

**IMPORTANT NOTICE**  
BTN: XXX-XXX-XXXX-XXXX



May 1, 2006

NAME1  
ADDRESS 1 ADDRESS 2  
CITY, STATE ZIP

Dear NAME1:

Until very recently, Broadband Office Communications had been providing your **local telephone service** (dial tone) over the resold facilities of AT&T California Telephone Company. As you may be aware, Broadband Office Communications is no longer able to provide your **local telephone service**.

But for the terms of the [tariff/agreement] governing Broadband Office Communication's service to you, once Broadband Office Communication's account with AT&T California was disconnected, your **local telephone service** would have been disconnected, too. To prevent your service from being disconnected without notification to you, AT&T California began providing local telephone service to you on May 1, 2006. You can continue receiving this service through June 1, 2006. You will be billed by AT&T California for services provided to you during this transition period at our prevailing tariff rates.

**Important:** To continue to receive service after June 1, 2006, you must arrange for service with one of the **local telephone service** providers in your area. Before that date, you must contact the provider you prefer to arrange for service. Contact numbers for the local telephone providers in your area are available in your local telephone directory. You must make arrangements with a provider before June 1, 2006 to avoid interruption of your service.

Should you wish to continue receiving AT&T California service after June 1, 2006, please call our business office. The telephone number for the AT&T California business office in your area is available in your AT&T California White Pages directory.

**Remember,** you must act before June 1, 2006 to prevent a disruption in your **local telephone service**.

If you have changed your **local telephone service** provider since June 1, 2006, please disregard this letter.

Sincerely,

Cheryl Becker  
Coach Manager  
AT&T Accounts Receivable Center