

Donna M. Epps
Vice President
Federal Regulatory



November 27, 2006

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Ex Parte

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, D.C. 20554

Re: Implementation of the Telecommunications Act of 1996-Telecommunications Carriers' Use of Customer Proprietary Network Information and other Customer Information, CC Docket No. 96-115; Petition for Rulemaking to Enhance Security and Authentication Standards for Access to Customer Proprietary Network Information, RM 11277

Dear Ms. Dortch:

On November 27, 2006, Karen Zacharia, and the undersigned of Verizon met with John Hunter of Commissioner McDowell's office to discuss the above-referenced proceeding. Verizon explained that it is committed to protecting customers' privacy and that it has taken comprehensive measures to protect customer information. Verizon explained that any password requirement the FCC might adopt should apply only to accessing call detail information, and not all customer proprietary network information. Additionally, Verizon explained that the FCC should balance the need to protect customer information against the impact of imposing unnecessary complexity on customers' ability to transact legitimate business.

Please do not hesitate to contact me if you have any questions about this matter.

Sincerely,

A handwritten signature in black ink that reads "Donna Epps".