

September 22, 2005

VIA ELECTRONIC FILING

Marlene H. Dortch, Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

Re: Subscriber Acknowledgement Report (September 22, 2005) VOIP Inc.; WC Docket No. 05-196

Dear Ms. Dortch:

VOIP Inc., through its undersigned counsel and in response to the Commission's VoIP E911 Order ("Order") and the Public Notice issued by the Enforcement Bureau ("Bureau") on August 26, 2005 ("Public Notice"), submits this Subscriber Acknowledgement Report ("Report") to advise the Commission of the status of VOIP Inc.'s efforts to comply with Commission Rule 9.5(e). VOIP Inc. previously filed Subscriber Acknowledgement Reports on August 10, 2005 in response to the Bureau's July 26, 2005 Public Notice, ("August 10 Report") and on September 1, 2005 in response to the August 26, 2005 Public Notice ("September 1 Report").

As requested in the Public Notice, VOIP Inc. responds to the following questions set out in the Public Notice:

- 1) A detailed explanation regarding current compliance with the notice and warning sticker requirements *if* the provider did not notify and issue warning stickers or labels to 100% of its subscribers by the July 29, 2005 deadline. Providers expected to update this information include those that were in the process of providing notice and/or stickers to their subscribers, but had not completed the process by July 29, 2005.**

As detailed in response to question 4 in VOIP Inc.'s August 10 and September 1 Reports, VOIP Inc. distributed labels and sent advisories to 100% of its customers by the July 29, 2005, deadline.

- 2) A quantification of the percentage of the provider's subscribers that have submitted affirmative acknowledgements as of the date of the September 1 and September 22**

reports, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgement by September 28, 2005.

As indicated in the September 1 Report, as of August 29, 2005, VOIP Inc. obtained affirmative acknowledgement from approximately 96% of its subscriber base. As of September 22, 2005, VoIP Inc. has obtained affirmative acknowledgement from approximately 98% of its subscriber base. VoIP Inc. has denied the remaining 2% the ability to place calls using the VOIP Inc. network.

- 3) **A detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory.**

VOIP Inc. is continuing its campaign to contact and obtain affirmative acknowledgment from all of its subscribers. VOIP Inc. continues to send out notices via email to subscribers who have not yet submitted an affirmative acknowledgment. Additionally, VOIP Inc. has made telephone calls to notify customers that to date have failed to provide an affirmative acknowledgment, that they must do so in order to avoid disconnection. For those customers that have not yet provided an affirmative acknowledgment, VoIP Inc. has, as of August 30, 2005, disconnected those subscribers from their service until affirmative acknowledgment is provided. This was accomplished by blocking their customer premises equipment from registering with the network. Approximately 50% of these disconnected customers contacted VOIP Inc. to have their accounts restored. VoIP Inc. expects that the remaining disconnected customers will not have provided affirmative acknowledgment by September 28, 2005. If these customers have not responded to the cutoff in service for the past three weeks, we believe they most likely are no longer interested in using the service.

- 4) **A detailed description of any and all plans to use a “soft” or “warm” disconnect (or similar) procedure for subscribers that fail to provide an affirmative acknowledgment by September 28, 2005.**

VoIP Inc. believes that the 2% of its customer base expected not to provide affirmative acknowledgment by September 28, 2005 are simply not using the service. VOIP Inc. believes that by that date, the only customers with outstanding acknowledgments will be those customers with demonstration or complimentary accounts. Accordingly, VoIP Inc. does not believe there is any benefit to be gained by implementing a “soft” or “warm” disconnect procedure in its particular circumstances.

Ms. Marlene Dortch
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Respectfully submitted,

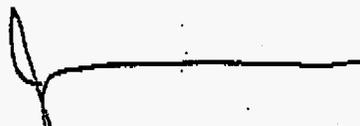
A handwritten signature in black ink, appearing to read "Russell M. Blau". The signature is fluid and cursive, with a long horizontal stroke at the end.

Russell M. Blau
Joshua M. Bobeck

Counsel for VOIP Inc.

cc: Byron McCoy (FCC)
Kathy Berthot (FCC)
Janice Myles (FCC)
Best Copy and Printing, Inc.

I, John Iacovelli, state that I am Director of Special Operations, of VOIP Inc.; that I am authorized to submit the forgoing *Subscriber Acknowledgement Report* ("Report") on behalf of VOIP Inc.; that the *Report* was prepared under my direction and supervision; and I declare under penalty of perjury that the *Report* is true and correct to the best of my knowledge, information, and belief.



9/21/05

Name: John Iacovelli
Title: Director of Special Operations
VOIP Inc.