

BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION

In the Matter of)
)
Federal-State Joint Board on) CC Docket No. 96-45
Universal Service)
_____)

ANNUAL ETC REPORT OF
CAROLINA WEST WIRELESS, INC.

Carolina West Wireless, Inc. (“Carolina West” and/or the “Company”), a wireless service provider recently designated as an Eligible Telecommunications Company in the State of North Carolina, hereby provides the Commission with its initial annual compliance filing containing information as set forth in the Commission’s *Report and Order* in the above-captioned proceeding (“*ETC Report and Order*”).¹

I. INTRODUCTION

Carolina West filed its petition for ETC status on June 8, 2004, and received its ETC designation on August 14, 2006.² Because the Company submitted its application for designation under section 214(e)(6) before the effective date of the FCC’s new reporting requirements,³ it is required to file certain information required of new applicants under Sections 54.202(a) of the new rules as part of its first annual ETC

¹ *Federal-State Joint Board on Universal Service, Report & Order*, 20 FCC Rcd 6371 (2005) (“*ETC Report and Order*”).

² *North Carolina RSA 3 Cellular Tel Co*, CC Docket No. 96-45, DA 06-1628 (Wireline Comp. Bur., rel. Aug. 14, 2006) (“*Order*”).

³ Sections 54.202 and 54.209 of the Commission’s rules became effective on October 24, 2005, when the Office of Management and Budget published its approval of the information collection provisions contained in those rules. Fed. Reg. Vol. 70, No. 211 at p. 66407

report.⁴ In addition, in the order designating Carolina West as an ETC, the Commission required the Company to report annually the number of consumer complaints per 1,000 handsets for the past year, as well as the number of unfulfilled requests for service by consumers within the past year.⁵

The scope of this initial report is, of necessity, limited. Some of the information required in the *Order*, and in the Commission's generally applicable annual ETC reporting rules, would be impractical or impossible to include in this initial report because of the timing of Carolina West's designation barely six weeks before the reporting deadline. Many of those reporting items are based on information gathered over the course of a 12-month period, and depend on the training of personnel and the establishment of tracking systems specific to individual ETC compliance and reporting obligations. For example, the outage reporting requirement in Section 54.209(a)(2) of the Commission's rules differs in key respects from the outage reporting requirements applicable to all carriers,⁶ and does not apply to wire centers that were excluded from Carolina West's ETC service area. Moreover, although the Company had line counts on file with USAC for several months prior to its designation, USAC's processing of initial

⁴ 47 C.F.R. § 54.202(b) ("Any common carrier that has been designated under section 214(e)(6) as an eligible telecommunications carrier or that has submitted its application for designation under section 214(e)(6) before the effective date of these rules must submit the information required by paragraph (a) of this section no later than October 1, 2006, as part of its annual reporting requirements under section 54.209.")

⁵ *Order* at ¶ 28.

⁶ *See ETC Report and Order. supra.* 20 FCC Rcd at 6401 n.194 ("We do not adopt the threshold established in the *Outage Reporting Order* that, for an outage to be included in a report, it must potentially affect 900,000 user minutes of either telephony or associated data. *See Outage Reporting Order*, 19 FCC Rcd at 16925, § 4.9. In particular, we believe that a user minute threshold may be insufficient for the purpose of determining ETC functionality during emergency situations in designated service areas because populations can vary. As a result, we instead require that ETCs report any outages that potentially affect 10% or more of their customers in a designated service area. Unlike the *Outage Reporting Order*, however, we require these reports annually instead of shortly after the outage occurs.")

support generally takes 60 to 90 days and the Company has not yet received any support as of this writing. As a result, funding is not yet available to perform network construction and other improvements that would otherwise be subject to annual reporting.

Therefore, this report is appropriately focused on providing the Commission with detailed plans on its proposed use of high-cost support for network construction and other service quality improvements in its ETC service area. The Company also provides its initial report on its ability to function in emergencies, as well as a demonstration that it offers a local usage plan comparable to ILEC offerings, and a certification that it is a signatory to and complies with the CTIA Consumer Code for Wireless Service (“CTIA Code”). This report also certifies that the Company will follow a series of enumerated steps in response to consumer requests for service. Finally, as required by the Commission’s rules, Carolina Wireless provides a certification acknowledging that it may be required to provide equal access in certain circumstances.

II. REPORTING ITEMS

A. Five-Year Service Quality Improvement Plan.

Pursuant to the *ETC Report and Order*, an ETC must “submit... progress reports on the ETC’s five-year service quality improvement plan, including maps detailing progress towards meeting its plan targets, an explanation of how much universal service support was received and how support was used to improve signal quality, coverage, or capacity; and an explanation regarding any network improvement targets that have not been fulfilled.”⁷ Carriers that have not previously filed five-year service quality

⁷ See *ETC Report and Order*, *supra*. 20 FCC Rcd at 6400.

improvement plans are required to do so in their first annual report.⁸ Carolina West provides its five-year plan in Appendix A and the attachments thereto.⁹ Among the attachments to Appendix A is a spreadsheet (Tab 1) listing the locations of new cell sites Carolina West proposes to build over the next five years, along with the wire centers that are likely to receive increased capacity and coverage as a result of the proposed improvements.

