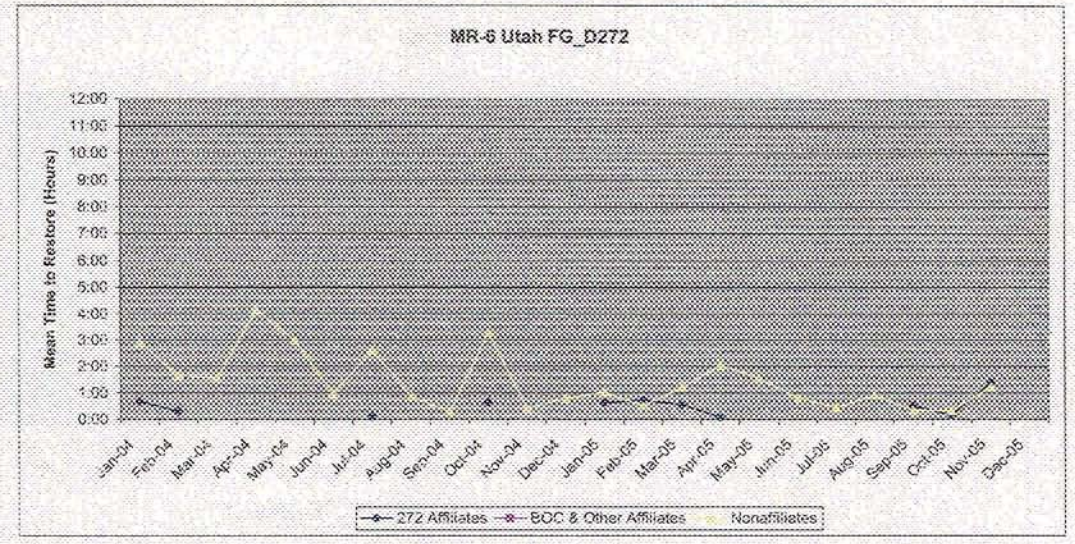
MR-6 Utah FG_D272
Mean Time to Restore (Hours)
12:00
11:00
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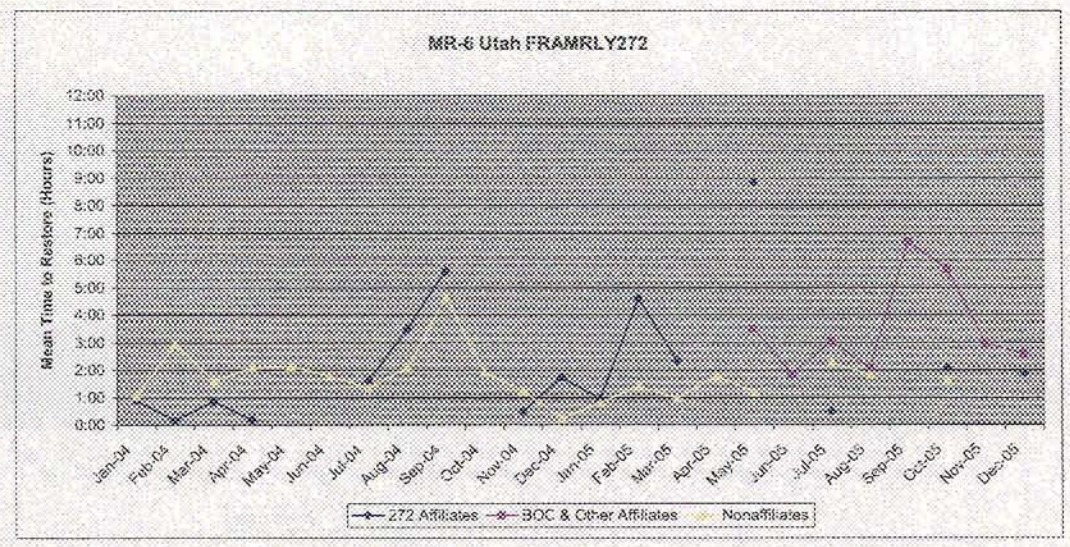
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Utah FRAMRLY272
Mean Time to Restore (Hours)
12:00
11:00
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8:00
7:00
6:00
5:00
4:00
3:00
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Jan-05
Feb-05
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Aug-05
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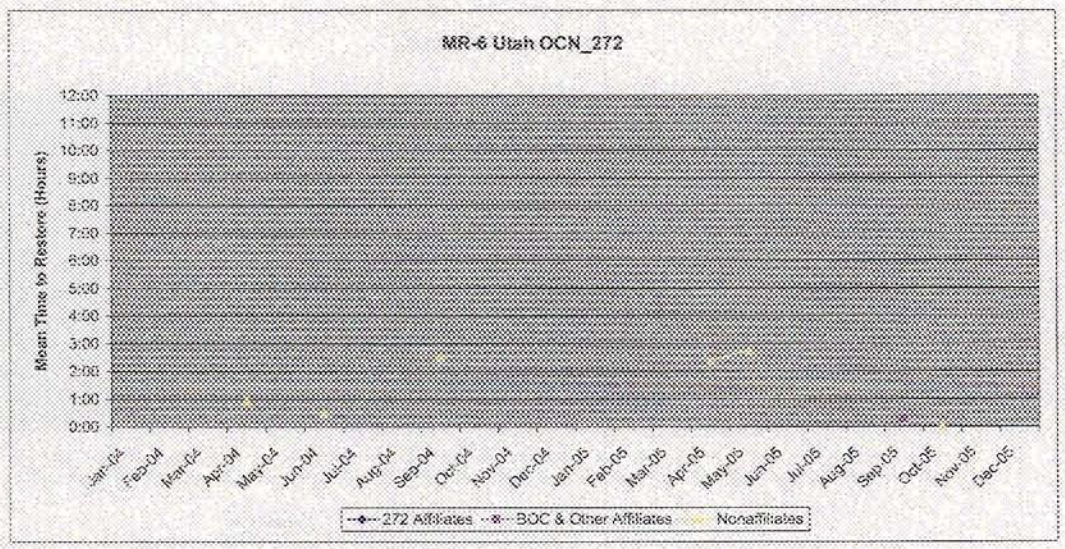
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Utah OCN_272
Mean Time to Restore (Hours)
12:00
11:00
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5:00
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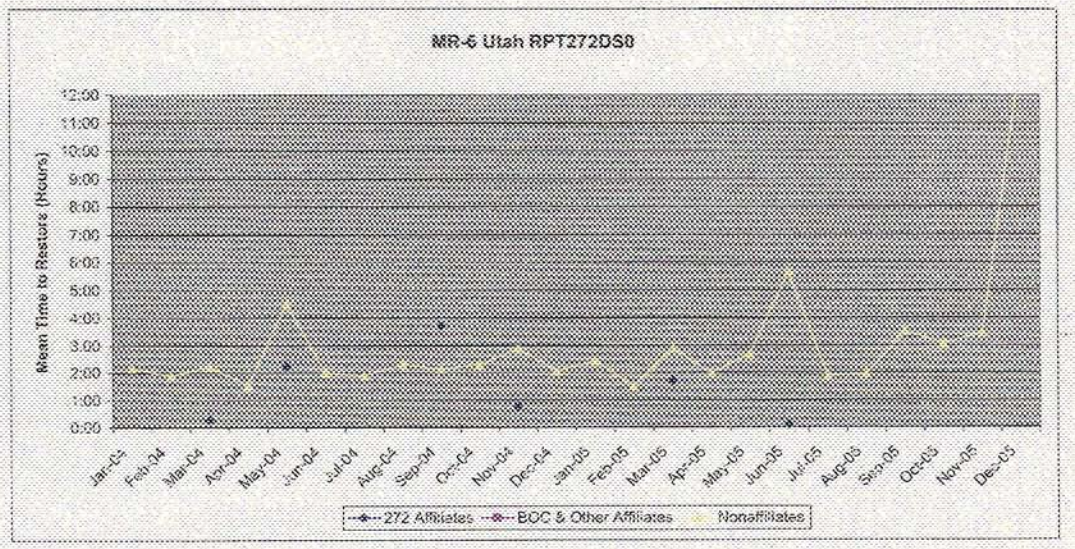
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Utah RPT272DS0
Mean Time to Restore (Hours)
12:00
11:00
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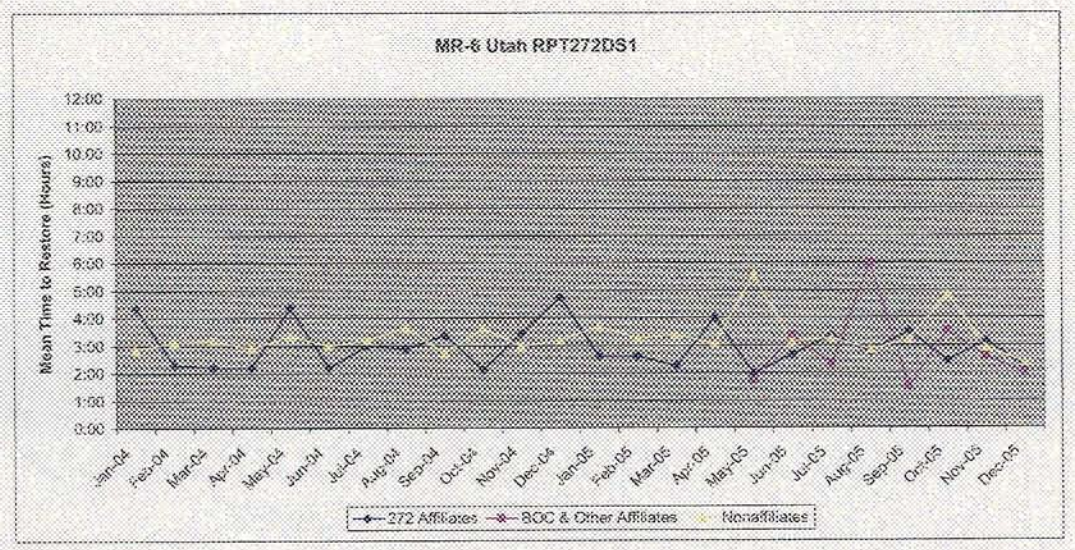
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Utah RPT272DS1
Mean Time to Restore (Hours)
12:00
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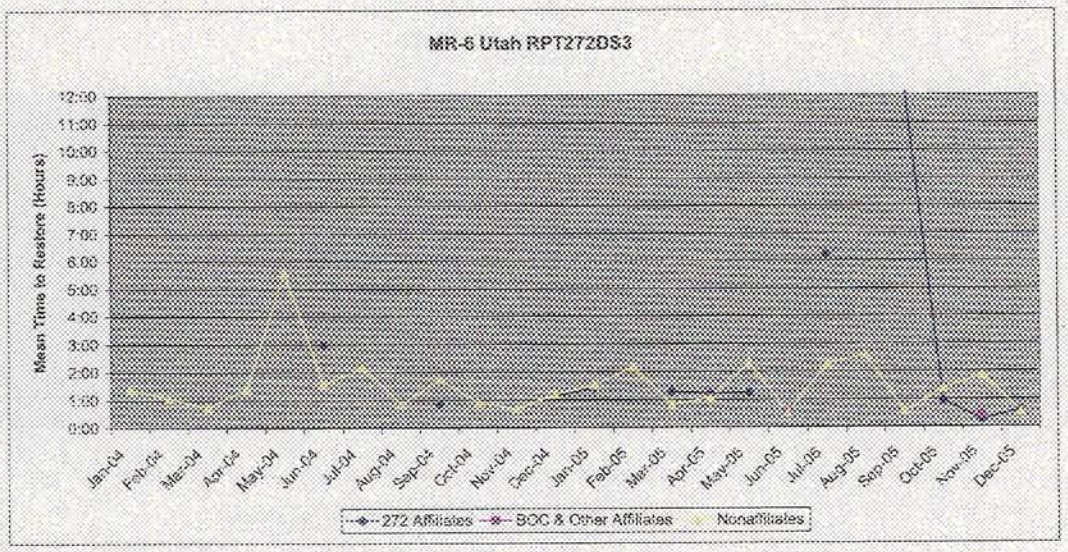
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Utah RPT272DS3
Mean Time to Restore (Hours)
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11:00
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Feb-05
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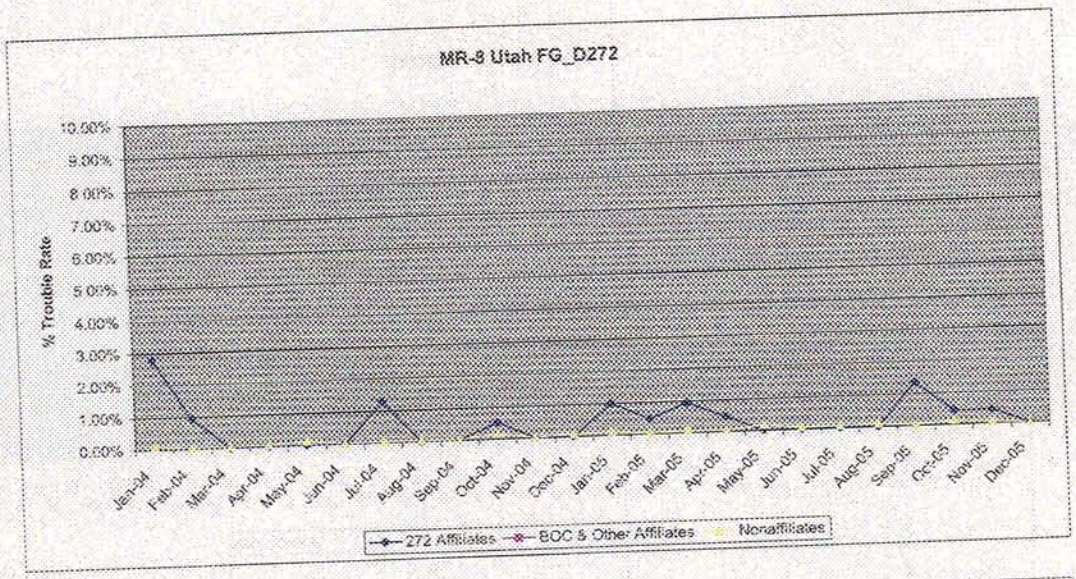
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Utah FG_D272
% Trouble Rate
10.00%
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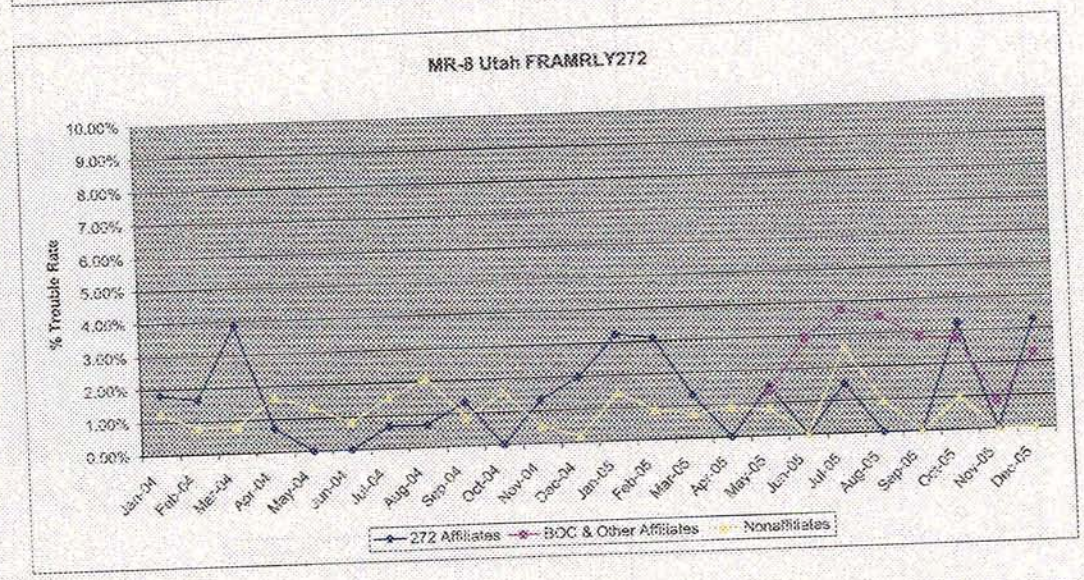
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Utah FRAMRLY272
% Trouble Rate
10.00%
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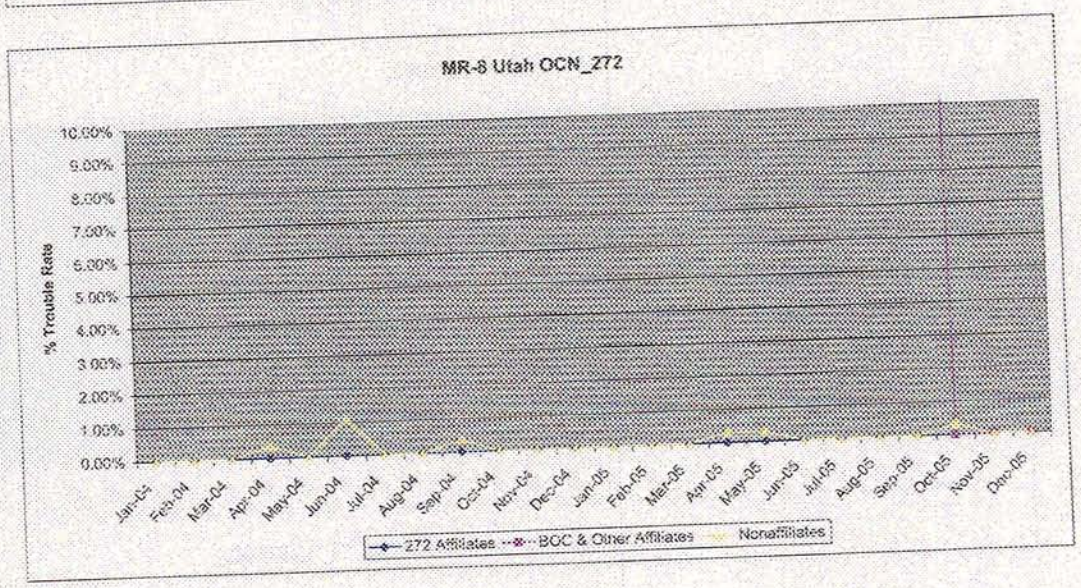
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Utah OCN_272
% Trouble Rate
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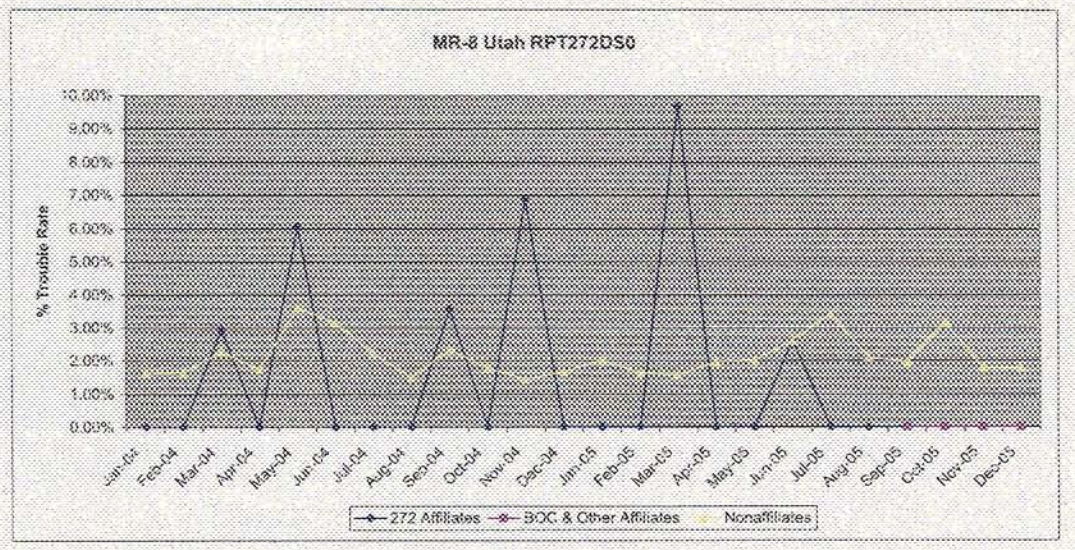
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Utah RPT272DS0
% Trouble Rate
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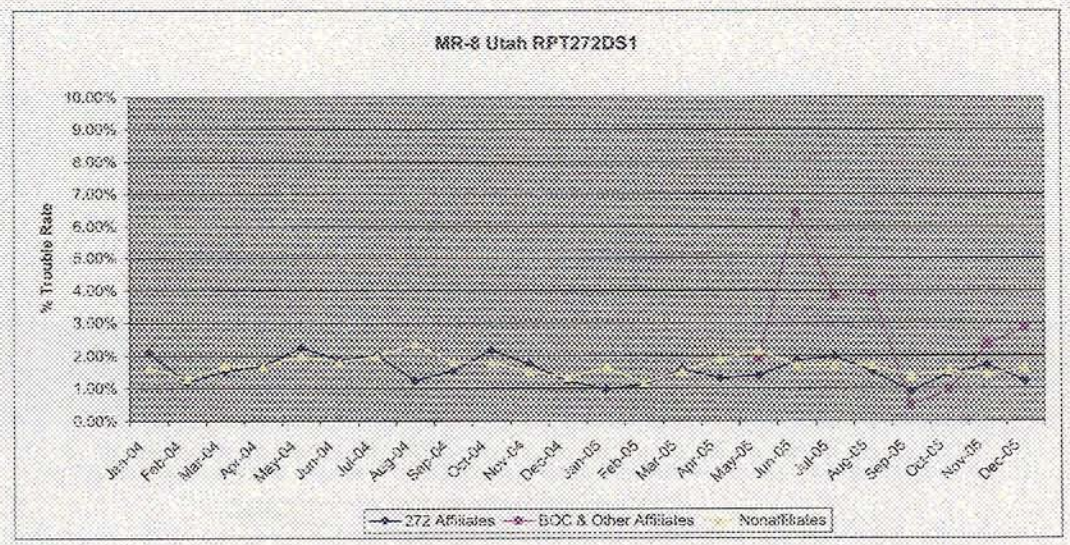
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Utah RPT272DS1
% Trouble Rate
10.00%
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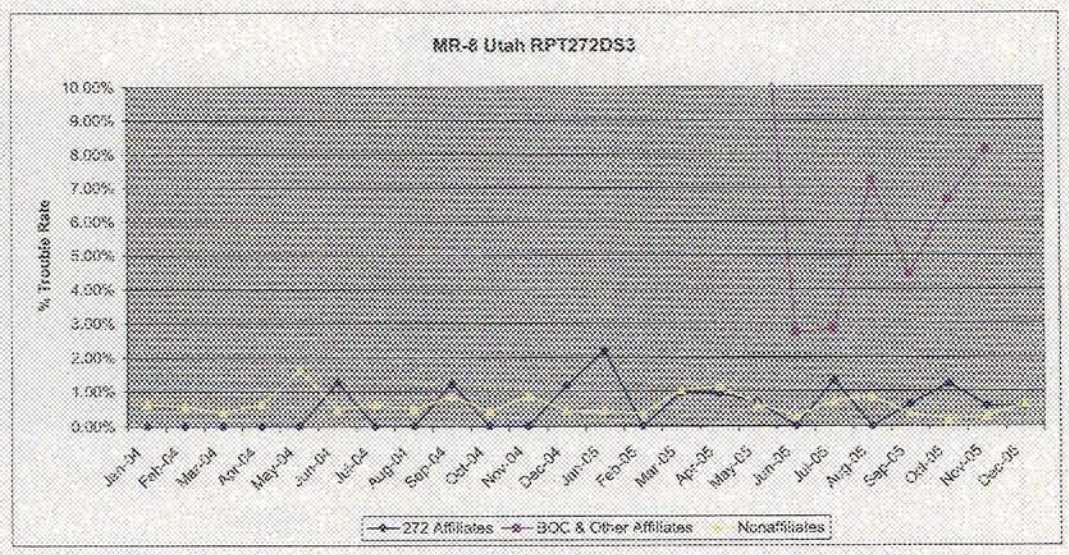
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Utah RPT272DS3
