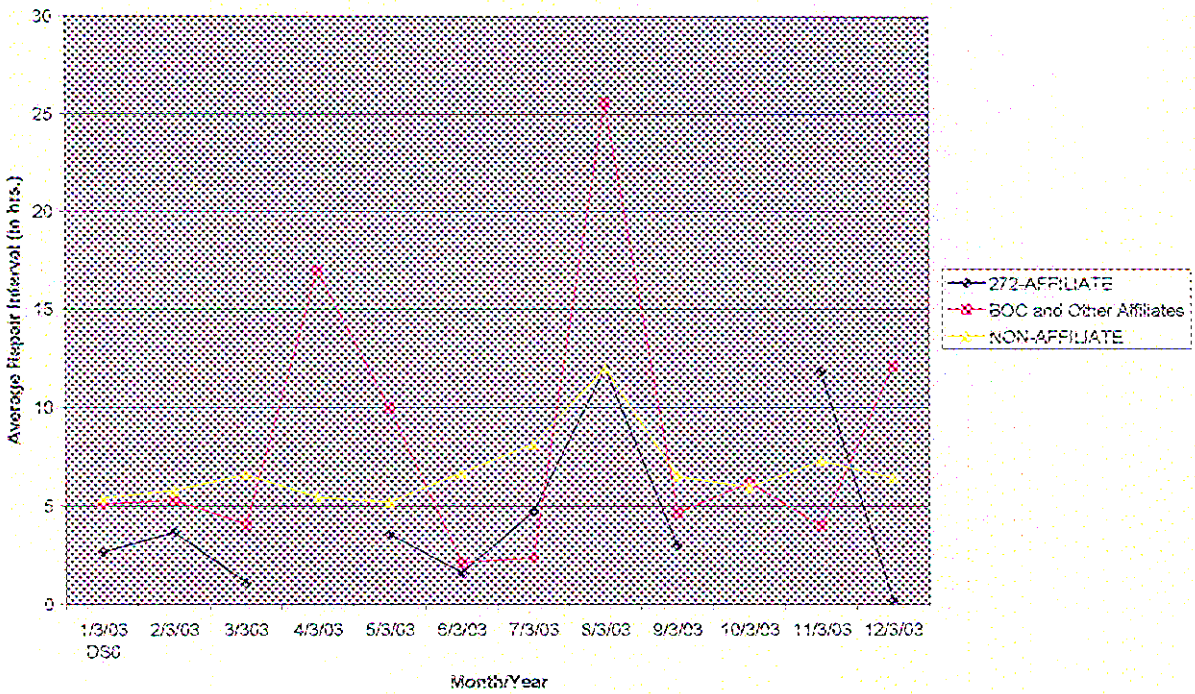
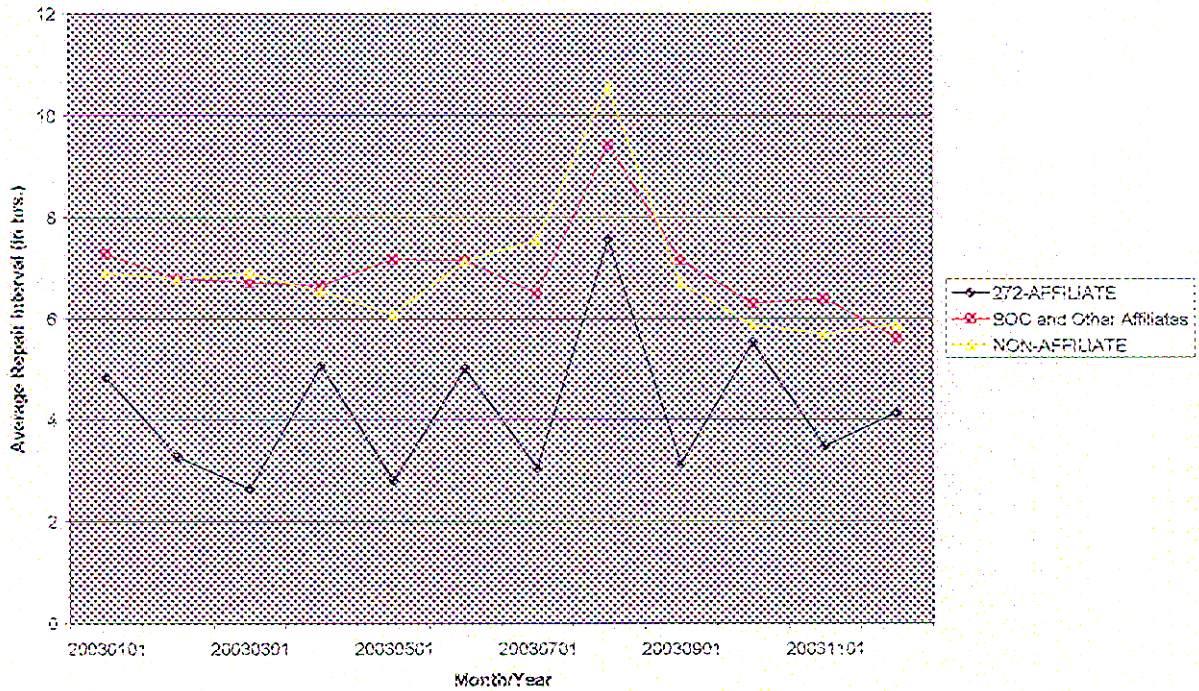
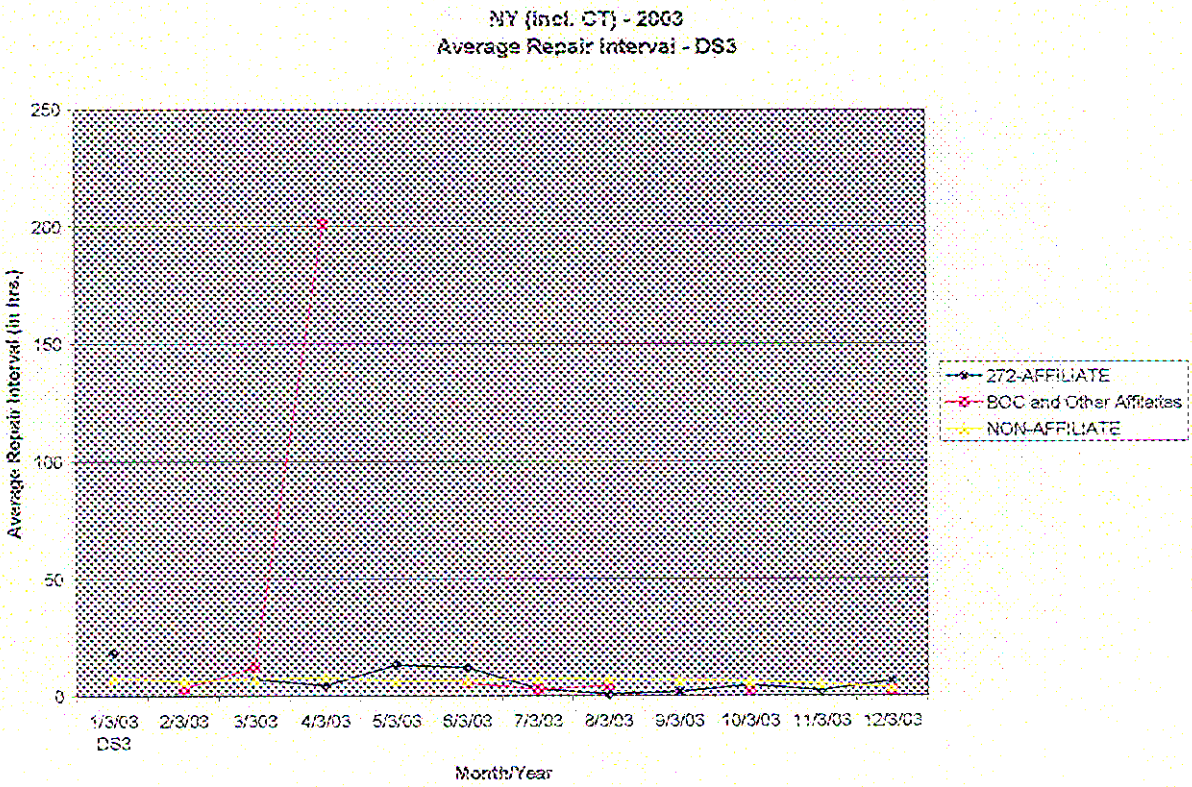
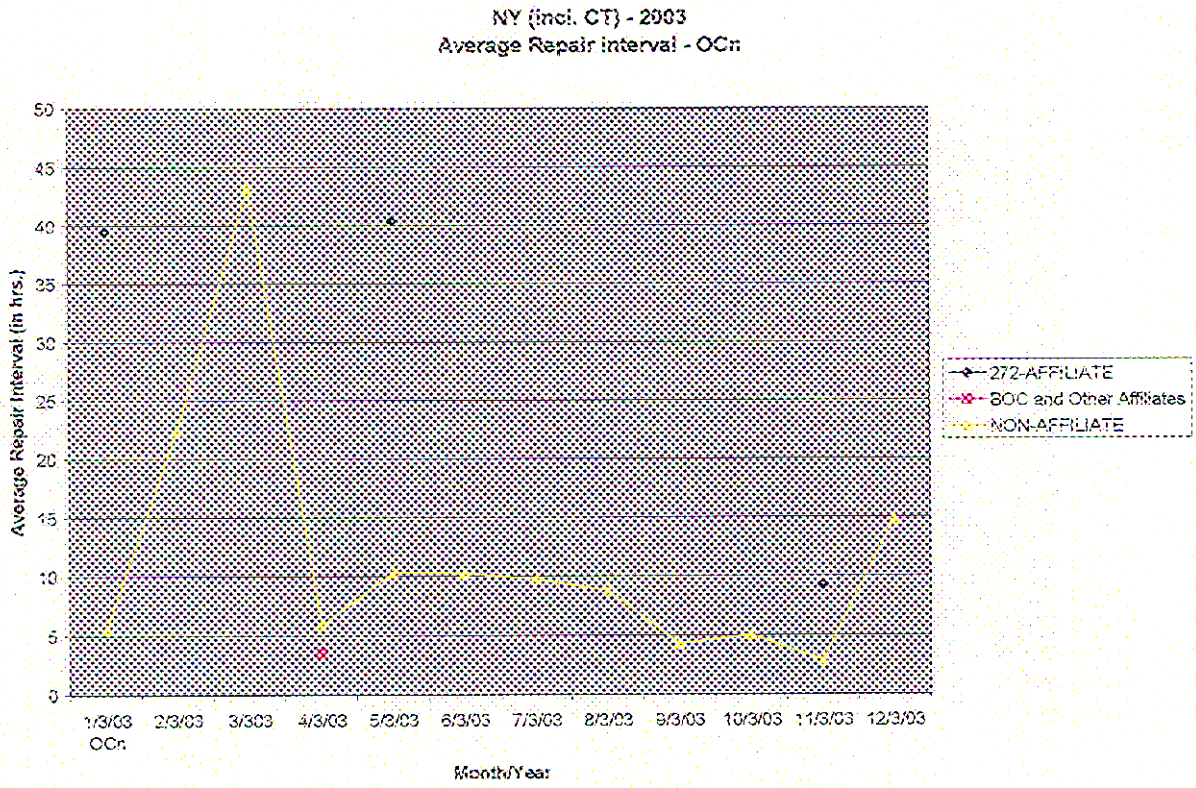
NY (incl. CT) - 2003
Average Repair Interval - DS0

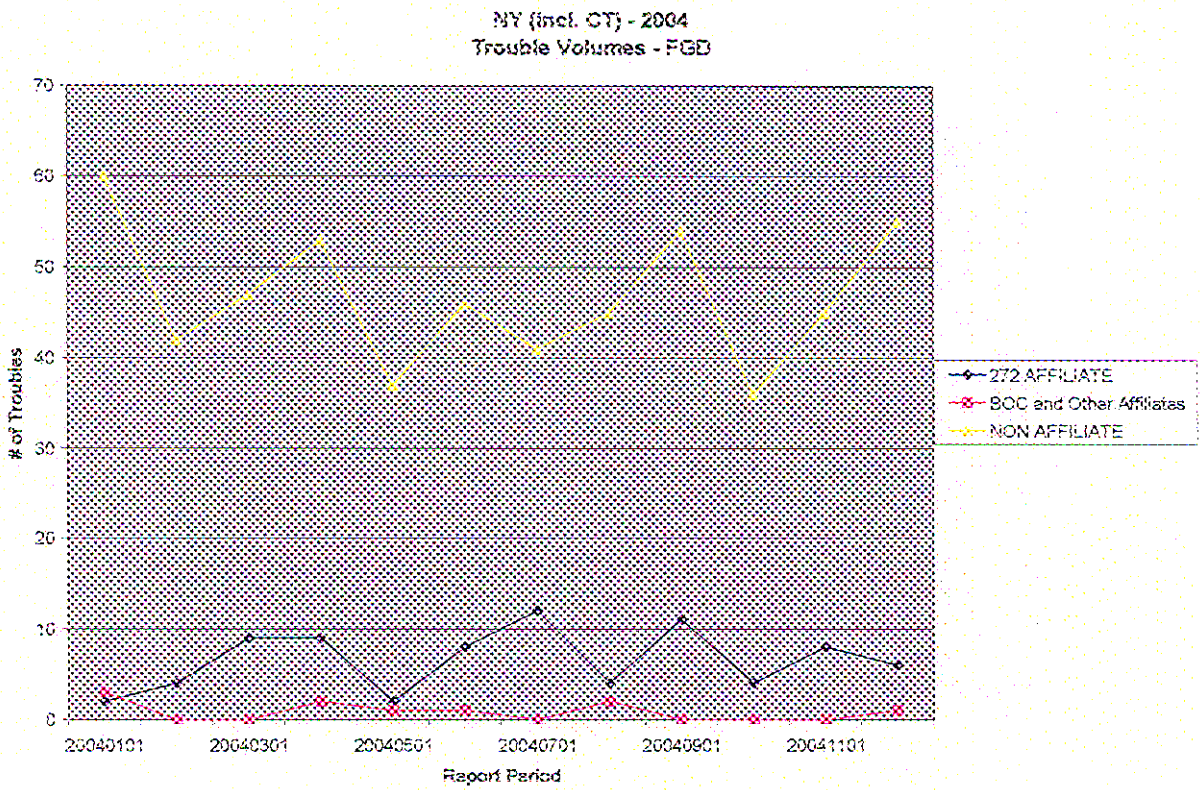


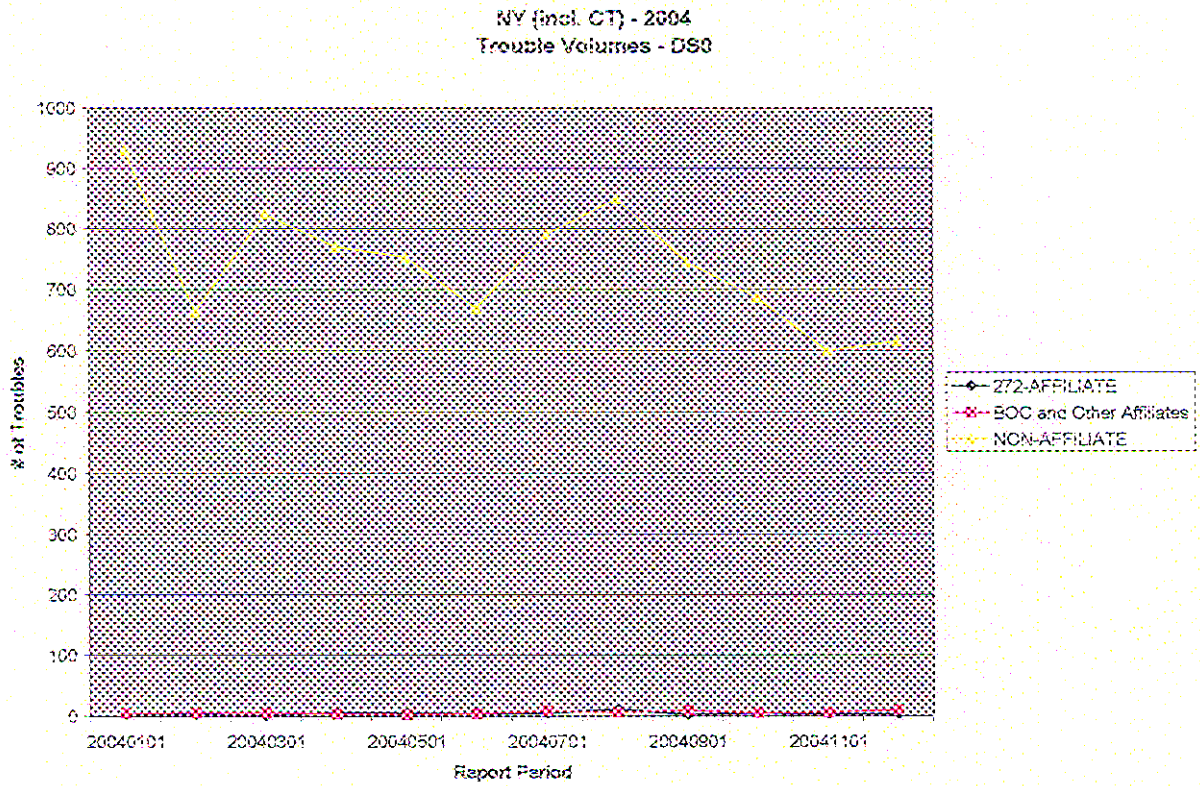
NY (incl. CT) - 2003
Average Repair Interval - DS1

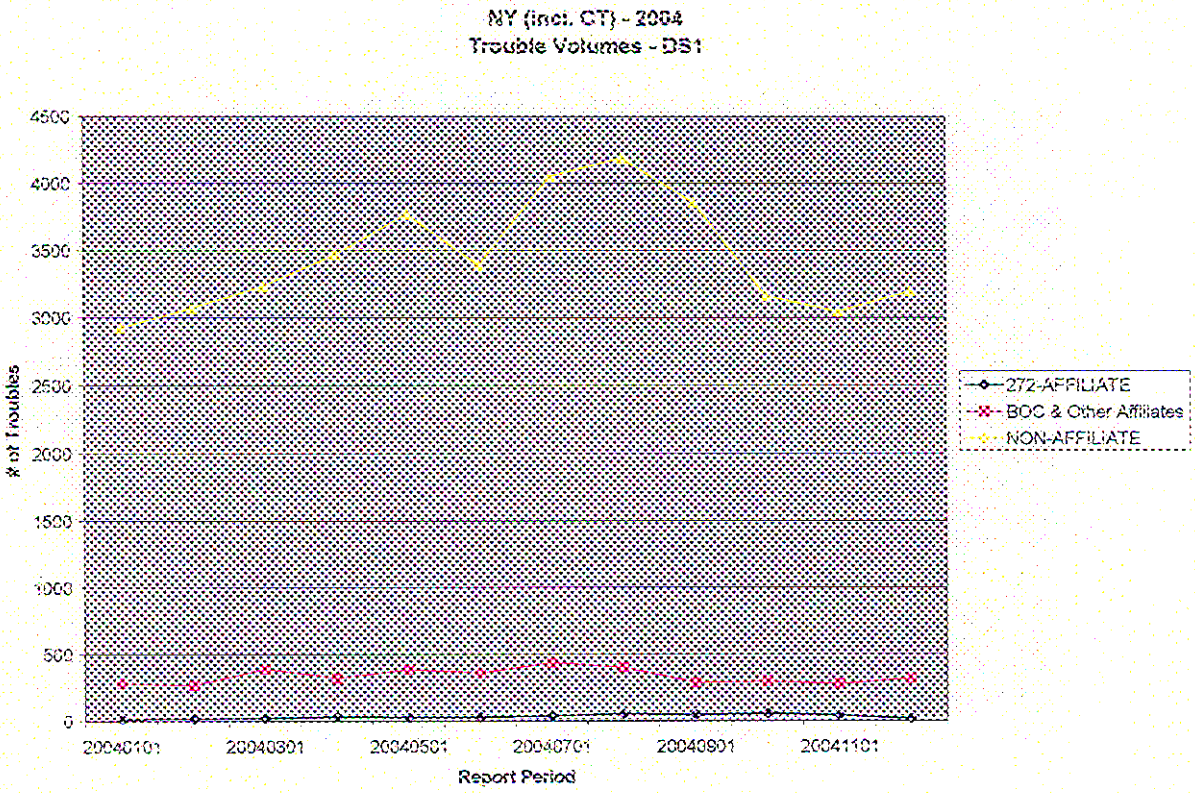


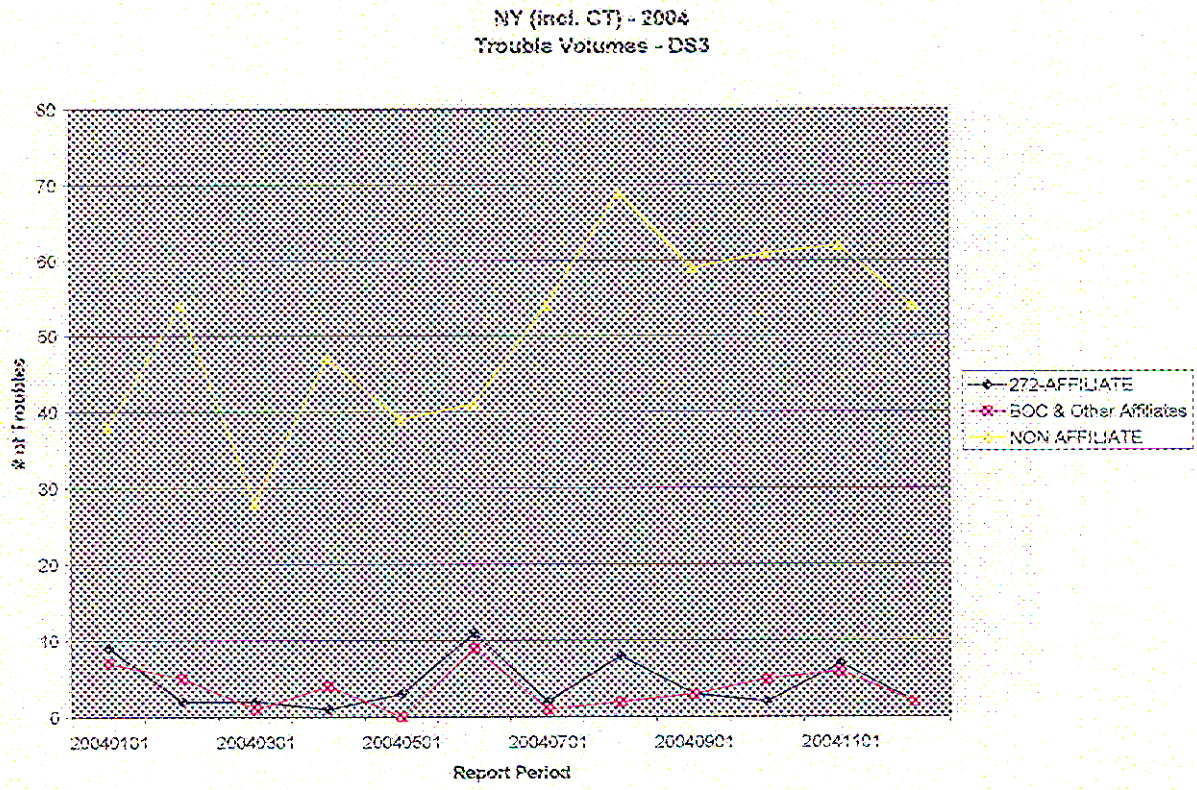

NY (incl. CT) - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
250
200
150
100
50
0
1/3/03
DS3
2/3/03
3/303
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


NY (incl. CT) - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
50
45
40
35
30
25
20
15
10
5
0
1/3/03
OCn
2/3/03
3/303
4/3/03
5/3/03
6/3/03
7/3/03
8/3/03
9/3/03
10/3/03
11/3/03
12/3/03
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

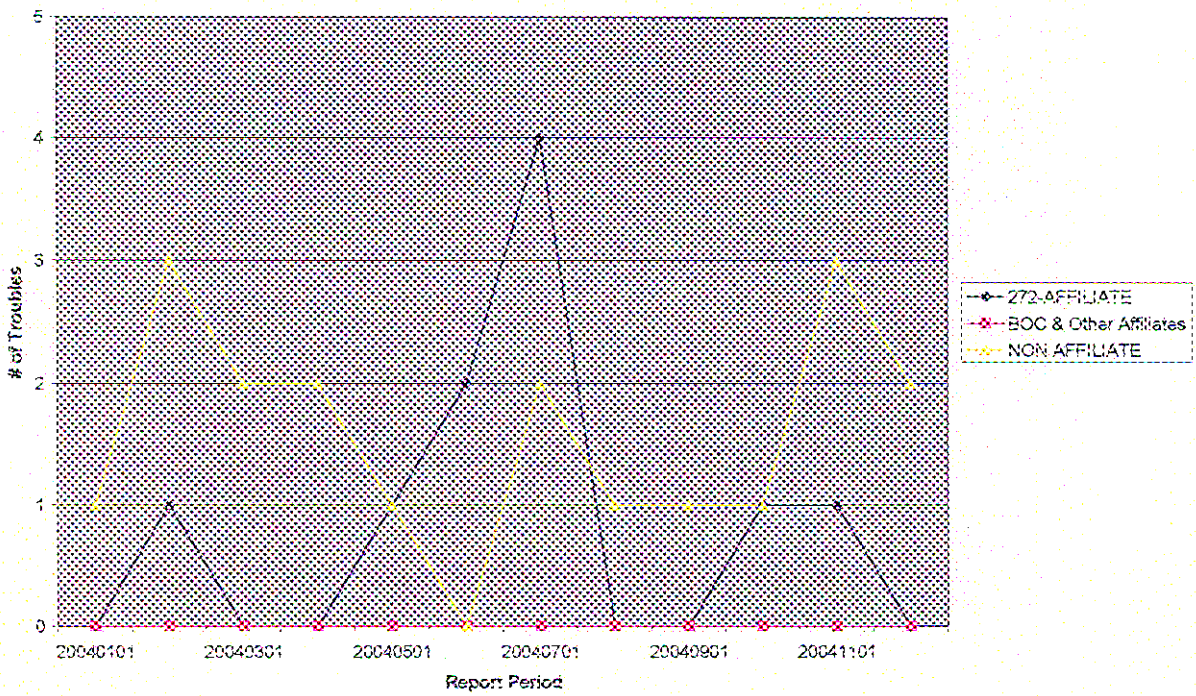

NY (incl. CT) - 2004
Trouble Volumes - FGD
# of Troubles
70
60
50
40
30
20
10
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE


NY (incl. CT) - 2004
Trouble Volumes - DS0
# of Troubles
1000
900
800
700
600
500
400
300
200
100
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

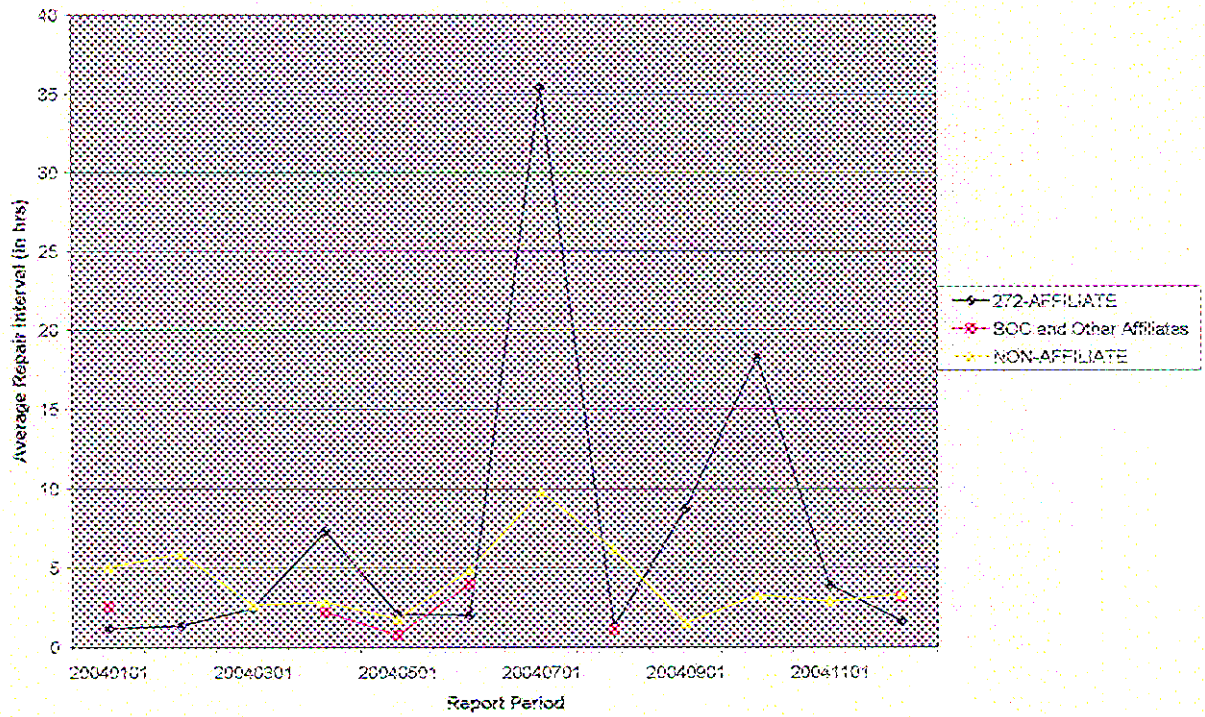

NY (incl. CT) - 2004
Trouble Volumes - DS1
4500
4000
3500
3000
2500
2000
1500
1000
500
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


NY (incl. CT) - 2004
Trouble Volumes - DS3
80
70
60
50
40
30
20
10
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

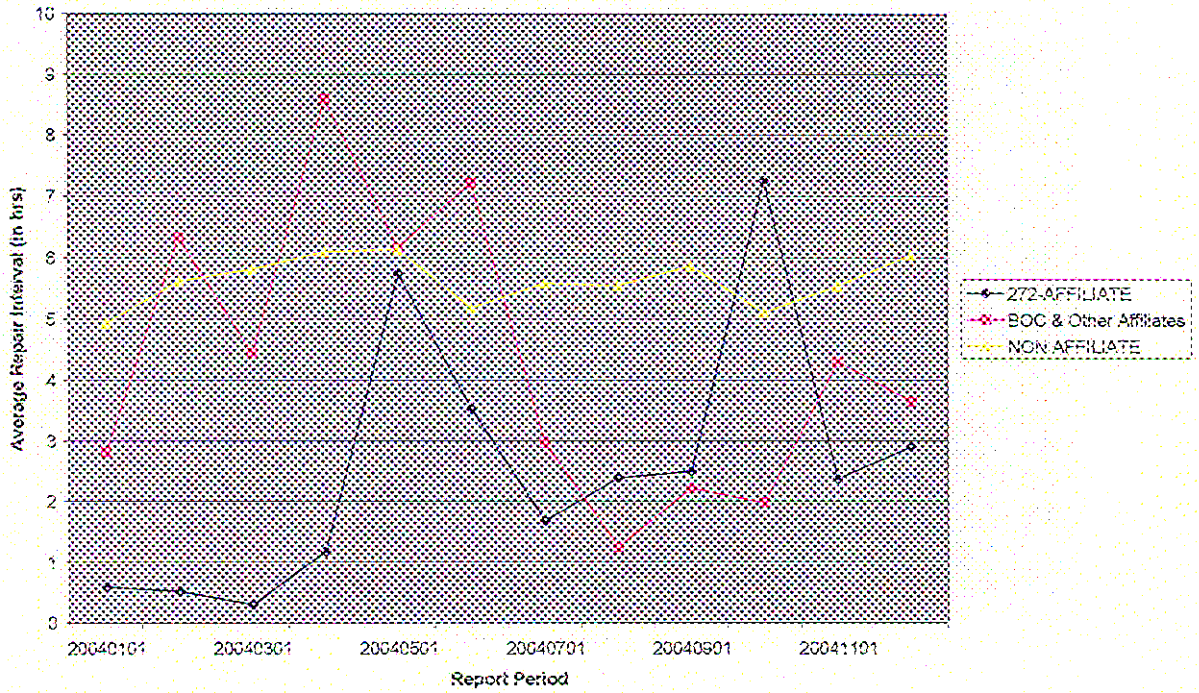
NY (incl. CT) - 2004
Trouble Volumes - OCn



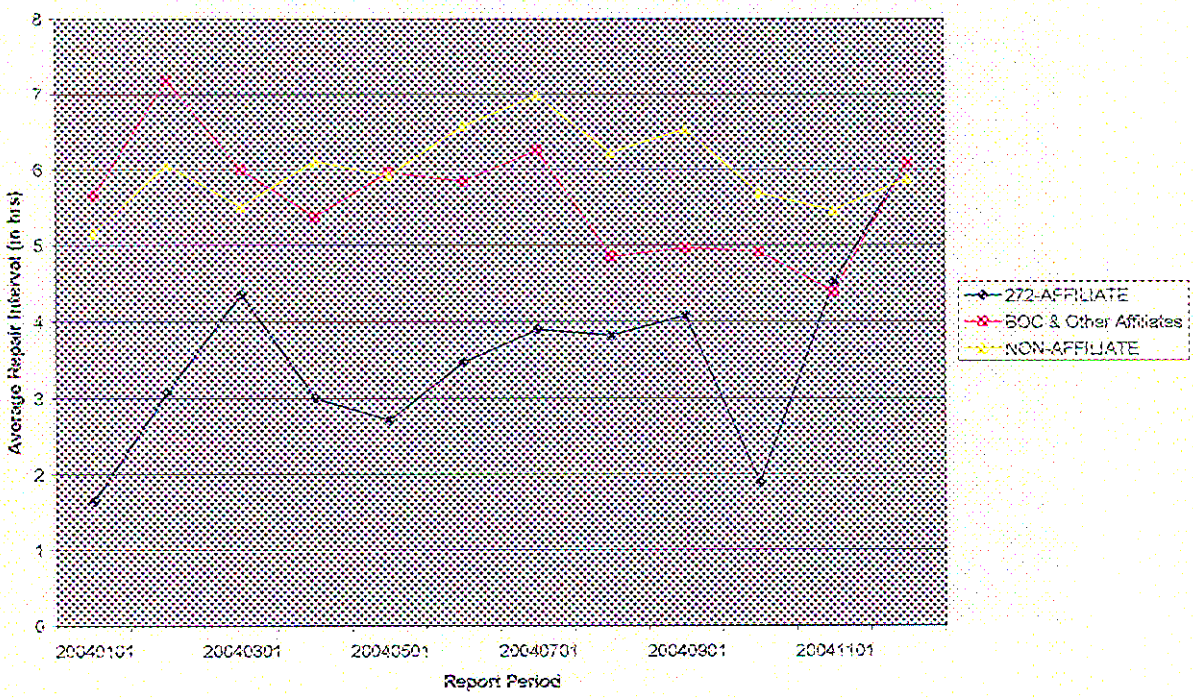
NY (incl. CT) - 2004
Average Repair Interval - FGD



