



August 9, 2005

FCC
via ECFS

Re: Subscriber Notification Report
WC Docket No. 05-196

To Whom It May Concern:

In order to comply with the VoIP E911 Order, we sent out a bulk e-mail informing customers of this compliance. The first notification went out on July 21st, 2005 to all of our customers. An additional notice went out on July 26th, 2005. We also followed up with phone calls to customers between July 26th and July 28th. Stickers for the customers were mailed during that period as well. With each e-mail or voice notification, we made special note regarding the stickers and the regulations surrounding them. We currently have close to 90% affirmative acknowledgement from our subscribers.

To date, we have 11 customers (10%) that have not completed the process in its entirety. Three of the remaining 11 have not completed the e-mail confirmation to us. Upon completing the "click-through" (verification process) on their account website, they are sent an e-mail that needs to be sent back in order for the process to be marked complete. We have placed subsequent calls to these remaining customer's in order to comply with the FCC's request and do not foresee any issues with have 100% cooperation and compliance by the August 29, 2005 date. At this point, we are waiting for customers with multiple accounts to complete the process for each of their accounts.

We can assure you 100% of our customers were notified regarding this compliance and have made every effort to contact each customer via e-mail or telephone. Each subscriber also received the appropriate stickers for each line (piece of equipment) they have with us.

In order to maintain the outstanding customers who have not complied with our request, our Provider created an on-line interface we can check daily with a list of all our customers and their account status.

If we do not receive 100% cooperation from our customers, we are prepared to suspend their service no later than the August 30th Full compliance date.

If you have any additional questions, please contact:

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Sincerely,

Megan Kawczynski

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