% Trouble Rate
10.00%
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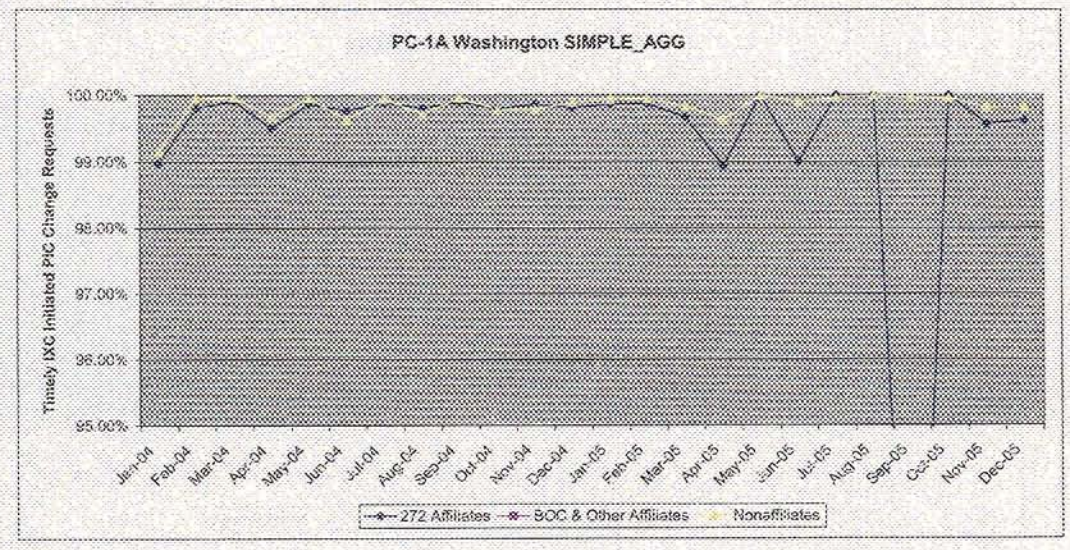
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PC-1A Washington SIMPLE_AGG
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
96.00%
95.00%
Jan-04
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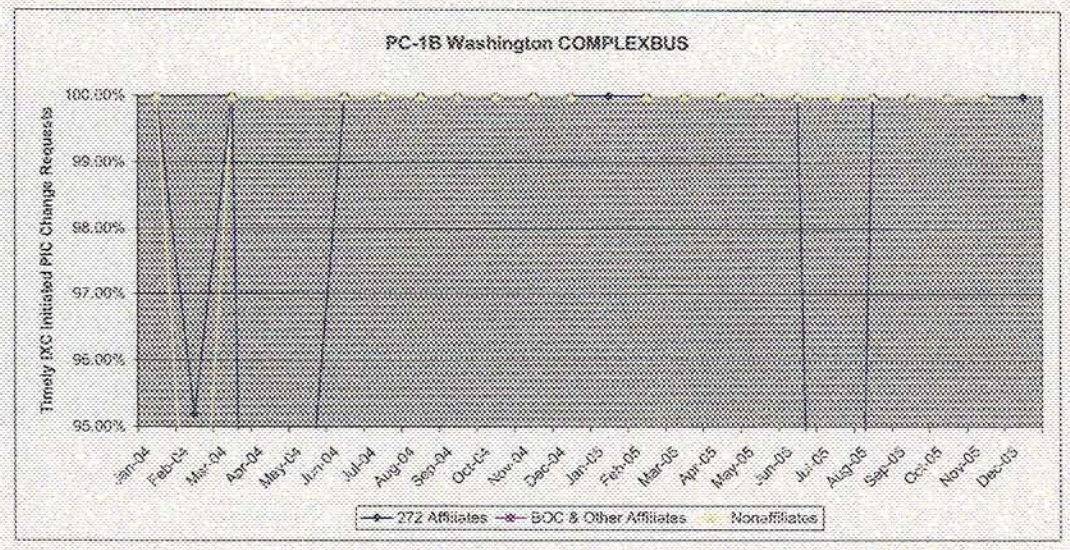
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PC-1B Washington COMPLEXBUS
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
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95.00%
Jan-04
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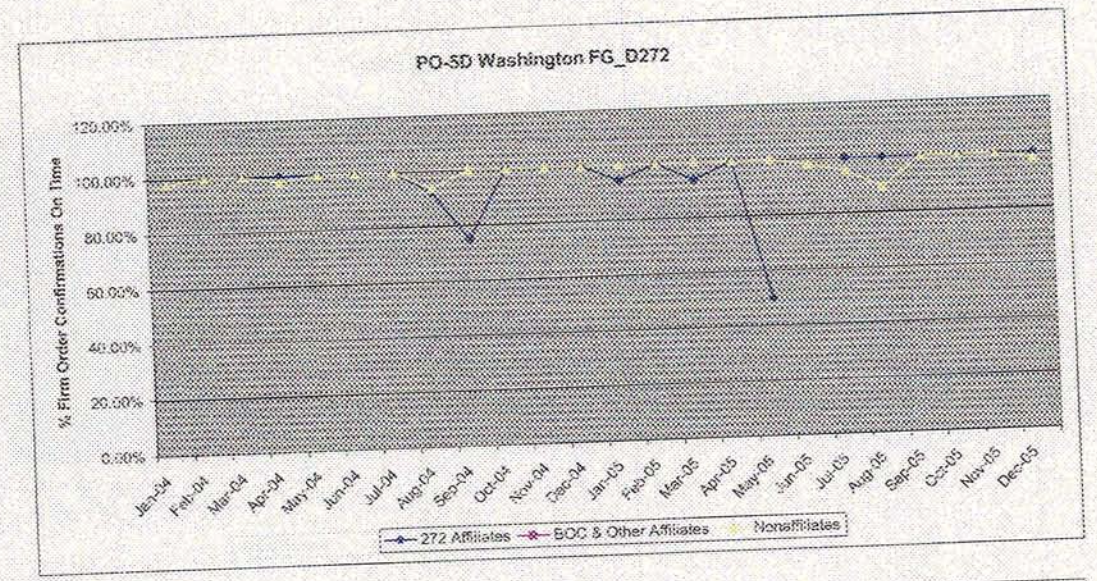
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Washington FG_D272
% Firm Order Confirmations On Time
120.00%
100.00%
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Jan-04
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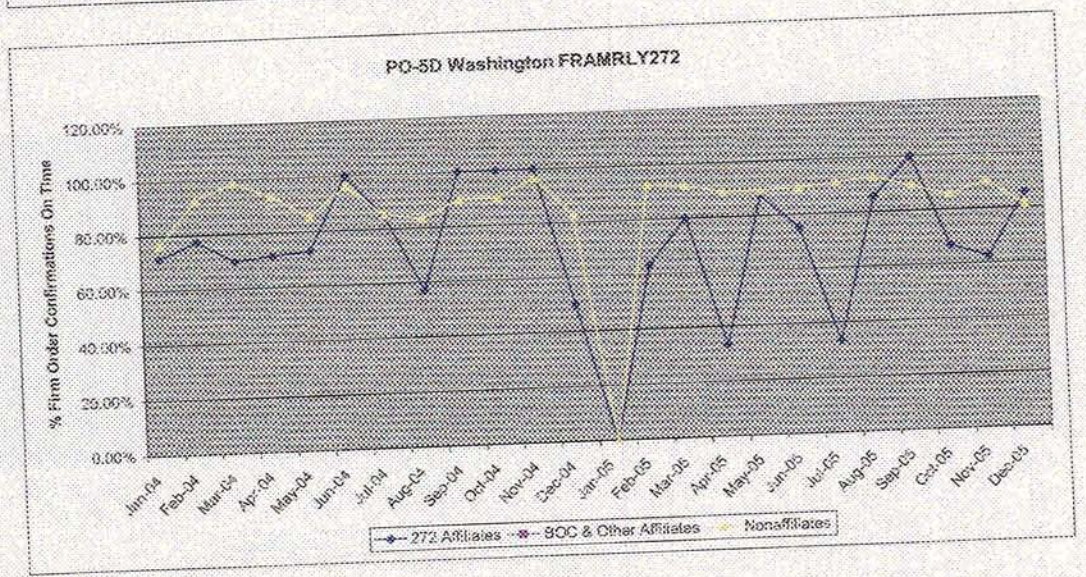
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Washington FRAMRLY272
% Firm Order Confirmations On Time
120.00%
100.00%
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Jan-04
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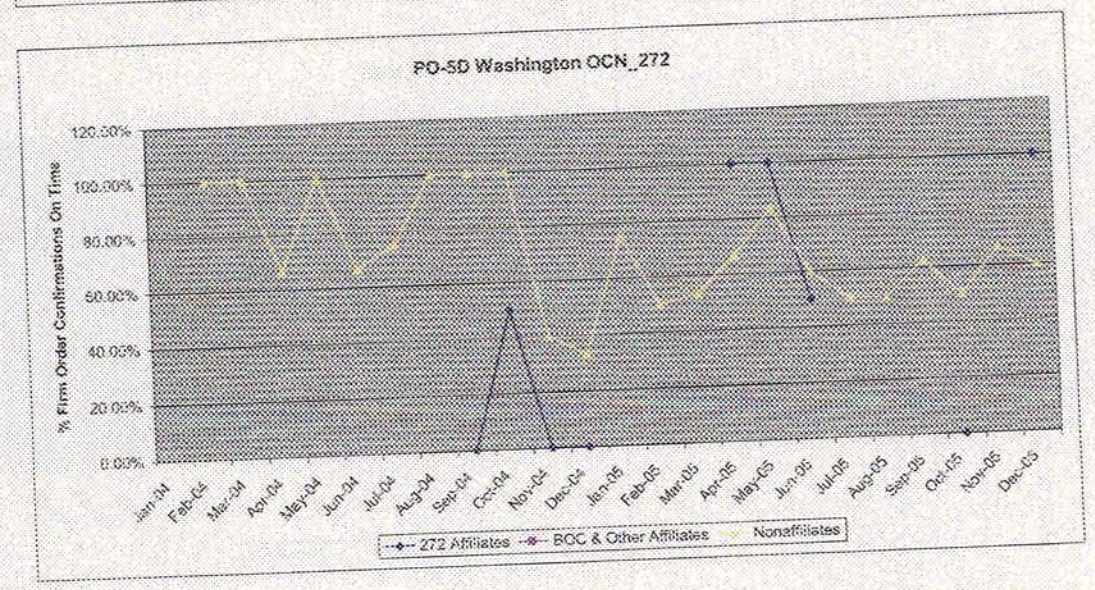
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Washington OCN_272
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
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Jan-04
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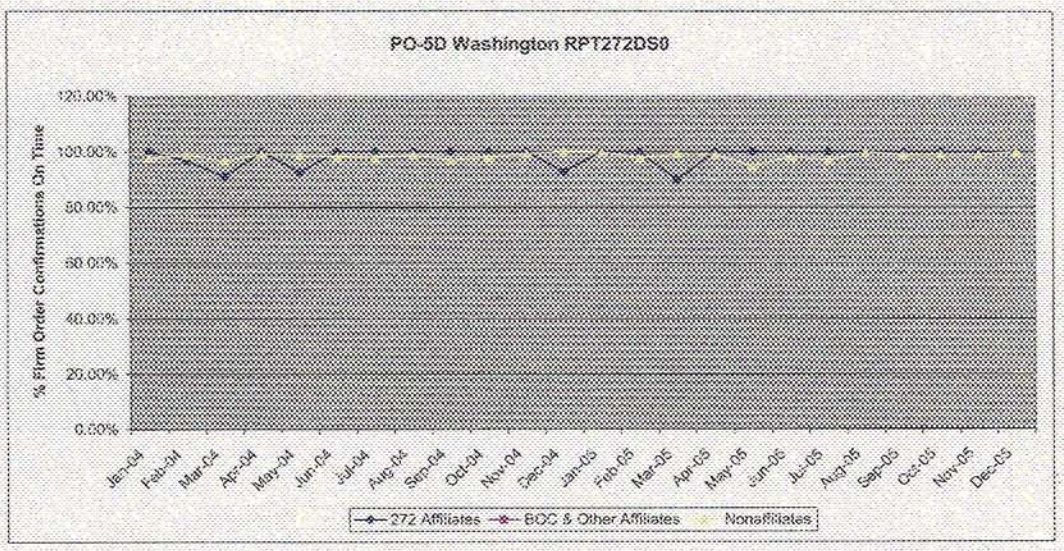
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Washington RPT272DS0
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
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Jan-04
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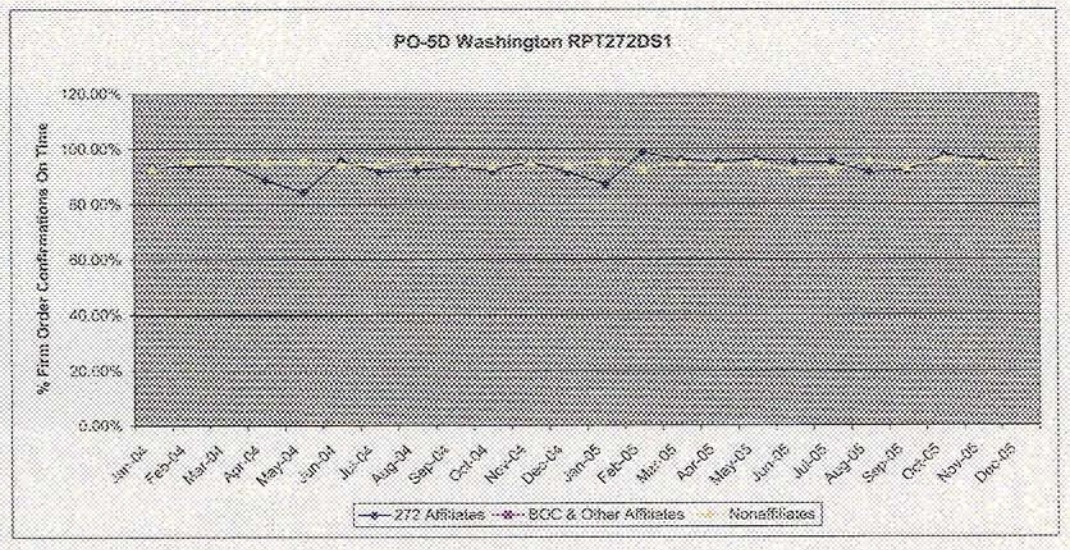
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Washington RPT272DS1
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
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Jan-04
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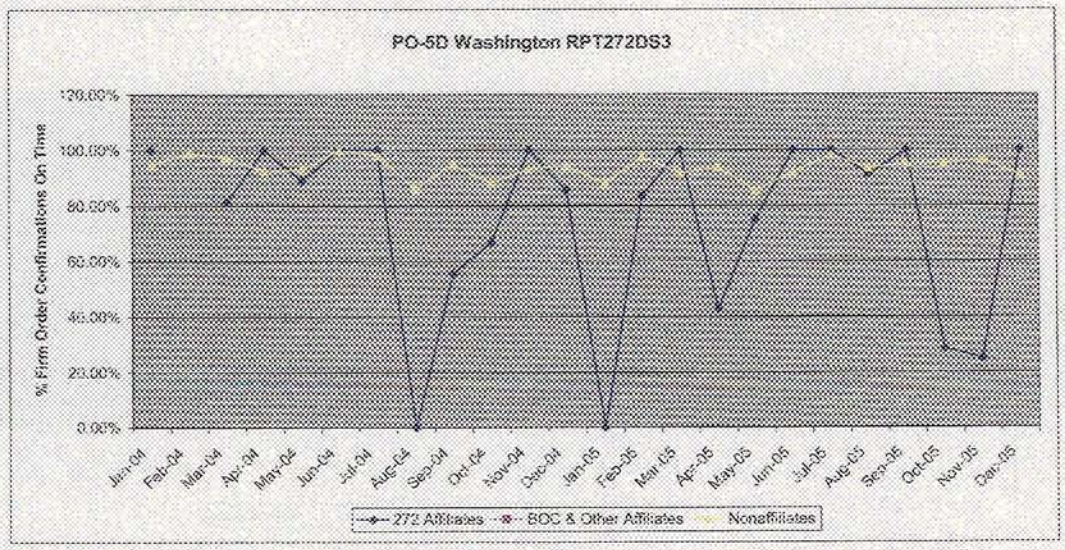
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Washington RPT272DS3
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
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Jan-04
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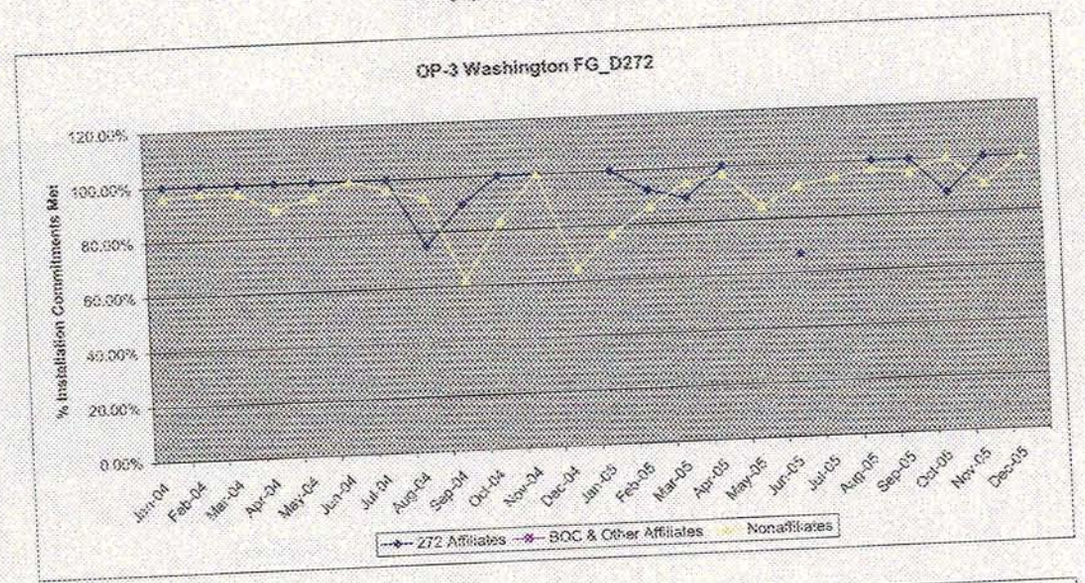
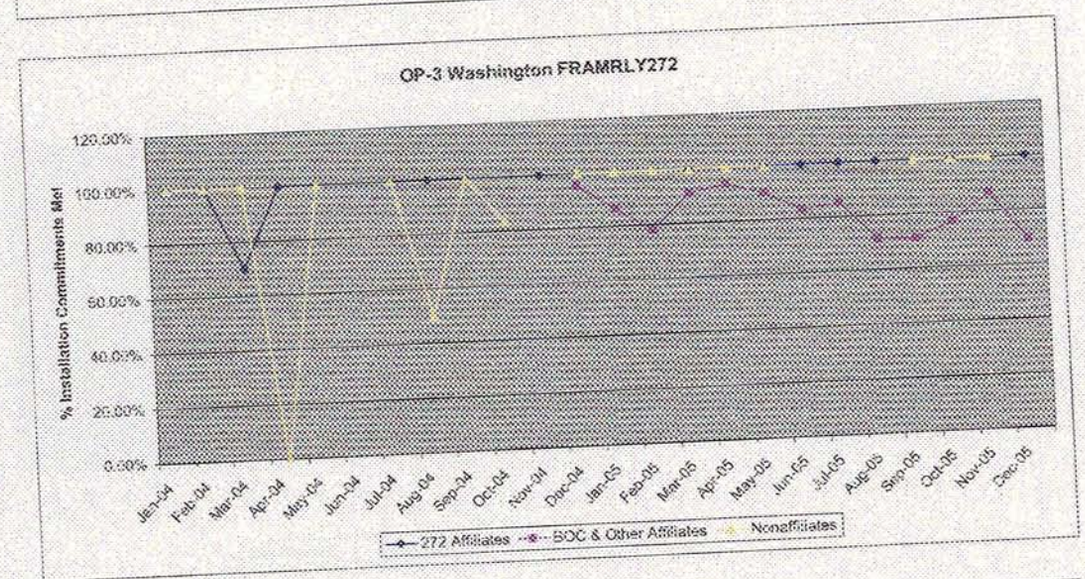
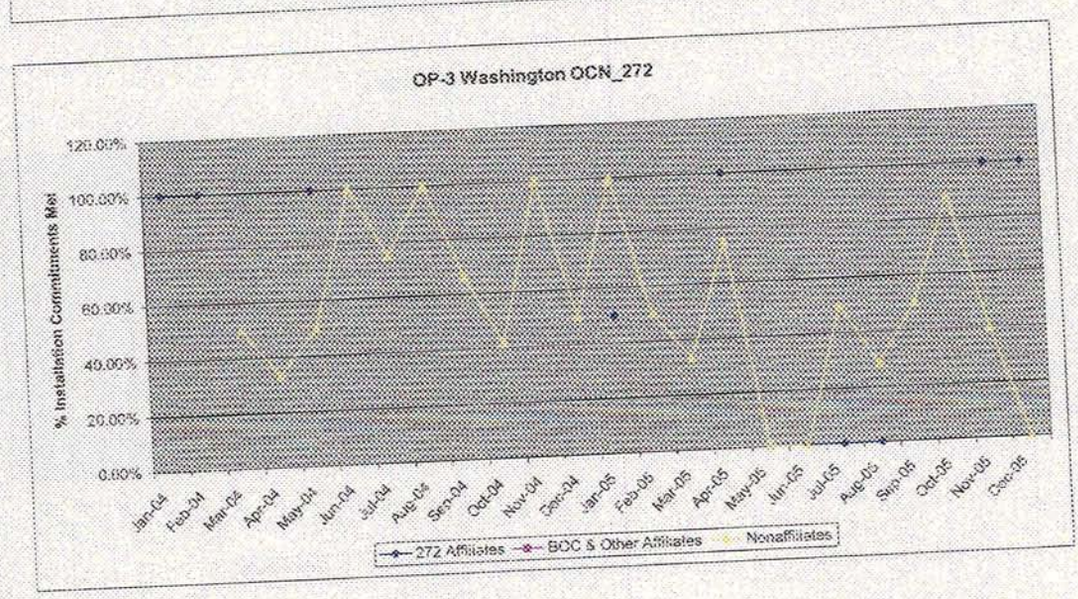
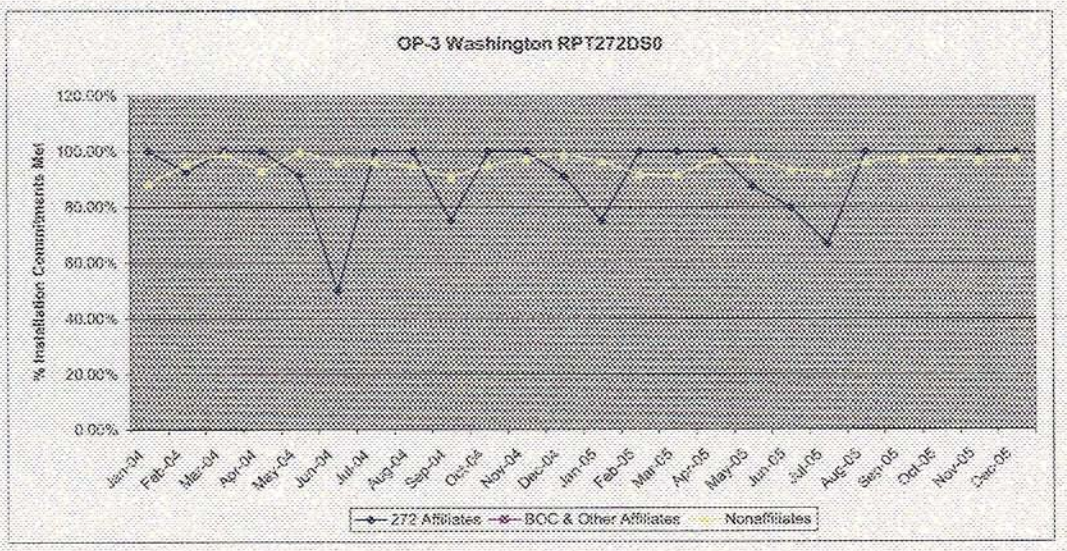
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category OP-3 Washington








