WOMBLE
CARLYLE
SANDRIDGE
& RICE
A PROFESSIONAL LIMITED
LIABILITY COMPANY

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Ross A. Buntrock
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August 16, 2006

VIA ECFS

Marlene Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: Notification of *Ex Parte* Meeting: Dockets CC 02-60; CC 96-45; CC 97-21; WC 03-109; and WC 05-195

Dear Ms. Dortch:

Yesterday, on behalf of Synergetics Diversified Computer Services ("Synergetics"), David Palmer, James Raines, Mark Palchick and the undersigned counsel conducted an *ex parte* meeting with the Wireline Competition Bureau Staff: Gina Spade, Alexander Minard, Dana Walton-Bradford, and Regina Brown. The parties discussed the points set forth in the attached presentation during the meeting.

If you have any questions regarding this transmittal, please contact me.

Respectfully submitted,

Ross A Buntrock

Ross A. Buntrock
Counsel to Synergetics Diversified Computer Services

cc: (Via electronic mail)
Gina Spade
Alexander Minard
Dana Walton-Bradford
Regina Brown
David Palmer
James Raines

SYNERGETICS

Diversified Computer Services

Creating Synergy Between People & Technology

"People invest in technology to save time and
to use the technology to reap the benefits of y

Synergetics believes in using the ***power of relationships*** to create productive, cost-effective solutions for your organization. We get to know your business, and we develop our service around your needs.

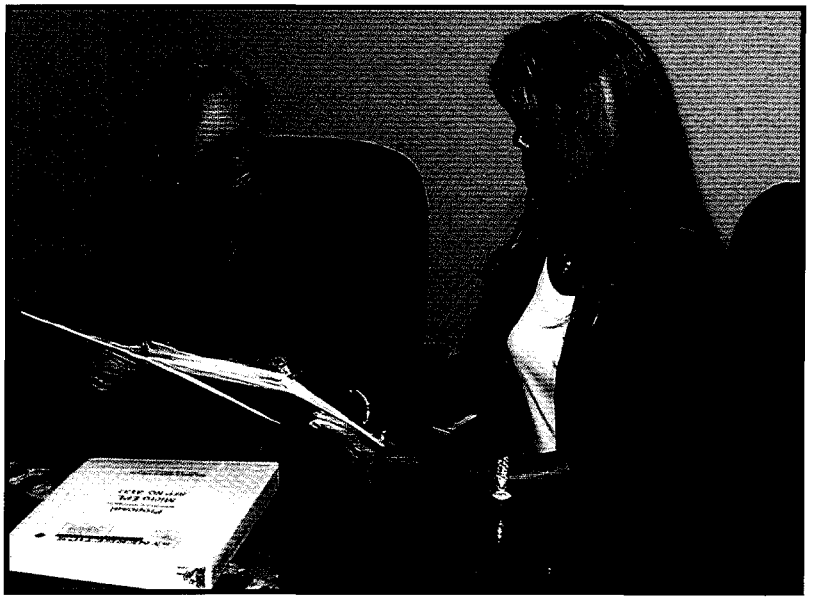
CUSTOMIZED SOLUTIONS:

Every organization is unique. That is why Synergetics lets you ***customize*** your ***service*** by project, contract, or as a consulting service. Our team will work with you and get to know your business, helping you use technology to achieve your long-term goals. The result is solutions that work.

WELL-TRAINED TEAM:

Cost Savings:

When you ***compare the numbers***, outsourcing your network management just makes sense. You save money on employee overhead (salary, benefits, taxes, training, recruiting, and employee turnover). Also, a single staff employee has a limited skill set. With Synergetics you have access to a large pool of certified technicians, each with a unique set of skills.



Proactive Maintenance:

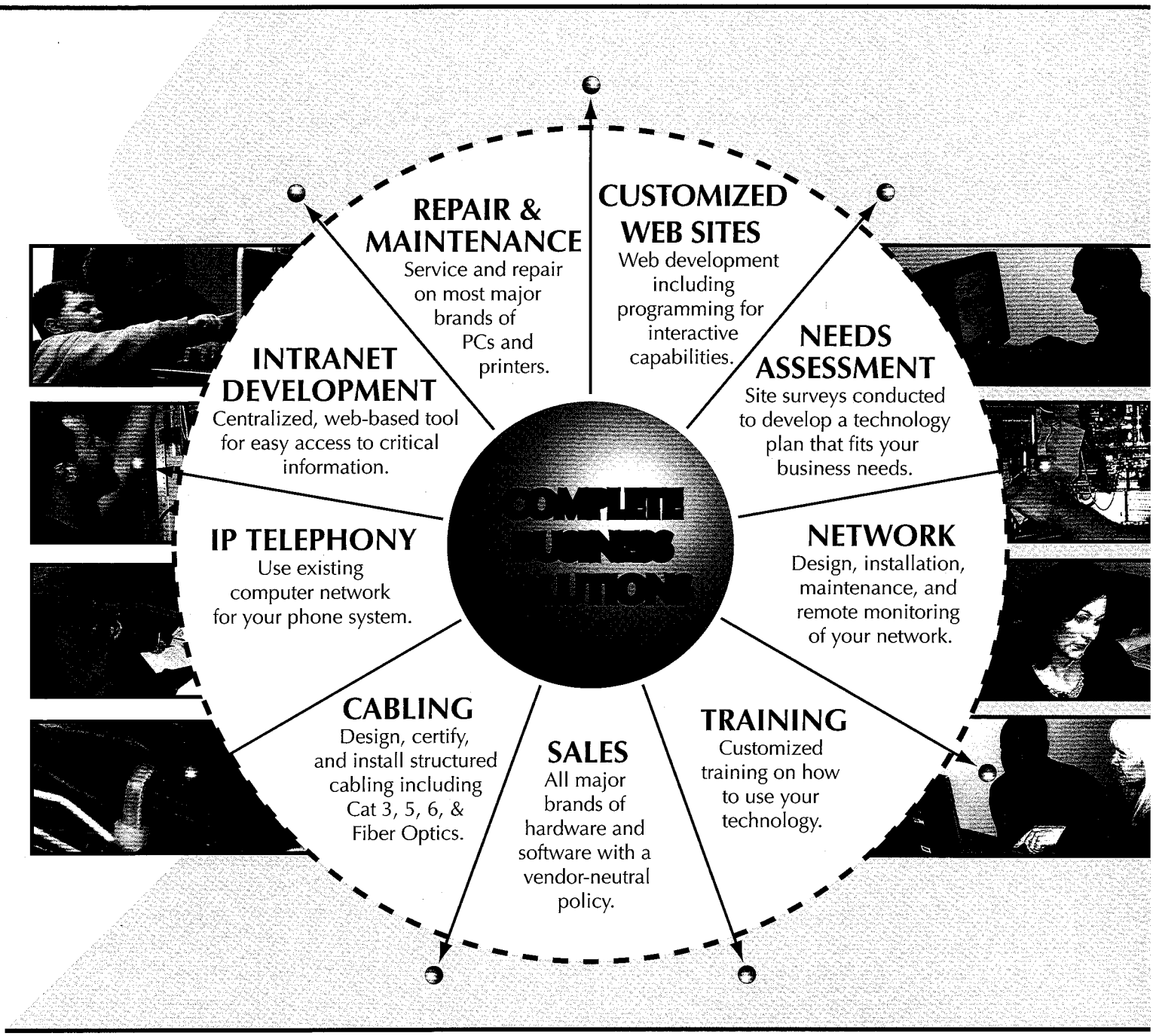
An annual contract provides proactive maintenance of your network helping avoid costly downtime from viruses, IP conflicts, network congestion, e-mail system problems, and lost backups. You also gain access to our e-Portal Service Management System. E-Portal allows you to control your service call priorities and receive instant e-mail notification of completed service requests, including the technician's notes. In addition, you receive detailed monthly statements with colored graphs charting your service usage.

SPEND YOUR TIME FOCUSING ON YOUR BUSINESS:

We can assist you with any aspect of your computer network, including on-going maintenance, or manage your entire network from start to finish. You CHOOSE the services that are right for you. Plus, we have a VENDOR-NEUTRAL policy that guarantees we are working with your best interests in mind.

Synergetics' large pool of experienced professionals is at your disposal from Customer Service Representatives to Senior Network Engineers.

oney. Synergetics helps you understand how
ır investment." **David Palmer – CEO, Synergetics**



SYNERGETICS
Diversified Computer Services

TOLL FREE: 877.825.6602 • FAX: 662.324.1876
www.SynergeticsDCS.com

OUR GUARANTEE

Synergetics is committed to working to insure you are completely satisfied – today and tomorrow. We're committed to your *long term* success.

LET SYNERGETICS MAKE TECHNOLOGY WORK FOR YOU!

Lynn Tarvin
Systems Administrator – Galloway, Chandler, McKinney Insurance

"Synergetics helped us implement major changes to our computer network. I appreciated Synergetics' willingness to work in the evenings and on weekends so not to disrupt our workflow during business hours. Michael (our technician) was very conscious of our business, and I really appreciated that."

Ginger McClain
Business Manager – Chickasaw County School District

"I use Synergetics' web-based, e-Portal tool to manage my network maintenance. I love the e-mail resolutions. I know what happened, and I have the ability to make sure everything is done. I like being able to sort through the service calls by teacher, by room, or by priority. I used to have to manage it all in a spreadsheet. This makes it much easier. I also really like how the time is reported showing me the number of hours used and the estimated monthly usage."

Judy B. Chaffin
Vice President – Bank of Vernon

"Synergetics' staff is knowledgeable and easy to work with. Each install that we have had has gone smoothly and has been accomplished in a professional manner."

