

Pate/Graulich Declaration
Attachment A

PARITY SUMMARY REPORT FROM JANUARY 2001 THROUGH MARCH 2006
REGIONAL YEARLY RESULTS BY MONTH

	Jan-01	Feb-01	Mar-01	Apr-01	May-01	Jun-01	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01	Average
Opportunities	3,641	3,583	4,532	4,741	5,435	5,645	6,233	6,522	6,774	7,145	7,126	7,108	5,707
Number at Parity	2,893	2,896	3,590	3,953	4,436	4,581	5,168	5,407	5,827	6,060	5,941	5,999	4,729
Score	79.46%	80.83%	79.21%	83.38%	81.62%	81.15%	82.91%	82.90%	86.02%	84.81%	83.37%	84.40%	82.87%

	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	Average
Opportunities	7,305	7,287	7,221	7,238	7,176	7,138	7,128	7,317	7,197	7,161	7,157	7,228	7,213
Number at Parity	6,281	6,320	6,210	6,228	6,043	5,994	6,042	6,221	6,237	6,241	6,222	6,243	6,190
Score	85.98%	86.73%	86.00%	86.05%	84.21%	83.97%	84.76%	85.02%	86.66%	87.15%	86.94%	86.37%	85.82%

	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Average
Opportunities	7,461	7,329	7,515	7,534	7,695	7,931	7,644	7,722	7,075	7,176	7,077	7,068	7,436
Number at Parity	6,461	6,432	6,581	6,621	6,790	6,875	6,540	6,582	5,574	5,695	5,618	5,726	6,291
Score	86.60%	87.76%	87.57%	87.88%	88.24%	86.69%	85.56%	85.24%	78.78%	79.36%	79.38%	81.01%	84.61%

	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Average
Opportunities	6,571	6,345	6,148	6,267	6,166	6,222	6,186	6,217	6,219	6,223	6,264	6,136	6,263
Number at Parity	5,527	5,370	5,155	5,280	5,303	5,390	5,267	5,285	5,458	5,437	5,520	5,392	5,381
Score	84.11%	84.63%	83.85%	84.25%	86.00%	86.63%	85.14%	85.01%	87.76%	87.37%	88.12%	87.87%	85.92%

	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Average
Opportunities	6,287	6,127	6,263	6,237	6,120	6,849	6,884	6,263	5,860	5,520	5,389	5,353	6,117
Number at Parity	5,565	5,300	5,385	5,502	5,438	6,137	6,071	5,566	5,173	4,887	4,656	4,600	5,377
Score	88.52%	86.50%	85.98%	88.22%	88.86%	89.60%	88.19%	88.87%	88.28%	88.53%	86.40%	85.93%	87.90%

	Jan-06	Feb-06	Mar-06	Average
Opportunities	4,453	4,191	4,197	4,280
Number at Parity	3,791	3,684	3,659	3,711
Score	85.13%	87.90%	87.18%	86.71%

BellSouth Monthly Performance Summary
AL, FL, GA, KY, MS, NC, SC, and TN
Billing, Metrics and Submetrics

Pate/Graulich Declaration
Attachment B

Billing Invoice Accuracy

Invoice Accuracy Interconnection
Invoice Accuracy Resale
Invoice Accuracy UNE

Billing Invoice Timeliness

Invoice Timeliness Interconnection	CABS
Invoice Timeliness Resale	CRIS
Invoice Timeliness UNE	CRIS

Percent Billing Errors Corrected in "X" Days

Percent Billing Requests (BAR) Responded to Within 45-Business Days

Usage Data Delivery Timeliness

Usage Timeliness

BellSouth Monthly Performance Summary
AL, FL, GA, KY, MS, NC, SC, and TN
Change Management, Metrics and Submetrics

Pate/Graulich Declaration
Attachment B

Associated Document Timeliness

Associated Document Timeliness - Regional % Documentation Sent On Time

Average Time to Implement Process Change Requests

Average Time To Implement Process Change Requests

Interface Outage Notification

Interface Outage Notification - Regional CLEC Service Order TimeStamp

Interface Outage Notification - Regional Electronic Communications Trouble Analysis

Interface Outage Notification - Regional Electronic Data Interchange

Interface Outage Notification - Regional Local Exchange Navigation System

Interface Outage Notification - Regional Telecommunications Access Gateway

Interface Outage Notification - Regional Trouble Analysis Facilitation Interface

Notice Timeliness

Notice Timeliness - Regional

Number Of Defects In Production Releases

Number of Defects In Production Releases - Regional Severity 1

Number of Defects In Production Releases - Regional Severity 2

Number of Defects In Production Releases - Regional Severity 3

Number of Defects In Production Releases - Regional Severity 4

Percent Change Requests Accepted Or Rejected Within 10 Days

% Change Requests Accepted or Rejected Within 10 Days - Regional

Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization

% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4

% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5

Percent Software Errors Corrected in "X" Business Days

% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 10 Days

% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 30 Days

% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 45 Days

Software Validation

Software Validation - Regional

BellSouth Monthly Performance Summary
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Collocation, Metrics and Submetrics

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Arrangement Time

Average Arrangement Time Physical Caged Augment
Average Arrangement Time Physical Caged Augment Additional Space
Average Arrangement Time Physical Caged Initial
Average Arrangement Time Physical Cageless Augment
Average Arrangement Time Physical Cageless Augment Additional Space
Average Arrangement Time Physical Cageless Initial
Average Arrangement Time Virtual Augment
Average Arrangement Time Virtual Augment Additional Space
Average Arrangement Time Virtual Initial

Average Response Time

Average Response Time Physical Caged Augment
Average Response Time Physical Caged Initial
Average Response Time Physical Cageless Augment
Average Response Time Physical Cageless Initial
Average Response Time Virtual Augment
Average Response Time Virtual Initial

Percent Missed Due Date

Percent Missed Due Dates Physical Caged Augment
Percent Missed Due Dates Physical Caged Initial
Percent Missed Due Dates Physical Cageless Augment
Percent Missed Due Dates Physical Cageless Initial
Percent Missed Due Dates Virtual Augment
Percent Missed Due Dates Virtual Initial

BellSouth Monthly Performance Summary
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Maintenance and Repair, Metrics and Submetrics

