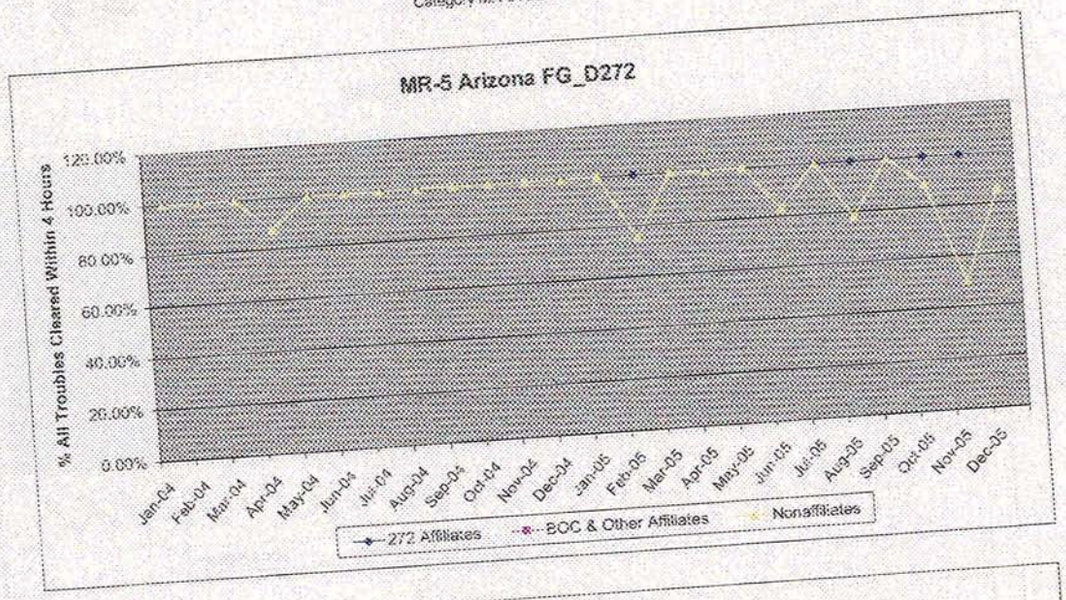
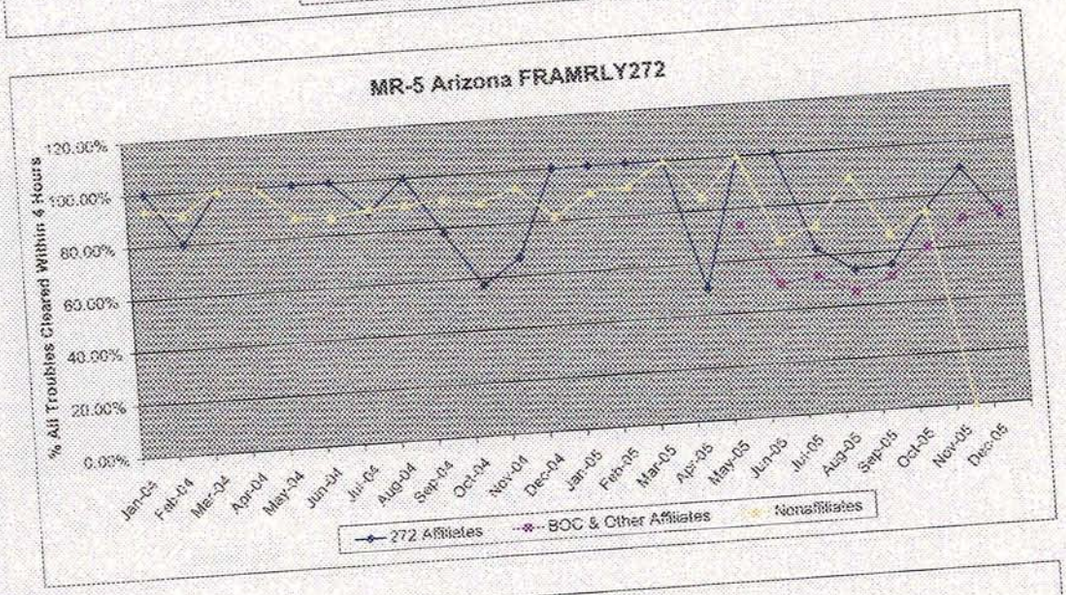
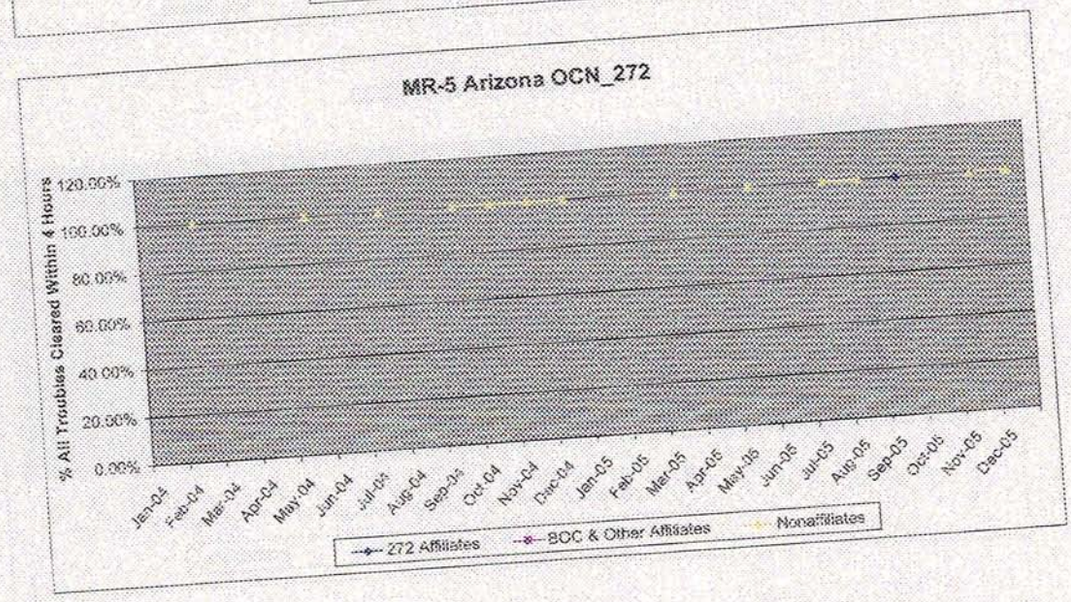
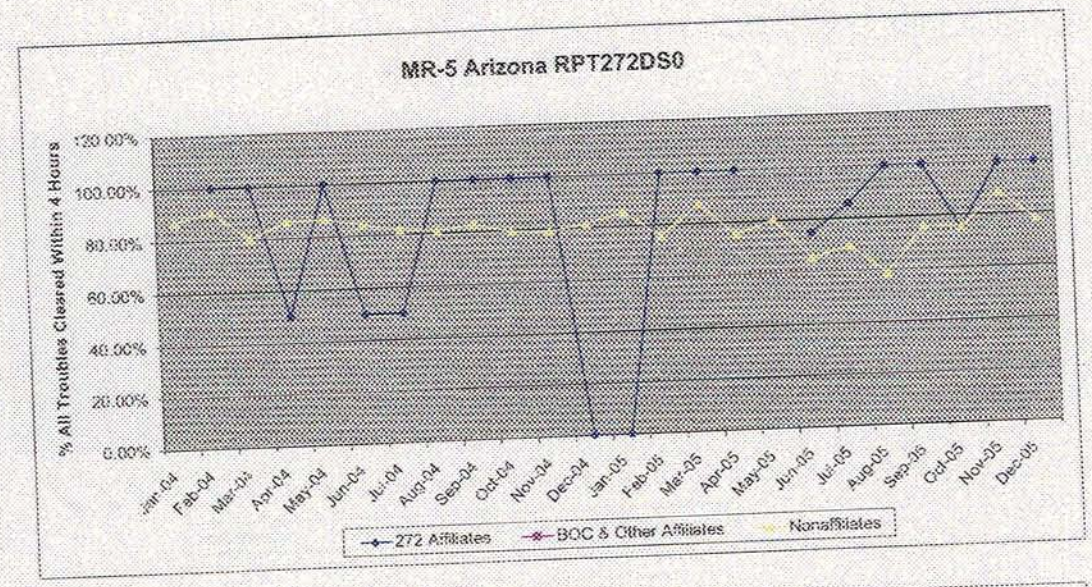
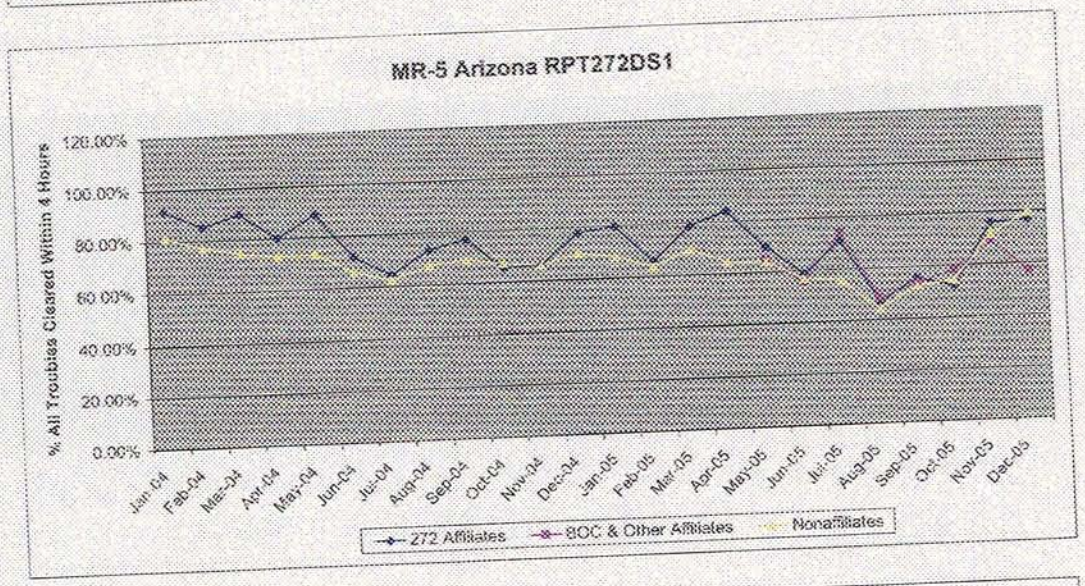
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category MR-5 Arizona