Based on USAC's latest projections and anticipated increases in subscriber counts, Carolina West expects to receive an estimated \$[REDACTED] million in federal high-cost support in the next five years under the rules currently in effect. Carolina West will invest all such support in cell site construction, capacity upgrades, and other network improvements to increase access and coverage in rural areas, as well as ongoing operating and maintenance expenses of USF-supported infrastructure. As described in Tab 2 of Appendix A, Carolina West's five-year service quality improvement plan envisions the expenditure of approximately \$[REDACTED] million on network improvements and associated expenses that it would not undertake otherwise.

The proposed expenditures are over and above ordinarily budgeted improvements, and the Company does not expect that it would undertake any of the listed improvements for several years in the absence of high-cost support from the USF. Because Carolina West is limited to the per-line support available in the areas it serves – and may not simply submit its USF expenditures for reimbursement – Carolina West will not have sufficient support to undertake all desired improvements in every wire center within the

⁸ *See id.* n.191.

⁹ This information is also proprietary and competitively sensitive; therefore, it is also being submitted under seal and is subject to Carolina West's request for confidential treatment.

next five years. However, Carolina West expects to make some improvements in the wire centers not covered by this plan. An explanation corresponding to each wire center in Carolina West's ETC service area is attached as Tab 5 to Appendix A. This attachment demonstrates that USF expenditures, in addition to the expenditures it would undertake in the ordinary course, will ensure that customers in every wire center throughout the ETC service area will experience improvements in coverage or capacity over the next five years.

The specific parameters of this five-year service quality improvement plan are subject to change, depending on a number of factors, including but not limited to, the amount of universal service support that Carolina West actually receives, changes in federal rules for providing high-cost support to competitive ETCs, changes in the amount of support provided to ILECs in the areas where Carolina West is an ETC, changes in market demand, and disaggregation of support by rural ILECs. Build-out plans and schedules are subject to the land acquisition and tower registration process, including assessing potential effects on the environment and historic properties. All of the above factors can significantly impact the timing and ultimate success of tower construction in a planned location. Nonetheless, the network improvement plan described in the attached Appendices demonstrates Carolina West's commitment to use federal high-cost support to make measurable improvements in coverage and capacity for consumers throughout its ETC service area, and to update the Commission on its progress every year prior to being recertified.

B. Outage Reporting.

Under the annual reporting rules adopted in the *ETC Report and Order*, an ETC must report any outages of at least 30 minutes in duration on the facilities it owns, operates, leases, or otherwise utilizes that potentially affect at least ten percent of the end users served in its designated service area.¹⁰ As discussed *supra*, the Company is precluded from providing the relevant report for the previous 12 months due to the timing of its ETC grant.

C. Service Requests.

The FCC's annual ETC reporting rules require carriers to report the "number of requests for service from potential customers within the eligible telecommunications carrier's service areas that were unfulfilled during the past year" and to describe the steps taken to attempt to provide service.¹¹ As discussed *supra*, the Company is precluded from reporting the specified information for the previous 12 months due to the timing of its ETC grant.

However, Carolina West hereby certifies that it will follow the six-step process for provisioning service to requesting customers set forth in the FCC's rules. As a new ETC, the Company is currently putting in place the necessary tracking systems and employee training procedures to ensure that the six-step process is followed as set forth in the rules. Specifically, in response to such requests for service at a residence or business, Carolina West will take the following steps:

1. If a request comes from a customer within its existing network, Carolina West will provide service immediately using its standard customer equipment.

¹⁰ 47 C.F.R. § 54.209(a)(2).

¹¹ 47 C.F.R. § 54.209(a)(3).

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2. If a request comes from a customer residing in any area where Carolina West does not provide service, Carolina West will take a series of steps to provide service.

* First, it will determine whether the customer's equipment can be modified or replaced to provide acceptable service.

* Second, it will determine whether a roof-mounted antenna or other network equipment can be deployed at the premises to provide service.

* Third, it will determine whether adjustments at the nearest cell site can be made to provide service.

* Fourth, it will determine whether there are any other adjustments to network or customer facilities which can be made to provide service.

* Fifth, it will explore the possibility of offering the resold service of carriers that have facilities available to that location.

* Sixth, Carolina West will determine whether an additional cell site, a cell-extender, or repeater can be employed or can be constructed to provide service, and evaluate the costs and benefits of using scarce high-cost support to serve the number of customers requesting service. If there is no possibility of providing service short of these measures, Carolina West will notify the customer and notify the Commission of how many requests for service could not be filled in its next annual certification report. The Commission will retain authority to resolve any customer complaints that Carolina West has refused to respond to a reasonable request for service.

D. Consumer Complaints.

As discussed *supra*, the Company is precluded from reporting the specified information for the previous 12 months due to the timing of its ETC grant.

