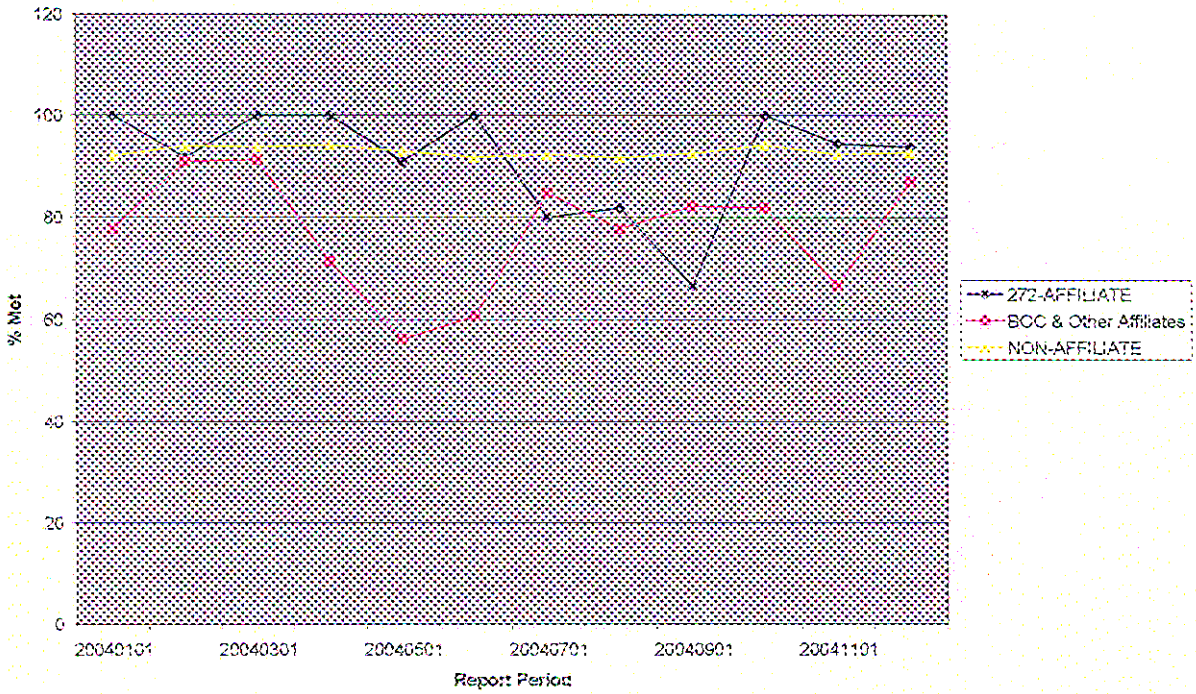
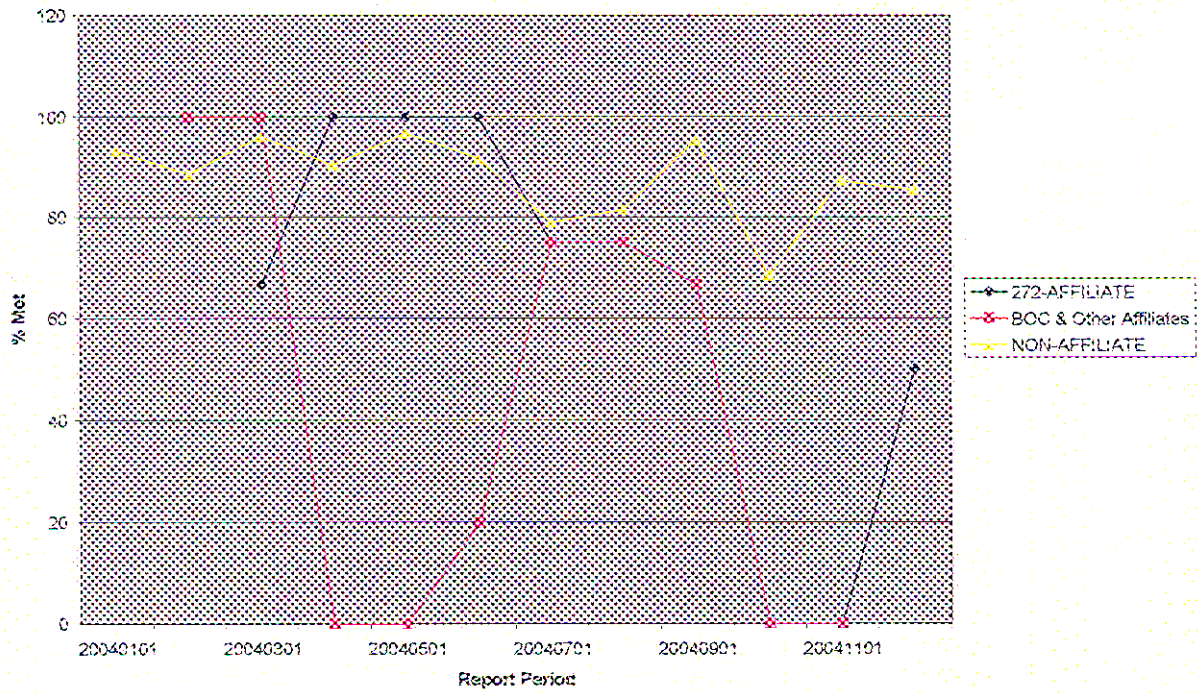
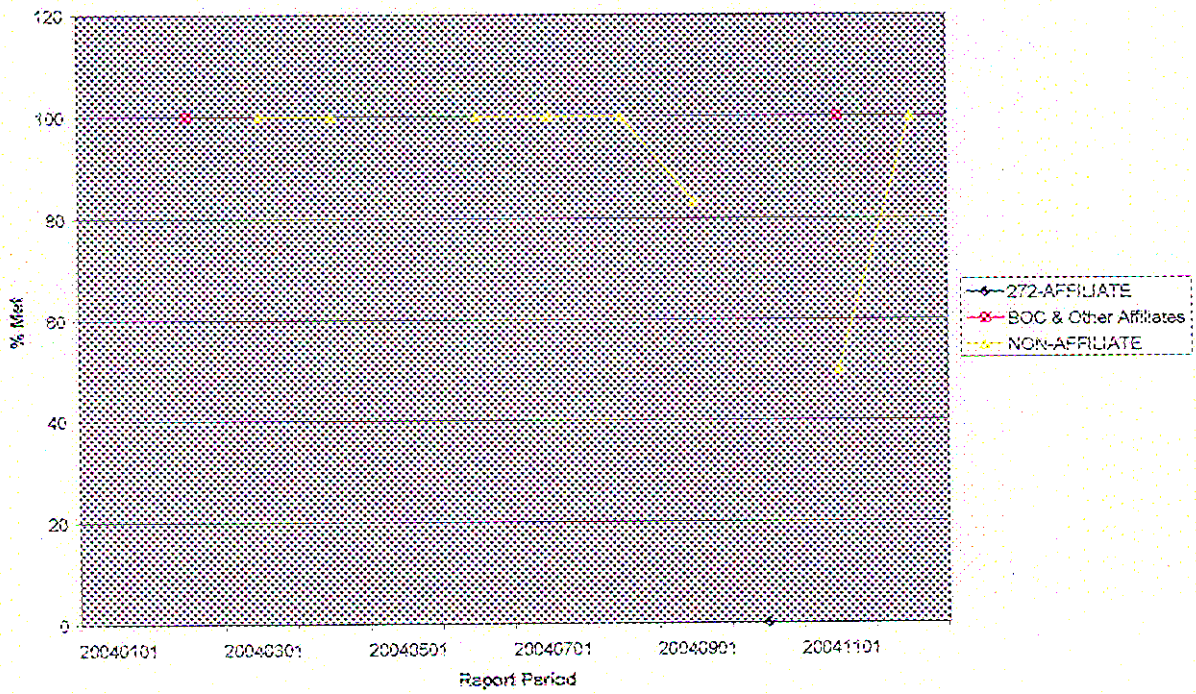
VA - 2004
Installation Commitments Met - DS1



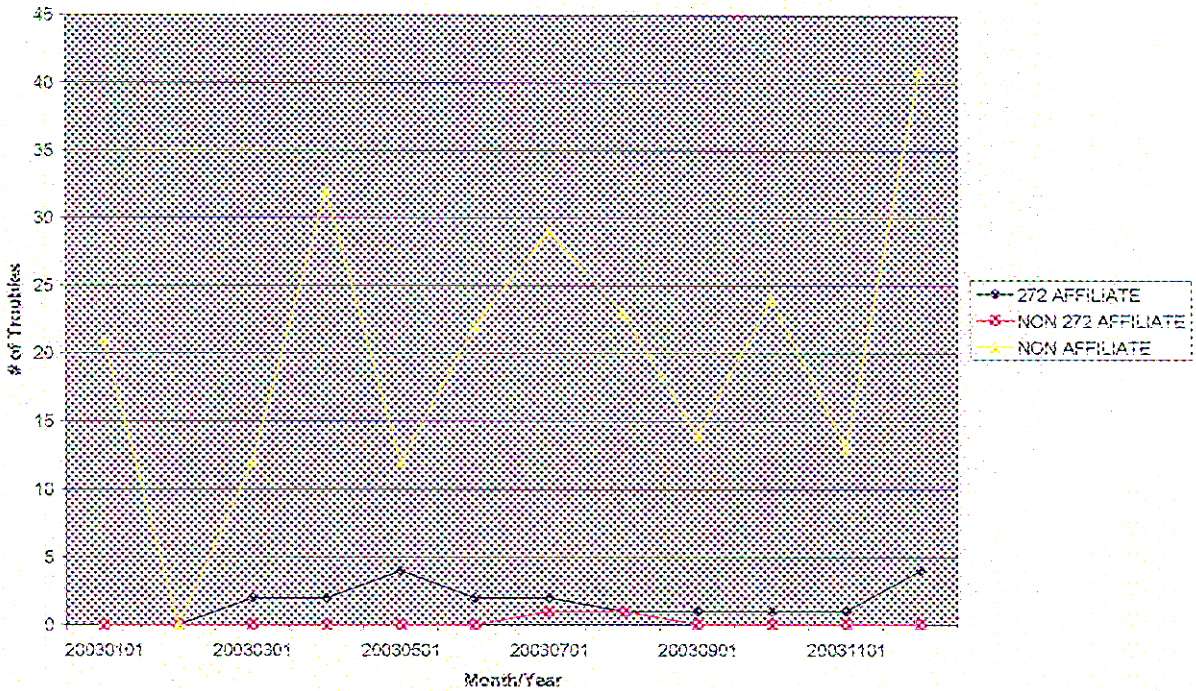
VA - 2004
Installation Commitments Met - DS3



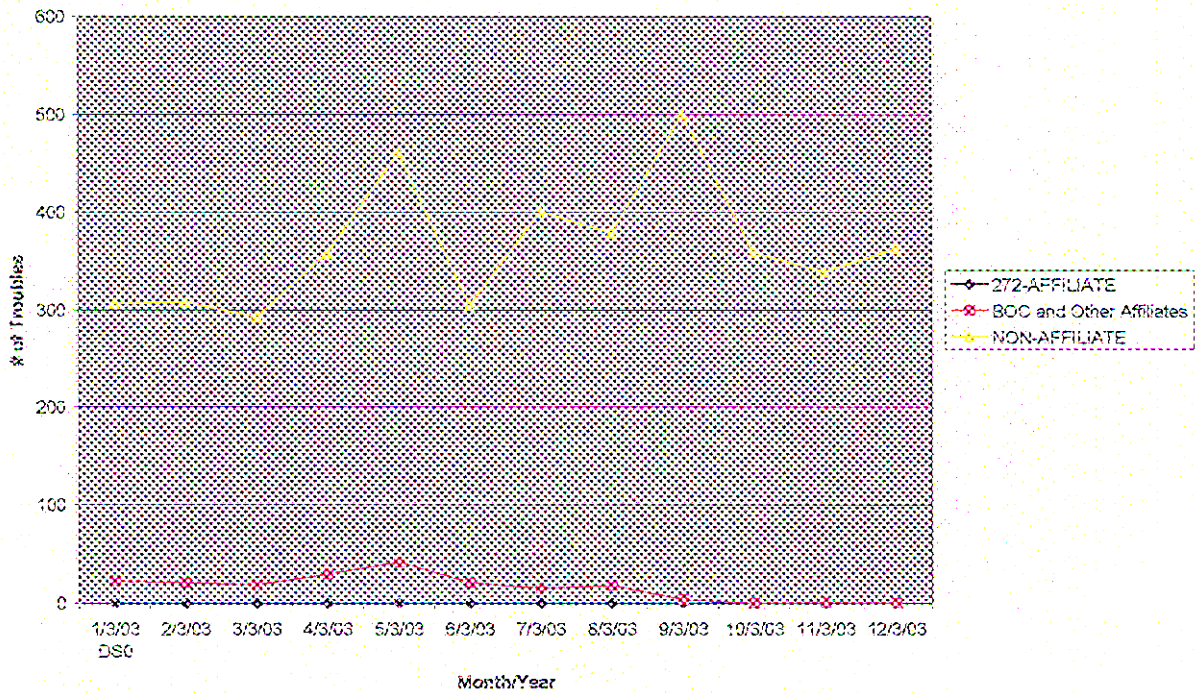
VA - 2004
Installation Commitments Met - OCn



