



Qwest
607 14th Street, NW, Suite 950
Washington, DC 20005
Phone 202-429-3120
Facsimile 202-293-0561

Melissa E. Newman
Vice President – Federal Regulatory

November 1, 2005

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W., TW B-204
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's ("Commission") *Orders*¹ concerning Qwest Communications International Inc.'s ("Qwest") Open Network Architecture ("ONA") Plans, Qwest hereby submits its ONA Nondiscrimination Report for the third quarter of 2005. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Melissa E. Newman

cc: Ms. Janice Myles (via e-mail at janice.myles@fcc.gov)

Attachment

¹ See *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order*, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order*, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

Quarterly ONA Installation Detail Report
Qwest
3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>
A1 - Business			
Total Orders	165868	Average Interval	125168 Average Interval
Due Dates Missed	2128	(In Days)	2215 (In Days)
% Due Dates Missed	1.28%	3	1.77% 3
		0	0
A2 - PBX			
Total Orders	506	Average Interval	4883 Average Interval
Due Dates Missed	19	(In Days)	223 (In Days)
% Due Dates Missed	3.75%	6	4.57% 9
		0	0
A3 - Centrex			
Total Orders	8248	Average Interval	14916 Average Interval
Due Dates Missed	249	(In Days)	258 (In Days)
% Due Dates Missed	3.02%	4	1.73% 5
		0	0
A4 - WATS			
Total Orders	23	Average Interval	1440 Average Interval
Due Dates Missed	0	(In Days)	0 (In Days)
% Due Dates Missed	0.00%	2	0.00% 3
		0	0
A5 - Mobile			
Total Orders	1	Average Interval	7 Average Interval
Due Dates Missed	0	(In Days)	0 (In Days)
% Due Dates Missed	0.00%	3	0.00% 3
		0	0
A6 - Feature Group A			
Total Orders	3	Average Interval	60 Average Interval
Due Dates Missed	0	(In Days)	9 (In Days)
% Due Dates Missed	0.00%	1	15.00% 6
		0	3
A7 - Foreign Exchange			
Total Orders	113	Average Interval	206 Average Interval
Due Dates Missed	3	(In Days)	8 (In Days)
% Due Dates Missed	2.65%	4	3.88% 3
		1	0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
 Qwest
 3 QTR 2005

	AFFILIATE	ALL OTHERS
B1 - Feature Group B		
Total Orders	0 Average Interval	41 Average Interval
Due Dates Missed	0 (In Days)	0 (In Days)
% Due Dates Missed	No Activity 0	0.00% 17
	0	13
B2 - Feature Group D		
Total Orders	0 Average Interval	2042 Average Interval
Due Dates Missed	0 (In Days)	137 (In Days)
% Due Dates Missed	No Activity 0	6.71% 19
	0	7
B3 - DID		
Total Orders	194 Average Interval	4117 Average Interval
Due Dates Missed	77 (In Days)	1222 (In Days)
% Due Dates Missed	39.69% 17	29.68% 17
	0	0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
 Qwest
 3 QTR 2005

	AFFILIATE	ALL OTHERS
C1 - Packet DDD Line		
Total Orders	1 Average Interval	37 Average Interval
Due Dates Missed	0 (In Days)	2 (In Days)
% Due Dates Missed	0.00% 3	5.41% 7
	0	1
C2 - Packet Synchronous Access		
Total Orders	15 Average Interval	6523 Average Interval
Due Dates Missed	2 (In Days)	509 (In Days)
% Due Dates Missed	13.33% 15	7.80% 12
	0	6
C3 - Packet Asynchronous Access		
Total Orders	0 Average Interval	0 Average Interval
Due Dates Missed	0 (In Days)	0 (In Days)
% Due Dates Missed	No Activity 0	No Activity 0
	0	0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
D1 - Protective Alarm		
Total Orders	1 Average Interval	34 Average Interval
Due Dates Missed	0 (In Days)	3 (In Days)
% Due Dates Missed	0.00% 7	8.82% 4
	0	0
D2 - Protective Relay		
Total Orders	0 Average Interval	0 Average Interval
Due Dates Missed	0 (In Days)	0 (In Days)
% Due Dates Missed	No Activity 0	No Activity 0
	0	0
D3 - Control Circuit		
Total Orders	0 Average Interval	0 Average Interval
Due Dates Missed	0 (In Days)	0 (In Days)
% Due Dates Missed	No Activity 0	No Activity 0
	0	0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
E1 - Telegraph 75 Baud		
Total Orders	0 Average Interval	61 Average Interval
Due Dates Missed	0 (In Days)	1 (In Days)
% Due Dates Missed	No Activity 0	1.64% 26
	0	0
E2 - Telegraph 150 Baud		
Total Orders	0 Average Interval	0 Average Interval
Due Dates Missed	0 (In Days)	0 (In Days)
% Due Dates Missed	No Activity 0	No Activity 0
	0	0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
Qwest
3 QTR 2005