E. Commitment to CTIA’s Consumer Code for Wireless Services.

In the *ETC Report and Order*, the FCC reiterated that carriers must commit to abide by the CTIA Code.¹² Carolina West is officially listed by the CTIA as having fully implemented and adopted the CTIA Code.¹³ In submitting this report Carolina West certifies that it will continue to abide by the CTIA Code, as it may be amended from time to time, for all of its operations in North Carolina.

F. Ability to Remain Functional in Emergencies.

Under the rules adopted in the *ETC Report and Order*, an ETC applicant must:

demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.¹⁴

Once designated, an ETC must certify annually to its emergency functionality.¹⁵

However, carriers that have not previously filed emergency functionality plans are required to do so in their first annual report.¹⁶

¹² Under the CTIA Consumer Code, wireless carriers agree to: (1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy. The CTIA Code can be viewed on the Web at http://www.wow-com.com/pdf/The_Code.pdf.

¹³ The list is on CTIA’s web site at http://www.ctia.org/wireless_consumers/consumer_code/index.cfm

¹⁴ *ETC Report and Order, supra*. 20 FCC Rcd at 6382; 47 C.F.R. § 54.202(a)(2).

¹⁵ *ETC Report and Order, supra*, 20 FCC Rcd at 6401; 47 C.F.R. § 54.209(a)(6).

¹⁶ *See ETC Report and Order, supra*, 20 FCC Rcd at 6401 n.197.

Carolina West is mindful of the importance of ensuring uninterrupted service so that law enforcement and public safety officials, as well as the general public, can make important calls in the event of a hurricane or other emergency. Carolina West hereby certifies that the company is capable to function in emergency situations as defined in the above-referenced *ETC Report and Order*, and provides a detailed plan demonstrating such capability in Appendix B attached hereto.¹⁷

G. Local Usage.

In the *ETC Report and Order*, the Commission concluded that each ETC must annually certify that it offers at least one local usage plan comparable to the one offered by the incumbent LEC in the service areas for which the applicant seeks designation.¹⁸ In the *ETC Report and Order* on which that requirement was based, FCC declined to adopt a specific local usage threshold or require that an applicant match the incumbent's offering. Rather, the FCC concluded that the comparability of rate plans should be evaluated on a case-by-case basis, in consideration of the number of included minutes, the size of the "local" calling area, monthly price, and other factors. As examples, the FCC mentioned that an applicant may offer "a local calling plan that has a different calling area than the local exchange area provided by the LECs in the same region, or . . . a specified number of free minutes of service within the local service area."¹⁹ The FCC

¹⁷ This information is also proprietary and competitively sensitive; therefore, it is also being submitted under seal and is subject to Carolina West's request for confidential treatment.

¹⁸ See *ETC Report and Order*, *supra*. 20 FCC Rcd at 6385; 47 C.F.R. § 54.209(a)(7).

¹⁹ See *ETC Report and Order*, *supra*. 20 FCC Rcd at 6385.

also envisioned cases where an applicant may offer an unlimited calling plan that bundles local minutes with long distance minutes.²⁰

Carolina West satisfies the FCC's local usage requirement in that consumers may choose from a variety of plans with different combinations of local calling areas, local calling scopes,²¹ included minutes (with one plan offering unlimited minutes), and monthly rates, to suit individual consumer needs. With the ability to choose rate plans that meet their calling patterns and preferences, Carolina West's customers have the ability to select at least one rate plan that offers comparable or better value than the rate plans of the ILECs in the same areas. A sampling of Carolina West's rate plans is attached as Appendix C.

For example, Carolina West offers an unlimited calling plan with a local calling scope consisting of the six-county area that makes up the Company's North Carolina network footprint for \$55 per month, nationwide long distance without toll charges, and roaming charges of 50 cents per minute for calls made while traveling outside of the six-county home area. Carolina West offers lower-priced plans with varying amounts of included minutes and scopes, including a \$35 rate plan with 850 included minutes (45 cents per minute overage, 50 cents per minute roaming) covering the six-county network footprint, and a \$45 rate plan with 1000 included minutes (25 cents per minute overage, 50 cents per minute roaming, unlimited nights and weekends, and unlimited mobile-to-mobile calling) covering western North Carolina and portions of Tennessee and Virginia. Free nationwide long distance – that is, the area within which calls can be completed

²⁰ *Id*

²¹ "Local calling scope" signifies the area in which a customer can make calls without incurring roaming charges, while "local calling area" signifies the area in which a customer can terminate calls without incurring per-minute toll charges.

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without toll charges is the entire country for calls made from within the home coverage area – for all plans except the Company’s \$35 rate plan. For consumers who travel a lot, Carolina West offers several plans that include the ability to make calls from anywhere in the Company’s nationwide coverage area without per-minute roaming or toll charges. Prices for such plans range from \$40 per month for 450 included minutes (45 cents per minute overage, 50 cents per minute roaming) to \$80 per month for 1350 included minutes (35 cents per minute overage, 50 cents per minute roaming), and all nationwide plans include unlimited nights and weekends and unlimited mobile-to-mobile calling. All of the plans listed above incorporate several vertical features – including Caller ID, Call Waiting, Call Forwarding, Voice Mail, and Three-Way Calling – as standard features at no additional charge.