MR-5 Arizona RPT272DS0
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-5 Arizona RPT272DS1
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
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Jan-05
Feb-05
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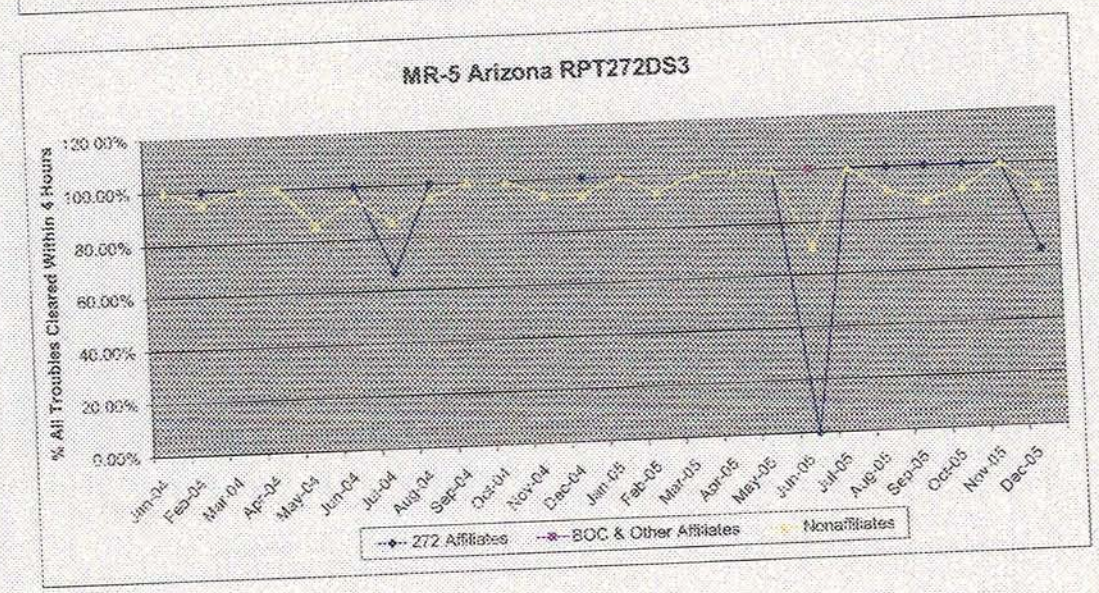
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-5 Arizona RPT272DS3
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
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Jan-05
Feb-05
Mar-05
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Aug-05
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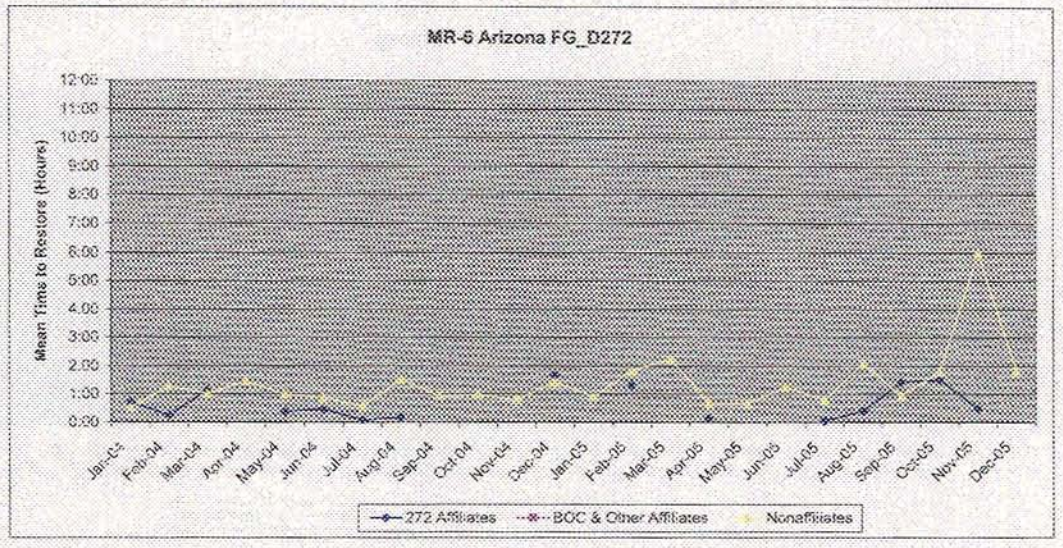
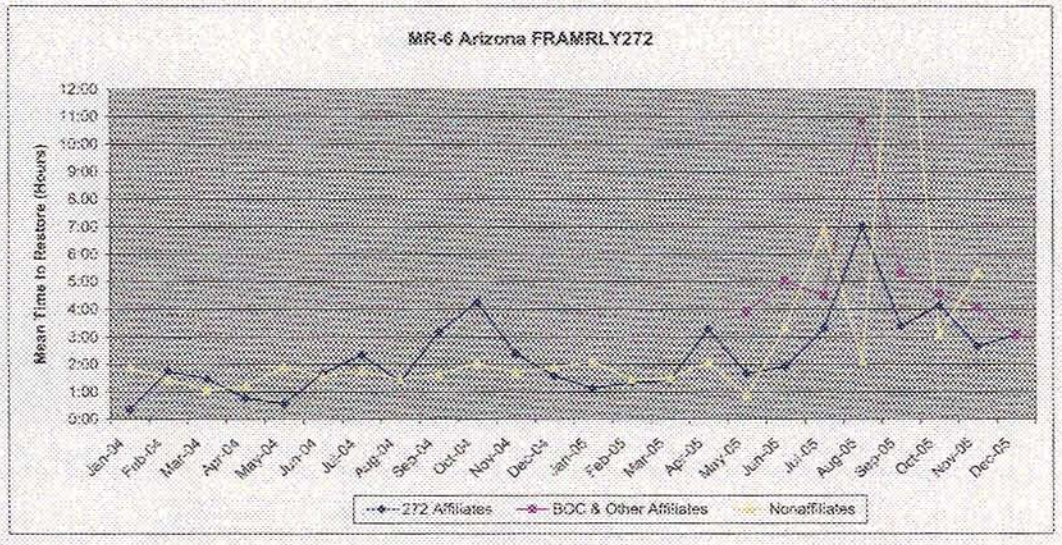
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Arizona FG_D272
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Arizona FRAMRLY272
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
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Jan-04
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Dec-04
Jan-05
Feb-05
Mar-05
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Jun-05
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Aug-05
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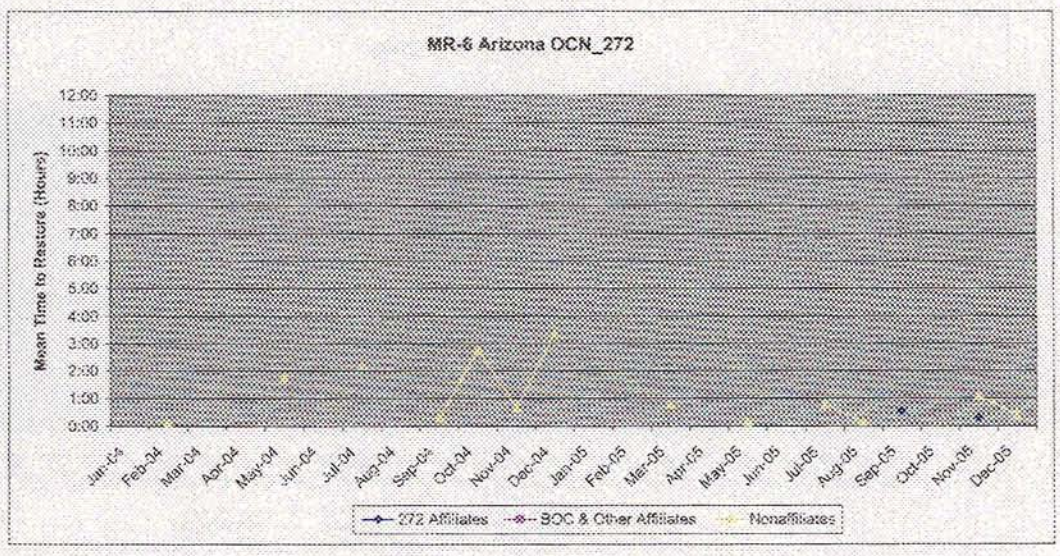
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Arizona OCN_272
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
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Jan-04
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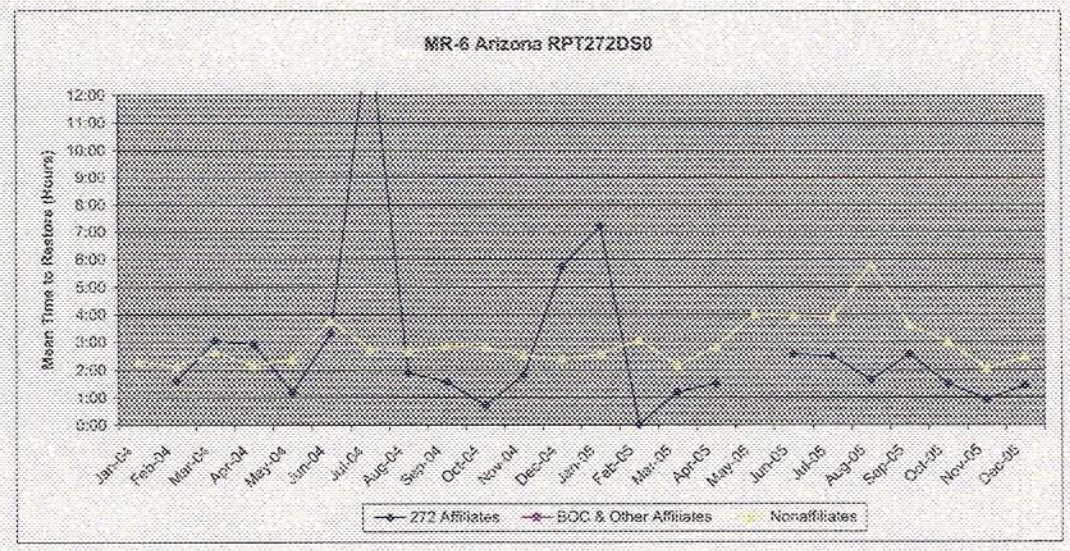
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Arizona RPT272DS0
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
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Jan-05
Feb-05
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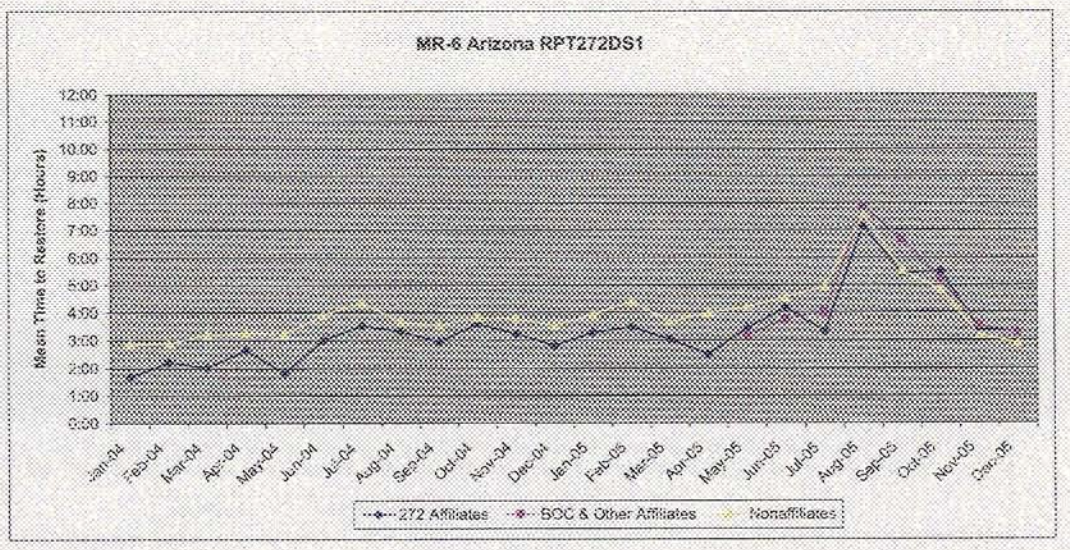
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Arizona RPT272DS1
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
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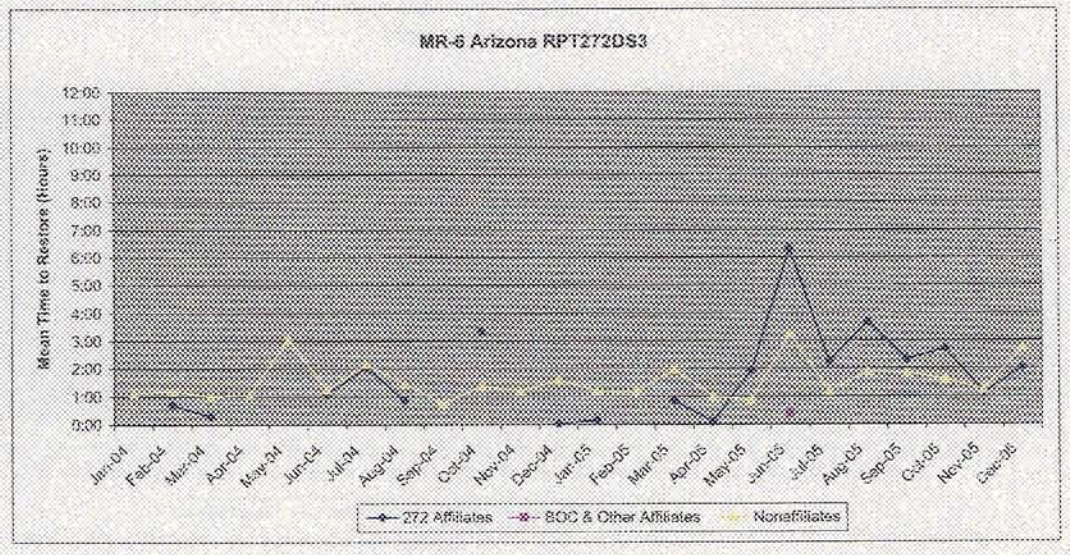
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Arizona RPT272DS3
Mean Time to Restore (Hours)
12:00
11:00
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6:00
5:00
4:00
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Jan-04
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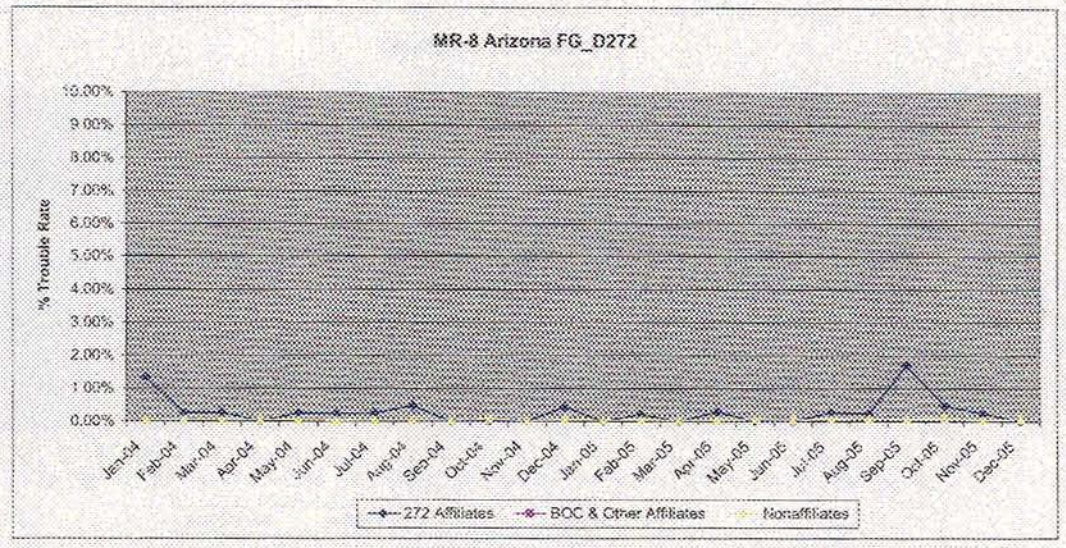
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Arizona FG_D272
% Trouble Rate
10.00%
9.00%
8.00%
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5.00%
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3.00%
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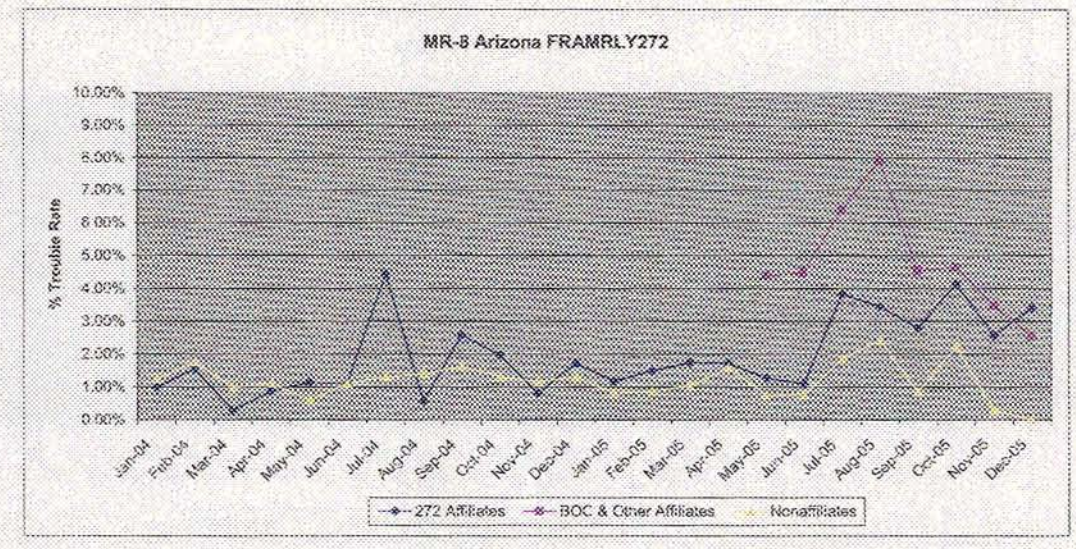
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Arizona FRAMRLY272
% Trouble Rate
10.00%
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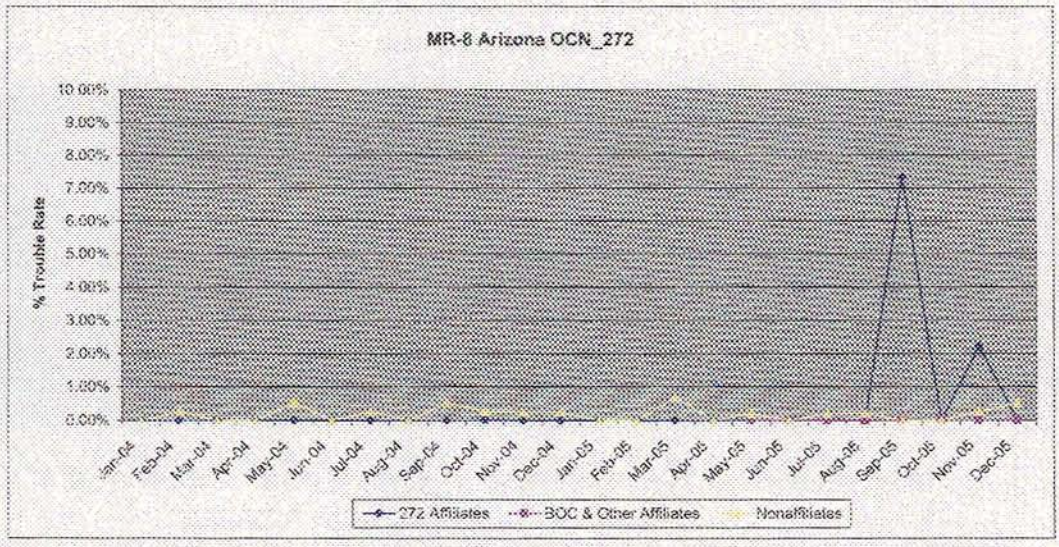
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Arizona OCN_272
% Trouble Rate
10.00%
9.00%
8.00%
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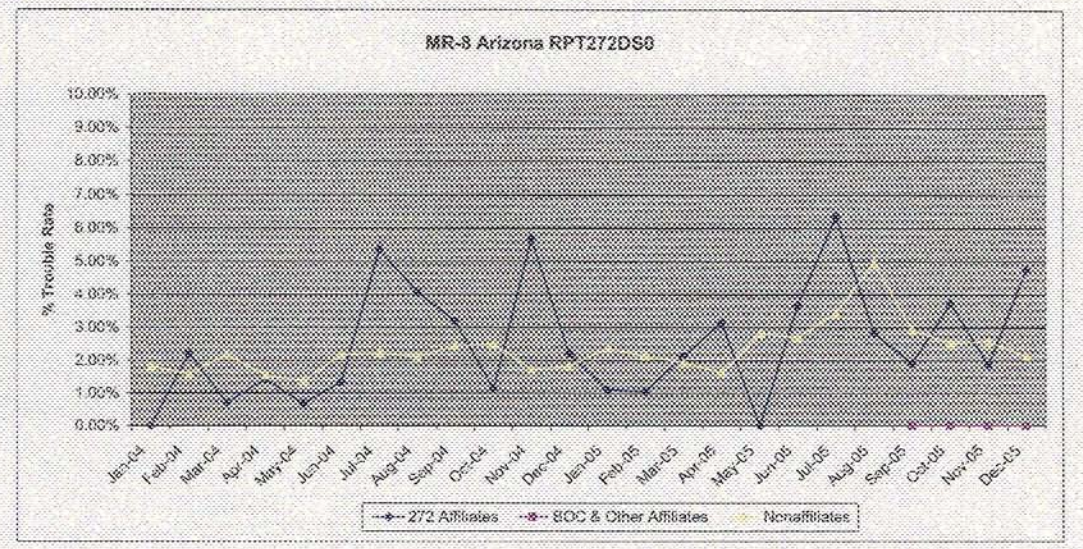
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Arizona RPT272DS0
% Trouble Rate
10.00%
9.00%
8.00%
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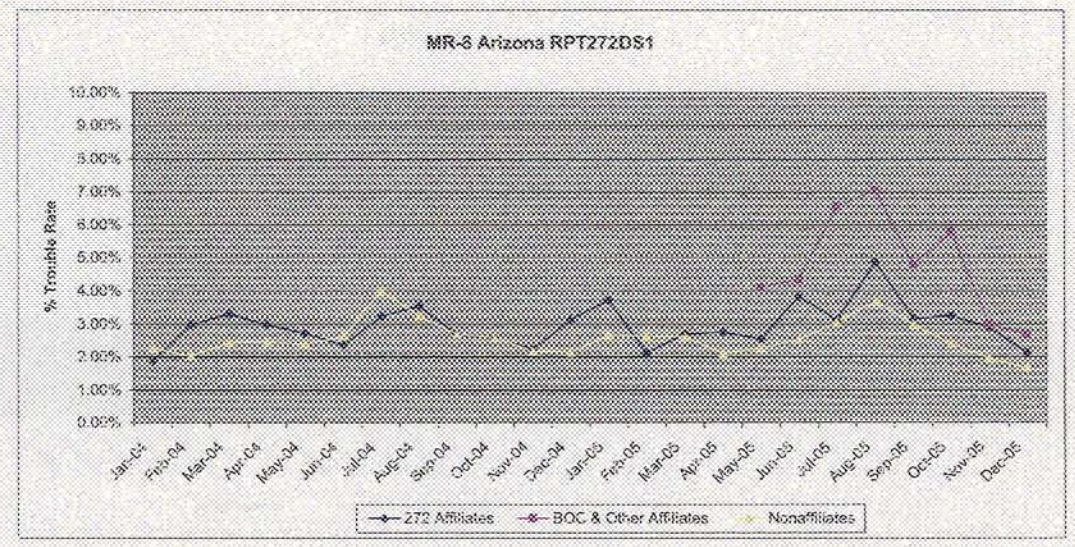
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Arizona RPT272DS1
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
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1.00%
0.00%
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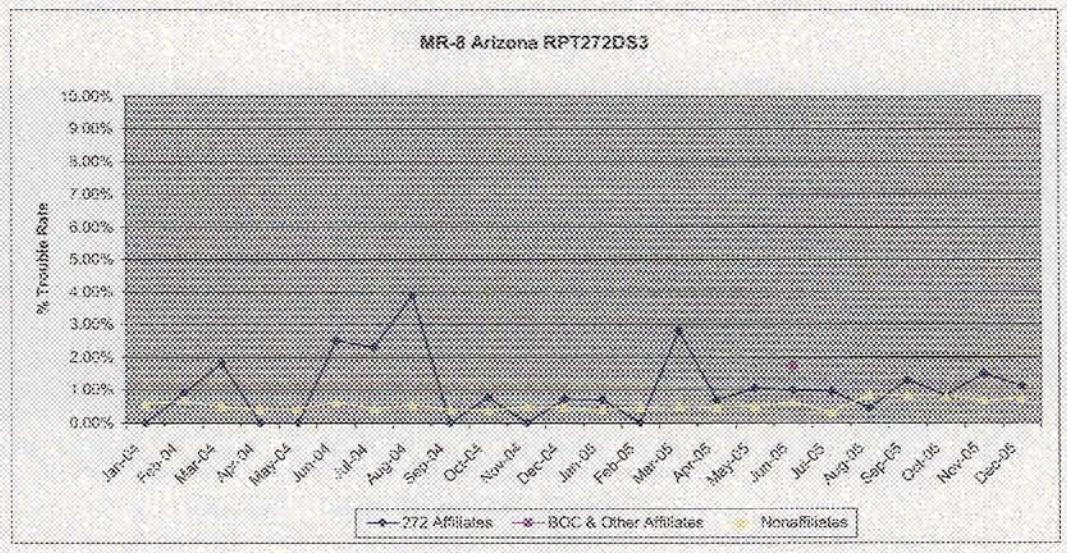
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Arizona RPT272DS3
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
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3.00%
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1.00%
0.00%
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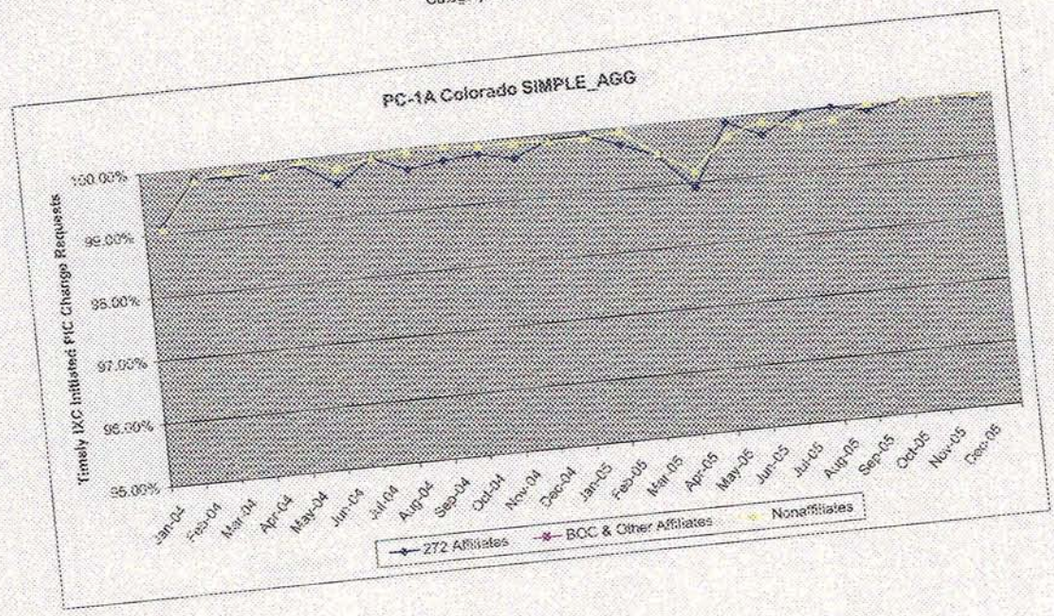
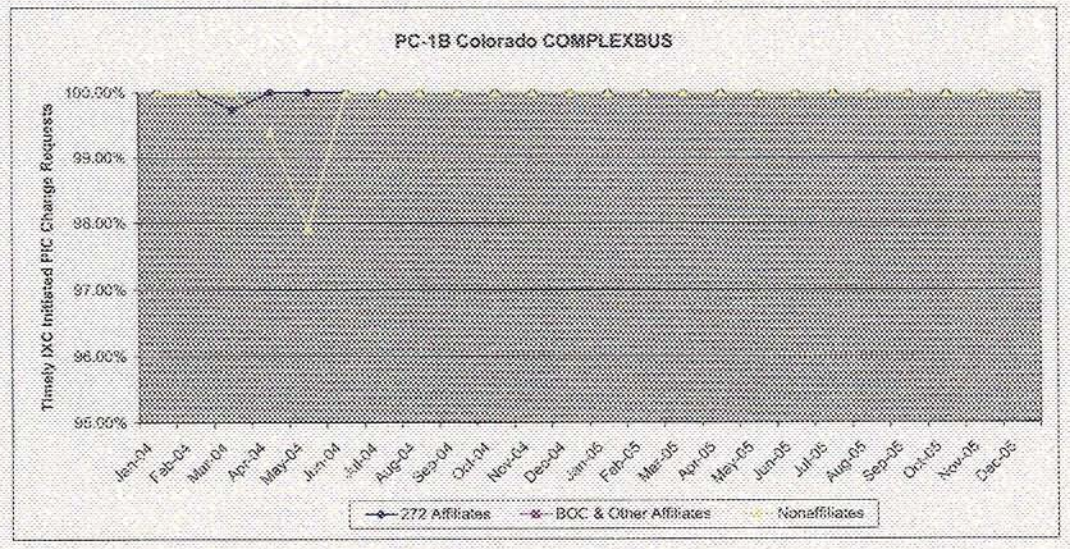
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category PC-1A Colorado




