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February 6, 2006

Marlene H. Dortch, Esq.
Secretary
Federal Communications Commission
445 12th Street, SW, Room 8B201
Washington, DC 20554

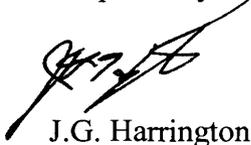
Re: Cox Communications, Inc. and its Affiliates
Certification of CPNI Filing (February 6, 2006)
File No. EB-06-TC-060

Dear Ms. Dortch:

In accordance with the requirements of the Commission's February 6, 2006 *Public Notice*¹ in this matter, Cox Communications, Inc. hereby submits its CPNI compliance certification for its operations and the operations of its affiliates.

Please inform me if any questions should arise in connection with this submission

Respectfully submitted,



J.G. Harrington

Counsel to Cox Communications, Inc.

JGH/vll

Attachment

cc (w/ att.): Byron McCoy
Best Copy and Printing

¹ "Enforcement Bureau Directs All Telecommunications Carriers to Submit CPNI Compliance Certifications," *Public Notice*, DA 06-223 (rel. Jan. 30, 2006) (the "*Public Notice*").

CPNI COMPLIANCE
ANNUAL OFFICER CERTIFICATION

As set forth in the Federal Communication Commission's ("FCC") rules regarding Customer Proprietary Network Information ("CPNI"), 47 C.F.R. §64.2009 (hereinafter the "CPNI Rules"), telecommunications carriers are required to implement safeguards for the use of CPNI and have an officer, as an agent of the carrier, sign an annual compliance certificate stating that the company has established operating procedures that are adequate to ensure compliance with the CPNI Rules. The carrier must also provide a statement accompanying the certificate explaining how its operating procedures ensure that it is or is not in compliance with the CPNI Rules.

Based upon the results of an audit of the CPNI operating procedures followed by each Cox Telcom entity that provides telephone service to residential and/or business customers from January 1, 2005 through December 31, 2005, I certify that I have personal knowledge that the Cox Telecom entities have established operating procedures that are adequate to ensure compliance with the CPNI Rules. The accompanying CPNI compliance certification statements signed by the Vice Presidents of Marketing, Human Resources, and Customer Care for each Cox Telcom entity explain the procedures followed by each entity with respect to CPNI and any deviations therefrom. The Supporting Statement further explains Cox's CPNI compliance procedures.

By 
Carrington F. Phillip
Title VICE PRESIDENT
Vice President
Date 2/1/06

CPNI Compliance Supporting Statement

The following statement is provided pursuant to 47 U.S.C. §64.2009(e) to explain how the operating procedures of the entities certified ensure compliance with the applicable rules affecting use of customer proprietary network information.

Customer CPNI Approval Status.

Documentation of customer CPNI permission is maintained in the individual customer's account file in the Cox ICOMS billing and account system.

Training.

A CPNI training course must be passed by all employees and contractors with access to CPNI. Compliance for employees is tracked through Cox University and all contractors must certify that their employees have taken and passed the course. All new hires who use CPNI information for sales or marketing activities must take the training prior to accessing or using any Cox telephone customer's CPNI.

Sales/Marketing Campaigns and Supervisory Review.

Cox operating systems are now each responsible for maintaining records of all Cox sales and marketing campaigns that use Cox customer's CPNI. In addition, records are maintained of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI (e.g. telemarketing vendors, business partners, etc.). The record includes a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as part of the campaign. These records are maintained for a minimum of one year. A disciplinary process exists for those persons who fail to comply with Cox's CPNI procedures.

Each system also has a supervisory review process to ensure compliance with CPNI restrictions when conducting outbound marketing. Records of compliance with this requirement are maintained a minimum of one year.

Annual Certification Process.

The following procedures are followed to ensure our systems are in compliance with the annual certification process.

