

TS Telecommunications, Inc. (D.B.A. CrossFone)
SUBSCRIBER NOTIFICATION REPORT
WC Docket No. 05-196

1. A detailed description of all actions the provider has taken to specifically advise every subscriber.
 - We have sent all our customers an e-mail notifying that 911 services are not available from CrossFone Broadband service. See letter – Attachment 1
 - We have sent them a sticker requesting them to place it in each Unit.
 - We have requested them to sign Attachment 1 and send it back to 305-592-4949 by Aug. 10th, 2005

2. A quantification of how many of the providers subscribers, on a percentage basis have submitted an affirmative acknowledgment as of the date of the report, and an estimation of the percentage of subscribers from whom they do not expect to receive an acknowledgment by August 29th, 2005.

Submitted an affirmative acknowledgment	50%
Subscribers from whom we do not expect to receive an acknowledgment by August 29 th , 2005	0%

3. A detailed description of weather and how the provider has distributed to all subscribers warning stickers or other appropriate labels warning subscribers if E911 service may be limited or not available. (This information should include, but is not limited to, relevant dates and methods of contact with subscribers.)
 - We have sent to all our customers via certified mail a sticker and a letter requesting them to place it in the CrossBox unit.
 - We are following up via phone to confirm that sticker has been received and placed in the unit.

4. A quantification of how many subscribers, on a percentage basis, to whom the provider did not send the advisory described, and how many subscribers the provider did not provide warning stickers to.

Subscribers to whom the provider did not send the advisory described	0%
Subscribers that we did not provide warning stickers to	0%

5. A detailed description of any and all actions the provider plans on taking towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory, including but not limited to disconnecting the subscribers VOIP service.
 - We will suspend or disconnect the service if by Aug 29th the subscriber has not provided a signed copy of the notification sent (Attachment 1)
6. A detailed description if how the provider is currently maintaining any acknowledgment received from its subscribers.
 - We are filling all faxes received and maintaining a data base tracking all received and still pending
7. The name, title, address, phone number and e-mail address of the person(s) responsible for the company's compliance efforts with the VOIP E911 order.
 - David Ancona, Commercial Operations Manager, 7232 NW 11th Street, Miami, FL 33122. 786-364-2046, dancona@latinode.com

ATTACHMENT 1



Subject: Important Information Regarding 911 Emergency Services

Dear XXX

Thank you for choosing CrossFone - CrossBox Service. The Federal Communications Commission ("FCC") recently adopted rules prohibiting all providers of Voice over Internet Protocol ("VoIP") services from offering VoIP services unless they also provide access to E911. Under the FCC's rules, subscribers are not permitted to opt out of E911. The rules will become effective on November 29, 2005.

Unfortunately, due to the limitations of your area, we have been unable to offer you Emergency Services. We are working diligently to gain coverage in your area and expect to be able to offer you VoIP E911 in the coming months.

Until you receive explicit notice from CrossFone that emergency services have been activated on your CrossBox service, **YOU CANNOT ACCESS EMERGENCY SERVICES BY DIALING 911 ON YOUR CROSSBOX SERVICE.** You must have an alternate means of contacting 911 emergency services, and you must notify any guests, residents or other third parties using your CrossBox service that they cannot reach 911 emergency services using your CrossBox service.

The FCC rules also require all VoIP providers to send notices to their customers about the circumstances under which VoIP E911 service may not be available or may be limited by comparison to traditional E911 service, and to obtain affirmative acknowledgement that each customer has received and understood the notice.

The attached Notice Of Limitations Of CrossBox Emergency Services ("Notice") describes the circumstances under which CrossBox Emergency Services may not be available or may be limited by comparison to traditional E911 service. Specifically, the Notice explains that, until you receive explicit notice from CrossFone that emergency services have been activated on your CrossBox service, **YOU CANNOT ACCESS EMERGENCY SERVICES BY DIALING 911 ON YOUR CROSSBOX SERVICE.** The Notice then describes the circumstances under which CrossBox Emergency Services, which will be activated only after you have received explicit notice from CrossFone, may not be available or may be limited by comparison to traditional E911 service. If you have questions or do not understand anything described in the notice, please call CrossFone at (786) 364-2046.

Once you fully understand the Notice, please sign and fax a copy of the attached Acknowledgment of Receipt of Notice of Limitations of CrossBox Emergency Service to 305-592-4949 as soon as possible. If we have not received your fax by Wednesday, August 10th, your service may be suspended or disconnected because the FCC requires that we obtain your affirmative acknowledgement that you have received and understood the Notice or we cannot continue to serve you.

