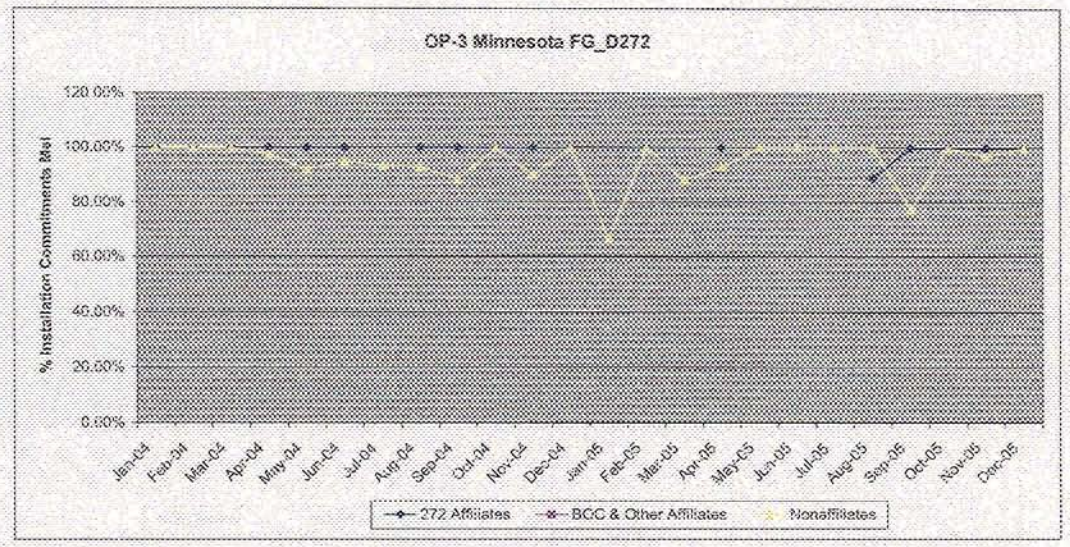
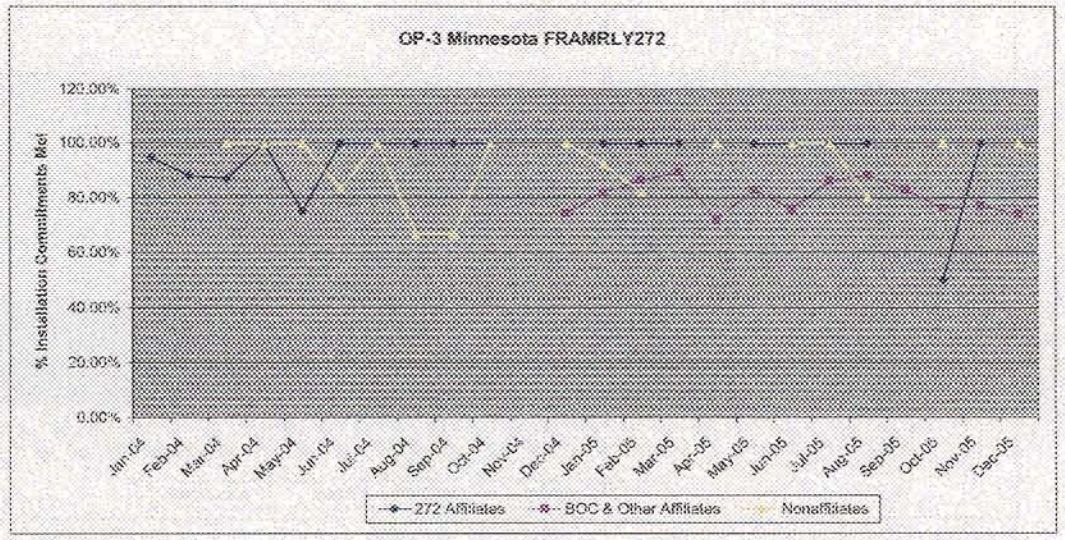
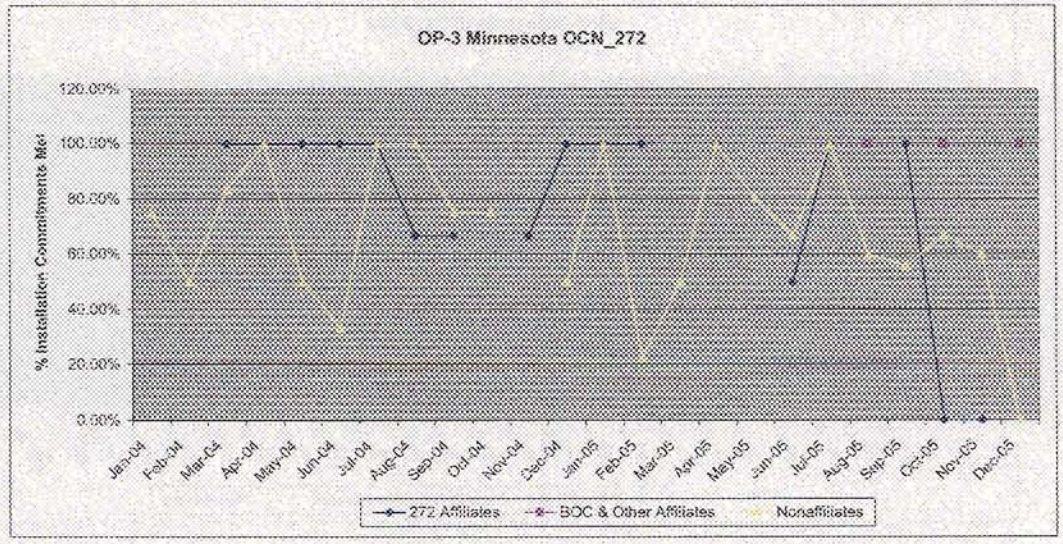
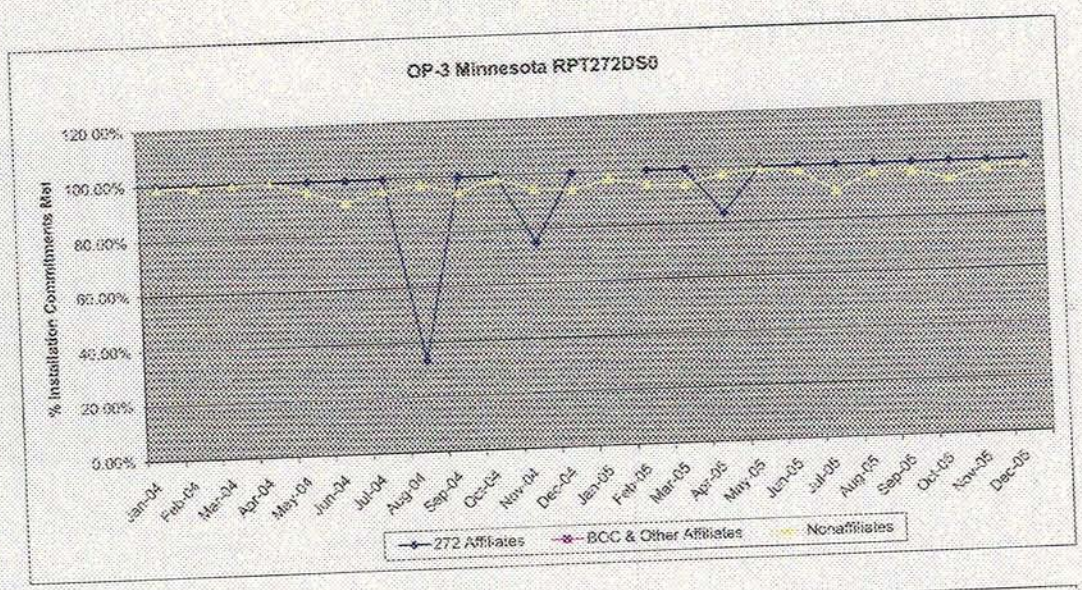
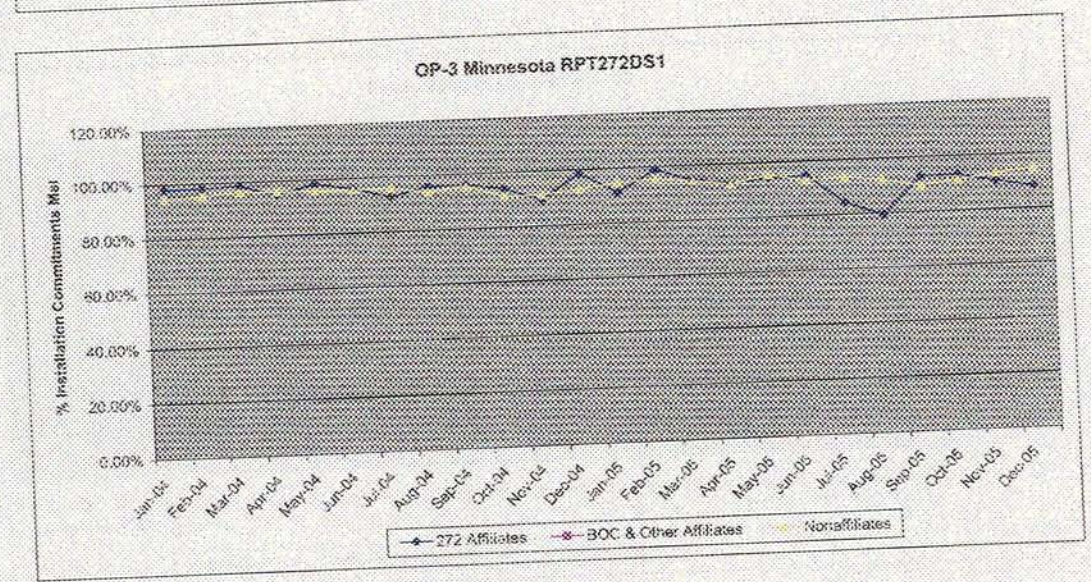
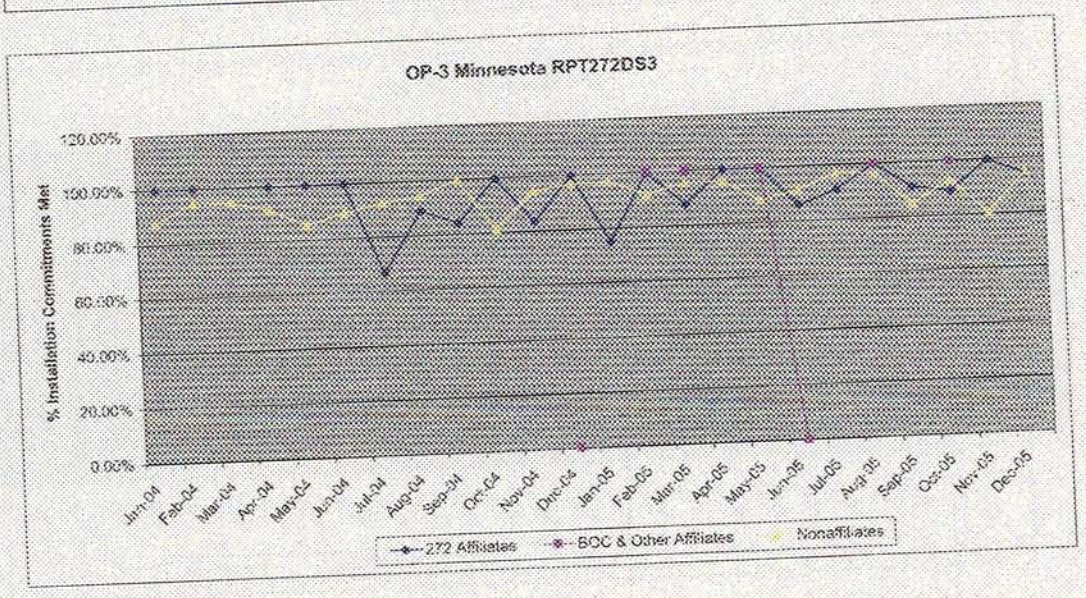

OP-3 Minnesota FG_D272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

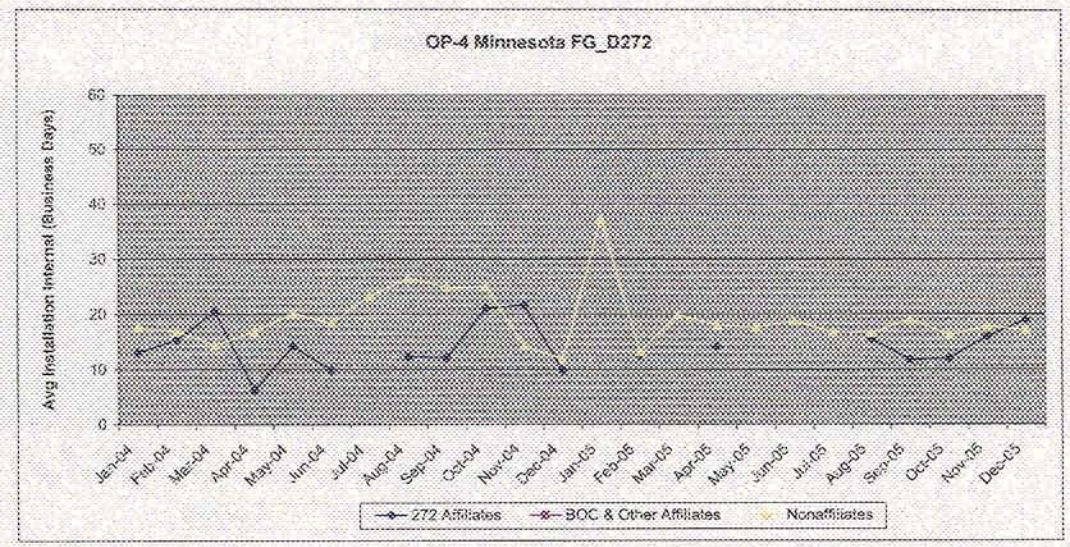

OP-3 Minnesota FRAMRLY272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

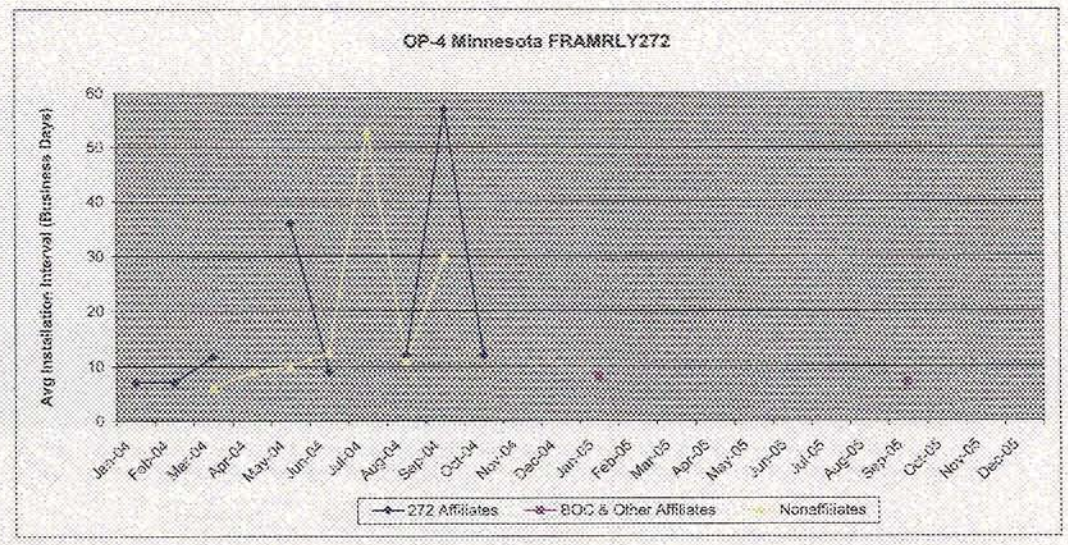

OP-3 Minnesota OCN_272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

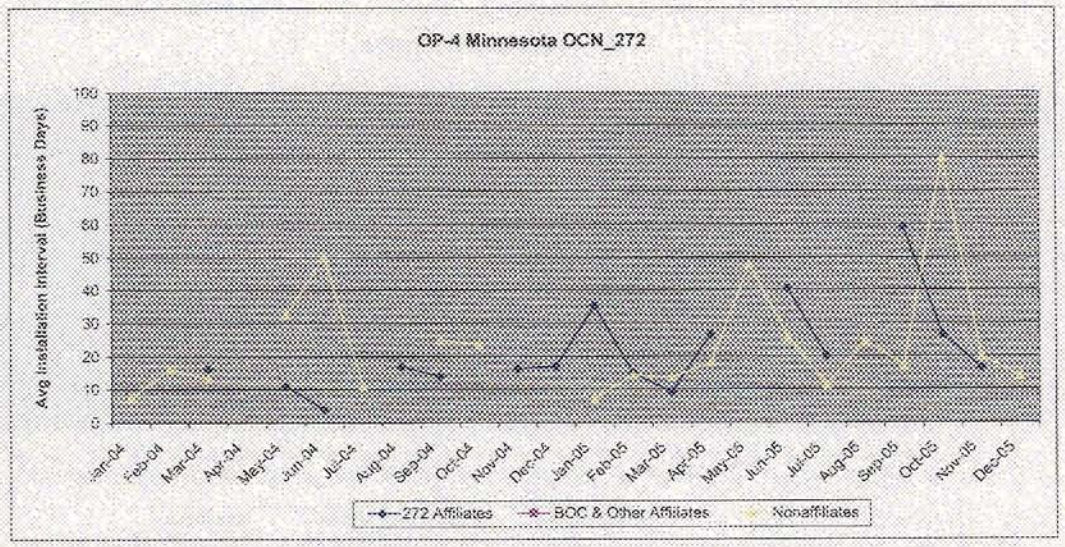

OP-3 Minnesota RPT272DS0
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

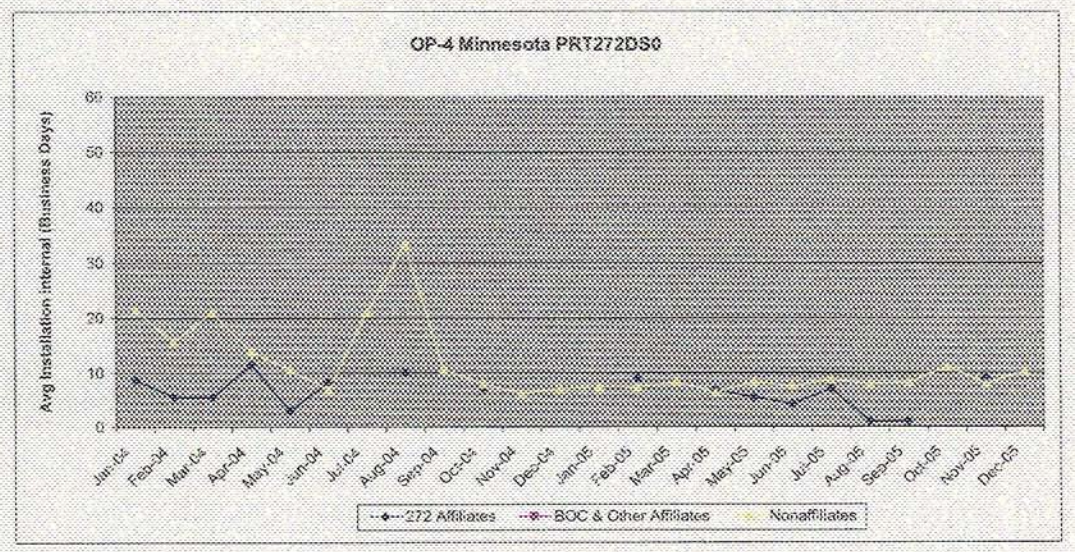

OP-3 Minnesota RPT272DS1
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

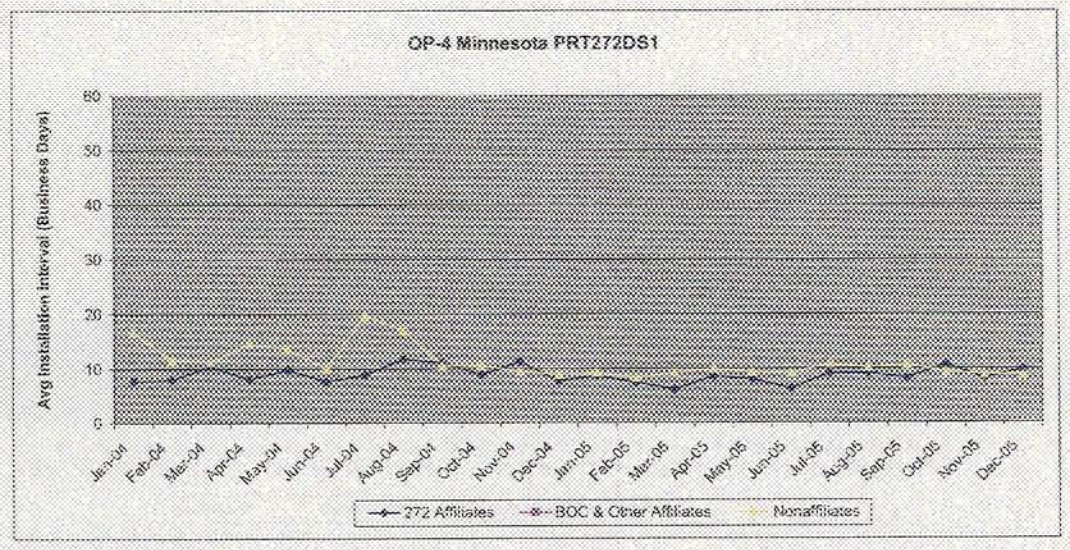

OP-3 Minnesota RPT272DS3
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

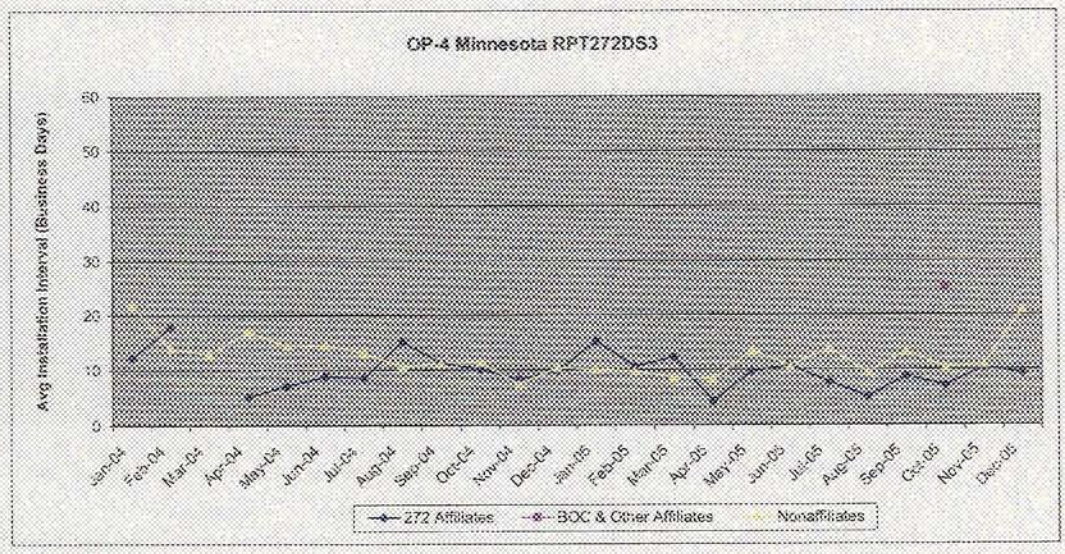

OP-4 Minnesota FG_D272
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

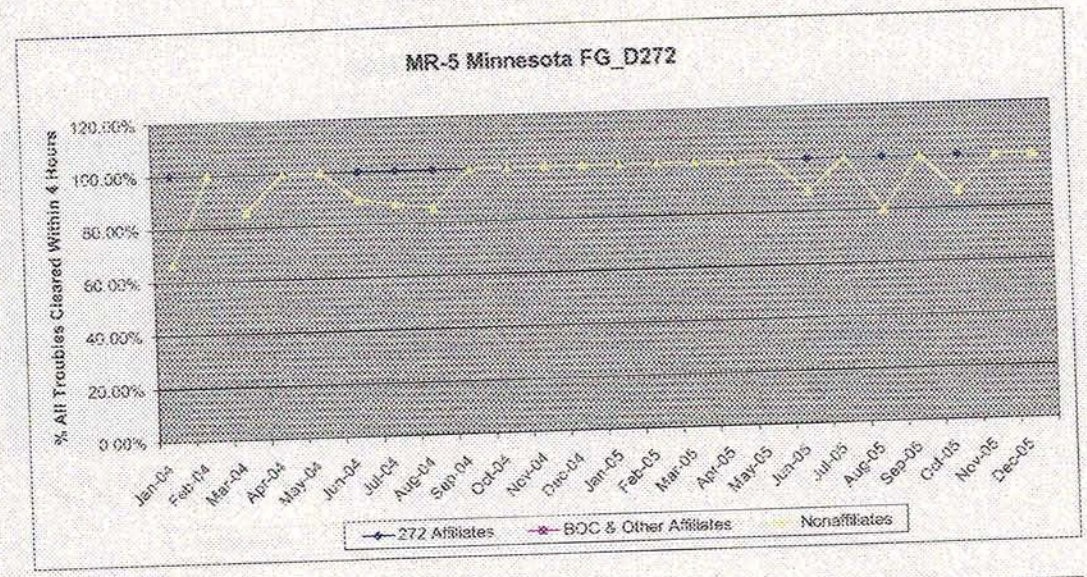

OP-4 Minnesota FRAMRLY272
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

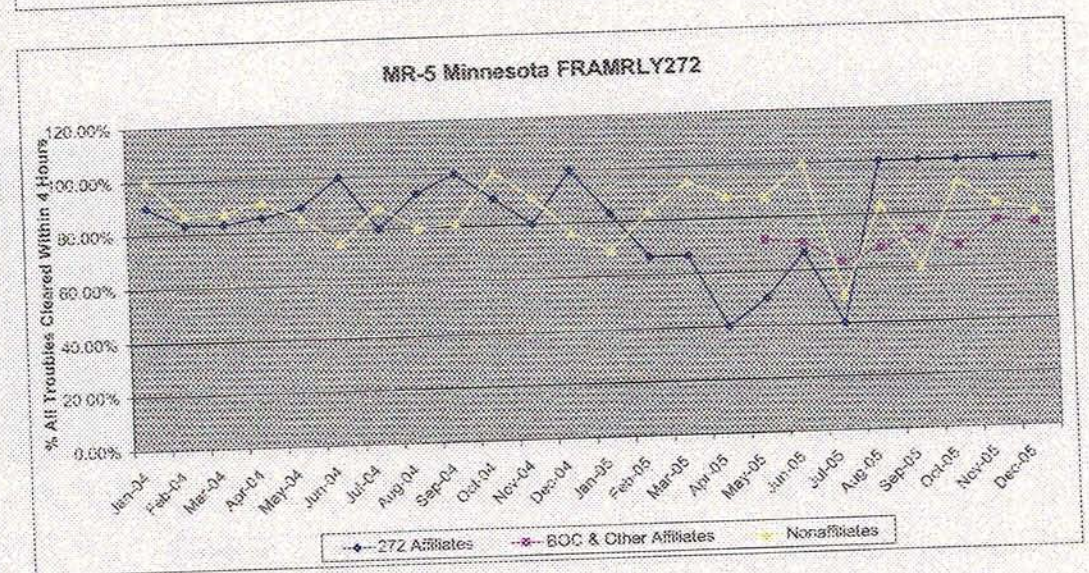

OP-4 Minnesota OCN_272
Avg Installation Interval (Business Days)
100
90
80
70
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

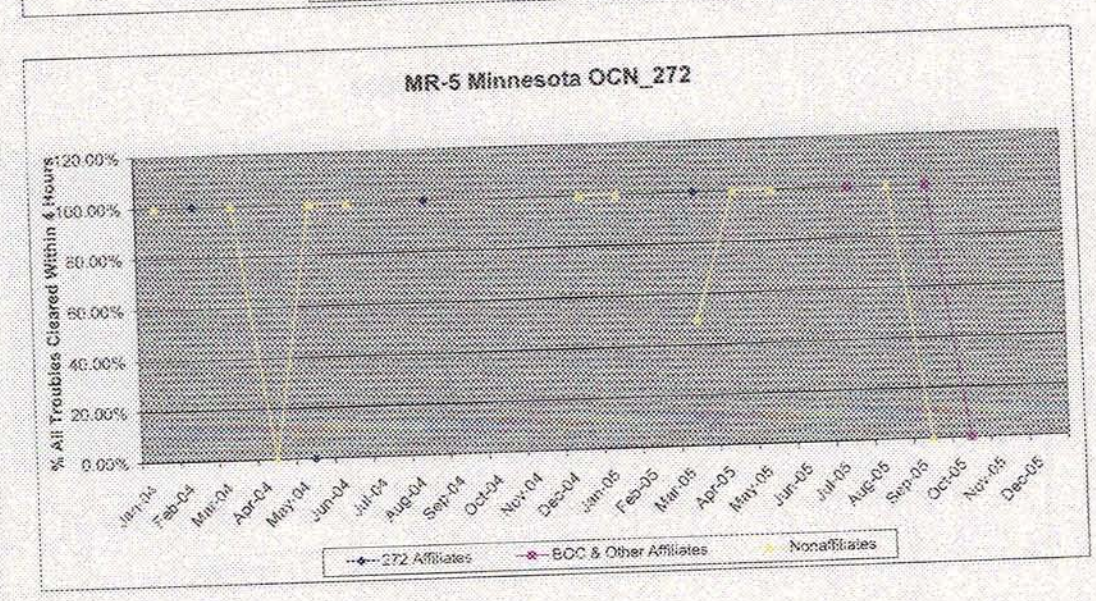

OP-4 Minnesota PRT272DS0
Avg Installation interval (Business Days)
0
10
20
30
40
50
60
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

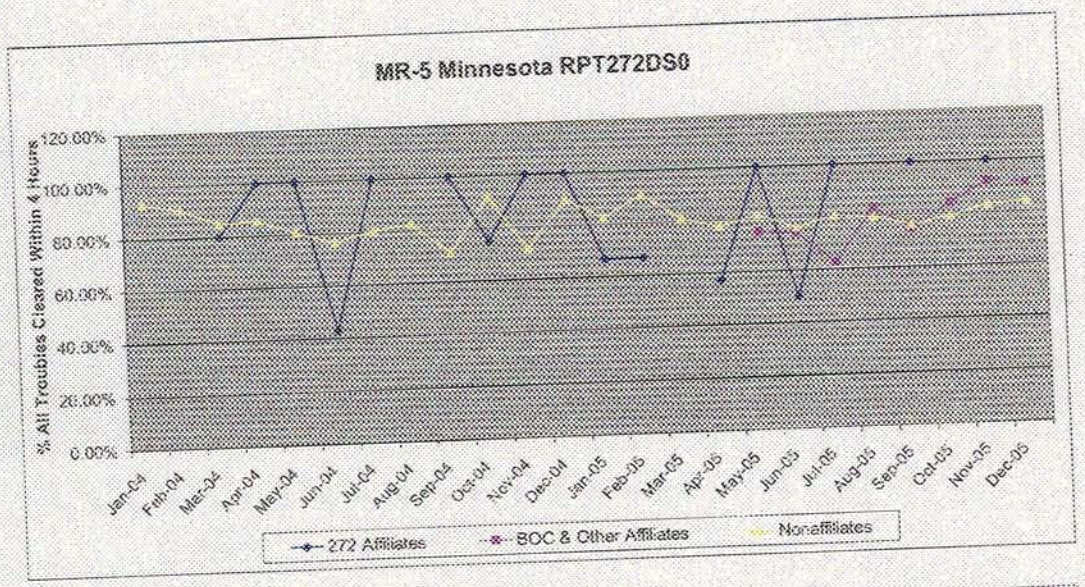

OP-4 Minnesota PRT272DS1
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

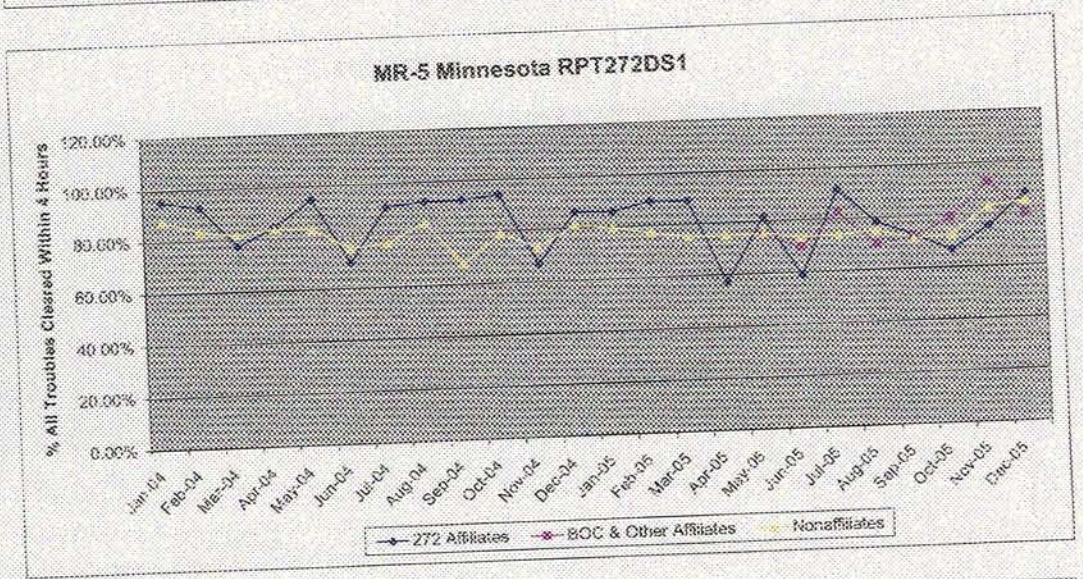

OP-4 Minnesota RPT272DS3
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

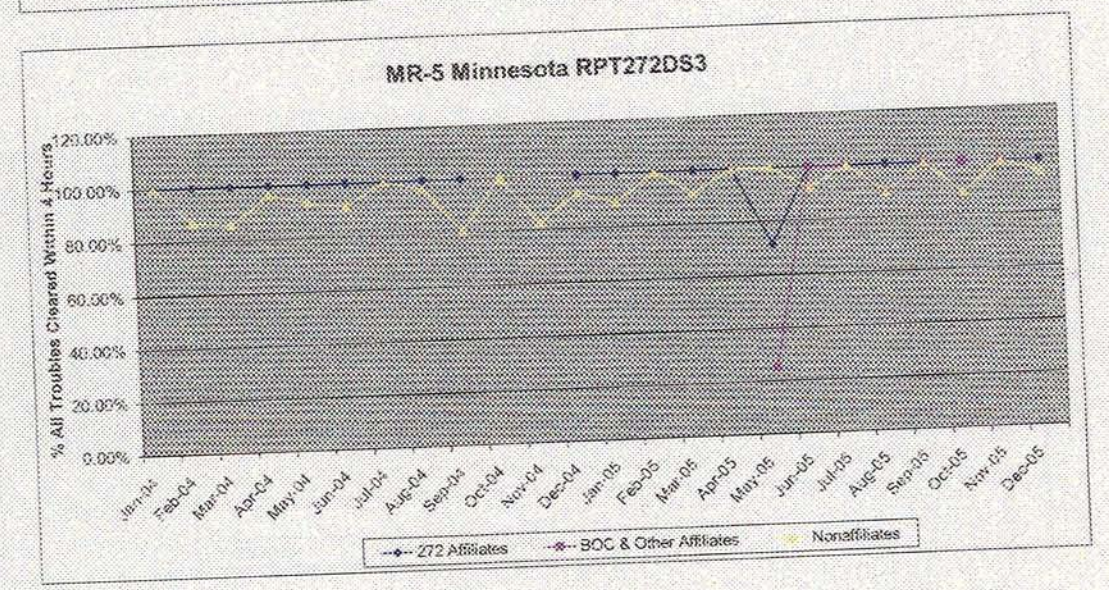

MR-5 Minnesota FG_D272
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

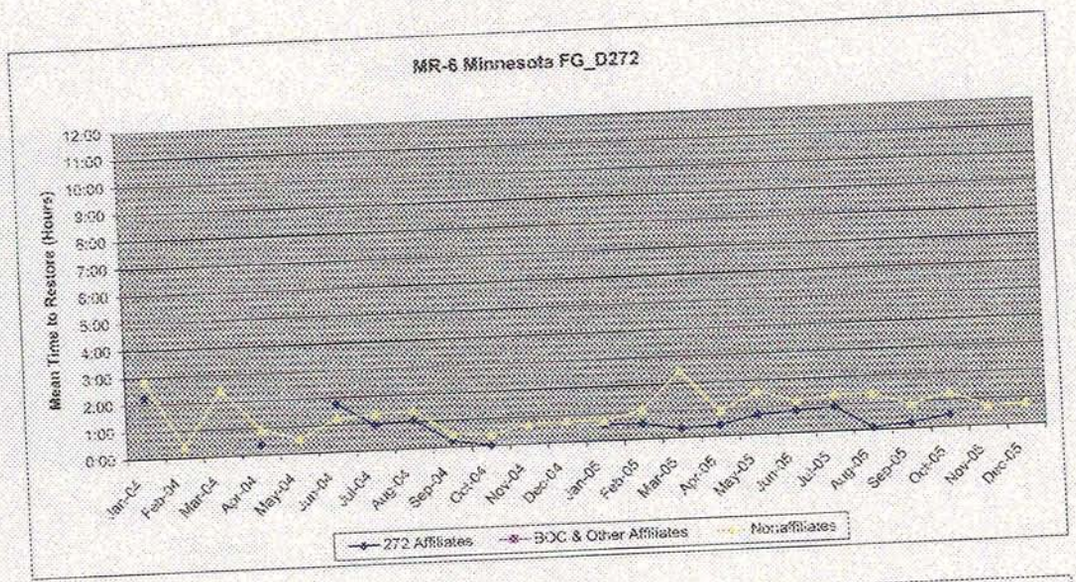

MR-5 Minnesota FRAMRLY272
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

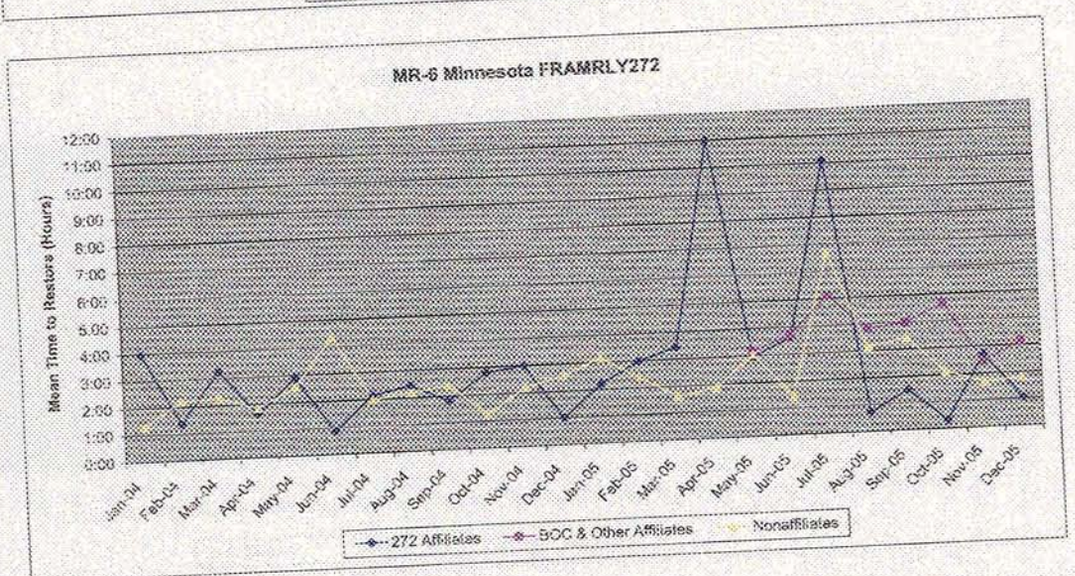

MR-5 Minnesota OCN_272
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

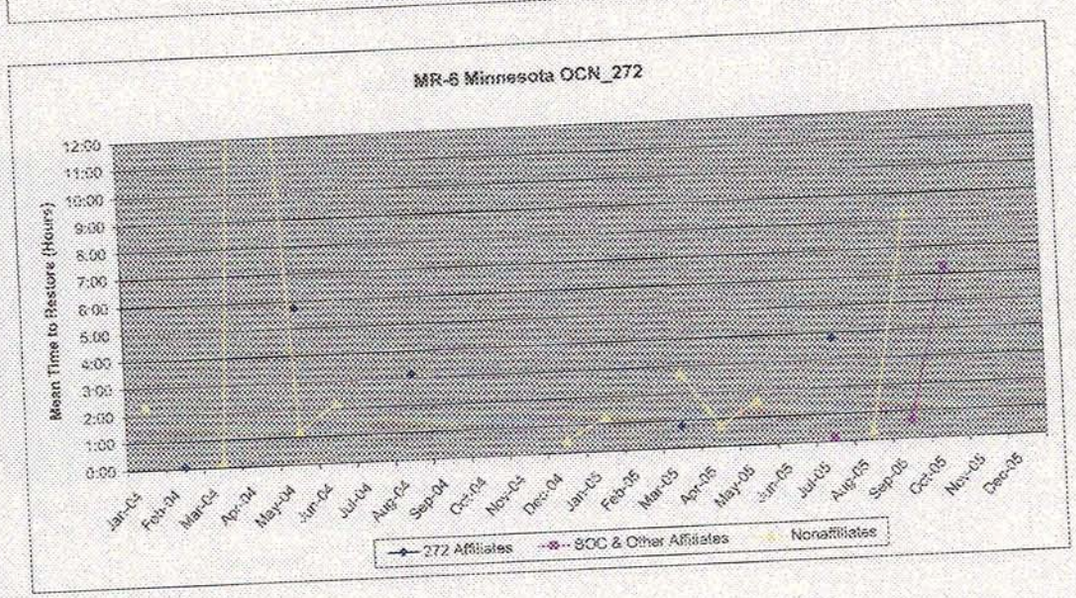

MR-5 Minnesota RPT272DS0
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

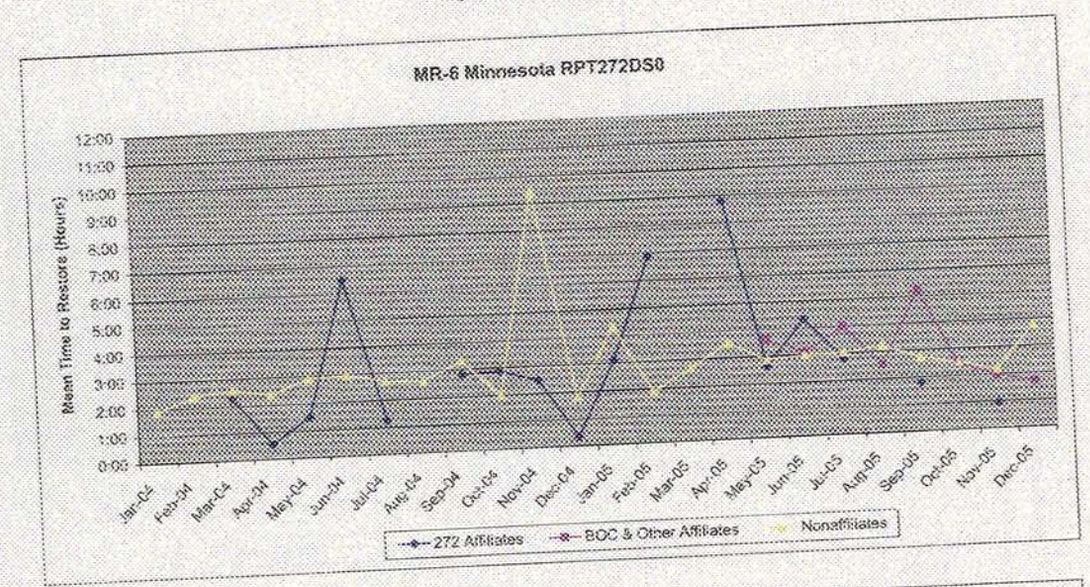

MR-5 Minnesota RPT272DS1
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

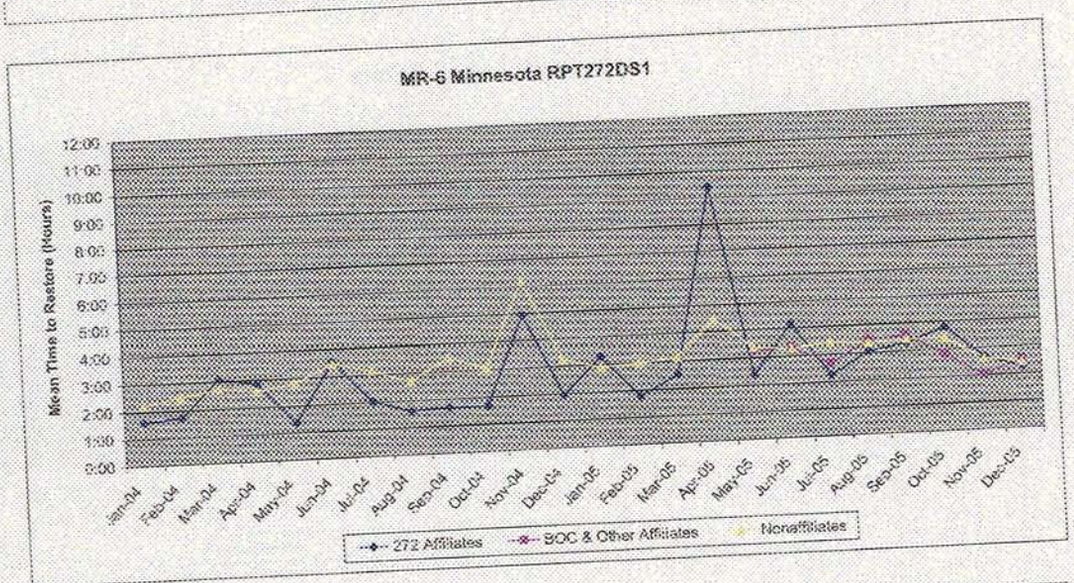

MR-5 Minnesota RPT272DS3
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

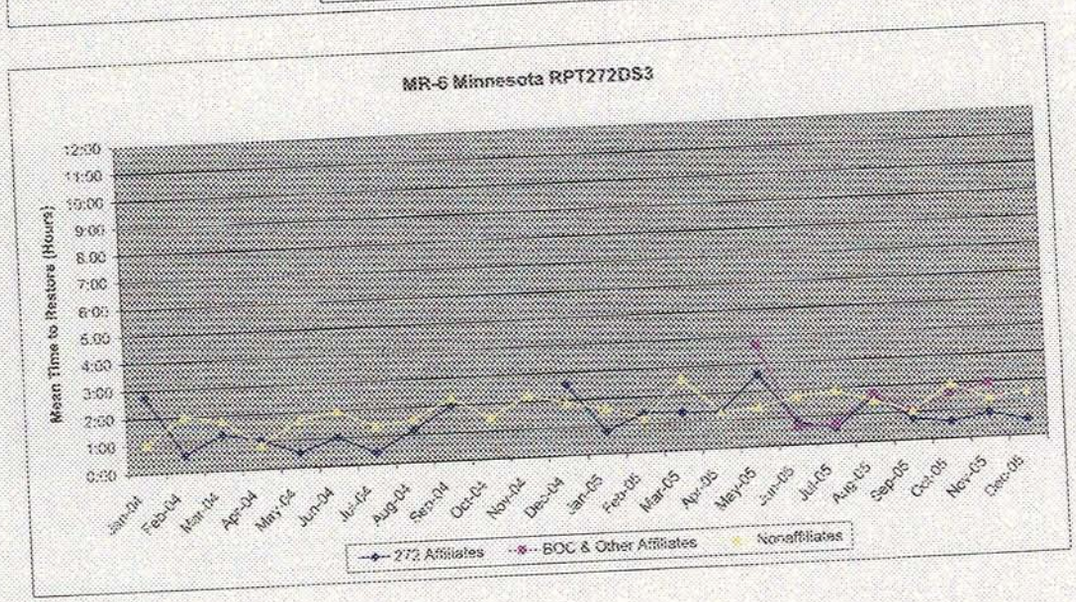

MR-6 Minnesota FG_D272
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

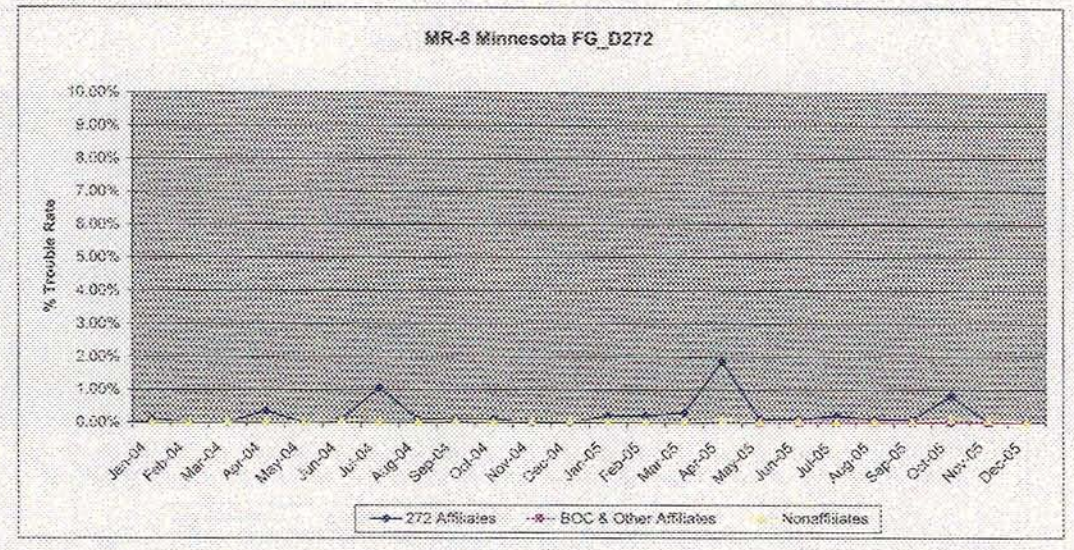

MR-6 Minnesota FRAMRLY272
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Minnesota OCN_272
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Minnesota RPT272DS0
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Minnesota RPT272DS1
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Minnesota RPT272DS3
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Minnesota FG_D272
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
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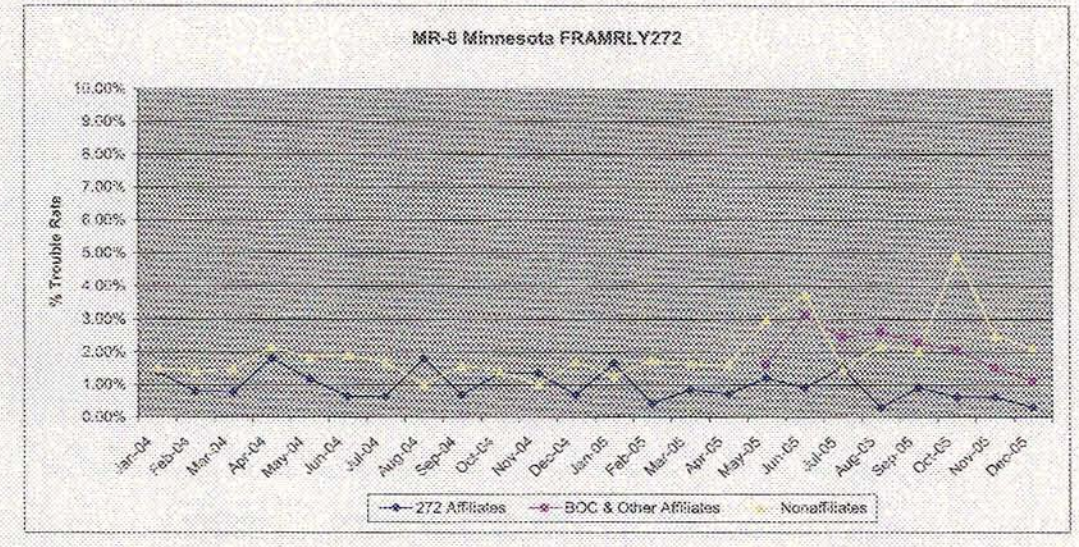
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Minnesota FRAMRLY272
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
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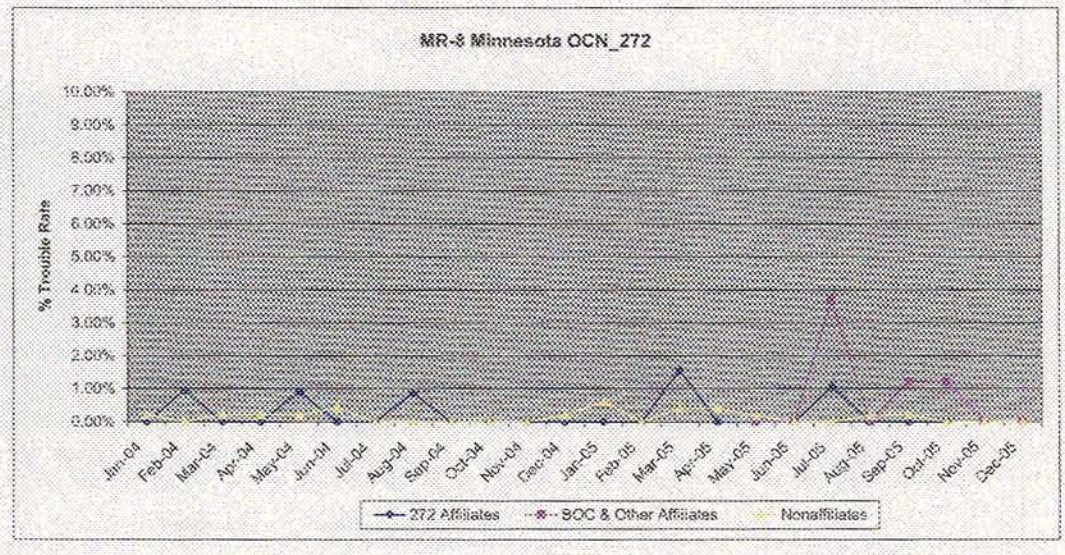
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Minnesota OCN_272
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
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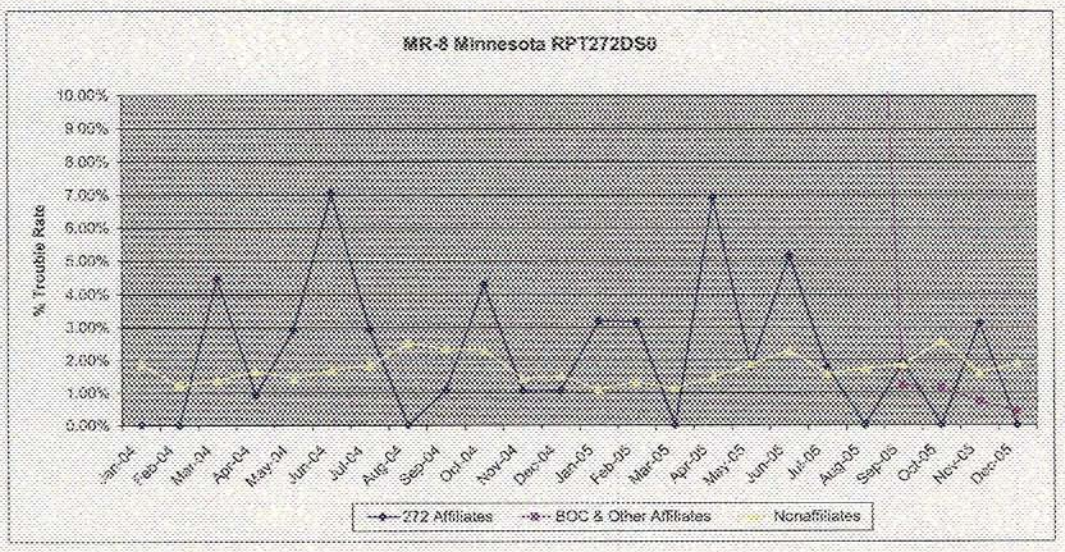
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Minnesota RPT272DS0
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
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Feb-05
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Aug-05
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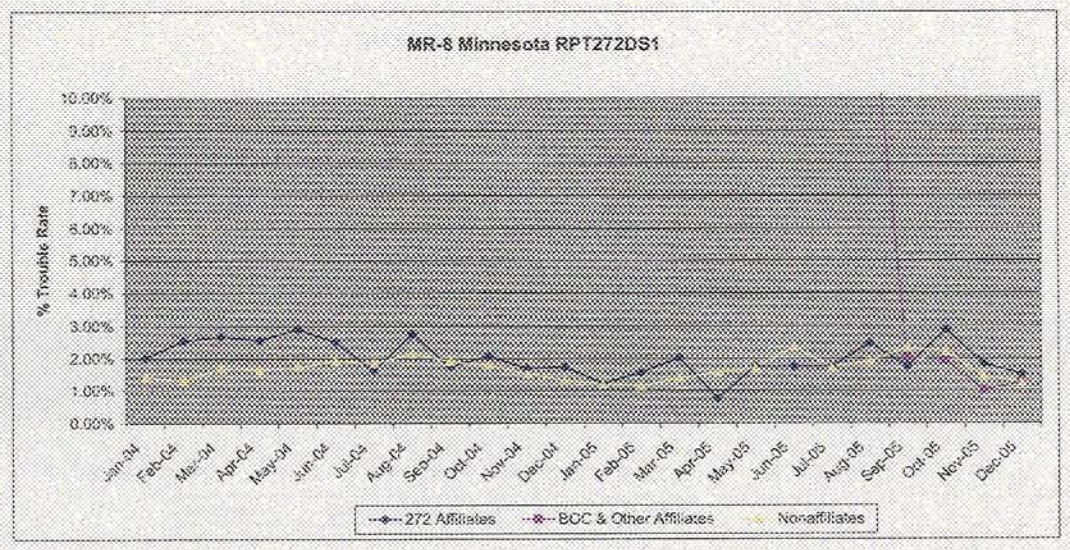
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Minnesota RPT272DS1
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
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Jun-04
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Aug-04
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Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
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Jun-05
Jul-05
Aug-05
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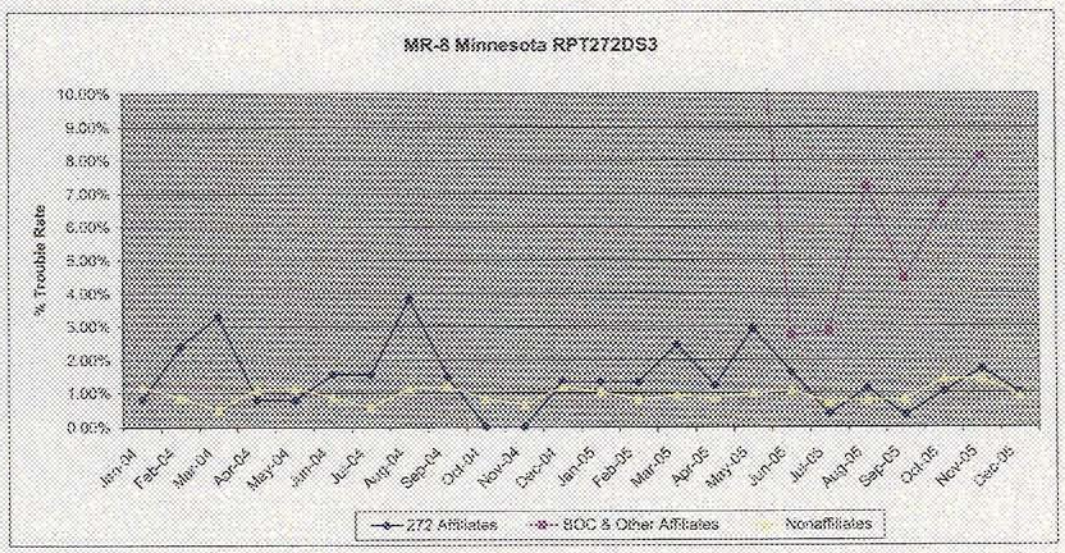
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Minnesota RPT272DS3
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
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Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
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Jun-05
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Aug-05
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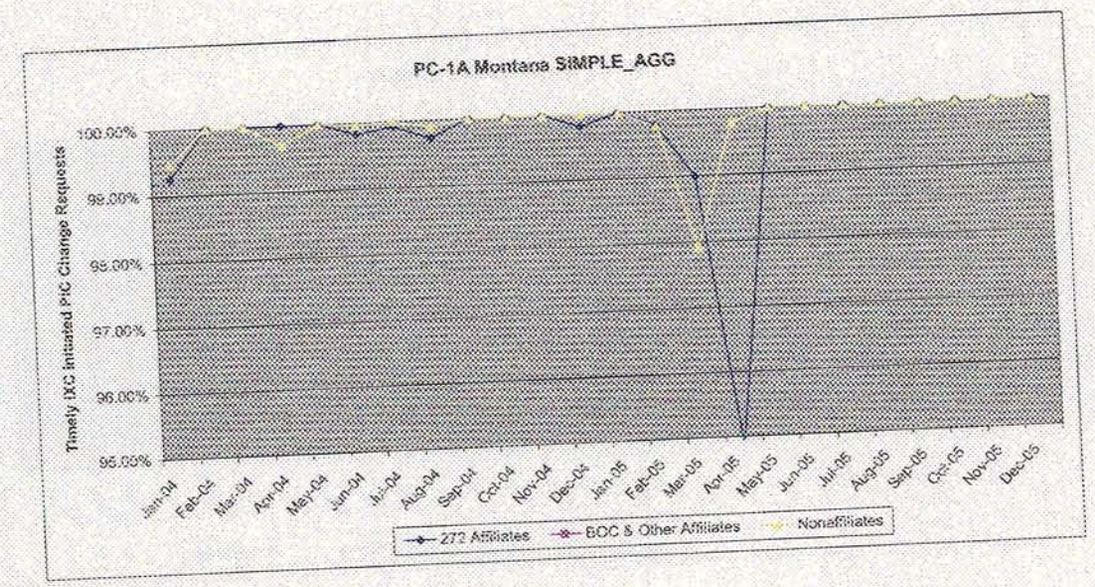
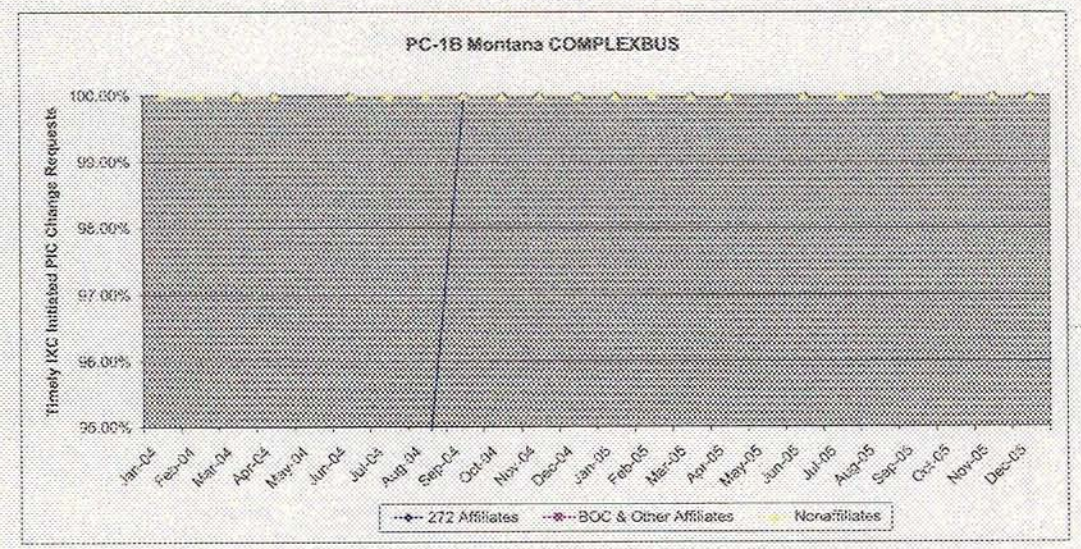
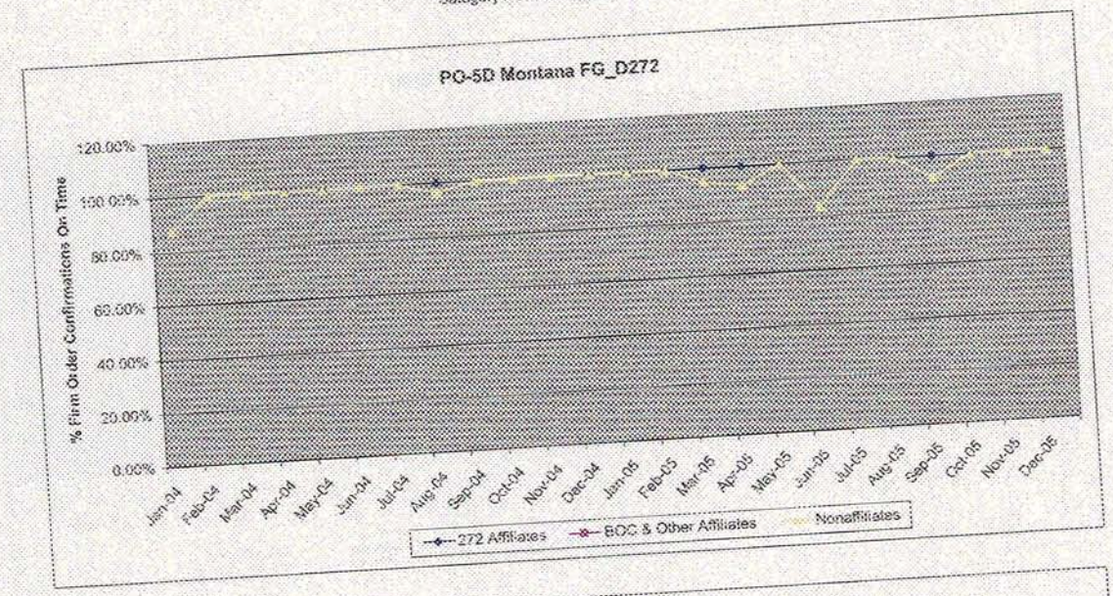
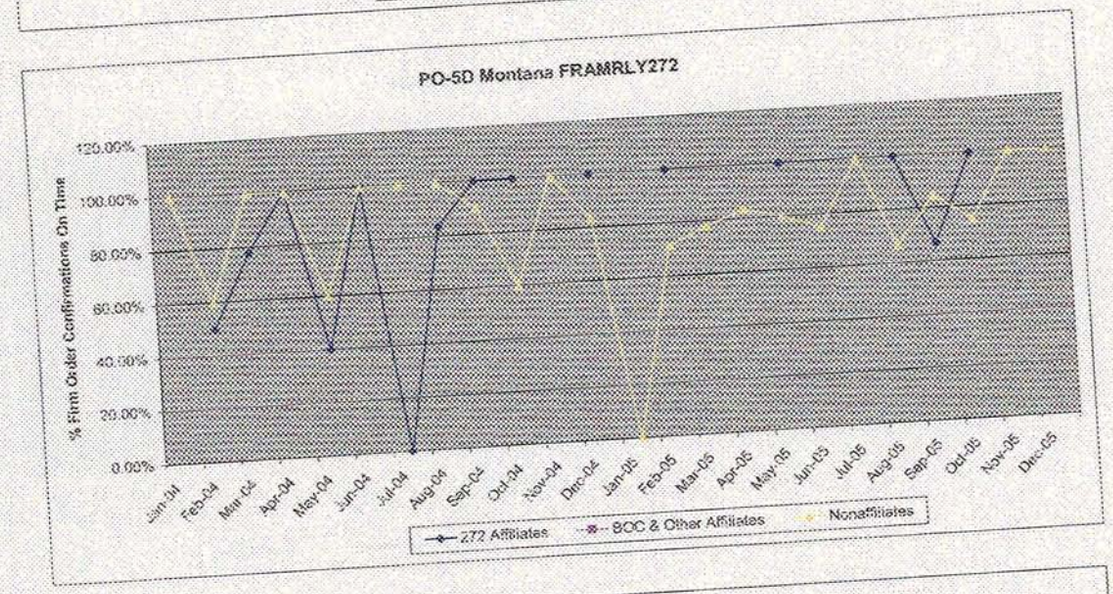
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

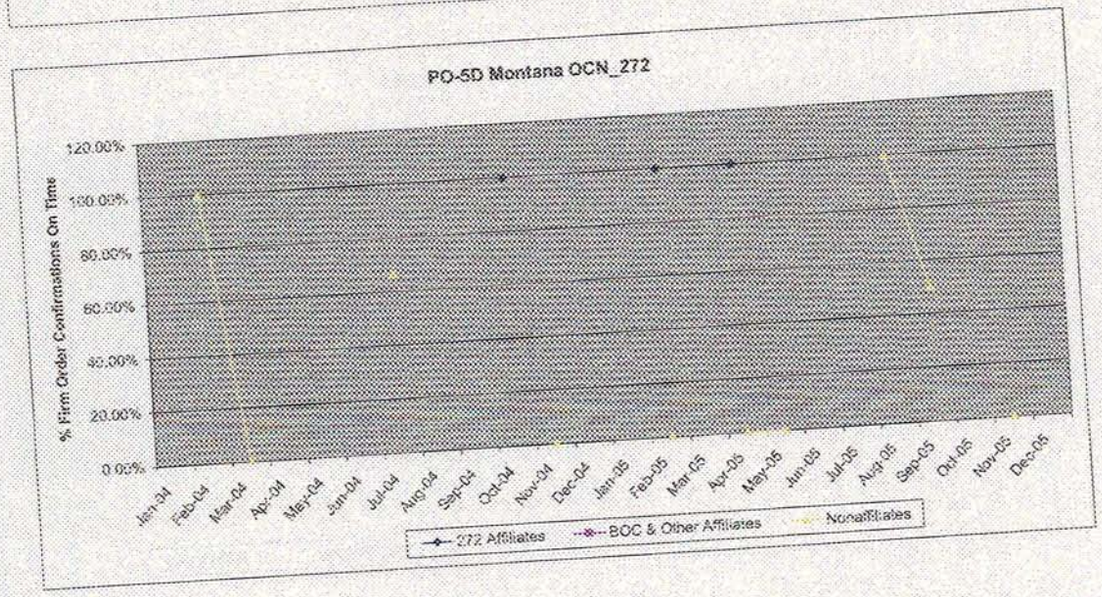

PC-1A Montana SIMPLE_AGG
Timely IXC Initiated PIC Change Requests
100.00%
98.00%
97.00%
96.00%
95.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

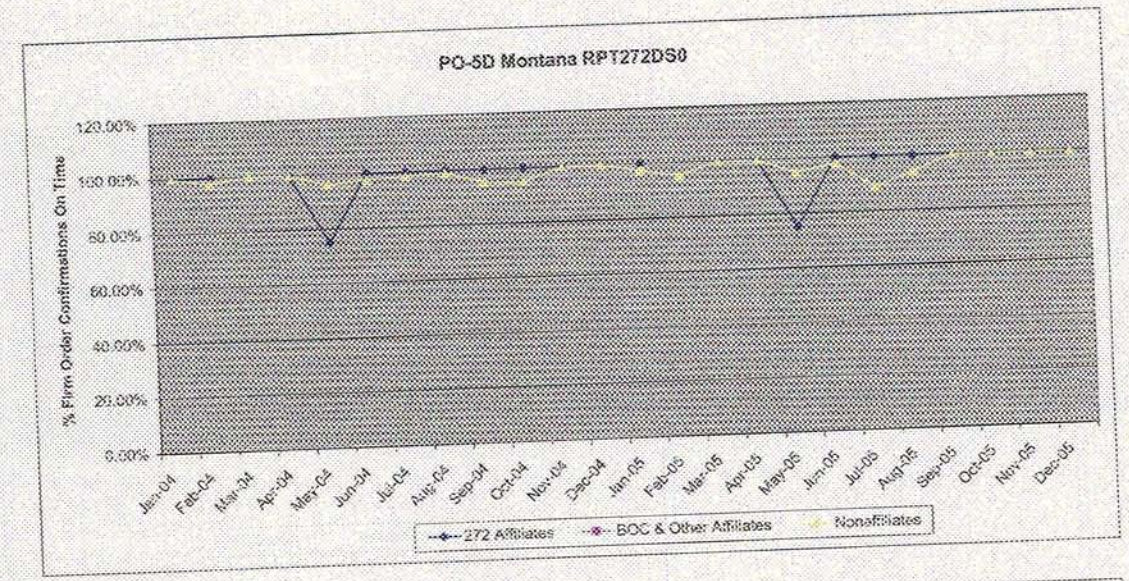

PC-1B Montana COMPLEXBUS
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
96.00%
95.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

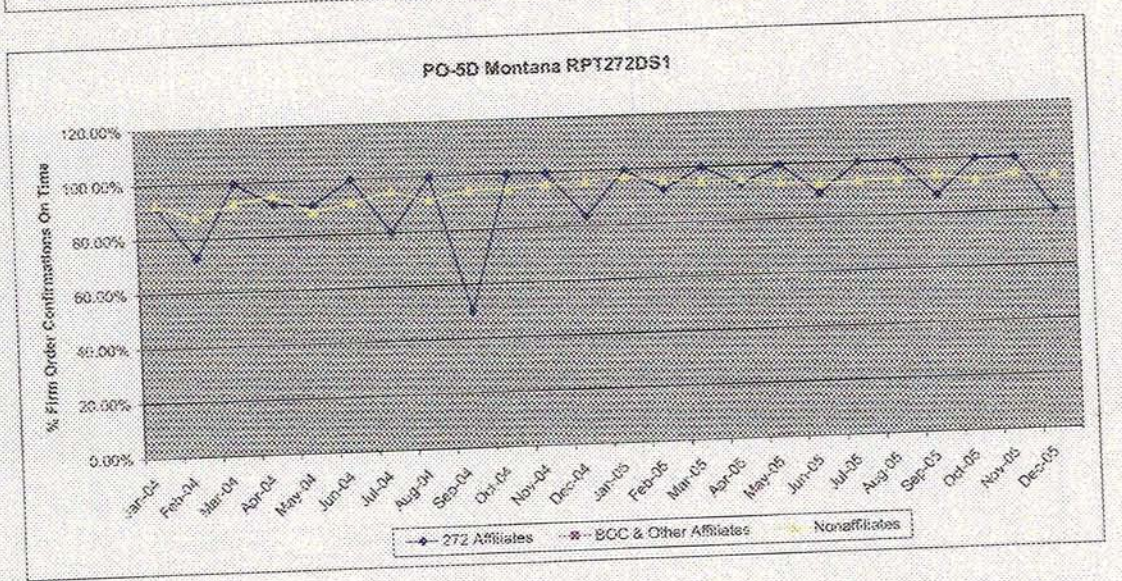
Qwest Objective VII Procedure Qwest Corporation
Section 272(e)(1) Performance Measurement Results
Category PO-5D Montana

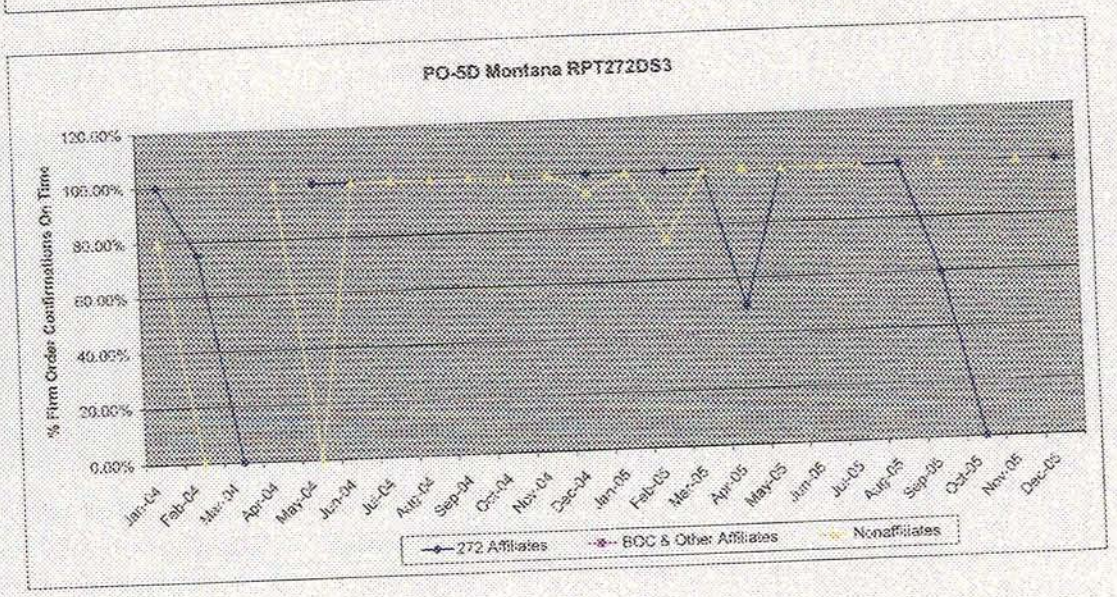







PO-5D Montana RPT272DS0
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Montana RPT272DS1
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PO-5D Montana RPT272DS3
% Firm Order Confirmations On Time
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
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Jun-04
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Nov-04
Dec-04
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Feb-05
Mar-05
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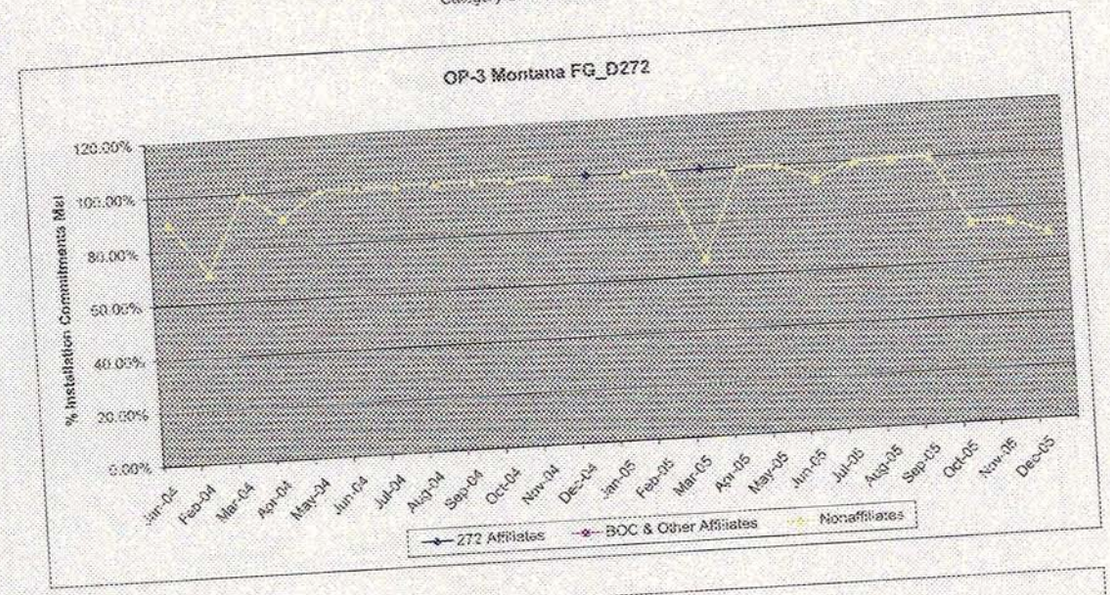
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Montana FG_D272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
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Nov-04
Dec-04
Jan-05
Feb-05
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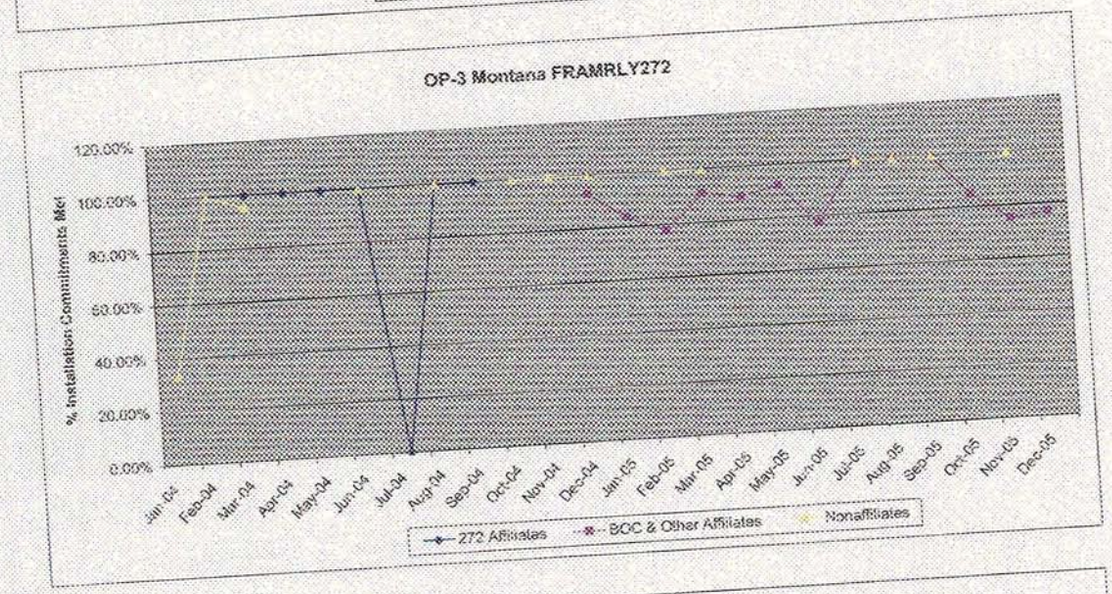
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Montana FRAMRLY272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
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Jan-05
Feb-05
Mar-05
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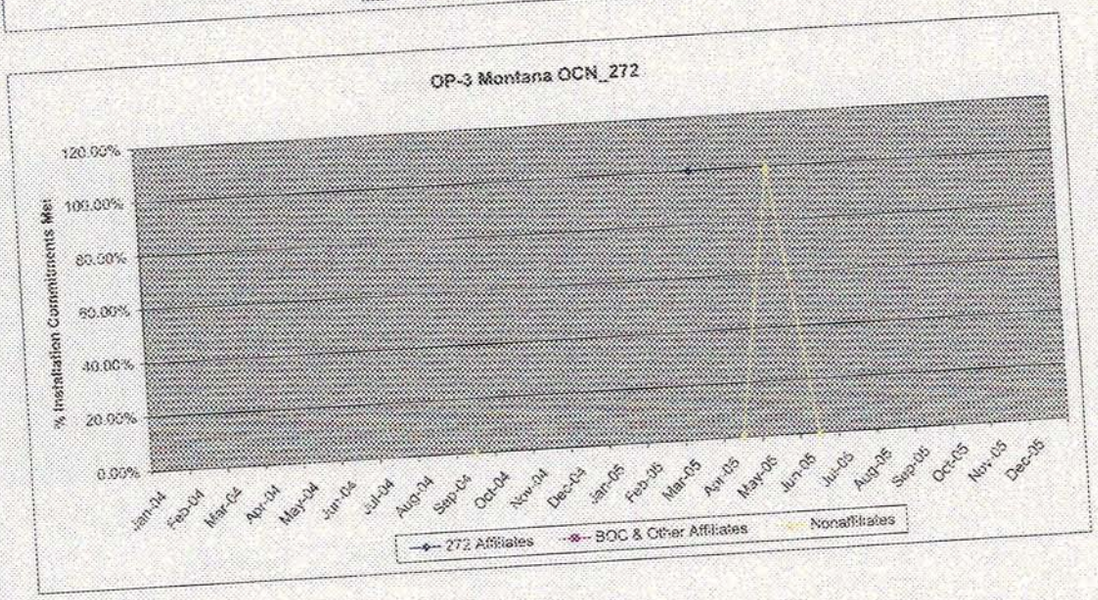
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Montana OCN_272
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
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Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
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Jun-05
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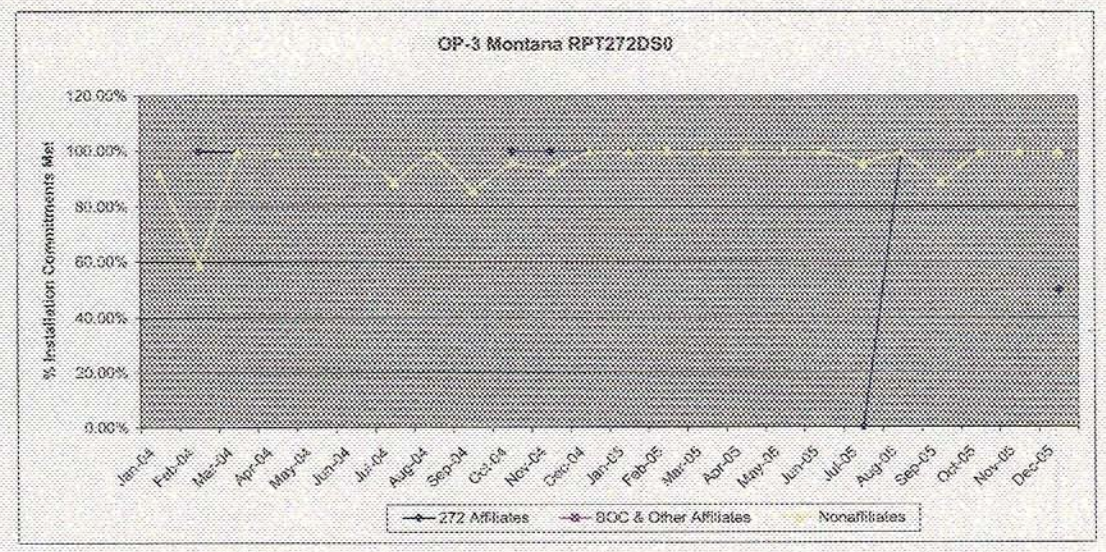
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Montana RPT272DS0
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
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Nov-04
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Jan-05
Feb-05
Mar-05
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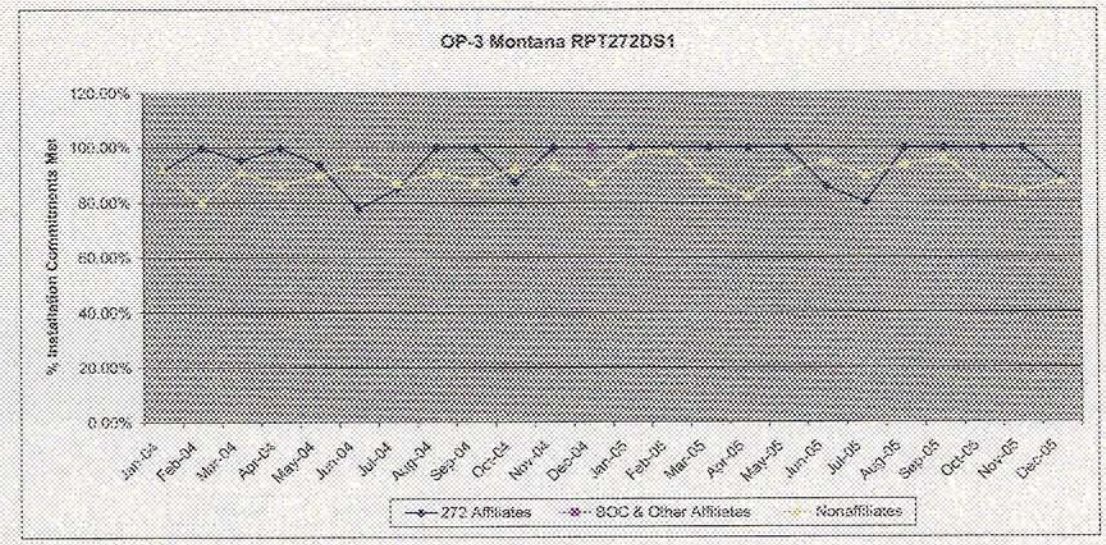
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Montana RPT272DS1
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
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Oct-04
Nov-04
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Jan-05
Feb-05
Mar-05
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May-05
Jun-05
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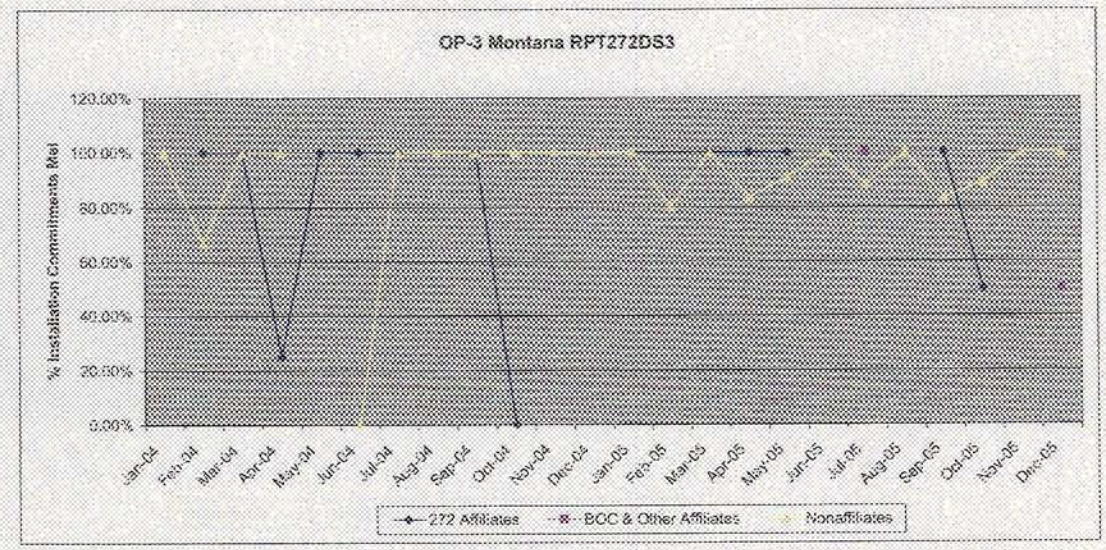
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-3 Montana RPT272DS3
% Installation Commitments Met
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
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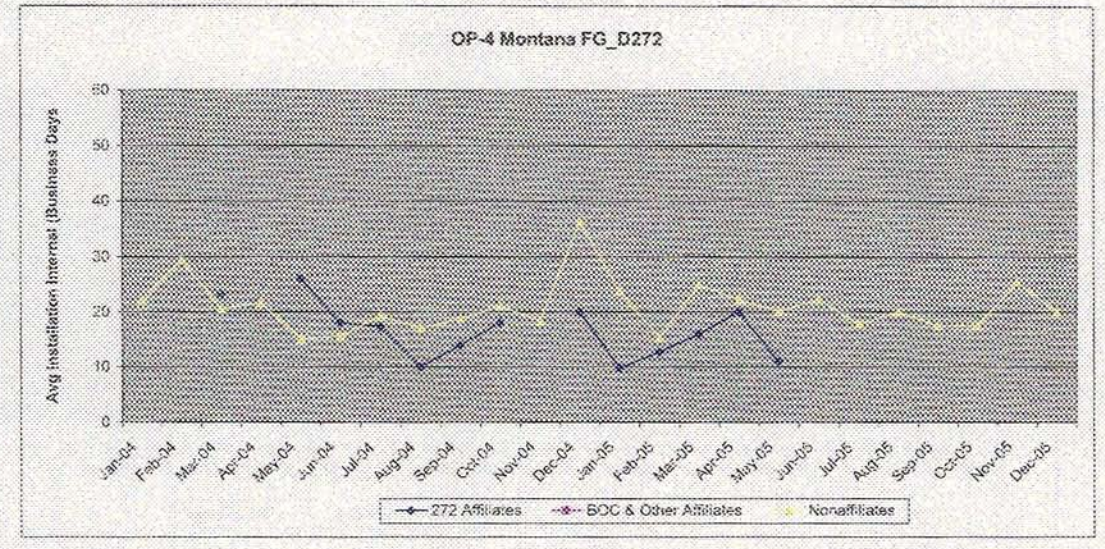
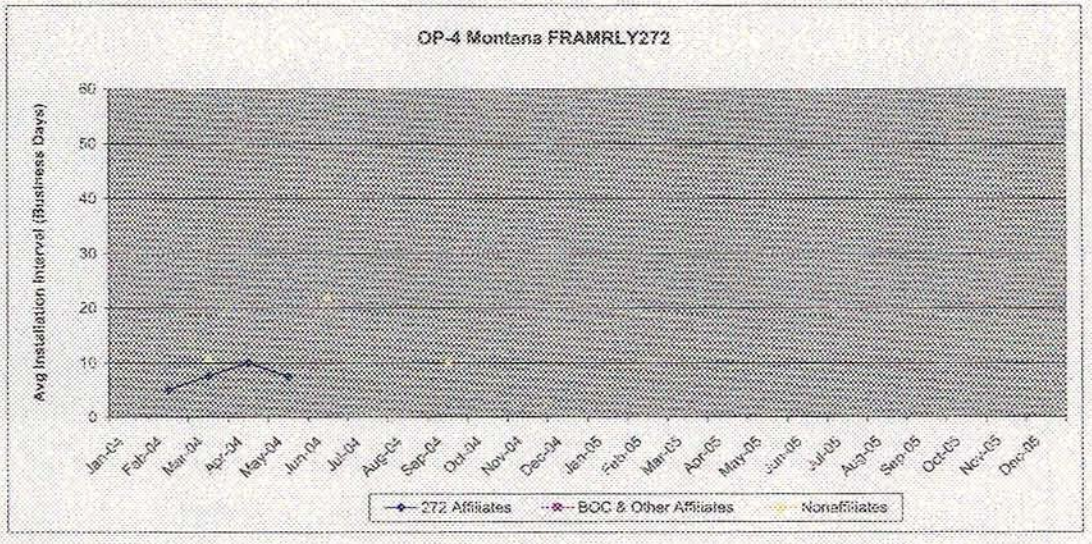
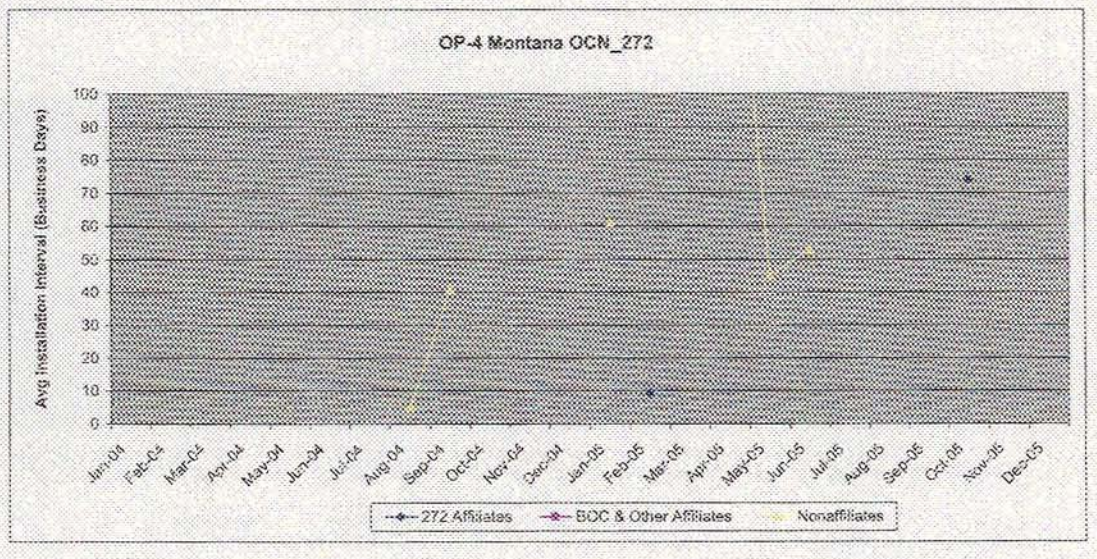
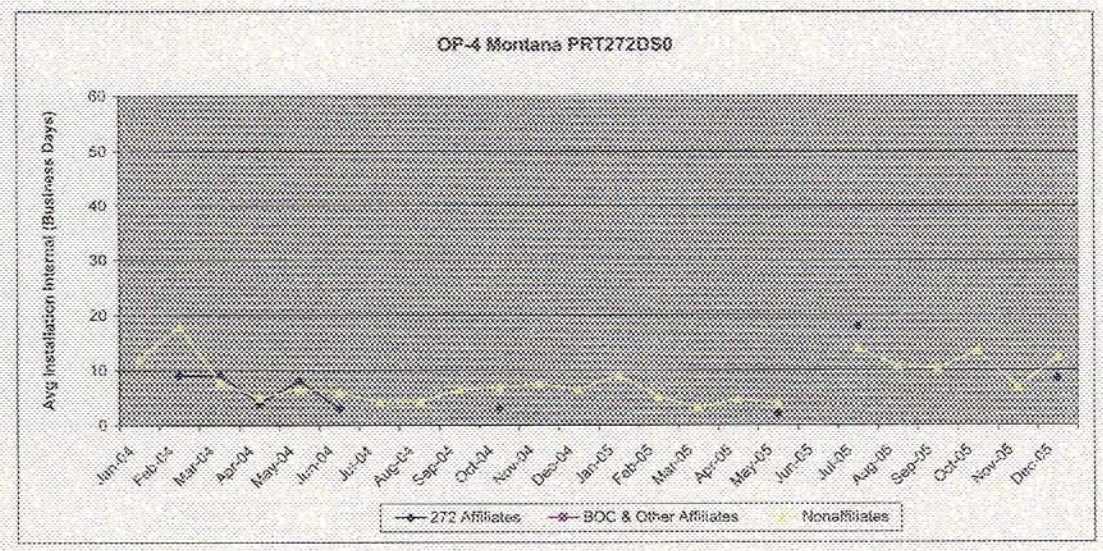
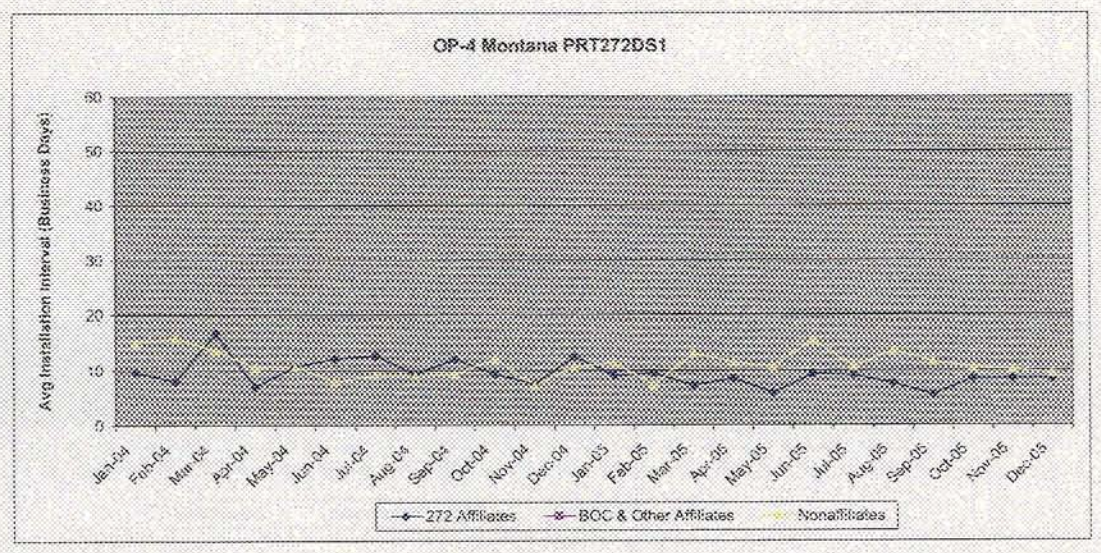
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

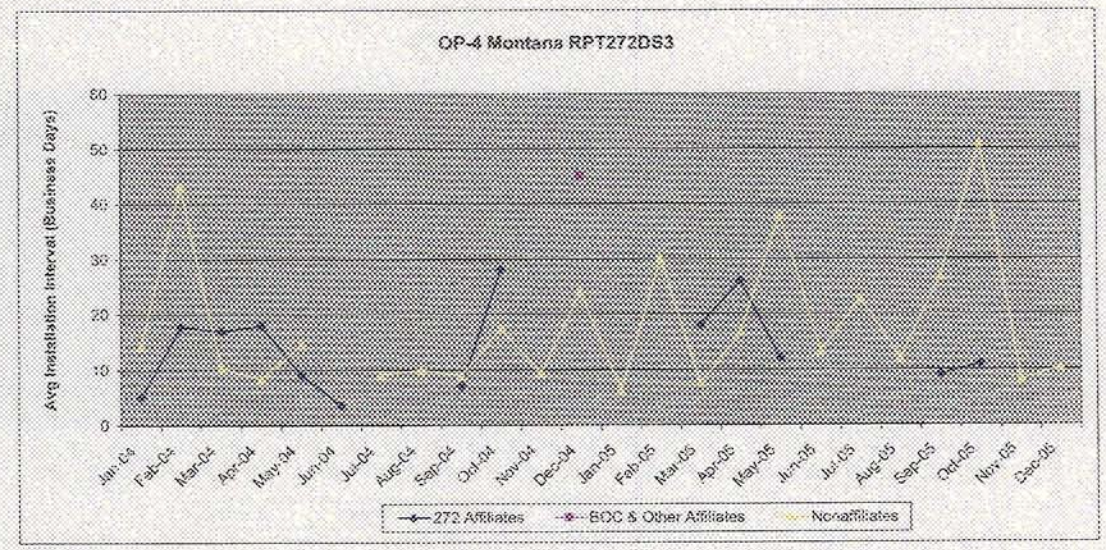

OP-4 Montana FG_D272
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

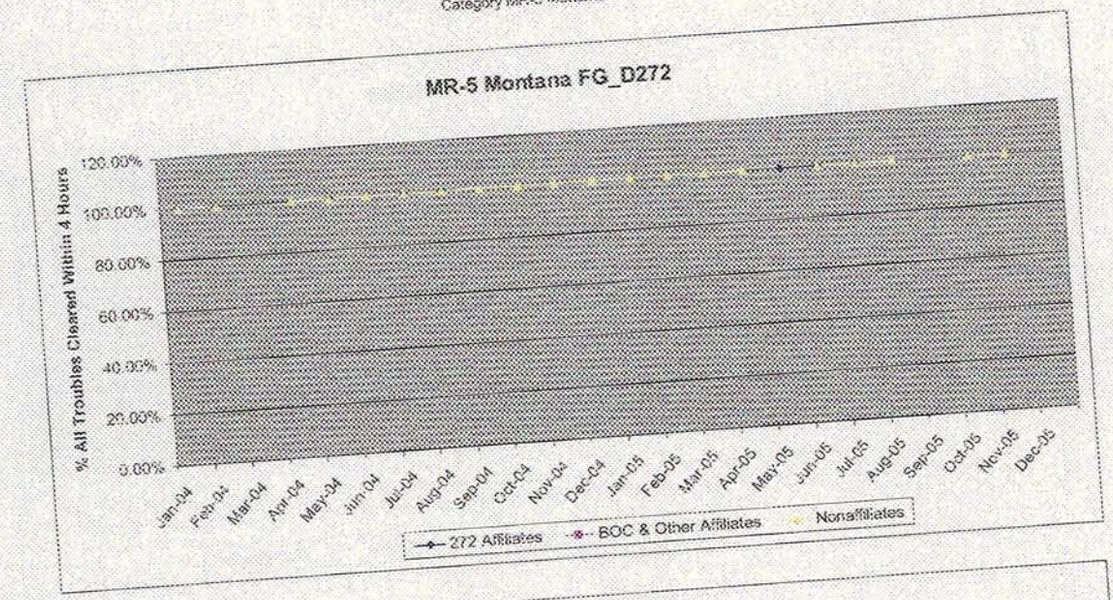

OP-4 Montana FRAMRLY272
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Montana OCN_272
Avg Installation Interval (Business Days)
0
10
20
30
40
50
60
70
80
90
100
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Montana PRT272DS0
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Montana PRT272DS1
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


