

**Installation  
Operating  
Instructions**

# PERSONA 10

## Hospital-Grade LCD Television Receiver



### MODEL PDI-P10LCD

**PDI**

Communication  
Systems, Inc.

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*Better Solutions Are Within Reach®*

## Graphical Symbols



This lightning flash with arrowhead symbol, within an equilateral is intended to alert the user of the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user of the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.



## Important Safety Instructions



PLEASE READ AND KEEP THESE INSTRUCTIONS. OBSERVE ALL WARNINGS AND FOLLOW ALL INSTRUCTIONS CONTAINED IN THESE SAFETY INSTRUCTIONS AND THOSE ON YOUR TELEVISION. RETAIN THESE INSTRUCTIONS FOR FUTURE USE.

Electrical energy can perform many useful functions. This unit has been engineered and manufactured to assure your personal safety. However, improper use can result in potential electrical shock or fire hazards. In order not to defeat the safe-guards incorporated on this receiver, observe the following basic rules for its installation, use and servicing. Your television is fully transistorized and does not contain any user serviceable components. Removal of the cabinet cover may expose you to dangerous voltages. Refer all servicing to qualified service personnel.

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions.
8. Do not install near any heat source such as radiators, heat registers, stove, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.

11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



13. Unplug this apparatus during lightning storms or when unused for long period of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



**WARNING** – To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

**WARNING** – OXYGEN ENVIRONMENT: Do not use in any oxygen tent or oxygen chamber. Such use may cause a fire hazard.

Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus

**CLEANING** – Clean the exterior of this television by removing dust with a lint-free cloth. For further cleaning, use a soft cloth or paper towel dampened with water.

**DISINFECTING** – Do not immerse this TV, rather clean with a soft damp cloth. To avoid damage to the surface of the television, test a small portion of the TV's cabinet with any new disinfectant to verify that the disinfectant will not discolor or soften the enclosure.

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## About the PERSONA 10

This television is specifically designed for entertainment purposes and for use in a hospital, a nursing home, a medical-care center, or a similar health-care center in which installation is limited to a non-hazardous area in accordance with the National Electrical Code, ANSI/NFPA 70.

This user's guide has been designed for both the TV installer and TV Rental Representatives. It identifies the features of the PERSONA 10 and describes how to program the TV using an infrared (IR) remote control. These instructions are NOT for a PERSONA 10 that is computer controlled.

Programming is the process of selecting from among the many features of the PERSONA 10 television. It is also the process of adding and removing channels from the three service levels this TV provides.

Please read through this guide carefully, with a PERSONA 10 TV in front of you, as you begin the process of learning how to program these televisions. Also keep the guide handy, so you can refer to it, for future programming changes. The information in this guide describes each of the main SETUP MENU items:

- Rental (Service Level)
- Channel Setup (Programming)
- Features
- Picture Adjustment

### REGULATORY INFORMATION

#### FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential or commercial installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### Underwriters Laboratories

The model PDI-P10LCD Hospital Grade LCD TV is a specialized LCD television and should be installed to National Electrical Code specifications.

