

I am a deaf CapTel user and CapTel should be a mandated service so that all people with hearing loss who like CapTel can use this technology no matter where they live. I'm considering a move to another state and I'm having second thoughts because that state does not support the use of CapTel. I should have the same freedom to move anywhere as a hearing person and the availability of a particular phone service to meet my needs should not have to be a consideration. Also some states will not permit the CapTel user to use the CapTel out of state. Both these are violation of the functional equivalency rule and this is not fair to people with hearing losses who find that CapTel best meets the person's telecommunication needs.