

Julie Parsley
Commissioner

Paul Hudson
Chairman

Barry T. Smitherman
Commissioner

W. Lane Lanford
Executive Director



Public Utility Commission of Texas

June 28, 2005

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
Room TW – B204
445 12th Street - SW
Washington, D. C. 20554

Re: CG Docket No. 03-123
The State of Texas Annual Complaint Summary and Log Report for
Telecommunications Relay Service

Dear Secretary,

Public Utility Commission of Texas (PUCT) respectfully submits the Relay Texas annual complaint summary and log report as mandated by the Federal Communications Commission.

Four files will be electronically filed including this letter: Relay Texas Tally Sheet, CapTel log, and Relay Texas Log. Two floppy disks of Tally record and Relay Texas Logs will be mailed per instructions. The period is from June 1, 2004 through May 31 2005.

Relay Texas processed approximately 4 million relay calls and approx 12 million session minutes from June 1 2004 through May 31 2005. Texas TRS processes 80% of its relay calls in Texas at the Lubbock and Austin relay centers. Twenty percent of Relay Texas calls were processed at one of the other 11 Sprint relay centers. All of these complaints from Texas centers as well as other Sprint relay centers were filed with supervisors; the complaints were appropriately identified as coming from Texas relay calls. All of these complaints were resolved in a timely fashion. None of these complaints were formally escalated for action to the PUCT or to the FCC.

Sincerely,

A handwritten signature in black ink that reads "Ed Bosson". The letters are cursive and fluid, with the "E" and "B" being particularly prominent.

Ed Bosson
Relay Texas Administrator