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
F1 - Voice, Non-Switched Line		
Total Orders	0 Average Interval	19 Average Interval
Due Dates Missed	0 (In Days)	3 (In Days)
% Due Dates Missed	No Activity 0	15.79% 9
	0	4
F2 - Voice, Switched Line		
Total Orders	3 Average Interval	707 Average Interval
Due Dates Missed	0 (In Days)	66 (In Days)
% Due Dates Missed	0.00% 3	9.34% 9
	0	2
F3 - Voice, Switched Trunk		
Total Orders	0 Average Interval	1218 Average Interval
Due Dates Missed	0 (In Days)	66 (In Days)
% Due Dates Missed	No Activity 0	5.42% 14
	0	5
F4 - Voice and Tone, Radio Land Line		
Total Orders	0 Average Interval	0 Average Interval
Due Dates Missed	0 (In Days)	0 (In Days)
% Due Dates Missed	No Activity 0	No Activity 0
	0	0
F5 - Data, Low Speed		
Total Orders	0 Average Interval	16 Average Interval
Due Dates Missed	0 (In Days)	1 (In Days)
% Due Dates Missed	No Activity 0	6.25% 7
	0	3
F6 - Basic Data and Voice		
Total Orders	0 Average Interval	1037 Average Interval
Due Dates Missed	0 (In Days)	116 (In Days)
% Due Dates Missed	No Activity 0	11.19% 11
	0	2
F7 - Voice/Data PSN Access Tie Trunk		
Total Orders	0 Average Interval	138 Average Interval
Due Dates Missed	0 (In Days)	9 (In Days)
% Due Dates Missed	No Activity 0	6.52% 13
	0	4
F8 - Voice/Data SSN Access		
Total Orders	0 Average Interval	59 Average Interval
Due Dates Missed	0 (In Days)	4 (In Days)
% Due Dates Missed	No Activity 0	6.78% 25
	0	3
F9 - Voice/Data SSN Intermachine Trunk		
Total Orders	0 Average Interval	0 Average Interval
Due Dates Missed	0 (In Days)	0 (In Days)
% Due Dates Missed	No Activity 0	No Activity 0
	0	0
F10 - Data Extension, Voice Grade		
Total Orders	0 Average Interval	0 Average Interval

Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

F11 - Voice Grade Telephoto and Facsimile

Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

F12 - Protective Relay, Voice Grade

Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
G1 - Program Audio, 200-3500 Hz		
Total Orders	0 Average Interval	7 Average Interval
Due Dates Missed	0 (In Days)	2 (In Days)
% Due Dates Missed	No Activity 0	28.57% 5
	0	0
G2 - Program Audio, 100-5000 Hz		
Total Orders	0 Average Interval	1 Average Interval
Due Dates Missed	0 (In Days)	0 (In Days)
% Due Dates Missed	No Activity 0	0.00% 1
	0	0
G3 - Program Audio, 50-8000 Hz		
Total Orders	0 Average Interval	14 Average Interval
Due Dates Missed	0 (In Days)	4 (In Days)
% Due Dates Missed	No Activity 0	28.57% 12
	0	0
G4 - Program Audio, 50-15000 Hz		
Total Orders	1 Average Interval	6 Average Interval
Due Dates Missed	0 (In Days)	1 (In Days)
% Due Dates Missed	0.00% 6	16.67% 12
	0	0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
H1 - TV Channel 1 Way 15 kHz Audio		
Total Orders	1 Average Interval	49 Average Interval
Due Dates Missed	0 (In Days)	1 (In Days)
% Due Dates Missed	0.00% 12	2.04% 9
	0	2
H2 - TV Channel 1 Way 5 kHz Audio		
Total Orders	0 Average Interval	0 Average Interval
Due Dates Missed	0 (In Days)	0 (In Days)
% Due Dates Missed	No Activity 0	No Activity 0
	0	0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
Qwest
3 QTR 2005