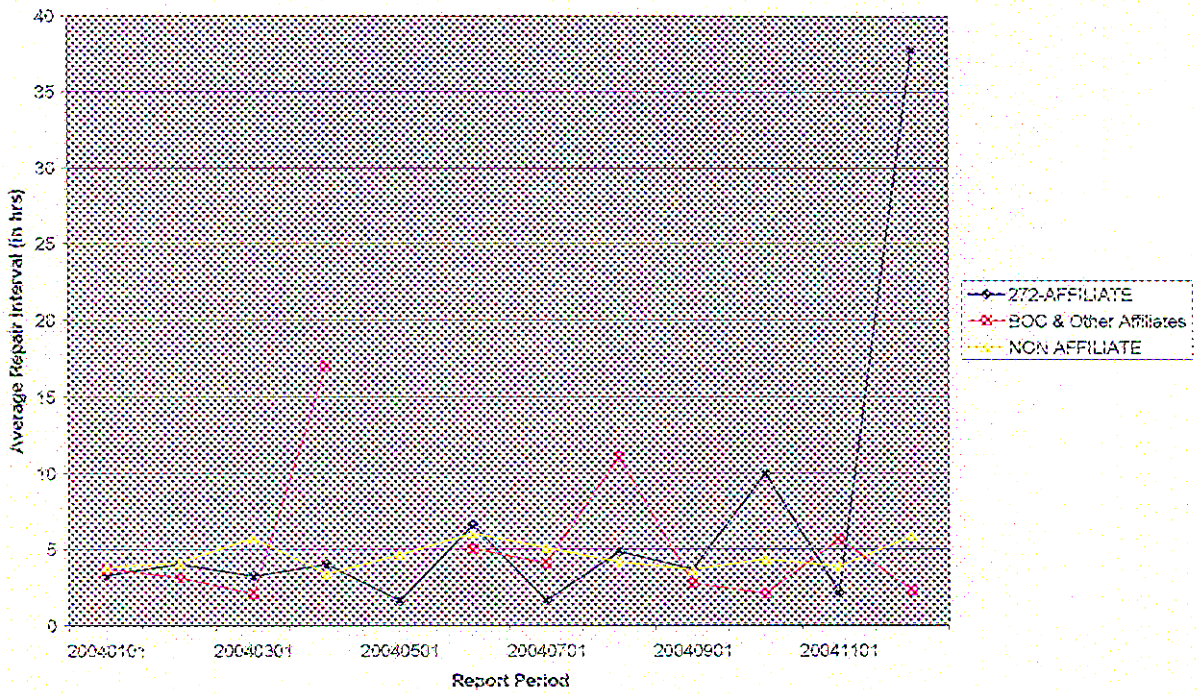
NY (incl. CT) - 2004
Average Repair Interval - DS0



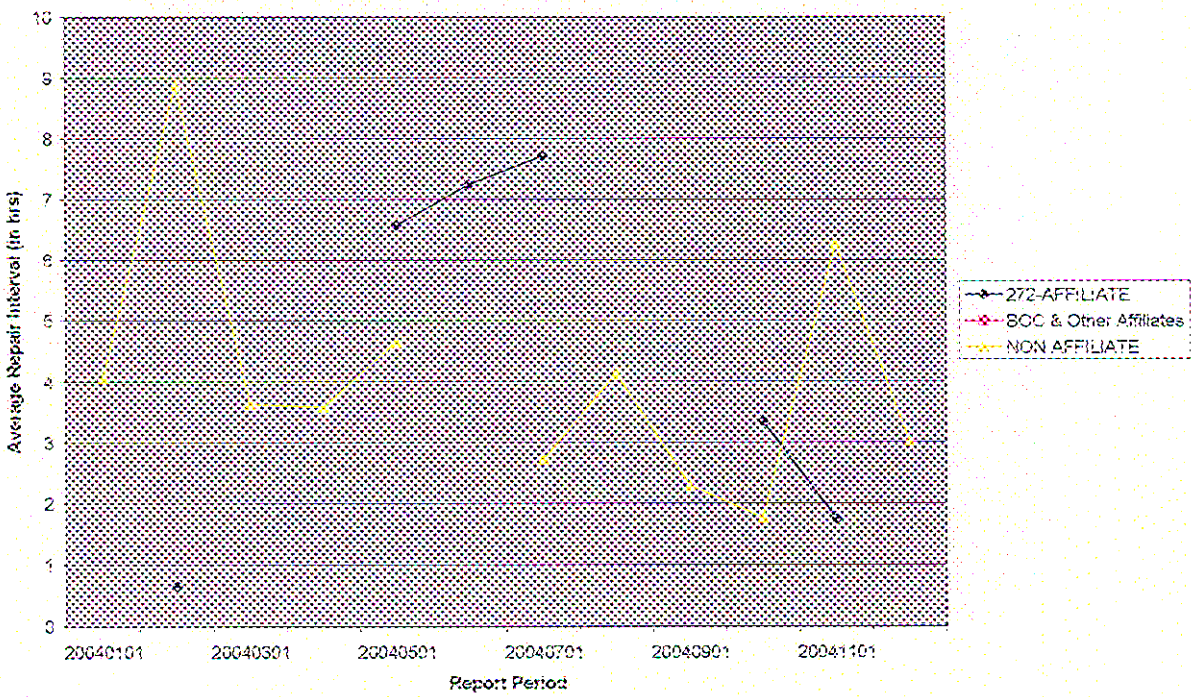
NY (incl. CT) - 2004
Average Repair Interval - DS1



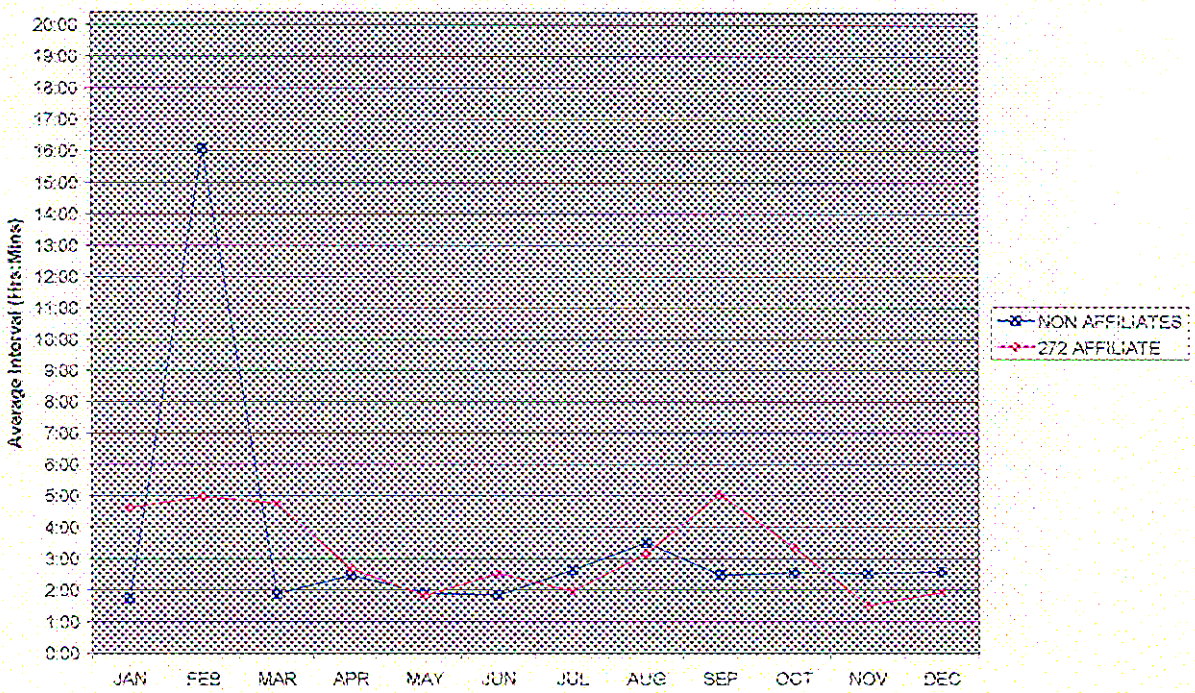
NY (incl. CT) - 2004
Average Repair Interval - DS3



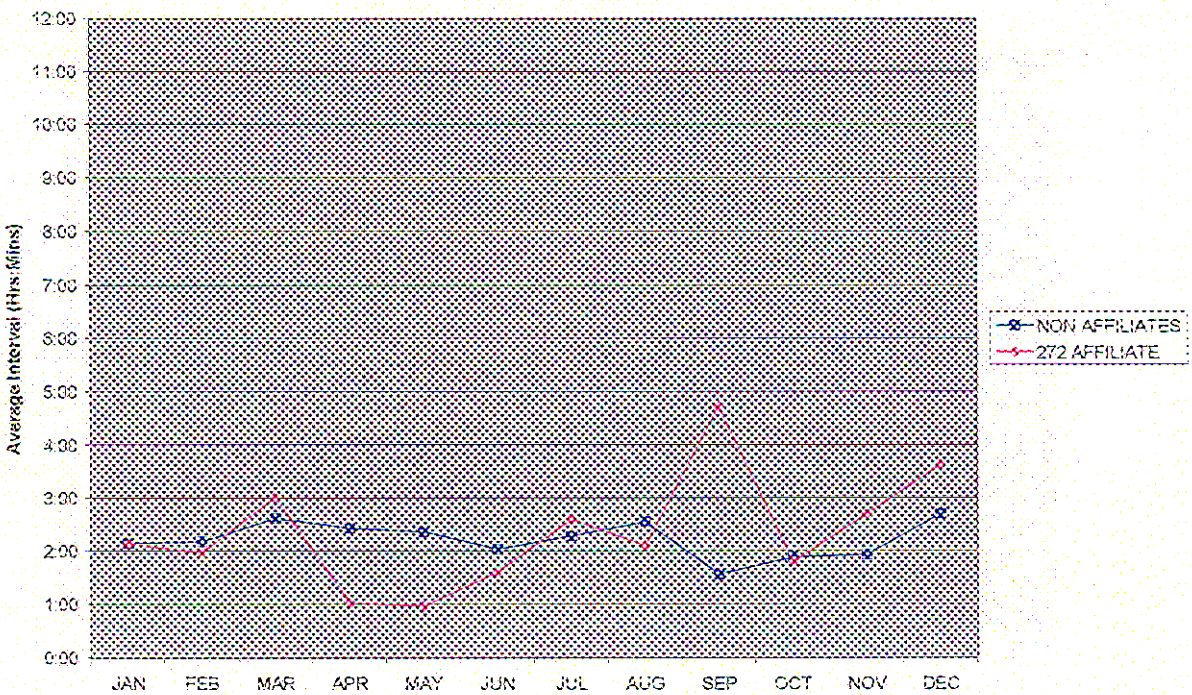
NY (incl. CT) - 2004
Average Repair Interval - OCn

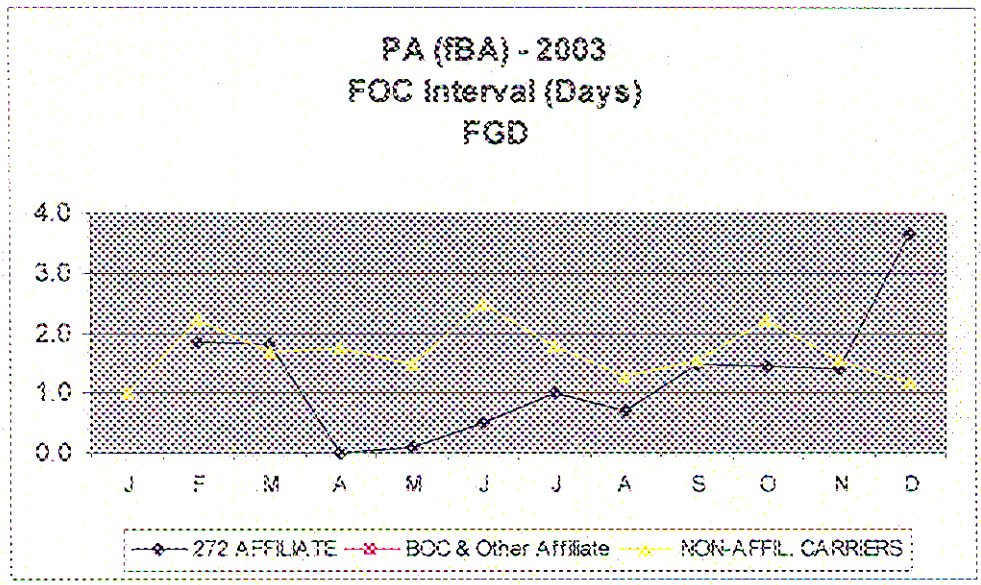


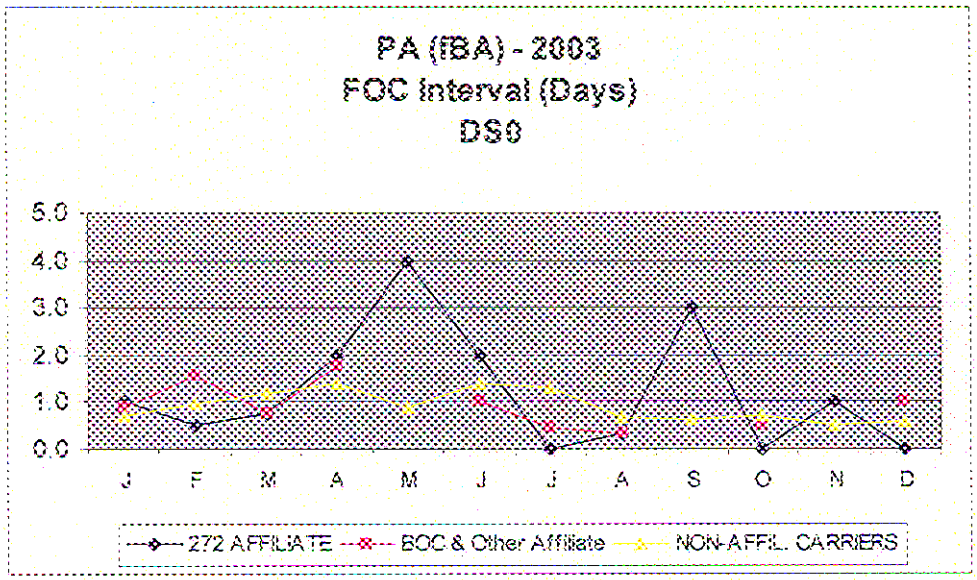
NY - 2003
PIC INTERVALS

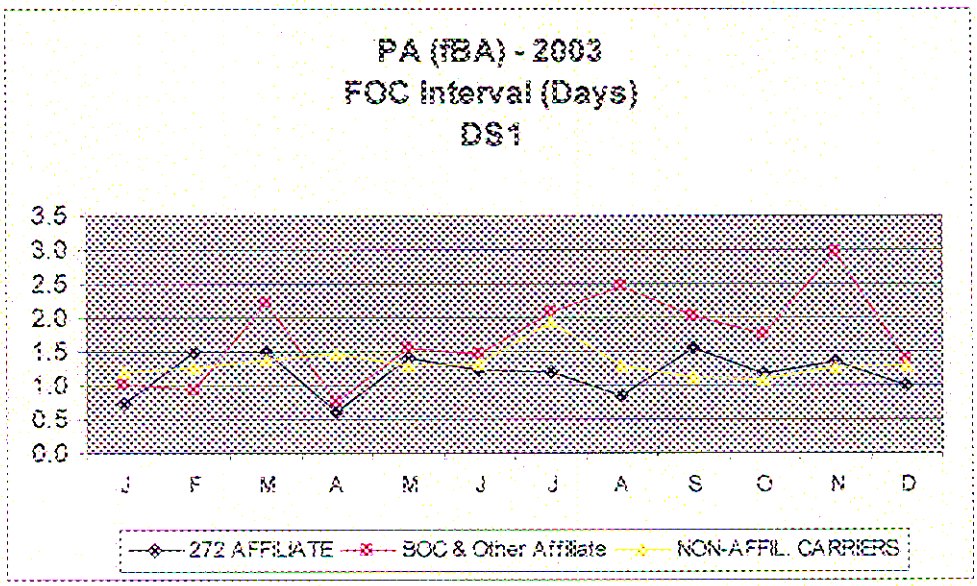


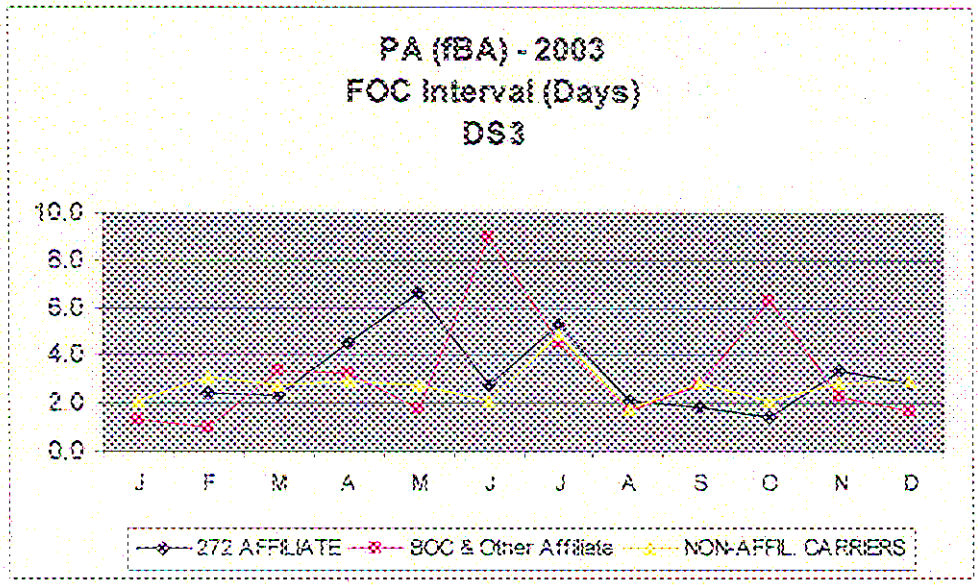
NY - 2004
PIC INTERVALS

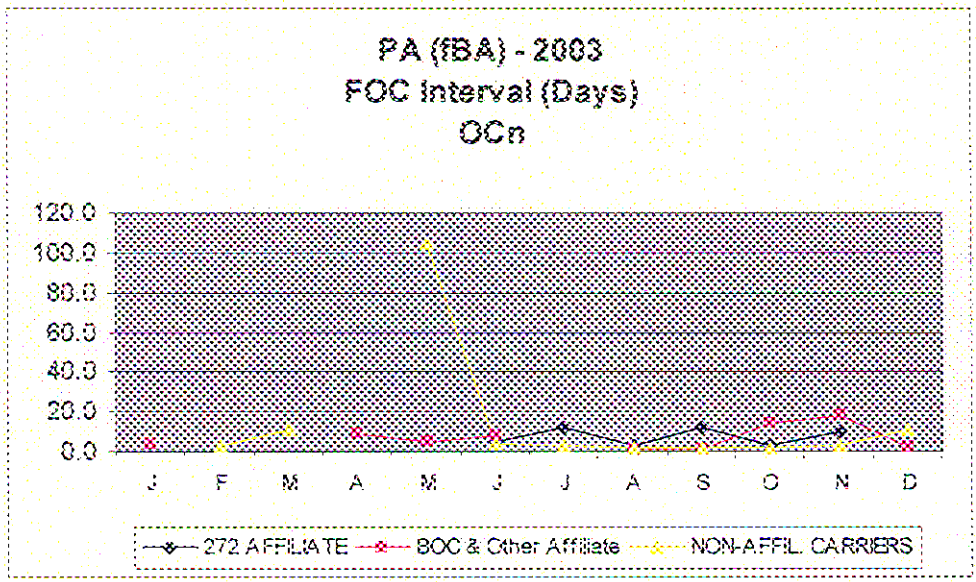


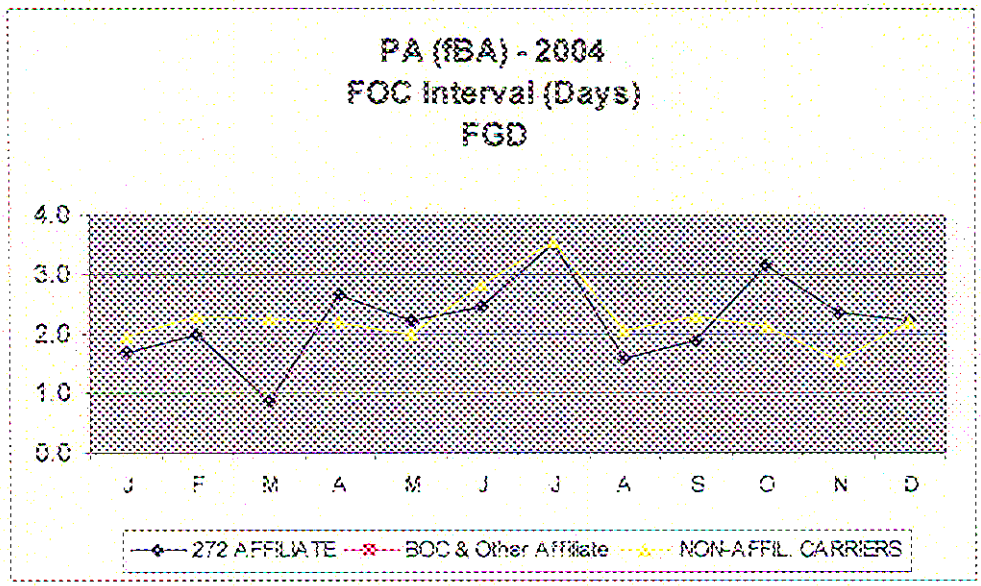

PA (fBA) - 2003
FOC Interval (Days)
FGD
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

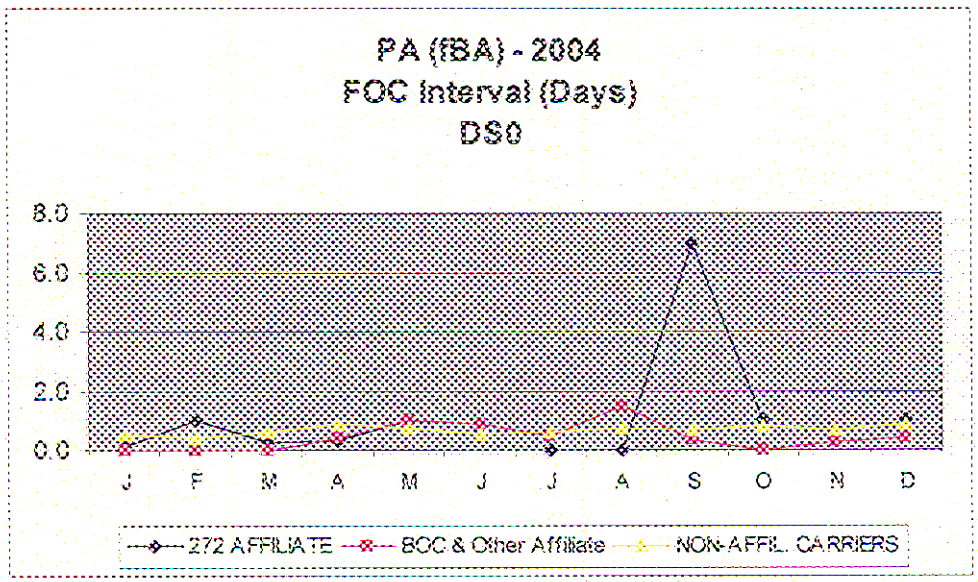

PA (fBA) - 2003
FOC Interval (Days)
DS0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

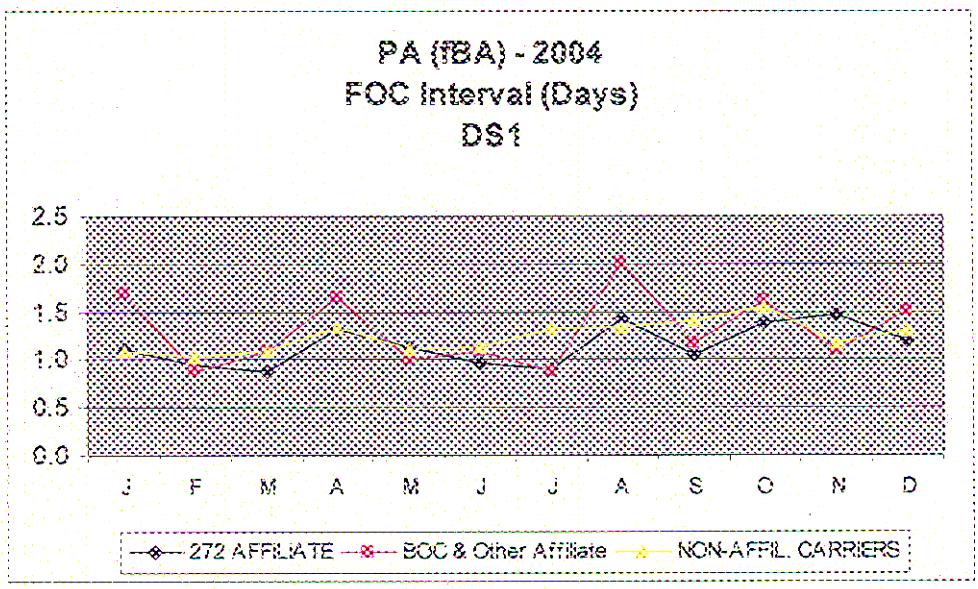

PA (fBA) - 2003
FOC Interval (Days)
DS1
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

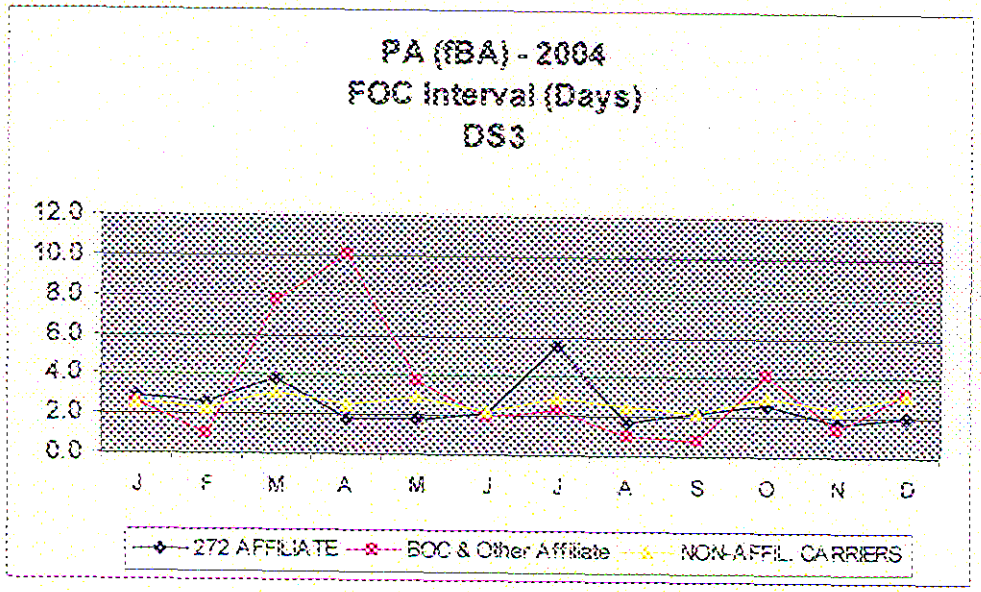

PA (fBA) - 2003
FOC Interval (Days)
DS3
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

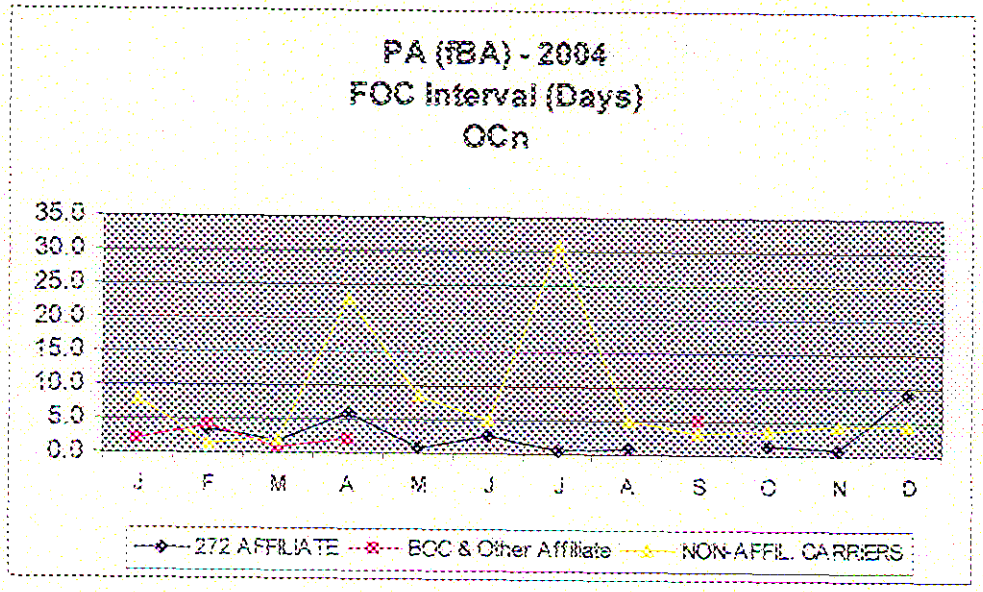

PA (fBA) - 2003
FOC Interval (Days)
OCn
120.0
100.0
80.0
60.0
40.0
20.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

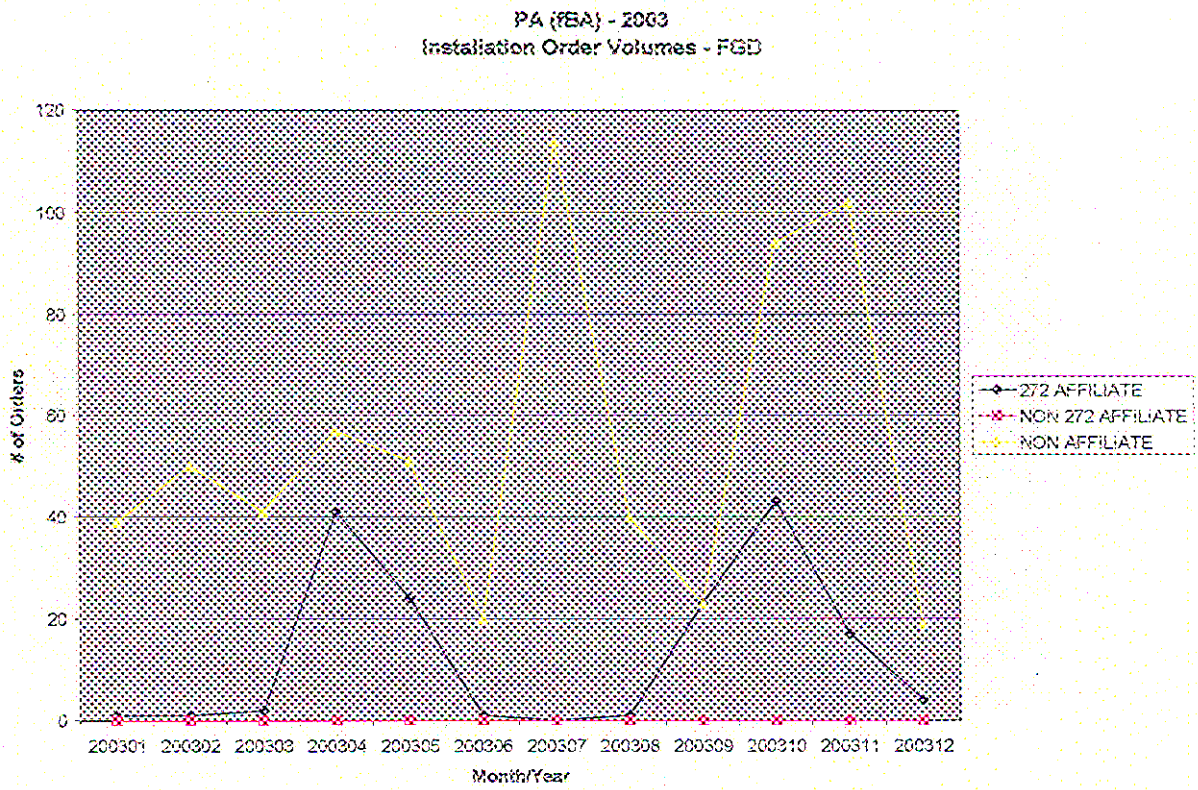

PA (fBA) - 2004
FOC Interval (Days)
FGD
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

