



NOTICE OF TRANSFER OF TELEPHONE SERVICE

RE: 000-000-0000-000

April 20, 2006

Name 1
Address1 Address 2
City, State Zip

Dear Name 1,

Until recently, IQC Communications ("IQC Communications") had been providing your local telephone service (dial tone) over the resold facilities of AT&T Texas (AT&T). As you may be aware, IQC Communications is no longer able to provide your local telephone service.

To prevent your service from being disconnected without notice to you, AT&T began providing local telephone service to you on April 20, 2006, for a limited transition period. The last day of this limited transition period will be May 22, 2006.

Important: IQC Communications and AT&T Texas have entered into agreements whereby AT&T Texas has acquired IQC Communications' rights to provide your local telephone service should you not choose another local service provider by May 22, 2006. This change does NOT affect long distance services you may currently be receiving from an interexchange carrier.

AT&T records indicate that as of April 20, 2006, you have not yet selected another local telephone service provider. There is approximately one month before the limited transition period ends and your service will be transferred to AT&T in accordance with applicable rules of the Federal Communications Commission ("FCC") and your state public utility commission.

You have a choice in selecting your telephone service provider.

1. If You Select AT&T Texas for Local Phone Service by the Selection Date: Please contact AT&T Texas at 1-866-877-1070 (residential customers) or 1-888-481-0367 (business customers) to make arrangements for local telephone service as soon as possible. AT&T Texas has attractive pricing programs and packages for local service that your AT&T Texas representative can discuss with you. AT&T Texas will provide you with the local phone services you request, and it will make local toll and long distance service available to you from the carrier of your choice. **AT&T Texas will not charge its customary new connection fee or any other change of carrier charges.**

1. If You Do Nothing by the Selection Date: If you have not transferred your service by the Selection Date (May 22, 2006), your local telephone service will be automatically transferred to AT&T Texas during the Transfer Period at no cost to you, and you will not experience any telephone service outage. In accordance with the applicable rules of the FCC and your state public utility commission, services will be provided to you as follows:

- a. Local Phone Services – AT&T Texas will provide the same or equivalent local phone services as you were receiving with IQC Communications at AT&T

Texas' approved rate structure (see attached summary of AT&T Texas' service terms and conditions for more details). In addition, AT&T Texas will not charge its customary new connection fee or any other change of local carrier charges. AT&T Texas' rates, terms and conditions will be applicable on the date AT&T Texas becomes your service provider. AT&T Texas will contact you by mail or telephone to advise of any post-transfer changes.

a. Local Toll and Long Distance Services –

- 1) Local Toll from IQC Communications Local Toll and Long Distance Customers – If you use IQC Communications' local toll but another carrier for long distance, then AT&T will provide your local toll service at AT&T's approved rate structure and you will continue to receive your long distance services from the same carrier.
- 2) Local Toll and Long Distance Customer of Another Carrier – If you use a long distance carrier for local and long distance services, you will receive the same service from the same carrier.

If you have a preferred carrier freeze that prevents unsolicited changes on your local phone, local toll, and/or long distance services, and have not contacted AT&T Texas or another provider by the Selection Date (May 22, 2006), *the freeze will be lifted and your services transferred according to this section.* You must contact AT&T Texas to arrange for the freeze protection to be reinstated after the transfer.

- c. Service Adjustments – You may make adjustments and changes to your service from AT&T Texas at any time by calling service representatives (per your billing statement).

3) If You Select Another Provider before the Selection Date: You must make arrangements with that service provider to transfer your service on or before the Selection Date (May 22, 2006). Your selected carrier will determine the charges for the services you select.

IQC Communications will no longer make any new changes to your telephone service, and IQC Communications has full responsibility for handling any outstanding complaints or disputes that may exist between you and IQC Communications or referring you to the appropriate carrier.

If you have any questions about AT&T Texas' telephone services or features, please contact AT&T Texas at 1-866-877-1070 (residential customers) or 1-888-481-0367 (business customers) or visit its web site at www.att.com.

AT&T Texas looks forward to meeting your local communications needs. Please see attached terms and conditions.

If you have changed your local telephone service provider since April 20, 2006, please disregard this letter.

Sincerely,

Cheryl Becker
Coach Manager
AT&T Finance
Attachment