Office of the Secretary
Federal Communications Commission
445 12th St, NW
Washington, D.C. 20554

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Sir: Re: Docket #03-123

As I understand it, CapTel, Captioned Telephone Service, is not yet available in New York State.

I will not beat the drum, but merely say this service is high-high priority to us -- the deaf and hard of hearing.

I ask for your support to make this service available nationwide. I've been very hard of hearing since grade school -- now 71. Much has been improved and we are grateful -- but please help this Telephone Service go nationwide. It will make many lives just a little bit easier.

Thank you,

Ms. Lynn M. Loveland
one Lilac Dr. #5
Rochester, NY 14620