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September 1, 2005

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Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, DC 20554

Re: 8x8, Inc. Subscriber Acknowledgement Report (September 1, 2005)

Dear Ms. Dortch:

Submitted herewith on behalf of 8x8, Inc. is a Subscriber Acknowledgement Report, filed pursuant to the Enforcement Bureau's August 26, 2005 Public Notice (DA 05-2358). Any questions or correspondence regarding this report should be referred to the undersigned.

Very truly yours,

DLA Piper Rudnick Gray Cary US LLP

/s/ Larry A. Blosser

Larry A. Blosser
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Subscriber Acknowledgement Report (September 1, 2005)
FCC WC Docket No. 05-196

A detailed explanation regarding current compliance with the notice and warning sticker requirements if the provider did not notify and issue warning stickers or labels to 100% of its subscribers by the July 29, 2005 deadline. Providers expected to update this information include those that were in the process of providing notice and/or stickers to their subscribers, but had not completed the process by July 29, 2005.

The Company notified and issued warning stickers to 100% of its subscribers prior to the July 29, 2005 deadline.

A quantification of the percentage of the provider's subscribers that have submitted affirmative acknowledgements as of the date of the September 1 and September 22 reports, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgement by September 28, 2005.

As of August 29, 2005, approximately 92% of the Company's subscribers have submitted an affirmative acknowledgement. The Company does not have an estimate of the percentage of subscribers from whom it does not expect to receive an acknowledgement by September 28, 2005.

A detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory.

On August 29, 2005, the Company began routing all non-911 outbound call attempts by non-responsive subscribers to an Interactive Voice Response (IVR) system, where the caller hears the following recorded message:

Hello, this is your Internet phone service provider's Customer Service Department with an important message about voice-over-IP 911 emergency calling services.

In accordance with a recent FCC ruling, we have already emailed you several notices regarding the potential limitations of your E911 service, but have not received an online acknowledgement from you.

You may provide this acknowledgement now by selecting one of the following options:

If you understand the limitations of our E911 services as outlined in our recent emails, please press "1" now.

If you are not using this service within the United States, please press "2" now.

If you have not received the E911 email or require additional information on this subject, please log into your account where you will be able to submit an online acknowledgment.

Thank you for your cooperation. No further action on your part is required at this time.

Of the 8% of subscribers who had not submitted an affirmative acknowledgement as of August 29, 2005, approximately 4/5 did not make any phone calls via Packet8 during the preceding thirty-day period. Unless their calling patterns change, they may not hear the IVR message to which all outbound call attempts are being routed.

The Company has implemented an additional measure in an effort to improve the response rate from subscribers who use Packet8 primarily or exclusively for inbound calling. As of August 29, 2005, the Company also began blocking all inbound calls to non-responsive subscribers. Callers to non-responsive subscribers hear a recorded message explaining that the Packet8 subscriber's service has been suspended, in adherence to a recent FCC VoIP E911 ruling, and instructing the caller to contact the subscriber by another means, and inform the subscriber of this issue so that service can be restored.

A detailed description of any and all plans to use a "soft" or "warm" disconnect (or similar) procedure for subscribers that fail to provide an affirmative acknowledgement by September 28, 2005.

As of August 29, 2005, the Company has implemented a version of "soft" or "warm" disconnect for subscribers that have not yet provided an affirmative acknowledgement. The disconnect procedure still processes and routes calls to 911. There are presently two variants on 911 call routing.

Packet8 customers who subscribe to Packet8's (currently) optional E911 service, have their 911 calls routed to the correct PSAP, along with ANI and ALI information. The foregoing applies to 911 calls for those customers regardless of whether they have affirmatively acknowledged the potential limitations of emergency calling on VoIP.

Calls to 911 initiated by all other Packet8 subscribers (i.e., those who do not subscribe to the optional E911 service, regardless of whether they have responded to the requests for affirmative acknowledgement, are routed to an Interactive Voice Response (IVR) system instructing them to call 911 from another line or to dial the direct number for their local police or fire department. It is not feasible to route these subscribers' calls to the appropriate PSAP at this time. Packet8 service is inherently nomadic. These subscribers may be using the service at a location other than their billing address.

The Company is actively working towards deploying a nomadic 911 service for all subscribers.

The name, title, address, phone number, and e-mail address of the person(s) responsible for the Company's compliance efforts with the VoIP E911 Order.

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