OP-3 Washington RPT272DS0
% Installation Commitments Met
120.00%
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Jan-04
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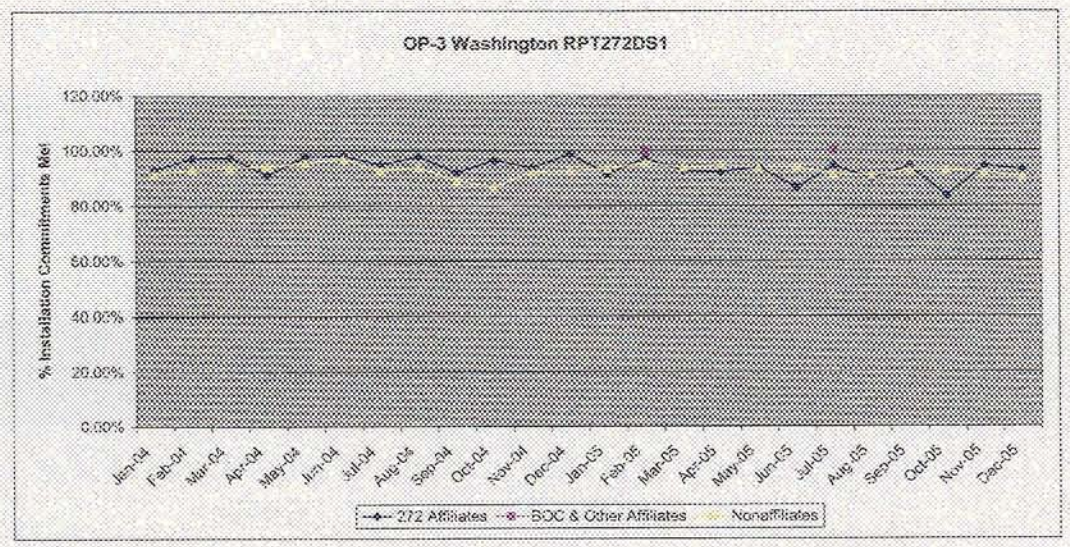
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Washington RPT272DS1
% Installation Commitments Met
120.00%
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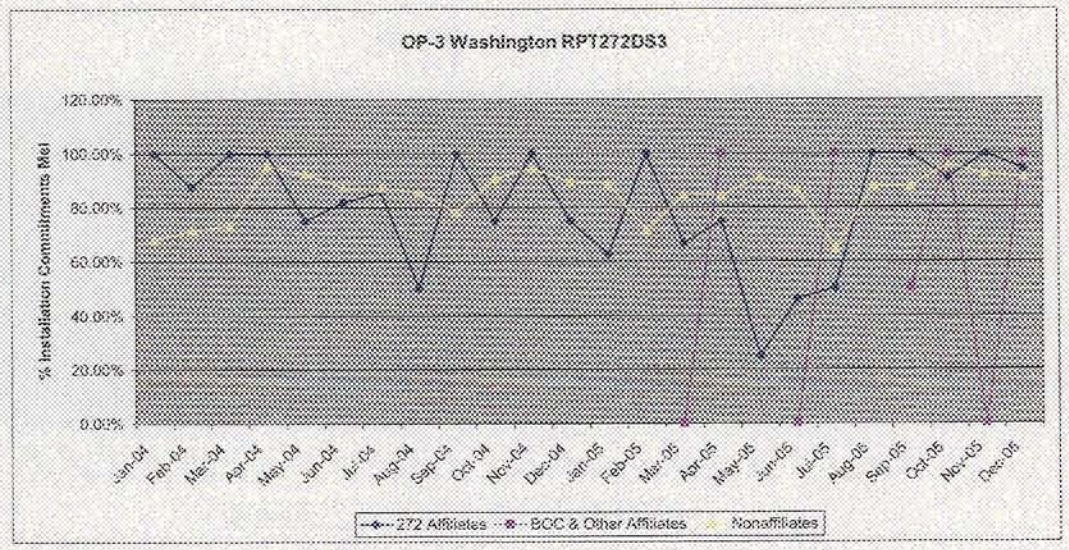
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Washington RPT272DS3
% Installation Commitments Met
120.00%
100.00%
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Jan-04
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Jan-05
Feb-05
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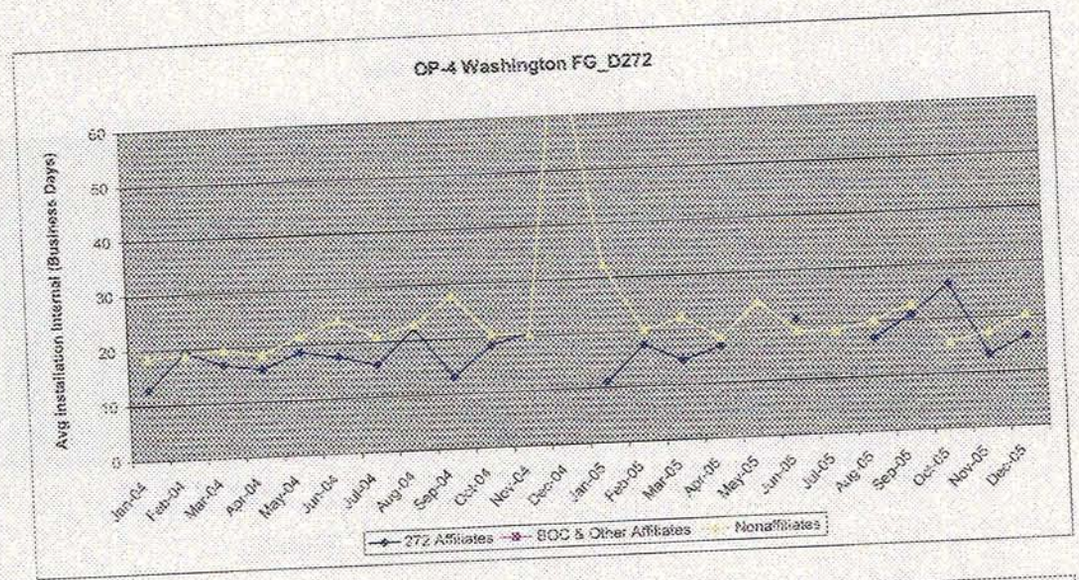
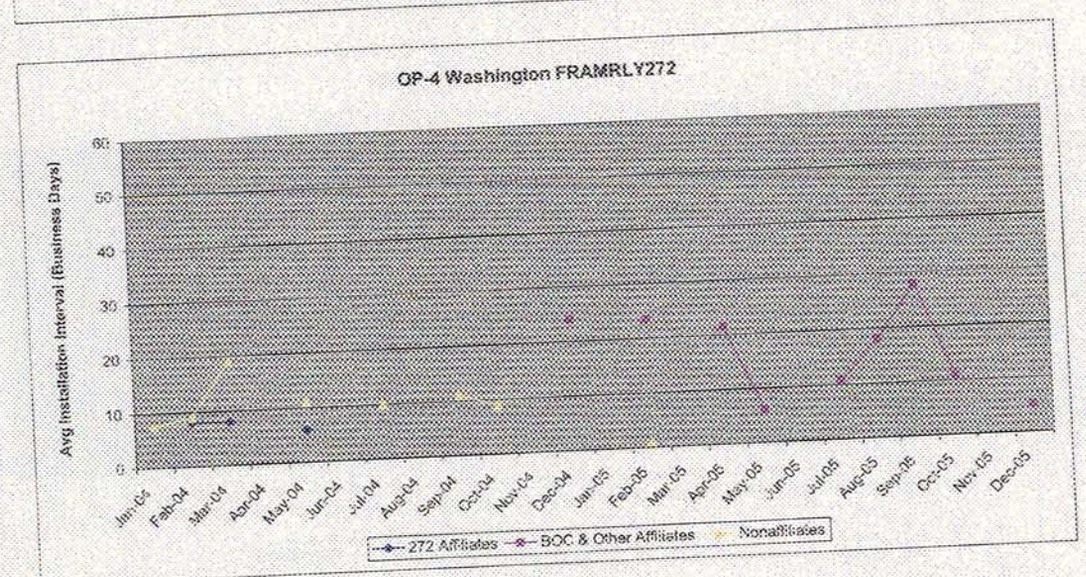
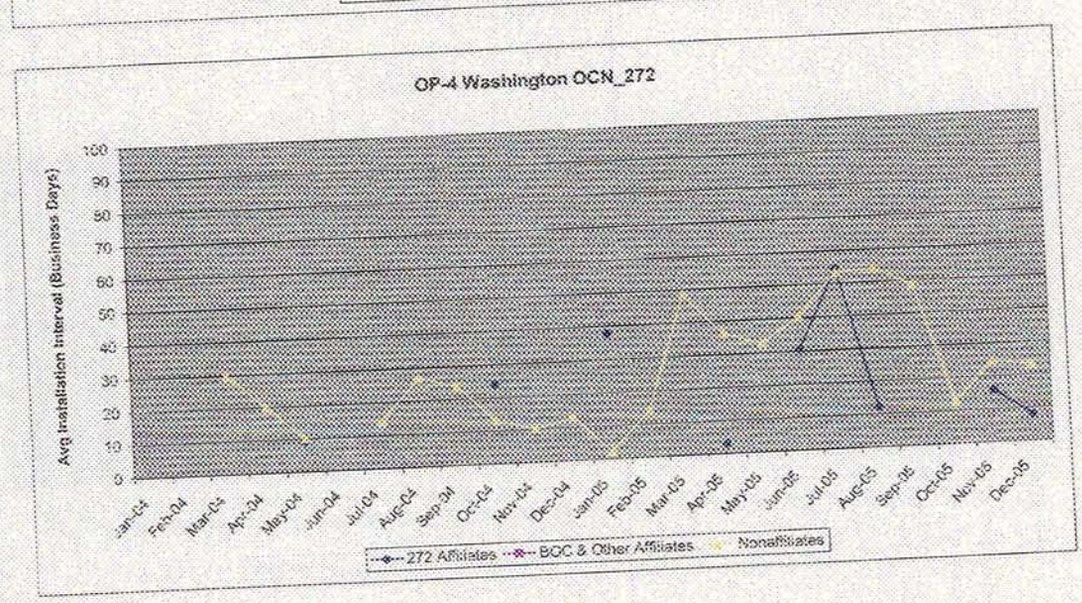
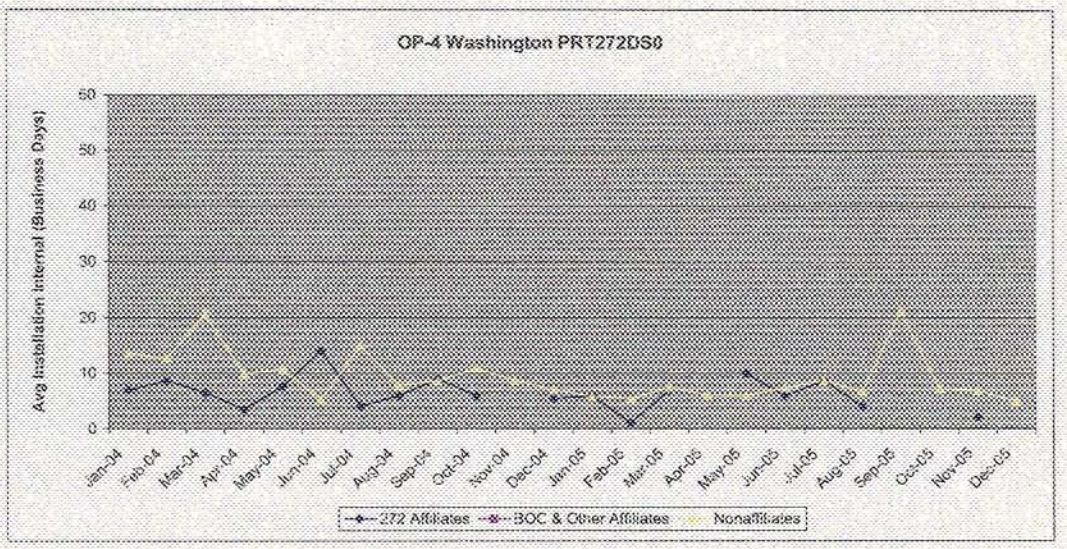
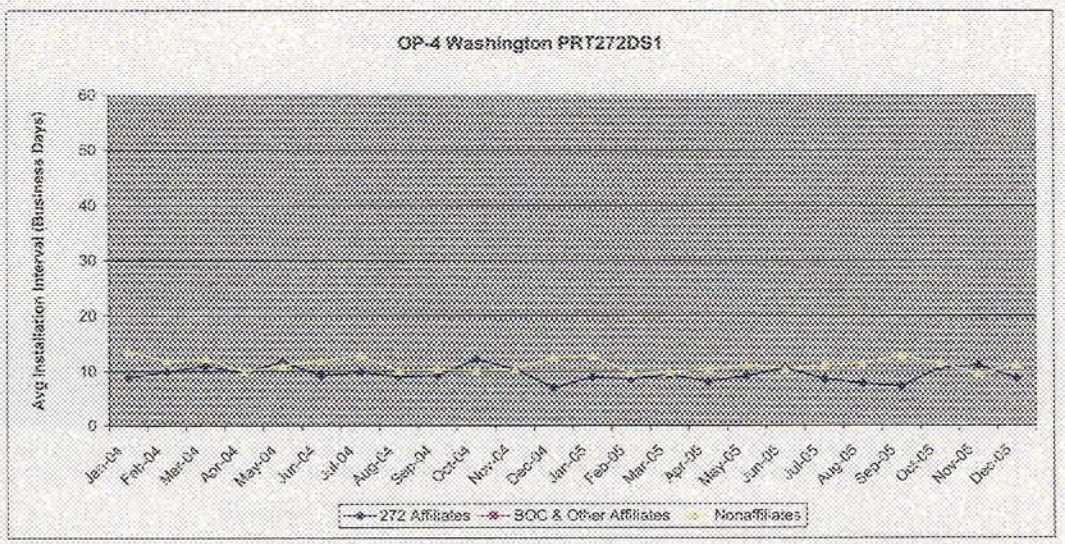
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

