

I have been deaf all of my life and I vividly recall the time before closed captions were available on TV. I felt left out of the entertainment and education that programs on TV were offering because of the lack of closed captions. I know how much closed captions means to me as a consumer who enjoys watching TV. It is critical that closed captions is made available for all of the TV shows, so we won't be forced to choose among the captioned shows. Moreover, I have noticed a disturbing pattern that closed captions are not very well maintained. Captions will disappear or be mangled. Sometimes, shows that are advertised as captioned do not show captions. The United States of America is a country of equal opportunity and access; therefore, we should strive to ensure that nobody is left behind with TV programming. Thank you.