

At 3:48 pm EDT on Saturday, September 17, I attempted a VideoPhone call from 301-345-XXXX in Catonsville, MD using the Dlink i2eye VideoPhone to contact my deaf friend who has a VP-100 VideoPhone in Midland, TX at the number 432-694-XXXX. The message that appeared on the screen was:

"The VideoPhone phone number you called is currently unregistered."

If both my friend and I were hearing, we would be able to use our phone, irregardless of the phone's brand, to connect with one another via our regular phone numbers. Both my friend and I were using different VideoPhones and I was unable to use his phone number to connect with him. Please do something to correct this situation."