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Average Answer Time

Answer Time - Repair Center UNE / Retail Maintenance Center

Customer Trouble Report Rate

Customer Trouble Report Rate Local Interconnection Trunks
Customer Trouble Report Rate Resale Business (Non-Design) Dispatch
Customer Trouble Report Rate Resale Business (Non-Design) Non-Dispatch
Customer Trouble Report Rate Resale Design Dispatch
Customer Trouble Report Rate Resale Design Non-Dispatch
Customer Trouble Report Rate Resale Residence (Non-Design) Dispatch
Customer Trouble Report Rate Resale Residence (Non-Design) Non-Dispatch
Customer Trouble Report Rate UNE Analog Loop Design Dispatch
Customer Trouble Report Rate UNE Analog Loop Design Non-Dispatch
Customer Trouble Report Rate UNE Analog Loop Non-Design Dispatch
Customer Trouble Report Rate UNE Analog Loop Non-Design Non-Dispatch
Customer Trouble Report Rate UNE Digital Loop >= DS1 Dispatch
Customer Trouble Report Rate UNE Digital Loop >= DS1 Non-Dispatch
Customer Trouble Report Rate UNE EELs Dispatch
Customer Trouble Report Rate UNE EELs Non-Dispatch
Customer Trouble Report Rate UNE ISDN/UDC/IDSL Dispatch
Customer Trouble Report Rate UNE ISDN/UDC/IDSL Non-Dispatch
Customer Trouble Report Rate UNE Line Splitting/Sharing Dispatch
Customer Trouble Report Rate UNE Line Splitting/Sharing Non-Dispatch
Customer Trouble Report Rate UNE Loop + Port Combinations Dispatch
Customer Trouble Report Rate UNE Loop + Port Combinations Non-Dispatch
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Dispatch
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch

M&R Interface Availability

OSS Interface Availability (M&R) ATLAS/COFFI BST & CLEC
OSS Interface Availability (M&R) BOCRIS/CRIS BST & CLEC
OSS Interface Availability (M&R) CLEC TAFI CLEC
OSS Interface Availability (M&R) DOE BST & CLEC
OSS Interface Availability (M&R) DSAP BST & CLEC
OSS Interface Availability (M&R) ECTA CLEC
OSS Interface Availability (M&R) EDI CLEC
OSS Interface Availability (M&R) LAUTO CLEC
OSS Interface Availability (M&R) LENS CLEC
OSS Interface Availability (M&R) LEO CLEC
OSS Interface Availability (M&R) LESOG CLEC
OSS Interface Availability (M&R) LFACS BST & CLEC
OSS Interface Availability (M&R) LMOS BST & CLEC
OSS Interface Availability (M&R) LNP GATEWAY CLEC
OSS Interface Availability (M&R) MARCH BST & CLEC
OSS Interface Availability (M&R) OSPCM BST & CLEC
OSS Interface Availability (M&R) PREDICTOR BST & CLEC
OSS Interface Availability (M&R) ROS BST
OSS Interface Availability (M&R) RSAG BST & CLEC
OSS Interface Availability (M&R) SGG CLEC
OSS Interface Availability (M&R) SOCS BST & CLEC

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OSS Interface Availability (M&R) SONGS BST & CLEC
OSS Interface Availability (M&R) TAFI BST
OSS Interface Availability (M&R) TAG/XML CLEC

Maintenance Average Duration

Maintenance Avg Duration Local Interconnection Trunks
Maintenance Avg Duration Resale Business (Non-Design) Dispatch
Maintenance Avg Duration Resale Business (Non-Design) Non-Dispatch
Maintenance Avg Duration Resale Design Dispatch
Maintenance Avg Duration Resale Design Non-Dispatch
Maintenance Avg Duration Resale Residence (Non-Design) Dispatch
Maintenance Avg Duration Resale Residence (Non-Design) Non-Dispatch
Maintenance Avg Duration UNE Analog Loop Design Dispatch
Maintenance Avg Duration UNE Analog Loop Design Non-Dispatch
Maintenance Avg Duration UNE Analog Loop Non-Design Dispatch
Maintenance Avg Duration UNE Analog Loop Non-Design Non-Dispatch
Maintenance Avg Duration UNE Digital Loop >= DS1 Dispatch
Maintenance Avg Duration UNE Digital Loop >= DS1 Non-Dispatch
Maintenance Avg Duration UNE EELs Dispatch
Maintenance Avg Duration UNE EELs Non-Dispatch
Maintenance Avg Duration UNE ISDN/UDC/IDSL Dispatch
Maintenance Avg Duration UNE ISDN/UDC/IDSL Non-Dispatch
Maintenance Avg Duration UNE Line Splitting/Sharing Dispatch
Maintenance Avg Duration UNE Line Splitting/Sharing Non-Dispatch
Maintenance Avg Duration UNE Loop + Port Combinations Dispatch
Maintenance Avg Duration UNE Loop + Port Combinations Non-Dispatch
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Dispatch
Maintenance Avg Duration UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch

Out of Service > "X" Hours

Out of Service >24 Hrs Local Interconnection Trunks
Out of Service >24 Hrs Resale Business (Non-Design) Dispatch
Out of Service >24 Hrs Resale Business (Non-Design) Non-Dispatch
Out of Service >24 Hrs Resale Design Dispatch
Out of Service >24 Hrs Resale Design Non-Dispatch
Out of Service >24 Hrs Resale Residence (Non-Design) Dispatch
Out of Service >24 Hrs Resale Residence (Non-Design) Non-Dispatch
Out of Service >24 Hrs UNE Analog Loop Design Dispatch
Out of Service >24 Hrs UNE Analog Loop Design Non-Dispatch
Out of Service >24 Hrs UNE Analog Loop Non-Design Dispatch
Out of Service >24 Hrs UNE Analog Loop Non-Design Non-Dispatch
Out of Service >24 Hrs UNE Digital Loop >= DS1 Dispatch
Out of Service >24 Hrs UNE Digital Loop >= DS1 Non-Dispatch
Out of Service >24 Hrs UNE EELs Dispatch
Out of Service >24 Hrs UNE EELs Non-Dispatch
Out of Service >24 Hrs UNE ISDN/UDC/IDSL Dispatch
Out of Service >24 Hrs UNE ISDN/UDC/IDSL Non-Dispatch
Out of Service >24 Hrs UNE Line Splitting/Sharing Dispatch
Out of Service >24 Hrs UNE Line Splitting/Sharing Non-Dispatch
Out of Service >24 Hrs UNE Loop + Port Combinations Dispatch
Out of Service >24 Hrs UNE Loop + Port Combinations Non-Dispatch

BellSouth Monthly Performance Summary
AL, FL, GA, KY, MS, NC, SC, and TN
Maintenance and Repair, Metrics and Submetrics

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Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Dispatch
Out of Service >24 Hrs UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch

Percent Missed Repair Appointments

Missed Repair Appmts Local Interconnection Trunks
Missed Repair Appmts Resale Business (Non-Design) Dispatch
Missed Repair Appmts Resale Business (Non-Design) Non-Dispatch
Missed Repair Appmts Resale Design Dispatch
Missed Repair Appmts Resale Design Non-Dispatch
Missed Repair Appmts Resale Residence (Non-Design) Dispatch
Missed Repair Appmts Resale Residence (Non-Design) Non-Dispatch
Missed Repair Appmts UNE Analog Loop Design Dispatch
Missed Repair Appmts UNE Analog Loop Design Non-Dispatch
Missed Repair Appmts UNE Analog Loop Non-Design Dispatch
Missed Repair Appmts UNE Analog Loop Non-Design Non-Dispatch
Missed Repair Appmts UNE Digital Loop >= DS1 Dispatch
Missed Repair Appmts UNE Digital Loop >= DS1 Non-Dispatch
Missed Repair Appmts UNE EELs Dispatch
Missed Repair Appmts UNE EELs Non-Dispatch
Missed Repair Appmts UNE ISDN/UDC/IDSL Dispatch
Missed Repair Appmts UNE ISDN/UDC/IDSL Non-Dispatch
Missed Repair Appmts UNE Line Splitting/Sharing Dispatch
Missed Repair Appmts UNE Line Splitting/Sharing Non-Dispatch
Missed Repair Appmts UNE Loop + Port Combinations Dispatch
Missed Repair Appmts UNE Loop + Port Combinations Non-Dispatch
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch
Missed Repair Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch

Percent Repeat Troubles within "X" days

% Rpt Trbls w/in 30 days Local Interconnection Trunks
% Rpt Trbls w/in 30 days Resale Business (Non-Design) Dispatch
% Rpt Trbls w/in 30 days Resale Business (Non-Design) Non-Dispatch
% Rpt Trbls w/in 30 days Resale Design Dispatch
% Rpt Trbls w/in 30 days Resale Design Non-Dispatch
% Rpt Trbls w/in 30 days Resale Residence (Non-Design) Dispatch
% Rpt Trbls w/in 30 days Resale Residence (Non-Design) Non-Dispatch
% Rpt Trbls w/in 30 days UNE Analog Loop Design Dispatch
% Rpt Trbls w/in 30 days UNE Analog Loop Design Non-Dispatch
% Rpt Trbls w/in 30 days UNE Analog Loop Non-Design Dispatch
% Rpt Trbls w/in 30 days UNE Analog Loop Non-Design Non-Dispatch
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Dispatch
% Rpt Trbls w/in 30 days UNE Digital Loop >= DS1 Non-Dispatch
% Rpt Trbls w/in 30 days UNE EELs Dispatch
% Rpt Trbls w/in 30 days UNE EELs Non-Dispatch
% Rpt Trbls w/in 30 days UNE ISDN/UDC/IDSL Dispatch
% Rpt Trbls w/in 30 days UNE ISDN/UDC/IDSL Non-Dispatch
% Rpt Trbls w/in 30 days UNE Line Splitting/Sharing Dispatch
% Rpt Trbls w/in 30 days UNE Line Splitting/Sharing Non-Dispatch
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Dispatch
% Rpt Trbls w/in 30 days UNE Loop + Port Combinations Non-Dispatch
% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Dispatch

BellSouth Monthly Performance Summary
AL, FL, GA, KY, MS, NC, SC, and TN
Maintenance and Repair, Metrics and Submetrics

Pate/Graulich Declaration
 Attachment B

% Rpt Trbls w/in 30 days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch

Response Interval

OSS Response Interval (M&R) ATLAS-DID + 2 Secs RNS EDI
OSS Response Interval (M&R) ATLAS-DID + 2 Secs ROS EDI
OSS Response Interval (M&R) ATLAS-MLH RNS EDI
OSS Response Interval (M&R) ATLAS-MLH RNS TAG
OSS Response Interval (M&R) ATLAS-MLH ROS EDI
OSS Response Interval (M&R) ATLAS-MLH ROS TAG
OSS Response Interval (M&R) ATLAS-TN + 2 Secs RNS LENS
OSS Response Interval (M&R) ATLAS-TN + 2 Secs RNS TAG
OSS Response Interval (M&R) ATLAS-TN + 2 Secs ROS LENS
OSS Response Interval (M&R) ATLAS-TN + 2 Secs ROS TAG
OSS Response Interval (M&R) COFFI/USOC - OASISBIG + 2 Secs RNS LENS
OSS Response Interval (M&R) COFFI/USOC - OASISBIG + 2 Secs ROS LENS
OSS Response Interval (M&R) CRIS
OSS Response Interval (M&R) CRSECSRL-CRSACCTS + 2 Secs RNS LENS
OSS Response Interval (M&R) CRSECSRL-CRSACCTS + 2 Secs RNS TAG
OSS Response Interval (M&R) CRSECSRL-CRSOCSR + 2 Secs ROS LENS
OSS Response Interval (M&R) CRSECSRL-CRSOCSR + 2 Secs ROS TAG
OSS Response Interval (M&R) DLETH
OSS Response Interval (M&R) DLR
OSS Response Interval (M&R) DSAP-DDI + 2 Secs RNS LENS
OSS Response Interval (M&R) DSAP-DDI + 2 Secs RNS TAG
OSS Response Interval (M&R) DSAP-DDI + 2 Secs ROS LENS
OSS Response Interval (M&R) DSAP-DDI + 2 Secs ROS TAG
OSS Response Interval (M&R) LMOSUPD
OSS Response Interval (M&R) LMOS
OSS Response Interval (M&R) LNP GATEWAY
OSS Response Interval (M&R) MARCH
OSS Response Interval (M&R) NIW
OSS Response Interval (M&R) OSPCM
OSS Response Interval (M&R) PREDICTOR
OSS Response Interval (M&R) PSIMS/ORB - OASISBIG + 2 Secs RNS EDI
OSS Response Interval (M&R) PSIMS/ORB - OASISBIG + 2 Secs RNS LENS
OSS Response Interval (M&R) PSIMS/ORB - OASISBIG + 2 Secs RNS TAG
OSS Response Interval (M&R) PSIMS/ORB - OASISBIG + 2 Secs ROS EDI
OSS Response Interval (M&R) PSIMS/ORB - OASISBIG + 2 Secs ROS LENS
OSS Response Interval (M&R) PSIMS/ORB - OASISBIG + 2 Secs ROS TAG
OSS Response Interval (M&R) RSAG BY ADDR + 2 Secs RNS LENS
OSS Response Interval (M&R) RSAG BY ADDR + 2 Secs RNS TAG
OSS Response Interval (M&R) RSAG BY ADDR + 2 Secs ROS LENS
OSS Response Interval (M&R) RSAG BY ADDR + 2 Secs ROS TAG
OSS Response Interval (M&R) RSAG BY TN + 2 Secs RNS LENS
OSS Response Interval (M&R) RSAG BY TN + 2 Secs RNS TAG
OSS Response Interval (M&R) RSAG BY TN + 2 Secs ROS LENS
OSS Response Interval (M&R) RSAG BY TN + 2 Secs ROS TAG
OSS Response Interval (M&R) SOCS

