

The TV industry has had 12 years to provide quality captions and they have failed miserably. I suggest you tell the NAB to turn the audio of their programs for one week and watch the captions and ask if they lost their hearing if the quality would be acceptable. I've already filed 3 times on this issue. Yet many programs continue to be garbled and I'm not interested in knowing where the problem is, local TV station, captioning service, national TV network, etc. Just stop finger pointing and get it right. How about every TV station be required to pay to a fund similar to FCC's NECA based on their earnings and FCC use the money to hire and train people with the support of disability organizations that monitors TV programs 24 hours a day, 7 days a week for quality standards and fine those that fail to meet FCC standards. Videotaping such monitored programs would provided evidence of quality shortcomings.