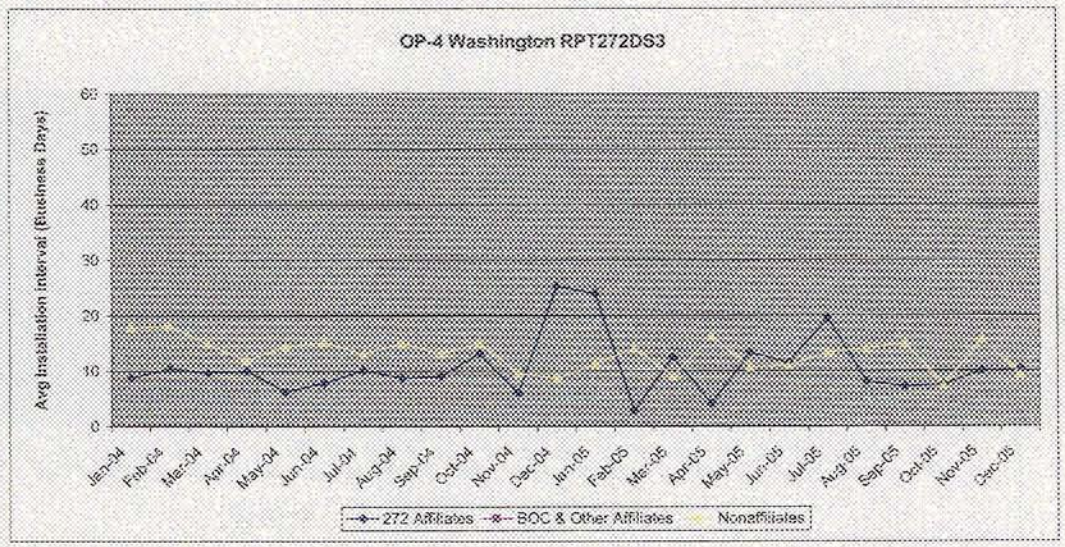

OP-4 Washington FG_D272
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Washington FRAMRLY272
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

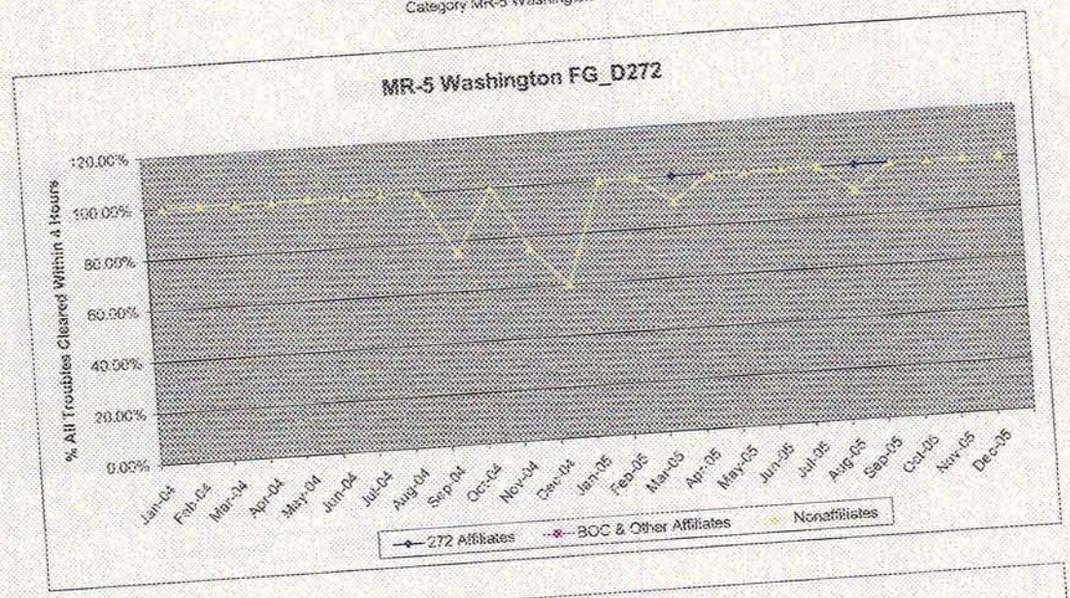

OP-4 Washington OCN_272
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
70
80
90
100
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