Carolina West’s rate plans offer comparable or better value to consumers than those offered by the ILECs in its proposed ETC service area. For example, customers of Wilkes Telecommunications (“Wilkes”) can pay \$35.95 per month for unlimited calling within a small local calling area and 250 minutes of domestic long distance, along with several vertical features. This is comparable in value to Carolina West’s \$35 plan, described above, which offers 850 included minutes, a large local calling area consisting of six counties, unlimited nights and weekends and unlimited mobile-to-mobile calling.²² Customers of Surry Telephone Membership Corporation (“Surry”) can pay \$34.95 per month for unlimited calling within a small local calling area, 100 minutes of domestic long distance, and several vertical features.²³ This is also comparable in value to

²² Wilkes rate information obtained from www.wilkes.net (viewed Sept. 26, 2006).

²³ Surry rate information obtained from www.surry.net (viewed Sept. 26, 2006).

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Carolina West's \$35 plan. The basic local service package offered by Central Tel. Co. d/b/a Embarq ("Embarq"), which offers unlimited calling for a small local calling area consisting of a handful of exchanges for \$29.95 per month with a number of vertical features, is also comparable to Carolina West's \$35 plan (though with a significantly smaller local calling area).²⁴ Skyline Membership Corporation ("Skyline") offers basic service for approximately \$16.50 per month, but monthly rates are \$27 if one includes the vertical features that are standard for Carolina West customers. Skyline customers may select a larger local calling area (presumably comparable to Carolina West's six-county area for the \$35 plan) for an additional \$15 per month and 4 cents per minute.²⁵ Customers of Bellsouth Telecommunications, Inc. ("Bellsouth") may choose a \$26 per month service package with unlimited local calling to a handful of exchanges, although the plan lacks approximately \$11 in additional vertical features that come standard with Carolina West's plans.²⁶ Of course, none of the ILECs' plans discussed above offer mobility, a significant component of the value of each Carolina West service package.

The comparisons above demonstrate that Carolina West's service offerings allow consumers to select a plan that provides them with equal or greater value than a wireline rate plan. Carolina West's licensed area – its smallest 'local' calling area – is much larger than rural ILEC local calling areas, which typically allow a consumer to reach only a few hundred or a few thousand people within an area made up of a handful of exchanges. Consumers who make calls primarily within Carolina West's licensed area

²⁴ Embarq rate information obtained from www.embarq.com (viewed Sept. 26, 2006).

²⁵ Skyline rate information obtained from www.skyline.org (viewed Sept. 26, 2006)

²⁶ BellSouth rate information obtained from www.bellsouth.com (viewed Sept. 26, 2006).

will benefit from unlimited local calling at a low monthly price. If they travel more or make many calls to relatives or business associates beyond that area, they may benefit from one of the nationwide plans. Providing deeper geographic reach delivers a significant benefit to the consumer, and the FCC has cited studies concluding that “wireless service is cheaper than wireline, particularly if one is making a long distance call or when traveling.”²⁷

In sum, Carolina West certifies that it offers at least one plan that is comparable to ILEC rate plans under the applicable FCC test.

H. Equal Access.

As required of ETCs designated by the FCC under the *ETC Report and Order*,²⁸ Carolina West acknowledges that the FCC may require it to provide equal access to interexchange carriers in the event no other ETC is providing equal access in the designated ETC service area.

²⁷ *Implementation of Section 6002(b) of the Omnibus Budget Reconciliation Act of 1993, Annual Report & Analysis of Competitive Market Conditions with Respect to Commercial Mobile Servs*, Ninth Report, 19 FCC Rcd. 20597, 20684, para. 214 (2004) (“*Ninth CMRS Competition Report*”).

²⁸ See *ETC Report and Order*, *supra*, 20 FCC Rcd at 6386.

We trust that you will find this to be responsive to the compliance materials requested in the *ETC Report and Order* and Carolina West's ETC designation order.

Should you have any questions or require any additional information, please contact:

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Lukas, Nace, Gutierrez & Sachs
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McLean, VA 22102
(703)584-8666
dlafuria@fcclaw.com

Respectfully submitted,

Carolina West Wireless, Inc.

By: 
Slayton Stewart
Vice President

Dated: September 28, 2006

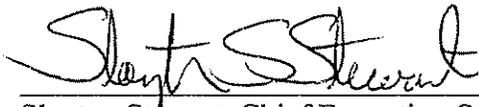
Carolina West Wireless

DECLARATION UNDER PENALTY OF PERJURY

I, Slayton Stewart, do hereby declare under penalty of perjury as follows:

1. I am the Chief Executive Officer of Carolina West Wireless, Inc. ("Carolina West").
2. This Affidavit is submitted in support of Carolina West's Annual Compliance Filing and Request for Recertification, pursuant to *Report and Order In the Matter of the Federal-State Joint Board on Universal Service*, FCC 05-46 (rel. March 17, 2005) and Sections 54.202 and 54.209 of the FCC's Rules ("Annual Compliance Filing").
3. I declare under penalty of perjury that the statements contained in the foregoing Annual Compliance Filing are true and correct to the best of my knowledge.