1. The VP's of HR, Marketing and Customer Care sign a "CPNI Compliance Certificate" certifying that their system is in compliance with the CPNI rules, and noting those instances, if any, when they were not in compliance. Each Cox system in a state prepares a separate certification.
2. Carey Phillip, V.P. of Regulatory, as an officer of each of the Telcom companies, signed the 2005 annual officer certification stating based upon the results of an audit of the CPNI operating procedures followed by each Cox Telcom entity that

provides telephone service to residential and/or business customers from January 1, 2005 through December 31, 2005, he has personal knowledge that the Cox Telecom entities have established operating procedures that are adequate to ensure compliance with the CPNI Rules.

3. A copy of all system CPNI Compliance Certificates and the Annual Officer Certification is kept on file in Cox's Headquarters location in Atlanta, Georgia. Cox is providing these documents to the FCC pursuant to its direction published on January 30, 2006.
4. Training records for CPNI and a copy of the signed CPNI Compliance Certificates are maintained at each system.
5. All employees subject to CPNI will be required to take an updated CPNI course when any changes in the law occur, or at the system's discretion, annually. Cox Legal will notify the Systems of any changes in the law that necessitates additional CPNI training.
6. All new hires subject to CPNI receive the training prior to accessing or using any CPNI.
7. Detailed customer calling records, which are considered particularly confidential, are accessible only by a central group and provided to customers only after receipt of a signed release or accessing the customer's password protected online account.



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/catlegal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom LOUISIANA [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

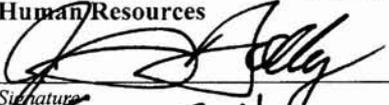
(Please Check Each Required Procedure Implemented)

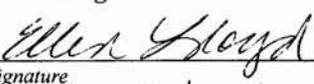
- CPNI Approval Status.** Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

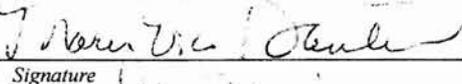
- CPNI Training.** Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*
N/A
- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*
N/A
- Marketing and Sales Activities.** All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*
N/A NO OUTBOUND PROGRAMS USED CPNI INFORMATION IN 2005.

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

 Signature
JOHN G. HOLLY
 Printed Name
V.P., HUMAN RESOURCES
 Title
12-20-05
 Date

Marketing

 Signature
Ellen Lloyd
 Printed Name
VP Marketing
 Title
12-20-05
 Date

Customer Care

 Signature
MARY V. MARTIN
 Printed Name
Vice President Customer Care
 Title
12-20-05
 Date



CPNI COMPLIANCE CERTIFICATE

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On behalf of Cox Telcom, Florida, L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

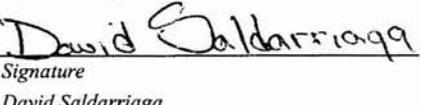
Human Resources


Signature
Vonnie Peabody

Printed Name
Director, Human Resources & Development

Title
December 1, 2005

Date

Marketing


Signature
David Saldarriaga

Printed Name
Director, Marketing & Sales

Title
December 1, 2005

Date

Customer Care


Signature
Mike Champietro

Printed Name
VP & General Manager - Central Florida

Title
December 1, 2005

Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/cat/legal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Nebraska Telcom, L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

Marketing

Customer Care

Ann Borchers
Signature

Mark Caniglia
Signature

Robert W. Slaby
Signature

ANN BORCHERS
Printed Name

Mark Caniglia
Printed Name

ROBERT W. SLABY
Printed Name

VP Human Resources
Title

VP Marketing
Title

VP customer care
Title

12/7/05
Date

12/7/05
Date

12/7/05
Date



CPNI COMPLIANCE CERTIFICATE

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On behalf of Cox Telcom AZ [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 200__ through December 31, 200__ to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

- CPNI Approval Status.** Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

- CPNI Training.** Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

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- Marketing and Sales Activities.** All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

Kevin Moran
Signature
Kevin Moran
Printed Name
VP, Human Resources
Title
11/22/05
Date

Marketing

Michael Perry
Signature
MICHAEL PERRY
Printed Name
VP, MARKETING
Title
11-22-05
Date

Customer Care

Lee R. Scanzano
Signature
LEE R. SCANZANO
Printed Name
VP, CUSTOMER CARE OPERATIONS
Title
11/21/05
Date



CPNI COMPLIANCE CERTIFICATE

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<http://axis.cci.cox.com/catlegal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom Nevada [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

- CPNI Approval Status.** Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. (Please detail any deviations from this policy.)