Mickey Rivers
Technology Coordinator – Yazoo County School District

"You can buy a computer anywhere, but it's the service that keeps me coming back."

Barbara Rogers
Information Coordinator – Tennessee Valley Housing Authority

"We rely on Synergetics to supply total support and have a maintenance contract with them for our networking system. Their expertise in the computer area is superior, and every member of their team is courteous and responsive to the needs of the client."

SYNERGETICS
Diversified Computer Services

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WOMBLE CARLYLE
OUR LAWYERS MEAN BUSINESS

Synergetics Diversified Computer Services

Presentation to Federal Communications Commission
August 15, 2006

Table of Contents

TABLE OF CONTENTS

1. Distribution by Service Provider
2. Average Days to Funding
3. Summary DRT Data
4. Area Demographics
5. Profile of Sample Applicant Personnel
6. Technology Plan Certification
7. Competitors by Price
8. Sample Contract

Tab 1

MS DISBURSEMENTS BY SERVICE PROVIDER
1998-2005

Service Provider	1998	1999	2000	2001	2002	2003	2004	2005
BellSouth Communications Systems, Inc. Total	$ 13,999	$ 26,685	$ 64,770	$ 24,794	$ 1,024,417	$ 180,944	$ 500,216	$ 4,778,298
Business Communications Incorporated Total	$ 265,371	$ 550,190	$ 183,577	$ 539,770	$ 1,278,326	$ 3,088,285	$ 3,195,223	$ 696,579
Codaram Corporation Total			$ 557,018					
CONTACT NETWORK, INC. Total							$ 1,761,182	
DTX, Inc. Total	$ 669,266							
GKR Systems, Inc. dba Venture Technologies, Inc. Tot	$ 328,413	$ 354,959	$ 599,780	$ 1,312,735	$ 3,531,398	$ 1,758,680	$ 3,087,074	$ 3,289,671
GE Capital IT Solutions Total		$ 2,152,168						
McInnis Electric, Inc. Total	$ 970,815	$ 2,414,214						
NEC Business Network Solutions, Inc. Total				$ 4,456,802				
Office Management Systems, dba Inacom Information S	$ 2,090,539	$ 3,004,479	$ 1,922,466	$ 3,794,356	$ 303,530	$ 416,170		
Southern Computer Systems, Inc. Total	$ 949,461		$ 739,434			$ 331,475		
SYNERGETICS DIVERSIFIED COMPUTER SERVICE	***$ 677,135***	***$ 895,621***	***$ 1,368,701***	***$ 1,641,438***	***$ 1,982,452***	***$ 3,456,826***	***$ 1,419,431***	***$ 415,559***
Wire One Technologies, Inc. Total							$ 1,389,795	
All Others	$ 4,229,360	$ 4,821,348	$ 2,943,986	$ 1,562,255	$ 884,262	$ 1,938,739	$ 2,292,898	$ 1,104,463
Grand Total	**$ 10,194,359**	**$ 14,219,664**	**$ 8,379,732**	**$ 13,332,151**	**$ 9,004,384**	**$ 11,171,119**	**$ 13,645,818**	**$ 10,284,569**

Service Provider	1998	1999	2000	2001	2002	2003	2004	2005
BellSouth Communications Systems, Inc. Total	0%	0%	1%	0%	11%	2%	4%	46%
Business Communications Incorporated Total	3%	4%	2%	4%	14%	28%	23%	7%
Codaram Corporation Total			7%					
CONTACT NETWORK, INC. Total							13%	
DTX, Inc. Total	7%							
GKR Systems, Inc. dba Venture Technologies, Inc. Tot	3%	2%	7%	10%	39%	16%	23%	32%
GE Capital IT Solutions Total		15%						
McInnis Electric, Inc. Total	10%	17%						
NEC Business Network Solutions, Inc. Total				33%				
Office Management Systems, dba Inacom Information S	21%	21%	23%	28%	3%	4%		
Southern Computer Systems, Inc. Total	9%		9%			3%		
SYNERGETICS DIVERSIFIED COMPUTER SERVICE	***7%***	***6%***	***16%***	***12%***	***22%***	***31%***	***10%***	***4%***
Wire One Technologies, Inc. Total							10%	
All Others	41%	34%	35%	12%	10%	17%	17%	11%
Grand Total	**100%**	**100%**	**100%**	**100%**	**100%**	**100%**	**100%**	**100%**

Highest Disbursement Amount / Percentage
Noteable Second Highest

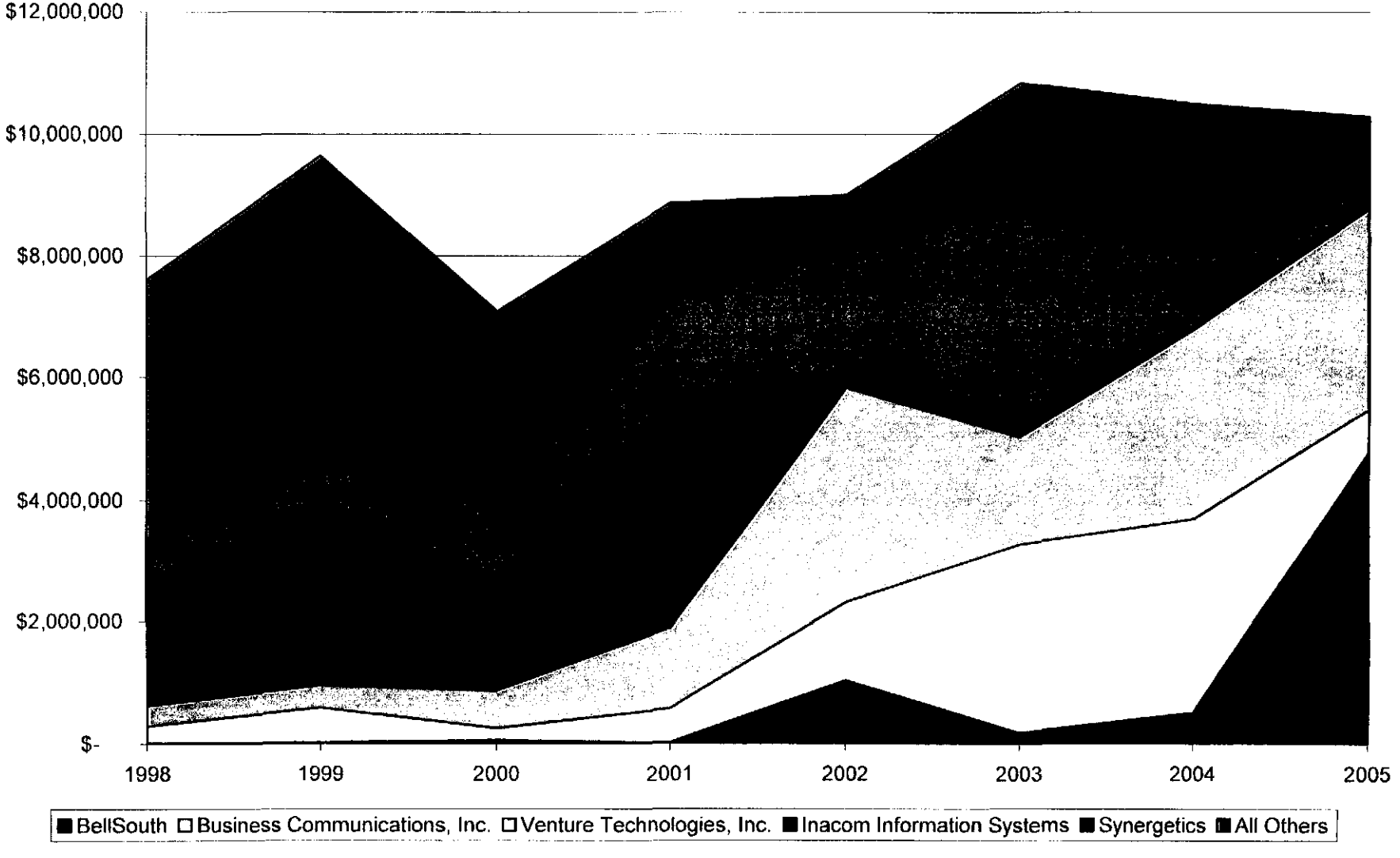
	1998	1999	2000	2001	2002	2003	2004	2005
Service Providers Receiving Disbursements	**75**	**66**	**43**	**31**	**25**	**33**	**36**	**22**
Service Providers Applying	**105**	**100**	**90**	**73**	**62**	**70**	**59**	**54**