PC-1B Colorado COMPLEXBUS
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
96.00%
95.00%
Jan-04
Feb-04
Mar-04
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Feb-05
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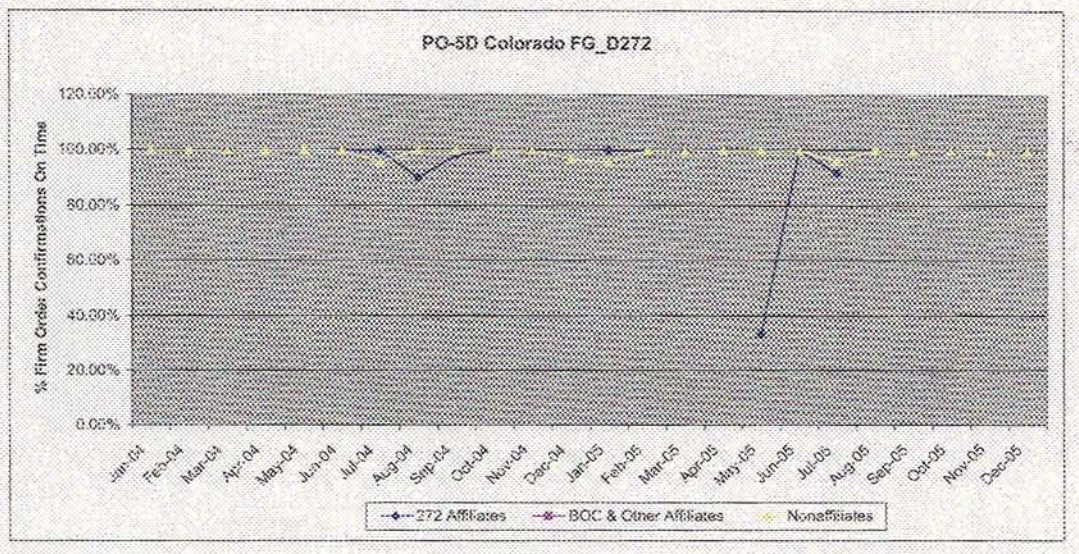
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Colorado FG_D272
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
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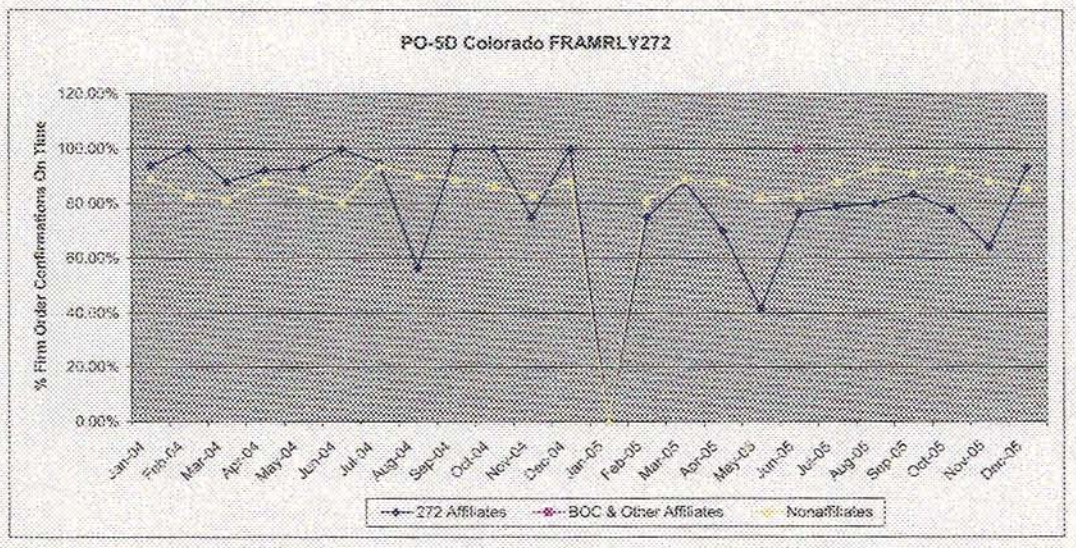
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Colorado FRAMRLY272
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
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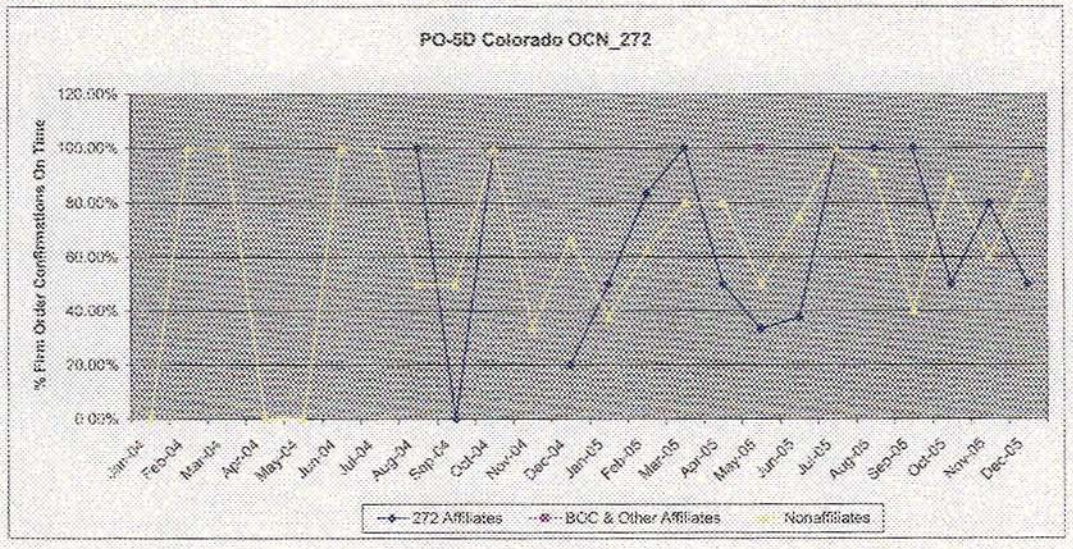
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Colorado OCN_272
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
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Jan-04
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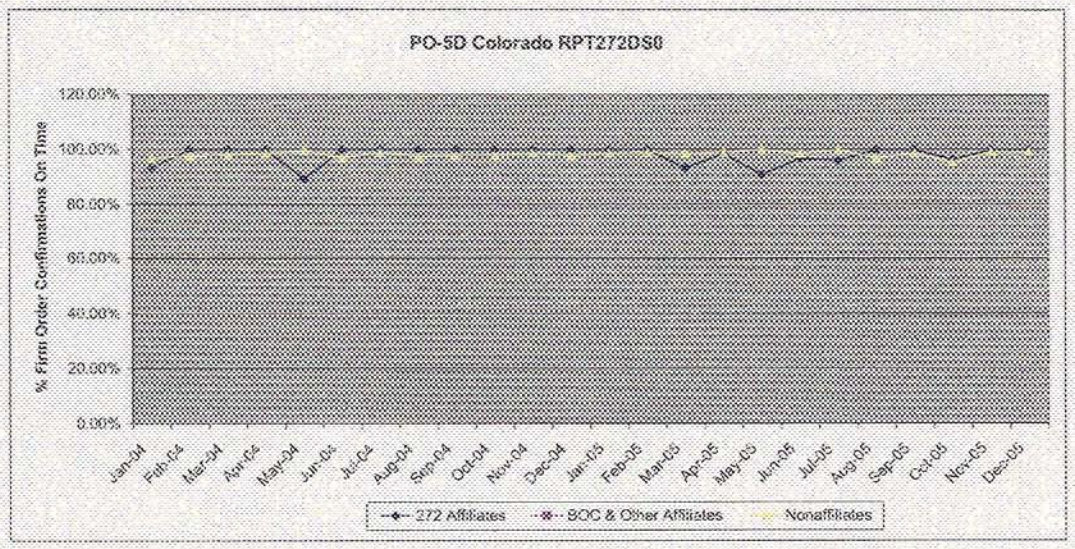
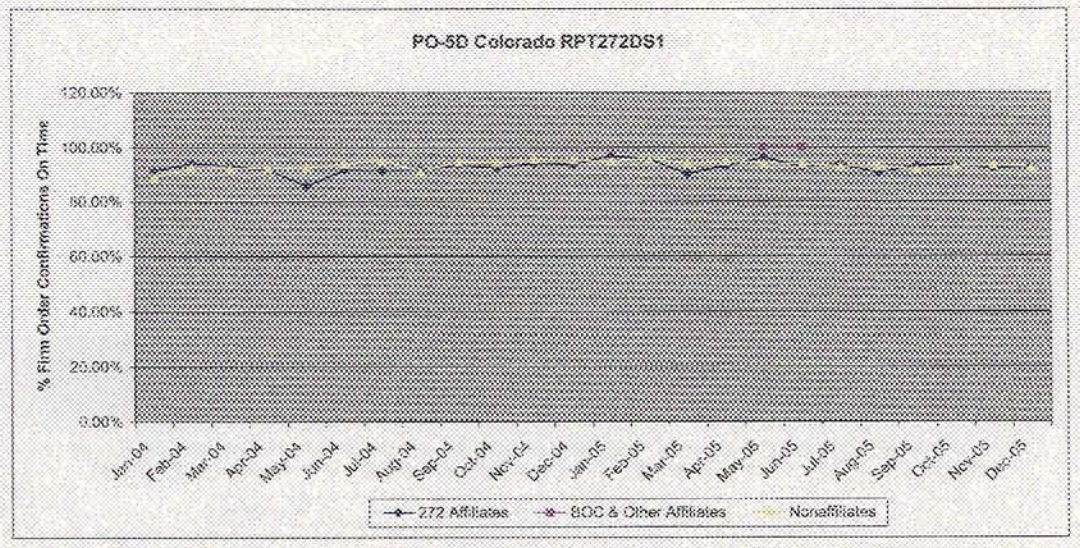
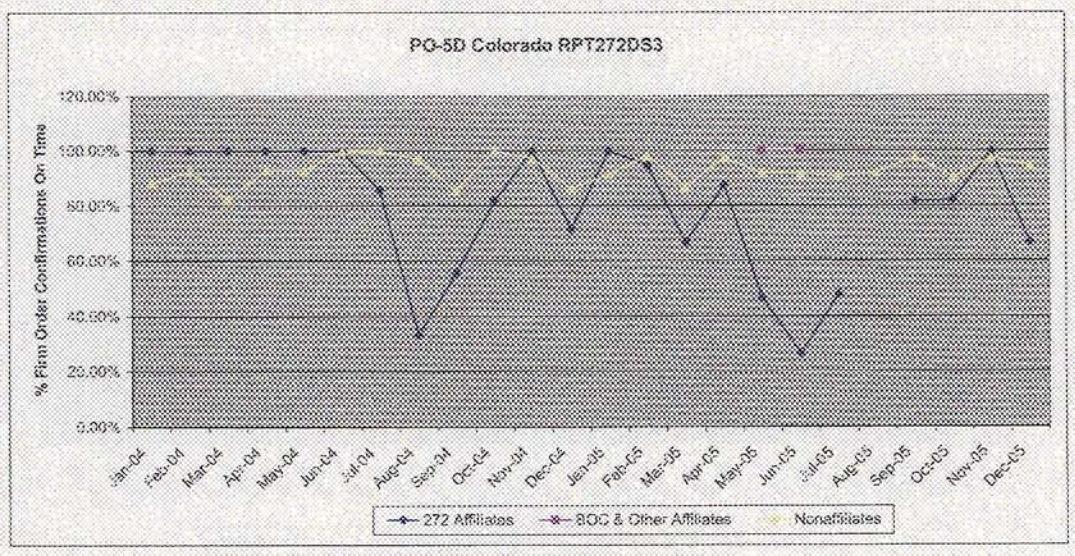
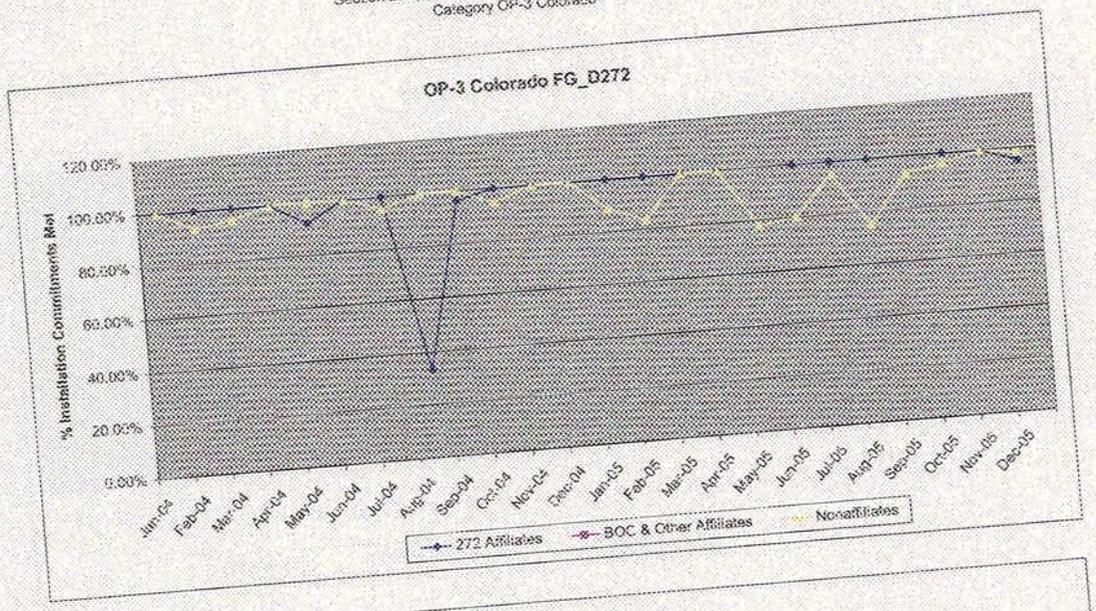
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