BellSouth Monthly Performance Summary
AL, FL, GA, KY, MS, NC, SC, and TN
Ordering, Metrics and Submetrics

Pate/Graullich Declaration
 Attachment B

Acknowledgement Completeness

Acknowledge Message Completeness - AKC	Acknowledgments
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Firm Order Confirmation Reject Completeness

FOC & Rej Resp Comp Fully Mechanized
FOC & Rej Resp Comp Local Interconnection Trunks
FOC & Rej Resp Comp Non-Mechanized
FOC & Rej Resp Comp Partially Mechanized

Firm Order Confirmation Timeliness

FOC Timeliness LNP (Standalone) Fully Mechanized
FOC Timeliness LNP (Standalone) Non Mechanized
FOC Timeliness LNP (Standalone) Partially Mechanized
FOC Timeliness Local Interconnection Trunks Fully Mechanized
FOC Timeliness Local Interconnection Trunks Non Mechanized
FOC Timeliness Local Interconnection Trunks Partially Mechanized
FOC Timeliness Resale Business (Non-Design) Fully Mechanized
FOC Timeliness Resale Business (Non-Design) Non Mechanized
FOC Timeliness Resale Business (Non-Design) Partially Mechanized
FOC Timeliness Resale Design Fully Mechanized
FOC Timeliness Resale Design Non Mechanized
FOC Timeliness Resale Design Partially Mechanized
FOC Timeliness Resale Residence (Non-Design) Fully Mechanized
FOC Timeliness Resale Residence (Non-Design) Non Mechanized
FOC Timeliness Resale Residence (Non-Design) Partially Mechanized
FOC Timeliness UNE Analog Loop w/LNP Fully Mechanized
FOC Timeliness UNE Analog Loop w/LNP Non Mechanized
FOC Timeliness UNE Analog Loop w/LNP Partially Mechanized
FOC Timeliness UNE Analog Loop Fully Mechanized
FOC Timeliness UNE Analog Loop Non Mechanized
FOC Timeliness UNE Analog Loop Partially Mechanized
FOC Timeliness UNE Digital Loop >= DS1 Fully Mechanized
FOC Timeliness UNE Digital Loop >= DS1 Non Mechanized
FOC Timeliness UNE Digital Loop >= DS1 Partially Mechanized
FOC Timeliness UNE EELs Fully Mechanized
FOC Timeliness UNE EELs Non Mechanized
FOC Timeliness UNE EELs Partially Mechanized
FOC Timeliness UNE ISDN/UDC/IDSL Fully Mechanized
FOC Timeliness UNE ISDN/UDC/IDSL Non Mechanized
FOC Timeliness UNE ISDN/UDC/IDSL Partially Mechanized
FOC Timeliness UNE Line Splitting/Sharing Fully Mechanized
FOC Timeliness UNE Line Splitting/Sharing Non Mechanized
FOC Timeliness UNE Line Splitting/Sharing Partially Mechanized
FOC Timeliness UNE Loop + Port Combinations Fully Mechanized
FOC Timeliness UNE Loop + Port Combinations Non Mechanized
FOC Timeliness UNE Loop + Port Combinations Partially Mechanized
FOC Timeliness UNE Other Fully Mechanized
FOC Timeliness UNE Other Non Mechanized
FOC Timeliness UNE Other Partially Mechanized
FOC Timeliness UNE xDSL (HDSL, ADSL, and UCL) Fully Mechanized

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FOC Timeliness UNE xDSL (HDSL, ADSL, and UCL) Non Mechanized
FOC Timeliness UNE xDSL (HDSL, ADSL, and UCL) Partially Mechanized

Percent Flow-Through

Flow Through Business
Flow Through Residence
Flow Through UNE-L
Flow Through UNE-P
LNP Flow Through Aggregate
LNP Flow Through Summary

Reject Interval

Reject Interval Fully Mechanized
Reject Interval Local Interconnection Trunks
Reject Interval Non-Mechanized
Reject Interval Partially Mechanized

Speed of Answer

Speed of Answer in Ordering Center LOCAL CARRIER SERVICE CENTER

BellSouth Monthly Performance Summary
AL, FL, GA, KY, MS, NC, SC, and TN
Pre-Ordering, Metrics and Submetrics

Pate/Graulich Declaration
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Average Response Time & Response Interval

OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs RNS EDI
OSS Response Interval (Pre-Ordering) ATLAS-DID + 2 Secs ROS EDI
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS EDI
OSS Response Interval (Pre-Ordering) ATLAS-MLH RNS TAG
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS EDI
OSS Response Interval (Pre-Ordering) ATLAS-MLH ROS TAG
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS LENS
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs RNS TAG
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS LENS
OSS Response Interval (Pre-Ordering) ATLAS-TN + 2 Secs ROS TAG
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs RNS LENS
OSS Response Interval (Pre-Ordering) COFFI/USOC - OASISBIG + 2 Secs ROS LENS
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS LENS
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSACCTS + 2 Secs RNS TAG
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS LENS
OSS Response Interval (Pre-Ordering) CRSECSRL-CRSOCSR + 2 Secs ROS TAG
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS LENS
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs RNS TAG
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS LENS
OSS Response Interval (Pre-Ordering) DSAP-DDI + 2 Secs ROS TAG
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS EDI
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS LENS
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs RNS TAG
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS EDI
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS LENS
OSS Response Interval (Pre-Ordering) PSIMS/ORB - OASISBIG + 2 Secs ROS TAG
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS LENS
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs RNS TAG
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS LENS
OSS Response Interval (Pre-Ordering) RSAG BY ADDR + 2 Secs ROS TAG
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS LENS
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs RNS TAG
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS LENS
OSS Response Interval (Pre-Ordering) RSAG BY TN + 2 Secs ROS TAG

