

I support the American Library Association's recommendation that e-rate payments go directly to libraries, thus eliminating the need for Forms 486 and 472. My library uses the e-rate to help pay for basic telephone service, both voice and fax, and the amount of time and effort required to fill out the many required forms often discourages me from applying. We are a small library with limited staff and a limited budget and we have to make trade-offs between using staff to fill out the forms or to help people. We only receive about \$600 per year from e-rate and the amount of work required to receive that \$600 can be daunting. Anything that simplifies the process would be much appreciated.