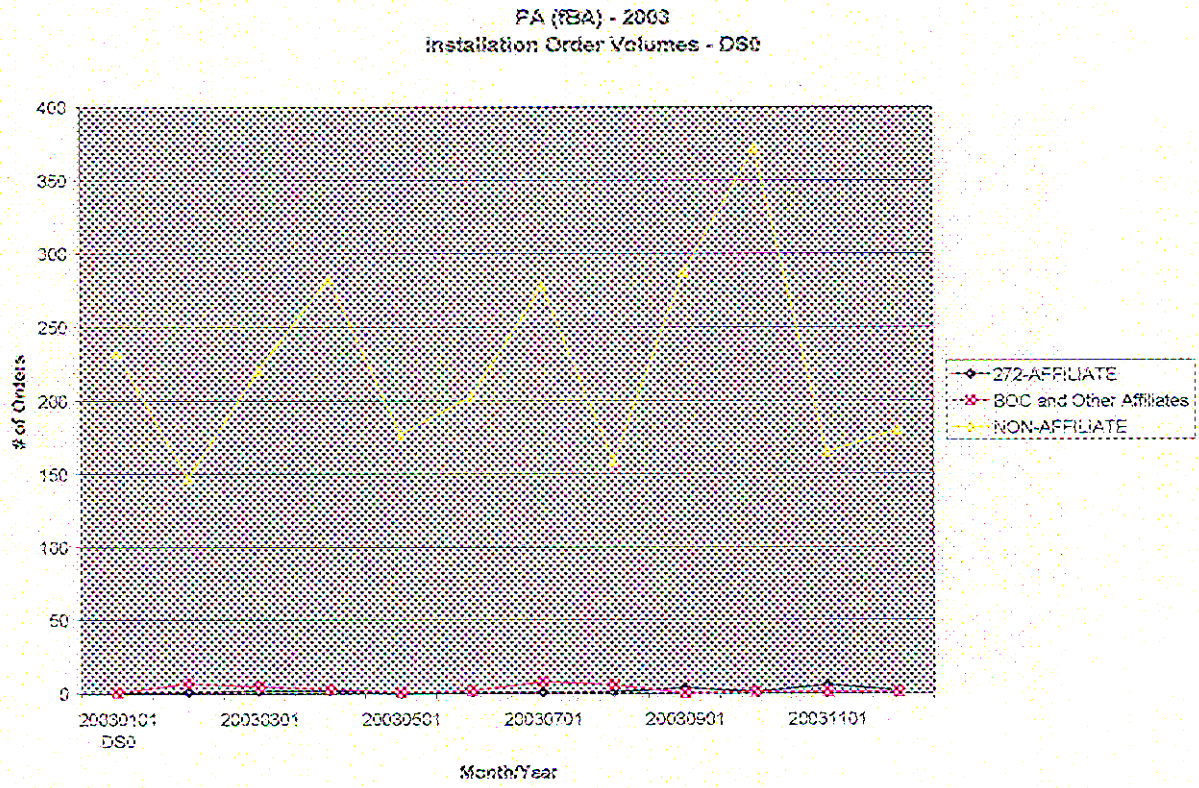

PA (fBA) - 2004
FOC Interval (Days)
DS0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


PA (fBA) - 2004
FOC Interval (Days)
DS1
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

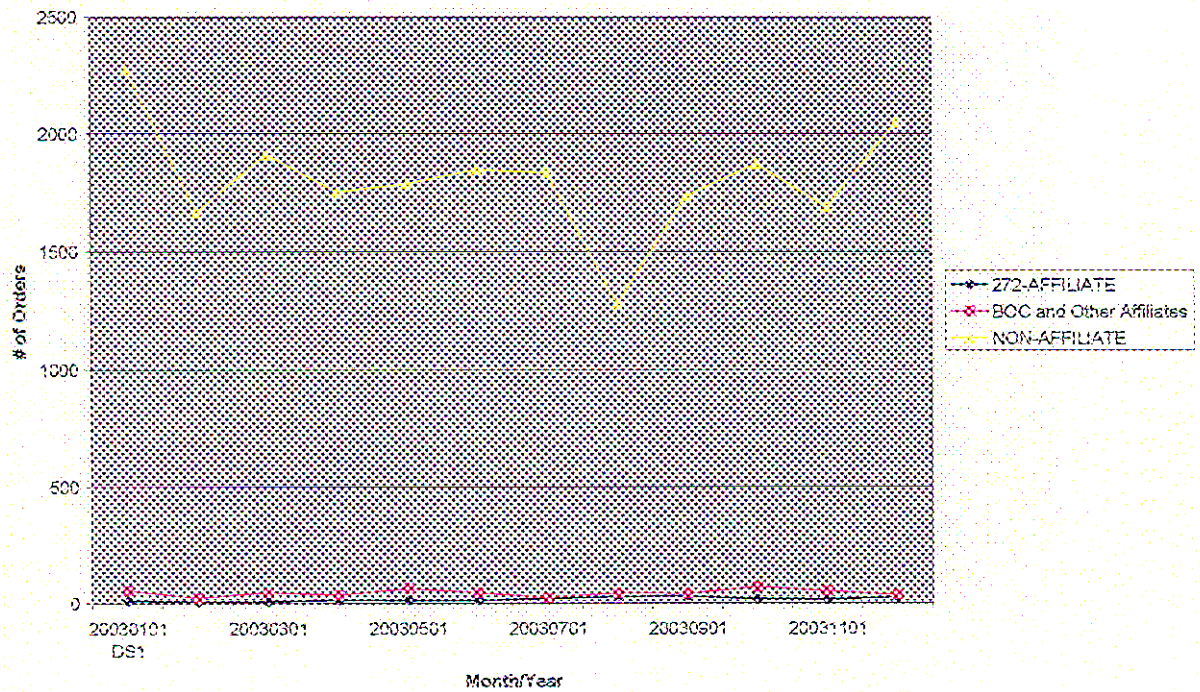

PA (fBA) - 2004
FOC Interval (Days)
DS3
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


PA (fBA) - 2004
FOC Interval (Days)
OCn
35.0
30.0
25.0
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

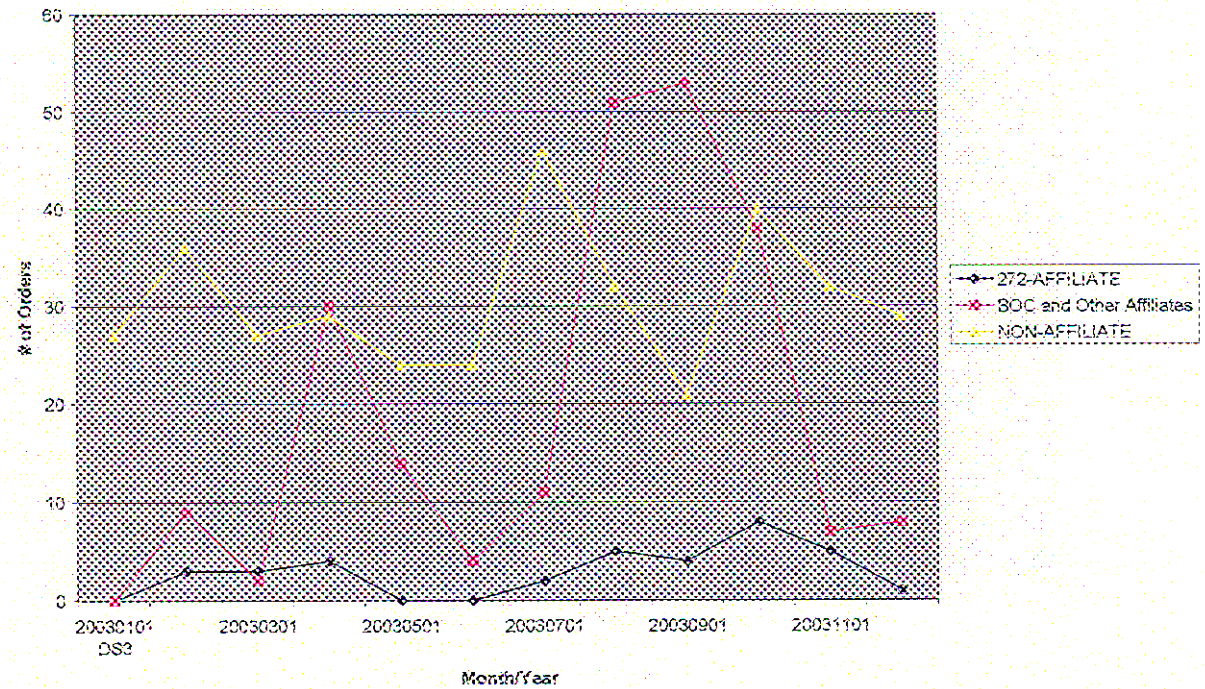

PA (fBA) - 2003
Installation Order Volumes - FGD
120
100
80
60
40
20
0
# of Orders
200301 200302 200303 200304 200305 200306 200307 200308 200309 200310 200311 200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE


PA (fBA) - 2003
Installation Order Volumes - DS0
400
350
300
250
200
150
100
50
0
# of Orders
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

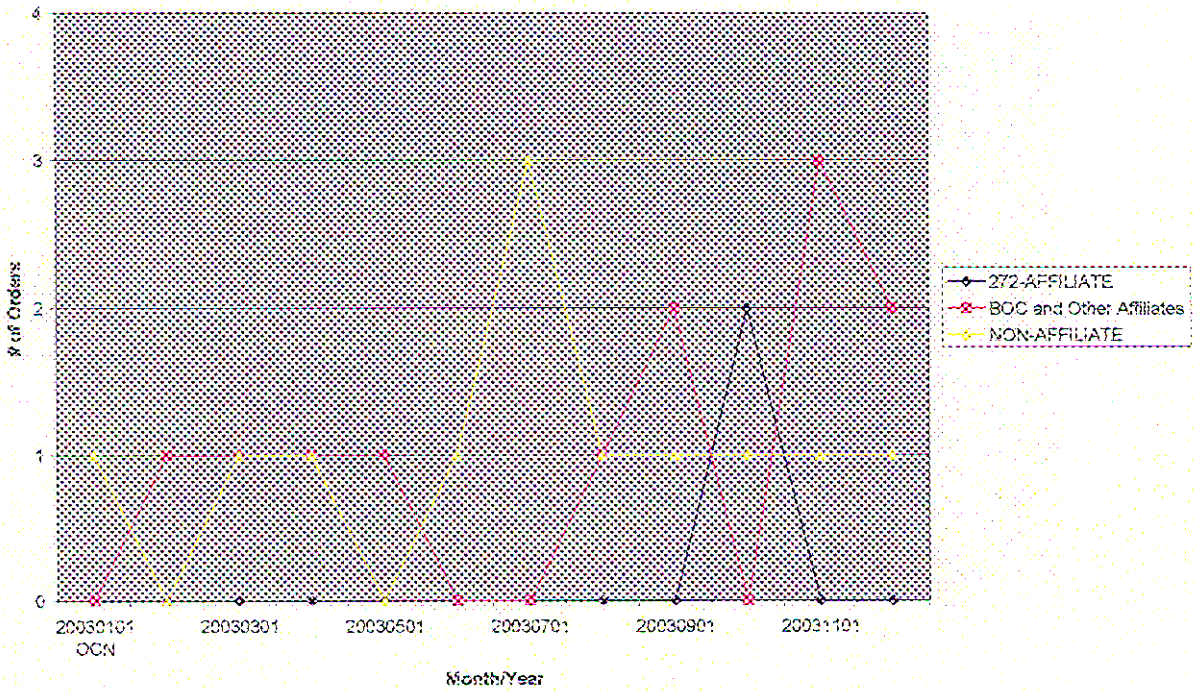
PA (fBA) - 2003
Installation Order Volumes - DS1



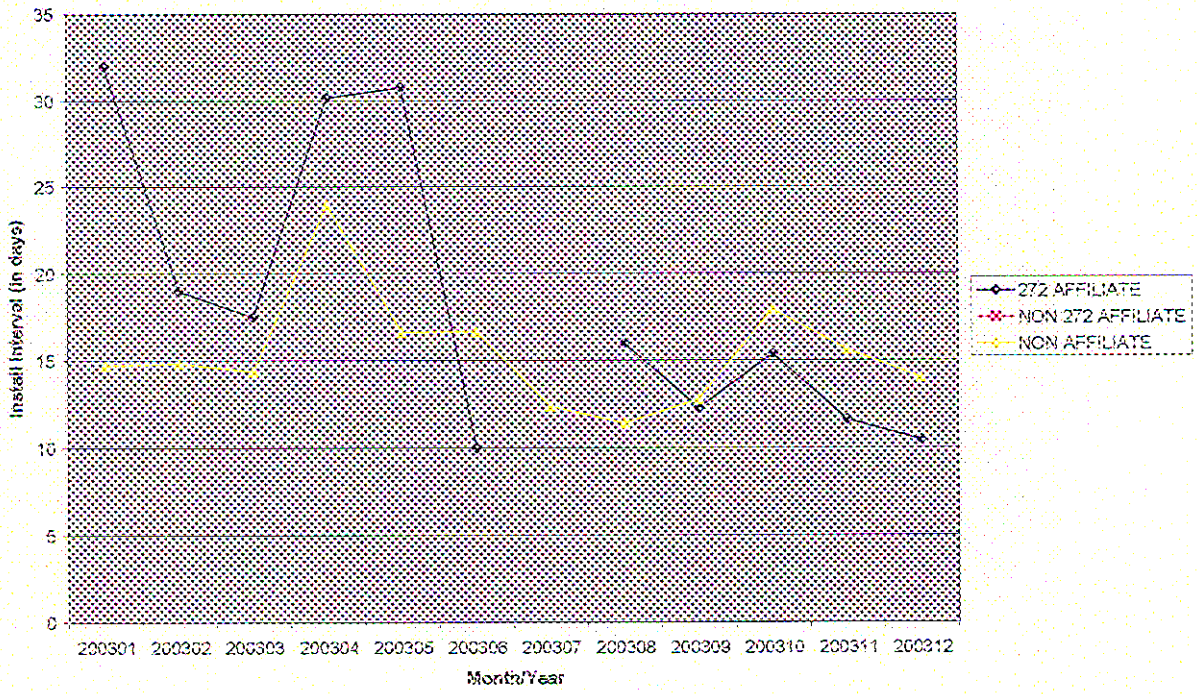
PA (fBA) - 2003
Installation Order Volumes - DS3

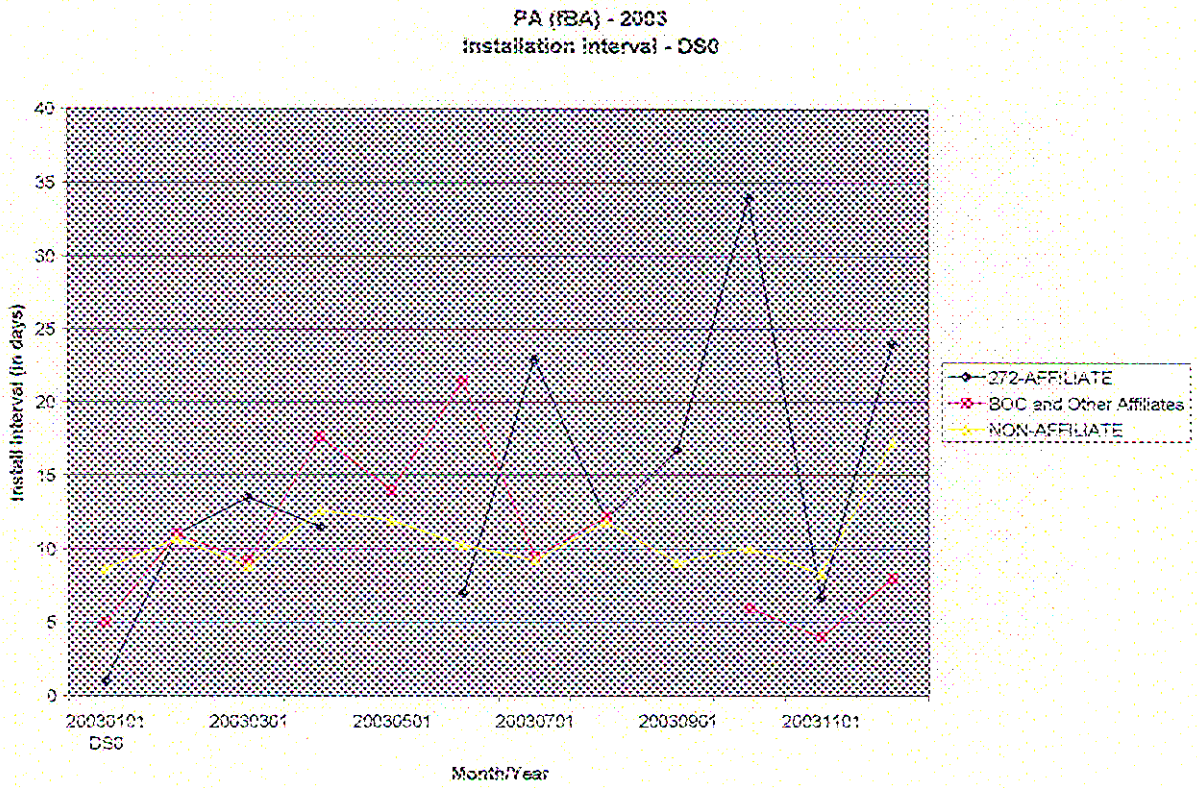


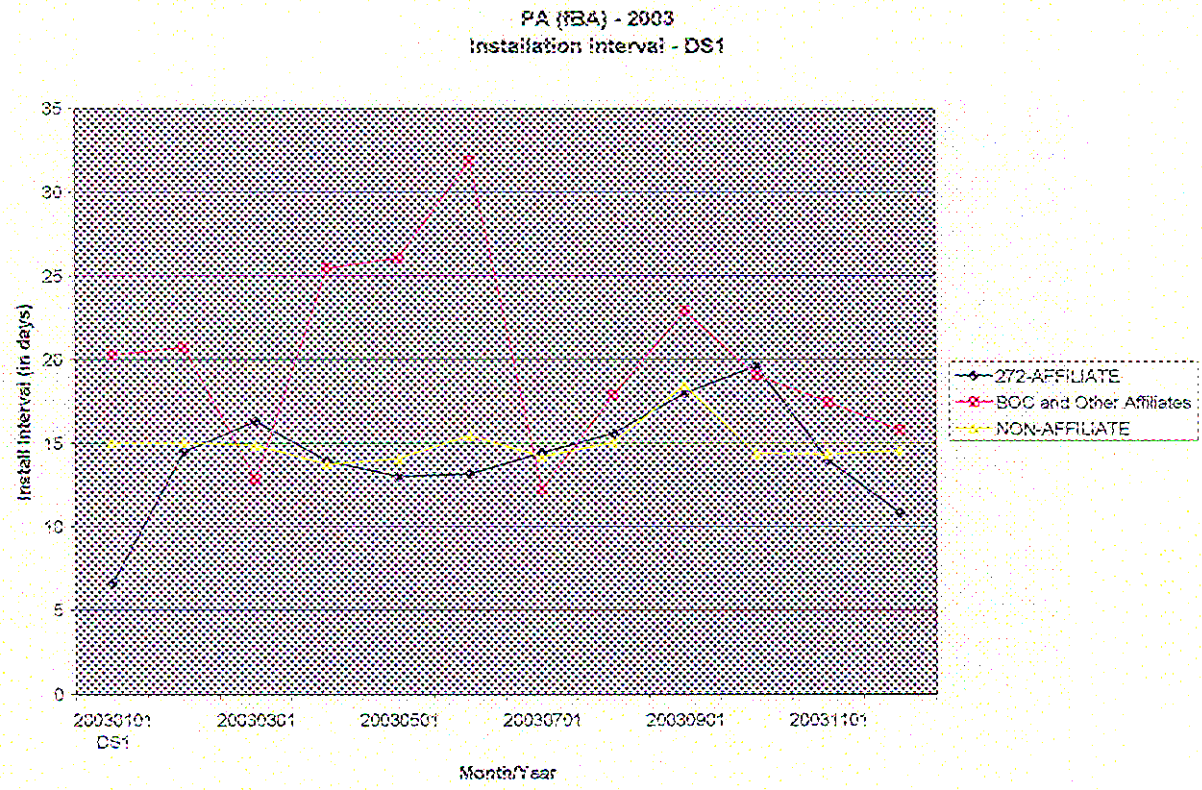
PA (fBA) - 2003
Installation Order Volumes - OCn



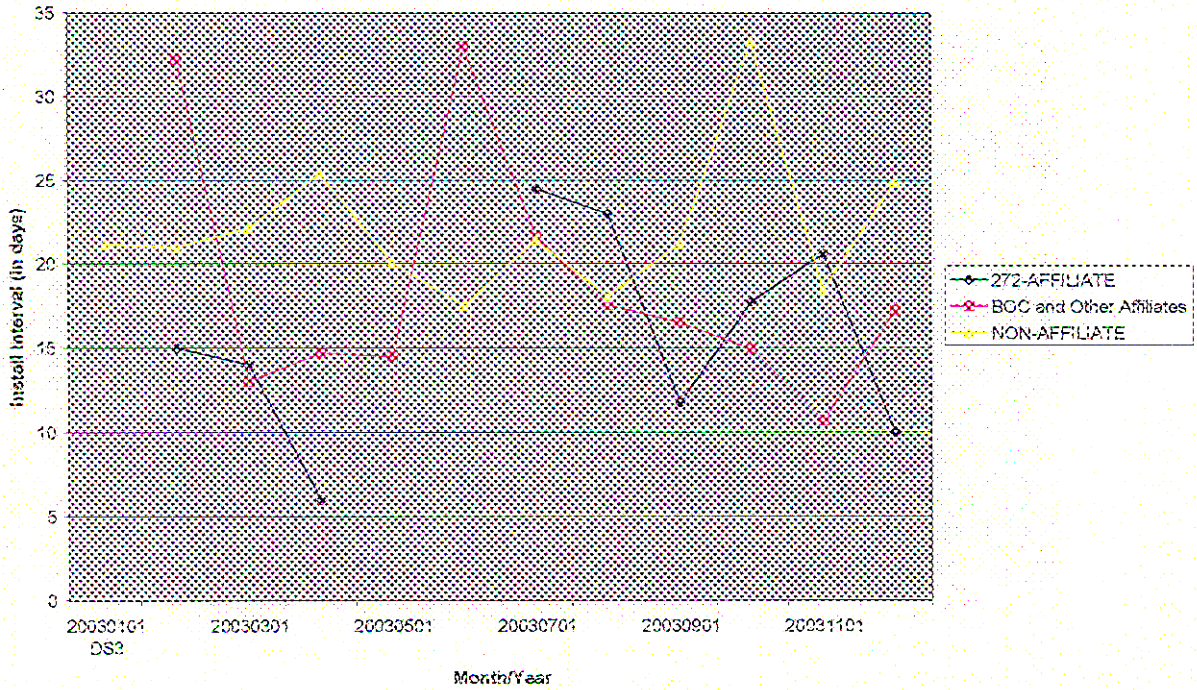
PA (fBA) - 2003
Installation Interval - FGD



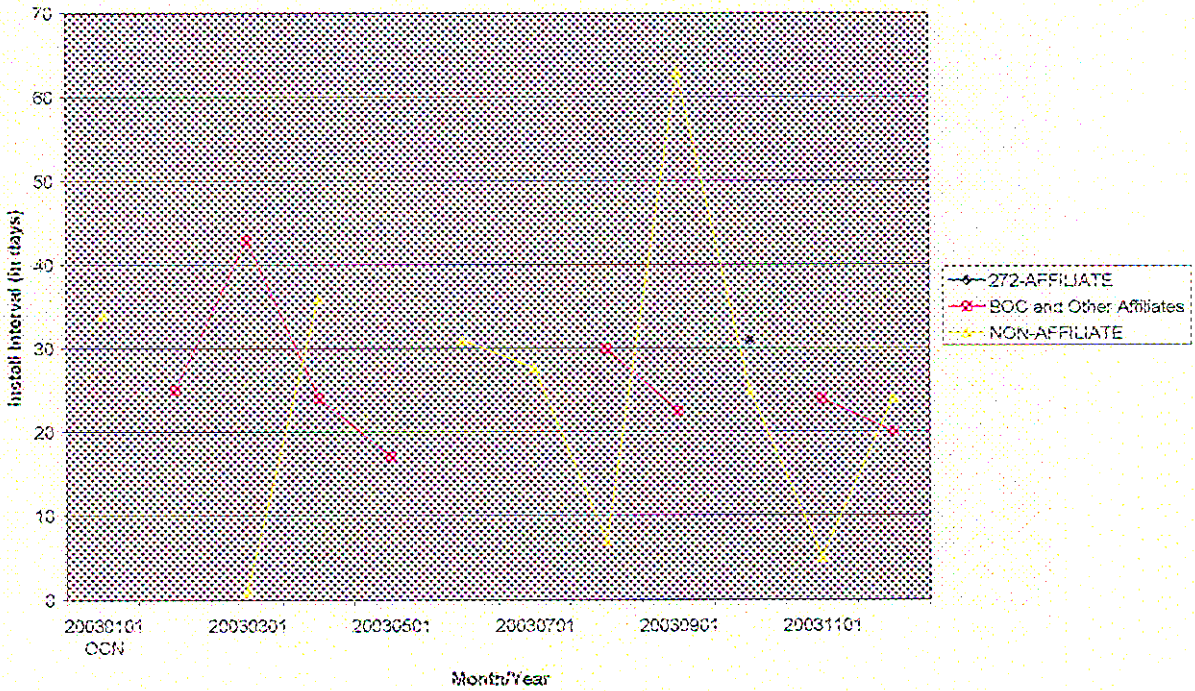

PA (fBA) - 2003
Installation Interval - DS0
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

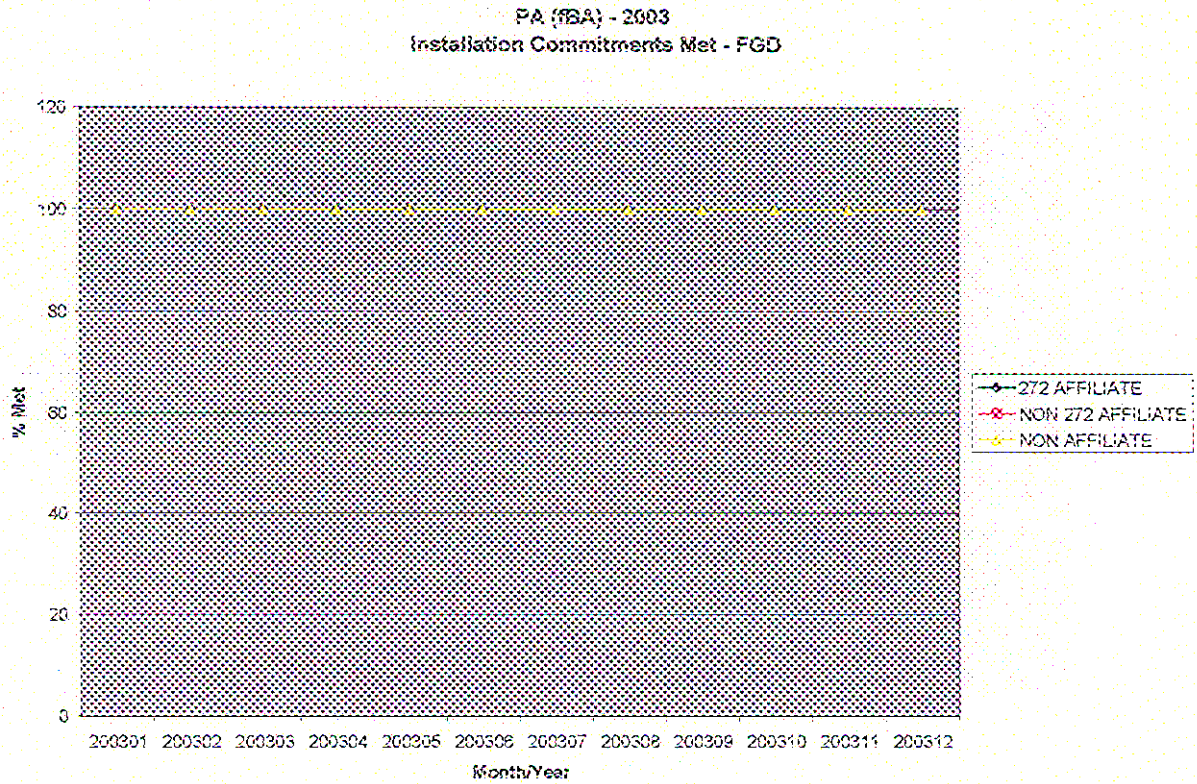

PA (fBA) - 2003
Installation Interval - DS1
Install Interval (in days)
35
30
25
20
15
10
5
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

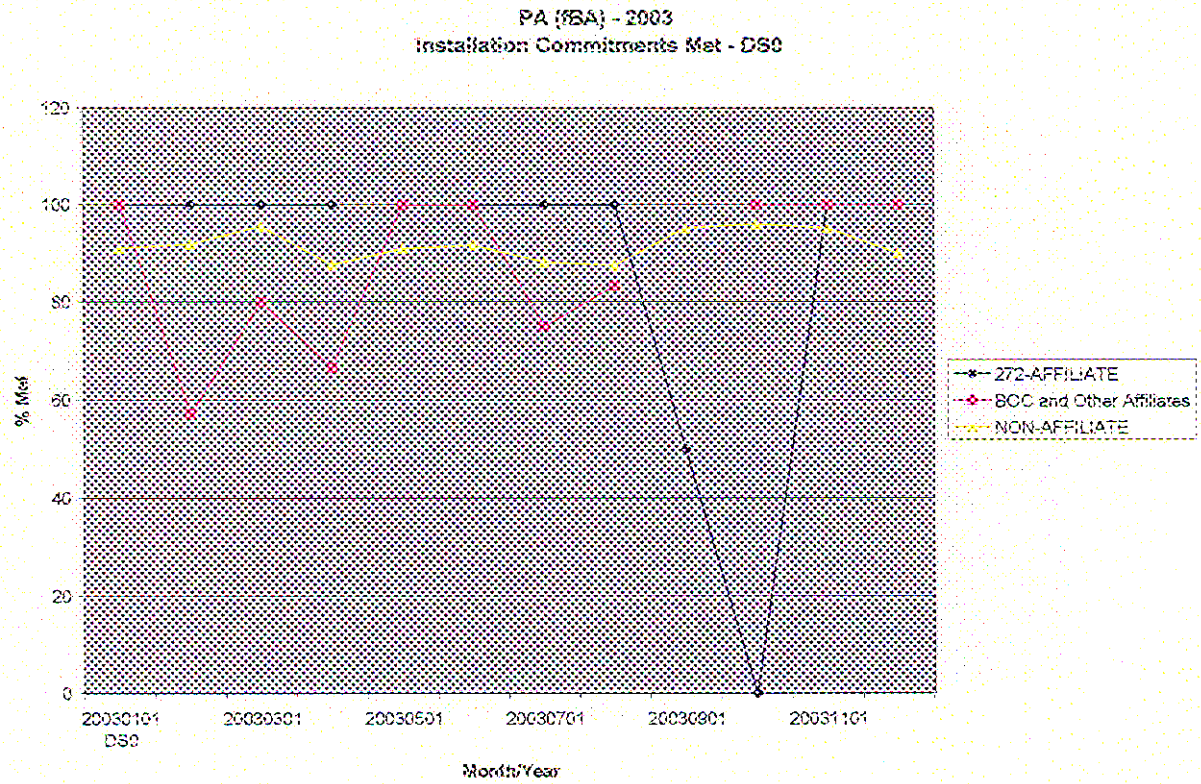
PA (fBA) - 2003
Installation Interval - DS3

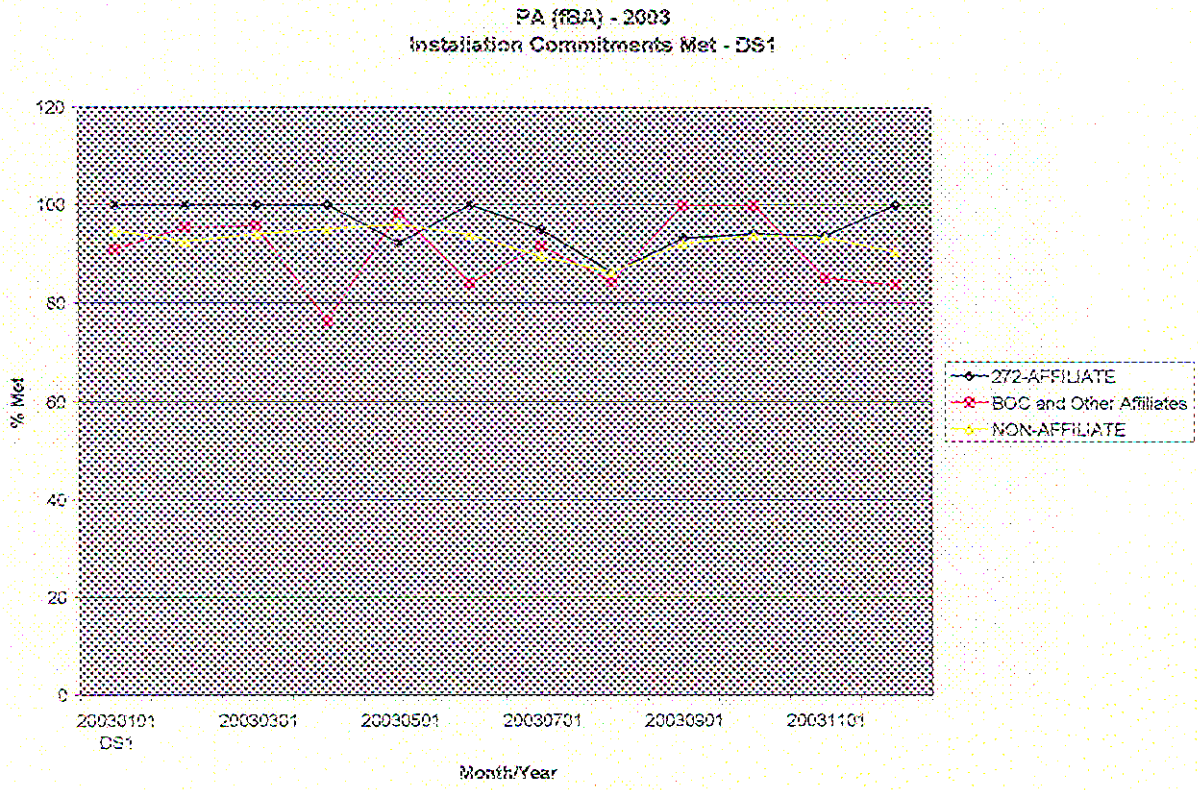


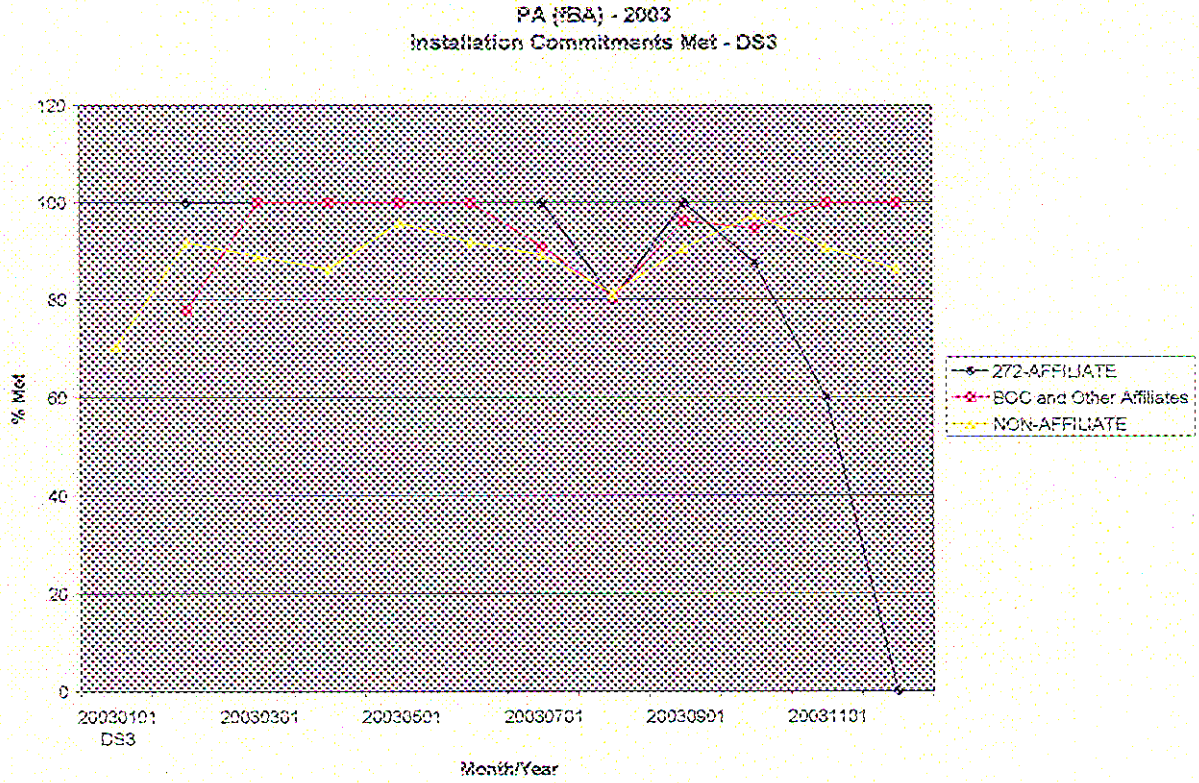
PA (fBA) - 2003
Installation Interval - OCn

