



September 22, 2005

By ECFS (<http://www.fcc.gov/cgb/ecfs/>)

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Re: WC Docket 05-196 — **SUBSCRIBER NOTIFICATION REPORT
(SEPTEMBER 22, 2005)**

Dear Ms. Dortch:

On behalf of Time Warner Cable, I am writing in connection with the Enforcement Bureau's Public Notice released in this docket on August 26, 2005.¹ This letter supplements the letters that we submitted in this docket on August 10, 2005, and September 1, 2005.²

In our *August 10 Letter*, we explained that, based on Time Warner Cable's policies and practices predating the Commission's June 3, 2005, order in this docket,³ "Time Warner Cable believes that it has already notified, and obtained the affirmative acknowledgement of, each of its existing Digital Phone subscribers as to the terms and conditions regarding Time Warner Cable's provision of E911 service."⁴ As our *August 10 Letter* also explained, however, "out of an abundance of caution — and in light of the Commission's Order and the important public policy interests involved in ensuring that voice customers understand the nature of the E911 that they receive —

¹ *Enforcement Bureau Provides Further Guidance to Interconnected Voice Over Internet Protocol Service Providers Concerning Enforcement of Subscriber Acknowledgement Requirement*, Public Notice, WC Docket Nos. 04-36 & 05-196, DA 05-2358 (rel. Aug. 26, 2005).

² Letter from Julie Y. Patterson to Marlene H. Dortch, WC Docket 05-196, Aug. 10, 2005 ("*August 10 Letter*"); Letter from Julie Y. Patterson to Marlene H. Dortch, WC Docket 05-196, Sept. 1, 2005 ("*September 1 Letter*").

³ *IP-Enabled Services; E911 Requirements for IP-Enabled Service Providers*, First Report and Order and Notice of Proposed Rulemaking, 20 FCC Rcd 10245 (2005).

⁴ *August 10 Letter* at 4. We further explained that, "in light of these consents, Time Warner Cable does not believe that there is cause to take further action, such as disconnecting service, with respect to any of its Digital Phone subscribers." *Id.* at n.16.

Time Warner Cable has undertaken [certain] additional steps to remind subscribers of these matters.”⁵

Among other things, our *August 10 Letter* explained that, “by August 20, 2005, Time Warner Cable will have completed a mailing campaign in which it is sending all of its Digital Phone subscribers, on a rolling basis, a letter providing fresh advisories concerning E911 service and requesting them affirmatively to acknowledge their receipt and understanding of the advisory. . . . This mailing also includes E911-related warning stickers”⁶ As we reported in our *September 1 Letter*, the mailing campaign was completed as planned. Thus, all Digital Phone subscribers have been sent warning stickers and fresh advisories.

Time Warner Cable’s *August 10 Letter* also explained that “Time Warner Cable has begun a telephone calling campaign to advise each of its subscribers of the E911 service issues, to ensure that they have received warning stickers and E911 notices, and to request additional acknowledgements from subscribers.”⁷ That telephone campaign remains ongoing.

Please contact me if I can be of assistance with additional information.

Respectfully submitted,

/s/

Julie Y. Patterson

Copies by e-mail to:

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⁵ *Id.* at 4.

⁶ *Id.*

⁷ *Id.*