

This letter is to complain about the decision to remove the T-Mobile wireless connection in the American Airlines Admirals club. Both of these services I pay dearly for each year and the decision by Mass Transit to remove it, not only costs me time and not allowing me to do my work while waiting for my plane, but costs me money because I am paying for a service that I am not allowed to use.

When I asked the club manager why the T-Mobile wireless connection was no longer available, I was told that Mass Transit stated it was for... Pick one

1. Security.
2. FCC interference.
3. Not needed.

How does having the T-Mobile system cause any security issues, especially since Mass Transit has installed a new system, with their name on it, linked to Cingular Mobile.

FCC interference, is also a joke, as they both work on the same frequency, and in fact the T-Mobile system is almost totally isolated within the walls of the Admirals Club, so no "Stray" RF could be received by other equipment. Conversely the new Mass Transit/Comcast, system is loud and full signal all over the airport, which causes even more problems.

The last one is the most laughable of them all, While I was in the club for the 1.5 hours, I heard no less than 20 people complaining that the signal was gone, so needed, YES IT IS.

This brings me to my last point. Mass Transit removed T-Mobile and replaced it with a system that I really don't even like, plus the pricing of almost \$6.00 per hour makes this a pricing joke, those prices are not even in line with the normal systems out there that do charge by the hour.

The reasoning for this change is quite clear, Mass Transit decided to simply remove any competition from within the airport, and once they are gone, they can charge what ever they choose. I was pretty sure, but last time I checked in with our government, they sued people or companies that caused a monopoly which is EXACTLY what MassTransit is causing at Boston Logan.

I request that the T-Mobile WI_FI system be reinstated immediately in the AA Admirals Club, and that MassTrans not be allowed to make that same move again. Not only is this causing me distress but is also costing me more money. I already pay enough to fly in And out of that airport, allowing the management of that airport to continue to squeeze even more out of me is completely out of line and illegal.

Sincerely.

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