- CPNI Training.** Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. (Please detail any deviations from this policy.)

- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. (List any deviations to this policy and the corrective actions that were taken.)

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- Marketing and Sales Activities.** All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. (List any deviations to this policy and the corrective actions that were taken.)

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources	Marketing	Customer Care
Signature	Signature	Signature
<u>Victoria M. Wenger</u>	<u>ANDREW G. SIMON</u>	<u>Dan Houston</u>
Printed Name	Printed Name	Printed Name
<u>VP Human Resources</u>	<u>VP OF MARKETING AND SALES</u>	<u>VP Customer Operations</u>
Title	Title	Title
<u>12/20/05</u>	<u>12/20/05</u>	<u>12/20/05</u>
Date	Date	Date



CPNI COMPLIANCE CERTIFICATE

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On behalf of Cox Telcom VIRGINIA [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

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This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources
Barbara Robertson
Signature
BARBARA B (ROBERTSON)
Printed Name
Director Human Resources
Title
12-06-05
Date

Marketing
[Signature]
Signature
Jodi Muller-Stotzer
Printed Name
Director Marketing & Sales
Title
12/7/05
Date

Customer Care
[Signature]
Signature
CHRISTOPHER T. GÖRNER
Printed Name
DIRECTOR OF CUSTOMER CARE
Title
12/07/05
Date



CPNI COMPLIANCE CERTIFICATE

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On behalf of Cox Telcom Florida [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

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Human Resources

Marketing

Customer Care

Charlene Fugate
Printed Name

Dale Tapley
Printed Name

Mike Grossman
Printed Name

VP Human Resources
Title

VP marketing
Title

VP Customer Care
Title

Dec. 6, 2005
Date

Dec. 6, 2005
Date

Dec. 6, 2005
Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/catlegal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom CA [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

- CPNI Approval Status.** Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records.
(Please detail any deviations from this policy.)

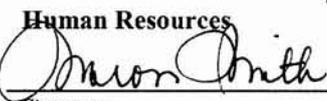
- CPNI Training.** Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information.
(Please detail any deviations from this policy.)

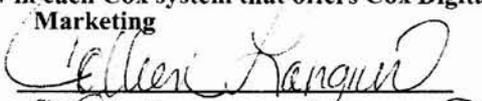
- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules.
(List any deviations to this policy and the corrective actions that were taken.)

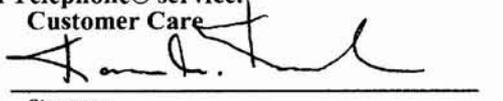
- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign.
(List any deviations to this policy and the corrective actions that were taken.)

- Marketing and Sales Activities.** All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules.
(List any deviations to this policy and the corrective actions that were taken.)

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

 Signature
 SHARON SMITH
 Printed Name
 VP HR
 Title
 11/16/05
 Date

Marketing

 Signature
 Colleen Langner
 Printed Name
 VP Marketing & Sales
 Title
 11/18/05
 Date

Customer Care

 Signature
 KAROL A. KRANICK
 Printed Name
 VP Customer Operations
 Title
 11/18/05
 Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/catllegal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom Oklahoma, L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 200__ through December 31, 200__ to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records.

(Please detail any deviations from this policy.)

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information.

(Please detail any deviations from this policy.)

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules.

(List any deviations to this policy and the corrective actions that were taken.)

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign.

(List any deviations to this policy and the corrective actions that were taken.)

Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules.

(List any deviations to this policy and the corrective actions that were taken.)

