



October 25, 2005

Via Electronic Filing (ECFS)

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

**Re: Subscriber Acknowledgement Report – October 25, 2005
FCC WC Docket No. 05-196**

Dear Ms. Dortch:

Enclosed please find RNK, Inc., d/b/a RNK Telecom's October 25, 2005 Subscriber Acknowledgement Report, for filing with the Commission in WC Docket No. 05-196.

Thank you for your attention to, and assistance in, this matter. Please feel free to contact me at 781-613-6000 with any questions.

Sincerely,

/s/

Leah Williams
Sr. Counsel
leah@rnktel.com

**Before the
Federal Communications Commission
Washington, D.C. 20554**

In the Matters of)	
)	
IP-Enabled Services)	WC Docket No. 04-36
)	
E911 Requirements for IP-Enabled Service Providers)	WC Docket No. 05-196
)	

**RNK, Inc., d/b/a RNK Telecom
Subscriber Acknowledgement Report – October 25, 2005
FCC WC Docket No. 05-196**

In accordance with the September 27, 2005 Public Notice issued by the Enforcement Bureau of the Federal Communications Commission (the “Commission”), in WC Docket No. 05-196, RNK, Inc. d/b/a RNK Telecom (“RNK”) hereby submits responses to the following inquiries:

1. *Efforts undertaken by RNK to obtain acknowledgements from the remainder of its subscriber base.*

Since RNK submitted its September 22, 2005 Subscriber Acknowledgement Report, RNK has placed direct phone calls to a majority of subscribers who had not completed the acknowledgement process. RNK has also placed calls to subscribers who had completed RNK’s web-based acknowledgement process, but who had not yet verified their receipt of the notice of limitations associated with their VoIP service through a confirmatory email. Finally, RNK has encouraged its independent resellers to take steps to obtain acknowledgements from the remainder of their respective subscriber bases.

2. *Acknowledgement percentage, and problems encountered in achieving a 100% acknowledgment percentage.*

By October 30, 2005, RNK will receive acknowledgements from 90% of total subscribers. In attempting to achieve 100% compliance, RNK has encountered unresponsive subscribers who, while notified through various forms of communication (e.g., voicemails, direct phone calls, emails, and temporary suspension of online account information), about the acknowledgement process and the importance of learning about the limitations of 911 dialing associated with their VoIP service, have failed to complete the process. RNK continues to

contact these unresponsive subscribers via direct phone calls, and its efforts in this regard remain active and ongoing.