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Sept. 22, 2005

VIA ELECTRONIC FILING

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

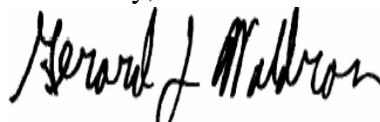
Re: WC Docket Nos. 04-36 and 05-196

Dear Ms. Dortch:

On behalf of Global Village, attached please find the Third Subscriber Notification Report of Global Village. In accordance with the Enforcement Bureau's Public Notice of Aug. 26, 2005,¹ this Third Notification Report is being filed to update the prior reports filed by Global Village.

Please direct any questions to the undersigned.

Sincerely,



Gerard J. Waldron
Matthew S. DelNero
Counsel to Global Village

cc: Kathy Berthot, Spectrum Enforcement Division, Enforcement Bureau
Byron McCoy, Telecommunications Consumers Division, Enforcement Bureau
Janice Myles, Competition Policy Division, Wireline Competition Bureau

¹ *Enforcement Bureau Provides Further Guidance to Interconnected Voice Over Internet Protocol Service Providers Concerning Enforcement of Subscriber Acknowledgement Requirement*, Public Notice, DA 05-2358 (rel. Aug. 26, 2005).

Third Subscriber Notification Report of Global Village

WC Docket Nos. 04-36, 05-196

Pursuant to instruction from the Enforcement Bureau,¹ following is the Third Subscriber Notification Report concerning the compliance of Global Village, a provider of interconnected Voice over Internet Protocol (“VoIP”) service, with 47 C.F.R. § 9.5(e).

Notifications to Subscribers :

As described in Global Village’s First and Second Subscriber Notification Reports, filed in August and September 2005, respectively, all U.S. customers have been provided notification of the circumstances under which E911 service may not be available through the Global Village interconnected VoIP service or may be in some way limited by comparison to traditional E911 service.² In addition to that plain-language warning, Global Village’s notification also provides instructions for a simple test by which customers can determine whether they have properly configured their VoIP hardware and software for connection to E911 service.

As also noted in the First and Second Subscriber Notification Report, warning stickers reflecting this notification with instructions to place such stickers on or near the customer’s Zoom (VoIP) hardware were mailed to all U.S. customers.

In an electronic message sent this month to all domestic customers,³ Global Village supplemented the above-described notification to elaborate on the circumstances under which E911 service may be limited. This supplemental notification explained that if a customer enables the “VoIP-only” option via the Global Village online browser interface, the customer will not be able to place E911 calls until that option is disabled.

Note that if the “VoIP-only” option is enabled and a customer dials 911, the customer will hear a recorded message explaining how to deactivate the “VoIP only” option and thereby connect to E911 service. Also, if a customer performs the above-described test while the “VoIP-only” option is enabled, the test will indicate that the customer’s VoIP service is not properly configured to connect to E911 service.

¹ See *Enforcement Bureau Provides Guidance to Interconnected Voice Over Internet Protocol Service Providers Concerning the July 29, 2005 Subscriber Notification Deadlines*, Public Notice, DA 05-2085 (rel. July 26, 2005).

² The full text of Global Village’s notification to customers is reprinted in the First Subscriber Notification Report, filed last month.

³ Customers who had already provided affirmative acknowledgement received the supplementary notification as a standalone message. For those customers that had not yet provided affirmative acknowledgement, Global Village integrated the supplementary notification into the existing notification.

Receipt of Affirmative Acknowledgements:

To date, Global Village has received affirmative acknowledgement from 83% of its U.S. customers that they have received and understood Global Village's notification. Global Village has no reason to believe that less than 100% of subscribers will have provided affirmative acknowledgement by Sept. 28, 2005, although it suspects that a small percentage of non-responsive subscribers may have ceased use of the Global Village service altogether. Nevertheless, it is possible that some subscribers will refuse or for some other reason fail to provide affirmative acknowledgement by that date.

Additional Steps:

In addition to sending additional notifications to non-responsive subscribers on Sept. 6 and 13, Global Village has attempted to contact each non-responsive subscriber by telephone on at least once occasion this month. Both the verbal and written notifications inform these subscribers that failure to provide affirmative acknowledgement by Sept. 28, 2005 will result in disconnection from the Global Village interconnected VoIP service on that date. Global Village will send a final notice to the remaining non-responsive subscribers on Sept. 27.

Disconnect Information:

Global Village provides its customers with VoIP hardware that includes Zoom's TelePort™ technology. A TelePort-equipped modem routes calls to the Internet as VoIP calls only when the user explicitly elects to do so (either by pressing the “#” symbol before placing the call or by enabling the “VoIP-only” option described above). When a caller dials 911, the TelePort passes the call, with location and numbering information, to the Wireline E911 Network over the PSTN (*i.e.*, not as a VoIP call). Thus, it is not Global Village but rather the subscriber's wireline provider that handles the customer's 911 call. Accordingly, a “soft” or “warm” disconnect, whereby Global Village would disallow interconnected VoIP non-911 calls but ensure that VoIP 911 calls are directed to the appropriate PSAP, is not applicable.

Global Village anticipates that customers disconnected from its interconnected VoIP service will be enrolled in a non-interconnected VoIP service; such customers will be provided prominent notification that they are no longer receiving Global Village's interconnected VoIP service and that their ability to place 911 calls still depends on use of the TelePort-equipped hardware and connection to dial tone service.