



Qwest
607 14th Street, NW, Suite 950
Washington, DC 20005
Phone 202-429-3120
Facsimile 202-293-0561

Melissa E. Newman
Vice President – Federal Regulatory

August 1, 2006

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W., TW B-204
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's ("Commission") *Orders*¹ concerning Qwest Corporation's ("Qwest") Open Network Architecture ("ONA") Plans, Qwest hereby submits its ONA Nondiscrimination Report for the second quarter of 2006. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Melissa E. Newman

cc: Ms. Janice Myles (via e-mail at janice.myles@fcc.gov)

Attachment

¹ See *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order*, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order*, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
A1 - Business				
Total Orders	154354	Average Interval	119888	Average Interval
Due Dates Missed	1507	(In Days)	1777	(In Days)
% Due Dates Missed	0.98%	3	1.48%	3
		0		0
A2 - PBX				
Total Orders	512	Average Interval	3866	Average Interval
Due Dates Missed	18	(In Days)	203	(In Days)
% Due Dates Missed	3.52%	7	5.25%	9
		0		0
A3 - Centrex				
Total Orders	6651	Average Interval	10277	Average Interval
Due Dates Missed	104	(In Days)	156	(In Days)
% Due Dates Missed	1.56%	4	1.52%	6
		0		0
A4 - WATS				
Total Orders	99	Average Interval	1248	Average Interval
Due Dates Missed	0	(In Days)	5	(In Days)
% Due Dates Missed	0.00%	3	0.40%	2
		2		0
A5 - Mobile				
Total Orders	0	Average Interval	5	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	0	20.00%	2
		0		0
A6 - Feature Group A				
Total Orders	3	Average Interval	19	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	7	0.00%	5
		0		3
A7 - Foreign Exchange				
Total Orders	76	Average Interval	196	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	2	0.00%	3
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
B1 - Feature Group B				
Total Orders	0	Average Interval	31	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	0.00%	15
		0		14
B2 - Feature Group D				
Total Orders	0	Average Interval	1532	Average Interval
Due Dates Missed	0	(In Days)	62	(In Days)
% Due Dates Missed	No Activity	0	4.05%	20
		0		6
B3 - DID				
Total Orders	151	Average Interval	2288	Average Interval
Due Dates Missed	56	(In Days)	912	(In Days)
% Due Dates Missed	37.09%	14	39.86%	16
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
C1 - Packet DDD Line				
Total Orders	0	Average Interval	44	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	0.00%	8
		0		1
C2 - Packet Synchronous Access				
Total Orders	24	Average Interval	4813	Average Interval
Due Dates Missed	9	(In Days)	410	(In Days)
% Due Dates Missed	37.50%	22	8.52%	11
		0		5
C3 - Packet Asynchronous Access				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
D1 - Protective Alarm				
Total Orders	0	Average Interval	54	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	0	1.85%	4
		0		0
D2 - Protective Relay				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0
D3 - Control Circuit				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	AFFILIATE		ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	0	Average Interval	19	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	0	10.53%	17
		0		0
E2 - Telegraph 150 Baud				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
F1 - Voice, Non-Switched Line				
Total Orders	0	Average Interval	23	Average Interval
Due Dates Missed	0	(In Days)	6	(In Days)
% Due Dates Missed	No Activity	0	26.09%	12
		0		3
F2 - Voice, Switched Line				
Total Orders	13	Average Interval	521	Average Interval
Due Dates Missed	4	(In Days)	66	(In Days)
% Due Dates Missed	30.77%	17	12.67%	9
		0		3
F3 - Voice, Switched Trunk				
Total Orders	0	Average Interval	1045	Average Interval
Due Dates Missed	0	(In Days)	146	(In Days)
% Due Dates Missed	No Activity	0	13.97%	15
		0		6
F4 - Voice and Tone, Radio Land Line				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0
F5 - Data, Low Speed				
Total Orders	0	Average Interval	21	Average Interval
Due Dates Missed	0	(In Days)	7	(In Days)
% Due Dates Missed	No Activity	0	33.33%	11
		0		1
F6 - Basic Data and Voice				
Total Orders	1	Average Interval	1555	Average Interval
Due Dates Missed	0	(In Days)	178	(In Days)
% Due Dates Missed	0.00%	1	11.45%	10
		0		3
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	0	Average Interval	82	Average Interval
Due Dates Missed	0	(In Days)	7	(In Days)
% Due Dates Missed	No Activity	0	8.54%	15
		0		12
F8 - Voice/Data SSN Access				
Total Orders	0	Average Interval	92	Average Interval
Due Dates Missed	0	(In Days)	12	(In Days)
% Due Dates Missed	No Activity	0	13.04%	20
		0		6
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	0	Average Interval	1	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	0.00%	5
		0		5
F10 - Data Extension, Voice Grade				

Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

F11 - Voice Grade Telephoto and Facsimile

Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

F12 - Protective Relay, Voice Grade

Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
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 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
G1 - Program Audio, 200-3500 Hz				
Total Orders	0	Average Interval	6	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	0.00%	5
		0		0
G2 - Program Audio, 100-5000 Hz				
Total Orders	0	Average Interval	3	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	0.00%	5
		0		0
G3 - Program Audio, 50-8000 Hz				
Total Orders	0	Average Interval	11	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	0	27.27%	8
		0		0
G4 - Program Audio, 50-15000 Hz				
Total Orders	0	Average Interval	9	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	0	22.22%	21
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
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 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	0	Average Interval	49	Average Interval
Due Dates Missed	0	(In Days)	4	(In Days)
% Due Dates Missed	No Activity	0	8.16%	9
		0		2
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
I1 - Digital Voice Circuit				
Total Orders	2	Average Interval	39	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	5	0.00%	6
		0		3
I2 - Digital Data, 2.4 kbps				
Total Orders	0	Average Interval	8	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	0.00%	6
		0		4
I3 - Digital Data, 4.8 kbps				
Total Orders	0	Average Interval	4	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	0.00%	11
		0		11
I4 - Digital Data, 9.6 kbps				
Total Orders	2	Average Interval	196	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	17	1.53%	12
		0		9
I5 - Digital Data, 56 kbps				
Total Orders	0	Average Interval	27	Average Interval
Due Dates Missed	0	(In Days)	8	(In Days)
% Due Dates Missed	No Activity	0	29.63%	11
		0		1

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Orders	143	Average Interval	42976	Average Interval
Due Dates Missed	24	(In Days)	4536	(In Days)
% Due Dates Missed	16.78%	15	10.55%	12
		0		4

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	0	Average Interval	0	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	0	No Activity	0
		0		0
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	7	Average Interval	2614	Average Interval
Due Dates Missed	4	(In Days)	627	(In Days)
% Due Dates Missed	57.14%	27	23.99%	17
		0		6
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	3	Average Interval	229	Average Interval
Due Dates Missed	1	(In Days)	84	(In Days)
% Due Dates Missed	33.33%	22	36.68%	23
		0		2

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
L1 - Smart PAL				
Total Orders	217	Average Interval	7	Average Interval
Due Dates Missed	19	(In Days)	0	(In Days)
% Due Dates Missed	8.76%	7	0.00%	2
		1		0
L2 - Basic PAL				
Total Orders	170	Average Interval	663	Average Interval
Due Dates Missed	2	(In Days)	7	(In Days)
% Due Dates Missed	1.18%	6	1.06%	2
		0		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
A1 - Business				
Total Tickets	32		0	
Average Interval in Hrs/Mns	2	9	6	5
A2 - PBX				
Total Tickets	23		0	
Average Interval in Hrs/Mns	1	27	3	1
A3 - Centrex				
Total Tickets	39		0	
Average Interval in Hrs/Mns	6	19	1	55
A4 - WATS				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		1	59
A5 - Mobile				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	
A6 - Feature Group A				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		2	19
A7 - Foreign Exchange				
Total Tickets	22		0	
Average Interval in Hrs/Mns	2	29	3	14

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
B1 - Feature Group B				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		2	41
B2 - Feature Group D				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		1	30
B3 - DID				
Total Tickets	27		0	
Average Interval in Hrs/Mns	5	31	2	53

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
C1 - Packet DDD Line				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		5	30
C2 - Packet Synchronous Access				
Total Tickets	1		0	
Average Interval in Hrs/Mns	5	43	2	10
C3 - Packet Asynchronous Access				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
D1 - Protective Alarm			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity	2	52
D2 - Protective Relay			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity	No Activity	
D3 - Control Circuit			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity	4	0

Quarterly ONA Maintenance Report
Qwest
2 QTR 2006

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
E1 - Telegraph 75 Baud		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	6 41

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
F1 - Voice, Non-Switched Line				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		2	35
F2 - Voice, Switched Line				
Total Tickets	142		0	
Average Interval in Hrs/Mns	3	51	3	50
F3 - Voice, Switched Trunk				
Total Tickets	59		0	
Average Interval in Hrs/Mns	2	9	2	35
F4 - Voice and Tone, Radio Land Line				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		2	59
F5 - Data, Low Speed				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		2	42
F6 - Basic Data and Voice				
Total Tickets	15		0	
Average Interval in Hrs/Mns	2	19	2	27
F7 - Voice/Data PSN Access Tie Trunk				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		1	45
F8 - Voice/Data SSN Access				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	
F9 - Voice/Data SSN Intermachine Trunk				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	
F10 - Data Extension, Voice Grade				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		2	13
F11 - Voice Grade Telephoto and Facsimile				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	
F12 - Protective Relay, Voice Grade				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		6	31

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
G1 - Program Audio, 200-3500 Hz				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		6	8
G2 - Program Audio, 100-5000 Hz				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		1	29
G3 - Program Audio, 50-8000 Hz				
Total Tickets	7		0	
Average Interval in Hrs/Mns	1	37	3	1
G4 - Program Audio, 50-15000 Hz				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		4	24

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Tickets	1		0	
Average Interval in Hrs/Mns	0	3	1	55
H2 - TV Channel 1 Way 5 kHz Audio				
Total Tickets	0		0	
Average Interval in Hrs/Mns	No Activity		No Activity	

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>	
I1 - Digital Voice Circuit			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity	2	14
I2 - Digital Data, 2.4 kbps			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity	2	18
I3 - Digital Data, 4.8 kbps			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity	1	54
I4 - Digital Data, 9.6 kbps			
Total Tickets	0	0	
Average Interval in Hrs/Mns	No Activity	2	31
I5 - Digital Data, 56 kbps			
Total Tickets	3	0	
Average Interval in Hrs/Mns	2	24	34

Quarterly ONA Maintenance Report
Qwest
2 QTR 2006

	<u>AFFILIATE</u>		<u>ALL OTHERS</u>	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Tickets	220		0	
Average Interval in Hrs/Mns	2	51	2	52

Quarterly ONA Maintenance Report
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	5	0
Average Interval in Hrs/Mns	1 9	1 36
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	5 10

Quarterly ONA Maintenance Report
Qwest
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	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
L1 - Smart PAL		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report - Tickets with Due Dates
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
A1 - Business		
Total Tickets	26553	27508
Average Interval in Hrs/Mns	10:32	11:28
Due Dates Missed	2699	3033
% Due Dates Missed	10.16%	11.03%
A2 - PBX		
Total Tickets	86	523
Average Interval in Hrs/Mns	12:57	10:49
Due Dates Missed	11	55
% Due Dates Missed	12.79%	10.52%
A3 - Centrex		
Total Tickets	2773	3613
Average Interval in Hrs/Mns	10:49	10:31
Due Dates Missed	402	463
% Due Dates Missed	14.50%	12.81%
A4 - WATS		
Total Tickets	0	7
Average Interval in Hrs/Mns	No Activity	1:32:00
Due Dates Missed	0	0
% Due Dates Missed	0.00%	0.00%
A5 - Mobile		
Total Tickets	1	1
Average Interval in Hrs/Mns	20:57	4:01
Due Dates Missed	1	0
% Due Dates Missed	100.00%	0.00%
A6 - Feature Group A		
Total Tickets	0	12
Average Interval in Hrs/Mns	No Activity	9:44
Due Dates Missed	0	1
% Due Dates Missed	0.00%	8.33%
A7 - Foreign Exchange		
Total Tickets	56	127
Average Interval in Hrs/Mns	13:18	14:41
Due Dates Missed	7	14
% Due Dates Missed	12.50%	11.02%

Quarterly ONA Maintenance Report - Tickets with Due Dates
Qwest
 2 QTR 2006

	<u>AFFILIATE</u>	<u>ALL OTHERS</u>
E1 - Telegraph 75 Baud		
Total Tickets	0	0
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	0	0
% Due Dates Missed	0.00%	0.00%
E2 - Telegraph 150 Baud		
Total Tickets	0	41
Average Interval in Hrs/Mns	No Activity	20:12
Due Dates Missed	0	12
% Due Dates Missed	0.00%	29.27%