We at CrossFone are working with the entire industry and federal and state regulators to improve VoIP emergency services. We look forward to announcing these important and exciting safety enhancements to your CrossBox service in coming months.

Sincerely,

CrossFone

IMPORTANT NOTICE OF LIMITATIONS OF CROSSBOX EMERGENCY SERVICES

This Notice Of Limitations Of CrossBox Emergency Services ("Notice") describes the circumstances under which CrossBox Emergency Services may not be available or may be limited by comparison to traditional E911 service. First, this Notice explains that, until you receive explicit notice from CrossFone that emergency services have been activated on your CrossBox service, YOU CANNOT ACCESS EMERGENCY SERVICES BY DIALING 911 ON YOUR CROSSBOX SERVICE. Second, this Notice describes the circumstances under which CrossBox Emergency Services, which will be activated only after you have received explicit notice from CrossFone, may not be available or may be limited by comparison to traditional E911 service. If you have questions or do not understand anything described in this Notice, please call CrossFone at (786) 364-2046.

Once you fully understand this Notice, please sign and fax a copy of the attached Acknowledgment of Receipt of Notice of Limitations of CrossBox Emergency Service ("Acknowledgement") to (305) 592-4949 as soon as possible. If we have not received your fax by Wednesday, August 10th, your service may be suspended or disconnected until we receive your Acknowledgement.

THE FOLLOWING LIMITATIONS APPLY UNTIL YOU RECEIVE EXPLICIT NOTICE FROM CROSSFONE THAT EMERGENCY SERVICES HAVE BEEN ACTIVATED ON YOUR CROSSBOX SERVICE

1. EMERGENCY SERVICES CANNOT BE ACCESSED BY DIALING 911 ON YOUR CROSSBOX SERVICE. YOU UNDERSTAND AND ACKNOWLEDGE THAT EMERGENCY SERVICES CANNOT BE ACCESSED BY DIALING 911 ON MY CROSSBOX SERVICE. YOU UNDERSTAND AND ACKNOWLEDGE THAT YOU MUST HAVE AN ALTERNATE MEANS OF CONTACTING 911 EMERGENCY SERVICES. YOU MUST NOTIFY ANY GUESTS, RESIDENTS OR OTHER THIRD PARTIES USING YOUR CROSSBOX SERVICE THAT THEY CANNOT REACH 911 EMERGENCY SERVICES USING YOUR CROSSBOX SERVICE AND WILL HAVE TO USE ALTERNATE MEANS TO CONTACT 911 EMERGENCY SERVICES.

THE FOLLOWING LIMITATIONS APPLY AFTER YOU RECEIVE EXPLICIT NOTICE FROM CROSSFONE THAT EMERGENCY SERVICES HAVE BEEN ACTIVATED ON YOUR CROSSBOX SERVICE

1. YOU MUST MAINTAIN ALTERNATE MEANS OF CONTACTING 911 EMERGENCY SERVICES. CrossBox Emergency Services differ from traditional 911 services. Because of these differences you may not be able to access emergency services by dialing 911 when using CrossBox's services. You understand and acknowledge that you must have alternate means of contacting 911 emergency services. You must notify any guests, residents or other third parties using your CrossBox service that they may not be able to reach 911 emergency services and may have to use alternate means to contact 911 emergency services.

2. CROSSBOX 911 EMERGENCY SERVICES WILL NOT OPERATE DURING A POWER OUTAGE. You understand and acknowledge that you will not be able to use your CrossBox service to contact 911 emergency services if your power is disrupted. Once power is restored, you may be required to reset or reconfigure your equipment before you will be able to use your CrossBox service to contact 911 emergency services.

3. CROSSBOX 911 EMERGENCY SERVICES WILL NOT OPERATE IF YOUR BROADBAND CONNECTION IS DISRUPTED OR YOUR CROSSBOX SERVICE HAS BEEN SUSPENDED FOR ANY REASON. You understand and acknowledge that you will not be able to contact 911 emergency services if your broadband connection is disrupted or if your CrossBox service has been suspended for any reason, including, for example, for non-payment. Once your broadband connection and CrossBox service have been restored, you may be required to reset or reconfigure your equipment before you will be able to use your CrossBox service to contact 911 emergency services.