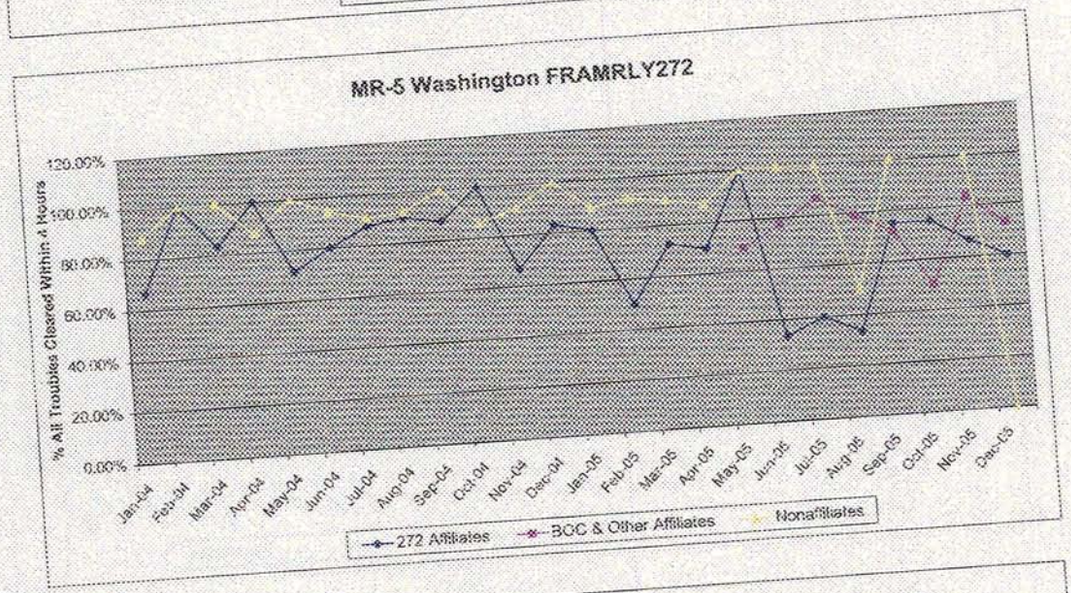

OP-4 Washington PRT272DS0
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

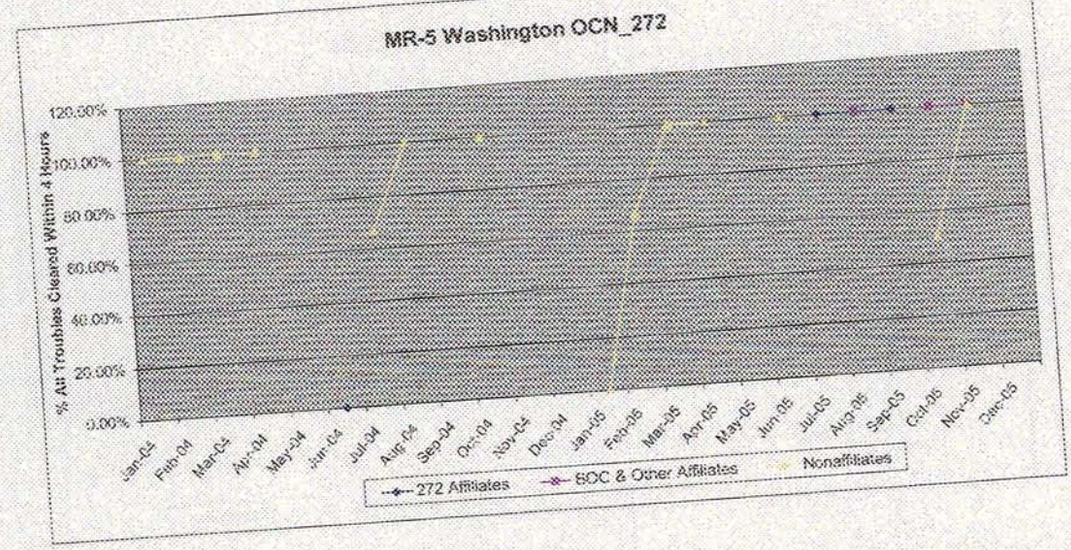

OP-4 Washington PRT272DS1
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

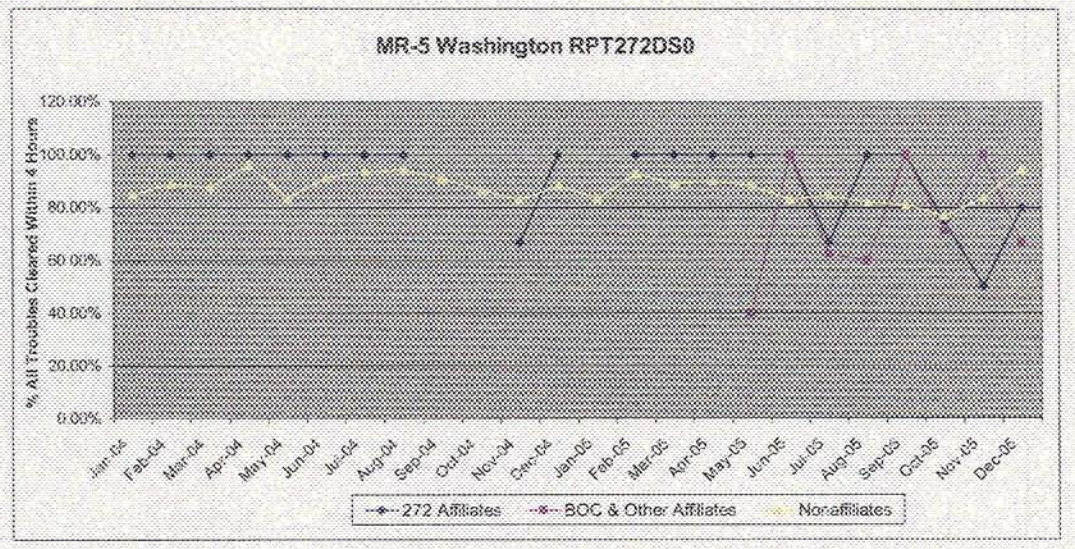

OP-4 Washington RPT272DS3
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

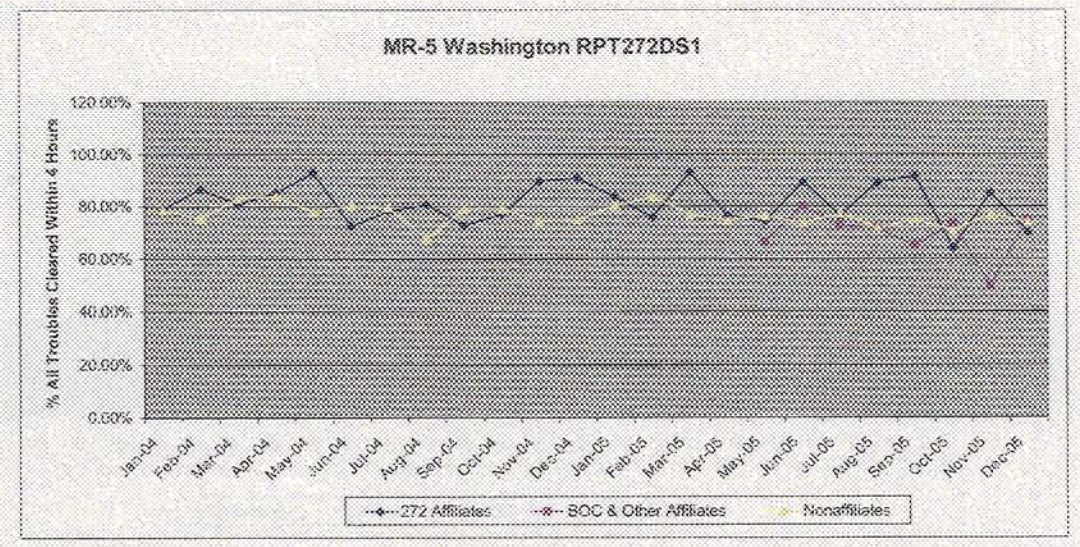
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category MR-5 Washington

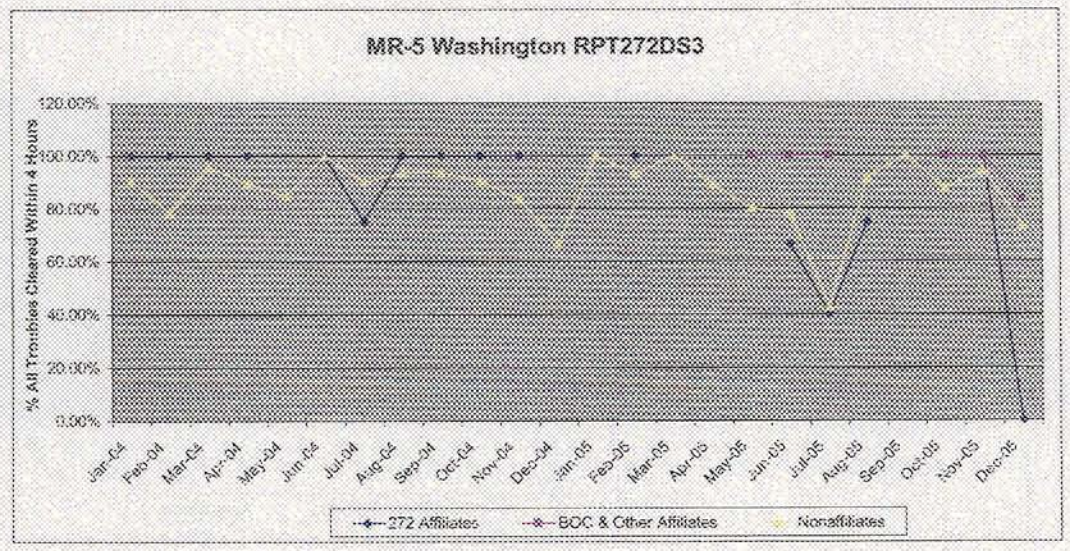


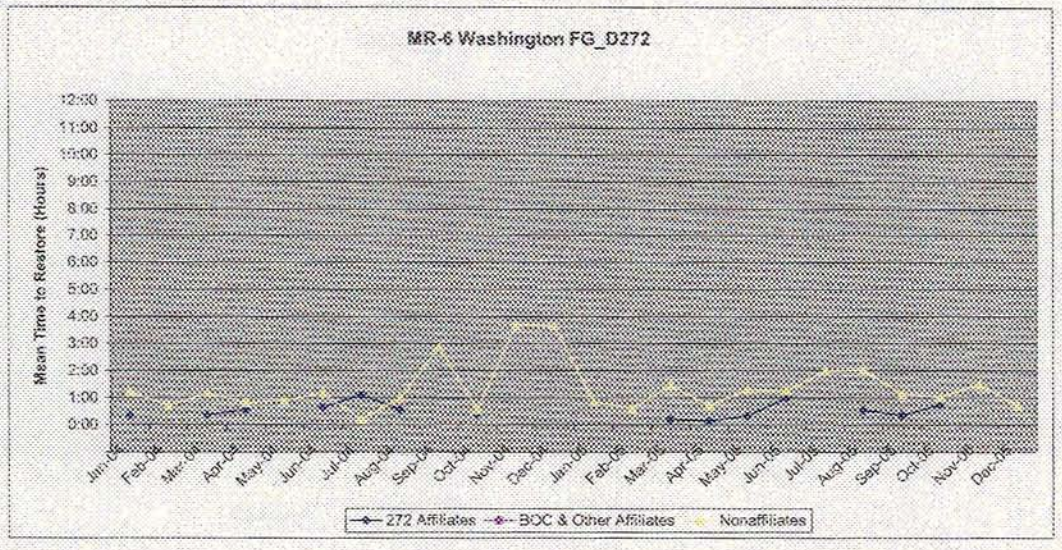


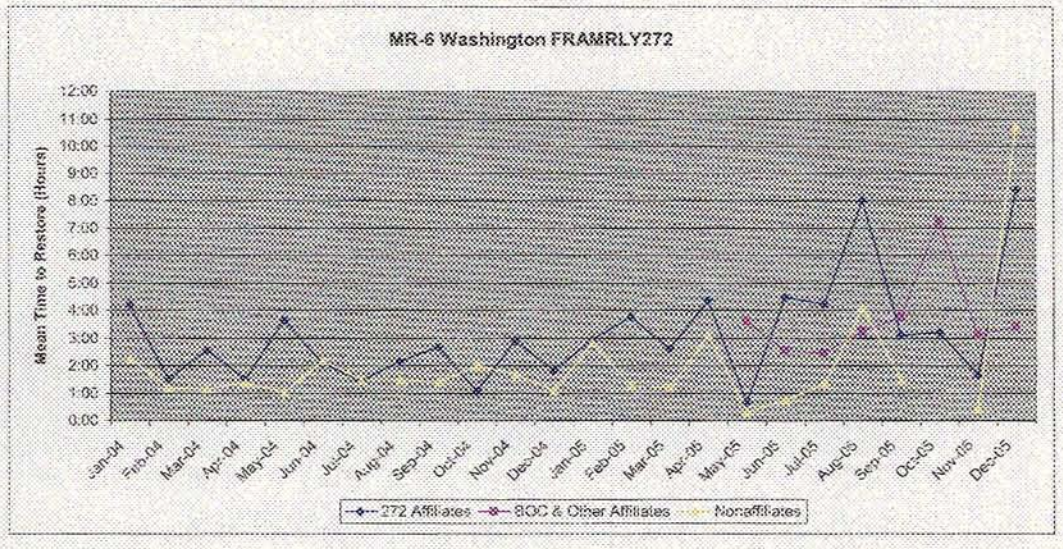


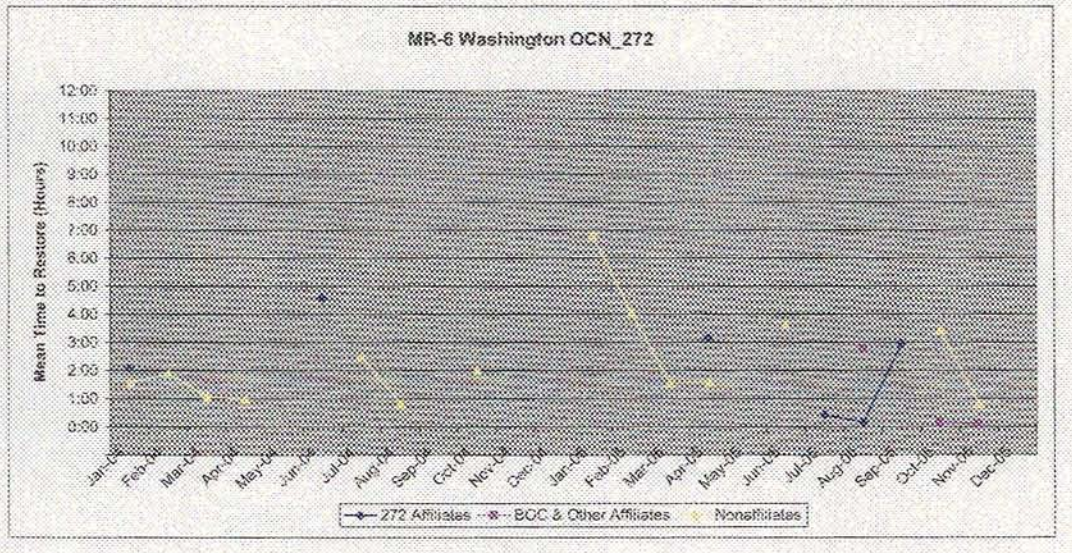

MR-5 Washington RPT272DS0
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

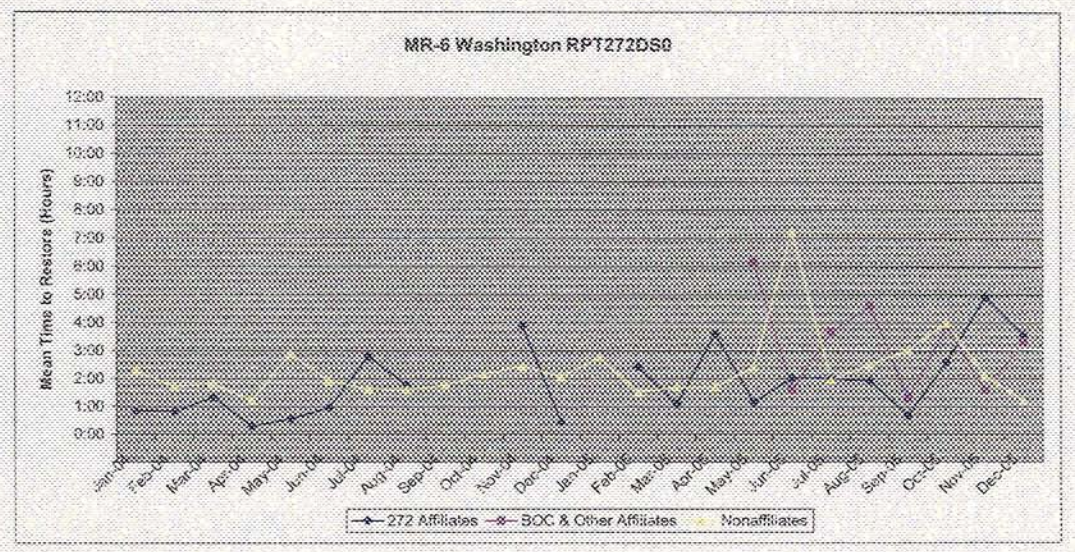

MR-5 Washington RPT272DS1
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

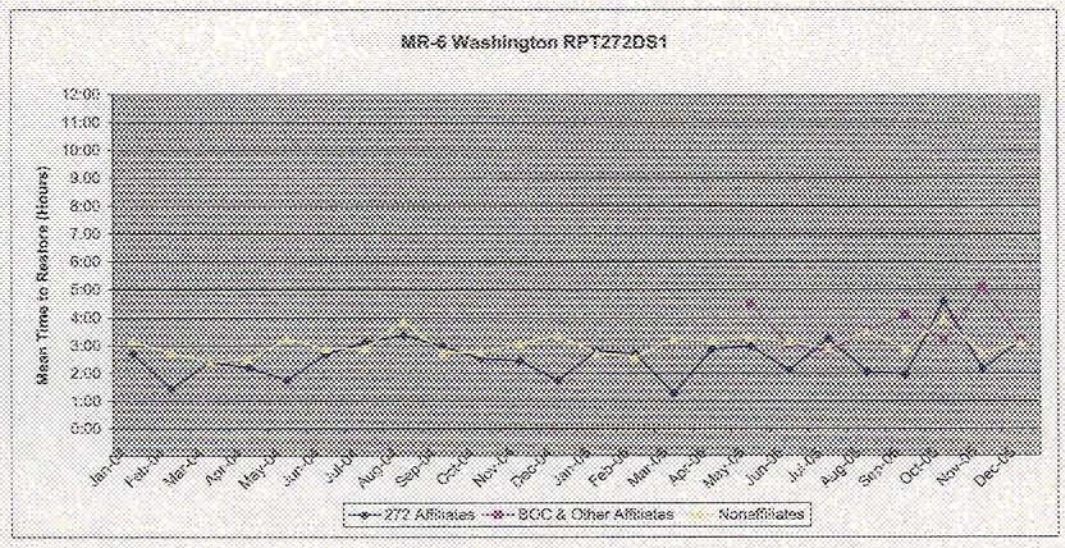

MR-5 Washington RPT272DS3
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

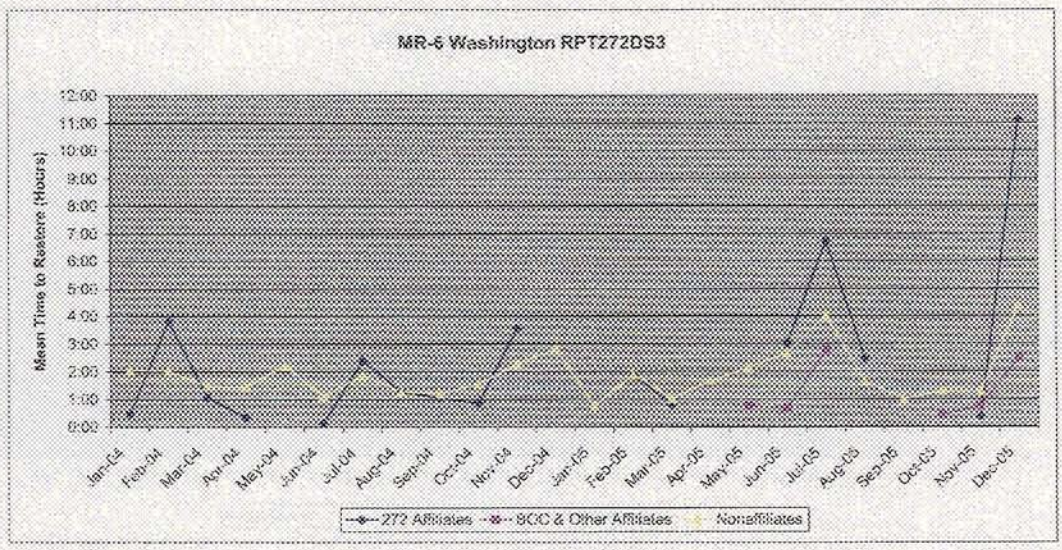

MR-6 Washington FG_D272
Mean Time to Restore (Hours)
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