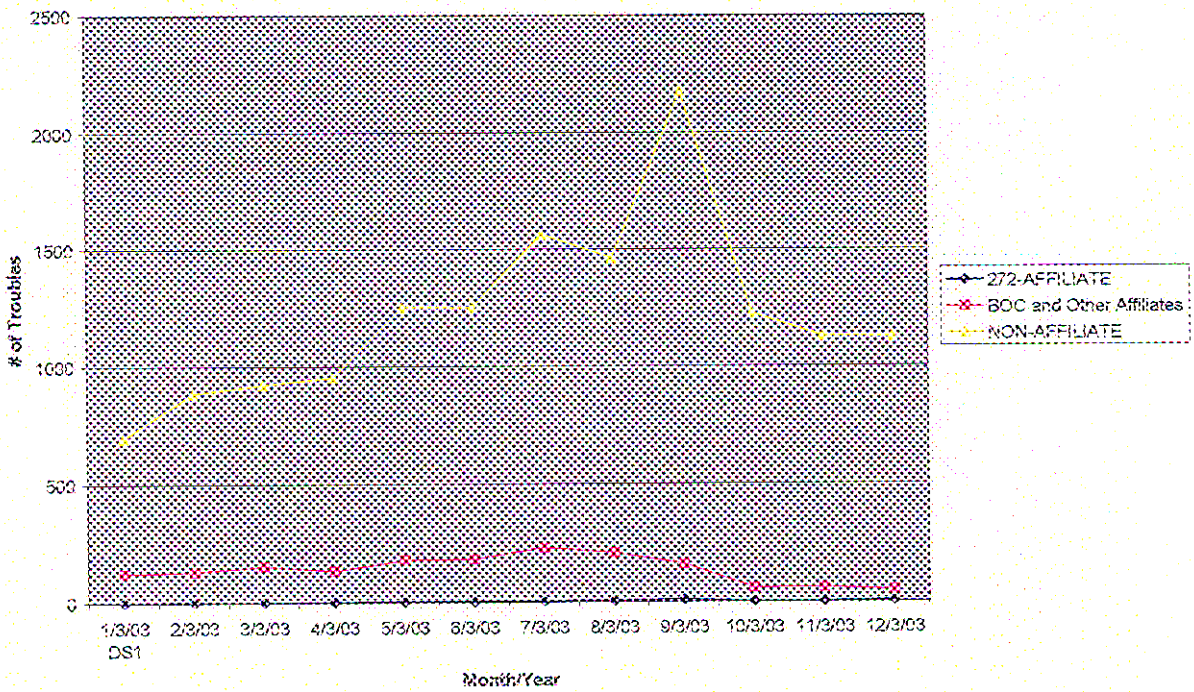
VA - 2003
Trouble Volumes - FGD



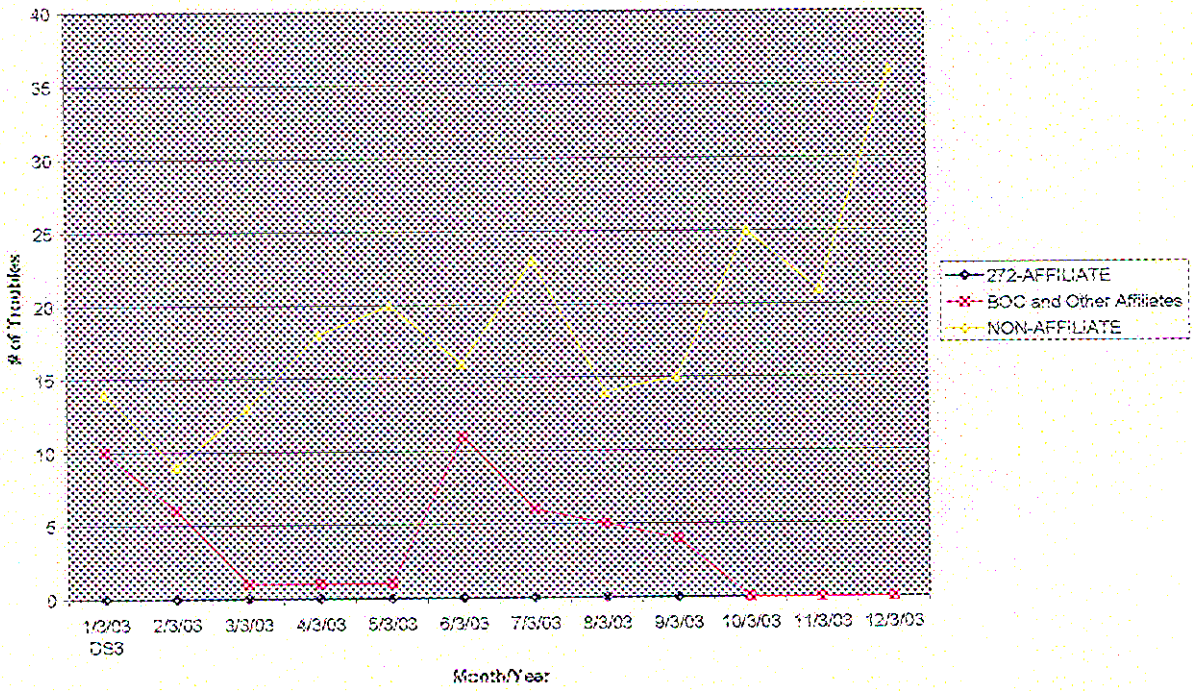
VA - 2003
Trouble Volumes - DS0



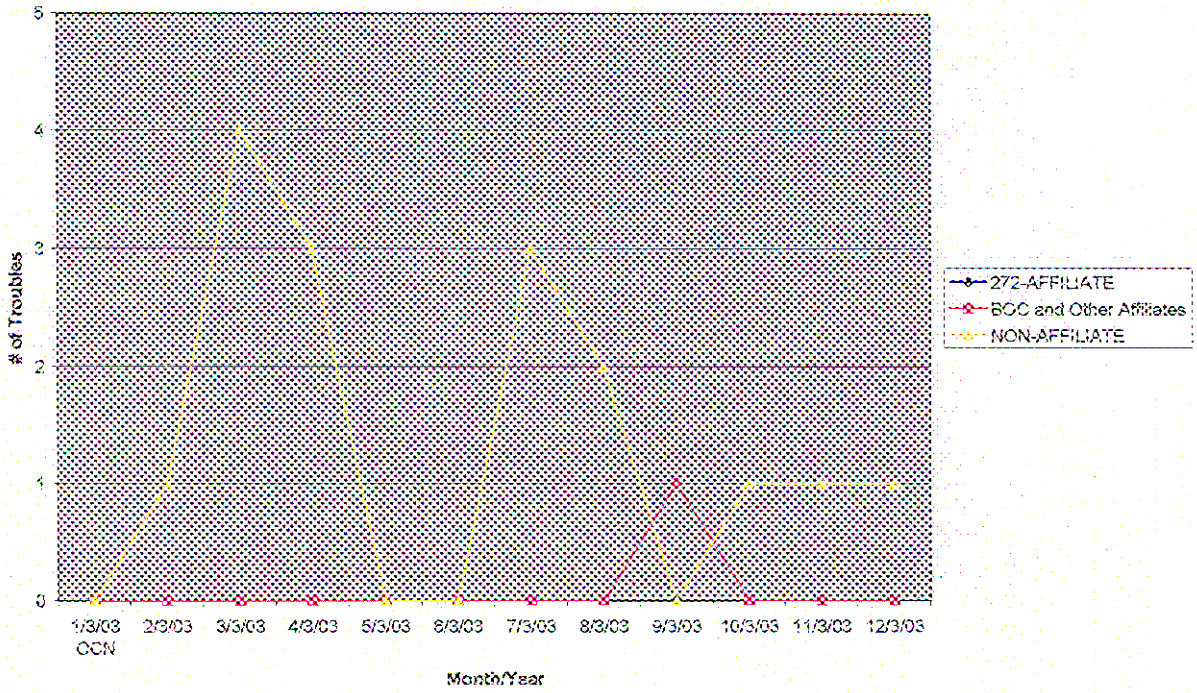
VA - 2003
Trouble Volumes - DS1



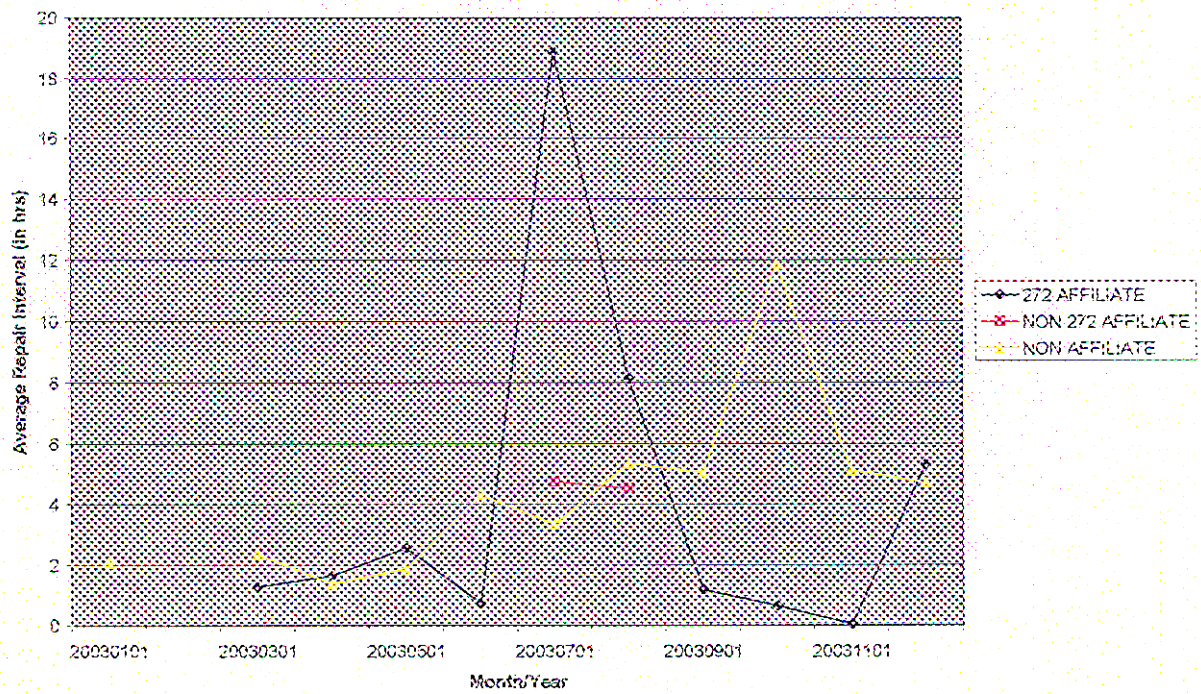
VA - 2003
Trouble Volumes - DS3



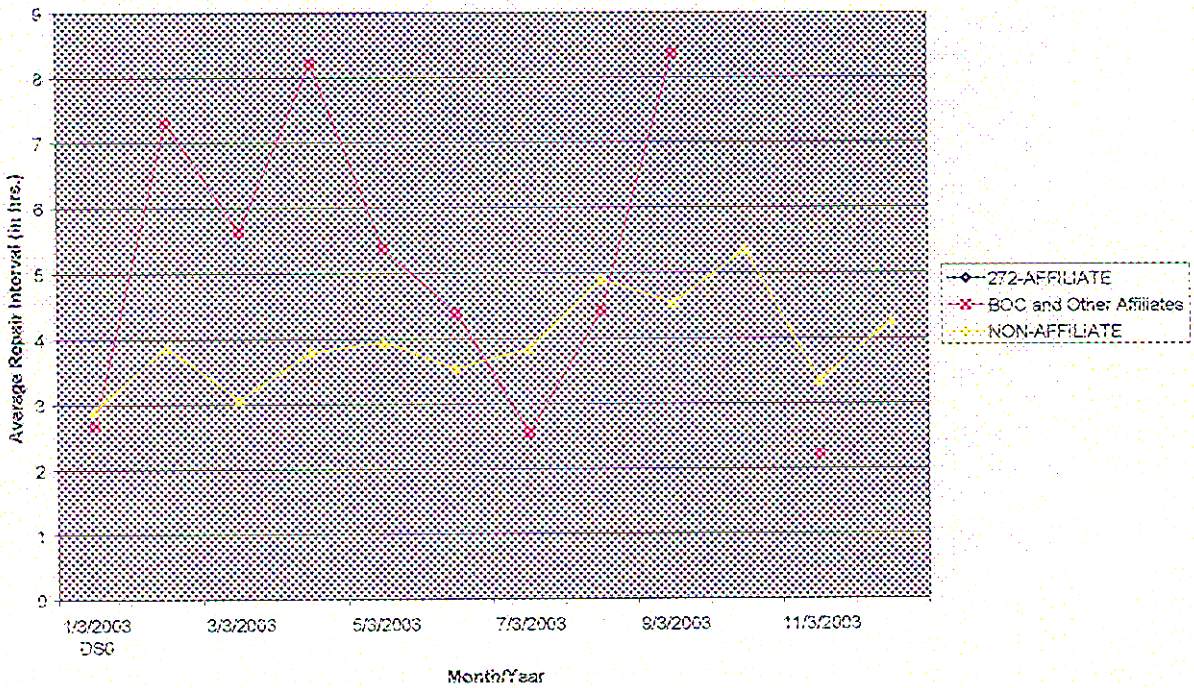
VA - 2003
Trouble Volumes - OCn



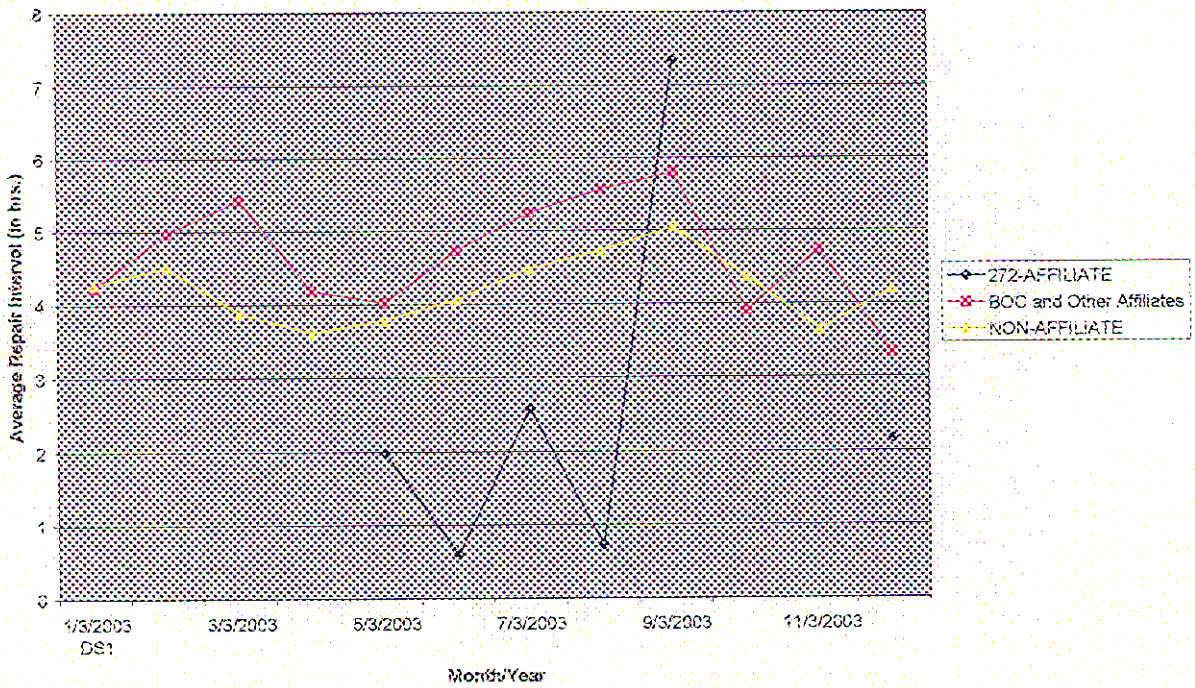
VA - 2003
Average Repair Interval - FGD



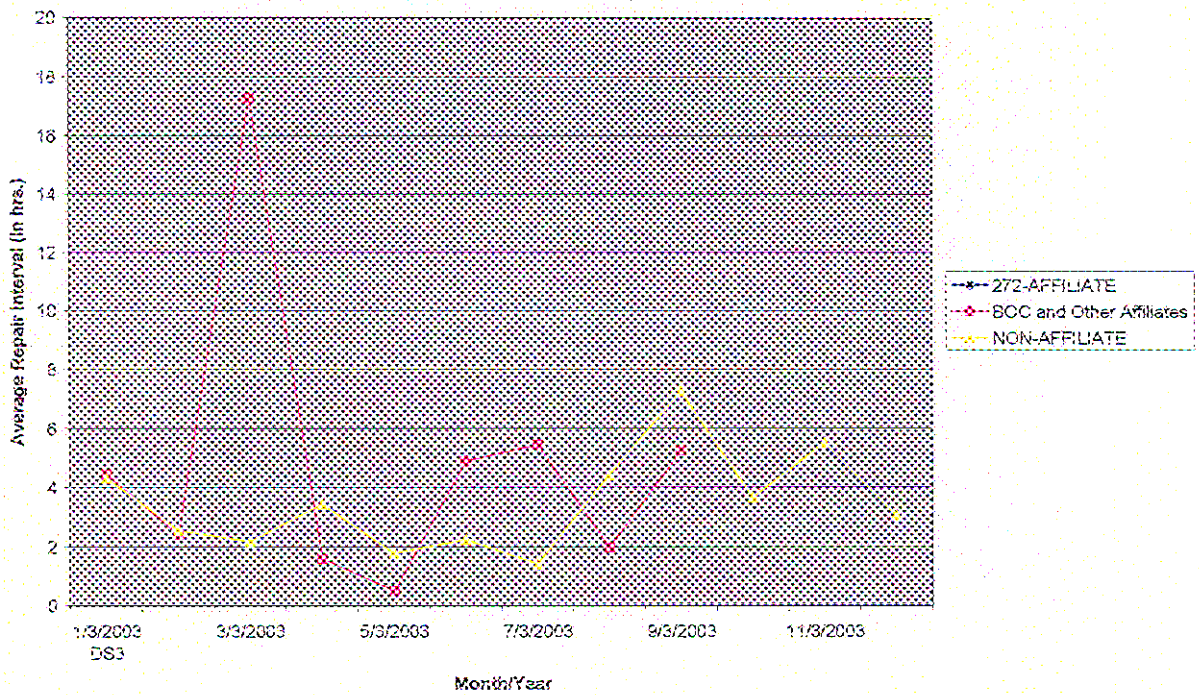
VA - 2003
Average Repair Interval - DS0



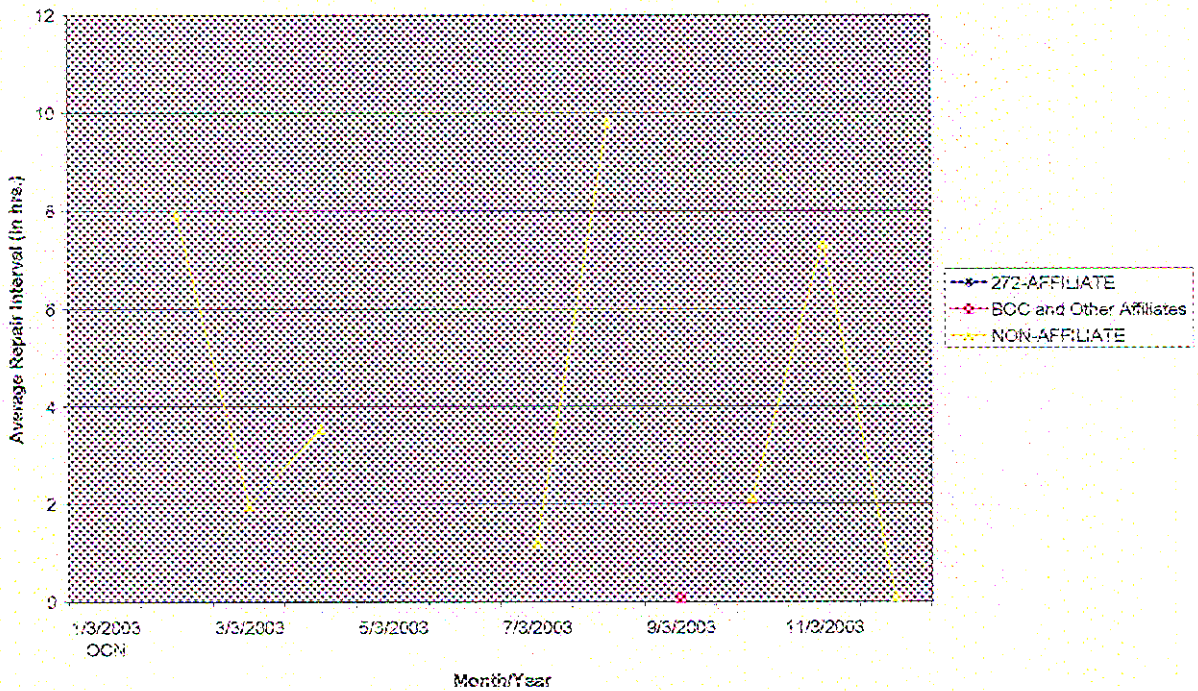
VA - 2003
Average Repair Interval - DS1

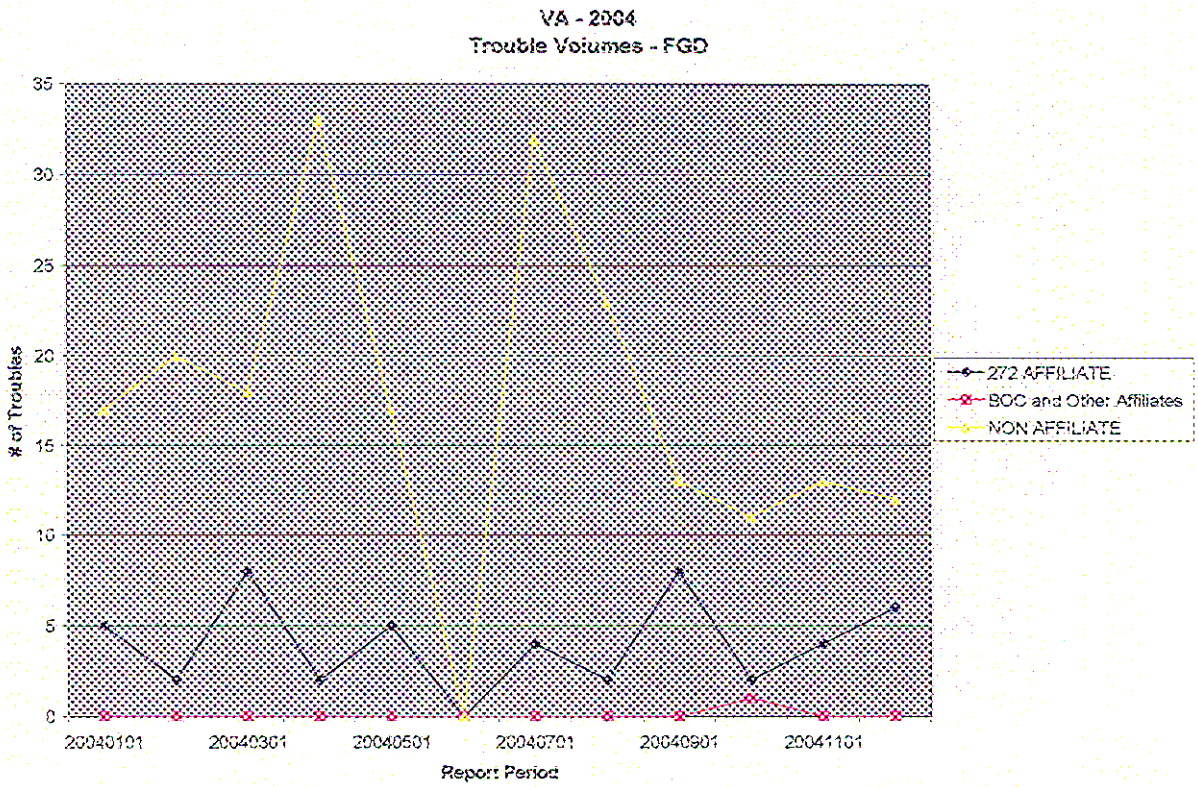


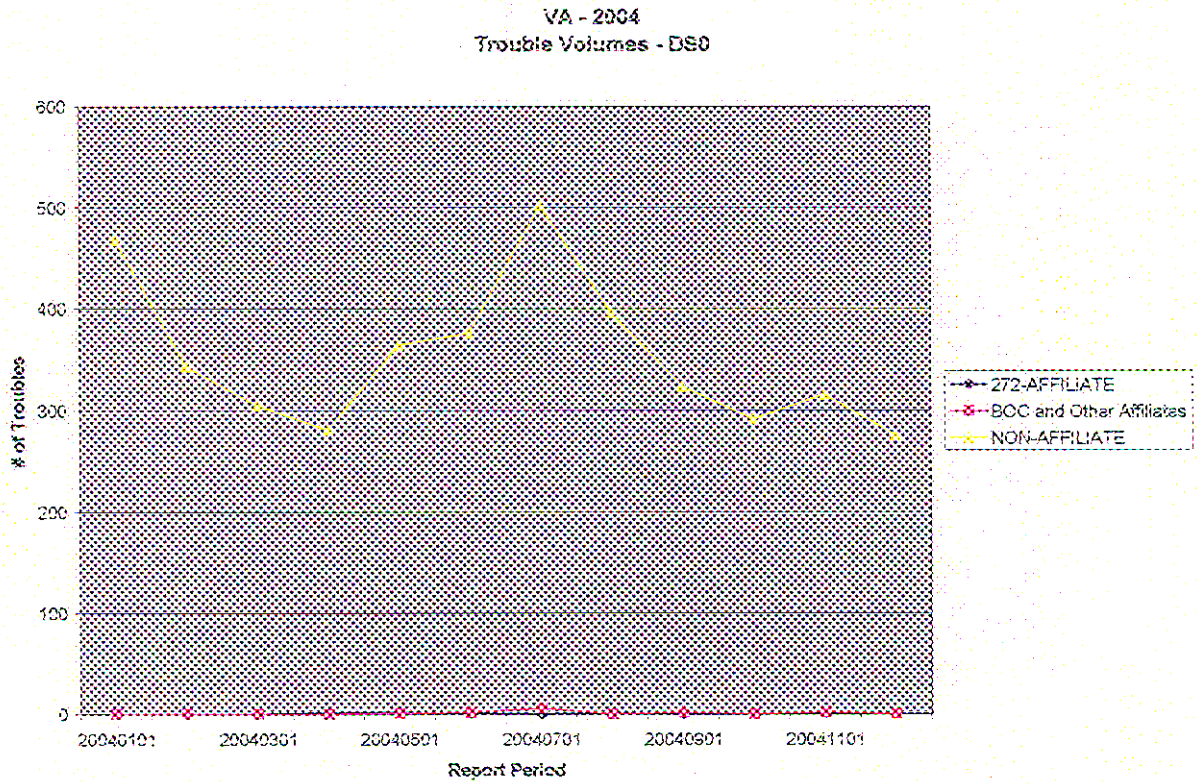
VA - 2003
Average Repair Interval - DS3

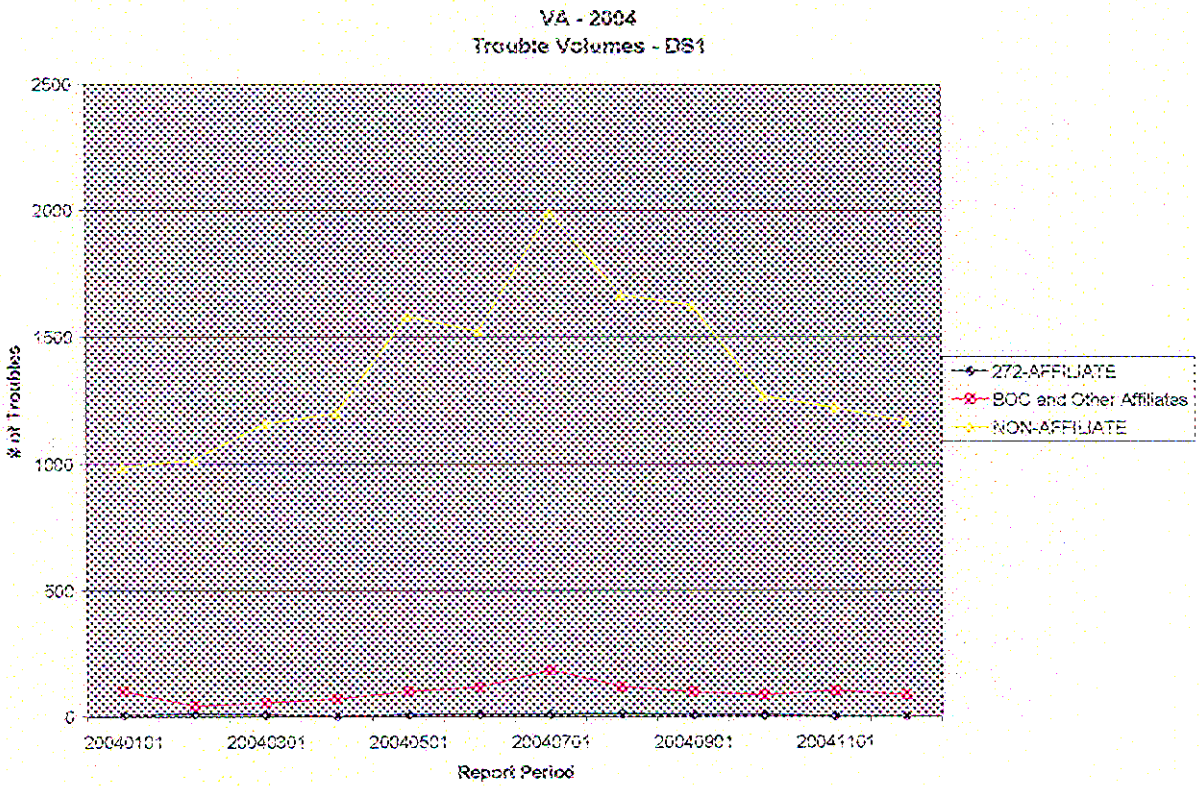


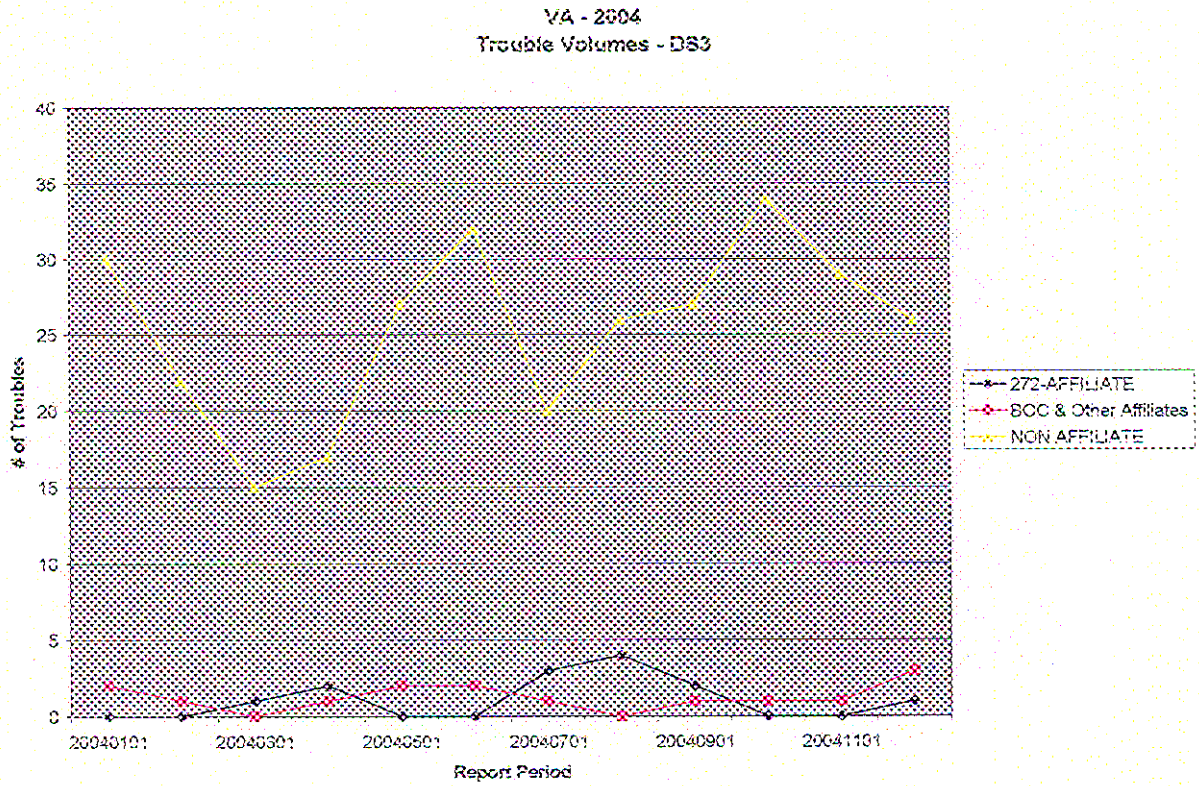
VA - 2003
Average Repair Interval - OCn



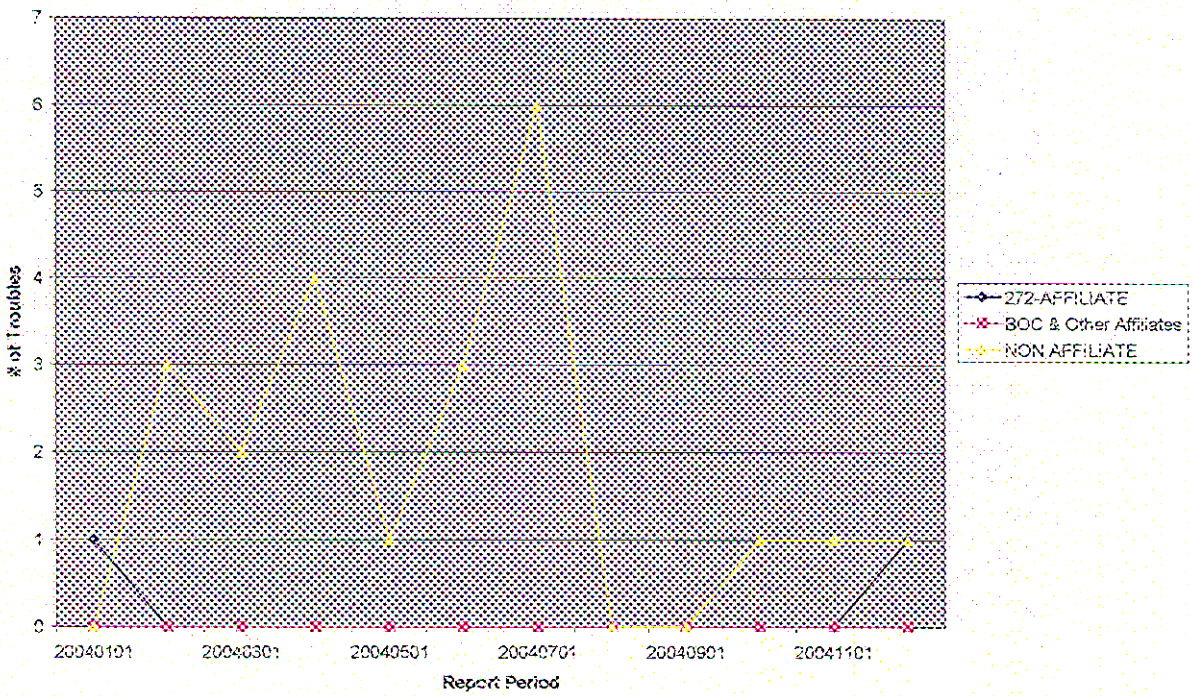

VA - 2004
Trouble Volumes - FGD
35
30
25
20
15
10
5
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE


VA - 2004
Trouble Volumes - DS0
600
500
400
300
200
100
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

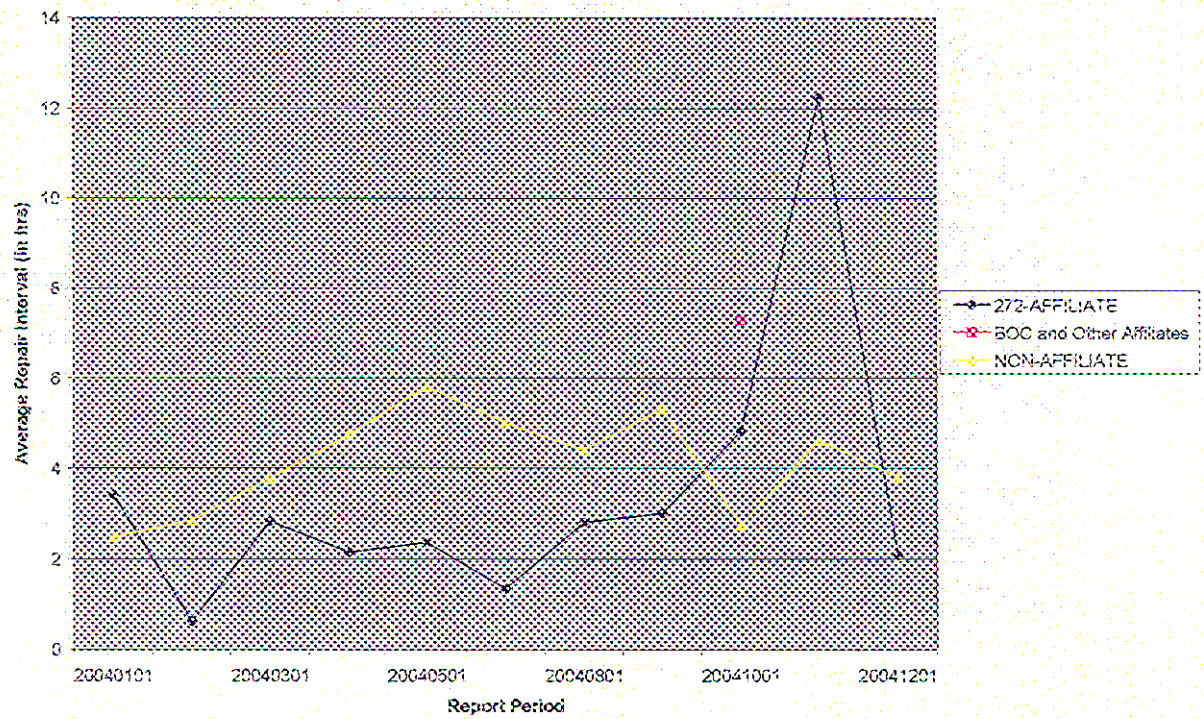

VA - 2004
Trouble Volumes - DS1
2500
2000
1500
1000
500
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


VA - 2004
Trouble Volumes - DS3
40
35
30
25
20
15
10
5
0
# of Troubles
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