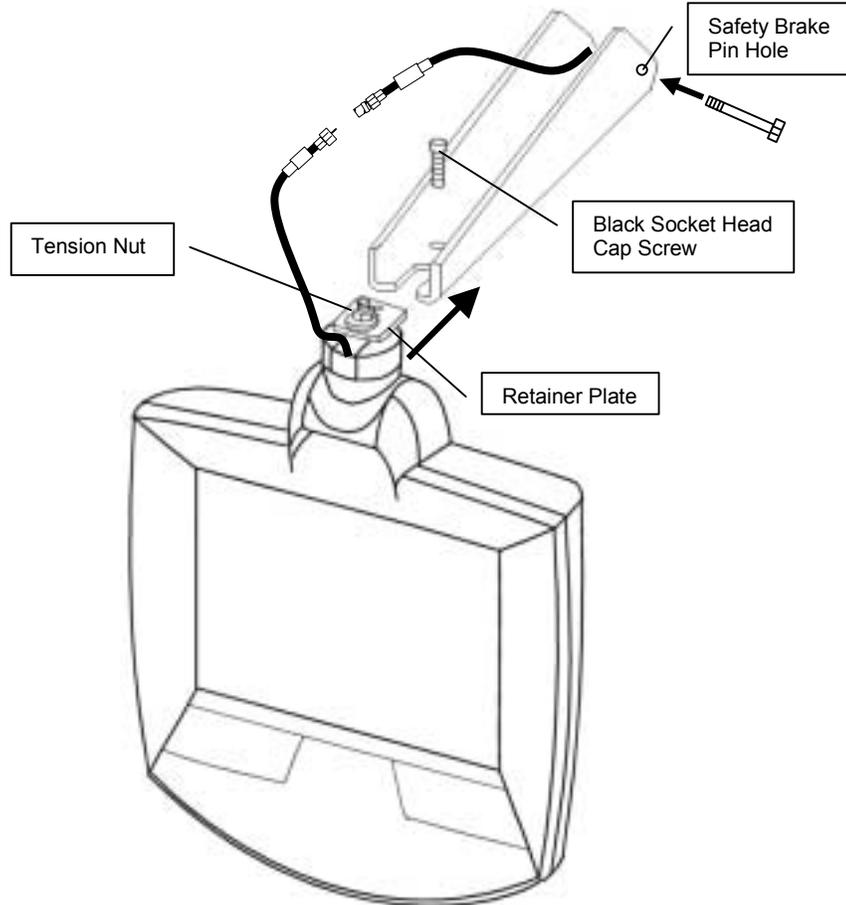
This device is safety tested and listed by the Underwriters Laboratories as a product suitable for use in health care facilities in both the United States and Canada.



## Installing TV on Suspension Arm

This TV can be operated from either  
28 Volt AC  
-or-  
24 Volt DC

The PERSONA 10 TV is designed to mount on a wall mounted suspension arm capable of supporting a TV weighing approximately 8 pounds. The coaxial cable on top the TV is used to supply both low voltage AC or DC power and a TV signal to the TV.



**DANGER: ARM RECOIL HAZARD** The safety brake pin must remain in the SAFETY BRAKE PIN HOLE whenever the television set is removed from the arm or when the arm is removed from the wall bracket to prevent the arm from springing open.

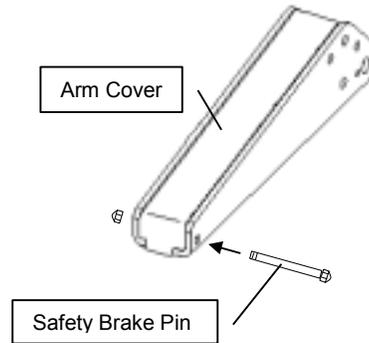
1. On existing arms, remove the black Socket Head Cap Screw from the bottom of the arm. Discard cap screw. It is not necessary to remove the Swivel Tension Nut to attach the TV. If the swivel is disassembled and reassembled incorrectly, it will not function properly.
2. Slide the LCD TV swivel completely into the arm's clevis (slot). The TV's square retainer plate should rest on top of the arm with the TV's swivel beneath.
3. Align the retainer plate's mounting hole over the arm mounting hole. Thread the black 1/2" Socket Head Cap Screw supplied with the TV through the retainer plate and into the arm's nose. Tighten.
4. Swivel the TV and tighten the tension nut to 6 Ft-Lbs.

- The cable from the arm should be joined with the television cable, wrench tightened, and the connection covered by sliding the plastic boot sections into mating position.



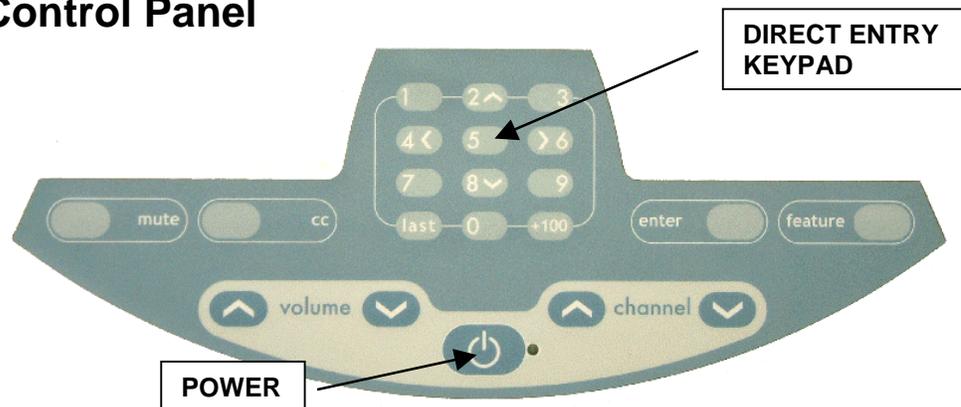
**IMPORTANT:** Finger-tightening only of this cable connection will result in reliability problems weeks or months later. Because the TV draws its power current through this connection, eventually the finger-tightened connection will loosen and develop resistance prompting a service call. Wrench tighten all “F” fitting connections!

- Position the arm cover in the front and line up the cover pin holes. Remove the safety brake pin from the parking brake hole and place it in the cover pin hole. Tighten nut on safety brake pin. Note: the cover pin hole from the 400 series arm is located at the top back of the arm’s nose.



- Connect the coax cable at the base of the arm to the wall bracket “F” fitting. Wrench tighten.
- Cycle the arm once or twice to check for free movement – if stiff, a slight loosening of the friction screws will free the movement. **DO NOT LOOSEN MORE THAN 1/16 TURN.**

## Control Panel



The easy to clean membrane control panel located on the lower front of the TV contains 9 large easy to read, buttons and a direct entry keypad for both channel and cursor control. Either the patient or the TV Rental Agent can use the 5 lower buttons, to turn the TV ON or OFF, change channels and raise or lower the sound. These functions can be controlled with the infrared remote also.

On the top of the membrane control panel, 4 cursor arrow controls located in the numbered keypad that are available for computer control applications. They are disabled on the standard PERSONA 10. Pressing the cursor buttons will have NO control over the onscreen display or any TV function.

The “feature” and “enter” buttons allow the patient to self rent the television.

The “cc” button alternately activates and deactivates program closed captioning. Note: Not all programs offer closed captions. Pressing the button may not result in the immediate display of any captions.

The “mute” button will mute the TV speaker. The word “MUTE” will then appear on screen. Pressing the button again will enable the TV speaker and remove the words “MUTE” from the screen.

#### **BUTTON FUNCTION SUMMARY**

POWER	Turns the TV ON or OFF.
VOLUME	Increase or decrease the TV volume.
CHANNEL	Changes the viewed channel up or down.
ENTER	In Self-Rent Mode, confirms rental.
MUTE	Mutes TV audio.
CC	Activates or deactivates closed captions.
FEATURE	Activates on-screen rental instructions.
NUMBERS	Direct channel entry.
CURSORS	Disabled on the PERSONA 10.



PD108-005C Earphone



PD108-112 Headset

## **Earphone Operation**

Inserting an earphone in the “earphone” jack hole located on the right side of the cabinet will allow silent operation of the TV. The speaker will be shut OFF and all program audio will be available through the earphone. Remove the earphone to enable the internal TV speaker.

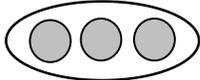
The TV only offers mono sound. Use of a stereo earphone will result in sound from only one earphone speaker. Contact PDI for either earphone or mono style headsets.

## **Remote Control**

The PERSONA 10 requires a remote control part number PD108-412 to program the set. You will NOT find a remote control packed with the television. The remote control is shipped separate from the television.

The remote control has a limited range to prevent dual programming of an adjacent room TV. Stand within 3 feet from the front of the TV to use the remote control.





All LED Lamps OFF

## Service Levels (Tiers)

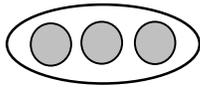
The PERSONA 10 contains four separate service levels (tiers) allowing the hospital to offer either basic or enhanced viewing. The current service level can be quickly determined by viewing the LED indicators lamps located on the lower part of the back cabinet of the set. The service level can be changed to any of the 4 levels at any time using the dedicated buttons on the attendant remote or entering the setup menu and changing the Service Level menu items.

**DISABLED** is like a mechanical keylock – when in Disable service level, the TV can be turned OFF and ON, but cannot be used for viewing. A standard message appears on a black screen.

The rear mounted LED lamps will all be OFF.

**To use this television**

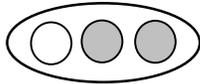
**Please contact  
TV representative**



All LED Lamps OFF

**FREE** lets patients watch hospital education and information channels without renting the television. The channels containing programming for no charge are typically programmed into this level of service.

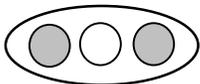
The rear mounted LED lamps will ALL be OFF.



RED LED Lamp ON

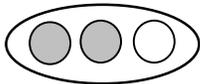
**BASIC** service typically allows additional channels beyond those offered in the FREE level.

**BASIC NOT PAID** – the rear mounted RED LED lamp will be ON if the TV has been self-rented, but the patient has not paid.



GREEN LED Lamp ON

**BASIC PAID** – once the patient pays, the attendant sets the PAID option in the setup menu. The basic PAID mode is indicated when the RED LED is OFF and the GREEN LED is ON.



AMBER LED Lamp ON

**PREMIUM** – is the highest service level with typically the most channels available for viewing.

The premium level is indicated when only the AMBER LED is ON.

**SERVICE LEVEL LED INDICATOR TABLE**

Service Level	Paid	RED LED	GREEN LED	AMBER LED
Disabled	X	●	●	●
Free	No	●	●	●
Basic	No	○	●	●
Basic	Yes	●	○	●
Premium	X	●	●	○

## Channel Setup

SETUP MODE

Service Level : Free  
Paid : No  
Self Rent : Unlocked

Picture  
Channel Setup  
Features  
Language: English

Channel ▲/▼ to select  
Volume ▲/▼ to change

Channel Setup

Signal : CATV  
Autoprogram  
Clear Service Level  
Add/Delete Channels  
Copy Service Level

Channel ▲/▼ to select  
Volume ▲/▼ to change

1. **AUTOPROGRAMMING**  
Press the "SETUP" button on the remote control. A "SETUP MODE" screen will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "Channel Setup". Press "VOL▼" or "VOL▲" to enter the "Channel Setup" sub-menu.
3. Select the correct "Signal" type, either Air or CATV.
4. Select "Autoprogram". In the Autoprogram menu select the Service Level you wish to auto program.
5. Press "Vol▼" or "Vol▲" to begin the autoprogram sequence. A "Confirm Autoprogram Start" menu will now appear. To continue press "Chl▲" to begin autoprogramming. Press "Chl▼" to exit.

## Add / Delete Channels

Add/Delete Channels

Free: Programmed  
Basic: Programmed  
Premium: Blank

Channel ▲/▼ to select  
Volume ▲/▼ to change

1. Press the "SETUP" button on the remote control. A "SETUP MODE" screen will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "Channel Setup". Press "VOL▼" or "VOL▲" to enter the "Channel Setup" sub-menu.
3. Select "Add/Delete Channels". A Menu showing the three programmable service levels will appear with its current status. Select the service level to add or delete channels in.
4. The TV will now display a channel in the service level selected. An on screen menu will show the channel number at the top right and the current service level. A green channel number indicates an active channel that is viewable in that service level. A red channel number indicates that channel is not programmed into the current service level. Use the Volume ▲/▼ to Add or Delete a channel. Once the service level is programmed, press "SETUP" to exit the menu.

You may also tune directly to a channel during editing by entering its number on the remote's keypad.

## Clear Service Level

Clear Service Level

Free: Programmed  
Basic: Programmed  
Premium: Blank

Channel ▲/▼ to select  
Volume ▲/▼ to change

1. Press the "SETUP" button on the remote control. A "SETUP MODE" screen will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "Channel Setup". Press "VOL▼" or "VOL▲" to enter the "Channel Setup" sub-menu.
3. Select "Clear Service Level". A menu will appear showing each service level and its current programmed or blank condition.
4. Select the service level to be cleared. CAUTION: Pressing "VOL▲" will clear the selected service. A confirmation screen is NOT given.

## Copy Service Level

Copy Service Level

From: Free To: Basic

Channel ▼ to adjust From  
Channel ▼ to adjust To  
Volume ▲ Perform Copy  
SETUP to Cancel

1. Press the "SETUP" button on the remote control. A "SETUP MODE" screen will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "Channel Setup". Press "VOL▼" or "VOL▲" to enter the "Channel Setup" sub-menu.
3. Select "Copy Service Level". A menu will appear showing a "From" service level and "To" service level. Using the "CH▲" or "CH▼" to set the "From" and "TO" service levels. "VOL▲" will cause a confirmation message to appear. "VOL▼" will perform the copy. Press "SETUP" to Cancel.

## Power-on Channel and Speaker

Features

Power-on Channel and Speaker  
Volume Limiter : 100  
Caption Text Modes : Disabled

Channel ▲/▼ to select  
Volume ▲/▼ to change

1. Press the "SETUP" button on the remote control. A "SETUP MODE" screen will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "Features". Press "VOL▼" or "VOL▲" to enter the "Features" menu. Select "Power-on Channel and Speaker" sub-menu.
3. A listing of service levels are shown with current settings shown.

Power-on Channel and Speaker

	Channel	Speaker
Free:	8	On
Basic:	Last	On
Premium:	Last	On

Channel ▲/▼ : Select Service Level  
0-9 : Adjust Channel (0 for Last)  
Volume ▲/▼ : Adjust Speaker

**Channel** – when the TV is powered ON, you may have the TV start on a pre-selected channel. This feature is useful for selecting a hospital welcome or message channel. Otherwise, the TV will return to the last channel viewed when "Last" is selected.

**Speaker** – The internal television speaker may be turned OFF if headphone only service is required.

## Features

Power-on Channel and Speaker  
Volume Limiter : 70  
Caption Text Modes : Disabled

Channel ▲/▼ to select  
Volume ▲/▼ to change

## Volume Limiter

1. Press the "SETUP" button on the remote control. A "SETUP MODE" screen will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "Features". Press "VOL▼" or "VOL▲" to enter the "Features" menu. Select "Volume Limiter".
3. Use the "VOL▼" or "VOL▲" keys to set the maximum level of speaker volume available. Once set, all service levels will be limited to the value specified.

## Features

Power-on Channel and Speaker  
Volume Limiter : 100  
Caption Text Modes : Disabled

Channel ▲/▼ to select  
Volume ▲/▼ to change

## Caption Text Modes

1. Press the "SETUP" button on the remote control. A "SETUP MODE" screen will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "Features". Press "VOL▼" or "VOL▲" to enter the "Features" menu. Select "Caption Text Modes".
3. Use the "VOL▼" or "VOL▲" keys to enable or disable Caption Text Modes. When enabled two additional "Text 1" "Text 2" options are available when the user presses the closed caption "CC" button. "Caption Text Modes" are disabled for almost all installations.

## SETUP MODE

Service Level : Free  
Paid : No  
Self Rent : Unlocked

Picture  
Channel Setup  
Features  
Language: English

Channel ▲/▼ to select  
Volume ▲/▼ to change

## Language

1. Press the "SETUP" button on the remote control. A "SETUP MODE" screen will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "Language".
3. Press "VOL▼" or "VOL▲" to toggle between English, Spanish, or French languages. All on-screen User and Setup menus will change to the selected language.

## Picture

### PICTURE

Brightness : 50  
Contrast : 75  
Color : 40  
Tint : 50  
Sharpness : 50  
Fine Tune : 00

Channel ▲/▼ to select  
Volume ▲/▼ to change

1. Press the "SETUP" button on the remote control. A "SETUP MODE" screen will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "Picture".
3. Select the picture parameter using "CH▲" or "CH▼" buttons on the remote. Press "VOL▼" or "VOL▲" to adjust the parameter. An actual picture will appear with a bargraph shown at the bottom of the picture screen. Using the "VOL▼" or "VOL▲" buttons to adjust the parameter for best picture. After adjustment, press the "SETUP" button to return and select another parameter.

## Rental Operation

The "SETUP MODE" menu allows quick selection of

- Service Level
- Payment Status
- Self Rental



### SERVICE LEVEL

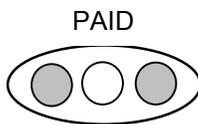
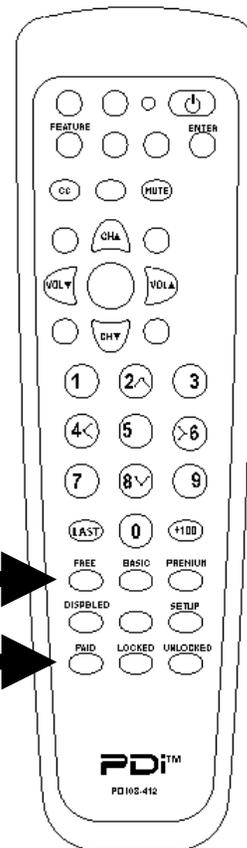
The service level is manually set by the attendant using the remote.

1. Press the "SETUP" button on the remote. The "SETUP MODE" menu will appear.
2. Select the desired service level: Disabled, Free, Basic, or Premium.

Alternately, the television can be directly set to any service level using the hotkeys located on the bottom row of the remote. Simply press the desired service level. The rear mounted LED lamps will give an instant indication of the new service level.

Service Level  
Hotkeys

PAID  
Hotkey



GREEN LED Lamp ON

### PAID

The "PAID" setting provides a status of when monies are received. The corresponding rear mounted LED lamp will illuminate showing payment for television.

1. Press the "SETUP" button on the remote. The "SETUP MODE" menu will appear.
2. Using the "CH▲" or "CH▼" buttons on the remote and select "PAID".

3. Press "VOL▼" or "VOL▲" to toggle between "Yes" or "No". Once set to "Yes", the only way to change PAID back to "No" is to set the Service Level to "Disabled" or "Free".

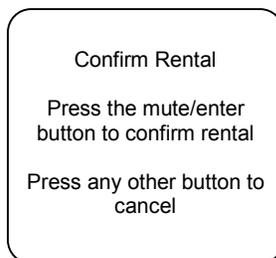
Alternately, the television can be directly set to Paid using the hotkey located on the left row of the remote. Simply press to set to Paid without entering the "SETUP MODE" menu.



Note: If the "Service Level" item is currently set to "Disabled" or "Free", the "Paid" item will always indicate "No".

## Self Rent

The setting of the "Self Rent" item affects the television's "RENT" front panel button during normal TV operation in the "Free" service level and allows the patient to receive an enhanced service level:



### UNLOCKED

In the "UNLOCKED" Self Rent mode the patient can activate and instantly receive an enhanced service level. The attendant collects money afterwards and sets the TV to PAID.

If "Self Rent" is set to "Unlocked", pressing the TV's "RENT" front panel button during normal TV operation will cause a "Confirm Rental" message to appear on the TV during normal TV viewing.

If any button other than the "mute/enter" button is pressed, or if no buttons are pressed within 30 seconds of this message appearing, the message disappears and normal TV viewing is restored.

If the patient presses the "mute/enter" button while the "Confirm Rental" message is displayed, the TV's service level changes from "Free" to "Basic" and normal TV viewing is restored. The TV will now tune the "Basic" service level channels. The rear panel LED lamps will indicate Basic – Not Paid. See also *Service Levels (Tiers)* for details. The attendant should collect the rental fee and set PAID to "Yes" or press the PAID hotkey on the remote control.

Basic – Not Paid



RED LED Lamp ON

### LOCKED

When the patient presses the "Rent" button when the set is in the "Free" service level and "Self Rent" is set to LOCKED, the message "To rent this television Please contact TV representative" appears on the screen. The TV remains in the "Free" service level rather than automatically changing to the "Basic" level. In order for the patient to gain access to "Basic" or "Premium" service levels, the attendant must manually activate the desired level.

## FAQ – Frequently Asked Questions

Q. We do not offer rental television in our hospital. How do I set up the television for only one service level with all TV channels available?

- A. Program the “Basic” service level for all channels.
- 1) Press the “SETUP” button on the remote control. A “SETUP MODE” screen will appear.
  - 2) Press “VOL▲” to change the Service Level to “Basic”. Using the Basic level instead of the Free level will prevent the “Press mute/enter to confirm rental” screen from appearing when the “RENT” button is pressed.
  - 3) Using the “CH▲” or “CH▼” buttons on the remote and select “Channel Setup”. Press “VOL▼” or “VOL▲” to enter the “Channel Setup” sub-menu.
  - 4) Select the correct “Signal” type, either Air or CATV.
  - 5) Select “Autoprogram”. In the Autoprogram menu select the Basic Service Level to auto program.
  - 6) Press “Vol▼” or “Vol▲” to begin the autoprogram sequence. A “Confirm Autoprogram Start” menu will now appear. To continue press “Chl▲” to begin autoprogramming. Press “Chl▼” to exit.

HINT: Once you have programmed the “Basic” service level, copy this service level to both the “Free” and “Premium” levels as well. If an attendant mistakenly enables a different service level other than “Basic”, you will still offer the same channels.

Q. Our hospital offers maternity and other educational services to select areas of the hospital. How do I program for these channels only?

- A. The PERSONA 10 offers three distinct service levels: Free, Basic, and Premium. Program the maternity or educational channels into the Premium service level. Televisions placed into those locations that require maternity or educational services would simply have their service level set to “Premium”.

Q. Our hospital has a “Welcome Channel”. How do I program the TV to start on the “Welcome Channel” every time it is turned ON?

- A. The PERSONA 10 offers a “Power On Channel” setting for each service level. Use the “Power On Channel – Speaker” menu and set the Power On Channel to the hospital Welcome channel number. Programming details are given on page 12.

## Model PDI-P10LCD Limited Warranty

PDI Communication Systems Inc., ("PDI") warrants, to the original purchaser only, that the PDI-P10LCD will be free from defects in materials and workmanship, under normal use, for 2 year (730 days) from the date of original purchase. This warranty does not cover any other equipment that may have been included with PDI's shipment of this product.

After receipt of written notice of a defect or malfunction occurring during the warranty period, PDI will repair or replace goods returned to its Springboro, Ohio location, at its discretion, free of charge to the original purchaser, the whole or any component part of any product manufactured by PDI and found by PDI to be defective.

As a condition to obtaining warranty service, written notification must be received by PDI within at least ten (10) days after defect is first observed. Repair of said product requires it to be shipped to the PDI factory in Springboro, Ohio. All shipments shall be F.O.B. Springboro, Ohio, and all shipping and freight charges to PDI's factory shall be paid by the customer.

This warranty shall not apply to any PDI products subjected to improper use, negligence or accident; nor to tampering, alterations, or repairs by others, without PDI's specific prior written authorization. For information regarding authorized servicing and all other information pertaining to this warranty, please contact PDI COMMUNICATION SYSTEMS at 40 Greenwood Lane, Springboro, Ohio 45066 or phone 937-743-6010.

This warranty gives specific legal rights and you may also have other rights which vary from state to state.

**PDI's liability under this warranty is limited to repair or replacement of defective products and parts as provided above. PDI shall not be liable for incidental or consequential damages.\***

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