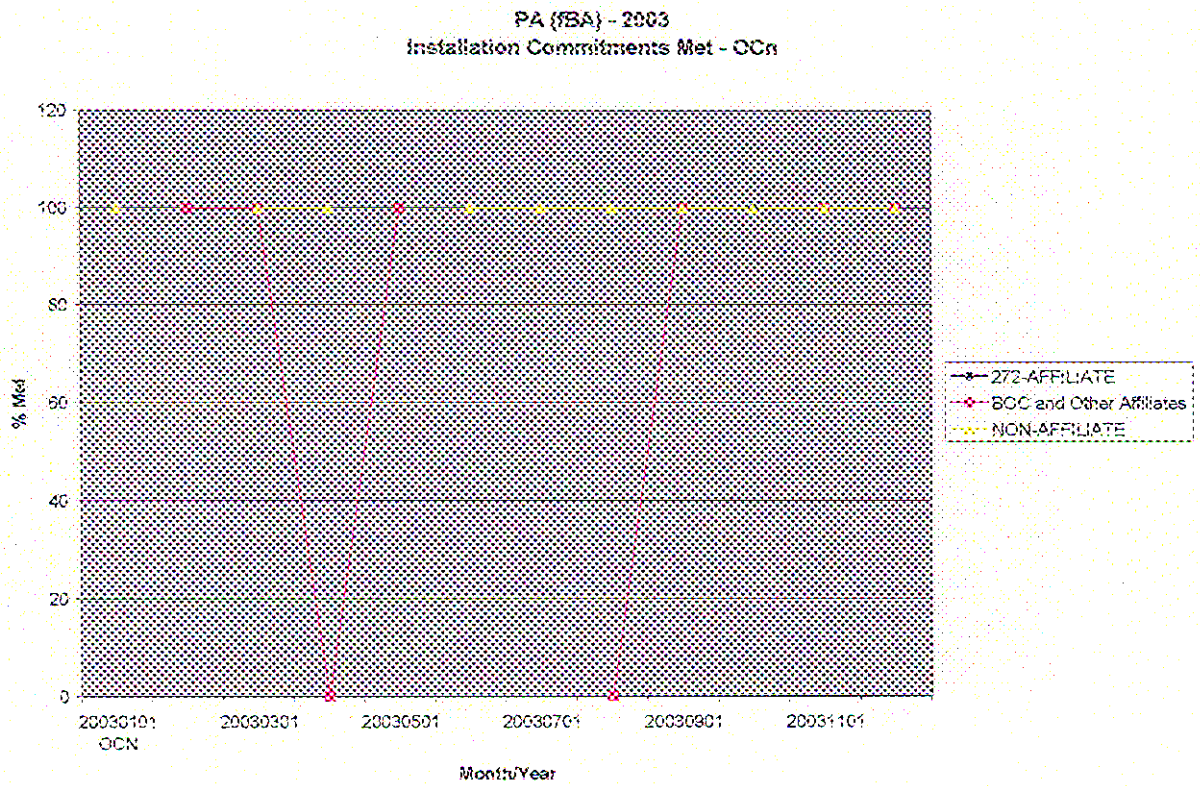


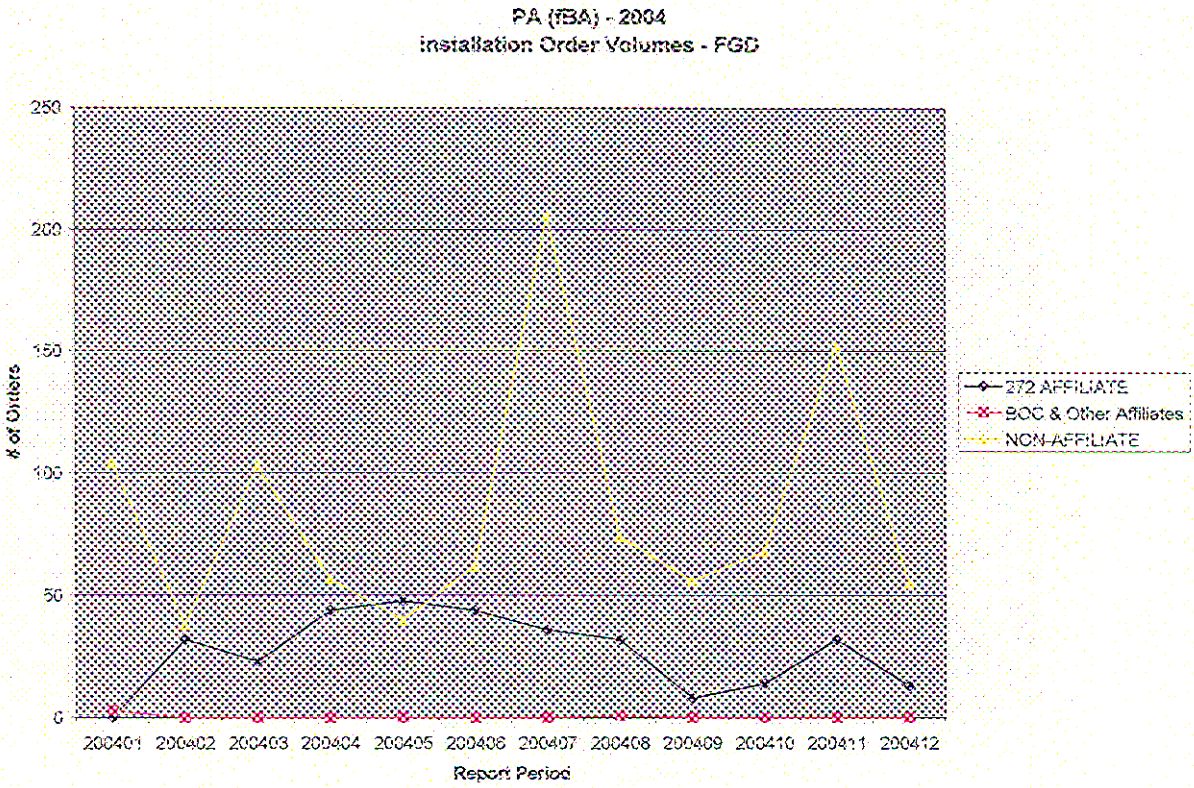

PA (fBA) - 2003
Installation Commitments Met - FGD
% Met
120
100
80
60
40
20
0
200301 200302 200303 200304 200305 200306 200307 200308 200309 200310 200311 200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

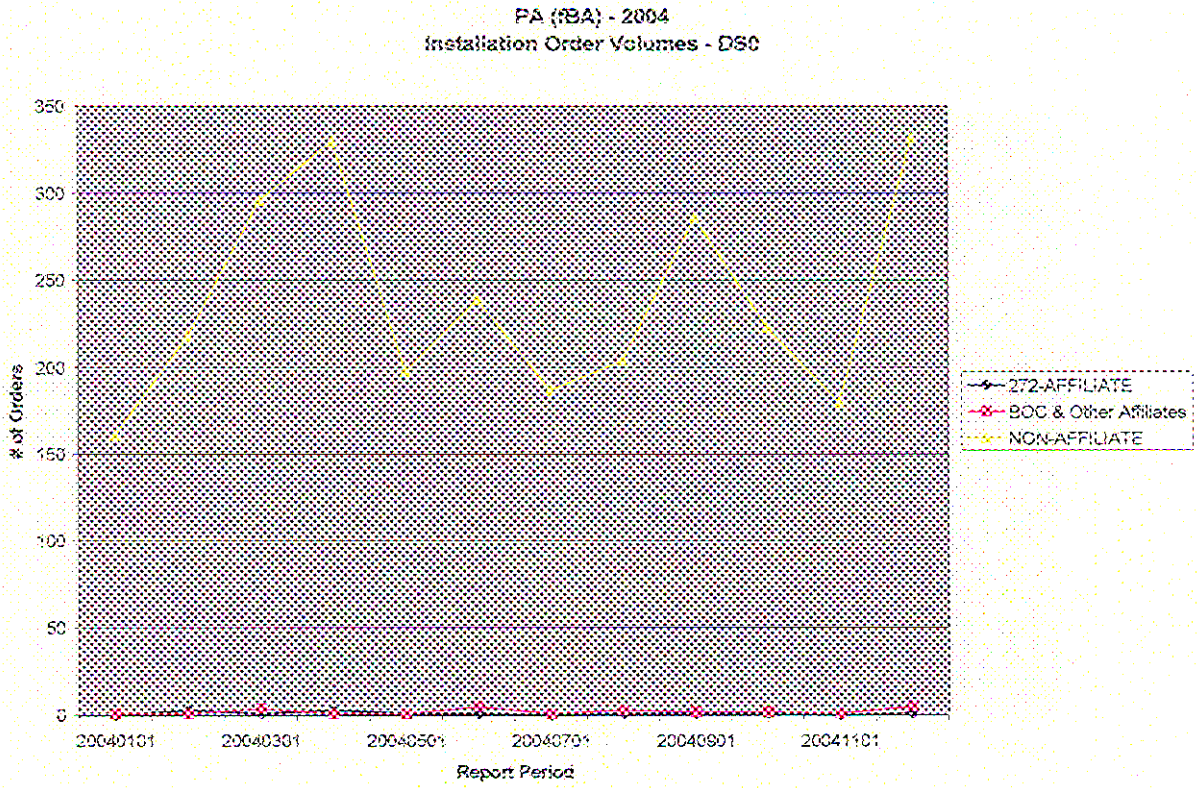

PA (fBA) - 2003
Installation Commitments Met - DSO
% Met
120
100
80
60
40
20
0
20030101 DSO
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


PA (fBA) - 2003
Installation Commitments Met - DS1
120
100
80
60
40
20
0
% Met
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

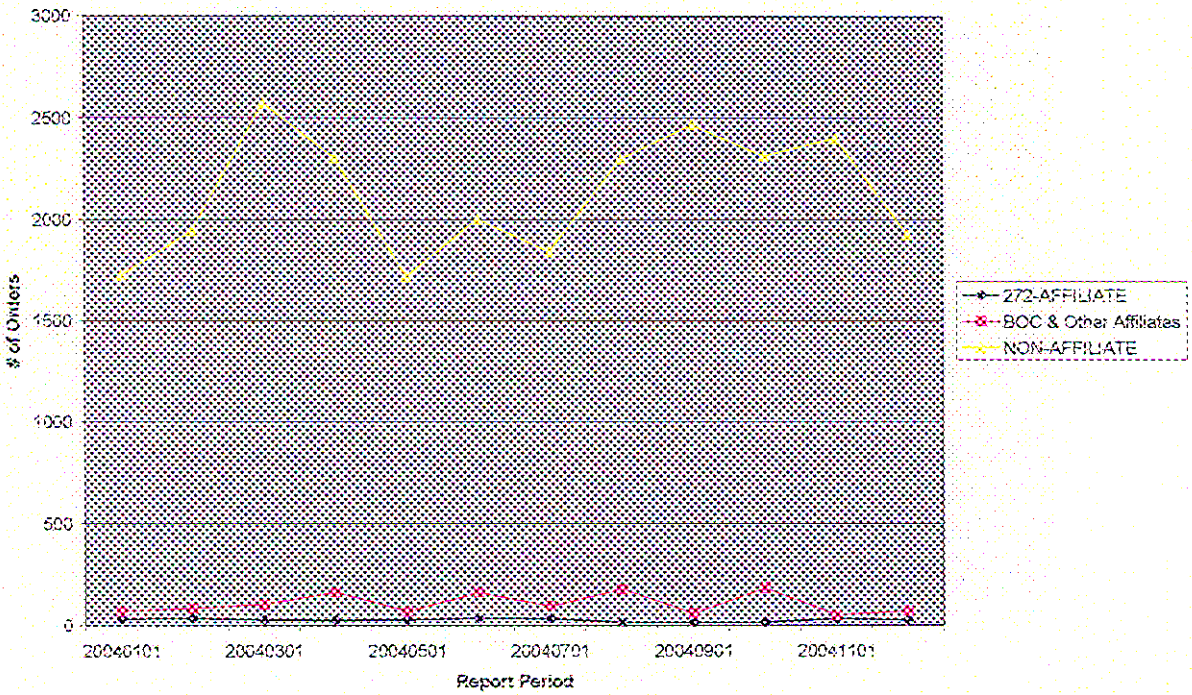

PA (fBA) - 2003
Installation Commitments Met - DS3
120
100
80
60
40
20
0
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


PA (FBA) - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

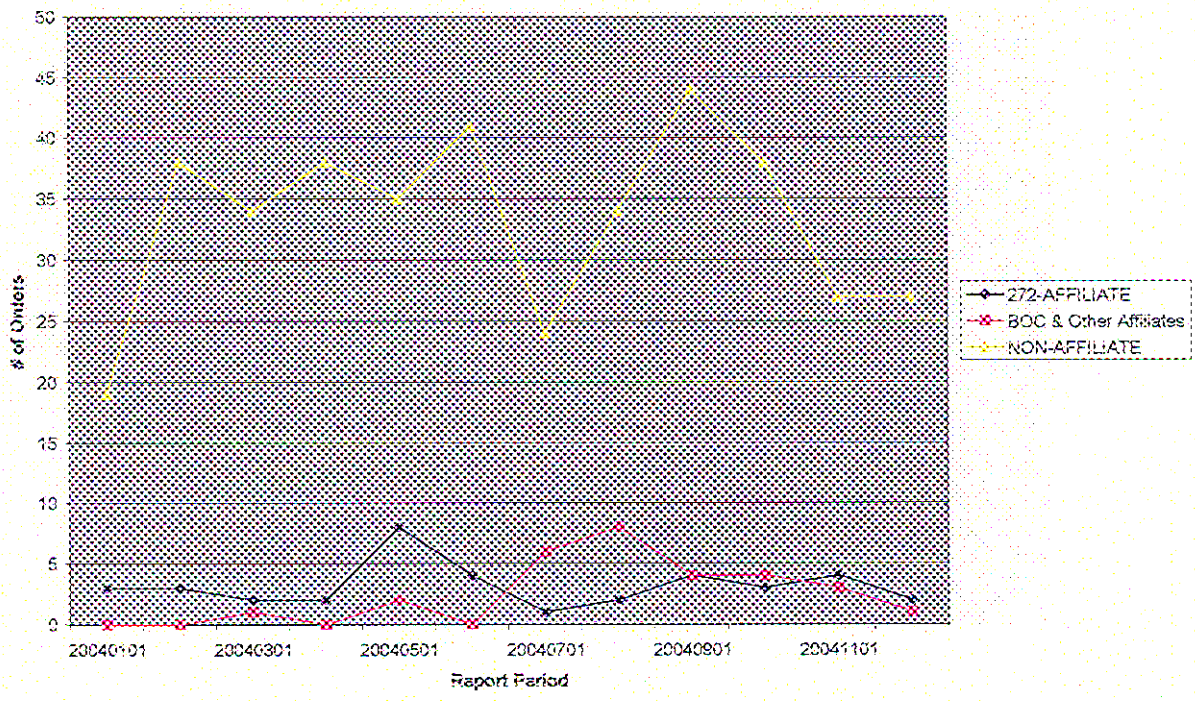

PA (fBA) - 2004
Installation Order Volumes - FGD
250
200
150
100
50
0
# of Orders
200401 200402 200403 200404 200405 200406 200407 200408 200409 200410 200411 200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


PA (fBA) - 2004
Installation Order Volumes - DSO
350
300
250
200
150
100
50
0
# of Orders
20040101 20040301 20040501 20040701 20040901 20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

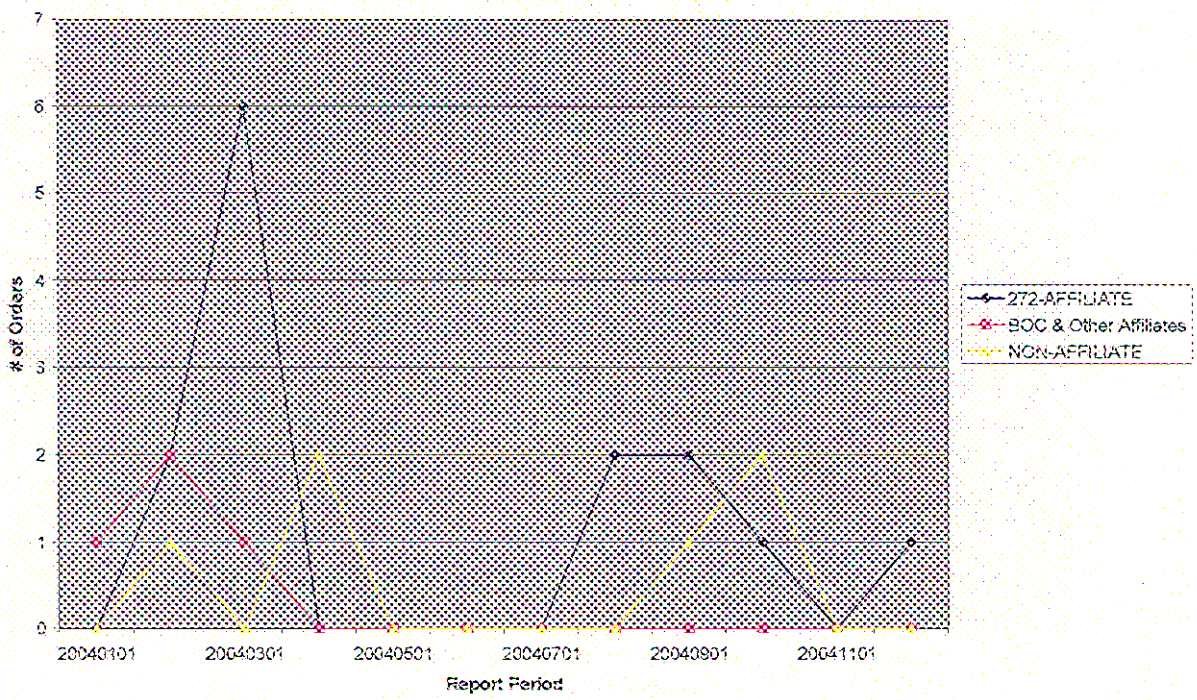
PA (fBA) - 2004
Installation Order Volumes - DS1



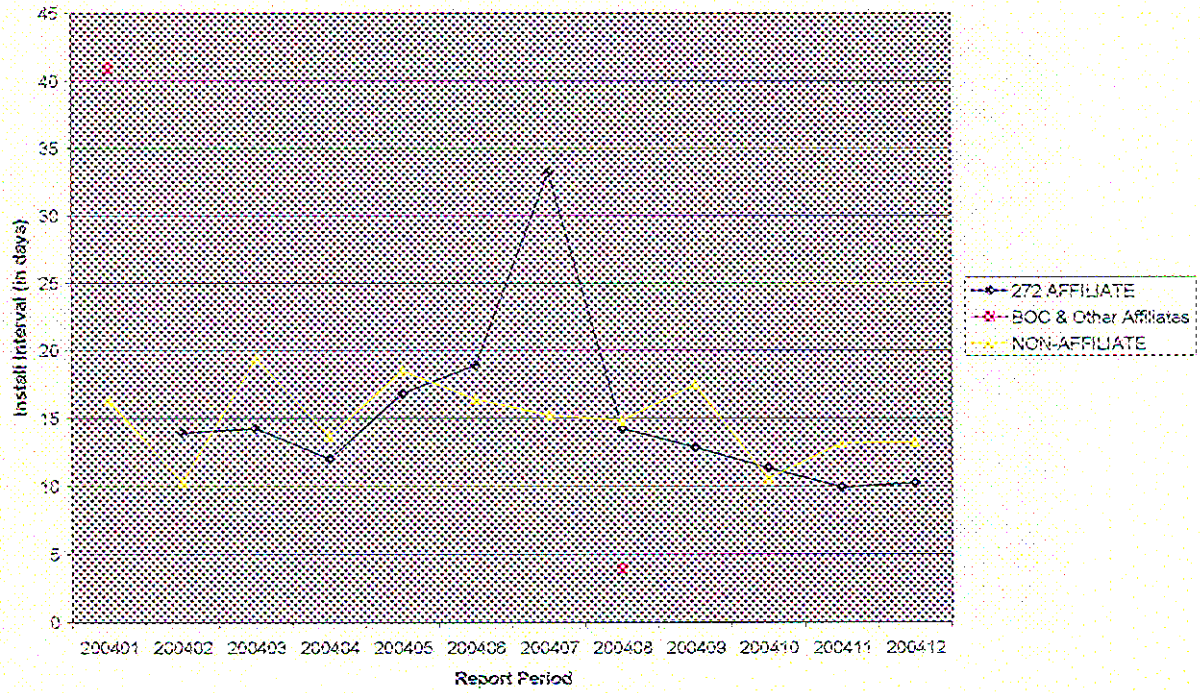
PA (fBA) - 2004
Installation Order Volumes - DS3

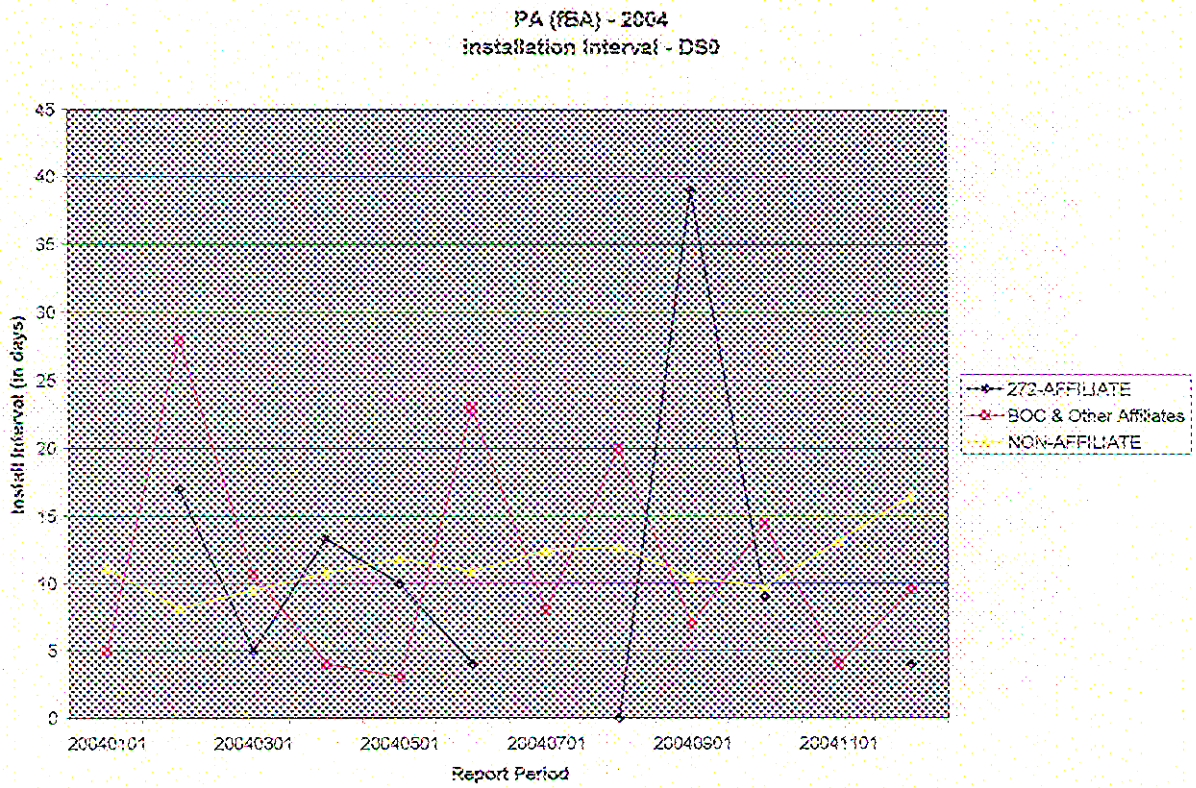


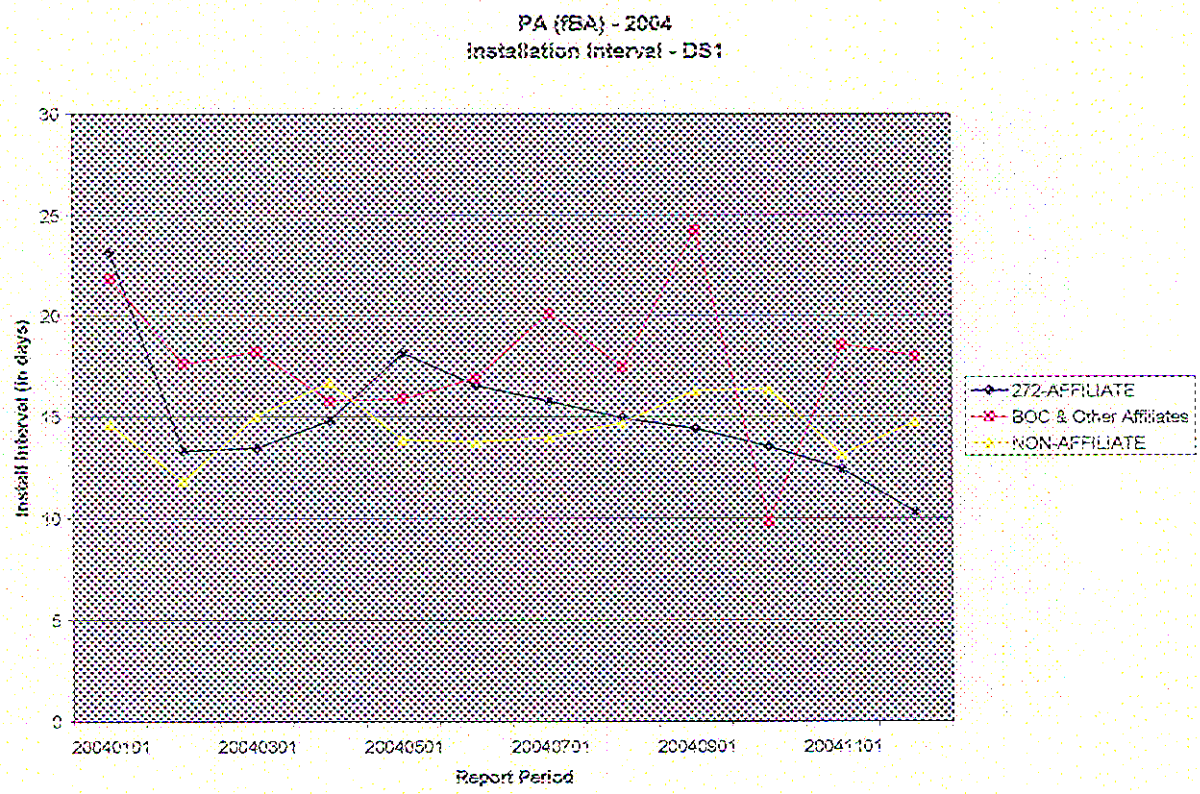
PA (fBA) - 2004
Installation Order Volumes - GCn



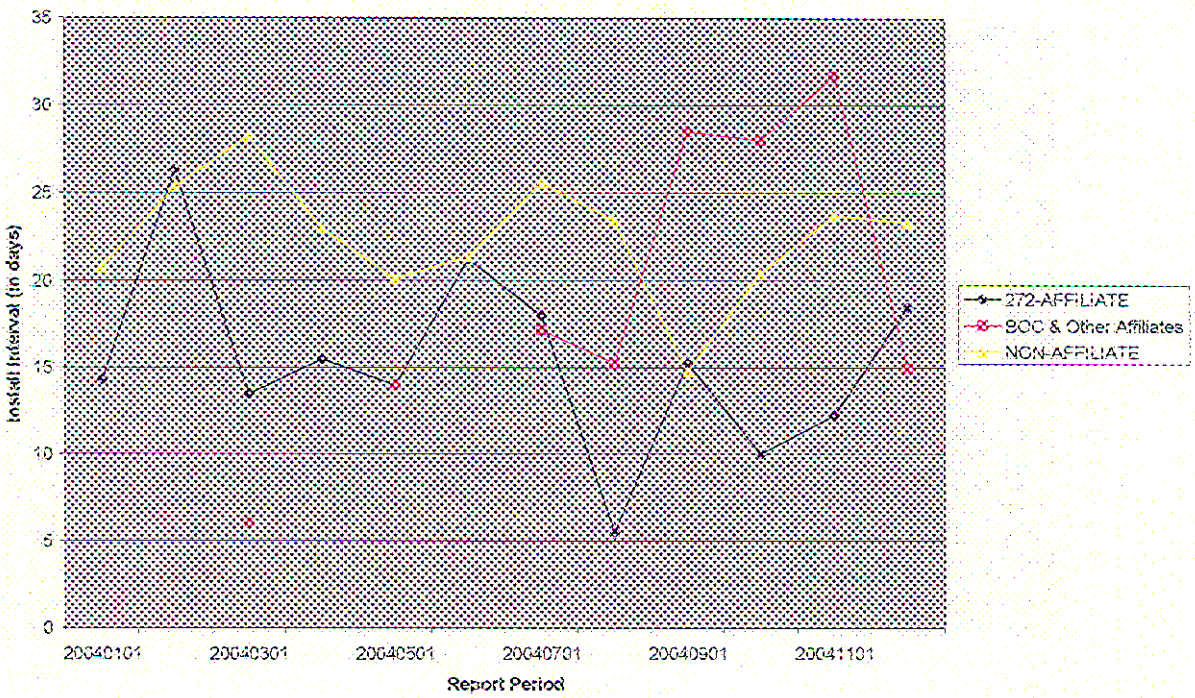
PA (fBA) - 2004
Installation Interval - FGD



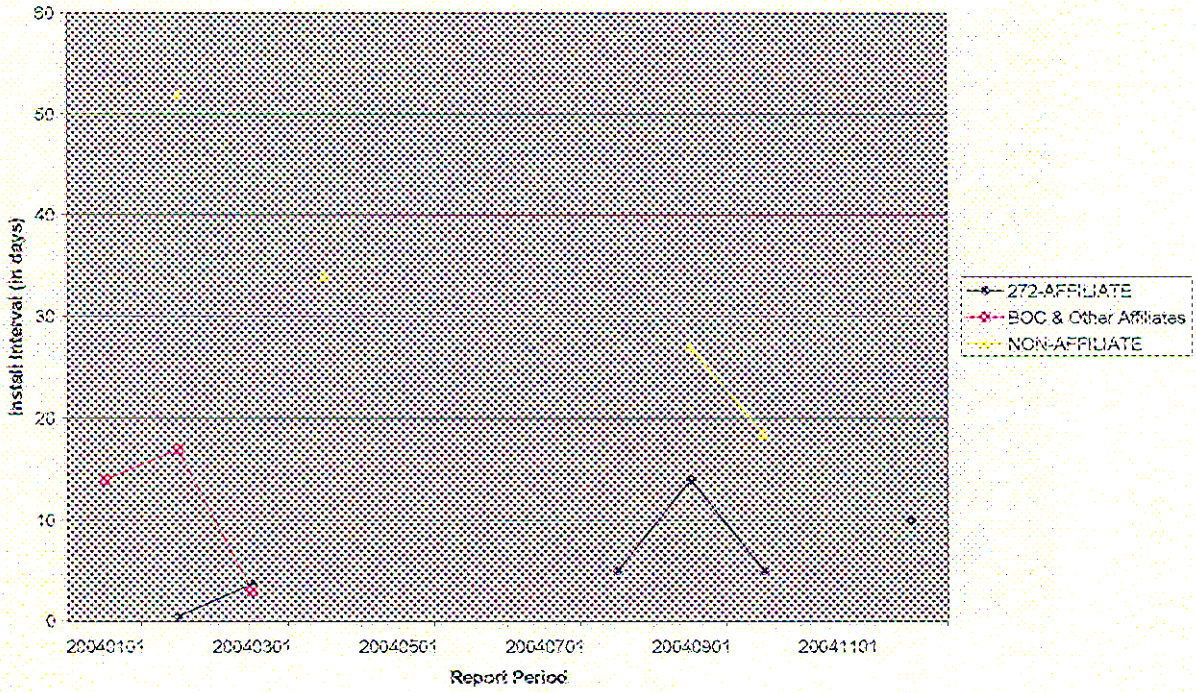

PA (fBA) - 2004
Installation Interval - DS0
Install Interval (in days)
45
40
35
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

