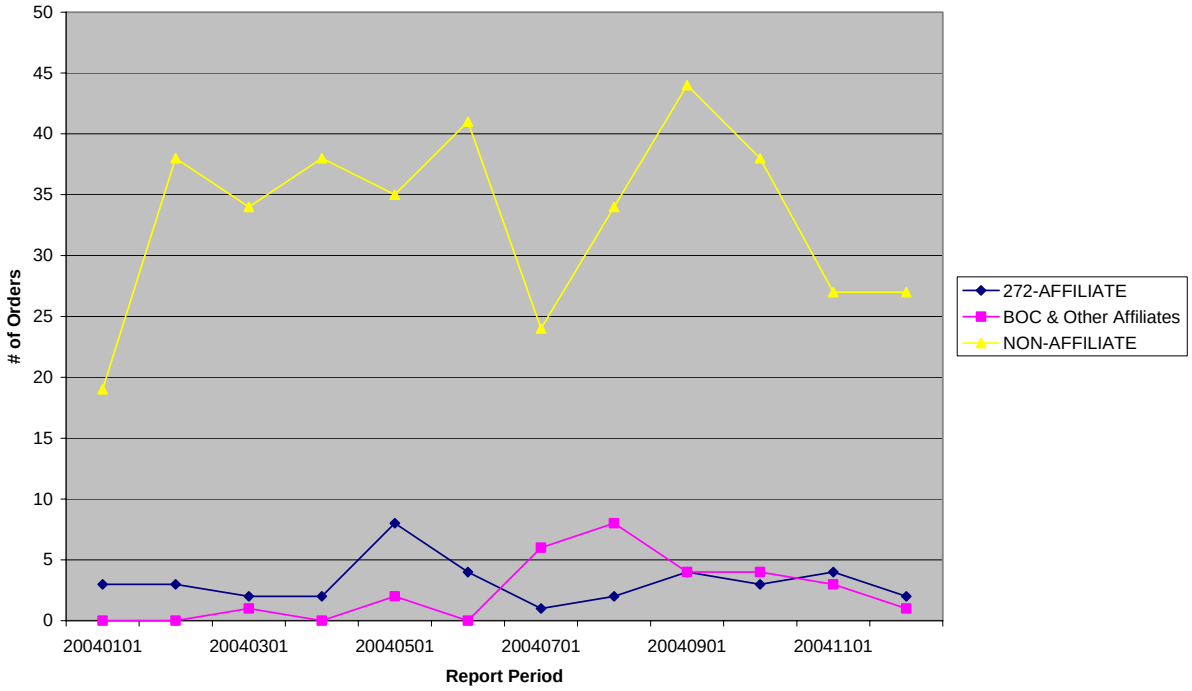

PA (fBA) - 2004
Installation Order Volumes - FGD
250
200
150
100
50
0
# of Orders
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

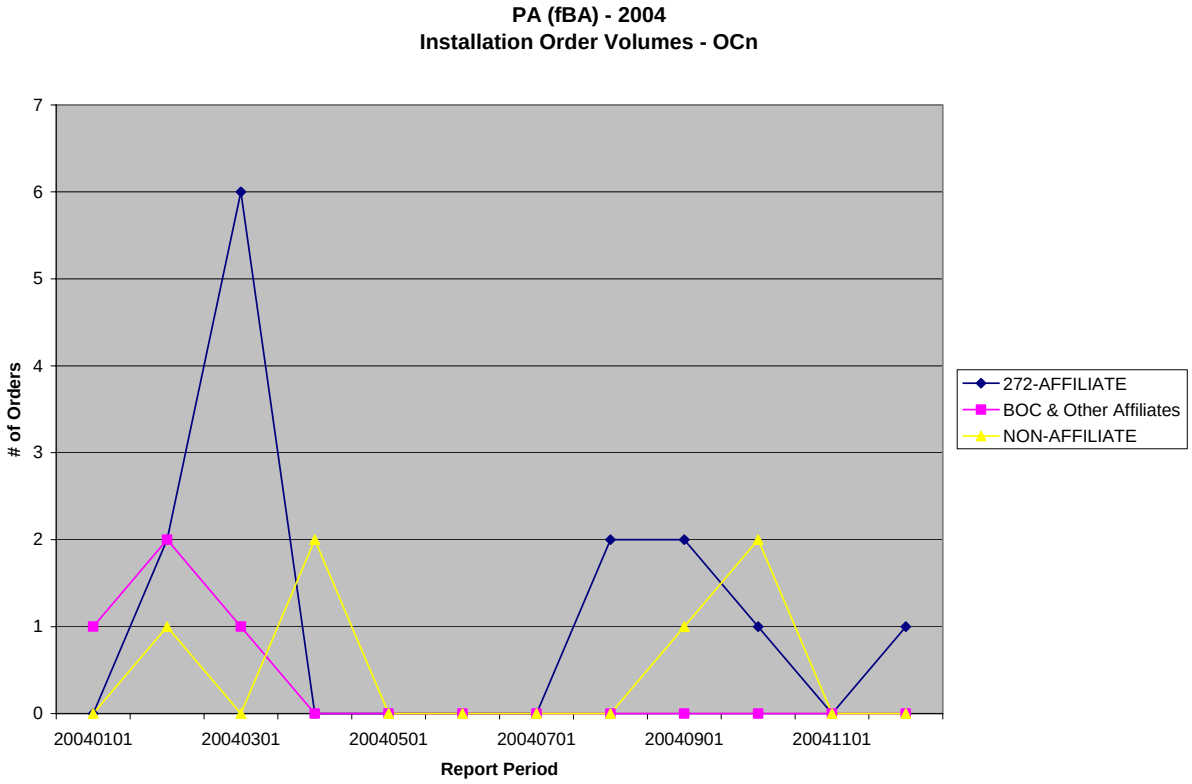

PA (fBA) - 2004
Installation Order Volumes - DS0
350
300
250
200
150
100
50
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

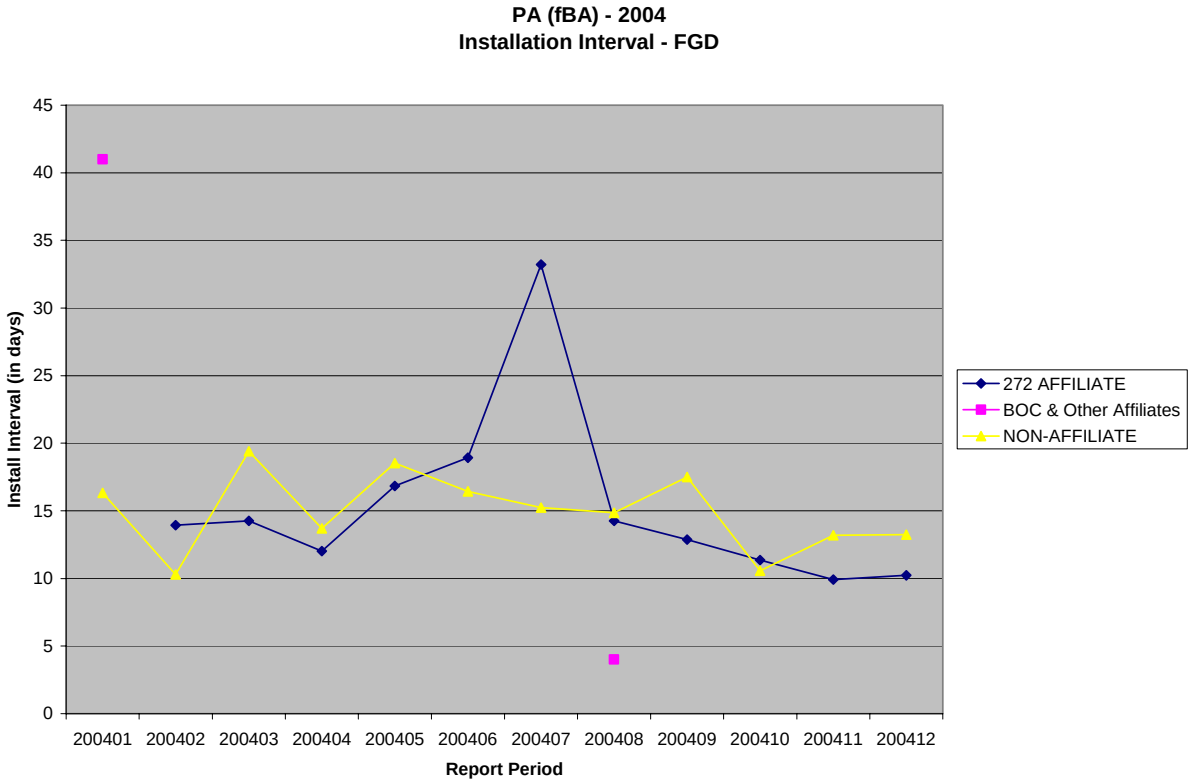
PA (fBA) - 2004
Installation Order Volumes - DS1

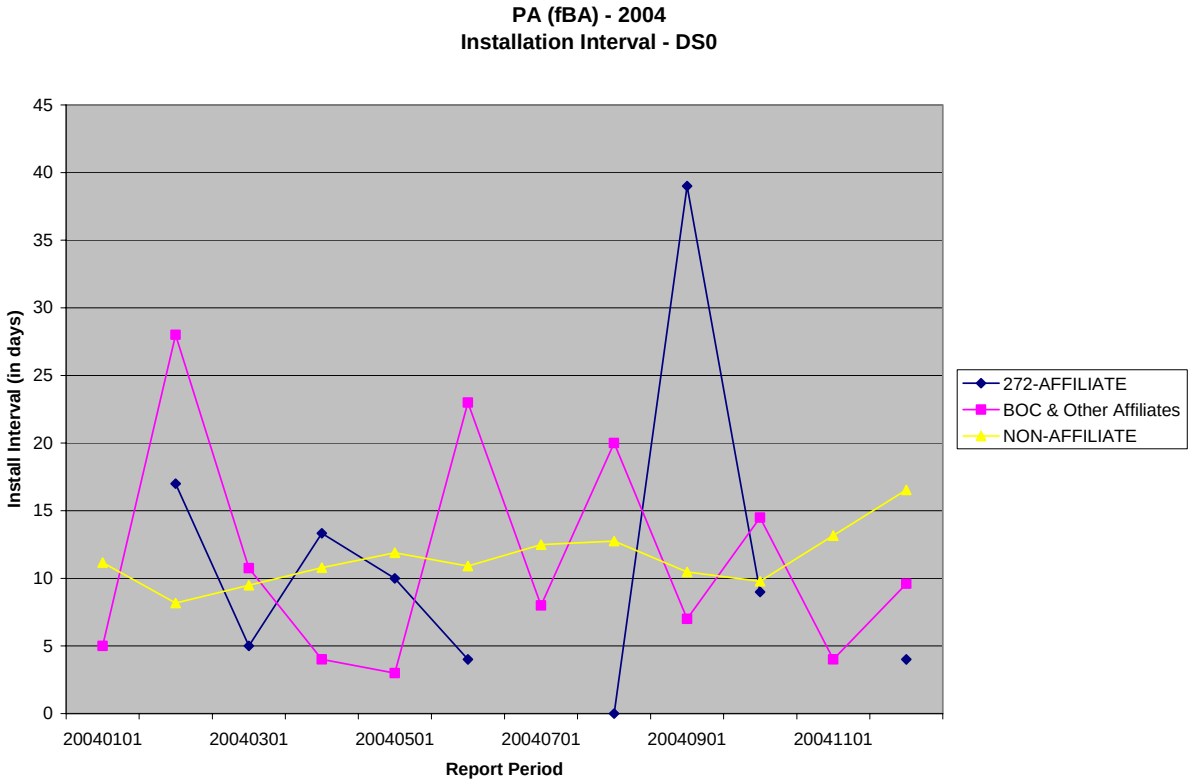


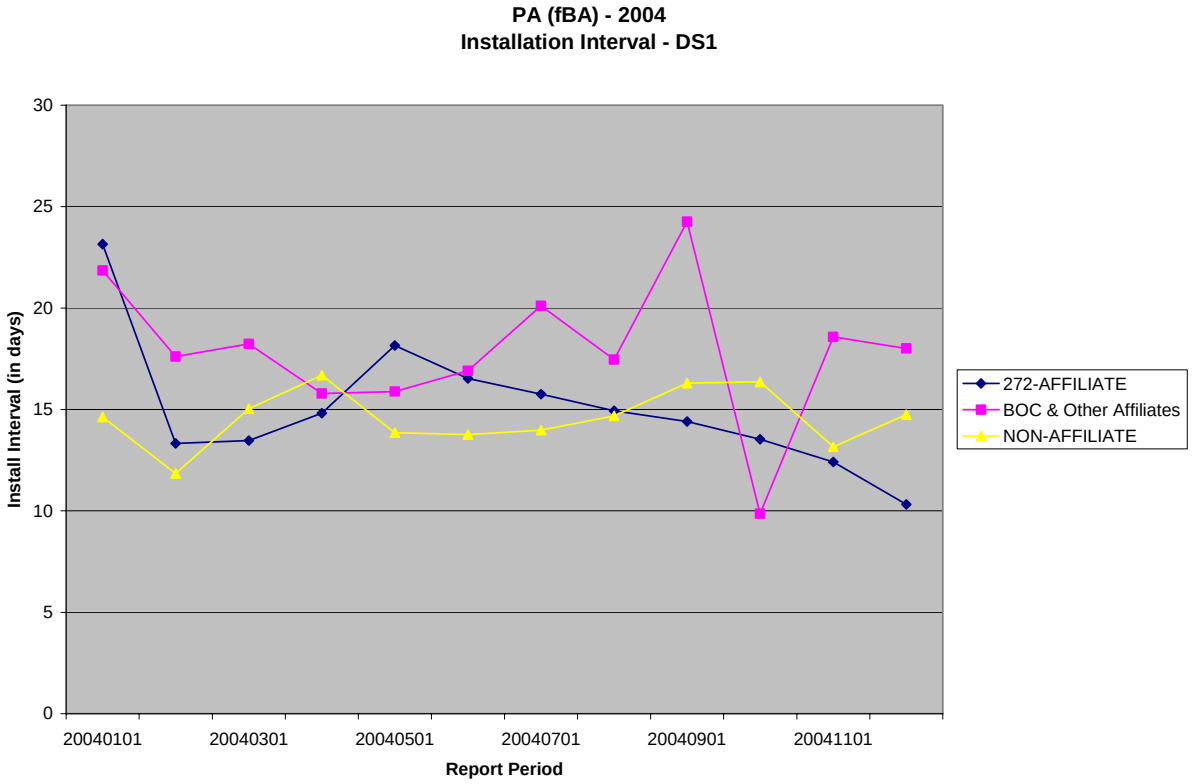
PA (fBA) - 2004
Installation Order Volumes - DS3

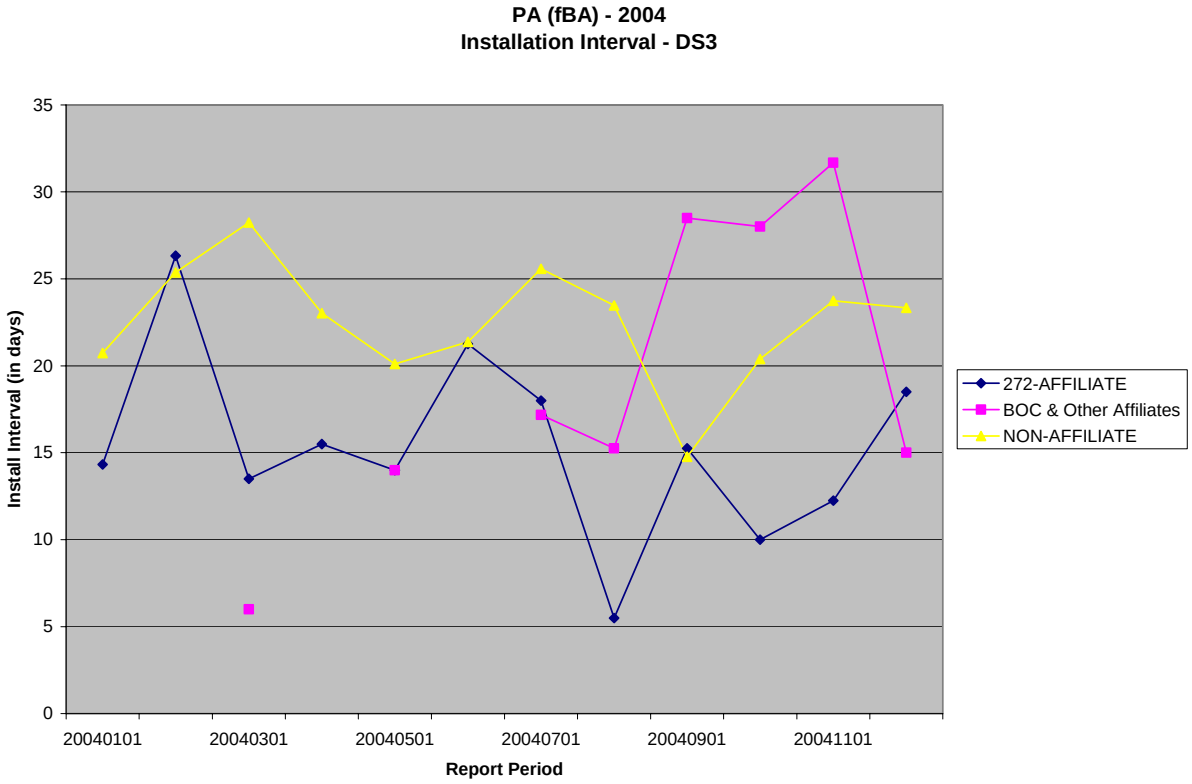


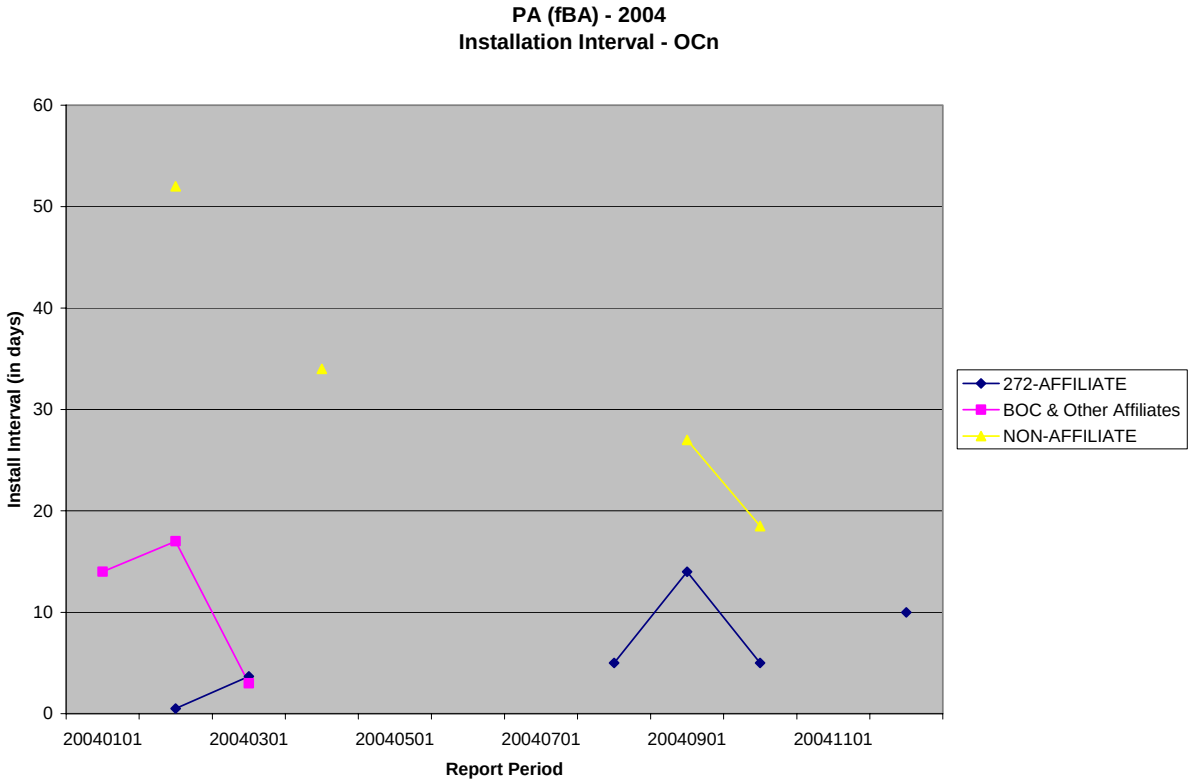

PA (fBA) - 2004
Installation Order Volumes - OCn
# of Orders
0
1
2
3
4
5
6
7
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

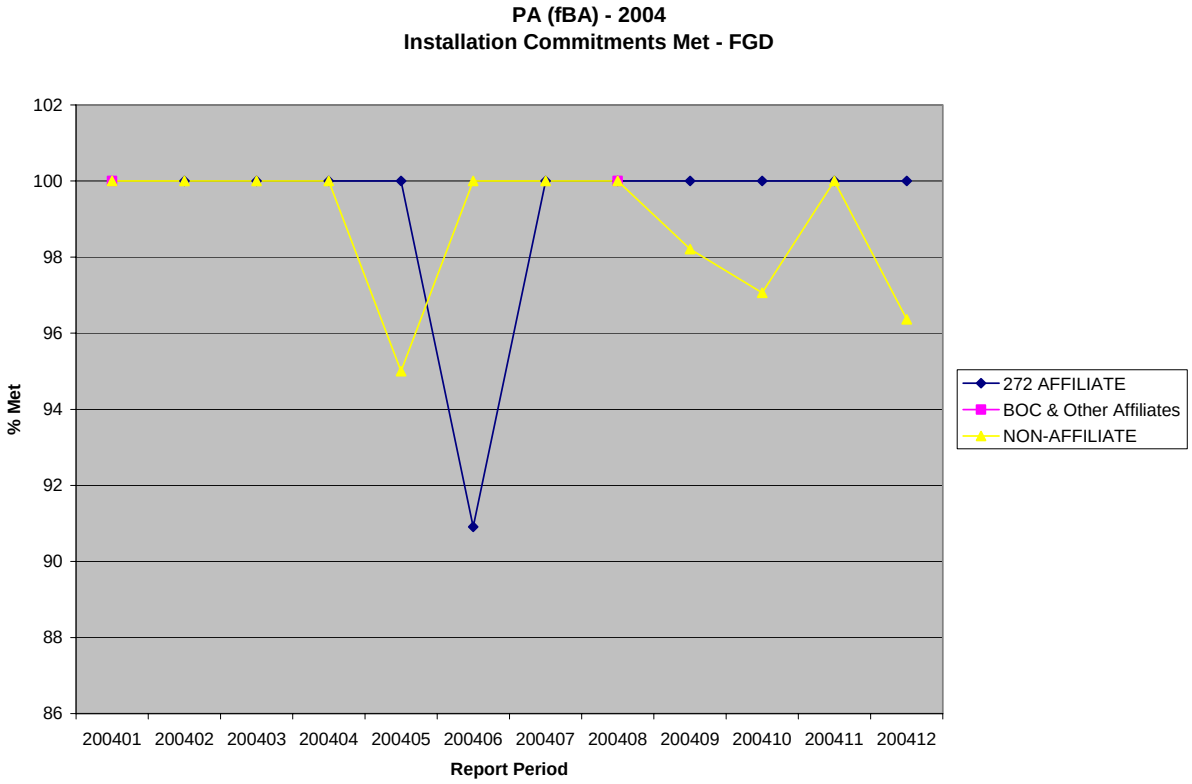

PA (fBA) - 2004
Installation Interval - FGD
Install Interval (in days)
0
5
10
15
20
25
30
35
40
45
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

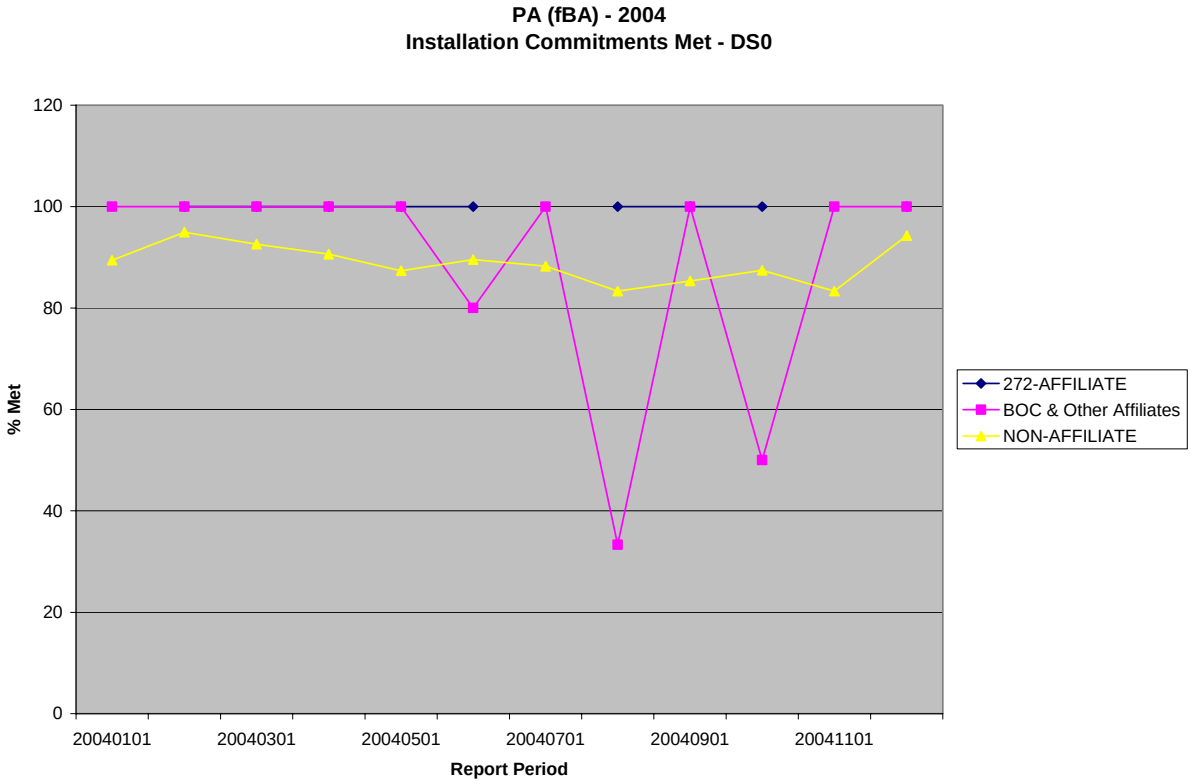

PA (fBA) - 2004
Installation Interval - DS0
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

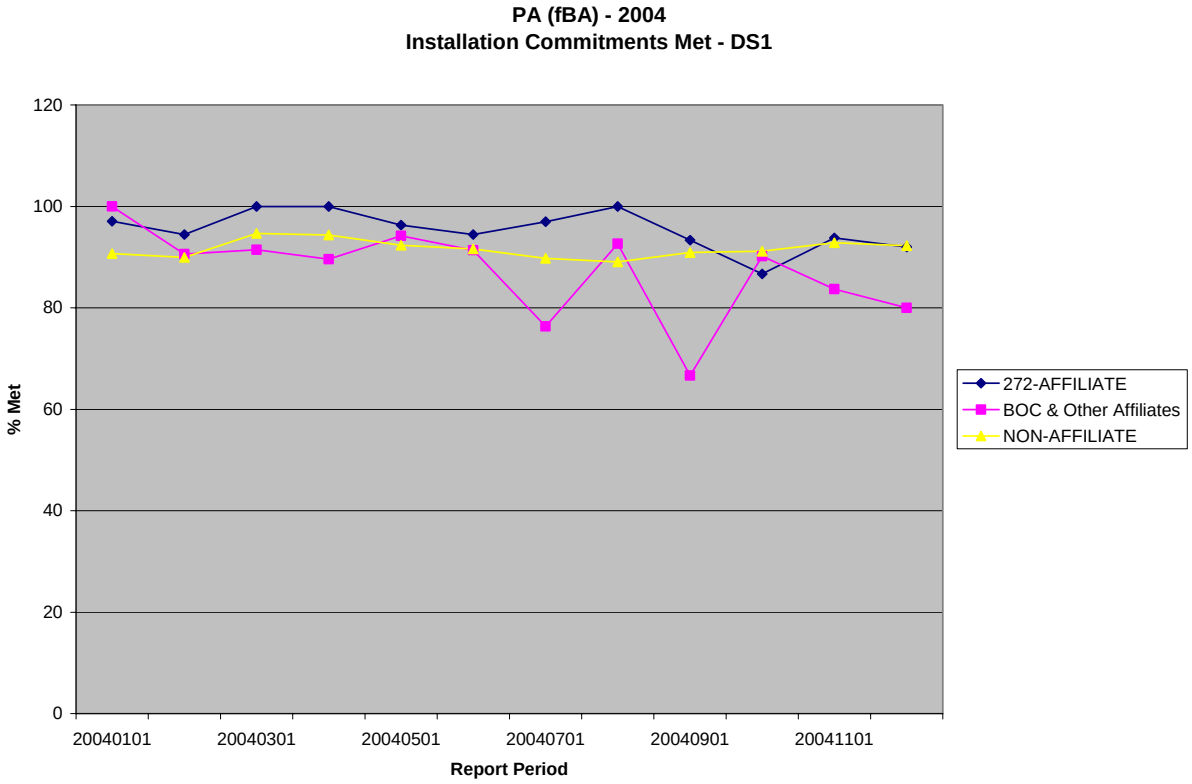

PA (fBA) - 2004
Installation Interval - DS1
Install Interval (in days)
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

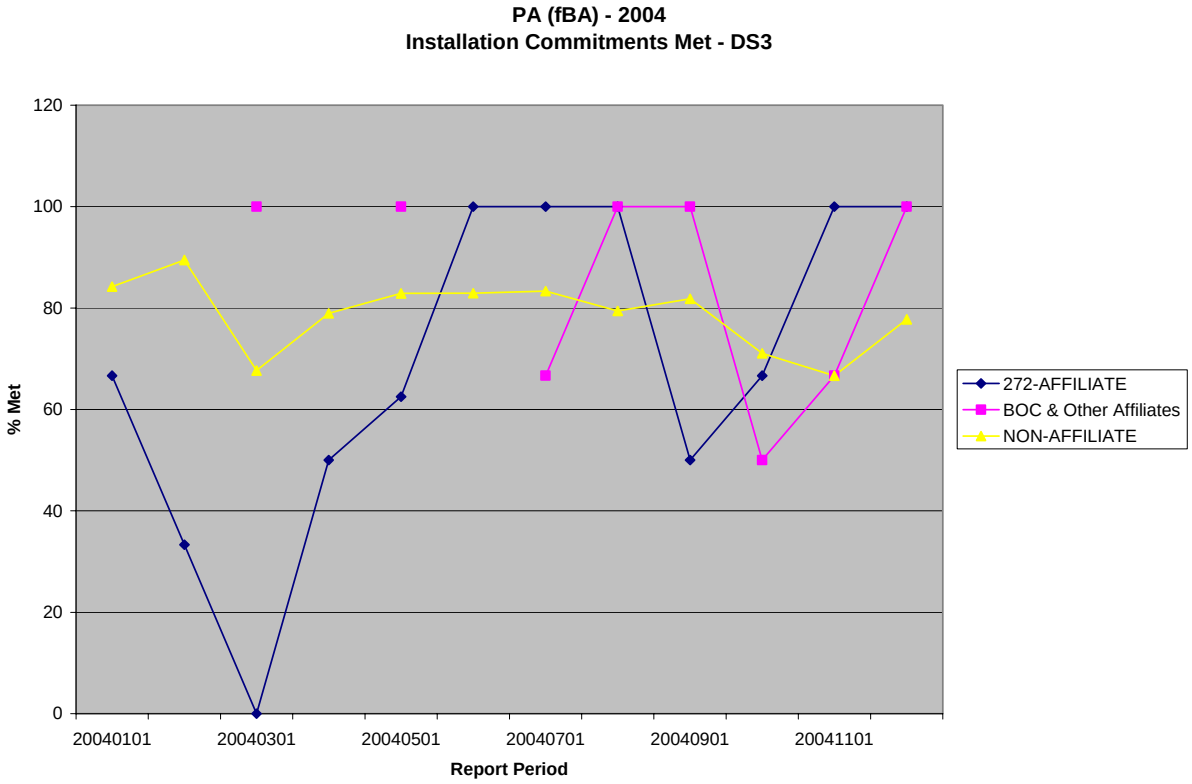

PA (fBA) - 2004
Installation Interval - DS3
Install Interval (in days)
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

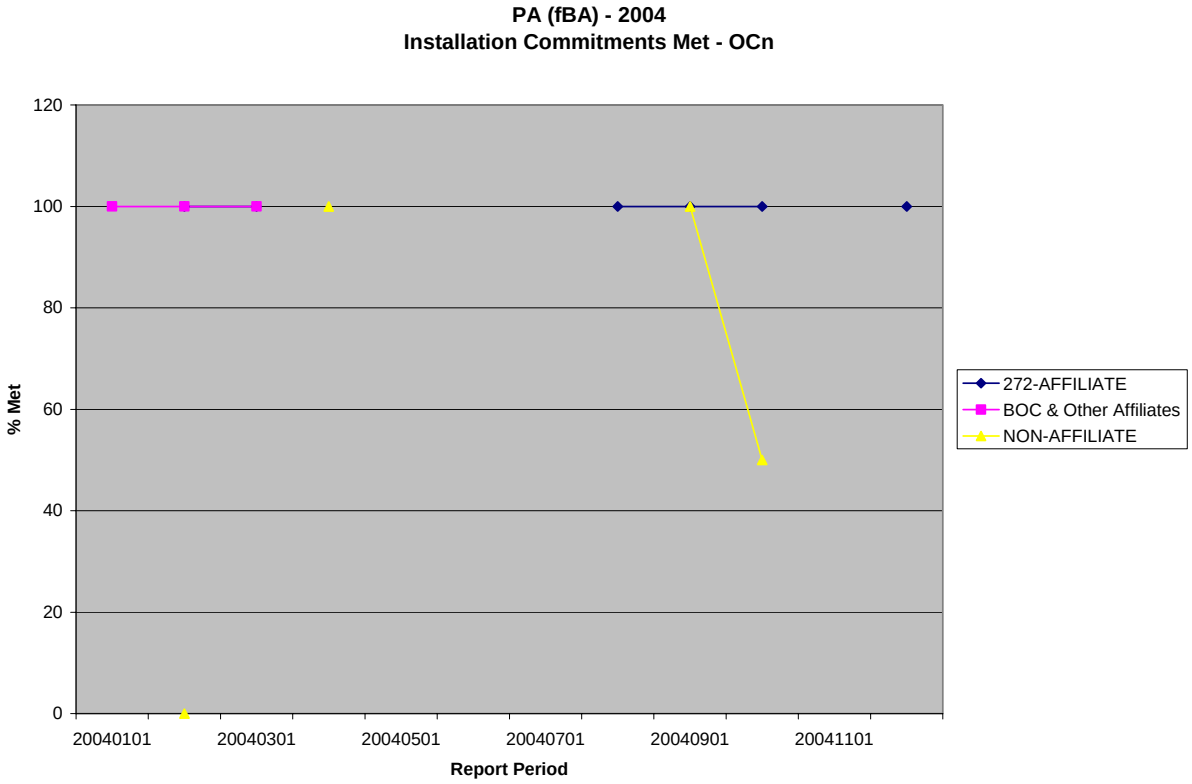

PA (fBA) - 2004
Installation Interval - OCn
Install Interval (in days)
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

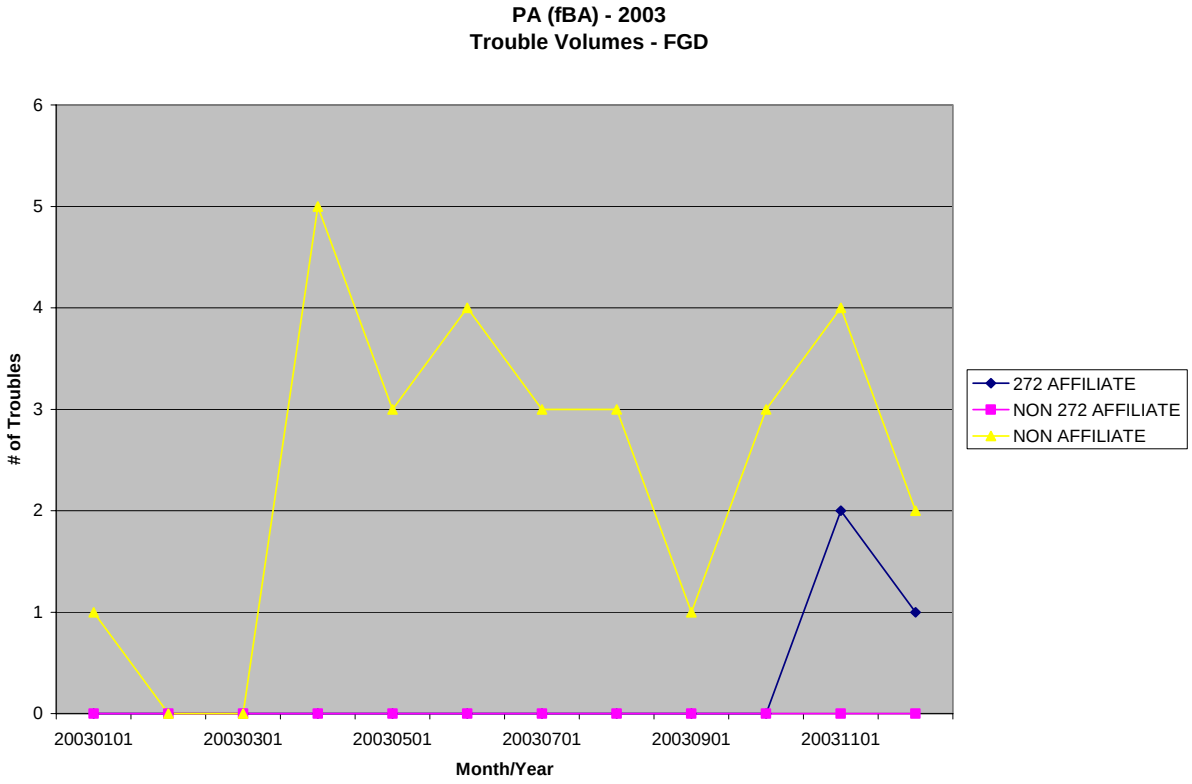

PA (fBA) - 2004
Installation Commitments Met - FGD
% Met
102
100
98
96
94
92
90
88
86
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

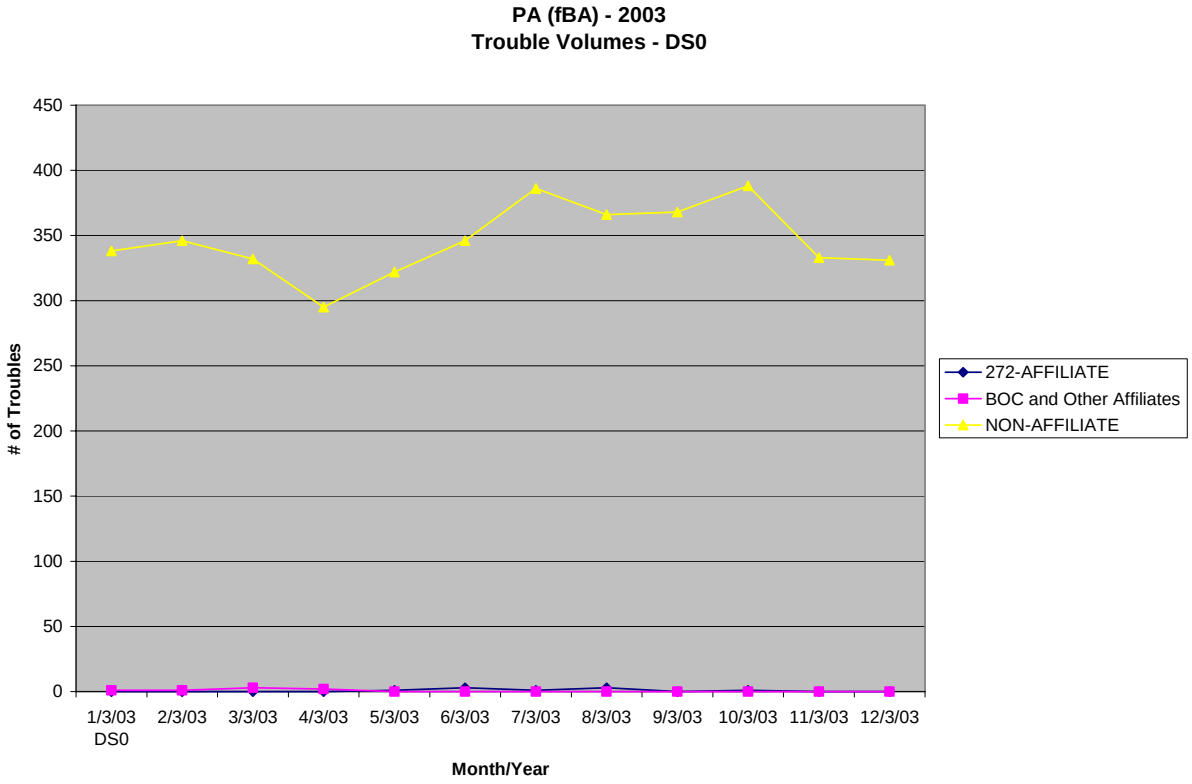

PA (fBA) - 2004
Installation Commitments Met - DS0
% Met
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

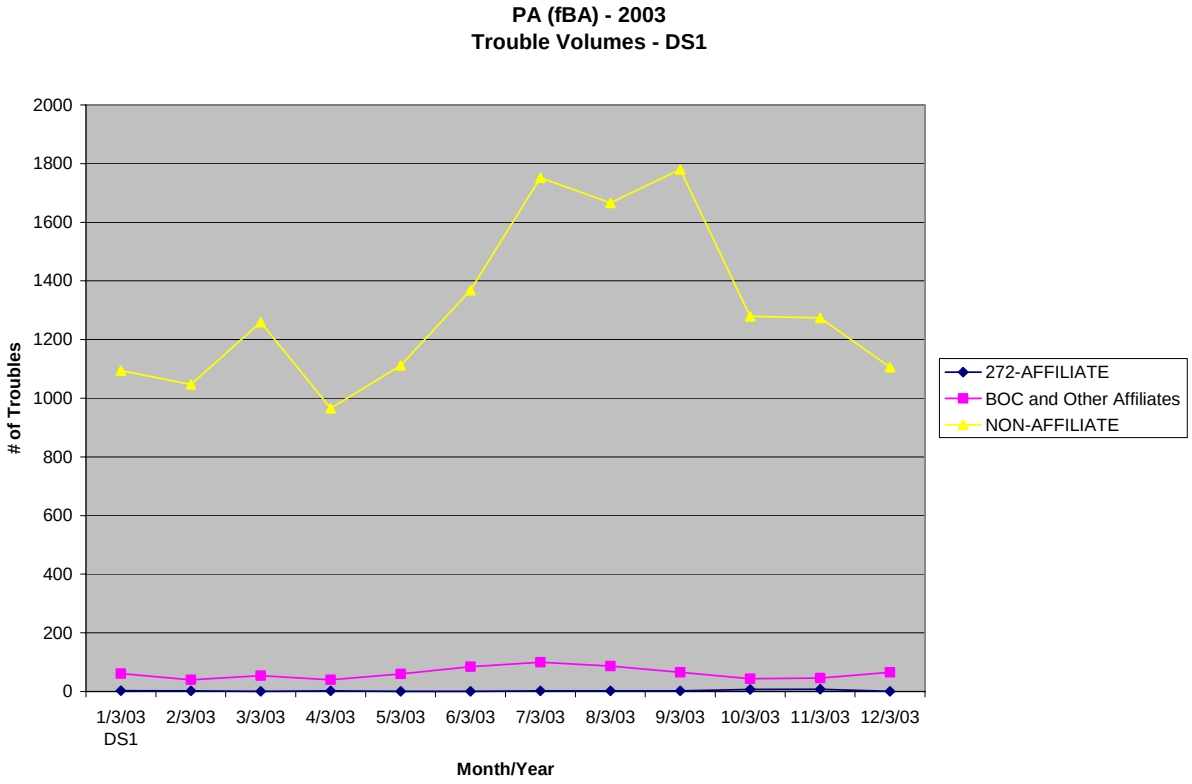

PA (fBA) - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

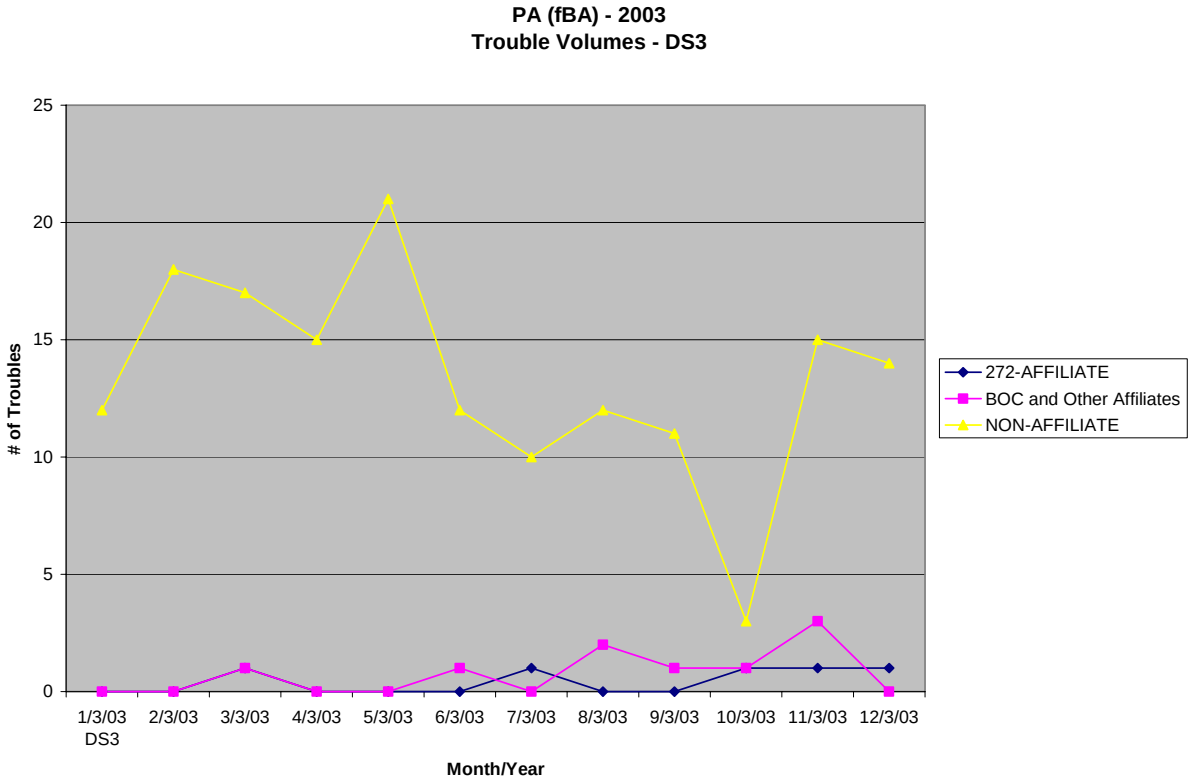

PA (fBA) - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

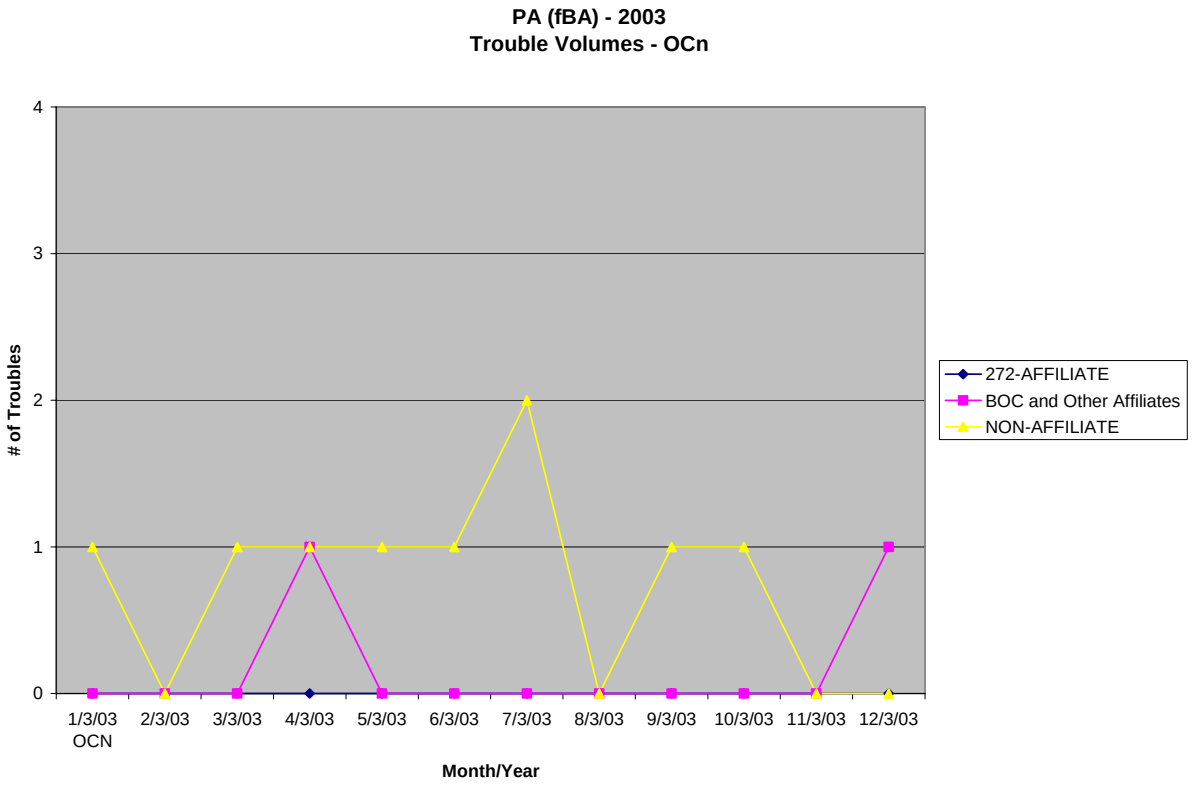

PA (fBA) - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

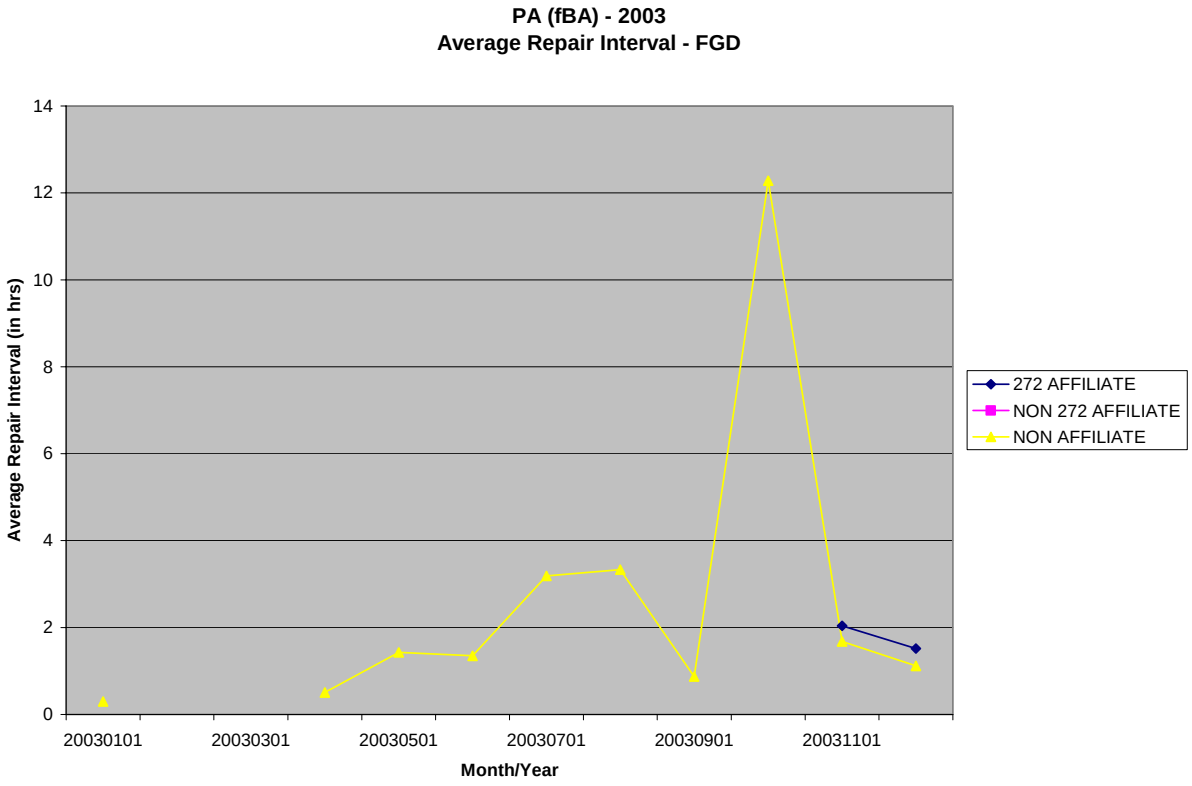

PA (fBA) - 2003
Trouble Volumes - FGD
# of Troubles
0
1
2
3
4
5
6
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

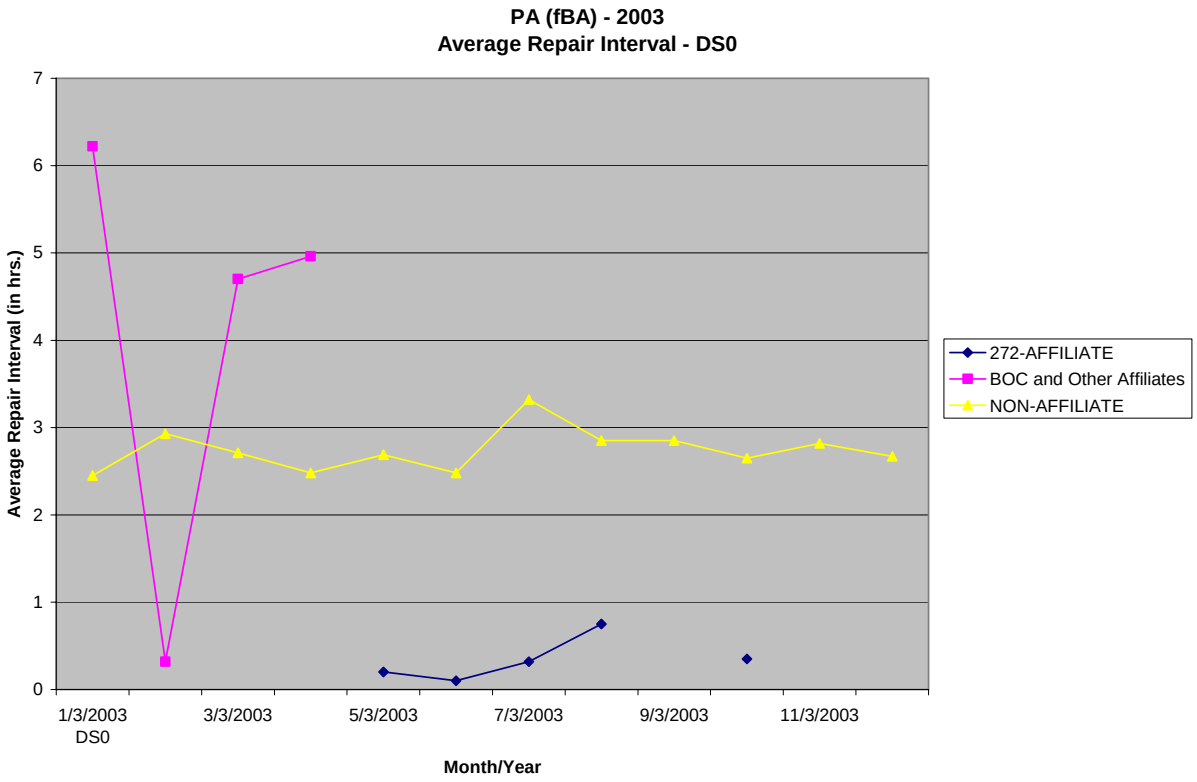

PA (fBA) - 2003
Trouble Volumes - DS0
# of Troubles
0
50
100
150
200
250
300
350
400
450
1/3/03
DS0
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

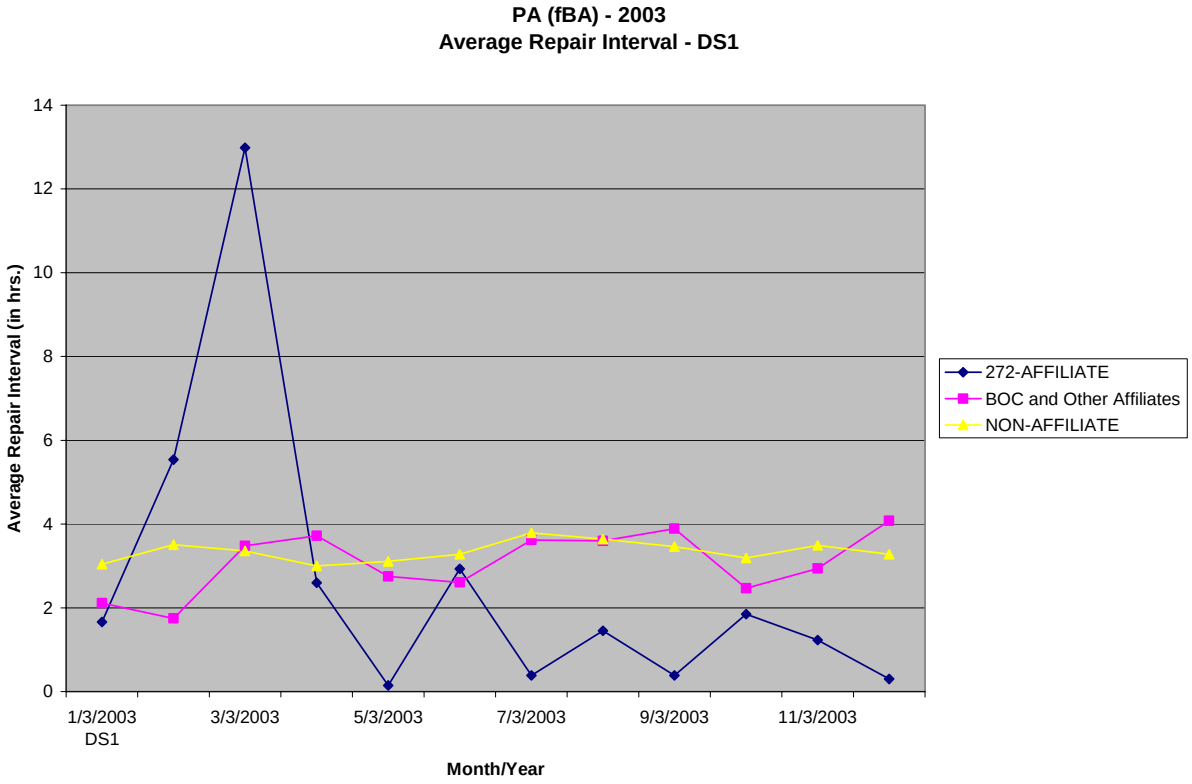

PA (fBA) - 2003
Trouble Volumes - DS1
# of Troubles
2000
1800
1600
1400
1200
1000
800
600
400
200
0
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

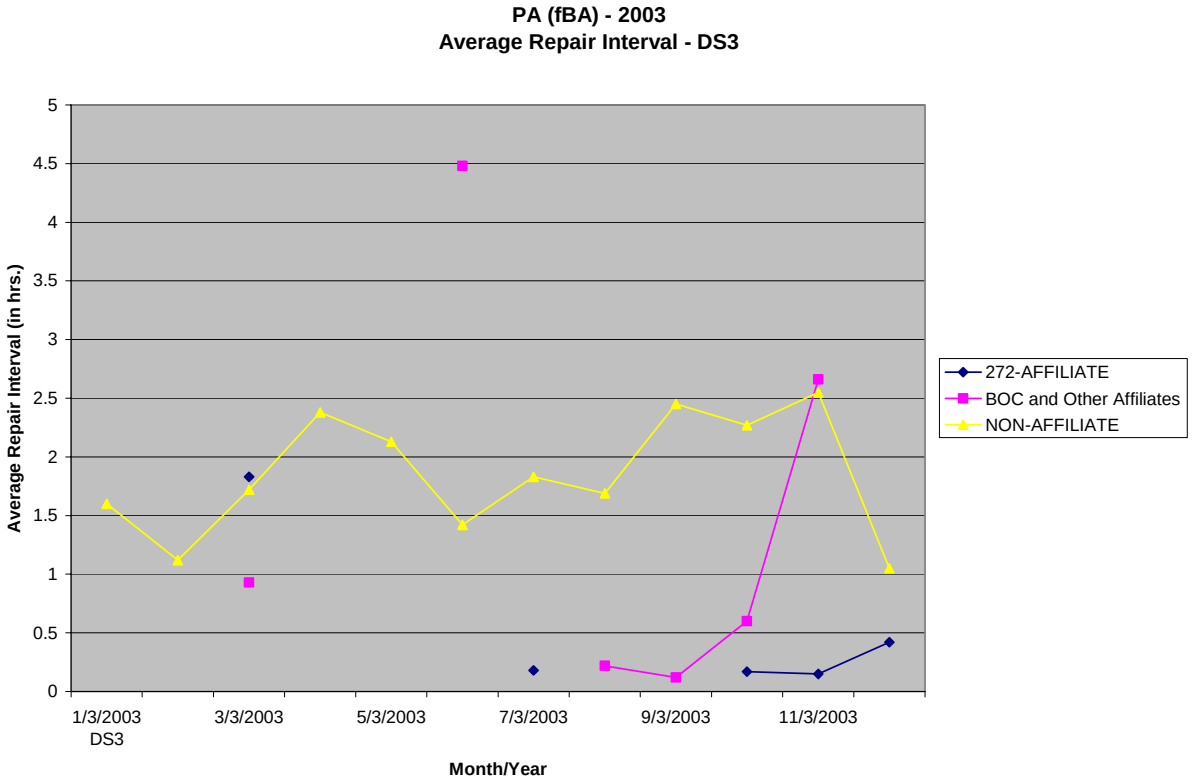

PA (fBA) - 2003
Trouble Volumes - DS3
# of Troubles
25
20
15
10
5
0
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

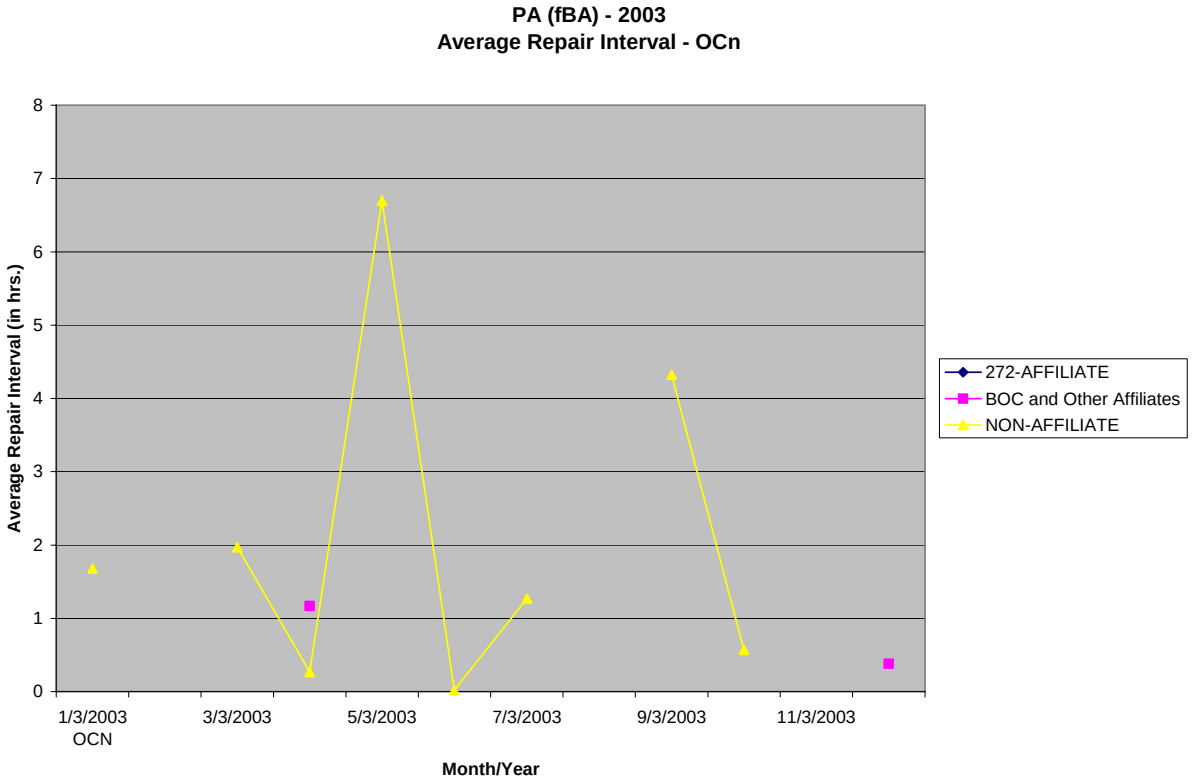

PA (fBA) - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

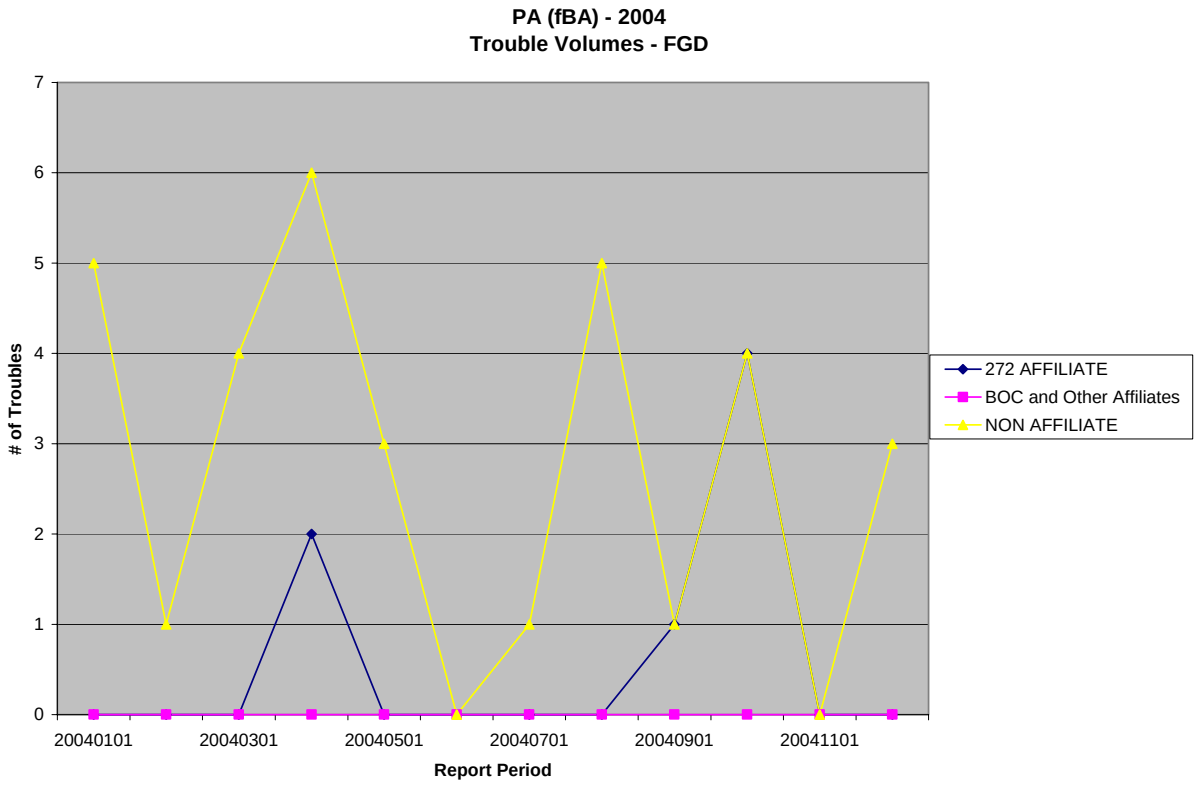

PA (fBA) - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
14
12
10
8
6
4
2
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

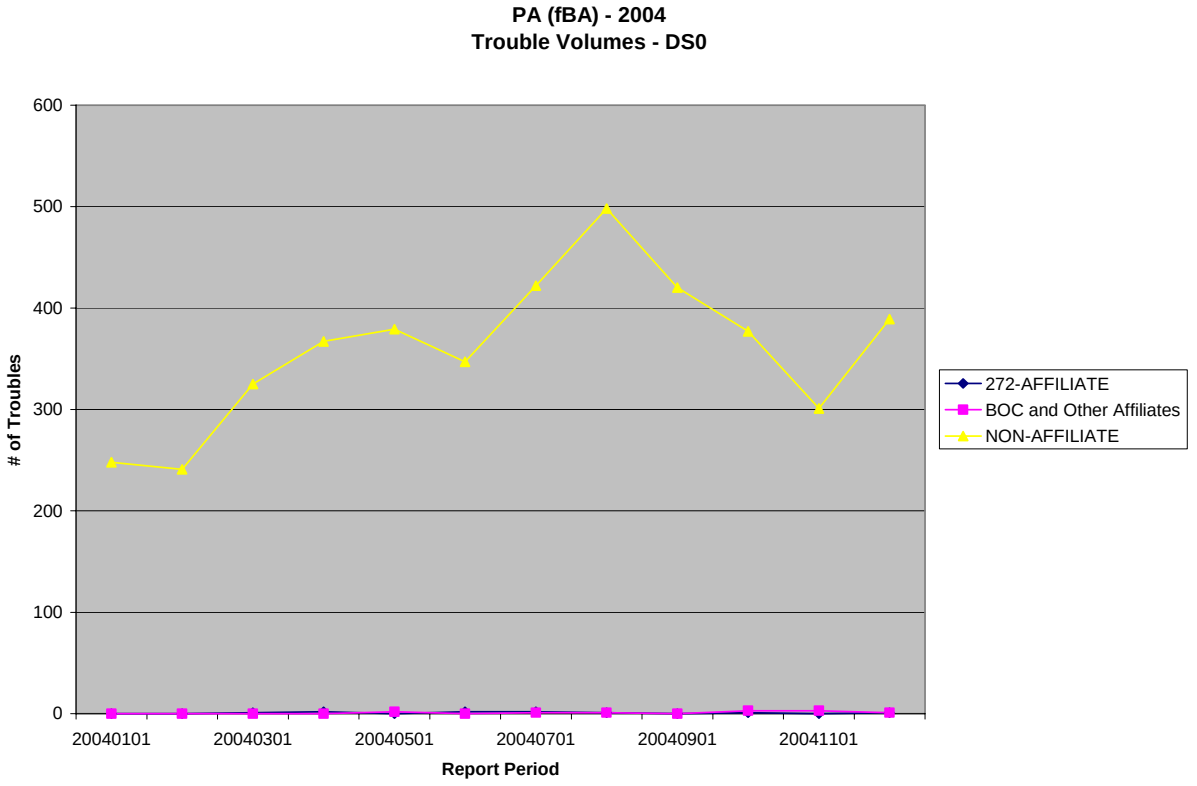

PA (fBA) - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
0
1
2
3
4
5
6
7
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

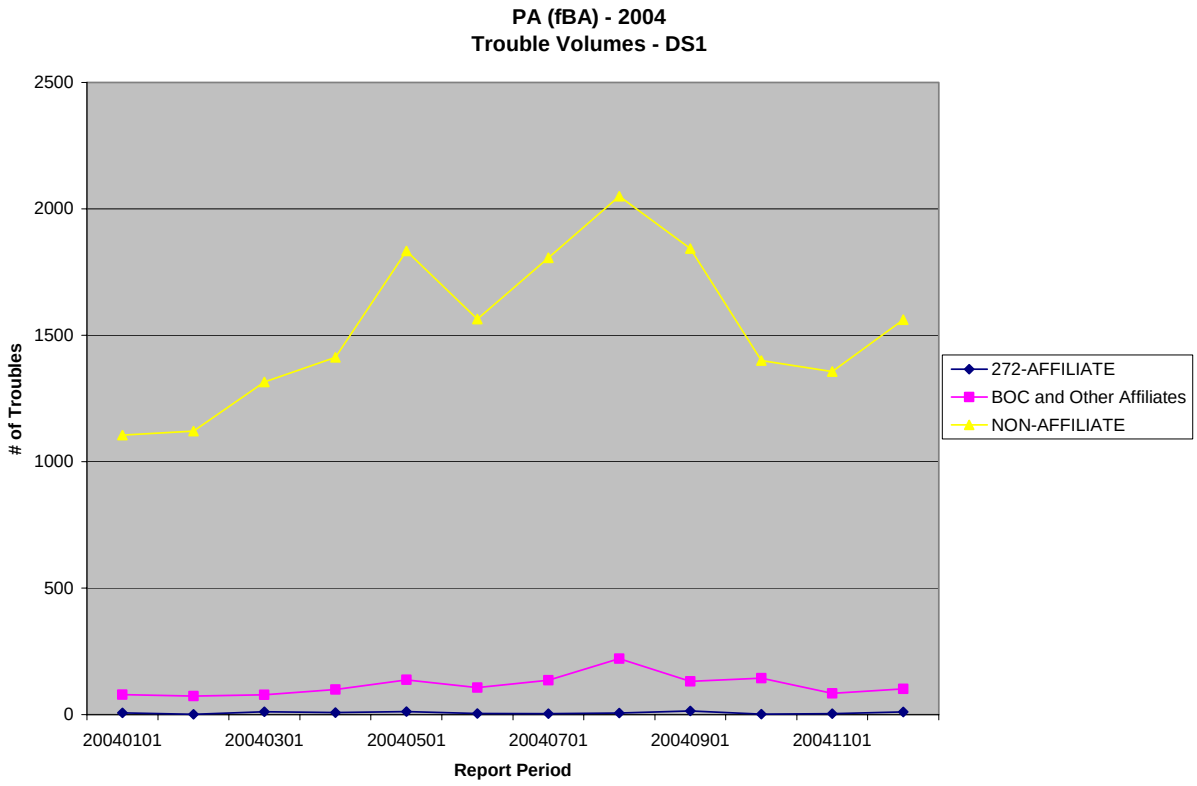

PA (fBA) - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
0
2
4
6
8
10
12
14
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

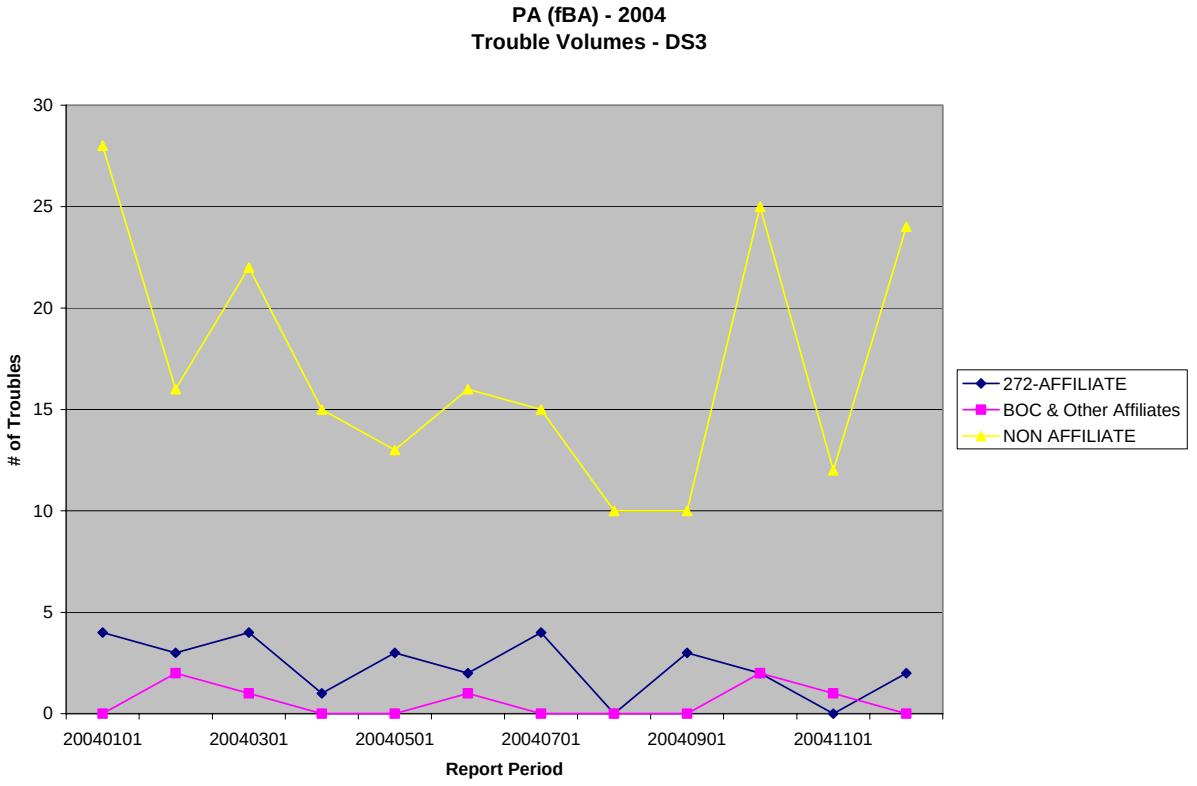

PA (fBA) - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
5
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

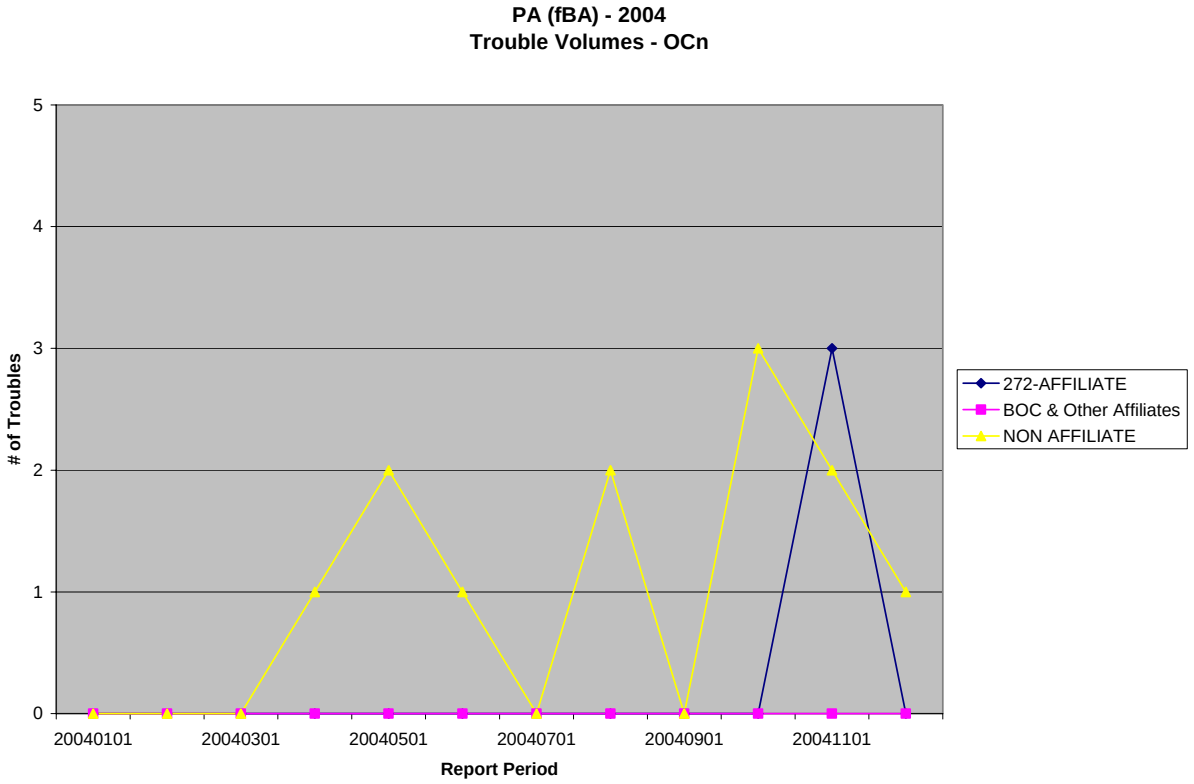

PA (fBA) - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
8
7
6
5
4
3
2
1
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

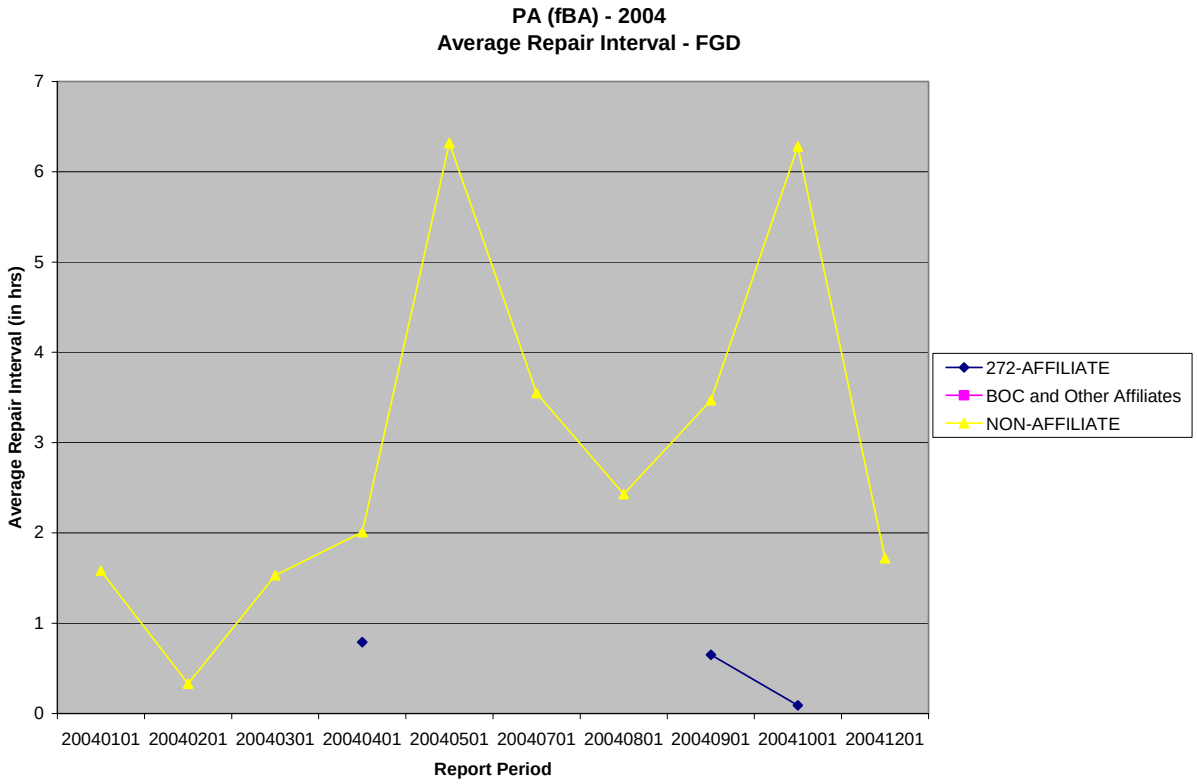

PA (fBA) - 2004
Trouble Volumes - FGD
# of Troubles
0
1
2
3
4
5
6
7
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE

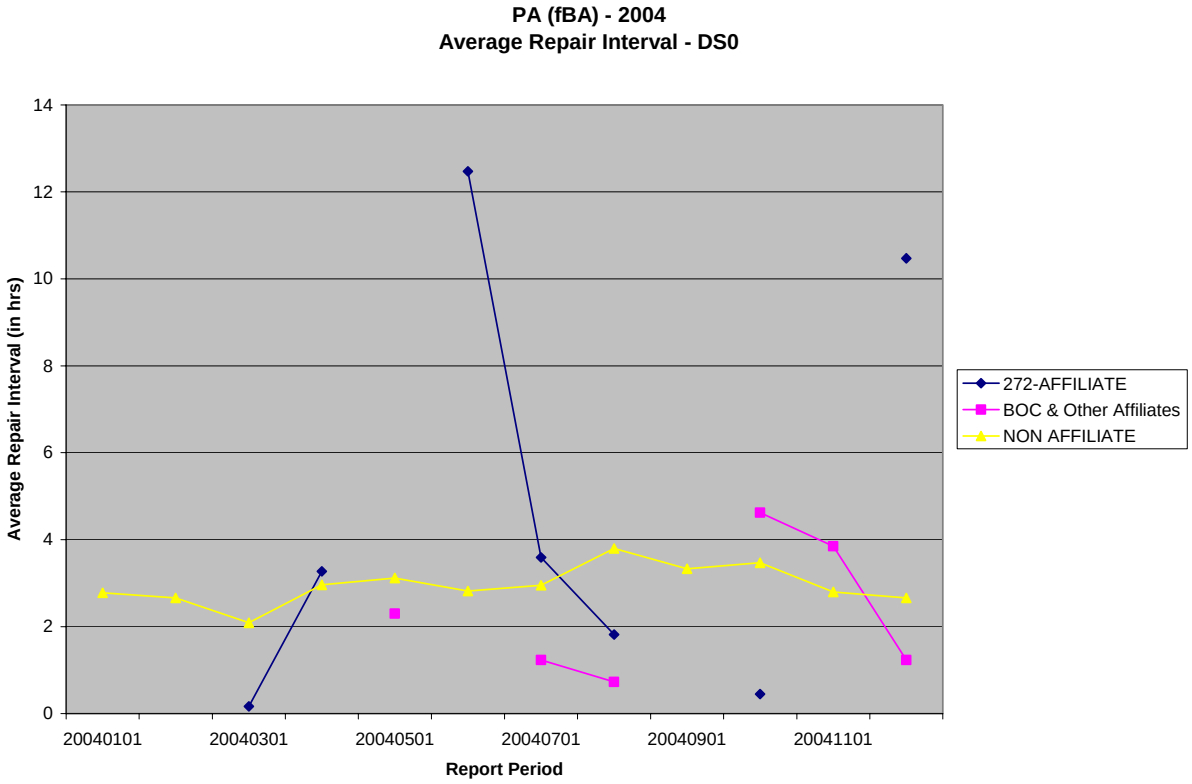

PA (fBA) - 2004
Trouble Volumes - DS0
# of Troubles
0
100
200
300
400
500
600
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

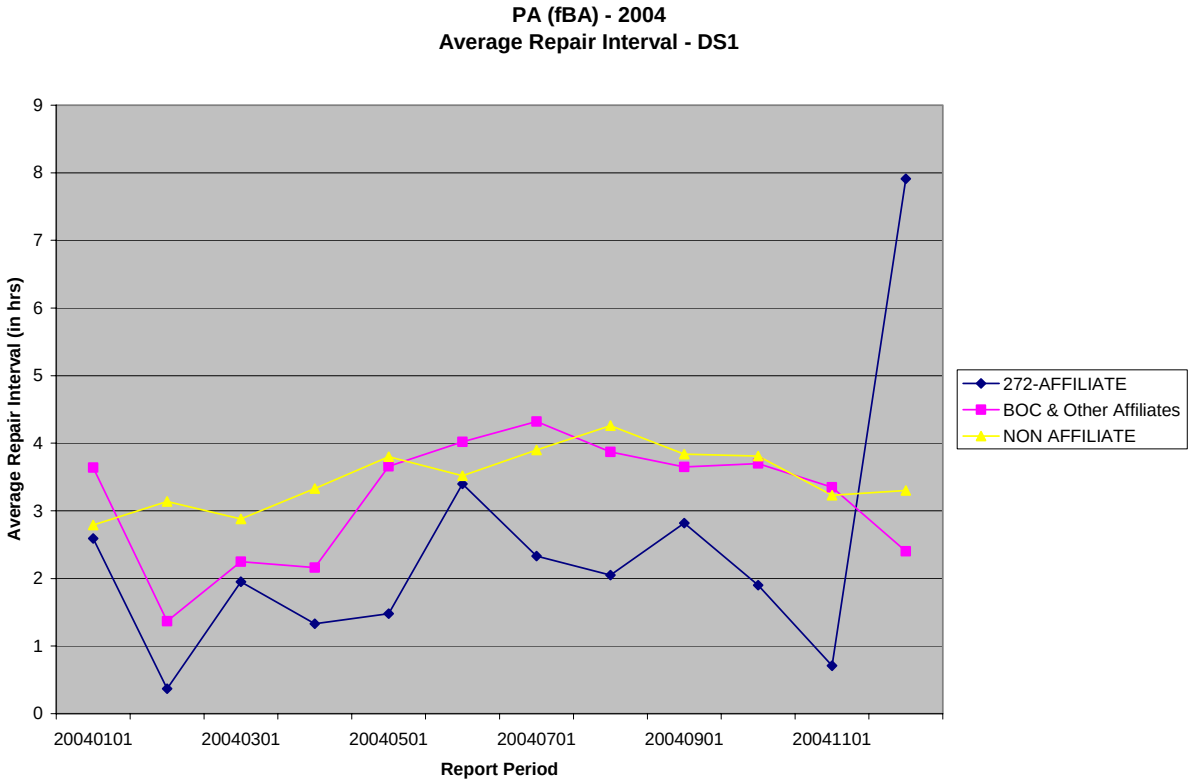

PA (fBA) - 2004
Trouble Volumes - DS1
2500
2000
1500
1000
500
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

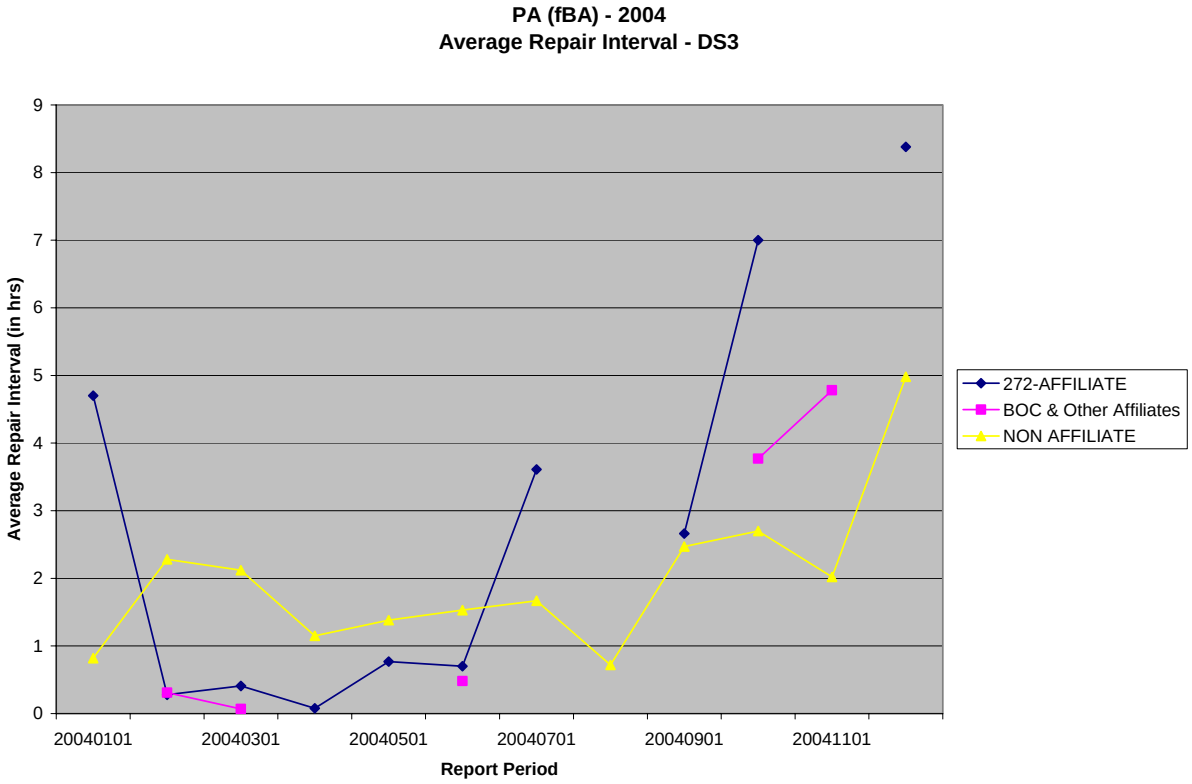

PA (fBA) - 2004
Trouble Volumes - DS3
30
25
20
15
10
5
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

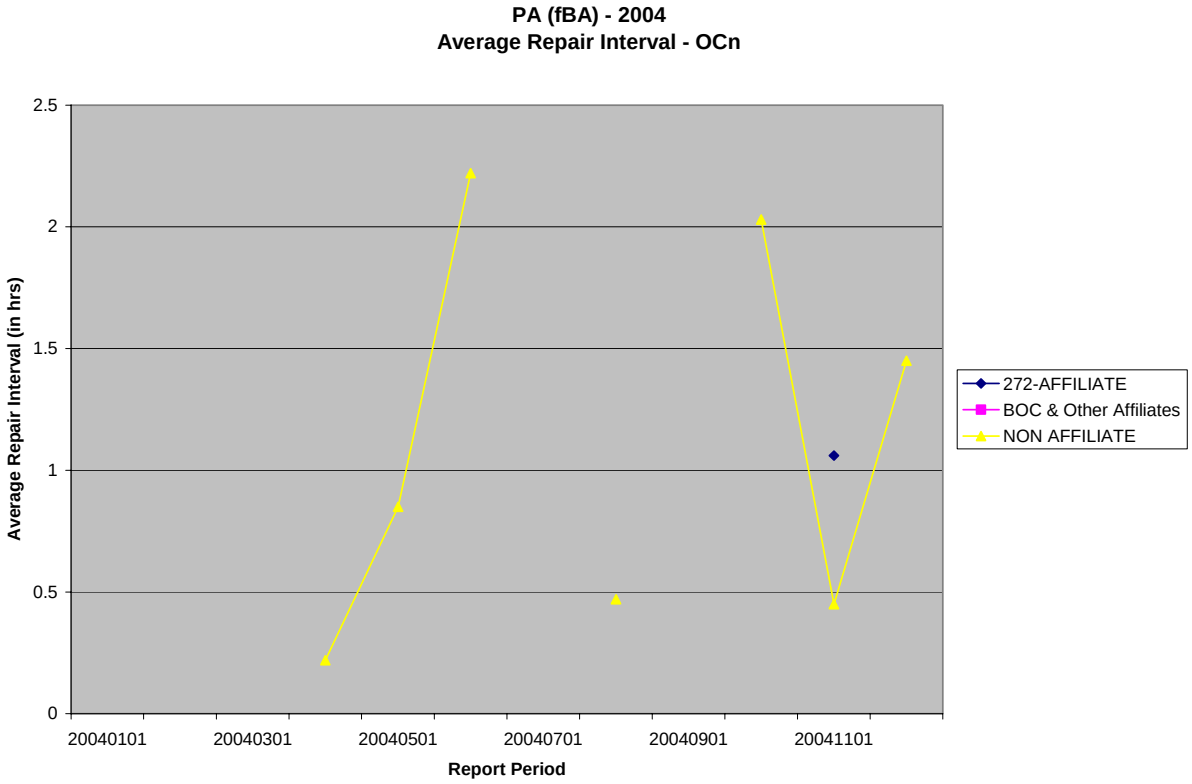

PA (fBA) - 2004
Trouble Volumes - OCn
# of Troubles
0
1
2
3
4
5
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


PA (fBA) - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
0
1
2
3
4
5
6
7
20040101
20040201
20040301
20040401
20040501
20040701
20040801
20040901
20041001
20041201
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

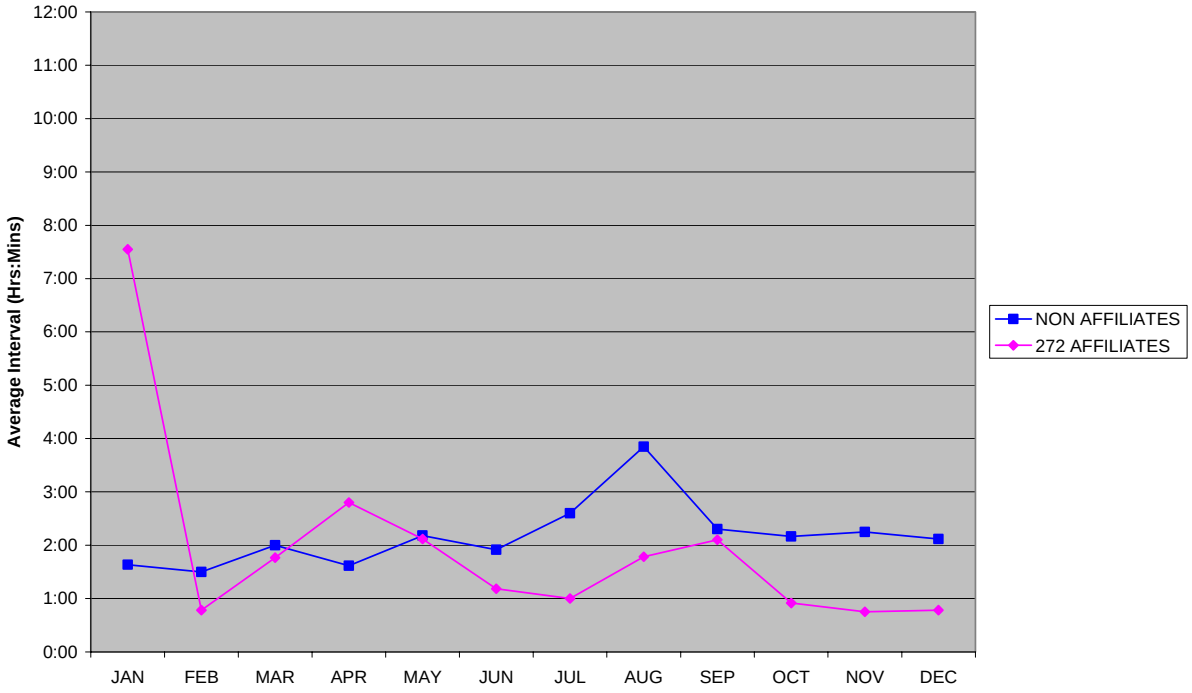

PA (fBA) - 2004
Average Repair Interval - DS0
Average Repair Interval (in hrs)
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


PA (fBA) - 2004
Average Repair Interval - DS1
Average Repair Interval (in hrs)
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

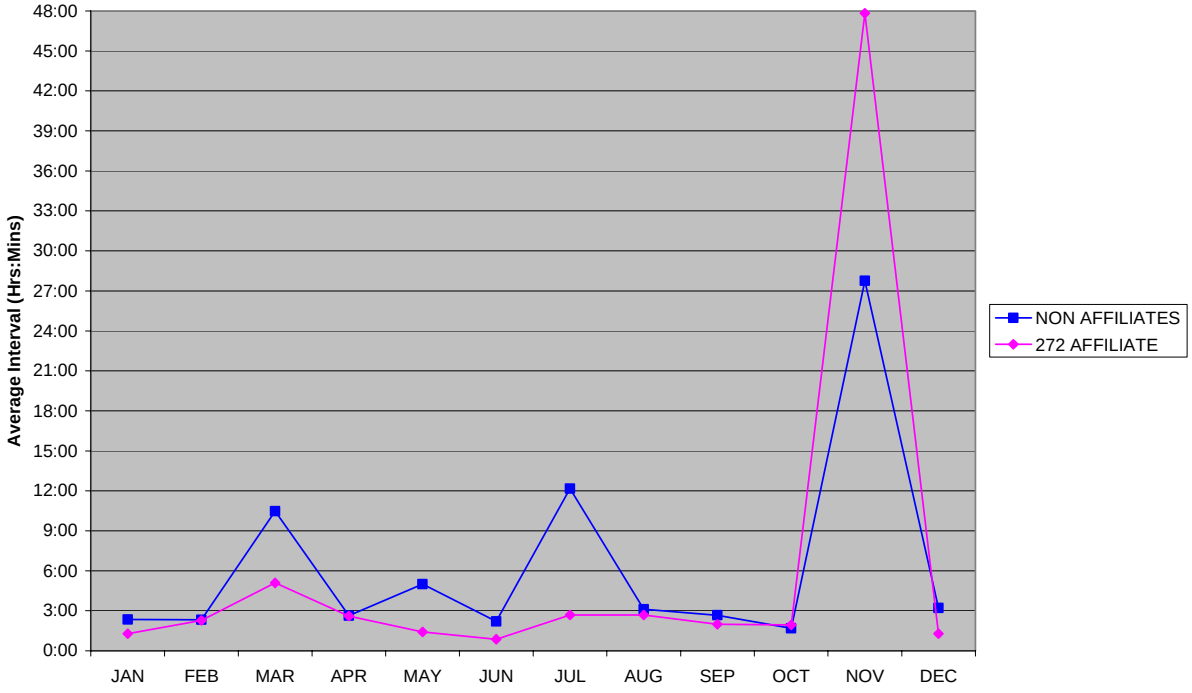

PA (fBA) - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

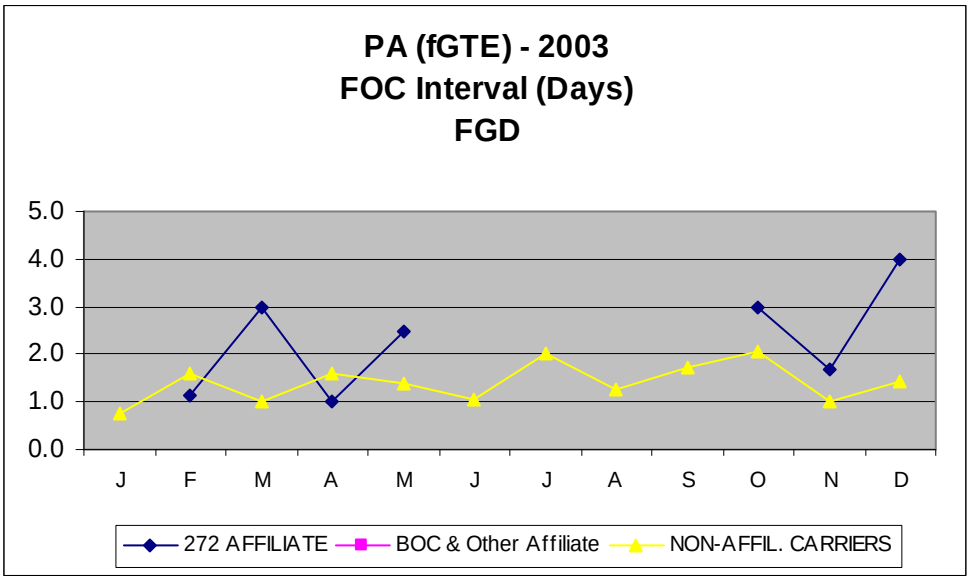

PA (fBA) - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
2.5
2
1.5
1
0.5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

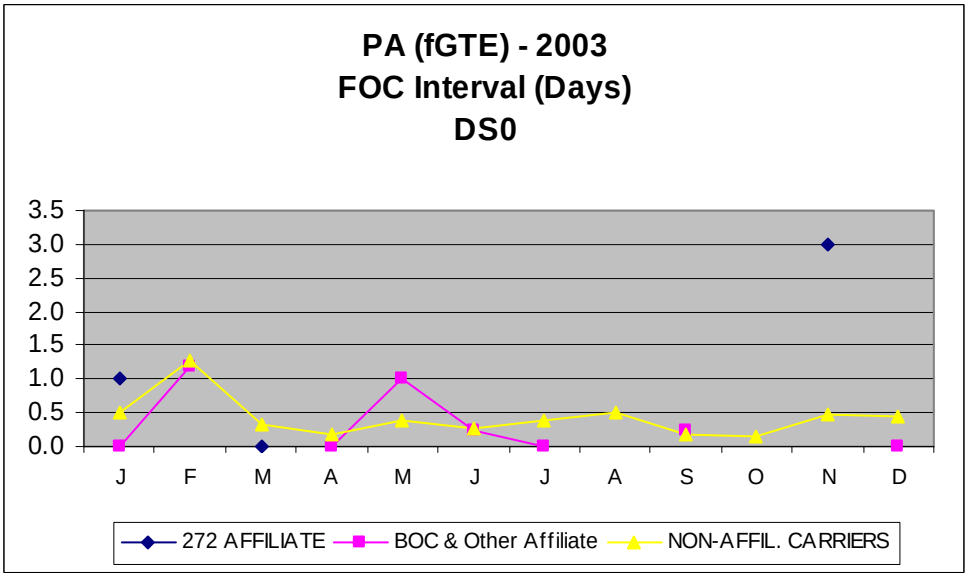
PA (fBA) - 2003
PIC INTERVALS

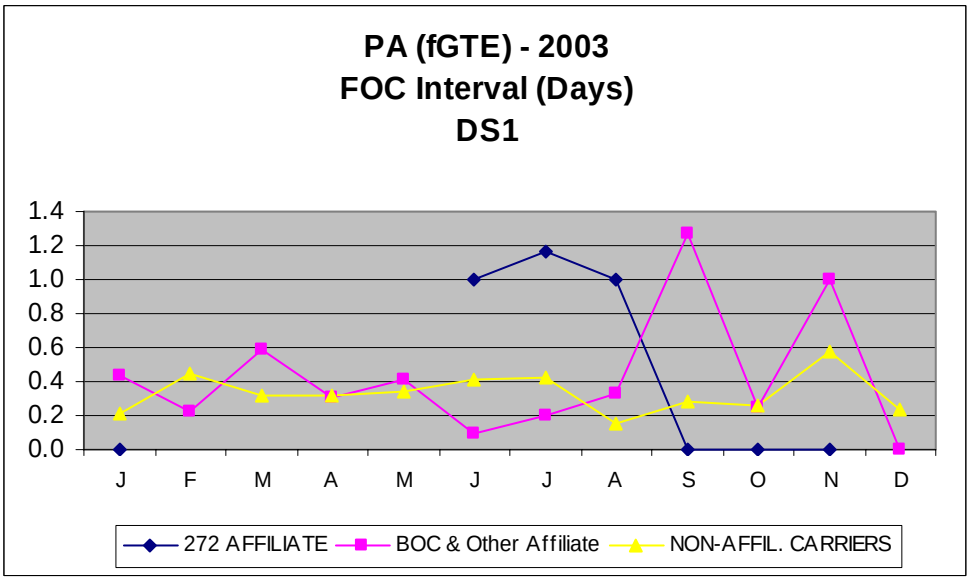


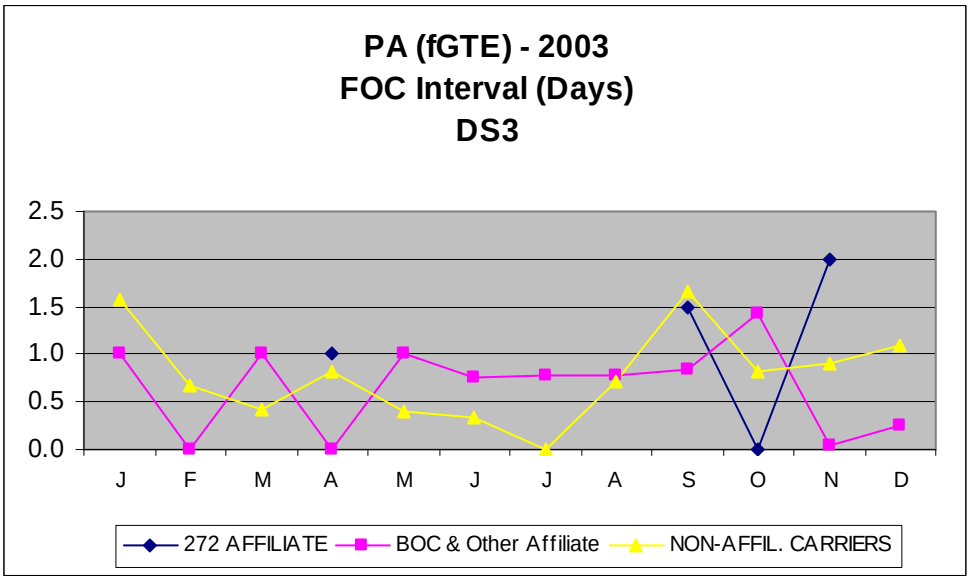
PA (fBA) - 2004
PIC INTERVALS

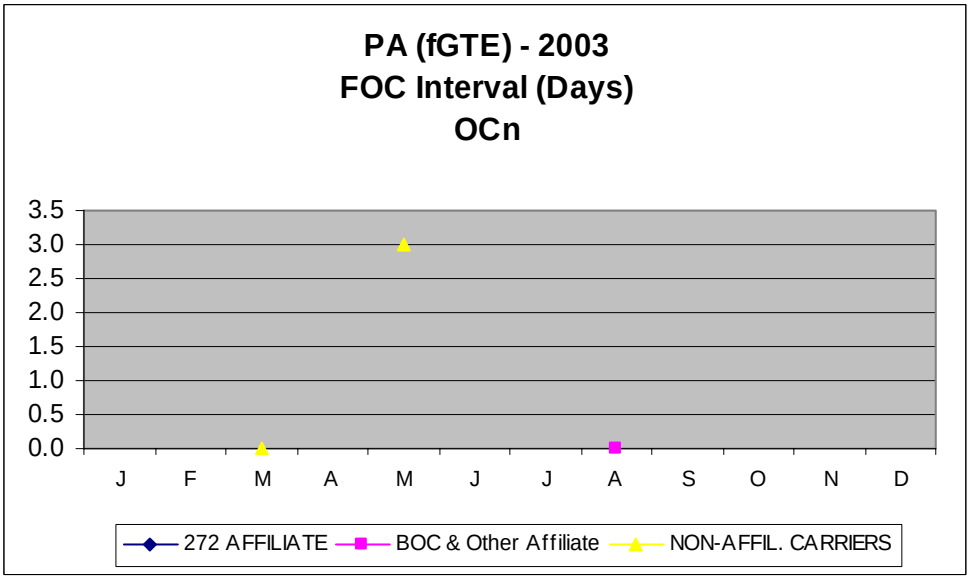


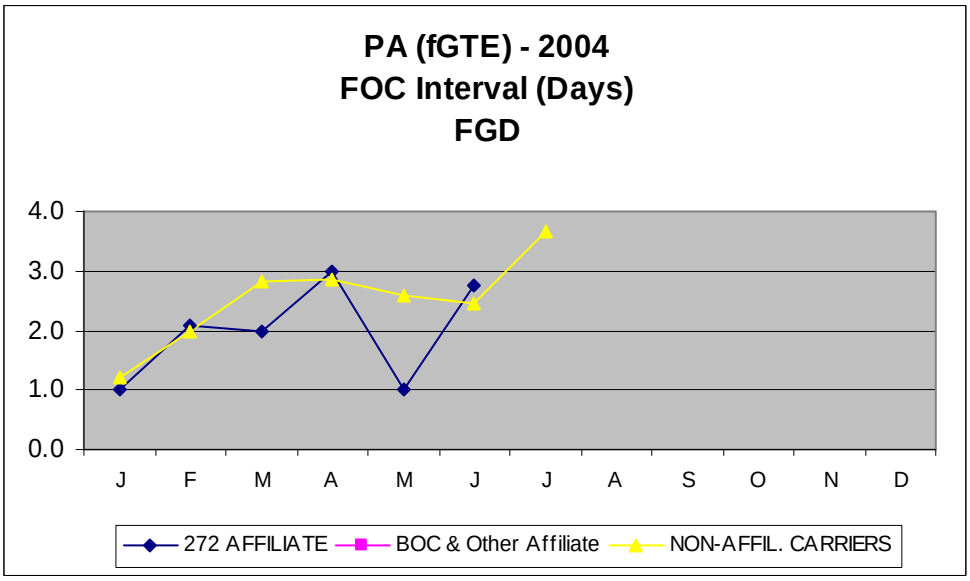

PA (fGTE) - 2003
FOC Interval (Days)
FGD
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

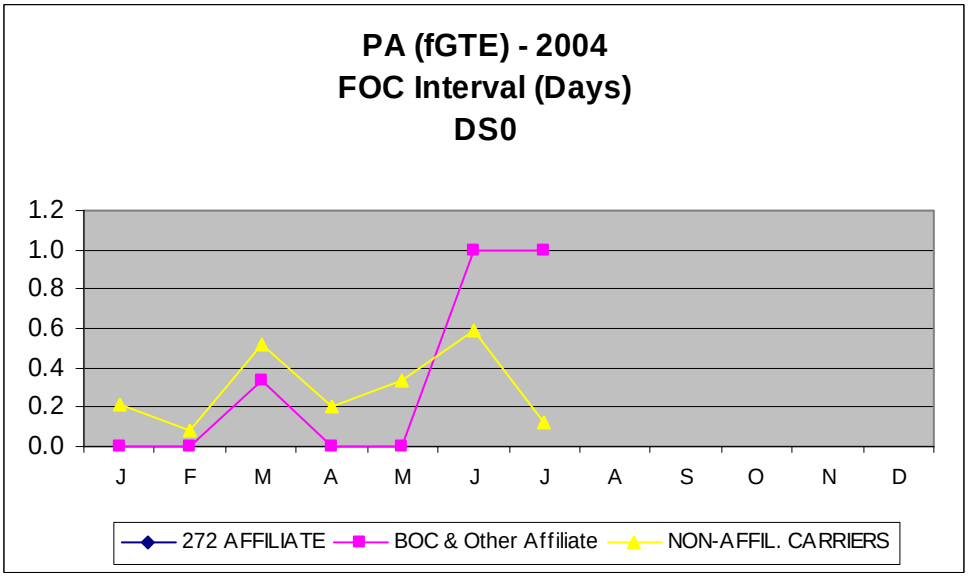

PA (fGTE) - 2003
FOC Interval (Days)
DS0
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

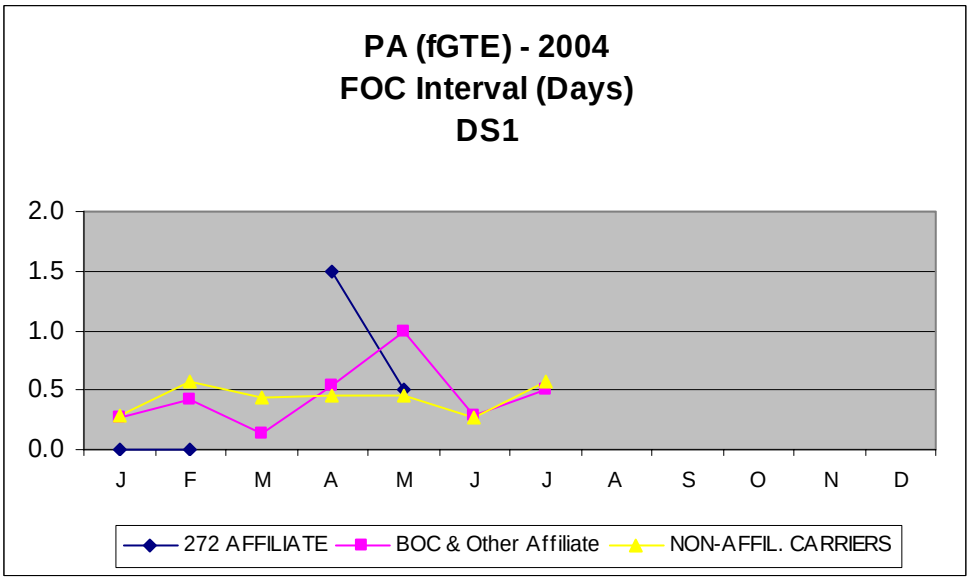

PA (fGTE) - 2003
FOC Interval (Days)
DS1
1.4
1.2
1.0
0.8
0.6
0.4
0.2
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

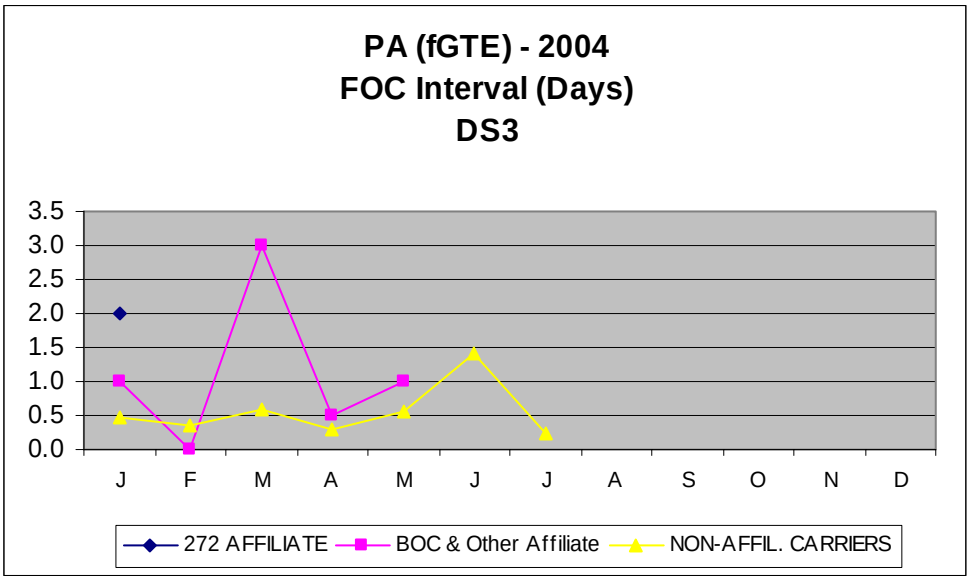

PA (fGTE) - 2003
FOC Interval (Days)
DS3
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

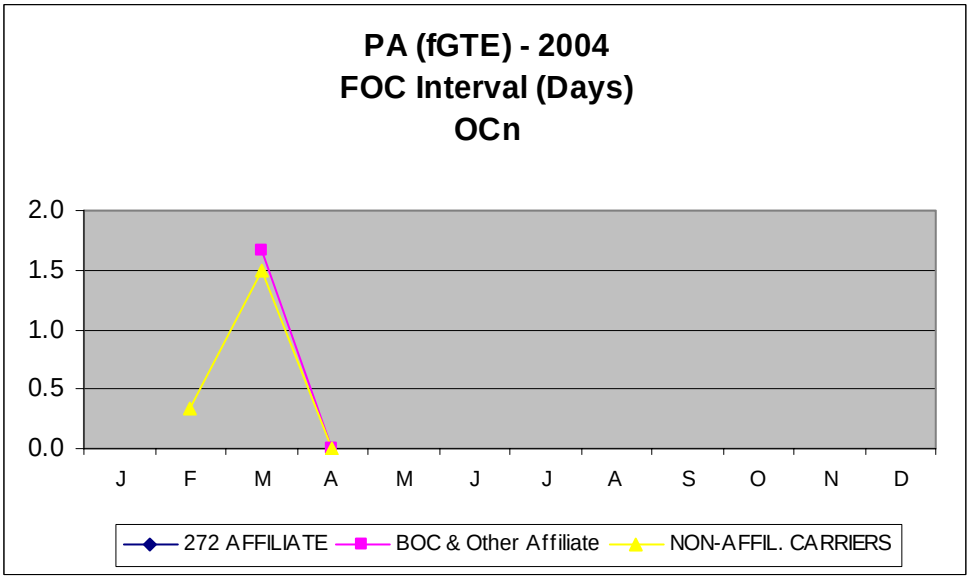

PA (fGTE) - 2003
FOC Interval (Days)
OCn
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

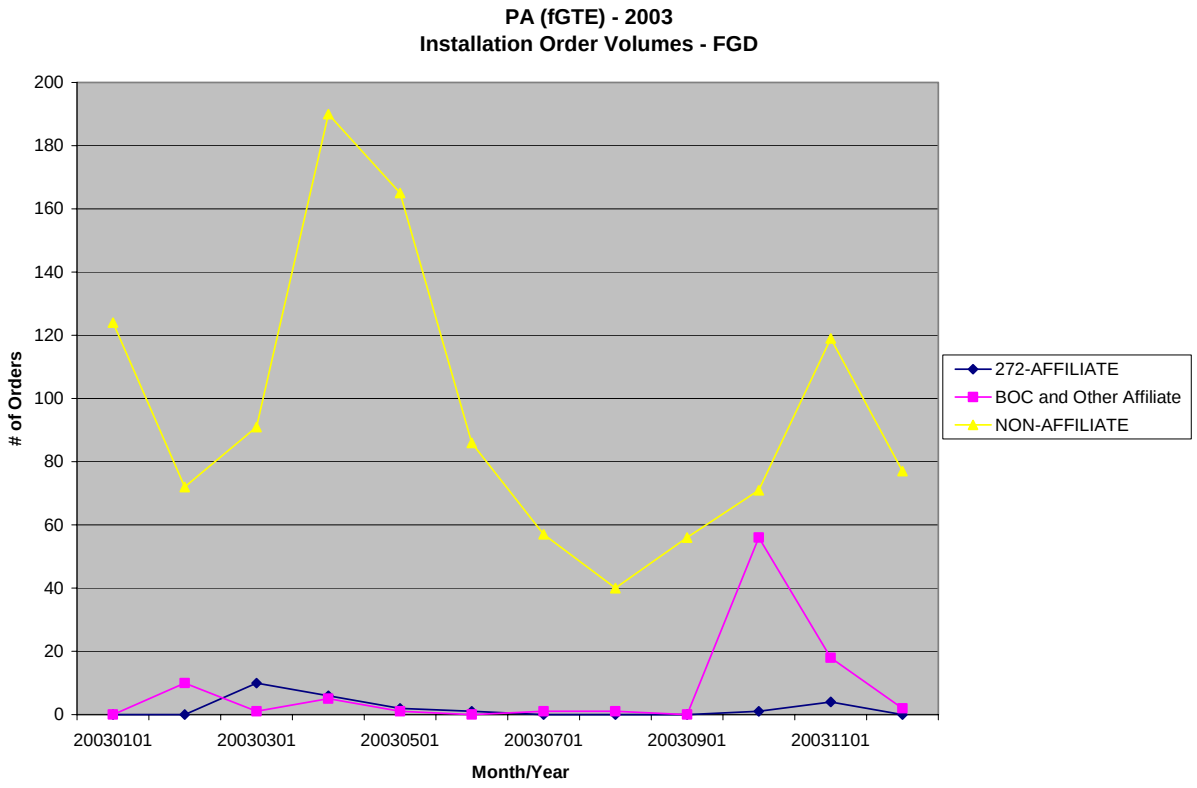

PA (fGTE) - 2004
FOC Interval (Days)
FGD
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

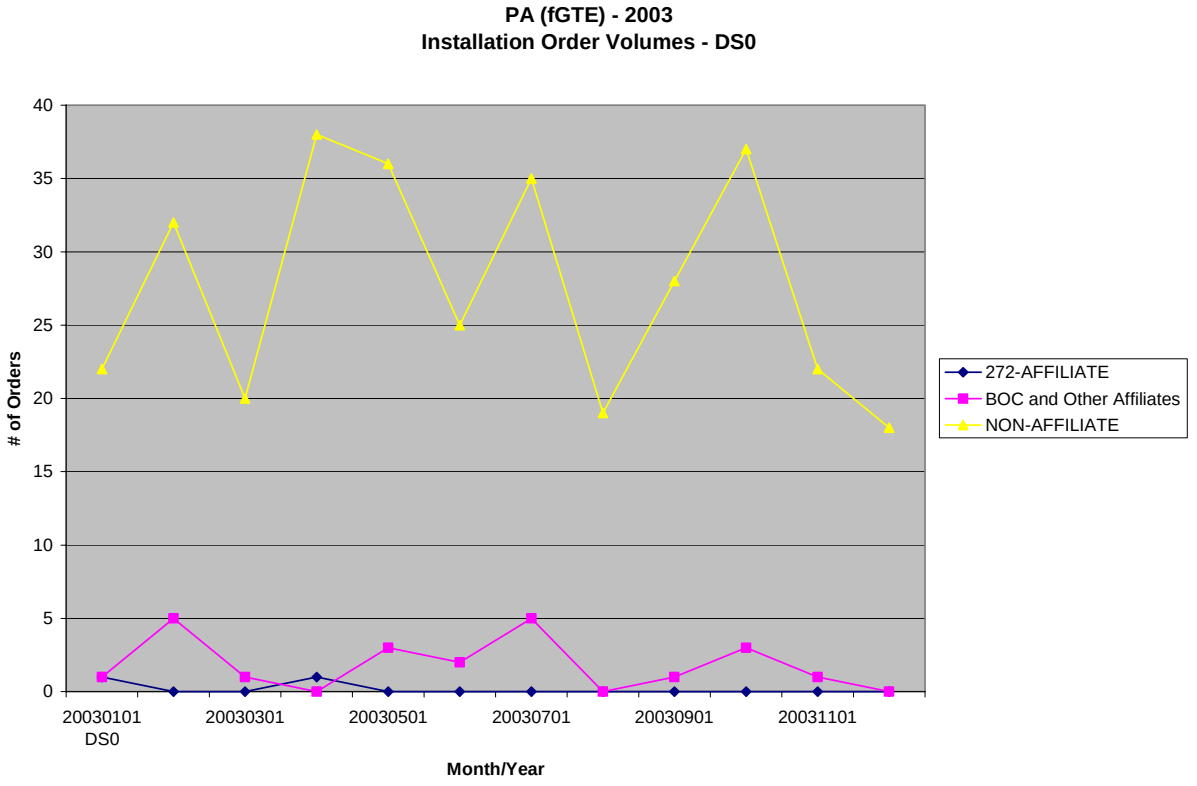

PA (fGTE) - 2004
FOC Interval (Days)
DS0
1.2
1.0
0.8
0.6
0.4
0.2
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

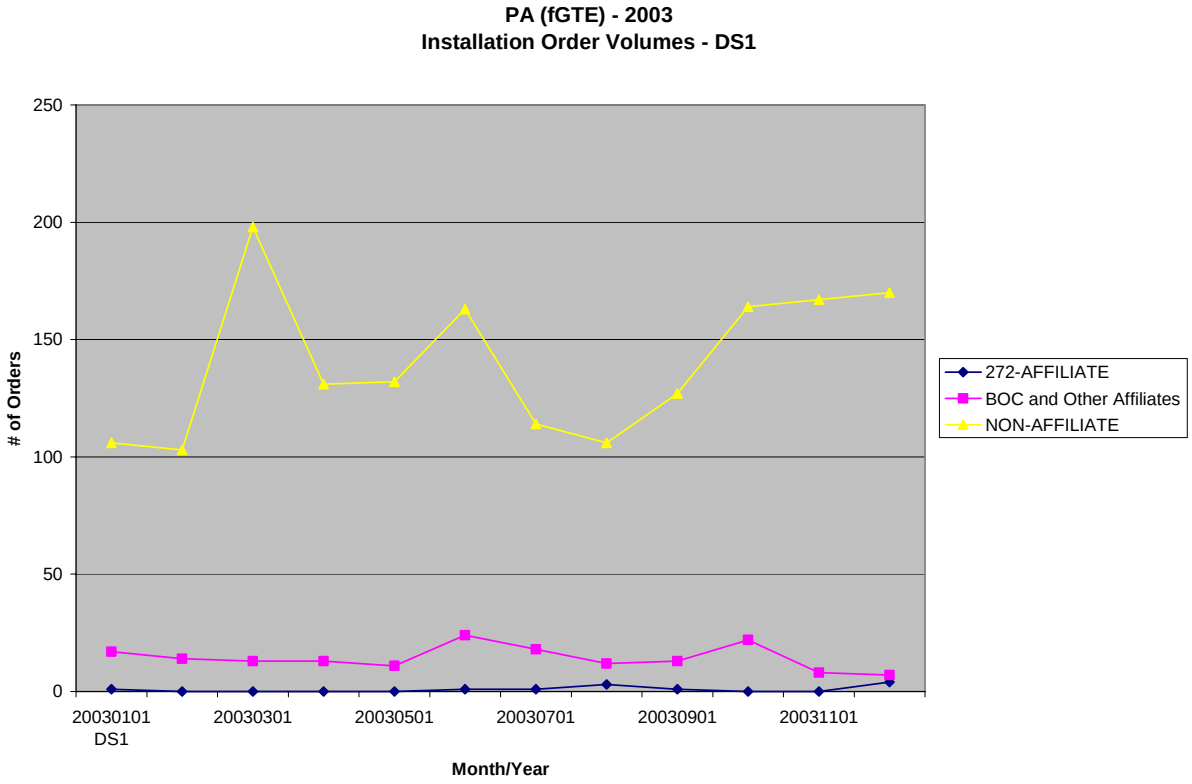

PA (fGTE) - 2004
FOC Interval (Days)
DS1
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

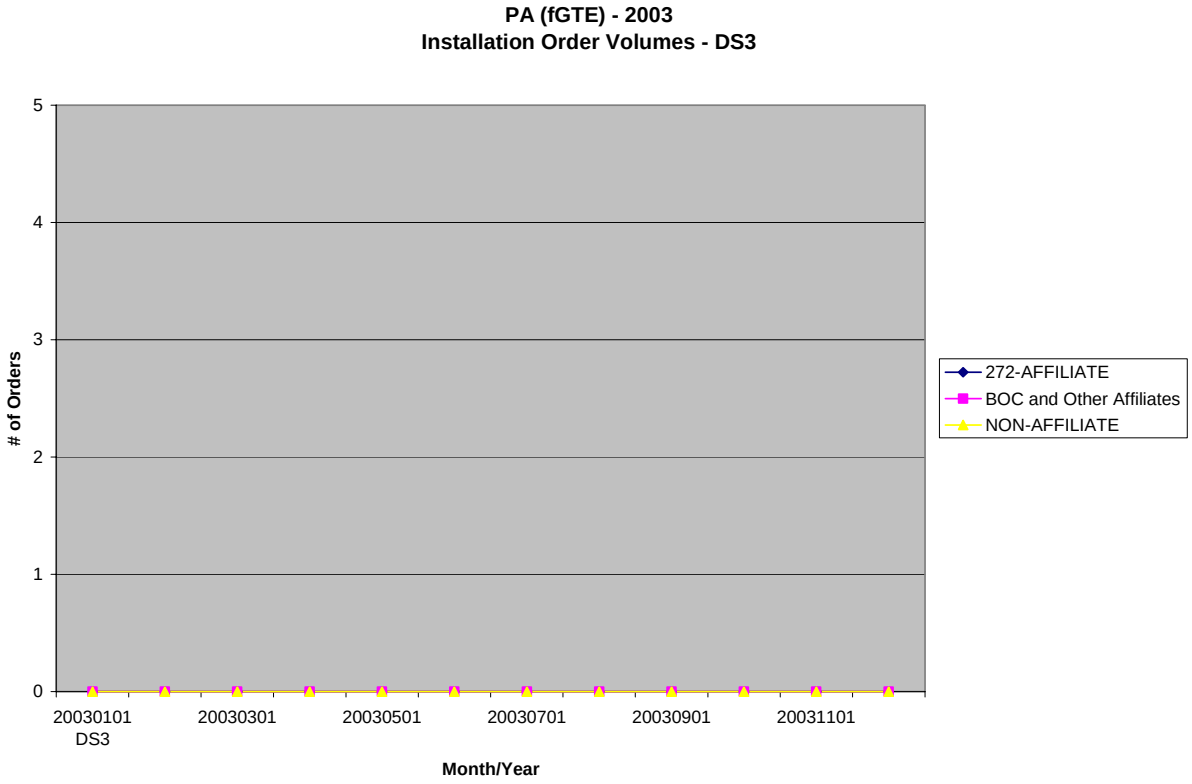

PA (fGTE) - 2004
FOC Interval (Days)
DS3
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

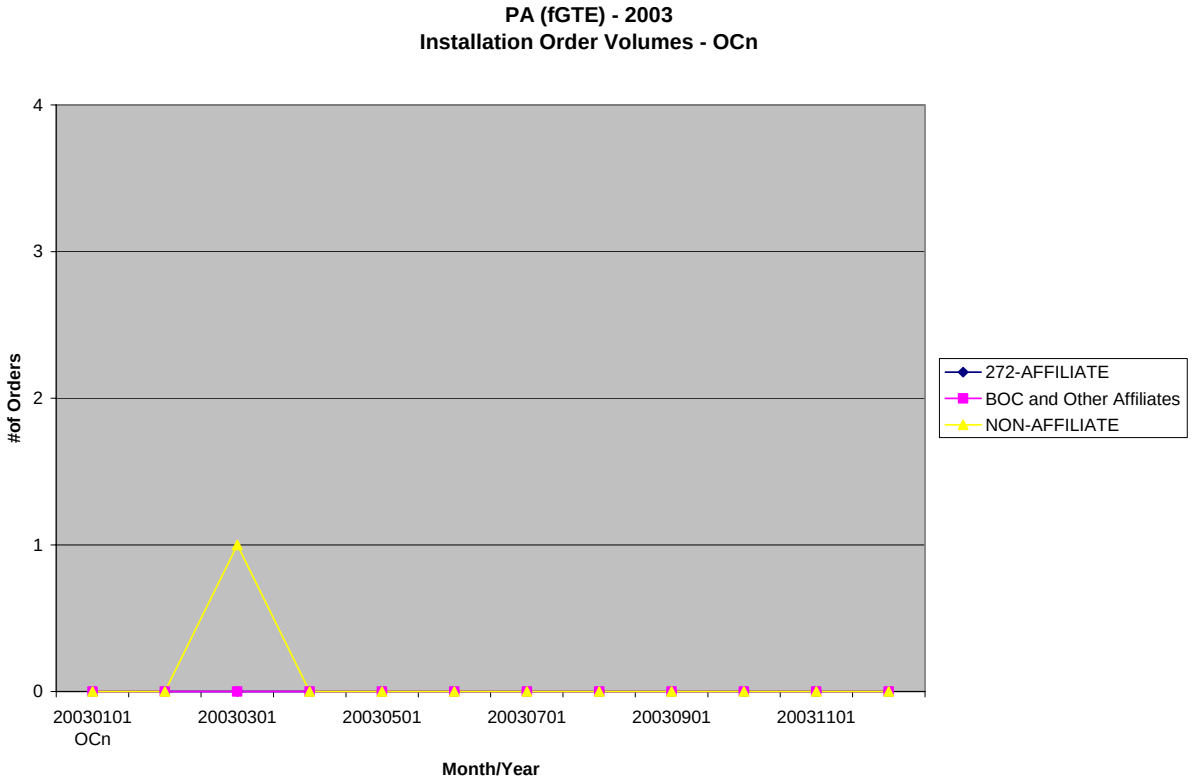

PA (fGTE) - 2004
FOC Interval (Days)
OCn
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

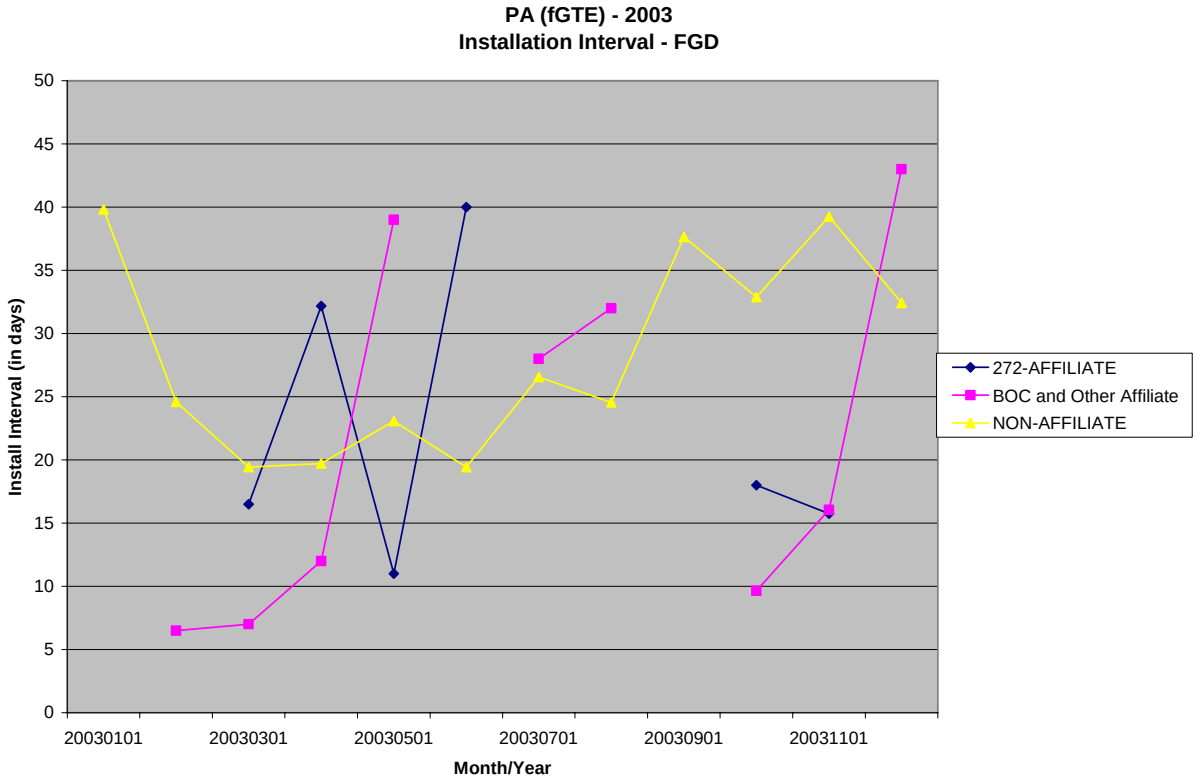

PA (fGTE) - 2003
Installation Order Volumes - FGD
# of Orders
200
180
160
140
120
100
80
60
40
20
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliate
NON-AFFILIATE