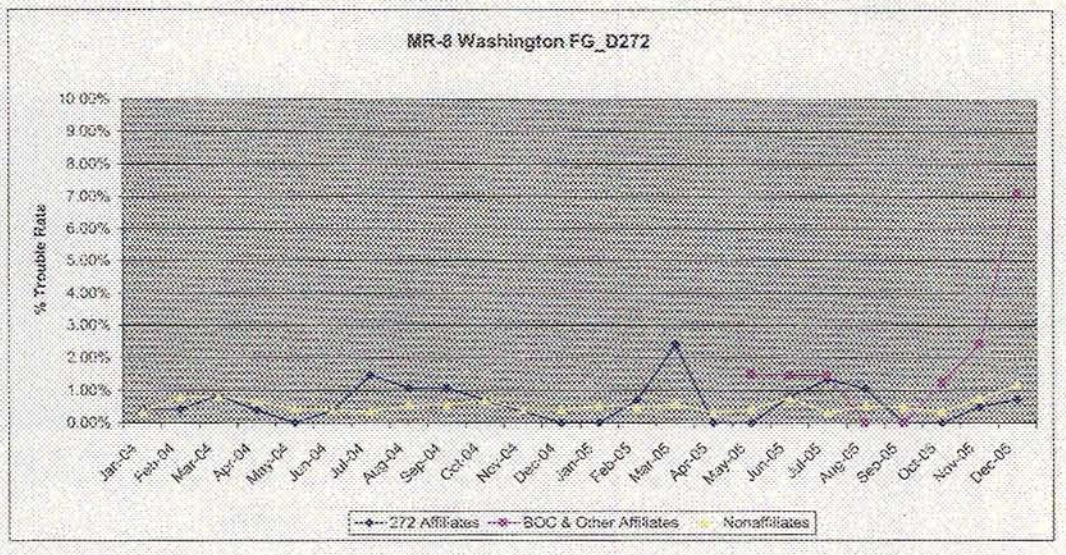

MR-6 Washington FRAMRLY272
Mean Time to Restore (Hours)
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

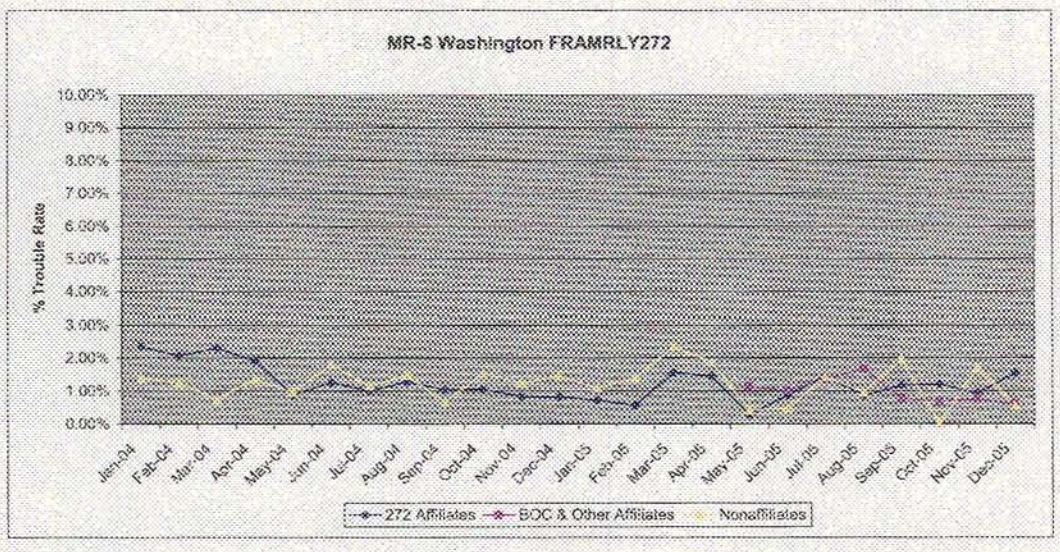

MR-6 Washington OCN_272
Mean Time to Restore (Hours)
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Washington RPT272DS0
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Washington RPT272DS1
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Washington RPT272DS3
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Washington FG_D272
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Washington FRAMRLY272
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
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Jun-04
Jul-04
Aug-04
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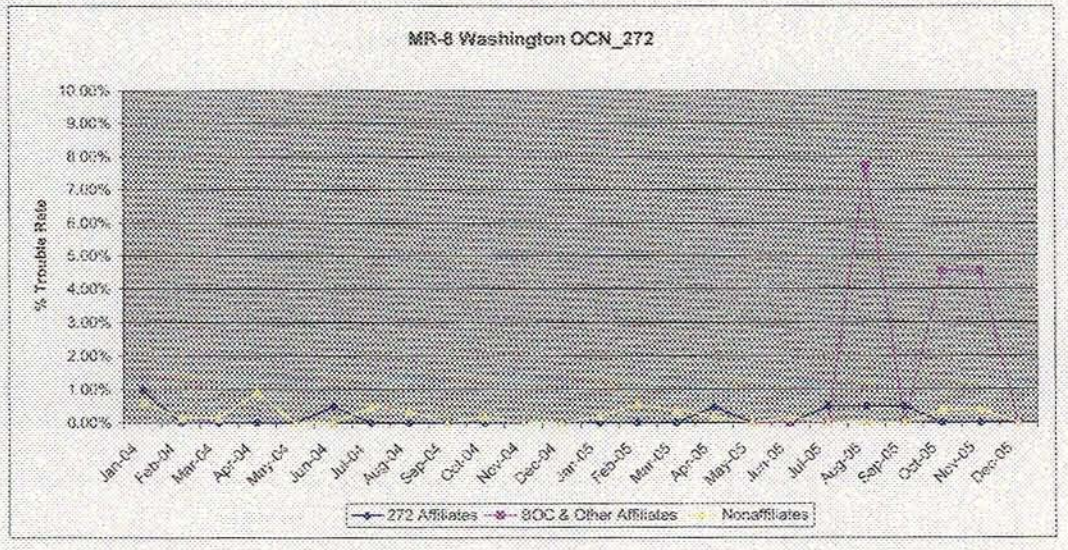
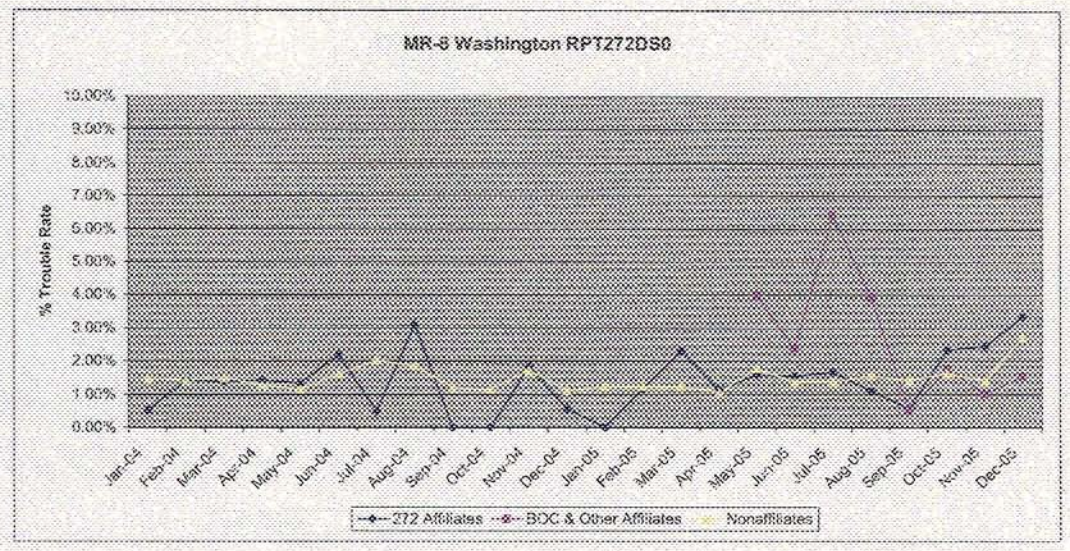
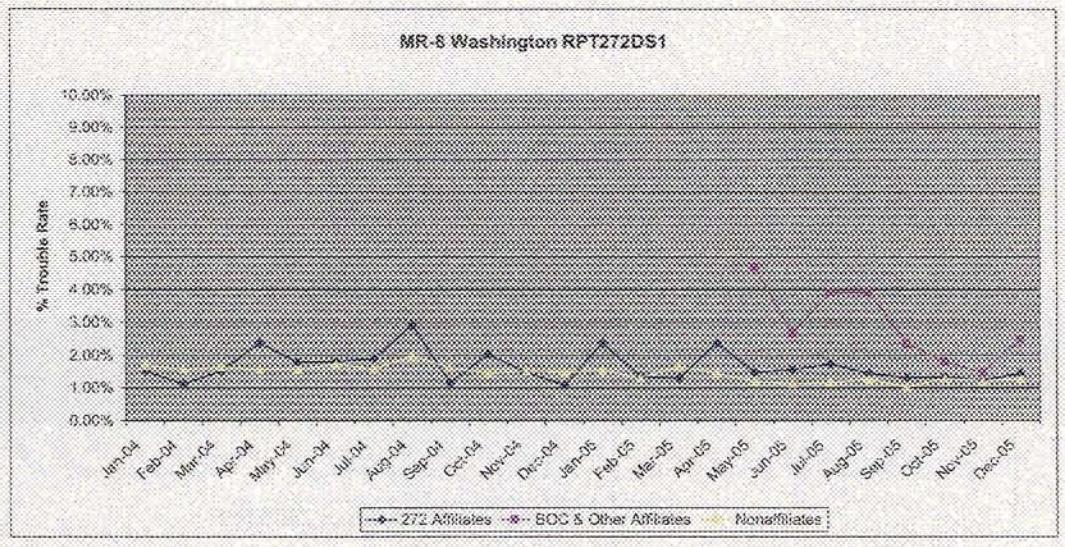
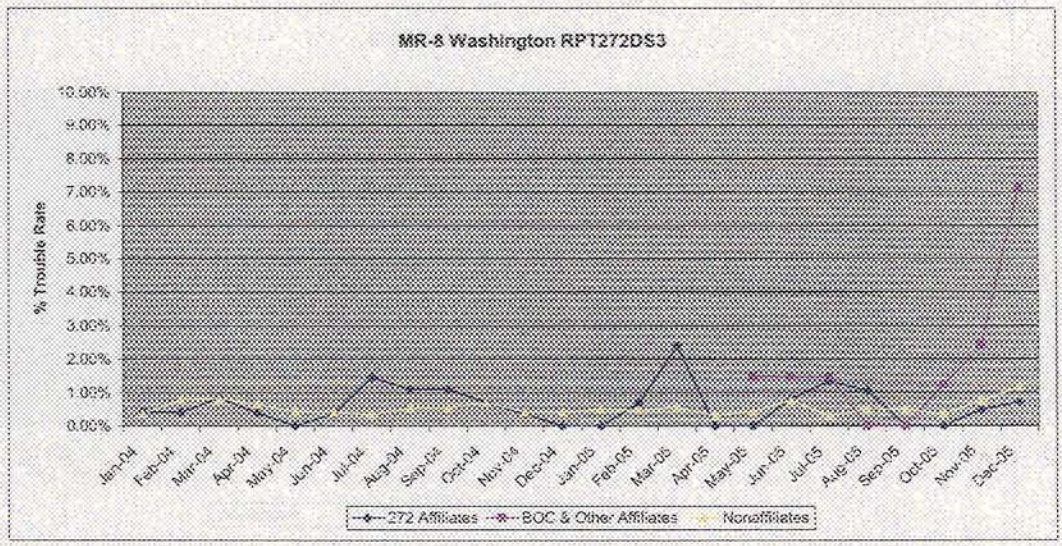
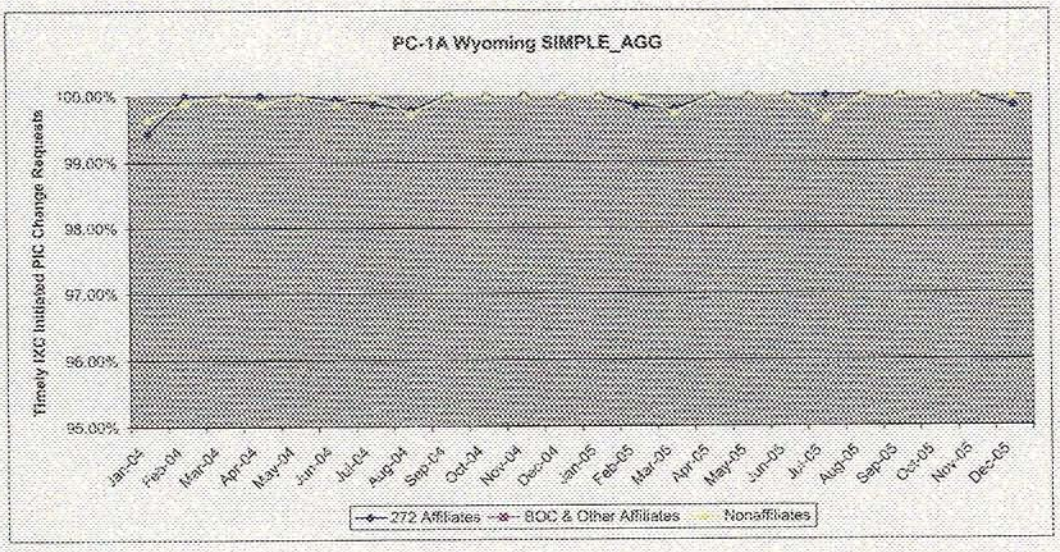
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