4. EMERGENCY RESPONSE PERSONNEL WILL NOT AUTOMATICALLY RECEIVE YOUR CALL BACK TELEPHONE NUMBER OR PHYSICAL LOCATION. One feature of traditional 911 services, called Enhanced 911 or E911, automatically provides your emergency response personnel with your call back telephone number and the address associated with that telephone number. Currently, CrossBox does not provide emergency response personnel with your call back telephone number or physical address when you dial 911 emergency services. As such, you must tell emergency response personnel your call back telephone number and physical location. You understand and acknowledge that emergency response personnel will not be able to locate you or call you back if your call is unable to be completed, dropped, or disconnected, or if you are unable for any reason to tell emergency response personnel your call back telephone number and physical location.

5. CROSSBOX 911 EMERGENCY SERVICES WILL NOT OPERATE UNTIL YOU REGISTER YOUR SERVICE ADDRESS WITH CROSSFONE You understand and acknowledge that you must provide CrossFone with your correct service address before you attempt to use your CrossBox service to contact 911 emergency services. You will not be able to use your CrossBox service for any purpose until you register your correct service address with CrossFone. If you provide CrossFone with an incorrect address, calls to 911 emergency services may be routed to emergency response personnel who will not be able to assist you.

6. CROSSBOX 911 EMERGENCY SERVICES WILL NOT OPERATE CORRECTLY IF YOU CHANGE YOUR SERVICE ADDRESS WITHOUT NOTIFYING CROSSFONE. When you dial 911 emergency services, your call is sent to a local emergency services answering point based on the service address you provided to CrossFone. You understand and acknowledge that you must register any changes in your service address before you attempt to use your CrossBox service to contact 911 emergency services. If you change service addresses without notifying CrossFone or provide CrossFone with an incorrect service address, calls to 911 emergency services may be routed to emergency response personnel who will not be able to assist you. Please send an e-mail to dancona@latinode.com with any address changes.

7. CROSSBOX 911 EMERGENCY SERVICES WILL NOT OPERATE CORRECTLY FOR UP TO TWO BUSINESS DAYS AFTER YOU CHANGE YOUR SERVICE ADDRESS. You understand and acknowledge that it may take approximately 2 business days after you register a changed service address with CrossFone before calls to 911 emergency services will be routed to emergency personnel responsible for your new service address. During this time, calls to 911 emergency services will be routed to an emergency services answering point associated with your old service address, which may not be able to assist you.

8. CROSSBOX 911 EMERGENCY SERVICE CALLS MADE FROM A LOCATION OTHER THAN YOUR SERVICE ADDRESS MAY NOT BE ROUTED TO THE CORRECT LOCAL EMERGENCY SERVICE ANSWERING POINT. You understand and acknowledge that if you use your equipment and CrossBox service to call 911 emergency services from a location other than your registered service address, your 911 emergency services call may be routed to emergency response personnel who will not be able to assist you.

9. CROSSBOX 911 EMERGENCY SERVICES CALLS MAY BE ROUTED TO A GENERAL TELEPHONE NUMBER FOR YOUR LOCAL EMERGENCY RESPONSE PERSONNEL. You

understand and acknowledge that under CrossBox's current service offering, your calls to 911 emergency services may be routed to a general telephone number for the local emergency service provider. Those calls may not be answered in the same manner as traditional 911 calls.

10. CROSSBOX 911 EMERGENCY SERVICES CALLS MAY BE DELAYED OR DROPPED DUE TO NETWORK CONGESTION ON THE INTERNET. You understand and acknowledge that your calls to 911 emergency services made utilizing CrossBox may take longer than calls made using traditional telephone service.

ACKNOWLEDGMENT OF RECEIPT OF NOTICE OF LIMITATIONS OF CROSSBOX EMERGENCY SERVICE

I have received and understood the Notice of Limitations of CrossBox Emergency Service ("Notice"), and I acknowledge that my ability to contact emergency services by dialing 911 may be limited or nonexistent.

I understand and acknowledge that I must have alternate means of contacting 911 emergency services.

I understand and acknowledge that I must notify any guests, residents or other third parties using my CrossBox service that they may not be able to reach 911 emergency services and may have to use alternate means to contact 911 emergency services.

I have received a warning sticker explaining that 911 services may not be available, and I have placed the sticker on or near the equipment I use to access CrossBox's service.

Customer Name

Customer Signature

Date

PLEASE SIGN AND FAX THIS BACK TO US AT 305-592-4949.

IF WE DO NOT RECEIVE YOUR SIGNED ACKNOWLEDGMENT BY 8/10/05 YOUR SERVICE MAY BE SUSPENDED OR DISCONNECTED.