CERTIFICATION THAT
NEW HOPE TELEPHONE COOPERATIVE IS COMPLIANT
WITH FCC RULES TO SAFEGUARD
CUSTOMER PROPRIETARY NETWORK INFORMATION

RE: EB Docket No. 06-36 and EB-06-TC-060

STATE OF VIRGINIA

COUNTY OF AUGUSTA

I, Timothy M. Harris, declare as follows:

1. I am employed by New Hope Telephone Cooperative as its General Manager. As General Manager of New Hope Telephone Cooperative I am authorized to give this certification on its behalf. This certificate is being given to comply with FCC Rules §64.2009 (e).

2. In compliance with 47 C.F.R. § 64.2001 - § 64.2009, every telecommunications carrier is required to protect from unauthorized disclosure any Customer Proprietary Network Information (CPNI) as defined in Section 222 of the Communications Act of 1934 as amended. Further, every telecommunications carrier is required to have defined procedures in place to protect said information.

3. New Hope Telephone Cooperative hereby certifies that it has procedures in place to comply with the applicable rules.

Timothy M. Harris
Name

General Manager
Title

New Hope Telephone Cooperative; PO Box 66; New Hope, VA 24469
Company Name and Address

STATEMENT OF OPERATIONS
OF NEW HOPE TELEPHONE COOPERATIVE
TO ENSURE PROTECTION OF CPNI

New Hope Telephone Cooperative has implemented the following safeguards to protect Customer Proprietary Network Information (CPNI) in compliance with FCC rules §64.2001 - §64.2009.

Through its employee training the company ensures that all employees are aware of the privacy of communications requirements incumbent on them.

Employees are only able to access records required by them in the performance of the assigned duties.

Employees engaged in marketing and sales activities are only allowed to use CPNI as it relates to customer services currently provided by the company to the customer.

The company requires its vendors, suppliers, and service bureaus to certify that CPNI of the company entrusted to them will not be disclosed in violation of the FCC Rules.