

As a consumer who supports closed captioning during live and pre-recorded TV broadcasts, I am deeply concerned that the 28 million deaf and hard of hearing individuals in the country do not have equal access to programming.

The FCC is the logical place where consumers should be able to find the information they need quickly and easily to file a complaint. The FCC should require a minimum standard for completeness, accuracy and timing to the audio of closed captioning.

Deaf and hard of hearing consumers have requested captioning for years to TV broadcasters and distributors but they have not made closed captioning a priority. I think the FCC should require minimum standards be met and be able to impose fines for non-compliance. This seems the only way to gain compliance.

Closed captioning is vital for news, weather and emergency broadcasts. I want my family and friends to be able to learn about and respond to news or weather events, as well as enjoy programming.

I thank the FCC for starting this proceeding on behalf of deaf and hard of hearing consumers. Thank you for considering these comments and I hope the FCC will hold TV broadcasters and distributors responsible for providing quality closed captioning to deaf and hard of hearing consumers.

I appreciate this opportunity to provide my input as a TV viewer. Please support the original petition filed by the NAD, TDI, SHHH, DHHCAN, and ALDA.