

CapTel allows me to be independent, and deal with the many businesses, professional offices and govt offices which have voice menus, AND with those who do not speak clearly, either because they have accent or do not enunciate and project adequately. Not understanding can lead to dangerous legal and health situations!

ALL states need to provide this, not just the 10 or so currently.

Prior to CapTel in FL I misunderstood often, without realizing it. Unless you are among the 10+% (and growing) of the population it is impossible to understand the dangers and frustrations we encounter. Thank you for considering providing this VITAL link in communications for the hard of hearing and deaf.