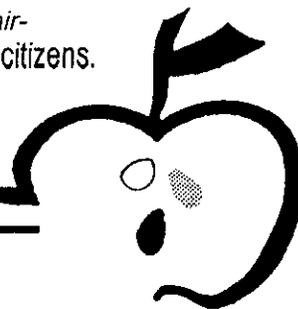


The mission of ISVI is to serve as a statewide resource offering students experiencing visual impairments quality services which will enable them to become personally productive and self-sufficient citizens.

Illinois School for the Visually Impaired

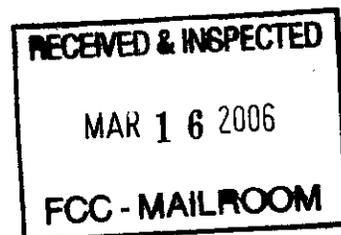


DOCKET FILE COPY ORIGINAL

March 13, 2006

Request for Review
CC Docket No. 02-6

Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554



Form 471 Application Number: **419654**
Funding Year: **2004-2005**
Billed Entity Name: **Illinois School for the Visually Impaired**
Billed Entity Number: **73153**
SPIN: **143013965**
Service Provider Name: **Systems Evaluation & Analysis Group (SEA Group, Inc.)**
Funding Request Number: **1191492**
FCC Registration Number: **2787893**

Overview

The Illinois School for the Visually Impaired (ISVI), located in Jacksonville, Illinois, began the process of applying to receive E-rate dollars in an effort to address the infrastructure of the school's computer access system. ISVI had to pose its requests to the Federal Government through the supervisory body of Universal Service Administrative Company (USAC) under the Schools & Libraries Division (SLD).

On November 07, 2005, SLD/USAC sent ISVI a "Notification of Commitment Adjustment Letter" stating they would be rescinding payment in full, which amounted to \$292,323.96 for the 2004-2005 commitment year. SLD/USAC's reasoning for rescinding the full amount of payment was due to the fact that ISVI submitted a "Services Ordered and Certification Form 471" prior to having a signed contract with the vendor, SEA Group, Inc. of Springfield, Illinois. This project involved the installation and replacement of fiberoptic lines, copper connective lines, and switches throughout the entire ISVI campus. At the time the Commitment Adjustment letter was received by ISVI, the service provider—SEA Group, Inc. had already completed the work and the notice was given more than two months after the work was completed.

No. of Copies rec'd 1

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Operated by the Illinois Department of Human Services, Office of Rehabilitation Services.
Accredited by the North Central Association of Colleges and Schools.

SLD/USAC Earlier Communications with ISVI

Much earlier into this project ISVI had been contacted on at least three separate occasions by SLD/USAC. USAC could (or should have) reviewed and questioned the contract date between ISVI and SEA Group that is now in question. USAC should have done this prior to such a late date following the completion of the entire project.

1. On October 18, 2004, Les Stevens, former employee of ISVI, and supervisory administrator of the E-Rate Grant project, received an email and FAX from Mike Laba of SLD/USAC's "Program Integrity Assurance (PIA) Team 2". While reviewing ISVI's 471 Application Form to ensure compliance with the rules of the federal universal service program, Mr. Laba requested three items of additional information pertaining to FRN 1191175-Verizon, FRN 1192918-Hewlett Packard, FRN 1191492-SEA Group, Inc. All areas of Mr. Laba's concern were addressed and resolved. The issue Mr. Laba had with SEA Group was in the amount of the requested dollar value; the labor cost had not been included at one point. Once this matter had been corrected, the dollar discrepancy was easily resolved.
2. Realizing the time limitations for completion of this project before the deadline of June 30, 2005, ISVI files for a "Service Delivery Deadline Extension" with SLD/USAC on April 14, 2005. After various attempts, ISVI contacted SLD/USAC by email and phone trying to ascertain whether the request for a deadline extension would or would not be approved. Such written communication was finally received by ISVI on July 12, 2005. In this communication, the deadline extension was denied in full, and the following explanation was given: "This determination was based on the Implementation Extension Request letter stating that the contract was not signed until April, 2005. FCC rules require applicants to have a contract, signed by both parties, at the time they submit the form 471. An extension of time may be granted if the implementation is delayed for circumstances beyond the named service provider's control. You have been unable to establish such circumstances." (Both parties were not concerned about being denied the time extension since the project was moving along quite well and would likely have met the prescribed deadline for work completion.) Nothing was said about funding for the project being rescinded or denied. With the project completion being timely, the denial of the deadline extension was no longer necessary or needed. On July 13, 2005, ISVI received a FAX request from Dale Kim of SLD/USAC's Program Compliance2, requesting to receive a copy of the contract between ISVI and SEA Group, Inc. On July 14, 2005, ISVI mailed (certified mail/receipt requested) a copy of the contract agreement to Mr. Kim.
3. On June 6, 2005, ISVI files for a "Services Substitution" with SLD/USAC in order to gain approval to substitute a specified switch that was no longer being manufactured or covered by the manufacturer's technical support. ISVI wished to substitute the discontinued switch with a party of equal value, functionality and price as the one originally specified in the equipment specifications for the project. On September 9, 2005, ISVI received an email and FAX from Richard Nyquist, Manager of SLD/USAC's Service Substitutions, and Mr. Nyquist asked three questions pertaining to the requested substitution. On October 3, 2005, ISVI submits the requested documentation to Richard

Nyquist. The very next day the superintendent of ISVI receives a "Supplemental Form 471 Application Approval Letter" stating that the minor modifications submission was received and approved. ISVI was authorized to make the changes identified in your submission. This communication was not received by ISVI until October 4, 2005, which (again) was well after the project was completely finished in late August, 2005.

