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October 25, 2005

VIA ELECTRONIC FILING

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D. C. 20554

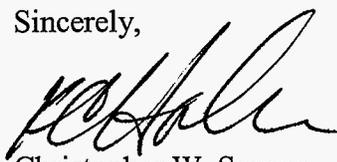
Re: E911 Subscriber Acknowledgement Report of Charter Communications, Inc.;
WC Docket Nos. 05-196, 04-36

Dear Ms. Dortch:

Enclosed for filing in the above referenced proceeding please find an original electronic copy of the E911 Subscriber Acknowledgement Report (dated October 25, 2005) of Charter Communications, Inc. Charter files this report on behalf of its subsidiaries Charter Fiberlink-Missouri, LLC, Charter Fiberlink MA-CCO, LLC, and Charter Fiberlink, LLC.

Please contact the undersigned counsel for Charter Communications at the telephone number listed above if you have any questions about this filing. Thank you for your assistance.

Sincerely,



Christopher W. Savage
K.C. Halm

Enclosures

cc: Byron McCoy, Enforcement Bureau
Kathy Berthot, Enforcement Bureau
Janice Myles, Wireline Competition Bureau
Best Copy and Printing, Inc. Portals II
Carrie Cox, Charter Communications, Inc.

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matters of

IP-Enabled Services

E911 Requirements for IP-Enabled Service
Providers

WC Docket Nos. 05-196, 04-36

**SUBSCRIBER ACKNOWLEDGEMENT REPORT (October 25, 2005)
OF
CHARTER COMMUNICATIONS, INC.
ON BEHALF OF ITS SUBSIDIARIES CHARTER FIBERLINK-MISSOURI, LLC,
CHARTER FIBERLINK MA-CCO, LLC, AND CHARTER FIBERLINK, LLC**

Pursuant to the FCC's July 26, 2005, August 26, 2005 and September 27, 2005 Public Notices concerning the Enforcement Bureau's guidance to interconnected Voice Over Internet Protocol ("VoIP") service providers,¹ Charter Communications, Inc. ("Charter") on behalf of its telecommunications subsidiaries, hereby provides a report on its efforts to comply with the notice and acknowledgement provisions of the FCC's new interconnected VoIP E911 rules.²

Accordingly, set forth below are Charter's responses to the queries contained in the Commission's September 27 Public Notice.

¹ See Enforcement Bureau Provides Guidance to Interconnected Voice over Internet Protocol Service Providers Concerning the July 29, 2005 Subscriber Notification Deadlines, Public Notice, DA 05-2085 (rel. July 26, 2005) (hereinafter "July 26 Public Notice"); and Enforcement Bureau Provides Further Guidance to Interconnected Voice Over Internet Protocol Service Providers Concerning Enforcement of Subscriber Acknowledgement Requirement, Public Notice, DA 05-2358 (rel. Aug. 26, 2005) (hereinafter "August 26 Public Notice"); and (same) (rel. Sept. 27, 2005).

² 47 C.F.R. § 9.5(e). See *IP-Enabled Services, E911 Requirements for IP-Enabled Service Providers*, First Report and Order and Notice of Proposed Rulemaking, 20 FCC Rcd 10245 (rel. June 3, 2005).

1. Efforts Undertaken by Charter to Obtain Acknowledgements from the Remainder of its Subscriber Base.

Charter continues its efforts, through the mechanisms described in its previous reports, to secure customer acknowledgements from those subscribers who have not yet provided acknowledgements. Such mechanisms include the use of a third party vendor to contact non-acknowledging customers via telephone and mail, use of service installation representatives, and direct mailings.

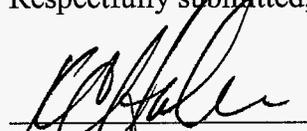
2. Quantification of the Percentage of Charter Subscribers That Have Submitted Affirmative Acknowledgements as of October 25.

As of the date of this filing, Charter has obtained acknowledgements from just over ninety percent (90%) of its customer base. Note that all of Charter's new customers as of July 30, 2005 have provided acknowledgement as part of the installation process.

3. Explanation of Why Charter Has Been Unable to Obtain Acknowledgements from Remainder of Subscriber Base.

Charter expects that many of the remaining ten percent (10%) of its customers will not provide an acknowledgement. As explained in previous reports, Charter continues to experience a high level of customer frustration over the process of obtaining customer acknowledgements contemplated by 47 C.F.R. § 9.5(e)(2). Common customer responses to Charter's acknowledgement efforts include: (1) customers hanging up on Charter service representatives requesting acknowledgment, and (2) customers simply refusing to provide the acknowledgement. These responses suggest that customers are annoyed or irritated by communications concerning the acknowledgement, and that such customers are simply unwilling to provide affirmative acknowledgement because of administrative, time or other burdens associated with the process.

Respectfully submitted,



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Dated: October 25, 2005