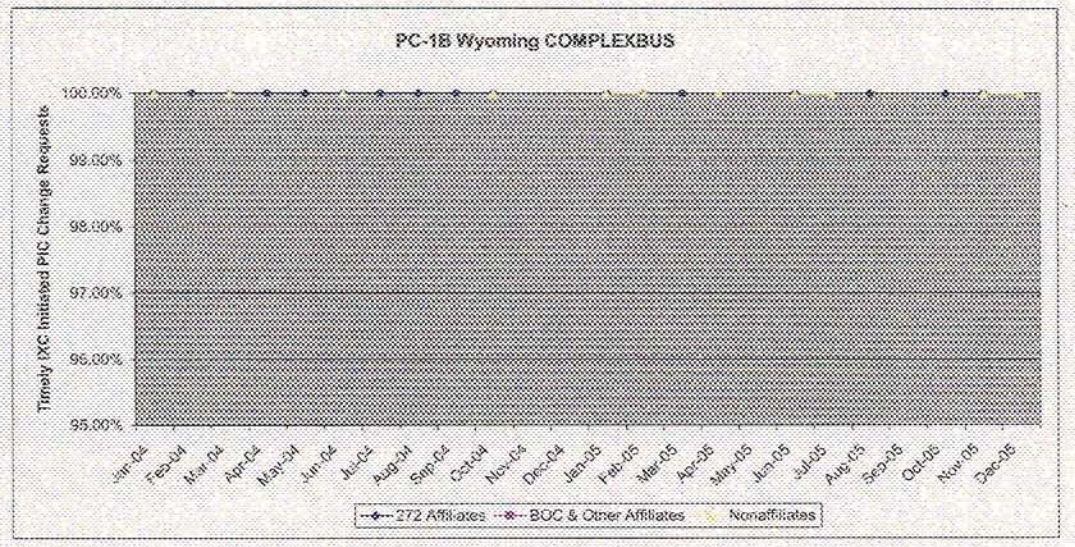

MR-8 Washington OCN_272
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

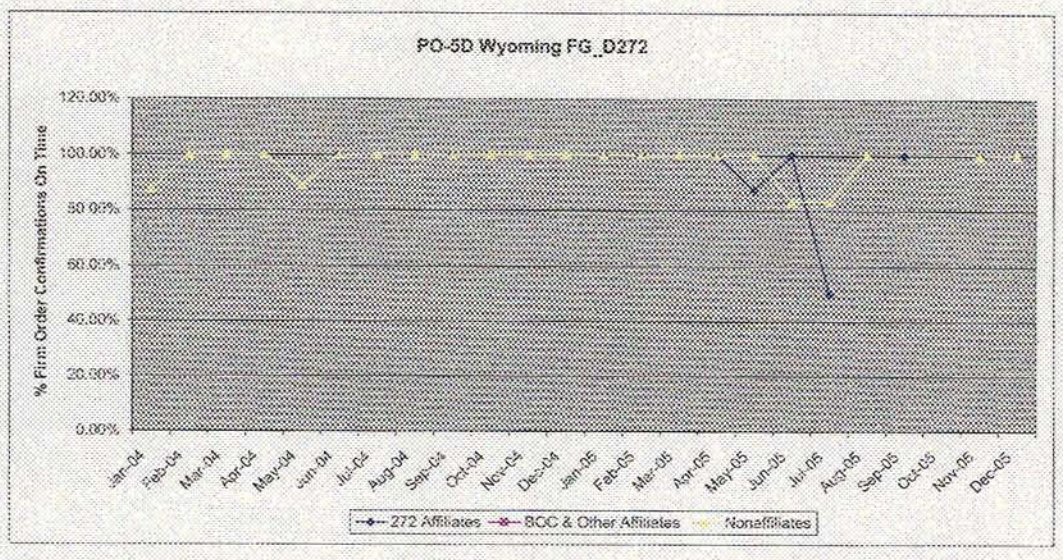

MR-8 Washington RPT272DS0
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

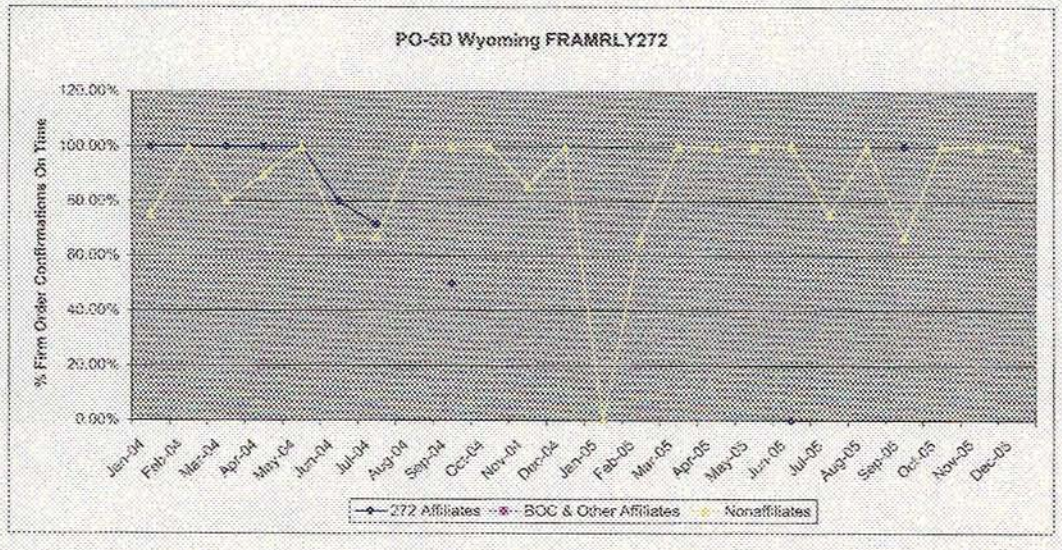

MR-8 Washington RPT272DS1
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Washington RPT272DS3
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PC-1A Wyoming SIMPLE_AGG
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
96.00%
95.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PC-1B Wyoming COMPLEXBUS
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
96.00%
95.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Wyoming FG_D272
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Wyoming FRAMRLY272
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
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Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
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Aug-05
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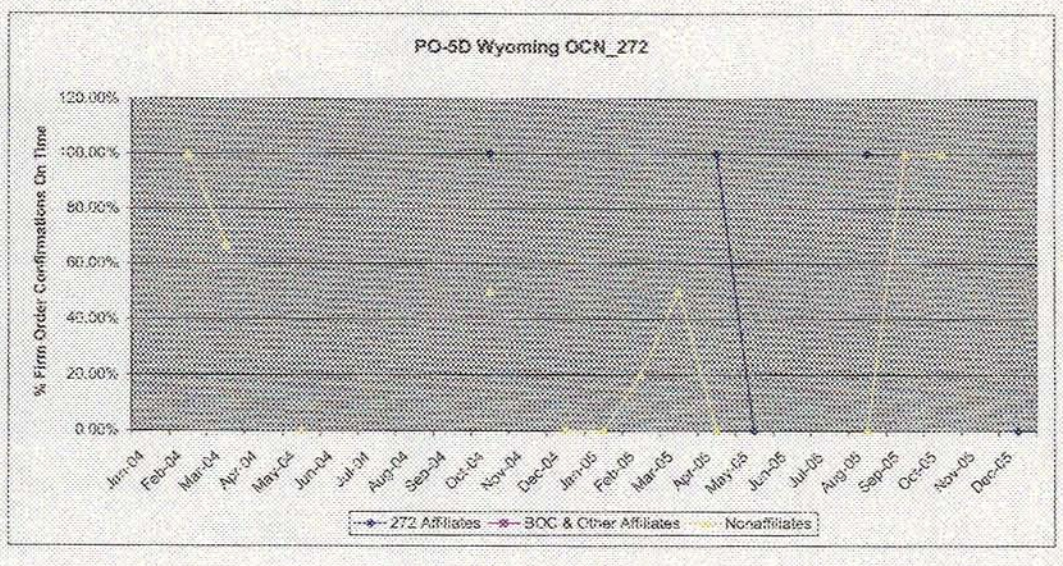
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Wyoming OCN_272
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
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Jan-05
Feb-05
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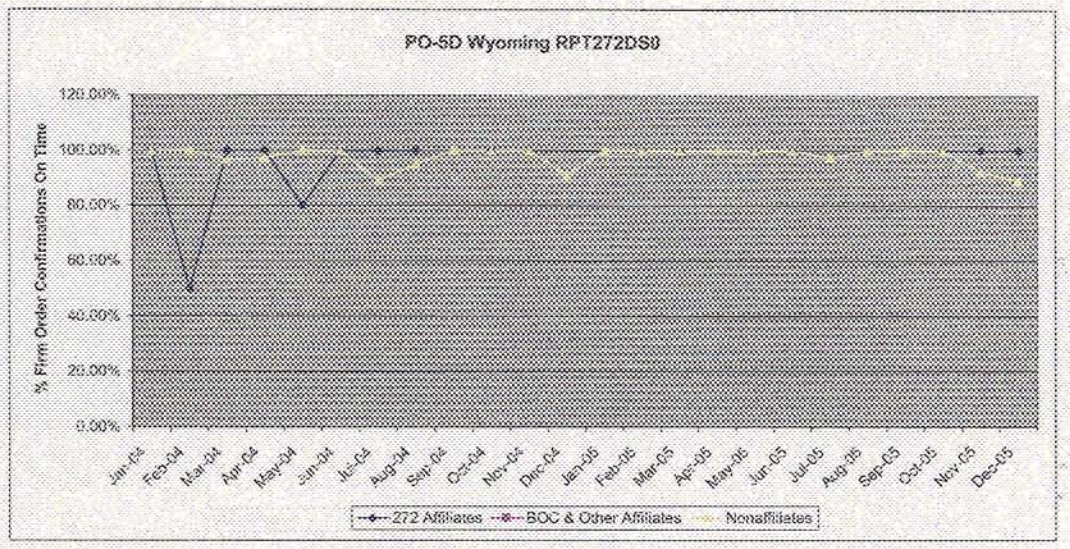
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Wyoming RPT272DS0
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
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Feb-05
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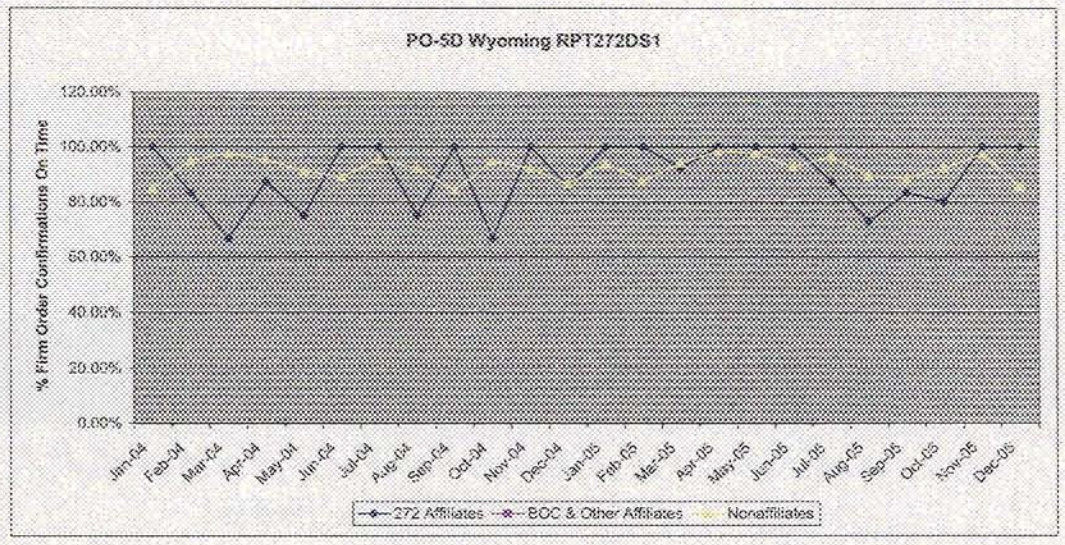
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Wyoming RPT272DS1
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
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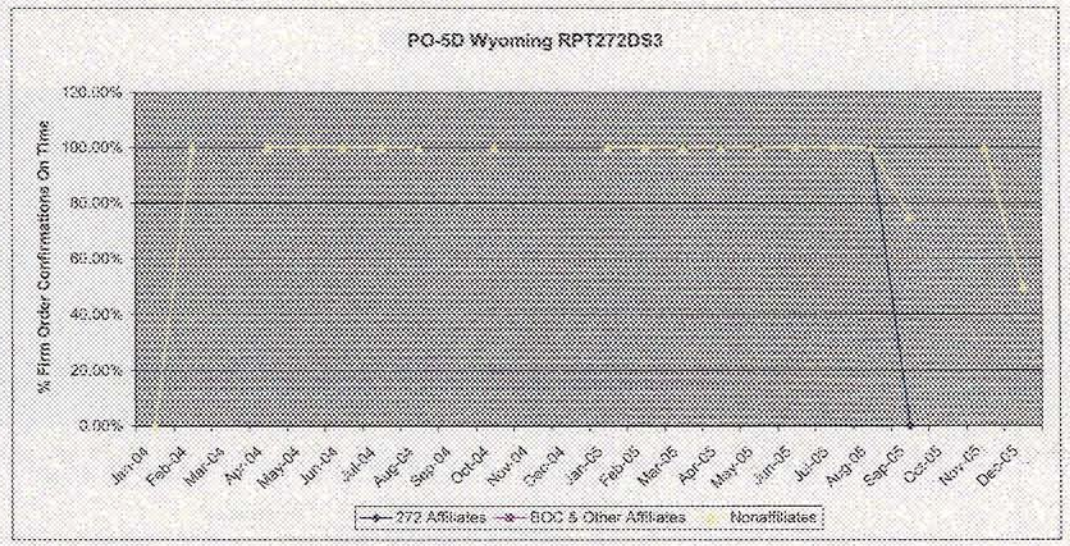
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Wyoming RPT272DS3
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
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0.00%
Jan-04
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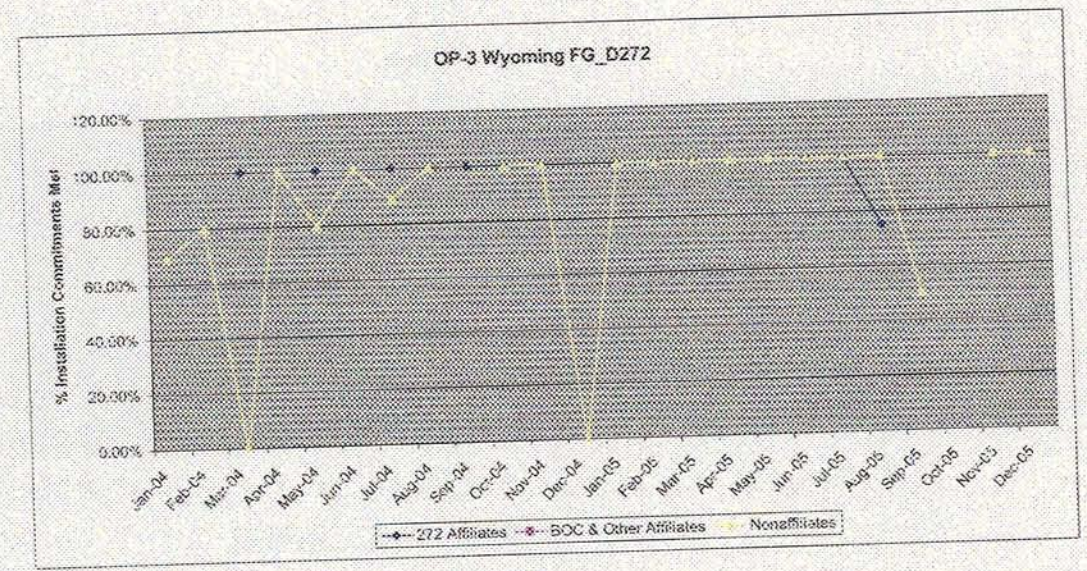
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Wyoming FG_D272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
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Jan-05
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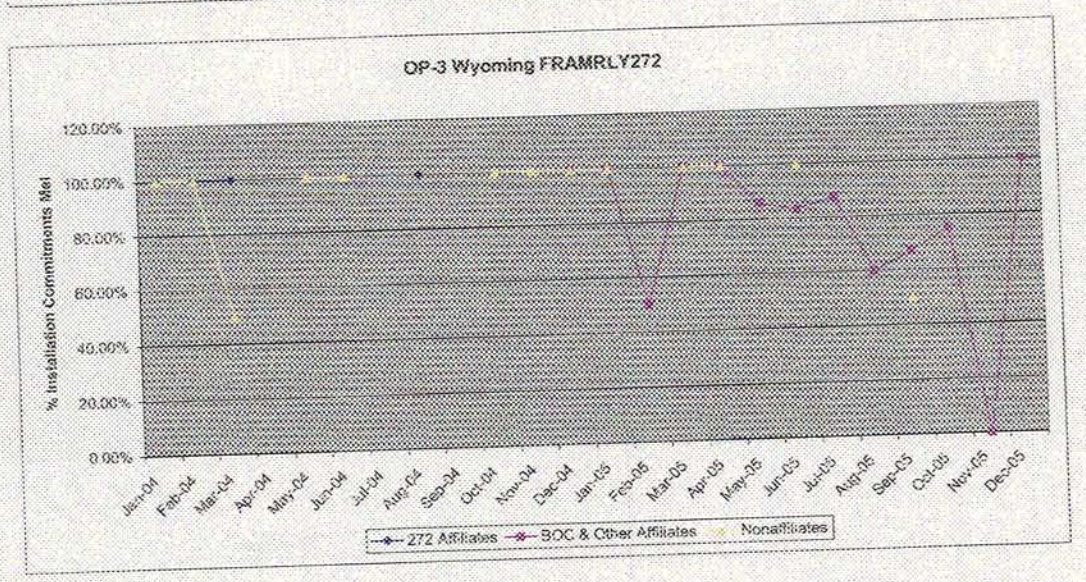
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Wyoming FRAMRLY272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