Still unaware there were any concerning issues present, on August 02, 2005, SEA Group, Inc. submitted the Form 474, or the "Service Provider's Request for payment to SLD/USAC". It was not until November 07, 2005, some three months later, until ISVI and SEA Group received a "Notification of Commitment Adjustment Letter" from SLD/USAC that both entities realized the full funding for this completed project was going to be rescinded due to the contract date issue. By this time, SLD/USAC had been in receipt of a copy of the contract between ISVI and SEA Group for four full months.

The above items demonstrate the fact that ISVI had numerous communications with SLD/USAC officials prior to the work being performed at ISVI by SEA Group, Inc. At no time was ISVI aware there was a grave issue pertaining to the "allowed contract date" other than its impact on ISVI's request for an extension of the service-completion deadline.

Disagreement with SLD/USAC's Disapproval of Appeal

When ISVI began to investigate the matter of the improper contract date, it was found that ISVI had erroneously put an incorrect "allowable contract date" on the electronically-filed Form 471. ISVI's E-rate Grant administrator had misunderstood the date that the successful bidder was determined to be synonymous with the "allowable contract date". Since ISVI is under the jurisdiction of the Department of Human Services, the school is obligated to have Central Management Services of Illinois prepare and sign any binding contract on behalf of the school that obligates the State of Illinois. A "Contract Agreement Approval Form" (CAAF) is required for every State of Illinois contract. The CAAF must go through numerous steps, checks and signatures from various offices in State of Illinois government. Even though the process was initiated in a timely fashion, the end result was a contract being signed on April 01, 2005.

Once made aware of the error, ISVI acknowledged that a mistake had been made and how/why it was made. ISVI is appealing to the FCC due to the fact that ISVI was contacted a minimum of at least three times after submitted forms were reviewed by SLD/USAC. Additionally, numerous phone calls were made by ISVI to SLD/USAC pertaining to various matters throughout the project with not a single issue being raised by SLD/USAC. SLD/USAC had a copy of the contract between ISVI and SEA Group in hand since, at the very earliest July 14, 2005. At the same time, the actual work was currently being performed by SEA Group. Why was it not until November 7, 2005 when ISVI is finally apprized of the entire issue and that full payment for work already completed would not be granted?

Most Recent Efforts

On November 22, 2005, ISVI electronically submitted a Letter of Appeal to SLD/USAC on its determination to rescind payment in full for the ISVI project. Following at least three

documented attempts to learn of any progress on the appeal, SEA Group, Inc. contacted Congressman John Shimkus' office requesting his assistance in determining the outcome of the formal appeal to SLD/USAC. This contacted was made on January 18, 2005.

ISVI provided extensive documentation to Congressman Shimkus' staff in order to provide specific details pertaining to this lengthy and involved situation. On at least two occasions, staff members from Congressman Shimkus' office had extensive phone conferences with staff from SLD/USAC in regards to the appeal and its outcome. The results of these phone conferences let the Shimkus' staffers know that the "allowable contract date" was not only incorrect but also the reason for the Form 471 to be filed by ISVI prior to having a signed contract with SEA Group.

However, in telephone conferences, SLD/USAC staff members shared with Congressman Shimkus' office that USAC was negligent by not previously conveying this error to ISVI on the numerous occasions where documentation from ISVI had earlier been reviewed. If USAC would have done so, it would certainly have eliminated the extensive time lapse before ISVI was formally notified that the payment was being fully rescinded. Furthermore, SEA Group would not have started the work on the project or would have stopped work had such notification been provided in a more timely fashion.

Additionally, USAC conveyed to the Shimkus' staff members that even though SLD/USAC acknowledged their oversights at numerous opportunities, SLD/USAC does not have a mechanism or procedure in place that they could have exercised in order to reverse the decision to rescind payment. USAC stated they had no alternative available to them other than to deny ISVI's appeal and for ISVI to make yet another appeal to the FCC.

Conclusive Details

Even though ISVI acknowledges its error in providing an incorrect "allowable contract date" on the Form 471, it is important to note several facts. Once ISVI knew SEA Group, Inc. was the successful bidder for the project, efforts were then put underway to obtain a contract on behalf of both entities. Even though the contract was signed by SEA Group on February 18, 2005 and was not signed by CMS officials on behalf of ISVI until April 1, 2005, ISVI school administrators and SEA Group officials did not meet nor discuss the project until April 14, 2005. Employees from SEA Group did not come on to the ISVI campus to begin work until the week of April 18, 2005.

There was an extensive lapse of time between the time the Form 471 was electronically filed by ISVI (February 04, 2004) and the official notification that the project was being fully funded (January 11, 2005). This extreme time delay was due to the fact that Federal E-Rate dollars had been frozen and no requests were even being considered until such time that the legislature approved funding for the E-rate Grants. As was the case for other schools, ISVI was in a holding pattern beyond anyone's control.

