

Michigan is one of the states without CapTel service but it is coming soon through Michigan at&t. Deaf and hard of hearing citizens of Michigan have pushed for it for two years now. On behalf of DODHH, I support the mandatory of the CapTel service in all states because it is the solution to communication issues for the majority of persons with hearing loss. Unfortunately, there is no competition to Ultratec, yet. I believe that FCC mandate will lead to competition to reduce the cost of equipment and service.