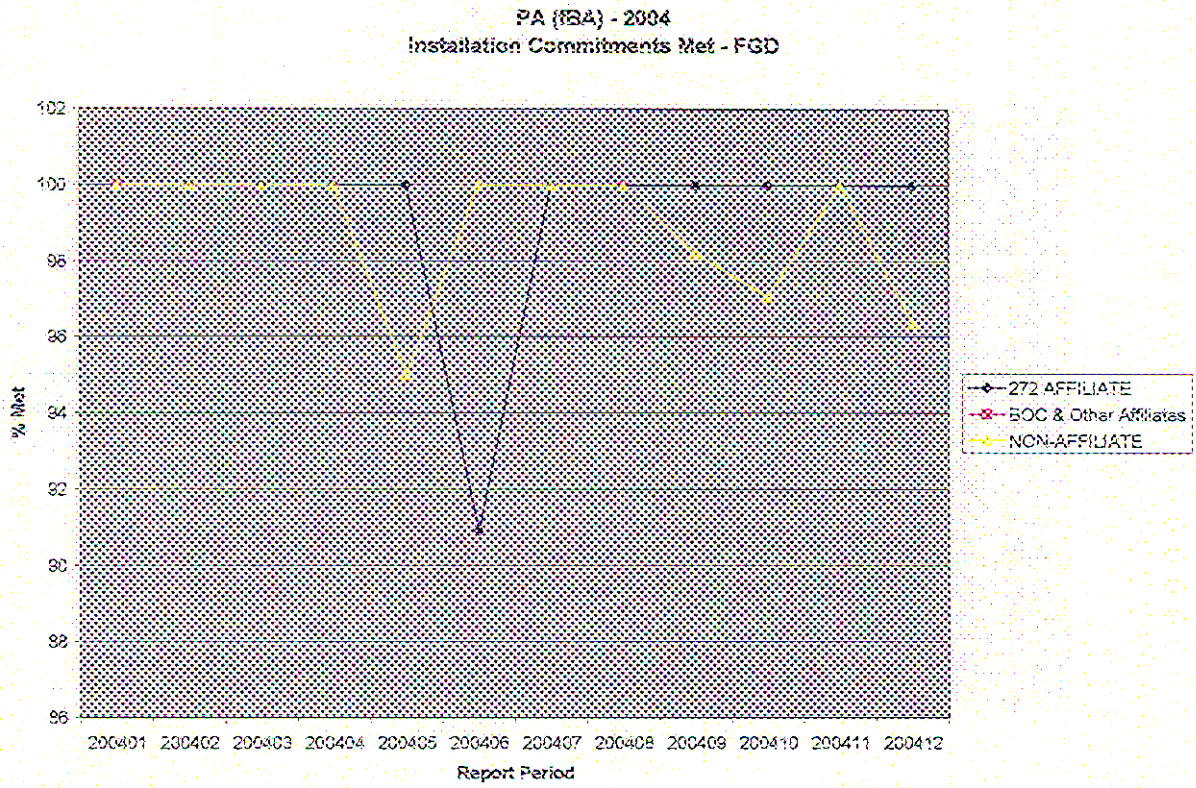

PA (fBA) - 2004
Installation Interval - DS1
Install Interval (in days)
30
25
20
15
10
5
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

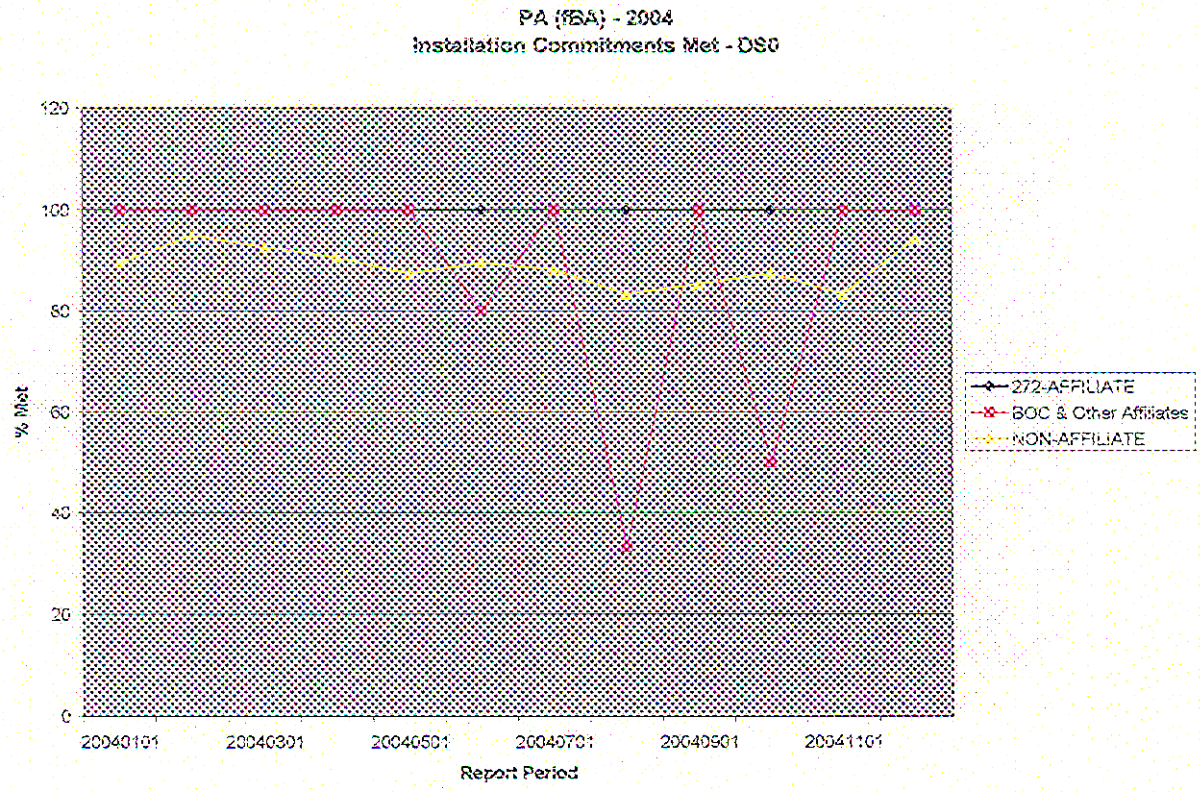
PA (fBA) - 2004
Installation Interval - DS3



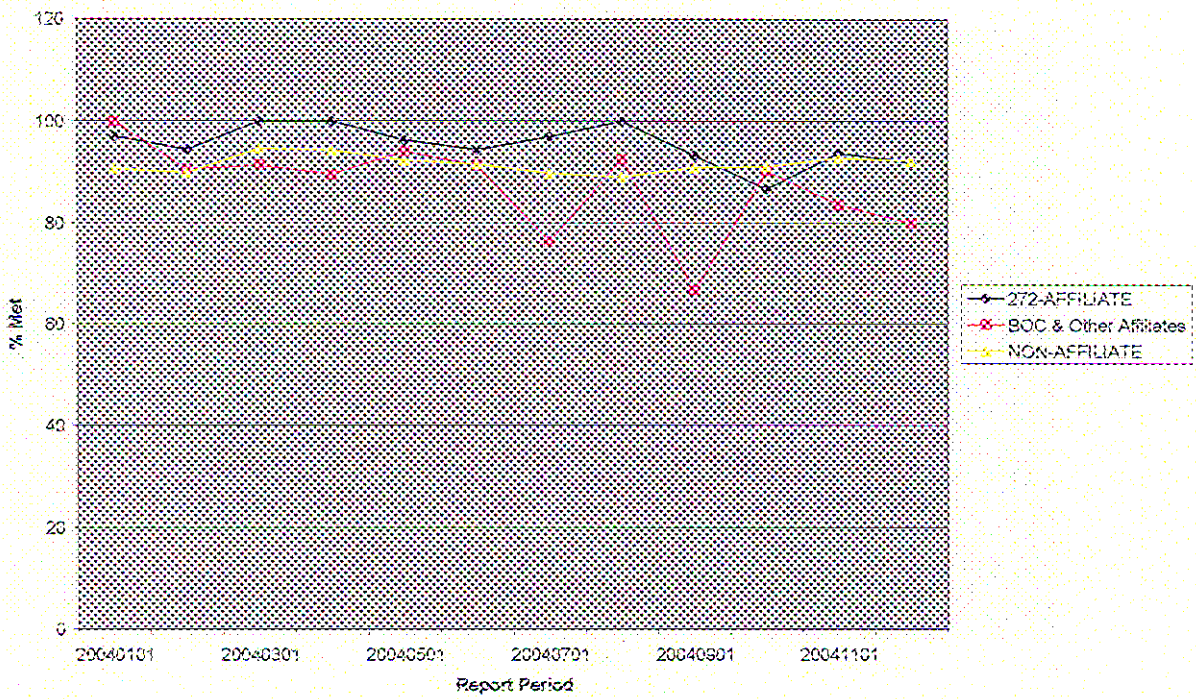
PA (fBA) - 2004
Installation Interval - OCn



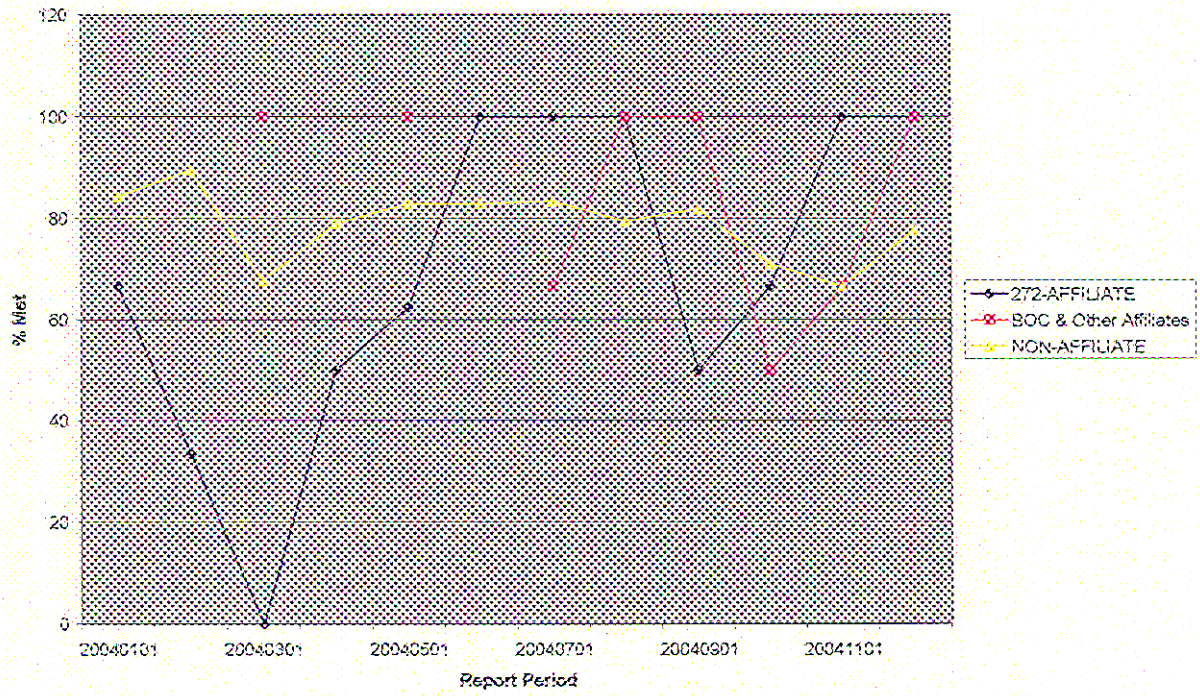

PA (fBA) - 2004
Installation Commitments Met - FGD
% Met
102
100
98
96
94
92
90
88
86
200401 200402 200403 200404 200405 200406 200407 200408 200409 200410 200411 200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE


PA (fBA) - 2004
Installation Commitments Met - DS0
% Met
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

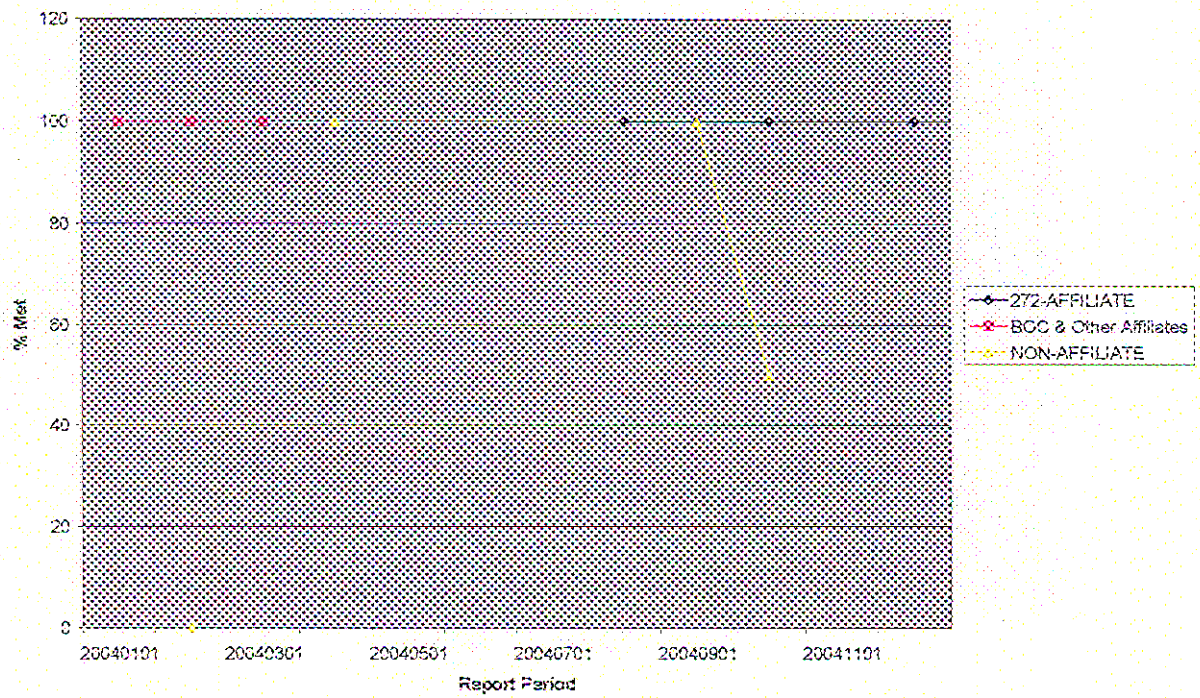
PA (fBA) - 2004
Installation Commitments Met - DS1



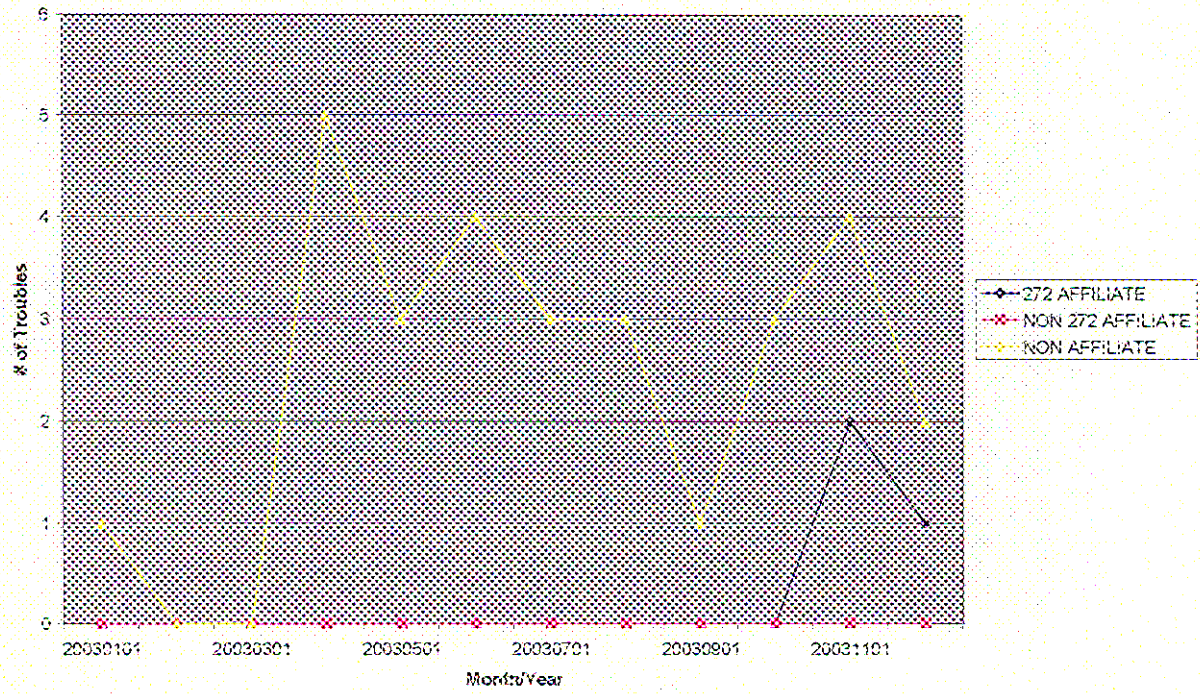
PA (fBA) - 2004
Installation Commitments Met - DS3



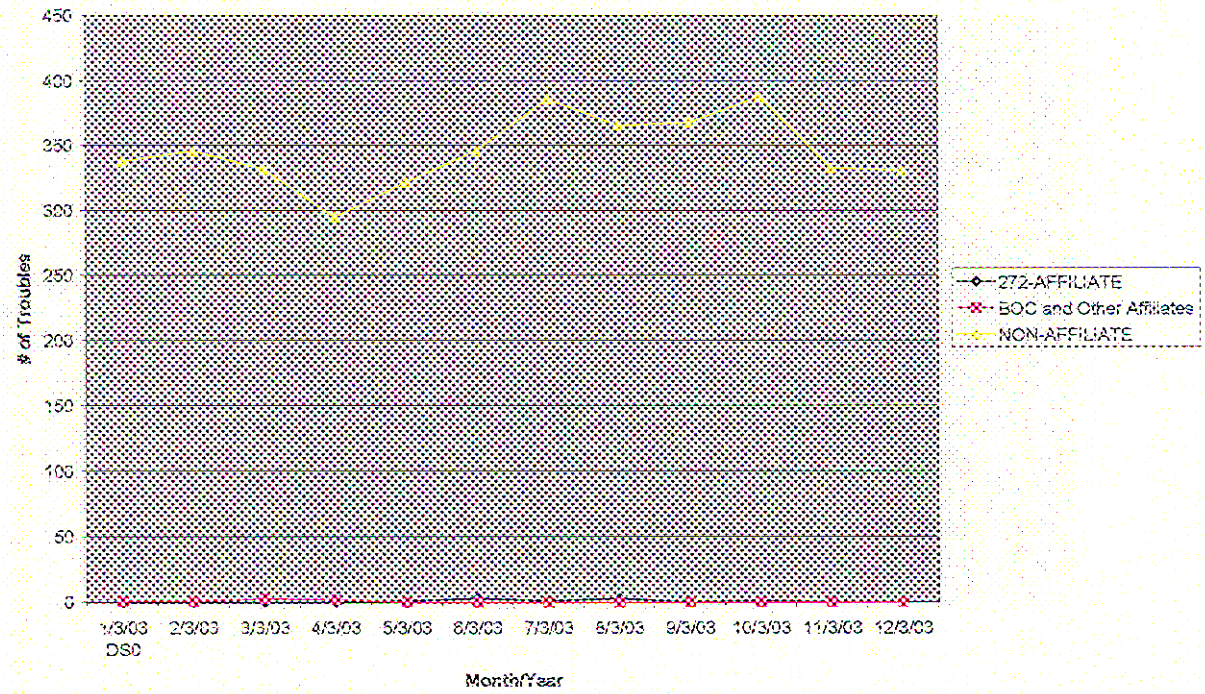
PA (fBA) - 2004
Installation Commitments Met - OCn



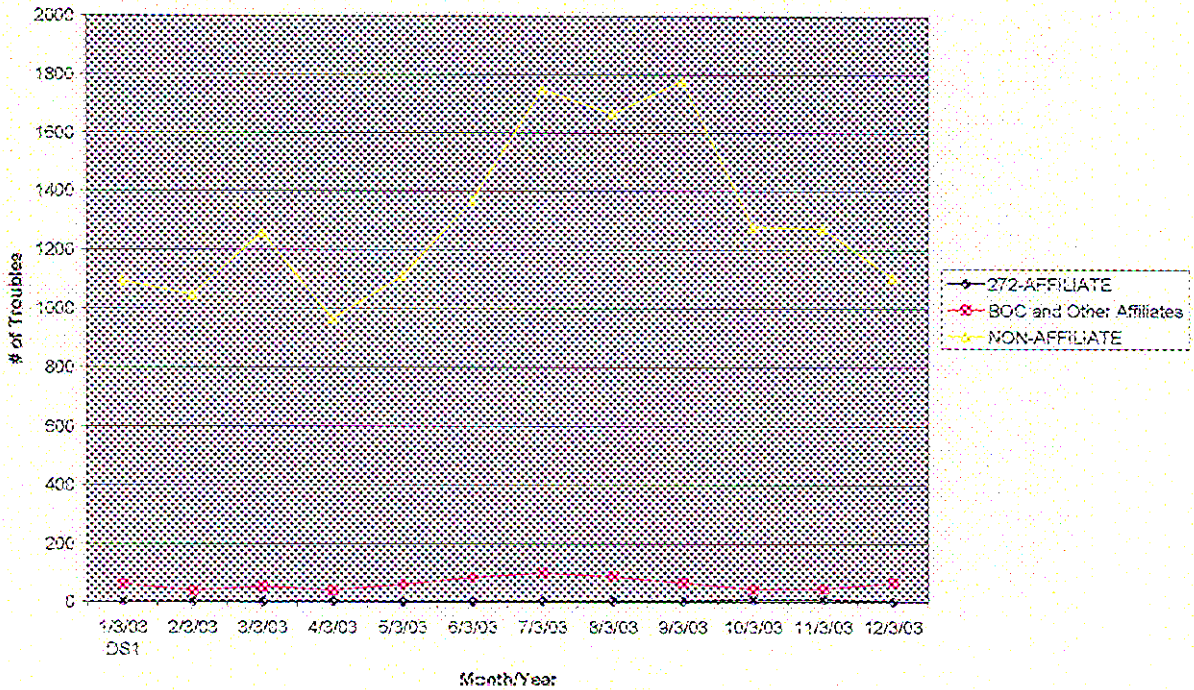
PA (fBA) - 2003
Trouble Volumes - FGD



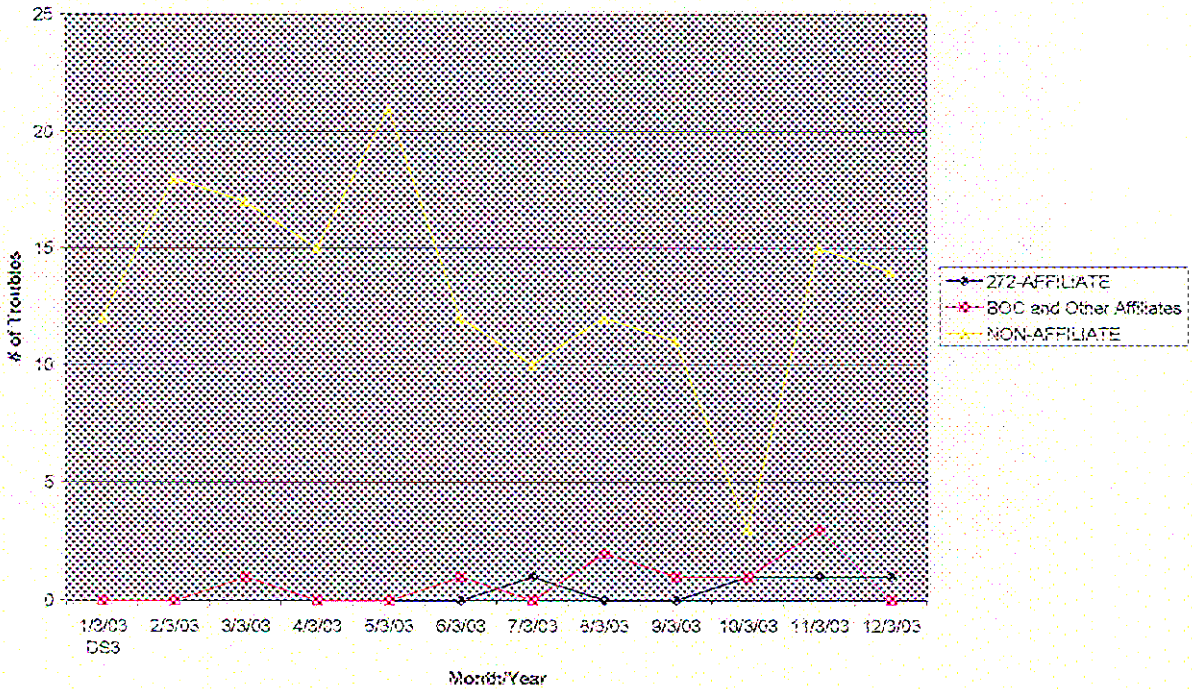
PA (fBA) - 2003
Trouble Volumes - DSO



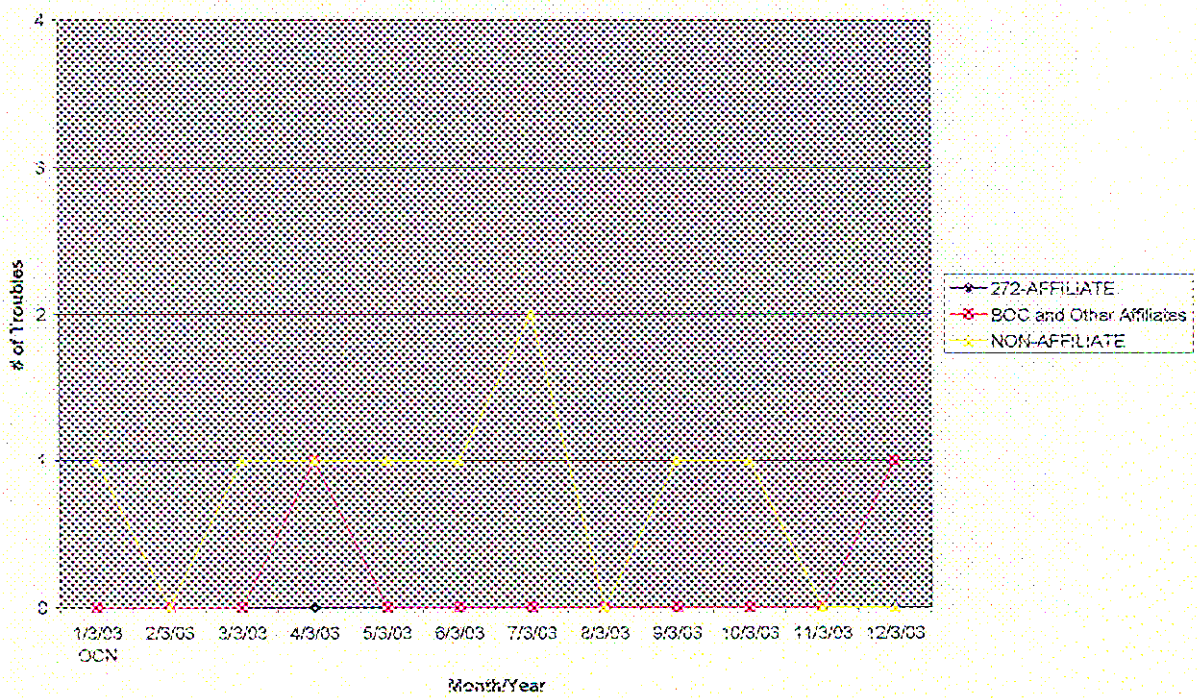
PA (fBA) - 2003
Trouble Volumes - DS1



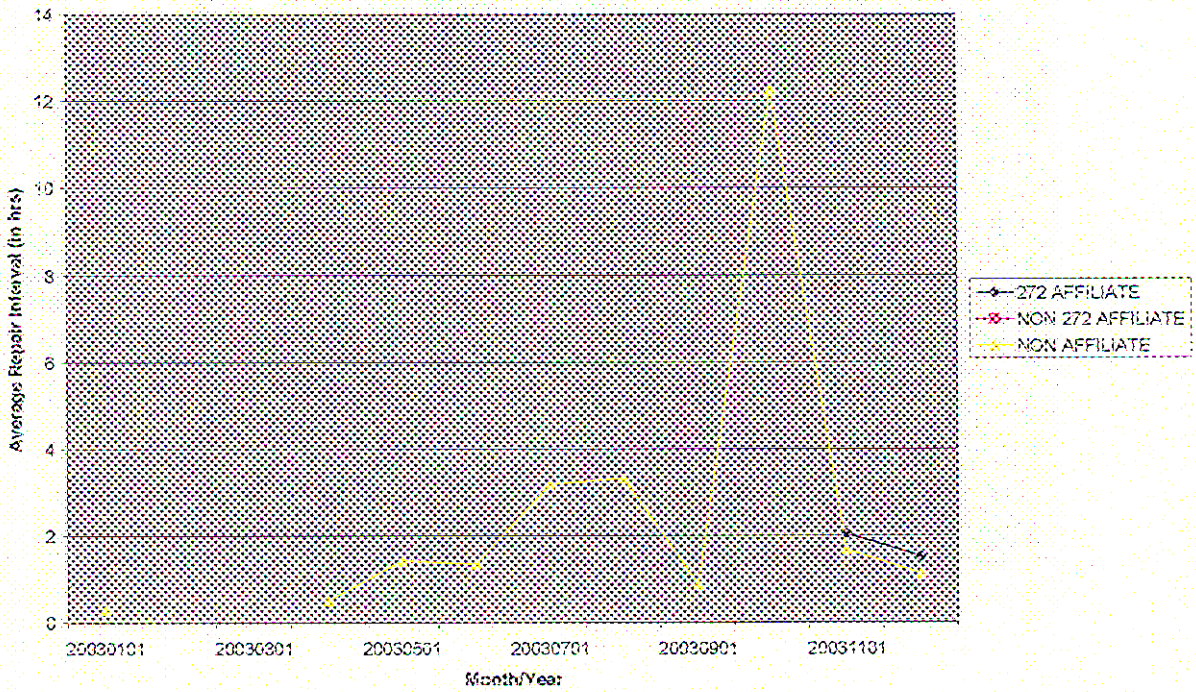
PA (fBA) - 2003
Trouble Volumes - DS3

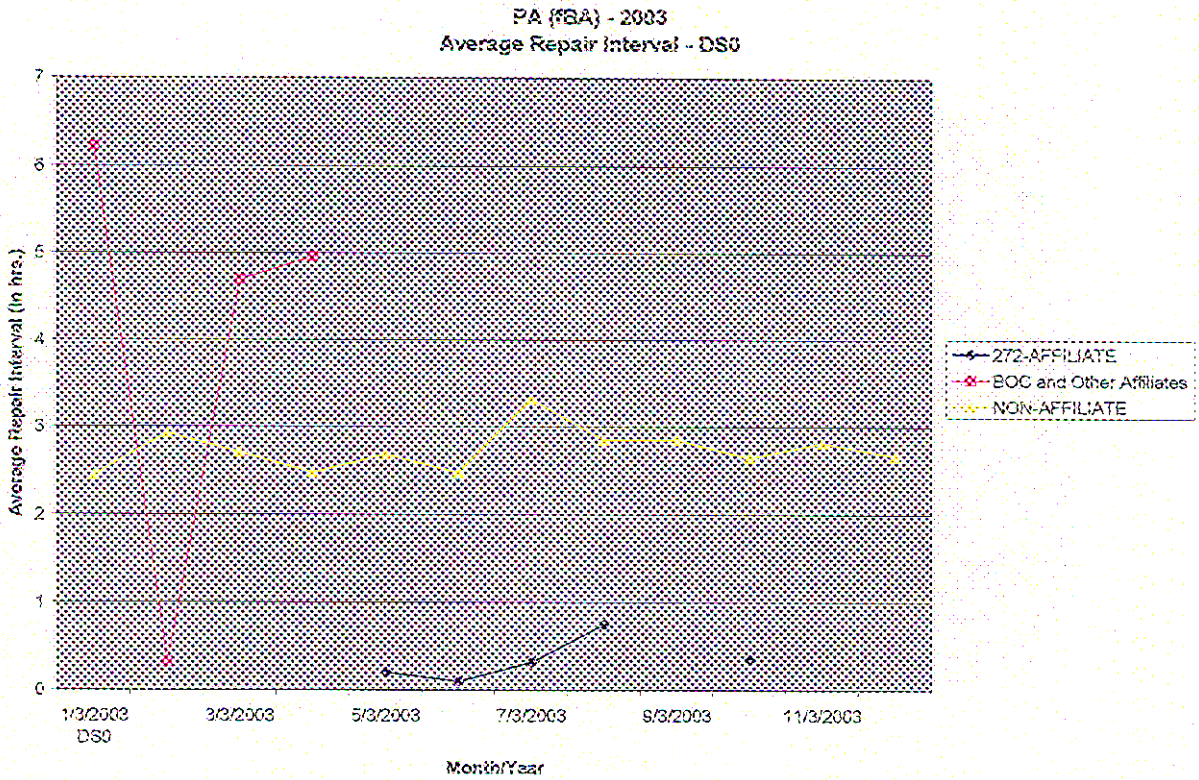


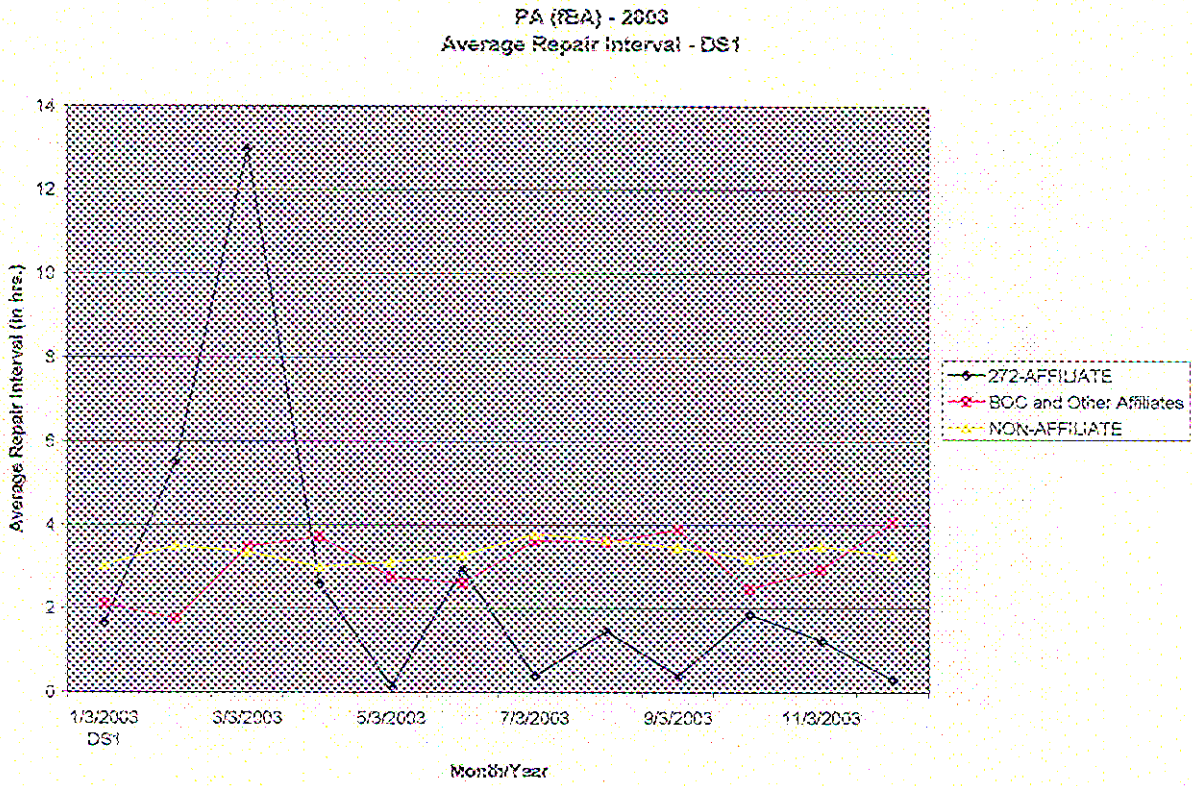
PA (fBA) - 2003
Trouble Volumes - OCn



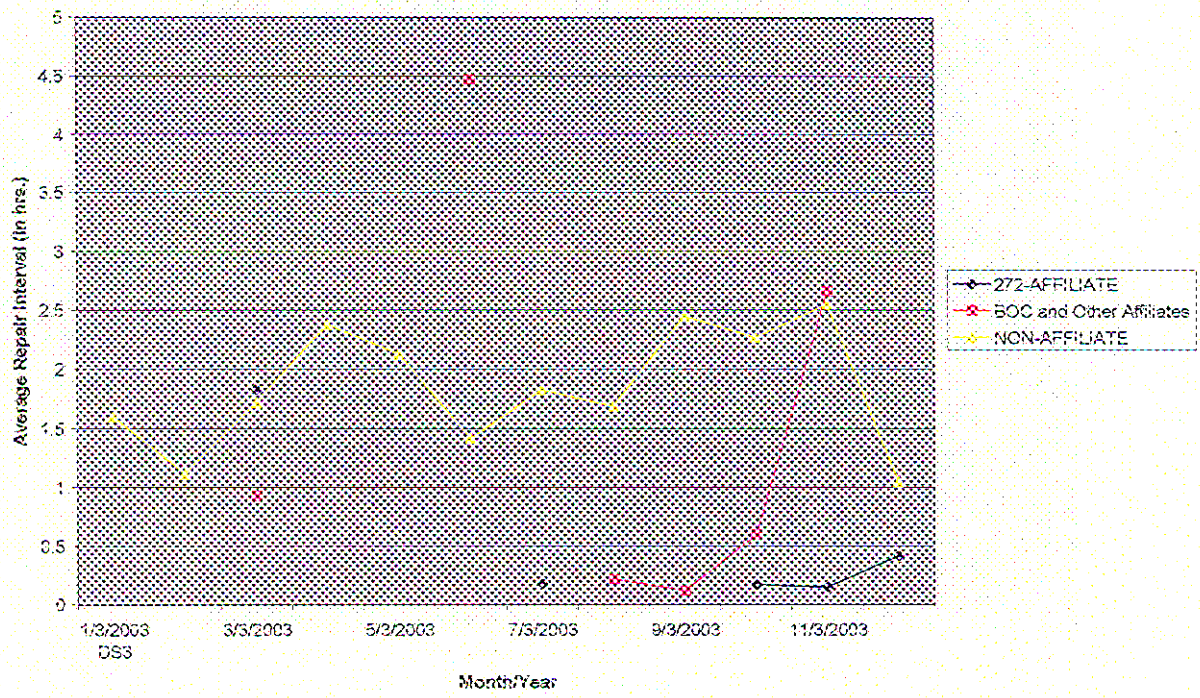
PA (fBA) - 2003
Average Repair Interval - FGD



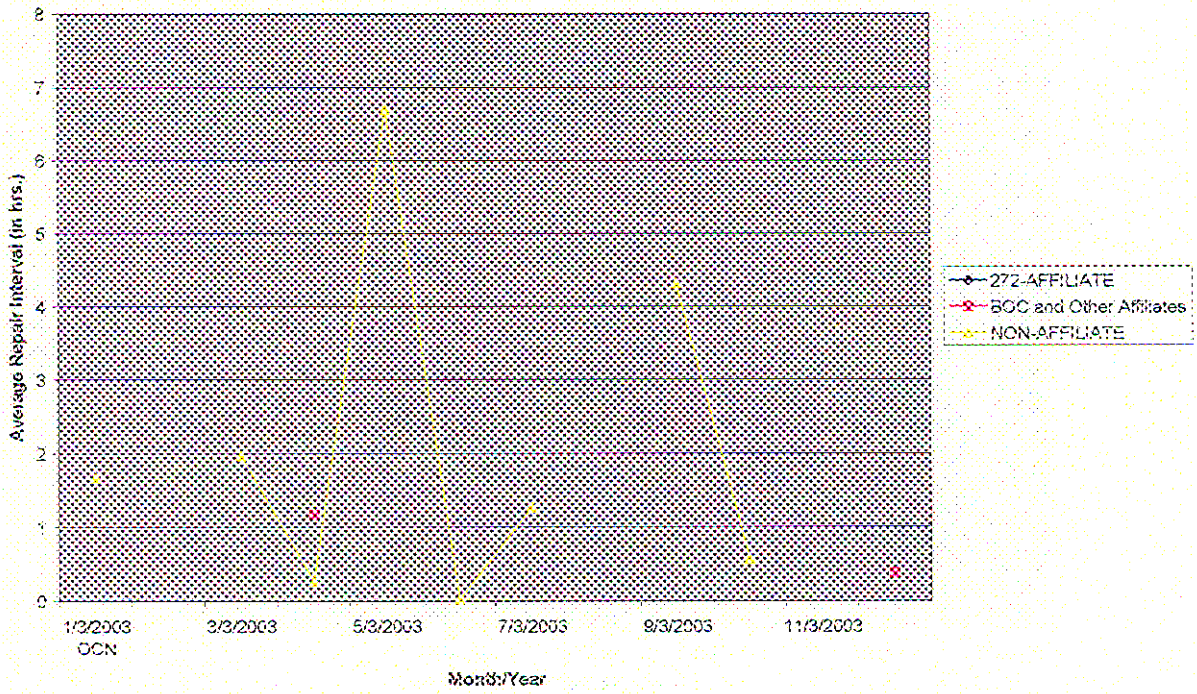

PA (fBA) - 2003
Average Repair Interval - DS0
Average Repair Interval (in hrs.)
7
6
5
4
3
2
1
0
1/3/2003
DS0
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

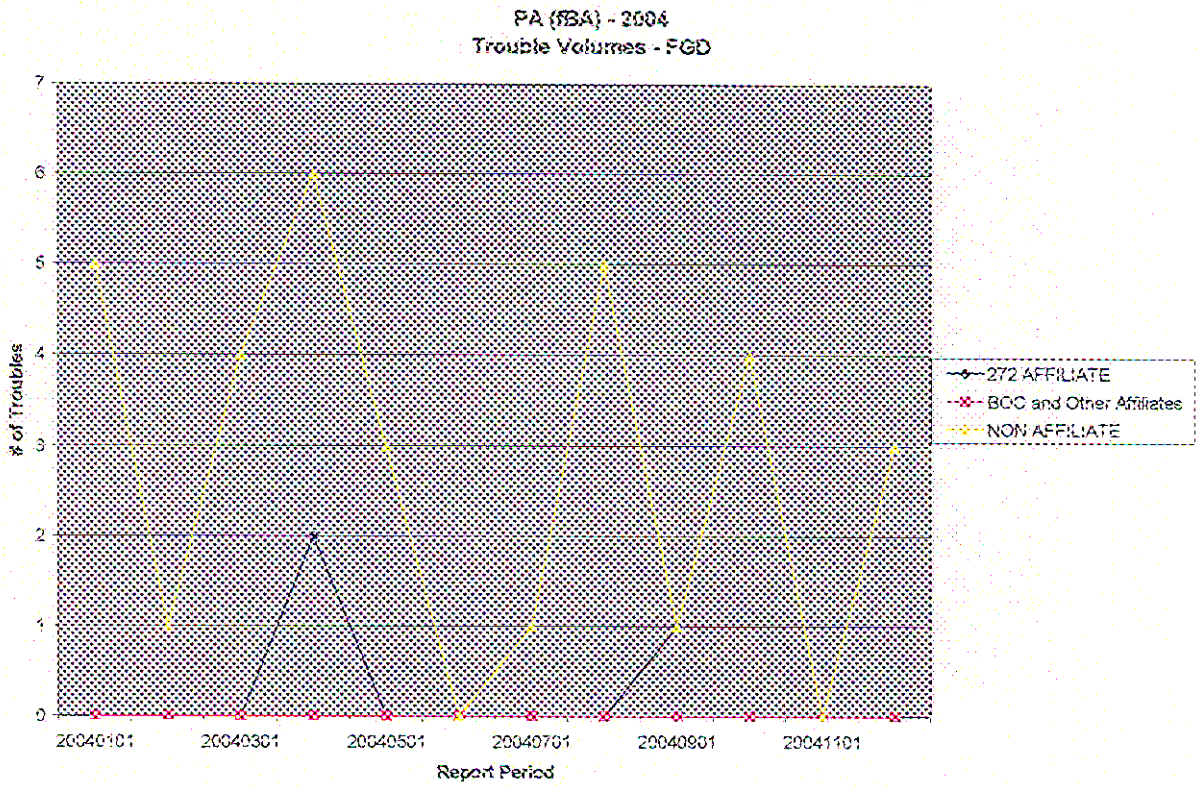

PA (fBA) - 2003
Average Repair Interval - DS1
Average Repair Interval (in hrs.)
14
12
10
8
6
4
2
0
1/3/2003
DS1
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

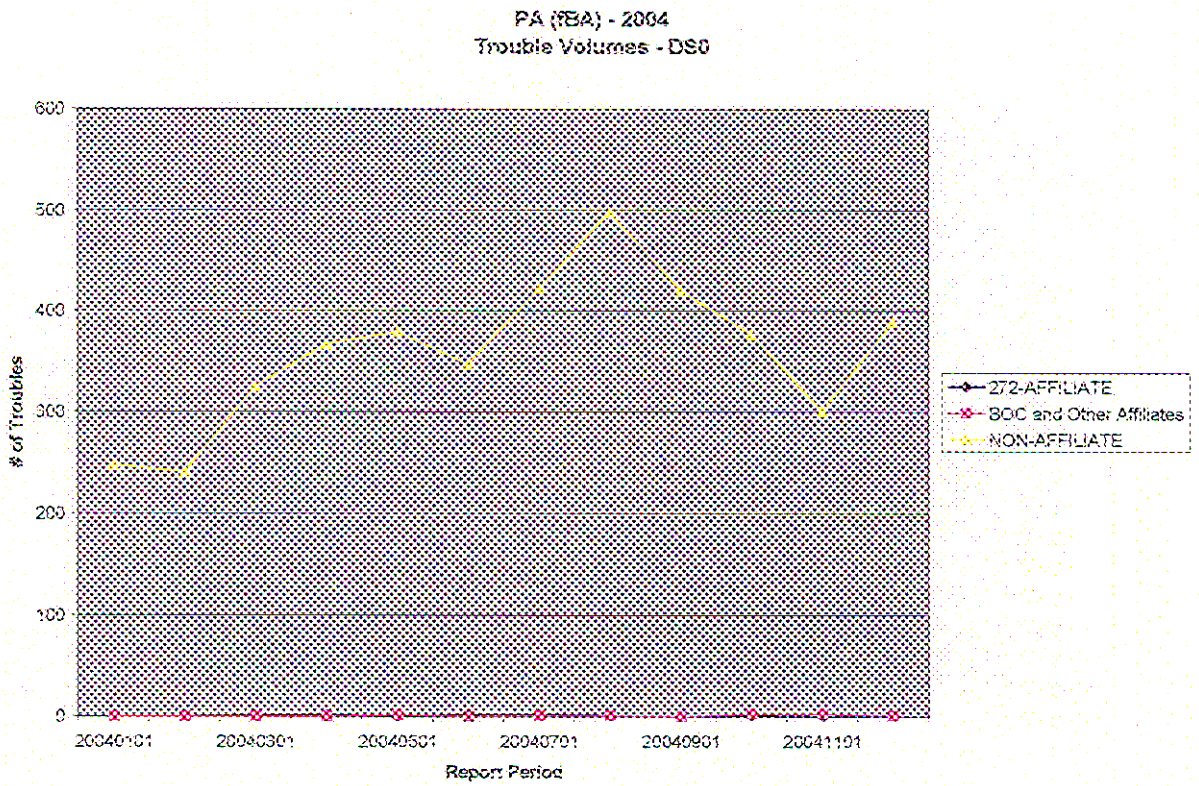
PA (fBA) - 2003
Average Repair Interval - DS3

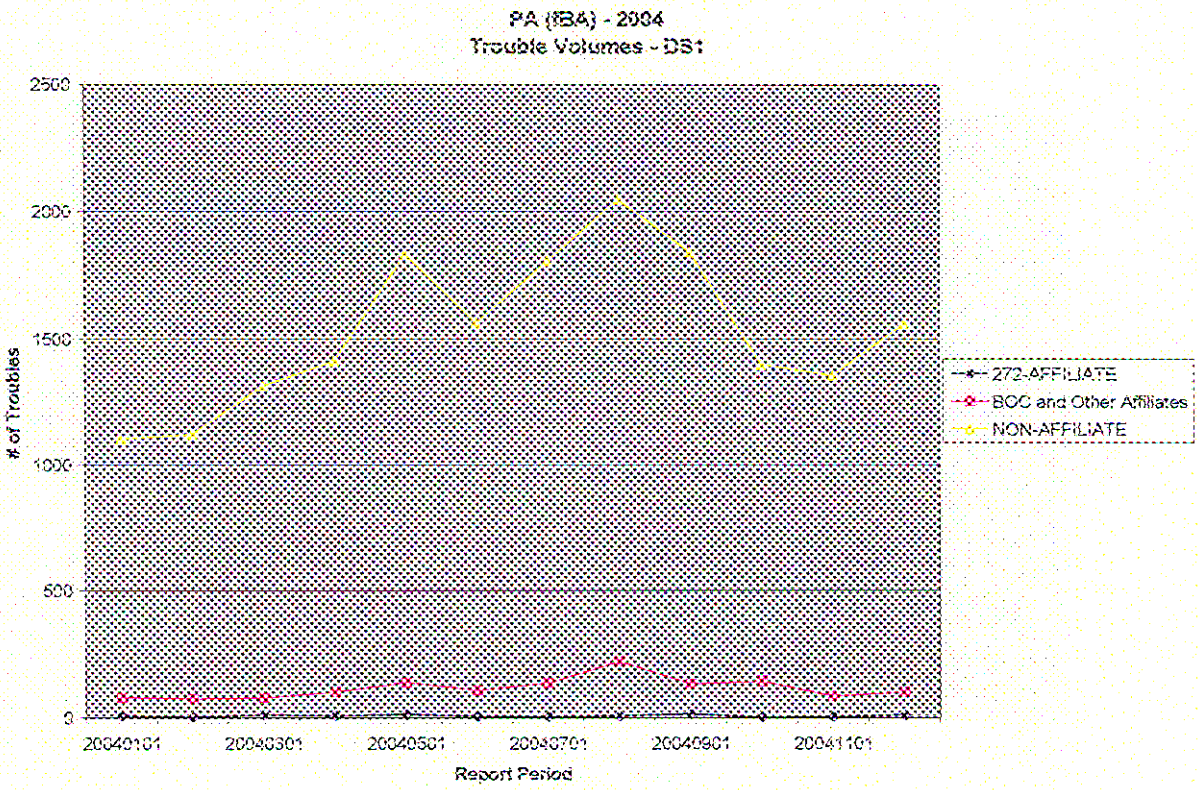


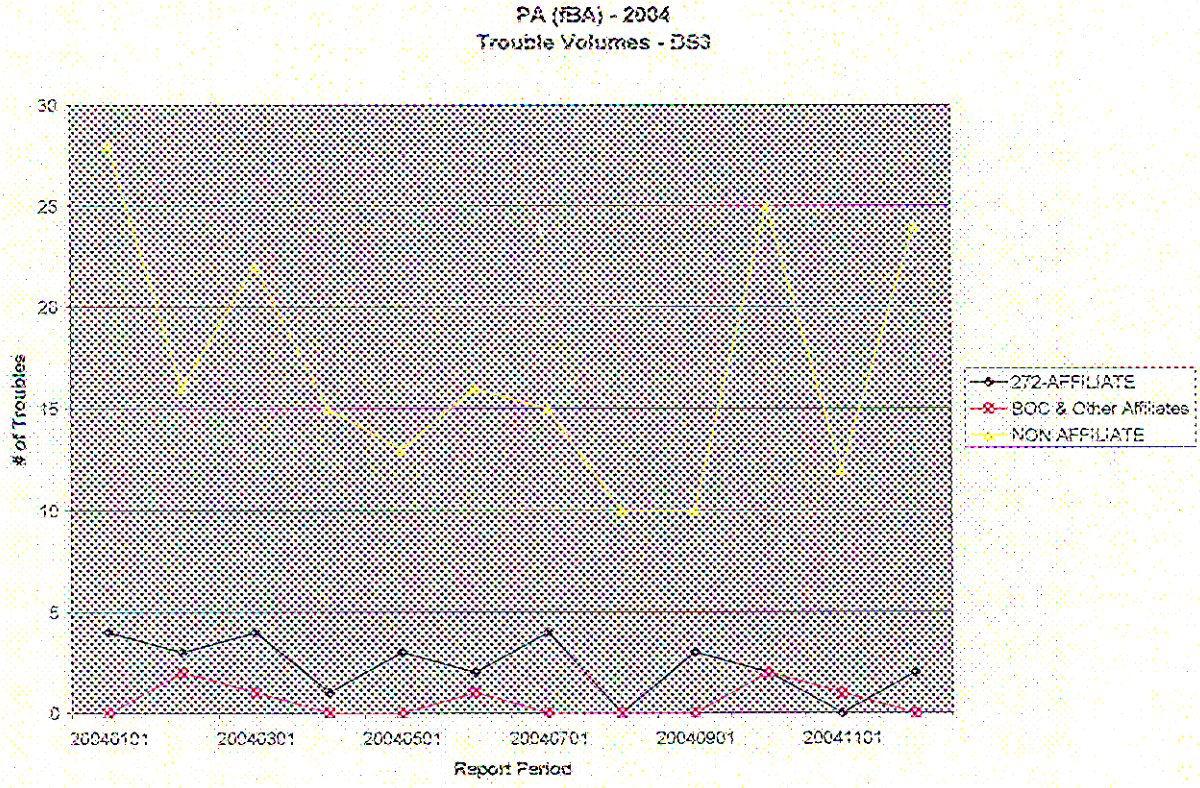
PA (fBA) - 2003
Average Repair Interval - OCn



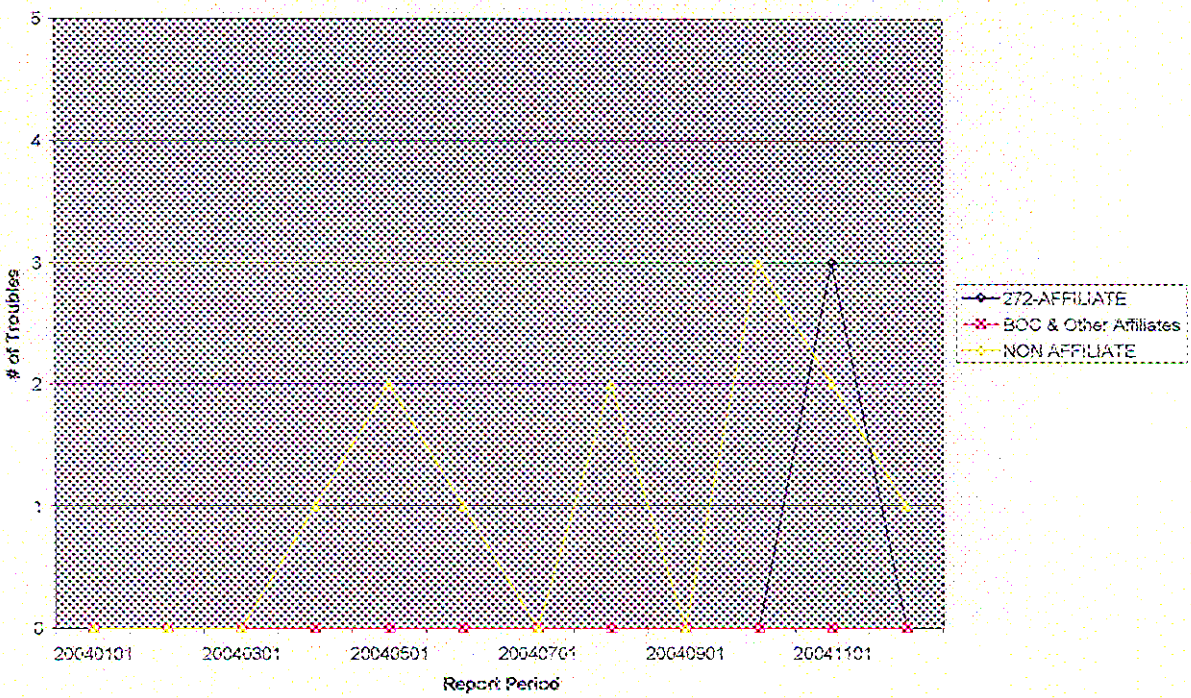

PA (fBA) - 2004
Trouble Volumes - FGD
# of Troubles
0
1
2
3
4
5
6
7
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE


PA (fBA) - 2004
Trouble Volumes - DS0
# of Troubles
0
100
200
300
400
500
600
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

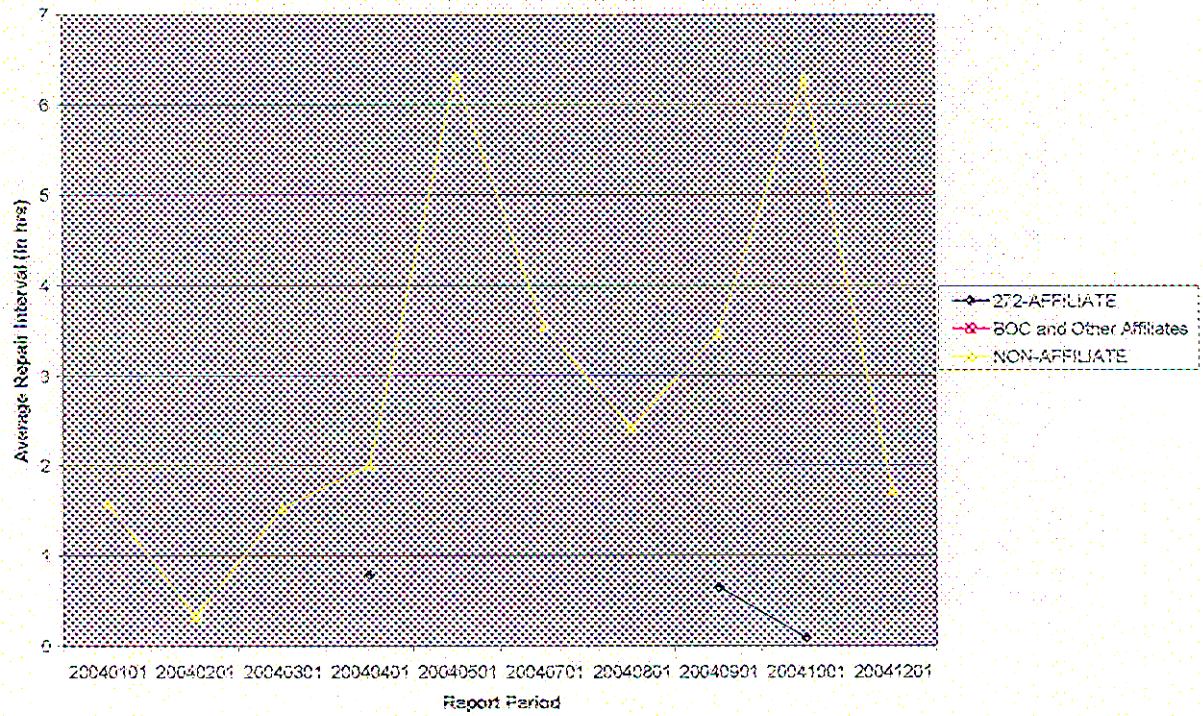

PA (fBA) - 2004
Trouble Volumes - DS1
2500
2000
1500
1000
500
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


PA (fBA) - 2004
Trouble Volumes - DS3
30
25
20
15
10
5
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

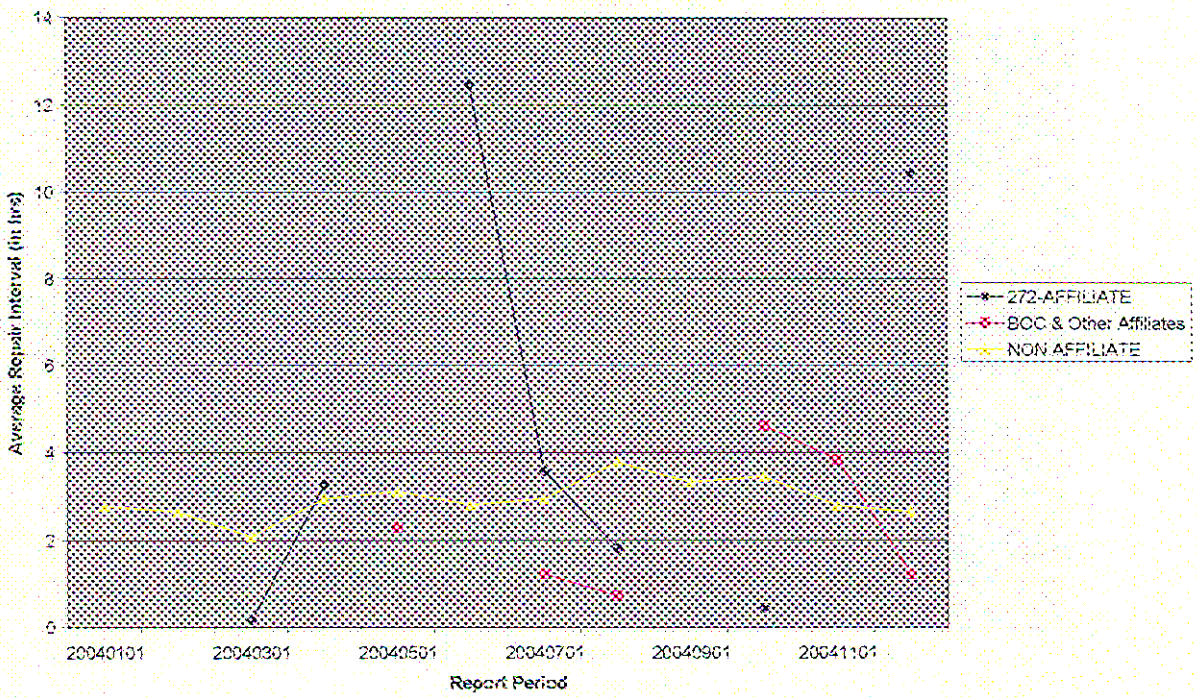
PA (FBA) - 2004
Trouble Volumes - OCn



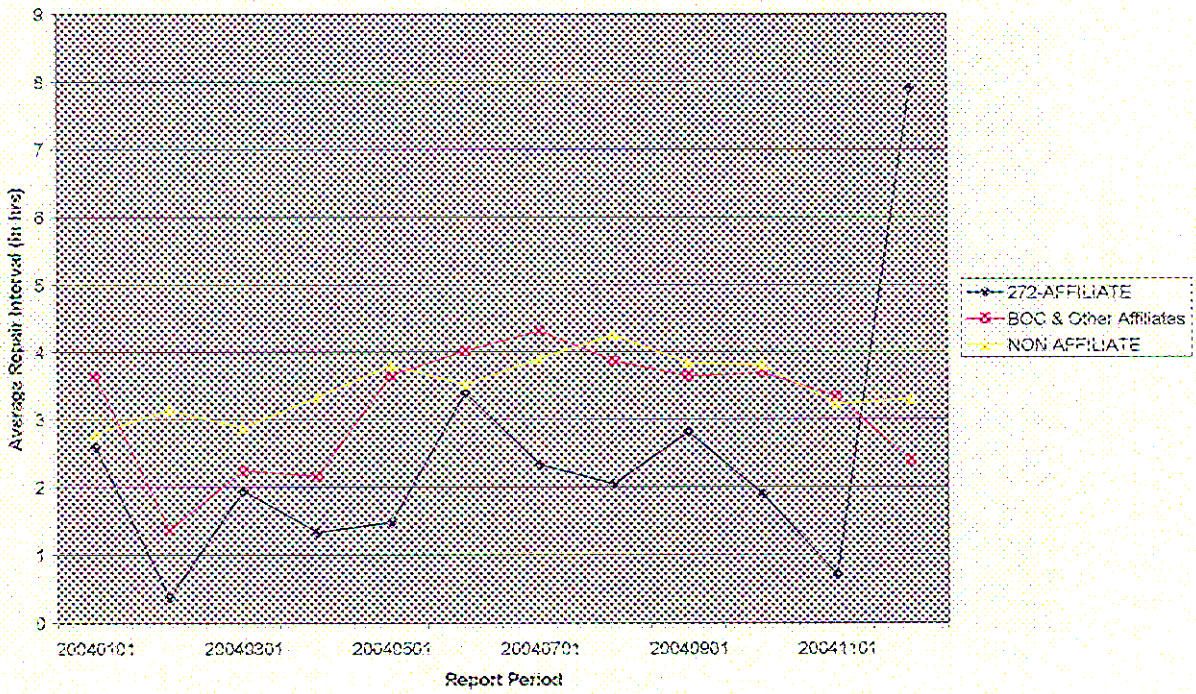
PA (FBA) - 2004
Average Repair Interval - FGD



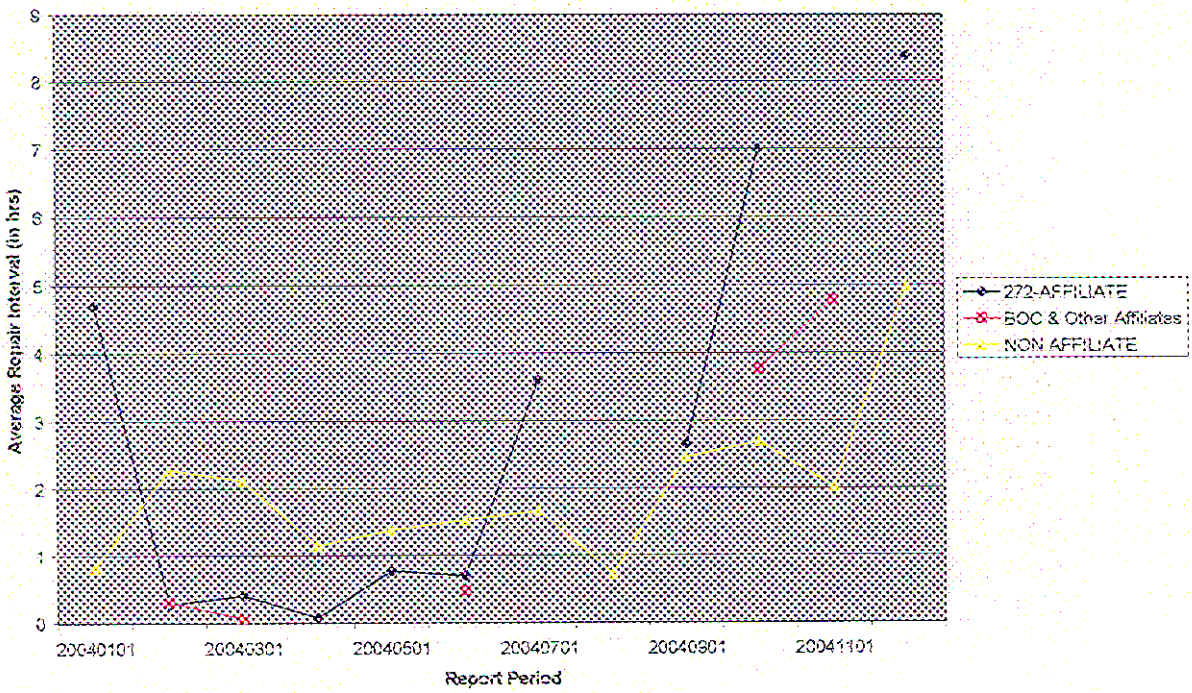
PA (fBA) - 2004
Average Repair Interval - DS0



