

Donna M. Epps
Vice President
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October 16, 2006

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Ex Parte

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

Re: Implementation of the Telecommunications Act of 1996-Telecommunications Carriers' Use of Customer Proprietary Network Information and other Customer Information, CC Docket No. 96-115; Petition for Rulemaking to Enhance Security and Authentication Standards for Access to Customer Proprietary Network Information, RM 11277

Dear Ms. Dortch:

On October 10, 2006, Karen Zacharia and the undersigned of Verizon met with Michelle Carey, Senior Legal Advisor to FCC Chairman Martin, to discuss the above-referenced proceeding. Verizon explained that it is committed to protecting customers' privacy and that it has taken comprehensive measures to protect customer information. Verizon outlined its procedures for protecting customer information including the various steps it takes to verify a customer's identity. Additionally, Verizon explained that the FCC should take a balanced approach to its consideration of new carrier safeguards to protect customer information. The FCC should balance the need to protect customer information against the impact of imposing unnecessary complexity on customers' ability to transact legitimate business. Verizon indicated that while some of the proposed safeguards pending before the Commission struck the right balance, others would have little or no impact on solving the pretexting problem.

Please do not hesitate to contact me if you have any questions about this matter.

Sincerely,

A handwritten signature in black ink that reads "Donna Epps".