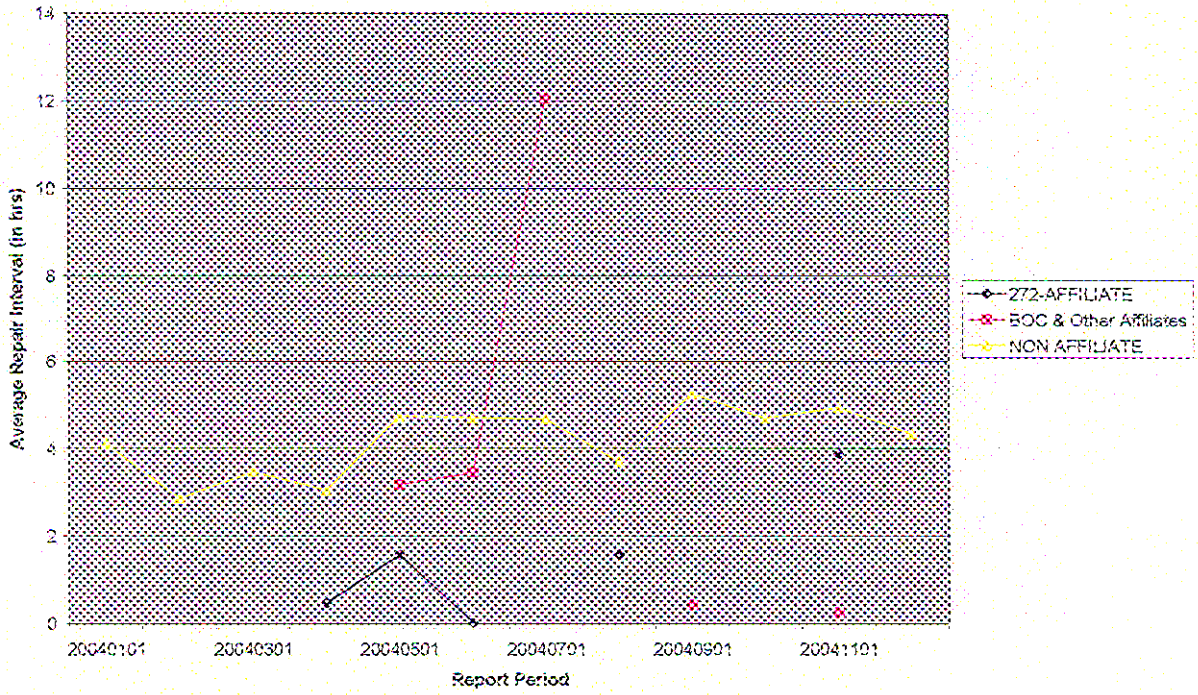
VA - 2004
Trouble Volumes - OCn



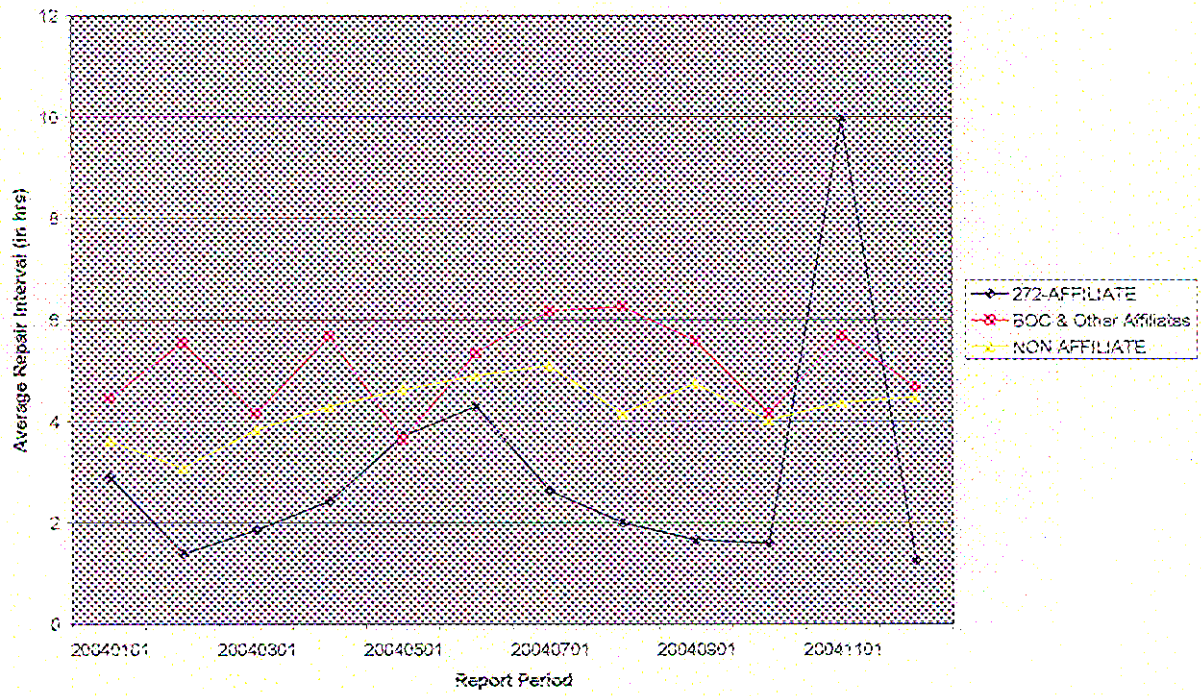
VA - 2004
Average Repair Interval - FGD



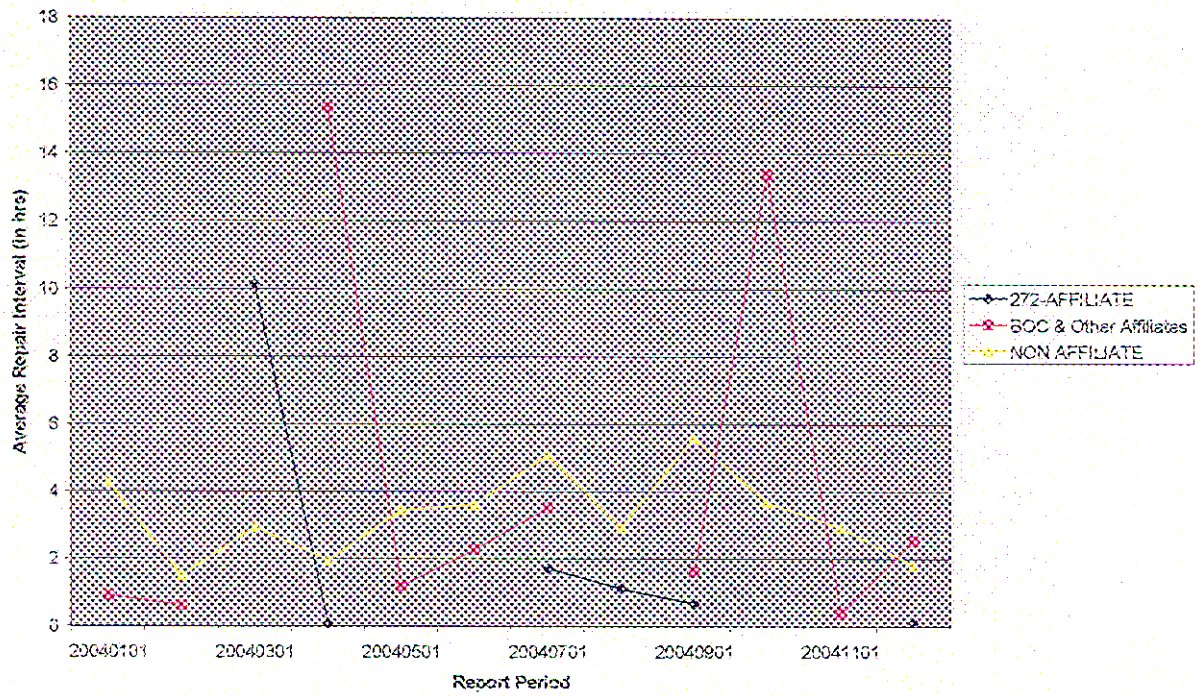
VA - 2004
Average Repair Interval - DS0



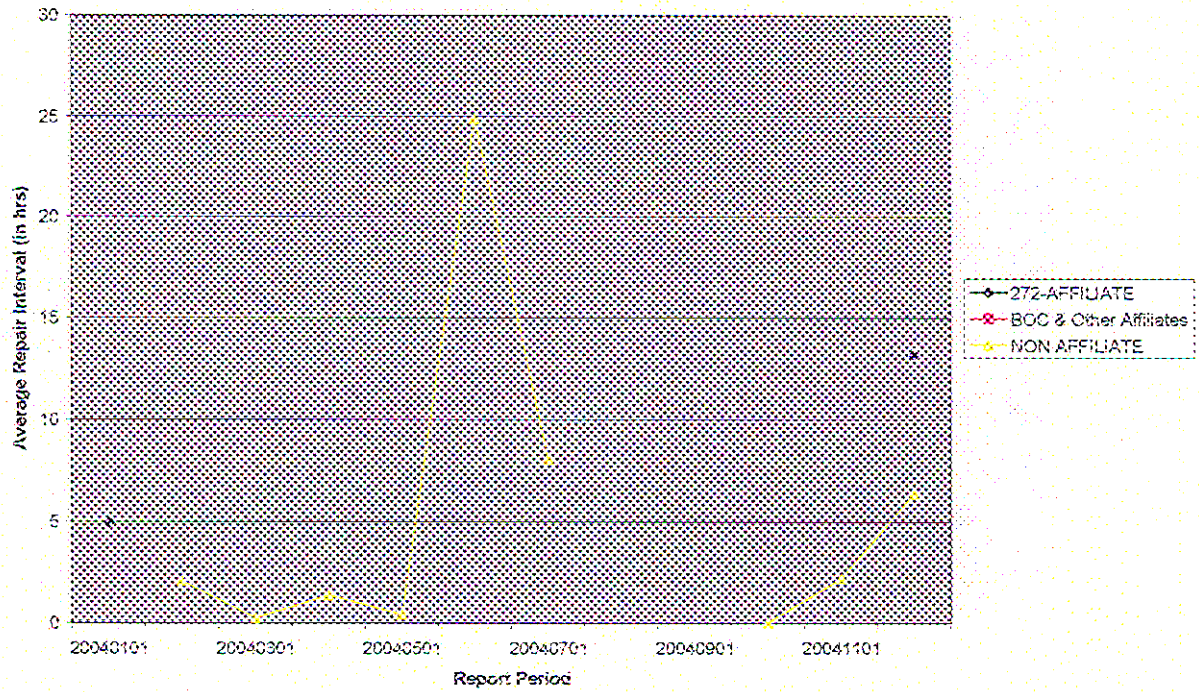
VA - 2004
Average Repair Interval - DS1



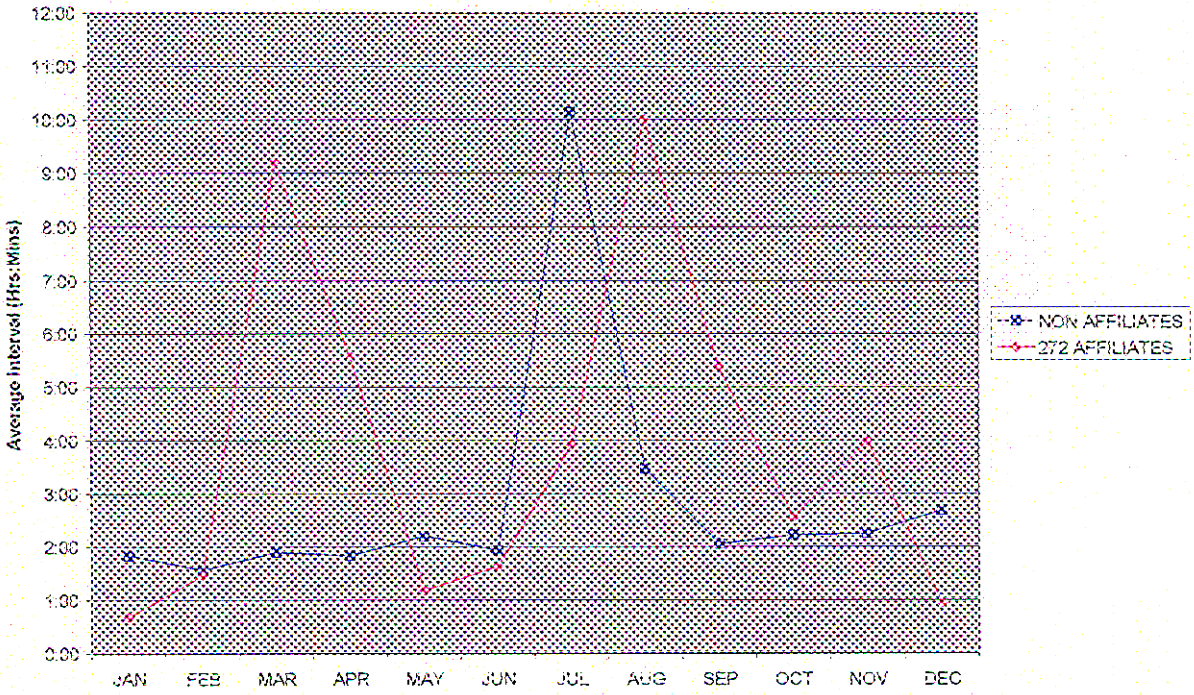
VA - 2004
Average Repair Interval - DS3



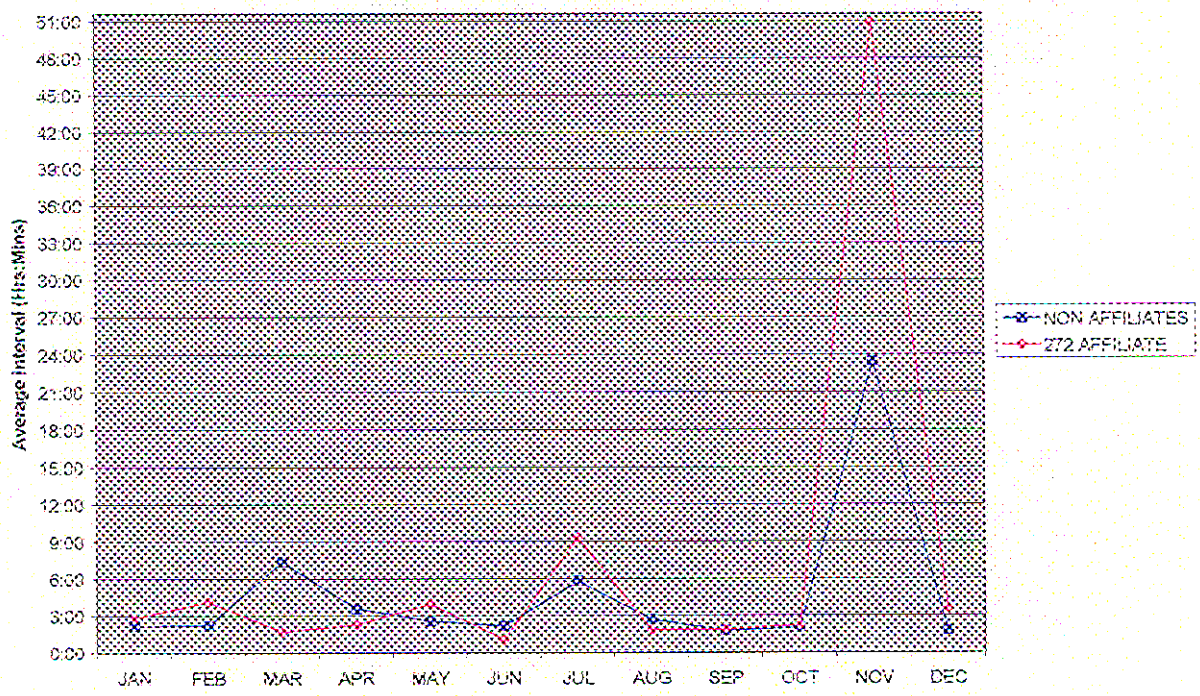
VA - 2004
Average Repair Interval - OCn

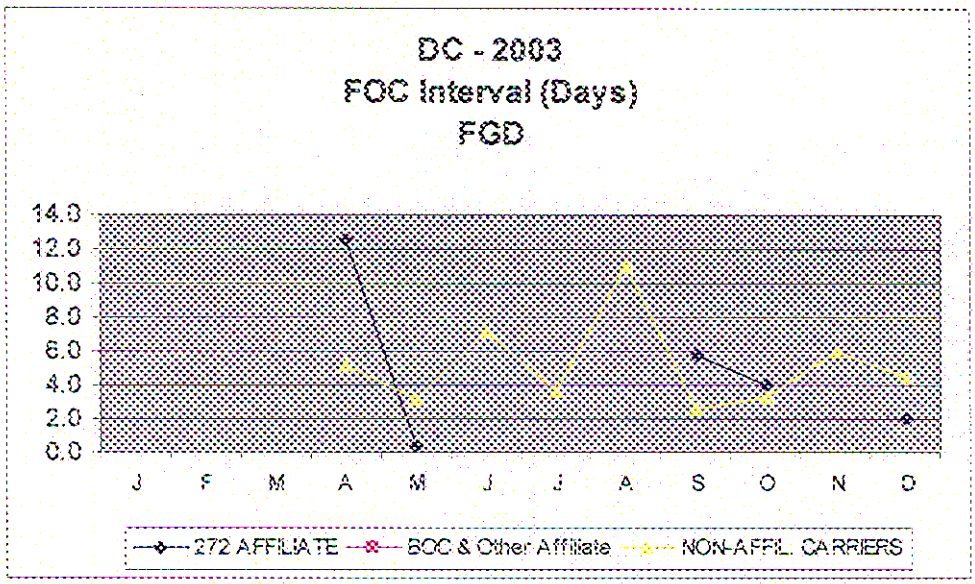


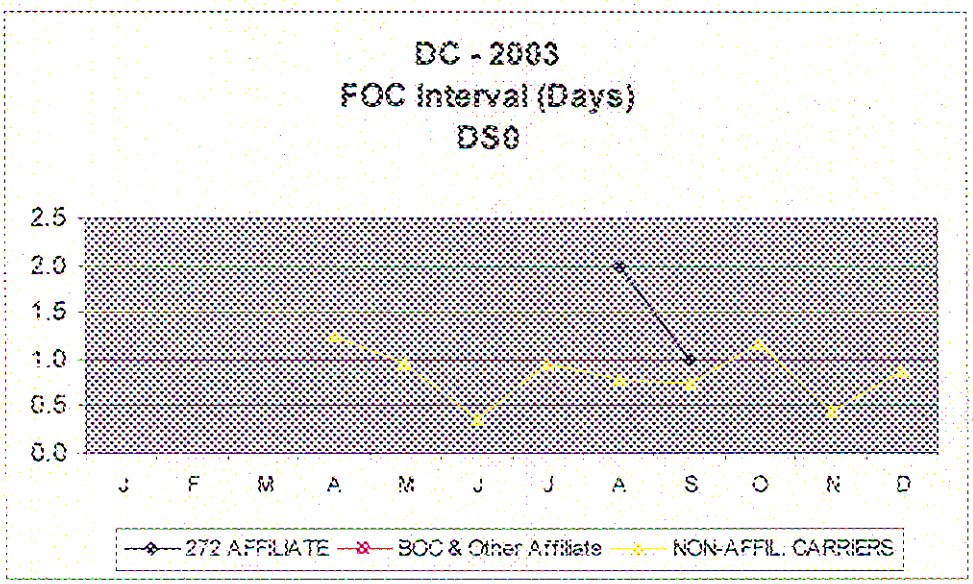
VA - 2003
PIC INTERVALS

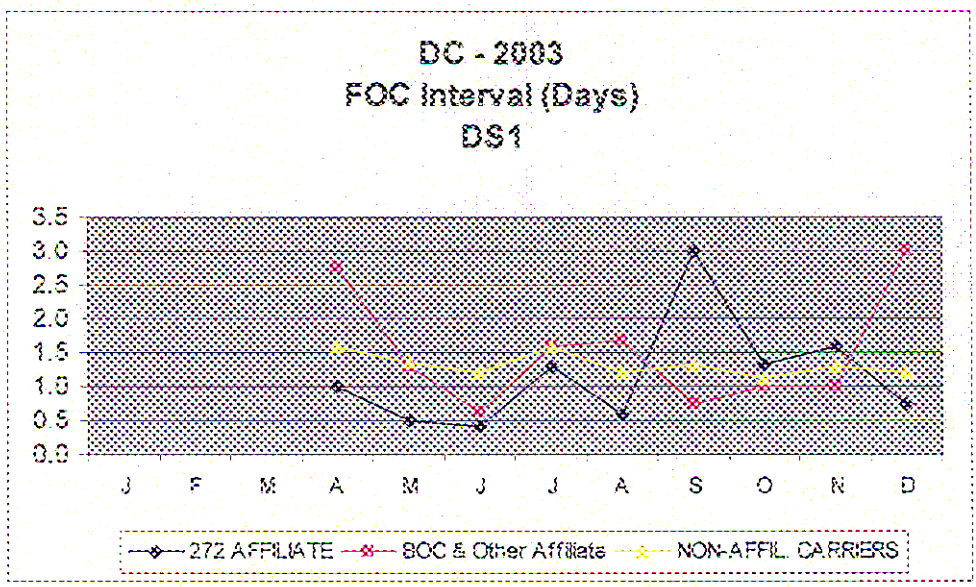


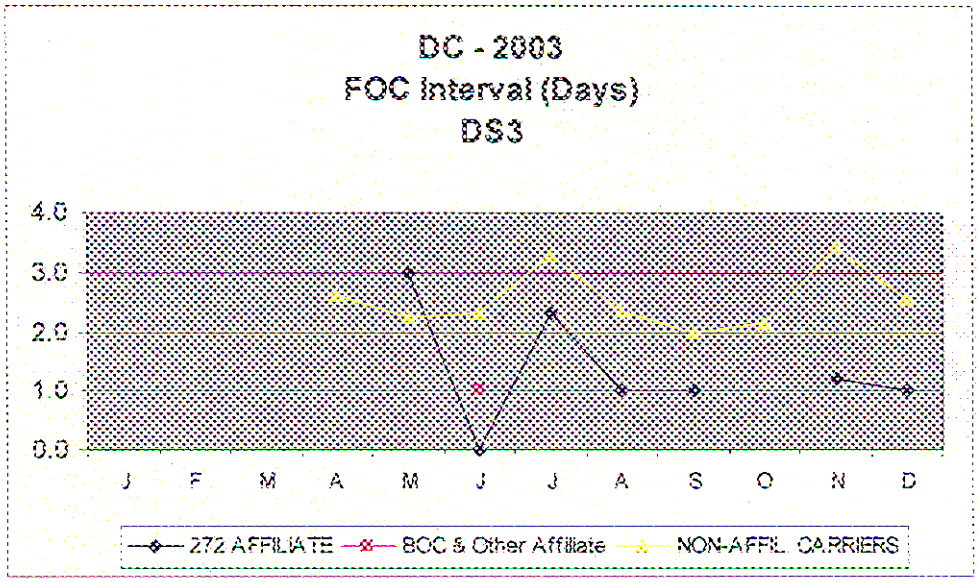
VA - 2004
PIC INTERVALS

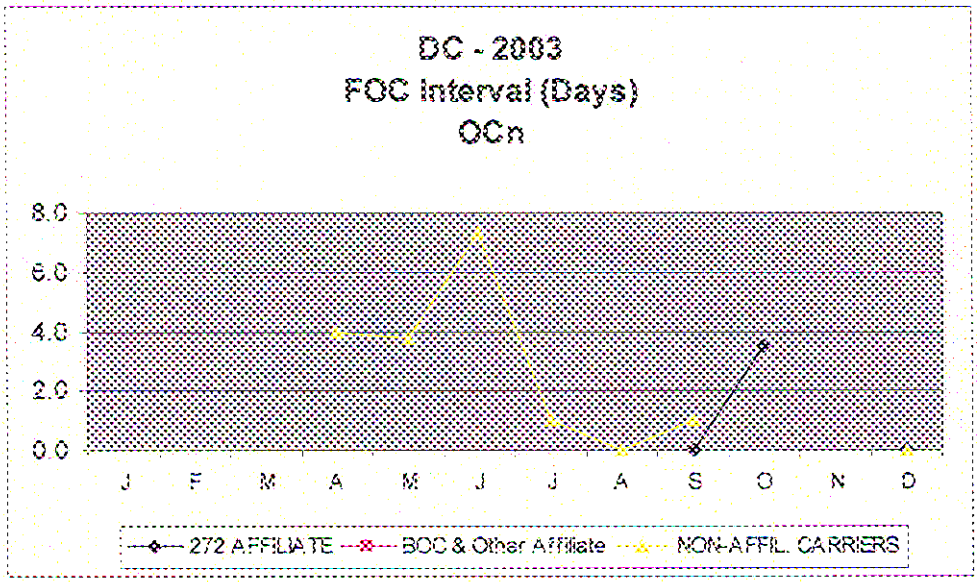


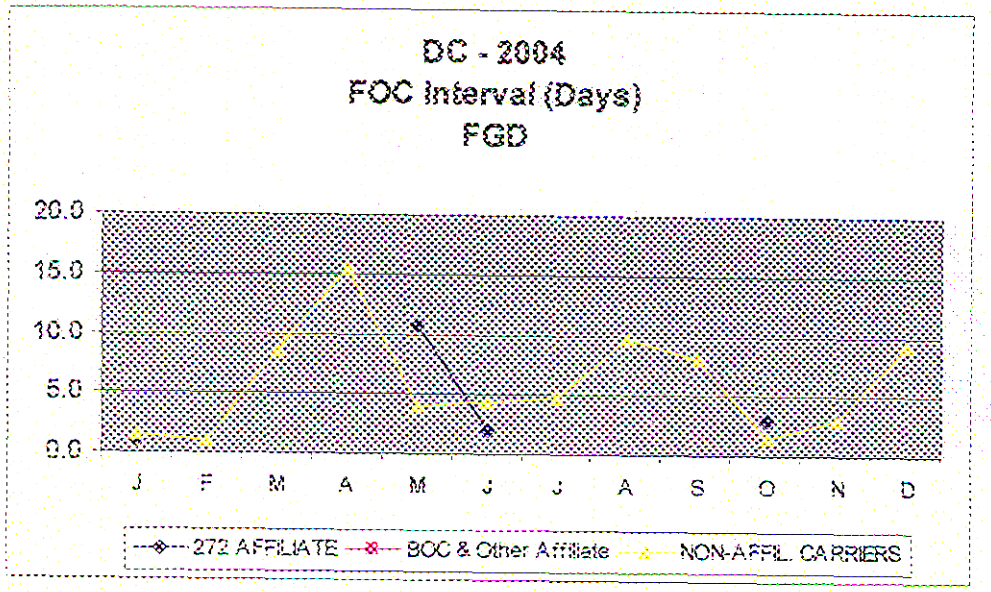

DC - 2003
FOC Interval (Days)
FGD
14.0
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

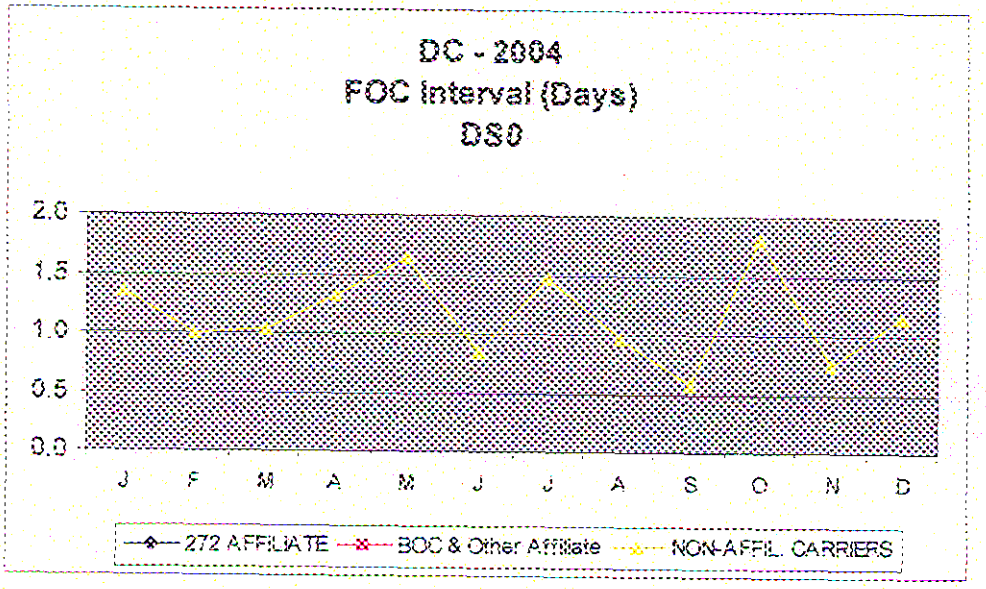

DC - 2003
FOC Interval (Days)
DS0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

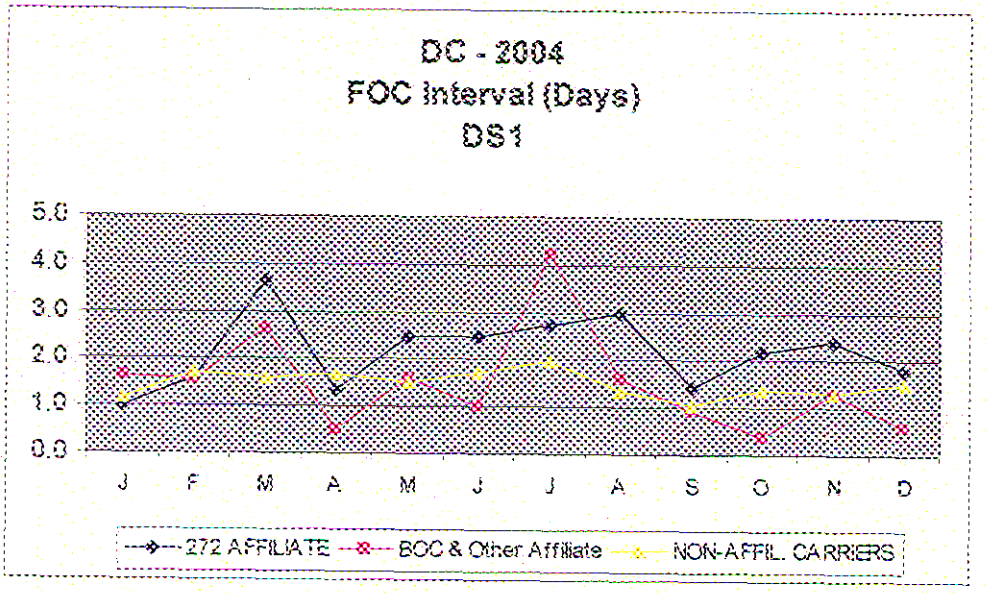

DC - 2003
FOC Interval (Days)
DS1
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

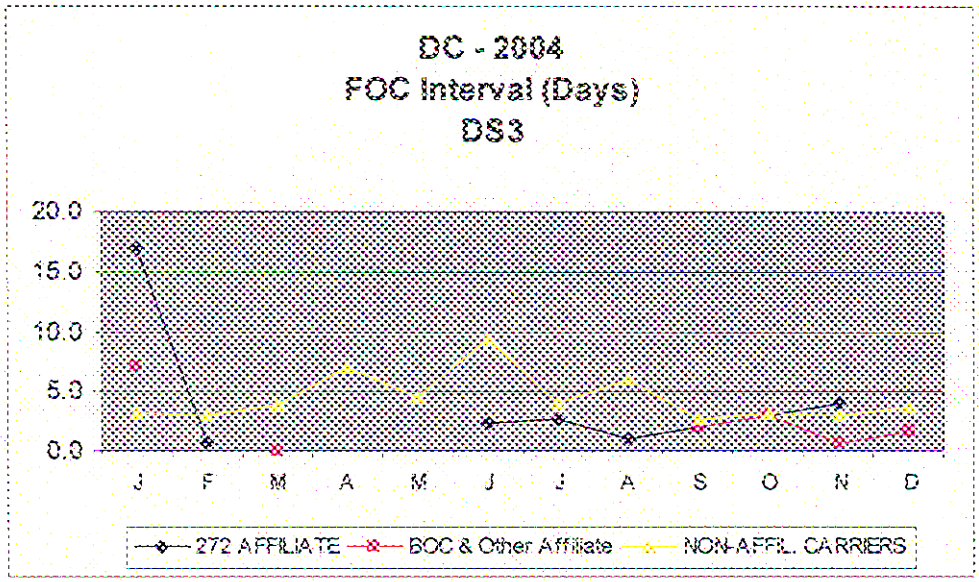

DC - 2003
FOC Interval (Days)
DS3
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

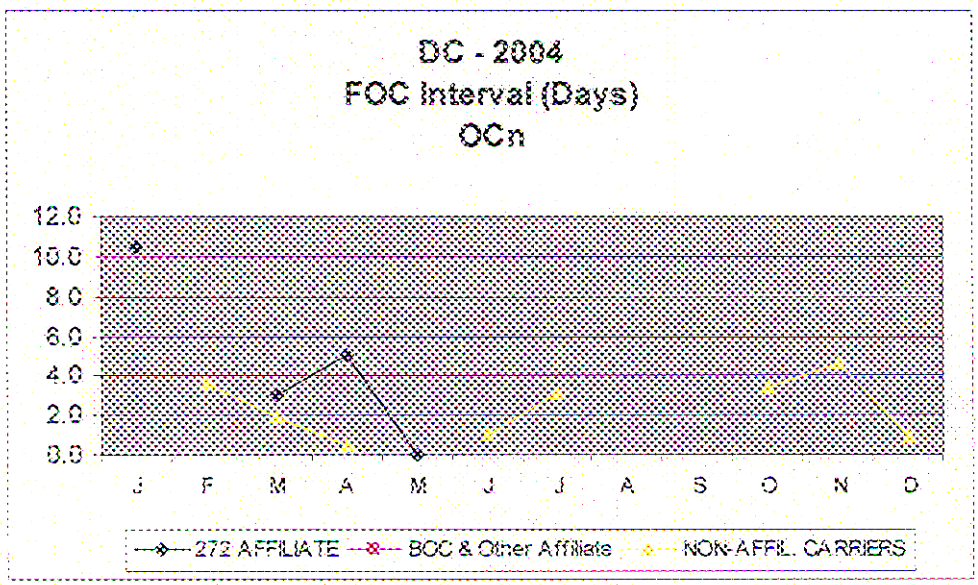

DC - 2003
FOC Interval (Days)
OCn
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


DC - 2004
FOC Interval (Days)
FGD
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

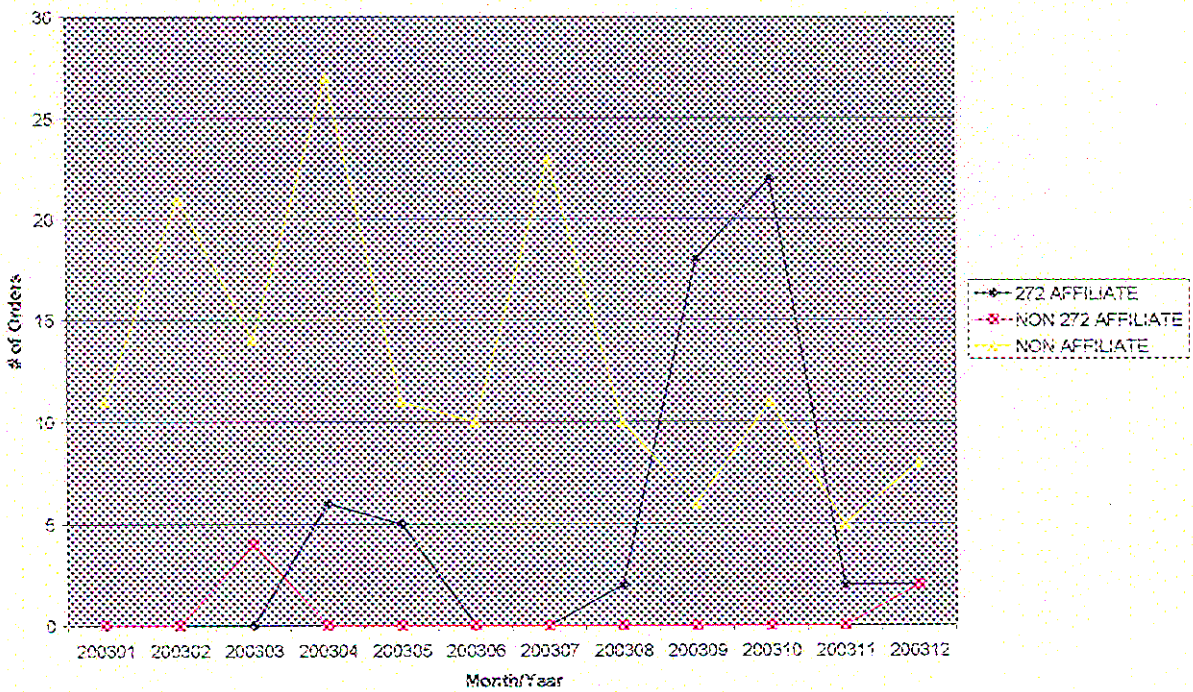

DC - 2004
FOC Interval (Days)
DS0
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


DC - 2004
FOC Interval (Days)
DS1
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

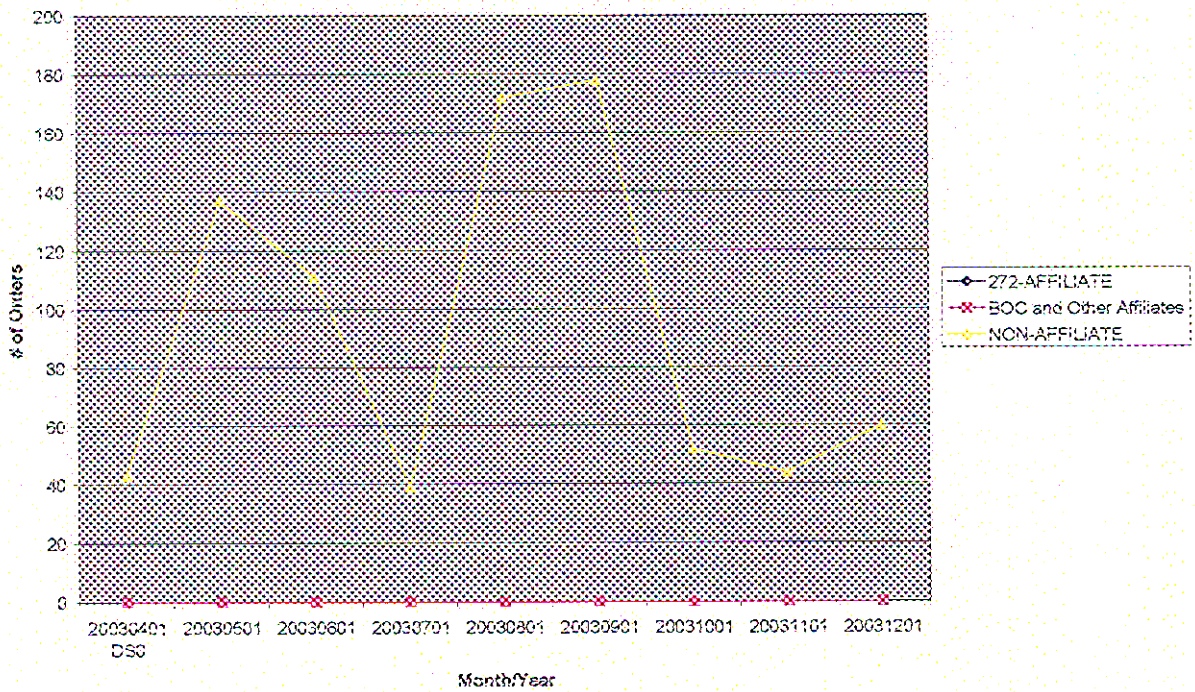

DC - 2004
FOC Interval (Days)
DS3
20.0
15.0
10.0
5.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

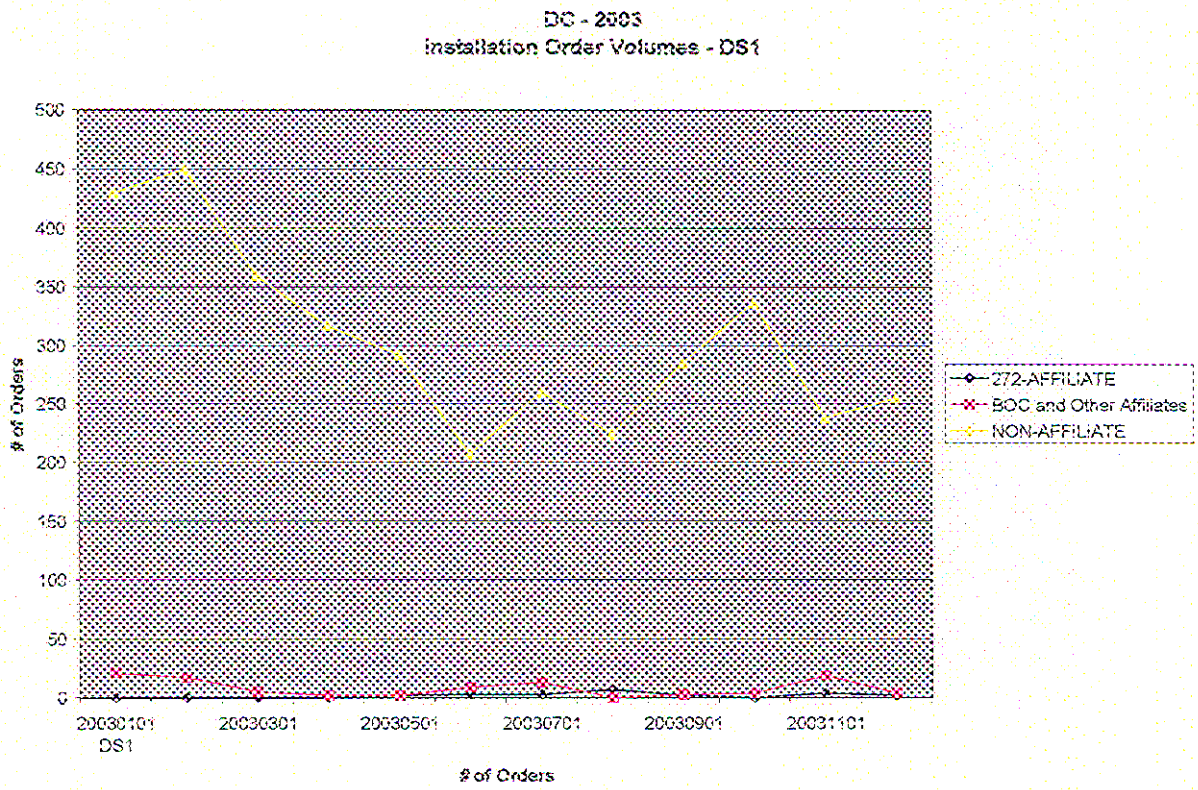

DC - 2004
FOC Interval (Days)
OCn
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

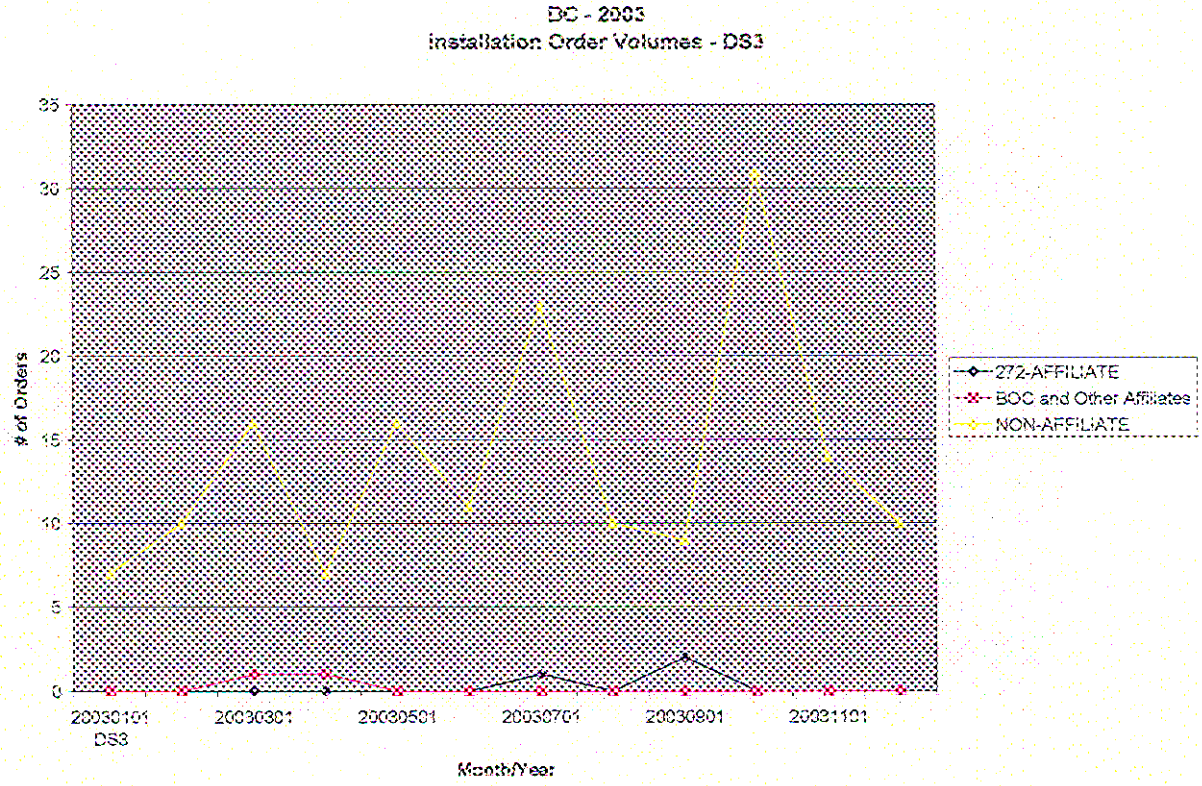
DC - 2003
Installation Order Volumes - FGD