As the governing entity for ISVI, the Department of Human Services has also been seeking assistance from the Washington, D.C. staff for the Illinois Governor's office regarding resolution of this matter. In the meantime, on behalf of ISVI, the Illinois Department of Human Services

has secured funding to cover the largest portion of the payment to SEA Group, Inc. for their completed services since it was no fault of SEA Group that the project payment was in jeopardy.

ISVI has been most fortunate to have had the guidance and assistance provided to the school by Congressman Shimkus' office. In the ISVI's effort to build and rejuvenate the electronic infrastructure of the school, it has been extremely confusing and difficult to work through the guidelines and procedural steps set forth by SLD/USAC, particularly those focusing on how to deal with problematic issues in a timely manner.

ISVI is in a somewhat unique situation by being under the auspices of a state-controlled agency. Mandated state procedures additionally impact how and when the school is able to proceed with projects that are ideally designed to enhance the education and lives of the blind and visually impaired youngsters they are called upon to serve. ISVI certainly did not enter into the E-Rate Grant endeavor with any malice, ill will or intent to misrepresent the school's efforts. ISVI has not knowingly falsified documents for unethical reasons. The Illinois School for the Visually Impaired wishes for the Federal Communications Commission (FCC) to review the enclosed documentation that serves as proof of ISVI's honorable and forthright intent. Administrators at ISVI are hopeful the initial decision to rescind full payment of the project will be reversed by the FCC in favor of the school so that SEA Group, Inc. as the service provider may receive full payment for services rendered, and ISVI can clear its name of any wrong doing.

Enclosed Documentation

1. FCC Appeal
2. Illinois School for the Visually Impaired Federal E-rate Grant-2004-05 Funding Year (07/01/2004-06/30/2005) **Synopsis**
3. **Time Line** for the Illinois School for the Visually Impaired Submission for E-rate Grant 2004-05 Funding Year (07/01/2004-06/30/2005)
4. Description of Services Requested and Certification **Form 470**
5. Form 470-Receipt Notification Letter
6. Services Ordered and Certification **Form 471**
7. Form 471-Receipt Acknowledgment Letter
8. USAC Email; requesting clarification/documentation on submission of Form 471
9. Form 471-Funding Commitment Decision Letter
10. ISVI Request for Service Extension Deadline
11. SLD/USAC Response to Request for Deadline Extension
12. USAC's Request for Copy of Contract
13. ISVI Request for Service Substitution (Equipment Substitution)
14. SLD/USAC Response to Service/Equipment Substitution Request
15. Receipt of Service Confirmation Form **FCC Form 486**
16. Form 486-Notification of Receipt Letter
17. Notification of Commitment Adjustment Letter
18. Copy of Contract between CMS/ISVI and SEA Group, Inc.
19. ISVI's Letter of Appeal & Supporting Documentation for Rescinding Payment in full
20. SLD/USAC's Letter of Receipt of Appeal
21. SLD/USAC's Administrator's Decision on Appeal - Funding Year 2004-2005
22. Letter from Sea Group, Inc. president, Louis J. Giordano, to Rob Kilbury, Director of

Department of Human Services—Office of Rehabilitation Services

Contact Information

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**Illinois School for the Visually Impaired
Federal E-rate Grant – 2004 Funding Year (07/01/2004–06/30/2005)
Synopsis**

ISVI began the process of applying to receive E-rate dollars in an effort to address the infrastructure of the school's computer access system. ISVI had to pose its requests to the federal government through the supervisory body of Universal Service Administrative Company (USAC) under the Schools & Libraries Division (SLD).

Les Stevens (Pupil & Personnel Director) was the ISVI administrator responsible for this grant effort. ISVI qualified to have 10% of the requested amount of \$292,323.96 to be funded by the school while the remaining 90% would be covered by federal funding. The grant request was to have the approved vendor, Systems Evaluation & Analysis Group, Inc. (SEA Group) run new fiberoptic lines and copper connections throughout the campus and replace and add new switches for various data transfer lines. The work performed at ISVI by SEA Group was completed late in August, 2005.

On 12/22/2003 on behalf of ISVI, Les Stevens electronically filed the initially required form with SLD/USAC known as the Form 470. The guidelines of the grant specified in order to remain timely, the Services Ordered and Certification/Application Form (Form 471) had to be filed 120 days after the Form 470 was filed. Following a bidders' conference, bid deadline, and a bids opening, Brenda Stewart and Ric Thompson (DHS/MIS Network Services) knew who the successful bidder was as of 01/30/04. Les Stevens mistakenly believed this date was the actual contract date between ISVI and SEA Group—as the successful bidder. In an attempt to remain timely, Les filed what he thought was our "Contract Date" on the Form 471 as 01/30/04, even though we did not have a signed contract between CMS (on behalf of ISVI) and SEA Group until 04/01/05. It is important to note that the vendor—SEA Group did not meet with ISVI staff concerning this project until 04/14/05 and did not begin any actual work on the project until the week of 04/18/05.

