



Monthly statement: July 22, 2003

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Customer service
1-800-786-6272

Internet address
sprint.com/localbiz

Customer number
423-968-4171-528

Important Information

State and federal regulatory news concerning your communication services.

§ Truth-in-billing

According to state and federal rules, your local phone service may be interrupted for non-payment of any charges appearing on this bill with the exception of pay-per-call services (marked as §). In addition, non-payment of disputed third party charges (i.e., non-presubscribed carrier charges) will not result in the disconnection of your local phone service. Please review your bill and notify Sprint of any unauthorized charges or changes to your account.

Federal rate changes

Effective July 1, 2003, a federally-approved telephone service price change was implemented. These changes to the subscriber line charge (SLC), shown on your bill as "Interstate Access Surcharge" were approved in order to help protect universal telephone service. This charge helps to pay for the wires, poles and conduits between your business and the telephone company switching office. The SLC calculations also include a temporary charge to cover the cost of implementing a national re-numbering plan required by the Federal Communications Commission. This charge will be included in customers' subscriber line charge until July 1, 2004.

Also effective July 1, the monthly charge for the Federal Universal Service Fund has changed. This federally-approved fund helps keep local phone service affordable for all people and gives a discount to schools, libraries and low-income families. You can find these updated charges in the "Taxes and surcharges" section of this bill. For additional information, please call the customer service number listed at the top of this page.

Important Information and/or Customer News continued page 27



Customer service
1-800-786-6272

Internet address
sprint.com/localbiz

Customer number
423-968-4171-528

Sprint Local Services

Summary of charges: July 22 - August 21

Partial month charges	-13.00
Local services for 423-968-4171	305.73
Local services for 423-652-9200	30.00
Local services for 423-652-9201	30.00
Local services for 423-652-9202	30.00
Local services for 423-652-9203	30.00
Local services for 423-652-9204	30.00
Local services for 423-652-9206	11.00
Local services for 423-652-9207	30.00
Local services for 423-652-9208	30.00
Local services for 423-652-9209	38.00
Local services for 423-652-9211	36.00
Local services for 423-652-9216	18.00
Local services for 423-652-9217	19.75
Local services for 423-652-9218	43.00
Local services for 423-652-9219	18.00
Local services for 423-652-9220	26.00
Local services for 423-652-9221	11.00
Local services for 423-652-9222	11.00
Local services for 423-652-9223	11.00
Local services for 423-652-9224	11.00
Local services for 423-652-9225	30.00
Local services for 423-652-9226	30.00
Local services for 423-652-9227	19.00
Local services for 423-652-9228	11.00
Local services for 423-652-9229	30.00
Local services for 423-652-9230	19.00
Local services for 423-652-9231	30.00
Local services for 423-652-9232	46.00
Local services for 423-652-9233	30.95
Local services for 423-652-9234	11.00
Local services for 423-652-9235	30.00
Local services for 423-652-9237	11.00
Local services for 423-652-9238	11.00
Local services for 423-652-9239	11.00
Local services for 423-652-9240	11.00
Local services for 423-652-9241	11.00
Local services for 423-652-9242	11.00
Local services for 423-652-9243	11.00
Local services for 423-652-9244	12.00
Local services for 423-652-9246	30.00
Local services for 423-652-9247	30.00
Local services for 423-652-9248	30.00

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Sprint local services continued next page

§ - see page 2 for explanation



Monthly statement: July 22, 2003

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Customer service 1-800-786-6272 Internet address sprint.com/localbiz Customer number 423-968-4171-528

Local services for 423-652-9249	11.00
Local services for 423-652-9251	11.00
Local services for 423-652-9252	11.00
Local services for 423-652-9253	11.00
Local services for 423-652-9254	11.00
Local services for 423-652-9255	11.00
Local services for 423-652-9256	11.00
Local services for 423-652-9258	11.00
Local services for 423-652-9259	36.00
Local services for 423-652-9450	11.00
Local services for 423-652-9451	30.00
Local services for 423-652-9452	30.00
Local services for 423-652-9458	30.00
Local services for 423-652-9481	30.00
Local services for 423-652-9485	36.00
Local services for 423-652-9496	17.00
Local services for 423-652-9551	30.00
Local services for 423-652-9552	11.00
Local services for 423-652-9553	30.00
Local services for 423-652-9554	30.00
Local services for 423-652-9568	30.00
Local services for 423-968-1849	23.09
Data and information services	13.35
Installation and repair	87.00
Other charges	-80.05
Taxes and surcharges	478.55
Total Sprint local services	\$2,183.39

