



Lamb Communication Services

September 22, 2005

Marlene H. Dortch, Office of the Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

RE: **Subscriber Acknowledgement Report** September 22, 2005, submitted on behalf of WestCom LLC dba WesTelFiber in WC Docket No. 05-196, *E911 Requirements for IP-Enabled Service Providers*.
FRN 0007594153

Dear Ms. Dortch;

Please accept this Subscriber Acknowledgement Report for September 22, 2005 on behalf of WestCom LLC dba WesTelFiber (fka Digital Easy Chair).

- As of August 5, 2005, WesTelFiber sent out the required notices, labels and subscriber acknowledgements to all eighty-two (82) of their VoIP customers.
- As of September 22, 2005, eighty-three percent (83%) or sixty-eight (68) customers had signed and returned their acknowledgements. WesTelFiber is still anticipating that they will receive the remaining seventeen percent (17%) by September 28, 2005.
- As previously outlined in our August 10, 2005 Report and again in our September 1, 2005 Report, WesTelFiber feels that no customer should be disconnected without first having an opportunity to talk to them. To this end, WesTelFiber will make personal contacts with every customer who has not returned their Acknowledgement, prior to disconnecting their service on September 28, 2005. All action taken to contact the customer will be noted in their file.
- WesTelFiber now has the ability to perform a “warm” or “soft” disconnect to disconnect those subscribers that do not return their signed acknowledgement by September 28, 2005.

Questions regarding this report may be directed to:
Sandra Young
Telecom Services Manager

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Boise, ID 83709
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Respectively submitted,

A handwritten signature in black ink, appearing to read "Susan Lamb". The signature is fluid and cursive, with the first name "Susan" being more prominent than the last name "Lamb".

Susan Lamb
Lamb Communication Services
111 Teal Ln
Sagle, ID 83860