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
I1 - Digital Voice Circuit		
Total Orders	0 Average Interval	40 Average Interval
Due Dates Missed	0 (In Days)	5 (In Days)
% Due Dates Missed	No Activity 0	12.50% 9
	0	0
I2 - Digital Data, 2.4 kbps		
Total Orders	0 Average Interval	20 Average Interval
Due Dates Missed	0 (In Days)	2 (In Days)
% Due Dates Missed	No Activity 0	10.00% 6
	0	0
I3 - Digital Data, 4.8 kbps		
Total Orders	0 Average Interval	8 Average Interval
Due Dates Missed	0 (In Days)	4 (In Days)
% Due Dates Missed	No Activity 0	50.00% 22
	0	11
I4 - Digital Data, 9.6 kbps		
Total Orders	0 Average Interval	125 Average Interval
Due Dates Missed	0 (In Days)	4 (In Days)
% Due Dates Missed	No Activity 0	3.20% 11
	0	6
I5 - Digital Data, 56 kbps		
Total Orders	1 Average Interval	32 Average Interval
Due Dates Missed	0 (In Days)	4 (In Days)
% Due Dates Missed	0.00% 5	12.50% 9
	0	1

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>
J1 - Dedicated Hicap Digital, 1.544 mbps			
Total Orders	122	Average Interval	46414 Average Interval
Due Dates Missed	34	(In Days)	5875 (In Days)
% Due Dates Missed	27.87%	31	12.66% 14
		15	5

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>
K1 - Dedicated Hicap Digital, 3.152 mbps			
Total Orders	0	Average Interval	0
Due Dates Missed	0	(In Days)	0
% Due Dates Missed	No Activity	0	No Activity
		0	0
K2 - Dedicated Hicap Digital, 6.312 mbps			
Total Orders	0	Average Interval	0
Due Dates Missed	0	(In Days)	0
% Due Dates Missed	No Activity	0	No Activity
		0	0
K3 - Dedicated Hicap Digital, 44.736 mbps			
Total Orders	11	Average Interval	2853
Due Dates Missed	5	(In Days)	688
% Due Dates Missed	45.45%	25	24.11%
		0	8
K4 - Dedicated Hicap Digital, >45 mbps			
Total Orders	23	Average Interval	391
Due Dates Missed	6	(In Days)	60
% Due Dates Missed	26.09%	13	15.35%
		0	2

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Installation Detail Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
L1 - Smart PAL		
Total Orders	360 Average Interval	8 Average Interval
Due Dates Missed	12 (In Days)	0 (In Days)
% Due Dates Missed	3.33% 8	0.00% 5
	0	4
L2 - Basic PAL		
Total Orders	183 Average Interval	1344 Average Interval
Due Dates Missed	3 (In Days)	31 (In Days)
% Due Dates Missed	1.64% 6	2.31% 3
	1	0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with missed appointments due to customer reasons.

Quarterly ONA Maintenance Report
Qwest
3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
A1 - Business				
Total Tickets	52	71		
Average Interval in Hrs/Mns	4	27	4	41
A2 - PBX				
Total Tickets	35	499		
Average Interval in Hrs/Mns	3	2	3	29
A3 - Centrex				
Total Tickets	26	59		
Average Interval in Hrs/Mns	3	42	2	21
A4 - WATS				
Total Tickets	0	4		
Average Interval in Hrs/Mns	No Activity		2	18
A5 - Mobile				
Total Tickets	0	0		
Average Interval in Hrs/Mns	No Activity		No Activity	
A6 - Feature Group A				
Total Tickets	0	21		
Average Interval in Hrs/Mns	No Activity		2	12
A7 - Foreign Exchange				
Total Tickets	30	127		
Average Interval in Hrs/Mns	4	24	3	29

Quarterly ONA Maintenance Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
B1 - Feature Group B				
Total Tickets	0	4		
Average Interval in Hrs/Mns	No Activity		1	23
B2 - Feature Group D				
Total Tickets	0	205		
Average Interval in Hrs/Mns	No Activity		1	22
B3 - DID				
Total Tickets	62	412		
Average Interval in Hrs/Mns	2	38	3	17

Quarterly ONA Maintenance Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>
C1 - Packet DDD Line			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity		No Activity
C2 - Packet Synchronous Access			
Total Tickets	1	71	
Average Interval in Hrs/Mns	0	57	1 21
C3 - Packet Asynchronous Access			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity		No Activity

Quarterly ONA Maintenance Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
D1 - Protective Alarm				
Total Tickets	0	21		
Average Interval in Hrs/Mns	No Activity		3	47
D2 - Protective Relay				
Total Tickets	0	0		
Average Interval in Hrs/Mns	No Activity		No Activity	
D3 - Control Circuit				
Total Tickets	0	1		
Average Interval in Hrs/Mns	No Activity		1	49

Quarterly ONA Maintenance Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
E1 - Telegraph 75 Baud				
Total Tickets	0	0		
Average Interval in Hrs/Mns	No Activity		No Activity	
E2 - Telegraph 150 Baud				
Total Tickets	0	9		
Average Interval in Hrs/Mns	No Activity		3	19

Quarterly ONA Maintenance Report
Qwest
3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
F1 - Voice, Non-Switched Line				
Total Tickets	0	36		
Average Interval in Hrs/Mns	No Activity		3	1
F2 - Voice, Switched Line				
Total Tickets	203	1279		
Average Interval in Hrs/Mns	4	35	5	8
F3 - Voice, Switched Trunk				
Total Tickets	70	827		
Average Interval in Hrs/Mns	3	4	2	40
F4 - Voice and Tone, Radio Land Line				
Total Tickets	2	61		
Average Interval in Hrs/Mns	2	1	5	3
F5 - Data, Low Speed				
Total Tickets	2	73		
Average Interval in Hrs/Mns	1	55	5	39
F6 - Basic Data and Voice				
Total Tickets	11	2356		
Average Interval in Hrs/Mns	1	54	3	30
F7 - Voice/Data PSN Access Tie Trunk				
Total Tickets	0	142		
Average Interval in Hrs/Mns	No Activity		3	24
F8 - Voice/Data SSN Access				
Total Tickets	0	0		
Average Interval in Hrs/Mns	No Activity		No Activity	
F9 - Voice/Data SSN Intermachine Trunk				
Total Tickets	0	0		
Average Interval in Hrs/Mns	No Activity		No Activity	
F10 - Data Extension, Voice Grade				
Total Tickets	6	16		
Average Interval in Hrs/Mns	1	43	3	41
F11 - Voice Grade Telephoto and Facsimile				
Total Tickets	0	0		
Average Interval in Hrs/Mns	No Activity		No Activity	
F12 - Protective Relay, Voice Grade				
Total Tickets	0	5		
Average Interval in Hrs/Mns	No Activity		5	2

Quarterly ONA Maintenance Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
G1 - Program Audio, 200-3500 Hz				
Total Tickets	0	9		
Average Interval in Hrs/Mns	No Activity		2	22
G2 - Program Audio, 100-5000 Hz				
Total Tickets	0	5		
Average Interval in Hrs/Mns	No Activity		3	18
G3 - Program Audio, 50-8000 Hz				
Total Tickets	6	20		
Average Interval in Hrs/Mns	7	33	5	50
G4 - Program Audio, 50-15000 Hz				
Total Tickets	0	25		
Average Interval in Hrs/Mns	No Activity		5	28

Quarterly ONA Maintenance Report
Qwest
3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Tickets	2	18		
Average Interval in Hrs/Mns	0	22	4	29
H2 - TV Channel 1 Way 5 kHz Audio				
Total Tickets	0	0		
Average Interval in Hrs/Mns	No Activity		No Activity	

Quarterly ONA Maintenance Report
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>			<u>ALL OTHERS</u>	
I1 - Digital Voice Circuit					
Total Tickets	3		16		
Average Interval in Hrs/Mns	2		24	1	57
I2 - Digital Data, 2.4 kbps					
Total Tickets	0		4		
Average Interval in Hrs/Mns	No Activity			2	13
I3 - Digital Data, 4.8 kbps					
Total Tickets	0		2		
Average Interval in Hrs/Mns	No Activity			3	51
I4 - Digital Data, 9.6 kbps					
Total Tickets	0		111		
Average Interval in Hrs/Mns	No Activity			3	41
I5 - Digital Data, 56 kbps					
Total Tickets	4		2365		
Average Interval in Hrs/Mns	2		10	3	24

Quarterly ONA Maintenance Report
Qwest
3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>
J1 - Dedicated Hicap Digital, 1.544 mbps			
Total Tickets	265	17152	
Average Interval in Hrs/Mns	4	46	4 15

Quarterly ONA Maintenance Report
 Qwest
 3 QTR 2005

<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
K1 - Dedicated Hicap Digital, 3.152 mbps			
Total Tickets	0	2	
Average Interval in Hrs/Mns	No Activity		3 54
K2 - Dedicated Hicap Digital, 6.312 mbps			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity		No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps			
Total Tickets	6	307	
Average Interval in Hrs/Mns	2	41	1 44
K4 - Dedicated Hicap Digital, >45 mbps			
Total Tickets	270	176	
Average Interval in Hrs/Mns	9	54	7 42

Quarterly ONA Maintenance Report
Qwest
3 QTR 2005

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>
L1 - Smart PAL			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity		No Activity
L2 - Basic PAL			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity		No Activity

Quarterly ONA Maintenance Report - Tickets with Due Dates
Qwest
3 QTR 2005

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
A1 - Business		
Total Tickets	29458	33514
Average Interval in Hrs/Mns	20:04:00	19:28:00
Due Dates Missed	2459	2952
% Due Dates Missed	8.35%	8.81%
A2 - PBX		
Total Tickets	100	758
Average Interval in Hrs/Mns	31:10:00	17:58:00
Due Dates Missed	21	83
% Due Dates Missed	21.00%	10.95%
A3 - Centrex		
Total Tickets	3683	5889
Average Interval in Hrs/Mns	22:37:00	20:04:00
Due Dates Missed	413	587
% Due Dates Missed	11.21%	9.97%
A4 - WATS		
Total Tickets	1	8
Average Interval in Hrs/Mns	0:18:00	5:42:00
Due Dates Missed	0	0
% Due Dates Missed	0.00%	0.00%
A5 - Mobile		
Total Tickets	1	0
Average Interval in Hrs/Mns	0:34:00	No Activity
Due Dates Missed	0	0
% Due Dates Missed	0.00%	0.00%
A6 - Feature Group A		
Total Tickets	0	21
Average Interval in Hrs/Mns	No Activity	12:26:00
Due Dates Missed	0	2
% Due Dates Missed	0.00%	9.52%
A7 - Foreign Exchange		
Total Tickets	64	173
Average Interval in Hrs/Mns	26:28:00	20:19:00
Due Dates Missed	6	15
% Due Dates Missed	9.38%	8.67%

Quarterly ONA Maintenance Report - Tickets with Due Dates
 Qwest
 3 QTR 2005

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
E1 - Telegraph 75 Baud		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	0	0
% Due Dates Missed	0.00%	0.00%
E2 - Telegraph 150 Baud		
Total Tickets	0	44
Average Interval in Hrs/Mns	No Activity	24:15:00
Due Dates Missed	0	14
% Due Dates Missed	0.00%	31.82%