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

Marketing

Customer Care

Signature

Signature

Signature

Donna Miller

Mollie Andrews

Shelli R Osborn

Printed Name

Printed Name

Printed Name

VP Human Resources

VP Marketing

VP Customer Care

Title

Title

Title

Date

Date

Date

12/22/05

12/23/05

12/21/05



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/cat/legal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Iowa Telcom, L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

- CPNI Approval Status.** Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

- CPNI Training.** Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*

- Marketing and Sales Activities.** All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

Marketing

Customer Care

Ann Borchers
Signature

Mark Caniglia
Signature

Robert W. Seby
Signature

Ann Borchers
Printed Name

Mark Caniglia
Printed Name

Robert W. Seby
Printed Name

V.P., HR
Title

VP Marketing
Title

V.A. CUSTOMER CARE
Title

12-7-05
Date

12/7/05
Date

12/7/05
Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/catlegal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom California, L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. (Please detail any deviations from this policy.)

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. (Please detail any deviations from this policy.)

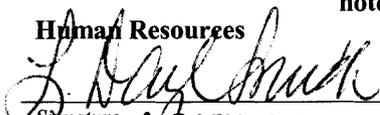
Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. (List any deviations to this policy and the corrective actions that were taken.)

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. (List any deviations to this policy and the corrective actions that were taken.)

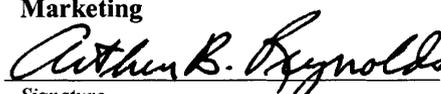
Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. (List any deviations to this policy and the corrective actions that were taken.)

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources


Signature **L DARYL SMITH**
HUMAN RESOURCES
Printed Name
Vice President - HR
Title
11/11/05
Date

Marketing


Signature **ARTHUR B. REYNOLDS**
VP-MARKETING
Printed Name
11/11/05
Title
Date

Customer Care


Signature **Deborah Lawrence**
VP Customer Care
Printed Name
11/17/05
Title
Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/catllegal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom Virginia [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 200__ through December 31, 200__ to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources
Carolyn A. Abron
Signature
Carolyn A. Abron
Printed Name
VP, Human Resources
Title
12-16-05
Date

Marketing
Colette Jelinec
Signature
COLETTE JELINEC
Printed Name
VP Marketing
Title
12-16-05
Date

Customer Care
David T. Blythe
Signature
David T. Blythe
Printed Name
VP of Customer Care
Title
12-6-05
Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/cat/legal/Operations%20Product%20Support/Telephony/Telephony.htm>

On behalf of Cox Louisiana Telcom, L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

- CPNI Approval Status.** Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

- CPNI Training.** Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*

- Marketing and Sales Activities.** All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

Andy Rice
Signature

Andy Rice
Printed Name
VP Human Resources
Greater Louisiana

Title
12-28-05
Date

Marketing

Jason Furrate
Signature

Jason Furrate
Printed Name
VP Marketing
Greater Louisiana

Title
12-28-05
Date

Customer Care

Tom Makin
Signature

Tom Makin
Printed Name
VP Customer Care
Greater Louisiana

Title
12/28/05
Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/cat/legal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom Ohio, L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

No sales through December 31, 2005. Launch 1/19/2006

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

" " " " " " " " " " " "

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules.

(List any deviations to this policy and the corrective actions that were taken.)

NO sales through December 31, 2005. Launch 1/19/2006

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign.

(List any deviations to this policy and the corrective actions that were taken.)

No sales through December 31, 2005. Launch 1/19/2006

Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules.

(List any deviations to this policy and the corrective actions that were taken.)

No sales through December 31, 2005. Launch 1/19/2006

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

Debbie L. Revell
Signature
Debbie L. Revell
Printed Name
Dir. HUMAN RESOURCES
Title
11-26-05
Date

Marketing

Laura Morabito
Signature
Laura Morabito
Printed Name
Dir. Sales & Marketing
Title
11/29/05
Date

Customer Care

Richard E. Saunders
Signature
RICHARD E SAUNDERS
Printed Name
DIRECTOR OF CUSTOMER OPERATIONS
Title
11-28-05
Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address:
<http://axis.cci.cox.com/catllegal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom KS [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records.
(Please detail any deviations from this policy.)

NO DEVIATION

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information.
(Please detail any deviations from this policy.)

NO DEVIATION

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules.

(List any deviations to this policy and the corrective actions that were taken.)

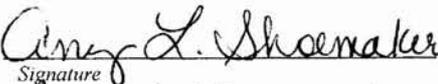
Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign.

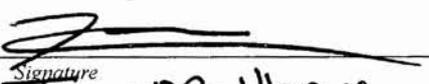
(List any deviations to this policy and the corrective actions that were taken.)

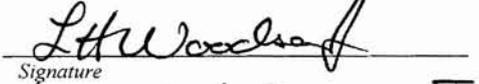
Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules.

(List any deviations to this policy and the corrective actions that were taken.)

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

 Signature
Amy L. Shoemaker
 Printed Name
VP - People Services
 Title
Dec. 7, 2005
 Date

Marketing

 Signature
Tony Matthews
 Printed Name
VP - Sales + Marketing
 Title
Dec. 7, 2005
 Date

Customer Care

 Signature
Louis H. Woodson Jr.
 Printed Name
VP CUSTOMER CARE
 Title
Dec. 7, 2005
 Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/cat/legal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom Rhode Island, L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 200 through December 31, 200 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

- CPNI Approval Status.** Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*
Records are maintained in our ICOMS billing system.
- CPNI Training.** Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*
The new training has only been introduced to those individuals who have access to CPNI and sell/market Cox products per the attached decision matrix. An attached document identifies those individuals in the call center and sales who have not yet taken the new training. Though FSRs are covered under the CPNI permission granted to the CSRs and have had prior training on CPNI, we are in the process of having all FSRs recertified using the revised CPNI training for awareness purposes only.
- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*
The above is correct for sales campaigns.
- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*
The above is correct for sales campaigns.
- Marketing and Sales Activities.** All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*
The above is correct for sales campaigns.

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources	Marketing	Customer Care
Signature	Signature	Signature
Deborah B. Wilson	Doreen Studley	Scott E. Knab
Printed Name	Printed Name	Printed Name
VP, Human Resources	VP Marketing	V.P. Operations
Title	Title	Title
12/21/05	12/21/05	12/22/05
Date	Date	Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address:
<http://axis.cci.cox.com/cat/legal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom TX [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2006 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records.

(Please detail any deviations from this policy.)

*MS All call center employees are required to CPNI all customers + note CE
 John Linton VP of Tech Ops oversees the front centers*

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information.

(Please detail any deviations from this policy.)

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules.

(List any deviations to this policy and the corrective actions that were taken.)

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign.

(List any deviations to this policy and the corrective actions that were taken.)

Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules.

(List any deviations to this policy and the corrective actions that were taken.)

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

Sally DeStefano
 Signature

Sally DeStefano
 Printed Name

VP HR
 Title

11/29/05
 Date

Marketing

Michael Mulrany
 Signature

Michael Mulrany
 Printed Name

V.P. Marketing
 Title

11/28/05
 Date

Customer Care

Marco A Jimenez, Jr
 Signature

Marco A Jimenez, Jr
 Printed Name

VP Customer Care
 Title

11/28/05
 Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/catlegal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom Louisiana, L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

Signature
Robin D. Brewton
Printed Name
Vice President of Human Resources
Title
12/30/05
Date

Marketing

Signature
ROBERT D BRAY JR.
Printed Name
Director - Customer Care
Title
12/30/05
Date

Customer Care

Signature
Catherine O'Bryant Freeman
Printed Name
Director of Marketing
Title
12/30/05
Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/catlegal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Georgia Telcom L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 2005 through December 31, 2005 to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

CPNI Approval Status. Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

CPNI Training. Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns that use CPNI information. All such campaigns were directed only to telephone customers that gave Cox opt-in or opt-out consent as appropriate, to use such information. The only exception to this statement is some campaigns were targeted to subscribers when the service being marketed met a specific exemption set forth in the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*

Marketing and Sales Activities. All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources

Marketing

Customer Care

Leticia Leonard
Signature
Leticia Leonard
Printed Name
HR Director
Title
Date

STEPHEN COSTA
Signature
STEPHEN COSTA
Printed Name
MARKETING DIRECTOR (INTERNAL)
Title
1/4/06
Date

JAMES M. DYE
Signature
JAMES M. DYE
Printed Name
VP # 5M
Title
1/4/06
Date



CPNI COMPLIANCE CERTIFICATE

The federal laws governing the use and disclosure of residential and business telephone customers' network information (also known as "CPNI" or Customer Proprietary Network Information) require that all telecommunications carriers establish effective safeguards to protect against unauthorized access to CPNI by their employees, agents, or unaffiliated third parties or affiliated companies that provide non-communications related services (e.g. Cox cable, Digital Cable, etc.). Examples of CPNI include who, when and where a customer calls; how much a customer spends on phone calls; the phone services subscribed to or used; price plans; billing information; and related phone information. The CPNI laws impact how Cox uses CPNI to market and sell Cox video, high speed internet, and additional telephone services. A subscriber's name, address and phone number (if published) is not CPNI. For more details about the CPNI rules, visit the Cox Legal Department's website on the CCI Intranet at the following address: <http://axis.cci.cox.com/cat/legal/Operations%20Product%20Support/Telephony/Telephony.htm>.

On behalf of Cox Telcom Va [Insert State where System located], L.L.C. d/b/a as Cox Communications ("Cox"), we certify that Cox maintained the following procedures during the period of January 1, 200__ through December 31, 200__ to ensure that Cox safeguards its telephone customers' CPNI information as mandated by the FCC's rules set forth in 47 C.F.R. §64.2009. Any exceptions or deviations to Cox's procedures are listed below, along with an explanation of any corrective measures undertaken by Cox.

(Please Check Each Required Procedure Implemented)

- CPNI Approval Status.** Cox maintains a record of a customer's opt-in or opt-out consent, as appropriate, in the customer's internal records. *(Please detail any deviations from this policy.)*

- CPNI Training.** Cox personnel who have access to Cox phone customers' CPNI information have received training on when they are, and are not, authorized to use CPNI information. Cox has disciplinary process in place for personnel who inappropriately use CPNI information. *(Please detail any deviations from this policy.)*

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We do not use CPNI for sales & marketing activities.

- Marketing and Sales Activities.** Cox maintains records of all sales and marketing campaigns where CPNI was disclosed or provided to third parties, such as Cox vendors or business partners. These records include a description of each campaign, the specific CPNI used in the campaign, and what products and services were offered as part of the campaign. *(List any deviations to this policy and the corrective actions that were taken.)*
We do not use CPNI for sales & marketing.

- Marketing and Sales Activities.** All outbound marketing campaigns using CPNI were reviewed and approved, prior to being distributed to Cox phone customers, by system supervisory personnel trained on the application of the CPNI rules. *(List any deviations to this policy and the corrective actions that were taken.)*
We do not use CPNI for sales & marketing.

This CPNI Compliance Certificate must be signed by the Vice President (or if none, the Director) of each functional area noted below in each Cox system that offers Cox Digital Telephone® service.

Human Resources
Steve Grunison
 Signature
STEVE GRUNISON
 Printed Name
ACTING VP - HR
 Title
12/16/05
 Date

Marketing
Clara J Long
 Signature
Clara J. Long
 Printed Name
VP - Marketing
 Title
11/18/05
 Date

Customer Care
Johnny W. Benson
 Signature
Johnny W. Benson
 Printed Name
VP Customer Care + Sales
 Title
12/16/05
 Date