



**F&B Communications**

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January 31, 2006

Commission's Secretary, Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: EB-06-TC-060, Certification of CPNI Filing 2005**

Dear Ms. Dortch:

This letter serves as our "Certification of CPNI Filing 2005", as ordered in EB-06-TC-060.

Our Company has established operating procedures that are adequate to ensure its compliance with the rules in Title 47 – Telecommunications, Section 64.2009. Furthermore I am certifying that I have personal knowledge of these procedures and they are in fact ensuring that our Company is in compliance with the rules in Title 47 – Telecommunications, Section 64.2009.

If you have any questions, please feel free to contact me.

Sincerely,

Elwood Fuelling  
Secretary/Treasurer

cc: Byron McCoy, Telecommunications Consumers Division, Enforcement Bureau,  
Federal Communications Commission, Room 4-A234, 445 12<sup>th</sup> Street, SW,  
Washington, DC 20554  
Best Copy and Printing, Inc., Portals II, 445 12<sup>th</sup> Street, SW, Washington, DC 20554

**Customer Proprietary Network Information (CPNI)  
Documentation  
for  
Farmers' and Business Mens' Telephone Company  
d/b/a F&B Communications  
103 Main Street North, PO Box 309  
Wheatland, Iowa 52777-0309**

- CPNI rules are reviewed on a regular basis with employees that have access to CPNI.
- Employees with access to CPNI have been trained on when they are, and are not, authorized to use CPNI.
- A process that meets the notice requirements of the rules has been developed for notifying customers of their CPNI rights and requesting approval to use CPNI via the **“opt-out”** method.
- Company provides CPNI notification to customers every two years.
- Customer account records show the approval/denial status for the account.
- Company retains CPNI notification and approval records for **“one”** year.
- Company maintains a record of any marketing campaigns of its own or its affiliates that use customers' CPNI. These records are maintained for a minimum of one year.
- An outbound marketing supervisory review process has been established.
- Company will not provide CPNI to third parties without the customer's approval via the opt-in process.
- Company has a defined disciplinary process is in place for violations and for improper use of any information in customer records which would include CPNI.