

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. The FCC has, as of late, received a tawdry image in the minds of observant, intelligent consumers, as a result of that once respectable institution's recent litany of disingenuous instances of intrigue and corruption in the service of corporate patrons with unfortunate and questionable amounts of capital in the white house. The FCC is an organism of American Government that is supposed to be invested in safeguarding the american public from chicanery addled mechanizations of corporations that are infamously disinterested in the welfare of anything that falls outside of material windfall. The FCC must go to great lengths (and be forced, with lengthy strands of public outcry, apparently) to assume it's rightful responsibility as stewards of the public trust, and begin to act as a practical line of defense against Corporate malfeasance that subjugates the american consumer.

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,  
Link James