Detail of charges: July 22 – August 21

Partial month charges

Centrex access line <i>Partial month service July 7 – July 22</i>	5.13
Centrex access line <i>Partial month service July 7 – July 22</i>	-5.13
Centrex access line <i>Partial month service July 7 – July 22</i>	5.13
Centrex access line <i>Partial month service July 7 – July 22</i>	-5.13
Interstate access surcharge <i>Partial month service July 1 – July 22</i>	-.20
Interstate access surcharge <i>Partial month service July 1 – July 22</i>	-.20

Sprint local services continued next page



Monthly statement: July 16, 2003

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Customer service
1-800-786-6272

Internet address
sprint.com/localbiz

Customer number
423-764-9342-366

Important Information

State and federal regulatory news concerning your communication services.

§ - Truth-in-billing

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Important Information and/or Customer News continued page 10



Monthly statement: July 16, 2003

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Customer service
1-800-786-8272

Internet address
sprint.com/localbiz

Customer number
423-764-9342-366

Sprint Local Services

Summary of charges: July 16 - August 15

Partial month charges	-2.40
Local services for 423-764-9342	23.50
Local services for 423-652-6753	11.00
Local services for 423-652-9250	21.95
Local services for 423-652-9267	24.05
Local services for 423-652-9268	11.00
Local services for 423-652-9269	11.00
Local services for 423-652-9271	17.00
Local services for 423-652-9284	11.00
Local services for 423-652-9291	17.00
Local services for 423-652-9444	19.41
Local services for 423-652-9491	11.00
Local services for 423-652-9497	11.00
Local services for 423-652-9563	11.00
Local services for 423-652-9574	11.00
Local services for 423-764-0865	11.00
Local services for 423-764-4005	19.00
Other charges	-67.04
Taxes and surcharges	116.23
Total Sprint local services	\$286.69

Detail of charges: July 16 - August 15

Partial month charges	
Interstate access surcharge	-1.15
<i>Partial month service</i>	
<i>July 1 - July 16</i>	
Interstate access surcharge	-1.15
<i>Partial month service</i>	
<i>July 1 - July 16</i>	
Interstate access surcharge	-1.15
<i>Partial month service</i>	
<i>July 1 - July 16</i>	
Interstate access surcharge	-1.15
<i>Partial month service</i>	
<i>July 1 - July 16</i>	
Interstate access surcharge	-1.15
<i>Partial month service</i>	
<i>July 1 - July 16</i>	
Interstate access surcharge	-1.15
<i>Partial month service</i>	
<i>July 1 - July 16</i>	

Sprint local services continued next page

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Monthly statement: July 16, 2003

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Customer service 1-800-785-6272 Internet address sprint.com/localbiz Customer number 423-764-9342-366

Interstate access surcharge <i>Partial month service</i> July 1 - July 16	-15
Interstate access surcharge <i>Partial month service</i> July 1 - July 16	-15
Interstate access surcharge <i>Partial month service</i> July 1 - July 16	-15
Interstate access surcharge <i>Partial month service</i> July 1 - July 16	-15
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Interstate access surcharge <i>Partial month service</i> July 1 - July 16	-15
Interstate access surcharge <i>Partial month service</i> July 1 - July 16	-15
Interstate access surcharge <i>Partial month service</i> July 1 - July 16	-15
Total partial month charges	-\$2.40

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Local services for 423-764-9342

Centrex access line <i>Circuit number 615 764-9342</i>	11.00
Centrex business set	2 @ 1.00 2.00
Centrex multiple directory numbers	2 @ 1.50 3.00
Centrex secondary directory number	1.50
MessageLine voice mail	6.00
Total local services for 423-764-9342	\$23.50

Local services for 423-652-6753

Centrex access line	11.00
Total local services for 423-652-6753	\$11.00

Local services for 423-652-9250

Centrex access line	11.00
MessageLine basic voice mail	4.95
MessageLine voice mail	6.00
Total local services for 423-652-9250	\$21.95

Local services for 423-652-9267

Centrex access line	11.00
Centrex caller ID <i>Purchase order number 26220</i>	7.00
MessageLine voice mail	6.00

Sprint local services continued next page

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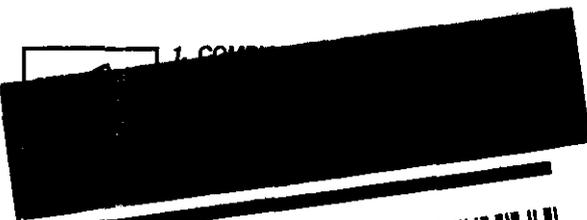
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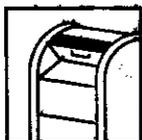
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