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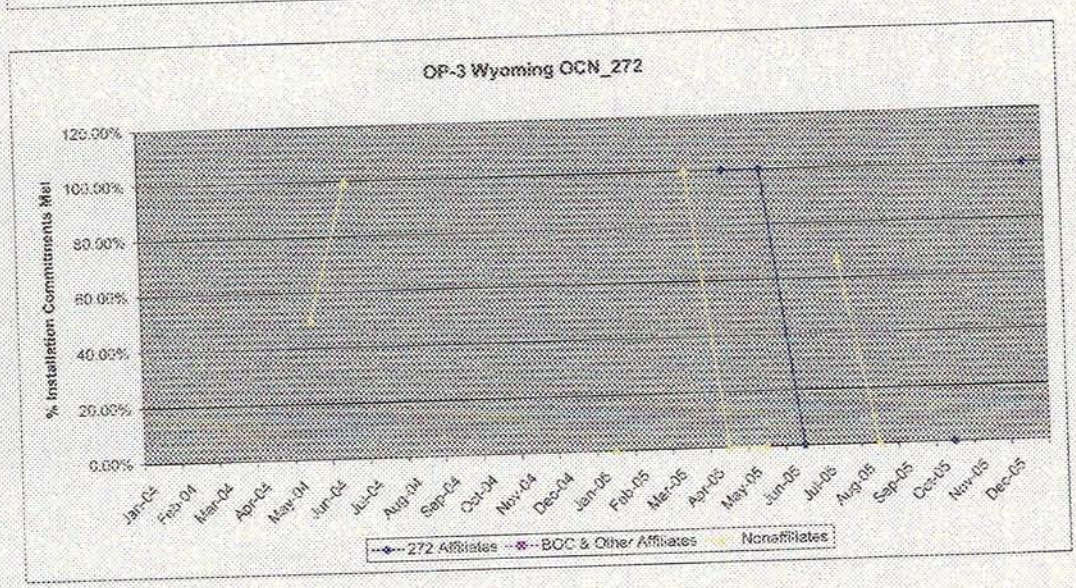
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Wyoming OCN_272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
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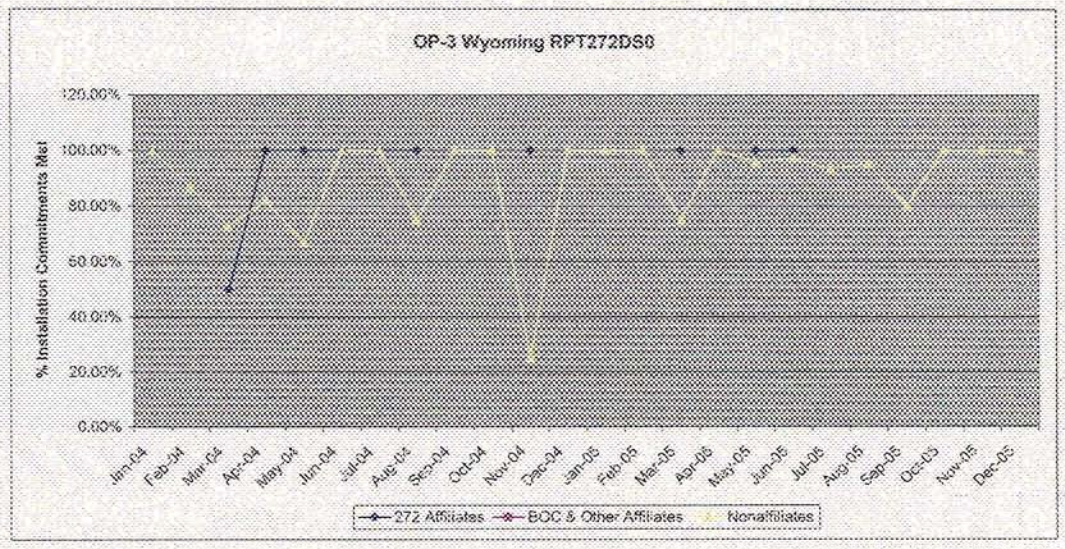
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Wyoming RPT272DS0
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
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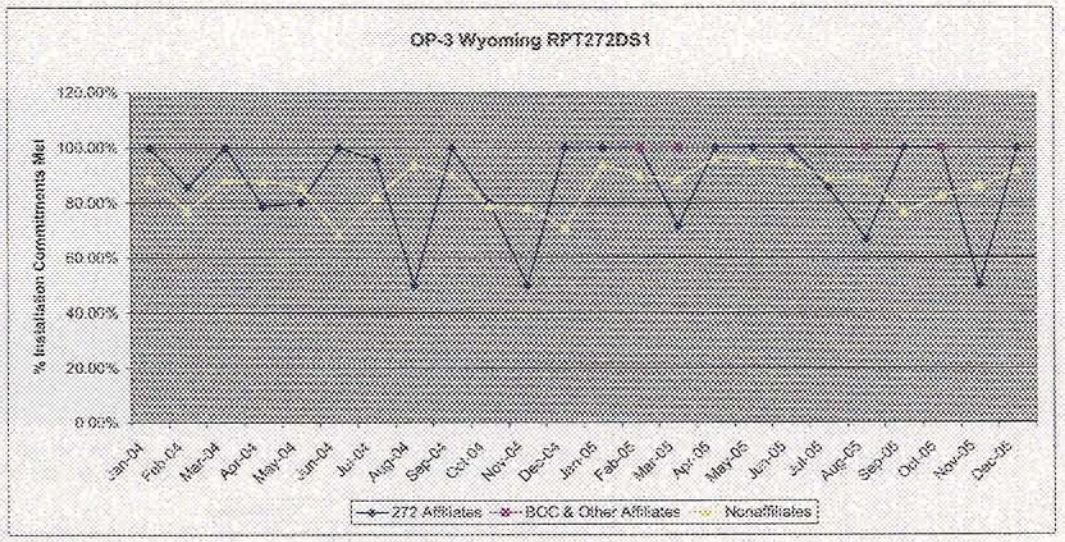
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Wyoming RPT272DS1
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
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Feb-05
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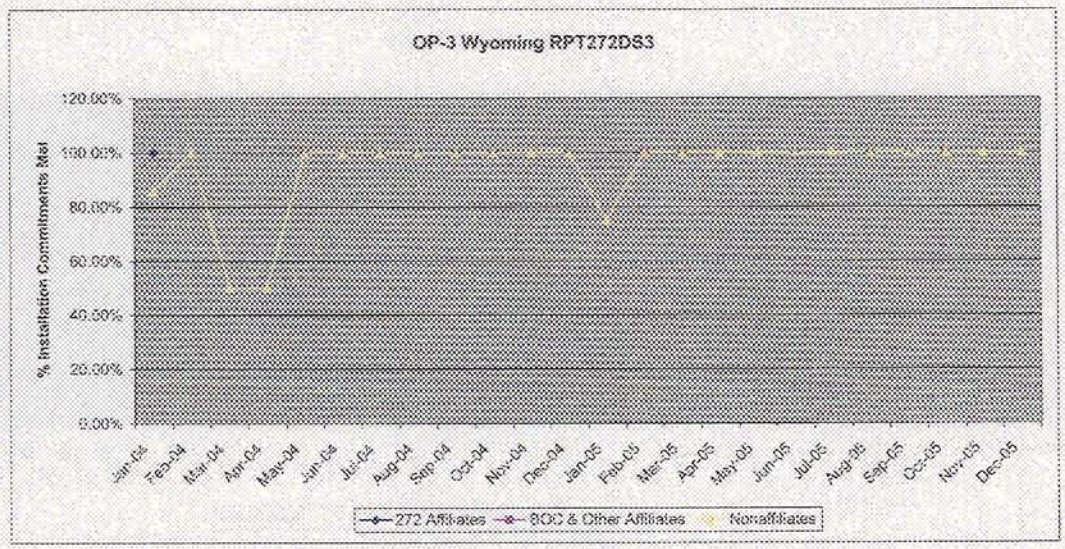
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Wyoming RPT272DS3
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
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Apr-04
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Jan-05
Feb-05
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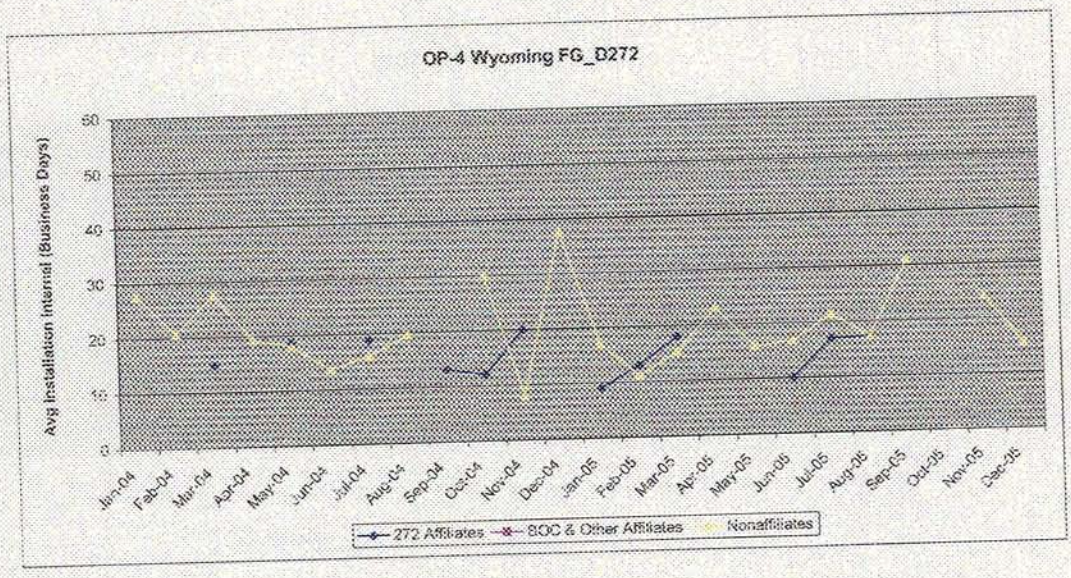
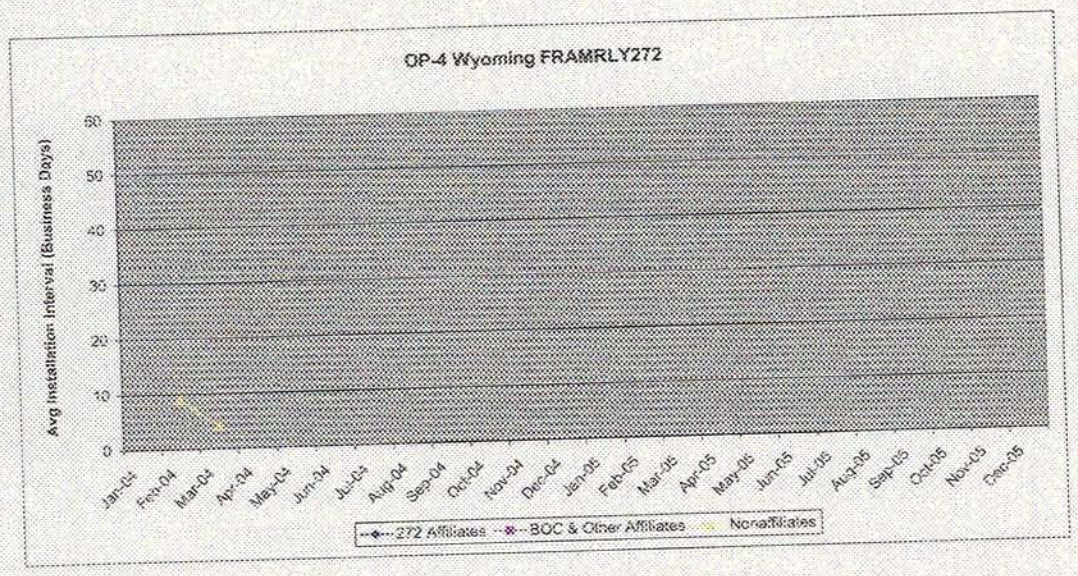
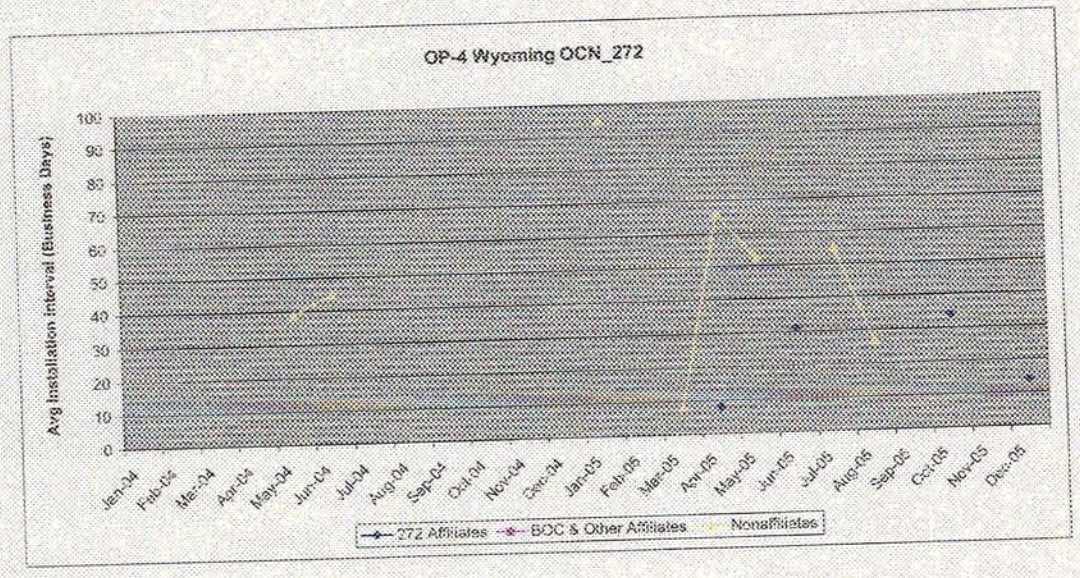
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Wyoming FG_D272
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Wyoming FRAMRLY272
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Wyoming OCN_272
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
70
80
90
100
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
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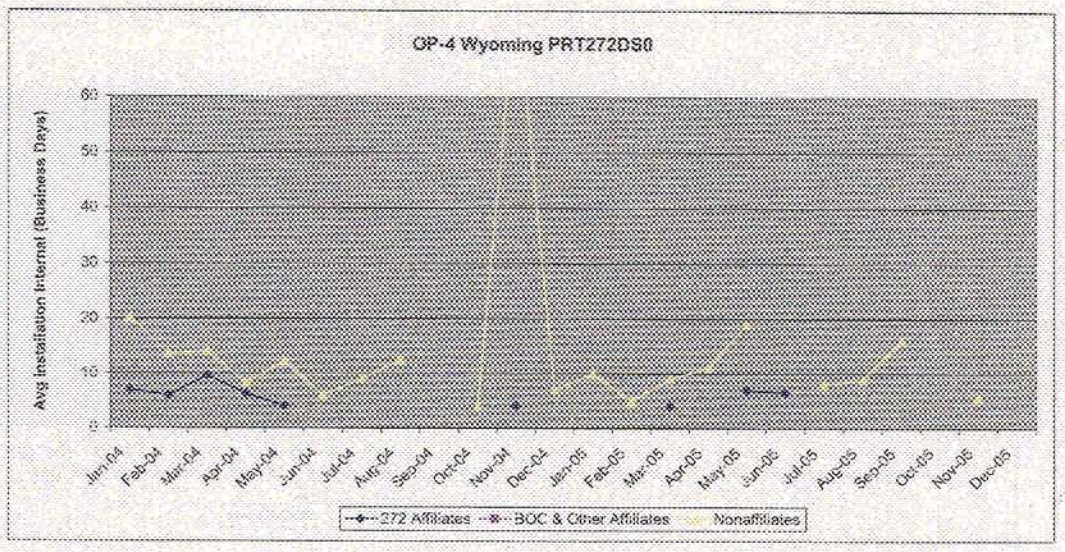
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Wyoming PRT272DS0
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
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Aug-05
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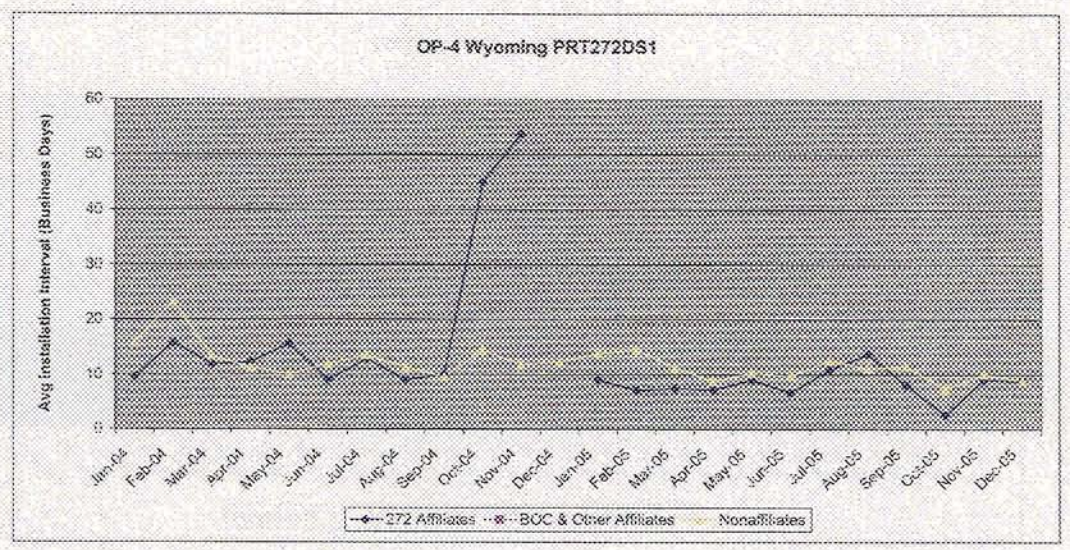
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Wyoming PRT272DS1
Avg installation interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
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Jan-05
Feb-05
Mar-05
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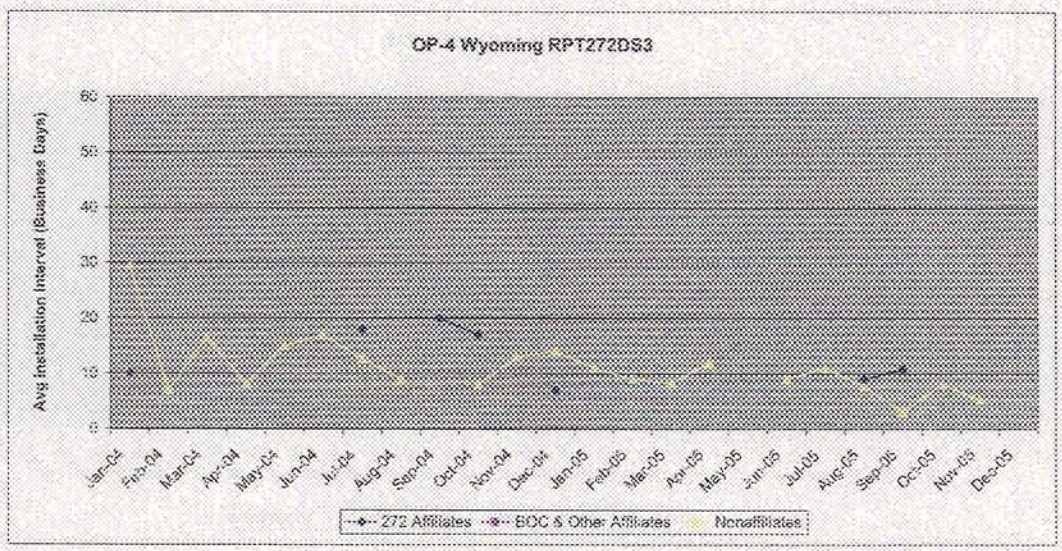
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Wyoming RPT272DS3
Avg installation interval (Business Days)
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50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
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May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates