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VIA HAND AND ELECTRONIC DELIVERY

November 15, 2006

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

**Re: Notice of Ex Parte Presentation, CC Docket No. 96-115  
Telecommunications Carriers' Use of Customer Proprietary  
Network Information and Other Customer Information**

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Dear Ms. Dortch:

Unscrupulous individuals and companies have been engaging in a process called "pretexting" to obtain customer call detail records. They defraud carriers to obtain information about the call records of consumers for their own personal profit. This activity threatens carriers' customers' privacy, and may serve as a foundation for further illegal or unscrupulous activity.

Enclosed with this letter are the Anti-Pretexting Working Group's Best Practices for Notifying Consumer Customers of Unauthorized Access to Call Detail Records Caused by Pretexting and a revised version of the group's Authentication Best Practices that includes a definition of "consumer customer" (which is shown on page 2 of the document in revision marks).

The "Anti-Pretexting Working Group" is made up of a broad spectrum of ILECs, Wireless Carriers, Cable Operators and a leading CLEC that have joined together voluntarily to share best practices and develop strategies for preventing this fraud and protecting privacy. The member companies that endorse these Best Practices include: AT&T, Charter, Cingular, Comcast, Cox, Qwest Communications International, Sprint Nextel, Verizon, and XO Communications. The Working Group welcomes new members who wish to sign on to these Best Practices at any time.

We are happy to answer any questions the Commission may have regarding the Group's Best Practices and thank you for your consideration.



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Sincerely,

A handwritten signature in black ink, appearing to read 'Jim Halpert'.

Jim Halpert  
Counsel to the Anti-Pretexting Working Group

cc: Michelle Carey, FCC  
John Hunter, FCC  
Bruce Gottlieb, FCC  
Ian Dillner, FCC

Enclosure