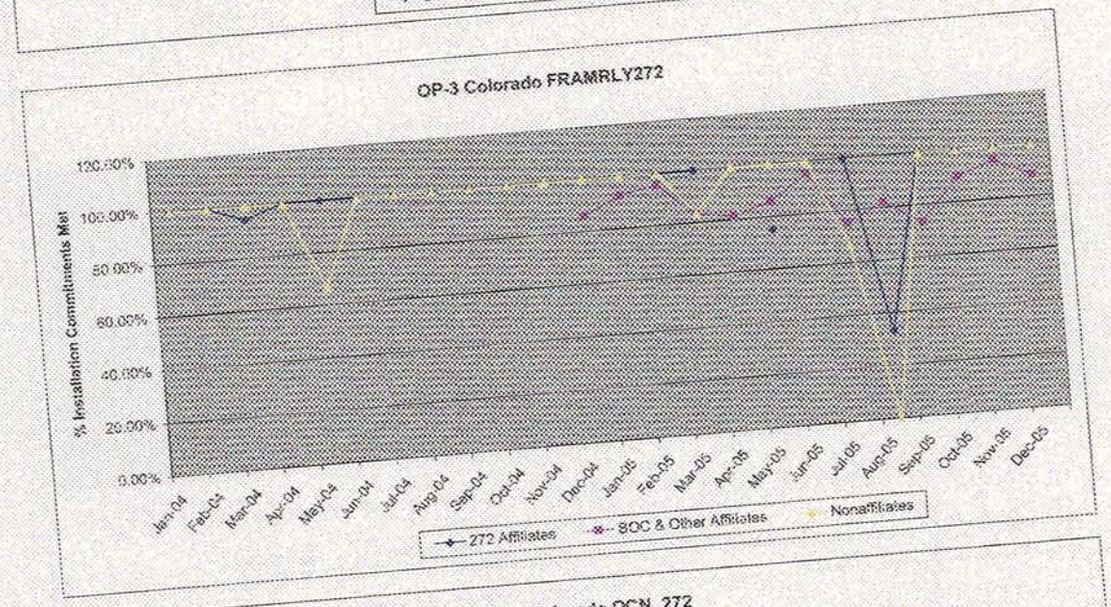

PO-5D Colorado RPT272DS0
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04 Feb-04 Mar-04 Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Jan-05 Feb-05 Mar-05 Apr-05 May-05 Jun-05 Jul-05 Aug-05 Sep-05 Oct-05 Nov-05 Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

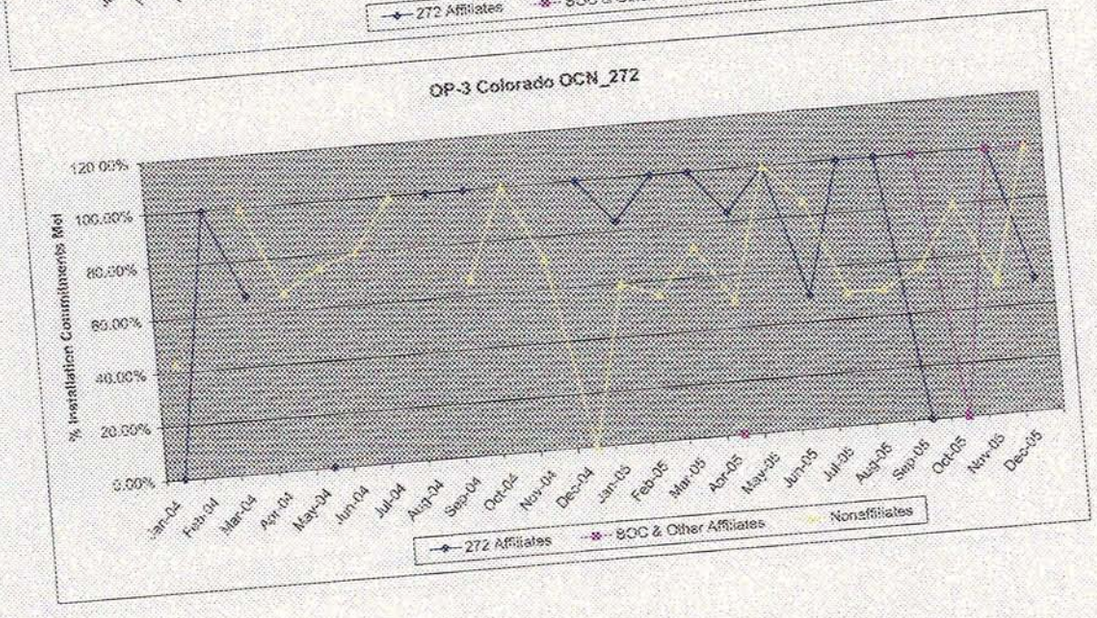

PO-5D Colorado RPT272DS1
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04 Feb-04 Mar-04 Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Jan-05 Feb-05 Mar-05 Apr-05 May-05 Jun-05 Jul-05 Aug-05 Sep-05 Oct-05 Nov-05 Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

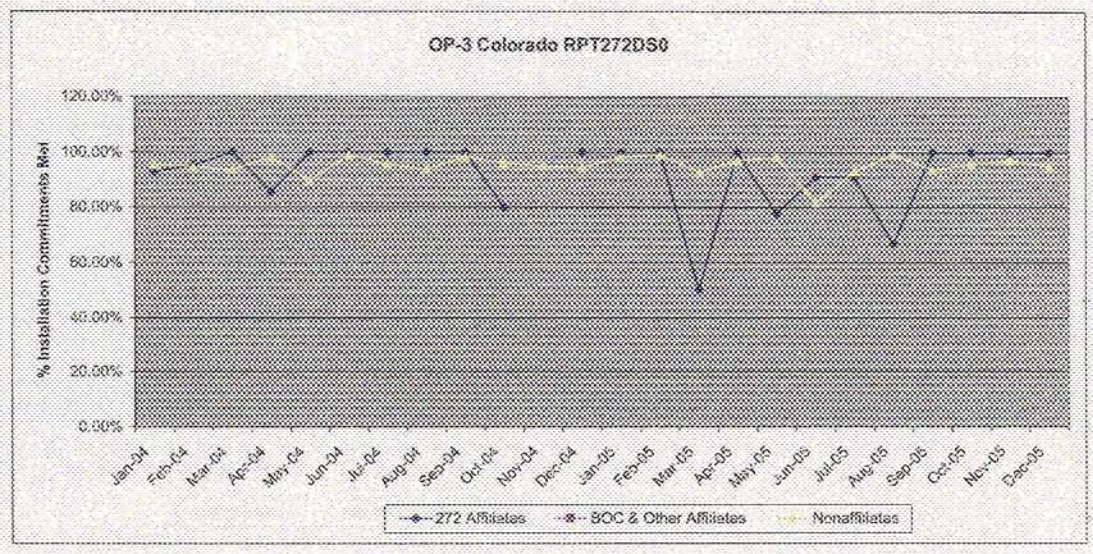

PO-5D Colorado RPT272DS3
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04 Feb-04 Mar-04 Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Jan-05 Feb-05 Mar-05 Apr-05 May-05 Jun-05 Jul-05 Aug-05 Sep-05 Oct-05 Nov-05 Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

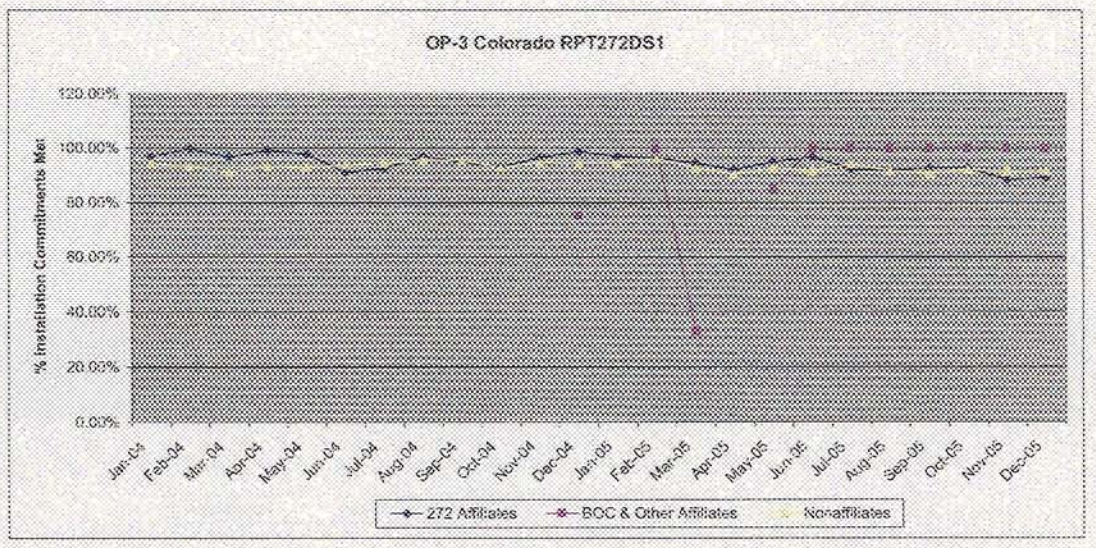
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category OP-3 Colorado

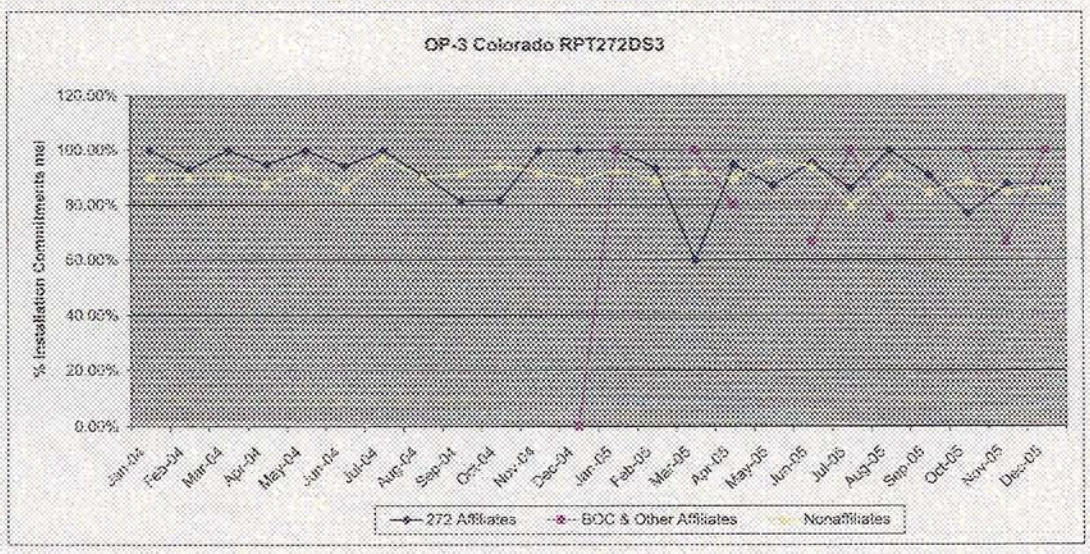


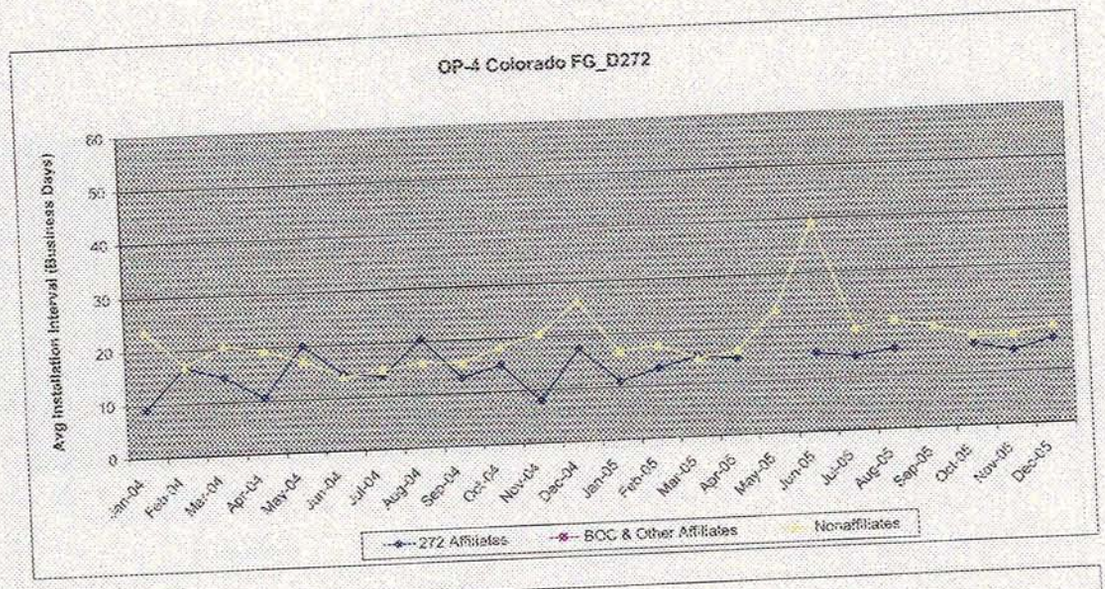



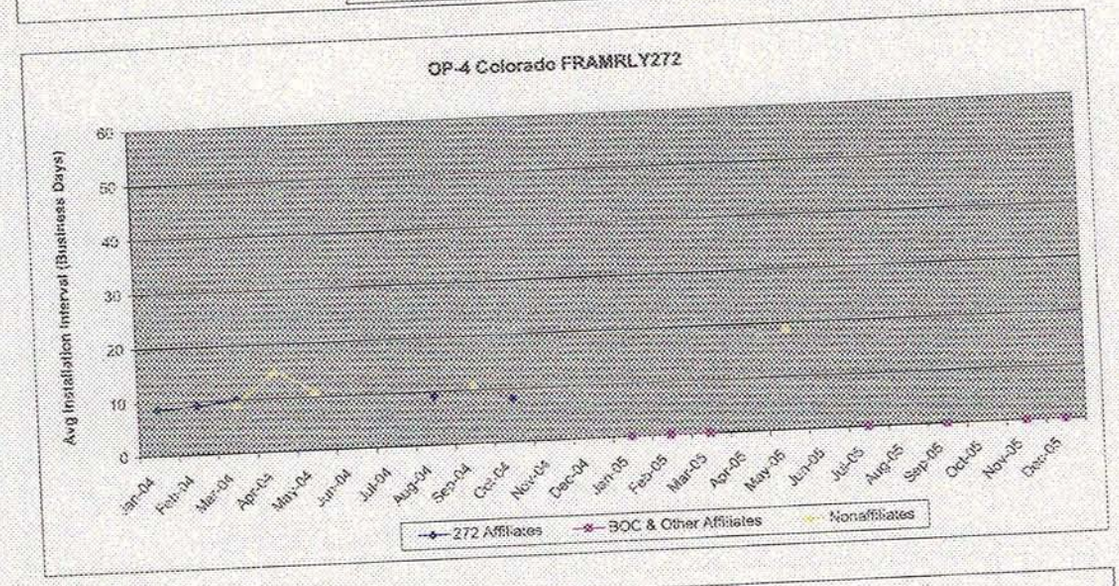

OP-3 Colorado RPT272DS0
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04 Feb-04 Mar-04 Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Jan-05 Feb-05 Mar-05 Apr-05 May-05 Jun-05 Jul-05 Aug-05 Sep-05 Oct-05 Nov-05 Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

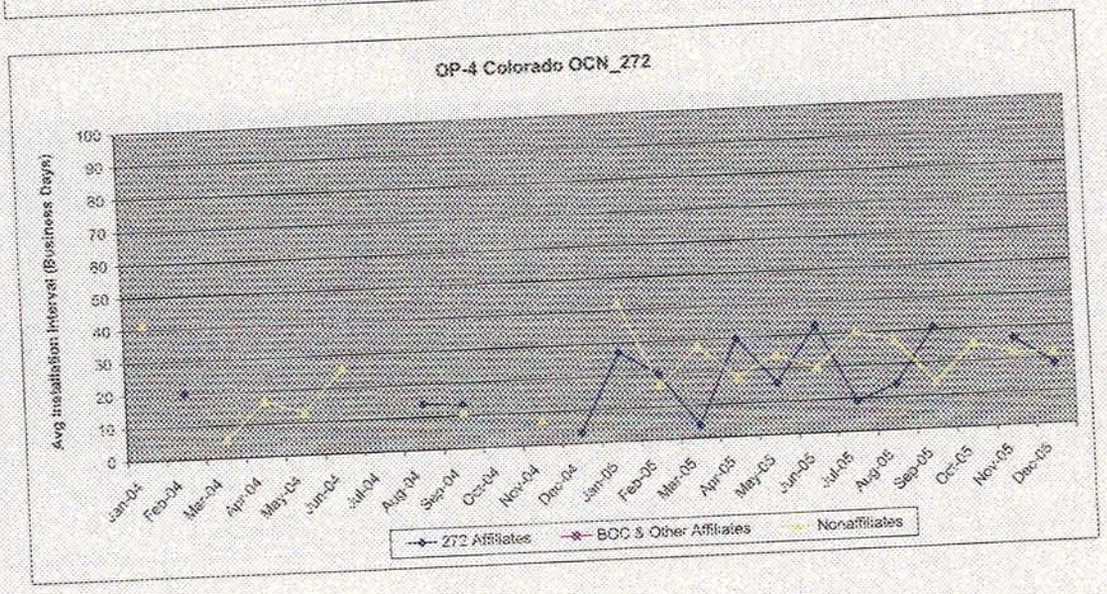

OP-3 Colorado RPT272DS1
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04 Feb-04 Mar-04 Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Jan-05 Feb-05 Mar-05 Apr-05 May-05 Jun-05 Jul-05 Aug-05 Sep-05 Oct-05 Nov-05 Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

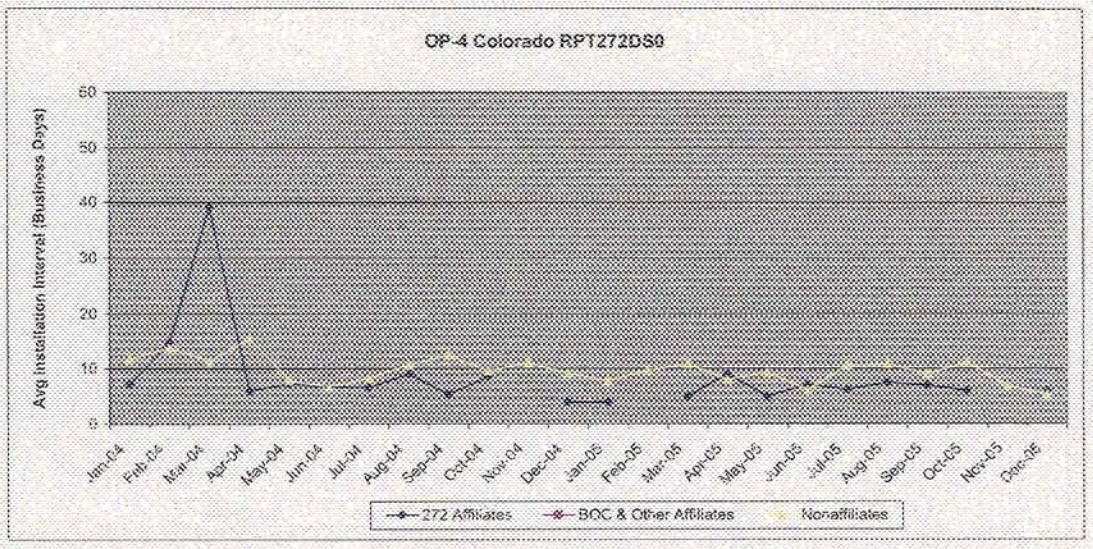

OP-3 Colorado RPT272DS3
% Installation Commitments met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04 Feb-04 Mar-04 Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Jan-05 Feb-05 Mar-05 Apr-05 May-05 Jun-05 Jul-05 Aug-05 Sep-05 Oct-05 Nov-05 Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

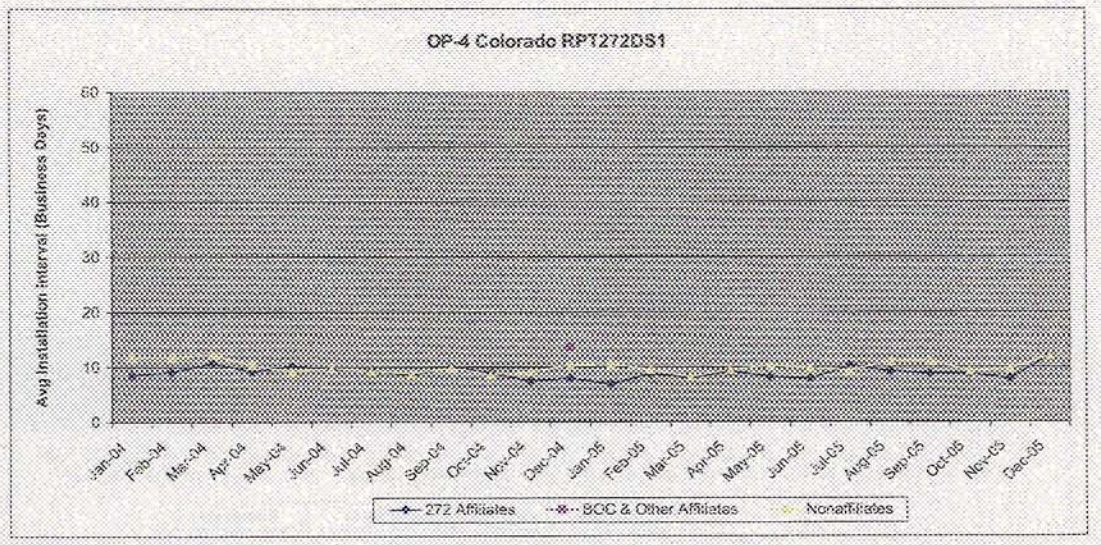
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category OP-4 Colorado

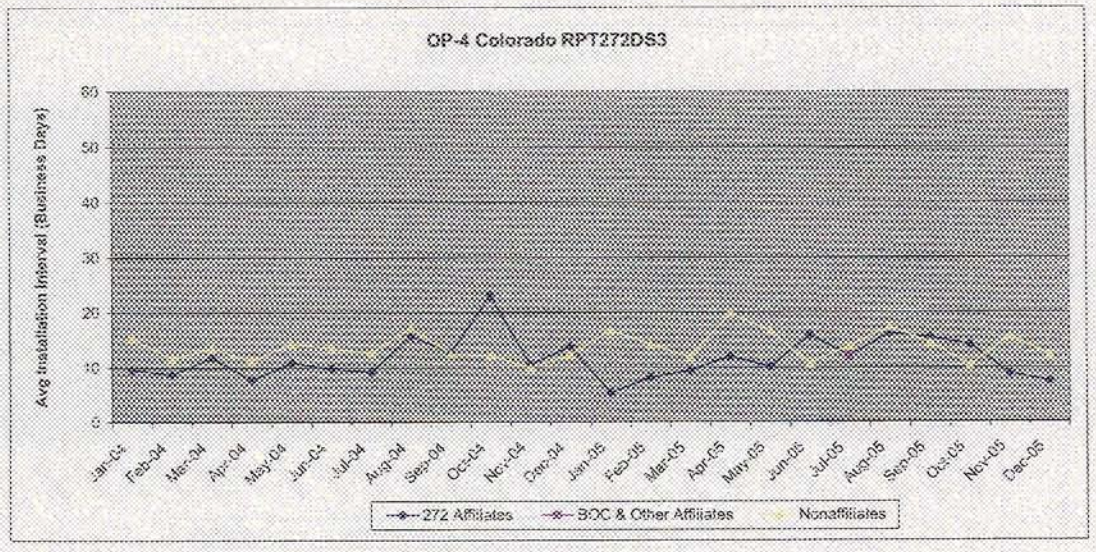


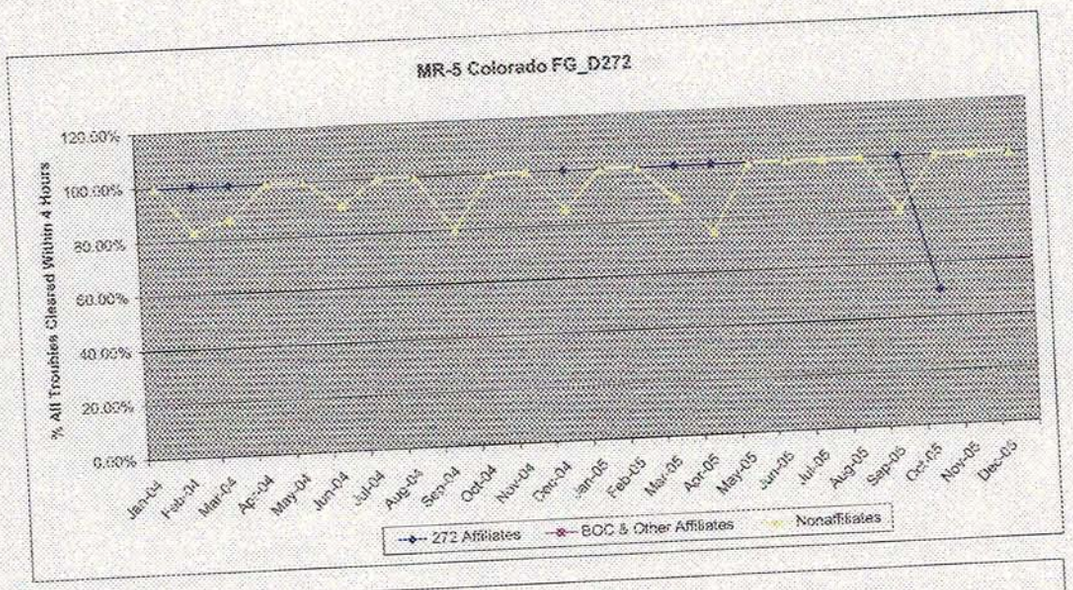



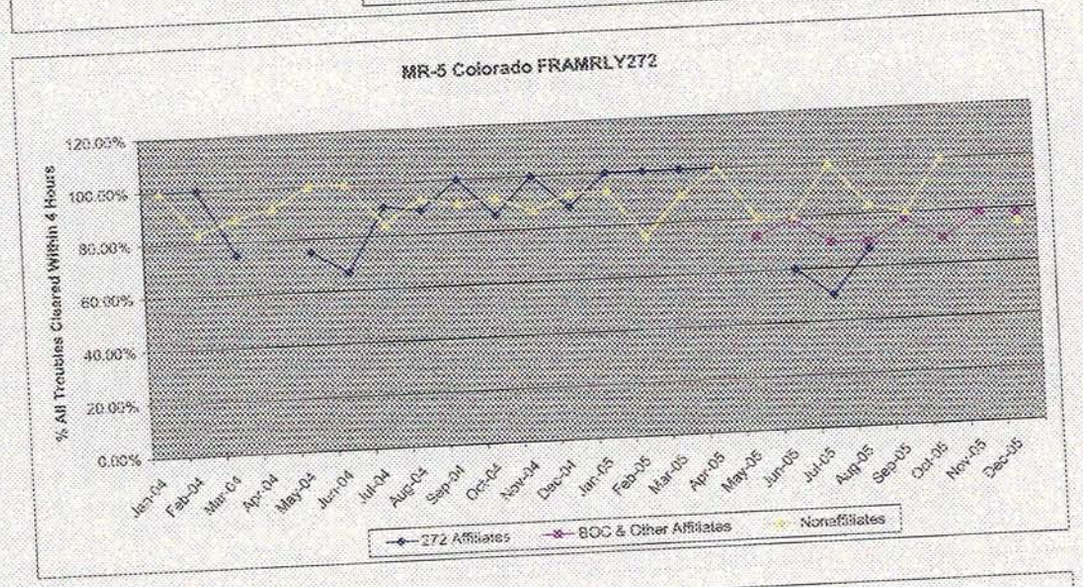

OP-4 Colorado RPT272DS0
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

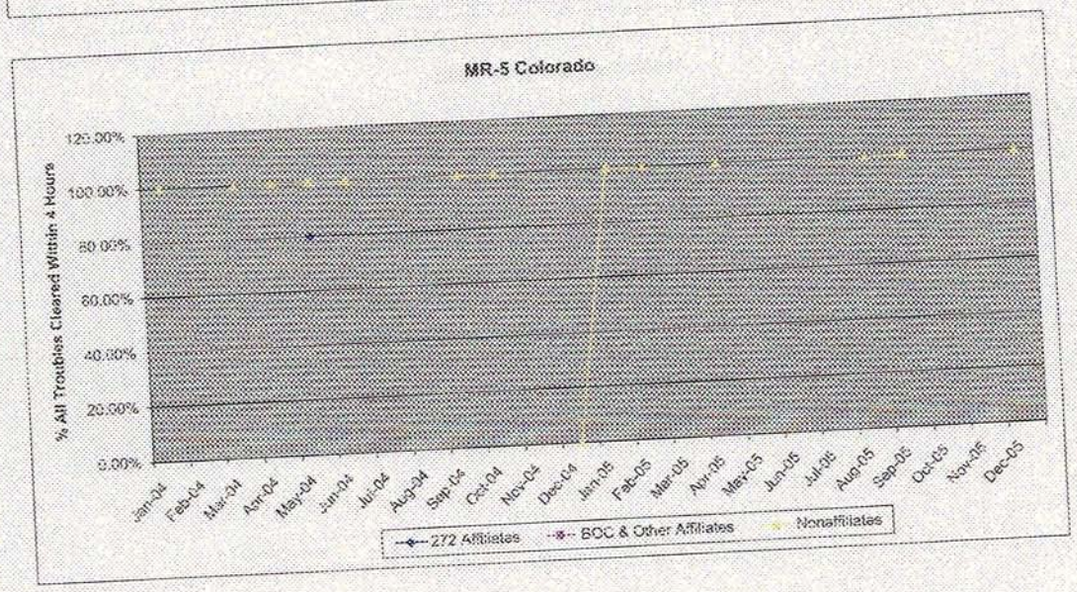

OP-4 Colorado RPT272DS1
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Colorado RPT272DS3
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

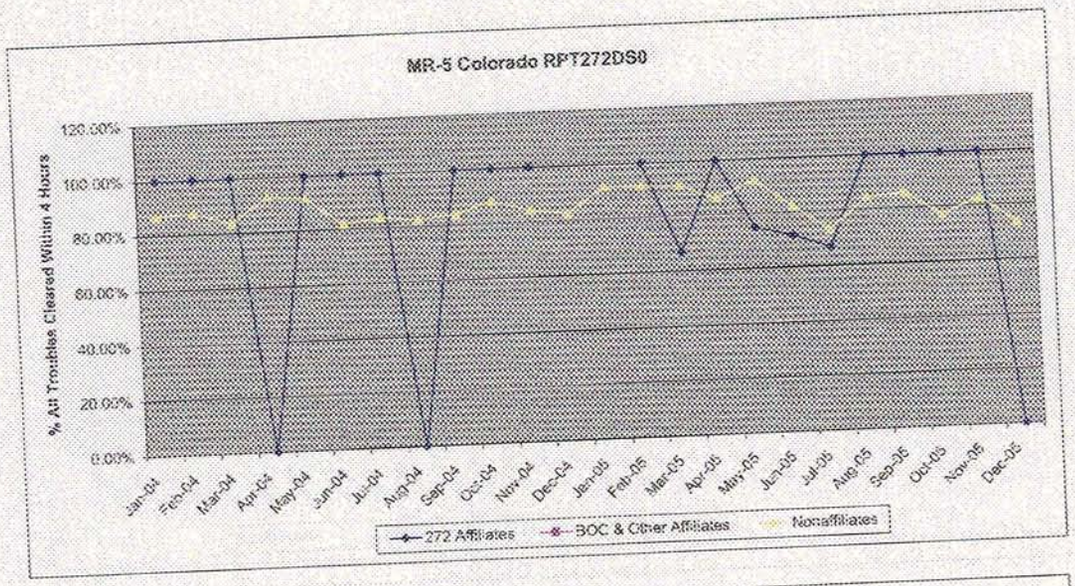
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category MR-5 Colorado

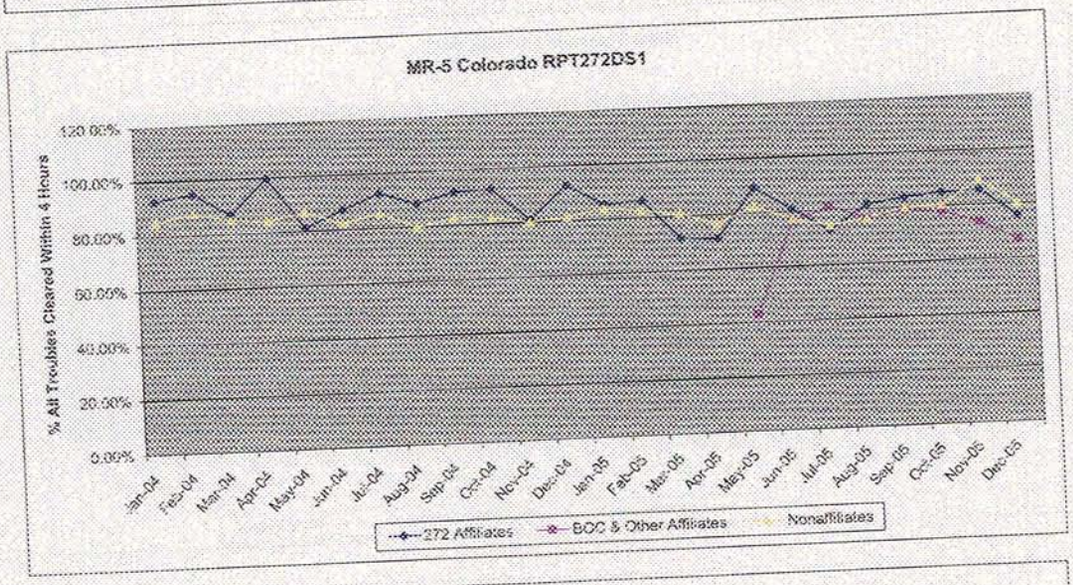


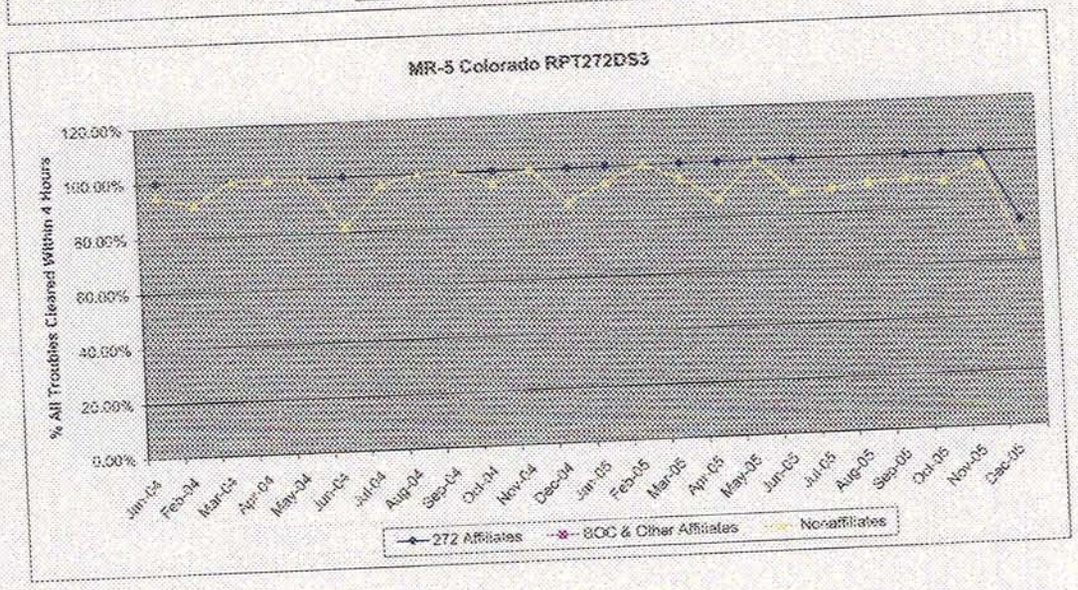



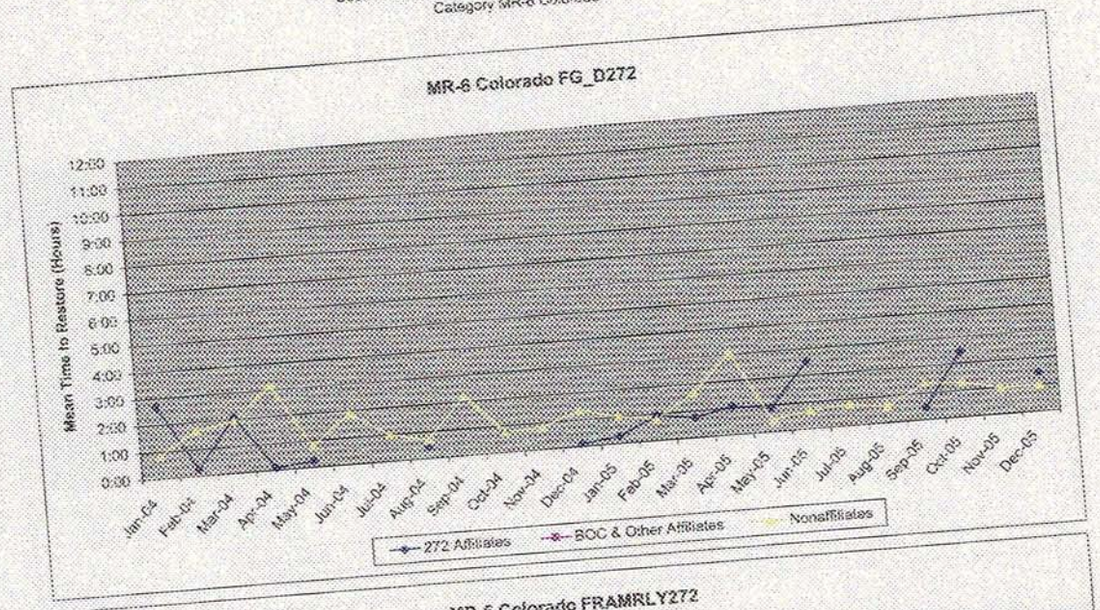
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category MR-5 Colorado

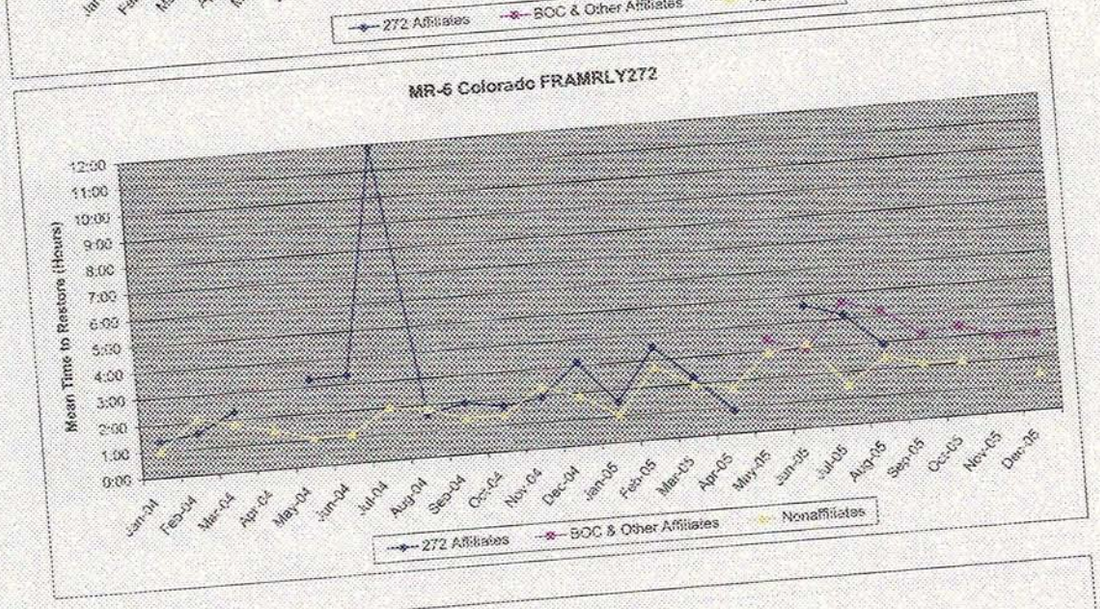


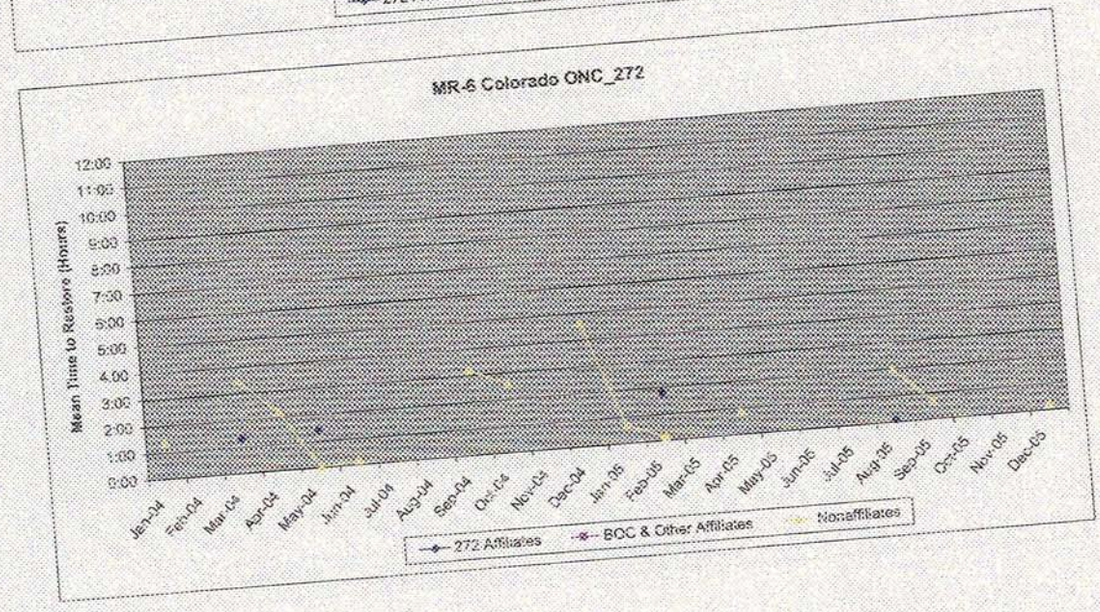



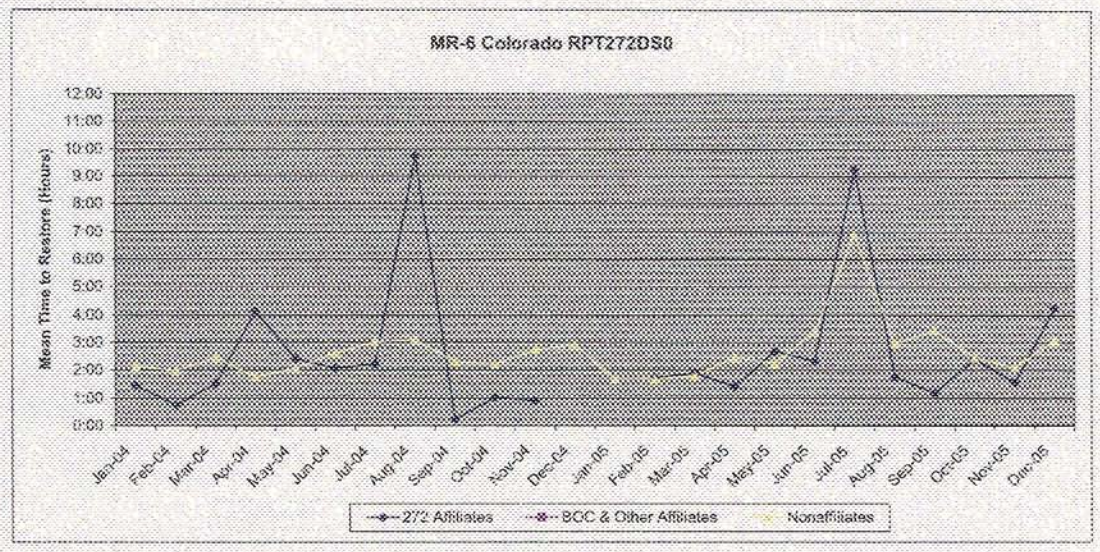



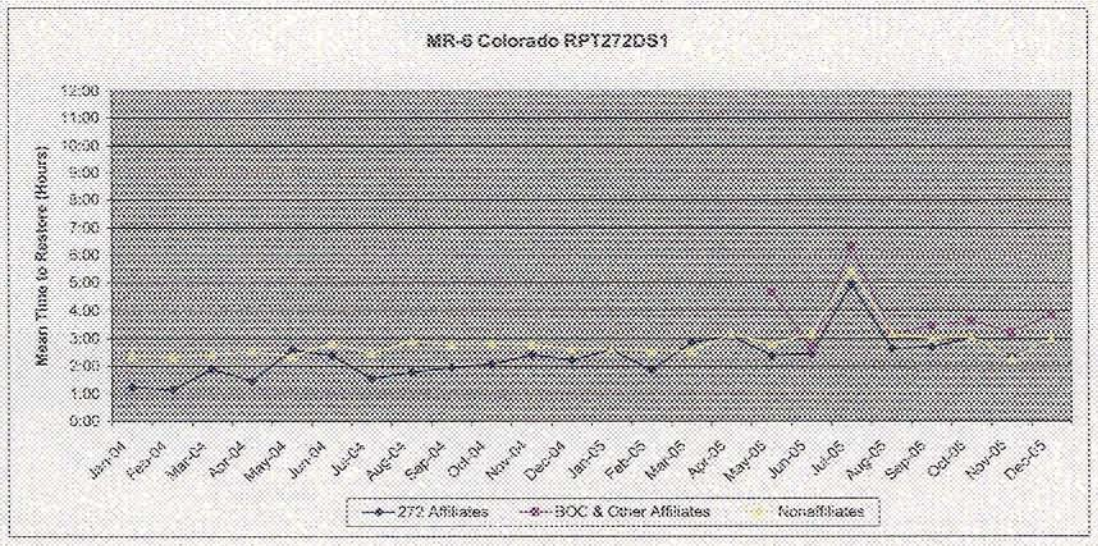
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category MR-6 Colorado

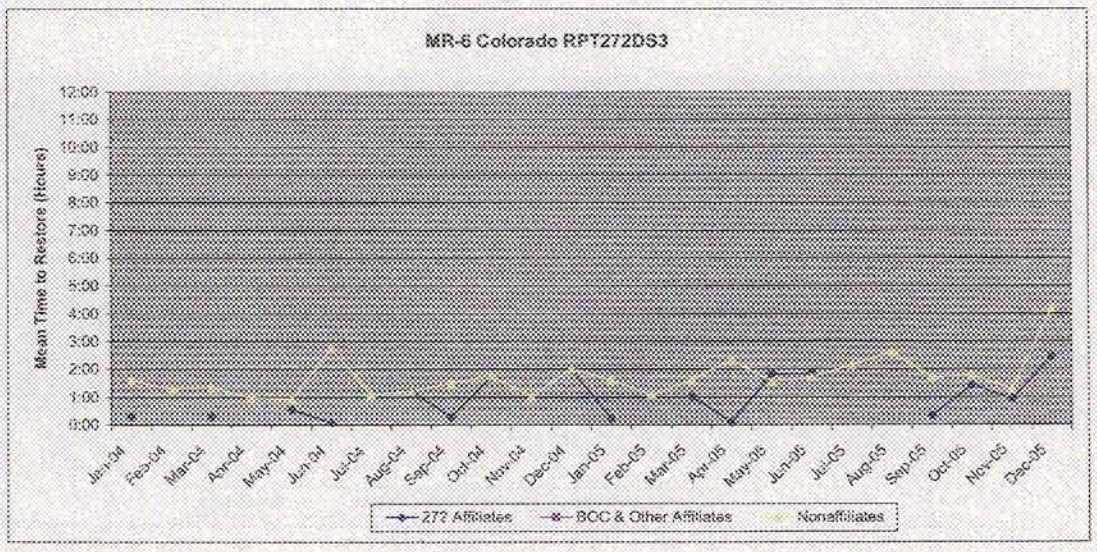


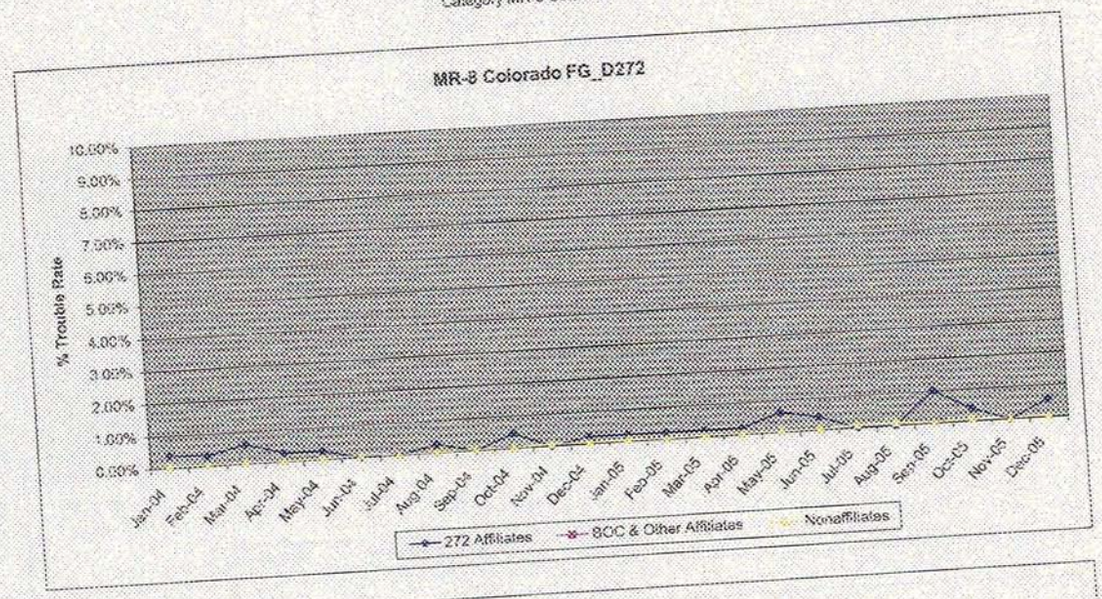



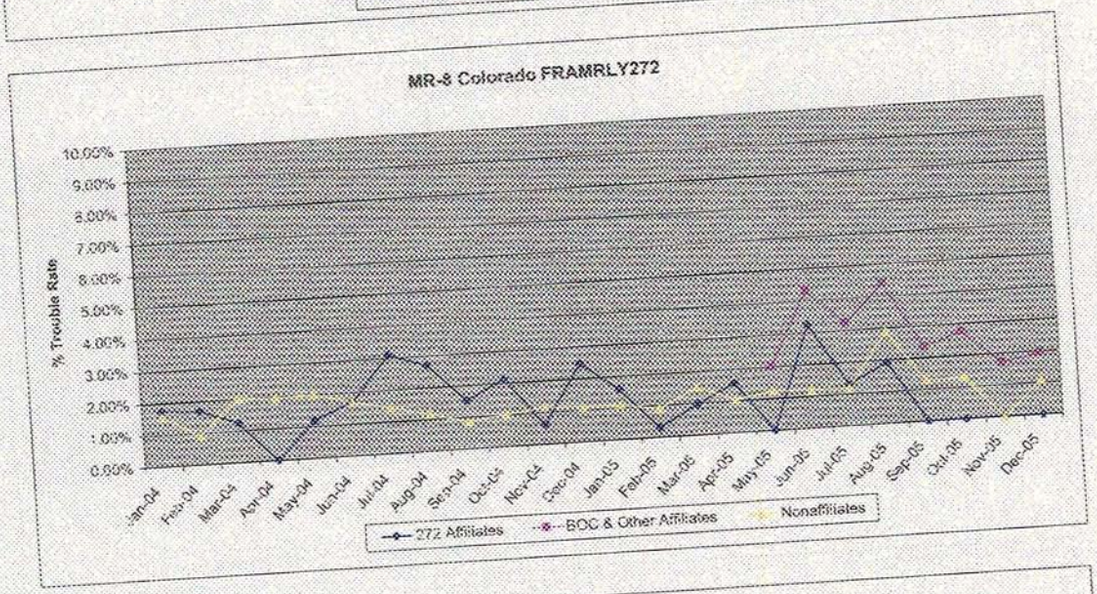

MR-6 Colorado RPT272DS0
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

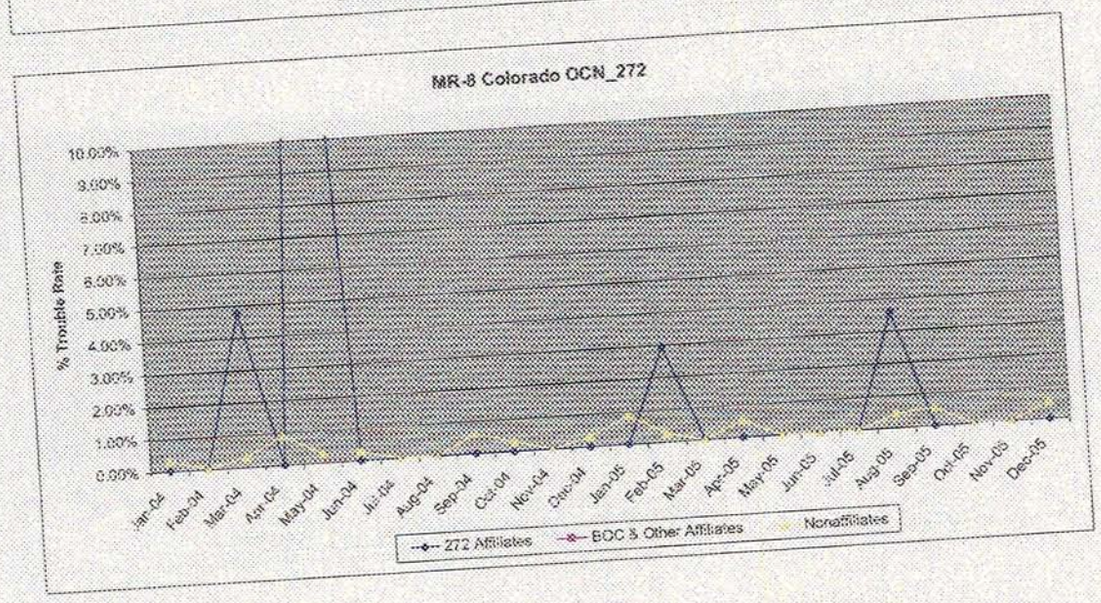

MR-6 Colorado RPT272DS1
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Colorado RPT272DS3
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