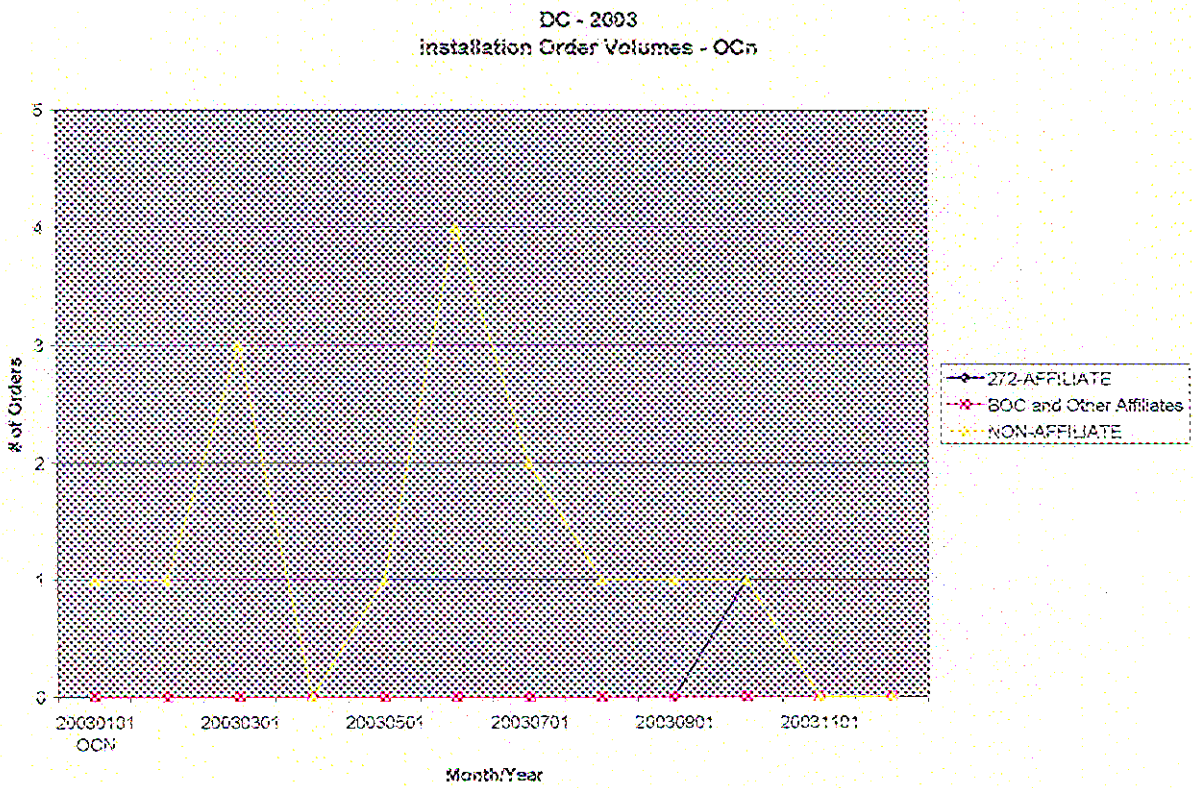


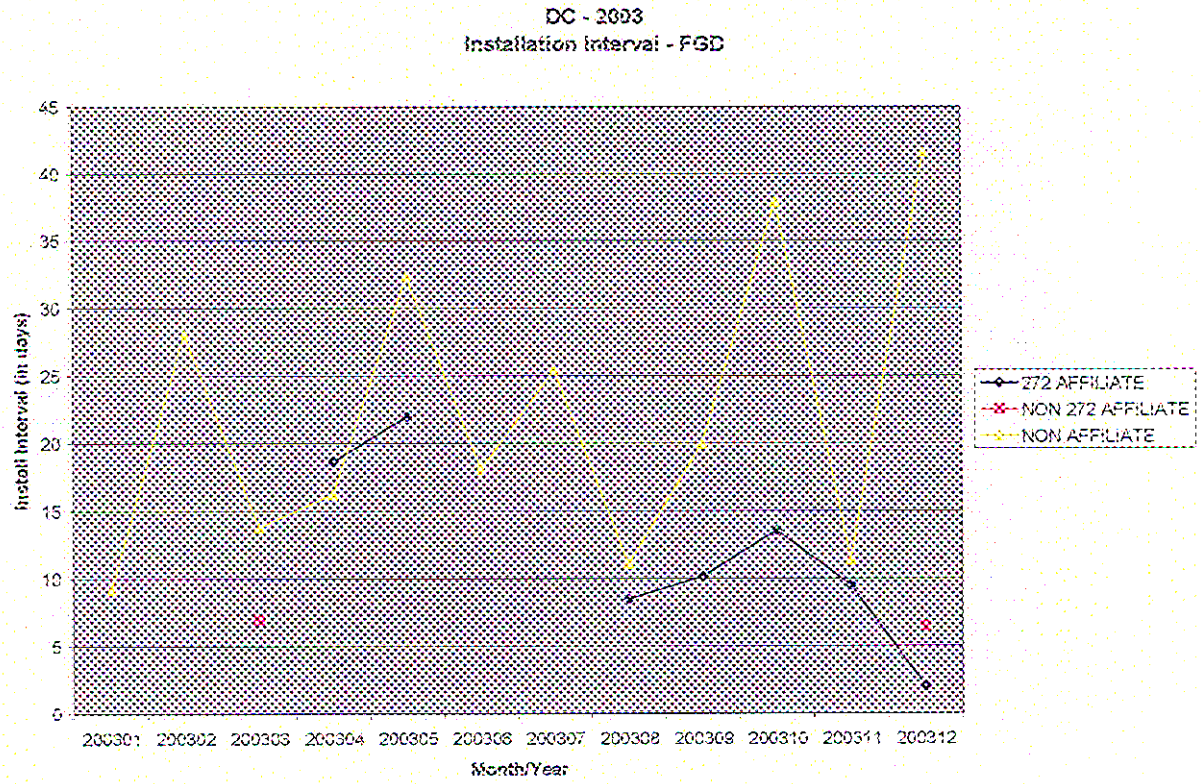
DC - 2003
Installation Order Volumes - DS0

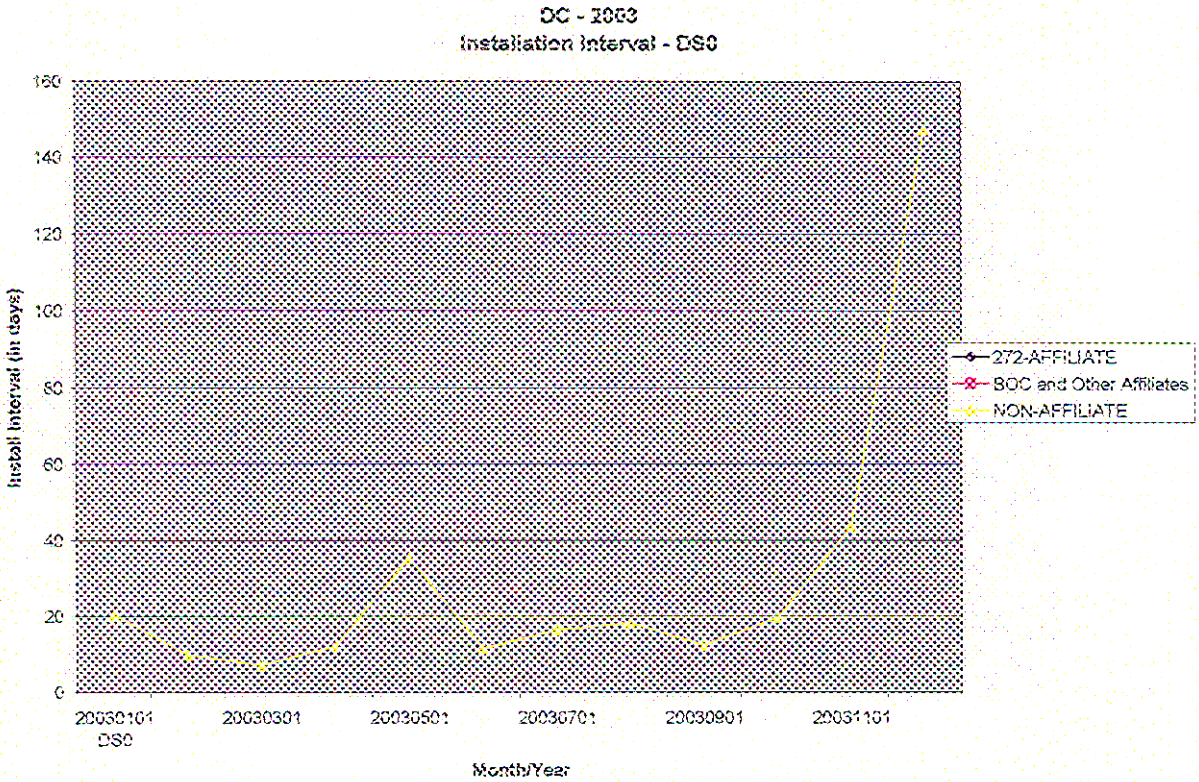


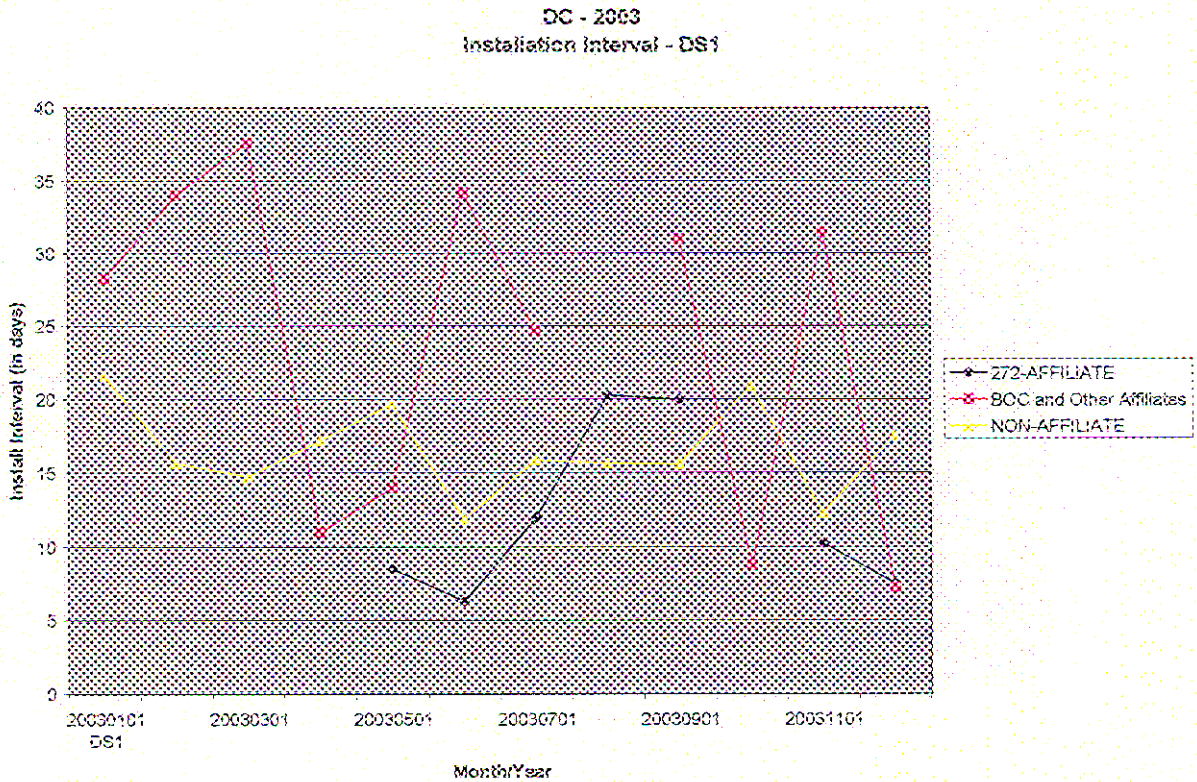

DC - 2003
Installation Order Volumes - DS1
500
450
400
350
300
250
200
150
100
50
0
# of Orders
20030101
DS1
20030301
20030501
20030701
20030901
20031101
# of Orders
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


DC - 2003
Installation Order Volumes - DS3
35
30
25
20
15
10
5
0
# of Orders
20030101
DS3
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

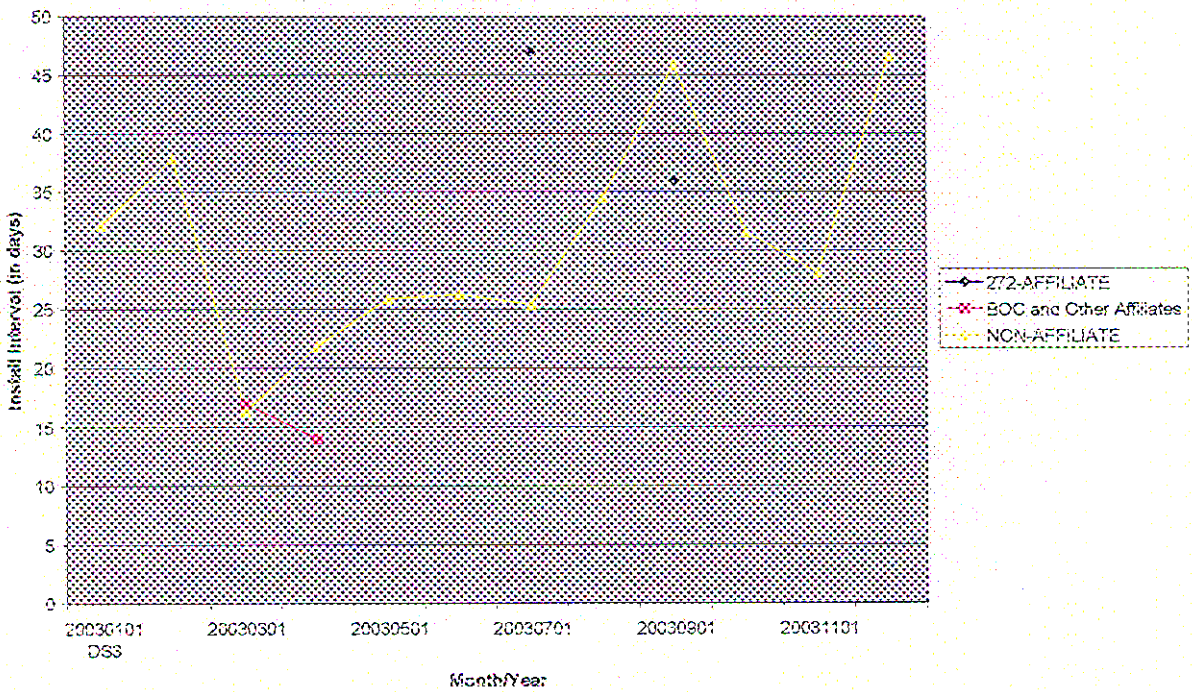

DC - 2003
Installation Order Volumes - OCn
# of Orders
0
1
2
3
4
5
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


DC - 2003
Installation Interval - FGD
Install Interval (in days)
0
5
10
15
20
25
30
35
40
45
200301
200302
200303
200304
200305
200306
200307
200308
200309
200310
200311
200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

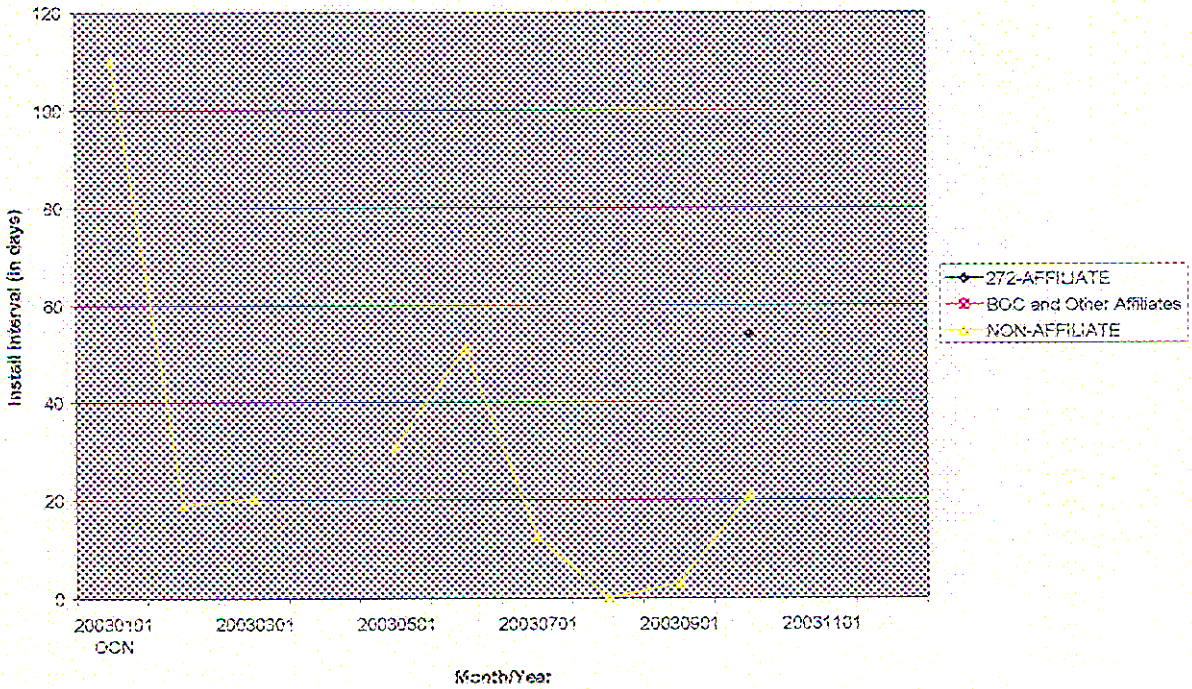

DC - 2003
Installation Interval - DS0
Install Interval (in days)
160
140
120
100
80
60
40
20
0
20030101
DS0
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

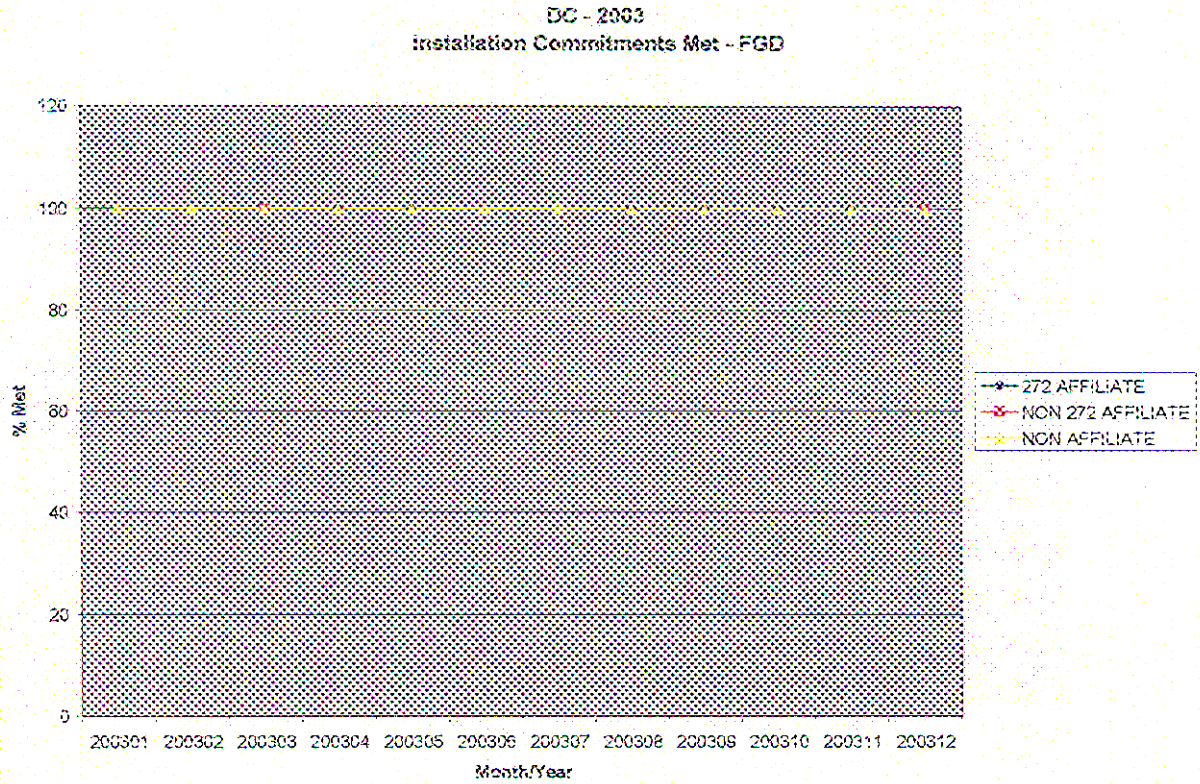

DC - 2003
Installation Interval - DS1
Install Interval (in days)
40
35
30
25
20
15
10
5
0
20030101
DS1
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

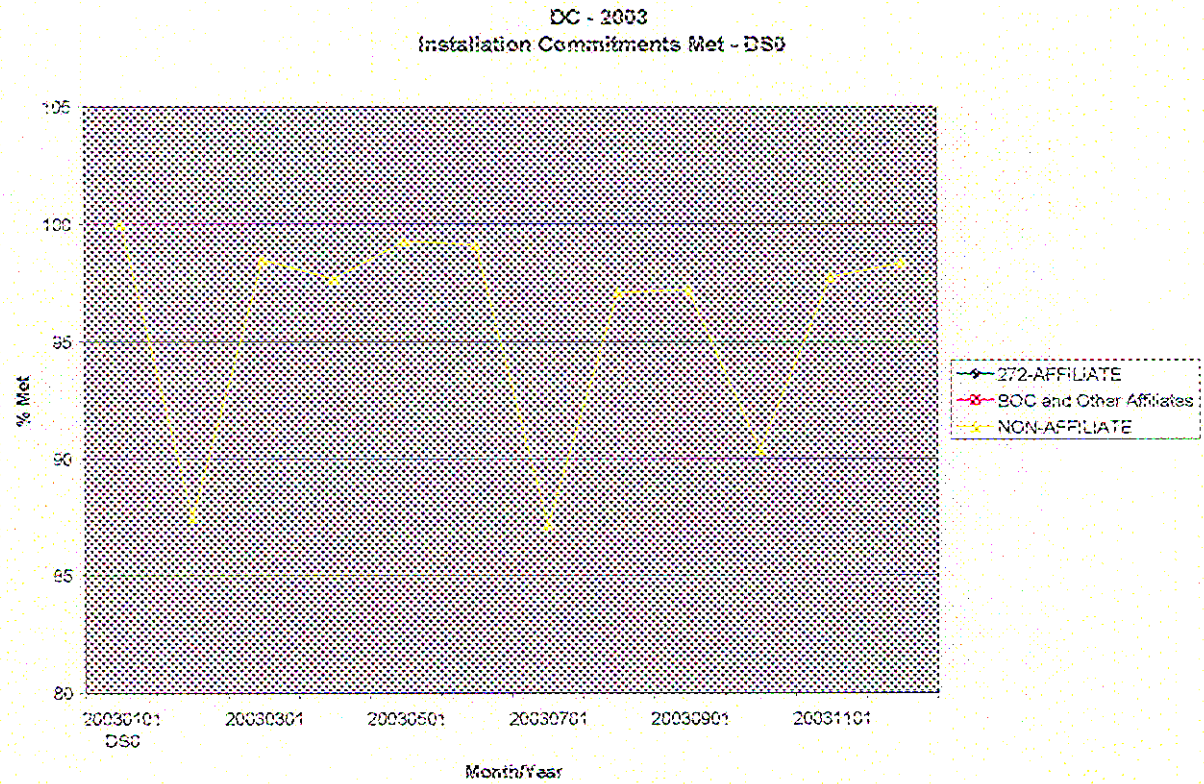
DC - 2003
Installation Interval - DS3



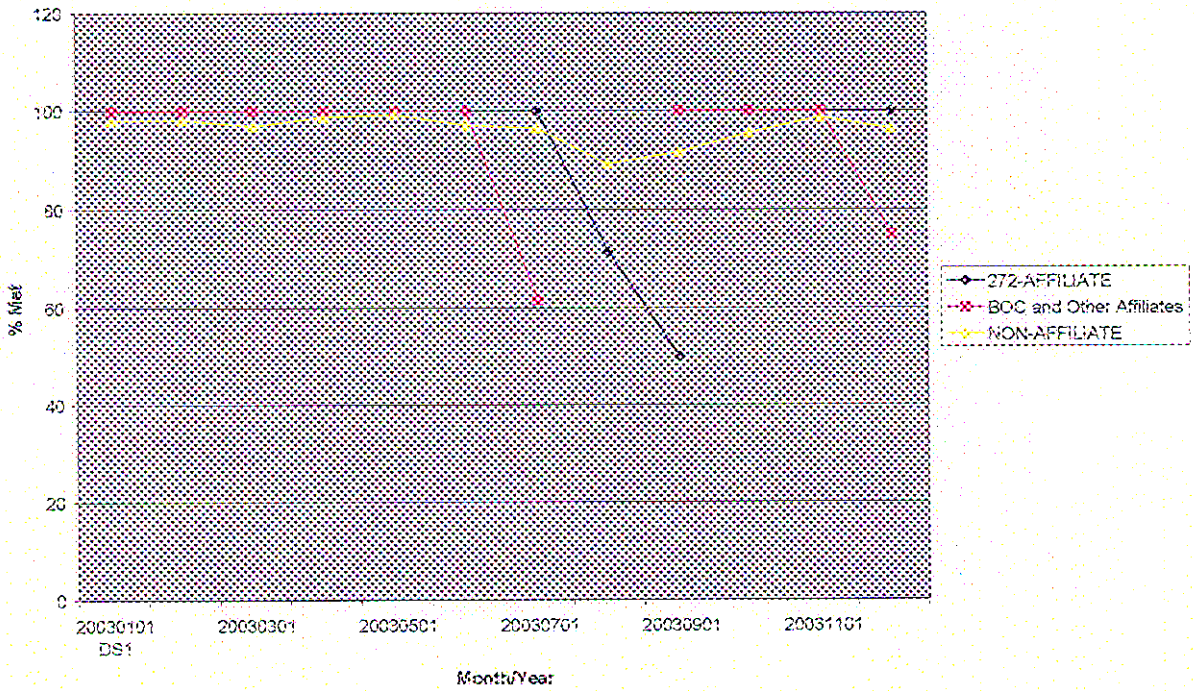
DC - 2003
Installation Interval - OCn



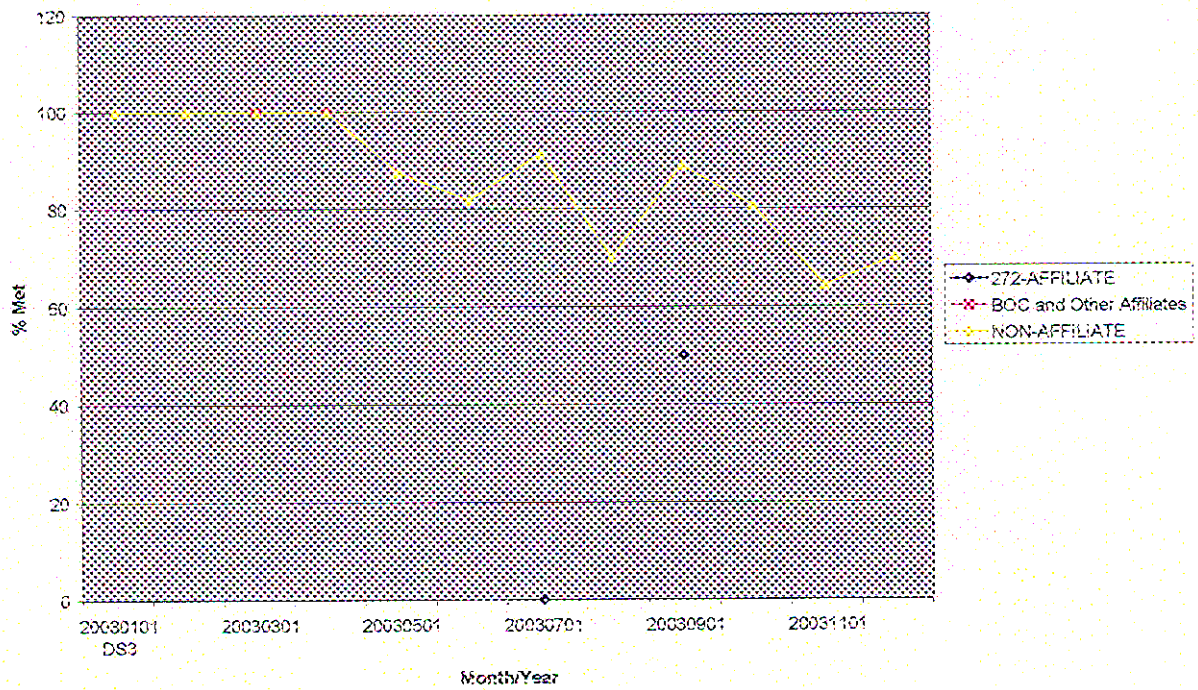

DC - 2003
Installation Commitments Met - FGD
% Met
120
100
80
60
40
20
0
200301 200302 200303 200304 200305 200306 200307 200308 200309 200310 200311 200312
Month/Year
272 AFFILIATE
NON 272 AFFILIATE
NON AFFILIATE

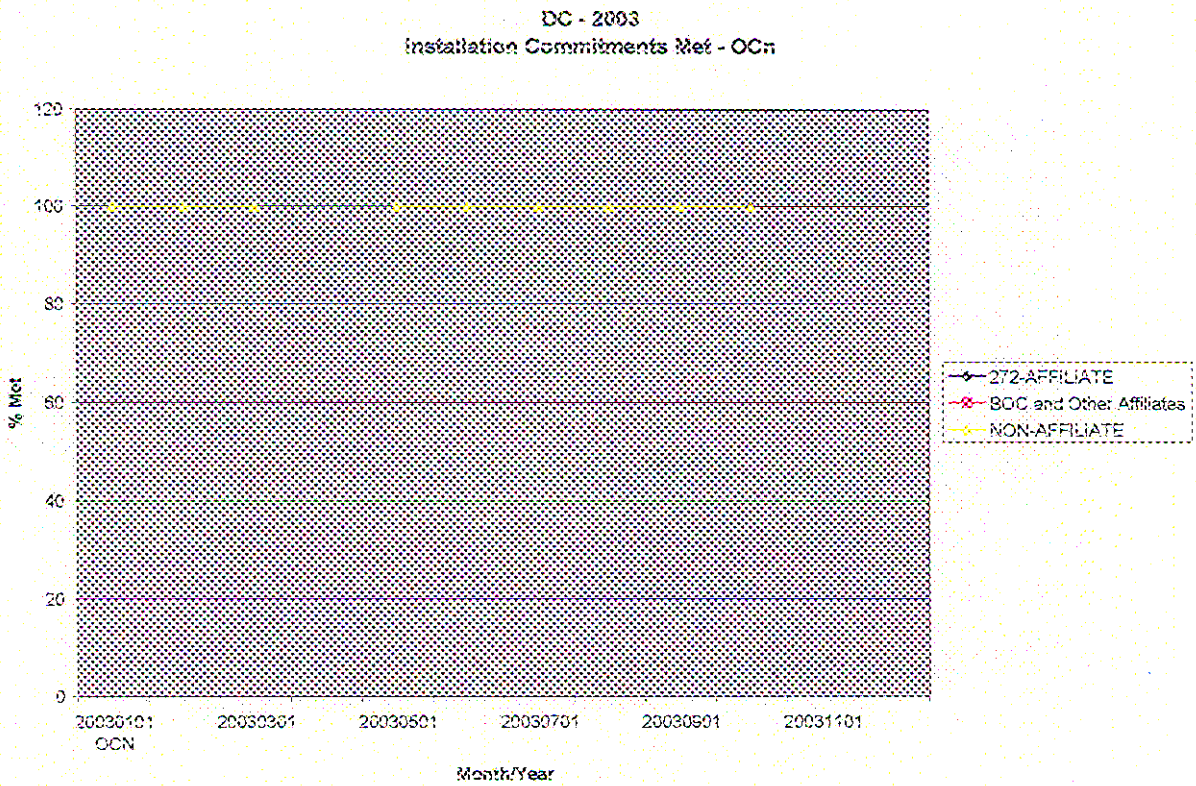

DC - 2003
Installation Commitments Met - DSO
% Met
105
100
95
90
85
80
20030101
DSO
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