OP-4 Montana RPT272DS3
Avg Installation Interval (Business Days)
60
50
40
30
20
10
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-5 Montana FG_D272
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
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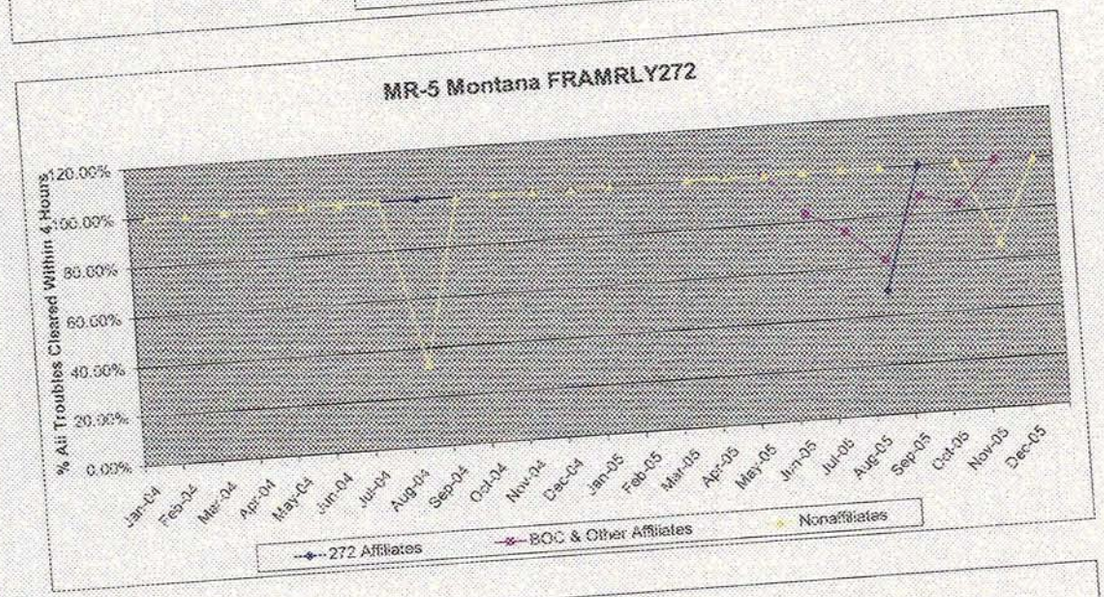
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-5 Montana FRAMRLY272
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
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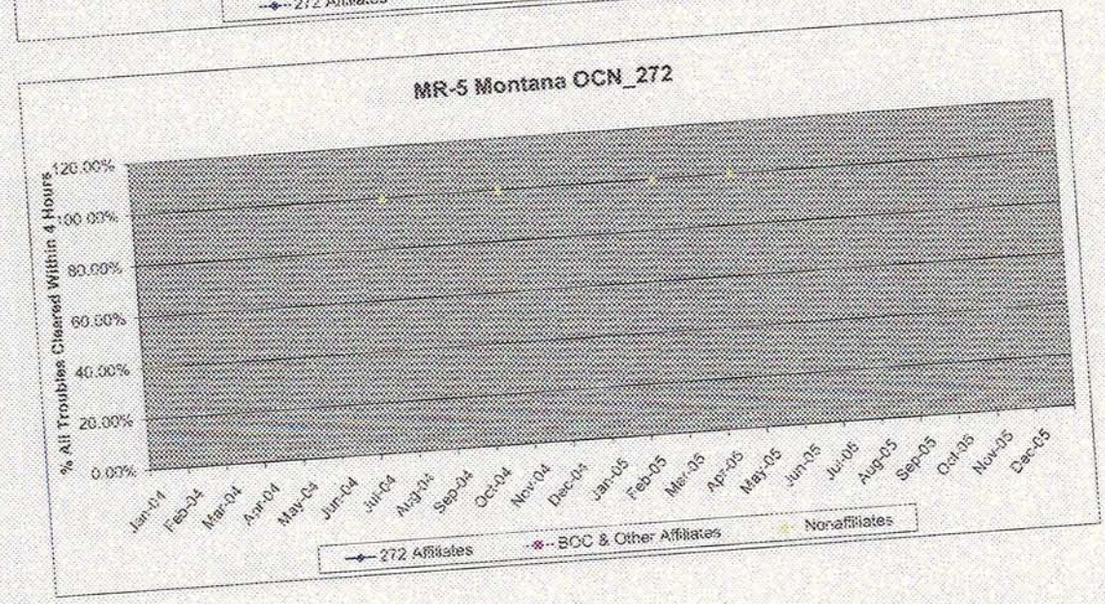
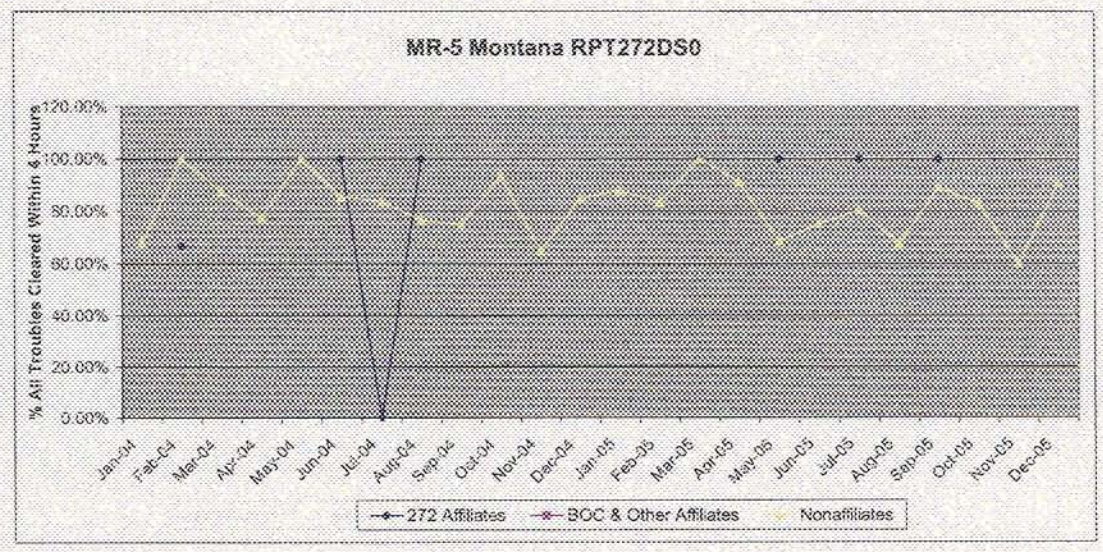
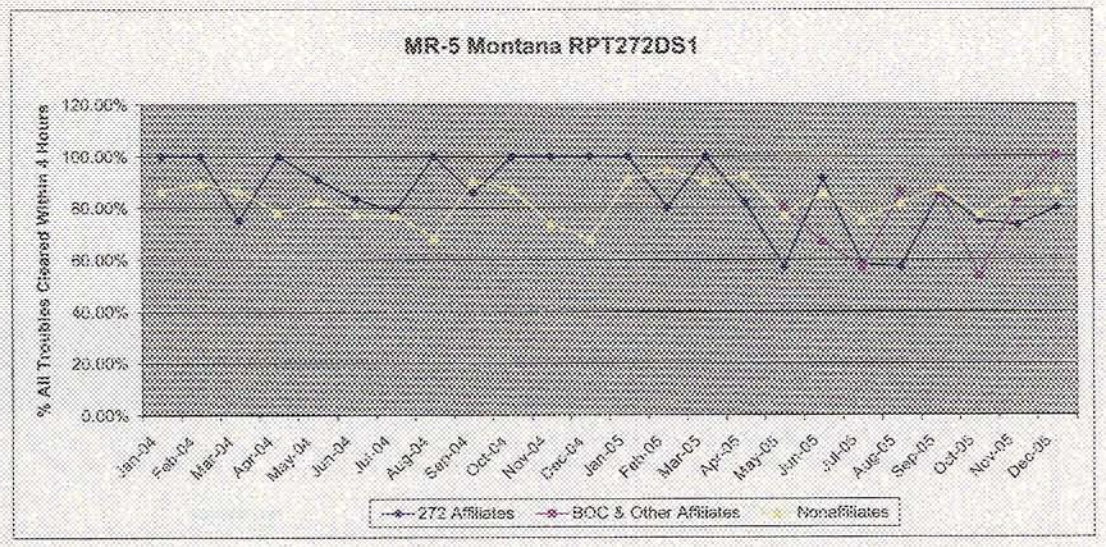
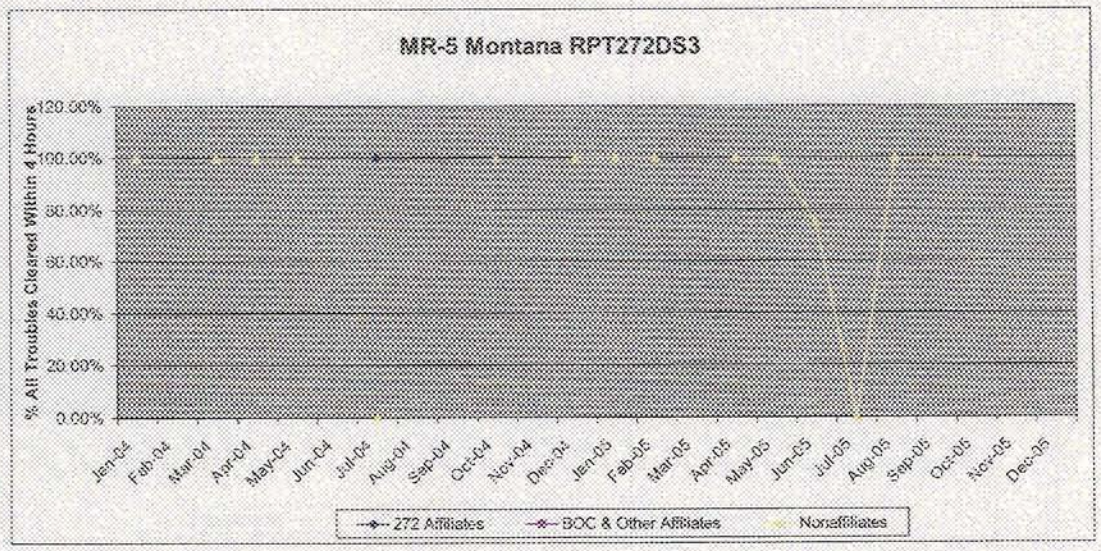
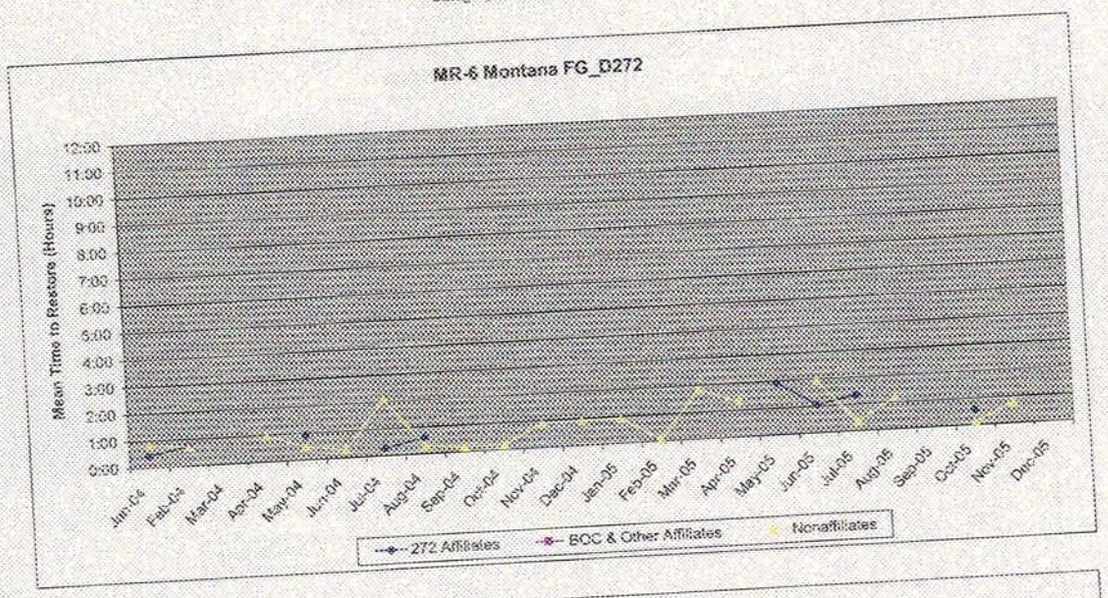
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates

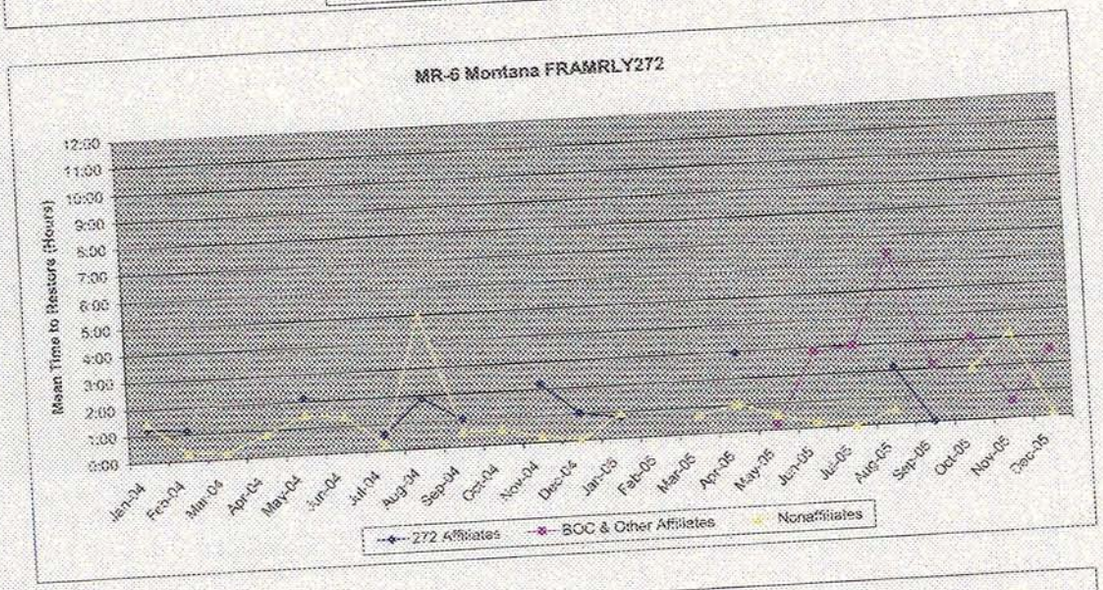

MR-5 Montana OCN_272
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-5 Montana RPT272DS0
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-5 Montana RPT272DS1
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-5 Montana RPT272DS3
% All Troubles Cleared Within 4 Hours
120.00%
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Montana FG_D272
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Montana FRAMRLY272
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
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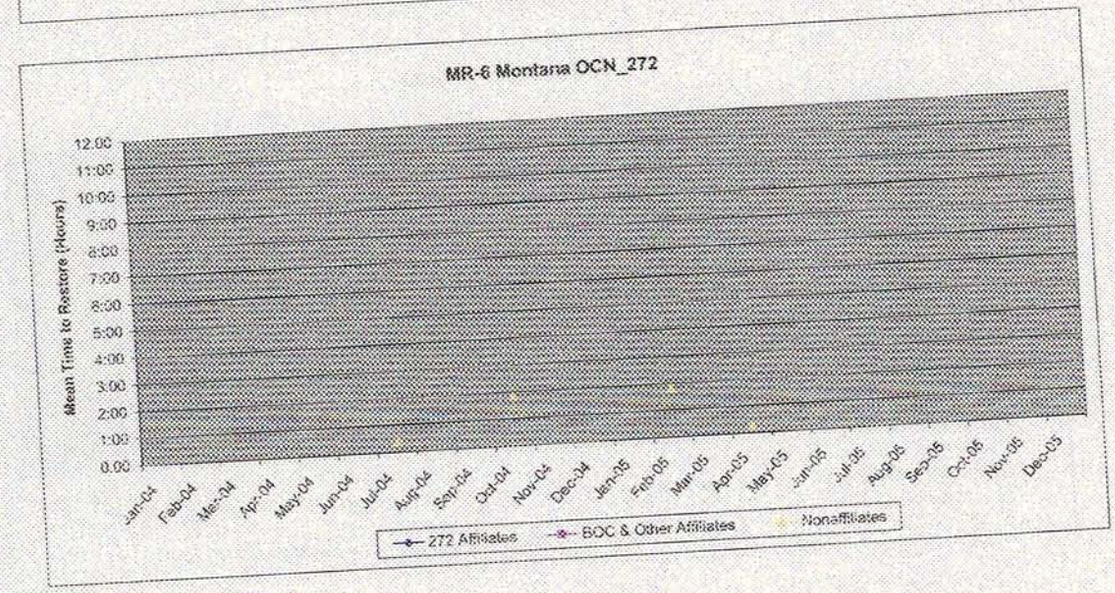
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Montana OCN_272
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
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Jan-04
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Jan-05
Feb-05
Mar-05
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Aug-05
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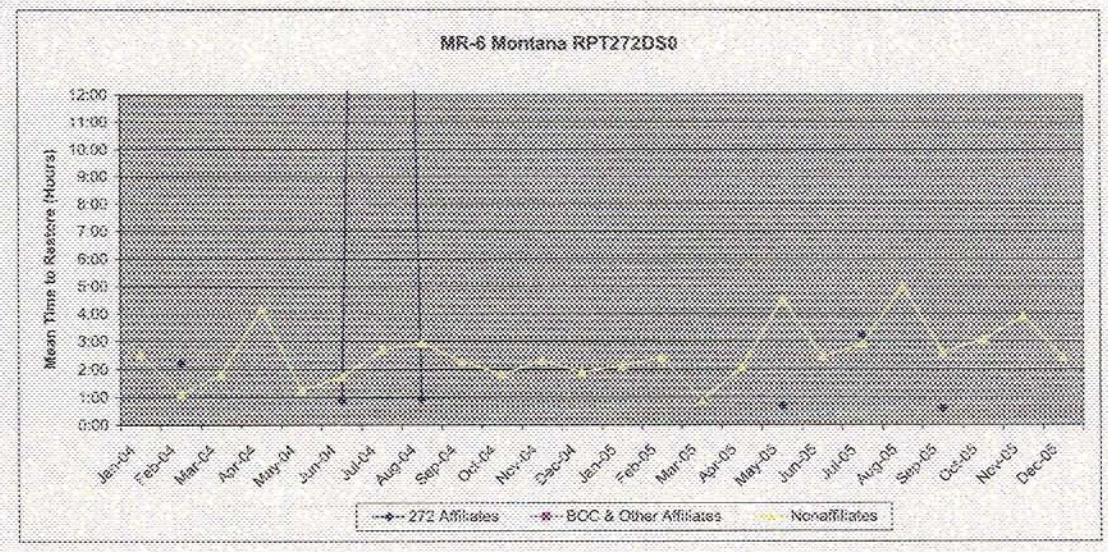
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Montana RPT272DS0
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
2:00
1:00
0:00
Jan-04
Feb-04
Mar-04
Apr-04
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Jun-04
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Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
Jan-05
Feb-05
Mar-05
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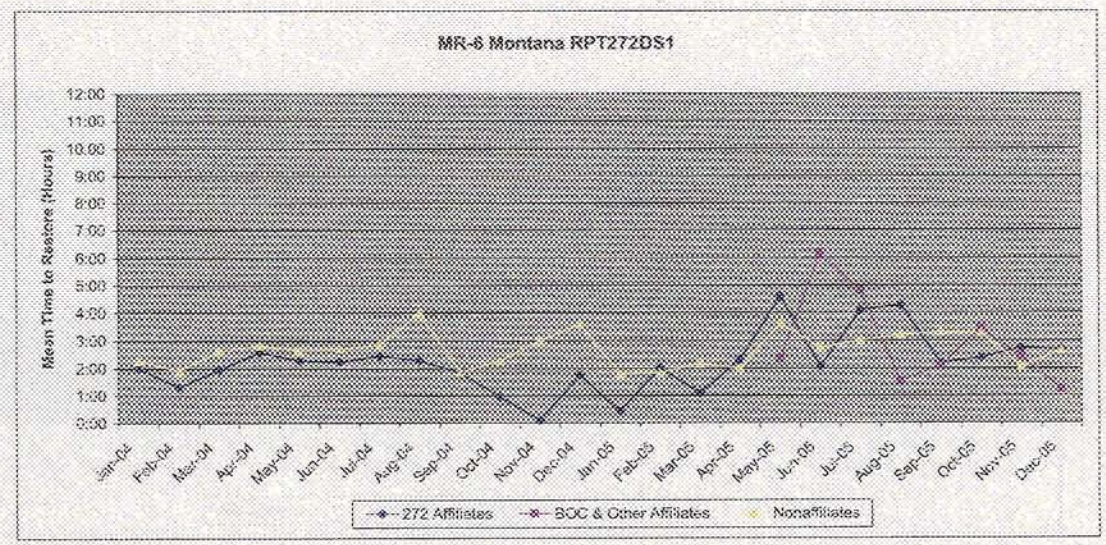
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Montana RPT272DS1
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
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Jan-04
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Jan-05
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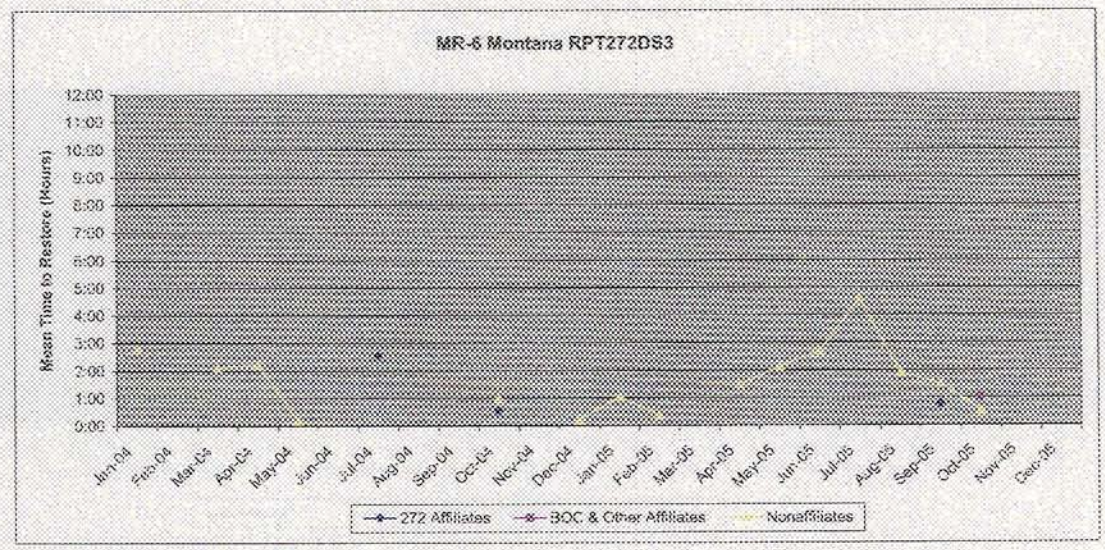
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-6 Montana RPT272DS3
Mean Time to Restore (Hours)
12:00
11:00
10:00
9:00
8:00
7:00
6:00
5:00
4:00
3:00
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1:00
0:00
Jan-04
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Apr-04
May-04
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Jul-04
Aug-04
Sep-04
Oct-04
Nov-04
Dec-04
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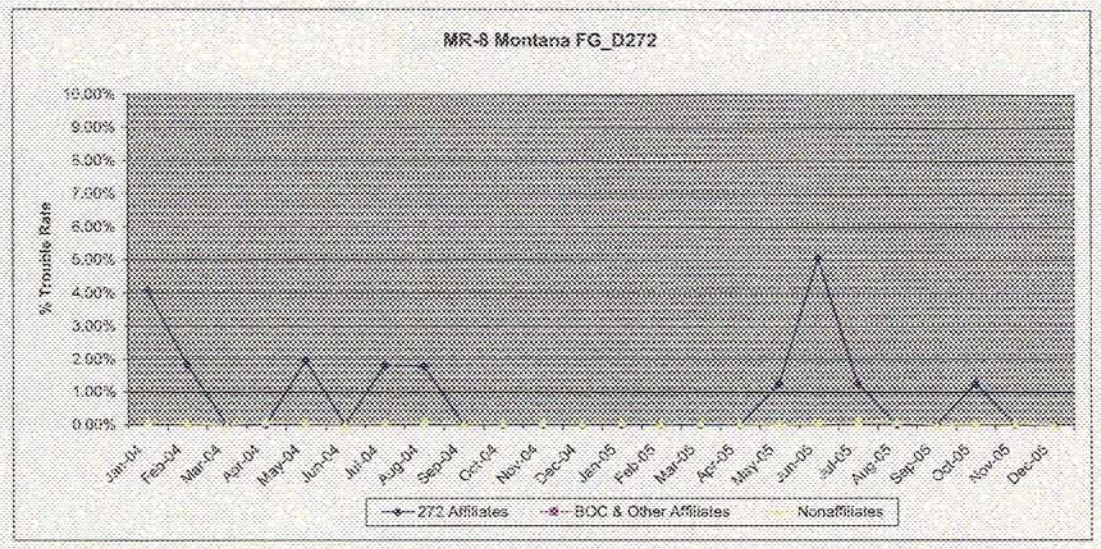
Feb-05
Mar-05
Apr-05
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Montana FG_D272
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
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Nov-04
Dec-04
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Feb-05
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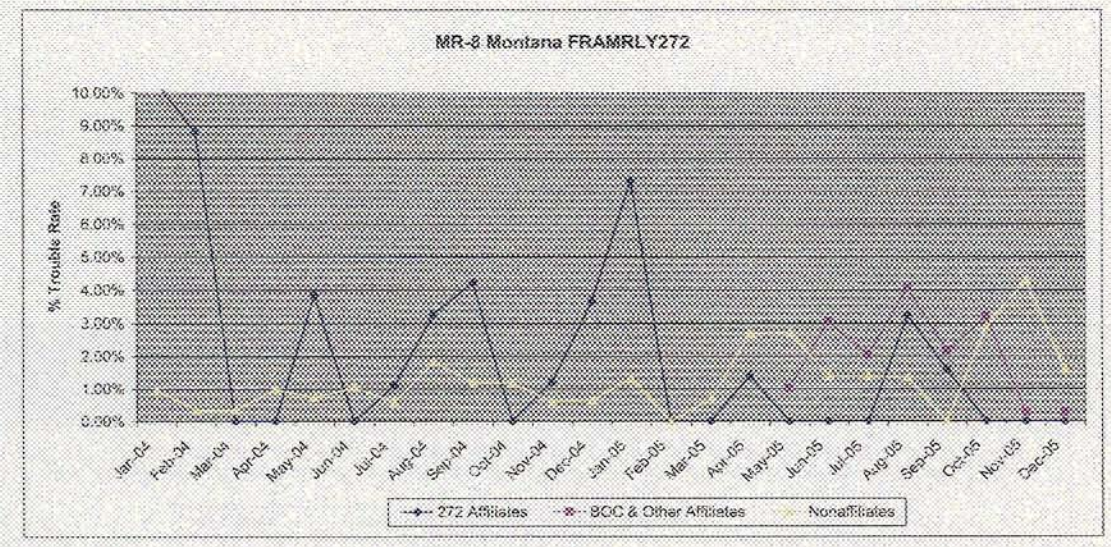
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Montana FRAMRLY272
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
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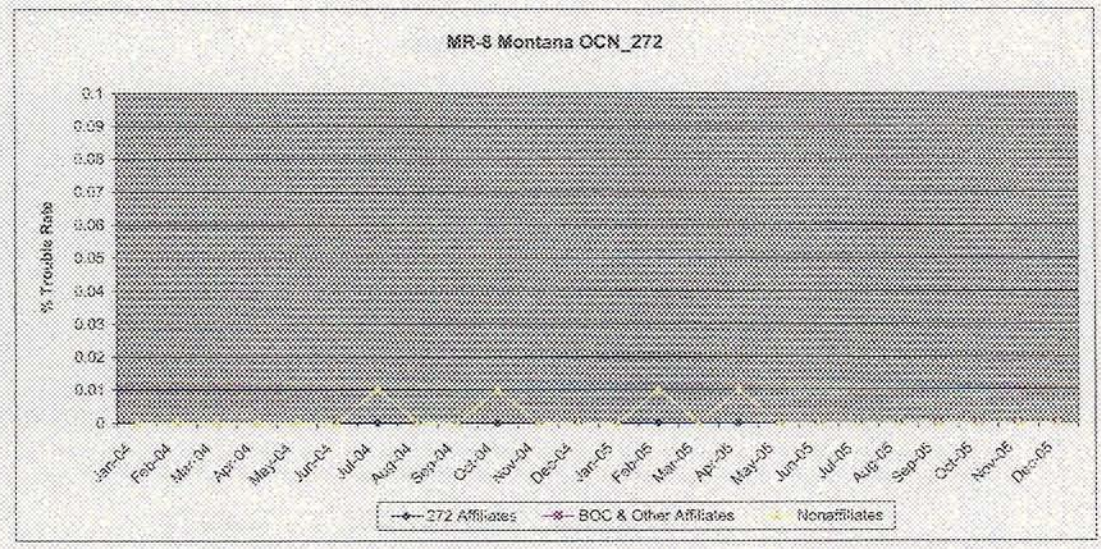
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Montana OCN_272
% Trouble Rate
0.1
0.09
0.08
0.07
0.06
0.05
0.04
0.03
0.02
0.01
0
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
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Dec-04
Jan-05
Feb-05
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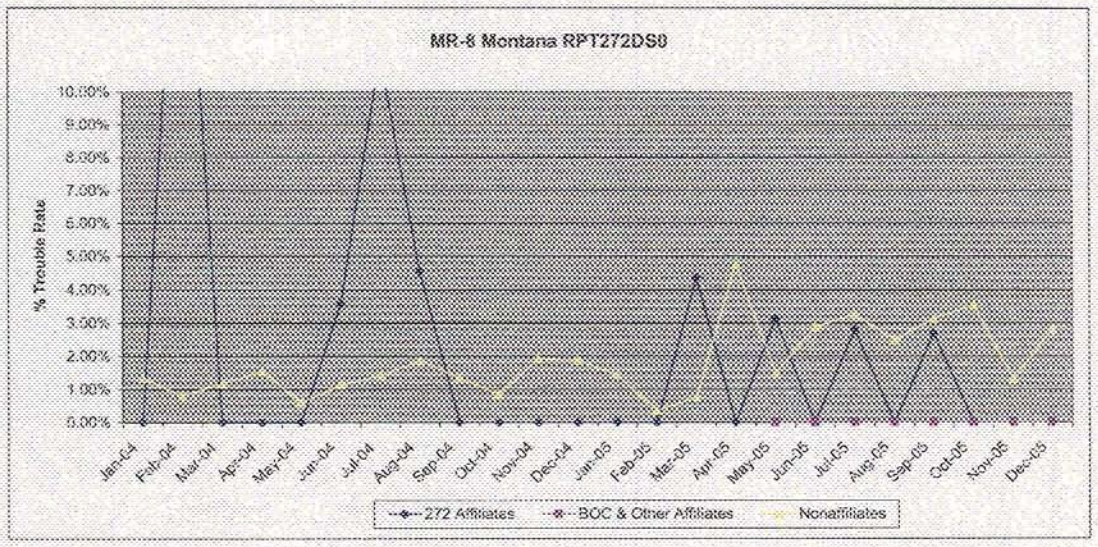
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Montana RPT272DS0
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
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Feb-05
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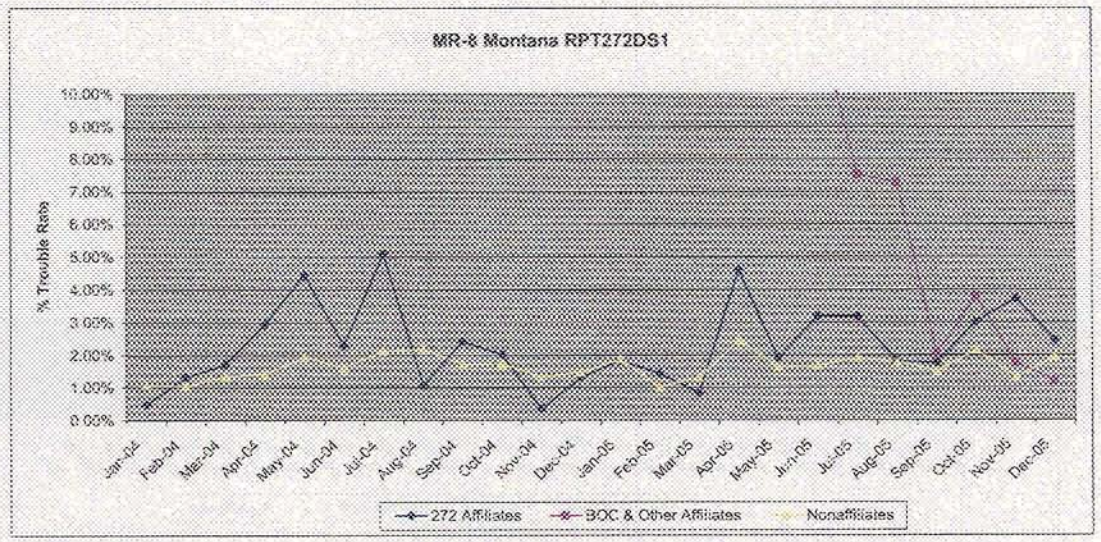
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Montana RPT272DS1
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
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Jan-05
Feb-05
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Jun-05
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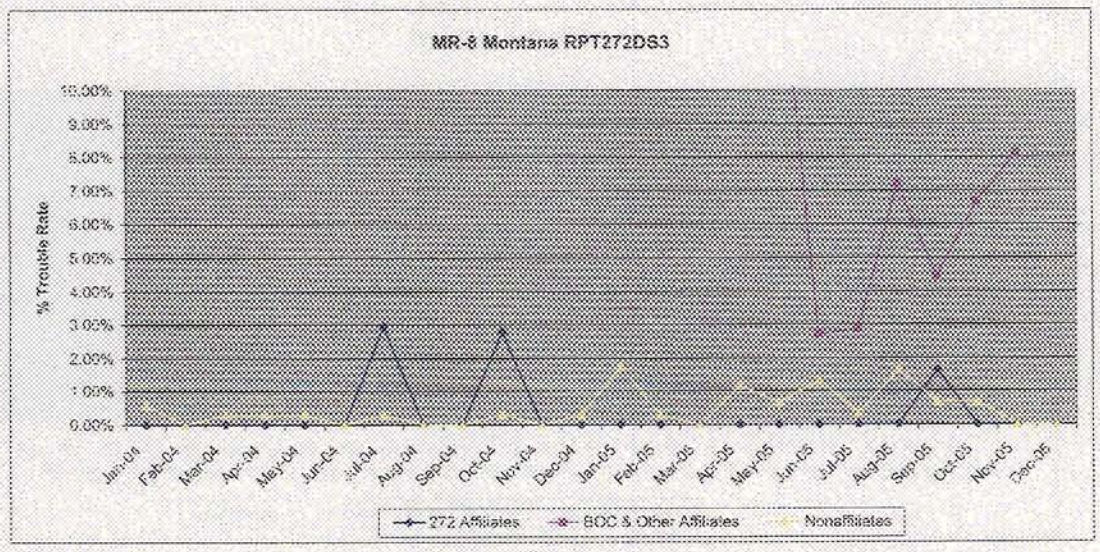
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


MR-8 Montana RPT272DS3
% Trouble Rate
10.00%
9.00%
8.00%
7.00%
6.00%
5.00%
4.00%
3.00%
2.00%
1.00%
0.00%
Jan-04
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Feb-05
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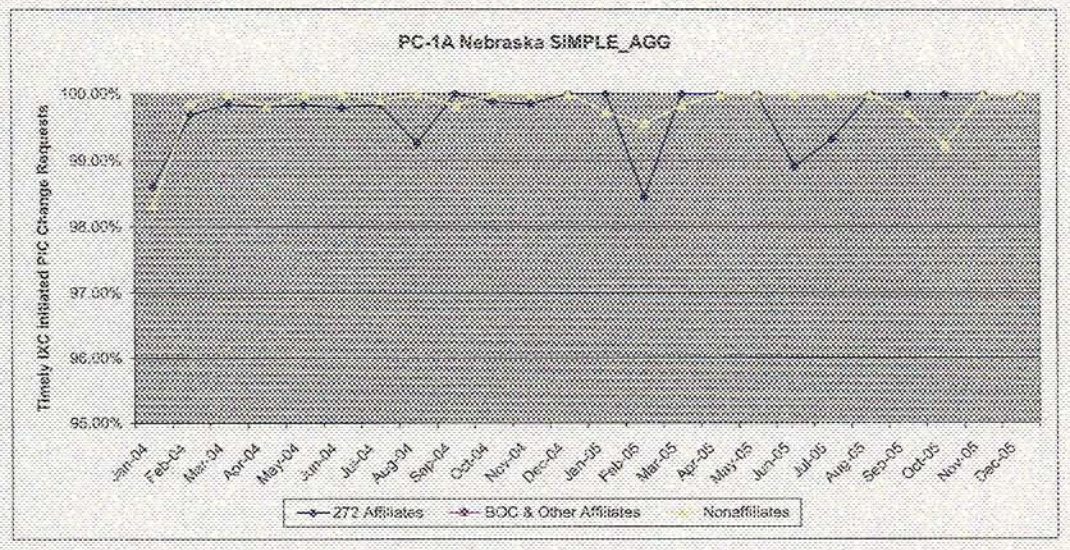
May-05
Jun-05
Jul-05
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PC-1A Nebraska SIMPLE_AGG
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
96.00%
95.00%
Feb-04
Mar-04
Apr-04
May-04
Jun-04
Jul-04
Aug-04
Sep-04
Oct-04
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Jan-05
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May-05
Jun-05
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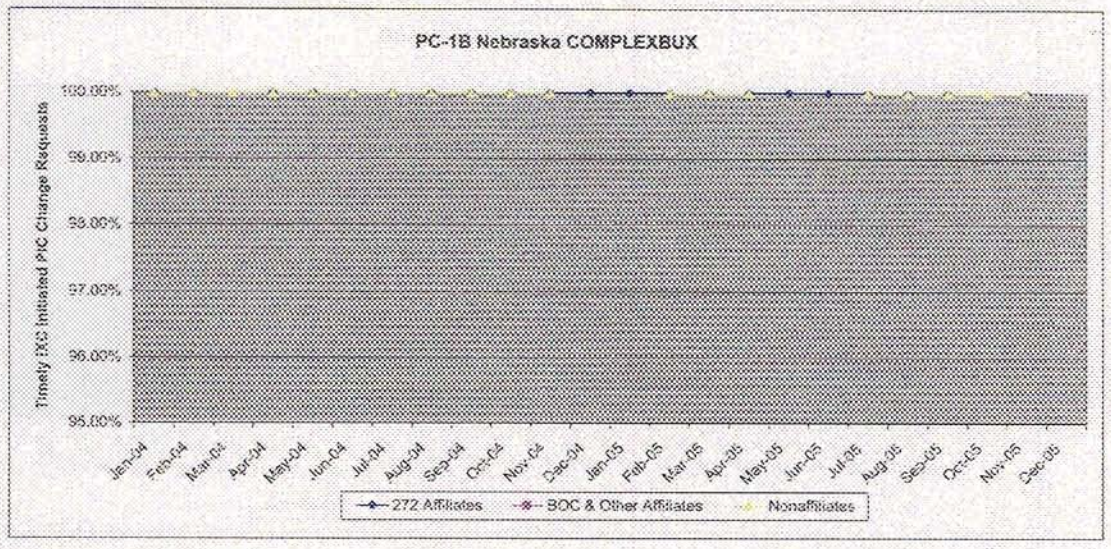
Aug-05
Sep-05
Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates


PC-1B Nebraska COMPLEXBUX
Timely IXC Initiated PIC Change Requests
100.00%
99.00%
98.00%
97.00%
96.00%
95.00%
Jan-04
Feb-04
Mar-04
Apr-04
May-04
Jun-04
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Oct-05
Nov-05
Dec-05
272 Affiliates
BOC & Other Affiliates
Nonaffiliates