

ASL user calls conventional phone user via VRS

Dominant VRS Provider



ASL user

Sorenson Equipment



Can Only Call
Sorenson VRS
Center

Other VRS Providers



ASL user

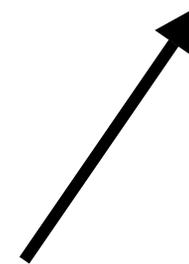
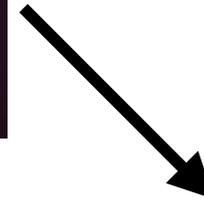
Hamilton

CSD

Others



VRS Center of
Choice



Conventional
Telephone User

sorenson
VP-100

Power

1 missed call

sorenson VRS™



Dial

Warning

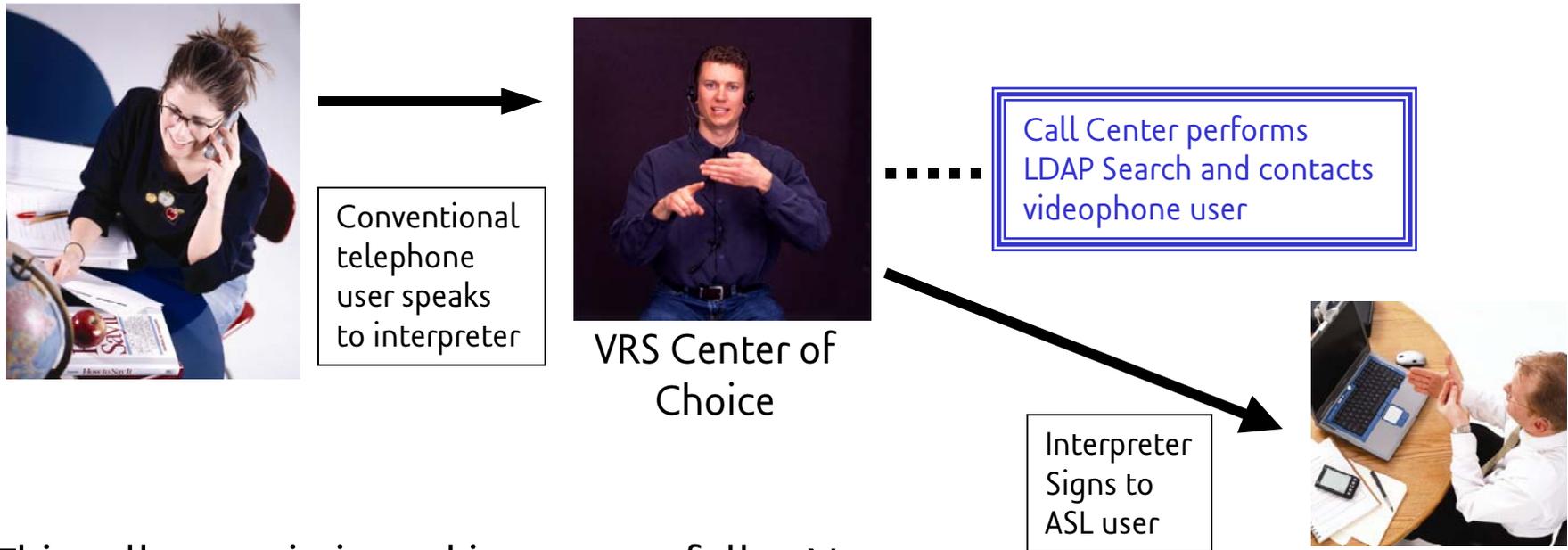
This videophone has been provided to you for use with the Sorenson Video Relay Service (VRS) and is not available for use with other VRS providers. To place a video relay call, select the "Dial VRS" button.

OK

Emerson

VRS

Conventional phone user calls ASL user via VRS



This call scenario is working successfully. No blocking is taking place at this time.

All conventional phone users can contact the VRS Center of their choice. This should be the rule for ASL users.

Additional Information - Slide 1

The dominant VRS provider is blocking calls to other VRS providers.

"Sorenson is the largest video relay service ("VRS") provider in the country . . . and currently provides interpretation for over half of the minutes submitted to the VRS Fund." Opposition of Sorenson Media, Inc., CG Docket No. 03-123, at 1 (filed Nov. 15, 2004).

The equipment distributed by Sorenson has been configured to prevent it from communicating with the IP addresses of other VRS providers. This prevents users of Sorenson distributed video relay equipment from calling other VRS providers. *See* Sorenson Ex Parte Letter, at 1 (filed July 11, 2005) ("The Sorenson videophones limit video relay calls to Sorenson's video relay service.").

Some of the equipment distributed by Hands On has been configured to prevent it from communicating with the IP address of other VRS providers. This prevents some of the users of Hands On distributed video relay equipment from calling other VRS providers. Hands On does support the prohibition of blocking. *See* <https://secure.hovrs.com/equipment/requestform.aspx> (visited Dec. 22, 2005).

Additional Information - Slide 2

This message appears on Sorenson VP-100's when an attempt is made to contact Hamilton VRS (or any other VRS provider). This picture was taken on December 21, 2005.

Additional Information - Slide 3

LDAP - Lightweight directory access protocol. This database protocol performs matches between Internet Protocol addresses and telephone numbers. Multiple LDAP searches can be performed. Today, two databases are the primary directory sources for videophones. Both the proprietary D-Link database and the proprietary Sorenson database can be searched for the requested IP address associated with the 10 digit telephone number given by the conventional phone user. Hamilton and other providers currently may access the two databases. If the videophone user is registered in either database, the call is successfully placed. Other databases could be added as they become available.