Electronic Response Time

Electronic Loop Makeup

Interface Availability

OSS Interface Availability (Pre-Ordering) ATLAS/COFFI BST & CLEC
OSS Interface Availability (Pre-Ordering) BOCRIS/CRIS BST & CLEC
OSS Interface Availability (Pre-Ordering) CLEC TAFI CLEC
OSS Interface Availability (Pre-Ordering) DOE BST & CLEC
OSS Interface Availability (Pre-Ordering) DSAP BST & CLEC
OSS Interface Availability (Pre-Ordering) ECTA CLEC
OSS Interface Availability (Pre-Ordering) EDI CLEC
OSS Interface Availability (Pre-Ordering) LAUTO CLEC
OSS Interface Availability (Pre-Ordering) LENS CLEC
OSS Interface Availability (Pre-Ordering) LEO CLEC
OSS Interface Availability (Pre-Ordering) LESOG CLEC
OSS Interface Availability (Pre-Ordering) LFACS BST & CLEC
OSS Interface Availability (Pre-Ordering) LMOS BST & CLEC

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Pre-Ordering, Metrics and Submetrics

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OSS Interface Availability (Pre-Ordering) LNP GATEWAY CLEC
OSS Interface Availability (Pre-Ordering) MARCH BST & CLEC
OSS Interface Availability (Pre-Ordering) OSPCM BST & CLEC
OSS Interface Availability (Pre-Ordering) PREDICTOR BST & CLEC
OSS Interface Availability (Pre-Ordering) ROS BST
OSS Interface Availability (Pre-Ordering) RSAG BST & CLEC
OSS Interface Availability (Pre-Ordering) SGG CLEC
OSS Interface Availability (Pre-Ordering) SOCS BST & CLEC
OSS Interface Availability (Pre-Ordering) SONGS BST & CLEC
OSS Interface Availability (Pre-Ordering) TAFI BST
OSS Interface Availability (Pre-Ordering) TAG/XML CLEC

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Provisioning, Metrics and Submetrics

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Completion Notice Interval

Avg Cmp Notice Intvl Mech LNP (Standalone)
Avg Cmp Notice Intvl Mech Resale Business (Non-Design)
Avg Cmp Notice Intvl Mech Resale Design
Avg Cmp Notice Intvl Mech Resale Residence (Non-Design)
Avg Cmp Notice Intvl Mech UNE Analog Loop Design
Avg Cmp Notice Intvl Mech UNE Analog Loop Non-Design
Avg Cmp Notice Intvl Mech UNE Analog Loop w/LNP Design
Avg Cmp Notice Intvl Mech UNE Analog Loop w/LNP Non-Design
Avg Cmp Notice Intvl Mech UNE Digital Loop >= DS1
Avg Cmp Notice Intvl Mech UNE EELs
Avg Cmp Notice Intvl Mech UNE ISDN/UDC/IDSL
Avg Cmp Notice Intvl Mech UNE Line Splitting/Sharing
Avg Cmp Notice Intvl Mech UNE Loop + Port Combinations
Avg Cmp Notice Intvl Mech UNE xDSL (HDSL, ADSL, and UCL)
Avg Cmp Notice Intvl Non-Mech Local Interconnection Trunks
Avg Cmp Notice Intvl Non-Mech UNE Analog Loop w/LNP Non-Design

Coordinated Customer Conversion Interval

CCC Coordinated Customer Conversions (LOOPS)
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Held Order Interval

Held Order Intvl & Mean Local Interconnection Trunks
Held Order Intvl & Mean Resale Business (Non-Design)
Held Order Intvl & Mean Resale Design
Held Order Intvl & Mean Resale Residence (Non-Design)
Held Order Intvl & Mean UNE Analog Loop Design
Held Order Intvl & Mean UNE Analog Loop Non-Design
Held Order Intvl & Mean UNE Digital Loop >= DS1
Held Order Intvl & Mean UNE EELs
Held Order Intvl & Mean UNE ISDN/UDC/IDSL
Held Order Intvl & Mean UNE Line Splitting/Sharing
Held Order Intvl & Mean UNE Loop + Port Combinations
Held Order Intvl & Mean UNE xDSL (HDSL, ADSL, and UCL)

Hot Cut Timeliness

CCC - Hot Cuts Timeliness IDLC
CCC - Hot Cuts Timeliness Non-IDLC

Jeopardy Notice Interval

% Jeopardy within 48 Hours Local Interconnection Trunks
% Jeopardy within 48 Hours Resale Business (Non-Design)
% Jeopardy within 48 Hours Resale Design
% Jeopardy within 48 Hours Resale Residence (Non-Design)
% Jeopardy within 48 Hours UNE Analog Loop Design
% Jeopardy within 48 Hours UNE Analog Loop Non-Design
% Jeopardy within 48 Hours UNE Digital Loop >= DS1
% Jeopardy within 48 Hours UNE EELs
% Jeopardy within 48 Hours UNE ISDN/UDC/IDSL
% Jeopardy within 48 Hours UNE Line Splitting/Sharing
% Jeopardy within 48 Hours UNE Loop + Port Combinations

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AL FL, GA, KY, MS, NC, SC, and TN
Provisioning, Metrics and Submetrics

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% Jeopardy within 48 Hours UNE Other Design
% Jeopardy within 48 Hours UNE Other Non-Design
% Jeopardy within 48 Hours UNE xDSL (HDSL, ADSL, and UCL)
% Jeopardy Local Interconnection Trunks
% Jeopardy Resale Business (Non-Design)
% Jeopardy Resale Design
% Jeopardy Resale Residence (Non-Design)
% Jeopardy UNE Analog Loop Design
% Jeopardy UNE Analog Loop Non-Design
% Jeopardy UNE Digital Loop >= DS1
% Jeopardy UNE EELs
% Jeopardy UNE ISDN/UDC/IDSL
% Jeopardy UNE Line Splitting/Sharing
% Jeopardy UNE Loop + Port Combinations
% Jeopardy UNE xDSL (HDSL, ADSL, and UCL)

LNP Apply Trigger

LNP Percentage of Time BellSouth Applies the 10-Digit Trigger Prior to the LNP Order Due Date LNP

LNP Disconnect Timeliness Non Trigger

LNP Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution Non Trigger LNP (Normal Working Hours and Approved After Hours)
LNP Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution Non Trigger LNP (Unscheduled After Hour Ports)