On 11/07/05, SLD/USAC notified ISVI and SEA Group that they were going to rescind the full amount of the grant request due to the fact that the applicant (ISVI) had filed the Services Ordered and Certification/Application Form (Form 471) prior to having a contract in place with the service provider (SEA Group). Les Stevens electronically filed the Form 471 on 02/04/04. The contract signed on behalf of ISVI by CMS and by SEA Group is dated 04/01/2005.

ISVI has filed an appeal with SLD/USAC providing the authorities with the corrected dates of the contract between SEA Group and ISVI, and has been available to respond to any additional inquiries or provide documentation that may be requested by SLD/USAC. We are currently waiting to hear from SLD/USAC on the results of the appeal.

ISVI was contacted by Congressman John Shimkus's office on behalf of SEA Group, requesting documentation and a detailed time line in order to address the matter on behalf of SEA Group and ISVI with SLD/USAC. All such requests have been met by Brenda Stewart from ISVI with the acknowledged willingness to provide whatever is needed by the congressman's staff. **We are also seeking assistance from the Washington DC staff for the Gov's office regarding resolution of this matter.**

NOTE: As of 07/05/05, ISVI's Superintendent—Dr. Richard Snowden re-assigned all dealings with the E-rate projects to Brenda Stewart—ISVI's Technology Specialist. On 11/21/05, Mr. Stevens left employment at the school.

**Time Line
for the
Illinois School for the Visually Impaired
Submission for E-rate Grant
2004 Funding Year (07/01/2004–06/30/2005)**

Date	Event -- Activity
12/22/2003	Les Stevens (former ISVI Pupil Personnel Director) electronically submits Form 470 to SLD/USAC (Mr. Stevens is no longer employed at ISVI.)
12/29/2003	Les Stevens receives in the mail Form 470–Receipt Notification Letter from SLD/USAC. (470 Application #: 125650000487279)
01/22/2004	10:00 a.m. Bidders' Conference held at ISVI/Conference Room; for any vendors wishing to submit a bid for the work to be done at ISVI through the E-rate grant submission. Meeting is chaired by ISVI Technology Specialist–Brenda Stewart and DHS/MIS Rep.–Ric Thompson.
01/29/2004	Bid Submission Deadline–all bids postmarked by this date in order to be considered.
01/30/2004	Submitted Bids Review–Successful vendor determination; attended by DHS/Management Information Services (MIS) staff & ISVI staff.
02/04/2004	Les Stevens electronically files Form 471 to SLD/USAC. Four (4) funding requests associated with the 471 Form are mailed to: "SLD-Form 471, c/o Ms. Smith, 3833 Greenway Drive, Lawrence, KS 66046" (Return Receipt Requested)
02/04/2004	Brenda Stewart/ISVI mails letters to all vendors who submitted bids, letting them know their status (successful/unsuccessful) after the successful bid was determined.
03/19/2004	Les Stevens receives in the mail Form 471–Receipt Acknowledgment Letter (Form 471 Application Number: 419654)
10/08/2004	Submitted "Technology Plan" to Illinois State Board of Education (ISBE) for approval (Tech Plan approval is a preliminary requirement of SLD/USAC).
10/18/2004	Les Stevens receives FAX from Mike Laba–School's & Libraries Division/USAC Program Integrity Assurance (PIA) Team 2. In reviewing ISVI's 471 Application form to ensure compliance with the rules of the federal universal service program. Three (3) items of additional information were requested for ISVI to provide: pertaining to FRN 1191175-Verison, FRN1192918-Hewlett Packard, FRN 1191492-SEA GROUP–Discrepancy in the amount of the requested dollar value.
10/18/2004	Les Stevens emails Mike Laba requesting a time extension to provide the (above) requested information.

Date	Event -- Activity
10/19/2004	Mike Laba sends email to Les Stevens granting deadline extension to submit requested information; extended deadline is set to 10/28/2004.
10/27/2004	Brenda Stewart faxes letter and supporting documentation in response to 3 questions posed by Mike Laba. Mistake in dollar value of amount entered on 471 Form for FRN 1191492-SEA Group was missing the value for labor (\$86,430.00); \$324,804.40 was submitted as the correct dollar value for the FRN. Copy of the original bid was faxed to verify accuracy of statement.
10/28/2004	Brenda Stewart receives email from Mike Laba indicating his receipt of faxed letter & documentation. Statement from Laba's email: "I received the fax and everything looks fine."
12/03/2004	Les Stevens receives in the mail from USAC a "Funding Commitment Decision Letter" pertaining to all other FRNS – EXCEPT FRN 1191492-SEA Group . Statement pertaining to approval for this particular FRN was stated: "As Yet Unfunded". Approval for this FRN was yet to be forthcoming.
12/07/2004	Les Stevens receives letter of acknowledgment and approval of Tech Plan by ISBE.
01/11/2005	Les Stevens receives "Funding Commitment Decision Letter" pertaining to FRN 1191492-SEA Group . Status: "Funded." Pre-discount Amount: \$324,804.40, Funding Commitment Decision: \$292,323.96. (Discounted amount [10%] of cost is paid to vendor by ISVI.)
01/20/2005	Online-electronically, Les Stevens completes the Form 486 Online Interview and the Schools and Libraries Universal Service Receipt of Service Confirmation Form that includes FRN 1191175–Verizon North Inc. and FRN 1191492–SEA Group as service providers that were specified in the Form 471 previously filed. Additionally Les mails the certifying Signature page of the Form 486 (certified mail, return receipt requested) to "SLD-Form 486, c/o Ms. Smith, 3833, Greenway Drive, Lawrence, KS 66046. (Form 486 Application # 290877 – Security Code # 36770)
01/26/2005	Brenda Stewart submits an Management Information Services (MIS) Request to DHS/Procurement Unit directing the purchase of all items on SEA Group's product specifications list. (Original bid document was faxed to Procurement Unit to ensure accuracy of part numbers, quantities, product names, etc.)
01/26/05	To ensure ISVI's 10% portion will be allocated/moved for this payment, in the procurement/payment process Brian Bertrand (Procurement Unit) is assigned to "pre-encumber" the funds indicated on the above-mentioned MIS Request.
02/09/2005	DHS/MIS John Power directs one of his staff (Brian Bertrand) to generate a Contract Agreement Approval Form (CAAF) for contract between State of Illinois (on behalf of ISVI) and SEA Group, Inc.

Date	Event -- Activity
02/16/2005	Les Stevens receives in the mail the Form 486 Notification Letter acknowledging receipt and acceptance of the Form 486.
02/18/2005	President of SEA Group, Thomas Morris, signs contract with State of Illinois for services to be provided at ISVI.
04/01/2005	Contract with SEA Group is signed by the director of Central Management Services (CMS) on behalf of ISVI.
04/14/2005	9:00 a.m., Meeting with SEA Group in ISVI Main Conference Room to discuss building availabilities, operational procedures, etc.
04/14/2005	Following USAC guidelines and contract requirement, Ric Thompson-DHS/MIS Network Engineering and Mike Brida-SEA Group's Cabling Manager, recommends filing with SLD/USAC for a "Service Delivery Deadline Extension." Brenda Stewart files this request in the afternoon of the same day.
The week of 04/18/2005	SEA Group is finally able to begin work on E-rate project at ISVI.
June 6, 2005	As recommended by Ric Thompson-DHS/MIS Network Engineering, Brenda Stewart files for a "Services Substitution" with SLD/USAC in order to gain approval to substitute a specified switch that was no longer being manufactured nor technically supported by the manufacturer, with one of equal value, functionality and price as the one originally specified in the equipment specs. for the project.
June 16, 2005	Brenda Stewart contacts SLD/USAC in an attempt to learn any news pertaining to Service Delivery Deadline Extension Request. She is unable to get any answers. (Case # 21-265-440)
07/05/2005	ISVI's Superintendent, Richard Snowden sends an email to Les Stevens and Jane Breen (both at ISVI) and Marjorie Olson-DHS/DRS to inform them that Brenda Stewart would immediately become the contact person pertaining to all E-rate issues.
07/12/2005	Brenda Stewart receives from SLD/USAC, an Administrator's Decision on Implementation Extension Request. The request was denied in full. Explanation given: "This determination was based on the Implementation Extension Request letter that stated that the contract was not signed until April, 2005. FCC rules require applicants to have a contract, signed by both parties, at the time they submit the form 471. An extension of time may be granted if the implementation is delayed for circumstances beyond the named service provider's control. You have been unable to establish such circumstances." (Both parties were not concerned about being denied the time extension since the project was moving along quite well and would likely meet the prescribed deadline for work completion.)

Date	Event -- Activity
07/13/2005	Brenda Stewart receives a FAX request from Dale Kim--from SLD/USAC's Program Compliance2, requesting to receive a copy of the contract between CMS/ISVI and SEA Group, Inc.
07/14/2005	Brenda Stewart mails (certified mail/receipt requested) a copy of the contract between CMS/ISVI and SEA Group for the work currently being performed on the E-Rate infrastructure project.
07/19/2005	Richard Snowden, ISVI Superintendent, sends a letter to Dale Kim--from SLD/USAC's Program Compliance2, informing them that Brenda Stewart-ISVI's Technology Specialist would be the representative for ISVI on the Application 419654, FRN 1191492.
08/02/2005	As the contact person on behalf of SEA Group, Inc., Mitzi Vandiver electronically completes and submits the Form 474 (service provider's) request for payment.
09/09/2005	Brenda Stewart receives fax and email from Richard Nyquist, Manager of SLD/USAC's Service Substitutions, with three (3) questions pertaining to ISVI's request to substitute one form of switch/hub for an equivalent product. Material to be sent within seven (7) days.
09/30/2005	Brenda Stewart and Mitzi Vandiver of SEA Group communicate on multiple occasions in order to obtain product codes, product names and prices in order to respond to Richard Nyquist, pertaining to ISVI's Service Substitution Request submitted to SLD/USAC.
10/03/2005	Following approval for an extension Brenda Stewart faxes documentation to Richard Nyquist to verify original product names, product numbers, and prices and what was being proposed to be substituted--product names, product numbers, and prices to reflect no change in the original figures or originally approved amount.
10/04/2005	Richard Snowden, ISVI Superintendent receives " Supplemental Form 471 Application Approval Letter" that explains ISVI's "...minor modifications submission was received and approved. You are authorized to make the changes identified in your submission."
11/07/2005	Les Stevens receives a "Notification of Commitment Adjustment Letter" from SLD/USAC whereby stating "...certain applications where funds were committed in violation of program rules." As a portion of this document, the "Funding Commitment Adjustment Report" states: "During the course of review it was determined that the applicant did not have a contract in place at the time of submission of the Form 471..."
11/10/2005	Brenda Stewart receives phone call from Mitzi Vandiver--SEA Group, making Brenda aware of the letter mentioning funding was going to be rescinded. Mitzi faxes Brenda copy of the document SEA Group received.
11/21/2005	Les Stevens' last day of employment at ISVI.

Date	Event -- Activity
11/22/2005	Brenda Stewart electronically (e-mail) files a formal appeal. Email is sent to "appeals@sl.universalservice.org" and was sent at 4:50 p.m. Appeal included three attachment documents: 1) a Letter of Appeal, 2) Contract Signature Page, 3) Contract Agreement Approval Form (CAAF). Brenda faxes copy of documents that were attached in the email to Mitzi Vandiver of SEA Group so the vendor would be apprized of ISVI's effort to secure remedy for this matter. On several occasions, Brenda speaks with Mitzi Vandiver and/or Mike Brida, both of SEA Group, in an effort to keep them apprized of any communication pertaining to the appeal; including when no new information is available.
12/12/2005	Case # 21-337034 - 1st attempt--Brenda Stewart phones SLD/USAC inquiring as to when a decision would be rendered regarding ISVI's appeal.
12/22/05	Case # 21-350082 - 2nd attempt--Brenda Stewart sends email to SLD/USAC inquiring as to when a decision will be rendered on ISVI's appeal.
01/18/2006	Brenda receives phone call from Louie Geodano on behalf of SEA Group with strong comments and inquiries as to when his company will get the large sum of money owed to them by ISVI.
01/19, 20/2006	Case # 21-361807 - 3rd attempt--Brenda Stewart phone calls SLD/USAC with again another inquiry as to when a decision on our appeal would be received by ISVI. In speaking to "Donna" with SLD/USAC she reports that SLD/USAC has no record of receiving ISVI's appeal. Donna agrees to look further into the matter and will get back in touch with Brenda.
01/23/2005	Donna reports to Brenda Stewart that SLD/USAC has no record of receiving the initial appeal. Donna asks Brenda if she received an e-mail response back as a receipt of her email. Brenda replies that she did not receive such, but that there was nothing on the USAC website "Appeals Procedure" page to indicate a response e-mail would be sent nor for an applicant to be concerned if a response was not received. Upon verifying what documents Brenda had sent on 11/22/06, Donna tells Brenda to re-submit the appeal. When Brenda points out that it is beyond the window-of-opportunity to file an appeal, Donna instructs Brenda to submit same documents but to include a copy of the e-mail Brenda originally sent with her appeal (11/22/05) as verification that the original appeal was timely filed.
01/24/2005	At 10:40 a.m., Brenda sends a second email submission to "appeals@sl.universalservice.org". This email included all of the same attachments as the original appeal with the inclusion of the copy of the original email. At 10:42 a.m., Brenda receives a response e-mail that states, "...this message serves as a receipt confirmation of your submission."

Date	Event -- Activity
01/25/2006	At 11:30 a.m., Brenda Stewart receives phone call from Matt Pickett, staff of Congressman John Shimkus, requesting information and documentation that was sent with initial appeal. At 1:30 p.m., Brenda receives phone call from Bob Spiller with USAC requiring that Brenda send the same documentation submitted with first appeal as well as email that was sent to show when initial appeal was submitted.
01/26/2006	Brenda e-mails above-mentioned requested documentation to both gentlemen; Matt Pickett-Congressman Shimkus's office and Bob Spiller-USAC.
01/27/2006	Brenda receives an email and voice message from Matt Pickett-Congressman Shimkus's office, requesting copies of the Forms 470, 471, and 486 be faxed to his office as well as requesting Brenda to formulate a detailed time line covering the entire E-rate grant filing. Brenda willingly agreed to do so stating she would have sent to Matt as quickly as she could get all the material together; early the following week. Matt stated he would be out of his office on 01/30/06, and that would be fine.
01/30/2006	<p>Brenda receives a return-to-sender e-mail that stated: "The attached file had the following undeliverable recipient(s): rspiller@universalservices.org Transcript of session follows: Command: universalservices.org Response: 450 Host down (universalservices.org)</p> <p>Brenda Stewart receives letter dated 01/26/05 from USAC acknowledging receipt of correspondence dated 11/22/05, stating (IN ERROR) that the correspondence had been received by USAC on 01/20/06 when the email Brenda sent was actually dated 01/24/06. Brenda worked nearly the entire day at work locating documents, and assembling the time line that Matt Pickett requested.</p>
01/31/2006	Brenda receives a very unprofessional and threatening voice message from Louie Geodano. Brenda completes the time line throughout her day at work. Brenda calls Matt Pickett's office and lets Matt know that she will fax the E-rate filing forms and will e-mail the time line to him on Wednesday a.m.-02/01/06.

Do not write in this area.

2003-470
Approval by OMB
3060-08
FY04
FUNDING YEAR

Schools and Libraries Universal Service Description of Services Requested and Certification Form 470

Estimated Average Burden Hours Per Response: 4 hours

This form is designed to help you describe the eligible telecommunications-related services you seek so that this data can be posted on the Fund Administrator Web Site and interested service providers can identify you as a potential customer and compete to serve you.

Please read instructions before beginning this application. (You can also file online at www.sluniversalservice.org)

Applicant's Form Identifier (Create your own code to identify THIS Form 470)

L E S

Form 470 Application #:

125650000487279

(To be inserted by Fund Administrator)

Block 1: Applicant Address and Identifications

1 Name of Applicant

I L L I N O I S S C H O O L F O R T H E V I S U A L I

2 Funding Year

July 1, **Y Y Y Y** through June 30, **Y Y Y Y**

3 Your Entity Number

7 3 1 5 3

4a Street Address, P.O. Box, or Route Number

6 5 8 E S T A T E S T

City

J A C K S O N V I L L E

State

IL

Zip Code

6 2 6 5 0 - 2 1 3 0

b Telephone Number

2 1 7 4 7 9 4 4 0 0 Ext

c Fax Number

2 1 7 4 7 9 4 4 7 9

d E-mail Address

5 Type of Application

- Individual School (individual public or non-public school)
- School District (LEA; public or non-public [e.g. diocesan] local district representing multiple schools)
- Library (including library system, library branch or library consortium applying as a library)
- Consortium (intermediate service agencies, states, state networks, special consortia)



1-888-203-8100

FY04 470 Application # 419654

Entity Number 73153 Applicant's Form Identifier LES
 Contact Person Les Stevens Contact Telephone Number (217) 479-4400

Block 1: Applicant Address and Identifications (continued)

6a Contact Person's Name

L E S S T E V E N S

First, fill in every item of the Contact Person's information below that is different from Item 4, above. Then check the box next to the preferred mode of contact. (At least one box **MUST** be checked.)

b Street Address, P.O. Box, or Route Number

6 5 8 E S T A T E S T

City

J A C K S O N V I L L E

State

Zip Code

I L 6 2 6 5 0 - 2 1 3 0

c Telephone Number

d Fax Number

2 1 7 - 4 7 9 - 4 4 0 0 Ext 4 4 7 4 2 1 7 - 4 7 9 4 5 0 7

e E-mail Address

d h s v i 0 6 @ d h s . s t a t e . i l . u s

Block 2: Summary Description of Needs or Services Requested

7 This Form 470 describes (check all that apply):

- a Tariffed services - telecommunications services, purchased at regulated prices, for which the applicant has no signed, written contract. A new Form 470 must be filed for tariffed services for each funding year.
- b Month-to-month services for which the applicant has no signed, written contract. A new Form 470 must be filed for these services for each funding year.
- c Services for which a new written contract is sought for the funding year in Item 2.
- d A multi-year contract signed on or before 7/10/97 but for which no Form 470 has been filed in a previous program year.

NOTE: Services that are covered by a signed, written contract executed pursuant to posting of a Form 470 in a previous program year OR a contract signed on/before 7/10/97 and reported on a Form 470 in a previous year as an existing contract do NOT require filing of a Form 470.

What kinds of service are you seeking: Telecommunications Services, Internet Access, or Internal Connections? Refer to the Eligible Services List at www.sl.universalservice.org for examples. Check the relevant category or categories (8, 9, and/or 10 below), and answer the questions in each category you select.



Entity Number 73153 Applicant's Form Identifier LES
 Contact Person Les Stevens Contact Telephone Number (217) 479-4400

Block 2: Summary Description of Needs or Services Requested (Continued)

9 Internet Access Item 9, page of

Do you have a Request for Proposal (RFP) that specifies the services you are seeking?

a YES, I have an RFP. It is available on the Web at:

--

or via (check one)

the Contact Person in Item 6 or the contact listed in Item 11.

b NO, I do not have an RFP for these services.

If you answered NO, you must list below the Internet Access services you seek. Specify each service or function (e.g., monthly Internet service) and quantity and/or capacity (e.g., for 500 users). See the Eligible Services List at www.sl.universalservice.org for examples of eligible Internet Access services. Add additional pages if needed.

Service or Function

--

1) Quantity and/or Capacity

--

Service or Function

--

2) Quantity and/or Capacity

--

Service or Function

--

3) Quantity and/or Capacity

--

Service or Function

--

4) Quantity and/or Capacity

--

Service or Function

--

5) Quantity and/or Capacity

--



Entity Number 73153

Applicant's Form Identifier LES

Contact Person Les Stevens

Contact Telephone Number (217) 479-4400

Block 2: Summary Description of Needs or Services Requested (Continued)

10 Internal Connections

Item 10, page 3 of 3

Do you have a Request for Proposal (RFP) that specifies the services you are seeking?

a YES, I have an RFP. It is available on the Web at:

Grid for RFP details

or via (check one)

the Contact Person in Item 6 or the contact listed in Item 11.

b NO, I do not have an RFP for these services.

If you answered NO, you must list below the Internal Connections services you seek. Specify each service or function (e.g., local area network) and quantity and/or capacity (e.g., connecting 10 rooms and 300 computers at 56kps or better). See the Eligible Services List at www.sl.universalservice.org for examples of eligible Internal Connections services. Add additional pages if needed.

Service or Function

per diem, including travel

1)

Quantity and/or Capacity

Entire school, as needed

Service or Function

Professional services

2)

Quantity and/or Capacity

Entire school, as needed

Service or Function

Professional fees

3)

Quantity and/or Capacity

Entire school, as needed

Service or Function

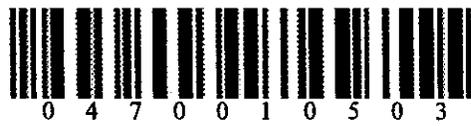
4)

Quantity and/or Capacity

Service or Function

5)

Quantity and/or Capacity



Entity Number 73153 Applicant's Form Identifier LES
 Contact Person Les Stevens Contact Telephone Number (217) 479-4400

Block 2: Summary Description of Needs or Services Requested (Continued)

11 (Optional) Please name the person on your staff or project who can provide additional technical details or answer specific questions from service providers about the services you are seeking. This need not be the contact person listed in Item 6 nor the signer of this form.

Name

 Title

 Telephone Number _____ Ext. _____ Fax Number _____
 E-mail Address

12 Check here if there are any restrictions imposed by state or local laws or regulations on how or when providers may contact you or on other bidding procedures. Please describe below any such restrictions or procedures, and/or provide a Web address where they are posted and a contact name and telephone number for service providers without Internet access.

We must follow state purchasing guidelines.

13 If you intend to enter into a multi-year contract based on this posting or a contract featuring an option for voluntary extensions, you may provide that information below. If you have plans to purchase additional services in future years, or expect to seek new contracts for existing services, summarize below (including the likely timeframes).

We do hope to expand our internal connections throughout the School's campus.



Entity Number 73153 Applicant's Form Identifier LES
 Contact Person Les Stevens Contact Telephone Number (217) 479-4400

Block 4: Recipients of Service (Continued)

16c School district, library system, or consortium application to serve multiple eligible entities: Item 16c, page of
 Number of eligible entities

For these eligible entities, please provide the following:

Area Codes (list each unique area code)	Prefixes associated with each area code (first 3 digits of 7-digit phone number)
1) <input type="text"/>	<input type="text"/>
2) <input type="text"/>	<input type="text"/>
3) <input type="text"/>	<input type="text"/>
4) <input type="text"/>	<input type="text"/>
5) <input type="text"/>	<input type="text"/>
6) <input type="text"/>	<input type="text"/>
7) <input type="text"/>	<input type="text"/>
8) <input type="text"/>	<input type="text"/>
9) <input type="text"/>	<input type="text"/>
10) <input type="text"/>	<input type="text"/>
11) <input type="text"/>	<input type="text"/>
12) <input type="text"/>	<input type="text"/>
13) <input type="text"/>	<input type="text"/>
14) <input type="text"/>	<input type="text"/>

Does your application include any INELIGIBLE entities? No Yes. If yes, complete item 18.



Entity Number 73153 Applicant's Form Identifier LES
 Contact Person Les Stevens Contact Telephone Number (217) 479-4400

Block 4: Recipients of Service (Continued)

17 Billed Entities

List the entity/entities that will be paying the bills directly to the provider for the services requested in this application. These are known as Billed Entities. At least one line of this item must be completed. Attach additional sheets if necessary.

Item 17, page 1 of 1

Entity Number	Entity
1) 7 3 1 5 3	I L L I N O I S S C H O O L F O R T H E
2)	
3)	
4)	
5)	
6)	
7)	
8)	
9)	
10)	
11)	
12)	
13)	
14)	
15)	
16)	
17)	
18)	
19)	
20)	



Entity Number	73153	Applicant's Form Identifier	LES
Contact Person	Les Stevens	Contact Telephone Number	(217) 479-4400

Block 4: Recipients of Service (Continued)

18 Ineligible Participating Entities: Does your application also seek bids on services to entities that are not eligible for the Universal Service Program? If so, list those entities here **Item 18, page** **of** (attach pages if needed):

Ineligible Participating Entity	Area Code and Prefix
1) <input type="text"/>	<input type="text"/>
2) <input type="text"/>	<input type="text"/>
3) <input type="text"/>	<input type="text"/>
4) <input type="text"/>	<input type="text"/>
5) <input type="text"/>	<input type="text"/>
6) <input type="text"/>	<input type="text"/>
7) <input type="text"/>	<input type="text"/>
8) <input type="text"/>	<input type="text"/>
9) <input type="text"/>	<input type="text"/>
10) <input type="text"/>	<input type="text"/>
11) <input type="text"/>	<input type="text"/>
12) <input type="text"/>	<input type="text"/>
13) <input type="text"/>	<input type="text"/>
14) <input type="text"/>	<input type="text"/>
15) <input type="text"/>	<input type="text"/>
16) <input type="text"/>	<input type="text"/>
17) <input type="text"/>	<input type="text"/>
18) <input type="text"/>	<input type="text"/>