Executed on September 26, 2006

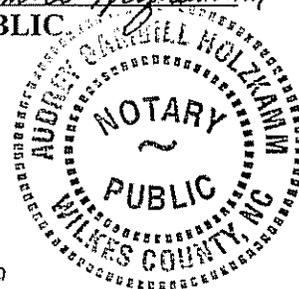


Slayton Stewart, Chief Executive Officer
Carolina West Wireless, Inc.

SUBSCRIBED, SWORN TO AND ACKNOWLEDGED before me this 26th day of September, 2006.


NOTARY PUBLIC

My Commission Expires: October 14, 2007



Appendix A

**FIVE-YEAR SERVICE QUALITY IMPROVEMENT PLAN
OF CAROLINA WEST WIRELESS, INC.**

**[SUBJECT TO CONFIDENTIALITY REQUEST
AND SUBMITTED VIA HAND DELIVERY]**

APPENDIX B

**EMERGENCY FUNCTIONALITY PLAN
OF CAROLINA WEST WIRELESS, INC.**

**[SUBJECT TO CONFIDENTIALITY REQUEST
AND SUBMITTED VIA HAND DELIVERY]**

Appendix C

**RATE PLANS OFFERED BY
CAROLINA WEST WIRELESS**

Optional Features

Extended Night & Weekend

Extend your plan's weekend and night minutes to Thursday 7 p.m. - 7 a.m. and Friday 9 p.m. - Monday 7 a.m.

Group Ring Feature

Calls made to your mobile phone ring simultaneously with another mobile number of your choice.

Text Messaging

Pay per use: \$0.15 per text message
100 messages included
500 messages included
Unlimited messages

Deferred Billing

100 National 911 Minutes

Directory Assistance



All new CDMA Carolina West Wireless phones are 911 capable with built-in GPS technology. GPS technology helps locate your 911 calls.

Night & Weekend Minutes

- Night & Weekend minutes are Monday - Thursday • 9 p.m. - 7 a.m. and Friday 9 p.m. - Monday 7 a.m.

Mobile-to-Mobile Minutes

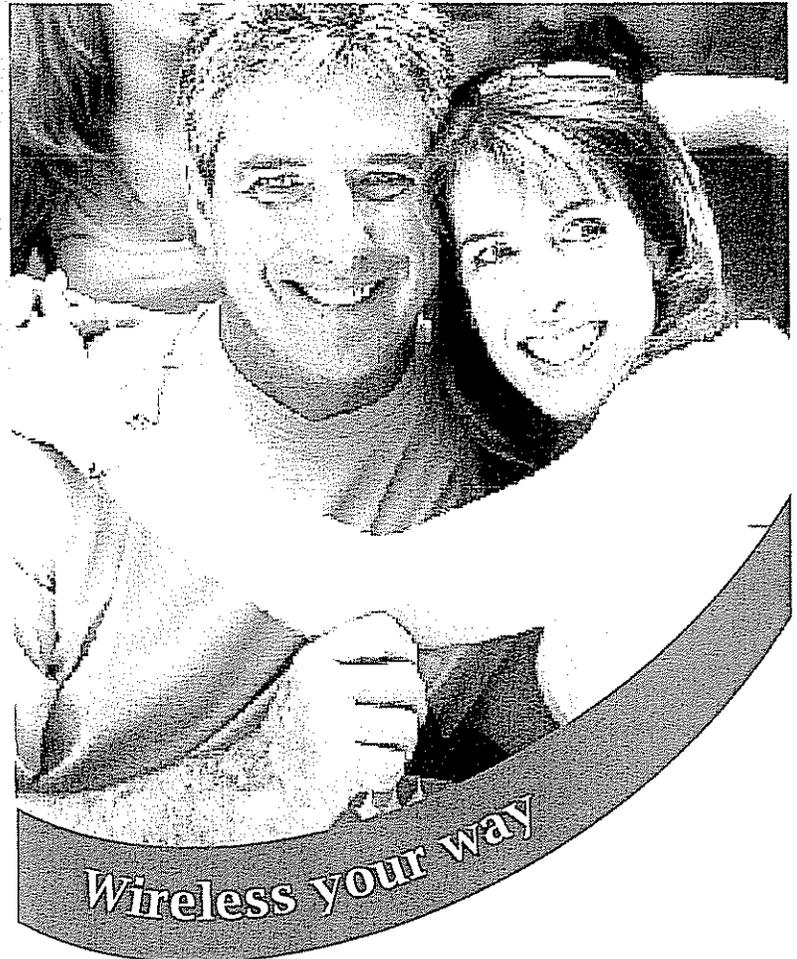
- Mobile-to-Mobile minutes are to other Carolina West Wireless customers

Rollover Minutes

- Expire after 12 months
- Rollover minutes are lost if a plan change occurs
- Minutes will not roll over until after the first month's billing
- Rollover minutes are not redeemable for cash or credit & are not transferable

Terms & Conditions

- Term contract required.
- Activation fee of \$15 for 2-year contract & \$35 for 1-year contract required
- Customers within the first 6 months of contract can only move to a higher rate plan.
- 50% of usage should be in local coverage area or subject to rate plan change or termination of service.
- A Regulatory Cost Recovery Fee of 3% of the monthly access fee plus an E-911 charge (currently 70¢) and a North Carolina Telecommunication Relay Service charge (currently 11¢) will apply. Federal, state and local taxes will also apply. Taxes and surcharges subject to change.
- Customer must maintain or have a local six county address to be on a Carolina West Wireless rate plan
- Optional feature charges are billed per line.
- Packages are billed at a minimum of one minute.
- CDMA digital phone required on all rate plans
- Early cancellation of term contract results in \$185 cancellation penalty



Carolina West Wireless

www.carolinawest.com

800-235-5007

local



Included features for all lines:

- Caller ID
- Call Waiting
- Call Forwarding
- Voice Mail
- 3-Way Calling

FREE Long Distance

to the 50 states when you're in the local coverage area
(except the \$35 L850 plan with long distance at 8¢ per minute)

Local & Unlimited Plans

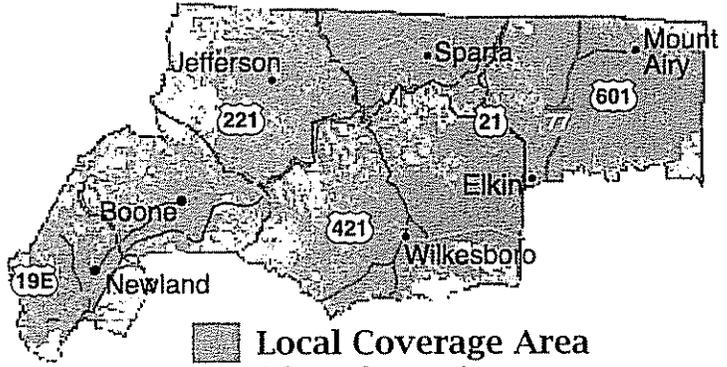
Flexible Plans	Monthly Fee	Anytime Minutes	Night & Weekends	Mobile-to-Mobile	Add. Min.
L850	\$35	850	Unlimited	Unlimited	45¢
L1200	\$45	1,200	Unlimited	Unlimited	40¢
Unlimited	\$55	Unlimited	Unlimited	Unlimited	—

Rollover Minutes apply to all rate plans

Local Family Plans

Family Plans	Monthly Fee (2 lines)	Anytime Minutes	Night & Weekends	Mobile-to-Mobile	Add. Min.
LF1500	\$60	1,500	Unlimited	Unlimited	45¢
LF1800	\$80	1,800	Unlimited	Unlimited	40¢
LF2300	\$100	2,300	Unlimited	Unlimited	40¢
LF3300	\$150	3,300	Unlimited	Unlimited	35¢
LF4300	\$200	4,300	Unlimited	Unlimited	25¢
LF6300	\$300	6,300	Unlimited	Unlimited	25¢

coverage area



Local Coverage Area
6-County Coverage Area

* Free Long Distance, Night & Weekend Minutes and Mobile-to-Mobile minutes apply to local coverage area

- Local minutes apply when phone is registered with **Full Service** display tag. 50¢ per minute roaming rate applies when phone is registered with **Premium Partner, Alliance and Available** display tag.

add lines
\$10 each

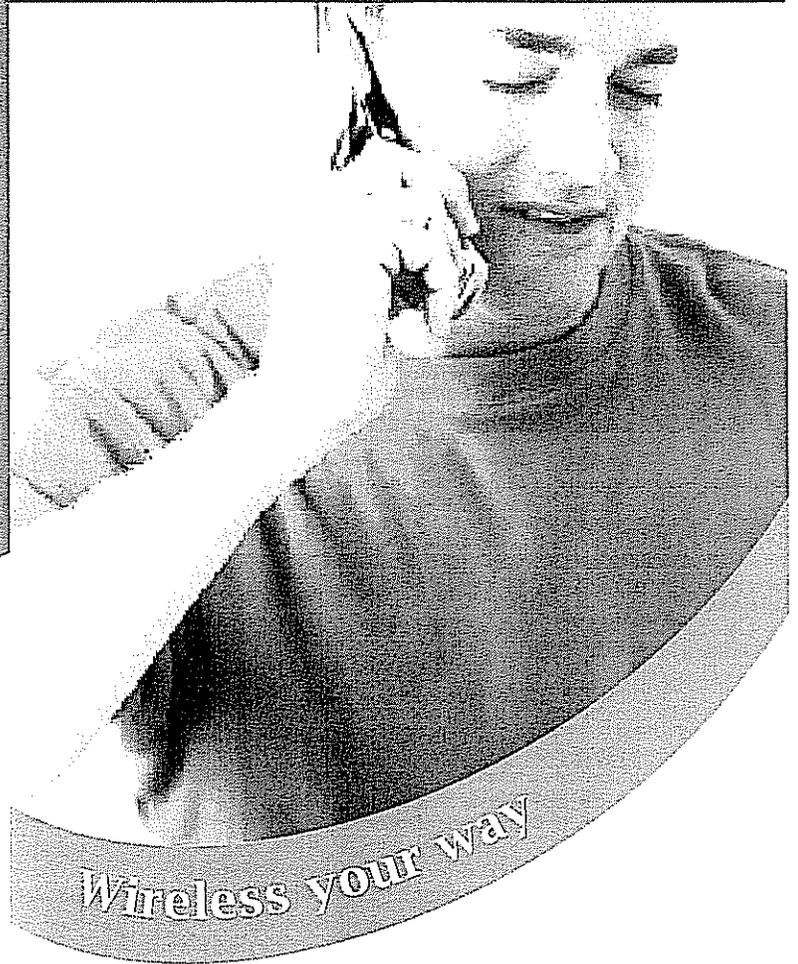
Share your minutes on family plans. Add up to 3 lines.
Monthly fee includes 2 lines.

Current coverage area depicted in graphical representation shows approximate licensed coverage area of Carolina West Wireless and roaming partners. Actual coverage may vary due to terrain, weather, signal strength, customer equipment and other factors. Clarity and reception may be diminished by obstruction such as buildings and foliage. No guarantee of coverage is available. Roaming and other charges will be billed based on the location of the cell site receiving and transmitting. 14-day return policy. Other charges including air time usage, long distance & roaming may still apply.

Optional features:

- **Group Ring Feature** **\$4.00/mo**
Calls made to your mobile phone ring simultaneously with another mobile number of your choice
- **Text Messaging**
Pay per use **20 receive/100 send**
100 messages a month **\$3.00/mo**
300 messages a month **\$5.00/mo**
Unlimited messages **\$10.00/mo**
- **Directory Assistance** **\$1.50/per call**
- **100 Nationwide Minutes** **\$10.00/mo**

metro



Wireless your way



All new CDMA Carolina West Wireless phones are 911 capable with built-in GPS technology. GPS technology helps locate your 911 calls.

Rollover Minutes

- Expire after 12 months
- Rollover minutes are lost if a plan change occurs
- Minutes will not roll over until after the first month's billing.
- Rollover minutes are not redeemable for cash or credit & are not transferable

Terms & Conditions

- Term contract required
- Activation fee of \$15 for 2-year contract & \$35 for 1-year contract required
- Customers within the first 6 months of contract can only move to a higher rate plan
- 50% of usage should be in local coverage area or subject to rate plan change or termination of service.
- A Regulatory Cost Recovery Fee of 3% of the monthly access fee plus an E-911 charge (currently 70¢) and a North Carolina Telecommunication Relay Service charge (currently 11¢) will apply. Federal, state and local taxes will also apply. Taxes and surcharges subject to change.
- Customer must maintain or have a local six county address to be on a Carolina West Wireless rate plan.
- Optional feature charges are billed per line.
- Packages are billed at a minimum of one minute.
- CDMA digital phone required on all rate plans.
- Early cancellation of term contract results in \$185 cancellation penalty.

Carolina West Wireless

www.carolinawest.com

800-235-5007



metro

Carolina West
Wireless

Included features for all lines:

- Caller ID
- Call Waiting
- Call Forwarding
- Voice Mail
- 3-Way Calling

1,000 metro minutes

\$45 per month

add 100 nationwide minutes

\$10 per month

add lines
\$15 each

Share your minutes. Add up to 3 lines.

FREE Long Distance
to the 50 states when you're in the metro coverage area

Rollover Minutes
apply to all rate plans

coverage
area



Metro Coverage Area

- Metro minutes apply to preferred cities shown on coverage map and apply when phone is registered with **Full Service & Premium Partner** display tag. 50¢ per minute roaming rate applies when phone is registered with **Alliance and Available** display tag.
- 25¢ per minute coverage.

Map is depiction of estimated coverage area. Actual maps are being constructed & will be provided shortly.

Current coverage area depicted in graphical representation shows approximate licensed coverage area of Carolina West Wireless and roaming partners. Actual coverage may vary due to terrain, weather, signal strength, customer equipment and other factors. Clarity and reception may be diminished by obstruction such as buildings and foliage. No guarantee of coverage is available. Roaming and other charges will be billed based on the location of the cell site receiving and transmitting. 14-day return policy. Other charges including air time usage, long distance & roaming may still apply.

Optional features:

- **Extended Night & Weekend** \$7.00/mo
Extend your Night & Weekend hours to Monday - Thursday 7 p.m. - 7 a.m. and Friday 7 a.m. - Monday 7 a.m.
- **Group Ring Feature** \$4.00/mo
Calls made to your mobile phone ring simultaneously with another mobile number of your choice
- **Text Messaging**
Pay per use 20 receive / 100 send
100 messages a month \$3.00/mo
300 messages a month \$5.00/mo
Unlimited messages \$10.00/mo
- **Directory Assistance** \$1.50/per call



All new CDMA Carolina West Wireless phones are 911 capable with built-in GPS technology. GPS technology helps locate your 911 calls.

Night & Weekend Minutes

- Night & Weekend minutes are Monday - Thursday - 9 p.m. - 7 a.m. and Friday 9 p.m. - Monday 7 a.m.

Mobile-to-Mobile Minutes

- Mobile-to-Mobile minutes are to other Carolina West Wireless customers

Rollover Minutes

- Expire after 12 months
- Rollover minutes are lost if a plan change occurs
- Minutes will not roll over until after the first month's billing
- Rollover minutes are not redeemable for cash or credit & are not transferable

Terms & Conditions

- Term contract required.
- Activation fee of \$15 for 2-year contract & \$35 for 1-year contract required
- Customers within the first 6 months of contract can only move to a higher rate plan
- 50% of usage should be in local coverage area or subject to rate plan change or termination of service.
- A Regulatory Cost Recovery Fee of 3% of the monthly access fee plus an E-911 charge (currently 70¢) and a North Carolina Telecommunication Relay Service charge (currently 11¢) will apply. Federal, state and local taxes will also apply. Taxes and surcharges subject to change.
- Customer must maintain or have a local six county address to be on a Carolina West Wireless rate plan.
- Optional feature charges are billed per line
- Packages are billed at a minimum of one minute.
- CDMA digital phone required on all rate plans.
- Early cancellation of term contract results in \$185 cancellation penalty.

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12/21/05

nationwide



Carolina West Wireless

www.carolinawest.com

800-235-5007



nationwide

Carolina West Wireless.

Included features for all lines:

- Caller ID
- Call Waiting
- Call Forwarding
- Voice Mail
- 3-Way Calling

Nationwide Plans

Flexible Plans	Monthly Fee	Anytime Minutes	Night & Weekends	Mobile-to-Mobile	Add. Min.
N450	\$40	450	Unlimited	Unlimited	45¢
N650	\$50	650	Unlimited	Unlimited	45¢
N900	\$60	900	Unlimited	Unlimited	40¢
N1350	\$80	1,350	Unlimited	Unlimited	35¢

FREE Long Distance

to the 50 states when you're in the nationwide coverage area

Rollover Minutes apply to all rate plans

Nationwide Family Plans

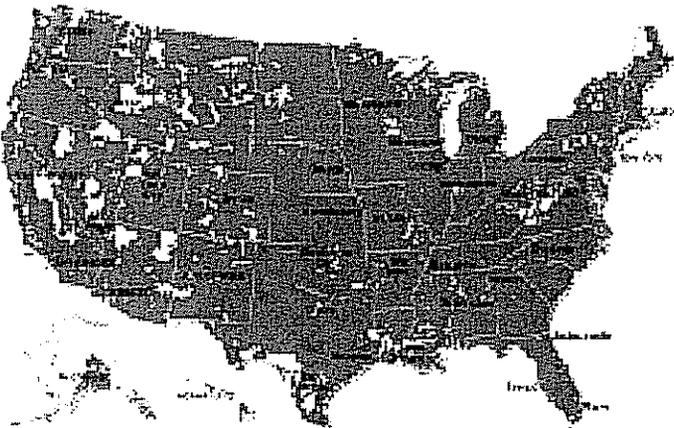
Family Plans	Monthly Fee (2 lines)	Anytime Minutes	Night & Weekends	Mobile-to-Mobile	Add. Min.
NF700	\$70	700	Unlimited	Unlimited	45¢
NF1400	\$90	1,400	Unlimited	Unlimited	40¢
NF2100	\$110	2,100	Unlimited	Unlimited	40¢

coverage areas

Map is depiction of estimated coverage area. Actual maps are being constructed & will be provided shortly.

Nationwide Coverage Area

Nationwide minutes include Carolina West Wireless and preferred systems as shown on coverage map. Other areas where your phone shows the Available tag will be billed at 50¢ per minute and includes long distance.



add lines \$10 each

Share your minutes on family plans. Add up to 3 lines. Monthly fee includes 2 lines.

Current coverage area depicted in graphical representation shows approximate licensed coverage area of Carolina West Wireless and roaming partners. Actual coverage may vary due to terrain, weather, signal strength, customer equipment and other factors. Clarity and reception may be diminished by obstruction such as buildings and foliage. No guarantee of coverage is available. Roaming and other charges will be billed based on the location of the cell site receiving and transmitting. 14-day return policy. Other charges including air time usage, long distance & roaming may still apply.