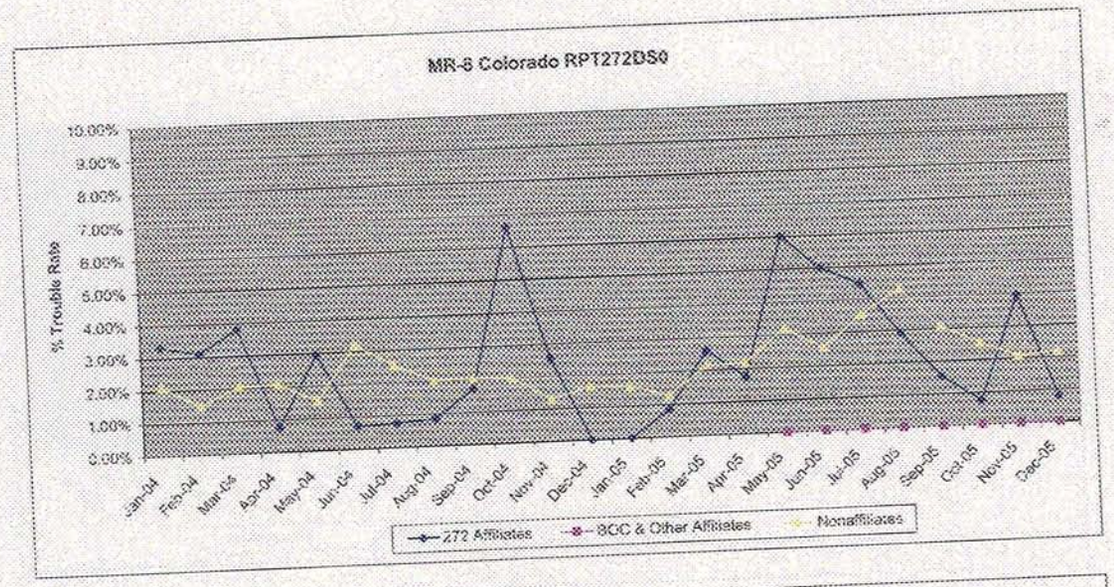
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category MR-8 Colorado

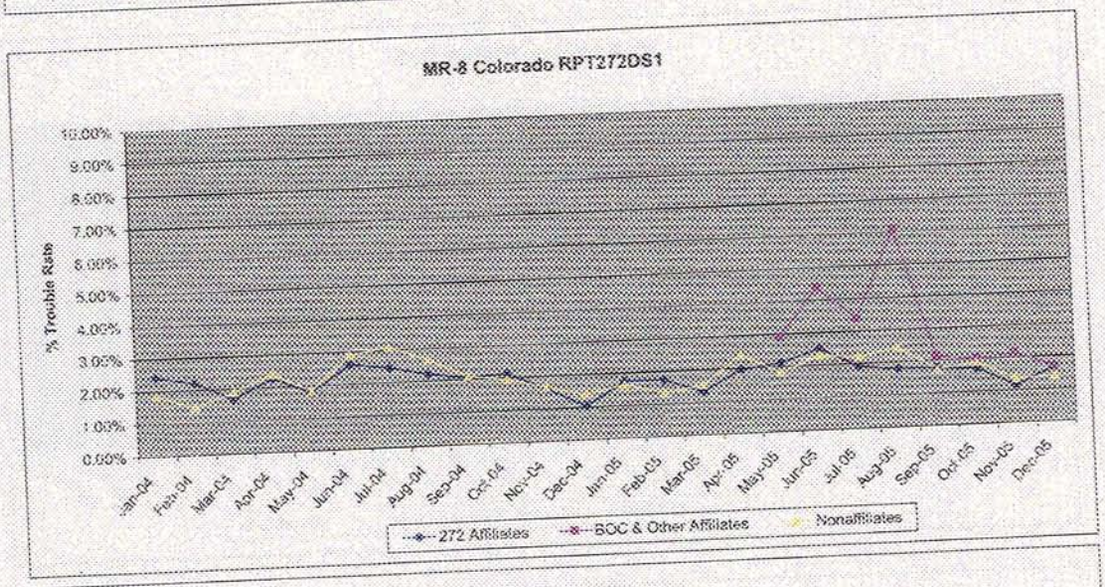


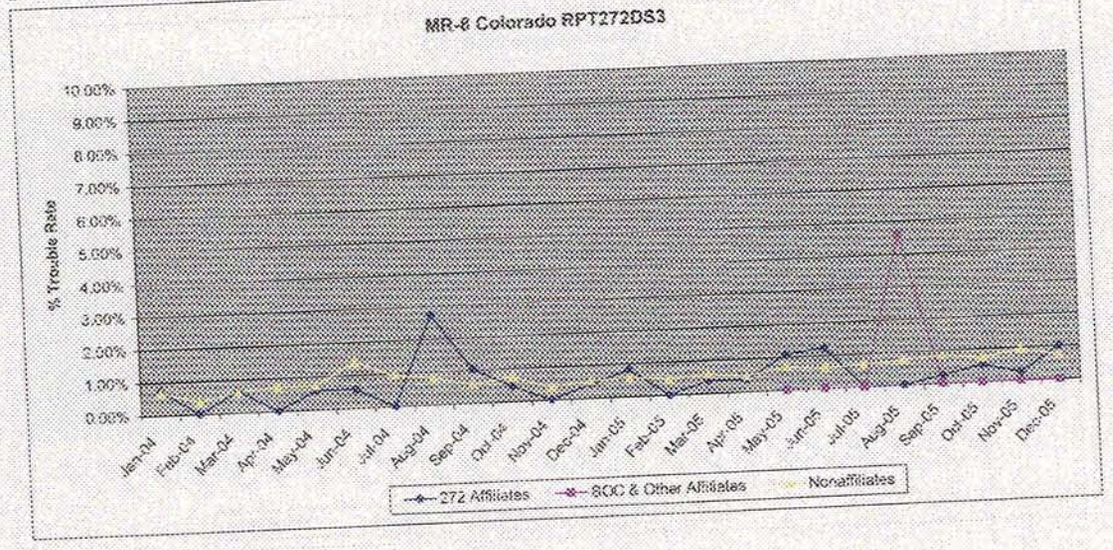



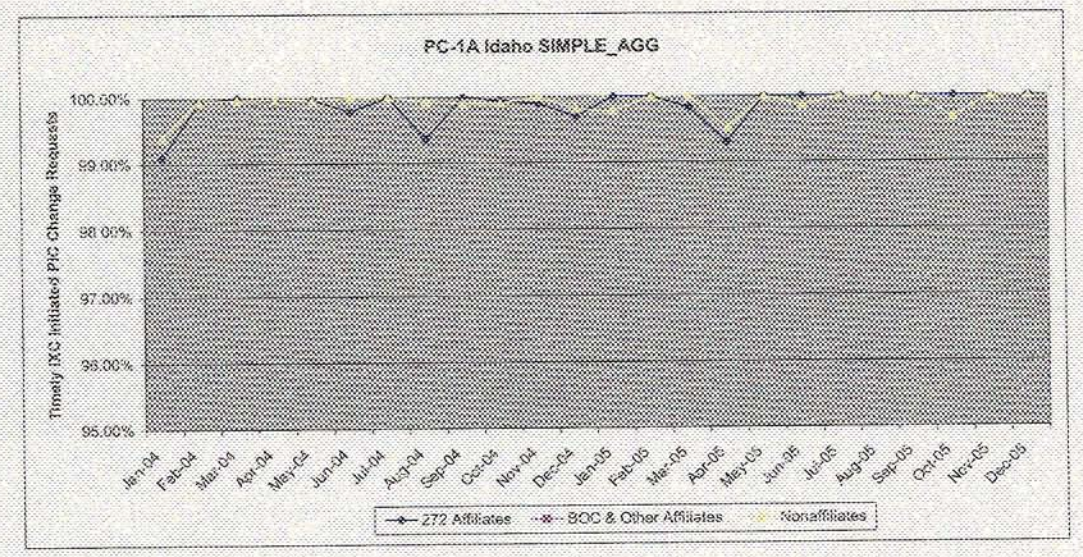



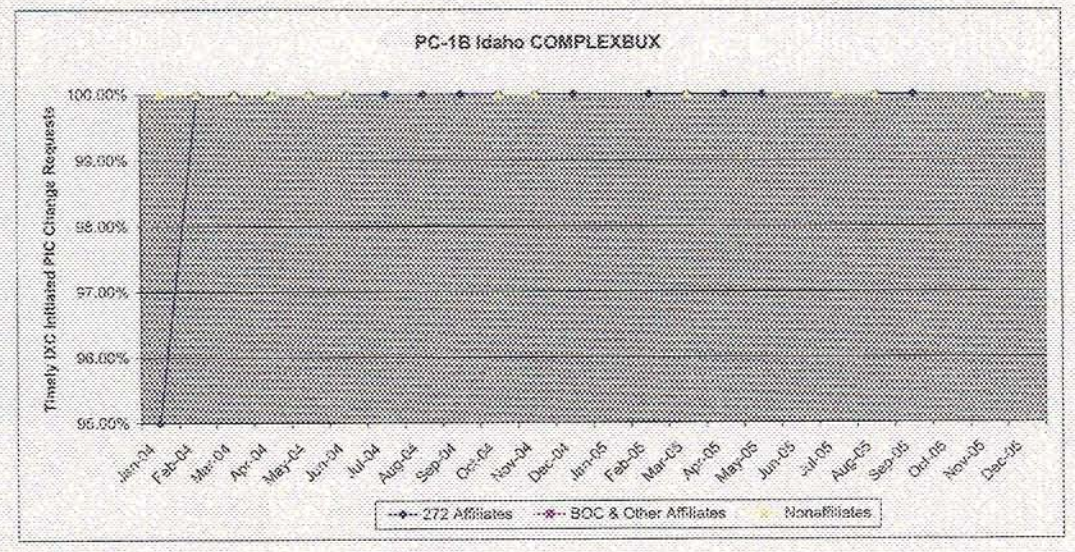
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category MR-8 Colorado



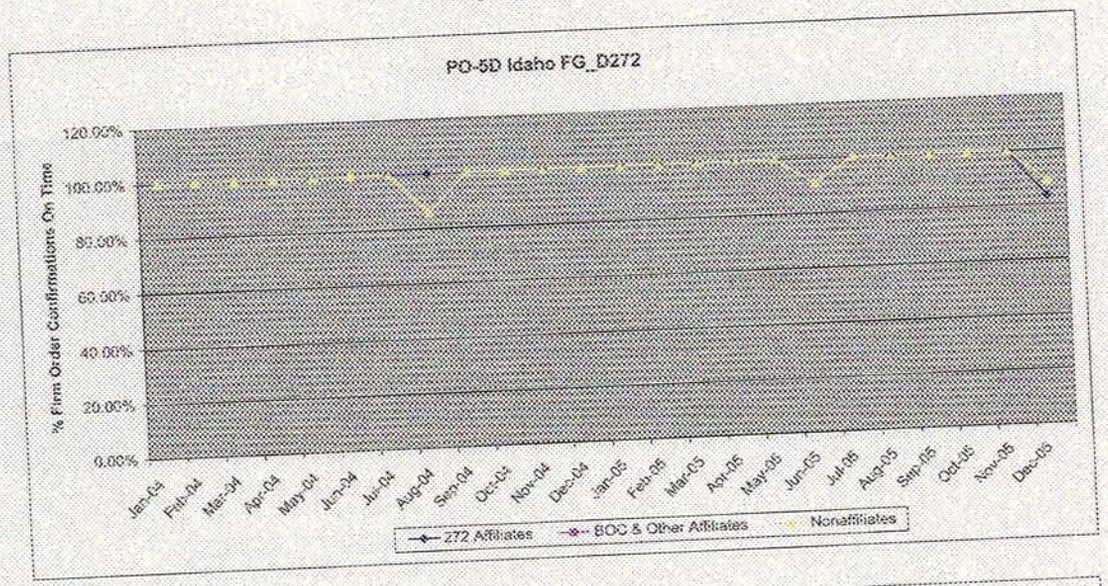



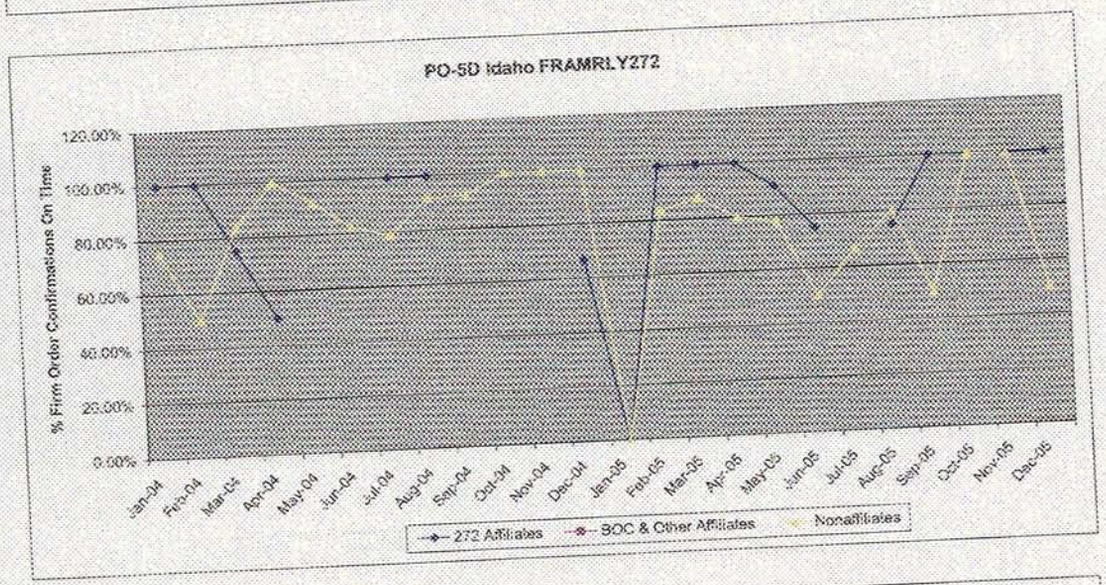



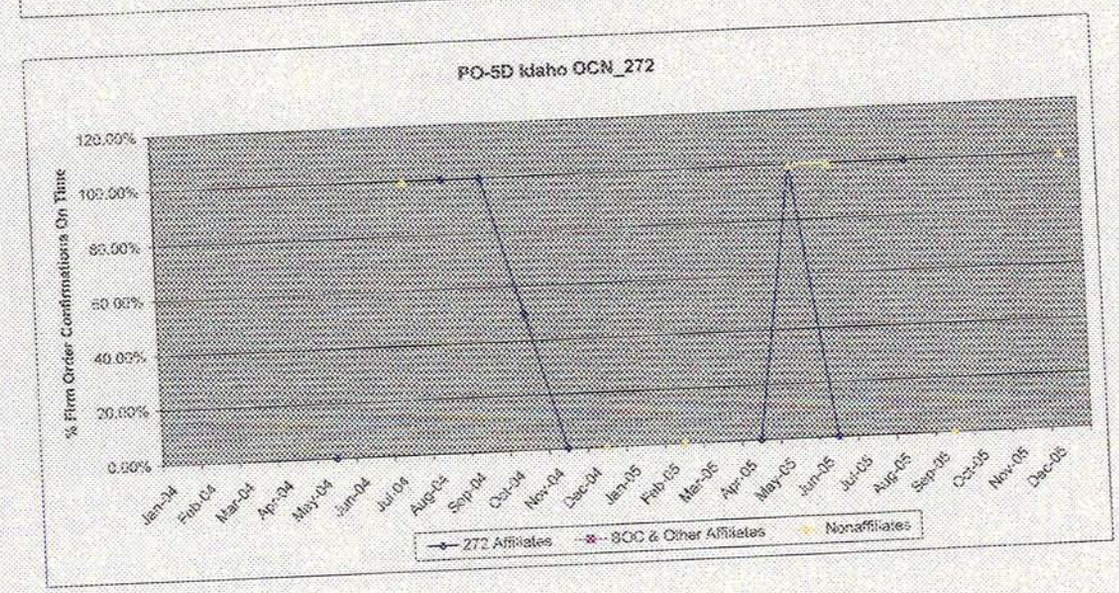

PC-1A Idaho SIMPLE_AGG
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
96.00%
95.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

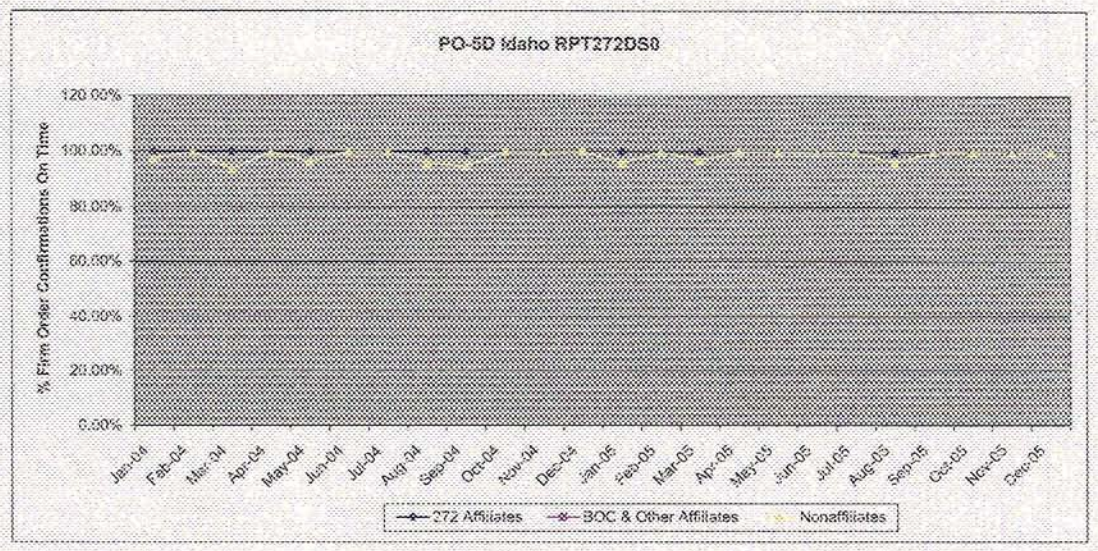

PC-1B Idaho COMPLEXBUX
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
96.00%
95.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

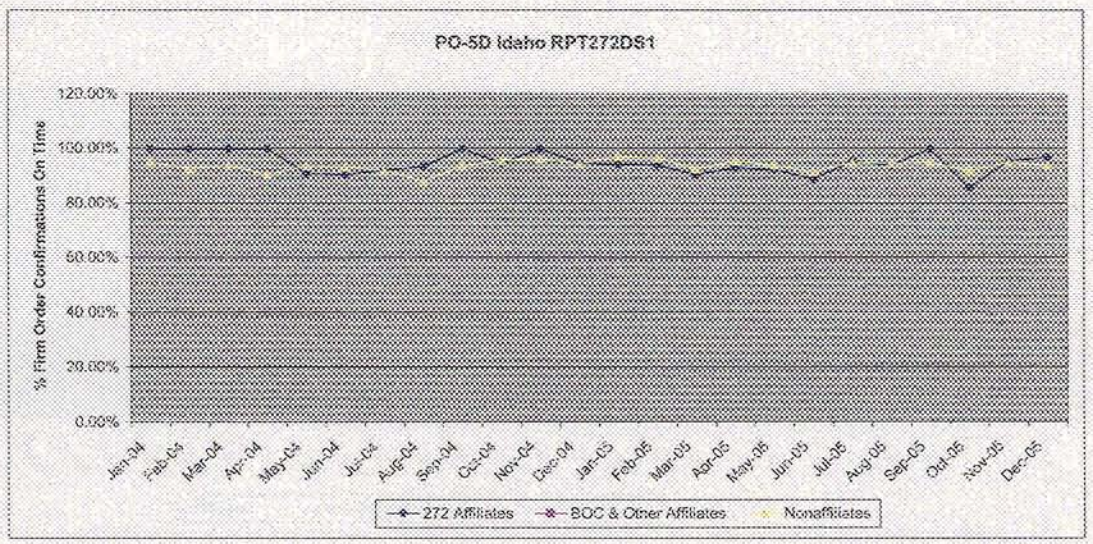
Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category PO-5D Idaho

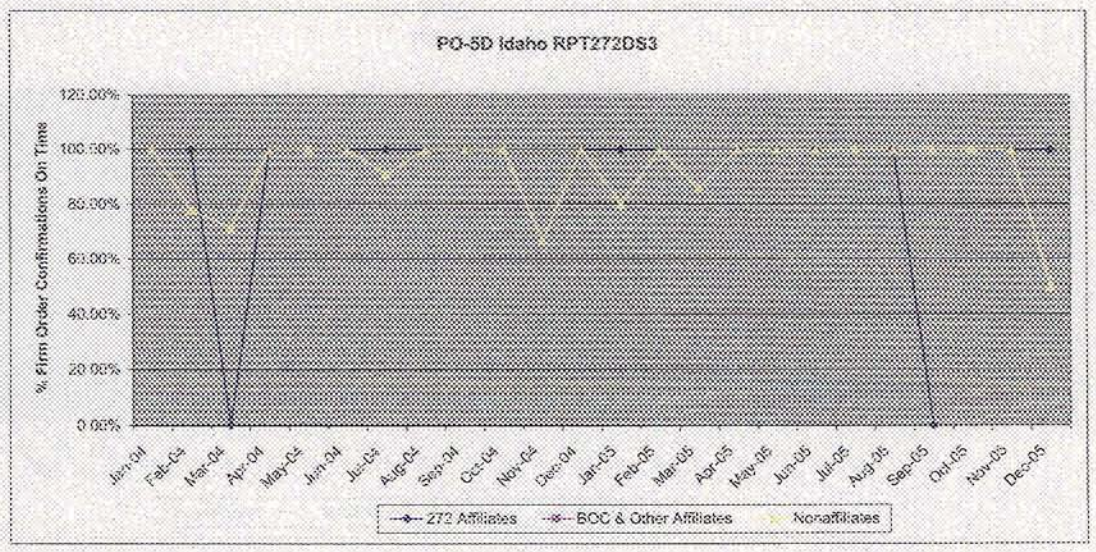



PO-5D Idaho RPT272DS0
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Idaho RPT272DS1
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Idaho RPT272DS3
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
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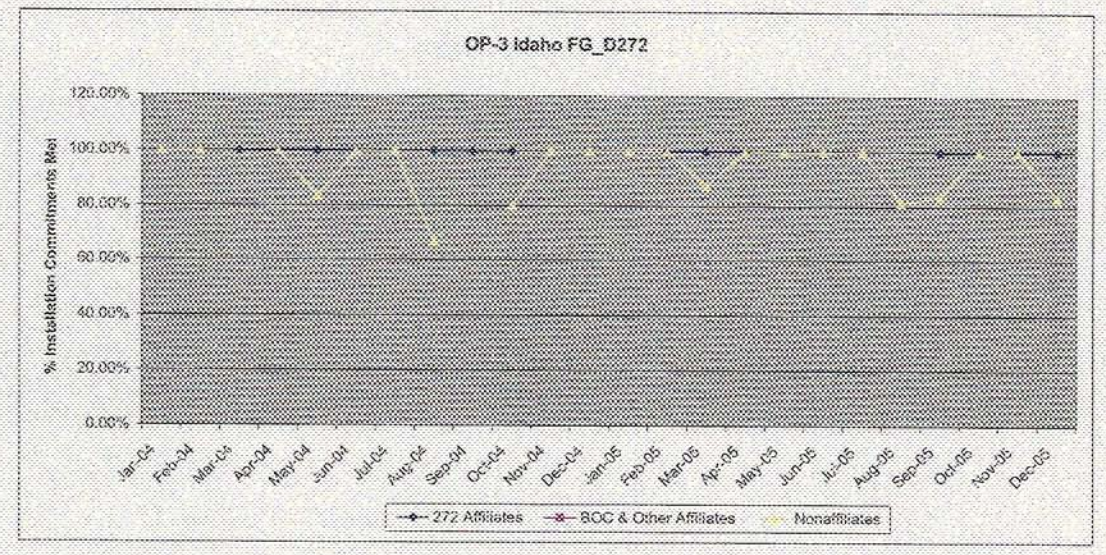
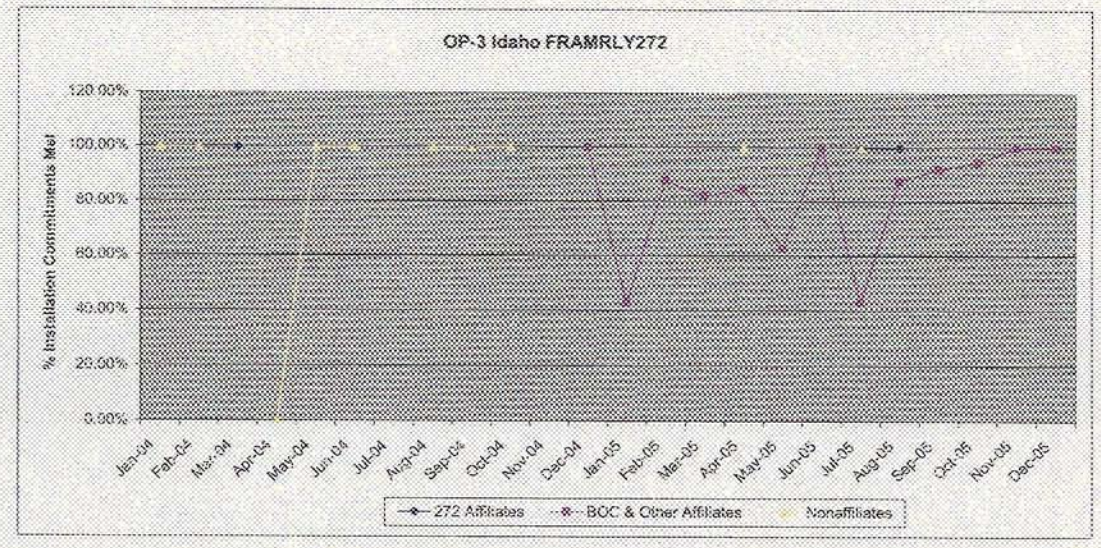
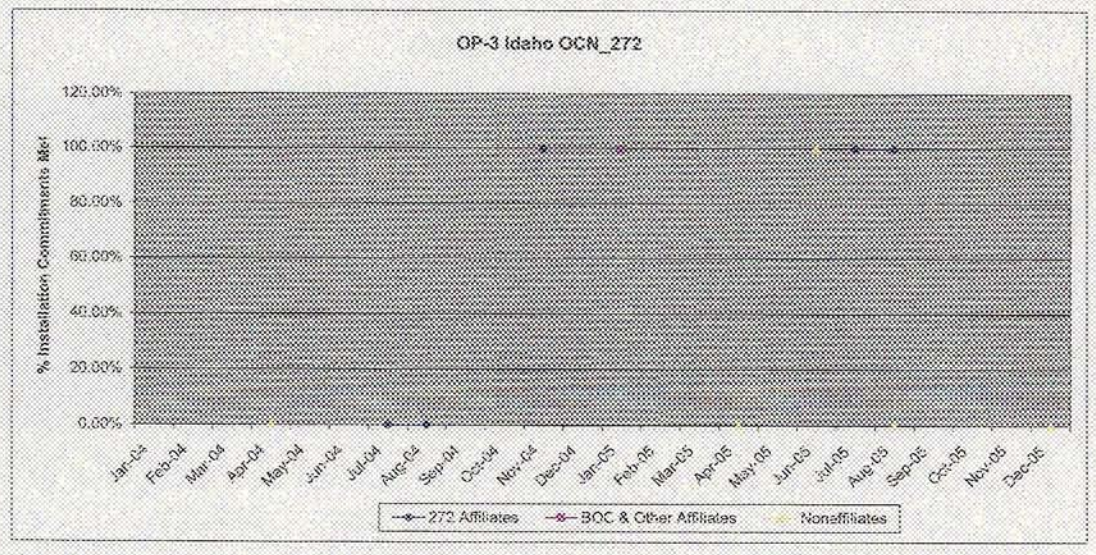
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Idaho FG_D272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04 Feb-04 Mar-04 Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Jan-05 Feb-05 Mar-05 Apr-05 May-05 Jun-05 Jul-05 Aug-05 Sep-05 Oct-05 Nov-05 Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Idaho FRAMRLY272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04 Feb-04 Mar-04 Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Jan-05 Feb-05 Mar-05 Apr-05 May-05 Jun-05 Jul-05 Aug-05 Sep-05 Oct-05 Nov-05 Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Idaho OCN_272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
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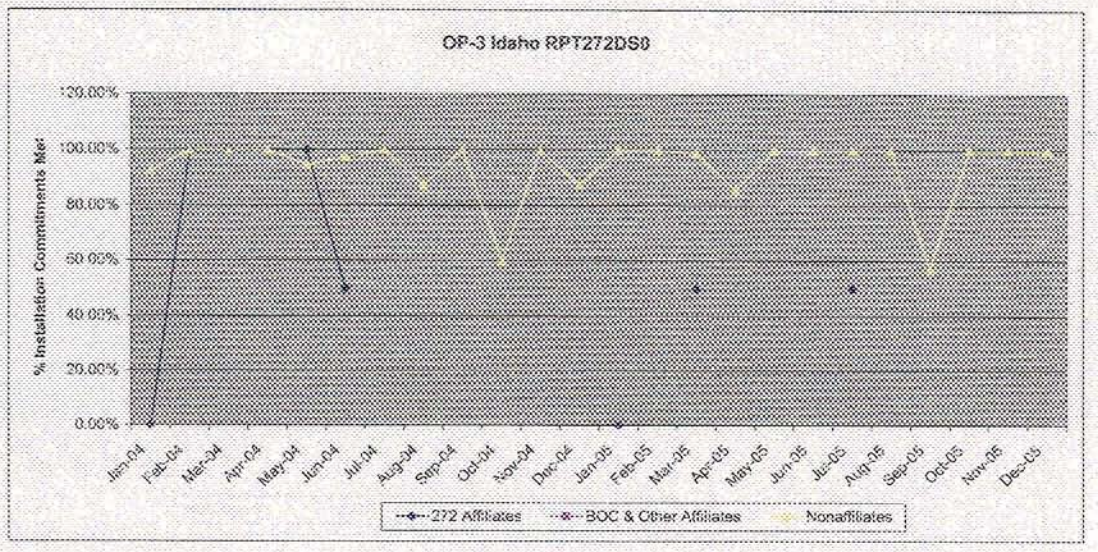
Jan-04 Feb-04 Mar-04 Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Jan-05 Feb-05 Mar-05 Apr-05 May-05 Jun-05 Jul-05 Aug-05 Sep-05 Oct-05 Nov-05 Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Idaho RPT272DS0
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
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Jan-04
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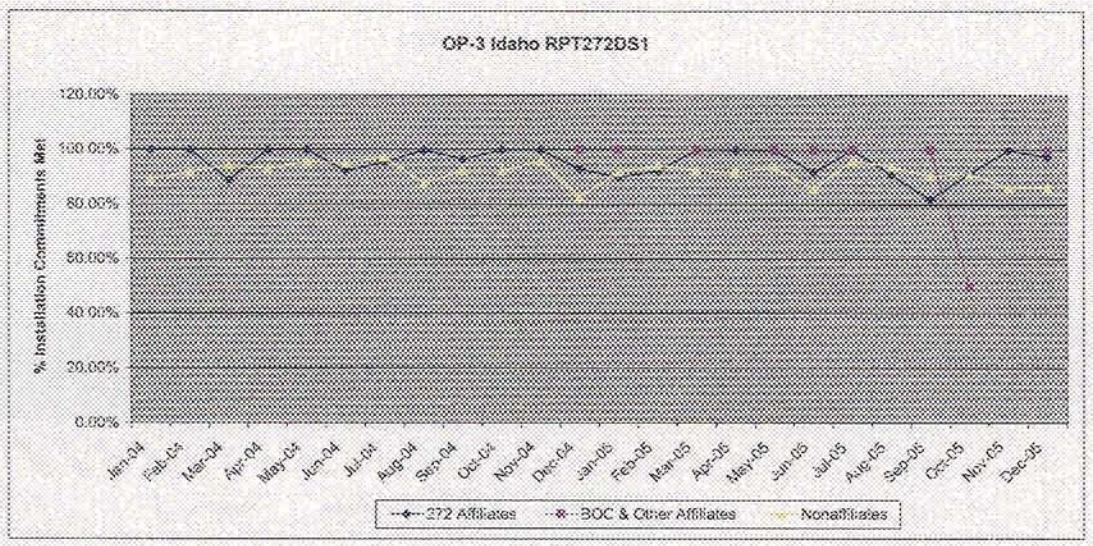
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Idaho RPT272DS1
% Installation Commitments Met
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80.00%
60.00%
40.00%
20.00%
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Jan-04
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Feb-05
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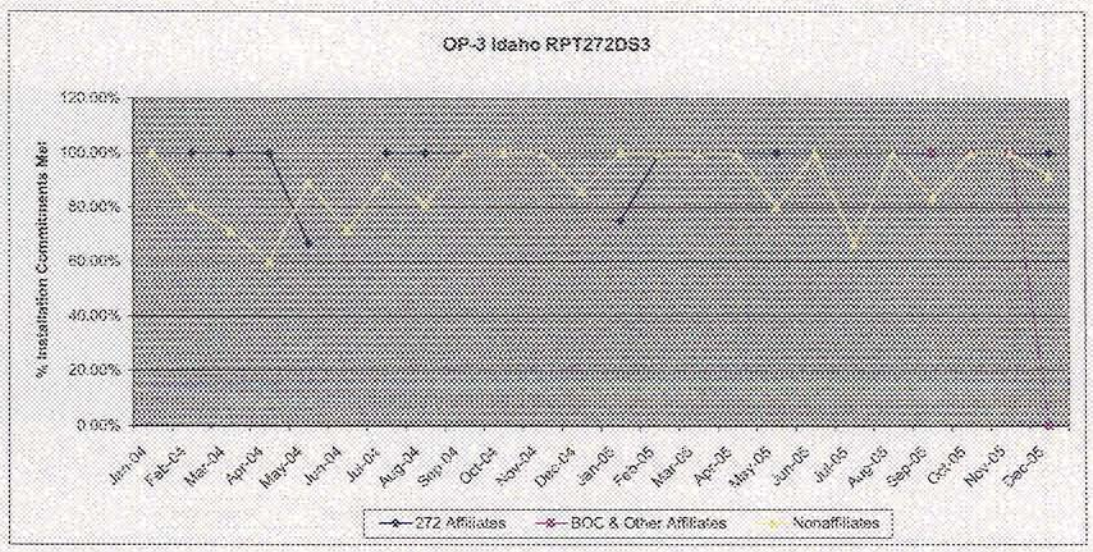
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Idaho RPT272DS3
% Installation Commitments Met
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60.00%
40.00%
20.00%
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Jan-04
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Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates