

CABLE & COMMUNICATIONS CORPORATION'S
(d/b/a Mid-Rivers Cellular)

FIRST
QUARTERLY REPORT
AS REQUIRED BY FINAL ORDER DATED APRIL 7, 2005
(PSC Order No. 6518a)

Service Date: September 22, 2005

- I. Unsatisfied Requests – July 1 through September 15, 2005
 - a. By location in each of the two study areas:
 1. Mid-Rivers Study Area = 0
 2. Range Study Area = 0
 - b. Detailed description of why customer requests for service could not be satisfied.
 1. There were no unsatisfied requests.

- II. Customer Complaints – July 1 through September 15, 2005
 - a. Number and nature of complaints – see Attachment A.
 - b. Remedy employed to address complaints – see Attachment A.
 - c. Location of complaints by Study Area
 - a. Mid-Rivers – see Attachment A.
 - b. Range – see Attachment A.
 - d. Number of repeat complaints – see Attachment A.

- III. Federal Universal Service Funds, including Lifeline and Link Up Funds
Received – July 1 through September 15, 2005
 - a. Funds received = \$0

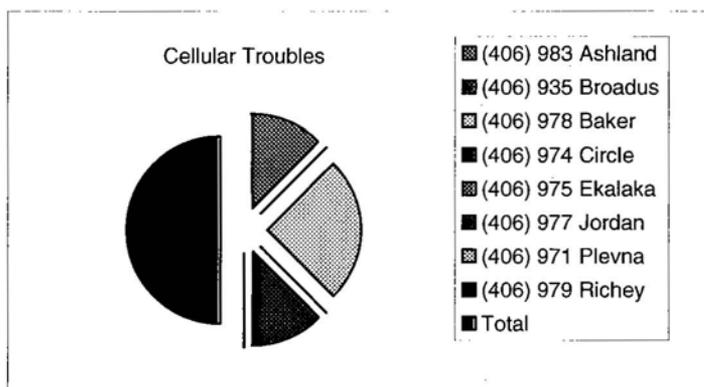
Attachment A

Mid-Rivers Cellular Quarterly Trouble Report

July 1, 2005 - September 15, 2005

- 11 - Total Cellular inquiries/troubles logged
- 7 - Alarms and troubles reported by other carrier's customer
- 4 - Troubles reported by Mid-Rivers Cellular Customer

Cellular Exchanges	Cellular Troubles	Out of Service	Repeat Troubles
<i>Range Study Area</i>			
(406) 983 Ashland	1	1	0
(406) 935 Broadus	0	0	0
<i>C&CC Study Area</i>			
(406) 978 Baker	2	0	1
(406) 974 Circle	0	0	0
(406) 975 Ekalaka	0	0	0
(406) 977 Jordan	1	0	0
(406) 971 Plevna	0	0	0
(406) 979 Richey	0	0	0
Total	4	1	1



- 1 - Out of Service = Customer's phone was damaged. It was replaced and service restored within 24 hours.
- 1 - Repeat Trouble = Customer education: first time on calling features, and the second time on Voice Mail

Repair Time for Cellular Troubles	24 hours	48 hours	72 hours
Number of troubles repaired	3	0	1
Total in Percentages	75%	0%	25%

75% of troubles were dispatched and repaired within 48 hours.
 The only trouble not cleared within 48 hours fell over a holiday weekend (July 4th) and the customer advised us to wait until the next working day to repair.

2,238 - Total Mid-Rivers Cellular Customers

.18 - Trouble Index for Mid-River's Cellular Customers (per 100 customers)