DC - 2003
Installation Commitments Met - DS1

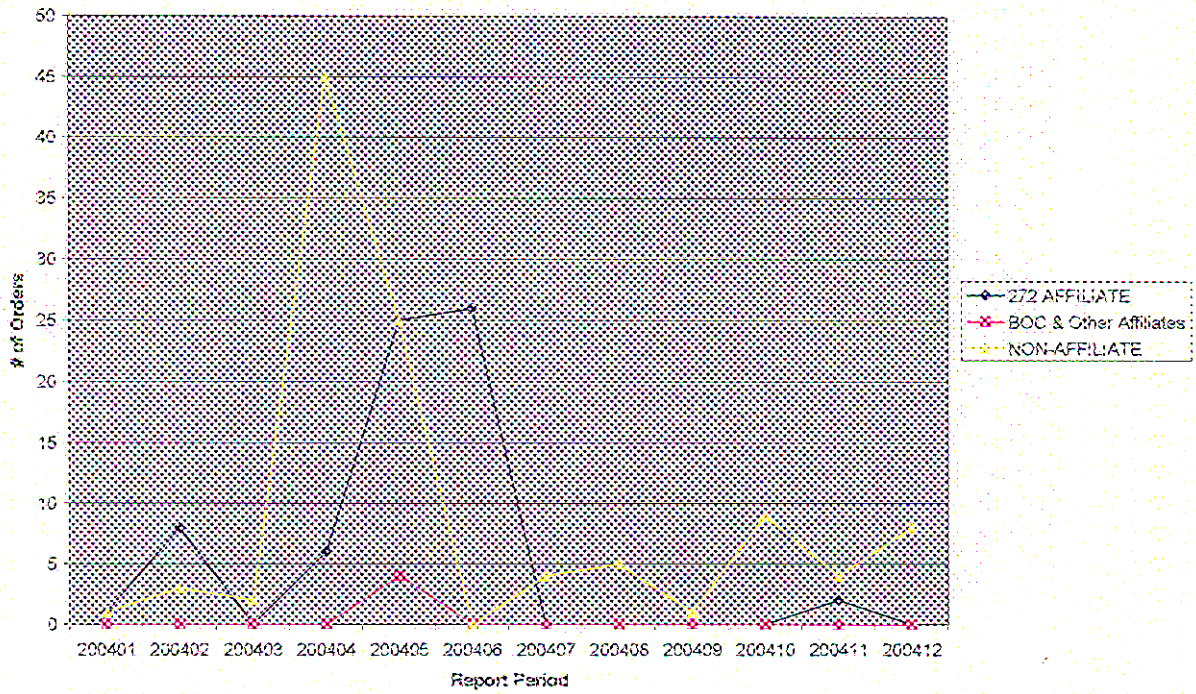


DC - 2003
Installation Commitments Met - DS3

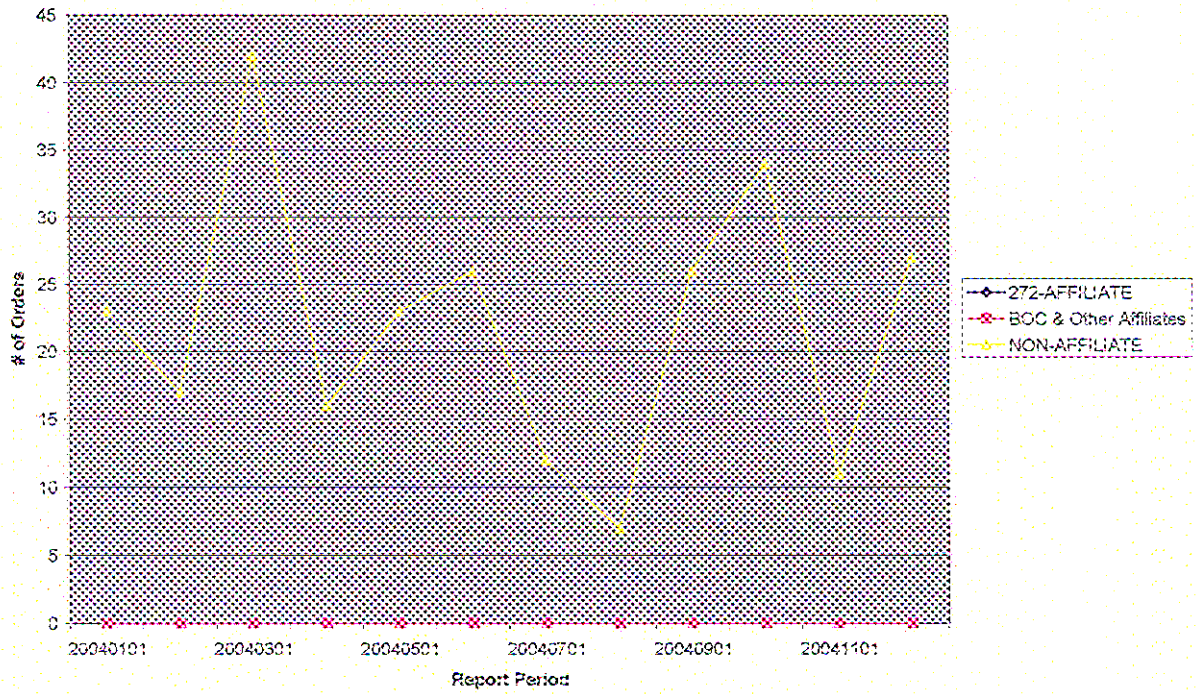



DC - 2003
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20030101
OCN
20030301
20030501
20030701
20030901
20031101
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

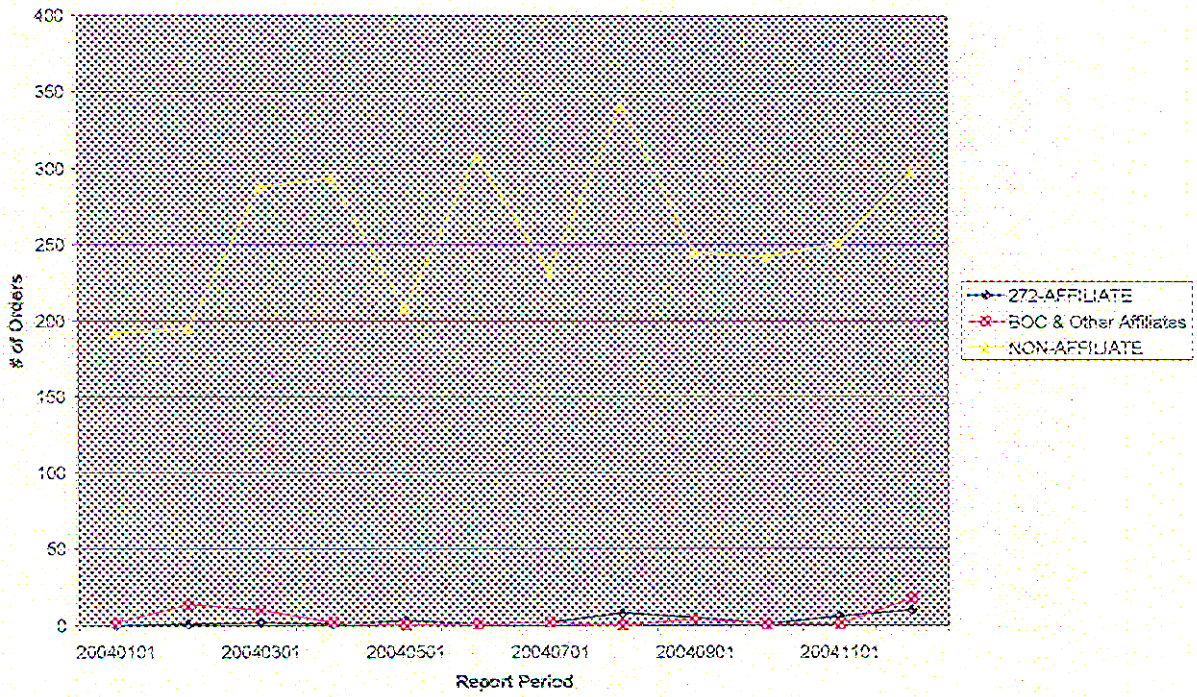
DC - 2004
Installation Order Volumes - FGD



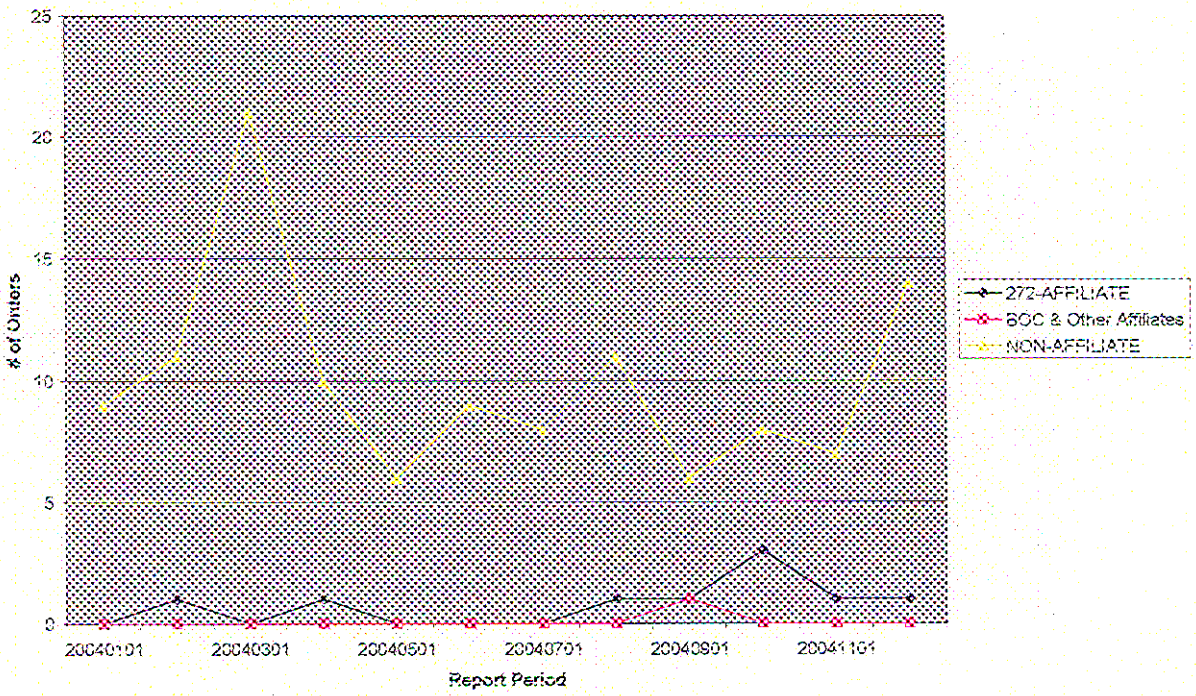
DC - 2004
Installation Order Volumes - DS0



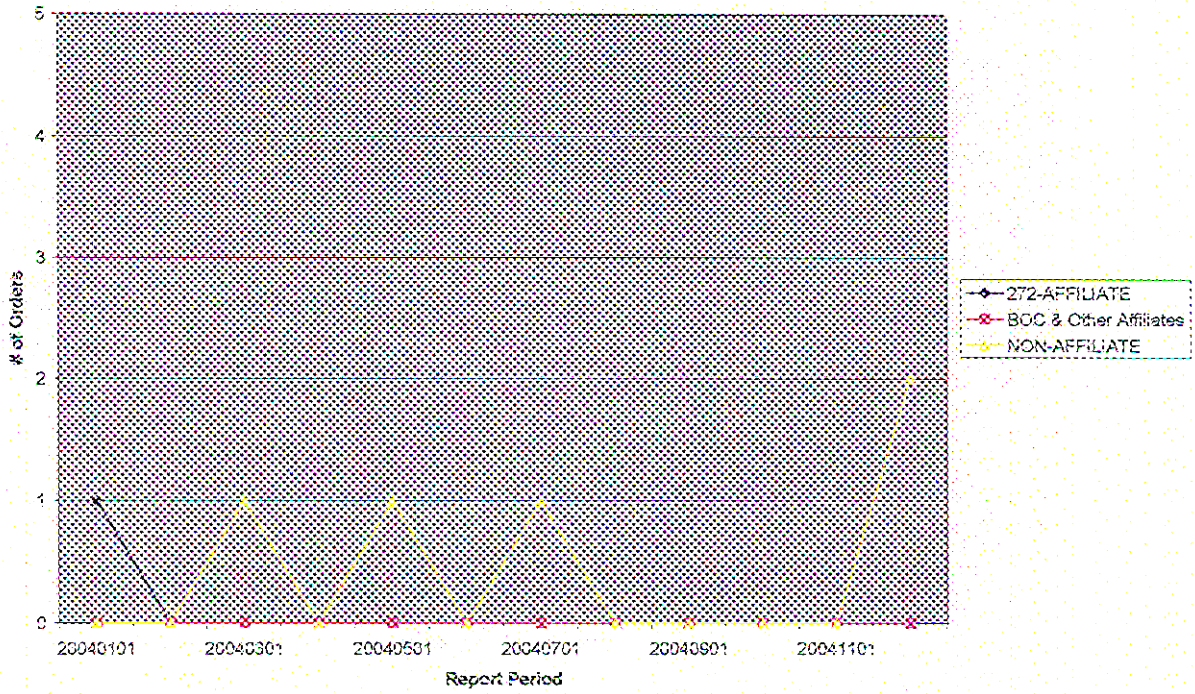
DC - 2004
Installation Order Volumes - DS1



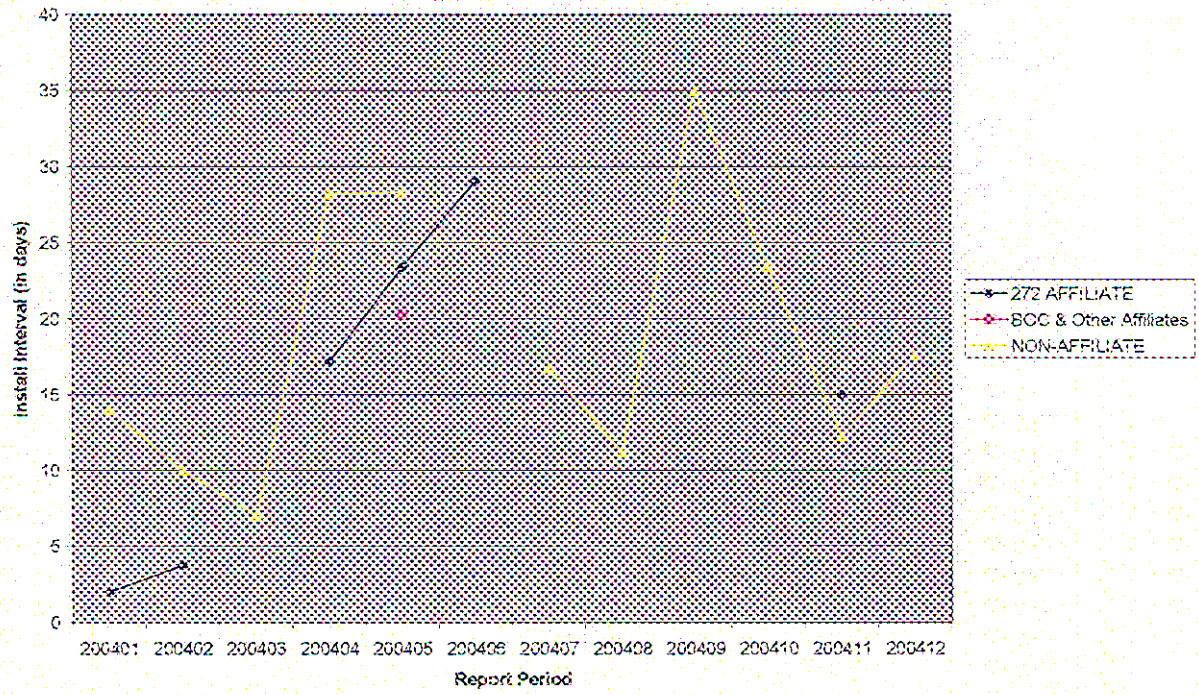
DC - 2004
Installation Order Volumes - DS3



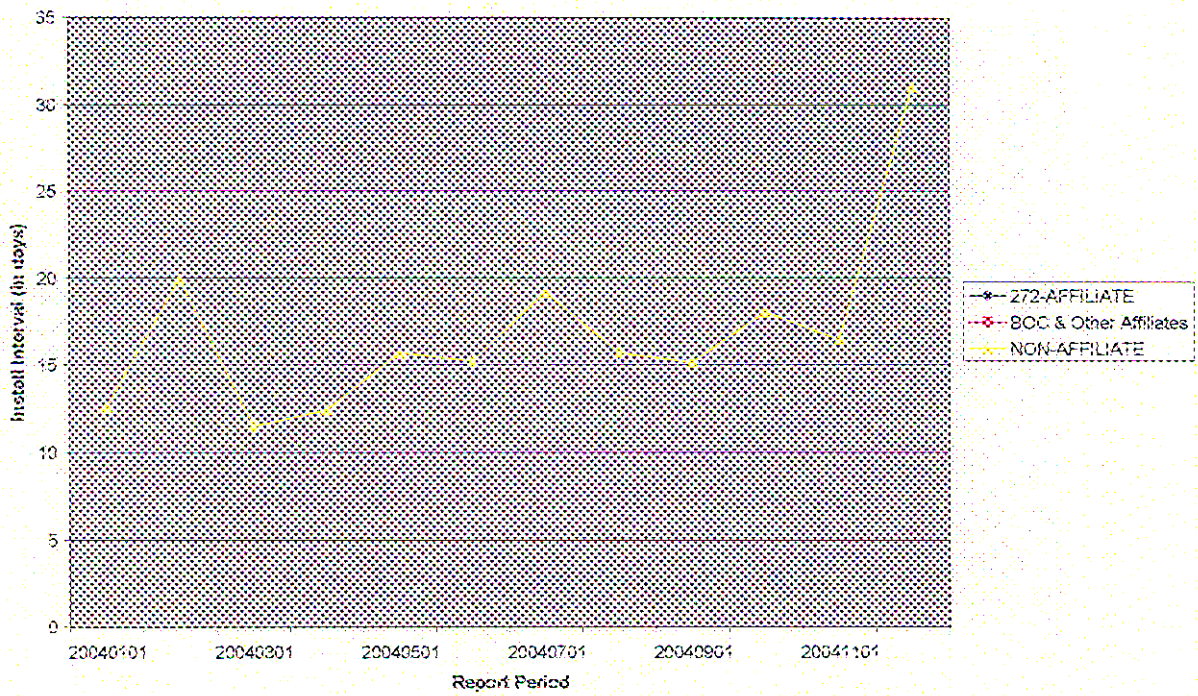
DC - 2004
Installation Order Volumes - OCn



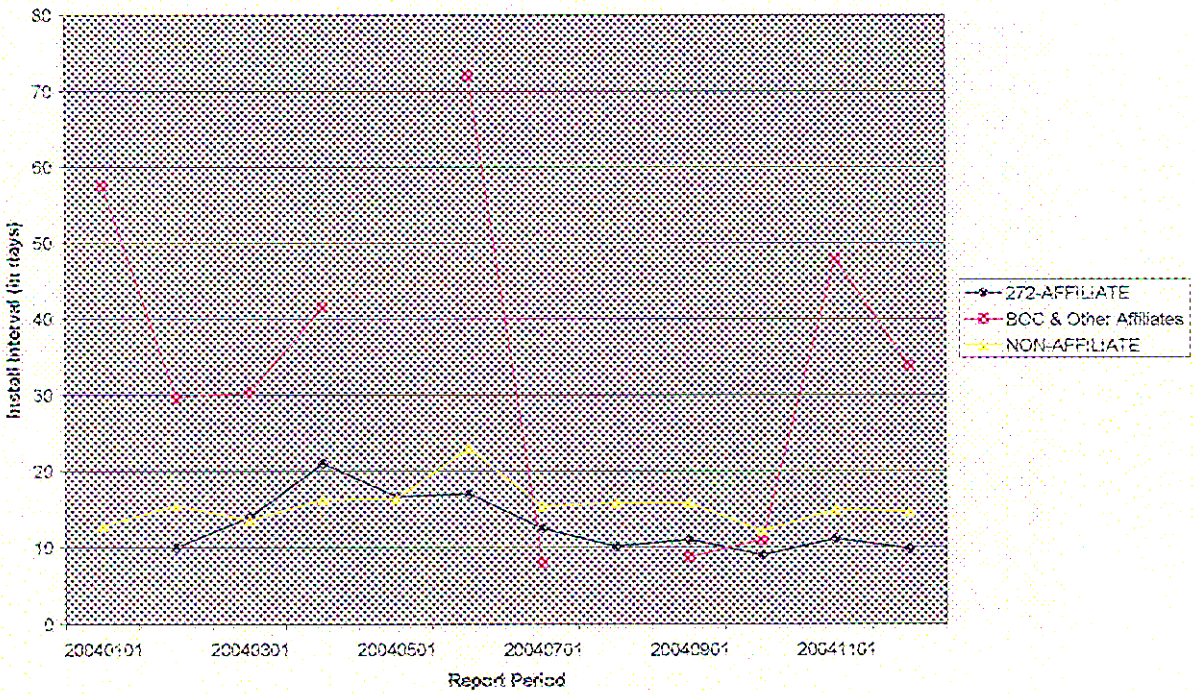
DC - 2004
Installation Interval - FGD



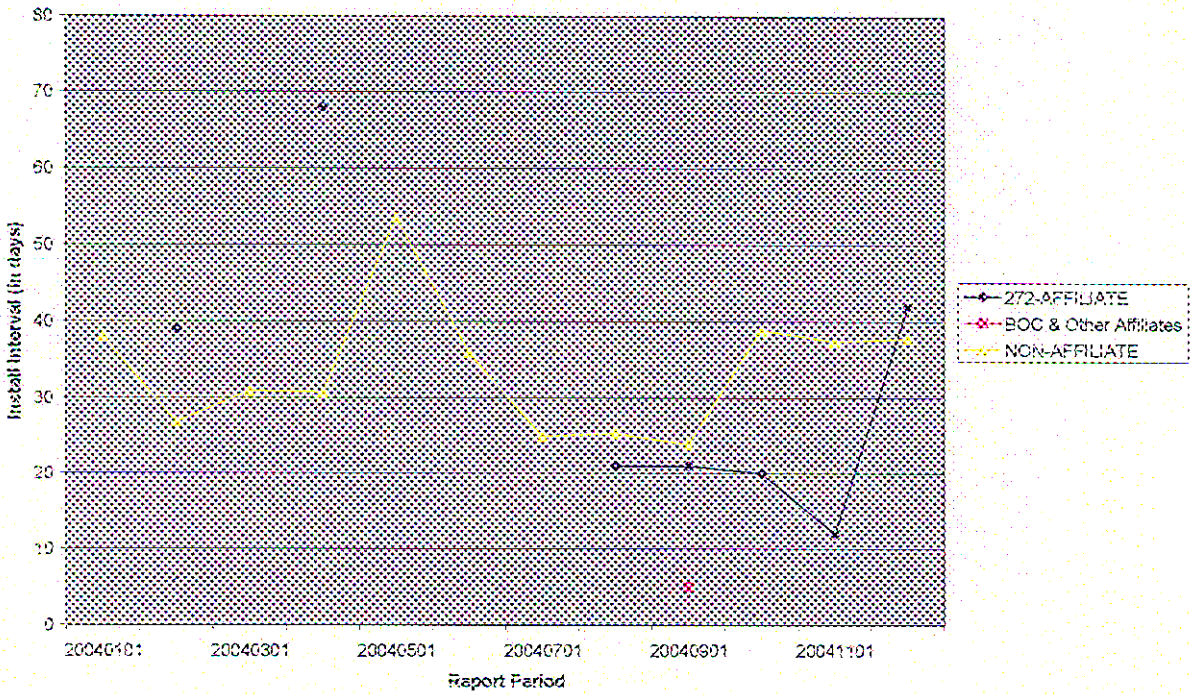
DC - 2004
Installation Interval - DS0



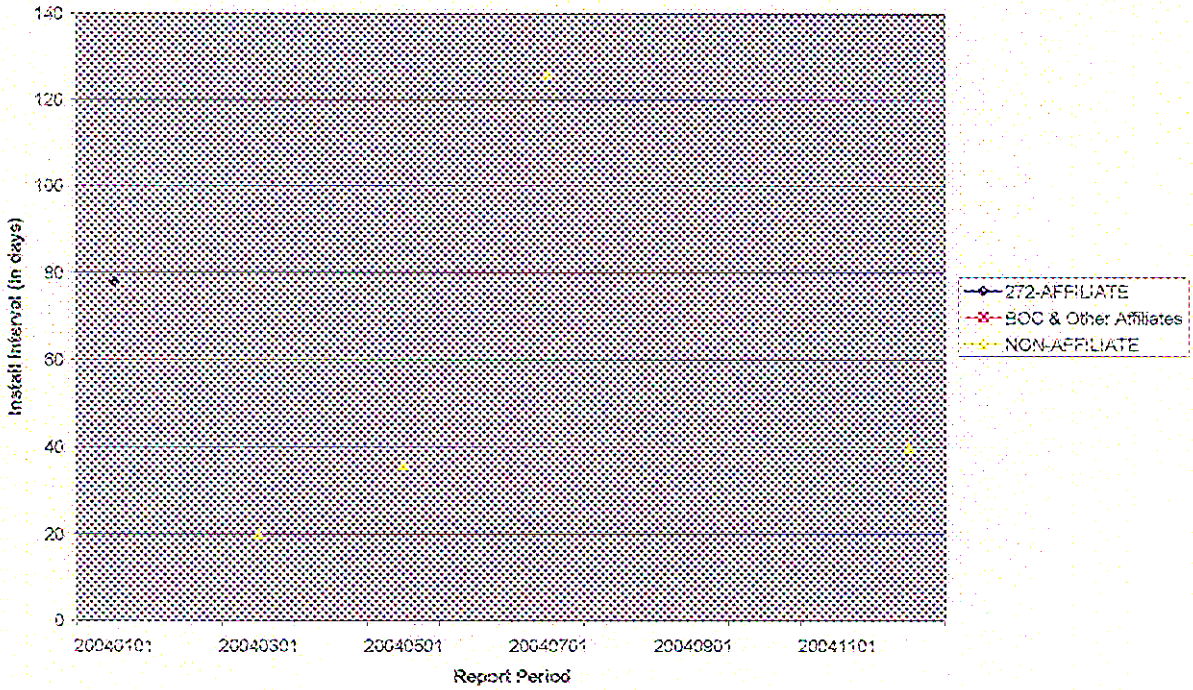
DC - 2004
Installation Interval - DS1

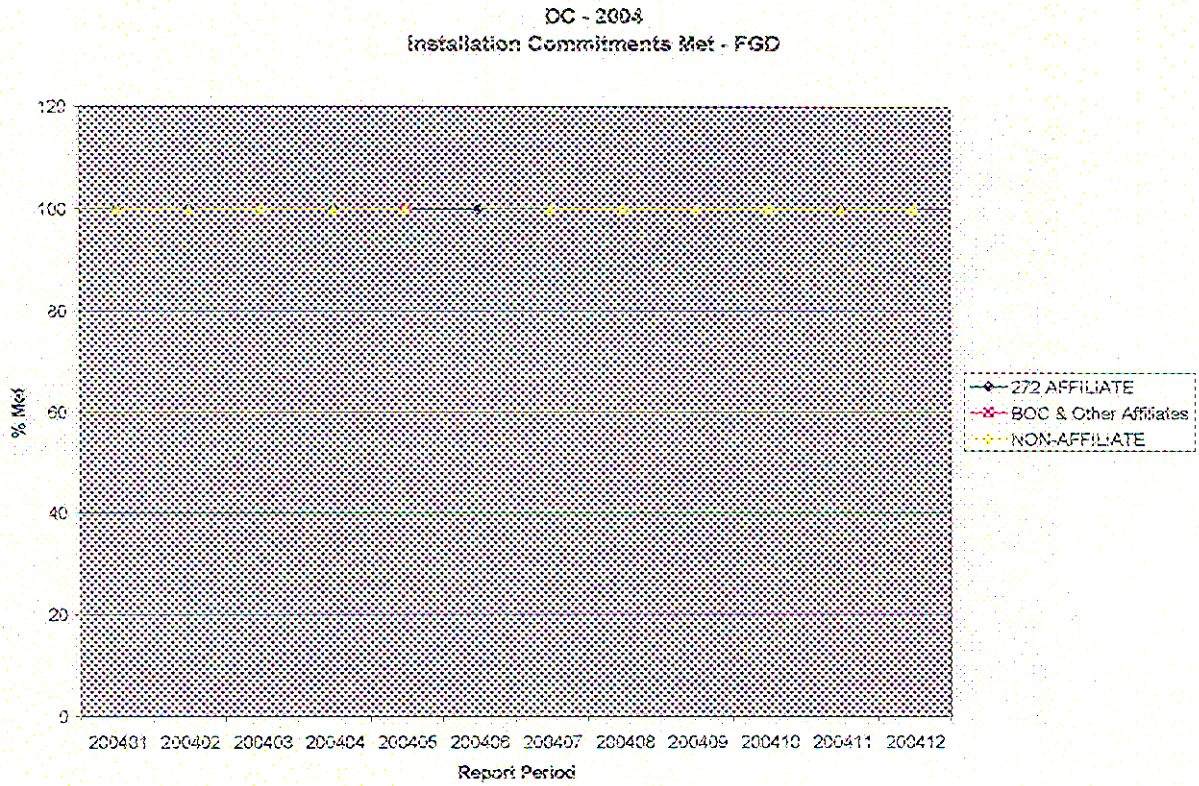


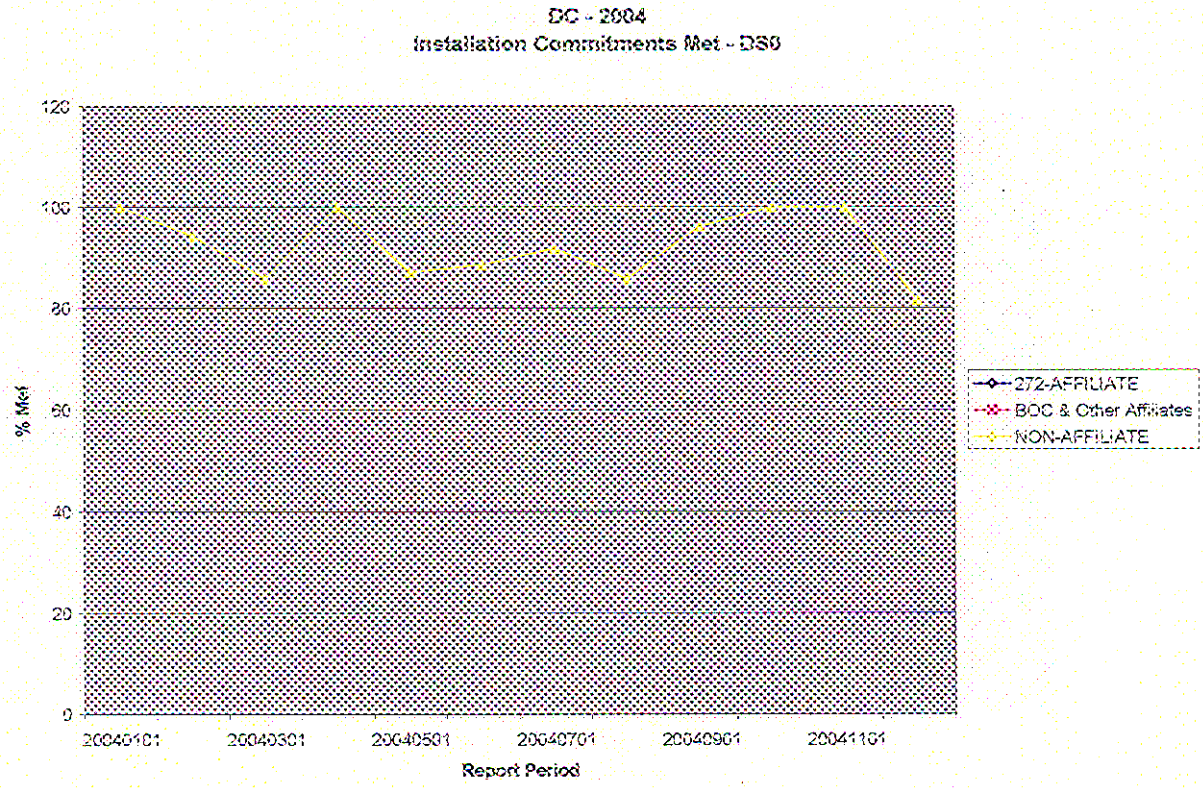
DC - 2004
Installation Interval - DS3



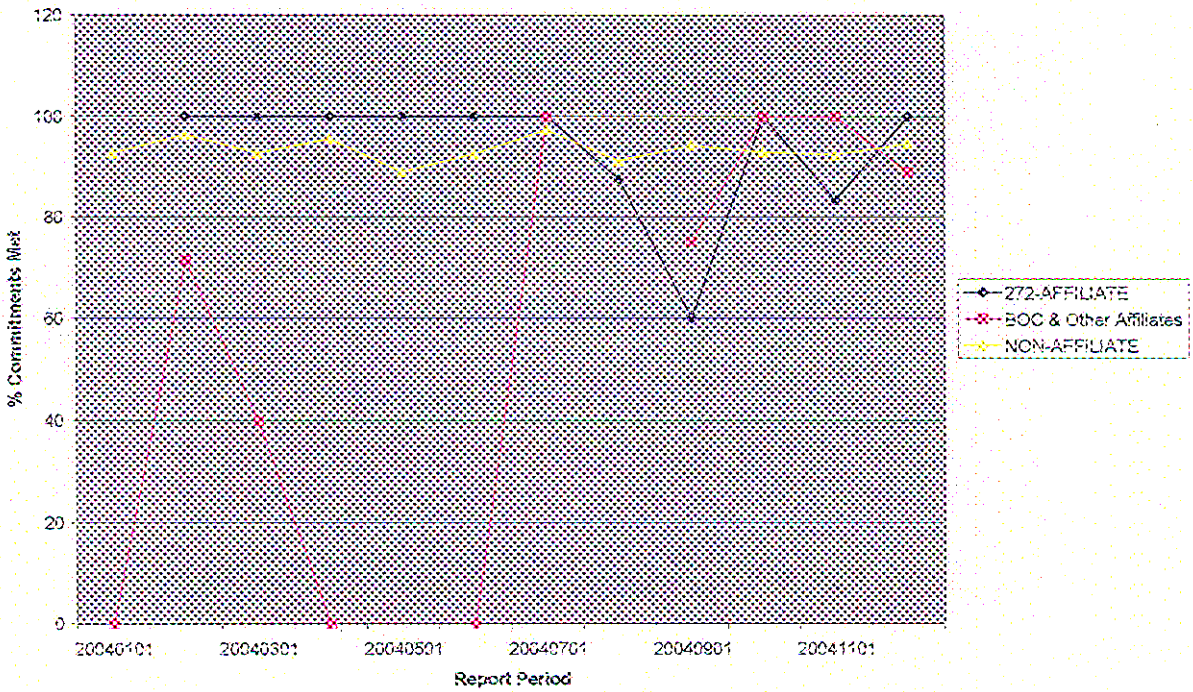
DC - 2004
Installation Interval - OCn



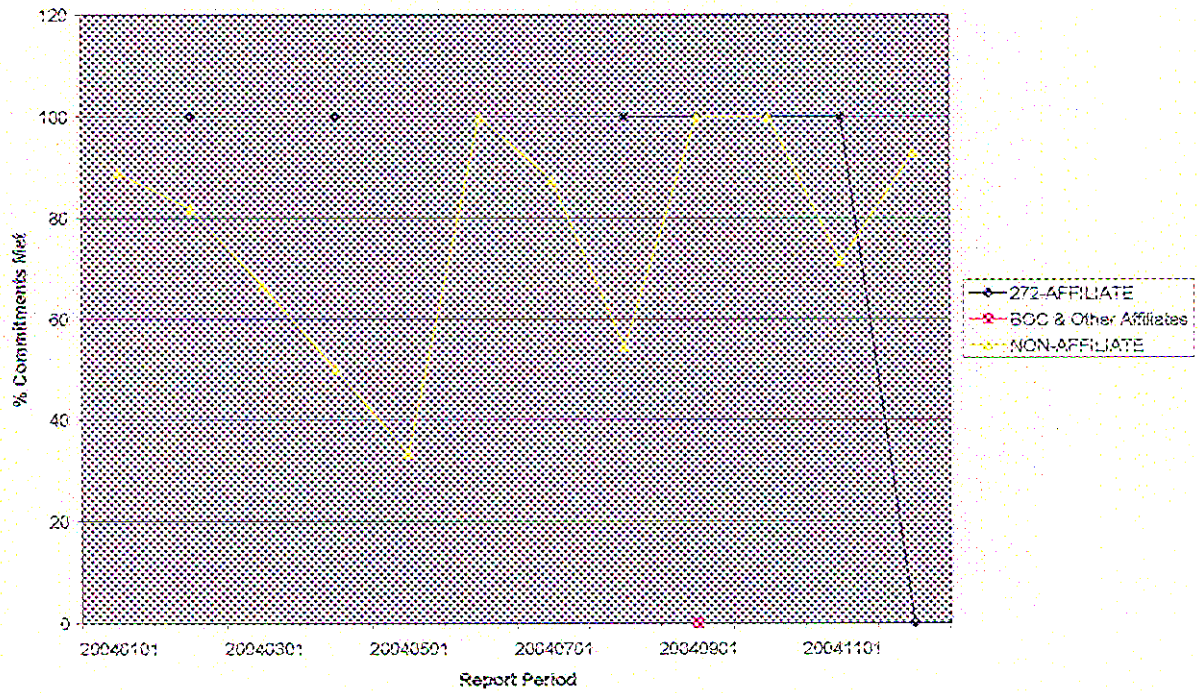

DC - 2004
Installation Commitments Met - FGD
120
100
80
60
40
20
0
% Met
200401 200402 200403 200404 200405 200406 200407 200408 200409 200410 200411 200412
Report Period
272 AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

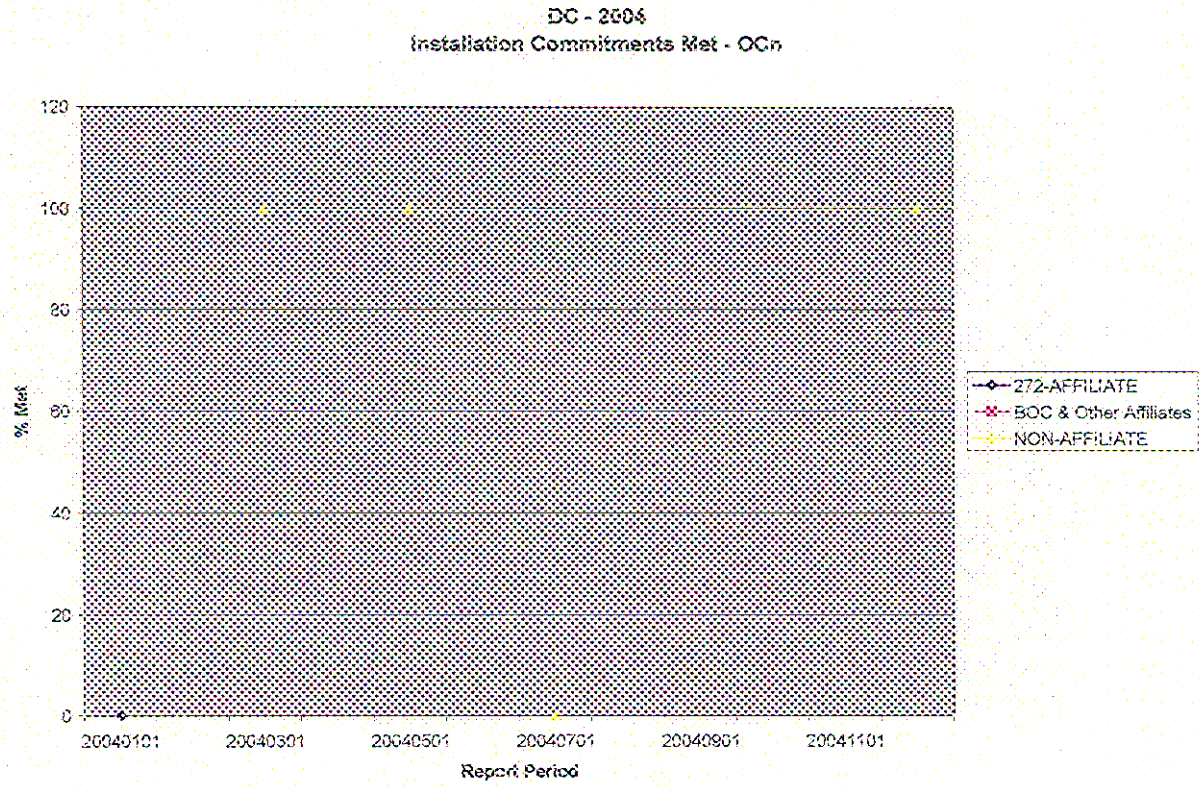

DC - 2004
Installation Commitments Met - DS0
120
100
80
60
40
20
0
% Met
20040101 20040301 20040501 20040701 20040901 20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

DC - 2004
Installation Commitments Met - DS1

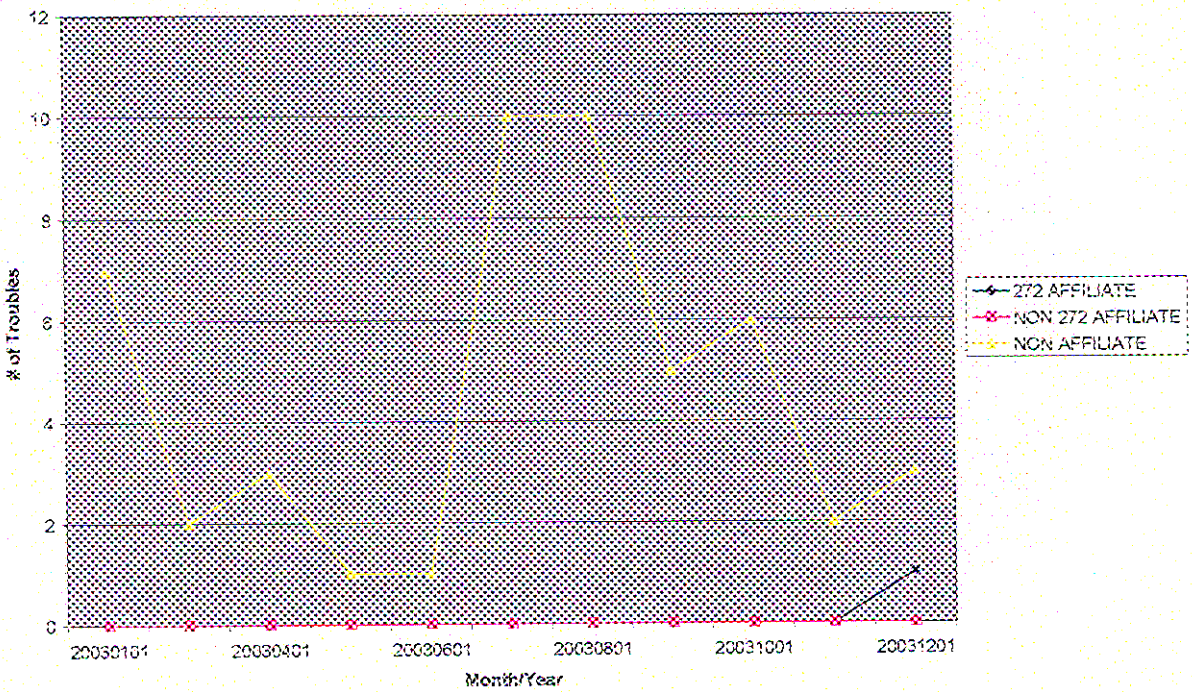


DC - 2004
Installation Commitments Met - DS3

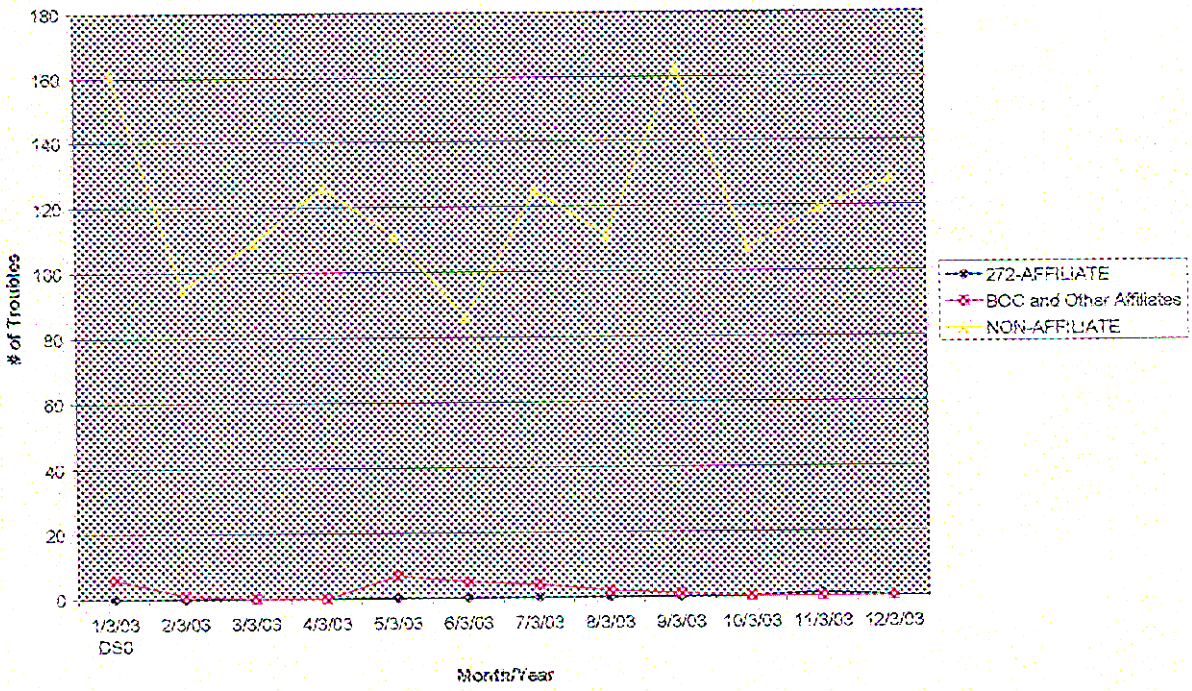



DC - 2004
Installation Commitments Met - OCn
120
100
80
60
40
20
0
% Met
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON-AFFILIATE

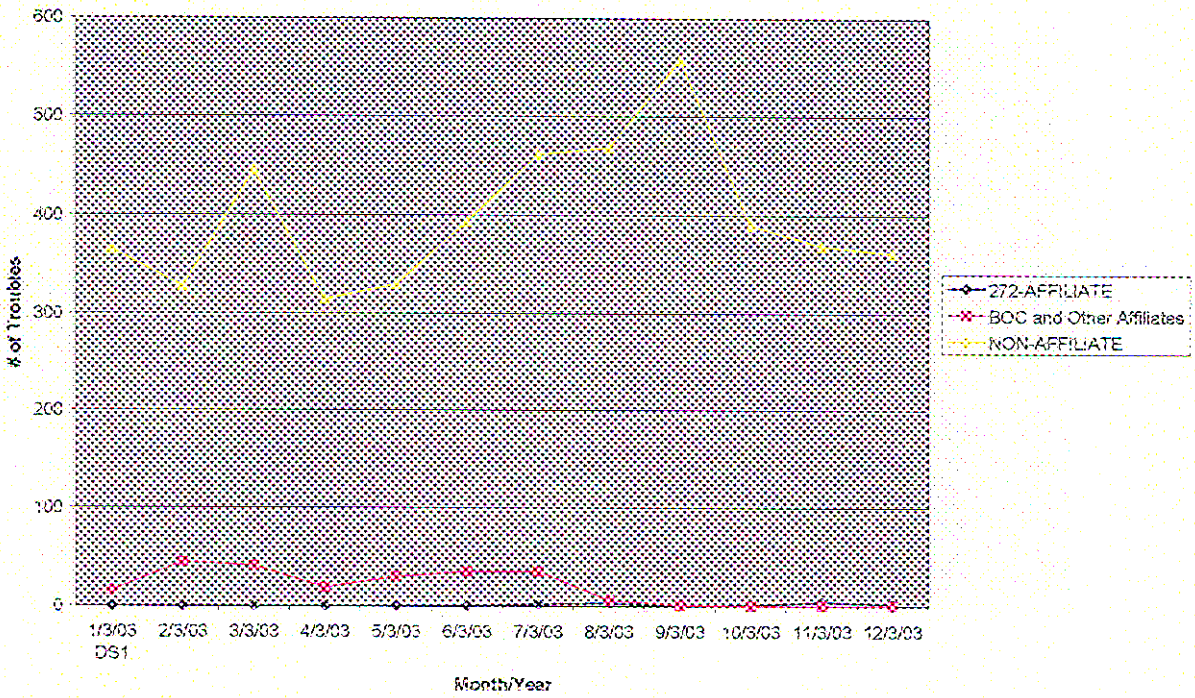
DC - 2003
Trouble Volumes - FGD



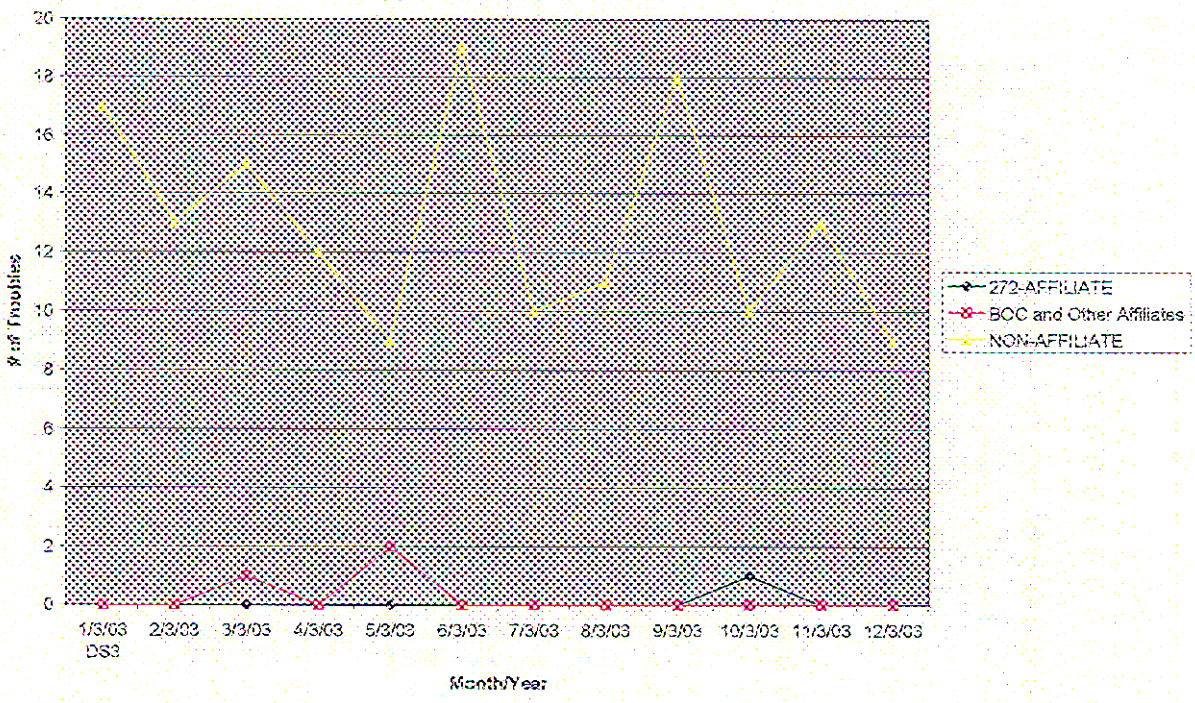
DC - 2003
Trouble Volumes - DS0



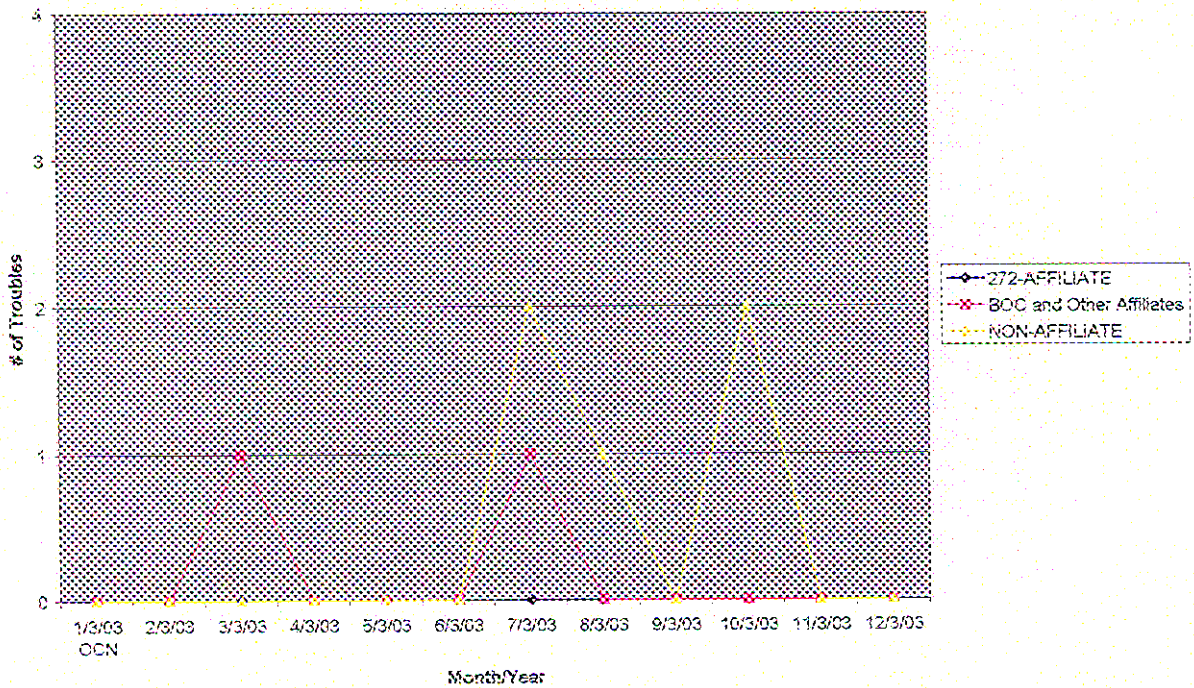
DC - 2003
Trouble Volumes - DS1



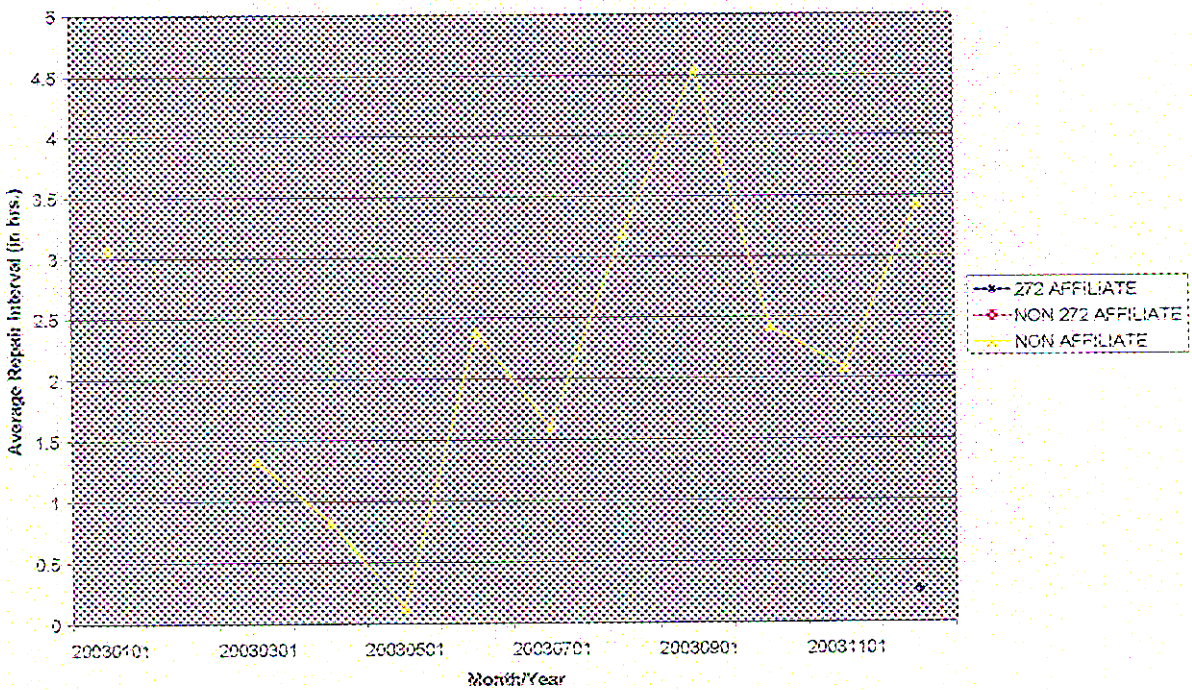
DC - 2003
Trouble Volumes - DS3



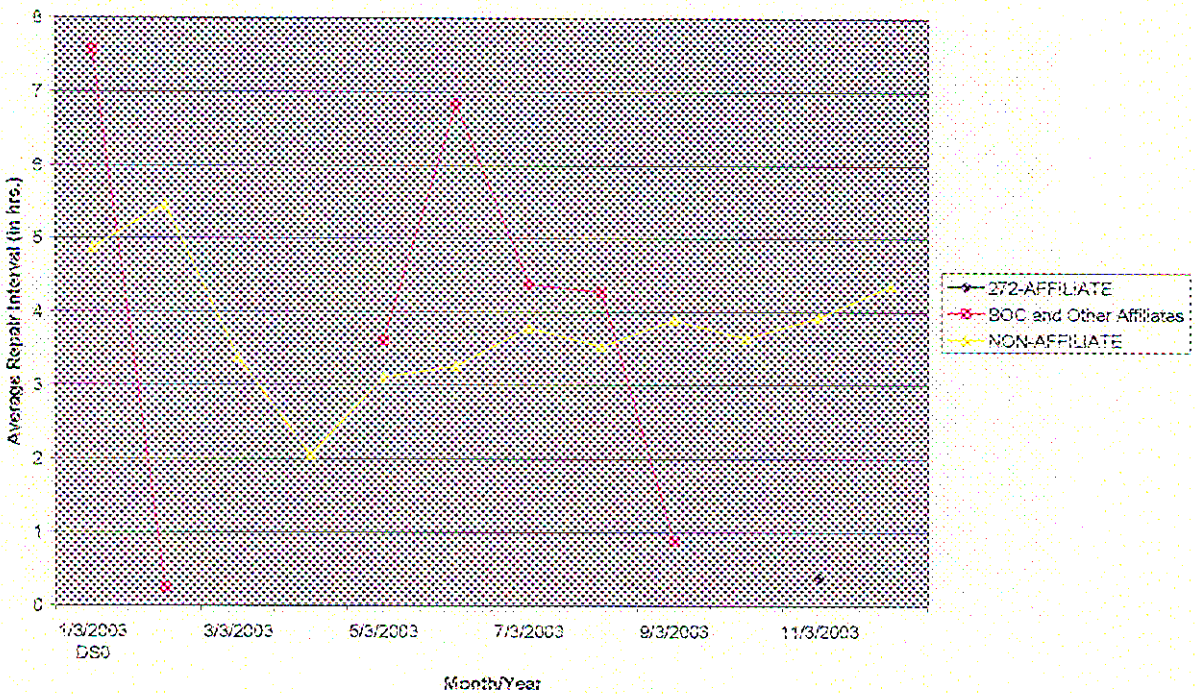
DC - 2003
Trouble Volumes - OCn



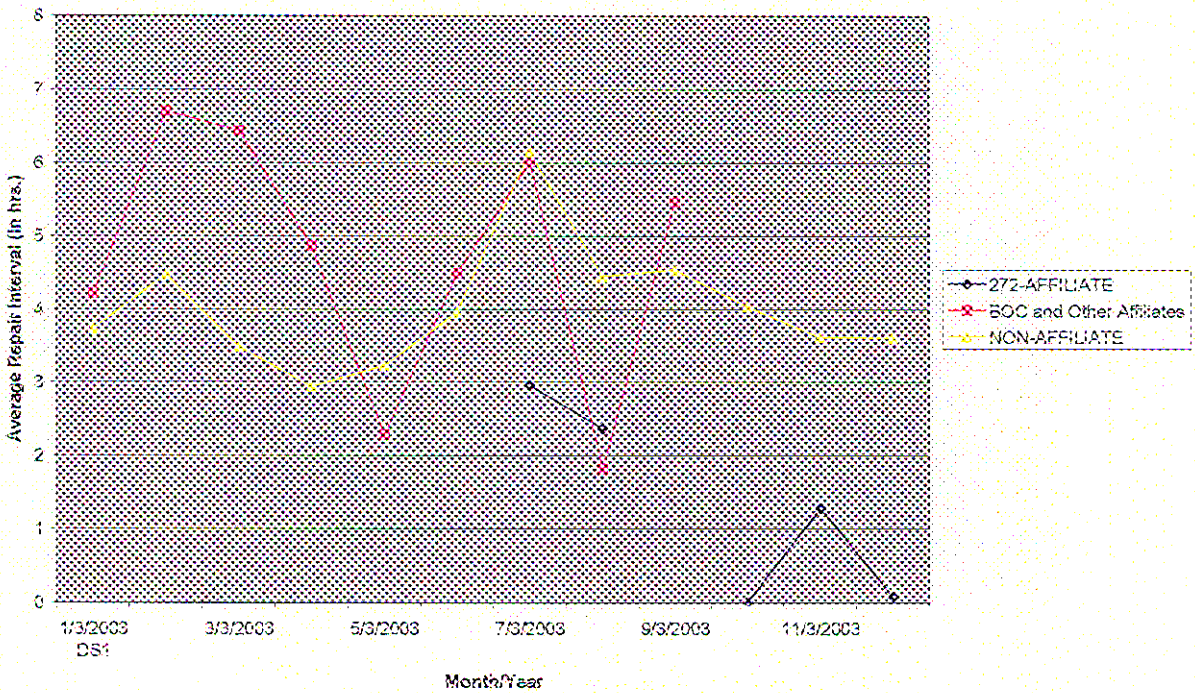
DC - 2003
Average Repair Interval - FGD

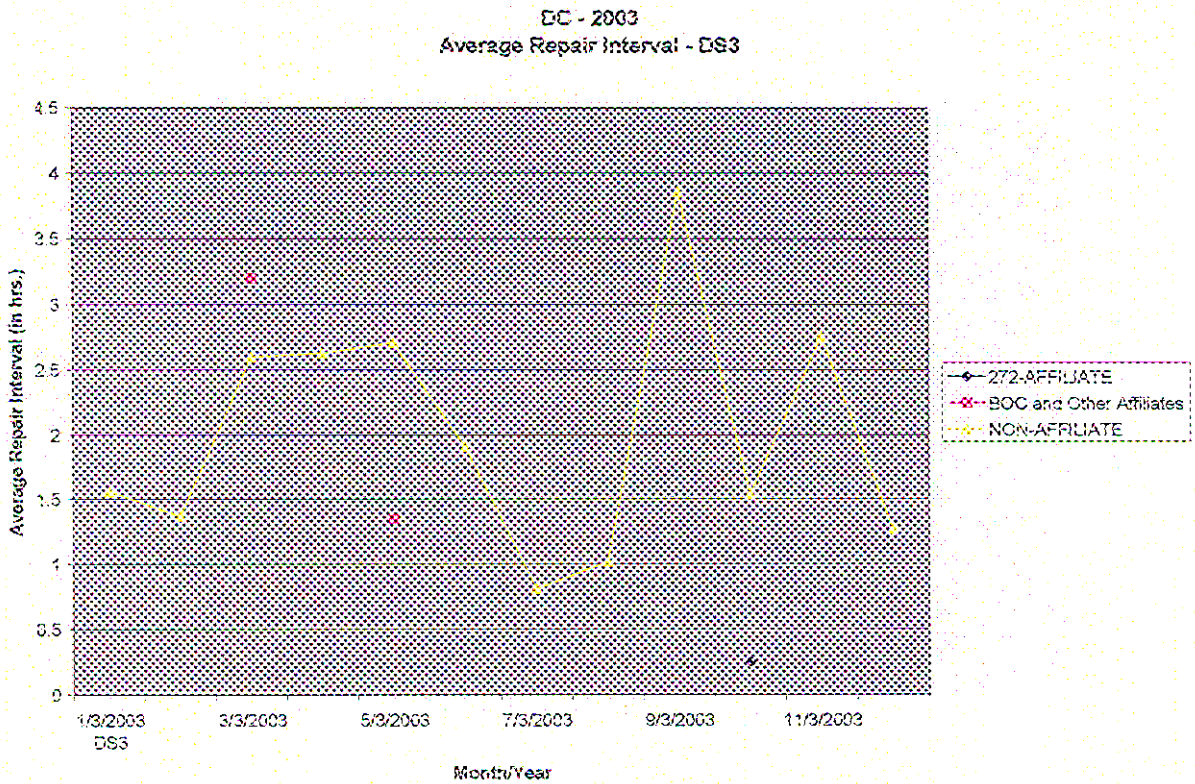


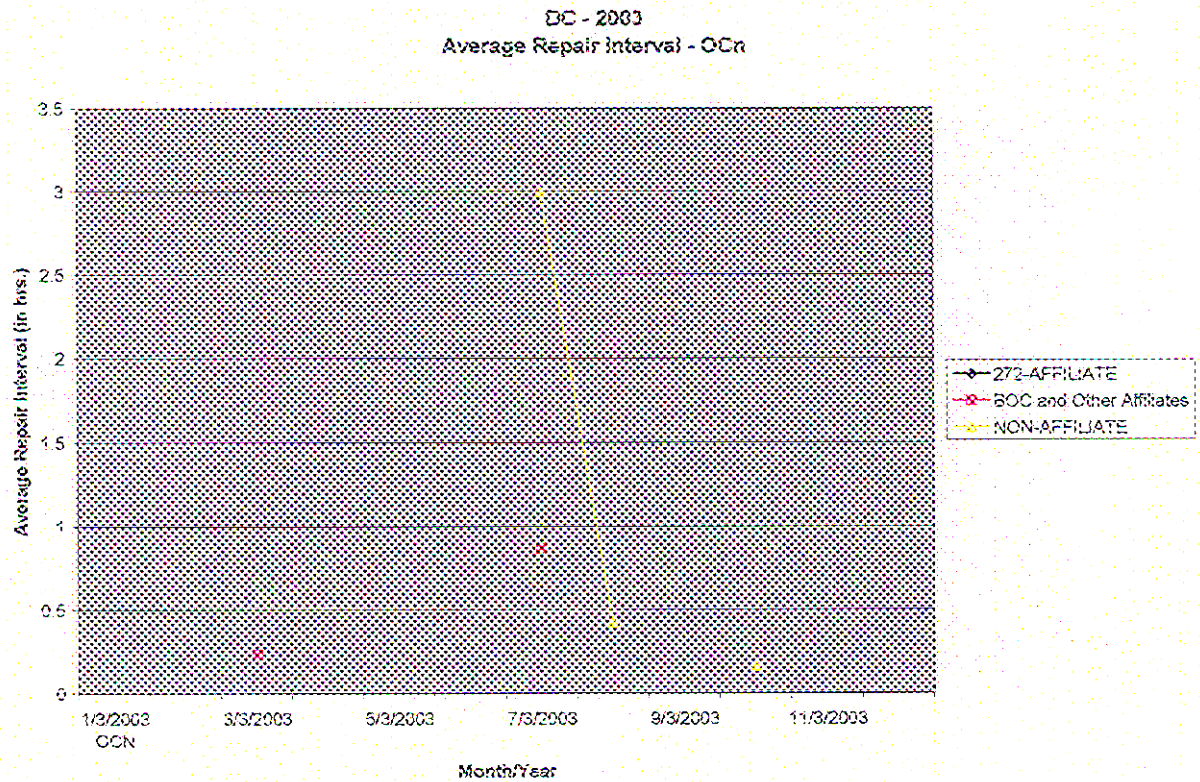
DC - 2003
Average Repair Interval - DS0

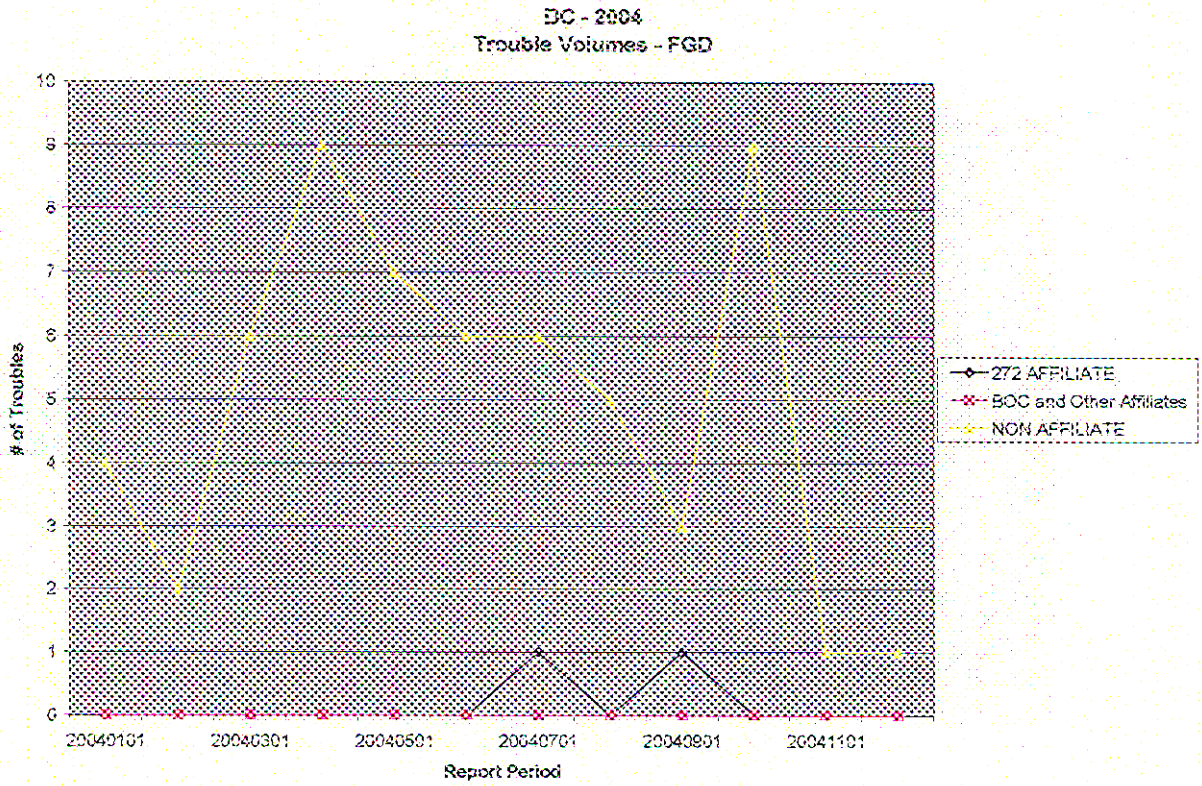


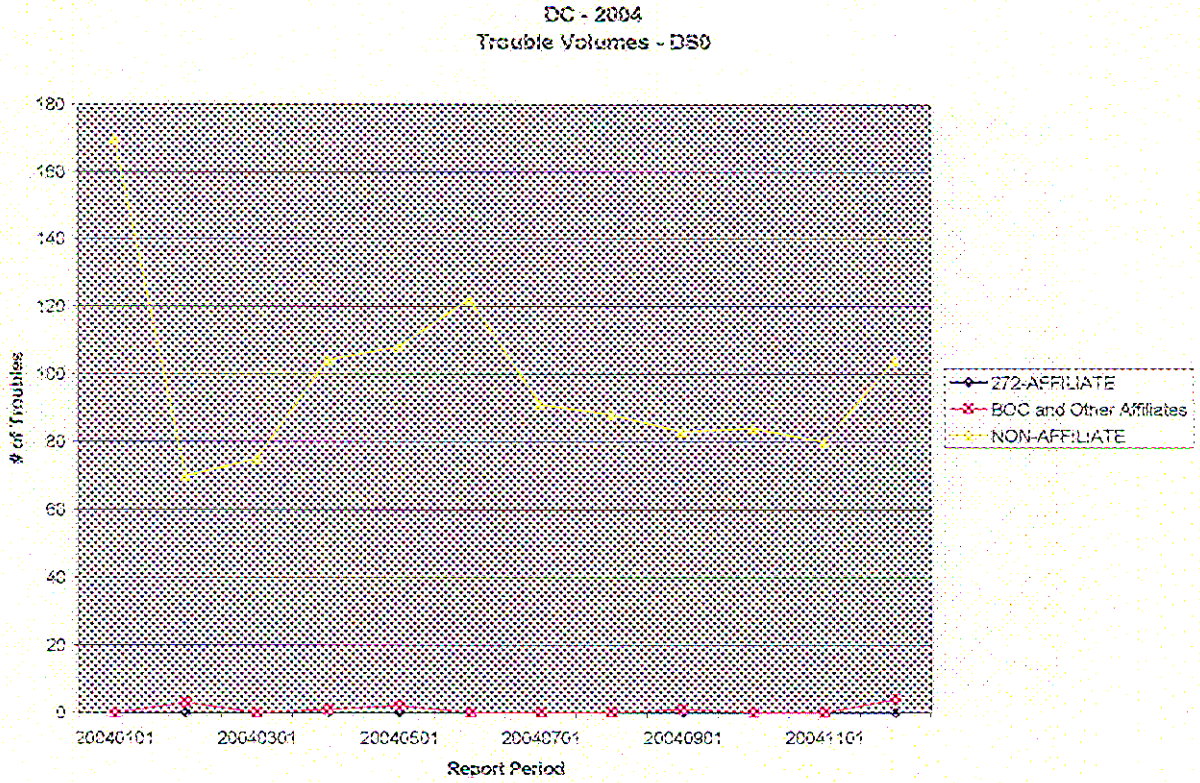
DC - 2003
Average Repair Interval - DS1



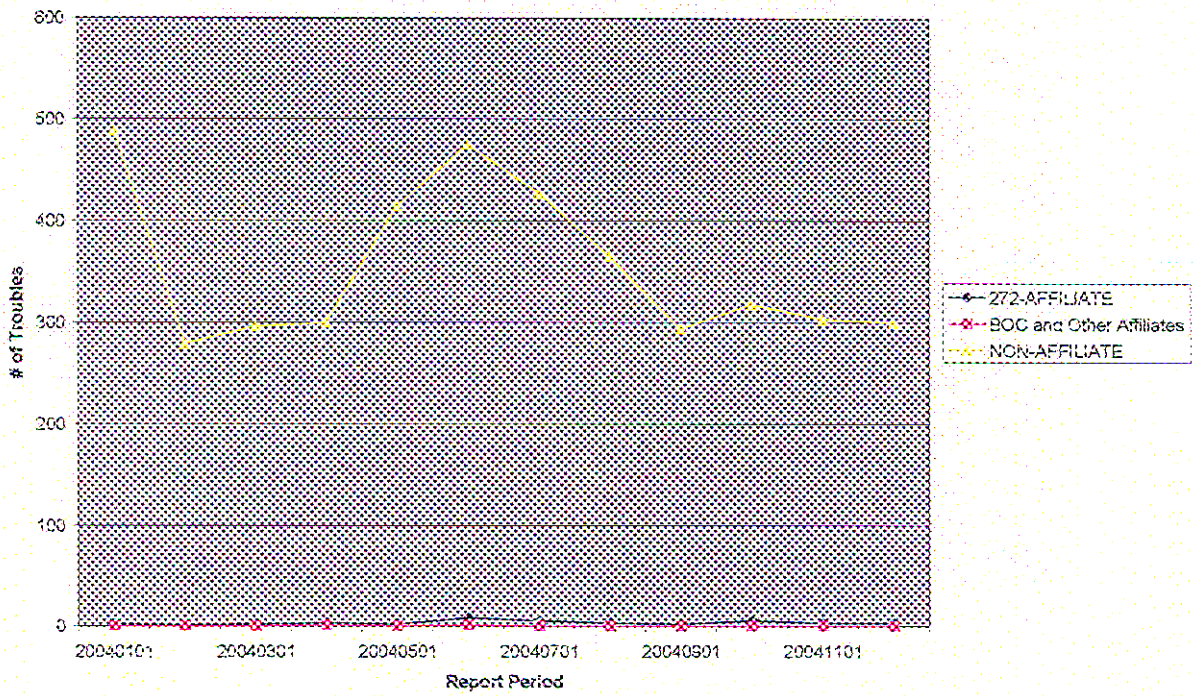

DC - 2003
Average Repair Interval - DS3
Average Repair Interval (in hrs.)
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
1/3/2003
DS3
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE


DC - 2003
Average Repair Interval - OCn
Average Repair Interval (in hrs.)
3.5
3
2.5
2
1.5
1
0.5
0
1/3/2003
OCN
3/3/2003
5/3/2003
7/3/2003
9/3/2003
11/3/2003
Month/Year
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

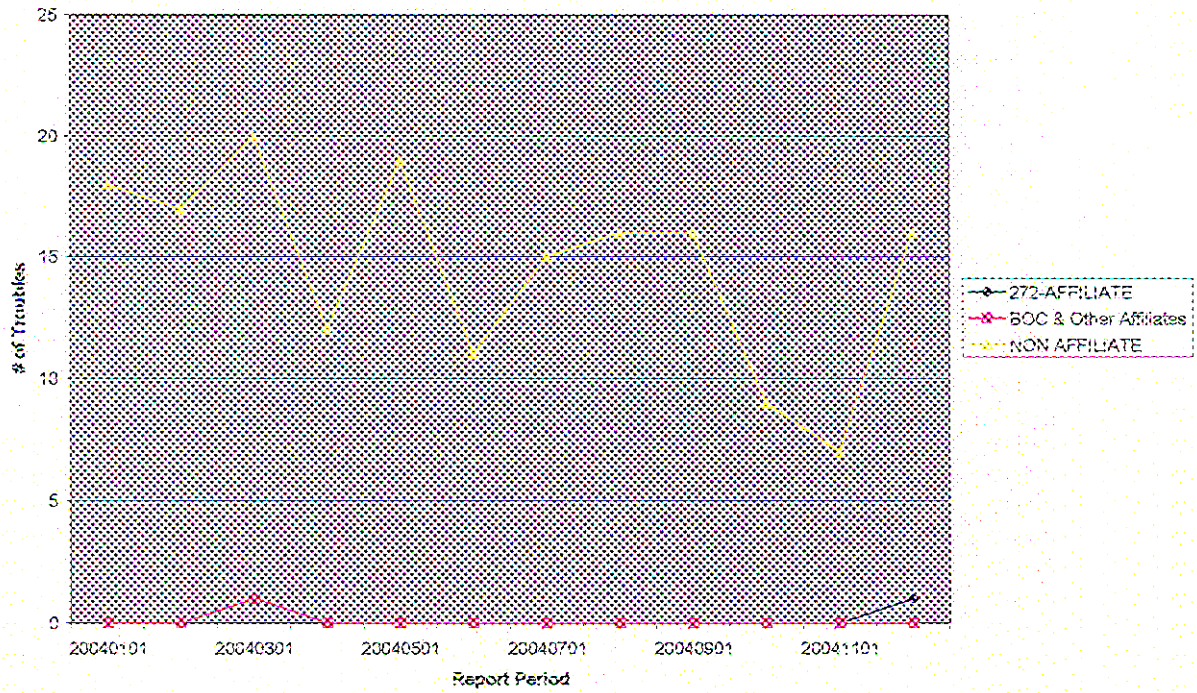

DC - 2004
Trouble Volumes - FGD
# of Troubles
10
9
8
7
6
5
4
3
2
1
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272 AFFILIATE
BOC and Other Affiliates
NON AFFILIATE


DC - 2004
Trouble Volumes - DS0
# of Troubles
180
160
140
120
100
80
60
40
20
0
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC and Other Affiliates
NON-AFFILIATE

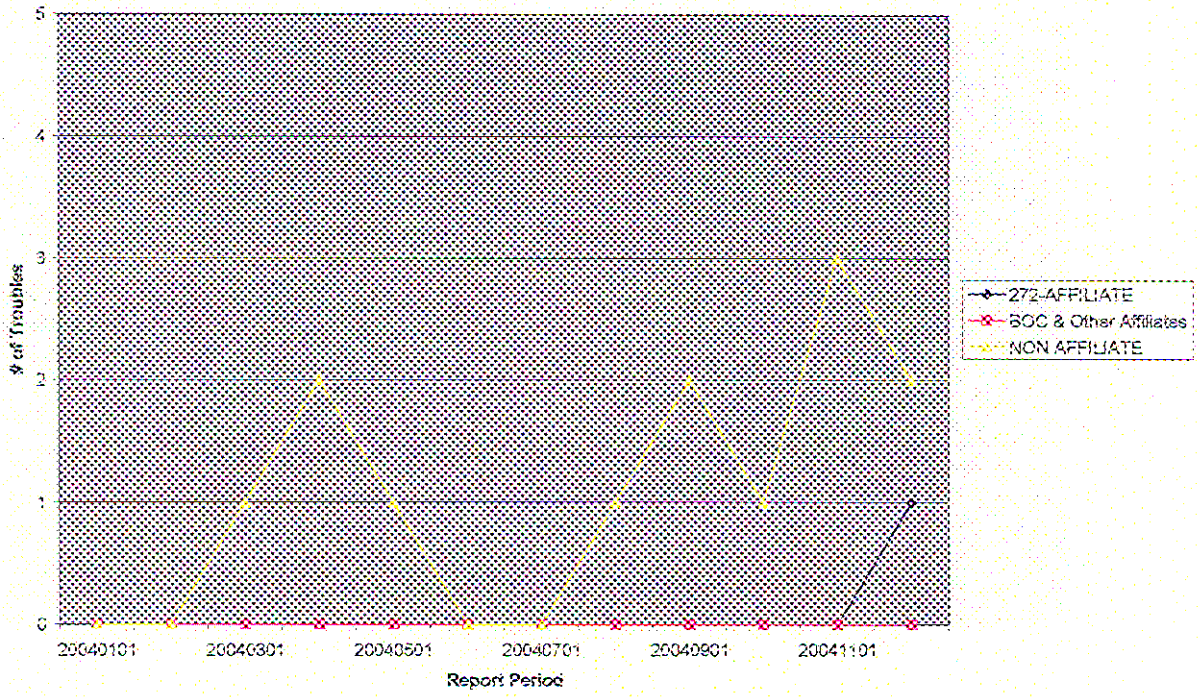
DC - 2004
Trouble Volumes - DS1



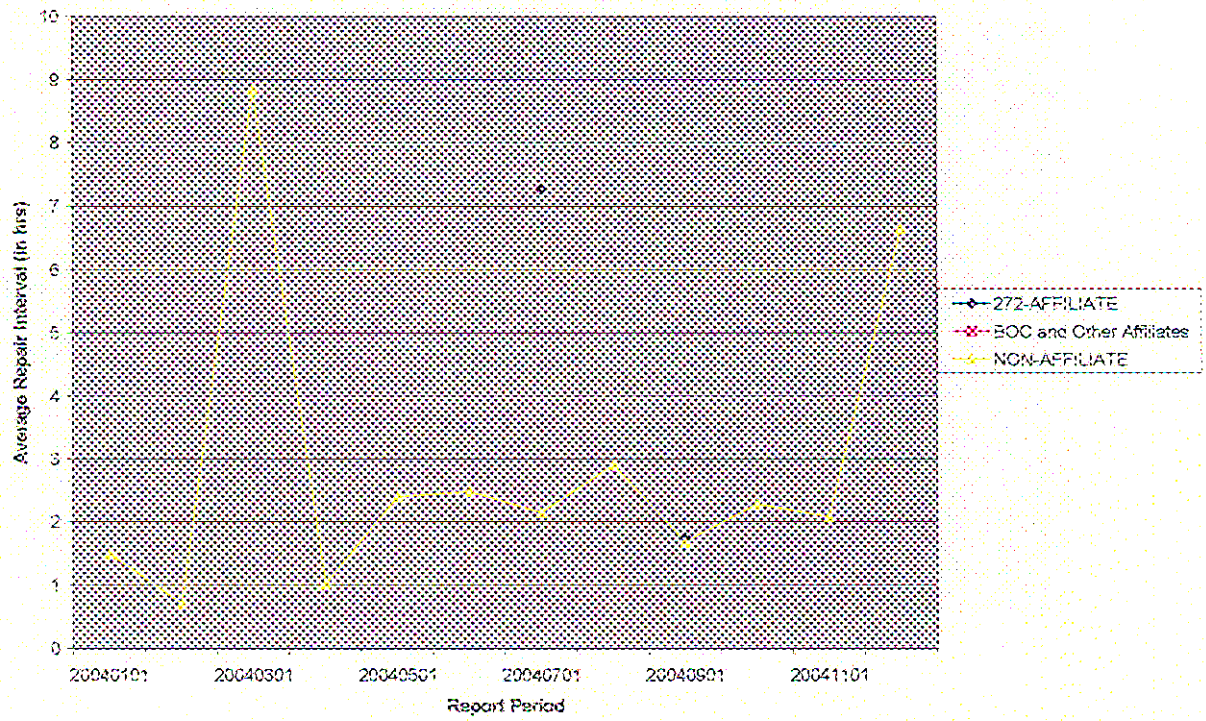
DC - 2004
Trouble Volumes - DS3

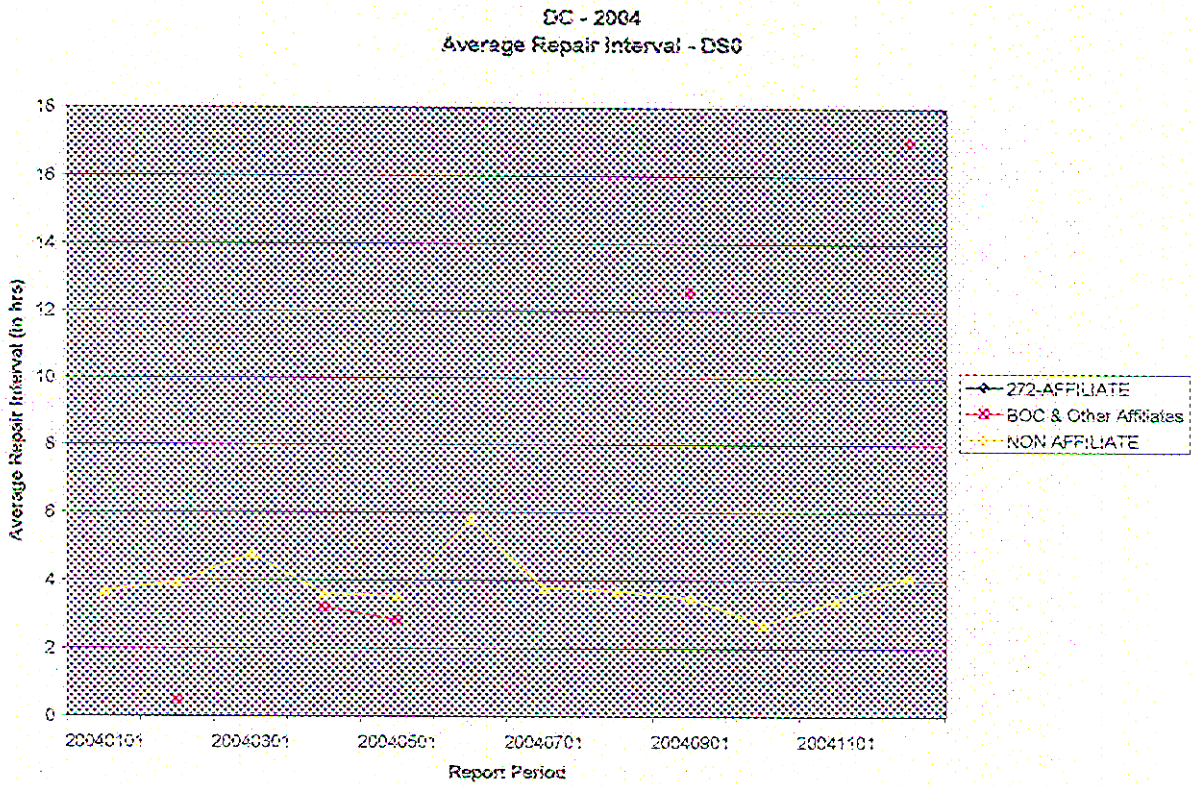


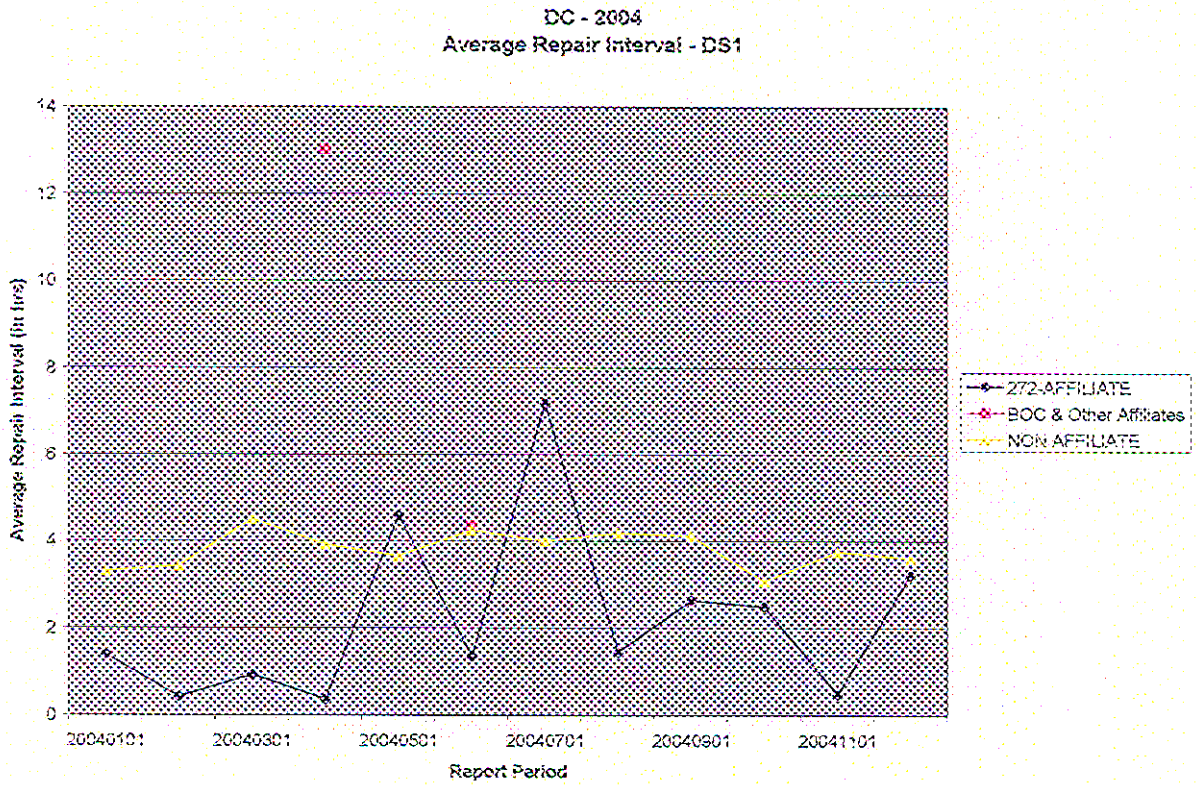
DC - 2004
Trouble Volumes - OCn



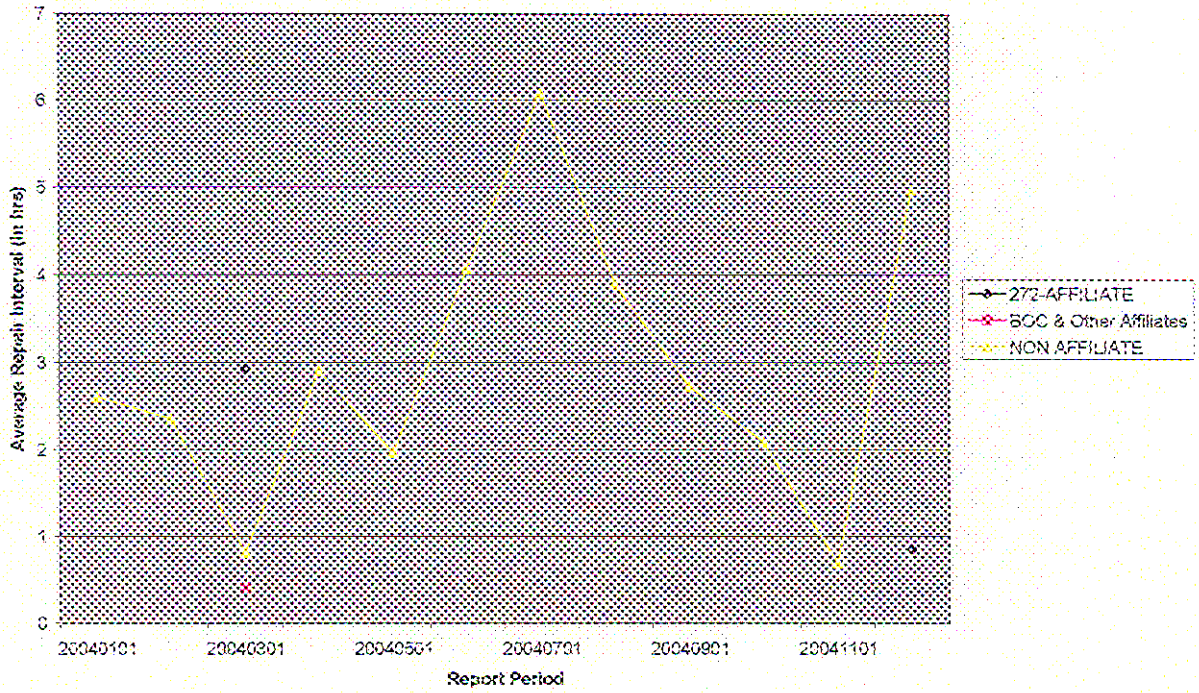
DC - 2004
Average Repair Interval - FGD



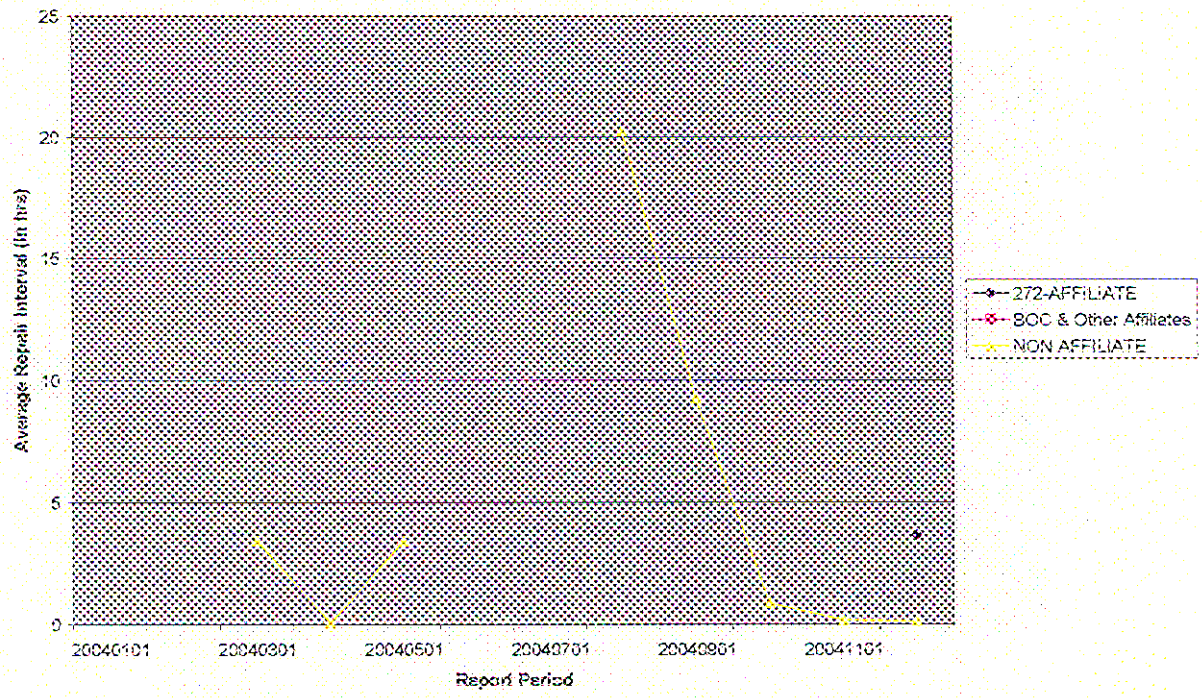

DC - 2004
Average Repair Interval - DS0
Average Repair Interval (in hrs)
0
2
4
6
8
10
12
14
16
18
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE


DC - 2004
Average Repair Interval - DS1
Average Repair Interval (in hrs)
0
2
4
6
8
10
12
14
20040101
20040301
20040501
20040701
20040901
20041101
Report Period
272-AFFILIATE
BOC & Other Affiliates
NON AFFILIATE

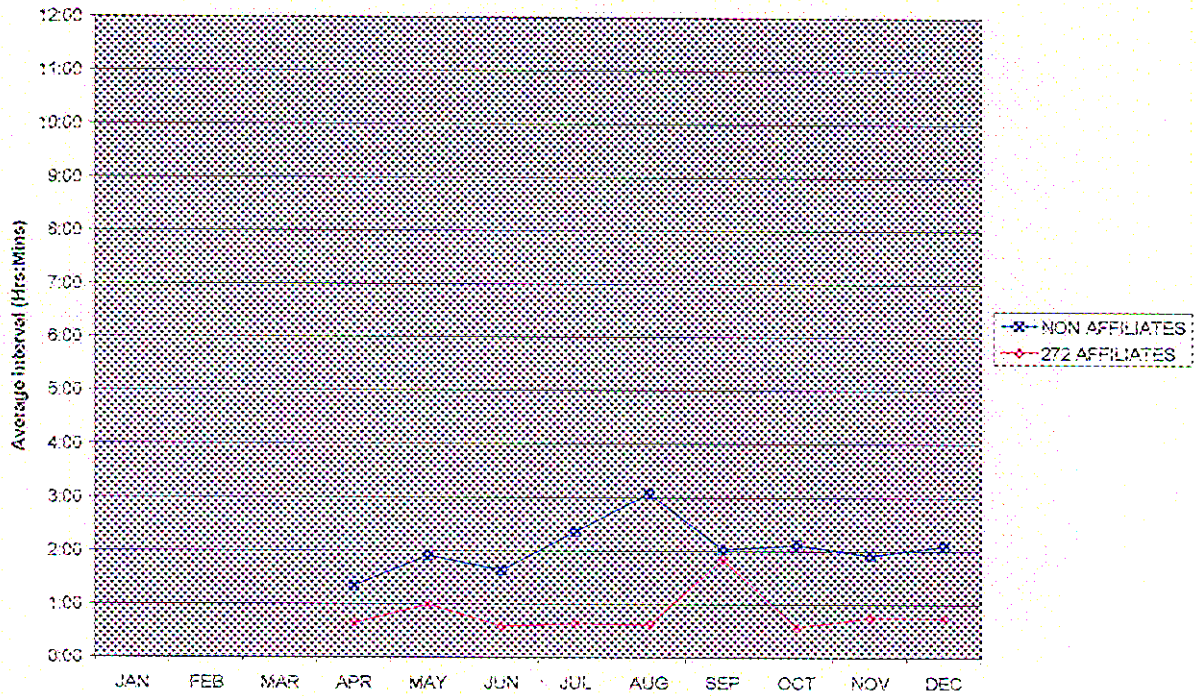
DC - 2004
Average Repair Interval - DS3



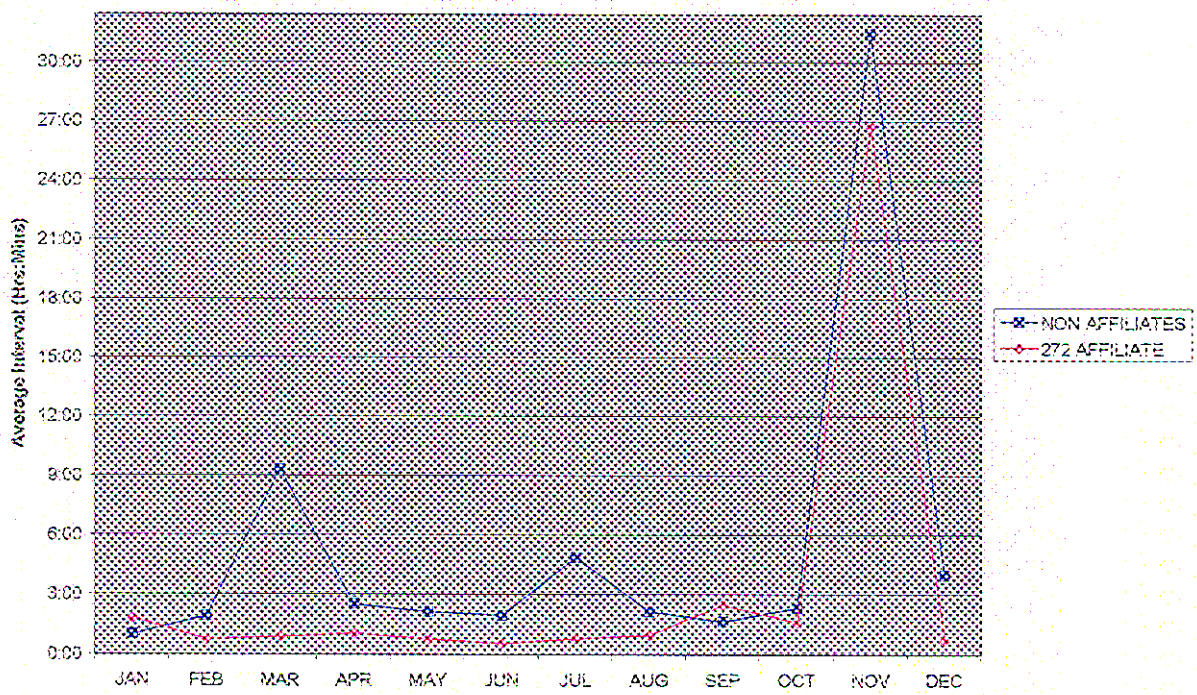
DC - 2004
Average Repair Interval - OCn

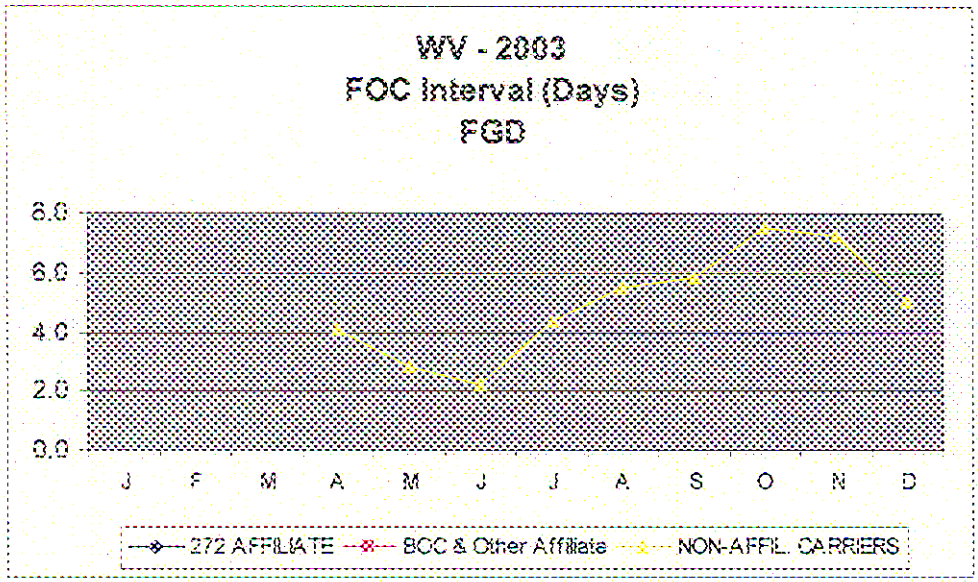


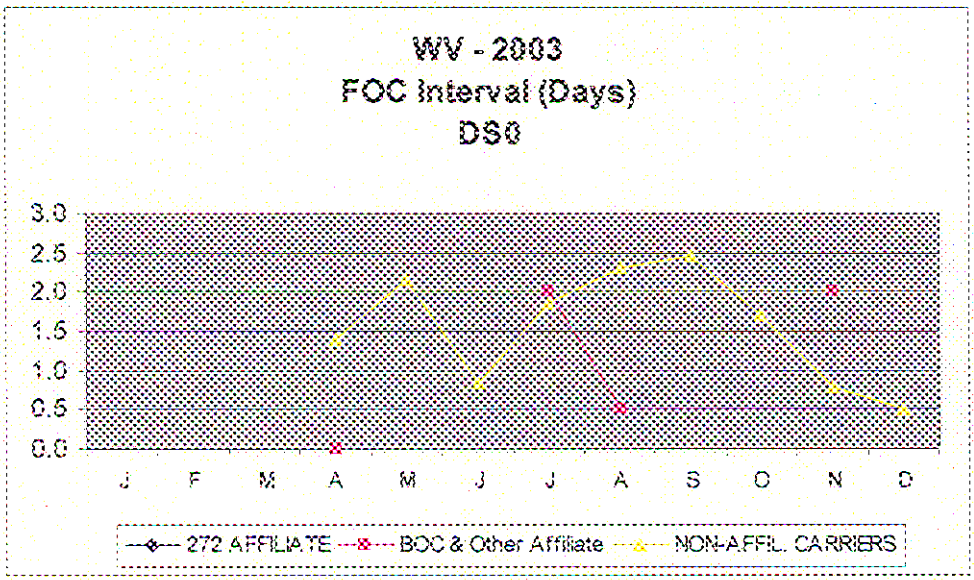
DC - 2003
PIC INTERVALS

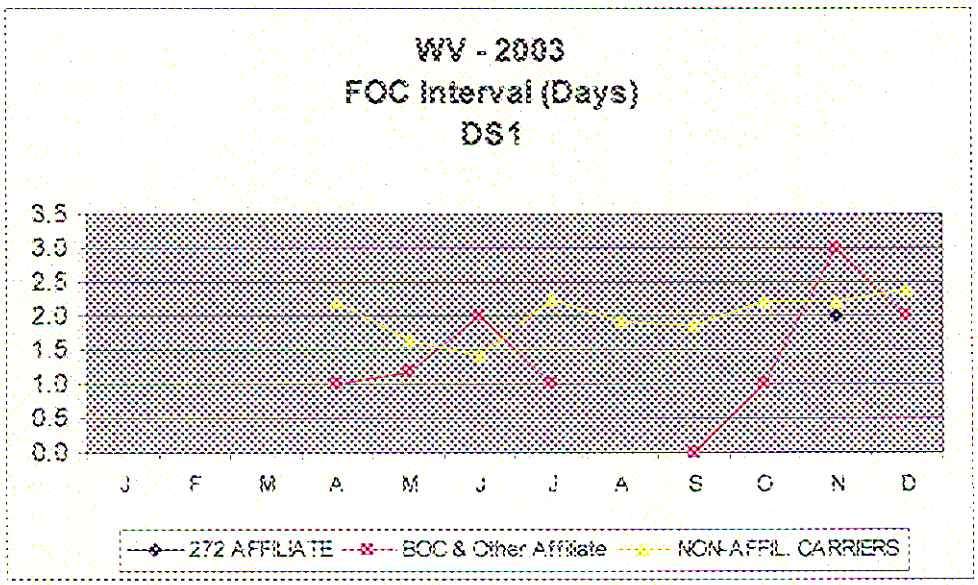


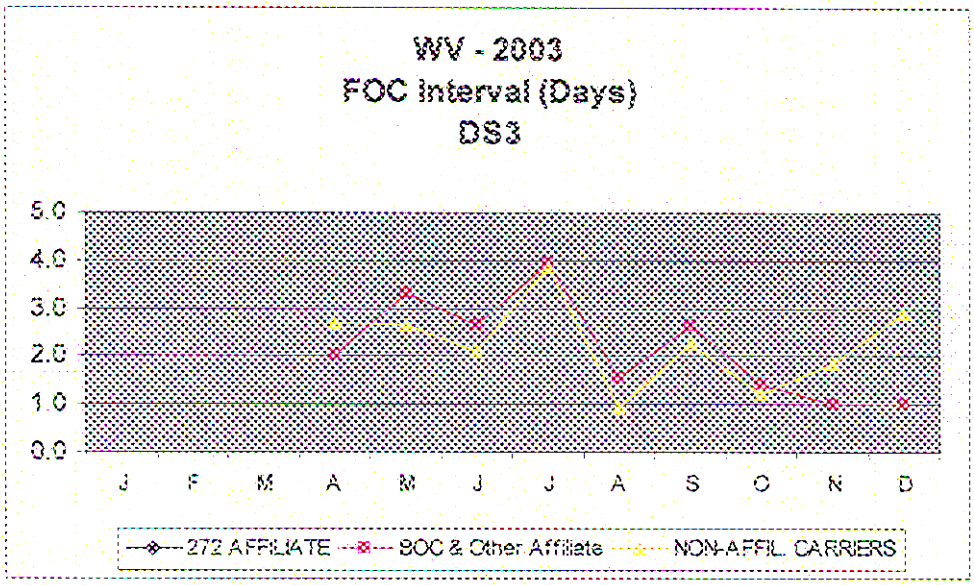
DC - 2004
PIC INTERVALS

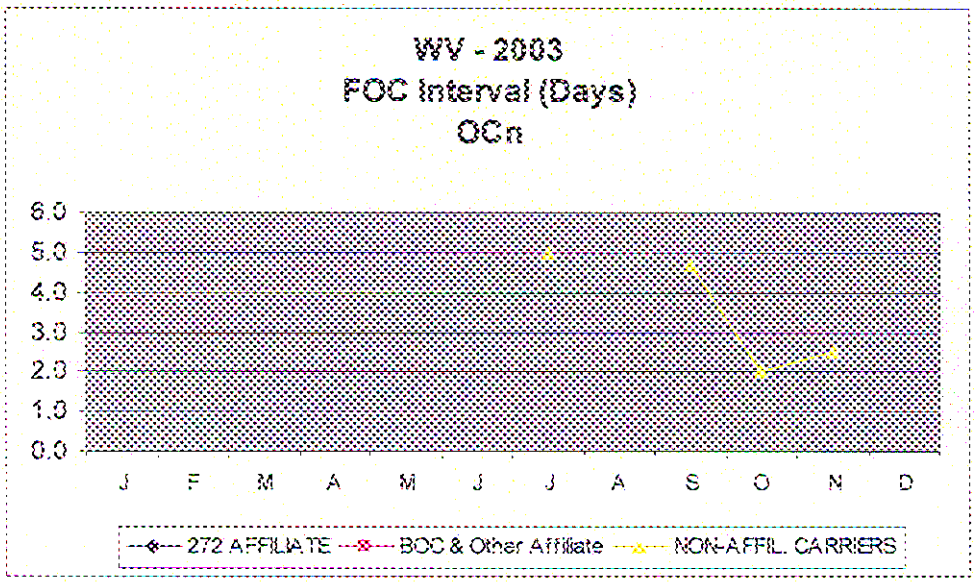


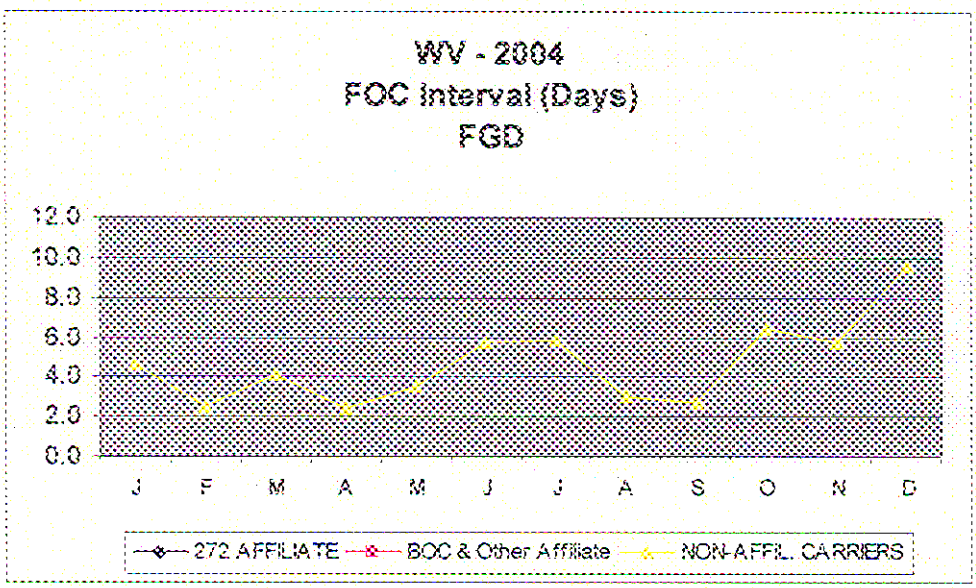

WV - 2003
FOC Interval (Days)
FGD
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

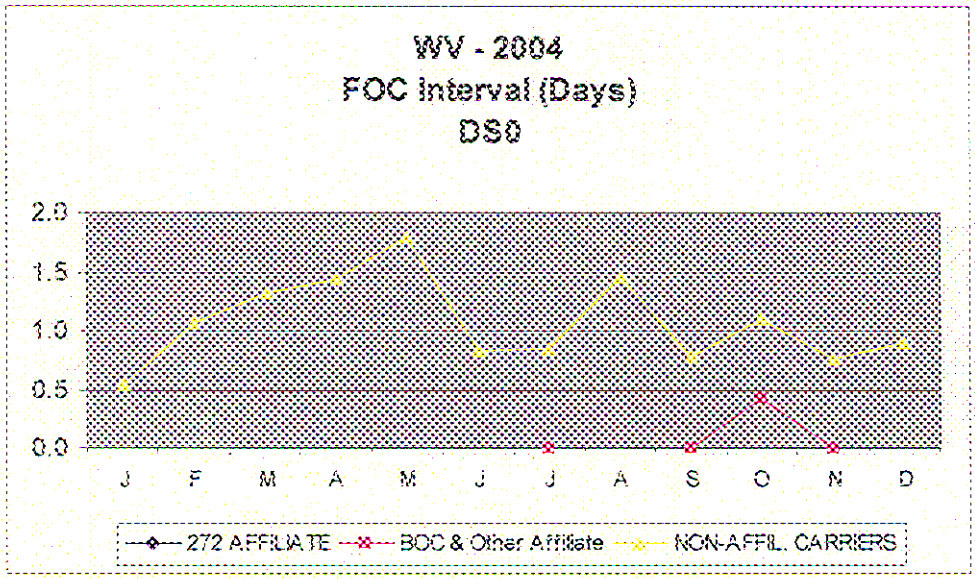

WV - 2003
FOC Interval (Days)
DS0
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

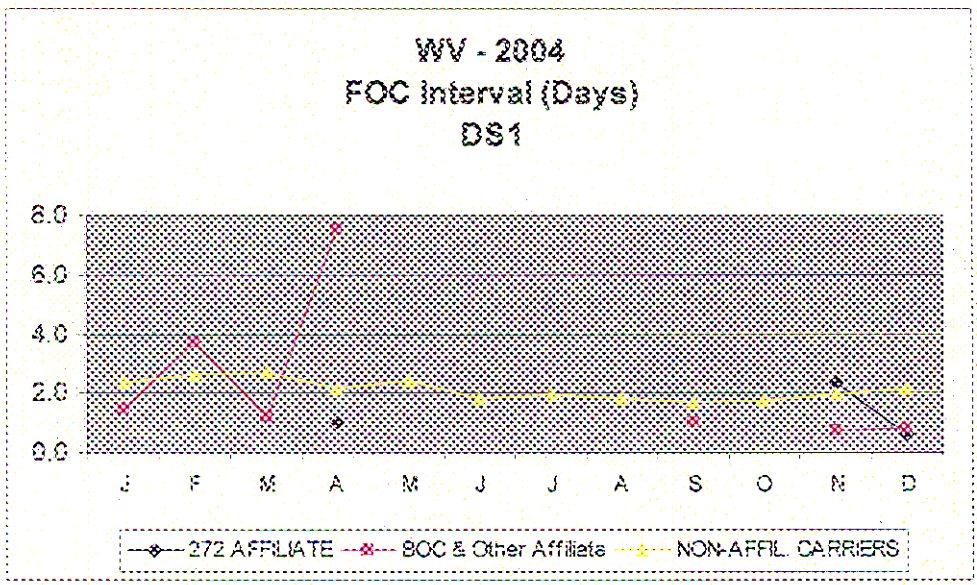

WV - 2003
FOC Interval (Days)
DS1
3.5
3.0
2.5
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

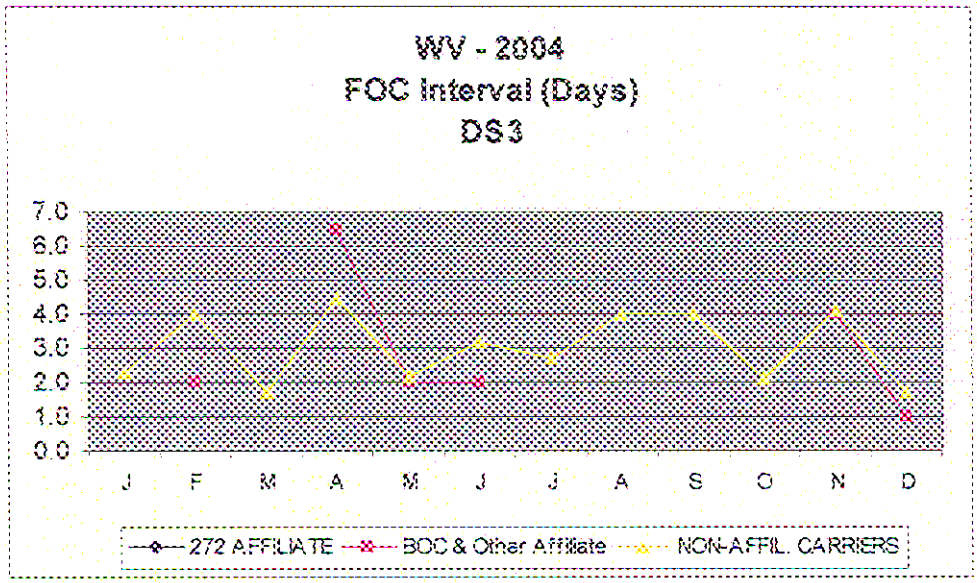

WV - 2003
FOC Interval (Days)
DS3
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

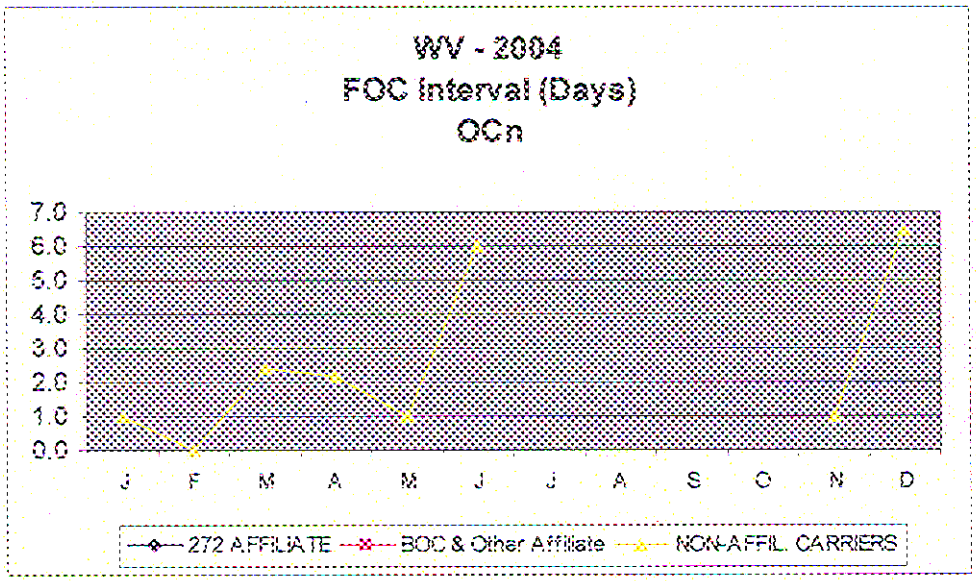

WV - 2003
FOC Interval (Days)
OCn
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


WV - 2004
FOC Interval (Days)
FGD
12.0
10.0
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

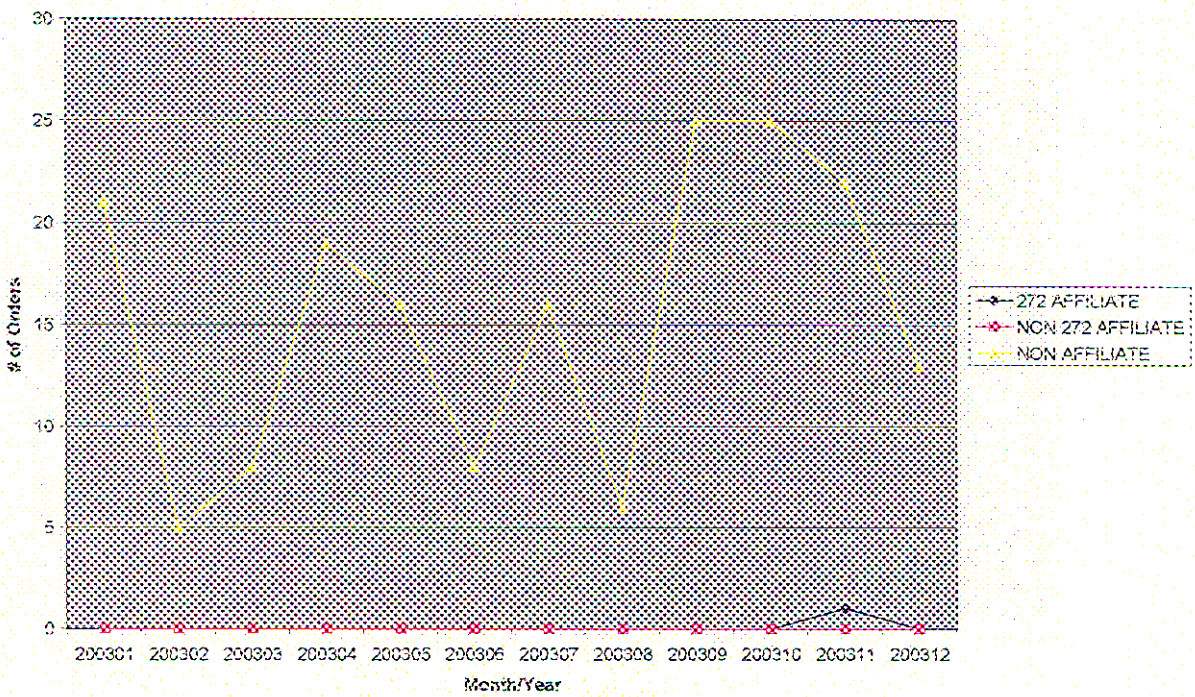

WV - 2004
FOC Interval (Days)
DS0
2.0
1.5
1.0
0.5
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


WV - 2004
FOC Interval (Days)
DS1
8.0
6.0
4.0
2.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

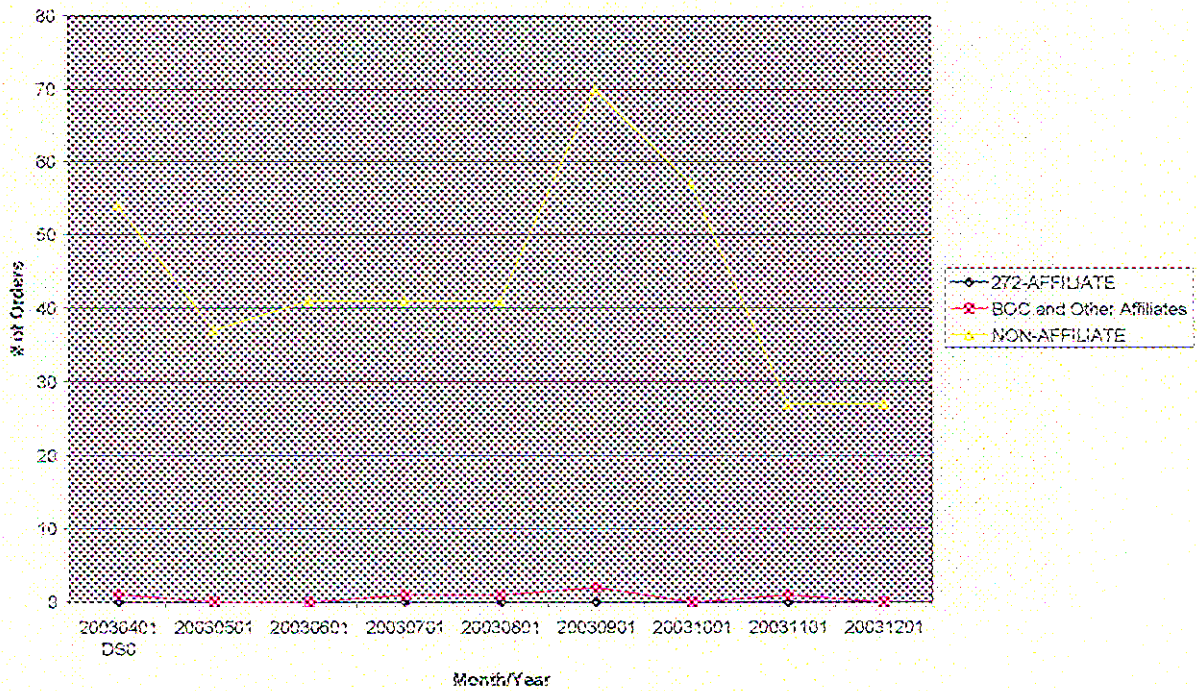

WV - 2004
FOC Interval (Days)
DS3
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS


WV - 2004
FOC Interval (Days)
OCn
7.0
6.0
5.0
4.0
3.0
2.0
1.0
0.0
J F M A M J J A S O N D
272 AFFILIATE
BOC & Other Affiliate
NON-AFFIL. CARRIERS

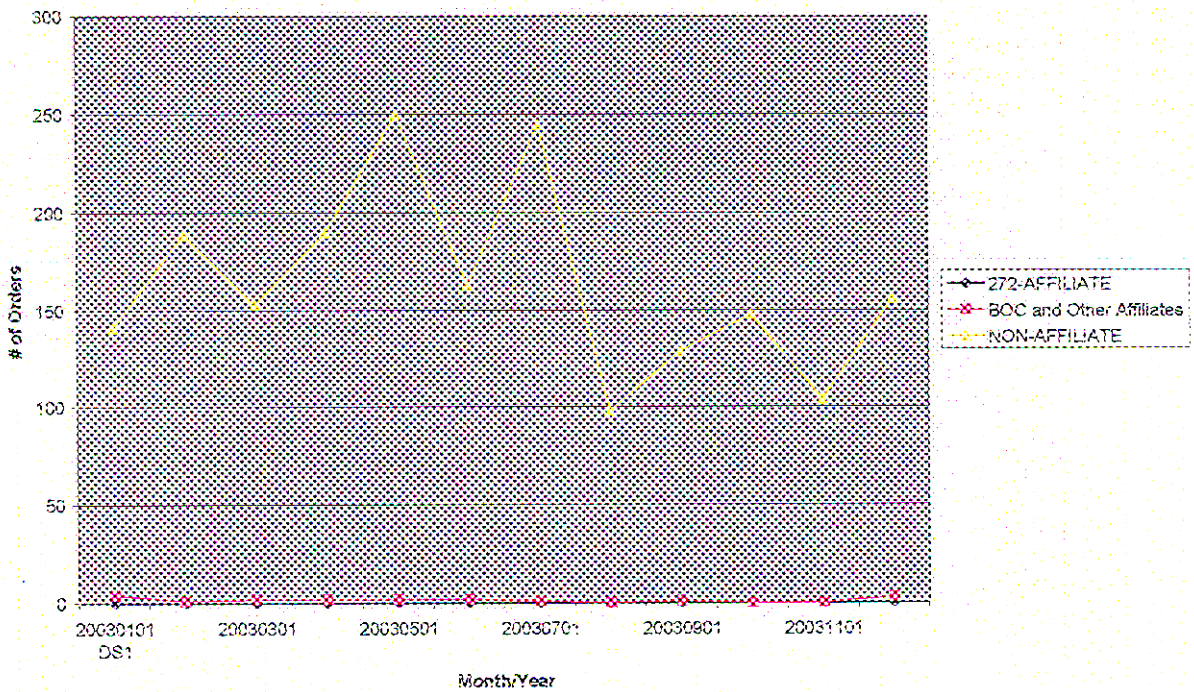
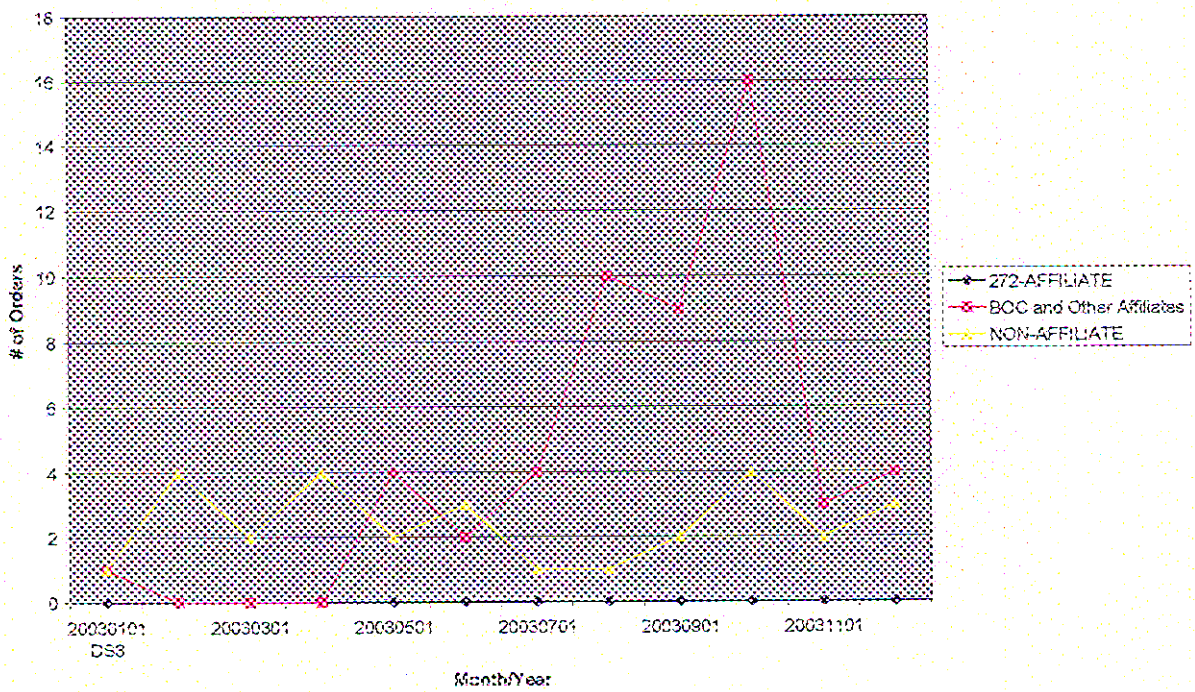
WV - 2003
Installation Order Volumes - FGD



WV - 2003
Installation Order Volumes - DS0



WV - 2003
Installation Order Volumes - DS1



WV - 2003
Installation Order Volumes - DS3