

I am frequent flyer on Continental Airlines for over 20 years and a member of the President Club for 15 years. I have determined that the service provided by the airline including easily accessible dependable wireless broadband service essential to my business. Based on experience at other airport provided services - which for a one hour stopover with about 15 to 20 minutes of usage is extremely costly, often undependable and fraught with security issues. They require numerous accounts, excessive use of credit card information and generates access issues for my corporate intranet. Allowing choices within one airport will help guarantee quality service. It will also allow the airlines to distinguish themselves among the airline industry. Witherver shrinking service this is one that is most effective for with the frequent travelers that are often "capture clients" with little choice. A good example of a monopoly that has not been very beneficial to the telephone companies are the onboard telephones. The cost is high and the vast majority of travelers avoid using them. Choice is cost beneficial to the traveling public and the economy.

J.L