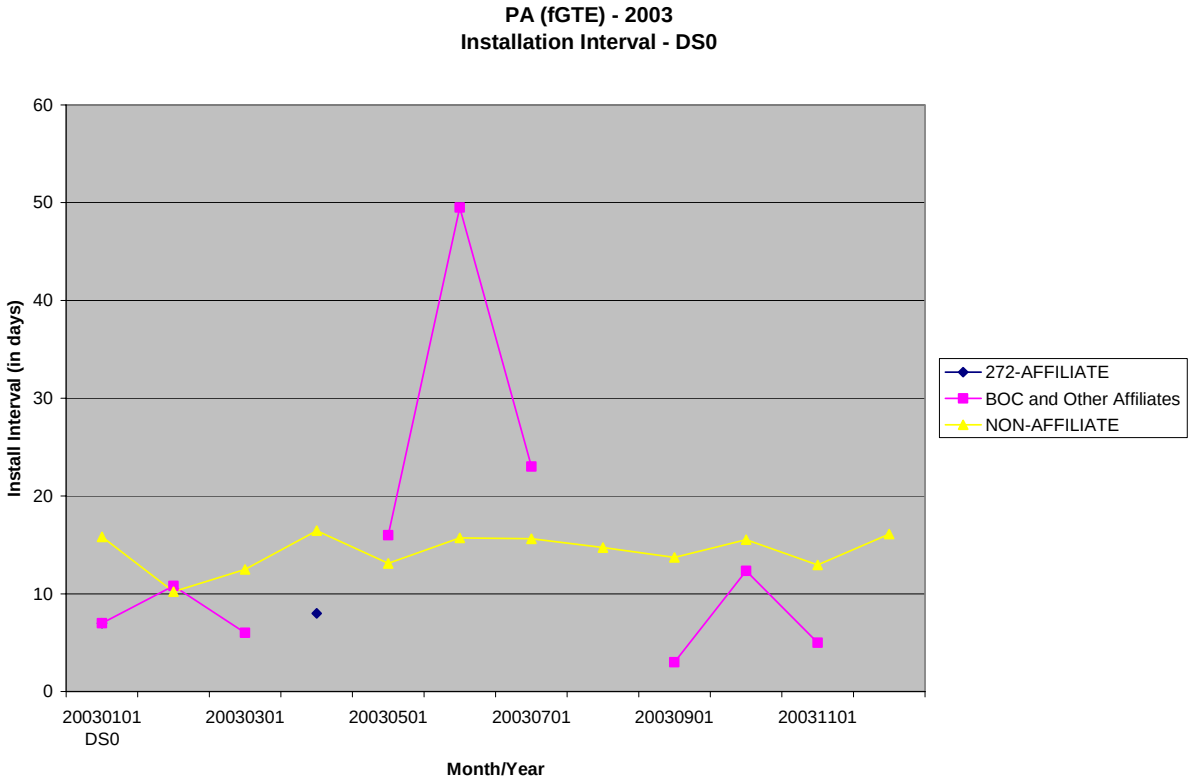

PA (fGTE) - 2003
Installation Order Volumes - DS0
# of Orders
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

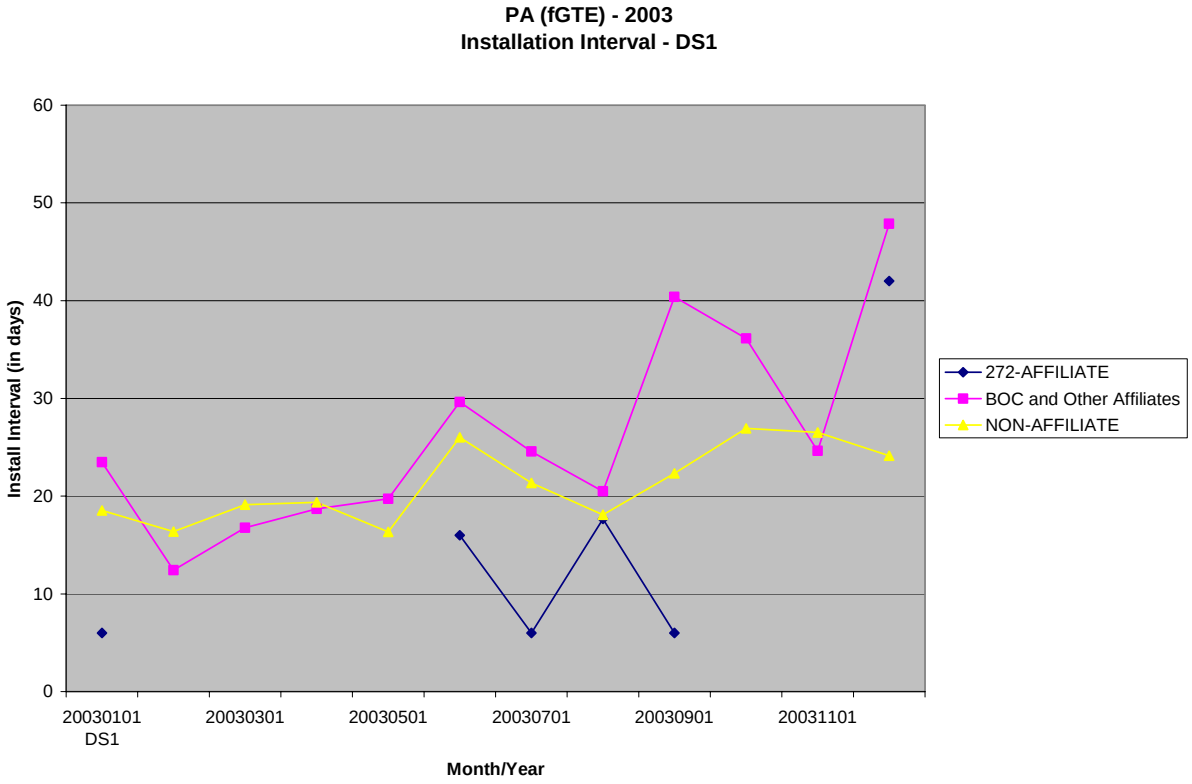

PA (fGTE) - 2003
Installation Order Volumes - DS1
250
200
150
100
50
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

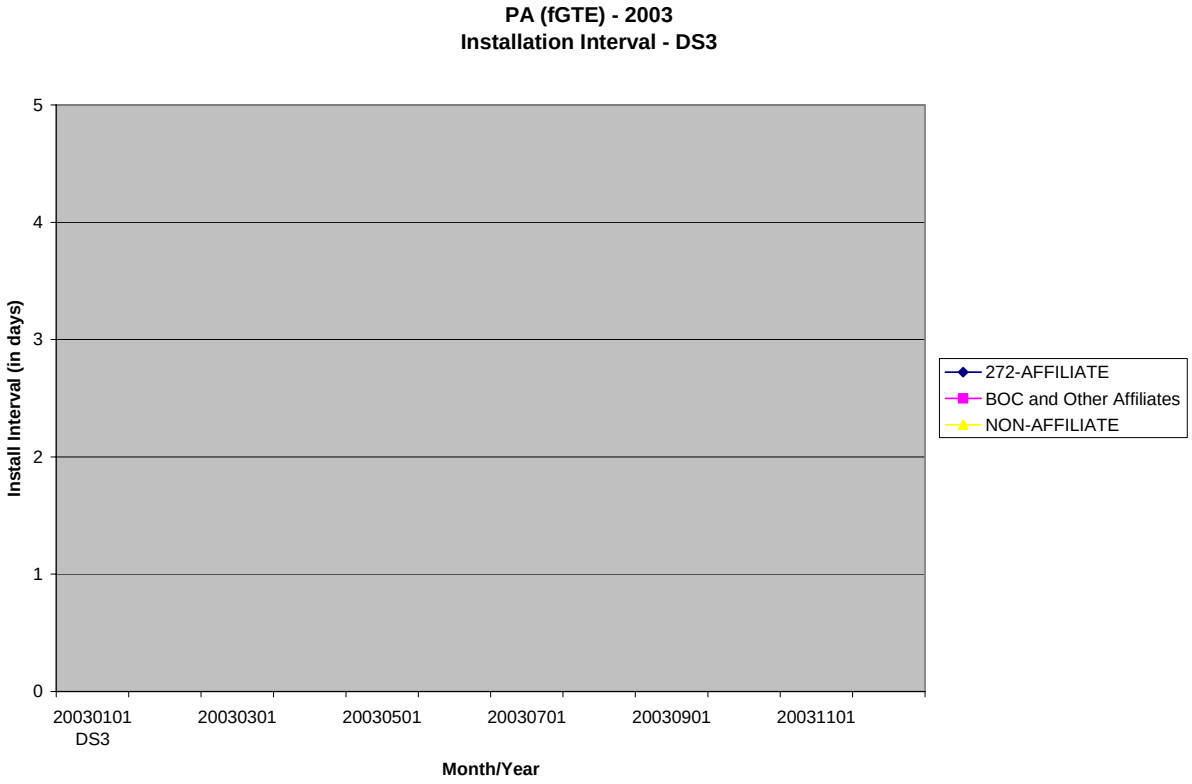

PA (fGTE) - 2003
Installation Order Volumes - DS3
5
4
3
2
1
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

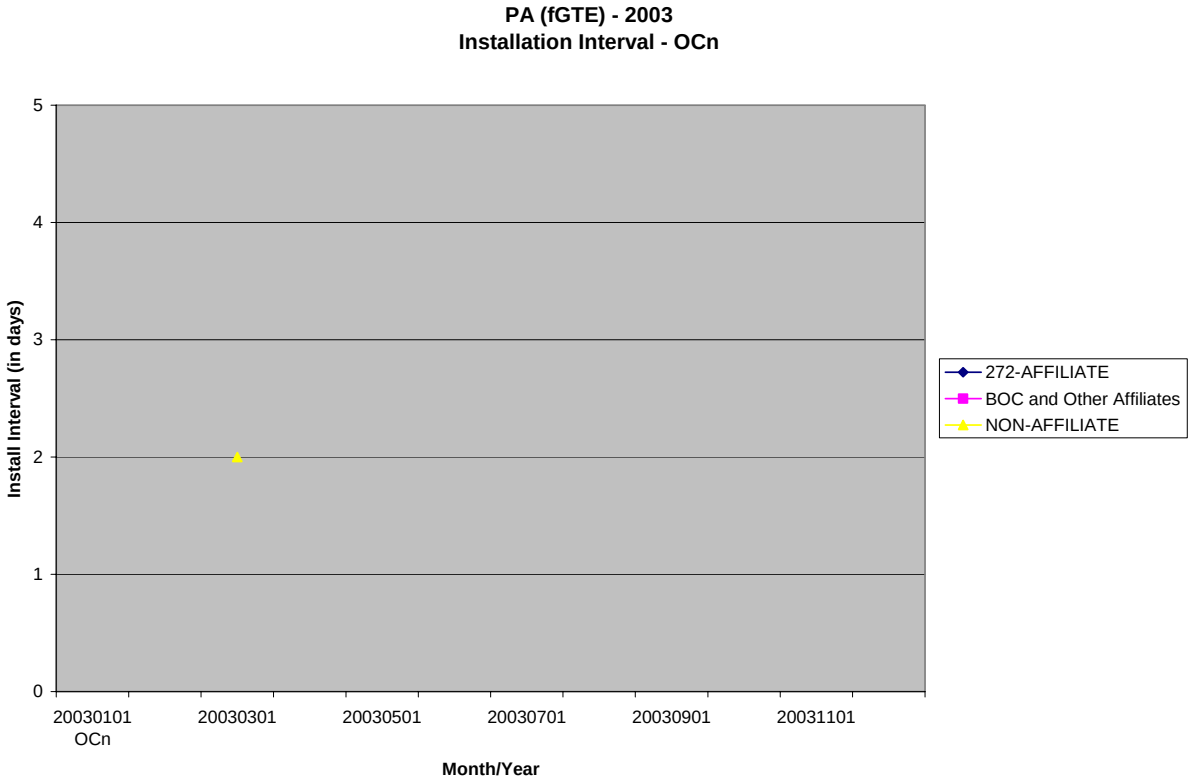

PA (fGTE) - 2003
Installation Order Volumes - OCn
#of Orders
4
3
2
1
0
20030101
OCn
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

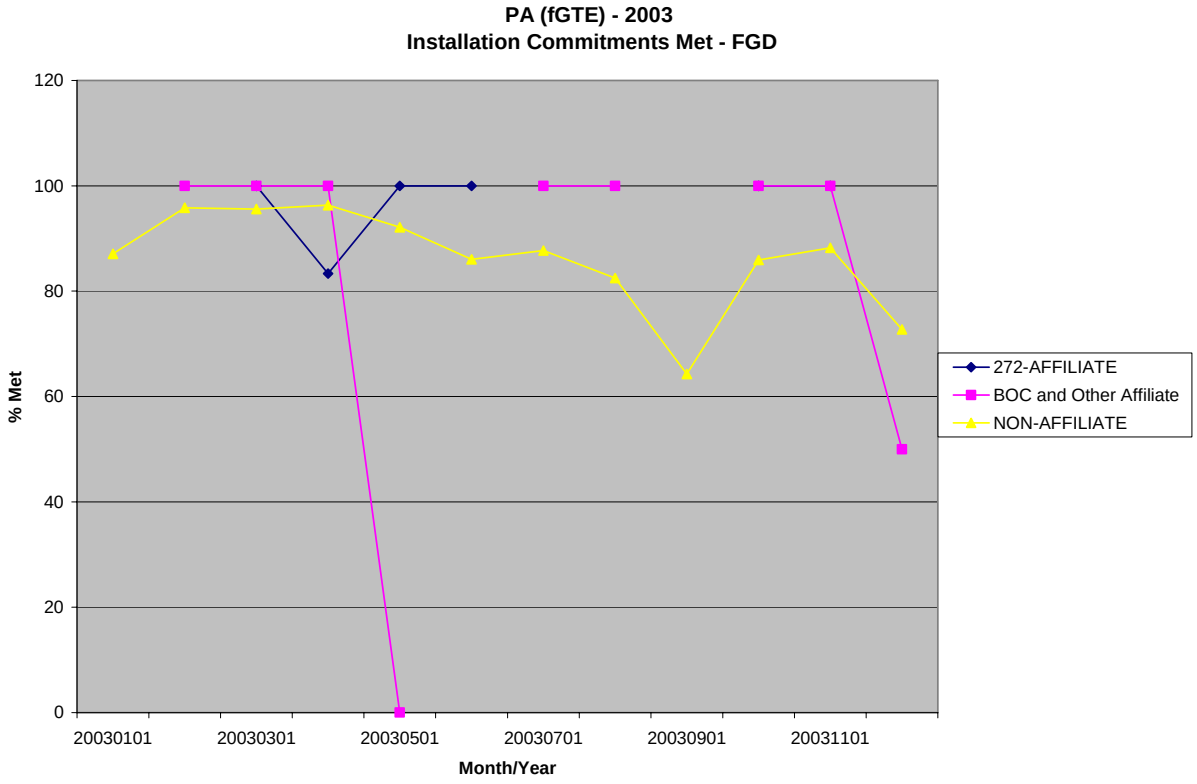

PA (fGTE) - 2003
Installation Interval - FGD
Install Interval (in days)
50
45
40
35
30
25
20
15
10
5
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliate
NON-AFFILIATE

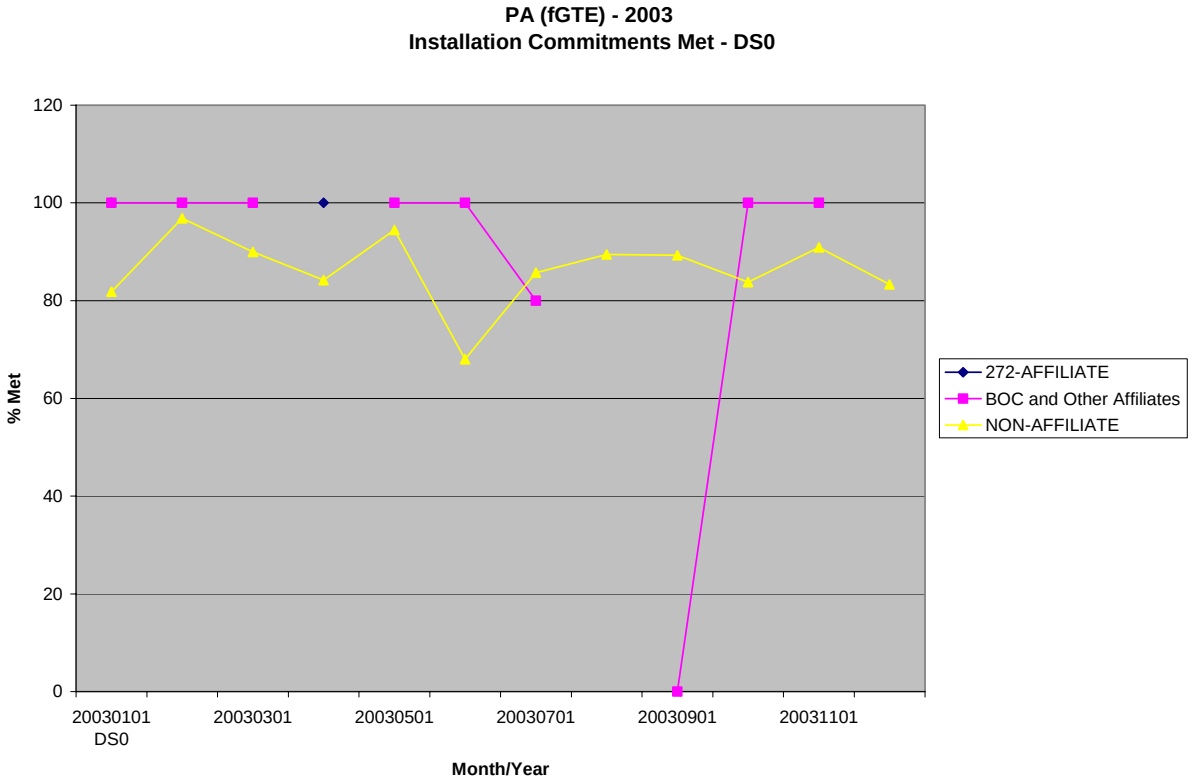

PA (fGTE) - 2003
Installation Interval - DS0
Install Interval (in days)
60
50
40
30
20
10
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

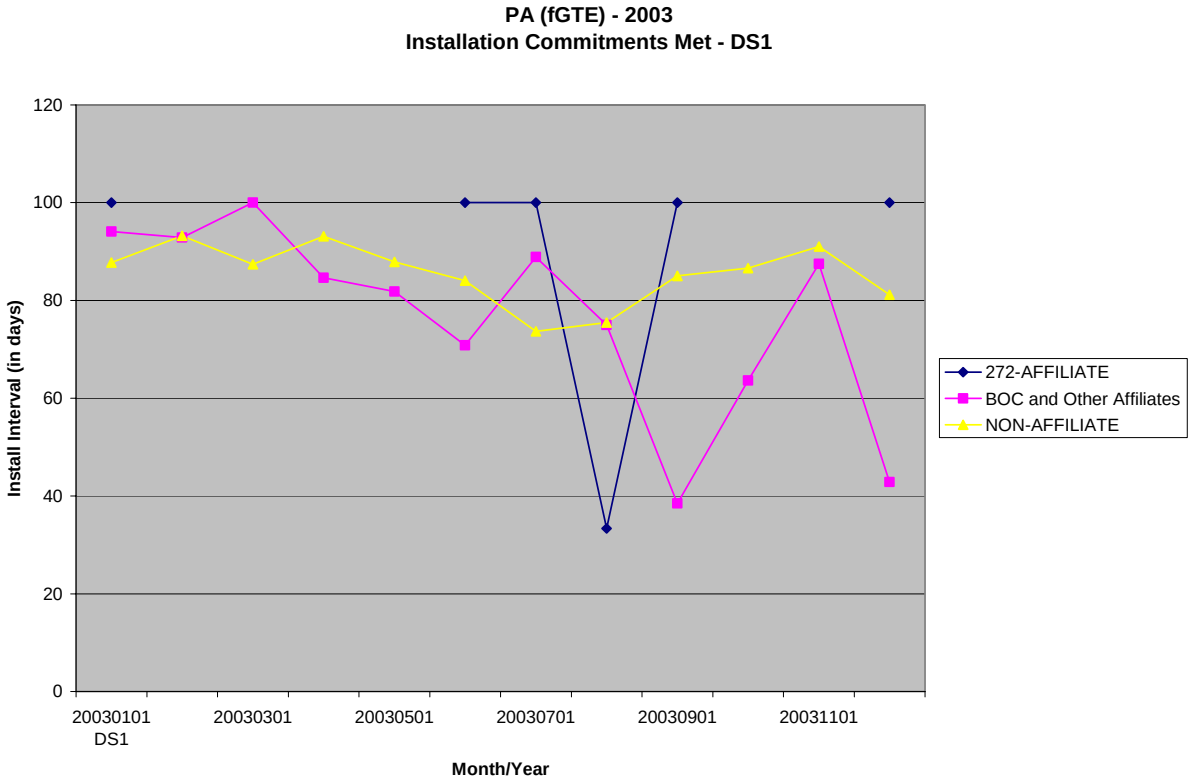

PA (fGTE) - 2003
Installation Interval - DS1
Install Interval (in days)
60
50
40
30
20
10
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

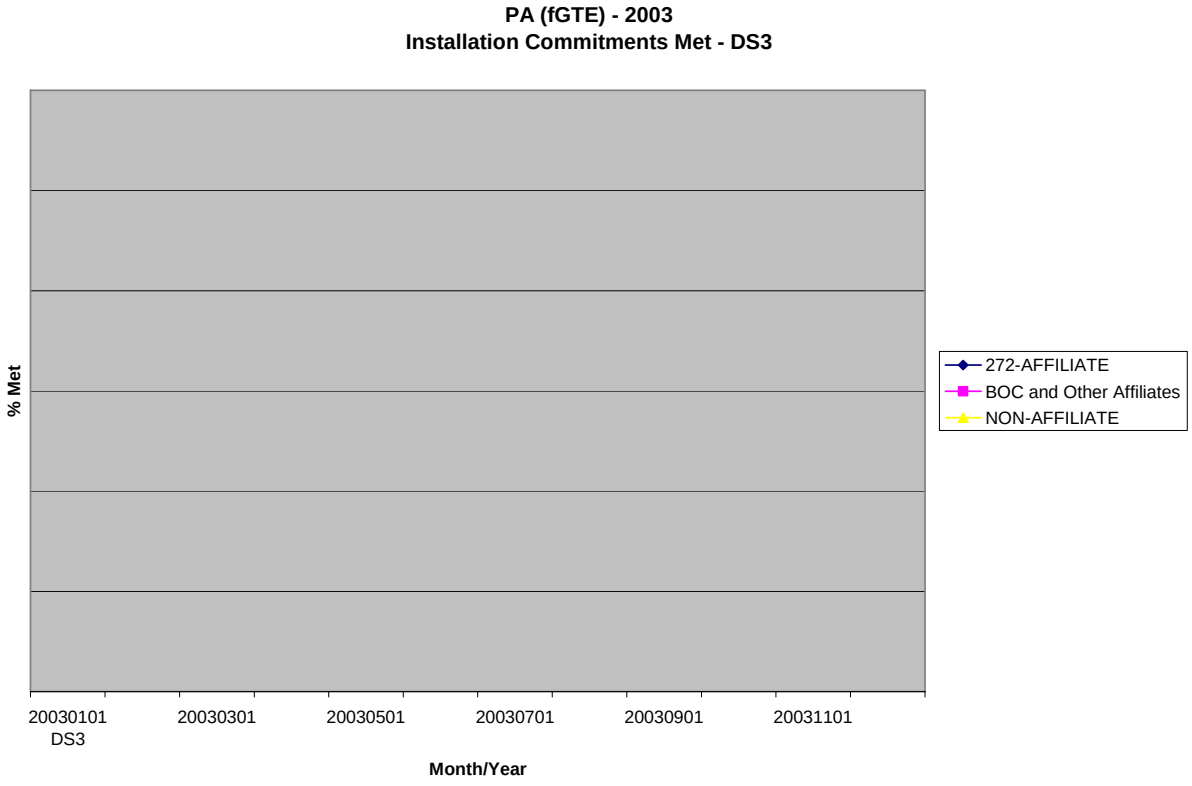

PA (fGTE) - 2003
Installation Interval - DS3
Install Interval (in days)
5
4
3
2
1
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

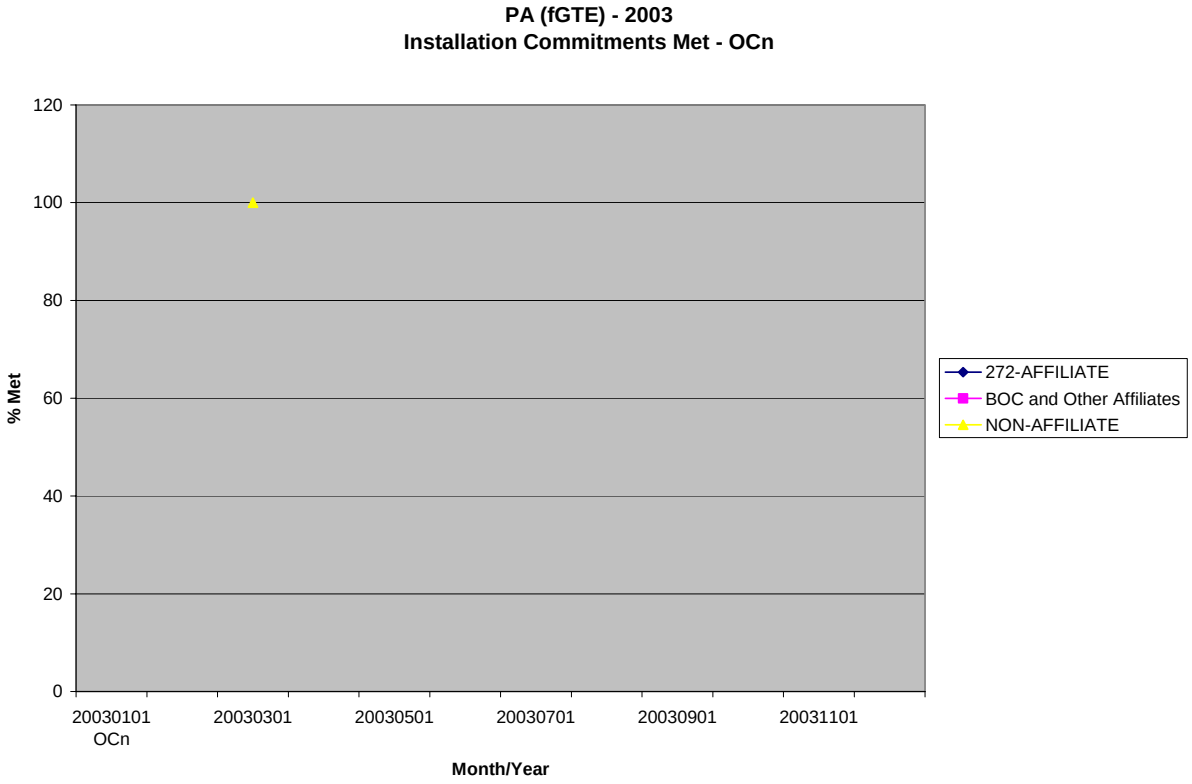

PA (fGTE) - 2003
Installation Interval - OCn
Install Interval (in days)
5
4
3
2
1
0
20030101
OCn
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


PA (fGTE) - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliate
NON-AFFILIATE

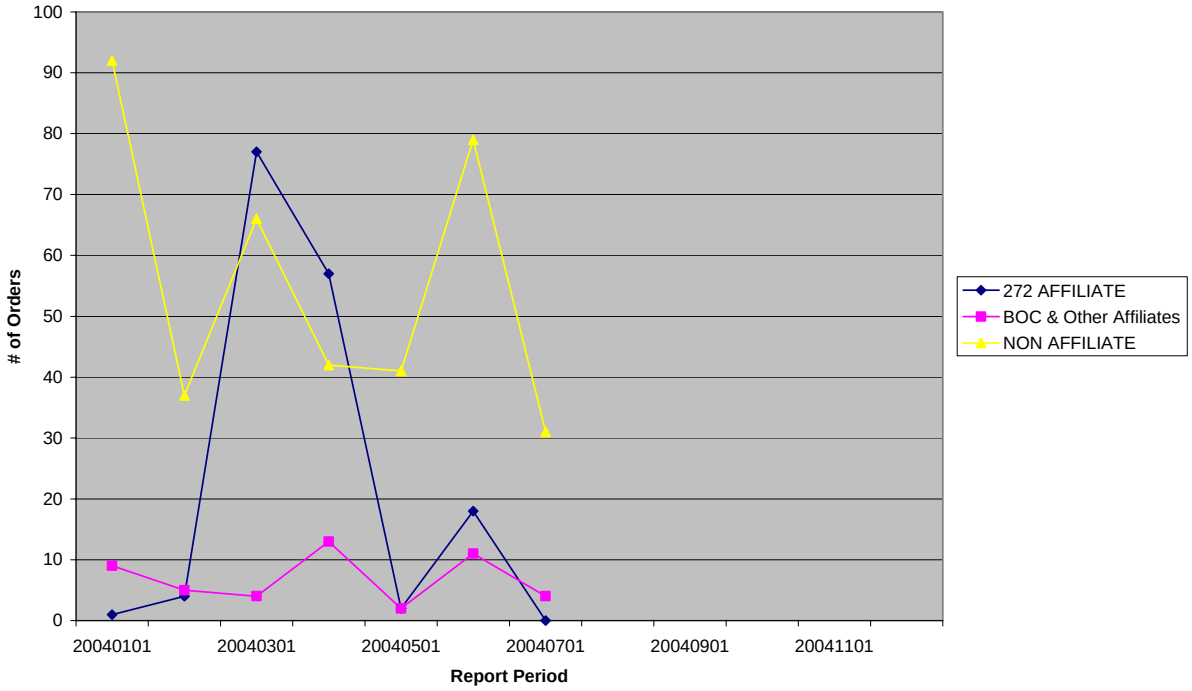

PA (fGTE) - 2003
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


PA (fGTE) - 2003
Installation Commitments Met - DS1
Install Interval (in days)
120
100
80
60
40
20
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

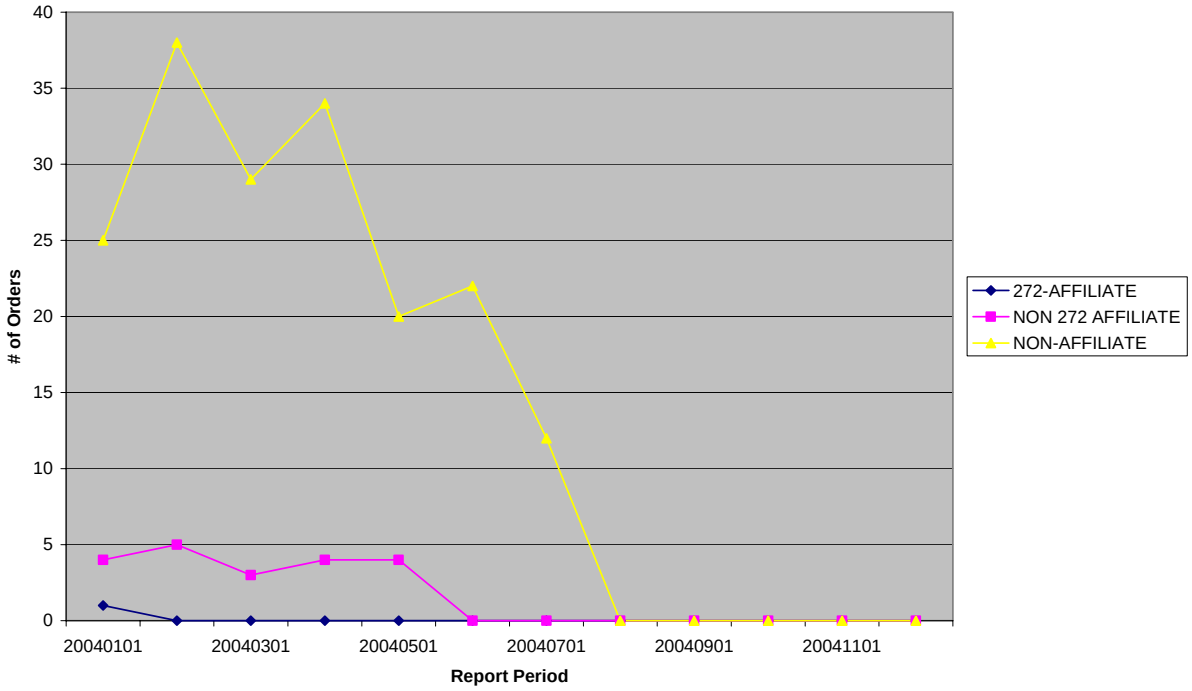

PA (fGTE) - 2003
Installation Commitments Met - DS3
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

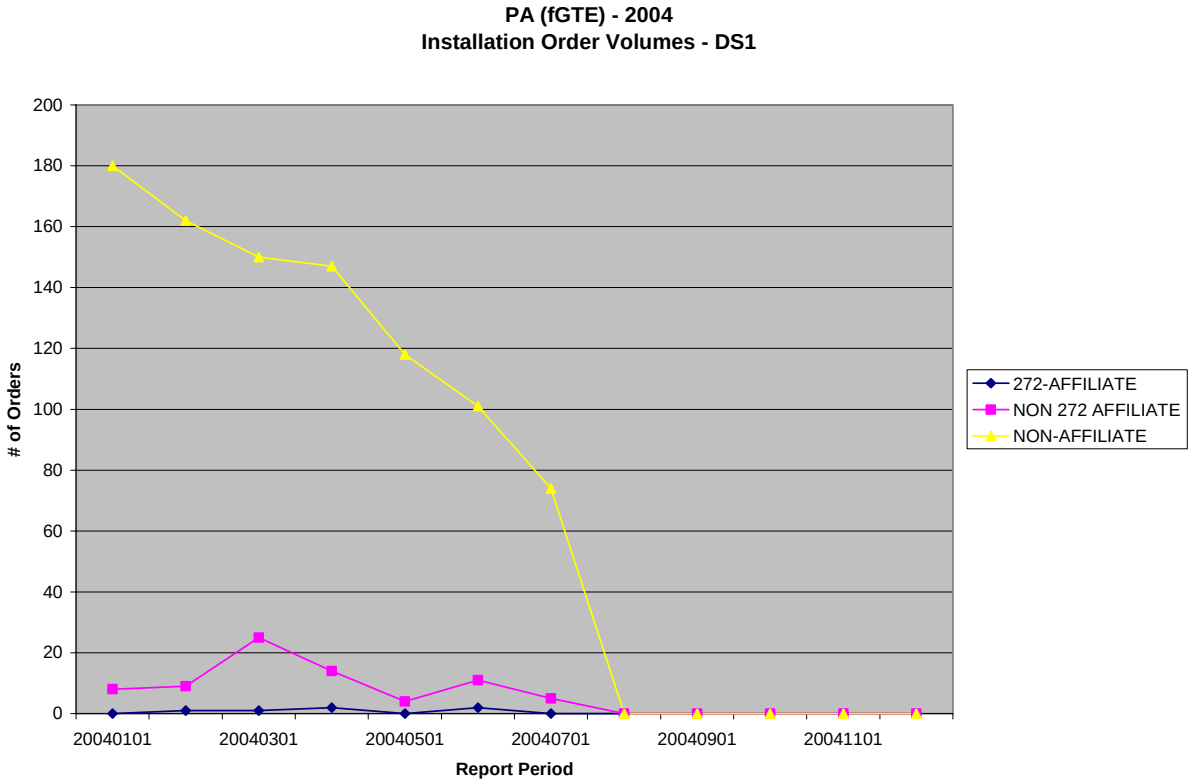

PA (fGTE) - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCn
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

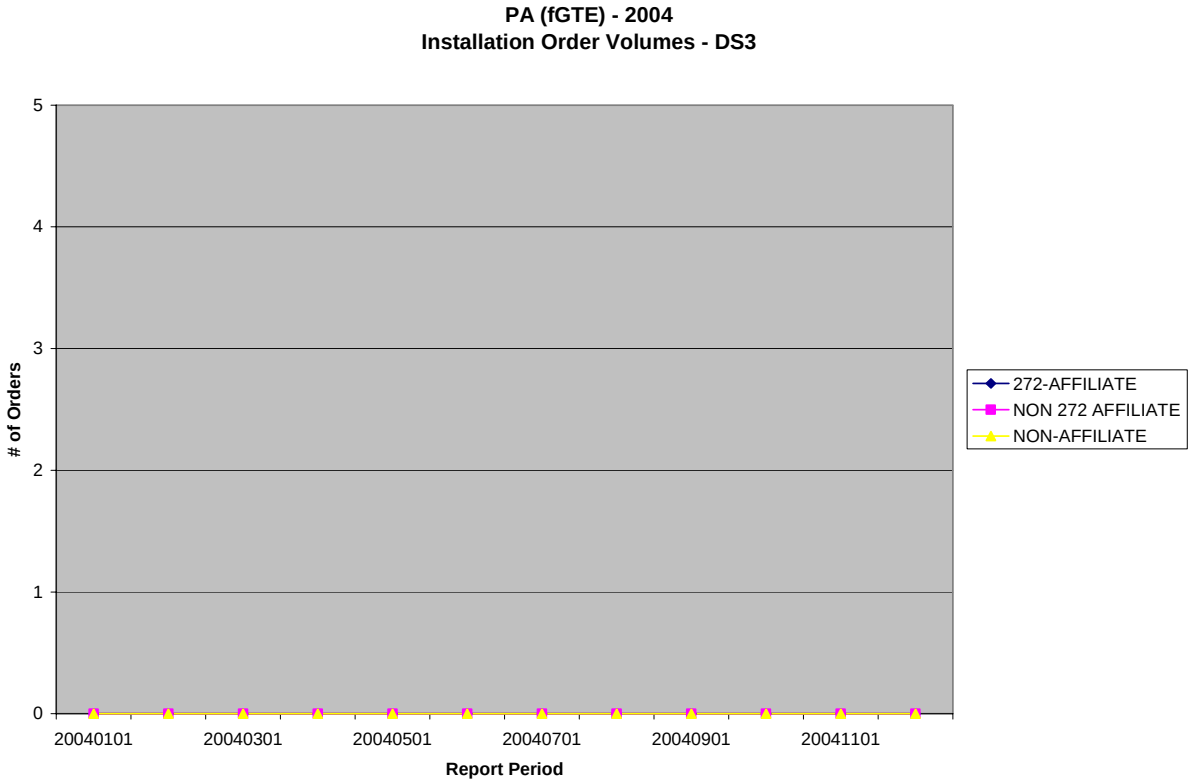
PA (fGTE) - 2004
Installation Order Volumes - FGD

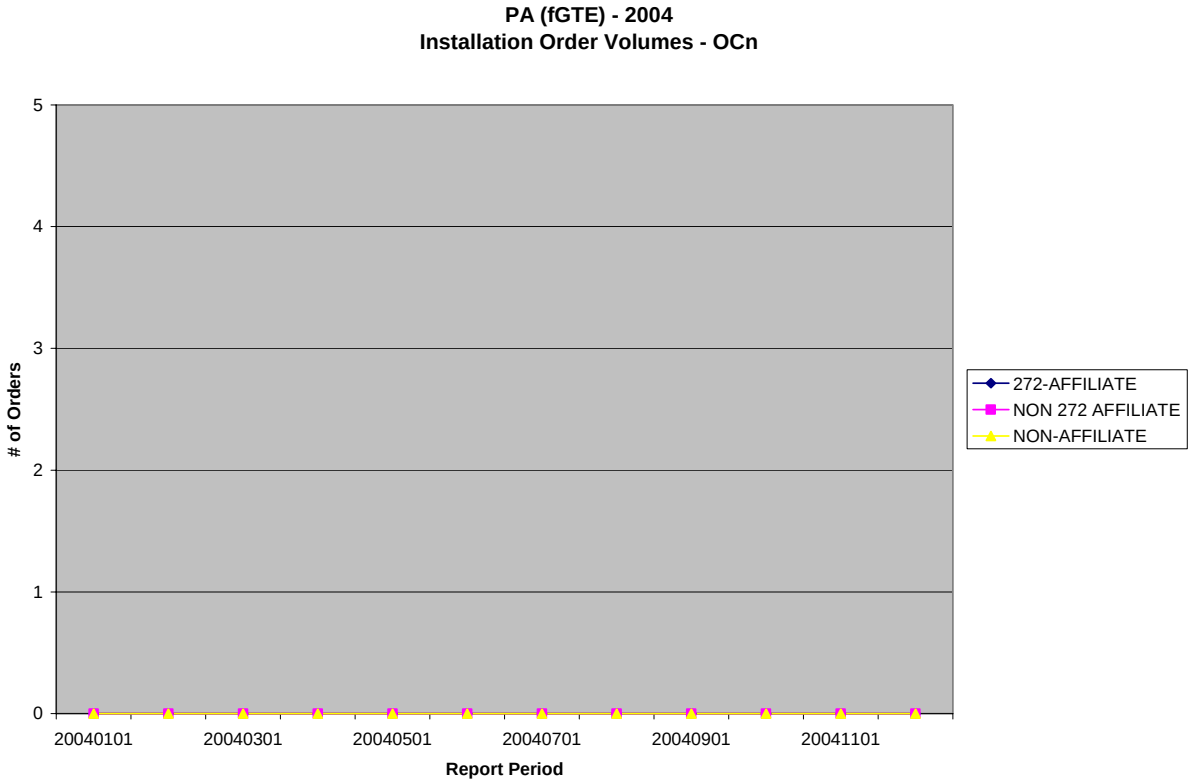


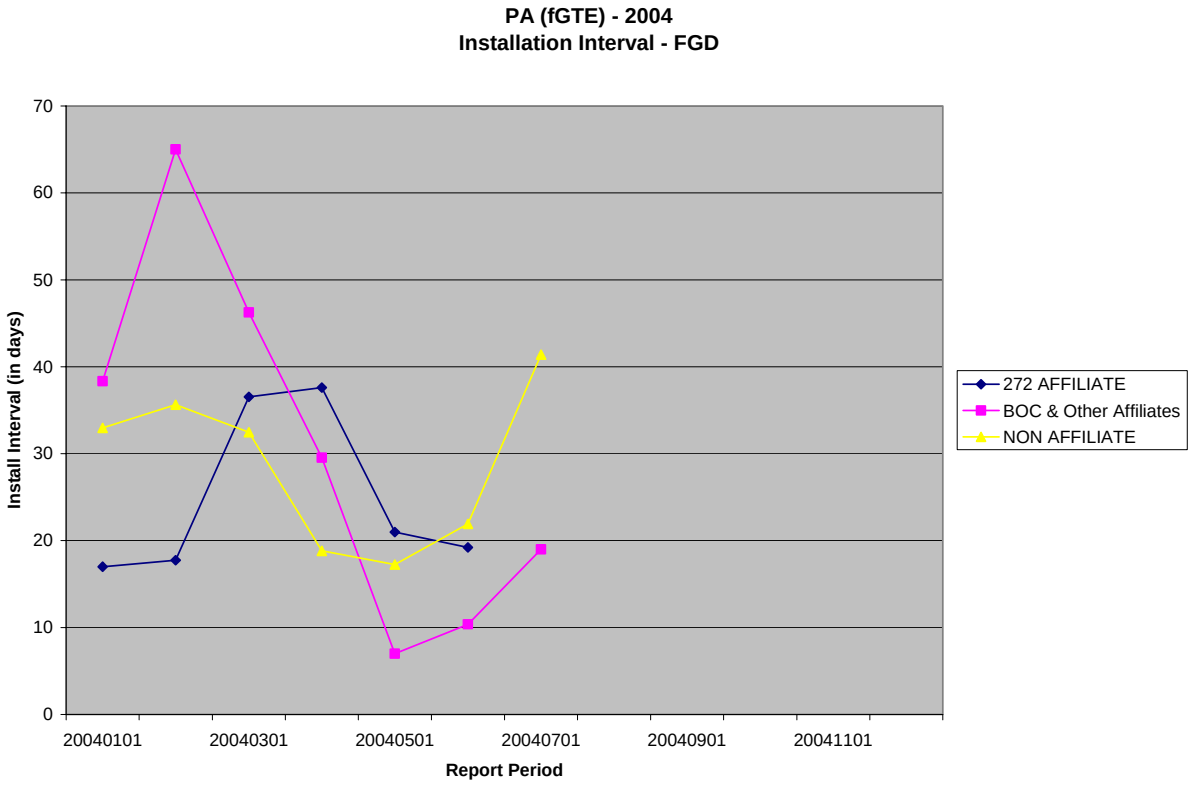
PA (fGTE) - 2004
Installation Order Volumes - DS0

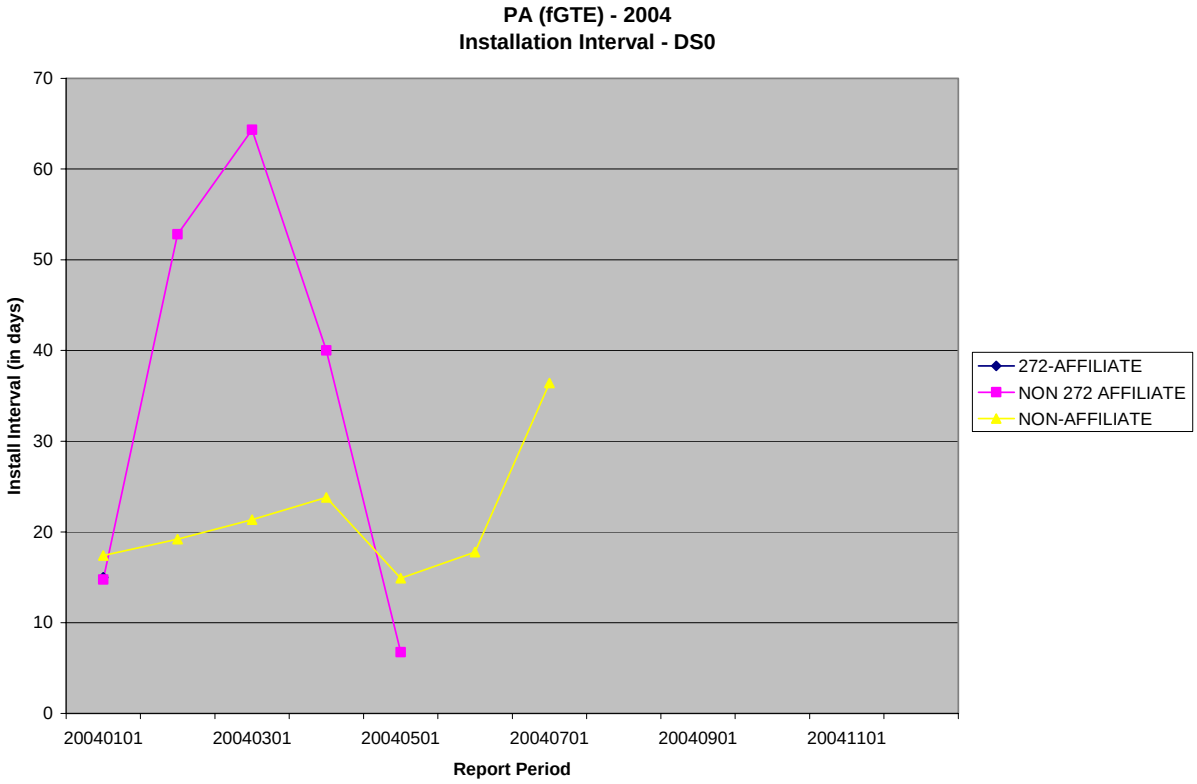


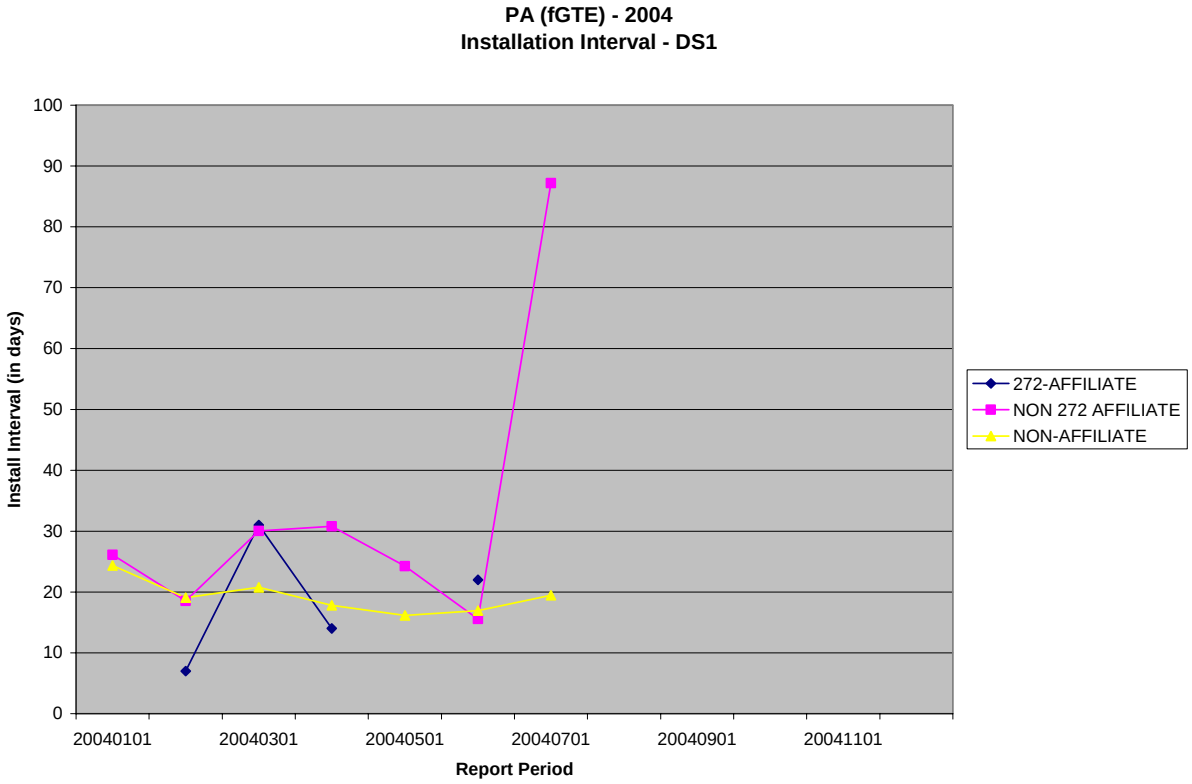

PA (fGTE) - 2004
Installation Order Volumes - DS1
# of Orders
200
180
160
140
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

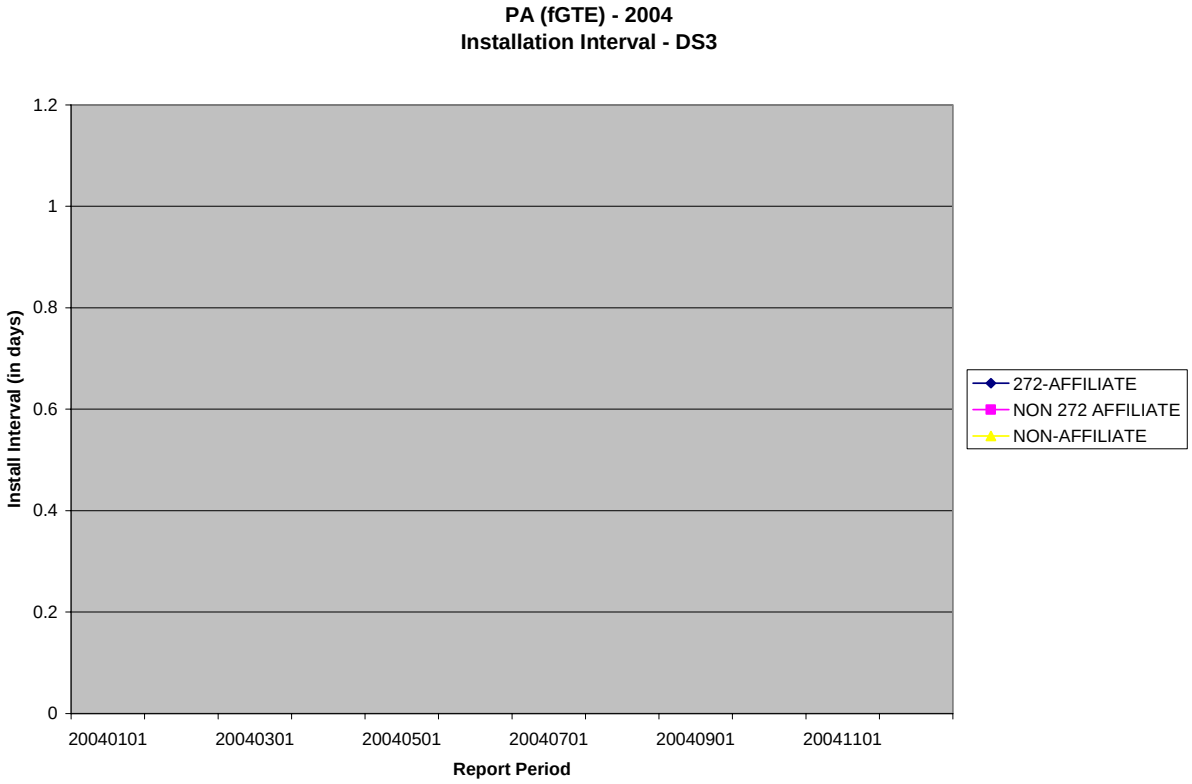

PA (fGTE) - 2004
Installation Order Volumes - DS3
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

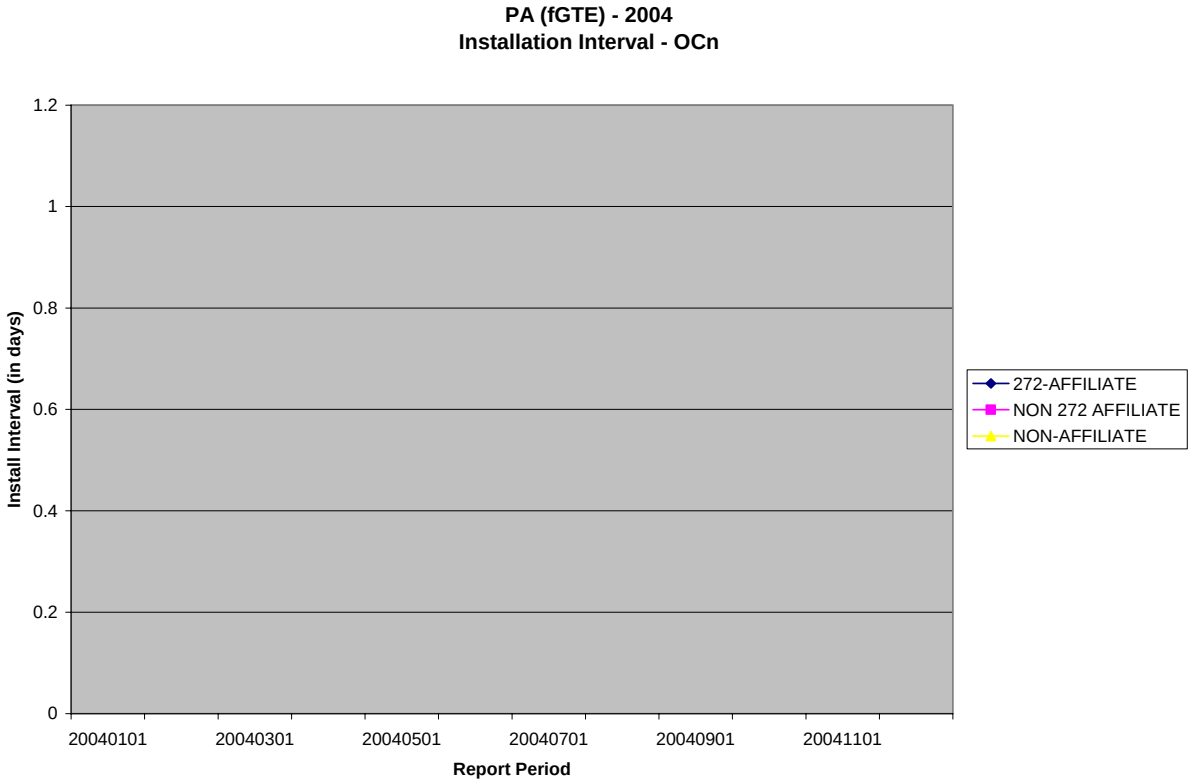

PA (fGTE) - 2004
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

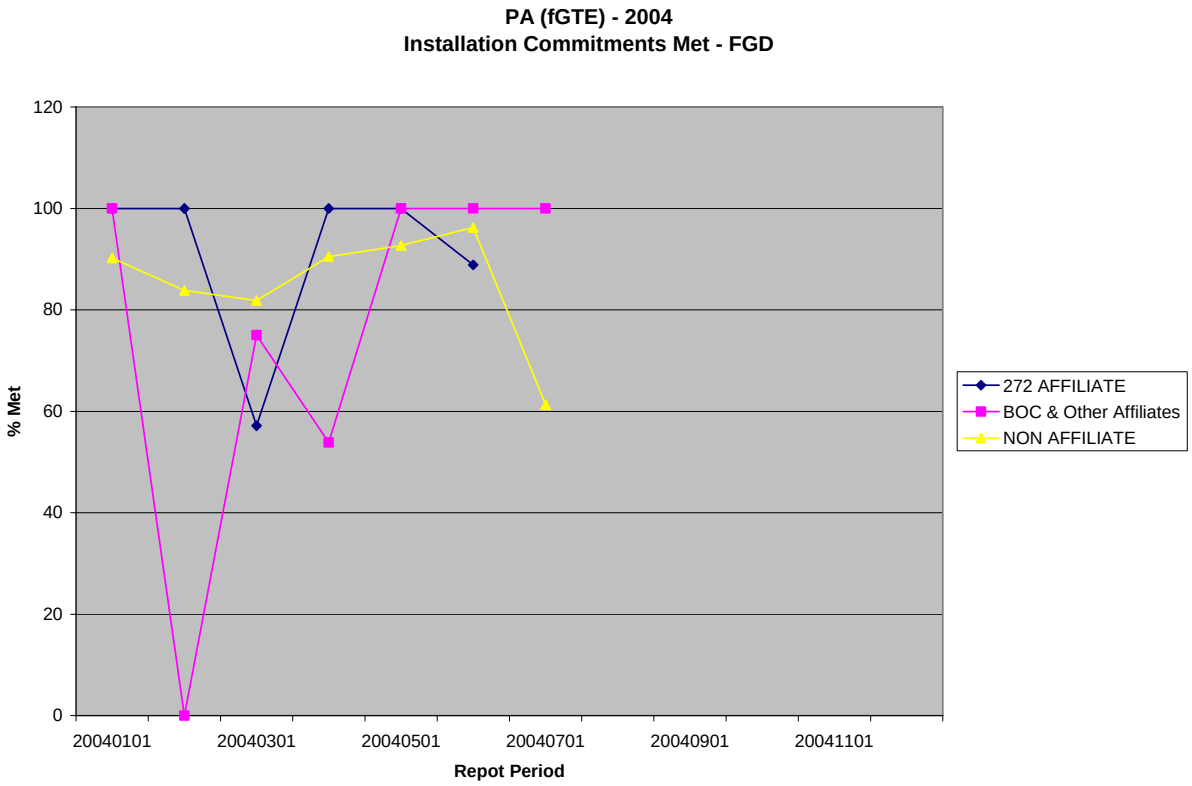

PA (fGTE) - 2004
Installation Interval - FGD
Install Interval (in days)
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

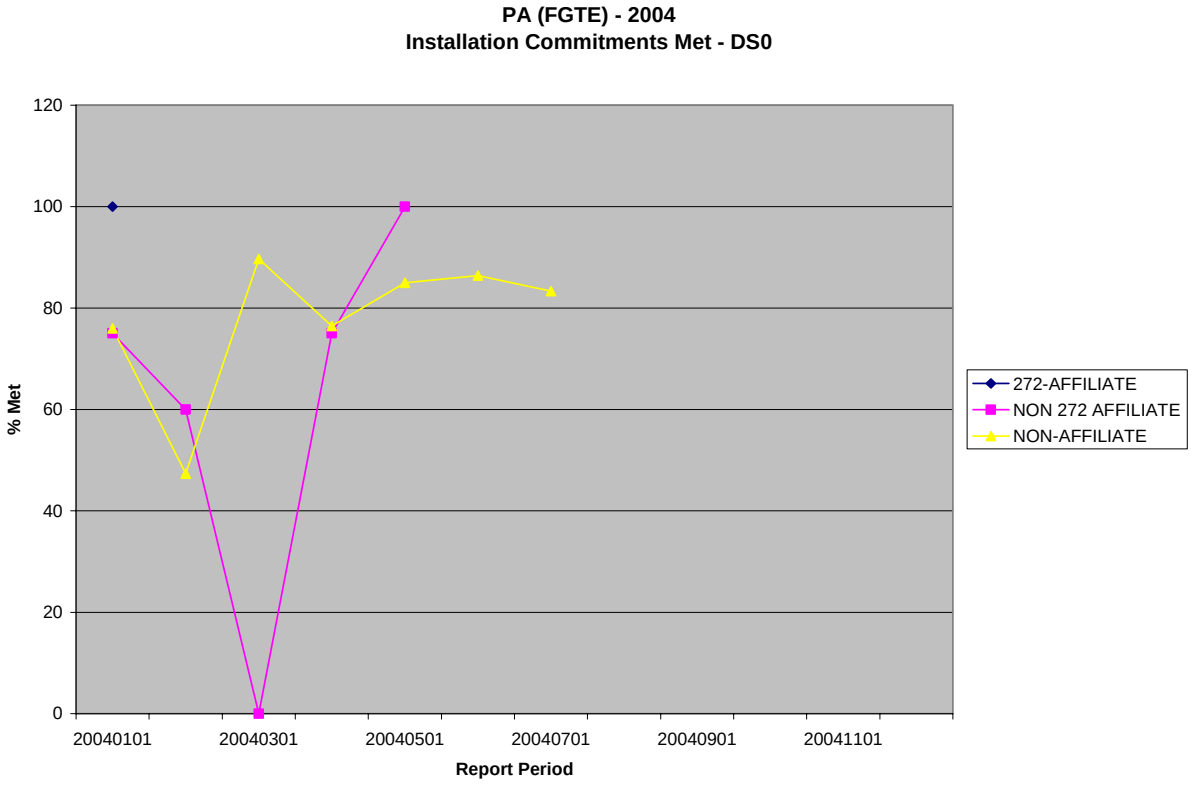

PA (fGTE) - 2004
Installation Interval - DS0
Install Interval (in days)
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

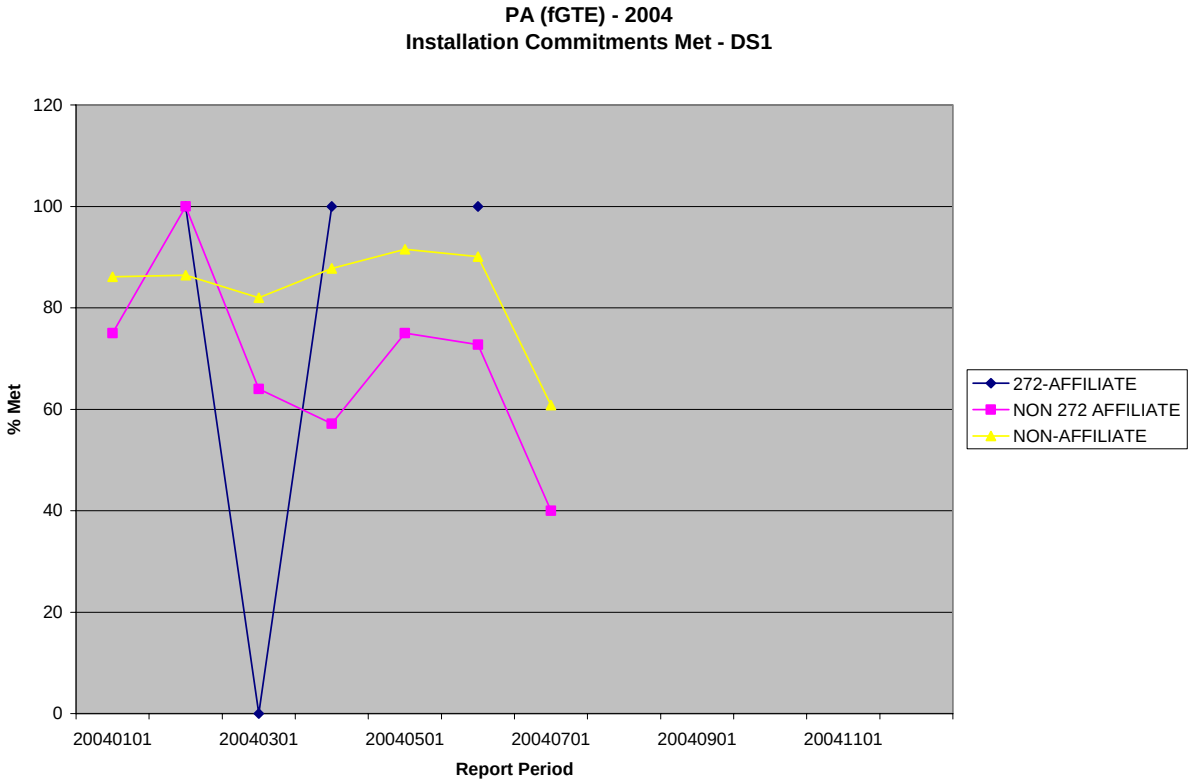

PA (fGTE) - 2004
Installation Interval - DS1
Install Interval (in days)
100
90
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

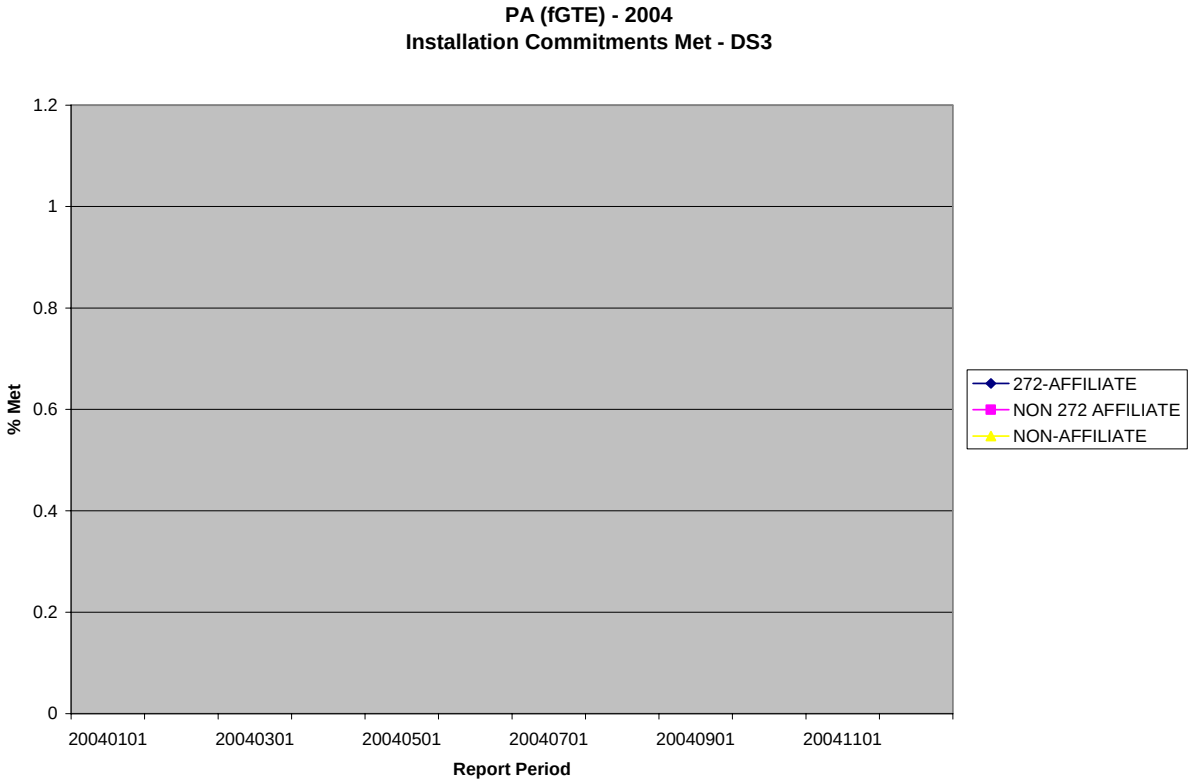

PA (fGTE) - 2004
Installation Interval - DS3
Install Interval (in days)
1.2
1
0.8
0.6
0.4
0.2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

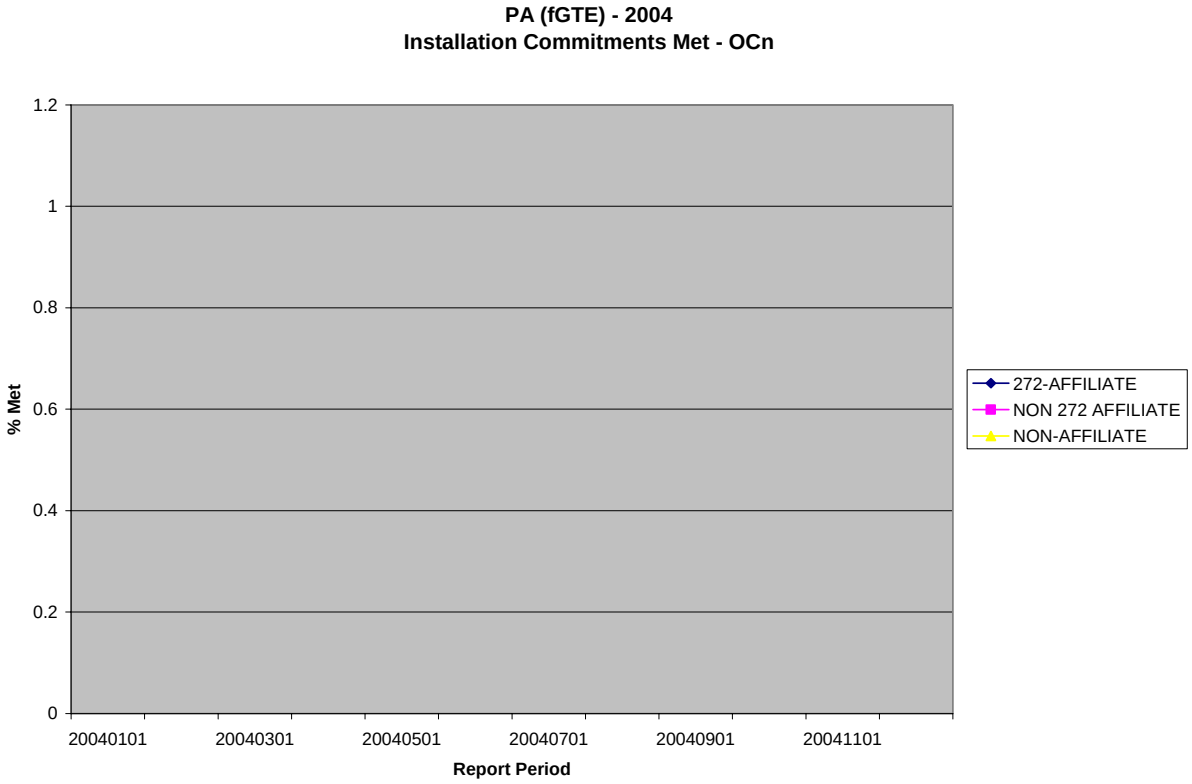

PA (fGTE) - 2004
Installation Interval - OCn
Install Interval (in days)
1.2
1
0.8
0.6
0.4
0.2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

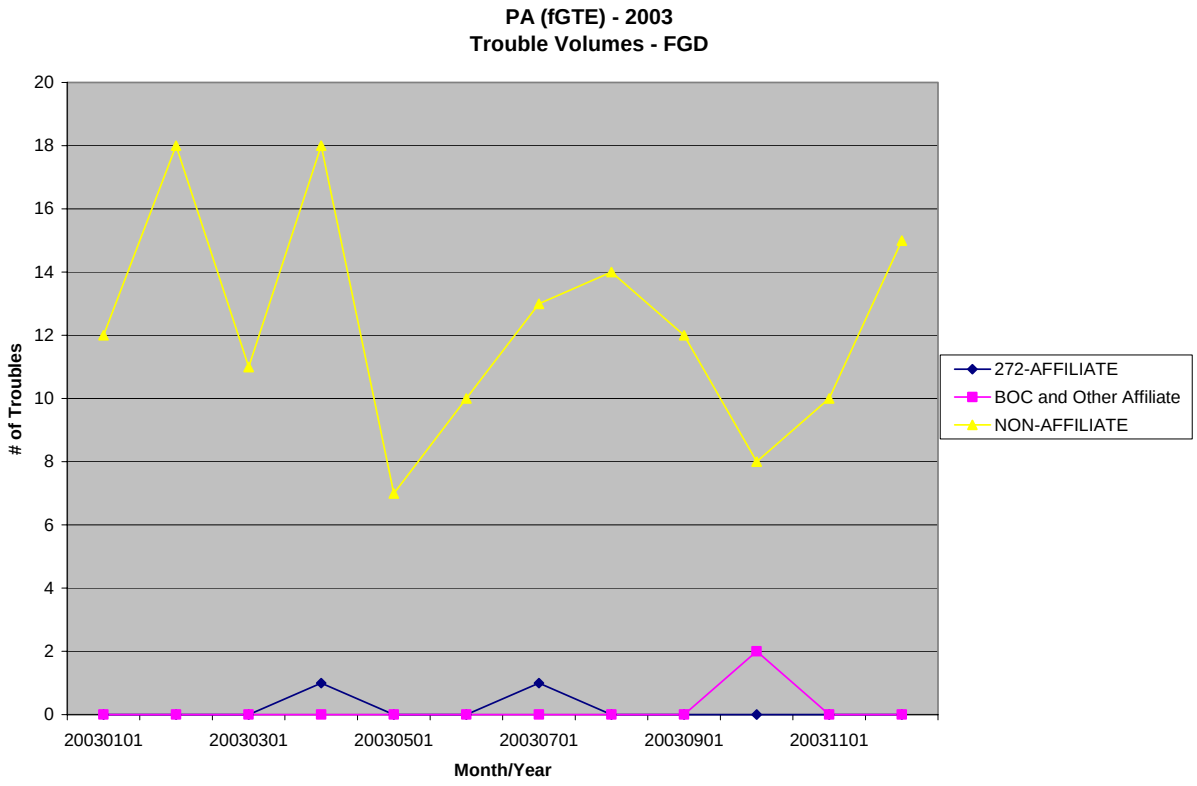

PA (fGTE) - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Repot Period
272 AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

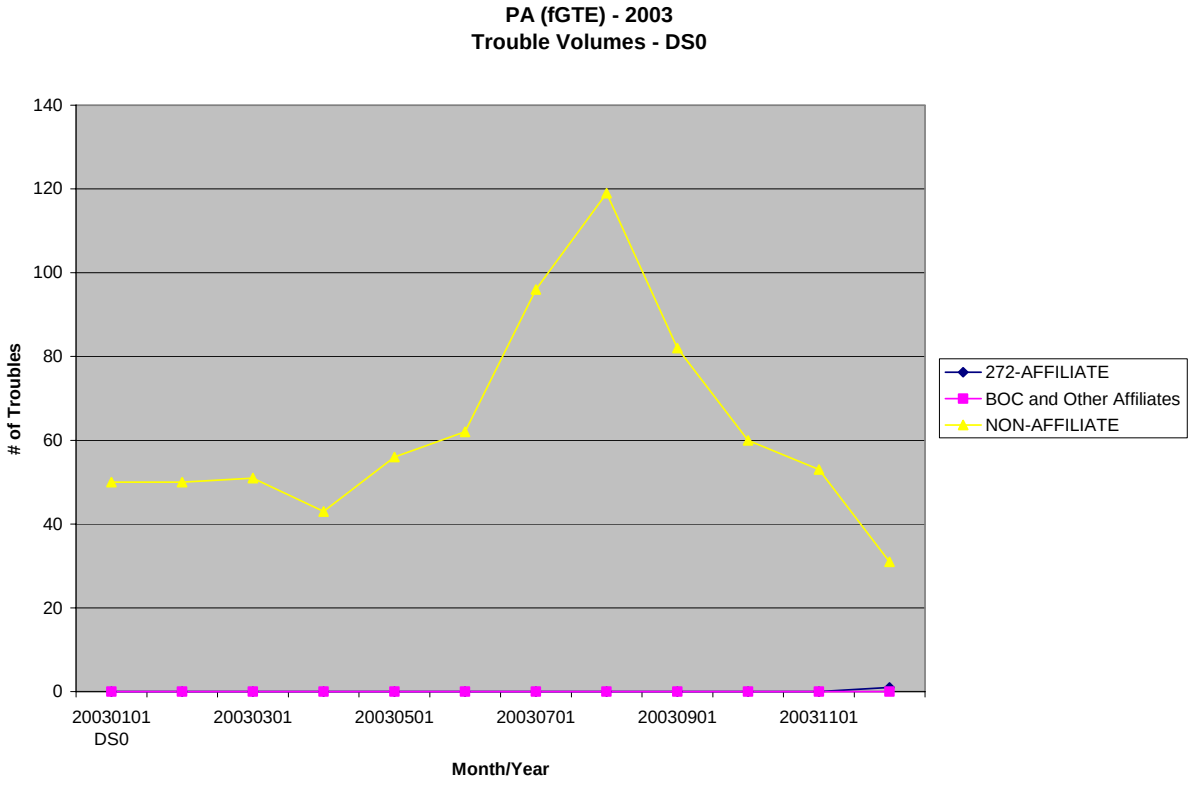

PA (FGTE) - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

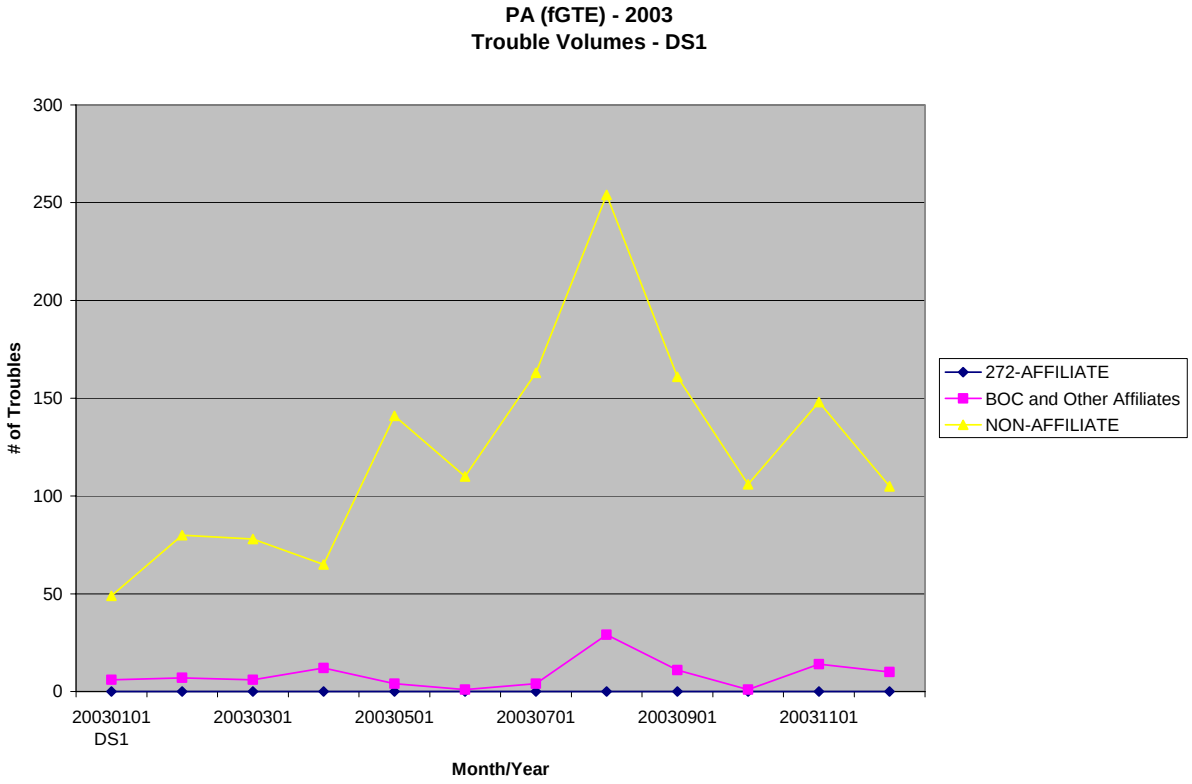

PA (fGTE) - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

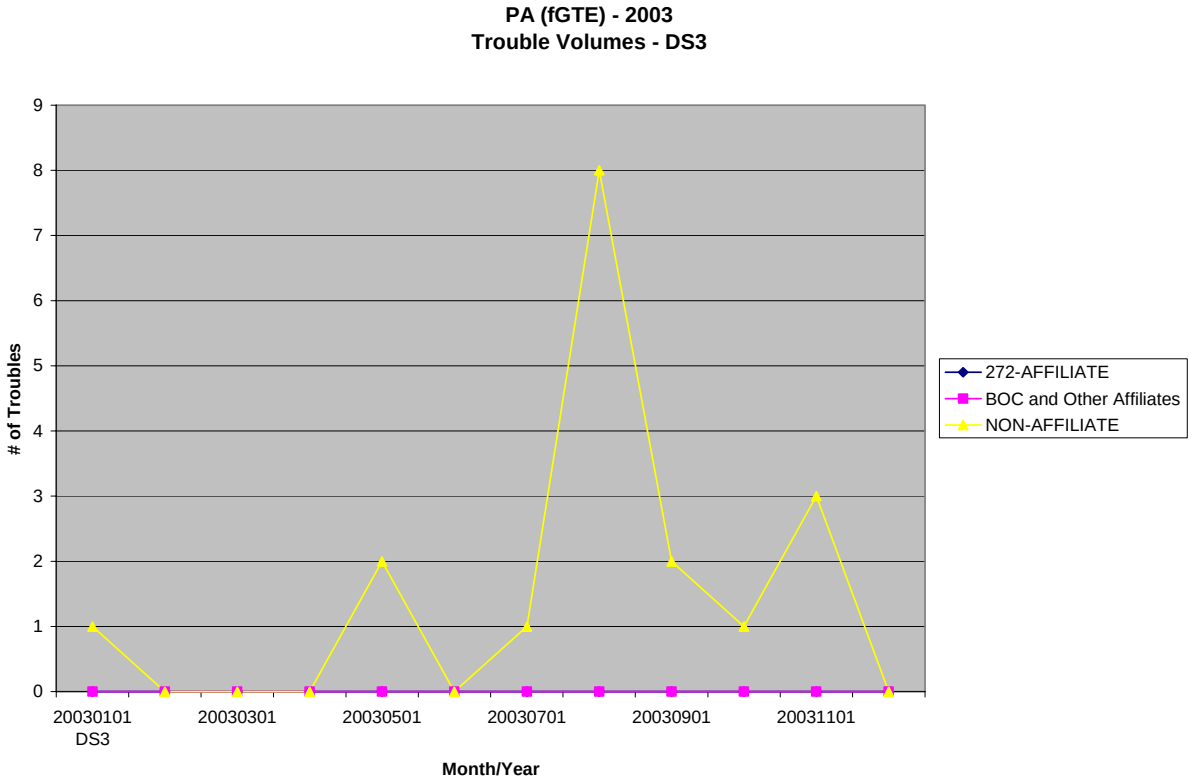

PA (fGTE) - 2004
Installation Commitments Met - DS3
1.2
1
0.8
0.6
0.4
0.2
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

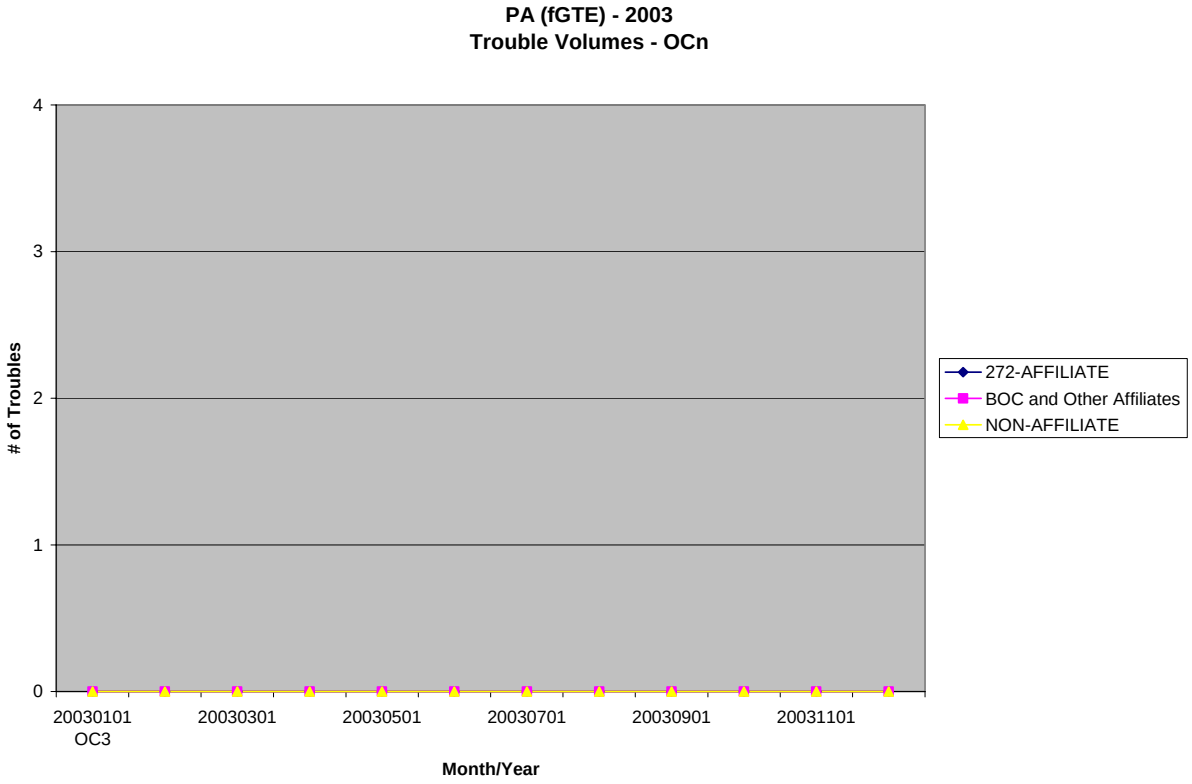

PA (fGTE) - 2004
Installation Commitments Met - OCn
1.2
1
0.8
0.6
0.4
0.2
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
NON 272 AFFILIATE
NON-AFFILIATE

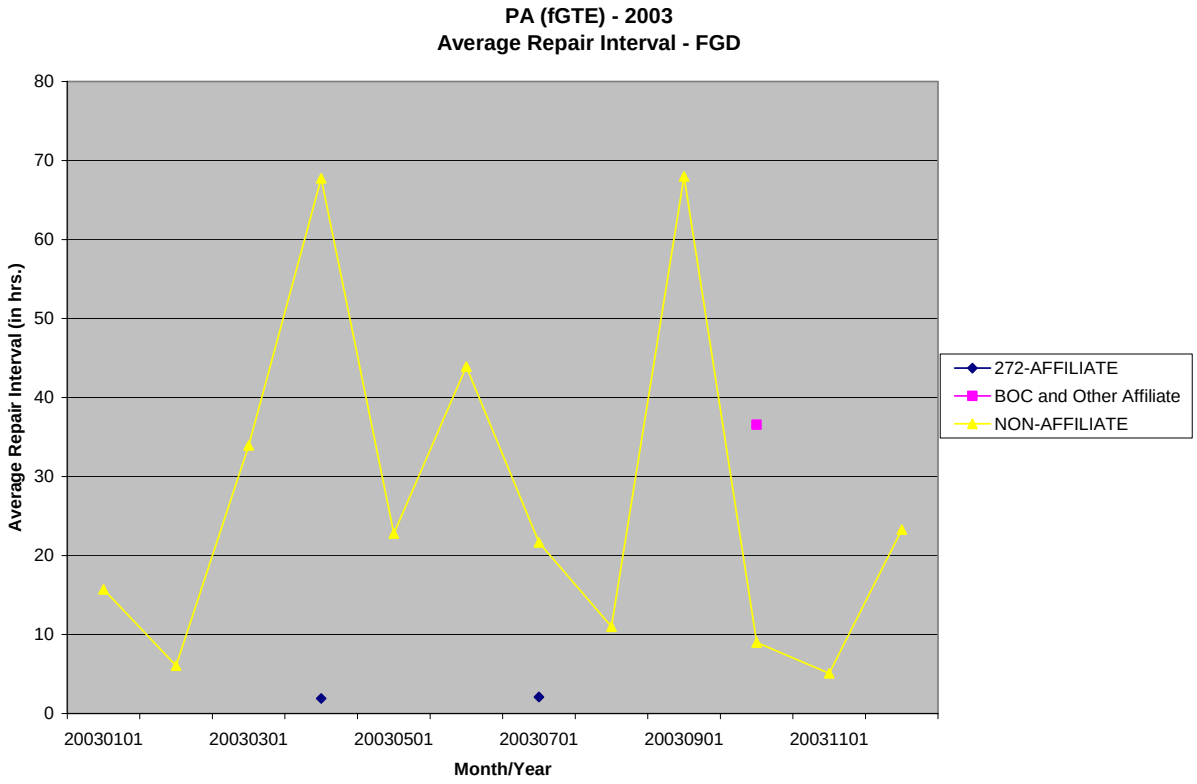

PA (fGTE) - 2003
Trouble Volumes - FGD
# of Troubles
20
18
16
14
12
10
8
6
4
2
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliate
NON-AFFILIATE

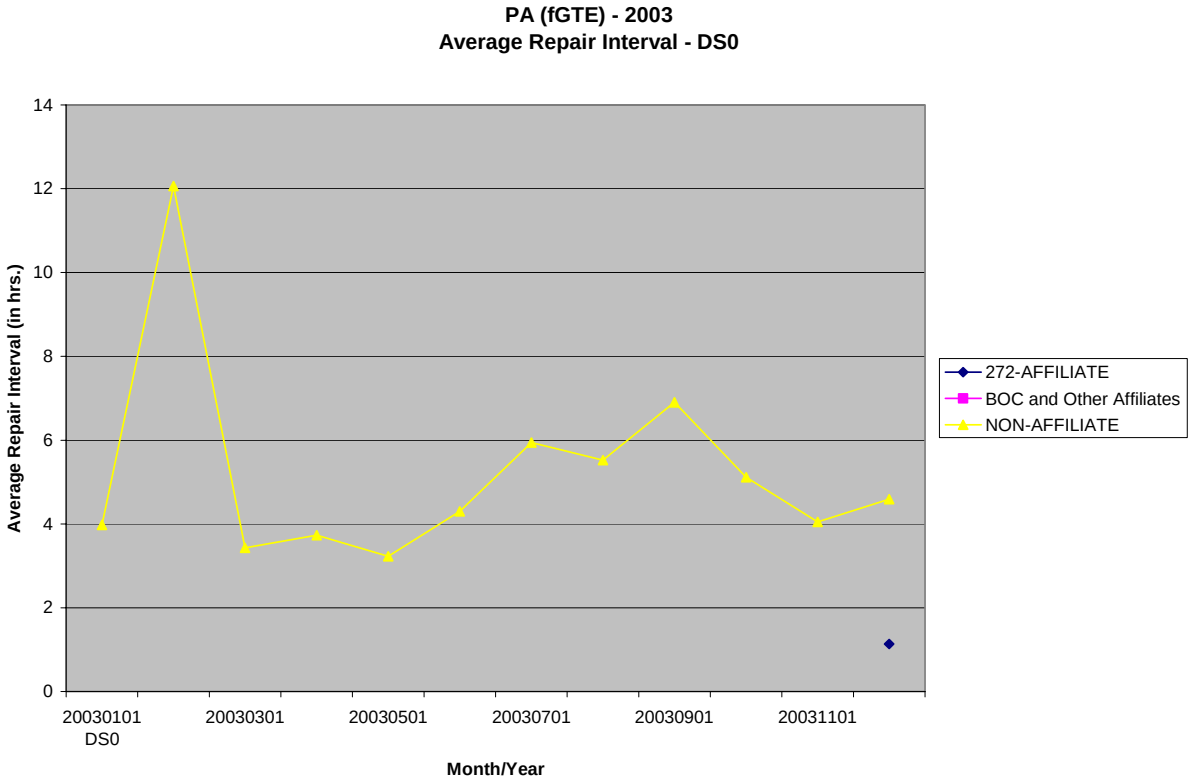

PA (fGTE) - 2003
Trouble Volumes - DS0
# of Troubles
140
120
100
80
60
40
20
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

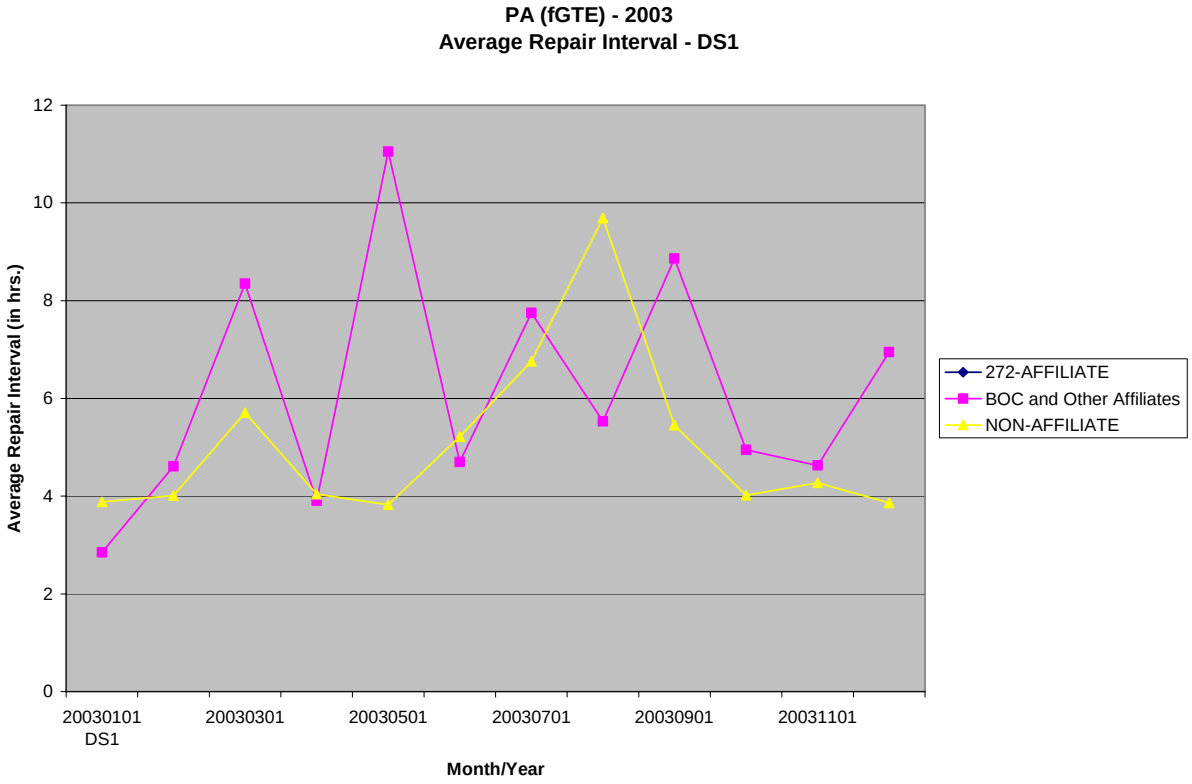

PA (fGTE) - 2003
Trouble Volumes - DS1
300
250
200
150
100
50
0
# of Troubles
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

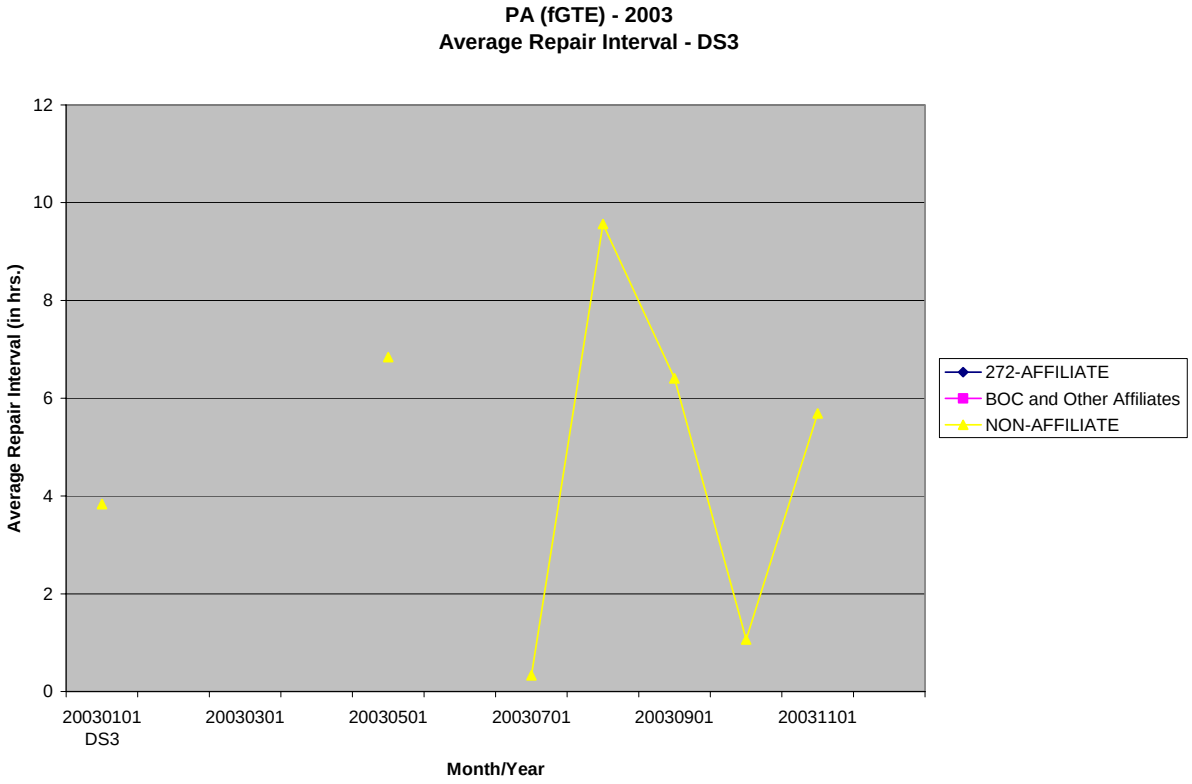

PA (fGTE) - 2003
Trouble Volumes - DS3
9
8
7
6
5
4
3
2
1
0
# of Troubles
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

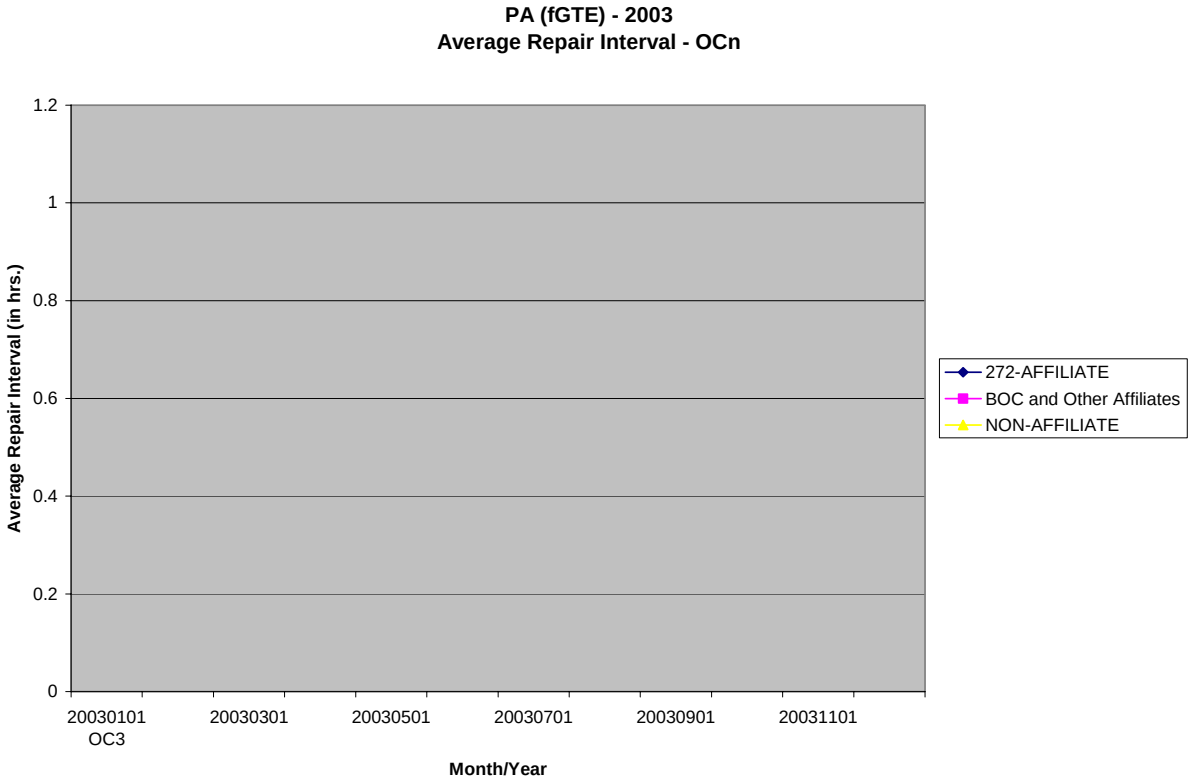

PA (fGTE) - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
20030101
OC3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

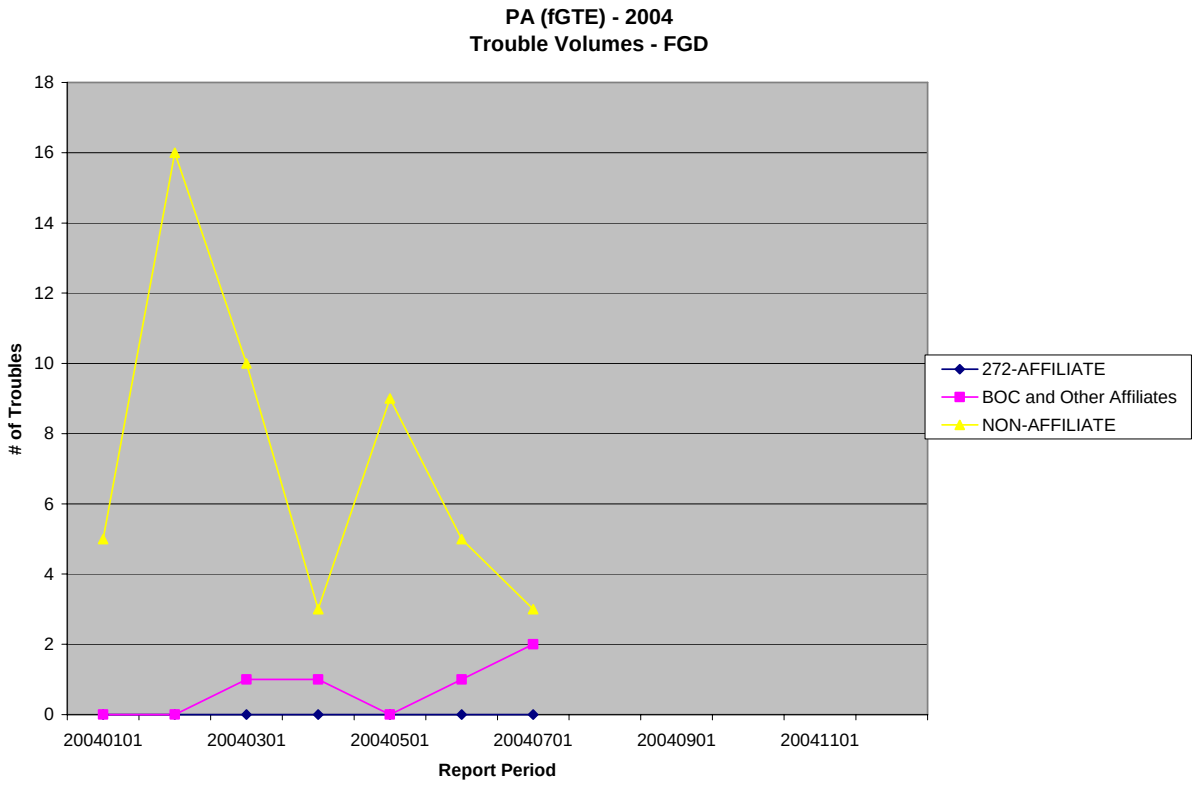

PA (fGTE) - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs.)
80
70
60
50
40
30
20
10
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliate
NON-AFFILIATE

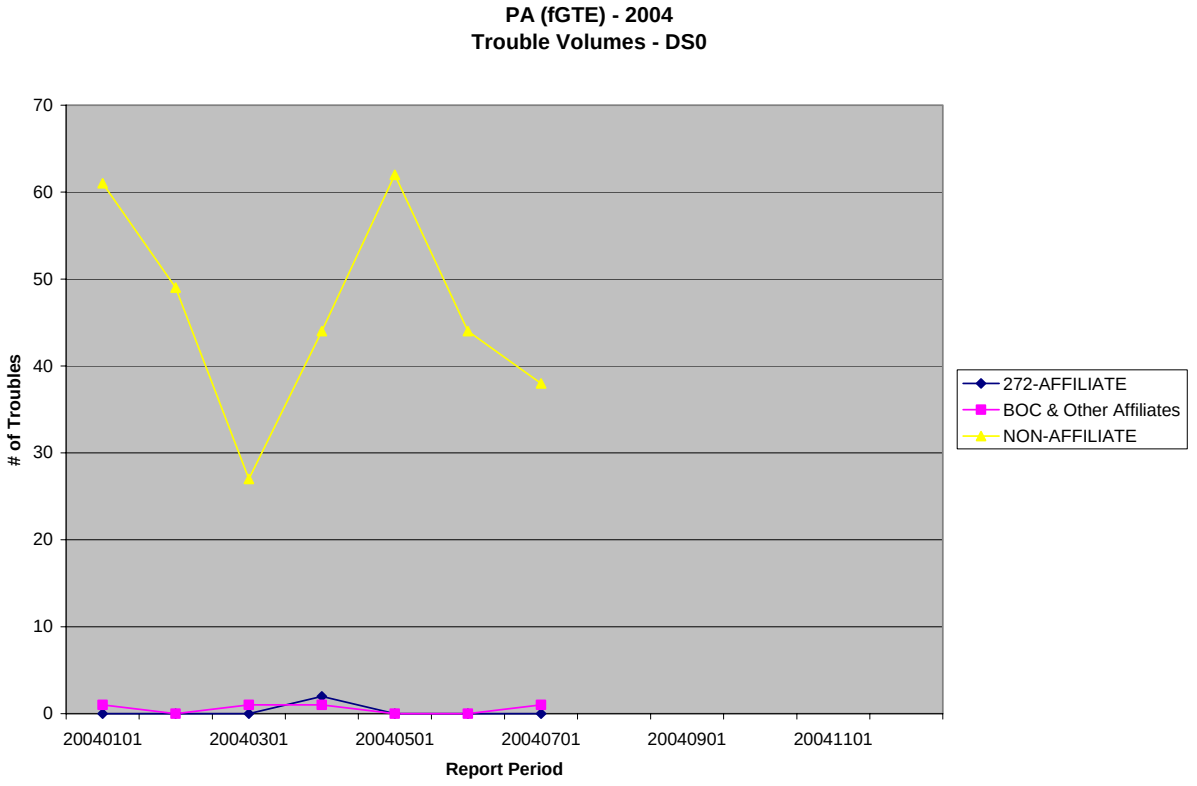

PA (fGTE) - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
14
12
10
8
6
4
2
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

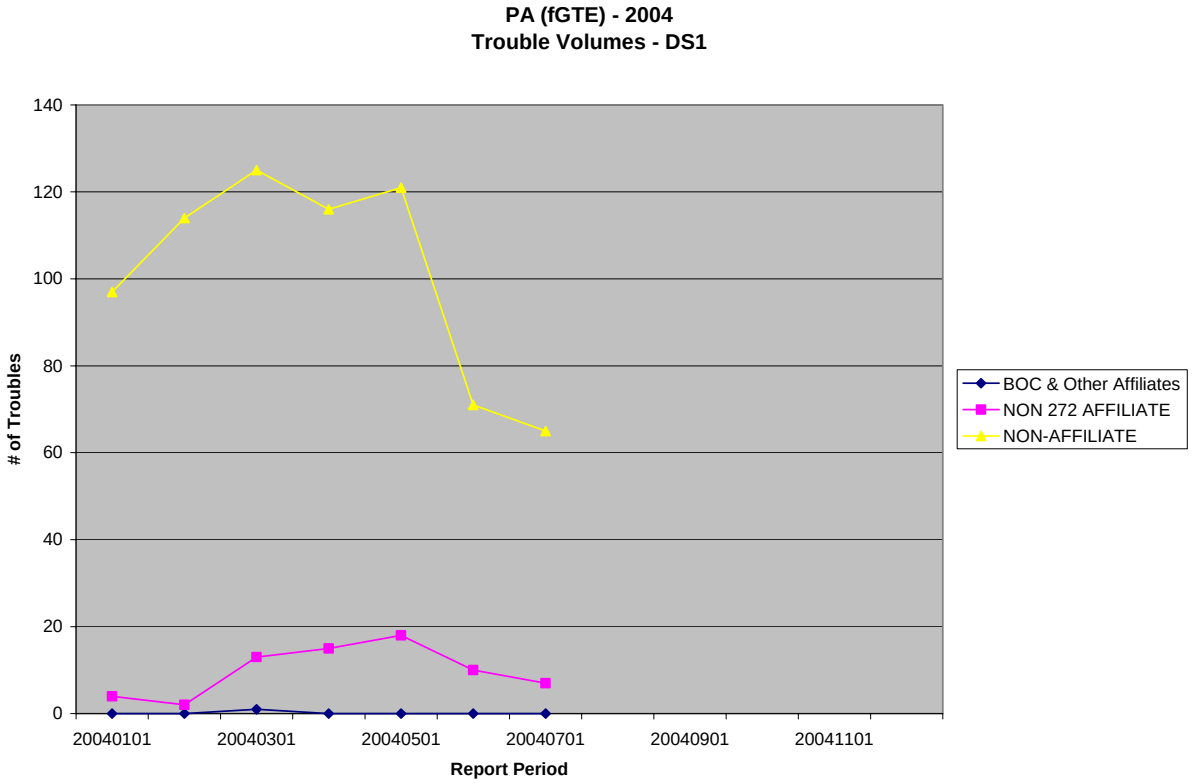

PA (fGTE) - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
12
10
8
6
4
2
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

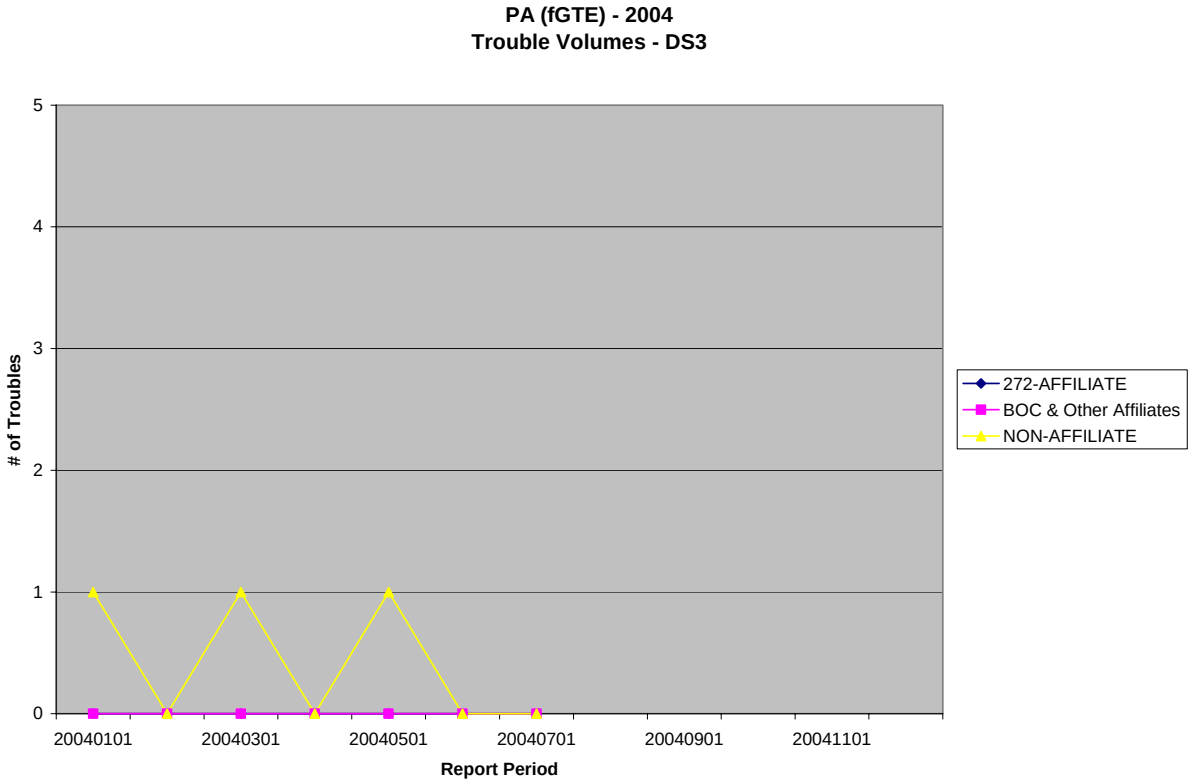

PA (fGTE) - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
12
10
8
6
4
2
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

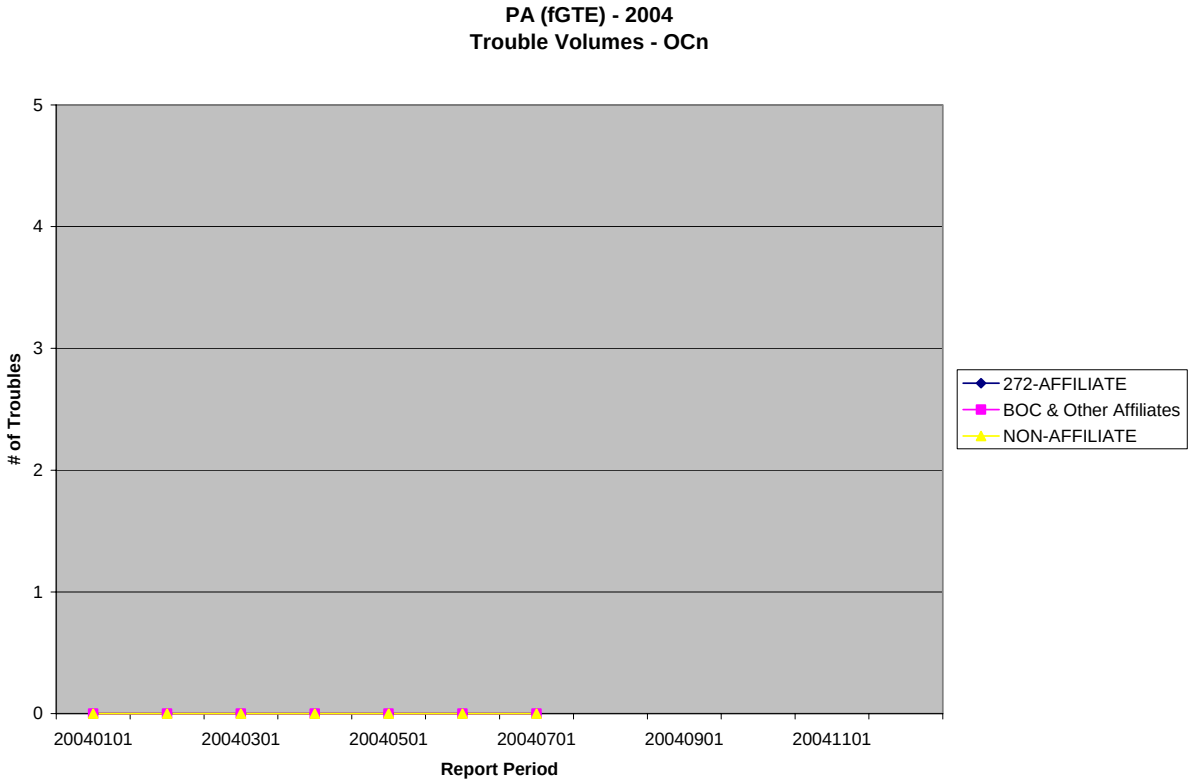

PA (fGTE) - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
1.2
1
0.8
0.6
0.4
0.2
0
20030101
OC3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

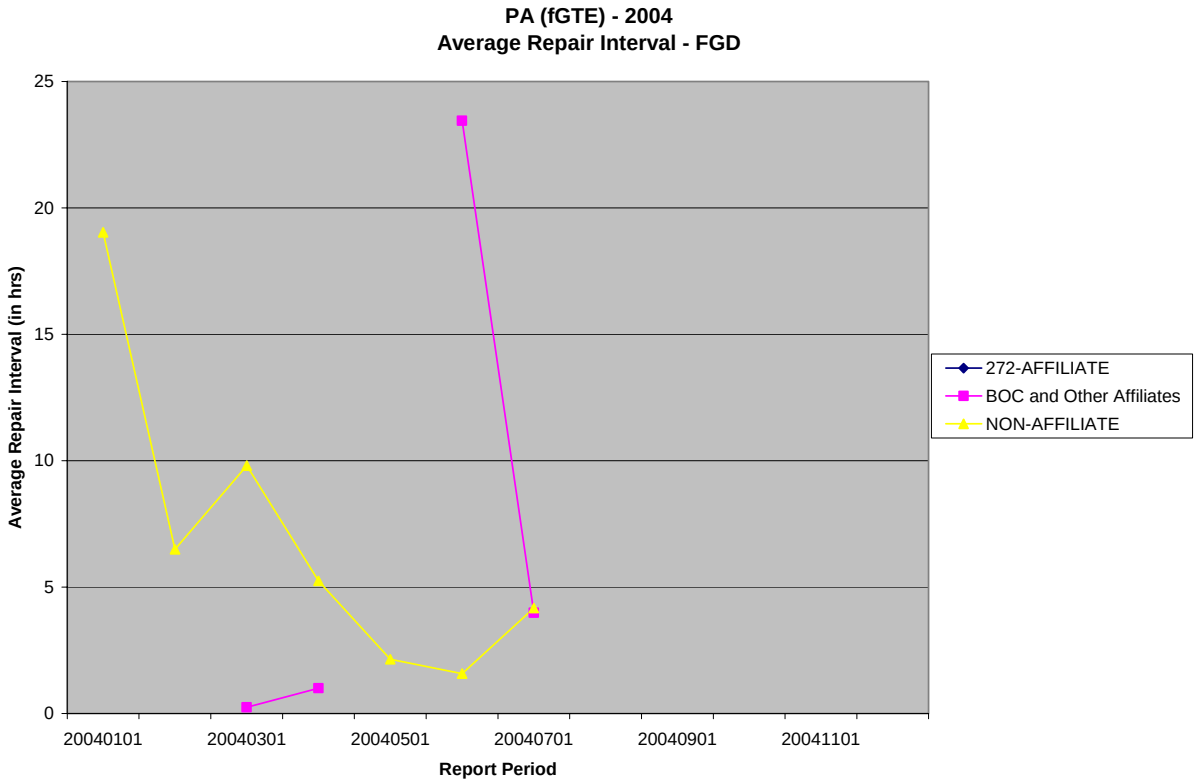

PA (fGTE) - 2004
Trouble Volumes - FGD
# of Troubles
18
16
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

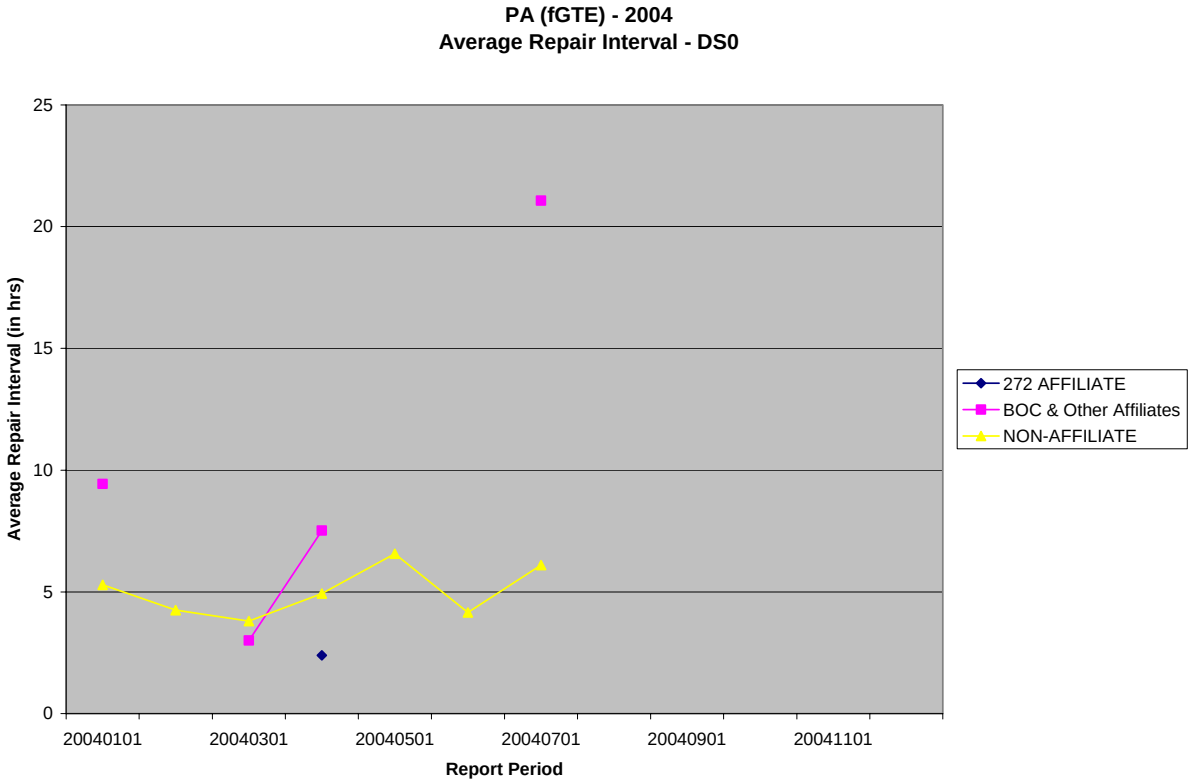

PA (fGTE) - 2004
Trouble Volumes - DS0
# of Troubles
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

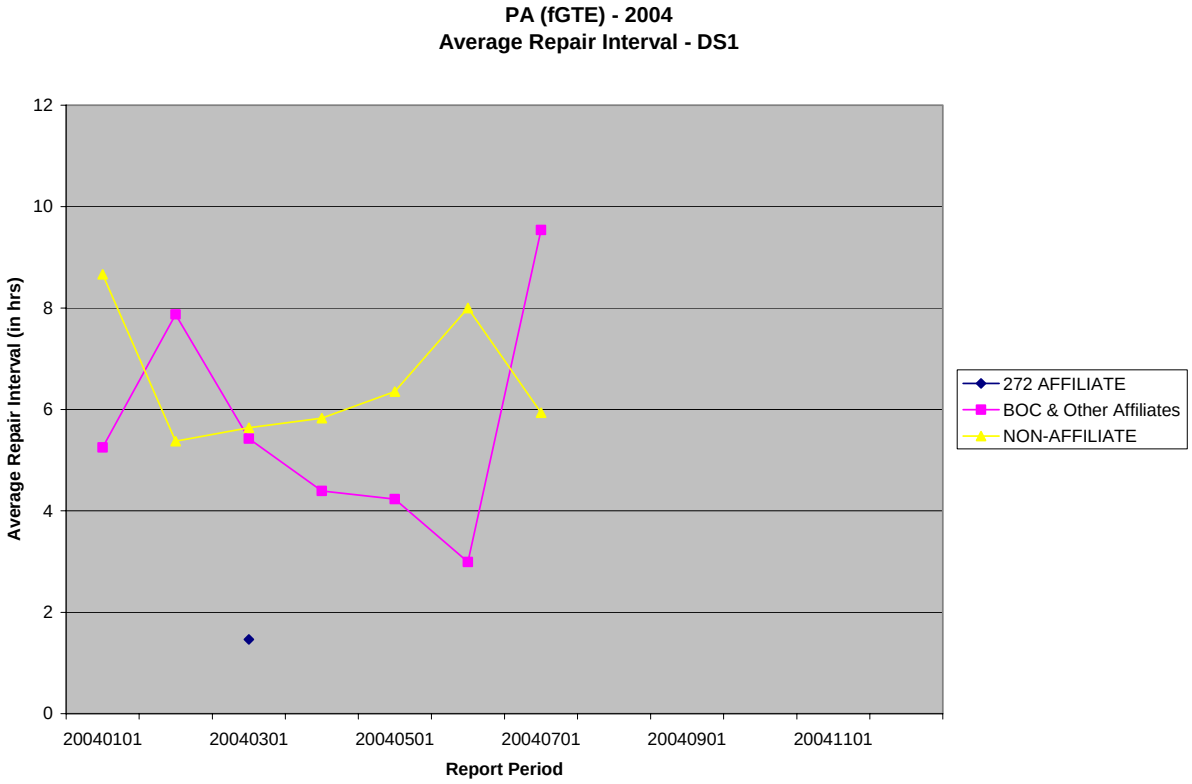

PA (fGTE) - 2004
Trouble Volumes - DS1
140
120
100
80
60
40
20
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
BOC & Other Affiliates
NON 272 AFFILIATE
NON-AFFILIATE

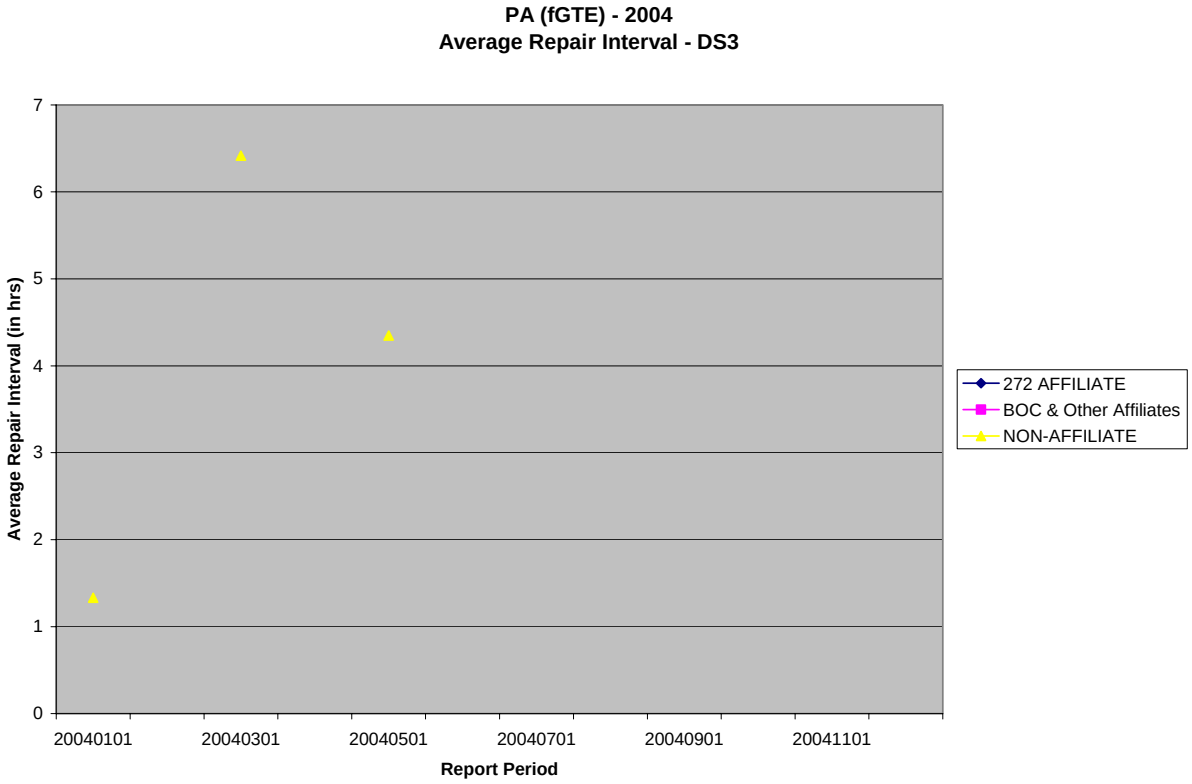

PA (fGTE) - 2004
Trouble Volumes - DS3
5
4
3
2
1
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

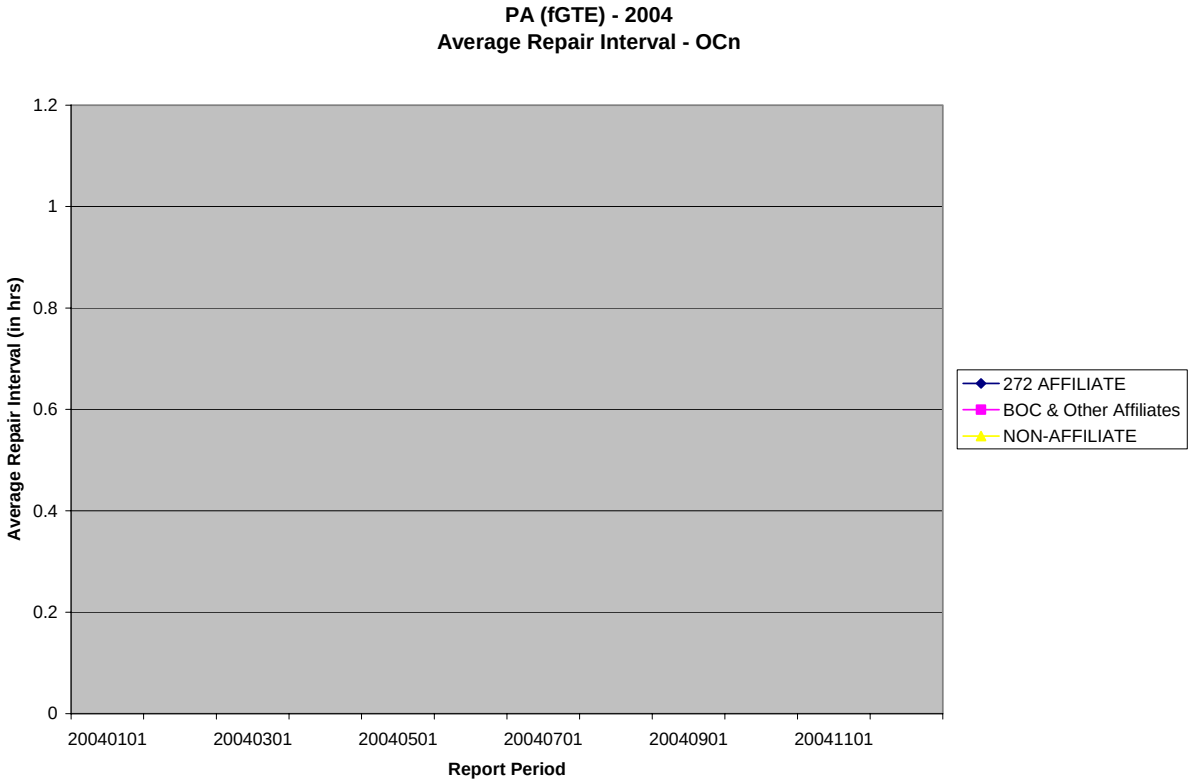

PA (fGTE) - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


PA (fGTE) - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

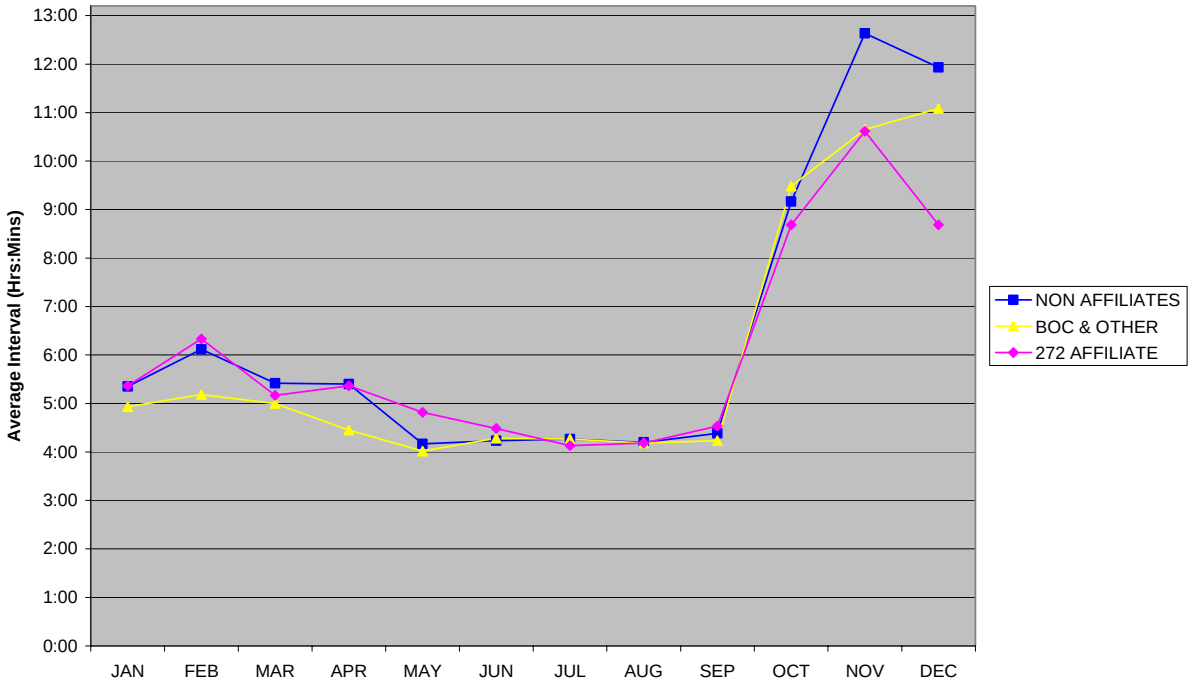

PA (fGTE) - 2004
Average Repair Interval - DS0
Average Repair Interval (in hrs)
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


PA (fGTE) - 2004
Average Repair Interval - DS1
Average Repair Interval (in hrs)
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

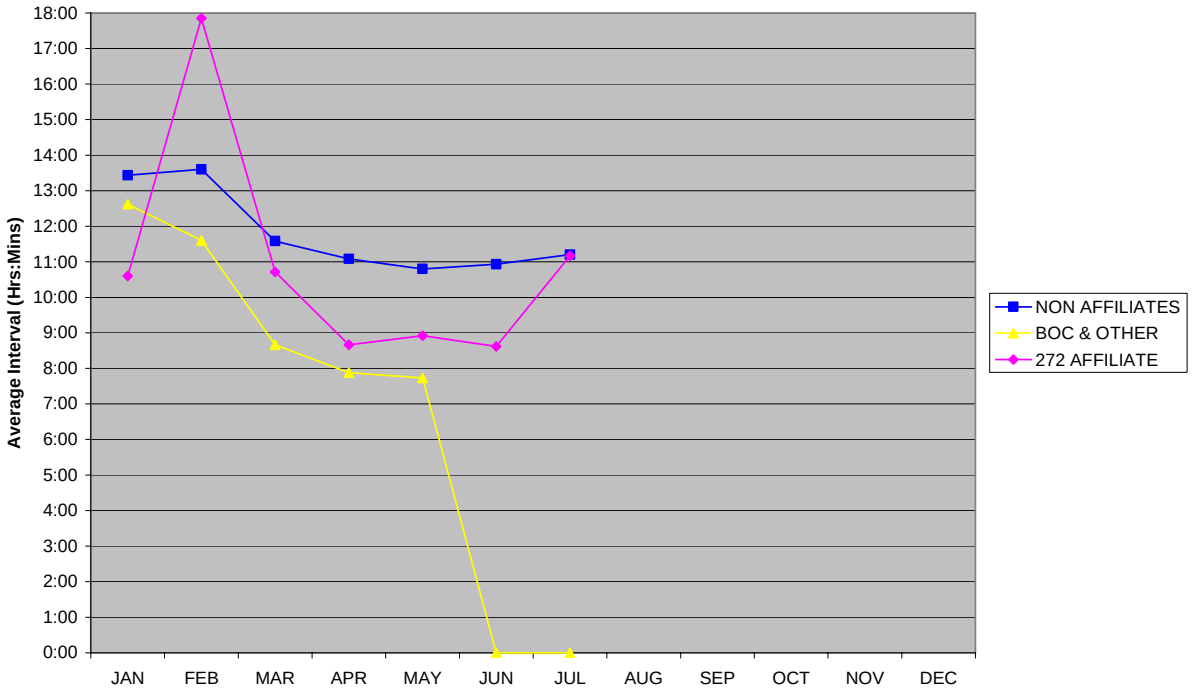

PA (fGTE) - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

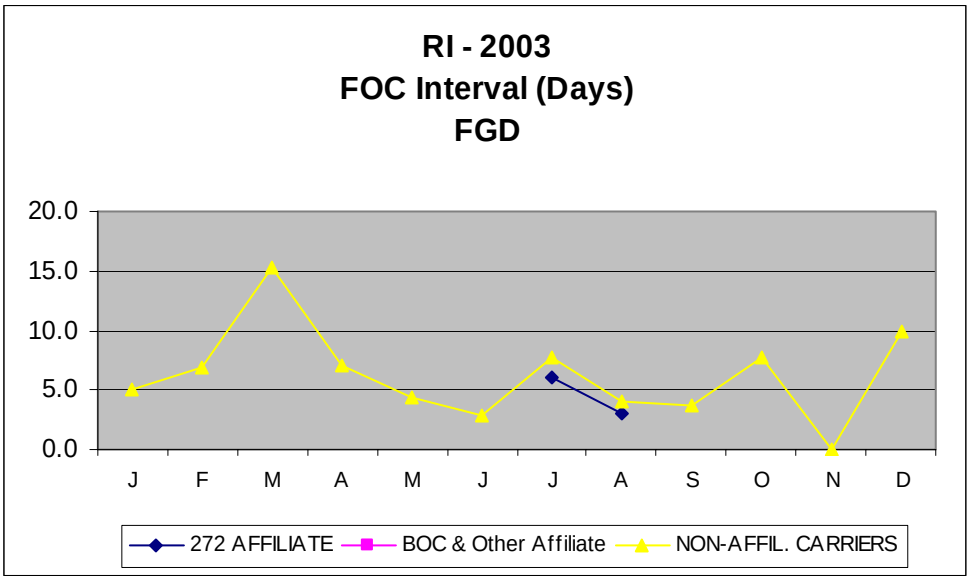

PA (fGTE) - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
1.2
1
0.8
0.6
0.4
0.2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

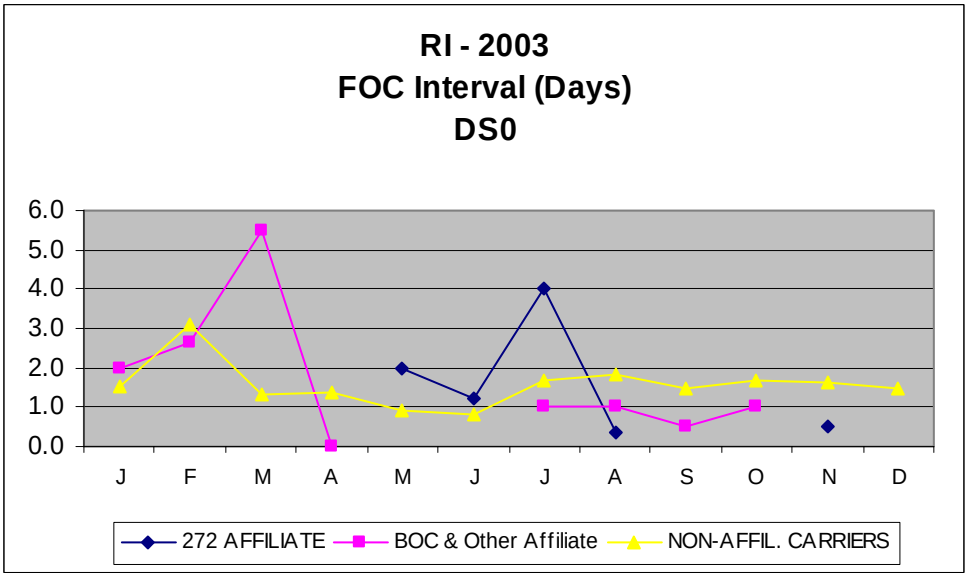
PA (fGTE) - 2003
PIC INTERVALS

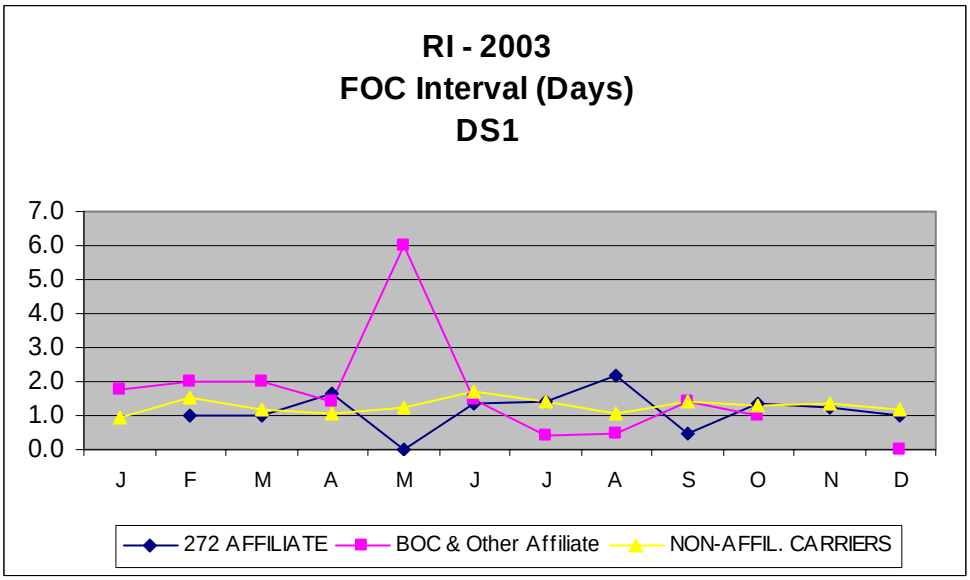


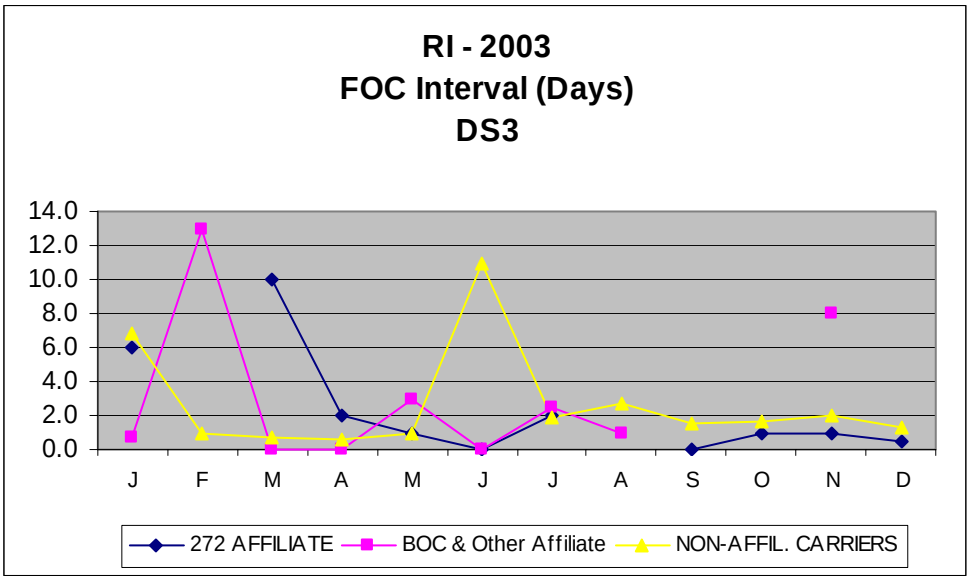
PA (fGTE) - 2004
PIC INTERVALS

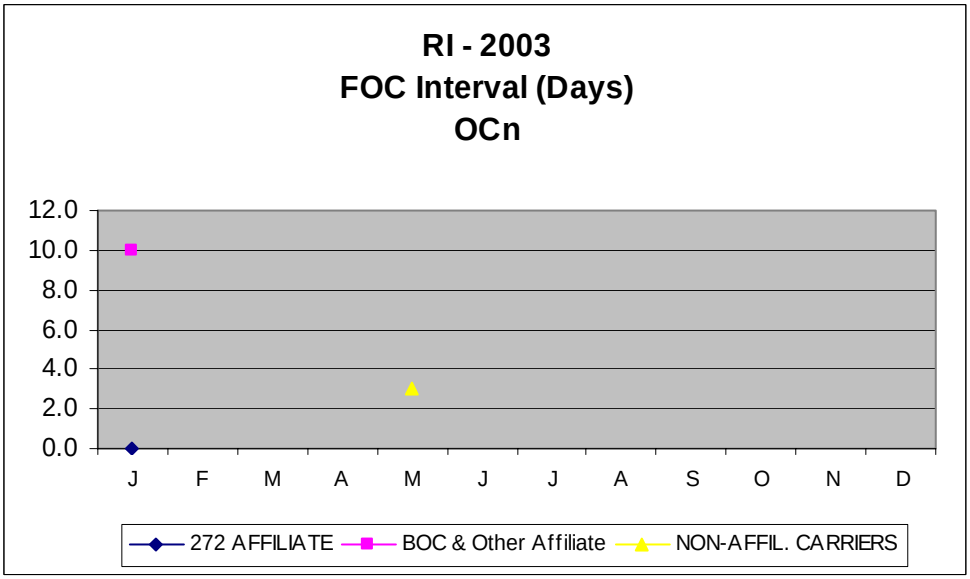


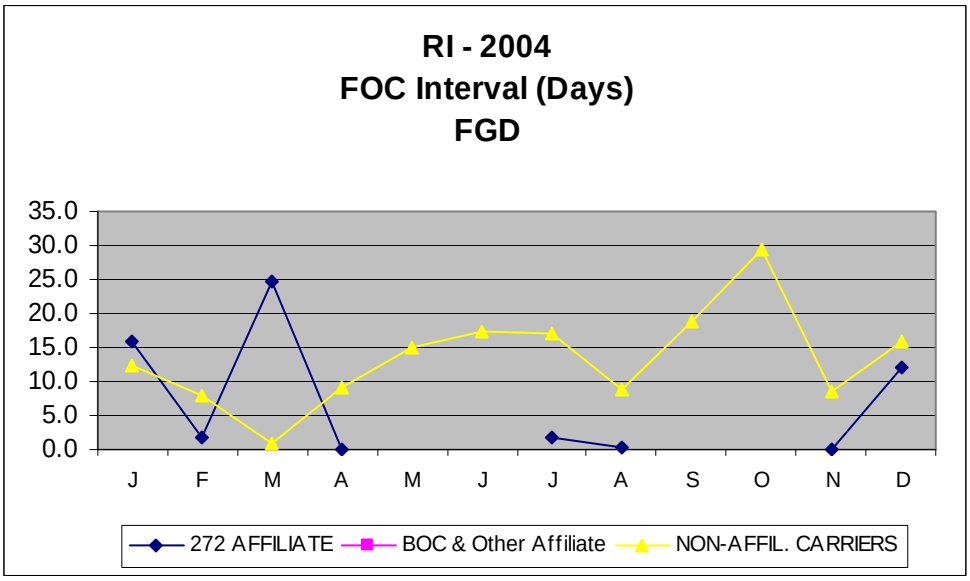

RI - 2003
FOC Interval (Days)
FGD
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

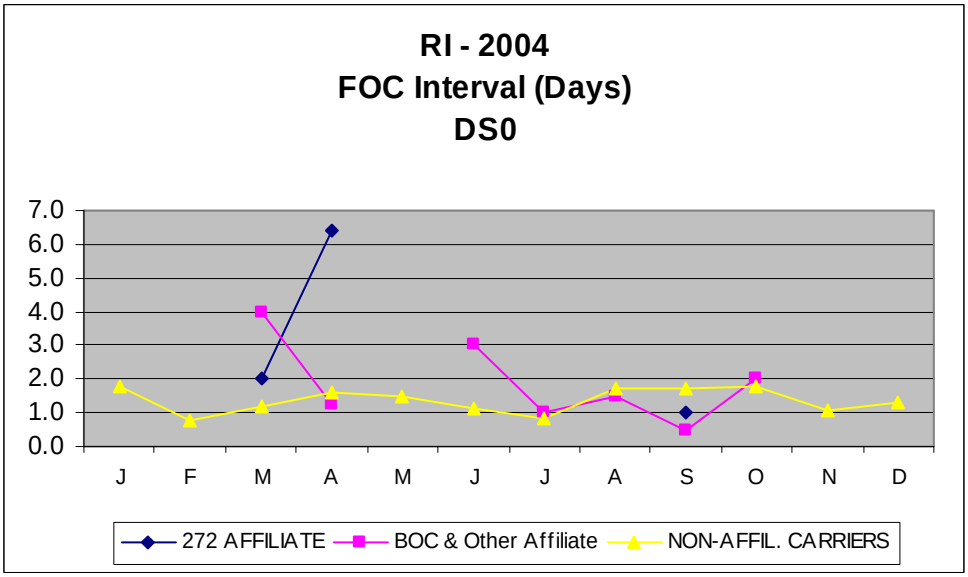

RI - 2003
FOC Interval (Days)
DS0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

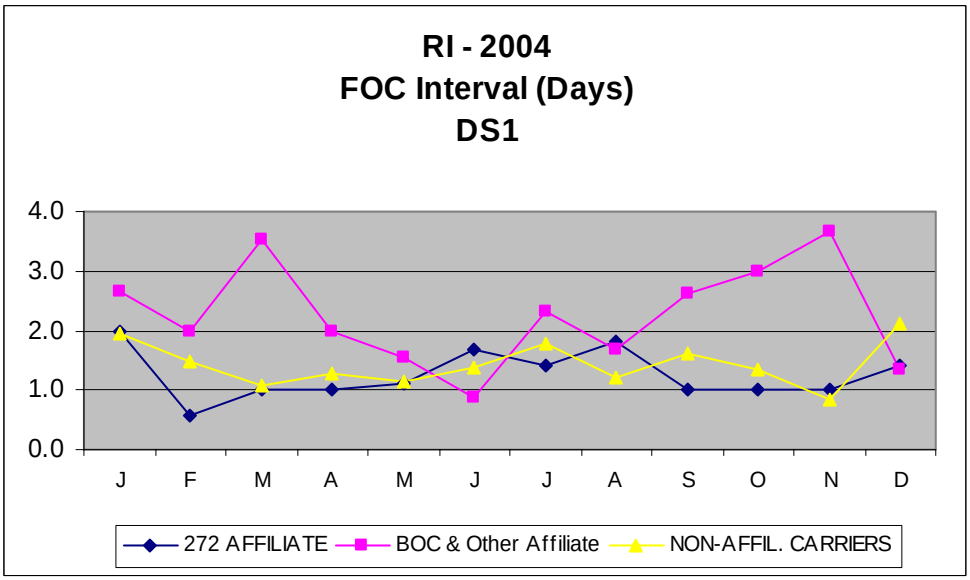

RI - 2003
FOC Interval (Days)
DS1
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

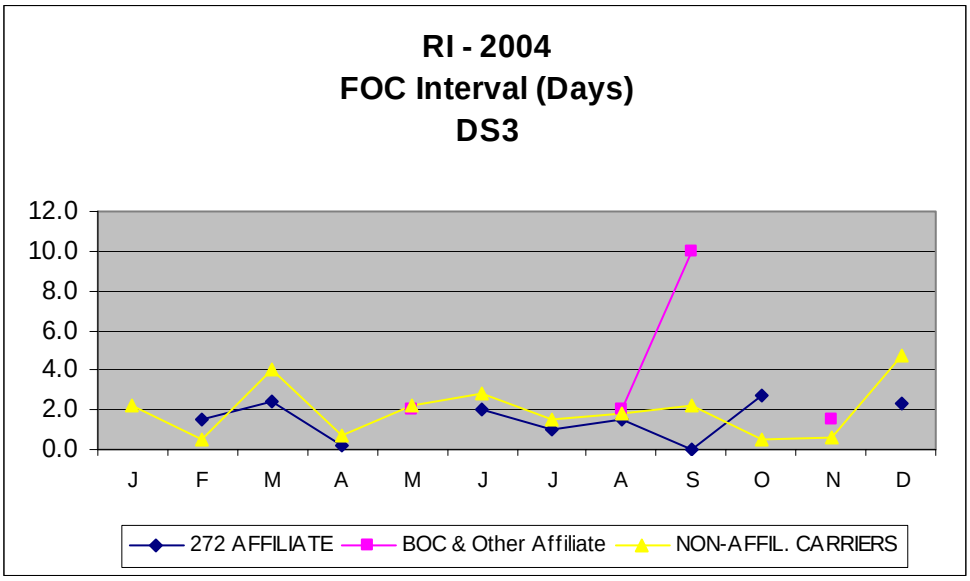

RI - 2003
FOC Interval (Days)
DS3
14.0
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

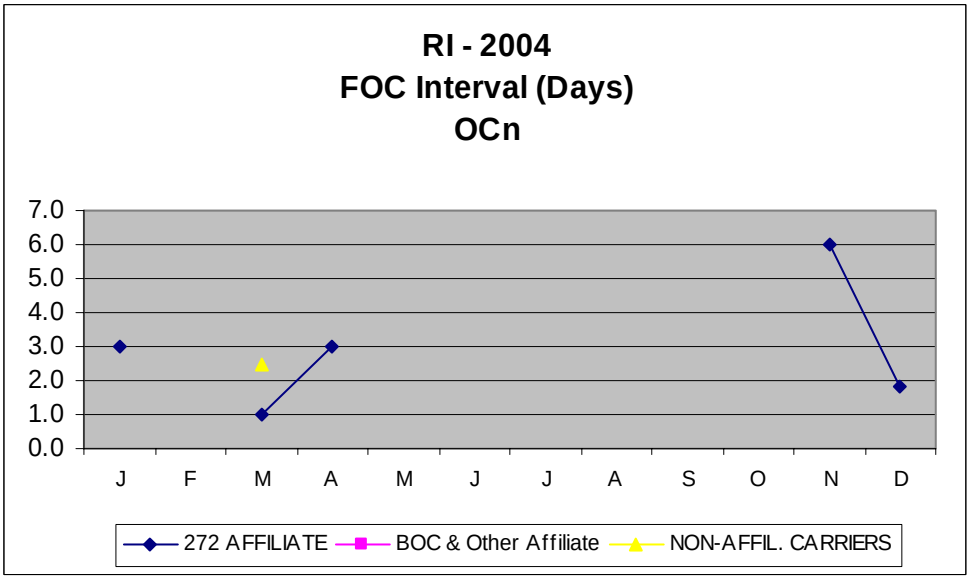

RI - 2003
FOC Interval (Days)
OCn
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

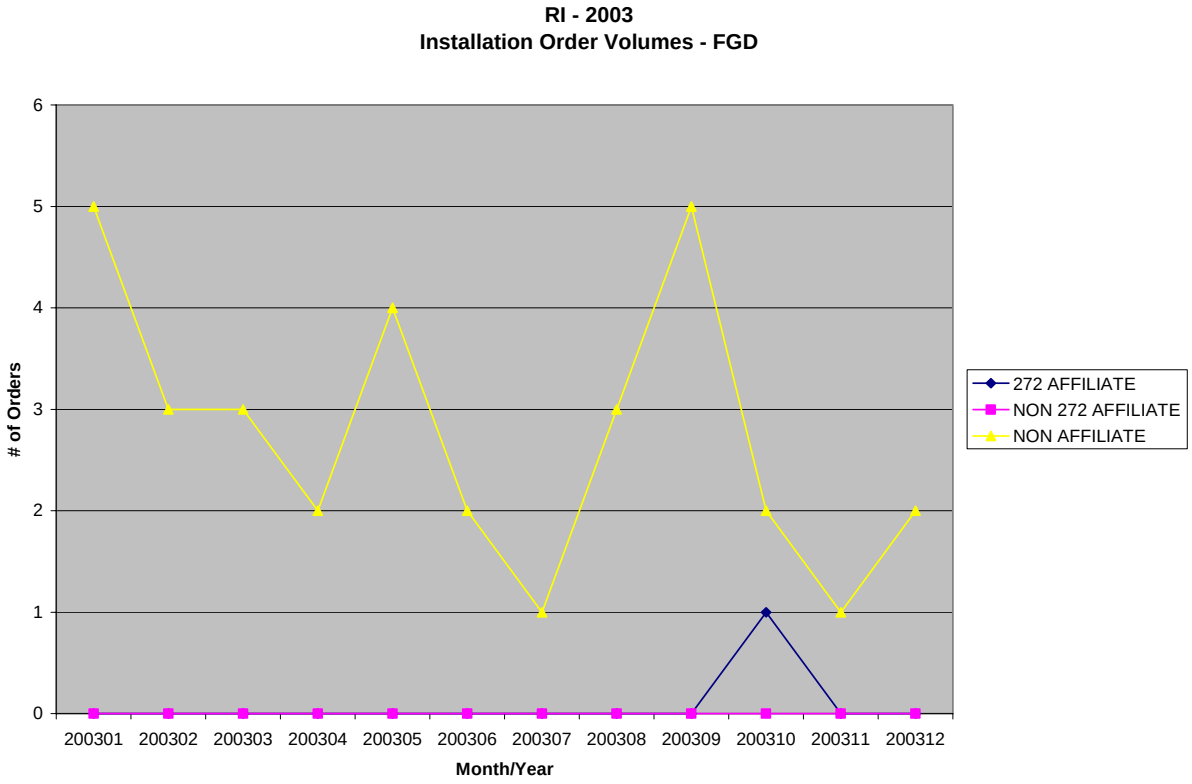

RI - 2004
FOC Interval (Days)
FGD
35.0
30.0
25.0
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

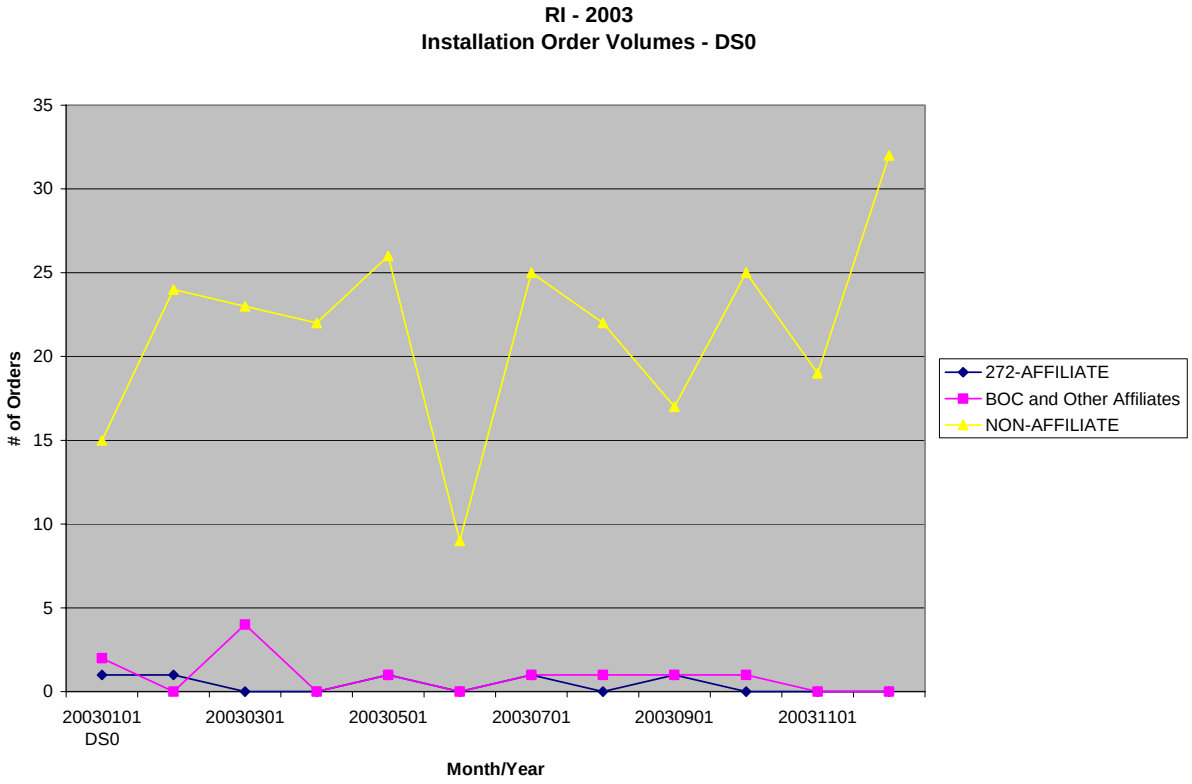

RI - 2004
FOC Interval (Days)
DS0
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

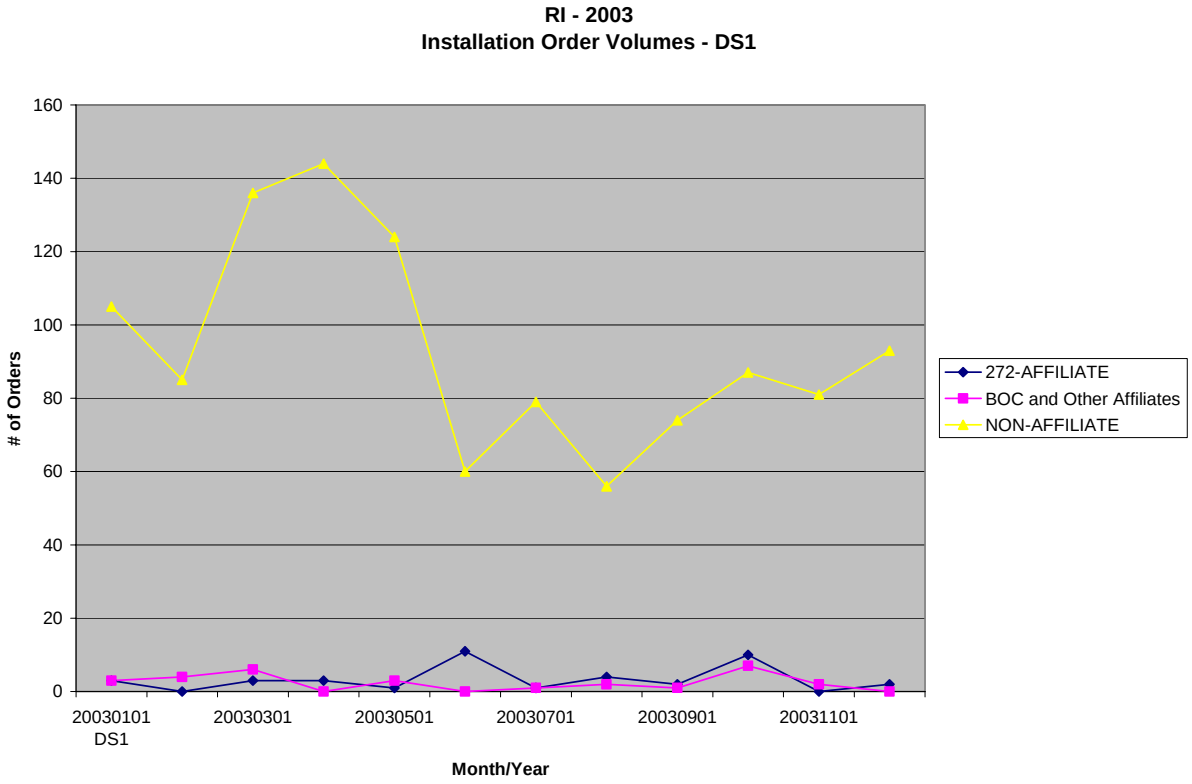

RI - 2004
FOC Interval (Days)
DS1
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

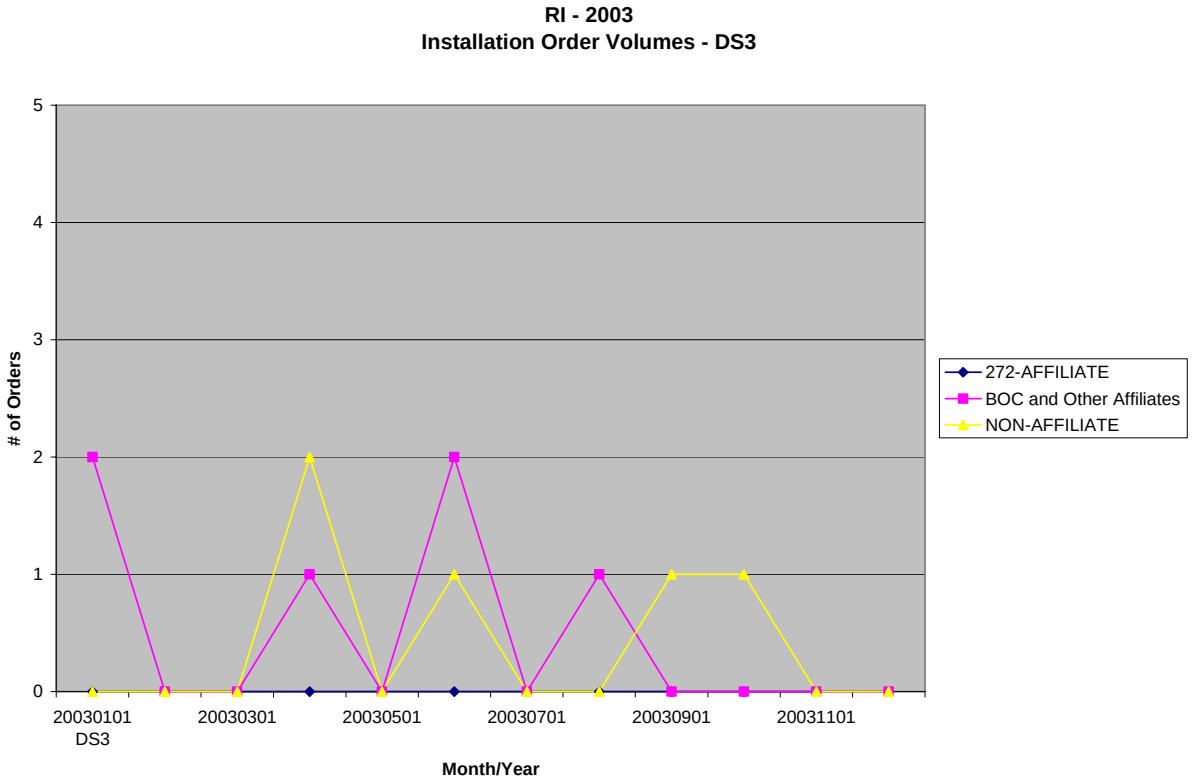

RI - 2004
FOC Interval (Days)
DS3
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

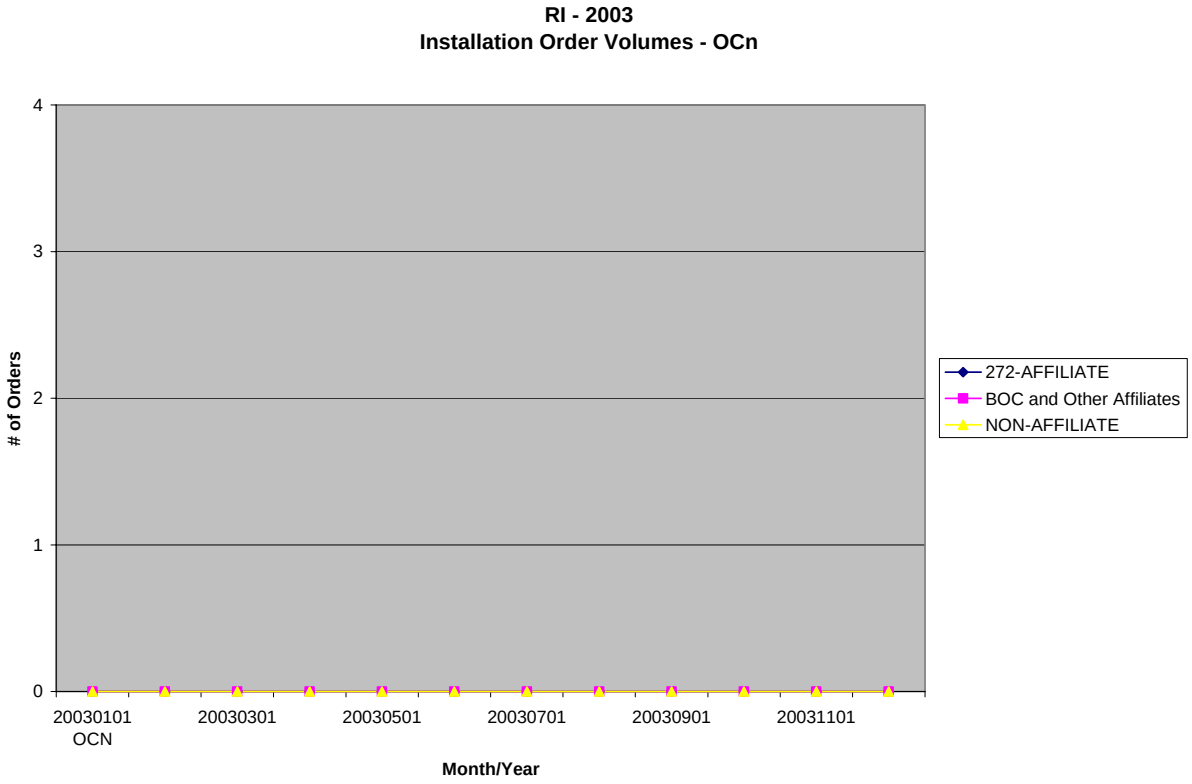

RI - 2004
FOC Interval (Days)
OCn
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

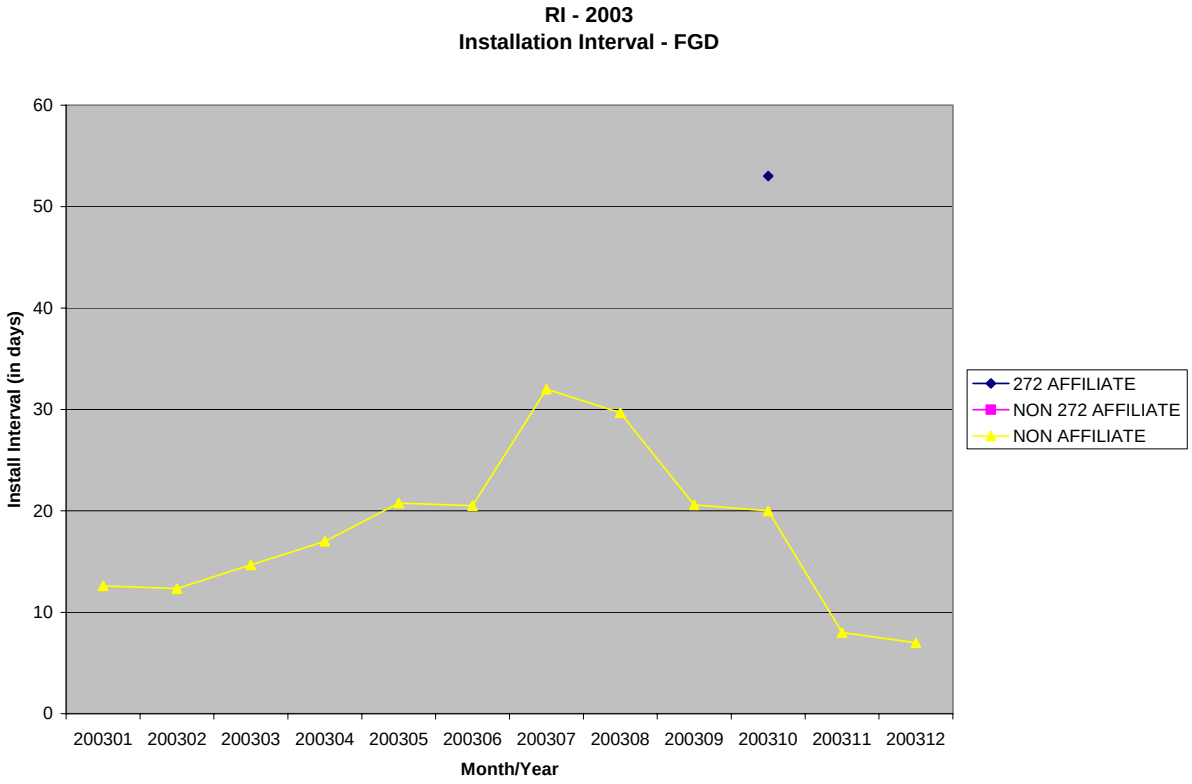

RI - 2003
Installation Order Volumes - FGD
# of Orders
0
1
2
3
4
5
6
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

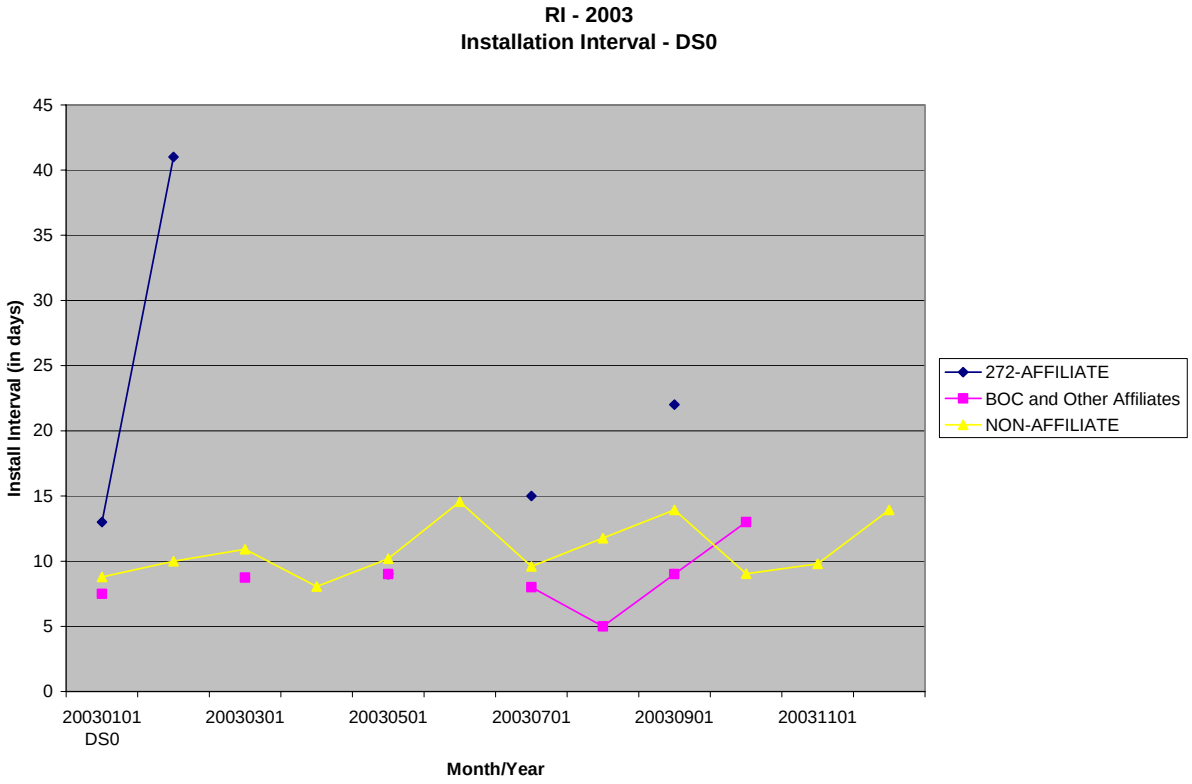

RI - 2003
Installation Order Volumes - DS0
# of Orders
0
5
10
15
20
25
30
35
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

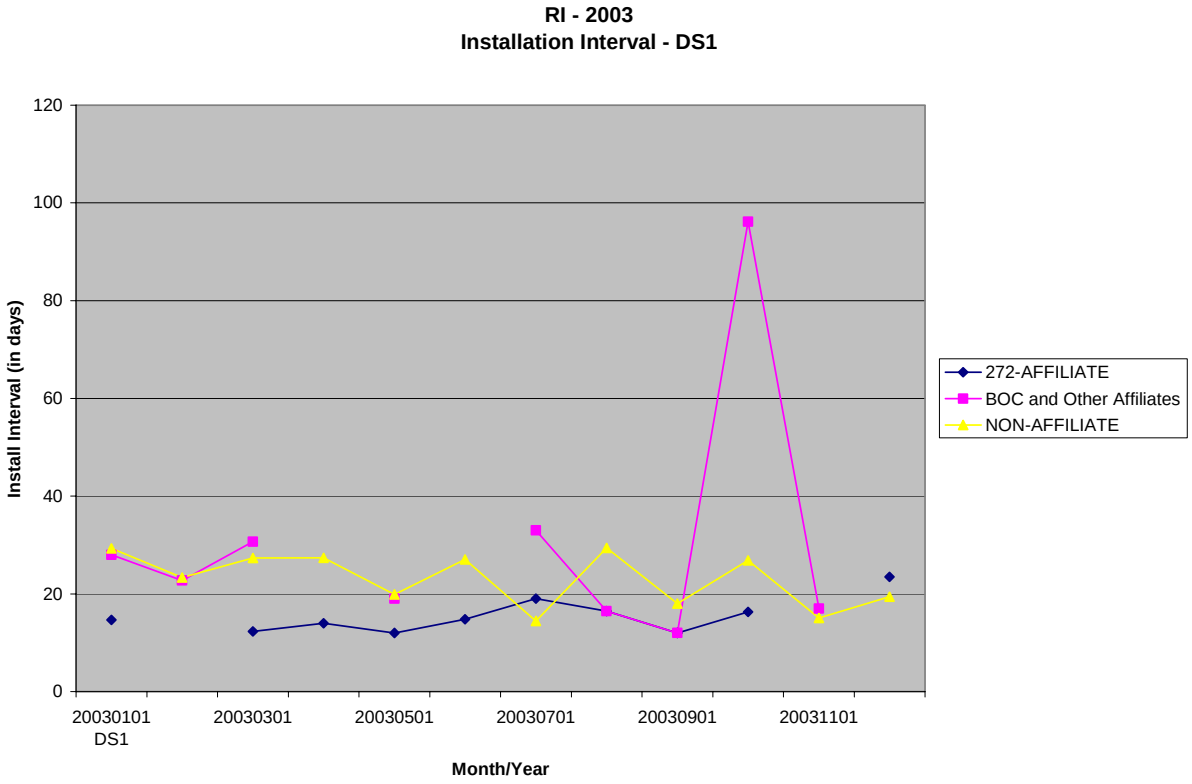

RI - 2003
Installation Order Volumes - DS1
160
140
120
100
80
60
40
20
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

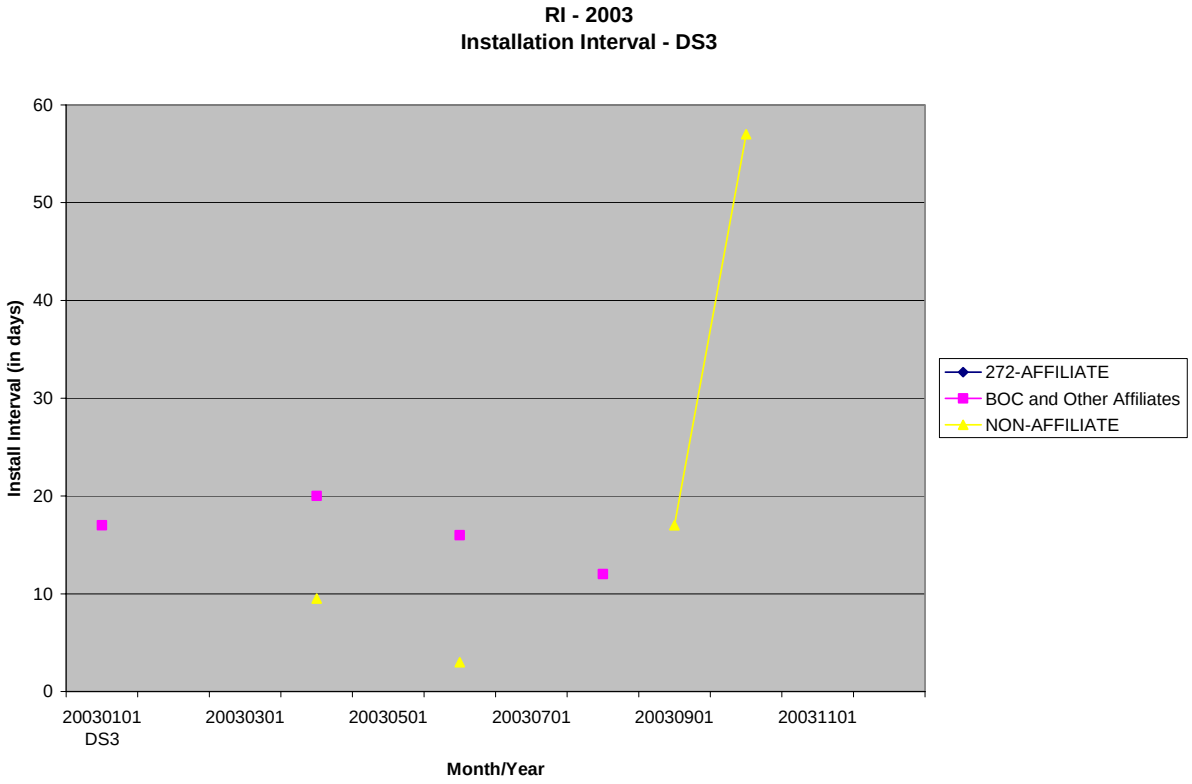

RI - 2003
Installation Order Volumes - DS3
5
4
3
2
1
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

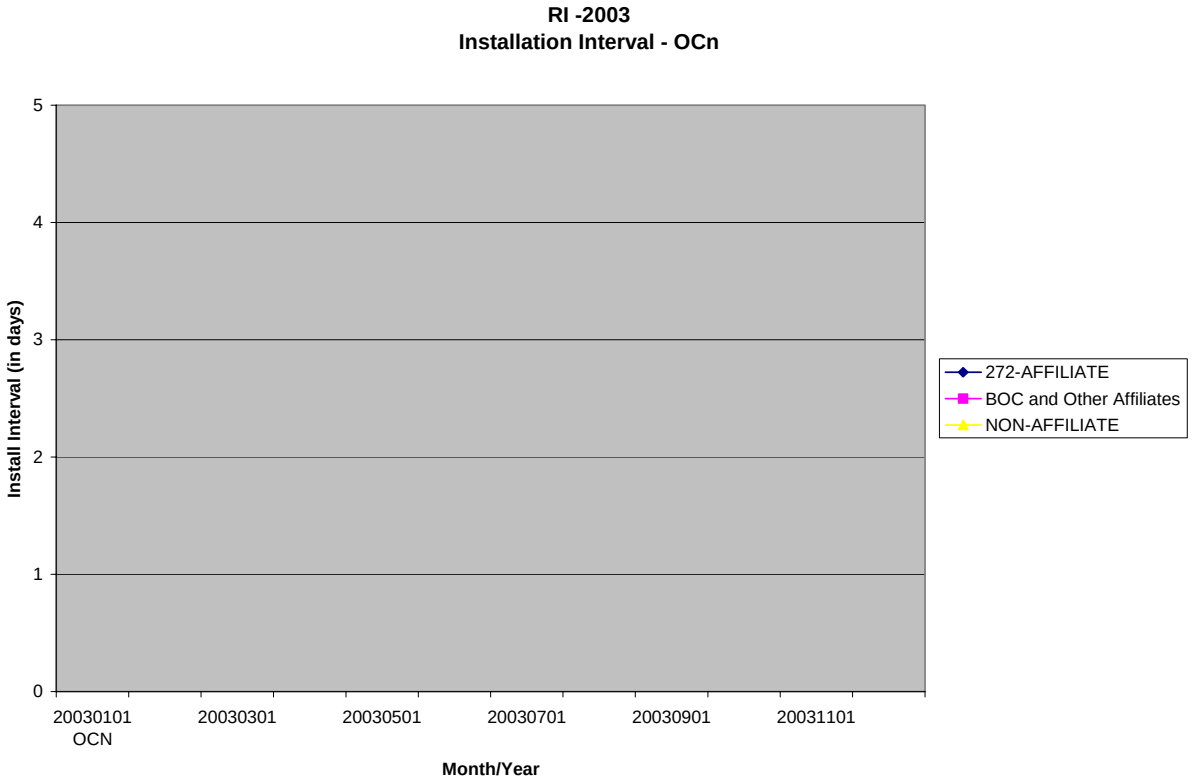

RI - 2003
Installation Order Volumes - OCn
# of Orders
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

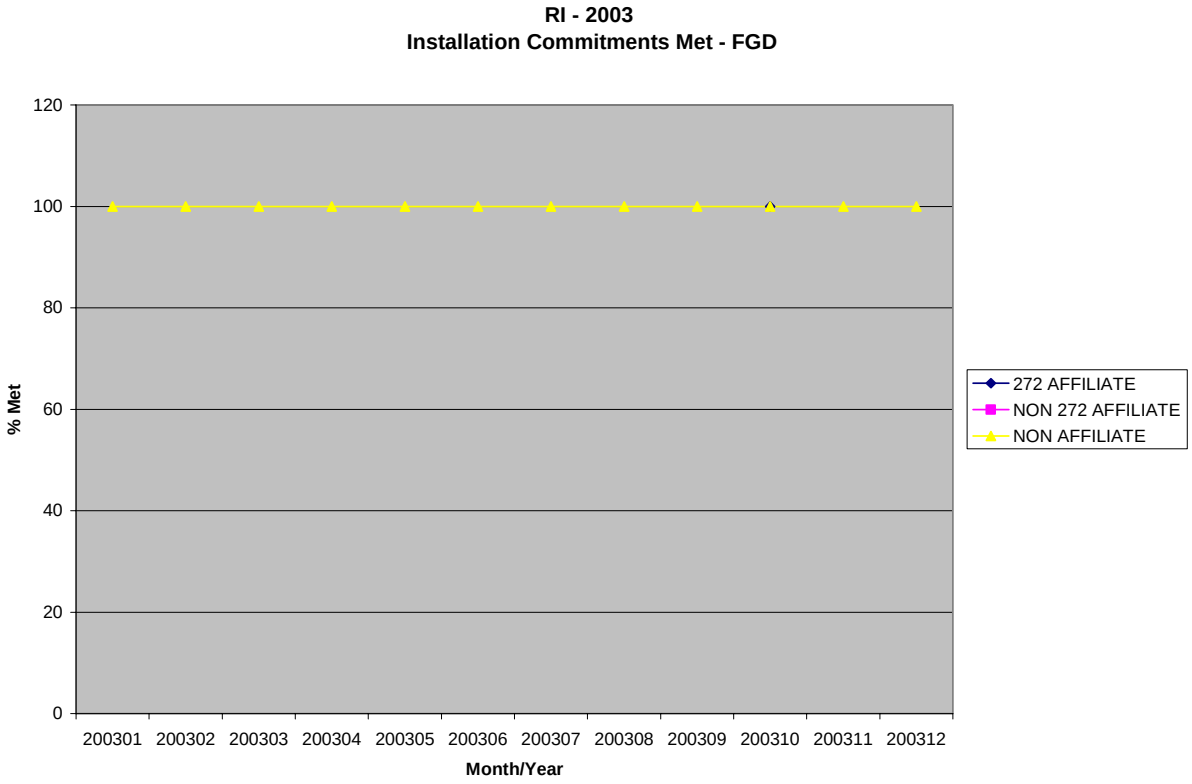

RI - 2003
Installation Interval - FGD
Install Interval (in days)
60
50
40
30
20
10
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

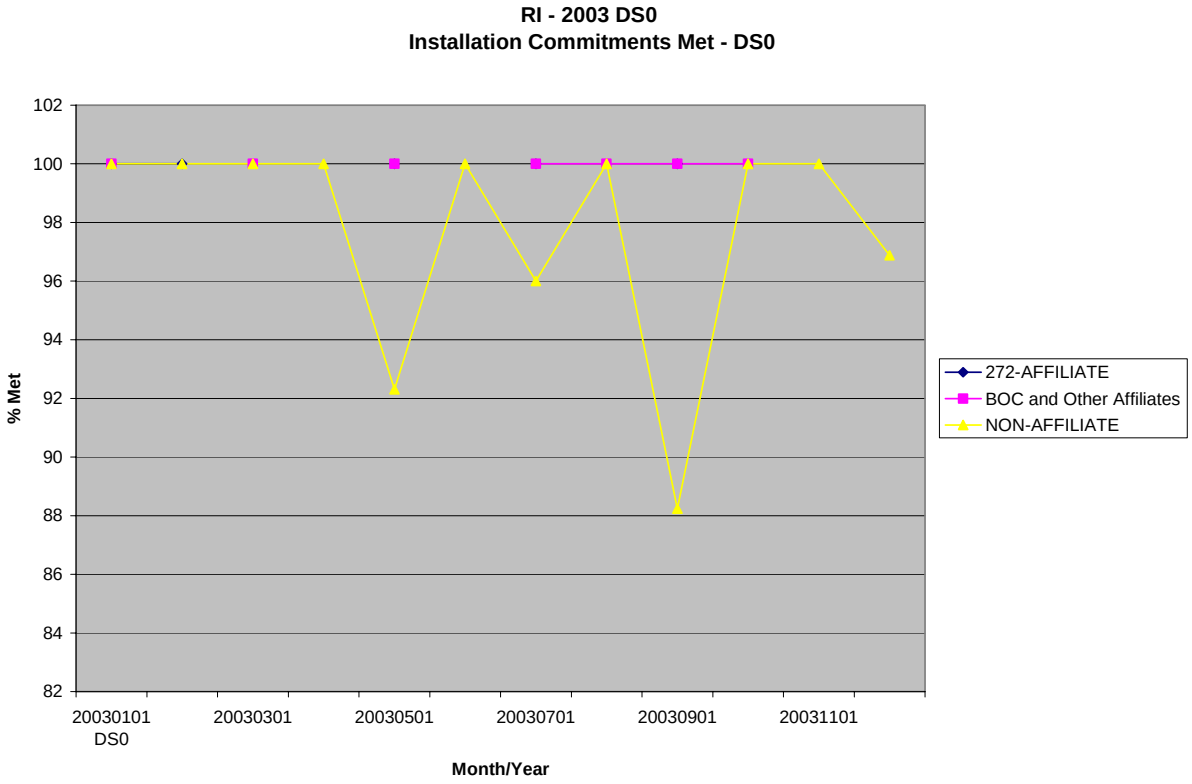

RI - 2003
Installation Interval - DS0
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

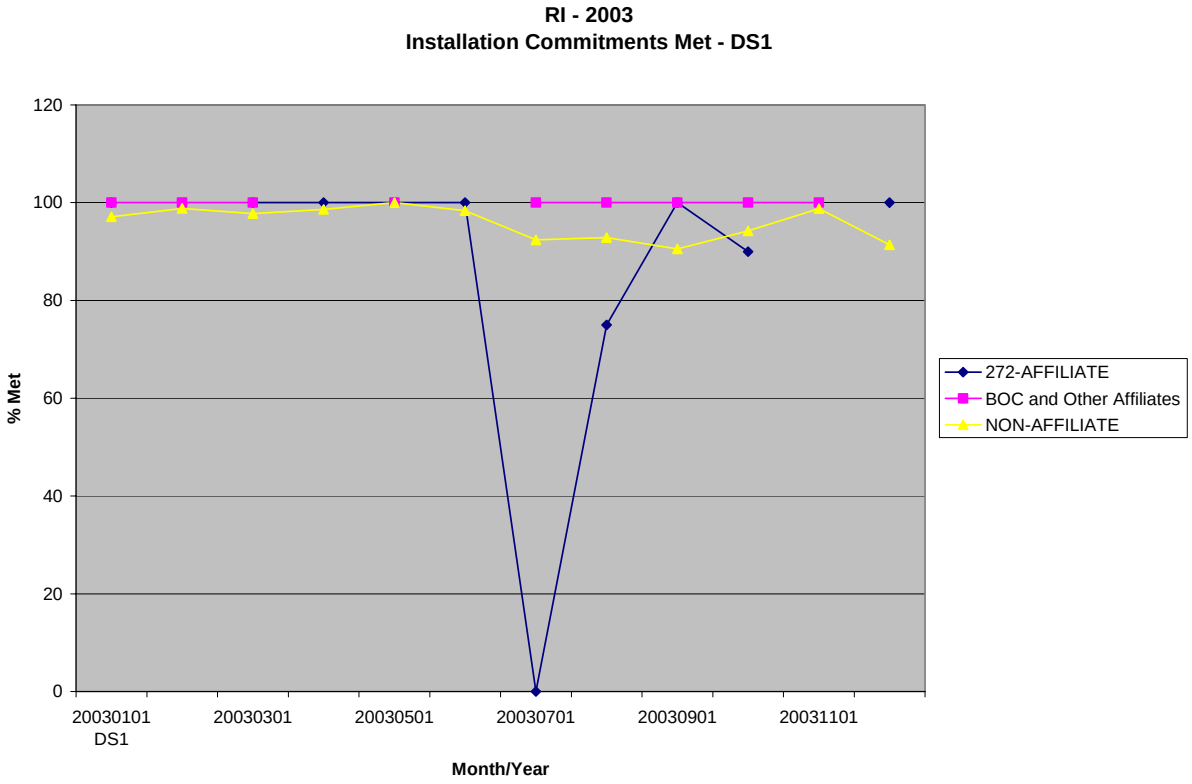

RI - 2003
Installation Interval - DS1
Install Interval (in days)
120
100
80
60
40
20
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

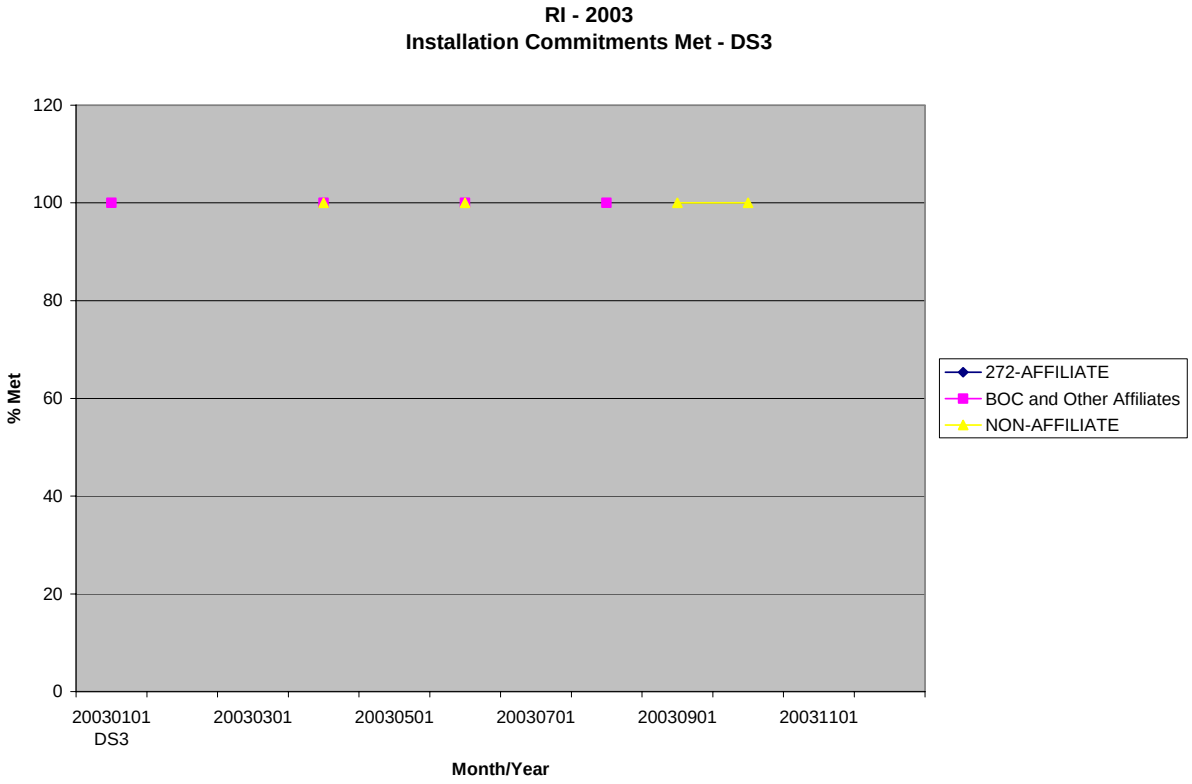

RI - 2003
Installation Interval - DS3
Install Interval (in days)
60
50
40
30
20
10
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

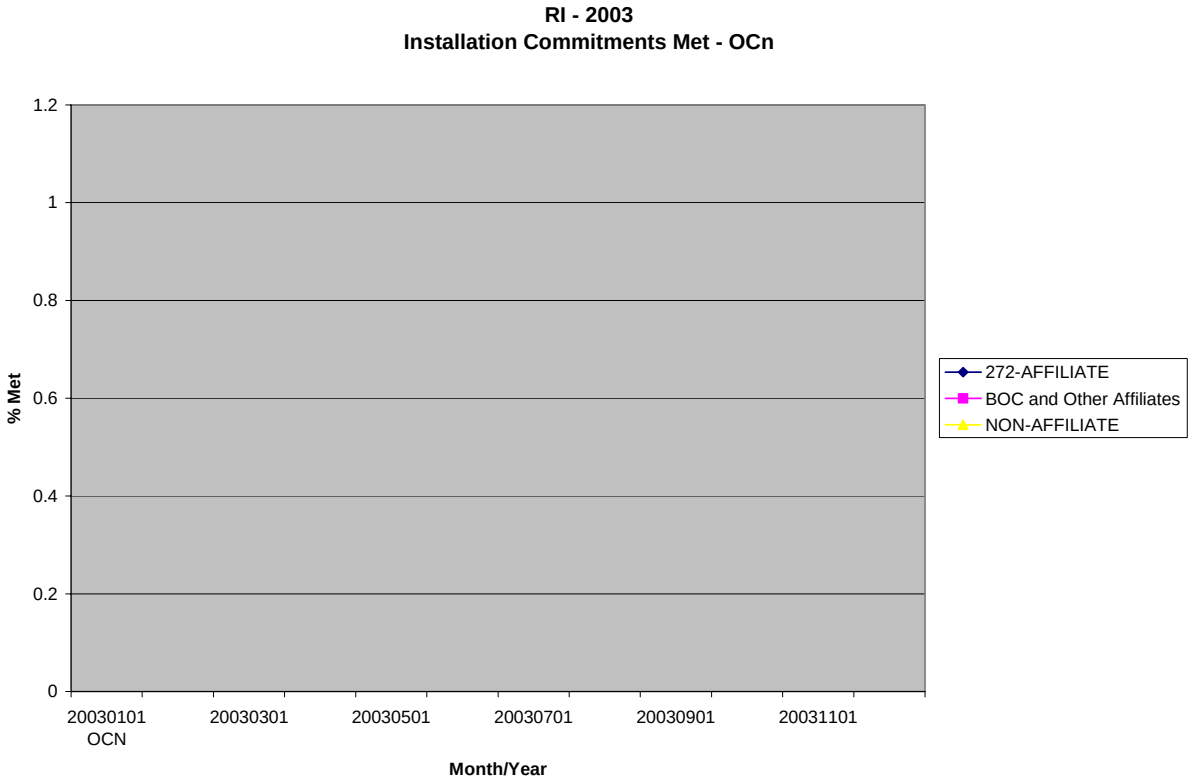

RI -2003
Installation Interval - OCn
Install Interval (in days)
5
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


RI - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

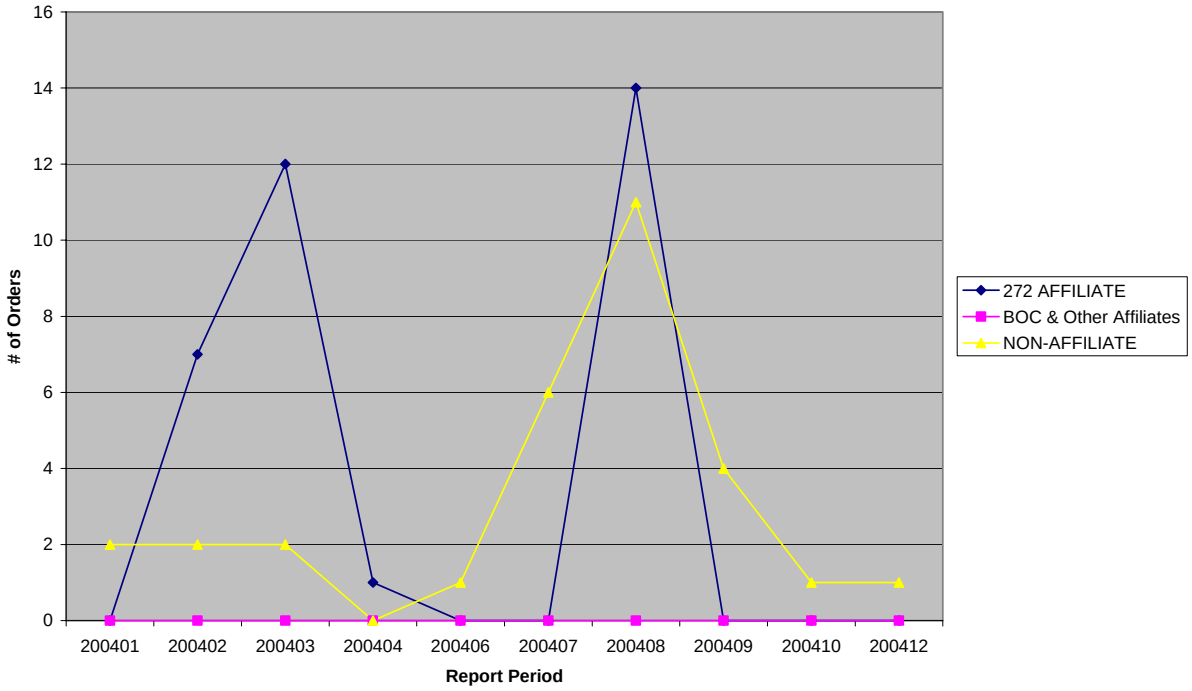

RI - 2003 DS0
Installation Commitments Met - DS0
102
100
98
96
94
92
90
88
86
84
82
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


RI - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

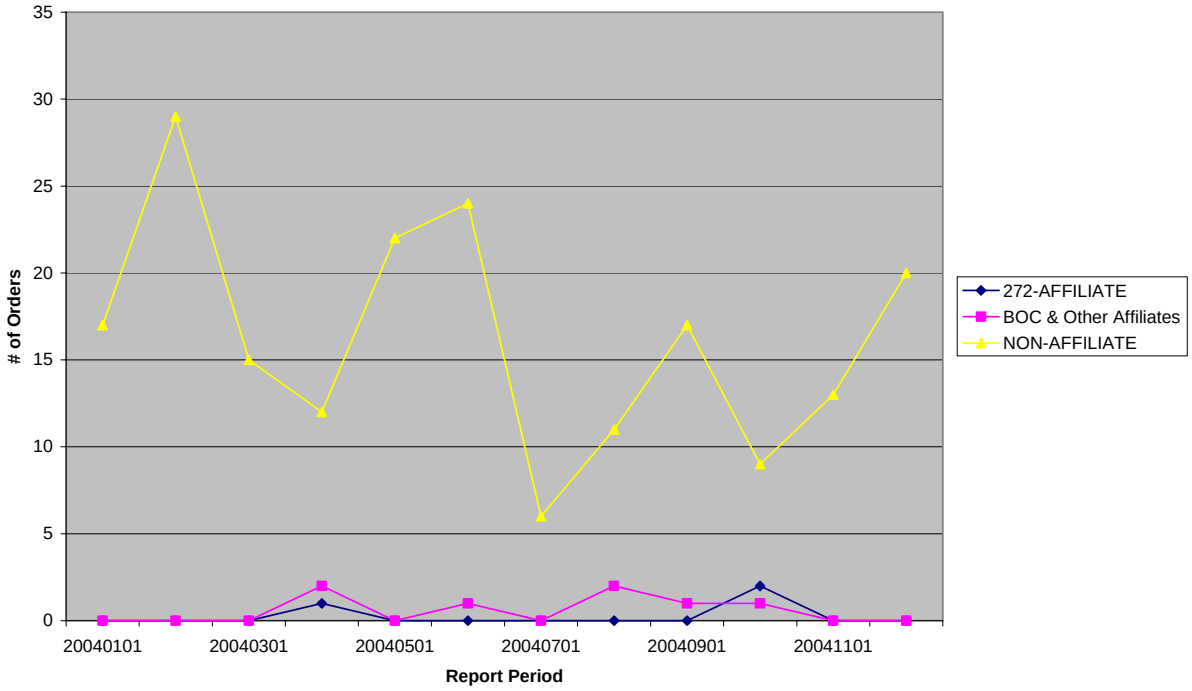

RI - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

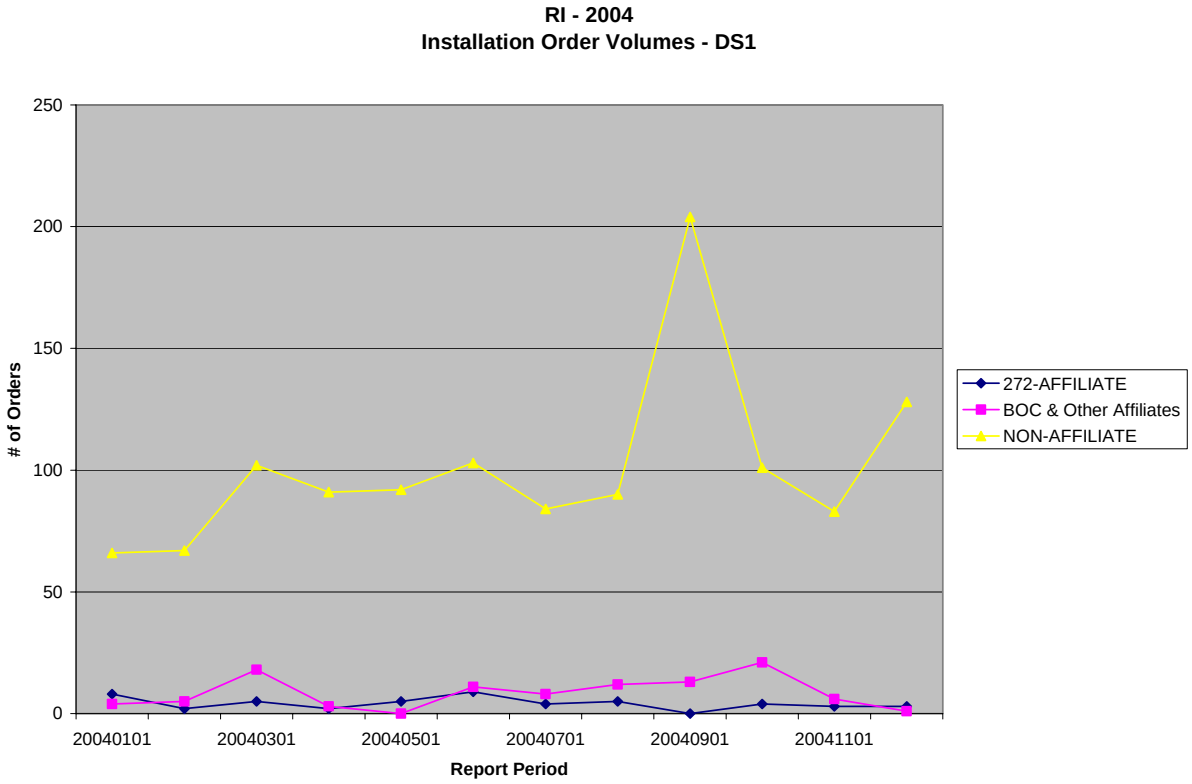

RI - 2003
Installation Commitments Met - OCn
1.2
1
0.8
0.6
0.4
0.2
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

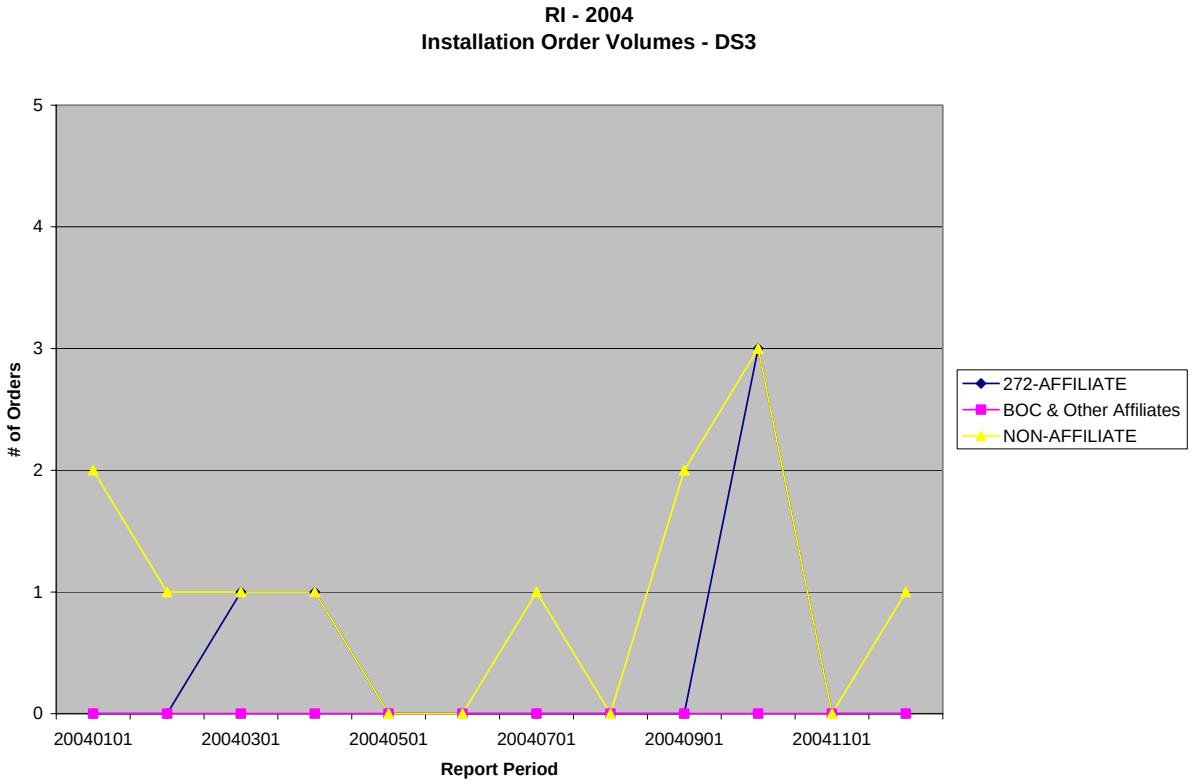
RI - 2004
Installation Order Volumes - FGD

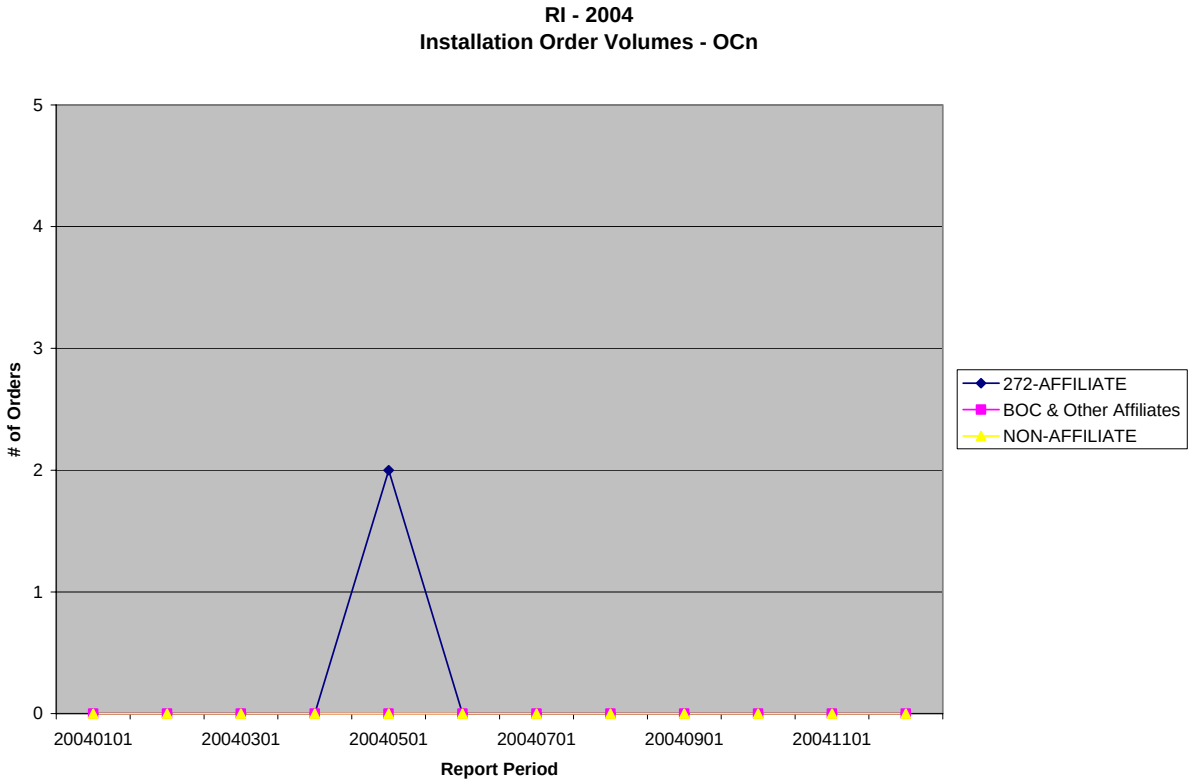


RI - 2004
Installation Order Volumes - DS0

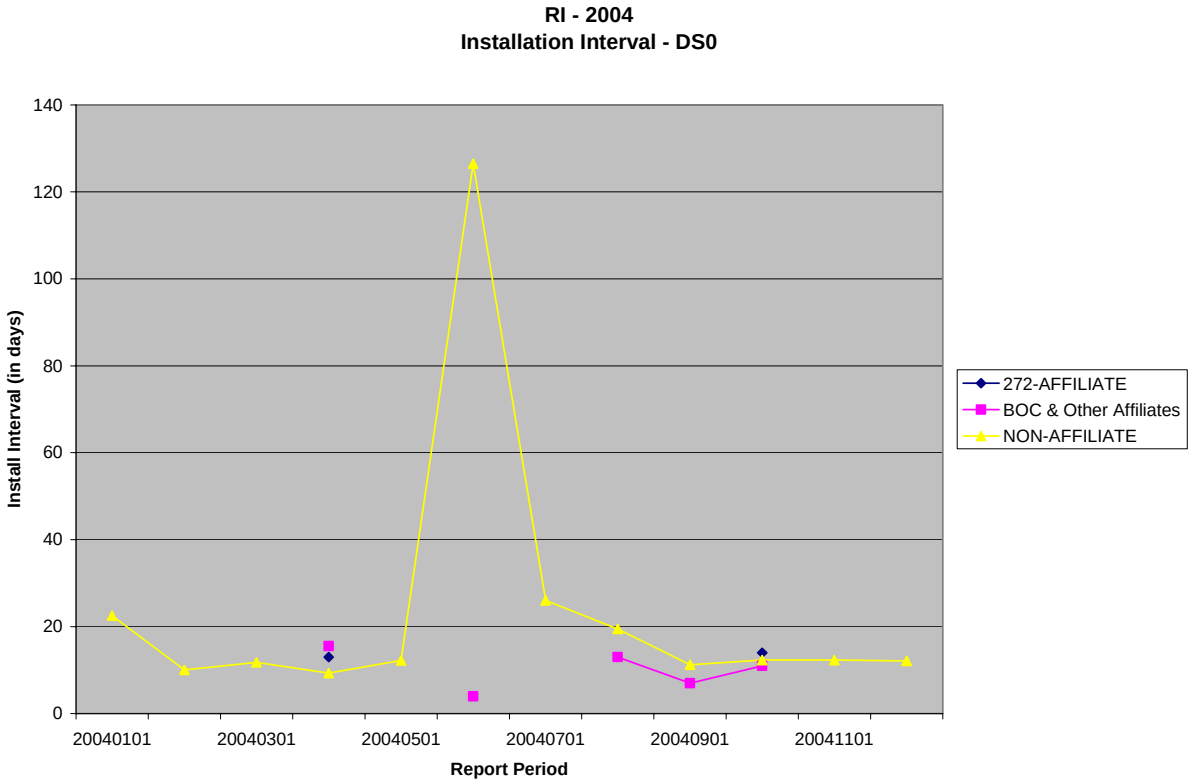


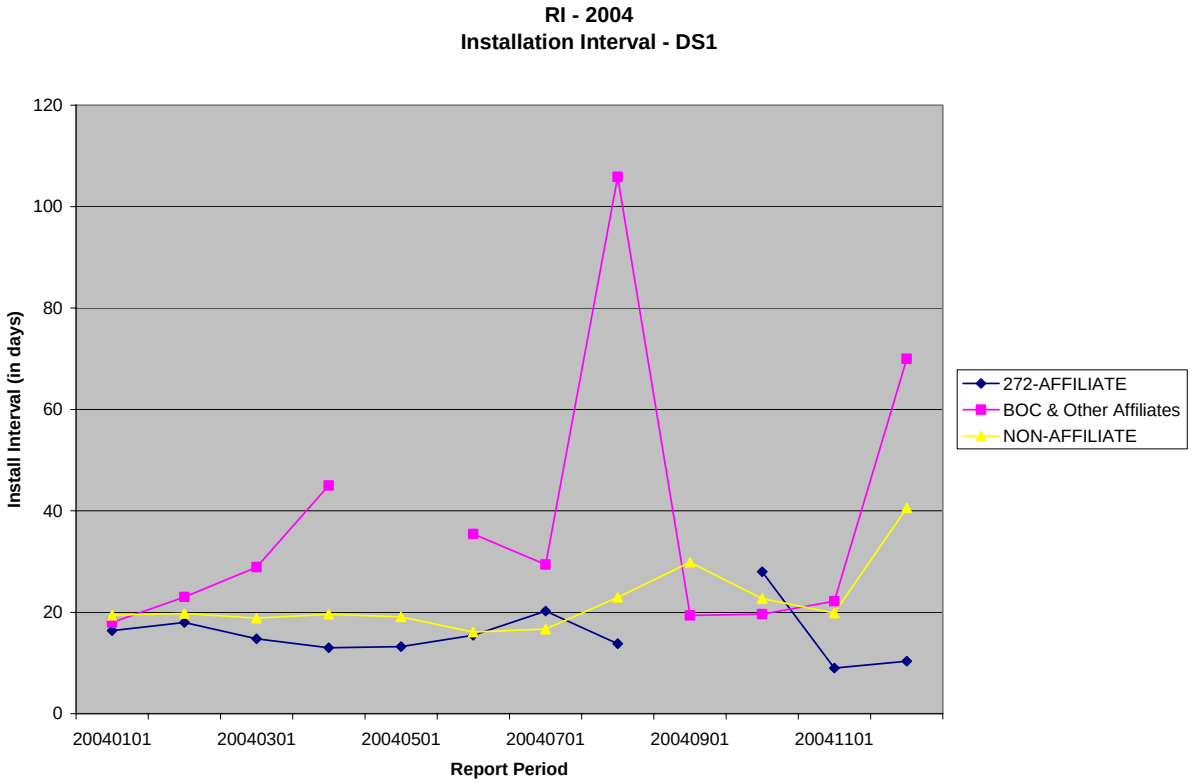

RI - 2004
Installation Order Volumes - DS1
250
200
150
100
50
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

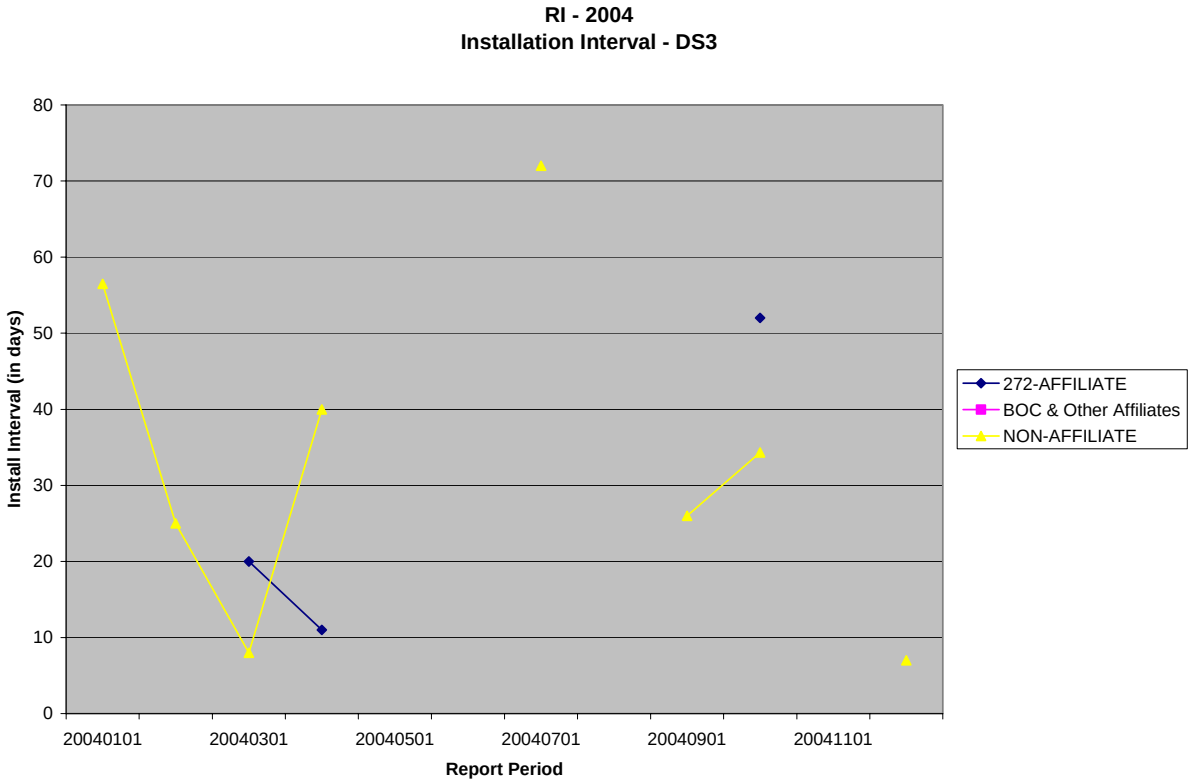

RI - 2004
Installation Order Volumes - DS3
5
4
3
2
1
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

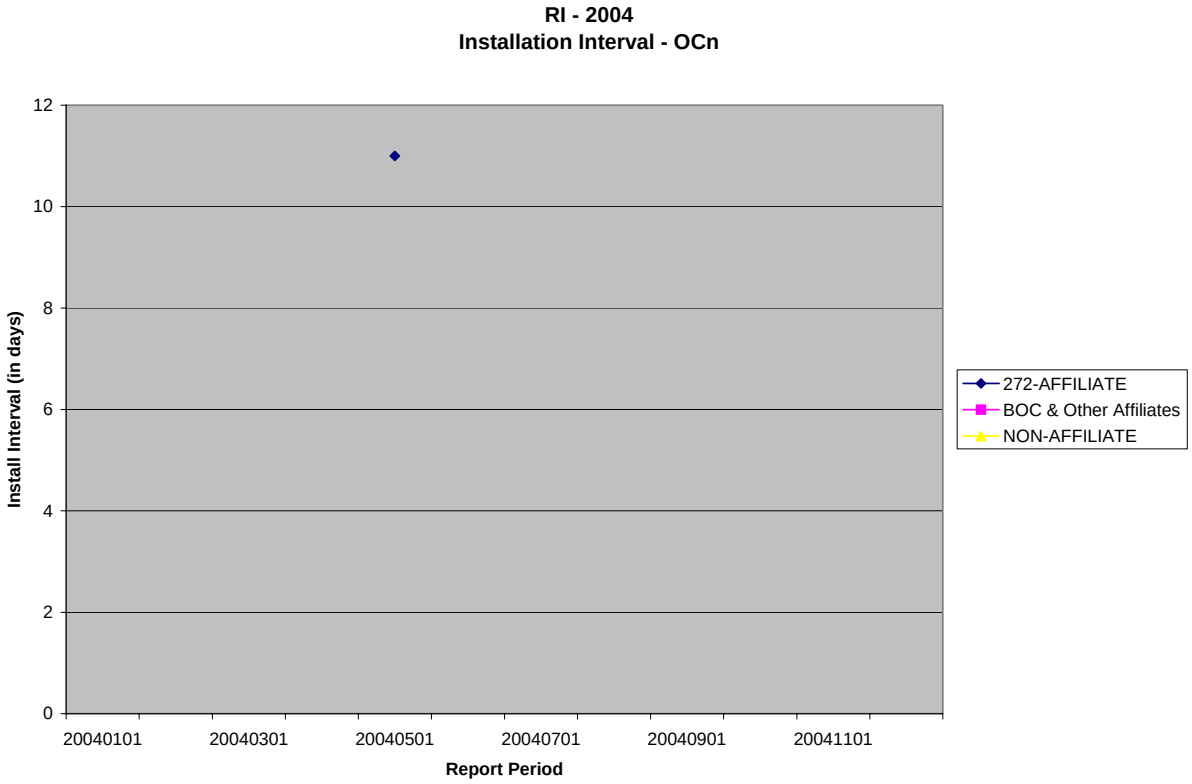

RI - 2004
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

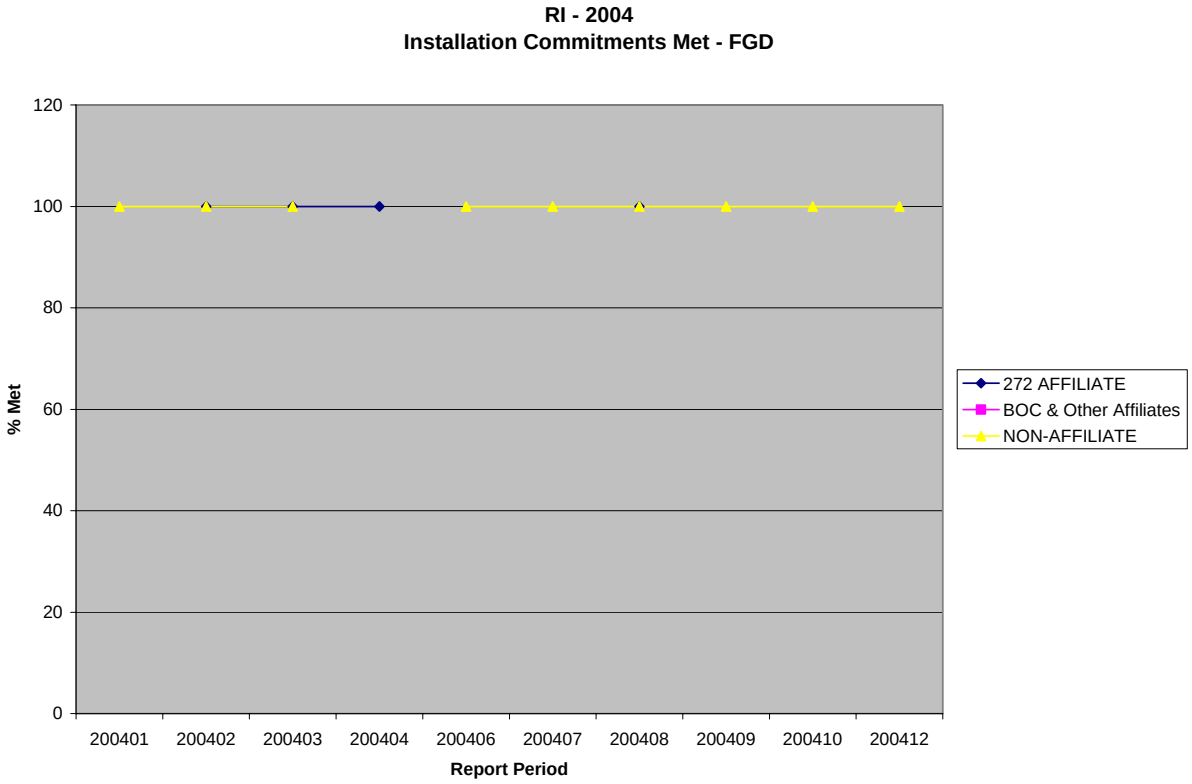
RI - 2004
Installation Interval - FGD
Install Interval (in days)
70
60
50
40
30
20
10
0
200401
200402
200403
200404
200406
200407
200408
200409
200410
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

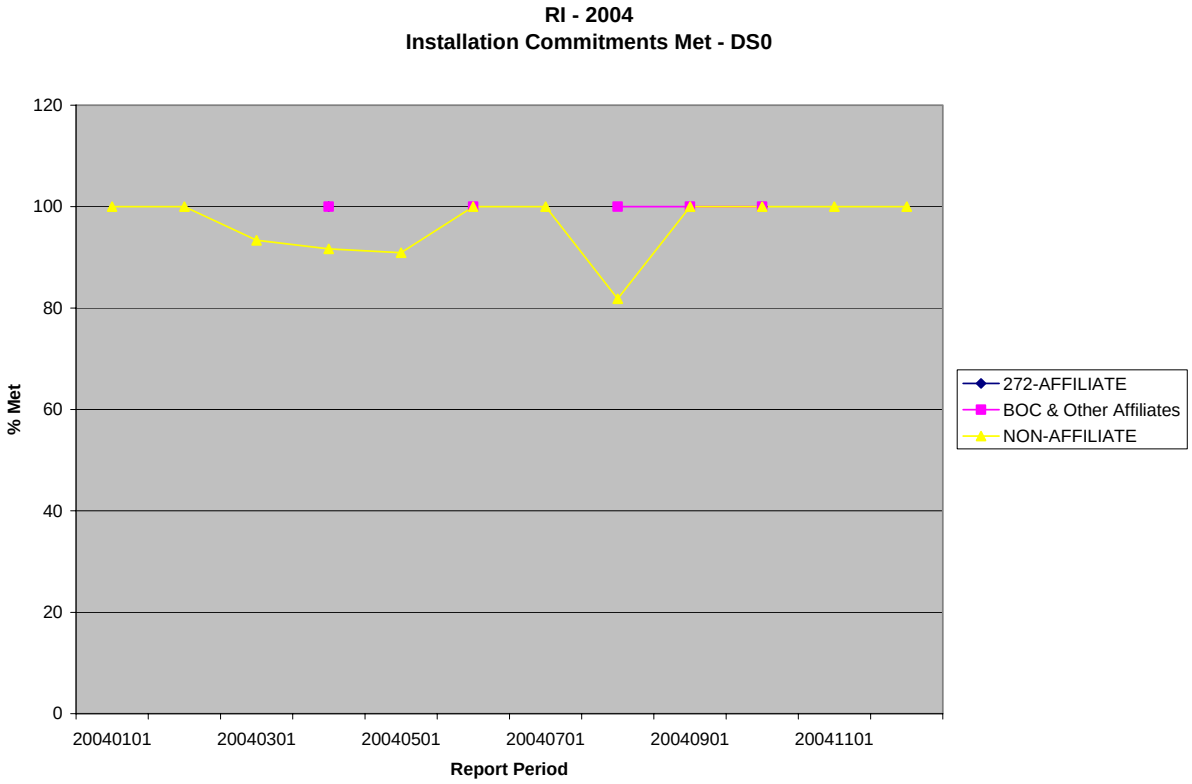

RI - 2004
Installation Interval - DS0
Install Interval (in days)
140
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

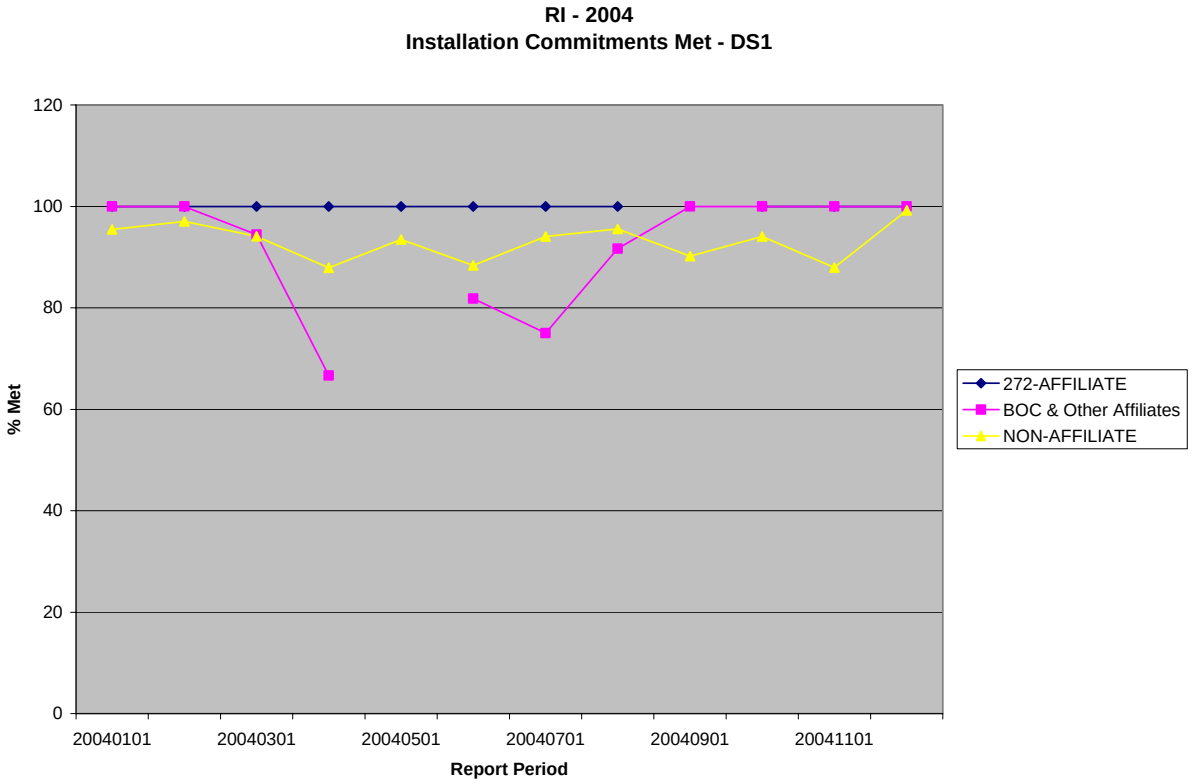

RI - 2004
Installation Interval - DS1
Install Interval (in days)
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

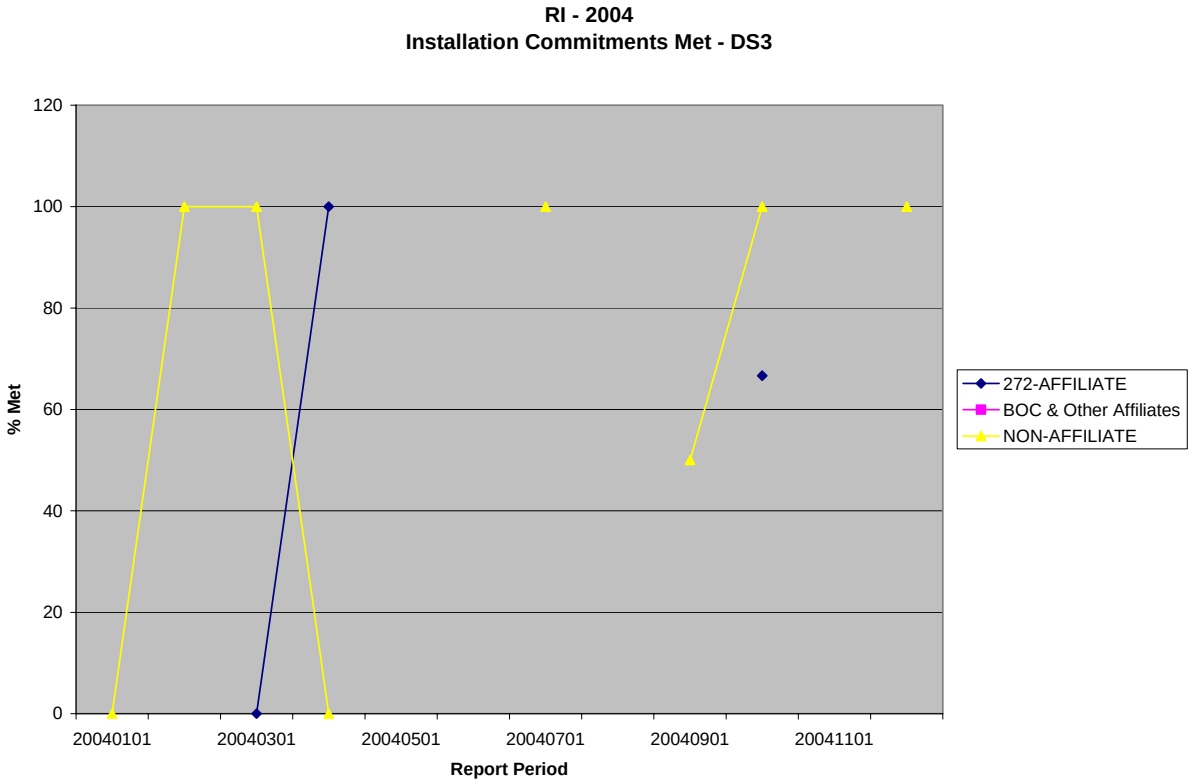

RI - 2004
Installation Interval - DS3
Install Interval (in days)
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

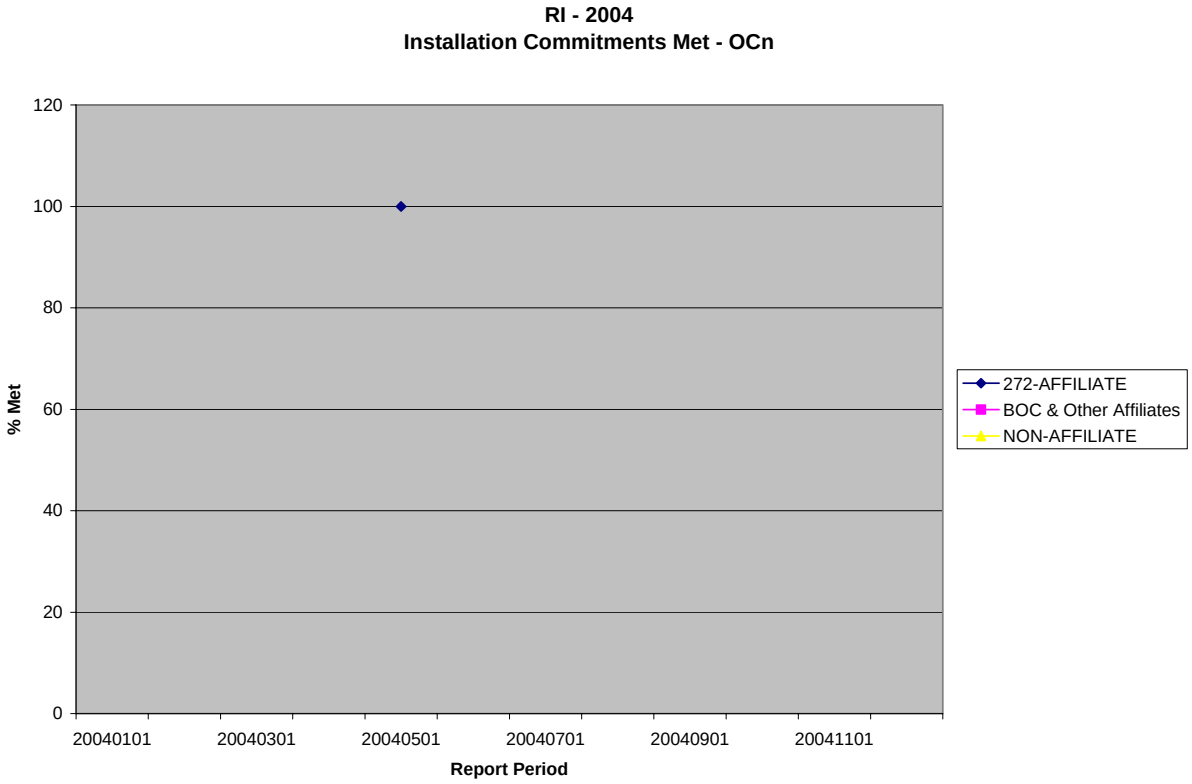

RI - 2004
Installation Interval - OCn
Install Interval (in days)
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


RI - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200401
200402
200403
200404
200406
200407
200408
200409
200410
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

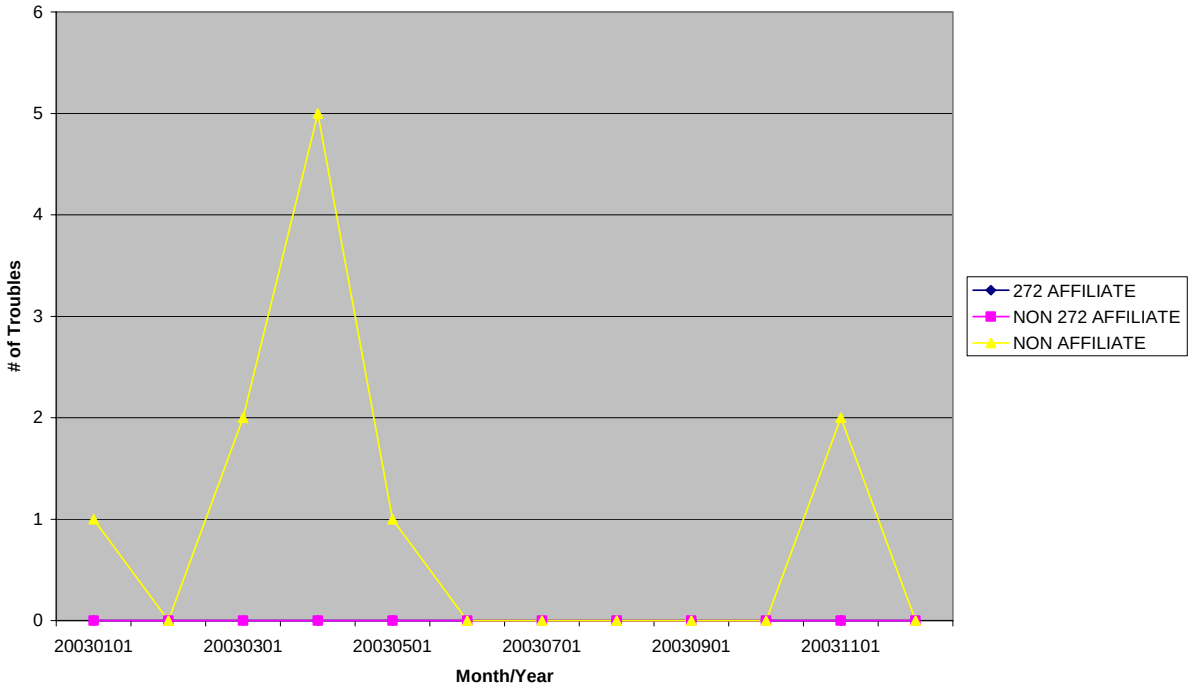

RI - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


RI - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

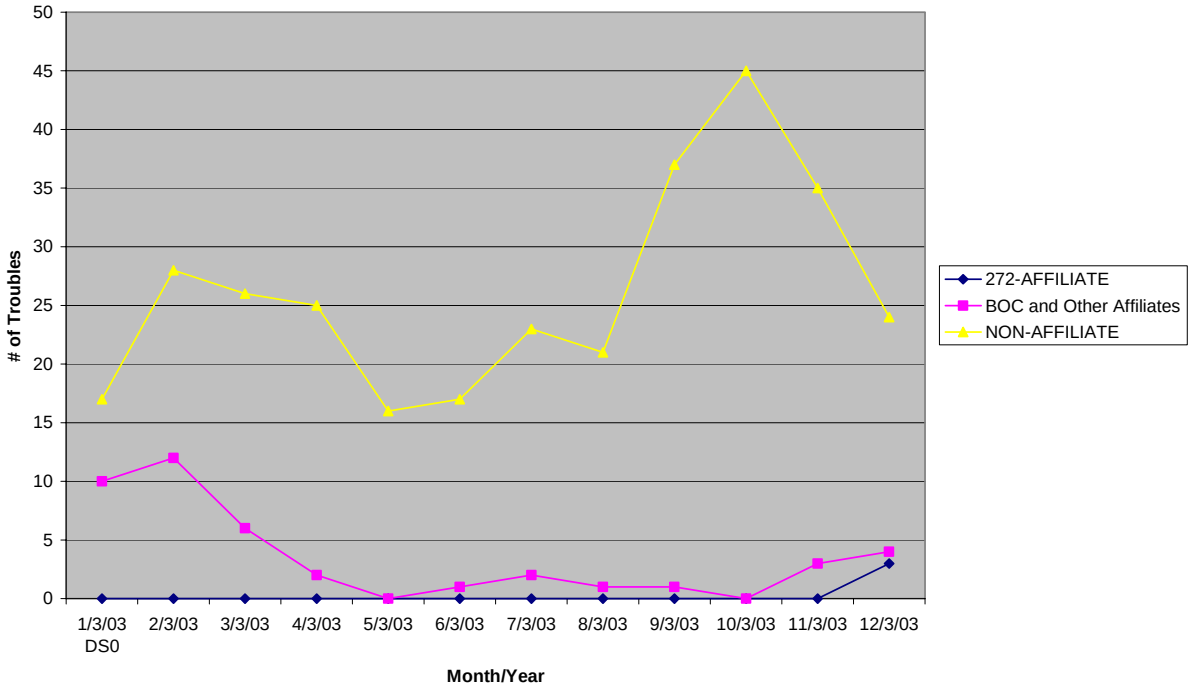

RI - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

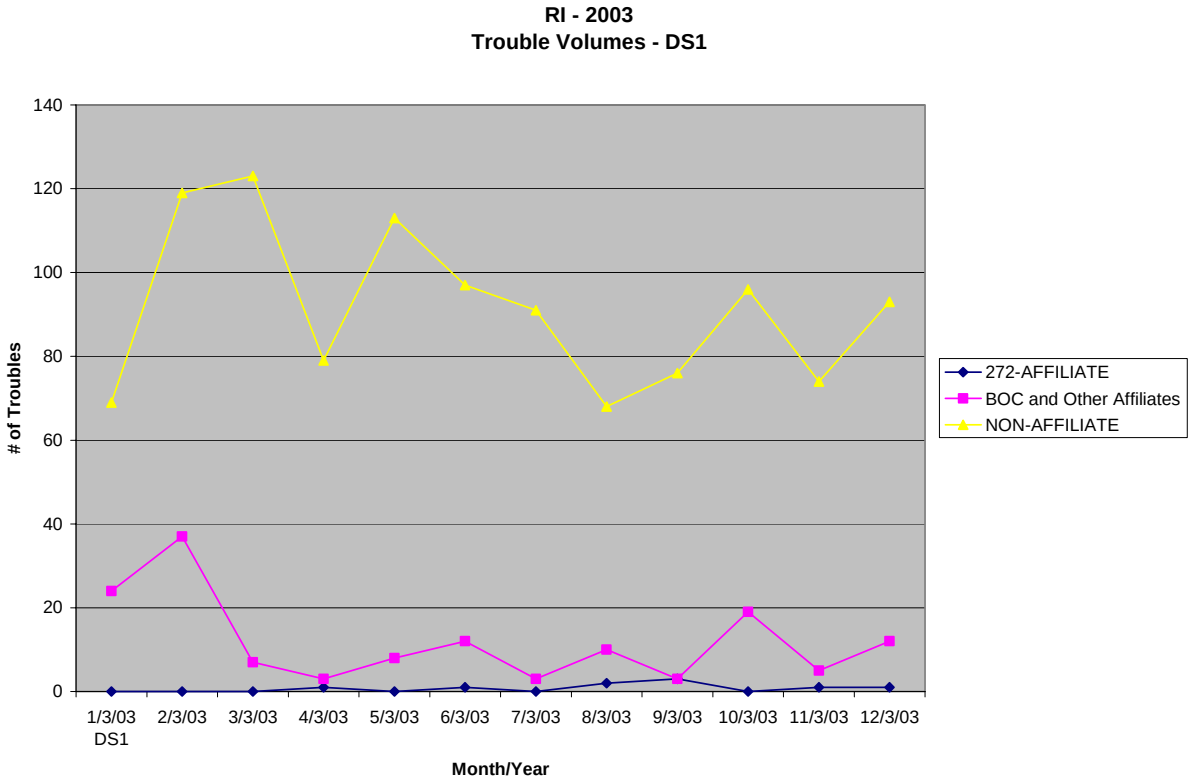

RI - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

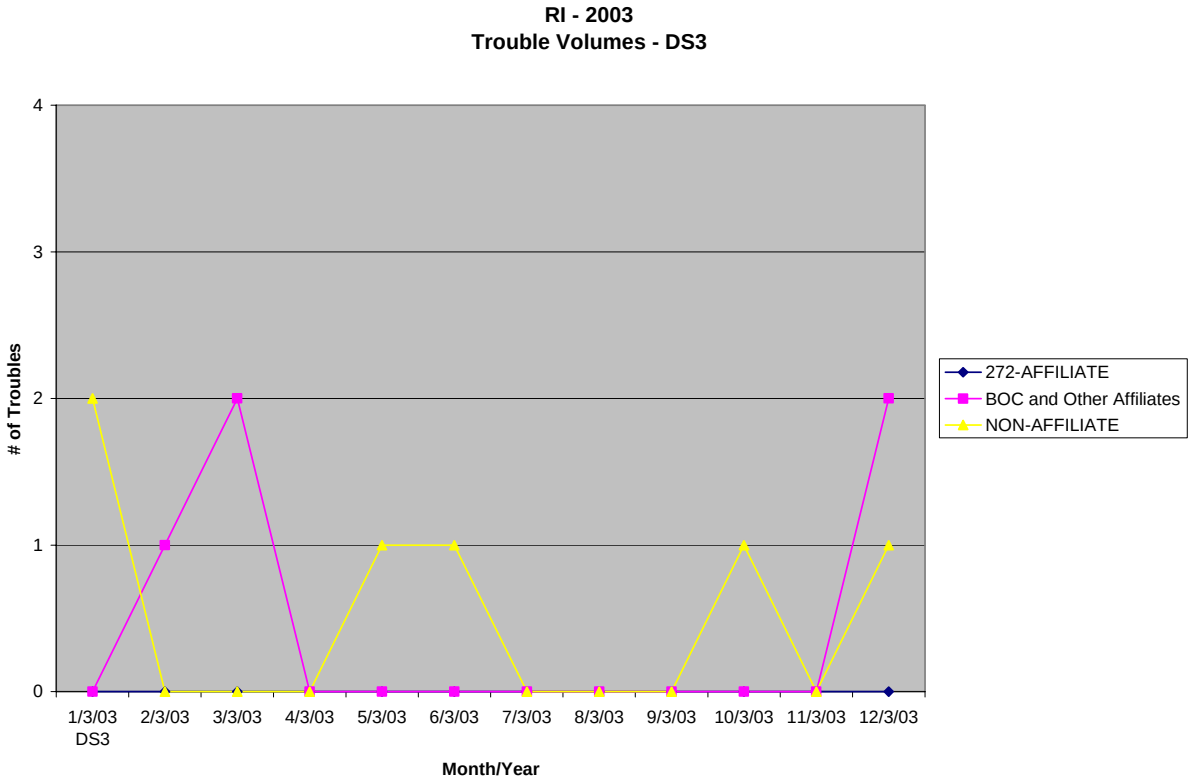
RI - 2003
Trouble Volumes - FGD

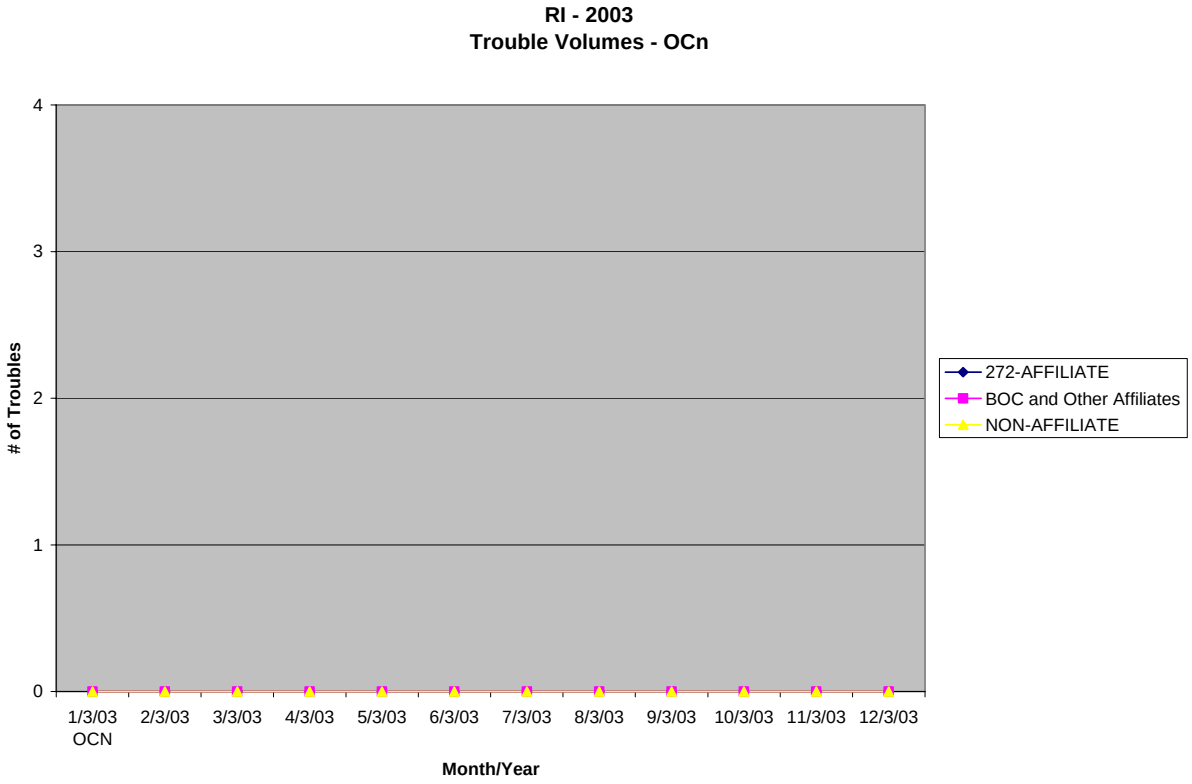


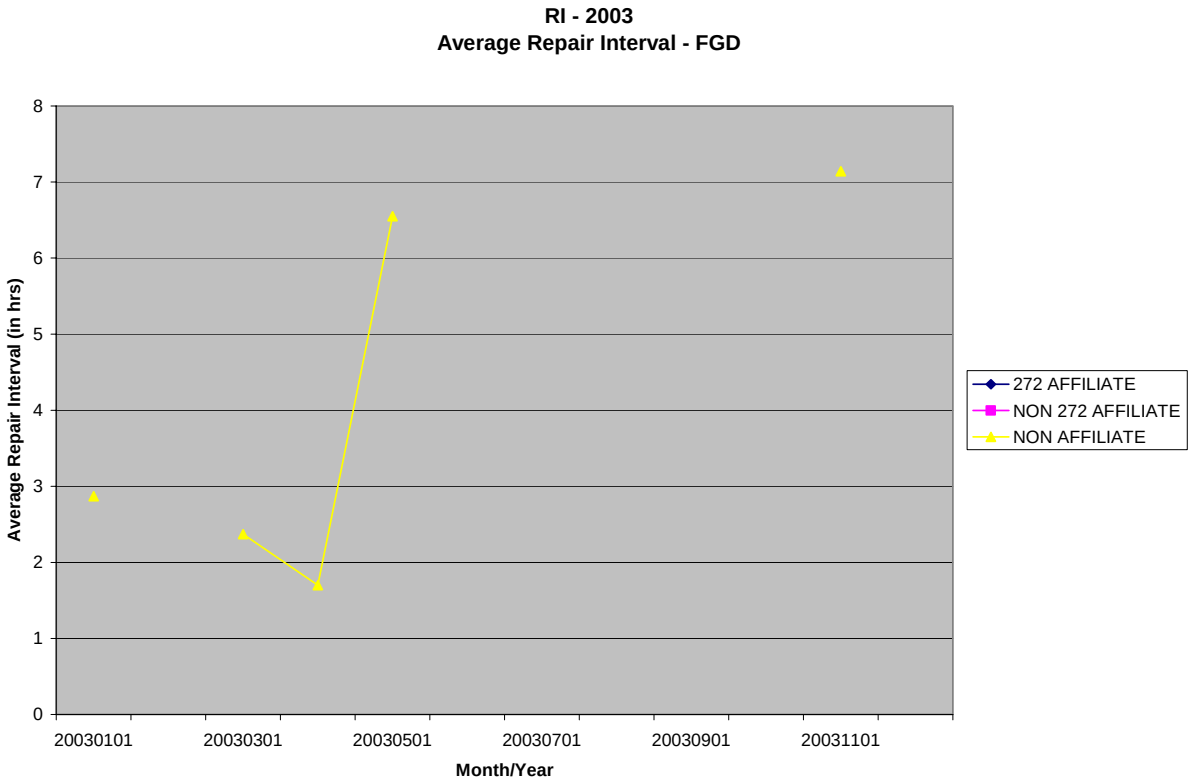
RI -2003
Trouble Volumes - DS0

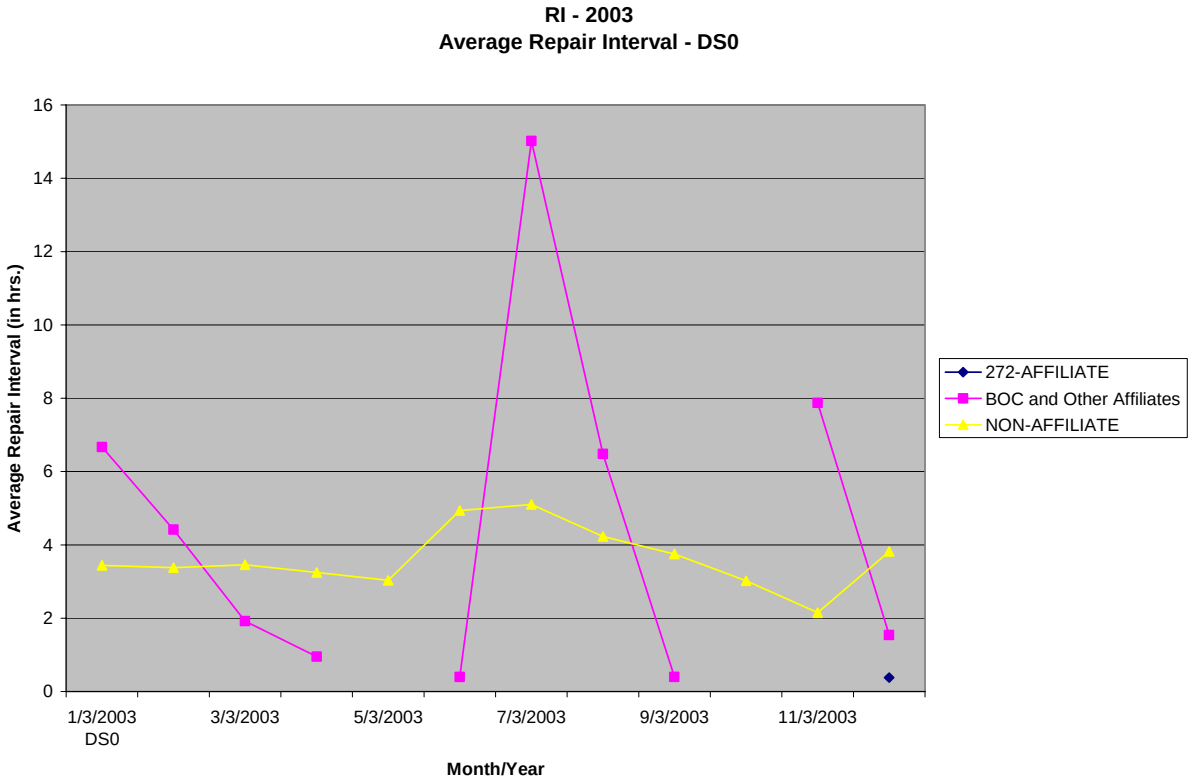


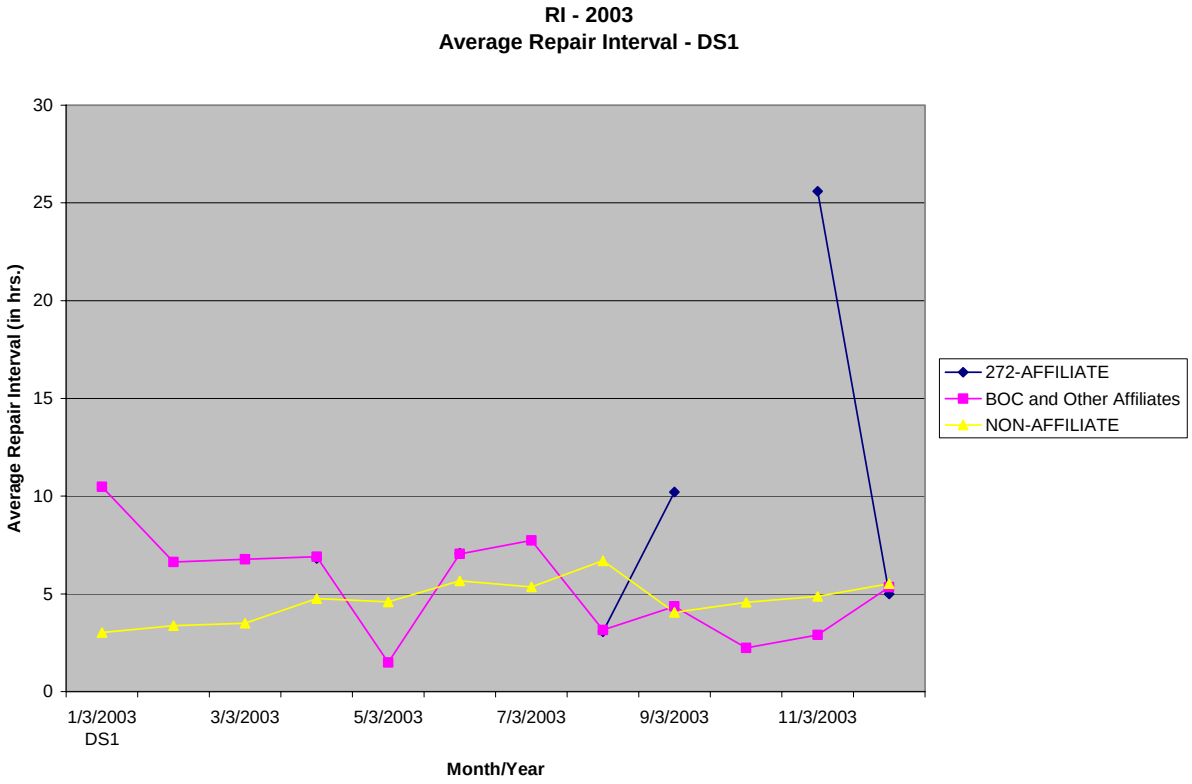

RI - 2003
Trouble Volumes - DS1
140
120
100
80
60
40
20
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

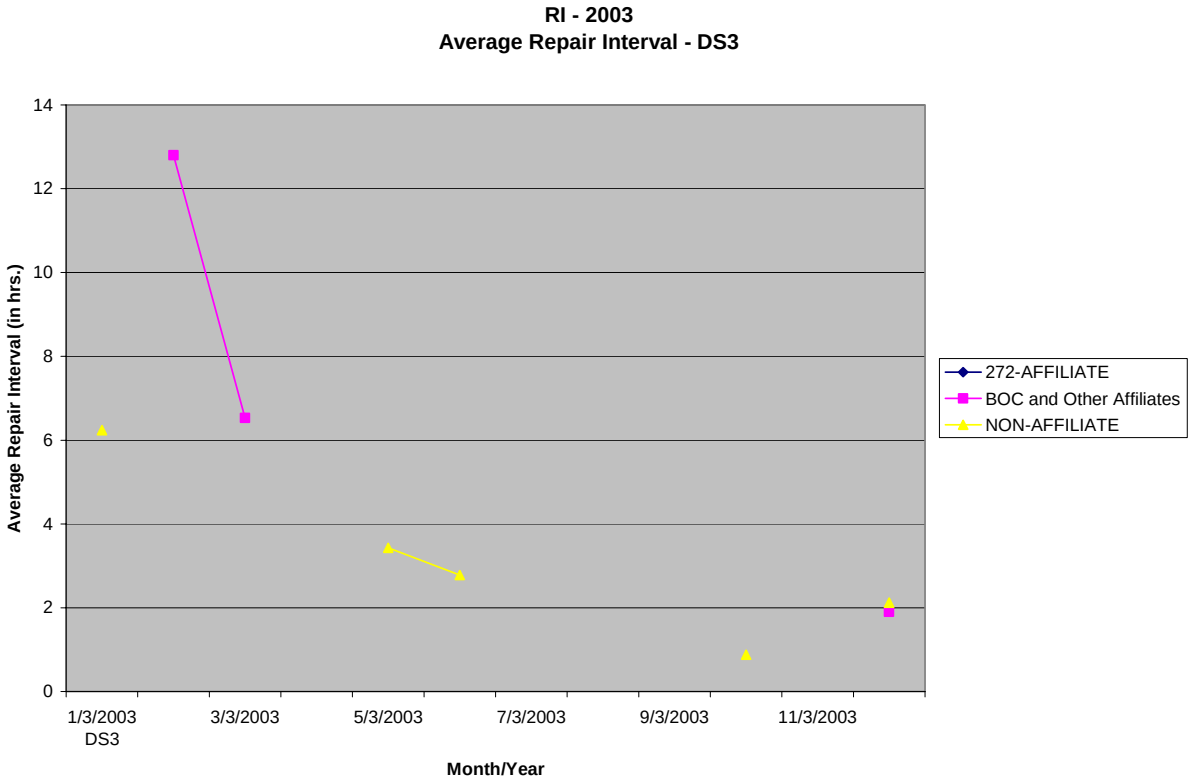

RI - 2003
Trouble Volumes - DS3
4
3
2
1
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

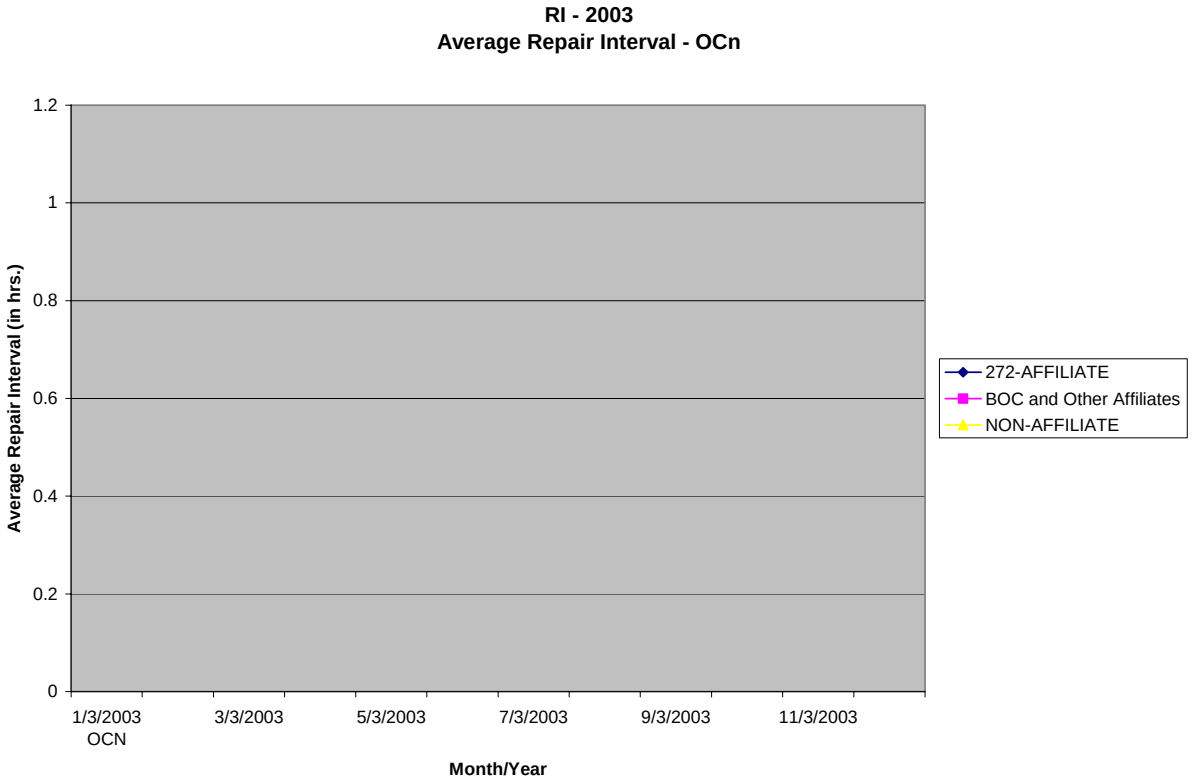

RI - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

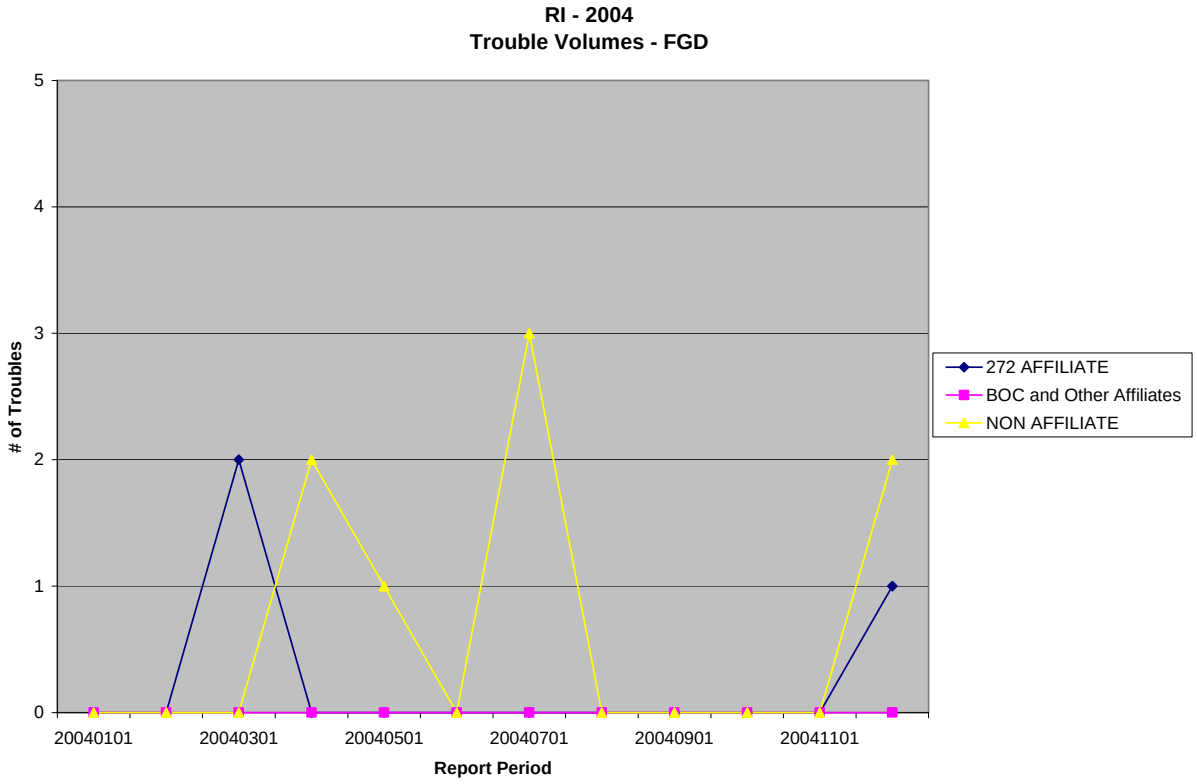

RI - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
8
7
6
5
4
3
2
1
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

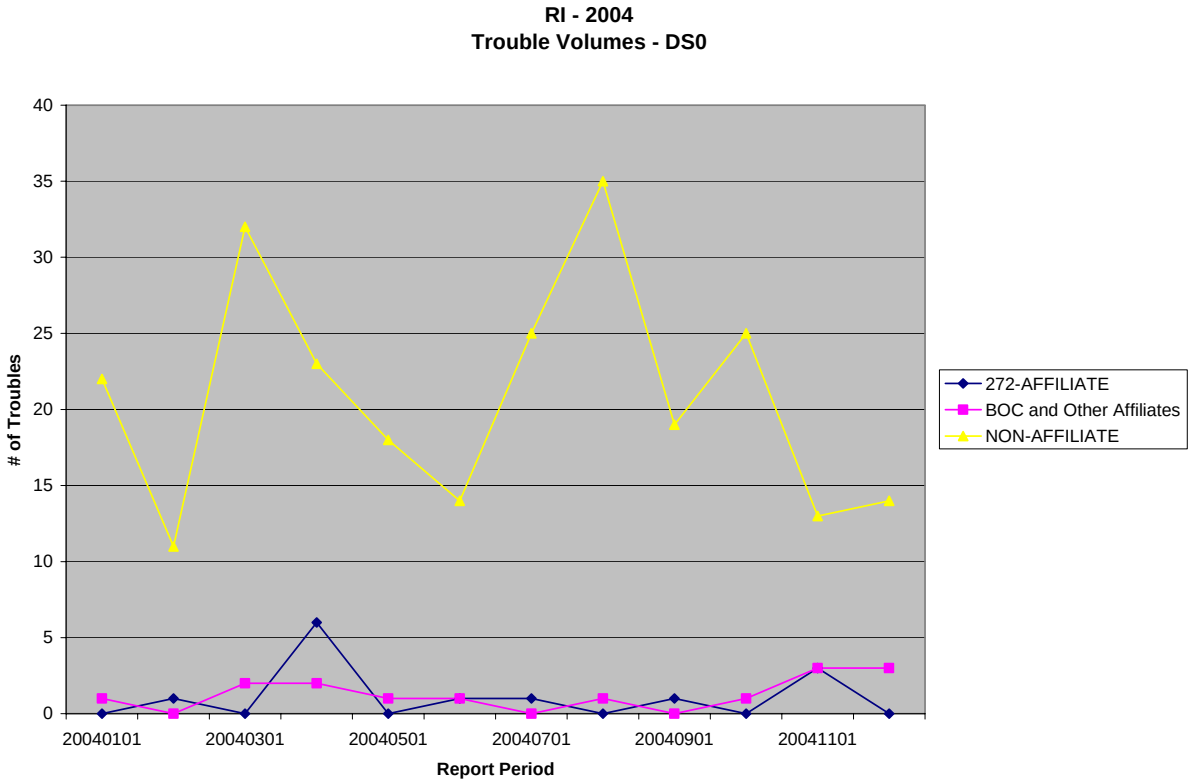

RI - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
16
14
12
10
8
6
4
2
0
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

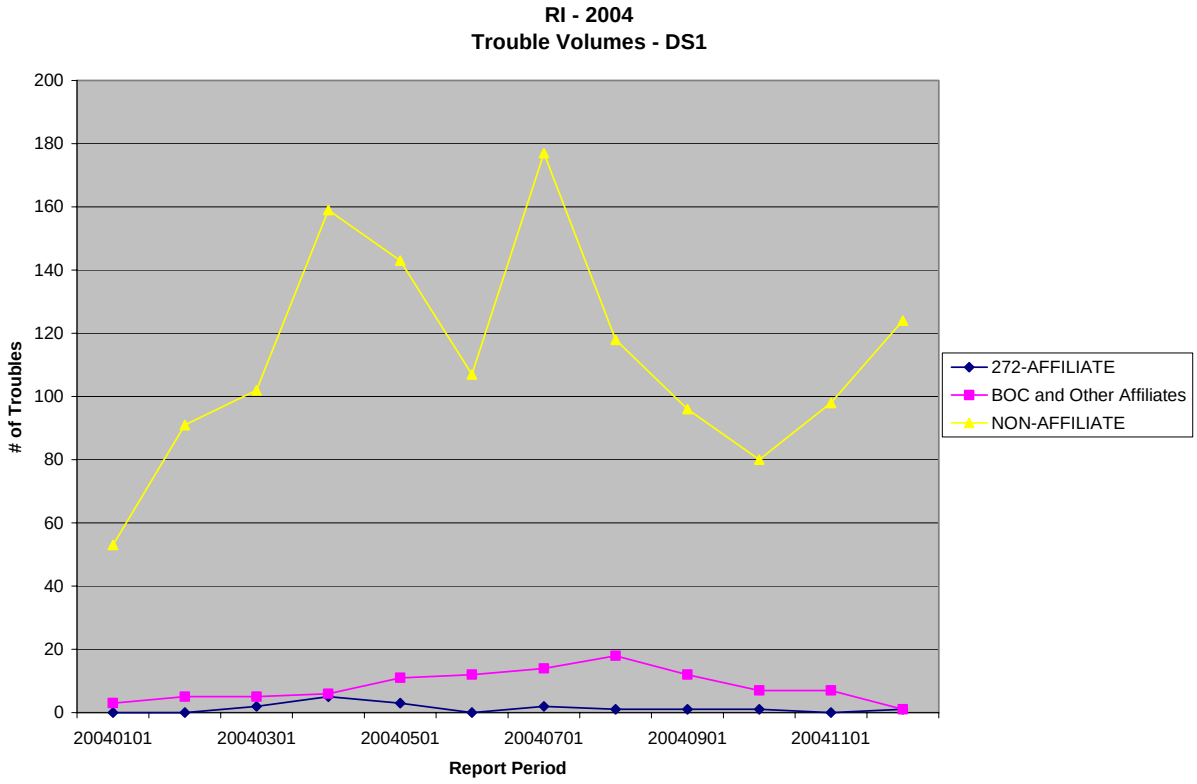

RI - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
30
25
20
15
10
5
0
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

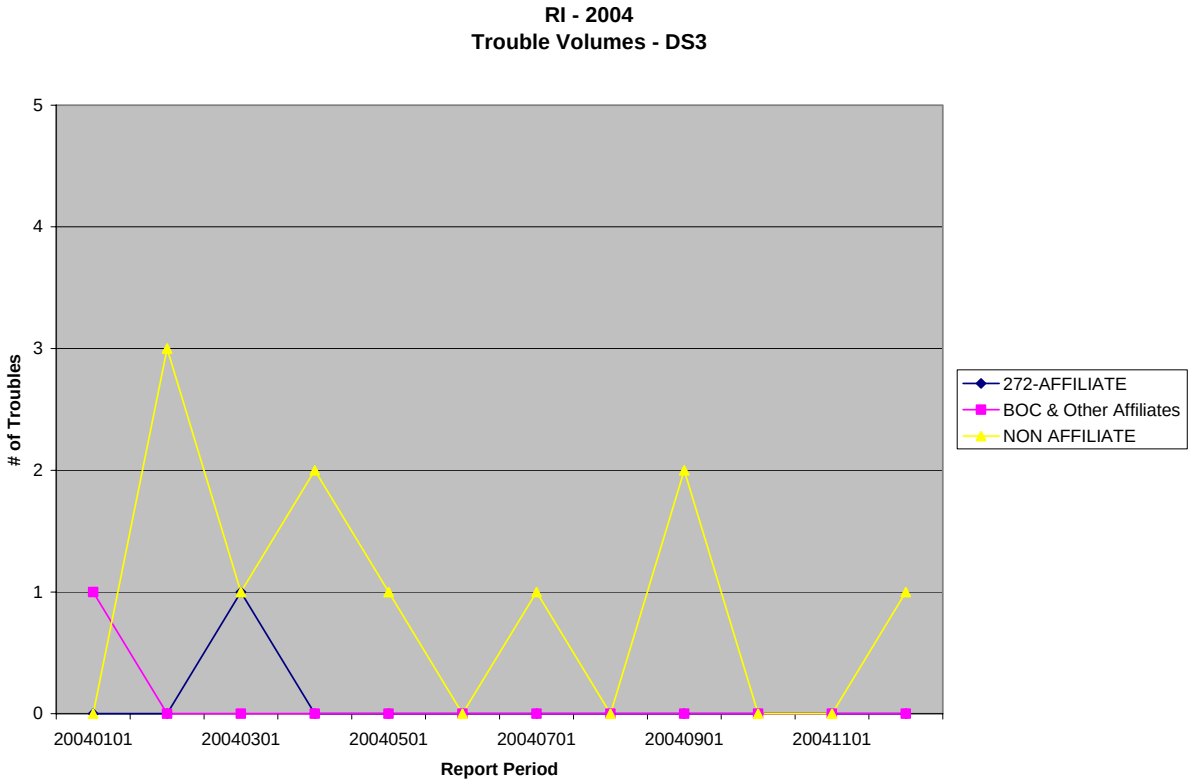

RI - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
14
12
10
8
6
4
2
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

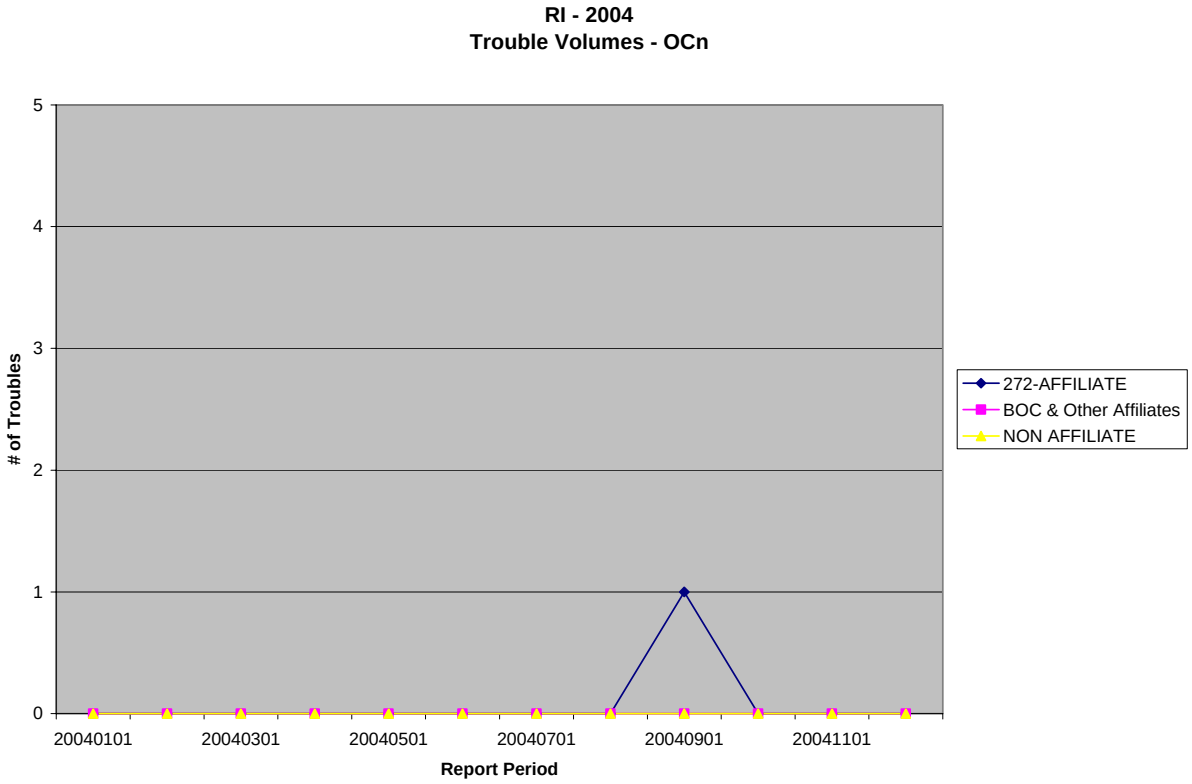

RI - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
1.2
1
0.8
0.6
0.4
0.2
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

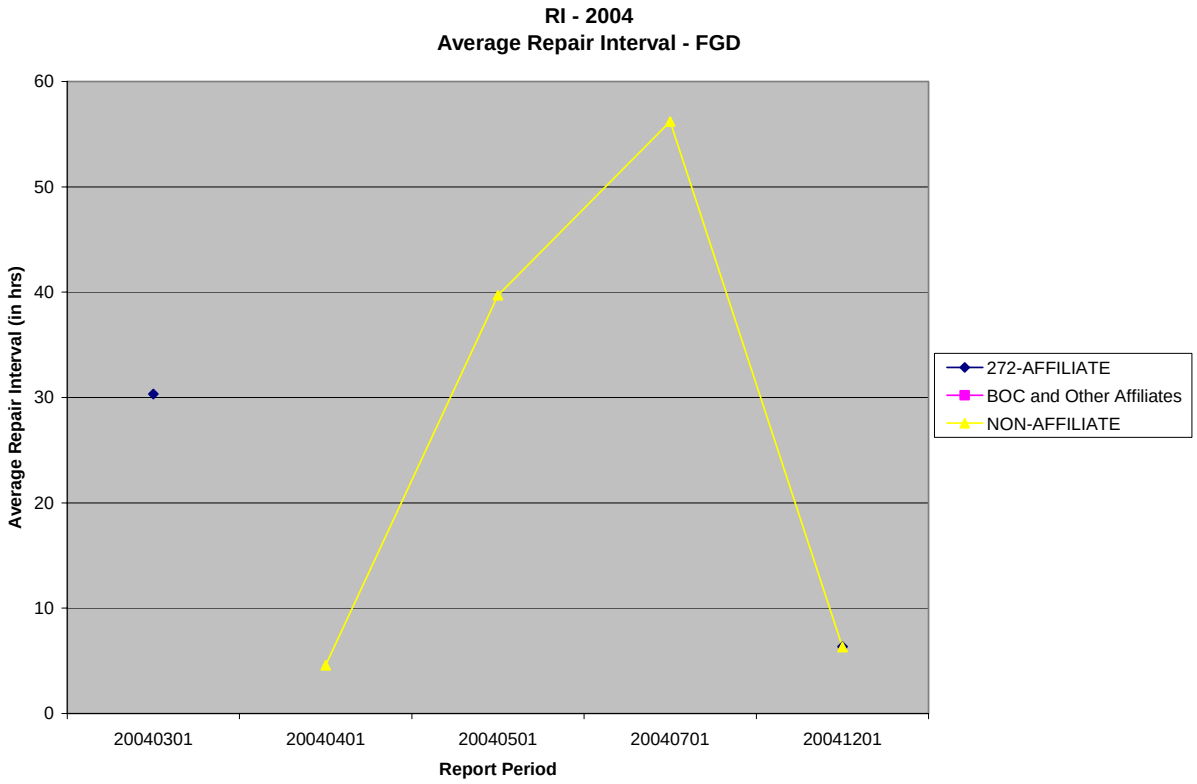

RI - 2004
Trouble Volumes - FGD
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE


RI - 2004
Trouble Volumes - DS0
# of Troubles
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

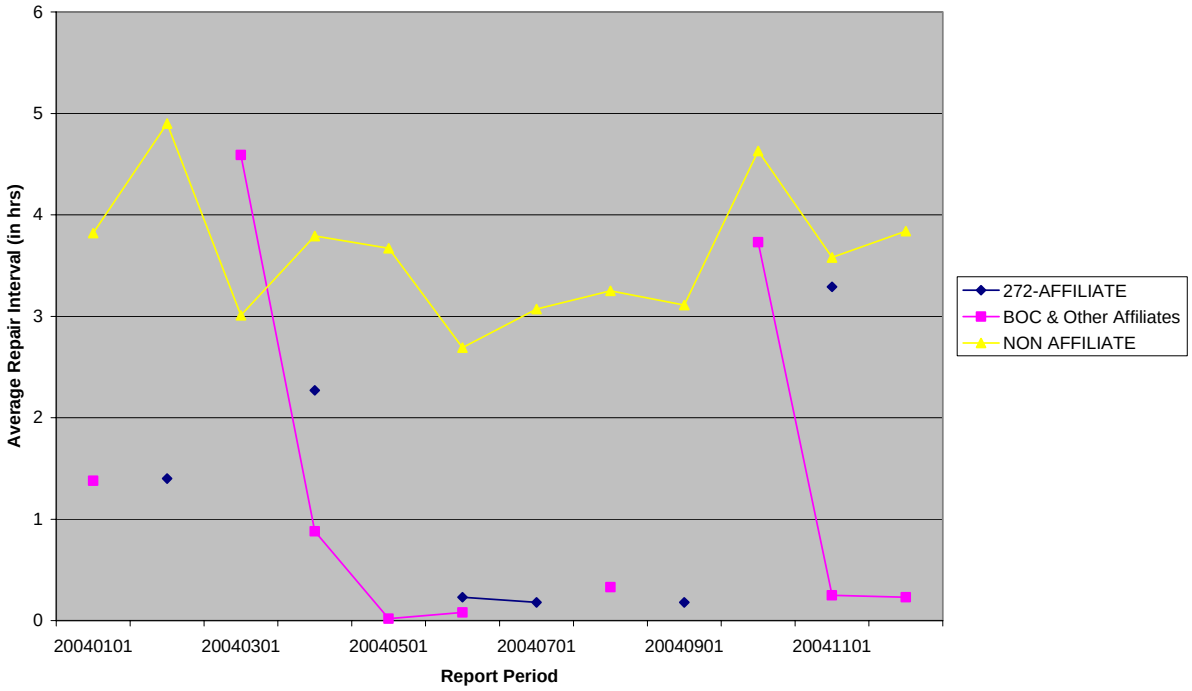

RI - 2004
Trouble Volumes - DS1
# of Troubles
200
180
160
140
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


RI - 2004
Trouble Volumes - DS3
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

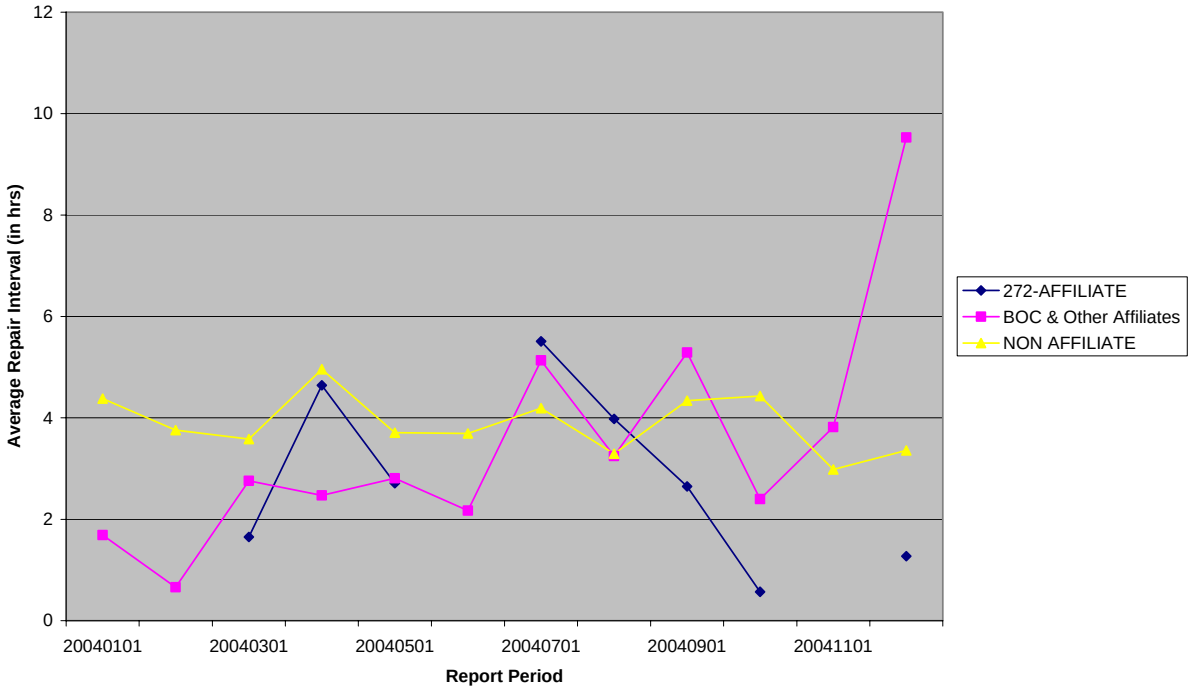

RI - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

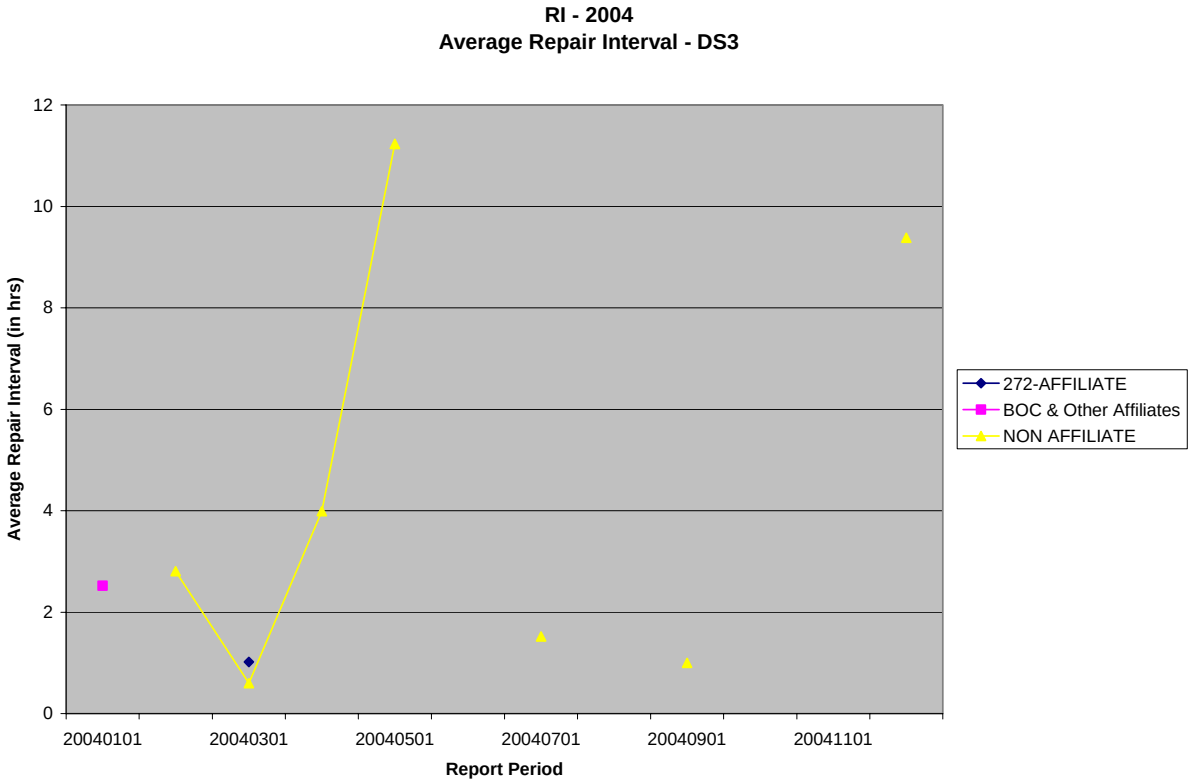

RI - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
60
50
40
30
20
10
0
20040301
20040401
20040501
20040701
20041201
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

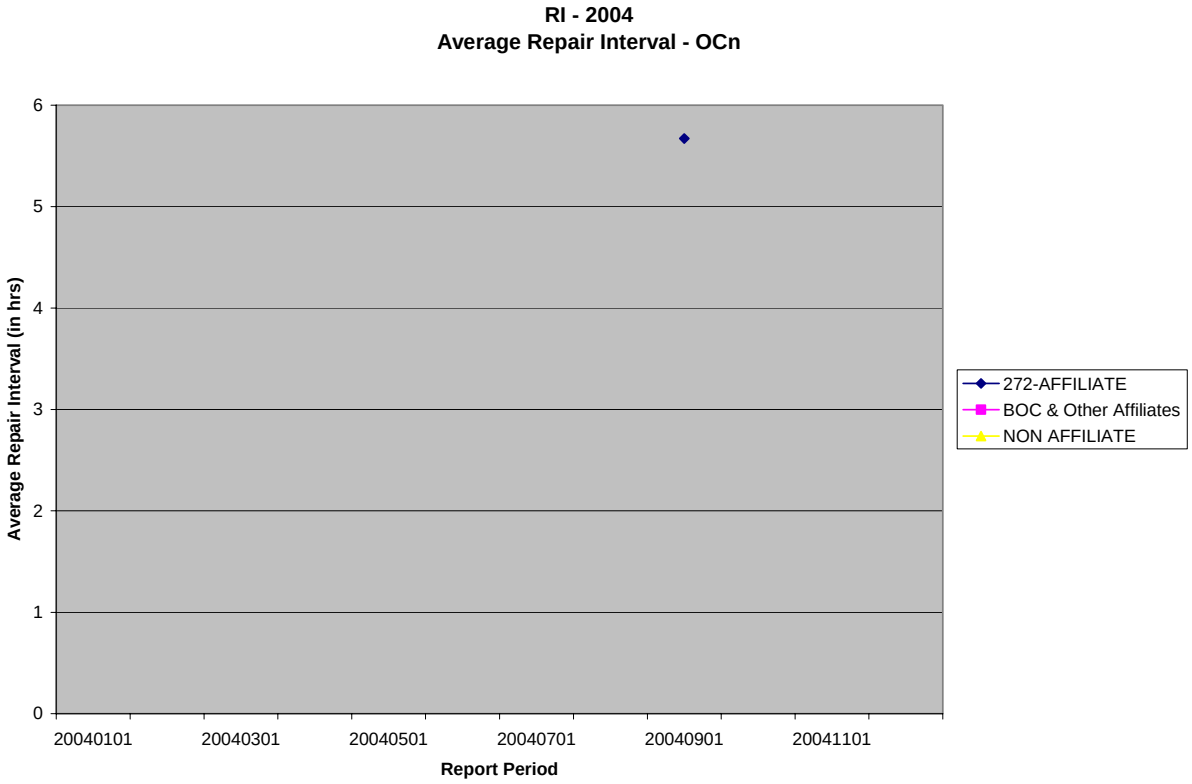
RI - 2004
Average Repair Interval - DS0



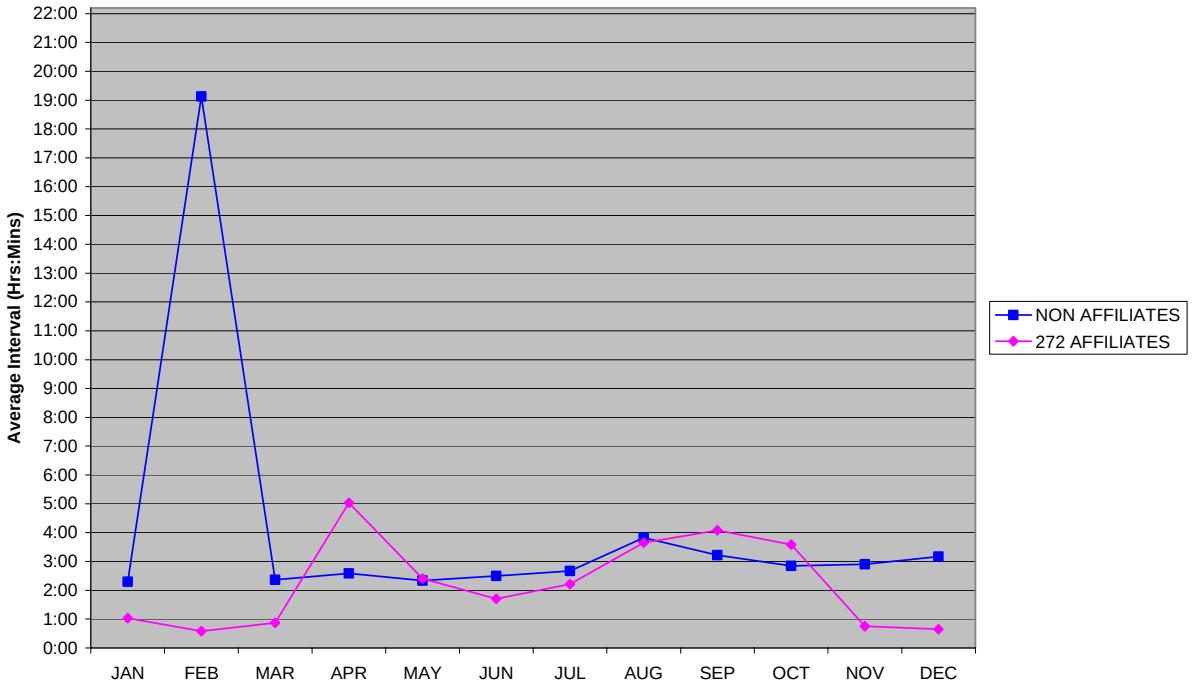
RI - 2004
Average Repair Interval - DS1



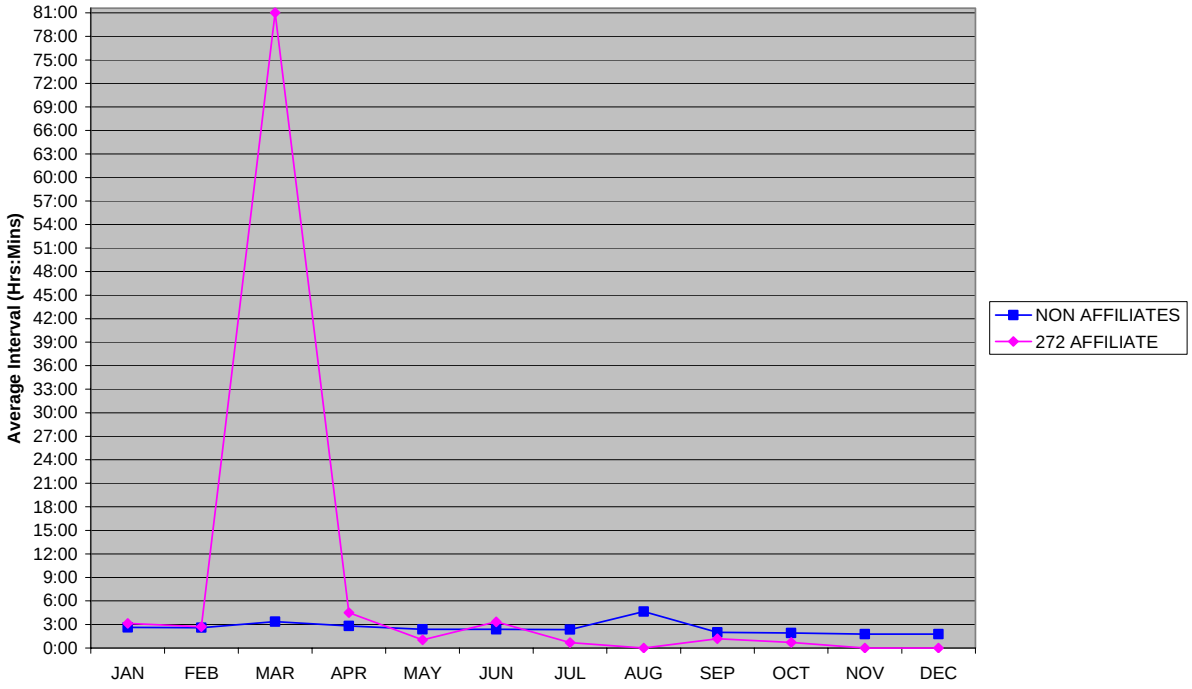

RI - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

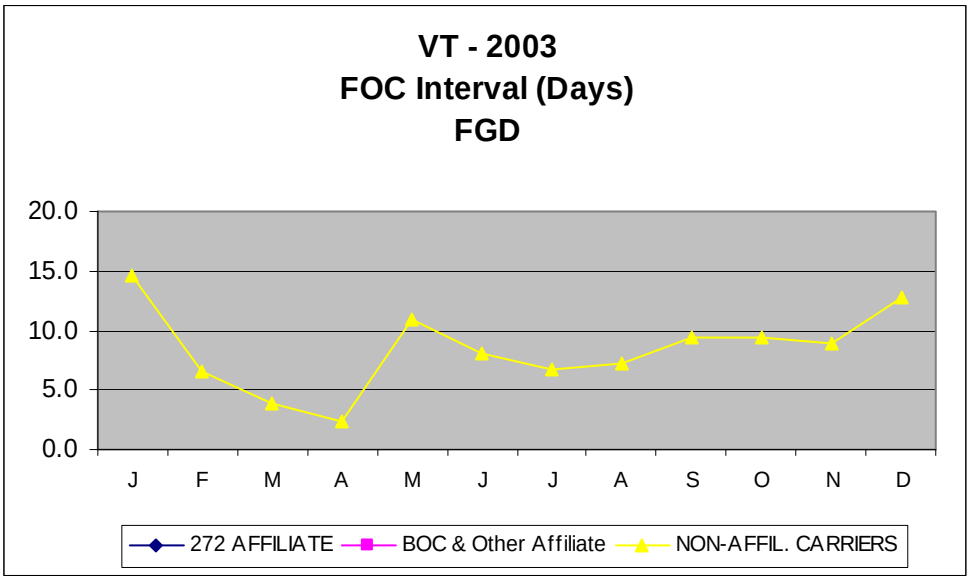

RI - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

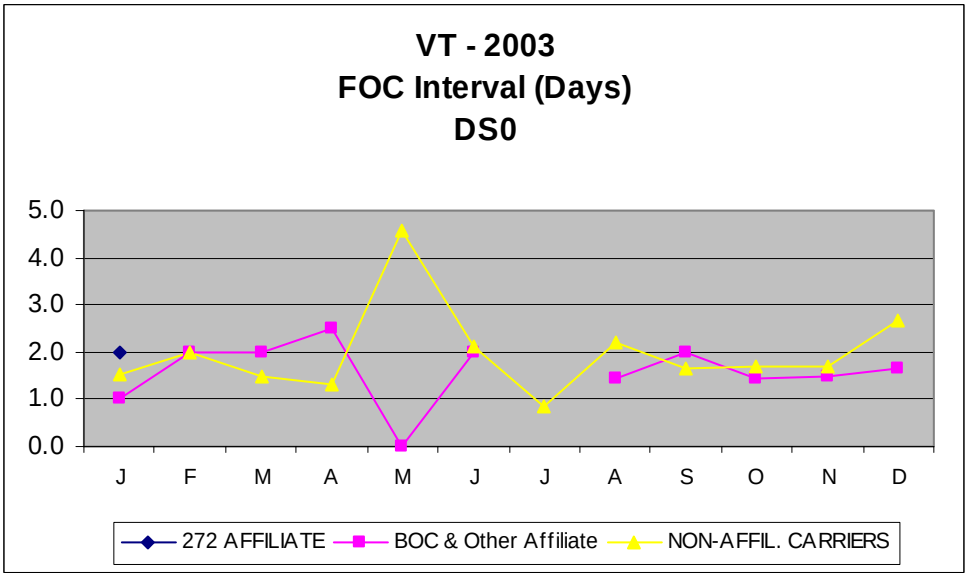
RI - 2003
PIC INTERVALS

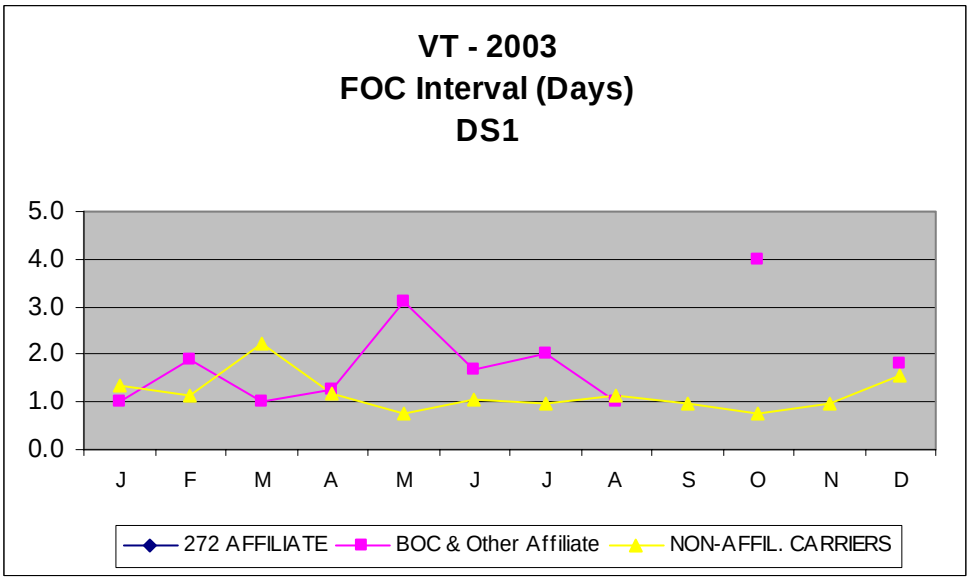


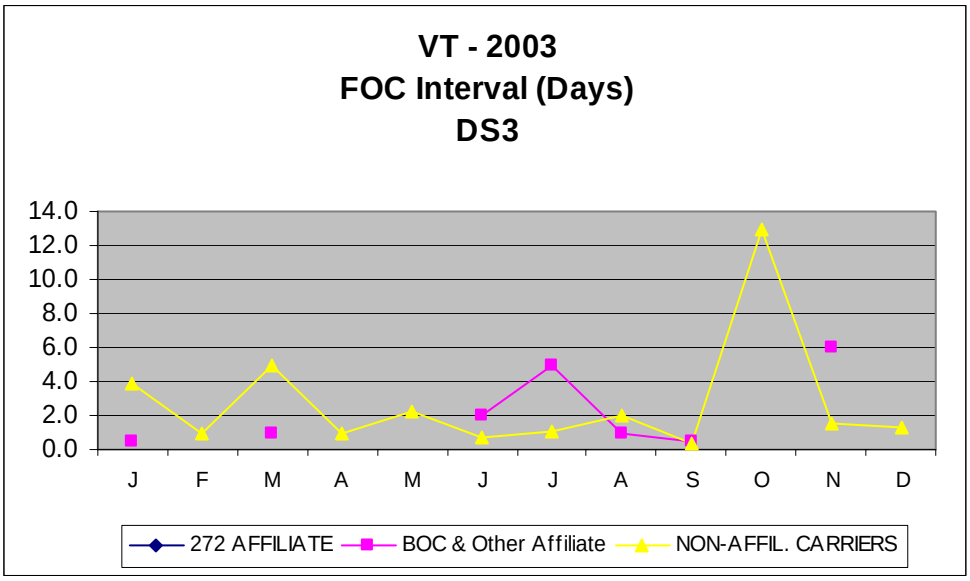
RI - 2004
PIC INTERVALS

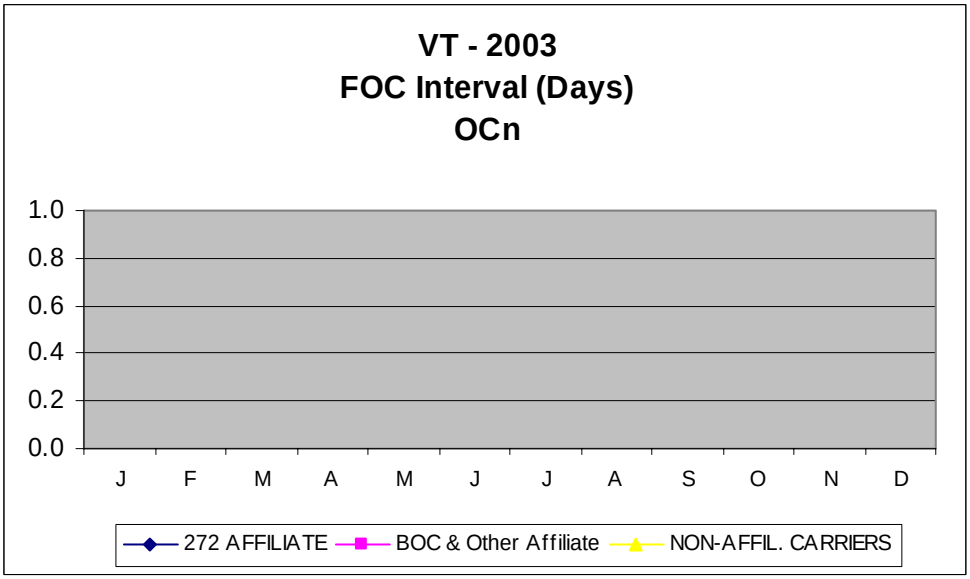


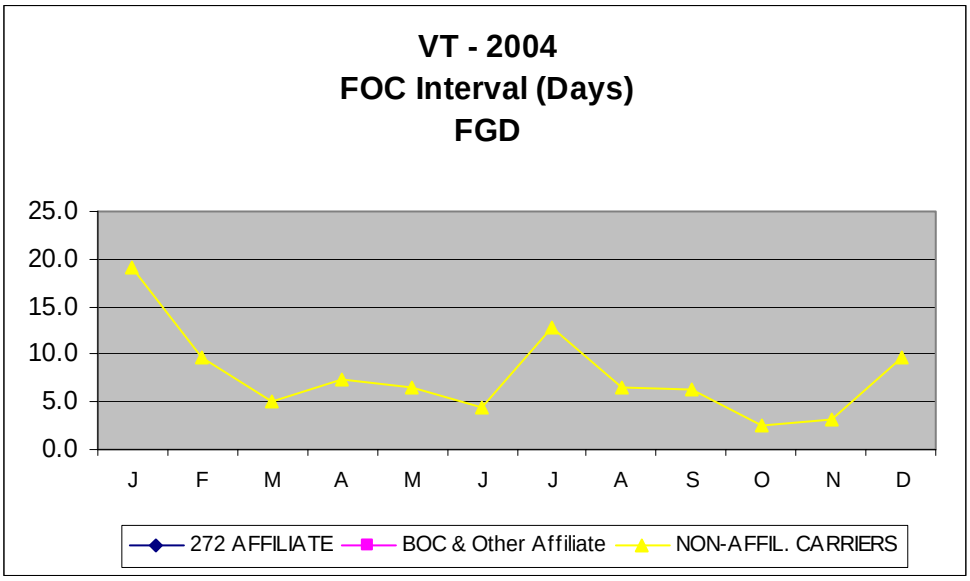

VT - 2003
FOC Interval (Days)
FGD
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

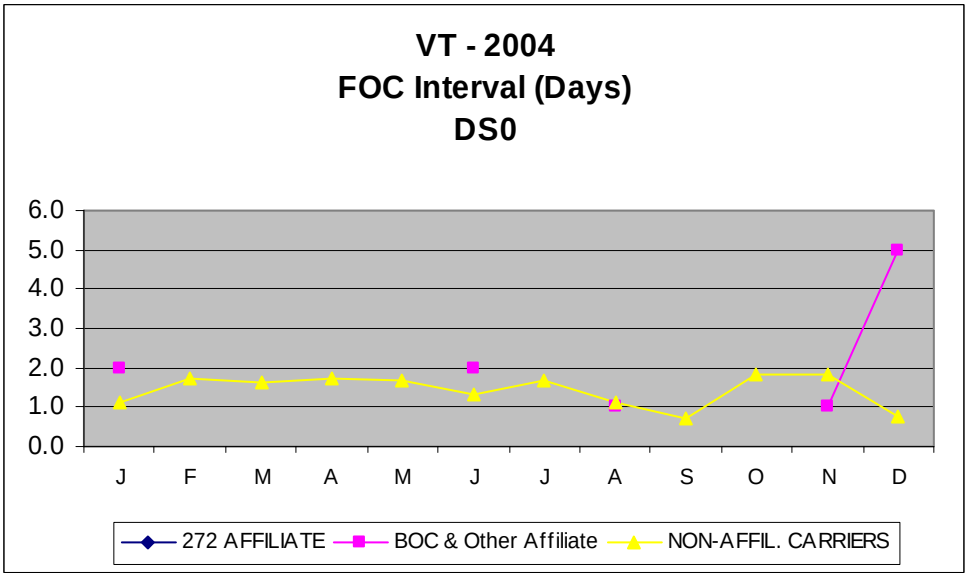

VT - 2003
FOC Interval (Days)
DS0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

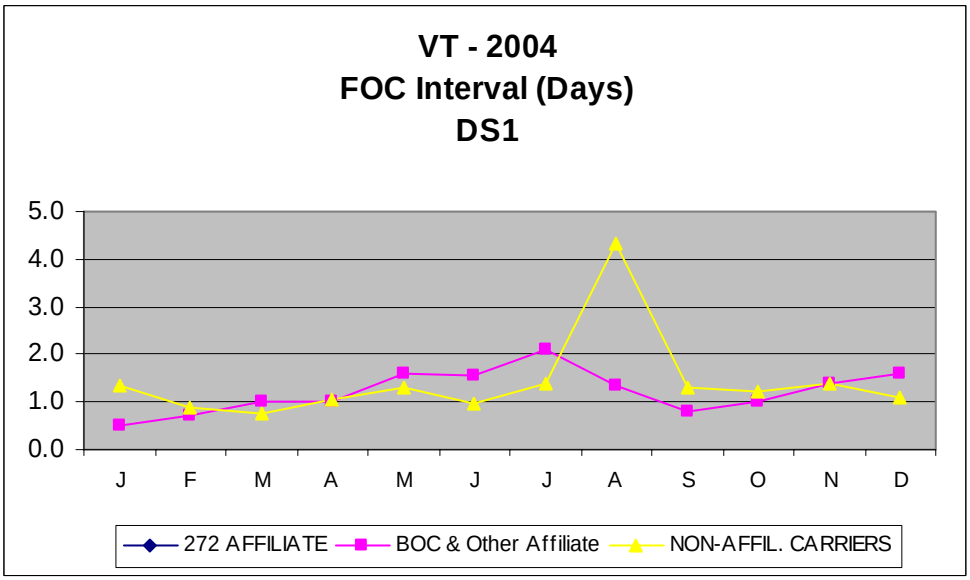

VT - 2003
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

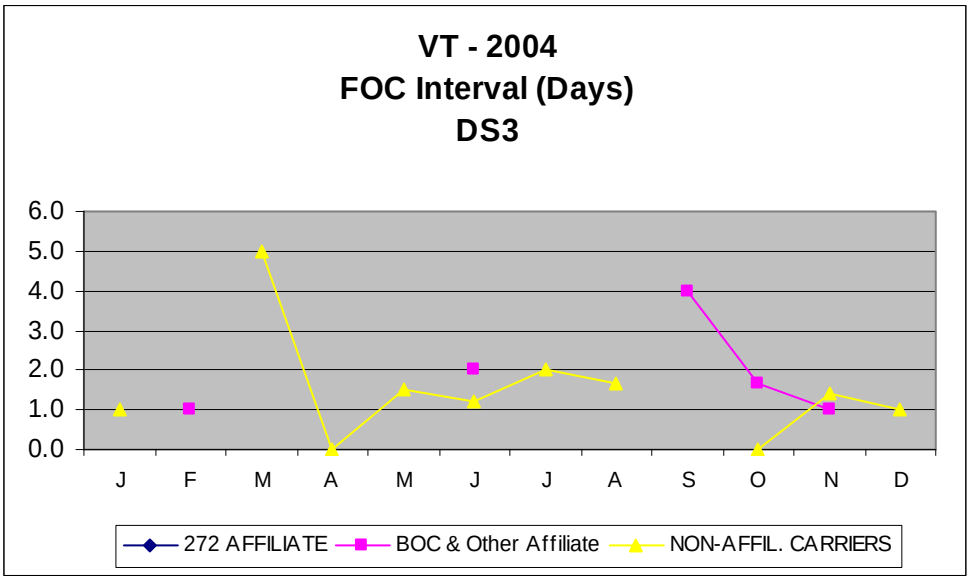

VT - 2003
FOC Interval (Days)
DS3
14.0
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

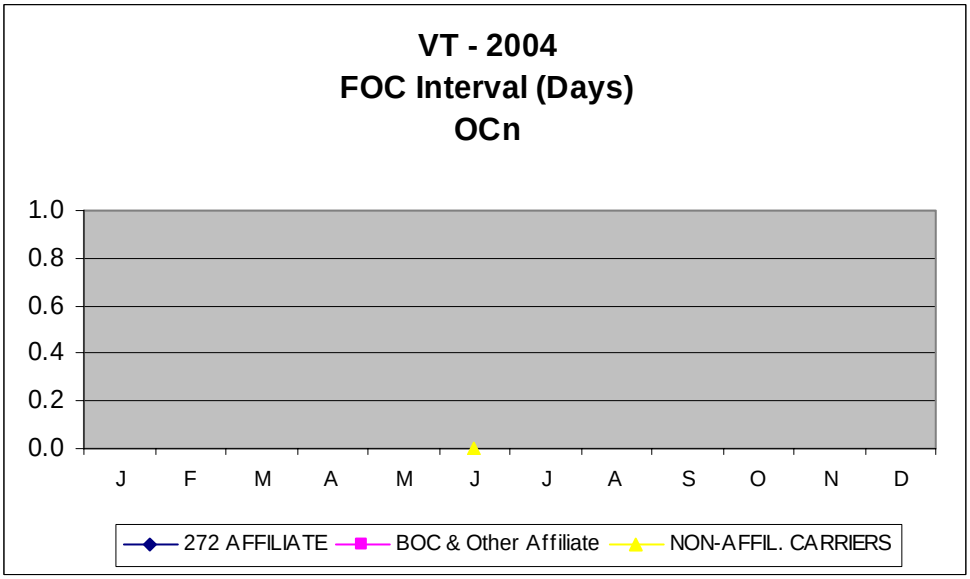

VT - 2003
FOC Interval (Days)
OCn
1.0
0.8
0.6
0.4
0.2
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


VT - 2004
FOC Interval (Days)
FGD
25.0
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

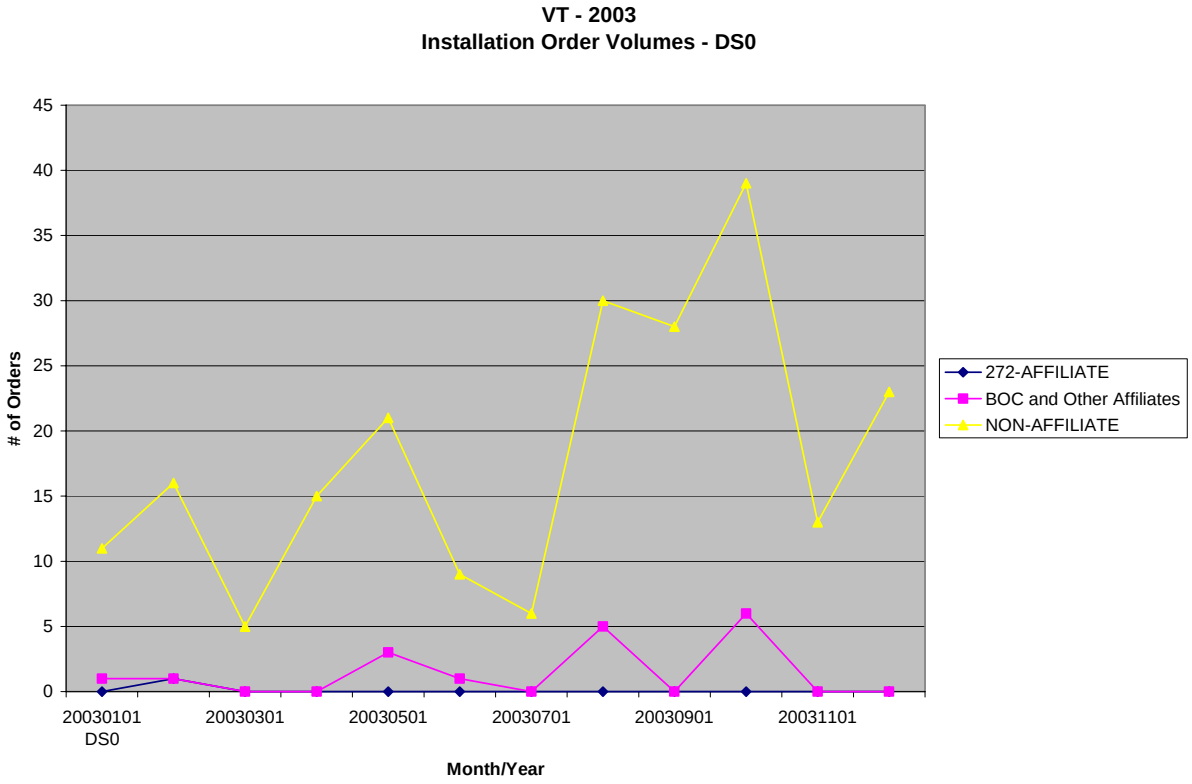

VT - 2004
FOC Interval (Days)
DS0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

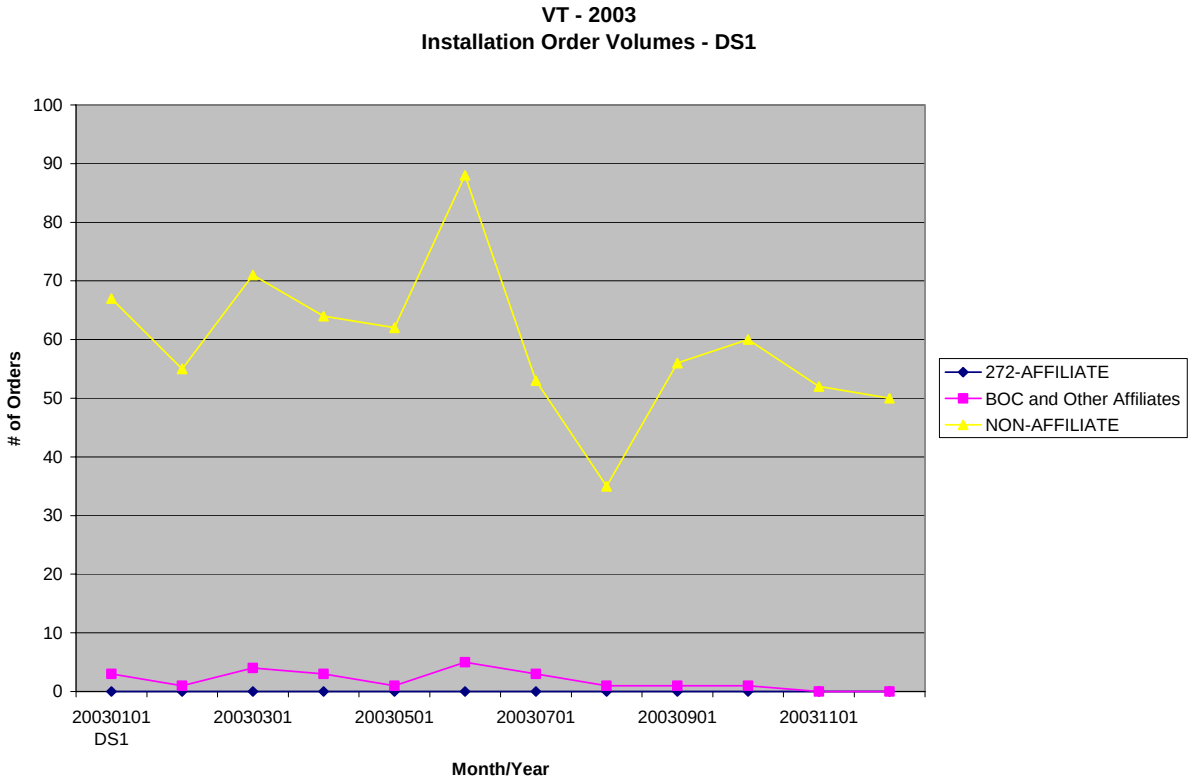

VT - 2004
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

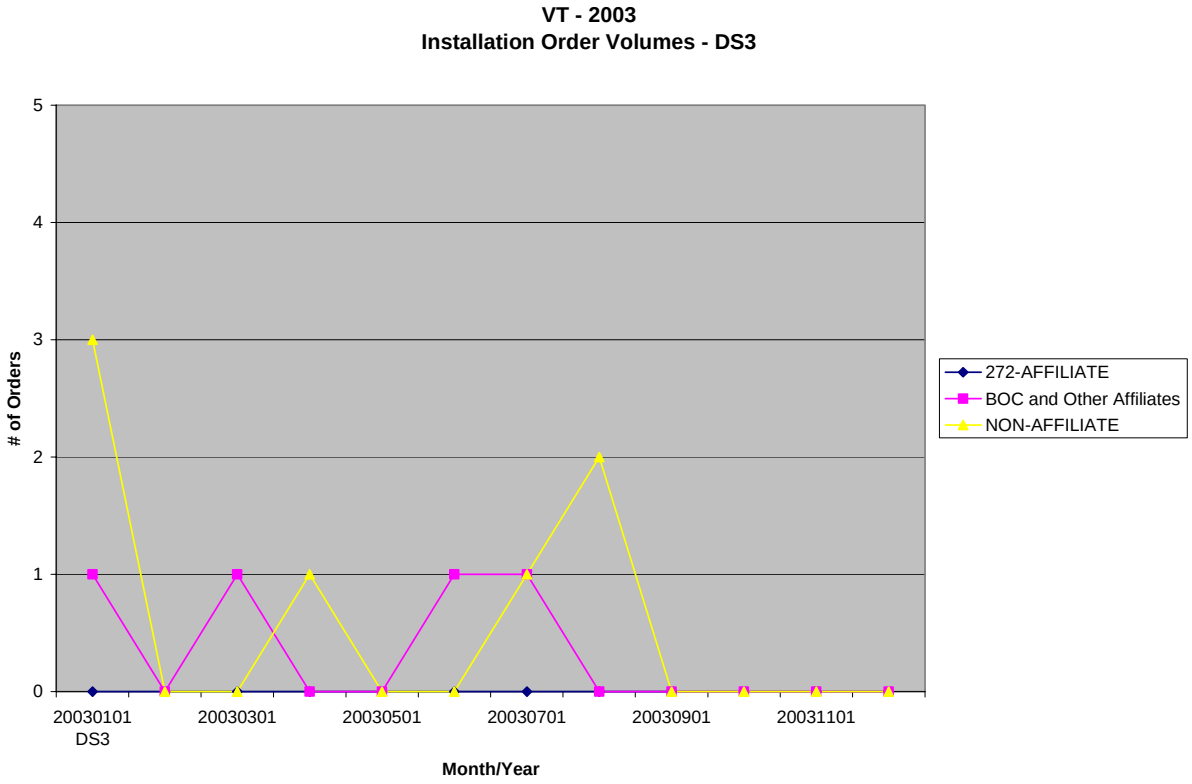

VT - 2004
FOC Interval (Days)
DS3
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

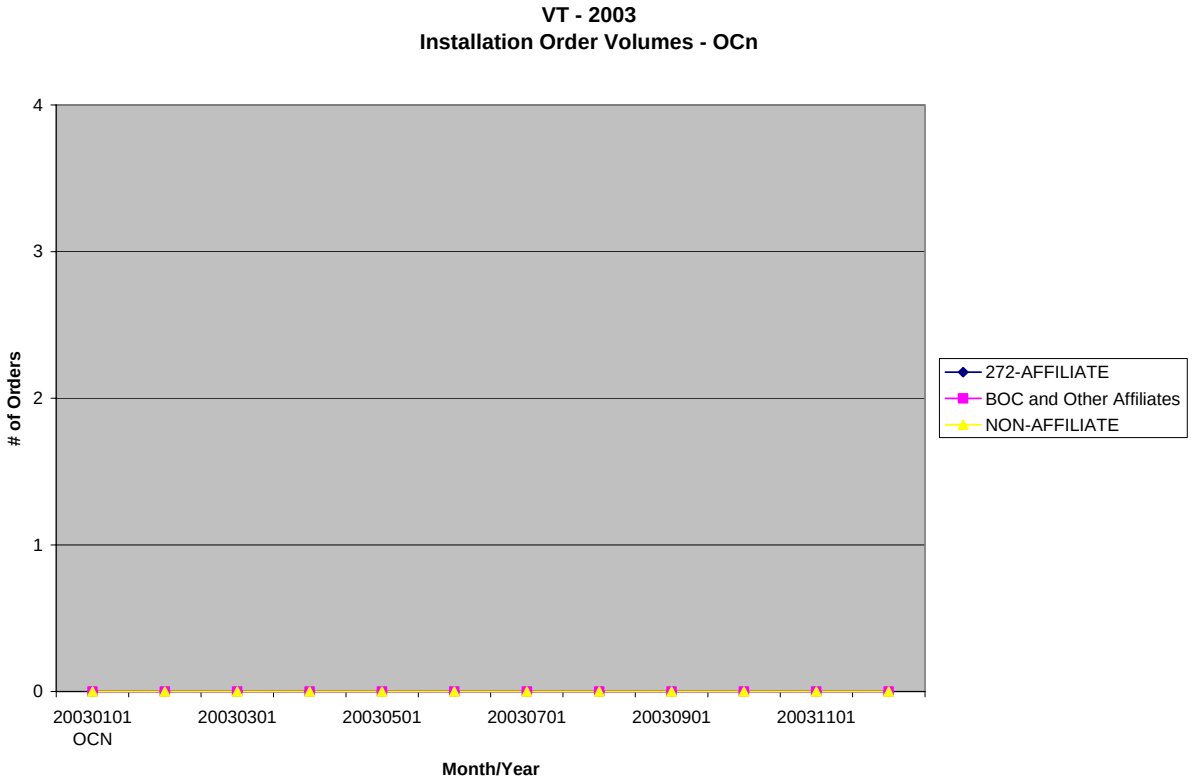

VT - 2004
FOC Interval (Days)
OCn
1.0
0.8
0.6
0.4
0.2
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

VT - 2003
Installation Order Volumes - FGD
# of Orders
25
20
15
10
5
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

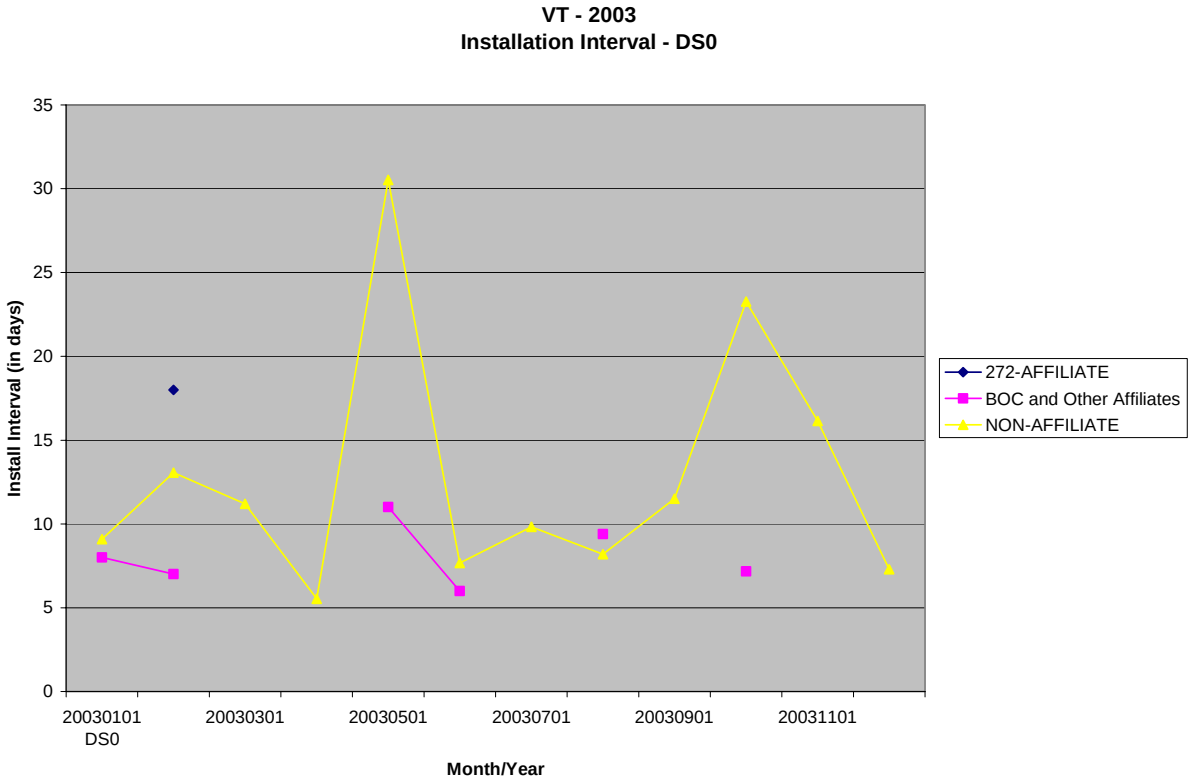

VT - 2003
Installation Order Volumes - DS0
# of Orders
45
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

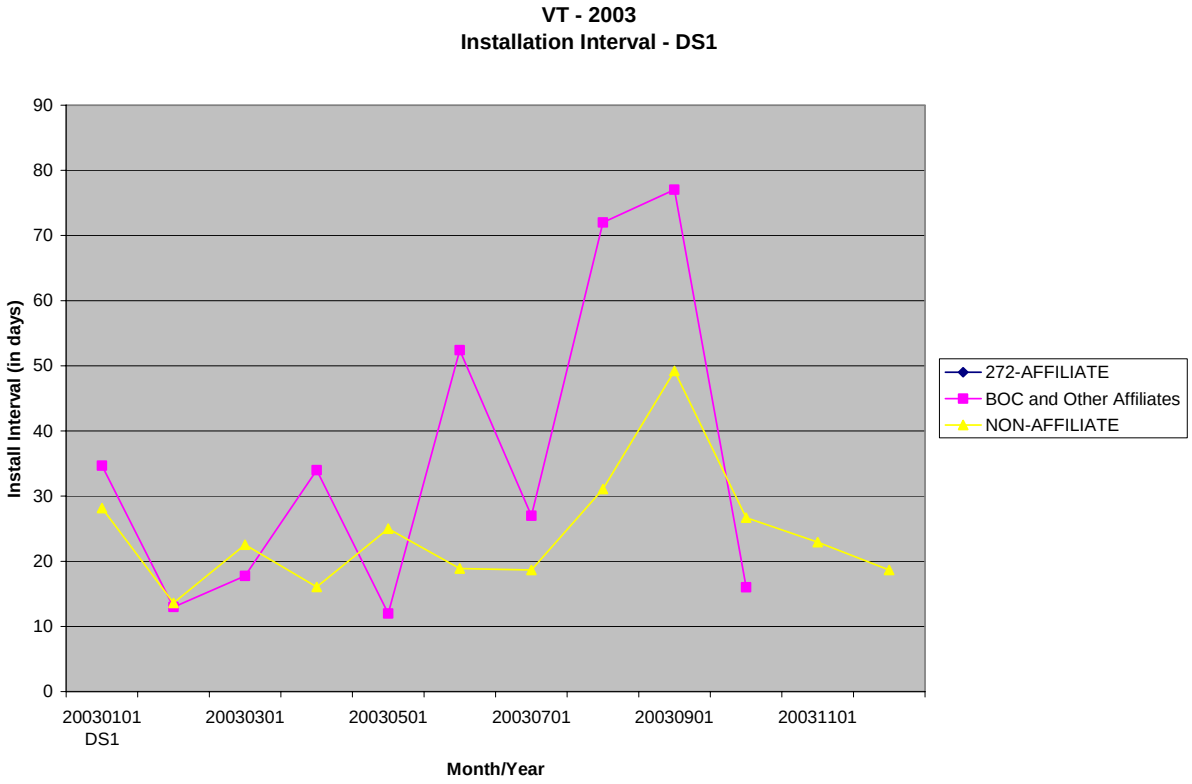

VT - 2003
Installation Order Volumes - DS1
100
90
80
70
60
50
40
30
20
10
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

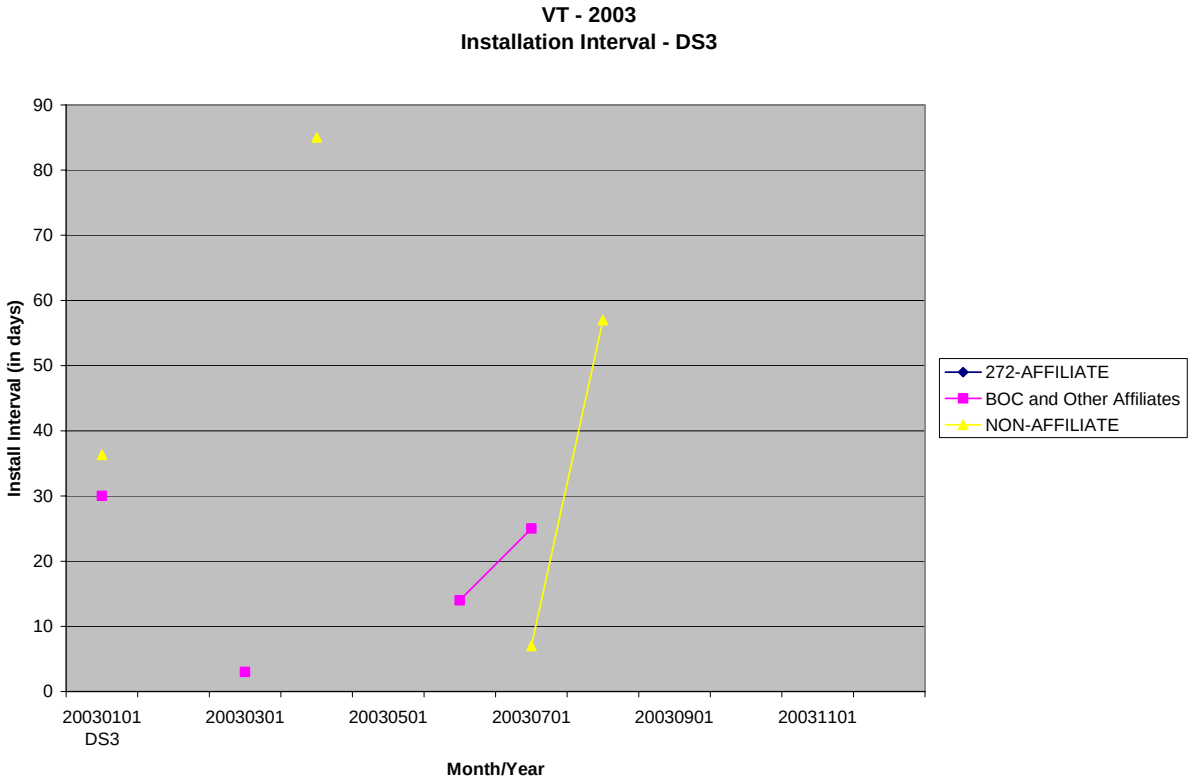

VT - 2003
Installation Order Volumes - DS3
5
4
3
2
1
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

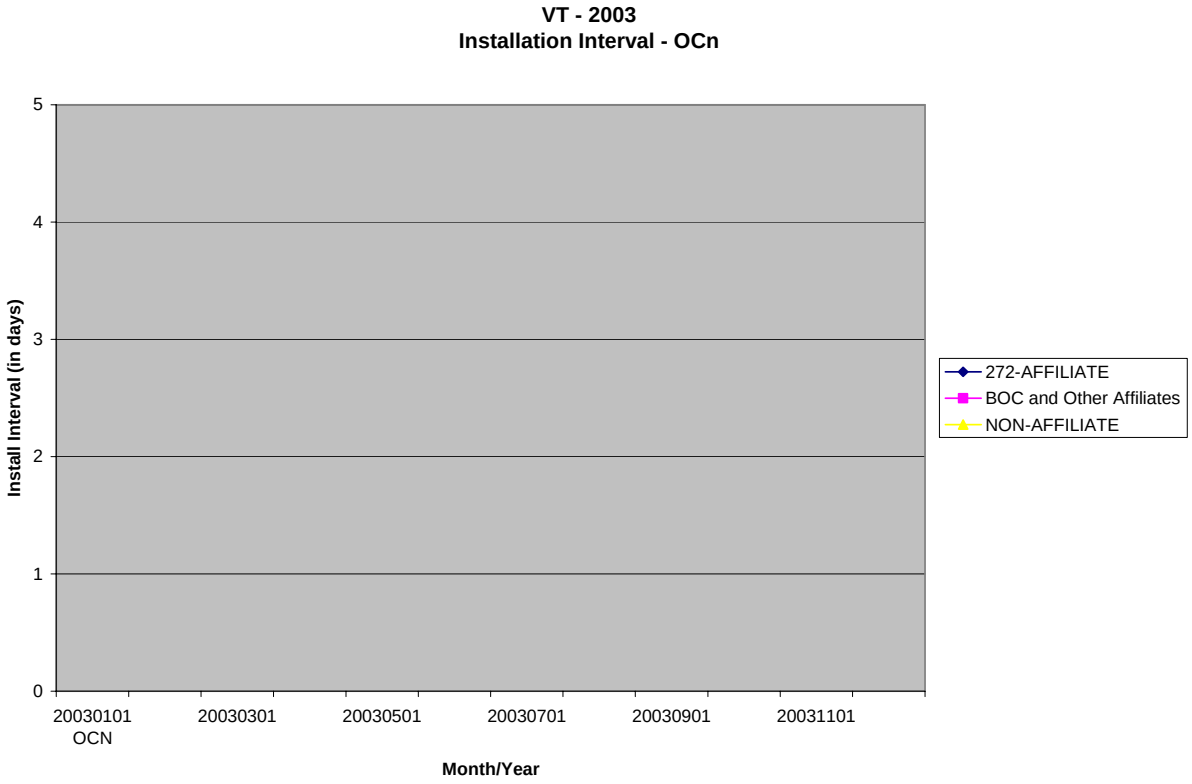

VT - 2003
Installation Order Volumes - OCn
# of Orders
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

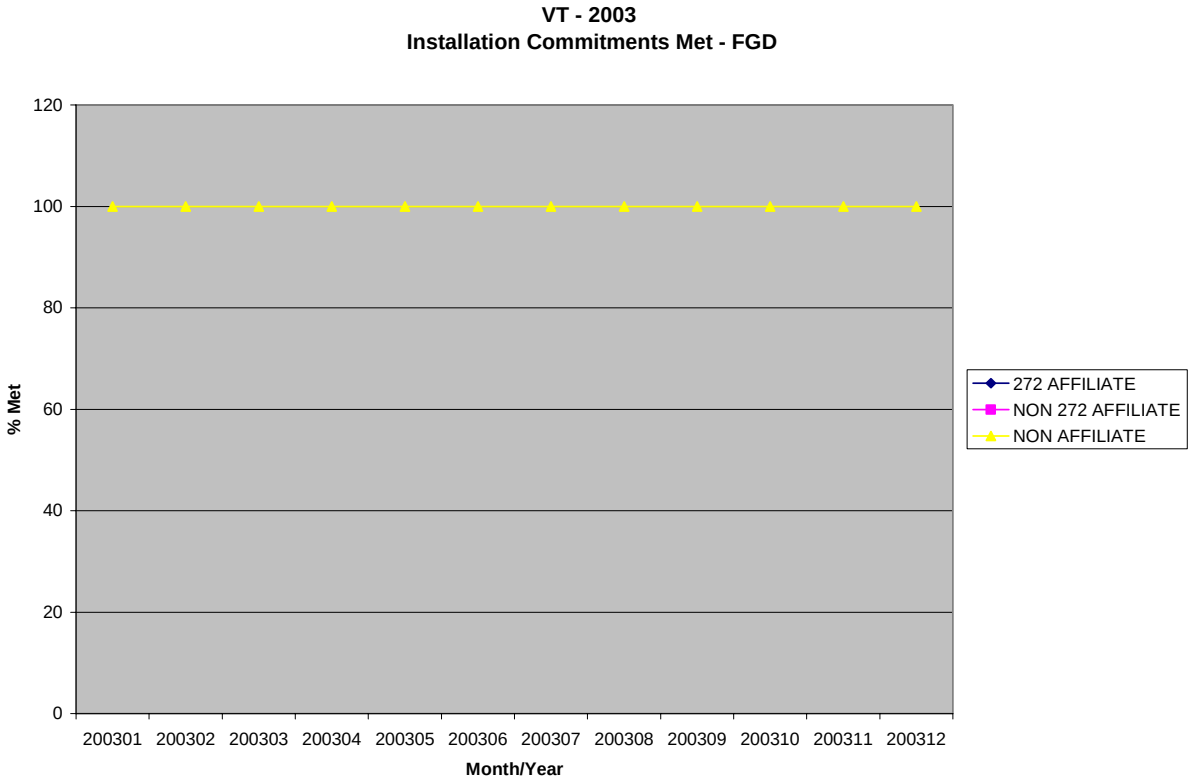
VT - 2003
Installation Interval - FGD
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

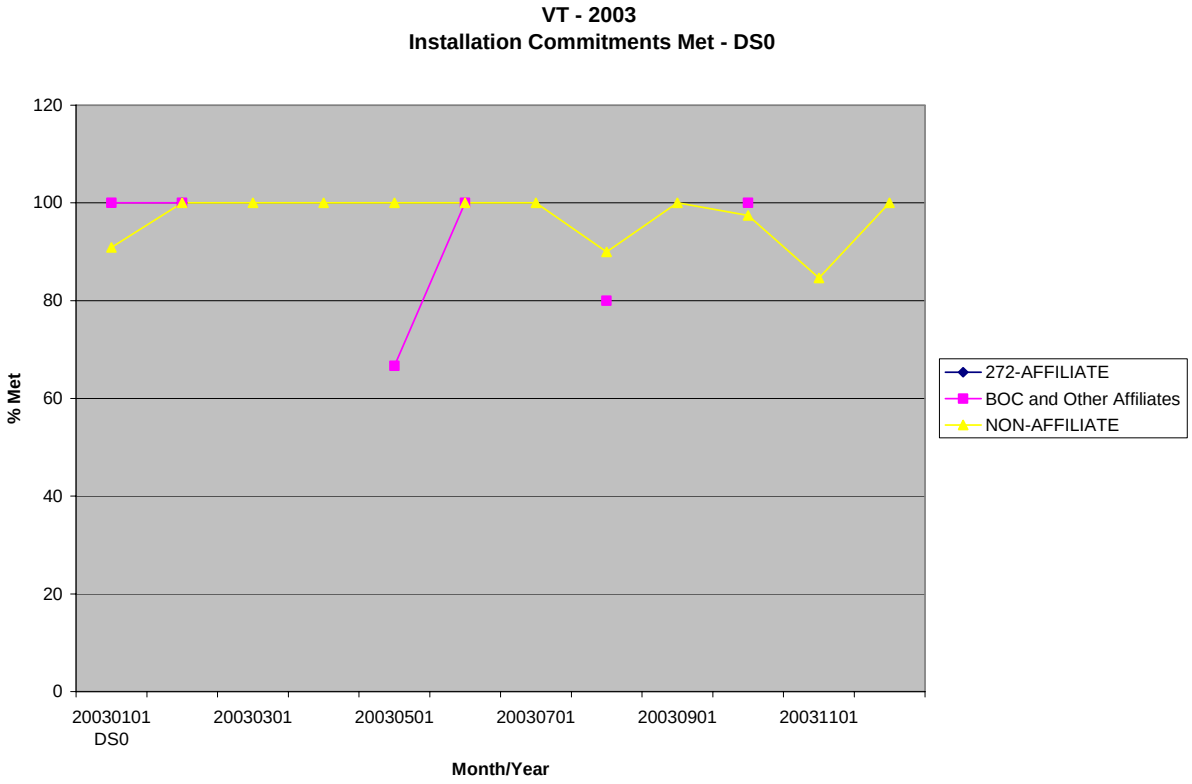

VT - 2003
Installation Interval - DS0
Install Interval (in days)
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

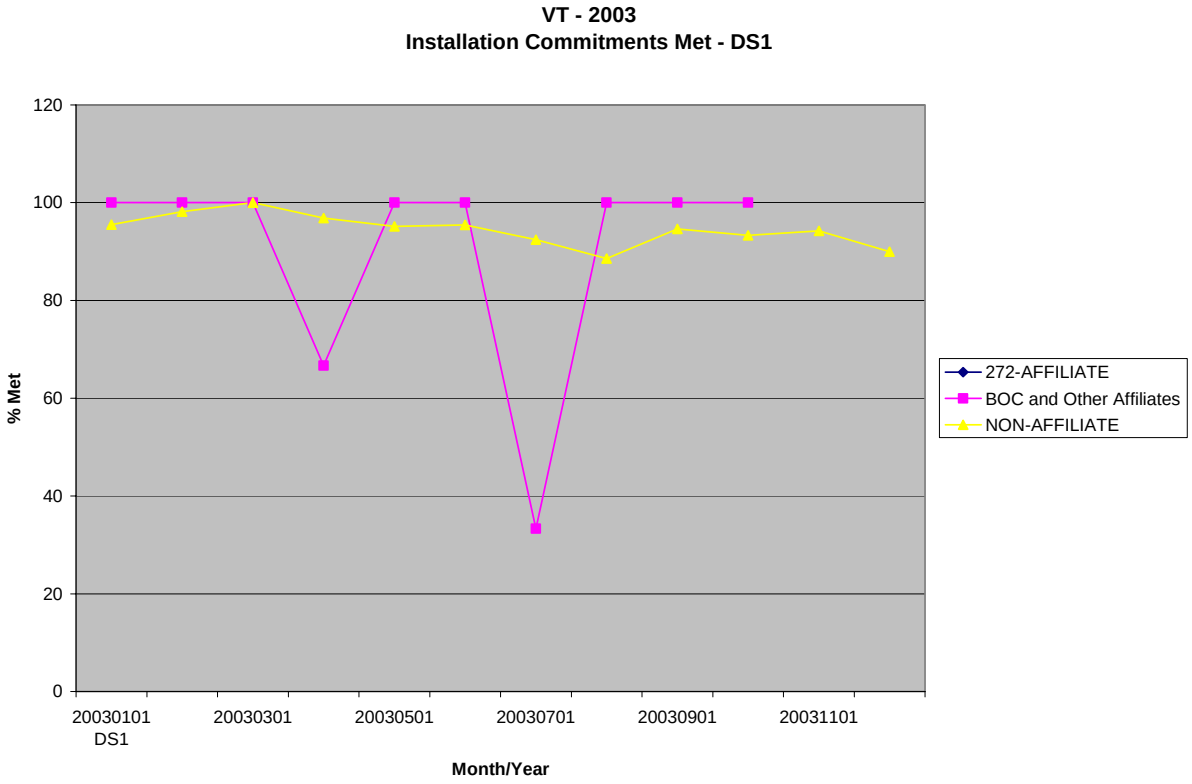

VT - 2003
Installation Interval - DS1
Install Interval (in days)
90
80
70
60
50
40
30
20
10
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

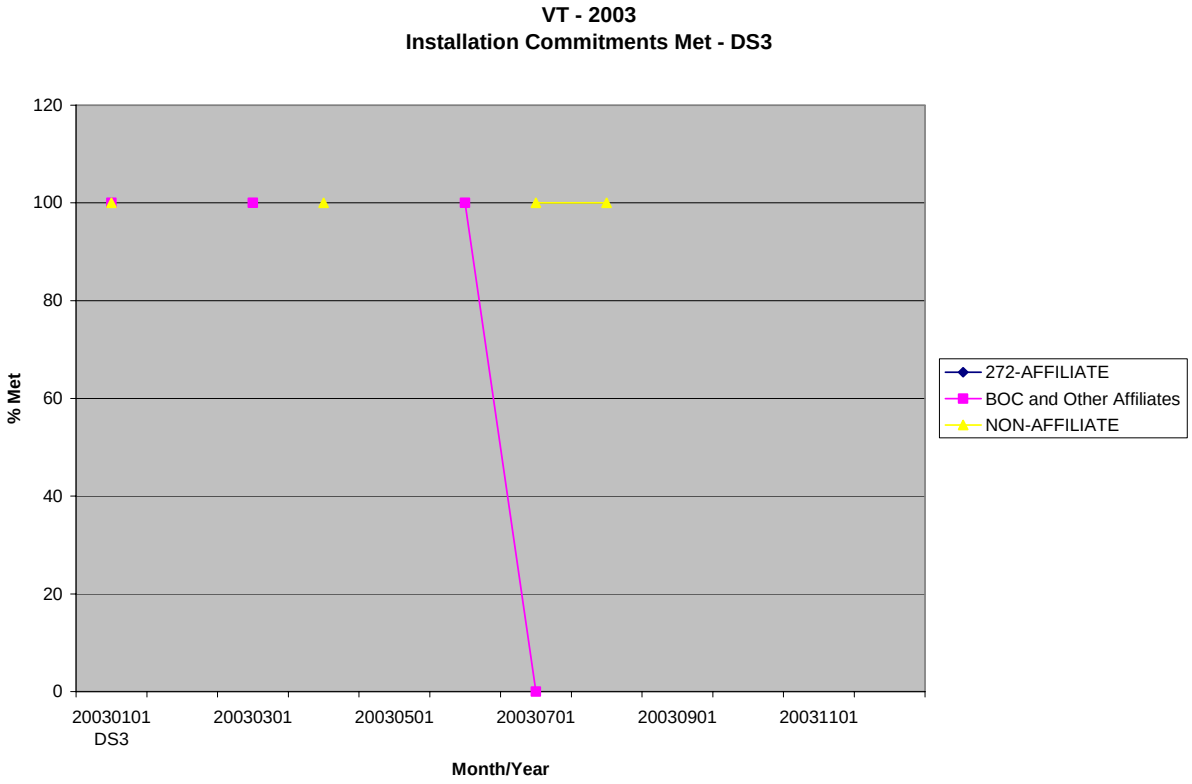

VT - 2003
Installation Interval - DS3
Install Interval (in days)
90
80
70
60
50
40
30
20
10
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

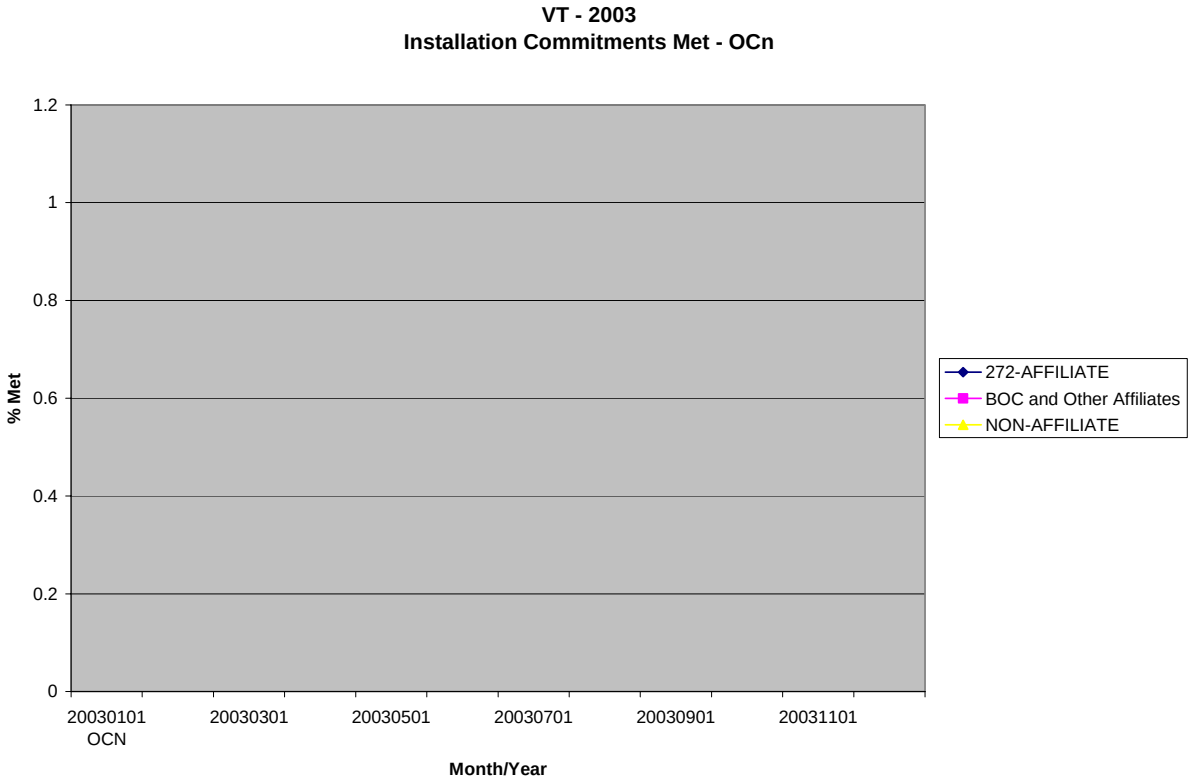

VT - 2003
Installation Interval - OCn
Install Interval (in days)
5
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

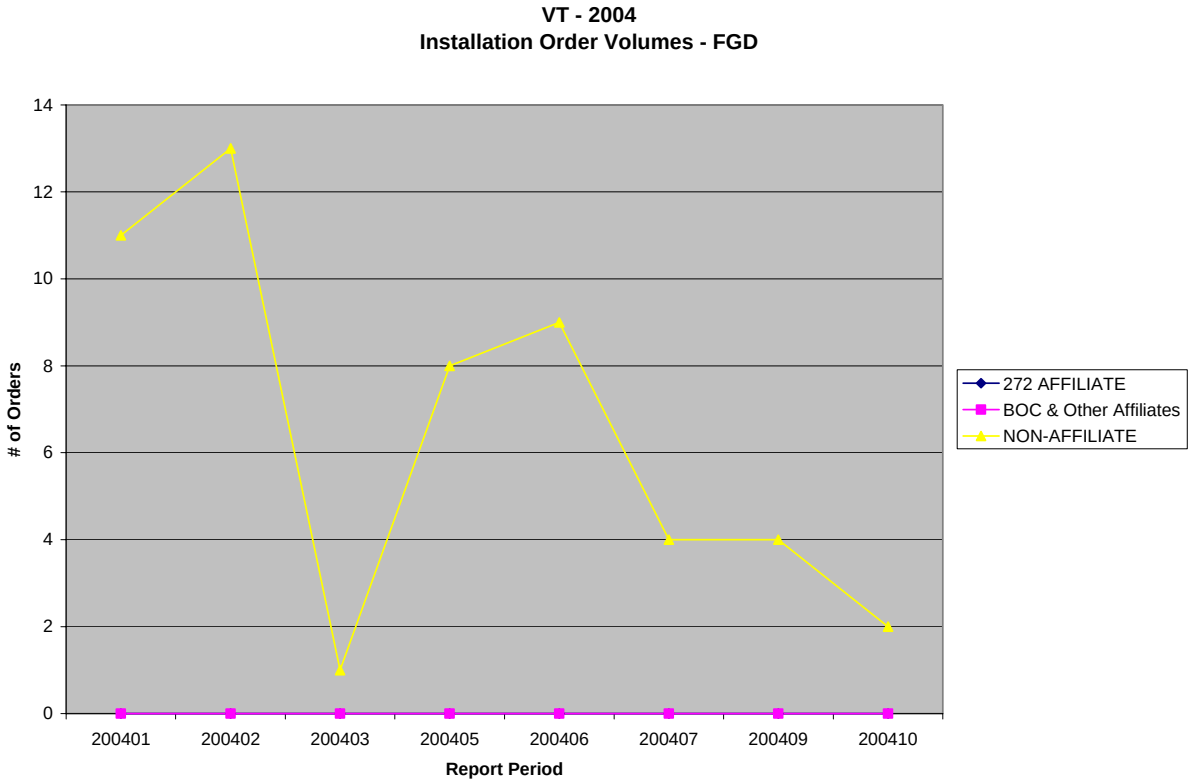

VT - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

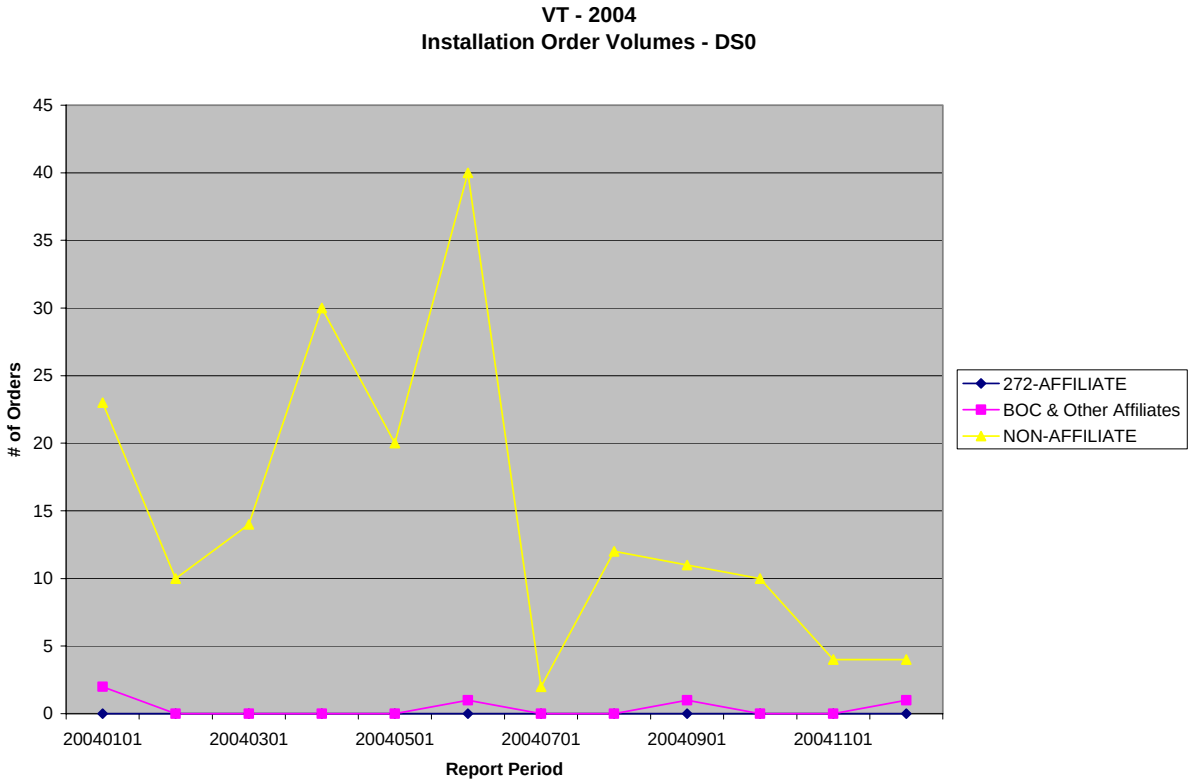

VT - 2003
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

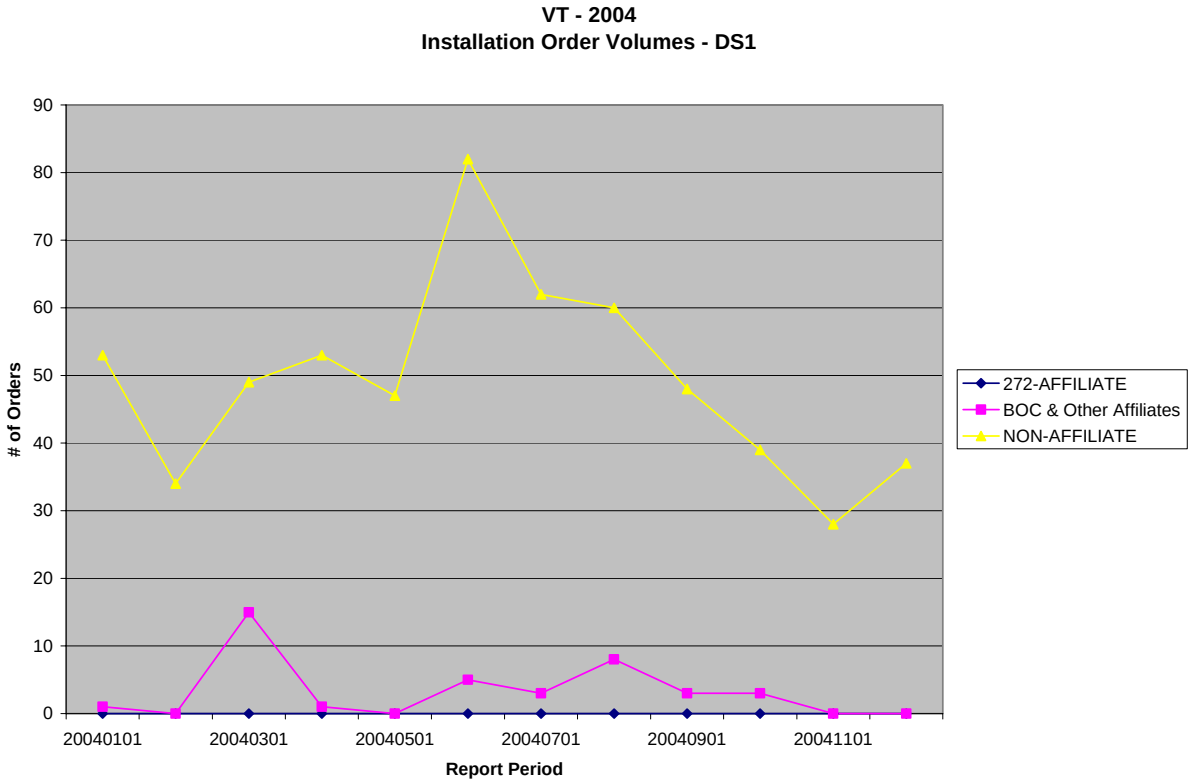

VT - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

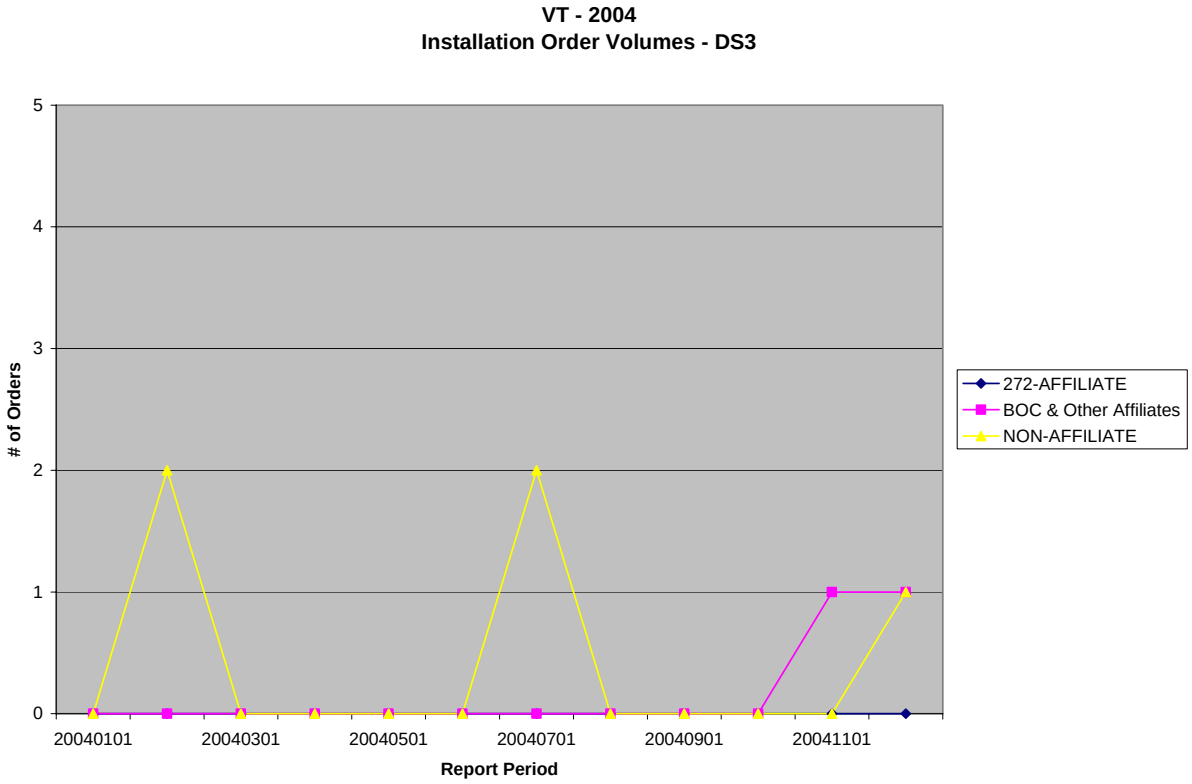

VT - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

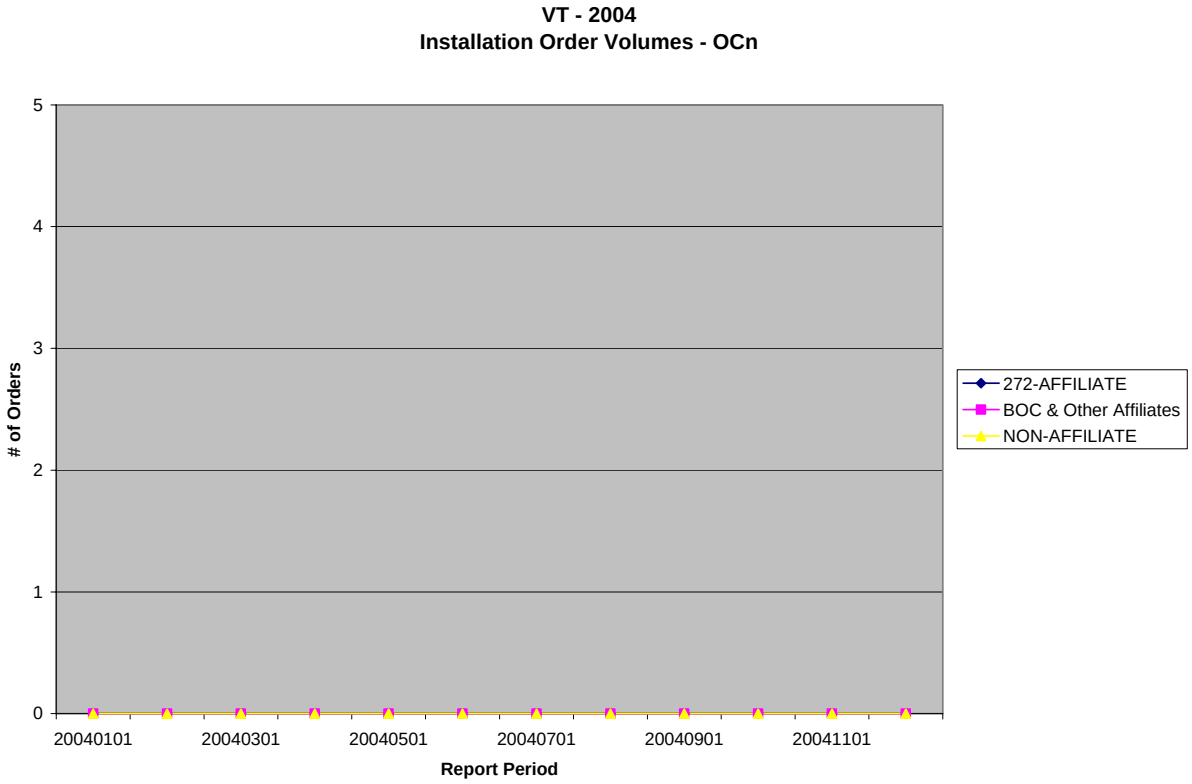

VT - 2003
Installation Commitments Met - OCn
1.2
1
0.8
0.6
0.4
0.2
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

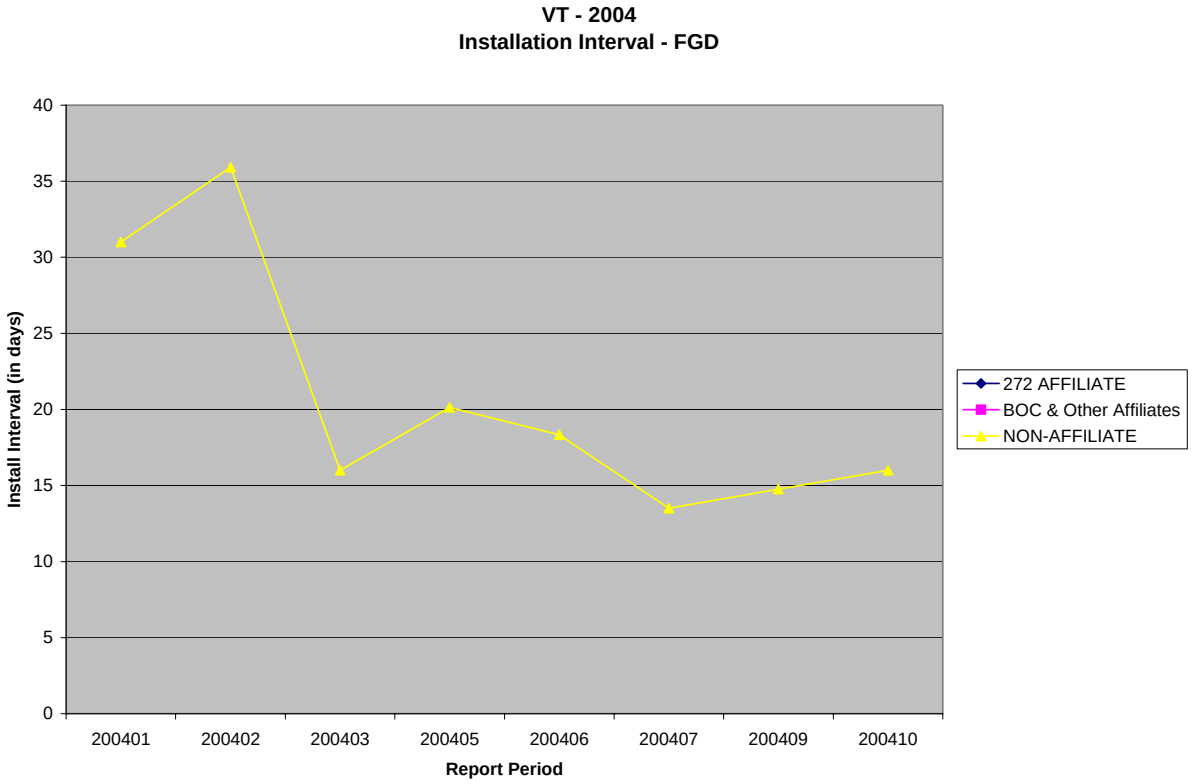

VT - 2004
Installation Order Volumes - FGD
# of Orders
14
12
10
8
6
4
2
0
200401
200402
200403
200405
200406
200407
200409
200410
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

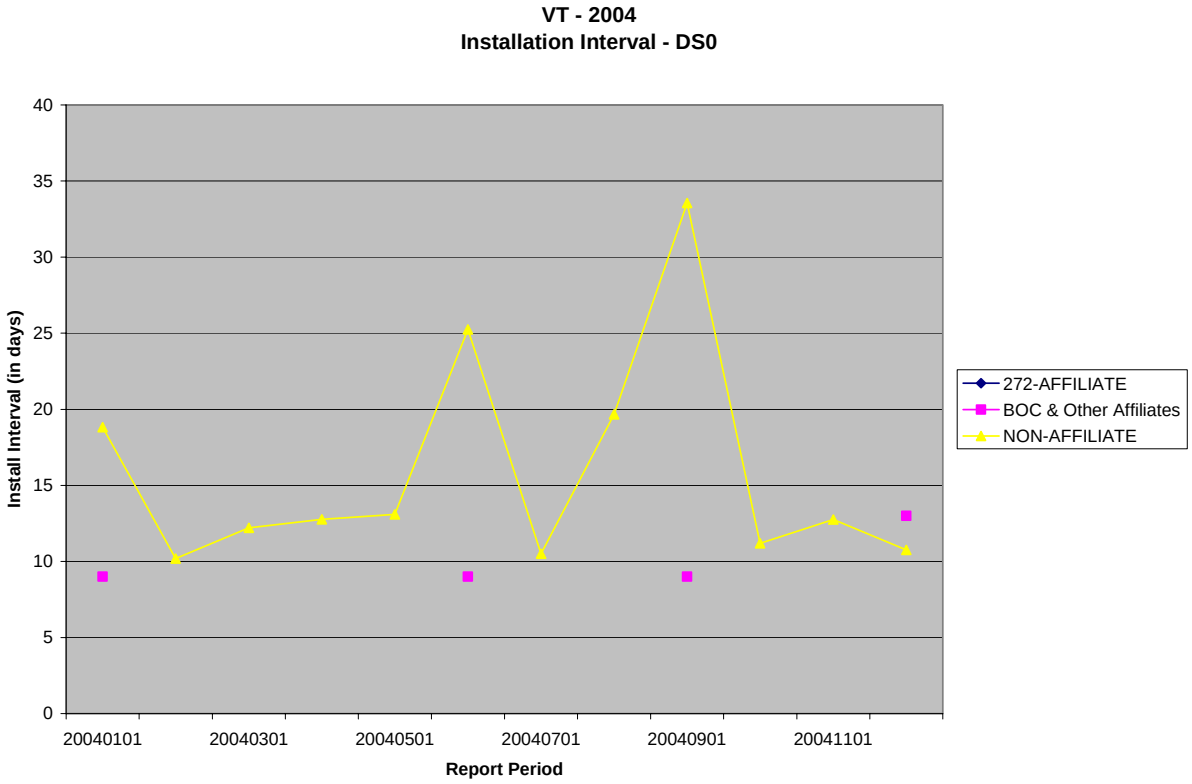

VT - 2004
Installation Order Volumes - DS0
# of Orders
45
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

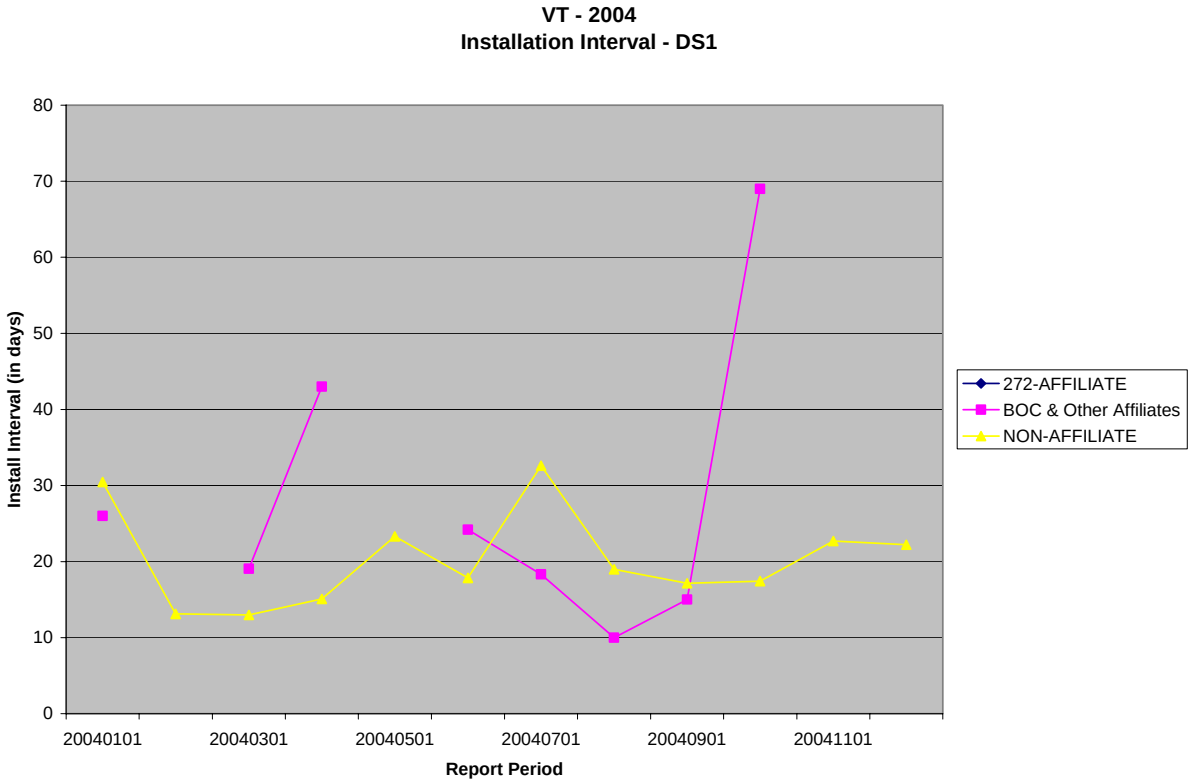

VT - 2004
Installation Order Volumes - DS1
# of Orders
90
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

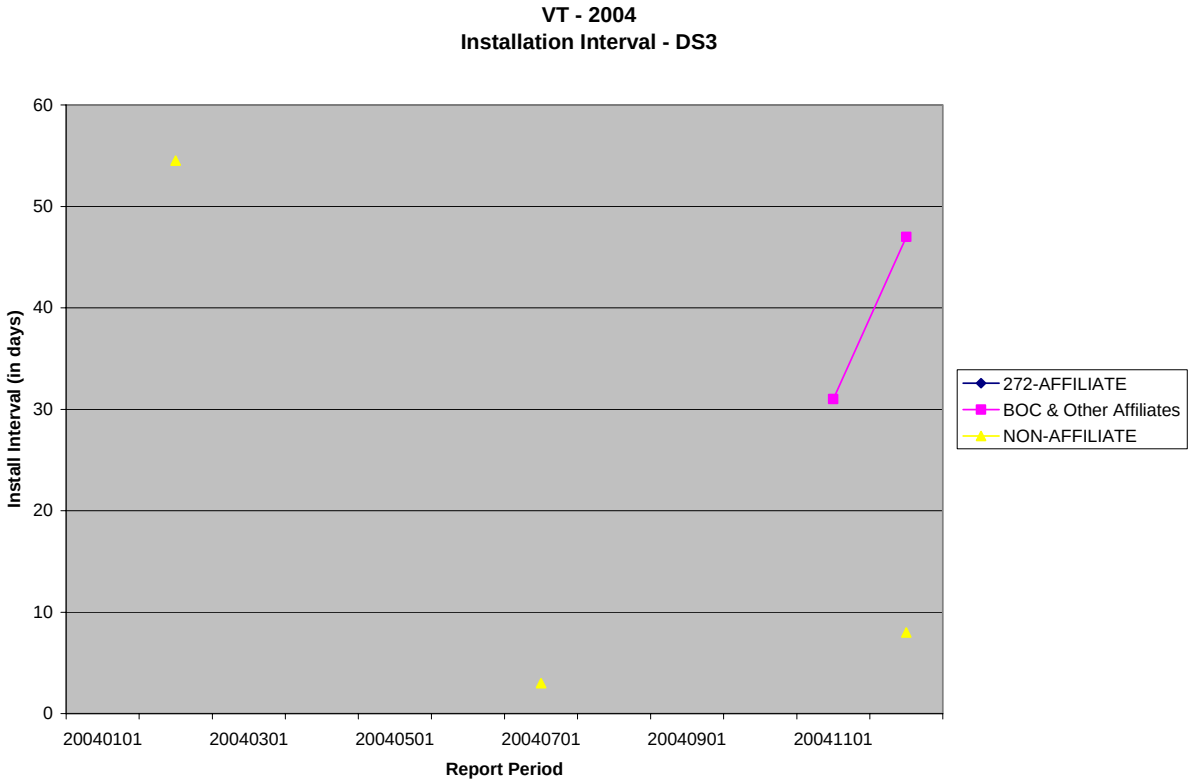

VT - 2004
Installation Order Volumes - DS3
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

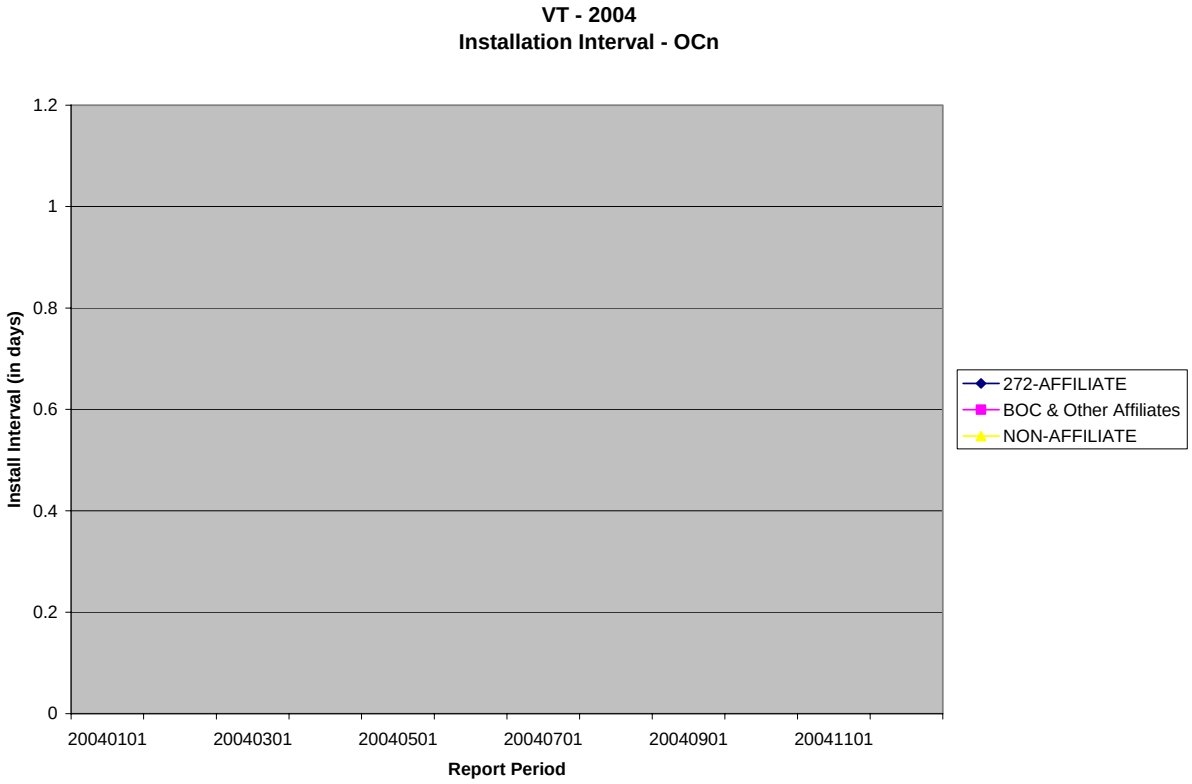

VT - 2004
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

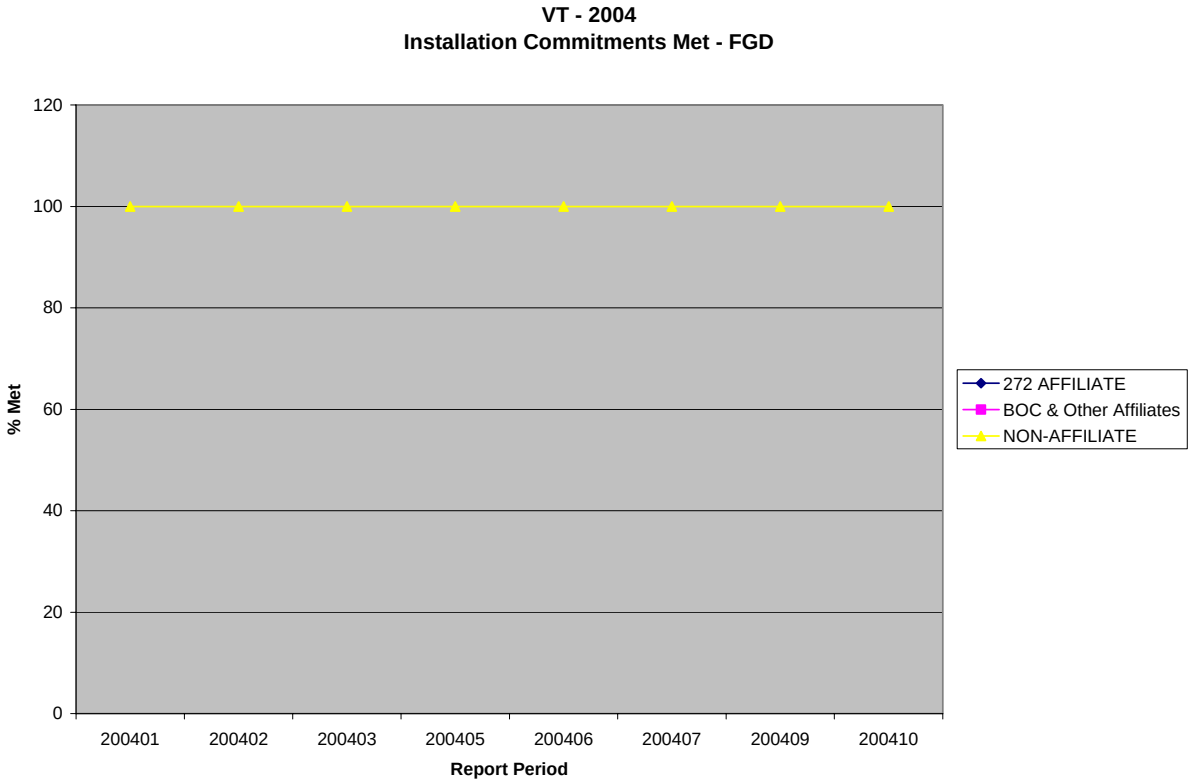

VT - 2004
Installation Interval - FGD
Install Interval (in days)
40
35
30
25
20
15
10
5
0
200401
200402
200403
200405
200406
200407
200409
200410
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

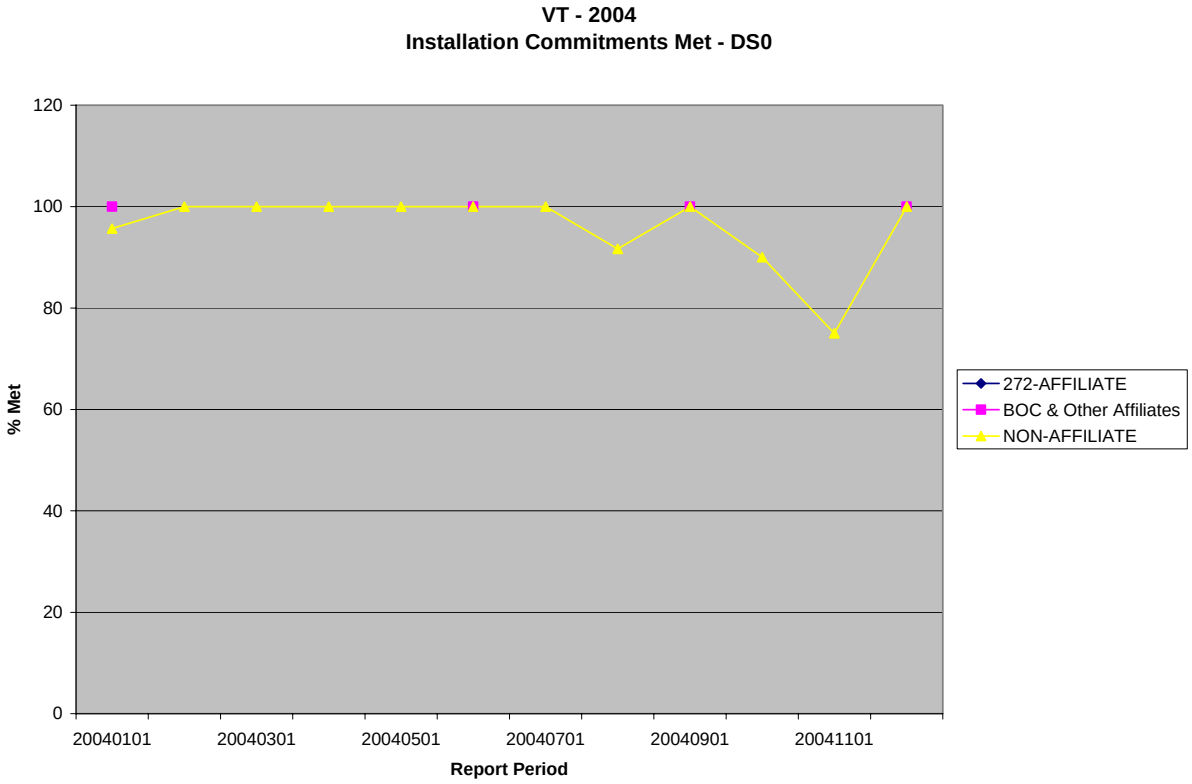

VT - 2004
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


VT - 2004
Installation Interval - DS1
Install Interval (in days)
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

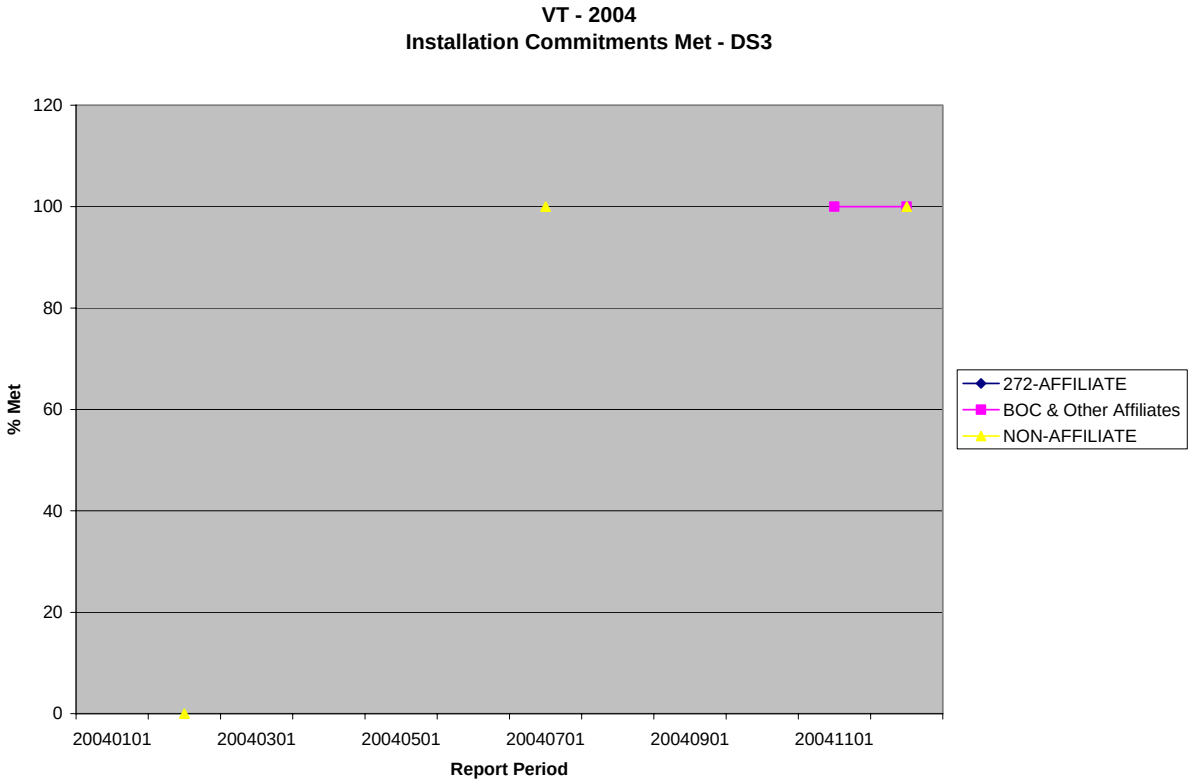

VT - 2004
Installation Interval - DS3
Install Interval (in days)
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

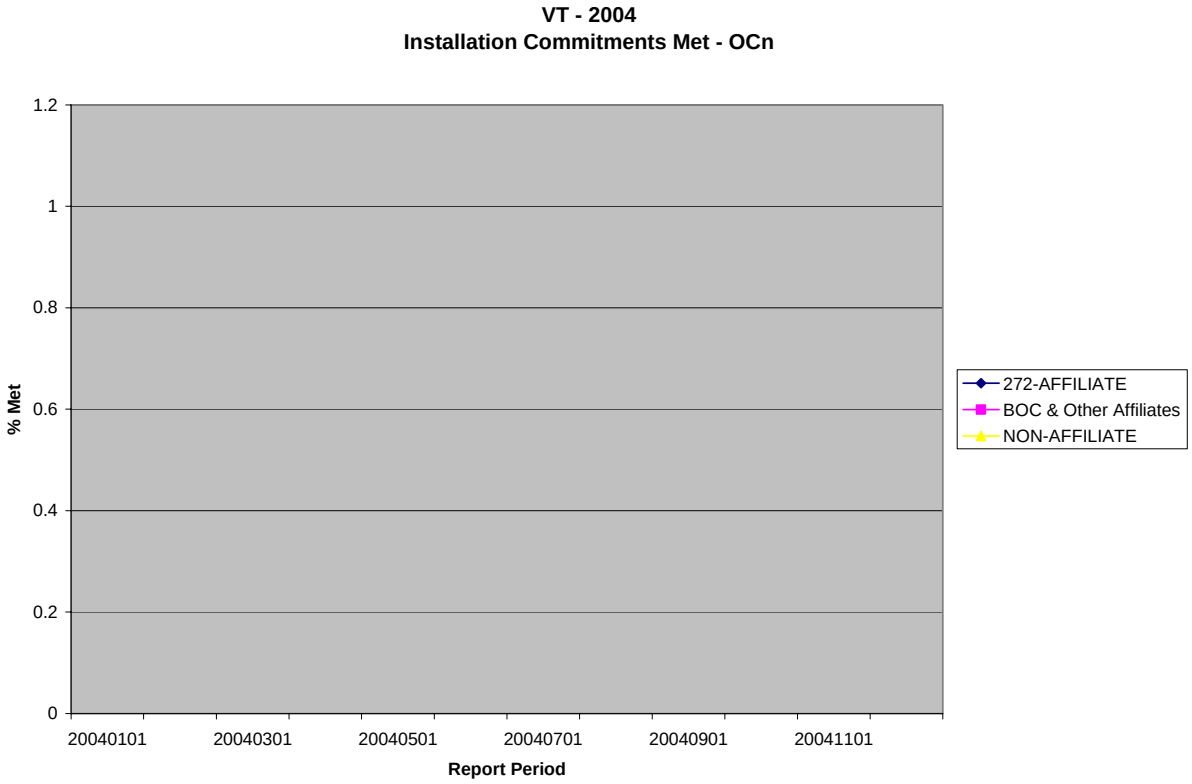

VT - 2004
Installation Interval - OCn
Install Interval (in days)
1.2
1
0.8
0.6
0.4
0.2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


VT - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200401
200402
200403
200405
200406
200407
200409
200410
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

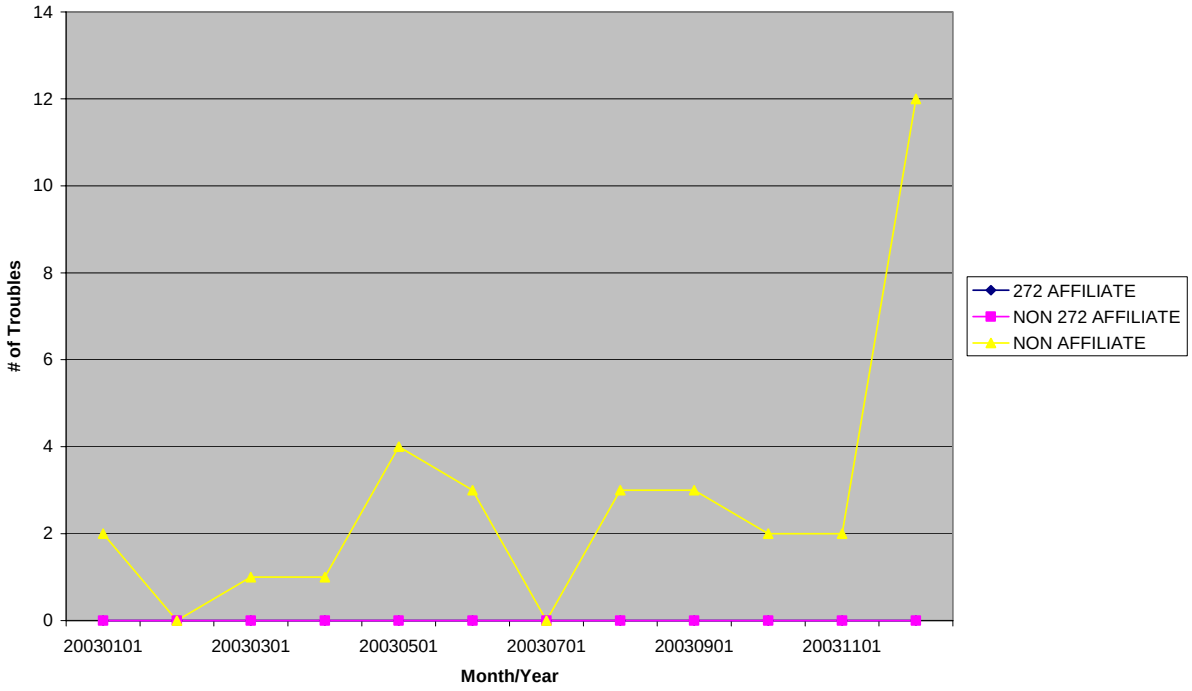

VT - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

VT - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

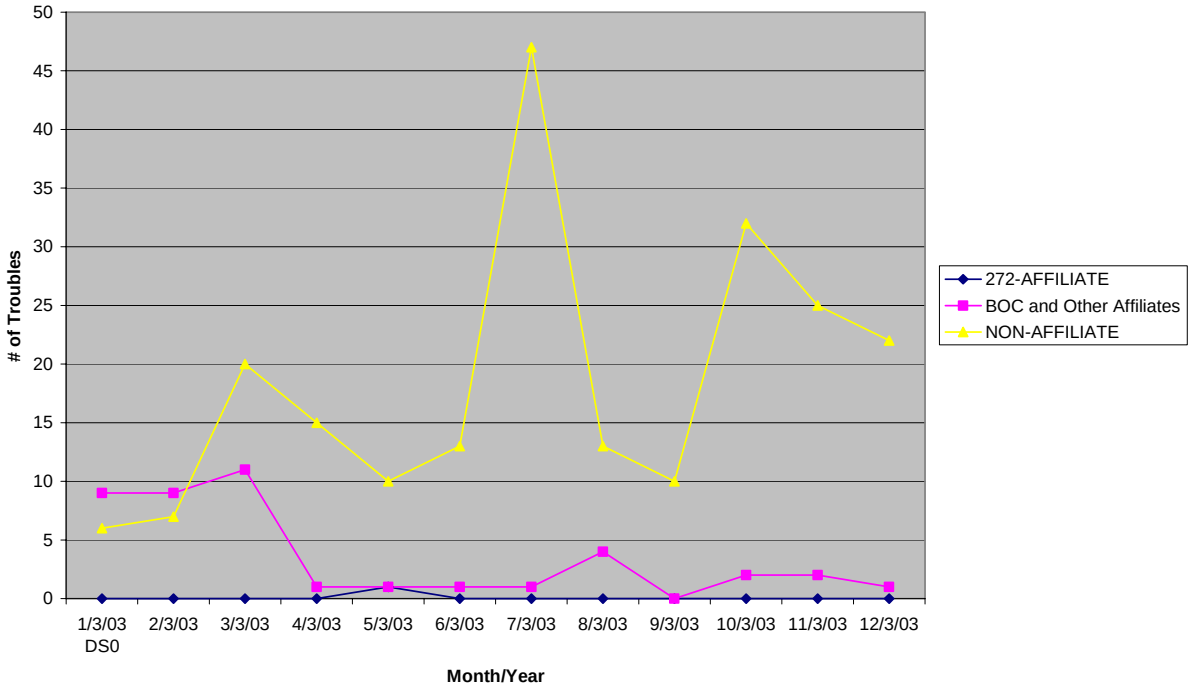

VT - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

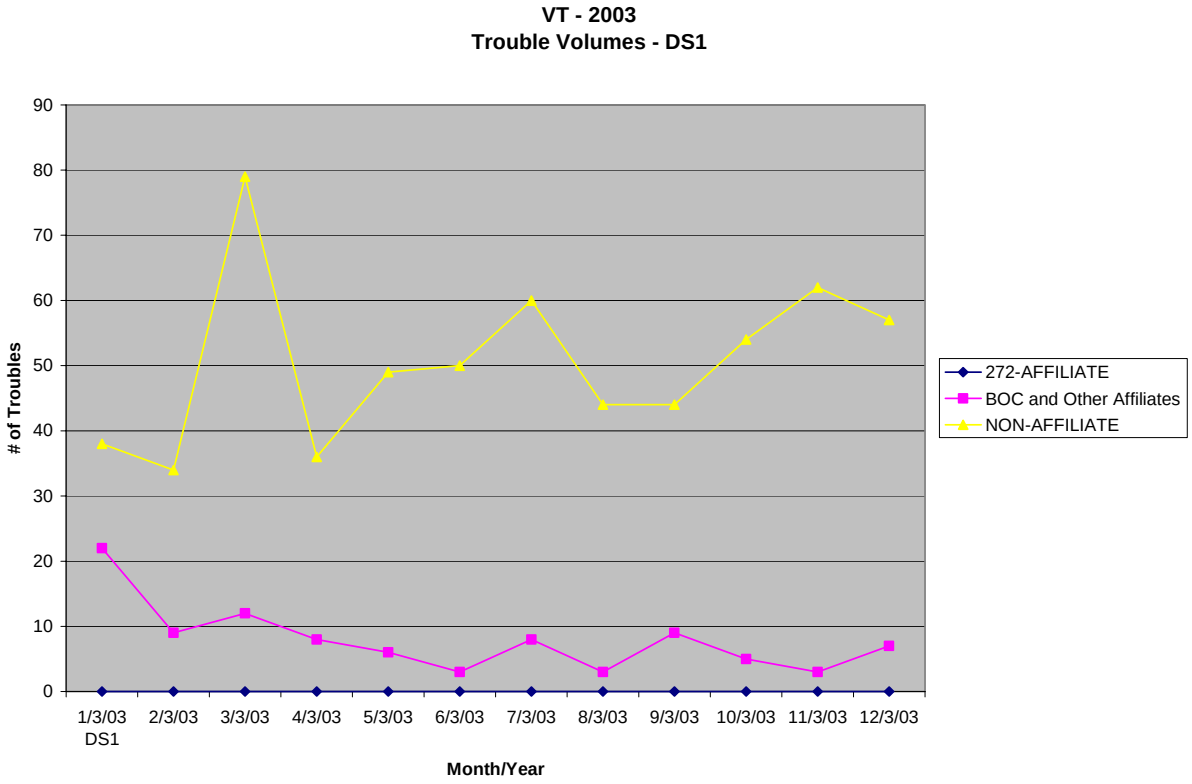

VT - 2004
Installation Commitments Met - OCn
1.2
1
0.8
0.6
0.4
0.2
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

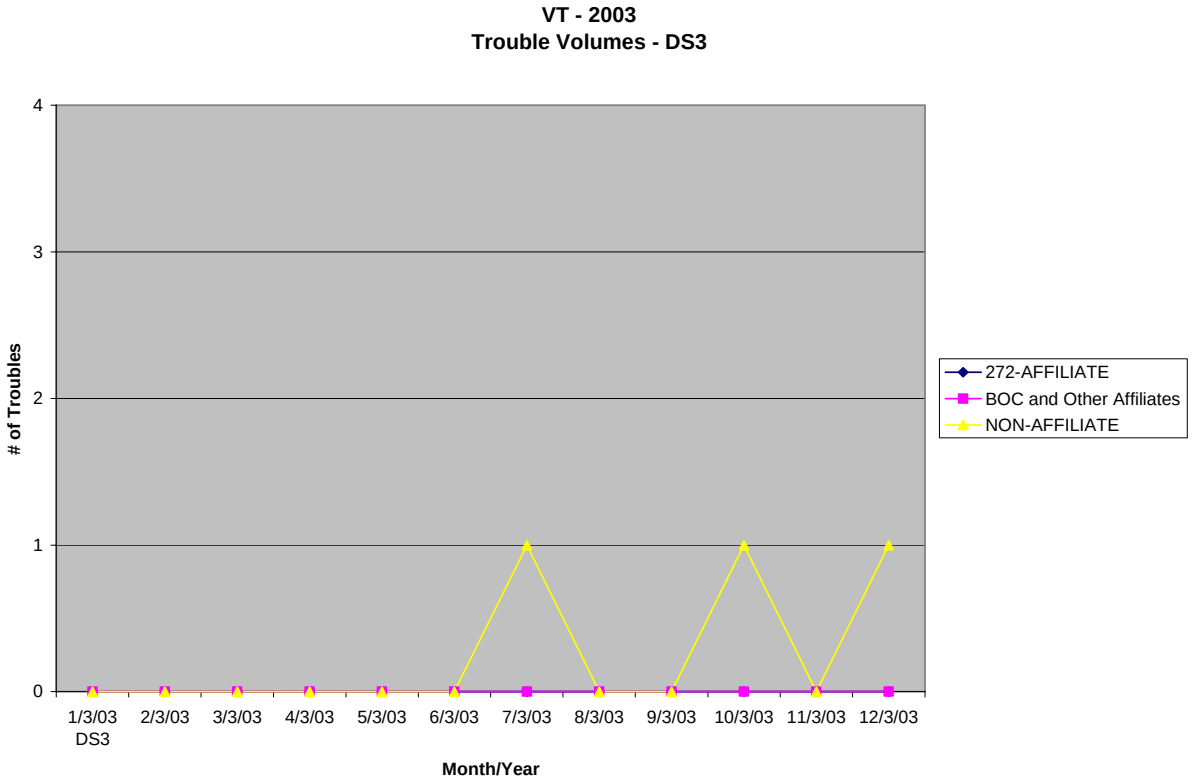
VT - 2003
Trouble Volumes - FGD

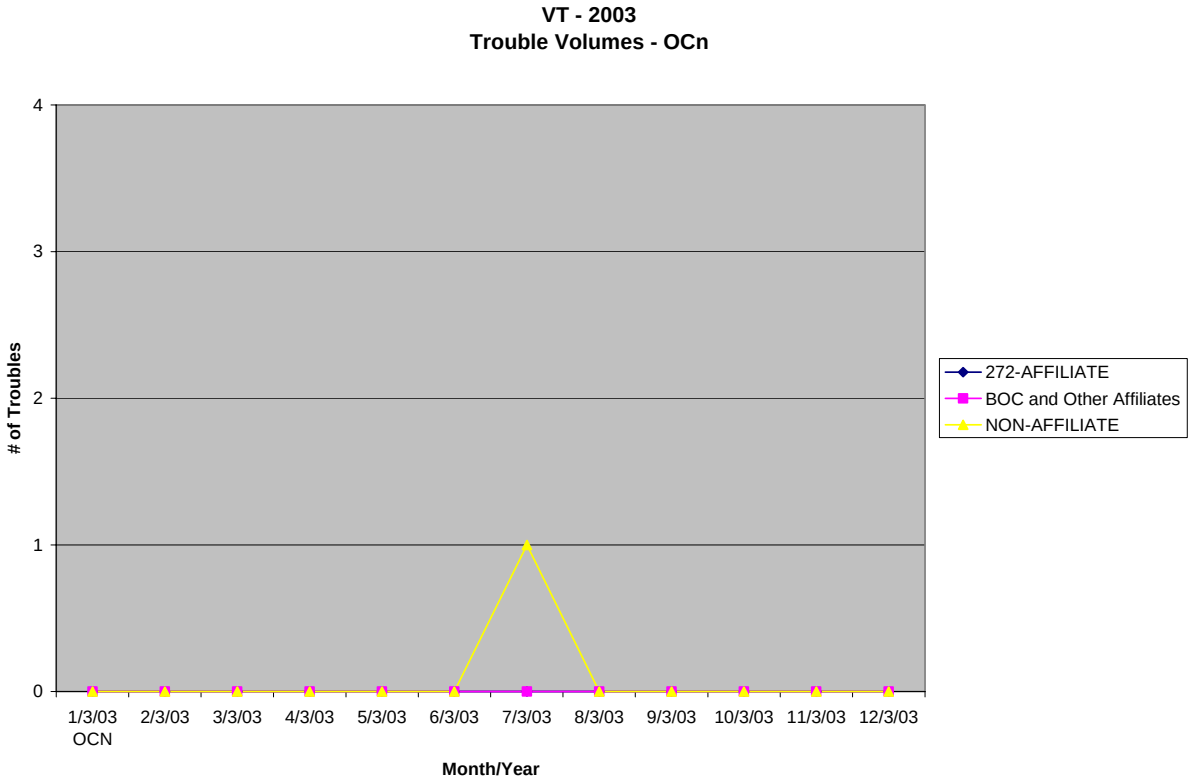


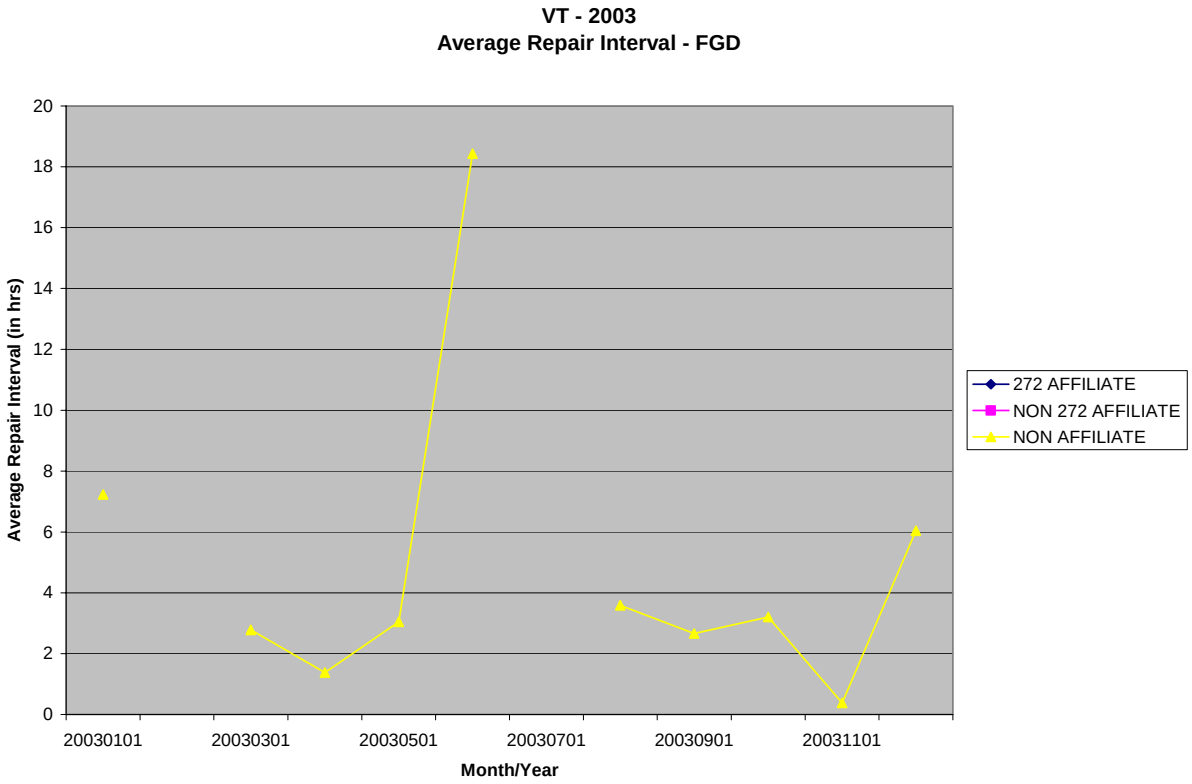
VT - 2003
Trouble Volumes - DS0

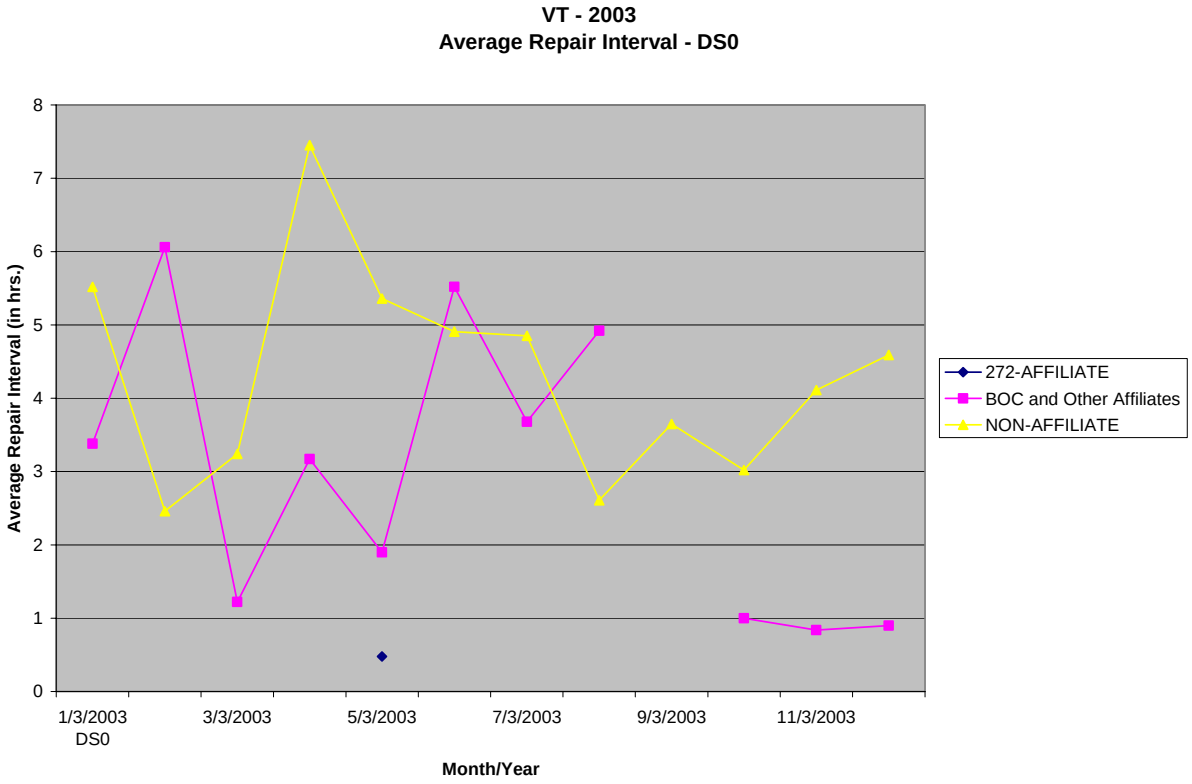


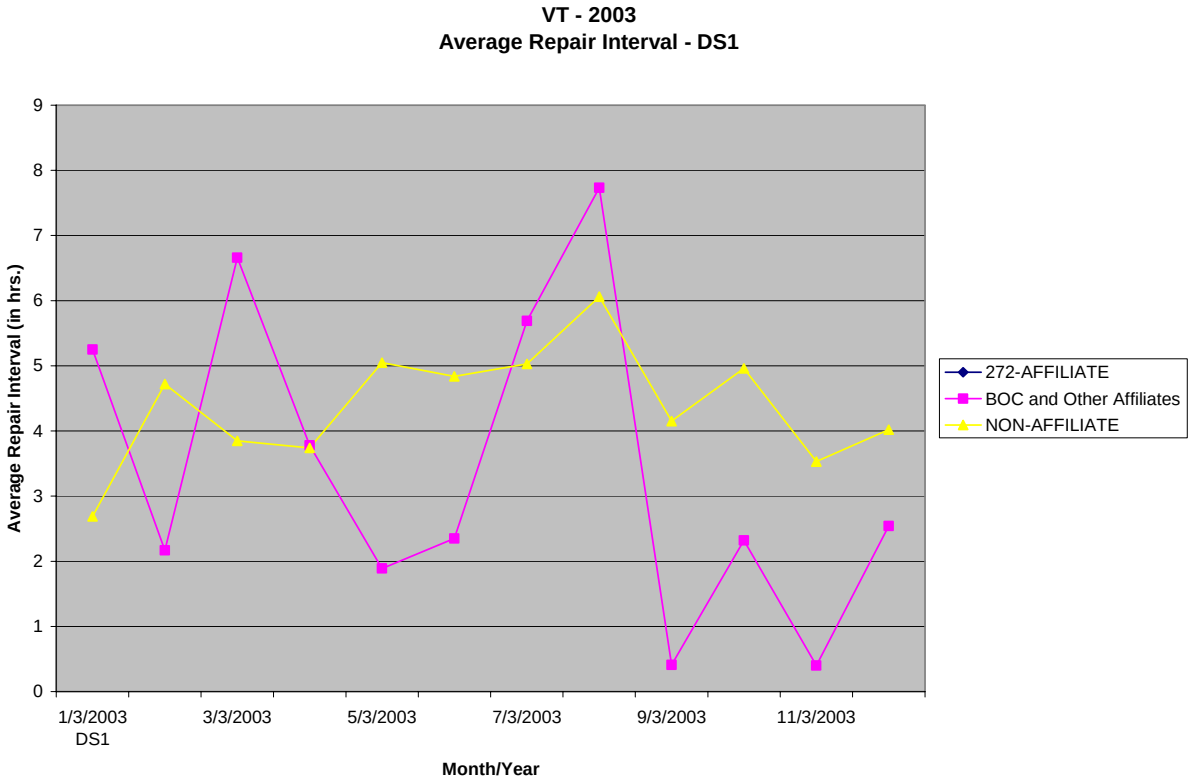

VT - 2003
Trouble Volumes - DS1
90
80
70
60
50
40
30
20
10
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

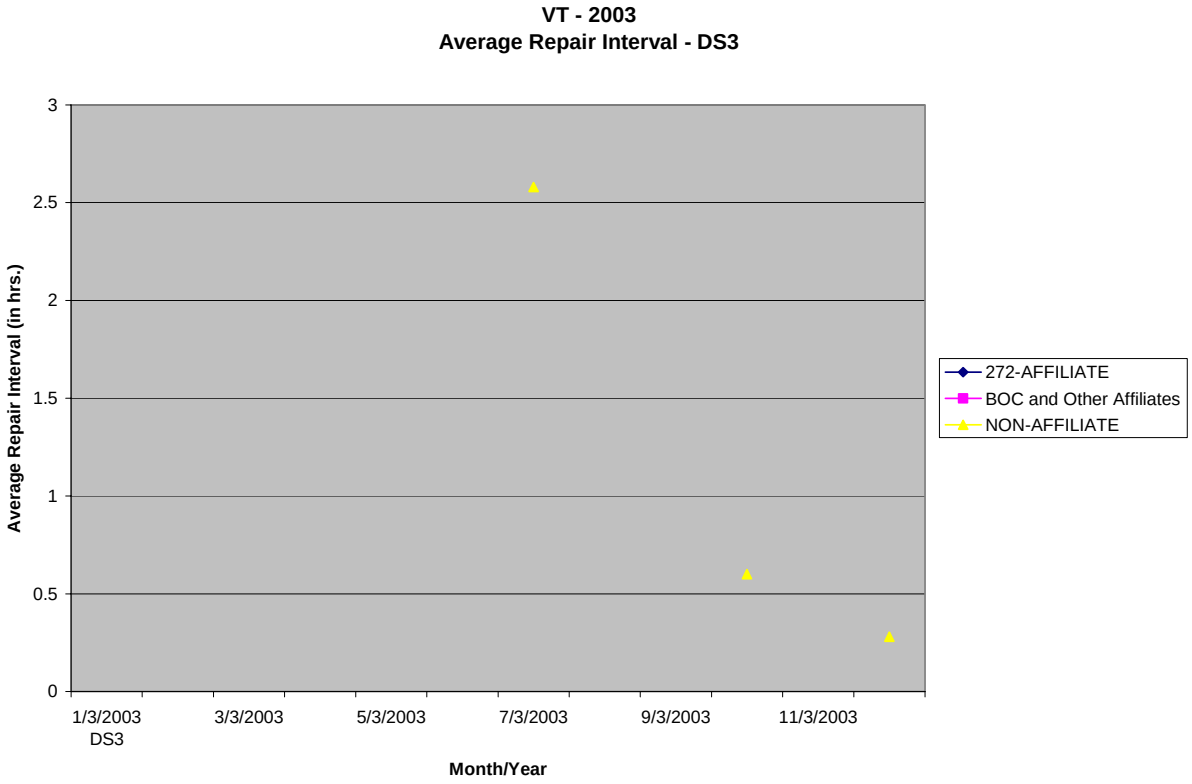

VT - 2003
Trouble Volumes - DS3
4
3
2
1
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

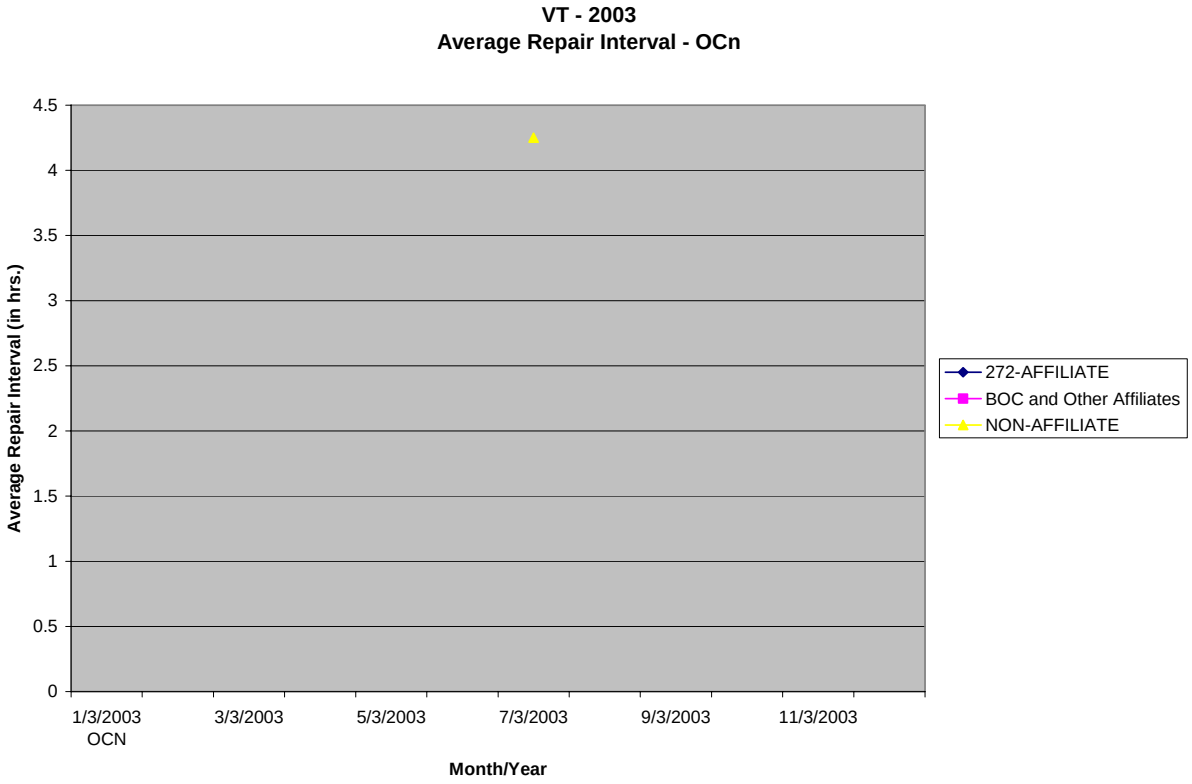

VT - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

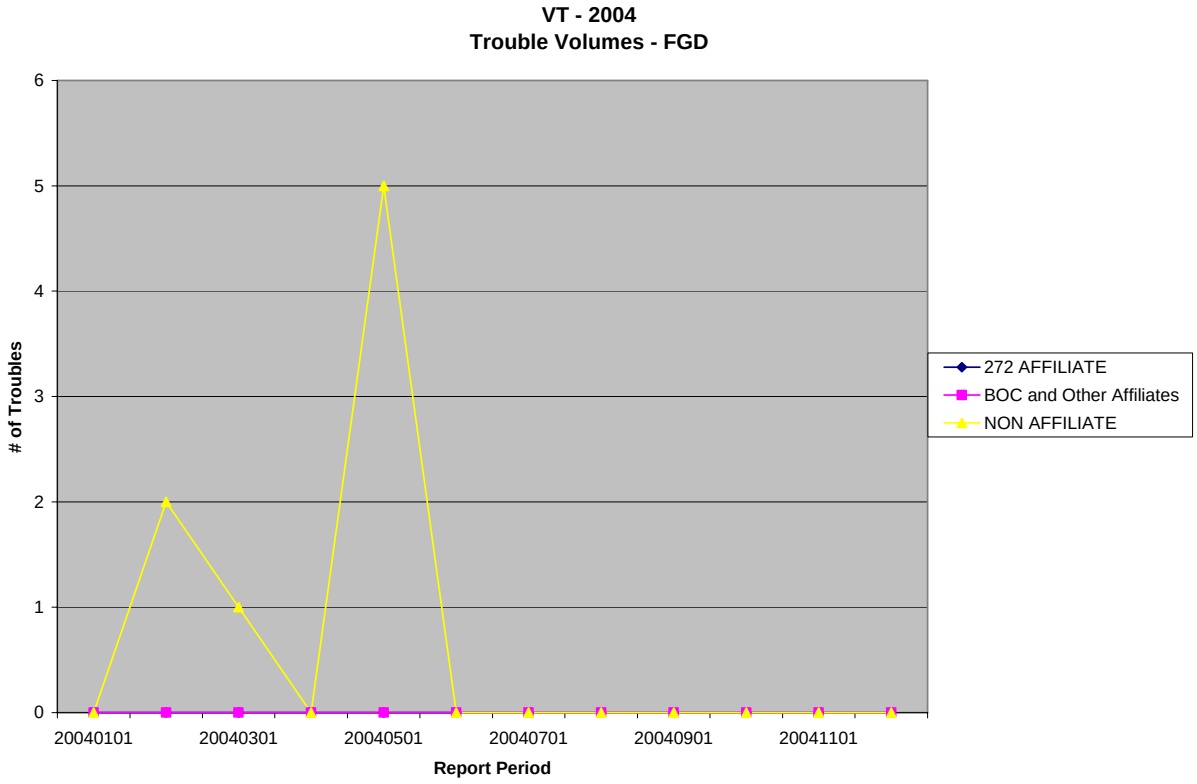

VT - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
20
18
16
14
12
10
8
6
4
2
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

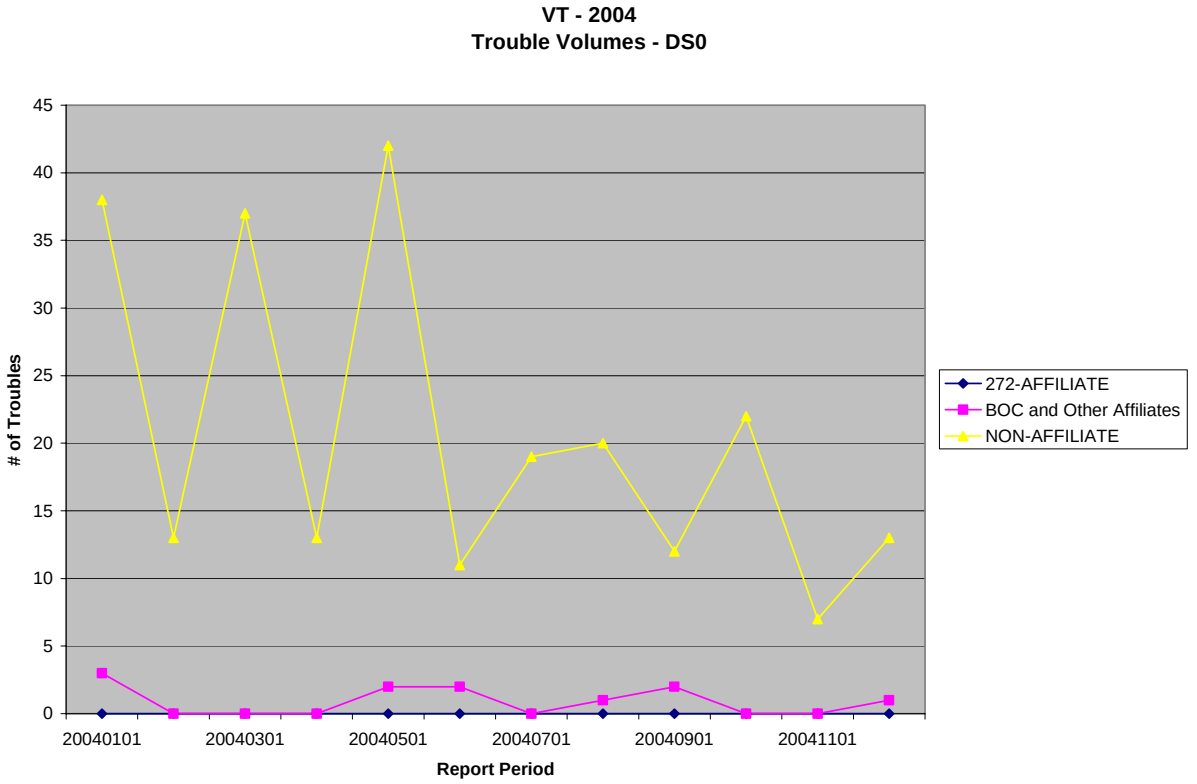

VT - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
0
1
2
3
4
5
6
7
8
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

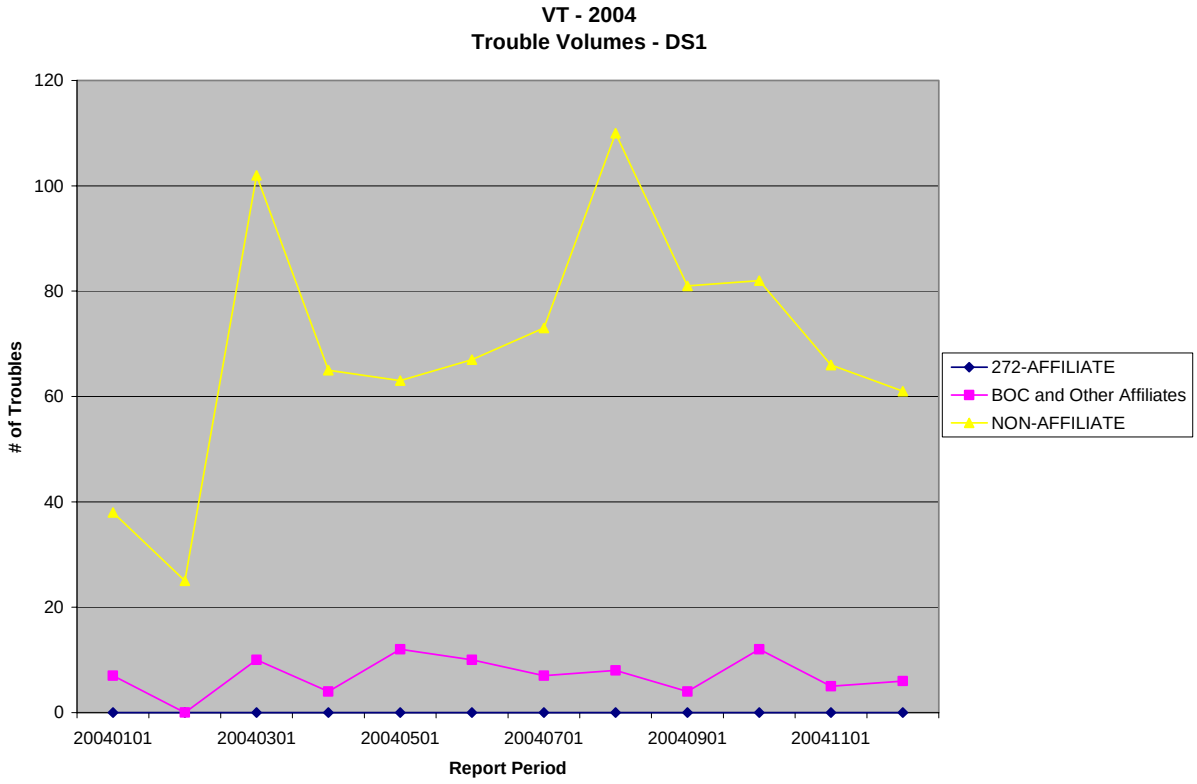

VT - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
0
1
2
3
4
5
6
7
8
9
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

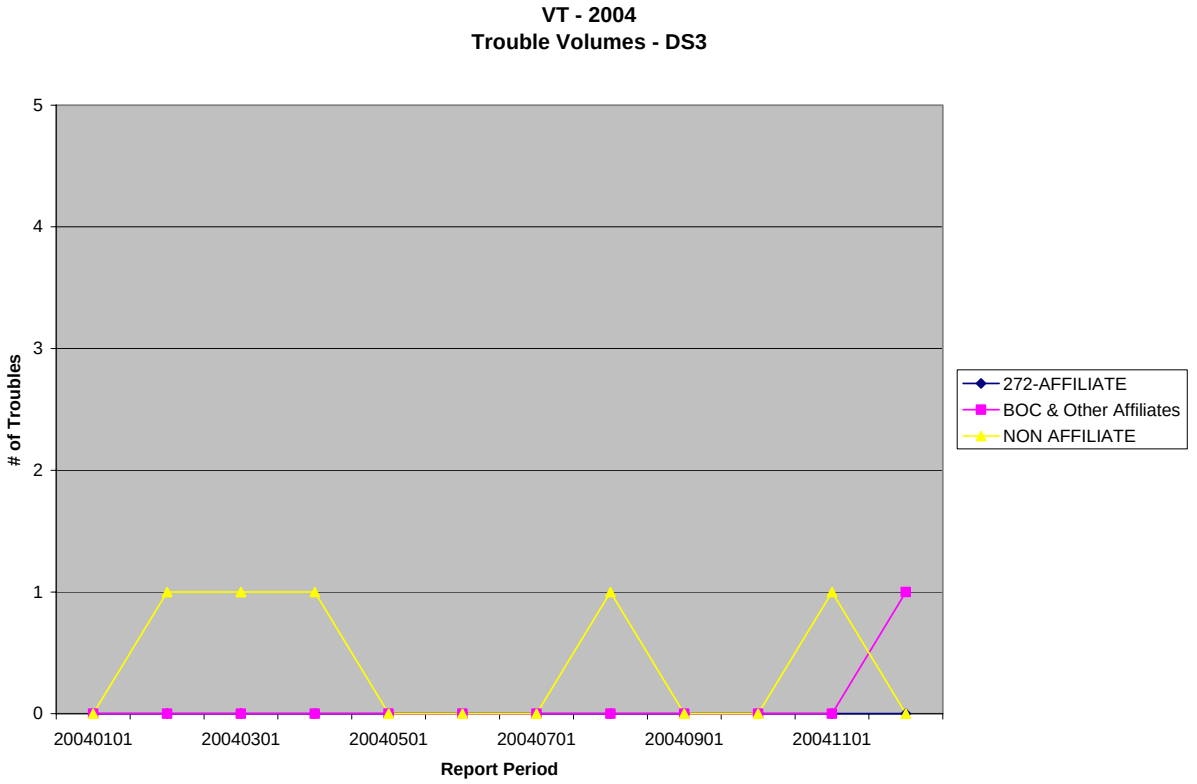

VT - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
3
2.5
2
1.5
1
0.5
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

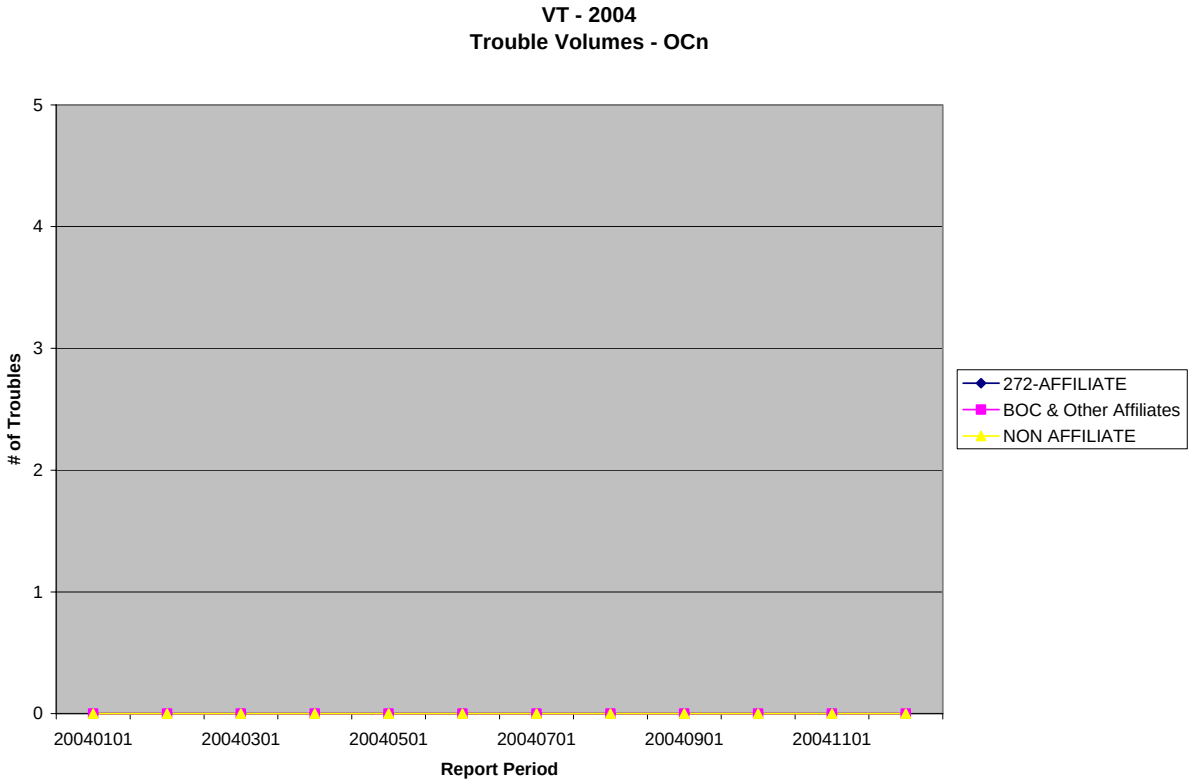

VT - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

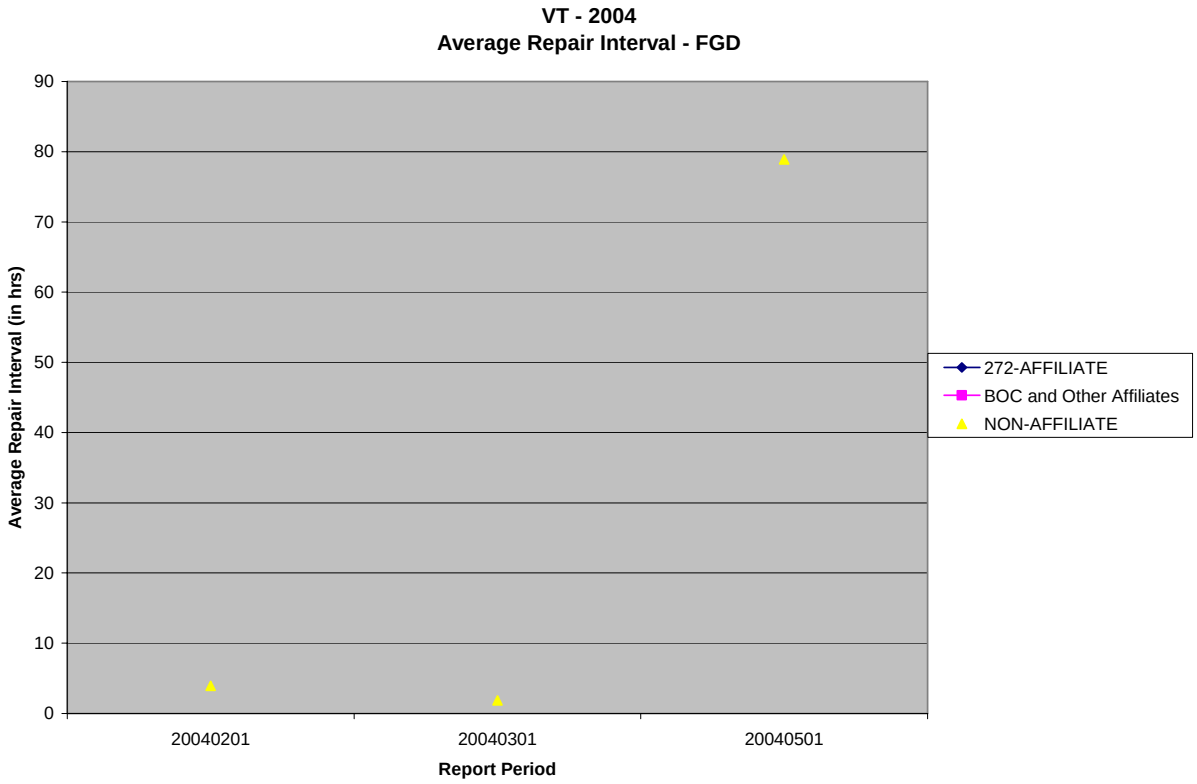

VT - 2004
Trouble Volumes - FGD
# of Troubles
0
1
2
3
4
5
6
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE

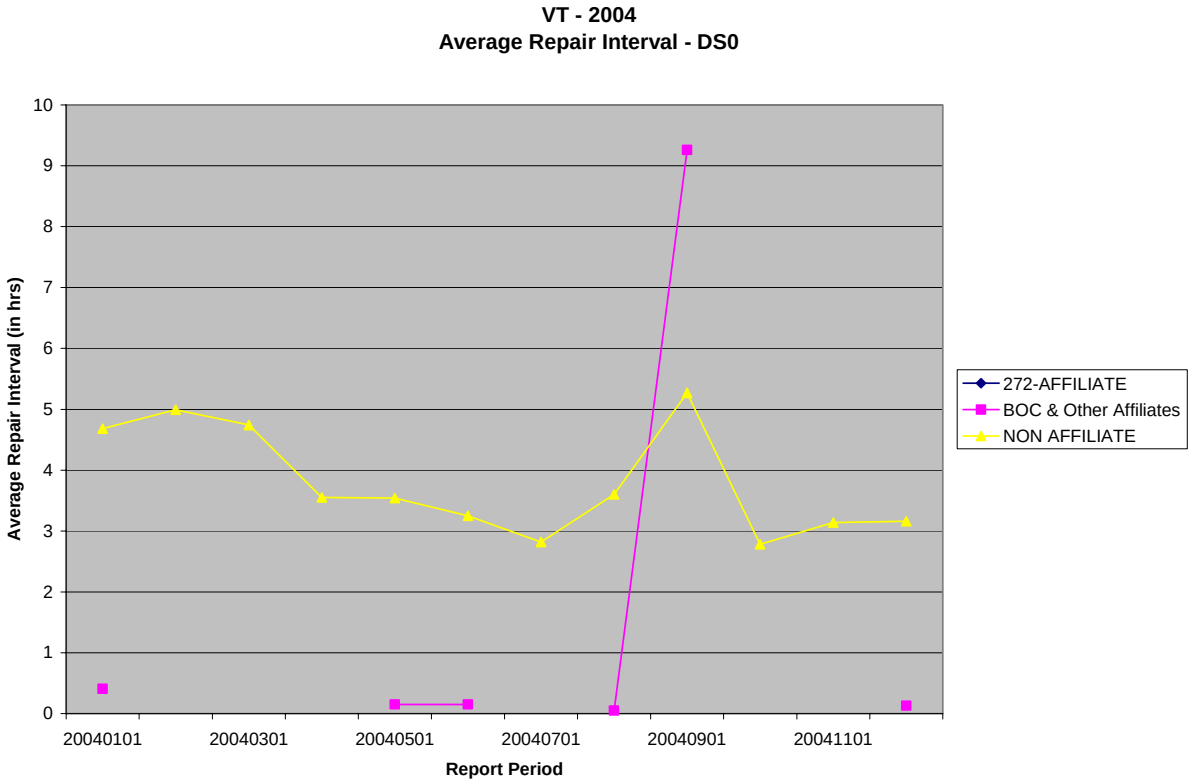

VT - 2004
Trouble Volumes - DS0
# of Troubles
0
5
10
15
20
25
30
35
40
45
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

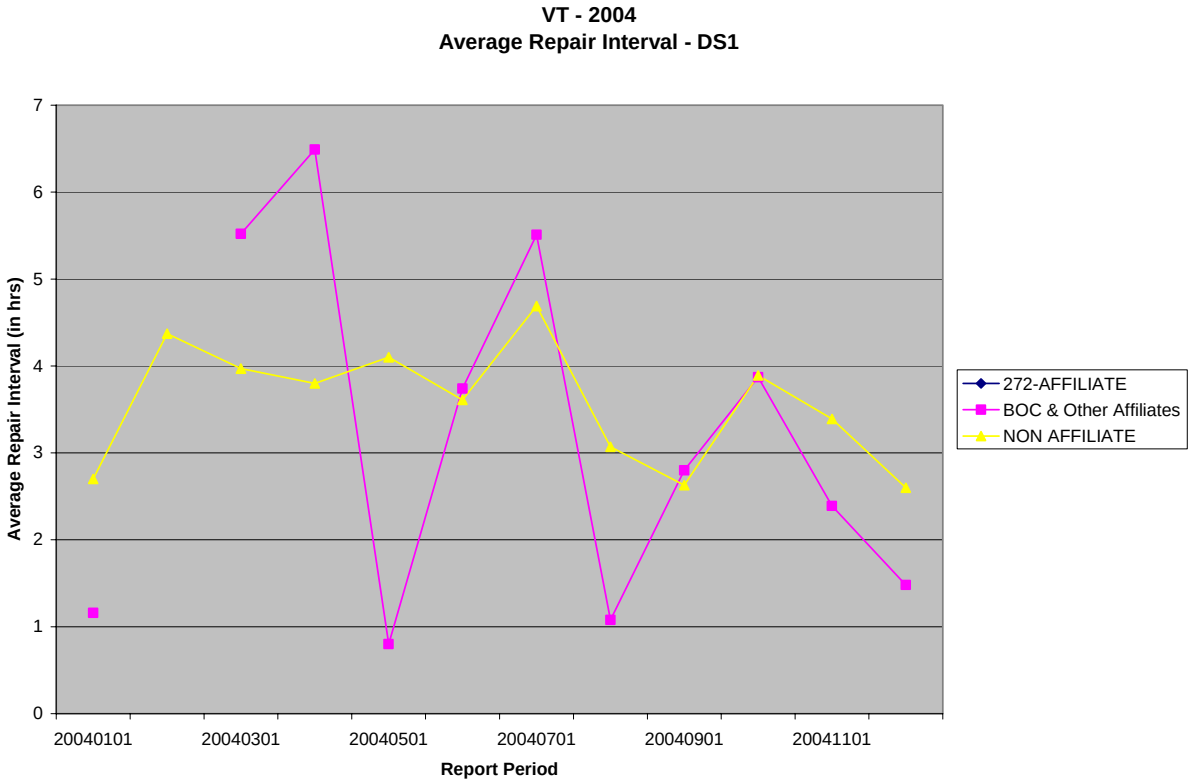

VT - 2004
Trouble Volumes - DS1
120
100
80
60
40
20
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

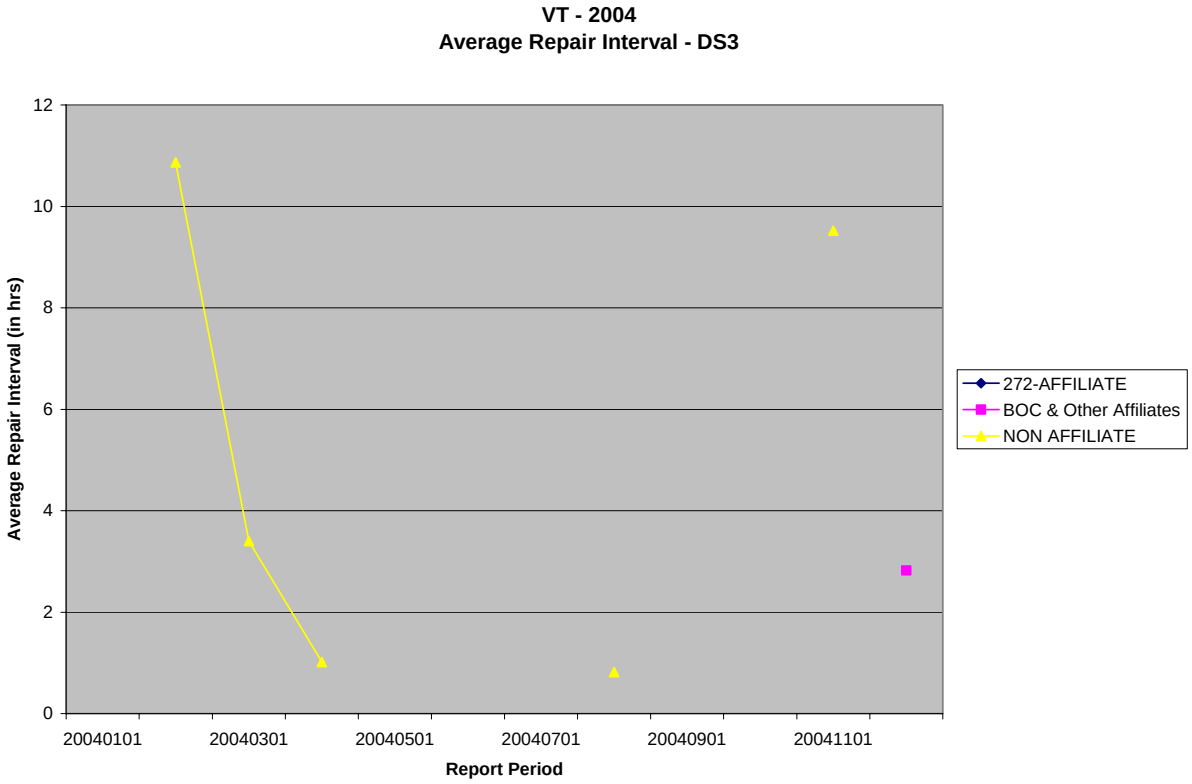

VT - 2004
Trouble Volumes - DS3
5
4
3
2
1
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

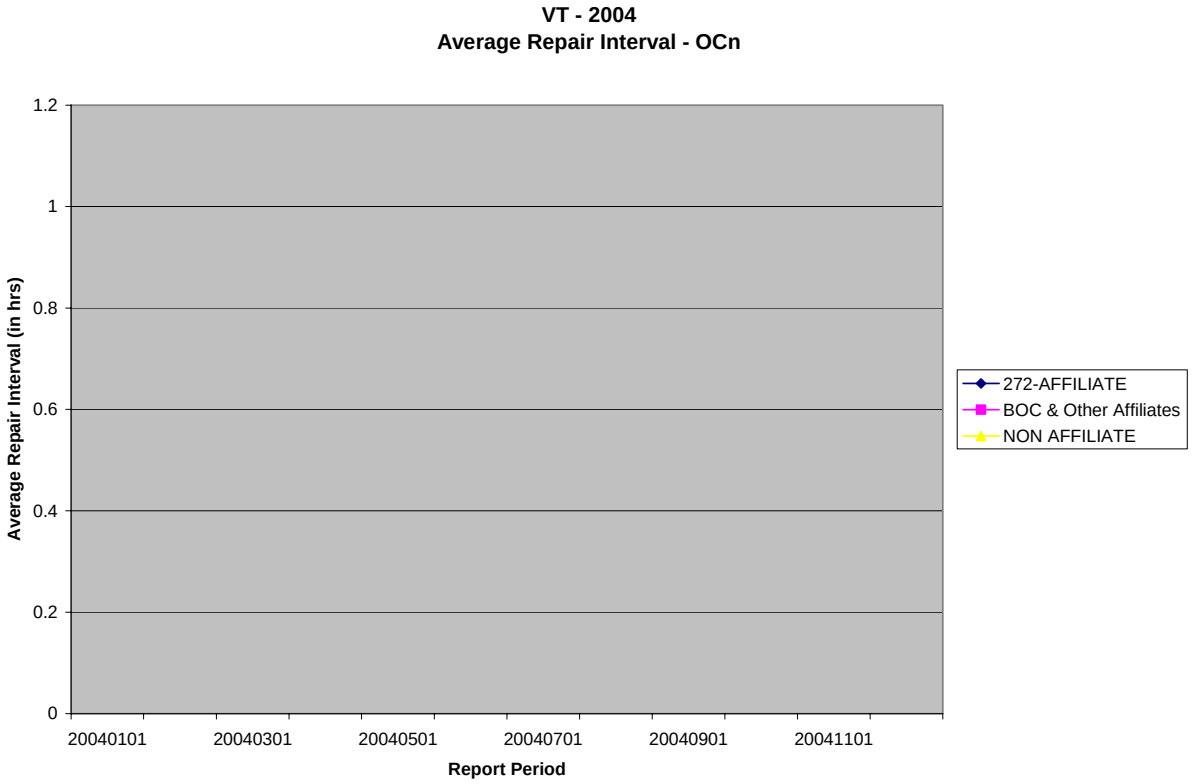

VT - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


VT - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
90
80
70
60
50
40
30
20
10
0
20040201
20040301
20040501
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

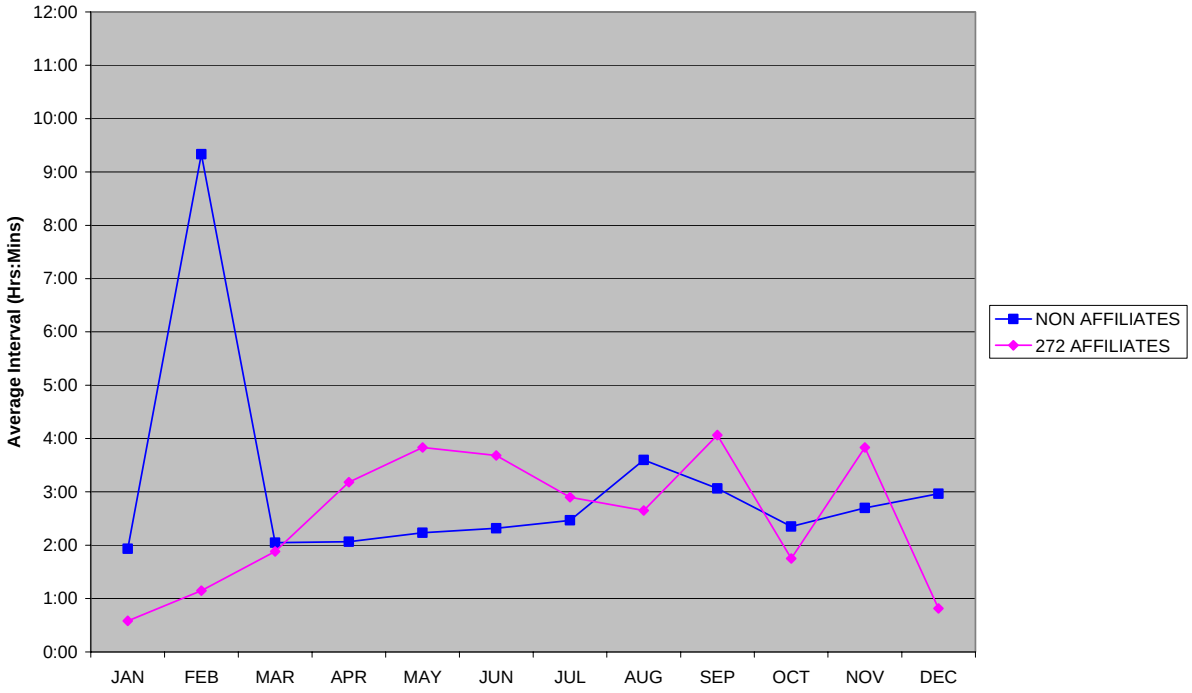

VT - 2004
Average Repair Interval - DS0
Average Repair Interval (in hrs)
10
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


VT - 2004
Average Repair Interval - DS1
Average Repair Interval (in hrs)
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

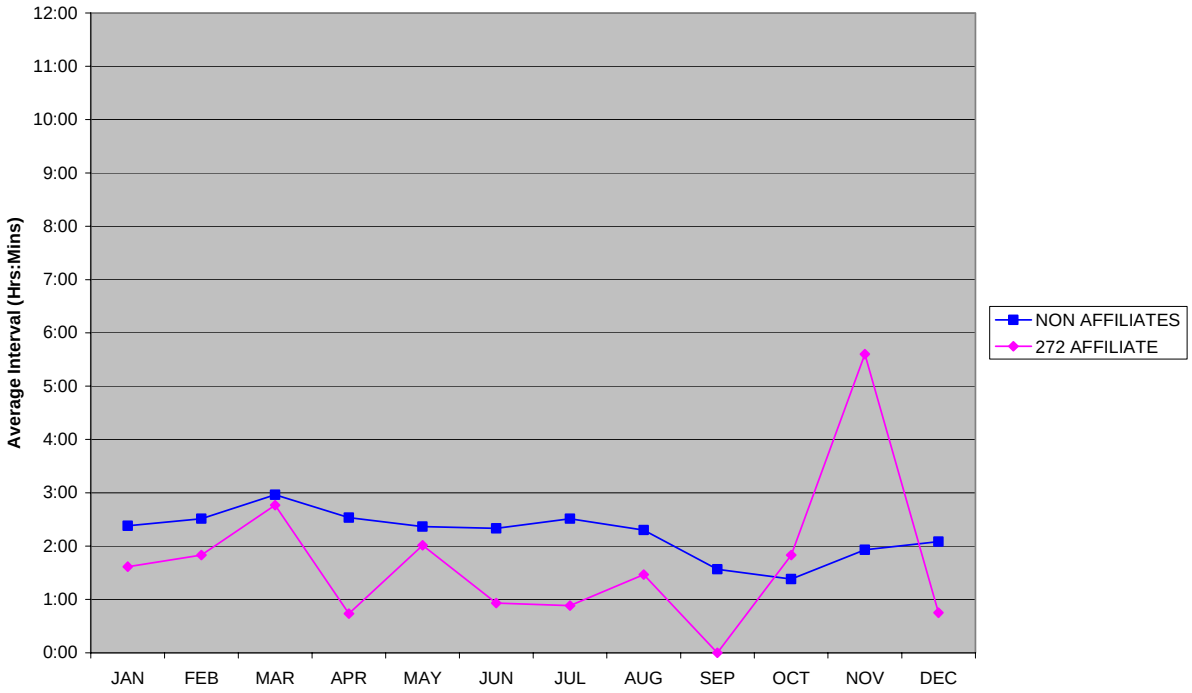

VT - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

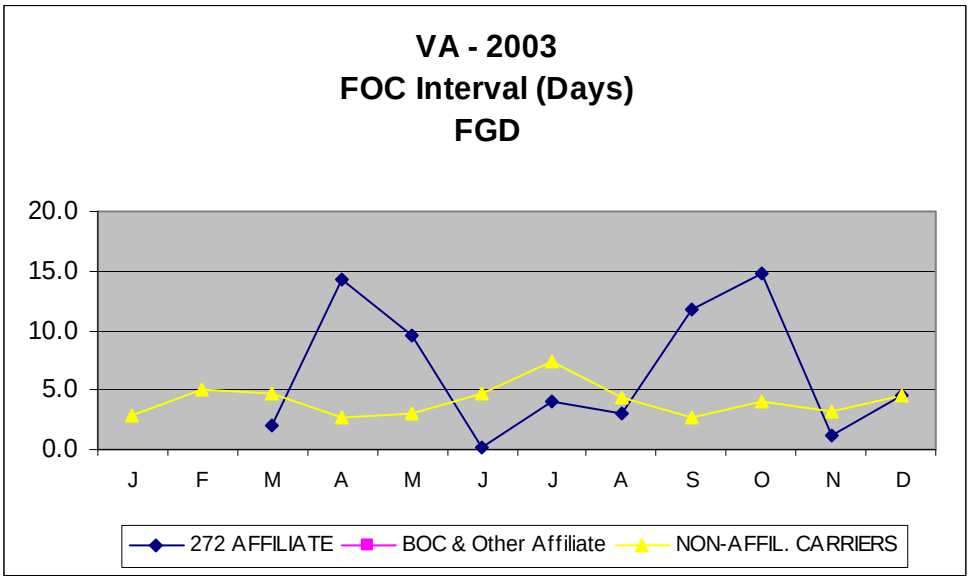

VT - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
1.2
1
0.8
0.6
0.4
0.2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

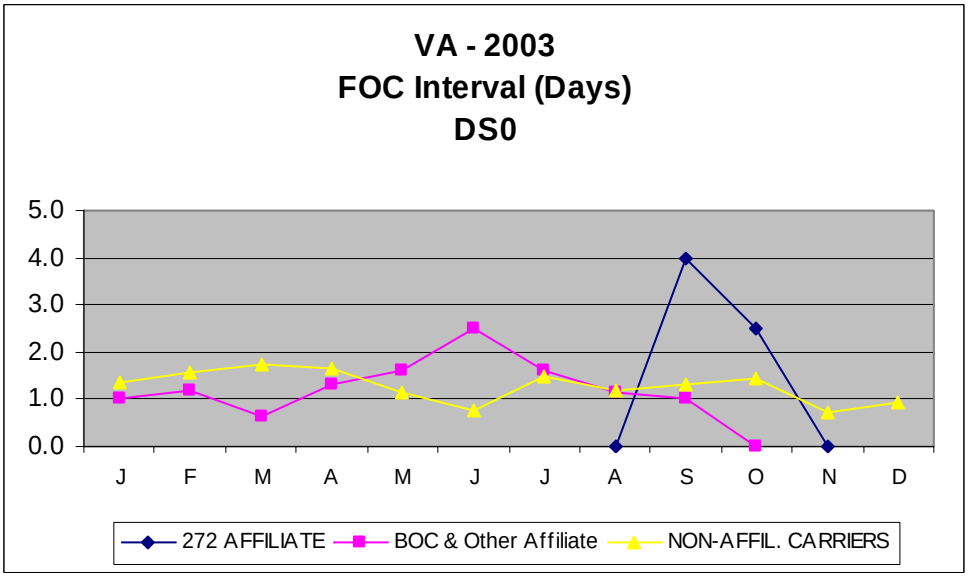
VT - 2003
PIC INTERVALS

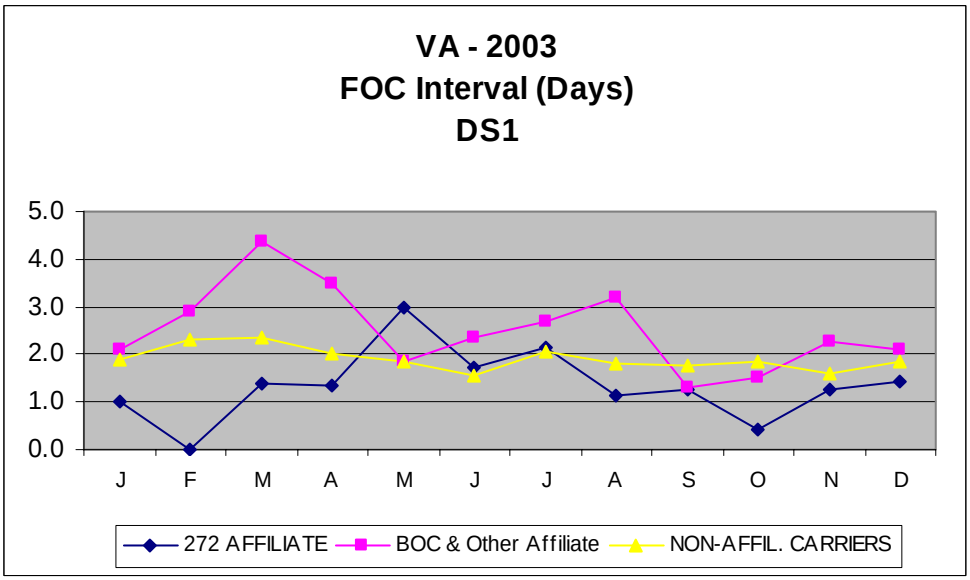


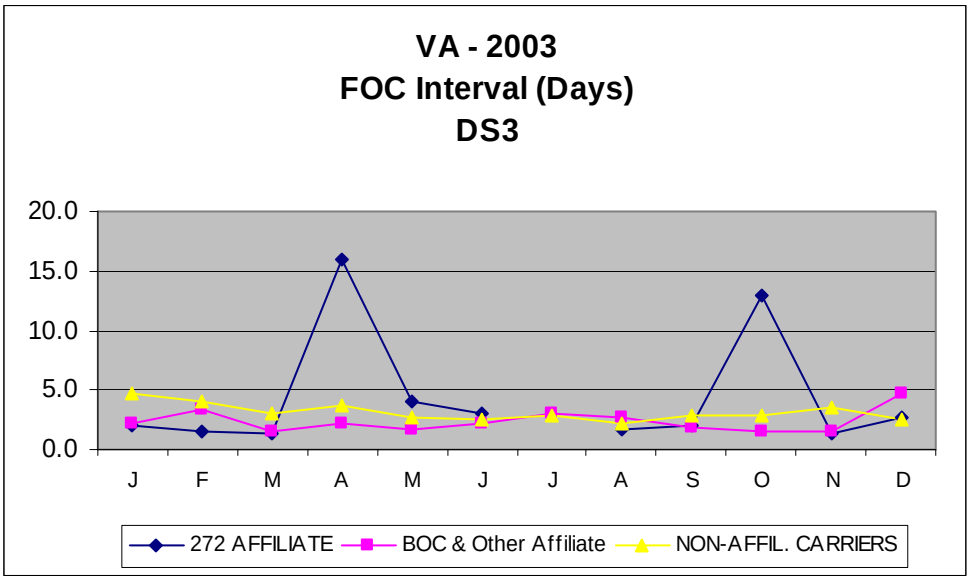
VT - 2004
PIC INTERVALS

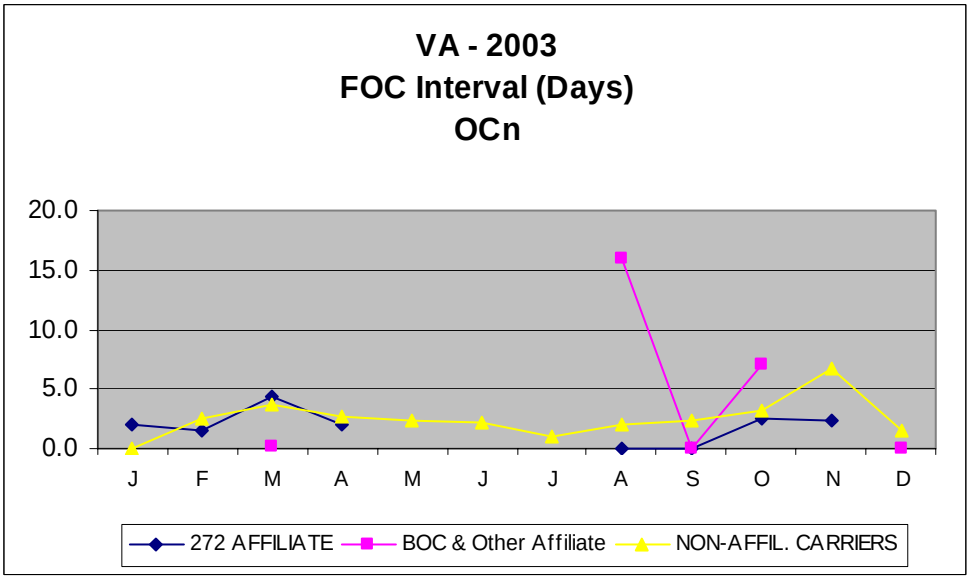


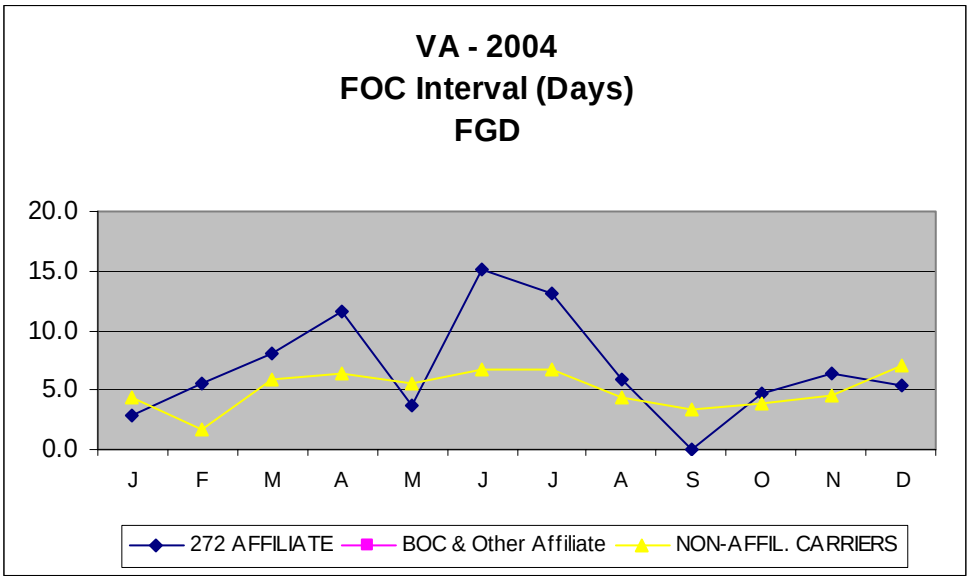

VA - 2003
FOC Interval (Days)
FGD
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

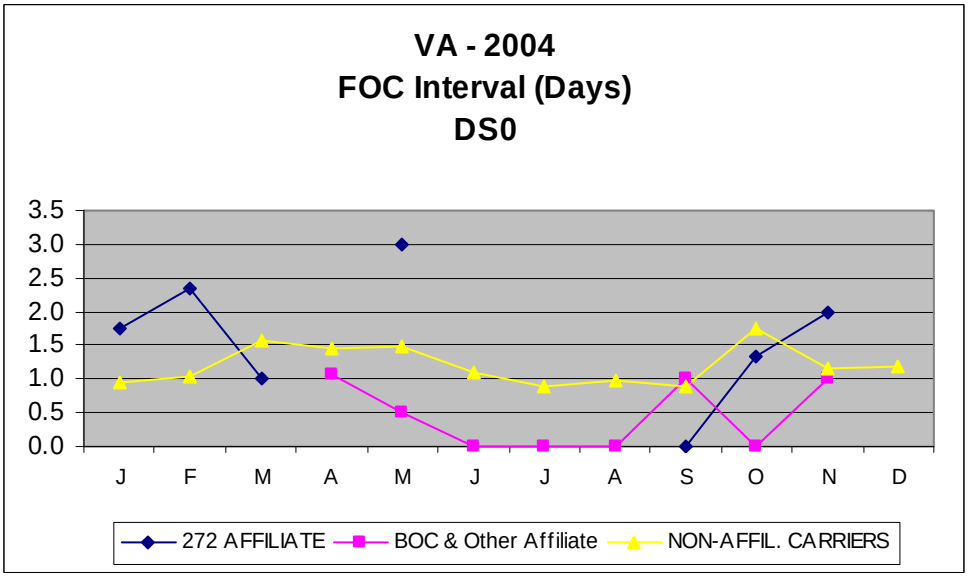

VA - 2003
FOC Interval (Days)
DS0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

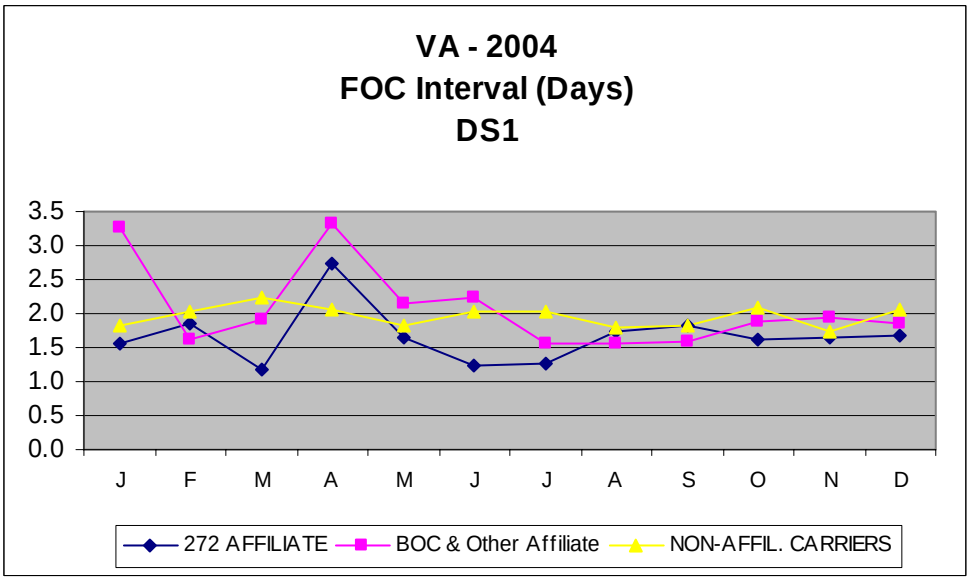

VA - 2003
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

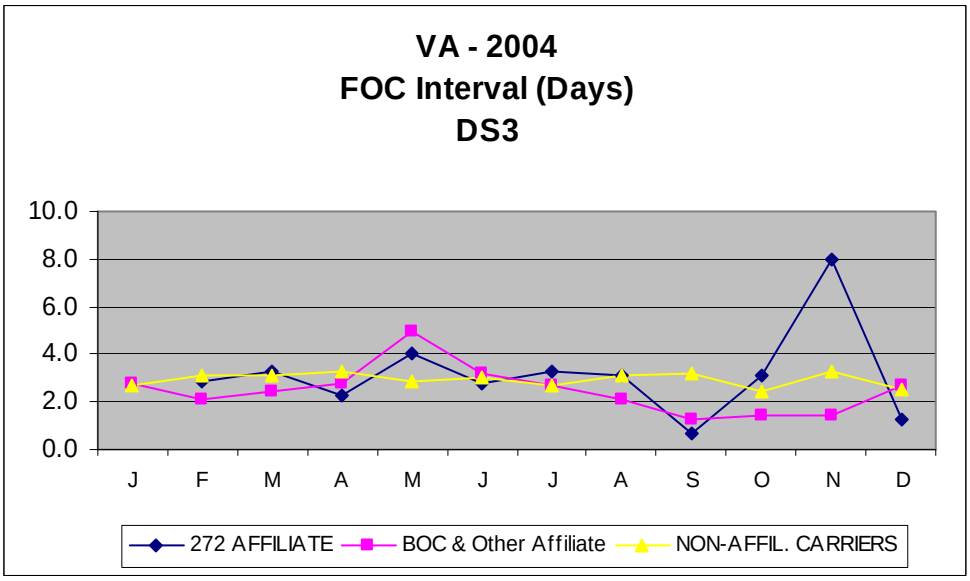

VA - 2003
FOC Interval (Days)
DS3
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

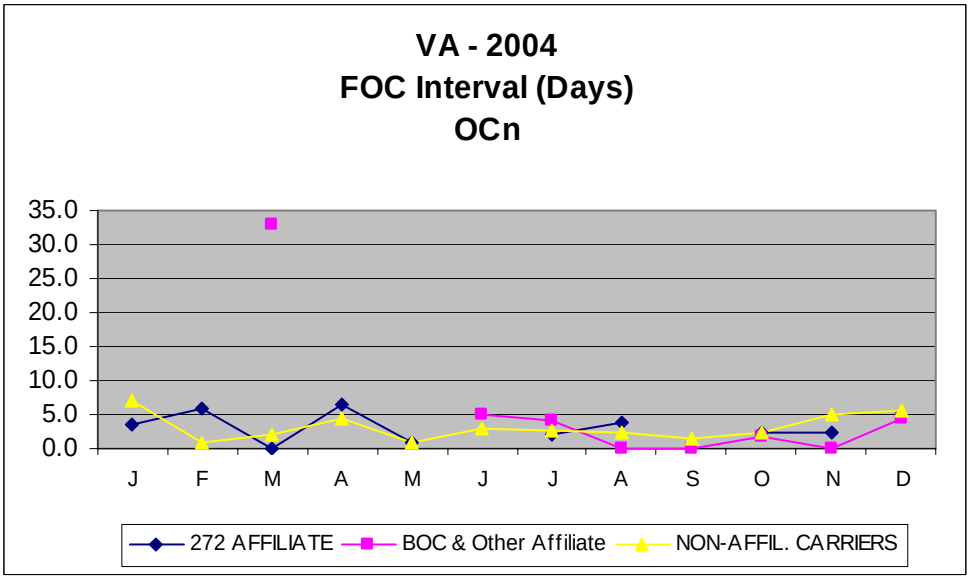

VA - 2003
FOC Interval (Days)
OCn
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


VA - 2004
FOC Interval (Days)
FGD
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

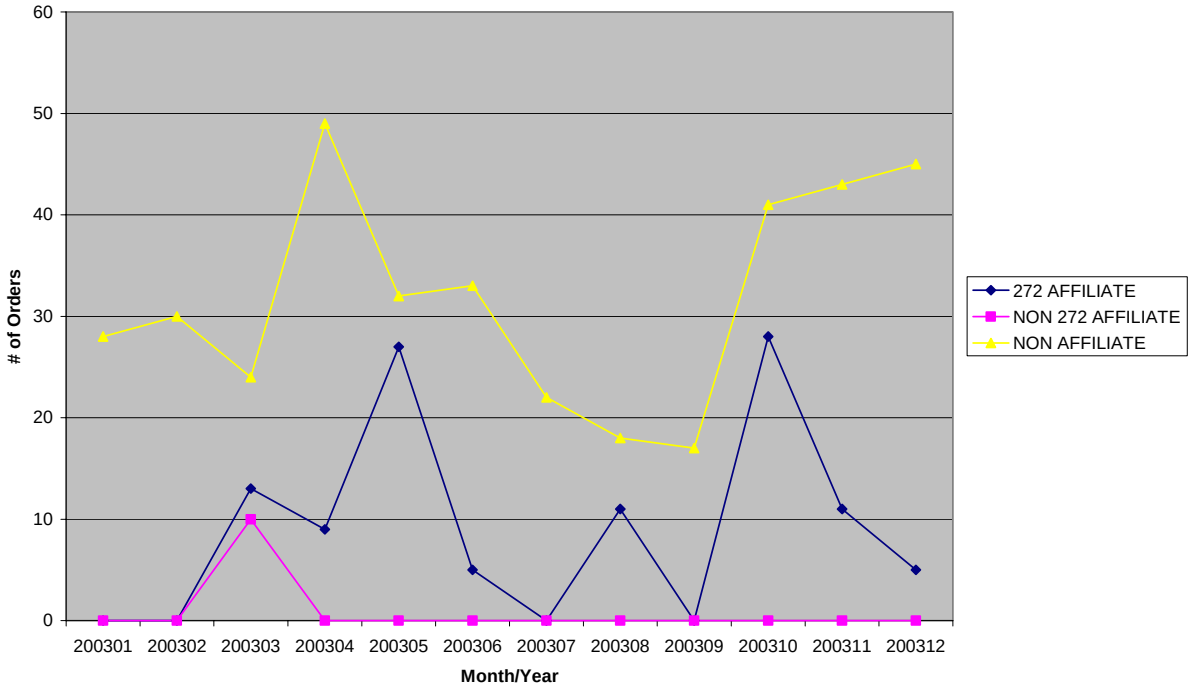

VA - 2004
FOC Interval (Days)
DS0
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


VA - 2004
FOC Interval (Days)
DS1
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

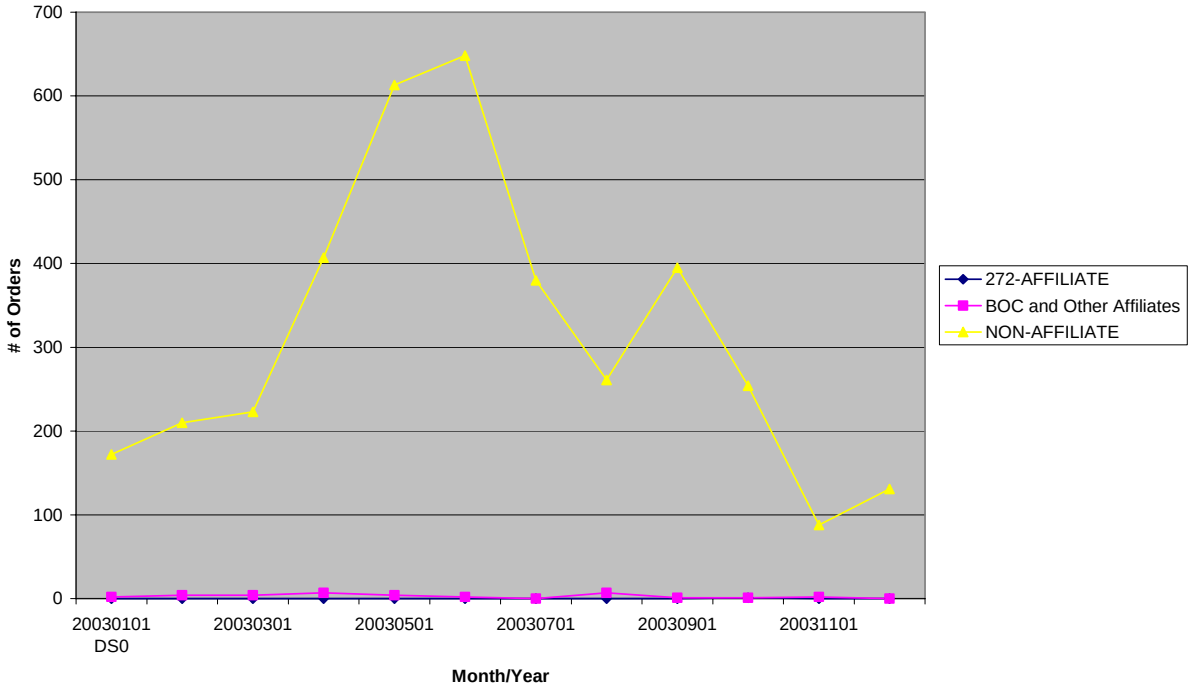

VA - 2004
FOC Interval (Days)
DS3
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

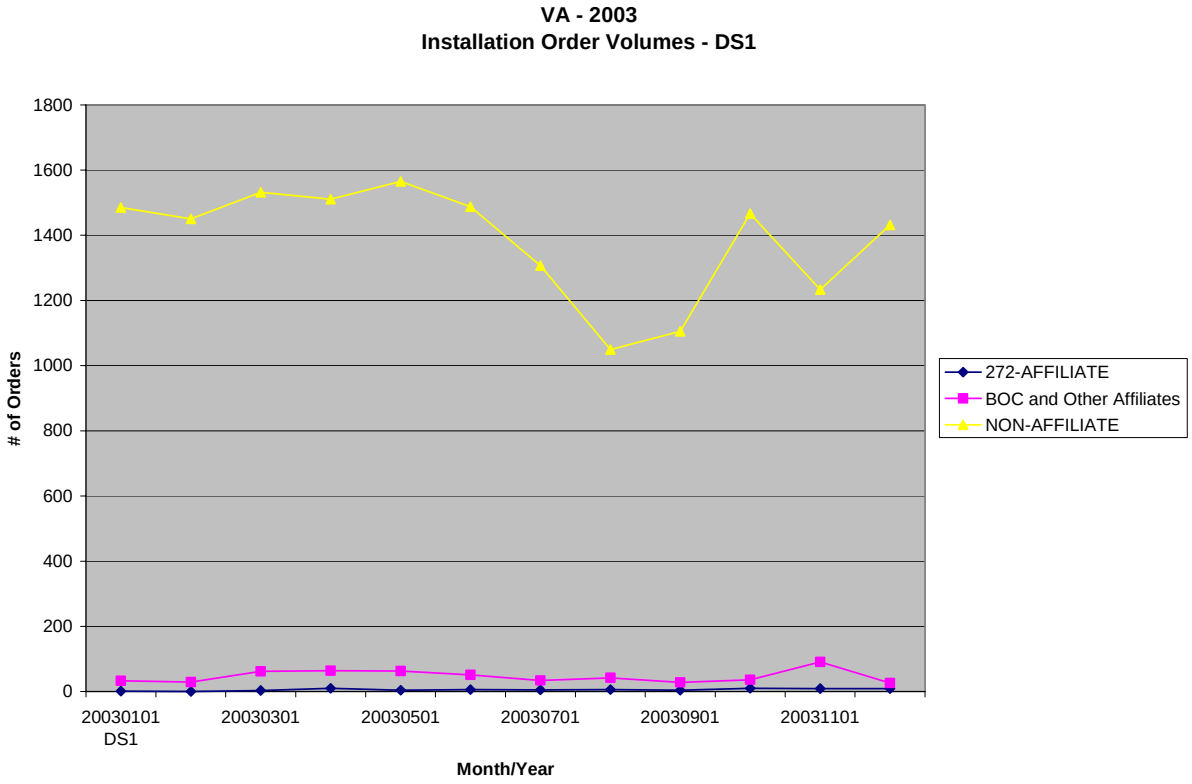

VA - 2004
FOC Interval (Days)
OCn
35.0
30.0
25.0
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

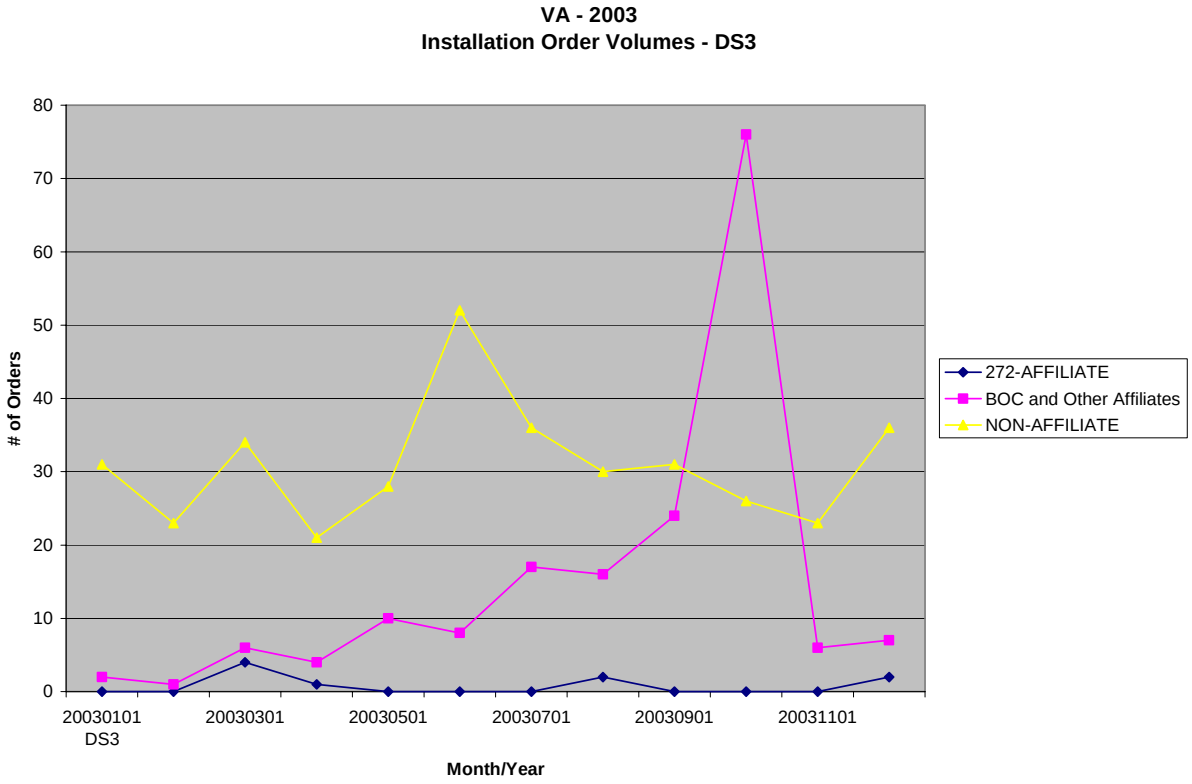
VA - 2003
Installation Order Volumes - FGD

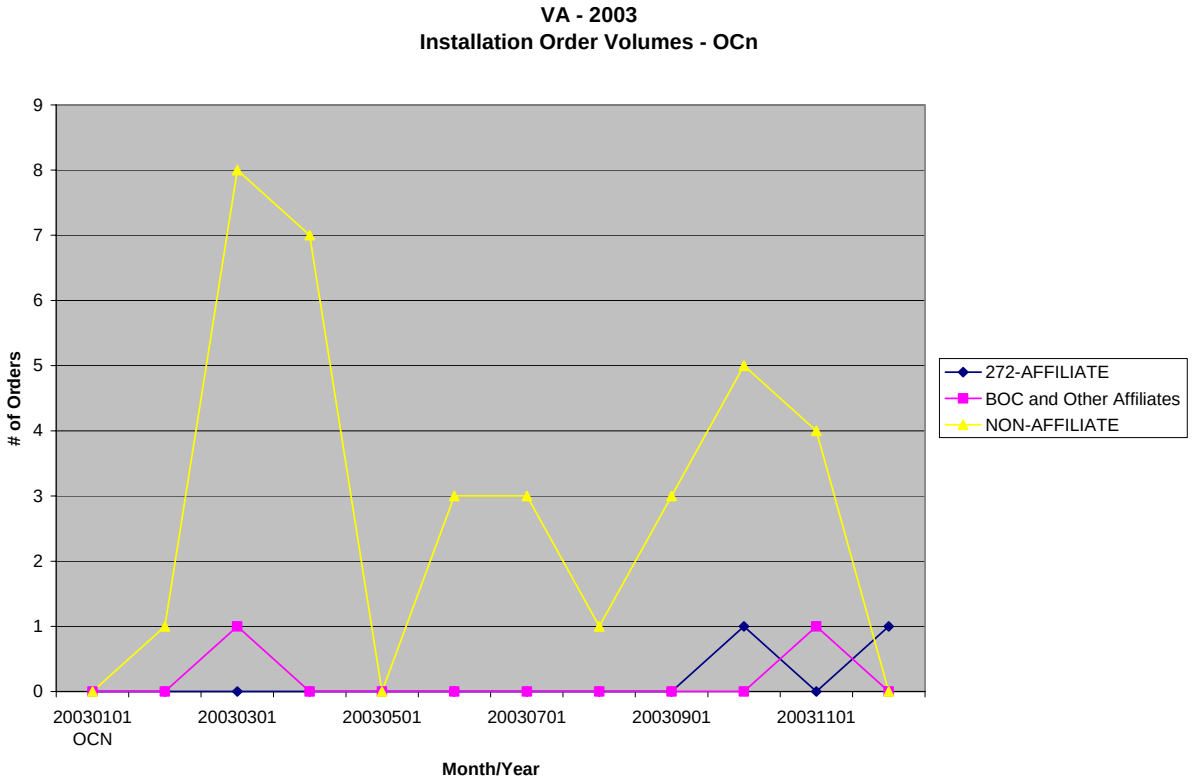


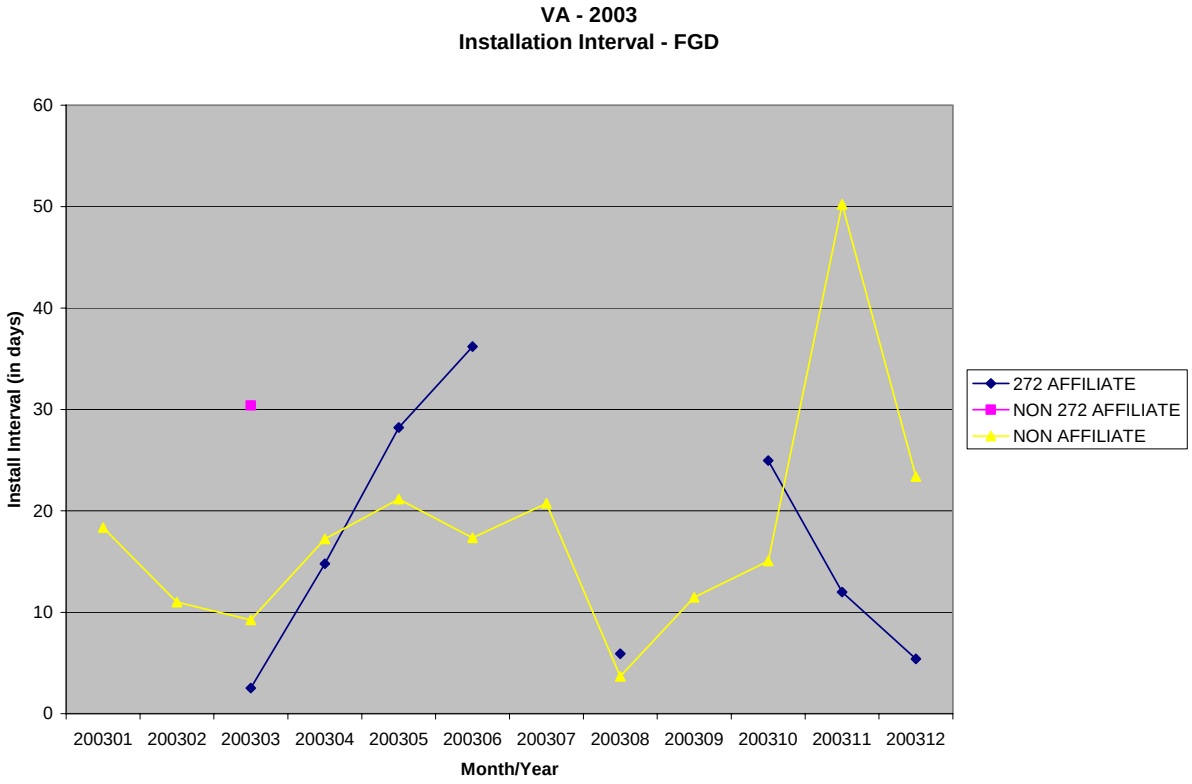
VA - 2003
Installation Order Volumes - DS0

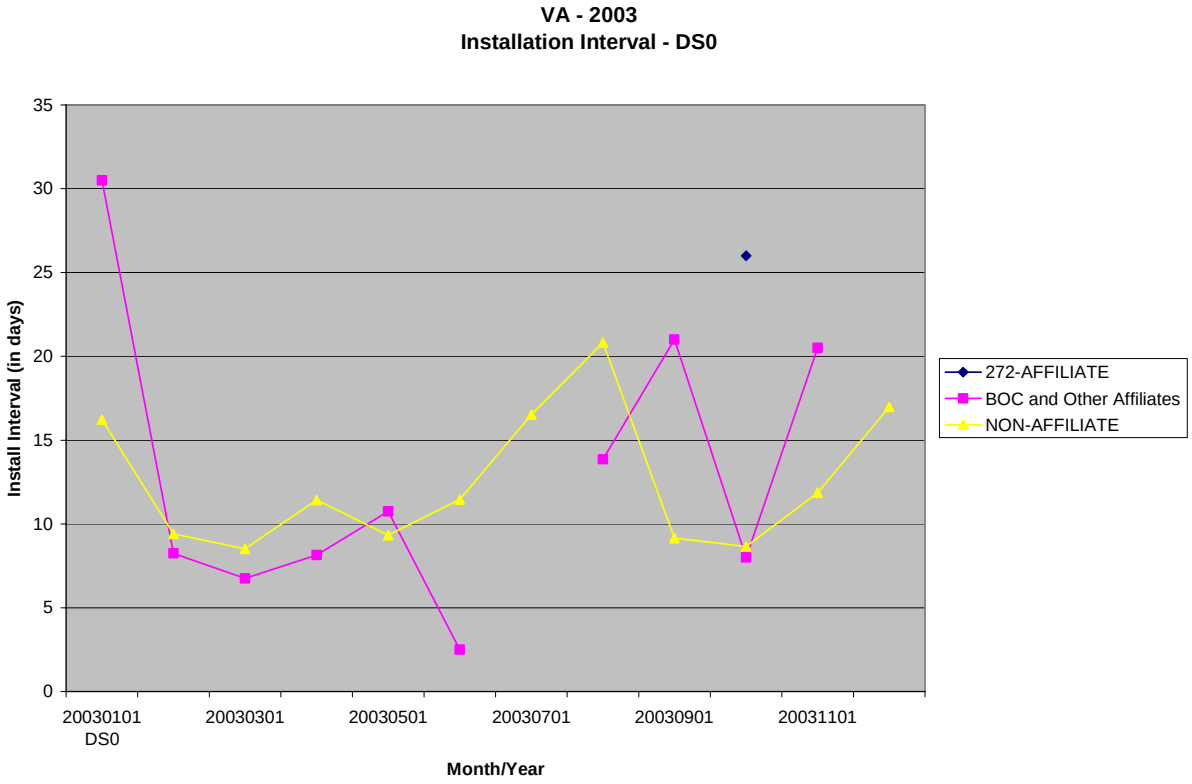


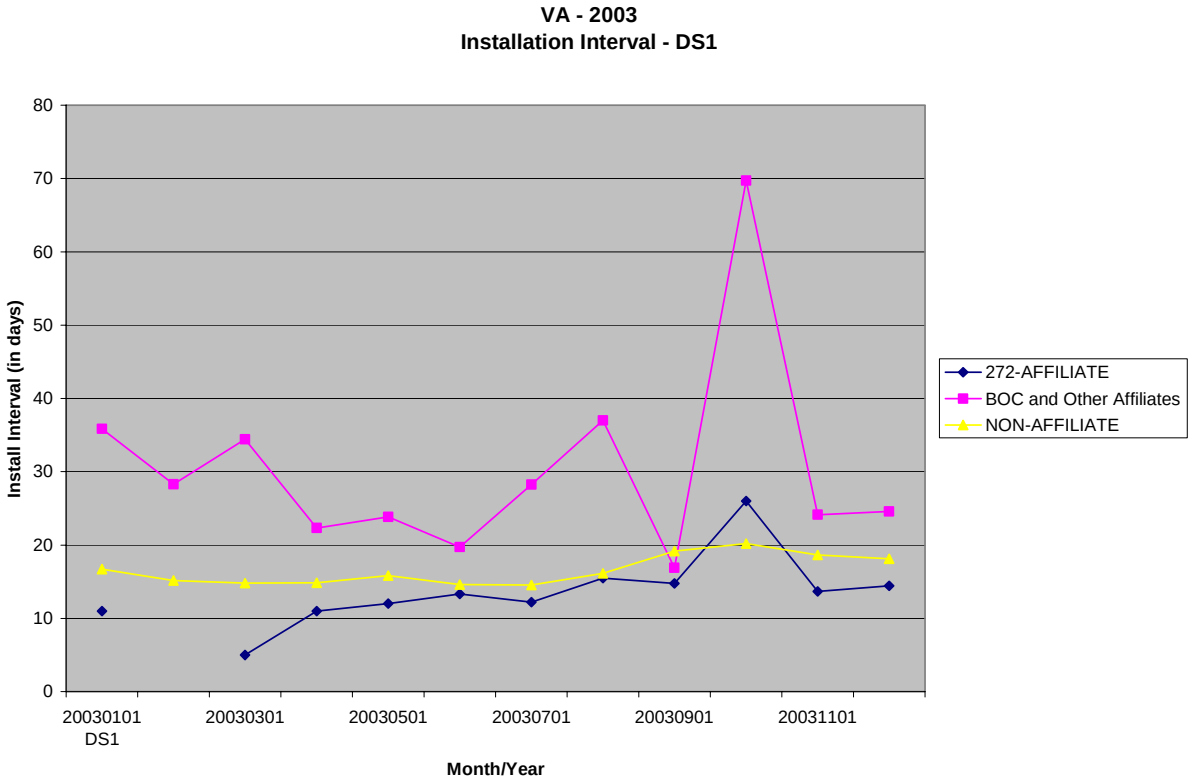

VA - 2003
Installation Order Volumes - DS1
1800
1600
1400
1200
1000
800
600
400
200
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

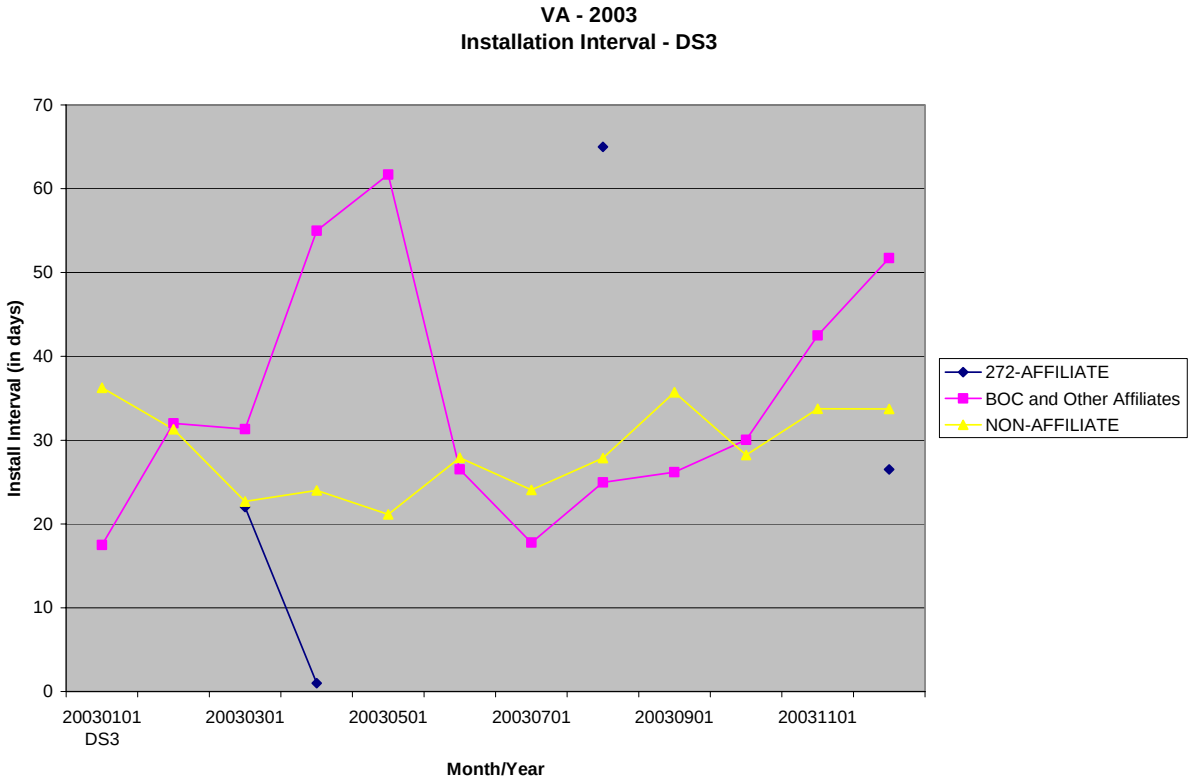

VA - 2003
Installation Order Volumes - DS3
80
70
60
50
40
30
20
10
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

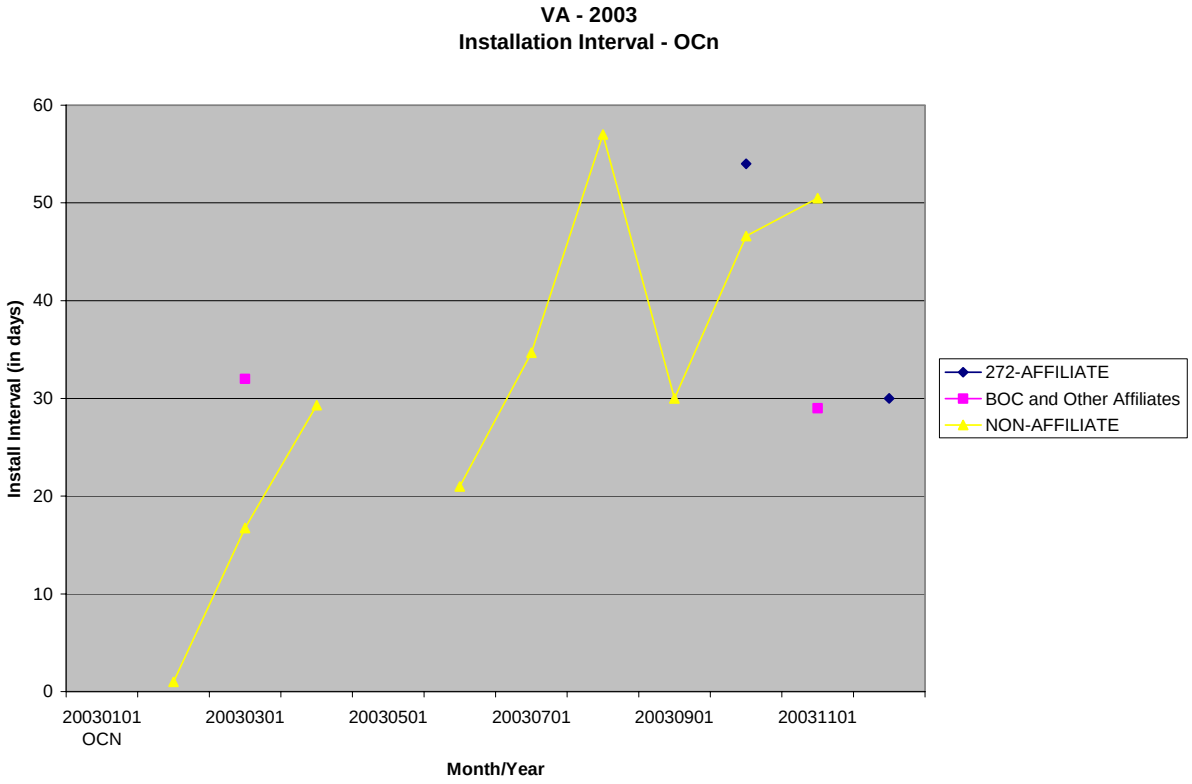

VA - 2003
Installation Order Volumes - OCn
# of Orders
9
8
7
6
5
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

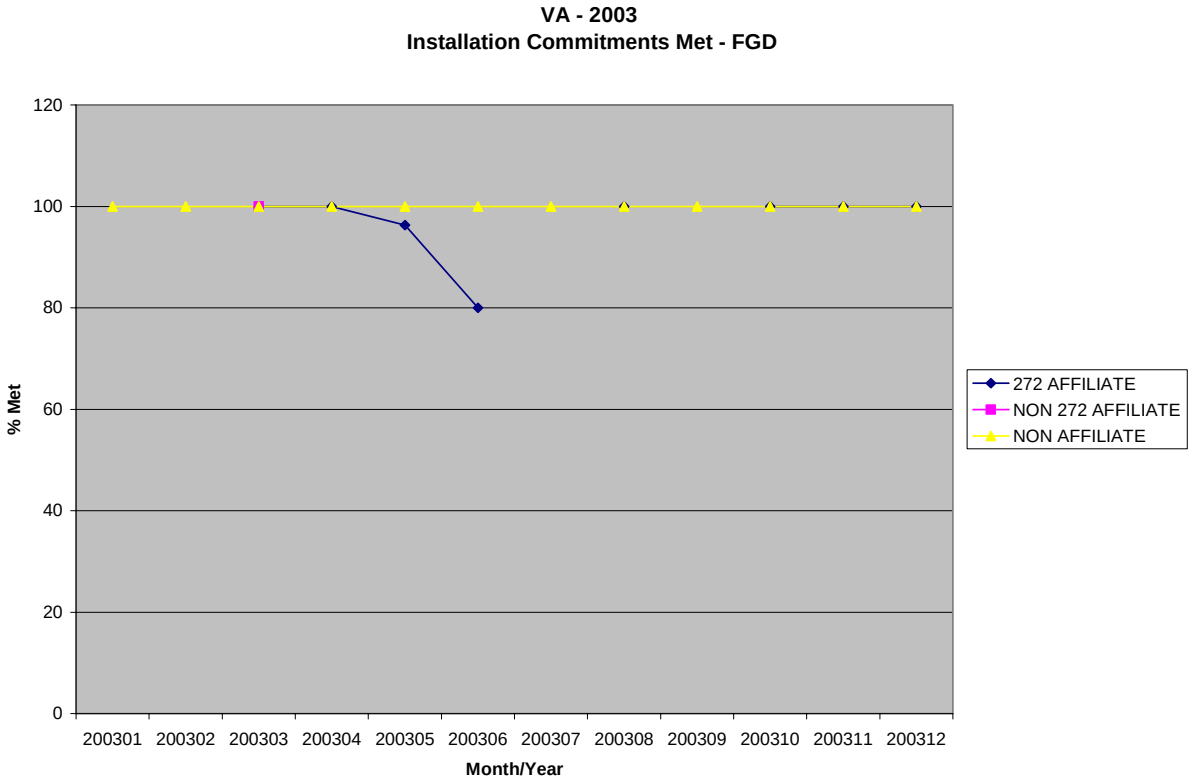

VA - 2003
Installation Interval - FGD
Install Interval (in days)
60
50
40
30
20
10
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

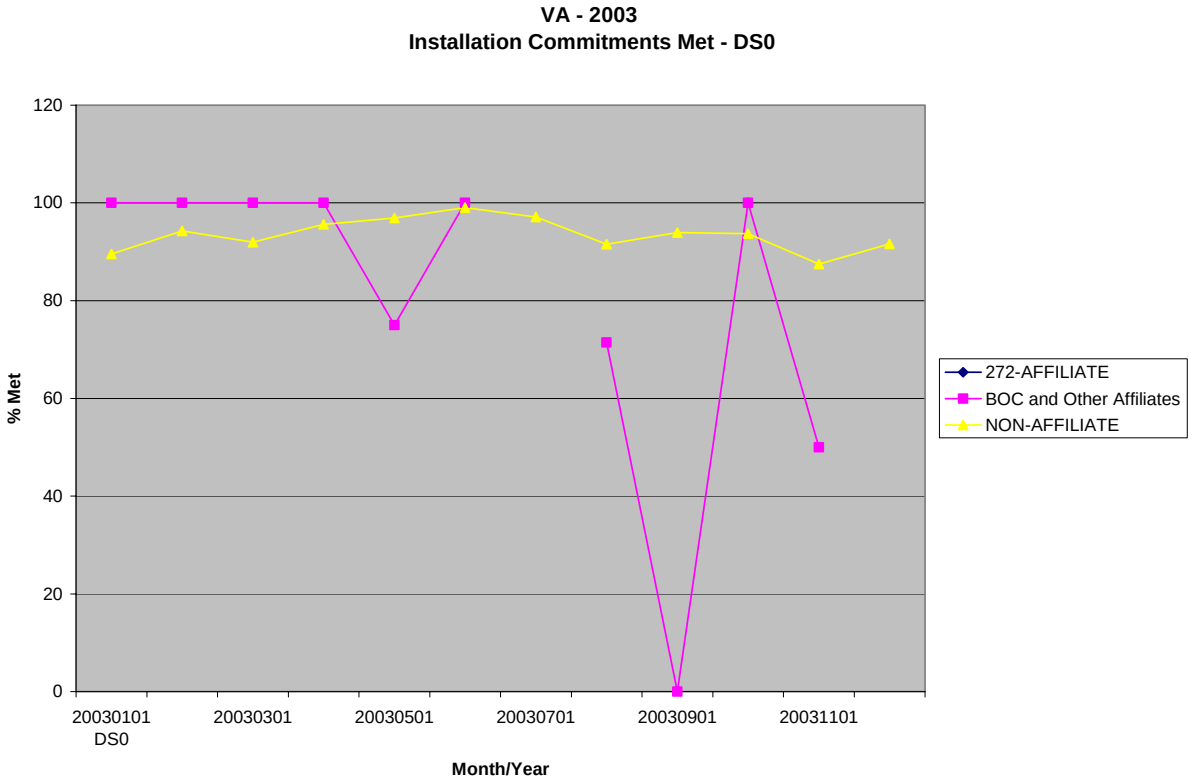

VA - 2003
Installation Interval - DS0
Install Interval (in days)
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

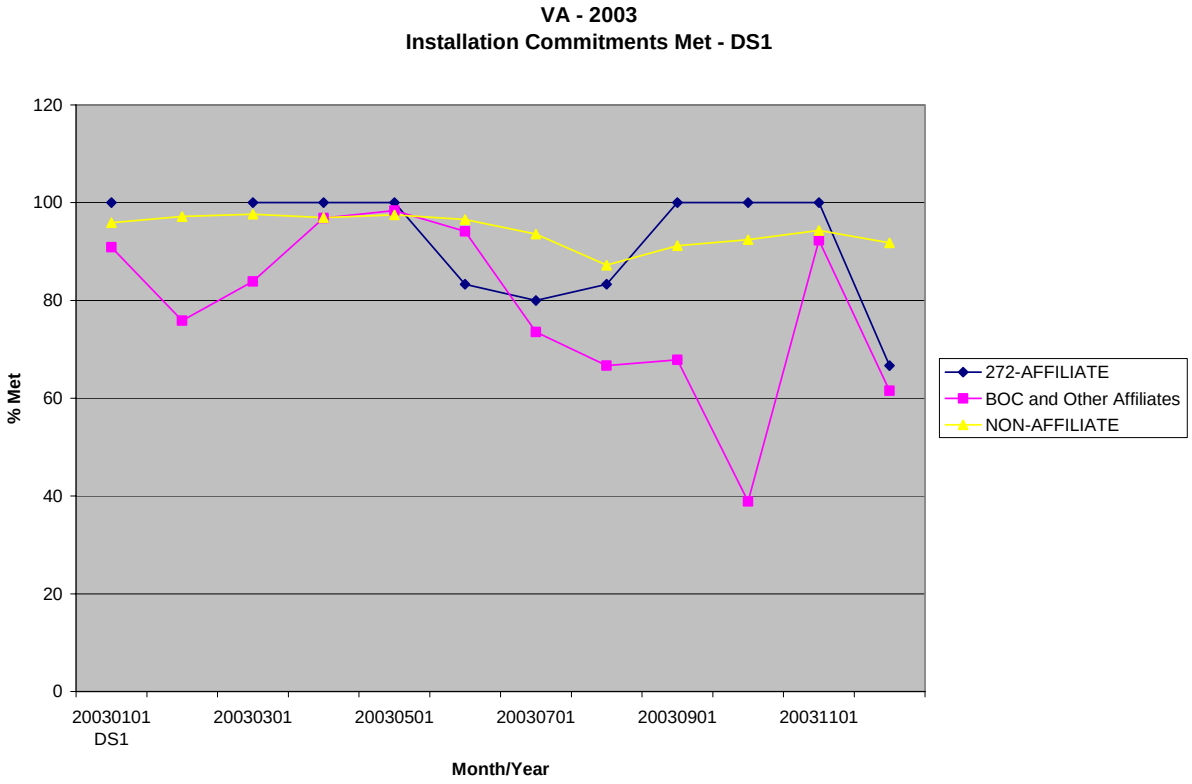

VA - 2003
Installation Interval - DS1
Install Interval (in days)
80
70
60
50
40
30
20
10
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

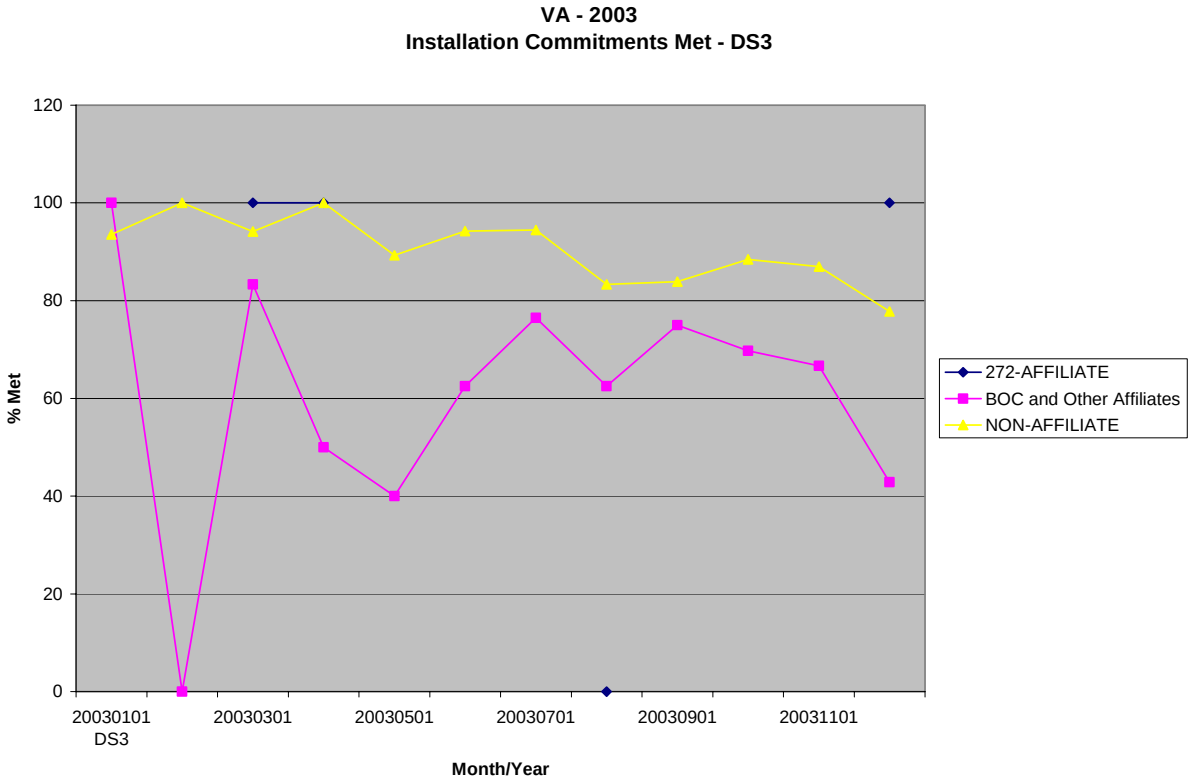

VA - 2003
Installation Interval - DS3
Install Interval (in days)
70
60
50
40
30
20
10
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

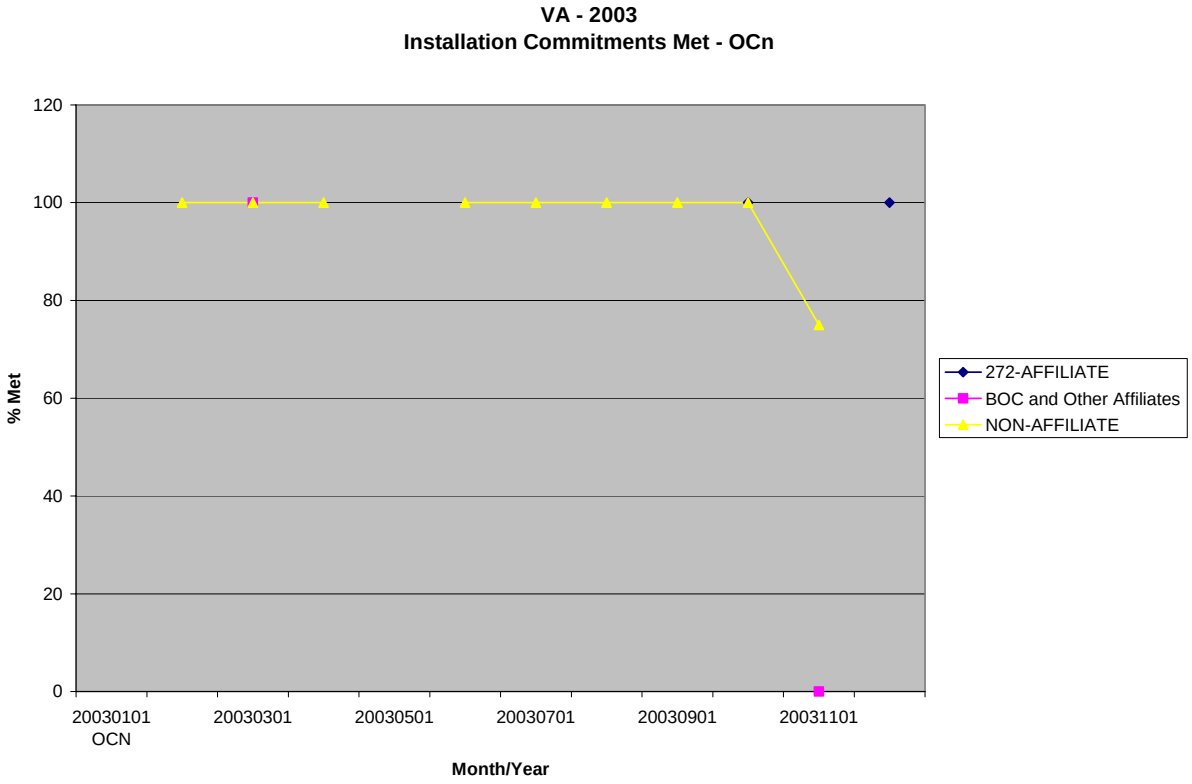

VA - 2003
Installation Interval - OCn
Install Interval (in days)
60
50
40
30
20
10
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


VA - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

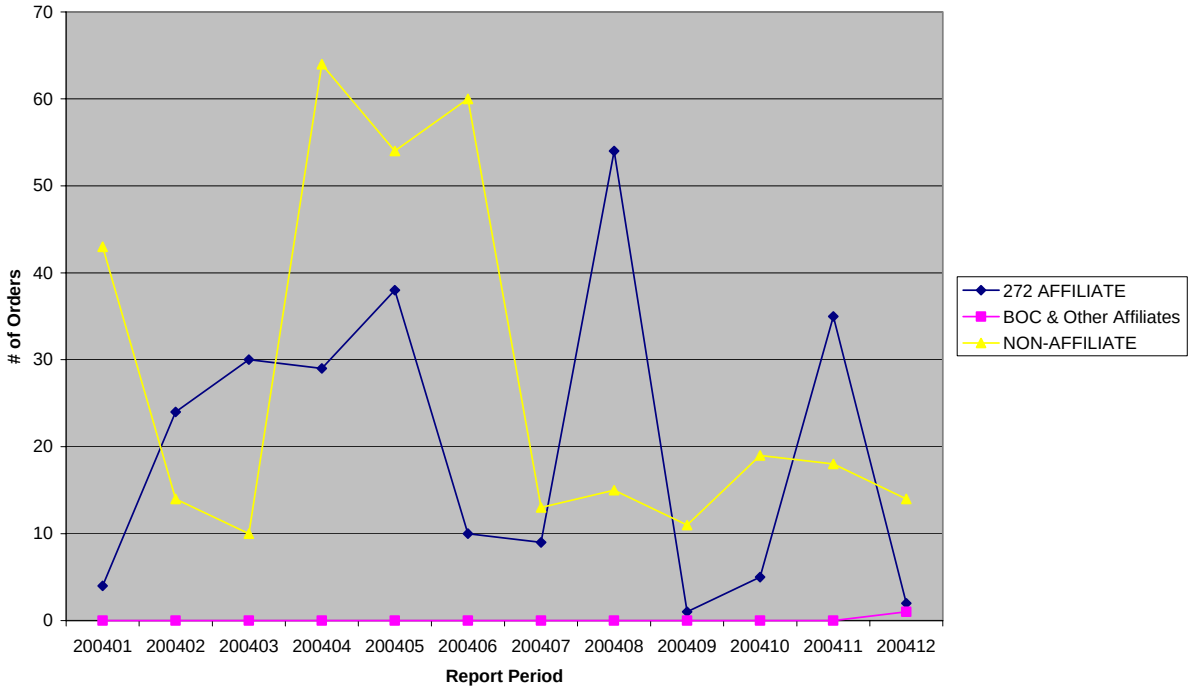

VA - 2003
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


VA - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

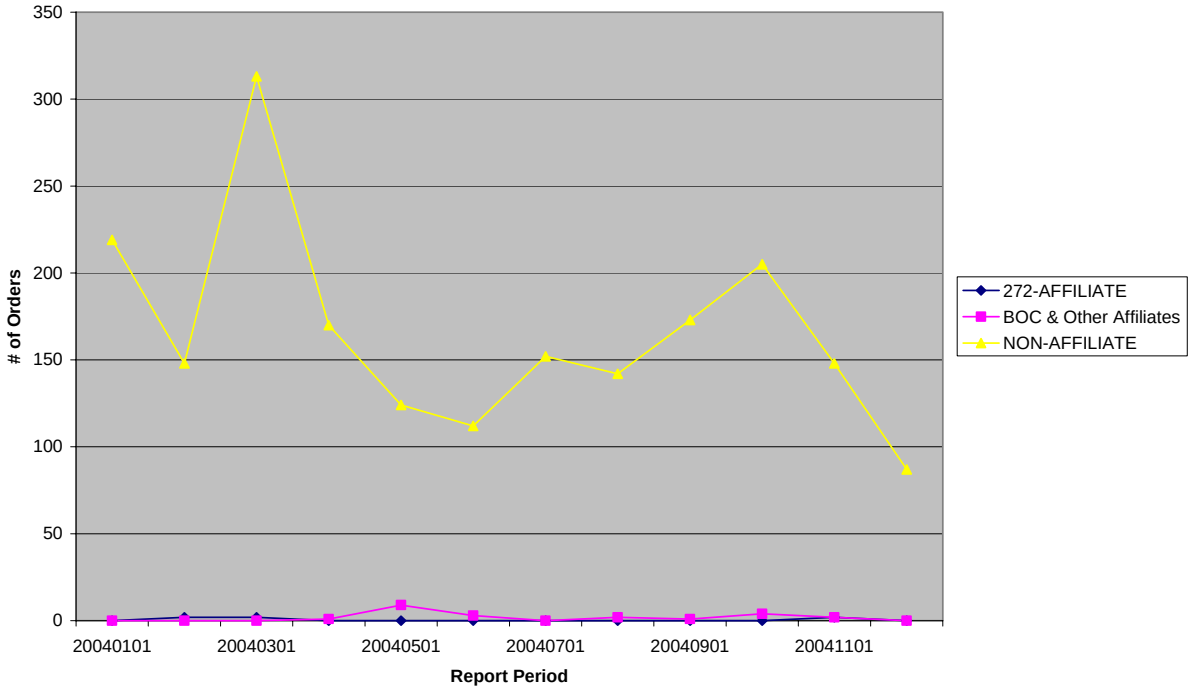

VA - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

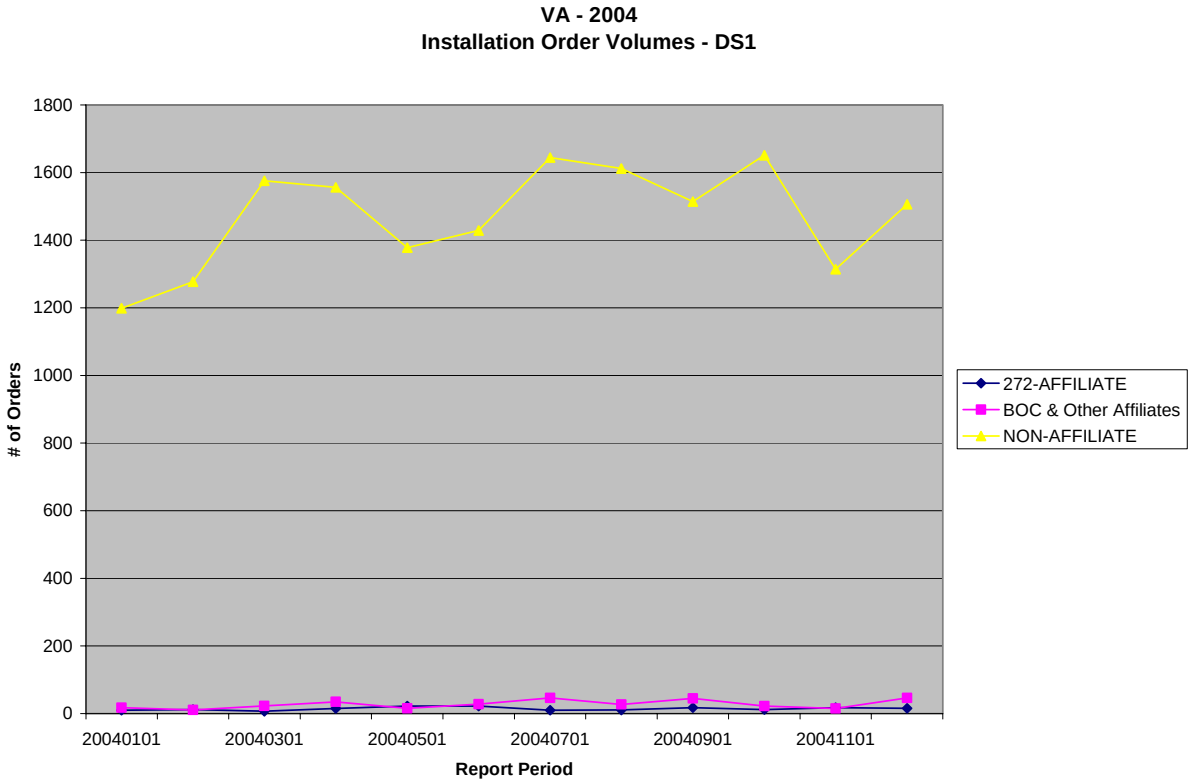

VA - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

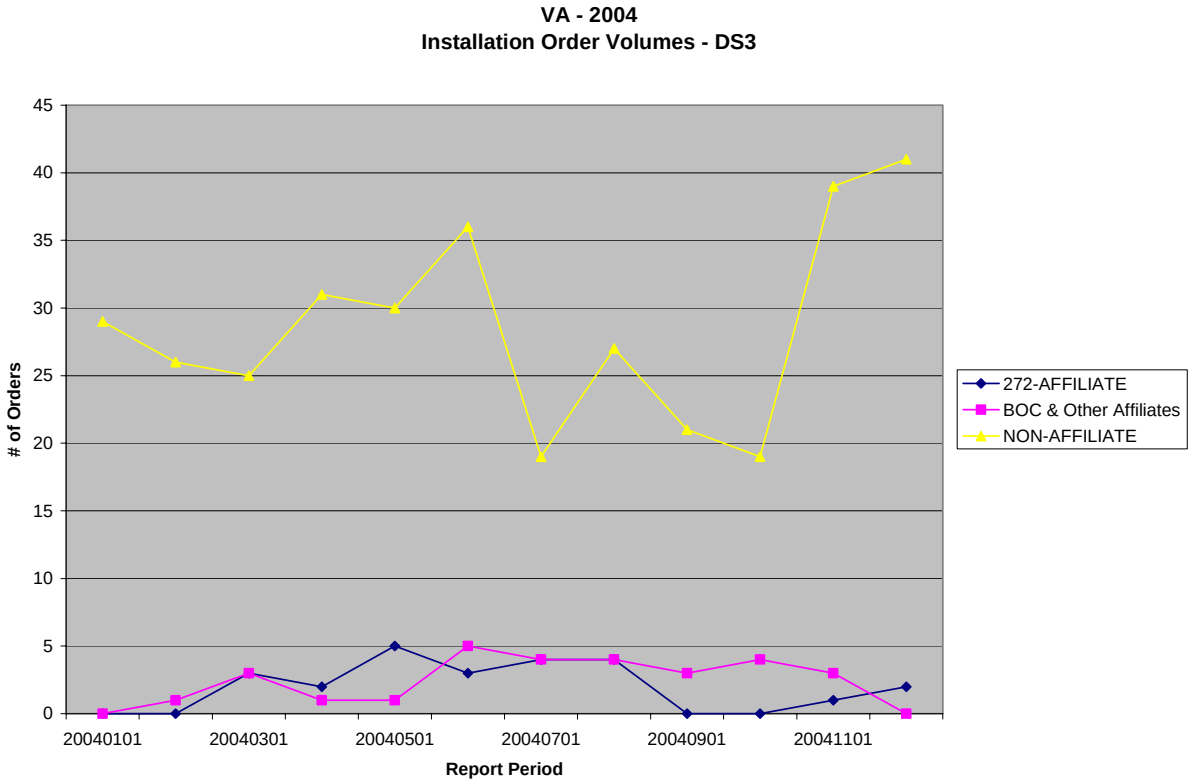
VA - 2004
Installation Order Volumes - FGD



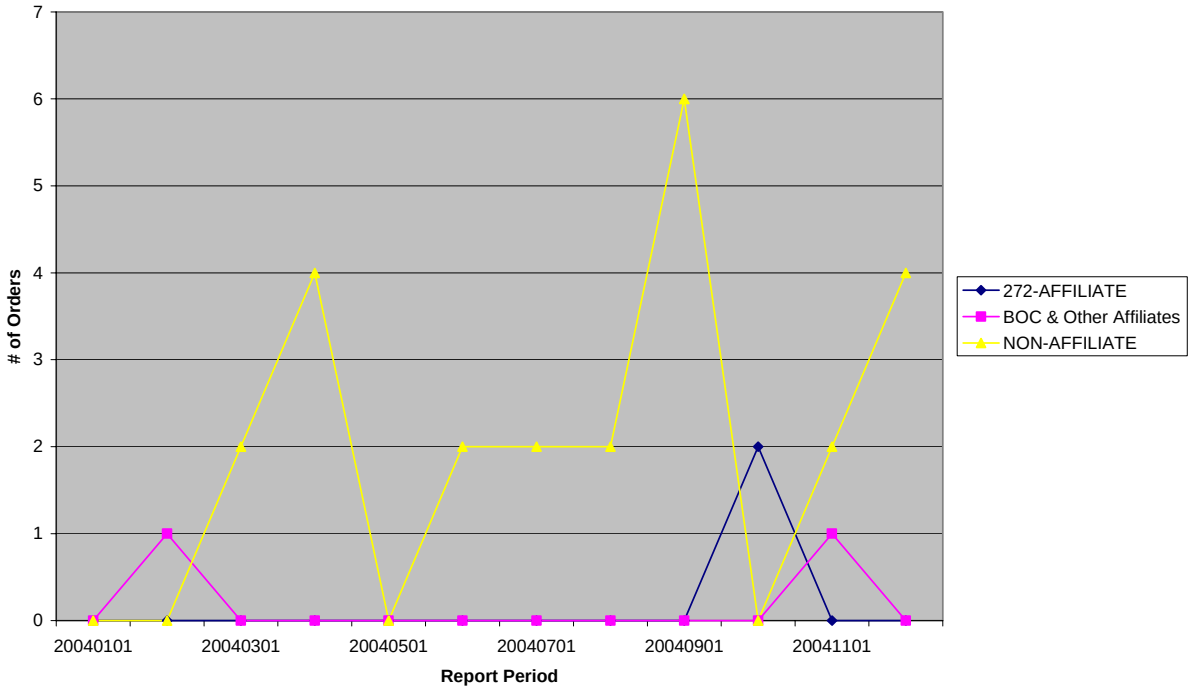
VA - 2004
Installation Order Volumes - DS0



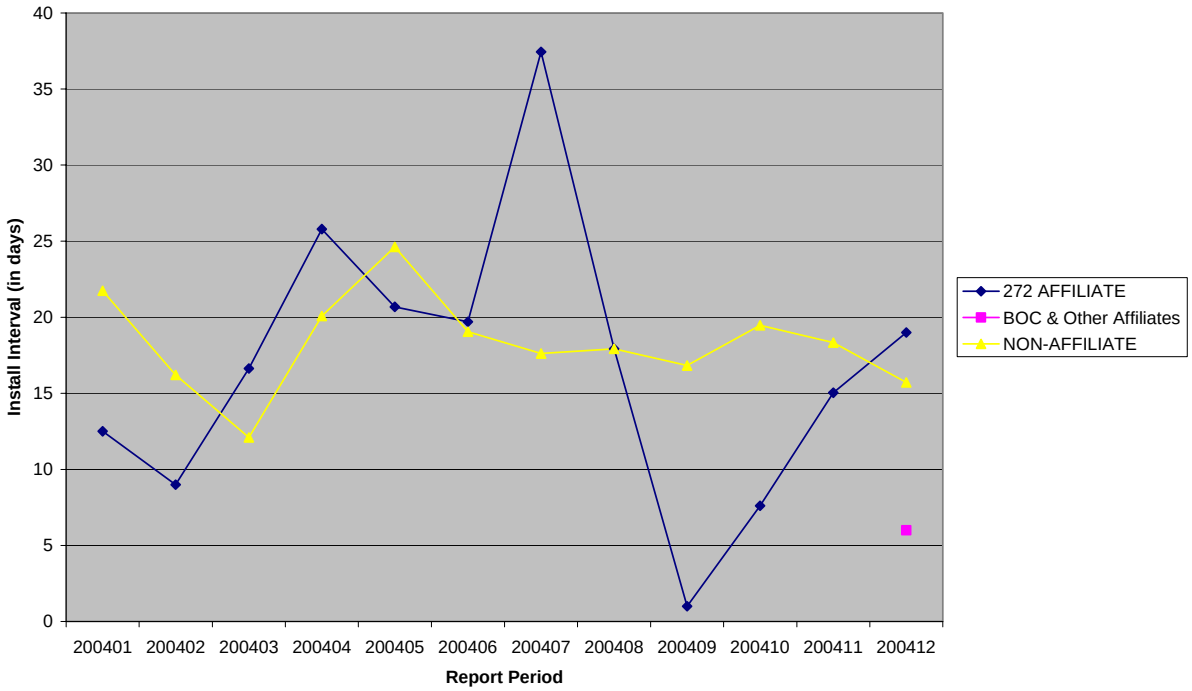

VA - 2004
Installation Order Volumes - DS1
1800
1600
1400
1200
1000
800
600
400
200
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

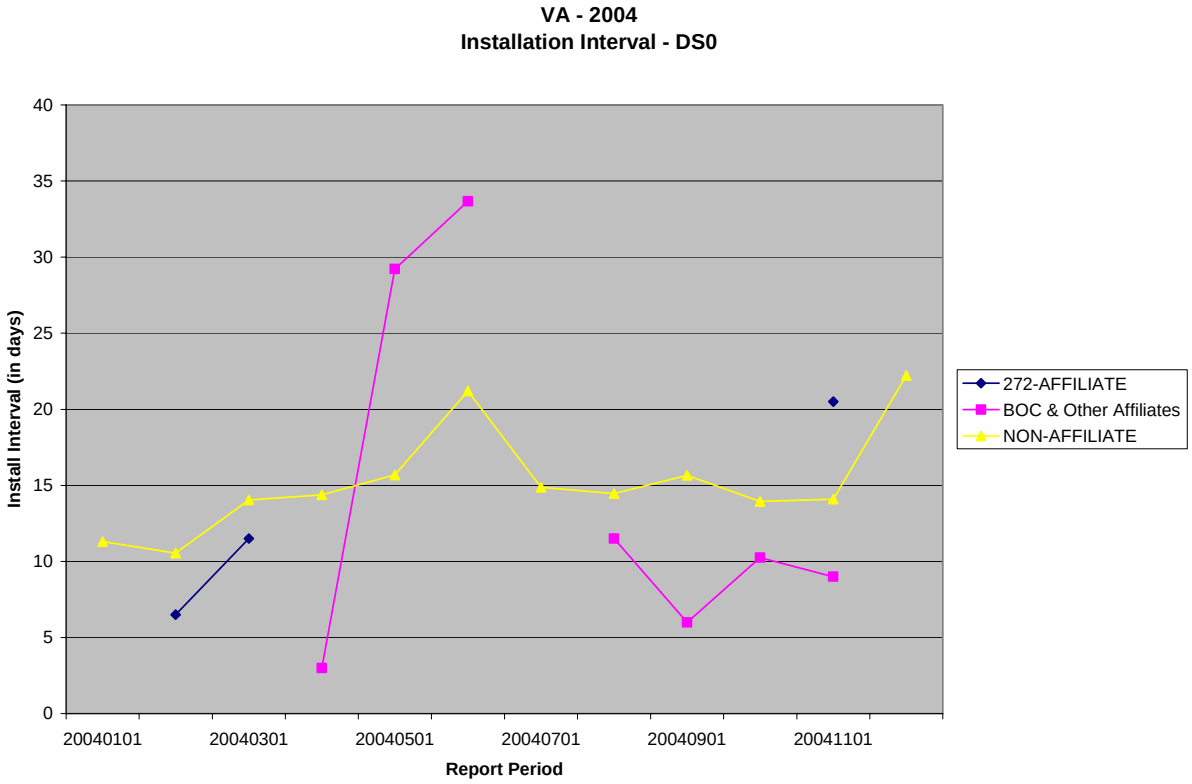

VA - 2004
Installation Order Volumes - DS3
45
40
35
30
25
20
15
10
5
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

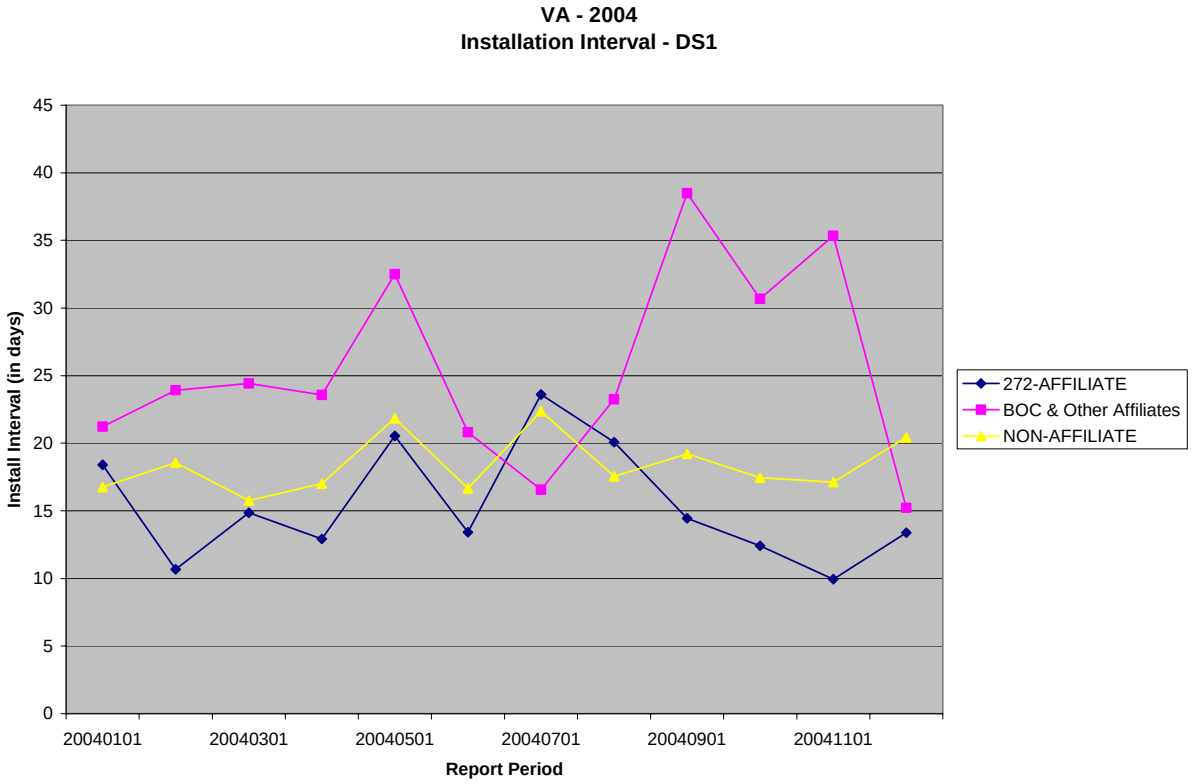
VA - 2004
Installation Order Volumes - OCn



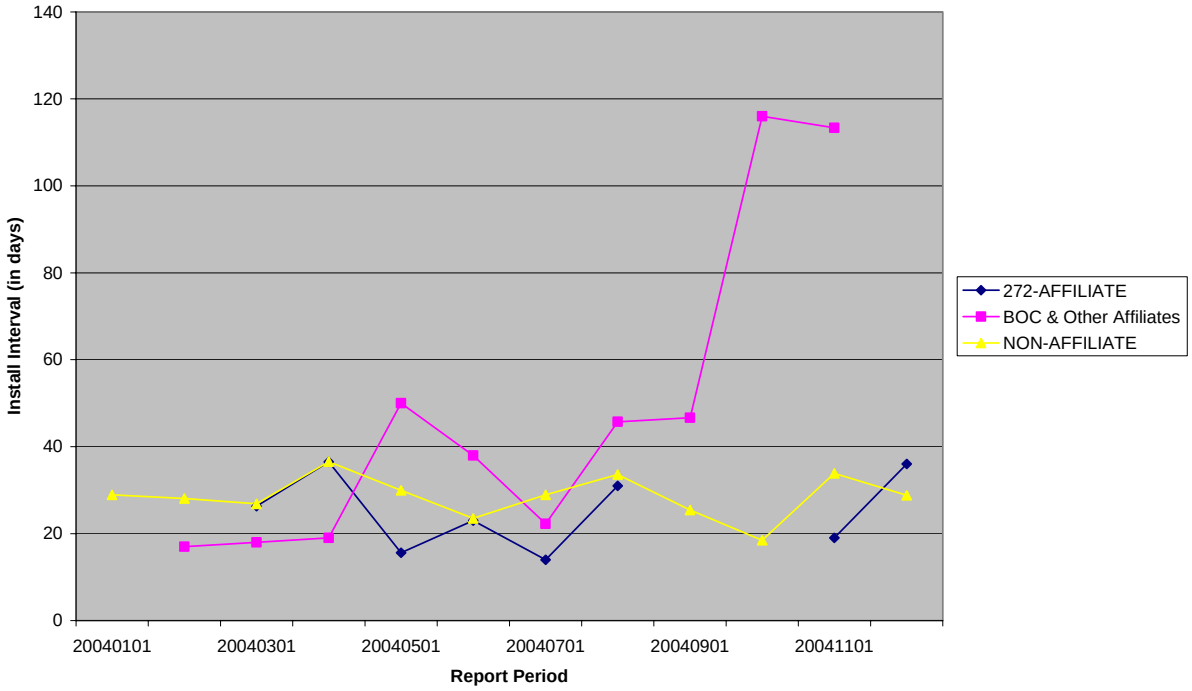
VA - 2004
Installation Interval - FGD



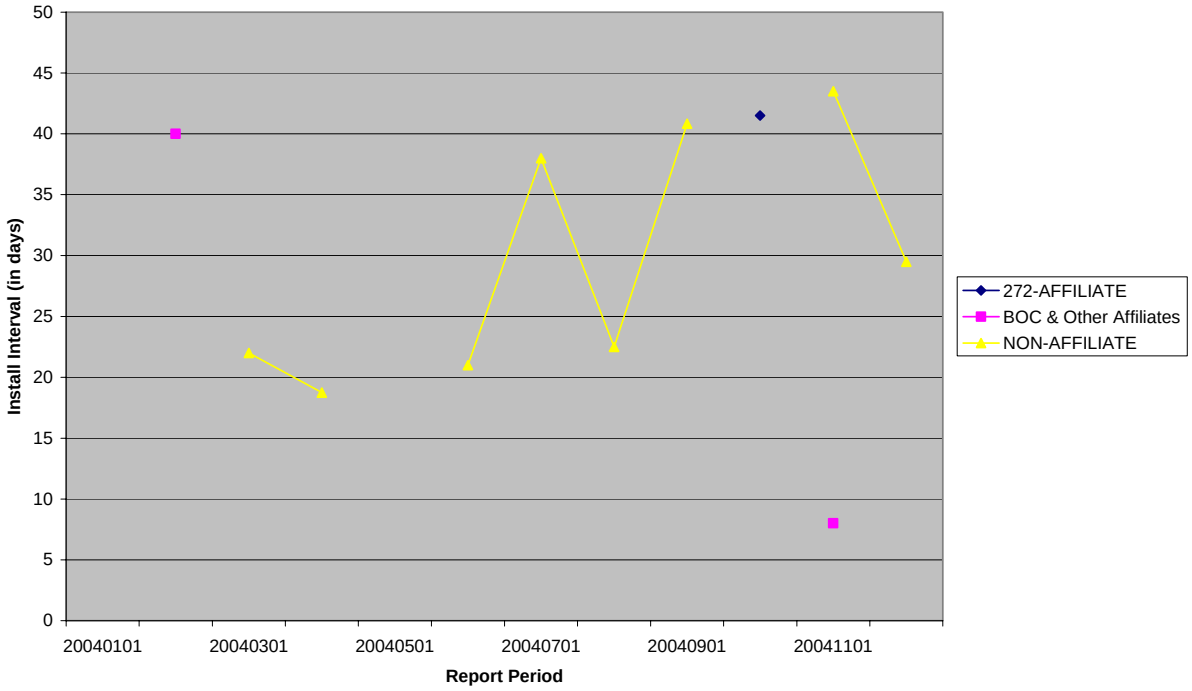

VA - 2004
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

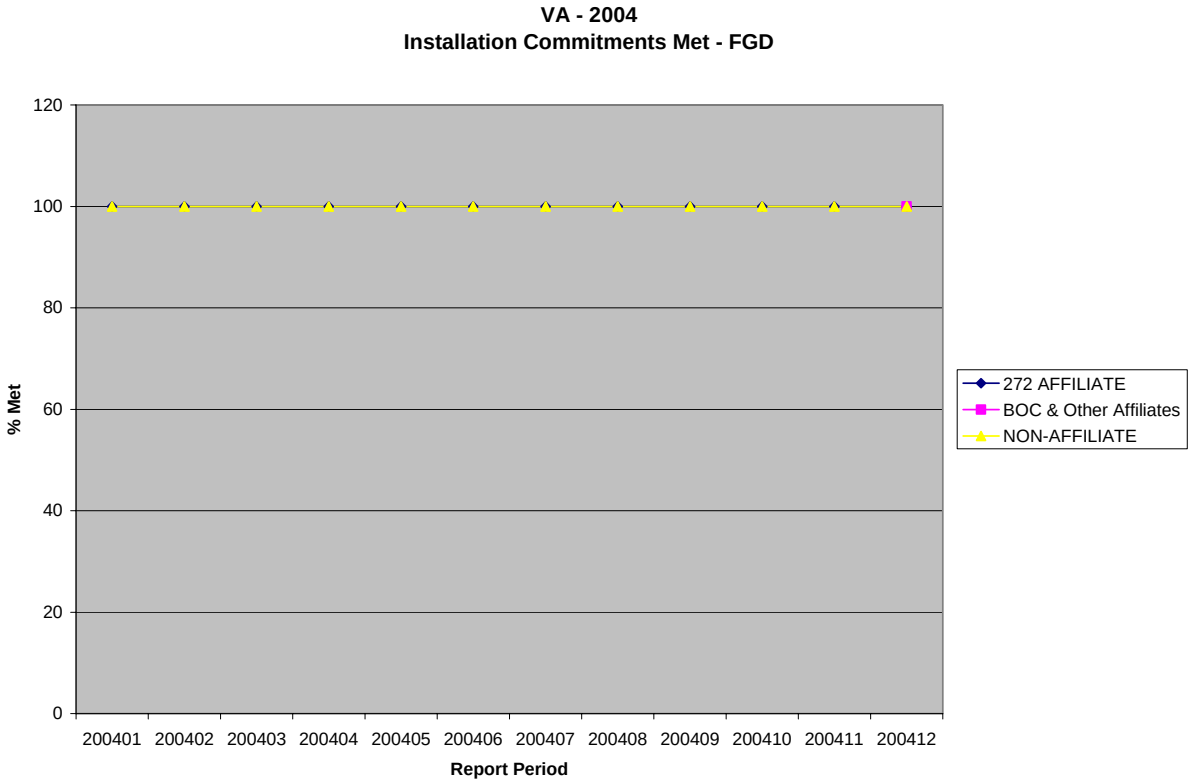

VA - 2004
Installation Interval - DS1
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

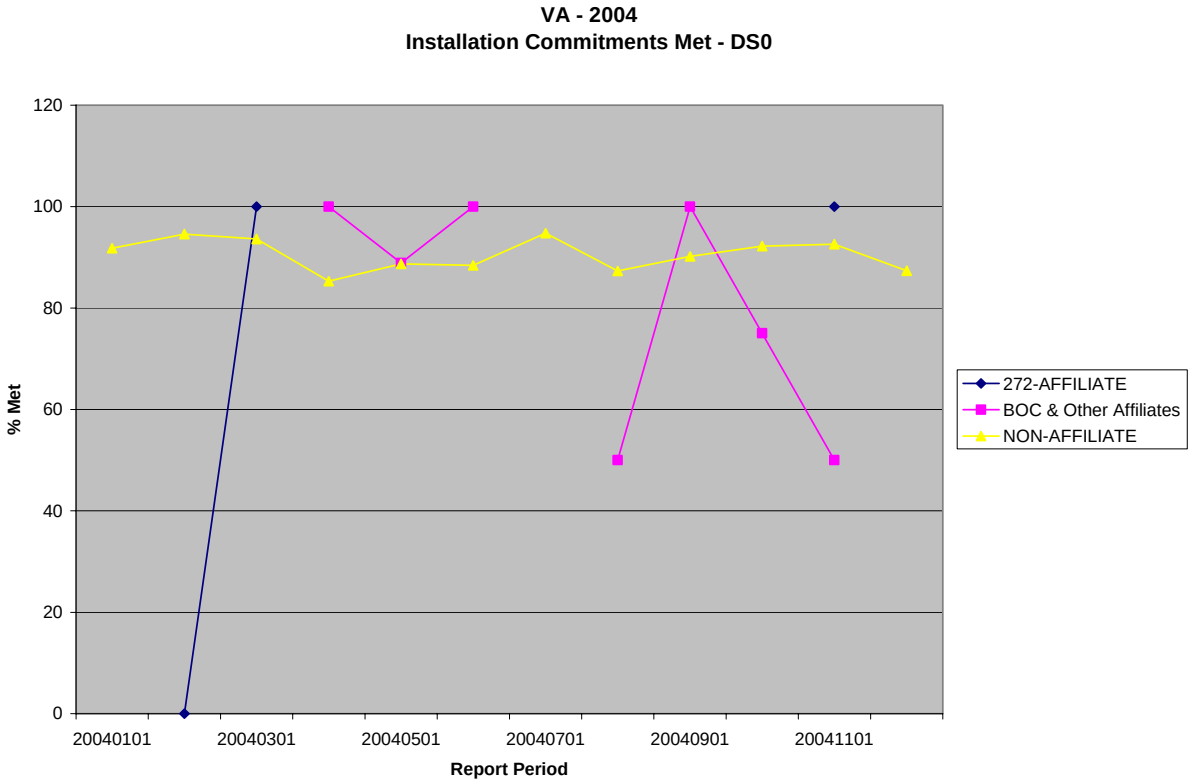
VA - 2004
Installation Interval - DS3

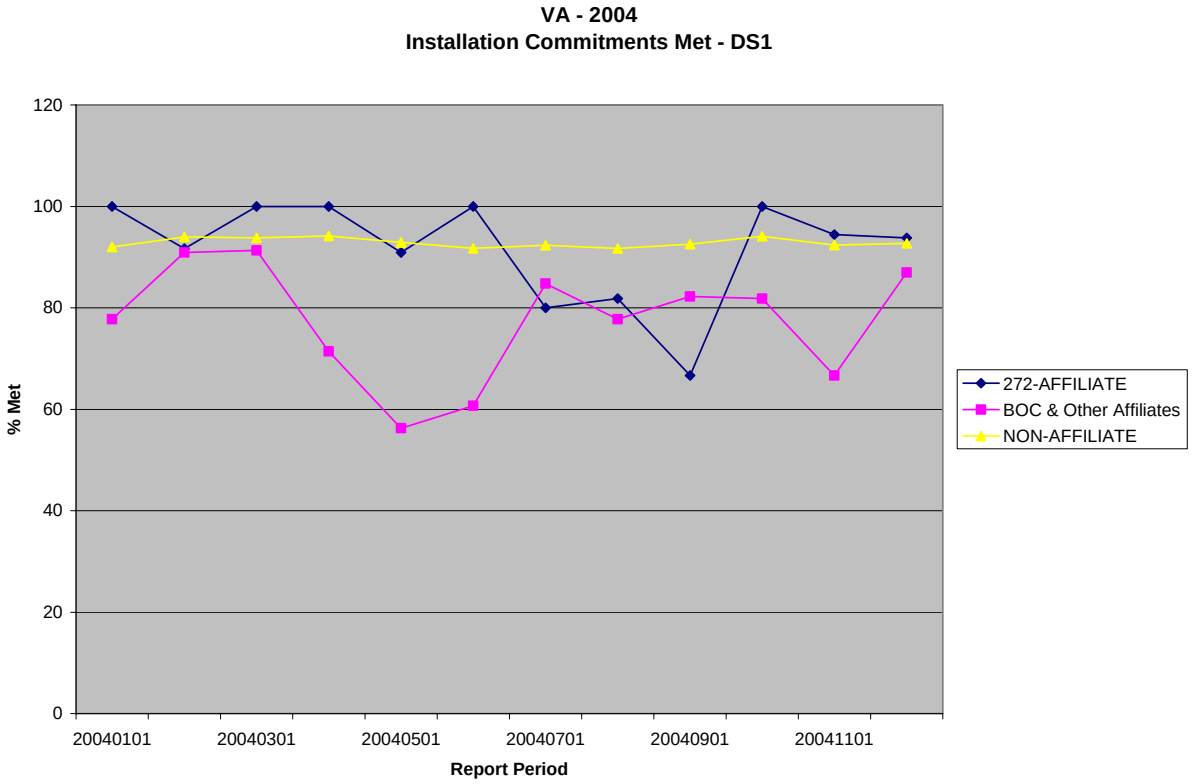


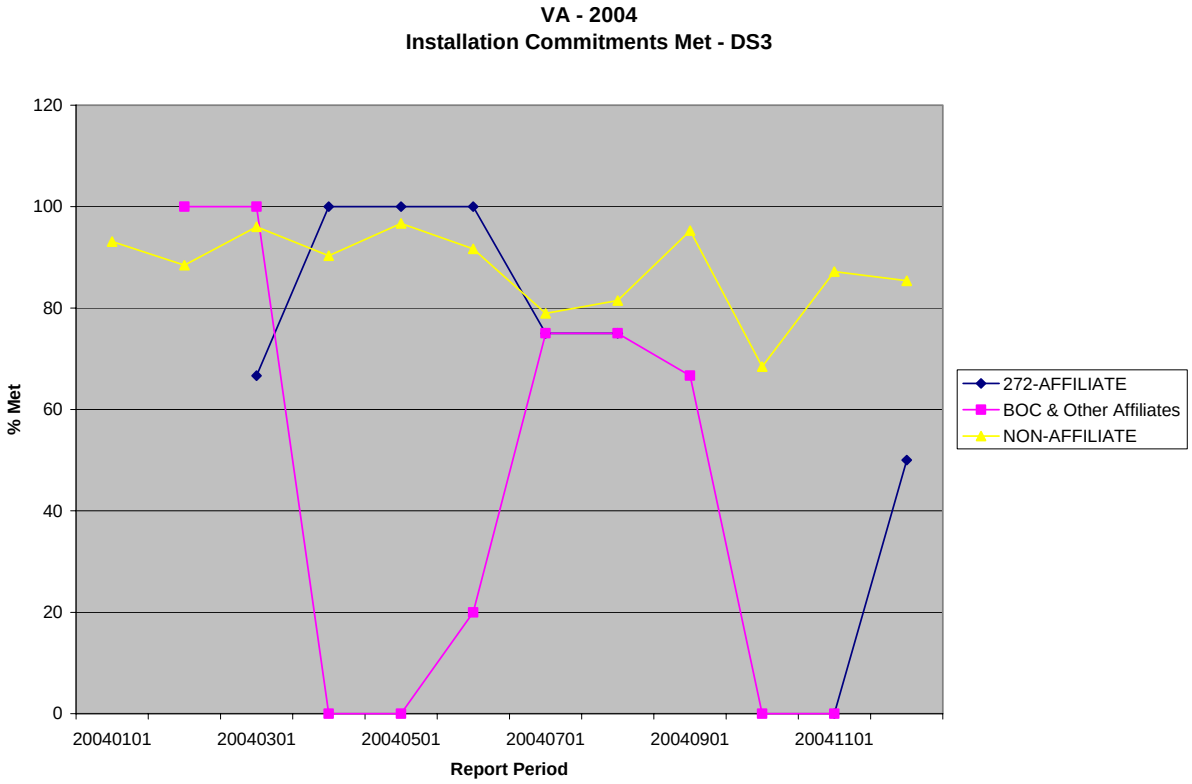
VA - 2004
Installation Interval - OCn

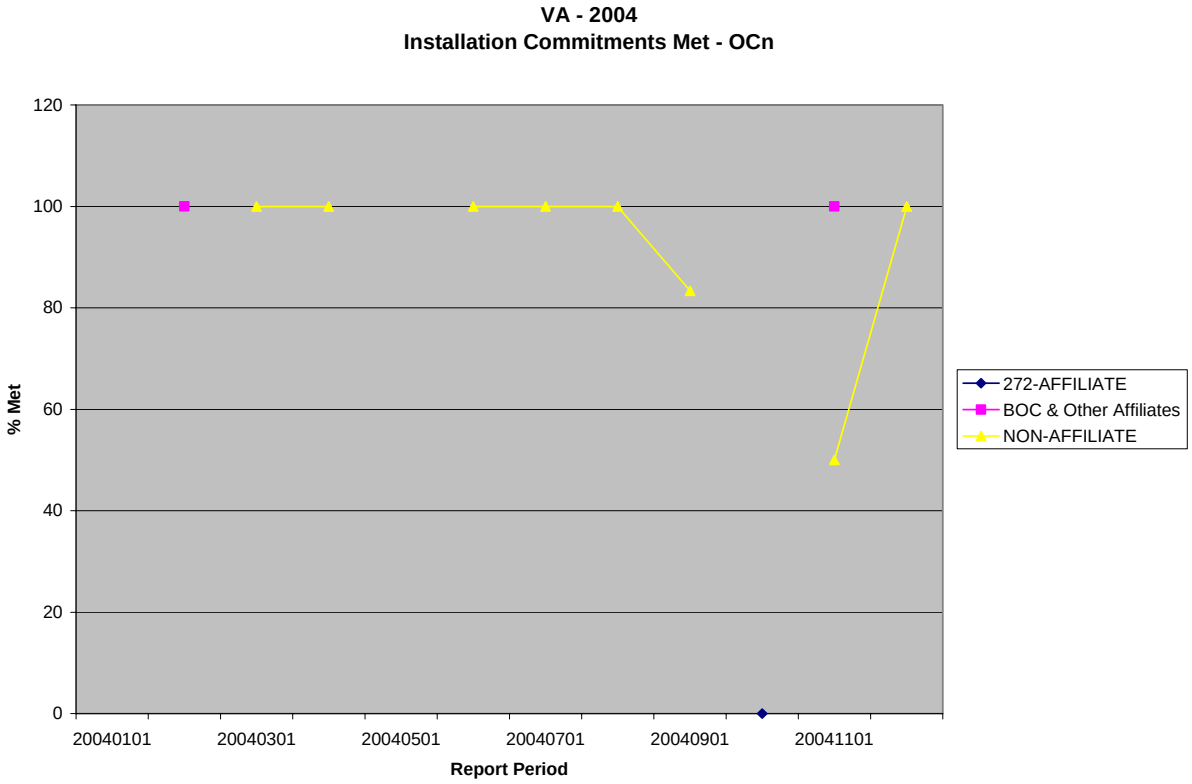


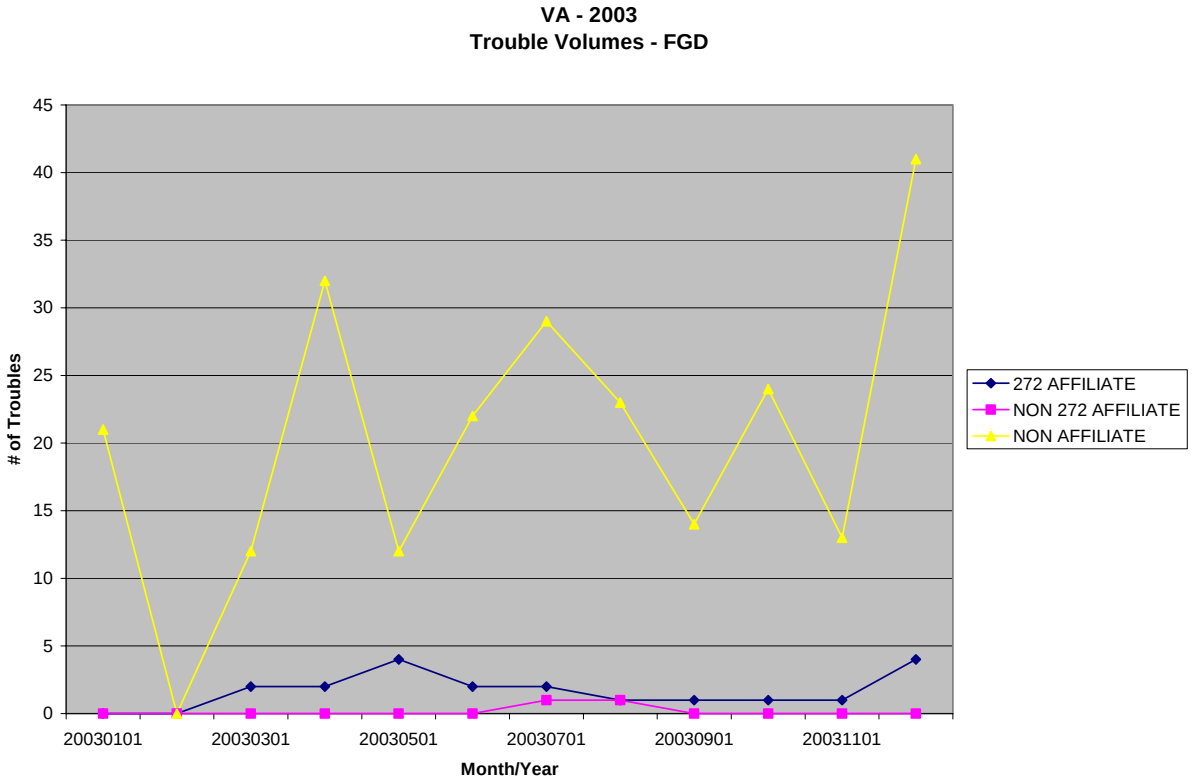

VA - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

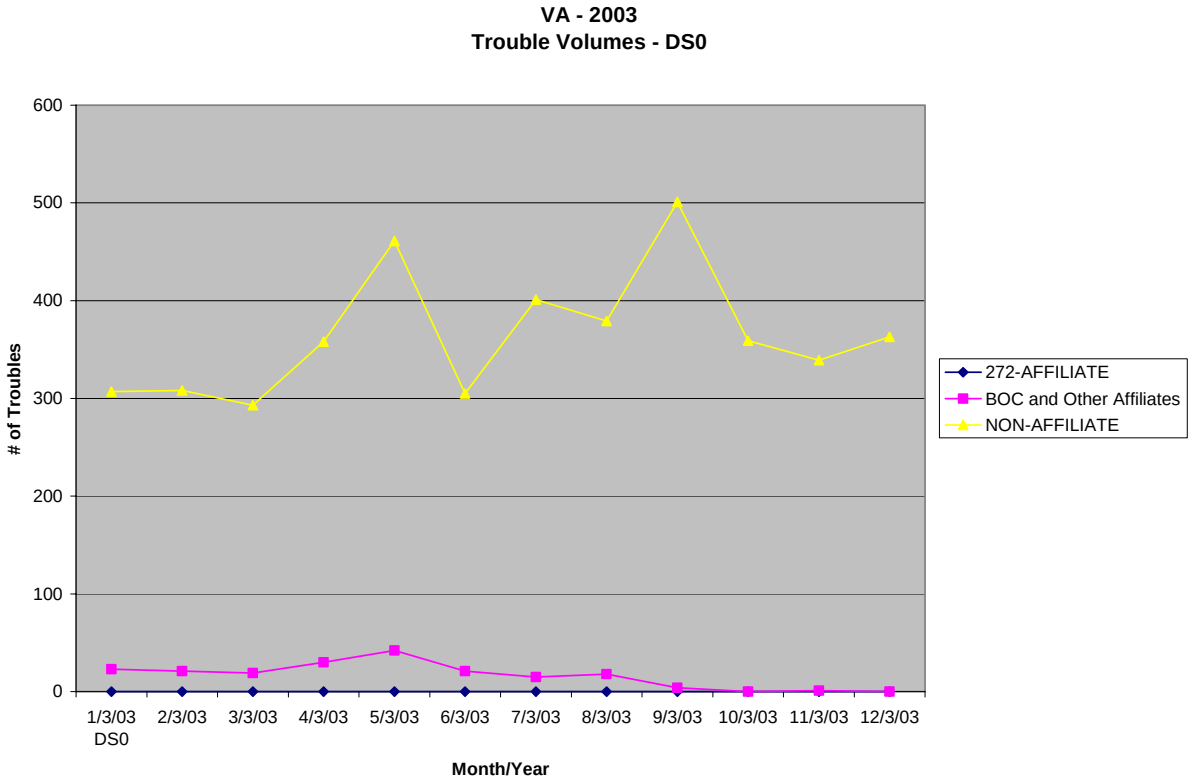

VA - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

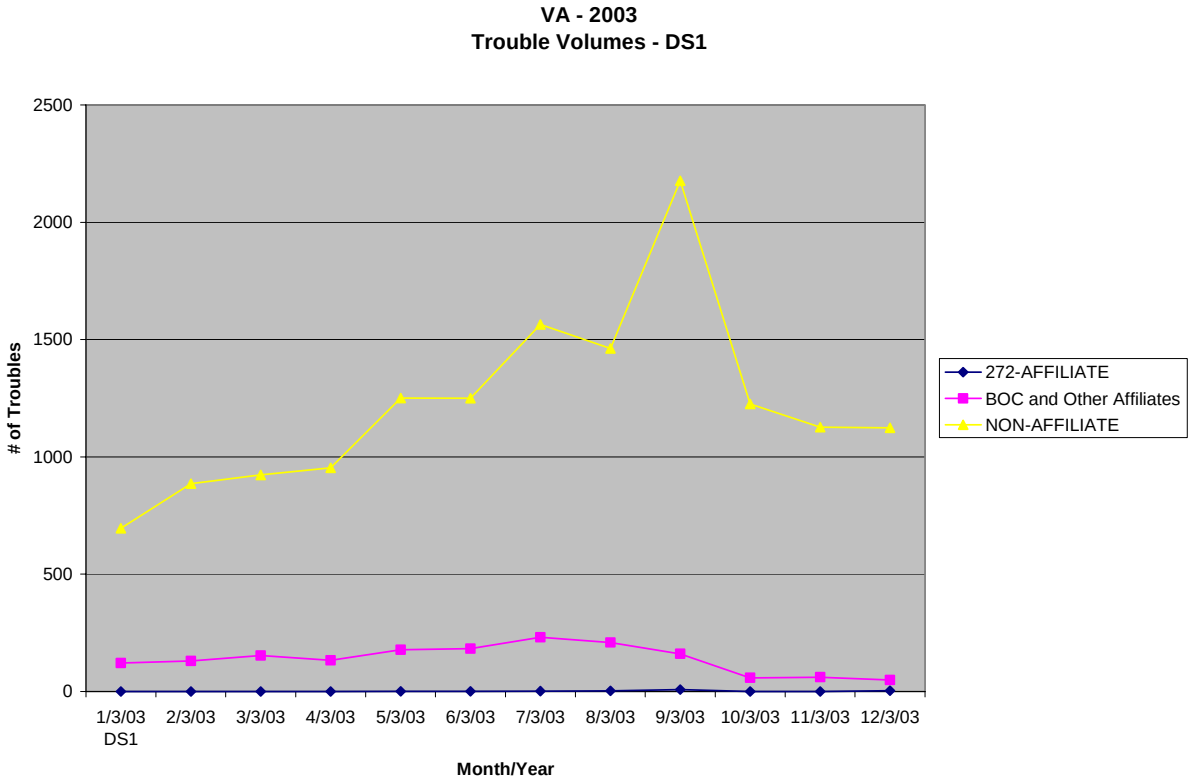

VA - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

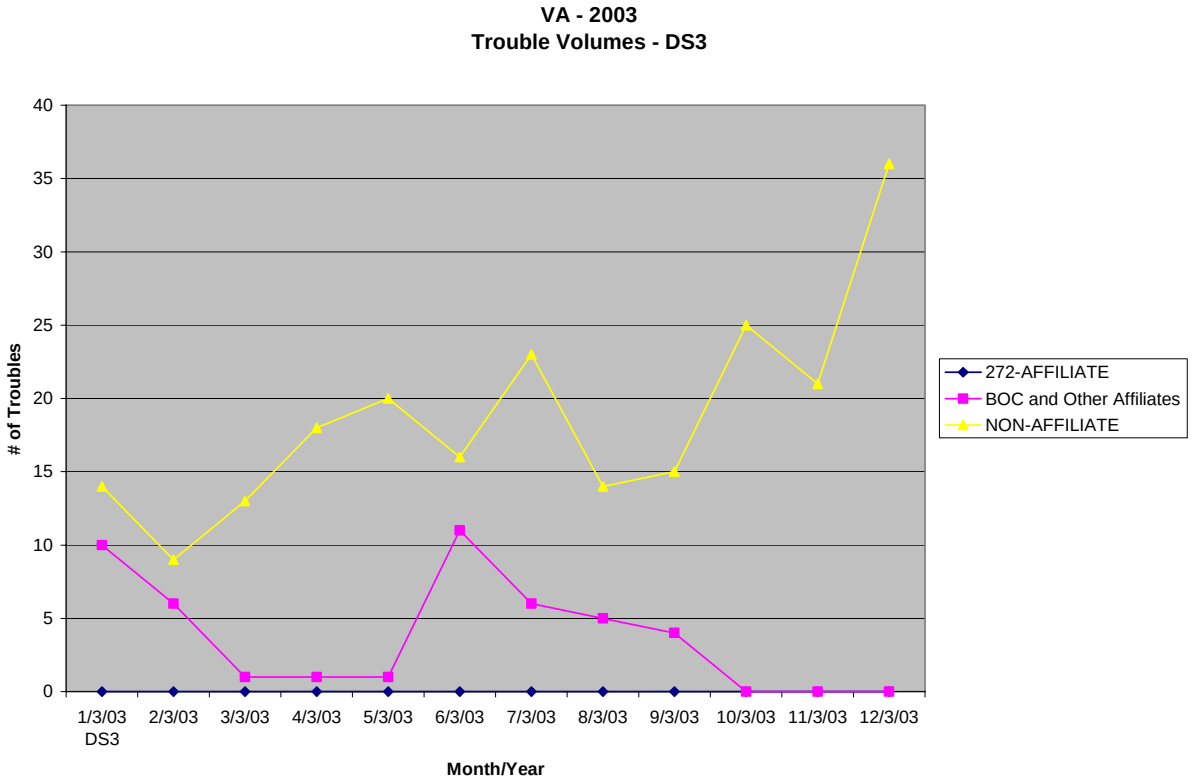

VA - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

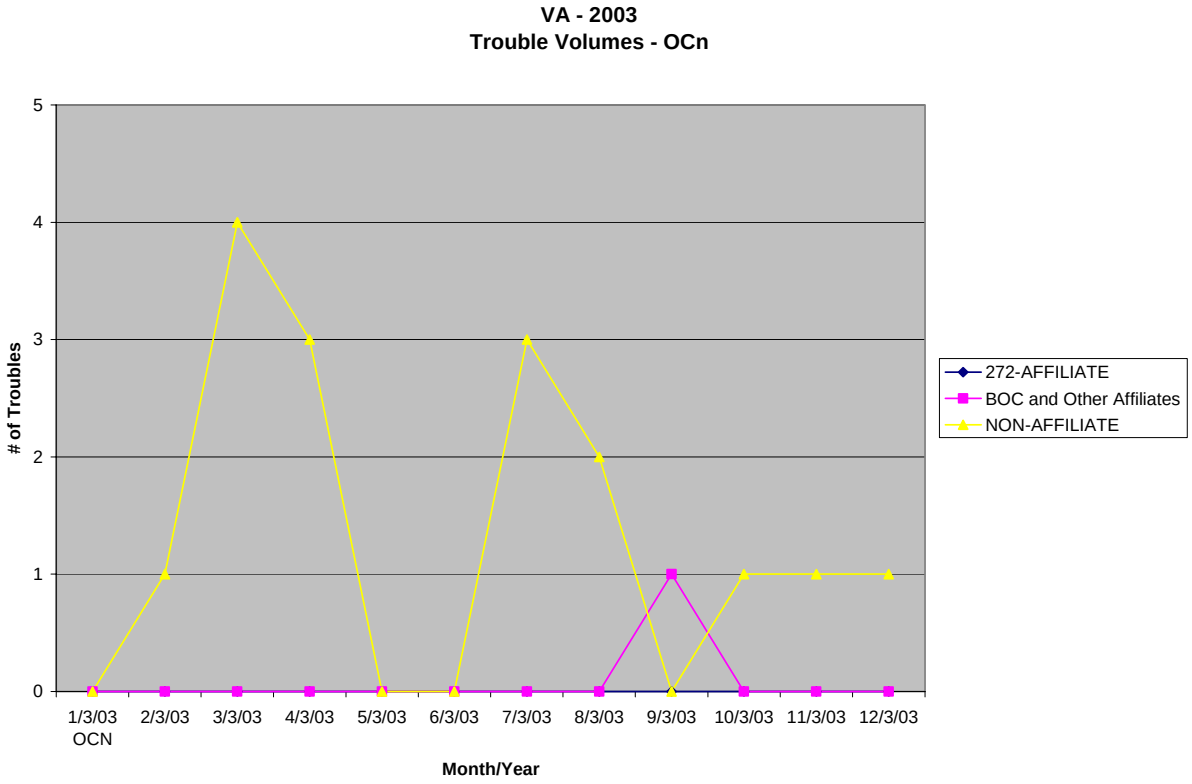

VA - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

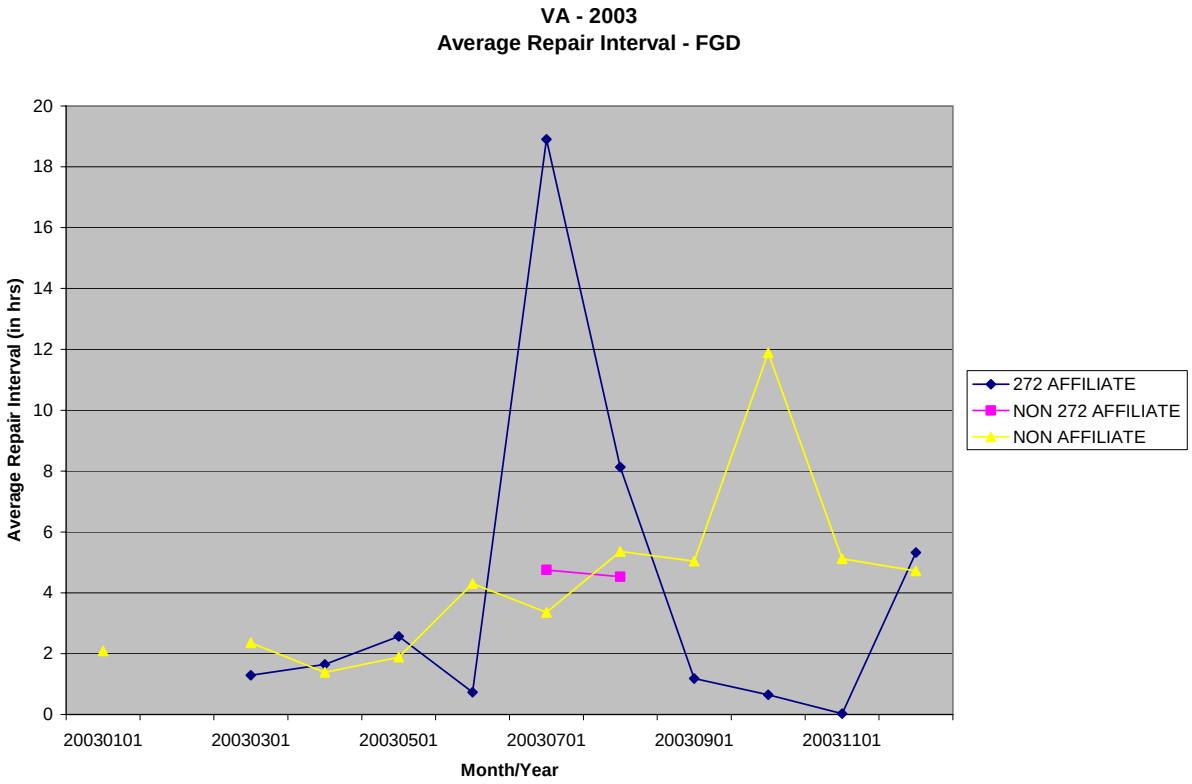

VA - 2003
Trouble Volumes - FGD
# of Troubles
45
40
35
30
25
20
15
10
5
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE


VA - 2003
Trouble Volumes - DS0
# of Troubles
600
500
400
300
200
100
0
1/3/03
DS0
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

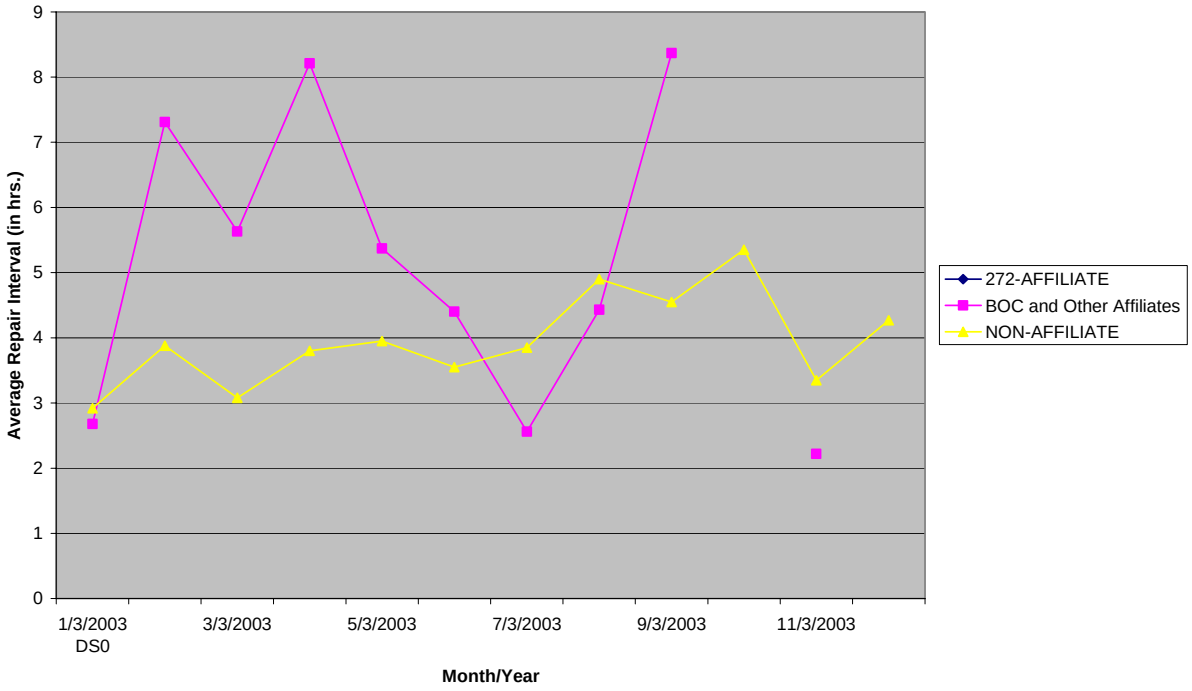

VA - 2003
Trouble Volumes - DS1
2500
2000
1500
1000
500
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


VA - 2003
Trouble Volumes - DS3
40
35
30
25
20
15
10
5
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

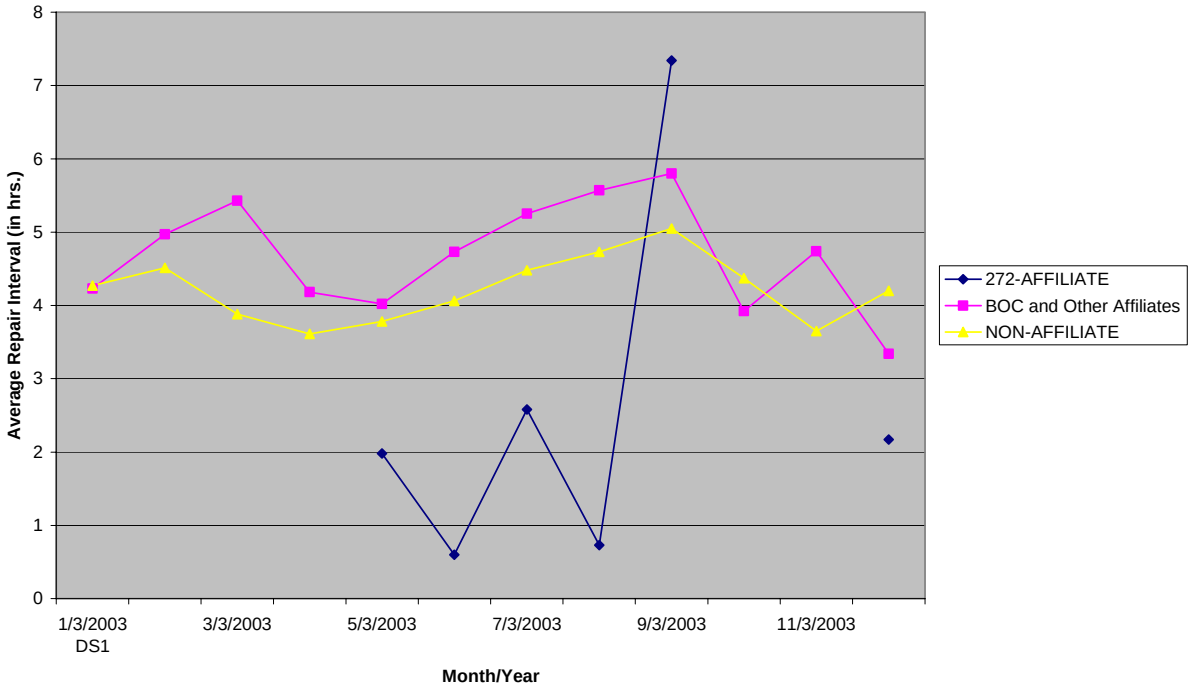

VA - 2003
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

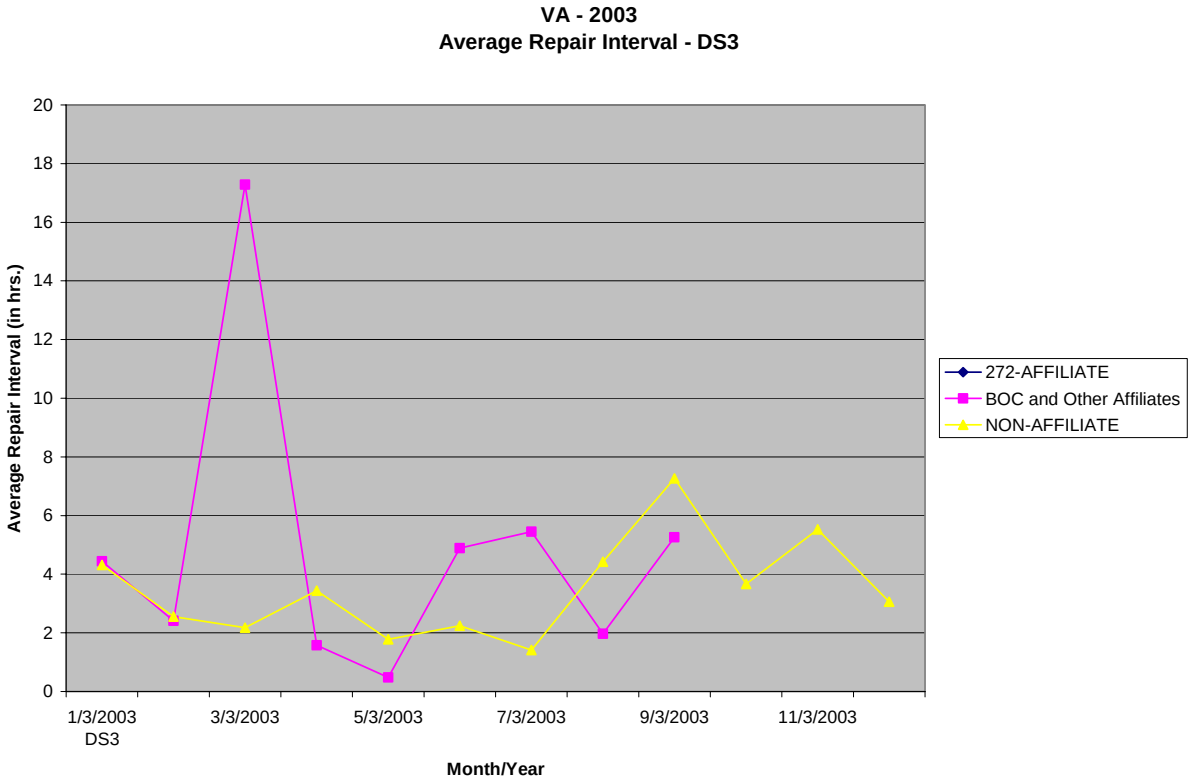

VA - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
20
18
16
14
12
10
8
6
4
2
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

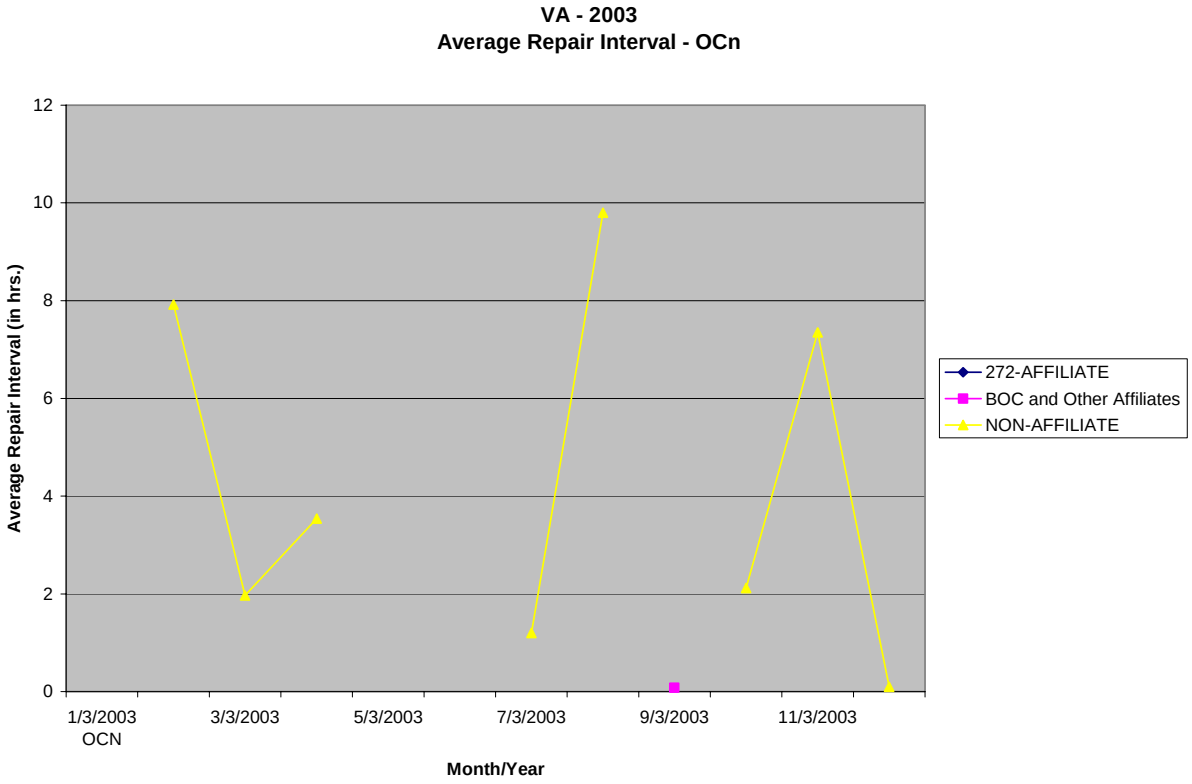
VA - 2003
Average Repair Interval - DS0

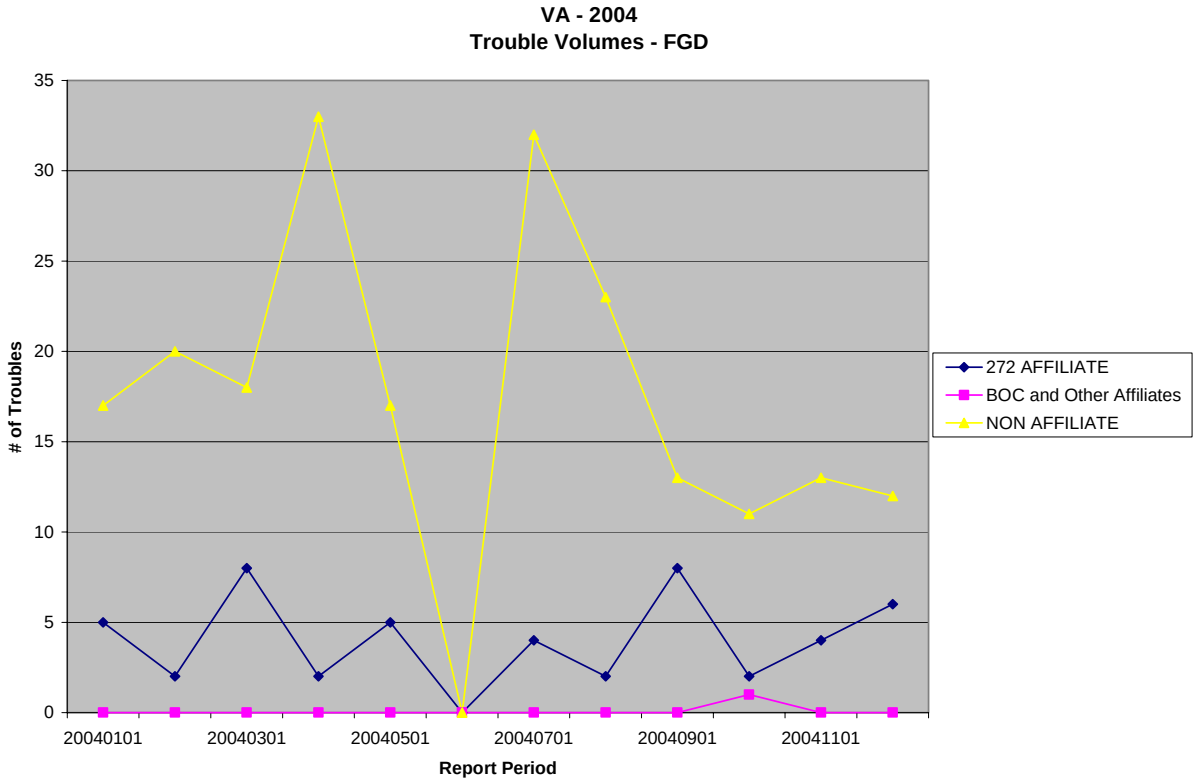


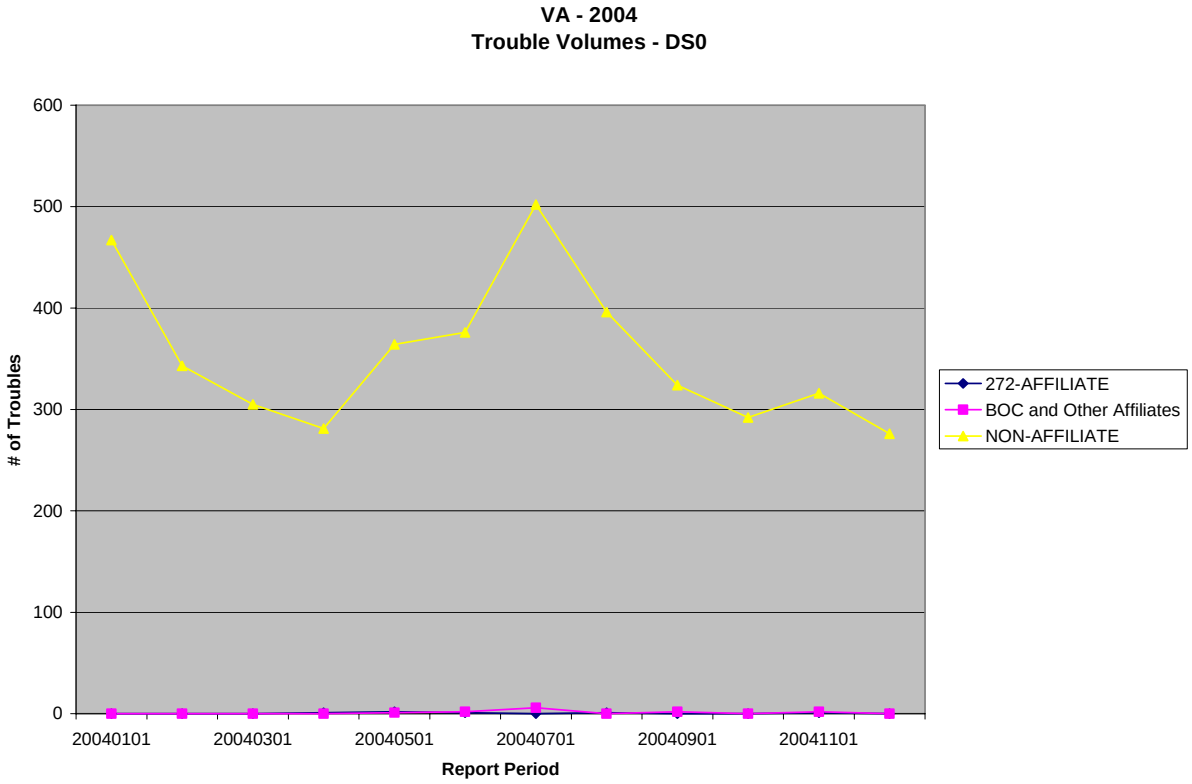
VA - 2003
Average Repair Interval - DS1

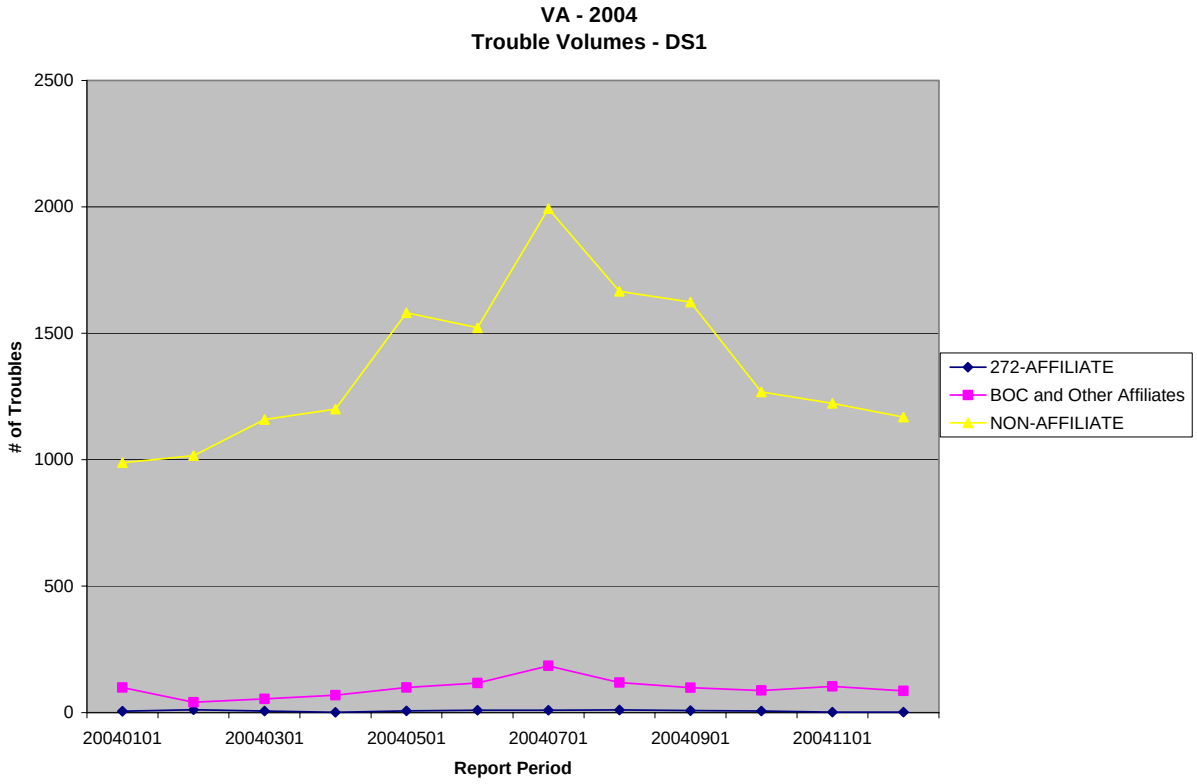


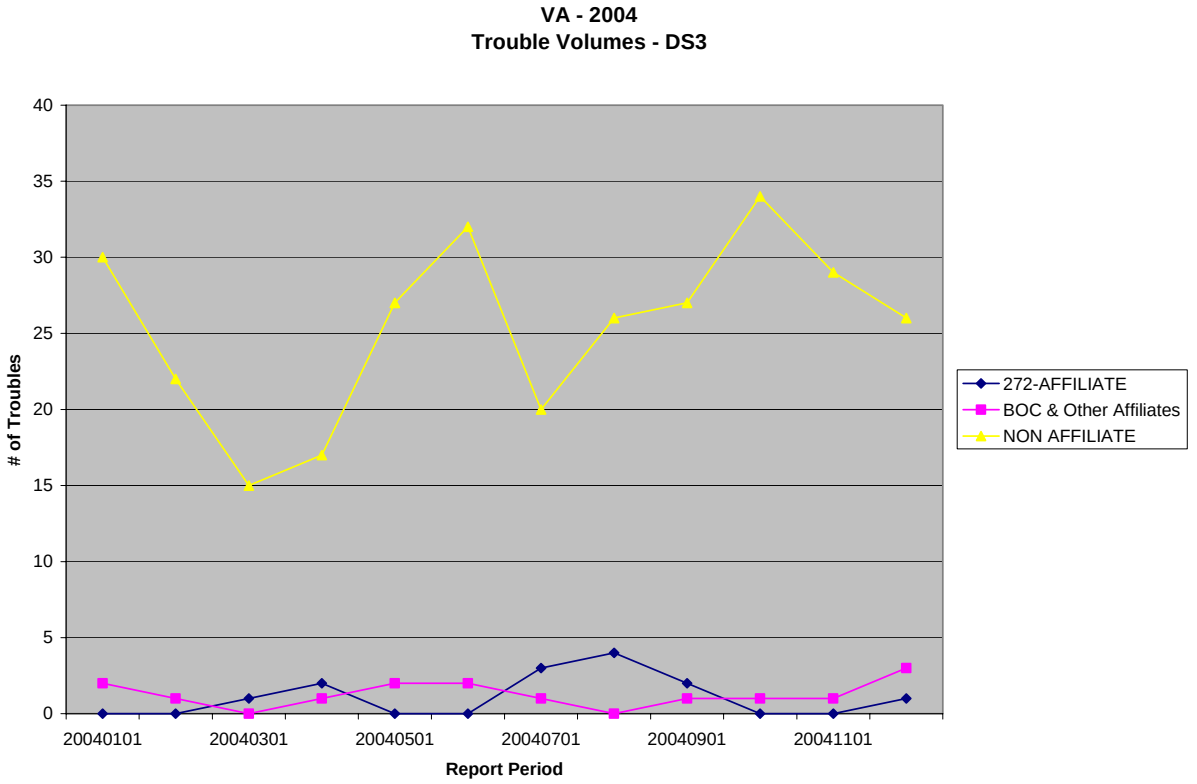

VA - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
20
18
16
14
12
10
8
6
4
2
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

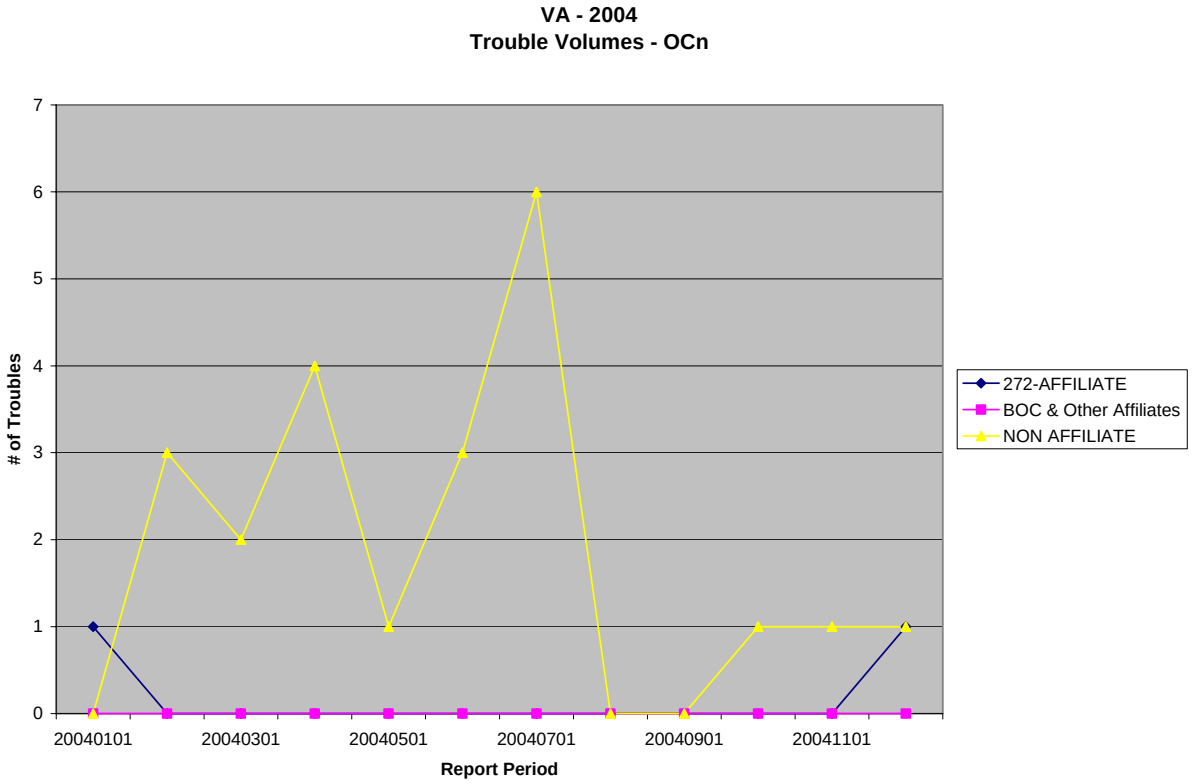

VA - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
12
10
8
6
4
2
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

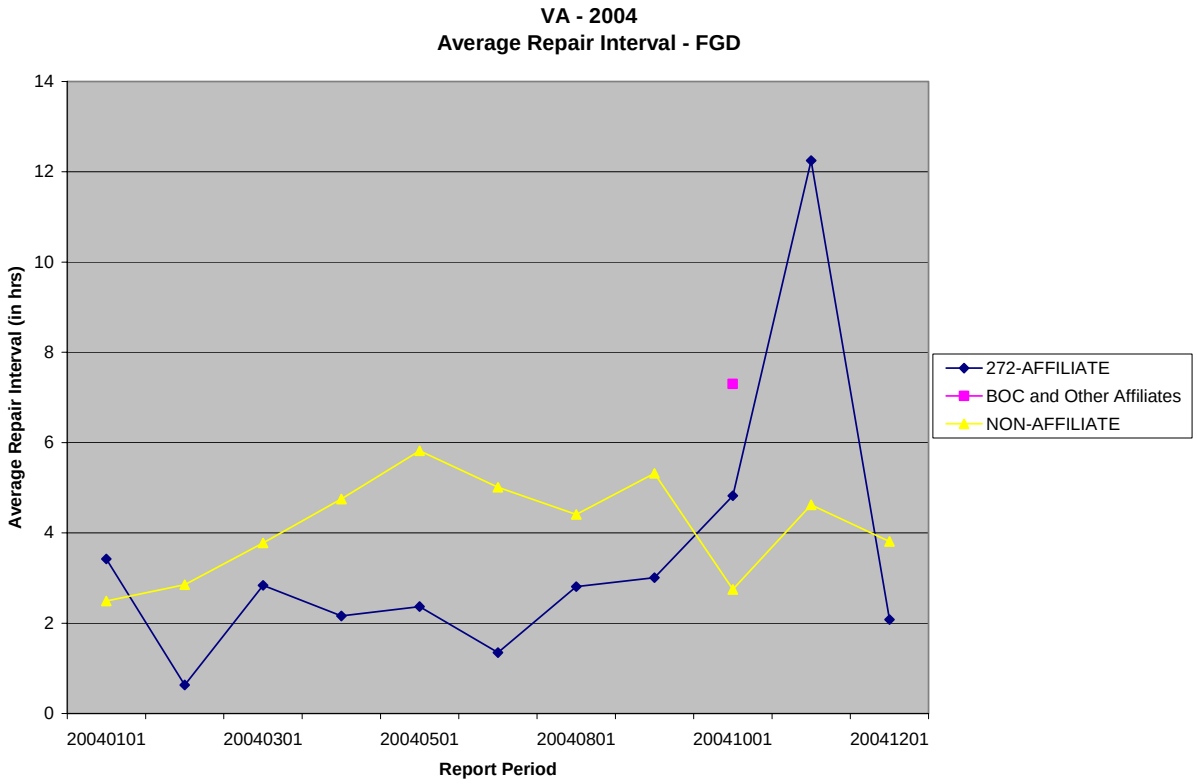

VA - 2004
Trouble Volumes - FGD
35
30
25
20
15
10
5
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE


VA - 2004
Trouble Volumes - DS0
600
500
400
300
200
100
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

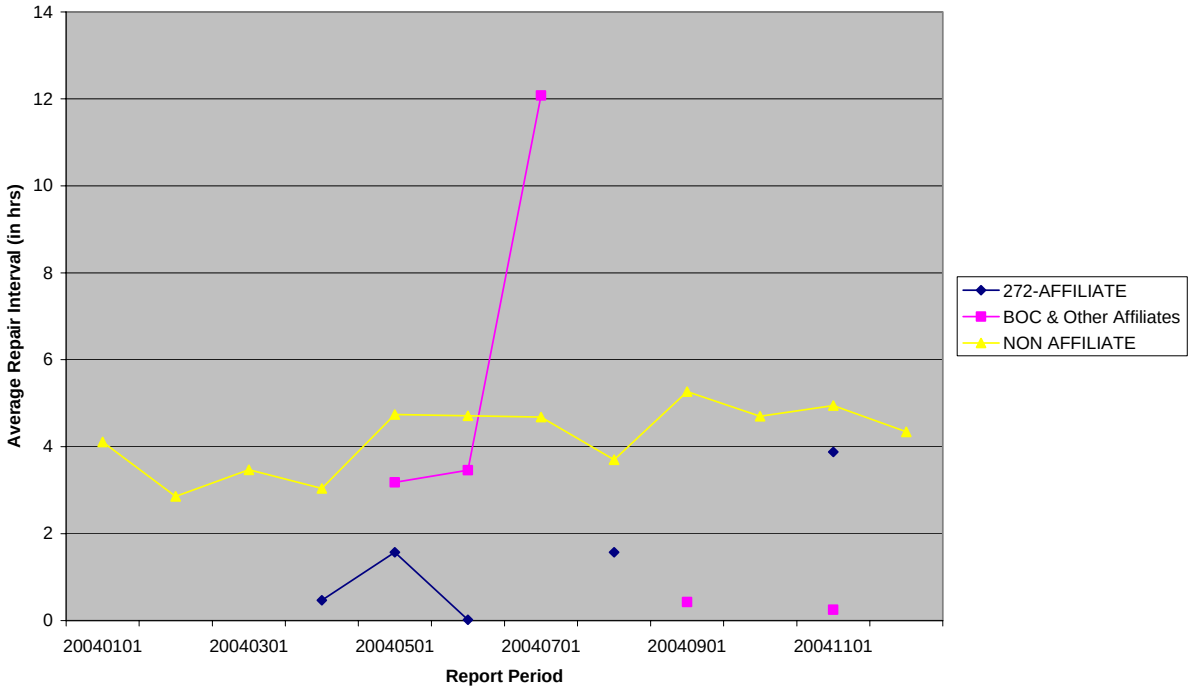

VA - 2004
Trouble Volumes - DS1
2500
2000
1500
1000
500
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


VA - 2004
Trouble Volumes - DS3
40
35
30
25
20
15
10
5
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

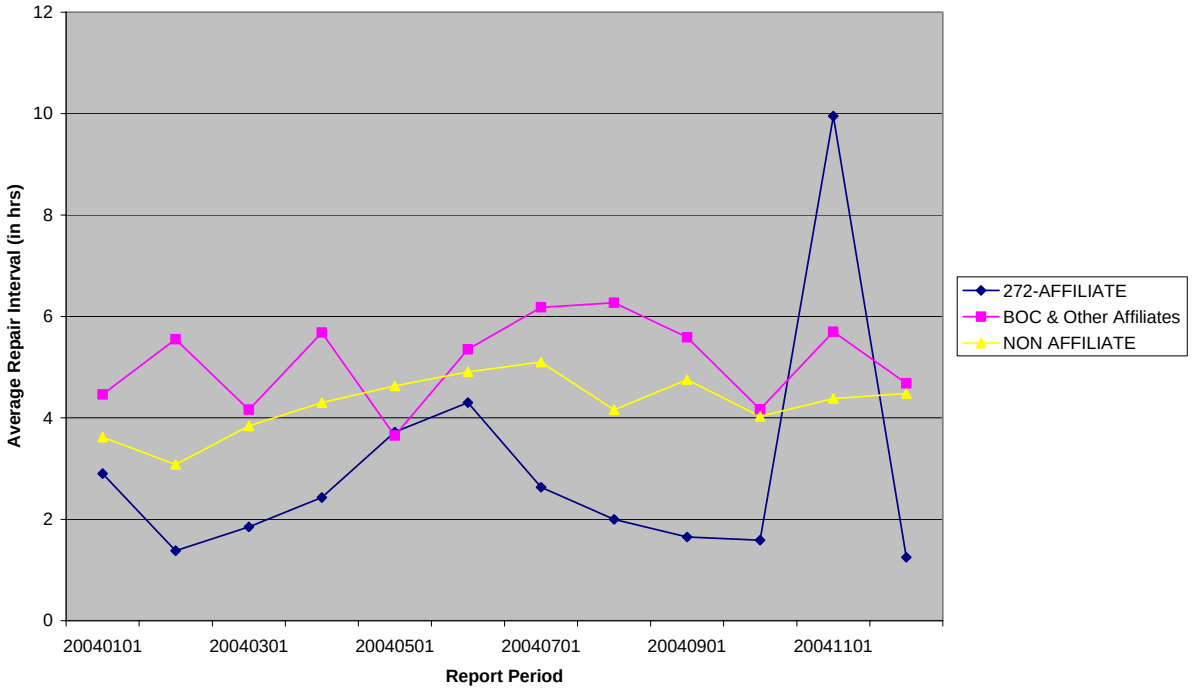

VA - 2004
Trouble Volumes - OCn
# of Troubles
0
1
2
3
4
5
6
7
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

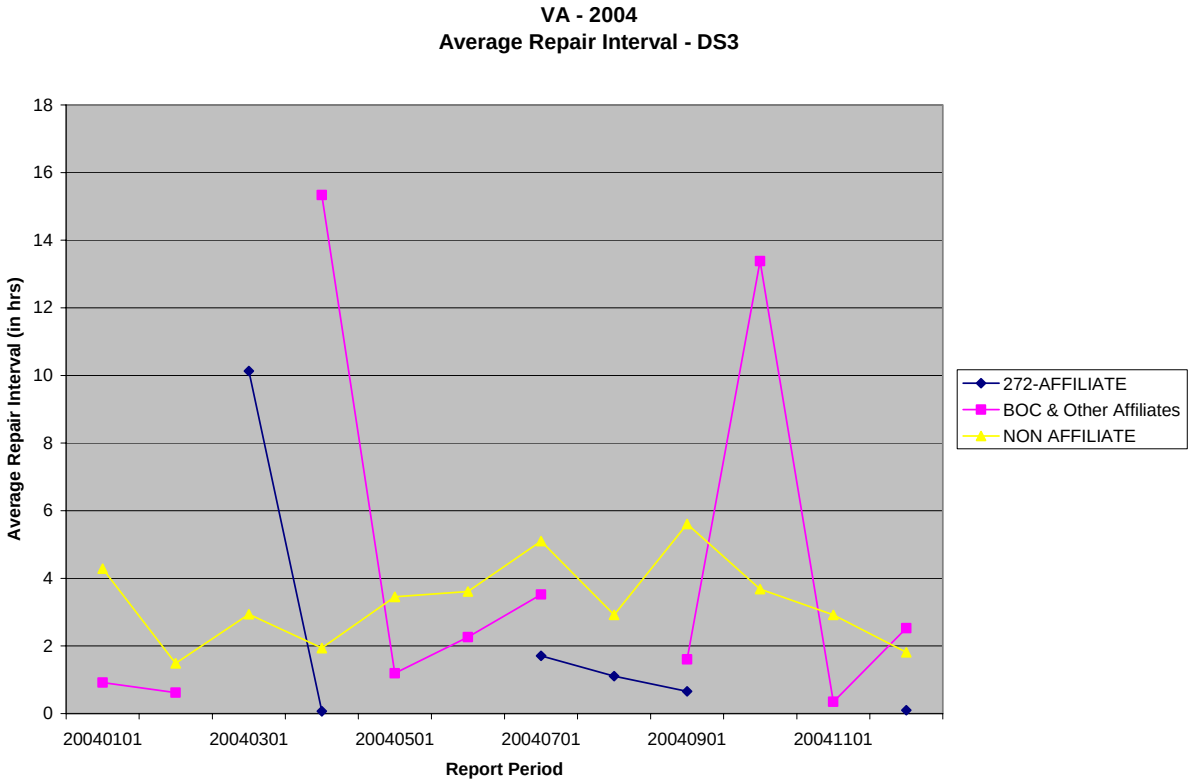

VA - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
0
2
4
6
8
10
12
14
20040101
20040301
20040501
20040801
20041001
20041201
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

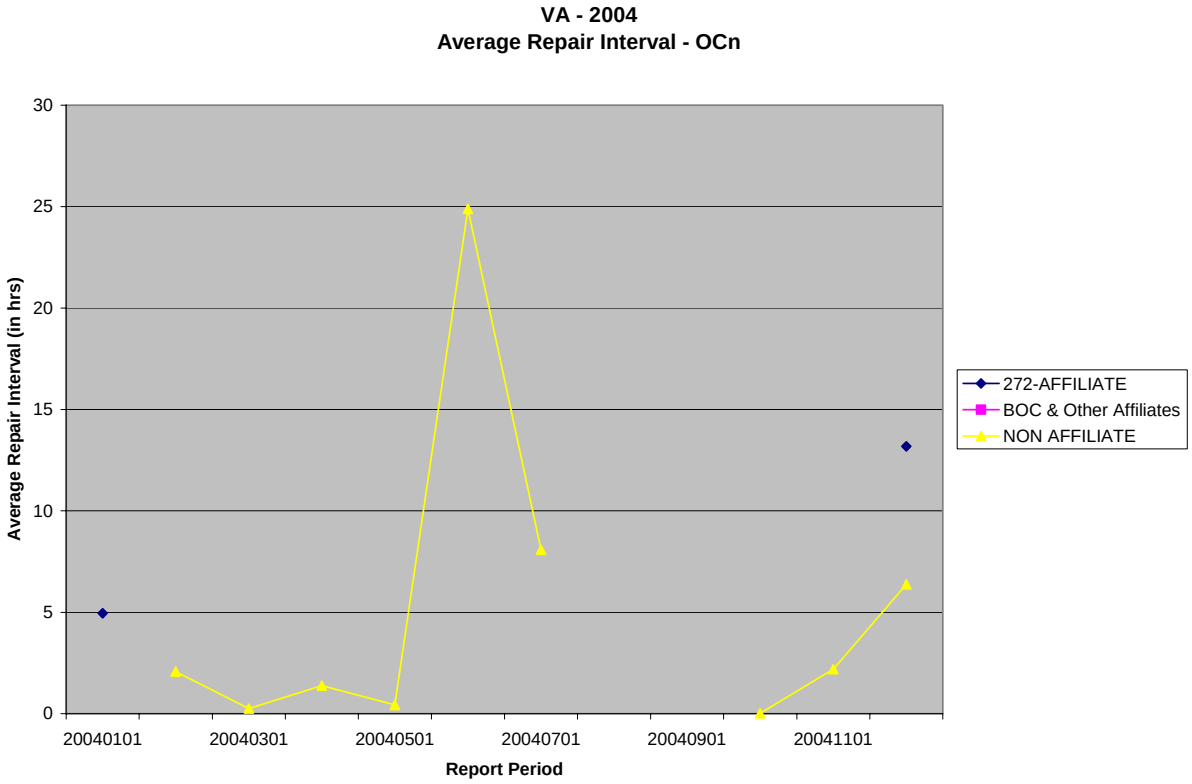
VA - 2004
Average Repair Interval - DS0



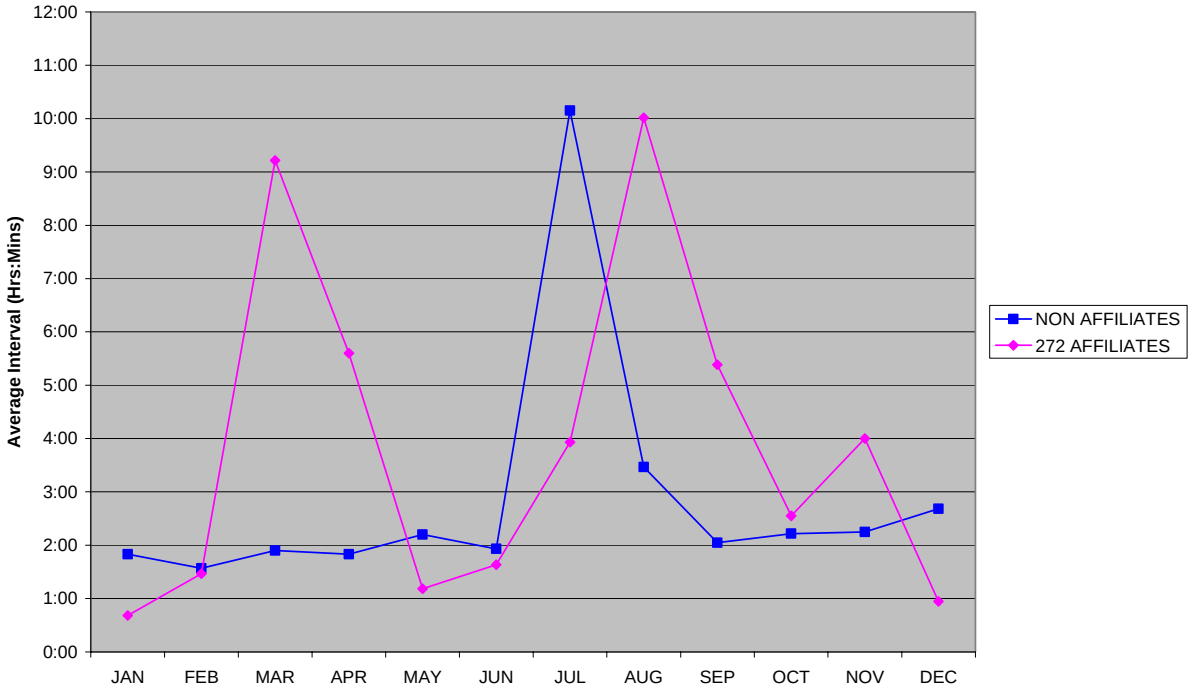
VA - 2004
Average Repair Interval - DS1



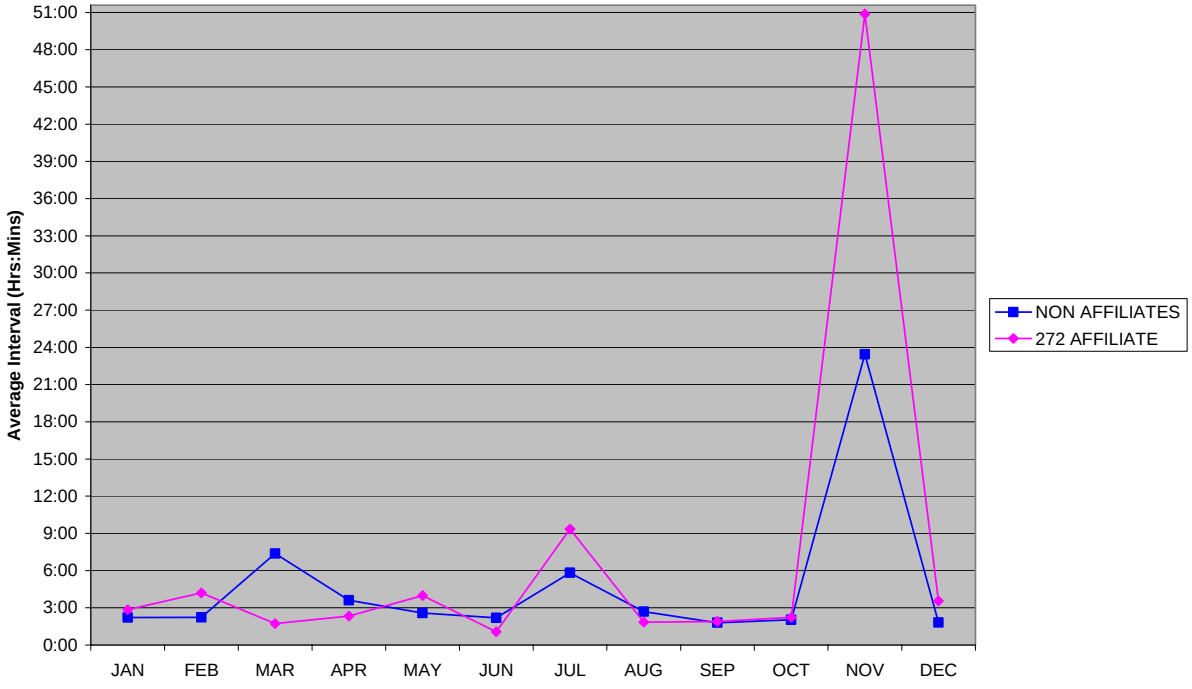

VA - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
18
16
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

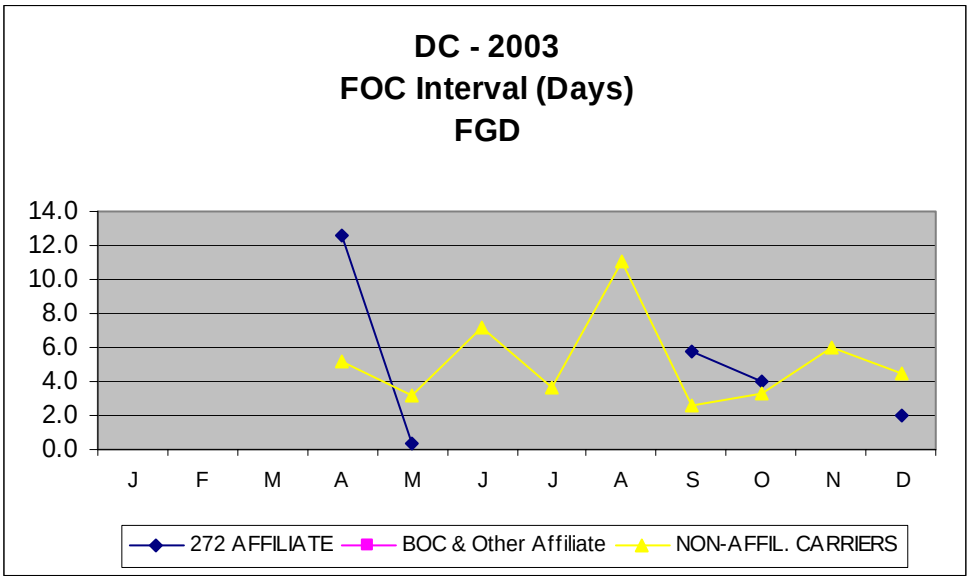

VA - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

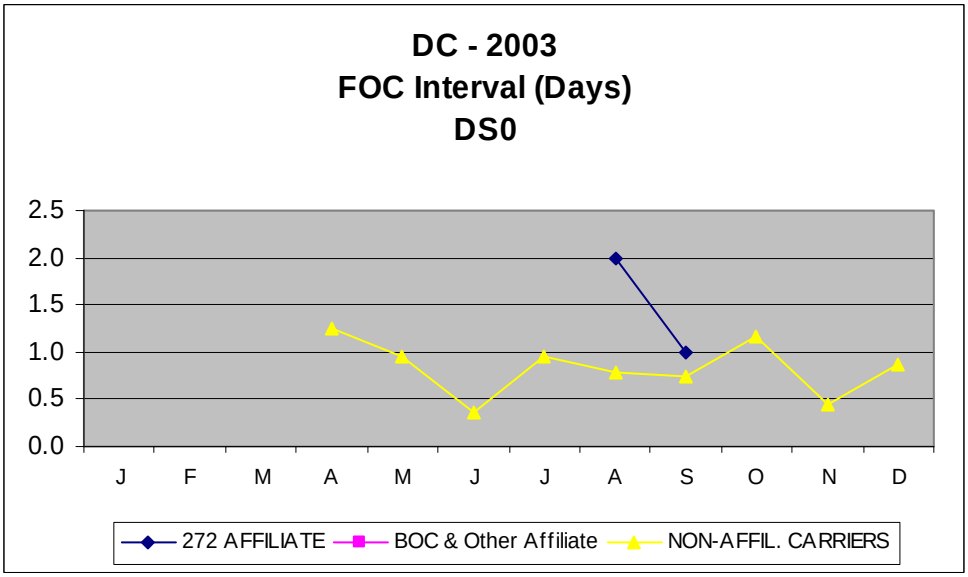
VA - 2003
PIC INTERVALS

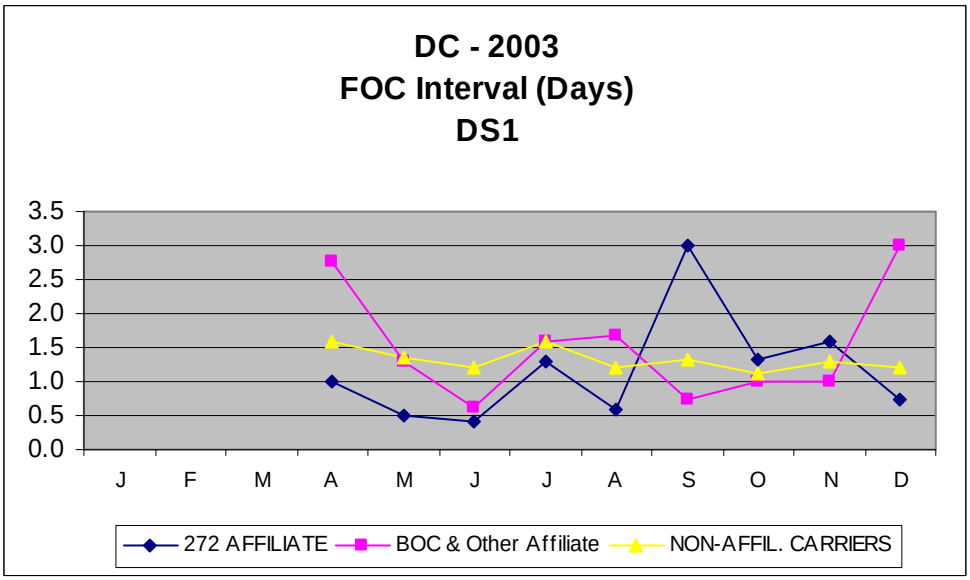


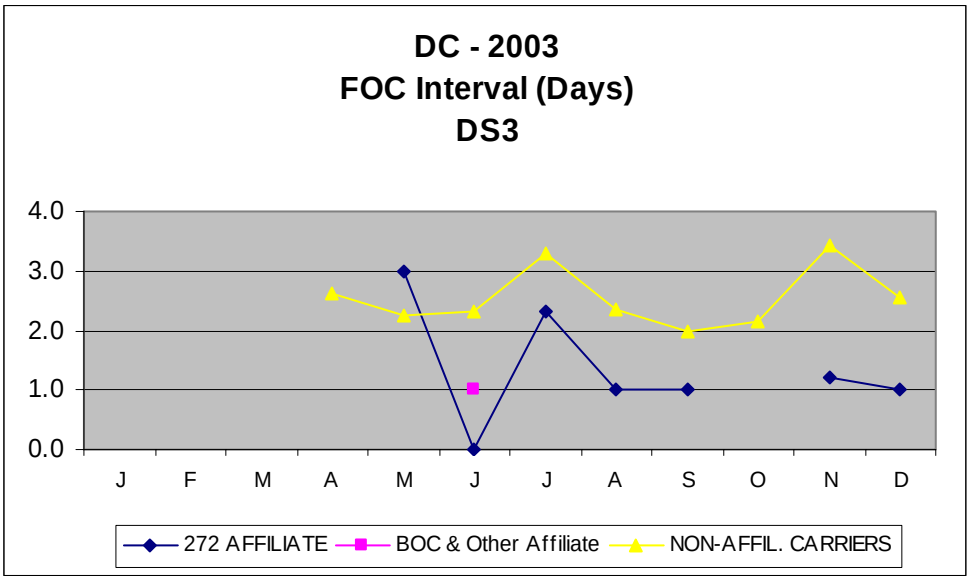
VA - 2004
PIC INTERVALS

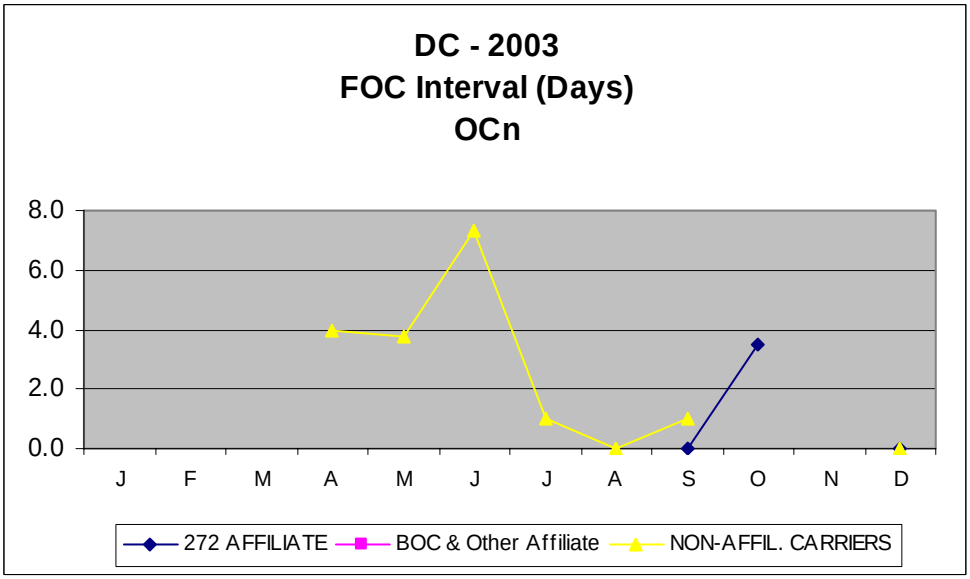


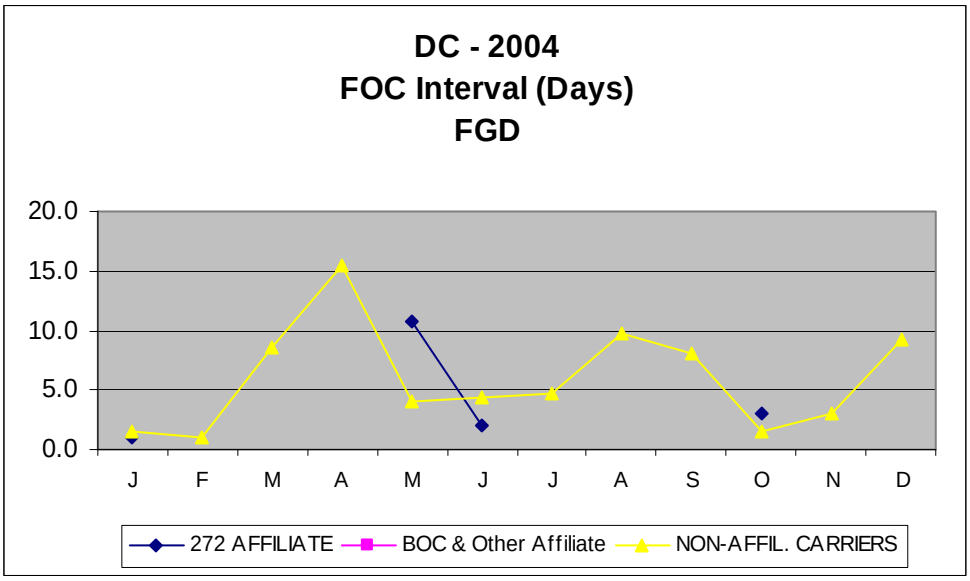

DC - 2003
FOC Interval (Days)
FGD
14.0
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

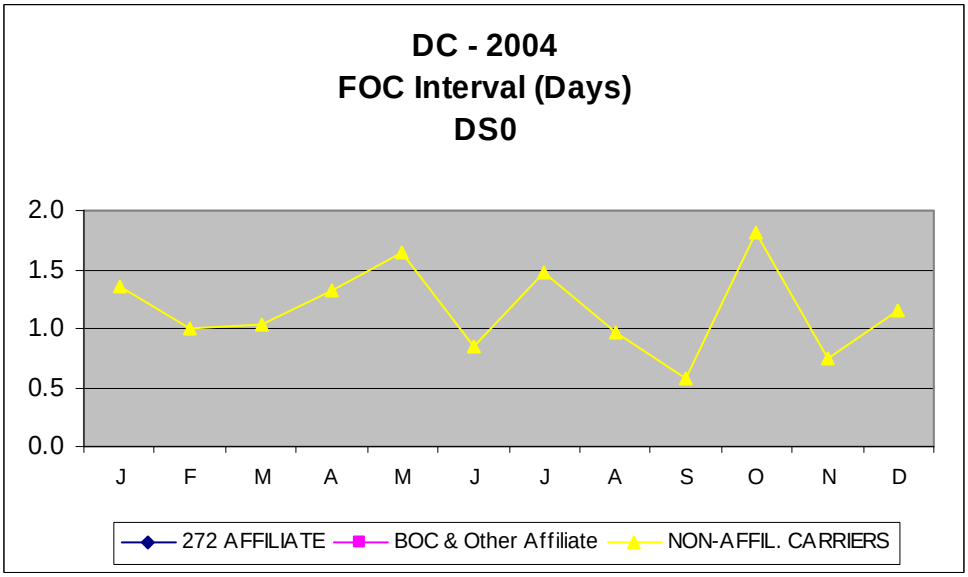

DC - 2003
FOC Interval (Days)
DS0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

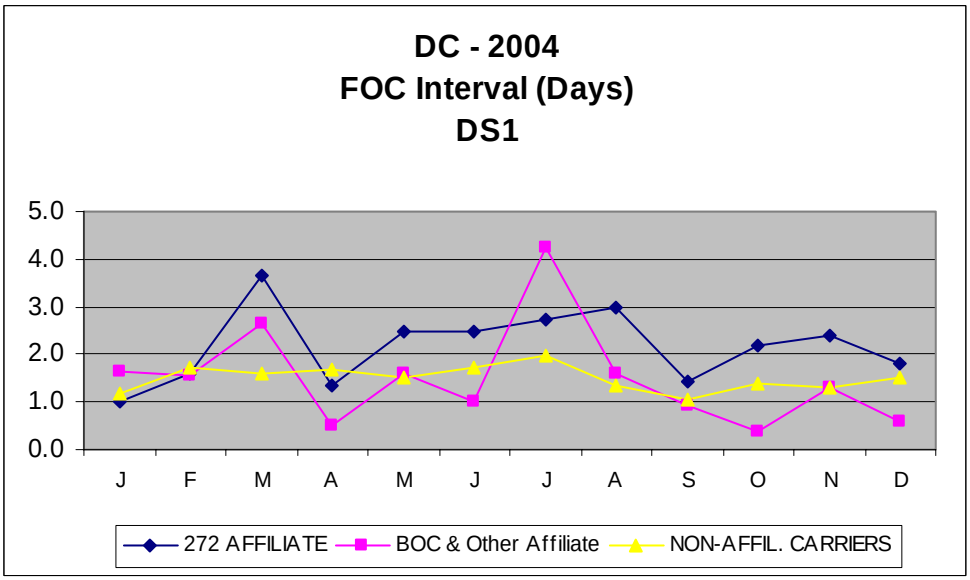

DC - 2003
FOC Interval (Days)
DS1
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

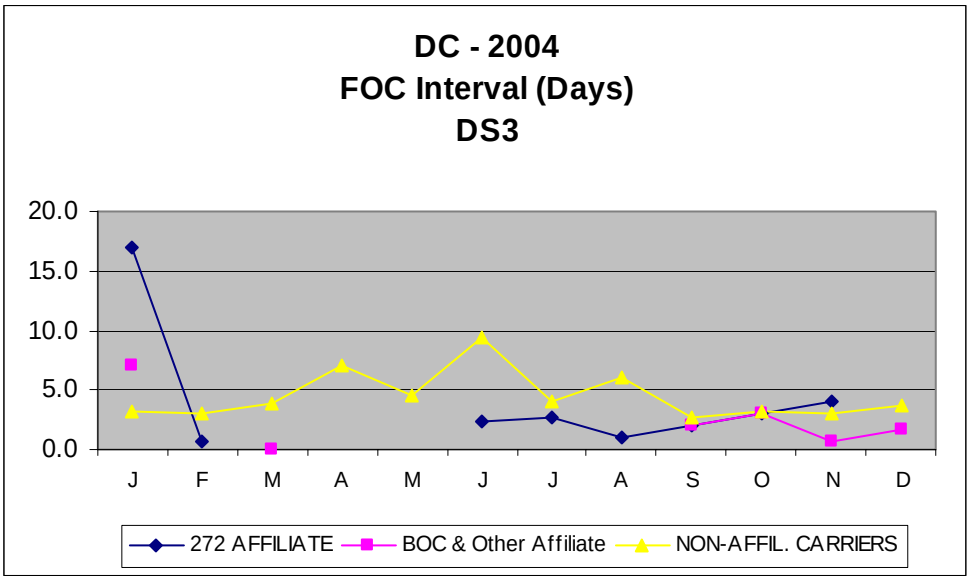

DC - 2003
FOC Interval (Days)
DS3
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

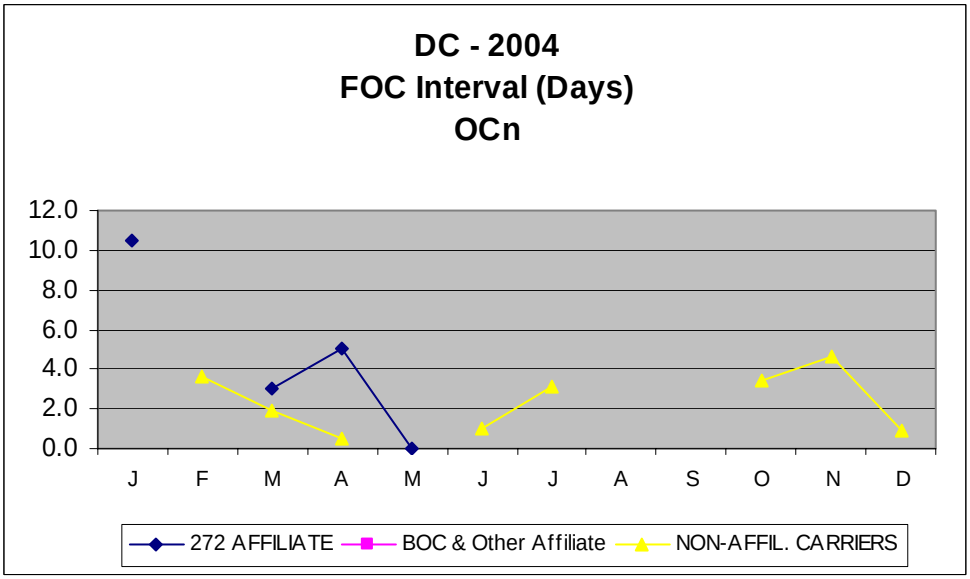

DC - 2003
FOC Interval (Days)
OCn
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


DC - 2004
FOC Interval (Days)
FGD
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

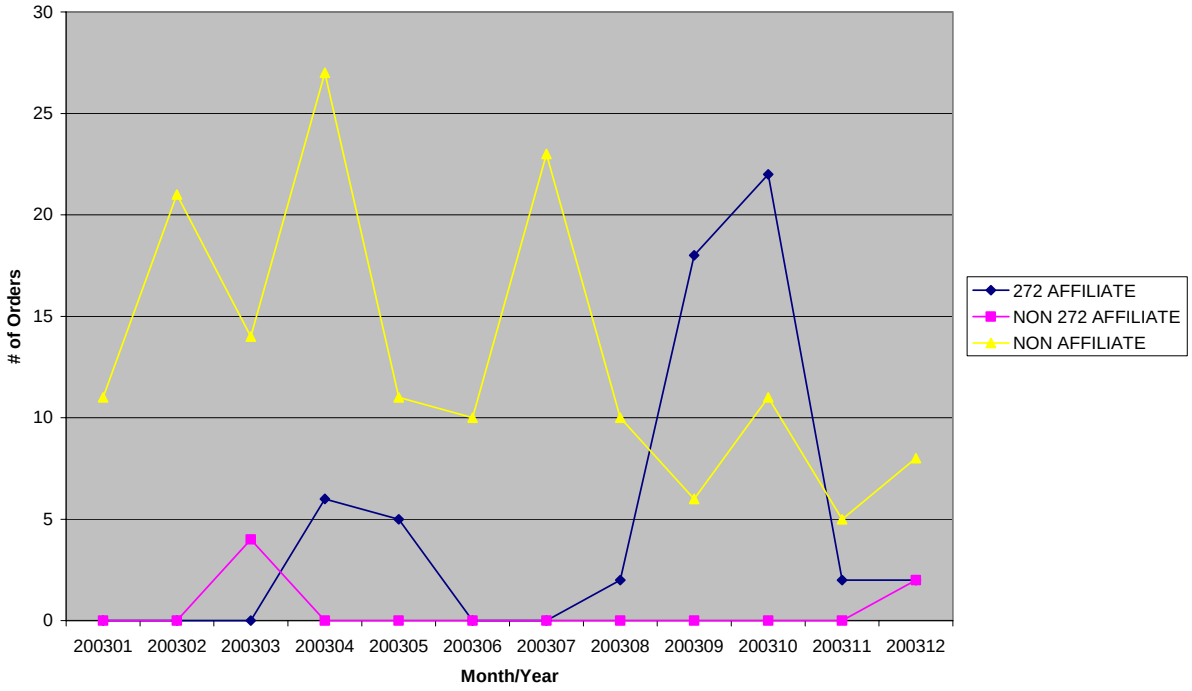

DC - 2004
FOC Interval (Days)
DS0
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


DC - 2004
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

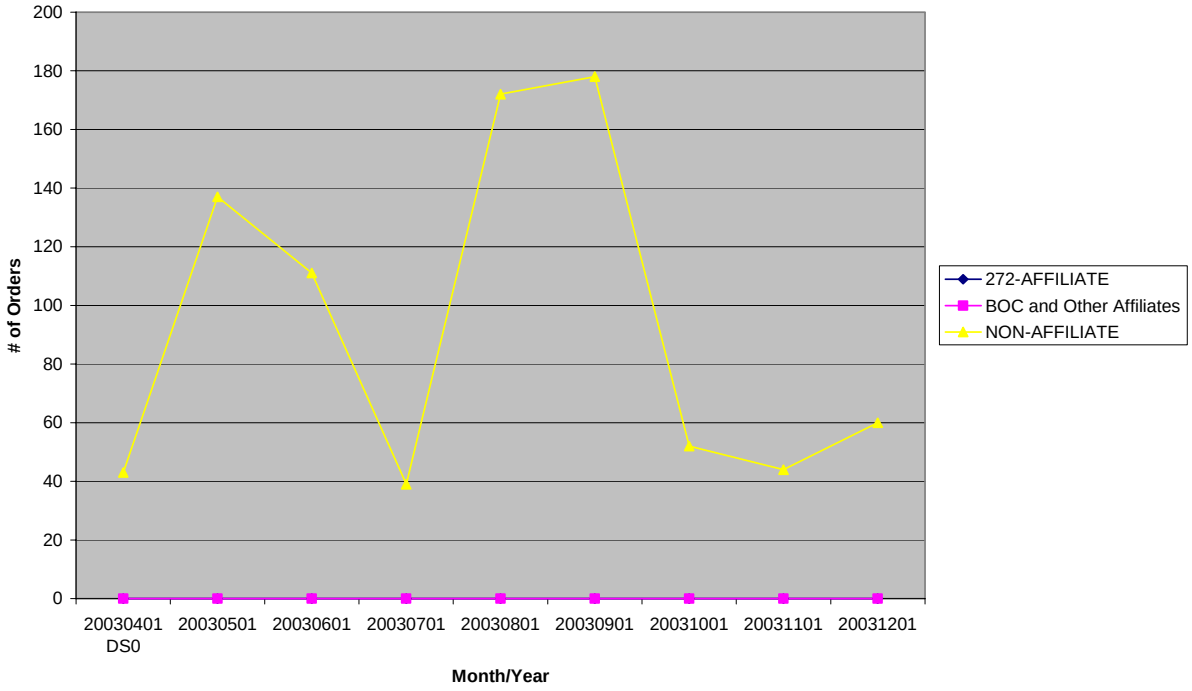

DC - 2004
FOC Interval (Days)
DS3
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

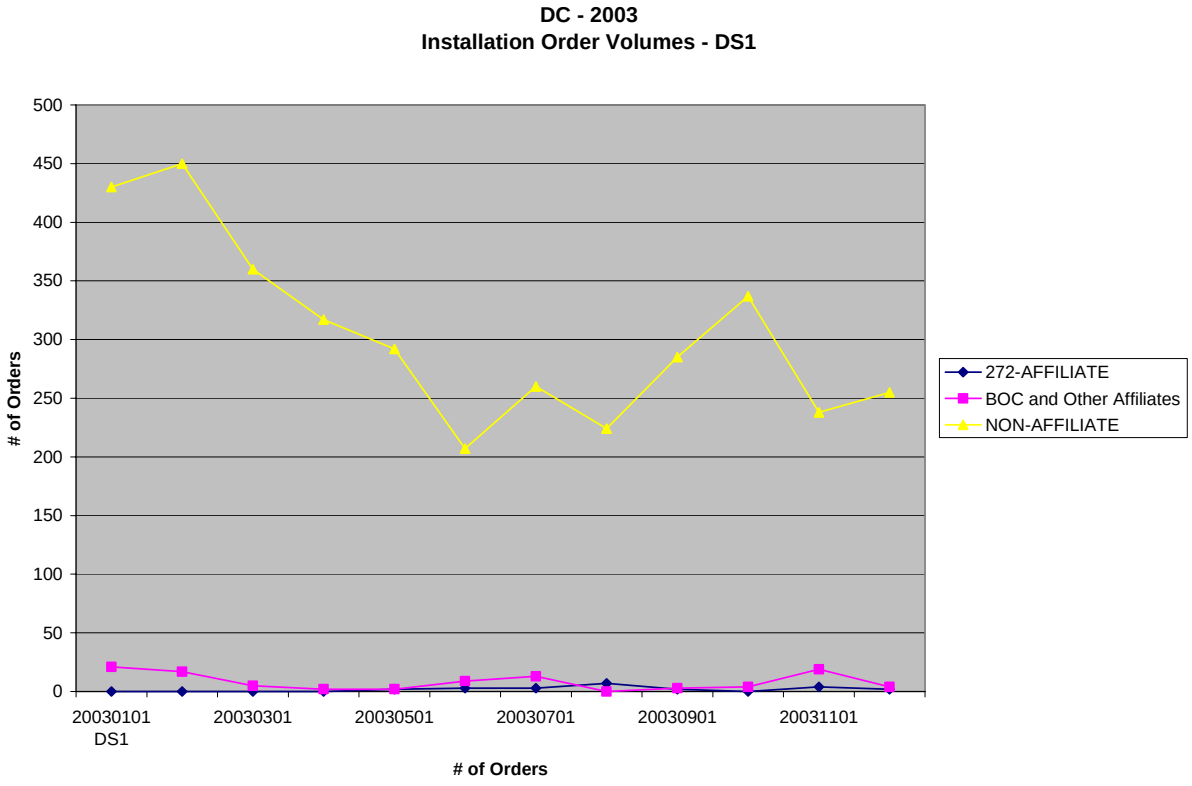

DC - 2004
FOC Interval (Days)
OCn
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

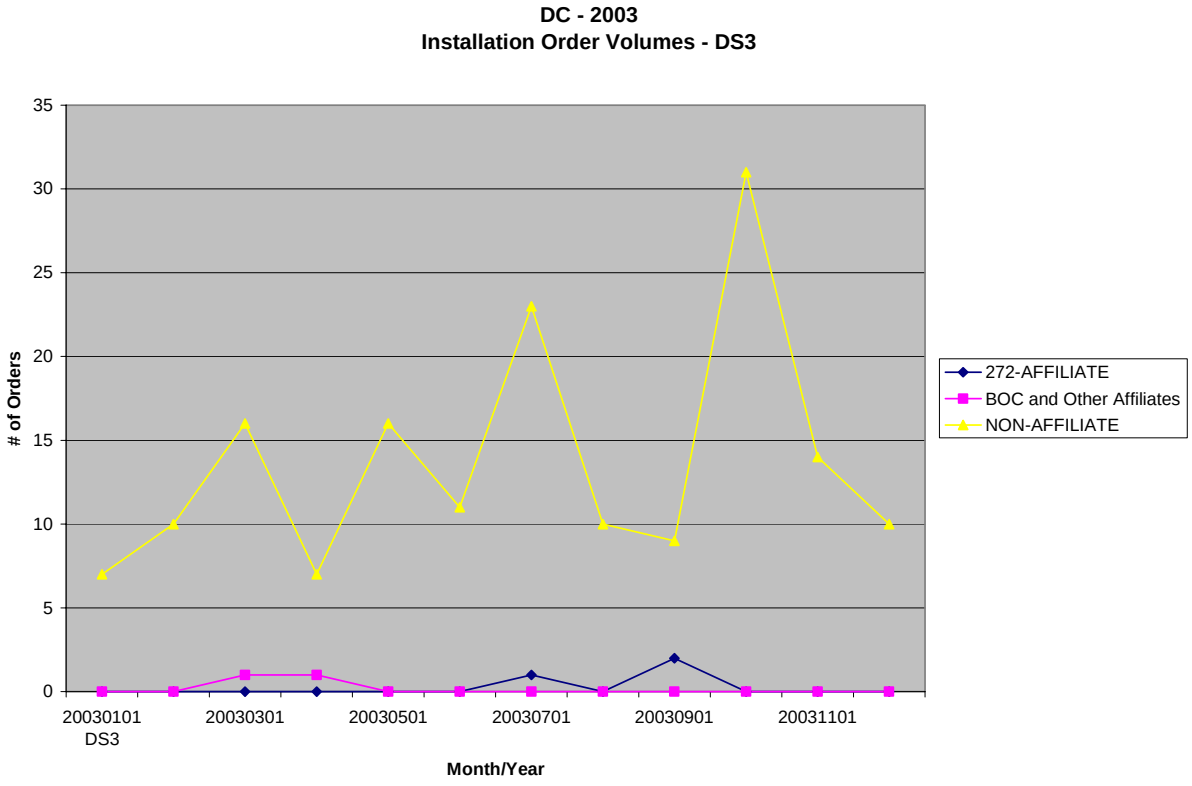
DC - 2003
Installation Order Volumes - FGD

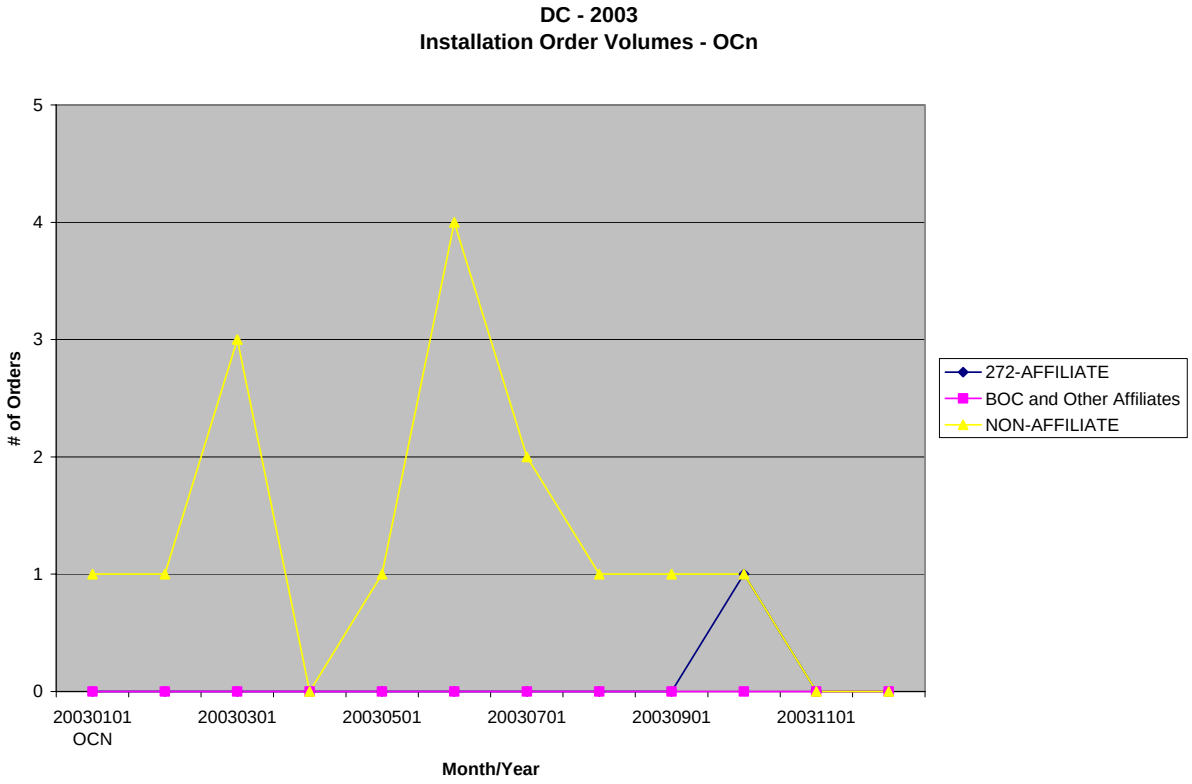


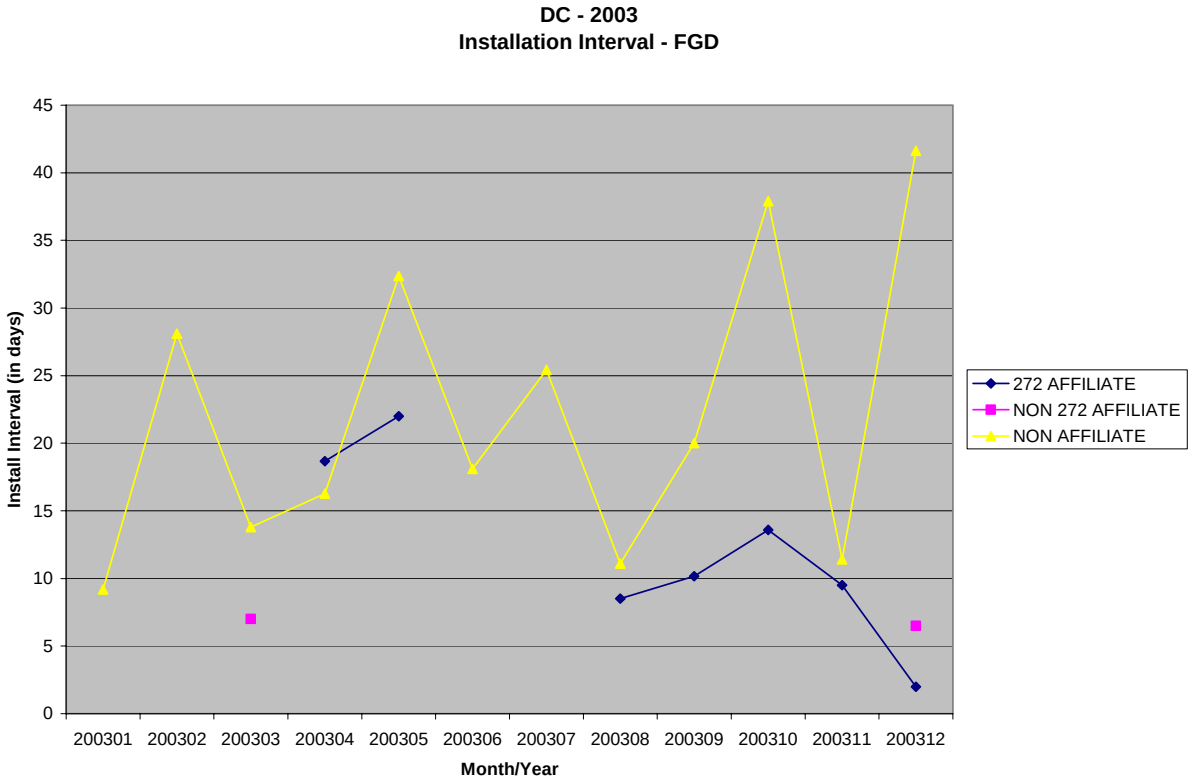
DC - 2003
Installation Order Volumes - DS0

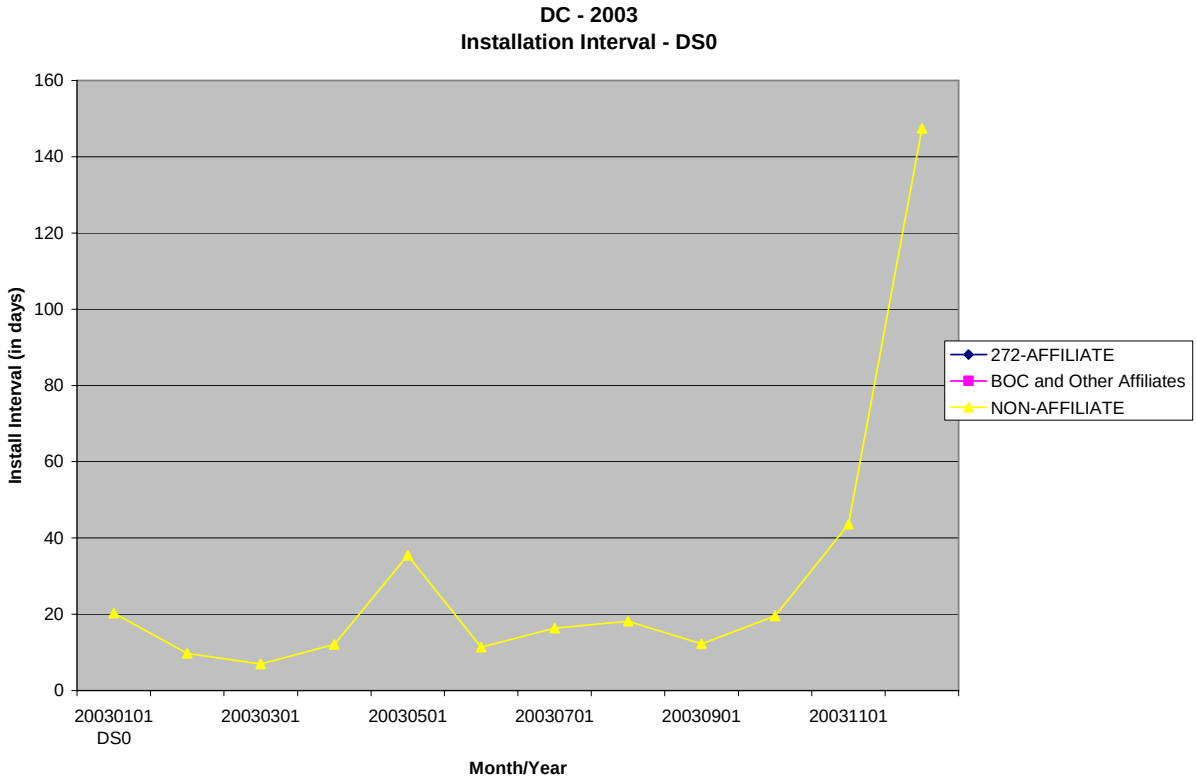


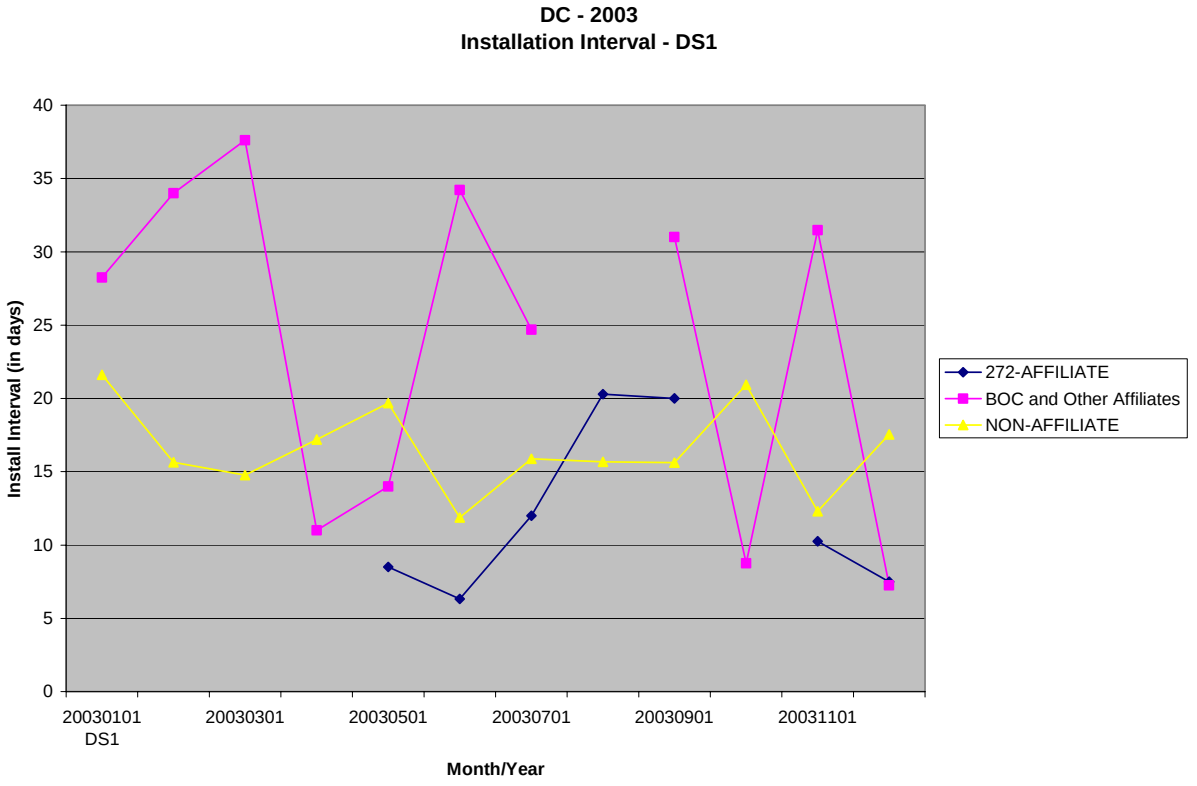

DC - 2003
Installation Order Volumes - DS1
500
450
400
350
300
250
200
150
100
50
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
# of Orders
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

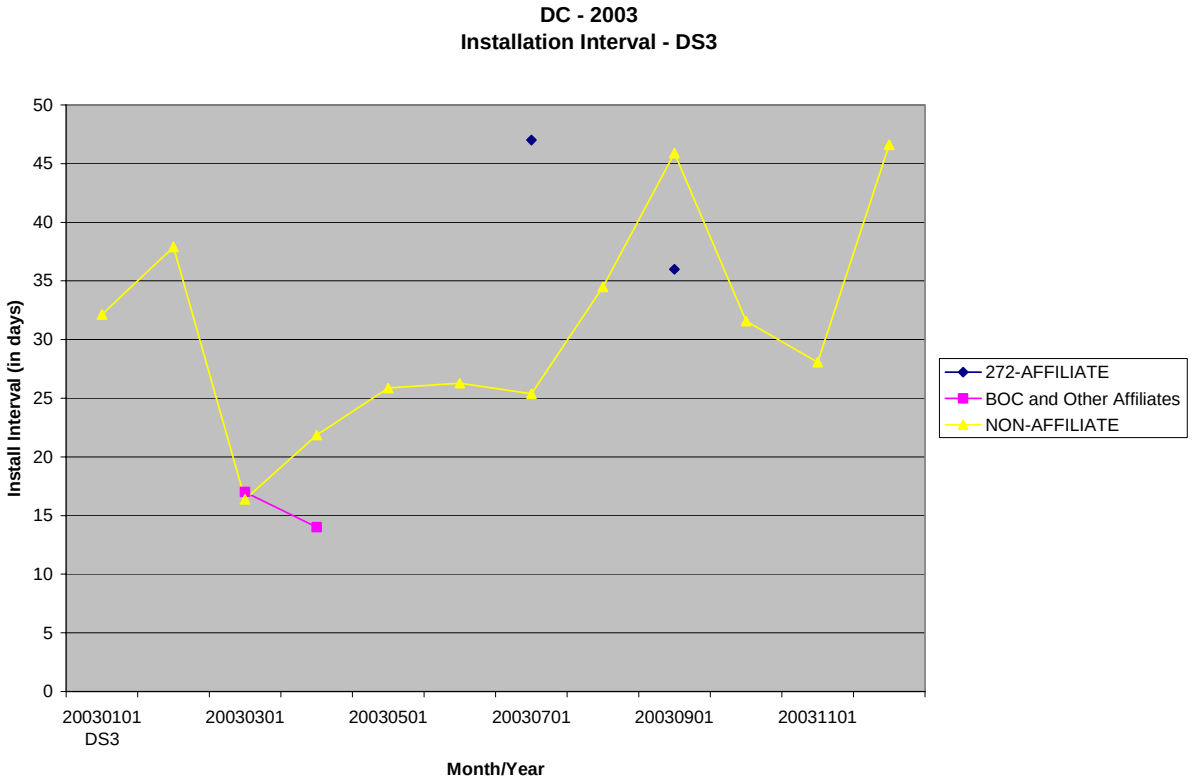

DC - 2003
Installation Order Volumes - DS3
35
30
25
20
15
10
5
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

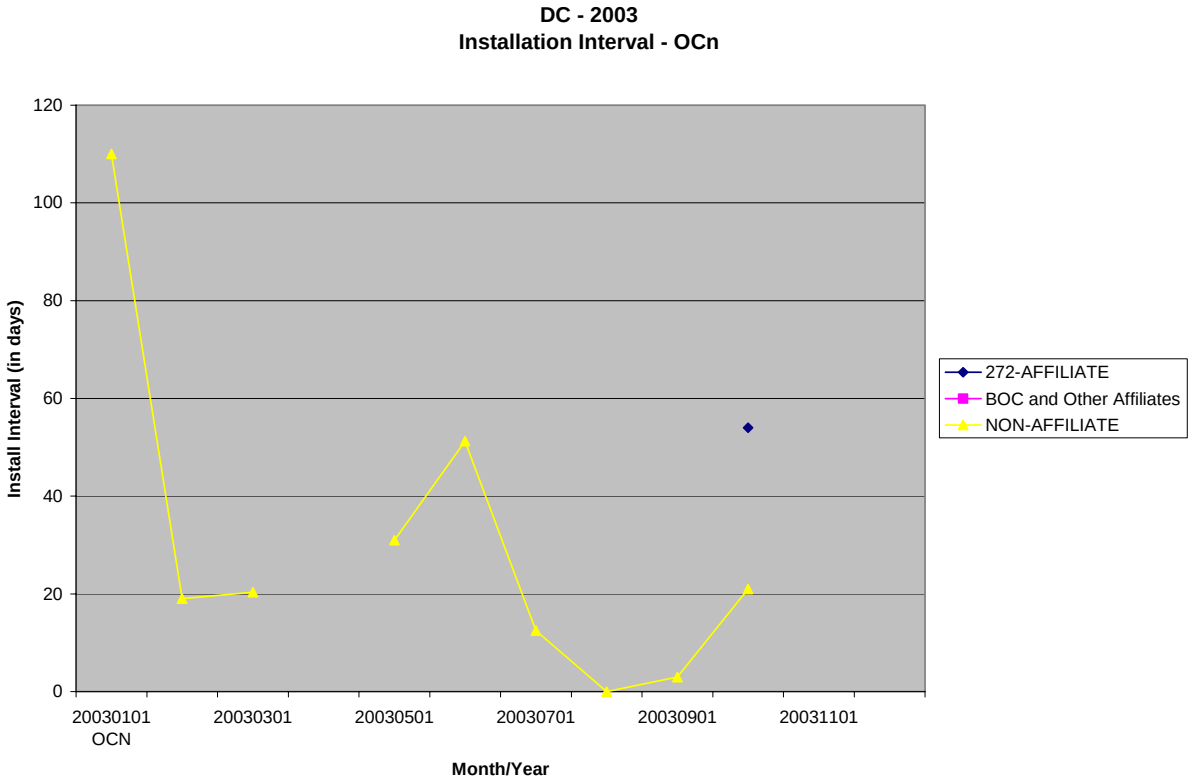

DC - 2003
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

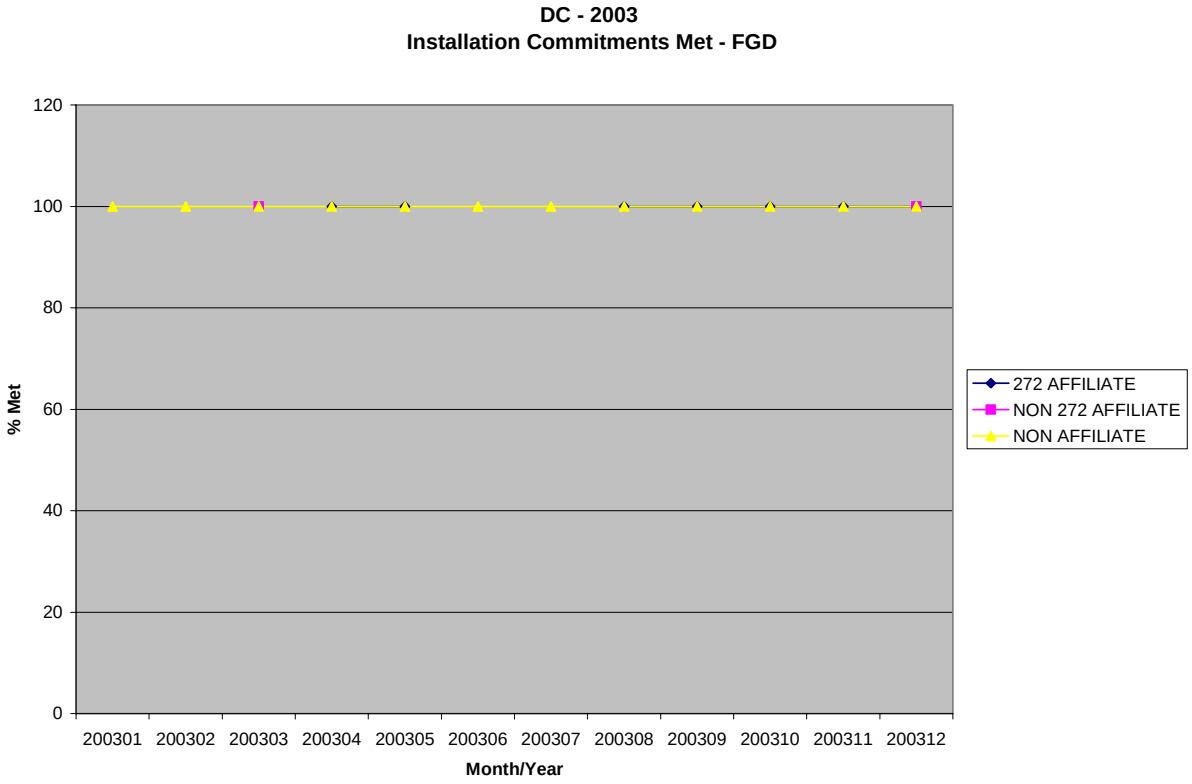

DC - 2003
Installation Interval - FGD
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

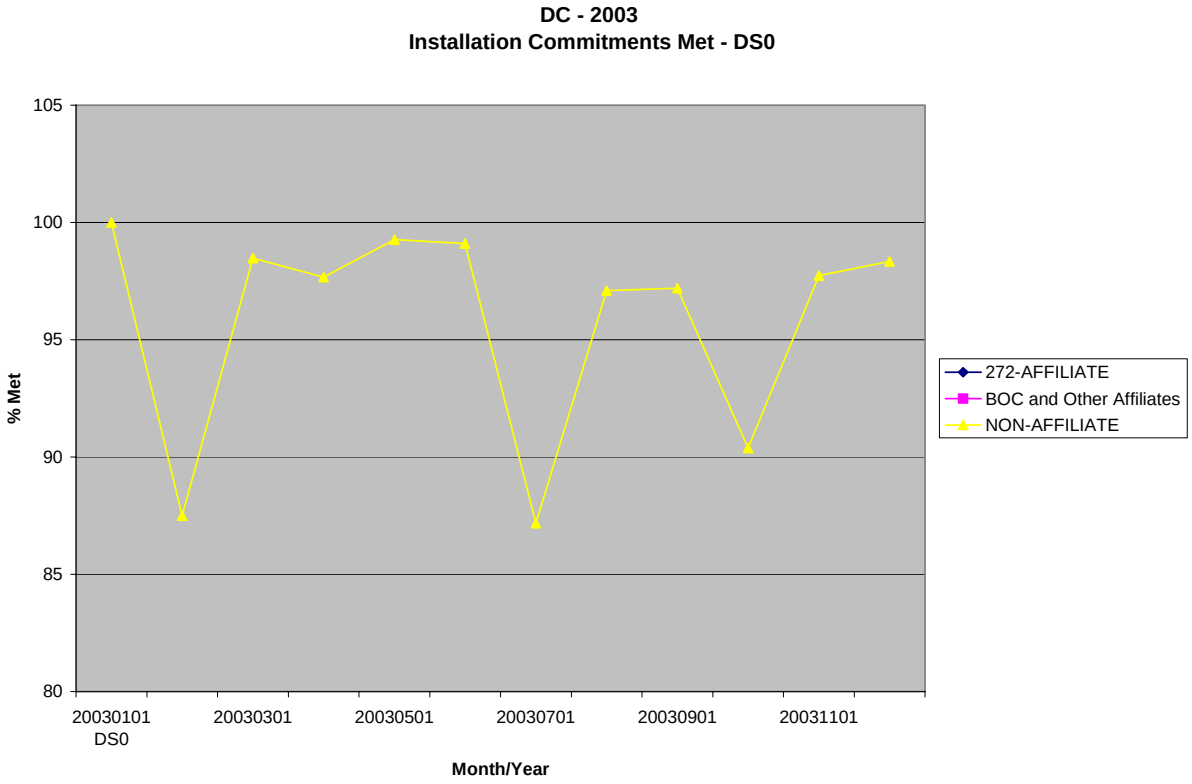

DC - 2003
Installation Interval - DS0
Install Interval (in days)
160
140
120
100
80
60
40
20
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

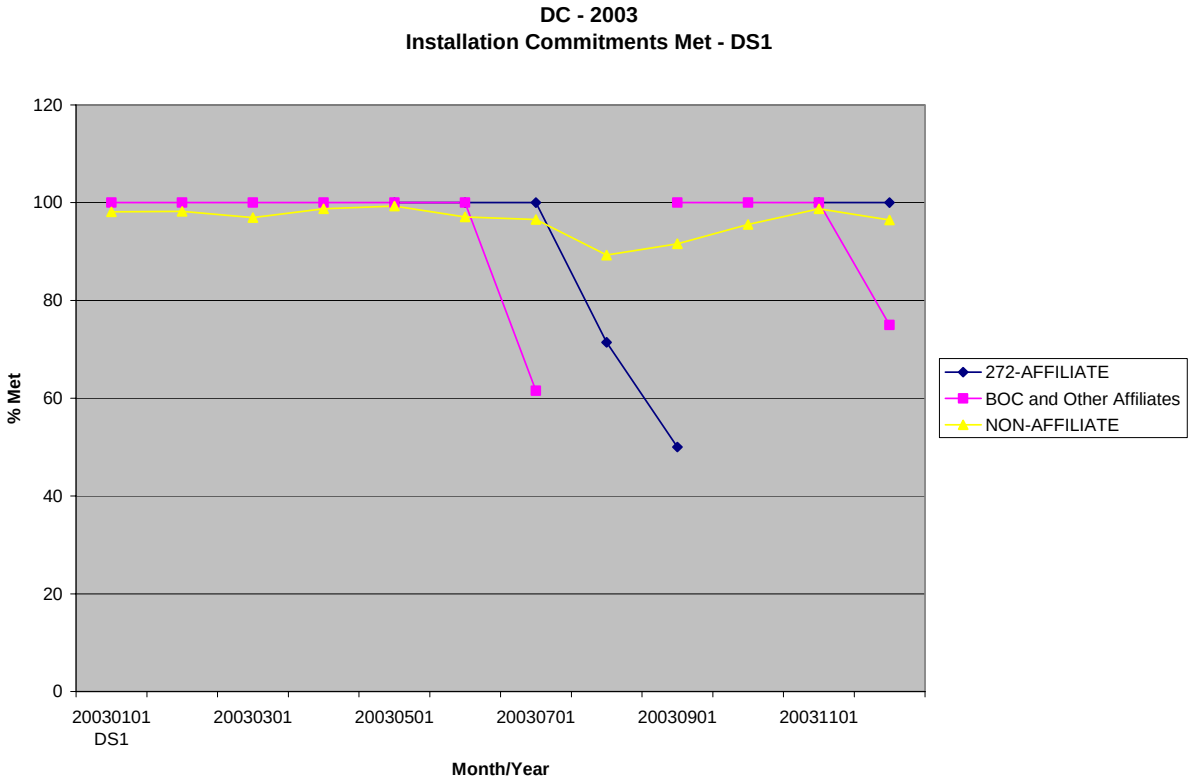

DC - 2003
Installation Interval - DS1
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

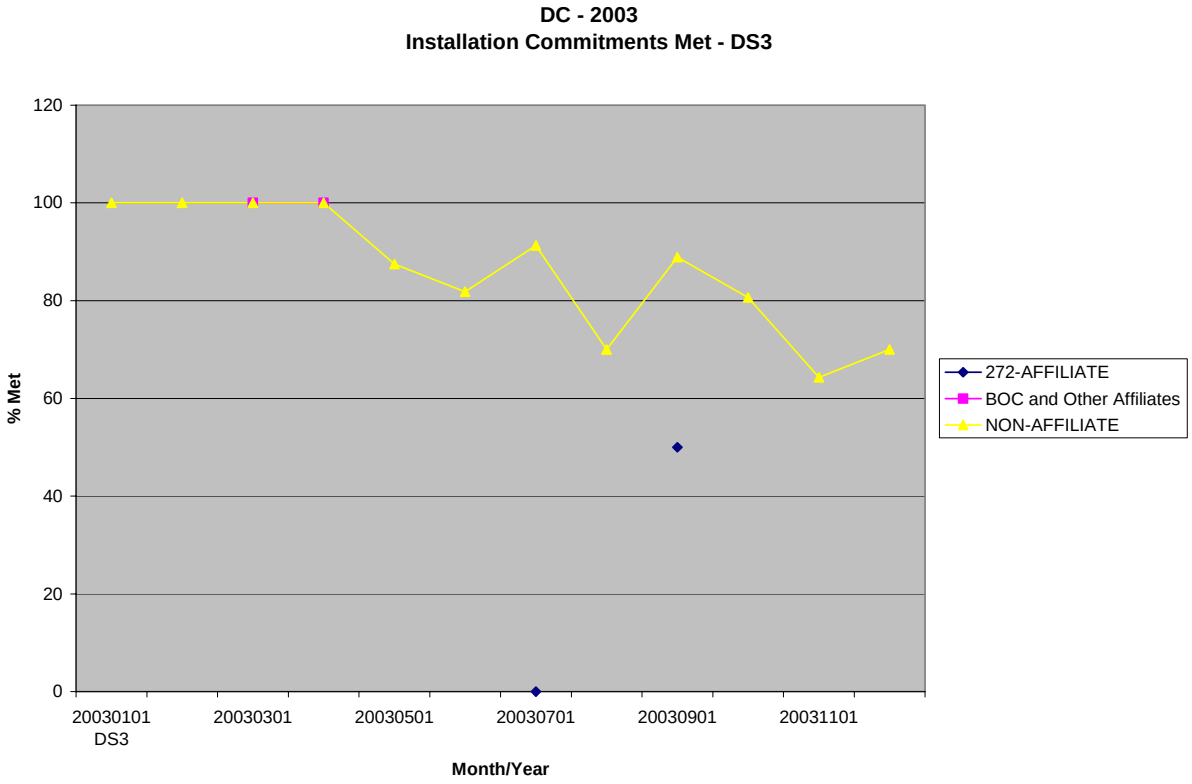

DC - 2003
Installation Interval - DS3
Install Interval (in days)
50
45
40
35
30
25
20
15
10
5
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

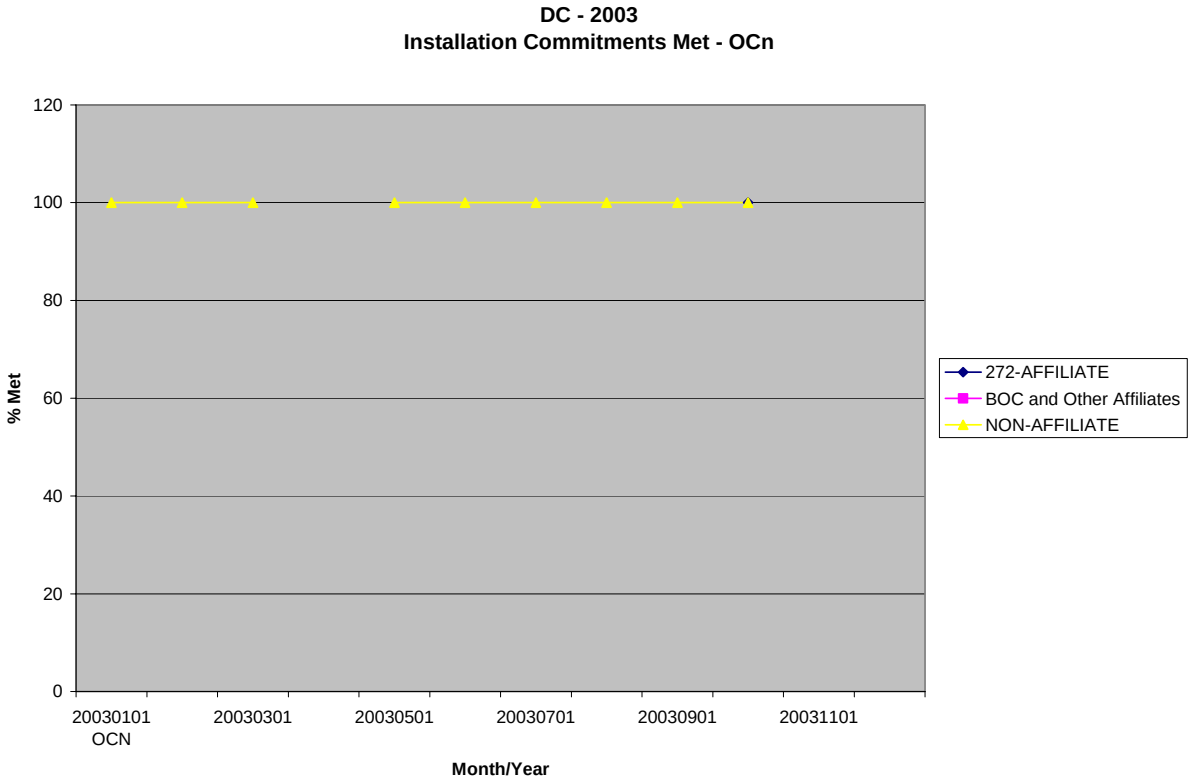

DC - 2003
Installation Interval - OCn
Install Interval (in days)
120
100
80
60
40
20
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

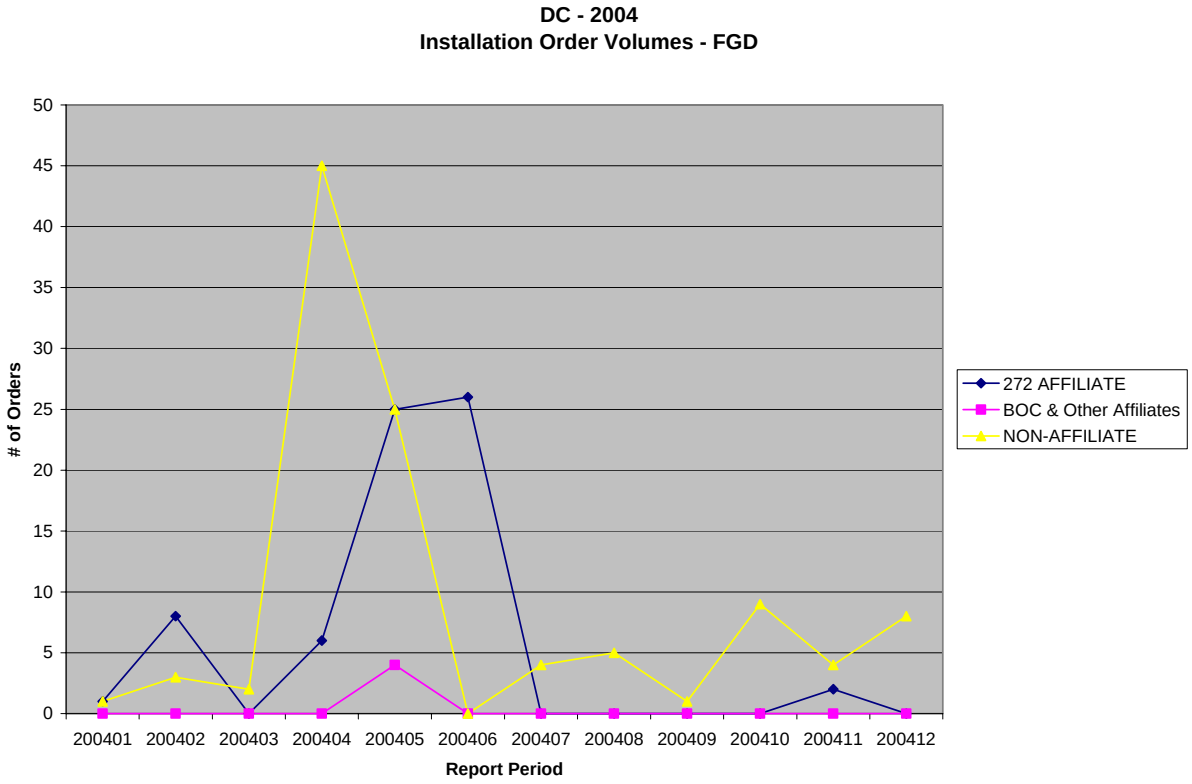

DC - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

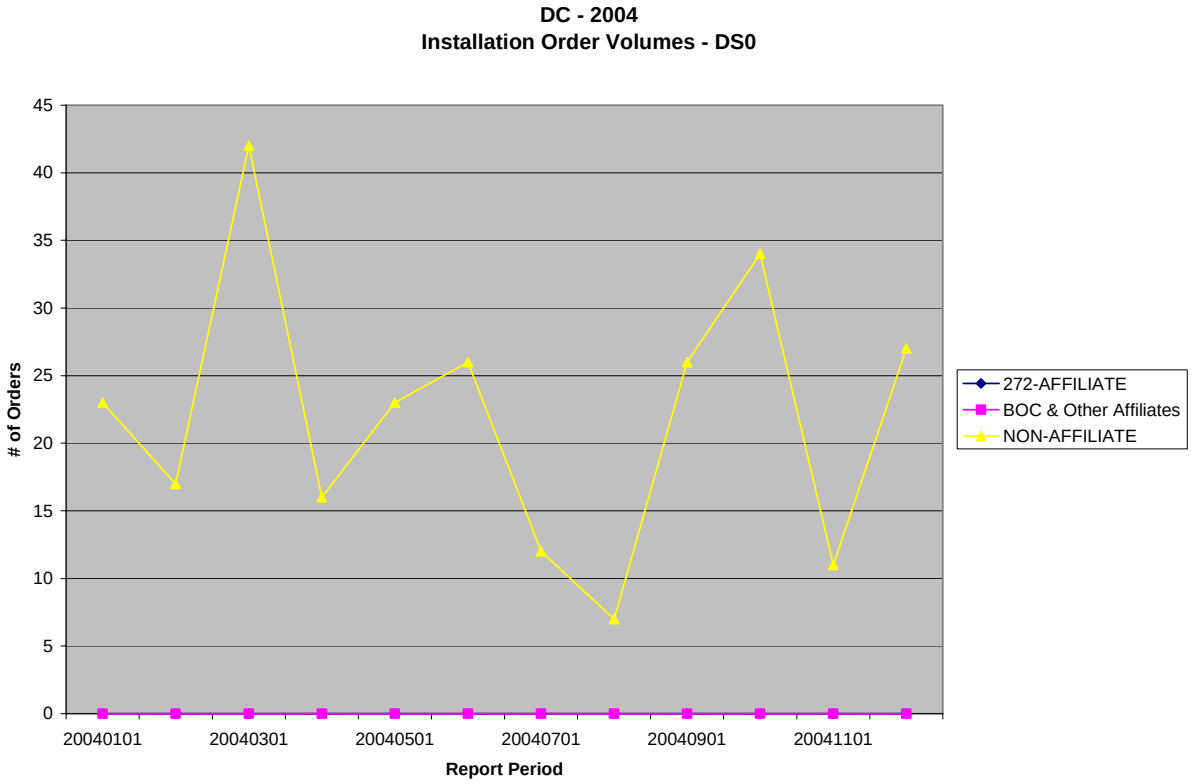

DC - 2003
Installation Commitments Met - DS0
105
100
95
90
85
80
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

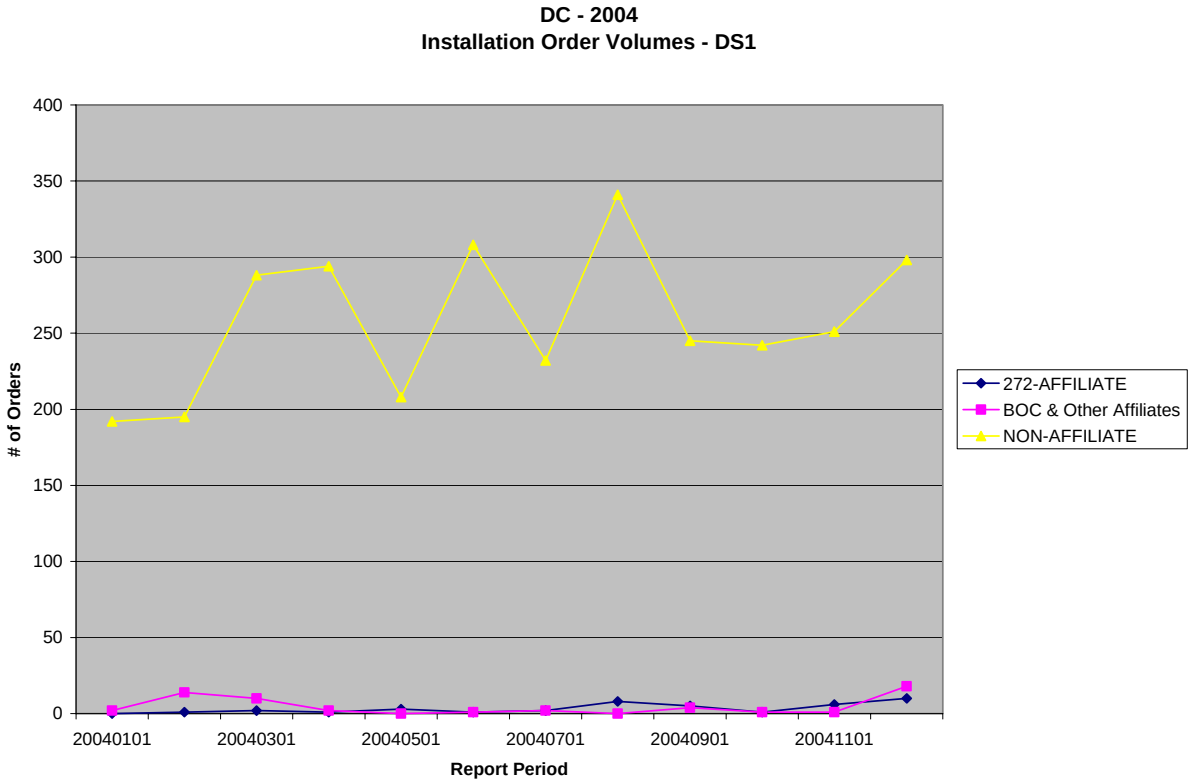

DC - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

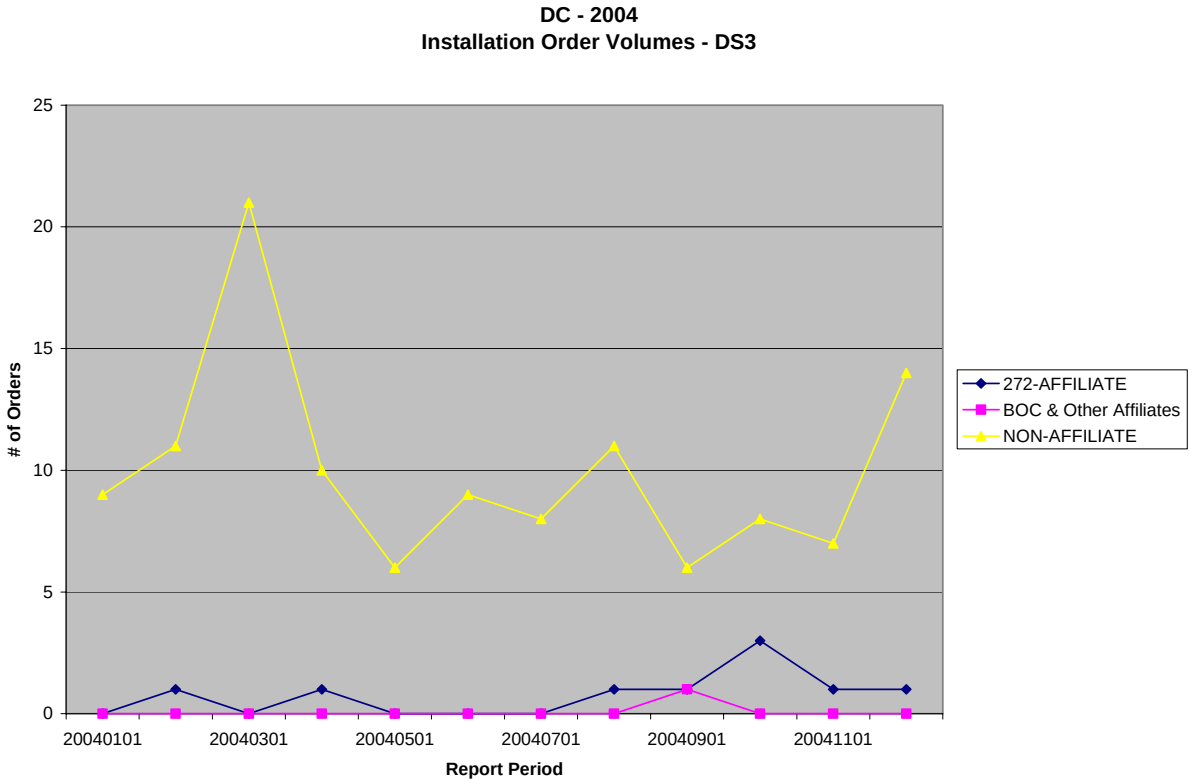

DC - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

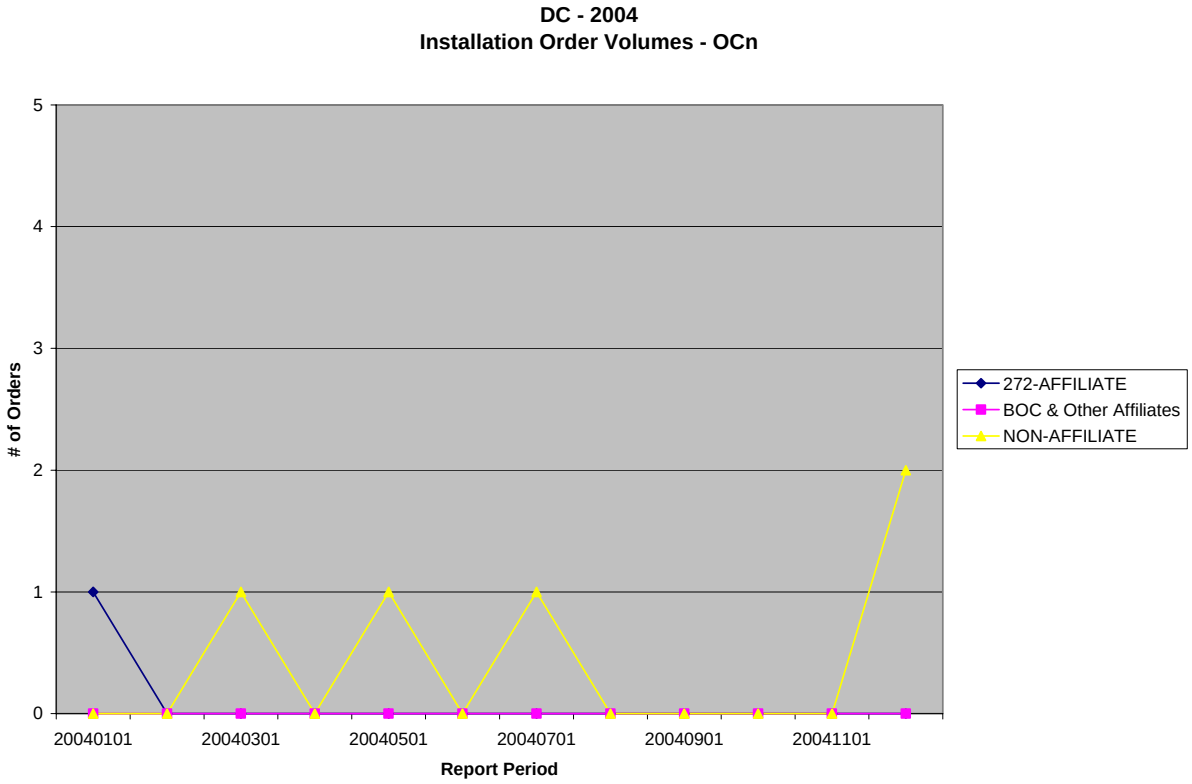

DC - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

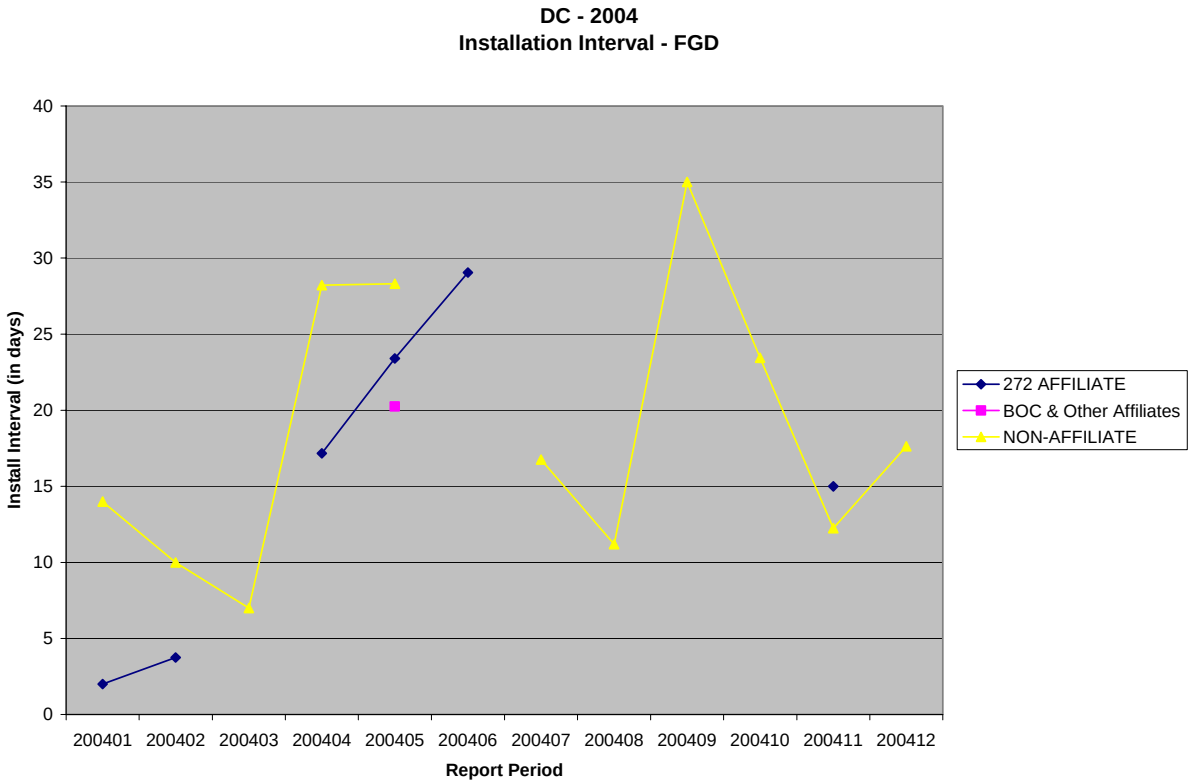

DC - 2004
Installation Order Volumes - FGD
# of Orders
50
45
40
35
30
25
20
15
10
5
0
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


DC - 2004
Installation Order Volumes - DS0
# of Orders
45
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

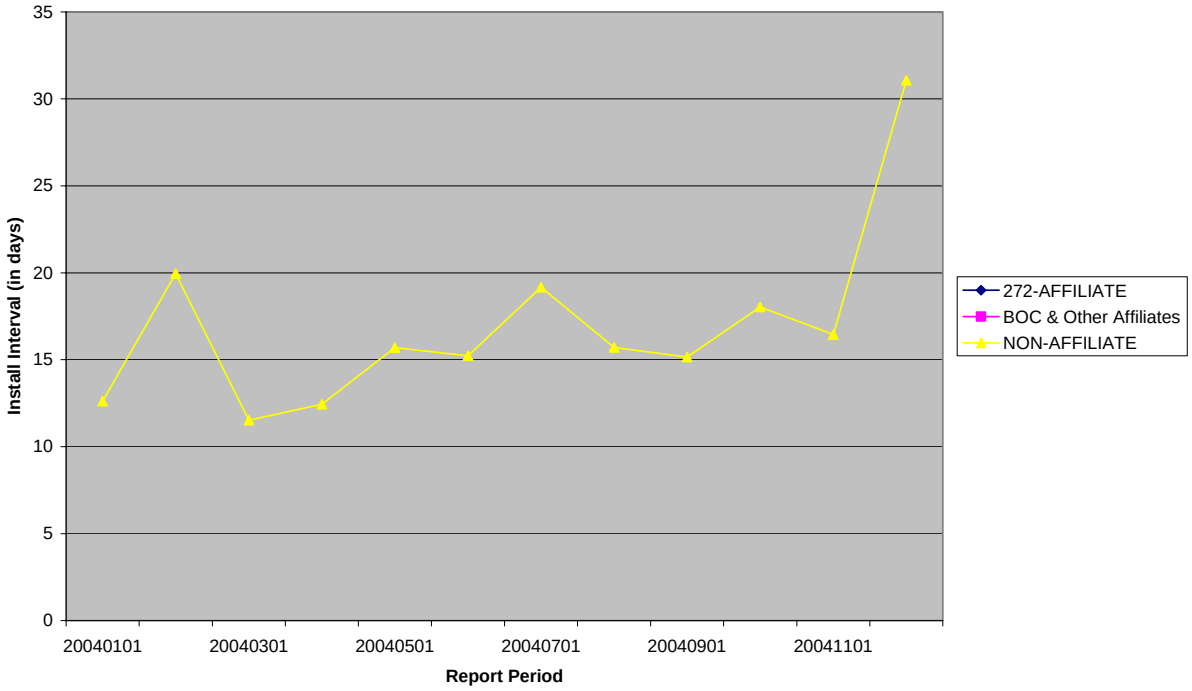

DC - 2004
Installation Order Volumes - DS1
400
350
300
250
200
150
100
50
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


DC - 2004
Installation Order Volumes - DS3
25
20
15
10
5
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

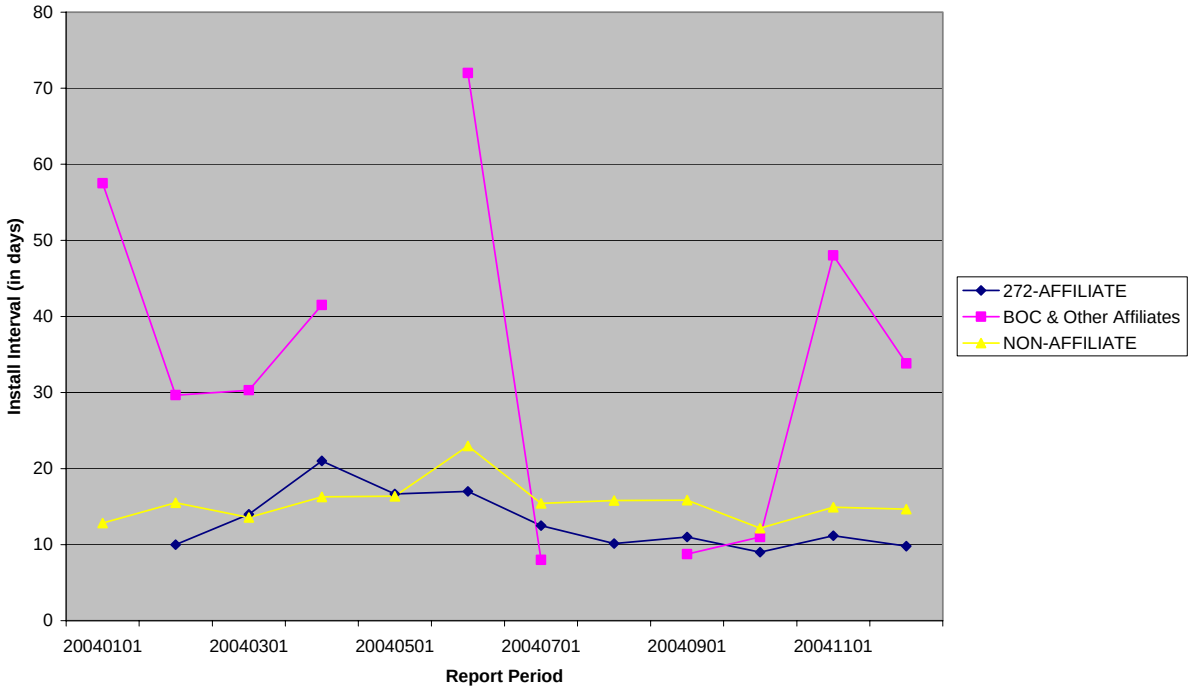

DC - 2004
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


DC - 2004
Installation Interval - FGD
Install Interval (in days)
40
35
30
25
20
15
10
5
0
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

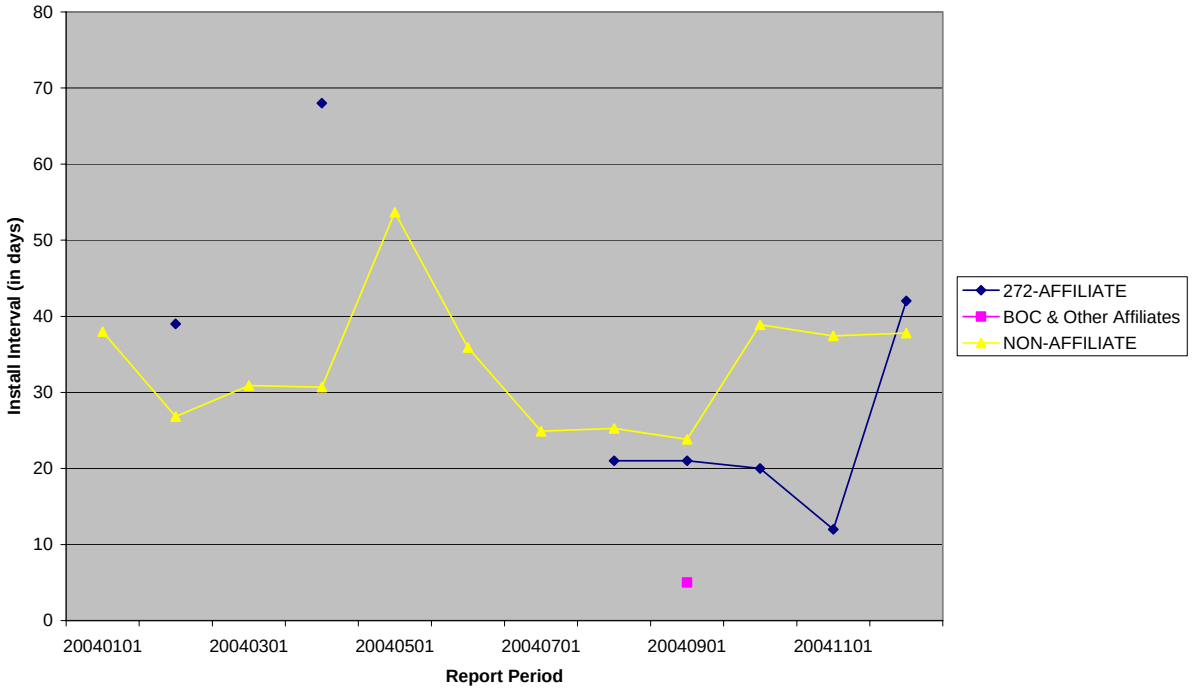
DC - 2004
Installation Interval - DS0



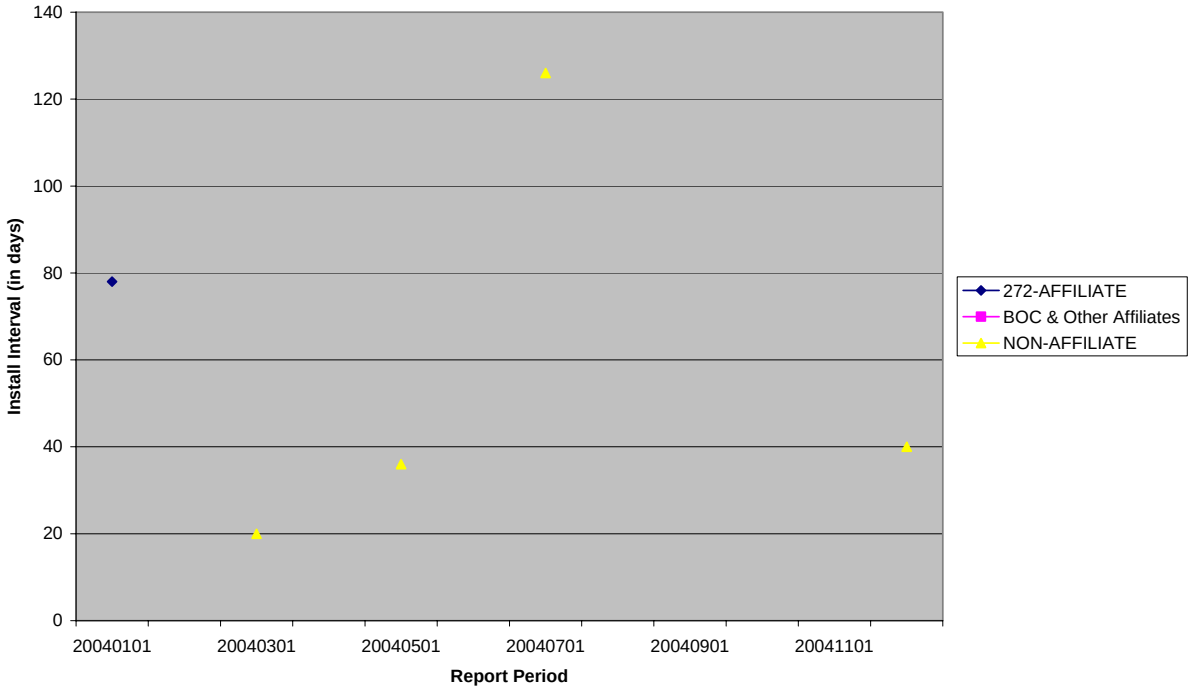
DC - 2004
Installation Interval - DS1

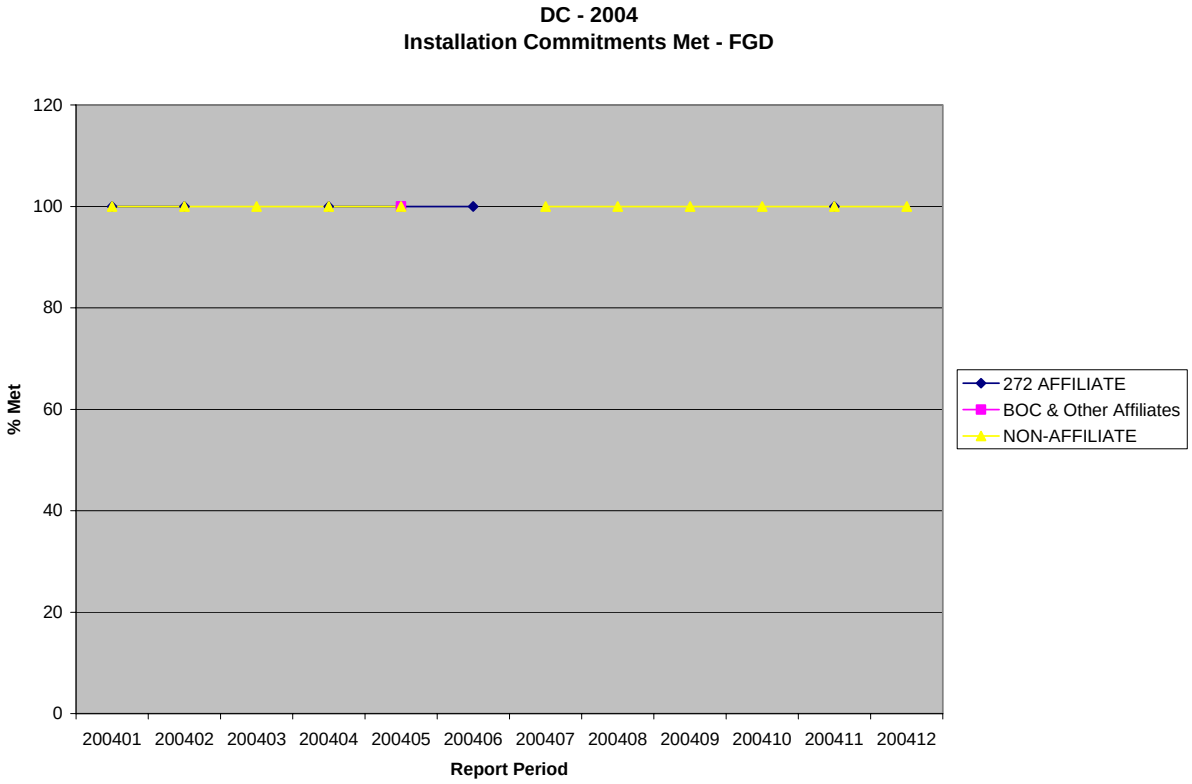


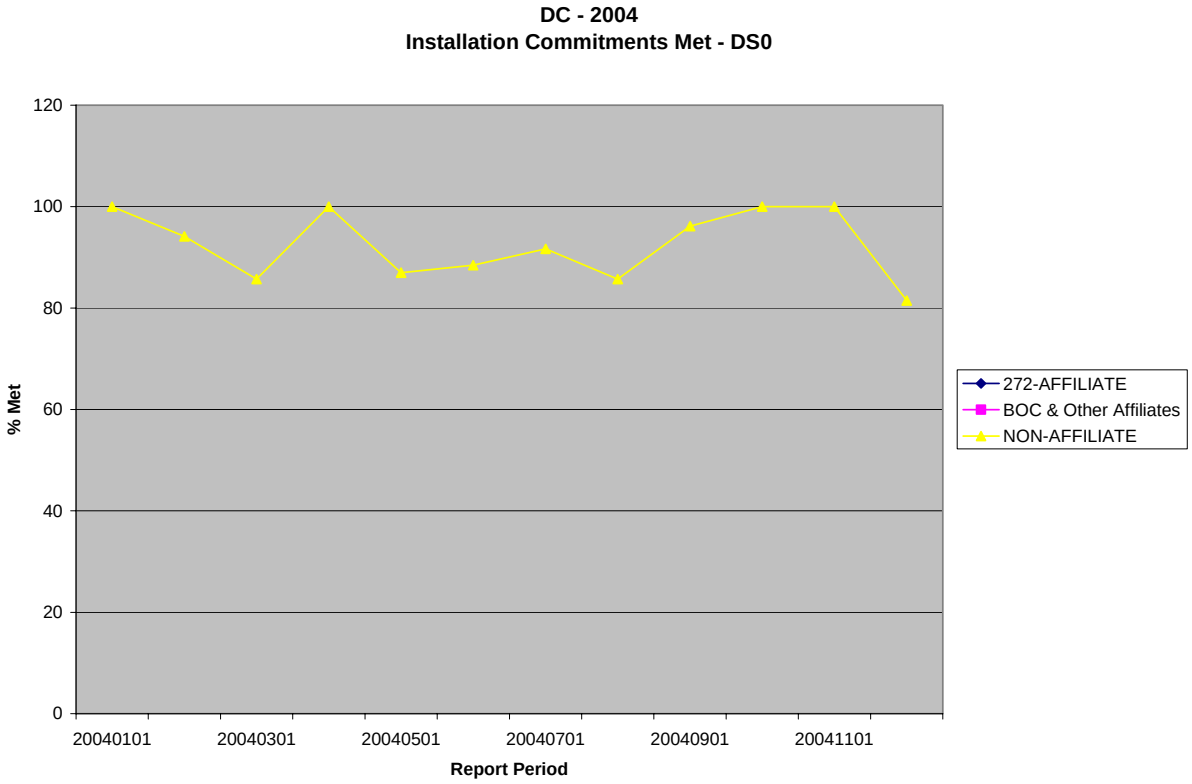
DC - 2004
Installation Interval - DS3

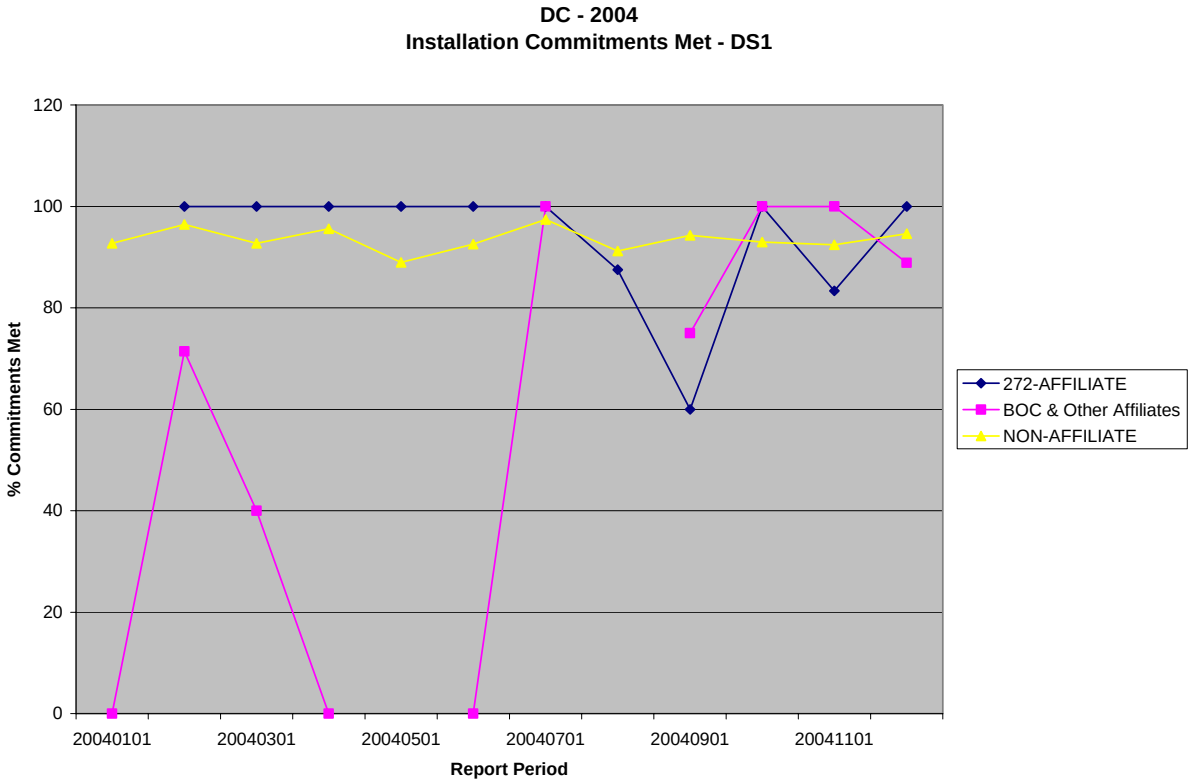


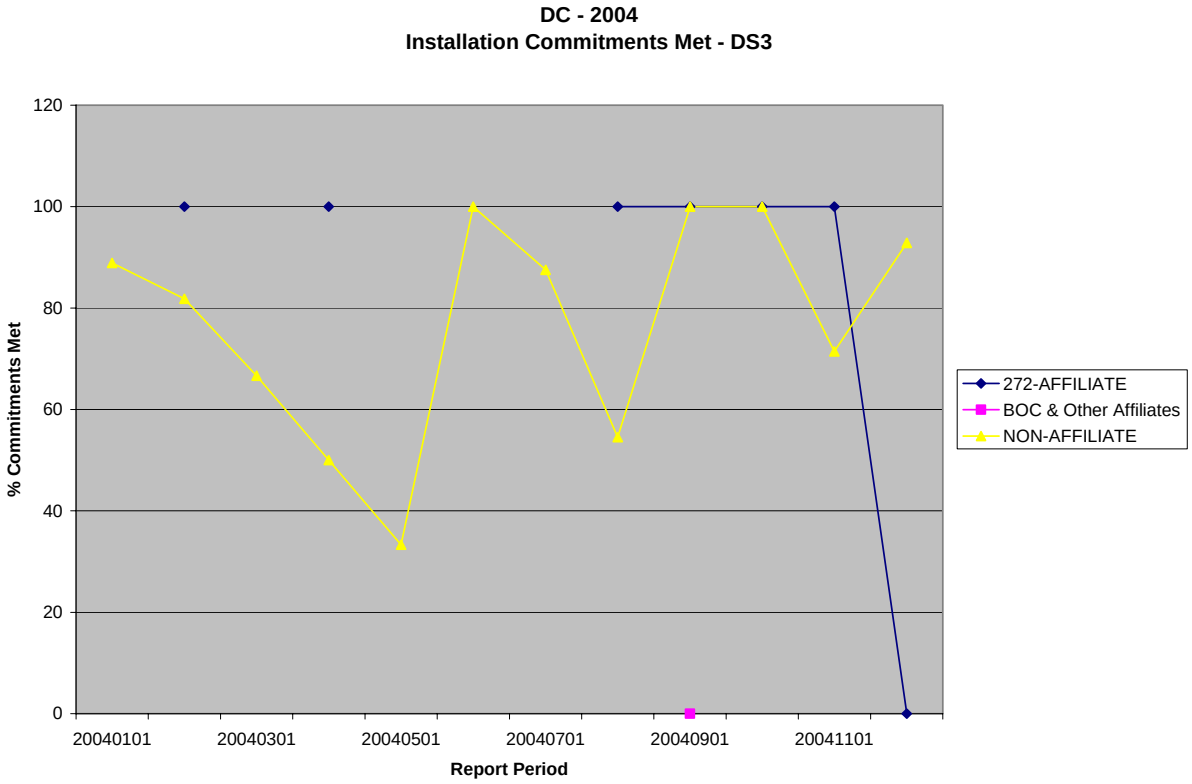
DC - 2004
Installation Interval - OCn

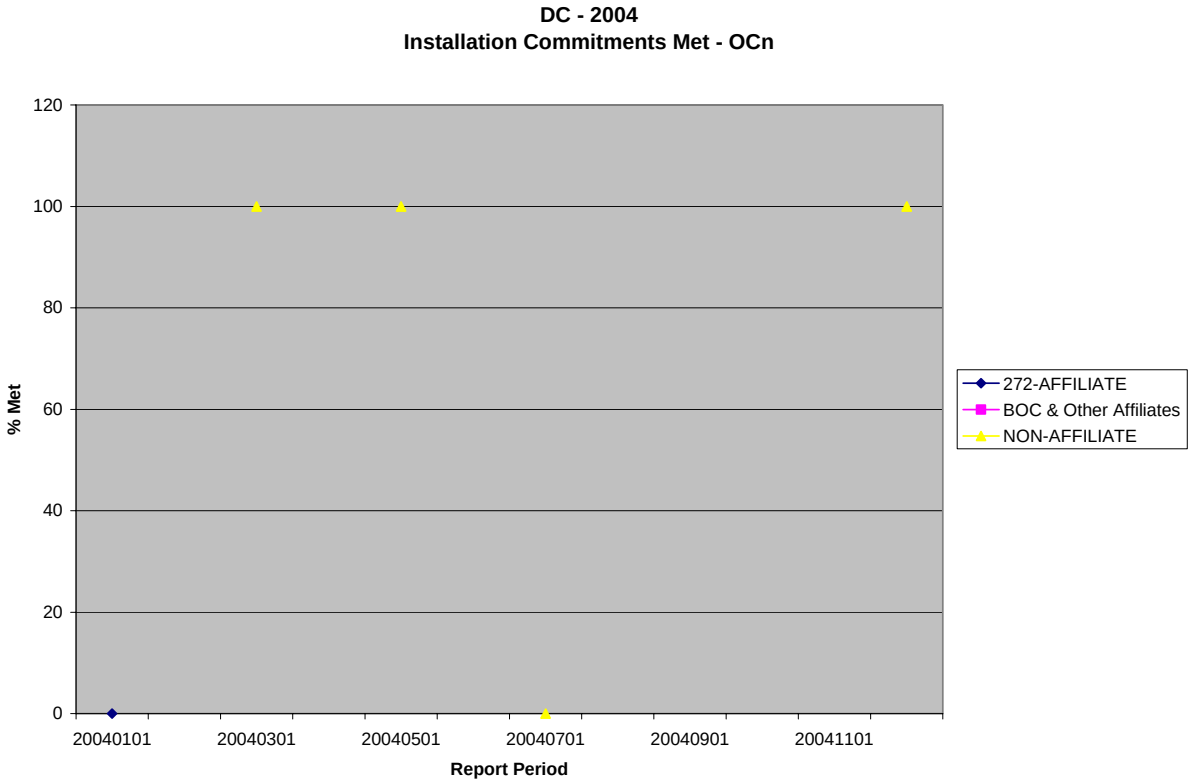


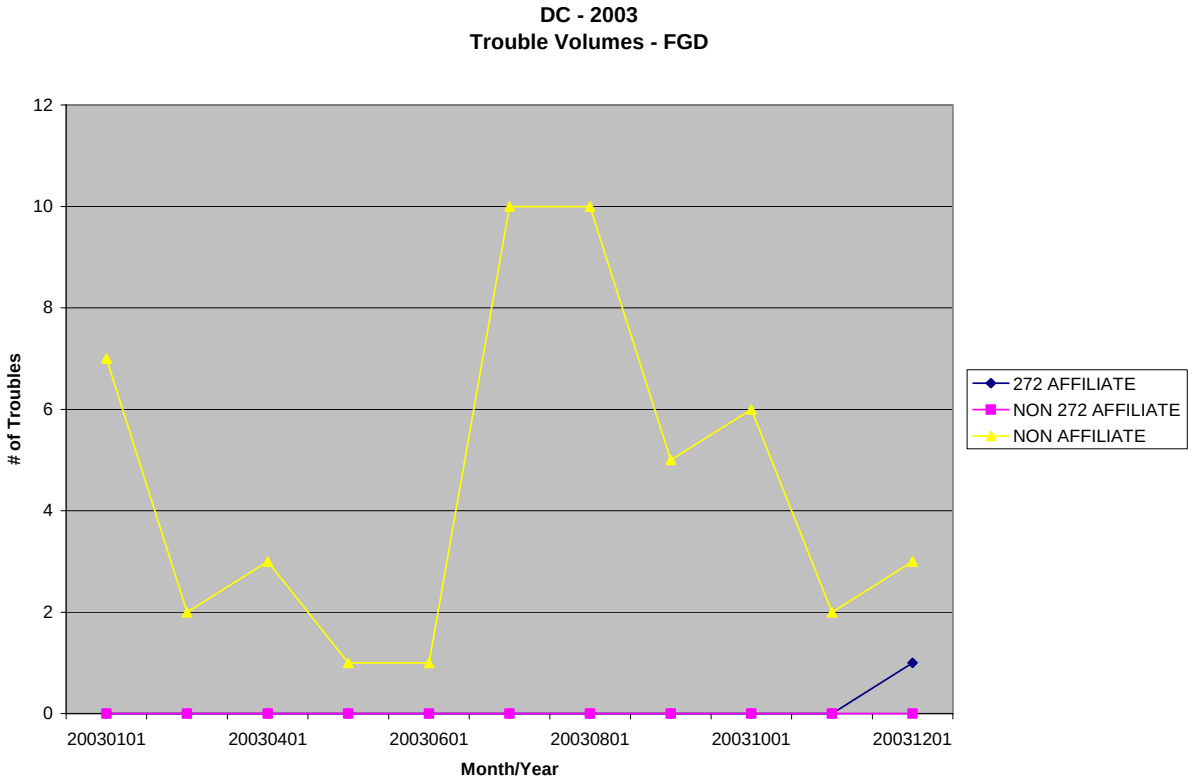

DC - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

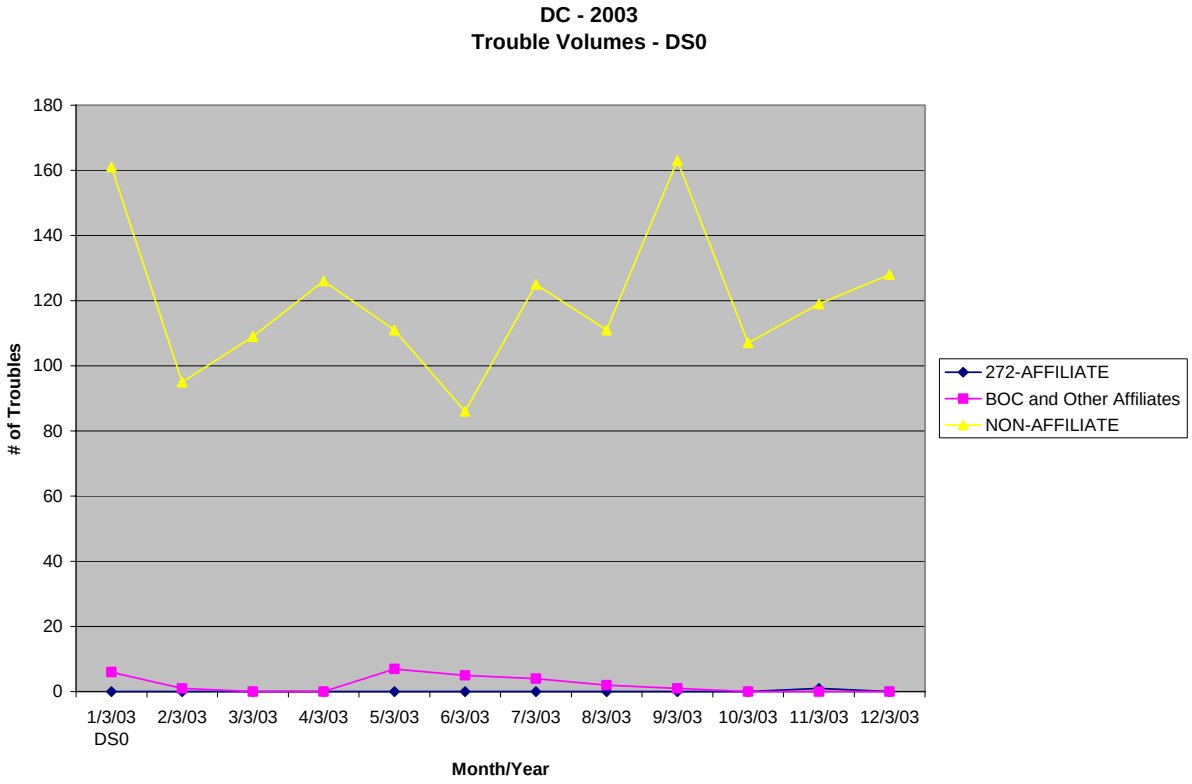

DC - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

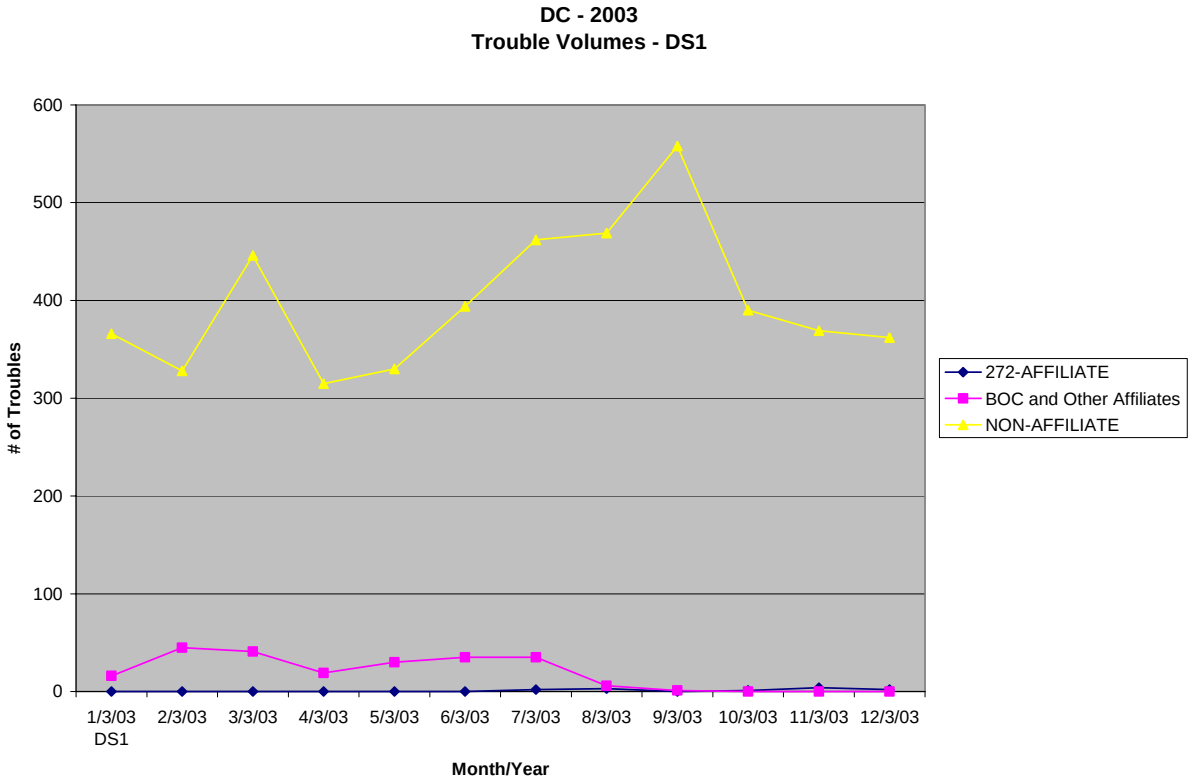

DC - 2004
Installation Commitments Met - DS1
% Commitments Met
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

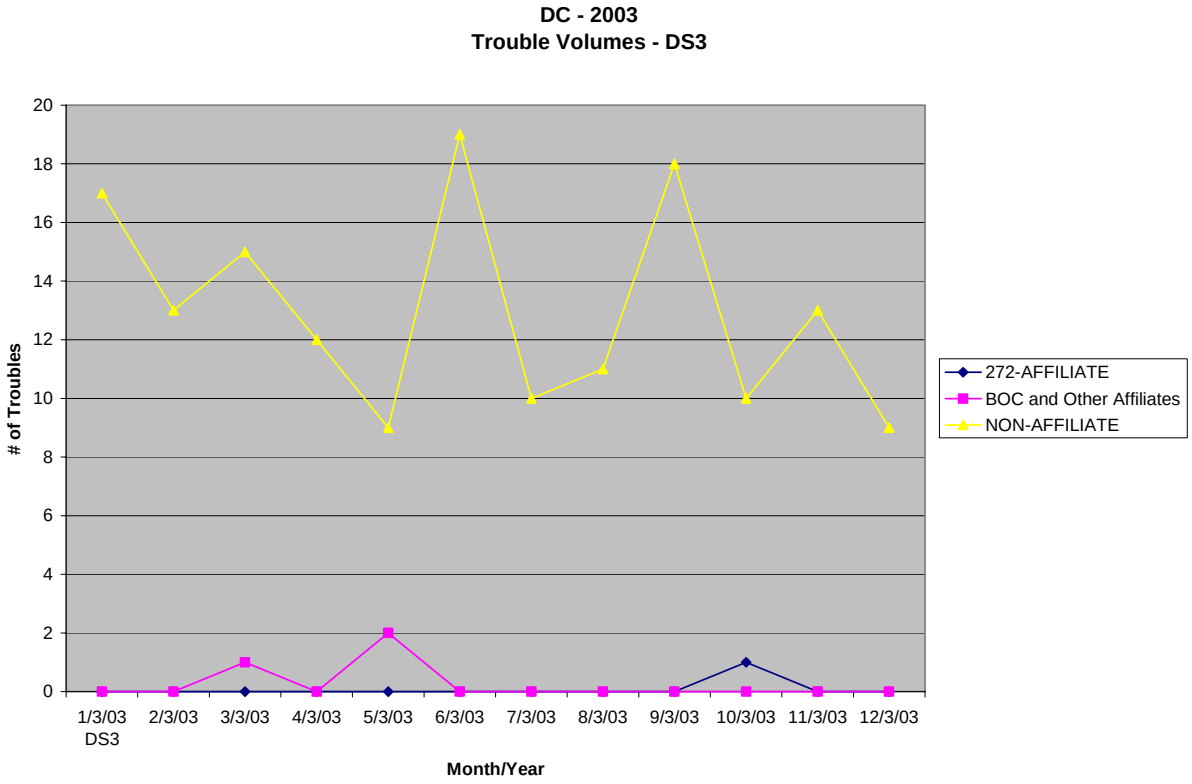

DC - 2004
Installation Commitments Met - DS3
% Commitments Met
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

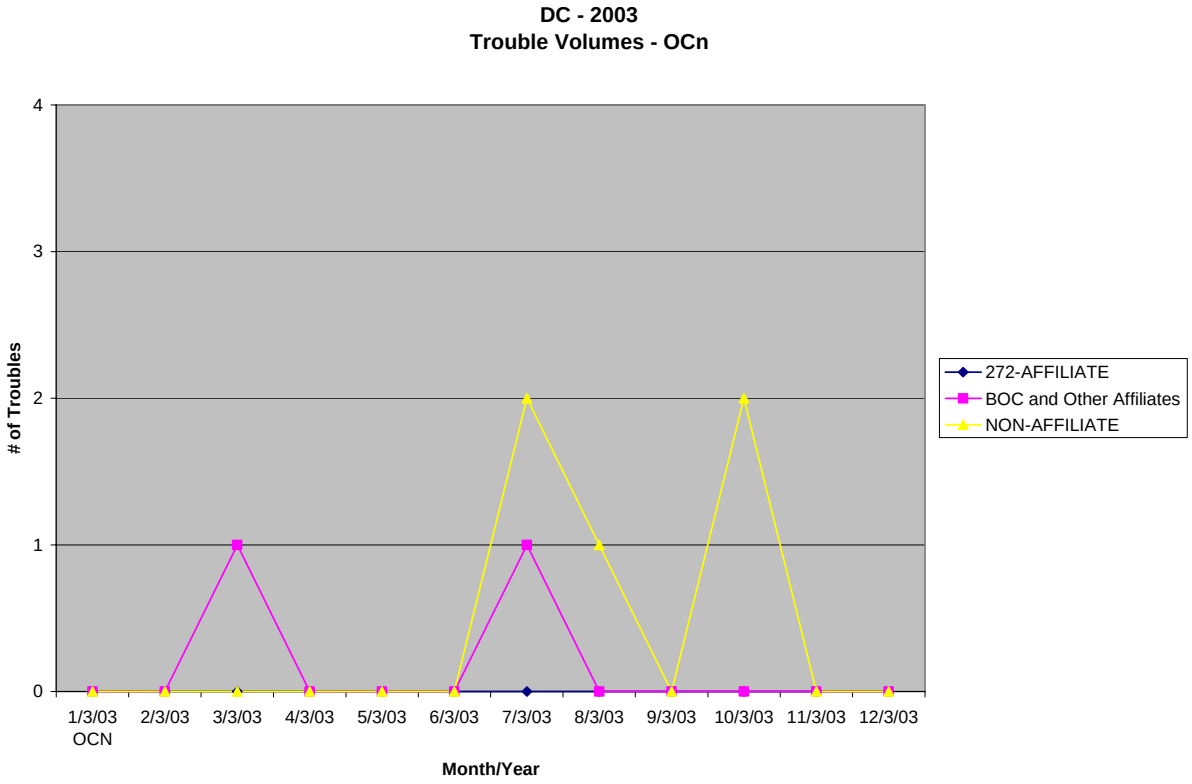

DC - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

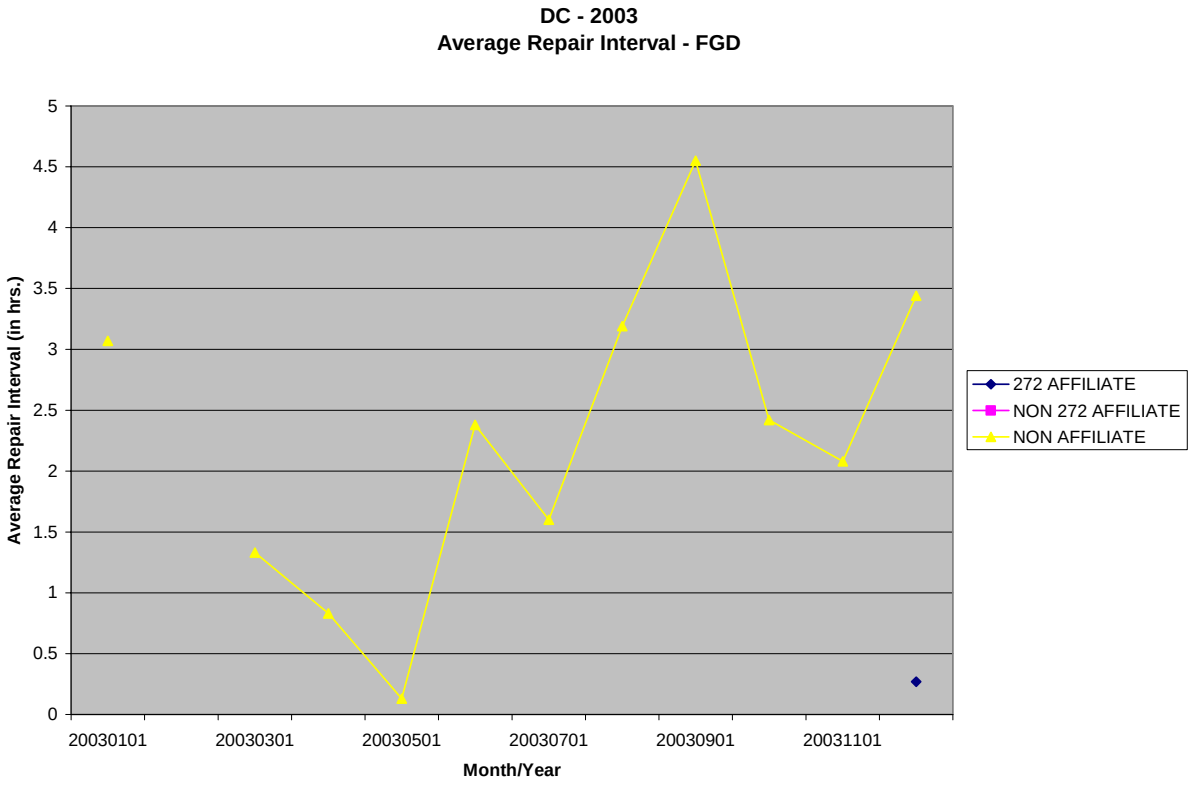

DC - 2003
Trouble Volumes - FGD
# of Troubles
12
10
8
6
4
2
0
20030101
20030401
20030601
20030801
20031001
20031201
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

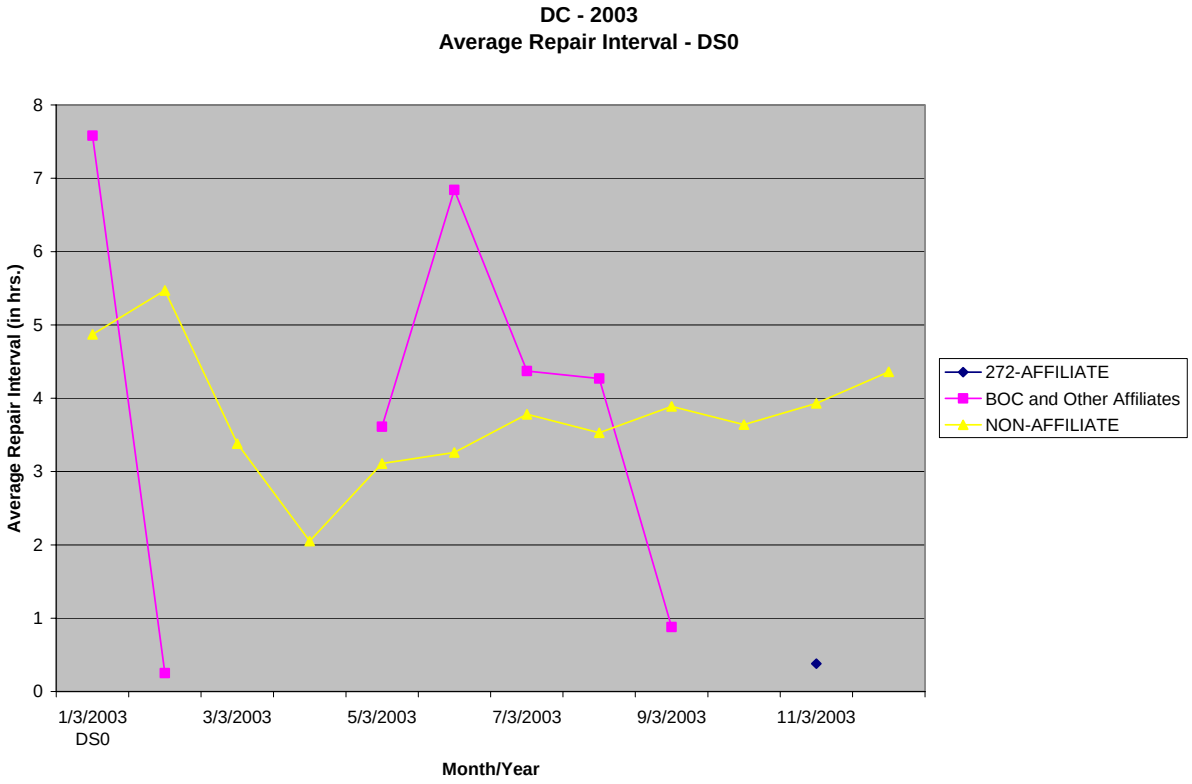

DC - 2003
Trouble Volumes - DS0
# of Troubles
180
160
140
120
100
80
60
40
20
0
1/3/03
DS0
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

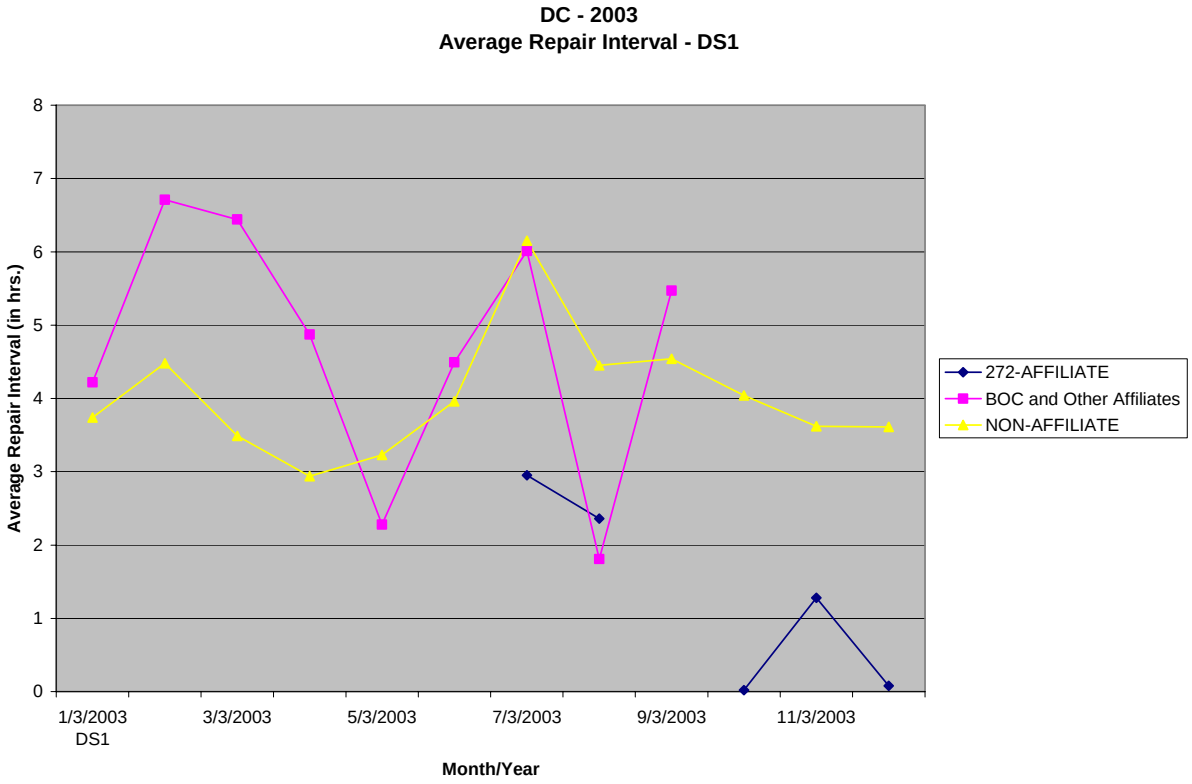

DC - 2003
Trouble Volumes - DS1
600
500
400
300
200
100
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

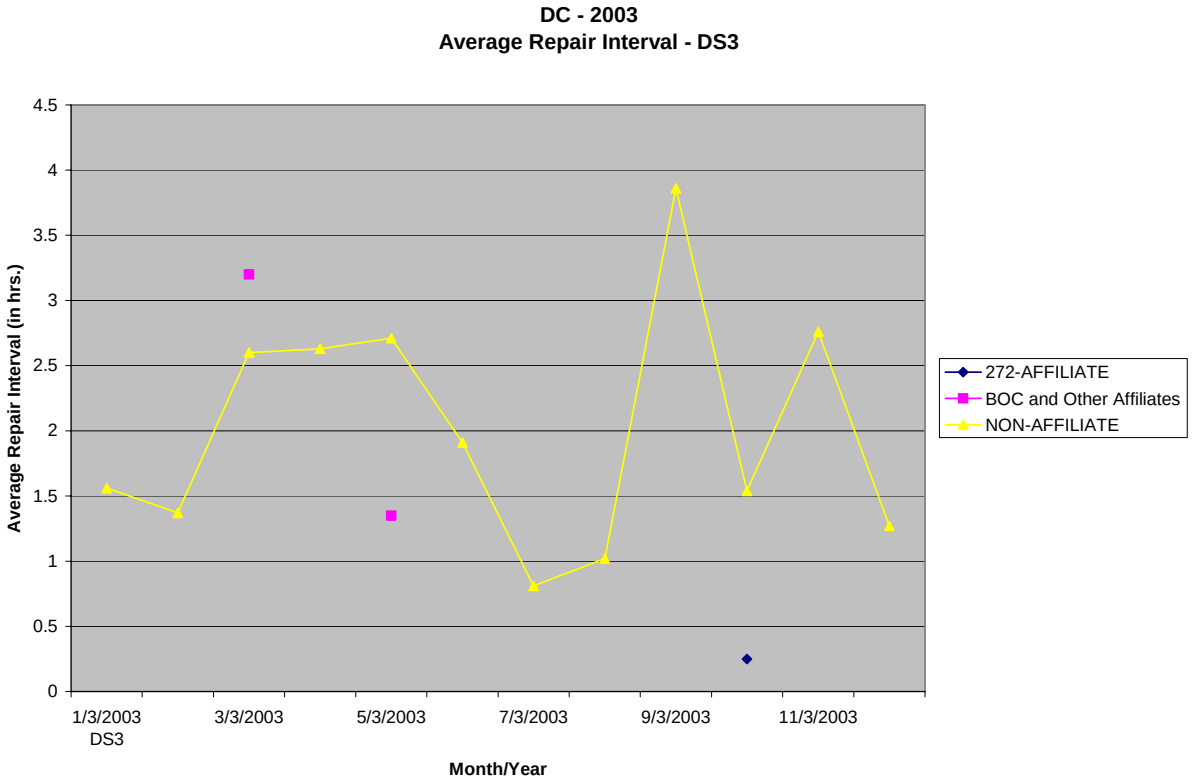

DC - 2003
Trouble Volumes - DS3
20
18
16
14
12
10
8
6
4
2
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

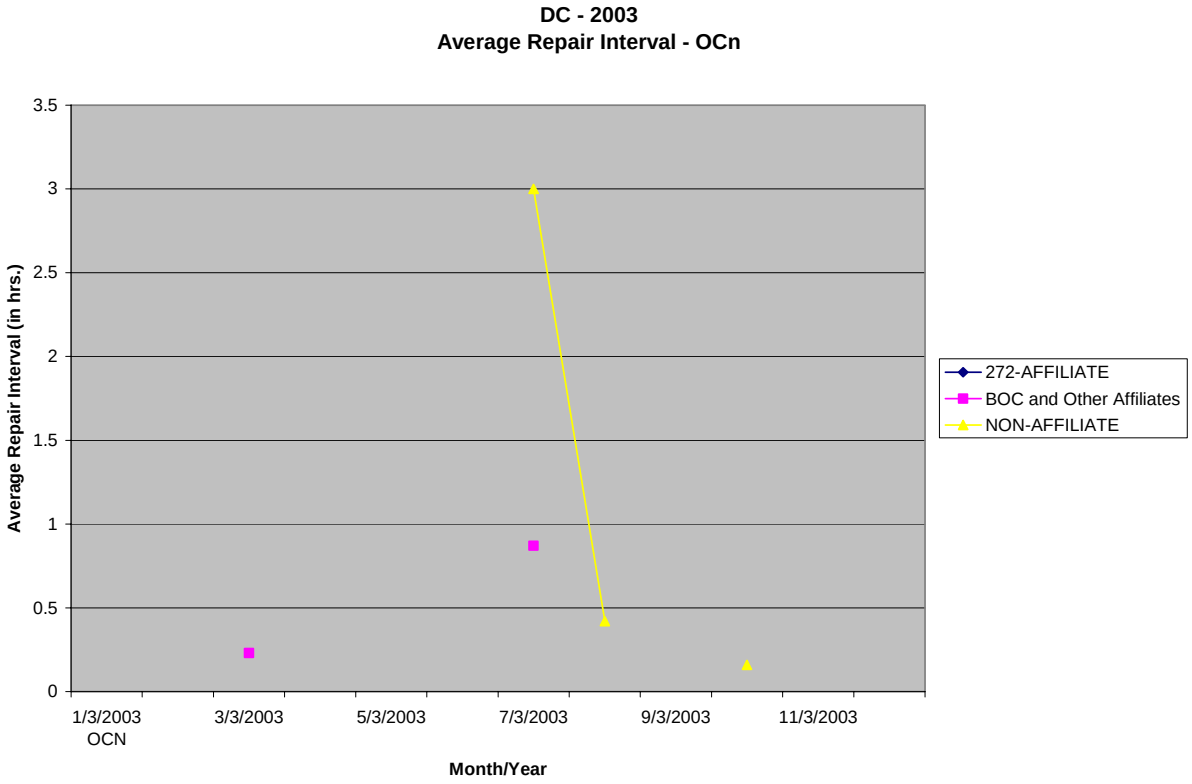

DC - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

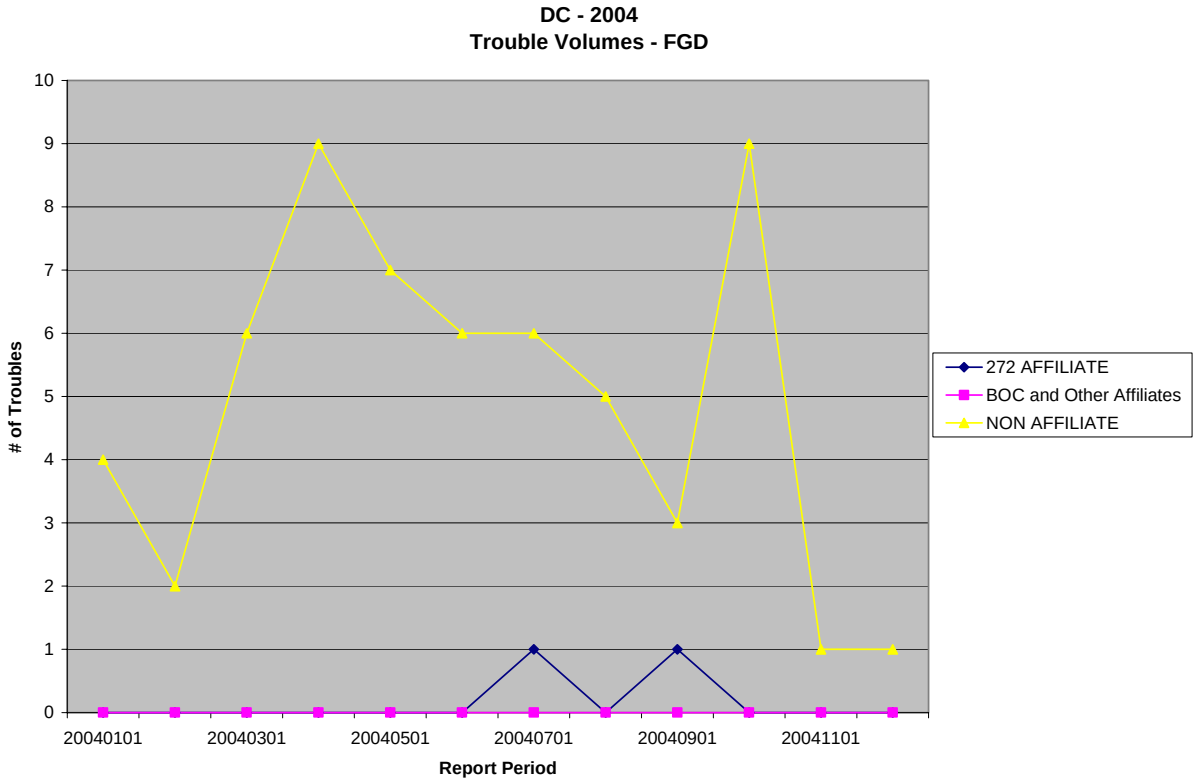

DC - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs.)
5
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

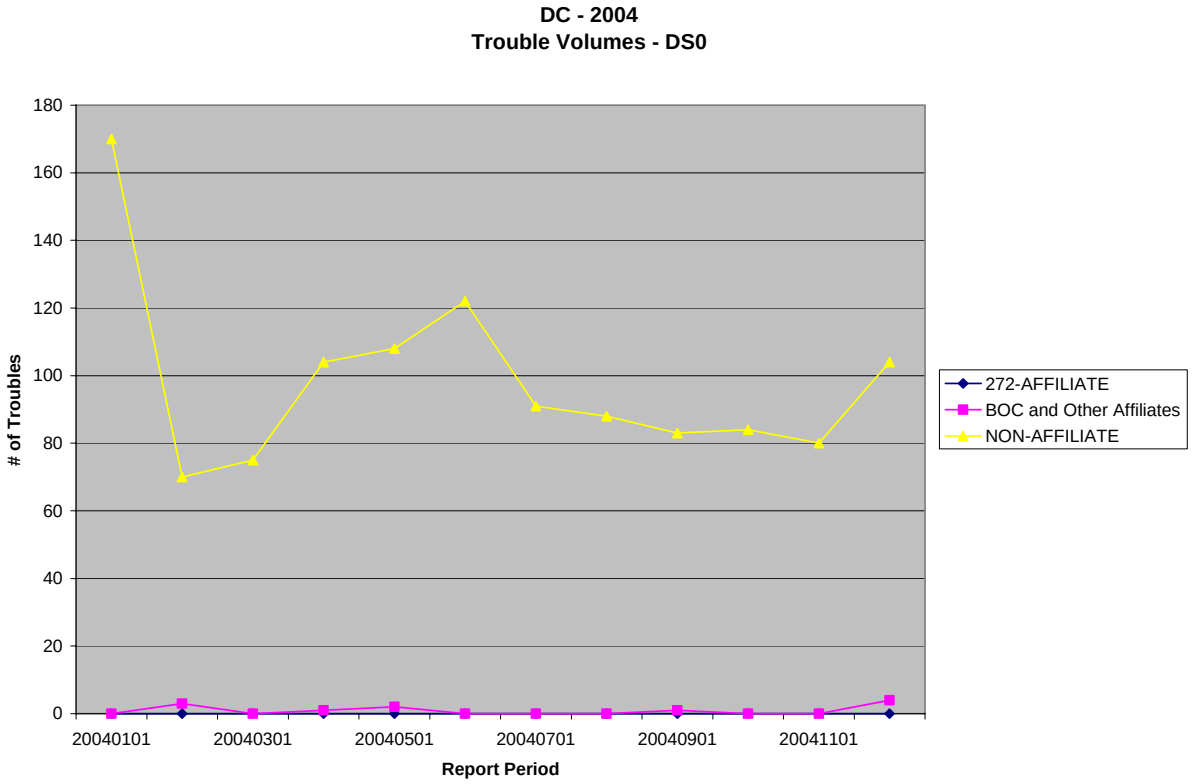

DC - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
8
7
6
5
4
3
2
1
0
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

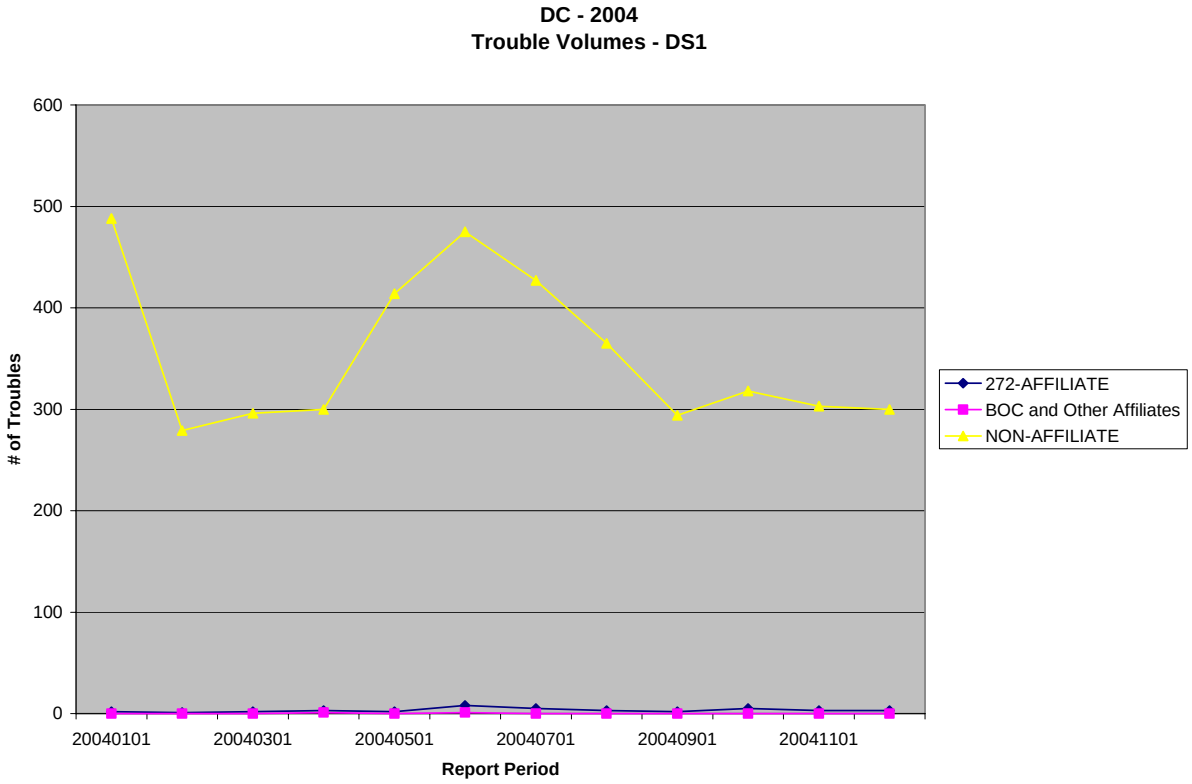

DC - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
8
7
6
5
4
3
2
1
0
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

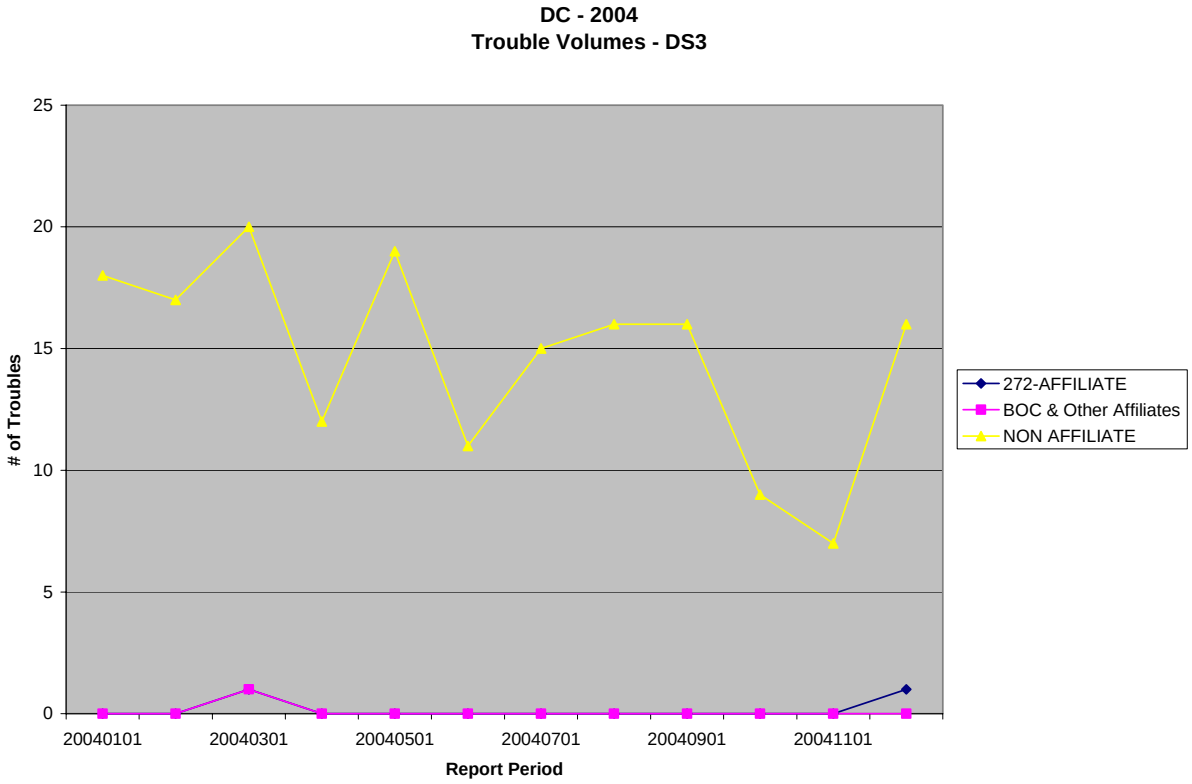

DC - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

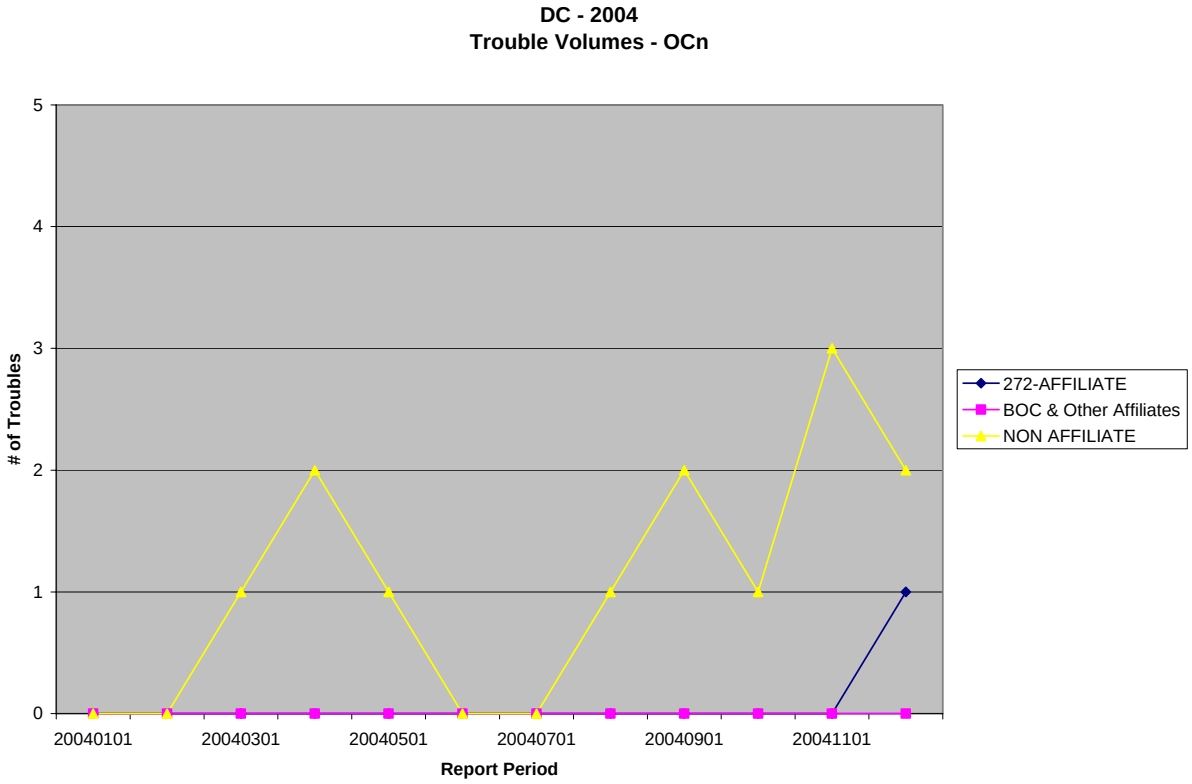

DC - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
3.5
3
2.5
2
1.5
1
0.5
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

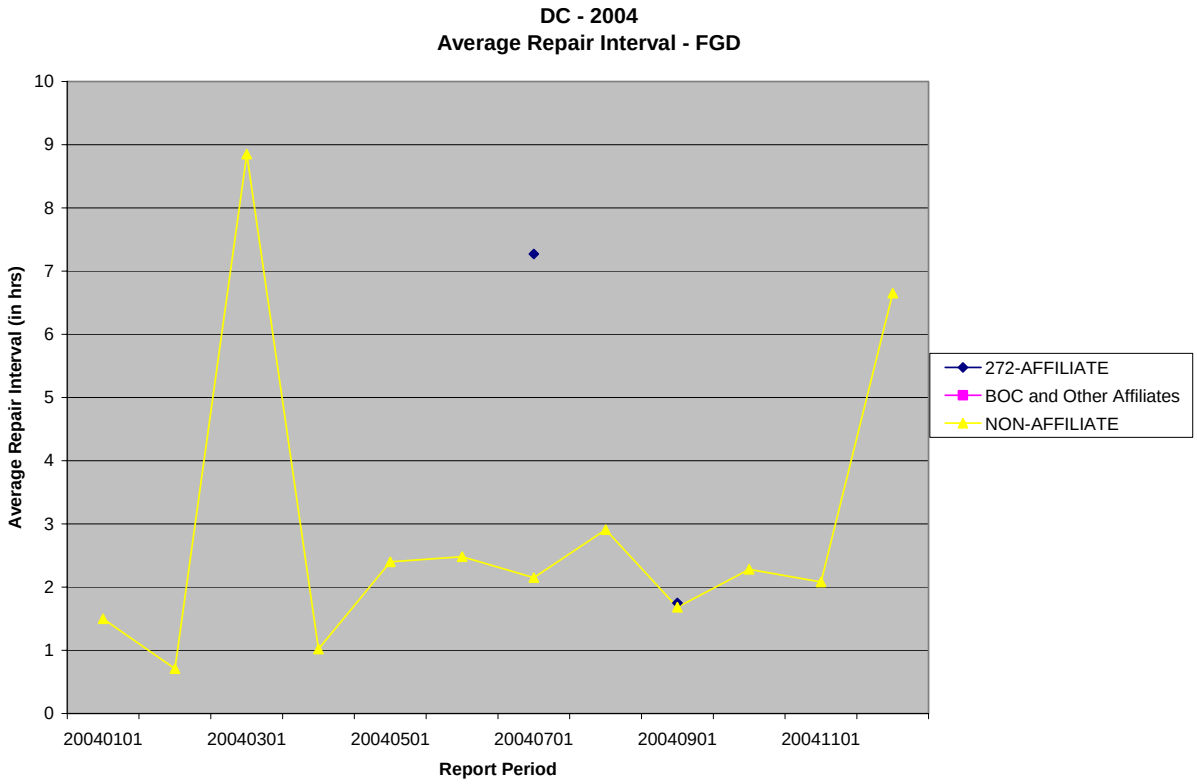

DC - 2004
Trouble Volumes - FGD
# of Troubles
10
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE

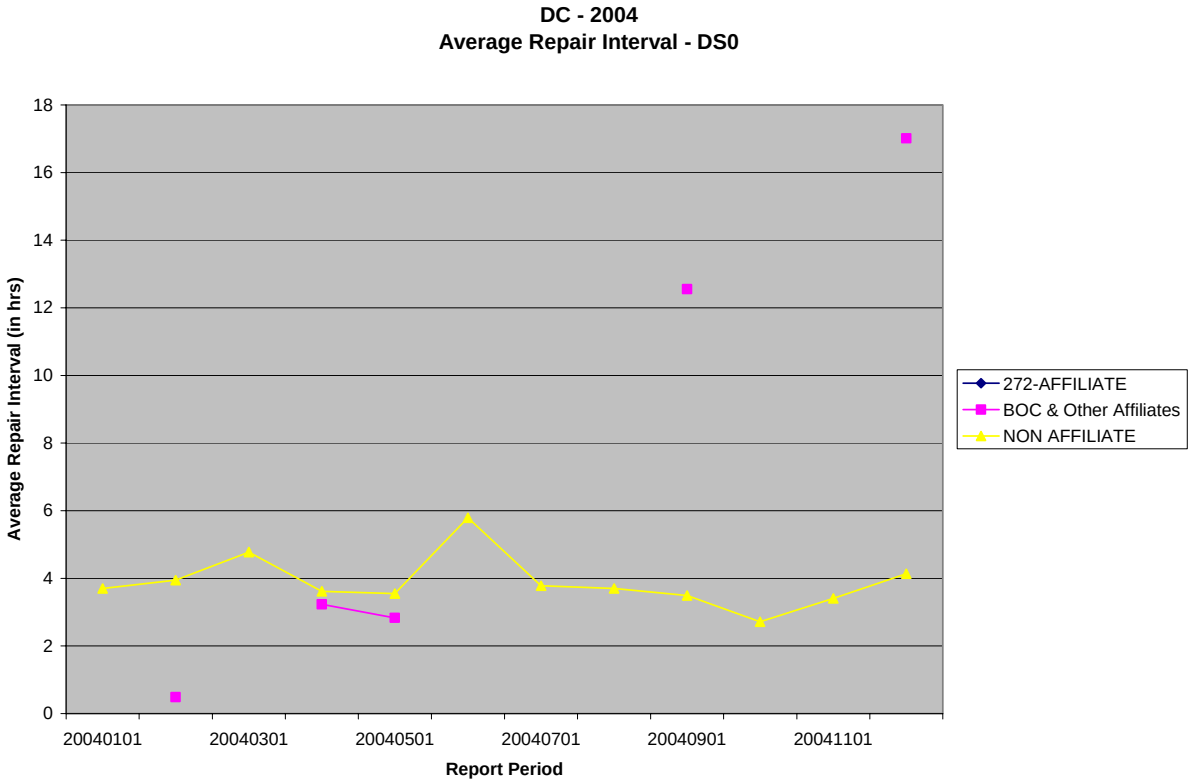

DC - 2004
Trouble Volumes - DS0
# of Troubles
180
160
140
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

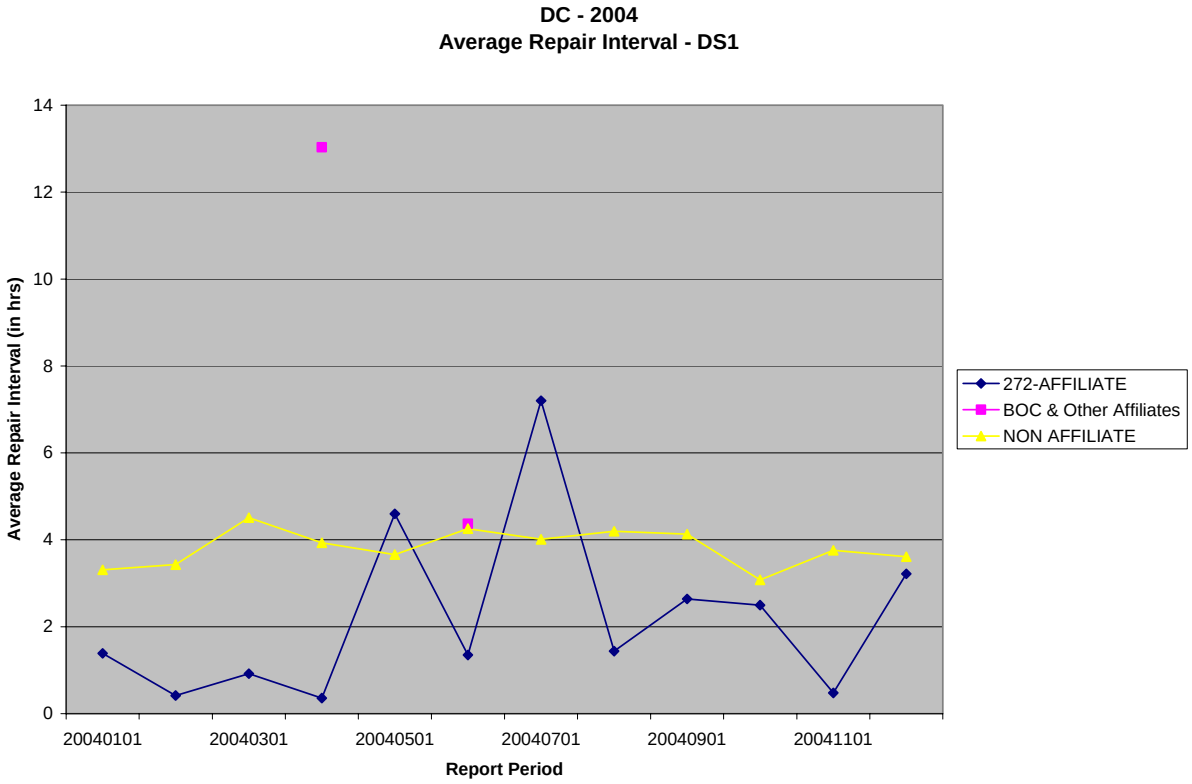

DC - 2004
Trouble Volumes - DS1
600
500
400
300
200
100
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

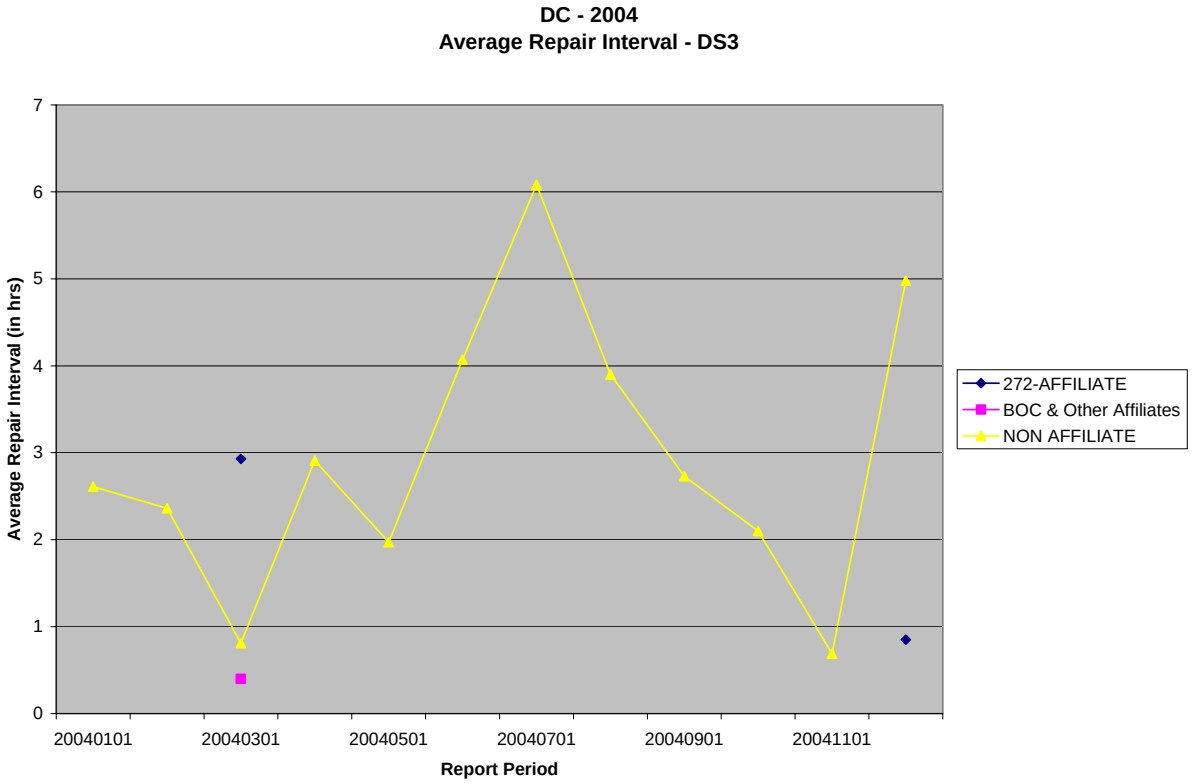

DC - 2004
Trouble Volumes - DS3
25
20
15
10
5
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

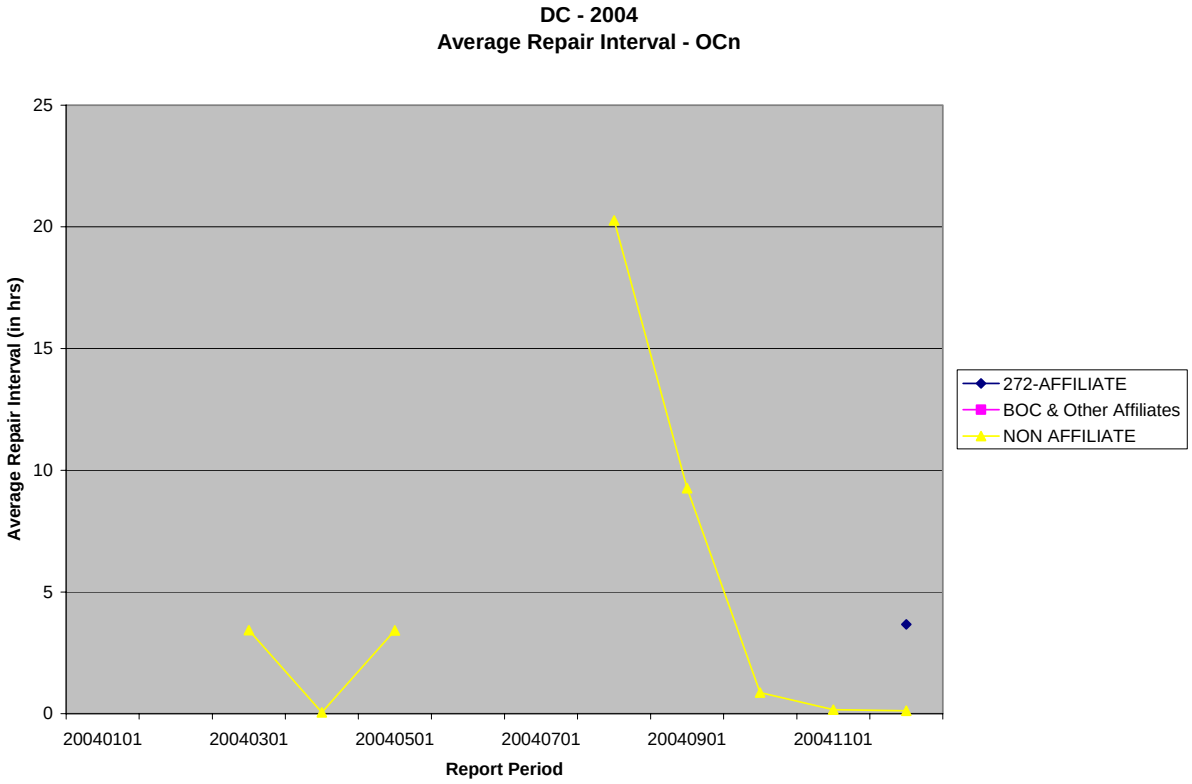

DC - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


DC - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
10
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

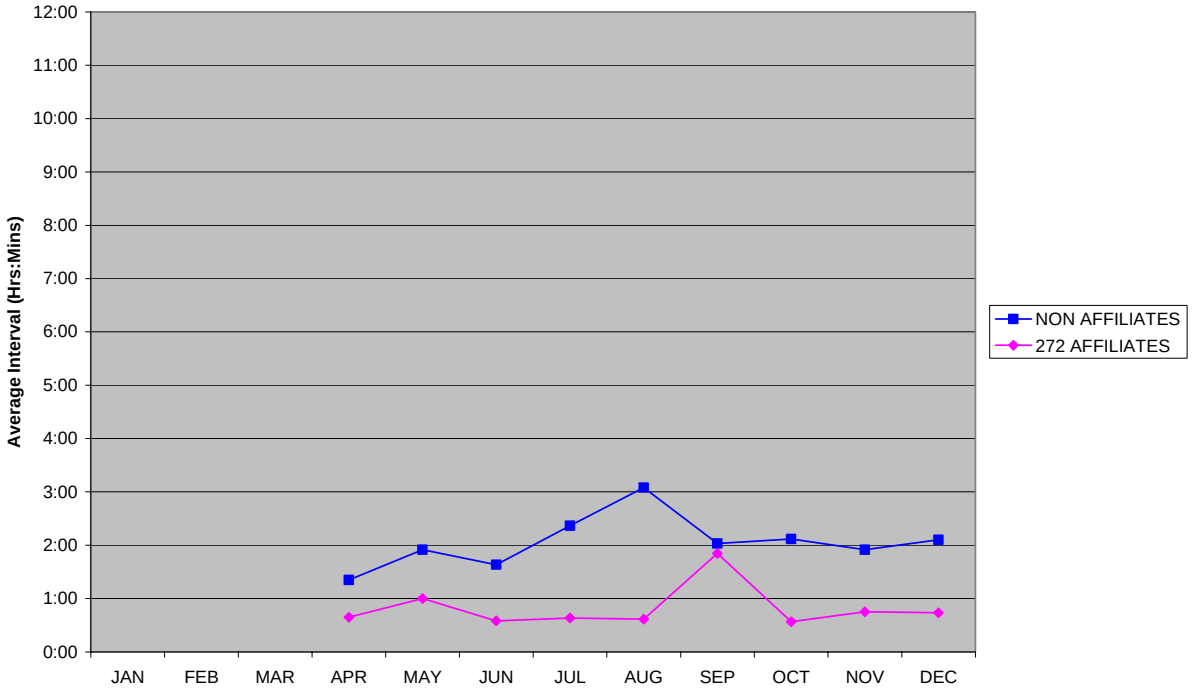

DC - 2004
Average Repair Interval - DS0
Average Repair Interval (in hrs)
18
16
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


DC - 2004
Average Repair Interval - DS1
Average Repair Interval (in hrs)
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

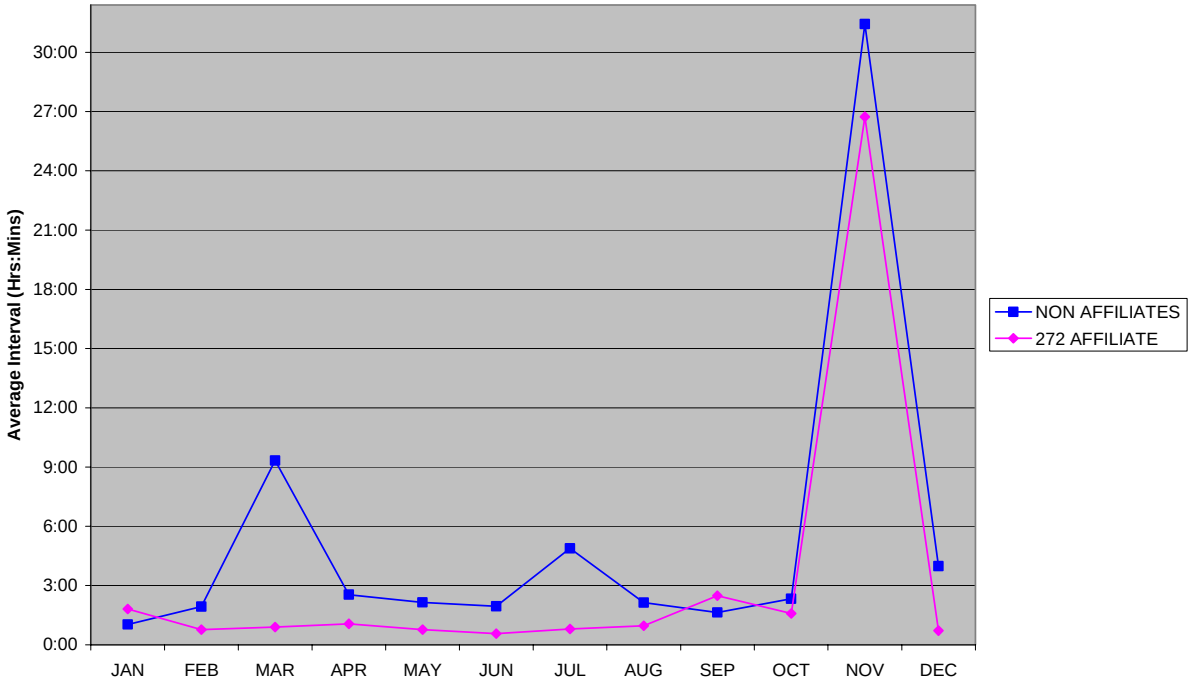

DC - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
0
1
2
3
4
5
6
7
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

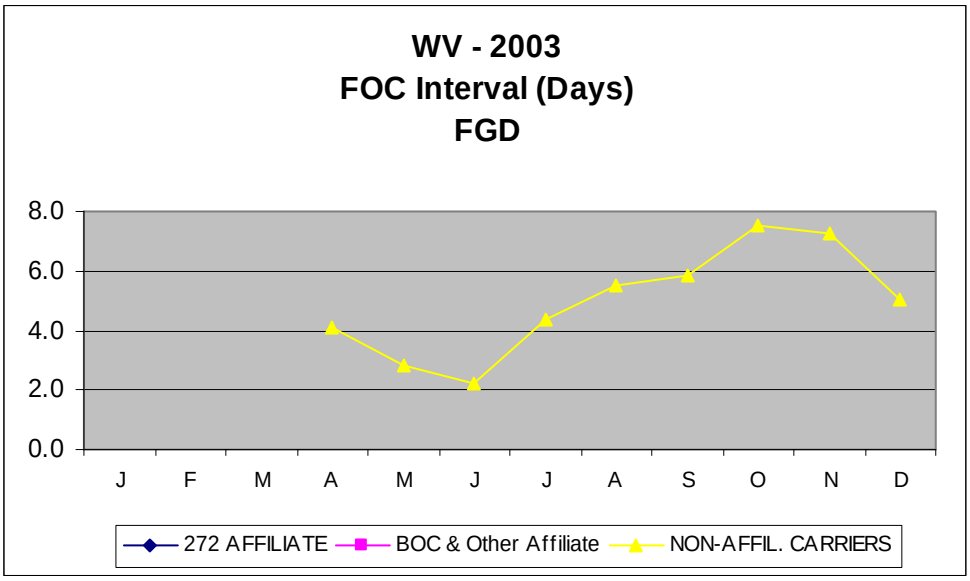

DC - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
0
5
10
15
20
25
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

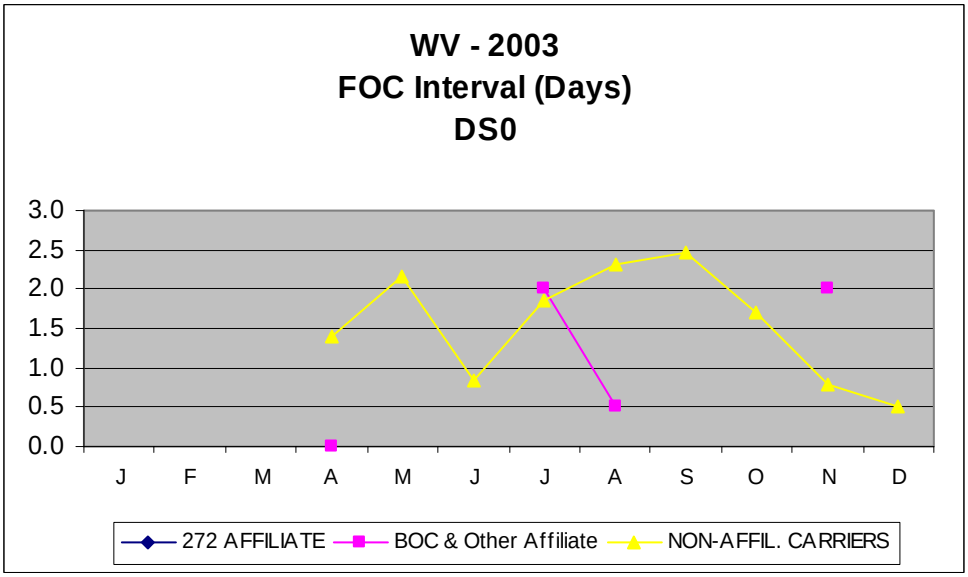
DC - 2003
PIC INTERVALS

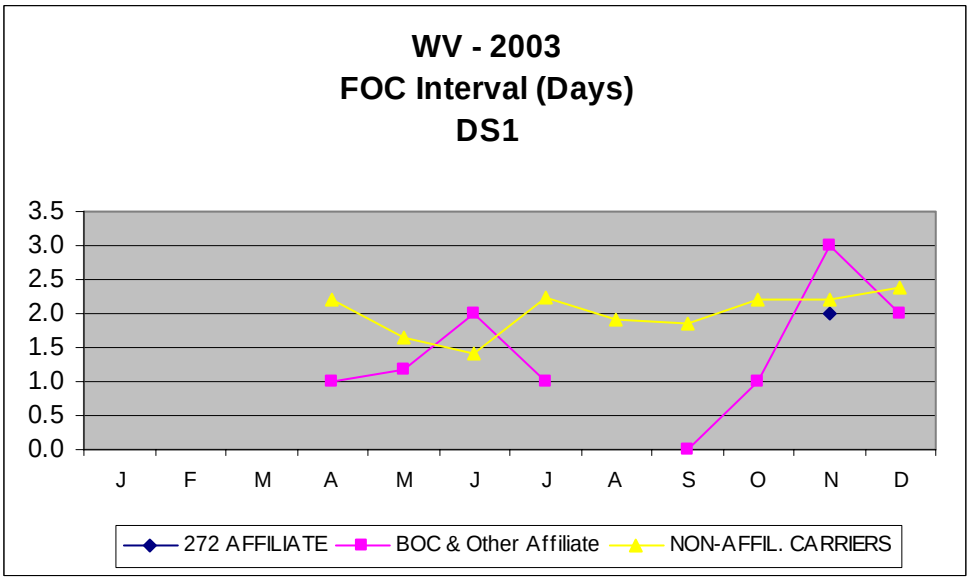


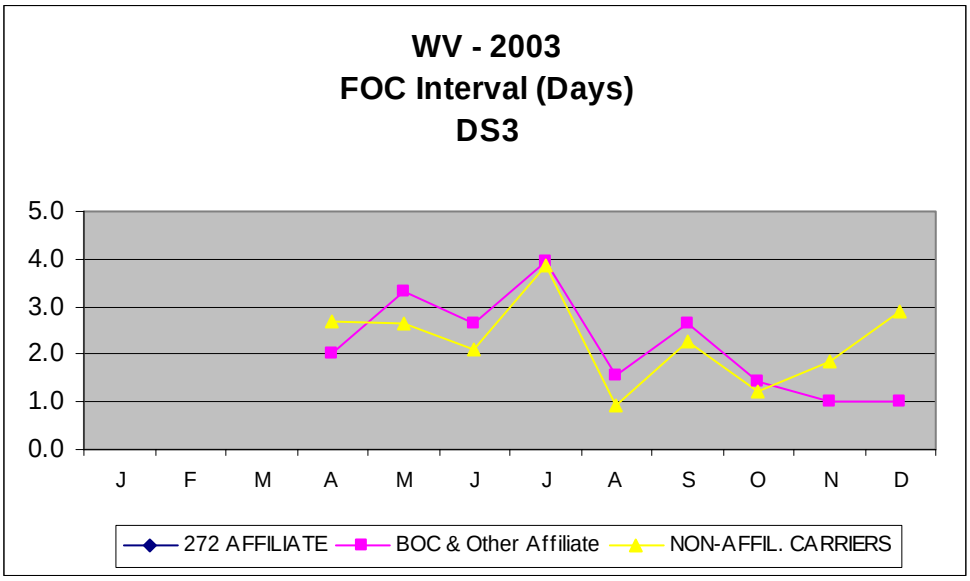
DC - 2004
PIC INTERVALS

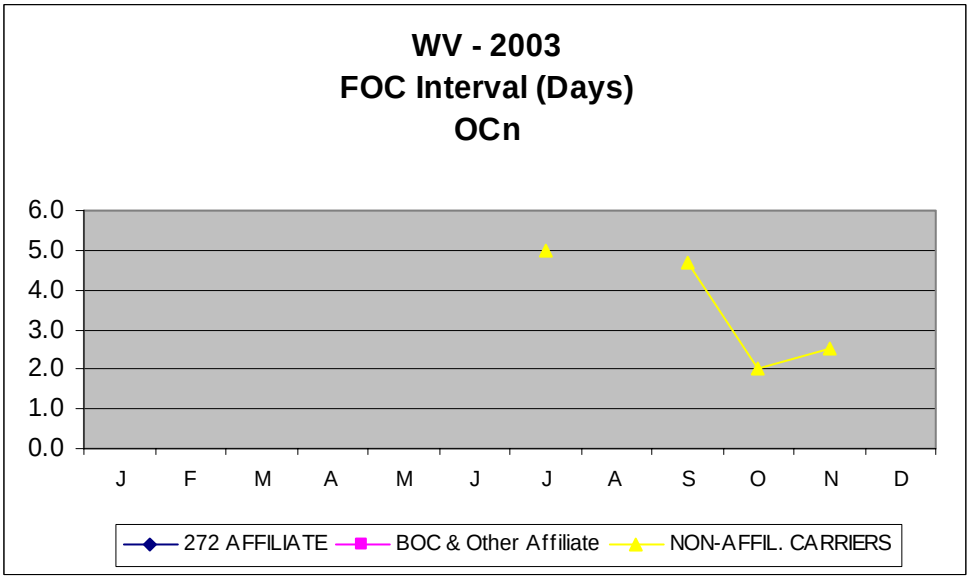


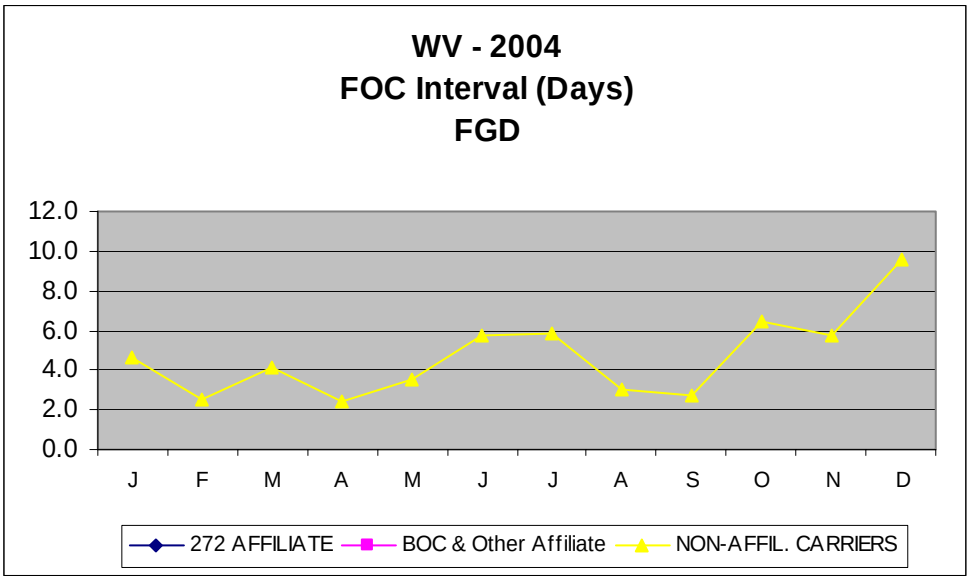

WV - 2003
FOC Interval (Days)
FGD
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

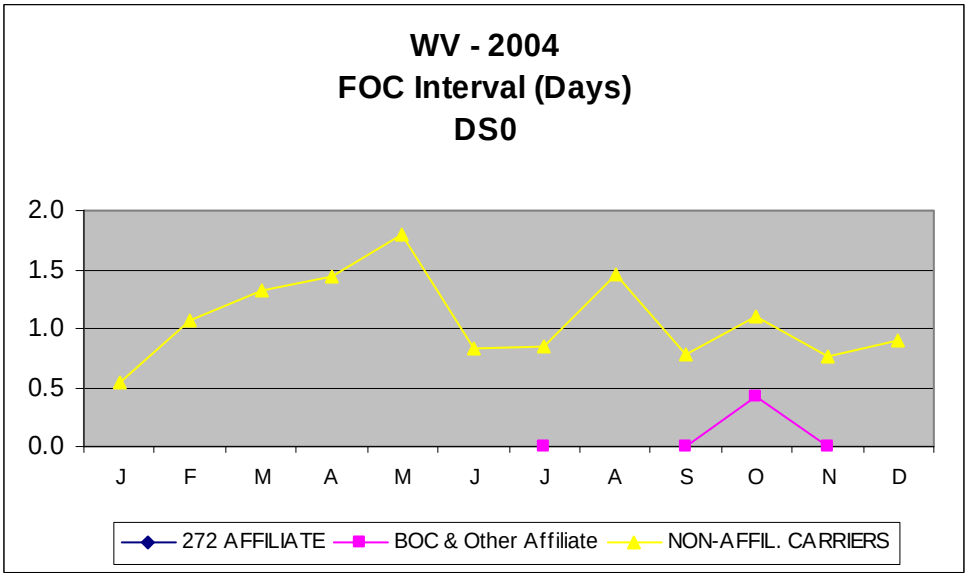

WV - 2003
FOC Interval (Days)
DS0
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

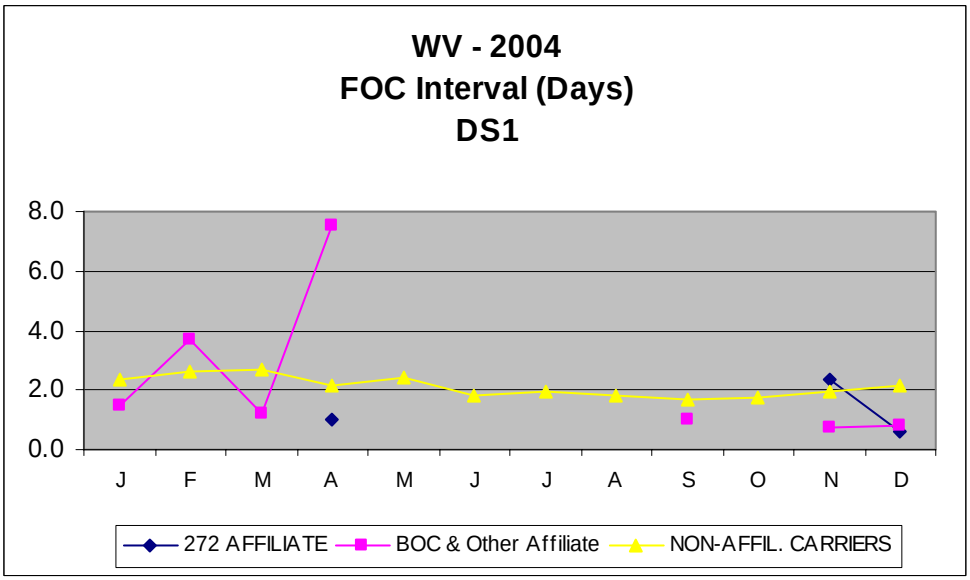

WV - 2003
FOC Interval (Days)
DS1
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

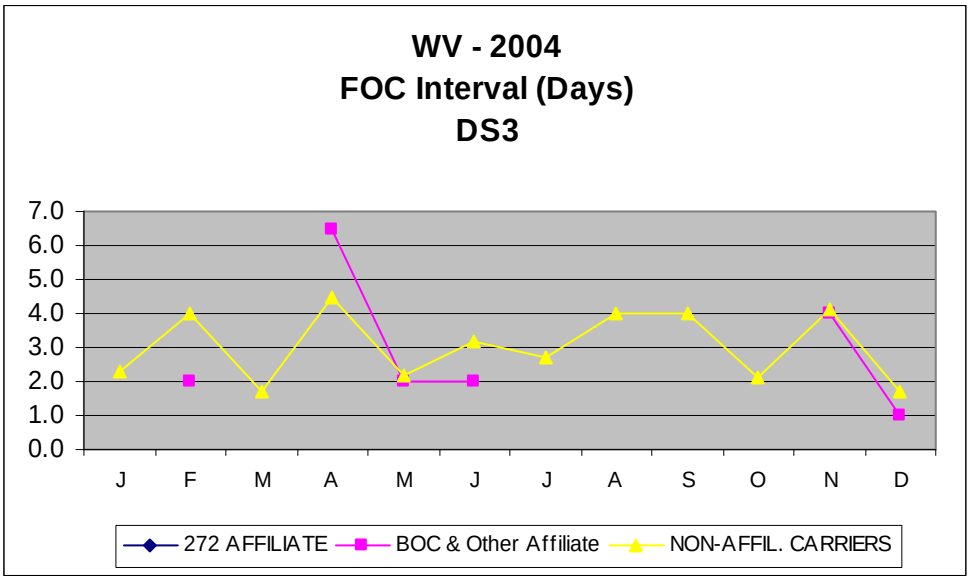

WV - 2003
FOC Interval (Days)
DS3
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

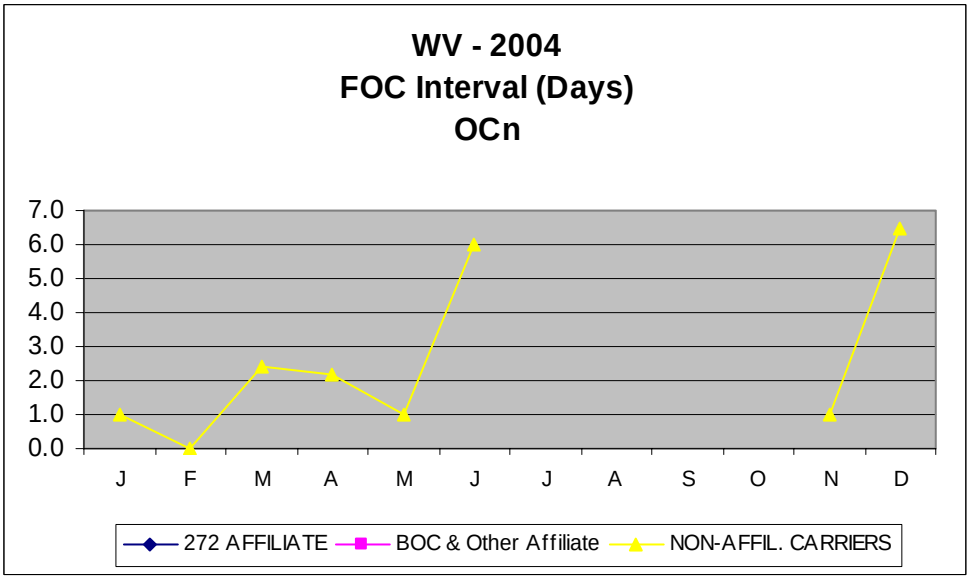

WV - 2003
FOC Interval (Days)
OCn
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


WV - 2004
FOC Interval (Days)
FGD
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

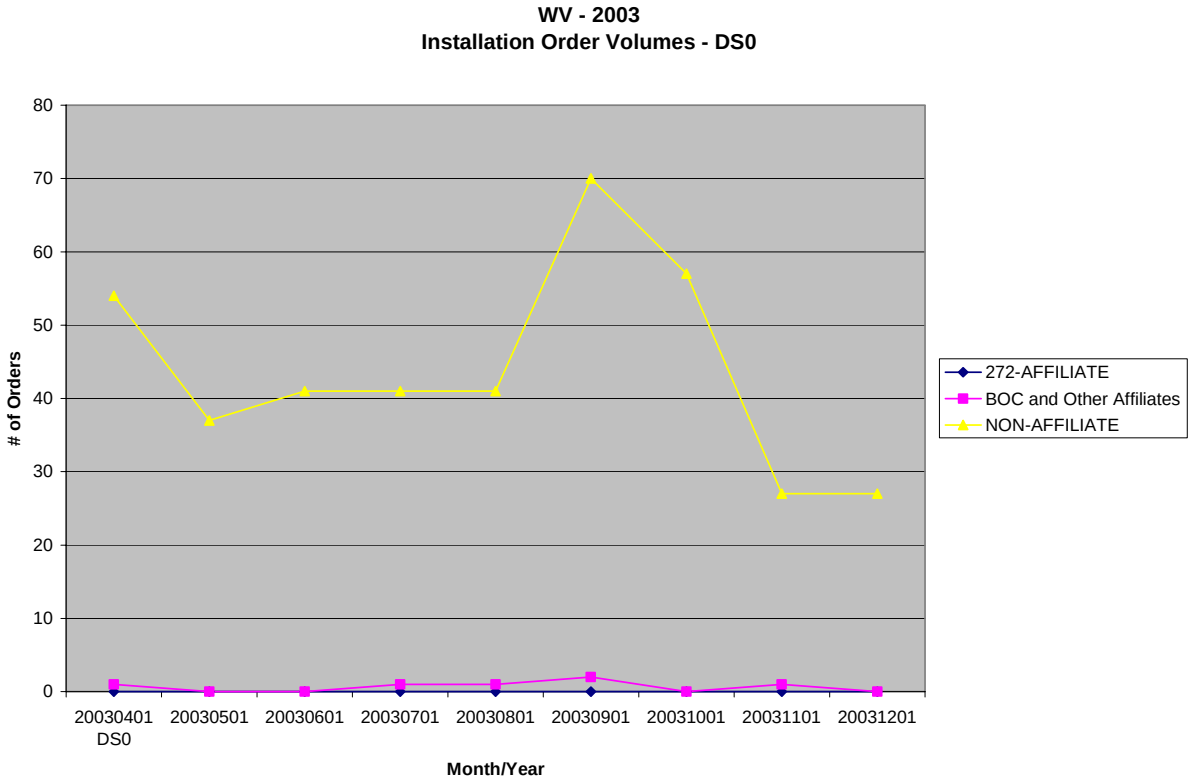

WV - 2004
FOC Interval (Days)
DS0
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

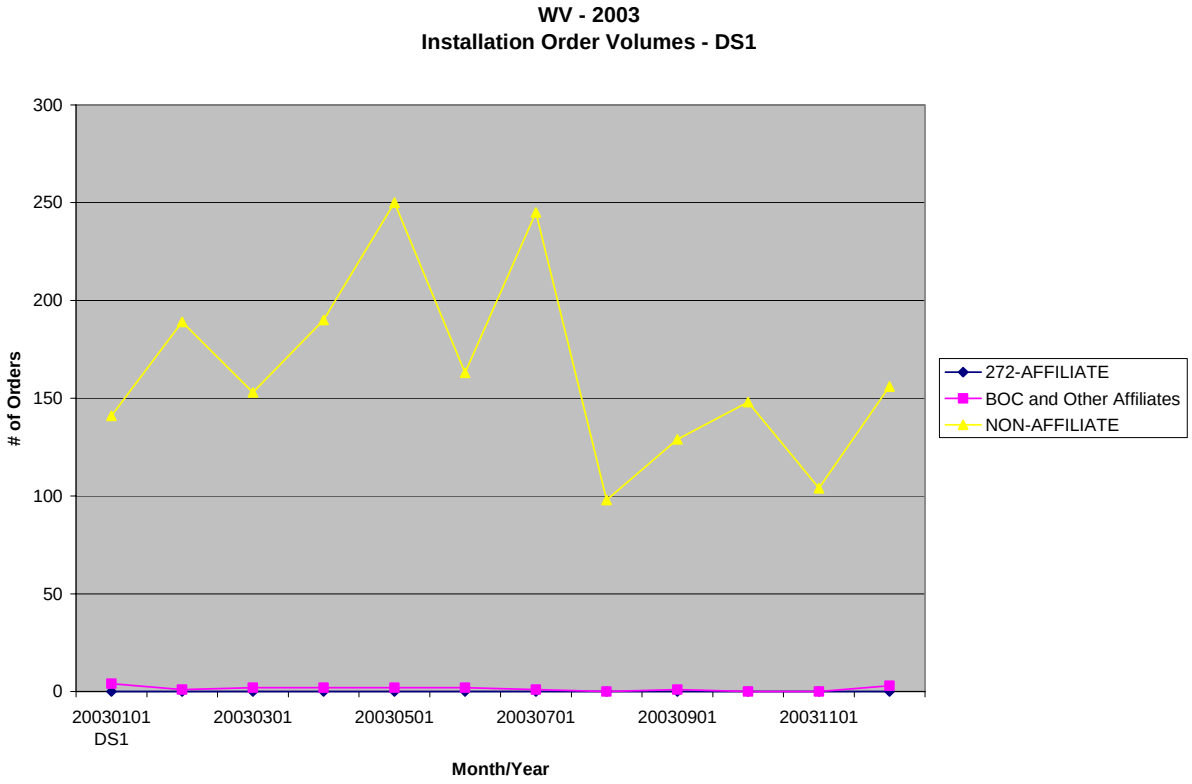

WV - 2004
FOC Interval (Days)
DS1
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

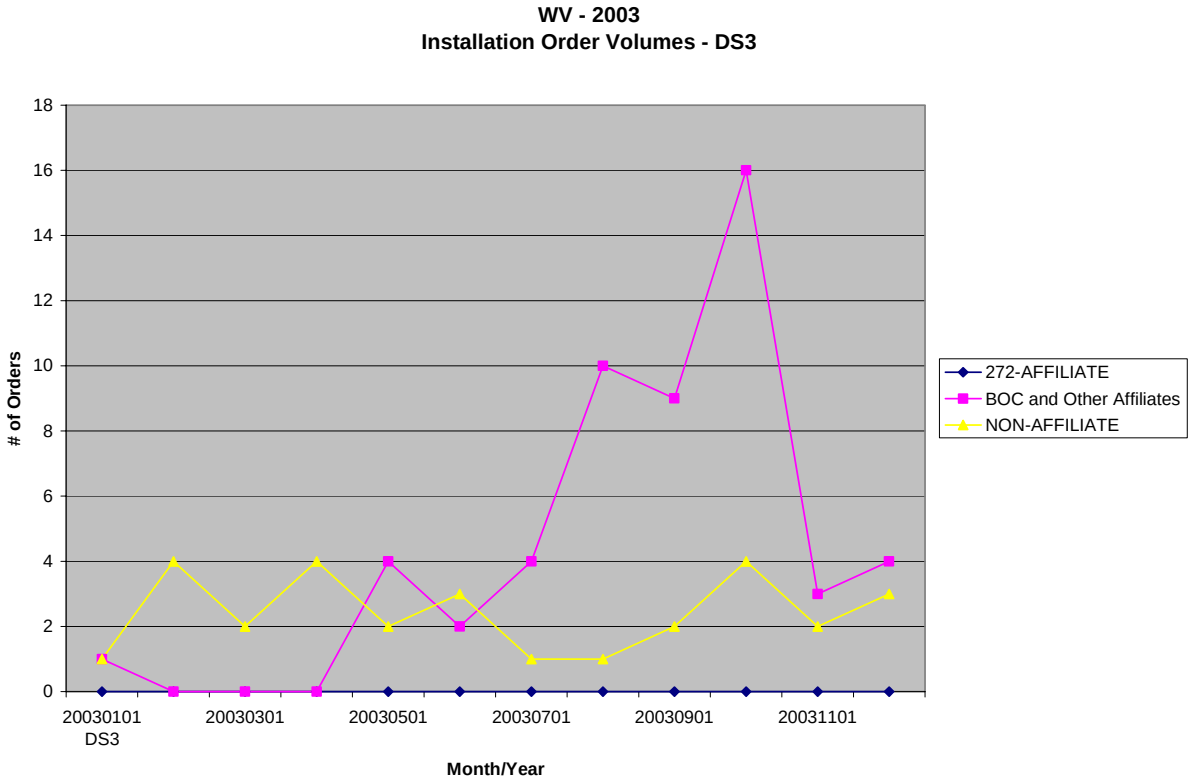

WV - 2004
FOC Interval (Days)
DS3
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

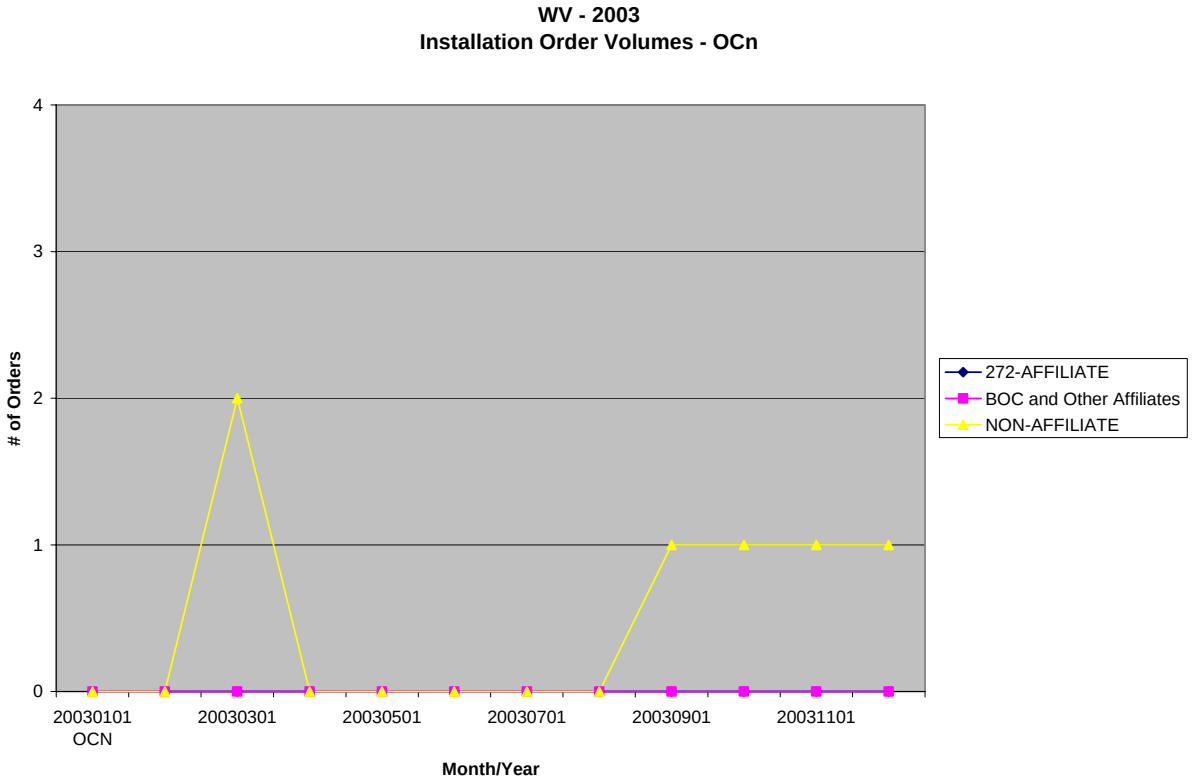

WV - 2004
FOC Interval (Days)
OCn
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

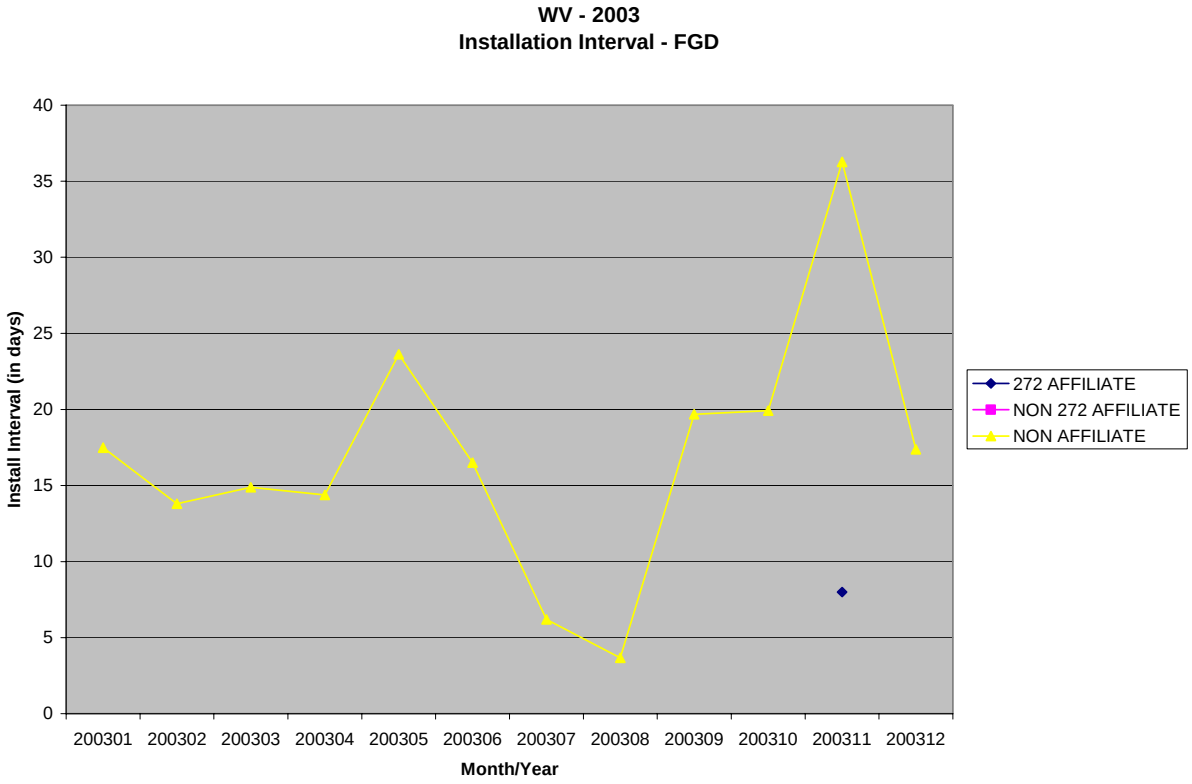
WV - 2003
Installation Order Volumes - FGD
30
25
20
15
10
5
0
# of Orders
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

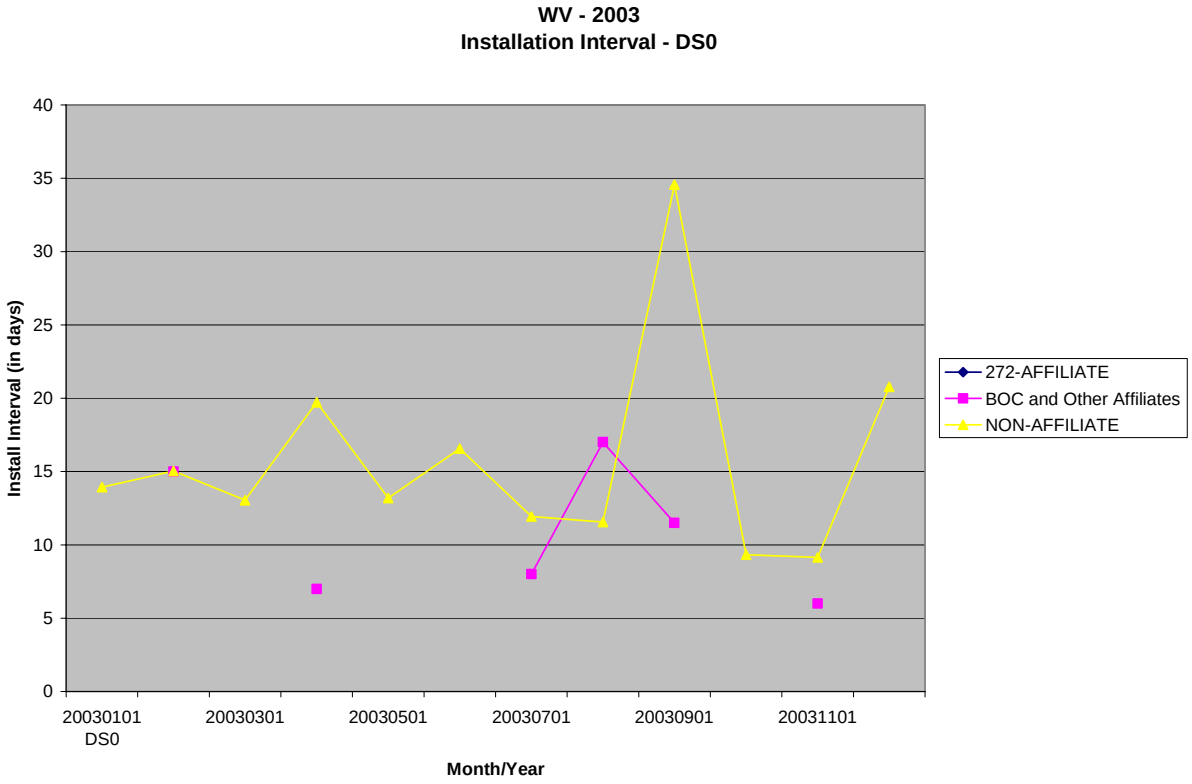

WV - 2003
Installation Order Volumes - DS0
80
70
60
50
40
30
20
10
0
# of Orders
20030401
DS0
20030501
20030601
20030701
20030801
20030901
20031001
20031101
20031201
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

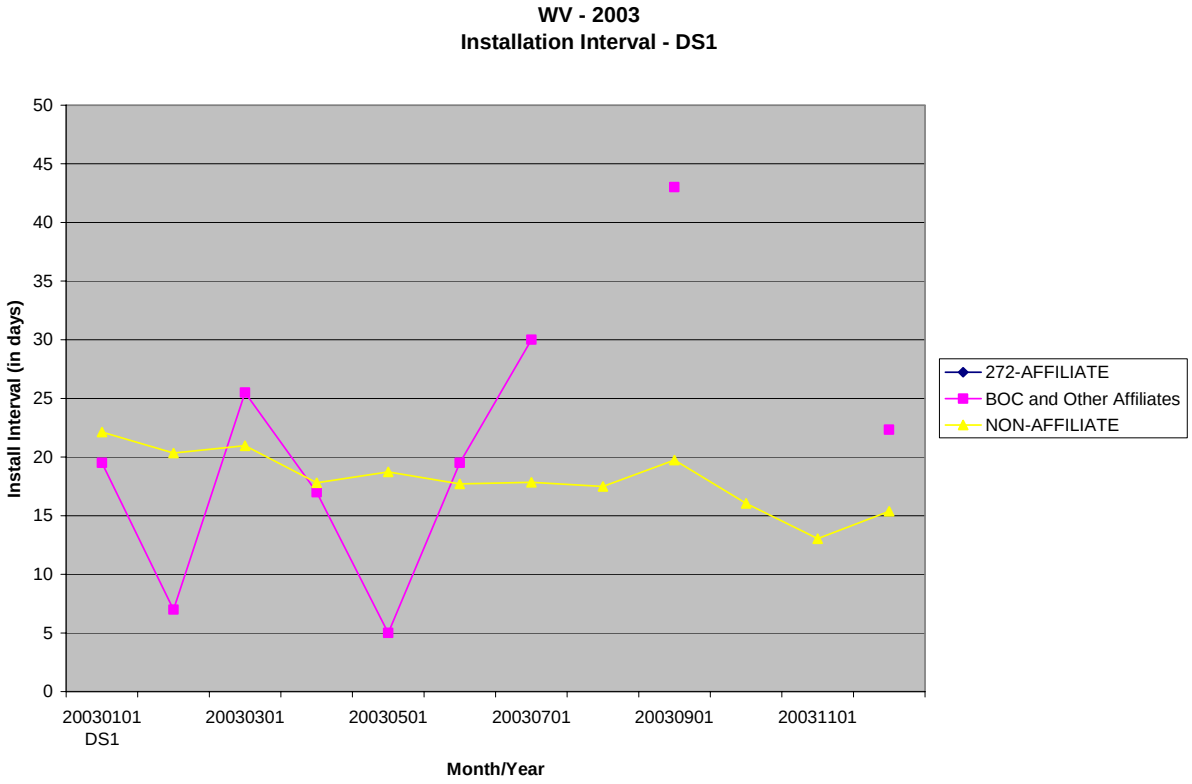

WV - 2003
Installation Order Volumes - DS1
300
250
200
150
100
50
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

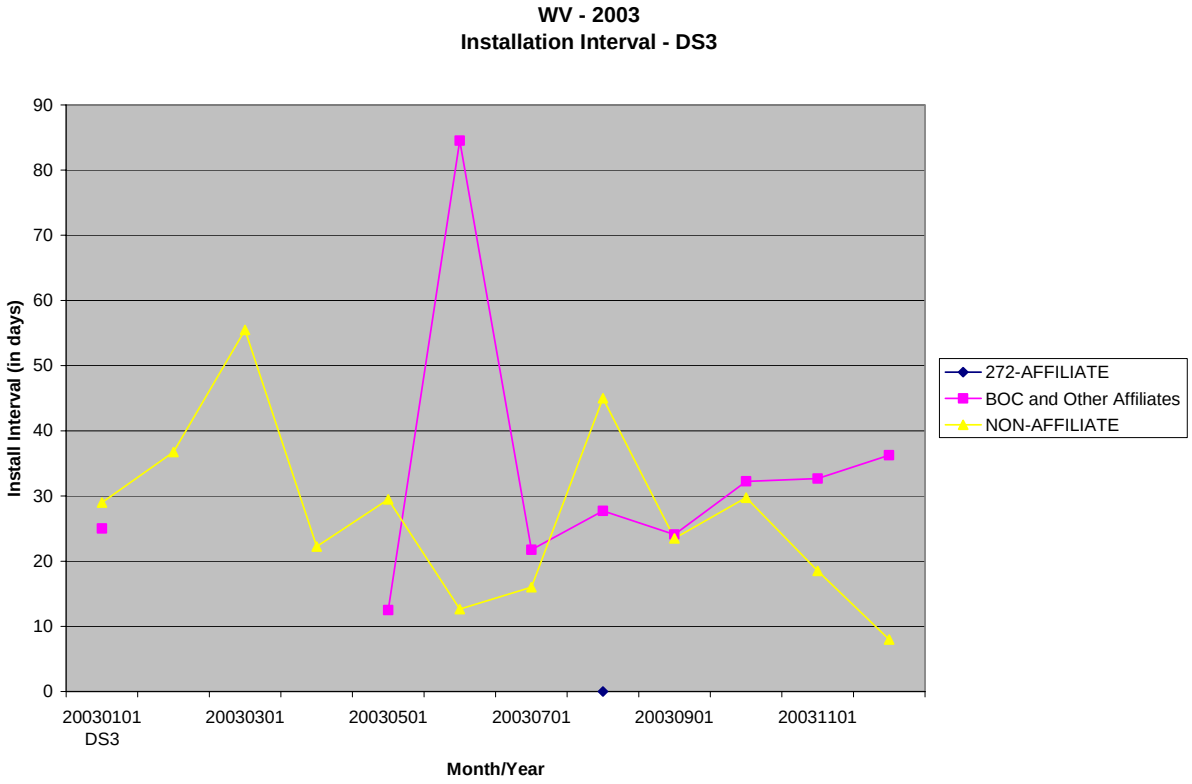

WV - 2003
Installation Order Volumes - DS3
18
16
14
12
10
8
6
4
2
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

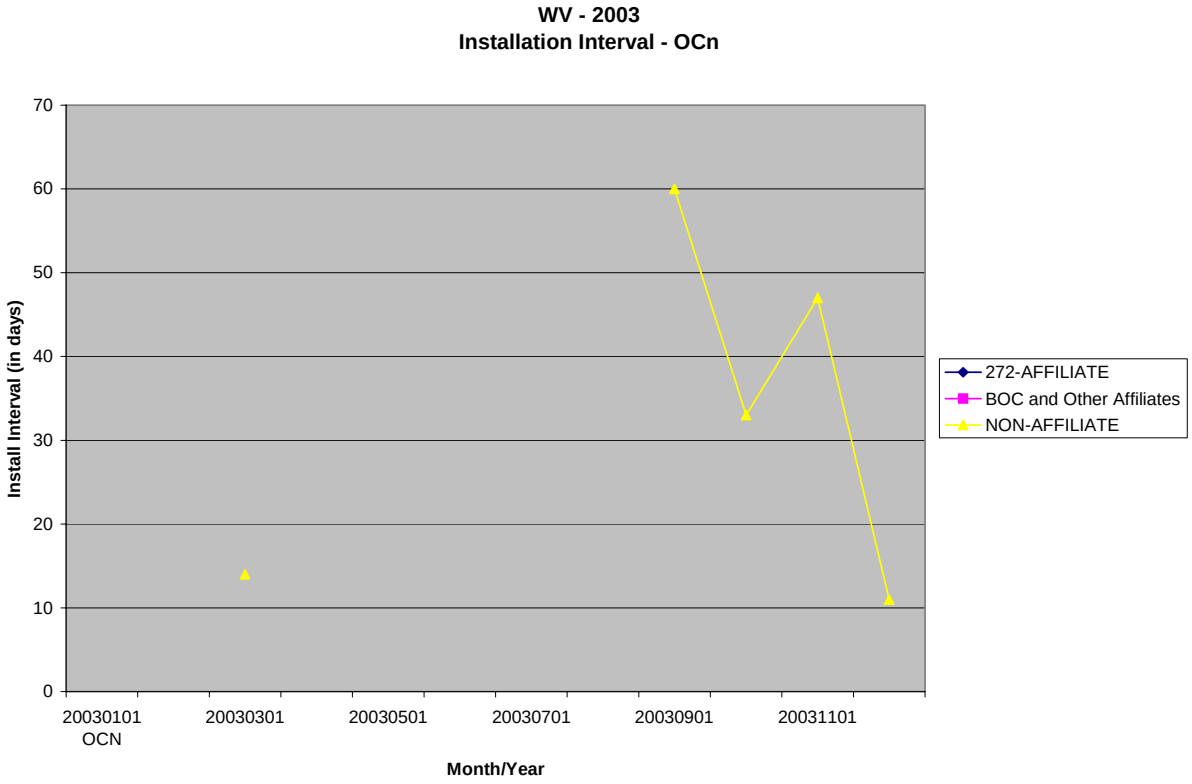

WV - 2003
Installation Order Volumes - OCn
# of Orders
4
3
2
1
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

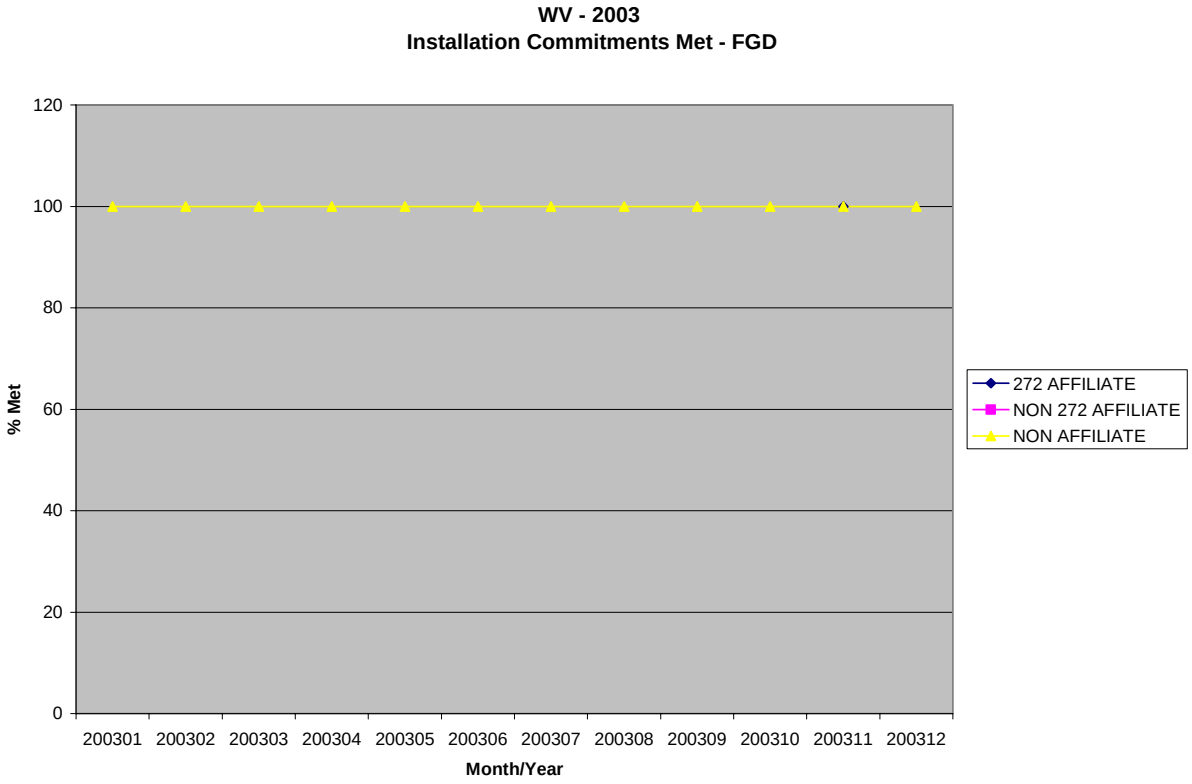

WV - 2003
Installation Interval - FGD
Install Interval (in days)
40
35
30
25
20
15
10
5
0
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

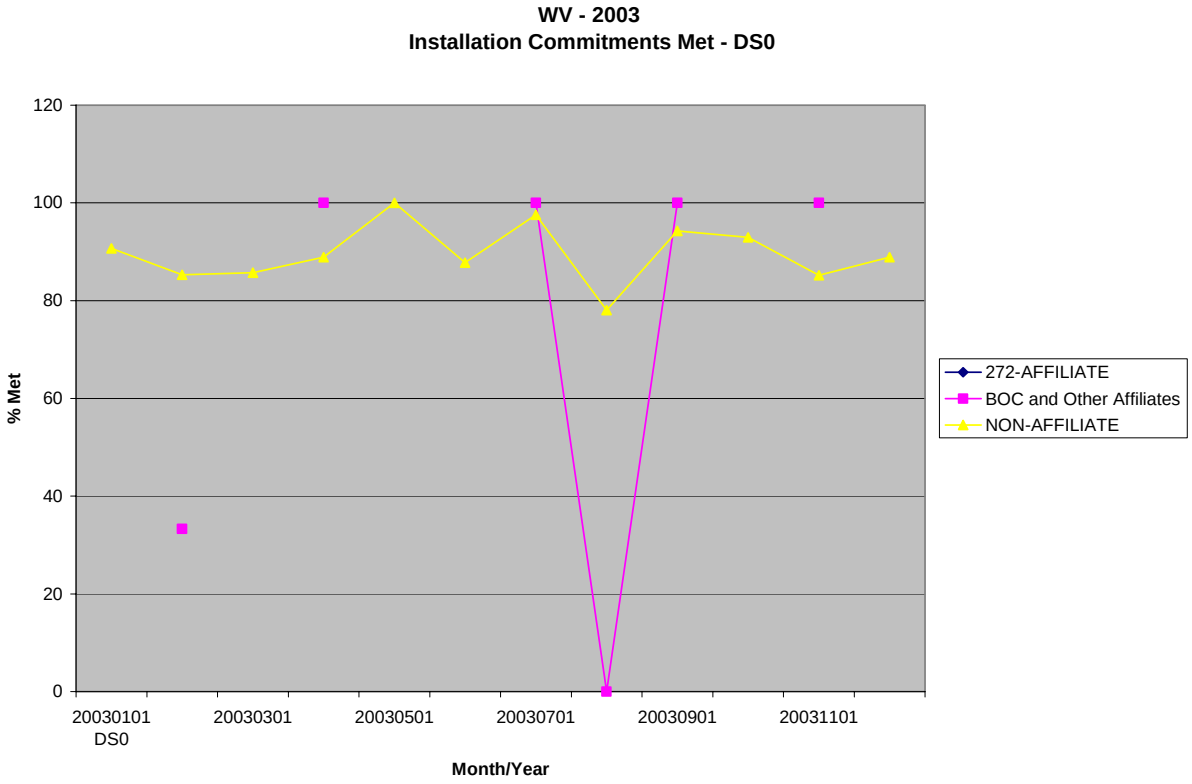

WV - 2003
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

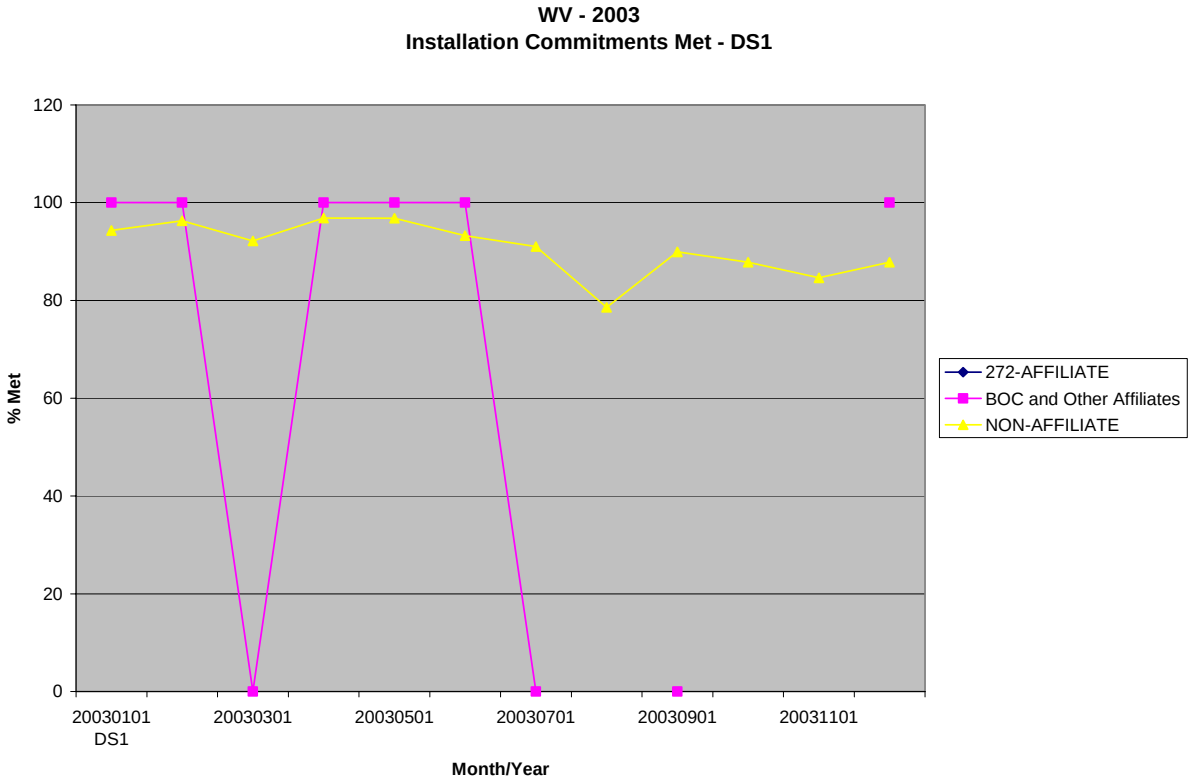

WV - 2003
Installation Interval - DS1
Install Interval (in days)
50
45
40
35
30
25
20
15
10
5
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

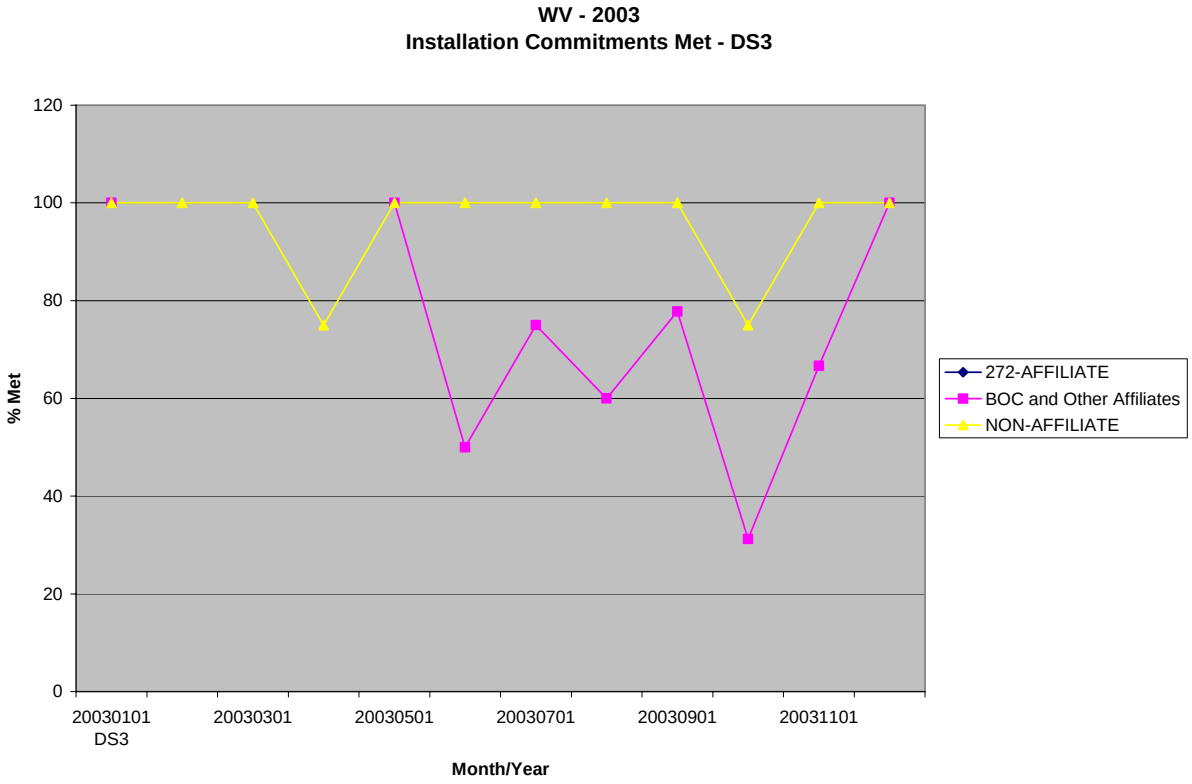

WV - 2003
Installation Interval - DS3
Install Interval (in days)
90
80
70
60
50
40
30
20
10
0
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

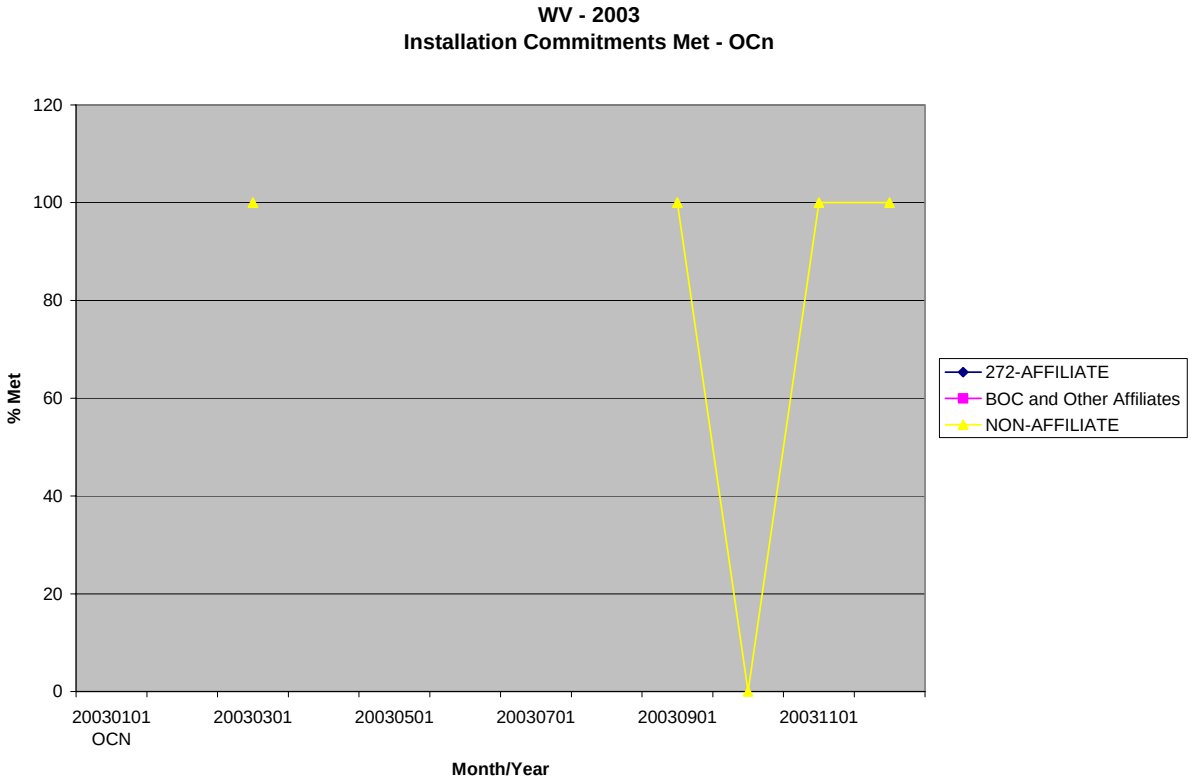

WV - 2003
Installation Interval - OCn
Install Interval (in days)
70
60
50
40
30
20
10
0
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


WV - 2003
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

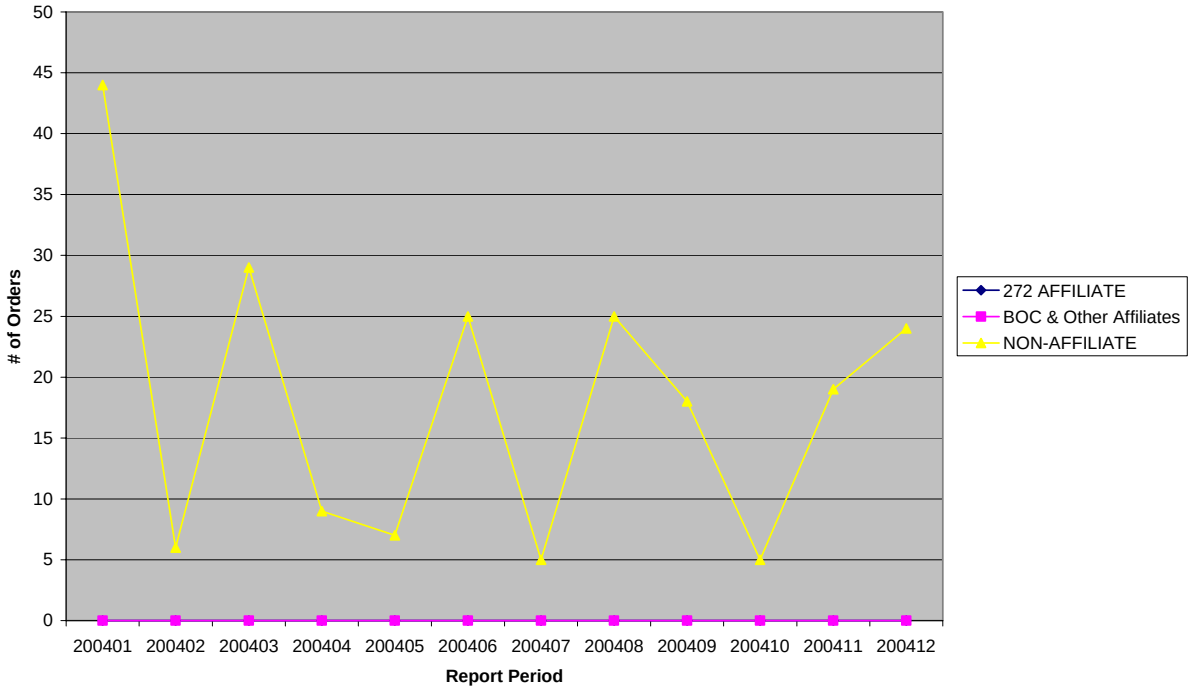

WV - 2003
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


WV - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

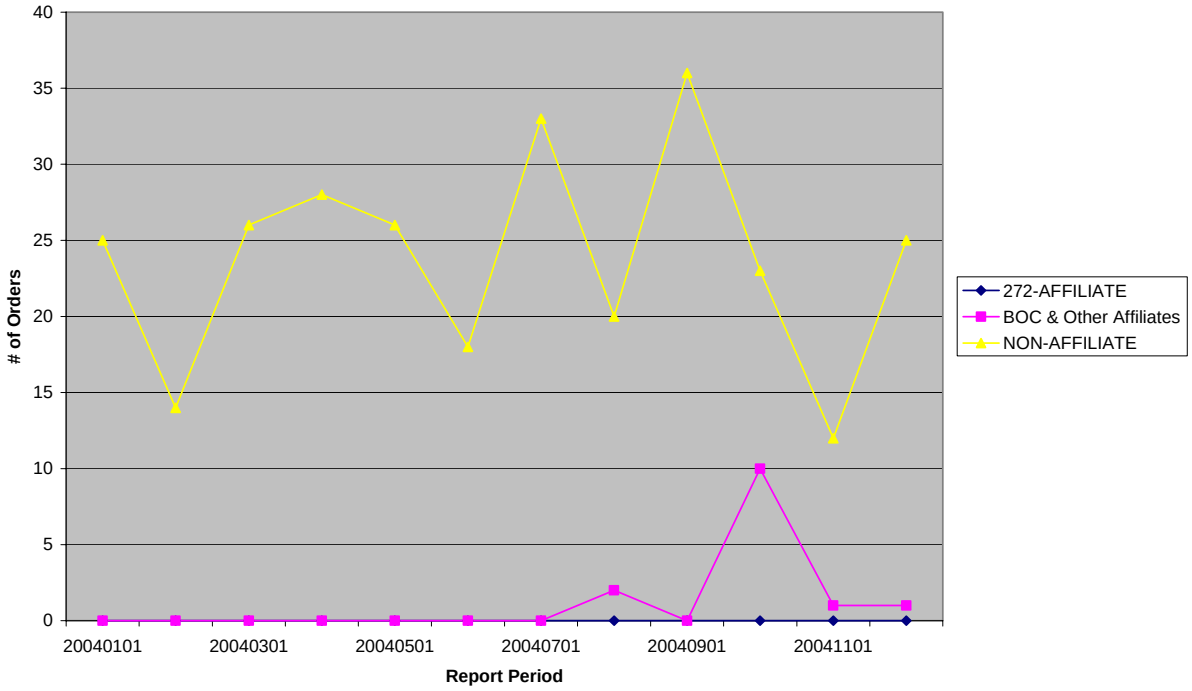

WV - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

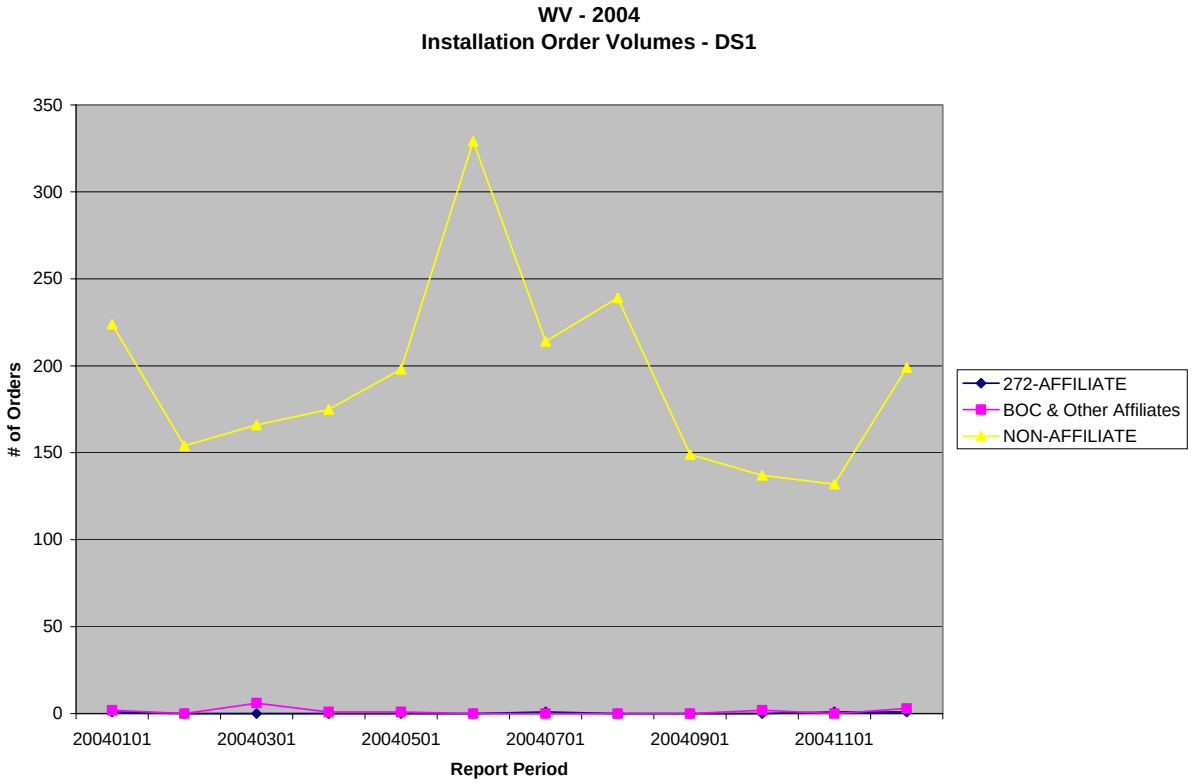

WV - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

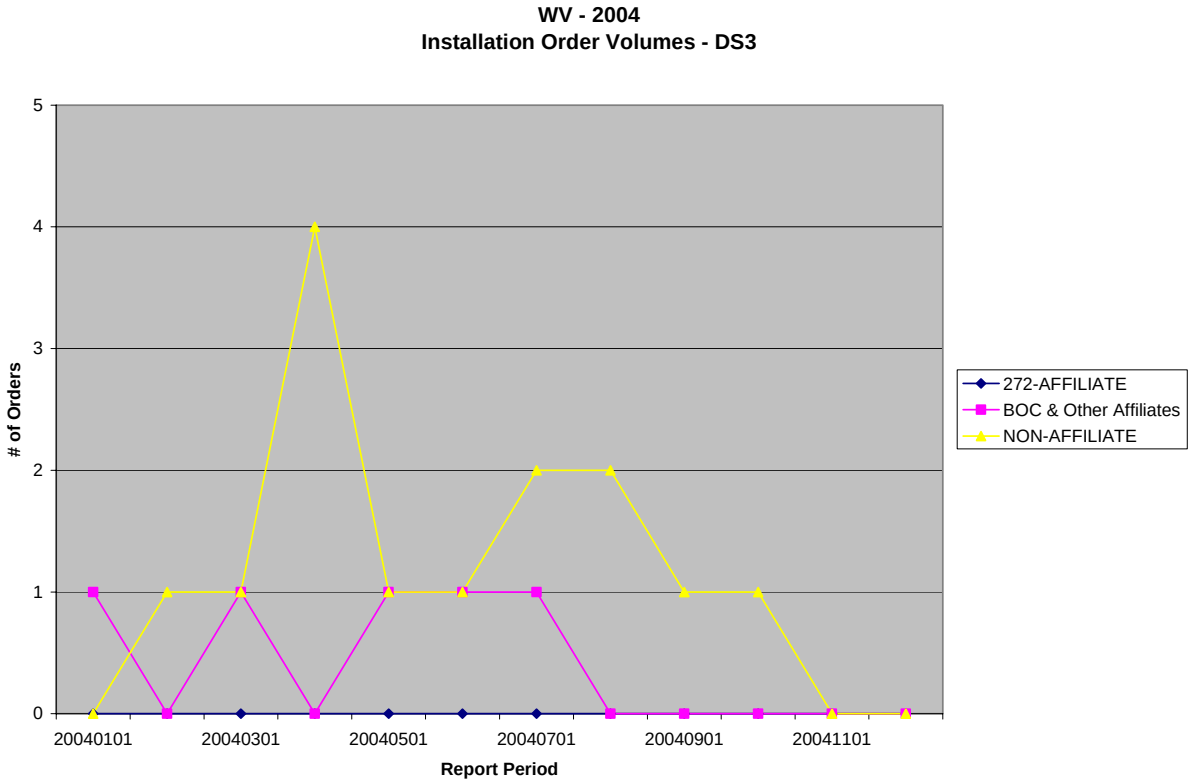
WV - 2004
Installation Order Volumes - FGD

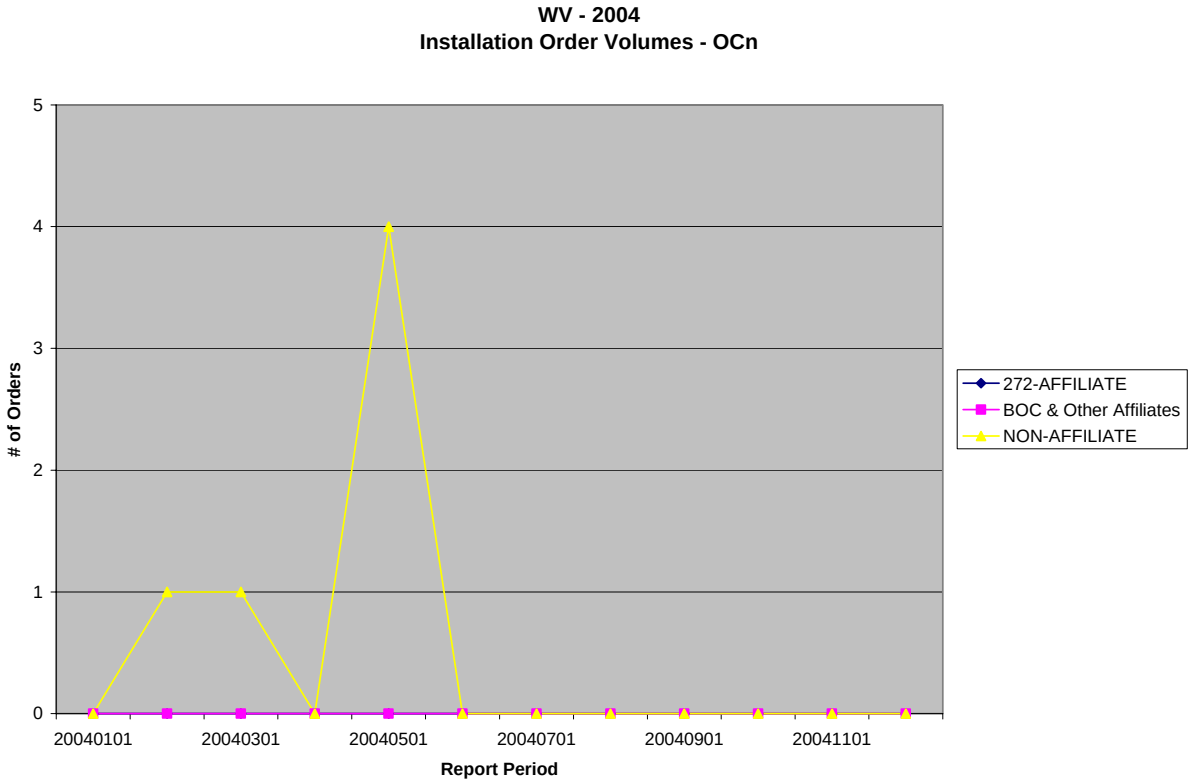


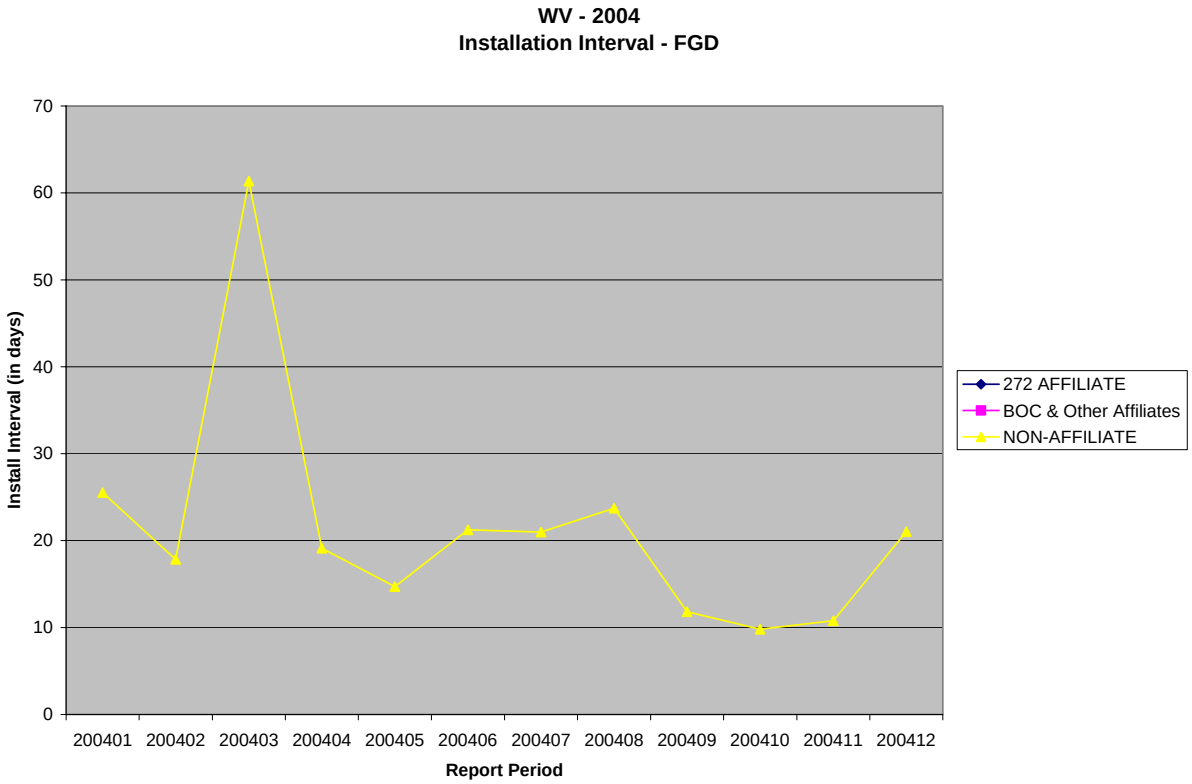
WV - 2004
Installation Order Volumes - DS0

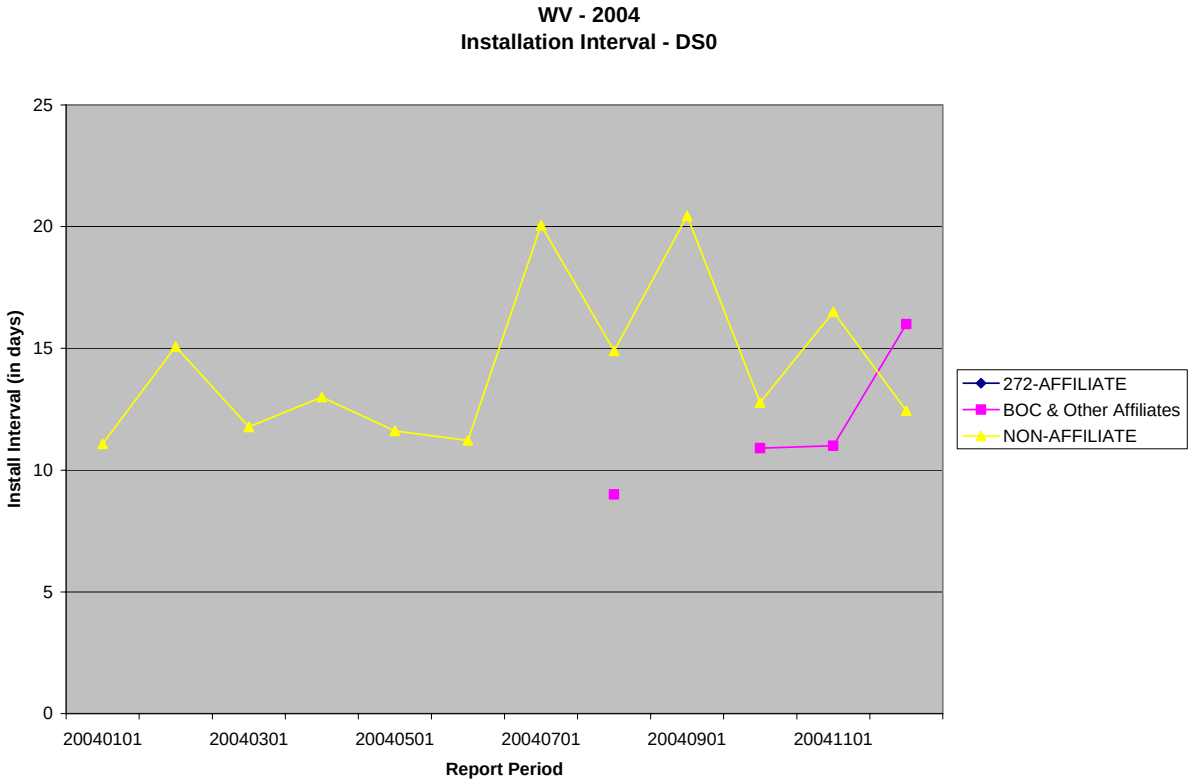


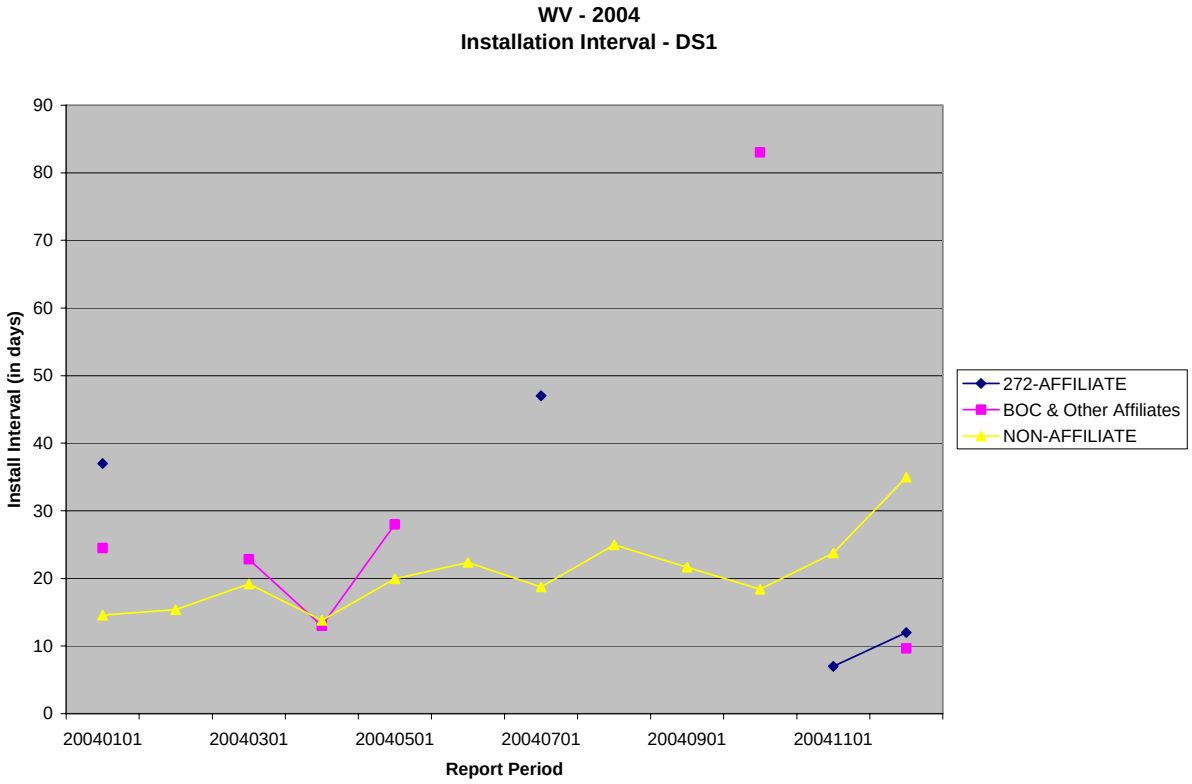

WV - 2004
Installation Order Volumes - DS1
350
300
250
200
150
100
50
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

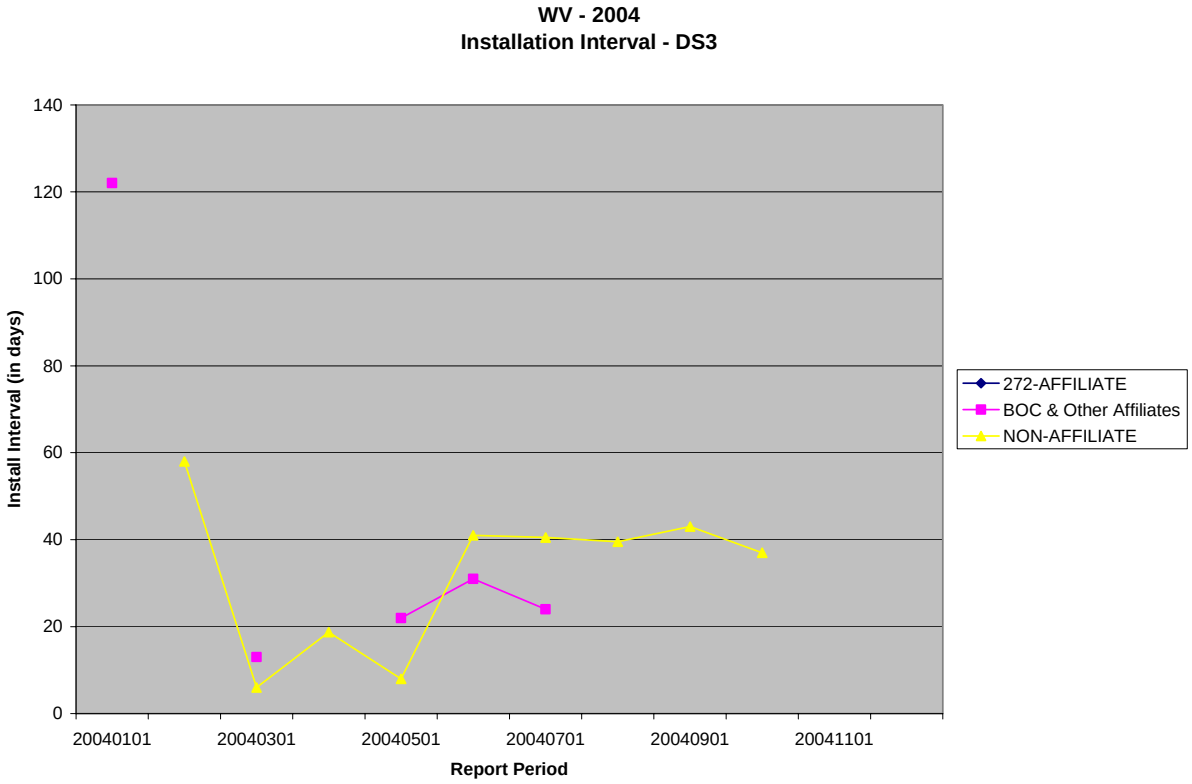

WV - 2004
Installation Order Volumes - DS3
5
4
3
2
1
0
# of Orders
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

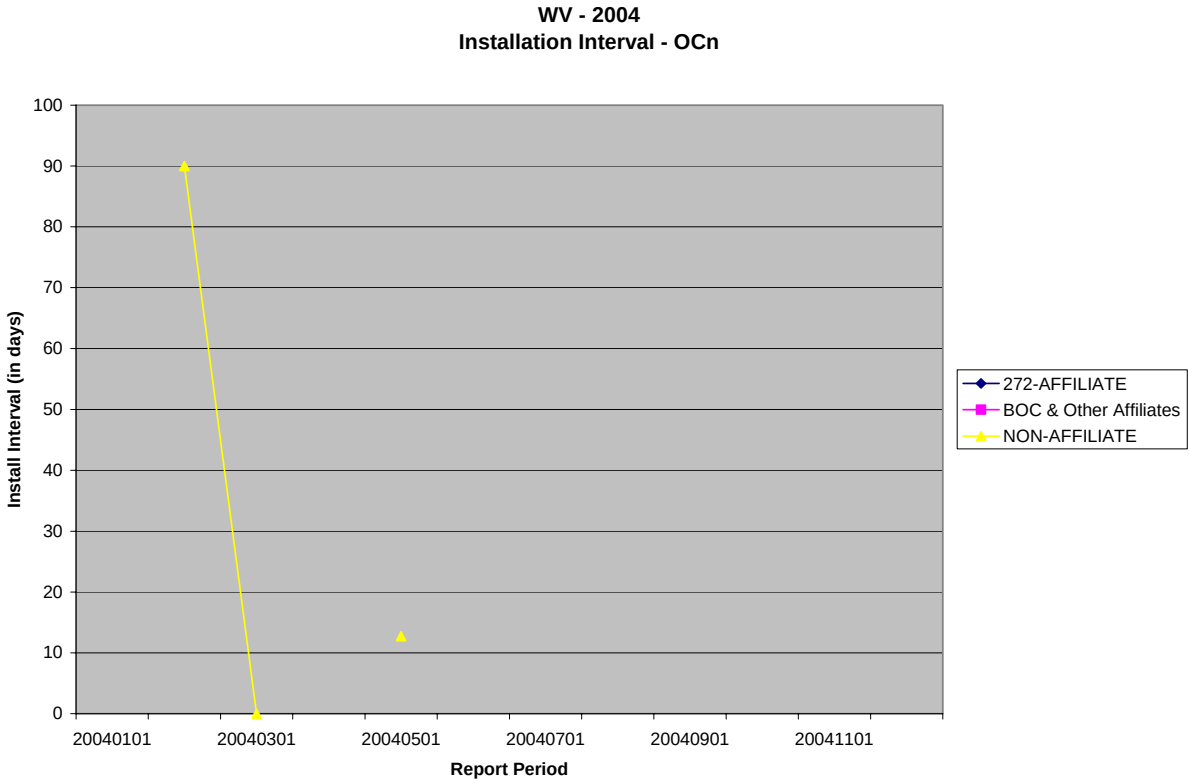

WV - 2004
Installation Order Volumes - OCn
# of Orders
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

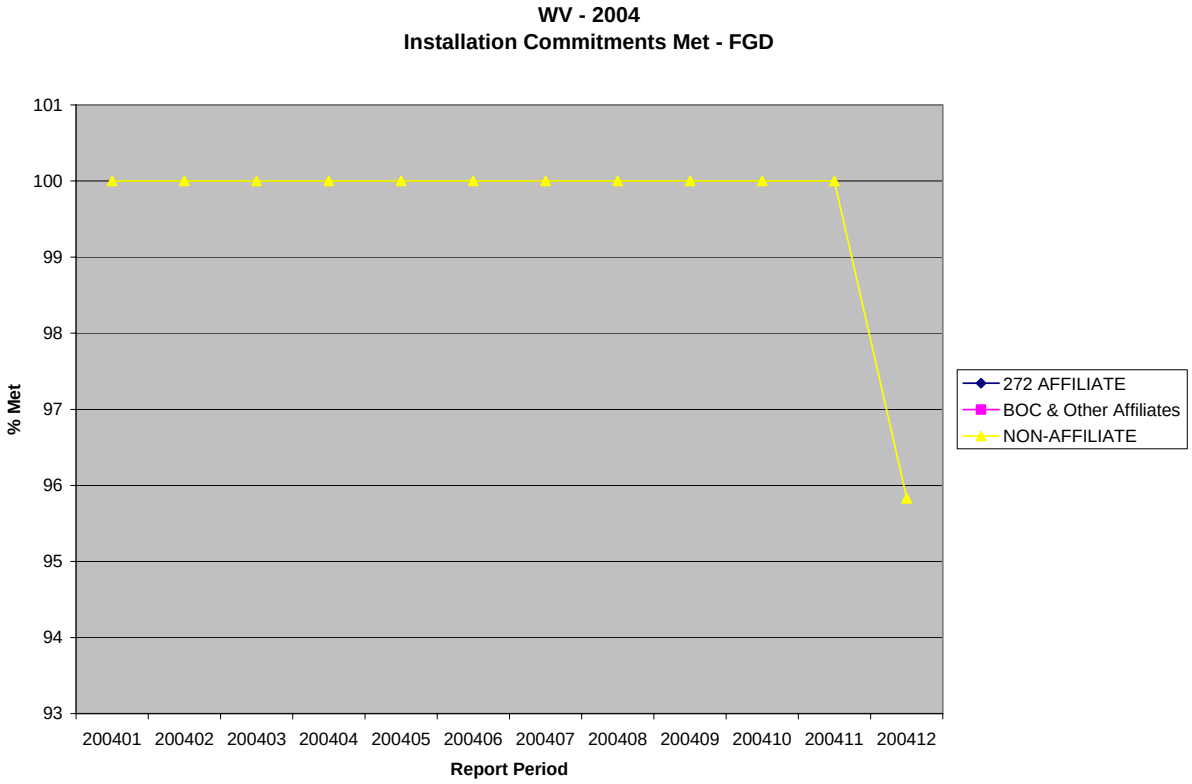

WV - 2004
Installation Interval - FGD
Install Interval (in days)
70
60
50
40
30
20
10
0
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

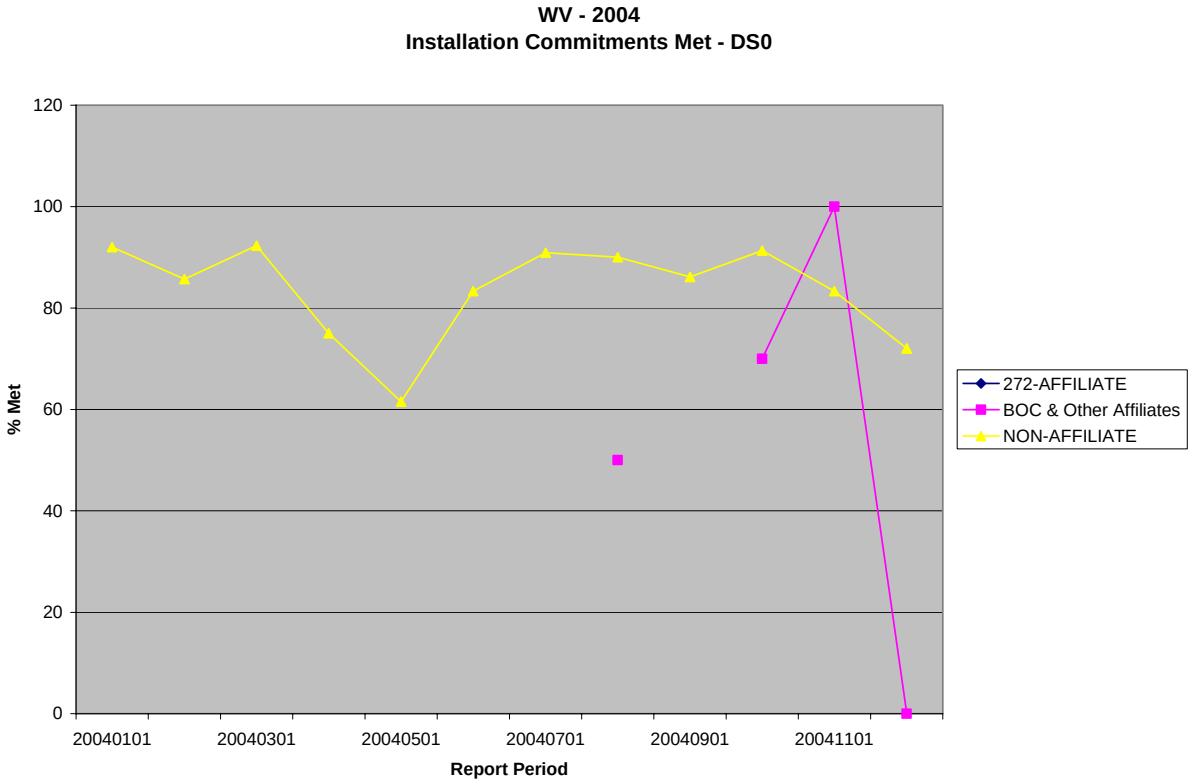

WV - 2004
Installation Interval - DS0
Install Interval (in days)
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

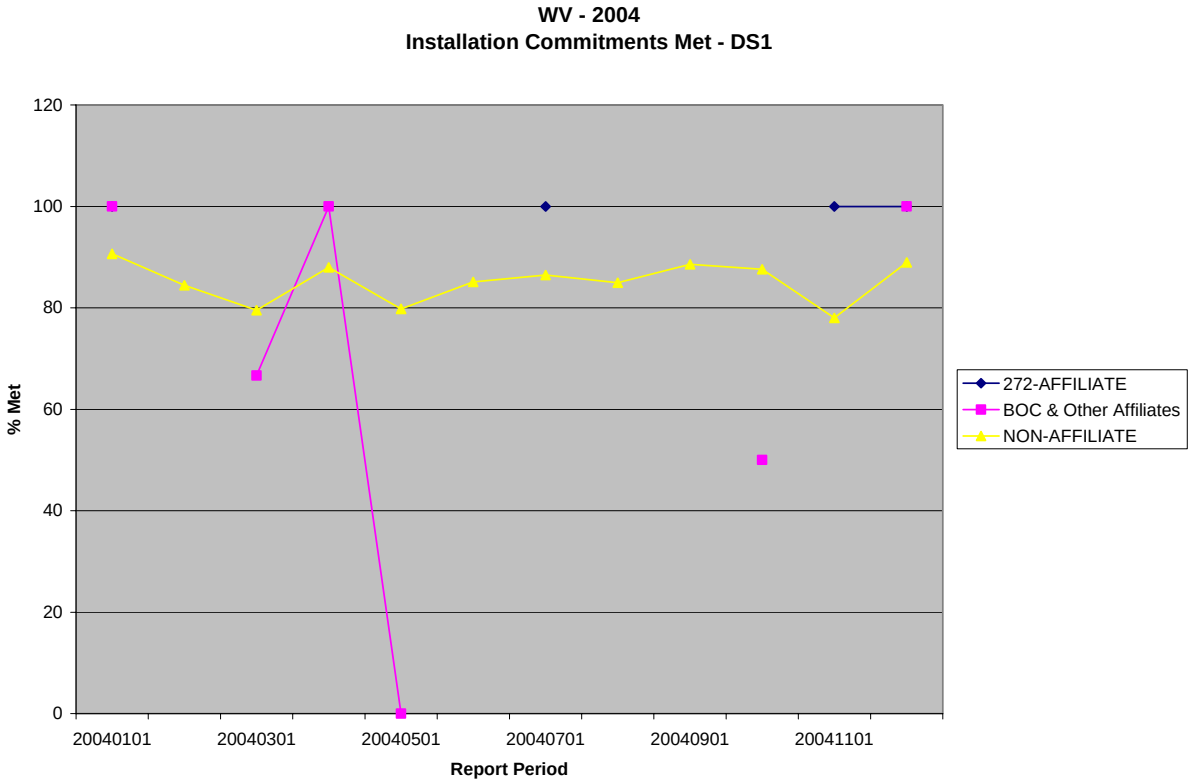

WV - 2004
Installation Interval - DS1
Install Interval (in days)
90
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

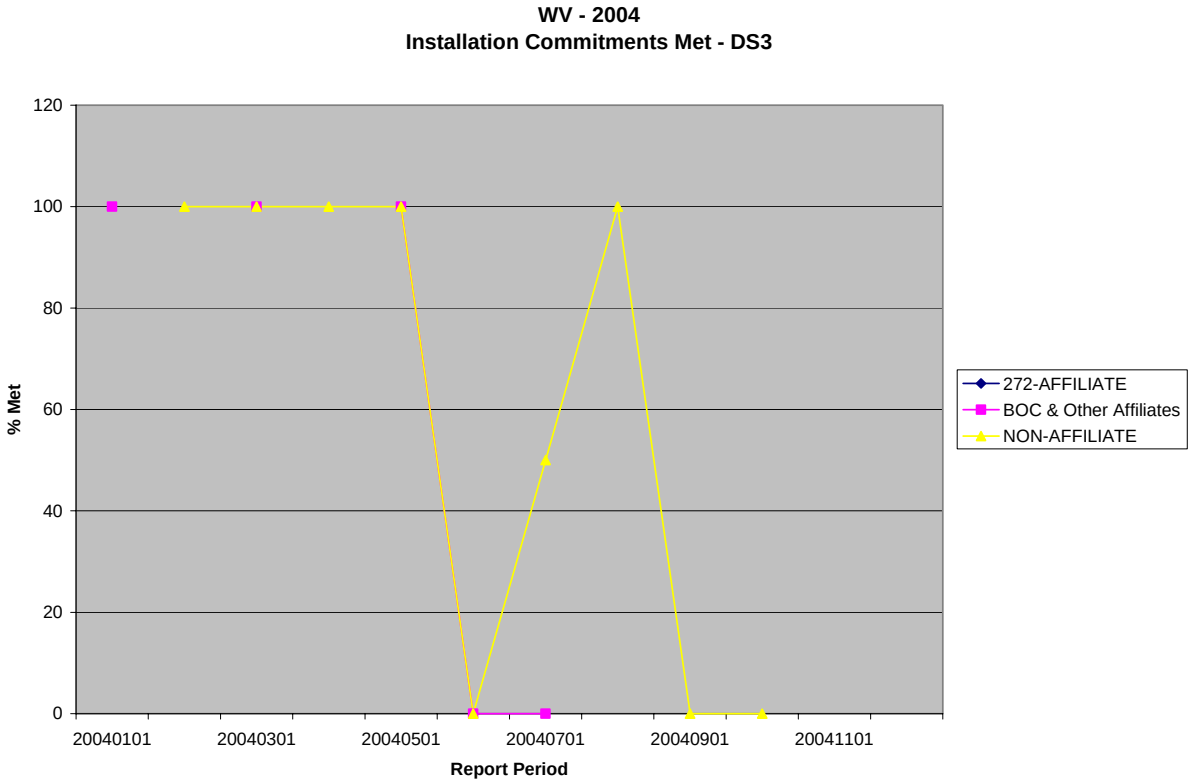

WV - 2004
Installation Interval - DS3
Install Interval (in days)
140
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

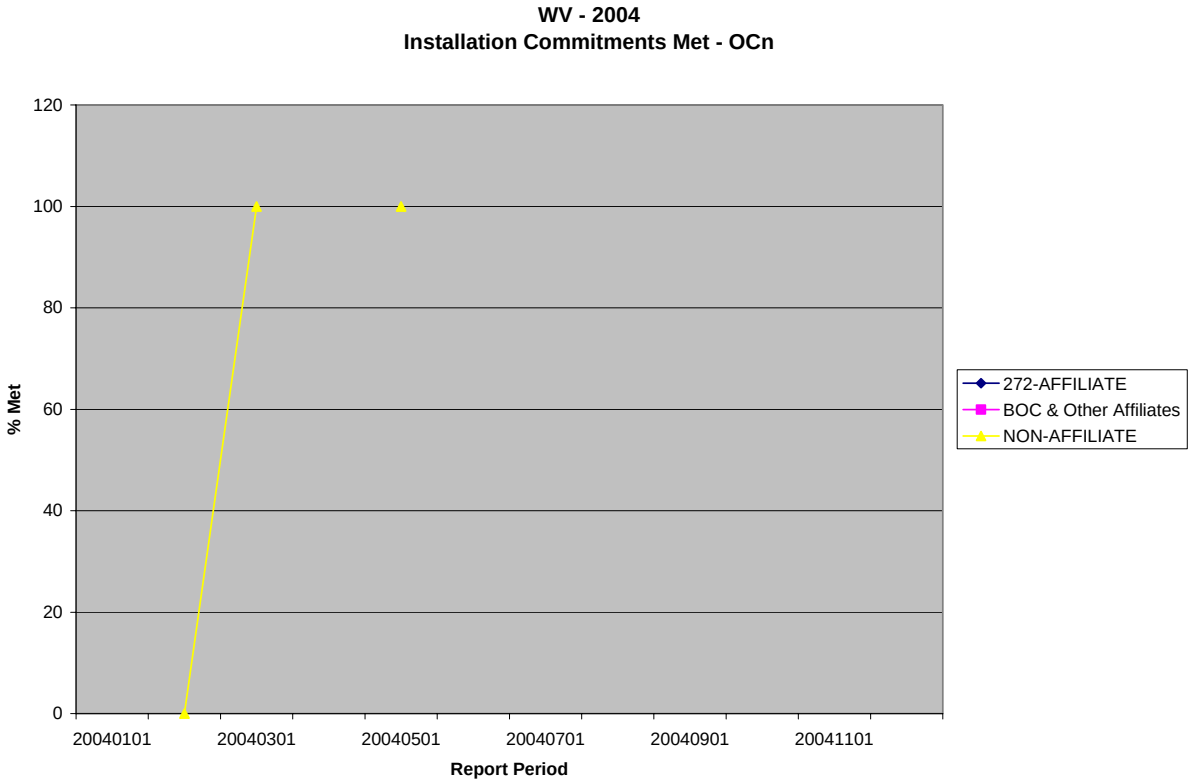

WV - 2004
Installation Interval - OCn
Install Interval (in days)
100
90
80
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

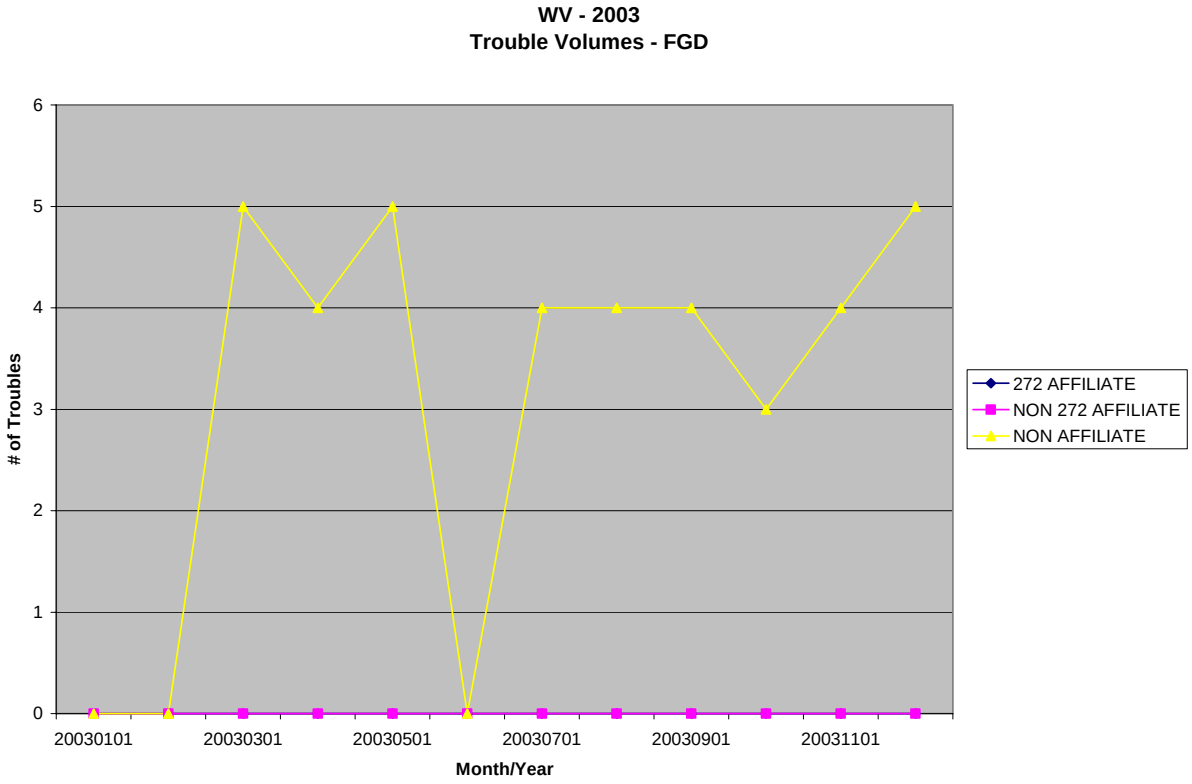

WV - 2004
Installation Commitments Met - FGD
101
100
99
98
97
96
95
94
93
% Met
200401
200402
200403
200404
200405
200406
200407
200408
200409
200410
200411
200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

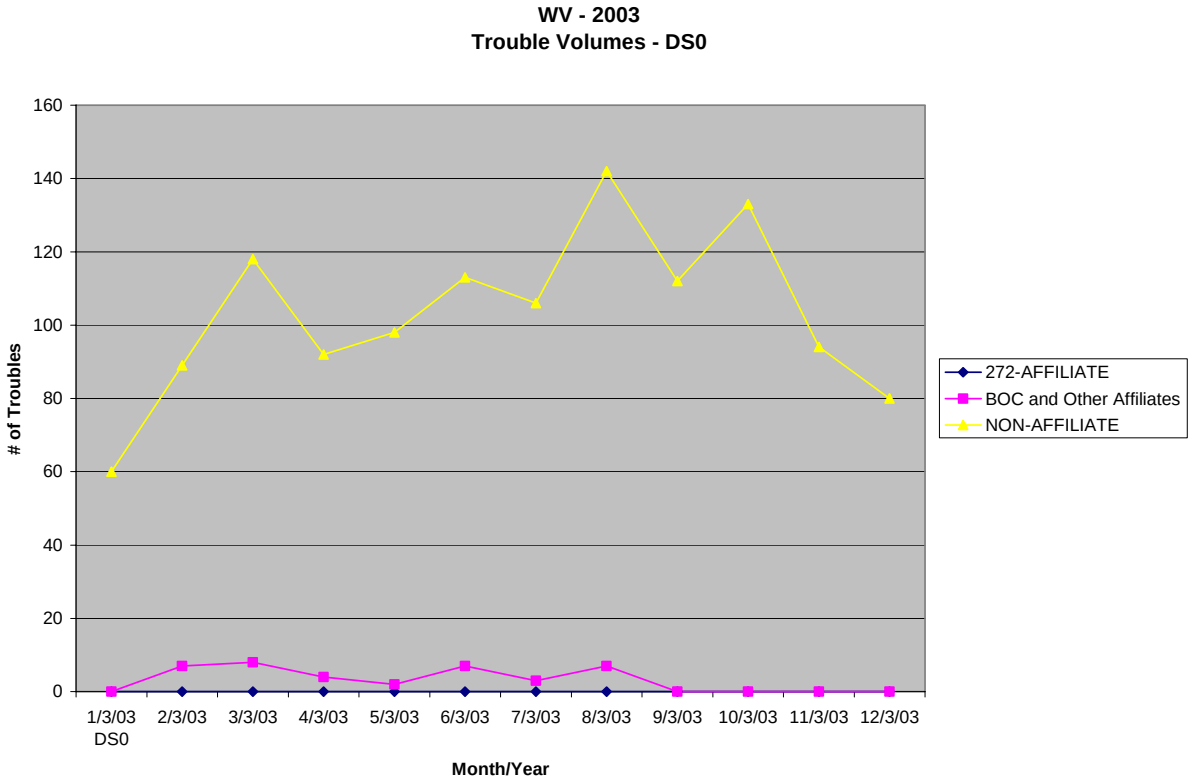

WV - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

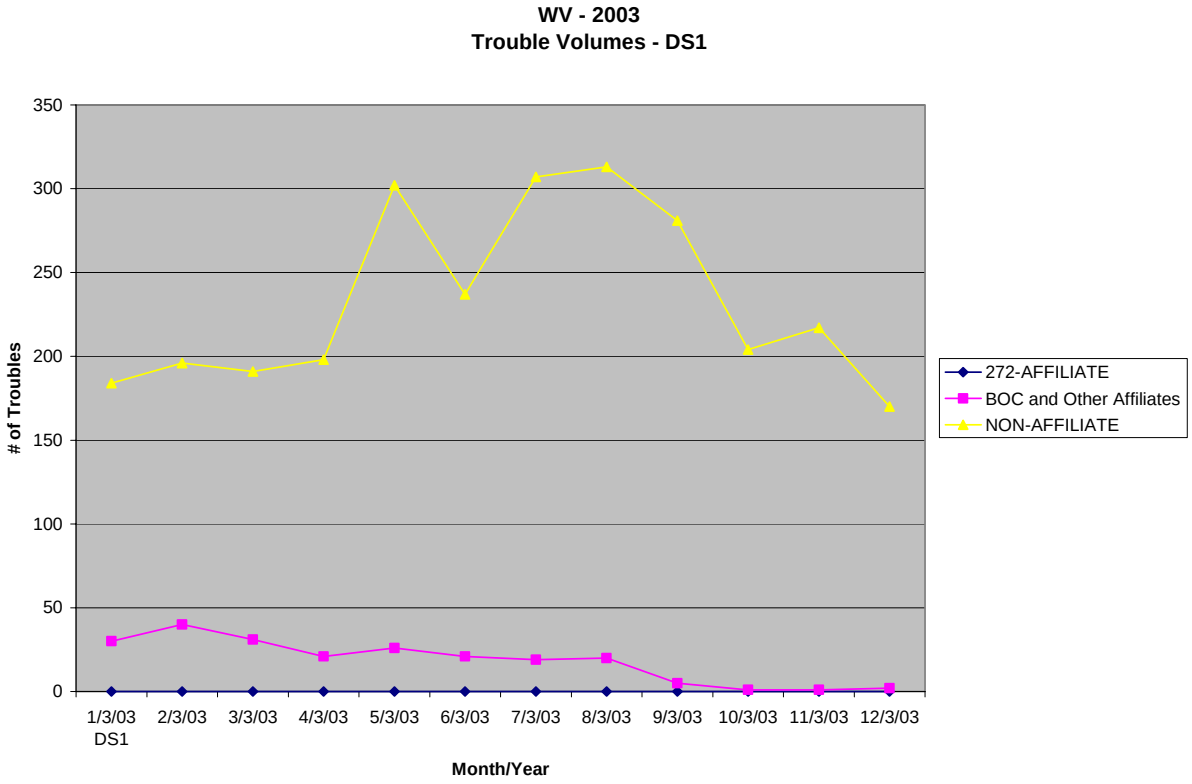

WV - 2004
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

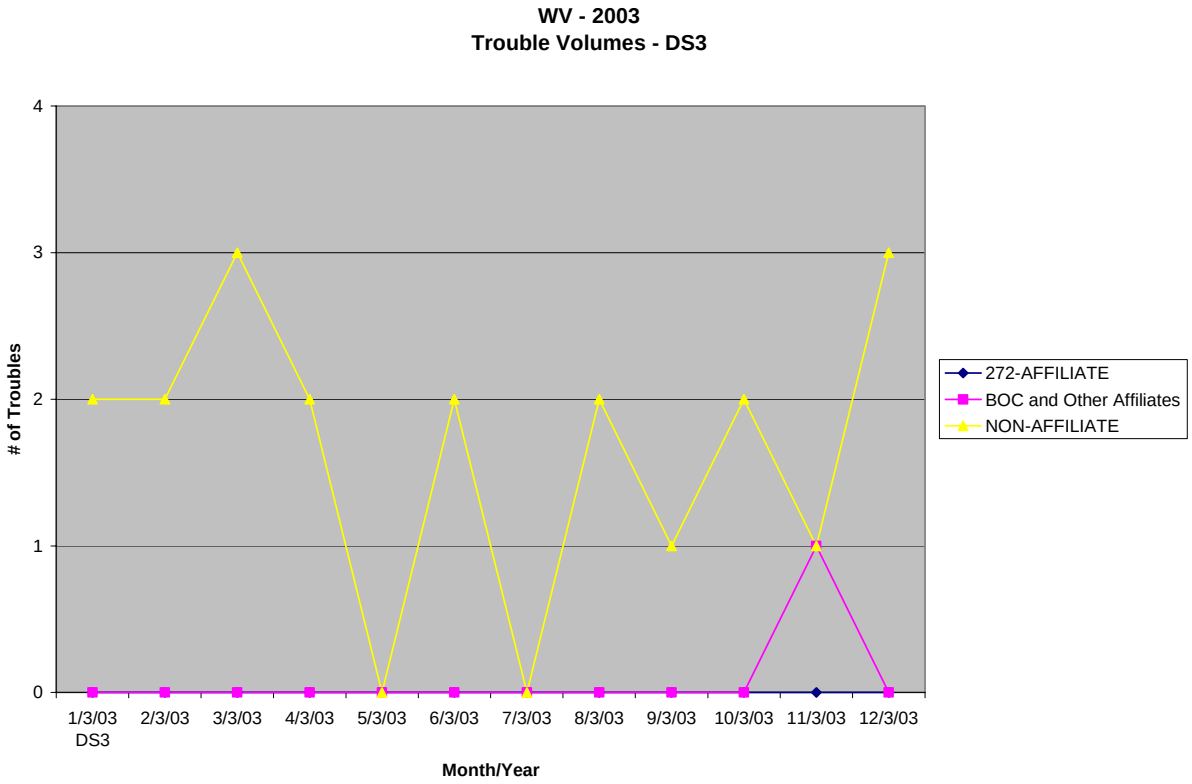

WV - 2004
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

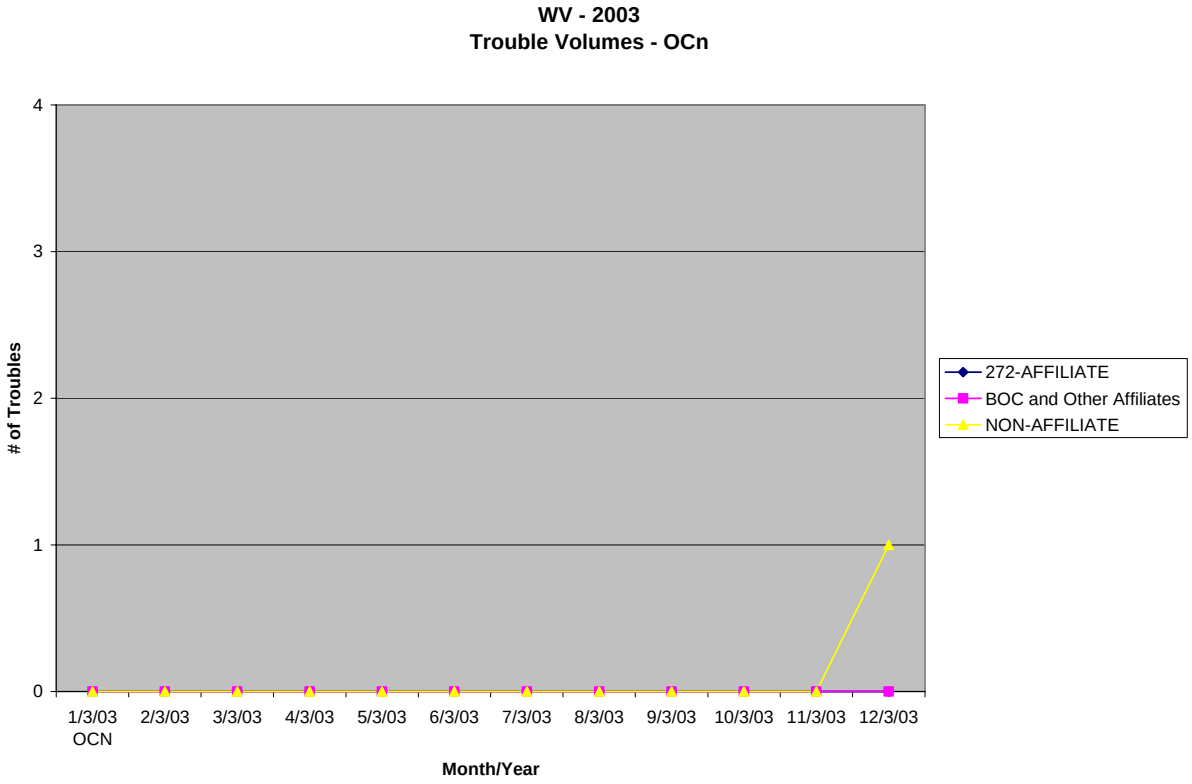

WV - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

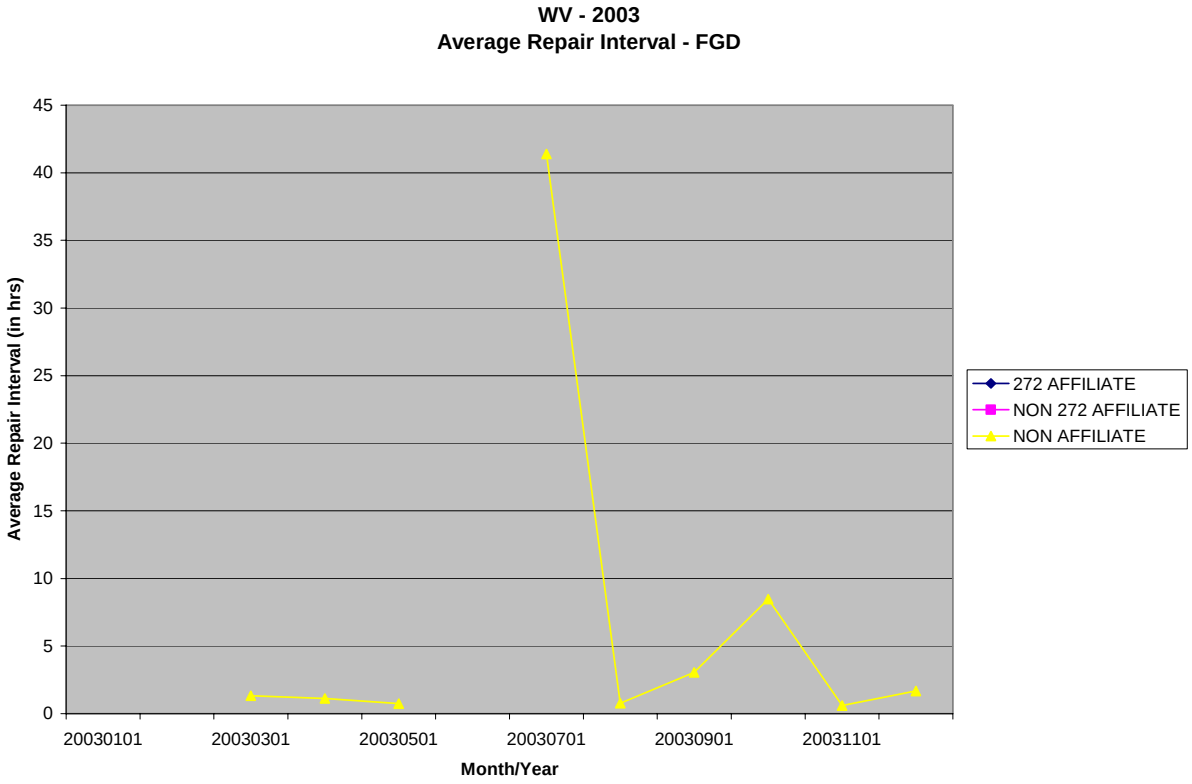

WV - 2003
Trouble Volumes - FGD
# of Troubles
0
1
2
3
4
5
6
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

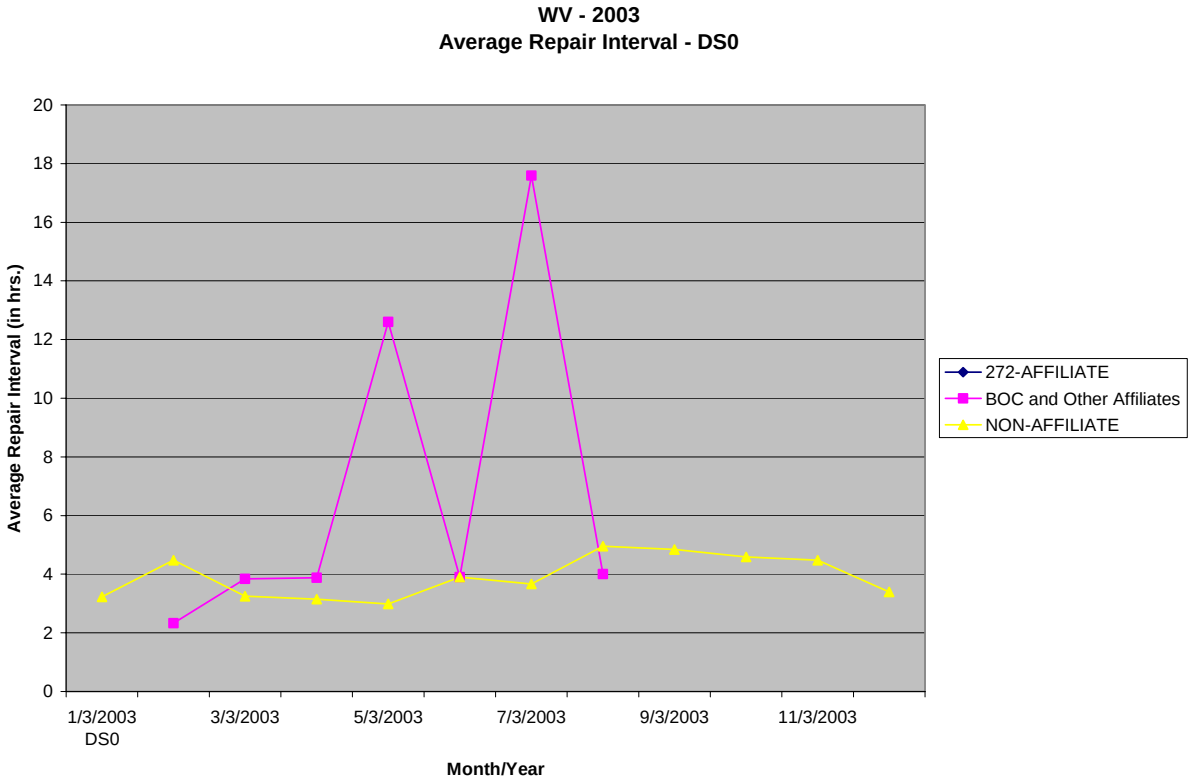

WV - 2003
Trouble Volumes - DS0
# of Troubles
0
20
40
60
80
100
120
140
160
1/3/03
DS0
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

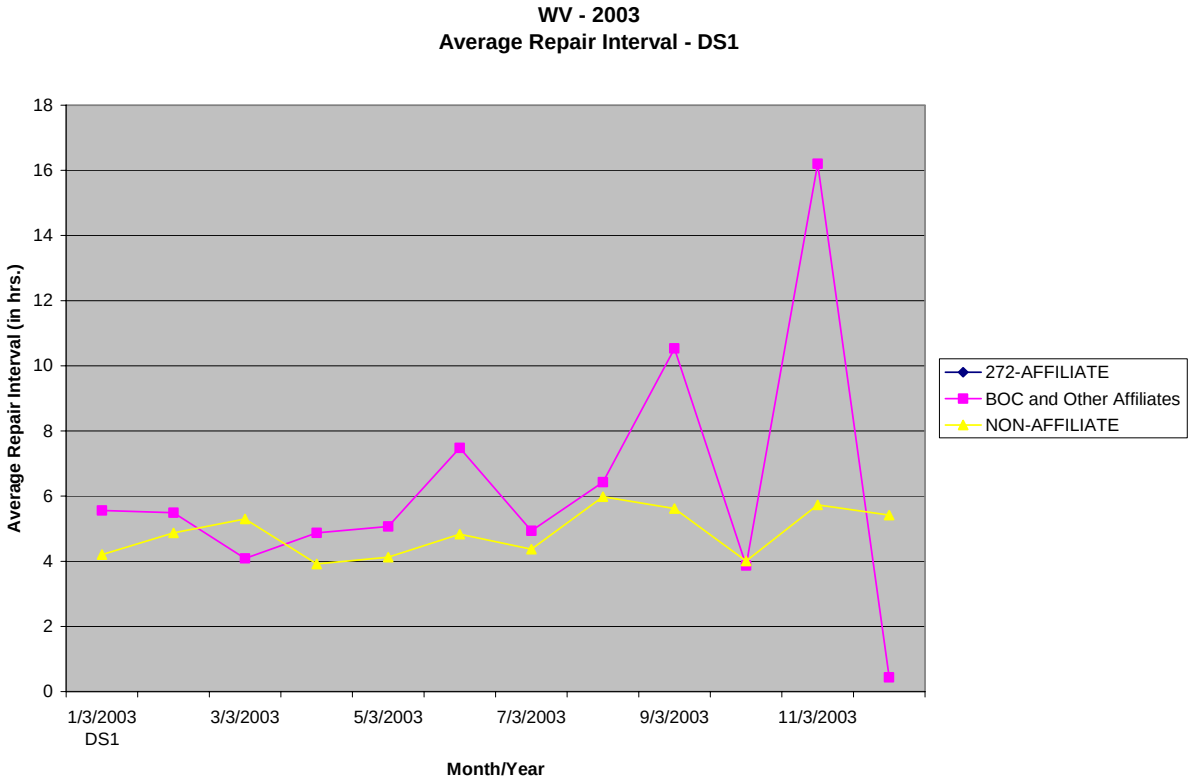

WV - 2003
Trouble Volumes - DS1
350
300
250
200
150
100
50
0
# of Troubles
1/3/03
DS1
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

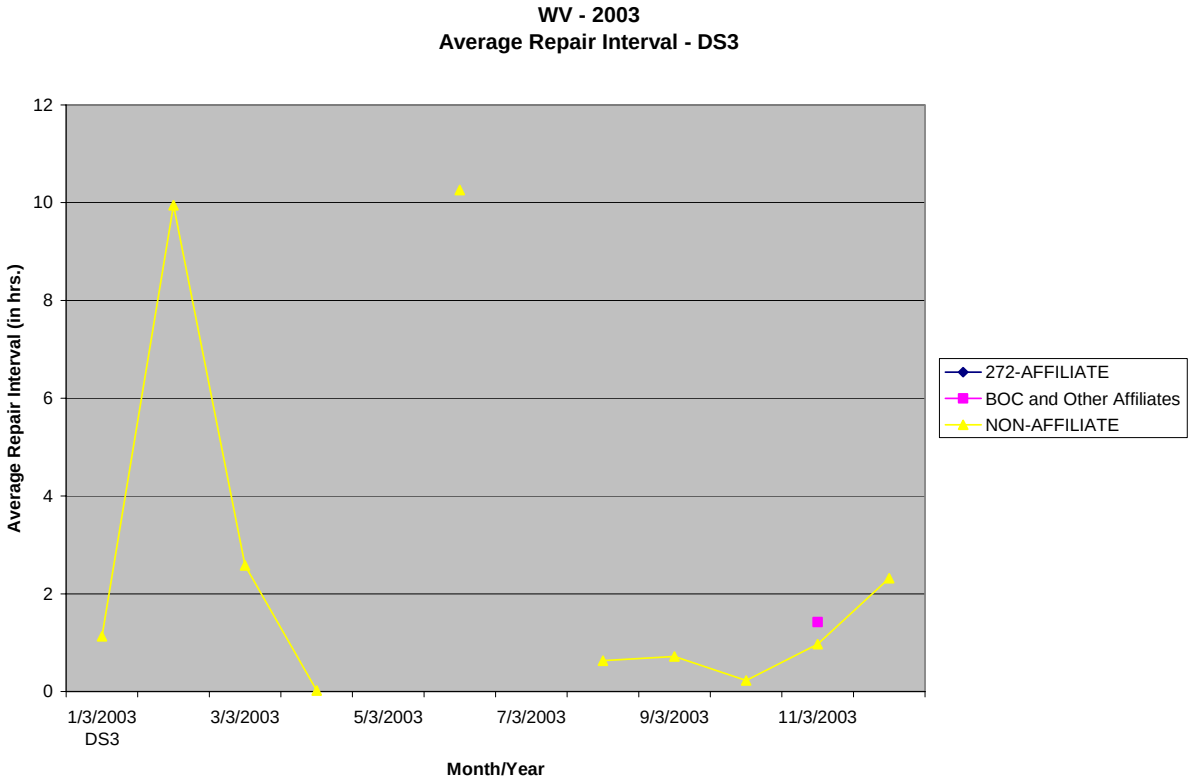

WV - 2003
Trouble Volumes - DS3
4
3
2
1
0
# of Troubles
1/3/03
DS3
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

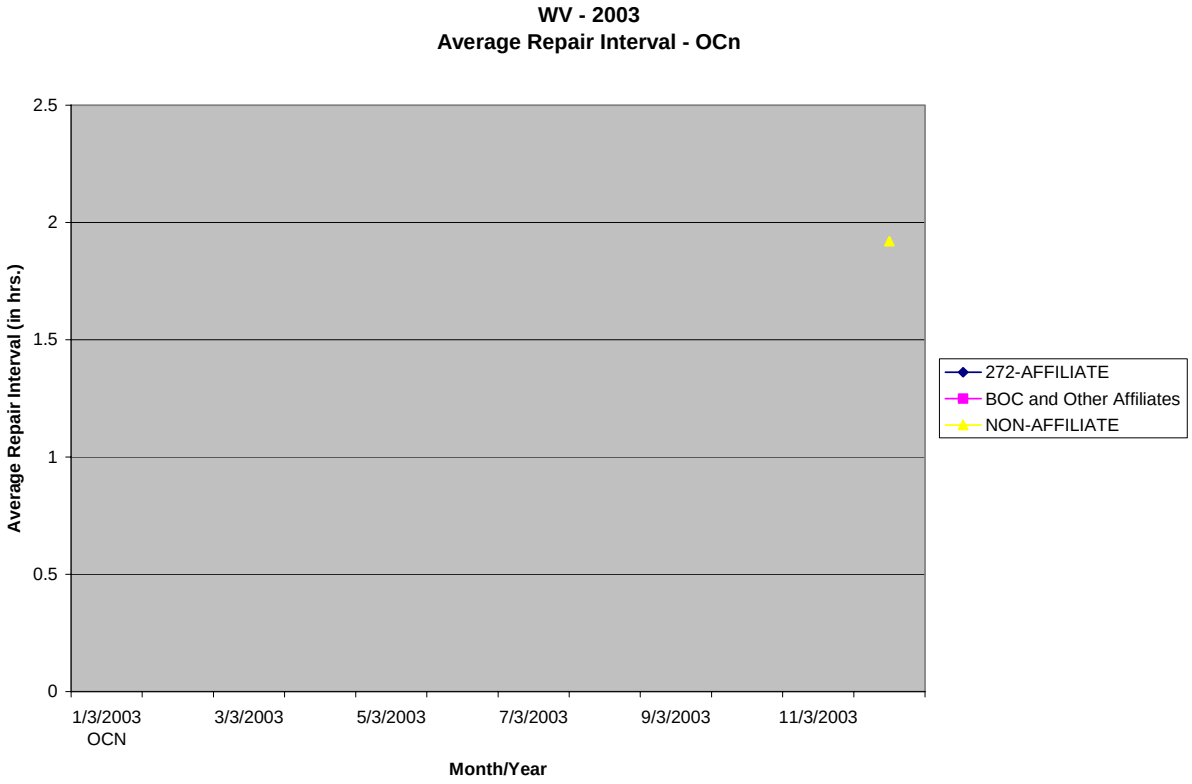

WV - 2003
Trouble Volumes - OCn
# of Troubles
4
3
2
1
0
1/3/03
OCN
2/3/03
3/3/03
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

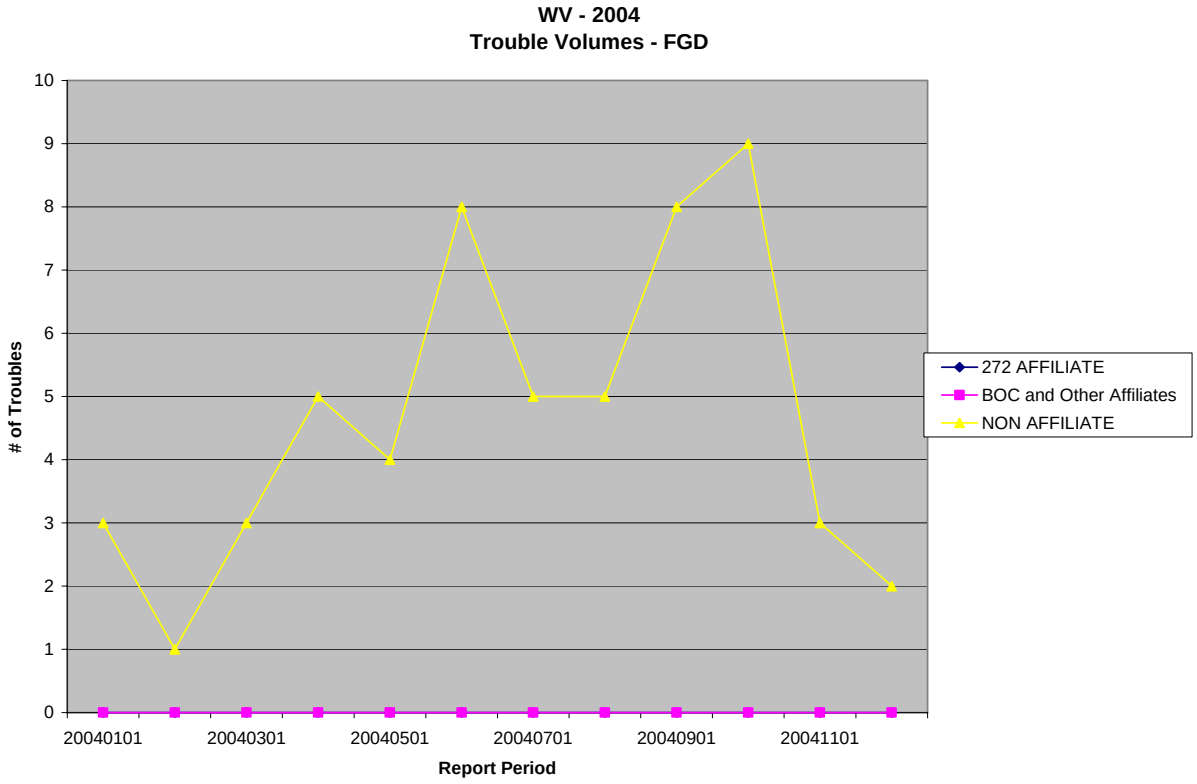

WV - 2003
Average Repair Interval - FGD
Average Repair Interval (in hrs)
45
40
35
30
25
20
15
10
5
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

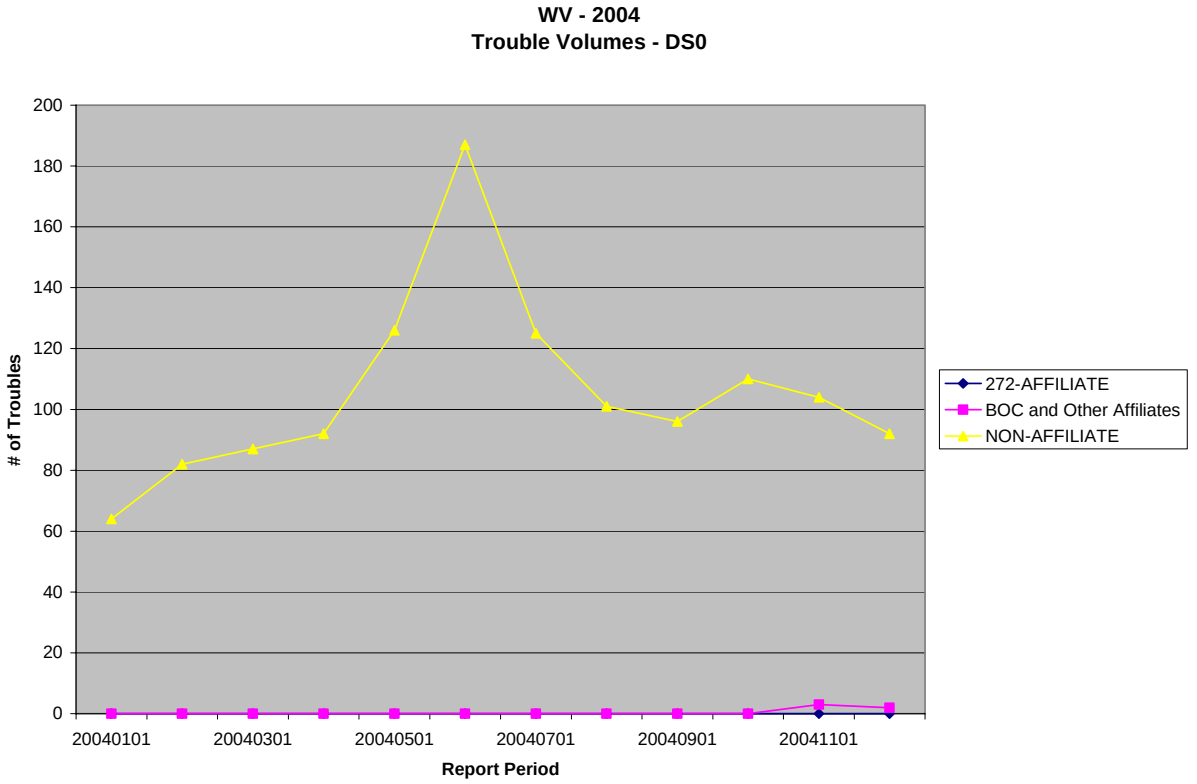

WV - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
20
18
16
14
12
10
8
6
4
2
0
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

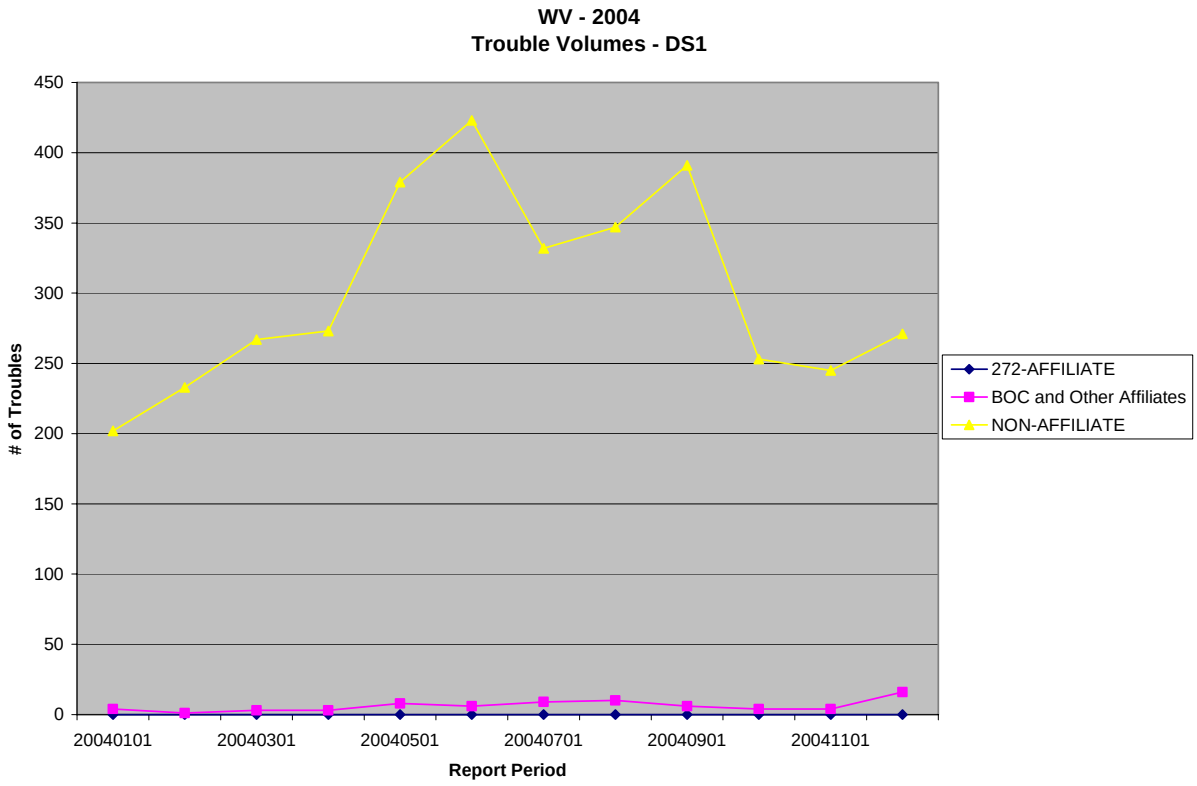

WV - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
18
16
14
12
10
8
6
4
2
0
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

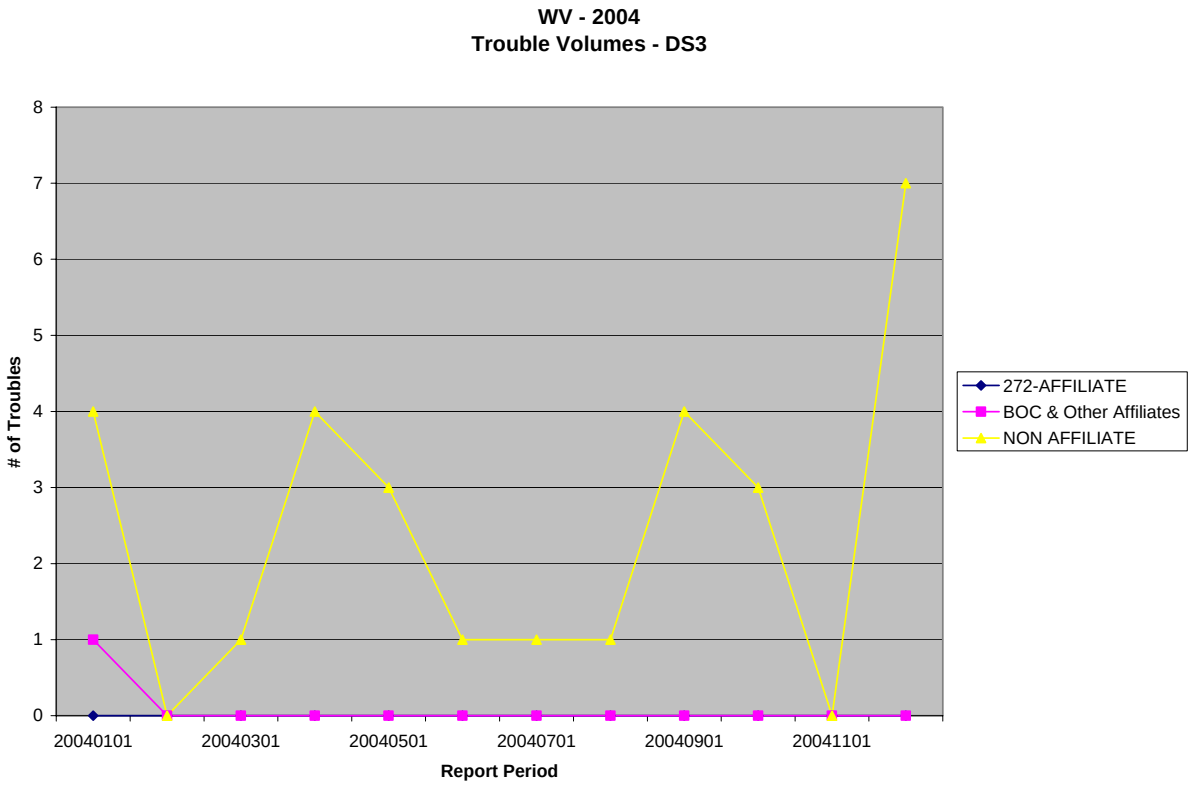

WV - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
12
10
8
6
4
2
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

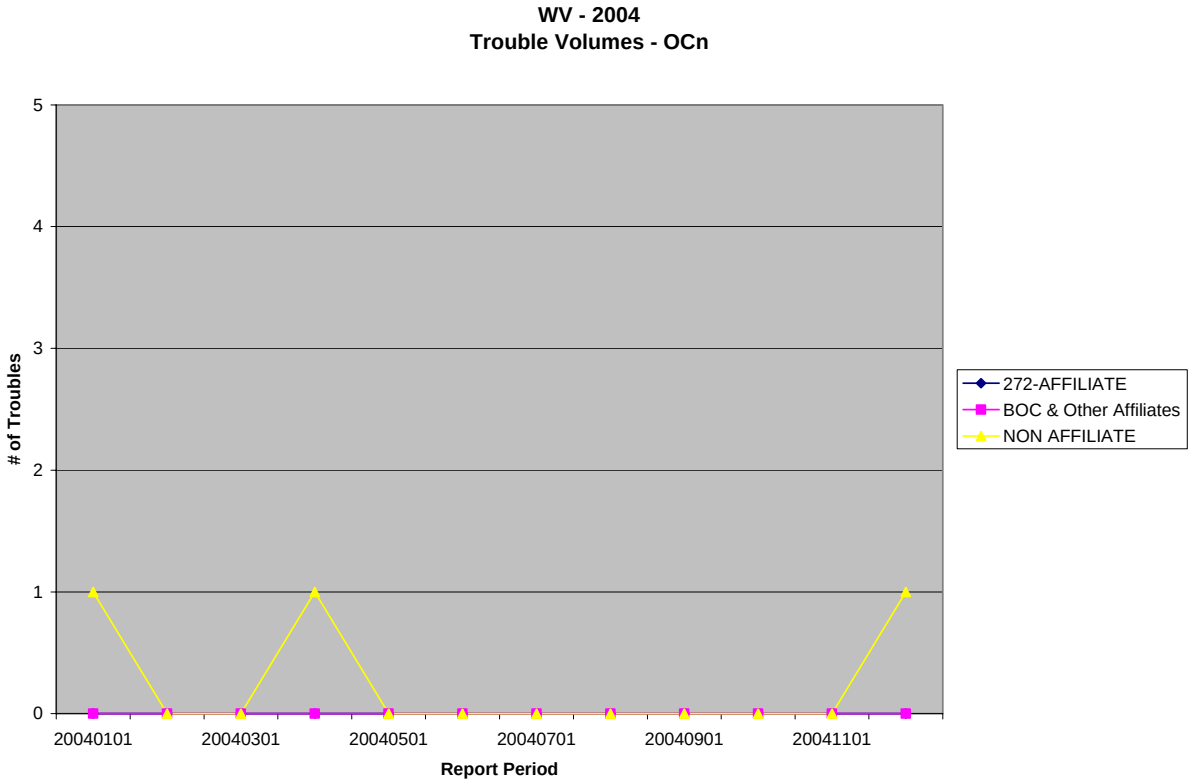

WV - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
2.5
2
1.5
1
0.5
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

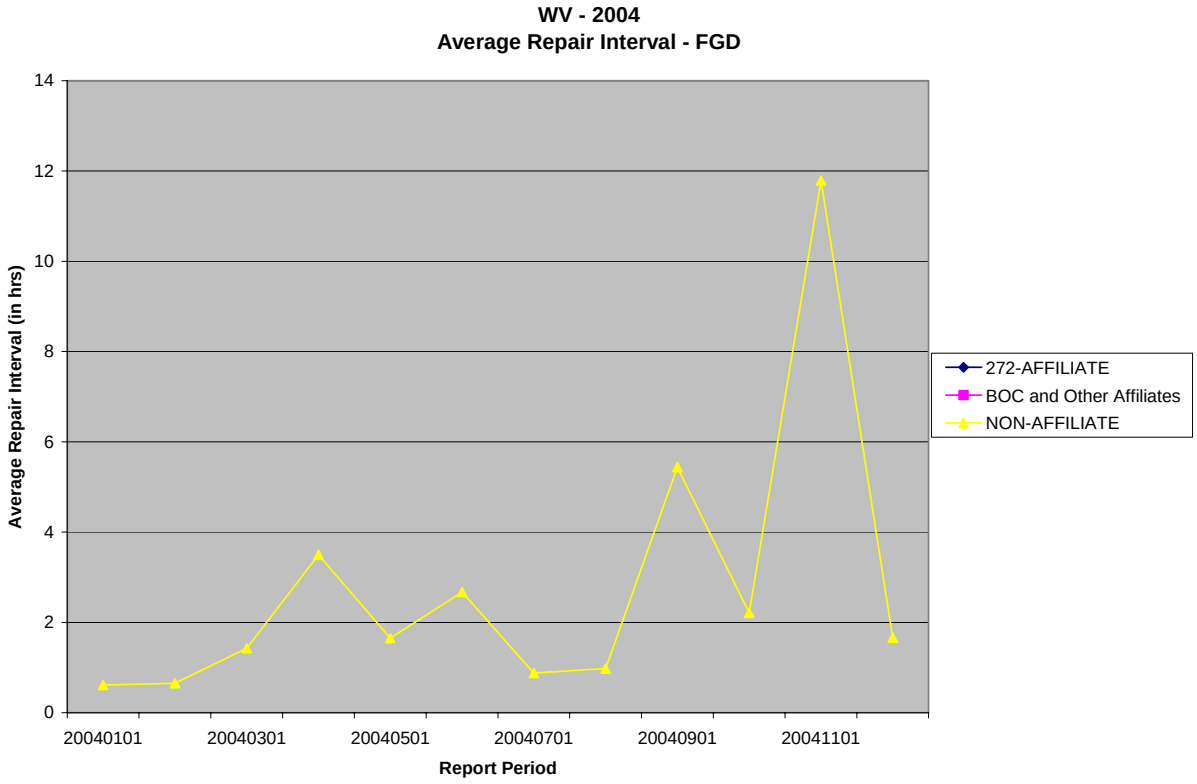

WV - 2004
Trouble Volumes - FGD
# of Troubles
10
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE


WV - 2004
Trouble Volumes - DS0
# of Troubles
200
180
160
140
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

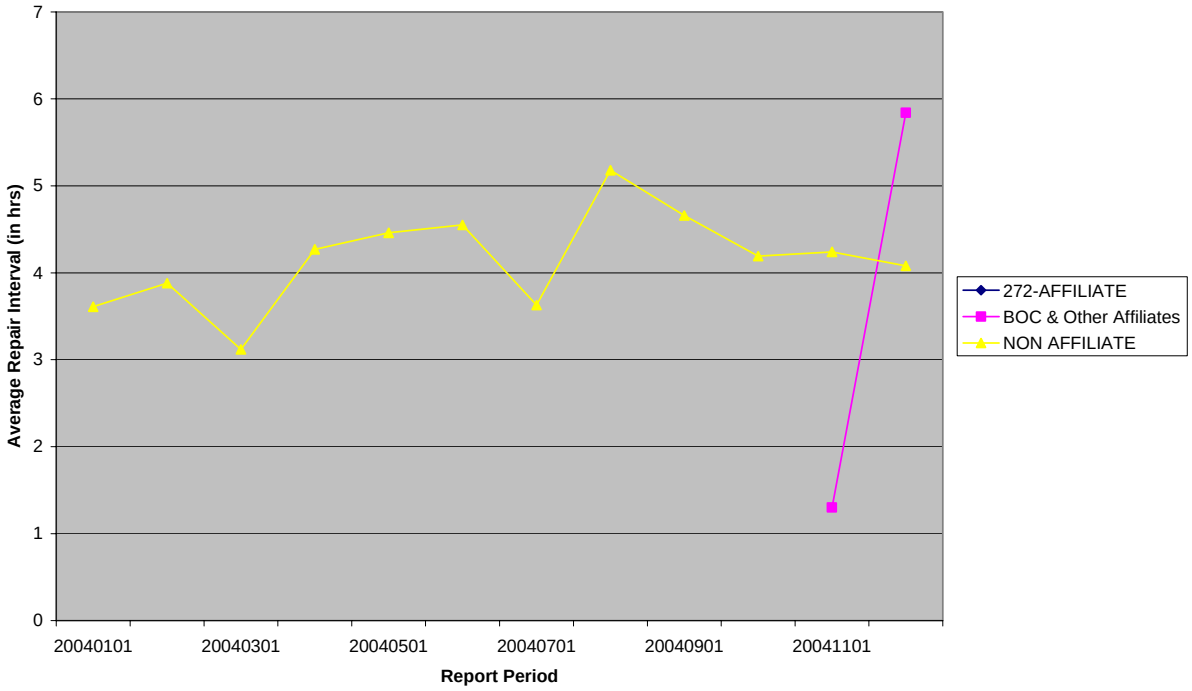

WV - 2004
Trouble Volumes - DS1
450
400
350
300
250
200
150
100
50
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


WV - 2004
Trouble Volumes - DS3
8
7
6
5
4
3
2
1
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

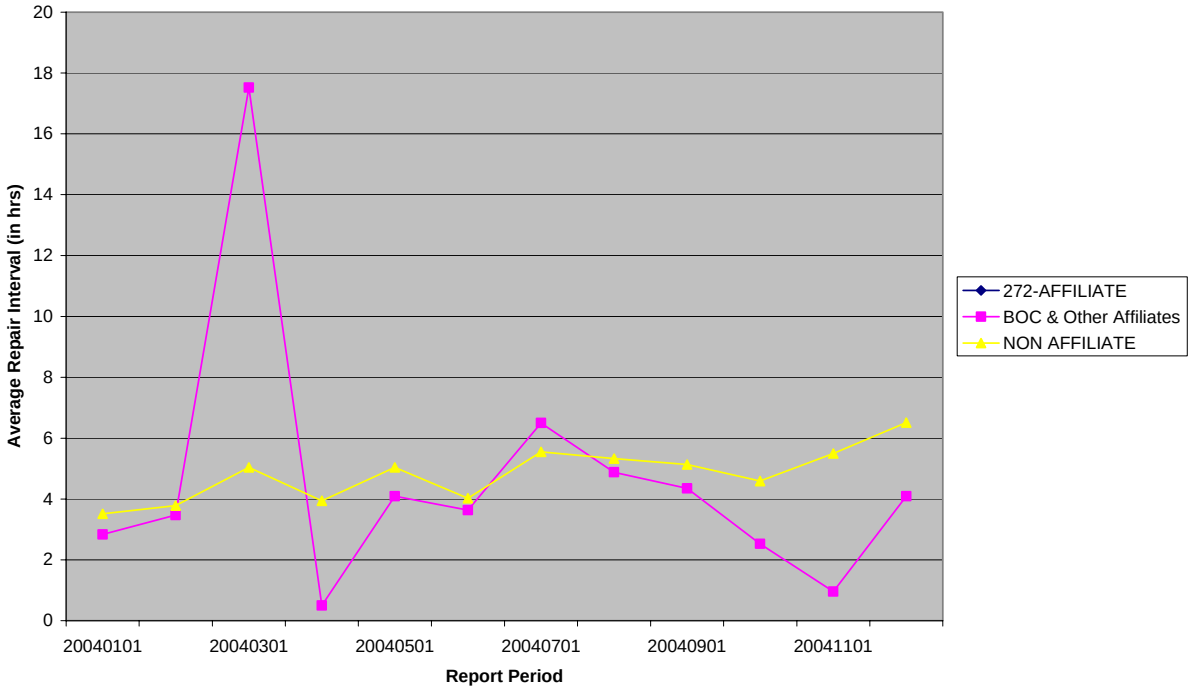

WV - 2004
Trouble Volumes - OCn
# of Troubles
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

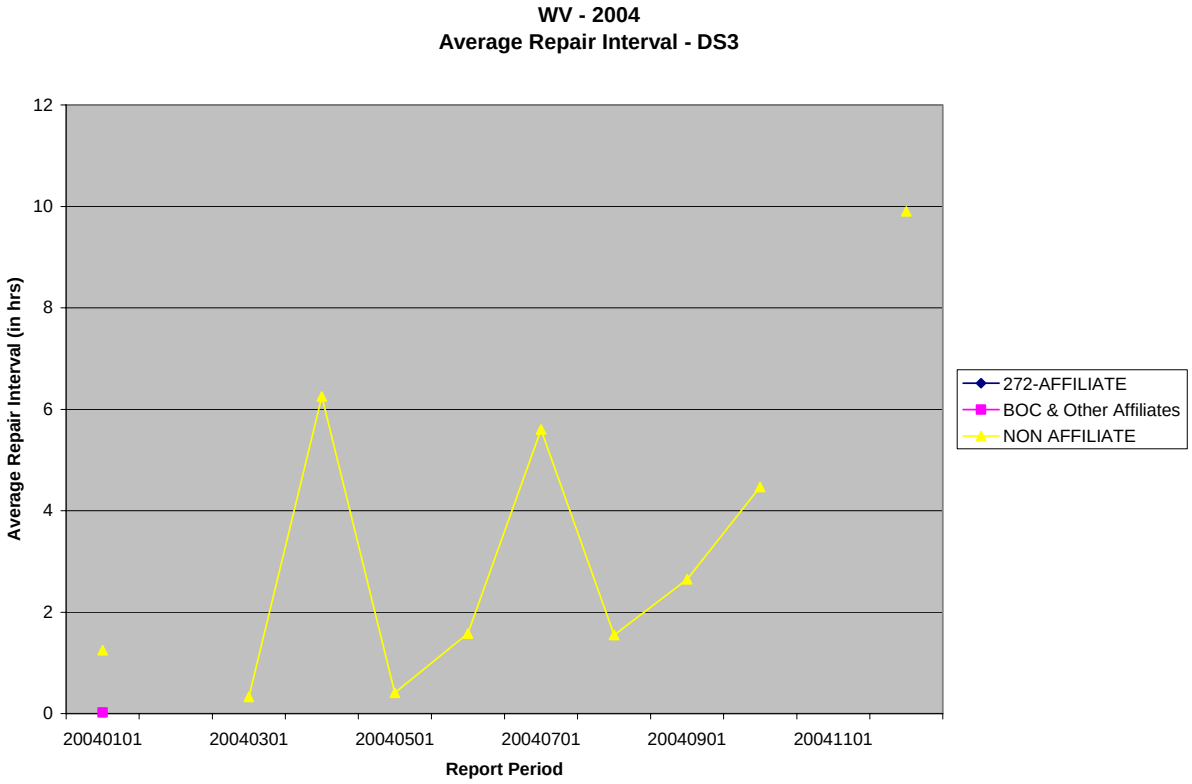

WV - 2004
Average Repair Interval - FGD
Average Repair Interval (in hrs)
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

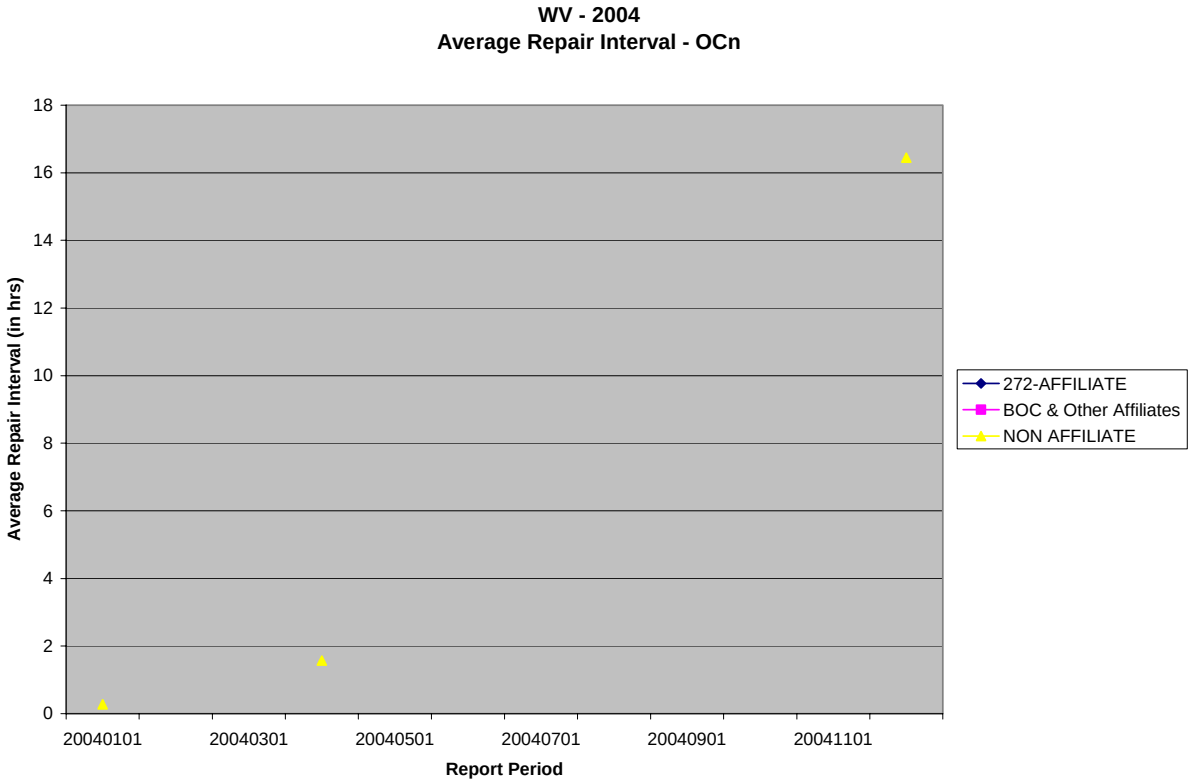
WV - 2004
Average Repair Interval - DS0



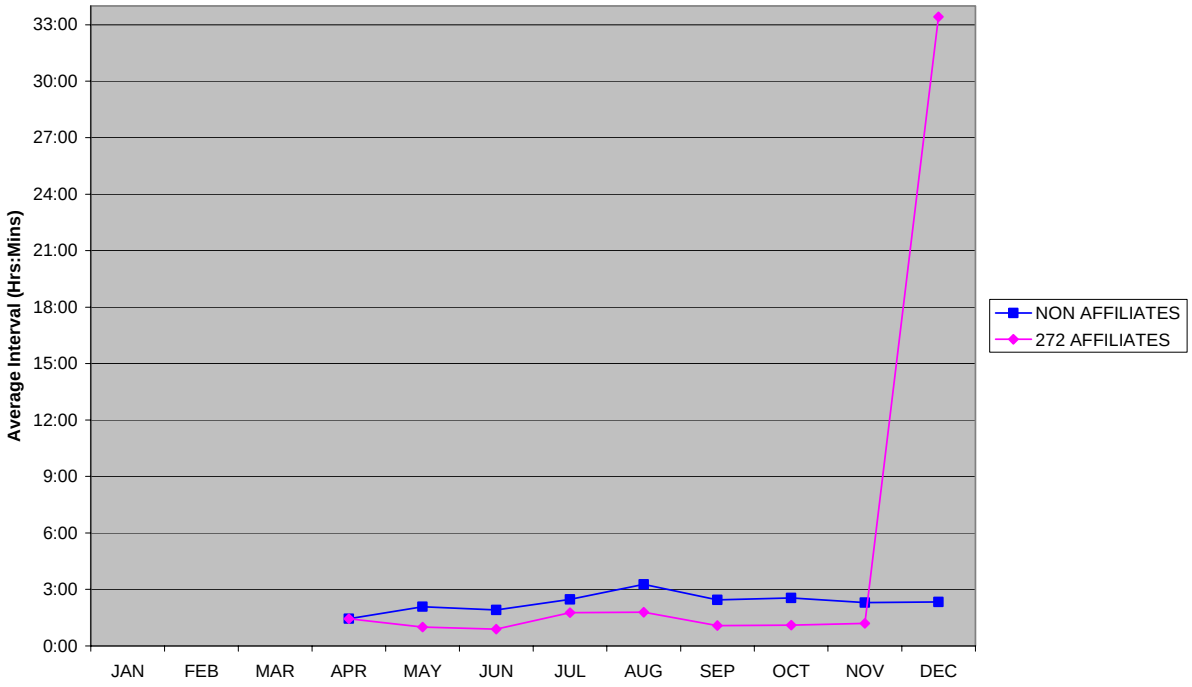
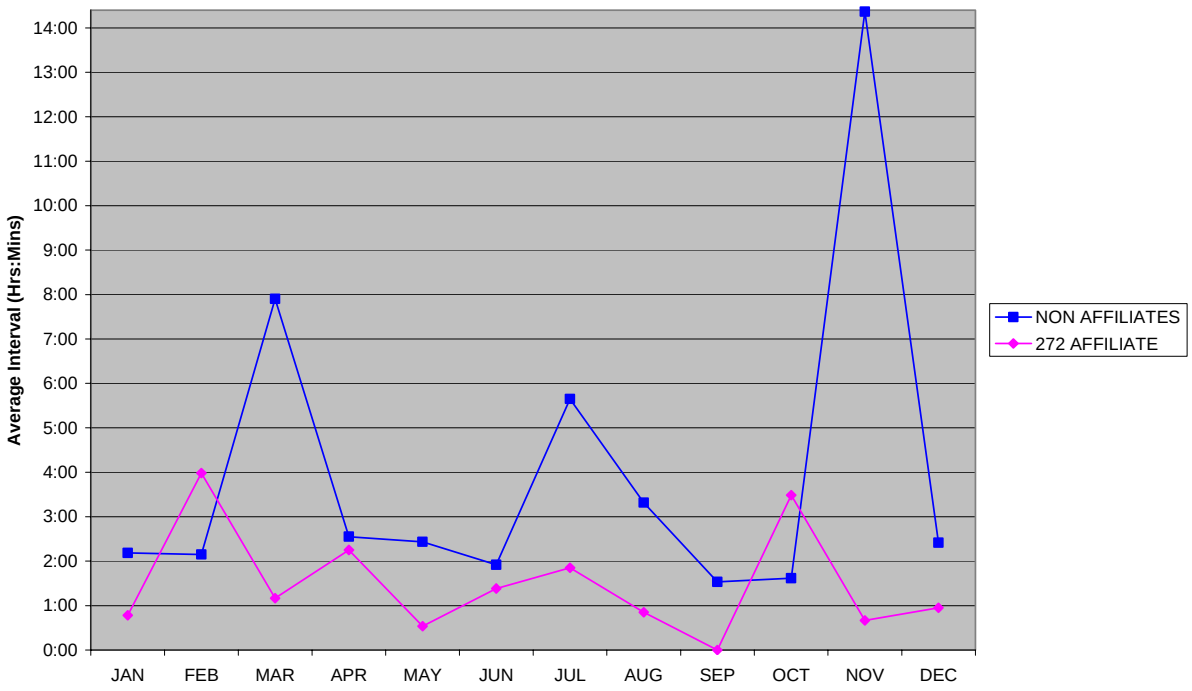
WV - 2004
Average Repair Interval - DS1




WV - 2004
Average Repair Interval - DS3
Average Repair Interval (in hrs)
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


WV - 2004
Average Repair Interval - OCn
Average Repair Interval (in hrs)
18
16
14
12
10
8
6
4
2
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

WV - 2003
PIC INTERVALS



WV - 2004
PIC INTERVALS