

June 27, 2006

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Room TW-B204
Washington, DC 20554

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Federal Communications Commission
Office of the Secretary

Dear Ms. Dortch:

Please find enclosed the TRS consumer complaint log summary for the Public Service Commission of West Virginia as required in CG Docket 03-123. This summary covers the period June 1, 2005 to May 31, 2006.

Any questions regarding this summary may be directed to me at the following address:

David Howell
Public Service Commission
P.O. Box 812
Charleston, WV 25323

Telephone number: 304-340-0451

Sincerely,

David Howell
Utilities Analyst

DH/dh

TRS Complaint Summary
June 1, 2005 to May 31, 2006

Public Service Commission of West Virginia

June 2005
No complaints.

July 2005
No complaints.

August 2005
No complaints.

September 2005
No complaints.

October 2005
No complaints

November 2005
Customer complained the CA hung up on him/her. National Relay Center, PA apologized for the inconvenience and assured the customer the CA's manager would follow up accordingly.

December 2005
Customer complained that the CA was rude and did not repeat when she asked him to. National Relay Center, PA apologized for the inconvenience and assured the customer the CA's manager would follow up accordingly.

January 2006
No complaints

February 2006
No complaints

March 2006
No complaints

April 2006
No complaints

May 2006
No complaints