

The E-Rate process is cumbersome, confusing, redundant, and unnecessarily time consuming. The Form 470 should be eliminated retaining the form 471 as the only application process form. Forms 486 and BEAR Form 472 should also be eliminated. To streamline the process payments for discounts on pre-paid services should go directly to the library, thus eliminating the need for Forms 486 and 472. The time and manpower currently necessary to complete the current overly redundant, complicated processes is an exorbitant burden on library staff with over extended workloads.