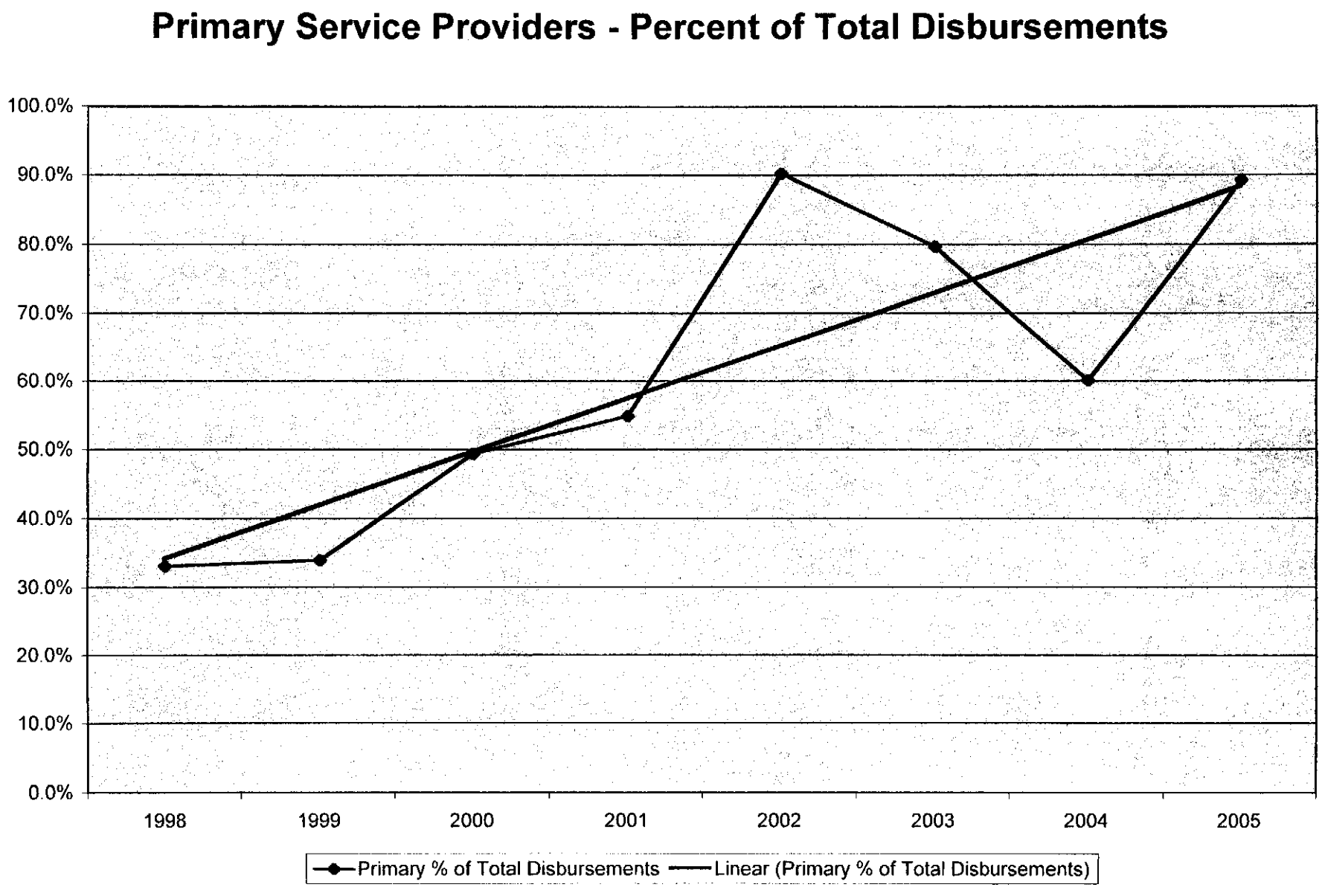
Primary Mississippi Service Providers

Service Provider	1998	1999	2000	2001	2002	2003	2004	2005
BellSouth	$ 13,999	$ 26,685	$ 64,770	$ 24,794	$ 1,024,417	$ 180,944	$ 500,216	$ 4,778,298
Business Communications, Inc.	$ 265,371	$ 550,190	$ 183,577	$ 539,770	$ 1,278,326	$ 3,088,285	$ 3,195,223	$ 696,579
Venture Technologies, Inc.	$ 328,413	$ 354,959	$ 599,780	$ 1,312,735	$ 3,531,398	$ 1,758,680	$ 3,087,074	$ 3,289,671
Inacom Information Systems	$ 2,090,539	$ 3,004,479	$ 1,922,466	$ 3,794,356	$ 303,530	$ 416,170		
Synergetics	*$ 677,135*	*$ 895,621*	*$ 1,368,701*	*$ 1,641,438*	*$ 1,982,452*	*$ 3,456,826*	*$ 1,419,431*	*$ 415,559*
All Others	$ 4,229,360	$ 4,821,348	$ 2,943,986	$ 1,562,255	$ 884,262	$ 1,938,739	$ 2,292,898	$ 1,104,463
Total Primary	**$ 3,377,454**	**$ 4,833,933**	**$ 4,141,295**	**$ 7,315,095**	**$ 8,122,125**	**$ 8,902,907**	**$ 8,203,947**	**$ 9,182,111**
Primary % of Total Disbursements	**33.1%**	**34.0%**	**49.4%**	**54.9%**	**90.2%**	**79.7%**	**60.1%**	**89.3%**

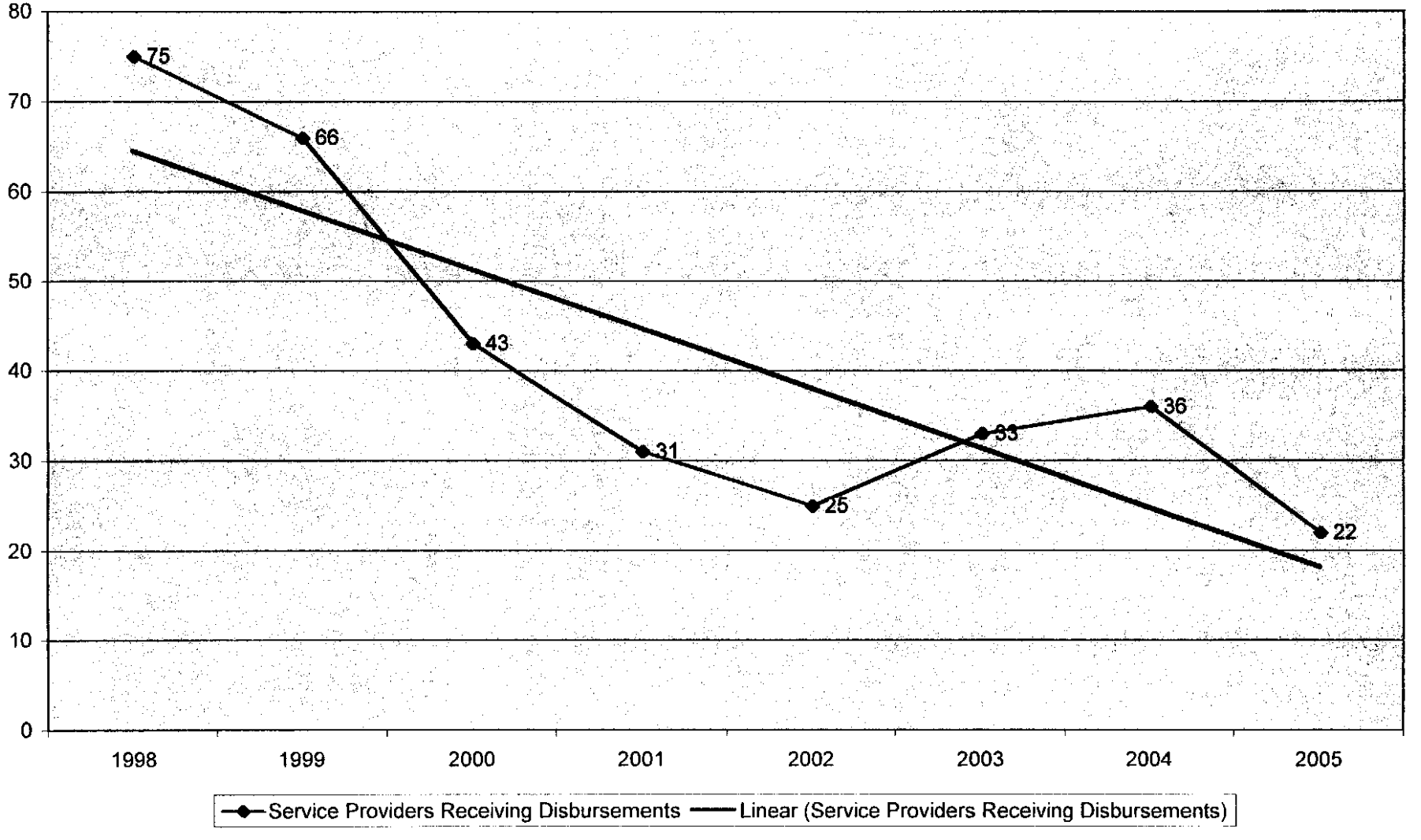
Highest Disbursement Amount / Percentage
Noteable Second Highest

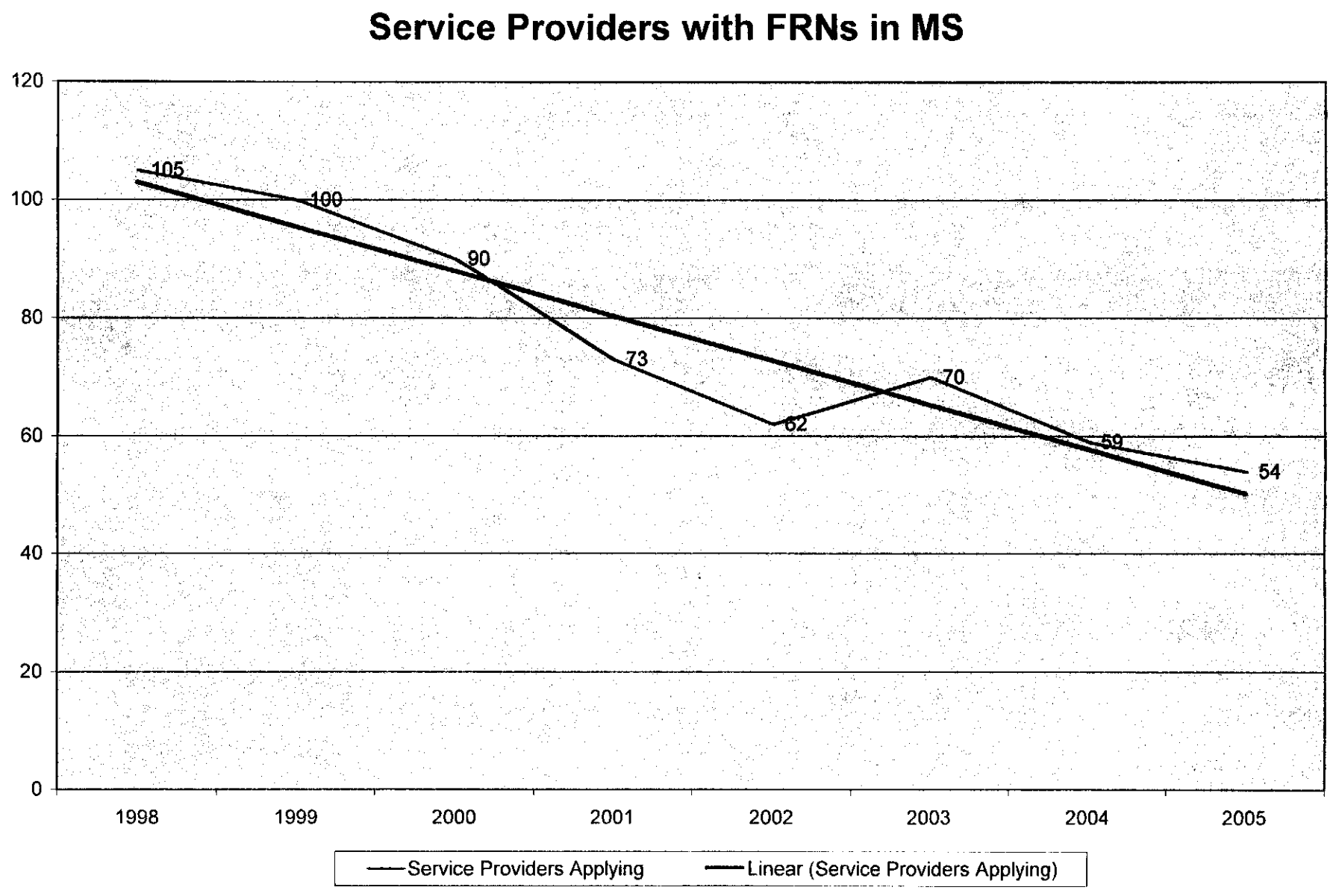
Evolution of Primary Service Providers




Primary Service Providers - Percent of Total Disbursements
100.0%
90.0%
80.0%
70.0%
60.0%
50.0%
40.0%
30.0%
20.0%
10.0%
0.0%
1998
1999
2000
2001
2002
2003
2004
2005
Primary % of Total Disbursements
Linear (Primary % of Total Disbursements)

Service Providers Receiving Disbursements in MS




Service Providers with FRNs in MS
120
100
80
60
40
20
0
105
100
90
73
62
70
59
54
1998
1999
2000
2001
2002
2003
2004
2005
Service Providers Applying
Linear (Service Providers Applying)

Tab 2

Average Days to Funding Committment By Service Provider

for the Funding Year 2001 through 2005

All Others

Total FRN's	Average FCDL Days
157	90
183	181
183	109
237	137
72	171
	134.86

Bellsouth

Total FRN's	Average FCDL Days
1	37
59	108
48	130
26	144
18	155
	126.43

Business Communications (BCI)

Total FRN's	Average FCDL Days
65	117
114	188
161	164
138	146
75	196
	163.15

Office Management Systems/Inacom/Logista

Total FRN's	Average FCDL Days
191	65
114	237

[redacted]	64	253
	23	276
	4	154
		158.13

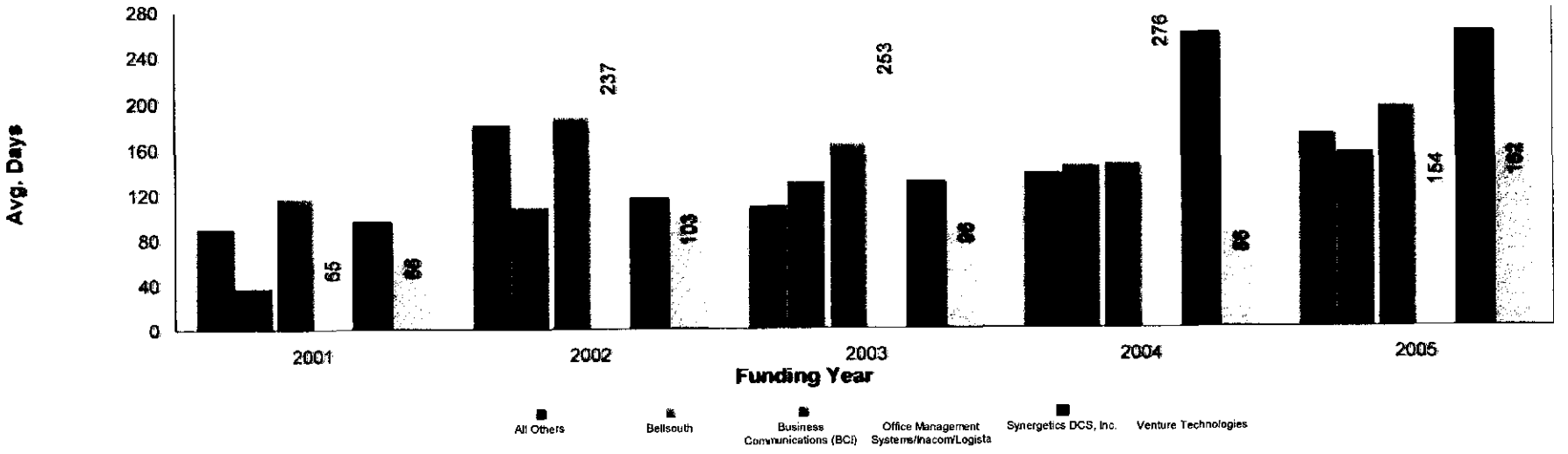
Synergetics DCS, Inc.

	Total FRN's	Average FCDL Days
[redacted]	145	95
	251	116
	329	130
	241	259
	92	260
		162.77

Venture Technologies

	Total FRN's	Average FCDL Days
[redacted]	97	66
	89	103
	77	96
	173	86
	17	162
		89.82

Average Days per Provider by Year

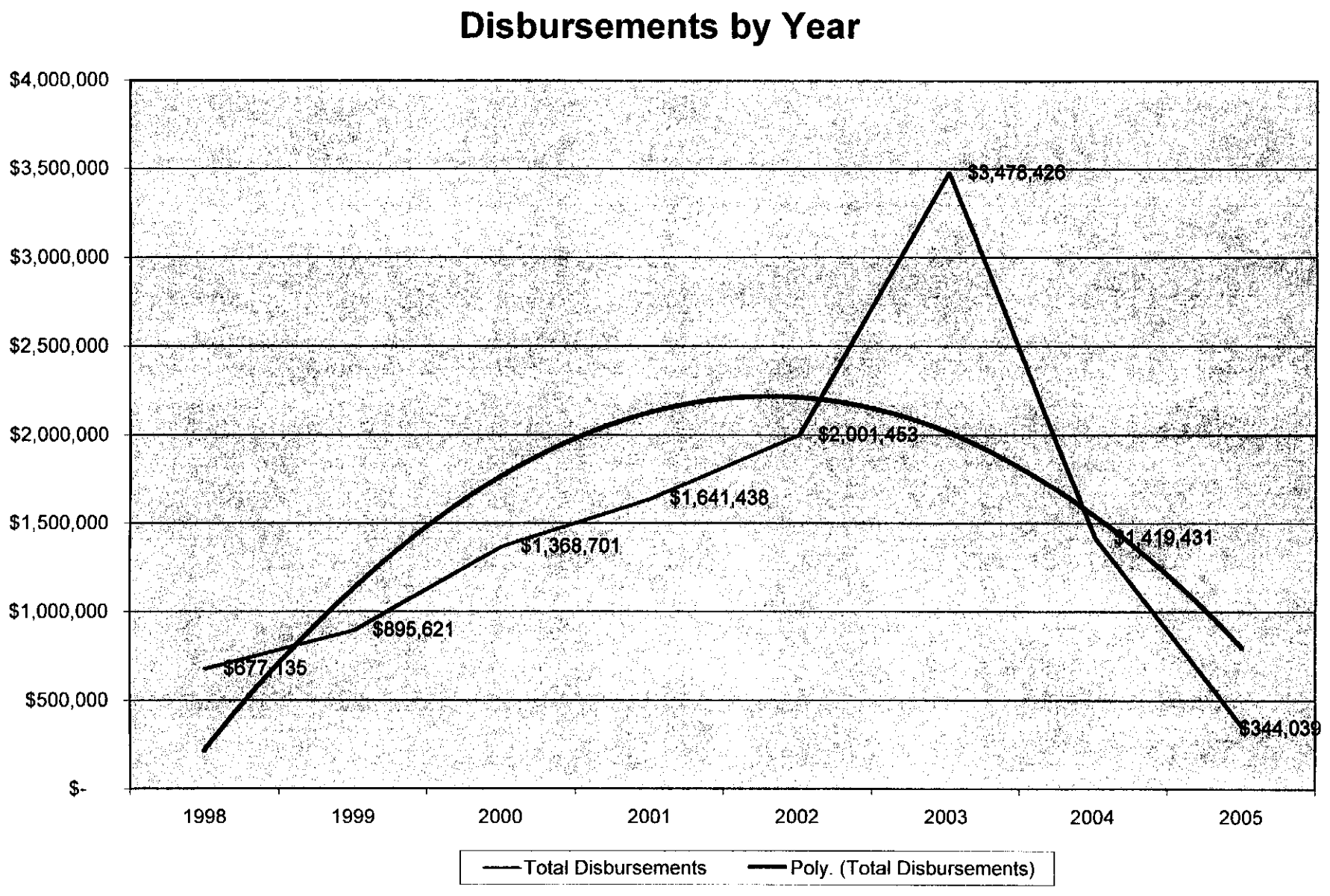


Tab 3

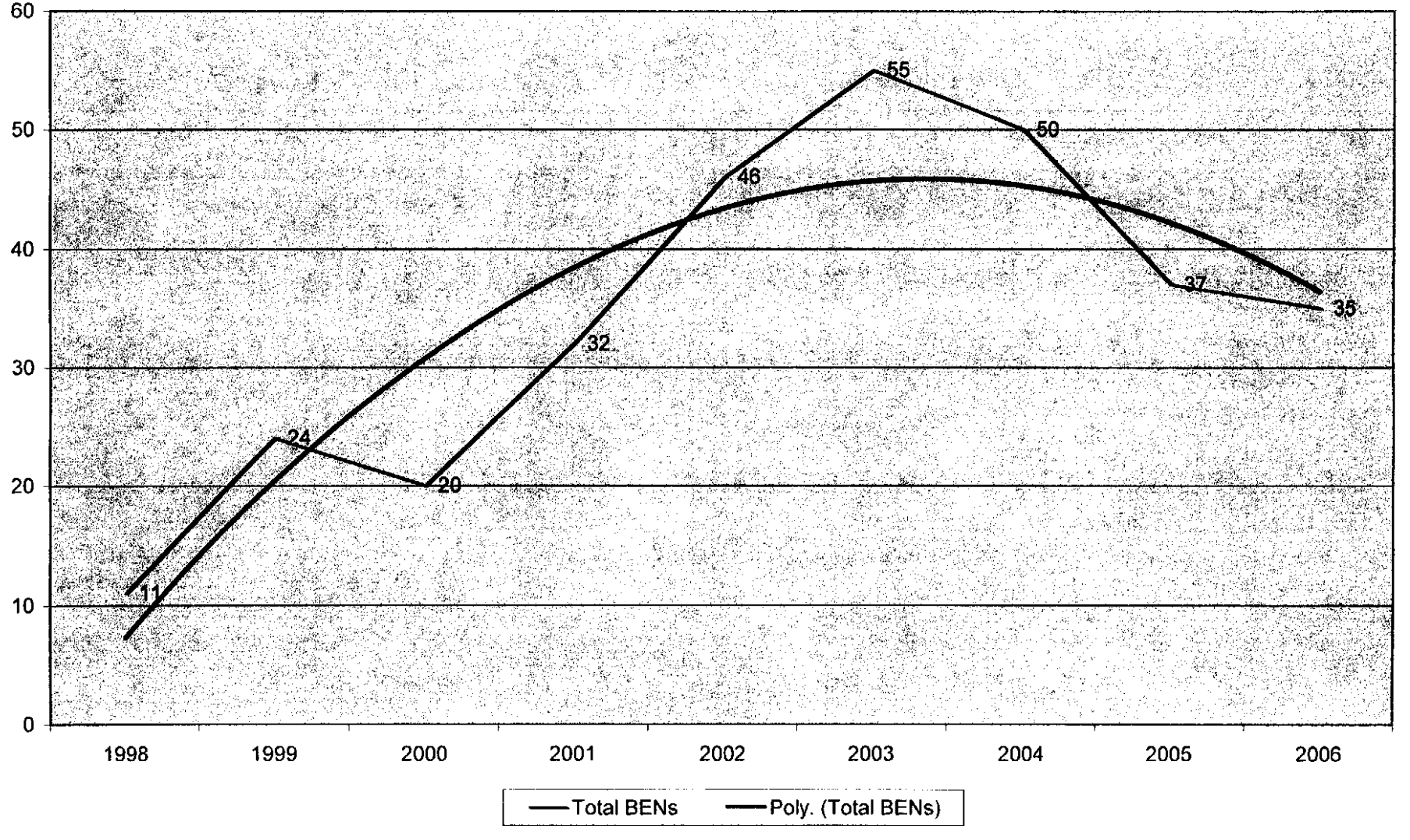
Summary DRT Data

	1998	1999	2000	2001	2002	2003	2004	2005	2006
Total Revenues	$ 488,723	$ 2,097,182	$ 4,454,614	$ 7,499,443	$ 6,971,663	$ 9,913,615	$ 8,190,068	$ 8,051,755	$ -
Total Disbursements	$ 677,135	$ 895,621	$ 1,368,701	$ 1,641,438	$ 2,001,453	$ 3,478,426	$ 1,419,431	$ 344,039	$ -
Total BENs	11	24	20	32	46	55	50	37	35
Total FRNs	110	154	97	129	197	296	150	46	117
Avg Per BEN	$ 61,558	$ 37,318	$ 68,435	$ 51,295	$ 43,510	$ 63,244	$ 28,389	$ 9,298	$ -
Avg Per FRN	$ 6,156	$ 5,816	$ 14,110	$ 12,724	$ 10,160	$ 11,751	$ 9,463	$ 7,479	$ -

Note: Not all FRNs have reveived a funding decision; nor have all funded FRNs been disbursed.


Disbursements by Year
$4,000,000
$3,500,000
$3,000,000
$2,500,000
$2,000,000
$1,500,000
$1,000,000
$500,000
$-
1998
1999
2000
2001
2002
2003
2004
2005
$3,478,426
$2,001,453
$1,641,438
$1,368,701
$1,419,431
$895,621
$677,135
$344,039
Total Disbursements
Poly. (Total Disbursements)

Billed Entities Per Year



Tab 4

BILLED ENTITY*	E-rate Discount**	POVERTY***	SCHOOLS	TEACHERS	STUDENTS	AFR. AMERICAN	HISPANIC	CAUCASIAN	EXP/STDNT	City Population	County Population	Nearest Large City****	Population	Distance
ABERDEEN SCHOOL DISTRICT	90%	34%	7		1700				$ 343	6,415	37,704	Memphis, TN	650,100	
AMORY SCHOOL DISTRICT	80%	23%	4	127	1850	35%		64%	$ 286	6,956	37,704			
BENOIT SCHOOL DISTRICT	90%	52%	1	26	235	97%	2%	1%	$ 504	611	38,641			
BOLIVAR COUNTY LIBRARY	90%									13,841	38,641			
CHICKASAW COUNTY SCHOOL DIST	90%	25%	1	36	540	50%	1%	48%	$ 202	710	19,184			
CHOCTAW COUNTY SCHOOL DISTRICT	90%	39%	5	135	1700	40%	1%	58%	$ 325	1,696	9,572			
CLARKSDALE SEPARATE SCH DIST	90%	46%	11	243	3810	90%		10%	$ 260	20,645	29,002			
CLAY COUNTY SCHOOL DISTRICT	90%	35%	1	16	176	92%		8%	$ 450	12,145	21,223			
COAHOMA COUNTY SCHOOL DISTRICT	90%	46%	6	140	2000	98%	1%	1%	$ 252	20,645	29,002			
COFFEEVILLE SCHOOL DISTRICT	90%	31%	2	55	700	85%		15%	$ 449	930	13,417			
COVINGTON COUNTY SCHOOL DIST	90%	31%	8	229	3400	51%		48%	$ 270	2,683	20,273			
DREW SCHOOL DISTRICT	90%	47%	3	50	700	95%		5%	$ 255	2,434	32,311			
EAST JASPER CONSOL SCHOOL DIST	90%	32%	2	78	1165	99%	1%		$ 209	840	18,162			
ENTERPRISE SCHOOL DISTRICT	70%	22%	3	67	900	15%		84%	$ 294	474	17,670			
HINDS COUNTY SCHOOL DISTRICT	80-90%	17%	11	385	5990	57%	1%	43%	$ 207	1,664	249,345	New Orleans, LA	484,674	
HOUSTON SCHOOL DISTRICT	80-90%	16%	5	139	2000	46%	4%	49%	$ 325	4,079	19,184			
ITAWAMBA COUNTY SCHOOL DISTRICT	70-80%	16%	7	262	4050	7%	1%	92%	$ 274	3,882	23,359			
KEMPER COUNTY SCHOOL DISTRICT	90%	35%	4	98	1532	97%		3%	$ 356	972	10,248			
LAUREL SCHOOL DISTRICT	86%	36%	6	255	3200	87%	2%	11%	$ 286	18,393	66,160			
LEAKE COUNTY SCHOOL DISTRICT	83%	33%	8	200	3300	58%	2%	39%	$ 253	4,637	22,453			
LEE COUNTY SCHOOL DISTRICT	90%	17%	10	396	5978	32%	1%	67%	$ 267	34,211	78,793			
LEFLORE COUNTY SCHOOL DISTRICT	90%	47%	8	170	2936	97%	1%	2%	$ 253	18,425	36,431			
LELAND SCHOOL DISTRICT	90%	30%	4	84	1200	92%	2%	7%	$ 168	5,502	59,220			
MARSHALL COUNTY LIBRARY SYSTEM	90%									7,957	35,659			
MARSHALL COUNTY SCHOOL DIST	88%	25%	6	192	3600	62%	1%	36%	$ 202	7,957	35,659			
MID-MISSISSIPPI REG LIB SYSTEM	84-90%									7,372	19,552			
NESHOBA COUNTY SCHOOL DISTRICT	80%	23%	3	197	3000	19%		73%	$ 220	7,303	29,905			
NEWTON MUNICIPAL SCHOOL DIST	80-90%	27%	4	75	1300	88%		12%	$ 236	3,699	22,366			
NOXUBEE COUNTY LIBRARY SYSTEM	90%									3,699	22,366			
NOXUBEE COUNTY SCHOOL DISTRICT	90%	41%	6	145	2350	100%			$ 235	2,461	12,202			
OKOLAONA MUNICIPAL SEPARATE SCHOOL DISTRICT	90%	34%	3	64	880	94%		5%	$ 302	3,056	19,184			
OKTIBBEHA COUNTY SCHOOL DIST	80-90%	35%	4	85	950	89%		11%	$ 346	21,869	41,247			
PONTOTOC CO SCHOOL DISTRICT	70-90%	12%	7	206	3100	10%	3%	87%	$ 365	5,253	28,208			
QUITMAN COUNTY SCHOOL DISTRICT	90%	43%	4	110	1550	98%	1%	2%	$ 308	1,551	9,512			
SCOTT COUNTY SCHOOL DISTRICT	80-90%	27%	8	246	4000	43%	4%	53%	$ 209	5,987	28,739			
SOUTH DELTA SCHOOL DISTRICT	90%	50%	4	87	1478	97%	1%	3%	$ 314	2,486	5,967			
SOUTH TIPPAH SCHOOL DISTRICT	70-90%	21%	6	173	2201	24%	4%	72%	$ 248	5,478	21,212			
STARKVILLE SCHOOL DISTRICT	80-90%	28%	9	315	4070	64%	1%	32%	$ 193	21,869	41,247			
SUNFLOWER COUNTY LIBRARY	90%									12,066	32,311			
SUNFLOWER COUNTY SCHOOL DIST	90%	43%	7	119	1804	96%	1%	2%	$ 250	12,066	32,311			
TOMBIGEE REGIONAL LIBRARY	87-90%									12,145	21,223			
WEST JASPER CONSOL SCHOOL DIST	83-90%	28%	5	115	1770	60%	0%	40%	$ 296	2,097	18,162			
WEST POINT SCHOOL DISTRICT	87-90%	34%	10	205	3650	78%	0%	22%	$ 254	12,145	21,223			
WESTERN LINE SCHOOL DISTRICT	85-90%	27%	5	134	2300	51%	1%	47%	$ 242	*500.00*	59,220			
YAZOO COUNTY SCHOOL DISTRICT	90%	28%	4	131	1900	55%	0%	44%	$ 370	14,550	28,195			
AVERAGE	**86%**	**32%**	**5.4**	**152**	**2281**	**67%**	**1%**	**33%**	**$ 284**	**7,919**	**33,630**			

*Listed are all BENs that have received disbursements 1998-2005
**At the time funding was received
***Percent of students living in families below the poverty level
****City with poplulation of 250,000 or more
City Population for Western Line School Dist is estimated, data not appear in Census data
Sources:
2005-2006 MDR Handbook
US Census
USAC DRT

Tab 5

Profile of Applicant Personnel

BILLED ENTITY (i)	Responsible (ii)	Title	E-rate (iii)	Technology (iv)	Administrators (v)
CHICKASAW COUNTY SCHOOL DIST	Ginger McClain	Business Manager	4	3	3
CLAY COUNTY SCHOOL DISTRICT	Mae Brewer	Superintendent	1	1	3
EAST JASPER CONSOL SCHOOL DIST	Russie Ashford	Technology Coordinator	2	3	8
HINDS COUNTY SCHOOL DISTRICT	Lisa Jones	Technology Coordinator	3	3	13
HOUSTON SCHOOL DISTRICT	Leigh Mobley	Director of Curriculum, Assessment, and Technology	1	3	8
KEMPER COUNTY SCHOOL DISTRICT	Tracey Harbour	Business Manager	1	1	8
LEFLORE COUNTY SCHOOL DISTRICT	Les Elliott	Technology Coordinator	2	3	13
NOXUBEE COUNTY LIBRARY SYSTEM	Beth Freshour	Library System Director	2	1	1
OKOLAONA MUNICIPAL SEPARATE SCHOOL DISTRICT	Kim Chrestman	Vocational Director / Technology Coordinator	3	4	7
OKTIBBEHA COUNTY SCHOOL DIST	Beverly Kemp	Elementary Services (and Technology Coordinator)	4	3	12
QUITMAN COUNTY SCHOOL DISTRICT	Paul Scarbrough	Federal Programs	4	2	11
SOUTH DELTA SCHOOL DISTRICT	Georgia Russell	Superintendent	1	1	8
WESTERN LINE SCHOOL DISTRICT	Denise Mullins	Technology Coordinator	1	3	6
		AVERAGE	**2.2**	**2.4**	**7.8**

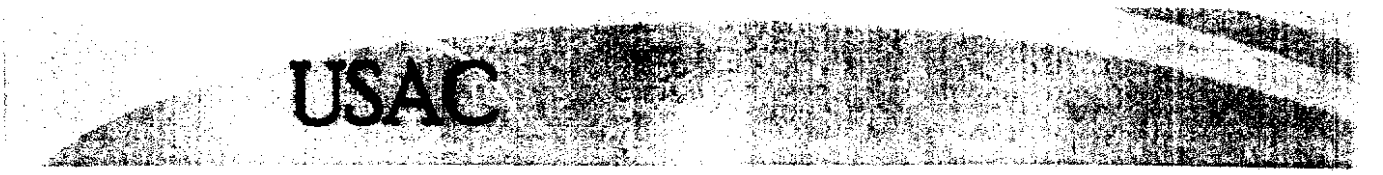
(i) Listed are all BENs that have received disbursements 1998-2005
(ii) 2003-2004 E-rate Funding Year
(iii) Level of Knowledge Rated 1-5; 1=None; 5=High; as of Year 2003 Erate
(iv) Level of Knowledge Rated 1-5; 1=None; 5=High; as of Year 2003 Erate
(v) Estimated from MDR - Excluding School Level Adminstration

Nature of Training of SD Personnel:

Every one of these people are trained and educated as school district adminstrators - their focus is education
In most cases, they have inhereted technology and E-rate because they were the person who "knew the most about technology" and/or handled other federal programs
Formal training in technology is very limited; most have learned on the job since around 1996 - the time when MDE began an initiative to network all District Offices
Training in E-rate has come from OJT; SLD Web Site; SLD Help Line; and MDE Training on E-rate
Each year around November, MDE and MS Dept. of Information Technology Services (ITS) conduct "E-rate Road Shows"
- These are 1/2 training sessions giving updates on the current year's application procedures conducted in 3 different geographical locations.
- Patricia Dalton and Gary Rawson conduct these trainings
- Patricia Dalton and Gary Rawson are also available to support districts on any E-rate needs throughout the year
- Patricia Dalton is the E-rate Coordinator for MDE
- Gary Rawson is the E-rate Coordinator for ITS, the official State of MS E-rate Coordinator; and the President(title?) of SECA

In addition to E-rate Road Shows, the MDE has in the past conducted Quarterly Technology Coordinators' Meetings at which E-rate was a topic; however, as of late these meetings have been sporadic due to changes in the organizational structure of MDE

Tab 6



Universal Service Administrative Company

Schools and Libraries

SL Main > Reference Area > Technology Plan Approvers Search Results

About the Schools and Libraries Program

- Overview of the Program
- Overview of the Process
- Training Presentations
- Service Provider Conference Calls
- Eligible Services List
- Appeals
- Audits
- Suspensions and Debarments
- Update Contact Information
- Document Retention Requirements
- Site Visits
- Changes and Corrections
- Commitment Adjustment (COMAD)

Schools and Libraries Tools

- Apply Online
- Calendar/Reminders
- Required Forms
- Reference Area
- Search Tools
- Program Compliance - Whistleblower Hotline

Certified Technology Plan Approvers Results

State: MS, Entity Type: PUBLIC

1. Mississippi Department of Education

SLD Certification Date - 10/10/00

Primary Contact

Name:	Ms. Laura Jones
Title:	Director, Educational Technology
Address:	359 North West Street, PO Box 771 Jackson, MS 39205
Phone:	(601) 359-3954
Fax:	(601) 359-2337
E-Mail:	lauraj@mde.k12.ms.us

Alternate Contact

Name:	Nadine Gilbert
Title:	
Address:	359 North West Street, PO Box 771 Jackson MS 39205
Phone:	(601) 359-3954
Fax:	
E-Mail:	ngilbert@mde.k12.ms.us

New Search

Content Last Modified: May 2, 2003

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USAC

Universal Service Administrative Company

Schools and Libraries

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- Required Forms
- Reference Area
- Search Tools
- Program Compliance - Whistleblower Hotline

Certified Technology Plan Approvers Results

State: MS, Library

1. Catholic Diocese of Biloxi

SLD Certification Date - 10/18/00

Primary Contact

Name:	Dr. Mike Ladner
Title:	Superintendent of Schools
Address:	1790 Popps Ferry Road, PO Box 6489 Biloxi, MS 39532
Phone:	(228) 702-2129
Fax:	(228) 702-2135
E-Mail:	gladner@biloxidiocese.org

Alternate Contact

Name:	Tom Kessler
Title:	
Address:	1790 Popps Ferry Road, PO Box 6489 Biloxi MS 39532
Phone:	(228) 702-2129
Fax:	(228) 702-2135
E-Mail:	tkessler@biloxidiocese.org

Notes: Please be advised you should only contact this organization if you member school.

2. Institute of Museum and Library Services

SLD Certification Date - 10/12/00

Primary Contact

Name:	George Smith
Title:	Associate Deputy Director
Address:	1800 M Street, N.W. 9th Floor Washington, DC 20036
Phone:	(202) 653-4640
Fax:	(202) 653-4625
E-Mail:	gsmith@imls.gov

Notes: Please be advised you should only contact this organization if you State Library Agency.

3. Mississippi Library Commission

SLD Certification Date - 10/16/00

Primary Contact

Name:	Sharman Smith
Title:	Executive Director
Address:	1221 Ellis Avenue Jackson, MS 39209
Phone:	(800) 647-7542
Fax:	(601) 354-4181
E-Mail:	sharman@mlc.lib.ms.us

New Search

Content Last Modified: May 2, 2003

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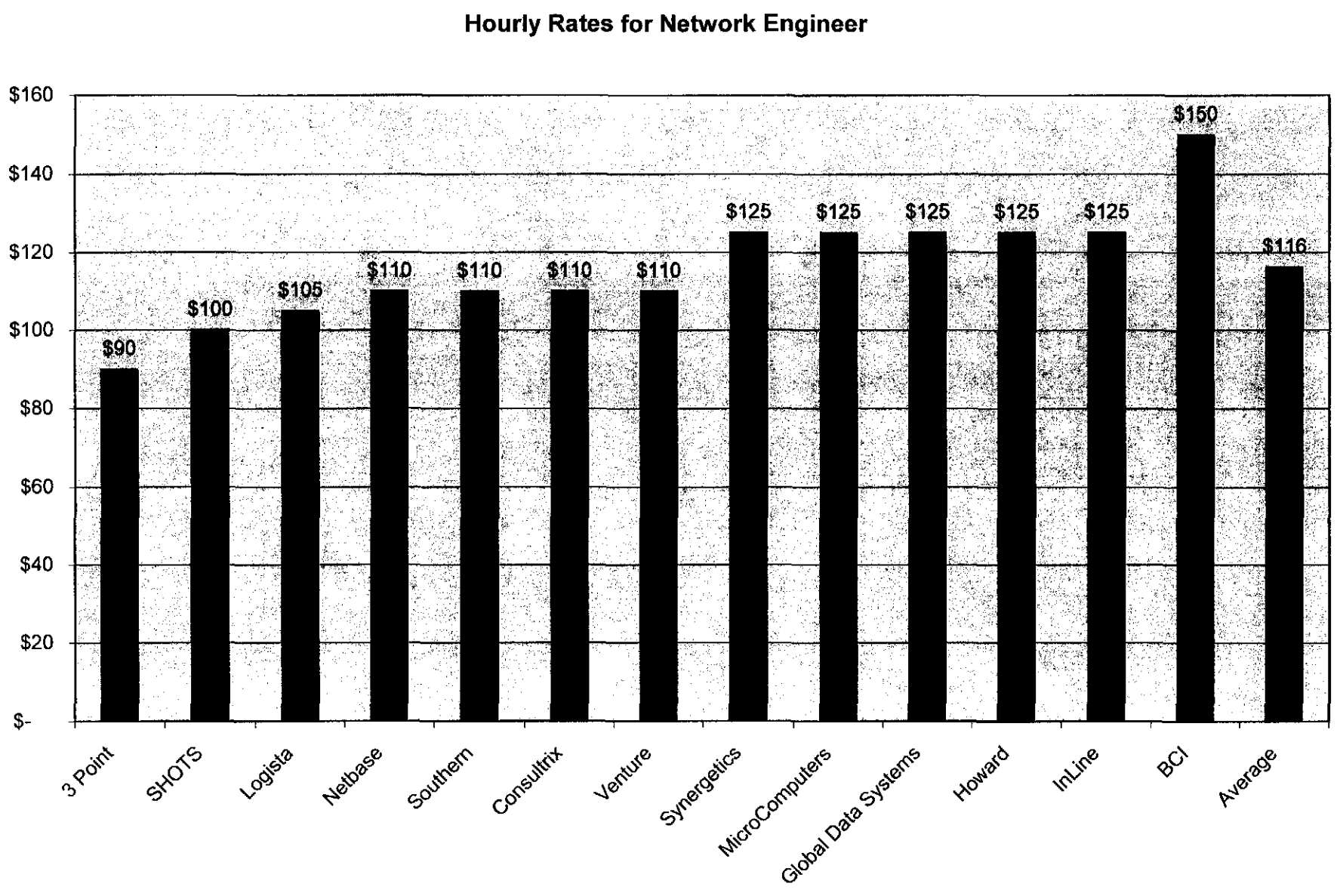
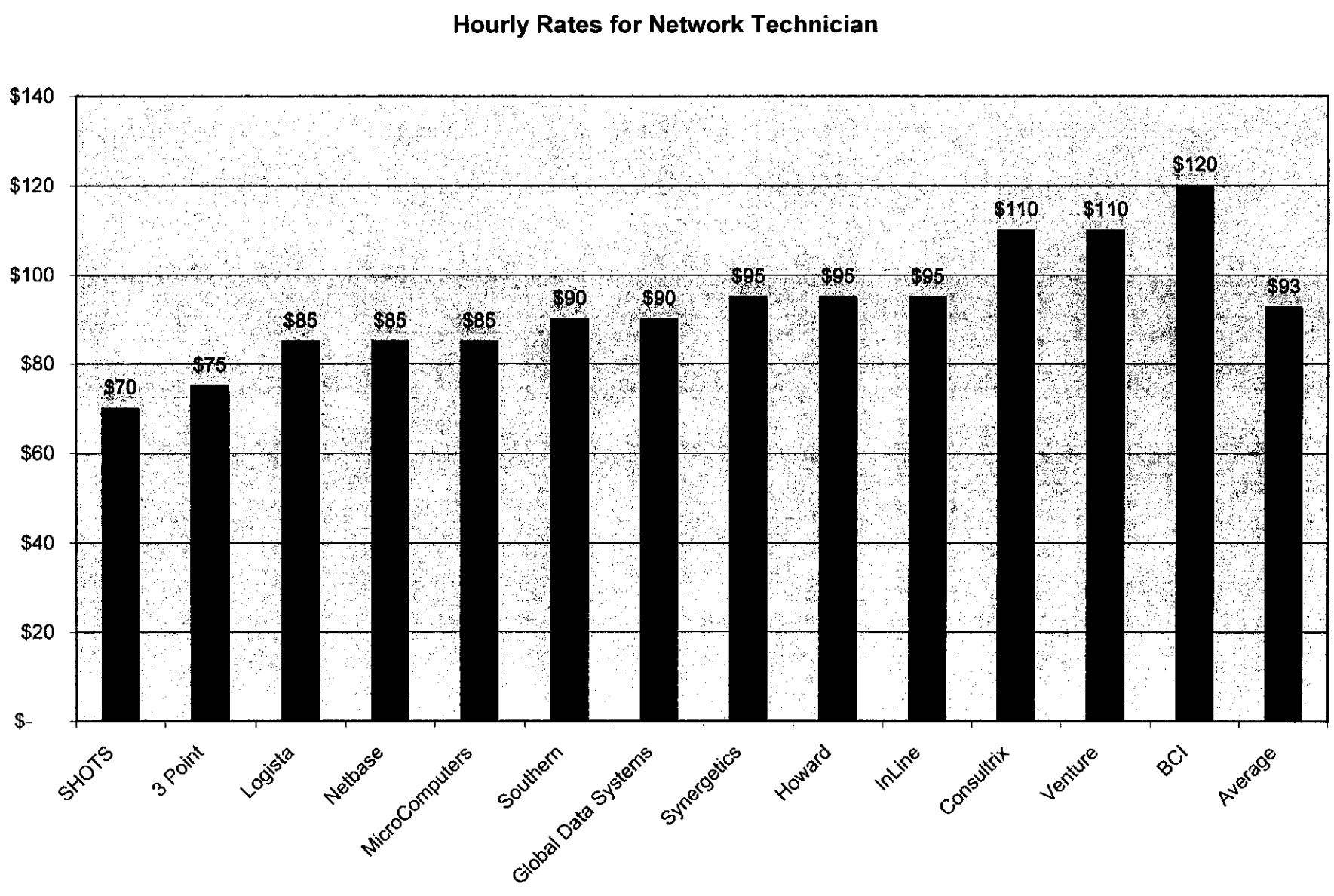
Tab 7

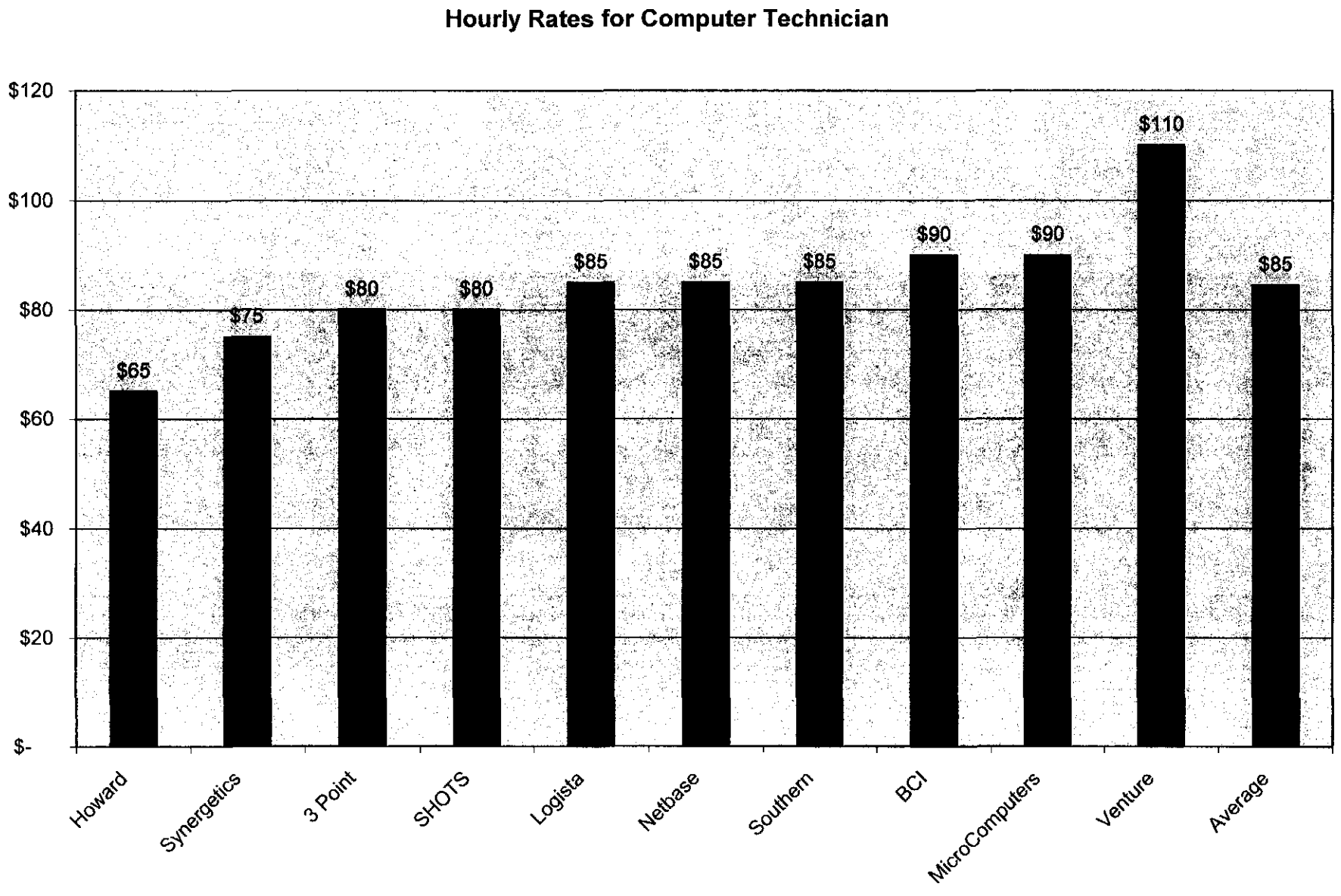
Competitors by Price

Value Added Reseller	Network Engineer		Value Added Reseller	Network Tech		Value Added Reseller	Computer Tech	
3 Point	$	90	SHOTS	$	70	Howard	$	65
SHOTS	$	100	3 Point	$	75	***Synergetics***	***$***	***75***
Logista	$	105	Logista	$	85	3 Point	$	80
Netbase	$	110	Netbase	$	85	SHOTS	$	80
Southern	$	110	MicroComputers	$	85	Logista	$	85
Consultrix	$	110	Southern	$	90	Netbase	$	85
Venture	$	110	Global Data Systems	$	90	Southern	$	85
Synergetics	***$***	***125***	***Synergetics***	***$***	***95***	BCI	$	90
MicroComputers	$	125	Howard	$	95	MicroComputers	$	90
Global Data Systems	$	125	InLine	$	95	Venture	$	110
Howard	$	125	Consultrix	$	110	**Average**	**$**	**85**
InLine	$	125	Venture	$	110			
BCI	$	150	BCI	$	120			
Average	**$**	**116**	**Average**	**$**	**93**			

Source: MS Department of ITS - LAN Networking and Micro Express Products Lists


Hourly Rates for Network Engineer
$160
$140
$120
$100
$80
$60
$40
$20
$-
$90
$100
$105
$110
$110
$110
$110
$125
$125
$125
$125
$125
$150
$116
3 Point
SHOTS
Logista
Netbase
Southern
Consultrix
Venture
Synergetics
MicroComputers
Global Data Systems
Howard
InLine
BCI
Average


Hourly Rates for Network Technician
$140
$120
$100
$80
$60
$40
$20
$-
$70
$75
$85
$85
$85
$90
$90
$95
$95
$95
$110
$110
$120
$93
SHOTS
3 Point
Logista
Netbase
MicroComputers
Southern
Global Data Systems
Synergetics
Howard
InLine
Consultrix
Venture
BCI
Average


Hourly Rates for Computer Technician
$120
$100
$80
$60
$40
$20
$-
$65
$75
$80
$80
$85
$85
$85
$90
$90
$110
$85
Howard
Synergetics
3 Point
SHOTS
Logista
Netbase
Southern
BCI
MicroComputers
Venture
Average

Tab 8

BASIC NETWORK MAINTENANCE AGREEMENT
AGREEMENT # _____

This agreement is made and entered into by and between Synergetics Diversified Computer Services, Inc. of P. O. Box 80264, Starkville, Mississippi 39759, hereinafter referred to as "Synergetics", and _____, hereinafter referred to as "Client", having its primary location at _____.

WHEREAS, Synergetics has reviewed the Client's Basic Network Maintenance needs with _____, _____, and is desirous of providing the Client with the needed Basic Network Maintenance Services;

WHEREAS, the Client has reviewed Synergetics' capabilities and is desirous of Synergetics providing the Basic Network Maintenance Services;

NOW, THEREFORE, in consideration of the promises and of the mutual covenants, conditions and agreements herein contained, the parties hereto, each intending to be legally bound, agree that the above recitals are incorporated into this Agreement and also agree as follows:

1.0 **Description of Services.** Beginning on the date of execution of this Agreement, Synergetics will provide the services (collectively, the "Services"), as described in Exhibit A of this document. If applicable, a listing of equipment to be serviced/maintained has also been provided in Exhibit B of this document.

2.0 **Synergetics Pricing Schedule.** For services rendered, Synergetics will submit an annual invoice to the Client according to the terms defined in Exhibit A of this document.

3.0 **Expense Reimbursement.** Unless expressly stated otherwise, Synergetics shall bear all "out of pocket" expenses related to travel and lodging. Expenses incurred for hardware, software, etc. as required by the task being performed, shall be borne by the Client. Client shall be provided estimation of these expenses, and Client will provide permission for these expenses and agreement to pay for these expenses, prior to the expense actually being incurred.

4.0 **Ownership.** Subject to the provisions of Section 13.9,the Client shall be the sole owner of any and all installed software and hardware, network configurations, network wiring and cabling, and other equipment physically installed in conjunction with this project. Synergetics shall make no claim to the aforementioned property; however, the following provisions apply with respect to copyrightable works, ideas, discoveries, inventions, applications for patents, patents, studies, reports, and research (collectively, Intellectual Property):

4.1 *Synergetics' Intellectual Property.* Synergetics holds an interest in the Intellectual Property activities that result from this Agreement.

4.2 *Development of Intellectual Property.* Any improvements to Intellectual Property items, further inventions or improvements, and any new items of Intellectual Property discovered or developed by Synergetics (or Synergetics' employees, if any) during the term of this Agreement shall be the property of Synergetics.

5.0 **Liability.** Synergetics will under no circumstances be liable to the Client or any other third party for indirect, special, incidental or consequential damages, losses or expenses, including but not limited to loss of profits, loss of business opportunities, loss of goodwill, loss of records or data, or loss of equipment use, even if Synergetics is advised of such damages, losses or expenses.

6.0 **Indemnification.** Client agrees to indemnify and hold Synergetics harmless from any claims, losses, expenses, fees including attorney fees, costs, and judgments that may be asserted against Synergetics and / or its employees that result from acts or omissions of Synergetics' and / or its employees, if any, and Synergetics' agents for any issues neither directly nor indirectly caused by Synergetics.

7.0 **Term and Termination**

7.1 *Term*. This Agreement, being entered into as of the aforementioned date, shall have service start date of _____ and shall remain in term until _____, at which time it may be renewed by mutual consent of the contracting parties.

7.2 *Termination*. Subject to the provisions of Section 13.9, either party may terminate this Agreement at will by giving 30 days written notification to the appropriate agent listed hereunder:

If to Synergetics:
Synergetics Diversified Computer Services, Inc.
P. O. Box 80264
Starkville, MS 39759
Attn: David Palmer
CEO

If to the Client:

_____
_____
_____
_____

and by fulfilling their respective obligations upon termination as outlined in 7.3.

7.3 *Obligations Upon Termination*. Upon the effective date of termination of this Agreement by either party for any reason the following provisions apply:

(i) All sums owed by the Client to Synergetics will be immediately due and payable;

(ii) The Client will return to Synergetics any and all property belonging to Synergetics; and

(iii) Synergetics will return to the Client any and all property belonging to the Client.

8.0 **Confidentiality.** Each party acknowledges that it may from time to time receive Confidential Information from the other party. Each party agrees not to disclose such Confidential Information of the other party, except as expressly permitted herein. Each party shall prevent any unauthorized person from having access to the other party's Confidential Information, shall return any such Confidential Information to the other party at any time upon request and shall return or destroy all copies of such Confidential Information immediately after termination of this Agreement. A violation of this paragraph shall be a material violation of this Agreement.

9.0 **Unauthorized Disclosure of Information.** If it appears that either party has disclosed (or threatened to disclose) information in violation of this Agreement, the harmed party shall be

EXHIBIT B

LOCATIONS SERVICED BY THIS AGREEMENT

This Agreement covers the following Client locations:

- _____
- _____
- _____
- _____

HARDWARE / NETWORK EQUIPMENT / INFRASTRUCTURE MAINTAINED BY THIS AGREEMENT

The following hardware, network equipment, and network infrastructure is maintained by this Agreement:

Equipment in Service as of the Agreement Date:

- _____
- _____
- _____
- _____

Equipment to be placed in Service during the Term of this Agreement:

- _____
- _____
- _____
- _____