LNP Out of Service

LNP Percent Out of Service Less Than 60 Minutes LNP

Non-Coordinated Customer Conversions

Non-Coordinated Customer Conversions Non-Coordinated Conversions
--

Order Completion Interval

OCI LNP (Standalone) Dispatch <6 Circuits
OCI LNP (Standalone) Dispatch >=6 Circuits
OCI LNP (Standalone) Non-Dispatch <6 Circuits
OCI LNP (Standalone) Non-Dispatch >=6 Circuits
OCI Local Interconnection Trunks
OCI Resale Business (Non-Design) Dispatch <6 Circuits
OCI Resale Business (Non-Design) Dispatch >=6 Circuits
OCI Resale Business (Non-Design) Non-Dispatch <6 Circuits
OCI Resale Business (Non-Design) Non-Dispatch >=6 Circuits
OCI Resale Design Dispatch <6 Circuits
OCI Resale Design Dispatch >=6 Circuits
OCI Resale Design Non-Dispatch <6 Circuits
OCI Resale Design Non-Dispatch >=6 Circuits
OCI Resale Residence (Non-Design) Dispatch <6 Circuits
OCI Resale Residence (Non-Design) Dispatch >=6 Circuits
OCI Resale Residence (Non-Design) Non-Dispatch <6 Circuits
OCI Resale Residence (Non-Design) Non-Dispatch >=6 Circuits
OCI UNE Analog Loop Design Dispatch <6 Circuits
OCI UNE Analog Loop Design Dispatch >=6 Circuits
OCI UNE Analog Loop Design Non-Dispatch <6 Circuits

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OCI UNE Analog Loop Design Non-Dispatch >=6 Circuits
OCI UNE Analog Loop Non-Design Dispatch <6 Circuits
OCI UNE Analog Loop Non-Design Dispatch >=6 Circuits
OCI UNE Analog Loop Non-Design Non-Dispatch <6 Circuits
OCI UNE Analog Loop Non-Design Non-Dispatch >=6 Circuits
OCI UNE Analog Loop w/LNP Design Dispatch <6 Circuits
OCI UNE Analog Loop w/LNP Design Dispatch >=6 Circuits
OCI UNE Analog Loop w/LNP Design Non-Dispatch <6 Circuits
OCI UNE Analog Loop w/LNP Design Non-Dispatch >=6 Circuits
OCI UNE Analog Loop w/LNP Non-Design Dispatch <6 Circuits
OCI UNE Analog Loop w/LNP Non-Design Dispatch >=6 Circuits
OCI UNE Analog Loop w/LNP Non-Design Non-Dispatch <6 Circuits
OCI UNE Analog Loop w/LNP Non-Design Non-Dispatch >=6 Circuits
OCI UNE Digital Loop >= DS1 Dispatch <6 Circuits
OCI UNE Digital Loop >= DS1 Dispatch >=6 Circuits
OCI UNE Digital Loop >= DS1 Non-Dispatch <6 Circuits
OCI UNE Digital Loop >= DS1 Non-Dispatch >=6 Circuits
OCI UNE EELs Dispatch <6 Circuits
OCI UNE EELs Dispatch >=6 Circuits
OCI UNE EELs Non-Dispatch <6 Circuits
OCI UNE EELs Non-Dispatch >=6 Circuits
OCI UNE ISDN/UDC/IDSL Dispatch <6 Circuits
OCI UNE ISDN/UDC/IDSL Dispatch >=6 Circuits
OCI UNE ISDN/UDC/IDSL Non-Dispatch <6 Circuits
OCI UNE ISDN/UDC/IDSL Non-Dispatch >=6 Circuits
OCI UNE Line Splitting/Sharing With Conditioning Dispatch <6 Circuits
OCI UNE Line Splitting/Sharing With Conditioning Dispatch >=6 Circuits
OCI UNE Line Splitting/Sharing With Conditioning Non-Dispatch <6 Circuits
OCI UNE Line Splitting/Sharing With Conditioning Non-Dispatch >=6 Circuits
OCI UNE Line Splitting/Sharing Without Conditioning Dispatch <6 Circuits
OCI UNE Line Splitting/Sharing Without Conditioning Dispatch >=6 Circuits
OCI UNE Line Splitting/Sharing Without Conditioning Non-Dispatch <6 Circuits
OCI UNE Line Splitting/Sharing Without Conditioning Non-Dispatch >=6 Circuits
OCI UNE Loop + Port Combinations Dispatch <6 Circuits
OCI UNE Loop + Port Combinations Dispatch >=6 Circuits
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) <6 Circuits
OCI UNE Loop + Port Combinations Non-Dispatch (Dispatch In) >=6 Circuits
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) <6 Circuits
OCI UNE Loop + Port Combinations Non-Dispatch (Switch Based) >=6 Circuits
OCI UNE Loop + Port Combinations Non-Dispatch <6 Circuits
OCI UNE Loop + Port Combinations Non-Dispatch >=6 Circuits
OCI UNE xDSL With Conditioning Dispatch <6 Circuits
OCI UNE xDSL With Conditioning Dispatch >=6 Circuits
OCI UNE xDSL With Conditioning Non-Dispatch <6 Circuits
OCI UNE xDSL With Conditioning Non-Dispatch >=6 Circuits
OCI UNE xDSL Without Conditioning Dispatch <6 Circuits
OCI UNE xDSL Without Conditioning Dispatch >=6 Circuits
OCI UNE xDSL Without Conditioning Non-Dispatch <6 Circuits
OCI UNE xDSL Without Conditioning Non-Dispatch >=6 Circuits

BellSouth Monthly Performance Summary
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Provisioning, Metrics and Submetrics

Pate/Graulich Declaration
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Percent Missed Installation Appointments

% Missed Installation Appmts LNP (Standalone) Dispatch
% Missed Installation Appmts LNP (Standalone) Non-Dispatch
% Missed Installation Appmts Local Interconnection Trunks
% Missed Installation Appmts Resale Business (Non-Design) Dispatch
% Missed Installation Appmts Resale Business (Non-Design) Non-Dispatch
% Missed Installation Appmts Resale Design Dispatch
% Missed Installation Appmts Resale Design Non-Dispatch
% Missed Installation Appmts Resale Residence (Non-Design) Dispatch
% Missed Installation Appmts Resale Residence (Non-Design) Non-Dispatch
% Missed Installation Appmts UNE Analog Loop Design Dispatch
% Missed Installation Appmts UNE Analog Loop Design Non-Dispatch
% Missed Installation Appmts UNE Analog Loop Non-Design Dispatch
% Missed Installation Appmts UNE Analog Loop Non-Design Non-Dispatch
% Missed Installation Appmts UNE Analog Loop w/LNP Design Dispatch
% Missed Installation Appmts UNE Analog Loop w/LNP Design Non-Dispatch
% Missed Installation Appmts UNE Analog Loop w/LNP Non-Design Dispatch
% Missed Installation Appmts UNE Analog Loop w/LNP Non-Design Non-Dispatch
% Missed Installation Appmts UNE Digital Loop >= DS1 Dispatch
% Missed Installation Appmts UNE Digital Loop >= DS1 Non-Dispatch
% Missed Installation Appmts UNE EELs Dispatch
% Missed Installation Appmts UNE EELs Non-Dispatch
% Missed Installation Appmts UNE ISDN/UDC/DSL Dispatch
% Missed Installation Appmts UNE ISDN/UDC/DSL Non-Dispatch
% Missed Installation Appmts UNE Line Splitting/Sharing Dispatch
% Missed Installation Appmts UNE Line Splitting/Sharing Non-Dispatch
% Missed Installation Appmts UNE Loop + Port Combinations Dispatch
% Missed Installation Appmts UNE Loop + Port Combinations Non-Dispatch
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Dispatch
% Missed Installation Appmts UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch

Percent Provisioning Troubles

% Provisioning Troubles within X days LNP (Standalone) Dispatch
% Provisioning Troubles within X days LNP (Standalone) Non-Dispatch
% Provisioning Troubles within X days Local Interconnection Trunks
% Provisioning Troubles within X days Resale Business (Non-Design) Dispatch
% Provisioning Troubles within X days Resale Business (Non-Design) Non-Dispatch
% Provisioning Troubles within X days Resale Design Dispatch
% Provisioning Troubles within X days Resale Design Non-Dispatch
% Provisioning Troubles within X days Resale Residence (Non-Design) Dispatch
% Provisioning Troubles within X days Resale Residence (Non-Design) Non-Dispatch
% Provisioning Troubles within X days UNE Analog Loop Design Dispatch
% Provisioning Troubles within X days UNE Analog Loop Design Non-Dispatch
% Provisioning Troubles within X days UNE Analog Loop Non-Design Dispatch
% Provisioning Troubles within X days UNE Analog Loop Non-Design Non-Dispatch
% Provisioning Troubles within X days UNE Analog Loop w/LNP Design Dispatch

BellSouth Monthly Performance Summary
AL FL, GA, KY, MS, NC, SC, and TN
Provisioning, Metrics and Submetrics

Pate/Graulich Declaration
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% Provisioning Troubles within X days UNE Analog Loop w/LNP Design Non-Dispatch
% Provisioning Troubles within X days UNE Analog Loop w/LNP Non-Design Dispatch
% Provisioning Troubles within X days UNE Analog Loop w/LNP Non-Design Non-Dispatch
% Provisioning Troubles within X days UNE Digital Loop >= DS1 Dispatch
% Provisioning Troubles within X days UNE Digital Loop >= DS1 Non-Dispatch
% Provisioning Troubles within X days UNE EELs Dispatch
% Provisioning Troubles within X days UNE EELs Non-Dispatch
% Provisioning Troubles within X days UNE ISDN/UDC/IDSL Dispatch
% Provisioning Troubles within X days UNE ISDN/UDC/IDSL Non-Dispatch
% Provisioning Troubles within X days UNE Line Splitting/Sharing Dispatch
% Provisioning Troubles within X days UNE Line Splitting/Sharing Non-Dispatch
% Provisioning Troubles within X days UNE Loop + Port Combinations Dispatch
% Provisioning Troubles within X days UNE Loop + Port Combinations Non-Dispatch (Dispatch In)
% Provisioning Troubles within X days UNE Loop + Port Combinations Non-Dispatch (Switch Based)
% Provisioning Troubles within X days UNE Loop + Port Combinations Non-Dispatch
% Provisioning Troubles within X days UNE xDSL (HDSL, ADSL, and UCL) Dispatch
% Provisioning Troubles within X days UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch

Percent Troubles within 'X' Days

Hot Cuts %Prov Trbl w/i 5 Days UNE Loop Dispatch
Hot Cuts %Prov Trbl w/i 5 Days UNE Loop Non-Dispatch

Recovery Time

CCC Avg Recovery Time Coordinated Customer Conversions (LOOPS)
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Service Order Accuracy

Service Order Accuracy Resale
Service Order Accuracy UNE-P
Service Order Accuracy UNE

BellSouth Monthly Performance Summary
AL, FL, GA, KY, MS, NC, SC, and TN
Trunk Group Performance, Metric and Submetric

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Trunk Group Performance Agg.

Trunk Group Performance Trunk Group Performance Agg.
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BellSouth Monthly Performance Summary
Louisiana Only
Billing, Metrics and Submetrics

Pate/Graulich Declaration
Attachment C

Billing Invoice Accuracy

Invoice Accuracy Interconnection
Invoice Accuracy Resale
Invoice Accuracy UNE

Billing Invoice Timeliness

Invoice Timeliness Interconnection CABS
Invoice Timeliness Resale CRIS
Invoice Timeliness UNE CRIS

Mean Time to Deliver

Mean Time to Deliver Usage - Regional

Non-Recurring Charge Completeness

Non-Recur Charge Completeness Interconnection
Non-Recur Charge Completeness Resale
Non-Recur Charge Completeness UNE

Recurring Charge Completeness

Recur Charge Completeness Interconnection
Recur Charge Completeness Resale
Recur Charge Completeness UNE

Usage Data Delivery Accuracy

Usage Data Delivery Accuracy

Usage Data Delivery Completeness

Usage Completeness

Usage Data Delivery Timeliness

Usage Timeliness

BellSouth Monthly Performance Summary
Louisiana Only
Bona Fide, Metrics and Submetrics

Pate/Graulich Declaration
Attachment C

Percent Quote Provided

% Quotes Provided within X Business Days 10 Business Days
% Quotes Provided within X Business Days 30 Business Days
% Quotes Provided within X Business Days 60 Business Days

Percent Request Processed Within "X" Days

% New Business Requests Processed within 30 days
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BellSouth Monthly Performance Summary
Louisiana Only
Change Management, Metrics and Submetrics

Pate/Graulich Declaration
 Attachment C

Associated Document Timeliness

Associated Document Timeliness - Regional % Documentation Sent On Time
Associated Document Timeliness - Regional % Documentation Sent On Time - Defects, Corrections, etc.

