INFORMATION NEEDED FOR COMPLIANCE REPORT

1) A quantification, on a percentage basis, of the number of subscribers to whom the Company is able to provide 911 service in compliance with the rules established in the *VoIP 911 Order*.

As of August 1st, 2004, the Company is able to provide compliant VoIP 911 service to 100% of the Company's VoIP subscribers.

2) A detailed statement as to whether the Company is transmitting, as specified in Paragraph 42 of the *VoIP 911 Order*, "all 911 calls to the appropriate PSAP, designated statewide default answering point, or appropriate local emergency authority utilizing the Selective Router, the trunk line(s) between the Selective Router and the PSAP, and such other elements of the Wireline E911 Network as are necessary in those areas where Selective Routers are utilized."

The Company provisions and connects its trunk facilities from its CLASS 5 local switching platform to the 911 tandem/selective routers in all service areas. All automatic number identification (ANI) information is delivered to the selective router allowing for automatic location identification (ALI) queries to be made from the master street address guide (MSAG) for final delivery to the public safety answering position (PSAP). The Company is responsible for all customer MSAG data entry and maintains all customer ALI information in the MSAG.

3) If the Company is not transmitting all 911 calls to the correct answering point in areas where Selective Routers are utilized, a detailed explanation of why not.

Not applicable. The Company is in compliance

4) The number of Selective Routers to which the Company has interconnected, directly or indirectly, as of November 28, 2005.

As of November 28, 2005, the Company has interconnected to 3 Selective Routers, either directly or indirectly.

5) A detailed statement as to whether the Company is transmitting via the Wireline E911 Network the 911 caller's ANI and Registered Location to all answering points that are capable of receiving and processing this information.

All ANI information is delivered to the selective router allowing for ALI queries to be made from the MSAG for final delivery to the PSAP. The Company maintains all customer ALI information in the MSAG.

6) **The percentage of how many answering points within the Company's service area are capable of receiving and processing ANI and Registered Location information that the provider transmits.**

To SEMO Communication's knowledge and belief, 100% of answering points in the Company's service area are capable of receiving and processing ANI and Registered Location information transmitted by the Company.

7) **The percentage of subscribers whose ANI and Registered Location are being transmitted to answering points that are capable of receiving and processing this information**

To the Company's knowledge and belief, ANI and Registered Location information is capable of being transmitted to the answering points of 100% of the Company's VoIP customers.

8) **If the Company is not transmitting the 911 caller's ANI and Registered Location to all answering points that are capable of receiving and processing this information, a detailed explanation why not.**

Not applicable. The Company is in compliance

9) **To the extent the Company has not achieved full 911 compliance with the requirements of the *VoIP 911 Order* in all areas of the country by November 28, 2005, the Company should describe in detail, either in narrative form or by map, the areas of the country, on an MSA basis, where it is in full compliance and those in which it is not.**

Not applicable. The Company is in compliance in all areas it provides VoIP service.

10) **If not in full compliance, the Company's plans for coming into full compliance with the requirements of the *Order*, including its anticipated timeframe for such compliance.**

Not applicable. The Company is in compliance

11) A detailed description of all actions the Company has taken to obtain each existing subscriber's current Registered Location and each new subscriber's initial Registered Location (including, but not limited to, relevant dates and methods of contact with subscribers and a quantification, on a percentage basis, of the number of subscribers from whom the Company has obtained the Registered Location).

Customers that port their service from the incumbent LEC - the Company receives a CSR (customer service record) from the ILEC. The customer is asked to verify the information in the CSR including their 911 location upon sign up for service. Once a customer has completed a number port to the Company's service, ALI information in the MSAG database is re-verified.

New Customers establishing service with the Company – All new customer records include collection of address, phone number and all general billing information during a dialog with the new customer.

12) A detailed description of the method(s) the Company has offered its subscribers to update their Registered Locations. This information should include a statement as to whether the Company is offering its subscribers at least one option for updating their Registered Location that permits them to use the same equipment that they use to access their interconnected VoIP service.

The Company's customer service department is available Monday through Friday, 8am to 5pm central to receive and update customer account information including change in location. All changes in location must be associated with a work order to track and provide assistance with the change order including, but not limited to, reinstallation of customer equipment and re-verification of equipment assignment within the Company's network. Alternatively, customers can notify the Company's customer care department via the customer web portal.

13) A detailed description of any technical solutions the Company is implementing or has implemented to ensure that subscribers have access to 911 service whenever they use their service nomadically.

The Company does not support nomadic VoIP service. Any movement of equipment capable of carrying VoIP service is restricted by the Company. Labels with warnings indicating that 911 service may be unavailable should the VoIP device be powered off of moved are applied. All customers are advised of this at point of installation. Customers are required to read and acknowledge the limitations of 911 if the Company is not notified regarding any planned move.

Below are examples of the warning labels applied to all VoIP devices installed by the Company.

14) A description of any automatic detection mechanism that enables the Company to identify when a customer may have moved his or her interconnected VoIP service to a new location and ensure that the customer continues to receive 911 service even when using the interconnected VoIP service nomadically.

Again, the company does not support nomadic VoIP. All VoIP devices are registered with the Company's call agent (a class 5 local switch). If the call agent looses management communication with the VoIP device an alarm to the Company's NOC will be generated. Alarms are also generated from the MSO's cable plant surveillance system. Tickets are then created with follow up from the appropriate customer care group.

All VoIP customers sign contracts that include an explanation of the consequences of powering off or moving the VoIP device.

I, Tyrone Garrett, state that I am President of SEMO Communications Inc.; that I am authorized to submit the forgoing *VoIP E911 Compliance Report* ("*Report*") on behalf of SEMO Communications Inc. Inc.; that the *Report* was prepared under my direction and supervision; and I declare under penalty of perjury that the *Report* is true and correct to the best of my knowledge, information, and belief.

Name: Tyrone Garrett
Title: President
SEMO Communications Inc.