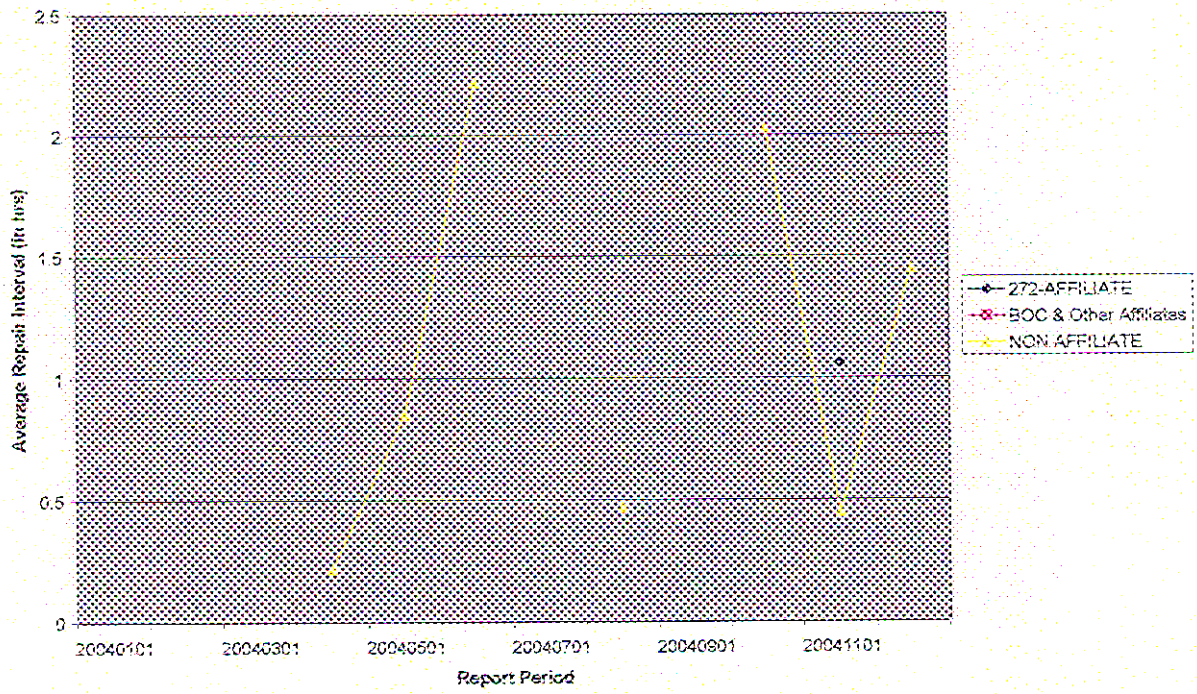
PA (fBA) - 2004
Average Repair Interval - DS1



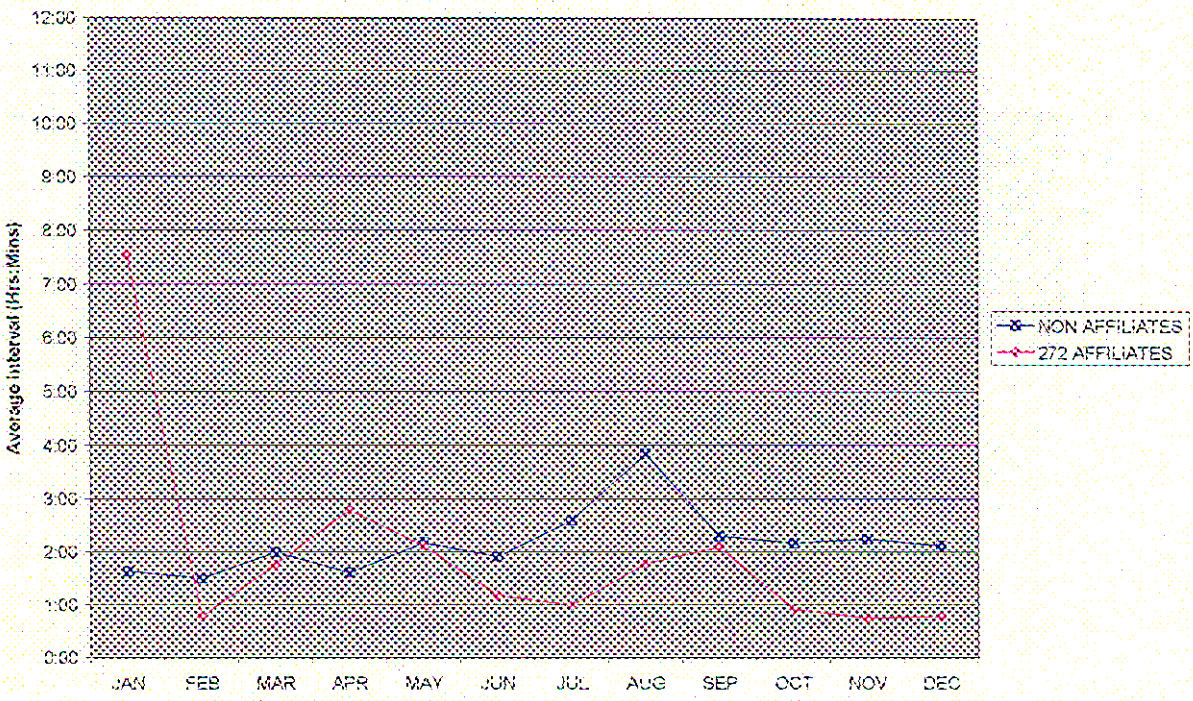
PA (fBA) - 2004
Average Repair Interval - DS3



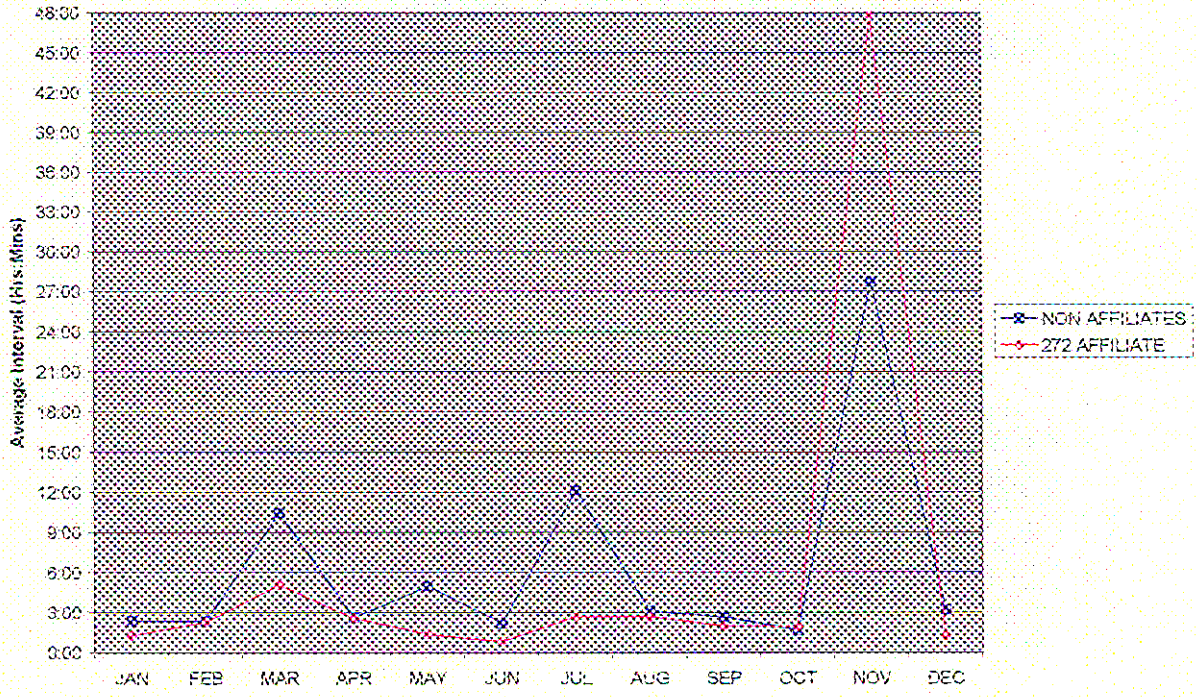
PA (fBA) - 2004
Average Repair Interval - OCn

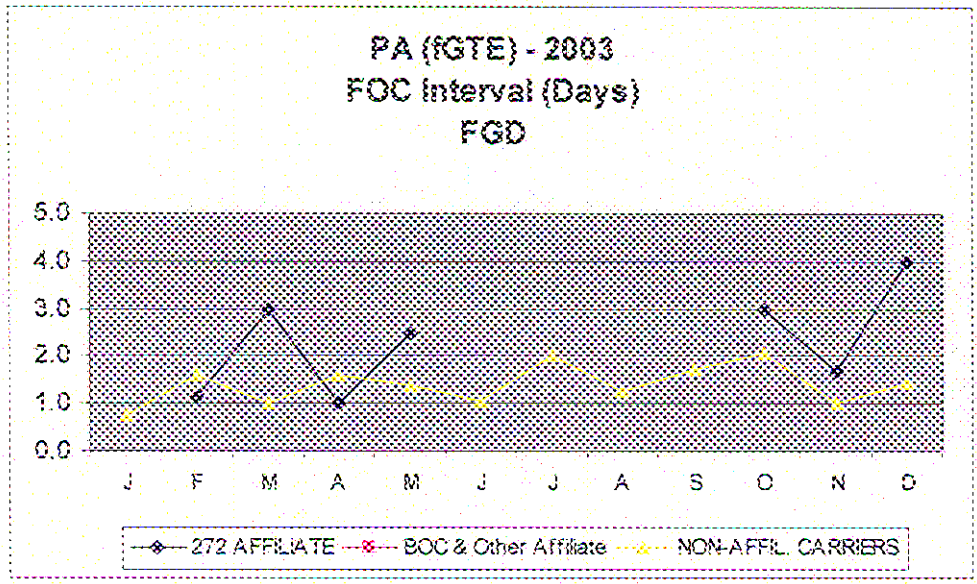


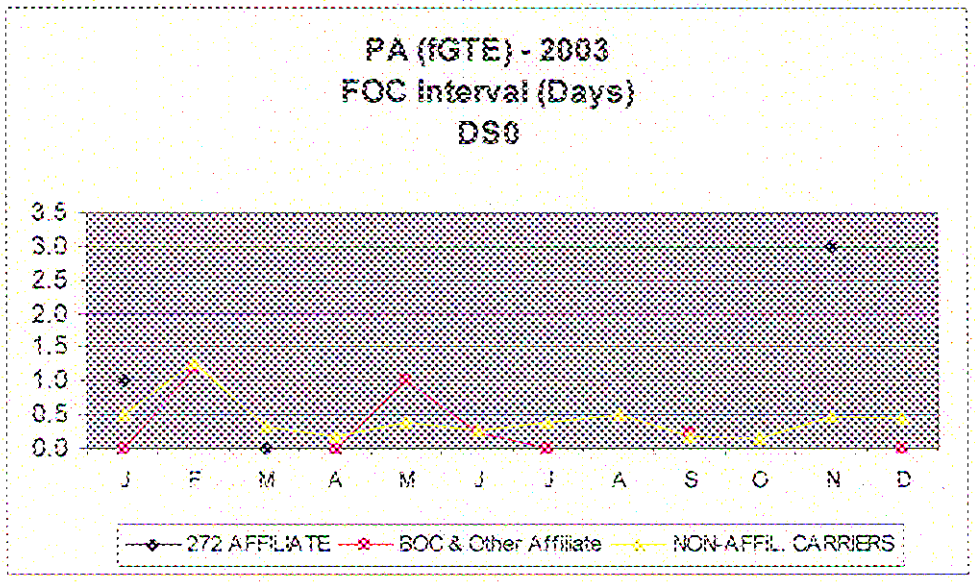
PA (fBA) - 2003
PIC INTERVALS

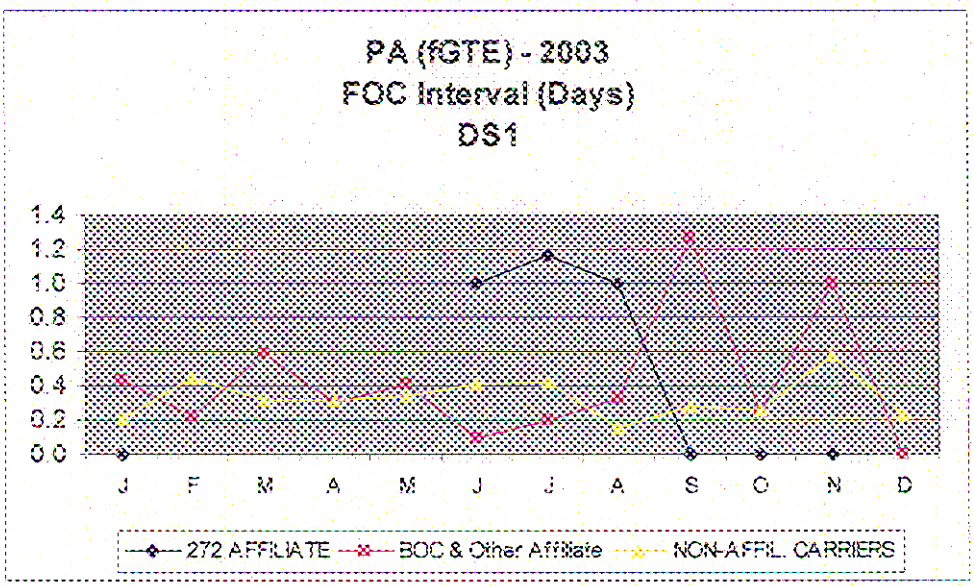


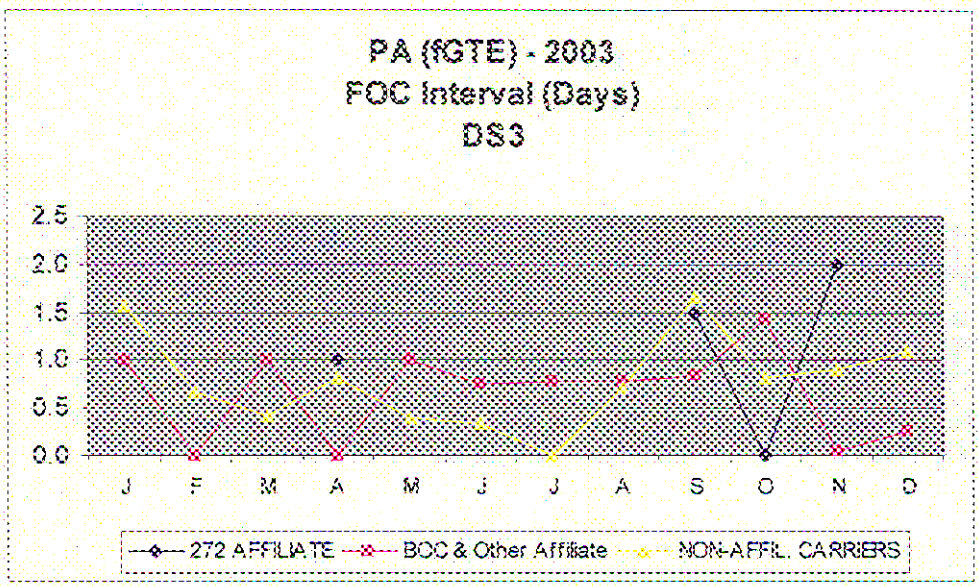
PA (fBA) - 2004
PIC INTERVALS

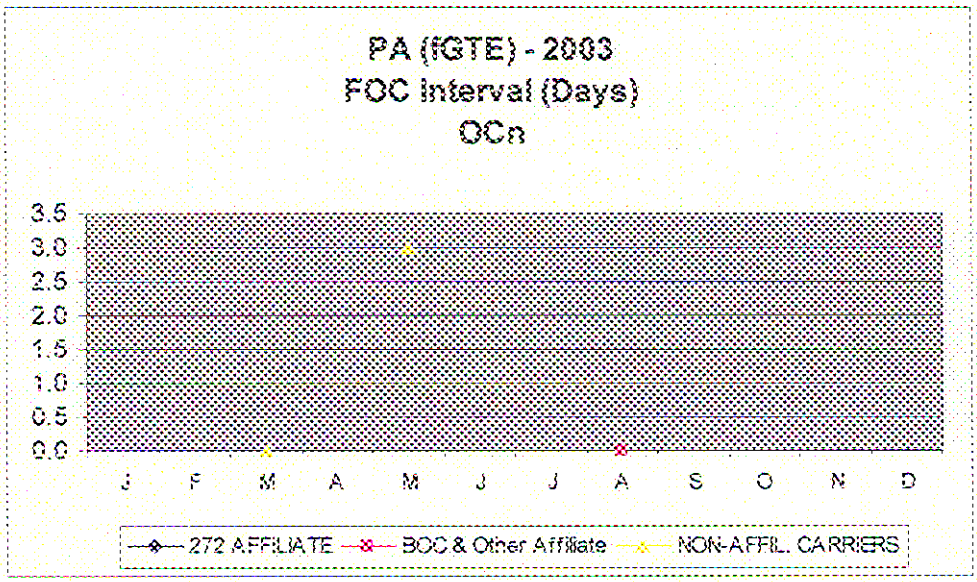


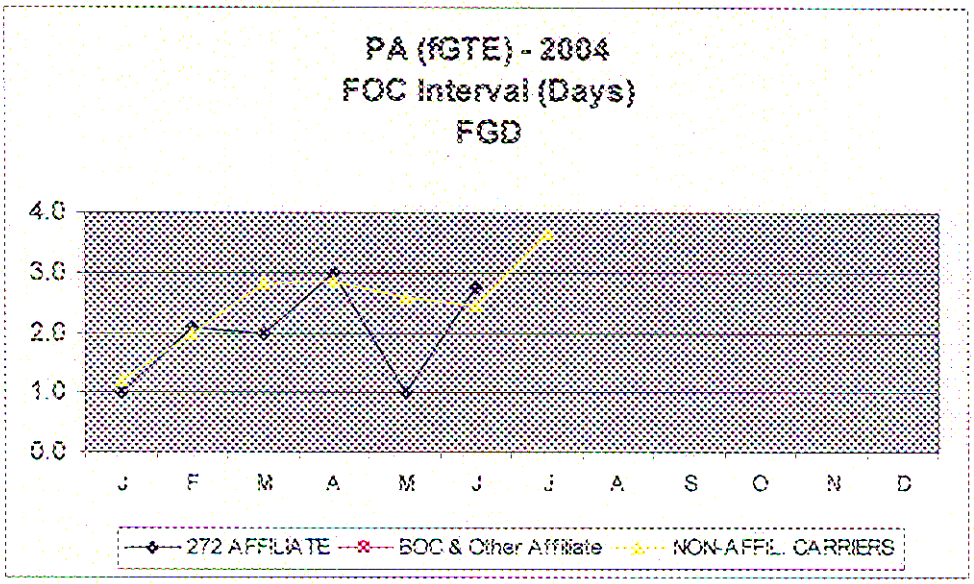

PA (fGTE) - 2003
FOC Interval (Days)
FGD
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

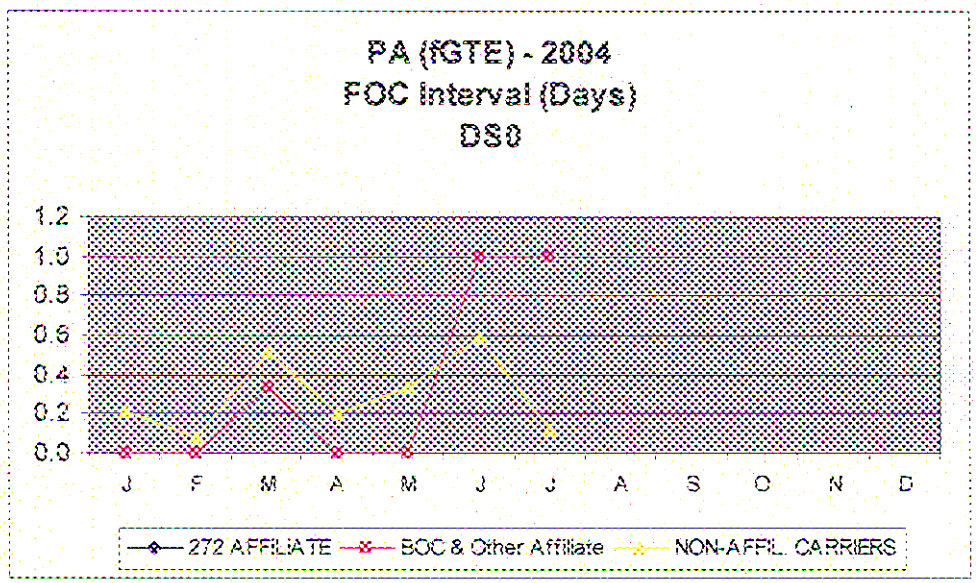

PA (fGTE) - 2003
FOC Interval (Days)
DS0
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

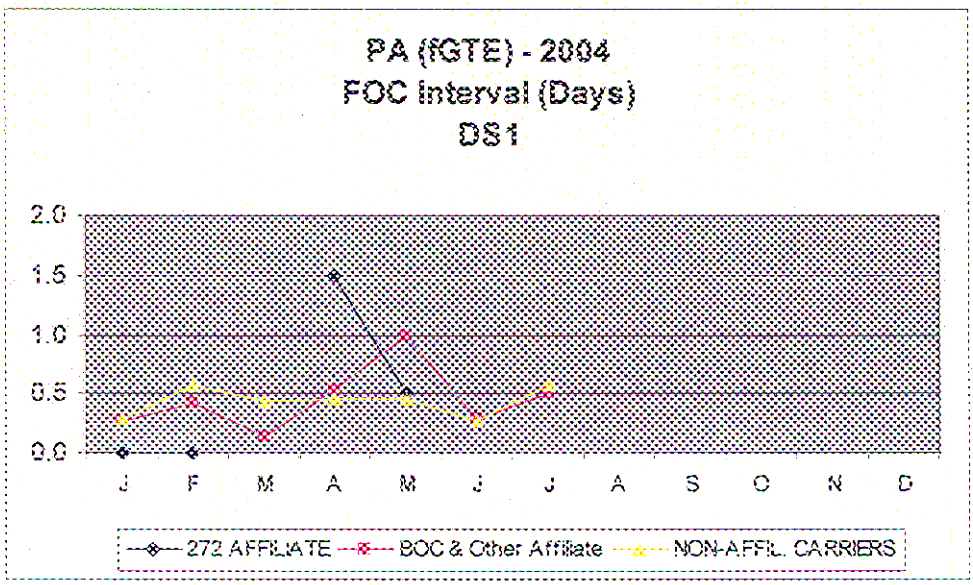

PA (fGTE) - 2003
FOC Interval (Days)
DS1
1.4
1.2
1.0
0.8
0.6
0.4
0.2
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

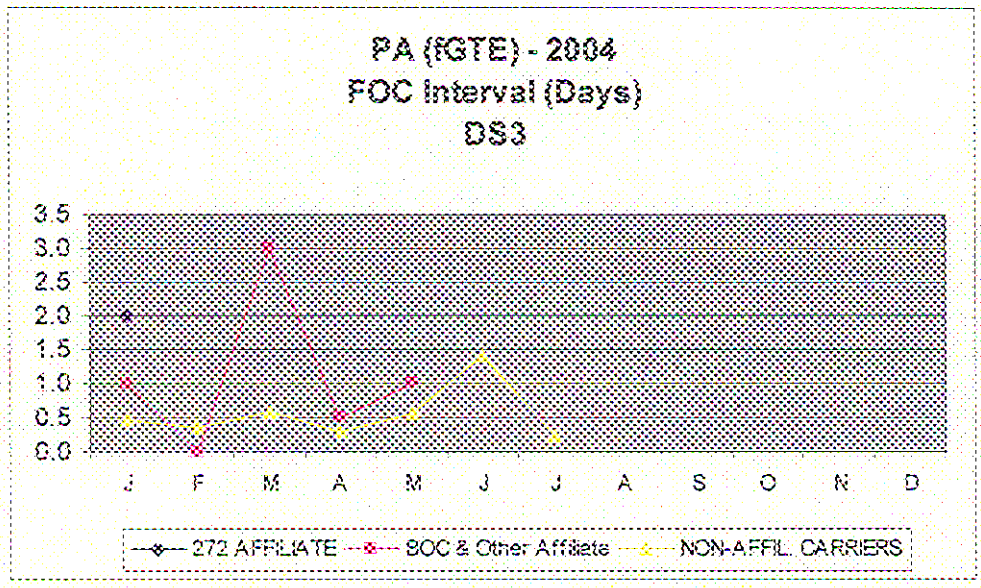

PA (fGTE) - 2003
FOC Interval (Days)
DS3
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

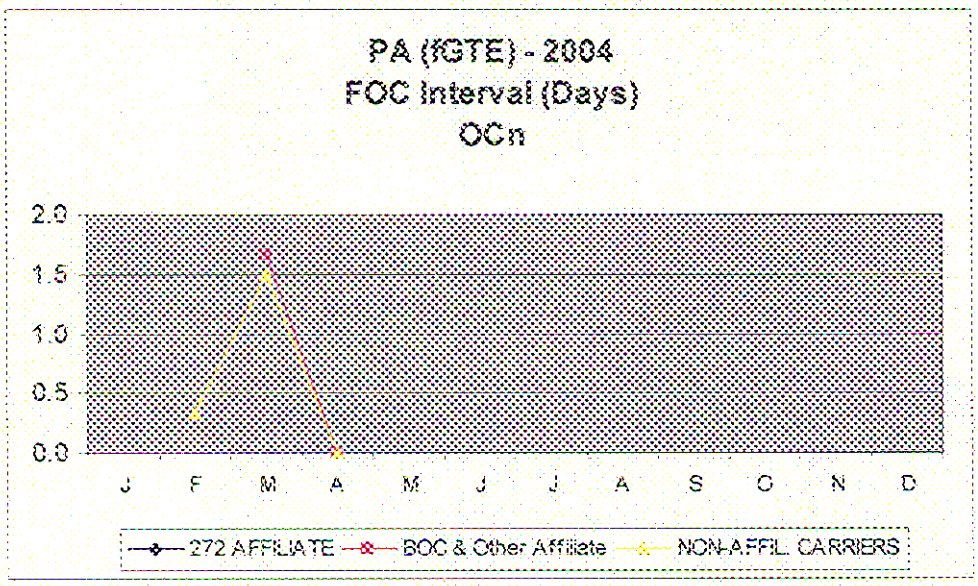

PA (fGTE) - 2003
FOC Interval (Days)
OCn
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

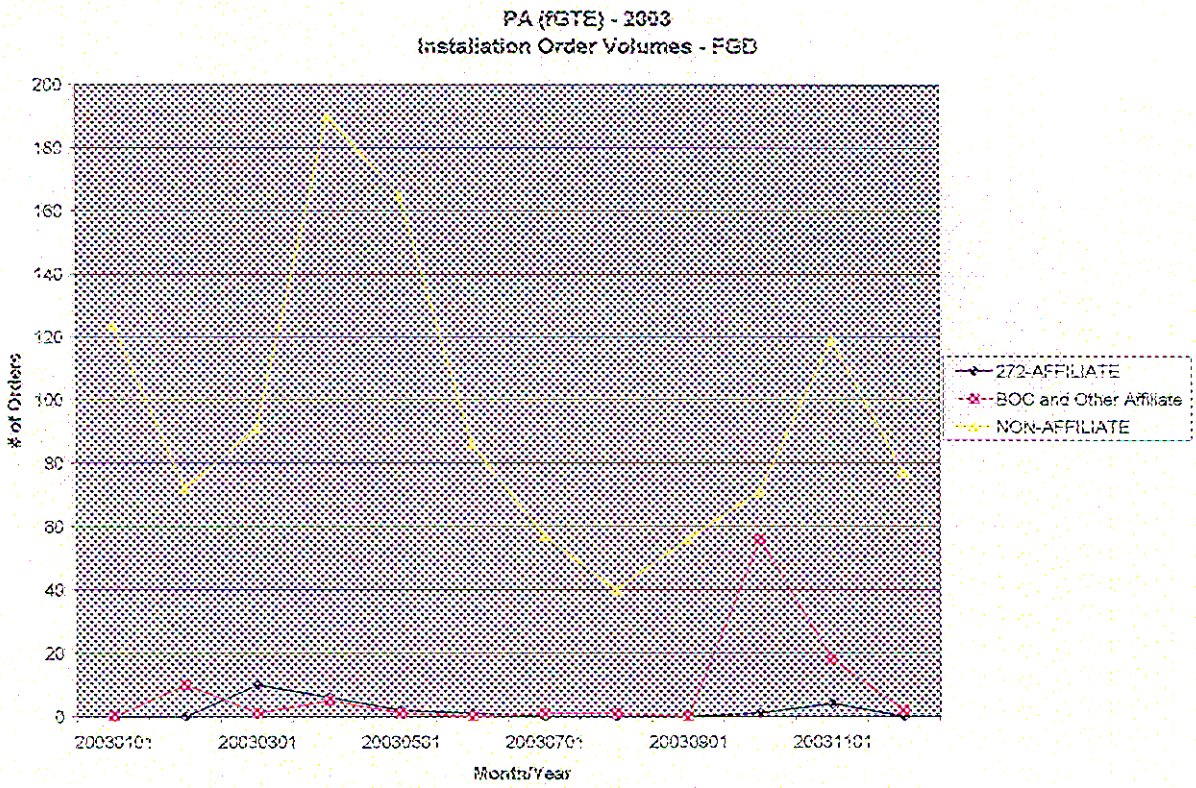

PA (fGTE) - 2004
FOC Interval (Days)
FGD
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

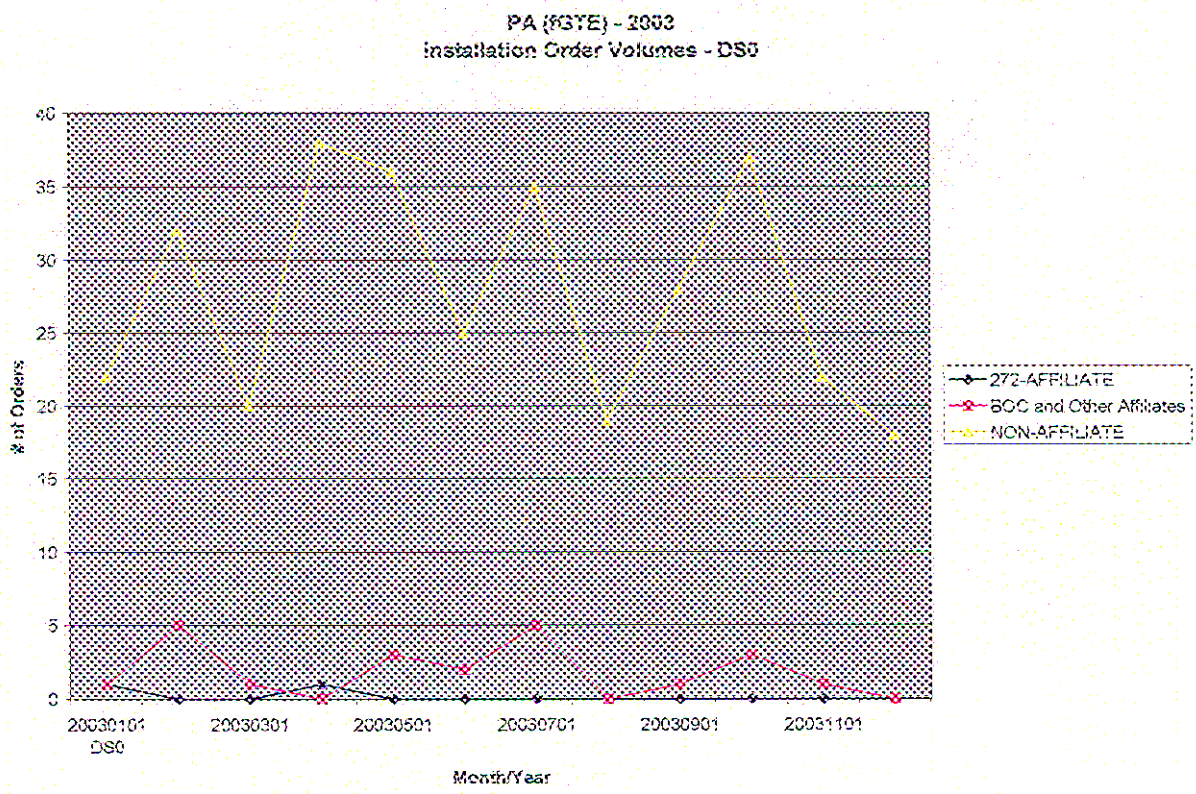

PA (fGTE) - 2004
FOC Interval (Days)
DS0
1.2
1.0
0.8
0.6
0.4
0.2
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


PA (fGTE) - 2004
FOC Interval (Days)
DS1
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