Change Management Document

Change Management Document - Regional

Change Management Notice

Change Management Notice - Regional

Interface Outage Notification

Interface Outage Notification - Regional CLEC Service Order TimeStamp
Interface Outage Notification - Regional Electronic Communications Trouble Analysis
Interface Outage Notification - Regional Electronic Data Interchange
Interface Outage Notification - Regional Local Exchange Navigation System
Interface Outage Notification - Regional Telecommunications Access Gateway
Interface Outage Notification - Regional Trouble Analysis Facilitation Interface

Notice Timeliness

Notice Timeliness - Regional

Number Of Defects In Production Releases

Number of Defects In Production Releases - Regional Severity 1
Number of Defects In Production Releases - Regional Severity 2
Number of Defects In Production Releases - Regional Severity 3
Number of Defects In Production Releases - Regional Severity 4

Percent Change Requests Accepted Or Rejected Within 10 Days

% Change Requests Accepted or Rejected Within 10 Days - Regional
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Percent Change Requests Rejected

% Change Requests Rejected - Regional Cost
% Change Requests Rejected - Regional Industry Direction
% Change Requests Rejected - Regional Region
% Change Requests Rejected - Regional Technical Feasibility

Percent Of Change Requests Implemented Within 60 Weeks Of Prioritization

% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 4
% Change Requests Implemented Within 60 weeks Prioritization - Regional Type 5

Percent Software Errors Corrected in "X" Business Days

% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 10 Days
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 30 Days
% Software Errors Corrected in X Business Days - Regional Software Errors Correct in 45 Days

Software Validation

Software Validation - Regional

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Louisiana Only
Collocation, Metrics and Submetrics

Pate/Graulich Declaration
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Arrangement Time

Average Arrangement Time Physical Caged
Average Arrangement Time Physical Cageless
Average Arrangement Time Physical Cageless Extraordinary
Average Arrangement Time Physical Intermediate Augment
Average Arrangement Time Physical Major Augment
Average Arrangement Time Physical Minor Augment
Average Arrangement Time Physical Simple Augment
Average Arrangement Time Virtual Extraordinary
Average Arrangement Time Virtual Intermediate Augment
Average Arrangement Time Virtual Major Augment
Average Arrangement Time Virtual Minor Augment
Average Arrangement Time Virtual Ordinary
Average Arrangement Time Virtual Simple Augment

Average Response Time

Average Response Time Physical Caged
Average Response Time Physical Cageless
Average Response Time Virtual

Percent Missed Due Date

Percent Missed Due Dates Physical
Percent Missed Due Dates Physical Augment
Percent Missed Due Dates Virtual
Percent Missed Due Dates Virtual Augment

BellSouth Monthly Performance Summary
Louisiana Only
Database Update, Metrics and Submetrics

Pate/Graulich Declaration
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Percent Database Update Accuracy

% Database Accuracy - Regional Directory Assistance
% Database Accuracy - Regional Directory Listings
% Database Accuracy - Regional Line Information Database

Percent Loaded by Effective Date

% NXX/LRNs Loaded by LERG - Regional

BellSouth Monthly Performance Summary
Louisiana Only
Maintenance & Repair, Metrics and Submetrics

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 Attachment C

Average Answer Time

Answer Time - Repair Center UNE / Retail Maintenance Center

Customer Trouble Report Rate

Customer Trouble Report Rate 2W Analog Loop Design Dispatch
Customer Trouble Report Rate 2W Analog Loop Design Non-Dispatch
Customer Trouble Report Rate 2W Analog Loop Non-Design Dispatch
Customer Trouble Report Rate 2W Analog Loop Non-Design Non-Dispatch
Customer Trouble Report Rate Local Interconnection Trunks Dispatch
Customer Trouble Report Rate Local Interconnection Trunks Non-Dispatch
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Dispatch
Customer Trouble Report Rate Local Transport (Unbundled Interoffice Transport) Non-Dispatch
Customer Trouble Report Rate Resale Business Dispatch
Customer Trouble Report Rate Resale Business Non-Dispatch
Customer Trouble Report Rate Resale Centrex Dispatch
Customer Trouble Report Rate Resale Centrex Non-Dispatch
Customer Trouble Report Rate Resale Design Dispatch
Customer Trouble Report Rate Resale Design Non-Dispatch
Customer Trouble Report Rate Resale ISDN Dispatch
Customer Trouble Report Rate Resale ISDN Non-Dispatch
Customer Trouble Report Rate Resale PBX Dispatch
Customer Trouble Report Rate Resale PBX Non-Dispatch
Customer Trouble Report Rate Resale Residence and Business (POTS) Dispatch
Customer Trouble Report Rate Resale Residence and Business (POTS) Non-Dispatch
Customer Trouble Report Rate Resale Residence Dispatch
Customer Trouble Report Rate Resale Residence Non-Dispatch
Customer Trouble Report Rate UNE Combos - Other Dispatch
Customer Trouble Report Rate UNE Combos - Other Non-Dispatch
Customer Trouble Report Rate UNE Digital Loop < DS1 Dispatch
Customer Trouble Report Rate UNE Digital Loop < DS1 Non-Dispatch
Customer Trouble Report Rate UNE Digital Loop >= DS1 Dispatch
Customer Trouble Report Rate UNE Digital Loop >= DS1 Non-Dispatch
Customer Trouble Report Rate UNE ISDN Dispatch
Customer Trouble Report Rate UNE ISDN Non-Dispatch
Customer Trouble Report Rate UNE Line Sharing Dispatch
Customer Trouble Report Rate UNE Line Sharing Non-Dispatch
Customer Trouble Report Rate UNE Loop + Port Combinations Dispatch
Customer Trouble Report Rate UNE Loop + Port Combinations Non-Dispatch
Customer Trouble Report Rate UNE Other Design Dispatch
Customer Trouble Report Rate UNE Other Design Non-Dispatch
Customer Trouble Report Rate UNE Other Non-Design Dispatch
Customer Trouble Report Rate UNE Other Non-Design Non-Dispatch
Customer Trouble Report Rate UNE Switch Ports Dispatch
Customer Trouble Report Rate UNE Switch Ports Non-Dispatch
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Dispatch
Customer Trouble Report Rate UNE xDSL (HDSL, ADSL, and UCL) Non-Dispatch

M&R Interface Availability

OSS Interface Availability (M&R) BOCRIS/CRIS BST & CLEC
OSS Interface Availability (M&R) CLEC TAFI CLEC
OSS Interface Availability (M&R) ECTA CLEC
OSS Interface Availability (M&R) LMOS BST & CLEC
OSS Interface Availability (M&R) LNP BST & CLEC
OSS Interface Availability (M&R) MARCH BST & CLEC
OSS Interface Availability (M&R) OSPCM BST & CLEC
OSS Interface Availability (M&R) PREDICTOR BST & CLEC
OSS Interface Availability (M&R) SOCS BST & CLEC