

The rule that the VoIP phone must be reregistered anytime the T/A is disconnected or powered down needs to be revised. Part of this rule is to prevent outgoing calls until the location is reregistered by the customer. I frequently experience power or cable outages at my home, and this requirement creates an additional burden on myself which is as frustrating as it is illogical. If I have a power outage, I am not only prevented from using my phone to place a call -- but if there was an emergency would not be able to place a 911 call which is even worse than them not knowing my locations.

Optimally, reregistering the location of the VoIP T/A for 911 should only be required when there is an IP address change. Anytime a T/A is moved to a new address the IP address changes unlike a power outage/disconnect. If technically this is not possible, there should be a common sense grace period for a disconnect of say 20 minutes before the VoIP provider is required to block outgoing calls while waiting my confirmation of location which would at least minimize the burden.