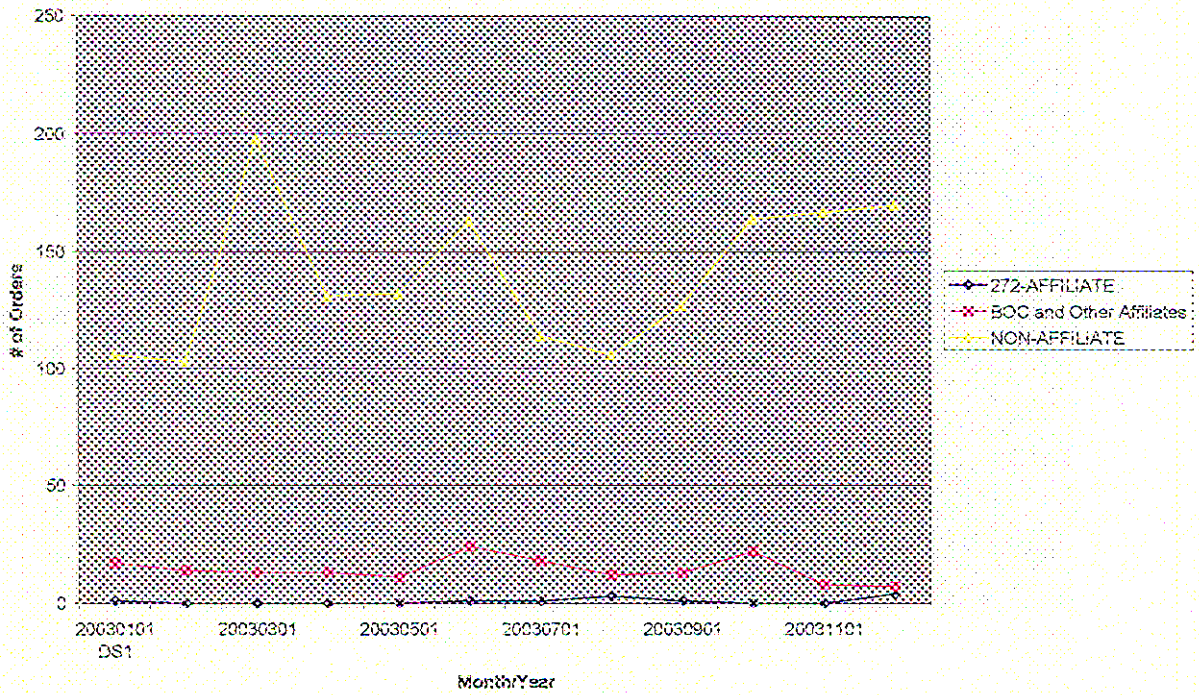

PA (fGTE) - 2004
FOC Interval (Days)
DS3
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


PA (fGTE) - 2004
FOC Interval (Days)
OCn
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

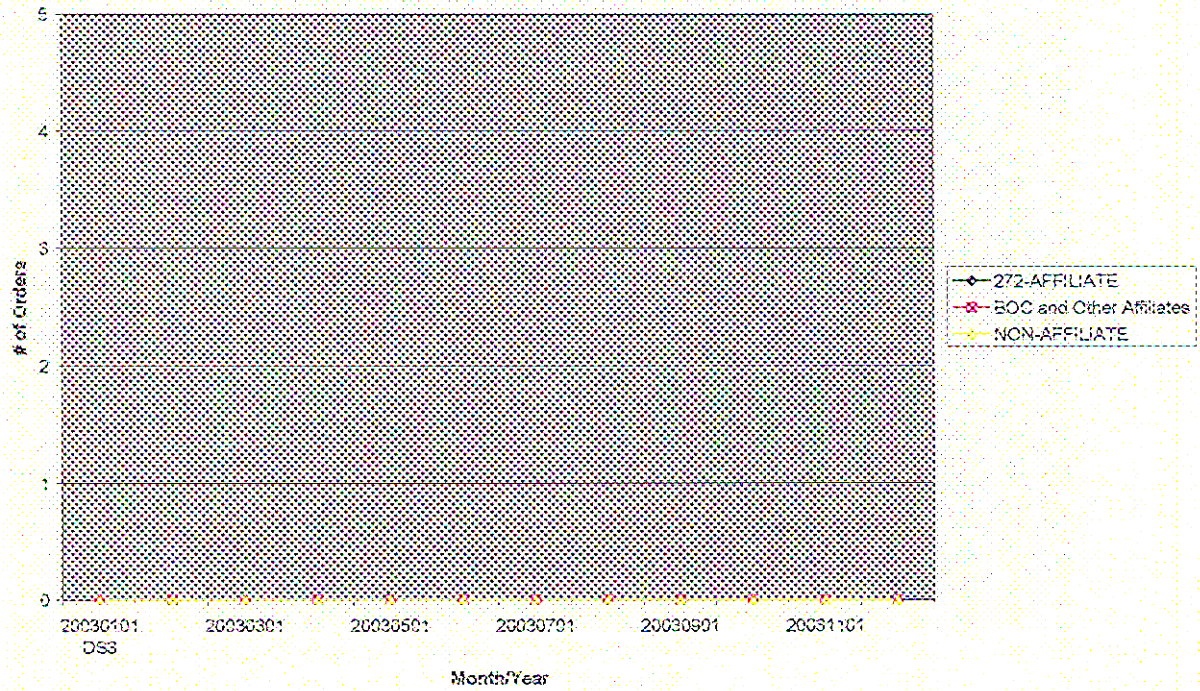

PA (GTE) - 2003
Installation Order Volumes - FGD
# of Orders
Month/Year
272-AFFILIATE
BOC and Other Affiliate
NON-AFFILIATE


PA (GTE) - 2003
Installation Order Volumes - DS0
# of Orders
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

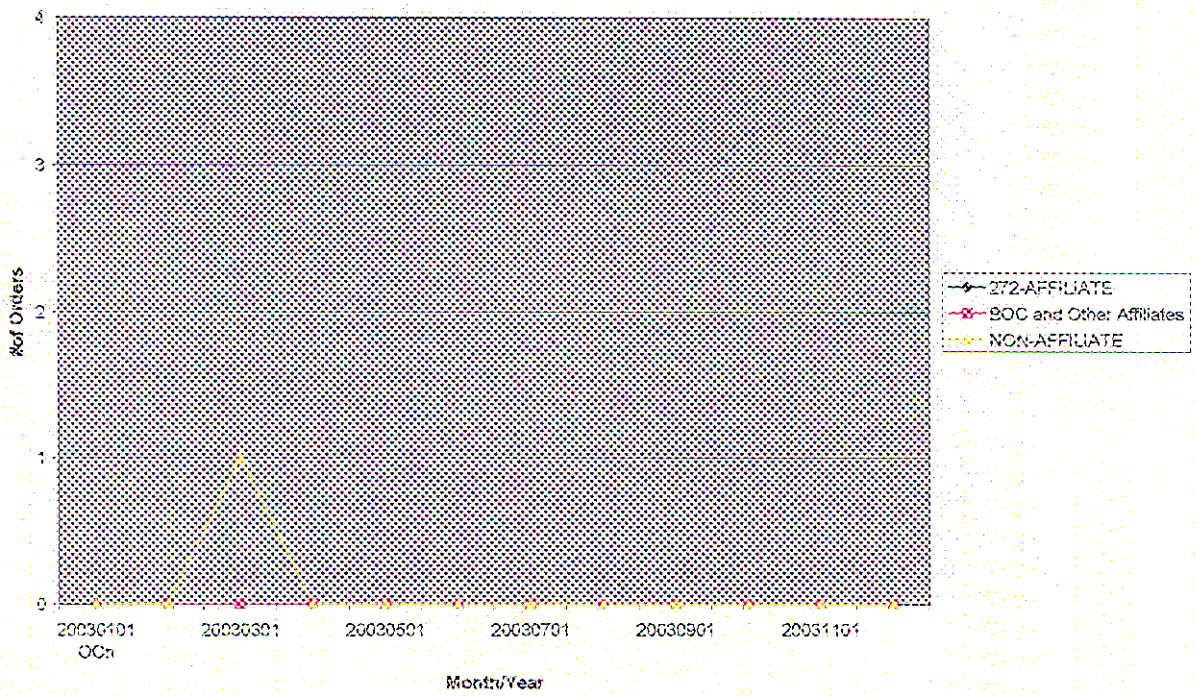
PA (fGTE) - 2003
Installation Order Volumes - DS1



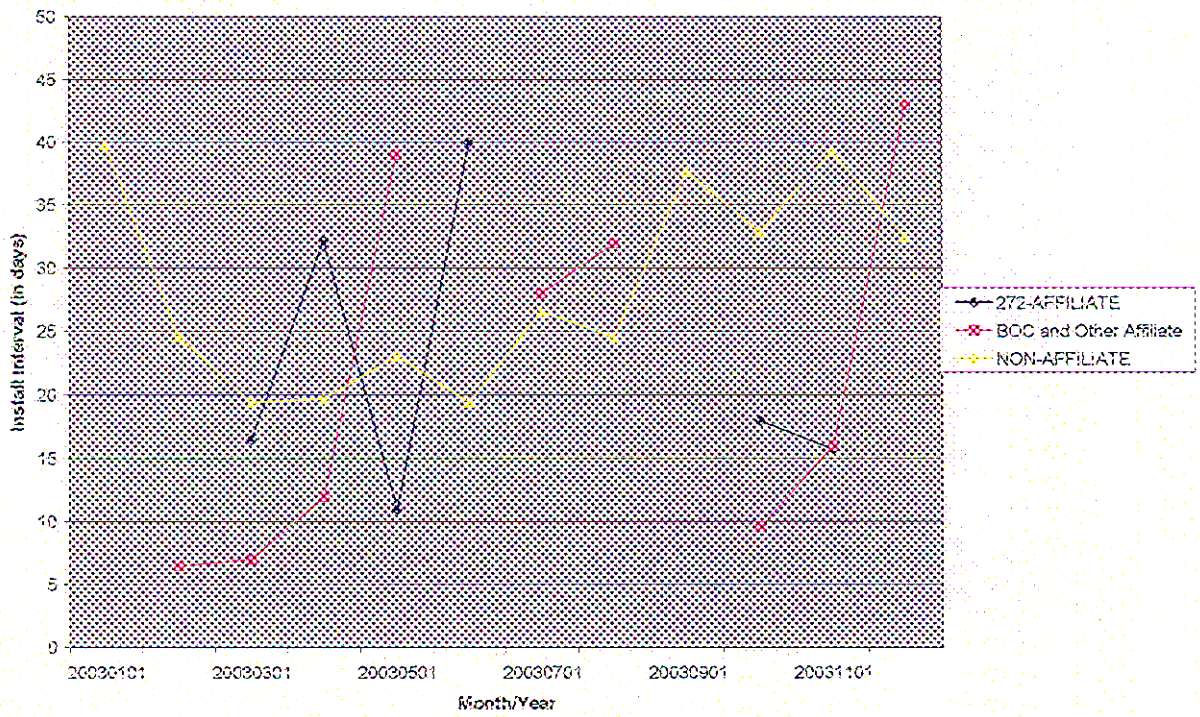
PA (fGTE) - 2003
Installation Order Volumes - DS3

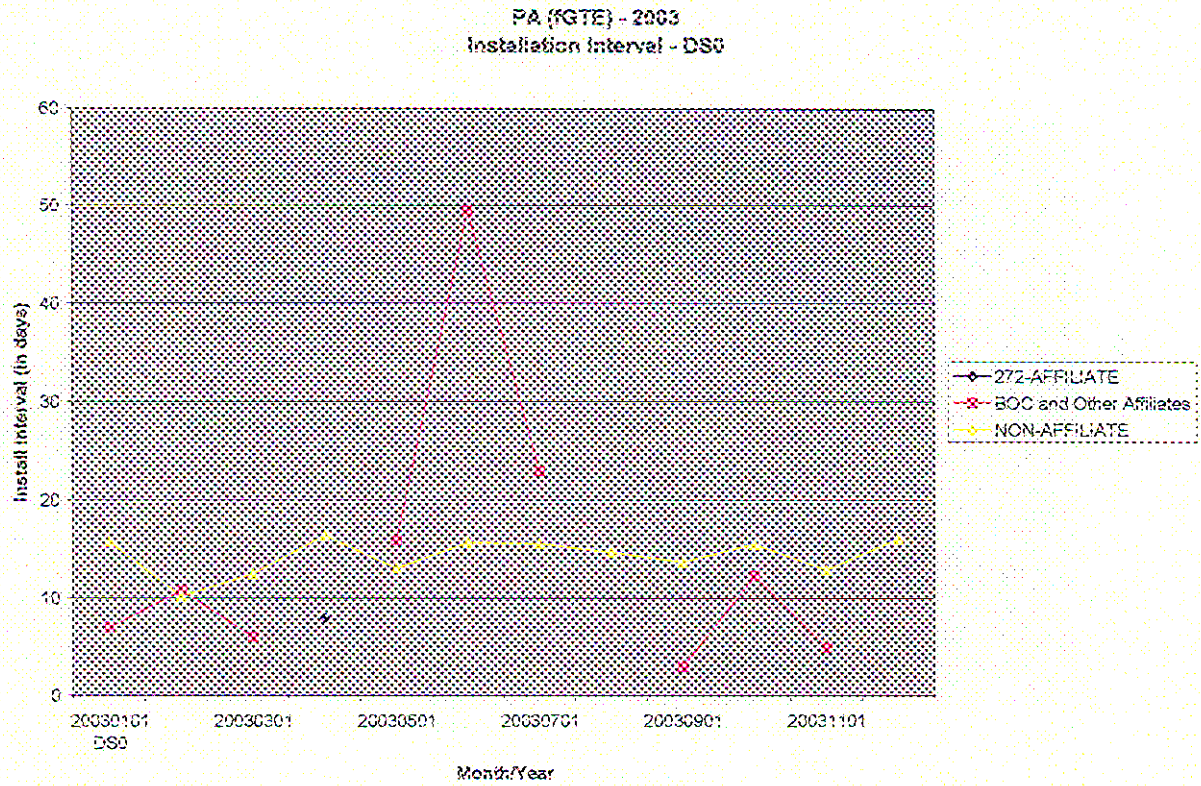


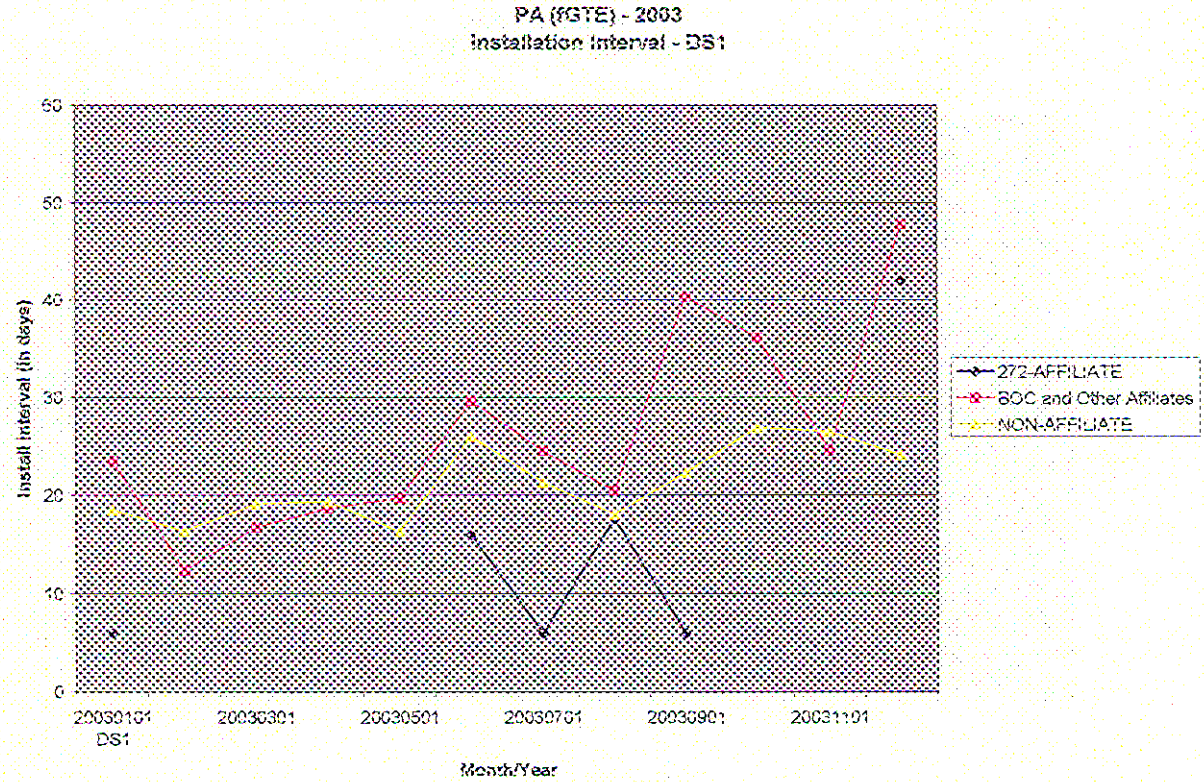
PA (fGTE) - 2003
Installation Order Volumes - OCn



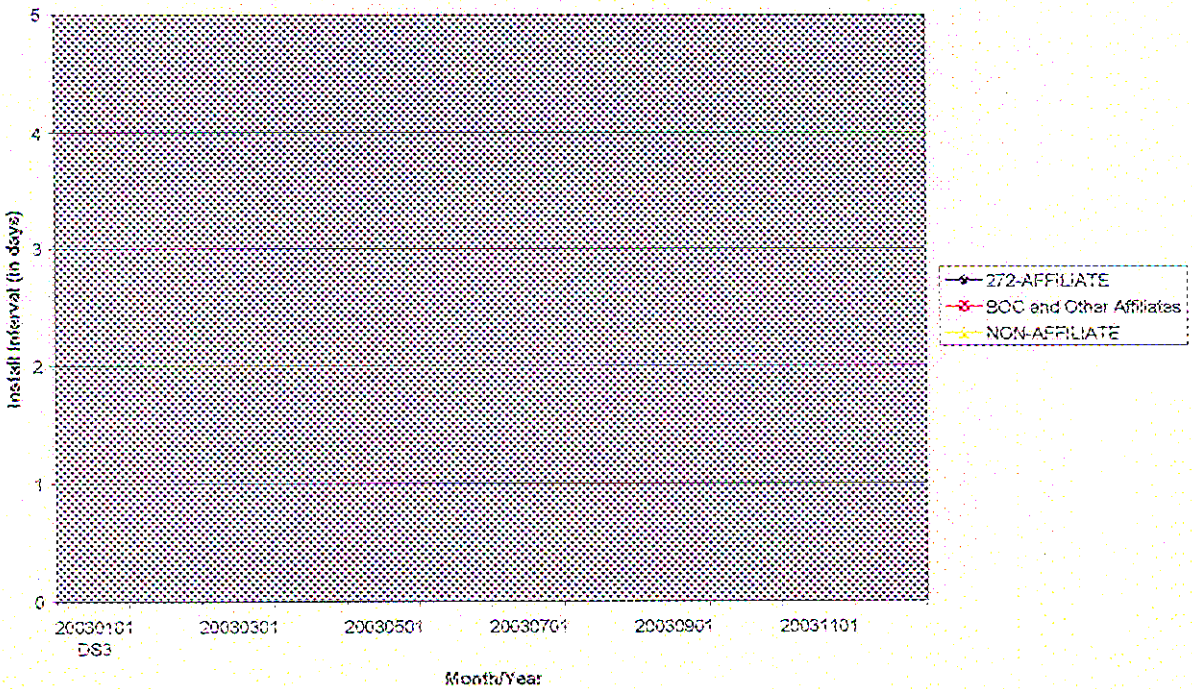
PA (fGTE) - 2003
Installation Interval - FGD



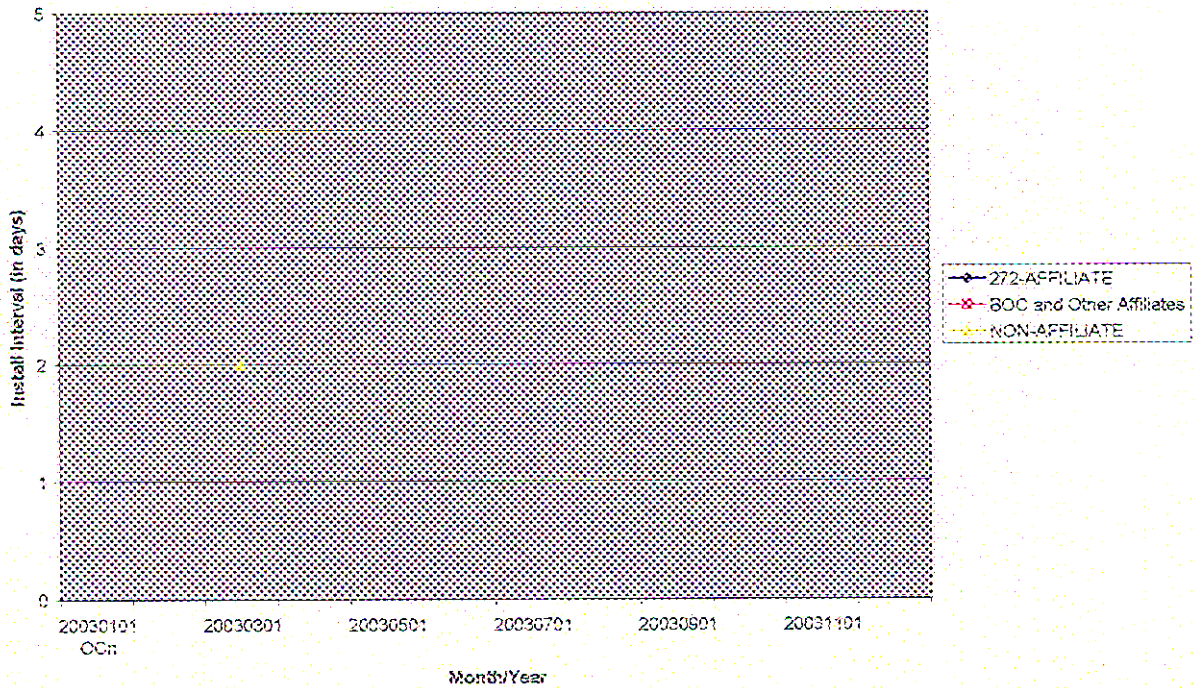

PA (fGTE) - 2003
Installation Interval - DS0
Install Interval (in days)
60
50
40
30
20
10
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

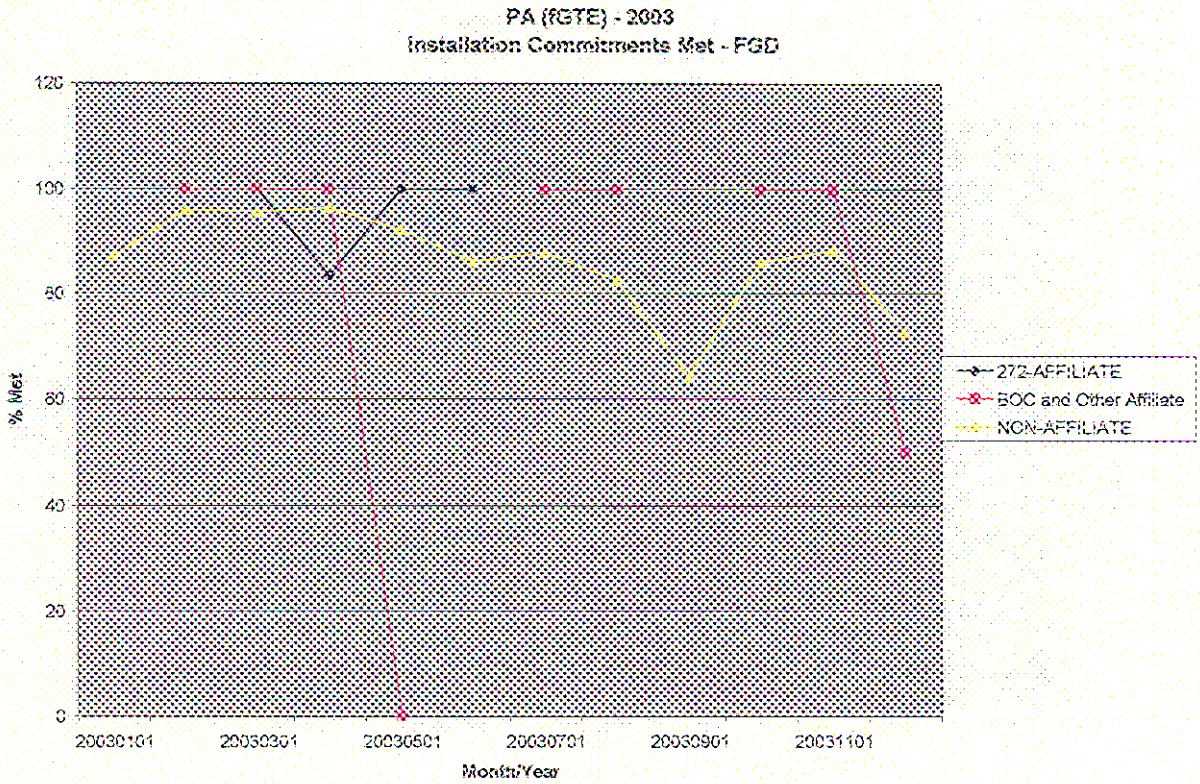

PA (fGTE) - 2003
Installation Interval - DS1
Install Interval (in days)
60
50
40
30
20
10
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

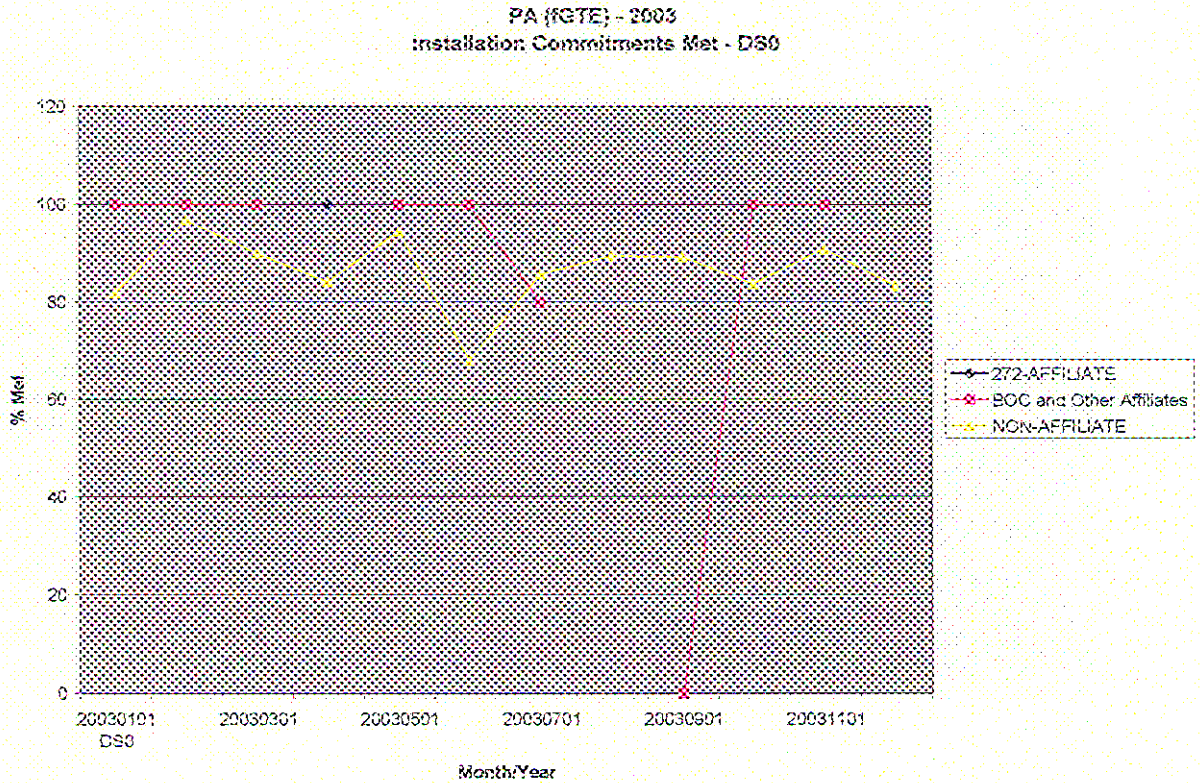
PA (fGTE) - 2003
Installation Interval - DS3

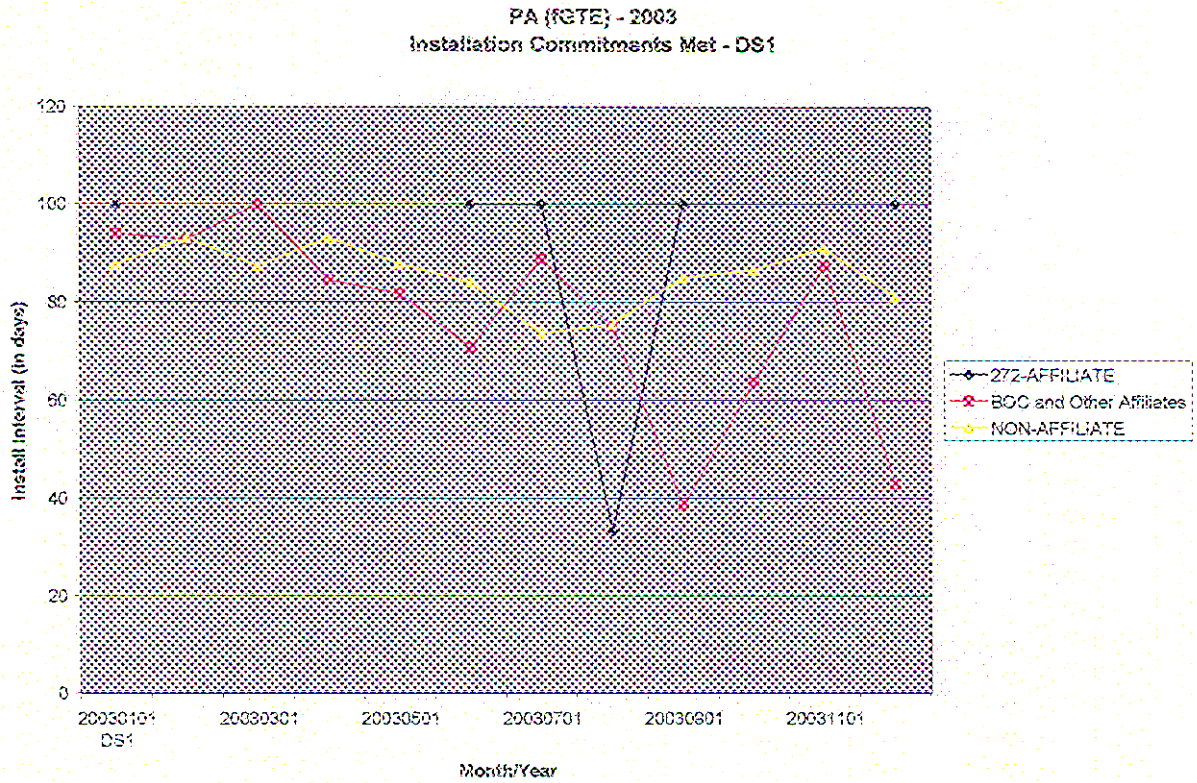


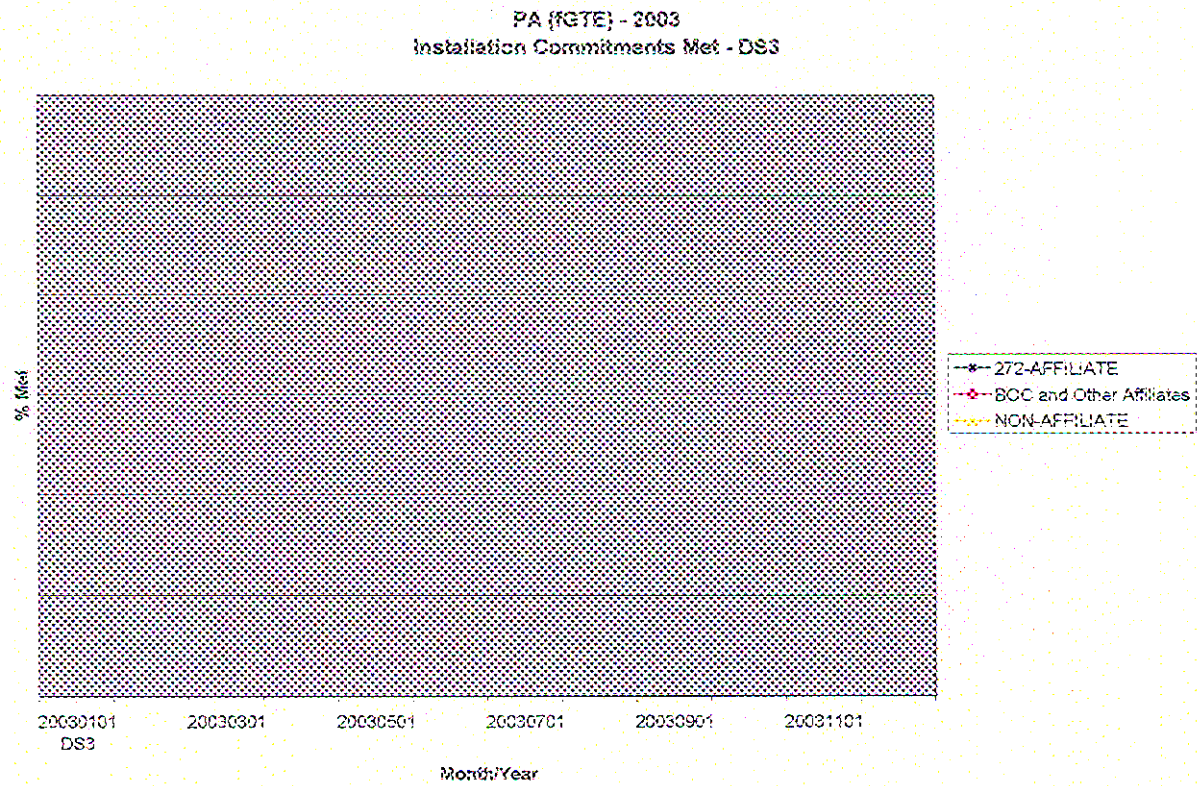
PA (fGTE) - 2003
Installation Interval - OCn




PA (fGTE) - 2003
Installation Commitments Met - FGD
% Met
120
100
80
60
40
20
0
20030101
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliate
NON-AFFILIATE


PA (fGTE) - 2003
Installation Commitments Met - DS0
% Met
120
100
80
60
40
20
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


PA (fGTE) - 2003
Installation Commitments Met - DS1
Install Interval (in days)
120
100
80
60
40
20
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


PA (fGTE) - 2003
Installation Commitments Met - DS3
% Met
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE